



SERVICE CLOUD WORKBOOK (DEPRECATED)

Workbook Retired

This workbook is retired. Fear not, we've got even better content in Trailhead that covers material from this workbook and more.

For starters, check out the Keep Customers Happy with Service Cloud trail in Trailhead. You can find Keep Customers Happy with Service Cloud at https://trailhead.salesforce.com/trail/service_cloud. Don't forget to update your bookmarks!