SALESFORCE SYSTEM REQUIREMENTS

Summary

Review the system requirements for using Salesforce in a Web browser or other Salesforce clients, such as Salesforce Classic and Salesforce for Outlook.

To Use Salesforce

The Salesforce online application can run on any computer with an Internet connection and supports the following browsers:

Browser	Comments
Google Chrome™, most recent stable version	Chrome applies updates automatically. Salesforce makes every effort to test and support the most recent version. There are no configuration recommendations for Chrome.
Mozilla® Firefox®, most recent stable version	Salesforce makes every effort to test and support the most recent version of Firefox.
Microsoft® Internet Explorer® versions 9, 10, and 11	If you use Internet Explorer, we recommend using the latest version that Salesforce supports. Apply all Microsoft software updates.
Apple® Safari® versions 5.x, 6.x and 7.x on Mac OS X	There are no configuration recommendations for Safari.

Some features in Salesforce—and some desktop clients, toolkits, and adapters—have their own browser requirements.

To Use the Data Loader for Windows or Mac

Data Loader

To Use Salesforce for Outlook

Basic Resource	Required Version
Salesforce for Outlook version	Salesforce for Outlook v3.0.0 or later after Salesforce Disables TLS 1.0 encryption protocol.
Default email program	Any of the following versions of Microsoft® Outlook® with the latest updates. • 2016 (32 bit and 64 bit) • 2013 (32 bit and 64 bit) • 2010 (32 bit and 64 bit)

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Basic Resource	Required Version
	Salesforce for Outlook supports Outlook installed using Click-to-Run (a streaming installer for Microsoft Office).
Server	Salesforce for Outlook is compatible with any Microsoft Exchange server officially supported by Microsoft, including Exchange Online with Microsoft Office 365™, Exchange Online with GCC High, and on-premises Exchange servers.
Operating system	Any of the following versions of Microsoft Windows®, along with the latest hot fixes. • Windows 10 • Windows 8.1 (Pro and Enterprise) • Windows 7 For customers using Apple® Mac OS®, consider setting up Outlook integration and Einstein Activity Capture.
Browser	Microsoft Internet Explorer® 11 with TLS encryption protocol 1.1 or later enabled. IE11 isn't required to be set as default browser, but it must be installed on the user's operating system.

Other Requirements

Other Features	Requirement
Server configurations	We support using these systems that connect to the Internet through a proxy server. • Automatic proxy detection • Manual proxy • NTLM proxy authentication We don't support using: • IMAP and POP3 email servers. • Terminal servers, such as Citrix® servers. Consider setting up the Outlook integration and Einstein Activity Capture. • Proxy Automatic Configuration files (.pac).
Installers	If you're an IT administrator and plan to use the `.msi` installer, you need to install the following tools. • Microsoft .NET Framework 4.5.2, 4.6, 4.6.1, or 4.6.2 • Microsoft Visual Studio® 2010 Tools for Office Runtime • Primary Interop Assemblies (PIA) Redistributable for your version of Microsoft Outlook Windows 7 `.msi` users must run the command prompt as an administrator and then launch the installer from the command line. For example: `msiexec /i SalesforceForOutlook.msi`.

Other Features	Requirement
Single Sign-On	We support using either:
	• Delegated authentication
	• Security Assertion Markup Language (SAML) with My Domain
	We don't support using a separate online identity provider for single sign-on.

To Use Connect for Office or Mail Merge

The system requirements for Connect for Office are:

- Microsoft® Excel 2007 to use the Excel add-in. (The Word add-in is not supported for Microsoft Word 2007.)
- Microsoft® Windows Vista® (32-bit only) - Until Salesforce disables TLS 1.0.

To Use Salesforce CRM Content

These graphical features require the Adobe Flash Player plugin. In your browser, enable or install Flash version 9.0.115 or later.