#### **Worksheet: Data Cloud Checklist and Considerations**



Use this checklist to plan your implementation strategy for Data Cloud.

Identity Segmentation Insights Stakeholders Considerations **Use Cases** Users **Data Sources Ethical Use** Data Model **Current Data** of Data Concepts Resolution

**Identify All Project Stakeholders** 

STAKEHOLDER NAME ROLE/TITLE **EMAIL ADDRESS** RESPONSIBILITY **NOTES** 

# **Review Account Requirements and Considerations**

Understand data usage types that impact billing

**Understand Data Cloud Limits and Guidelines** 





#### Define Use Case(s)



USE CASE ASSOCIATED SYSTEMS ASSOCIATED NOTES

Examples:

Create audience segments to be used in Marketing Cloud Journey Builder.
Unify data from Sales Cloud and Marketing Cloud to create unified profiles of customers.

**Identify Users** 

Review the standard Data Cloud <u>permission sets</u>

USER'S NAME USER'S EMAIL ADDRESS ROLE PERMISSION SET NOTES



## **List Data Sources and Integrations**



Consider data formats including the structure of date/time data types

DATA SOURCE

DATA SOURCE OWNER/STAKEHOLDERS

TYPE OF DATA

UNIQUE IDENTIFIER

NOTES

#### **Review Ethical Use of Data Content**

Complete the Trailhead module, Ethical Data Use Best Practices: Quick Look

Learn more about **Ethical Use of Data** in the Data Platform Trailmix

Review help content for Ethics, Privacy, and Consent



#### **Understand Data Model Concepts**

Review the Customer 360 Data Model for Data Cloud Trailhead module

Review data model concepts data model subject areas

View reference doc for data model objects

Review all requirements for mapping

Discuss use of packages and data kits

#### **Discuss Identity Resolution**

Identity resolution is the process of identity management by means of matching and reconciling data about people into a comprehensive view called unified profiles. Identity resolution is powered by rulesets and creates unified and link objects.

Determine if you will use identity resolution to unify profiles

Review data modeling requirements for using individual entity rulesets

Identify what data is shared across sources (email, first name, id, and so on)

## **Identify Segmentation Needs**

If using Data Cloud for marketing purposes, determine marketing goals and common segmentation needs

Review the concept of <u>Segment On</u> when building segments for individual

Identify what activation targets are needed



## **Determine Insights**



Review the concept of <u>calculated insights</u>

Identify any real-time data that could be used to create streaming insights and data actions

Identify any metrics that should be pre-calculated for use in segmentation

METRICS GOAL	DATA NEEDED	NOTES

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## **Analyze Your Current Data**

Review the module **Data Quality** 

Review data sources and ask these questions:

Which source has the most up-to-date data?

How clean is your data?

How much duplication exists?

