



Salesforce Health Cloud Developer Guide

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HEALTH CLOUD DEVELOPER GUIDE

This guide provides information on the custom objects used by Health Cloud and their fields. Some fields may not be listed for some objects.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

[Health Cloud Data Model](#)

Salesforce Health Cloud provides a rich set of objects to store and access specialized health information.

[Health Cloud Fields on Standard Objects](#)

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

[Health Cloud Platform Events](#)

Use the ApplnFormAppealStsChgEvtnt platform event to notify subscribers when the status of the Financial Assistance Program's appeal changes. Use the CareBnftVrfyRqstStsChgEvent platform event to notify subscribers when the status of care benefit verify request changes.

[Working With Electronic Health Records](#)

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in Salesforce.

[Emergency Response Management](#)

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

[Apex Reference](#)

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

[Health Cloud Business APIs](#)

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

[Health Cloud Tooling API Objects](#)

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see [Introducing Tooling API](#).

[Health Cloud Standard Invocable Actions](#)

Manage healthcare facilities using invocable actions. For more information on standard invocable actions, see [REST API Developer Guide](#) and [Actions Developer Guide](#).

[Metadata Types](#)

[API End-of-Life Policy](#)

Health Cloud Data Model

Salesforce Health Cloud provides a rich set of objects to store and access specialized health information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.

Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Adverse Events

Adverse Events data model helps you in managing and documenting any unfavorable or unintended signs, symptoms, or diseases that occur as a result of an intervention, such as medical care or research, that impacts a patient or group of patients or participants. These adverse events can include a wide range of physical or psychological effects that varies from mild discomfort to serious health complications.

Assessment Generation

Assessment Generation leverages Einstein generative AI capabilities to create assessment questions by efficiently extracting question details from complex source documents. This innovation, combined with the power of Discovery Framework, helps you to build comprehensive healthcare questionnaires that meet your business needs.

Benefits Verification

The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

Care Program Management

Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.

Clinical Data Model

Patient data and healthcare records are important in the healthcare industry. Without accurate information, performing and managing care becomes difficult. These records are readily available if a patient seeks care from the same provider every time. However, in reality, a patient's healthcare journey takes them to multiple providers and hospitals at different times. Because the patient's health hinges on the accuracy of their medical records, it's crucial for the systems used by different providers and hospitals to be interoperable. And to make this interoperability possible, it's vital to have some industry-recognized standards for how these records are structured, stored, and transferred. That's where the standards defined by Health Level 7 (HL7) come in.

Predecessors to Code Sets and Code Set Bundles in Health Cloud

Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

Coverage Requirement Discovery

Payer organizations in the healthcare industry can use the FHIR-aligned Coverage Requirement Discovery (CRD) data model to help providers access member and coverage-related information in real time, directly from their Electronic Health Records (EHR) system. The automation of coverage requirement discovery reduces time spent on administrative tasks, improves the chances of coverage approval, and helps in reducing human errors.

Crisis Support Center Management

The Crisis Support Center Management data model lets users provide a range of crisis services from a single app. Use a simplified intake flow, search for providers and beds across facilities, and more.

Documentation Templates and Rules

Da Vinci Documentation Templates and Rules (DTR) is a framework under the HL7 FHIR standards that facilitates the exchange of documentation requirements in the healthcare industry. DTR enables the use of standardized templates and rules in the exchange of critical healthcare documentation, ensuring compliance and reducing administrative burden.

Disease Surveillance

Disease Surveillance tracks and manages disease data and public health activities. Use the Disease Surveillance data model to centralize patient information, including demographics, disability status, medications, and specimens. Streamline health monitoring and enable timely, informed decision making by gaining a comprehensive view of disease-related data, such as definitions, investigations, and outbreaks.

Electronic Signatures

Manage electronic signatures by using Digital Verifications. Set up signature trails for records or workflows that require users to verify key updates. Define signature details such as the order of designated verifiers and whether designated verifiers belong to a user group or have a specific participant role.

Engagement Interaction

The engagement data model stores details, such as start date and end date, time, topic, and attendees, about an interaction between a customer or a customer-authorized representative and a customer service representative (CSR) or contact center agent (CCA). You can add up to 50 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects. The engagement objects also support quick actions that help CCAs to perform routine actions quickly without navigating to multiple pages. CCAs can also create personalized list views for engagement objects by using the My engagement attendees, My engagement interactions, and My engagement topics filters.

FHIR Subscription

Publishers can use the Fast Healthcare Interoperability Resources (FHIR) Subscription data model to store subscription topics, subscriber details, the filters and parameters applied to a subscription, and other subscription details. When an event change occurs in the subscribed resource, it triggers a notification and a platform event is created as an Interoperability Topic Subscription Event record. Then, Mulesoft sends the notification to the subscriber's endpoint in real time.

Financial Assistance Program

The financial assistance program data model helps health and life sciences organizations implement several financial assistance programs for eligible patients to receive assistance with their out of pocket medical expenses.

Health Assessments

Health Cloud Assessments use the power of Discovery Framework and OmniStudio to build more complex questionnaire paths.

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Home Health

The Home Health data model helps you store data for your organization's home healthcare services. You can store the preferences patients have for their services, the skills your resources possess, the details of each home visit, and so on. The Home Health data model is primarily built over the Salesforce Field Service data model and uses many of its objects.

Integrated Care Management

Integrated Care Management provides a data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

Intelligent Sales

Help your sales team plan and execute sales visits and manage field inventory with Intelligent Sales.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.

Patient Program Outcome Management

Patient Program Outcome Management data model helps you to improve patient and program outcomes by defining and measuring program outcomes, linking patient progress to program outcomes. Program Leads can define outcomes for a care program, and can generate a program and patient outcome summary. Additionally, case agents can generate a patient outcome summary.

Participant Management

Participant Management data model helps you to streamline the recruitment and enrollment processes in clinical trials with advanced digital solutions. With this data model, you can store clinical trial data representing care programs and research studies. It's USCDI and FHIR R4-aligned, which helps with your system's interoperability and compliance while managing participant data efficiently.

Patient Segmentation

The Patient Segmentation data model helps the Patient Segmentation dashboard generate insights into patient demographics and risk scores based on risk adjustment factors.

Pharmacy Benefits Verification

Pharmacy Benefits Verification uses a data model that's FHIR-CARIN and NCPDP aligned to store its data and make it interoperable. The pharmacy benefits verification data model supports drug manufacturers, providers, pharmacists, and healthcare organizations in determining pharmacy benefits coverage for the medications prescribed to the patients under a care program.

Provider Network Management

Provider Network Management allows health insurance companies to bring providers into their network and helps members or patients find care that fits their needs. It provides objects for managing provider networks and contract payment agreement terms.

Provider Relationship Management

Use the Provider Relationship Management data model along with standard Salesforce objects to manage your provider relationships.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

Timeline

Use Timeline to configure a chronological view of records from multiple objects.

[Unified Health Scoring](#)

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

[Utilization Management](#)

Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.

SEE ALSO:

[Salesforce Object Reference](#)

[Salesforce Developer Limits and Allocations Quick Reference](#)

Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Advanced Therapy Management's Multi-Step Scheduling is powered by Salesforce Scheduler to search for available slots at affiliated service territories. With the combined help of new Advanced Therapy Management objects and existing Scheduler objects, Multi-Step Scheduling provides a centralized platform that helps users book, reschedule, and cancel slots for various procedure steps.

Advanced Therapy Management helps pharmaceutical companies conduct complex therapies like cell and gene therapy with ease. Treatment center coordinators can schedule appointments for procedure steps like apheresis, manufacturing, and infusion at one go. Service territory relationships streamline search results by defining relationships between affiliated sites where consecutive therapy steps are performed. Salesforce Scheduler's existing objects support effective slot management by helping users configure service resources, assets, and their availabilities at designated locations.

Advanced Therapy Management objects are available to users with the Multi-Step Scheduling permission set and permission set license. Admins must also purchase the Asset Scheduler Add-On license for each asset assigned to a service territory.



Represents a list of fields with changed optionality, based on certain parameters. This object is available in API version 59.0 and later.

Represents information about the work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Represents information about the step in a work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Represents a participant enrolled in a care program.

Represents information about an entry or event in the chain of custody. This object is available in API version 59.0 and later.

Represents information about an item in the custody chain. This object is available in API version 59.0 and later.

Represents information about the verification of an entry in the chain of custody. This object is available in API version 59.0 and later.

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

[ServiceTerritoryRelationship](#)

Represents the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

[Team](#)

Represents the team of members associated with an organization. This object is available in API version 58.0 and later.

[TeamMember](#)

Represents the member associated with a team. This object is available in API version 58.0 and later.

[WorkProcedure](#)

Represents information about a procedure or process that's part of a program, such as a care program in Health Cloud or Life Sciences Cloud.

[WorkProcedureStep](#)

Represents information about the work type that's a part of a work procedure.

[WorkTypeExtension](#)

Represents additional information about a work type.

[WorkTypeStep](#)

Represents each step within a work type.

[WorkTypeStepLdTimeOvrde](#)

Represents the lead time that's used to override the default lead time required for the work procedure, work type, or work type step that's performed at a service territory in a country. This object is available in API version 59.0 and later.

[WorkTypeSvcTerrSchdPrio](#)

Represents the priority of the combination of the service territory, work type, and work procedure while fetching appointment slots. This object is available in API version 59.0 and later.

SEE ALSO:

[Salesforce Scheduler Developer Guide: Salesforce Scheduler Standard Objects](#)

AdvTherapyFieldOptOverride

Represents a list of fields with changed optionality, based on certain parameters. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CountryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The country for which the override is applicable. This field is a relationship field. Relationship Name Country Relationship Type Lookup Refers To GeoCountry
FieldList	Type textarea Properties Create, Update Description The list of fields with optionality that's overruled based on the priority of the conditions.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the field optionality override record.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the field optionality override record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type int Properties Create, Filter, Group, Sort, Update Description The priority of each condition.
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory condition for which the override is applicable. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
TaskName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The task condition for which the override is applicable.

Field	Details
WorkProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work procedure condition for which the override is applicable. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Lookup Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type condition for which the override is applicable. This field is a relationship field. Relationship Name WorkType Relationship Type Lookup Refers To WorkType
WorkTypeStepId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type step condition for which the override is applicable. This field is a relationship field. Relationship Name WorkTypeStep Relationship Type Lookup

Field	Details
	Refers To WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AdvTherapyFieldOptOverrideChangeEvent](#) (API version 60.0)

Change events are available for the object.

[AdvTherapyFieldOptOverrideFeed](#)

Feed tracking is available for the object.

[AdvTherapyFieldOptOverrideHistory](#)

History is available for tracked fields of the object.

[AdvTherapyFieldOptOverrideOwnerSharingRule](#)

Sharing rules are available for the object.

[AdvTherapyFieldOptOverrideShare](#)

Sharing is available for the object.

CarePgmEnrolleeWorkOrder

Represents information about the work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareProgramEnrolleeId	Type reference
	Properties Create, Filter, Group, Sort
	Description This field represents the care program enrollee for whom the work order record is created. This field is a relationship field.
	Relationship Name CareProgramEnrollee

Field	Details
	Relationship Type Master-Detail Refers To CareProgramEnrollee
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time for the execution of the care program enrollee work order.
IsCustodyCompleted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether all the custody chain entries for the work order are completed (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the work order record.

Field	Details
NextWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description This field represents next work order that's executed for the associated care program enrollee. This field is a relationship field. Relationship Name NextWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
PreviousWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The previous work order that's executed for the associated care program enrollee. This field is a relationship field. Relationship Name PreviousWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
ServiceAppointmentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description This field represents the service appointment that's associated with the work type. This field is a relationship field. Relationship Name ServiceAppointment Relationship Type Lookup

Field	Details
	Refers To ServiceAppointment
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time for the execution of the care program enrollee work order.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description This field specifies the execution status of the care program enrollee work order. Possible values are: • Canceled • Completed • InProgress • NotStarted
WorkTypeId	Type reference Properties Create, Filter, Group, Sort, Update Description This field represents work type for which the work order of the care program enrollee is created. This field is a relationship field. Relationship Name WorkType Relationship Type Lookup Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePgmEnrolleeWorkOrderChangeEvent (API version 60.0)

Change events are available for the object.

CarePgmEnrolleeWorkOrderFeed

Feed tracking is available for the object.

CarePgmEnrolleeWorkOrderHistory

History is available for tracked fields of the object.

CarePgmEnrolleeWkOrdStep

Represents information about the step in a work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanTemplateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the action plan template containing the tasks related to each work order step. This field is a relationship field. Relationship Name ActionPlanTemplate Relationship Type Lookup Refers To ActionPlanTemplate
AreAllTasksCompleted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Determine whether all the child tasks for the step are completed (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.

Field	Details
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Represents the end date and time for the execution of the work order step.
IsCustodyCompleted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Determine whether all the custody chain entries for the step and the related tasks are completed (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Represents the name of the step associated with the care program enrollee work order record.
ParentEnrolleeWorkOrderId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description Represents the parent work order of the care program enrollee that's associated with the step. This field is a relationship field. Relationship Name ParentEnrolleeWorkOrder Relationship Type Master-Detail Refers To CarePgmEnrolleeWorkOrder
SequenceNumber	Type int Properties Create, Filter, Group, Sort, Update Description Represents the sequence in which the work order step will be executed.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Represents the start date and time for the execution of the work order step.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the execution status of the work order step. Possible values are: • Canceled • Completed • InProgress • NotStarted
WorkTypeStepId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The work type step for which the work order step of the care program enrollee is created. This field is a polymorphic relationship field.
	Relationship Name WorkTypeStep
	Relationship Type Lookup
	Refers To WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePgmEnrolleeWkOrdStepChangeEvent (API version 60.0)

Change events are available for the object.

CarePgmEnrolleeWkOrdStepFeed on page 1418

Feed tracking is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account)
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Person Account representing the enrollee

Field Name	Details
BenefitCoverageType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: - ContinuedEnrollee - NewEnrollee
CareProgramId	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Look up for Care Program.
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest
CurrentWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later.

Field Name	Details
	Relationship Name CurrentWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
CurrentWorkOrderStepId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrderStep Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep
EnrolledAtId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. Relationship Name EnrolledAt Refers To CareProgramSite
EnrolleeType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the enrollee is a new enrollee or a continued enrollee.

Field Name	Details
	Possible values are: • FullBenefitDual • PartialBenefitDual • NonDual • Dual
EnrollmentLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. Relationship Name EnrollmentLocation Relationship Type Lookup Refers To ServiceTerritory
FlowInterviewId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow. This field is a relationship field. Relationship Name FlowInterview Refers To FlowInterview
FlowOrchestrationInstanceId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow orchestration. This field is a relationship field.

Field Name	Details
	Relationship Name FlowOrchestrationInstance Refers To FlowOrchestrationInstance
IsPatientInLtrmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LeadId	Type Lookup(Lead) Properties Create, Filter, Group, Nillable, Sort, Update Description Lead representing the enrollee.
Name	Type string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update Description Name of the enrollee.
OptOutPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
OptOutPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
OptOutReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
ResearchStudyCandidateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related Research Study Candidate record of the care program enrollee. This field is a relationship field. Relationship Name ResearchStudyCandidate Refers To ResearchStudyCandidate

Field Name	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the enrollee record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the enrollee record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the enrollee. Possible values are: • Active • Inactive
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEnrolleeFeed

Feed tracking is available for the object.

CareProgramEnrolleeHistory

History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)

Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)

Sharing is available for the object.

CustodyChainEntry

Represents information about an entry or event in the chain of custody. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentTaskId	Type reference Properties Filter, Group, Nillable, Sort Description The assessment task for which a custody chain entry is created. This field is a relationship field. Relationship Name AssessmentTask Relationship Type Lookup Refers To AssessmentTask
CustodianId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The user, organization, or location that has custody of the item. This field is a polymorphic relationship field. Relationship Name Custodian Relationship Type Lookup Refers To Account, Contact, ServiceTerritory, User
CustodyItemId	Type reference Properties Create, Filter, Group, Sort Description The parent custody item that's associated with the custody chain entry record. This field is a relationship field. Relationship Name CustodyItem Relationship Type Master-Detail Refers To CustodyItem
Description	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the custody chain entry record of the item.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of custody chain entry the item.

Field	Details
EnrolleeWorkOrderId	Type reference Properties Filter, Group, Nillable, Sort Description The care program enrollee work order for which a custody chain entry is created. This field is a relationship field. Relationship Name EnrolleeWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
EnrolleeWorkOrderStepId	Type reference Properties Filter, Group, Nillable, Sort Description The care program enrollee work order step for which a custody chain entry is created. This field is a relationship field. Relationship Name EnrolleeWorkOrderStep Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep
ItemCustodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The place where the item is held in custody. This field is a polymorphic relationship field. Relationship Name ItemCustodySite Relationship Type Lookup

Field	Details
	Refers To Address, Location, ServiceTerritory
ItemVerificationType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of verification for the item. Possible values are: • DualSignature • FiveSignatures • FourSignatures • NoSignature • NotApplicable • SingleSignature • ThreeSignatures
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the custody chain entry record.
RecordUpdateInformation	Type textarea

Field	Details
	Properties Create, Nillable, Update Description Stores information about the update in the custody chain entry for which the record was created.
ReferenceObjectApiName	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The API name of the reference object storing the stage, step, or task, or the custom object record for which the custody chain entry is created. For internal use only. Possible values are: - AssessmentTask—Assessment Task - CarePgmEnrolleeWkOrdStep—Care Program Enrollee Work Order Step - CarePgmEnrolleeWorkOrder—Care Program Enrollee Work Order - ForecastingItem__hd—Forecasting Item (Historical)
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The stage, step, task, or any custom object for which the custody entry is created. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To AssessmentTask, CarePgmEnrolleeWkOrdStep, CarePgmEnrolleeWorkOrder
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of custody chain entry for the item.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the custody entry record. Possible values are: - Completed - New - Rejected
StatusCategory	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the category of the custody entry record's status. Possible values are: - Completed - New - Rejected
VerificationProcessType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of process in which a verification is performed. Possible values are: - Parallel - Sequential

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyChainEntryChangeEvent (API version 60.0)

Change events are available for the object.

CustodyChainEntryFeed on page 1418

Feed tracking is available for the object.

CustodyChainEntryHistory on page 1424

History is available for tracked fields of the object.

CustodyItem

Represents information about an item in the custody chain. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the category of the item that's in custody.
CollectionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the custody item was collected.
Description	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the item that's in custody.
ExternalIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The external identifier for the custody item or the custody chain.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the item that's in custody.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ReferenceItemObjectApiName	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The API name of the reference object that stores the record of the item that's in custody. For internal use only.

Field	Details
	Possible values are: - CareProgramEnrollee - The API name of any custom object created in the org.
ReferenceItemRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the reference object that stores the record of the item that's in custody. This field is a relationship field. Relationship Name ReferenceItemRecord Relationship Type Lookup Refers To CareProgramEnrollee
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the item that's in custody.
SubjectId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The subject for which a custody item is collected. This field is a polymorphic relationship field. Relationship Name Subject Relationship Type Lookup Refers To CareProgramEnrollee
UsageType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description The usage of the custody item in an application or cloud. For internal use only. Possible values are: Healthcare

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyItemChangeEvent (API version 60.0)

Change events are available for the object.

CustodyItemFeed

Feed tracking is available for the object.

CustodyItemHistory

History is available for tracked fields of the object.

CustodyItemOwnerSharingRule

Sharing rules are available for the object.

CustodyItemShare

Sharing is available for the object.

CustodyVerfcTypeOverride

Represents information about the verification of an entry in the chain of custody. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CountryId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The country for which the custody event is configured. This field is a relationship field.

Field	Details
	Relationship Name Country Relationship Type Lookup Refers To GeoCountry
CustodyVerificationType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of verification required for a custody event. Possible values are: • DualSignature • FiveSignatures • FourSignatures • NoSignature • NotApplicable • SingleSignature • ThreeSignatures
DigitalVerificationSetupId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The digital verification setup associated with the override. This field is a relationship field. Relationship Name DigitalVerificationSetup Relationship Type Lookup Refers To DigitalVerificationSetup
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the custody verification override record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the custody verification override record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type int Properties Create, Filter, Group, Sort, Update Description The priority number assigned to the conditions that apply to the custody verification.
ServiceTerritoryId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory for which custody is being configured. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
TaskName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The task for which the custody event is being configured.
WorkProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work procedure for which custody is being configured. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Lookup Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type for which custody is being configured. This field is a relationship field.

Field	Details
	Relationship Name WorkType
	Relationship Type Lookup
	Refers To WorkType
WorkTypeStepId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The work type step for which custody is being configured. This field is a relationship field.
	Relationship Name WorkTypeStep
	Relationship Type Lookup
	Refers To WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyVerfcTypeOverrideChangeEvent (API version 60.0)

Change events are available for the object.

CustodyVerfcTypeOverrideFeed

Feed tracking is available for the object.

CustodyVerfcTypeOverrideHistory

History is available for tracked fields of the object.

CustodyVerfcTypeOverrideOwnerSharingRule

Sharing rules are available for the object.

CustodyVerfcTypeOverrideShare

Sharing is available for the object.

ServiceAppointmentGroup

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AppointmentGroupType	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the type of appointment group associated with the service appointment group. Possible values are: • Multi-Step • Recurring
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Stores information about the service appointment group.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the service appointment group.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the record associated with the service appointment group. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To Account, CareProgramEnrollee, Case, Opportunity
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the service appointment group. Possible values are: - Awaiting Approval - Canceled

Field	Details
	• None • Scheduled The default value is None.
StatusCode	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the status code used for scheduling the service appointment group. Possible values are: • Canceled • Processed • Proposed
WorkProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the work procedure associated with the service appointment group. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Lookup Refers To WorkProcedure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceAppointmentChangeEvent](#) (API version 60.0)

Change events are available for the object.

[ServiceAppointmentGroupFeed](#)

Feed tracking is available for the object.

[ServiceAppointmentGroupHistory](#)

History is available for tracked fields of the object.

ServiceAppointmentGroupShare

Sharing is available for the object.

ServiceTerritoryRelationship

Represents the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the service territory relationship.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner.

Field	Details
	This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
RelatedServiceTerritoryId	Type reference Properties Create, Filter, Group, Sort, Update Description The related service territory that's associated with a work type. This field is a relationship field. Relationship Name RelatedServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Sort, Update Description The service territory that's associated with a work type. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
WorkTypeId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The work type that's performed at a service territory. This field is a relationship field.
	Relationship Name WorkType
	Relationship Type Lookup
	Refers To WorkType

Usage

Create a service territory relationship record to map affiliated sites where consecutive work types are performed. Select a service territory where a work type—such as apheresis—is held. In Related Service Territory, select the service territory where the next work type—such as manufacturing—is held.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceTerritoryRelationshipChangeEvent (API version 60.0)

Change events are available for the object.

ServiceTerritoryRelationshipFeed

Feed tracking is available for the object.

ServiceTerritoryRelationshipHistory

History is available for tracked fields of the object.

ServiceTerritoryRelationshipShare

Sharing is available for the object.

Team

Represents the team of members associated with an organization. This object is available in API version 58.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the team.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description This field specifies the status of the team. Possible values are: • Active • Entered-in-Error • Inactive • Proposed • Suspended

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TeamChangeEvent (API version 60.0)

Change events are available for the object.

TeamFeed

Feed tracking is available for the object.

TeamHistory

History is available for tracked fields of the object.

TeamShare

Sharing is available for the object.

TeamMember

Represents the member associated with a team. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MemberId	Type reference Properties Create, Filter, Group, Sort, Update Description This field represents the user that's part of the team. This field is a polymorphic relationship field. Relationship Name Member Relationship Type Lookup Refers To Account, Contact, User
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the team member.
RoleId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the role associated with the member. This field is a relationship field. Relationship Name Role Relationship Type Lookup Refers To ParticipantRole

Field	Details
TeamId	Type reference Properties Create, Filter, Group, Sort Description This field represents the team that's associated with the member. This field is a relationship field. Relationship Name Team Relationship Type Master-Detail Refers To Team

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TeamMemberChangeEvent (API version 60.0)

Change events are available for the object.

TeamMemberFeed

Feed tracking is available for the object.

TeamMemberHistory

History is available for tracked fields of the object.

WorkProcedure

Represents information about a procedure or process that's part of a program, such as a care program in Health Cloud or Life Sciences Cloud.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```


Fields

Field	Details
AssociatedFlowOrchestratorName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the flow orchestrator associated with the work procedure. This field is available in API version 58.0 and later.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the work procedure.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>).
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LeadTimeUnitType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The unit of measure for the lead time required to complete the work procedure. This field is available in API version 59.0 and later. Possible values are: • Days • Hours • Minutes
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the work procedure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The record ID of the object associated with this work procedure. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup

Field	Details
	Refers To CareProgram

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkProcedureChangeEvent (API version 60.0)

Change events are available for the object.

WorkProcedureFeed

Feed tracking is available for the object.

WorkProcedureHistory

History is available for tracked fields of the object.

WorkProcedureShare

Sharing is available for the object.

WorkProcedureStep

Represents information about the work type that's a part of a work procedure.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssociatedFlowName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the flow definition that associated with the work procedure step. This field is available in API version 58.0 and later.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LeadTime	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The time required before a work procedure step can begin.
LeadTimeUnitType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The unit of measure used to calculate the lead time. Possible values are: • Days • Hours • Minutes
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work procedure step.
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates the sequence in which the work type will be performed.
WorkProcedureId	Type reference Properties Create, Filter, Group, Sort Description The parent work procedure that's associated with the step. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Master-Detail Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type that's associated with the work procedure step. This field is a relationship field. Relationship Name WorkType Relationship Type Lookup Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkProcedureStepChangeEvent (API version 60.0)

Change events are available for the object.

WorkProcedureStepFeed

Feed tracking is available for the object.

WorkProcedureStepHistory

History is available for tracked fields of the object.

WorkTypeExtension

Represents additional information about a work type.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
IconUrl	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The URL of the image related to the work type.
IsNonStandard	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the work type is nonstandard, that is, the work type can also be performed at child service territories that aren't part of the parent service territory. The default value is FALSE.
IsSchedulingRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a work type requires scheduling. The default value is FALSE.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work type extension.
ParentWorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the parent record of the work type for which information is being added. This field is a relationship field. Relationship Name ParentWorkType Relationship Type Lookup Refers To WorkType
WorkTypeId	Type reference Properties Create, Filter, Group, Sort Description Represents the work type for which information is being added.

Field	Details
	This field is a relationship field.
	Relationship Name WorkType
	Relationship Type Master-Detail
	Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeExtensionChangeEvent (API version 60.0)

Change events are available for the object.

WorkTypeExtensionFeed

Feed tracking is available for the object.

WorkTypeExtensionHistory

History is available for tracked fields of the object.

WorkTypeStep

Represents each step within a work type.

Special Access Rules

Available in API version 59.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanTemplateId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The action plan template associated with the work type step. This field is a relationship field.

Field	Details
	Relationship Name ActionPlanTemplate Relationship Type Lookup Refers To ActionPlanTemplate
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LeadTime	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The lead time required, in hours or days, to complete the work type step.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the work type step record.
ParentWorkTypeId	Type reference Properties Create, Filter, Group, Sort Description The work type associated with the step.

Field	Details
	This field is a relationship field. Relationship Name ParentWorkType Relationship Type Master-Detail Refers To WorkType
SequenceNumber	Type int Properties Create, Filter, Group, Sort, Update Description The sequence number in which the work type step is performed.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkTypeChangeEvent](#) (API version 60.0)

Change events are available for the object.

[WorkTypeStepFeed](#)

Feed tracking is available for the object.

[WorkTypeStepHistory](#)

History is available for tracked fields of the object.

WorkTypeStepLdTimeOvrde

Represents the lead time that's used to override the default lead time required for the work procedure, work type, or work type step that's performed at a service territory in a country. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CountryId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The country for which priority is being defined. This field is a relationship field. Relationship Name Country Relationship Type Lookup Refers To GeoCountry
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LeadTime	Type int Properties Create, Filter, Group, Sort, Update Description The time taken, in hours or days, for the combination of work procedure, work type, work type step, country, and service territory.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work type step lead time override record.

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the work type step lead time override record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type int Properties Create, Filter, Group, Sort, Update Description The priority of the conditions for a lead time.
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory for which priority is being defined. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
WorkProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work procedure for which priority is being defined.

Field	Details
	This field is a relationship field. Relationship Name WorkProcedure Relationship Type Lookup Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type for which priority is being defined. This field is a relationship field. Relationship Name WorkType Relationship Type Lookup Refers To WorkType
WorkTypeStepId	Type reference Properties Create, Filter, Group, Sort, Update Description The work type step for which priority is being defined. This field is a relationship field. Relationship Name WorkTypeStep Relationship Type Lookup Refers To WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeStepLdTimeOvrdeChangeEvent (API version 60.0)

Change events are available for the object.

WorkTypeStepLdTimeOvrdeFeed

Feed tracking is available for the object.

WorkTypeStepLdTimeOvrdeHistory

History is available for tracked fields of the object.

WorkTypeStepLdTimeOvrdeOwnerSharingRule

Sharing rules are available for the object.

WorkTypeStepLdTimeOvrdeShare

Sharing is available for the object.

WorkTypeSvcTerrSchdPrio

Represents the priority of the combination of the service territory, work type, and work procedure while fetching appointment slots. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the work type service territory scheduling priority record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the work type service territory scheduling priority record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ParentServiceTerritoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the parent service territory condition for which priority is being defined. This field is a relationship field. Relationship Name ParentServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
Priority	Type int Properties Create, Filter, Group, Sort, Update Description The combined priority of all the conditions for a service territory.
ServiceTerritoryId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description Represents the service territory condition for which priority is being defined. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
UsageType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The usage type of the scheduling priority in an application or cloud. For internal use only. Possible values are: • Healthcare
WorkProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the work procedure condition for which priority is being defined. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Lookup Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description Represents the work type condition for which priority is being defined. This field is a relationship field.
	Relationship Name WorkType
	Relationship Type Lookup
	Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeSvcTerrSchdPrioChangeEvent (API version 60.0)

Change events are available for the object.

WorkTypeSvcTerrSchdPrioFeed

Feed tracking is available for the object.

WorkTypeSvcTerrSchdPrioHistory

History is available for tracked fields of the object.

WorkTypeSvcTerrSchdPrioOwnerSharingRule

Sharing rules are available for the object.

WorkTypeSvcTerrSchdPrioShare

Sharing is available for the object.

Adverse Events

Adverse Events data model helps you in managing and documenting any unfavorable or unintended signs, symptoms, or diseases that occur as a result of an intervention, such as medical care or research, that impacts a patient or group of patients or participants. These adverse events can include a wide range of physical or psychological effects that varies from mild discomfort to serious health complications.

For more information, see [Adverse Events in Life Sciences Cloud](#).

Assessment Generation

Assessment Generation leverages Einstein generative AI capabilities to create assessment questions by efficiently extracting question details from complex source documents. This innovation, combined with the power of Discovery Framework, helps you to build comprehensive healthcare questionnaires that meet your business needs.

Assessment Generation uses objects from the Discovery Framework data model. To learn more about the Discovery Framework objects, see [Discovery Framework Standard Objects](#).

Make sure you have the Generative AI Assessment Questions user license to access the Assessment Generation related objects.

[AssessmentQuestionSourceDoc](#)

Represents assessment questions and their source document. This object is available in API version 61.0 and later.

SEE ALSO:

[Salesforce Help: Discovery Framework Standard Objects](#)

AssessmentQuestionSourceDoc

Represents assessment questions and their source document. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContentDocumentId	Type reference Properties Create, Filter, Group, Sort, Update Description The content document that's the source of the assessment questions. This field is a relationship field. Relationship Name ContentDocument Relationship Type Lookup Refers To ContentDocument
ContentVersionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The content version associated with the content document that's the source of the assessment questions. This field is a relationship field. Relationship Name ContentVersion

Field	Details
	Relationship Type Lookup Refers To ContentVersion
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Field	Details
QuestionCreationType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies how the assessment questions are created from the source document. Possible values are: GenAI
QuestionReviewStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the review status of the assessment questions created from the source document. Possible values are: - Completed - InProgress - NotStarted

Benefits Verification

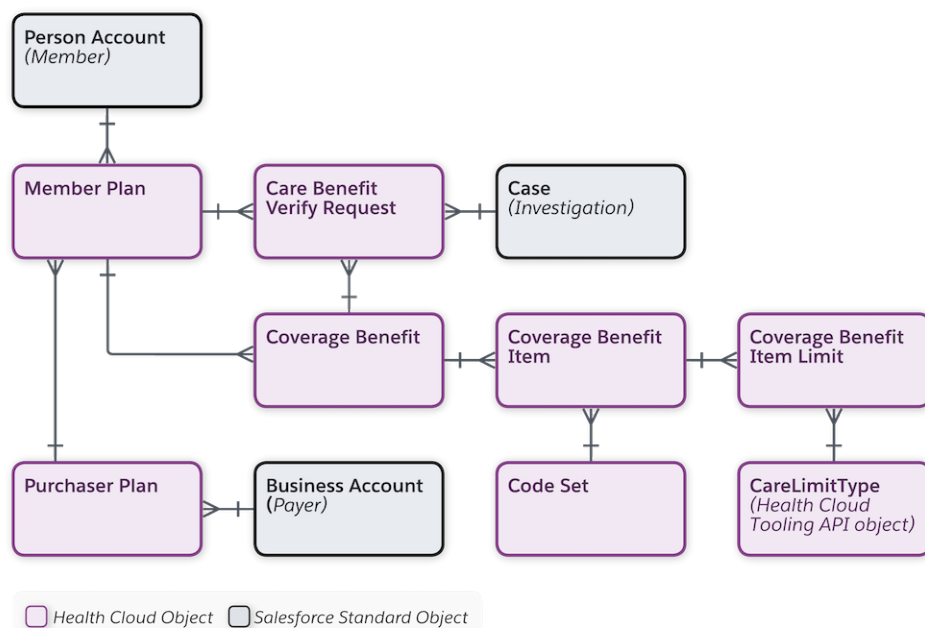
The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

The benefits verification objects are available to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Foundation permission set. Available in API version 53.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

SEE ALSO:

[Health Cloud Administration Guide: Connect to a Benefit Verification Service](#)

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AssignedToId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user assigned to the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name AssignedTo Refers To User
AuthorizedPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized prescription associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name AuthorizedPrescription Relationship Type Lookup Refers To MedicationRequest
BenefitCategoryCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The benefit category code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.

Field	Details
	Relationship Name BenefitCategoryCode Relationship Type Lookup Refers To CodeSet
BillablePrdEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when billable period ended. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
BillablePrdStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when billable period started. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program enrollee associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
CareProgramId	Type reference

Field	Details
	Properties Filter, Group, Nillable, Sort Description The care program associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name CareProgram Refers To CareProgram
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the associated case. This field is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
CoverageBenefitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the set of services covered by the insurance plan. This field is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit

Field	Details
InitialFillDuration	Type double Properties Filter, Nillable, Sort Description The initial fill duration of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
InitialFillQuantity	Type double Properties Filter, Nillable, Sort Description The initial fill quantity of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description Identifies the member plan that includes the benefit item being verified. This field is a relationship field.

Field	Details
	Relationship Name MemberPlan Relationship Type Lookup Refers To MemberPlan
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care benefit verification request.
OriginalPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The original prescription associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OriginalPrescription Relationship Type Lookup Refers To MedicationRequest
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The payer associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Payer

Field	Details
	Relationship Type Lookup Refers To Account
PlanId	Type reference Properties Filter, Group, Nillable, Sort Description The purchaser plan from the member plan associated with the care program enrollee. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Plan Refers To PurchaserPlan
PrescriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The prescriber associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Prescriber Relationship Type Lookup Refers To HealthcareProvider
PrescriptionMedicationId	Type reference Properties Filter, Group, Nillable, Sort Description The medication code or medication name of the authorized prescription.

Field	Details
	This field is a polymorphic relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name PrescriptionMedication Refers To CodeSetBundle, Medication
PriorityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The priority code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name PriorityCode Relationship Type Lookup Refers To CodeSet
ProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider of the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Provider Relationship Type Lookup Refers To Account, HealthcareProvider

Field	Details
RelatedCareBnftVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The original care benefit verify request from which the current request is cloned. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name RelatedCareBnftVerifyRequest Refers To CareBenefitVerifyRequest
RequestDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date of verification request.
RequestedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Person or organization requesting verification. This field is a relationship field. Relationship Name RequestedBy Relationship Type Lookup Refers To User
RequesterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The requester associated with the care benefit verify request.

Field	Details
	This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Requester Relationship Type Lookup Refers To Account, HealthcareProvider
ResponseBody	Type base64 Properties Create, Nillable, Update Description Full JSON response from external system.
ResponseContentType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The content type of the response from the external system. Possible values are: • application/html • application/java-archive • application/javascript • application/json • application/msword • application/octet-stream • application/octet-stream;type=unknown • application/opx • application/pdf • application/postscript • application/rtf • application/vnd.box.notes • application/vnd.google-apps.document • application/vnd.google-apps.drawing • application/vnd.google-apps.form • application/vnd.google-apps.presentation

Field	Details
	• application/vnd.google-apps.script • application/vnd.google-apps.spreadsheet • application/vnd.ms-excel • application/vnd.ms-excel.sheet.macroEnabled.12 • application/vnd.ms-infopath • application/vnd.ms-powerpoint • application/vnd.ms-powerpoint.presentation.macroEnabled.12 • application/vnd.ms-word.document.macroEnabled.12 • application/vnd.oasis.opendocument.presentation • application/vnd.oasis.opendocument.spreadsheet • application/vnd.oasis.opendocument.text • application/vnd.openxmlformats-officedocument.presentationml.presentation • application/vnd.openxmlformats-officedocument.presentationml.slideshow • application/vnd.openxmlformats-officedocument.presentationml.template • application/vnd.openxmlformats-officedocument.spreadsheetml.sheet • application/vnd.openxmlformats-officedocument.spreadsheetml.template • application/vnd.openxmlformats-officedocument.wordprocessingml.document • application/vnd.openxmlformats-officedocument.wordprocessingml.template • application/vnd.visio • application/x-gzip • application/x-java-source • application/x-javascript • application/x-shockwave-flash • application/x-sql • application/x-zip-compressed • application/xhtml+xml • application/xml • application/zip • audio/mp4 • audio/mpeg • audio/ogg • audio/x-aac • audio/x-ms-wma • audio/x-ms-wmv • audio/x-wav • image/bmp • image/gif • image/jpeg

Field	Details
	• image/jpeg;type=mobile • image/png • image/svg+xml • image/tiff • image/vnd.adobe.photoshop • image/vnd.dwg • image/x-photoshop • message/rfc822 • model/vnd.usdz+zip • text/css • text/csv • text/html • text/plain • text/rtf • text/snote • text/stypi • text/vnd.salesforce.quip-chat • text/vnd.salesforce.quip-doc • text/vnd.salesforce.quip-sheet • text/vnd.salesforce.quip-slides • text/vnd.salesforce.quip-template • text/vtt • text/webviewhtml • text/x-c • text/x-c++ • text/xml • video/mp4 • video/mpeg • video/ogg • video/quicktime • video/x-m4v • video/x-ms-asf • video/x-msvideo
ResponseLength	Type int Properties Filter, Group, Nillable, Sort

Field	Details
	Description The length of the response from the external system.
ResponseName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the response from the external system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Status of the verification request. Possible values are: • Acknowledged • Completed • Copy • Error • Partial • Pending • Rejected • TimedOut—Timed Out • Verified • Pending Confirmation • Receieved Confirmation • Ready for Verification
StatusReason	Type textarea Properties Create, Nillable, Update Description The reason for the specified status of the care benefit verification request.
VerificationMode	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Specifies the mode of verification used in the care benefit verify request. This field is available in API version 63.0 and later with the Manage Pharmacy Benefits Verification permission set. Possible values are: • <code>Electronic</code> • <code>Manual</code>

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareBenefitVerifyRequestChangeEvent](#) (API version 60.0)

Change events are available for the object.

[CareBenefitVerifyRequestFeed](#)

Feed tracking is available for the object.

[CareBenefitVerifyRequestHistory](#)

History is available for tracked fields of the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
<code>BenefitNotes</code>	Type textarea
	Properties Create, Nillable, Update
	Description Additional information about the benefits available to the member under this plan's coverage.

Field Name	Details
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.
CareBenefitVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name CareBenefitVerifyRequest Relationship Type Lookup Refers To CareBenefitVerifyRequest
CoinuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical • Vision • Home Health - This picklist value is available for the Home Health feature in API version 59.0 and later. • Pharmacy - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See Activate Picklist Value for Coverage Benefit to activate this value.
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.

Field Name	Details
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FinalCoverageStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name FinalCoverageStatusCode Relationship Type Lookup Refers To CodeSet

Field Name	Details
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.

Field Name	Details
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutcomeStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OutcomeStatusCode Relationship Type Lookup Refers To CodeSet
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment the member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PharmaCopayAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards the pharma products.

Field Name	Details
	This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
StatusCodeId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name StatusCode Relationship Type Lookup Refers To CodeSet
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CoverageBenefitChangeEvent \(API version 59.0\)](#)

Change events are available for the object.

[CoverageBenefitFeed](#)

Feed tracking is available for the object.

[CoverageBenefitHistory](#)

History is available for tracked fields of the object.

[CoverageBenefitOwnerSharingRule](#)

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the category this benefit is in.
CodeSetServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of a Code Set Service Type in the Code Set object. This is a relationship field. Relationship Name CodeSetServiceType Relationship Type Lookup Refers To CodeSet
CoverageBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the covered benefit this item belongs to. This is a relationship field.

Field	Details
	Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the level of coverage provided by this item.
DoesDeductibleApply	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
InNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the in network coverage provided by this item.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item is currently available. The default value is 'false'.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the benefit is available only in-network (<code>true</code>) or both in-network and out-of-network (<code>false</code>). The default value is 'false'.
IsPreauthorizationRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the service must be approved before use. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving this benefit item. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account

Field	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of this coverage benefit item.
Notes	Type textarea Properties Create, Nillable, Update Description Additional information about this coverage benefit item.
OutofNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the coverage for non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides.

Field	Details
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this coverage benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the CoverageBenefitItem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The ID of this coverage benefits item record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this coverage benefits item was last changed on the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)

Change events are available for the object.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AllowedLimit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Maximum amount that will be paid for the service.
AllowedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum quantity allowed of the coverage benefit item. This field is available in API Version 62.0 and later.
AllowedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the allowed quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later.

Field	Details
	Relationship Name AllowedQuantityUnit Refers To UnitOfMeasure
AppliedLimit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the benefit has been claimed.
AppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of the coverage benefit item already used by the member. This field is available in API Version 62.0 and later.
AppliedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the applied quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. Relationship Name AppliedQuantityUnit Refers To UnitOfMeasure
CareLimitTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the limit is a required payment or excluded service. This is a relationship field.

Field	Details
	Relationship Name CareLimitType Relationship Type Lookup Refers To CareLimitType
CoverageBenefitItemId	Type reference Properties Create, Filter, Group, Sort Description Specific service covered by the insurance plan. This is a relationship field. Relationship Name CoverageBenefitItem Relationship Type Lookup Refers To CoverageBenefitItem
CoverageLevel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Defines the persons eligible for the benefit item. Possible values are: - EmployeeSpouse—Employee & Spouse - Family - Individual
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LimitNotes	Type textarea Properties Create, Nillable, Update Description General information about the limit.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the coverage benefit item limit.
NetworkType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the benefit refers to in-network providers or out-of-network providers. Possible values are: • In—In-network providers • NA—Not applicable • Out—Out-of-network providers If the related CoverageBenefitItem record has an <code>IsInPlanNetwork</code> value of <code>true</code>, <code>NetworkType</code> is typically <code>In</code>. If the related record has an <code>IsInPlanNetwork</code> value of <code>false</code>, <code>NetworkType</code> can be any value.
PriorityOrder	Type double Properties Create, Filter, Nillable, Sort, Update Description This limit's position in the sequence for calculating limits.

Field	Details
TermType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of time period during which the benefit item is available. Possible values are: • Calendar Year • Day • Month • Year to Date

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemLimitChangeEvent (API version 60.0)

Change events are available for the object.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.



Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.

Field Name	Details
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this member plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this member plan ceases to be effective.
ExternalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier used to identify the record outside the Salesforce org.
GroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The group number or policy number of the primary member.
IssuerNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference number for the issuer of the plan.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastVerification	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this plan was last verified.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member's record.
MemberNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The member's reference number for this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name by which the member knows this plan.

Field Name	Details
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this member plan.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The payer insurance plan or network that is associated with the patient. This field is a relationship field. Relationship Name PayerNetwork Relationship Type Lookup Refers To HealthcarePayerNetwork
PlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup of the Purchaser Plan ID.

Field Name	Details
PrimaryCarePhysician	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the physician providing primary care under this plan.
PrimarySecondaryTertiary	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Whether this plan is the primary, secondary, or tertiary plan.
RelationshipToSubscriber	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.

Field Name	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the subscriber's record.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the plan's verification. Valid options are: • Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)

Change events are available for the object.

MemberPlanFeed

Feed tracking is available for the object.

MemberPlanHistory

History is available for tracked fields of the object.

MemberPlanOwnerSharingRule

Sharing rules are available for the object.

MemberPlanShare

Sharing is available for the object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this purchaser plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this purchaser plan ceases to be effective.
IsVerifiable	Type boolean

Field Name	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
LineOfBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name of this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this payer.
Payer	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The plan's reference number.

Field Name	Details
PlanStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the service type offered by this plan.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.

Field Name	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
SponsorType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanFeed

Feed tracking is available for the object.

PurchaserPlanHistory

History is available for tracked fields of the object.

PurchaserPlanOwnerSharingRule

Sharing rules are available for the object.

PurchaserPlanShare

Sharing is available for the object.

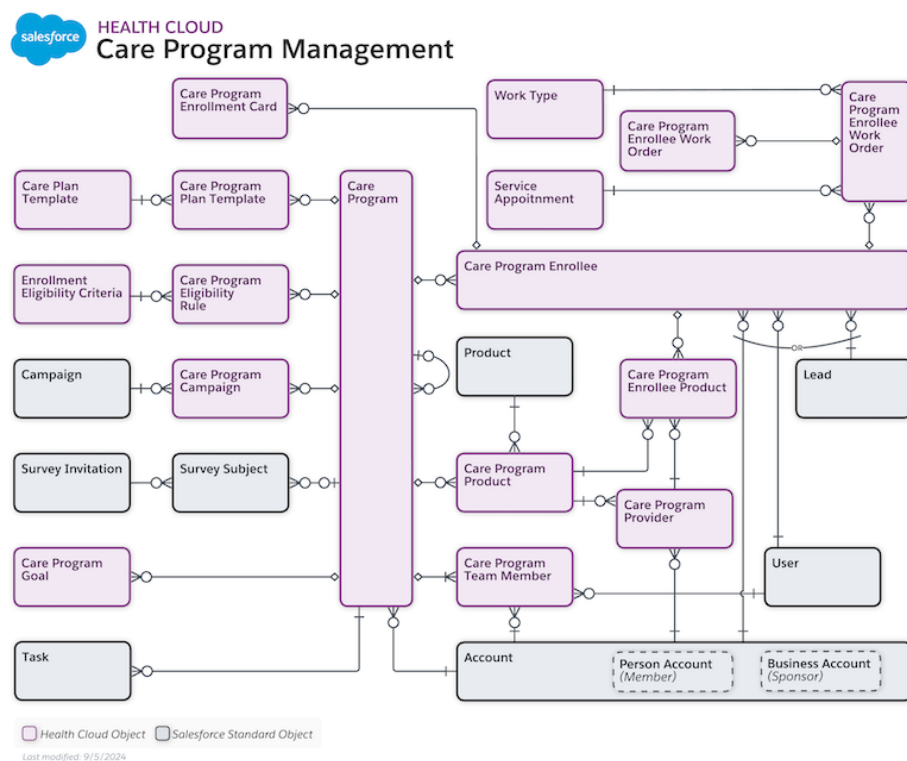
PurchaserPlanChangeEvent

Change data capture is available for this object.

Care Program Management

Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

The program management data model represents the entire picture of a program—from products and providers to enrollment eligibility of the enrollee. Available in API version 46.0 and later.



For more details and a larger image, visit the [Data Model Gallery](#).

[CarePgmProvHealthcareProvider](#)

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

[CareProgram](#)

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

[CareProgramCampaign](#)

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

[CareProgramEligibilityRule](#)

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

[CareProgramEnrollee](#)

Represents a participant enrolled in a care program.

[CareProgramEnrolleeProduct](#)

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

[CareProgramEnrollmentCard](#)

Represents a care program membership card that includes a membership number or enrollment code.

[CareProgramGoal](#)

Represents a business or clinical goal related to a care program.

[CareProgramProduct](#)

Represents the affiliation between a care program and a care program product, care program provider, or both.

[CareProgramProvider](#)

Represents a business account that is the service provider for a care program product.

[CareProgramTeamMember](#)

Represents a person who delivers services under a program, such as a program manager or care coordinator.

[CareRegisteredDevice](#)

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

[CareSystemFieldMapping](#)

Represents a mapping from source system fields to Salesforce target entities and attributes.

[EnrollmentEligibilityCriteria](#)

Represents criteria that define patient enrollment eligibility for one or more care programs.

SEE ALSO:

[Care Program Enrollments \(POST\)](#)

CarePgmProvHealthcareProvider

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramProviderId	Type reference Properties Create, Filter, Group, Sort Description The ID of the care program provider that is associated with the healthcare provider (healthcare professional).
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from when this association record is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when this association record is no longer effective.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the healthcare provider (healthcare professional) that is associated with the care program provider.
IsPrimaryProvider	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the healthcare provider (healthcare professional) is the primary provider for the care program provider.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name for this association between a care program provider and a healthcare provider (healthcare professional).
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[CarePgmProvHealthcareProviderChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[CarePgmProvHealthcareProviderFeed](#)

Feed tracking is available for the object.

[CarePgmProvHealthcareProviderHistory](#)

History is available for tracked fields of the object.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ActiveSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
BudgetAmount	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Approved budget for the care program.
CareProgramName	Type Text Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the care program.
Category	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the category of the care program. Possible values are: • AdvancedTherapy • TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) • Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)
CurrentEnrolleeCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
Description	Type Long Text Area Properties Create, Filter, Group, Nillable, Sort, Update Description A short description explaining the program.
EndDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Program termination date.
EnrollmentDurationMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. Relationship Name EnrollmentDurationMeasure Refers To UnitOfMeasure
EnrollmentRate	Type double Properties Create, Filter, Nillable, Sort, Update Description The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.

Field Name	Details
FirstSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is closed out.
FirstSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
LastSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
LastSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
ParentProgram	Type Lookup(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of another program that this program is a part of, if any.
ProgramSponsor	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Name of the third-party program sponsor, if any.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective start date of the program.
Status	Type Pick list Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the program.
TargetEnrollmentDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
TargetEnrolleeCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.

Field Name	Details
TargetSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramFeed

Feed tracking is available for the object.

CareProgramHistory

History is available for tracked fields of the object.

CareProgramShare

Sharing is available for the object.

CareProgramCampaign

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
CampaignId	Type Lookup(Campaign) Properties Create, Filter, Group, Sort Description The campaign associated to the care program.

Field Name	Details
CareProgram	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the care program.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description A short name for the care program campaign.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the care program campaign was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the care program campaign record.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramCampaignChangeEvent on page 1413 (API Version 62.0)

Change events are available for the object.

CareProgramCampaignFeed

Feed tracking is available for the object.

CareProgramCampaignHistory

History is available for tracked fields of the object.

CareProgramEligibilityRule

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Sort, Update Description Identifier of a care program. Represents a set of activities, such as therapy, wellness, or a fitness plan, offered to participants by a healthcare provider, life sciences organization, employer, or insurer.

Field	Details
EligibilityCriteriaId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Criteria that define patient enrollment eligibility for a care program.
IsInclusionRule	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the rule is included or excluded when determining care program eligibility. This field is available in API version 62.0 and later. The default value is false.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the care program eligibility rule is required.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, Sort Description Name for the care program eligibility rule.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Defines whether the eligibility rule is in force or not.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of the eligibility Rule. This field is available for the Participant Management feature in API version 61.0 and later. Possible values are:

Field	Details
	• Inclusion Rule • Exclusion Rule • Age Rule • Gender Rule

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEligibilityRuleChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEligibilityRuleFeed

Feed tracking is available for the object.

CareProgramEligibilityRuleHistory

History is available for tracked fields of the object.

CareProgramEligibilityRuleOwnerSharingRule

Sharing rules are available for the object.

CareProgramEligibilityRuleShare

Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Person Account representing the enrollee

Field Name	Details
BenefitCoverageType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: - ContinuedEnrollee - NewEnrollee
CareProgramId	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Look up for Care Program.
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest
CurrentWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later.

Field Name	Details
	Relationship Name CurrentWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
CurrentWorkOrderStepId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrderStep Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep
EnrolledAtId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. Relationship Name EnrolledAt Refers To CareProgramSite
EnrolleeType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the enrollee is a new enrollee or a continued enrollee.

Field Name	Details
	Possible values are: • FullBenefitDual • PartialBenefitDual • NonDual • Dual
EnrollmentLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. Relationship Name EnrollmentLocation Relationship Type Lookup Refers To ServiceTerritory
FlowInterviewId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow. This field is a relationship field. Relationship Name FlowInterview Refers To FlowInterview
FlowOrchestrationInstanceId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow orchestration. This field is a relationship field.

Field Name	Details
	Relationship Name FlowOrchestrationInstance Refers To FlowOrchestrationInstance
IsPatientInLtrmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LeadId	Type Lookup(Lead) Properties Create, Filter, Group, Nillable, Sort, Update Description Lead representing the enrollee.
Name	Type string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update Description Name of the enrollee.
OptOutPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
OptOutPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
OptOutReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
ResearchStudyCandidateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related Research Study Candidate record of the care program enrollee. This field is a relationship field. Relationship Name ResearchStudyCandidate Refers To ResearchStudyCandidate

Field Name	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the enrollee record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the enrollee record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the enrollee. Possible values are: • Active • Inactive
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEnrolleeFeed

Feed tracking is available for the object.

CareProgramEnrolleeHistory

History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)

Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)

Sharing is available for the object.

CareProgramEnrolleeProduct

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program enrollee associated with this care program product or care program provider.
CareProgramProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program product associated with this care program enrollee and care program provider.

Field	Details
CareProgramProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program provider associated with this care program enrollee and care program product.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the product the enrollee participates in.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
ProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The program that offers financial assistance for this product. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set. Relationship Name Program Refers To Program
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the care program product or service related to the care program provider and the recipient of the product or service.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareProgramEnrolleeProductChangeEvent](#) (API version 59.0)

Change events are available for the object.

[CareProgramEnrolleeProductFeed](#)

Feed tracking is available for the object.

CareProgramEnrolleeProductHistory

History is available for tracked fields of the object.

CareProgramEnrolleeProductOwnerSharingRule

Sharing rules are available for the object.

CareProgramEnrolleeProductShare

Sharing is available for the object.

CareProgramEnrollmentCard

Represents a care program membership card that includes a membership number or enrollment code.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CardNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique card number for a care program. Often a membership number or enrollment code on a physical card assigned to the care program enrollee.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program enrollee with whom this care program card is associated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description Name for the care program enrollment card.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of a card in relation to a care program enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrollmentCardChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEnrollmentCardFeed

Feed tracking is available for the object.

CareProgramEnrollmentCardHistory

History is available for tracked fields of the object.

CareProgramEnrollmentCardOwnerSharingRule

Sharing rules are available for the object.

CareProgramEnrollmentCardShare

Sharing is available for the object.

CareProgramGoal

Represents a business or clinical goal related to a care program.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program associated with a corresponding goal.
CompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The completion date of a care program goal.
Description	Type textarea

Field	Details
	Properties Create, Nillable, Update Description A detailed description of the care program goal.
DueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The due date for a care program goal.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description Name of the care program goal.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field	Details
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the care program goal.
ProgressPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage completion of the care program goal.
SequenceNumber	Type double Properties Create, Filter, Nillable, Sort, Update Description The order or sequence of the care program goal relative to other care program goals.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date for a care program goal.

Field	Details
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of a care program goal.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the care program goal.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[CareProgramGoalChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[CareProgramGoalFeed](#)

Feed tracking is available for the object.

[CareProgramGoalHistory](#)

History is available for tracked fields of the object.

[CareProgramGoalOwnerSharingRule](#)

Sharing rules are available for the object.

[CareProgramGoalShare](#)

Sharing is available for the object.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Availability	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The default availability of the product to an enrollee in the context of a care program. For example, some products or services are available to all enrollees, others are limited to special circumstances, and others are no longer available.
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier for the care program associated with a care program product.
CareProgramPrice	Type currency Properties Create, Filter, Group, Nillable, Sort, Update Description A standard list price for a given product in the context of a care program.
LastReferencedDate	Type dateTime Properties Filter, Group, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Create, Filter, Group, Sort, Update Description Name of the care program product.
OwnerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the user who owns this record.
ProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the product associated with a care program
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the care program product was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the care program product was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the product in the context of a care program.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramProductChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramProductFeed

Feed tracking is available for the object.

CareProgramProductHistory

History is available for tracked fields of the object.

CareProgramProductOwnerSharingRule

Sharing rules are available for the object.

CareProgramProductShare

Sharing is available for the object.

CareProgramProvider

Represents a business account that is the service provider for a care program product.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Sort, Update Description The account/business entity that is providing the care program product/service to a care program enrollee.
CareProgramContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary person a patient can contact about the care program.
CareProgramProductId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The care program product to which this care program provider is associated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider associated with the care program.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
Role	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of organization delivering the services included in the program.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of a care program provider in relation to a care program product.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareProgramProviderChangeEvent](#) (API version 59.0)

Change events are available for the object.

[CareProgramProviderFeed](#)

Feed tracking is available for the object.

[CareProgramProviderHistory](#)

History is available for tracked fields of the object.

[CareProgramProviderOwnerSharingRule](#)

Sharing rules are available for the object.

[CareProgramProviderShare](#)

Sharing is available for the object.

CareProgramTeamMember

Represents a person who delivers services under a program, such as a program manager or care coordinator.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Person account representing the team member.
CareProgramId	Type Master-Detail(CareProgram) Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup for the care program.
Category	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the category that the member belongs to. This field is available for the Participant Management feature in API version 61.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type dateTime Properties Filter, Nillable, Sort Description The team member associated with the care program team member. This field is available for the Participant Management feature in API version 61.0 and later.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the care program team member.
Role	Type Picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Role of the team member.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Field Name	Details
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the team member.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramTeamMemberChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramTeamMemberFeed

Feed tracking is available for the object.

CareProgramTeamMemberHistory

History is available for tracked fields of the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee to whom this device is registered.
DeviceId	Type Master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort Description The asset ID for the device. Referenced Objects Asset
DeviceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent Referenced Objects CodeSet
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this device registration record.
PatientId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient to whom this device is registered. Referenced Objects Account
RegistrationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when this device was registered.
SafetyInformation	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The health and safety information about with the device.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates whether the device registration is active.

Field	Details
	Possible values are: • Active • Inactive
SupportContactDetail	Type textarea Properties Create, Nillable, Update Description Contact details of the person or organization that provides support for the device.
UniqueDeviceId1	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId1Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI1 for the device.
UniqueDeviceId2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId2Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI2 for the device.

Field	Details
UniqueDeviceId3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId3Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceChangeEvent (API version 60.0)

Change events are available for the object.

CareRegisteredDeviceFeed

Feed tracking is available for the object.

CareRegisteredDeviceHistory

History is available for tracked fields of the object.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce target entities and attributes.

Supported Calls

create(), delete(), describeSObjects(), query(), retrieve(), update(), upsert()

Fields

Field Name	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the record in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This field is automatically generated but you can supply your own value if you create the record using the API.
ExternalIdField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the field in the external system.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
NamespacePrefix	Type string Properties Filter, Nillable Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <i>namespacePrefix__componentName</i> notation. The namespace prefix can have one of the following values.

Field Name	Details
	- In Developer Edition orgs, <code>NamespacePrefix</code> is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, <code>NamespacePrefix</code> is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
MasterLabel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The label for this care system field mapping.
Role	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The role that the entity represents. Picklist values <code>RemoteMonitoringDevice</code> and <code>RemoteMonitoringPatient</code> are available from API version 49.0 and later. Possible values are: <code>Patient</code>—When the <code>role</code> field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. <code>RemoteMonitoringDevice</code>—Indicates which <code>externalIdField</code> on the <code>Asset</code> object maps to the <code>Device</code> field in the <code>CareObservation</code> object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>. <code>RemoteMonitoringPatient</code>—Indicates which <code>externalIdField</code> on the <code>Account</code> object maps to the <code>ObservedSubject</code> field in the <code>CareObservation</code> object. This role is used when <code>targetObject</code> is set to <code>Account</code>. <code>ServiceProvider</code>—The Enrollment API uses the value of <code>externalIdField</code> as the provider ID. This role is used when <code>targetObject</code> is set to <code>Account</code>. <code>NotApplicable</code>—This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role.

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
TargetObject	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the parent entity for the external ID.

SEE ALSO:

[Care Program Enrollments \(POST\)](#)
[Enrollments](#)
[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

EnrollmentEligibilityCriteria

Represents criteria that define patient enrollment eligibility for one or more care programs.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type reference Properties Create, Filter, Group, Sort, Update Description A comprehensive description of the enrollment eligibility criteria.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description A short name for the enrollment eligibility criteria.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

EnrollmentEligibilityCriteriaChangeEvent (API version 59.0)

Change events are available for the object.

EnrollmentEligibilityCriteriaFeed

Feed tracking is available for the object.

EnrollmentEligibilityCriteriaHistory

History is available for tracked fields of the object.

EnrollmentEligibilityCriteriaOwnerSharingRule

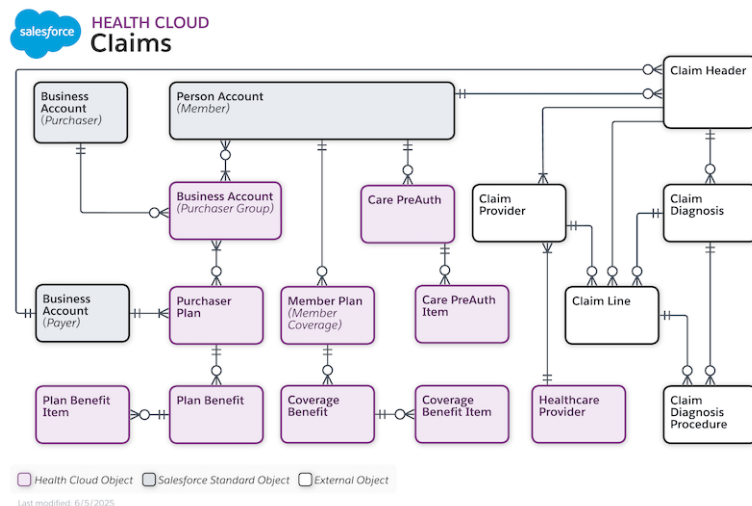
Sharing rules are available for the object.

EnrollmentEligibilityCriteriaShare

Sharing is available for the object.

Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.



EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

[ClaimHeader__x](#)

Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

[ClaimDiagnosisProcedure__x](#)

Represents a clinical procedure for which a provider is submitting a claim.

[ClaimProvider__x](#)

Represents information about a provider of a service, equipment or medication.

[ClaimLine__x](#)

Represents a line item in a claim record.

[ClaimDiagnosis__x](#)

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

SEE ALSO:

[Object Reference for the Salesforce Platform: External Objects](#)

ClaimHeader__x

Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
AcceptedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which the claim was accepted.
AdjudicatedAmount__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Amount paid for the service by primary payer.
AdjudicatedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which adjudication amount was paid by the primary payer.
BilledDRGCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Diagnosis-related group (DRG) code used for billing.
ClaimAmount__c	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Amount submitted with the original claim.
ClaimNumber__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description Number assigned to the claim.
ClaimStatusId__c	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description Current status of the claim.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
DrugName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the drug.
DrugQuantity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Authorized quantity per refill.
DrugSupplyDays__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of days the supply is authorized for.
EDIMessage__c	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Unparsed, unfiltered, raw EDI message.
FillDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which the drug was filled by the pharmacy.
FormularyTier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The formulary tier level for the drug.
HIC3ClassCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Hierarchical Specific Therapeutic (HIC3) class code assigned to the service.
IsFormularyStatus__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug is approved for coverage.
IsGeneric__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug is generic.
IsRefillAuthorized__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether refills for the drug are authorized.
MemberPlanId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of member plan that this claim is related to.
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim record.
NDC__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description National Drug Code (NDC) identification number.
PartBorPartD__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug has Medicare Part B or Part D coverage.
PayerId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the payer that this claim is related to.
PaymentDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which claim was paid out.
PreauthNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Preauthorization number for the service.
ReferralNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the referral for the service.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the system where this claim originated.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system where this claim was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.
StandardGenericTherapeuticClass__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Therapeutic drug category according to the American Hospital Formulary Service (AHFS) classification system.
StandardTherapeuticClassDescription__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the therapeutic category of drug according to the American Hospital Formulary Service (AHFS) classification system.
SubmittedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Claim submission date.
Type__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Type of claim.

ClaimDiagnosisProcedure__x

Represents a clinical procedure for which a provider is submitting a claim.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
ClaimDiagnosisId__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description ID of the diagnosis from the claim that this record is related to.
ClaimProcedureId__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description ID of the procedure from this claim that this record is related to.
DisplayUrl	Type url
	Properties Create, Filter, Nillable, Sort, Update
	Description
ExternalId	Type string
	Properties Create, Defaulted on create, Filter, Nillable, Sort, Update

Field	Details
	Description
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim diagnosis procedure record.
SequenceNumber__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Diagnosis sequence for the claim line item indicating whether diagnosis is primary, secondary, tertiary, and so on.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier of the system where this record was sourced from.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system where this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system

ClaimProvider__x

Represents information about a provider of a service, equipment or medication.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClaimId__c</code>	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
<code>DisplayUrl</code>	Type url Properties Create, Filter, Nillable, Sort, Update Description
<code>ExternalId</code>	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
<code>Name__c</code>	Type Text(64) Properties Create, Filter, Group, NameField, Nillable, Sort, Update Description Name of the claim provider record.
<code>Provider__c</code>	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the provider that this record is related to.
<code>ProviderNPI__c</code>	Type Text(64)

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description National Provider Identifier (NPI) identification number.
Role__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the provider is the rendering provider, service provider, or billing provider.
SourceSystem__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	Type Text(255) Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system that this record was sourced from.
SourceSystemModified__c	Type DateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the the most recent update from the source system.

ClaimLine__x

Represents a line item in a claim record.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
AdjustedAmount__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Adjusted amount for the service
ClaimId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
ClaimStatusId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim status that this record is related to.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
From__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Service start date for claim line.

Field	Details
LineNumber__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Claim line ID number.
Location__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Location details of the place where service was performed.
LocationCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Location code of the place where service was performed.
Modifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier associated with claim line.
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim line record.
NDCCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Drug code as defined in the National Drug Code (NDC).

Field	Details
PaidAmount__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Amount paid for the service.
Price__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Price for the service.
ProcedureCPTHCPSCId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Service procedure code based on Current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS).
RenderingProvider__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The National Provider Identifier (NPI) of the rendering provider associated with this service.
RevenueCode__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Revenue grouping code associated with the claim line.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system that this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system
Title__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Title of the claim line.
To__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Service end date for claim line.
Unit__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of units of service or drug provided to the patient.

ClaimDiagnosis__x

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClaimId__c</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
<code>Diagnosis__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code or description.
<code>DisplayUrl</code>	Type url Properties Create, Filter, Nillable, Sort, Update Description
<code>ExternalId</code>	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
<code>LineNumber__c</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description Claim diagnosis ID number.
<code>Name__c</code>	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim diagnosis record.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the system where this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Clinical Data Model

Patient data and healthcare records are important in the healthcare industry. Without accurate information, performing and managing care becomes difficult. These records are readily available if a patient seeks care from the same provider every time. However, in reality, a patient's healthcare journey takes them to multiple providers and hospitals at different times. Because the patient's health hinges on the accuracy of their medical records, it's crucial for the systems used by different providers and hospitals to be interoperable. And to make this interoperability possible, it's vital to have some industry-recognized standards for how these records are structured, stored, and transferred. That's where the standards defined by Health Level 7 (HL7) come in.

Two standards defined by HL7 for this purpose are the Fast Health Interoperability Resources (FHIR) v4.0 and HL7 (the standard) 2.3. The Clinical Data Model is built from the ground up to align with FHIR v4.0, and also supports many of the HL7 v2.3 message types.

To enable these objects in your org, go to **FHIR R4 Support Settings** in **Setup** and enable the **FHIR-Aligned Clinical Data Model** org pref.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

 **Note:** Some of these objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud and Life Sciences Cloud.

 **Note:** To use the Clinical Data Model objects on an Experience Cloud site, community users need the FHIR R4 for Experience Cloud Sites permission set.

Here's the list of objects that need the org pref to be enabled versus a list of objects that don't require the org pref.

Org Pref Required	Org Pref Not Required
• AllergyIntolerance • CarePerformer • ClinicalAlert • ClinicalEncounter • ClinicalEncounterDiagnosis • ClinicalEncounterFacility • ClinicalEncounterIdentifier • ClinicalEncounterProvider • ClinicalEncounterReason • ClinicalEncounterSvcRequest • ClinicalServiceRequest • ClinicalServiceRequestDetail • DiagnosticSummary • HealthCondition • MedicationRequest • MedicationStatement • PatientHealthReaction • PatientImmunization • PatientMedicalProcedure • PatientMedicalProcedureDetail • PatientMedicationDosage	• CareObservation • CareObservationComponent • CareProviderFacilitySpecialty • CodeSet • CodeSetBundle • HealthcareFacility • HealthcarePractitionerFacility • HealthcareProvider • Identifier • Medication • Medication Administration • Medication Administration Detail • PersonLanguage • PersonName • Problem Definition Relationship • Specimen

And here's the list of fields added to standard objects when you enable this org pref.

- `ContactPointPhone.PreferenceRank`
- `ContactPointPhone.UsageType`
- `ContactPointEmail.PreferenceRank`
- `ContactPointEmail.UsageType`
- `ContactPointAddress.PreferenceRank`
- `ContactPointAddress.UsageType`
- `Account.IsActive`
- `Account.EffectiveDate`
- `Account.SourceSystemIdentifier`

- `Account.SourceSystemModifiedDate`
- `Account.EndDate`
- `Contact.MaritalStatus`
- `Contact.Gender`
- `Contact.DeceasedDate`
- `Contact.SequenceInMultipleBirth`

**Note:**

- Starting with the Spring '23 release, new customers won't be able to create records in the packaged EHR objects that have counterpart standard objects in the FHIR R4-aligned data model.
- All future development will be built on the FHIR R4-aligned data model. The packaged objects in the EHR data model won't be used for future development.

[ActivityTiming](#)

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

[AllergyIntolerance](#)

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

[AuthorNote](#)

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

[CareObservation](#)

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

[CarePerformer](#)

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

[CareRegisteredDevice](#)

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

[DiagnosticSummary](#)

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

[ClinicalAlert](#)

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

[ClinicalDetectedIssue](#)

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.

[ClinicalDetectedIssueDetail](#)

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.

[ClinicalEncounter](#)

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

[ClinicalServiceRequest](#)

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

[CodeSet](#)

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

[CodeSetBundle](#)

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

[ContactProfile](#)

Represents information about an individual, such as their ethnicity, citizenship, birth place, race, and so on. This object is available in API version 57.0 and later.

[HealthcareFacility](#)

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

[HealthCondition](#)

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

[HealthRiskEvaluation](#)

Represents the evaluation of health risks. This object is available in API version 64.0 and later.

[HealthRiskEvalDetail](#)

Represents additional details of a health risk evaluation, including the basis and reason for the evaluation. This object is available in API version 64.0 and later.

[HealthRiskEvalOutcome](#)

Represents the outcome of a risk evaluation, such as the probability of disease occurrence. This object is available in API version 64.0 and later.

[Identifier](#)

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.

[Medication](#)

Represents detailed information about different medications. This object is available in API version 51.0 and later.

[MedicationAdministration](#)

Represents an instance of medication administered to a patient. This object is available in API version 64.0 and later.

[MedicationDispense](#)

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered. This object is available in API version 54.0 and later.

[MedicationRequest](#)

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

[MedicationStatement](#)

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

[PatientHealthReaction](#)

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.

[PatientImmunization](#)

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

[PatientMedicalProcedure](#)

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

[PatientMedicationDosage](#)

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.

[PersonLanguage](#)

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.

[PersonName](#)

Represents detailed information about a person's name. This object is available in API version 51.0 and later.

[ProblemDefRelationship](#)

Represents a junction between a problem definition and a related problem definition. This object is available in API version 64.0 and later.

[Specimen](#)

Represents a sample used for analysis. This object is available in API version 64.0 and later.

SEE ALSO:

[Mapping FHIR v4.0 to Salesforce Standard Objects](#)

ActivityTiming

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActivityCountPerRepetition	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The recommended number of times the activity should be performed in a repetition cycle.
ActivityDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The length of time that the activity should be performed during each occurrence.
ActivityDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the length of time that the activity should be performed during each occurrence. This is a relationship field. Referenced Object UnitOfMeasure
ActivityTime	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The approximate time of day or a daily event that acts as a point of reference for when the activity should be performed. Possible values are: • Default
ActivityTimeOffset	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of minutes before or after the reference point specified in <code>ActivityTime</code> when the activity should be performed.

Field	Details
CountInPeriod	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The recommended number of times the activity should be performed in the specified period.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MaxActivityCountPerRepetition	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum number of times the activity should be performed in a repetition cycle.
MaxActivityDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum length of time that the activity should be performed during each occurrence.
MaxCountInPeriod	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum number of times the activity should be performed in the specified period.

Field	Details
MaxRepetitionCycleLength	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum length of each cycle of repetition.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the ActivityTiming record. This value is generated automatically.
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the ActivityTiming record. Relationship Name Owner Relationship Type Lookup Referenced Object Group, User
PeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date of the period during which this activity should be performed.
PeriodLength	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The length of the period during which this activity should be performed.

Field	Details
PeriodLengthLowerLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The lower limit of the length of the period during which this activity should be performed.
PeriodLengthUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the period's length. This field is used to specify the unit for PeriodLength, PeriodLengthLowerLimit, and PeriodLengthUpperLimit. Referenced Object UnitOfMeasure
PeriodLengthUpperLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The upper limit of the length of the period during which this activity should be performed.
PeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date of the period during which this activity should be performed.
RepetitionCycleLength	Type double Properties Create, Filter, Nillable, Sort, Update Description The recommended length of each cycle of repetition.
RepetitionCycleUnitId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the length of each cycle of repetition. Referenced Object UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system the record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last changed in the source system.
TimingCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the timing information of an activity. This code is expected to be a complete statement of what is specified in the other fields of this object, and either this code or the data in the other fields may be used to interpret the timing of an activity. This is a relationship field. Referenced Object CodeSet

Field	Details
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of activity the timing information is used for. Possible values are: - CareObservation—Care Observation - ClinicalServiceRequest—Clinical Service Request - MedicationDosage—Medication Dosage
WeeklyActivityTimeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The day and time of the week when this activity should be performed. Referenced Object OperatingHours

Usage

ActivityTiming records are referenced from MedicationDosage records to specify the timing of their activities. Here's an example of an activity's timing information and how an ActivityTiming record would represent that information.

Scenario: Let's say your doctor tells you that you have to run for 10 minutes every 2 days, 30 minutes after your meals. You need to run at least 5 times in the span of those 2 days. You have to do this for 3 to 4 weeks. You're also told that you shouldn't run for more than 15 minutes at a time, and that you shouldn't do it more than 7 times in 3 days. So in those 3-4 weeks, you should run somewhere between 60-84 times.

Sample Record:

```
Id: 1CDR00000000006OAA
OwnerId: 005R0000000dNImIAM
IsDeleted: false
Name: AT-3147
CreatedDate: 2021-04-15T10:48:14.000+0000
CreatedById: 005R0000000dNImIAM
LastModifiedDate: 2021-04-15T10:49:47.000+0000
LastModifiedById: 005R0000000dNImIAM
SystemModstamp: 2021-04-15T10:49:47.000+0000
LastViewedDate: 2021-04-15T11:14:26.000+0000
LastReferencedDate: 2021-04-15T11:14:26.000+0000
TimingCodeId: null
PeriodStartDateTime: null
PeriodEndDateTime: null
```

```

PeriodLength: null
PeriodLengthLowerLimit: 3
PeriodLengthUpperLimit: 4
PeriodLengthUnitId: 0hER0000000001VMAQ
CountInPeriod: 60
MaxCountInPeriod: 84
ActivityDuration: 10
MaxActivityDuration: 15
ActivityDurationUnitId: 0hER0000000001aMAA
ActivityCountPerRepetition: 5
MaxActivityCountPerRepetition: 7
RepetitionCycleLength: 2
MaxRepetitionCycleLength: 3
RepetitionCycleUnitId: 0hER0000000001fMAA
ActivityTime: AfterMeal
ActivityTimeOffset: 30
WeeklyActivityTimeId: 0OHR00000000HanOAE
UsageType: MedicationDosage
SourceSystem: WWHR
SourceSystemIdentifier: 763851
SourceSystemModified: 2021-04-05T23:00:00.000+0000

```

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ActivityTimingChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[ActivityTimingFeed](#) on page 1418

Feed tracking is available for the object.

[ActivityTimingHistory](#) on page 1424

History is available for tracked fields of the object.

[ActivityTimingShare](#) on page 1427

Sharing is available for the object.

AllergyIntolerance

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionSourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the person who asserted the information about the allergy or intolerance. Example The patient or the provider who assessed the patient's condition. Referenced Objects • Account • HealthcareProvider
Category	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the categories the allergy or intolerance belongs to. Possible values are: • Biologic • Environment • Food • Medication
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter where the allergy or intolerance was asserted. Example The encounter record for a patient's ER visit after a bee sting.
CodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the allergy or intolerance.
LastOccurrenceDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date of the last occurrence of the allergy or intolerance. Example 1993-11-09T21:45:00.384Z
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the AllergyIntolerance record.
OnsetEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end of the estimated onset period. Example 1993-11-09T23:50:00.384Z

Field	Details
OnsetStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The onset date of the allergy intolerance or the estimated start date of the allergy intolerance's onset. Example 1993-11-09T21:45:00.384Z
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the allergy intolerance record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who has the allergy or intolerance. Referenced Objects • Account
RecordCreationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The time the record for the allergy or intolerance was created.

Field	Details
RecordCreatorId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record for the allergy or intolerance. Referenced Objects - Account - HealthcareProvider
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the allergy or intolerance. Possible values are: - High - Low - Unable to assess
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the allergy or intolerance. Possible values are: • Active • Inactive • Resolved
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the record is about an allergy or an intolerance. Possible values are: • Allergy • Intolerance
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the allergy or intolerance has been verified. Possible values are: • Confirmed • Entered in error • Refuted • Unconfirmed

Additional Information for AllergyIntolerance in Other Objects

In addition to creating a record using these fields, you can add more details to your AllergyIntolerance record by creating records in certain other objects, and referencing your AllergyIntolerance record as the parent record. Here's the list of objects you can relate to AllergyIntolerance in this way, the type of information they add, and the field they use to reference AllergyIntolerance.

Object	Type of Information	Reference Field
PatientMedicalReaction	Specifies the information about the patient's adverse reaction linked to the allergy or intolerance.	ParentId
Identifier	Associates an identifier value to the allergy intolerance.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AllergyIntoleranceChangeEvent (API version 58.0)

Change events are available for the object.

AllergyIntoleranceOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

AllergyIntoleranceShare (API version 56.0)

Sharing is available for the object.

AuthorNote

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AuthorId	Type Preference Properties Create, Filter, Group, Nillable, Sort, Update Description References the author of the note. This is a polymorphic relationship field. Relationship Name Author Relationship Type Lookup

Field	Details
	Referenced Objects - Account - Contact - HealthcareProvider - User—This value is available in API version 55.0 and later.
AuthorName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the author of the note.
AuthoredDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the note was authored.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the AuthorNote record. This value is generated automatically.

Field	Details
NoteText	Type textarea Properties Create, Update Description The contents of the note.
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the AuthorNote record. Relationship Name Owner Relationship Type Lookup Referenced Objects Group, User
ParentRecordId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description References the parent record that the note is associated with. Referenced Objects • Account • AllergyIntolerance • CareObservation • CareRegisteredDevice • ClinicalDetectedIssue—This value is available in API version 55.0 and later. • ClinicalServiceRequest • HealthCondition • MedicationRequest • MedicationStatement • PatientImmunization • PatientMedicalProcedure

Field	Details
RecipientType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of recipient for an author note. Possible values are: • Patient • Provider This field is available in API version 55.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system the record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last changed in the source system.

Usage

When a record requires a related note with the information about the author of that note, that information is stored in an AuthorNote record. This AuthorNote record references the parent record it's associated with using the ParentRecordId field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AuthorNoteFeed

Feed tracking is available for the object.

AuthorNoteHistory

History is available for tracked fields of the object.

AuthorNoteShare

Sharing is available for the object.

AuthorNoteChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalCode1Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> field isn't sufficient. Referenced Objects CodeSet
AdditionalCode2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> and <code>AdditionalCode1Id</code> fields aren't sufficient. Referenced Objects CodeSet

Field	Details
BasedOnId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or service request that the observation is based on. Referenced Objects - MedicationRequest - ClinicalServiceRequest
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the baseline values of this observation. Referenced Objects UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value of an observation represented as a string.
BodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of the observation on the patient's body. Referenced Objects CodeSetBundle
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The case associated with the patient's care observation. This field is a relationship field. Relationship Name Case Refers To Case
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the category of the observation. Possible values are: • Activity • Exam • Imaging • Procedure • Social-History • Survey • Therapy • Vital-Signs
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the specific observation type. Referenced Objects • CodeSet  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
DerivationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. Relationship Name DerivationSource Relationship Type Lookup Referenced Objects CareObservation, DiagnosticSummary
DeviceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the device generating the observed value.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
EffectiveDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the observation. Referenced Objects ClinicalEncounter
EndDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the observation's clinically relevant period.
ExpectedValueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The CodeSet ID related to the care metric target.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
HasMetExpectedValue	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value aligns with the expected value or range.
IdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the observation. Referenced Objects Identifier
IsMonitoredRemotely	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to <code>True</code>. The default value is false.
IsObserved	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as <code>IsOutcomePositive</code>. Use only one of these two fields for this type of information.
<code>IsOutcomePositive</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The <code>IsObserved</code> field is a duplicate of this field that stores the same information. Use only one of these two fields for this type of information. The default value is false.
<code>IssuedDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the current version of the observation record is issued.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
<code>LowerBaselineValue</code>	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Represents the lower limit of the baseline value range for the observation.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of the observation. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care observation.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care observation (6 decimal places).
ObservationEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation ended.
ObservationStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation started.

Field	Details
ObservationStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the observation Possible values are: • Amended • Final • Preliminary • Registered
ObservedSubjectId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The account ID of the subject being observed. For example, the ID of the patient being observed. Referenced Objects • Account  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the observed value. Referenced Objects • CodeSetBundle
ObservedValueDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator of the observed value.

Field	Details
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the observed value.
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The observed value in text form.
ObservedValueType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of observed values recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code>. Possible values are: • Quantity • Range • Ratio
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as <code>UnitOfMeasureId</code>. Use only one of these fields to store this information. Referenced Objects • UnitOfMeasure
ObserverId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The person who made the observation. Referenced Objects - Account - HealthcareProvider
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PartOfId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement, procedure, or immunization that this observation is a part of. Referenced Objects - MedicationStatement - PatientImmunization - PatientMedicalProcedure
ProcessingResult	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The processing result of this observation record. Applicable only if IsMonitoredRemotely is set to True Possible values are:

Field	Details
	• DATA_TYPE_MISMATCH—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. • DOES_NOT_MEET_TARGET—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. • MEETS_TARGET—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. • MISSING_UNIT—Invalid record. Provide a valid unit of measure for the code. • NO_EXPECTED_VALUE_IN_DATE—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • NO_VALUE_WITH_UNIT—Record processed. There is no Expected Value with matching Observation Unit of Measure • NULL_PATIENT_DEVICE—Invalid record. Add information about the patient or the device. • PATIENT_NOT_FOUND—Invalid record. Patient not found in the system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit of measure for the observed value. The <code>ObservedValueUnitId</code> field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. Referenced Objects UnitOfMeasure  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: - High - Low - Normal

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareObservationChangeEvent (API version 58.0)

Change events are available for the object.

CareObservationFeed

Feed tracking is available for the object.

CareObservationHistory

History is available for tracked fields of the object.

CareObservationOwnerSharingRule on page 1425 (API version 56.0)

Sharing rules are available for the object.

CareObservationShare on page 1427 (API version 56.0)

Sharing is available for the object.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value's unit. Referenced Objects UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value of an observation represented as a string.

Field	Details
CareObservationId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent care observation that this component belongs to. Referenced Objects CareObservation
ComponentTypeCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-generated code that represents the component type. Referenced Objects CodeSetBundle Example The LOINC code for niacin in blood.
IsObserved	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates a positive observation. A record can only have a value for one of these fields or field combinations: - IsObserved - ObservationStartDateTime and ObservationEndDateTime - ObservedValueCodeId - ObservedValueText - ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
LowerBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the lower limit of the baseline value range for the observation.
MissingDataReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why observation data is missing or incomplete.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>CareObservationComponent</code> record.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The value of the observation in numeric form.
ObservationEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the end of the period related to observation component value.

Field	Details
	A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservationStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the start of the period related to observation component value. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code that represents the observed value. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId Referenced Objects • CodeSetBundle
ObservedValueDenominator	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The denominator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The text form of the value observed in the component. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText

Field	Details
	ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the unit of the observed value. This field is used for quantity, range, and ratio type of observed values. A record can only have a value for one of these fields or field combinations: - IsObserved - ObservationStartDateTime and ObservationEndDateTime - ObservedValueCodeId - ObservedValueText - ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId Referenced Objects - UnitOfMeasure
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: - High - Low - Normal
ValueType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of observed value recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code>. Possible values are: • Quantity • Range • Ratio

Usage

This object is used to record the different components of an observation, such as different tests that are part of a clinical observation. Component records are connected to the parent observation records using the `CareObservationId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareObservationComponentFeed

Feed tracking is available for the object.

CareObservationComponentHistory

History is available for tracked fields of the object.

CareObservationComponentChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CarePerformer

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AffiliatedOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the business account of the organization the care performer is affiliated to in the context of the care event. Referenced Objects Account
CareSpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the <code>CareSpecialty</code> record that represents the performer's specialty. Referenced Objects CareSpecialty
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the <code>CarePerformer</code> record.

Field	Details
ParentRecordId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description References the care observation, procedure, or immunization that this performer was involved in. Referenced Objects • PatientMedicalProcedure • CareObservation • PatientImmunization • MedicationDispense—This value is available in API version 55.0 and later.
PersonId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description References the person who performed care. Referenced Objects • Account • HealthcareProvider • User—This value is available in API version 55.0 and later.
RoleId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the care performer's role in the care event. Referenced Objects • CodeSet • CodeSetBundle

Usage

This object is used to record the relevant details of a care performer in the context of specific care events. The performed care is connected to the procedure, observation, or immunization care event using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePerformerFeed

Feed tracking is available for the object.

CarePerformerHistory

History is available for tracked fields of the object.

CarePerformerChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee to whom this device is registered.
DeviceId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The asset ID for the device. Referenced Objects Asset
DeviceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent Referenced Objects CodeSet
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this device registration record.
PatientId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient to whom this device is registered. Referenced Objects Account
RegistrationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when this device was registered.
SafetyInformation	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The health and safety information about with the device.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates whether the device registration is active. Possible values are: - Active - Inactive
SupportContactDetail	Type textarea Properties Create, Nillable, Update Description Contact details of the person or organization that provides support for the device.

Field	Details
UniqueDeviceId1	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId1Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI1 for the device.
UniqueDeviceId2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId2Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI2 for the device.
UniqueDeviceId3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.

Field	Details
UniqueDeviceId3Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceChangeEvent (API version 60.0)

Change events are available for the object.

CareRegisteredDeviceFeed

Feed tracking is available for the object.

CareRegisteredDeviceHistory

History is available for tracked fields of the object.

DiagnosticSummary

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AttachmentLanguage	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Records the language of the attached document.
BasedOnId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the medication or clinical service request that the diagnostic summary is based on. Referenced Objects - MedicationStatement - ClinicalServiceRequest
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the care observation that's a part of the diagnostic summary. Referenced Objects ClinicalServiceRequest
Category	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the category of the department or service that the diagnostic summary is a product of. Possible values are: - Community - Inpatient - Outpatient

Field	Details
	• Patient Specified
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the encounter that the diagnostic summary is about. Referenced Objects • ClinicalEncounter
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that describes the diagnostic summary. Referenced Objects • CodeSetBundle
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the diagnostic summary. This field is a relationship field. Relationship Name Case Refers To Case
ContentDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The content document associated with diagnostic summary. You can include up to 5 documents in the PDF format. This field is available in API version 62.0 and later. This field is a relationship field.

Field	Details
	Referenced Objects ContentDocument
EffectiveEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the clinically relevant period of the summary.
EffectiveStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the clinically relevant period of the summary.
ImageComments1	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the first image linked in the report.
ImageComments2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the second image linked in the report.
ImageComments3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the third image linked in the report.
ImageComments4	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the fourth image linked in the report.
ImageComments5	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the fifth image linked in the report.
ImageUrl1	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl2	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl3	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl4	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl5	Type url

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
InterpretedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the person or organization responsible for interpreting the diagnostic summary and its conclusions. Referenced Objects CarePerformer
IssuedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care performer that issues the diagnostic summary. Referenced Objects CarePerformer
IssuedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the diagnostic summary was issued.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the diagnostic summary record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the diagnostic summary record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the patient who is the subject of the diagnostic summary. Referenced Objects • Account
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the diagnostic summary. Possible values are: • Active • Completed • Entered-in-error • Intended • Not-taken • On-hold • Stopped • Unknown
Summary	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical conclusion of the tests performed in the diagnostic service.

Field	Details
SummaryCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the clinical conclusion of the tests as reported in the diagnostic service. Referenced Objects CodeSetBundle
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the information in the record represents a diagnostic summary or a document reference. Possible values are: - DiagnosticSummary—Diagnostic Summary - DocumentReference—Document Reference

Usage

DiagnosticSummary is used to store records representing both DiagnosticReport and DocumentReference type information from FHIR-based systems. You can use the UsageType field to specify which records represent diagnostic reports and which records represent document references.

For document reference records, you can also use the DiagnosticSummaryDetail child object to associate authors, related documents, and related encounters to your DiagnosticSummary record.

Additional Information for DiagnosticSummary in Other Objects

In addition to creating a record using these fields, you can add more details to your DiagnosticSummary record by creating records in certain other objects, and referencing your DiagnosticSummary record as the parent record. Here's the list of objects you can associate to DiagnosticSummary in this way, the type of information they add, and the field they use to reference DiagnosticSummary.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the diagnostic summary.	ParentRecordId
DiagnosticSummaryDetail	Associates document reference-type DiagnosticSummary records with various other records and defines the nature of	DiagnosticSummaryId

Object	Type of Information	Reference Field
	association. For instance, authors, related documents, and related encounters.	

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[DiagnosticSummaryChangeEvent](#) (API version 58.0)

Change events are available for the object.

[DiagnosticSummaryFeed](#)

Feed tracking is available for the object.

[DiagnosticSummaryHistory](#)

History is available for tracked fields of the object.

[DiagnosticSummaryOwnerSharingRule](#) (API version 56.0)

Sharing rules are available for the object.

[DiagnosticSummaryShare](#) (API version 56.0)

Sharing is available for the object.

[DiagnosticSummaryDetail](#)

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

DiagnosticSummaryDetail

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a DiagnosticSummary record. Referenced Objects Account, CareRegisteredDevice, ClinicalEncounter, DiagnosticSummary, HealthcareProvider

Field	Details
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the relation between the DiagnosticSummary record and the detail record. Possible values are: • Author • ClinicalEncounter—Clinical Encounter • RelatedDocument—Related Document • Specimen
DiagnosticSummaryId	Type Master-Detail reference Properties Create, Filter, Group, Sort Description The parent DiagnosticSummary record that the detail record is associated to. Referenced Objects DiagnosticSummary
DocumentRelationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description If the detail type is Related Document, then this field specifies the type of relationship between the two documents. Possible values are: • Addition • Conversion • Replacement • Signature
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the DiagnosticSummaryDetail record.

Usage

- Use the DiagnosticSummaryId field to reference the parent DiagnosticSummary record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of information that's being associated to the DiagnosticSummary record.
- Use the DetailRecordId field to reference the record with the associated information. The records that correspond to each detail type are as follows.
 - **Author:** Account, CareRegisteredDevice, and HealthcareProvider
 - **ClinicalEncounter:** ClinicalEncounter
 - **RelatedDocument:** DiagnosticSummary
- If the detail type is related document, then use the DocumentRelationType picklist to specify the type of the relation between the two documents.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiagnosticSummaryDetailFeed](#) on page 1418

Feed tracking is available for the object.

[DiagnosticSummaryDetailHistory](#) on page 1424

History is available for tracked fields of the object.

[DiagnosticSummaryDetailChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalAlert

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Categories	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the category that the alert belongs to. Possible values are: • Clinical • Diet • Drug • Lab • Subject Contact
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the alert.
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the alert. Referenced Objects • CodeSetBundle
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the alert was deactivated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical alert record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user that this record belongs to.
RaisedById	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or facility that raised the alert. Referenced Objects - HealthcareProvider - HealthcarePractitionerFacility - CareRegisteredDevice

Field	Details
RelatedEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter that this alert is related to. Referenced Objects • ClinicalEncounter
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the alert was activated.
Status	Type picklist Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The status of the clinical alert. Possible values are: - Active - Entered-In-Error - Inactive
SubjectId	Type polymorphic reference Properties Create, Filter, Group, Sort, Update Description The person or entity the alert is about. Examples - A patient experiencing kidney failure. - A location with an avian flu outbreak. - A practitioner flagged from referrals. - A medication that's flagged for special circumstances. Referenced Objects - Location - HealthcareProvider - Medication - PatientMedicalProcedure - Account

Additional Information for Clinical Alert in Other Objects

In addition to creating a record using these fields, you can add more details to your clinical alert record by creating records in certain other objects, and referencing your ClinicalAlert record as the parent record. Here's the list of objects you can associate to ClinicalAlert in this way, the type of information they add, and the field they use to reference ClinicalAlert.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the clinical alert.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalAlertFeed

Feed tracking is available for the object.

ClinicalAlertHistory

History is available for tracked fields of the object.

ClinicalAlertShare

Sharing is available for the object.

ClinicalAlertChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalDetectedIssue

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CategoryCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the category associated with the issue. This field is a polymorphic relationship field. Relationship Name CategoryCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Description	Type textarea Properties Create, Nillable, Update Description Additional information about the issue.

Field	Details
IdentificationEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the issue identification was complete.
IdentificationStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the issue was identified.
IdentifiedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account, healthcare provider, user, or device that detected the issue. This field is a polymorphic relationship field. Relationship Name IdentifiedBy Relationship Type Lookup Refers To Account, CareRegisteredDevice, HealthcareProvider, User
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical detected issue record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient associated with the issue. This field is a relationship field. Relationship Name Patient Relationship Type Lookup Refers To Account
ReferenceUri	Type textarea Properties Create, Nillable, Update Description The medical references available on the issue.
SeverityLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the impact level of the issue. Possible values are: • High • Low • Moderate
SourceSysModifiedDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the issue. Possible values are: • Amended • Cancelled • Corrected • Entered in Error • Final • Preliminary • Registered • Unknown

Usage

Indicates an actual or potential clinical issue associated with a clinical action for a patient. The category of the clinical issue, for example, drug-drug interactions or duplicate therapy, is stored in the Category Code field that has a lookup to the CodeSetBundle and CodeSet objects.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalDetectedIssueFeed

Feed tracking is available for the object.

ClinicalDetectedIssueHistory

History is available for tracked fields of the object.

ClinicalDetectedIssueChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalDetectedIssueDetail

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalDetectedIssueId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent clinical detected issue associated with the issue detail. This field is a relationship field. Relationship Name ClinicalDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The code associated with the Clinical Detected Issue Detail record. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference to a record that adds information to a Clinical Detected Issue record. This field is a polymorphic relationship field. Relationship Name DetailRecord Relationship Type Lookup Refers To Account, ClinicalEncounterDiagnosis, DiagnosticSummary, HealthcareProvider
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the relation between the Clinical Detected Issue record and the detail record. Possible values are: • Evidence • Implicated • Mitigation
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
MitigationAuthorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The owner who is responsible for creating and executing the mitigation plan. This field is a polymorphic relationship field. Relationship Name MitigationAuthor Relationship Type Lookup Refers To HealthcarePractitionerFacility, HealthcareProvider, User
MitigationAuthoringDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of authoring the mitigation details.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical detected issue detail record.

Usage

- Use the `ClinicalDetectedIssueId` field to reference the parent `ClinicalDetectedIssue` record that the additional information is being associated to.
- Use the `DetailRecordId` field to reference the record with the associated information. This field looks up to the following objects:
 - `Account`
 - `ClinicalEncounterDiagnosis`
 - `DiagnosticSummary`
 - `HealthcareProvider`
- Use the `DetailType` picklist to specify the type of information that's being associated to the `ClinicalDetectedIssue` record.
- If the detail type is Evidence, specify either a detail code or detail record or both. If the detail type is Implicated, specify a detail record, but do not add a detail code. If the detail type is Mitigation, specify a detail code, but do not add a detail record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

`ClinicalDetectedIssueDetailFeed`

Feed tracking is available for the object.

`ClinicalDetectedIssueDetailHistory`

History is available for tracked fields of the object.

`ClinicalDetectedIssueDetailChangeEvent` on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AdmissionSource</code>	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the source of the admission. Possible values are: • Another Hospital • Emergency Department • General Practitioner Referral • In-Hospital Birth • Nursing Home • Other • Other Medical Practitioner Referral • Outpatient Department • Psychiatric Hospital • Rehabilitation Facility
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the clinical encounter of a patient with a care provider. This field is a relationship field. Relationship Name Case Refers To Case
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the classification of the encounter. Possible values are: • Ambulatory • Emergency • Home Health • Inpatient Encounter

Field	Details
DestinationFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility to which the patient is transferred. Referenced Objects HealthcareFacility
DestinationOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The organization to which the patient is transferred. Referenced Objects Account
DietPreference	Type multipicklist Properties Create, Filter, Nillable, Update Description The diet preferences of the patient. Possible values are: - Dairy-Free - Gluten-Free - Halal - Kosher - Nut-Free - Vegan - Vegetarian
DischargeDispositionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the patient at discharge.

Field	Details
	Referenced Objects CodeSetBundle
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of the patient encounter, in the given unit of measure.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the encounter duration. Referenced Objects UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the encounter ended.
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the encounter took place. Referenced Objects HealthcareFacility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical encounter record.
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient receiving the treatment. Referenced Objects Account
PreAdmissionIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the encounter pre-admission. Referenced Objects ClinicalEncounterIdentified
PreviousFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's location before the admission.

Field	Details
	Referenced Objects HealthcareFacility
PreviousOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the organization where the patient was previously located. Referenced Objects Account
PriorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the priority associated with the urgency of the encounter. Referenced Objects CodeSetBundle
ReadmissionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the readmission. Referenced Objects CodeSetBundle
RelatedClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies an encounter that is related to this encounter. Referenced Objects ClinicalEncounter

Field	Details
ServiceAppointment	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The appointment associated with this clinical encounter. Referenced Objects • ServiceAppointment
ServiceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the classification of the type of service. Possible values are: • Homoeopathy • Meditation • Naturopathy • Reflexology
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date on which this item was last changed in the source system.
SpecialCourtesy	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies a class of courtesy extended to the patient. Possible values are: - Extended - Normal - Professional - Staff - Unknown - VIP
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the encounter began.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the patient encounter. Possible values are: - Arrived - Cancelled - Finished - In Progress - Planned - Triaged
TypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the encounter. Referenced Objects CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterChangeEvent (API version 58.0)

Change events are available for the object.

ClinicalEncounterFeed

Feed tracking is available for the object.

ClinicalEncounterHistory

History is available for tracked fields of the object.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilities, and other relevant details. This is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterProvider

Represents the providers involved in an encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent clinical encounter record the diagnosis belongs to. Referenced Objects ClinicalEncounter

Field	Details
DiagnosisId	Type reference Properties Create, Filter, Group, Sort, Update Description References the condition or procedure relevant to the encounter. Referenced Objects - HealthCondition - PatientMedicalProcedure
DiagnosisRank	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the rank of a particular diagnosis among multiple diagnoses for an encounter.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description A system-generated name for the ClinicalEncounterDiagnosis record.
UsageTypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system-defined code that represents the role the diagnosis plays in context of the encounter.
	Referenced Objects CodeSetBundle

Usage

Once the diagnosis-related information is recorded in the `ClinicalEncounterDiagnosis` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterDiagnosisChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[ClinicalEncounterDiagnosisFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterDiagnosisHistory](#)

History is available for tracked fields of the object.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilities, and other relevant details. This is a child object of `ClinicalEncounter`. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference
	Properties Create, Filter, Group, Sort
	Description The parent clinical encounter that the clinical encounter facility record is related to,

Field	Details
	Referenced Objects ClinicalEncounter
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of time that the patient was present at the facility.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of time for the Duration field. Referenced Objects UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the patient's time at the facility during the encounter.
FacilityId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare facility where the encounter occurred. Referenced Objects HealthcareFacility
FacilityTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the type of the facility, in the context of its physical structure. Referenced Objects CodeSetBundle
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterFacility record.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the patient's time at the facility during the encounter.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the patient's presence at the facility in the context of the patient's encounter. Possible values are:

Field	Details
	• Active • Completed • Planned • Reserved

Usage

Once the facility-related information is recorded in the `ClinicalEncounterFacility` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterFacilityFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterFacilityHistory](#)

History is available for tracked fields of the object.

[ClinicalEncounterFacilityChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of `ClinicalEncounter`. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent clinical encounter that this identifier belongs to. Referenced Objects • <code>ClinicalEncounter</code>

Field	Details
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is in effect.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is no longer in effect.
IdTypeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the identifier. Referenced Objects • CodeSet • CodeSetBundle
IdUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of use of the identifier. Possible values are: • Official • Old • Secondary • Temp • Usual
IdValue	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description The unique value of the identifier. No two ClinicalEncounterIdentifier records in an org can share the same IdValue.
IssuingAuthorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authority or organization that issued the identifier. Referenced Objects Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterIdentifier record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The source system that the identifier belongs to.

Usage

Once the identifier-related information is recorded in the `ClinicalEncounterIdentifier` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterIdentifierFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterIdentifierHistory](#)

History is available for tracked fields of the object.

[ClinicalEncounterIdentifierChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalEncounterProvider

Represents the providers involved in an encounter. This object is a child object of `ClinicalEncounter`. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent clinical encounter that the <code>ClinicalEncounterProvider</code> record belongs to. Referenced Objects • <code>ClinicalEncounter</code>.
<code>Duration</code>	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The duration of the performer's participation in the encounter.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the duration field.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the provider's participation in the encounter ended.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterProvider record.
PractitionerId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The person who is performing care in the encounter. Referenced Objects HealthcareProvider
PractitionerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the role of the practitioner in the encounter. For example, admitter, attender discharger, or escort. Referenced Objects CodeSetBundle
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the provider's participation in the encounter started.

Usage

Once the provider-related information is recorded in the ClinicalEncounterProvider record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterProviderFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterProviderHistory](#)

History is available for tracked fields of the object.

[ClinicalEncounterProviderChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent ClinicalEncounter record that this ClinicalEncounterReason record belongs to. Referenced Objects ClinicalEncounter
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of this encounter reason.

Field	Details
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that indicates the reason why the encounter took place. Referenced Objects CodeSetBundle
ReasonReferenceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the encounter. Referenced Objects - HealthCondition - CareObservation - PatientMedicalProcedure

Usage

Once the reasons for the encounter is recorded in the ClinicalEncounterReason record using the ReasonCodeId and ReasonReferenceId fields, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterReasonFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterReasonHistory](#)

History is available for tracked fields of the object.

[ClinicalEncounterReasonChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent <code>ClinicalEncounter</code> record that this <code>ClinicalEncounterSvcRequest</code> record belongs to. Referenced Objects • <code>ClinicalEncounter</code>
<code>ClinicalServiceRequestId</code>	Type reference Properties Create, Filter, Group, Sort, Update Description The service request that the encounter is based on. Referenced Objects • <code>ClinicalServiceRequest</code>
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
<code>Name</code>	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The system-generated name of the clinical encounter service request record.

Usage

Once the service request-related information is recorded in the `ClinicalEncounterSvcRequest` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterSvcRequestFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterSvcRequestHistory](#)

History is available for tracked fields of the object.

[ClinicalEncounterSvcRequestChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>BodySiteId</code>	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system-defined code that represents site of the body associated with the service request.
	Referenced Objects • CodeSetBundle

Field	Details
CategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category of the service request. Referenced Objects CodeSetBundle
ConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The condition that justifies the service request. Referenced Objects HealthCondition
DateSigned	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date the service request was signed.
DiagnosticReportId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnosis that justifies the service request. Referenced Objects ClinicalEncounterDiagnosis
DiseaseInvestigationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The disease investigation related to the clinical service request.

Field	Details
	This field is a relationship field. Relationship Name DiseaseInvestigation Refers To DiseaseInvestigation
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the service request. Referenced Objects ClinicalEncounter
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time for the service request.
FacilityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code for the facility where the service request is to be performed. Referenced Objects CodeSetBundle
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the service request is to be performed. Referenced Objects HealthcareFacility

Field	Details
HasPrerequisites	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether there are any prerequisites for the service request. If the value of this field is <i>true</i>, then you can't select a <code>PrerequisiteCodeId</code>.
IsAccepted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the clinical service request is accepted (<i>true</i>) or not (<i>false</i>). The default value is <i>false</i>.
IsIgnored	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request should be ignored.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the clinical service request.
ObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that justifies the service request. Referenced Objects ClinicalObservation
OriginalRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A reference to the original service request the service request replaces. Referenced Objects ClinicalServiceRequest
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the clinical service request record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User  Note: To enable queues for the Clinical Service Request object, change the sharing settings for the object from Controlled By Parent to Private.
PatientId	Type Master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort Description The patient associated with the service request. Referenced Objects Account
PatientInstruction	Type textarea Properties Create, Nillable, Update Description Instructions for the patient.
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device that performs the service request. Referenced Objects - Account - Asset - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type or role of the person performing the service request. Referenced Objects CodeSetBundle
PrerequisiteCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-generated code that represents the prerequisites for the service request. You can't select a record for this field if the <code>HasPrerequisites</code> field is set to <code>true</code>. Referenced Objects CodeSetBundle
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the service request. Possible values are: - ASAP - Routine - Stat - Urgent
QuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value of the quantity associated with the service request.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value of the quantity associated with the service request.
QuantityNumeratorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the numerator value of the quantity associated with the service request. Referenced Objects UnitOfMeasure

Field	Details
QuantityType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates the type of quantity related to the service request. Possible values are: • Range • Ratio
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the justification for the service request. Referenced Objects • CodeSetBundle
RequestCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the service request. Referenced Objects • CodeSetBundle
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device raising a service request. Referenced Objects • Account • Asset • HealthcareProvider • CareRegisteredDevice

Field	Details
ServiceRequestGroupIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier that ties the service request to its batch of requests. Referenced Objects Identifier
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time for the service request.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The status of the service request. Possible values are: • Active • Completed • Draft • Entered-in-Error • On-Hold • Revoked • Unknown
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the service request. Possible values are: • Directive • Filler-Order • Instance-Order • Option • Order • Original-Order • Plan • Proposal • Reflex-Order

Additional Information for ClinicalServiceRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalServiceRequest record by creating records in certain other objects, and referencing your ClinicalServiceRequest record as the parent record. Here's the list of objects you can associate to ClinicalServiceRequest in this way, the type of information they add, and the field they use to reference ClinicalServiceRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the service request.	ParentRecordId
ClinicalServiceRequestDetail	Associates the service request with various other records and defines the nature of the	ClinicalServiceRequestId

Object	Type of Information	Reference Field
	association. For instance, if the service request is based on an associated record.	

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ClinicalServiceRequestFeed](#)

Feed tracking is available for the object.

[ClinicalServiceRequestHistory](#)

History is available for tracked fields of the object.

[ClinicalServiceRequestOwnerSharingRule](#) (API version 56.0)

Sharing rules are available for the object.

[ClinicalServiceRequestShare](#) (API version 56.0)

Sharing is available for the object.

[ClinicalServiceRequestChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

[ClinicalServiceRequestDetail](#)

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalServiceRequestId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent service request record.

Field	Details
	Referenced Objects ClinicalServiceRequest
DetailCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a clinical service request record. Referenced Objects - CodeSet - CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a clinical service request record. Referenced Objects - ClinicalServiceRequest - MedicationRequest - HealthcareFacility - CareObservation - HealthCondition - DiagnosticSummary - Specimen
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the relation between the service request and the detail record. Possible values are: - Based On - Body Site - Reason Reference

Field	Details
	- Request Facility - Specimen
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical service request detail record.

Usage

ClinicalServiceRequestDetail records add additional information to ClinicalServiceRequest records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests or medication requests
- Body Site: Code sets or code set bundles
- Reason Reference: Health conditions, care observations, or diagnostic summaries
- Request Facility: Healthcare facilities, code sets, or code set bundles

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the clinical service request record it belongs to using the `ClinicalServiceRequestId` field.

One record of ClinicalServiceRequestDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent clinical service request record, multiple records of ClinicalServiceRequestDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalServiceRequestDetailFeed

Feed tracking is available for the object.

ClinicalServiceRequestDetailHistory

History is available for tracked fields of the object.

ClinicalServiceRequestDetailChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CodeSet

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, Sort, Update Description The system-defined code that's represented by this code set.
CodeDescription	Type textarea Properties Create, Nillable, Update Description Additional information associated with the code set.
CodeSetKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Represents a unique key that identifies the concept represented by code sets across different systems and versions. This key isn't case-sensitive.
CodeSetType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the code set.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the code set's effective period.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the code set is an active code set.
IsCustomCode	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the code set is defined by a specific organization, as opposed to recognized across the industry.
IsPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the code set is the primary code set for the concept. That is, it was selected manually by a user instead of being selected by an automated process.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The textual representation of the meaning of the code.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description A reference to the person who owns the code set record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that sets the context for the code and defines its meaning.
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the code set's effective period.
SystemVersion	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The version of the source system the code belongs to.

Usage

Code sets are used across multiple features and objects to represent coded, system-defined information about various entities. These codes are usually industry recognized codes from systems like LOINC or SNOMED.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CodeSetChangeEvent (API version 59.0)

Change events are available for the object.

CodeSetBundle

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CodeSet10Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet11Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet12Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.

Field	Details
CodeSet13Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet14Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet15Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet1Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet3Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.

Field	Details
CodeSet4Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet5Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet6Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet7Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet8Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet9Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.

Field	Details
CodeSetBundleKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key that represents the concept referenced by the bundled code sets. This value is unique, but not case sensitive.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of a conceptual entity referenced by the different code sets grouped together in the bundle.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description References the user who owns the code set bundle record.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the type of the code set bundle. This field can be used to group together code set bundles of similar types. Add values to this picklist as needed for your business functions.

Usage

The different code sets that represent the same conceptual entity are referenced using the different `CodeSetId` fields, and then given a unique `CodeSetBundleKey`. This object can't have more than one record referencing the same group of code sets. Though the industry defines code set bundles as supporting infinite references to code sets, the Salesforce implementation supports a maximum of fifteen code set references in a bundle.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CodeSetBundleChangeEvent (API version 59.0)

Change events are available for the object.

ContactProfile

Represents information about an individual, such as their ethnicity, citizenship, birth place, race, and so on. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdvancementGraduationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date of the person's first graduation from an institution.
BirthCountryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The individual's country of birth. This field is a relationship field. Relationship Name BirthCountry Refers To GeoCountry
BirthPlace	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The individual's place of birth.
BirthSex	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the sex of an individual assigned at birth, as defined by the Office of the national Coordinator for Health IT (ONC). This extension aligns with the C-CDA Birth Sex Observation (LOINC 76689-9). Possible values are: - Female - Intersex - Male - PreferNotToDisclose—Prefer not to Disclose - Unknown
ContactId	Type reference Properties Create, Filter, Group, Sort Description The contact associated with the contact profile record. This field is a relationship field. Relationship Name Contact

Field	Details
	Relationship Type Master-detail Refers To Contact (the master object)
Ethnicity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the ethnicity of the individual. Possible values are: • Hispanic or Latino • Not Hispanic or Latino • Not Selected
GenerationalCohort	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The person's age group, or generational cohort, based on their birth date.
HighestEducationLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the highest educational qualification of the individual. Possible values are: • Graduate • High School • Masters • Other • PhD
HousingStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the housing status of the contact, such as evicted, homeless, or home owner.
IsFirstGenerationStudent	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual is the first generation to enroll in education beyond high school. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record, a record related to this record, or a list view.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (<code>LastReferencedDate</code>) but not viewed it.
LivingArrangementType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of living arrangement, such as alone or with parents.
Location	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the contact currently resides.

Field	Details
MilitaryBranch	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the military branch if the individual has ever enlisted in the military. Possible values are: • Air Force • Army • Coast Guard • Marine Corps • Navy • Other • Space Force
MilitaryService	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the current status of military service. Possible values are: • Active Duty • Active Reserve • Full time • Other • Part time • Retired • Unknown • Veteran
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name for this record.

Field	Details
PrimaryCitizenshipId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary citizenship held by the individual. This field is a relationship field. Relationship Name PrimaryCitizenship Refers To GeoCountry
PrimaryCitizenshipType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of primary citizenship held by the individual. Possible values are: - Asylum - National - Other - Refugee
Race	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the race of the individual. Possible values are: - Alaska Native - American Indian - Asian - Black or African American - Native Hawaiian or Other Pacific Islander - White
ResidenceSubType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the subtype of residence.
ResidenceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of residence, such as trailer, single-family home, or assisted living.
SecondaryCitizenshipId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The secondary citizenship of the individual if they hold dual citizenship. This field is a relationship field. Relationship Name SecondaryCitizenship Refers To GeoCountry
SecondaryCitizenshipType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of secondary citizenship held by the individual. Possible values are: • Asylum • National • Other • Refugee
TribalAffiliationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The name of the tribe affiliated with the contact.
Website	Type url Properties Create, Filter, Nillable, Sort, Update Description A website that's associated with the contact.

HealthcareFacility

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the business account of the facility. Referenced Objects Account
AreResearchStudiesConducted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether research studies are conducted in the healthcare facility (<code>true</code>) or not (<code>false</code>). This field is available in API version 63.0 when Site Management is enabled. The default value is <code>false</code> .

Field	Details
AvailabilityExceptions	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The times when the facility isn't available. Only non-standard time-offs are recorded in this field. Examples Facility time off because of a natural disaster.
AverageActualPtcpEnrlDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average actual number of days spent enrolling participants at the site. This field is available in API version 62.0 and later when Site Management is enabled.
AverageActlPtcpEnrlRate	Type double Properties Create, Filter, Nillable, Sort, Update Description The average actual participant enrollment rate for all research studies at the site. This field is available in API version 64.0 and later when Site Management is enabled.
AverageOpdPatientCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average count of the patients that visit the OPD at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled.
AvgActualPtcpEnrlCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average actual number of participants that are enrolled for the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
AvgClnclTrialAgreeDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average time taken to execute the clinical trial agreement. This field is available in API version 62.0 and later when Site Management is enabled.
AvgInvttlProductReleaseDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of days between the start of the site activation process to the release of the investigational product at the site. This field is available in API version 62.0 and later when Site Management is enabled.
AvgProjectedPtcpEnrlCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of participants that are expected to enroll for the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
AvgProjectedPtcpEnrlDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average projected number of days to enroll participants at the site. This field is available in API version 62.0 and later when Site Management is enabled.
AvgProtocolDeviationCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of protocol deviations reported during the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
AvgQualVstToInitVstDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of days between the site qualification visit and site initiation visit. This field is available in API version 62.0 and later when Site Management is enabled.
AvgRegltyDocTrnarndDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average turnaround time for the preparation of the regulatory documents for Institutional Review Board (IRB) or the Ethics Committee (EC) submission. This field is available in API version 62.0 and later when Site Management is enabled.
AvgRsrchEthicalReviewDrtn	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the average duration required for an approval for the clinical trial at the healthcare facility from the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • 30 - 60 Days • 61 - 90 Days • 91 - 120 Days • Greater than 120 Days • Less than 30 Days
AvgSiteActvToFstPtcpDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of days between the site activation and the first participant visit to the site.

Field	Details
AvgSiteActvToLastPtcpDrtn	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The average number of days between the site activation and the last participant visit to the site. This field is available in API version 62.0 and later when Site Management is enabled.
Classification	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the classification of the healthcare facility, such as Previous Partner, Key Opinion Leader, and Novice Member. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: • Key Opinion Leader • Novice Member. • Previous Partner
ClinicalTrialAgreementType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of clinical trial agreement that can be done with the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Tetra-Partite • Tripartite
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider associated with the facility. This field is a relationship field. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
	Relationship Name HealthcareProvider Refers To HealthcareProvider
InvestigationalProductType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of investigational product available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Biologic • Device • Diagnostic • Drug • Others • Palliative • Vaccine
InvttlProdDestructionCpbl	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of Investigational Product disposal capability. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Off-Site • On-Site • Others
InvttlProdPreparationCpbl	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the list of handling equipment available at the facility for the investigational product. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
	Possible values are: • Extemporaneous Preparation • Horizontal Laminar Flow Hood • Non-Vented Glove Box • Other • Vented Glove Box • Vertical Laminar Flow Hood
InvttlProductStorageCpbl	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the features of the investigational product store available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Access Controlled • Back-Up Power • Minimum and Maximum Temperature Monitoring • Temperature Alarm • Temperature Monitoring • Temperature Monitoring Log Generation
IsAfflWithSiteMgmtOrg	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the healthcare facility is affiliated to the site management organization. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
FacilityTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the facility in terms of that functions performed.

Field	Details
	Referenced Objects CodeSetBundle
IsAlwaysOpen	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the facility is open during all hours.
IsDedResearchStudyRoomAvl	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a dedicated room is available at the healthcare facility to conduct the research study. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code> .
IsDedRsrchStdyMntrRmAvl	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a dedicated room is available at the healthcare facility to monitor the research study. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code> .
IsGoodClnclPracTrnPrvd	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether good clinical practice training is provided at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code> .
IsPgxSpcmnCollAvl	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the pharmacogenomic specimen collection is available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>IsPkpdSpecmnCollStrgAvl</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether PKPD specimen collection and storage is available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>IsRsrchEthicalRvwSbmsSupp</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the facility supports the regulatory document submission to the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>IsRsrchStudyMtrlStoreAvl</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a store is available at the healthcare facility to keep the research study materials, such as laboratory kits. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>IsSatelliteSite</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the healthcare facility is a satellite site of another healthcare facility (<code>true</code>) or not (<code>false</code>). This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>IsTrainingProvided</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a training is provided to the research staff at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
<code>LicensedBedCount</code>	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of licensed beds the facility has.
<code>LocationId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description References the location record representing the facility's geolocation. Referenced Objects Location
LocationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the facility in terms of its physical structure. Possible values are: - Building - Facility - House - ICU Ward
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the healthcare facility record.
ParentHealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent facility that the facility is a part of. Examples The hospital that an ER wing is a part of. Referenced Objects HealthcareFacility
PatientAgeRange	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update

Field	Details
	Description Specifies the age range of the patients at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • 18 to 64 • Greater than or Equal to 65 • Less than or Equal to 17
RegulatoryViolationCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of regulatory violations reported during the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
ResearchStudyMethod	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the method of conducting the study at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Hybrid • Traditional • Virtual
ResearchStudyPhase	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the phases under which the study is conducted. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Phase 1 • Phase 2 • Phase 3 • Phase 4

Field	Details
ResearchStudyStartYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The start year of the research study at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled.
ResearchStudyType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of research study conducted at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: - Expanded Access - Interventional - Observational
RsrchEthicalRvwComteType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: 30 - 60 Days 61 - 90 Days 91 - 120 Days - Greater than 120 Days - Less than 30 Days
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure that's used to calculate the duration of a specific activity at the facility. This field is available in API version 62.0 and later when Site Management is enabled. This field is a relationship field. Relationship Name UnitOfMeasure Refers To UnitOfMeasure

Additional Information for HealthcareFacility in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthcareFacility record by creating records in certain other objects, and referencing your HealthcareFacility record as the parent record. Here's the list of objects you can associate to HealthcareFacility in this way, the type of information they add, and the field they use to reference HealthcareFacility.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the facility.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareFacilityChangeEvent (API version 59.0)

Change events are available for the object.

HealthcareFacilityFeed

Feed tracking is available for the object.

HealthcareFacilityHistory

History is available for tracked fields of the object.

HealthCondition

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AbatementEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the abatement period.
AbatementStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the abatement period or the specific date and time when the condition abated.
AssertionSourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person made the assertion about the condition. This may be a physician, a patient, or even the patient's contact.

Field	Details
	Referenced Objects - Account - HealthcareProvider
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the health condition of the disease outbreak. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter that the immunization was a part of. Referenced Objects ClinicalEncounter
ConditionCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the condition. Referenced Objects CodeSetBundle
ConditionStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the condition.

Field	Details
	Possible values are: • Active • Inactive • Recurrence • Relapse • Remission • Resolved
DiagnosticStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnostic status of the condition. Possible values are: • Confirmed • Differential • Entered in error • Provisional • Refuted • Unconfirmed
ExtlProblemDefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the external problem definition in the source system.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the health condition record.
OnsetEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the onset period.
OnsetStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the onset period or the specific date and time when the condition manifested.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the health condition record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User

Field	Details
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who is afflicted with the condition. Referenced Objects Account
ProblemDefinitionId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the problem definition in the PGI library that was used to instantiate the HealthCondition record in a care plan. This field is available from version 57.0 This field is a relationship field. Relationship Name ProblemDefinition Relationship Type Lookup Refers To ProblemDefinition
ProblemDescription	Type textarea Properties Create, Nillable, Update Description The description for the condition as a problem in a care plan. This field is available from version 57.0
ProblemName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the condition as a problem in a care plan. This field is available from version 57.0

Field	Details
RecordCreationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record of the condition was created.
RecordCreatorId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record of the condition. Referenced Objects - Account - HealthcareProvider
RelatedHealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition associated with the primary health condition. This field is a relationship field. Relationship Name RelatedHealthCondition Refers To HealthCondition
RelatedHealthConditionType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of health condition based on which the primary and related health conditions are associated. Possible values are: Coinfection

Field	Details
ReportDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date the health condition was reported.
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the condition. Possible values are: • Mild • Moderate • Severe
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of the condition on the patient's body. Referenced Objects • CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The identifier for the record in its source system.

Field	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StageId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the stage of the condition. Referenced Objects CodeSetBundle
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The contextual type of the condition. Possible values are: - Encounter Diagnosis - Problem List Item
DiagnosticStatusCategory	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the category of a patient's diagnosis status. Possible values are: - Confirmed - Probable - Suspected - Unknown

Additional Information for HealthCondition in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthCondition record by creating records in certain other objects, and referencing your HealthCondition record as the parent record. Here's the list of objects you can associate to HealthCondition in this way, the type of information they add, and the field they use to reference HealthCondition.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the health condition.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthConditionChangeEvent (API version 58.0)

Change events are available for the object.

HealthConditionOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

HealthConditionShare (API version 56.0)

Sharing is available for the object.

[HealthConditionDetail](#)

This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

HealthConditionDetail

This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Master-Detail reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a HealthCondition record.

Field	Details
	Referenced Objects CodeSet, CodeSetBundle
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Speicifies the type of information represented by the detail code that's accosicated to the HealthCondition record. Possible values are: • Body Site • Laterality
HealthConditionId	Type Master-Detail reference Properties Create, Filter, Group, Sort Description The parent HealthCondition record to which the body site and laterality information is being added. Referenced Objects HealthCondition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The system-generated name of the HealthConditionDetail record.

Usage

- Use the HealthConditionId field to reference the parent HealthCondition record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of code that's being associated to the HealthCondition record.
- Use the DetailCodeId field to reference the code set or code set bundle record with the associated information.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthConditionDetailFeed](#) on page 1418

Feed tracking is available for the object.

[HealthConditionDetailHistory](#) on page 1424

History is available for tracked fields of the object.

[HealthConditionDetailChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

HealthRiskEvaluation

Represents the evaluation of health risks. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The clinical encounter associated with the health risk evaluation. This field is a relationship field.

Field	Details
	Relationship Name ClinicalEncounter Refers To ClinicalEncounter
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the evaluation ended.
EvaluatorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account, healthcare provider, facility, or registered device associated with the health risk evaluation. This field is a polymorphic relationship field. Relationship Name Evaluator Refers To Account, CareRegisteredDevice, Contact, HealthcarePractitionerFacility, HealthcareProvider
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
MethodCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set or code set bundle that represents the method used to evaluate the risk. This field is a polymorphic relationship field. Relationship Name MethodCode Refers To CodeSet, CodeSetBundle
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PrimaryHealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition that was assessed during the health risk evaluation. This field is a relationship field. Relationship Name PrimaryHealthCondition Refers To HealthCondition
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The assessment or the disease investigation associated with the health risk evaluation. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Refers To Assessment, DiseaseInvestigation
RiskMitigationInfo	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The evaluator's advice to reduce or manage the identified risks.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the evaluation started.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the health risk evaluation. Possible values are: • amended—Amended • appended • cancelled • cannotBeObtained • corrected • enteredInError • final • preliminary • registered • specimenInProcess • unknown

Field	Details
	The default value is <code>registered</code> .
SubjectId	Type reference Properties Create, Filter, Group, Sort, Update Description The account associated with the health risk evaluation. This field is a polymorphic relationship field. Relationship Name Subject Refers To Account
TypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set or code set bundle that represents the type of health risk evaluation. This field is a polymorphic relationship field. Relationship Name TypeCode Refers To CodeSet, CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthRiskEvaluationChangeEvent](#) on page 1413

Change events are available for the object.

[HealthRiskEvaluationFeed](#) on page 1418

Feed tracking is available for the object.

[HealthRiskEvaluationHistory](#) on page 1424

History is available for tracked fields of the object.

[HealthRiskEvaluationShare](#) on page 1427

Sharing is available for the object.

HealthRiskEvalDetail

Represents additional details of a health risk evaluation, including the basis and reason for the evaluation. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The reference record related to the health risk evaluation record. This field is a polymorphic relationship field. Relationship Name DetailRecord Refers To CareObservation, DiagnosticSummary, HealthCondition
DetailType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of the health risk evaluation detail. Possible values are: • Basis • ReasonReference—Reason The default value is ReasonReference.
HealthRiskEvaluationId	Type reference Properties Create, Filter, Group, Sort Description The health risk evaluation associated with the risk evaluation detail. This field is a relationship field.

Field	Details
	Relationship Name HealthRiskEvaluation Relationship Type Master-detail Refers To HealthRiskEvaluation (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthRiskEvalDetailChangeEvent](#) on page 1413

Change events are available for the object.

[HealthRiskEvalDetailHistory](#) on page 1424

History is available for tracked fields of the object.

HealthRiskEvalOutcome

Represents the outcome of a risk evaluation, such as the probability of disease occurrence. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalInformation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The additional information that explains the rationale for the risk prediction.
HealthRiskEvaluationId	Type reference Properties Create, Filter, Group, Sort Description The health risk evaluation associated with the risk evaluation outcome. This field is a relationship field. Relationship Name HealthRiskEvaluation Relationship Type Master-detail Refers To HealthRiskEvaluation (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MaximumRiskProbabilityValue	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The maximum probability of the evaluation outcome.
MinimumRiskProbabilityValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The minimum probability of the evaluation outcome.
RiskCodeSetValueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set or code set bundle that represents the value that determines the severity of the risk, such as high, medium, or low. This field is a polymorphic relationship field. Relationship Name RiskCodeSetValue Refers To CodeSet, CodeSetBundle
RiskEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time after which the subject is no longer at risk of the outcome.
RiskNumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The value that quantifies the severity of the health risk.
RiskOutcomeCodeId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The code set bundle that represents the possible outcome of a risk evaluation. This field is a polymorphic relationship field. Relationship Name RiskOutcomeCode Refers To CodeSet, CodeSetBundle
RiskRangeMaximumValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The end of the range until which the subject is at risk of the evaluation outcome.
RiskRangeMinimumValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The starting point of the range at which the subject is at risk of the evaluation outcome.
RiskRangeUomId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the risk range. This field is a relationship field. Relationship Name RiskRangeUom Refers To UnitOfMeasure
RiskStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the subject is at risk of the outcome.

Field	Details
RiskValueType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of the health risk evaluation outcome value. Possible values are: • Probable • Qualitative • Relative The default value is Probable.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthRiskEvalOutcomeChangeEvent](#) on page 1413

Change events are available for the object.

[HealthRiskEvalOutcomeHistory](#) on page 1424

History is available for tracked fields of the object.

Identifier

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The description related to the identifier.
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is valid.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is no longer valid.
IdTypeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of ID the identifier is. Referenced Objects - CodeSet - CodeSetBundle
IdUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of use of the ID. Possible values are: - Official - Old - Secondary - Temp - Usual

Field	Details
IdValue	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The value of the identifier.
IdentifierKey	Type string Properties Filter, Group, idLookup, Nillable, Sort Description A unique key assigned to the identifier record. This is a calculated field.
IssuingAuthorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized body that issued the identifier. Referenced Objects Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name for the identifier record.
ParentRecordId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description The parent entity associated with the identifier. Referenced Objects • Account • BoardCertification • Contact • CareRegisteredDevice • Medication • HealthCondition • AllergyIntolerance • PatientMedicalProcedure • PatientImmunization • MedicationStatement • ClinicalEncounter • HealthcareFacility • HealthcareProvider • ClinicalAlert • MedicationRequest • DiagnosticSummary • HealthcarePractitionerFacility • ClinicalServiceRequest • ClinicalDetectedIssue—This value is available in API version 55.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from which the identifier record was brought into Salesforce.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the identifier record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the identifier record was last modified in its source system.

Usage

The identifier object is used to assign identifiers to records in various other objects. Here's a list of the objects whose records you can add identifiers to:

- Account
- Contact
- Board Certification
- Medication
- HealthCondition
- AllergyIntolerance
- PatientMedicalProcedure
- PatientImmunization
- MedicationStatement
- ClinicalEncounter
- HealthcareFacility
- ClinicalAlert
- MedicationRequest
- DiagnosticSummary
- HealthcarePractitionerFacility
- ClinicalServiceRequest
- ClinicalDetectedIssue

You connect the identifier record to its related record in any of the listed objects by referencing that record using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IdentifierChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BatchNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the batch number of the medication.
BrandNameAlternative	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The branded alternative for a generic medication. This field is available in API version 56.0 and later.
ExpirationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the expiration date of the medication.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
ManufacturerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The company that makes the medicine. Referenced Objects Account
MedicationCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of the medication. This field is available in API version 56.0 and later. Possible values are: - Branded Product - Generic Product - Innovator Product - Therapeutic Moeity
MedicationCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that identifies a medication.

Field	Details
	Referenced Objects CodeSetBundle
MedicationFormId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the dosage form this medication is manufactured in. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the medication record.
ProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The product that's associated with the medication. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Financial Assistance Program permission set.
QuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The total volume of the medication contained in the packaged product.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The total amount of the medication contained in the packaged product.
QuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The measurement unit for the quantity. Referenced Objects UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed on the source system.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication. Possible values are: • Active • Entered in error • Inactive

Additional Information for Medication in Other Objects

In addition to creating a record using these fields, you can add more details to your Medication record by creating records in certain other objects, and referencing your Medication record as the parent record. Here's the list of objects you can associate to Medication in this way, the type of information they add, and the field they use to reference Medication.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication record.	ParentRecordId
MedicinalIngredient	Adds information about the different ingredients used in the medication.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationChangeEvent (API version 59.0)

Change events are available for the object.

[MedicinalIngredient](#)

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

MedicinalIngredient

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
IngredientId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description The substance that's used as an ingredient in the medication. If the ingredient is another medication or drug, reference a Medication record. If the ingredient is not a medication, reference a code set bundle record with the system-defined code that represents the ingredient. Referenced Objects Medication, CodeSetBundle
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the ingredient is an active ingredient in the medication. An active ingredient affects the therapeutic action of the medication. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Referenced Objects Group, User
ParentRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The medication that this ingredient is a part of. This is a relationship field. Referenced Objects Medication
StrengthDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value of the ingredient's strength or quantity in the medication.
StrengthDenominatorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of StrengthDenominator Referenced Objects UnitOfMeasure

Field	Details
StrengthNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value of the ingredient's strength or quantity in the medication.
StrengthNumeratorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of StrengthNumerator This is a relationship field. Refers To UnitOfMeasure

Usage

Ingredients are added to a medication record by creating MedicinalIngredient records to represent each ingredient, and then referencing the medication record using the ParentRecordId field in all the MedicinalIngredient records.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicinalIngredientChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[MedicinalIngredientFeed](#)

Feed tracking is available for the object.

[MedicinalIngredientHistory](#) on page 1424

History is available for tracked fields of the object.

[MedicinalIngredientShare](#) on page 1427

Sharing is available for the object.

MedicationAdministration

Represents an instance of medication administered to a patient. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter associated with the medication administration. This field is a relationship field. Relationship Name ClinicalEncounter Refers To ClinicalEncounter
DeviceCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The device code set bundle associated with the medication administration, representing the device used during the administration. This field is a relationship field. Relationship Name DeviceCode Refers To CodeSetBundle
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time when the administration occurred (or didn't occur).
IsSubPotent	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the full dose wasn't administered (true) or not (false). The default value is <code>false</code>.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationId	Type reference Properties Create, Filter, Group, Sort, Update Description The medication associated with the medication administration. This field is a relationship field. Relationship Name Medication Refers To Medication
MedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request associated with the medication administration. This field is a relationship field. Relationship Name MedicationRequest Refers To MedicationRequest
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the medication administration.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient associated with the medication administration. This field is a relationship field. Relationship Name Patient Relationship Type Master-detail Refers To Account (the master object)
RecordedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the occurrence of the medication administration was first captured.
StartDate	Type dateTime

Field	Details
	Properties Create, Filter, Sort, Update Description The start date and time when the administration occurred (or didn't occur).
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the medication administration. Possible values are: - Completed - EnteredInError - InProgress - NotAdministered - OnHold - Stopped - Unknown The default value is InProgress.
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status reason code set bundle associated with the medication administration indicating why the administration wasn't performed. This field is a relationship field. Relationship Name StatusReasonCode Refers To CodeSetBundle
SubPotentReasonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The sub potent reason code set bundle associated with the medication administration, representing the reason why the full dose wasn't administered. This field is a relationship field. Relationship Name SubPotentReason Refers To CodeSetBundle
TypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The type code set bundle associated with the medication administration that indicates the type of medication administration. This field is a relationship field. Relationship Name Type Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationAdministrationChangeEvent](#) on page 1413

Change events are available for the object.

[MedicationAdministrationHistory](#) on page 1424

History is available for tracked fields of the object.

[MedicationAdministrationOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[MedicationAdministrationShare](#) on page 1427

Sharing is available for the object.

[MedicationAdministrationDtl](#)

Represents the details of an instance of medication administered to a patient. This object is available in API version 64.0 and later.

MedicationAdministrationDtl

Represents the details of an instance of medication administered to a patient. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a medication administration record. This field is a relationship field. Relationship Name DetailCode Refers To CodeSet
DetailRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description References a record that adds information to a medication administration record. This field is a polymorphic relationship field. Relationship Name DetailRecord Refers To Account, CareObservation, CarePlan, DiagnosticSummary, HealthCondition, HealthcareProvider, MedicationAdministration, MedicationDispense, MedicationRequest, MedicationStatement, PatientMedicalProcedure
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the relation between the medication administration and the medication administration detail record. Possible values are:

Field	Details
	• BasedOn • PartOf • PerformerDetail • ReasonReference
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationAdministrationId	Type reference Properties Create, Filter, Group, Sort Description The medication administration associated with the medication administration detail. This field is a relationship field. Relationship Name MedicationAdministration Relationship Type Master-detail Refers To MedicationAdministration (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationAdministrationDtlChangeEvent on page 1413

Change events are available for the object.

MedicationAdministrationDtlHistory on page 1424

History is available for tracked fields of the object.

MedicationDispense

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CollectedBy	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The contact, account, or a healthcare provider who collected the dispensed medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name CollectedBy Relationship Type Lookup Refers To Account, Contact, HealthcareProvider
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter that establishes the context for the dispense of a medication. Refers To ClinicalEncounter

Field	Details
DeliveryLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the dispensed medication will be delivered. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name DeliveryLocation Relationship Type Lookup Refers To HealthcareFacility, Location
DispenseTypeCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies the dispense event type. For instance, a first fill, trial fill, or refill. Refers To • CodeSet • CodeSetBundle
DispensedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication was handed over.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the dispense occurred.

Field	Details
	Refers To HealthcareFacility
IsSubstituted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a substitute medication was dispensed. The default value is <code>false</code> . This field is available in API version 55.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
MedAdministrationSettingCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the setting in which the medication is expected to be administered to the patient. Possible values are: - Inpatient - Outpatient - Community - Discharge
MedicationCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies the medication that's dispensed. Refers To - CodeSet - CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication that's dispensed. Relationship Name Medication Relationship Type Lookup Refers To Medication
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient for whom the medication is dispensed. Refers To Account
PreparedDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication was prepared for dispense.
PrimaryDetectedIssueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary clinical issue associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name PrimaryDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
PrimaryMedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary medication request that authorized the dispense of the medication. Refers To MedicationRequest
PrimaryProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary medical procedure associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name PrimaryProcedure Relationship Type Lookup

Field	Details
	Refers To PatientMedicalProcedure
Quantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of medication that was dispensed.
QuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the quantity of medication that was dispensed. Refers To UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when this item was last changed in the source system.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the dispense event. Possible values are: - Cancelled - Completed - Declined - Entered-In-Error - In-Progress - On-Hold - Preparation - Stopped - Unknown
StatusReasonCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the specified status. Refers To - CodeSet - CodeSetBundle
StatusReasonRelatedIssued	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies clinical issue that resulted in the status of the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name StatusReasonRelatedIssue Relationship Type Lookup

Field	Details
	Refers To ClinicalDetectedIssue
SubstitutedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the user or healthcare provider who substituted the medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name SubstitutedBy Relationship Type Lookup Refers To HealthcareProvider, User
SubstitutionReason	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the reason for substituting the medication. Possible values are: - Continuing therapy - Formulary policy - Out of stock - Regulatory requirement This field is available in API version 55.0 and later.
SubstitutionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of substitution done for the medication. Possible values are: - Brand composition - Equivalent

Field	Details
	• Equivalent composition • Formulary • Generic composition • None • Therapeutic alternative • Therapeutic brand • Therapeutic generic This field is available in API version 55.0 and later.
SupplyDaysCount	Type double Properties Create, Filter, Nillable, Sort, Update Description The number of days that the dispensed supply is expected to last.

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationDispense record by creating records in certain other objects, and referencing your MedicationDispense record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication dispense.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationDispenseChangeEvent (API version 59.0)

Change events are available for the object.

MedicationDispenseFeed

Feed tracking is available for the object.

MedicationDispenseHistory

History is available for tracked fields of the object.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AllowedSubstitutionTypeCodeId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of substitution that's allowed. This field can't be used if the <code>CanSubstitute</code> field is set to <code>true</code>. Referenced Objects CodeSetBundle
<code>CanSubstitute</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether substitution is acceptable. If the value for this field is set to <code>true</code>, then the <code>AllowedSubstitutionTypeCodeId</code> field can't be selected.
<code>CarePlanId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan related to this medication request. This field is a relationship field. Relationship Name CarePlan Relationship Type Lookup Referenced Objects CarePlan
<code>CaseId</code>	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the medication request. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter related to the medication request. Referenced Objects ClinicalEncounter
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the service request related to the medication request. Referenced Objects ClinicalServiceRequest
DispenseInterval	Type double Properties Create, Filter, Nillable, Sort, Update Description The minimum interval required between refills.
DispenseIntervalUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit for that interval. Referenced Objects UnitOfMeasure
DispenserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who provides the medication. Referenced Objects Account
FillDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for the fill duration. Referenced Objects UnitOfMeasure
FillQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the fill quantity. Referenced Objects UnitOfMeasure
InitialFillDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The length of time the first fill is expected to last.

Field	Details
InitialFillQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity to be filled in the first dispense.
IsIgnored	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request should be ignored.
IsSecondaryInformation	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request is based on information from a secondary source instead of a primary one. If this field is set to <code>true</code>, then the <code>SecondarySourceId</code> field can't be selected.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
MedicationAdministrationContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the setting in which the medication is administered. Referenced Objects CodeSetBundle
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the medication requested. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the medication record for the medicine requested. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects Medication
MedicationRequestGroupId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A shared identifier common to all medication requests that were authorized more or less simultaneously by a single author. Referenced Objects Identifier
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the medication request record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the medication request record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Referenced Objects - Group - User
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The person who needs the medicine. Referenced Objects Account
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who administers the medicine. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the performer's role. For instance, the cardiologist, neurosurgeon, and so on. Referenced Objects CodeSetBundle
PrescribedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and optionally the time when the prescription was initially written or authored on.
PrescriptionPeriodEnd	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date for the prescription's validity.
PrescriptionPeriodStart	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date for the prescription's validity.
PreviousPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to previous prescriptions. Referenced Objects MedicationRequest
Priority	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the request. Possible values are: • ASAP • Routine • Stat • Urgent
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code for why the medicine was requested. Referenced Objects • CodeSetBundle
ReasonReferenceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the condition or observation that warranted this medicine. Referenced Objects • HealthCondition • CareObservation
RefillDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description How long the refill is expected to last.
RefillQuantity	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The quantity in each refill.
RefillsAllowed	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of refills that are allowed.
RelatedRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A plan or request that is fulfilled in whole or in part by this medication request. Referenced Objects MedicationRequest
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who raised the request. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
SecondarySourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the person who gave the information for the request. This field can't be selected if the <code>IsSecondarySource</code> field is set to <code>true</code> . Referenced Objects - Account - HealthcareProvider

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown
StatusReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Referenced Objects CodeSetBundle
SubstitutionReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies why a substitution is required. Referenced Objects CodeSetBundle
TherapyDuration	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the overall pattern of the administration of the medication to the patient. For instance, Continuous, Acute, Seasonal. Possible values are: - Continuous - Seasonal - Short Term
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the request. Possible values are: - Filler Order - Instance Order - Option - Order

Field	Details
	• Original Order • Plan • Proposal • Reflex Order

Additional Information for MedicationRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationRequest record by creating records in certain other objects, and referencing your MedicationRequest record as the parent record. Here's the list of objects you can associate to MedicationRequest in this way, the type of information they add, and the field they use to reference MedicationRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication request.	ParentRecordId
PatientMedicationDosage	Associates dosage-related information for the medication in the medication request record.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationRequestChangeEvent (API version 59.0)

Change events are available for the object.

MedicationRequestFeed

Feed tracking is available for the object.

MedicationRequestHistory

History is available for tracked fields of the object.

MedicationRequestOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

MedicationRequestShare (API version 56.0)

Sharing is available for the object.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the medication statement was made.
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that warranted this medication. Referenced Objects CareObservation
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the patient's medication statement. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the medication statement. Referenced Objects ClinicalEncounter
DeliverySetting	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the setting in which the medication was administered. Possible values are: - Community - Inpatient - Outpatient - PatientSpecified
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated end date and time for the medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a medication. A record can select either a <code>MedicationId</code> or a <code>MedicationCodeId</code>, but not both. Referenced Objects CodeSetBundle

Field	Details
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication associated with this medication statement. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects Medication
MedicationReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason this medication was taken. Referenced Objects CodeSetBundle
MedicationReasonId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation, condition, or diagnostic report that warranted the medication. Referenced Objects - HealthCondition - CareObservation
MedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A medication request associated with the medication statement. Referenced Objects MedicationRequest
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the medication statement record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the medication statement record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
ParentMedicationStatementId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent medication statement associated with the medication statement. Referenced Objects • MedicationStatement
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description A patient that the medication statement refers to. Referenced Objects • Account
ProcedureId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The procedure associated with this medication statement. Referenced Objects • PatientMedicalProcedure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated start date and time for the medication.
StatementSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the medication statement.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-error • Intended • Not-taken • On-hold • Review Pending - This picklist value is available for the Home Health feature in API version 59.0 and later. • Stopped • Unknown
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Referenced Objects • CodeSetBundle

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationStatement record by creating records in certain other objects, and referencing your MedicationStatement record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication statement.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication statement record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationStatementChangeEvent (API version 58.0)

Change events are available for the object.

MedicationStatementFeed

Feed tracking is available for the object.

MedicationStatementHistory

History is available for tracked fields of the object.

MedicationStatementOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

MedicationStatementShare (API version 56.0)

Sharing is available for the object.

[MedicationStatementDetail](#)

Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

MedicationStatementDetail

Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Master-Detail reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a MedicationStatement record. Referenced Objects • CodeSet • CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description References a record that adds information to a MedicationStatement record Refers To - CareObservation - ClinicalServiceRequest - DiagnosticSummary - HealthCondition - MedicationDispense - MedicationRequest - MedicationStatement - PatientMedicalProcedure
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information added to the MedicationStatement record. Possible values are: - Based On - Part Of - Status Reason - Reason Code - Reason Reference - Derived From
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.

Field	Details
MedicationStatementId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent MedicationStatement record to which additional information is being added. This is a relationship field. Refers To MedicationStatement
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.

Usage

- Use the MedicationStatementId field to reference the parent MedicationStatement record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of detail that's being associated to the MedicationStatement record. Here's how the associated record types are mapped to values in the DetailType field.
 - Based On - MedicationRequest, ServiceRequest
 - Part Of - MedicationDispense, MedicationStatement, PatientMedicalProcedure, CareObservation
 - Status Reason - CodeSet, CodeSetBundle
 - Reason Code - CodeSet, CodeSetBundle
 - Reason Reference - HealthCondition, CareObservation, DiagnosticSummary
 - Derived From - CareObservation, ClinicalServiceRequest, DiagnosticSummary, HealthCondition, MedicationDispense, MedicationRequest, MedicationStatement, PatientMedicalProcedure
- Use the DetailCodeId and DetailRecordId fields to reference the records with the associated information.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationStatementDetailChangeEvent on page 1413 (API Version 62.0)

Change events are available for the object.

PatientHealthReaction

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CausativeSubstanceId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the substance that triggered the reaction. Referenced Objects CodeSetBundle
Details	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional information about the reaction and, if required, the manifested symptoms.
ExposureRouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route of exposure related to the reaction. Referenced Objects CodeSetBundle
IsSelfReported	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the reaction was reported by the patient.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
ManifestedSymptomId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the manifested symptom. Referenced Objects CodeSetBundle
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PatientHealthReaction record.
ObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that provides additional information about the reaction. Referenced Objects CareObservation

Field	Details
ParentId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description The imm unization or allergy intolerance that this reaction is a result of. Referenced Objects • AllergyIntolerance • PatientImmunization
ReactionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of the reaction.
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the reaction. Possible values are: • Mild • Moderate • Severe

Usage

PatientHealthReaction records are used to add more information to AllergyIntolerance and PatientImmunization records in the event of the patient experiencing an adverse reaction related to those events. The PatientHealthReaction record is associated to the AllergyIntolerance or PatientImmunization records using the `ParentId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientHealthReactionFeed

Feed tracking is available for the object.

PatientHealthReactionHistory

History is available for tracked fields of the object.

PatientHealthReactionChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

PatientImmunization

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that determined the need for the immunization. Referenced Objects CareObservation
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter that the immunization was a part of. Referenced Objects ClinicalEncounter
CurrentDose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The current dose the patient is on in the total number of doses recommended for immunization.
DiagnosticSummaryId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnostic summary that determined the need for the immunization. Referenced Objects DiagnosticSummary
Dose	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount of vaccine that was administered.
DoseUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the amount of vaccine that was administered. Referenced Object UnitOfMeasure
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the immunization is expected to expire.
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare facility where the immunization was performed. Referenced Objects HealthcareFacility
HealthConditionId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition that determined the need for the immunization. Referenced Objects HealthCondition
ImmunizationRecommendation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The protocol that was followed for the immunization.
InformationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the source that provided information about the immunization. Referenced Objects CodeSetBundle
IsRecordedByVaccinator	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the immunization record was recorded by the vaccinator.
IsSubpotent	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the vaccination dose was sub-potent.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LotNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The lot number of the vaccine.
Manufacturer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the vaccine's manufacturer.
ManufacturerAccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the organization that manufactured the vaccine. Referenced Objects Account
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the patient immunization record.

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the patient immunization record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who was immunized. Referenced Objects Account
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for the immunization. Referenced Objects CodeSetBundle
RecommendedDoses	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of doses recommended to achieve immunity.

Field	Details
RecommendingAuthority	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The authority or organization that recommended the vaccination protocol that was followed.
RecordCreationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the patient immunization record was created.
RouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route followed in the vaccine administration. Referenced Objects CodeSetBundle
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of the vaccine administration on the patient's body. Referenced Objects CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the immunization record was brought into Salesforce.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the immunization record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the immunization record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the vaccination. Possible values are: - Completed - Entered in Error - Not Done
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for the status of the vaccination. Referenced Objects CodeSetBundle
SubpotencyReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for why the vaccination was sub-potent.

Field	Details
	Referenced Objects CodeSetBundle
TargetDiseaseCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the disease that was targeted in the immunization. Referenced Objects CodeSetBundle
VaccinationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of the vaccination. If you specify a vaccination date, you can't specify a vaccination period.
VaccinationPeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The period of time during which the vaccination happened. If you specify a vaccination period, you can't specify a vaccination date.
VaccineCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents vaccine that was administered in the immunization. Referenced Objects CodeSetBundle

Additional Information for PatientImmunization in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientImmunization record by creating records in certain other objects, and referencing your PatientImmunization record as the parent record. Here's the list of objects you can associate to PatientImmunization in this way, the type of information they add, and the field they use to reference PatientImmunization.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the patient immunization.	ParentRecordId
Patient Health Reaction	Adds information about a patient's adverse reaction to an immunization, if any.	ParentId
Patient Immunization Protocol	Adds information about this protocols followed by a provider during the immunization. This object enables the support of one-to-many values between immunization and protocols applied.	PatientImmunizationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientImmunizationChangeEvent (API version 58.0)

Change events are available for the object.

PatientImmunizationFeed

Feed tracking is available for the object.

PatientImmunizationHistory

History is available for tracked fields of the object.

PatientImmunizationOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

PatientImmunizationShare (API version 56.0)

Sharing is available for the object.

PatientImmunizationProtocol

Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

PatientImmunizationProtocol

Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CurrentDose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The current dose the patient is on in the total number of doses recommended for immunization.
ImmunizationRecommendation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the protocol that was followed for the immunization.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PatientImmuizationProtocol record.

Field	Details
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
PatientImmunizationId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent <code>PatientImmunization</code> record that the applied protocol is a part of. Relationship Name PatientImmunization Refers To <code>PatientImmunization</code>
RecommendedDoses	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description
RecommendingAuthority	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of doses recommended to achieve immunity.
TargetDisease1CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents a disease that was targeted in the immunization Relationship Name TargetDisease1Code Refers To CodeSetBundle
TargetDisease2CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization Relationship Name TargetDisease2Code Refers To CodeSetBundle
TargetDisease3CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease3Code Refers To CodeSetBundle
TargetDisease4CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease4Code Refers To CodeSetBundle

Field	Details
TargetDisease5CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease5Code Refers To CodeSetBundle
TargetDisease6CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease6Code Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PatientImmunizationProtocolFeed](#) on page 1418

Feed tracking is available for the object.

[PatientImmunizationProtocolHistory](#) on page 1424

History is available for tracked fields of the object.

[PatientImmunizationProtocolOwnerSharingRule](#) (API version 57.0)

Sharing rules are available for the object.

[PatientImmunizationProtocolShare](#) (API version 57.0)

Sharing is available for the object.

[PatientImmunizationProtocolChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

PatientMedicalProcedure

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionSourceId	Type Polymorphic Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the statement about the procedure. Example The patient or the provider who assessed the patient's condition. Referenced Objects - Account - HealthcareProvider
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's clinical encounter that the procedure is a part of. Referenced Objects ClinicalEncounter
CodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a procedure. Example The SNOMED code for frontal sinusectomy.

Field	Details
	Referenced Object CodeSetBundle
DurationTimeString	Type String Properties Create, Filter, Group, Nillable, Sort, Update Description The duration of the procedure in string format. Example 2 hours
EndDate	Type DateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time that the procedure ended or the end date of the estimated period within which the procedure was performed. Example 1993-11-09T18:30:00.384Z
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare facility where the procedure is performed. Referenced Object HealthcareFacility
LastReferencedDate	Type DateTime Properties Filter, Nillable, Sort Description The date and time the last time this record was referenced.
LastViewedDate	Type DateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time the last time this record was viewed.
Name	Type Dtring Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record. This is automatically generated when the record is saved. Example PMP-7396
Outcome	Type Picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the outcome for the procedure. Possible values are: - Partially successful - Successful - Unsuccessful
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the patient medical procedure record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User

Field	Details
PatientId	Type Master-Detail Reference Properties Create, Filter, Group, Sort Description The patient on whom the procedure was performed. Example Charles Green Referenced Object Account
PerformedAgeRangeUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the performed at age upper and lower limit fields. Referenced Object UnitOfMeasure
PerformedAtAge	Type double Properties Create, Filter, Nillable, Sort, Update Description The patient's age when the procedure was performed.
PerformedAtAgeLowerLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The lower limit for the range of the patient's age when the procedure was performed
PerformedAtAgeUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the PerformedAtAge field.

Field	Details
	Referenced Object UnitOfMeasure
PerformedAtAgeUpperLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The upper limit for the range of the patient's age when the procedure was performed
ReasonCodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the procedure. Example The SNOMED code for paraparesis. Referenced Object CodeSetBundle
ReasonReferenceId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The event that warranted the procedure. Referenced Objects - HealthCondition - CareObservation - PatientMedicalProcedure - DiagnosticSummary Example Chronic sinusitis, a record in HealthCondition.
RecordCreatorId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record.

Field	Details
	Referenced Objects - Account - HealthcareProvider Example Dr. Carol Peterson
ReportId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The report associated with this procedure.. Example Charles Green's sinusectomy report. Referenced Object DiagnosticSummary
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDate	Type DateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time that the procedure began or the start date of the estimated period within which the procedure was performed. This field can be used in two ways to indicate the date and time of the procedure: • If you want to specify a single date as either the actual or estimated date of the procedure, enter that date and time in this field. • If you want to specify a period in which the procedure was estimated to have happened, use this field to specify that start of the period, and the <code>EndDate</code> field to specify the end of the period. Example 1993-11-09T21:45:00.384Z
Status	Type Picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the procedure. Possible values are: • Completed • Entered in error • In Progress • Not Done • On Hold • Preparation • Stopped • Unknown
StatusReasonCodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Example The SNOMED code for 'Procedure not ordered' Referenced Object CodeSetBundle

Field	Details
TypeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the procedure's type. Example The SNOMED code for 'Surgical procedure' Referenced Object CodeSetBundle

Additional Information for PatientMedicalProcedure in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientMedicalProcedure record by creating records in certain other objects, and referencing your PatientMedicalProcedure record as the parent record. Here's the list of objects you can associate to PatientMedicalProcedure in this way, the type of information they add, and the field they use to reference PatientMedicalProcedure.

Object	Type of Information	Reference Field
CarePerformer	Specifies the person who performed the procedure.	ParentRecordId
Identifier	Associates an identifier value to the procedure.	ParentRecordId
PatientMedicalProcedureDetail	Associates the procedure with various other records and defines the nature of association. For instance, if the procedure is based on, part of, or a follow up of the associated record, and so on.	PatientMedicalProcedureId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientMedicalProcedureChangeEvent (API version 58.0)

Change events are available for the object.

PatientMedicalProcedureOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

PatientMedicalProcedureShare (API version 56.0)

Sharing is available for the object.

[PatientMedicalProcedureDetail](#)

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

PatientMedicalProcedureDetail

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a patient medical procedure record. Referenced Objects - CodeSet - CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a patient medical procedure record. Referenced Objects - PatientMedicalProcedure - CareObservation - HealthCondition - ClinicalServiceRequest - CareRegisteredDevice
DetailType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information added to the patient medical procedure record. Possible values are: • Based On • Body Site • Complication • Complication Detail • Follow Up • Part Of
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the patient medical procedure detail record.
PatientMedicalProcedureId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient medical procedure to which details are being added.

Field	Details
	Referenced Objects • PatientMedicalProcedure

Usage

PatientMedicalProcedureDetail records add additional information to PatientMedicalProcedure records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests
- Body Site: Code sets or code set bundles
- Complication: Code sets or code set bundles
- Complication Detail: Health conditions
- Follow Up: Code sets or code set bundles
- Part Of: Patient medical procedures or clinical observations

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the patient medical procedure record it belongs to using the `PatientMedicalProcedureId` field.

One record of PatientMedicalProcedureDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent procedure record, multiple records of PatientMedicalProcedureDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientMedicalProcedureDetailChangeEvent on page 1413 (API Version 62.0)

Change events are available for the object.

PatientMedicalProcedureDetailFeed

Feed tracking is available for the object.

PatientMedicalProcedureDetailHistory

History is available for tracked fields of the object.

PatientMedicationDosage

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalInstruction	Type textarea Properties Create, Nillable, Update Description The supplemental instructions or warnings associated with the medication for the patient.
Comments	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The comments associated with the medication dosage for the patient.
DosageDefinitionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies how the dosage was determined. Possible values are: • Calculated • Ordered
DosageQuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.
DosageQuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.

Field	Details
DosageQuantityType	Type Static picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of dosage quantity recorded in <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code>. Possible values are: • Dose • Dose Range
DosageRateDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of dosage rate recorded in <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code>. Possible values are: • Frequency • Frequency Range • Frequency Ratio
DosageRateUnitId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the dosage rate recorded using <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code>. Referenced Objects • <code>UnitOfMeasure</code>
<code>DosageUnitId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the dosage rate recorded using <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code>. Referenced Objects • <code>UnitOfMeasure</code>
<code>DosePrerequisiteId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the conditions that are to be met for the dosage to be taken. Referenced Objects • <code>CodeSetBundle</code>
<code>IsAsNeeded</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the medication is taken on an as-needed basis.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of dosage administration. Referenced Objects • CodeSetBundle
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PatientMedicationDosage record.
ParentRecordId	Type Master-detail polymorphic reference Properties Create, Filter, Group, Sort Description The MedicationStatement, MedicationRequest, or the MedicationDispense record that the PatientMedicationDosage record belongs to. Referenced Objects • MedicationDispense—This value is available in API version 55.0 and later. • MedicationStatement • MedicationRequest • MedicationAdministration
PatientInstruction	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The patient or consumer instructions associated with this medication.
RouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route of dosage administration. Referenced Objects CodeSetBundle
Sequence	Type double Properties Create, Filter, Nillable, Sort, Update Description The position of this medication in the sequence of medications prescribed to a patient.
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of dosage administration. Referenced Objects CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the dosage record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the dosage record in its source system.

Field	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the dosage record was last modified in its source system.
TimingId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The timing information for when and how frequent the medication dosage should be taken. Referenced Objects ActivityTiming

Usage

PatientMedicationDosage records are used to add more dosage-related information to MedicationStatement, MedicationRequest, and MedicationDispense records. The PatientMedicationDosage record is associated to the MedicationStatement, MedicationRequest, and MedicationDispense records using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientMedicationDosageChangeEvent (API version 59.0)

Change events are available for the object.

PersonLanguage

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.



Important: Where possible, we have changed noninclusive terms to align with our company value of Equality. We've maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
IndividualId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description The person who speaks the language. Referenced Objects • Person Account • Account • Contact
Language	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the language spoken by the person. Possible values are: • English • Spanish
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description A system-generated name for the PersonLanguage record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Rank	Type int Properties Create, Filter, Group, Sort, Update Description The preference rank for a particular language for a particular person.
SpeakingProficiencyLevel	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Specifies the person's speaking proficiency level. Possible values are: • Beginner • Intermediate • Fluent The default value is Fluent. Available in API version 56.0 and later.
WritingProficiencyLevel	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Nillable, Update

Field	Details
	Description Specifies the person's writing proficiency level. Possible values are: • Novice • Intermediate • Advanced • Superior • Distinguished The default value is Novice. Available in API version 56.0 and later.

Usage

`PersonLanguage` is a data type-like object that's associated to different objects representing people. The language a person speaks is associated to that person by referencing their account, contact, or person account records using the `IndividualId` field on `PersonLanguage`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonLanguageOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

PersonLanguageShare (API version 56.0)

Sharing is available for the object.

PersonLanguageChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

PersonName

Represents detailed information about a person's name. This object is available in API version 51.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from when the name is in effect.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from when the name is no longer in use.
FirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name of the person.
FullName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The combination of the first and last names of the person.
IsPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the name is the person's primary name.
LastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The person's last name. In case the person's name has more than just a first name and a last name, this field stores the combination of all names except the first name.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PersonName record.
NameUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the usage context of the name. Possible values are: • Anonymous • Maiden • Nickname • Official • Old • Temp • Usual

Field	Details
OwnerId	Type Reference Properties Create, Defaulted on Create, Filter, Group, Sort, Update Description The owner of the record. Referenced Objects - User - Group
ParentRecordId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description References the person the name belongs to. Referenced Objects - Account - Contact
Prefix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The prefix of the person's name.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the PersonName record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the person name record in its source system.

Field	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the person name record was last modified in its source system.
Suffix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The suffix of the person's name.

Usage

PersonName is a data type-like object that's associated to different objects representing people. The names and name-related information of a person are associated to them by referencing their account, contact, or person account records using the `ParentRecordId` field on `PersonName`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonNameFeed

Feed tracking is available for the object.

PersonNameHistory

History is available for tracked fields of the object.

PersonNameOwnerSharingRule

Sharing rules are available for the object.

PersonNameShare

Sharing is available for the object.

PersonNameChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

◇

ProblemDefRelationship

Represents a junction between a problem definition and a related problem definition. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
<code>ProblemDefinitionId</code>	Type reference Properties Create, Filter, Group, Sort Description The parent problem definition record associated with the problem definition relationship. This field is a relationship field. Relationship Name ProblemDefinition Relationship Type Master-detail Refers To ProblemDefinition (the master object)
<code>RelatedProblemDefinitionId</code>	Type reference Properties Create, Filter, Group, Sort, Update Description The related problem definition record associated with the problem definition relationship.

Field	Details
	This field is a relationship field.
	Relationship Name RelatedProblemDefinition
	Refers To ProblemDefinition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProblemDefRelationshipChangeEvent](#) on page 1413

Change events are available for the object.

[ProblemDefRelationshipHistory](#) on page 1424

History is available for tracked fields of the object.

Specimen

Represents a sample used for analysis. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BodySiteId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The body site code set bundle associated with a specimen that represents the anatomical collection site. This field is a relationship field.
	Relationship Name BodySite
	Refers To CodeSet

Field	Details
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the specimen. This field is a relationship field. Relationship Name Case Refers To Case
CollectionDeviceCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The device code set bundle associated with a specimen that represents the device used to collect the specimen. For example, SST tube, red top tube, or 100-mL sterile polycup. This field is a relationship field. Relationship Name CollectionDeviceCode Refers To CodeSet
CollectionDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The total time period over which the specimen was collected.
CollectionDurationUomId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure of the collection duration. This field is a relationship field. Relationship Name CollectionDurationUom

Field	Details
	Refers To UnitOfMeasure
CollectionEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the collection from the specimen.
CollectionMethodCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The method code set bundle associated with a specimen that represents the method used to collect the specimen. For example, Biopsy. This field is a relationship field. Relationship Name CollectionMethodCode Refers To CodeSet
CollectionQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of specimen collected. For example, the volume of a blood sample, or the physical measurement of an anatomic pathology sample.
CollectionQuantityUomId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for collected quantity. This field is a relationship field. Relationship Name CollectionQuantityUom

Field	Details
	Refers To UnitOfMeasure
CollectionStartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the collection from the specimen.
CollectorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account of the healthcare provider that collected the specimen. This field is a polymorphic relationship field. Relationship Name Collector Refers To Account, HealthcareProvider
ConditionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The condition code set bundle associated with a specimen that represents the state of the specimen. This field is a relationship field. Relationship Name ConditionCode Refers To CodeSetBundle
FastingDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The total time period over which the individual fasted before sample collection.

Field	Details
FastingDurationUomId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the unit of measure for the fasting duration. This field is a relationship field. Relationship Name FastingDurationUom Refers To UnitOfMeasure
FastingStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The fasting status code set bundle associated with specimen that represents the fasting status of the individual from whom the specimen was collected. This field is a relationship field. Relationship Name FastingStatusCode Refers To CodeSet
FeatureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The feature code set bundle associated with a specimen that represents the type of physical feature or landmark of a specimen, which is highlighted for context by the collector. This field is a relationship field. Relationship Name FeatureCode Refers To CodeSetBundle
GroupingMethod	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the specimen is part of a group or pooled with other specimens. Possible values are: - Grouped - Pooled The default value is Grouped.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the specimen.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner

Field	Details
	Refers To Group, User
ReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when a specimen is received by the testing laboratory.
SourceReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents where a specimen came from. For example, from a patient, from a location (the source of an environmental sample), a sampling of a substance, a biologically derived product, or a device. This field is a polymorphic relationship field. Relationship Name SourceReferenceRecord Refers To Account, Location
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the specimen. Possible values are: • Available • EnteredInError • Unavailable • Unsatisfactory The default value is Available.
TypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The type code set bundle associated with a specimen that represents the type of material that forms the specimen. This field is a relationship field. Relationship Name Type Refers To CodeSet
UsageCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The usage code set bundle associated with a specimen that represents the role of the specimen in the testing workflow. This field is a relationship field. Relationship Name UsageCode Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[SpecimenChangeEvent](#) on page 1413

Change events are available for the object.

[SpecimenHistory](#) on page 1424

History is available for tracked fields of the object.

[SpecimenOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[SpecimenShare](#) on page 1427

Sharing is available for the object.

Predecessors to Code Sets and Code Set Bundles in Health Cloud

Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.

 **Note:** Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

HealthCareDiagnosis

Represents information related to industry-standard healthcare diagnosis codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

HealthCareProcedure

Represents information related to industry-standard healthcare procedure codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

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Represents information related to industry-standard healthcare diagnosis codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

 **Example:** The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.

 **Note:** Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Category	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Indicates the category for this diagnosis such as newborn, pediatric, maternity, or adult.
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard diagnosis code.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the diagnosis code.
CodeType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of diagnosis code represented in the record such as ICD-9 or ICD-10.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Start date for the code.
EndDate	Type date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description End date for the code.
Gender	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Indicates whether this diagnosis is for males, females, or all genders.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the diagnosis code is available for use.
IsComplicationOrComorbidity	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis is used to represent a complication or comorbidity.
IsHospitalAcquiredCondition	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis represents a condition acquired while in the hospital.
IsMajorComplicationOrComorbidity	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description Indicates whether this diagnosis is used to represent a major complication or comorbidity.
IsPresentOnAdmissionExempt	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code is exempt from the diagnosis present on admission requirement.
IsPrimaryDiagnosis	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code can be used as primary diagnosis only, or can be used in any diagnosis sequence.
IsUnacceptablePrincipalDxIpAdmit	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code is an unacceptable principal diagnosis for inpatient admission per Medicare Code Edits.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>-<Description> such as (E08.37X9 - Diabetes mellitus due to underlying condition).
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthCareDiagnosisChangeEvent](#) (API version 60.0)

Change events are available for the object.

[HealthCareDiagnosisHistory](#)

History is available for tracked fields of the object.

[HealthCareDiagnosisOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthCareDiagnosisShare](#)

Sharing is available for the object.

HealthCareProcedure

Represents information related to industry-standard healthcare procedure codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.



Example: The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.



Note: Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Category	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Category of the procedure code such as anesthesia, surgery, radiology, and so on.
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry standard procedure code such as CPT or HCPCS.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the procedure code.

Field Name	Details
CodeShortDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Short description of the procedure code.
CodeType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of procedure code represented in the record such as CPT or HCPCS.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Start date for the code.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description End date for the code.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the diagnosis code is available for use.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>-<Description> such as 95115: Allergy injection.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthCareProcedureChangeEvent (API version 60.0)

Change events are available for the object.

HealthCareProcedureHistory

History is available for tracked fields of the object.

HealthCareProcedureOwnerSharingRule

Sharing rules are available for the object.

HealthCareProcedureShare

Sharing is available for the object.

Coverage Requirement Discovery

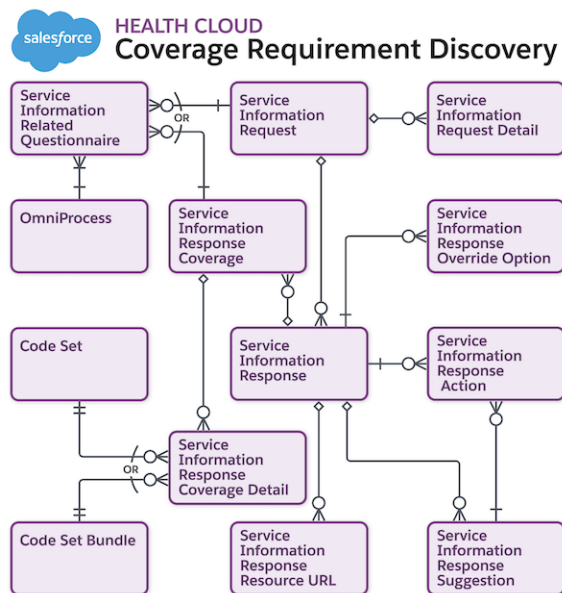
Payer organizations in the healthcare industry can use the FHIR-aligned Coverage Requirement Discovery (CRD) data model to help providers access member and coverage-related information in real time, directly from their Electronic Health Records (EHR) system. The automation of coverage requirement discovery reduces time spent on administrative tasks, improves the chances of coverage approval, and helps in reducing human errors.

When a provider submits a coverage requirement discovery request, you can use the CRD data model to validate the member and their coverage, assess the need for pre-authorization, and check the required documentation.

Coverage Requirement Discovery objects are available to users with the Hls Clinical Decision Support permission set.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud



ServiceInfoRequestDetail

Represents additional details about a service information request, such as the detail type and detail code. This object is available in API version 63.0 and later.

ServiceInformationRequest

Represents information about a service information request, such as the date and time when the request was submitted and the type of service requested. This object is available in API version 63.0 and later.

[ServiceInformationResponse](#)

Represents a response to a service information request. This object is available in API version 63.0 and later.

[ServiceInfoResponseAction](#)

Represents actions to be performed as suggested by a service information response. This object is available in API version 63.0 and later.

[ServiceInfoResponseCoverage](#)

Represents coverage details about a service information response. For example, if additional information or documentation is required for the coverage to be provided. This object is available in API version 63.0 and later.

[SvcInfoRespCoverageDetail](#)

Represents additional coverage details about a service information response. This object is available in API version 63.0 and later.

[ServiceInfoRespOverrideOpt](#)

Represents the possible reasons for overriding a service information response. This object is available in API version 63.0 and later.

[ServiceInfoRespResourceUrl](#)

Represents the URLs of resources relevant to a service information response. This object is available in API version 63.0 and later.

[ServiceInfoRespSuggestion](#)

Represents suggestions in a service information response. For example, suggesting a change in medication dosage. This object is available in API version 63.0 and later.

[SvcInfoRelatedQuestionnaire](#)

Represents the questionnaire associated with a service information request or service information response coverage. This object is available in API version 63.0 and later.

ServiceInfoRequestDetail

Represents additional details about a service information request, such as the detail type and detail code. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the issue encountered while processing the request. This field is a polymorphic relationship field. Relationship Name DetailCode

Field	Details
	Refers To CodeSet, CodeSetBundle
DetailCodeType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of issue encountered while processing the request.
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of detail added to the service information request. For example, an issue encountered while processing the request. Possible values are: • Assertion Identifier • Issue • OrderDetail
DetailValue	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The value of the detail type. For example, the assertion ID when the detail type is Assertion Identifier.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
ServiceInformationRequestId	Type reference Properties Create, Filter, Group, Sort Description The associated service information request. This field is a relationship field. Relationship Name ServiceInformationRequest Relationship Type Master-detail Refers To ServiceInformationRequest (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRequestDetailChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRequestDetailFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoRequestDetailHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInformationRequest

Represents information about a service information request, such as the date and time when the request was submitted and the type of service requested. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccessTokenUsageStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates the usage status of the access token that was sent with the request.
ApplicationUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The URL of the application used by the requester.
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the service information request. This field is a relationship field. Relationship Name Case Refers To Case
ClientSourceSysIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier of the client's source system that sent the request.
ContextType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the context from which the service information request was launched.
DocRequiredReasonType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Indicates the reason why the documentation is required. For example, it may be required to be submitted with a prior-authorization or claim.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner
	Refers To Group, User
RecipientOrgIdentifierId	Type reference
	Properties Create, Filter, Group, Sort, Update
	Description The unique identifier of the organization to whom the request was sent. This field is a polymorphic relationship field.
	Relationship Name RecipientOrgIdentifier
	Refers To Identifier
RequestDateTime	Type dateTime
	Properties Create, Filter, Sort, Update
	Description The date and time when the request was recieved.
RequestPayload	Type textarea
	Properties Create, Nillable, Update
	Description The input payload sent as part of the request.
RequesterExternalIdentifier	Type textarea
	Properties Create, Nillable, Update
	Description The identifier of the user who sent the request, as recorded in an external system. This field is available in API version 64.0 and later.
RequesterOrgExtlIdentifier	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The identifier of the organization that sent the request, as recorded in an external system. This field is available in API version 64.0 and later.
RequesterOrgStdIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unique standard identifier of the organization that sent the request. This field is a polymorphic relationship field. Relationship Name RequesterOrgStdIdentifier Refers To Identifier
RequesterStandardIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unique standard identifier of the user who sent the request. This field is a polymorphic relationship field. Relationship Name RequesterStandardIdentifier Refers To Identifier
ResponseCode	Type int Properties Create, Filter, Group, Sort, Update Description The status code returned in response to the request.
ResponseDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the response to the request was sent.
ServiceType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of service that was requested. Possible values are: • order-echo • order-sign
SourceType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of system that captured the request. Possible values are: • payer-sourced • provider-sourced
SvcRqstInvocationIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique identifier of the service request invocation.
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the usage type of the service information request. For example, Coverage Requirement Discovery (CRD) or Documentation Templates and Rules (DTR). Possible values are: • CRD • DTR

Field	Details
	Other

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInformationRequestChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInformationRequestFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInformationRequestHistory](#) on page 1424

History is available for tracked fields of the object.

[ServiceInformationRequestOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[ServiceInformationRequestShare](#) on page 1427

Sharing is available for the object.

ServiceInformationResponse

Represents a response to a service information request. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalNote	Type textarea Properties Create, Nillable, Update Description Additional information related to the response.
FocusType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update

Field	Details
	Description Specifies the types of data the response focuses on. Possible values are: • <code>MedicationRequest</code> • <code>ServiceRequest</code>
Identifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique identifier of the response.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
ReferenceSourceCategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the category that the reference source belongs to. This field is a polymorphic relationship field.

Field	Details
	Relationship Name ReferenceSourceCategoryCode Refers To CodeSet
ReferenceSourceIconUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The URL to the icon representing the source of information of the response. The icon should be a 100x100 pixel PNG image without any transparent region.
ReferenceSourceName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source of information for the response.
ReferenceSourceUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The URL to the source of information for the response.
ResponseEngagementStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the engagement status of the response.
ResponseSubtype	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the subtype of service information response. For example, coverage info, cost, network, etc.

Field	Details
ResponseType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of service information response. For example, card or system action. Possible values are: • Card • SystemAction—System Action
ServiceInformationRequestId	Type reference Properties Create, Filter, Group, Sort Description The service information request for which the response is sent. This field is a relationship field. Relationship Name ServiceInformationRequest Relationship Type Master-detail Refers To ServiceInformationRequest (the master object)
SuggestionSelectionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of selection to be made for the suggestions in the response.
Summary	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The summary of the response.
UrgencyIndicator	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Indicates how urgent the content of the response is. Possible values are: • info • warning

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInformationResponseChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInformationResponseFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInformationResponseHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInfoResponseAction

Represents actions to be performed as suggested by a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Context	Type textarea
	Properties Create, Nillable, Update
	Description The context in which the action is performed.
ContextIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the context.
Description	Type textarea Properties Create, Update Description The description of the service information response action.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner
	Refers To Group, User
ResponseReferenceRecordId	Type reference
	Properties Create, Filter, Group, Sort, Update
	Description The record of the object that's related to the service information response action. This field is a polymorphic relationship field.
	Relationship Name ResponseReferenceRecord
	Refers To ServiceInfoRespSuggestion, ServiceInformationResponse
Type	Type picklist
	Properties Create, Filter, Group, Restricted picklist, Sort, Update
	Description Specifies the type of action to be performed. Possible values are: • <code>CREATE</code>—Create • <code>DELETE</code>—Delete • <code>UPDATE</code>—Update

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoResponseActionChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoResponseActionFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoResponseActionHistory](#) on page 1424

History is available for tracked fields of the object.

[ServiceInfoResponseActionShare](#) on page 1427

Sharing is available for the object.

ServiceInfoResponseCoverage

Represents coverage details about a service information response. For example, if additional information or documentation is required for the coverage to be provided. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the coverage assertion was made.
CoverageAssertionIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the coverage assertion.
CoverageIndicator	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies if the requested service is covered under the insurance plan. Possible values are: - conditional - covered - not-covered
CoveragePlanTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the type of plan the coverage assertion falls under. This field is a polymorphic relationship field. Relationship Name CoveragePlanType Refers To CodeSet, CodeSetBundle, PurchaserPlan
DocRequiredReason	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies why the additional documentation is required for coverage to be provided.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The member plan associated with the service information response coverage. This field is a relationship field. Relationship Name MemberPlan Refers To MemberPlan

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PreapprovalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the preapproval, if satisfied.
PreapprovalRequirementInd	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies if preapproval is required for coverage to be provided.
ReferenceUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The URL of the reference used for determining the coverage information.

Field	Details
RequiredAddlInfoType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the type of additional information required for coverage to be provided. For example, the performer and location of the service.
RequiredDocumentationType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of additional documentation required for coverage to be provided. Possible values are: • admin • clinical • conditional
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Sort, Update Description The associated service information response. This field is a polymorphic relationship field. Relationship Name ServiceInformationResponse Refers To ServiceInformationResponse

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoResponseCoverageChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoResponseCoverageFeed](#) on page 1418

Feed tracking is available for the object.

ServiceInfoResponseCoverageHistory on page 1424

History is available for tracked fields of the object.

ServiceInfoResponseCoverageShare on page 1427

Sharing is available for the object.

SvcInfoRespCoverageDetail

Represents additional coverage details about a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalInformation	Type textarea Properties Create, Nillable, Update Description The additional information for the detail added to the service information response coverage.
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code representing the detail added to the service information response coverage. This field is a polymorphic relationship field. Relationship Name DetailCode Refers To CodeSet, CodeSetBundle
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of detail added to the service information response coverage. Possible values are:

Field	Details
	• <code>ASSERTION_DETAIL</code>—Assertion Detail • <code>BILLING_CODE</code>—Billing Code
<code>DetailValue</code>	Type textarea Properties Create, Nillable, Update Description The value of the detail type when the detail type is Assertion Identifier.
<code>DetailValueDataType</code>	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The data type of the detail value. Possible values are: • <code>DT_BOOLEAN</code>—Boolean • <code>DT_DATE</code>—Date • <code>DT_DOUBLE</code>—Double • <code>DT_STRING</code>—String • <code>DT_URL</code>—URL
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
<code>Name</code>	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.
ServiceInfoResponseCoverageId	Type reference
	Properties Create, Filter, Group, Sort
	Description The service information response coverage that the additional details are captured for. This field is a relationship field.
	Relationship Name ServiceInfoResponseCoverage
	Relationship Type Master-detail
	Refers To ServiceInfoResponseCoverage (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[SvcInfoRespCoverageDetailChangeEvent](#) on page 1413

Change events are available for the object.

[SvcInfoRespCoverageDetailFeed](#) on page 1418

Feed tracking is available for the object.

[SvcInfoRespCoverageDetailHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInfoRespOverrideOpt

Represents the possible reasons for overriding a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OverrideReasonCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code representing a possible reason for overriding the service information response. This field is a polymorphic relationship field. Relationship Name OverrideReasonCode Refers To CodeSet
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Sort Description The associated service information response.

Field	Details
	This field is a relationship field.
	Relationship Name ServiceInformationResponse
	Relationship Type Master-detail
	Refers To ServiceInformationResponse (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRespOvrdeOptChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRespOvrdeOptFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoRespOvrdeOptHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInfoRespResourceUrl

Represents the URLs of resources relevant to a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalNote	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Additional information about the URL.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description A human-readable name for the URL.
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Sort Description The associated service information response. This field is a relationship field. Relationship Name ServiceInformationResponse Relationship Type Master-detail Refers To ServiceInformationResponse (the master object)
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the type of URL.

Field	Details
Url	Type url Properties Create, Filter, Sort, Update Description The URL that loads the resource.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRespResourceUrlChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRespResourceUrlFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoRespResourceUrlHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInfoRespSuggestion

Represents suggestions in a service information response. For example, suggesting a change in medication dosage. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the service information response suggestion.
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Sort Description The associated service information response. This field is a relationship field. Relationship Name ServiceInformationResponse Relationship Type Master-detail Refers To ServiceInformationResponse (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRespSuggestionChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRespSuggestionFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoRespSuggestionHistory](#) on page 1424

History is available for tracked fields of the object.

SvcInfoRelatedQuestionnaire

Represents the questionnaire associated with a service information request or service information response coverage. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the service information related questionnaire.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
RefQuestionnaireRecordId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The OmniProcess record associated with the service information related questionnaire. This field is a polymorphic relationship field. Relationship Name RefQuestionnaireRecord Refers To OmniProcess
ReferenceRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The parent service information request or service information response coverage record. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Refers To ServiceInfoResponseCoverage, ServiceInformationRequest

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[SvcInfoRelatedQuestionnaireChangeEvent](#) on page 1413

Change events are available for the object.

[SvcInfoRelatedQuestionnaireFeed](#) on page 1418

Feed tracking is available for the object.

[SvcInfoRelatedQuestionnaireHistory](#) on page 1424

History is available for tracked fields of the object.

[SvcInfoRelatedQuestionnaireShare](#) on page 1427

Sharing is available for the object.

Crisis Support Center Management

The Crisis Support Center Management data model lets users provide a range of crisis services from a single app. Use a simplified intake flow, search for providers and beds across facilities, and more.

Crisis Support Center Management objects are available to users who are assigned the Health Cloud Crisis Support Center Management App permission set and the Health Cloud Crisis Support Center Management permission set license. Users also need the Health Cloud Foundation permission set and the Health Cloud Platform permission set license.

CareFacilityBed

Represents information related to different bed types at a facility with associated care programs and products. This object is available in API version 58.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud or Life Sciences Cloud

CareFacilityBed

Represents information related to different bed types at a facility with associated care programs and products. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AvailableBedCapacity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the available bed capacity of an associated service at a facility.
BedTypeCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description Represents the type of bed associated with a facility. This field is a relationship field. Relationship Name BedTypeCode Relationship Type Lookup

Field	Details
	Refers To CodeSetBundle
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Sort, Update Description Represents the associated Healthcare Facility. This field is a relationship field. Relationship Name HealthcareFacility Relationship Type Lookup Refers To HealthcareFacility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care facility bed.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the reference record of the object that is associated with a bed in a facility. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To CareProgram, CareProgramProduct, Product
TotalBedCapacity	Type int Properties Create, Filter, Group, Sort, Update Description Represents the total bed capacity of an associated service at a facility.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareFacilityBedChangeEvent on page 1413

Change events are available for the object.

CareFacilityBedFeed on page 1418

Feed tracking is available for the object.

CareFacilityBedHistory on page 1424

History is available for tracked fields of the object.

CareFacilityBedOwnerSharingRule on page 1425

Sharing rules are available for the object.

CareFacilityBedShare on page 1427

Sharing is available for the object.

Documentation Templates and Rules

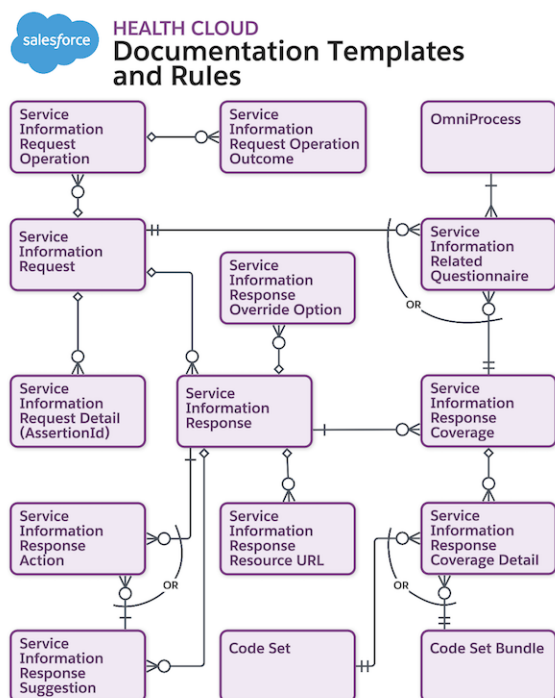
Da Vinci Documentation Templates and Rules (DTR) is a framework under the HL7 FHIR standards that facilitates the exchange of documentation requirements in the healthcare industry. DTR enables the use of standardized templates and rules in the exchange of critical healthcare documentation, ensuring compliance and reducing administrative burden.

Documentation Templates and Rules uses objects in the Coverage Requirement Discovery (CRD) data model. To learn more about the Coverage Requirement Discovery objects, see [Coverage Requirement Discovery](#).

Documentation Templates and Rules objects are available to users with the HIs Clinical Decision Support permission set.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud



[ServiceInfoRequestOperation](#)

Represents the system operation performed for a service information request such as a session launch or a questionnaire package operation. This object is available in API version 63.0 and later.

[ServiceInfoRqstOpOutcome](#)

Represents the outcome of a service information request operation. This object is available in API version 63.0 and later.

ServiceInfoRequestOperation

Represents the system operation performed for a service information request such as a session launch or a questionnaire package operation. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
InitiatedDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the operation was initiated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.

Field	Details
OperationType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The system operation performed for the service information request.
QuestionnaireUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The canonical URL of the questionnaire associated with the service information request operation.
ResponseDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the response for the operation was sent.
ResponseStatusCode	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The status code of the response.
ServiceInformationRequestId	Type reference Properties Create, Filter, Group, Sort Description The service information request associated with the operation. This field is a relationship field. Relationship Name ServiceInformationRequest Relationship Type Master-detail

Field	Details
	Refers To ServiceInformationRequest (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRequestOperationChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRequestOperationFeed](#) on page 1418

Feed tracking is available for the object.

[ServiceInfoRequestOperationHistory](#) on page 1424

History is available for tracked fields of the object.

ServiceInfoRqstOpOutcome

Represents the outcome of a service information request operation. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OutcomeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the service information request operation outcome. This field is a relationship field. Relationship Name OutcomeCode Refers To CodeSetBundle
OutcomeType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of service information request operation outcome.
ServiceInfoRequestOperationId	Type reference Properties Create, Filter, Group, Sort Description The service information request operation associated with the outcome. This field is a relationship field. Relationship Name ServiceInfoRequestOperation Relationship Type Master-detail Refers To ServiceInfoRequestOperation (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceInfoRgstOpOutcomeChangeEvent](#) on page 1413

Change events are available for the object.

[ServiceInfoRgstOpOutcomeFeed](#) on page 1418

Feed tracking is available for the object.

ServiceInfoRqstOpOutcomeHistory on page 1424

History is available for tracked fields of the object.

Disease Surveillance

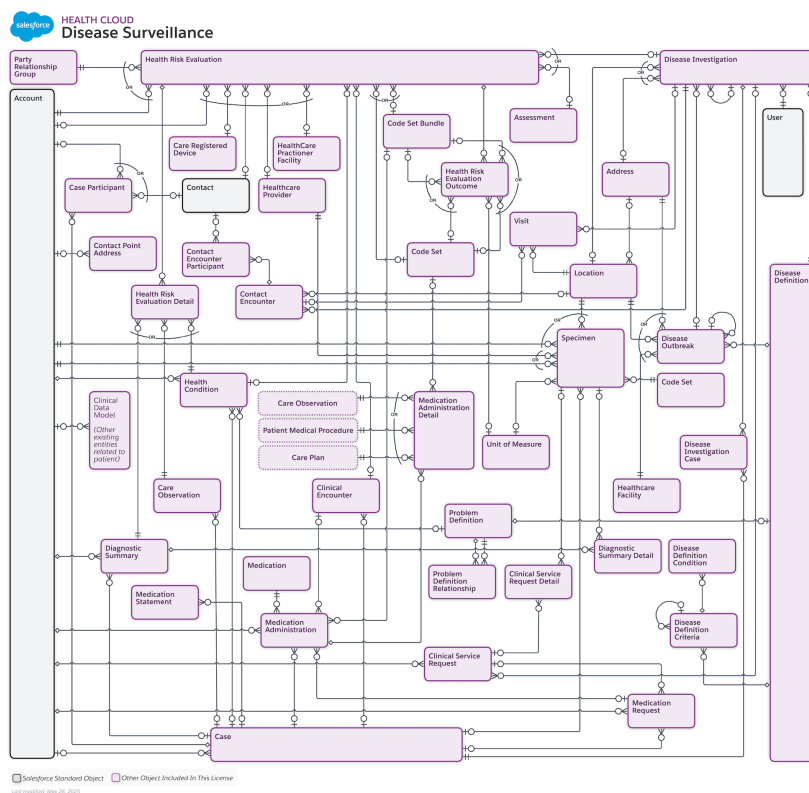
Disease Surveillance tracks and manages disease data and public health activities. Use the Disease Surveillance data model to centralize patient information, including demographics, disability status, medications, and specimens. Streamline health monitoring and enable timely, informed decision making by gaining a comprehensive view of disease-related data, such as definitions, investigations, and outbreaks.

To use this data model, go to Setup and enable **Disease Surveillance** on the Public Health Settings page.

EDITIONS

Available in: Lightning
Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



For more details and a larger image, visit the [Data Model Gallery](#).

[DiseaseDefinition](#)

Represents a disease definition that public health organizations regularly monitor to identify and prevent outbreaks. This object is available in API version 64.0 and later.

[DiseaseDefinitionCondition](#)

Represents a condition for disease definition criteria. This object is available in API version 64.0 and later.

[DiseaseDefinitionCriteria](#)

Represents disease definition criteria, such as clinical, laboratory, and epidemiologic linkage used to diagnose diseases. This object is available in API version 64.0 and later.

[DiseaseInvestigation](#)

Represents an investigation of a disease. This object is available in API version 64.0 and later.

[DiseaseInvestigationCase](#)

Represents a junction between a disease investigation and a case. This object is available in API version 64.0 and later.

[DiseaseOutbreak](#)

Represents a disease outbreak monitored by the public health organization. This object is available in API version 64.0 and later.

[DocumentExtractionRequest](#)

Represents a request to extract documents. This object is available in API version 63.0 and later.

DiseaseDefinition

Represents a disease definition that public health organizations regularly monitor to identify and prevent outbreaks. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActivationDate	Type date Properties Create, Filter, Group, Sort, Update Description The date the disease definition becomes active.
AuthorityReportingLevel	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the scope for reporting the disease.

Field	Details
	Possible values are: • Global • Local • National • State
ClinicalDescription	Type textarea Properties Create, Nillable, Update Description A clinical description of the disease definition that details the initial symptoms or physical and clinical findings.
Comment	Type textarea Properties Create, Nillable, Update Description Additional details related to the disease definition.
DocumentVersionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The document version used for data extraction. This field is a relationship field. Relationship Name DocumentVersion Refers To ContentVersion
ExpirationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The expiration date of disease definition.

Field	Details
IcdCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The International Classification of Diseases (ICD) code set bundle associated with the disease definition. This field is a relationship field. Relationship Name IcdCode Refers To CodeSetBundle
IsHighRisk	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the disease is high risk (true) or not (false). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the disease.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
ProblemDefinitionId	Type reference Properties Create, Filter, Group, Sort Description The parent problem definition associated with the disease definiton. This field is a relationship field. Relationship Name ProblemDefinition Relationship Type Master-detail Refers To ProblemDefinition (the master object)
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the disease definition. Possible values are: • Active • Draft • Inactive The default value is Draft.

Field	Details
Summary	Type textarea Properties Create, Nillable, Update Description The summary of the disease definition.
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of disease definition. Possible values are: • Animal Borne • Blood Borne • Food or Water Borne • None • Respiratory Disease • Sexually_Transmitted_Infection • Vaccine Preventable

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseDefinitionChangeEvent](#) on page 1413

Change events are available for the object.

[DiseaseDefinitionHistory](#) on page 1424

History is available for tracked fields of the object.

[DiseaseDefinitionOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[DiseaseDefinitionShare](#) on page 1427

Sharing is available for the object.

DiseaseDefinitionCondition

Represents a condition for disease definition criteria. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ConditionMatchRequirement	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the level of strictness required when matching the criteria condition. Possible values are: • Necessary • Sufficient • Supportive The default value is <code>Sufficient</code>.
Description	Type textarea Properties Create, Update Description The description of the disease definition criteria condition.
DiseaseDefinitionCriteriaId	Type reference Properties Create, Filter, Group, Sort Description The disease definition criteria associated with the disease definition criteria condition. This field is a relationship field. Relationship Name DiseaseDefinitionCriteria Relationship Type Master-detail Refers To DiseaseDefinitionCriteria (the master object)

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the disease definition criteria condition.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseDefinitionConditionChangeEvent](#) on page 1413

Change events are available for the object.

[DiseaseDefinitionConditionHistory](#) on page 1424

History is available for tracked fields of the object.

DiseaseDefinitionCriteria

Represents disease definition criteria, such as clinical, laboratory, and epidemiologic linkage used to diagnose diseases. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the disease definition criteria.
DiseaseDefinitionId	Type reference Properties Create, Filter, Group, Sort Description The disease definition associated with the disease definition criteria. This field is a relationship field. Relationship Name DiseaseDefinition Relationship Type Master-detail Refers To DiseaseDefinition (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the disease definition criteria.
ParentCriteriaId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent criteria associated with disease definition criteria. This field is a relationship field. Relationship Name ParentCriteria Refers To DiseaseDefinitionCriteria
Type	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of the disease definition criteria. Possible values are: - Case Classification - Clinical - Laboratory

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseDefinitionCriteriaChangeEvent](#) on page 1413

Change events are available for the object.

[DiseaseDefinitionCriteriaHistory](#) on page 1424

History is available for tracked fields of the object.

DiseaseInvestigation

Represents an investigation of a disease. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssigneeId	Type reference Properties Create, Filter, Group, Sort, Update Description The user responsible for conducting the disease investigation. This field is a polymorphic relationship field. Relationship Name Assignee Refers To User
Comment	Type textarea Properties Create, Nillable, Update Description Comments or notes related to the disease investigation.
DiseaseDefinitionId	Type reference Properties Create, Filter, Group, Sort, Update Description The disease definition associated with the disease investigation. This field is a relationship field. Relationship Name DiseaseDefinition Refers To DiseaseDefinition
DiseaseOutbreakId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The disease outbreak associated with the disease investigation. This field is a relationship field. Relationship Name DiseaseOutbreak Refers To DiseaseOutbreak
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the disease investigation.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the disease investigation.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
RelatedDiseaseInvestigationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A related disease investigation associated with the disease investigation. This field is a relationship field. Relationship Name RelatedDiseaseInvestigation Refers To DiseaseInvestigation
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The start date and time of the disease investigation.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the disease investigation. Possible values are: - Completed - InProgress - NotStarted The default value is InProgress.

Field	Details
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of disease investigation. Possible values are: • Clinical • Environmental • Epidemiologic • Laboratory • Source Investigation • Vector Surveillance

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseInvestigationChangeEvent](#) on page 1413

Change events are available for the object.

[DiseaseInvestigationHistory](#) on page 1424

History is available for tracked fields of the object.

[DiseaseInvestigationOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[DiseaseInvestigationShare](#) on page 1427

Sharing is available for the object.

DiseaseInvestigationCase

Represents a junction between a disease investigation and a case. This object is available in API version 64.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CaseId	Type reference Properties Create, Filter, Group, Sort, Update Description The case associated with the disease investigation. This field is a relationship field. Relationship Name Case Refers To Case
DiseaseInvestigationId	Type reference Properties Create, Filter, Group, Sort Description The parent disease investigation associated with the case. This field is a relationship field. Relationship Name DiseaseInvestigation Relationship Type Master-detail Refers To DiseaseInvestigation (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the disease investigation case.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseInvestigationCaseChangeEvent](#) on page 1413

Change events are available for the object.

[DiseaseInvestigationCaseHistory](#) on page 1424

History is available for tracked fields of the object.

DiseaseOutbreak

Represents a disease outbreak monitored by the public health organization. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the disease outbreak.
DetectionDate	Type dateTime

Field	Details
	Properties Create, Filter, Sort, Update Description The date and time of the disease outbreak detection.
DiseaseDefinitionId	Type reference Properties Create, Filter, Group, Sort, Update Description The disease definition associated with the disease outbreak. This field is a relationship field. Relationship Name DiseaseDefinition Refers To DiseaseDefinition
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date and time of the disease outbreak.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LocationReferenceRecordId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The location, address, or healthcare facility associated with the disease outbreak. This field is a polymorphic relationship field. Relationship Name LocationReferenceRecord Refers To Address, HealthcareFacility, Location
ManuallyRecordedconfirmedCnt	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The manually recorded count of people affected by the disease outbreak, based on informal reports.
ManuallyRecordedsuspectedCnt	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The manually recorded count of people suspected to be affected by the disease outbreak, based on informal reports.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the disease outbreak.
OutbreakLevel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the geographical scope of the outbreak, such as local, multi-jurisdictional, provincial, national, or facility-based. Possible values are:

Field	Details
	• Facility • Local • MultiJurisdictional • National • Provincial
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
RelatedDiseaseOutbreakId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A related outbreak associated with the disease outbreak. This field is a relationship field. Relationship Name RelatedDiseaseOutbreak Refers To DiseaseOutbreak
ReportedById	Type reference Properties Create, Filter, Group, Sort, Update Description The user who reported the disease outbreak. This field is a polymorphic relationship field. Relationship Name ReportedBy

Field	Details
	Refers To User
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date and time of the disease outbreak.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the disease outbreak. Possible values are: - Completed - InProgress - New
TotalConfirmedCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The total confirmed count of people affected by the disease outbreak.
TotalSuspectedCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The total suspected count of people affected by the disease outbreak.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DiseaseOutbreakChangeEvent](#) on page 1413

Change events are available for the object.

DiseaseOutbreakHistory on page 1424

History is available for tracked fields of the object.

DiseaseOutbreakOwnerSharingRule on page 1425

Sharing rules are available for the object.

DiseaseOutbreakShare on page 1427

Sharing is available for the object.

DocumentExtractionRequest

Represents a request to extract documents. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContentDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the document. This field is a relationship field. Relationship Name ContentDocument Refers To ContentDocument
DocumentUploadMethod	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the document was added manually by a user or automatically by the system. Possible values are: • Automatic • Manual

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this document.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the document.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the owner of this document. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
ServiceType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the category for the type of service being provided. Possible values are: • OpenAIComplianceClauseExtraction

Field	Details
	- IntelligentDocumentProcessing - EinsteinGPTService
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the document clause extraction review status. Possible values are: - ExtractionFailed - ExtractionInProgress - ReviewCompleted - ReviewExpired - ReviewInProgress - ReviewNotStarted - SaveCompleted - SaveFailed - SaveInProgress
StatusReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the record's current status.
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the usage type of the document extraction request. Possible values are: - CaseIntakeForm - CompliancePolicyClauseExtraction - DiseaseDefinition - RegulationClauseExtraction

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DocumentExtractionRequestOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[DocumentExtractionRequestShare](#) on page 1427

Sharing is available for the object.

[DocumentExtractionRqstStep](#)

Represents each step involved in the document extraction request process. This object is available in API version 64.0 and later.

DocumentExtractionRqstStep

Represents each step involved in the document extraction request process. This object is available in API version 64.0 and later.



Example:



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>DocumentExtractionRequestId</code>	Type reference Properties Create, Filter, Group, Sort Description The parent document extraction request associated with the document extraction request step. This field is a relationship field. Relationship Name DocumentExtractionRequest Relationship Type Master-detail Refers To DocumentExtractionRequest (the master object)

Field	Details
InputData	Type textarea Properties Create, Nillable, Update Description The JSON input required for the current document extraction request step.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this document.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the document extraction request step.
OutputData	Type textarea Properties Create, Nillable, Update Description The JSON output of the current step, which is passed as input for the next step.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the document extraction request step.

Field	Details
	Possible values are: - Completed - Error - InProgress - New
StatusReason	Type textarea Properties Create, Nillable, Update Description The reason for the document extraction request step status.
Type	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of document extraction request step. Possible values are: - Extract - Save - Transform

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DocumentExtractionRqstStepHistory](#) on page 1424

History is available for tracked fields of the object.

Electronic Signatures

Manage electronic signatures by using Digital Verifications. Set up signature trails for records or workflows that require users to verify key updates. Define signature details such as the order of designated verifiers and whether designated verifiers belong to a user group or have a specific participant role.

The Digital Verification standard objects are visible to users with the Health Cloud Advanced Therapy Orchestration permission set license and the Health Cloud Advanced Therapy Orchestration permission set. Available in API version 60.0 and later.

[DigitalVerification](#)

Stores information about the verification of a related record. This object is available in API version 60.0 and later.

[DigitalVerificationSetup](#)

Stores information about a digital verification setup, such as the number of signatures needed and the record action that's related to the verification. This object is available in API version 60.0 and later.

[DigitalVerfSetupDetail](#)

Stores contextual details of a digital verification setup, such as the user who does the verification, and the messages that display at the time of verification. This object is available in API version 60.0 and later.

DigitalVerification

Stores information about the verification of a related record. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Comment	Type textarea Properties Create, Nillable, Update Description Stores additional comments about the verification.
DesignatedVerifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user or user group who can provide verification for a parent reference record. This field is a polymorphic relationship field. Relationship Name DesignatedVerifier Relationship Type Lookup Refers To Group, User
DigitalVerificationSetupDetailId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The details associated with the digital verification setup record. This field is a relationship field. Relationship Name DigitalVerificationSetupDetail Relationship Type Lookup Refers To DigitalVerfSetupDetail
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the digital verification record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the owner of this object.

Field	Details
	This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ParentReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent reference record that is verified. This field is a polymorphic relationship field. Relationship Name ParentReferenceRecord Relationship Type Lookup Refers To ClinicalTrial__c, CustodyChainEntry, DemoObject__c, HC24__AccountAccountRelation__c, HC24__CandidatePatient__c, HC24__CardView_Dropdown__c, HC24__CarePlanGoal__c, HC24__CarePlanProblem__c, HC24__CarePlanTemplateGoal__c, HC24__CarePlanTemplateProblem__c, HC24__CarePlanTemplateTask__c, HC24__CarePlanTemplate__c, HC24__CareProgramPlanTemplate__c, HC24__Clinical_Assessment_Response__c, HC24__CommunityProfileName__c, HC24__ConditionToHCCCCodeMapping__c, HC24__ContactContactRelation__c, HC24__CrossObjectRelationship__c, HC24__CustomFieldSets__c, HC24__CustomLabelConfig__c, HC24__EHRProcedurePerformer__c, HC24__EHRProcedureRequest__c, HC24__EHRProcedure__c, HC24__EhrAllergyIntolerance__c, HC24__EhrCarePlanActivity__c, HC24__EhrCarePlanConcern__c, HC24__EhrCarePlanGoal__c, HC24__EhrCarePlanParticipant__c, HC24__EhrCarePlan__c, HC24__EhrConditionRelatedItem__c, HC24__EhrCondition__c, HC24__EhrDevice__c, HC24__EhrDosageInstruction__c, HC24__EhrEncounterAccommodation__c, HC24__EhrEncounterParticipant__c, HC24__EhrEncounter__c, HC24__EhrImmunizationReaction__c, HC24__EhrImmunization__c, HC24__EhrMedicationPrescription__c, HC24__EhrMedicationStatement__c, HC24__EhrObservation__c, HC24__EhrPatientCareProvider__c, HC24__EhrPatientContact__c, HC24__EhrPatient__c, HC24__EhrPractitionerIdentity__c, HC24__EhrPractitionerQualification__c, HC24__EhrPractitionerRole__c, HC24__EhrPractitioner__c, HC24__EhrRelatedObservation__c, HC24__EhrRelatedPerson__c, HC24__EhrVaccinationProtocol__c, HC24__EhrVirtualDeviceChannel__c, HC24__EhrVirtualDevice__c, HC24__FilterColumn__c, HC24__FilterCondition__c,

Field	Details
	HC24__FilterCriterion__c, HC24__HcFlexibleCarePlanTabs__c, HC24__HealthCloudFeatureToggle__c, HC24__HousingAssessment__c, HC24__IndustriesAppConfig__c, HC24__IndustriesSettings__c, HC24__PatientCardViewConfiguration__c, HC24__ProgramPatientAffiliation__c, HC24__ProgramPatientSummary__c, HC24__Program__c, HC24__Provider__c, HC24__ReciprocalRole__c, HC24__TaskGroups__c, HC24__TimelineViewConfiguration__c, HC24__UsePersonAccount__c, HC24__individualExcludedFields__c, custom_sk__c, vlocity_lwc20__CardFrameworkConfiguration__c, vlocity_lwc20__DRBatchQueue__c, vlocity_lwc20__DRBulkData__c, vlocity_lwc20__DREncryption__c, vlocity_lwc20__DRWorker__c, vlocity_lwc20__Interface_DRGeneric__c, vlocity_lwc20__TestResult__c, vlocity_lwc20__TriggerSetup__c, vlocity_lwc20__UISettings__c, vlocity_lwc20__VlocityDataPack__c, vlocity_lwc20__VlocityDocuSignTemplate__c, vlocity_lwc20__VlocityErrorLogEntry__c, vlocity_lwc20__VlocityScheduledJob__c, vlocity_lwc20__VlocityTrackingEntry__c
PostVerificationMessage	Type textarea Properties Create, Nillable, Update Description The message that is displayed after a verification is performed.
PreVerificationMessage	Type textarea Properties Create, Nillable, Update Description The message that is displayed before a verification is performed.
VerificationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the verification of the related record was done.
VerificationRequestDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the verification was requested.

Field	Details
VerificationSite	Type textarea Properties Create, Nillable, Update Description The place where the verification is done.
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of verification for the parent reference record.
VerificationStatusCategory	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The status category of the verification for the parent reference record. Possible values are: - Completed - OnHold - ReadyForSigning - RejectedClosed - RejectedOpen
VerifiedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who performed the verification. This field is a polymorphic relationship field. Relationship Name VerifiedBy Relationship Type Lookup Refers To User

Field	Details
VerifierOrder	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The order of the verifier who performed the verification. Possible values are: • FifthVerifier • FirstVerifier • FourthVerifier • SecondVerifier • ThirdVerifier

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DigitalVerificationHistory](#) on page 1424

History is available for tracked fields of the object.

[DigitalVerificationShare](#) on page 1427

Sharing is available for the object.

DigitalVerificationSetup

Stores information about a digital verification setup, such as the number of signatures needed and the record action that's related to the verification. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the digital verification setup record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
RecordActionType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the record action applicable for the digital verification setup, such as Create and Edit. Possible values are:

Field	Details
	- Create - Edit
ReferenceObjectApiName	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The parent object for which the digital verification setup is applicable. Possible values are: - CarePgmEnrolleeWorkOrder - CarePgmEnrolleeWkOrdStep - The API name of any custom object created in the org.
VerificationProcessType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the process type of the verification, such as sequential or parallel. Possible values are: - Parallel - Sequential
VerificationType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the process type of the digital verification setup. Possible values are: - DualSignature - FiveSignatures - FourSignatures - NoSignature - NotApplicable - SingleSignature - ThreeSignatures

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DigitalVerificationSetupHistory](#) on page 1424

History is available for tracked fields of the object.

[DigitalVerificationSetupOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[DigitalVerificationSetupShare](#) on page 1427

Sharing is available for the object.

DigitalVerfSetupDetail

Stores contextual details of a digital verification setup, such as the user who does the verification, and the messages that display at the time of verification. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DesignatedVerifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The role, user or user group associated with the digital verification setup detail. This field is a polymorphic relationship field. Relationship Name DesignatedVerifier Relationship Type Lookup Refers To Group, ParticipantRole
DigitalVerificationSetupId	Type reference Properties Create, Filter, Group, Sort Description The parent digital verification setup associated with the digital verification setup detail.

Field	Details
	This field is a relationship field. Relationship Name DigitalVerificationSetup Relationship Type Lookup Refers To DigitalVerificationSetup
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the digital verification setup detail record.
PostVerificationMessage	Type textarea Properties Create, Nillable, Update Description The message that is displayed after a verification is performed.
PreVerificationMessage	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The message that is displayed before a verification is performed.
VerifierRank	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the rank of the verifier that provides the verification. Possible values are: • FifthVerifier • FirstVerifier • FourthVerifier • SecondVerifier • ThirdVerifier

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[DigitalVerfSetupDetailHistory](#) on page 1424

History is available for tracked fields of the object.

Engagement Interaction

The engagement data model stores details, such as start date and end date, time, topic, and attendees, about an interaction between a customer or a customer-authorized representative and a customer service representative (CSR) or contact center agent (CCA). You can add up to 50 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects. The engagement objects also support quick actions that help CCAs to perform routine actions quickly without navigating to multiple pages. CCAs can also create personalized list views for engagement objects by using the My engagement attendees, My engagement interactions, and My engagement topics filters.

[EngagementInteraction](#)

Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

[EngagementAttendee](#)

Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later

[EngagementTopic](#)

Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

EngagementInteraction

Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
<code>AttendeeVerificationTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The time when the attendee was verified for the engagement interaction. You can manually set this time. If <code>isAttendeeVerified</code> is set to true, then if you don't manually set this time, it's set based on the current system date and time.
<code>CommunicationChannel</code>	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. The communication channel through which engagement interaction occurs. Possible values are: • In Person

Field	Details
	• Video Call • Voice Call • Web Chat Your Salesforce admin can define new field values or update the existing field values.
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record that's considered as the context for the engagement interaction. For example, when a customer initiates an engagement interaction by booking a service appointment for an inquiry, the service appointment is the context for that engagement interaction. This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name Context Relationship Type Lookup Refers To ServiceAppointment, Visit
Duration	Type string Properties Create, Filter, Nillable, Sort, Update Description Read-only. The duration of the engagement interaction based on the start date time and end date time. The duration is calculated when the end time is updated.
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the engagement interaction ends.
ExternalIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique external identifier of the engagement interaction.
InitiatingAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The attendee who initiated the engagement interaction. This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name InitiatingAttendee Relationship Type Lookup Refers To Account, Contact, Lead
IsAttendeeAuthenticated	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction has been authenticated through IVR or Web channel (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
IsAttendeeVerified	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction has been verified (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record, a record related to this record, or a list view.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (<code>LastReferencedDate</code>) but not viewed it.
MappedState	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the state of the engagement interaction that changes when the status of the interaction gets updated. Possible values are: - Completed - InProgress - New The default value is <code>New</code>.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Engagement Interaction record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement interaction record.

Field	Details
	This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To User
PhoneNumber	Type phone Properties Create, Filter, Nillable, Sort, Update Description The phone number of the caller to get the context about the previous engagement interaction. This field is available in API version 57.0 and later.
Reason	Type string Properties Create, Filter, Nillable, Sort, Update Description The reason for the engagement as stated by the customer or their representative during the engagement interaction. This field is available from API version 56.0 and later.
Sentiment	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The analyzed sentiment of the engagement interaction attendee about the engagement interaction. Possible values are: - Negative - Neutral - Positive Your Salesforce admin can define new field values or update the existing field values.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Required. The date and time when the engagement interaction starts.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the engagement interaction, which also impacts the interaction state. Possible values are: - Completed - In Progress - New Your Salesforce admin can define new field values or update the existing field values.
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of interaction that was initiated by the attendee. Possible values are: - Inbound - Outbound Your Salesforce admin can define new field values or update the existing field values.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

[EngagementAttendeeHistory](#)

EngagementAttendee

Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the engagement with the attendee ends.
EngagementId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The engagement interaction, messaging session, or voice call that's related to the attendee. This field is a relationship field. Relationship Name Engagement Relationship Type Lookup Refers To EngagementInteraction, MessagingSession, VoiceCall

Field	Details
ExternalAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The external user related to the engagement, such as the customer or partner. To avoid an error, either this field or the <code>InternalAttendeeId</code> field must have a value. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the <code>Who</code> relationship field of a <code>Task</code> can be a <code>Contact</code> or a <code>Lead</code>. Relationship Name ExternalAttendee Relationship Type Lookup Refers To Account, Contact, Lead
InternalAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The internal user related to the engagement, such as the call center agent. To avoid an error, either this field or the <code>ExternalAttendeeId</code> field must have a value. This field is a relationship field. Relationship Name InternalAttendee Relationship Type Lookup Refers To User
IsAuthenticated	Type boolean Properties Create, Defaulted on Create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction was authenticated through interactive voice response (IVR) or Web channel (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is available in API version 56.0 and later.

Field	Details
IsVerified	Type boolean Properties Create, Defaulted on Create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction was verified (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is available in API version 56.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record, a record related to this record, or a list view.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (<code>LastReferencedDate</code>) but not viewed it.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Engagement Attendee record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement attendee record. This field is a relationship field.

Field	Details
	Relationship Name Owner
	Relationship Type Lookup
	Refers To User
Role	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The role of an engagement attendee. This field is available in API version 56.0 and later. Possible values are: - OnBehalf - Self
StartDateTime	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description Required. The date and time when the engagement with the attendee starts.
VerificationTime	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The time when the attendee was verified for the engagement interaction. This field is available in API version 56.0 and later.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

[EngagementAttendeeHistory](#)

EngagementTopic

Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
EngagementId	Type reference Properties Create, Filter, Group, Sort, Update Description The engagement interaction, messaging session, or voice call record that's related to the topic discussed during the engagement. This field is a relationship field. Relationship Name Engagement Relationship Type Lookup Refers To EngagementInteraction, MessagingSession, VoiceCall
InteractionSummary	Type string Properties Create, Filter, Nillable, Sort, Update Description The summary of the engagement interaction. This field is available in API version 56.0 and later.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record, a record related to this record, or a list view.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (LastReferencedDate) but not viewed it.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Required. The name of the engagement topic record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement topic record. This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To User
ParentTopicId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The parent engagement topic record that's associated with this engagement topic. This field is a relationship field. Relationship Name ParentTopic Relationship Type Lookup Refers To EngagementTopic
ProcessFailureReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the reason the process failed during the engagement interaction. The source is selected from a picklist of available values, which are set by your Salesforce administrator.
ProcessName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the process executed during the engagement interaction.
ProcessStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the current status of the process that's executed during the engagement interaction. Possible values are: - Cancelled - Completed - Failed - Initiated Your Salesforce administrator can define new or update the existing field values.

Field	Details
ProcessType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of the process executed during the engagement interaction. Possible values are: • Flow • OmniScript • QuickAction
RelatedPersonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person for whom the engagement interaction has been initiated. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name RelatedPerson Relationship Type Lookup Refers To Account, Contact, Lead
TopicId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The engagement topic record that's associated with the parent engagement topic. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name Topic Relationship Type Lookup

Field	Details
	Refers To Asset, Case, Claim, LoyaltyMemberTier, LoyaltyProgramMember, Opportunity, Order, ServiceAppointment, Voucher, TransactionJournal, and custom object

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

[EngagementAttendeeHistory](#)

FHIR Subscription

Publishers can use the Fast Healthcare Interoperability Resources (FHIR) Subscription data model to store subscription topics, subscriber details, the filters and parameters applied to a subscription, and other subscription details. When an event change occurs in the subscribed resource, it triggers a notification and a platform event is created as an Interoperability Topic Subscription Event record. Then, Mulesoft sends the notification to the subscriber's endpoint in real time.

The FHIR Subscription data model is available to users with the Health Cloud Foundation and the FHIR Subscription permission sets.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions

[InteropTopic](#)

Represents the interoperability topic for which notifications are sent to subscribers. This object is available in API version 64.0 and later.

[InteropTopicDetail](#)

Represents the details of an interoperability topic. This object is available in API version 64.0 and later.

[InteropTopicFilter](#)

Represents the properties by which an interoperability topic's notification can be filtered. This object is available in API version 64.0 and later.

[InteropTopicNtfcnResource](#)

Represents the notification resource for an interoperability topic. This object is available in API version 64.0 and later.

[InteropTopicSubcrFilter](#)

Represents the subscriber's criteria for filtering the interoperability topic subscription event. This object is available in API version 64.0 and later.

[InteropTopicSubcrParameter](#)

Represents the parameters added to an interoperability topic subscription. This object is available in API version 64.0 and later.

[InteropTopicSubscription](#)

Represents a subscription to an interoperability topic. This object is available in API version 64.0 and later.

[InteropTopicSubscriptionDtl](#)

Represents the details of an interoperability topic subscription. This object is available in API version 64.0 and later.

[InteropTopicTriggerCriteria](#)

Represents the criteria that trigger a notification for an interoperability topic. This object is available in API version 64.0 and later.

InteropTopic

Represents the interoperability topic for which notifications are sent to subscribers. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ApprovalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the interoperability topic was approved.
CopyrightInformation	Type textarea Properties Create, Nillable, Update Description The copyright information of the interoperability topic.
CopyrightLabel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The copyright label of the interoperability topic.
Description	Type textarea

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The description of the interoperability topic.
EffectiveEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when the interoperability topic is effective.
EffectiveStartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date from when the interoperability topic is effective.
GlobalUniqueIdentifier	Type textarea Properties Create, idLookup, Update Description The global unique identifier of the interoperability topic definition.
IsExperimental	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the interoperability topic is experimental. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic record was last referenced.

Field	Details
LastReviewedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the interoperability topic was last reviewed.
LastRevisedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the interoperability topic was last revised.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The date when the interoperability topic was last revised.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the interoperability topic record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User

Field	Details
PublisherId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The publisher of the interoperability topic. This field is a relationship field. Relationship Name Publisher Refers To Account
Purpose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The purpose of the interoperability topic.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the interoperability topic. Possible values are: • ACTIVE—Active • DRAFT—Draft • RETIRED—Retired • UNKNOWN—Unknown
SubscriberIdentifierType	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the type of identifier assigned to the subscriber.
Title	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The title of the interoperability topic.
UsageType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the usage type of the interoperability topic. Possible values are: • HEALTHCLOUD—Health Cloud
Version	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The version of the interoperability topic.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicHistory](#) on page 1424

History is available for tracked fields of the object.

[InteropTopicShare](#) on page 1427

Sharing is available for the object.

InteropTopicDetail

Represents the details of an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
DetailRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The detail record added to the interoperability topic. This field is a polymorphic relationship field. Relationship Name DetailRecord Refers To CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of detail added to the interoperability topic. Possible values are: • CONTACT—Contact • DERIVED_FROM—Derived From • JURISDICTION—Jurisdiction
InteropTopicId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic for which the details are added. This field is a relationship field. Relationship Name InteropTopic Relationship Type Master-detail Refers To InteropTopic (the master object)
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date when the interoperability topic detail record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic detail record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic detail.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicDetailChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicDetailFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicDetailHistory](#) on page 1424

History is available for tracked fields of the object.

InteropTopicFilter

Represents the properties by which an interoperability topic's notification can be filtered. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the interoperability topic filter.
InteropTopicId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic for which the filters are defined. This field is a relationship field. Relationship Name InteropTopic Relationship Type Master-detail Refers To InteropTopic (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic filter record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic filter record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the interoperability topic filter.
OperatorType	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the type of operator that applies to the filter.
QueryOperatorType	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the type of query operator that applies to the filter.
Resource	Type textarea Properties Create, Nillable, Update Description The resource for which the notification is sent.
ResourceField	Type string Properties Create, Filter, Group, Sort, Update Description The resource field that's used as a paramater in the filter.
ResourceFieldUrl	Type textarea Properties Create, Nillable, Update Description The URL of the resource field that's used as a paramater in the filter.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicFilterChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicFilterFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicFilterHistory](#) on page 1424

History is available for tracked fields of the object.

InteropTopicNtfcnResource

Represents the notification resource for an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
IncludedRelaRsrcFieldSpec	Type textarea Properties Create, Nillable, Update Description Any additional related resource fields specification that may be included in the notification.
IncludedResourceFieldSpec	Type textarea Properties Create, Nillable, Update Description The resource fields specification that should be included in the notification.
InteropTopicId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic for which the notification resource is specified. This field is a relationship field.

Field	Details
	Relationship Name InteropTopic Relationship Type Master-detail Refers To InteropTopic (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic notification resource record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic notification resource record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic notification resource.
Resource	Type textarea Properties Create, Update Description The resource for which the notification is sent.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicNtfcnResourceChangeEvent](#) on page 1413

Change events are available for the object.

InteropTopicNtfcnResourceFeed on page 1418

Feed tracking is available for the object.

InteropTopicNtfcnResourceHistory on page 1424

History is available for tracked fields of the object.

InteropTopicSubcrFilter

Represents the subscriber's criteria for filtering the interoperability topic subscription event. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
InteropTopicFilterId	Type reference Properties Create, Filter, Group, Sort, Update Description The associated interoperability topic filter. This field is a relationship field. Relationship Name InteropTopicFilter Refers To InteropTopicFilter
InteropTopicSubscriptionId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic subscription to which the filter is applied. This field is a relationship field. Relationship Name InteropTopicSubscription Relationship Type Master-detail Refers To InteropTopicSubscription (the master object)

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription filter record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription filter record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic subscription filter record.
OperatorType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of operator that applies to the filter. Possible values are: • APPROXIMATELY—Approximately • ENDS_BEFORE—Ends Before • EQUALS—Equals • GREATER_OR_EQUALS—Greater or Equals • GREATER_THAN—Greater Than • LESS_OR_EQUALS—Less or Equals • LESS_THAN—Less Than • NOT_EQUALS—Not Equals • STARTS_AFTER—Starts After
QueryOperatorType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of query operator that applies to the filter. Possible values are: • ABOVE—Above • BELOW—Below • CODE_TEXT—Code Text • CONTAINS—Contains • EXACT—Exact • IDENTIFIER—Identifier • IN—In • ITERATE—Iterate • MISSING—Missing • NOT—Not • NOT_IN—Not In • OF_TYPE—Of Type • TEXT—Text • TEXT_ADVANCED—Text Advanced • TYPE—Type
Value	Type string Properties Create, Filter, Group, Sort, Update Description The value of the filter.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicSubcrFilterChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicSubcrFilterFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicSubcrFilterHistory](#) on page 1424

History is available for tracked fields of the object.

InteropTopicSubcrParameter

Represents the parameters added to an interoperability topic subscription. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
InteropTopicSubscriptionId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic subscription for which the parameters are added. This field is a relationship field. Relationship Name InteropTopicSubscription Relationship Type Master-detail Refers To InteropTopicSubscription (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription parameter record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription parameter record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic subscription parameter record.
ParameterName	Type string Properties Create, Filter, Group, Sort, Update Description The name of the parameter added to the interoperability topic subscription.
ParameterValue	Type textarea Properties Create, Update Description The value of the parameter added to the interoperability topic subscription.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicSubcrParameterChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicSubcrParameterFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicSubcrParameterHistory](#) on page 1424

History is available for tracked fields of the object.

InteropTopicSubscription

Represents a subscription to an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ChannelIdentifier	Type textarea Properties Create, Nillable, Update Description The identifier of the channel to which notifications are sent, such as an URL or email.
ChannelTypeCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code representing the type of channel used to send notifications for the interoperability topic subscription. This field is a relationship field. Relationship Name ChannelTypeCode Refers To CodeSet
CheckInInterval	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum interval, in seconds, before a check-in notification is sent to keep the subscription active when no new events occur.
EffectiveEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when the interoperability topic subscription is effective.
EffectiveStartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The first date when the interoperability topic subscription is effective.
InteropTopicId	Type reference Properties Create, Filter, Group, Sort, Update Description The interoperability topic that's being subscribed to. This field is a relationship field. Relationship Name InteropTopic Refers To InteropTopic
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription record was last viewed.
MaximumEventCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum number of events that can be bundled in a notification.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the interoperability topic subscription.
NotificationTimeout	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum amount of time, in seconds, to deliver a notification for the subscription.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the interoperability topic subscription record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PayloadContentType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of content included in the notification payload. Possible values are: • EMPTY—Empty • FULL_RESOURCE—Full Resource • ID_ONLY—ID Only
PayloadFormatType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the format in which the notification payload for the subscription is sent.

Field	Details
Reason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the interoperability topic subscription.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the interoperability topic subscription. Possible values are: • ACTIVE—Active • ENTERED_IN_ERROR—Entered in Error • ERROR—Error • OFF—Off • REQUESTED—Requested
SubscribedById	Type reference Properties Create, Filter, Group, Sort, Update Description The subscriber to the interoperability topic. This field is a polymorphic relationship field. Relationship Name SubscribedBy Refers To Account, HealthcareProvider
SubscriberIdentifier	Type textarea Properties Create, Nillable, Update Description The unique identifier of the subscriber.

Field	Details
SubscriberSystemIdentifier	Type string Properties Create, Filter, Group, Sort, Update Description The unique identifier of the subscriber system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicSubscriptionChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicSubscriptionFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicSubscriptionHistory](#) on page 1424

History is available for tracked fields of the object.

[InteropTopicSubscriptionShare](#) on page 1427

Sharing is available for the object.

InteropTopicSubscriptionDtl

Represents the details of an interoperability topic subscription. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The detail record added to the interoperability topic subscription. This field is a polymorphic relationship field. Relationship Name DetailRecord

Field	Details
	Refers To ContactPointEmail, ContactPointPhone
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of detail added to the interoperability topic subscription. Possible values are: • Contact
InteropTopicSubscriptionId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic subscription for which the details are added. This field is a relationship field. Relationship Name InteropTopicSubscription Relationship Type Master-detail Refers To InteropTopicSubscription (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription detail record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic subscription detail record was last viewed.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic subscription detail.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[InteropTopicSubscriptionDtlChangeEvent](#) on page 1413

Change events are available for the object.

[InteropTopicSubscriptionDtlFeed](#) on page 1418

Feed tracking is available for the object.

[InteropTopicSubscriptionDtlHistory](#) on page 1424

History is available for tracked fields of the object.

InteropTopicTriggerCriteria

Represents the criteria that trigger a notification for an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AreBothRsrcStsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if both the previous and current resource statuses are required to trigger a notification. The default value is <code>false</code> .
CreateOperationResultType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the result type when the operation type is Create. Possible values are: • Test Fails • Test Passes
CriteriaExpression	Type textarea Properties Create, Nillable, Update Description The trigger criteria expressed in a machine-readable format.
CurrentResourceStatus	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the resource after the triggering update is made.
DeleteOperationResultType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the result when the operation type is Delete. Possible values are: • Test Fails • Test Passes
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the interoperability topic trigger criteria.
EventCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the event that triggers the notification. This field is a polymorphic relationship field. Relationship Name EventCode Refers To CodeSet, CodeSetBundle
InteropTopicId	Type reference Properties Create, Filter, Group, Sort Description The interoperability topic for which the trigger criteria is defined. This field is a relationship field. Relationship Name InteropTopic Relationship Type Master-detail Refers To InteropTopic (the master object)
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic trigger criteria record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the interoperability topic trigger criteria record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the interoperability topic trigger criteria.
OperationType	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the type of operation that triggers the subscription notification.
PreviousResourceStatus	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the resource before the triggering update is made.
Resource	Type textarea Properties Create, Update Description The resource for which the notification is sent.
Type	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of trigger that activates the interoperability topic. Possible values are: • <code>EventTrigger</code>—Event Trigger • <code>ResourceTrigger</code>—Resource Trigger

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicTriggerCriteriaChangeEvent on page 1413

Change events are available for the object.

InteropTopicTriggerCriteriaFeed on page 1418

Feed tracking is available for the object.

InteropTopicTriggerCriteriaHistory on page 1424

History is available for tracked fields of the object.

Financial Assistance Program

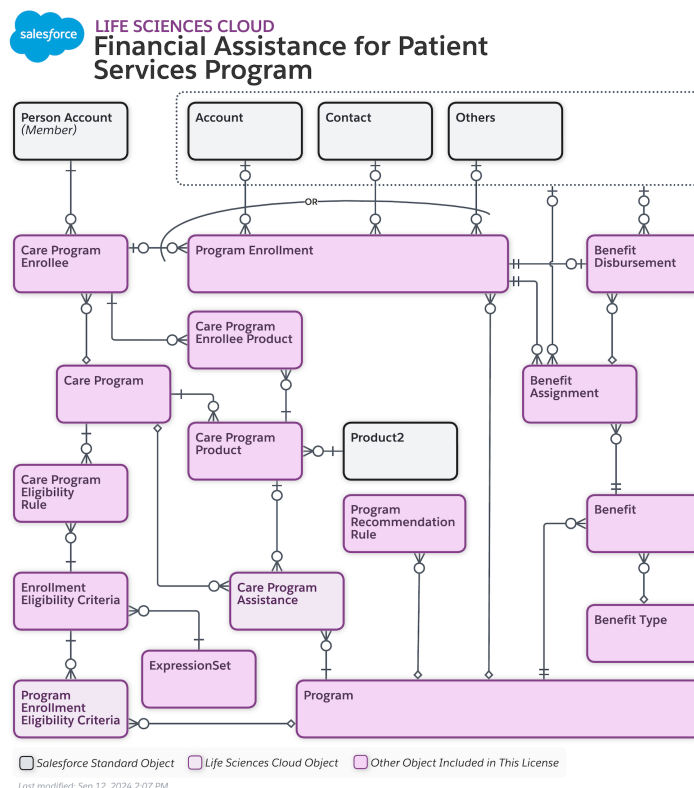
The financial assistance program data model helps health and life sciences organizations implement several financial assistance programs for eligible patients to receive assistance with their out of pocket medical expenses.

The financial assistance program objects are available to users with Health Cloud Starter (for Life Sciences Cloud) or Health Cloud Foundation (for Health Cloud) and the Manage Financial Assistance Program permission set. The objects are available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Life Sciences or Health Cloud



Applicant

Specify the care program enrollee represented as an applicant. This object is available in API version 59.0 and later.

[Benefit](#)

Represents information about benefits associated with the financial assistance program. Benefits are mapped to the members based on the program rules. This object is available in API version 51.0 and later.

[BenefitType](#)

Represents information about the type of benefits, such as Financial Assistance Program, available to the care program enrollee. This object is available in API version 51.0 and later.

[CareProgramAssistance](#)

Represents a junction between Care Program and Program objects. This object is available in API version 61.0 and later.

[ProgramEnrollment](#)

Represents details of enrollment for benefits in a program. This object is available in API version 57.0 and later.

[ProgramEnrEligibilityCrit](#)

Represents a junction between Program and Enrollment Eligibility Criteria objects. This object is available in API version 61.0 and later.

[ProgramRecommendationRule](#)

Represents the eligibility criteria and recommendation for a program. This object is available in API version 61.0 and later.

Applicant

Specify the care program enrollee represented as an applicant. This object is available in API version 59.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID associated with the applicant. This field is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account

Field	Details
ApplicationFormId	Type reference Properties Create, Filter, Group, Sort Description The application that's submitted for a product request. This field is a relationship field. Relationship Name ApplicationForm Relationship Type Lookup Refers To ApplicationForm
BirthDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date of birth of the applicant.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description This field is a relationship field.
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related contact ID associated with the account. This field is a relationship field. Relationship Name Contact Relationship Type Lookup Refers To Contact

Field	Details
Email	Type email Properties Create, Filter, Group, Nillable, Sort, Update Description The email address of the applicant.
FirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name of the applicant.
LastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The last name of the applicant.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MiddleName	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
Name	Description The middle name of the applicant.
	Type string
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
PartyProfileId	Description A unique number that represents the applicant.
	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The party profile requesting a product with the application form. This field is a relationship field.
	Relationship Name PartyProfile
	Relationship Type Lookup
Phone	Refers To PartyProfile
	Type phone
	Properties Create, Filter, Group, Nillable, Sort, Update
Suffix	Description The applicant's phone number.
	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
UniqueReferenceNumber	Description The suffix of the applicant.
	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The customer reference number of the applicant.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API version as this object. Otherwise, they're available in the specified API version and later.

[ApplicantChangeEvent](#) on page 1413

Change events are available for the object.

[ApplicantFeed](#) on page 1418

Feed tracking is available for the object.

[ApplicantHistory](#) on page 1424

History is available for tracked fields of the object.

[ApplicantOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[ApplicantShare](#) on page 1427

Sharing is available for the object.

Benefit

Represents information about benefits associated with the financial assistance program. Benefits are mapped to the members based on the program rules. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenefitTypeId	Type reference
	Properties Create, Filter, Group, Sort
	Description ID of the benefit type. This field is a relationship field.

Field	Details
	Relationship Name BenefitType Relationship Type Lookup Refers To BenefitType
BudgetAmountUsed	Type currency Properties Create, Filter, Nillable, Sort, Update Description The budget amount used by an employee after enrolling in a corresponding program.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date of the benefit.
EnrolleeAmountLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount limit allocated to enrollee for a corresponding program.
EnrolleeLimitFrequency	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The assigned frequency for an enrollee limit for a corresponding program. Possible values are: • Monthly • Monthly, Yearly , Annual, Weekly, Quarterly • Yearly
EnrolleeTrxnAmountLimit	Type currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The enrollee transaction amount limit for a corresponding program.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Required. Indicates whether the program benefit is active.
MaxBenefitAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The maximum amount that can be disbursed for a period.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the benefit.
PayoutFrequency	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: • Annual • BiWeekly - Bi-Weekly • Monthly • OnDemand - On-Demand • Quaterly • Weekly
ProgramId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The identifier of the program that's associated with the benefit. This field is a relationship field.

BenefitType

Represents information about the type of benefits, such as Financial Assistance Program, available to the care program enrollee. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Benefit Type Name	Type string
	Properties Create, Filter, Group, idLookup, Sort, Update
	Description Required. The name of the benefit type.
Category	Type picklist
	Properties Create, Filter, Group, Sort, Update
	Description The category of the benefit type. Picklist values aren't provided for this field and must be added based on the requirements of the organization.
Description	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The description of benefit type.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
ProcessType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. The process type associated with the benefit. The possible value is: Financial Assistance Program This value is available in API version 61.0 and later.
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The process type associated with the benefit. Possible values are: - Monetary - Service - Goods
UnitofMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit of measure for the benefit. This is a polymorphic relationship field.
	Relationship Type UnitofMeasure
	Refers To UnitofMeasure

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[BenefitTypeOwnerSharingRule](#)

Sharing rules are available for the object.

[BenefitTypeShare](#)

Sharing is available for the object.

CareProgramAssistance

Represents a junction between Care Program and Program objects. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramId	Type reference
	Properties Create, Filter, Group, Sort
	Description The care program associated with the care program assistance. This field is a relationship field.
	Relationship Name CareProgram
	Relationship Type Master-detail

Field	Details
	Refers To CareProgram (the master object)
CareProgramProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program product associated with the care program assistance. This field is a relationship field. Relationship Name CareProgramProduct Refers To CareProgramProduct
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care program assistance.
ProgramId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The program associated with the care program assistance. This field is a relationship field.
	Relationship Name Program
	Refers To Program

ProgramEnrollment

Represents details of enrollment for benefits in a program. This object is available in API version 57.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The ID of the account that's associated with an organization enrolled in the program. This field is a relationship field.
	Relationship Name Account
	Relationship Type Lookup
	Refers To Account
ApplicationDate	Type date
	Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date when the enrollee applied to the program.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program enrollee associated with the program enrollment. This field is a relationship field. Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the contact that's associated with an individual enrolled in the program. This field is a relationship field. Relationship Name Contact Relationship Type Lookup Refers To Contact
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the enrollment in the program. This field is accessible if you enabled Data Protection and Privacy in Setup.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the enrollment for the participant in the program is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is accessible if you enabled Data Protection and Privacy in Setup.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the program enrollment record.
ProgramId	Type reference Properties Create, Filter, Group, Sort Description The identifier of the program that's associated with the enrollee. This field is a relationship field. Relationship Name Program Relationship Type Master-Detail Refers To Program
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the enrollment in the program. This field is accessible if you enabled Data Protection and Privacy in Setup.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The enrollment status of the enrollee for the program.

Field	Details
	This field is accessible if you enabled Data Protection and Privacy in Setup.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProgramEnrollmentFeed

Feed tracking is available for the object.

ProgramEnrollmentHistory

History is available for tracked fields of the object.

ProgramEnrollmentOwnerSharingRule

Sharing rules are available for the object.

ProgramEnrollmentShare

Sharing is available for the object.

ProgramEnrEligibilityCrit

Represents a junction between Program and Enrollment Eligibility Criteria objects. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
EnrollmentEligibilityCritId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The enrollment eligibility criteria associated with the program enrollment eligibility criteria. This field is a relationship field.
	Relationship Name EnrollmentEligibilityCrit
	Refers To EnrollmentEligibilityCriteria

Field	Details
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether an enrollment eligibility criterion is mandatory (true) or optional (false). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the program enrollment eligibility criteria.
ProgramId	Type reference Properties Create, Filter, Group, Sort Description The program associated with the program enrollment eligibility criteria. This field is a relationship field. Relationship Name Program Relationship Type Master-detail

Field	Details
	Refers To Program (the master object)
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the program enrollment eligibility criteria.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of enrollment eligibility criteria.

ProgramRecommendationRule

Represents the eligibility criteria and recommendation for a program. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Country	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where the program is eligible for implementation.
HasActiveCommercialIns	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether this program has an active commercial insurance. The default value is <code>false</code>.
<code>IsInclusionRule</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether it's an inclusion rule (true) or an exclusion rule (false). The default value is <code>false</code>.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
<code>MaximumAge</code>	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum age for enrolling in the program.
<code>MinimumAge</code>	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The minimum age for enrolling in the program.

Field	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the program recommendation rule.
ProgramId	Type reference Properties Create, Filter, Group, Sort Description The program associated with the program recommendation rule. This field is a relationship field. Relationship Name Program Relationship Type Master-detail Refers To Program (the master object)
ProgramType	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The type of program associated with the program recommendation rule. Possible values are: • Copay • Patient Assistance Program • Quick Start
RecommendedProgramPriority	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The recommended priority of the program.
RuleType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates the type of rule. Possible values are: • Eligibility • Recommendation

Health Assessments

Health Cloud Assessments use the power of Discovery Framework and OmniStudio to build more complex questionnaire paths.

The health assessments data model represents the system to create an assessment envelope and assessment envelope item to provide patients access to the assigned assessments. The Assessment standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. Available in API version 57.0 and later.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions with Health Cloud

[AssessmentEnvelope](#)

Represents information about an envelope that contains the assessments related to a user. For example, you can create an envelope that contains assessments for a patient or a caregiver related to depression or anxiety. This object is available in API version 58.0 and later.

[AssessmentEnvelopeItem](#)

Represents information about an item in an envelope that contains the assessments related to a user. For example, you can create an item that contains an assessment for depression or anxiety. This object is available in API version 58.0 and later.

AssessmentEnvelope

Represents information about an envelope that contains the assessments related to a user. For example, you can create an envelope that contains assessments for a patient or a caregiver related to depression or anxiety. This object is available in API version 58.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The recipient of the assessment envelope, such as a patient. This field is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The recipient of the assessment envelope, such as a caregiver. This field is a relationship field. Relationship Name Contact Relationship Type Lookup Refers To Contact
ExpirationDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time of assessment envelope expiration.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the assessment envelope.
NotificationStatus	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The sent status of the assessment envelope Possible values are: - NotSent - Sent
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Field	Details
RequestReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference to the context of the assessment envelope request. This field is a polymorphic relationship field. Relationship Name RequestReference Relationship Type Lookup Refers To Case, ClinicalEncounter, ClinicalServiceRequest, ServiceAppointment
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the envelope that contains the assessments Possible values are: - Completed - InProgress—In Progress - NotStarted—Not Started

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AssessmentEnvelopeChangeEvent](#) (API version 60.0)

Change events are available for the object.

[AssessmentEnvelopeFeed](#)

Feed tracking is available for the object.

[AssessmentEnvelopeHistory](#)

History is available for tracked fields of the object.

[AssessmentEnvelopeOwnerSharingRule](#)

Sharing rules are available for the object.

[AssessmentEnvelopeShare](#)

Sharing is available for the object.

AssessmentEnvelopeItem

Represents information about an item in an envelope that contains the assessments related to a user. For example, you can create an item that contains an assessment for depression or anxiety. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentEnvelopeId	Type reference Properties Create, Filter, Group, Sort Description The assessment envelope that is associated with the item. This field is a relationship field. Relationship Name AssessmentEnvelope Relationship Type Lookup Refers To AssessmentEnvelope
AssessmentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the assessment envelope item. This field is a relationship field. Relationship Name Assessment Relationship Type Lookup Refers To Assessment
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the assessment envelope item.
OmniProcessId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represent the related OmniProcess. This field is a relationship field. Relationship Name OmniProcess Relationship Type Lookup Refers To OmniProcess
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Indicates the status of the assessment envelope item. Possible values are:

Field	Details
	- Completed - InProgress - NotStarted

Associated Objects

This object has the following associated objects. If the API version isn’t specified, they’re available in the same API versions as this object. Otherwise, they’re available in the specified API version and later.

AssessmentEnvelopeItemChangeEvent (API version 60.0)
Change events are available for the object.

AssessmentEnvelopeItemFeed
Feed tracking is available for the object.

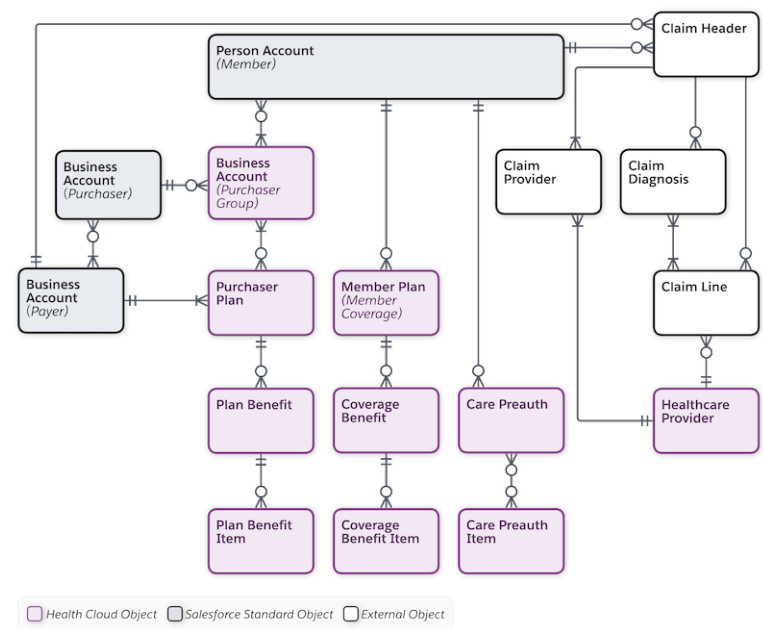
AssessmentEnvelopeItemHistory
History is available for tracked fields of the object.

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Ensure that the Health Cloud managed package is installed in your org as the package contains fields on standard objects used by the health insurance data model.

The health insurance data model includes standard objects and record types. You need the Health Cloud Platform permission set license to create, edit, and delete records in the data model.



CarePreauth

Represents the details of preauthorizations for care under a member's plan.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Payer

A payer is a health insurance company that helps cover the cost of member care. payer is represented by records on the Account object.

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

Purchaser Group Member Association

An association that records the members who belong to a purchaser group. This association is represented by records on the AccountContactRelation object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

PurchaserPlanAssn

Represents a junction object that associates the purchaser to the plans they offer to members.

Purchaser Payer Association

An association that records the purchasers who purchase plans from payers. This association is represented by records on the AccountAccountRelation object.

CarePreauth

Represents the details of preauthorizations for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this preauthorization is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date after which this preauthorization is no longer effective.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan for which this preauthorization is being provided.
Name	Type string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update Description The name of this preauthorization.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this preauthorization.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer covering the cost of this treatment.
PreauthIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier provided by the insurance company for preauthorization of a service.
ReferringPhysician	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the doctor who referred the member for this treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this preauthorization record was obtained from.
SourceSystemIdentifier	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this preauthorization record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this preauthorization was last changed on its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of this preauthorization record. The default the picklist values are: • Active • Inactive

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePreauthChangeEvent (API version 60.0)

Change events are available for the object.

CarePreauthFeed

Feed tracking is available for the object.

CarePreauthHistory

History is available for tracked fields of the object.

CarePreauthOwnerSharingRule

Sharing rules are available for the object.

CarePreauthShare

Sharing is available for the object.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
CarePreauthId	Type reference Properties Create, Filter, Group, Sort Description The ID of the care preauthorization this item details.
EndingServiceCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ending service code for the category of care being provided.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Laterality	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The side of the body receiving care.

Field Name	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of this preauthorized care item.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this preauthorized care item.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PreauthitemSequence	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Sequence of this item among the preauthorized care items.
Quantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Quantity being preauthorized.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this preauthorization record was obtained from.

Field Name	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this preauthorization record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this preauthorization was last changed on its source system.
StartingServiceCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The starting service code for the category of care being provided.
Unit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Units by which the preauthorized quantity is measured.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[CarePreauthItemChangeEvent](#) (API version 60.0)

Change events are available for the object.

[CarePreauthItemFeed](#)

Feed tracking is available for the object.

[CarePreauthItemHistory](#)

History is available for tracked fields of the object.

[CarePreauthItemOwnerSharingRule](#)

Sharing rules are available for the object.

[CarePreauthItemShare](#)

Sharing is available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to the member under this plan's coverage.
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.
CareBenefitVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.

Field Name	Details
	Relationship Name CareBenefitVerifyRequest Relationship Type Lookup Refers To CareBenefitVerifyRequest
CoinuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical • Vision • Home Health - This picklist value is available for the Home Health feature in API version 59.0 and later. • Pharmacy - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See Activate Picklist Value for Coverage Benefit to activate this value.
DeductibleNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
FinalCoverageStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name FinalCoverageStatusCode Relationship Type Lookup Refers To CodeSet
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.

Field Name	Details
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime

Field Name	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutcomeStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The outcome code set associated with the coverage benefit.

Field Name	Details
	This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OutcomeStatusCode Relationship Type Lookup Refers To CodeSet
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment the member makes.

Field Name	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PharmaCopayAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards the pharma products. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
StatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name StatusCode Relationship Type Lookup Refers To CodeSet
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)

Change events are available for the object.

CoverageBenefitFeed

Feed tracking is available for the object.

CoverageBenefitHistory

History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the category this benefit is in.
CodeSetServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of a Code Set Service Type in the Code Set object. This is a relationship field. Relationship Name CodeSetServiceType

Field	Details
	Relationship Type Lookup Refers To CodeSet
CoverageBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the covered benefit this item belongs to. This is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the level of coverage provided by this item.
DoesDeductibleApply	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
InNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the in network coverage provided by this item.

Field	Details
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item is currently available. The default value is 'false'.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the benefit is available only in-network (<code>true</code>) or both in-network and out-of-network (<code>false</code>). The default value is 'false'.
IsPreauthorizationRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the service must be approved before use. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving this benefit item. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of this coverage benefit item.
Notes	Type textarea Properties Create, Nillable, Update Description Additional information about this coverage benefit item.
OutofNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the coverage for non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field	Details
	This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides.
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this coverage benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the CoverageBenefitItem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The ID of this coverage benefits item record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this coverage benefits item was last changed on the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)

Change events are available for the object.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

Members are represented with an Account object record of record type Person Account.

SEE ALSO:

[Salesforce Help : Set Up Person Accounts to Represent Health Cloud Members and Patients](#)

[Salesforce Help: Person Accounts](#)

[Object Reference for the Salesforce Platform: Account](#)

[Object Reference for the Salesforce Platform: Contact](#)

MemberPlan

Represents details about the insurance coverage for a member or subscriber.



Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this member plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this member plan ceases to be effective.
ExternalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier used to identify the record outside the Salesforce org.
GroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The group number or policy number of the primary member.

Field Name	Details
IssuerNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference number for the issuer of the plan.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastVerification	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this plan was last verified.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member's record.
MemberNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The member's reference number for this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name by which the member knows this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this member plan.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The payer insurance plan or network that is associated with the patient. This field is a relationship field. Relationship Name PayerNetwork

Field Name	Details
	Relationship Type Lookup
	Refers To HealthcarePayerNetwork
PlanId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Lookup of the Purchaser Plan ID.
PrimaryCarePhysician	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The name of the physician providing primary care under this plan.
PrimarySecondaryTertiary	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Whether this plan is the primary, secondary, or tertiary plan.
RelationshipToSubscriber	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
SourceSystem	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the subscriber's record.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the plan's verification. Valid options are: - Active - Verified - Rejected

Field Name	Details
	• Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)

Change events are available for the object.

MemberPlanFeed

Feed tracking is available for the object.

MemberPlanHistory

History is available for tracked fields of the object.

MemberPlanOwnerSharingRule

Sharing rules are available for the object.

MemberPlanShare

Sharing is available for the object.

Payer

A payer is a health insurance company that helps cover the cost of member care. payer is represented by records on the Account object.

To learn more, see [Account](#).

SEE ALSO:

[Object Reference for the Salesforce Platform: Account](#)

[Fields on Account](#)

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to members under this plan's coverage.
CoinsuranceNotes	Type textarea Properties Create, Nillable, Update Description Information about the contribution a member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts that members contribute.
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about a member's deductibles.
DocumentLocation	Type url Properties Create, Nillable, Update Description Hyperlink to internal or external resources.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date on which these benefits are communicated to plan members.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits become effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits ceased to be effective.
EmergencyDepartmentCopoly	Type currency Properties Create, Filter, Nillable, Sort, Update Description Patient's portion of payment for using emergency department services.
FamilyInNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pays for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutofPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.

Field Name	Details
FamilyOutOfNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pay for health care provided by non-preferred providers for all family members before this plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.
IndividualInNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pays for health care provided by the health plan's preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by the health plan's preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pays for health care provided by non-preferred providers to any one family member before this plan starts to contribute towards treatment.

Field Name	Details
IndividualOutOfNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by non-preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards each treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type double Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for each treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during the lifetime membership on this plan for health care provided by the health plan's preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information about a member's maximum lifetime payments.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these plan coverage benefits.
OutofNetworkCoinsuranceAmount	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancePercentage	Type double Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during the lifetime membership on this plan for health care provided by non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment a member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards primary care treatment.
PurchaserPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the purchaser plan offering these benefits.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record came from.

Field Name	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards specialist consultations.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of these benefits. The default the picklist values are: • Active • Inactive
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards urgent care.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PlanBenefitChangeEvent (API version 60.0)

Change events are available for the object.

PlanBenefitFeed

Feed tracking is available for the object.

PlanBenefitHistory

History is available for tracked fields of the object.

PlanBenefitOwnerSharingRule

Sharing rules are available for the object.

PlanBenefitShare

Sharing is available for the object.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the benefit category this item belongs to.
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the level of coverage provided.
InNetworkCoverage	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount available to contribute towards treatment costs for each treatment undertaken by the health plan's preferred providers.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the benefit is only available in the plan network.
ItemCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the plan benefit item. This field is a polymorphic relationship field. This field is available in API version 64.0 and later. Relationship Name ItemCode Refers To CodeSet, CodeSetBundle
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of this benefit item.
Notes	Type textarea Properties Create, Nillable, Update Description Additional information about this benefit item.
OutofNetworkCoverage	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount available to contribute towards treatment costs for each treatment undertaken by non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PauthRequirementEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from which preauthorization for the plan benefit item is required or not. This field is available in API version 64.0 and later.
PauthRequirementStartDate	Type dateTime

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The last date for which preauthorization for the plan benefit item is required or not. This field is available in API version 64.0 and later.
PlanBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the benefit this item belongs to.
PreauthorizationTypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code which represents the type of preauthorization that the plan benefit item requires. This field is a relationship field. This field is available in API version 64.0 and later. Relationship Name PreauthorizationTypeCode Refers To CodeSet
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides for.
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides for.

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits item record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this benefits item was last updated from the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period during which services under this plan benefit item are to be rendered or continued.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PlanBenefitItemChangeEvent](#) (API version 60.0)

Change events are available for the object.

[PlanBenefitItemFeed](#)

Feed tracking is available for the object.

[PlanBenefitItemHistory](#)

History is available for tracked fields of the object.

[PlanBenefitItemOwnerSharingRule](#)

Sharing rules are available for the object.

PlanBenefitItemShare

Sharing is available for the object.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

A purchaser is represented by records on the Account object of record type Business.

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

A purchaser group is represented by records on the Account object of record type Business.

See Also:

- [Account](#)

Purchaser Group Member Association

An association that records the members who belong to a purchaser group. This association is represented by records on the AccountContactRelation object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date from which this purchaser plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this purchaser plan ceases to be effective.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
LineOfBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name of this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this payer.
Payer	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The plan's reference number.
PlanStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the service type offered by this plan.
SourceSystem	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
SponsorType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PurchaserPlanFeed](#)

Feed tracking is available for the object.

[PurchaserPlanHistory](#)

History is available for tracked fields of the object.

[PurchaserPlanOwnerSharingRule](#)

Sharing rules are available for the object.

[PurchaserPlanShare](#)

Sharing is available for the object.

[PurchaserPlanChangeEvent](#)

Change data capture is available for this object.

PurchaserPlanAssn

Represents a junction object that associates the purchaser to the plans they offer to members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description The name of this purchaser to purchaser plan association.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field Name	Details
PurchaserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the plan purchaser's Account object record.
PurchaserPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the associated plan on the Purchaser Plan object.
Role	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the purchaser plays a primary or secondary role in the plan.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed on the source system.

Field Name	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this purchaser plan relationship is active.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanAssnChangeEvent (API version 60.0)

Change events are available for the object.

PurchaserPlanAssnFeed

Feed tracking is available for the object.

PurchaserPlanAssnHistory

History is available for tracked fields of the object.

PurchaserPlanAssnOwnerSharingRule

Sharing rules are available for the object.

PurchaserPlanAssnShare

Sharing is available for the object.

Purchaser Payer Association

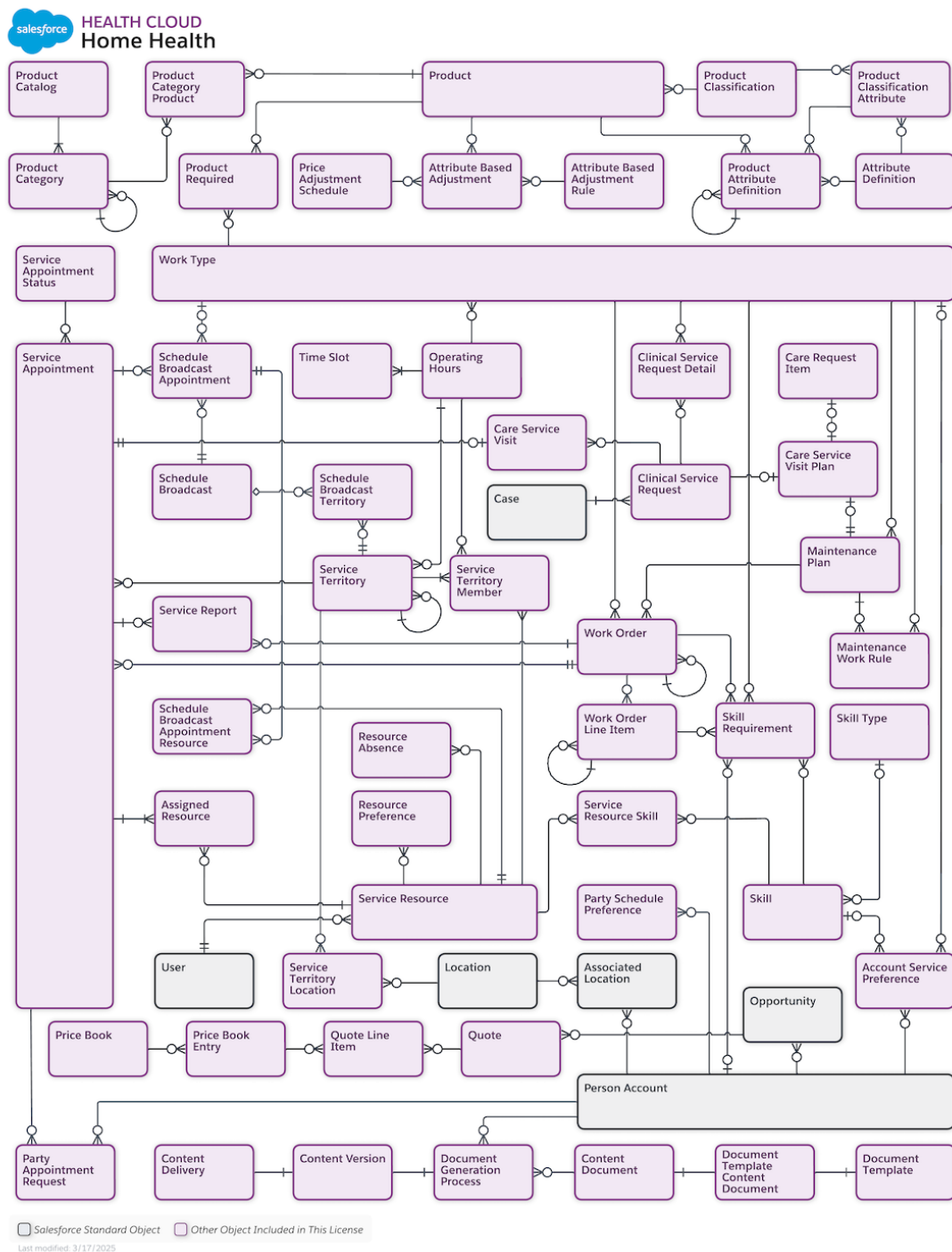
An association that records the purchasers who purchase plans from payers. This association is represented by records on the AccountAccountRelation object.

Home Health

The Home Health data model helps you store data for your organization's home healthcare services. You can store the preferences patients have for their services, the skills your resources possess, the details of each home visit, and so on. The Home Health data model is primarily built over the Salesforce Field Service data model and uses many of its objects.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud with the Home Health Add-On



For more details and a larger image, visit the [Data Model Gallery](#).

To learn more about the Field Service objects used in Home Health, see [Field Service Standard Objects](#).

[AccountServicePreference](#)

Represents the preferences an account has for the services they receive. In Home Health, this object represents the preferences that a patient has for the health workers assigned to their visits. This object is available in API version 58.0 and later.

[CareServiceVisit](#)

Associates a service request or a referral request (ClinicalServiceRequest) with a visit (ServiceAppointment) that's part of that service or referral. This object is available in API version 58.0 and later.

[CareServiceVisitPlan](#)

Associates a service request with the series of visits that are planned as part of that visit. The series of visits is represented using MaintenancePlan. This object is available in API version 58.0 and later.

[ClinicalServiceRequest](#)

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

[ClinicalServiceRequestDetail](#)

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

[CoverageBenefit](#)

Represents the benefits provided to a covered member by a purchaser's plan.

[MedicationStatement](#)

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

[PartyAppointmentRequest](#)

Represents an appointment request raised by a patient for their home healthcare services. This object is available in API version 61.0 and later.

[PartySchedulePreference](#)

Represents the schedule preference that a patient has for their home healthcare visit. This object is available in API version 61.0 and later.

[ScheduleBroadcast](#)

Represents a broadcast of appointments that's sent to resources of specific service territories. This object is available in API version 60.0 and later.

[ScheduleBroadcastAppointment](#)

Represents appointments that schedulers broadcast to resources using a schedule broadcast. This object is available in API version 60.0 and later.

[ScheduleBroadcastTerritory](#)

Represent service territories to which a schedule broadcast is sent. This object is available in API version 60.0 and later.

[ScheduleBrdcstApptResource](#)

Represents a junction between a Schedule Broadcast Appointment and a Service Resource. This object represents the resources to whom a schedule broadcast is sent. This object is available in API version 60.0 and later.

[SkillType](#)

Represents the broader type or category that a skill belongs to. This object is available in API version 58.0 and later.

SEE ALSO:

[Health Cloud Administrators Guide: Home Health Data Model and Permissions](#)

[Health Cloud Administrators Guide: Set up Home Health](#)

[Salesforce Help: Use Home Health](#)

AccountServicePreference

Represents the preferences an account has for the services they receive. In Home Health, this object represents the preferences that a patient has for the health workers assigned to their visits. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type Lookup Properties Create, Filter, Group, Sort Description The patient whose preference is being recorded. Relationship Name Account Refers To Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
PreferenceId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The Preference that the patient has about their health worker. This preference may be a skill or trait, or a specific person that they want to avoid or be assigned to their visit. Relationship Name Preference Refers To - ServiceResource - Skill
PreferenceOrder	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The order of the preference selected by the patient. This field is available in API version 61.0 and later.
PreferenceType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of preferences that's recorded. Possible values are: Skill

Field	Details
ServiceContextId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the work type that this preference is valid for. For instance, a patient may have a certain preference that only applies to physiotherapy and another preference that only applies to wound management. Relationship Name ServiceContext Refers To WorkType
UsageType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the feature that the created record is applicable for. Possible values are: • HomeHealth—Home Health

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AccountServicePreferenceChangeEvent](#) (API version 60.0)

Change events are available for the object.

[AccountServicePreferenceFeed](#)

Feed tracking is available for the object.

[AccountServicePreferenceHistory](#)

History is available for tracked fields of the object.

CareServiceVisit

Associates a service request or a referral request (ClinicalServiceRequest) with a visit (ServiceAppointment) that's part of that service or referral. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the account associated with the patient who received the care service. This field is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account This field is available in API version 59.0 and later.
AutoVerifiedVisitEndDtTm	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
AutoVrfyVisitEndLoc	Type location Properties Nillable Description The end location of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
AutoVrfyVisitStartDtTm	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The start date and time of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
AutoVrfyVstStartLoc	Type location Properties Nillable Description The start location of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
CarePlanContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care plan, care plan detail, goal assignment, or action plan associated with the care service visit. This field is a polymorphic relationship field. Relationship Name CarePlanContext Relationship Type Lookup Refers To ActionPlan, CarePlan, CarePlanDetail, GoalAssignment, GoalAssignmentDetail This field is available in API version 59.0 and later.
CareServiceVisitPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care service visit plan associated with the care service visit. This field is a relationship field. Relationship Name CareServiceVisitPlan Relationship Type Lookup

Field	Details
	Refers To CareServiceVisitPlan This field is available in API version 59.0 and later.
ClinicalServiceRequestId	Type reference Properties Filter, Group, Nillable, Sort Description The service request that the visit is related to. Relationship Name ClinicalServiceRequest Refers To ClinicalServiceRequest
EndedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care giver who ends the care service visit. This field is a relationship field. Relationship Name EndedBy Relationship Type Lookup Refers To ServiceResource This field is available in API version 59.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
ManVerifiedVisitEndDtTm	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
ManVerifiedVisitStartDtTm	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
ManVrfyVisitEndLoc	Type location Properties Nillable Description The end location of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
ManVrfyVisitStartLoc	Type location Properties Nillable Description The start location of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
RelatedVisitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the ID of a related care service visit that's associated with a care service visit. This field is a relationship field. Relationship Name RelatedVisit Relationship Type Lookup Refers To CareServiceVisit This field is available in API version 60.0 and later.
RelatedVisitType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of related visit that's associated with the care service visit. Possible values are: • Dependent

Field	Details
	None This field is available in API version 60.0 and later.
ServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A derived field that's used for internal purposes. This field is a polymorphic relationship field. Relationship Name ServiceRequest Refers To ClinicalServiceRequest
SourceReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The quote or party appointment request that's the source of the care service visit. This field is a polymorphic relationship field. Relationship Name SourceReferenceRecord Refers To PartyAppointmentRequest This field is available in API version 62.0 and later.
StartedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care giver who starts the care service visit. This field is a relationship field. Relationship Name StartedBy Relationship Type Lookup

Field	Details
	Refers To ServiceResource This field is available in API version 59.0 and later.
VisitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The visit that's related to the service request. This field is a relationship field. Relationship Name Visit Refers To ServiceAppointment
VisitType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of the care service visit. Possible values are: - Assessment - Recurring - StartOfCare This field is available in API version 59.0 and later.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceVisitChangeEvent (API version 60.0)

Change events are available for the object.

CareServiceVisitFeed

Feed tracking is available for the object.

CareServiceVisitHistory

History is available for tracked fields of the object.

CareServiceVisitShare

Sharing is available for the object.

CareServiceVisitPlan

Associates a service request with the series of visits that are planned as part of that visit. The series of visits is represented using MaintenancePlan. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ApprovedVisitCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of approved visits in the planned care service. This field is available in API version 59.0 and later.
AssignedVisitCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of visits assigned with resources in a planned service.
AuthorizationReferenceId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The care request item that's the record of authorization for the visit. Relationship Name AuthorizationReference Refers To CareRequestItem
CarePlanContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the care plan, care plan detail, goal assignment, or action plan associated with the care service visit. This field is a polymorphic relationship field. Relationship Name CarePlanContext Relationship Type Lookup Refers To ActionPlan, CarePlan, CarePlanDetail, GoalAssignment, GoalAssignmentDetail This field is available in API version 59.0 and later.
ClinicalServiceRequestId	Type Lookup Properties Filter, Group, Nillable, Sort Description The request for the service. Relationship Name ClinicalServiceRequest Refers To ClinicalServiceRequest
CompletedVisitCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of visits that have been completed as part of the service.
CreatedVisitCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of created visits in the planned care service. This field is available in API version 59.0 and later.
IsServiceAuthorizationRequired	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the service has to be authorized before it's provided. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
ServiceRequestId	Type Lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The service request for the service. Relationship Name ServiceRequest Refers To ClinicalServiceRequest
UnassignedVisitCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of unassigned visits in a planned service.
VisitPlanId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The series of visits planned for a service. Relationship Name VisitPlan Refers To MaintenancePlan

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceVisitPlanChangeEvent (API version 60.0)

Change events are available for the object.

CareServiceVisitPlanFeed

Feed tracking is available for the object.

CareServiceVisitPlanHistory

History is available for tracked fields of the object.

CareServiceVisitPlanShare

Sharing is available for the object.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents site of the body associated with the service request. Referenced Objects CodeSetBundle
CategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category of the service request. Referenced Objects CodeSetBundle
ConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The condition that justifies the service request. Referenced Objects HealthCondition
DateSigned	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date the service request was signed.
DiagnosticReportId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnosis that justifies the service request. Referenced Objects ClinicalEncounterDiagnosis
DiseaseInvestigationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The disease investigation related to the clinical service request. This field is a relationship field. Relationship Name DiseaseInvestigation Refers To DiseaseInvestigation
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the service request. Referenced Objects ClinicalEncounter
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The end date and time for the service request.
FacilityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code for the facility where the service request is to be performed. Referenced Objects CodeSetBundle
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the service request is to be performed. Referenced Objects HealthcareFacility
HasPrerequisites	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether there are any prerequisites for the service request. If the value of this field is <i>true</i> , then you can't select a <code>PrerequisiteCodeId</code> .
IsAccepted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the clinical service request is accepted (<i>true</i>) or not (<i>false</i>). The default value is <i>false</i> .
IsIgnored	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the request should be ignored.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical service request.
ObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that justifies the service request. Referenced Objects ClinicalObservation
OriginalRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A reference to the original service request the service request replaces. Referenced Objects ClinicalServiceRequest

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the clinical service request record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User  Note: To enable queues for the Clinical Service Request object, change the sharing settings for the object from Controlled By Parent to Private.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient associated with the service request. Referenced Objects Account
PatientInstruction	Type textarea Properties Create, Nillable, Update Description Instructions for the patient.
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device that performs the service request.

Field	Details
	Referenced Objects - Account - Asset - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type or role of the person performing the service request. Referenced Objects CodeSetBundle
PrerequisiteCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code that represents the prerequisites for the service request. You can't select a record for this field if the <code>HasPrerequisites</code> field is set to <code>true</code> . Referenced Objects CodeSetBundle
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the service request. Possible values are: - ASAP - Routine - Stat - Urgent
QuantityDenominator	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The denominator value of the quantity associated with the service request.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value of the quantity associated with the service request.
QuantityNumeratorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the numerator value of the quantity associated with the service request. Referenced Objects UnitOfMeasure
QuantityType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates the type of quantity related to the service request. Possible values are: - Range - Ratio
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the justification for the service request. Referenced Objects CodeSetBundle

Field	Details
RequestCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the service request. Referenced Objects CodeSetBundle
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device raising a service request. Referenced Objects - Account - Asset - HealthcareProvider - CareRegisteredDevice
ServiceRequestGroupIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier that ties the service request to its batch of requests. Referenced Objects Identifier
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time for the service request.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The status of the service request. Possible values are: • Active • Completed • Draft • Entered-in-Error • On-Hold • Revoked • Unknown
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the service request.

Field	Details
	Possible values are: • Directive • Filler-Order • Instance-Order • Option • Order • Original-Order • Plan • Proposal • Reflex-Order

Additional Information for ClinicalServiceRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalServiceRequest record by creating records in certain other objects, and referencing your ClinicalServiceRequest record as the parent record. Here's the list of objects you can associate to ClinicalServiceRequest in this way, the type of information they add, and the field they use to reference ClinicalServiceRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the service request.	ParentRecordId
ClinicalServiceRequestDetail	Associates the service request with various other records and defines the nature of the association. For instance, if the service request is based on an associated record.	ClinicalServiceRequestId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ClinicalServiceRequestFeed](#)

Feed tracking is available for the object.

[ClinicalServiceRequestHistory](#)

History is available for tracked fields of the object.

[ClinicalServiceRequestOwnerSharingRule](#) (API version 56.0)

Sharing rules are available for the object.

[ClinicalServiceRequestShare](#) (API version 56.0)

Sharing is available for the object.

[ClinicalServiceRequestChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalServiceRequestId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent service request record. Referenced Objects • ClinicalServiceRequest
DetailCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a clinical service request record. Referenced Objects • CodeSet • CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a clinical service request record. Referenced Objects • ClinicalServiceRequest • MedicationRequest • HealthcareFacility

Field	Details
	- CareObservation - HealthCondition - DiagnosticSummary - Specimen
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the relation between the service request and the detail record. Possible values are: - Based On - Body Site - Reason Reference - Request Facility - Specimen
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical service request detail record.

Usage

ClinicalServiceRequestDetail records add additional information to ClinicalServiceRequest records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests or medication requests
- Body Site: Code sets or code set bundles
- Reason Reference: Health conditions, care observations, or diagnostic summaries
- Request Facility: Healthcare facilities, code sets, or code set bundles

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the clinical service request record it belongs to using the `ClinicalServiceRequestId` field.

One record of ClinicalServiceRequestDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent clinical service request record, multiple records of ClinicalServiceRequestDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalServiceRequestDetailFeed

Feed tracking is available for the object.

ClinicalServiceRequestDetailHistory

History is available for tracked fields of the object.

ClinicalServiceRequestDetailChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to the member under this plan's coverage.

Field Name	Details
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.
CareBenefitVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name CareBenefitVerifyRequest Relationship Type Lookup Refers To CareBenefitVerifyRequest
CoinuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical • Vision • Home Health - This picklist value is available for the Home Health feature in API version 59.0 and later. • Pharmacy - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See Activate Picklist Value for Coverage Benefit to activate this value.
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.

Field Name	Details
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FinalCoverageStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name FinalCoverageStatusCode Relationship Type Lookup Refers To CodeSet

Field Name	Details
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.

Field Name	Details
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutcomeStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OutcomeStatusCode Relationship Type Lookup Refers To CodeSet
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent
	Properties Create, Filter, Nillable, Sort, Update
	Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency
	Properties Create, Filter, Nillable, Sort, Update
	Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea
	Properties Create, Nillable, Update
	Description Additional information about the out-of-pocket payment the member makes.
OwnerId	Type reference
	Properties Create, Defaulted on create, Filter, Group, Sort, Update
	Description The ID of the user who owns this record.
PharmaCopayAmount	Type currency
	Properties Create, Filter, Nillable, Sort, Update
	Description The amount the member contributes towards the pharma products.

Field Name	Details
	This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
StatusCodeId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name StatusCode Relationship Type Lookup Refers To CodeSet
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CoverageBenefitChangeEvent \(API version 59.0\)](#)

Change events are available for the object.

[CoverageBenefitFeed](#)

Feed tracking is available for the object.

[CoverageBenefitHistory](#)

History is available for tracked fields of the object.

[CoverageBenefitOwnerSharingRule](#)

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the medication statement was made.
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that warranted this medication. Referenced Objects CareObservation
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the patient's medication statement. This field is a relationship field. Relationship Name Case Refers To Case

Field	Details
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the medication statement. Referenced Objects ClinicalEncounter
DeliverySetting	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the setting in which the medication was administered. Possible values are: - Community - Inpatient - Outpatient - PatientSpecified
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated end date and time for the medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a medication. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication associated with this medication statement. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects Medication
MedicationReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason this medication was taken. Referenced Objects CodeSetBundle
MedicationReasonId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation, condition, or diagnostic report that warranted the medication. Referenced Objects HealthCondition

Field	Details
	CareObservation
MedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A medication request associated with the medication statement. Referenced Objects MedicationRequest
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the medication statement record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the medication statement record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User
ParentMedicationStatementId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent medication statement associated with the medication statement.

Field	Details
	Referenced Objects MedicationStatement
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description A patient that the medication statement refers to. Referenced Objects Account
ProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The procedure associated with this medication statement. Referenced Objects PatientMedicalProcedure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date on which this item was last changed in the source system.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated start date and time for the medication.
StatementSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the medication statement.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-error • Intended • Not-taken • On-hold • Review Pending - This picklist value is available for the Home Health feature in API version 59.0 and later. • Stopped • Unknown
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that specifies the reason for the status. Referenced Objects CodeSetBundle

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationStatement record by creating records in certain other objects, and referencing your MedicationStatement record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication statement.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication statement record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationStatementChangeEvent (API version 58.0)

Change events are available for the object.

MedicationStatementFeed

Feed tracking is available for the object.

MedicationStatementHistory

History is available for tracked fields of the object.

MedicationStatementOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

MedicationStatementShare (API version 56.0)

Sharing is available for the object.

PartyAppointmentRequest

Represents an appointment request raised by a patient for their home healthcare services. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalNotes	Type textarea Properties Create, Nillable, Update Description The additional notes such as comments from the party or the recurrence pattern of appointments associated with the appointment request. This field is available in API version 63.0 and later.
AppointmentRecurrencePattern	Type textarea Properties Create, Nillable, Update Description The recurrence pattern of the appointment that's associated with the appointment request. This field is available in API version 62.0 and later.
AppointmentReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References to an existing appointment that's associated with either a Reschedule or Cancel appointment request. This field is a polymorphic relationship field. Relationship Name AppointmentReference Relationship Type Lookup Refers To ServiceAppointment
AppointmentType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of appointment that's associated with the appointment request. Possible values are:

Field	Details
	- Recurring - StartOfCare The default value is StartOfCare. This field is available in API version 62.0 and later.
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request that's associated with the appointment request. This field is a relationship field. Relationship Name ClinicalServiceRequest Refers To ClinicalServiceRequest This field is available in API version 62.0 and later.
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date of the requested appointment.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OperatingHoursId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The operating hours of the appointment that's associated with the appointment request. This field is a relationship field. Relationship Name OperatingHours Refers To OperatingHours This field is available in API version 62.0 and later.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PartyId	Type reference Properties Create, Filter, Group, Sort, Update Description The ID of the patient for whom the appointment request is created. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Party Relationship Type Lookup Refers To Account
QuoteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The quote that's associated with the appointment request. This field is a relationship field. Relationship Name Quote Refers To Quote This field is available in API version 62.0 and later.
RecurringAppointmentCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The count of recurring appointments associated with the appointment request. This field is available in API version 63.0 and later.
RelatedRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related appointment request for a dependent home visit. This field is a relationship field. Relationship Name RelatedRequest Refers To PartyAppointmentRequest This field is available in API version 62.0 and later.

Field	Details
RequestType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of appointment request. Possible values are: • Cancel • Reschedule • Schedule The default value is <code>Schedule</code>.
RequestedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the user who raised the appointment request on behalf of another user. This field is a polymorphic relationship field. Relationship Name RequestedBy Relationship Type Lookup Refers To Account
ServiceContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the service of the requested appointment. This field is a polymorphic relationship field. Relationship Name ServiceContext Relationship Type Lookup Refers To WorkType

Field	Details
ServiceLocation	Type address Properties Filter, Nillable Description Specifies the service location of the requested appointment.
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory of the appointment that's associated with the appointment request. This field is a relationship field. Relationship Name ServiceTerritory Refers To ServiceTerritory This field is available in API version 62.0 and later.
SourceReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The referral or opportunity that's the source of the appointment request. This field is a polymorphic relationship field. Relationship Name SourceReferenceRecord Refers To Opportunity This field is available in API version 62.0 and later.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date of the requested appointment.

Field	Details
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the appointment request. Possible values are: • Approved • Rejected • Submitted The default value is Submitted.
StatusReason	Type textarea Properties Create, Nillable, Update Description The reason for the appointment request.
StatusReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the reason type for the status of the appointment request.
UsageType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the feature that the created record is applicable for. Possible values are: • HomeHealth The default value is HomeHealth.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PartyAppointmentRequestFeed on page 1418

Feed tracking is available for the object.

PartyAppointmentRequestHistory on page 1424

History is available for tracked fields of the object.

PartyAppointmentRequestShare on page 1427

Sharing is available for the object.

PartySchedulePreference

Represents the schedule preference that a patient has for their home healthcare visit. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EndTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time until when the patient is available or unavailable for their home visit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PartyId	Type reference Properties Create, Filter, Group, Sort, Update Description The ID of the patient whose schedule preference is recorded. This field is a polymorphic relationship field. Relationship Name Party Relationship Type Lookup Refers To Account
Reason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the schedule preference.

Field	Details
StartDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time from when the patient is available or unavailable for their home visit.
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The type of schedule preference. Possible values are: • Available • Unavailable The default value is Available.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PartySchedulePreferenceFeed](#) on page 1418

Feed tracking is available for the object.

[PartySchedulePreferenceHistory](#) on page 1424

History is available for tracked fields of the object.

[PartySchedulePreferenceShare](#) on page 1427

Sharing is available for the object.

ScheduleBroadcast

Represents a broadcast of appointments that's sent to resources of specific service territories. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description The status of the schedule broadcast. Possible values are: - Completed - Created - Failed - InProgress The default value is Created.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ScheduleBroadcastChangeEvent](#) on page 1413

Change events are available for the object.

[ScheduleBroadcastFeed](#) on page 1418

Feed tracking is available for the object.

[ScheduleBroadcastHistory](#) on page 1424

History is available for tracked fields of the object.

[ScheduleBroadcastOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[ScheduleBroadcastShare](#) on page 1427

Sharing is available for the object.

ScheduleBroadcastAppointment

Represents appointments that schedulers broadcast to resources using a schedule broadcast. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Address	Type address Properties Filter, Nillable

Field	Details
	Description The address of the appointment where the home visit is performed.
AppointmentReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The appointment associated with the schedule broadcast appointment. This field is a polymorphic relationship field. Relationship Name AppointmentReference Relationship Type Lookup Refers To ServiceAppointment, Visit
City	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city of the appointment address.
Country	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country of the appointment address.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the appointment.
GeocodeAccuracy	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates. Possible values are: • Address • Block • City • County • ExtendedZip—Extended Zip • NearAddress—Near Address • Neighborhood • State • Street • Unknown • Zip
IsAccepted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a care resource has accepted the appointment (true) or not (false). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.

Field	Details
Latitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with Longitude to specify the precise geolocation of the address.
Longitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with Latitude to specify the precise geolocation of the address.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of the appointment address.

Field	Details
ScheduleBroadcastId	Type reference Properties Create, Filter, Group, Sort, Update Description The schedule broadcast associated with the schedule broadcast appointment. This field is a relationship field. Relationship Name ScheduleBroadcast Relationship Type Lookup Refers To ScheduleBroadcast
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the appointment.
State	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state of the appointment address.
Street	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The street of the appointment address.
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type associated with the schedule broadcast appointment.

Field	Details
	This field is a relationship field.
	Relationship Name WorkType
	Relationship Type Lookup
	Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ScheduleBroadcastAppointmentChangeEvent](#) on page 1413

Change events are available for the object.

[ScheduleBroadcastAppointmentFeed](#) on page 1418

Feed tracking is available for the object.

[ScheduleBroadcastAppointmentHistory](#) on page 1424

History is available for tracked fields of the object.

[ScheduleBroadcastAppointmentShare](#) on page 1427

Sharing is available for the object.

ScheduleBroadcastTerritory

Represent service territories to which a schedule broadcast is sent. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime
	Properties Filter, Nillable, Sort
	Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
ScheduleBroadcastId	Type reference Properties Create, Filter, Group, Sort Description The parent schedule broadcast associated with the schedule broadcast territory. This field is a relationship field. Relationship Name ScheduleBroadcast Relationship Type Master-Detail Refers To ScheduleBroadcast
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Sort, Update Description The service territory associated with the schedule broadcast. This field is a polymorphic relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ScheduleBroadcastTerritoryChangeEvent](#) on page 1413

Change events are available for the object.

[ScheduleBroadcastTerritoryFeed](#) on page 1418

Feed tracking is available for the object.

[ScheduleBroadcastTerritoryHistory](#) on page 1424

History is available for tracked fields of the object.

ScheduleBrdcstApptResource

Represents a junction between a Schedule Broadcast Appointment and a Service Resource. This object represents the resources to whom a schedule broadcast is sent. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AppointmentStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of the appointment that's broadcasted to the resource. Possible values are: - Accepted - Assigned - Expired - Rejected - Unassigned The default value is Unassigned.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ResourceReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The resource to whom the schedule broadcast appointment is sent. This field is a polymorphic relationship field. Relationship Name ResourceReference

Field	Details
	Relationship Type Lookup
	Refers To ServiceResource
ScheduleBroadcastAppointmentId	Type reference
	Properties Create, Filter, Group, Sort, Update
	Description The schedule broadcast appointment associated with the schedule broadcast appointment resource. This field is a relationship field.
	Relationship Name ScheduleBroadcastAppointment
	Relationship Type Lookup
	Refers To ScheduleBroadcastAppointment

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ScheduleBrdcstApptResourceChangeEvent](#) on page 1413

Change events are available for the object.

[ScheduleBrdcstApptResourceFeed](#) on page 1418

Feed tracking is available for the object.

[ScheduleBrdcstApptResourceHistory](#) on page 1424

History is available for tracked fields of the object.

[ScheduleBrdcstApptResourceShare](#) on page 1427

Sharing is available for the object.

SkillType

Represents the broader type or category that a skill belongs to. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the define skill type. Possible values are:
MasterLabel	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the skill type.

Usage

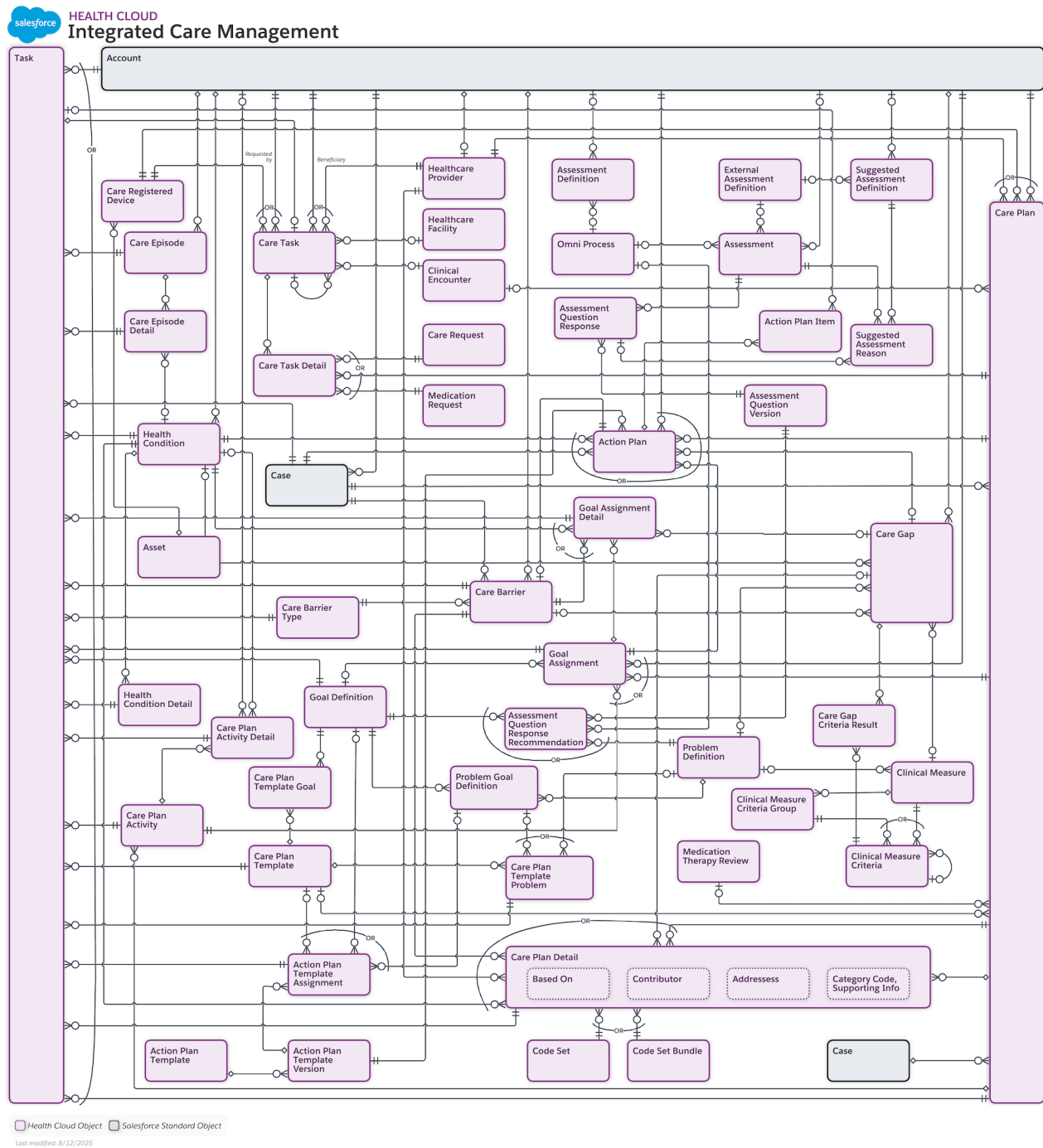
Skills are grouped into types and categories by first defining a SkillType and then referencing that SkillType when you create a skill.

Integrated Care Management

Integrated Care Management provides a data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

With the objects in this data model, you can define a PGI library for your organization's care plans, define care plan templates, and store care plans for patients or members. You can also store other information like episodes of care.

To use this data model, go to Setup and enable the **FHIR R4-Aligned Data Model** setting on the FHIR R4 Support Settings page and the **Enhanced Care Plans** setting on the Integrated Care Management Settings page.



For more details and a larger image, visit the [Data Model Gallery](#).

ActionPlanTemplateAssignment

Represents the association of an action plan template with its related care plan template, goal, or problem definition. When instantiated, the action plan generates the corresponding intervention tasks and links them to the appropriate record, such as a condition, goal, or care plan.

[AsmtQstnRespRecommendation](#)

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

[CareEpisode](#)

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provide. This object is based on the [EpisodeOfCare](#) FHIR resource. This object is available in API version 57.0 and later.

[CareEpisodeDetail](#)

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

[CarePlan](#)

Represents a care plan that is created to help improve a patient or member's health. This object is based on the [CarePlan](#) FHIR resource. This object is available in API version 56.0 and later.

[CarePlanActivity](#)

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

[CarePlanActivityDetail](#)

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

[CarePlanDetail](#)

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

[CarePlanTemplate](#)

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

[CarePlanTemplateGoal](#)

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template . This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

[CarePlanTemplateProblem](#)

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

[GoalAssignment](#)

Represents the goals that are part of a care plan.

[GoalAssignmentDetail](#)

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

[GoalDefinition](#)

Represents a goal or a business objective that's used as a reference. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, ProblemDefinition records create HealthCondition records that serve as problems in care plans. This object is available in API version 57.0 and later.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

CareGap

Represents gaps in patient care through a specified period. This object is available in API version 59.0 and later.

ClinicalMeasure

Represents a structured and computable definition of a health-related measure for identifying care gaps. This object is available in API version 59.0 and later.

ClinicalMeasureCriteria

Represents a computable criteria of a health-related measure. This object is available in API version 59.0 and later.

ClinicalMeasureCriteriaGrp

Represents a group of computable criteria for a health-related measure. This object is available in API version 59.0 and later.

CareGapCriteriaResult

Represents the result of an evaluated clinical measure criteria. This object is available in API version 59.0 and later.

CareTask

Represents additional information about a healthcare-related task such as process status, beneficiary, and related tasks. This object is available in API version 61.0 and later.

CareTaskDetail

Represents extra details about a healthcare-related task such as the detail type, detail record, detail code, and detail value. This object is available in API version 61.0 and later.

ActionPlanTemplateAssignment

Represents the association of an action plan template with its related care plan template, goal, or problem definition. When instantiated, the action plan generates the corresponding intervention tasks and links them to the appropriate record, such as a condition, goal, or care plan.

Special Access Rules

In Health Cloud, this object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),  
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
ActionPlanTemplateVersionId	Type Reference Properties Create, Filter, Group, Sort Description Action plan template that's mapped to a problem definition, goal definition, or care plan template. This field is a relationship field. Relationship Name ActionPlanTemplateVersion Relationship Type Master-Detail Refers To ActionPlanTemplateVersion
AssociatedObjectId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The object to which the action plan template is associated. For example: a problem definition, goal definition, or care plan template, associated with an action plan template. Refers To CarePlanTemplate Relationship Type Lookup Refers To - CarePlanTemplate - GoalDefinition - ProblemDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the action plan template assignment record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActionPlanTemplateAssignmentFeed

Feed tracking is available for the object.

ActionPlanTemplateAssignmentHistory

History is available for tracked fields of the object.

AsmtQstnRespRecommendation

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentQuestionVersionId	Type Master-detail Properties Create, Filter, Group, Sort Description The assessment question whose response is mapped to a recommendation.

Field	Details
	The combination of values selected in the <code>AssessmentQuestionVersionId</code> and <code>OmniProcessId</code> fields must have a matching combination in at least one <code>OmniProcessAsmtQuestionVer</code> record. Relationship Name AssessmentQuestionVersion Refers To AssessmentQuestionVersion
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record
OmniProcessId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The assessment that this question-response-recommendation mapping is valid for. If a response to a question is mapped to the same recommendation, regardless of what assessment it's a part of, then leave this field blank. This field is a relationship field. Relationship Name OmniProcess Refers To OmniProcess

Field	Details
RecommendationReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The problem, goal, interventions, or assessment that a response to a question is mapped to. Relationship Name RecommendationReference Relationship Type Lookup Refers To • ActionPlanTemplateVersion • GoalDefinition • OmniProcess • ProblemDefinition
TextResponse	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The response to a question that a recommendation is mapped to. This value must be under 255 characters.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AsmtQstnRespRecommendationFeed](#) on page 1418

Feed tracking is available for the object.

[AsmtQstnRespRecommendationHistory](#) on page 1424

History is available for tracked fields of the object.

CareEpisode

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provider. This object is based on the [EpisodeOfCare](#) FHIR resource. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareCoordinatorId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The care coordinator who orchestrates care for the patient during the episode of care. Relationship Name CareCoordinator Refers To - HealthcarePractitionerFacility - HealthcareProvider
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the episode of care ends.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
PatientId	Type Master-detail Properties Create, Filter, Group, Sort Description The patient that's part of the episode of care. Relationship Name Patient Refers To Account
ResponsibleOrganizationId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that's responsible for managing the patient's care during the episode of care. This field is a polymorphic relationship field. Relationship Name ResponsibleOrganization

Field	Details
	Refers To - Account - HealthcareProvider
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the episode of care started.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the episode of care. Possible values are: - Active - Cancelled

Field	Details
	- Entered-in-Error - Finished - On Hold - Planned - Wait List
Type	Type multipicklist Properties Create, Filter, Nillable, Update Description The type of the episode of care. Possible values are: - cacp - Community-Based Aged Care - da - Drug and Alcohol Rehabilitation - diab - Post-Coordinated Diabetes Program - hacc - Home and Community Care - pac - Post-Acute Care

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareEpisodeFeed

Feed tracking is available for the object.

CareEpisodeHistory

History is available for tracked fields of the object.

CareEpisodeOwnerSharingRule

Sharing rules are available for the object.

CareEpisodeShare

Sharing is available for the object.

CareEpisodeDetail

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareEpisodeId	Type Master-detail Properties Create, Filter, Group, Sort Description The parent care episode that the detail is associated to. This field is a relationship field. Relationship Name CareEpisode Refers To CareEpisode
DetailRecordId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The detail record that associates additional information to the parent care episode. Relationship Name DetailRecord Refers To - ClinicalServiceRequest (For referral requests) - HealthCondition (For diagnoses)
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of detail represented in the record. Possible values are: - diagnosis—Diagnosis - referralRequest—Referral Request
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The name of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To - Group - User
Rank	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description When the detail type is a diagnosis, specifies the rank of the recorded diagnosis in the set of diagnoses that's part of the episode of care.

Field	Details
RoleCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description When the detail type is a diagnosis, specifies the role of the recorded diagnoses in the episode of care. This value is a system-defined code. This field is a polymorphic relationship field. Relationship Name RoleCode Relationship Type Lookup Refers To • CodeSet • CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareEpisodeDetailFeed on page 1418

Feed tracking is available for the object.

CareEpisodeDetailHistory on page 1424

History is available for tracked fields of the object.

CareEpisodeDetailShare on page 1427

Sharing is available for the object.

CarePlan

Represents a care plan that is created to help improve a patient or member's health. This object is based on the [CarePlan](#) FHIR resource. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Special Access Rules

Fields

Field	Details
AuthorId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The author of the care plan. Relationship Name Author Relationship Type Lookup Refers To • Account • CareRegisteredDevice • HealthcarePractitionerFacility • HealthcareProvider
AuthorizationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of authorization provided for the care plan. Possible values are: • Option • Order • Plan • Proposal
CarePlanTemplateId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template from which the care plan was instantiated. Relationship Name CarePlanTemplate

Field	Details
	Refers To CarePlanTemplate
CaseId	Type Master-detail Properties Create, Filter, Group, Sort, Update Description The parent case record that the care plan is associated to. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter during which the care plan was created. Relationship Name ClinicalEncounter Refers To ClinicalEncounter
Description	Type textarea Properties Create, Nillable, Update Description The description of the care plan.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan ends.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
ParticipantId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The patient or member that the care plan is created for. This field is a polymorphic relationship field. Relationship Name Participant Relationship Type Lookup Refers To Account, Contact
RecordedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan was first recorded.

Field	Details
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan begins.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the care plan. Possible values are: • Active • Cancelled • Completed • Draft • Proposed
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The job status of tasks associated with the care plan. This field is currently not used. Possible values are: • Completed • Failed • InProgress—In Progress • Submitted
TaskJobStatusMessage	Type textarea Properties Nillable Description The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1418

Feed tracking is available for the object.

CarePlanHistory on page 1424

History is available for tracked fields of the object.

CarePlanActivity

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
ActivityCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents an standardized activity in a care plan. Relationship Name ActivityCode Relationship Type Lookup Refers To - CodeSet - CodeSetBundle
ActivityTimingId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Represent schedule following which the activity is meant to be performed. This information includes period during which the activity recurs and the frequency with which it recurs during that period. Relationship Name ActivityTiming Refers To ActivityTiming
ActivityType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the activity. Possible values are: • Appointment • Communication Request • Device Request • Medication Request • Medication Statement • Nutrition Order • Service Request • Task • Vision Prescription
AdministeredProductCodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the product administered as part of the activity. This field is a polymorphic relationship field. Relationship Name AdministeredProductCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle

Field	Details
AdministeredProductId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The medication that's administered as part of the activity. Relationship Name AdministeredProduct Refers To Medication
CarePlanId	Type Master-detail Properties Create, Filter, Group, Sort Description The parent care plan that the activity is a part of. This field is a relationship field. Relationship Name CarePlan Relationship Type Lookup Refers To CarePlan
DailyDoseQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount of medication administered daily as part of the activity.
DailyDoseUnitId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for <code>DailyDoseQuantity</code> Relationship Name DailyDoseUnit

Field	Details
	Relationship Type Lookup Refers To UnitOfMeasure
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description for the activity.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LocationId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the activity was performed. This could be a healthcare facility, or even the patient or member's home. Relationship Name Location Relationship Type Lookup Refers To - HealthcareFacility - Location

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProhibitedActivity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the recorded activity is a prohibited activity. For instance, creating a CarePlanActivity record for Smoking and setting the <code>ProhibitedActivity</code> field to true to indicate that smoking is prohibited in the care plan. Possible values are: • Default • False • True
ReferenceRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References a clinical record that represents the activity. For instance, a medication statement to represent an activity that administers medication as part of the care plan.

Field	Details
	Relationship Name LookupRecord Refers To - ClinicalServiceRequest - MedicationRequest - MedicationStatement
ReferenceTaskId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a task record that represents the activity. Relationship Name ReferenceTask Relationship Type Lookup Refers To Task
ScheduleDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The schedule for the activity represent as plain text.
ScheduledPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The scheduled date and time when the activity ends.
ScheduledPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The scheduled date and time when the activity begins.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the activity. Possible values are: - Cancelled - Completed - Entered-In-Error - In Progress - Not Started - On Hold - Scheduled - Stopped - Unknown
StatusReasonCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for the activity's status. This field is a polymorphic relationship field. Relationship Name StatusReasonCode Relationship Type Lookup Refers To - CodeSet - CodeSetBundle
SuppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The total quantity of medication that is meant to be administered as part of the activity during the course of its full period.

Field	Details
SuppliedQuantityUnitId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for SuppliedQuantityUnitId. This field is a relationship field. Relationship Name SuppliedQuantityUnit Relationship Type Lookup Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CarePlanActivityFeed](#) on page 1418

Feed tracking is available for the object.

[CarePlanActivityHistory](#) on page 1424

History is available for tracked fields of the object.

[CarePlanActivityOwnerSharingRule](#)

Sharing rules are available for the object.

[CarePlanActivityShare](#) on page 1427

Sharing is available for the object.

CarePlanActivityDetail

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanActivityId	Type Lookup Properties Create, Filter, Group, Sort Description The parent care plan activity record that the additional information is associated to. Relationship Name CarePlanActivity Relationship Type Lookup Refers To CarePlanActivity
DetailCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the system-defined code that represents the additional information associated to the care plan activity record. This information can be an outcome of the activity or one of the reasons the activity was required. Use this field with the Outcome Code and Reason Code detail types. Relationship Name DetailCode Refers To • CodeSet • CodeSetBundle
DetailRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical record that represents the additional information associated to the parent care plan activity record. This information can an outcome of the activity, a performer involved in the activity, or the reason why the activity was necessary. This field is a polymorphic relationship field. Relationship Name DetailRecord

Field	Details
	Refers To - Account (Performer) - CareObservation (Reason Reference) - CareRegisteredDevice (Performer) - ClinicalEncounter (Outcome Reference) - DiagnosticSummary (Reason Reference) - HealthCondition (Reason Reference) - HealthcarePractitionerFacility (Performer) - HealthcareProvider (Performer) - PatientMedicalProcedure (Outcome Reference)
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of additional information associated with the parent care plan activity. Possible values are: - OutcomeCodeableConcept—Outcome Code - OutcomeReference—Outcome Reference - Performer - ReasonCode—Reason Code - ReasonReference—Reason Reference
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The name of the record.
OwnerId	Type Polymorphic Lookup
	Properties Create, Defaulted on create, Filter, Group, Sort, Update
	Description The owner of the record.
	Relationship Name Owner
	Relationship Type Lookup
	Refers To • Group • User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CarePlanActivityDetailFeed](#) on page 1418

Feed tracking is available for the object.

[CarePlanActivityDetailHistory](#) on page 1424

History is available for tracked fields of the object.

[CarePlanActivityDetailShare](#) on page 1427

Sharing is available for the object.

CarePlanDetail

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanId	Type Master-detail Properties Create, Filter, Group, Sort Description References the parent care plan record. Relationship Name CarePlan Refers To CarePlan
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents additional information associated to a care plan. Detail code is used to support the Category detail type. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference record that represents additional information associated to the parent care plan. This field is a polymorphic relationship field. Relationship Name DetailRecord Relationship Type Lookup

Field	Details
	Refers To - Account (For the Contributor and Supporting Information detail types) - CarePlan (For the Based On, Part Of, and Replaced Care Plan detail types) - CareRegisteredDevice (For the Contributor detail type) - HealthCondition (For the Addressed Item detail type) - HealthcarePractitionerFacility (For the Contributor detail type) - HealthcareProvider (For the Contributor detail type)
DetailType	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the type of additional information associated to the parent record. For instance, the care plan that the parent care plan is based on, part of, or replaces, and so on. Possible values are: - Addressed Item - Based On - Category - Contributor - Part of - Replaced Care Plan - Supporting Information
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
ProblemPriority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description For the Addressed Item detail type, indicates the priority of the addressed problem. Possible values are: • High • Low • Normal
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description For the Addressed Item detail type, indicates position of the addressed problem in the list of all addressed problem.
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted Picklist, Sort

Field	Details
	Description Possible values are: - Completed - Failed - InProgress - In Progress - Submitted
TaskJobStatusMessage	Type textarea Properties Nillable Description Status message for the task job.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanDetailFeed

Feed tracking is available for the object.

CarePlanDetailHistory

History is available for tracked fields of the object.

CarePlanDetailOwnerSharingRule

Sharing rules are available for the object.

CarePlanDetailShare

Sharing is available for the object.

CarePlanTemplate

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The description for the care plan template.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care plan template.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To - Group - User
Status	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update
	Description Specifies the status of the care plan template. Possible values are: • Draft • Inactive • Published The default value is <code>Draft</code> .

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1418

Feed tracking is available for the object.

CarePlanTemplateHistory on page 1424

History is available for tracked fields of the object.

CarePlanTemplateShare on page 1427

Sharing is available for the object.

CarePlanTemplateGoal

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template. This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplateId	Type Master-detail
	Properties Create, Filter, Group, Sort
	Description References the parent care plan template that the goal is a part of.

Field	Details
	Relationship Name CarePlanTemplate Refers To CarePlanTemplate
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Sort, Update Description References a goal definition in the PGI library that specifies the details of the templized goal. This field is a relationship field. Relationship Name GoalDefinition Refers To GoalDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the templized care plan goal.
Priority	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description The priority of the templated goal. Possible values are: • High • Low • Medium

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CarePlanTemplateGoalHistory](#) on page 1424

History is available for tracked fields of the object.

CarePlanTemplateProblem

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplateId	Type Master-detail
	Properties Create, Filter, Group, Sort
	Description The parent care plan template record.
	Relationship Name CarePlanTemplate
	Refers To CarePlanTemplate

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the priority of the templated problem. Possible values are:

Field	Details
	• High • Low • Medium
ProblemDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the problem definition in the PGI library that contains the clinical information related to the templated problem. If the templated problem has a goal as its direct child, then reference a ProblemGoalDefinition record instead. This field is a polymorphic relationship field. Relationship Name ProblemDefinition Relationship Type Lookup Refers To • ProblemDefinition • ProblemGoalDefinition
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Determines the spot of the templated problem in the list of all templated problems in the care plan template.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from which the care plan template problem was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The identifier of the care plan template problem in its source system.
SourceSystemModified	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The date and time when the care plan template problem was last modified in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateProblemFeed

Feed tracking is available for the object.

CarePlanTemplateProblemHistory

History is available for tracked fields of the object.

CarePlanTemplateProblemOwnerSharingRule

Sharing rules are available for the object.

CarePlanTemplateProblemShare

Sharing is available for the object.

GoalAssignment

Represents the goals that are part of a care plan.

Special Access Rules

In Health Cloud, this object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssignedById	Type Polymorphic lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description References the person who assigned the goal. This field is a polymorphic relationship field. Relationship Name AssignedBy Relationship Type Lookup Refers To Account, CarePerformer, Contact, HealthcarePractitionerFacility, HealthcareProvider
CompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is completed.
CompletionPercentage	Type percent Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description Records the progress of the goal with a percentage value.
Description	Type textarea Properties Create, Nillable, Update Description The description of the goal.
DescriptionCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the description of a standardized goal. This field is available only in Health Cloud with the Customer Engagement feature.

Field	Details
	Relationship Name DescriptionCode Relationship Type Lookup Refers To - CodeSet - CodeSetBundle
ExtlGoalDefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the goal in an external source system.
GoalAssigneeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The person to whom the goal is assigned. This field is a polymorphic relationship field. Relationship Name GoalAssignee Relationship Type Lookup Refers To Account, Contact
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the goal definition in the PGI library that defines the details of the goal. This field is a relationship field. Relationship Name GoalDefinition Refers To GoalDefinition

Field	Details
GoalType	Type String Properties Filter, Group, Nillable, Sort Description Specifies the type of the goal.
IsContinuousGoal	Type Boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the goal is a continuous goal (<code>true</code>) or not (<code>false</code>). For instance, setting a goal to quit smoking. The default value is <code>false</code>.
LastReferencedDate	Type DateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type DateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type String Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the goal assignment record.
OwnerId	Type Polymorphic lookup

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of this goal assignment record. Relationship Name Owner Refers To Group, User
ParentRecordId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The parent record that the goal is associated with. This field is a polymorphic relationship field. Relationship Name ParentRecord Refers To - Account - CarePlan - CarePlanActivity - GoalAssignment
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the priority of the goal. Possible values are: - High - Low - Medium
ProgressionStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the progression status of the goal. Possible values are: • Achieved • Improved • In Progress • No Change • Sustained • Unachieved • Unattainable • Worsened
SortOrder	Type double Properties Create, Filter, Nillable, Sort, Update Description Determines the spot of the goal in the list of all goals in a care plan.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed on the source system.
SourceSystemName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.

Field	Details
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is intended to start.
StartEventCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the event that initiates progression towards the goal. This field is a polymorphic relationship field. Relationship Name StartEventCode Refers To • CodeSet • CodeSetBundle
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the goal. Possible values are: • Canceled • Completed • In Progress • Not Started The default value is Not Started.
StatusDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Records the date and time when the current status was set.

Field	Details
StatusReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Describes the reason for the current status.
TargetCompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is targeted to be completed.
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description This field is not used in Integrated Care Management.
TaskJobStatusMessage	Type textarea Properties Nillable Description This field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalAssignmentFeed](#)

Feed tracking is available for the object.

[GoalAssignmentHistory](#)

History is available for tracked fields of the object.

[GoalAssignmentOwnerSharingRule](#)

Sharing rules are available for the object.

[GoalAssignmentShare](#)

Sharing is available for the object.

GoalAssignmentDetail

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the addition information associated to a goal. This field is used to specify standardized goal outcomes as codes. This field is a polymorphic relationship field. Relationship Name DetailCode Refers To • CodeSet • CodeSetBundle
DetailRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References clinical records that associate additional information to a goal. This information can be an outcome or an item addressed by the goal. Relationship Name DetailRecord Refers To • CareObservation (Outcome Reference, Addressed Item) • ClinicalServiceRequest (Addressed Item) • HealthCondition (Addressed Item) • MedicationRequest (Addressed Item) • MedicationStatement (Addressed Item)

Field	Details
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of additional information associated to the goal. Possible values are: • AddressedItem—Addressed Item • OutcomeCode—Outcome Code • OutcomeReference—Outcome Reference
GoalAssignmentId	Type Lookup Properties Create, Filter, Group, Sort Description References the parent goal that is associated with the additional information, Relationship Name GoalAssignment Refers To GoalAssignment
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.
OwnerId	Type Polymorphic Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalAssignmentDetailFeed](#) on page 1418

Feed tracking is available for the object.

[GoalAssignmentDetailHistory](#) on page 1424

History is available for tracked fields of the object.

[GoalAssignmentDetailShare](#) on page 1427

Sharing is available for the object.

GoalDefinition

Represents a goal or a business objective that's used as a reference. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans.

Special Access Rules

In Integrated Care Management, this object represents the definition of a care plan goal in the reusable PGI library.

In Health Cloud, this object is available in API version 57.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
Category	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The category that the defined goal belongs to.
Description	Type textarea Properties Create, Nillable, Update Description The description of the defined goal.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the goal definition record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the owner of this goal definition record. This field is a polymorphic relationship field. Relationship Name Owner Refers To • Group • User
ParentGoalId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the parent record. This field is a relationship field. In Health Cloud, this field is not used in Integrated Care Management. Relationship Name ParentGoal Relationship Type Lookup Refers To GoalDefinition
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the goal definition. Possible values are: • Active • Inactive The default value is Active.
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the type of the defined goal. Possible values are: • <code>Individual</code>—Intermediate Goal • <code>Strategic</code>—Top Goal The default value is <code>Individual</code>.
<code>UsageType</code>	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the usage type of the defined goal. In Health Cloud, this field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalDefinitionFeed](#)

Feed tracking is available for the object.

[GoalDefinitionHistory](#)

History is available for tracked fields of the object.

[GoalDefinitionShare](#)

Sharing is available for the object.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, `ProblemDefinition` records create `HealthCondition` records that serve as problems in care plans. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BarrierTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care barrier type associated with the problem. This field is a relationship field. Relationship Name BarrierType Relationship Type Lookup Refers to CareBarrierType
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the defined problem belongs to. Possible values are: • Encounter Diagnosis • Problem List Item
CodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that defines the problem. This field is a polymorphic relationship field. Relationship Name Code Relationship Type Lookup Refers To • CodeSet • CodeSetBundle

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description The description for the problem definition.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the problem definition is active or not. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the defined problem. Possible values are: • High • Low • Normal
UsageType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Indicates the type of problem record instantiated from definition. Possible values are: • <code>barrier</code> — Barrier • <code>careGap</code> — Care Gap • <code>healthCondition</code> — Health Condition
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of problem definition. Possible values are: • <code>infectiousDisease</code>

Field	Details
	 Note: This field is only available if Disease Surveillance is enabled in your org.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProblemDefinitionFeed](#) on page 1418

Feed tracking is available for the object.

[ProblemDefinitionHistory](#) on page 1424

History is available for tracked fields of the object.

[ProblemDefinitionShare](#) on page 1427

Sharing is available for the object.

[ProblemDefinitionChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Sort, Update Description References the GoalDefinition record that's associated to a parent ProblemDefinition record. This field is a relationship field. Relationship Name GoalDefinition Relationship Type Lookup

Field	Details
	Refers To GoalDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Relationship Type Lookup Refers To - Group - User
ProblemDefinitionId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort
	Description References the ProblemDefinition record that's associated to a child GoalDefinition record. This field is a relationship field.
	Relationship Name ProblemDefinition
	Relationship Type Lookup
	Refers To ProblemDefinition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProblemGoalDefinitionFeed](#) on page 1418

Feed tracking is available for the object.

[ProblemGoalDefinitionHistory](#) on page 1424

History is available for tracked fields of the object.

[ProblemGoalDefinitionShare](#) on page 1427

Sharing is available for the object.

CareGap

Represents gaps in patient care through a specified period. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference
	Properties Create, Filter, Group, Sort
	Description The account associated with the care gap.

Field	Details
	This field is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
CareBarrierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care barrier associated with the care gap. This field is a relationship field. Relationship Name CareBarrier Relationship Type Lookup Refers To CareBarrier
ClinicalMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical measure associated with the care gap. This field is a relationship field. Relationship Name ClinicalMeasure Relationship Type Lookup Refers To ClinicalMeasure
Description	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The description of the care gap.
HealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition associated with the care gap. This field is a relationship field. Relationship Name HealthCondition Relationship Type Lookup Refers To HealthCondition
LastEvaluatedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care gap was last evaluated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MeasureEvaluationStatus	Type picklist

Field	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the measure evaluation. Possible values are: • <code>EvaluationComplete</code>—Evaluation Complete • <code>EvaluationError</code>—Evaluation Error • <code>EvaluationInProgress</code>—Evaluation In Progress • <code>ManuallyClosed</code>—Manually Closed • <code>ManuallyExcluded</code>—Manually Excluded • <code>ManuallyOpened</code>—Manually Opened
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care gap.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProblemDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The problem definiton associated with the care gap. This field is a relationship field.

Field	Details
	Relationship Name ProblemDefinition Relationship Type Lookup Refers To ProblemDefinition
RecordOriginType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort Description Specifies the method used for retrieving or creating the care gap record. Possible values are: • Calculated • Imported • ManuallyCreated—Manually Created
ReportingPeriodEndDate	Type date Properties Create, Filter, Group, Sort, Update Description The end date of the care gap reporting period.
ReportingPeriodStartDate	Type date Properties Create, Filter, Group, Sort, Update Description The start date of the care gap reporting period.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of external source system from which the record was imported.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in the external source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description
Status	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the status of the care gap. Possible values are: • Closed • Excluded • Open
StatusReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for force closing the care gap.
TargetResolutionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The target resolution date of a care gap for a patient.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareGapFeed

Feed tracking is available for the object.

CareGapHistory

History is available for tracked fields of the object.

CareGapOwnerSharingRule

Sharing rules are available for the object.

CareGapShare

Sharing is available for the object.

ClinicalMeasure

Represents a structured and computable definition of a health-related measure for identifying care gaps. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ApplicationName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The application used for calculating the measure.
ApplicationType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of application used for calculating the measure. Possible values are: • Apex • Custom • ExpressionSet—Expression Set • Flow • IntegrationProcedure—Integration Procedure

Field	Details
Author	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The individual or organization that primarily authored the measure.
ClinicalRcmdSummary	Type textarea Properties Create, Nillable, Update Description A summary of relevant clinical guidelines or other clinical recommendations supporting the measure.
ClinicalUsage	Type textarea Properties Create, Nillable, Update Description The description of how the measure is used.
CompositeScoringType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The scoring method used to combine the component measures to determine the composite score. Possible values are: • All-Or-Nothing • Linear • Opportunity • Weighted
CopyrightLabel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The copyright label of a measure.

Field	Details
CopyrightStatement	Type textarea Properties Create, Nillable, Update Description A copyright statement of the measure and/or its contents.
Description	Type textarea Properties Create, Nillable, Update Description The description of the measure.
Disclaimer	Type textarea Properties Create, Nillable, Update Description A disclaimer for the use of the measure or its referenced content.
Editor	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The individual or organization responsible for editing the measure.
EffectiveEndDate	Type dateTime Properties Create, Filter, Sort, Update Description The end date of a measure evaluation period.
EffectiveStartDate	Type dateTime Properties Create, Filter, Sort, Update Description The start date of a measure evaluation period.

Field	Details
Endorser	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The individual or organization responsible for endorsing the measure.
IntendedJurisdictionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The legal or geographic region where the measure is intended to be used. This field is a polymorphic relationship field. Relationship Name IntendedJurisdictionCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
IsExperimental	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a measure was authored for experimental purposes (true) or not (false). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastReviewedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date the measure was last reviewed.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MeasureCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the high-level category that the measure belongs to, such as Assessment or Treatment. Possible values are: - Assessment - Education - Treatment
MeasureType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the measure type based on what the measure calculates. Possible values are: - Composite - Outcome - Patient-Reported-Outcome - Process - Structure
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description A human-friendly name for a measure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PopulationBasisTypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the population basis type for a measure when the basis is different from the subject. This field is a relationship field. Relationship Name PopulationBasisTypeCode Relationship Type Lookup Refers To CodeSet
ProblemDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The problem definition associated with the measure. This field is a relationship field. Relationship Name ProblemDefinition

Field	Details
	Relationship Type Lookup Refers To ProblemDefinition
PublisherApprovalDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the measure was approved by the publisher.
PublisherContact	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The contact details of the publisher.
PublisherName	Type string Properties Create, Filter, Group, Sort, Update Description The individual or organization that publishes and maintains the measure.
Purpose	Type textarea Properties Create, Nillable, Update Description A short explanation of why a measure is needed.
Rationale	Type textarea Properties Create, Nillable, Update Description A detailed reason for why the measure exists, including its objective and impact.
RelatedResources	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Supplementary resources or materials supporting a measure, such as additional documentation and citations.
Reviewer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The individual or organization responsible for reviewing the measure.
RiskAdjustmentMethod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the adjustment method for risks, such as clinical severity and conditions present at the start of care that may influence measure scores.
ScoreAggregationMethod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the method used to combine the different measure scores of each population into one aggregated result.
ScoreImprovementIndication	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether an increase or decrease in score is the preferred result for a measure. Possible values are: - Decrease - Increase
ScoringType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The scoring type used for calculating the measure. Possible values are: • Cohort • Continuous Variable • Proportion • Ratio
ScoringUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the expected unit of measure for the measure score when the unit can't be inferred from the measure logic. This field is a relationship field. Relationship Name ScoringUnit Relationship Type Lookup Refers To UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The external system of record.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in the source system.
SourceSystemModified	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in the source system.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of a measure, such as draft, active, retired, or unknown. Possible values are: • Active • Draft • Retired • Unknown
SubjectCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the subject category that the measure is intended for. Possible values are: • Device • Location • Organization • Patient • Practitioner • RelatedPerson
Subtitle	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A subtitle for a measure, adding additional context.
SupportedContext	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The context that the measure is intended to support.
SystemReadableName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A computer-friendly name for a measure.
TermCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies description of an individual term used within the measure. This field is a relationship field. Relationship Name TermCode Relationship Type Lookup Refers To CodeSet
VersionNumber	Type string Properties Create, Filter, Group, Sort, Update Description The version of a measure that is managed by the author.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalMeasureFeed

Feed tracking is available for the object.

ClinicalMeasureHistory

History is available for tracked fields of the object.

ClinicalMeasureOwnerSharingRule

Sharing rules are available for the object.

ClinicalMeasureShare

Sharing is available for the object.

ClinicalMeasureCriteria

Represents a computable criteria of a health-related measure. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AggregateMethodType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The aggregation method used for a measure score. Possible values are: • Average • Count • Maximum • Median • Minimum • Sum
CriteriaCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unique code of the criteria. This field is a polymorphic relationship field. Relationship Name CriteriaCode Relationship Type Lookup

Field	Details
	Refers To CodeSet, CodeSetBundle
CriteriaExpression	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The expression used to define the criteria.
CriteriaType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of criteria that the measure checks for. Possible values are: - PopulationCriteria—Population Criteria - StratifierCriteria—Stratifier Criteria - StratifierCriteriaComponent—Stratifier Criteria Component - SupplementalData—Supplemental Data
Description	Type textarea Properties Create, Nillable, Update Description The description of the criteria.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the clinical measure criteria.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ParentCriteriaId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The associated parent criteria record. This field is a relationship field. Relationship Name ParentCriteria Relationship Type Lookup Refers To ClinicalMeasureCriteria
ReferenceRecordId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update
	Description The reference record of the object that is associated with the criteria. This field is a polymorphic relationship field.
	Relationship Name ReferenceRecord
	Relationship Type Lookup
	Refers To ClinicalMeasure, ClinicalMeasureCriteriaGrp

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ClinicalMeasureCriteriaFeed](#) on page 1418

Feed tracking is available for the object.

[ClinicalMeasureCriteriaHistory](#) on page 1424

History is available for tracked fields of the object.

[ClinicalMeasureCriteriaShare](#) on page 1427

Sharing is available for the object.

ClinicalMeasureCriteriaGrp

Represents a group of computable criteria for a health-related measure. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalMeasureId	Type reference
	Properties Create, Filter, Group, Sort
	Description The clinical measure that the criteria group belongs to.

Field	Details
	This field is a relationship field. Relationship Name ClinicalMeasure Relationship Type Lookup Refers To ClinicalMeasure
CriteriaGroupCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unique code associated with the clinical measure criteria group. This field is a polymorphic relationship field. Relationship Name CriteriaGroupCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Description	Type textarea Properties Create, Nillable, Update Description The description of the clinical measure criteria group.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
MeasureType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the measure type the criteria group belongs to based on what the measure calculates. Possible values are: • Composite • Outcome • Patient-Reported-Outcome • Process • Structure
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the clinical measure criteria group.
PopulationBasisTypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the population basis type for a measure the criteria group belongs to, when the basis is different from the subject. This field is a relationship field. Relationship Name PopulationBasisTypeCode Relationship Type Lookup Refers To CodeSet
ProgramName	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The program used for calculating the measure that the criteria group belongs to.
ProgramType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of program used for calculating the measure that the criteria group belongs to. Possible values are: • Apex Class • Expression Set • Flow • OmniStudio Integration Procedure
ScoreAggregationMethod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the method used to combine the different measure scores of each population into one aggregated result.
ScoreImprovementIndication	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether an increase or decrease in score is the preferred result for the measure that the criteria group belongs to. Possible values are: • Decrease • Increase
ScoringType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The scoring type used for calculating the measure the criteria group belongs to. Possible values are: • Cohort • Continuous-Variable • Proportion • Ratio
ScoringUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the expected unit of measure for the measure score when the unit can't be inferred from the measure logic. This field is a relationship field. Relationship Name ScoringUnit Relationship Type Lookup Refers To UnitOfMeasure
SubjectCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the subject category of the measure that the criteria group belongs to. Possible values are: • Device • Location • Organization • Patient • Practitioner • Related Person

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ClinicalMeasureCriteriaGrpFeed](#) on page 1418

Feed tracking is available for the object.

[ClinicalMeasureCriteriaGrpHistory](#) on page 1424

History is available for tracked fields of the object.

CareGapCriteriaResult

Represents the result of an evaluated clinical measure criteria. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareGapId	Type reference Properties Create, Filter, Group, Sort Description The associated care gap that is being evaluated. This field is a relationship field. Relationship Name CareGap Relationship Type Lookup Refers To CareGap
ClinicalMeasureCriteriaId	Type reference Properties Create, Filter, Group, Sort, Update Description The associated measure criteria that the care gap is evaluated against. This field is a relationship field. Relationship Name ClinicalMeasureCriteria

Field	Details
	Relationship Type Lookup Refers To ClinicalMeasureCriteria
EvaluatedCriteriaResult	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The result of the evaluated criteria.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care gap criteria result.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareGapCriteriaResultHistory](#) on page 1424

History is available for tracked fields of the object.

CareTask

Represents additional information about a healthcare-related task such as process status, beneficiary, and related tasks. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A name or code that describes the task. This field is a polymorphic relationship field. Relationship Name ActionCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ActualEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the task ends.
ActualStartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the task starts.
BeneficiaryId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The party who benefits from the task. This field is a polymorphic relationship field. Relationship Name Beneficiary Relationship Type Lookup Refers To Account, HealthcareProvider
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The associated clinical encounter for which the task was created. This field is a relationship field. Relationship Name ClinicalEncounter Relationship Type Lookup Refers To ClinicalEncounter
ContentResource	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Stores the endpoints or URLs to relevant educational resources such as PDFs.
ExpectedEndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the task is expected to end.

Field	Details
ExpectedStartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the task is expected to start.
ExtlTaskDefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID or URL of the external task definition in the source system.
GroupIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The shared ID of multiple independent tasks.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the task is performed.

Field	Details
	This field is a polymorphic relationship field. Relationship Name Location Relationship Type Lookup Refers To HealthcareFacility, Location
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care task record.
OwnedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The party who's responsible for executing the task. This field is a polymorphic relationship field. Relationship Name OwnedBy Relationship Type Lookup Refers To Account, CareRegisteredDevice, Contact, User
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the care task record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup

Field	Details
	Refers To Group, User
ParentCareTaskId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The associated care task. This field is a relationship field. Relationship Name ParentCareTask Relationship Type Lookup Refers To CareTask
ProcessStatusId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The business-specific process status of the task. This field is a polymorphic relationship field. Relationship Name ProcessStatus Relationship Type Lookup Refers To CodeSet, CodeSetBundle
RequestedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The party who created the task. This field is a polymorphic relationship field. Relationship Name RequestedBy

Field	Details
	Relationship Type Lookup Refers To Account, CareRegisteredDevice, Contact, HealthcareProvider, User
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence number in which the task is performed.
ShouldIgnore	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the action specified in the task should be ignored or performed. The default value is <code>false</code> .
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in the external source system.
SourceSystemModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in the external source system.
SourceSystemName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the external source system from which the record was imported.

Field	Details
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the status of the task.
TaskId	Type reference Properties Create, Filter, Group, Sort, Update Description The task associated with the care task. This field is a relationship field. Relationship Name Task Relationship Type Lookup Refers To Task

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareTaskChangeEvent](#) on page 1413

Change events are available for the object.

[CareTaskFeed](#) on page 1418

Feed tracking is available for the object.

[CareTaskHistory](#) on page 1424

History is available for tracked fields of the object.

[CareTaskShare](#) on page 1427

Sharing is available for the object.

CareTaskDetail

Represents extra details about a healthcare-related task such as the detail type, detail record, detail code, and detail value. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareTaskId	Type reference Properties Create, Filter, Group, Sort Description The care task associated with the care task detail. This field is a relationship field. Relationship Name CareTask Relationship Type Master-detail Refers To CareTask (the master object)
DetailType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of information you're adding to the care task record. Possible values are: • <code>ActualPerformer</code>—Actual Performer • <code>BasedOn</code>—Based On • <code>ExpectedPerformer</code>—Expected Performer • <code>InputType</code>—Input Type • <code>Insurance</code> • <code>OutputType</code>—Output Type • <code>Reason</code> The default value is <code>BasedOn</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care task detail record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareTaskDetailChangeEvent](#) on page 1413

Change events are available for the object.

[CareTaskDetailFeed](#) on page 1418

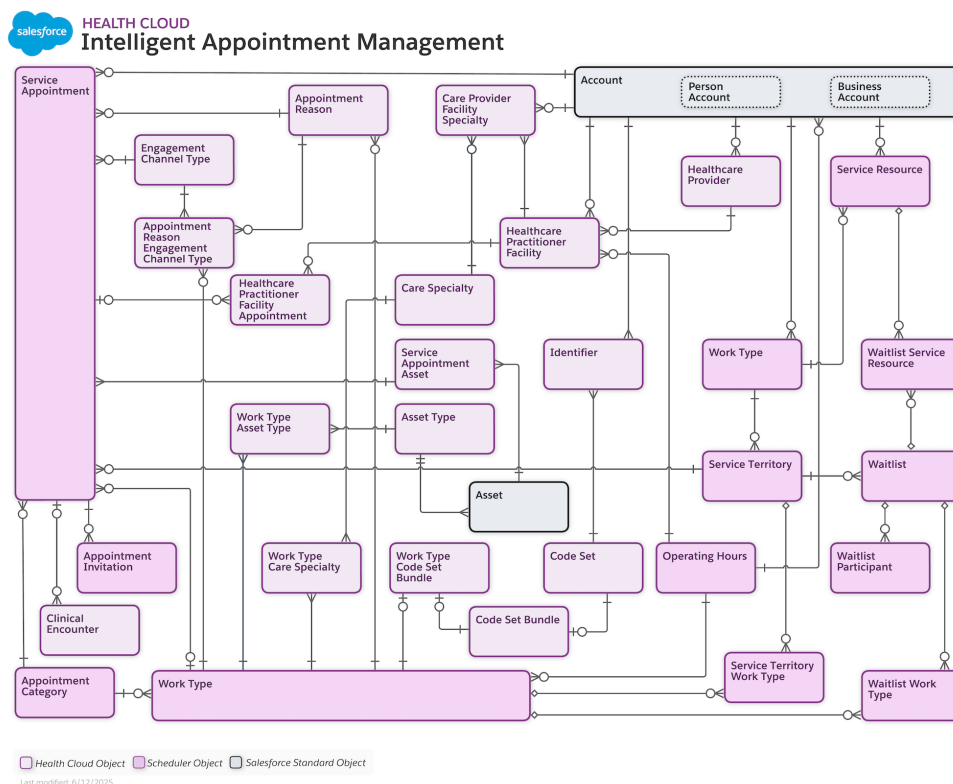
Feed tracking is available for the object.

[CareTaskDetailHistory](#) on page 1424

History is available for tracked fields of the object.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.



For more details and a larger image, visit the [Data Model Gallery](#).

Practitioner Availability at Facilities

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

AppointmentReason

Represents a patient's reason for making an appointment. Used for self-scheduling in Intelligent Appointment Management. This object is available in API version 53.0 and later.

ApptReasonEngmtChannelType

Represents an available engagement channel for a given AppointmentReason. Possible engagement channels could be video, phone, or in person. Possible appointment reasons could be annual physical, fever, or physical therapy. This object is available in API version 56.0 and later.

AssetType

Represents a type of asset, such as a type of item, physical space, or service offering. This object is available in API version 62.0 and later.

CarePractnFacilityAppt

Represents a junction object between a HealthcarePractitionerFacility (practitioner at a facility) and a ServiceAppointment (appointment). This object is available in API version 52.0 and later.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

ServiceAppointmentAsset

Represents a junction between Service Appointment and Asset. This junction object enables admins to associate a patient appointment to an asset such as a piece of medical equipment. This object is available in API version 62.0 and later.

WorkTypeAssetType

Represents a junction between Work Type and Asset Type. This junction object enables admins to associate a visit type such as PRP Hair Restoration to an asset type such as Room. This object is available in API version 62.0 and later.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.

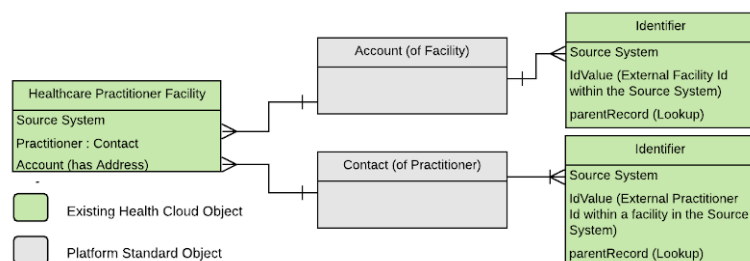
Practitioner Availability at Facilities

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

Booking an appointment against a facility alone, such as an X-Ray, lab work, or dialysis, is not supported. A practitioner must be defined for the facility, even if it is a placeholder.

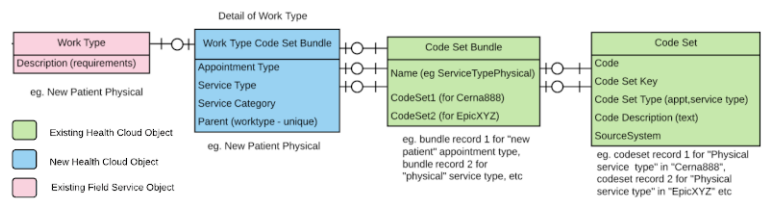


Note: What's the difference between an ID and an Identifier?

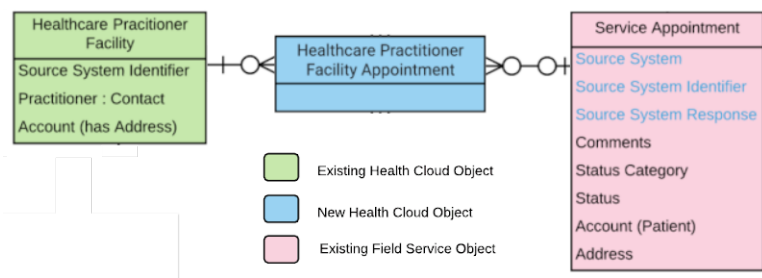
- An Identifier is a record type that represents real-world identifying information about a facility or practitioner, such as dates of validity, jurisdiction, and the issuing authority.
- An ID is a machine-generated foreign key that identifies a record in a remote EHR system.

Appointment Type and Service Type

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.



Appointments booked by the call center agent result in a Service Appointment record being created along with a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility. The Service Appointment status field is set to `Booked` upon record creation.



SEE ALSO:
[Provider Network Management](#)

AppointmentReason

Represents a patient’s reason for making an appointment. Used for self-scheduling in Intelligent Appointment Management. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AppointmentReason	Type picklist

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The patient's reason for making the appointment. Not the same as visit type.
AppointmentReasonImageId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Image related to the visit reason, such as a stethoscope or a splint. This field is a relationship field. Relationship Name AppointmentReasonImage Relationship Type Lookup Refers To ContentDocument
DefaultImage	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Generic image for all visit reasons. A custom image overrides the default image if present.
DefaultWorkTypeId	Type reference Properties Create, Filter, Group, Sort, Update Description Specifies the default appointment parameters for a new patient. This field is a relationship field. Relationship Name DefaultWorkType Relationship Type Lookup Refers To WorkType

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Detailed information about the patient's reason for making the appointment.
EstablishedWorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies appointment parameters for an established patient (has been seen within the last three years) if different from the default work type. This field is a relationship field. Relationship Name EstablishedWorkType Relationship Type Lookup Refers To WorkType
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the appointment reason is active. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when this record was last modified. Its label in the user interface is <code>Last Modified Date</code>.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the Appointment Reason record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ResourceType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of resource associated with the appointment reason. Possible values are: - Asset - Provider
Visibility	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description Indicates if this <code>AppointmentReason</code> is available for patients to self-schedule. Possible values are: • <code>PATIENT_SELF_SCHEDULING</code>

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AppointmentReasonFeed](#) on page 1418

Feed tracking is available for the object.

[AppointmentReasonHistory](#) on page 1424

History is available for tracked fields of the object.

[AppointmentReasonOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[AppointmentReasonShare](#) on page 1427

Sharing is available for the object.

ApptReasonEngmtChannelType

Represents an available engagement channel for a given `AppointmentReason`. Possible engagement channels could be video, phone, or in person. Possible appointment reasons could be annual physical, fever, or physical therapy. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AppointmentReasonId</code>	Type reference Properties Create, Filter, Group, Sort Description The patient's reason for making this appointment. This field is a relationship field. Relationship Name <code>AppointmentReason</code>

Field	Details
	Relationship Type Lookup Refers To AppointmentReason
DefaultWorkTypeId	Type reference Properties Create, Filter, Group, Sort, Update Description The work type that defines the default parameters that apply to a new patient. This field is a relationship field. Relationship Name DefaultWorkType Relationship Type Lookup Refers To WorkType
EngagementChannelTypeId	Type reference Properties Create, Filter, Group, Sort, Update Description The channel that the patient can access related to the appointment reason. This field is a relationship field. Relationship Name EngagementChannelType Relationship Type Lookup Refers To EngagementChannelType
EstablishedWorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type that defines the parameters that apply to an established patient, if different from the default work type. This field is a relationship field.

Field	Details
	Relationship Name EstablishedWorkType Relationship Type Lookup Refers To WorkType
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when this record was last modified. Its label in the user interface is <code>Last Modified Date</code> .
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>ApptReasonEngmtChannelType</code> record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ApptReasonEngmtChannelTypeFeed](#) on page 1418

Feed tracking is available for the object.

[ApptReasonEngmtChannelTypeHistory](#) on page 1424

History is available for tracked fields of the object.

AssetType

Represents a type of asset, such as a type of item, physical space, or service offering. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
Category	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the category of the asset type. Possible values are: • Device • HealthcareServiceHealthcare Service • Location The default value is Device.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the asset type.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Required. Indicates whether the asset type is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
IsAvailableToSchedule	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the use of assets associated with the asset type can be scheduled (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
<code>LastReferencedDate</code>	Type <code>dateTime</code> Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
<code>LastViewedDate</code>	Type <code>dateTime</code> Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
<code>Name</code>	Type <code>string</code> Properties Create, Filter, Group, idLookup, Sort, Update Description Required. The name of the asset type record.
<code>OwnerId</code>	Type <code>reference</code> Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User

Field	Details
ParentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent asset type associated with the record. Use a parent record to define a relationship between an asset type and an asset subtype. This field is a relationship field. Relationship Name Parent Refers To AssetType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AssetTypeHistory

History is available for tracked fields of the object.

AssetTypeOwnerSharingRule

Sharing rules are available for the object.

AssetTypeShare

Sharing is available for the object.

CarePractnFacilityAppt

Represents a junction object between a HealthcarePractitionerFacility (practitioner at a facility) and a ServiceAppointment (appointment). This object is available in API version 52.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
HealthcarePractitionerFacilityId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description Required. The healthcare practitioner facility scheduled for this appointment. This field is a relationship field. Relationship Name HealthcarePractitionerFacility Relationship Type Master-Detail Refers To HealthcarePractitionerFacility
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the provider is required at the appointment (<code>true</code>) or not (<code>false</code>). This field is available in API version 62.0 or later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when this record was last modified. Its label in the user interface is <code>Last Modified Date</code>.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when this record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Required. The provider associated with the service appointment.

Field	Details
ServiceAppointmentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Required. The appointment associated with this record. This field is a relationship field. Relationship Name ServiceAppointment Relationship Type Lookup Refers To ServiceAppointment

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdmissionSource	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the source of the admission. Possible values are: • Another Hospital • Emergency Department • General Practitioner Referral • In-Hospital Birth • Nursing Home

Field	Details
	• Other • Other Medical Practitioner Referral • Outpatient Department • Psychiatric Hospital • Rehabilitation Facility
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the clinical encounter of a patient with a care provider. This field is a relationship field. Relationship Name Case Refers To Case
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the classification of the encounter. Possible values are: • Ambulatory • Emergency • Home Health • Inpatient Encounter
DestinationFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility to which the patient is transferred. Referenced Objects • HealthcareFacility

Field	Details
DestinationOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The organization to which the patient is transferred. Referenced Objects Account
DietPreference	Type multipicklist Properties Create, Filter, Nillable, Update Description The diet preferences of the patient. Possible values are: - Dairy-Free - Gluten-Free - Halal - Kosher - Nut-Free - Vegan - Vegetarian
DischargeDispositionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the patient at discharge. Referenced Objects CodeSetBundle
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of the patient encounter, in the given unit of measure.

Field	Details
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the encounter duration. Referenced Objects • UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the encounter ended.
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the encounter took place. Referenced Objects • HealthcareFacility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical encounter record.
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient receiving the treatment. Referenced Objects Account
PreAdmissionIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the encounter pre-admission. Referenced Objects ClinicalEncounterIdentified
PreviousFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's location before the admission. Referenced Objects HealthcareFacility
PreviousOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the organization where the patient was previously located. Referenced Objects Account

Field	Details
PriorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the priority associated with the urgency of the encounter. Referenced Objects CodeSetBundle
ReadmissionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the readmission. Referenced Objects CodeSetBundle
RelatedClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies an encounter that is related to this encounter. Referenced Objects ClinicalEncounter
ServiceAppointment	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The appointment associated with this clinical encounter. Referenced Objects ServiceAppointment
ServiceType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the classification of the type of service. Possible values are: • Homoeopathy • Meditation • Naturopathy • Reflexology
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
SpecialCourtesy	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies a class of courtesy extended to the patient. Possible values are: • Extended • Normal

Field	Details
	- Professional - Staff - Unknown - VIP
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the encounter began.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the patient encounter. Possible values are: - Arrived - Cancelled - Finished - In Progress - Planned - Triaged
TypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the encounter. Referenced Objects CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterChangeEvent (API version 58.0)

Change events are available for the object.

ClinicalEncounterFeed

Feed tracking is available for the object.

ClinicalEncounterHistory

History is available for tracked fields of the object.

ServiceAppointmentAsset

Represents a junction between Service Appointment and Asset. This junction object enables admins to associate a patient appointment to an asset such as a piece of medical equipment. This object is available in API version 62.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
AssetId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The asset associated with the service appointment. This field is a relationship field. Relationship Name Asset Refers To Asset
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the asset is required for the appointment (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the service appointment asset record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
ServiceAppointmentId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The service appointment associated with the asset. This field is a relationship field. Relationship Name ServiceAppointment Refers To ServiceAppointment

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceAppointmentAssetHistory](#)

History is available for tracked fields of the object.

[ServiceAppointmentAssetOwnerSharingRule](#)

Sharing rules are available for the object.

[ServiceAppointmentAssetShare](#)

Sharing is available for the object.

WorkTypeAssetType

Represents a junction between Work Type and Asset Type. This junction object enables admins to associate a visit type such as PRP Hair Restoration to an asset type such as Room. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
AssetTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Required. The asset type associated with a work type. This field is a relationship field. Relationship Name AssetType Refers To AssetType
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work type asset type record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Required. The work type associated with an asset type. This field is a relationship field. Relationship Name WorkType Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkTypeAssetTypeHistory](#)

History is available for tracked fields of the object.

[WorkTypeAssetTypeOwnerSharingRule](#)

Sharing rules are available for the object.

WorkTypeAssetTypeShare

Sharing is available for the object.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareSpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care specialty associated with the work type. This is a relationship field. Relationship Name CareSpecialty Relationship Type Lookup Refers To CareSpecialty
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time that the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time that the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>WorkTypeCareSpecialty</code> record.
WorkTypeId	Type reference Properties Create, Filter, Group, Sort Description The work type that the specialty is associated with. This is the parent record of the work type care specialty. This is a relationship field. Relationship Name WorkType Relationship Type Master-Detail Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkTypeCareSpecialtyFeed](#)

Feed tracking is available for the object.

[WorkTypeCareSpecialtyHistory](#)

History is available for tracked fields of the object.

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AppointmentTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of appointment associated with the visit type (work type) and service. This is a relationship field. Relationship Name AppointmentType Relationship Type Lookup Refers To CodeSetBundle
FlowName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the internal flow that's invoked when the visit type (work type) is selected.
HasPrerequisitesCheckInFlow	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the flow associated with the work type code set bundle checks prerequisites (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>WorkTypeCodeSetBundle</code> record.
ParentId	Type reference Properties Create, Filter, Group, Sort Description The parent visit type (work type) that the code sets for service and appointment details are associated with. The value for this field is unique across your org in records. That means you can't have multiple <code>WorkTypeCodeSetBundle</code> records for the same <code>WorkType</code> record. This is a relationship field. Relationship Name Parent Relationship Type Master-Detail Refers To WorkType
SchedulingSystem	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the scheduling system that's used to schedule an appointment. Possible values are:

Field	Details
	• External • Salesforce The default value is 'External'.
ServiceCategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category of service associated with the visit type (Work Type). This is a relationship field. Relationship Name ServiceCategory Relationship Type Lookup Refers To CodeSetBundle
ServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of service associated with the visit type (Work Type). This is a relationship field. Relationship Name ServiceType Relationship Type Lookup Refers To CodeSetBundle

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

The Intelligent Document Automation data objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. Available in API version 47.0 and later.

[ReceivedDocument](#)

Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

[ReceivedDocumentType](#)

Represents a junction object between Received Document and Document Type. This object is available in API version 58.0 and later.

[OcrDocumentScanResult](#)

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

[DocumentChecklistItem](#)

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

ReceivedDocument

Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Direction	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the org is receiving or sending the document. Possible values are: • INCOMING—Incoming • OUTGOING—Outgoing
DocumentNumber	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Unique document identification number.
HasAutoOcrDisabled	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort Description Determines whether text is extracted from the document automatically. Default is False.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the document is being processed.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the received document.
OcrStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Current state of the text extraction process.

Field	Details
	Possible values are: Draft, Approved, In Approval, In Review, Obsolete, Superseded, Archived. Default is Draft.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the <code>ReceivedDocument</code> record.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Determines the order in which the document is processed when it is part of a queue. Possible values are: • ONE—1 • THREE—3 • TWO—2
Source	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Origin of the incoming document. Can be used to specify processing priority.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Current stage of processing. Possible values are: • APPROVED • ARCHIVED • COMPLETED—Document processing is complete. • DRAFT • IN_REVIEW

Field	Details
	- NEEDS_REVIEW—Document requires review, for example because processing couldn't be completed. - OBSOLETE - PROCESSING—Document processing is in progress. - SUPERSEDED
StatusReason	Type textarea Properties Create, Nillable, Update Description Reason for the status when processing and transforming the document.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ReceivedDocumentChangeEvent](#) (API version 59.0)

Change events are available for the object.

ReceivedDocumentType

Represents a junction object between Received Document and Document Type. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DocumentTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the document type for the document checklist item. This field is a relationship field. Relationship Name DocumentType

Field	Details
	Relationship Type Lookup Refers To DocumentType
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the received document type.
PageNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Page number of the received document.
ReceivedDocumentId	Type reference Properties Create, Filter, Group, Sort Description The ID of the received document for the received document type. This field is a relationship field.

Field	Details
	Relationship Name ReceivedDocument
	Relationship Type Lookup
	Refers To ReceivedDocument

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ReceivedDocumentTypeChangeEvent](#) (API version 60.0)

Change events are available for the object.

OcrDocumentScanResult

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContentVersionId	Type reference
	Properties Filter, Group, Nillable, Sort
	Description Unique identifier for the current version of the data.
DocumentRequestId	Type reference
	Properties Filter, Group, Nillable, Sort
	Description Unique identifier for a document request.

Field	Details
ExtractedValues	Type textarea Properties Nillable Description Data extracted from the document. Data type <code>StringPlusClob</code>, maximum length 131072.  Note: This field is encryptable with Salesforce Platform Encryption.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the record.
OcrService	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Records the service that performed the text extraction. Possible values are: • <code>AMAZON_TEXTTRACT</code>—Amazon Textract • <code>E.AI</code>

Field	Details
<code>OcrStatus</code>	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Current phase of OCR processing. Possible values are: • <code>ERROR</code>—Error • <code>OCR_ENQUEUE</code>—OCR Enqueue • <code>SUCCESS</code>—Success
<code>OwnerId</code>	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the <code>OcrDocumentScanResult</code> record.
<code>PageNumber</code>	Type int Properties Filter, Group, Nillable, Sort Description The page number of the scanned document result in the original document that it's a part of.
<code>Rotation</code>	Type int Properties Filter, Group, Nillable, Sort Description Degrees of rotation requested. Can be 0, 90, 180, or 270.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[OcrDocumentScanResultChangeEvent](#) (API version 59.0)

Change events are available for the object.

DocumentChecklistItem

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
AccountId	Type reference Properties Filter, Group, Nillable, Sort Description Read only. The ID of the account the document checklist item belongs to. The value of the field is set internally using the ParentRecordId field.
Comments	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Comments added when validating a target reference object against the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
DocumentCategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The document category related to the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud. This field is a relationship field.
DocumentTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the document type for the document checklist item.

Field	Details
Instruction	Type textarea Properties Create, Nillable, Update Description Instructions associated with the document checklist item.
IsAccepted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the file has been accepted. The default value is False.
IsFrozen	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the item can no longer be modified. The default value is False.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort Description Indicates if the document checklist item is required. The default value is False.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the document checklist item.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the user who owns this record.
ParentRecordId	Type master-detail reference Properties Create, Filter, Group, Sort, Update Description Original parent object the document checklist item belonged to.
ReceivedDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description This field is a relationship field. Relationship Name ReceivedDocument Relationship Type Lookup Refers To ReceivedDocument
Status	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Uploaded document checklist item status. Possible values are: - Accepted - New - Pending - Waived - Not Verified - Rejected The default value is New.
UploadedById	Type reference Properties Filter, Group, Nillable, Sort Description Person who uploaded the file.
ValidatedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who validated the target reference object against the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
ValidationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the target reference object was validated. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
WhoId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Person that the uploaded documentation pertains to.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

DocumentChecklistItemFeed
Feed tracking is available for the object.

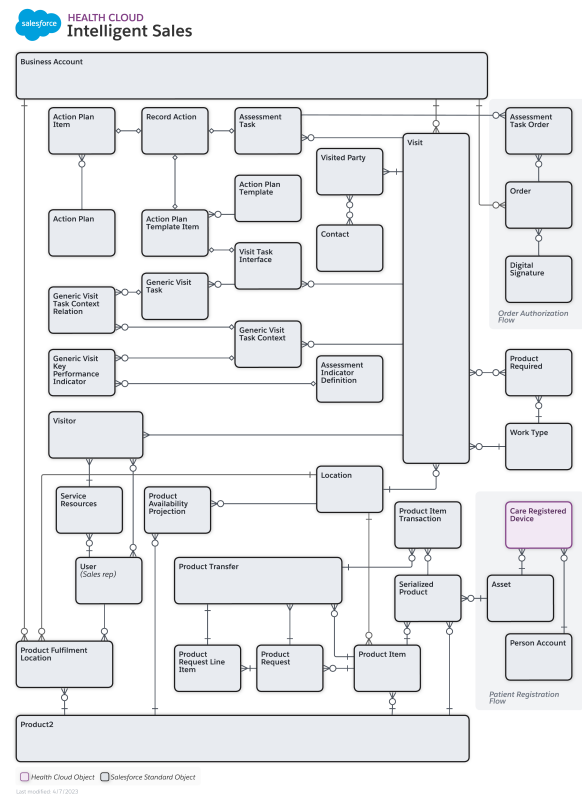
DocumentChecklistItemHistory
History is available for tracked fields of the object.

DocumentChecklistItemOwnerSharingRule
Sharing rules are available for the object.

DocumentChecklistItemShare
Sharing is available for the object.

Intelligent Sales

Help your sales team plan and execute sales visits and manage field inventory with Intelligent Sales.



EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

For more details and a larger image, visit the [Data Model Gallery](#).

[ActionPlanTemplateItem](#)

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

[actionplantemplate](#)

Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later.

[ActionPlanTemplateItem](#)

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

[Address](#)

Represents a mailing, billing, or home address.

[AssessmentTask](#)

Perform activities such as patient registration or order authorization to capture information.

[Pricebook2](#)

Represents a price book that contains the list of products that your org sells.

[Product2](#)

Represents a product that your org sells.

[Pricebookentry](#)

Represents a product entry (an association between a price book and product) in a price book.

[ProductAvailabilityProjection](#)

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

[ProductFulfillmentLocation](#)

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

[ProductItem](#)

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

[ProductRequest](#)

Represents a device request made as part of a care program.

[ProductRequestLineItem](#)

A junction object between `ProductRequest` and `ProductTransfer`. This object is available in API version 50.0 and later.

[productrequired](#)

Represents a product that is needed to complete a visit.

[producttransfer](#)

Represents the transfer of inventory between locations in field service.

[RecordAction](#)

Represents a relationship between a record and an action, such as a flow. Create a `RecordAction` for every action that you want to associate with a particular record. Available in API version 42.0 and later.

[SerializedProduct](#)

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

[Visit](#)

Track information related to a field rep's visit to a health care provider.

[VisitedParty](#)

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

[Visitor](#)

Represents the sales reps performing visits.

SEE ALSO:

https://help.salesforce.com/s/articleView?id=sf.admin_intelligent_sales.htm

https://help.salesforce.com/s/articleView?id=sf.admin_intelligent_sales_data_model.htm

[Visits \(POST\)](#)

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

Supported Calls

`create()` `delete()` `describeLayout()` `describeSOjects()` `getDeleted()` `getUpdated()` `query()` `retrieve()` `search()` `undelete()` `update()` `upsert()`

Fields

Field Name	Details
ActionPlanTemplateVersionId	Type reference Properties Create, Filter, Group, Sort, Description The version of the action plan template this item is for.
DisplayOrder	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The order in which this item is displayed within the action plan template version.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is active. The default value is <code>false</code> .

Field Name	Details
IsLocked	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this action plan template item is locked or not. The default value is <code>false</code>.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is required. The default value is <code>false</code>.
ItemEntityType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of action plan template item entity.. Possible values are: • Document Checklist Item • Event—This value is available in API version 63.0. • RecordAction • Task
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The most recent date on which a user viewed this record.
MayEdit	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this action plan template item can be edited or not. The default value is <code>false</code> .
Name	Type string Properties Create, Filter, Group, Sort, idLookup, Update Description The unique identifier for this action plan template item record.
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for this action plan template item. This field is unique within your organization.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ActionPlanTemplateItemChangeEvent](#)

Change events are available for the object.

[ActionPlanTemplateItemFeed](#)

Feed tracking is available for the object.

[ActionPlanTemplateItemHistory](#)

History is available for tracked fields of the object.

[ActionPlanTemplateItemOwnerSharingRule](#)

Sharing rules are available for the object.

[ActionPlanTemplateItemShare](#)

Sharing is available for the object.

actionplantemplate

Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort Description Specifies the type of action plan you're creating. Possible values are: • Industries • Visit Execution For Intelligent Sales, select only Visit Execution.
Description	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The description for your action plan template.
IsAdHocItemCreationEnabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether ad-hoc creation of tasks is possible.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp for the last time this record was referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp for the last time this record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name for your action plan template
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Reference to the owner of the record.
TargetEntityType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort Description Indicates which entity this template is being created for. Possible values are: • Account • BusinessMilestone—Business Milestone • Case • Contact • Contract • Lead • Opportunity • PersonLifeEvent • Person Life Event • Visit For Intelligent Sales, use only Visit.

Field	Details
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for your action plan template.

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

Supported Calls

`create()` `delete()` `describeLayout()` `describeObjects()` `getDeleted()` `getUpdated()` `query()` `retrieve()` `search()` `undelete()` `update()` `upsert()`

Fields

Field Name	Details
ActionPlanTemplateVersionId	Type reference Properties Create, Filter, Group, Sort, Description The version of the action plan template this item is for.
DisplayOrder	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The order in which this item is displayed within the action plan template version.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is active. The default value is <code>false</code>.

Field Name	Details
IsLocked	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this action plan template item is locked or not. The default value is <code>false</code>.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is required. The default value is <code>false</code>.
ItemEntityType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of action plan template item entity.. Possible values are: • Document Checklist Item • Event—This value is available in API version 63.0. • RecordAction • Task
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The most recent date on which a user viewed this record.
MayEdit	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this action plan template item can be edited or not. The default value is <code>false</code> .
Name	Type string Properties Create, Filter, Group, Sort, idLookup, Update Description The unique identifier for this action plan template item record.
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for this action plan template item. This field is unique within your organization.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ActionPlanTemplateItemChangeEvent](#)

Change events are available for the object.

[ActionPlanTemplateItemFeed](#)

Feed tracking is available for the object.

[ActionPlanTemplateItemHistory](#)

History is available for tracked fields of the object.

[ActionPlanTemplateItemOwnerSharingRule](#)

Sharing rules are available for the object.

[ActionPlanTemplateItemShare](#)

Sharing is available for the object.

Address

Represents a mailing, billing, or home address.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The following access checks must be enabled:

- Industries Insurance
- Retail Execution
- Industries Visit
- Field Service
- Order Management
 - Perms: FulfillmentOrder, OrderSummary, AdvancedOrderManagement, OrderCCS
 - Prefs: OrdersEnabled, EnhancedCommerceOrders
- Public Sector
- Employee Experience
- Contact Tracing For Employees

You can create an address only when creating a location.

Fields

Field Name	Details
Address	Type address Properties Filter, Nillable Description The full address.
AddressType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Picklist of address types. The values are: • Mailing • Shipping

Field Name	Details
	- Billing - Home
City	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address city.
Country	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address country.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A brief description of the address.
DrivingDirections	Type string Properties Create, Filter, Nillable, Sort, Update Description Directions to the address.
GeocodeAccuracy	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates.
LastReferencedDate	Type dateTime

Field Name	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Latitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with <code>Longitude</code> to specify the precise geolocation of the address. Acceptable values are numbers between –90 and 90 with up to 15 decimal places.
LocationType	Type picklist Properties Create, Defaulted on create, Filter, Filter, Group, Sort, Update Description Picklist of location types. The available values are: • Warehouse (default) • Site • Van • Plant
Longitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with <code>Latitude</code> to specify the precise geolocation of the address. Acceptable values are numbers between –180 and 180 with up to 15 decimal places.

Field Name	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the address.
ParentId	Type reference Properties Create, Filter, Group, Sort Description A lookup field to the parent location. This is a relationship field. Relationship Name Parent Relationship Type Lookup Refers To Location
PostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address postal code.
State	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address state.
Street	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The address street.

Field Name	Details
TimeZone	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Picklist of available time zones.

Usage

 **Important:** “Address” in Salesforce can also refer to the Address compound field found on many standard objects. When referencing the Address object in your Apex code, always use `Schema.Address` instead of `Address` to prevent confusion with the standard Address compound field. If referencing both the address object and the Address field in the same snippet, you can differentiate between the two by using `System.Address` for the field and `Schema.Address` for the object.

Associated Object

This object has the following associated object. If the API version isn’t specified, they’re available in the same API versions as this object. Otherwise, they’re available in the specified API version and later.

AddressHistory (API version 62.0)

History is available for tracked fields of the object.

AssessmentTask

Perform activities such as patient registration or order authorization to capture information.

Special Access Rules

In Health Cloud, this object is available in API version 46.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentTaskDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The assessment task definition that is referenced for the task. This field is a relationship field.

Field	Details
	Relationship Name AssessmentTaskDefinition Refers To AssessmentTaskDefinition
AssignedToId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the user that's assigned the task. This field is a polymorphic relationship field. In Health Cloud, this field and is available in API version 58.0 and later. Relationship Name AssignedTo Relationship Type Lookup Refers To User
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Description of task that has to be performed at the store.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the assessment task is completed.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicate whether a task must be completed to complete a visit. The default value is False. In Health Cloud, this field is available in API version 48.0 and later.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Unique identification of the task.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this assessment template. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
ParentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The visit associated with an assessment task. This field is a relationship field. In Health Cloud, this field is available in API version 48.0 and later.

Field	Details
	Relationship Name Parent Refers To Visit
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the record with which the associated task is related. This field is a polymorphic relationship field. In Health Cloud, this field is available in API version 58.0 and later. Relationship Name ReferenceRecord Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep, ActionPlan, PrvdEngmtComplianceCycle Based on the availability of objects in your org.
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence in which the tasks must be performed. In Health Cloud, this field is available in API version 48.0 and later.
StartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Time when the task was started by a field rep.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description View the status of a task. Possible values are: - Completed - InProgress—In Progress - NotStarted—Not Started - Skipped The default value is Not Started. In Health Cloud, this field is available in API version 48.0 and later.
TaskType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort Description Type of a task that the sales rep can perform during the visit. Possible values are: - ConductInStoreSurveys - InventoryCheck - Other - PlaceOrder - PlanogramCheck - PromotionCheck

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

- [AssessmentTaskShare](#)
- [AssessmentTaskFeed](#)

Pricebook2

Represents a price book that contains the list of products that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text description of the price book.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the price book is active (<code>true</code>) or not (<code>false</code>). Inactive price books are hidden in many areas in the user interface. You can change this field's value as often as necessary. Label is Active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the price book has been archived (<code>true</code>) or not (<code>false</code>). This field is read only.
IsDeleted	Type boolean Properties Defaulted on create, Filter Description Indicates whether the price book has been moved to the Recycle Bin (<code>true</code>) or not (<code>false</code>). Label is Deleted.
IsStandard	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the price book is the standard price book for the org (<code>true</code>) or not (<code>false</code>). Every org has one standard price book—all other price books are custom price books.

Field	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Required. Name of this object. This field is read-only for the standard price book. Label is Price Book Name .

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[Pricebook2History](#)

History is available for tracked fields of the object.

Product2

Represents a product that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description A text description of this record. Label is Product Description .
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description URL leading to a specific version of a record in the linked external data source.

Field	Details
ExternalDataSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the related external data source.
ExternalId	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of a record in the linked external data source. For example, <i>ID #123</i>.
Family	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the product family associated with this record. Product families are configured as picklists in the user interface. Label is Product Family.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this record is active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicated whether the product is archived.
IsSerialized	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the product supports serial numbers. If an associated product item record already exists, this boolean can't be set to true unless the product item's quantity is zero.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Time stamp for the last time this record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Time stamp for the last time this record was viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Required. Default name of this record. Label is Product Name.
ProductCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Default product code for this record. Your org defines the product code naming pattern.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Unit of the product; for example, kilograms, liters, or cases. This field comes with only one value, Each, so you may want to create your own. The <code>QuantityUnitOfMeasure</code> field on <code>ProductItem</code> inherits this field's values.

Field	Details
StockKeepingUnit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The SKU for the product. Use in tandem with or instead of the <code>ProductCode</code> field. For example, you can track the manufacturer's identifying code in the Product Code field and assign the product a SKU when you resell it.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

Product2Feed

Feed tracking is available for the object.

Product2History

History is available for tracked fields of the object.

Pricebookentry

Represents a product entry (an association between a price book and product) in a price book.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this price book entry is active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort

Field	Details
	Description Indicates whether the price book entry has been archived (true) or not (false). This is set to <code>true</code> when the product record it's associated with is archived, or when the price book record is archived. This field is read only. Available in API version 45.0 and later. Label is Archived.
Name	Type string Properties Filter, Group, Nillable, Sort Description Name of this price book entry record. This read-only field references the value in the Name field of the product record. Label is Product Name.
Pricebook2Id	Type reference Properties Create, Filter, Group, Sort Description Required. ID of the price book record with which this record is associated. This field must be specified when creating price book records. It can't be changed in an update.
Product2Id	Type reference Properties Create, Filter, Group, Sort Description Required. ID of the product record with which this record is associated. This field must be specified when creating product records. It can't be changed in an update.
ProductCode	Type string Properties Filter, Group, Nillable, Sort Description Product code for this record. This read-only field references the value in the ProductCode field of the associated product record.
UnitPrice	Type currency Properties Create, Filter, Sort, Update

Field	Details
	Description Required. Unit price for this price book entry. You can specify a value only if <code>UseStandardPrice</code> is set to <code>false</code> . Label is List Price .
<code>UseStandardPrice</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this price book entry uses the standard price defined in the standard price book record.

Usage

Use this object to define the association between your organization's products (product) and your organization's standard price book or to other, custom-defined price books (price book). Create one `PricebookEntry` record for each standard or custom price and currency combination for a product in a price book.

When creating these records, you must specify the IDs of the associated price book record and product record. Once created, your client application can't update these IDs.

This object is defined only for those organizations that have products enabled as a feature.

If you delete a `PriceBookEntry` while a line item references it, the line item is unaffected, but the `PriceBookEntry` will be archived and unavailable from the API. Deleted `PriceBookEntry` records can't be recovered.

You must load the standard price for a product before you are permitted to load its custom price(s).

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PricebookEntryHistory](#)

History is available for tracked fields of the object.

ProductAvailabilityProjection

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description The name of the record.
OwnerId	Type Lookup Properties Filter, Group, Sort Description The owner of the record. Refers To Group, User
Product2Id	Type Lookup Properties Filter, Group, Nillable, Sort Description The product whose quantity is available quantity is projected. Refers To Product2

Field	Details
ProductLocationId	Type Lookup Properties Filter, Group, Nillable, Sort Description The inventory location of the product with that quantity. Refers To Location
ProjectedQuantity	Type double Properties Filter, Nillable, Sort Description The quantity projected at the inventory for the specified date.
ProjectionDate	Type date Properties Filter, Group, Nillable, Sort Description The date for when the quantity projection is applicable.
Status	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The status of the inventory based on the projected quantity and the required quantity for that day. Possible values are: • Available • ProjectedAvailable • Shortfall

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProductAvailabilityProjectionFeed](#) on page 1418

Feed tracking is available for the object.

ProductAvailabilityProjectionHistory on page 1424

History is available for tracked fields of the object.

ProductAvailabilityProjectionShare on page 1427

Sharing is available for the object.

ProductFulfillmentLocation

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The business account a field rep is responsible for visiting.
FulfillmentLocationId	Type reference Properties Create, Filter, Group, Sort, Update Description The inventory location from which an order will be fulfilled.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location of the account the field rep visits.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the Product Fulfillment Location record.
ProductId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the product the field rep fulfills at the account.
UserId	Type reference Properties Create, Filter, Group, Sort, Update Description The field rep responsible for the account and inventory.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProductFulfillmentLocationHistory](#) (API version 63.0)

History is available for tracked fields of the object.

[ProductFulfillmentLocationOwnerSharingRule](#) (API version 63.0)

Sharing rules are available for the object.

[ProductFulfillmentLocationShare](#) (API version 63.0)

Sharing is available for the object.

ProductItem

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Fields

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product item was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product item was last viewed.
LocationId	Type reference Properties Create, Filter, Group, Sort Description Location associated with the product item. This usually indicates where the product item is stored.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description The product item's owner.
Product2Id	Type reference Properties Create, Filter, Group, Sort Description Product associated with the product item, which represents the type of product in your inventory.
ProductItemNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description (Read Only) Auto-generated number identifying the product item.
ProductName	Type string Properties Filter, Group, Nillable, Sort Description A name for the product item. Try to select a name that indicates what is being stored where; for example, Batteries in Warehouse A.
QuantityOnHand	Type double Properties Create, Filter, Sort, Update Description The quantity at the location. If you want to add a serial number, this value must be 1.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Units of the product item; for example, kilograms or liters. Quantity Unit of Measure picklist values are inherited from the Quantity Unit of Measure field on products.

Field Name	Details
SerialNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A unique number for identification purposes. If you want to enter a serial number, the Quantity on Hand must be 1.

Usage

Each product item is associated with a product and a location in Salesforce. If a product is stored at multiple locations, the product will be tracked in a different product item for each location.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductItemFeed

Feed tracking is available for the object.

ProductItemHistory

History is available for tracked fields of the object.

ProductItemOwnerSharingRule

Sharing rules are available for the object.

ProductItemShare

Sharing is available for the object.

ProductRequest

Represents a device request made as part of a care program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Authenticated external users can create and update ProductRequest objects.

Fields

Field Name	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account associated with the product request. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee associated with the product request. This field is available from API version 49.0 and later. This is a relationship field. Relationship Name CareProgramEnrollee Relationship Type Lookup Refers To CareProgramEnrollee
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the product request. This is a relationship field. Relationship Name Case

Field Name	Details
	Relationship Type Lookup Refers To Case
Description	Type textarea Properties Create, Nillable, Update Description A text field for details not recorded in the provided fields.
DestinationLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Where the product is delivered. This is a relationship field. Relationship Name DestinationLocation Relationship Type Lookup Refers To Location
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product request was last modified. Its label in the user interface is Last Modified Date.
LastModifiedById	Type reference Properties Aggregatable, Defaulted on create, Filter, Group, Sort Description ID of the user who last updated this object.

Field Name	Details
NeedByDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the product must be delivered by.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the shipment. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProductRequestNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-assigned number that identifies the shipment.
ShipToAddress	Type address Properties Filter, Nillable Description The address that the product is to be delivered to.
ShipToCity	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city that the product is to be delivered to.

Field Name	Details
ShipToCountry	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country that the product is to be delivered to.
ShipToGeocodeAccuracy	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The accuracy of the geocode for the shipping address.
ShipToLatitude	Type double Properties Create, Filter, Nillable, Sort, Update Description The latitude of the location where the product is to be delivered to.
ShipToLongitude	Type double Properties Create, Filter, Nillable, Sort, Update Description The longitude of the location where the product is to be delivered to.
ShipToPostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of the address where the product is to be delivered to.
ShipToState	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the state where the product is to be delivered to.

Field Name	Details
ShipToStreet	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The street address where the product is to be delivered to.
ShipmentType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of shipment. The picklist includes the following values by default: • None • Rush • Overnight • Next Business Day • Pick Up
SourceLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location the product is shipped from. This is a relationship field. Relationship Name SourceLocation Relationship Type Lookup Refers To Location
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the product transfer.

Field Name	Details
WorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that the product request is related to. This is a relationship field. Relationship Name WorkOrder Relationship Type Lookup Refers To WorkOrder
WorkOrderLineItemId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order line item that the product request is related to. This is a relationship field. Relationship Name WorkOrderLineItem Relationship Type Lookup Refers To WorkOrderLineItem

ProductRequestLineItem

A junction object between `ProductRequest` and `ProductTransfer`. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was viewed.
NeedByDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date specified as required in a transfer request.
ParentId	Type reference Properties Create, Filter, Group, Sort Description Reference to the parent <code>ProductRequest</code> record.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description Reference to the product requested.
ProductRequestLineItemNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description Name of this record. This is auto-generated.
QuantityRequested	Type double Properties Create, Filter, Sort, Update Description The quantity that was requested.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the quantity requested. Possible values are: • Each

productrequired

Represents a product that is needed to complete a visit.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product required was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date when the product required was last viewed.
ParentRecordId	Type reference Properties Create, Filter, Group, Sort Description The work order or work order line item that the product is required for.
ParentRecordType	Type string Properties Filter, Group, Nillable, Sort Description Indicates whether the parent record is a work order or a work order line item.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description The required product.
ProductName	Type string Properties Filter, Group, Nillable, Sort Description The name of the product required.
ProductRequiredNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description (Read only) Auto-generated number identifying the product required.
QuantityRequired	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Quantity required of the product.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Units of the required product

Usage

Required products can be added to work types, work orders, and work order line items to ensure that the assigned service resource arrives with the right equipment.

Adding required products to work types saves you time and keeps your business processes consistent. Work orders and work order line items inherit their work type's required products. For example, if all light bulb replacement jobs require a ladder and a light bulb, add the ladder and light bulb as required products to your Light Bulb Replacement work type. When it's time to create a work order for a customer's light bulb replacement, applying that work type to the work order adds the required products.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductRequiredFeed

Feed tracking is available for the object.

ProductRequiredHistory

History is available for tracked fields of the object.

producttransfer

Represents the transfer of inventory between locations in field service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description Details not recorded in the provided fields.
DestinationLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The place the product is to be delivered.
ExpectedPickupDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the transfer is being requested for.
IsReceived	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Checkbox identifying that the product was received.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product request was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date when the product request was last viewed.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Owner of the product transfer.
Product2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup field for the product associated with the product transfer.
ProductTransferNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-assigned number that identifies the product transfer.
QuantityReceived	Type double Properties Create, Filter, Nillable, Sort, Update Description Amount of product received at the destination location.
QuantitySent	Type double Properties Create, Filter, Sort, Update Description Amount of product that's being requested.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The units of the product, for example grams, liters, or units.
ReceivedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup field for the person who received the product at the destination location.
ShipmentExpectedDeliveryDate	Type dateTime Properties Filter, Nillable, Sort Description The date for which the transfer is being accepted..
SourceLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the location of the inventory making the transfer.
SourceProductItemId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the inventory making the transfer.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the transfer request. Possible values are: - Accepted - Rejected - Requested

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductTransferFeed

Feed tracking is available for the object.

ProductTransferHistory

History is available for tracked fields of the object.

ProductTransferOwnerSharingRule

Sharing rules are available for the object.

ProductTransferShare

Sharing is available for the object.

RecordAction

Represents a relationship between a record and an action, such as a flow. Create a RecordAction for every action that you want to associate with a particular record. Available in API version 42.0 and later.



Note: Access to the RecordAction object is determined by a user's access to the associated parent record.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

As of Summer '20 and later, only authenticated internal and external users can access this object.

Fields

Field	Details
ActionDefinition	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required in Lightning Flow for Service implementations that use version 44.0 or later of the API. The API name of the action to associate with the record; for example, the API name of a flow. Use this field rather than FlowDefinition. To distinguish a quick action from a flow with the same API name, we prepend "QuickAction" to the API name of every quick action.
ActionType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Required in Lightning Flow for Service implementations that use version 46.0 or later of the API. The type of action. Possible values are: • Flow (default) • QuickAction For versions of the API prior to version 46.0, this field is set to Flow.
FlowDefinition	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Optional in Lightning Flow for Service implementations using version 42.0 or 43.0 of the API. An upgrade to Winter '19 or later, which uses API version 44.0 or later, copies FlowDefinition to ActionDefinition. For versions 42.0 and 43.0, this field is the API name of the flow that's associated with the record.
FlowInterviewId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Optional. The flow interview ID of the paused or completed flow. This field can't be set in Process Builder. This is a relationship field. Relationship Name FlowInterview Relationship Type Lookup Refers To FlowInterview
IsMandatory	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Optional. Specifies whether the action is mandatory. The default value is false.  Note: At runtime, we show a reminder when the user closes a mandatory flow without completing it. We don't show the reminder for quick actions.

Field	Details
IsUiRemoveHidden	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Optional. Specifies whether the ability to remove the action is hidden in the UI. The default value is false. If true, the UI hides the ability to remove the action. However, actions can still be deleted using the API.
Order	Type int Properties Create, Filter, Group, Sort, Update Description Required. The order of the action among all actions associated with this record.
ParticipantRoleId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The participant role that's associated with the record action. This field is a polymorphic relationship field and is available in API version 58.0 and later. Relationship Name ParticipantRole Relationship Type Lookup Refers To ParticipantRole
Pinned	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. Specifies whether the action is pinned to the top or bottom of the component. If an action is pinned, users see the Remove option in the UI unless <code>IsUiRemoveHidden</code> is set to true. Possible values are: • None (default) • Top • Bottom

Field	Details
RecordId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. Record associated with the action. In version 46.0 and above, we support most object types. To learn about supported objects, see the Lightning Flow for Service Developer's Guide. This is a relationship field. Relationship Name Record Relationship Type Lookup Refers To Account, Address, Asset, AssetRelationship, AssignedResource, AssociatedLocation, Campaign, CampaignMember, CarePreauth, CarePreauthItem, Case, ChangeRequest, CollaborationGroup, Contact, ContactRequest, Contract, CoverageBenefit, CoverageBenefitItem, EnhancedLetterhead, Incident, Lead, Location, MemberPlan, OperatingHours, Opportunity, Order, PlanBenefit, PlanBenefitItem, Problem, Pricebook2, PricebookEntry, Product2, ProductItem, ProductItemTransaction, ProductRequest, ProductRequestLineItem, ProductRequired, ProductTransfer, PurchaserPlan, PurchaserPlanAssn, RebateMemberAggregateItem, ResourceAbsence, ResourcePreference, ReturnOrder, ReturnOrderLineItem, ServiceAppointment, ServiceResource, ServiceResourceSkill, ServiceTerritory, ServiceTerritoryMember, Shipment, SkillRequirement, SocialPersona, SocialPost, TimeSlot, User, Visit, VoiceCall, WorkOrder, WorkOrderLineItem, WorkType, WorkTypeGroup ChangeRequest, Incident, Problem are available in API version 53.0 and later. RebateMemberAggregateItem is available in API version 54.0 and later.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. The current state of the action. Possible values are: • New (default) • Paused • Complete • Started • Unlinked—The action was unlinked because the flow was paused and the current record for the flow interview changed.

Field	Details
	Paused and unlinked statuses do not apply to quick actions. This field can't be set in Process Builder.

Usage

The RecordAction object works with the Actions & Recommendations component in Lightning Experience. Although this junction object can be used to create relationships between records and actions in Salesforce Classic, those relationships can't be displayed in Salesforce Classic.



Note: API version 44.0 added a field, ActionDefinition, so that a RecordAction in future releases can support other types of actions in addition to flows. API version 44.0 and later maintain the FlowDefinition field to support processes that reference this field in earlier API versions. Upgrading an org to Winter '19 or later, which uses API version 44.0 or later, copies the FlowDefinition field to the ActionDefinition field. FlowDefinition will be deprecated in a future release, so use ActionDefinition instead.

When an action is deleted that's referenced in an ActionDefinition or FlowDefinition, the RecordAction object is deleted. RecordAction objects are also deleted when the associated parent record is deleted, or when a flow is paused and the current record context has changed. When an action is completed, the associated RecordAction object is also deleted.

Deleted RecordActions are removed from the list when the page is refreshed.

For more information about the Actions & Recommendations component and how it works with RecordActions, see the [Lightning Flow for Service Developer Guide](#).

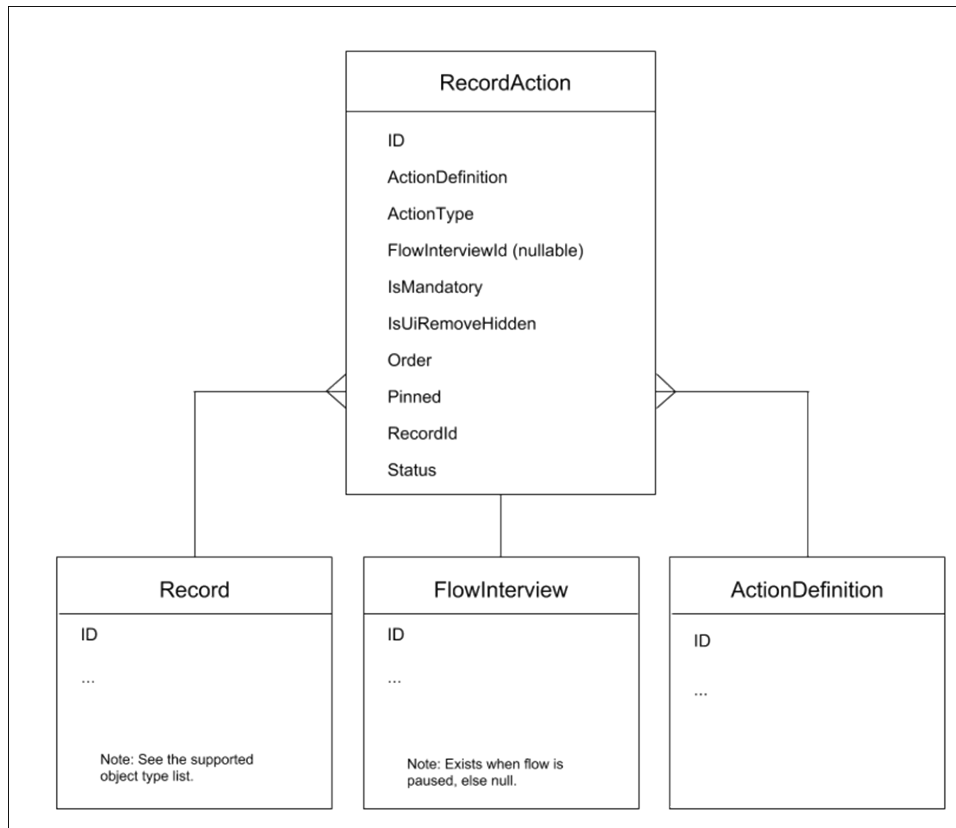
Java Example

Here's an example of how to associate flows to a record using the RecordAction object.

```
public void associateNewCustomerFlowWithAccount(Account a) {
    try {
        RecordAction newRecordAction = new RecordAction();
        newRecordAction.setRecordId(a.getId());
        newRecordAction.setActionDefinition("New_Customer_Flow");
        newRecordAction.setOrder(1);

        SaveResult[] results = connection
            .create(new SObject[] { newRecordAction });
    } catch (ConnectionException ce) {
        ce.printStackTrace();
    }
}
```

Data Model



Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

RecordActionHistory

History is available for tracked fields of the object.

SerializedProduct

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To use this object, you need the Manage Industries Visit permission and the Industries Visit permission set license. This rule doesn't apply to using serialized products in Field Service.

Fields

Field	Details
AssetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to an asset record.
ExpirationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the product expires.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the serialized product record. This is auto-generated.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Reference to the owner of the record.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description The product that is serialized.
ProductItemId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the inventory, a product item record, this serialized product belongs to.
SerialNumber	Type string Properties Create, Filter, Group, Sort, Update Description The serial number of the product.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the product. Possible values include: • Available • Consumed • Damaged • Lost • Sent The default value is Available.

Visit

Track information related to a field rep's visit to a health care provider.

Special Access Rules

In Health Cloud, this object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account that is associated with a visit. In Health Cloud, this field is available in the Account Management feature. Relationship Name Account Refers To Account
ActualVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit ended.
ActualVisitStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit started.
InstructionDescription	Type textarea Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Special instructions provided by a sales manager or an admin that a sales rep refers to during a visit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Unique identifier for the visit record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the visit record owner.
PlaceId	Type reference Properties Create, Filter, Group, Sort, Update Description ID of the location that sales reps visit. In Health Cloud, this field is available in the Account Management feature. Relationship Name Place

Field	Details
	Refers To Address, ContactPointAddress, Location, RetailStore
PlannedVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit is expected to end.
PlannedVisitStartTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the visit is expected to start. In Health Cloud, this field is available in the Account Management feature.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of a visit. Possible values are: - Abandoned - Completed - InProgress - Planned The default value is <code>Planned</code> . In Health Cloud, this field is available in the Account Management feature.
StatusRemarks	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The reasons for abandoning or completing the visit as provided by the sales rep.

Field	Details
VisitPriority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the visit. Possible values are: • High • Low • Medium
VisitorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the sales representative visiting the store.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

- [VisitShare](#)
- [VisitFeed](#)

VisitedParty

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContactId	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description Lookup to the person assigned as the contact at an account. This field references the <code>Contact</code> object.
<code>IsPrimaryContact</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person is the primary visited party.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
<code>Name</code>	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the visited party.
<code>VisitId</code>	Type reference Properties Create, Filter, Group, Sort, Update Description Lookup to the <code>Visit</code> record this person is associated with.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitedPartyHistory

History is available for the object.

VisitedPartyFeed

Feed tracking is available for the object.

Visitor

Represents the sales reps performing visits.

Special Access Rules

In Health Cloud, this object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssigneeId	Type reference Properties Create, Filter, Group, Sort Description Lookup to the person assigned as the visitor. This field is a polymorphic relationship field. Relationship Name Assignee Relationship Type Master-detail Refers To • Contact • User • ServiceResource
IsPrimaryResource	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the visitor is the primary visitor for a visit.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the user is a required visitor for the visit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the visitor.
VisitId	Type reference Properties Create, Filter, Group, Sort, Update Description Lookup to the <code>Visit</code> record this visitor is associated with. This field is a relationship field. Relationship Name Visit

Field	Details
	Refers To Visit

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitorHistory

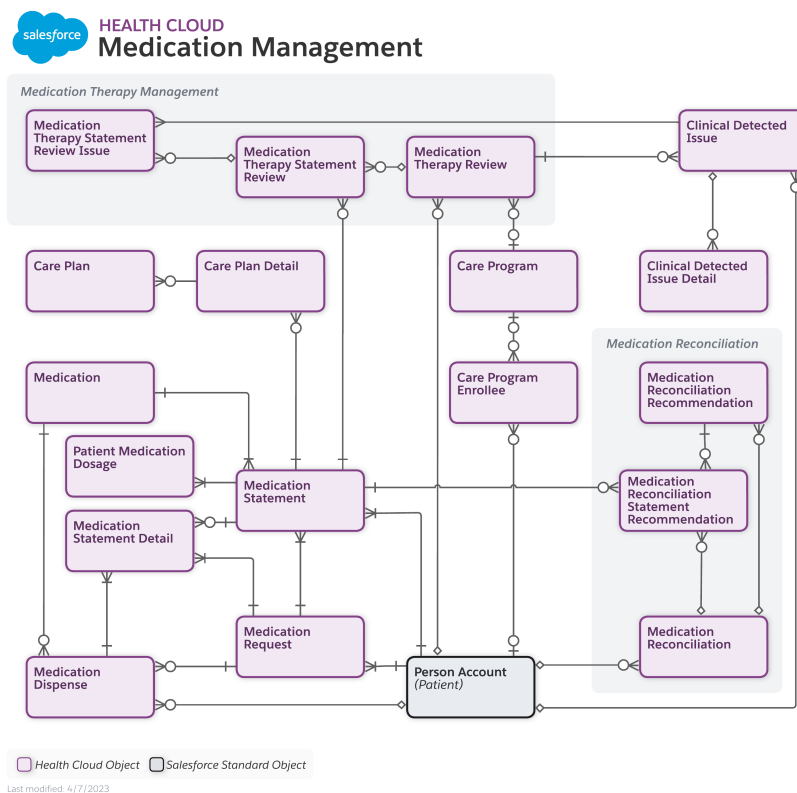
History is available for the object.

VisitorFeed

Feed tracking is available for the object.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.



For more details and a larger image, visit the [Data Model Gallery](#).

ActionPlanTemplateAssignment

Represents the association of an action plan template with its related care plan template, goal, or problem definition. When instantiated, the action plan generates the corresponding intervention tasks and links them to the appropriate record, such as a condition, goal, or care plan.

CarePlan

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

CarePlanActivity

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

CarePlanTemplate

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

MedicationReconciliation

Stores information about a medication reconciliation conducted for a patient. This object is available in API version 54.0 and later.

MedicationTherapyReview

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

MedicationTherapyStmtReview

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

MedReconRecommendation

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

MedReconStmtRecommendation

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

MedTherapyStmtReviewIssue

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

ActionPlanTemplateAssignment

Represents the association of an action plan template with its related care plan template, goal, or problem definition. When instantiated, the action plan generates the corresponding intervention tasks and links them to the appropriate record, such as a condition, goal, or care plan.

Special Access Rules

In Health Cloud, this object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanTemplateVersionId	Type Reference Properties Create, Filter, Group, Sort Description Action plan template that's mapped to a problem definition, goal definition, or care plan template. This field is a relationship field. Relationship Name ActionPlanTemplateVersion Relationship Type Master-Detail Refers To ActionPlanTemplateVersion
AssociatedObjectId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The object to which the action plan template is associated. For example: a problem definition, goal definition, or care plan template, associated with an action plan template. Refers To CarePlanTemplate Relationship Type Lookup Refers To - CarePlanTemplate - GoalDefinition - ProblemDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the action plan template assignment record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActionPlanTemplateAssignmentFeed

Feed tracking is available for the object.

ActionPlanTemplateAssignmentHistory

History is available for tracked fields of the object.

CarePlan

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template associated with the care plan. This field is a relationship field.

Field	Details
	Relationship Name CarePlanTemplate Relationship Type Lookup Refers To CarePlanTemplate
CaseId	Type reference Properties Create, Filter, Group, Sort, Update Description The case associated with the care plan. This field is a relationship field. Relationship Name Case Relationship Type Master-Detail Refers To Case
Description	Type textarea Properties Create, Nillable, Update Description A description of the care plan.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date until when the care plan is effective.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationTherapyReviewId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication therapy review that's associated with this care plan. This field is a relationship field. Relationship Name MedicationTherapyReview Relationship Type Lookup Refers To MedicationTherapyReview
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The unique name of the care plan.
ParticipantId	Type reference Properties Create, Filter, Group, Sort, Update Description The account associated with the care plan. This field is a polymorphic relationship field. Relationship Name Participant Relationship Type Lookup Refers To Account, Contact

Field	Details
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from when the care plan is effective.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the care plan. Possible values are: • Active • Cancelled • Completed • Draft • Proposed
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The job status of tasks associated with the care plan. This field is currently not used. Possible values are: • Completed • Failed • InProgress • Submitted
TaskJobStatusMessage	Type textarea Properties Nillable Description The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1418

Feed tracking is available for the object.

CarePlanHistory on page 1424

History is available for tracked fields of the object.

CarePlanActivity

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActivityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents an activity.  Tip: You can either specify your care plan activity using a generic code with the ActivityCodeId field, or you use the ReferenceRecordId field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. Relationship Name ActivityCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ActivityTimingId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The schedule prescribed for the activity. You can use an ActivityTiming record to specify how long and how often the activity has to be repeated. This field is a relationship field.  Note: You use the ActivityTimingId field if you want to represent the activity's schedule as a timing value, the ScheduleDescription field if you want to use a text value, and the ScheduledPeriodStartDateTime and ScheduledPeriodEndDateTime fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record. Relationship Name ActivityTiming Relationship Type Lookup Refers To ActivityTiming
ActivityType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the activity. Possible values are: • Appointment • Communication Request • Device Request • Medication Request • Medication Statement • Nutrition Order • Service Request • Task • Vision Prescription
AdministeredProductCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the product that's administered as part of the activity.  Note: You can't use both the <code>AdministeredProductCodeId</code> and <code>AdministeredProductId</code> fields together in the same record. This field is a polymorphic relationship field. Relationship Name AdministeredProductCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
AdministeredProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the product in that's administered as part of the activity.  Note: You can't use both the <code>AdministeredProductCodeId</code> and <code>AdministeredProductId</code> fields together in the same record. This field is a relationship field. Relationship Name AdministeredProduct Relationship Type Lookup Refers To Medication
CarePlanId	Type reference Properties Create, Filter, Group, Sort Description The parent care plan that the activity is a part of. This field is a relationship field. Relationship Name CarePlan Relationship Type Master-Detail

Field	Details
	Refers To CarePlan
DailyDoseQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of product that's administered or consumed each day as part of the activity.
DailyDoseUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the values specified in <code>DailyDoseQuantity</code> . This field is a relationship field. Relationship Name DailyDoseUnit Relationship Type Lookup Refers To UnitOfMeasure
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the activity.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The place where the activity is intended to happen. This could be provider facility, the patient's home, etc. This field is a polymorphic relationship field. Relationship Name Location Relationship Type Lookup Refers To HealthcareFacility, Location
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The auto-generated name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Available in API version 57.0. Relationship Name Owner Relationship Type Lookup Refers To • Group • User

Field	Details
ProhibitedActivity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the activity described in the record is prescribed as something that the patient should avoid doing. Use the Default value if you'd rather not specify this as true or false. Possible values are: • Default • False • True
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The activity that's prescribed as part of the care plan.  Tip: You can either specify your care plan activity using a generic code with the ActivityCodeId field, or you use the ReferenceRecordId field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To ClinicalServiceRequest, MedicationRequest, MedicationStatement
ScheduleDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The schedule for when the activity is intended to be performed.  Note: You use the ActivityTimingId field if you want to represent the activity's schedule as a timing value, the ScheduleDescription field if you want to use a text value, and the ScheduledPeriodStartDateTime and ScheduledPeriodEndDateTime fields if you want to use a period value. You

Field	Details
	can pick any one of these data types, but you can't use more than one in the same record.
ScheduledPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the activity's prescribed time period ends.  Note: You use the <code>ActivityTimingId</code> field if you want to represent the activity's schedule as a timing value, the <code>ScheduleDescription</code> field if you want to use a text value, and the <code>ScheduledPeriodStartDateTime</code> and <code>ScheduledPeriodEndDateTime</code> fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
ScheduledPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the activity's prescribed time period starts.  Note: You use the <code>ActivityTimingId</code> field if you want to represent the activity's schedule as a timing value, the <code>ScheduleDescription</code> field if you want to use a text value, and the <code>ScheduledPeriodStartDateTime</code> and <code>ScheduledPeriodEndDateTime</code> fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the activity. Possible values are: - Cancelled - Completed - Entered-In-Error - In Progress - Not Started

Field	Details
	- On Hold - Scheduled - Stopped - Unknown
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for why the value specified in <code>Status</code> is valid. This field is a polymorphic relationship field. Relationship Name StatusReasonCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
SuppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The total quantity of product that's supplied, administered, or consumed as part of the activity during the course of the care plan.
SuppliedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the value specified in <code>SuppliedQuantity</code>. This field is a relationship field. Relationship Name SuppliedQuantityUnit Relationship Type Lookup Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanActivityFeed

Feed tracking is available for the object.

CarePlanActivityHistory

History is available for tracked fields of the object.

CarePlanActivityOwnerSharingRule (API version 57.0)

Sharing rules are available for the object.

CarePlanActivityShare (API version 57.0)

Sharing is available for the object.

CarePlanTemplate

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description A description of the care plan template.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care plan template.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of the care plan template. Possible values are: • Draft • Inactive • Published The default value is Draft.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1418

Feed tracking is available for the object.

CarePlanTemplateHistory on page 1424

History is available for tracked fields of the object.

CarePlanTemplateShare on page 1427

Sharing is available for the object.

MedicationReconciliation

Stores information about a medication reconciliation conducted for a patient This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ConductedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who started the medication reconciliation for the patient. This is a relationship field. Relationship Name ConductedBy Relationship Type Lookup Refers To User
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication reconciliation.
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient for whom the medication reconciliation is performed. This is a relationship field. Relationship Name Patient Relationship Type Master-Detail Refers To Account
ProcessEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication reconciliation process for the patient was completed.
ProcessStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication reconciliation process for the patient was started.

Field	Details
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the medication reconciliation. Possible values are: • Cancelled • Completed • InProgress

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationReconciliationChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[MedicationReconciliationFeed](#) on page 1418

Feed tracking is available for the object.

MedicationReconciliationHistory on page 1424

History is available for tracked fields of the object.

MedicationTherapyReview

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program associated with the medication therapy review. This field is a relationship field. Relationship Name CareProgram Relationship Type Lookup Refers To CareProgram
ConductedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who started the medication therapy review for the patient. This field is a relationship field. Relationship Name ConductedBy Relationship Type Lookup Refers To User

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the medication therapy review conducted for the patient.
IsPatientInLtmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient was at a long-term healthcare facility during the medication therapy review. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication therapy review.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient on whom the medication therapy review is conducted. This field is a relationship field. Relationship Name Patient Relationship Type Master-Detail Refers To Account
ReviewDueDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is expected to complete.
ReviewEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is complete.
ReviewStartDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is initiated.
ReviewSubtype	Type multipicklist Properties Create, Filter, Nillable, Update Description A further classification of the medication therapy review type.
ReviewType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of medication therapy review conducted for the patient. Possible values are: - ComprehensiveMedicationReview - TargetedMedicationReview
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The identifier of the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The current status of the medication therapy review. Possible values are: - Cancelled - Completed - InProgress - NotStarted
SurrogateDecisionMakerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized representative who attends the medication therapy review and makes health-care related decisions on behalf of a cognitively impaired patient. This field is a polymorphic relationship field. Relationship Name SurrogateDecisionMaker Relationship Type Lookup Refers To Account, Contact, HealthcareProvider, User
SurrogateLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The address of the surrogate decision maker where the comprehensive medication review document is delivered. This field is a polymorphic relationship field. Relationship Name SurrogateLocation

Field	Details
	Relationship Type Lookup Refers To Address, Location
SurrogateType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The relationship between the surrogate decision maker and the patient. Possible values are: • Healthcare Proxy • Patient's Guardian of the Estate • Patient's Child • Patient's Friend • Patient's Guardian • Patient's Parent • Patient's Relative • Patient's Sibling • Patient's Spouse

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationTherapyReviewFeed on page 1418

Feed tracking is available for the object.

MedicationTherapyReviewHistory on page 1424

History is available for tracked fields of the object.

MedicationTherapyReviewShare on page 1427

Sharing is available for the object.

MedicationTherapyStmtReview

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Comment	Type textarea Properties Create, Nillable, Update Description Additional information about the medication therapy review related to the medication statement.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationStatementId	Type reference Properties Create, Filter, Group, Sort, Update Description The medication statement associated with the medication therapy statement review. This field is a relationship field. Relationship Name MedicationStatement Relationship Type Lookup Refers To MedicationStatement

Field	Details
MedicationTherapyReviewId	Type reference Properties Create, Filter, Group, Sort Description The medication therapy review associated with the medication therapy statement review. This field is a relationship field. Relationship Name MedicationTherapyReview Relationship Type Master-Detail Refers To MedicationTherapyReview
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication therapy statement review.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The status of the medication therapy statement review. Possible values are: • Complete • Pending

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationTherapyStmtReviewFeed](#) on page 1418

Feed tracking is available for the object.

[MedicationTherapyStmtReviewHistory](#) on page 1424

History is available for tracked fields of the object.

MedReconRecommendation

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description A description of the medication recommendation added to the patient.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationReconciliationId	Type reference Properties Create, Filter, Group, Sort Description The medication reconciliation with which the medication recommendation is associated. This is a relationship field. Relationship Name MedicationReconciliation Relationship Type Lookup Refers To MedicationReconciliation
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication recommendation.
NoteForPatient	Type textarea Properties Create, Nillable, Update Description Recommendation notes to provide additional information to the patient.

Field	Details
NoteForProvider	Type textarea Properties Create, Nillable, Update Description Recommendation notes to provide additional information to the provider.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority level of the medication recommendation. Possible values are: • High - Within 24 Hours • Low - Within a Month • Medium - Within 2 Weeks
RecommendationReasonSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the recommendation reason type. Possible values are: • Allergy • Alternative • Side-effects of treatment • Suboptimal Drug
RecommendationReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the recommendation is added to the patient. Possible values are: • Cost • Health Condition

Field	Details
RecommendationSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the recommendation type. Possible values are: • Change in Dosage • Change in Route • Discontinuation • Non-Compliance • Omission
RecommendationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of medication recommendation added to the patient. Possible values are: • Adverse Drug Event • Care Gap • Discrepancy • Drug to Drug Interaction
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedReconRecommendationChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[MedReconRecommendationFeed](#) on page 1418

Feed tracking is available for the object.

[MedReconRecommendationHistory](#) on page 1424

History is available for tracked fields of the object.

MedReconStmtRecommendation

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedReconRecommendationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication recommendation associated with the medication reconciliation and medication statement. This is a relationship field. Relationship Name MedReconRecommendation Relationship Type Lookup Refers To MedReconRecommendation
MedicationReconciliationId	Type reference Properties Create, Filter, Group, Sort Description The medication reconciliation with which the medication recommendation is associated. This is a relationship field. Relationship Name MedicationReconciliation Relationship Type Lookup Refers To MedicationReconciliation
MedicationStatementId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement with which the medication recommendation is associated. This is a relationship field.

Field	Details
	Relationship Name MedicationStatement Relationship Type Lookup Refers To MedicationStatement
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication recommendation.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedReconStmtRecommendationChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

MedReconStmtRecommendationFeed on page 1418

Feed tracking is available for the object.

MedReconStmtRecommendationHistory on page 1424

History is available for tracked fields of the object.

MedTherapyStmtReviewIssue

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalDetectedIssueId	Type reference Properties Create, Filter, Group, Sort, Update Description The clinical detected issue associated with the medication therapy statement review. This field is a relationship field. Relationship Name ClinicalDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
MedicationTherapyStmtReviewId	Type reference Properties Create, Filter, Group, Sort Description The medication therapy statement review associated with the clinical detected issue. This field is a relationship field. Relationship Name MedicationTherapyStmtReview Relationship Type Master-Detail Refers To MedicationTherapyStmtReview
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the medication therapy statement review issue record.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn’t specified, they’re available in the same API versions as this object. Otherwise, they’re available in the specified API version and later.

MedTherapyStmntReviewIssueFeed on page 1418

Feed tracking is available for the object.

MedTherapyStmntReviewIssueHistory on page 1424

History is available for tracked fields of the object.

Patient Program Outcome Management

Patient Program Outcome Management data model helps you to improve patient and program outcomes by defining and measuring program outcomes, linking patient progress to program outcomes. Program Leads can define outcomes for a care program, and can generate a program and patient outcome summary. Additionally, case agents can generate a patient outcome summary.

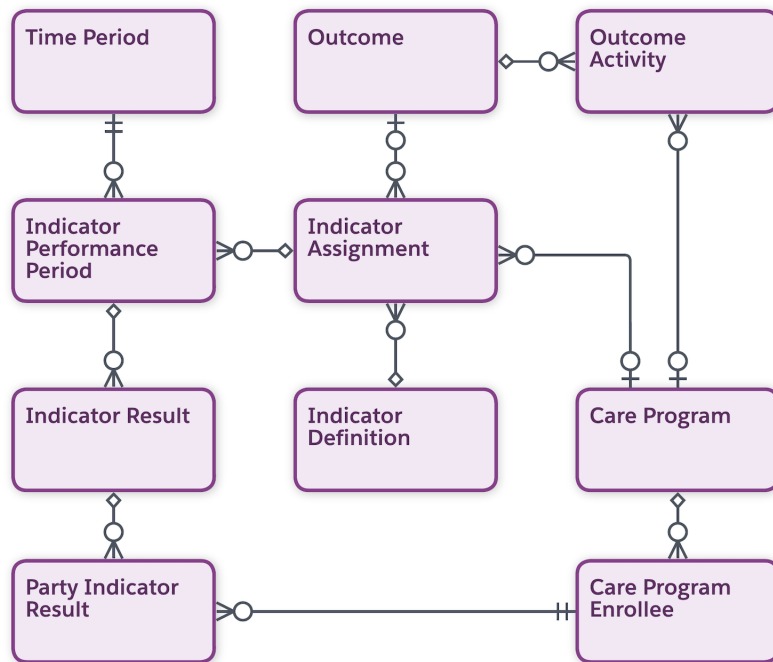
Patient Program Outcome Management reuses Care Program Management standard objects to calculate the outcomes at a care program level. To learn more about Care Program Management objects, refer [Care Program Management Standard Objects](#).

The patient program outcome management objects are available to users with Health Cloud Foundation and Patient Program Outcome Management permission set. Available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud or Life Sciences Cloud



To view a larger version, right-click or control-click the image and select **Open Image in New Tab**.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

CareProgramEnrollee

Represents a participant enrolled in a care program.

IndicatorAssignment

Represents the assignment of an indicator definition that's used to measure the performance of an outcome or a related activity. This object is available in API version 59.0 and later.

IndicatorDefinition

Represents information about the indicator assignment and the process of measuring and calculating the indicator results. This object is available in API version 59.0 and later.

IndicatorPerformancePeriod

Represents information about a specified time period including the frequency at which indicator results should be calculated and the baseline value of the indicator. This object is available in API version 59.0 and later.

IndicatorResult

Represents the result of an indicator assignment for the specified time period that can be used to track the performance of the indicator. This object is available in API version 59.0 and later.

Outcome

Represents information about the expected change in participants that is driven by the organization's activity. This object is available in API version 59.0 and later.

[OutcomeActivity](#)

Represents a junction between Outcome and the object that's related to the activity undertaken by an organization to achieve that outcome. This object is available in API version 59.0 and later.

[PartyIndicatorResult](#)

Represents information about a party for which the indicator result is calculated. This object is available in API version 62.0 and later.

[TimePeriod](#)

Represents the time period that's used to calculate the indicator performance and result. This object is available in API version 59.0 and later.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ActiveSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
BudgetAmount	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Approved budget for the care program.
CareProgramName	Type Text Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the care program.

Field Name	Details
Category	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the category of the care program. Possible values are: - AdvancedTherapy - TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) - Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)
CurrentEnrolleeCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
Description	Type Long Text Area Properties Create, Filter, Group, Nillable, Sort, Update Description A short description explaining the program.
EndDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Program termination date.
EnrollmentDurationMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. Relationship Name EnrollmentDurationMeasure Refers To UnitOfMeasure
EnrollmentRate	Type double Properties Create, Filter, Nillable, Sort, Update Description The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.
FirstSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is closed out.
FirstSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
LastSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.

Field Name	Details
LastSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
ParentProgram	Type Lookup(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of another program that this program is a part of, if any.
ProgramSponsor	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the third-party program sponsor, if any.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective start date of the program.
Status	Type Pick list Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Status of the program.
TargetEnrollmentDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
TargetEnrolleeCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.
TargetSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramFeed

Feed tracking is available for the object.

CareProgramHistory

History is available for tracked fields of the object.

CareProgramShare

Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Person Account representing the enrollee
BenefitCoverageType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: - ContinuedEnrollee - NewEnrollee
CareProgramId	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Look up for Care Program.
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest
CurrentWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
CurrentWorkOrderStepId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrderStep Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep

Field Name	Details
EnrolledAtId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. Relationship Name EnrolledAt Refers To CareProgramSite
EnrolleeType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the enrollee is a new enrollee or a continued enrollee. Possible values are: • FullBenefitDual • PartialBenefitDual • NonDual • Dual
EnrollmentLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. Relationship Name EnrollmentLocation Relationship Type Lookup Refers To ServiceTerritory

Field Name	Details
FlowInterviewId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow. This field is a relationship field. Relationship Name FlowInterview Refers To FlowInterview
FlowOrchestrationInstanceId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow orchestration. This field is a relationship field. Relationship Name FlowOrchestrationInstance Refers To FlowOrchestrationInstance
IsPatientInLtrmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LeadId	Type Lookup(Lead) Properties Create, Filter, Group, Nillable, Sort, Update Description Lead representing the enrollee.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the enrollee.
OptOutPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
OptOutPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
OptOutReasonType	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
ResearchStudyCandidateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related Research Study Candidate record of the care program enrollee. This field is a relationship field. Relationship Name ResearchStudyCandidate Refers To ResearchStudyCandidate
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the enrollee record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the enrollee record was sourced.

Field Name	Details
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the enrollee. Possible values are: • Active • Inactive
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEnrolleeFeed

Feed tracking is available for the object.

CareProgramEnrolleeHistory

History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)

Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)

Sharing is available for the object.

IndicatorAssignment

Represents the assignment of an indicator definition that's used to measure the performance of an outcome or a related activity. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program associated with the indicator assignment. This field is a relationship field. This field is available in API version 61.0 and later with the Patient Program Outcome Management permission set. Relationship Name CareProgram Relationship Type Lookup Refers To CareProgram
IndicatorAssignmentType	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the object that the indicator assignment measures. Possible values are: • Outcome • Care Program —This value is available from API version 61.0 and later.
IndicatorDefinitionId	Type reference Properties Create, Filter, Group, Sort Description The indicator definition that's associated with the indicator assignment. This field is a relationship field.

Field	Details
	Relationship Name IndicatorDefinition Relationship Type Master-Detail Refers To IndicatorDefinition
IndicatorImprvGuideline	Type textarea Properties Create, Nillable, Update Description The guidelines to improve the indicator score. This field is available in API version 62.0 and later with the Patient Program Outcome Management permission set.
IntendedDirection	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the intended direction of change in the behavior, knowledge, skills, status, or level of functioning that's detailed in the parent indicator definition. Possible values are: - Decrease - Increase - Maintain
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the indicator assignment.
OutcomeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The outcome that the indicator assignment measures. This field is a relationship field. Relationship Name Outcome Relationship Type Lookup Refers To Outcome
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of this indicator assignment. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist

Field	Details
	Properties Create, Filter, Group, Sort, Update
	Description Specifies the status of the indicator assignment. Possible values are: • Active • Canceled • Completed • Planned

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorAssignmentFeed

Feed tracking is available for the object.

IndicatorAssignmentHistory

History is available for tracked fields of the object.

IndicatorAssignmentOwnerSharingRule

Sharing rules are available for the object.

IndicatorAssignmentShare

Sharing is available for the object.

IndicatorDefinition

Represents information about the indicator assignment and the process of measuring and calculating the indicator results. This object is available in API version 59.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The description of the indicator definition.
FlowDefinitionApiName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the flow definition associated with the indicator definition. This field is available from API version 60.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last referenced this indicator definition.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last viewed this indicator definition.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the indicator definition.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns the outcome. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the indicator definition. Possible values are: • Active • Canceled • Completed • Planned
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Sort, Update Description The unit of measure for the target, baseline, and result values that are associated with this indicator definition. This field is a relationship field. Relationship Name UnitOfMeasure Relationship Type Lookup Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorDefinitionFeed

Feed tracking is available for the object.

IndicatorDefinitionHistory

History is available for tracked fields of the object.

IndicatorDefinitionOwnerSharingRule

Sharing rules are available for the object.

IndicatorDefinitionShare

Sharing is available for the object.

IndicatorPerformancePeriod

Represents information about a specified time period including the frequency at which indicator results should be calculated and the baseline value of the indicator. This object is available in API version 59.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
BaselineDescription	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The description of the baseline value.
BaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The value of the indicator assignment at the beginning of the indicator performance period.
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The description of the indicator performance period.
IndicatorAssignmentId	Type reference Properties Create, Filter, Group, Sort Description The indicator assignment that's associated with the indicator performance period. This field is a relationship field. Relationship Name IndicatorAssignment Relationship Type Master-Detail Refers To IndicatorAssignment
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastResultMeasurementDate	Type date Properties Filter, Group, Nillable, Sort Description The date when the last result value was measured. This field is a calculated field.

Field	Details
LastResultValue	Type double Properties Filter, Nillable, Sort Description The result value from the most recently measured indicator result. This field is a calculated field.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and LastReferenceDate is not null, the user accessed this record or list view.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the indicator performance period.
TargetProgress	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the progress of the target within the time period. Possible values are: • At Risk • Complete • Not Met • Not Started • On Track
TargetValue	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The target value of the indicator assignment within the time period.
TimePeriodId	Type reference Properties Create, Filter, Group, Sort, Update Description The time period that is associated with the indicator performance period. This field is a relationship field. Relationship Name TimePeriod Relationship Type Lookup Refers To TimePeriod

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorPerformancePeriodFeed

Feed tracking is available for the object.

IndicatorPerformancePeriodHistory

History is available for tracked fields of the object.

IndicatorResult

Represents the result of an indicator assignment for the specified time period that can be used to track the performance of the indicator. This object is available in API version 59.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
CalculationMethod	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Determines whether the indicator result was added manually or calculated by automation. This field is available from API version 60.0 and later. Possible values are: - AutomaticallyCalculated - Manual
Denominator	Type double Properties Create, Filter, Nillable, Sort Description The denominator in automatically-calculated results that are an average or percent. This field is available from API version 60.0 and later.
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The description of the indicator result.
FlowDefinitionApiName	Type string Properties Create, Filter, Group, Nillable, Sort Description The API name of the flow definition associated with this indicator result. This field is available from API version 60.0 and later.
FlowVersion	Type int Properties Create, Filter, Group, Nillable, Sort

Field	Details
	Description The version of the flow that calculated this result. This field is available from API version 60.0 and later.
IndicatorPerformancePeriodId	Type reference Properties Create, Filter, Group, Sort Description The indicator performance period for which the result is defined. This field is a relationship field. Relationship Name IndicatorPerformancePeriod Relationship Type Master-Detail Refers To IndicatorPerformancePeriod
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last referenced this indicator result.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last viewed this indicator result.
MeasurementDate	Type date Properties Create, Filter, Group, Sort, Update Description The date on which the indicator result is measured.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the indicator result.
Numerator	Type double Properties Create, Filter, Nillable, Sort Description The numerator in automatically-calculated results that are an average or percent. This field is available from API version 60.0 and later.
ResultValue	Type double Properties Create, Filter, Sort, Update Description The result for the indicator performance period.
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of the result for the time period. Possible values are: - Final - Interim

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorResultFeed

Feed tracking is available for the object.

IndicatorResultHistory

History is available for tracked fields of the object.

Outcome

Represents information about the expected change in participants that is driven by the organization's activity. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The description of the outcome.
IntendedDirection	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the intended direction of change in the behavior, knowledge, skills, status, or level of functioning that's detailed in the outcome. Possible values are: - Decrease - Increase - Maintain
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last referenced this outcome.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last viewed this outcome.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the outcome.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns the outcome. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
SourceName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source that initially defined the outcome. For example, United Nations Sustainable Development Goals (UNSDG).
Status	Type picklist Properties Create, Filter, Group, Sort, Update

Field	Details
	Description Specifies the status of the outcome. Possible values are: • Active • Canceled • Completed • Planned
Term	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the term for which the outcome is defined. Possible values are: • Long-Term • Medium-Term • Short-Term

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

OutcomeFeed

Feed tracking is available for the object.

OutcomeHistory

History is available for tracked fields of the object.

OutcomeOwnerSharingRule

Sharing rules are available for the object.

OutcomeShare

Sharing is available for the object.

OutcomeActivity

Represents a junction between Outcome and the object that's related to the activity undertaken by an organization to achieve that outcome. This object is available in API version 59.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program associated with the outcome activity. This field is a relationship field. This field is available in API version 61.0 and later with the Patient Program Outcome Management permission set. Relationship Name CareProgram Relationship Type Lookup Refers To CareProgram
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last referenced this outcome activity.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last viewed this outcome activity.

Field	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the outcome activity.
OutcomeActivityType	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of activity that's associated with the outcome, such as care program. Possible values are: Care Program —This value is available from API version 61.0 and later.
OutcomeId	Type reference Properties Create, Filter, Group, Sort Description The outcome that's associated with the outcome activity. This field is a relationship field. Relationship Name Outcome Relationship Type Master-Detail Refers To Outcome

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

OutcomeActivityFeed

Feed tracking is available for the object.

OutcomeActivityHistory

History is available for tracked fields of the object.

PartyIndicatorResult

Represents information about a party for which the indicator result is calculated. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the care program enrollee record associated with the party indicator result. This field is a relationship field. Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
IndicatorResultId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the indicator result record associated with the party. This field is a relationship field. Relationship Name IndicatorResult Refers To IndicatorResult
MeasurementDate	Type date

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The date when the party indicator result is measured.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the party indicator result.
PartyId	Type reference Properties Create, Filter, Group, Sort, Update Description The object for which the indicator result is calculated. This field is a relationship field. Relationship Name Party Refers To CareProgramEnrollee
ResultValue	Type double Properties Create, Filter, Sort, Update Description The result value that's used to score the party.

Usage

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PartyIndicatorResultFeed](#) on page 1418

Feed tracking is available for the object.

[PartyIndicatorResultHistory](#)

History is available for tracked fields of the object.

PartyIndicatorResultShare

Sharing is available for the object.

TimePeriod

Represents the time period that's used to calculate the indicator performance and result. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
EndDate	Type dateTime Properties Create, Filter, Sort, Update Description The end date and time of the time period.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last referenced this time period.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Date and time when a user last viewed this time period.
Name	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the time period.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns the time period. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The start date and time of the time period.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TimePeriodFeed

Feed tracking is available for the object.

TimePeriodHistory

History is available for tracked fields of the object.

TimePeriodOwnerSharingRule

Sharing rules are available for the object.

TimePeriodShare

Sharing is available for the object.

Participant Management

Participant Management data model helps you to streamline the recruitment and enrollment processes in clinical trials with advanced digital solutions. With this data model, you can store clinical trial data representing care programs and research studies. It's USCDI and FHIR R4-aligned, which helps with your system's interoperability and compliance while managing participant data efficiently.

To learn more, see [Participant Management for Life Sciences Cloud](#).

EDITIONS

Available in: **Lightning Experience**

Available in: **Enterprise** and **Unlimited** Editions with Life Sciences or Health Cloud

Patient Segmentation

The Patient Segmentation data model helps the Patient Segmentation dashboard generate insights into patient demographics and risk scores based on risk adjustment factors.

[AgeBandHlthRskAdjFctr](#)

Stores the risk adjustment factor for patients and members based on the age band that they're a part of and the status of their benefits eligibility. This object is available in API version 61.0 and later.

[CondIntrctnHlthRskAdjFctr](#)

Stores the risk adjustment factor for patients and members based on the set of interacting conditions they are diagnosed with and the status of their benefits eligibility. This object is available in API version 61.0 and later.

[HierCondHlthCodeMapping](#)

Represents how Hierarchical Condition Category (HCC) codes map to condition codes for a specific year. This object is available in API version 61.0 and later.

[HierCondHlthRskAdjFctr](#)

Stores the risk adjustment factor for patients and members based on the set of Hierarchical Condition Category (HCC) codes that apply to them and the status of their benefits eligibility. This object is available in API version 61.0 and later.

[PartyProfile](#)

Represents additional details related to a patient. This object is available in Health Cloud in API version 61.0 and later.

[PgmBasedHlthRskAdjFctr](#)

Stores the risk adjustment factor for patients and members based on their eligibility for certain benefits programs. For instance, Medicaid in the US. This object is available in API version 61.0 and later.

AgeBandHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the age band that they're a part of and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AgeBandEnd	Type double Properties Create, Filter, Sort, Update Description The upper limit of the age band.
AgeBandStart	Type double Properties Create, Filter, Sort, Update Description The lower limit of the age band.
CmnyFullBnftDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
CmnyPartialBenefitDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CmnyPartialBnftDualDsbl	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
Community	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home.
CommunityFullBnftDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CommunityNonDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.
CommunityNonDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
EnrolleeType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies whether the patient is a new enrollee or a continued enrollee. Possible values are: - Continued - New The default value is New.

Field	Details
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the gender of the patient.
Institutional	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment. factor for a patient who lives at a healthcare facility.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the risk adjustment factors specified in the record are active. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time that the record was referenced.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PublishedYear	Type int Properties Create, Filter, Group, Sort, Update Description The year when the risk adjustment factors in the record were published.

CondIntcrctnHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of interacting conditions they are diagnosed with and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CmnyFullBnftDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
CmnyPartialBenefitDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CmnyPartialBnftDualDsbl	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
Community	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home.
CommunityFullBnftDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CommunityNonDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.

Field	Details
CommunityNonDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
ConditionCodeList	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the first set of condition codes for the condition interactions that the risk adjustment factors are defined for.
Institutional	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
InteractingCondCodeList	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the codes of the interacting conditions for the condition interactions that the risk adjustment factors are defined for.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the specified condition interactions and risk adjustment factor combinations are currently active. The default value is <code>false</code>.
IsDisabled	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the interaction is with a condition or a disability. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Field	Details
PublishedYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The year when the risk adjust factors were published.

HierCondHlthCodeMapping

Represents how Hierarchical Condition Category (HCC) codes map to condition codes for a specific year. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ConditionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition code that's mapped to a Hierarchical Condition Category (HCC) code. This field is a polymorphic relationship field. Relationship Name ConditionCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
EffectiveEndYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The year till when the mapping is valid.

Field	Details
EffectiveStartYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The year from when the mapping is valid.
HchcKey	Type string Properties Filter, Group, idLookup, Nillable, Sort Description For internal use only. This field is a calculated field.
HierarchicalCondCategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The HCC code that a health condition code is mapped to. This field is a relationship field. Relationship Name HierarchicalCondCategoryCode Relationship Type Lookup Refers To CodeSet
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the specified health condition and HCC code mapping is active. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PublishedYear	Type int Properties Create, Filter, Group, Sort, Update Description The year when the specified mapping was published.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HierCondHlthCodeMappingHistory](#) on page 1424

History is available for tracked fields of the object.

[HierCondHlthCodeMappingOwnerSharingRule](#) on page 1425

Sharing rules are available for the object.

[HierCondHlthCodeMappingShare](#) on page 1427

Sharing is available for the object.

HierCondHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of Hierarchical Condition Category (HCC) codes that apply to them and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CmnyFullBnftDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
CmnyPartialBenefitDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CmnyPartialBnftDualDsbl	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
Community	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home.
CommunityFullBnftDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CommunityNonDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.
CommunityNonDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
Condition	Type string Properties Create, Filter, Group, Sort, Update Description Specifies the condition for which the HCC code is defined.

Field	Details
ConditionCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the broader category that the specified condition belongs to. For instance, Respiratory Ailment.
HierCondCategoryCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The record ID of the HCC code. This field is a relationship field. Relationship Name HierCondCategoryCode Relationship Type Lookup Refers To CodeSet
Institutional	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the risk adjustment factors defined in the record are active. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OverriddenCodes	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The list of HCC codes overridden by the specified HCC code.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PublishedYear	Type int

Field	Details
	Properties Create, Filter, Group, Sort, Update
	Description The year when the specified risk adjustment factors were published.

PartyProfile

Represents additional details related to a patient. This object is available in Health Cloud in API version 61.0 and later.

For more information related to the fields that are not used for Health Cloud, see [Financial Services Cloud Developer Guide: PartyProfile](#).

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AccountId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The ID of the patient's account record. This field is a relationship field.
	Relationship Name Account
	Relationship Type Lookup
	Refers To Account
BusLicIssAuthorityName	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Not used for Health Cloud use cases.

Field	Details
BusinessEntityCtryofInc	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityCtryofRgstr	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityIncDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityIncNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityPreviousNames	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityRgstrDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
BusinessEntityRgstrNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityTradeName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
BusinessEntityType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases. This field is a relationship field. Relationship Name Contact Relationship Type Lookup Refers To Contact
CountryOfDomicile	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
CountryofBirth	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
CreditScore	Type double Properties Create, Filter, Nillable, Sort, Update Description Not used for Health Cloud use cases.
CreditScoreProvider	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
DateOfBirth	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
EmploymentIndustry	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
EmploymentType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
FirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
FullName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
FundSource	Type multipicklist Properties Create, Filter, Nillable, Update Description Not used for Health Cloud use cases.
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
HouseholdAccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases. This field is a relationship field. Relationship Name HouseholdAccount Relationship Type Lookup Refers To Account

Field	Details
Industry	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
IndustryClassificationCode	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
IsAged	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient is a senior citizen. The default value is <code>false</code>.
IsBusEntyListonStockExch	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Not used for Health Cloud use cases. The default value is <code>false</code>.
IsDisabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the person has a disability. The default value is <code>false</code>.
IsInstitutionalized	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the person receives care at a care facility. The default value is <code>false</code>.
IsLowIncome	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient is part of a low-income household. The default value is <code>false</code>.
IsMedicaidEligible	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient is eligible for Medicaid assistance. The default value is <code>false</code>.
IsNetWorthHigh	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Not used for Health Cloud use cases. The default value is <code>false</code>.
IsOffBoarded	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Not used for Health Cloud use cases. The default value is <code>false</code>.
IsRecalculationRequired	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient's risk adjust value needs recalculation. The default value is <code>false</code>.
LastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
LastProfileReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Not used for Health Cloud use cases.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LeadId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases. This field is a relationship field.

Field	Details
	Relationship Name Lead Relationship Type Lookup Refers To Lead
LegalEntityIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
MiddleName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
Nationality	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
NextProfileReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
OffBoardingComments	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Not used for Health Cloud use cases.
OffBoardingReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Prefix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
PrimaryEmail	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
PrimaryIdentificationName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
PrimaryIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
PrimaryIdentifierType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
PrimaryPhone	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
RelatedPartyProfileId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases. This field is a relationship field. Relationship Name RelatedPartyProfile Relationship Type Lookup Refers To PartyProfile

Field	Details
ResidentType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
ReviewDecision	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
Stage	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
StockExchangeName	Type multipicklist Properties Create, Filter, Nillable, Update Description Not used for Health Cloud use cases.
Suffix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
SurnameAtBirth	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.

Field	Details
TaxpayerIdentificationNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Not used for Health Cloud use cases.
TaxpayerIdentificationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Not used for Health Cloud use cases. Possible values are: • Business • Individual

PgmBasedHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on their eligibility for certain benefits programs. For instance, Medicaid in the US. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CmnyFullBnftDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
CmnyPartialBenefitDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CmnyPartialBnftDualDsbl	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
Community	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home.
CommunityFullBnftDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
CommunityNonDualAged	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.

Field	Details
CommunityNonDualDisabled	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the gender of the patient.
Institutional	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the risk adjustment factors defined in the record are active. The default value is <code>false</code>.
IsDisabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient has a disability. The default value is <code>false</code>.
IsOriginallyDisabled	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that patient was originally disabled. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record in the system. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Field	Details
ProgramType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of program that the risk adjustment factors are defined for.
PublishedYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The year when the risk adjustment factors were published.

Pharmacy Benefits Verification

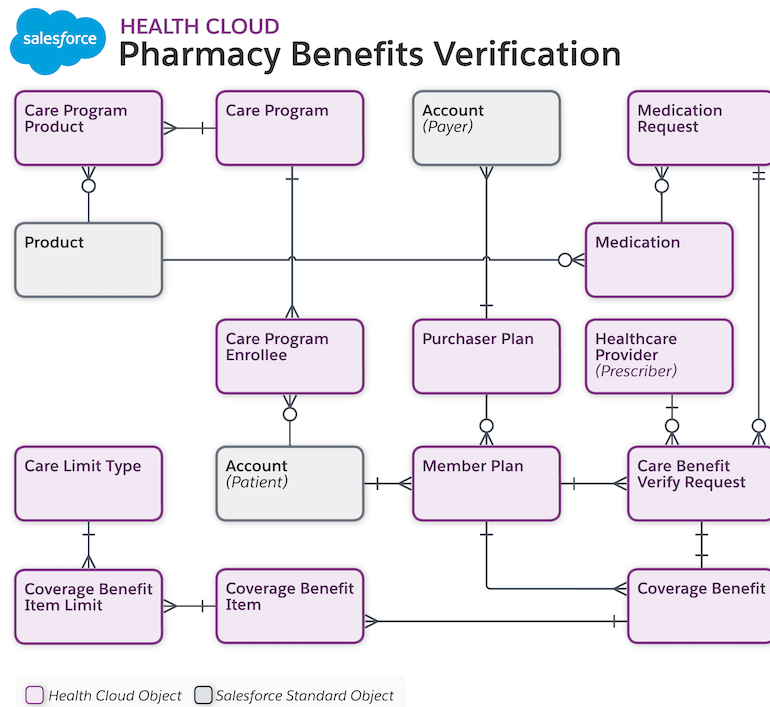
Pharmacy Benefits Verification uses a data model that's FHIR-CARIN and NCPDP aligned to store its data and make it interoperable. The pharmacy benefits verification data model supports drug manufacturers, providers, pharmacists, and healthcare organizations in determining pharmacy benefits coverage for the medications prescribed to the patients under a care program.

The pharmacy benefits verification objects are available to users with the Health Cloud Foundation and Manage Pharmacy Benefits Verification permission set. Available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



To view a larger version, right-click or control-click the image and select **Open Image in New Tab**.

[CareBenefitVerifyRequest](#)

Request for verification of benefits. This object is available in API version 53.0 and later.

[CareProgram](#)

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

[CareProgramEnrollee](#)

Represents a participant enrolled in a care program.

[CareProgramProduct](#)

Represents the affiliation between a care program and a care program product, care program provider, or both.

[CoverageBenefit](#)

Represents the benefits provided to a covered member by a purchaser's plan.

[CoverageBenefitItem](#)

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

[CoverageBenefitItemLimit](#)

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

[HealthcareProvider](#)

Represents business-level details about the healthcare organization or the practitioner.

[Medication](#)

Represents detailed information about different medications. This object is available in API version 51.0 and later.

[MedicationRequest](#)

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

[MemberPlan](#)

Represents details about the insurance coverage for a member or subscriber.

[PurchaserPlan](#)

Represents the payer plan that a purchaser makes available to its members and members' dependents.

[UnitOfMeasure](#)

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssignedToId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user assigned to the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name AssignedTo Refers To User
AuthorizedPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized prescription associated with the care benefit verify request. This field is a relationship field.

Field	Details
	This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name AuthorizedPrescription Relationship Type Lookup Refers To MedicationRequest
BenefitCategoryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The benefit category code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name BenefitCategoryCode Relationship Type Lookup Refers To CodeSet
BillablePrdEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when billable period ended. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
BillablePrdStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when billable period started.

Field	Details
	This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program enrollee associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
CareProgramId	Type reference Properties Filter, Group, Nillable, Sort Description The care program associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name CareProgram Refers To CareProgram
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the associated case. This field is a relationship field. Relationship Name Case Relationship Type Lookup

Field	Details
	Refers To Case
CoverageBenefitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the set of services covered by the insurance plan. This field is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
InitialFillDuration	Type double Properties Filter, Nillable, Sort Description The initial fill duration of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
InitialFillQuantity	Type double Properties Filter, Nillable, Sort Description The initial fill quantity of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description Identifies the member plan that includes the benefit item being verified. This field is a relationship field. Relationship Name MemberPlan Relationship Type Lookup Refers To MemberPlan
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care benefit verification request.
OriginalPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The original prescription associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OriginalPrescription

Field	Details
	Relationship Type Lookup Refers To MedicationRequest
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The payer associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Payer Relationship Type Lookup Refers To Account
PlanId	Type reference Properties Filter, Group, Nillable, Sort Description The purchaser plan from the member plan associated with the care program enrollee. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Plan Refers To PurchaserPlan
PrescriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The prescriber associated with the care benefit verify request.

Field	Details
	This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Prescriber Relationship Type Lookup Refers To HealthcareProvider
PrescriptionMedicationId	Type reference Properties Filter, Group, Nillable, Sort Description The medication code or medication name of the authorized prescription. This field is a polymorphic relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name PrescriptionMedication Refers To CodeSetBundle, Medication
PriorityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The priority code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name PriorityCode Relationship Type Lookup Refers To CodeSet

Field	Details
ProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider of the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Provider Relationship Type Lookup Refers To Account, HealthcareProvider
RelatedCareBnftVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The original care benefit verify request from which the current request is cloned. This field is a relationship field. This field is available in API version 62.0 and later. Relationship Name RelatedCareBnftVerifyRequest Refers To CareBenefitVerifyRequest
RequestDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date of verification request.
RequestedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Person or organization requesting verification. This field is a relationship field. Relationship Name RequestedBy Relationship Type Lookup Refers To User
RequesterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The requester associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name Requester Relationship Type Lookup Refers To Account, HealthcareProvider
ResponseBody	Type base64 Properties Create, Nillable, Update Description Full JSON response from external system.
ResponseContentType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The content type of the response from the external system. Possible values are:

Field	Details
	• application/html • application/java-archive • application/javascript • application/json • application/msword • application/octet-stream • application/octet-stream;type=unknown • application/opx • application/pdf • application/postscript • application/rtf • application/vnd.box.notes • application/vnd.google-apps.document • application/vnd.google-apps.drawing • application/vnd.google-apps.form • application/vnd.google-apps.presentation • application/vnd.google-apps.script • application/vnd.google-apps.spreadsheet • application/vnd.ms-excel • application/vnd.ms-excel.sheet.macroEnabled.12 • application/vnd.ms-infopath • application/vnd.ms-powerpoint • application/vnd.ms-powerpoint.presentation.macroEnabled.12 • application/vnd.ms-word.document.macroEnabled.12 • application/vnd.oasis.opendocument.presentation • application/vnd.oasis.opendocument.spreadsheet • application/vnd.oasis.opendocument.text • application/vnd.openxmlformats-officedocument.presentationml.presentation • application/vnd.openxmlformats-officedocument.presentationml.slideshow • application/vnd.openxmlformats-officedocument.presentationml.template • application/vnd.openxmlformats-officedocument.spreadsheetml.sheet • application/vnd.openxmlformats-officedocument.spreadsheetml.template • application/vnd.openxmlformats-officedocument.wordprocessingml.document • application/vnd.openxmlformats-officedocument.wordprocessingml.template • application/vnd.visio • application/x-gzip • application/x-java-source • application/x-javascript

Field	Details
	• application/x-shockwave-flash • application/x-sql • application/x-zip-compressed • application/xhtml+xml • application/xml • application/zip • audio/mp4 • audio/mpeg • audio/ogg • audio/x-aac • audio/x-ms-wma • audio/x-ms-wmv • audio/x-wav • image/bmp • image/gif • image/jpeg • image/jpeg;type=mobile • image/png • image/svg+xml • image/tiff • image/vnd.adobe.photoshop • image/vnd.dwg • image/x-photoshop • message/rfc822 • model/vnd.usdz+zip • text/css • text/csv • text/html • text/plain • text/rtf • text/snote • text/stypi • text/vnd.salesforce.quip-chat • text/vnd.salesforce.quip-doc • text/vnd.salesforce.quip-sheet • text/vnd.salesforce.quip-slides • text/vnd.salesforce.quip-template • text/vtt

Field	Details
	• text/webviewhtml • text/x-c • text/x-c++ • text/xml • video/mp4 • video/mpeg • video/ogg • video/quicktime • video/x-m4v • video/x-ms-asf • video/x-msvideo
ResponseLength	Type int Properties Filter, Group, Nillable, Sort Description The length of the response from the external system.
ResponseName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the response from the external system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Status of the verification request. Possible values are: • Acknowledged • Completed • Copy • Error • Partial • Pending • Rejected

Field	Details
	• TimedOut—Timed Out • Verified • Pending Confirmation • Receieved Confirmation • Ready for Verification
StatusReason	Type textarea Properties Create, Nillable, Update Description The reason for the specified status of the care benefit verification request.
VerificationMode	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the mode of verification used in the care benefit verify request. This field is available in API version 63.0 and later with the Manage Pharmacy Benefits Verification permission set. Possible values are: • Electronic • Manual

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBenefitVerifyRequestChangeEvent (API version 60.0)

Change events are available for the object.

CareBenefitVerifyRequestFeed

Feed tracking is available for the object.

CareBenefitVerifyRequestHistory

History is available for tracked fields of the object.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ActiveSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
BudgetAmount	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Approved budget for the care program.
CareProgramName	Type Text Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the care program.
Category	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the category of the care program. Possible values are: - AdvancedTherapy - TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) - Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)

Field Name	Details
CurrentEnrolleeCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
Description	Type Long Text Area Properties Create, Filter, Group, Nillable, Sort, Update Description A short description explaining the program.
EndDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Program termination date.
EnrollmentDurationMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. Relationship Name EnrollmentDurationMeasure Refers To UnitOfMeasure
EnrollmentRate	Type double Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.
FirstSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is closed out.
FirstSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
LastSiteActivatedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
LastSiteClosedOutDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
ParentProgram	Type Lookup(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Name of another program that this program is a part of, if any.
ProgramSponsor	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the third-party program sponsor, if any.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective start date of the program.
Status	Type Pick list Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the program.
TargetEnrollmentDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
TargetEnrolleeCount	Type int

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.
TargetSiteCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramFeed

Feed tracking is available for the object.

CareProgramHistory

History is available for tracked fields of the object.

CareProgramShare

Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Person Account representing the enrollee
BenefitCoverageType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: - ContinuedEnrollee - NewEnrollee
CareProgramId	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Look up for Care Program.
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest

Field Name	Details
CurrentWorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrder Relationship Type Lookup Refers To CarePgmEnrolleeWorkOrder
CurrentWorkOrderStepId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. Relationship Name CurrentWorkOrderStep Relationship Type Lookup Refers To CarePgmEnrolleeWkOrdStep
EnrolledAtId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. Relationship Name EnrolledAt

Field Name	Details
	Refers To CareProgramSite
EnrolleeType	Type Picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the enrollee is a new enrollee or a continued enrollee. Possible values are: • FullBenefitDual • PartialBenefitDual • NonDual • Dual
EnrollmentLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. Relationship Name EnrollmentLocation Relationship Type Lookup Refers To ServiceTerritory
FlowInterviewId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow. This field is a relationship field. Relationship Name FlowInterview

Field Name	Details
	Refers To FlowInterview
FlowOrchestrationInstanceId	Type reference Properties Filter, Group, Nillable, Sort Description Runtime instance of the associated flow orchestration. This field is a relationship field. Relationship Name FlowOrchestrationInstance Refers To FlowOrchestrationInstance
IsPatientInLtrmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
LeadId	Type Lookup(Lead) Properties Create, Filter, Group, Nillable, Sort, Update Description Lead representing the enrollee.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the enrollee.
OptOutPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
OptOutPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
OptOutReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
ResearchStudyCandidateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The related Research Study Candidate record of the care program enrollee. This field is a relationship field. Relationship Name ResearchStudyCandidate Refers To ResearchStudyCandidate
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the enrollee record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the enrollee record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the enrollee. Possible values are: • Active • Inactive

Field Name	Details
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramEnrolleeFeed

Feed tracking is available for the object.

CareProgramEnrolleeHistory

History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)

Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)

Sharing is available for the object.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Availability	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The default availability of the product to an enrollee in the context of a care program. For example, some products or services are available to all enrollees, others are limited to special circumstances, and others are no longer available.
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier for the care program associated with a care program product.
CareProgramPrice	Type currency Properties Create, Filter, Group, Nillable, Sort, Update Description A standard list price for a given product in the context of a care program.
LastReferencedDate	Type dateTime Properties Filter, Group, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the care program product.

Field	Details
OwnerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the user who owns this record.
ProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the product associated with a care program
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the care program product was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the care program product was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the product in the context of a care program.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramProductChangeEvent (API version 59.0)

Change events are available for the object.

CareProgramProductFeed

Feed tracking is available for the object.

CareProgramProductHistory

History is available for tracked fields of the object.

CareProgramProductOwnerSharingRule

Sharing rules are available for the object.

CareProgramProductShare

Sharing is available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to the member under this plan's coverage.
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.

Field Name	Details
CareBenefitVerifyRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name CareBenefitVerifyRequest Relationship Type Lookup Refers To CareBenefitVerifyRequest
CoinuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical

Field Name	Details
	• Vision • Home Health - This picklist value is available for the Home Health feature in API version 59.0 and later. • Pharmacy - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See Activate Picklist Value for Coverage Benefit to activate this value.
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FinalCoverageStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name FinalCoverageStatusCode Relationship Type Lookup Refers To CodeSet
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean

Field Name	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort

Field Name	Details
	Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutcomeStatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name OutcomeStatusCode Relationship Type Lookup Refers To CodeSet
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.

Field Name	Details
OutofNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment the member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PharmaCopayAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards the pharma products. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
StatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. Relationship Name StatusCode Relationship Type Lookup

Field Name	Details
	Refers To CodeSet
UrgentCareCopoly	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)

Change events are available for the object.

CoverageBenefitFeed

Feed tracking is available for the object.

CoverageBenefitHistory

History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the category this benefit is in.
CodeSetServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of a Code Set Service Type in the Code Set object. This is a relationship field. Relationship Name CodeSetServiceType Relationship Type Lookup Refers To CodeSet
CoverageBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the covered benefit this item belongs to. This is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Description of the level of coverage provided by this item.
DoesDeductibleApply	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
InNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the in network coverage provided by this item.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item is currently available. The default value is 'false'.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the benefit is available only in-network (<code>true</code>) or both in-network and out-of-network (<code>false</code>). The default value is 'false'.
IsPreauthorizationRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the service must be approved before use.

Field	Details
	The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving this benefit item. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of this coverage benefit item.
Notes	Type textarea

Field	Details
	Properties Create, Nillable, Update Description Additional information about this coverage benefit item.
OutofNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the coverage for non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides.
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this coverage benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the CoverageBenefitItem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The ID of this coverage benefits item record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this coverage benefits item was last changed on the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)

Change events are available for the object.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AllowedLimit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Maximum amount that will be paid for the service.
AllowedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum quantity allowed of the coverage benefit item. This field is available in API Version 62.0 and later.
AllowedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the allowed quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. Relationship Name AllowedQuantityUnit Refers To UnitOfMeasure
AppliedLimit	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the benefit has been claimed.
AppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of the coverage benefit item already used by the member. This field is available in API Version 62.0 and later.
AppliedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the applied quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. Relationship Name AppliedQuantityUnit Refers To UnitOfMeasure
CareLimitTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the limit is a required payment or excluded service. This is a relationship field. Relationship Name CareLimitType Relationship Type Lookup Refers To CareLimitType

Field	Details
CoverageBenefitItemId	Type reference Properties Create, Filter, Group, Sort Description Specific service covered by the insurance plan. This is a relationship field. Relationship Name CoverageBenefitItem Relationship Type Lookup Refers To CoverageBenefitItem
CoverageLevel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Defines the persons eligible for the benefit item. Possible values are: • EmployeeSpouse—Employee & Spouse • Family • Individual
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
LimitNotes	Type textarea Properties Create, Nillable, Update Description General information about the limit.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the coverage benefit item limit.
NetworkType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the benefit refers to in-network providers or out-of-network providers. Possible values are: • In—In-network providers • NA—Not applicable • Out—Out-of-network providers If the related CoverageBenefitItem record has an <code>IsInPlanNetwork</code> value of <code>true</code>, <code>NetworkType</code> is typically <code>In</code>. If the related record has an <code>IsInPlanNetwork</code> value of <code>false</code>, <code>NetworkType</code> can be any value.
PriorityOrder	Type double Properties Create, Filter, Nillable, Sort, Update Description This limit's position in the sequence for calculating limits.
TermType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of time period during which the benefit item is available.

Field	Details
	Possible values are: • Calendar Year • Day • Month • Year to Date

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CoverageBenefitItemLimitChangeEvent](#) (API version 60.0)

Change events are available for the object.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that this healthcare provider is associated with. This field is a relationship field. Relationship Name Account Refers To Account
Classification	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the classification of the healthcare provider. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: • Key Opinion Leader • Novice Member • Previous Partner
DoesParticipateInRsrchStudy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the healthcare provider participates in research studies (<code>true</code>) or not (<code>false</code>). This field is available in API version 63.0 and later when Site Management is enabled. The default value is <code>false</code>.
DoesUseElecDataCapture	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the healthcare provider uses Electronic Data Capture (EDC) system (<code>true</code>) or not (<code>false</code>). This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date from which the provider becomes effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date from which the provider is no longer effective.

Field	Details
EhrSystem	Type textarea Properties Create, Nillable, Update Description Name of the EHR system used at this facility or organization.
InitialStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date when the facility first became operational or the practitioner first began practicing.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner that this healthcare provider record is associated with. This field is a relationship field. Relationship Name Practitioner Refers To Contact
ProviderClass	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class of facility, such as an IPA, medical group, or solo practitioner. Possible values are: • IPA • Medical Group • Solo Practitioner
ProviderPhotoId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The Content Document file that is a photo of the Healthcare Provider. This field is a relationship field. Relationship Name ProviderPhoto Relationship Type Lookup

Field	Details
	Refers To ContentDocument
ProviderType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of provider or facility. For example, pharmacist or ambulatory care facility. Possible values are: • Ambulatory Care • Dentist • Hospital • Laboratory • Medical Director • Medical Doctor • Pharmacist • Pharmacy • Research Study Coordinator • Research Study Director • Research Study Feasibility Manager • Research Study Investigator • Research Study Nurse • Research Study Operations Manager • Research Study Sub-Investigator • Site Management Organization Coordinator
RelatedUserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The User record that relates to the Healthcare Provider record. This field is a relationship field. Relationship Name RelatedUser Relationship Type Lookup Refers To User

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced. This field is unique within your organization
TerminationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for this provider.
TerminationReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for termination.
TotalLicensedBeds	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of licensed beds at this facility, if applicable.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareProviderChangeEvent (API version 59.0)

Change events are available for the object.

HealthcareProviderFeed

Feed tracking is available for the object.

HealthcareProviderHistory

History is available for tracked fields of the object.

HealthcareProviderOwnerSharingRule

Sharing rules are available for the object.

HealthcareProviderShare

Sharing is available for the object.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BatchNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the batch number of the medication.
BrandNameAlternative	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The branded alternative for a generic medication. This field is available in API version 56.0 and later.
ExpirationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the expiration date of the medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
ManufacturerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The company that makes the medicine. Referenced Objects Account
MedicationCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of the medication. This field is available in API version 56.0 and later. Possible values are: - Branded Product - Generic Product - Innovator Product - Therapeutic Moeity
MedicationCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The system-defined code that identifies a medication. Referenced Objects CodeSetBundle
MedicationFormId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the dosage form this medication is manufactured in. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the medication record.
ProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The product that's associated with the medication. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Financial Assistance Program permission set.

Field	Details
QuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The total volume of the medication contained in the packaged product.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The total amount of the medication contained in the packaged product.
QuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The measurement unit for the quantity. Referenced Objects • UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date on which this item was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication. Possible values are: • Active • Entered in error • Inactive

Additional Information for Medication in Other Objects

In addition to creating a record using these fields, you can add more details to your Medication record by creating records in certain other objects, and referencing your Medication record as the parent record. Here's the list of objects you can associate to Medication in this way, the type of information they add, and the field they use to reference Medication.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication record.	ParentRecordId
MedicinalIngredient	Adds information about the different ingredients used in the medication.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationChangeEvent (API version 59.0)

Change events are available for the object.

[MedicinalIngredient](#)

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AllowedSubstitutionTypeCodeId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of substitution that's allowed. This field can't be used if the <code>CanSubstitute</code> field is set to <code>true</code>. Referenced Objects CodeSetBundle
<code>CanSubstitute</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether substitution is acceptable. If the value for this field is set to <code>true</code>, then the <code>AllowedSubstitutionTypeCodeId</code> field can't be selected.
<code>CarePlanId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan related to this medication request. This field is a relationship field. Relationship Name CarePlan Relationship Type Lookup Referenced Objects CarePlan
<code>CaseId</code>	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the medication request. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter related to the medication request. Referenced Objects ClinicalEncounter
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the service request related to the medication request. Referenced Objects ClinicalServiceRequest
DispenseInterval	Type double Properties Create, Filter, Nillable, Sort, Update Description The minimum interval required between refills.
DispenseIntervalUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit for that interval. Referenced Objects UnitOfMeasure
DispenserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who provides the medication. Referenced Objects Account
FillDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for the fill duration. Referenced Objects UnitOfMeasure
FillQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the fill quantity. Referenced Objects UnitOfMeasure
InitialFillDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The length of time the first fill is expected to last.

Field	Details
<code>InitialFillQuantity</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity to be filled in the first dispense.
<code>IsIgnored</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request should be ignored.
<code>IsSecondaryInformation</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request is based on information from a secondary source instead of a primary one. If this field is set to <code>true</code>, then the <code>SecondarySourceId</code> field can't be selected.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
<code>MedicationAdministrationContextId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the setting in which the medication is administered. Referenced Objects CodeSetBundle
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the medication requested. A record can select either a <code>MedicationId</code> or a <code>MedicationCodeId</code>, but not both. Referenced Objects CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the medication record for the medicine requested. A record can select either a <code>MedicationId</code> or a <code>MedicationCodeId</code>, but not both. Referenced Objects Medication
MedicationRequestGroupId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A shared identifier common to all medication requests that were authorized more or less simultaneously by a single author. Referenced Objects Identifier
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the medication request record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the medication request record. Available in API version 56.0 and later. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Referenced Objects - Group - User
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The person who needs the medicine. Referenced Objects Account
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who administers the medicine. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the performer's role. For instance, the cardiologist, neurosurgeon, and so on. Referenced Objects CodeSetBundle
PrescribedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and optionally the time when the prescription was initially written or authored on.
PrescriptionPeriodEnd	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date for the prescription's validity.
PrescriptionPeriodStart	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date for the prescription's validity.
PreviousPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to previous prescriptions. Referenced Objects MedicationRequest
Priority	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the request. Possible values are: • ASAP • Routine • Stat • Urgent
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code for why the medicine was requested. Referenced Objects • CodeSetBundle
ReasonReferenceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the condition or observation that warranted this medicine. Referenced Objects • HealthCondition • CareObservation
RefillDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description How long the refill is expected to last.
RefillQuantity	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The quantity in each refill.
RefillsAllowed	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of refills that are allowed.
RelatedRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A plan or request that is fulfilled in whole or in part by this medication request. Referenced Objects MedicationRequest
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who raised the request. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
SecondarySourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the person who gave the information for the request. This field can't be selected if the <code>IsSecondarySource</code> field is set to <code>true</code> . Referenced Objects - Account - HealthcareProvider

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown
StatusReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Referenced Objects CodeSetBundle
SubstitutionReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies why a substitution is required. Referenced Objects CodeSetBundle
TherapyDuration	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the overall pattern of the administration of the medication to the patient. For instance, Continuous, Acute, Seasonal. Possible values are: - Continuous - Seasonal - Short Term
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the request. Possible values are: - Filler Order - Instance Order - Option - Order

Field	Details
	• Original Order • Plan • Proposal • Reflex Order

Additional Information for MedicationRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationRequest record by creating records in certain other objects, and referencing your MedicationRequest record as the parent record. Here's the list of objects you can associate to MedicationRequest in this way, the type of information they add, and the field they use to reference MedicationRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication request.	ParentRecordId
PatientMedicationDosage	Associates dosage-related information for the medication in the medication request record.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationRequestChangeEvent (API version 59.0)

Change events are available for the object.

MedicationRequestFeed

Feed tracking is available for the object.

MedicationRequestHistory

History is available for tracked fields of the object.

MedicationRequestOwnerSharingRule (API version 56.0)

Sharing rules are available for the object.

MedicationRequestShare (API version 56.0)

Sharing is available for the object.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.



Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this member plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this member plan ceases to be effective.
ExternalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier used to identify the record outside the Salesforce org.
GroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The group number or policy number of the primary member.

Field Name	Details
IssuerNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference number for the issuer of the plan.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastVerification	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this plan was last verified.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member's record.
MemberNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The member's reference number for this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name by which the member knows this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this member plan.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The payer insurance plan or network that is associated with the patient. This field is a relationship field. Relationship Name PayerNetwork

Field Name	Details
	Relationship Type Lookup
	Refers To HealthcarePayerNetwork
PlanId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Lookup of the Purchaser Plan ID.
PrimaryCarePhysician	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The name of the physician providing primary care under this plan.
PrimarySecondaryTertiary	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Whether this plan is the primary, secondary, or tertiary plan.
RelationshipToSubscriber	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
SourceSystem	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the subscriber's record.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the plan's verification. Valid options are: - Active - Verified - Rejected

Field Name	Details
	• Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)

Change events are available for the object.

MemberPlanFeed

Feed tracking is available for the object.

MemberPlanHistory

History is available for tracked fields of the object.

MemberPlanOwnerSharingRule

Sharing rules are available for the object.

MemberPlanShare

Sharing is available for the object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this purchaser plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this purchaser plan ceases to be effective.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
LineOfBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name of this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this payer.

Field Name	Details
Payer	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The plan's reference number.
PlanStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the service type offered by this plan.

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
SponsorType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PurchaserPlanFeed](#)

Feed tracking is available for the object.

[PurchaserPlanHistory](#)

History is available for tracked fields of the object.

[PurchaserPlanOwnerSharingRule](#)

Sharing rules are available for the object.

[PurchaserPlanShare](#)

Sharing is available for the object.

PurchaserPlanChangeEvent

Change data capture is available for this object.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of this unit of measure.
ConversionFactor	Type double Properties Create, Filter, Nillable, Sort, Update Description The factor or rate that's used to convert this unit of measurement to the base unit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this unit of measure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The type of the unit of measure. For example, weight, distance, period.
Sequence	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence number assigned to the unit of measure.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the unit of measure. Possible values are: • Active • Draft • Inactive
UnitCode	Type string

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The code for this unit of measure. For example, mm[Hg], mcg/mL, kgs, lbs.
UnitOfMeasureClassId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The class associated with the unit of measurement. This field is a relationship field. Relationship Name UnitOfMeasureClass Refers To UnitOfMeasureClass

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

UnitOfMeasureChangeEvent (API version 59.0)

Change events are available for the object.

UnitOfMeasureOwnerSharingRule

Sharing rules are available for the object.

UnitOfMeasureShare

Sharing is available for the object.

Provider Network Management

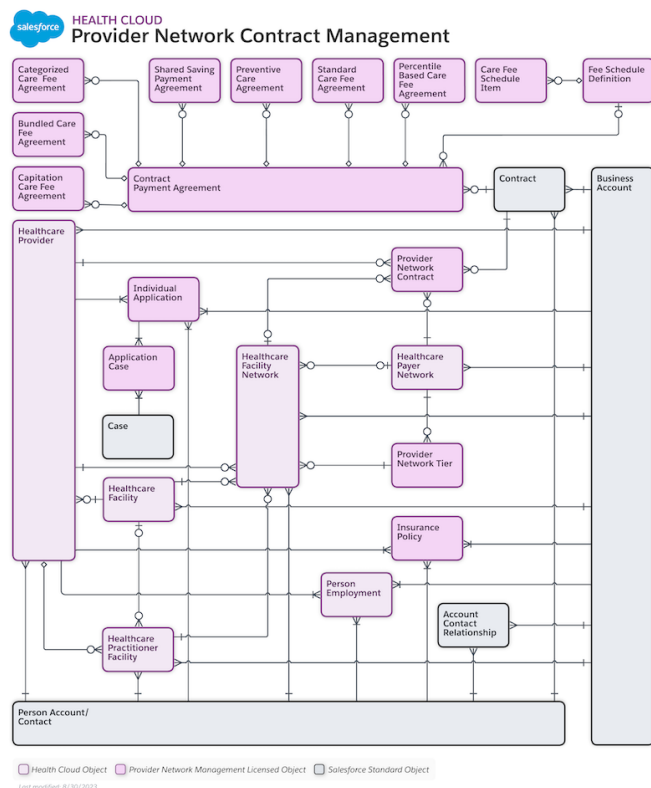
Provider Network Management allows health insurance companies to bring providers into their network and helps members or patients find care that fits their needs. It provides objects for managing provider networks and contract payment agreement terms.

To use all the objects in Provider Network Management, you must have the Health Cloud Provider Network Management Add On license as well as the Health Cloud Platform license. Assign the Health Cloud Foundation permission set and the Provider Network Management permission set to your users.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

Provider Network Management



For more details and a larger image, visit the [Data Model Gallery](#).

Access to Provider Network Management

The provider network management standard objects are available to users with the Health Cloud Platform and Provider Network Management permission set licenses and the Health Foundation permission set.

ApplicationCase

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[CaseRelatedFile](#)

Represents the details of a file attached to a case, such as file properties, file processing details, and other additional relevant information. This object is available in API version 62.0 and later.

[CategorizedCareFeeAgreement](#)

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[ContractPaymentAgreement](#)

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[FeeScheduleDefinition](#)

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[PercentileBsdCareFeeAgreement](#)

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[ProviderNetworkContract](#)

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

[ProviderNetworkTier](#)

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

[PreventiveCareAgreement](#)

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[SharedSavingPaymentAgreement](#)

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[StandardCareFeeAgreement](#)

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

SEE ALSO:

[Health Cloud Administrator Guide: Provider Network Management](#)

Access to Provider Network Management

The provider network management standard objects are available to users with the Health Cloud Platform and Provider Network Management permission set licenses and the Health Foundation permission set.

The provider network management data model is available in API version 52.0 and later. You must have the Health Cloud Provider Network Management Add On license, which contains the Health Cloud Provider Network Management platform license and the Health Cloud Provider Network Management user permission set license.

Some of the objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud or other Salesforce products. These objects need the Health Cloud Provider Network Management Add On license to be enabled before you can use them:

- Application Case
- Individual Application
- Insurance Policy
- Person Employment
- Provider Network Tier
- Provider Network Contract
- Care Fee Schedule Item
- Fee Schedule Definition
- Contract Payment Agreement
- Standard Care Fee Agreement
- Categorized Care Fee Agreement
- Capitation Care Fee Agreement
- Shared Saving Payment Agreement
- Percentile Care Fee Agreement
- Bundled Care Fee Agreement
- Preventive Care Agreement

And these fields are added to existing objects when you enable the Health Cloud Provider Network Management Add On license.

Business License

- IsPrimaryLicense
- IssueDate
- LicenseNumber

Care Provider Adverse Action

- ActionIssueDate
- IncidentDate
- IncidentReportedDate
- InsurancePolicyNumber
- InsuranceProviderName
- PenaltyAmount
- RegulatoryBody
- RegulatoryBodyType

Person Education

- InstitutionAddress
- ProgramName
- CertificateIdentifier

ApplicationCase

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ApplicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The individual application associated with a case application. This is a relationship field. Relationship Name Application Relationship Type Lookup Refers To IndividualApplication
CaseId	Type reference Properties Create, Filter, Group, Sort, Update Description The case associated with a case application. This is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name associated with the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ApplicationCaseFeed on page 1418](#)

Feed tracking is available for the object.

[ApplicationCaseHistory on page 1424](#)

History is available for tracked fields of the object.

[ApplicationCaseChangeEvent on page 1413 \(API version 61.0\)](#)

Change events are available for the object.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the applicant's account.
AmountPaid	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount paid by the applicant.
ApplicationCaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of a case that relates to this application.
ApplicationCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Categorizes the ways an application can be processed. Possible values are: • Basic • Special
ApplicationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the application. Possible values are: • New • Renewal
AppliedDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the application was received from the applicant.

Field	Details
ApprovedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the application was approved.
BusinessTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The type of individual business activity for this application.
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description The service category of the application. Possible values are: • Emergency Service • License • Permit
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text description provided by the applicant.
IsOwnerEditable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the owner ID of this record can be changed.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
LicensePermitNameId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The emergency service authorization that will be granted if this application is approved.
LicenseTypeId	Type reference Properties Create, Filter, Group, Sort, Update, Nillable Description The type of emergency service that the applicant will provide.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The auto-generated unique ID for this application.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user that owns this record.

Field	Details
PaymentDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time at which payment was received from the applicant.
RequirementsCompleteDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the applicant fulfilled all the requirements for approval.
SavedApplicationRefId	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Reference Id of the saved application.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The submission and approval status of the application. Possible values are: • Closed • In Distribution • In Review • Submitted
WasReturned	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether a submitted application was sent back to the applicant due to errors.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

IndividualApplicationHistory on page 1424

History is available for the object.

IndividualApplicationFeed on page 1418

Feed tracking is available for the object.

IndividualOwnerSharingRule on page 1425

Sharing rules are available for the object.

IndividualApplicationShare on page 1427

Share is available for the object.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AttributesSelectedValues__c	Type textarea Properties Create, Nillable, Update Description Values of root product attributes set at the InsurancePolicy level.
AuditTerm	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The frequency of the audit. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: - Annually - Monthly - Quarterly - Semi Annual (twice a year)

Field	Details
	Semi-Monthly (twice a month)
CancellationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the insurance policy was canceled.
CancellationReason	Type textarea Properties Create, Nillable, Update Description The reason for canceling the insurance policy.
CancellationReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the cancellation reason belongs to. Possible values are: - Canceled at Request of the Finance Company - Canceled by Underwriter or Plan Administrator - Corporate Officer NonElection - Court Release - Coverage Placed Elsewhere - Duplicate Coverage - Failure to Comply with Terms and Conditions (ex. Audit Failure) - Failure to Pay Deductible - Insured's Request - Misrepresentation of Information on Application - Non-Payment - Not Taken - Other - Revocation of Voluntary Market Acceptance - Rewritten - Substantial Change in Risk

Field	Details
	Underwriting Reasons
CashSurrenderValue	Type currency Properties Create, Filter, Nillable, Sort, Update Description The cash surrender value of the insurance policy.
ChangeSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the change type. For example, childbirth, marriage. Possible values are: - Child Birth - Marriage
ChangeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the change in the policy. For example, life event, house renovation. Possible values are: - House Renovation - Life-Event
ContractLineItemId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of a line item in the contract for the policy. This is a relationship field. Relationship Name ContractLineItemId__r Relationship Type Lookup

Field	Details
	Refers To ContractLineItem__c
DateRenewed	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy was last renewed.
Discount	Type double Properties Create, Filter, Nillable, Sort, Update Description The discount that was given on the policy.
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from which the policy is in effect.
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy expires.
FinalRenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The final date on which the policyholder can renew the insurance policy.
EnolChannel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The channel through which the loss for the claim associated with this policy was reported. This field is deprecated in API version 48.0 and will be removed in API version 52 (the Summer '21 release). Possible values are: • Chatbot • Mobile • Phone • Web
GrossWrittenPremium	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total expected premium amount for the insurance policy over the policy period.
HasAnyAutoCoverage	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the insurance policy has an Any Auto coverage, which extends the coverage to hired and other non-owned vehicles. The default value is <code>False</code>.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the policy is active. The default value is <code>False</code>.
IsLoanEligible	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a loan can be requested against the insurance policy. The default value is <code>False</code>.

Field	Details
IsRenewedPolicy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the policy is a renewed policy. The default value is <code>False</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The insurance policy number. Label is Policy Number.
NameInsuredId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the primary insured. This is a relationship field. Relationship Name NameInsured Relationship Type Lookup

Field	Details
	Refers To Account
OriginalEffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the original policy went into effect. This field is available from API version 51.0 and later.
OriginalExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Expiration date of the original policy. This field is available from API version 51.0 and later.
OriginalPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the original insurance policy. This field is available from API version 51.0 and later. This is a relationship field. Relationship Name OriginalPolicy Relationship Type Lookup Refers To InsurancePolicy
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This is a polymorphic relationship field. Relationship Name Owner

Field	Details
	Relationship Type Lookup Refers To Group, User
PaidToDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date up to which the policy is paid for. This field is available from API version 51.0 and later.
ParentPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the parent policy that covers this policy. For example, a parent policy can cover an auto policy and home policy. This is a relationship field. Relationship Name ParentPolicy Relationship Type Lookup Refers To InsurancePolicy
PaymentDueDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the next payment of the premium is due.
PlanTier	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class that the insurance policy belongs to. For example, silver, gold, or platinum.

Field	Details
	Possible values are: • Gold • Platinum • Silver
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the insurance policy plan. For example, single life, joint last-to-die, or joint first-to-die (primarily applicable for term insurance). Possible values are: • Joint First-to-Die • Joint Last-to-Die • Single Life
PolicyDescription	Type textarea Properties Create, Nillable, Update Description The description of the insurance policy.
PolicyName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the insurance policy.
PolicyTerm	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The time period for which the policy provides coverage. This field is available from API version 51.0 and later. Possible values are: • Annual

Field	Details
	• Custom • Daily • Monthly • Semi-Annual The default value is Annual.
PolicyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the insurance policy. For example, home, auto, annuity, or life. Possible values are: • Annuity • Auto • Commercial Auto • Commercial Property • Home • Life • Workers' Compensation
PremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium paid by the policy owner for the current billing period.
PremiumCalculationMethod	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The premium calculation method for a payment period. This field is available from API version 51.0 and later. Possible values are: • Daily • Modal The default value is Daily.

Field	Details
PremiumFrequency	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The frequency of the premium payment or billing. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: • Annually • Monthly • Quarterly • Semi Annual (twice a year) • Semi-Monthly (twice a month) The default value is Annually.
PremiumPaymentType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of premium payment, such as Advance or Arrears. This field is available from API version 51.0 and later. Possible values are: • Advance • Arrears The default value is Advance.
PreviousPremium	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium of the policy before it was renewed.
PreviousRenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the insurance policy was renewed in the last renewal cycle.

Field	Details
PriorPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the insurance policy before it was renewed. This is a relationship field. Relationship Name PriorPolicy Relationship Type Lookup Refers To InsurancePolicy
ProducerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the agency or the agent who sold the policy. This is a relationship field. Relationship Name Producer Relationship Type Lookup Refers To Producer
ProductCode__c	Type string Properties Filter, Nillable, Sort Description The code of the product that this policy belongs to. This is a calculated field. Formula Product.ProductCode
ProductId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The product that this policy belongs to. For example, if the customer buys a silver auto policy, this field looks up to the silver auto product in the Product object. This is a relationship field. Relationship Name Product Relationship Type Lookup Refers To Product2
RenewalChannel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The channel through which the insurance policy was renewed. Possible values are: • Chatbot • Mobile • Phone • Web
RenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy is expected to be renewed. The actual renewal date may be different.
SaleDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy was sold.

Field	Details
ServicingOffice	Type address Properties Filter, Nillable Description The address of the office that issued the policy and that services the policy. This is a compound field of type Address and combines these fields: ServicingOfficeCity, ServicingOfficeCountry, ServicingOfficeGeocodeAccuracy, ServicingOfficeLatitude, ServicingOfficeLongitude, ServicingOfficePostalCode, ServicingOfficeState, and ServicingOfficeStreet.
SourceOpportunityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the opportunity from which the policy was created. This is a relationship field. Relationship Name SourceOpportunity Relationship Type Lookup Refers To Opportunity
SourceQuoteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the quote from which the policy was created. This is a relationship field. Relationship Name SourceQuote Relationship Type Lookup Refers To Quote
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source system this record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique ID of this record in the source system.
StandardFeeAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected fee for the policy over the policy period. This field is available from API version 51.0 and later.
StandardPremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected premium for the policy over the policy period. This field is available from API version 51.0 and later.
StandardTaxAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected tax on the policy over the policy period. This field is available from API version 51.0 and later.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the insurance policy.

Field	Details
	Possible values are: • Agreement Premature endings • Applied • Canceled • Customer Rejected • Draft • Final • Full Life Ending • Hypothetical • In Force • In Force with temporary coverage • In Force-change pending • Initial • Insurer Rejected • Lapsed • Negotiation End • Not Taken Up • Offered • Quote Abandoned • Quoted • Replaced by customer application • Replaced by insurer counter offer • Suspended • Terminated • Under negotiation The default value is Initial.
Substatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The carrier system's substatus code for the insurance policy. Possible values are: • Draft • Final • Negotiation End • Not Taken Up

Field	Details
	Quote Abandoned The default value is Draft.
TaxesSurcharges	Type currency Properties Create, Filter, Nillable, Sort, Update Description The taxes and surcharges levied on the premium for the insurance policy.
TermFeeAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected fee for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TermPremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected premium for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TermTaxAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected tax on the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TotalCommissionAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total commission amount for the policy.

Field	Details
TotalStandardAmount	Type currency Properties Filter, Nillable, Sort Description The sum of the expected premium, fee, and tax for the policy over the policy period. This field is available from API version 51.0 and later. This is a calculated field.
TotalSumInsured	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total insured amount. This field is available from API version 51.0 and later.
UnderwritingEntityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Legal entity that underwrote the insurance policy. This is a relationship field. Relationship Name UnderwritingEntity Relationship Type Lookup Refers To LegalEntity
UniversalPolicyNumber	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A number that uniquely identifies the policy across different source systems.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InsurancePolicyChangeEvent (API version 61.0)

Change events are available for the object.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BasicTierPrice	Type currency Properties Create, Filter, Sort, Update Description The basic tier price for the procedure bundle.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this bundled care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MidTierPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The mid tier price for the procedure bundle.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the bundled care fee agreement.
PremiumTierPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium tier price for the procedure bundle.
ProcedureBundleCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code of the bundle including a set of procedures. This is a relationship field. Relationship Name ProcedureBundleCode

Field	Details
	Relationship Type Lookup
	Refers To CodeSetBundle
ProcedureBundleDescription	Type textarea
	Properties Create, Nillable, Update
	Description The description of the procedure bundle.
ProcedureBundleItemList	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The list of procedures covered in the bundle.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[BundledCareFeeAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[BundledCareFeeAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

[BundledCareFeeAgreementChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this capitation care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MemberAgeRangeLowerLimit	Type int Properties Create, Filter, Group, Sort, Update Description The lower age limit of the enrolled member for the capitation care fee agreement.
MemberAgeRangeUpperLimit	Type int Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The upper age limit of the enrolled member for the capitation care fee agreement.
MonthlyBalanceFee	Type currency Properties Filter, Nillable, Sort Description The balance fee for each member after the monthly withheld fee. This is a calculated field.
MonthlyFee	Type currency Properties Create, Filter, Sort, Update Description The fee agreed upon by the provider and payer for each member per month.
MonthlyWithheldPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of the monthly fee that's withheld by the payer and shared later with the provider based on the performance.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the capitation care fee agreement.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CapitationCareFeeAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[CapitationCareFeeAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

CapitationCareFeeAgreementChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareFeeScheduleItemKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Care Fee Schedule Item record.
FacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
FeeScheduleDefinitionId	Type reference Properties Create, Filter, Group, Sort Description The Fee Schedule Definition associated with the Care Fee Schedule Item. This is a relationship field. Relationship Name FeeScheduleDefinition Relationship Type Master-Detail

Field	Details
	Refers To FeeScheduleDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Care Fee Schedule Item.
NonFacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a non-facility location such as the physician's office.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure code.
ProcedureCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update
	Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field.
	Relationship Name ProcedureCode
	Relationship Type Lookup
	Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareFeeScheduleItemFeed](#) on page 1418

Feed tracking is available for the object.

[CareFeeScheduleItemHistory](#) on page 1424

History is available for tracked fields of the object.

[CareFeeScheduleItemChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

CaseRelatedFile

Represents the details of a file attached to a case, such as file properties, file processing details, and other additional relevant information. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CaseId	Type reference
	Properties Create, Filter, Group, Sort

Field	Details
	Description The case associated with the case related file. This field is a relationship field. Relationship Name Case Relationship Type Master-detail Refers To Case (the master object)
ContentDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The content document associated with the case related file. This field is a relationship field. Relationship Name ContentDocument Refers To ContentDocument
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the case related file.
ProcessDefinitionReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The batch calc job definition associated with the case related file. This field is a relationship field. Relationship Name ProcessDefinitionReference Refers To BatchCalcJobDefinition
ProcessStage	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the stages during processing. Possible values are: • Mapping • Processing • Staging
ProcessStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the current status of the case related file during processing. Possible values are: • Complete • Failed • InProgress • InReview
SourceDatasetName	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source dataset for processing.
TargetDatasetName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the target data created through the transformation of the source dataset.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CaseRelatedFileChangeEvent](#) on page 1413

Change events are available for the object.

[CaseRelatedFileHistory](#) on page 1424

History is available for tracked fields of the object.

CategorizedCareFeeAgreement

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CategorizedCareFeeAgreeKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Categorized Care Fee Agreement record.

Field	Details
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this categorized care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure category.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The line of business for which the agreed upon fee is applicable. Possible values are: • Commercial • Medi-Cal • Medicare
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the categorized care fee agreement.
PricingInformation	Type string Properties Create, Filter, Group, Sort, Update Description The agreed upon fee for the procedure category.
ProcedureCategory	Type string Properties Create, Filter, Group, Sort, Update Description The category of procedures covered in the Categorized Care Fee Agreement, such as Immunization.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CategorizedCareFeeAgreementChangeEvent](#) (API version 61.0)

Change events are available for the object.

[CategorizedCareFeeAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[CategorizedCareFeeAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

ContractPaymentAgreement

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AgreementType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The payment type supported in the contract payment agreement. Possible values are: • Bundled Care Fee Agreement • Capitation Care Fee Agreement • Categorized Care Fee Agreement • Percentile Based Care Fee Agreement • Preventive Care Agreement • Shared Saving Payment Agreement • Standard Care Fee Agreement
ContractId	Type reference Properties Create, Filter, Group, Sort Description The contract associated with the contract payment agreement. This is a relationship field. Relationship Name Contract Relationship Type Master-Detail Refers To Contract

Field	Details
ContractPaymentAgreementKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Contract Payment Agreement record.
Description	Type textarea Properties Create, Nillable, Update Description The description of the contract payment agreement.
EligibleProcedureCodeList	Type textarea Properties Create, Nillable, Update Description The procedure codes that are covered in the contract payment agreement. This value is applicable for Capitation and Shared Savings payment type.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date until when the contract payment agreement is effective.
FeeScheduleDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The fee schedule definition record associated with the contract payment agreement. This value is applicable only for Fee-for-Service payment types. This is a relationship field. Relationship Name FeeScheduleDefinition Relationship Type Lookup

Field	Details
	Refers To FeeScheduleDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The line of business to which the contract payment agreement is applicable. Possible values are: - Commercial - Medi-Cal - Medicaid - Medicare
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the contract payment agreement associated with the contract.
StandardFeeCalculationPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The percentage of the baseline fees of the fee schedule definition that's used to calculate the negotiated fees for the Fee-for-Service payment types.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date from when the contract payment agreement is effective.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the contract payment agreement. Possible values are: • ACTIVATED—Activated • DEACTIVATED—Deactivated • DRAFT—Draft

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ContractPaymentAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[ContractPaymentAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

[ContractPaymentAgreementChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

FeeScheduleDefinition

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description The description of the Fee Schedule Definition.
EffectiveEndDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The end date until when the Fee Schedule Definition is effective.
EffectiveStartDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The start date from when the Fee Schedule Definition is effective.
FeeScheduleDefinitionKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Fee Schedule Definition record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the Fee Schedule Definition.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The unique ID of the owner. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[FeeScheduleDefinitionFeed](#) on page 1418

Feed tracking is available for the object.

[FeeScheduleDefinitionHistory](#) on page 1424

History is available for tracked fields of the object.

[FeeScheduleDefinitionShare](#) on page 1427

Sharing is available for the object.

[FeeScheduleDefinitionChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

PercentileBsdCareFeeAgreement

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BracketInformation	Type string Properties Create, Filter, Group, Sort, Update Description The description of the percentile bracket information.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this percentile based care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
FifthBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the fifth percentile bracket based on the factor considered by the payer.
FirstBracketPrice	Type currency Properties Create, Filter, Sort, Update

Field	Details
	Description The price for the procedure if the member falls into the first percentile bracket based on the factor considered by the payer.
FourthBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the fourth percentile bracket based on the factor considered by the payer.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the percentile based care fee agreement.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure code.
ProcedureCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. Relationship Name ProcedureCode Relationship Type Lookup Refers To CodeSetBundle
RelativeValueUnit	Type double Properties Create, Filter, Nillable, Sort, Update Description The relative value unit for the procedure.
SecondBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the second percentile bracket based on the factor considered by the payer.
StandardPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The standard price for the procedure defined by the governing body.
ThirdBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the third percentile bracket based on the factor considered by the payer.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PercentileBsdCareFeeAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[PercentileBsdCareFeeAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

[PercentileBsdCareFeeAgreementChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

ProviderNetworkContract

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContractId	Type reference Properties Create, Filter, Group, Sort Description The contract that ties the network and provider together. This is a relationship field. Relationship Type Lookup Refers To Contract
EndDate	Type date Properties Create, Filter, Group, Sort, Update Description The end date of the contract between the provider and the network.

Field	Details
HealthcarePayerNetworkId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare payer network associated with the contract. This is a relationship field. Relationship Type Lookup Refers To HealthcarePayerNetwork
HealthcareProviderId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare provider associated with the contract. This is a relationship field. Relationship Type Lookup Refers To HealthcareProvider
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The name of the ProviderNetworkContract record.
StartDate	Type date
	Properties Create, Filter, Group, Sort, Update
	Description The start date of the contract between the provider and the network.

Usage

This object is used to store Network Participation records created by the Network Participation Lightning component. The location of the network participation is derived from the provider associated with the contract.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProviderNetworkContractFeed

Feed tracking is available for the object.

ProviderNetworkContractHistory

History is available for tracked fields of the object.

ProviderNetworkContractChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

ProviderNetworkTier

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the description of the provider network tier.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the provider network tier is active. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Represents the name of the provider network tier.
ProviderNetworkId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort
	Description Represents the parent provider network whose tier is specified by the record. This is a relationship field.
	Relationship Type Lookup
	Refers To HealthcarePayerNetwork

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProviderNetworkTierFeed](#)

Feed tracking is available for the object.

[ProviderNetworkTierHistory](#)

History is available for tracked fields of the object.

[ProviderNetworkTierChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

PreventiveCareAgreement

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AdditionalInformation	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Additional information on the bonus payout and target expectation.

Field	Details
BonusMeasureDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the bonus measure type.
BonusMeasureType	Type string Properties Create, Filter, Group, Sort, Update Description The measure type used to define the bonus payout such as Preventive Readmission Rate and Preventive Admission Rate.
BonusPayout	Type currency Properties Create, Filter, Sort, Update Description The bonus paid on reaching the target measure percentage.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this preventive care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
CurrentMeasurePercent	Type percent Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The current percentage of the specified measure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the preventive care fee agreement.
TargetMeasurePercent	Type percent Properties Create, Filter, Sort, Update Description The expected percentage of the specified measure.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PreventiveCareAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[PreventiveCareAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

[PreventiveCareAgreementChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

SharedSavingPaymentAgreement

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenchmarkEndDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The end date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
BenchmarkStartDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The start date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
BenchmarkedExpenditureAmount	Type currency Properties Create, Filter, Sort, Update Description This is the expenditure amount for the selected benchmark period.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this shared savings payment agreement is associated. This is a relationship field.

Field	Details
	Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
ForecastedExpenditureAmount	Type currency Properties Create, Filter, Sort, Update Description This is the expenditure amount that's forecasted for the contract payment agreement duration.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LossPlanDescription	Type textarea Properties Create, Nillable, Update Description The description of the shared savings payment agreement in case of a loss.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the shared savings payment agreement.

Field	Details
ProfitPlanDescription	Type textarea Properties Create, Update Description The description of the shared savings payment agreement when a profit is attained.
QualifyingProfitPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The minimum profit percentage to be reached to share the profit.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[SharedSavingPaymentAgreementFeed](#) on page 1418

Feed tracking is available for the object.

[SharedSavingPaymentAgreementHistory](#) on page 1424

History is available for tracked fields of the object.

[SharedSavingPaymentAgreementChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

StandardCareFeeAgreement

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContractPaymentAgreementId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this standard care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
FacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the standard care fee agreement.

Field	Details
NonFacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a non-facility location such as the physician's office.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure code.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. Relationship Name ProcedureCode Relationship Type Lookup Refers To CodeSetBundle
StdCareFeeAgreementKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Standard Care Fee Agreement record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

StandardCareFeeAgreementFeed on page 1418

Feed tracking is available for the object.

StandardCareFeeAgreementHistory on page 1424

History is available for tracked fields of the object.

StandardCareFeeAgreementChangeEvent on page 1413 (API version 61.0)

Change events are available for the object.

Provider Relationship Management

Use the Provider Relationship Management data model along with standard Salesforce objects to manage your provider relationships.

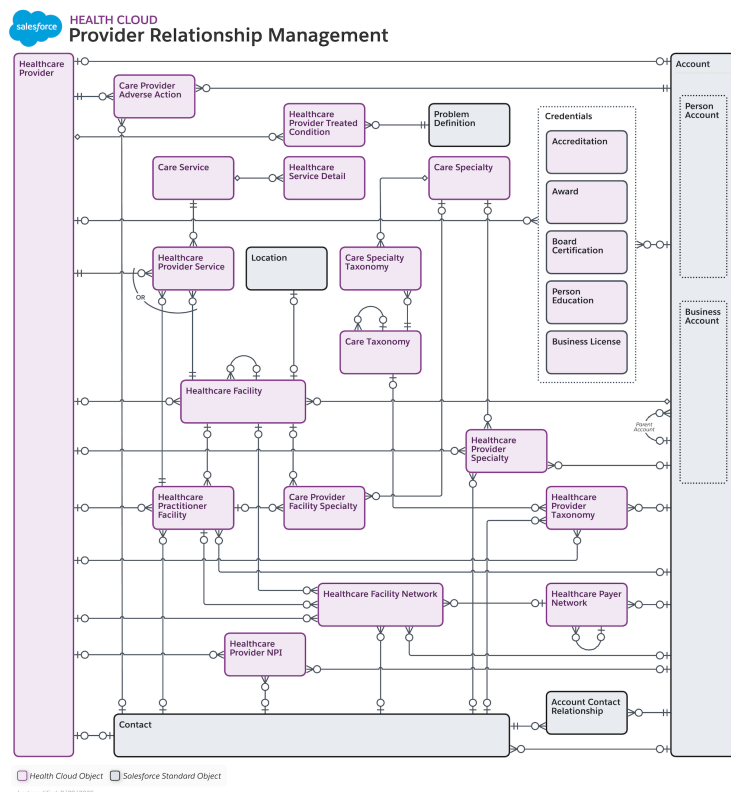
The Provider Relationship Management data model represents the practitioners, facilities, physician relationships, specialties, and organizational hierarchy for your network of providers.

- Physician and organization affiliations, such as hospitals where the physician has attending or admitting privileges
- Practicing locations and specialties offered by a practitioner at a location
- Practice administrators for healthcare facilities
- Operating hours for facilities or practitioner's hours at a particular facility
- Specialty and taxonomy attributes of a practitioner or facility
- National Provider Identifier (NPI) and other provider identifiers
- Insurance payer and plan networks
- Practitioner license, education, board certifications, awards, and accreditation information

Provider information is also represented using existing standard Salesforce objects in addition to objects only available through Health Cloud and Life Sciences Cloud.

- Account: Represents a healthcare facility or location. The account hierarchy represents the way the healthcare system is organized. Other companies, like billing companies for physicians or healthcare facilities are represented as accounts and connected to healthcare facilities or physicians using account-account or account-contact relationships.
- Contact: Represents physicians and other licensed practitioners. Other professionals, such as nurses are represented using a contact record and connected to the physician using the contact-contact relationships.
- Account Contact Relationship: Represents physician and health system business affiliations, such as attending and admitting privileges.
- Person Education: Represents the educational details of a physician or licensed practitioner.
- Identity Document: Represents all identifiers for a practitioner or facility, other than the NPI.
- Location: Represents more details of a healthcare location, such as a clinic.
- Associated Location: Represents the junction between an account and a location.
- Operating Hours: Represents the hours that a facility is open.
- Time Slot: Represents a range of time on a specified day of the week during which healthcare work can be performed. Operating hours consist of one or more time slots.

Provider Relationship Management



For more details and a larger image, visit the [Data Model Gallery](#).

[Use Composite API Requests to Import Data for Provider Relationship Cards](#)

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

[Accreditation](#)

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

[Award](#)

Represents a person's or organization's professional awards.

[BoardCertification](#)

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

[BusinessLicense](#)

Represents the licenses of a party role like healthcare provider or producer.

[CareProviderAdverseAction](#)

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

[CareProviderFacilitySpecialty](#)

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

[CareProviderSearchableField](#)

This object holds denormalized data from certain fields in the Provider Relationship Management data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

[CareProviderSearchConfig](#)

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

[CareService](#)

Represents a healthcare treatment, service, or procedure offered by a provider, practitioner, or facility. This object is available in API version 59.0 and later.

[CareSpecialty](#)

Represents a listing of provider specialty codes and descriptions. For example, 02 - Physician/General Surgery.

[CareSpecialtyTaxonomy](#)

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

[CareTaxonomy](#)

Represents a static list of taxonomy codes.

[HealthcareFacilityNetwork](#)

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

[HealthcarePayerNetwork](#)

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

[HealthcarePractitionerFacility](#)

Represents the different locations in which a practitioner provides services.

[HealthcareProvider](#)

Represents business-level details about the healthcare organization or the practitioner.

[HealthcareProviderNpi](#)

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

[HealthcareProviderService](#)

Represents a junction object between a HealthcareService and a HealthcareProvider or HealthcareFacility or HealthcarePractitionerFacility. This object is available in API version 59.0 and later.

[HealthcareProviderSpecialty](#)

Represents specialties for a practitioner or a service provider organization. A provider can have multiple specialties such as anesthesiology and cardiovascular.

[HealthcareProviderTaxonomy](#)

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

[HealthcareServiceDetail](#)

Represents a junction object between a CareService and a CodeSetBundle. For example, this object links a healthcare service such as physical therapy to a set of related codes. This object is available in API version 59.0 and later.

[HlthCareProvTreatedCondition](#)

Represents a junction object between a healthcare provider, facility, or practitioner and a problem definition that's related to a health condition, such as disease or illness. For example, this object links a doctor to the treatment of diabetes, or a facility to the treatment of spinal injuries. This object is available in API version 59.0 and later.

[PersonEducation](#)

Represents information about professional education for a person in a provider role.

[PersonEmployment](#)

Represents information about a person's employment.

[ProviderSearchSyncLog](#)

Represents a log with information about the provider search data sync status of a healthcare provider record. This object is available in API version 49.0 and later.

Use Composite API Requests to Import Data for Provider Relationship Cards

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

Usage

You can create records individually by using the Lightning Platform SOAP API or REST API. Or you can use the [Composite resource](#) in REST API to create and link multiple records with a single API call. This approach lets you create 200 records per call.

Example

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create `Account`, `Contact`, `HealthcareProvider`, `PersonEducation`, `HealthcareProviderNpi`, `HealthcarePractitionerFacility`, `HealthcareProviderSpeciality`, `HealthcareFacilityNetwork`, and `HealthcareProviderTaxonomy` records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's `contactId` as the `practitionerId`.

In this example, we assume that there are two `Specialty` records with `SpecialtyCode` `Neurology` and `Cardiology`, a `PayerNetwork` record with code `United Healthcare`, and a `Taxonomy` record with `TaxonomyCode` `Critical Care`. Setting `allOrNone` to `True` rolls back your request if a single record creation fails.

Execute this example using a composite request:

```
curl https://yourInstance.salesforce.com/services/data/v47.0/composite/ -H "Authorization: Bearer token" -H "Content-Type: application/json" -d "@composite.json"
```

Example request body of the `composite.json` file.

```
{
  "allOrNone" : true,
  "compositeRequest" : [
    {
      "method" : "POST",
      "url" : "/services/data/v47.0/subjects/Account",
      "referenceId" : "scottKaplanAccount",
      "body" : { "Name" : "Dr. Scott Kaplan" }
    },
    {
```

```

"method" : "POST",
"url" : "/services/data/v47.0/subjects/Contact",
"referenceId" : "scottKaplanContact",
"body" : {
  "FirstName" : "Scott",
  "LastName" : "Kaplan",
  "AccountId" : "@{scottKaplanAccount.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProvider",
"referenceId" : "scottKaplanProvider",
"body" : { "Name" : "Dr. Scott Kaplan",
  "PractitionerId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/PersonEducation",
"referenceId" : "scottKaplanPersonEducation",
"body" : {
  "Name": "Dr. Scott Kaplan",
  "ContactId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProviderNpi",
"referenceId" : "scottKaplanNpi",
"body" : {
  "Name": "Dr. Scott Kaplan",
  "Npi" : "1558444601",
  "PractitionerId" : "@{scottKaplanContact.id}",
  "NpiType" : "Individual"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcarePractitionerFacility",
"referenceId" : "scottKaplanPractitionerFacility",
"body" : {
  "Name": "Palo Alto Medical Foundation",
  "PractitionerId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProviderSpecialty",
"referenceId" : "hcProviderSpecialtyRef1",
"body" : {
  "Name": "Cardiology",
  "Specialty" : {
    "SpecialtyCode" : "Cardiology"
  }
}

```

```

        },
        "PractitionerId" : "@{scottKaplanContact.id}"
    }
},
{
    "method" : "POST",
    "url" : "/services/data/v47.0/subjects/HealthcareProviderSpecialty",
    "referenceId" : "scottKaplanSpecialty2",
    "body" : {
        "Name": "Neurology",
        "Specialty" : {
            "SpecialtyCode" : "Neurology"
        },
        "PractitionerId" : "@{scottKaplanContact.id}"
    }
},
{
    "method" : "POST",
    "url" : "/services/data/v47.0/subjects/HealthcareFacilityNetwork",
    "referenceId" : "scottKaplanFacilityNetwork",
    "body" : {
        "Name": "United Healthcare",
        "PayerNetwork" : {
            "Code" : "United Healthcare"
        },
        "PractitionerId" : "@{scottKaplanContact.id}"
    }
},
{
    "method" : "POST",
    "url" : "/services/data/v47.0/subjects/HealthcareProviderTaxonomy",
    "referenceId" : "scottKaplanTaxonomy",
    "body" : {
        "Name": "Critical care",
        "Taxonomy" : {
            "TaxonomyCode" : "Critical Care"
        },
        "PractitionerId" : "@{scottKaplanContact.id}"
    }
}
]
}

```

Here's a sample response:

```

{
    "compositeResponse": [{
        "body": {
            "id": "001RM000004MkdJYAS",
            "success": true,
            "errors": []
        },
        "httpHeaders": {

```

```

        "Location": "/services/data/v47.0/subjects/Account/001RM000004MkdJYAS"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanAccount"
}, {
    "body": {
        "id": "003RM000006Ev2AYAS",
        "success": true,
        "errors": []
    },
    "httpHeaders": {
        "Location": "/services/data/v47.0/subjects/Contact/003RM000006Ev2AYAS"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanContact"
}, {
    "body": {
        "id": "0bYRM0000004CAG2A2",
        "success": true,
        "errors": []
    },
    "httpHeaders": {
        "Location":
"/services/data/v47.0/subjects/HealthcareFacilityNetwork/0bYRM0000004CAG2A2"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanFacilityNetwork"
}, {
    "body": {
        "id": "0bPRM0000004CAB2A2",
        "success": true,
        "errors": []
    },
    "httpHeaders": {
        "Location":
"/services/data/v47.0/subjects/HealthcareProviderTaxonomy/0bPRM0000004CAB2A2"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanTaxonomy"
    }]
}

```

In this example, Account ID 001RM000004MkdJYAS and Contact ID 0bYRM0000004CAG2A2 were created on execution. The same Contact ID is used as the `PractitionerId` where applicable.

SEE ALSO:

[Salesforce Help: Set Up Provider Relationship Cards to Show Practitioner Information](#)

Accreditation

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AccountId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare facility (Account) that this accreditation is associated with.
<code>AccreditationRating</code>	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Rating system used by the accrediting body.
<code>AccreditingBody</code>	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that provided the accreditation.
<code>EffectiveFrom</code>	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this accreditation is effective.
<code>EffectiveTo</code>	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this accreditation is no longer effective.

Field	Details
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare facility associated with the accreditation. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. Relationship Name HealthcareFacility Refers To HealthcareFacility
LastFullSurveyDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of the last full survey completed by accrediting body.
LastOnsiteSurveyDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date that accrediting body was last onsite.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the accreditation.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner that this accreditation is associated with.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Accreditation status.

Field	Details
SubType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Subtype of the accreditation.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of accreditation.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[AccreditationChangeEvent \(API version 60.0\)](#)

Change events are available for the object.

[AccreditationFeed](#)

Feed tracking is available for the object.

[AccreditationHistory](#)

History is available for tracked fields of the object.

[AccreditationOwnerSharingRule](#)

Sharing rules are available for the object.

[AccreditationShare](#)

Sharing is available for the object.

Award

Represents a person's or organization's professional awards.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(),
query(), retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the organization receiving the award. This field is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
AwardDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date award was received.
AwardedBy	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the issuing organization.
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Person who received the award and is listed as a contact. This field is a relationship field. Relationship Name Contact Relationship Type Lookup

Field	Details
	Refers To Contact
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare provider that this award is associated with. This field is a relationship field. Relationship Name HealthcareProvider Relationship Type Lookup Refers To HealthcareProvider
Identifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Issuing organization's identifier for the award recipient.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Award name.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the user who owns this record. This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Award status. Example values: • Inactive • Revoked • Draft • Verified
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description ID of the person who received the award and is listed as a user. This field is a relationship field. Relationship Name User Relationship Type Lookup Refers To User
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Current award status. Example values: • Authorized • Pending • Unverified
VerifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Award was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[AwardChangeEvent \(API version 61.0\)](#)

Change events are available for the object.

[AwardFeed on page 1418](#)

Feed tracking is available for the object.

[AwardHistory on page 1424](#)

History is available for tracked fields of the object.

[AwardOwnerSharingRule on page 1425](#)

Sharing rules are available for the object.

[AwardShare on page 1427](#)

Sharing is available for the object.

BoardCertification

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that this healthcare provider is associated with.
BoardName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the organization providing the board certification.
CertificationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of certification.
CurrentCertificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of most recent board certification.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from which this certification is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this certification is no longer effective.
ExpirationDate	Type date Properties Create, Filter, Group, Nillable, Update Description Expiration date of the board certification.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner that this certification is associated with.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Status of the certification.
TerminationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for this provider.
TerminationReason	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Reason for termination.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

BoardCertificationChangeEvent (API version 60.0)

Change events are available for the object.

BoardCertificationFeed

Feed tracking is available for the object.

BoardCertificationHistory

History is available for tracked fields of the object.

BoardCertificationOwnerSharingRule

Sharing rules are available for the object.

BoardCertificationShare

Sharing is available for the object.

BusinessLicense

Represents the licenses of a party role like healthcare provider or producer.

Special Access Rules

In Health Cloud, this object is available in API version 46.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The ID of the organization holding the license. This field is a relationship field.

Field	Details
	Relationship Name Account
	Refers To Account
ContactId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The ID of the person who holds the license and is listed as a contact. This field is a relationship field.
	Relationship Name Contact
	Refers To Contact
Description	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Description of the license.
HealthcareProviderId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The ID of the Healthcare Provider who holds this license. This field is a relationship field. This field is a lookup to HealthcareProvider.
	Relationship Name HealthcareProvider
	Refers To HealthcareProvider
Identifier	Type string
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update

Field	Details
	Description Issuer's ID for the licensee. This field is unique within your organization.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the license is active (true) or not (false). The default value is false.
IsPrimaryLicense	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the license is the primary license. The default value is <code>false</code> .
IssueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the license or certification was issued.
Issuer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description License issuer's name.
JurisdictionCountry	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Country where license is valid.
JurisdictionOther	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of other jurisdiction.
JurisdictionState	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description State where license is valid.
JurisdictionType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Jurisdiction for the license. Possible values are: - COUNTRY - COUNTY - PROVINCE - STATE The default value is STATE.
LicenseClass	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class that the distributor's license belongs to. Possible values are: - APN - Advanced Practice Nurse - LPN - Licensed Practical Nurse - MD - Medical Doctor (MD) - PC - Professional Counselor - PT - Physical Therapist In Health Cloud, this field is available from API version 48.0 and later.
LicenseNumber	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The number of the license.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the business or professional license.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Refers To Group, User
PeriodEnd	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description License's expiration date.
PeriodStart	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description License's effective start date.
SourceSystemUpdateDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Represents the date when the record was last updated in the source system.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current status of the license. Possible values are: • Draft • Inactive • Revoked • Verified The default value is <code>Inactive</code> .
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who holds the license and is listed as a user. This field is a relationship field. Relationship Name User Refers To User
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current status for the license. Possible values are: • Authorized The default value is <code>Authorized</code> .
VerifiedDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description License was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[BusinessLicenseFeed](#)

Feed tracking is available for the object.

[BusinessLicenseHistory](#)

History is available for tracked fields of the object.

[BusinessLicenseOwnerSharingRule](#)

Sharing rules are available for the object.

[BusinessLicenseShare](#)

Sharing is available for the object.

CareProviderAdverseAction

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The account this adverse action is associated with.
AccreditationId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The accreditation that might be affected by this adverse action.
ActionIssueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the adverse action was issued by the regulatory authority.
ActionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of adverse action that is being taken. Possible values are: - AdministrativeDisciplinaryAction - CourtOrder - FelonyConviction - MalpracticeJudgement - MisdemeanorConviction - ProbationaryLicense
BoardCertificationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The board certification that might be affected by this adverse action
BusinessLicenseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The business license that might be affected by this adverse action.
CaseNumber	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The case number associated with this adverse action.
CourtSentence	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The final sentence by the governing court, if any.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Summary of the adverse action.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this Adverse Action is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this Adverse Action is no longer effective.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description HealthcareProvider that this Adverse Action is associated with
IncidentDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the incident took place that resulted in the adverse action.
IncidentReportedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the incident was reported to the regulatory authority.
InsurancePolicyNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The number of the insurance policy associated with an adverse action.
InsuranceProviderName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the insurance provider that issued the policy associated with an adverse action.
Jurisdiction	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the court or government body that issued the legal determination.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the adverse action that is being taken.
PenaltyAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The penalty amount imposed for an adverse action.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Time stamp that indicates when the current user last viewed this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner this adverse action record is associated with.
RegulatoryBody	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the regulatory authority to which the incident was reported.

Field	Details
RegulatoryBodyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of regulatory authority to which the incident was reported.
ReportingEntity	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the entity or organization that reported this action.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Unique record ID in source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the license or certification, such as "revoked" or "suspended." Possible values are: • Active • Revoked • Suspended

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProviderAdverseActionChangeEvent (API version 60.0)

Change events are available for the object.

CareProviderAdverseActionFeed

Feed tracking is available for the object.

CareProviderAdverseActionHistory

History is available for tracked fields of the object.

CareProviderFacilitySpecialty

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Facility associated with this provider facility specialty record.
ActiveResearchStudyCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The count of active research studies being performed by the care provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
CompletedResearchStudyCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The count of research studies completed by the care provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this record is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this record is no longer effective.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the healthcare facility associated with the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. Relationship Name HealthcareFacility Refers To HealthcareFacility
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsPrimarySpecialty	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this specialty is the practitioner's primary specialty at this facility, or the facility's primary specialty.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the specialty provided at this provider facility.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner facility associated with this provider facility specialty record.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
SpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the specialty associated with this provider facility specialty record
SpecialtyRole	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[CareProviderFacilitySpecialtyChangeEvent](#) (API version 60.0)

Change events are available for the object.

[CareProviderFacilitySpecialtyFeed](#)

Feed tracking is available for the object.

[CareProviderFacilitySpecialtyHistory](#)

History is available for tracked fields of the object.

[CareProviderFacilitySpecialtyOwnerSharingRule](#)

Sharing rules are available for the object.

[CareProviderFacilitySpecialtyShare](#)

Sharing is available for the object.

CareProviderSearchableField

This object holds denormalized data from certain fields in the Provider Relationship Management data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

Supported Calls

`delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`

Fields

Field	Details
Address	Type textarea Properties Nillable Description Specified in <code>Account.ShippingAddress</code>.
CertificationType	Type textarea Properties Nillable Description Specified in <code>BoardCertification.CertificationType</code>.  Note: <code>BoardCertification.HealthcareProvider</code> must also be specified.
Condition	Type textarea Properties Nillable Description The conditions represented by the problem definitions that the healthcare provider offers treatment for.
EducationLevel	Type textarea Properties Nillable Description Specified in <code>PersonEducation.EducationLevel</code>. Not applicable for a facility.

Field	Details
	 Note: Degree, Status, DegreeEarner, and HealthCareProvider must also be specified.
FacilityId	Type reference Properties Filter, Group, Nillable, Sort Description Represents the facility with which the practitioner is associated. Use for practitioner records only. If the provider is a facility, set this field value to null.
FacilityName	Type string Properties Filter, Group, Nillable, Sort Description Specified in <code>Account.Name</code>.
FacilityPhone	Type phone Properties Filter, Group, Nillable, Sort Description Facility's main contact phone number. Specified in <code>Account.Phone</code>.
IsAcceptingNewPatients	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the practitioner is accepting new patients. Specified in <code>HealthcareFacilityNetwork.PanelStatus</code>, where <i>PanelStatus = Open</i> indicates <i>Accepting New Patients = true</i>. The default value is <i>false</i>.  Note: This field applies only to practitioners, not facilities.
IsUpdateNeeded	Type boolean Properties Defaulted on create, Filter, Group, Sort

Field	Details
	Description Indicates whether a change to data in a healthcare provider record or a related record requires a data sync (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
LanguagesSpoken	Type textarea Properties Nullable Description The languages spoken by the person. Specified in <code>PersonLanguage.Language</code>.
LastReferencedDate	Type dateTime Properties Filter, Nullable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nullable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
LicenseJurisdictionCountry	Type String Properties Filter, Nullable Description The country where the license of the Healthcare Provider is registered. Specified in <code>BusinessLicense.JurisdictionCountry</code>. This field is available in API version 57.0 or later.
LicenseJurisdictionRegion	Type String Properties Filter, Nullable Description The region where the license of the Healthcare Provider is registered. Specified in <code>BusinessLicense.JurisdictionRegion</code>.

Field	Details
	This field is available in API version 57.0 or later.
LicenseJurisdictionState	Type String Properties Filter, Nillable Description The state where the license of the Healthcare Provider is registered. Specified in <code>BusinessLicense.JurisdictionState</code>. This field is available in API version 57.0 or later.
LicenseName	Type String Properties Filter, Nillable Description The name of the license associated with the Healthcare Provider. Specified in <code>BusinessLicense.Name</code>. This field is available in API version 57.0 or later.
LicenseStatus	Type String Properties Filter, Nillable Description Specifies the status of the license given to the Healthcare Provider. Specified in <code>BusinessLicense.Status</code>. This field is available in API version 57.0 or later.
NationalProviderIdentifier	Type string Properties Filter, Group, Nillable, Sort Description Provider's unique NPI number. Specified in <code>HealthcareProviderNpi.Account</code> for a facility, and <code>HealthcareProviderNpi.Practitioner</code> for a practitioner.
OperatingHoursId	Type reference Properties Filter, Group, Nillable, Sort

Field	Details
	Description Identifies a set of operating hours for this practitioner at this facility. Specified in <code>Account.OperatingHoursId</code> for a facility, or in <code>HealthcarePractitionerFacility.OperatingHoursId</code> for a practitioner-facility combination.
PhotoUrl	Type string Properties Filter, Group, Nillable, Sort Description The URL for a photograph of the practitioner. Field is synced based on <code>Account.PhotoUrl</code> or <code>Contact.PhotoUrl</code>.
PlanType	Type textarea Properties Nillable Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp Specified in <code>HealthcareFacilityNetwork.Account</code> for a facility, or <code>HealthcareFacilityNetwork.PractitionerFacility</code> for a practitioner-facility combination.  Note: <code>HealthcareFacilityNetwork.Name</code> and <code>PayerNetwork.Name</code> must also be populated.
ProviderGender	Type string Properties Filter, Group, Nillable, Sort Description The gender of the HealthcareProvider. Specified in <code>Contact.Gender</code> or <code>Account.PersonGender</code>.
ProviderId	Type reference

Field	Details
	Properties Filter, Group, Nillable, Sort Description Lookup to <code>HealthcareProvider</code>. Represents a facility or practitioner-facility combination.
ProviderName	Type string Properties Filter, Group, idLookup, Nillable, Sort Description Name of the provider. Specified in <code>Account</code> for a facility, or in <code>Contact</code> for a practitioner.
ProviderType	Type string Properties Filter, Group, Nillable, Sort Description Type of provider or facility. For example, a pharmacist or an ambulatory care facility. Specified in <code>HealthCareProvider.ProviderType</code>.
Service	Type textarea Properties Nillable Description The list of services that the healthcare provider offers.
ServiceCode	Type textarea Properties Nillable Description The list of codes associated with the service that the healthcare provider offers.
Specialty	Type textarea Properties Nillable Description Specialty associated with the provider. Specified in <code>CareSpecialty.SpecialtyType</code>.

Field	Details
	For a facility, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a facility (<code>CareProviderFacilitySpecialty.AccountId</code>) to a care specialty (<code>CareProviderFacilitySpecialty.SpecialtyId</code>). For a practitioner, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a Healthcare Practitioner Facility record (<code>CareProviderFacilitySpecialty.PractitionerFacilityId</code>) to a care specialty (<code>CareProviderFacilitySpecialty.SpecialtyId</code>). The Healthcare Practitioner Facility record then connects the facility (<code>HealthcarePractitionerFacility.AccountId</code>) to a practitioner (<code>HealthcarePractitionerFacility.PractitionerId</code>). All source records must be active.
SubSpecialty	Type textarea Properties Nillable Description Provider's subspecialty. Specified in <code>HealthcareProviderTaxonomy.TaxonomyType</code>. Not valid for a practitioner-facility combination.  Note: <code>Taxonomy.TaxonomyType</code> must also be specified.
SyncLogRecord	Type string Properties Filter, Group, Nillable, Sort Description The provider search sync log record that shows the data sync status of a healthcare provider record.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderSearchableFieldChangeEvent (API version 60.0)

Change events are available for the object.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org.  Note: Only users with View DeveloperName OR View Setup and Configuration permission can view, group, sort, and filter this field.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this configuration is active.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language that the care provider search uses. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch

Field	Details
	• no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MappedObject	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates mapped objects. Possible values are: • HealthcarePractitionerFacility • HealthcareProvider
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The label for the care provider.
SourceField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the field that is copied to the target object.
TargetField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the field to copy the data to.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderSearchConfigChangeEvent (API version 60.0)

Change events are available for the object.

CareService

Represents a healthcare treatment, service, or procedure offered by a provider, practitioner, or facility. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the healthcare service.
IsAppointmentRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether an appointment is required for access to this service (<code>true</code>) or not required (<code>false</code>). The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and LastReferenceDate is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Required. The name of the healthcare service offered by the provider.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ReferralMethods	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the referral method for the service.
ServiceProvision	Type multipicklist Properties Create, Filter, Nillable, Update

Field	Details
	Description Specifies the conditions under which the service is provided. Possible values are: • Free • Discount Available • Fees Apply

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceHistory

History is available for tracked fields of the object.

CareServiceOwnerSharingRule

Sharing rules are available for the object.

CareServiceShare

Sharing is available for the object.

CareSpecialty

Represents a listing of provider specialty codes and descriptions. For example, 02 - Physician/General Surgery.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the specialty.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from which this specialty is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this specialty is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup Sort, Update Description Name of the specialty master record.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
SpecialtyCode	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Code for the specialty.
SpecialtyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of care specialty.
SpecialtyUsage	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this specialty is related to the practitioner, the organization, or both.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareSpecialtyChangeEvent (API version 59.0)

Change events are available for the object.

CareSpecialtyFeed

Feed tracking is available for the object.

CareSpecialtyHistory

History is available for tracked fields of the object.

CareSpecialtyOwnerSharingRule

Sharing rules are available for the object.

CareSpecialtyShare

Sharing is available for the object.

CareSpecialtyTaxonomy

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareSpecialtyId	Type reference Properties Create, Filter, Group, Sort, Update Description The care specialty associated with a care specialty taxonomy. This is a relationship field. Relationship Name CareSpecialty Relationship Type Lookup Refers To CareSpecialty
CareTaxonomyId	Type reference Properties Create, Filter, Group, Sort, Update Description The care taxonomy associated with a care specialty taxonomy. This is a relationship field. Relationship Name CareTaxonomy

Field	Details
	Relationship Type Lookup Refers To CareTaxonomy
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareSpecialtyTaxonomyFeed](#) on page 1418

Feed tracking is available for the object.

[CareSpecialtyTaxonomyHistory](#) on page 1424

History is available for tracked fields of the object.

[CareSpecialtyTaxonomyChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

CareTaxonomy

Represents a static list of taxonomy codes.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the taxonomy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this taxonomy is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this taxonomy is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the taxonomy master record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
ParentTaxonomyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent taxonomy associated with a care taxonomy. This is a relationship field. Relationship Name ParentTaxonomy Relationship Type Lookup Refers To CareTaxonomy
TaxonomyCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Code for the taxonomy.
TaxonomyType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of taxonomy.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareTaxonomyChangeEvent (API version 60.0)

Change events are available for the object.

CareTaxonomyFeed

Feed tracking is available for the object.

CareTaxonomyHistory

History is available for tracked fields of the object.

HealthcareFacilityNetwork

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account associated with this facility network.
Description	Type textarea

Field	Details
	Properties Create, Nillable, Update Description Description of the facility network.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this facility network is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this facility network is no longer effective.
GenderRestriction	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this facility network only applies to male or female patients or members instead of all patients or members.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the HealthcareFacility record associated with the network. Use this field if the associated provider is a business account. This is a relationship field. Relationship Type Lookup Refers To HealthcareFacility

Field	Details
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare provider associated with this facility network. Relationship Type Lookup Refers To HealthcareProvider
HighestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the highest age of patient that this facility network is applicable for.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
LowestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the lowest age of patient that this facility network is applicable for.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the facility network record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PanelLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description Indicates the maximum number of patients in the practitioner's panel for this payer network and practitioner location.
PanelStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the practitioner is accepting new patients based on the status of their patient panel.
PayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Payer network associated with this facility network.
PractitionerFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner facility associated with this facility network. Use this field if the provider associated with the network is an individual practitioner.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The individual practitioner associated with the facility network.
ProviderNetworkContractId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Provider network contract associated with this facility network This is a relationship field. Relationship Type Lookup Refers To ProviderNetworkContract
ProviderNetworkTierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Provider network tier associated with this facility network. This is a relationship field. Relationship Type Lookup Refers To ProviderNetworkTier

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareFacilityNetworkChangeEvent](#) (API version 60.0)

Change events are available for the object.

[HealthcareFacilityNetworkFeed](#)

Feed tracking is available for the object.

[HealthcareFacilityNetworkHistory](#)

History is available for tracked fields of the object.

[HealthcareFacilityNetworkOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareFacilityNetworkShare](#)

Sharing is available for the object.

HealthcarePayerNetwork

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Code representing the payer network.
Description	Type textarea Properties Create, Nillable, Update Description Description of the payer network.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this payer network is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this payer network is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the line of business supported by this payer network. Possible values are: • Commercial for Groups • Commercial for Individuals • Exchange • Medicaid • Medicare
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the payer network.
NetworkType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of network, such as HMO, PPO, or EPO.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ParentPayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent healthcare payer network associated with this payer network. This is a relationship field. Relationship Type Lookup Refers To HealthcarePayerNetwork
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account associated with the payer network. This is a relationship field. Relationship Name Payer Relationship Type Lookup Refers To Account
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of an external record on its source system.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcarePayerNetworkChangeEvent](#) (API version 60.0)

Change events are available for the object.

[HealthcarePayerNetworkFeed](#)

Feed tracking is available for the object.

[HealthcarePayerNetworkHistory](#)

History is available for tracked fields of the object.

[HealthcarePayerNetworkOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcarePayerNetworkShare](#)

Sharing is available for the object.

HealthcarePractitionerFacility

Represents the different locations in which a practitioner provides services.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Account associated with this practitioner facility. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this practitioner facility is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this practitioner facility is no longer effective.
GenderRestriction	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether physician sees patients of a specific gender.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The Healthcare facility associated with this healthcare practitioner facility. Relationship Type Lookup

Field	Details
	Refers To HealthcareFacility
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare provider associated with this healthcare practitioner facility. This is a relationship field. Relationship Type Lookup Refers To HealthcareProvider
HighestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The highest age of patients that the practitioner sees at this facility
InitialStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date the practitioner started at this facility.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsDirectoryPrint	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether this facility is displayed in an online or printed directory.
IsPrimaryCarePhysician	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the practitioner provides primary care services at this facility.
IsPrimaryFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the facility is the primary facility for the practitioner.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The lowest age of patients that the practitioner sees at this facility.
Name	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the practitioner facility record.
OperatingHoursId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the operating hours for this practitioner at this facility. This is a relationship field. Relationship Name OperatingHours Relationship Type Lookup Refers To OperatingHours
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the practitioner associated with this facility. This is a relationship field.

Field	Details
	Relationship Name Practitioner
	Relationship Type Lookup
	Refers To Contact
ServiceTerritoryMember	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The service territory member associated with the record.
SourceSystem	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description System from which the record was sourced.
SourceSystemIdentifier	Type string
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update
	Description ID of an external record on its source system.
TerminationDate	Type date
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Date the practitioner stopped working at this facility.
TerminationReasonCode	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Reason the practitioner facility is no longer current.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcarePractitionerFacilityFeed

Feed tracking is available for the object.

HealthcarePractitionerFacilityHistory

History is available for tracked fields of the object.

HealthcarePractitionerFacilityOwnerSharingRule

Sharing rules are available for the object.

HealthcarePractitionerFacilityShare

Sharing is available for the object.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that this healthcare provider is associated with. This field is a relationship field. Relationship Name Account Refers To Account
Classification	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the classification of the healthcare provider. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: Key Opinion Leader

Field	Details
	• Novice Member • Previous Partner
DoesParticipateInRsrchStudy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the healthcare provider participates in research studies (<code>true</code>) or not (<code>false</code>). This field is available in API version 63.0 and later when Site Management is enabled. The default value is <code>false</code>.
DoesUseElecDataCapture	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the healthcare provider uses Electronic Data Capture (EDC) system (<code>true</code>) or not (<code>false</code>). This field is available in API version 62.0 and later when Site Management is enabled. The default value is <code>false</code>.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date from which the provider becomes effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date from which the provider is no longer effective.
EhrSystem	Type textarea Properties Create, Nillable, Update

Field	Details
	Description Name of the EHR system used at this facility or organization.
InitialStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the date when the facility first became operational or the practitioner first began practicing.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner

Field	Details
	Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner that this healthcare provider record is associated with. This field is a relationship field. Relationship Name Practitioner Refers To Contact
ProviderClass	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class of facility, such as an IPA, medical group, or solo practitioner. Possible values are: • IPA • Medical Group • Solo Practitioner
ProviderPhotoId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The Content Document file that is a photo of the Healthcare Provider. This field is a relationship field. Relationship Name ProviderPhoto Relationship Type Lookup Refers To ContentDocument

Field	Details
ProviderType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of provider or facility. For example, pharmacist or ambulatory care facility. Possible values are: • Ambulatory Care • Dentist • Hospital • Laboratory • Medical Director • Medical Doctor • Pharmacist • Pharmacy • Research Study Coordinator • Research Study Director • Research Study Feasibility Manager • Research Study Investigator • Research Study Nurse • Research Study Operations Manager • Research Study Sub-Investigator • Site Management Organization Coordinator
RelatedUserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The User record that relates to the Healthcare Provider record. This field is a relationship field. Relationship Name RelatedUser Relationship Type Lookup Refers To User
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced. This field is unique within your organization
TerminationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for this provider.
TerminationReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for termination.
TotalLicensedBeds	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of licensed beds at this facility, if applicable.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthcareProviderChangeEvent](#) (API version 59.0)

Change events are available for the object.

HealthcareProviderFeed

Feed tracking is available for the object.

HealthcareProviderHistory

History is available for tracked fields of the object.

HealthcareProviderOwnerSharingRule

Sharing rules are available for the object.

HealthcareProviderShare

Sharing is available for the object.

HealthcareProviderNpi

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the facility that this NPI belongs to.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this NPI is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this NPI is no longer effective.

Field	Details
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Practitioner or facility name as listed in the NPI database.
Npi	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Ten-digit identifier for a provider from the National Plan and Provider Enumeration System.
NpiType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Identifies whether the NPI is for an individual or an organization.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the practitioner that this NPI belongs to.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareProviderNpiChangeEvent](#) (API version 60.0)

Change events are available for the object.

[HealthcareProviderNpiFeed](#)

Feed tracking is available for the object.

[HealthcareProviderNpiHistory](#)

History is available for tracked fields of the object.

HealthcareProviderNpiOwnerSharingRule

Sharing rules are available for the object.

HealthcareProviderNpiShare

Sharing is available for the object.

HealthcareProviderService

Represents a junction object between a HealthcareService and a HealthcareProvider or HealthcareFacility or HealthcarePractitionerFacility. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareServiceId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The ID of the healthcare service that is offered. This field is a relationship field. Relationship Name CareService Relationship Type Lookup Refers To CareService
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility began offering this service.
EffectiveTo	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The date the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility stopped offering this service.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this offering is active (<code>true</code>) or not active (<code>false</code>). The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this association between a Healthcare Service and a Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProviderId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The ID of the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility that offers this service. This field is a polymorphic relationship field. Relationship Name Provider Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility, HealthcareProvider

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthcareProviderServiceHistory](#)

History is available for tracked fields of the object.

[HealthcareProviderServiceOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareProviderServiceShare](#)

Sharing is available for the object.

HealthcareProviderSpecialty

Represents specialties for a practitioner or a service provider organization. A provider can have multiple specialties such as anesthesiology and cardiovascular.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account associated with this specialty. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
ActiveResearchStudyCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The count of active research studies being performed by the healthcare provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
CompletedResearchStudyCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The count of research studies completed by the healthcare provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from which this provider specialty is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this provider specialty is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsPrimarySpecialty	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the specialty is the provider's primary specialty.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the provider's specialty.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner associated with the specialty. This is a relationship field. Relationship Name Practitioner Relationship Type Lookup Refers To Contact
ResearchStudyPhase	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the research study phase that the healthcare provider has experience with. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. Possible values are:

Field	Details
	- Phase 1 - Phase 2 - Phase 3 - Phase 4
ResearchStudyType	Type multipicklist Properties Create, Filter, Nillable, Restricted picklist, Update Description Specifies the research study type that the healthcare provider has experience with. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. Possible values are: - Hybrid - Traditional - Virtual
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of an external record on its source system.
SpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care specialty record associated with the provider. This is a relationship field. Relationship Name Specialty

Field	Details
	Relationship Type Lookup Refers To CareSpecialty
SpecialtyRole	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthcareProviderSpecialtyChangeEvent](#) (API version 59.0)

Change events are available for the object.

[HealthcareProviderSpecialtyFeed](#)

Feed tracking is available for the object.

[HealthcareProviderSpecialtyHistory](#)

History is available for tracked fields of the object.

[HealthcareProviderSpecialtyOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareProviderSpecialtyShare](#)

Sharing is available for the object.

HealthcareProviderTaxonomy

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The business account associated with the provider taxonomy. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this taxonomy is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this taxonomy is no longer effective.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider associated with the taxonomy. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. Relationship Name HealthcareProvider Refers To HealthcareProvider
IsActive	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsPrimaryTaxonomy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the taxonomy is the provider's primary taxonomy.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the provider taxonomy.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field.

Field	Details
	Relationship Name Owner
	Relationship Type Lookup
	Refers To Group, User
PractitionerId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Contact record for the practitioner. This is a relationship field.
	Relationship Name Practitioner
	Relationship Type Lookup
	Refers To Contact
SourceSystem	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description System from which the record was sourced.
SourceSystemIdentifier	Type string
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update
	Description Record ID in source system of provider directory.
TaxonomyId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Care taxonomy record associated with the provider taxonomy.

Field	Details
	This is a relationship field.
	Relationship Name Taxonomy
	Relationship Type Lookup
	Refers To CareTaxonomy

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareProviderTaxonomyChangeEvent](#) (API version 60.0)

Change events are available for the object.

[HealthcareProviderTaxonomyFeed](#)

Feed tracking is available for the object.

[HealthcareProviderTaxonomyHistory](#)

History is available for tracked fields of the object.

[HealthcareProviderTaxonomyOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareProviderTaxonomyShare](#)

Sharing is available for the object.

HealthcareServiceDetail

Represents a junction object between a CareService and a CodeSetBundle. For example, this object links a healthcare service such as physical therapy to a set of related codes. This object is available in API version 59.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareServiceId	Type reference
	Properties Create, Filter, Group, Sort
	Description Required.

Field	Details
	The ID of the healthcare service associated with the code. This field is a relationship field. Relationship Name CareService Relationship Type Lookup Refers To CareService
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Required. The ID of the code associated with the healthcare service. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of service detail. Possible values are: • Service_Category • Service_Type The default value is Service_Category.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, and LastReferenceDate is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of this association between a HealthcareService and a CodeSetBundle.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthcareServiceDetailHistory](#)

History is available for tracked fields of the object.

[HealthcareServiceDetailOwnerSharingRule](#)

Sharing rules are available for the object.

HealthcareServiceDetailShare

Sharing is available for the object.

HlthCareProvTreatedCondition

Represents a junction object between a healthcare provider, facility, or practitioner and a problem definition that's related to a health condition, such as disease or illness. For example, this object links a doctor to the treatment of diabetes, or a facility to the treatment of spinal injuries. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ConditionId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The ID of the health condition that's treated by a healthcare provider, facility, or practitioner. This field is a relationship field. Relationship Name Condition Relationship Type Lookup Refers To ProblemDefinition
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the provider began treating the condition.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date when the provider stopped treating the condition.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Sort Description Required. The ID of the HealthcareProvider or HealthcareFacility or PractitionerFacility associated with the record. This represents the Provider that treats the condition. This field is a relationship field. Relationship Name HealthcareProvider Relationship Type Lookup Refers To HealthcareProvider
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the provider is actively treating the condition (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this association between a healthcare provider, facility, or practitioner, and a problem definition that's related to a health condition.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HlthCareProvTreatedConditionHistory](#)

History is available for tracked fields of the object.

[HlthCareProvTreatedConditionOwnerSharingRule](#)

Sharing rules are available for the object.

[HlthCareProvTreatedConditionShare](#)

Sharing is available for the object.

PersonEducation

Represents information about professional education for a person in a provider role.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CompletionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education's completion date.
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as a contact.
EducationLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of education achieved. Example values: • Undergraduate degree • Medical school • Internship • Residency • Fellowship
GraduationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Graduation date from institution.
Identifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description ID issued to the recipient by the educational institution.
IdentifierIssuer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Educational institution's name.
IndividualId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as an individual.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string

Field	Details
	Properties Create, Filter, Group, Sort, Update Description Name of the degree earned.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education's start date.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current status of education. Valid values: • Inactive • Revoked • Draft • Verified The default value is Inactive.
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as a user.
VerificationStatus	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current educational status. Valid values: • Authorized • None The default value is None.
VerifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education was validated on this date.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonEducationChangeEvent (API version 58.0)

Change events are available for the object.

PersonEducationFeed

Feed tracking is available for the object.

PersonEducationHistory

History is available for tracked fields of the object.

PersonEducationOwnerSharingRule

Sharing rules are available for the object.

PersonEducationShare

Sharing is available for the object.

PersonEmployment

Represents information about a person's employment.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AnnualIncome	Type currency Properties Create, Filter, Nillable, Sort, Update Description The annual income of the person.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the employment.
EmployerAddress	Type address Properties Filter, Nillable Description The complete address of the employer.
EmployerCity	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where the employer is located.
EmployerCountry	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where the employer is located.
EmployerGeocodeAccuracy	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates. Possible values are: • Address • Block • City • County • ExtendedZip • NearAddress • Neighborhood • State • Street • Unknown • Zip
EmployerLatitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with Longitude to specify the precise geolocation of the address. Acceptable values are numbers between –90 and 90 with up to 15 decimal places.
EmployerLongitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with Latitude to specify the precise geolocation of the address. Acceptable values are numbers between –180 and 180 with up to 15 decimal places.
EmployerPhone	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Employer's phone number.

Field	Details
EmployerPostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of the employer's address.
EmployerState	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state of the employer's address.
EmployerStreet	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The street address of the employer.
EmploymentStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the employment status with the employer. Possible values are: • Employed • Home Maker • Retired • Self-Employed • Student • Unemployed with Income • Unemployed without Income
EmploymentType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Possible values are: - Contract - Full-Time - Part-Time - Self-Employed - Temporary
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The last date of employment at this job.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider associated with the person employment. This field is a relationship field. Relationship Name HealthcareProvider Relationship Type Lookup Refers To HealthcareProvider
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record, a record related to this record, or a list view.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (<code>LastReferencedDate</code>) but not viewed it.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name for this record.
Occupation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the person's occupation. Possible values are: • Dental assistants • Dental hygienists • Dentists • Diagnostic related technologists and technicians • Health technologists and technicians (all) • Healthcare support occupations (all) • Licensed practical and licensed vocational nurses • Nurse midwives and nurse practitioners • Nursing, psychiatric, and home health aides • Occupational and physical therapist assistants and aides • Other occupations within the healthcare sector • Pharmacists and pharmacy aides • Phlebotomists • Physical therapists • Physician assistants • Physicians and surgeons • Registered nurses • Respiratory therapists

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Position	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The last position of the person at this job.
RelatedPersonId	Type reference Properties Create, Filter, Group, Sort, Update Description The person associated with the employment. This field is a polymorphic relationship field. Relationship Name RelatedPerson Relationship Type Lookup Refers To Account, Contact
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of employment at this job.

Field	Details
VerificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date of verification of the employment.
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of verification of the employment. Possible values are: • Authorized • Confirmed • Expired • In Progress • Submitted • Verified

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PersonEmploymentChangeEvent](#) on page 1413 (API version 61.0)

Change events are available for the object.

[PersonEmploymentFeed](#) on page 1418

Feed tracking is available for the object.

[PersonEmploymentHistory](#) on page 1424

History is available for tracked fields of the object.

[PersonEmploymentShare](#) on page 1427

Sharing is available for the object.

ProviderSearchSyncLog

Represents a log with information about the provider search data sync status of a healthcare provider record. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`

Fields

Field	Details
FacilityId	Type reference Properties Filter, Group, Nillable, Sort Description The business account of the facility. This field is a relationship field. Relationship Name Facility Relationship Type Lookup Refers To Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
LastSync	Type dateTime Properties Filter, Nillable, Sort Description The timestamp of the most recent data sync.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last viewed this record or list view. If this value is null, and <code>LastReferenceDate</code> is not null, the user accessed this record or list view indirectly.
Message	Type string Properties Filter, Group, Nillable, Sort Description The message returned if an error occurred during the data sync.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the provider search sync log.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProviderId	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the healthcare organization or the practitioner. This field is a relationship field. Relationship Name Provider

Field	Details
	Relationship Type Lookup Refers To HealthcareProvider
ProviderName	Type string Properties Filter, Group, Nillable, Sort Description The name of the healthcare provider.
SyncStatus	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Sort Description The status of the data sync. Possible values are: - Failure - Success The default value is <code>Success</code> .

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProviderSearchSyncLogChangeEvent](#) (API version 60.0)

Change events are available for the object.

[ProviderSearchSyncLogFeed](#)

Feed tracking is available for the object.

[ProviderSearchSyncLogHistory](#)

History is available for tracked fields of the object.

[ProviderSearchSyncLogOwnerSharingRule](#)

Sharing rules are available for the object.

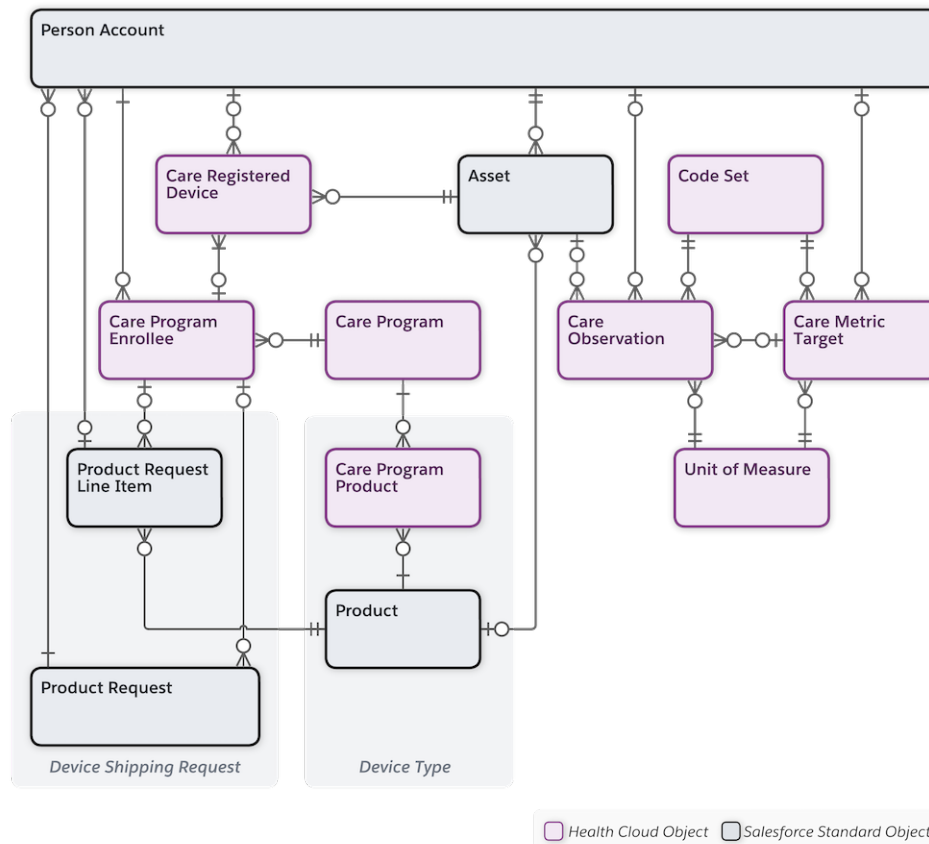
[ProviderSearchSyncLogShare](#)

Sharing is available for the object.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

The remote monitoring and device registration data model includes standard objects and record types. The health insurance standard objects are visible to users with the Health Cloud and Health Cloud Platform permission set licenses.



[CareMetricTarget](#)

Represents the expected care metrics at an org level and patient level. This object is available in API version 49.0 and later.

[UnitOfMeasure](#)

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

[CareObservation](#)

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

CareMetricTarget

Represents the expected care metrics at an org level and patient level. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The CodeSet ID related to the care metric target.
DetailRatioDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The lower value of the care metric target detail ratio.
DetailRatioNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The higher value of the care metric target detail ratio.
DetailRatioUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the care metric target detail ratio. This field is a relationship field. Relationship Name DetailRatioUnit Relationship Type Lookup Refers To UnitOfMeasure

Field	Details
DetailString	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A sequence of Unicode characters.
DueDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The time it takes to reach the care metric target.
DueDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the time it takes to reach the care metric target. This field is a relationship field. Relationship Name DueDurationUnit Relationship Type Lookup Refers To UnitOfMeasure
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the care metric target value ceases to take effect.
GoalAssignmentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The associated goal assignment record.

Field	Details
	This field is a relationship field. Relationship Name GoalAssignment Relationship Type Lookup Refers To GoalAssignment
IsOutcomePositive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the expected boolean value. The default value is false.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowerLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The lower limit for the care metric target range. Used when <code>Type</code> is set to <code>RANGE</code>.
MeasureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the related measure code. This field is a polymorphic relationship field. Relationship Name MeasureCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care metric target.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care metric target (6 decimal places). Used when <code>Type</code> is set to <code>MIN</code>, <code>MAX</code>, or <code>EXACT</code>.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PatientId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient for whom the care metric target is applicable.
StartDate	Type date

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The date when the care metric target value takes effect.
TargetedOutcome	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies if the targeted outcome value is false (negative outcome is desired) or true (positive outcome is desired). Possible values are: - Negative - Positive
Type	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The care metric value type. Possible values are: - BOOLEAN - EXACT - MAX - MIN - RANGE
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Sort, Update Description The ID of the unit of measure for the care metric target.
UpperLimit	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The upper limit for the care metric target range. Used when <code>Type</code> is set to <code>RANGE</code> .

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareMetricTargetChangeEvent on page 1413 (API Version 62.0)

Change events are available for the object.

CareMetricTargetFeed

Feed tracking is available for the object.

CareMetricTargetHistory

History is available for tracked fields of the object.

CareMetricTargetOwnerSharingRule

Sharing rules are available for the object.

CareMetricTargetShare

Sharing is available for the object.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of this unit of measure.
ConversionFactor	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The factor or rate that's used to convert this unit of measurement to the base unit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this unit of measure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The type of the unit of measure. For example, weight, distance, period.
Sequence	Type int

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence number assigned to the unit of measure.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the unit of measure. Possible values are: • Active • Draft • Inactive
UnitCode	Type string Properties Create, Filter, Group, Sort, Update Description The code for this unit of measure. For example, mm[Hg], mcg/mL, kgs, lbs.
UnitOfMeasureClassId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The class associated with the unit of measurement. This field is a relationship field. Relationship Name UnitOfMeasureClass Refers To UnitOfMeasureClass

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

UnitOfMeasureChangeEvent (API version 59.0)

Change events are available for the object.

UnitOfMeasureOwnerSharingRule

Sharing rules are available for the object.

UnitOfMeasureShare

Sharing is available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AdditionalCode1Id</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> field isn't sufficient. Referenced Objects CodeSet
<code>AdditionalCode2Id</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> and <code>AdditionalCode1Id</code> fields aren't sufficient. Referenced Objects CodeSet
<code>BasedOnId</code>	Type Polymorphic reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or service request that the observation is based on. Referenced Objects - MedicationRequest - ClinicalServiceRequest
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the baseline values of this observation. Referenced Objects UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value of an observation represented as a string.
BodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of the observation on the patient's body. Referenced Objects CodeSetBundle
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the patient's care observation. This field is a relationship field.

Field	Details
	Relationship Name Case Refers To Case
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the category of the observation. Possible values are: • Activity • Exam • Imaging • Procedure • Social-History • Survey • Therapy • Vital-Signs
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the specific observation type. Referenced Objects • CodeSet  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
DerivationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary

Field	Details
	record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. Relationship Name DerivationSource Relationship Type Lookup Referenced Objects CareObservation, DiagnosticSummary
DeviceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the device generating the observed value.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
EffectiveDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the observation. Referenced Objects ClinicalEncounter
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The end date and time of the observation's clinically relevant period.
ExpectedValueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The CodeSet ID related to the care metric target.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
HasMetExpectedValue	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value aligns with the expected value or range.
IdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the observation. Referenced Objects Identifier
IsMonitoredRemotely	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to <code>True</code> . The default value is false.
IsObserved	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as <code>IsOutcomePositive</code>. Use only one of these two fields for this type of information.
<code>IsOutcomePositive</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The <code>IsObserved</code> field is a duplicate of this field that stores the same information. Use only one of these two fields for this type of information. The default value is false.
<code>IssuedDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the current version of the observation record is issued.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (<code>LastReferencedDate</code>) and not viewed.
<code>LowerBaselineValue</code>	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description Represents the lower limit of the baseline value range for the observation.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of the observation. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care observation.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care observation (6 decimal places).
ObservationEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation ended.
ObservationStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation started.

Field	Details
ObservationStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the observation Possible values are: • Amended • Final • Preliminary • Registered
ObservedSubjectId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The account ID of the subject being observed. For example, the ID of the patient being observed. Referenced Objects • Account  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the observed value. Referenced Objects • CodeSetBundle
ObservedValueDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator of the observed value.

Field	Details
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the observed value.
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The observed value in text form.
ObservedValueType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of observed values recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code>. Possible values are: • Quantity • Range • Ratio
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as <code>UnitOfMeasureId</code>. Use only one of these fields to store this information. Referenced Objects • UnitOfMeasure
ObserverId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The person who made the observation. Referenced Objects - Account - HealthcareProvider
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PartOfId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement, procedure, or immunization that this observation is a part of. Referenced Objects - MedicationStatement - PatientImmunization - PatientMedicalProcedure
ProcessingResult	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The processing result of this observation record. Applicable only if IsMonitoredRemotely is set to True Possible values are:

Field	Details
	• DATA_TYPE_MISMATCH—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. • DOES_NOT_MEET_TARGET—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. • MEETS_TARGET—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. • MISSING_UNIT—Invalid record. Provide a valid unit of measure for the code. • NO_EXPECTED_VALUE_IN_DATE—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • NO_VALUE_WITH_UNIT—Record processed. There is no Expected Value with matching Observation Unit of Measure • NULL_PATIENT_DEVICE—Invalid record. Add information about the patient or the device. • PATIENT_NOT_FOUND—Invalid record. Patient not found in the system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit of measure for the observed value. The <code>ObservedValueUnitId</code> field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. Referenced Objects UnitOfMeasure  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: - High - Low - Normal

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareObservationChangeEvent (API version 58.0)

Change events are available for the object.

CareObservationFeed

Feed tracking is available for the object.

CareObservationHistory

History is available for tracked fields of the object.

CareObservationOwnerSharingRule on page 1425 (API version 56.0)

Sharing rules are available for the object.

CareObservationShare on page 1427 (API version 56.0)

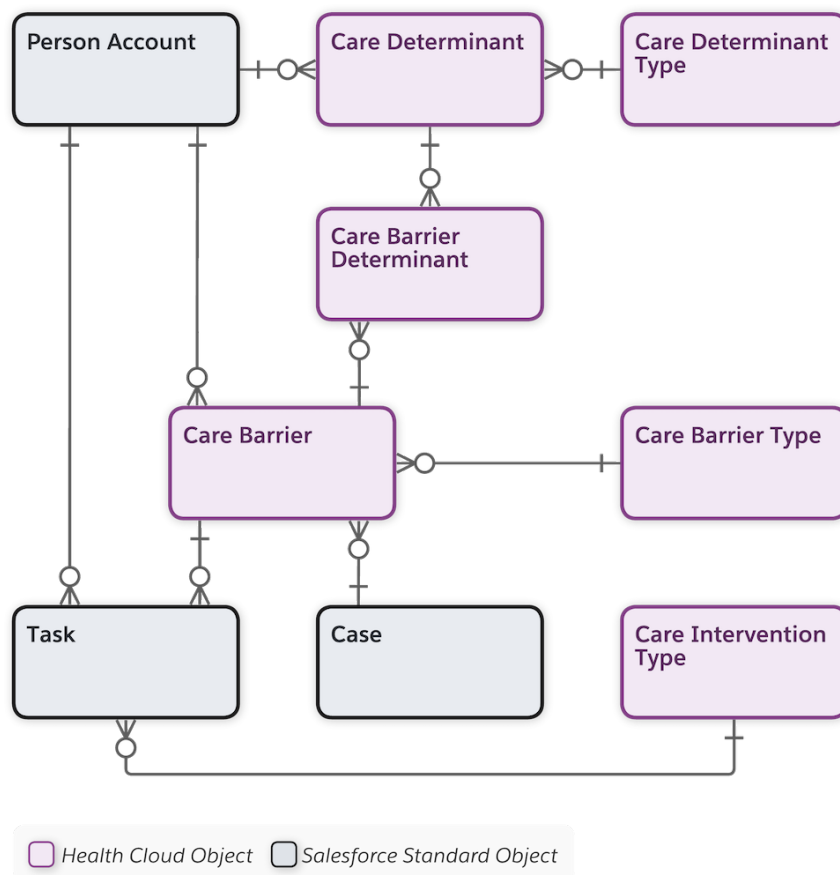
Sharing is available for the object.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

You must have the Health Cloud managed package installed in your org to add the social determinants data model.

The social determinants standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License and Health Cloud Social Determinants permission sets.



[CareBarrier](#)

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

[CareBarrierDeterminant](#)

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

[CareBarrierType](#)

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

[CareDeterminant](#)

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

[CareDeterminantType](#)

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

[CareInterventionType](#)

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

CareBarrier

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareBarrierTypeId	Type reference Properties Filter, Group, Nillable, Sort Description Identifier for the care barrier type for the patient or member. This is a relationship field. Relationship Name CareBarrierType Relationship Type Lookup Refers To CareBarrierType
CaseId	Type reference

Field Name	Details
	Properties Filter, Group, Nillable, Sort Description ID of the associated case. This is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
EffectiveFrom	Type date Properties Filter, Group, Nillable, Sort Description The date on which the barrier becomes effective.
EffectiveTo	Type date Properties Filter, Group, Nillable, Sort Description Termination date for the barrier.
ExtlProblemDefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the external problem definition in the source system.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this barrier is active.

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the barrier.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference

Field Name	Details
	Properties Filter, Group, Sort Description Identifier for the patient or member. This is a relationship field. Relationship Name Patient Relationship Type Lookup Refers To Account
Priority	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Sort, Update Description Priority of the barrier. The values are: • Low • Normal • High
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care barrier record in the external source system.
SourceSystemModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care barrier record was last modified in the external source system.
SourceSystemName	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the external source system from which the record was imported.
Status	Type picklist Properties Defaulted on create, Filter, Group, Sort Description Status of the barrier. The values are: • Open • Addressed
SurveyResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier for the survey response related to the barrier.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBarrierChangeEvent (API version 58.0)

Change events are available for the object.

CareBarrierFeed

Feed tracking is available for the object.

CareBarrierHistory

History is available for tracked fields of the object.

CareBarrierOwnerSharingRule

Sharing rules are available for the object.

CareBarrierShare

Sharing is available for the object.

CareBarrierDeterminant

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareBarrierId	Type reference Properties Filter, Group, Sort Description ID of the care barrier associated with this record. This is a relationship field. Relationship Name CareBarrier Relationship Type Lookup Refers To CareBarrier
CareDeterminantId	Type reference Properties Filter, Group, Sort Description ID of the care determinant associated with this record. This is a relationship field. Relationship Name CareDeterminant Relationship Type Lookup Refers To CareDeterminant
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description The name of the relationship between the barrier and the determinant. For example, <i>Mold growth in home - Housing</i>.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareBarrierDeterminantChangeEvent (API version 60.0)

Change events are available for the object.

CareBarrierDeterminantFeed

Feed tracking is available for the object.

CareBarrierDeterminantHistory

History is available for tracked fields of the object.

CareBarrierDeterminantOwnerSharingRule

Sharing rules are available for the object.

CareBarrierDeterminantShare

Sharing is available for the object.

CareBarrierType

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Medical vocabulary code for the barrier.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Medical vocabulary code type for the barrier. Possible values are: • ICD-10-CM • SNOMED CT
Description	Type textarea Properties Create, Nillable, Update Description Description of the barrier.
DiagnosisCodeSetId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code set associated with the care barrier type. This is a polymorphic relationship field. Relationship Name DiagnosisCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
HealthCareDiagnosisId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code for the barrier. HealthCareDiagnosisId may be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. Relationship Name HealthCareDiagnosis Relationship Type Lookup Refers To HealthCareDiagnosis
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this care barrier type is active. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the care barrier type.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBarrierTypeChangeEvent (API version 60.0)

Change events are available for the object.

CareBarrierTypeFeed

Feed tracking is available for the object.

CareBarrierTypeHistory

History is available for tracked fields of the object.

CareBarrierTypeOwnerSharingRule

Sharing rules are available for the object.

CareBarrierTypeShare

Sharing is available for the object.

CareDeterminant

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareDeterminantTypeId	Type reference Properties Filter, Group, Sort Description Care determinant for the patient or member. This is a relationship field. Relationship Name CareDeterminantType Relationship Type Lookup Refers To CareDeterminantType
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this care determinant is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the care determinant.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference Properties Filter, Group, Sort Description Identifier for the patient or member. This is a relationship field. Relationship Name Patient Relationship Type Lookup

Field Name	Details
	Refers To Account
Priority	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Sort Description Priority of the determinant such as Low or High .
SurveyResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Survey response related to the determinant.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareDeterminantChangeEvent (API version 58.0)

Change events are available for the object.

CareDeterminantFeed

Feed tracking is available for the object.

CareDeterminantHistory

History is available for tracked fields of the object.

CareDeterminantOwnerSharingRule

Sharing rules are available for the object.

CareDeterminantShare

Sharing is available for the object.

CareDeterminantType

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
Description	Type textarea Properties Nillable Description Description of the determinant.
Domain	Type picklist Properties Filter, Group, Sort Description The domain for the determinant. The values are: • Access to health care • Child care • Clothing • Education • Employment • Finances • Food • General (non-specific) • Housing • Immigration/Migration • Incarceration • Primary Language • Race/Ethnicity • Residential Address • Safety • Social Connections/Isolation • Stress • Transportation • Utilities • Veteran Status
IsActive	Type boolean

Field Name	Details
	Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this care determinant type is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the care determinant type.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup

Field Name	Details
	Refers To Group, User
Type	Type picklist Properties Defaulted on create, Filter, Group, Sort Description The type of determinant. The values are: • Social • Behavior • Genetics

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareDeterminantTypeChangeEvent (API version 60.0)

Change events are available for the object.

CareDeterminantTypeFeed

Feed tracking is available for the object.

CareDeterminantTypeHistory

History is available for tracked fields of the object.

CareDeterminantTypeOwnerSharingRule

Sharing rules are available for the object.

CareDeterminantTypeShare

Sharing is available for the object.

CareInterventionType

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field Name	Details
Code	Type string Properties Filter, Group, Nillable, Sort Description Medical vocabulary code for the intervention.
CodeType	Type picklist Properties Defaulted on Create, Filter, Group, Nillable, Sort Description Medical vocabulary code type for the intervention.
Description	Type textarea Properties Nillable Description Description of the intervention.
HealthCareProcedureId	Type reference Properties Filter, Group, Nillable, Sort Description Procedure code for the intervention. This is a relationship field. Relationship Name HealthCareProcedure Relationship Type Lookup Refers To HealthCareProcedure
InterventionType	Type picklist Properties Filter, Group, Nillable, Sort

Field Name	Details
	Description The type of intervention.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this intervention type is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the intervention type.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field.

Field Name	Details
	Relationship Name Owner
	Relationship Type Lookup
	Refers To Group, User
ProcedureCodeSetId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The procedure code set associated with the care intervention type. This is a polymorphic relationship field.
	Relationship Name ProcedureCodeSet
	Relationship Type Lookup
	Refers To CodeSet, CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareInterventionTypeChangeEvent (API version 60.0)

Change events are available for the object.

CareInterventionTypeFeed

Feed tracking is available for the object.

CareInterventionTypeHistory

History is available for tracked fields of the object.

CareInterventionTypeOwnerSharingRule

Sharing rules are available for the object.

CareInterventionTypeShare

Sharing is available for the object.

Timeline

Use Timeline to configure a chronological view of records from multiple objects.

[TimelineObjectDefinitionLocalization](#)

Represents the translated value of a timeline configuration's master label when the Translation Workbench is enabled for your organization. This object is available in API version 60.0 and later.

TimelineObjectDefinitionLocalization

Represents the translated value of a timeline configuration's master label when the Translation Workbench is enabled for your organization. This object is available in API version 60.0 and later.

For more information, see [TimelineObjectDefinitionLocalization](#).

Unified Health Scoring

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

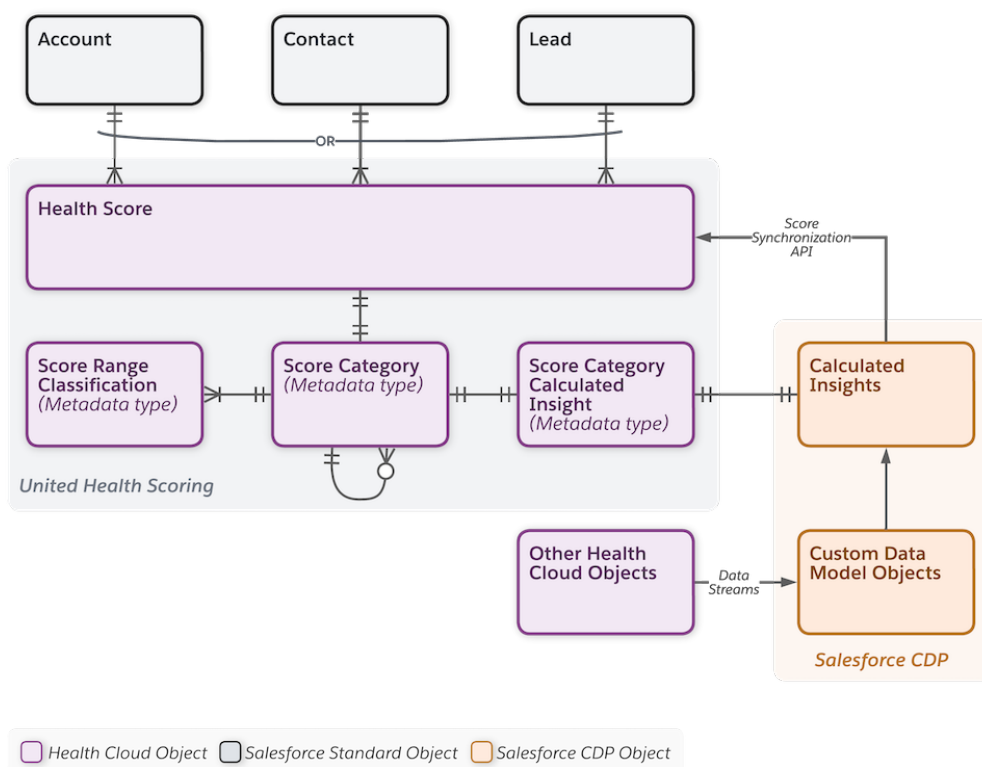
The Unified Health Scoring data model can be further divided into two sub-data models—The Score data model and the Actions data model.

Score Data Model

The Score data model stores and processes information used for the Score List for Unified Health Scoring and Score Details for Unified Health Scoring components.

EDITIONS

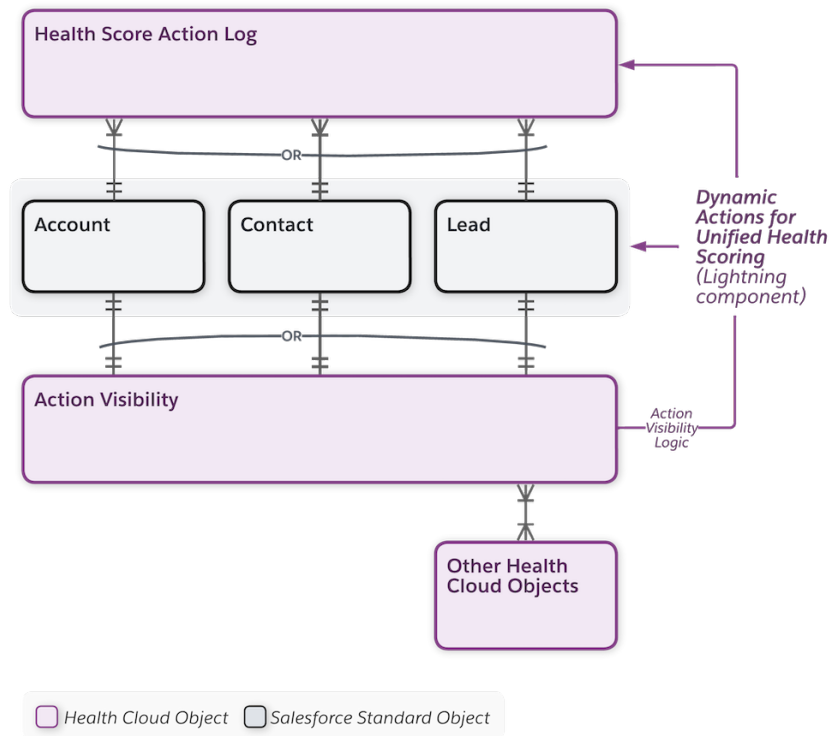
Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



Records are pulled into Data Cloud from Health Cloud using data streams, and these records are stored in Custom Data Model Objects in Data Cloud. This information is then processed into scores using Calculated Insights, and the Score Synchronization pulls those scores from Data Cloud and inserts them into the `HealthScore` object in Health Cloud.

Actions Data Model

The Actions data model supports displaying contextual prompts for users to act on in the Dynamic Actions for Unified Health Scoring component. Add a custom lookup on Account, Contact, or Lead that references `ActionVisibility`, and then add custom fields on `ActionVisibility` as required. Use a data processing solution of your choice to populate data in `ActionVisibility` and link those records to accounts, contacts, or leads using custom triggers. Once that's set up, you can configure the Dynamic Action for Unified Health Scoring component to display actions based on the information you have access to via `ActionVisibility`. Actions triggered from this object are logged in `HealthScoreActionLog`.



ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The account record of the subject. Refers To Account
ContactId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The contact record of the subject. Refers To Contact
HealthScoreId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The subject's score. Refers To HealthScore
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Refers To Group, User

Usage

Add custom fields on this object to support the time of visibility logic you have to implement for your actions. Then, use custom triggers and processes to automatically create and reference these records from the subject's records, and populate the fields in this record with the information relevant to your implementation.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ActionVisibilityFeed](#) on page 1418

Feed tracking is available for the object.

[ActionVisibilityHistory](#) on page 1424

History is available for tracked fields of the object.

[ActionVisibilityShare](#) on page 1427

Sharing is available for the object.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
Age	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Age of the patient at the time of computation.
AgeBand	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Patient's age calculated into age bands.
AssessmentYear	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the year the risk score is applicable to.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care Program Enrollee for which this score is computed. This field is a relationship field.

Field	Details
	Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
ConditionCategoryCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the number of applicable condition categories.
ConditionCategoryList	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description A comma separated list of condition categories that apply to the specified condition codes.
CurrentScore	Type double Properties Create, Filter, Sort, Update Description The patient's current score for the score category.
CurrentScoreDate	Type dateTime Properties Create, Filter, Sort, Update Description The date when the current score was derived.
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Gender of the patient at the time of computation.
HierCondCategoryCodeList	Type textarea

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The final HCC Codes that are applicable to the patient after applying the overriding logic.
IsSubjectDisabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description CMS disability status of the patient at the time of computation. The default value is <code>false</code> .
IsSubjectInstitutionalized	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient is in an institution. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the <code>HealthScore</code> record.

Field	Details
PreviousScore	Type double Properties Filter, Nillable, Sort Description The previous score of the subject for the specified category. This field is automatically updated when with the previous value of the <code>CurrentScore</code> field when the score is updated.
PreviousScoreDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the previous score was calculated. This field is automatically updated with the previous value of the <code>CurrentScoreDate</code> field when the score is updated.
ScoreAndDate	Type string Properties Filter, Group, Nillable, Sort Description For internal use.
ScoreCategoryId	Type Lookup Properties Create, Filter, Group, Sort Description The score category that the score belongs to. Refers To ScoreCategory
ScoreChangePercent	Type percent Properties Filter, Nillable, Sort Description The degree of change between the current score and the previous score. This field is a calculated field.

Field	Details
ScoredAccountId	Type Lookup Properties Filter, Group, Nillable, Sort Description The account that is the subject of the score. Refers To Account
ScoredContactId	Type Lookup Properties Filter, Group, Nillable, Sort Description The contact that is the subject of the score. This field is a relationship field. Refers To Contact
ScoredLeadId	Type Lookup Properties Filter, Group, Nillable, Sort Description The lead that is the subject of the score. This field is a relationship field. Refers To Lead
SubjectId	Type Polymorphic Master-detail Properties Create, Filter, Group, Sort Description The subject of the score. Refers To Account, Contact, Lead

Usage

We recommend automating scores for this object using Data Cloud or another data processing solution. However, if you choose to manually enter data for records, just use the `CurrentScore`, `CurrentScoreDate`, `ScoreCategoryId`, and `SubjectId` fields. The other fields are automatically updated as required when you create or update a record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthScoreChangeEvent](#) on page 1413 (API Version 62.0)

Change events are available for the object.

[HealthScoreFeed](#) on page 1418

Feed tracking is available for the object.

[HealthScoreHistory](#) on page 1424

History is available for tracked fields of the object.

[HealthScoreShare](#) on page 1427

Sharing is available for the object.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

Records in this object are automatically created when actions are triggered by your users.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionDate	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the action was triggered by an end user.
ActionDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The description of the triggered action, as defined by the admin.
ActionIconUrl	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The URL of triggered action's icon, as defined by the admin.
ActionLabel	Type string Properties Create, Filter, Group, Sort, Update Description The label of the triggered action, as defined by the admin.
ActionName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the triggered action, as defined by the admin.
ActionStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the triggered action. The default value is 'triggered'. To update the status to another value, set up a custom trigger or process. Possible values are: - Aborted - Completed - Failed - In Progress - Triggered
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the log record.
PerformedById	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The user who triggered the action. Refers To User
Score	Type double Properties Create, Filter, Nillable, Sort, Update Description The score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field.
ScoreCategoryId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The score category of a score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field. Refers To ScoreCategory
SubjectId	Type Lookup Properties Create, Filter, Group, Sort Description The subject who the action was triggered for. Refers To Account, Contact, Lead
TargetAccountId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an account, the account record of the subject. Refers To Account
TargetContactId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an contact, the contact record of the subject. Refers To Contact
TargetLeadId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an lead, the lead record of the subject.

Field	Details
	Refers To Lead

Associated Objects

This object has the following associated objects. If the API version isn’t specified, they’re available in the same API versions as this object. Otherwise, they’re available in the specified API version and later.

HealthScoreActionLogFeed on page 1418

Feed tracking is available for the object.

HealthScoreActionLogHistory on page 1424

History is available for tracked fields of the object.

Utilization Management

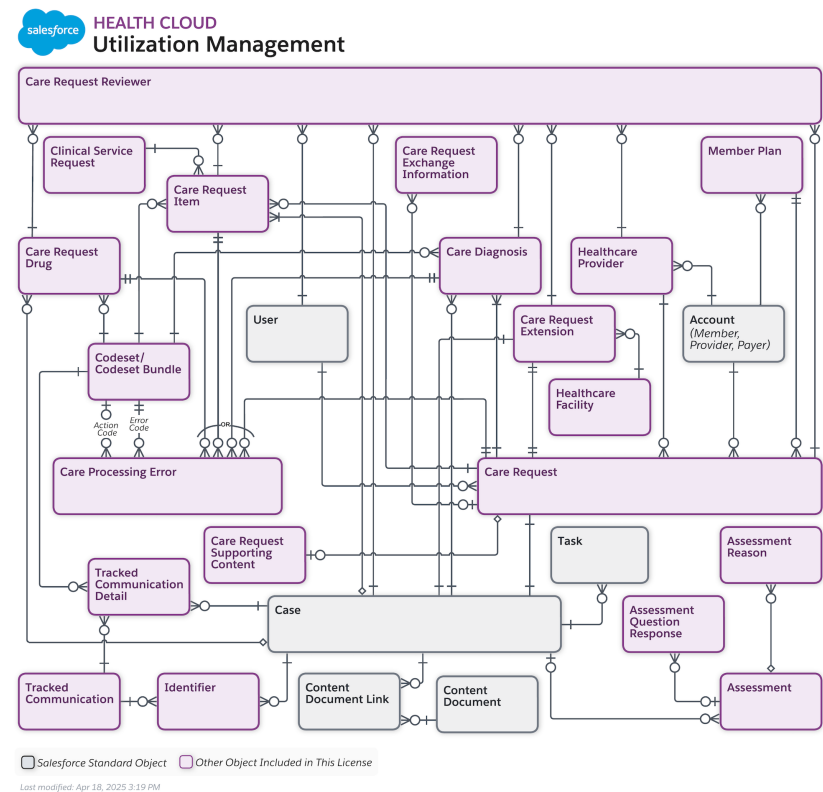
Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.

Utilization Management uses objects in the Discovery Framework data model. To learn more about the Discovery Framework objects, see [Discovery Framework Standard Objects](#).

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



For more details and a larger image, visit the [Data Model Gallery](#).

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

CareProcessingError

Stores information on processing errors sent from payer to provider on a member's authorization request. This object is available in API version 58.0 and later.

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

CareRequestExchangeInfo

Represents information about a care request exchange. This object is available in API version 63.0 and later.

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

CareRequestSupportingCntnt

Represents details about supporting content of a care request such as assessments or content documents. This object is available in API version 63.0 and later.

TrackedCommunication

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

TrackedCommunicationDetail

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Sort, Update Description Care request for the diagnosis. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code description.

Field	Details
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the diagnosis. Possible values are: • ICD-10-CM
CodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the diagnosis.
DiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code. DiagnosisCodeId will be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. Relationship Name DiagnosisCode Relationship Type Lookup Refers To HealthCareDiagnosis
DiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code set. This is a polymorphic relationship field. Relationship Name DiagnosisCodeSet

Field	Details
	Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DischargeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Discharge diagnosis code.
DischargeCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the discharge diagnosis code.
DischargeCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the discharge diagnosis. Possible values are: • ICD-10-CM
DischargeCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the discharge diagnosis.
DischargeDiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code at discharge.

Field	Details
	This is a relationship field. Relationship Name DischargeDiagnosisCode Relationship Type Lookup Refers To HealthCareDiagnosis
DischargeDiagnosisEffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the discharge diagnosis.
DischargeDiagnosisEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the discharge diagnosis.
DischargeDiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set associated with the discharge diagnosis. This field is a polymorphic relationship field. Relationship Name DischargeDiagnosisCodeSet Refers To CodeSet, CodeSetBundle
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the diagnosis.

Field	Details
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the diagnosis.
HealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition that's associated with the member. This field is a relationship field. Relationship Name HealthCondition Relationship Type Lookup Refers To HealthCondition This field is available in API version 57.0 and later.
IsDischargeDiagnosisPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this is the primary discharge diagnosis. The default value is 'false'.
IsModifiedDiagnosisPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this modified diagnosis is the primary diagnosis. The default value is 'false'.
IsPrimary	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis is the primary diagnosis. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
ModifiedCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code.
ModifiedCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code description.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the modified diagnosis.

Field	Details
	Possible values are: • ICD-10-CM
ModifiedCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified diagnosis.
ModifiedDiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified diagnosis. ModifiedDiagnosisCodeId will be deprecated in a future release, so use ModifiedDiagnosisCodeSetId instead. This is a relationship field. Relationship Name ModifiedDiagnosisCode Relationship Type Lookup Refers To HealthCareDiagnosis
ModifiedDiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code set associated with the diagnosis. This is a polymorphic relationship field. Relationship Name ModifiedDiagnosisCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ModifiedEffectiveDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Modified effective date for the diagnosis.
ModifiedEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Modified termination date for the diagnosis.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the diagnosis code.
PresentOnAdmission	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies if the health condition was present at the time of member admission. Possible values are: • No • Undetermined • Yes This field is available in API version 57.0 and later.
RecordTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the record type assigned to this object. This is a relationship field. Relationship Name RecordType

Field	Details
	Relationship Type Lookup Refers To RecordType
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareDiagnosisChangeEvent (API version 59.0)

Change events are available for the object.

CareDiagnosisFeed

Feed tracking is available for the object.

CareDiagnosisHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Diagnosis Input](#)

CareProcessingError

Stores information on processing errors sent from payer to provider on a member's authorization request. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code that's associated with the resolution of the error that occurred when processing an authorization request. This field is a polymorphic relationship field. Relationship Name ActionCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Description	Type string Properties Create, Filter, Group, Sort, Update Description The description of the error.
ErrorCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code that's associated with the error that occurred when processing an authorization request. This field is a polymorphic relationship field.

Field	Details
	Relationship Name ErrorCode
	Relationship Type Lookup
	Refers To CodeSet, CodeSetBundle
LastModifiedById	Type dateTime
	Properties Filter, Nillable, Sort
	Description The ID of the user who last updated the record.
LastModifiedDate	Type dateTime
	Properties Filter, Nillable, Sort
	Description The most recent date on which a user updated the record.
Name	Type string
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The name of the care processing error.
OwnerId	Type reference
	Properties Create, Defaulted on create, Filter, Group, Sort, Update
	Description The ID of the user who owns this record. This field is a polymorphic relationship field.
	Relationship Name Owner
	Relationship Type Lookup
	Refers To Group, User

Field	Details
ReferenceObjectId	Type reference Properties Create, Filter, Group, Sort, Update Description The object that's associated with the error. This field is a polymorphic relationship field. Relationship Name ReferenceObject Relationship Type Lookup Refers To CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem

Usage

When payer receives an authorization request from the provider, they review and validate the request details. If an error occurs during the request processing, payer must create appropriate care processing error records with reference to the care request record. This error information is sent to the provider as part of the request response. Alternatively, payers can also automate the record creation by configuring a flow that's triggered whenever an authorization request is received in the payer system. The flow validates the care request record, identifies any error, and creates appropriate care processing error records to be sent to the provider.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareProcessingErrorChangeEvent](#) on page 1413 (API Version 63.0)

Change events are available for the object.

[CareProcessingErrorFeed](#) on page 1418

Feed tracking is available for the object.

[CareProcessingErrorHistory](#) on page 1424

History is available for tracked fields of the object.

[CareProcessingErrorShare](#) on page 1427

Sharing is available for the object.

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AcknowledgementLetterSentDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when an acknowledgment letter was sent to the requester.
ActualAdmissionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Actual admission date for the patient.
ActualDischargeDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Actual discharge date for the patient.
AdmissionNotes	Type textarea Properties Create, Nillable, Update Description Notes related to the admission.
AdmissionSource	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Where the patient was admitted from, for example, a clinic or an emergency room.

Field Name	Details
AdmissionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of admission, for example, emergency or elective.
AorReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the Appointment of Representative (AOR) form was received.
AorRequestedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the AOR form was requested.
AppealRequestReasonType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of reason associated with the appeal request. Possible values are: • Service Request Rejected • Service Claim Unpaid • Rejected - Service Not Required • Rejected - No Coverage Benefit • Notification Delayed • Specialist Referral Rejected
AppointedRepresentativeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description ID of the appointed representative for the member. This is a relationship field. Relationship Name AppointedRepresentative Relationship Type Lookup Refers To Account
AppointedRepVerbalContactDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time of verbal contact with the member's appointed representative.
AppointedRepWrittenContactDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time correspondence was sent to the member's appointed representative.
ApprovedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Approved number of days for the admission.
ApprovedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Approved level of care for the patient, for example, <i>Hospital-Observation</i> or <i>SNF-Rehabilitation</i>.

Field Name	Details
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request.  Note: A case record can only be related to a single care request record. Therefore, ensure that the Case record you specify in this field isn't already associated with another care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
ClaimNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Claim number for the medical service or medication, if one exists.
ClinicalCaseType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Clinical case type for the patient, for example, <i>High Risk Fall</i> or <i>Adult Diabetes</i>.
CriteriaMet	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether criteria for care was met.
CumulativeLengthOfStay	Type int

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of days for the admission.
CurrentLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of care that the patient is receiving.
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date by which the decision must be made for the request.
DecisionDaysRemaining	Type int Properties Filter, Group, Nillable, Sort Description Number of days remaining for a decision or resolution.
DecisionLetter	Type textarea Properties Create, Nillable, Update Description The text of the determination letter sent to the member and provider.
DecisionNotes	Type textarea Properties Create, Nillable, Update Description Notes related to the decision.

Field Name	Details
DecisionReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for the decision.
DecisionReasonDescription	Type textarea Properties Create, Nillable, Update Description Text describing the reason for the decision.
DeniedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of days denied for the admission.
DeniedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of care denied for the patient.
DispositionNotes	Type textarea Properties Create, Nillable, Update Description Notes related to the disposition of the request.
DueDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description Date the request is due for completion.
EffectiveFrom	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date for an effective-date range.
EffectiveTo	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date for an effective-date range.
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Expiration date for the request.
ExtensionRequestReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time an extension was requested.
ExternalComplaintIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Complaint ID number.
FacilityRecordNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The medical record number used to identify a patient.
FacilityRoomBedType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of facility bed for the patient.
FacilityRoomNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The facility room number for the patient.
FinalLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Final level of care the patient.
FirstReviewerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the person who reviewed the request. This is a relationship field. Relationship Name FirstReviewer Relationship Type Lookup Refers To User
FirstReviewerNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Notes from the first reviewer related to the case.
GeneralPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Member's primary or general care practitioner. This is a relationship field. Relationship Name GeneralPractitioner Relationship Type Lookup Refers To Contact
GeneralPractitionerVerbalNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the primary care practitioner was verbally notified of the decision
GeneralPractitionerWrittenNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the primary care practitioner was notified of the decision by written correspondence.
GrievanceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of grievance.

Field Name	Details
InfoReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when additional information was received from the provider or member.
InfoRequestedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when additional information was requested from the provider or member.
InitialDenialNotificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of initial denial notification.
InitialDenialNotificationTime	Type time Properties Create, Filter, Nillable, Sort, Update Description The time when the initial care request was denied.
IsExtendedRequest	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a request was extended.
IsReadmission	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description Indicates whether the care request is for a readmission. The default value is 'false'.
IsServiceOrMedicationReceived	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the member has already received the medial service or medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicalDirectorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the medical director who reviewed the request. This is a relationship field. Relationship Name MedicalDirector Relationship Type Lookup

Field Name	Details
	Refers To User
MedicalDirectorNotes	Type textarea Properties Create, Nillable, Update Description Notes from the medical director related to the request.
MemberCondition	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description Free-form description of the member's condition.
MemberContactDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the member was contacted.
MemberDateOfBirth	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of birth of the member.
MemberFirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description First name of the member.
MemberGender	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Gender of the member.
MemberGroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance group number for the member.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance identifier for the member. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
MemberIdentificationNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance identification number for the member.
MemberLastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Last name of the member.

Field Name	Details
MemberPrimaryPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. Relationship Name MemberPrimaryPlan Relationship Type Lookup Refers To MemberPlan
MemberPrognosis	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicator of the provider's prognosis for the member.
MemberSecondaryPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. Relationship Name MemberSecondaryPlan Relationship Type Lookup Refers To MemberPlan
MemberStatus	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The member's status at admission, date of outpatient service, or start of care.
MemberVerbalNotificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the member was verbally notified of the decision.
MemberWrittenNotificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the member was notified of the decision by written correspondence.
ModificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the case was modified.
ModifiedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Modified number of days for the admission.
ModifiedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Modified level of care for the patient.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field Name	Details
	Description Name of the care request.
NextReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the next review is scheduled for completion.
OriginalDenialMedicalDirectorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the medical director who denied the original request. This is a relationship field. Relationship Name OriginalDenialMedicalDirector Relationship Type Lookup Refers To User
ParProvider	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicator of whether this provider has entered into an agreement with the insurance carrier.
PlaceOfService	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center.

Field Name	Details
PractitionerContactDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the provider was contacted.
QuantityType	Type picklist Properties Create, Filter, Nillable, Sort, Update Description Quantity type for the request such as days, units, or visits.
ReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request was received.
ReconsiderationDenialNotificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the reconsidered care request was denied.
ReconsiderationDenialNotificationTime	Type time Properties Create, Filter, Nillable, Sort, Update Description The time when the reconsidered care request was denied.
ReferenceCareRequestCaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference care request case number associated with the care request.

Field Name	Details
	This is a relationship field. Relationship Name ReferenceCareRequestCase Relationship Type Lookup Refers To Case
ReferenceCaseNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference authorization number for an appeal, complaint, or grievance.
ReopenedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request was reopened.
ReopenReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason the request was reopened. The possible values are: • Administrative Error • Original Decision Overturned
ReopenReasonDescription	Type textarea Properties Create, Nillable, Update Description Description of why the request was reopened.
RequestedDate	Type dateTime

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description Date the request was originally requested.
RequestedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Requested number of days for the admission.
RequestedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Requested level of care for the patient.
RequesterType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the role of the individual initiating the request.
RequestingPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Ordering or referring practitioner for the request. This is a relationship field. Relationship Name RequestingPractitioner Relationship Type Lookup Refers To Contact

Field Name	Details
RequestingPractitionerLicense	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description License type of the practitioner.
RequestingPractitionerSpecialty	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specialty of the practitioner, for example, <i>Family Practice</i> or <i>General Surgery</i>.
RequestingPractitionerVerbalNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the practitioner was verbally notified of the decision.
RequestingPractitionerWrittenNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the practitioner was notified of the decision by written correspondence.
ResolutionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the complaint, appeal, or grievance was resolved.
ResolutionLetterSentDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description Date and time when a resolution letter was sent to the requester.
ResolutionNotes	Type textarea Properties Create, Nillable, Update Description Resolution notes for the request.
ReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the review was completed.
RootCauseNotes	Type textarea Properties Create, Nillable, Update Description Field for notes related to the root cause for the request.
ScheduledAdmissionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Anticipated admission date for the patient.
ScheduledDischargeDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Scheduled discharge date for the patient.
ServiceDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Date when patient received the service.
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Facility where the service is being provided. This is a relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To Account
ServicingPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner administering the service. This is a relationship field. Relationship Name ServicingPractitioner Relationship Type Lookup Refers To Contact
ServicingPractitionerLicense	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description License type of the practitioner.
ServicingPractitionerSpecialty	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specialty of the practitioner.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestChangeEvent (API version 59.0)

Change events are available for the object.

CareRequestFeed

Feed tracking is available for the object.

CareRequestHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Input](#)

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ApprovedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Approved quantity of the drug.
AssertionIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the coverage assertion.
AuthApprovalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier assigned to the drug on approval of the authorization request. This field is available in API version 57.0 and later.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request associated with the requested drug. This field is available in API version 57.0 and later.

Field Name	Details
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care request for the care request drug. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
ClinicalDetermination	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical determination of the drug request. Possible values are: • Approved • Denied • Partially Approved • Stopped • Reduced

Field Name	Details
	- Suspended - Medical Director Review Pending
ClinicalDeterminationNote	Type textarea Properties Create, Nillable, Update Description The notes related to the clinical determination.
ClinicalDeterminationReasonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the clinical determination. This is a relationship field. Relationship Name ClinicalDeterminationReason Relationship Type Lookup Refers To CodeSet
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the drug.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description ID code type for the drug. Possible values are: - NDC - RxNorm

Field Name	Details
DaysSupply	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of days to supply the drug.
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the decision was made for this drug request.
DeniedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Denied quantity of the drug.
DispenserAddress	Type address Properties Filter, Nillable Description Pharmacy address.
DispenserFaxNumber	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy fax number.
DispenserIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID for the pharmacy.

Field Name	Details
DispenserName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID for the pharmacy.
DispenserPhoneNumber	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy phone number.
DispenserTaxIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy tax identification number.
DispenserVerbalNotificationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the pharmacy or pharmacy benefit manager was contacted verbally.
DispenserWrittenNotificationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the pharmacy or pharmacy benefit manager was notified in writing or electronically.
DispensingPharmacyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The pharmacy that dispenses the drug. This is a polymorphic relationship field. Relationship Name DispensingPharmacy Relationship Type Lookup Refers To Account, HealthcareProvider
Dose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Dose of the drug.
DrugAdministrationSetting	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The setting where the drug is administered to the patient. Possible values are: - Community - Discharge - Inpatient - Outpatient This field is available in API version 57.0 and later.
DrugCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set that defines the requested drug. This field is a polymorphic relationship field. Relationship Name DrugCode

Field Name	Details
	Relationship Type Lookup
	Refers To CodeSet, CodeSetBundle This field is available in API version 58.0 and later.
Frequency	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Frequency of the drug.
LastReferencedDate	Type dateTime
	Properties Filter, Nillable, Sort
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime
	Properties Filter, Nillable, Sort
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationCodeId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The code of the care request drug. This is a relationship field.
	Relationship Name MedicationCode
	Relationship Type Lookup

Field Name	Details
	Refers To Medication
MedicationRefObjectId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or statement associated with the requested drug. This field is a polymorphic relationship field. Relationship Name MedicationRefObject Relationship Type Lookup Refers To MedicationRequest, MedicationStatement This field is available in API version 57.0 and later.
ModifiedCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the modified drug.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description ID code type for the modified drug. Possible values are: - NDC - RxNorm
ModifiedDaysSupply	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Number of days of supply for the modified drug.
ModifiedDose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Dose of the modified drug.
ModifiedFrequency	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Frequency of the modified drug.
ModifiedName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the modified drug.
ModifiedSig	Type textarea Properties Create, Nillable, Update Description Directions for use of the modified drug.
ModifiedStrength	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Strength of the modified drug.
ModifiedTherapyDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Duration of therapy for the modified drug.
ModifiedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Modified quantity of the drug.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the drug.
PrescriptionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date for the prescription.
PrescriptionFillDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Number of fills for the prescription.
PrescriptionFills	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of fills for the prescription.
PrescriptionNumber	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Drug prescription number.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the authorization for the requested drug. Possible values are: • Routine • Stat • Urgent This field is available in API version 57.0 and later.
RequestType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of drug request. Possible values are: • Filler Order • Instance Order • Option • Order • Original Order • Plan • Proposal • Reflex Order This field is available in API version 57.0 and later.
RequiredResponseCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The number of responses required for the requested drug.
ResponseDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the response was sent for the drug request.
ServiceCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
ServiceCategoryCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Alphanumeric code that uniquely identifies a service type.
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service information response associated with the drug request. This field is a relationship field. Relationship Name ServiceInformationResponse Refers To ServiceInformationResponse
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The facility where a patient receives service of the requested drug. This field is a polymorphic relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider who provides the service of the requested drug. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider This field is available in API version 57.0 and later.
Sig	Type textarea Properties Create, Nillable, Update Description Directions for use of the drug.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.

Field Name	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The authorization status of the requested drug. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown This field is available in API version 57.0 and later.
StatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the action taken by the reviewer for the requested drug. This field is a relationship field. Relationship Name StatusCode

Field Name	Details
	Refers To CodeSetBundle
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The reason for assigning the authorization status to the requested drug. Possible values are: • Insufficient Information • Medically Not Required • Other This field is available in API version 57.0 and later.
Strength	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Strength of the drug.
SubmittedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the drug request was submitted.
TherapyDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Duration of therapy for the drug.
TransactionNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The transaction number assigned to the drug request.
Units	Type int
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Quantity of the drug.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareRequestDrugChangeEvent](#) (API version 59.0)

Change events are available for the object.

[CareRequestDrugFeed](#)

Feed tracking is available for the object.

[CareRequestDrugHistory](#)

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Drug Input](#)

CareRequestExchangeInfo

Represents information about a care request exchange. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareRequestId	Type reference
	Properties Create, Filter, Group, Sort

Field	Details
	Description The care request that the exchange details are captured for. This field is a relationship field. Relationship Name CareRequest Relationship Type Master-detail Refers To CareRequest (the master object)
ExchangeMode	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the mode of exchange. For example, X12 is the standard mode of exchange between an intermediary and a payer. Possible values are: • <code>direct</code>—Direct • <code>ihe</code>—IHE • <code>other</code>—Other • <code>restful</code>—RESTful • <code>x12</code>—X12
ExchangeTargetType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the target of the care request exchange. Possible values are: • <code>Intermediary</code> • <code>Payer</code> • <code>Provider</code>
ExchangeType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the type of care request exchange. Possible values are: • <code>cancel</code>—Cancel • <code>initial</code>—Initial • <code>initialDocToPayer</code>—Initial Doc To Payer • <code>query</code>—Query • <code>subsequent</code>—Subsequent • <code>update</code>—Update
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
<code>Name</code>	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
<code>RequestDateTime</code>	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the request was sent or received.
<code>ResponseDateTime</code>	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the response to the request was sent or received.
ResponseStatusCode	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The status code of the response.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareRequestExchangeInfoChangeEvent](#) on page 1413

Change events are available for the object.

[CareRequestExchangeInfoFeed](#) on page 1418

Feed tracking is available for the object.

[CareRequestExchangeInfoHistory](#) on page 1424

History is available for tracked fields of the object.

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AmbulanceTransportReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Reason for ambulance transport.
AmbulanceTransportType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of ambulance transport.
AppealEffectuationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request. This field is available in API version 57.0 and later.
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request extension. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case

Field	Details
CareRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care request related to the care request extension. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
CaseSubStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The substatus of a case related to a care request. Possible values are: • Approved • Auto Approved • Denied • More Information Requested • More Information Required • New Request • Partially Approved • Peer to Peer Review Scheduled • Pending Review • Schedule Peer to Peer Review This field is available in API version 56.0 and later.
ClientSourceSysIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier of the client's source system that sent the care request.

Field	Details
CoveragePlanTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of plan the member is covered by. This field is a relationship field. Relationship Name CoveragePlanType Refers To CodeSetBundle
DocumentAttachmentStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of a clinical document upload. Possible values are: • Complete • Incomplete This field is available in API version 55.0 and later.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider associated with the care request against whom the Grievance is filed This is a relationship field. Relationship Name HealthcareProvider Relationship Type Lookup Refers To HealthcareProvider
HomeHealthCertificationEndDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Certification end date for home healthcare.
HomeHealthCertificationStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Certification start date for home healthcare.
HomeHealthStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date that home health services are scheduled or anticipated to start.
IndependentReviewDetermination	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The determination made by the independent review. Possible values are: • Other • Overturned • Upheld
IndependentReviewDeterminationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the determination was made by the independent review.
IndependentReviewSubmissionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date when the review request was submitted for independent review.
IsIndependentReviewRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether an independent review is required The default value is 'false'.
IsMedicareCoverage	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the member has Medicare coverage.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the care request extension.
NursingHomeResidentialStatus	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Nursing home-resident status at the time of service.
PriorDischargeStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the previous discharge status of the member. Possible values are: • Discharged to court/law enforcement. • Discharged to home with home health. • Discharged to home/self care. • Discharged to hospice care. • Discharged/transferred to LTACC. • Discharged/transferred to Psychiatric facility. • Discharged/transferred to SNF. • Discharged/transferred to other acute care facility. • Expired • Left against medical advice (AMA).
RecordTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Category type of the request. This is a relationship field. Relationship Name RecordType Relationship Type Lookup Refers To RecordType
ReferenceCaseType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of reference case that's associated with the care request extension. Possible values are: - Associated Case - Prior Case This field is available in API version 58.0 and later.
ReopenDecisionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the decision on the reopen request was made.
ReopenRequestOutcome	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The result of the reopen request. Possible values are: - Overturned - Upheld
ReopenRequestType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of reopen request. Possible values are: - Peer-to-Peer Review - Reconsideration
RequestExtensionReason	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The reason for requesting the care extension.
RequestExtnDecisionDateTime	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The date when the decision to extend the care request extension was made.
RequestOutcome	Type picklist
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Specifies the outcome of the request. Possible values are: • Overturned • Partially Pending • Partially Upheld • Upheld • Voided • Queued • Complete • Error
RequestOutcomeDesc	Type textarea
	Properties Create, Nillable, Update
	Description The description of the request outcome.
RequestType	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Category type of the request. Possible values are:

Field	Details
	• Admission Review • Concurrent Review • Health Services Review • Individual • Inpatient - Behavioral Health Review • Inpatient - Physical Health Review • Outpatient - Behavioral Health Review • Outpatient - Physical Health Review • Specialty Care Review
RequestingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider who requested a prior authorization for a care request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name RequestingProvider Relationship Type Lookup Refers To HealthcareProvider
ResolutionDescription	Type textarea Properties Create, Nillable, Update Description The description of the care request.
ServiceLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The level of service rendered.
ServiceType	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Classification of the type of service.
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where a patient receives service for a care request. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider who provides the service for a care request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier for the person who has subscribed to the health plan.

Field	Details
	This is a relationship field. Relationship Name Subscriber Relationship Type Lookup Refers To Account
SubscriberMemberIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID for the subscriber.
SupportingDocUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description The URL of supporting documentation such as a questionnaire.
TotalAmbulanceTransportDistance	Type double Properties Create, Filter, Nillable, Sort, Update Description Total distance traveled during ambulance transport.
UnitofMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the quantity associated with a prior authorization request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name UnitofMeasure Relationship Type Lookup

Field	Details
	Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestExtensionChangeEvent (API Version 62.0)

Change events are available for the object.

CareRequestExtensionFeed

Feed tracking is available for the object.

CareRequestExtensionHistory

History is available for tracked fields of the object.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AmbulanceTransportDistance	Type double Properties Create, Filter, Nillable, Sort, Update Description Distance traveled during ambulance transport.
AmbulanceTransportReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for ambulance transport.

Field Name	Details
AmbulanceTransportType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of ambulance transport.
ApprovedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days requested for the admission.
ApprovedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the approved level of care for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
ApprovedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The approved quantity of the care item.

Field Name	Details
ApprovedServiceEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the approved service that the patient received.
ApprovedServiceStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the approved service that the patient received.
AssertionIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the requested item in the coverage information.
AuthApprovalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier assigned to the item on approval of the authorization request. This field is available in API version 57.0 and later.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request associated with the requested item. This field is available in API version 57.0 and later.
CareRequestCaseId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Sort Description Case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Sort, Update Description Care request for the care request item. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
ClinicalDetermination	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical determination of the care request. Possible values are: • Approved • Denied • Medical Director Review Pending • Partially Approved • Reduced • Stopped • Suspended

Field Name	Details
ClinicalDeterminationNotes	Type textarea Properties Create, Nillable, Update Description The notes related to the clinical determination.
ClinicalDeterminationReasonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the clinical determination. This field is a relationship field. Relationship Name ClinicalDeterminationReason Relationship Type Lookup Refers To CodeSet
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request associated with the care request item. This field is a relationship field. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest This field is available in API version 57.0 and later.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Description of the denied service code.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the service.
CodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the service.
CumulativeLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days a patient is admitted.
CurrentLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the level of care the patient is receiving. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation

Field Name	Details
	• SNF - Specialized Care
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the last decision was made for this care request item.
DeniedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The level of care denied for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
DeniedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity of the denied service.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the diagnosis.

Field Name	Details
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the service.
FreeFormProcedureDescription	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description Free-form description of the procedure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
ModifiedCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the modified service code.
ModifiedCodeIdentifier	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code for the modified service.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the modified service.
ModifiedCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified service.
ModifiedEffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the modified service.
ModifiedEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the modified service.
ModifiedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the modified level of care for the patient. Possible values are: • Hospital - Inpatient

Field Name	Details
	• Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
ModifiedModifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier for modified service code.
ModifiedModifierDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier description for modified service code.
ModifiedProcedureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the modified service, drug, or equipment. ModifiedProcedureCodeId will be deprecated in a future release, so use ModifiedProcedureCodeSetId instead. This is a relationship field. Relationship Name ModifiedProcedureCode Relationship Type Lookup Refers To HealthCareProcedure
ModifiedProcedureCodeSetId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The code set for the modified service, drug, or device associated with the care request item. This is a polymorphic relationship field. Relationship Name ModifiedProcedureCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ModifiedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The modified quantity of requested care.
Modifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier for the service code.
Modifier2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Second modifier for service code.
Modifier2Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the second modifier for the service code.

Field Name	Details
Modifier3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Third modifier for service code.
Modifier3Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the third modifier for the service code.
Modifier4	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Fourth modifier for service code.
Modifier4Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the fourth modifier for the service code.
ModifierCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The modifier code set for the service code associated with the care request item. This is a polymorphic relationship field. Relationship Name ModifierCodeSet Relationship Type Lookup

Field Name	Details
	Refers To CodeSet, CodeSetBundle
ModifierDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the modifier for the service code
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description ID of the service code.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the authorization for the requested item. Possible values are: • Routine • Stat • Urgent This field is available in API version 57.0 and later.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the service, drug, or equipment. ProcedureCodeId will be deprecated in a future release, so use ProcedureCodeSetId instead. This is a relationship field. Relationship Name ProcedureCode

Field Name	Details
	Relationship Type Lookup
	Refers To HealthCareProcedure
ProcedureCodeSetId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The code set for the service, drug, or device associated with the care request item. This is a polymorphic relationship field.
	Relationship Name ProcedureCodeSet
	Relationship Type Lookup
	Refers To CodeSet, CodeSetBundle
Quantity	Type int
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The quantity of the item that is requested.
QuantityType	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Quantity type for the request such as days, units, or visits.
ReasonCodeId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The reason for requesting the item.

Field Name	Details
	This field is a polymorphic relationship field. Relationship Name ReasonCode Relationship Type Lookup Refers To CareDiagnosis, CodeSet, CodeSetBundle This field is available in API version 57.0 and later.
RequestType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of item request. Possible values are: • Filler Order • Instance Order • Option • Order • Original Order • Plan • Proposal • Reflex Order This field is available in API version 57.0 and later.
RequestedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days requested for the admission.
RequestedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the requested level of care for the patient. Possible values are:

Field Name	Details
	- Hospital - Inpatient - Hospital - Intensive Care - Hospital - Rehabilitation - Psychiatric Intensive Care - Psychiatric Room - Semi-private - Psychiatric Room and Board - Private - Psychiatric Ward - SNF - Inpatient - SNF - Rehabilitation - SNF - Specialized Care
RequestedServiceEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the requested service.
RequestedServiceStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the requested service.
RequiredResponseCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of responses required for the requested item.
ResponseDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the response was sent for the requested item.
ServiceCategory	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
ServiceCategoryCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Alphanumeric code that uniquely identifies a service type
ServiceInformationResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The service information response associated with the requested item. This field is a relationship field. Relationship Name ServiceInformationResponse Refers To ServiceInformationResponse
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where a patient receives service of the requested item. This field is a polymorphic relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.

Field Name	Details
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider who provides the service of the requested item. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider This field is available in API version 57.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The authorization status of this service.
StatusCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the action taken by the reviewer for the requested item. This field is a relationship field. Relationship Name StatusCode Refers To CodeSetBundle
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for the authorization status of this service.
SubmittedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the item request was submitted.
TransactionNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The transaction number assigned to the request.
TransportLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Destination location for ambulance transport. This is a relationship field.
	Relationship Name TransportLocation
	Relationship Type Lookup
	Refers To Account

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestItemChangeEvent (API version 59.0)

Change events are available for the object.

CareRequestItemFeed

Feed tracking is available for the object.

CareRequestItemHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Item Input](#)

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),  
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareRequestCaseId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description The case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The care request, care request item, care request drug, or care diagnosis associated with the care request reviewer. This is a polymorphic relationship field. Relationship Name CareRequestReference Relationship Type Lookup Refers To CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem
ContentDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The content document that's attached to the reviewer note. This field is a relationship field. Relationship Name ContentDocument Relationship Type Lookup Refers To ContentDocument

Field	Details
	This field is available in API version 56.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name associated with the record.
ReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the care request was reviewed.
ReviewerId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the user who reviewed the care request. This is a polymorphic relationship field. Relationship Name Reviewer

Field	Details
	Relationship Type Lookup Refers To HealthcareProvider, User
ReviewerNotes	Type textarea Properties Create, Nillable, Update Description The notes related to the review.
ReviewerType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of the reviewer who reviewed the care request. Possible values are: • Medical Director Review • Peer Review • Physician Review • Registered Nurse Review The default value is 'Registered Nurse Review'.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the care request. Possible values are: • Approved • Denied • In process The default value is 'Approved'.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestReviewerChangeEvent (API Version 62.0)

Change events are available for the object.

CareRequestReviewerFeed

Feed tracking is available for the object.

CareRequestReviewerHistory

History is available for tracked fields of the object.

CareRequestSupportingContent

Represents details about supporting content of a care request such as assessments or content documents. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareRequestId	Type reference Properties Create, Filter, Group, Sort Description The care request that the supporting content is captured for. This field is a relationship field. Relationship Name CareRequest Relationship Type Master-detail Refers To CareRequest (the master object)
CategoryCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code representing the category that the supporting content belongs to.

Field	Details
	This field is a relationship field. Relationship Name CategoryCode Refers To CodeSetBundle
InformationTypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code representing the type of supporting content added to the care request. This field is a relationship field. Relationship Name InformationTypeCode Refers To CodeSetBundle
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
ReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The code representing the reason why the supporting content is required. This field is a relationship field. Relationship Name ReasonCode Refers To CodeSetBundle
ReferenceRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The assessment or content document used as the supporting content. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Refers To Assessment, ContentDocument
RequestedDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the supporting content was requested.
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence number of the content when multiple contents are available.
SubmissionType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the channel that's used to submit the supporting content. Possible values are: • CDex • Fax • Other • Portal • X12
SubmittedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the supporting content was submitted.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareRequestSupportingCntntChangeEvent](#) on page 1413

Change events are available for the object.

[CareRequestSupportingCntntFeed](#) on page 1418

Feed tracking is available for the object.

[CareRequestSupportingCntntHistory](#) on page 1424

History is available for tracked fields of the object.

TrackedCommunication

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CommunicatorReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account or contact that's sending this communication. This field is a polymorphic relationship field. Relationship Name CommunicatorReference Relationship Type Lookup Refers To Account, Contact, User
ContextReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The context that's associated with the communication. This field is a polymorphic relationship field. Relationship Name ContextReference Relationship Type Lookup Refers To Account, ClinicalEncounter
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the tracked communication.
OccurrenceEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time by when the communication is expected to occur.
OccurrenceStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the communication is expected to occur.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the communication. Possible values are: • ASAP • Routine • Stat • Urgent
RequesterReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The requester of the communication. This field is a polymorphic relationship field. Relationship Name RequesterReference Relationship Type Lookup Refers To Account, Contact, User
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the communication status. Possible values are: • Active • Completed • Draft • Entered-in-error • On-hold • Revoked • Unknown

Field	Details
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the status of the communication. Possible values are: - Family-Objection - Invalid-Phone-Number - Patient-Objection - Recipient-Unavailable - System-Error - Unknown
SubjectId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient for whom the communication is created. This field is a polymorphic relationship field. Relationship Name Subject Relationship Type Lookup Refers To Account, Contact, User
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of communication. Possible values are: - COMMUNICATION - COMMUNICATIONREQUEST

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TrackedCommunicationChangeEvent on page 1413 (API Version 63.0)

Change events are available for the object.

TrackedCommunicationFeed on page 1418

Feed tracking is available for the object.

TrackedCommunicationHistory on page 1424

History is available for tracked fields of the object.

TrackedCommunicationShare on page 1427

Sharing is available for the object.

TrackedCommunicationDetail

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set or code set bundle that contains the information to be added to the tracked communication record. Select a detail code when the specified detail type is Category, Medium, Reason Code, or Payload. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailRecordId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The record that contains the information to be added to the tracked communication record. Select the record based on the detail type you've specified. - For the Replaced Item detail type, select a tracked communication record. - For the About detail type, select either a case or a case request record. - For the Recipient detail type, select either an account or a healthcare provider record. - For the Note detail type, select an author note record. - For the Payload detail type, select an author note record. This field is a polymorphic relationship field. Relationship Name DetailRecord Relationship Type Lookup Refers To Account, AuthorNote, CareRequest, Case, HealthcareProvider, TrackedCommunication
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information that you're adding to the tracked communication record. Possible values are: - About - Category - Medium - Note - Payload - Reason Code - Recipient - Replaced Item
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the tracked communication detail.
TrackedCommunicationId	Type reference Properties Create, Filter, Group, Sort Description The parent tracked communication record you're adding information to. This field is a relationship field. Relationship Name TrackedCommunication Relationship Type Master-Detail Refers To TrackedCommunication

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[TrackedCommunicationDetailChangeEvent](#) on page 1413(API Version 63.0)

Change events are available for the object.

[TrackedCommunicationDetailFeed](#) on page 1418

Feed tracking is available for the object.

[TrackedCommunicationDetailHistory](#) on page 1424

History is available for tracked fields of the object.

Health Cloud Associated Objects

This section provides a list of objects associated to Health Cloud standard objects with their standard fields.

Some fields may not be listed for some objects. To see the system fields for each object, see [System Fields](#) in the *Object Reference for Salesforce and Lightning Platform*.

To verify the complete list of fields for an object, use a describe call from the API or inspect with an appropriate tool. For example, inspect the WSDL or use a schema viewer.

*StandardObjectName*ChangeEvent

A ChangeEvent object is available for each object that supports Change Data Capture. You can subscribe to a stream of change events using Change Data Capture to receive data tied to record changes in Salesforce. Changes include record creation, updates to an existing record, deletion of a record, and undeletion of a record. A change event isn't a Salesforce object—it doesn't support CRUD operations or queries. It's included in the object reference so you can discover which Salesforce objects support change events.

Supported Calls

`describeSObjects()`

Special Access Rules

- Not all objects may be available in your org. Some objects require specific feature settings and permissions to be enabled.
- For more special access rules, if any, see the documentation for the standard object. For example, for AccountChangeEvent, see the special access rules for Account.

Change Event Name

Change events are available for all custom objects and a subset of standard objects. The name of a change event is based on the name of the corresponding object for which it captures the changes.

Standard Object Change Event Name

```
<Standard_Object_Name>ChangeEvent
```

Example: AccountChangeEvent

Custom Object Change Event Name

```
<Custom_Object_Name>__ChangeEvent
```

Example: MyCustomObject__ChangeEvent

Change Event Fields

The fields that a change event can include correspond to the fields on the associated parent Salesforce object, with a few exceptions. For example, AccountChangeEvent fields correspond to the fields on Account.

The fields that a change event doesn't include are:

- The `IsDeleted` system field.
- The `SystemModStamp` system field.

- Any field whose value isn't on the record and is derived from another record or from a formula, except roll-up summary fields, which are included. Examples are formula fields. Examples of fields with derived values include `LastActivityDate` and `PhotoUrl`.

Each change event also contains header fields. The header fields are included inside the `ChangeEventHeader` field. They contain information about the event, such as whether the change was an update or delete and the name of the object, like `Account`.

In addition to the event payload, the event schema ID is included in the `schema` field. Also included is the event-specific field, `replayId`, which is used for retrieving past events.

Event Message Example

The following example is an event message in JSON format for a new account record creation.

```
{
  "schema": "IeRuaY6cbI_HsV8Rv1Mc5g",
  "payload": {
    "ChangeEventHeader": {
      "entityName": "Account",
      "recordIds": [
        "<record_ID>"
      ],
      "changeType": "CREATE",
      "changeOrigin": "com/salesforce/api/soap/51.0;client=SfdcInternalAPI/",
      "transactionKey": "0002343d-9d90-e395-ed20-cf416ba652ad",
      "sequenceNumber": 1,
      "commitTimestamp": 1612912679000,
      "commitNumber": 10716283339728,
      "commitUser": "<User_ID>"
    },
    "Name": "Acme",
    "Description": "Everyone is talking about the cloud. But what does it mean?",
    "OwnerId": "<Owner_ID>",
    "CreatedDate": "2021-02-09T23:17:59Z",
    "CreatedById": "<User_ID>",
    "LastModifiedDate": "2021-02-09T23:17:59Z",
    "LastModifiedById": "<User_ID>"
  },
  "event": {
    "replayId": 6
  }
}
```

API Version and Schema

When you subscribe to change events, the subscription uses the latest API version and the event messages received reflect the latest field definitions. For more information, see [API Version and Event Schema](#) in the *Change Data Capture Developer Guide*.

Usage

For more information about Change Data Capture, see [Change Data Capture Developer Guide](#).

Objects That Support Change Events

The following objects have associated ChangeEvent objects.

- AccountServicePreference
- Accreditation
- ActivityTiming
- AdvTherapyFieldOptOverride
- AllergyIntolerance
- ApplicationCase
- AssessmentConfiguration
- AssessmentEnvelope
- AssessmentEnvelopeItem
- Award
- BoardCertification
- BundledCareFeeAgreement
- CapitationCareFeeAgreement
- CareBarrier
- CareBarrierDeterminant
- CareBarrierType
- CareBenefitVerifyRequest
- CareBenefitVerifySettings
- CareDeterminant
- CareDeterminantType
- CareDiagnosis
- CareFeeScheduleItem
- CareInterventionType
- CareLimitType
- CareMetricTarget
- CareObservation
- CarePgmEnrolleeWkOrdStep
- CarePgmEnrolleeWorkOrder
- CarePgmProvHealthcareProvider
- CarePreauth
- CarePreauthItem
- CareProgram
- CareProgramCampaign
- CareProgramEligibilityRule
- CareProgramEnrollee
- CareProgramEnrolleeProduct
- CareProgramEnrollmentCard
- CareProgramGoal

- CareProgramProduct
- CareProgramProvider
- CareProgramTeamMember
- CareProviderAdverseAction
- CareProviderFacilitySpecialty
- CareProviderSearchableField
- CareProviderSearchConfig
- CareRegisteredDevice
- CareRequest
- CareRequestDrug
- CareRequestExtension
- CareRequestItem
- CareRequestReviewer
- CareServiceVisit
- CareServiceVisitPlan
- CareSpecialty
- CareSpecialtyTaxonomy
- CareTaxonomy
- CategorizedCareFeeAgreement
- ClinicalEncounter
- ClinicalEncounterDiagnosis
- CodeSet
- CodeSetBundle
- ContractPaymentAgreement
- CoverageBenefit
- CoverageBenefitItem
- CoverageBenefitItemLimit
- CustodyChainEntry
- CustodyItem
- CustodyVerfcTypeOverride
- DiagnosticSummary
- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- EnrollmentEligibilityCriteria
- FeeScheduleDefinition
- HealthCareDiagnosis
- HealthcareFacility
- HealthcareFacilityNetwork
- HealthcarePayerNetwork

- HealthCareProcedure
- HealthcareProvider
- HealthcareProviderNpi
- HealthcareProviderSpecialty
- HealthcareProviderTaxonomy
- HealthCondition
- HealthScore
- InsurancePolicy
- InventoryCntProdBatchItem
- InventoryCountAssessment
- InventoryOperation
- Location
- Medication
- MedicationDispense
- MedicationReconciliation
- MedicationRequest
- MedicationStatement
- MedicationStatementDetail
- MedicinalIngredient
- MedReconRecommendation
- MedReconStmtRecommendation
- MemberPlan
- OcrDocumentScanResult
- PatientImmunization
- PatientMedicalProcedure
- PatientMedicalProcedureDetail
- PatientMedicationDosage
- PercentileBsdCareFeeAgreement
- PersonEducation
- PersonEmployment
- PlanBenefit
- PlanBenefitItem
- PreventiveCareAgreement
- ProductBatchItem
- ProductDisbursement
- ProductionBatch
- ProductItemTransaction
- ProductRequest
- ProductRequestLineItem
- ProductTransfer

- ProviderNetworkContract
- ProviderNetworkTier
- ProviderSampleLimit
- ProviderSearchSyncLog
- ProviderSmplLmtTmplAssignment
- PrvdVstSmplLmtDiscrepancy
- PrvdVstSmplLmtTransaction
- PurchaserPlan
- PurchaserPlanAssn
- ReceivedDocument
- ReceivedDocumentType
- ResearchStdyCndtStatusPrd
- ScheduleBrdcstApptResource
- ScheduleBroadcast
- ScheduleBroadcastAppointment
- ScheduleBroadcastTerritory
- ServiceAppointmentGroup
- ServiceTerritoryRelationship
- SharedSavingPaymentAgreement
- StandardCareFeeAgreement
- Team
- TeamMember
- TerritoryProdtQtyAllocation
- TimelineObjectDefinition
- UnitOfMeasure
- WorkProcedure
- WorkProcedureStep
- WorkTypeExtension
- WorkTypeStep
- WorkTypeStepLdTimeOvride
- WorkTypeSvcTerrSchdPrio

*StandardObjectName*Feed

StandardObjectNameFeed is the model for all feed objects associated with standard objects. These objects represent the posts and feed-tracked changes of a standard object.

The object name is variable and uses *StandardObjectNameFeed* syntax. For example, *AccountFeed* represents the posts and feed-tracked changes on an account record. We list the available associated feed objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

In the internal org, users can delete all feed items they created. This rule varies in communities where threaded discussions and delete-blocking are enabled. Community members can delete all feed items they created, provided the feed items don't have content nested under them—like a comment, answer, or reply. Where the feed item has nested content, only feed moderators and users with the Modify All Data permission can delete threads.

To delete feed items they didn't create, users must have one of these permissions:

- Modify All Data
- Modify All Records on the parent object, like Account for AccountFeed
- Moderate Chatter



Note: Users with the Moderate Chatter permission can delete only the feed items and comments they can see.

Only users with this permission can delete items in unlisted groups.

For more special access rules, if any, see the documentation for the standard object. For example, for AccountFeed, see the special access rules for Account.

Fields

Field	Details
BestCommentId	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the comment marked as best answer on a question post.
Body	Type textarea Properties Nillable, Sort Description The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.
CommentCount	Type int Properties Filter, Group, Sort

Field	Details
	Description The number of comments associated with this feed item.
ConnectionId	Type reference Properties Filter, Group, Nillable, Sort Description When a PartnerNetworkConnection modifies a record that is tracked, the CreatedBy field contains the ID of the system administrator. The ConnectionId contains the ID of the PartnerNetworkConnection. Available if Salesforce to Salesforce is enabled for your organization.
InsertedById	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
isRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item Body contains rich text. If you post a rich text feed comment using SOAP API, set IsRichText to true and escape HTML entities from the body. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • <p> •  Tip: Though the
 tag isn't supported, you can use <p>&nbsp;</p> to create lines. • <a> • • <code> • <i> • <u> • <s> •

Field	Details
	• <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only through the API and must reference files in Salesforce similar to this example: <code></code>  Note: In API version 35.0 and later, the system replaces special characters in rich text with escaped HTML. In API version 34.0 and prior, all rich text appears as a plain-text representation.
LikeCount	Type int Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. <code>NetworkScope</code> can have the following values: • <code>NetworkId</code>—The ID of the Experience Cloud site in which the <code>FeedItem</code> is available. If left empty, the feed item is only available in the default Experience Cloud site. • <code>AllNetworks</code>—The feed item is available in all Experience Cloud sites. Note the following exceptions for <code>NetworkScope</code>: • Only feed items with a Group or User parent can set a <code>NetworkId</code> or a null value for <code>NetworkScope</code>. • For feed items with a record parent, users can set <code>NetworkScope</code> only to <code>AllNetworks</code>.

Field	Details
	You can't filter a feed item on the <code>NetworkScope</code> field.
<code>ParentId</code>	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
<code>RelatedRecordId</code>	Type reference Properties Group, Nillable, Sort Description ID of the <code>ContentVersion</code> record associated with a <code>ContentPost</code>. This field is null for all posts except <code>ContentPost</code>.
<code>Title</code>	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the <code>Type</code> is <code>LinkPost</code>, the <code>LinkUrl</code> is the URL and this field is the link name.
<code>Type</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The type of feed item. Values are: <code>ActivityEvent</code>—indirectly generated event when a user or the API adds a Task associated with a feed-enabled parent record (excluding email tasks on cases). Also occurs when a user or the API adds or updates a Task or Event associated with a case record (excluding email and call logging). For a recurring Task with <code>CaseFeed</code> disabled, one event is generated for the series only. For a recurring Task with <code>CaseFeed</code> enabled, events are generated for the series and each occurrence. <code>AdvancedTextPost</code>—created when a user posts a group announcement and, in Lightning Experience as of API version 39.0 and later, when a user shares a post. <code>AnnouncementPost</code>—Not used. <code>ApprovalPost</code>—generated when a user submits an approval.

Field	Details
	• <code>BasicTemplateFeedItem</code>—Not used. • <code>CanvasPost</code>—a post made by a canvas app posted on a feed. • <code>CollaborationGroupCreated</code>—generated when a user creates a public group. • <code>CollaborationGroupUnarchived</code>—Not used. • <code>ContentPost</code>—a post with an attached file. • <code>CreatedRecordEvent</code>—generated when a user creates a record from the publisher. • <code>DashboardComponentAlert</code>—generated when a dashboard metric or gauge exceeds a user-defined threshold. • <code>DashboardComponentSnapshot</code>—created when a user posts a dashboard snapshot on a feed. • <code>LinkPost</code>—a post with an attached URL. • <code>PollPost</code>—a poll posted on a feed. • <code>ProfileSkillPost</code>—generated when a skill is added to a user's Chatter profile. • <code>QuestionPost</code>—generated when a user posts a question. • <code>ReplyPost</code>—generated when Chatter Answers posts a reply. • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>TextPost</code>—a direct text entry on a feed. • <code>TrackedChange</code>—a change or group of changes to a tracked field. • <code>UserStatus</code>—automatically generated when a user adds a post. Deprecated.
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. <code>Visibility</code> can have the following values: • <code>AllUsers</code>—The feed item is available to all users who have permission to see the feed item. • <code>InternalUsers</code>—The feed item is available to internal users only. Note the following exceptions for <code>Visibility</code>: • For record posts, <code>Visibility</code> is set to <code>InternalUsers</code> for all internal users by default. • External users can set <code>Visibility</code> only to <code>AllUsers</code>. • On user and group posts, only internal users can set <code>Visibility</code> to <code>InternalUsers</code>.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

*StandardObjectName*History

StandardObjectNameHistory is the model for all history objects associated with standard objects. These objects represent the history of changes to the values in the fields of a standard object.

The object name is variable and uses *StandardObjectNameHistory* syntax. For example, AccountHistory represents the history of changes to the values of an account record's fields. We list the available associated history objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountHistory, see the special access rules for Account.

Fields

Field Name	Details
<i>StandardObjectId</i>	Type reference Properties Filter, Group, Sort Description ID of the standard object.
<i>DataType</i>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Data type of the field that was changed.

Field Name	Details
Field	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Name of the field that was changed.
NewValue	Type anyType Properties Nillable, Sort Description New value of the field that was changed.
OldValue	Type anyType Properties Nillable, Sort Description Old value of the field that was changed.

StandardObjectNameOwnerSharingRule

StandardObjectNameOwnerSharingRule is the model for all owner sharing rule objects associated with standard objects. These objects represent a rule for sharing a standard object with users other than the owner.

The object name is variable and uses *StandardObjectNameOwnerSharingRule* syntax. For example, *ChannelProgramOwnerSharingRule* is a rule for sharing a channel program with users other than the channel program owner. We list the available associated owner sharing rule objects at the end of this topic. For specific version information, see the standard object documentation.

 **Note:** To enable access to this object for your org, contact Salesforce customer support. However, we recommend that you instead use Metadata API to programmatically update owner sharing rules because it triggers automatic sharing rule recalculation. The [SharingRules](#) Metadata API type is enabled for all orgs.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for *ChannelProgramOwnerSharingRule*, see the special access rules for *ChannelProgram*.

Fields

Field Name	Details
AccessLevel	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Determines the level of access users have to records. Values are: • Read (read only) • Edit (read/write)
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Description of the sharing rule. Maximum length is 1000 characters.
DeveloperName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance slows down while Salesforce generates one for each record.
GroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the source group. Records that are owned by users in the source group trigger the rule to give access.

Field Name	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Label of the sharing rule as it appears in the UI. Maximum length is 80 characters.
UserOrGroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the user or group that you are granting access to.

StandardObjectNameShare

StandardObjectNameShare is the model for all share objects associated with standard objects. These objects represent a sharing entry on the standard object.

The object name is variable and uses *StandardObjectNameShare* syntax. For example, AccountBrandShare is a sharing entry on an account brand. We list the available associated share objects at the end of this topic. For specific version information, see the standard object documentation.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountBrandShare, see the special access rules for AccountBrand.

Fields

Field Name	Details
AccessLevel	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The level of access allowed. Values are: All (owner)

Field Name	Details
	- Edit (read/write) - Read (read only)
ParentId	Type reference Properties Create, Filter, Group, Sort Description ID of the parent record.
RowCause	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort Description Reason that the sharing entry exists.
UserOrGroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the user or group that has been given access to the object.

VisitedPartyFeed

This object represents the posts and feed-tracked changes of the `VisitedParty` object. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Fields

Field	Details
BestCommentId	Type reference Properties Filter, Group, Nillable, Sort

Field	Details
	Description The ID of the comment marked as best answer on a question post.
Body	Type textarea Properties Nillable, Sort Description The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.
CommentCount	Type int Properties Filter, Group, Sort Description The number of comments associated with this feed item.
InsertedById	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
IsRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item <code>Body</code> contains rich text. Set <code>IsRichText</code> to <code>true</code> if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • <code><p></code> •  Tip: Though the <code>
</code> tag isn't supported, you can use <code><p>&nbsp; </p></code> to create lines. • <code><a></code> • <code></code> • <code><code></code>

Field	Details
	• <code><i></code> • <code><u></code> • <code><s></code> • <code></code> • <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only via the API and must reference files in Salesforce similar to this example: <code></code>
LikeCount	Type int Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. <code>NetworkScope</code> can have the following values: • <code>NetworkId</code>—The ID of the Experience Cloud site in which the <code>FeedItem</code> is available. If left empty, the feed item is only available in the default Experience Cloud site. • <code>AllNetworks</code>—The feed item is available in all Experience Cloud sites. Note the following exceptions for <code>NetworkScope</code>: • Only feed items with a Group or User parent can set a <code>NetworkId</code> or a null value for <code>NetworkScope</code>.

Field	Details
	- For feed items with a record parent, users can set <code>NetworkScope</code> only to <code>AllNetworks</code>. - You can't filter a feed item on the <code>NetworkScope</code> field.
<code>ParentId</code>	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
<code>RelatedRecordId</code>	Type reference Properties Group, Nillable, Sort Description ID of the <code>ContentVersion</code> record associated with a <code>ContentPost</code>. This field is null for all posts except <code>ContentPost</code>.
<code>Title</code>	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the <code>Type</code> is <code>LinkPost</code>, the <code>LinkUrl</code> is the URL and this field is the link name.
<code>Type</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Possible values are: <code>ActivityEvent</code> <code>AdvancedTextPost</code>—created when a user posts a group announcement and when a user shares a post. <code>AnnouncementPost</code> <code>ApprovalPost</code> <code>AttachArticleEvent</code> <code>BasicTemplateFeedItem</code>—Basic Template Post <code>CallLogPost</code>

Field	Details
	• <code>CanvasPost</code>—a post made by a canvas app posted on a feed. • <code>CaseCommentPost</code> • <code>ChangeStatusPost</code> • <code>ChatTranscriptPost</code> • <code>CollaborationGroupCreated</code> • <code>CollaborationGroupUnarchived</code> • <code>ContentPost</code> • <code>CreateRecordEvent</code> • <code>DashboardComponentSnapshot</code> • <code>EmailMessageEvent</code> • <code>FacebookPost</code> • <code>LinkPost</code> • <code>MilestoneEvent</code> • <code>PollPost</code> • <code>ProfileSkillPost</code> • <code>QuestionPost</code> • <code>ReplyPost</code> • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>SocialPost</code> • <code>TextPost</code> • <code>TrackedChange</code> • <code>UserStatus</code>
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. <code>Visibility</code> can have the following values: • <code>AllUsers</code>—The feed item is available to all users who have permission to see the feed item. • <code>InternalUsers</code>—The feed item is available to internal users only. Note the following exceptions for <code>Visibility</code>: • For record posts, <code>Visibility</code> is set to <code>InternalUsers</code> for all internal users by default. • External users can set <code>Visibility</code> only to <code>AllUsers</code>.

Field	Details
	On user and group posts, only internal users can set <code>Visibility</code> to <code>InternalUsers</code>.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, `AccountFeed` tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

VisitorFeed

This object represents the posts and feed-tracked changes of the `Visitor` object. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Fields

Field	Details
<code>BestCommentId</code>	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the comment marked as best answer on a question post.
<code>Body</code>	Type textarea Properties Nillable, Sort Description The body of the post. Required when Type is <code>TextPost</code>. Optional when Type is <code>ContentPost</code> or <code>LinkPost</code>.
<code>CommentCount</code>	Type int

Field	Details
	Properties Filter, Group, Sort Description The number of comments associated with this feed item.
InsertedById	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
IsRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item <code>Body</code> contains rich text. Set <code>IsRichText</code> to <code>true</code> if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • <code><p></code>  Tip: Though the <code>
</code> tag isn't supported, you can use <code><p>&nbsp; </p></code> to create lines. • <code><a></code> • <code></code> • <code><code></code> • <code><i></code> • <code><u></code> • <code><s></code> • <code></code> • <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only via the API and must reference files in Salesforce similar to this example: <code></code>
LikeCount	Type int

Field	Details
	Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. <code>NetworkScope</code> can have the following values: <code>NetworkId</code>—The ID of the Experience Cloud site in which the <code>FeedItem</code> is available. If left empty, the feed item is only available in the default Experience Cloud site. <code>AllNetworks</code>—The feed item is available in all Experience Cloud sites. Note the following exceptions for <code>NetworkScope</code>: - Only feed items with a Group or User parent can set a <code>NetworkId</code> or a null value for <code>NetworkScope</code>. - For feed items with a record parent, users can set <code>NetworkScope</code> only to <code>AllNetworks</code>. - You can't filter a feed item on the <code>NetworkScope</code> field.
ParentId	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
RelatedRecordId	Type reference

Field	Details
	Properties Group, Nillable, Sort Description ID of the ContentVersion record associated with a ContentPost. This field is null for all posts except ContentPost.
Title	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the Type is LinkPost, the LinkUrl is the URL and this field is the link name.
Type	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Possible values are: • ActivityEvent • AdvancedTextPost—created when a user posts a group announcement and when a user shares a post. • AnnouncementPost • ApprovalPost • AttachArticleEvent • BasicTemplateFeedItem—Basic Template Post • CallLogPost • CanvasPost—a post made by a canvas app posted on a feed. • CaseCommentPost • ChangeStatusPost • ChatTranscriptPost • CollaborationGroupCreated • CollaborationGroupUnarchived • ContentPost • CreateRecordEvent • DashboardComponentSnapshot • EmailMessageEvent • FacebookPost

Field	Details
	• <code>LinkPost</code> • <code>MilestoneEvent</code> • <code>PollPost</code> • <code>ProfileSkillPost</code> • <code>QuestionPost</code> • <code>ReplyPost</code> • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>SocialPost</code> • <code>TextPost</code> • <code>TrackedChange</code> • <code>UserStatus</code>
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. Visibility can have the following values: • <code>AllUsers</code>—The feed item is available to all users who have permission to see the feed item. • <code>InternalUsers</code>—The feed item is available to internal users only. Note the following exceptions for <code>Visibility</code>: • For record posts, <code>Visibility</code> is set to <code>InternalUsers</code> for all internal users by default. • External users can set <code>Visibility</code> only to <code>AllUsers</code>. • On user and group posts, only internal users can set <code>Visibility</code> to <code>InternalUsers</code>.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, `AccountFeed` tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. `SOQL ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

Health Cloud Fields on Standard Objects

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

[Fields on Account](#)

Health Cloud fields extend the standard Account object to represent information about patients and providers.

[Fields on Contact](#)

Health Cloud fields extend the standard Contact object to represent information about an individual.

[Fields on Event and Task \(Activity\)](#)

Custom fields extend the standard Event and Task objects to represent information about an individual's activities.

[Fields on Lead](#)

Standard and custom fields extend the Lead object to represent information about an incoming patient.

[Fields on Opportunity](#)

Standard and custom fields extend the Opportunity object to represent information about an incoming patient.

[Fields on ProductRequest](#)

Health Cloud fields extend the standard ProductRequest object to associate it with care programs and to track modification history.

[Health Cloud Referral Management Fields on Contact, Lead, and Opportunity](#)

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

[Fields on Service Appointment](#)

Standard and custom fields extend the standard Service Appointment object to represent information about a healthcare appointment.

Fields on Account

Health Cloud fields extend the standard Account object to represent information about patients and providers.

Fields

Field	Details
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from when the person account is effective.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date from when the person account is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person account is active (true) or not (false). The default value is <code>false</code> .
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The identifier of the record in its source system. This field can't be encrypted.
SourceSystemModifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the record was last modified in its source system.

SEE ALSO:

[Payer](#)[Object Reference for the Salesforce Platform: Account](#)

Fields on Contact

Health Cloud fields extend the standard Contact object to represent information about an individual.

Fields

Field	Details
MaritalStatus	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The individual's marital status. Possible values are: • Divorced • Married • Separated • Single • Widowed
PersonSequenceInMultipleBirth	Type int
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description If the individual is part of a birth involving multiple babies, the sequence of the individual in that multiple birth.

SEE ALSO:

[Object Reference for the Salesforce Platform: Contact](#)

Fields on Event and Task (Activity)

Custom fields extend the standard Event and Task objects to represent information about an individual's activities.

Fields



Note: The fields described here belong to both the Event and Task objects. However, in Object Manager, you can find these fields on the Activity object, not the Event or Task objects. This difference is because the Activity object is a supertype entity that includes the Event and Task objects. When Activity records are created, those records are saved as Event or Task records in the API. For more information about this relationship, see the [Tasks & Events Data Model](#) on the Salesforce Architects site.

Field	Details
Age__c	Type double
	Properties Create, Filter, Nillable, Sort, Update
	Description The age of the activity.

Field	Details
CarePlanGoal__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the intended objectives of carrying out a care plan. This field is a relationship field. Relationship Name CarePlanGoal__r Relationship Type Lookup Refers To CarePlanGoal__c
CarePlanProblem__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the conditions, problems, concerns, diagnoses, and so on, whose management and mitigation are handled by this plan. This field is a relationship field. Relationship Name CarePlanProblem__r Relationship Type Lookup Refers To CarePlanProblem__c
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template associated with this activity. This field is a relationship field. Relationship Name HealthCloudGA__CarePlanTemplate__r Relationship Type Lookup

Field	Details
	Refers To HealthCloudGA__CarePlanTemplate__c
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Describes the type of activity. Possible values are: • Counselling • Diagnosis • Exercise • Vaccination
Conditions_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the individual's current condition related to this activity. Possible values are: • Asymptomatic • Asymptomatic - Declined to Participate • Cured • Evaluated - No Risk • Symptomatic • Symptomatic - Declined to Participate
Contract_Tracing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the individual's contract tracing status related to this activity. Possible values are: • Completed • In Progress • Incoming

Field	Details
	No Response
Gender__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The individual's gender. Possible values are: - Decline to Specify - Female - Male - Other
Monitored_at_Home__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates whether the activity was monitored at the individual's home. Possible values are: - No - Yes
SortOrder__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The order in which the task appears among other tasks associated with a goal.
TaskType__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The list of healthcare-related tasks configured in the org. Possible values are: - Administrative - Clinical

Field	Details
	• Other • Uncategorized The default value is <code>Uncategorized</code>.
Testing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The individual's testing status related to this activity. Possible values are: • Negative Test • Positive Test • Test Results Pending • Test Scheduled • Testing Recommended • Unknown

Fields on Lead

Standard and custom fields extend the Lead object to represent information about an incoming patient.

Fields

Field	Details
AssignCareCoordinatorContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
AssignCareCoordinatorUser__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Lookup to User object. If populated, assigns the care coordinator role based on the user record.
BirthDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's birthdate.
BirthDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The provider's birthdate.  Note: This field is available in API version 61.0 and later with the Health Cloud Provider Network Management permission set.
CreatedFromLead__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual was created from a converted lead (<code>true</code>) or not (<code>false</code>).
InsuranceGroupId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Group ID of the patient or member's insurance.
InsuranceMemberId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID of the patient or member's insurance.

Field	Details
InsuranceType__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
IsMarkedForPatientConversion__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the lead will be converted to a patient record.
IsOutOfNetwork__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the referral is out-of-network.
MedicalRecordNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The medical record number used to identify a patient.
NumberOfLocations__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of locations associated with the lead.
Primary__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates whether the individual is the primary member of the household (<code>true</code>) or not (<code>false</code>).
PrimaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
PrimaryInsurance__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Primary health insurance company associated with the patient.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Priority of the referral as designated by the referring provider.
ReasonForOutOfNetworkReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason the referral is sent out-of-network.
ReasonForReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason for the referral.
ReferralStatus__c	Type picklist

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Indicates status of referral processing.
ReferredToOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the organization receiving or fulfilling the referral.
ReferredToPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner to whom the patient or member is being referred.
ReferredToUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user to whom the referral is sent.
ReferringOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the referring organization.
ReferringPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner who submitted the referral.
ReferringUser__c	Type reference

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user who submitted the referral.
RelatedAccount__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Look up to the account of the patient or member who is being referred.
SecondaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The system that created the record and owns updating rights for it.
Specialty__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Specialty associated with the referral.
Specialty	Type picklist

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Specialty associated with the provider.  Note: This field is available in API version 61.0 and later with the Health Cloud Provider Network Management permission set.
TertiaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
TypeOfService__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Type of service requested.

Fields on Opportunity

Standard and custom fields extend the Opportunity object to represent information about an incoming patient.

Fields

Field	Details
AssignCareCoordinatorContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
AssignCareCoordinatorUser__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Lookup to User object. If populated, assigns the care coordinator role based on the user record.
BirthDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's birthdate.
CreatedFromLead__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual was created from a converted lead (<code>true</code>) or not (<code>false</code>).
PrimaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
InsuranceGroupId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Group ID of the patient or member's insurance.
InsuranceMemberId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID of the patient or member's insurance.
InsuranceType__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
IsMarkedForPatientConversion__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the lead will be converted to a patient record.
IsOutOfNetwork__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the referral is out-of-network.
MedicalRecordNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The medical record number used to identify a patient.
NumberOfLocations__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of locations associated with the lead.
Primary__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the individual is the primary member of the household (<code>true</code>) or not (<code>false</code>).

Field	Details
PrimaryInsurance__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Primary health insurance company associated with the patient.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Priority of the referral as designated by the referring provider.
ReasonForOutOfNetworkReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason the referral is sent out-of-network.
ReasonForReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason for the referral.
ReferralReceivedDate__c	Type date Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Date referral was received by the organization.
ReferredToOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the organization receiving or fulfilling the referral.

Field	Details
ReferredToPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner to whom the patient or member is being referred.
ReferredToUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user to whom the referral is sent.
ReferringOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the referring organization.
ReferringPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner who submitted the referral.
ReferringUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user who submitted the referral.
SecondaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.

Field	Details
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The system that created the record and owns updating rights for it.
Specialty__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Specialty associated with the referral.
TertiaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
TypeOfService__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Type of service requested.

Fields on ProductRequest

Health Cloud fields extend the standard ProductRequest object to associate it with care programs and to track modification history.

Fields

Field	Details
CareProgramEnrolleeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee associated with the product request. This field is available from API version 49.0 and later. This is a relationship field. Relationship Name CareProgramEnrollee Refers To CareProgramEnrollee
LastModifiedById	Type Reference Properties Aggregatable, Defaulted on create, Filter, Group, Sort Description ID of the user who last updated this object.

Health Cloud Referral Management Fields on Contact, Lead, and Opportunity

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

Contact

These custom fields on the Contact standard object support referral management.

- `ConvertedReferrals__c`
- `ReferrerScore__c`
- `TotalReferrals__c`

Lead

These custom fields on the Lead standard object support referral management.

- `AnticipatedDischargeDate__c`
- `Diagnosis__c`

- DischargeDate__c
- EmergencyContactFirstName__c
- EmergencyContactLastName__c
- EmergencyContactPhone__c
- EmergencyContactRelationship__c
- Face-to-FaceEncounterDate__c
- Gender__c
- Homebound__c
- InsuranceGroupId__c
- InsuranceMemberId__c
- InsuranceType__c
- IsOutOfNetwork__c
- Language__c
- PrimaryCareProvider__c
- PrimaryDiagnosisDescription__c
- PrimaryInsurance__c
- Priority__c
- ReasonforDisqualification
- ReasonForOutOfNetworkReferral__c
- ReasonForReferral__c
- ReferralStatus__c
- ReferredToOrganization__c
- ReferredToPractitioner__c
- ReferredToUser__c
- ReferrerAdmitDate__c
- ReferringContactName__c
- ReferringContactPhone__c
- ReferringNPI__c
- ReferringOrganization__c
- ReferringPractitioner__c
- ReferringUser__c
- RelatedAccount__c
- SecondaryDiagnosisDescription__c
- SecondaryInsurance__c
- SecondaryInsuranceID__c
- SigningProvider__c
- Specialty__c
- SSN__c
- Start/ResumptionofCareDate__c
- TypeOfService__c

Opportunity

These custom fields on the Opportunity standard object support referral management.

- `Diagnosis__c`
- `InsuranceGroupId__c`
- `InsuranceMemberId__c`
- `InsuranceType__c`
- `IsOutOfNetwork__c`
- `PrimaryInsurance__c`
- `Priority__c`
- `ReasonForOutOfNetworkReferral__c`
- `ReferralReceivedDate__c`
- `ReferredToOrganization__c`
- `ReferredToPractitioner__c`
- `ReferredToUser__c`
- `ReferringOrganization__c`
- `ReferringPractitioner__c`
- `ReferringUser__c`
- `Specialty__c`
- `TypeOfService__c`

Fields on Service Appointment

Standard and custom fields extend the standard Service Appointment object to represent information about a healthcare appointment.

Fields

Field	Details
StatusReason	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A higher-level category for explaining the value given as the status of the appointment. The picklist includes the following values, which can be customized: • None—Default value. • Proposed • NoShow • Rejected

Health Cloud Platform Events

Use the `ApplnFormAppealStsChgEvtnt` platform event to notify subscribers when the status of the Financial Assistance Program’s appeal changes. Use the `CareBnftVrfyRqstStsChgEvent` platform event to notify subscribers when the status of care benefit verify request changes. This platform event object is available within the Health Cloud platform.

[ApplnFormAppealStsChgEvtnt](#)

Notifies subscribers of changes to the status of an appeal filed against a Financial Assistance Program. This object is available in API version 63.0 and later.

[CareBnftVrfyRqstStsChgEvent](#)

Notifies subscribers of changes to the status of a care benefit verify request. This object is available in API version 65.0 and later.

ApplnFormAppealStsChgEvtnt

Notifies subscribers of changes to the status of an appeal filed against a Financial Assistance Program. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `describeSObjects()`

Special Access Rules

This object is available to users with Health Cloud Starter and Manage Financial Assistance Program permission set.

Fields

Field	Details
<code>AppealIdentifier</code>	Type string Properties Create, Nillable Description The identifier of an appeal that has a status change.
<code>AppealStatus</code>	Type picklist Properties Create, Nillable, Restricted picklist Description Specifies the status of an appeal. Possible values are:

Field	Details
	- Accepted - Rejected
ApplicationFormIdentifier	Type string Properties Create, Nillable Description The identifier of the application associated with an appeal.
EventCreationDateTime	Type dateTime Properties Create, Nillable Description The date and time when the event was created.

CareBnftVrfyRqstStsChgEvent

Notifies subscribers of changes to the status of a care benefit verify request. This object is available in API version 65.0 and later.

Supported Calls

`create()`, `describeSObjects()`

Special Access Rules

This object is available to users with Manage Pharmacy Benefits Verification and Health Cloud Starter (for Life Sciences Cloud) or Health Cloud Foundation (for Health Cloud) permission set.

Fields

Field	Details
EventCreationDateTime	Type dateTime Properties Create, Nillable Description The date and time when the event was created.

Field	Details
RecordIdentifier	Type string Properties Create Description The identifier of the associated care benefit verify request record.
Status	Type string Properties Create Description Specifies the status of a care benefit verify request.

Working With Electronic Health Records

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in Salesforce.

Salesforce is committed to interoperability and the use of standards to facilitate the exchange of health data. As a voting member of HL7.org, Salesforce can share excerpts of HL7 standards, post the standards on Salesforce digital assets, and use HL7 organizational and “Care Connected” logos. Here we reference some of the key data elements in the HL7 standards to facilitate mapping to the Salesforce data model.

 **Note:** Elements that aren't mapped here are not yet supported. We are continuing to map additional elements.

Mapping FHIR v4.0 to Salesforce Standard Objects

The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. The Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

Store HL7 v2.3 Messages in Salesforce Standard Objects

Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because the Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

Mapping FHIR v4.0 to Salesforce Standard Objects

The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. The Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

Considerations for Integration

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

Address

The `Address` FHIR resource maps to the `ContactPointAddress` object in Salesforce.

AdverseEvent

The `AdverseEvent` FHIR resource maps to the `AdverseEvent` objects in Salesforce.

AllergyIntolerance

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

Annotation

The `Annotation` FHIR resource maps to the `AuthorNote` object in Salesforce.

Attachment

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

CarePlan

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `CarePlanActivityDetail` objects in Salesforce.

CodeableConcept

The `CodeableConcept` FHIR resource maps to the `CodeSetBundleBundle` object in Salesforce.

Coding

The `Coding` FHIR resource maps to the `CodeSet` object in Salesforce.

CommunicationRequest

The `CommunicationRequest` FHIR resource maps to the `TrackedCommunication` and `TrackedCommunicationDetail` objects in Salesforce.

Condition

The `Condition` FHIR resource maps to the `HealthCondition` object in Salesforce.

ContactPoint

The `ContactPoint` FHIR resource maps to the `ContactPointPhone` object in Salesforce.

CRDMetricData

The `CRDMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoResponseCoverage`, `SvcInfoRespCoverageDetail`, `ServiceInfoResponseAction`, `ServiceInfoRespSuggestion`, `ServiceInfoRespOverrideOpt` objects.

Device

The `Device` FHIR resource maps to the `Asset` and `CareRegisteredDevice` objects in Salesforce.

DiagnosticReport

The `diagnosticReport` FHIR resource maps to the `DiagnosticSummary` object in Salesforce.

DocumentReference

The `DocumentReference` FHIR resource maps to the `DiagnosticSummary` and `DiagnosticSummaryDetail` objects in Salesforce.

Dosage

The `Dosage` FHIR resource maps to the `PatientMedicationDosage` object in Salesforce.

[DTRMetricData](#)

The `DTRMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoRequestOperation`, and `ServiceInfoResponseCoverage` objects.

[DTRQuestionnaireResponse](#)

The `DTRQuestionnaireResponse` FHIR resource maps to the `Assessment` and `AssessmentReason` object.

[DTRStdQuestionnaire](#)

The `DTRStdQuestionnaire` FHIR resource maps to the `AssessmentDefinition`, `AssessmentQuestion`, `AssessmentQuestionResponse`, and `AssessmentQuestionVersion` objects.

[Encounter](#)

The `Encounter` FHIR resource maps to the `ClinicalEncounter`, `ClinicalEncounterDiagnosis`, `ClinicalEncounterFacility`, `ClinicalEncounterIdentifier`, `ClinicalEncounterProvider`, `ClinicalEncounterReason`, and `ClinicalEncounterSvcRequest` objects in Salesforce.

[EpisodeOfCare](#)

The `episodeOfCare` FHIR resource maps to the `CareEpisode` and `CareEpisodeDetail` objects in Salesforce.

[Flag](#)

The `Flag` FHIR resource maps to the `ClinicalAlert` object in Salesforce.

[Goal](#)

The `Goal` FHIR resource maps to the `GoalAssignment` and `GoalAssignmentDetail` objects in Salesforce.

[HumanName](#)

The `HumanName` FHIR resource maps to the `PersonName` object in Salesforce.

[Identifier](#)

The `Identifier` FHIR resource maps to the `Identifier` object in Salesforce.

[Immunization](#)

The `Immunization` FHIR resource maps to the `PatientImmunization` and `PatientHealthReaction` objects in Salesforce.

[InformationOrigin](#)

The `CRDMetricData` FHIR resource maps to the `AssessmentQuestionResponse` object.

[Location](#)

The `Location` FHIR resource maps to the `HealthcareFacility` and `Location` objects in Salesforce.

[Medication](#)

The `medication` FHIR resource maps to the `Medication` object in Salesforce.

[MedicationRequest](#)

The `MedicationRequest` FHIR resource maps to the `MedicationRequest` object in Salesforce.

[MedicationStatement](#)

The `medicationStatement` FHIR resource maps to the `MedicationStatement` object in Salesforce.

[Observation](#)

The `observation` FHIR resource maps to the `CareObservation` and `CareObservationComponent` objects in Salesforce.

[Organization](#)

The `Organization` FHIR resource maps primarily to the `Account` object in Salesforce.

[PASClaim](#)

The `PASClaim` FHIR resource maps to the `CareDiagnosis`, `CareRequest`, `CareRequestDrug`, `CareRequestItem`, `CareRequestReviewer`, and `Identifier` objects.

[PASClaimResponse](#)

The `PASClaimResponse` FHIR resource maps to the `CareProcessingError`, `AuthorNote`, `TrackedCommunication`, and `TrackedCommunicationDetail` objects.

[PASMetricData](#)

The `PASMetricData` FHIR resource maps to the `CareRequestExchangeInfo` object.

[Patient](#)

The `Patient` FHIR resource maps to the `Account` and `Contact` objects in Salesforce. Patients are modeled using Person Accounts.

[Practitioner](#)

The `Practitioner` FHIR resource maps to the `HealthcareProvider` object and person accounts in Salesforce.

[PractitionerRole](#)

The `practitionerRole` FHIR resource maps to the `HealthcarePractitionerFacility` and `CareProviderFacilitySpecialty` objects in Salesforce.

[Procedure](#)

The `procedure` FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

[RelatedPerson](#)

The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation__c` object.

[ResearchStudy](#)

The `ResearchStudy` FHIR resource maps to the `ResearchStudy` objects in Salesforce.

[ServiceRequest](#)

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequestDetail` objects in Salesforce.

[Subscription](#)

The `Subscription` FHIR resource maps to the `InteropTopicSubscription`, `InteropTopicSubscriptionDtl`, `InteropTopicSubscrParameter`, and `InteropTopicSubscrFilter` objects in Salesforce.

[SubscriptionTopic](#)

The `SubscriptionTopic` FHIR resource maps to the `InteropTopic`, `InteropTopicDetail`, `InteropTopicTriggerCriteria`, `InteropTopicFilter` and `InteropTopicNtfcnResource` objects in Salesforce.

[Timing](#)

The `Timing` FHIR resource maps to the `ActivityTiming` object in Salesforce.

SEE ALSO:

[Clinical Data Model](#)

[Clinical Data Model](#)

Considerations for Integration

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

A middleware integration solution is required to convert messages from HL7 and FHIR-based systems to the fields and objects in Salesforce. But before you integrate, here are a few things to remember:

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions.

- The `HumanName` FHIR resource maps to the `PersonName` field in Salesforce. The FHIR resource stores names in the `FirstName`, `MiddleName`, and `LastName` fields, while Salesforce's clinical data model stores information in the `FirstName`, `LastName`, and `FullName` fields. `LastName` can store the family name and any middle name, or any consequent names after the first name. `FullName` stores the combination of the patient's first and last name. The `ParentRecordId` field relates this name to the person by referencing the Account or Contact record of the person's Person Account.
- If a coding or codeable concept in FHIR has a value set with conceptually simple values, then Salesforce uses a picklist. For example, the FHIR `identifier.use` resource, which is a code data type, maps to the `Identifier.IdUsageType` field of the Identifier object, which is a picklist in Salesforce.
- For resources that FHIR defines as code data types, Salesforce uses a string. For example, the FHIR `coding.code` resource, which is code data type, maps to the `CodeSet.Code` field of the CodeSet object, which is a string in Salesforce.
- For two resources that FHIR defines as URI, Salesforce uses a string. These two resources are the `Identifier.SourceSystem` field and the `CodeSet.SourceSystem` field. The FHIR `identifier.system` resource, which is a URI, maps to the `Identifier.SourceSystem` field of the Identifier object, which is a string in Salesforce. Similarly, the FHIR `coding.system` resource, which is a URI, maps to the `CodeSet.SourceSystem` field of the CodeSet object, which is also a string in Salesforce.
- According to FHIR, CodeableConcept has a zero-to-many coding resource. Because Salesforce doesn't support zero-to-many references, Code Set Bundle flattens this zero-to-many reference to 15 zero-to-one Code Set references. The Code Set references are `CodeSet1Id`, `CodeSet2Id`, `CodeSet3Id`, and so on, until `CodeSet15Id`.

Salesforce doesn't have data types for periods, quantities, ranges, and ratios. Instead, resources that need these data types are flattened to sets of two or three fields in their implementation.

- Period fields are flattened into a set of start date and end date fields. For example, `allergyIntolerance.onset.onsetPeriod` in the FHIR specification maps to the `AllergyIntolerance.OnsetStartDateTime` and `AllergyIntolerance.OnsetEndDateTime` fields in Salesforce.
- Quantity fields are flattened into a combination of a numeric quantity and unit fields. The unit field indicates the unit of measure. The quantity field, which is a double field, represents the numeric value. For example, `medicationRequest.dispenseRequest.initialFill.quantity` is flattened into a set of quantity and unit fields.
- Range fields are flattened into a set of upper and lower limits and unit fields. To reference the unit, we have a Lookup to the `UnitofMeasure` object. For example, `procedure.performed.performedRange` in the FHIR specification maps to the `PatientMedicalProcedure.PerformedAtAgeLowerLimit`, `PatientMedicalProcedure.PerformedAtAgeUpperLimit`, and `PatientMedicalProcedure.PerformedAgeRangeUnit` fields in Salesforce.
- Ratio fields are flattened into a set of numerator and denominator fields. If the ratio refers to a quantity, then a unit field is added. To reference the unit, we have a Lookup to the `UnitofMeasure` object. For example, `serviceRequest.quantity.quantityRatio` in the FHIR specification maps to the `ClinicalServiceRequest.QuantityNumerator`, `ClinicalServiceRequest.QuantityDenominator`, and `ClinicalServiceRequest.QuantityNumeratorUnitId` fields in Salesforce.

Address

The `Address` FHIR resource maps to the `ContactPointAddress` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Address](#) map to the fields in Salesforce.

Table 1: Address - Salesforce

Address Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
use	ContactPointAddress .UsageType	Picklist	0.1	FHIR defines ContactPointAddress.use as a code set. However, the Salesforce implementation of ContactPointAddress.ContentType is a picklist.
type	N/A	N/A	N/A	Not supported
text	N/A	N/A	N/A	Not supported
line	ContactPointAddress .Street	String	0.1	While FHIR defines address.line as zero-many, Salesforce supports only one string for each record. If you have multiple lines, it's recommended to merge them into a single string before passing it to Salesforce.
city	ContactPointAddress .City	String	0.1	N/A
district	N/A	N/A	N/A	Not supported
state	ContactPointAddress .State	String	0.1	N/A
postal Code	ContactPointAddress .PostalCode	String	0.1	N/A
country	ContactPointAddress .Country	String	0.1	N/A
period	ContactPointAddress .ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation flattens address.period to a set of from and to dates.
	ContactPointAddress .ActiveToDate	Date	0.1	

AdverseEvent

The AdverseEvent FHIR resource maps to the AdverseEvent objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [adverseEvent](#) map to the fields in Salesforce.

Table 2: adverseEvent - Salesforce

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status	AdverseEventEntry. Status	DynamicEnum	1.1	While FHIR defines <code>adverseEventEntry.status</code> as a code set, the Salesforce implementation of <code>AdverseEventEntry.Status</code> is text.
actuality	AdverseEventEntry. Type	DynamicEnum	1.1	While FHIR defines <code>adverseEventEntry.actuality</code> as a code set, the Salesforce implementation of <code>AdverseEventEntry.type</code> is dynamic enum.
category	AdverseEventEntry. .Category	Picklist (Multi-Select)	0.M	While FHIR defines <code>adverseEventEntry.category</code> as a code set bundle, the Salesforce implementation of <code>AdverseEventEntry.Category</code> is picklist (Multi-Select).
code	AdverseEventEntry. .EventCode	Lookup: Code Set, Code Set Bundle	0.1	While FHIR defines <code>adverseEventEntry.eventCode</code> as a code set bundle, the Salesforce implementation of <code>AdverseEventEntry.EventCode</code> is a lookup.
subject	AdverseEventEntry. .Subject	Polymorphic Lookup: Care Program Enrollee, Account, Team Member, Care ProgramGroup, Team, Health CareProvider	1.1	N/A
encounter	AdverseEventEntry. .ClinicalEncounter	Lookup: Clinical Encounter	0.1	N/A
cause	AdverseEventEntry. CauseStartDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>adverseEvent.cause</code> is flattened into a set of cause start date time and cause end date time fields.
	AdverseEventEntry. .CauseEndDateTime	Date/Time	0.1	
effect	AdverseEventEntry. .EventStartDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>adverseEvent.effect</code> is flattened into a set of event start date time and event end date time fields.
	AdverseEventEntry. .EventEndDateTime	Date/Time	0.1	
detected	AdverseEventEntry. .DetectedDate	Date/Time	0.1	N/A

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
recordedDate	AdverseEventEntry.RecordedDate	Date/Time	0.1	N/A
resultingEffect	AdverseEventResultingEffect.Effect	Lookup: Health Condition, Care Observation	1.1	While FHIR defines <code>adverseEventResultingEffect.resultingEffect</code> as a zero-to-many resource, the Salesforce implementation of <code>AdverseEventResultingEffect.Effect</code> is one-to-many.
location	AdverseEventEntry.Location	Lookup: Healthcare Facility, Care Program Site	0.1	N/A
seriousness	AdverseEventEntry.Severity	Picklist	0.1	While FHIR defines <code>adverseEventEntry.Severity</code> as a code set bundle, the Salesforce implementation of <code>AdverseEventEntry.Severity</code> is picklist.
outcome	AdverseEventOutcome.OutcomeCode	Lookup: Code Set, Code Set Bundle	1.1	While FHIR defines <code>adverseEventOutcome.outcome</code> as a <code>CodeSetBundle</code> , the Salesforce implementation of <code>AdverseEventOutcome.OutcomeCode</code> is a lookup.
recorder	AdverseEventEntry.RecordedBy	Lookup: Account Care Program Enrollee	1.1	While FHIR defines <code>adverseEventOutcome.recorder</code> as a zero-to-many resource, the Salesforce implementation of <code>AdverseEventOutcome.RecordedBy</code> is one-to-one.
participant .function	AdverseEventParty.Role	Dynamic Enum	0.1	N/A
participant .actor	AdverseEventParty.Party	Lookup: Account, Contact, Care Program Enrollee, Healthcare Facility, Care Registered Device, Healthcare Practitioner Facility	1.1	N/A
expectedIn ResearchStudy	AdverseEventEntry.Expected	Boolean	0.1	N/A

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
suspectEntity.instance	AdverseEventCause.Cause	Lookup: Patient Immunization, Medication Statement, Research Study, Patient Medical Procedure, Care Registered Device	1.1	While FHIR defines <code>adverseEventCause.suspectEntity.instance</code> as a <code>CodeSetBundle</code> , the Salesforce implementation of <code>AdverseEventCause.Cause</code> is a lookup.
suspectEntity.causality.assessmentMethod	AdverseEventCause.AssessmentMethodCode	Lookup: Code Set, CodeSet Bundle	0.1	N/A
suspectEntity.causality.entityRelatedness	AdverseEventCause.Probability	Dynamic Enum	0.1	N/A
suspectEntity.causality.author	AdverseEventCause.AuthoredBy	Polymorphic Lookup: Account, Contact, User, Healthcare Facility, Healthcare Practitioner Facility, ResearchStudy Participant	0.1	N/A
contributingFactor.item	AdverseEventContributingFactor.ContributingFactor	Polymorphic Lookup: Health Condition, Care Observation, Allergy Intolerance, Patient Immunization, CareRegistered Device, Medication, Medication	1.M	While FHIR defines <code>adverseEventContributingFactor.contributingFactor.item</code> as a zero-to-many resource, the Salesforce implementation of <code>AdverseEventContributingFactor.ContributingFactor</code> is one-to-many.

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Statement, Diagnostic Summary, PatientMedical Procedure, Medication Administration		
preventive Action.item	AdverseEventAction.ActionCode	Polymorphic Lookup: Code Set, CodeSet Bundle	0.1	While FHIR defines <code>adverseEventAction.preventiveAction.item</code> as a one-to-one resource, the Salesforce implementation of <code>AdverseEventAction.ActionCode</code> is zero-to-one.
mitigating Action.item	AdverseEventAction.ActionCode	Polymorphic Lookup: Code Set, CodeSet Bundle	0.1	While FHIR defines <code>adverseEventAction.mitigatingAction.item</code> as a one-to-one resource, the Salesforce implementation of <code>AdverseEventAction.ActionCode</code> is zero-to-one.
supportingInfo .item	AdverseEventSupporting Information.Supporting Information	Polymorphic Lookup: Health Condition, Care Observation, Allergy Intolerance, Patient Immunization, Diagnostic Summary, Medication, Medication Statement	1.1	N/A

AllergyIntolerance

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [allergyIntolerance](#) map to the fields in Salesforce.

Table 3: allergyIntolerance - Salesforce

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for an allergy intolerance is represented as <code>Identifier</code> records that reference the <code>AllergyIntolerance</code> record using their <code>Identifier.ParentRecordId</code> field.
clinicalStatus	<code>AllergyIntolerance.Status</code>	Picklist	0..1	While FHIR defines <code>allergyIntolerance.clinicalStatus</code> as a code set bundle, the Salesforce implementation of <code>AllergyIntolerance.Status</code> is picklist.
verificationStatus	<code>AllergyIntolerance.VerificationStatus</code>	Picklist	0..1	While FHIR defines <code>allergyIntolerance.verificationStatus</code> as a code set bundle, the Salesforce implementation of <code>AllergyIntolerance.VerificationStatus</code> is picklist.
type	<code>AllergyIntolerance.Type</code>	Picklist	0..1	While FHIR defines <code>allergyIntolerance.category</code> as a code set bundle, the Salesforce implementation of <code>AllergyIntolerance.Categories</code> is a picklist.
category	<code>AllergyIntolerance.Category</code>	Multi-Select Picklist	0..M	While FHIR defines <code>allergyIntolerance.category</code> as a code set bundle, the Salesforce implementation of <code>AllergyIntolerance.Category</code> is a picklist.
criticality	<code>AllergyIntolerance.Severity</code>	Picklist	0..1	While FHIR defines <code>allergyIntolerance.criticality</code> as a code set bundle, the Salesforce implementation of <code>AllergyIntolerance.Severity</code> is picklist.
code	<code>AllergyIntolerance.CodeId</code>	Lookup: CodeSetBundle	1..1	N/A
patient	<code>AllergyIntolerance.PatientId</code>	Master-Detail Reference: Account	1..1	N/A
encounter	<code>AllergyIntolerance.ClinicalEncounterId</code>	Lookup: Clinical Encounter	0..1	N/A
onset.onsetDateTime	<code>AllergyIntolerance.OnsetStartDateTime</code>	DateTime	0..1	<code>AllergyIntolerance.OnsetStartDateTime</code> is used as both the equivalent of <code>allergyIntolerance.onset.onsetDateTime</code> and the start date of <code>allergyIntolerance.onset.onsetPeriod</code>

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
onset .onsetAge	N/A	N/A	N/A	Not supported
onset .onset Period	AllergyIntolerance .OnsetStartDateTime	DateTime	0.1	Since Salesforce doesn't natively support the period data type, allergyIntolerance .onset.onsetPeriod is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of allergyIntolerance.onset.onsetDateTime
	AllergyIntolerance .OnsetEndDateTime	DateTime	0.1	
onset .onset Range	N/A	N/A	N/A	Not supported
onset .onset String	N/A	N/A	N/A	Not supported
recorded Date	AllergyIntolerance .RecordCreationDate Time	DateTime	0.1	N/A
recorder	AllergyIntolerance .RecordCreatorId	Polymorphic Lookup: Account, Healthcare .Provider	0.1	N/A
asserter	AllergyIntolerance .AssertionSourceId	Polymorphic Lookup: Account, Healthcare .Provider	0.1	N/A
last Occurrence	AllergyIntolerance .LastOccurrenceDate Time	DateTime	0.1	N/A
note	N/A	N/A	N/A	Not supported
reaction	PatientHealthReaction	Object	0..M	The reaction information for an allergy intolerance is represented as PatientHealthReaction records that reference the Allergy Intolerance record using their PatientHealthReaction.ParentId field.
reaction .substance	PatientHealthReaction .CausativeSubstanceId	Lookup: CodeSet Bundle	0.1	N/A

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reaction.manifestation	PatientHealthReaction.ManifestedSymptomId	Lookup: CodeSet Bundle	0.1	While FHIR defines allergyIntolerance.reaction.manifestation as a one-to-many resource, the Salesforce implementation of PatientHealthReaction.ManifestedSymptomId is zero-to-one.
reaction.description	PatientHealthReaction.Details	String	0.1	N/A
reaction.onset	PatientHealthReaction.ReactionDateTime	DateTime	0.1	N/A
reaction.severity	PatientHealthReaction.Severity	Picklist	0.1	While FHIR defines allergyIntolerance.reaction.severity as a code set bundle, the Salesforce implementation of PatientHealthReaction.Severity is a picklist.
reaction.exposureRoute	PatientHealthReaction.ExposureRouteId	Lookup: CodeSet Bundle	0.1	N/A
reaction.note	N/A	N/A	N/A	Not supported

SEE ALSO:

[AllergyIntolerance](#)

Annotation

The Annotation FHIR resource maps to the AuthorNote object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Annotation](#) map to the fields in Salesforce.

Table 4: Annotation - Salesforce

Annotation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
author.authorReference	AuthorNote.AuthorId	Lookup: Account, Contact, Healthcare Provider	0.1	N/A

Annotation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
author .author String	AuthorNote.AuthorName	String	0.1	N/A
time	AuthorNote.Authored DateTime	DateTime	0.1	N/A
text	ActivityTiming.Note Text	Double	0.1	N/A

Attachment

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Attachment](#) map to the fields in Salesforce.

Table 5: Attachment - Salesforce

Attachment Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
content Type	Attachment.Content Type	String	0.1	FHIR defines <code>Attachment.use</code> as a code set. However, the Salesforce implementation of <code>Attachment.ContentType</code> is a string.
language	DiagnosticSummary .AttachmentLanguage	String	0.1	FHIR defines <code>Attachment.use</code> as a code set. However, the Salesforce implementation of <code>DiagnosticSummary.AttachmentLanguage</code> is a string.
data	Attachment.Body	Base64	0.1	N/A
url	N/A	N/A	N/A	Not supported
size	Attachment.BodyLength	Double	0.1	N/A
hash	N/A	N/A	N/A	Not supported
title	Attachment.Name	String	0.1	N/A
Creation	Attachment.Created Date	DateTime	0.1	N/A

CarePlan

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `CarePlanActivityDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [CarePlan](#) map to the fields in Salesforce.

Table 6: CarePlan - Salesforce

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a care plan is represented as <code>Identifier</code> records that reference the <code>CarePlan</code> record using their <code>Identifier.ParentRecordId</code> field.
instantiates Canonical	N/A	N/A	N/A	Not supported
instantiates Uri	N/A	N/A	N/A	Not supported
basedOn	CarePlanDetail.DetailType	Picklist	0.M	Select Based On as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
replaces	CarePlanDetail.DetailType	Picklist	0.M	Select Replaced Care Plan as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
partOf	CarePlanDetail.DetailType	Picklist	0.M	Select Part Of as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
status	CarePlan.Status	Picklist	1.1	While FHIR defines this field as a code, the Salesforce implementation is a picklist.
intent	CarePlan.AuthorizationType	Picklist	0.1	While FHIR defines this field as a one-to-one code, the salesforce implementation is a zero-to-one picklist.
category	CarePlanDetail.DetailType	Picklist	0.M	Select Category as the picklist value in detailType.
	CarePlanDetail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		
title	CarePlan.Name	Text	1.1	While FHIR defines this as a zero-to-one value, the Salesforce implementation is one-to-one..
description	CarePlan.Description	Text Area	0.1	N/A

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
subject	CarePlan.ParticipantId	Lookup: Account	1.1	The Salesforce implementation doesn't support Groups.
encounter	CarePlan.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
period	CarePlan.CreatedDate	DateTime	0.1	While FHIR defines this field as a Period field, the Salesforce implementation uses a pair of DateTime fields.
	CarePlan.EndDate	DateTime	0.1	
created	CarePlan.StartDate	Date	0.1	N/A
author	CarePlan.AuthorId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device	0.1	The Salesforce implementation doesn't support careTeam values for this field.
contributor	CarePlanDetail.DetailType	Picklist	0.M	Select Part Of as the picklist value in detailType. .
	CarePlanDetail.DetailRecordId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device		Select an appropriate domain set for DetailRecordId.
careTeam	CaseTeam	Object	0.M	Create case teams for the Case record that's the parent record of the CarePlan record.
status Reason	CarePlan.statusReason	Text	0.1	N/A
addresses	CarePlanDetail.DetailType	Picklist	0.M	Select Addressed Item as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: Health Condition		Select HealthCondition as the domain set for DetailRecordId.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
supporting Info	CarePlanDetail.DetailType	Picklist	0.M	Select Supporting Information as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: Care Plan, Health Care Provider, Health Care Practitioner Facility, Care Registered Device, Health Condition		Select an appropriate domain set for DetailRecordId.
goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan using the ParentRecordId field.
activity	CarePlanActivity	Object	0.M	The activity subset of a carePlan FHIR resource is represented in Salesforce as CarePlanActivity records that reference the care plan as its parent.
activity .outcome Codeable Concept	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType. .
	CarePlanActivity Detail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
activity.				
activity .outcome Reference	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: Clinical Encounter, Patient Medical Procedure, Health Condition, Care Observation, Diagnostic Study, Health Care Provider, Health Care Practitioner Facility, Care Registered Device		Select an appropriate domain set for Detail RecordId.
activity .progress	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlanActivity records as their parent.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
activity .reference	CarePlanActivity .ReferenceRecordId	Lookup: Medication ~~Statement~~ , Medication Request, Clinical Service Request	0.1	The Salesforce implementation of this field doesn't support Appointment, CommunicationRequest, DeviceRequest, NutritionOrder, VisionPrescription, and RequestGroup.
	CarePlanActivity .ReferenceTaskId	Lookup: Task	0.1	The Salesforce implementation implements the Task data type for this field as a separate field on the object.
activity .detail .kind	CarePlanActivity .ActivityType	Picklist	0.1	While FHIR defines this field as a code, the Salesforce implementation is a code.
activity .detail .instantiates Canonical	N/A	N/A	N/A	Not supported
activity .detail .instantiates Uri	N/A	N/A	N/A	Not supported
activity .detail .code	CarePlanActivity .ActivityCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .reason Code	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detailType. .
	CarePlanActivity Detail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
activity .detail .reason Reference	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: Health Condition, Care ~~Observation~~ , Diagnostic Summary		Select an appropriate domain set for Detail RecordId.
activity .detail .goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan activity using the ParentRecordId field.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
activity .detail .status	CarePlanActivity .Status	Picklist	0.1	While FHIR defines this field as a one-to-one code, the Salesforce implementation is a zero-to-one picklist.
activity .detail .status Reason	CarePlanActivity .StatusReasonCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .doNot Perform	CarePlanActivity .ProhibitedActivity	Picklist	0.1	The Salesforce implementation is a picklist with the values Default, True, and False.
activity .detail .scheduled Timing	CarePlanActivity .ActivityTimingId	Lookup: Activity Timing	0.1	N/A
activity .detail .scheduled Period	CarePlanActivity .ScheduledPeriodStart DateTime	DateTime	0.1	The Salesforce implementation uses a pair of DateTime fields instead of a period field.
	CarePlanActivity .ScheduledPeriodEnd DateTime	DateTime	0.1	
activity .detail .scheduled String	CarePlanActivity .ScheduleDescription	Text	0.1	N/A
activity .detail .location	CarePlanActivity .LocationId	Lookup: Location, Healthcare Facility	0.1	N/A
activity .detail .performer	CarePlanActivity Detail.DetailType	Picklist	0..M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device		Select an appropriate domain set for Detail RecordId. The Salesforce implementation doesn't support careTeam and healthService values for this field.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
activity .detail .product Codeable Concept	CarePlanActivity .AdministeredProduct CodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .product Reference	CarePlanActivity .AdministeredProduct Id	Lookup: Medication	0.1	N/A
activity .detail .daily Amount	CarePlanActivity .DailyDoseQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity .DailyDoseUnitId	Lookup: Unit OfMeasure	0.1	
activity .detail .quantity	CarePlanActivity .SuppliedQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity .SuppliedQuantity UnitId	Lookup: Unit OfMeasure	0.1	
activity .detail .description	CarePlanActivity .Description	Text	0.1	N/A
note	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlan records as their parent.

CodeableConcept

The CodeableConcept FHIR resource maps to the CodeSetBundleBundle object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [CodeableConcept](#) map to the fields in Salesforce.

Table 7: CodeableConcept - Salesforce

Codeable Concept Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
coding	CodeSet Bundle.CodeSet1Id, CodeSet Bundle.CodeSet2Id, CodeSet	Lookup: CodeSet	0.1	FHIR defines CodeableConcept.coding as a zero-to-many reference. However, the Salesforce implementation has flattened this into fifteen zero-to-one references to CodeSet

Codeable Concept Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	Bundle.CodeSet3Id,... and CodeSet Bundle.CodeSet15Id			
text	CodeSetBundle.Name	String	0.1	N/A

SEE ALSO:

[CodeSetBundle](#)

Coding

The Coding FHIR resource maps to the CodeSet object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Coding](#) map to the fields in Salesforce.

Table 8: Coding - Salesforce

Coding Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
system	CodeSet.SourceSystem	String	0.1	FHIR defines <code>coding.system</code> as a URI. However, the Salesforce implementation of <code>CodeSet.SourceSystem</code> is a string because Salesforce doesn't support the URI data type.
version	CodeSet.SystemVersion	String	0.1	N/A
code	CodeSet.Code	String	0.1	FHIR defines <code>coding.code</code> as a code data type. However, the Salesforce implementation of <code>CodeSet.Code</code> is a string because Salesforce doesn't support the Code data type.
display	CodeSet.Name	String	0.1	N/A
user Selected	CodeSet.IsPrimary	Boolean	0.1	N/A

SEE ALSO:

[CodeSet](#)

CommunicationRequest

The `CommunicationRequest` FHIR resource maps to the `TrackedCommunication` and `TrackedCommunicationDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [CommunicationRequest](#) map to the fields in Salesforce.

Table 9: CommunicationRequest - Salesforce

~~CommunicationRequest~~ Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a communication request is represented as <code>Identifier</code> records that reference the <code>TrackedCommunication</code> record using their <code>Identifier.ParentRecordId</code> field.
basedOn	N/A	N/A	N/A	Not supported
status	<code>TrackedCommunication.Status</code>	Picklist	1..1	While FHIR defines <code>CommunicationRequest.status</code> as a code set, the Salesforce implementation of <code>TrackedCommunication.Status</code> is a picklist.
statusReason	<code>TrackedCommunication.StatusReason</code>	Picklist	0..1	While FHIR defines <code>CommunicationRequest.statusReason</code> as a code set bundle, the Salesforce implementation of <code>TrackedCommunication.StatusReason</code> is a picklist.
groupIdentifier	N/A	N/A	N/A	Not supported
intent	N/A	N/A	N/A	Not supported
priority	<code>TrackedCommunication.Priority</code>	Picklist	0..1	While FHIR defines <code>CommunicationRequest.priority</code> as a code set, the Salesforce implementation of <code>TrackedCommunication.Priority</code> is a picklist.
subject	<code>TrackedCommunication.Subject</code>	Lookup: Account, Contact, User	0..1	N/A
occurrence	<code>TrackedCommunication.OccurrenceStartDateTime</code>	Date/Time	0..1	Since Salesforce doesn't natively support the period data type, <code>CommunicationRequest.occurrence</code> is flattened into a set of occurrence start date time and occurrence end date time fields.
	<code>TrackedCommunication.OccurrenceEndDateTime</code>	Date/Time	0..1	

~~CommunicationRequest~~ Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
authoredOn	TrackedCommunication .CreatedDate	Date/Time	0.1	N/A
doNotPerform	N/A	N/A	N/A	Not supported
encounter	N/A	N/A	N/A	Not supported
requester	TrackedCommunication .RequesterReferenceId	Lookup: Account, Contact, User	0.1	N/A
~~informationProvider~~	TrackedCommunication .CommunicatorReferenceId	Lookup: Account, Contact, User	0.M	N/A
replaces	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Replaced Item as the picklist value in DetailType.
category	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Category as the picklist value in DetailType.
medium	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Medium as the picklist value in DetailType.
about	TrackedCommunication Detail.DetailType	Picklist	0.M	Select About as the picklist value in DetailType.
recipient	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Recipient as the picklist value in DetailType.
reason	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in DetailType.
note	TrackedCommunication Detail.DetailType	Picklist	0.M	Select Note as the picklist value in DetailType.
~~payload.content~~	TrackedCommunication Detail.DetailType	Picklist	1.1	Select Payload as the picklist value in DetailType.

Condition

The `Condition` FHIR resource maps to the `HealthCondition` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Condition](#) map to the fields in Salesforce.

Table 10: Condition - Salesforce

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a health condition is represented as <code>Identifier</code> records that reference the health condition record using their <code>Identifier.ParentRecordId</code> field.
clinical Status	<code>HealthCondition.ConditionStatus</code>	Picklist	0..1	While FHIR defines <code>Condition.clinicalStatus</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.ConditionStatus</code> is picklist.
verification Status	<code>HealthCondition.DiagnosticStatus</code>	Picklist	0..1	While FHIR defines <code>condition.verificationStatus</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.DiagnosticStatus</code> is picklist.
category	<code>HealthCondition.Type</code>	Picklist	0..1	While FHIR defines <code>Condition.category</code> as a zero-to-many code set bundle, the Salesforce implementation of <code>HealthCondition.Categories</code> is a zero-to-one picklist.
severity	<code>HealthCondition.Severity</code>	Picklist	0..1	While FHIR defines <code>condition.severity</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.Severity</code> is picklist.
code	<code>HealthCondition.ConditionCodeId</code>	Lookup: CodeSet Bundle	1..1	While FHIR defines <code>condition.code</code> as a zero-to-one resource, the Salesforce implementation is a one-to-one field.
bodySite	<code>HealthCondition.SiteId</code>	Lookup: CodeSet Bundle	0..1	Use this field if only one bodySite value is required for the condition.
	<code>HealthConditionDetail</code>	Object	0..M	Use the child object to specify BodySite values for a condition if multiple bodySite values are required.
subject	<code>HealthCondition.PatientId</code>	Master-Detail Reference: Account	1..1	The Salesforce implementation of <code>Condition.subject</code> doesn't support groups.
encounter	<code>HealthCondition.ClinicalEncounterId</code>	Lookup: Encounter	0..1	N/A
onset .onset DateTime	<code>HealthCondition.OnsetStartDateTime</code>	DateTime	0..1	<code>HealthCondition.OnsetStartDateTime</code> is used as both the equivalent of <code>condition.onset.onsetDateTime</code>

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				and the start date of <code>condition.onset.onsetPeriod</code>
<code>onset.onsetAge</code>	N/A	N/A	N/A	Not supported
<code>onset.onsetPeriod</code>	<code>HealthCondition.OnsetStartDateTime</code>	DateTime	0.1	Since Salesforce doesn't natively support the period data type, <code>condition.onset.onsetPeriod</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>condition.onset.onsetDateTime</code>
	<code>HealthCondition.OnsetEndDateTime</code>	DateTime	0.1	
<code>onset.onsetRange</code>	N/A	N/A	N/A	Not supported
<code>onset.onsetString</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementDateTime</code>	<code>HealthCondition.AbatementStartDateTime</code>	DateTime	0.1	<code>HealthCondition.AbatementStartDateTime</code> is used as both the equivalent of <code>condition.abatement.abatementDateTime</code> and the start date of <code>condition.abatement.abatementPeriod</code>
<code>abatement.abatementAge</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementPeriod</code>	<code>HealthCondition.AbatementStartDateTime</code>	DateTime	0.1	Since Salesforce doesn't natively support the period data type, <code>condition.abatement.abatementPeriod</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>condition.abatement.abatementDateTime</code>
	<code>HealthCondition.AbatementEndDateTime</code>	DateTime	0.1	
<code>abatement.abatementRange</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementString</code>	N/A	N/A	N/A	Not supported
<code>recordedDate</code>	<code>HealthCondition.RecordCreationDateTime</code>	DateTime	0.1	N/A

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
recorder	HealthCondition .RecordCreatorId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
asserter	HealthCondition .AssertionSourceId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
stage	HealthCondition .StageId	Lookup: CodeSet Bundle	0.1	The child resources of <code>condition.stage</code> is combined into a single code set bundle reference field. While FHIR defines <code>condition.stage</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one field.
evidence	N/A	N/A	N/A	Not supported
note	AuthorNote	Object	0..M	The notes for a health condition is represented as <code>AuthorNote</code> records that reference the health condition record using their <code>AuthorNote.ParentRecordId</code> field.

SEE ALSO:

[HealthCondition](#)

ContactPoint

The `ContactPoint` FHIR resource maps to the `ContactPointPhone` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [ContactPoint](#) map to the fields in Salesforce.

Table 11: ContactPoint - Salesforce

Contact Point Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
system	ContactPointPhone .PhoneType	Picklist	0.1	While FHIR defines <code>contactPoint.system</code> as a reference to a code set bundle, the Salesforce implementation is a picklist.

Contact Point Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
value	ContactPointPhone.TelephoneNumber	Phone	0.1	While FHIR defines <code>contactPoint.value</code> as a string, <code>ContactPointPhone.TelephoneNumber</code> is a phone data type.
	ContactPointPhone.AreaCode	String	0.1	N/A
	ContactPointPhone.ExtensionNumber	String	0.1	N/A
	Contact.Email	Email	0.1	While FHIR defines <code>contactPoint.value</code> as a string, <code>Contact.Email</code> is an email data type.
use	ContactPointPhone.UsageType	Picklist	0.1	While FHIR defines <code>contactPoint.use</code> as a code, the Salesforce implementation is a picklist.
	ContactPointEmail.UsageType	Picklist	0.1	
rank	ContactPointPhone.PreferenceRank	Double	0.1	N/A
	ContactPointEmail.PreferenceRank	Double	0.1	N/A
period	ContactPointPhone.ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of <code>contactPoint.period</code> is flattened to a set of from and to dates.
	ContactPointPhone.ActiveToDate	Date	0.1	
	ContactPointEmail.ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of <code>contactPoint.period</code> is flattened to a set of from and to dates.
	ContactPointEmail.ActiveToDate	Date	0.1	

CRDMetricData

The `CRDMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoResponseCoverage`, `SvcInfoRespCoverageDetail`, `ServiceInfoResponseAction`, `ServiceInfoRespSuggestion`, `ServiceInfoRespOverrideOpt` objects.

FHIR V4.0 - Coverage Requirement Discovery Data Model Mapping

Here's how the fields defined by FHIR for [CRDMetricData](#) and the [CDS hooks specifications](#) map to the fields in Salesforce.

Table 12: CRDMetricData - Salesforce

CRDMetricData element	Salesforce Field	Type	Salesforce Cardinality	Notes
source	~~ServiceInformationRequest.SourceType~~	Picklist	1.1	N/A
hookInstance	~~ServiceInformationRequest.SubscriptionIdentifier~~	Text	1.1	N/A
hookType	~~ServiceInformationRequest.ServiceType~~	Picklist	1.1	N/A
providerId	~~ServiceInformationRequest.ProviderSubcodeIdentifier~~	Lookup: Identifier	1.1	N/A
groupId	~~ServiceInformationRequest.ProviderOrgIdentifier~~	Lookup: Identifier	1.1	N/A
payerId	~~ServiceInformationRequest.ReceiverOrgIdentifier~~	Lookup: Identifier	1.1	N/A
requestTime	~~ServiceInformationRequest.RequestDateTime~~	DateTime	1.1	N/A
responseTime	~~ServiceInformationRequest.ResponseDateTime~~	DateTime	0.1	N/A
httpResponse	~~ServiceInformationRequest.ResponseCode~~	Integer	1.1	N/A
issue	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Issue as the picklist value in DetailType.
issue.code	~~ServiceInfoRequestDetail.DetailCodeType~~	Picklist	1.1	N/A
issue.details	~~ServiceInfoRequestDetail.DetailCode~~	Lookup: Code Set, Code Set Bundle	0.1	N/A
tokenUse	~~ServiceInformationRequest.AccessTokenUsageStatus~~	Picklist	0.1	N/A
orderDetail	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Order Detail as the picklist value in DetailType.
Card.summary	ServiceInformationResponse.Summary	Text	0.1	CDS specifications of Card attributes.
Card.uuid	~~ServiceInformationResponse.Identifier~~	Text	0.1	
Card.detail	~~ServiceInformationResponse.AdditionalNote~~	String Plus Clob	0.1	
Card.indicator	~~ServiceInformationResponse.UrgencyIndicator~~	Picklist	0.1	
Card.selectionBehavior	~~ServiceInformationResponse.SuggestionSelectionType~~	Picklist	0.1	
Card.suggestions	ServiceInfoRespSuggestion	Object	0.1	
Suggestion.label	ServiceInfoRespSuggestion.Name	Text	1.1	CDS specifications of Suggestion attributes.
Suggestion.uuid	~~ServiceInfoRespSuggestion.Identifier~~	Text	0.1	
~~Suggestion.Recommended~~	~~ServiceInfoRespSuggestion.HighlyRecommended~~	Boolean	0.1	
Suggestion.action	ServiceInfoResponseAction	Object	0.1	

CRDMetadata element	Salesforce Field	Type	Salesforce Cardinality	Notes
Action.type	ServiceInfoResponseAction.Type	Picklist	1.1	CDS specifications of Action attributes.
Action.description	ServiceInfoResponseAction.Description	String Plus Clob	1.1	
Action.resource	ServiceInfoResponseAction.Context	String Plus Clob	0.1	
Action.resourceId	ServiceInfoResponseAction.ContextIdentifier	Text	0.1	
CareDeviceParam	ServiceInfoRespOverrideOpt	Object	0.M	N/A
Source.label	ServiceInformationResponseReferenceSourceName	String	0.1	CDS specifications of Source attributes.
Source.url	ServiceInformationResponseReferenceSourceUrl	URL	0.1	
Source.icon	ServiceInformationResponseReferenceSourceUrl	URL	0.1	
Source.topic	ServiceInformationResponseReferenceSourceCategoryCode	Lookup: Code Set	0.1	
response.type	ServiceInformationResponseResponseStyle	Picklist	0.1	N/A
response.focus	ServiceInformationResponse.FocusType	Multi-picklist	0.M	N/A
response.engagement	ServiceInformationResponseResponseEngagementStatus	Picklist	0.1	N/A
response.offered	ServiceInfoResponseCareCoverageIndicator	Picklist	0.1	N/A
response.offeredAt	ServiceInfoResponseCareCoverageReimbursementId	Picklist	0.1	N/A
response.offeredBy	ServiceInfoResponseCareCoverageReimbursementType	Picklist	0.1	N/A
response.offeredFor	ServiceInfoResponseCareCoverageReimbursementType	Picklist	0.1	N/A
response.offeredForAt	ServiceInfoResponseCareCoverageAssetIdentifier	Picklist	0.1	N/A
response.offeredForBy	ServiceInfoResponseCareCoverageReimbursementIdentifier	String	0.1	N/A
response.offeredForBy	ServiceInfoResponseCareCoverageReimbursementType	Lookup: Code Set, Code Set Bundle	0.1	N/A

Device

The Device FHIR resource maps to the Asset and CareRegisteredDevice objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Device](#) map to the fields in Salesforce.

Table 13: Patient - Salesforce

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a device is represented as <code>Identifier</code> records that reference the <code>CareRegisteredDevice</code> record using their <code>Identifier.ParentRecordId</code> field.
uidCarrier. Device Identifier	CareRegisteredDevice. UniqueDeviceId1	External Lookup	0..3	While FHIR defines <code>uidCarrier.DeviceIdentifier</code> as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	CareRegisteredDevice. UniqueDeviceId2	External Lookup		
	CareRegisteredDevice. UniqueDeviceId3	External Lookup		
uidCarrier. Issuer	CareRegisteredDevice. UniqueDeviceId1 Issuer	URL	0..3	While FHIR defines <code>uidCarrier.Issuer</code> as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	CareRegisteredDevice. UniqueDeviceId2 Issuer	URL		
	CareRegisteredDevice. UniqueDeviceId3 Issuer	URL		
uidCarrier. jurisdiction	N/A	N/A	N/A	Not supported
uidCarrier. carrierAIDC	N/A	N/A	N/A	Not supported
uidCarrier. carrierHRF	N/A	N/A	N/A	Not supported
uidCarrier. entryType	N/A	N/A	N/A	Not supported
status	Asset.Status	Picklist	0..1	While FHIR defines <code>device.status</code> as code, the Salesforce implementation is a picklist.
status Reason	Asset.StatusReason	Picklist	0..1	While FHIR defines <code>device.statusReason</code> as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist.
distinct Identifier	Asset.Uuid	String	0..1	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
manufacturer	Asset.AssetProviderBy	Lookup: Account	0.1	While FHIR defines <code>device.manufacturer</code> as string, the Salesforce implementation is a lookup to Account (Organization).
manufacture Date	Asset.ManufactureDate	Date	0.1	While FHIR defines <code>device.manufactureDate</code> as DateTime, the Salesforce implementation is a of the data type Date.
expiration Date	Asset.UsageEndDate	Date	0.1	While FHIR defines <code>device.expirationDate</code> as DateTime, the Salesforce implementation is a of the data type Date.
lotNumber	N/A	N/A	N/A	Not supported
serial Number	Asset.SerialNumber	String	0.1	N/A
device Name.name	CareRegisteredDevice .Name	String	0.1	While FHIR defines <code>device.deviceName</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
device Name.type	Lookup: CareRegistered Device.NameType	Multi-Select Picklist	0.M	
model Number	Asset.ProductCode	String	0.1	N/A
part Number	N/A	N/A	N/A	Not supported
type	CareRegisteredDevice .DeviceTypeId	Lookup: Code Set	0.1	While FHIR defines <code>device.type</code> as a codeable concept value, the Salesforce implementation is a code set.
specialization	N/A	N/A	N/A	Not supported
version	N/A	N/A	N/A	Not supported
property	N/A	N/A	N/A	Not supported
patient	CareRegisteredDevice .PatientId	Lookup: Account	0.1	N/A
owner	Asset.AssetServicedBy	Lookup: Account	0.1	N/A
contact	CareRegisteredDevice .SupportContactDetail	String	0.1	While FHIR defines <code>device.contact</code> as a contact point value, the Salesforce implementation is a string.
location	N/A	N/A	N/A	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
url	Asset.Product2Id .DisplayUrl	URL	0.1	N/A
account	N/A	N/A	N/A	Not supported
note.	AuthorNote	Object	0.M	The notes for a device are represented as <code>AuthorNote</code> records that reference the <code>CareRegisteredDevice</code> record using their <code>AuthorNote.ParentRecordId</code> field.
safety	CareRegisteredDevice .SafetyInformation	String	0.1	While FHIR defines <code>device.safety</code> as a codeable concept, the Salesforce implementation is a string field.
parent	Asset.ParentId	Lookup Asset	0.1	N/A

DiagnosticReport

The `DiagnosticReport` FHIR resource maps to the `DiagnosticSummary` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [DiagnosticReport](#) map to the fields in Salesforce.

Table 14: diagnosticReport - Salesforce

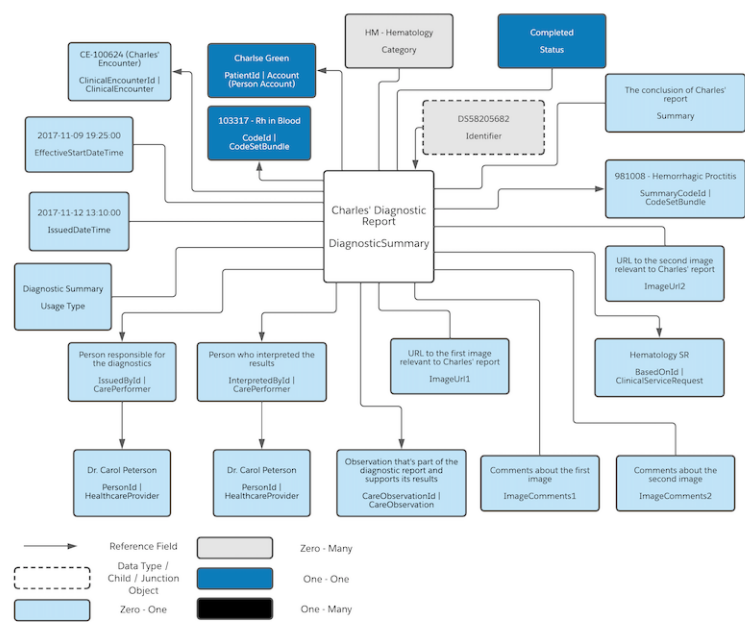
Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a diagnostic summary is represented as <code>Identifier</code> records that reference the <code>DiagnosticSummary</code> record using their <code>Identifier.ParentRecordId</code> field.
basedOn	DiagnosticSummary .BasedOnId	Polymorphic Lookup: Medication Statement, Clinical Service Request	0.1	While FHIR defines <code>diagnosticReport.basedOn</code> as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement and clinical service request records are supported.
status	DiagnosticSummary .Status	Picklist	1.1	While FHIR defines <code>diagnosticReport.status</code> as a reference to code set bundle, the Salesforce implementation is a picklist.
category	DiagnosticSummary .Category	Multi-Select Picklist	0.M	While FHIR defines <code>diagnosticReport.category</code> as a reference to code set bundle,

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				the Salesforce implementation is a multi-select picklist.
code	DiagnosticSummary.CodeId	Lookup: CodeSet Bundle	1.1	N/A
subject	DiagnosticSummary.PatientId	Master-Detail: Account	1.1	The Salesforce implementation of <code>diagnosticReport.subject</code> supports references to only patients.
encounter	DiagnosticSummary.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
effective .effective DateTime	DiagnosticSummary.EffectiveStartDate Time	DateTime	0.1	N/A
effective .effective Period	DiagnosticSummary.EffectiveStartDate Time	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>diagnosticReport.effective.effectivePeriod</code> field is flattened into a set of start date and end date fields.
	DiagnosticSummary.EffectiveEndDate Time	DateTime	0.1	
issued	DiagnosticSummary.IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the <code>diagnosticReport.issued</code> FHIR resource is implemented as a date time field in Salesforce.
performer	DiagnosticSummary.IssuedById	Lookup: Care Performer	0.1	While FHIR defines <code>diagnosticReport.performer</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CarePerformer</code> .
~~resultsInterpreter~~	DiagnosticSummary.InterpretedById	Lookup: Care Performer	0.1	While FHIR defines <code>diagnosticReport.resultsInterpreter</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CarePerformer</code> .
specimen	N/A	N/A	N/A	Not supported
result	DiagnosticSummary.CareObservationId	Lookup: Care Observation	0.1	While FHIR defines <code>diagnosticReport.result</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CareObservation</code> .
imaging Study	N/A	N/A	N/A	Not supported

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
media .comment	DiagnosticSummary .ImageComments1	String	0.1	The zero-to-many <code>diagnosticReport</code> .media resource is flattened to five separate zero-to-one text fields and five separate zero-to-one URL fields in the Salesforce implementation.
	DiagnosticSummary .ImageComments2	String		
	DiagnosticSummary .ImageComments3	String	0.1	
	DiagnosticSummary .ImageComments4	String	0.1	
	DiagnosticSummary .ImageComments5	String	0.1	
media .link	DiagnosticSummary .ImageUrl1	URL	0.1	
	DiagnosticSummary .ImageUrl2	URL	0.1	
	DiagnosticSummary .ImageUrl3	URL	0.1	
	DiagnosticSummary .ImageUrl4	URL	0.1	
	DiagnosticSummary .ImageUrl5	URL	0.1	
conclusion	DiagnosticSummary .Summary	String	0.1	N/A
conclusion Code	DiagnosticSummary .SummaryCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>diagnosticReport</code> .conclusionCode as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference.
presented Form	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:
[DiagnosticSummary](#)

DocumentReference

The DocumentReference FHIR resource maps to the DiagnosticSummary and DiagnosticSummaryDetail objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [DocumentReference](#) map to the fields in Salesforce.

Table 15: Patient - Salesforce

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
MasterIdentifier	N/A	N/A	N/A	Not supported
identifier	Identifier	Object	0..M	The identifier information for a documentReference is represented as Identifier records that reference the DiagnosticSummary record using their Identifier.ParentRecordId field.
status	DiagnosticSummary.Status	Picklist	1..1	While FHIR defines documentReference.status as

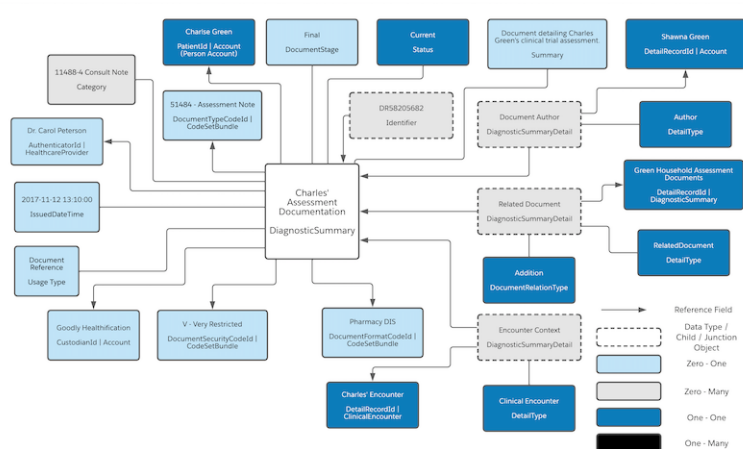
DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				a code, the Salesforce implementation is a picklist.
docStatus	DiagnosticSummary.Document Stage	Picklist	0.1	While FHIR defines documentReference.docStatus as a code, the Salesforce implementation is a picklist.
type	DiagnosticSummary.Document TypeCodeId	Lookup: CodeSet Bundle	0.1	N/A
category	DiagnosticSummary.Category	Multi-Select Picklist	0.M	While FHIR defines documentReference.category as a codeable concept, the Salesforce implementation is a picklist.
subject	DiagnosticSummary.PatientId	Master-Detail: Account	1.1	The Salesforce implementation supports only patients as subjects of a document reference.
date	DiagnosticSummary.Issued DateTime	DateTime	0.1	N/A
author	DiagnosticSummaryDetail	Object	0.M	The author information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the author, the DetailType field specifies the child record type as Author, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
authenticator	DiagnosticSummary.AuthenticatorId	Lookup: Healthcare Provider, Account, Contact, User	0.1	The Salesforce implementation doesn't directly support practitionerRole or HealthcarePractitionerFacility records as authenticators.

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
custodian	DiagnosticSummary.CustodianId	Lookup: Account	0.1	N/A
relatesTo.code	DiagnosticSummaryDetail.DocumentRelationType	Picklist	0.M	The related document information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the related document, the DocumentRelationType field specifies the type of relation, the DetailTypefield specifies the child record type as Related Document, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
relatesTo.target	DiagnosticSummaryDetail.DetailRecord	Lookup: Diagnostic Summary	0.M	
description	DiagnosticSummary.Summary	String	0.1	While FHIR defines documentReference.status Reason as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist.
securityLabel	DiagnosticSummary.DocumentSecurityCode	Lookup: CodeSet Bundle	0.1	N/A
content.attachment	DiagnosticSummary.ReportAttachmentId	Lookup: Attachment	0.1	While FHIR defines documentReference.Content as a one-to-many resource, the Salesforce implementation is zero-to-one.
content.format	DiagnosticSummary.DocumentFormatCode	Lookup: CodeSet	0.1	N/A
context.encounter	DiagnosticSummaryDetail	Object	0.M	The encounter context information of a document reference is represented using the DiagnosticSummaryDetail

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				child object. The <code>DetailRecordId</code> field references the clinical encounter record, the <code>DetailType</code> field specifies the child record type as Clinical Encounter, and the <code>DiagnosticSummaryId</code> field references the parent <code>DiagnosticSummary</code> record that represents the document reference.
<code>context.event</code>	N/A	N/A	N/A	Not supported
<code>context.period</code>	N/A	N/A	N/A	Not supported
<code>context.facility</code> Type	N/A	N/A	N/A	Not supported
<code>context.practice</code> Setting	N/A	N/A	N/A	Not supported
<code>context.source</code> PatientInfo	N/A	N/A	N/A	Not supported
<code>context.related</code>	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Dosage

The `Dosage` FHIR resource maps to the `PatientMedicationDosage` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Dosage](#) map to the fields in Salesforce.

Table 16: Dosage - Salesforce

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
sequence	PatientMedication Dosage.Sequence	Double	0.1	N/A
text	PatientMedication Dosage.Comments	String	0.1	Both <code>dosage.text</code> and <code>dosage.timing</code> are mapped to the <code>PatientMedication Dosage.Comments</code> field in Salesforce.
additional Instruction	PatientMedication Dosage.Additional Instruction	String	0.1	While FHIR defines <code>Dosage.additional Instruction</code> as a zero-to-many reference to code set bundle, the Salesforce implementation is a zero-to-one text field.
patient Instruction	PatientMedication Dosage.Patient Instruction	String	0.1	N/A
timing	PatientMedication Dosage.TimingId	String	0.1	N/A
asNeeded .asNeeded Boolean	PatientMedication Dosage.IsAsNeeded	Boolean	0.1	N/A
asNeeded .asNeeded Codeable Concept	N/A	N/A	N/A	Not supported
site	PatientMedication Dosage.SiteId	Lookup: CodeSet Bundle	0.1	N/A
route	PatientMedication Dosage.RouteId	Lookup: CodeSet Bundle	0.1	N/A
method	PatientMedication Dosage.MethodId	Lookup: CodeSet Bundle	0.1	N/A
doseAnd Rate	N/A	N/A	0.1	While FHIR defines <code>dosage.doseAndRate</code> as a zero-to-many block of child resources, the

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation supports only a zero-to-one set of information per record.
doseAndRate.type	PatientMedication Dosage.DosageDefinitionType	Picklist	0.1	While FHIR defines <code>dosage.doseAndRate.type</code> as a code set bundle, the Salesforce implementation is a picklist.
doseAndRate.dose	PatientMedication Dosage.DosageQuantityType	Picklist	0.1	A Salesforce-original field that determines whether the <code>dosage.doseAndRate.dose</code> value in the record is a dose range or a dose quantity.
	PatientMedication Dosage.DosageQuantityNumerator	Double	0.1	Because Salesforce doesn't support native quantity or range data types, the <code>dosage.doseAndRate.dose</code> FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedication Dosage.DosageQuantityDenominator	Double	0.1	
	PatientMedication Dosage.DosageUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.rate	PatientMedication Dosage.DosageRateType	Picklist	0.1	A Salesforce-original field that determines whether the <code>dosage.doseAndRate.rate</code> value in the record is a simple frequency, frequency range, or frequency ratio.
	PatientMedication Dosage.DosageRateNumerator	Double	0.1	Because Salesforce doesn't support native quantity, range, or ratio data types, the <code>dosage.doseAndRate.dose</code> FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedication Dosage.DosageRateDenominator	Double	0.1	
	PatientMedication Dosage.DosageRateUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.maxDosePerPeriod	N/A	N/A	N/A	Not supported
doseAndRate.maxDosePerAdministration	N/A	N/A	N/A	Not supported

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
doseAndRate.maxDosePerLifetime	N/A	N/A	N/A	Not supported

SEE ALSO:

[PatientMedicationDosage](#)

DTRMetricData

The `DTRMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoRequestOperation`, and `ServiceInfoResponseCoverage` objects.

FHIR V4.0 - Documentation Templates and Rules Data Model Mapping

Here's how the fields defined by FHIR for [DTRMetricData](#) map to the fields in Salesforce.

Table 17: DTRMetricData - Salesforce

DTRMetricData element	Salesforce Field	Type	Salesforce Cardinality	Notes
source	~~ServiceInformationRequest.SourceType~~	Picklist	1.1	N/A
sofApp	~~ServiceInformationRequest.ApplicationUrl~~	URL	0.1	N/A
providerId	~~ServiceInformationRequest.ProviderIdentifier~~	Lookup: Identifier	1.1	N/A
groupId	~~ServiceInformationRequest.GroupIdentifier~~	Lookup: Identifier	1.1	N/A
payerId	~~ServiceInformationRequest.PayerIdentifier~~	Lookup: Identifier	1.1	N/A
orderItem	~~ServiceInfoRequestDetail.DetailType~~	Picklist	1.1	Select Order Detail as the picklist value in DetailType.
assertion.Id	~~ServiceInfoRequestDetail.DetailType~~	Picklist	1.1	Select Assertion Identifier as the picklist value in DetailType.
	~~ServiceInfoRequestDetail.DetailValue~~	String	0.1	Enter the assertion ID in Detail Value when the detail type is Assertion Identifier.
action.detail	~~ServiceInfoRequestOperation.OperationType~~		1.1	N/A
action.questionnaire	~~ServiceInfoRequestOperation.QuestionnaireUrl~~	URL	0.1	N/A
action.requestTime	~~ServiceInfoRequestOperation.InitiatedDateTime~~	DateTime	1.1	N/A
action.responseTime	~~ServiceInfoRequestOperation.ResponseDateTime~~	DateTime	0.1	N/A

DTR Metric data element	Salesforce Field	Type	Salesforce Cardinality	Notes
action.httpResponse	ServiceInfoRequestDetail.Response.StatusCode	Integer	0.1	N/A
issue	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Issue as the picklist value for DetailType.
issue.code	ServiceInfoRequestDetail.DetailCodeType	Picklist	1.1	N/A
issue.details	ServiceInfoRequestDetail.DetailCode	Lookup: Code Set, Code Set Bundle	0.1	N/A
doc.Reason	ServiceInformationRequest.ReasonType	Multi-select Picklist	0.M	N/A
launchMode	ServiceInformationRequest.ContentType	Picklist	0.1	N/A
coverageInfo.covered	ServiceInfoRequestCoverage.CoverageIndicator	Picklist	0.1	N/A
coverageInfo.alerted	ServiceInfoRequestCoverage.AlertedReporterId	Picklist	0.1	N/A
coverageInfo.monitored	ServiceInfoRequestCoverage.MonitoringType	Picklist	0.1	N/A
coverageInfo.monitored	ServiceInfoRequestCoverage.RequiredInfoType	Picklist	0.1	N/A
coverageInfo.assetId	ServiceInfoRequestCoverage.AssetIdentifier	Picklist	0.1	N/A
coverageInfo.satisfied	ServiceInfoRequestCoverage.AlertThreshold	String	0.1	N/A
coverageInfo.satisfied	ServiceInfoRequestCoverage.AlertPriority	Lookup: Code Set, Code Set Bundle	0.1	N/A

DTRQuestionnaireResponse

The `DTRQuestionnaireResponse` FHIR resource maps to the `Assessment` and `AssessmentReason` object.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for [DTRQuestionnaireResponse](#) map to the fields in Salesforce.

Table 18: DTRQuestionnaireResponse - Salesforce

Domain element	Salesforce Field	Type	Salesforce Cardinality	Notes
~~Questionnaire~~	Assessment.CompletedDateTime	DateTime	0.1	N/A
~~Questionnaire~~	Assessment.Assessor	Reference: Account, Contact, Healthcare Provider, User	0.1	N/A
~~Questionnaire~~	Assessment.Identifier	String	0.1	N/A

DTRStdQuestionnaire element	Salesforce Field	Type	Salesforce Cardinality	Notes
~~InformationOrigin~~ InformationOrigin	~~AssessmentQuestionResponse.OriginType~~ AssessmentQuestionResponse.OriginType	Picklist	0..1	See InformationOrigin to learn how the AssessmentQuestionResponse fields map to the elements in the InformationOrigin resource.
	~~AssessmentQuestionResponse.ReviewerId~~ AssessmentQuestionResponse.ReviewerId	Reference: Account, Contact, Healthcare Provider, User	0..1	
	~~AssessmentQuestionResponse.ReviewerRoleId~~ AssessmentQuestionResponse.ReviewerRoleId	Reference: Code Set, Code Set Bundle	0..M	
~~AssessmentReason~~ AssessmentReason	~~AssessmentReason.ReferenceRecordId~~ AssessmentReason.ReferenceRecordId	Reference: Clinical Service Request, Medication Request	0..M	N/A
	~~AssessmentReason.ReferenceValue~~ AssessmentReason.ReferenceValue	String Plus Clob	0..M	N/A

DTRStdQuestionnaire

The DTRStdQuestionnaire FHIR resource maps to the AssessmentDefinition, AssessmentQuestion, AssessmentQuestionResponse, and AssessmentQuestionVersion objects.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for [DTRStdQuestionnaire](#) map to the fields in Salesforce.

Table 19: DTRStdQuestionnaire - Salesforce

DTRStdQuestionnaire element	Salesforce Field	Type	Salesforce Cardinality	Notes
~~AssessmentDefinition~~ AssessmentDefinition	~~AssessmentDefinition.PerformerType~~ AssessmentDefinition.PerformerType	Multi-select Picklist	0..M	N/A
~~AssessmentQuestionResponse~~ AssessmentQuestionResponse	~~AssessmentQuestionResponse.DisplayType~~ AssessmentQuestionResponse.DisplayType	Picklist	0..1	N/A
~~AssessmentQuestionResponse.effectivePeriod~~ AssessmentQuestionResponse.effectivePeriod	~~AssessmentQuestionResponse.EffectiveStartDate~~ AssessmentQuestionResponse.EffectiveStartDate	DateTime	0..1	Since Salesforce doesn't natively support the period data type, <code>Questionnaire.effectivePeriod</code> is flattened into a set of effective start date and effective end date fields.
	~~AssessmentQuestionResponse.EffectiveEndDate~~ AssessmentQuestionResponse.EffectiveEndDate	DateTime	0..1	
~~AssessmentQuestion~~ AssessmentQuestion	~~AssessmentQuestion.DisplayTextCategory~~ AssessmentQuestion.DisplayTextCategory	Picklist	0..1	Select a display text category only when the data type is Text Block.
	~~AssessmentQuestionVersion.DisplayTextCategory~~ AssessmentQuestionVersion.DisplayTextCategory	Picklist	0..1	

Encounter

The `Encounter` FHIR resource maps to the `ClinicalEncounter`, `ClinicalEncounterDiagnosis`, `ClinicalEncounterFacility`, `ClinicalEncounterIdentifier`, `ClinicalEncounterProvider`, `ClinicalEncounterReason`, and `ClinicalEncounterSvcRequest` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Encounter](#) map to the fields in Salesforce.

Table 20: Patient - Salesforce

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	ClinicalEncounter Identifier	Object	0..M	The identifier information for an encounter is represented as <code>ClinicalEncounterIdentifier</code> records that reference the encounter record using their <code>ClinicalEncounterIdentifier.ParentRecordId</code> field.
status	ClinicalEncounter .Status	Picklist	1..1	While FHIR defines <code>encounter.status</code> as a code, its Salesforce implementation is a picklist.
status History	N/A	N/A	N/A	Not supported
class	ClinicalEncounter .Category	Picklist	1..1	While FHIR defines <code>encounter.class</code> as a code set, its Salesforce implementation is a picklist.
class History	N/A	N/A	N/A	Not supported
type	ClinicalEncounter .TypeId	Lookup: CodeSet Bundle	0..1	While FHIR defines <code>encounter.type</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
service Type	ClinicalEncounter .ServiceType	Picklist	0..1	While FHIR defines <code>encounter.serviceType</code> as a code set bundle, its Salesforce implementation is a picklist.
priority	ClinicalEncounter .PriorityId	Lookup: CodeSet Bundle	0..1	N/A
subject	ClinicalEncounter .PatientId	Lookup: Account	1..1	While FHIR defines <code>encounter.subject</code> as a zero-to-one resource, the Salesforce implementation is one-to-one.
episodeOf Care	N/A	N/A	N/A	Not supported

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	ClinicalEncounterSvcRequest	Object	0..M	The service request information that an encounter is based on is represented as <code>ClinicalEncounterSvcRequest</code> records that reference the encounter record using their <code>ClinicalEncounterSvcRequest.ClinicalEncounterId</code> field.
participant	ClinicalEncounterProvider	Object	0..M	The participant information for an encounter is represented as <code>ClinicalEncounterProvider</code> records that reference the encounter record using their <code>ClinicalEncounterProvider.ClinicalEncounterId</code> field.
participant.type	ClinicalEncounterProvider.PractitionerTypeId	Lookup: CodeSet Bundle	0..1	While FHIR defines <code>encounter.participant.type</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
participant.period	ClinicalEncounterProvider.StartDate	DateTime	0..1	Because Salesforce doesn't have a native period data type, the <code>encounter.participant.period</code> resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	ClinicalEncounterProvider.EndDate	DateTime	0..1	
	ClinicalEncounterProvider.Duration	Double	0..1	
	ClinicalEncounterProvider.DurationUnitId	Lookup: UnitOf Measure	0..1	
participant.individual	ClinicalEncounterProvider.PractitionerId	Lookup: Healthcare Provider	0..1	N/A
appointment	N/A	N/A	N/A	Not supported
period	ClinicalEncounter.StartDate	DateTime	0..1	Because Salesforce doesn't have a native period data type, the <code>encounter.period</code> resource is flattened into a set of start date and end date fields.
	ClinicalEncounter.EndDate	DateTime	0..1	
length	ClinicalEncounter.Duration	Double	0..1	Because Salesforce doesn't have a native duration data type, the <code>encounter.length</code> resource is flattened into a set of duration and duration unit fields.
	ClinicalEncounter.DurationUnitId	Lookup: UnitOf Measure	0..1	

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reason Code	ClinicalEncounter Reason.ReasonCodeId	Lookup: CodeSet Bundle	0..M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
reason Reference	ClinicalEncounter Reason.ReasonReferenceId	Polymorphic Lookup: Health Condition, Care Observation, and Patient Medical Procedure	0..M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
diagnosis	ClinicalEncounter Diagnosis	Object	0..M	The diagnosis information for an encounter is represented as ClinicalEncounterDiagnosis records that reference the encounter record using their ClinicalEncounterDiagnosis.ClinicalEncounterId field.
diagnosis .condition	ClinicalEncounter Diagnosis.DiagnosisId	Polymorphic Lookup: Health Condition, and Patient Medical Procedure	0..1	N/A
diagnosis .use	ClinicalEncounter Diagnosis.UsageTypeId	Lookup: CodeSet Bundle	0..1	N/A
diagnosis .rank	ClinicalEncounter Diagnosis.DiagnosisRank	Double	0..1	N/A
account	N/A	N/A	N/A	Not supported
hospitalization .pre Admission Identifier	ClinicalEncounter.PreAdmissionIdentifierId	Lookup: Clinical Encounter Identifier	0..1	N/A

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
hospitalization .origin	ClinicalEncounter. PreviousFacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines encounter .hospitalization.origin as a single resource, the Salesforce implementation flattens it into two fields.
	ClinicalEncounter. PreviousOrganization Id	Lookup: Account	0.1	
hospitalization .admitSource	ClinicalEncounter. AdmissionSource	Picklist	0.1	While FHIR defines encounter .hospitalization.admitSource as a code set bundle, its Salesforce implementation is a picklist.
hospitalization .re Admission	ClinicalEncounter. ReadmissionCodeId	Lookup: CodeSet Bundle	0.1	N/A
hospitalization .diet Preference	ClinicalEncounter. DietPreference	Multi-Select Picklist	0.M	While FHIR defines encounter .hospitalization.dietPreference as a code set bundle, its Salesforce implementation is a picklist.
hospitalization .special Courtesy	ClinicalEncounter .SpecialCourtesy	Picklist	0.1	While FHIR defines encounter .hospitalization.special Courtesy as a zero-to-many code set bundle, its Salesforce implementation is a zero-to-one picklist.
hospitalization .special Arrangement	N/A	N/A	N/A	Not supported
hospitalization .destination	ClinicalEncounter. DestinationFacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines encounter .hospitalization.destination as a single resource, the Salesforce implementation flattens it into two fields.
	ClinicalEncounter. Destination OrganizationId	Lookup: Account	0.1	
hospitalization .discharge Disposition	ClinicalEncounter. DischargeDisposition Id	Lookup: CodeSet Bundle	0.1	N/A
location	ClinicalEncounter Facility	Object	0.M	The facility information for an encounter is represented as ClinicalEncounter Facility records that reference the encounter record using their ClinicalEncounter Facility.ClinicalEncounterId field .

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
location.location	ClinicalEncounterFacility.FacilityId	Lookup: Healthcare Facility	0.1	N/A
location.status	ClinicalEncounterFacility.Status	Picklist	0.1	While FHIR defines encounter.location.status as a code, its Salesforce implementation is a picklist.
location.physicalType	ClinicalEncounterFacility.FacilityTypeId	Lookup: CodeSet Bundle	0.1	N/A
location.period	ClinicalEncounterFacility.StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the encounter.location.period resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	ClinicalEncounterFacility.EndDate	DateTime	0.1	
	ClinicalEncounterFacility.Duration	Double	0.1	
	ClinicalEncounterFacility.DurationUnitId	Lookup: UnitOf Measure	0.1	
serviceProvider	ClinicalEncounter.FacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines encounter.serviceProvider as referencing an organization, the Salesforce implementation references a facility.
partOf	ClinicalEncounter.RelatedClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



EpisodeOfCare

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for `episodeOfCare` map to the fields in Salesforce.

Table 21: episodeOfCare - Salesforce

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Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status History	N/A	N/A	N/A	Not supported
type	CareEpisode.Type	Multi-Select Picklist	0..M	While FHIR defines this field as a codeable concept, the Salesforce implementation is a multi-select picklist.
diagnosis .condition	CareEpisodeDetail .DetailType	Picklist	0..M	Select Diagnosis as the picklist value in detailType.
	CareEpisodeDetail .DetailRecordId	Lookup: Health Condition		
diagnosis .role	CareEpisodeDetail .RoleCodeId	Lookup: CodeSet Bundle, CodeSet	0..1	N/A
diagnosis .rank	CareEpisodeDetail .Rank	Number	0..1	N/A
patient	CareEpisode.PatientId	Master-Detail: Account	1..1	N/A
managing Organization	CareEpisode .Responsible OrganizationId	Lookup: Account, Healthcare Provider	0..1	N/A
period	CareEpisode.StartDate Time	DateTime	0..1	The Salesforce implementation implements the Period data type as a pair of DateTime fields.
	CareEpisode.EndEnd DateTime	DateTime	0..1	
referral Request	CareEpisodeDetail .DetailType	Picklist	0..1	Select Referral Request as the picklist value in detailType.
	CareEpisodeDetail .DetailRecordId	Lookup: Clinical Service Request		Select ClinicalServiceRequest as the domain set for ReferenceRecordId.
care Manager	CareEpisode.Care CoordinatorId	Lookup: Healthcare Provider, Healthcare Practitioner Facility	0..1	N/A

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
team	N/A	N/A	N/A	Not supported
account	N/A	N/A	N/A	Not supported

Flag

The `Flag` FHIR resource maps to the `ClinicalAlert` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Flag](#) map to the fields in Salesforce.

Table 22: Flag - Salesforce

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a clinical alert is represented as <code>Identifier</code> records that reference the clinical alert record using their <code>Identifier.ParentRecordId</code> field.
status	<code>ClinicalAlert.Status</code>	Picklist	0..1	While FHIR defines <code>Flag.status</code> as a code, the Salesforce implementation of <code>ClinicalAlert.Status</code> is picklist.
category	<code>ClinicalAlert.Categories</code>	Multi-Select Picklist	0..M	While FHIR defines <code>Flag.category</code> as a code set bundle, the Salesforce implementation of <code>ClinicalAlert.Categories</code> is a multi-select picklist.
code	<code>ClinicalAlert.CodeId</code>	Lookup: CodeSet Bundle	1..1	While FHIR defines <code>Flag.code</code> as a code set bundle only, the Salesforce implementation flattens it into <code>ClinicalAlert.Code</code> and <code>ClinicalAlert.CodeDescription</code> . The latter is meant to display non-coded information to users as required.
	<code>ClinicalAlert.CodeDescription</code>	String	0..1	
subject	<code>ClinicalAlert.Subject</code>	Polymorphic Lookup: Location, Account Healthcare Provider, Medication, and Patient Medical Procedure	1..1	The Salesforce implementation of <code>flag.subject</code> doesn't support plan definitions.

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
period	ClinicalAlert.StartDate	Date Time	0.1	In Salesforce's implementation, <code>Flag.period</code> is split into two fields, <code>ClinicalAlert.StartDate</code> and <code>ClinicalAlert.EndDate</code> .
	ClinicalAlert.EndDate	Date Time	0.1	
encounter	ClinicalAlert.RelatedEncounterId	Lookup: Clinical Encounter	0.1	N/A
author	ClinicalAlert.RaisedById	Polymorphic Lookup: Healthcare Provider, Care Registered Device, and Healthcare Practitioner Facility	0.1	The Salesforce implementation of <code>flag.author</code> doesn't support patients, and organizations.

SEE ALSO:

[ClinicalAlert](#)

Goal

The `Goal` FHIR resource maps to the `GoalAssignment` and `GoalAssignmentDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Goal](#) map to the fields in Salesforce.

Table 23: Goal - Salesforce

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
Identifier	N/A	N/A	N/A	Not supported
lifecycle Status	GoalAssignment.Status	Picklist	0.1	While FHIR defines this field as a one-to-one code value, the Salesforce implementation is a zero-to-one picklist.
achievement Status	GoalAssignment.ProgressionStatus	Picklist	0.1	While FHIR defines this value as a codeable concept, the Salesforce implementation is a picklist.
category	N/A	N/A	N/A	Not supported

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
continuous	GoalAssignment.IsContinuousGoal	Boolean	0.1	N/A
priority	GoalAssignment.Priority	Picklist	0.1	While FHIR defines this field as a codeable concept, the Salesforce implementation is a picklist.
description	GoalAssignment.Description	Text Area	0.1	While FHIR defines this field as a one-to-one codeable concept, the salesforce implementation supports both zero-to-one text values and zero-to-one codeable concept and codeset values.
	GoalAssignment.Description Codeld	Lookup: CodeSet Bundle, CodeSet	0.1	
subject	GoalAssignment.Parent RecordId	Lookup: Account, CarePlan. Goal Assignment, CarePlan Activity	1.1	The Salesforce implementation additionally supports goal and carePlan as valid subject values for goal.
start	GoalAssignment.Start Date	Date	0.1	N/A
	GoalAssignment.Start EventCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
target	N/A	N/A	N/A	Not Supported
status Date	GoalAssignment.Status Date	DateTime	0.1	The Salesforce Implementation uses the DateTime data type instead of Date.
status Reason	GoalAssignment.status Reason	Text	0.1	N/A
expressedBy	GoalAssignment.AssignedById	Lookup: Account, Contact, Healthcare Provider, Healthcare Practitioner Facility	0.1	The Salesforce implementation doesn't support careTeam values for this field.
addresses	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Addressed Item as the picklist value in detailType and select one of the supported domain sets in detailRecord.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	GoalAssignmentDetail.DetailRecordId	Lookup: Health Condition, Care Observation, Medication Statement, Medication Request, Clinical Service Request		The Salesforce implementation doesn't support procedure, nutritionOrder, and RiskAssessment values.
outcome Code	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType.
	GoalAssignmentDetail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
outcome Reference	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Outcome Reference as the picklist value in detailType.
	GoalAssignmentDetail.DetailRecordId	Lookup: Care Observation		Select Care Observation as the domain set in DetailRecordId.
note	N/A	N/A	N/A	Not supported

HumanName

The HumanName FHIR resource maps to the PersonName object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [HumanName](#) map to the fields in Salesforce.

Table 24: HumanName - Salesforce

Human Name Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
family	PersonName.LastName	String	0.1	In cases where a person has a middle name, PersonName.LastName is supposed to store a combination of the middle name and the last name.

Human Name Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
Given	PersonName.FirstName	String	0.1	While the cardinality defined by FHIR for HumanName.Given is zero-to-many, the Salesforce implementation in PersonName.FirstName is zero-to-one.
text	PersonName.FullName	String	0.1	N/A
use	PersonName.NameUsageType	Dynamic picklist	0.1	While FHIR defines HumanName.use as a code, Salesforce implements PersonName.NameUsageType as a dynamic picklist.
prefix	PersonName.Prefix	String	0.1	While the cardinality defined by FHIR for HumanName.prefix is zero-to-many, the Salesforce implementation in PersonName.Prefix is zero-to-one.
suffix	PersonName.Suffix	String	0.1	While the cardinality defined by FHIR for HumanName.suffix is zero-to-many, the Salesforce implementation in PersonName.Suffix is zero-to-one.
period	PersonName.EffectiveDate	Date Time	0.1	In Salesforce's implementation, HumanName.period is split into two fields, PersonName.EffectiveDate and PersonName.EndDate.
	PersonName.EndDate	Date Time	0.1	

SEE ALSO:

[PersonName](#)

Identifier

The `Identifier` FHIR resource maps to the `Identifier` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Identifier](#) map to the fields in Salesforce.

Table 25: Identifier - Salesforce

Identifier Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
use	Identifier.IdUsageType	Picklist	0.1	FHIR defines identifier.use as a code set. However, the Salesforce implementation of Identifier.IdUsageType is a dynamic picklist because of the limited list of possible values.

Identifier Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
type	Identifier.IdTypeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	N/A
system	Identifier.Source System	String	0.1	FHIR defines <code>identifier.system</code> as a URI. However, the Salesforce implementation of <code>Identifier.SourceSystem</code> is a string because Salesforce doesn't support the URI data type.
value	Identifier.IdValue	String	0.1	N/A
period	Identifier.Effective Date	DateTime	0.1	In Salesforce's implementation, <code>identifier.period</code> is split into two fields, <code>Identifier.EffectiveDate</code> and <code>Identifier.EndDate</code> .
	Identifier.EndDate	DateTime	0.1	
assigner	Identifier.Issuing AuthorityId	Lookup: Account	0.1	N/A

SEE ALSO:

[Identifier](#)

Immunization

The `Immunization` FHIR resource maps to the `PatientImmunization` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Immunization](#) map to the fields in Salesforce.

Table 26: Immunization - Salesforce

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for an immunization is represented as <code>Identifier</code> records that reference the <code>PatientImmunization</code> record using their <code>Identifier.ParentRecordId</code> field.
status	<code>PatientImmunization.Status</code>	Picklist	0.1	While FHIR defines <code>immunization.status</code> as a code set bundle, the Salesforce

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				implementation of PatientImmunization .Status is picklist.
status Reason	PatientImmunization .StatusReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
vaccine Code	PatientImmunization .VaccineCodeId	Lookup: CodeSet Bundle	0.1	N/A
patient	PatientImmunization .PatientId	Master-Detail Reference: Account	1.1	N/A
encounter	PatientImmunization .ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
occurrence .occurrence DateTime	PatientImmunization .VaccinationDate	DateTime	0.1	N/A
occurrence .occurrence String	PatientImmunization .VaccinationPeriod	String	0.1	N/A
recorded	PatientImmunization .RecordCreationDate Time	DateTime	0.1	N/A
primary Source	PatientImmunization .IsRecordedBy Vaccinator	Boolean	0.1	N/A
report Origin	PatientImmunization .InformationSourceId	Lookup: CodeSet Bundle	0.1	N/A
location	PatientImmunization .FacilityId	Lookup: Healthcare .Facility	0.1	N/A
manufacturer	PatientImmunization .Manufacturer	String	0.1	Use this field if only the name of the organization is required.
	PatientImmunization .Manufacturer AccountId	Lookup: Account		N/A

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
lotNumber	PatientImmunization.LotNumber	String	0.1	N/A
expirationDate	PatientImmunization.ExpirationDate	DateTime	0.1	N/A
site	PatientImmunization.SiteId	Lookup: CodeSet Bundle	0.1	N/A
route	PatientImmunization.RouteId	Lookup: CodeSet Bundle	0.1	N/A
dose	PatientImmunization.Dose	Double	0.1	The Salesforce equivalent of immunization.dose is represented used the fields PatientImmunization.Dose for the quantity and PatientImmunization.DoseUnitId for the unit.
	PatientImmunization.DoseUnitId	Lookup: UnitOf Measure	0.1	
performer	CarePerformer	Object	0..M	The performer information for an immunization is represented as CarePerformer records that reference the PatientImmunization record using their CarePerformer.ParentRecordId field.
performer.function	CarePerformer.RoleId	Lookup: CodeSet Bundle	0.1	N/A
performer.actor	CarePerformer.PersonId	Polymorphic Lookup: Account and Healthcare Provider	1.1	N/A
note	N/A	N/A	N/A	Not supported
reasonCode	PatientImmunization.ReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
reasonReference	PatientImmunization.HealthConditionId	Lookup: Health Condition	0.1	The FHIR resourceimmunization.reasonReference is flattened into three separate zero-to-one references to HealthCondition, CareObservation, and DiagnosticSummary in the Salesforce implementation.
	PatientImmunization.CareObservationId	Lookup: Care Observation	0.1	

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	PatientImmunization .DiagnosticSummaryId	Lookup: Diagnostic Summary	0.1	
isSubpotent	PatientImmunization .IsSubpotent	Boolean	0.1	N/A
subpotent Reason	PatientImmunization .SubpotencyReason CodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines immunization .subpotentReason as a zero-to-many resource, the Salesforce implementation of PatientImmunization.Subpotency ReasonCodeId is a zero-to-one reference.
education	N/A	N/A	N/A	Not supported
program Eligibility	N/A	N/A	N/A	Not supported
fundingSource	N/A	N/A	N/A	Not supported
reaction	PatientHealthReaction	Object	0.M	The reaction information for an immunization is represented as PatientHealthReaction records that reference the PatientImmunization record using their PatientHealth Reaction.ParentId field.
reaction .date	PatientHealthReaction .ReactionDateTime	DateTime	0.1	N/A
reaction .detail	PatientHealthReaction .ObservationId	Lookup: Care Observation	0.1	N/A
reaction .reported	PatientHealthReaction .IsSelfReported	Boolean	0.1	N/A
protocol Applied	N/A	N/A	0.1	While FHIR defines immunization .protocolApplied as a zero-to-many reference, the Salesforce implementation of its child resources is zero-to-one.
protocol Applied .series	PatientImmunization. Immunization Recommendation	String	0.1	N/A
protocol Applied .authority	PatientImmunization .Recommending Authority	String	0.1	While FHIR defines immunization .protocolApplied.authority as a reference to organization, the Salesforce implementation of PatientImmunization .RecommendingAuthority is a text field .

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
protocolApplied.targetDisease	PatientImmunization.TargetDiseaseCodeId	Lookup: CodeSet Bundle	0.1	N/A
protocolApplied.doseNumberPositiveInt	PatientImmunization.CurrentDose	Double	0.1	N/A
protocolApplied.doseNumberString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.doseNumber supports only integer values.
protocolApplied.seriesDosesPositiveInt	PatientImmunization.RecommendedDoses	Double	0.1	N/A
protocolApplied.seriesDosesString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.seriesDoses supports only integer values.

SEE ALSO:

[PatientImmunization](#)

InformationOrigin

The CRDMetricData FHIR resource maps to the AssessmentQuestionResponse object.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for [InformationOrigin](#) map to the fields in Salesforce.

Table 27: InformationOrigin - Salesforce

InformationOrigin element	Salesforce Field	Type	Salesforce Cardinality	Notes
assessmentQuestionResponseOriginType	AssessmentQuestionResponseOriginType	Picklist	0.1	N/A

Information element	Salesforce Field	Type	Salesforce Cardinality	Notes
extension:author	AssessmentQuestionResponseReviewerId	Reference: Account, Contact, Healthcare Provider, User	0..1	N/A
extension:code	AssessmentQuestionResponseReviewerId	Reference: Code Set, Code Set Bundle	0..M	N/A

Location

The `Location` FHIR resource maps to the `HealthcareFacility` and `Location` objects in Salesforce.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Location](#) map to the fields in the Salesforce.

Table 28: Location - Salesforce

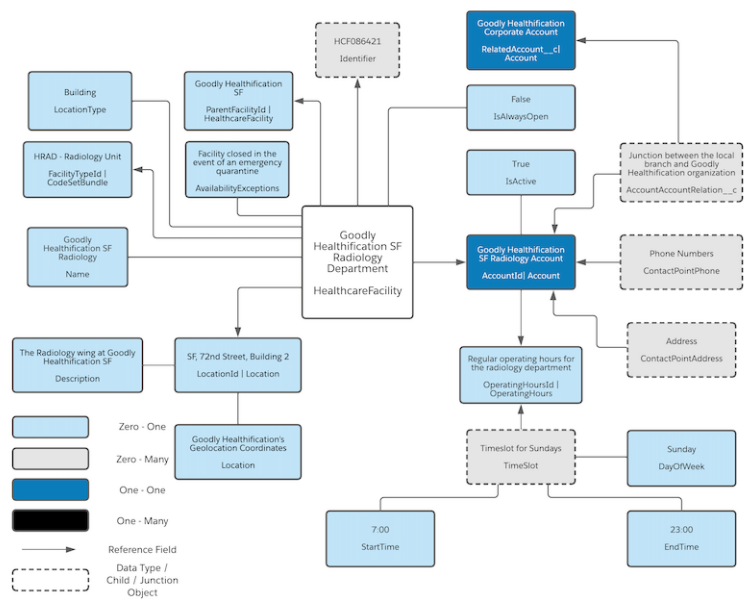
Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a facility is represented as <code>Identifier</code> records that reference the facility record using their <code>Identifier.ParentRecordId</code> field.
status	<code>Account.IsActive</code>	Boolean	0..1	While FHIR defines <code>location.status</code> as a code, the salesforce implementation is a boolean field in the referenced account record.
operational Status	N/A	N/A	N/A	Not supported
name	<code>HealthcareFacility.Name</code>	String	0..1	N/A
alias	N/A	N/A	N/A	Not supported
description	<code>Location.Description</code>	String	0..1	N/A
mode	N/A	N/A	N/A	Not supported
type	<code>HealthcareFacility.FacilityTypeId</code>	Lookup: Code Set Bundle	0..1	While FHIR defines <code>location.type</code> as a zero-to-many resource, Salesforce implements <code>HealthcareFacility.FacilityTypeId</code> as a zero-to-one field.

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
telecom	ContactPointPhone	Object	0..M	The telecom information of the facility is stored as <code>ContactPointPhone</code> records that reference the account referenced by the facility record.
address	ContactPointAddress	Object	0..M	The address information of the facility is stored as <code>ContactPointAddress</code> records that reference the account referenced by the facility record.
physical Type	HealthcareFacility.LocationType	Picklist	0..1	While FHIR defines <code>location.physicalType</code> as a code set bundle, Salesforce implements <code>HealthcareFacility.LocationType</code> as a picklist.
position	Location.Location	Geolocation	0..1	The <code>location.position</code> FHIR resource is mapped to the <code>Location.Location</code> salesforce field. This location (Salesforce object) record is referenced by the healthcare facility record using its <code>HealthcareFacility.LocationId</code> lookup field. <code>position.altitude</code> is not supported in <code>Location.Location</code> .
managing Organization	AccountAccountRelation__c	Junction Object	0..1	The junction object that connects the facility account with the parent organization's business account.
partOf	HealthcareFacility.ParentFacilityId	Lookup: Healthcare Facility	0..1	N/A
hoursOf Operation .daysOf Week	TimeSlot.DayOfWeek	Picklist	0..1	While FHIR defines <code>location.hoursOfOperation.daysOfWeek</code> as a code set bundle, Salesforce implementation is a picklist. While the <code>TimeSlot.DayOfWeek</code> field is a zero-to-one field, multiple time slot records can reference the same operating hours record, thereby supporting a zero-to-many reference for <code>location.hoursOfOperation.daysOfWeek</code> in the Salesforce implementation. The time slot record references the operating hours record using its <code>TimeSlot.OperatingHoursId</code> master-detail reference field. This operating hours record is referenced by the facility's account record using

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				its <code>Account.OperatingHoursId</code> lookup field. And finally, this account record is referenced by the facility record using its <code>HealthcareFacility.AccountId</code> master-detail reference field.
<code>hoursOfOperation.allDay</code>	N/A	N/A	N/A	Not supported
<code>hoursOfOperation.openingTime</code>	<code>TimeSlot.StartTime</code>	Time	0.1	The time slot record references the operating hours record using its <code>TimeSlot.OperatingHoursId</code> master-detail reference field. This operating hours record is referenced by the facility's account record using its <code>Account.OperatingHoursId</code> lookup field. And finally, this account record is referenced by the facility record using its <code>HealthcareFacility.AccountId</code> master-detail reference field.
<code>hoursOfOperation.closingTime</code>	<code>TimeSlot.EndTime</code>	Time	0.1	The time slot record references the operating hours record using its <code>TimeSlot.OperatingHoursId</code> master-detail reference field. This operating hours record is referenced by the facility's account record using its <code>Account.OperatingHoursId</code> lookup field. And finally, this account record is referenced by the facility record using its <code>HealthcareFacility.AccountId</code> master-detail reference field.
<code>availabilityExceptions</code>	<code>HealthcareFacility.AvailabilityExceptions</code>	String	0.1	N/A
<code>endPoint</code>	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:
[HealthcareFacility](#)

Medication

The medication FHIR resource maps to the Medication object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [medication](#) map to the fields in Salesforce.

Table 29: medication - Salesforce

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a medication is represented as Identifier records that reference the medication record using their Identifier.ParentRecordId field.
code	Medication.Medication CodeId	Lookup: CodeSet Bundle	0.1	N/A
status	Medication.Status	Picklist	1.1	While FHIR defines medication.status as a code set bundle, the Salesforce implementation of Medication.Status is picklist.
manufacturer	Medication.ManufacturerId	Lookup: Account	0.1	N/A

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
form	Medication.MedicationFormId	Lookup: CodeSet Bundle	0.1	N/A
amount	Medication.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native quantity data type, the medication.amount field is flattened into a set of numerator, denominator, and unit fields.
	Medication.QuantityDenominator	Double	0.1	
	Medication.QuantityUnitId	Lookup: UnitOfMeasure	0.1	
ingredient.item	MedicinalIngredient.IngredientId	Lookup: CodeSet Bundle, Medication	0.1	Zero-to-many value for medication.ingredient is implemented using the child object MedicinalIngredient. Each ingredient record references the parent Medication record using the ParentRecordId field.
ingredient.isActive	MedicinalIngredient.IsActive	Boolean	0.1	
ingredient.strength	MedicinalIngredient.StrengthNumerator	Double	0.1	
	MedicinalIngredient.StrengthNumeratorUnitId	Lookup: UnitOfMeasure	0.1	
	MedicinalIngredient.StrengthDenominator	Double	0.1	
	MedicinalIngredient.StrengthDenominatorUnitId	Lookup: UnitOfMeasure	0.1	
batch.lotNumber	Medication.BatchNumber	Int	0.1	N/A
batch.expirationDate	Medication.ExpirationDateTime	DateTime	0.1	N/A

SEE ALSO:

[Medication](#)

MedicationRequest

The MedicationRequest FHIR resource maps to the MedicationRequest object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [MedicationRequest](#) map to the fields in Salesforce.

Table 30: MedicationRequest - Salesforce

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a medication request is represented as <code>Identifier</code> records that reference the <code>MedicationRequest</code> record using their <code>Identifier.ParentRecordId</code> field.
status	<code>MedicationRequest.Status</code>	Picklist	1..1	While FHIR defines <code>MedicationRequest.status</code> as a code set bundle, the Salesforce implementation of <code>MedicationRequest.Status</code> is picklist.
status Reason	<code>MedicationRequest.StatusReasonCodeId</code>	Lookup: CodeSet Bundle	0..1	N/A
intent	<code>MedicationRequest.Type</code>	Picklist	1..1	While FHIR defines <code>MedicationRequest.intent</code> as a code set bundle, the Salesforce implementation of <code>MedicationRequest.Type</code> is picklist.
category	<code>MedicationRequest.MedicationAdministrationContextId</code>	Lookup: CodeSet Bundle	0..1	While FHIR defines <code>MedicationRequest.category</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
priority	<code>MedicationRequest.Priority</code>	Picklist	0..1	While FHIR defines <code>MedicationRequest.priority</code> as a code set bundle, the Salesforce implementation of <code>MedicationRequest.Priority</code> is picklist.
doNot Perform	<code>MedicationRequest.IsIgnored</code>	Boolean	0..1	N/A
reported .reported Boolean	<code>MedicationRequest.IsSecondaryInformation</code>	Boolean	0..1	N/A
reported .reported Reference	<code>MedicationRequest.SecondarySourceId</code>	Polymorphic Lookup: Account, Healthcare Provider	0..1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
medication .medication Codeable Concept	MedicationRequest. MedicationCodeId	Lookup: CodeSet Bundle	0.1	While the individual fields <code>MedicationRequest.MedicationCodeId</code> and <code>MedicationRequest.MedicationId</code> are zero-to-one references, the set { <code>MedicationRequest.MedicationCodeId</code> , <code>MedicationRequest.MedicationId</code> } is a one-to-one resource.
medication .medication Reference	MedicationRequest. MedicationId	Lookup: Medication	0.1	
subject	MedicationRequest. PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
encounter	MedicationRequest. ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
supporting Information	N/A	N/A	N/A	Not Supported
authored On	MedicationRequest. PrescribedDate	DateTime	0.1	N/A
requester	MedicationRequest. RequesterId	Polymorphic Lookup: Account, Healthcare Provider, Care Registered Device	0.1	N/A
performer	MedicationRequest. PerformerId	Polymorphic Lookup: Account, Care Registered Device, and Healthcare Provider	0.1	Doesn't support references to care teams.
performer Type	MedicationRequest. PerformerTypeId	Lookup: CodeSet Bundle	0.1	N/A
recorder	N/A	N/A	N/A	Not Supported

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reason Code	MedicationRequest.ReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines MedicationRequest .reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	MedicationRequest.ReasonReferenceId	Polymorphic Lookup: Health Condition, Care Observation	0.1	While FHIR defines MedicationRequest .reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported
basedOn	MedicationRequest.RelatedRequestId	Lookup: Medication Request	0.1	The medicationRequest.basedOn FHIR resource is flattened to a set of medication request and service request fields in the Salesforce implementation.
	MedicationRequestDetail.ClinicalServiceRequestId	Lookup: Clinical Service Request	0.1	
group Identifier	MedicationRequest.MedicationRequestGroupId	Lookup: Identifier	0.1	N/A
courseOf Therapy Type	MedicationRequest.TherapyDuration	Picklist	0.1	While FHIR defines MedicationRequest .courseOfTherapyType as a code set bundle, the Salesforce implementation of MedicationRequest.TherapyDuration is picklist.
insurance	N/A	N/A	N/A	Not supported
note	N/A	N/A	N/A	Not supported
dosage Instruction	PatientMedication Dosage	Object	0.M	The dosage information for a medication request is represented as PatientMedication Dosage records that reference the MedicationRequest record using their PatientMedicationDosage.ParentRecordId field.
dispense Request .initial	MedicationRequest.InitialFillQuantity	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of medicationRequest.dispense

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
Fill .quantity	MedicationRequest. .FillQuantityUnitId	Lookup: UnitOf Measure	0.1	Request.initialFill.quantity is flattened into a set of quantity and unit fields.
dispense Request .initial Fill .duration	MedicationRequest. InitialFillDuration	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of medicationRequest.dispenseRequest.initialFill.duration is flattened into a set of duration and unit fields.
	MedicationRequest. .FillDurationUnitId	Lookup: UnitOf Measure	0.1	
dispense Request .dispense Interval	MedicationRequest. DispenseInterval	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of medicationRequest.dispenseRequest.dispenseInterval is flattened into a set of interval and unit fields.
	MedicationRequest. DispenseIntervalUnit Id	Lookup: UnitOf Measure	0.1	
dispense Request .validity Period	MedicationRequest. PrescriptionPeriod Start	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of medicationRequest.dispenseRequest.validityPeriod is flattened into a set of start and end dates.
	MedicationRequest. PrescriptionPeriodEnd	DateTime	0.1	
dispense Request .numberOf Repeats Allowed	MedicationRequest. RefillsAllowed	Double	0.1	N/A
dispense Request .quantity	MedicationRequest. RefillQuantity	Double	0.1	Because Salesforce doesn't support a native quantity data type, the medicationRequest.dispenseRequest.quantity is flattened into a set of quantity and unit fields.
	MedicationRequest .FillQuantityUnitId	Lookup: UnitOf Measure	0.1	
dispense Request .expected Supply Duration	MedicationRequest. RefillDuration	Double	0.1	Because Salesforce doesn't support a native duration data type, the medicationRequest.dispenseRequest.expectedSupplyDuration is flattened into a set of duration and unit fields.
	MedicationRequest .FillDurationUnitId	Lookup: UnitOf Measure	0.1	
dispense Request .performer	MedicationRequest. DispenserId	Lookup: Account	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
substitution.allowed.allowed Boolean	MedicationRequest.CanSubstitute	Boolean	0.1	N/A
substitution.allowed.allowed Codeable Concept	MedicationRequest.AllowedSubstitutionTypeCodeId	Lookup: CodeSet Bundle	0.1	0.1
substitution.reason	MedicationRequest.SubstitutionReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
prior Prescription	MedicationRequest.PreviousPrescriptionId	Lookup: Medication Request	0.1	N/A
detected Issue	N/A	N/A	N/A	Not supported
event History	N/A	N/A	N/A	Not supported

SEE ALSO:

[MedicationRequest](#)

MedicationStatement

The medicationStatement FHIR resource maps to the MedicationStatement object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [medicationStatement](#) map to the fields in Salesforce.

Table 31: MedicationStatement - Salesforce

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a medication statement is represented as Identifier records that reference the Medication Statement record using their Identifier.ParentRecordId field.

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	MedicationStatement. MedicationRequestId	Lookup: Medication Request	0.1	While FHIR defines medicationStatement. .basedOn as a zero-to-many resource, the Salesforce implementation of Medication Statement.MedicationRequestId is zero-to-one. The Salesforce implementation doesn't support references to care plan or service request records .
partOf	MedicationStatement. ParentMedication StatementId	Lookup: Medication Statement	0.1	The Salesforce implementation of medication Request.partOf is flattened into three separate references.
	MedicationStatement. ProcedureId	Lookup: Patient Medical Procedure	0.1	References to medication administration and medication dispense records are not supported. While FHIR defines medicationStatement .partOf as a zero-to-many resource, the Salesforce implementation is zero-to-one for each of the flattened fields.
	MedicationStatement. CareObservationId	Lookup: Care Observation	0.1	
status	MedicationStatement. Status	Picklist	1.1	While FHIR defines MedicationStatement .status as a code set bundle, the Salesforce implementation of MedicationStatement .Status is picklist.
status Reason	MedicationStatement. StatusReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
category	MedicationStatement. DeliverySetting	Picklist	0.1	While FHIR defines MedicationStatement .category as a code set bundle, the Salesforce implementation is a picklist.
medication .medication Codeable Concept	MedicationStatement. MedicationCodeId	Lookup: CodeSet Bundle	0.1	While the individual fields Medication Statement.MedicationCodeId and MedicationStatement .MedicationId are zero-to-one references, the set {MedicationStatement .MedicationCodeId, Medication Statement.MedicationId} is a one-to-one resource.
medication .medication Reference	MedicationStatement. MedicationId	Lookup: Medication	0.1	
subject	MedicationStatement. PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
context	MedicationStatement.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	Only references to encounters are supported.
effective .effective DateTime	MedicationStatement.StartDateTime	DateTime	0.1	The MedicationStatement.StartDateTime field is used as both the Salesforce counterpart for medicationStatement.effective.effectiveDateTime and the start date field for medicationStatement.effective.effectivePeriod.
effective .effective Period	MedicationStatement.StartDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of medicationStatement.effective.effectivePeriod is flattened into a set of start and end dates.
	MedicationStatement.EndDateTime	DateTime	0.1	
date Asserted	MedicationStatement.AssertionDateTime	DateTime	0.1	N/A
information Source	MedicationStatement.StatementSourceId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
derived From	N/A	N/A	N/A	Not supported
reason Code	MedicationStatement.MedicationReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines MedicationStatement.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	MedicationStatement.MedicationReasonId	Polymorphic Lookup: Health Condition, Care Observation	0.1	While FHIR defines MedicationStatement.reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to condition and observation records are supported.
note	N/A	N/A	N/A	Not supported
dosage	PatientMedicationDosage	Object	0..M	The dosage information for a medication statement is represented as PatientMedicationDosage records that reference the MedicationStatement record using

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				their <code>PatientMedicationDosage.ParentRecordId</code> field.

SEE ALSO:

[MedicationStatement](#)

Observation

The observation FHIR resource maps to the `CareObservation` and `CareObservationComponent` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [observation](#) map to the fields in Salesforce.

Table 32: observation - Salesforce

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	N/A	N/A	N/A	Not supported
basedOn	<code>CareObservation.BasedOnId</code>	Polymorphic Lookup: Medication Request, Clinical Service Request	0.1	While FHIR defines <code>observation.basedOn</code> as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication request and clinical service request records are supported.
partOf	<code>CareObservation.PartOfId</code>	Polymorphic Lookup: Medication Statement, Patient Immunization, Patient Medical Procedure	0.1	While FHIR defines <code>observation.partOf</code> as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement, patient immunization, and patient medical procedure records are supported.
status	<code>CareObservation.ObservationStatus</code>	Picklist	1.1	While FHIR defines <code>observation.status</code> as a reference to code set bundle, the Salesforce implementation is a picklist.
category	<code>CareObservation.Category</code>	Picklist	0.1	While FHIR defines <code>observation.category</code> as a zero-to-many reference to

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				code set bundle, the Salesforce implementation is a zero-to-one picklist.
code	CareObservation.CodeId	Lookup: CodeSet	1.1	While FHIR defines <code>observation.code</code> as a one-to-one reference to code set bundle, Salesforce implements this as three separate <code>CodeSet</code> reference fields. The first one is a one-to-one field, while the other two are zero-to-one fields.
	CareObservation.AdditionalCode1Id	Lookup: CodeSet	0.1	
	CareObservation.AdditionalCode2Id	Lookup: CodeSet	0.1	
subject	CareObservation.ObservedSubjectId	Master-Detail: Account	1.1	The Salesforce implementation of <code>observation.subject</code> supports references to only patients.
focus	N/A	N/A	N/A	Not supported
encounter	CareObservation.EncounterId	Lookup: Clinical Encounter	0.1	N/A
effective .effective DateTime	CareObservation.EffectiveDateTime	DateTime	0.1	N/A
effective .effective Period	CareObservation.EffectiveDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>observation.effective.effectivePeriod</code> field is flattened into a set of effective date and end date fields.
	CareObservation.EndDateTime	DateTime	0.1	
effective .effective Timing	N/A	N/A	N/A	Not supported
effective .effective Instant	N/A	N/A	N/A	Not supported
issued	CareObservation.IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the <code>observation.issued</code> FHIR resource is implemented as a date time field in Salesforce.
performer	CareObservation.ObserverId	Polymorphic Lookup: Account, Healthcare Provider	0.1	While FHIR defines <code>observation.performer</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>Account</code> and <code>Healthcare Provider</code> . References to care teams are not supported.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
results Interpreter	CareObservation. .InterpretedById	Lookup: Care Performer	0.1	While FHIR defines observation.results Interpreter as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to CarePerformer.
value	CareObservation. ObservedValueType	Static Picklist	0.1	A Salesforce-original field that determines whether the value stored in Care Observation.ObservedValue Numerator and CareObservation. ObservedValueDenominator is a range, ratio, or quantity. This field is used only when the data entered for observation.value is one these data types.
	CareObservation. ObservedValue Numerator	Double	0.1	Because Salesforce doesn't support native range, ratio, and quantity data types, the observation.value FHIR resource is flattened to a set of numerator, denominator, and unit fields for this type of data.
	CareObservation. ObservedValue Denominator	Double	0.1	The Salesforce implementation of observation.value doesn't support observation.value.valueSample Data and observation.value.value Time.
	CareObservation. ObservedValueUnitId	Lookup: UnitOf Measure	0.1	CareObservation.ObservedValue UnitId is a duplicate field that stores the same information as CareObservation.UnitOf MeasureId. Use only one of these two fields to specify the unit of a quantity value.
	CareObservation. ObservedValue Denominator	Lookup: CodeSet Bundle	0.1	N/A
	CareObservation. NumericValue	Double	0.1	N/A
	CareObservation. ObservedValueText	String	0.1	N/A
	CareObservation .IsOutcomePositive	Boolean	0.1	CareObservation.IsObserved is a duplicate field that can store the same information. Use only one of these two fields.
	CareObservation. ObservationStartTime	DateTime	0.1	CareObservation.ObservationStart Time is used for both observation

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CareObservation.ObservationEndTime	DateTime	0.1	.component.value.valueDateTime and observation.component.value.valuePeriod. Because Salesforce doesn't support a native period data type, the observation.value.valuePeriod FHIR resource is flattened to a set of start and end dates.
data Absent Reason	N/A	N/A	N/A	Not supported
interpretation	CareObservation.Value Interpretation	Picklist	0.1	While FHIR defines observation.interpretation as a zero-to-many code set bundle, the Salesforce implementation is a zero-to-one picklist.
note	N/A	N/A	N/A	Not supported
bodySite	CareObservation.Body SiteId	Lookup: CodeSet Bundle	0.1	N/A
method	CareObservation.MethodId	Lookup: CodeSet Bundle	0.1	N/A
specimen	N/A	N/A	N/A	Not supported
device	CareObservation.DeviceId	Lookup: Asset	0.1	References to device metrics records aren't supported.
reference Range.low	CareObservation.Lower BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.referenceRange.low FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation.BaselineUnitId	Lookup: UnitOf Measure	0.1	
reference Range .high	CareObservation.Upper BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.referenceRange.high FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation.BaselineUnitId	Lookup: UnitOf Measure	0.1	
reference Range .type	N/A	N/A	N/A	Not supported

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
referenceRange.appliesTo	N/A	N/A	N/A	Not supported
referenceRange.age	N/A	N/A	N/A	Not supported
referenceRange.text	CareObservation.BaselineValueText	String	0.1	N/A
hasMember	CareObservation.RelatedObservationId	Lookup: Care Observation	0.1	While FHIR defines observation.hasMember as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to observation records are supported.
derivedFrom	CareObservation.DerivationSourceId	Lookup: Care Observation, Diagnostic Summary	0.1	While FHIR defines observation.derivedFrom as a zero-to-many resource, the Salesforce implementation is zero-to-one.
component	CareObservationComponent	Object	0.M	The component information for a care observation is represented as CareObservationComponent records that reference the Care Observation record using their Identifier.CareObservationId field.
component.code	CareObservationComponent.ComponentTypeCodeId	Lookup: CodeSet Bundle	1.1	N/A
component.value	CareObservationComponent.ValueType	Static Picklist	0.1	A Salesforce-original field that determines whether the value stored in CareObservationComponent.ObservedValueNumerator and CareObservationComponent.ObservedValueDenominator is a range, ratio, or quantity. This field is used only when the data entered for observation.component.value is one these data types.
	CareObservationComponent.ObservedValueNumerator	Double	0.1	Because Salesforce doesn't support native range, ratio, and quantity data types, the observation.component.value FHIR

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CareObservationComponent.ObservedValueDenominator	Double	0.1	resource is flattened to a set of numerator, denominator, and unit fields for this type of data .
	CareObservationComponent.ObservedValueUnitId	Lookup: UnitOf Measure	0.1	The Salesforce implementation of observation.component.value doesn't support observation.component.value.valueSampleData and observation.component.value.valueTime.
	CareObservationComponent.ObservedValueCodeId	Lookup: CodeSet Bundle	0.1	N/A
	CareObservationComponent.NumericValue	Double	0.1	N/A
	CareObservationComponent.ObservedValueText	String	0.1	N/A
	CareObservationComponent.IsObserved	Boolean	0.1	N/A
	CareObservationComponent.ObservationStartTime	DateTime	0.1	CareObservationComponent.ObservationStartTime is used for both observation.component.value.valueDateTime and observation.component.value.valuePeriod.
	CareObservationComponent.ObservationEndTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the observation.component.value.valuePeriod FHIR resource is flattened to a set of start and end dates .
component.dataAbsentReason	CareObservationComponent.MissingDataReason	String	0.1	While FHIR defines observation.component.dataAbsentReason as a code set bundle reference, the Salesforce implementation is a text field.
component.interpretation	CareObservationComponent.ValueInterpretation	Lookup: CodeSet Bundle	0.1	While FHIR defines observation.component.interpretation as a code set bundle reference, the Salesforce implementation is a picklist.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
component .reference Range.low	CareObservation Component.Lower BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the <code>observation.component.referenceRange.low</code> FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation Component.Baseline UnitId	Lookup: UnitOf Measure	0.1	
component .reference Range .high	CareObservation Component.Upper BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the <code>observation.component.referenceRange.high</code> FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation Component.Baseline UnitId	Lookup: UnitOf Measure	0.1	
component .reference Range .type	N/A	N/A	N/A	Not supported
component .reference Range .applies To	N/A	N/A	N/A	Not supported
component .reference Range.age	N/A	N/A	N/A	Not supported
component .reference Range .text	CareObservation Component.Baseline ValueText	String	0.1	N/A

 **Note:** The fields `CareObservation.IsOutcomePositive` and `CareObservation.UnitOfMeasureId` don't have FHIR-defined validation rules built into them because these fields are used in other features and data models. You can define your own custom validation rules on them based on your business requirements.

SEE ALSO:

[CareObservation](#)

[CareObservationComponent](#)

Organization

The `Organization` FHIR resource maps primarily to the `Account` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Organization](#) map to the fields in Salesforce.

Table 33: Organization - Salesforce

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for an organization is represented as <code>Identifier</code> records that reference the organization record using their <code>Identifier.ParentRecordId</code> field.
active	<code>Account.IsActive</code>	Boolean	0.1	N/A
type	<code>Account.Type</code>	Picklist	0.1	While FHIR defines <code>account.type</code> as a zero-to-many code set bundle reference, its Salesforce implementation is a zero-to-one picklist.
name	<code>Account.Name</code>	String	0.1	N/A
alias	N/A	N/A	N/A	Not supported
telecom	<code>ContactPointPhone</code>	Object	0.M	The telecom information for an organization is represented as <code>ContactPointPhone</code> records that reference the organization record using their <code>ContactPointPhone.ParentId</code> field.
address	<code>ContactPointAddress</code>	Object	0.M	The address information for an organization is represented as <code>ContactPointAddress</code> records that reference the organization record using their <code>ContactPointAddress.ParentId</code> field.
contact	<code>AccountContactRelation.ContactId</code>	Lookup: Contact	0.M	Contacts are connected to organizations using the <code>AccountContactRelation</code> junction object. The <code>AccountContactRelation.AccountId</code> field references the organization's account record, and the <code>AccountContactRelation.ContactId</code> field references the contact record of the contact's person account.
contact .relationship	<code>AccountContactRelation.Roles</code>	Multi-Select picklist	0.M	While FHIR defines <code>organization.contact.purpose</code> as a code set bundle, its Salesforce implementation is a picklist.
contact .name	<code>PersonName</code>	Object	0.M	The name information for a contact is represented as <code>PersonName</code> records that reference the contact's person account using their <code>PersonName.ParentRecordId</code> field. While FHIR defines <code>patient.contact.name</code> as a zero-to-one resource, the Salesforce

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				implementation can support zero-to-many references.
contact .telecom	ContactPointPhone	Object	0.M	The telecom information for a contact is represented as ContactPointPhone records that reference the contact's person account record using their ContactPointPhone.ParentId field.
contact .address	ContactPointAddress	Object	0.M	The address information for a contact is represented as ContactPointAddress records that reference the contact's person account record using their ContactPointAddress.ParentId field. While FHIR defines patient.contact.address as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact .endPoint	N/A	N/A	N/A	Not supported

PASClaim

The PASClaim FHIR resource maps to the CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem, CareRequestReviewer, and Identifier objects.

FHIR V4.0 - Utilization Management Data Model Mapping

Here's how the fields defined by FHIR for [PASClaim](#) map to the fields in Salesforce.

Table 34: PASClaim - Salesforce

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a PAS claim is represented as Identifier records that reference the CareRequestItem and CareRequestDrug record using their Identifier.ParentRecordId field.
related	CareRequest. ReferenceCareRequestCase	Lookup: Case	0.1	N/A
diagnosis	CareDiagnosis	Object	0.M	N/A
item.requestType	CareRequestItem.RequestType	Picklist	0.1	N/A

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
~~item.productService~~	CareRequestItem.ProcedureCodeSetId	Lookup: Code Set	N/A	N/A
item.modifier	CareRequestItem.Modifier	String	0.1	N/A
~~item.servicePeriod~~	CareRequestItem.RequestedServiceStartDate	Date	0.1	Since Salesforce doesn't natively support the period data type, <code>item.servicedPeriod</code> is flattened into a set of requested service start date and requested service end date fields.
	CareRequestItem.RequestedServiceEndDate	Date	0.1	
~~item.dateTime~~	CareRequestItem.DecisionDate	Date	0.1	N/A
~~item.location~~	CareRequestItem.ServicingFacility	Lookup: Servicing Facility	0.1	While FHIR defines <code>item.location[x]:locationCodeableConcept</code> as a codeable concept, the Salesforce implementation is a lookup to the Servicing Facility object.
~~item.provider~~	CareRequestItem.ServicingProvider	Lookup: Healthcare Provider	0.1	Since Salesforce doesn't natively support the period data type, <code>CommunicationRequest.occurrence</code> is flattened into a set of occurrence start date time and occurrence end date time fields.
~~item.identifier~~	CareRequestItem.Identifier	Object	0..M	N/A
~~item.serviceCategory~~	CareRequestItem.ServiceCategoryCode	String	0.1	N/A
~~item.status~~	CareRequestItem.Status	Picklist	0.1	N/A
~~item.priority~~	CareRequestItem.Priority	Picklist	0.1	N/A
~~item.procedureCodeSet~~	CareRequestItem.ProcedureCodeSetId	Lookup: Code Set	0.1	N/A
~~item.quantity~~	CareRequestItem.Quantity	Number	0.1	N/A
	CareRequestItem.UnitOfMeasure	Lookup: Unit of Measure	0.1	N/A
~~item.startDate~~	CareRequestItem.RequestedServiceStartDate	Date	0.1	N/A
	CareRequestItem.RequestedServiceEndDate	Date	0.1	N/A
~~item.dateTime~~	CareRequestItem.DecisionDate	Date	0.1	N/A
~~item.reasonCode~~	CareRequestItem.ReasonCode	Lookup: Code Set	0.1	N/A
~~item.requester~~	CareRequestReviewer	Object	0..M	N/A
~~item.authorizationIdentifier~~	CareRequestDrugApprovalIdentifier	String	0.1	N/A
~~item.authorizationReference~~	CareRequestDrugAuthorizationReferenceIdentifier	String	0.1	N/A

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
~~Relationship~~	CareRequestDrug.ServicingFacility	Lookup: Servicing Facility	0.1	N/A
~~Relationship~~	CareRequestDrug.ServicingProvider	Lookup: Healthcare Provider	0.1	N/A
~~Relationship~~	Identifier	Object	0.M	N/A
~~Relationship~~	CareRequestDrug.Status	Picklist	0.1	N/A
~~Relationship~~	CareRequestDrug.StatusReason	Picklist	0.1	N/A
~~Relationship~~	CareRequestDrug.RequestType	Picklist	0.1	N/A
~~Relationship~~	CareRequestDrug.AdministrativeString	String	0.1	N/A
~~Relationship~~	CareRequestDrug.Priority	Picklist	0.1	N/A
~~Relationship~~	CareRequestDrug.MedicationRefObjectID	Lookup: Medication Request	0.1	N/A
~~Relationship~~	CareRequestDrug.PrescriptionDate	Date	0.1	N/A
~~Relationship~~	CareRequestDrug.ClinicalTerminationReasonID	Lookup: Code Set	0.1	N/A

PASClaimResponse

The PASClaimResponse FHIR resource maps to the CareProcessingError, AuthorNote, TrackedCommunication, and TrackedCommunicationDetail objects.

FHIR V4.0 - Utilization Management Data Model Mapping

Here's how the fields defined by FHIR for [PASClaimResponse](#) map to the fields in Salesforce.

Table 35: PASClaimResponse - Salesforce

PASCLAIMRESPONSE element	Salesforce Field	Type	Salesforce Cardinality	Notes
ProcessNote	AuthorNote	Object	0.M	N/A
~~processNote.text~~	AuthorNote.NoteText	Text Area	0.1	N/A
error	CareProcessingError	Object	0.M	N/A
error.code	CareProcessingError.ErrorCodeId	Lookup: Code Set, Code Set Bundle	0.1	N/A

PASMetricData element	Salesforce Field	Type	Salesforce Cardinality	Notes
exchange.type	CareRequestExchangeInfo.ExchangeType	Lookup: Code Set, Code Set Bundle	0..1	N/A
exchange.with	CareRequestExchangeInfo.ExchangeFlagType	Picklist	0..1	N/A
exchange.method	CareRequestExchangeInfo.ExchangeMode	Picklist	1..1	N/A
exchange.requestTime	CareRequestExchangeInfo.RequestDateTime	DateTime	1..1	N/A
exchange.responseTime	CareRequestExchangeInfo.ResponseDateTime	DateTime	0..1	N/A
exchange.responseStatus	CareRequestExchangeInfo.ResponseStatusCode	Integer	0..1	N/A

PASMetricData

The PASMetricData FHIR resource maps to the CareRequestExchangeInfo object.

FHIR V4.0 - Utilization Management Model Mapping

Here's how the fields defined by FHIR for PASMetricData map to the fields in Salesforce.

Table 36: PASMetricData - Salesforce

PASMetricData element	Salesforce Field	Type	Salesforce Cardinality	Notes
exchange	CareRequestExchangeInfo	Object	1..M	N/A
exchange.type	CareRequestExchangeInfo.ExchangeType	Picklist	1..1	N/A
exchange.with	CareRequestExchangeInfo.ExchangeFlagType	Picklist	0..1	N/A
exchange.method	CareRequestExchangeInfo.ExchangeMode	Picklist	1..1	N/A
exchange.requestTime	CareRequestExchangeInfo.RequestDateTime	DateTime	1..1	N/A
exchange.responseTime	CareRequestExchangeInfo.ResponseDateTime	DateTime	0..1	N/A
exchange.responseStatus	CareRequestExchangeInfo.ResponseStatusCode	Integer	0..1	N/A

Patient

The Patient FHIR resource maps to the Account and Contact objects in Salesforce. Patients are modeled using Person Accounts.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Patient map to the fields in Salesforce.

Table 37: Patient - Salesforce

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a patient is represented as Identifier records that

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				reference the patient record using their <code>Identifier.ParentRecordId</code> field.
active	<code>Account.IsActive</code>	Boolean	0.1	N/A
name	<code>PersonName</code>	Object	0.M	The name information for a patient is represented as <code>PersonName</code> records that reference the patient record using their <code>PersonName.ParentRecordId</code> field.
telecom	<code>ContactPointPhone</code>	Object	0.M	The telecom information for a patient is represented as <code>ContactPointPhone</code> records that reference the patient record using their <code>ContactPointPhone.ParentId</code> field.
gender	<code>Contact.Gender</code>	Picklist	0.1	While FHIR defines <code>patient.gender</code> as a code set, its Salesforce implementation is a picklist.
birthDate	<code>Contact.Birthdate</code>	Date	0.1	N/A
deceased .deceased Boolean	N/A	N/A	N/A	Not supported
deceased .deceased DateTime	<code>Contact.DeceasedDate</code>	DateTime	0.1	While FHIR defines <code>patient.deceased</code> as either a boolean or a date, Salesforce supports only a date.
address	<code>ContactPointAddress</code>	Object	0.M	The address information for a patient is represented as <code>ContactPointAddress</code> records that reference the patient record using their <code>ContactPointAddress.ParentId</code> field.
marital Status	<code>Contact.MaritalStatus</code>	Picklist	0.1	While FHIR defines <code>patient.maritalStatus</code> as a code set bundle, its Salesforce implementation is a picklist.
multiple Birth .multiple Birth Boolean	N/A	N/A	N/A	Not supported
multiple Birth .multiple Birth Integer	<code>Contact.SequenceInMultipleBirth</code>	Double	0.1	While FHIR defines <code>patient.multipleBirth</code> as either a boolean or an integer, Salesforce supports only an integer.

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
photo	N/A	N/A	N/A	Not supported
contact	ContactContactRelation__c.RelatedContact__c	Lookup: Contact	0..M	Contacts are connected to patients using the ContactContactRelation__c junction object. The ContactContactRelation__c.Contact__c field references the contact record of the patient's person account, and the ContactContactRelation__c.RelatedContact__c field references the contact record of the contact's person account.
contact.relationship	ContactContactRelation__c.Role__c	Lookup: ReiprocalRole__c	0..M	While FHIR defines patient.contact.relationship as a code set bundle, its Salesforce implementation is a reference to ReiprocalRole__c.
contact.name	PersonName	Object	0..M	The name information for a contact is represented as PersonName records that reference the contact record of the contact's person account using their PersonName.ParentRecordId field. While FHIR defines patient.contact.name as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact.telecom	ContactPointPhone	Object	0..M	The telecom information for a contact is represented as ContactPointPhone records that reference the contact's person account record using their ContactPointPhone.ParentId field.
contact.address	ContactPointAddress	Object	0..M	The address information for a contact is represented as ContactPointAddress records that reference the contact's person account record using their ContactPointAddress.ParentId field. While FHIR defines patient.contact.address as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact.gender	Contact.Gender	Picklist	0..1	While FHIR defines patient.contact.gender as a code set, its Salesforce implementation is a picklist.

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
contact .organization	N/A	N/A	N/A	Not supported
contact .period	ContactContactRelation__c.StartDate__c	Date	0.1	Because Salesforce doesn't support a native period data type, the patient.contact.period FHIR resource is flattened to a set of from and to dates.
	ContactContactRelation__c.EndDate__c	Date	0.1	
communication	PersonLanguage	Object	0.M	The language information for a patient is represented as PersonLanguage records that reference the patient record using their PersonLanguage.IndividualId field.
communication .language	PersonLanguage.Language	Picklist	0.1	While FHIR defines patient.communication.language as a code set bundle, its Salesforce implementation is a picklist.
communication .preferred	PersonLanguage.Rank	Double	0.1	While FHIR defines patient.communication.preferred as a boolean, its Salesforce implementation is an integer field that ranks the degree of preference.
general Practitioner	ContactContactRelation__c.RelatedContact__c	Lookup: Contact	0.M	Practitioners are connected to patients using the ContactContactRelation__c junction object. The ContactContactRelation__c.Contact__c field references the contact record of the patient's person account, and the ContactContactRelation__c.RelatedContact__c field references the contact record of the practitioner's person account. Salesforce doesn't support PractitionerRole type values for patient.generalPractitioner
managing Organization	AccountContactRelation.AccountId	Lookup: Account	0.M	Managing organizations are connected to patients using the AccountContactRelation junction object. The AccountContactRelation.AccountId field references the account record of the patient's organization, and the AccountContactRelation.ContactId field references the contact record of the patient's person account.
link	N/A	N/A	N/A	Not supported

Here's a diagram that shows an example of how this resource is represented in Salesforce.



The `Practitioner` resource in FHIR is represented as a combination of `HealthcareProvider` records and person accounts in Salesforce, where the `HealthcareProvider` record is the base. The person account is associated to the `HealthcareProvider` record by referencing the person account record using the `AccountId` field on `HealthcareProvider`.

 **Note:** If your implementation models providers as contacts instead of person accounts, you can't associate the fields mapped to Account to your providers. You can instead associate your HealthcareProvider record to the Contact record using the PractitionerId field on HealthcareProvider.

Here's how the fields defined by FHIR for [Practitioner](#) map to the fields in Salesforce.

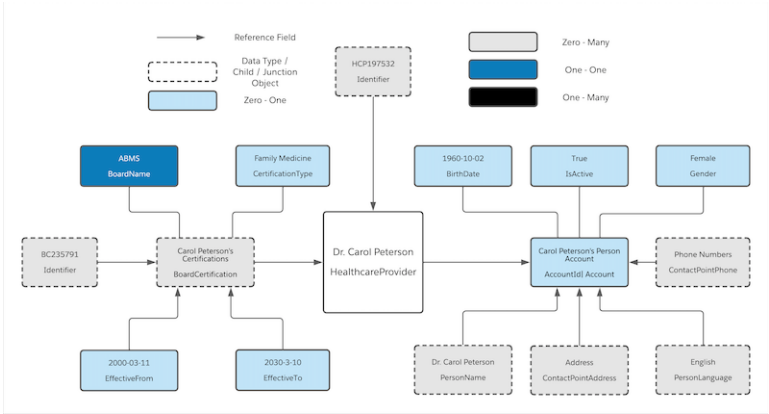
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a documentReference is represented as Identifier records that reference the HealthcareProvider record using their Identifier.ParentRecordId field.
active	Account.IsActive	Boolean	0..1	The practitioner.active field is mapped to the account record of the provider's person account. This account record is referenced

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				using the <code>HealthcareProvider.AccountId</code> field. If your Implementation models providers as Contacts instead of Person Accounts, then you can't map <code>practitioner.active</code> to your providers.
name	PersonName	Object	0..M	The name information for a practitioner is represented as <code>PersonName</code> records that reference the practitioner's person account record using their <code>PersonName.ParentRecordId</code> field.
telecom	ContactPointPhone	Object	0..M	The telecom information for a practitioner is represented as <code>ContactPointPhone</code> records that reference the account record of the practitioner's person account using the <code>ContactPointPhone.ParentId</code> field. If your Implementation models providers as Contacts instead of Person Accounts, then you can't map <code>practitioner.telecom</code> to your providers.
address	ContactPointAddress	Object	0..M	The address information for a practitioner is represented as <code>ContactPointAddress</code> records that reference the account record of the practitioner's person account using the <code>ContactPointAddress.ParentId</code> field. If your Implementation models providers as Contacts instead of Person Accounts, then you can't map <code>practitioner.address</code> to your providers.
gender	Contact.Gender	Picklist	0..1	While FHIR defines <code>practitioner.gender</code> as a code set, its Salesforce implementation is a picklist. The practitioner's gender is mapped to the contact record of their person account. This contact record is referenced using the <code>HealthcareProvider.PractitionerId</code> field on <code>HealthcareProvider</code>.

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
birthDate	Contact.Birthdate	Date	0.1	N/A
photo	N/A	N/A	N/A	Not supported
qualification	BoardCertification	Object	0.M	The qualification information for a practitioner is represented as BoardCertification records that reference the practitioner's HealthcareProvider record using their BoardCertification.HealthcareProviderId field.
qualification.identifier	Identifier	Object	0.M	The identifier information for a qualification is represented as Identifier records that reference the BoardCertification record using their Identifier.ParentRecordId field.
qualification.code	BoardCertification.CertificationType	Picklist	0.1	While FHIR defines practitioner.qualification.code as a code set bundle, its Salesforce implementation is a picklist.
qualification.period	BoardCertification.EffectiveFrom	Date	0.1	Because Salesforce doesn't support a native period data type, the practitioner.qualification.period FHIR resource is flattened to a set of from and to dates.
	BoardCertification.EffectiveTo	Date	0.1	
qualification.issuer	BoardCertification.BoardName	String	0.1	N/A
communication	PersonLanguage	Object	0.M	The language information for a practitioner is represented as PersonLanguage records that reference the practitioner's person account using their PersonLanguage.IndividualId field. While FHIR defines practitioner.communication as a code set bundle, the Salesforce implementation is a reference to PersonLanguage.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



PractitionerRole

The practitionerRole FHIR resource maps to the HealthcarePractitionerFacility and CareProviderFacilitySpecialty objects in Salesforce.

The practitionerRole resource in FHIR is represented as a combination of HealthcarePractitionerFacility and CareProviderFacilitySpecialty records, where the HealthcarePractitionerFacility record is the base. The CareProviderFacilitySpecialty record is associated to the HealthcarePractitionerFacility record by referencing the HealthcarePractitionerFacility record using the PractitionerFacilityId field on CareProviderFacilitySpecialty.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for PractitionerRole map to the fields in Salesforce.

Table 39: PractitionerRole - Salesforce

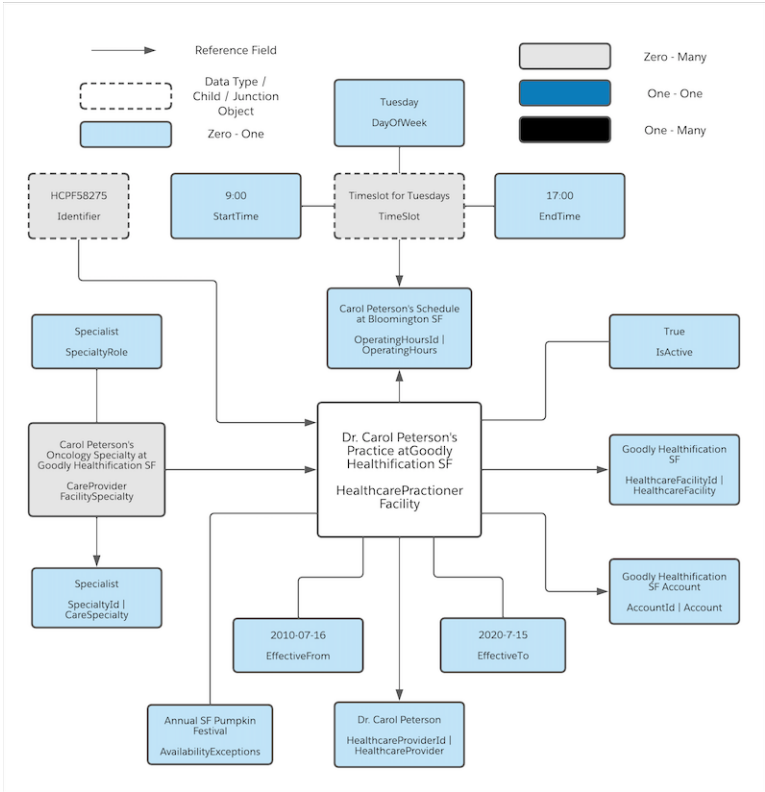
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a practitionerRole is represented as Identifier records that reference the HealthcarePractitionerFacility record using their Identifier.ParentRecordId field.
active	HealthcarePractitionerFacility.IsActive	Boolean	0..1	N/A
period	HealthcarePractitionerFacility.EffectiveFrom	Date	0..1	Because Salesforce doesn't support a native period data type, the practitionerRole .period FHIR resource is flattened to a set of from and to dates.
	HealthcarePractitionerFacility.EffectiveTo	Date	0..1	

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
practitioner	HealthcarePractitionerFacility.HealthcareProviderId	Lookup: Healthcare Provider	0.1	N/A
organization	HealthcarePractitionerFacility.AccountId	Lookup: Account	0.1	N/A
code	CareProviderFacilitySpecialty.SpecialtyRole	Picklist	0.M	While FHIR defines <code>practitionerRole.code</code> as a code set bundle, its Salesforce implementation is a picklist. Zero-to-many values can be associated by creating multiple <code>CareProviderFacilitySpecialty</code> records that reference a <code>HealthcarePractitionerFacility</code> record. However, a single <code>CareProviderFacilitySpecialty</code> record can have only one combination of role and specialty.
specialty	CareProviderFacilitySpecialty.SpecialtyId	Lookup: CareSpecialty	0.M	While FHIR defines <code>practitionerRole.code</code> as a code set bundle, its Salesforce implementation is a <code>CareSpecialty</code> reference. Zero-to-many values can be associated by creating multiple <code>CareProviderFacilitySpecialty</code> records that reference a <code>HealthcarePractitionerFacility</code> record. However, a single <code>CareProviderFacilitySpecialty</code> record can have only one combination of role and specialty.
location	HealthcarePractitionerFacility.HealthcareFacilityId	Lookup: Healthcare Facility	0.1	The Salesforce implementation supports only one <code>practitionerRole.location</code> reference for each practitioner role.

Practitioner Resource	Salesforce Field	Type	~~Salesforce~~ Cardinality	Notes
healthcare Service	N/A	N/A	N/A	Not supported
telecom	N/A	N/A	N/A	Not supported
availableTime	HealthcarePractitioner Facility.OperatingHoursId	Operating Hours	0..M	Even though only one OperatingHours record can be referenced from a HealthcarePractitioner Facility record, multiple time slots can be added to that OperatingHours record. As such, zero-to-many available time values can be added to a single HealthcarePractitioner Facility record through a single OperatingHours reference.
notAvailable	N/A	N/A	N/A	Not supported
availability Exceptions	HealthcarePractitioner Facility.Avialability Exceptions	String	0..1	N/A
endPoint	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Procedure

The procedure FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

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Here's how the fields defined by FHIR for [Procedure](#) map to the fields in Salesforce.

Table 40: Procedure - Salesforce

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a Procedure is represented as <code>Identifier</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>Identifier.ParentRecordId</code> field.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	PatientMedicalProcedureDetail	Object	0..M	The information about the service request that a procedure is based on is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure .basedOn doesn't support references to care plans.
	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Clinical Service Request	0..1	For procedure .basedOn information, PatientMedicalProcedureDetail.DetailRecordId must reference a ClinicalServiceRequest record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Based On	0..1	For procedure .basedOn information, PatientMedicalProcedureDetail.DetailType must use the value <i>Based On</i> .
partOf	PatientMedicalProcedureDetail	Object	0..M	The information about the procedure or observation that a procedure is a part of is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure .partOf doesn't support references to medication administration.
	PatientMedicalProcedureDetail.DetailRecordId	Polymorphic Lookup: Patient Medical Procedure, Care Observation	0..1	For procedure .partOf information, PatientMedicalProcedureDetail.DetailRecordId must reference either a PatientMedicalProcedure record or a CareObservation.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Part Of	0..1	For procedure .partOf information, PatientMedicalProcedureDetail.DetailType must use the value <i>Part Of</i> .

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status	PatientMedical Procedure.Status	Picklist	0.1	While FHIR defines <code>procedure.status</code> as a code set bundle, the Salesforce implementation of <code>PatientMedicalProcedure.Status</code> is picklist.
status Reason	PatientMedical Procedure.Status Reason.CodeId	Lookup: CodeSet Bundle	0.1	N/A
category	PatientMedical Procedure.TypeId	Lookup: CodeSet Bundle	0.1	N/A
code	PatientMedical Procedure.CodeId	Lookup: CodeSet Bundle	0.1	N/A
subject	PatientMedical Procedure.PatientId	MasterDetail: Account	1.1	The Salesforce implementation of <code>procedure.subject</code> doesn't support references to groups.
encounter	PatientMedical Procedure.Clinical EncounterId	Lookup: Clinical Encounter	0.1	N/A
performed .performed DateTime	PatientMedical Procedure.StartDate	DateTime	0.1	<code>PatientMedicalProcedure.StartDate</code> is used for both <code>procedure.performed.performedDateTime</code> and <code>procedure.performed.performedPeriod</code> . For the latter, the field is used to represent the start date of the period.
performed .performed Period	PatientMedical Procedure.StartDate	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>procedure.performed.performedPeriod</code> field is flattened into a set of start date and end date fields.
	PatientMedical Procedure.EndDate	DateTime	0.1	
performed .performed String	PatientMedical Procedure.Duration TimeString	String	0.1	N/A
performed .performed Age	PatientMedical Procedure.Performed AtAge	Double	0.1	Because Salesforce doesn't support a native age data type, the <code>procedure.performed.performedAge</code> FHIR resource is flattened into a set of age and unit fields.
	PatientMedical Procedure.PerformedAt AgeUnitId	Lookup: UnitOf Measure	0.1	

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
performed .performed Range	PatientMedical Procedure.PerformedAt AgeLowerLimit	Double	0.1	Because Salesforce doesn't support a native range data type, the <code>procedure.performed.performedRange</code> FHIR resource is flattened into a set of lower limit, upper limit, and unit fields.
	PatientMedical Procedure.PerformedAt AgeUpperLimit	Double	0.1	
	PatientMedical Procedure.Performed AgeRangeUnit	Lookup: UnitOf Measure	0.1	
recorder	PatientMedical Procedure.Record CreatorId	Lookup: Account, ~~Healthcare~~ Provider	0.1	N/A
asserter	PatientMedical Procedure.Assertion SourceId	Lookup: Account, Healthcare Provider	0.1	N/A
performer	CarePerformer	Object	0..M	The performer information for a Procedure is represented as <code>CarePerformer</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>CarePerformer.ParentRecordId</code> field.
performer .function	CarePerformer.RoleId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	N/A
performer .actor	CarePerformer .PersonId	Polymorphic Lookup: Account, Healthcare Provider	0.1	The Salesforce implementation doesn't support references to devices.
performer .actorOn BehalfOf	CarePerformer .Affiliated OrganizationId	Lookup: Account	0.1	0.1
location	PatientMedical Procedure.FacilityId	Lookup: Healthcare .Facility	0.1	N/A
reason Code	PatientMedical Procedure.Reason CodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>procedure.reasonCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

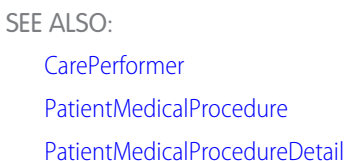
Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reason Reference	PatientMedical Procedure.Reason ReferenceId	Polymorphic Lookup: Health Condition, Care Observation, Patient Medical Procedure, and Diagnostic Summary	0.1	While FHIR defines <code>procedure.reason</code> Code as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation doesn't support document reference records.
bodySite	PatientMedical ProcedureDetail	Object	0.M	The body site information of a procedure is represented as <code>PatientMedical ProcedureDetail</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>PatientMedicalProcedureDetail.PatientMedicalProcedureId</code> field.
	PatientMedical ProcedureDetail. DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	For <code>procedure.bodySite</code> information, <code>PatientMedicalProcedureDetail.DetailCodeId</code> must reference a <code>CodeSet</code> or <code>CodeSetBundle</code> record.
	PatientMedical ProcedureDetail. DetailType	Picklist Value: Body Site	0.1	For <code>procedure.bodySite</code> information, <code>PatientMedicalProcedureDetail.DetailType</code> must use the value <i>Body Site</i> .
outcome	PatientMedical Procedure.Outcome	Picklist	0.1	While FHIR defines <code>procedure.outcome</code> as a code, the Salesforce implementation of <code>PatientMedicalProcedure.Outcome</code> is a picklist.
report	PatientMedical Procedure.ReportId	Lookup: Diagnostic Summary	0.1	While FHIR defines <code>procedure.report</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation of <code>procedure.report</code> doesn't support references to composition or document reference records.
complication	PatientMedical ProcedureDetail	Object	0.M	The complication information of a procedure is represented as <code>PatientMedical</code>

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				ProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	For procedure.complication information, PatientMedicalProcedureDetail.DetailCodeId must reference a CodeSet or CodeSetBundle record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Complication	0.1	For procedure.complication information, PatientMedicalProcedureDetail.DetailType must use the value <i>Complication</i> .
complicationDetail	PatientMedicalProcedureDetail	Object	0.M	The complication detail information of a procedure is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Health Condition	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailRecordId must reference a HealthCondition record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Complication Detail	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailType must use the value <i>Complication Detail</i> .
followUp	PatientMedicalProcedureDetail	Object	0.M	The follow up information of a procedure is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailCodeId	Polymorphic Lookup: CodeSet,	0.1	For procedure.followUp information, PatientMedicalProcedureDetail.

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		CodeSet Bundle		DetailCodeId must reference a CodeSet or CodeSetBundle record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Follow Up	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailType must use the value <i>Follow Up</i> .
Note	AuthorNote	Object	0.M	Use the AuthorNote object to add notes to a procedure, and use the ParentRecordId field to reference the parent procedure the note belongs to.
focal Device	PatientMedicalProcedureDetail.DetailrecordId	Lookup: Care Registered Device	0.M	Use the PatientMedicalProcedureDetail child object to add multiple focalDevice values that reference the parent procedure record.
used Reference	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Care Registered Device	0.M	Use the PatientMedicalProcedureDetail child object to specify devices used in a procedure, and reference the parent procedure record.
usedCode	PatientMedicalProcedureDetail.DetailCodeId	N/A	0.M	Use the PatientMedicalProcedureDetail child object to specify codes for items used in a procedure, and reference the parent procedure record.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation` c object.

Here's how the fields defined by FHIR for [RelatedPerson](#) map to the fields in Salesforce.

Related Person Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a related person is represented as <code>Identifier</code> records that reference the related person's person account using their <code>Identifier.Parent.RecordId</code> field.
active	<code>Account.IsActive</code>	Boolean	0..1	N/A
patient	<code>ContactContactRelation__c.Contact__c</code>	Lookup: Contact	1..1	Though Salesforce can technically accommodate patient as a zero-to-many association, it is recommended to align with the FHIR defined one-to-one association.
relationship	<code>ContactContactRelation__c.Role__c</code>	Lookup: ReciprocalRole__c	0..M	While FHIR defines <code>relatedPerson.relationship</code> as a code set bundle, its

Related Person Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation is a reference to <code>ReiprocalRole__c</code> .
name	PersonName	Object	0.M	The name information for a related person is represented as <code>PersonName</code> records that reference the related person's person account using their <code>PersonName.ParentRecordId</code> field.
telecom	ContactPointPhone	Object	0.M	The telecom information for a related person is represented as <code>ContactPointPhone</code> records that reference the related person's person account using their <code>ContactPointPhone.ParentId</code> field.
gender	Contact.Gender	Picklist	0.1	While FHIR defines <code>relatedPerson.gender</code> as a code set, its Salesforce implementation is a picklist.
birthDate	Contact.Birthdate	Date	0.1	N/A
address	ContactPointAddress	Object	0.M	The address information for a related person is represented as <code>ContactPointAddress</code> records that reference the related person's person account using their <code>ContactPointAddress.ParentId</code> field.
photo	N/A	N/A	N/A	Not supported
period	ContactContactRelation__c.StartDate__c	Date	0.1	Because Salesforce doesn't support a native period data type, the <code>relatedPerson.period</code> FHIR resource is flattened to a set of start and end dates.
	ContactContactRelation__c.EndDate__c	Date	0.1	
communication	PersonLanguage	Object	0.M	The language information for a related person is represented as <code>PersonLanguage</code> records that reference the related person's person account using their <code>PersonLanguage.IndividualId</code> field.
communication.language	PersonLanguage.Language	Picklist	0.1	While FHIR defines <code>relatedPerson.communication.language</code> as a code set bundle, its Salesforce implementation is a picklist.
communication.preferred	PersonLanguage.Rank	Double	0.1	While FHIR defines <code>relatedPerson.communication.preferred</code> as a

Related Person Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				boolean, its Salesforce implementation is an integer field that ranks the degree of preference.

ResearchStudy

The `ResearchStudy` FHIR resource maps to the `ResearchStudy` objects in Salesforce.

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Here's how the fields defined by FHIR for [researchStudy](#) map to the fields in Salesforce.

Table 42: researchStudy - Salesforce

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
url	ResearchStudy.UniformResourceIdentifier	URL	0.1	N/A
identifier	ResearchStudy.Identifier	Object	0.M	The identifier information for a research study is represented as <code>Identifier</code> records that reference the <code>ResearchStudy</code> record using their <code>Identifier.ParentRecordId</code> field.
name	ResearchStudy.Name	Text	1.1	While FHIR defines <code>researchStudy.name</code> as a zero-to-one resource, the Salesforce implementation of <code>ResearchStudy.Name</code> is one-to-one.
title	ResearchStudy.Title	Long Text Area	0.1	While FHIR defines <code>researchStudy.type</code> as a text, the Salesforce implementation of <code>ResearchStudy.Title</code> is a long text area.
date	ResearchStudy.SourceSystemModified	Date/Time	1.1	N/A
status	ResearchStudy.PublicationStatus	Picklist	1.1	N/A
primary Purpose Type	ResearchStudy.IntentType	Picklist	0.1	N/A
phase	ResearchStudy.Phase	Picklist	0.1	N/A
studyDesign	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle,	1.M	While FHIR defines <code>researchStudy.studyDesign</code> as a zero-to-many resource, the Salesforce implementation of

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		OmniProcess, CarePlanTemplate		CareProgramDetail.DetailRecord is one-to-many.
focus	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines <code>researchStudy.focus</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramDetail.DetailRecord</code> is one-to-many.
condition	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines <code>researchStudy.condition</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramDetail.DetailRecord</code> is one-to-many.
keyword	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines <code>researchStudy.keyword</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramDetail.DetailRecord</code> is one-to-many.
region	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate		While FHIR defines <code>researchStudy.region</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramDetail.DetailRecord</code> is one-to-many.
description .Summary	ResearchStudy.Summary	Long Text Area	0.1	N/A
description	ResearchStudy.Description	Long Text Area	0.1	N/A
period	ResearchStudy.Start Date	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>researchStudy.Period</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>researchStudy.period DateTime</code> .
	ResearchStudy.EndDate	Date/Time	0.1	
site	CareProgramSite.HealthCare Facility	Lookup: HealthCareFacility	0.M	N/A
classifier	CareProgramSite.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines <code>researchStudy.classifier</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramSite.DetailRecord</code> is one-to-many.

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
associated Party.name	CareProgramTeamMember.Member	Polymorphic Lookup	0.1	While FHIR defines <code>researchStudy.associatedParty.name</code> as a text, the Salesforce implementation of <code>CareProgramTeamMember.Member</code> is a polymorphic lookup.
associated Party.role	CareProgramTeamMemberRole.Period.Role	DynamicEnum	1.1	N/A
associated Party.period	CareProgramTeamMemberRole.Period.EffectiveStartDate	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>researchStudy.associatedParty.period</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>researchStudy.periodDateTime</code> .
associated Party.period	CareProgramTeamMemberRole.Period.EffectiveEndDate	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>researchStudy.associatedParty.period</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>researchStudy.periodDateTime</code> .
associated Party.classifier	CareProgramTeamMember.Category	Multi-Select	0.M	While FHIR defines <code>researchStudy.associatedParty.name</code> as a CodeSetBundle, the Salesforce implementation of <code>CareProgramTeamMember.Category</code> is Multi-Select.
progressStatus.state	CareProgramStatusPeriod.Status	DynamicEnum	1.M	While FHIR defines <code>researchStudy.state</code> as a zero-to-many resource, the Salesforce implementation of <code>CareProgramDetail.DetailRecord</code> is one-to-many.
progressStatus.actual	CareProgramStatusPeriod.AreDatesTentative	Boolean	0.1	N/A
progressStatus.period	CareProgramStatusPeriod.EffectiveStartDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>researchStudy.progressStatus.period</code> is flattened into effective start date time field.
progressStatus.period	CareProgramStatusPeriod.EffectiveEndDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, <code>researchStudy.progressStatus.period</code> is flattened into an effective end date time field.

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
why Stopped	ResearchStudy.DiscontinuationReason	Picklist	0.1	While FHIR defines <code>researchStudy.whyStopped</code> as a code set bundle, the Salesforce implementation of <code>ResearchStudy.DiscontinuationReason</code> is a picklist.
recruitment.targetnumber	CareProgram.TargetEnrolleeCount	Number	0.1	N/A
recruitment.actualnumber	CareProgram.CurrentEnrolleeCount	Number	0.1	N/A
recruitment.eligibility	ResearchStudy.InclusionExclusionCriteria	Rich Text Area	0.1	N/A
comparisonGroup.name	ResearchStudyComparisonGroup.Name	Text	1.1	N/A
comparisonGroup.type	ResearchStudyComparisonGroup.TypeCode	Lookup: CodeSet	1.1	While FHIR defines <code>researchStudy.comparisonGroup.type</code> as a zero-to-one resource, the Salesforce implementation of <code>CareProgramDetail.TypeCode</code> is one-to-one.
comparisonGroup.description	ResearchStudyComparisonGroup.Description	Text	0.1	N/A
objective.name	CareProgramGoal.Name	Long Text Area	1.1	While FHIR defines <code>researchStudy.objective.name</code> as a zero-to-one resource, the Salesforce implementation of <code>CareProgramGoal.Name</code> is one-to-one.
objective.type	CareProgramGoal.Type	Picklist	0.1	N/A
objective.description	CareProgramGoal.Description	Long Text Area	0.1	N/A
result	DiagnosticSummary.BasedOn	Lookup: Medication Statement, Clinical Service Request	0.1	N/A

ServiceRequest

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequestDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [serviceRequest](#) map to the fields in Salesforce.

Table 43: serviceRequest - Salesforce

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a service request is represented as <code>Identifier</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>Identifier.ParentRecordId</code> field.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported
basedOn	ClinicalServiceRequestDetail	Object	0..M	The information about the service request or medication request that a service request is based on is represented as <code>ClinicalServiceRequestDetail</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>ClinicalServiceRequestDetail.ClinicalServiceRequestId</code> field. The Salesforce implementation of <code>serviceRequest.basedOn</code> doesn't support references to care plans.
	ClinicalServiceRequestDetail.DetailRecordId	Polymorphic Lookup: Clinical Service Request, Medication Request	0..1	For <code>serviceRequest.basedOn</code> information, <code>ClinicalServiceRequestDetail.DetailRecordId</code> must reference a <code>ClinicalServiceRequest</code> or <code>MedicationRequest</code> record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Based On	0..1	For <code>serviceRequest.basedOn</code> information, <code>ClinicalServiceRequestDetail.DetailType</code> must use the value <i>Based On</i> .
replaces	ClinicalServiceRequest.OriginalRequestId	Lookup: Clinical Service Request	0..1	While FHIR defines <code>serviceRequest.replaces</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
requisition	ClinicalServiceRequest.ServiceRequestGroupIdentifierId	Lookup: Identifier	0.1	N/A
status	ClinicalServiceRequest.Status	Picklist	1.1	While FHIR defines <code>serviceRequest.status</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Status</code> is picklist.
intent	ClinicalServiceRequest.Type	Picklist	1.1	While FHIR defines <code>serviceRequest.intent</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Type</code> is picklist.
category	ClinicalServiceRequest.CategoryId	Lookup: CodeSet Bundle	0.1	N/A
priority	ClinicalServiceRequest.Priority	Picklist	0.1	While FHIR defines <code>serviceRequest.priority</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Priority</code> is picklist.
doNotPerform	ClinicalServiceRequest.IsIgnored	Boolean	0.1	N/A
code	ClinicalServiceRequest.RequestCodeId	Lookup: CodeSet Bundle	0.1	N/A
orderDetail	N/A	N/A	N/A	Not Supported
quantity .quantity Quantity	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of <code>serviceRequest.quantity.quantityQuantity</code> is flattened into a set of quantity and unit fields.
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOf Measure	0.1	
quantity .quantity Ratio	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native ratio data type, the implementation of <code>serviceRequest.quantity.quantityRatio</code> is flattened into a set of numerator, denominator and unit fields.
	ClinicalServiceRequest.QuantityDenominator	Double	0.1	

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOf Measure	0.1	
	ClinicalServiceRequest.QuantityType	Picklist Value: Ratio	0.1	For serviceRequest.quantity.quantityRatio information, ClinicalServiceRequest.QuantityType must use the value <i>Ratio</i> .
quantity .quantity Range	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native range data type, the implementation of serviceRequest.quantity.quantityRange is flattened into a set of numerator, denominator and unit fields.
	ClinicalServiceRequest.QuantityDenominator	Double	0.1	
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOf Measure	0.1	
	ClinicalServiceRequest.QuantityType	Picklist Value: Range	0.1	For serviceRequest.quantity.quantityRange information, ClinicalServiceRequest.QuantityType must use the value <i>Range</i> .
subject	ClinicalServiceRequest.PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
encounter	ClinicalServiceRequest.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
occurrence .occurrence DateTime	ClinicalServiceRequest.StartDate	DateTime	0.1	ClinicalServiceRequest.StartDate is used for both serviceRequest.occurrence.occurrenceDateTime and serviceRequest.occurrence.occurrencePeriod. For the latter, the field is used to represent the start date of the period.
occurrence .occurrence Period	ClinicalServiceRequest.StartDate	DateTime	0.1	Because Salesforce doesn't support a native period data type, the serviceRequest.occurrence.occurrencePeriod is flattened into a set of start date and end date fields.
	ClinicalServiceRequest.EndDate	DateTime	0.1	

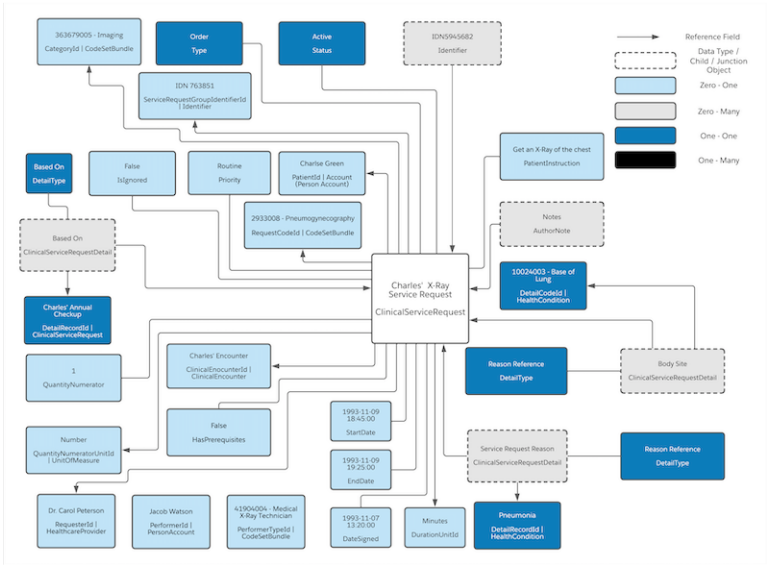
Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
occurrence .occurrence Timing	N/A	N/A	N/A	Not supported
asNeeded .asNeeded Boolean	ClinicalService Request.Has Prerequisites	Boolean	0.1	N/A
asNeeded .asNeeded Codeable Concept	ClinicalService Request.Prerequisite CodeId	Lookup: CodeSet Bundle	0.1	0.1
authored On	ClinicalService Request.DateSigned	DateTime	0.1	N/A
requester	ClinicalService Request.RequesterId	Polymorphic Lookup: Account, Asset, Care Registered Device, and Healthcare Provider	0.1	N/A
performer Type	ClinicalService Request.PerformerType Id	Lookup: CodeSet Bundle	0.1	N/A
performer	ClinicalService Request.PerformerId	Polymorphic Lookup: Account, Asset, Care Registered Device, and Healthcare Provider	0.1	References to care teams and healthcare services are not supported. While FHIR defines <code>serviceRequest</code> . <code>performer</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
location Code	ClinicalService Request.Facility CodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>serviceRequest</code> . <code>locationCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
location Reference	ClinicalService Request.FacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines <code>serviceRequest</code> . <code>locationReference</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reasonCode	ClinicalServiceRequest.ReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>serviceRequest.reasonCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	ClinicalServiceRequest.DiagnosticReportId	Lookup: Diagnostic Summary	0.1	N/A
	ClinicalServiceRequest.ConditionId	Lookup: Health Condition	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequest.ObservationId	Lookup: Care Observation	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequestDetail	Object	0.M	The records referencing the reasons for a service request are represented as <code>ClinicalServiceRequestDetail</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>ClinicalServiceRequestDetail.ClinicalServiceRequestId</code> field.
	ClinicalServiceRequestDetail.DetailRecordId	Polymorphic Lookup: Health Condition, Care Observation, Diagnostic Summary	0.1	For <code>serviceRequest.reason</code> Reference information, <code>ClinicalServiceRequestDetail.DetailRecordId</code> must reference a Health Condition or Care Observation record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Reason Reference	0.1	For <code>serviceRequest.reason</code> Reference information, <code>ClinicalServiceRequestDetail.DetailType</code> must use the value <i>Reason Reference</i> .
insurance	N/A	N/A	N/A	Not supported
supporting Info	N/A	N/A	N/A	Not supported
specimen	N/A	N/A	N/A	Not supported
bodySite	ClinicalServiceRequestDetail	Object	0.M	The body site information of a serviceRequest is represented as <code>ClinicalServiceRequestDetail</code> records that reference the <code>ClinicalServiceRequest</code> record using their

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				ClinicalServiceRequestDetail.ClinicalServiceRequestId field.
	ClinicalServiceRequestDetail.DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	For serviceRequest.bodySite information, ClinicalServiceRequestDetail.DetailCodeId must reference a CodeSet or CodeSetBundle record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Body Site	0.1	For serviceRequest.bodySite information, ClinicalServiceRequestDetail.DetailType must use the value <i>Body Site</i> .
Note	N/A	N/A	N/A	Not supported
patient Instruction	ClinicalServiceRequest.PatientInstruction	Text	0.1	N/A
relevant History	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

- [ClinicalServiceRequest](#)
- [ClinicalServiceRequestDetail](#)

Subscription

The Subscription FHIR resource maps to the InteropTopicSubscription, InteropTopicSubscriptionDt1, InteropTopicSubcrParameter, and InteropTopicSubcrFilter objects in Salesforce.

FHIR V4.0 - FHIR Subscription Data Model Mapping

Here's how the fields defined by FHIR for [Subscription](#) map to the fields in Salesforce.

Table 44: Subscription - Salesforce

subscription Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	N/A	N/A	N/A	Not supported
name	InteropTopicSubscription. Name	Text	0.1	N/A
status	InteropTopicSubscription.Status	Picklist	0.1	While FHIR defines status as a code, the Salesforce implementation of InteropTopicSubscription.Status is a picklist.
topic	InteropTopicSubscription.InteropTopic	Lookup: InteropTopic	1.1	N/A
contact	InteropTopicSubscriptionDt1.Contact	Picklist	1.1	Select Contact as the picklist value.

subscription Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	InterTopicSubscriptionDetailRecordId	Lookup: ContactPointPhone, ContactPointEmail	1.1	Reference an email or phone number as the contact record.
end	N/A	N/A	N/A	Not supported
managingEntity	InterTopicSubscriptionSubscriberId	Lookup: Account, HealthcareProvider	1.1	N/A
reason	InterTopicSubscription.Reason	Text	0.1	N/A
filterBy	InterTopicSubcrFilter	Object	1.1	N/A
filterBy.resource	N/A	N/A	N/A	Not supported
filterBy.filterParameter	InterTopicSubFilter.InterTopicFilterId	Lookup: InterTopicFilter	1.1	N/A
filterBy.operator	InterTopicSubFilter.OperatorType	Picklist	0.1	N/A
filterBy.modifier	InterTopicSubFilter.QueryOperatorType	Picklist	0.1	N/A
filterBy.value	InterTopicSubcrFilter.Value	String	1.1	N/A
filterBy.event	N/A	N/A	N/A	Not supported
channelType	InterTopicSubscriptionChannelTypeCodeId	Lookup: CodeSet	1.1	N/A
endpoint	InterTopicSubscriptionChannelIdentifier	TextArea	0.1	N/A
parameter	InterTopicSubcrParameter	Object	1.1	N/A
parameter.name	InterTopicSubParameter.ParameterName	String	1.1	N/A
parameter.value	InterTopicSubParameter.ParameterValue	TextArea	1.1	N/A
heartbeatPeriod	InterTopicSubscription.CheckInterval	Integer	0.1	N/A
timeout	InterTopicSubscription.NotificationTimeout	Integer	0.1	N/A
contentType	InterTopicSubscription.PayloadFormatType	Picklist	0.1	N/A
content	InterTopicSubscription.PayloadContentType	Picklist	0.1	N/A
maxCount	InterTopicSubscription.MaximumSetCount	Integer	0.1	N/A

SubscriptionTopic

The SubscriptionTopic FHIR resource maps to the InteropTopic, InteropTopicDetail, InteropTopicTriggerCriteria, InteropTopicFilter and InteropTopicNtfcnResource objects in Salesforce.

FHIR V4.0 - FHIR Subscription Data Model Mapping

Here's how the fields defined by FHIR for [SubscriptionTopic](#) map to the fields in Salesforce.

Table 45: SubscriptionTopic - Salesforce

SubscriptionTopic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	N/A	N/A	N/A	Not supported
url	InteropTopic.GlobalUniqueIdentifier	TextArea	1.1	N/A
version	InteropTopic.Version	Text	0.1	N/A
versionAlgorithm	N/A	N/A	N/A	Not supported
name	InteropTopic.Name	Text	1.1	N/A
title	InteropTopic.Title	Text	0.1	N/A
derivedFrom	InteropTopicDetail.DetailType	Picklist	1.1	Select Derived From as the detail type.
	InteropTopicDetail.DetailRecordId	Lookup: CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic	1.1	The record from which the interoperability topic is derived from.
status	InteropTopic.Status	Picklist	1.1	N/A
experimental	InteropTopic.IsExperimental	Boolean	0.1	N/A
date	InteropTopic.LastRevisedDate	DateTime	0.1	N/A
publisher	InteropTopic.PublisherId	Lookup: Account	0.1	N/A
contact	InteropTopicDetail.DetailType	Picklist	1.1	Select Contact as the detail type.
	InteropTopicDetail.DetailRecordId	Lookup: CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic	1.1	The record that has the contact details of the publisher.
description	InteropTopic.Description	TextArea	0.1	N/A
useContext	InteropTopic.UsageType	Picklist	1.1	N/A
jurisdiction	N/A	N/A	N/A	Not supported
purpose	InteropTopic.Purpose	String	0.1	N/A
copyright	InteropTopic.CopyrightInformation	TextArea	0.1	N/A
copyrightLabel	InteropTopic.CopyrightLabel	String	0.1	N/A

SubscriptionTopic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
approvalDate	InteropTopic.ApprovalDate	DateTime	0.1	N/A
lastReviewedDate	InteropTopic.LastReviewedDate	DateTime	0.1	N/A
effectivePeriod	InteropTopic.EffectiveStartDate	DateTime	0.1	Since Salesforce doesn't natively support the period data type, effectivePeriod is flattened into a set of effective start date time and effective end date time fields.
	InteropTopic.EffectiveEndDate	DateTime	0.1	
trigger	InteropTopicTriggerCriteria	Object	1.1	N/A
trigger.description	InteropTopicTriggerCriteria.Description	String	0.1	N/A
trigger.resource	InteropTopicTriggerCriteria.Resource	TextArea	1.1	N/A
trigger.scopeFilter	InteropTopicTriggerCriteria.QueryFilterType	Picklist	0.1	N/A
trigger.queryCriteria	N/A	N/A	N/A	Not supported
trigger.queryCriteria.parentResourceStatus	InteropTopicTriggerCriteria.ParentResourceStatus	String	0.1	N/A
trigger.queryCriteria.parentResourceField	InteropTopicTriggerCriteria.ParentResourceField	Picklist	0.1	N/A
trigger.queryCriteria.childResourceStatus	InteropTopicTriggerCriteria.ChildResourceStatus	String	0.1	N/A
trigger.queryCriteria.childResourceField	InteropTopicTriggerCriteria.ChildResourceField	Picklist	0.1	N/A
trigger.queryCriteria.requiresApproval	InteropTopicTriggerCriteria.RequiresApproval	Boolean	0.1	N/A
trigger.filterCriteria	InteropTopicTriggerCriteria.CriteriaExpression	TextArea	0.1	N/A
trigger.event	InteropTopicTriggerCriteria.EventCodeId	Lookup: CodeSet, CodeSetBundle	0.1	N/A
trigger.filterBy	InteropTopicFilter	Object	1.1	N/A
trigger.filterBy.description	InteropTopicFilter.Description	String	0.1	N/A
trigger.filterBy.resource	InteropTopicFilter.Resource	TextArea	0.1	N/A
trigger.filterBy.resourceName	InteropTopicFilter.ResourceField	String	1.1	N/A
trigger.filterBy.resourceUri	InteropTopicFilter.ResourceFieldUri	TextArea	0.1	N/A
trigger.filterBy.operator	InteropTopicFilter.OperatorType	Picklist	0.1	N/A
trigger.filterBy.reference	InteropTopicFilter.QueryOperatorType	Picklist	0.1	N/A
trigger.notification	InteropTopicNotificationResource	Object	1.1	N/A
trigger.notification.resource	InteropTopicNotificationResource.Resource	TextArea	1.1	N/A
trigger.notification.includeResourceFields	InteropTopicNotificationResource.IncludeResourceFields	TextArea	0.1	N/A
trigger.notification.includeResourceFieldsUri	InteropTopicNotificationResource.IncludeResourceFieldsUri	TextArea	0.1	N/A

Subscription Topic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
~~timing.boundsDuration~~	N/A	N/A	N/A	Not supported
~~timing.boundsPeriod~~	N/A	N/A	N/A	Not supported
~~timing.count~~	N/A	N/A	N/A	Not supported

Timing

The Timing FHIR resource maps to the ActivityTiming object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Timing](#) map to the fields in Salesforce.

Table 46: Timing - Salesforce

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
event	Event.ActivityDate	Object	0..M	timing.event is stored in Event.ActivityDate. This event record then references the ActivityTiming record using its WhatId field.
repeat.bounds.boundsDuration	ActivityTiming.PeriodLength	Int	0..1	Because Salesforce doesn't support a native duration data type, repeat.bounds.boundsDuration is flattened to a set of length and unit fields.
	ActivityTiming.PeriodLengthUnitId	Lookup: UnitOf Measure	0..1	
repeat.bounds.boundsRange	ActivityTiming.PeriodLengthLowerLimit	Double	0..1	Because Salesforce doesn't support a native duration data type, repeat.bounds.boundsRange is flattened to a set of lower limit, upper limit, and unit fields.
	ActivityTiming.PeriodLengthUpperLimit	Double	0..1	
	ActivityTiming.PeriodLengthUnitId	Lookup: UnitOf Measure	0..1	
repeat.bounds.boundsPeriod	ActivityTiming.PeriodStartDateTime	DateTime	0..1	Because Salesforce doesn't support a native period data type, repeat.bounds.boundsPeriod is flattened to a set of start and end date fields.
	ActivityTiming.PeriodEndDateTime	DateTime	0..1	
repeat.count	ActivityTiming.CountInPeriod	Int	0..1	N/A
repeat.countMax	ActivityTiming.MaxCountInPeriod	Int	0..1	N/A

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
repeat .duration	ActivityTiming .ActivityDuration	Double	0.1	N/A
repeat .duration Max	ActivityTiming.Max ActivityDuration	Double	0.1	N/A
repeat .duration Unit	ActivityTiming .ActivityDuration UnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .frequency	ActivityTiming .ActivityCountPer Repetition	Double	0.1	N/A
repeat .frequency Max	ActivityTiming.Max ActivityCountPer Repetition	Int	0.1	N/A
repeat .period	ActivityTiming .RepetitionCycle Length	Double	0.1	N/A
repeat .period Max	ActivityTiming.Max RepetitionCycleLength	Double	0.1	N/A
repeat .period Unit	ActivityTiming .RepetitionCycle UnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .dayOf Week	ActivityTiming.Weekly ActivityTimeId	Lookup: Operating Hours	0..M	While FHIR defines <code>repeat.dayOfWeek</code> as a code value, the Salesforce implementation uses a reference to OperatingHours. A record in OperatingHours can have multiple values for days in a week and time.
repeat .timeOf Day	ActivityTiming.Weekly ActivityTimeId	Lookup: Operating Hours	0..M	N/A
repeat .when	ActivityTiming. ActivityTime	Picklist	0.1	While FHIR defines <code>repeat.when</code> as a zero-to-many code, the Salesforce implementation is a zero-to-one picklist.
repeat .offset	ActivityTiming. ActivityTimeOffset	Int	0.1	N/A
code	ActivityTiming.Timing CodeId	Lookup: CodeSet Bundle	0.1	

Store HL7 v2.3 Messages in Salesforce Standard Objects

Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because the Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

Here are some HL7 messages and their segments that are supported in Salesforce standard objects.

[HL7 v2.3 Messages Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

[HL7 v2.3 Segments Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support the following segments in HL7 v2.3.

[HL7 v2.3 Data Types Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support the following data types defined in HL7 v2.3.

HL7 v2.3 Messages Supported in Salesforce Standard Objects

Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

These messages can be stored in Salesforce by mapping their constituent segments to fields in Salesforce standard objects.

- **Admission, Discharge, and Transfer (ADT)**
 - [Patient Identification \(PID\)](#) on page 1587
 - [Patient Visit \(PV1\)](#) on page 1589
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1591
 - [Observation Segment \(OBX\)](#) on page 1583
 - [Patient Allergy Information \(AL1\)](#) on page 1581
- **Order Message (ORM_001)**
 - [Patient Identification \(PID\)](#) on page 1587
 - [Patient Visit \(PV1\)](#) on page 1589
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1591
 - [Patient Allergy Information \(AL1\)](#) on page 1581
 - [Common Order Segment \(ORC\)](#) on page 1586
- **Unsolicited Transmission of an Observation Message (ORU_R01)**
 - [Patient Identification \(PID\)](#) on page 1587
 - [Patient Visit \(PV1\)](#) on page 1589
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1591
 - [Common Order Segment \(ORC\)](#) on page 1586
 - [Observation Request Segment \(OBR\)](#) on page 1581
 - [Observation Segment \(OBX\)](#) on page 1583
- **Unsolicited Vaccination Record Update (VXU_V04)**
 - [Patient Identification \(PID\)](#) on page 1587

- [Patient Visit \(PV1\)](#) on page 1589
- [Patient Visit - Additional Information \(PV2\)](#) on page 1591
- [Common Order Segment \(ORC\)](#) on page 1586
- [Pharmacy Administration Segment \(RXA\)](#) on page 1592
- [Pharmacy Route Segment \(RXR\)](#) on page 1594
- [Observation Segment \(OBX\)](#) on page 1583
- **Pharmacy/Treatment Encoded Order Message (RDE_O01)**
 - [Patient Identification \(PID\)](#) on page 1587
 - [Patient Visit \(PV1\)](#) on page 1589
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1591
 - [Patient Allergy Information \(AL1\)](#) on page 1581
 - [Common Order Segment \(ORC\)](#) on page 1586
 - [Pharmacy Encoded Order Segment \(RXE\)](#) on page 1593
 - [Pharmacy Route Segment \(RXR\)](#) on page 1594
 - [Pharmacy Component Order Segment \(RXC\)](#) on page 1593
 - [Observation Segment \(OBX\)](#) on page 1583

HL7 v2.3 Segments Supported in Salesforce Standard Objects

Salesforce Standard objects support the following segments in HL7 v2.3.

[AL1 - Patient Allergy Information](#)

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

[OBR - Observation Request Segment](#)

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMedicalProcedure` objects in Salesforce.

[OBX - Observation Segment](#)

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

[ORC - Common Order Segment](#)

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

[PID - Patient Identification](#)

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

[PV1 - Patient Visit](#)

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

[PV2 - Patient Visit - Additional Information](#)

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

[RXA - Pharmacy Administration Segment](#)

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

[RXC - Pharmacy Component Order Segment](#)

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest` objects in Salesforce.

[RXE - Pharmacy Encoded Order Segment](#)

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

[RXR - Pharmacy Route Segment](#)

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

AL1 - Patient Allergy Information

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for AL1 map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 47: AL1 - Salesforce

AL1	Salesforce Field	Type	Notes
AL1.2 - Allergy Type	<code>AllergyIntolerance.Category</code>	Picklist	N/A
AL1.3 - Allergy Code/Mnemonic/Description	<code>AllergyIntolerance.CodeId</code>	Lookup: CodeSetBundle	N/A
AL1.4 - Allergy Severity	<code>PatientHealthReaction.Severity</code>	Picklist	N/A
AL1.5 - Allergy Reaction	<code>PatientHealthReaction.ManifestedSymptomId</code>	Lookup: CodeSetBundle	N/A
AL1.6 - Identification Date	<code>onset.onsetDateTime</code>	DateTime	N/A

OBR - Observation Request Segment

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMedicalProcedure` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBR map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 48: OBR - Salesforce

OBR	Salesforce Field	Type	Notes
OBR.2 - Place Order Number	Identifier	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
OBR.3 - Fill Order Number	Identifier	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
OBR.4 - Universal Service Id	- ClinicalServiceRequest.RequestCodeId - PatientMedicalProcedure.CodeId - DiagnosticSummary.CodeId	Lookup: CodeSetBundle	N/A
OBR.5 - Order Status	- ClinicalServiceRequest.Status - MedicationRequest.Status	Picklists	N/A
OBR.7 - Observation Date/Time	PatientMedicalProcedure.StartDate	Double	N/A
OBR.16 - Ordering Provider	ClinicalServiceRequest.RequesterId	Lookup: HealthcareProvider, Account, Asset	N/A
OBR.22 - Results Rpt/Status Chng - Date/Time	DiagnosticSummary.IssuedDateTime	DateTime	N/a
OBR.24 - Diagnostic Service Section ID	- ClinicalServiceRequest.CategoryId - DiagnosticSummary.CategoryId	- Lookup: CodeSetBundle - Picklist	N/A
OBR.25 - Result Status	- PatientMedicalProcedure.Status - DiagnosticSummary.Status	Picklist	N/A

OBR	Salesforce Field	Type	Notes
OBR.27 - Quantity/Timing	ClinicalServiceRequest.QuantityNumerator	Double	N/A
	ClinicalServiceRequest.QuantityDenominator	Double	N/A
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	N/A
OBR.31 - Reason For Study	PatientMedicalProcedure.ReasonCodeId	Lookup: CodeSetBundle	N/A
OBR.32 - Principal Result Interpreter	DiagnosticSummary.InterpretedById	Lookup: CarePerformer	N/A

OBX - Observation Segment

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBX map to fields in Salesforce standard objects.

 **Note:** Only the Segments supported by Salesforce are mentioned below.

Table 49: OBX - Salesforce

OBX	Salesforce Field	Type	Notes
OBX.2 - Value Type	CareObservation.ObservedValueType	Picklist	N/A
OBX.3 - Observation Identifier	CareObservation.CodeId	Lookup: CodeSetBundle	N/A
	CareObservation.Component.ComponentTypeCodeId	Lookup: CodeSetBundle	N/A
OBX.5 - Observation Value	- CareObservation.ObservedValueNumerator - CareObservation.ObservedValueDenominator	Multiple Data types; Refer Object reference documentation	N/A

OBX	Salesforce Field	Type	Notes
	- CareObservation.ObservedValueCodeId - CareObservation.ObservedValueText - CareObservation.IsObserved - CareObservation.ObservationStartTime - CareObservation.ObservationEndTime - CareObservationComponent.ObservedValueNumerator - CareObservationComponent.ObservedValueDenominator - CareObservationComponent.ObservedValueCodeId - CareObservationComponent.ObservedValueText - CareObservationComponent.IsObserved - CareObservationComponent.ObservationStartTime - CareObservationComponent.ObservationEndTime - Attachment.ContentType - Attachment.Body - PatientMedicalProcedure.ReportId		

OBX	Salesforce Field	Type	Notes
OBX.6 - Units	- CareObservation.ObservedValueUnitId - CareObservationComponent.ObservedValueUnitId	Lookup: UnitOfMeasure	N/A
OBX.7 - Reference Range	- CareObservation.LowerBaselineValue - CareObservation.UpperBaselineValue - CareObservationComponent.LowerBaselineValue - CareObservationComponent.UpperBaselineValue	Double	N/A
OBX.8 - Abnormal Flags	- CareObservation.ValueInterpretation - CareObservationComponent.ValueInterpretation	Lookup: CodeSetBundle	N/A
OBX.11 - Observation Result Status	CareObservation.ObservationStatus	Picklist	N/A
OBX.14 - Date/Time of the Observation	CareObservation.IssuedDateTime	DateTime	N/A
OBX.16 - Responsible Observer	CareObservation.ObserverId	Lookup: HealthcareProvider, Account	N/A
	CarePerformer	Object	The performer information for a Procedure is represented as Care Performer records that reference the PatientMedicalProcedure record using their Care Performer.ParentRecordId field.
OBX.17 - Observation Method	CareObservation.MethodId	Lookup: CodeSetBundle	N/A

ORC - Common Order Segment

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for ORC map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 50: ORC - Salesforce

ORC	Salesforce Field	Type	Notes
ORC.1 - Order Control	<code>ClinicalServiceRequest.Status</code> <code>MedicationRequest.Status</code>	Picklists	N/A
ORC.2 - Place Order Number	Identifier	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
ORC.3 - Fill Order Number	Identifier	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
ORC.4 - Placer Group Number	<code>ClinicalServiceRequest.ServiceRequestGroupIdentifierId</code>	Lookup: Identifier	N/A
ORC.5 - Order Status	<code>ClinicalServiceRequest.Status</code> <code>MedicationRequest.Status</code>	Picklists	N/A
ORC.7 - Quantity/Timing	<code>ClinicalServiceRequest.QuantityNumerator</code>	Double	N/A
	<code>ClinicalServiceRequest.QuantityDenominator</code>	Double	N/A

ORC	Salesforce Field	Type	Notes
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	N/A
ORC.9 - Date and Time of Transaction	ClinicalServiceRequest.DateSigned	DateTime	N/A
ORC.12 - Ordering Provider	ClinicalServiceRequest.RequesterId	Lookup: HealthcareProvider, Account, Asset	N/A
ORC.12 - Order Control Code Reason	- ClinicalServiceRequest.ReasonCodeId - MedicationRequest.StatusReasonCodeId	Lookup: CodeSetBundle	N/a

PID - Patient Identification

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PID map to fields in Salesforce standard objects.



Note: Only the Segments supported by Salesforce are mentioned below.

Table 51: PID - Salesforce

PID	Salesforce Field	Type	Notes
PID.2 - Patient ID (External ID)	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.3 - Patient ID (Internal ID)	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.4 - Alternate Patient ID	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using

PID	Salesforce Field	Type	Notes
			the ParentRecordId field in Identifier.
PID.5 - Patient Name	PersonName	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Name.ParentRecordId field.
PID.7 - Date/Time of Birth	Contact.BirthDate	Date	Salesforce supports only the date of birth. The time of birth isn't supported.
PID.8 - Sex	Contact.Gender	Picklist	N/A
PID.9 - Patient Alias	PersonName	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Name.ParentRecordId field.
PID.11 - Patient Address	ContactPointAddress	Object	The address information for a patient is represented as Contact PointAddress records that reference the patient record using their ContactPointAddress.ParentId field.
PID.13 - Home Phone	ContactPointPhone	Object	The telecom information for a patient is represented as Contact PointPhone records that reference the patient record using their ContactPointPhone.ParentId field.
PID.14 - Work Phone	ContactPointPhone	Object	The telecom information for a patient is represented as Contact PointPhone records that reference the patient record using their ContactPointPhone.ParentId field.
PID.15 - Primary Language	PersonLanguage	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Language.IndividualId field.
PID.16 - Marital Status	Contact.MaritalStatus	Picklist	N/A

PID	Salesforce Field	Type	Notes
PID.25 - Multiple Birth Indicator	Contact.SequenceInMultipleBirth	Double	N/A
PID.29 - Patient Death Date and Time	Contact.DeceasedDate	DateTime	N/A

PV1 - Patient Visit

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV1 map to fields in Salesforce standard objects.

 **Note:** Only the Segments supported by Salesforce are mentioned below.

Table 52: PV1 - Salesforce

PV1	Salesforce Field	Type	Notes
PV1.2 - Patient Class	ClinicalEncounter.Category	Picklist	N/A
PV1.3 - Assigned Patient Location	ClinicalEncounterFacility	Object	The facility information for a patient visit is represented as <code>ClinicalEncounterFacility</code> records that reference the encounter record using their <code>ClinicalEncounterFacility.ClinicalEncounterId</code> field.
PV1.4 - Admission Type	ClinicalEncounter.TypeId	Lookup: CodeSetBundle	N/A
PV1.5 - Preadmit Number	ClinicalEncounter.PreAdmissionIdentifierId	Lookup: Identifier	N/A
PV1.7 - Attending Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as <code>ClinicalEncounterProvider</code> records that reference the encounter record using their <code>ClinicalEncounterProvider.ClinicalEncounterId</code> field.
PV1.8 - Referring Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as <code>ClinicalEncounterProvider</code> records that reference the

PV1	Salesforce Field	Type	Notes
			encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.9 - Consulting Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.10 - Hospital Service	ClinicalEncounter.ServiceType	Picklist	N/A
PV1.13 - Readmission Indicator	ClinicalEncounter.ReadmissionCodeId	Lookup: CodeSetBundle	N/A
PV1.14 - Admit Source	ClinicalEncounter.AdmissionSource	Picklist	N/A
PV1.16 - VIP Indicator	ClinicalEncounter.SpecialCourtesy	Picklist	N/A
PV1.17 - Admitting Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.18 - Patient Type	ClinicalEncounter.TypeId	Lookup: CodeSetBundle	N/A
PV1.19 - Visit Identifier	ClinicalEncounterIdentifier	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the encounter record using their ClinicalEncounterIdentifier. ParentRecordId field.
PV1.22 - Courtesy Code	ClinicalEncounter.SpecialCourtesy	Picklist	N/A
PV1.36 - Discharge Disposition	ClinicalEncounter.DischargeDispositionId	Lookup: CodeSetBundle	N/A
PV1.37 - Discharged to Location	ClinicalEncounter.DestinationFacilityId	Lookup: HealthcareFacility	N/A

PV1	Salesforce Field	Type	Notes
	ClinicalEncounter. Destination OrganizationId	Lookup: Account	N/A
PV1.38 - Diet Type	ClinicalEncounter. DietPreference	Picklist	N/A
PV1.44 - Admit Date/Time	ClinicalEncounter .StartDate	DateTime	N/A
PV1.45 - Discharge Date/Time	ClinicalEncounter.End Date	DateTime	N/A
PV1.50 - Alternate Visit ID	ClinicalEncounter Identifier	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the encounter record using their ClinicalEncounterIdentifier. ParentRecordId field.

PV2 - Patient Visit - Additional Information

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV2 map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 53: PV2 - Salesforce

PV2	Salesforce Field	Type	Notes
PV2.3 - Admit Reason	ClinicalEncounter Reason.ReasonCodeId	Lookup: CodeSetBundle	N/A
PV2.7 - Visit User Code	ClinicalAlert.CodeId	Lookup: CodeSetBundle	N/A
PV2.11 - Actual Length of Inpatient Stay	ClinicalEncounter. Duration	Double	N/A
	ClinicalEncounter. DurationUnitId	Lookup: UnitOfMeasure	N/A
PV2.25 - Patient Status Code	ClinicalEncounter. PriorityId	Lookup: CodeSetBundle	N/A

RXA - Pharmacy Administration Segment

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXA map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 54: RXA - Salesforce

RXA	Salesforce Field	Type	Notes
RXA.3 - Date/Time Start of Administration	<code>PatientImmunization.VaccinationDate</code>	DateTime	N/A
RXA.5 - Administered Code	<code>PatientImmunization.VaccineCodeId</code> <code>Medication.MedicationCodeId</code>	Lookup: CodeSetBundle	N/A
RXA.6 - Administered Amount	<code>PatientImmunization.Dose</code>	Double	N/A
RXA.7 - Administered Unit	<code>PatientImmunization.DoseUnitId</code>	Lookup:UnitOfMeasure	N/A
RXA.8 - Administered Dosage Form	<code>Medication.MedicationFormId</code>	Lookup: CodeSetBundle	N/A
RXA.10 - Administering Provider	<code>CarePerformer</code>	Object	The performer information for an immunization is represented as <code>CarePerformer</code> records that reference the <code>PatientImmunization</code> record using their <code>CarePerformer.ParentRecordId</code> field.
RXA.11 - Administered-at Location	<code>PatientImmunization.FacilityId</code>	Lookup: Healthcare Facility	N/A
RXA.15 - Substance Lot Number	<code>PatientImmunization.LotNumber</code>	String	N/A
RXA.16 - Substance Expiration Date	<code>PatientImmunization.ExpirationDate</code>	DateTime	N/A
RXA.17 - Substance Manufacturer Name	<code>PatientImmunization.Manufacturer</code>	- String - Lookup: Account	N/A

RXA	Salesforce Field	Type	Notes
	Medication. ManufacturerId		
RXA.18 - Substance Refusal Reason	PatientImmunization. StatusReasonCodeId	Lookup: CodeSetBundle	N/A
RXA.20 - Completion Status	PatientImmunization. Status	Picklist	N/A

RXC - Pharmacy Component Order Segment

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXC map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 55: RXC - Salesforce

RXC	Salesforce Field	Type	Notes
RXC.2 - Component Code	- Medication. MedicationCodeId - MedicationRequest. MedicationCodeId	Lookup: CodeSetBundle	N/A

RXE - Pharmacy Encoded Order Segment

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXE map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 56: RXE - Salesforce

RXE	Salesforce Field	Type	Notes
RXE.2 - Give Code	Medication. MedicationCodeId	Lookup: CodeSetBundle	N/A
RXE.2 - Give Dosage Form	Medication. MedicationFormId	Lookup: CodeSetBundle	N/A

RXR - Pharmacy Route Segment

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXR map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 57: RXR - Salesforce

RXR	Salesforce Field	Type	Notes
RXR.1 - Route	<code>PatientImmunization.RouteId</code> <code>PatientMedicationDosage.RouteId</code>	Lookup: CodeSetBundle	N/A
RXR.2 - Site	<code>PatientImmunization.SiteId</code> <code>PatientMedicationDosage.SiteId</code>	Lookup: CodeSetBundle	N/A
RXR.4 - Administration Method	<code>PatientMedicationDosage.MethodId</code>	Lookup: CodeSetBundle	N/A

HL7 v2.3 Data Types Supported in Salesforce Standard Objects

Salesforce Standard objects support the following data types defined in HL7 v2.3.

[CE - Coded Element](#)

The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

[CX - Extended Composite ID With Check Digit](#)

The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

[XPN - Extended Person Name](#)

The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

[XTN - Extended Telecommunication Number](#)

The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

CE - Coded Element

The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CE map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 58: CE - Salesforce

CE	Salesforce Field	Type	Notes
CE.1 - Identifier	CodeSet.Code	String	N/A
CE.2 - Text	CodeSet.Name	String	N/A
	CodeSetBundle.Name	String	N/A
CE.3 - Name of Coding System	CodeSet.SourceSystem	String	N/A

CX - Extended Composite ID With Check Digit

The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CX map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 59: CX - Salesforce

CX	Salesforce Field	Type	Notes
CX.1 - ID	Identifier.IdValue	String	N/A
CX.4 - Assigning Authority	Identifier.IssuingAuthority	Lookup: Account	N/A
CX.5 - Identifier Type Code	Identifier.IdType	Lookup: CodeSet, CodeSet Bundle	N/A

XPN - Extended Person Name

The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XPN map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 60: XPN - Salesforce

XPN	Salesforce Field	Type	Notes
XPN.1 - Family Name	PersonName.LastName	String	In cases where a person has a middle name,

XPN	Salesforce Field	Type	Notes
			<code>PersonName.LastName</code> is supposed to store a combination of the middle name and the last name.
XPN.2 - Given Name	<code>PersonName.FirstName</code>	String	N/A
XPN.3 - Middle Initial or Name	N/A	N/A	This attribute isn't implemented in <code>PersonName</code> . In cases where a person has a middle name, <code>PersonName.LastName</code> is supposed to store a combination of the middle name and the last name.
XPN.4 - Suffix	<code>PersonName.Suffix</code>	String	N/A
XPN.5 - Prefix	<code>PersonName.Prefix</code>	String	N/A
XPN.6 - Degree	N/A	N/A	This attribute isn't implemented in <code>PersonName</code> .
XPN.7 - Name Type Code	<code>PersonName.NameUsageType</code>	Dynamic Picklist	While HL7 defines XPN.7 as a code, Salesforce implements <code>PersonName.NameUsageType</code> as a dynamic picklist.

XTN - Extended Telecommunication Number

The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XTN map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 61: XTN - Salesforce

XTN	Salesforce Field	Type	Notes
XTN.1 - Telephone Number	<code>ContactPointPhone.Telephone Number</code>	Phone	N/A
XTN.2 - Telecommunication Use Code	<code>ContactPointPhone.UsageType</code>	Picklist	N/A
	<code>ContactPointEmail.UsageType</code>	Picklist	N/A

XTN	Salesforce Field	Type	Notes
XTN.3 - Telecommunication Equipment Type	ContactPointPhone .PhoneType	Picklist	N/A
XTN.4 - Email Address	ContactPointEmail .EmailAddress	Email	N/A
XTN.6 - Area/City Code	ContactPointPhone .AreaCode	String	Some systems may break down the phone number into multiple components, such as country code, area code, local number, extension, and so on. In such cases, the full number may have to be assembled.
XTN.8 - Extension	ContactPointPhone .ExtensionNumber	String	N/A

Emergency Response Management

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

[Emergency Response Management Standard and Custom Objects](#)

Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

[Emergency Response Management Custom Fields on Standard Objects](#)

Emergency Response Management adds custom fields to some standard Salesforce objects.

[Emergency Response Management Business APIs](#)

Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

Emergency Response Management Standard and Custom Objects

Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.

[ClinicalAssessmentResponse__c](#)

Represents the results of an assessment of a patient's health condition.

[ContactEncounter](#)

Represents a period of time during which two or more people were in close proximity to each other.

[ContactEncounterParticipant](#)

Represents a person who was present during a contact encounter.

[HousingAssessment__c](#)

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

[Visit](#)

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

ClinicalAssessmentResponse__c

Represents the results of an assessment of a patient's health condition.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AbdominalPain__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing abdominal pain.
CardiovascularDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of cardiovascular disease.
Chills__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing chills.
ChronicLiverDisease__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic liver disease.
ChronicLungDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic lung disease.
ChronicRenalDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic renal disease.
Cough__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing new or chronic coughing.
CurrentSmoker__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient currently smokes.
DiabetesMellitus__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of Diabetes Mellitus.
Diarrhoea__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing diarrhea.
FeverOverThreshold__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a fever that's above a given temperature threshold.
FormerSmoker__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient previously smoked, but no longer does.
Headache__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient is experiencing a headache.
HighestRecordedTemperature__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The highest recorded temperature in Fahrenheit.
HospitalizationStatus__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status describing whether the person was admitted to the hospital. Possible values are:

Field	Details
	- Admitted - Not_Admitted—Not Admitted - Unknown
Immunocompromised__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient is immunocompromised.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
MuscleAches__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient is experiencing muscle aches (myalgia).
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of this clinical assessment response.
NauseaOrVomiting__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing nausea or vomiting.
NeurologicalDisablity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of a specific neurological disability.
NeurologicalDisablityNotes__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional text describing the patient's neurological condition.
Occupation__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Occupation of the individual. Possible values are: - Childcare workers—Childcare worker - Clinical laboratory technologists and technicians—Clinical laboratory technologist or technician - Combined food preparation and serving workers, including fast food—Combined food preparation or serving worker, including fast food - Dentists—Dentist - Emergency management directors—Emergency management director - Emergency medical technicians and paramedics—Emergency medical technician or paramedic - Health practitioner support technologists and technicians—Health practitioner support technologist or technician - Healthcare support workers, all other, including medical equipment preparers—Healthcare support worker (including medical equipment preparer) - Other

Field	Details
OnsetOfSymptoms__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the symptoms started.
OtherChronicDiseases__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of any other chronic diseases.
OtherChronicDiseasesNotes__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional text describing the patient's other chronic diseases.
OtherSymptoms__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing any other symptoms not specified on the assessment form.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
ParentalConsent__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether consent was provided to interview a minor.
Patient__c	Type reference Properties Create, Filter, Group, Sort, Update Description The person account of the individual whose health condition is described in the assessment.
PrimaryCarePhysician__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the person's primary care physician.
ProviderFacilityName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the provider of healthcare services such as the hospital, clinic, or medical practitioner other than a primary care physician.
RunnyNose__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a runny nose.
ShortnessOfBreath__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing shortness of breath.
SoreThroat__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a sore throat.
SubjectiveFever__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has felt feverish, even if body temperature was not measured.
TestingFacilityName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the facility where the testing was done.

ContactEncounter

Represents a period of time during which two or more people were in close proximity to each other.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Actual_Participant_Count__c	Type double Properties Filter, Nillable, Sort Description The confirmed number of people who were present during the encounter.
Description__c	Type textarea

Field	Details
	Properties Create, Nillable, Update Description Text describing the encounter.
DiseaseInvestigationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The disease investigation associated with the contact encounter. This field is a relationship field. Relationship Name DiseaseInvestigation Refers To DiseaseInvestigation
EndTime__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the encounter ended.
EstimatedParticipantCount__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The estimated number of people who were present during the encounter.
ExposureSource	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the source of the exposure. Possible values are: • Animal Contact • Environment - Air • Environment - Chemical

Field	Details
	• Environment - Water • Event • Facility • Person Contact
ExposureSourceDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the exposure source.
ExposureType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of disease exposure the patient encountered. Possible values are: • Direct Contact • Ingestion • Inhalation
Location__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the encounter took place.
StartTime__c	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the encounter began.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort

Field	Details
	Description Value is one of the following, whichever is the most recent: • Due date of the most recent event logged against the object. • Due date of the most recently closed task associated with the object.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of this contact encounter.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

ContactEncounterParticipant

Represents a person who was present during a contact encounter.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account associated with the contact encounter participant. This field is a relationship field. Relationship Name Account Refers To Account
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the contact encounter participant. This field is a relationship field. Relationship Name Case Refers To Case
ContactEncounter__c	Type reference Properties Create, Filter, Group, Sort Description The contact encounter that this person was involved in.
Contact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A contact who was involved in the contact encounter.

Field	Details
EndTime__c	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the contact encounter ended for this person.
Lead__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A lead who was involved in the contact encounter.
StartTime__c	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the contact encounter began for this person.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Value is one of the following, whichever is the most recent: • Due date of the most recent event logged against the object. • Due date of the most recently closed task associated with the object.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-generated unique ID for this record.
TransmissionMode	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies whether the contact encounter participant acquired the disease or contracted it through transmission. Possible values are: • Acquired • Transmitted
RiskLevel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the risk level of an individual for an infection based on their exposure to the contact encounter participant. Possible values are: • HighRisk • LowRisk

HousingAssessment__c

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the account object.
AssessmentDate__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Date when the housing assessment took place.
CanPrepareFoodSafely__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person can prepare food.
CanQuarantine__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person can quarantine effectively.
Dwelling__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicated the type of residence for the person. Possible values are: • Apartment • Board and Care or Assisted Living Facility • Hotel or Motel • House • Long-Term Care Facility • Multi-Family Dwelling • Nursing Home • Recreational Vehicle or Mobile Home • Skilled Nursing Facility
HasPrivateBathroom__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the person has access to a private bathroom.
IsHomeless__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person has a place to live in.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the housing assessment.
QuarantineEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date of the quarantine period.
QuarantineLocation__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where the person must quarantine.
QuarantineStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date of the quarantine period.

Visit

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the account.
ActualVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit ended.
ActualVisitStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit started.
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the context.
InstructionDescription	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Special instructions for conducting the visit, if any.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user accessed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Unique identifier for the visit record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user that owns the record.
PlaceId	Type reference Properties Create, Filter, Group, Sort, Update Description ID of the place to be visited.
PlannedVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit is expected to end.

Field	Details
PlannedVisitStartTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the visit is expected to start.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of the visit. Possible values are: - Abandoned - Completed - InProgress - Planned
StatusRemarks	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The reasons for abandoning or completing the visit as provided by the visiting user.
VisitPriority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the visit. Possible values are: - High - Low - Medium
VisitTypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The type of inspection or assessment conducted during the visit.
VisitorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the user that performed the visit.

Emergency Response Management Custom Fields on Standard Objects

Emergency Response Management adds custom fields to some standard Salesforce objects.

[Account Custom Fields](#)

Custom fields extend the standard Account object for use in Emergency Response Management.

[Contact Custom Fields](#)

Custom fields extend the standard Contact object for use in Emergency Response Management.

[Lead Custom Fields](#)

Custom fields extend the standard Lead object for use in Emergency Response Management.

Account Custom Fields

Custom fields extend the standard Account object for use in Emergency Response Management.

Fields

Field	Details
ConditionStatus__pc	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Represents a person's condition based on their most recent test or assessment. Possible values are: - Asymptomatic - Asymptomatic - Declined to Participate - Cured

Field	Details
	• Evaluated - No Risk • Symptomatic • Symptomatic - Declined to Participate
Monitored_at_Home__pc	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are: • No • Yes
StatusGroup__pc	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Categorizes a person's stage within the testing and monitoring process. Possible values are: • Monitored • Positive • Ready for intake • Unknown • Unmonitored
Testing_Status__pc	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the result of a person's most recent test. Possible values are: • Negative Test • Positive Test • Test Results Pending—Test Results Awaited • Test Scheduled • Testing Recommended • Unknown

Contact Custom Fields

Custom fields extend the standard Contact object for use in Emergency Response Management.

Fields

Field	Details
ConditionStatus__pc	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Represents a person's condition based on their most recent test or assessment. Possible values are: - Asymptomatic - Asymptomatic - Declined to Participate - Cured - Evaluated - No Risk - Symptomatic - Symptomatic - Declined to Participate
Monitored_at_Home__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are: - No - Yes
StatusGroup__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Categorizes a person's stage within the testing and monitoring process. Possible values are: - Monitored - Positive - Ready for intake - Unknown - Unmonitored

Field	Details
Testing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the result of a person's most recent test. Possible values are: • Negative Test • Positive Test • Test Results Pending—Test Results Awaited • Test Scheduled • Testing Recommended • Unknown

Lead Custom Fields

Custom fields extend the standard Lead object for use in Emergency Response Management.

Fields

Field	Details
AppointmentDate	Type date Properties Filter, Group, Nillable, Sort Description Date of the appointment.
AppointmentId	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the appointment.
StatusGroup__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Categorizes a person's stage within the testing and monitoring process. Possible values are: • Monitored • Positive • Ready for intake • Unknown • Unmonitored

Emergency Response Management Business APIs

Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

Contact Encounter (POST)

Load details of contact encounters into the system.

Contact Encounter (POST)

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.
- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.
- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```

Available version

49.0 and later

Authentication

Authorization: Bearer **token**



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Request body**JSON example**

```
{
  contactTracingEncounters: [
    {
      "referenceId": "0haRM000000000BYAQ",
      "name": "SF All Hands Q2"
      "estimatedParticipantCount": 10,
      "startDateTime" : "2020-06-20T00:00:00Z",
      "duration": 12,
      "description" : "held in SF tower",
      "participants" : [
        {
          "participantType": "lead",
          "recordTypeName": "triage",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 12,
          "firstName" : "Leo",
          "lastName" : "Machado",
          "age" : 24,
          "phoneNumber" : "24323322",
          "emailAddress" : "lee.lo@mail.com",
          "address": {
            "city": "Seattle",
            "state": "Washington",
            "country": "US",
            "postalCode": "11404",
            "street": "Richmond St"
          }
        },
        {
          "participantType": "patient"
          "referenceId": "001RM0000004iUi8YAE",
          "sourceSystemId": "211453",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 10,
          "age" : 34
        }
      ],
      "location" : {
        "name": "Seattle County",
        "description": "Gala event",
        "latitude" : "47.6" ,
        "longitude": "122.3",
        "encounterAddress": {
          "city": "Seattle",
          "state": "Washington",
          "country": "US",
          "postalCode": "11404",
          "street": "Dutch St"
        }
      }
    }
  ]
}
```

```

    }
  }
]
}

```

Properties

Name	Type	Description
<code>contactTracingEncounters.referenceId</code>	String	The ID of an existing contact encounter record in the Salesforce system.
<code>contactTracingEncounters.name</code>	String	Required. The name for the encounter.
<code>contactTracingEncounters.estimatedParticipantCount</code>	Integer	The estimated number of participants in the encounter.
<code>contactTracingEncounters.startDateTime</code>	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
<code>contactTracingEncounters.duration</code>	Integer	Required. The duration of the encounter in minutes.
<code>contactTracingEncounters.description</code>	String	The description for the encounter.
<code>contactTracingEncounters.participants</code>	List	The list of participants for the contact encounter. Each element in the list represents <code>ContactEncounterParticipant</code>. Valid values are: • <code>lead</code> • <code>employee</code> • <code>patient</code>  Note: Only one value is allowed.
<code>contactTracingEncounters.participants.participantType</code>	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record type is not provided in the payload, the default record type (triage) is used. • Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the <code>referenceId</code> that corresponds to the Salesforce record ID.

Name	Type	Description
		- Using <code>sourceSystemId</code>. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter participant record is created with the <code>contact</code> field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. - Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: - Using the <code>referenceId</code> that corresponds to the Salesforce record ID. - Using <code>sourceSystemId</code>. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the <code>contact_id</code> lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response.  Note: Only one value is allowed.
<code>contactTracingEncounters. participants.referenceId</code>	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or the employee lookup.
<code>contactTracingEncounters. participants.sourceSystemId</code>	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or employee lookup.
<code>contactTracingEncounters. participants.recordTypeName</code>	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.startTime</code>	DateTime	The time when the encounter started.
<code>contactTracingEncounters. participants.duration</code>	Integer	Required. The duration of the encounter in minutes.

Name	Type	Description
<code>contactTracingEncounters. participants.firstName</code>	String	Required. The first name of the participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.lastName</code>	String	Required. The last name of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.age</code>	Integer	The age of the encounter participant.
<code>contactTracingEncounters. participants.phoneNumber</code>	String	The phone number of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.emailAddress</code>	String	The email address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address</code>	String	The address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.city</code>	String	The city of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.state</code>	String	The state of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.country</code>	String	The country of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.postalCode</code>	String	The postal code of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.street</code>	String	The street of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. location</code>	Object (reference to location)	Identifies the location of the encounter.

Name	Type	Description
<code>contactTracingEncounters. location.name</code>	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: <code>contactTracingEncounters. location.description</code> <code>contactTracingEncounters. location.latitude</code> <code>contactTracingEncounters. location.longitude</code> <code>contactTracingEncounters. location.encounteraddress.city</code> <code>contactTracingEncounters. location.encounteraddress.state</code> <code>contactTracingEncounters. location.encounteraddress.country</code> <code>contactTracingEncounters. location.encounteraddress.postalCode</code> <code>contactTracingEncounters. location.encounteraddress.street</code>
<code>contactTracingEncounters. location.description</code>	String	The description of the location where the encounter took place.
<code>contactTracingEncounters. location.latitude</code>	String	The latitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.longitude</code>	String	The longitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.city</code>	String	The city where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.state</code>	String	The state where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.country</code>	String	The country where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.postalCode</code>	String	The postal code of the location where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.street</code>	String	The street where the encounter took place.

Response body**JSON example**

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GBAAY",
      "lead" : null,
      "patient" : {
        "created" : false,
        "id" : "001xx000003GZ6tAAG"
      }
    }
  ]
}, {
  "errors" : null,
  "status" : null,
  "success" : true
}
```

Apex Reference

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

For Apex-related objects and SOAP API calls, see [Objects and SOAP API Calls and Headers for Apex](#) in the *SOAP API Developer Guide*.

[HealthCloudExt Namespace](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[id_verification Namespace](#)

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

[embeddedai Namespace](#)

The `embeddedai` namespace provides classes and methods to manage and represent records and data in Apex to support embedded AI features.

HealthCloudExt Namespace

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interfaces.

[HealthCloudExt Namespace for Intelligent Appointment Management](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[HealthCloudExt Namespace for Benefit Verification](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[HealthCloudExt Namespace for Unified Health Scoring](#)

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

HealthCloudExt Namespace for Intelligent Appointment Management

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interface.

[AppointmentBase Class](#)

An abstract base class that represents the care provider or the practitioner information.

[AppointmentBookingInterop Interface](#)

Contains default Apex implementation for healthcare appointment availability and booking.

[AppointmentBookingInteropFhirAdapter Class](#)

Represents the global class that implements the `AppointmentBookingInterop` interface.

[AppointmentProvider Class](#)

Represents additional information about the care provider and an appointment.

[BookAppointmentRequest Class](#)

Contains set of options to book a healthcare appointment.

[BookAppointmentResponse Class](#)

Represents the appointment booking details from the external scheduling system.

[CancelAppointmentRequest Class](#)

Contains set of options to cancel the booked appointment.

[CancelAppointmentResponse Class](#)

Represents the appointment cancellation details from the external scheduling system.

[FindSlotsRequest Class](#)

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

[GetSlotStatusRequest Class](#)

Contains set of options to retrieve the slot status.

[HomeHealth](#)

Contains Apex implementation for Manual Scheduling for healthcare appointments.

[Slot Class](#)

Represents the time period slot details for the appointment.

[BookingStatus Enum](#)

Represents a possible status of a healthcare appointment.

AppointmentBase Class

An abstract base class that represents the care provider or the practitioner information.

Namespace

[healthcloudext](#) on page 1628

[AppointmentBase Properties](#)

AppointmentBase Properties

The following are properties for `AppointmentBase`.

[careProviders](#)

Represents details about the care provider or the practitioner.

careProviders

Represents details about the care provider or the practitioner.

Signature

```
public List<healthcloudext.AppointmentProvider> careProviders {get; set;}  
healthcloudext.AppointmentBase, careProviders
```

Property Value

Type: List<[healthcloudext.AppointmentProvider](#) on page 1635>

AppointmentBookingInterop Interface

Contains default Apex implementation for healthcare appointment availability and booking.

Namespace

[healthcloudext](#) on page 1628

Usage

Managing appointments from Health Cloud requires identifying the source system's time slot support; implementing the Health Cloud global `AppointmentBookingInterop` interface; transforming the input request to fit the source electronic health records (EHR) system; routing the request to the EHR system; and getting the appointment information back from an external appointment booking system.

The external appointment management system is commonly part of a larger electronic health records (EHR) system. The integration between Health Cloud and the EHR can be direct or via integration middleware such as Mulesoft.

The `OrgPermissions.HealthCloud` permission must be enabled in your Salesforce org to access the Health Cloud `AppointmentBookingInterop` interface and its methods.

You can use the default implementation `AppointmentBookingInteropFhirAdapter` provided by Health Cloud to make a call out to an external scheduling system of truth for appointment availability and booking. All communications with the external system use the FHIR 4 standard.

If implementing the default Health Cloud global interface isn't right for your context, you can provide your own Apex class and integrate with your appointment management system in your own way. An ISV or a Salesforce partner with a Health Cloud license can distribute customized Apex code to your organization using packages.

To include more data in the response or change the structure of the response, create a custom version of the `findSlots` method. Your custom method can prepare the data in the response or map data to the list of time slots expected. Your custom method must use the same signature as the original method. After you create your custom `findSlots` method, incorporate it into a custom implementation of the `AppointmentBookingInterop` interface.

To have Intelligent Appointment Manager use your custom implementation of the `AppointmentBookingInterop` interface, update the active version of your Intelligent Appointment Management Configuration. From Setup, in the Intelligent Appointment Management Configuration, for Apex Class, enter your custom Apex class. If left blank, Intelligent Appointment Manager uses the default Apex class.

Use Salesforce platform Named Credentials to configure the class name and authentication for Apex callouts. Then, map the Name Credential name in the `AppointmentBookingConfig` setup object. The Apex delegator class uses the setup object to invoke the corresponding implementation between the default implementation or your own provided Apex implementation. See Named Credentials as Callout Endpoints in the [Apex Developer Guide](#).

[AppointmentBookingInterop Methods](#)

[AppointmentBookingInterop Example Implementation](#)

This is an example implementation of the default class `AppointmentBookingInteropFhirAdapter` that implements the `healthcloudext.AppointmentBookingInterop` interface.

AppointmentBookingInterop Methods

The following are methods for `AppointmentBookingInterop`.

[bookAppointment\(var1\)](#)

Creates the healthcare appointment in the external scheduling system.

[cancelAppointment\(var1\)](#)

Cancels the booking appointment in the external scheduling system.

[findSlots\(var1\)](#)

Finds the available time slots for providers who match the patient's needs.

[getSlotStatus\(var1\)](#)

Retrieves the status of the time period slot that's assigned to the appointment.

bookAppointment (var1)

Creates the healthcare appointment in the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse  
bookAppointment (healthcloudext.BookAppointmentRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, bookAppointment,  
[healthcloudext.BookAppointmentRequest], healthcloudext.BookAppointmentResponse
```

Parameters

var1

Type: [healthcloudext.BookAppointmentRequest](#)

Return Value

Type: [healthcloudext.BookAppointmentResponse](#)

cancelAppointment (var1)

Cancels the booking appointment in the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse  
cancelAppointment (healthcloudext.CancelAppointmentRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, cancelAppointment,  
[healthcloudext.CancelAppointmentRequest], healthcloudext.CancelAppointmentResponse
```

Parameters

var1

Type: [healthcloudext.CancelAppointmentRequest](#)

Return Value

Type: [healthcloudext.CancelAppointmentResponse](#)

findSlots (var1)

Finds the available time slots for providers who match the patient's needs.

The `findSlots` method accepts `FindSlotsRequest` as a parameter. The `FindSlotsRequest` class extends the `AppointmentBase` class and inherits its properties, including details about the care provider such as code sets, identifiers, and the source system used for scheduling.

Signature

```
public Map<String,List<healthcloudext.Slot>> findSlots(healthcloudext.FindSlotsRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, findSlots, [healthcloudext.FindSlotsRequest], Map<String,List<healthcloudext.Slot>>
```

Parameters

var1

Type: [healthcloudext.FindSlotsRequest](#)

Return Value

Type: `Map<String,List<healthcloudext.Slot>>`

getSlotStatus (var1)

Retrieves the status of the time period slot that's assigned to the appointment.

Signature

```
public healthcloudext.Slot getSlotStatus(healthcloudext.GetSlotStatusRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, getSlotStatus, [healthcloudext.GetSlotStatusRequest], healthcloudext.Slot
```

Parameters

var1

Type: [healthcloudext.GetSlotStatusRequest](#)

Return Value

Type: [healthcloudext.Slot](#)

AppointmentBookingInterop Example Implementation

This is an example implementation of the default class `AppointmentBookingInteropFhirAdapter` that implements the `healthcloudext.AppointmentBookingInterop` interface.

```
global class AppointmentBookingInteropFhirAdapter implement healthcloudext.AppointmentBookingInterop{
```



```

    static final String DEFAULT_ERROR_MESSAGE = 'Error during callout to the external
system';
    static final String DEFAULT_ERROR_CODE = '500';

    /*
        @Method Name: findSlots
        @Param: request Type: healthcloudext.FindSlotsRequest
        @Desc: FindSlot implementation
    */
    global Map<String,List<Slot>> findSlots(FindSlotsRequest request)

    /*
        @Method Name: bookAppointment
        @Param: request Type: healthcloudext.BookAppointmentRequest
        @Desc: Book Appointment implementation
    */
    global BookAppointmentResponse bookAppointment(BookAppointmentRequest request)

    /*
        @Method Name: getSlotStatus
        @Param: request Type: healthcloudext.GetSlotStatusRequest
        @Desc: getSlotStatus implementation
    */
    global Slot getSlotStatus(GetSlotStatusRequest request)

    /*
        @Method Name: cancelAppointment
        @Param: request Type: healthcloudext.CancelAppointmentRequest
        @Desc: Cancel Appointment implementation
    */
    global CancelAppointmentResponse cancelAppointment(CancelAppointmentRequest request)
}

```

AppointmentBookingInteropFhirAdapter Class

Represents the global class that implements the AppointmentBookingInterop interface.

Namespace

[healthcloudext](#) on page 1628

[AppointmentBookingInteropFhirAdapter Methods](#)

AppointmentBookingInteropFhirAdapter Methods

The following are methods for AppointmentBookingInteropFhirAdapter.

[bookAppointment\(request\)](#)

Contains set of options to book a healthcare appointment with the external scheduling system.

[cancelAppointment\(request\)](#)

Contains set of options to cancel the booked appointment from the external scheduling system.

[`findSlots\(request\)`](#)

Contains set of options to find available time slots for healthcare providers who match the patient's needs.

[`getSlotStatus\(request\)`](#)

Contains set of options to retrieve the slot status.

`bookAppointment(request)`

Contains set of options to book a healthcare appointment with the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse  
bookAppointment(healthcloudext.BookAppointmentRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, bookAppointment,  
[healthcloudext.BookAppointmentRequest], healthcloudext.BookAppointmentResponse
```

Parameters

request

Type: [healthcloudext.BookAppointmentRequest](#)

Return Value

Type: [healthcloudext.BookAppointmentResponse](#)

`cancelAppointment(request)`

Contains set of options to cancel the booked appointment from the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse  
cancelAppointment(healthcloudext.CancelAppointmentRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, cancelAppointment,  
[healthcloudext.CancelAppointmentRequest], healthcloudext.CancelAppointmentResponse
```

Parameters

request

Type: [healthcloudext.CancelAppointmentRequest](#)

Return Value

Type: [healthcloudext.CancelAppointmentResponse](#)

`findSlots(request)`

Contains set of options to find available time slots for healthcare providers who match the patient's needs.

Signature

```
public Map<String,List<healthcloudext.Slot>> findSlots(healthcloudext.FindSlotsRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, findSlots,  
[healthcloudext.FindSlotsRequest], Map<String,List<healthcloudext.Slot>>
```

Parameters

request

Type: [healthcloudext.FindSlotsRequest](#)

Return Value

Type: Map<String,List<[healthcloudext.Slot](#)>>

getSlotStatus (request)

Contains set of options to retrieve the slot status.

Signature

```
public healthcloudext.Slot getSlotStatus(healthcloudext.GetSlotStatusRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, getSlotStatus,  
[healthcloudext.GetSlotStatusRequest], healthcloudext.Slot
```

Parameters

request

Type: [healthcloudext.GetSlotStatusRequest](#)

Return Value

Type: [healthcloudext.Slot](#)

AppointmentProvider Class

Represents additional information about the care provider and an appointment.

Namespace

[healthcloudext](#) on page 1628

[AppointmentProvider Properties](#)

AppointmentProvider Properties

The following are properties for `AppointmentProvider`.

[appointmentTypeCode](#)

Represents the code for the appointment type.

[careProviderId](#)

Represents the ID of the care provider.

[npi](#)

Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

[practitionerFacilityId](#)

Represents the facility ID of the practitioner.

[serviceTypeCode](#)

Represents the code of the service type to be performed at the appointment.

[sourceFacilityId](#)

Represents the ID in the source system of the facility where the encounter will occur.

[sourcePractitionerId](#)

Represents the ID in the source system of the practitioner with whom the encounter will occur.

[sourceSystem](#)

Represents the name of the source system the provider record came from.

appointmentTypeCode

Represents the code for the appointment type.

Signature

```
public String appointmentTypeCode {get; set;}  
healthcloudext.AppointmentProvider, appointmentTypeCode
```

Property Value

Type: String

careProviderId

Represents the ID of the care provider.

Signature

```
public String careProviderId {get; set;}  
healthcloudext.AppointmentProvider, careProviderId
```

Property Value

Type: String

npi

Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

Signature

```
public String npi {get; set;}
```

```
healthcloudext.AppointmentProvider, npi
```

Property Value

Type: String

practitionerFacilityId

Represents the facility ID of the practitioner.

Signature

```
public String practitionerFacilityId {get; set;}
```

```
healthcloudext.AppointmentProvider, practitionerFacilityId
```

Property Value

Type: String

serviceTypeCode

Represents the code of the service type to be performed at the appointment.

Signature

```
public String serviceTypeCode {get; set;}
```

```
healthcloudext.AppointmentProvider, serviceTypeCode
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.AppointmentProvider, sourceFacilityId
```

Property Value

Type: String

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.AppointmentProvider, sourcePractitionerId
```

Property Value

Type: String

sourceSystem

Represents the name of the source system the provider record came from.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.AppointmentProvider, sourceSystem
```

Property Value

Type: String

BookAppointmentRequest Class

Contains set of options to book a healthcare appointment.

Namespace

[healthcloudext](#) on page 1628

Usage

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs:

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.

[BookAppointmentRequest Properties](#)**BookAppointmentRequest Properties**

The following are properties for `BookAppointmentRequest`.

[appointmentType](#)

Represents the type of appointment, such as annual physical or intake examination.

[note](#)

Represents optional extra information about the appointment.

[serviceType](#)

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

[slot](#)

Represents the time period slot that's assigned to the appointment.

[sourceFacilityId](#)

Represents the ID in the source system of the facility where the encounter will occur.

[sourcePatientId](#)

Represents the ID in the source system of the patient.

[sourcePractitionerId](#)

Represents the ID in the source system of the practitioner with whom the encounter will occur.

[sourceSystem](#)

Represents the name of the source system the patient record came from.

appointmentType

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

```
healthcloudext.BookAppointmentRequest, appointmentType
```

Property Value

Type: String

note

Represents optional extra information about the appointment.

Signature

```
public String note {get; set;}
```

```
healthcloudext.BookAppointmentRequest, note
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

```
healthcloudext.BookAppointmentRequest, serviceType
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

```
healthcloudext.BookAppointmentRequest, slot
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourceFacilityId
```

Property Value

Type: String

sourcePatientId

Represents the ID in the source system of the patient.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourcePatientId
```

Property Value

Type: String

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourcePractitionerId
```

Property Value

Type: String

sourceSystem

Represents the name of the source system the patient record came from.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourceSystem
```

Property Value

Type: String

BookAppointmentResponse Class

Represents the appointment booking details from the external scheduling system.

Namespace

[healthcloudext](#) on page 1628

[BookAppointmentResponse Properties](#)

BookAppointmentResponse Properties

The following are properties for `BookAppointmentResponse`.

appointmentId

Represents the unique identifier of the appointment in Health Cloud.

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

note

Represents optional extra information added to the appointment.

patientId

Represents the unique identifier of the patient in Health Cloud.

slotEnd

Represents the date and time that the available time slot ends.

slotStart

Represents the date and time that the available time slot starts.

sourceAppointmentId

Represents the unique identifier of the appointment in the source system.

sourcePatientId

Represents the ID of the patient in the source system.

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

status

Represents the status of the appointment.

appointmentId

Represents the unique identifier of the appointment in Health Cloud.

Signature

```
public String appointmentId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, appointmentId
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.BookAppointmentResponse, jsonResponse
```

Property Value

Type: String

note

Represents optional extra information added to the appointment.

Signature

```
public String note {get; set;}
```

```
healthcloudext.BookAppointmentResponse, note
```

Property Value

Type: String

patientId

Represents the unique identifier of the patient in Health Cloud.

Signature

```
public String patientId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, patientId
```

Property Value

Type: String

slotEnd

Represents the date and time that the available time slot ends.

Signature

```
public String slotEnd {get; set;}
```

```
healthcloudext.BookAppointmentResponse, slotEnd
```

Property Value

Type: String

slotStart

Represents the date and time that the available time slot starts.

Signature

```
public String slotStart {get; set;}
```

```
healthcloudext.BookAppointmentResponse, slotStart
```

Property Value

Type: String

sourceAppointmentId

Represents the unique identifier of the appointment in the source system.

Signature

```
public String sourceAppointmentId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourceAppointmentId
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the source system.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourcePatientId
```

Property Value

Type: String

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourceSystem
```

Property Value

Type: String

status

Represents the status of the appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

```
healthcloudext.BookAppointmentResponse, status
```

Property Value

Type: [healthcloudext.BookingStatus](#) on page 1673

CancelAppointmentRequest Class

Contains set of options to cancel the booked appointment.

Namespace

[healthcloudext](#) on page 1628

[CancelAppointmentRequest Properties](#)**CancelAppointmentRequest Properties**

The following are properties for `CancelAppointmentRequest`.

[appointmentId](#)

Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

[appointmentType](#)

Represents the type of appointment, such as annual physical or intake examination.

[cancelationReason](#)

Represents the reason for canceling the appointment.

[serviceType](#)

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

[slot](#)

Represents the time period slot that's assigned to the appointment.

[sourceFacilityId](#)

Represents the healthcare facility where the encounter will occur in the external scheduling system.

[sourcePatientId](#)

Represents the ID of the patient in the external scheduling system.

[sourcePractitionerId](#)

ID of the practitioner who is performing care in the encounter.

[sourceSystem](#)

Name of the external scheduling system from which the record was sourced.

appointmentId

Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

Signature

```
public String appointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, appointmentId
```

Property Value

Type: String

appointmentType

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, appointmentType
```

Property Value

Type: String

cancelationReason

Represents the reason for canceling the appointment.

Signature

```
public String cancelationReason {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, cancelationReason
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, serviceType
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, slot
```

Property Value

Type: String

sourceFacilityId

Represents the healthcare facility where the encounter will occur in the external scheduling system.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourceFacilityId
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the external scheduling system.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourcePatientId
```

Property Value

Type: String

sourcePractitionerId

ID of the practitioner who is performing care in the encounter.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourcePractitionerId
```

Property Value

Type: String

sourceSystem

Name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourceSystem
```

Property Value

Type: String

CancelAppointmentResponse Class

Represents the appointment cancellation details from the external scheduling system.

Namespace

[healthcloudext](#) on page 1628

[CancelAppointmentResponse Properties](#)

CancelAppointmentResponse Properties

The following are properties for `CancelAppointmentResponse`.

[externalAppointmentId](#)

Represents the appointment identifier from the external scheduling system.

[jsonResponse](#)

Represents the response from the external scheduling system encoded as JSON.

[serviceAppointmentId](#)

Represents the ID of the service appointment that you want to update.

[status](#)

Represents the status of the healthcare appointment.

externalAppointmentId

Represents the appointment identifier from the external scheduling system.

Signature

```
public String externalAppointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, externalAppointmentId
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, jsonResponse
```

Property Value

Type: String

serviceAppointmentId

Represents the ID of the service appointment that you want to update.

Signature

```
public String serviceAppointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, serviceAppointmentId
```

Property Value

Type: String

status

Represents the status of the healthcare appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, status
```

Property Value

Type: [healthcloudext.BookingStatus](#) on page 1673

FindSlotsRequest Class

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

Namespace

[healthcloudext](#) on page 1628

[FindSlotsRequest Properties](#)**FindSlotsRequest Properties**

The following are properties for `FindSlotsRequest`.

[slotRangeEnd](#)

Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

[slotRangeStart](#)

Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

[isNextAvailSlot](#)

In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

[patientId](#)

Represents a patient's `AccountId`.

slotRangeEnd

Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

Signature

```
public String slotRangeEnd {get; set;}
```

```
healthcloudext.FindSlotsRequest, slotRangeEnd
```

Property Value

Type: String

slotRangeStart

Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

Signature

```
public String slotRangeStart {get; set;}
```

```
healthcloudext.FindSlotsRequest, slotRangeStart
```

Property Value

Type: String

isNextAvailSlot

In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

Signature

```
public Boolean isNextAvailSlot {get; set;}
```

```
healthcloudext.FindSlotsRequest, isNextAvailSlot
```

Property Value

Type: Boolean

patientId

Represents a patient's `AccountId`.

Signature

```
public Boolean patientId {get; set;}
```

```
healthcloudext.FindSlotsRequest, patientId
```

Property Value

Type: String

GetSlotStatusRequest Class

Contains set of options to retrieve the slot status.

Namespace

[healthcloudext](#) on page 1628

[GetSlotStatusRequest Properties](#)

GetSlotStatusRequest Properties

The following are properties for `GetSlotStatusRequest`.

slotId

Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

slotSourceSystem

Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

slotSourceSystemId

Represents the ID of the source system from which the request was sourced.

slotId

Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

Signature

```
public String slotId {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotId
```

Property Value

Type: String

slotSourceSystem

Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

Signature

```
public String slotSourceSystem {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotSourceSystem
```

Property Value

Type: String

slotSourceSystemId

Represents the ID of the source system from which the request was sourced.

Signature

```
public String slotSourceSystemId {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotSourceSystemId
```

Property Value

Type: String

HomeHealth

Contains Apex implementation for Manual Scheduling for healthcare appointments.

Namespace

[healthcloudext](#) on page 1628

[HomeVisitDetails Class](#)

Represents the details of the home visit requests. Once the scheduler approves the visit requests submitted by the patient or the quote requests submitted by the care coordinator, use this Apex class to retrieve the home visit details.

[HomeVisitPatientBenefitDetails Class](#)

Represents the home visit details for storing benefit related data. This class is used in the Additional Benefits flow in Budget screen and Agent benefit review flow in Agentforce.

[HomeVisitPatientQuoteDetails Class](#)

Represents the home visit details for storing quote related data. This class is used in the Additional Quotes flow in Budget screen and Agent Quote review flow in Agentforce.

[ResourceDetails Class](#)

Represents the home visit details for manual scheduling of appointments. Once the scheduler has selected the recommended resources along with the time slot, it will schedule the appointment using this Apex class.

[PricingAttribute Class](#)

Represents the attribute key, attribute value, and a boolean indicating if the attribute is a picklist type for a product.

[ProductPricingAttributeDetails Class](#)

Represents details about a product's pricing attributes and their associated quantities.

HomeVisitDetails Class

Represents the details of the home visit requests. Once the scheduler approves the visit requests submitted by the patient or the quote requests submitted by the care coordinator, use this Apex class to retrieve the home visit details.

Namespace

[healthcloudext](#) on page 1628

[resourceId](#)

The ID of the selected service resource.

[source](#)

The source of the home visit service resource.

resourceId

The ID of the selected service resource.

Signature

```
public String resourceId {get; set;}
```

```
healthcloudext.HomeVisitDetails, resourceId
```

Property Value

Type: String

source

The source of the home visit service resource.

Signature

```
public String source {get; set;}
```

```
healthcloudext.HomeVisitDetails, source
```

Property Value

Type: String

HomeVisitPatientBenefitDetails Class

Represents the home visit details for storing benefit related data. This class is used in the Additional Benefits flow in Budget screen and Agent benefit review flow in Agentforce.

Namespace

[healthcloudext](#) on page 1628

benefitId

The ID of patient benefit.

benefitEndDate

The date on which the benefit ends.

benefitName

The name of the benefit.

benefitStartDate

The date on which the benefit starts.

catalogId

The ID of the product catalog.

catalogName

The name of the product catalog.

categoryId

The ID of the product category.

categoryName

The name of the product category.

coverageBenefitId

The ID of the coverage benefit.

coverageBenefitItemId

The ID of the coverage Benefit Item.

coverageBenefitItemLimitId

The ID of the coverage benefit item limit.

isExistingBenefit

Indicates if the benefit ID is present in the system.

memberPlanId

The ID of the member plan.

memberPlanName

The name of the member plan.

productId

The ID of the product.

productName

The name of the product.

unitCount

The count of the benefit item.

unitPrice

The price of the benefit.

benefitId

The ID of patient benefit.

Signature

```
global String benefitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitId
```

Property Value

Type: String

benefitEndDate

The date on which the benefit ends.

Signature

```
global String benefitEndDate {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitEndDate
```

Property Value

Type: String

benefitName

The name of the benefit.

Signature

```
global String benefitName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitName
```

Property Value

Type: String

benefitStartDate

The date on which the benefit starts.

Signature

```
global String benefitStartDate {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitStartDate
```

Property Value

Type: String

catalogId

The ID of the product catalog.

Signature

```
global String catalogId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, catalogId
```

Property Value

Type: String

catalogName

The name of the product catalog.

Signature

```
global String catalogName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, catalogName
```

Property Value

Type: String

categoryId

The ID of the product category.

Signature

```
global String categoryId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, categoryId
```

Property Value

Type: String

categoryName

The name of the product category.

Signature

```
global String categoryName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, categoryName
```

Property Value

Type: String

coverageBenefitId

The ID of the coverage benefit.

Signature

```
global String coverageBenefitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitId
```

Property Value

Type: String

coverageBenefitItemId

The ID of the coverage Benefit Item.

Signature

```
global String coverageBenefitItemId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitItemId
```

Property Value

Type: String

coverageBenefitItemLimitId

The ID of the coverage benefit item limit.

Signature

```
global String coverageBenefitItemLimitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitItemLimitId
```

Property Value

Type: String

isExistingBenefit

Indicates if the benefit ID is present in the system.

Signature

```
global Boolean isExistingBenefit {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, isExistingBenefit
```

Property Value

Type: Boolean

memberPlanId

The ID of the member plan.

Signature

```
global String memberPlanId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, memberPlanId
```

Property Value

Type: String

memberPlanName

The name of the member plan.

Signature

```
global String memberPlanName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, memberPlanName
```

Property Value

Type: String

productId

The ID of the product.

Signature

```
global String productId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, productId
```

Property Value

Type: String

productName

The name of the product.

Signature

```
global String productName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, productName
```

Property Value

Type: String

unitCount

The count of the benefit item.

Signature

```
global Decimal unitCount {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, unitCount
```

Property Value

Type: Decimal

unitPrice

The price of the benefit.

Signature

```
global Decimal unitPrice {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, unitPrice
```

Property Value

Type: Decimal

HomeVisitPatientQuoteDetails Class

Represents the home visit details for storing quote related data. This class is used in the Additional Quotes flow in Budget screen and Agent Quote review flow in Agentforce.

Namespace

[healthcloudext](#) on page 1628

[createdDate](#)

The quote created date.

[careResourceTerritoryId](#)

The ID of the service territory.

[isTravelInventoryIncluded](#)

Indicates if the product is travel inventory record type.

[locationId](#)

The ID of the location.

[operatingHoursId](#)

The ID of the operating hour.

[opportunityId](#)

The ID of the opportunity.

[priceBookId](#)

The ID of the price book.

[productNames](#)

The list of product names in the quote.

[productIdList](#)

The list of product IDs in the quote.

[quoteEndDate](#)

The quote end date.

[quoteEndTime](#)

The quote end time.

[quoteId](#)

The ID of the patient's quote details.

[quoteName](#)

The name of the quote.

[quotePrice](#)

The price of the quote.

[quoteStartDate](#)

The quote start date.

[quoteStartTime](#)

The quote start time.

[schedulingPreference](#)

The selected time slot of the operating hour.

[sourceType](#)

The source reference type, for example, Opportunity.

[unitCount](#)

The count of the visit.

[unitPrice](#)

The price of the benefit.

[visitRecurrencePattern](#)

The scheduling pattern for the recurring visit.

[visitType](#)

The Start Of Care or Recurring visit type.

createdDate

The quote created date.

Signature

```
global Date createdDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, createdDate
```

Property Value

Type: Date

careResourceTerritoryId

The ID of the service territory.

Signature

```
global String careResourceTerritoryId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, careResourceTerritoryId
```

Property Value

Type: String

isTravelInventoryIncluded

Indicates if the product is travel inventory record type.

Signature

```
global Boolean isTravelInventoryIncluded {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, isTravelInventoryIncluded
```

Property Value

Type: Boolean

locationId

The ID of the location.

Signature

```
global String locationId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, locationId
```

Property Value

Type: String

operatingHoursId

The ID of the operating hour.

Signature

```
global String operatingHoursId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, operatingHoursId
```

Property Value

Type: String

opportunityId

The ID of the opportunity.

Signature

```
global String opportunityId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, opportunityId
```

Property Value

Type: String

priceBookId

The ID of the price book.

Signature

```
global String priceBookId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, priceBookId
```

Property Value

Type: String

productNames

The list of product names in the quote.

Signature

```
global List<String> productNames {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, productNames
```

Property Value

Type: List<String>

productIdList

The list of product IDs in the quote.

Signature

```
global List<String> productIdList {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, productIdList
```

Property Value

Type: List<String>

quoteEndDate

The quote end date.

Signature

```
global String quoteEndDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteEndDate
```

Property Value

Type: String

quoteEndTime

The quote end time.

Signature

```
global Time quoteEndTime {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteEndTime
```

Property Value

Type: String

quoteId

The ID of the patient's quote details.

Signature

```
global String quoteId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteId
```


Property Value

Type: String

quoteName

The name of the quote.

Signature

```
global String quoteName {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteName
```

Property Value

Type: String

quotePrice

The price of the quote.

Signature

```
global Decimal quotePrice {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quotePrice
```

Property Value

Type: Decimal

quoteStartDate

The quote start date.

Signature

```
global String quoteStartDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteStartDate
```

Property Value

Type: String

quoteStartTime

The quote start time.

Signature

```
global Time quoteStartTime {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteStartTime
```

Property Value

Type: String

schedulingPreference

The selected time slot of the operating hour.

Signature

```
global String schedulingPreference {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, schedulingPreference
```

Property Value

Type: String

sourceType

The source reference type, for example, Opportunity.

Signature

```
global String sourceType {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, sourceType
```

Property Value

Type: String

unitCount

The count of the visit.

Signature

```
global Decimal unitCount {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, unitCount
```

Property Value

Type: Decimal

unitPrice

The price of the benefit.

Signature

```
global Decimal unitPrice {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, unitPrice
```

Property Value

Type: Decimal

visitRecurrencePattern

The scheduling pattern for the recurring visit.

Signature

```
global String visitRecurrencePattern {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, visitRecurrencePattern
```

Property Value

Type: String

visitType

The Start Of Care or Recurring visit type.

Signature

```
global String visitType {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, visitType
```

Property Value

Type: String

ResourceDetails Class

Represents the home visit details for manual scheduling of appointments. Once the scheduler has selected the recommended resources along with the time slot, it will schedule the appointment using this Apex class.

Namespace

[healthcloudext](#) on page 1628

resourceId

The ID of the selected service resource.

scheduleEnd

End date time of the selected slot for appointment.

scheduleStart

Start date time of the selected slot for appointment.

sequence

Sequence number on which appointment needs to schedule.

resourceId

The ID of the selected service resource.

Signature

```
public String resourceId {get; set;}
```

```
healthcloudext.ResourceDetails, resourceId
```

Property Value

Type: String

scheduleEnd

End date time of the selected slot for appointment.

Signature

```
public String scheduleEnd {get; set;}
```

```
healthcloudext.AppointmentProvider, scheduleEnd
```

Property Value

Type: String

scheduleStart

Start date time of the selected slot for appointment.

Signature

```
public String scheduleStart {get; set;}
```

```
healthcloudext.ResourceDetails, scheduleStart
```

Property Value

Type: String

sequence

Sequence number on which appointment needs to schedule.

Signature

```
public String sequence {get; set;}
```

```
healthcloudext.ResourceDetails, sequence
```

Property Value

Type: Integer

PricingAttribute Class

Represents the attribute key, attribute value, and a boolean indicating if the attribute is a picklist type for a product.

Namespace

[healthcloudext](#) on page 1628

attributeDefinitionId

Represents the unique identifier of the Attribute Definition for the Product.

attributeValue

Represents the value of the attribute definition that needs to be considered for pricing, if the attribute is of type Picklist then the attribute value should be a unique identifier of the Attribute Picklist Value.

isAttributeDefinitionDataTypePicklist

Represents if the attribute definition is of type Picklist.

attributeDefinitionId

Represents the unique identifier of the Attribute Definition for the Product.

Signature

```
global String attributeDefinitionId { get; set; }
```

```
healthcloudext.PricingAttribute, attributeDefinitionId
```

Property Value

Type: String

attributeValue

Represents the value of the attribute definition that needs to be considered for pricing, if the attribute is of type Picklist then the attribute value should be a unique identifier of the Attribute Picklist Value.

Signature

```
global String attributeValue { get; set; }  
healthcloudext.PricingAttribute, attributeValue
```

Property Value

Type: String

isAttributeDefinitionDataTypePicklist

Represents if the attribute definition is of type Picklist.

Signature

```
global Boolean isAttributeDefinitionDataTypePicklist { get; set; }  
healthcloudext.PricingAttribute, isAttributeDefinitionDataTypePicklist
```

Property Value

Type: Boolean

ProductPricingAttributeDetails Class

Represents details about a product's pricing attributes and their associated quantities.

Namespace

[healthcloudext](#) on page 1628

[pricingAttributeList](#)

Represents the list of Pricing Attribute Apex Objects that are applicable for the Product.

[productId](#)

Represents the unique identifier of the Product.

[unitCount](#)

Represents the count of the products for which the pricing attributes are applicable.

pricingAttributeList

Represents the list of Pricing Attribute Apex Objects that are applicable for the Product.

Signature

```
global List<healthcloudext.PricingAttribute> pricingAttributeList { get; set; }  
healthcloudext.ProductPricingAttributeDetails, pricingAttributeList
```

Property Value

Type: List<>

productId

Represents the unique identifier of the Product.

Signature

```
global String productId { get; set; }
```

```
healthcloudext.ProductPricingAttributeDetails, productId
```

Property Value

Type: String

unitCount

Represents the count of the products for which the pricing attributes are applicable.

Signature

```
global Integer unitCount { get; set; }
```

```
healthcloudext.ProductPricingAttributeDetails, unitCount
```

Property Value

Type: Integer

Slot Class

Represents the time period slot details for the appointment.

Namespace

[healthcloudext](#) on page 1628

[Slot Properties](#)

Slot Properties

The following are properties for `Slot`.

[slotEnd](#)

Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

[slotStart](#)

Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

[slotStatus](#)

Represents the status of the time slot.

[sourceSlotId](#)

Represents the ID of the time slot in the external scheduling system.

[sourceSystem](#)

Represents the name of the external scheduling system from which the record was sourced.

slotEnd

Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotEnd {get; set;}
```

```
healthcloudext.Slot, slotEnd
```

Property Value

Type: String

slotStart

Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotStart {get; set;}
```

```
healthcloudext.Slot, slotStart
```

Property Value

Type: String

slotStatus

Represents the status of the time slot.

Signature

```
public String slotStatus {get; set;}
```

```
healthcloudext.Slot, slotStatus
```

Property Value

Type: String

The expected value for the string is SlotAvailable, SlotNotAvailable, or ServiceNotAvailable.

sourceSlotId

Represents the ID of the time slot in the external scheduling system.

Signature

```
public String sourceSlotId {get; set;}
```

```
healthcloudext.Slot, sourceSlotId
```

Property Value

Type: String

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.Slot, sourceSystem
```

Property Value

Type: String

BookingStatus Enum

Represents a possible status of a healthcare appointment.

Namespace

[healthcloudext](#) on page 1628

Enum Values

The following are the values of the `healthcloudext.BookingStatus` enum.

Value	Description
Canceled	Indicates that a scheduled appointment has been canceled.
<pre>healthcloudext.BookingStatus, Canceled</pre>	
NoShow	Indicates that a patient didn't show up for a scheduled appointment.
<pre>healthcloudext.BookingStatus, NoShow</pre>	

Value	Description
Proposed	Indicates that a new date and time has been proposed for a scheduled appointment.
<code>healthcloudext.BookingStatus, Proposed</code>	
Rejected	Indicates that a scheduled appointment has been rejected.
<code>healthcloudext.BookingStatus, Rejected</code>	
Scheduled	Indicates that an appointment has been scheduled.
<code>healthcloudext.BookingStatus, Scheduled</code>	

HealthCloudExt Namespace for Benefit Verification

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

Integrate benefit verification into the end-to-end patient access workflow to help caregivers and patients reduce the time and effort it takes to find out what coverage is available under each patient's health benefits.

The `HealthCloudExt` namespace includes these classes and interface.

[BenefitsItem Class](#)

Specific service covered by the insurance plan.

[BenefitsItemLimit Class](#)

Services not covered, or expenditures required for coverage.

[BenefitsVerificationRequest Class](#)

Request for verification of benefits.

[BenefitsVerificationResponse Class](#)

Response for verification of benefits.

[IBenefitsVerificationInterOp Interface](#)

Contains default Apex implementation for verification of benefits.

SEE ALSO:

[Health Cloud Administration Guide: Connect to a Benefit Verification Service](#)

BenefitsItem Class

Specific service covered by the insurance plan.

Namespace

[HealthCloudExt](#)

BenefitsItem Properties

BenefitsItem Properties

The following are properties for `BenefitsItem`.

`benefitsCategory`

Name of the category this benefit is in.

`benefitsItemLimit`

`inPlanNetworkIndicator`

Indicates whether the benefit is available only in-network (true) or both in-network and out-of-network (false). The default value is 'false'.

`notes`

Description of the coverage for non-preferred providers.

`serviceType`

The type of service this plan benefit item provides.

`serviceTypeCode`

The code for the type of service this plan benefit item provides.

`benefitsCategory`

Name of the category this benefit is in.

Signature

```
public String benefitsCategory {get; set;}
```

```
healthcloudext.BenefitsItem, benefitsCategory
```

Property Value

Type: String

`benefitsItemLimit`

Signature

```
public List<healthcloudext.BenefitsItemLimit> benefitsItemLimit {get; set;}
```

```
healthcloudext.BenefitsItem, benefitsItemLimit
```

Property Value

Type: List<healthcloudext.BenefitsItemLimit>

`inPlanNetworkIndicator`

Indicates whether the benefit is available only in-network (true) or both in-network and out-of-network (false). The default value is 'false'.

Signature

```
public Boolean inPlanNetworkIndicator {get; set;}  
healthcloudext.BenefitsItem, inPlanNetworkIndicator
```

Property Value

Type: Boolean

notes

Description of the coverage for non-preferred providers.

Signature

```
public String notes {get; set;}  
healthcloudext.BenefitsItem, notes
```

Property Value

Type: String

serviceType

The type of service this plan benefit item provides.

Signature

```
public String serviceType {get; set;}  
healthcloudext.BenefitsItem, serviceType
```

Property Value

Type: String

serviceTypeCode

The code for the type of service this plan benefit item provides.

Signature

```
public String serviceTypeCode {get; set;}  
healthcloudext.BenefitsItem, serviceTypeCode
```

Property Value

Type: String

BenefitsItemLimit Class

Services not covered, or expenditures required for coverage.

Namespace

[HealthCloudExt](#)

[BenefitsItemLimit Properties](#)

BenefitsItemLimit Properties

The following are properties for `BenefitsItemLimit`.

[benefitCode](#)

[benefitMetricType](#)

[benefitValue](#)

[coverageLevel](#)

Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

[limitNotes](#)

General information about the limit.

[networkType](#)

Specifies whether the benefit refers to in-network providers or out-of-network providers.

[termType](#)

Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date. To save the `benefitValue` in the `AllowedLimit` field, set the `termType` to a value other than `Remaining`.

benefitCode

Signature

```
public String benefitCode {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitCode
```

Property Value

Type: String

benefitMetricType

Signature

```
public String benefitMetricType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitMetricType
```

Property Value

Type: String

benefitValue**Signature**

```
public String benefitValue {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitValue
```

Property Value

Type: String

coverageLevel

Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

Signature

```
public String coverageLevel {get; set;}
```

```
healthcloudext.BenefitsItemLimit, coverageLevel
```

Property Value

Type: String

limitNotes

General information about the limit.

Signature

```
public String limitNotes {get; set;}
```

```
healthcloudext.BenefitsItemLimit, limitNotes
```

Property Value

Type: String

networkType

Specifies whether the benefit refers to in-network providers or out-of-network providers.

Possible values are:

- In—In-network providers
- NA—Not applicable

- Out—Out-of-network providers

Signature

```
public String networkType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, networkType
```

Property Value

Type: String

termType

Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date. To save the benefitValue in the AllowedLimitfield, set the termType to a value other than Remaining.

Signature

```
public String termType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, termType
```

Property Value

Type: String

BenefitsVerificationRequest Class

Request for verification of benefits.

Namespace

[HealthCloudExt](#)

[BenefitsVerificationRequest Properties](#)

BenefitsVerificationRequest Properties

The following are properties for BenefitsVerificationRequest.

[benefitsRequestId](#)

Identifies the associated case.

[encounterDate](#)

[groupNumber](#)

[memberAccountId](#)

[memberNumber](#)

[payerId](#)

[providerNpi](#)

Default National Provider Identifier to be used in the benefits verification request.

[providerOrganizationName](#)

Specifies the organization name to use for the benefits verification request service.

[providerType](#)

[serviceTypeCodes](#)

Represents the code of the service type to be performed.

benefitsRequestId

Identifies the associated case.

Signature

```
public String benefitsRequestId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, benefitsRequestId
```

Property Value

Type: String

encounterDate

Signature

```
public String encounterDate {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, encounterDate
```

Property Value

Type: String

groupNumber

Signature

```
public String groupNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, groupNumber
```

Property Value

Type: String

memberAccountId**Signature**

```
public String memberAccountId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, memberAccountId
```

Property Value

Type: String

memberNumber**Signature**

```
public String memberNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, memberNumber
```

Property Value

Type: String

payerId**Signature**

```
public String payerId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, payerId
```

Property Value

Type: String

providerNpi

Default National Provider Identifier to be used in the benefits verification request.

Signature

```
public String providerNpi {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerNpi
```

Property Value

Type: String

providerOrganizationName

Specifies the organization name to use for the benefits verification request service.

Signature

```
public String providerOrganizationName {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerOrganizationName
```

Property Value

Type: String

providerType**Signature**

```
public String providerType {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerType
```

Property Value

Type: String

serviceTypeCodes

Represents the code of the service type to be performed.

Signature

```
public List<String> serviceTypeCodes {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, serviceTypeCodes
```

Property Value

Type: List<String>

BenefitsVerificationResponse Class

Response for verification of benefits.

Namespace

[HealthCloudExt](#)

[BenefitsVerificationResponse Properties](#)

BenefitsVerificationResponse Properties

The following are properties for BenefitsVerificationResponse.

benefitPeriodEndDate

Last day of the coverage benefit period.

benefitPeriodStartDate

First day of the coverage benefit period.

benefitsItem

Specific service covered by the insurance plan.

benefitsRequestId

Identifies the benefit verification request that this message responds to.

errorResponse

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

groupNumber

isCoverageActive

Indicates whether the coverage benefit is currently in force.

jsonResponse

Full JSON response from external system.

memberNumber

benefitPeriodEndDate

Last day of the coverage benefit period.

Signature

```
public String benefitPeriodEndDate {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitPeriodEndDate
```

Property Value

Type: String

benefitPeriodStartDate

First day of the coverage benefit period.

Signature

```
public String benefitPeriodStartDate {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitPeriodStartDate
```

Property Value

Type: String

benefitsItem

Specific service covered by the insurance plan.

Signature

```
public List<healthcloudext.BenefitsItem> benefitsItem {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitsItem
```

Property Value

Type: List<healthcloudext.BenefitsItem>

benefitsRequestId

Identifies the benefit verification request that this message responds to.

Signature

```
public String benefitsRequestId {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitsRequestId
```

Property Value

Type: String

errorResponse

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

Signature

```
public String errorResponse {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, errorResponse
```

Property Value

Type: String

groupNumber**Signature**

```
public String groupNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, groupNumber
```

Property Value

Type: String

isCoverageActive

Indicates whether the coverage benefit is currently in force.

Signature

```
public Boolean isCoverageActive {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, isCoverageActive
```

Property Value

Type: Boolean

jsonResponse

Full JSON response from external system.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, jsonResponse
```

Property Value

Type: String

memberNumber**Signature**

```
public String memberNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, memberNumber
```

Property Value

Type: String

IBenefitsVerificationInterOp Interface

Contains default Apex implementation for verification of benefits.

Namespace

[HealthCloudExt](#)

[IBenefitsVerificationInterOp Methods](#)

[IBenefitsVerificationInterOp Example Implementation](#)

IBenefitsVerificationInterOp Methods

The following are methods for `IBenefitsVerificationInterOp`.

[verifyBenefits\(var1\)](#)

Verifies the benefits.

verifyBenefits (var1)

Verifies the benefits.

Signature

```
public List<healthcloudext.BenefitsVerificationResponse>
verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> var1)
```

```
healthcloudext.IBenefitsVerificationInterOp, verifyBenefits,
[List<healthcloudext.BenefitsVerificationRequest>],
List<healthcloudext.BenefitsVerificationResponse>
```

Parameters

var1

Type: [List<healthcloudext.BenefitsVerificationRequest>](#)

Return Value

Type: [List<healthcloudext.BenefitsVerificationResponse>](#)

IBenefitsVerificationInterOp Example Implementation

This is an example implementation of the `healthcloudext.IBenefitsVerificationInterOp` interface.

```
global class BenefitsVerificationInterImpl implements
healthcloudext.IBenefitsVerificationInterOp {

    /*
    @Method Name: verifyBenefits
    @Param: List of BenefitsVerificationRequests
```

```

    @Desc: Method which will do external callout to get the benefits verification
    information and transform this information in the form of the BenefitsVerificationResponse

    */
    public List<healthcloudext.BenefitsVerificationResponse>
    verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> request) {
        List<healthcloudext.BenefitsVerificationResponse> responses = new
        List<healthcloudext.BenefitsVerificationResponse>();

        // Customer code to perform external callout to retrieve benefits verification
        information and transform response
        return responses;
    }
}

```

HealthCloudExt Namespace for Unified Health Scoring

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

The `HealthCloudExt` namespace includes these classes and interface.

[IUnifiedHealthScore Interface](#)

Stores additional information in the action logs.

IUnifiedHealthScore Interface

Stores additional information in the action logs.

Namespace

[healthcloudext](#)

Usage

Actions triggered from the Dynamic Actions for Unified Health Scoring component are logged in the Health Score Action Log object. You can customize the information logged in this object using the `IUnifiedHealthScore` Apex interface in a custom Apex class.

[IUnifiedHealthScore Methods](#)

[IUnifiedHealthScore Example Implementation](#)

IUnifiedHealthScore Methods

The following are methods for `IUnifiedHealthScore`.

[saveActionDetail\(var1\)](#)

Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

saveActionDetail (var1)

Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

Signature

```
public Boolean saveActionDetail (Map<String,String> var1)
```

```
healthcloudext.IUnifiedHealthScore, saveActionDetail, [Map<String,String>], Boolean
```

Parameters

var1

Type: Map<String,String>

A map of key-value pairs for the attributes, including subject ID, action status, action date, action label, action name, action description, action icon URL, and performed by ID.

Return Value

Type: Boolean

IUnifiedHealthScore Example Implementation

This example shows an implementation of the `healthcloudext.IUnifiedHealthScore` interface.

Using this sample code, your action logs now also mention the specified score category and its score value at the time the action was triggered.

```
global class ApexClassForCustomLogs implements
healthcloudext.IUnifiedHealthScore{//IMPORTANT: replace CustomActionLog with the name the
Apex class
    public Boolean saveActionDetail (Map<String, String> request){
        try {
            String aSubject = request.get('subjectId');
            List<HealthScore> aHealthScore = [select CurrentScore from HealthScore where
SubjectId=:aSubject and ScoreCategoryId='0gzRN00000001drYAA'];
            //IMPORTANT: Replace 0gzRN00000001drYAA with the Id of your score category.
            List<HealthScoreActionLog> acctList = new List<HealthScoreActionLog>();
            HealthScoreActionLog aHealthScoreActionLog = new HealthScoreActionLog(
                ActionDescription=request.get('actionDescription'),
                ActionIconUrl=request.get('actionIconUrl'),
                ActionLabel=request.get('actionLabel'),
                ActionName=request.get('actionName'),
                ActionStatus=request.get('actionStatus'),
                PerformedById=request.get('performedById'),
                SubjectId=request.get('subjectId'),
                ActionDate=datetime.now(),
                Score=aHealthScore[0].CurrentScore,
                ScoreCategoryId='0gzRN00000001drYAA'//IMPORTANT: Replace 0gzRN00000001drYAA
with the Id of your score category.
            );
            acctList.add(aHealthScoreActionLog);
```



```

        Database.SaveResult[] srList = Database.insert(acctList, false);
        for (Database.SaveResult sr : srList) {
            if (sr.isSuccess()) {
                // Operation was successful, so get the ID of the record that was processed
                System.debug('Successfully inserted account. HealthScoreActionLog ID: ' +
sr.getId());
            }
            else {
                // Operation failed, so get all errors
                for(Database.Error err : sr.getErrors()) {
                    System.debug('The following error has occurred.');
```

```

                    System.debug(err.getStatusCode() + ': ' + err.getMessage());
                    System.debug('Account fields that affected this error: ' + err.getFields());
                }
            }
        }

        //insert aHealthScoreActionLog;
        return true;
    } catch(DmlException e) {
        System.debug('An unexpected error has occurred: ' + e.getMessage());
        return false;
    }
}

```

 **Note:** Ensure that you replace the category ID in this sample code with the ID of the category that you want to log score information for. You can find the IDs of your score categories by either inspecting a category page's URL, or you can run this query in the Developer Console Query Editor:

```
Select Id,CategoryName from ScoreCategory
```

id_verification Namespace

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

The following are the classes in the `id_verification` namespace.

FieldValue Class

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

IdentityVerificationExt Interface

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

ProcessDefinition Class

Contains the verification process definition, including the list of process details.

[ProcessDetail Class](#)

Contains the verification process details.

[SearchFilter Class](#)

Contains data filters that is applied in object-based search.

[SearchFilters Class](#)

Contains a list of data filters to be applied for object-based search.

[SearchRequest Class](#)

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

[SearchResult Class](#)

Contains the contract of search results in tabular format for either the object-based or text-based search.

[SearchResultHeader Class](#)

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

[SearchResultRow Class](#)

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

[SelectedSearchResult Class](#)

Contains the details of the record that has been selected for verification.

[SelectedVerifiedResult Class](#)

Contains information about the verified object that is used for the secondary search.

[VerificationContext Class](#)

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

[VerificationProcessField Class](#)

Contains details of the fields used for both search and the verification process.

[VerificationProcessFieldList Class](#)

Contains information about the list of fields used for both search and the verification process.

[VerifiedDetails Class](#)

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

[VerifiedResult Class](#)

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

[Verifier Class](#)

Contains a list of input representations for verifier fields, including the optional and required fields.

FieldValue Class

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

Namespace

[id_verification](#)

[FieldValue Constructors](#)

[FieldValue Properties](#)

FieldValue Constructors

The following are constructors for `FieldValue`.

[FieldValue\(developerName, value\)](#)

Creates an instance of the `FieldValue` class with the specified parameter values.

[FieldValue\(\)](#)

Creates an instance of the `FieldValue` class.

FieldValue(developerName, value)

Creates an instance of the `FieldValue` class with the specified parameter values.

Signature

```
public FieldValue(String developerName, String value)
```

```
id_verification.FieldValue, newinstance, [String, String], id_verification.FieldValue
```

Parameters

developerName

Type: String

The developer name of the field that is used for search results and verification.

value

Type: String

The value of the field that is used for search results and verification.

FieldValue()

Creates an instance of the `FieldValue` class.

Signature

```
public FieldValue()
```

```
id_verification.FieldValue, newinstance, [], id_verification.FieldValue
```

FieldValue Properties

The following are properties for `FieldValue`.

developerName

The developer name of the field that is used for search results and verification.

value

The value of the field that is used for search results and verification.

developerName

The developer name of the field that is used for search results and verification.

Signature

```
public String developerName {get; set;}
```

```
id_verification.FieldValue, developerName
```

Property Value

Type: String

value

The value of the field that is used for search results and verification.

Signature

```
public String value {get; set;}
```

```
id_verification.FieldValue, value
```

Property Value

Type: String

IdentityVerificationExt Interface

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

Namespace

[id_verification](#)

Usage

The `id_verification.IdentityVerificationExt` interface is called by the Verify Customer Identity flow.

To implement this interface, you must first declare a class with the `implements` keyword as follows:

```
public class IdentityVerificationExtImpl implements id_verification.IdentityVerificationExt{}
```

Next, your class must also provide implementation for the following methods:

```
public id_verification.SearchResult search(id_verification.SearchRequest searchRequest){
    //Your code here
}

public id_verification.VerificationContext getVerifiers(id_verification.VerificationContext
verificationContext){
    //Your code here
}

public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail
processDetail){
    //Your code here
}
```

The method you implemented must be declared as global or public.

[IdentityVerificationExt Methods](#)

[IdentityVerificationExt Example Implementation](#)

IdentityVerificationExt Methods

The following are methods for `IdentityVerificationExt`.

[getVerifiers\(var1\)](#)

Returns the verification data that contains the columns to be verified.

[search\(var1\)](#)

Returns the search result that includes the verification data.

getVerifiers (var1)

Returns the verification data that contains the columns to be verified.

Signature

```
public id_verification.VerificationContext
getVerifiers(id_verification.VerificationContext var1)
```

```
id_verification.IdentityVerificationExt, getVerifiers, [id_verification.VerificationContext],
id_verification.VerificationContext
```

Parameters

var1

Type: [id_verification.VerificationContext](#)

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Return Value

Type: [id_verification.VerificationContext](#)

search(var1)

Returns the search result that includes the verification data.

Signature

```
public id_verification.SearchResult search(id_verification.SearchRequest var1)

id_verification.IdentityVerificationExt, search, [id_verification.SearchRequest],
id_verification.SearchResult
```

Parameters

var1

Type: [id_verification.SearchRequest](#)

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Return Value

Type: [id_verification.SearchRequest](#)

IdentityVerificationExt Example Implementation

This example shows an implementation of the `id_verification.IdentityVerificationExt` interface.

The `MockIdentityVerificationExt` implements the `id_verification.IdentityVerificationExt` interface and `MockIdentityVerificationExtHelper` contains the logic for each method.

```
public class MockIdentityVerificationExt implements id_verification.IdentityVerificationExt
{
    public id_verification.SearchResult search(id_verification.SearchRequest searchRequest)
    {
        id_verification.SearchResult searchResult =
MockIdentityVerificationExtHelper.getDefaultSearchResult(
        searchRequest.searchTerm, searchRequest.searchFilters);
        return searchResult;
    }

    public id_verification.VerificationContext
getVerifiers(id_verification.VerificationContext verificationContext) {
        id_verification.VerificationContext context =
MockIdentityVerificationExtHelper.getVerificationContext();
        return context;
    }

    public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail
processDetail) {
```

```

        return MockIdentityVerificationExtHelper.getAccountProcessDetail(null, null);
    }
}

public class MockIdentityVerificationExtHelper {

    // Mock records for search, in an ideal implementation these values will come from an
    API call
    private static List <String[]> mockDb = new List<String[]> {
        //MockAccountName, MockAccountNumber, MockPhone, MockPostalCode
        new String[] { 'James Smith', '263872', '4156546635', '94117' },
        new String[] { 'Michelle Smith', '123872', '3237654456', '56400' },
        new String[] { 'Robert Smith', '329478', '6548987709', '56410' },
        new String[] { 'David Smith', '428476', '6099176652', '08701' },
        new String[] { 'Mary Smith', '238476', '6155123342', '08790' },
        new String[] { 'Maria Garcia', '349872', '4156754040', '94108' },
        new String[] { 'Lee Hartman', '949857', '6457833434', '94110' }
    };

    public static id_verification.SearchResult getDefaultSearchResult(String searchTerm,
List < id_verification.FieldValue > searchFilters) {
        id_verification.SearchResult searchResult = new id_verification.SearchResult();
        searchResult.searchResultHeaders = getSearchResultHeaders();
        searchResult.searchResultRows = getSearchResultRows(searchTerm, searchFilters);
        return searchResult;
    }

    private static List <id_verification.SearchResultHeader> getSearchResultHeaders() {
        List <id_verification.SearchResultHeader> searchResultHeaders = new List
<id_verification.SearchResultHeader>();

        id_verification.SearchResultHeader nameHeader = new
id_verification.SearchResultHeader();
        nameHeader.developerName = 'MockName';
        nameHeader.displayLabel = 'Name';
        nameHeader.dataType = 'Name';
        searchResultHeaders.add(nameHeader);

        id_verification.SearchResultHeader accountNoHeader = new
id_verification.SearchResultHeader();
        accountNoHeader.developerName = 'MockAccountNo';
        accountNoHeader.displayLabel = 'Account #';
        accountNoHeader.dataType = 'Text';
        searchResultHeaders.add(accountNoHeader);

        return searchResultHeaders;
    }

    private static List <id_verification.SearchResultRow> getSearchResultRows(String
searchTerm, List < id_verification.FieldValue > searchFilters) {
        List <id_verification.SearchResultRow> searchResultRows = new List
<id_verification.SearchResultRow>();

```

```

        for (String[] row : mockDb) {
            id_verification.SearchResultRow resultRow = new
id_verification.SearchResultRow();
            List <id_verification.FieldValue> fieldValues = new List
<id_verification.FieldValue>();

            Boolean found = false;

            if (!String.isBlank(searchTerm)) { // Text Based Search else block can hold
logic for object based search
                found = textBasedSearch(searchTerm, row);
            }

            if (found) {
                id_verification.FieldValue fieldValue = new id_verification.FieldValue();

                fieldValue.developerName = 'MockAccountName';
                fieldValue.value = row[0];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockAccountNumber';
                fieldValue.value = row[1];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockPhone';
                fieldValue.value = row[2];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockPostalCode';
                fieldValue.value = row[3];
                fieldValues.add(fieldValue);

                resultRow.searchResultFieldValues = fieldValues;
                searchResultRows.add(resultRow);
            }
        }
        return searchResultRows;
    }

    private static Boolean textBasedSearch(String searchTerm, String[] row) {
        Boolean found = false;
        List<String> terms = searchTerm.split(' ');
        String allTxt = '';

        for (String col : row) {
            allTxt = allTxt + ' ' + col;
        }

        for (String term : terms) {
            if (allTxt.toLowerCase().contains(term.toLowerCase())) {
                found = true;
            }
        }
    }

```



```

        } else {
            found = false;
            break;
        }
    }
    return found;
}

public static id_verification.VerificationContext getVerificationContext() {
    id_verification.VerificationContext context = new
id_verification.VerificationContext();
    context.selectedSearchResult = new id_verification.SelectedSearchResult();
    context.verifiedResult = new id_verification.VerifiedResult();
    context.message = 'Success!';
    context.isSuccess = true;

    context.processDefinition = new id_verification.ProcessDefinition();
    context.processDefinition.layoutType = 'Tab';
    context.processDefinition.processDetail = new List <id_verification.ProcessDetail>();

context.processDefinition.processDetail.add(getAccountProcessDetail(context.selectedSearchResult,
context.verifiedResult));
    return context;
}

/* This method will return static/mock values for the context, these values can also
be
pulled from the setup entities for Identity Verification
*/
public static id_verification.ProcessDetail getAccountProcessDetail(
    id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult) {
    Integer numberOfOptionalVerifiers = 1;
    id_verification.ProcessDetail accountProcessDetail = new
id_verification.ProcessDetail();
    accountProcessDetail.developerName = 'External_Process_Detail';
    accountProcessDetail.label = 'External Process Detail';
    accountProcessDetail.dataSourceType = 'External';
    accountProcessDetail.searchObjectName = 'Account';
    accountProcessDetail.searchSequenceNo = 1;
    accountProcessDetail.searchType = 'Object-Based';
    accountProcessDetail.searchResultUniqueIdField = 'MockAccountNo';
    accountProcessDetail.searchResultFilter = '';
    accountProcessDetail.searchResultSortOrder = '';
    accountProcessDetail.optionalVerifierCount = 2;
    //This should be the ID of the apex class implementing the interface
    accountProcessDetail.apexClassName = '01pRM0000002iUX';
    accountProcessDetail.verificationProcessFieldList = new
id_verification.VerificationProcessFieldList();
    accountProcessDetail.verificationProcessFieldList.verificationProcessFields =
getAccountProcessFields(selectedSearchResult, verifiedResult, numberOfOptionalVerifiers);

```

```

        return accountProcessDetail;
    }

    // This method does not populate all fields, this is just an example.
    public static List < id_verification.VerificationProcessField >
getAccountProcessFields(id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult, Integer numberOfOptionalVerifiers) {
    List < id_verification.VerificationProcessField > processFields = new List <
id_verification.VerificationProcessField >();

    List < id_verification.FieldValue > selectedRecordFieldValues = new List <
id_verification.FieldValue >();
    List < id_verification.Verifier > requiredVerifiers = new List
<id_verification.Verifier>();
    List < id_verification.Verifier > optionalVerifiers = new List
<id_verification.Verifier>();

    List < id_verification.FieldValue > selectedPlaceholderOptionalFieldValues = new
List < id_verification.FieldValue >();
    List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
setOptionalVerifierProcessFields(selectedPlaceholderOptionalFieldValues);

    id_verification.VerificationProcessField nameRequiredField = new
id_verification.VerificationProcessField();
    nameRequiredField.dataSourceType = 'External';
    nameRequiredField.dataType = 'Name';
    nameRequiredField.developerName = 'MockAccountName';
    nameRequiredField.fieldName = 'Name';
    nameRequiredField.fieldType = 'requiredVerifier';
    nameRequiredField.label = 'AccountName';
    processFields.add(nameRequiredField);

    id_verification.FieldValue nameRequiredSelectedRecord = new
id_verification.FieldValue();
    nameRequiredSelectedRecord.developerName = nameRequiredField.developerName;
    nameRequiredSelectedRecord.value = 'Monica Green';
    selectedRecordFieldValues.add(nameRequiredSelectedRecord);
    requiredVerifiers.add(new id_verification.Verifier(nameRequiredField.developerName,
'unset'));

    id_verification.VerificationProcessField accountNumberRequiredField = new
id_verification.VerificationProcessField();
    accountNumberRequiredField.dataSourceType = 'External';
    accountNumberRequiredField.dataType = 'Text';
    accountNumberRequiredField.developerName = 'MockAccountNumber';
    accountNumberRequiredField.fieldName = 'AccountNumber';
    accountNumberRequiredField.fieldType = 'requiredVerifier';
    accountNumberRequiredField.label = 'AccountNumber';
    processFields.add(accountNumberRequiredField);

    id_verification.FieldValue accountNumberRequiredSelectedRecord = new
id_verification.FieldValue();
    accountNumberRequiredSelectedRecord.developerName =

```

```

accountNumberRequiredField.developerName;
    accountNumberRequiredSelectedRecord.value = '923384';
    selectedRecordFieldValues.add(accountNumberRequiredSelectedRecord);
    requiredVerifiers.add(new
id_verification.Verifier(accountNumberRequiredField.developerName, 'unset'));

    selectedSearchResult.selectedRecordObject = selectedRecordFieldValues;

    for (Integer i =0; i< optionalVerifierProcessFields.size(); i++) {
        processFields.add(optionalVerifierProcessFields.get(i));
        selectedRecordFieldValues.add(selectedPlaceholderOptionalFieldValues.get(i));

        optionalVerifiers.add(new
id_verification.Verifier(optionalVerifierProcessFields.get(i).developerName, 'unset'));
    }
    verifiedResult.requiredVerifiers = requiredVerifiers;
    verifiedResult.optionalVerifiers = optionalVerifiers;

    return processFields;
}

    public static List < id_verification.VerificationProcessField >
setOptionalVerifierProcessFields(List < id_verification.FieldValue >
selectedPlaceholderValues) {
    List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
    new List < id_verification.VerificationProcessField >();

    id_verification.VerificationProcessField postalCodeOptionalField = new
id_verification.VerificationProcessField();
    postalCodeOptionalField.dataSourceType = 'External';
    postalCodeOptionalField.dataType = 'Text';
    postalCodeOptionalField.developerName = 'MockPostalCode';
    postalCodeOptionalField.fieldName = 'BillingPostalCode';
    postalCodeOptionalField.fieldType = 'optionalVerifier';
    postalCodeOptionalField.label = 'Zip Code';
    optionalVerifierProcessFields.add(postalCodeOptionalField);

    selectedPlaceholderValues.add(new
id_verification.FieldValue(postalCodeOptionalField.developerName, '94117'));

    id_verification.VerificationProcessField birthdateOptionalField = new
id_verification.VerificationProcessField();
    birthdateOptionalField.dataSourceType = 'External';
    birthdateOptionalField.dataType = 'Text';
    birthdateOptionalField.developerName = 'MockBirthdate';
    birthdateOptionalField.fieldName = 'Birthdate';
    birthdateOptionalField.fieldType = 'optionalVerifier';
    birthdateOptionalField.label = 'Date of Birth';
    optionalVerifierProcessFields.add(birthdateOptionalField);

    selectedPlaceholderValues.add(new
id_verification.FieldValue(birthdateOptionalField.developerName, '05/18/1986'));

    return optionalVerifierProcessFields;
}

```

```

    }
}

```

The following example tests the implementation:

```

@Test
private class MockIdentityVerificationExtTest {
    static testMethod void getSearchResults() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
        id_verification.SearchRequest searchRequest= new
id_verification.SearchRequest('Smith',null,null);
        mock.search(searchRequest);
    }

    static testMethod void getVerificationContext() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
        //To keep it simple here, we are passing null in the paramater & returning a default
mock context
        mock.getVerifiers(null);
    }
}

```

ProcessDefinition Class

Contains the verification process definition, including the list of process details.

Namespace

[id_verification](#)

[ProcessDefinition Constructors](#)

[ProcessDefinition Properties](#)

ProcessDefinition Constructors

The following are constructors for `ProcessDefinition`.

[ProcessDefinition\(layoutType, processDetail\)](#)

Creates an instance of the `ProcessDefinition` class with the specified parameter values.

[ProcessDefinition\(\)](#)

Creates an instance of the `ProcessDefinition` class.

ProcessDefinition(layoutType, processDetail)

Creates an instance of the `ProcessDefinition` class with the specified parameter values.

Signature

```
public ProcessDefinition(String layoutType, List<id_verification.ProcessDetail>
processDetail)
```

```
id_verification.ProcessDefinition, newinstance, [String,
List<id_verification.ProcessDetail>], id_verification.ProcessDefinition
```

Parameters

layoutType

Type: String

Specifies the display layout of the search component is tab or stacked.

processDetail

Type: List<id_verification.ProcessDetail>

Required. Represents the details of verification processes.

ProcessDefinition()

Creates an instance of the [ProcessDefinition](#) class.

Signature

```
public ProcessDefinition()
```

```
id_verification.ProcessDefinition, newinstance, [], id_verification.ProcessDefinition
```

ProcessDefinition Properties

The following are properties for [ProcessDefinition](#).

[layoutType](#)

Specifies the display layout of the search component is tab or stacked.

[processDetail](#)

Represents the details of verification processes.

layoutType

Specifies the display layout of the search component is tab or stacked.

Signature

```
public String layoutType {get; set;}
```

```
id_verification.ProcessDefinition, layoutType
```

Property Value

Type: String

processDetail

Represents the details of verification processes.

Signature

```
public List<id_verification.ProcessDetail> processDetail {get; set;}

id_verification.ProcessDefinition, processDetail
```

Property Value

Type: List<id_verification.ProcessDetail>

ProcessDetail Class

Contains the verification process details.

Namespace

[id_verification](#)

[ProcessDetail Constructors](#)

[ProcessDetail Properties](#)

ProcessDetail Constructors

The following are constructors for `ProcessDetail`.

[ProcessDetail\(dataSourceType, searchObjectName, searchSequenceNo, searchType, searchResultUniqueIdField, searchResultFilter, searchResultSortOrder, optionalVerifierCount, apexClassName, verificationProcessFieldList, linkedVerificationProcessDetailName, retryLimit, isRetryAllowedAfterLimit, label, developerName, displayRecordFieldName\)](#)

Creates an instance of the [ProcessDetail](#) class with the specified parameter values.

[ProcessDetail\(\)](#)

Creates an instance of the [ProcessDetail](#) class.

```
ProcessDetail(dataSourceType, searchObjectName, searchSequenceNo, searchType,
searchResultUniqueIdField, searchResultFilter, searchResultSortOrder,
optionalVerifierCount, apexClassName, verificationProcessFieldList,
linkedVerificationProcessDetailName, retryLimit, isRetryAllowedAfterLimit, label,
developerName, displayRecordFieldName)
```

Creates an instance of the [ProcessDetail](#) class with the specified parameter values.

Signature

```
public ProcessDetail(String dataSourceType, String searchObjectName, Integer
searchSequenceNo, String searchType, String searchResultUniqueIdField, String
```

```
searchResultFilter, String searchResultSortOrder, Integer optionalVerifierCount, String
apexClassName, id_verification.VerificationProcessFieldList verificationProcessFieldList,
String linkedVerificationProcessDetailName, Integer retryLimit, Boolean
isRetryAllowedAfterLimit, String label, String developerName, String
displayRecordFieldName)
```

```
id_verification.ProcessDetail, newinstance, [String, String, Integer, String, String,
String, String, Integer, String, id_verification.VerificationProcessFieldList, String,
Integer, Boolean, String, String, String], id_verification.ProcessDetail
```

Parameters

dataSourceType

Type: String

Specifies the source type of the data.

searchObjectName

Type: String

Specifies the API name of the object on which search is performed.

searchSequenceNo

Type: Integer

Specifies the sequence in which the search is performed and the search result is displayed.

searchType

Type: String

Specifies whether the search is text-based or object-based.

searchResultUniqueIdField

Type: String

Specifies the unique identifying field of the selected search result.

searchResultFilter

Type: String

Specifies the conditions used to filter search results.

searchResultSortOrder

Type: String

Specifies the values used to sort search results.

optionalVerifierCount

Type: Integer

Specifies the minimum number of optional verifiers that must be checked.

apexClassName

Type: String

Specifies the apex class that's used to search and verify data in an external system.

verificationProcessFieldList

Type: [id_verification.VerificationProcessFieldList](#)

Specifies the list of verification process fields.

linkedVerificationProcessDetailName

Type: String

Specifies the name of the process detail for secondary search.

retryLimit

Type: Integer

Specifies the retry limit to verify process details.

isRetryAllowedAfterLimit

Type: Boolean

Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

label

Type: String

Specifies the label for the process detail.

developerName

Type: String

Specifies the developer name for the process detail.

displayRecordFieldName

Type: String

Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

ProcessDetail()

Creates an instance of the [ProcessDetail](#) class.

Signature

```
public ProcessDetail()
```

```
id_verification.ProcessDetail, newinstance, [], id_verification.ProcessDetail
```

ProcessDetail Properties

The following are properties for `ProcessDetail`.

[apexClassName](#)

Specifies the apex class that's used to search and verify data in an external system.

[dataSourceType](#)

Specifies the source type of the data.

[developerName](#)

Specifies the developer name for the process detail.

[displayRecordFieldName](#)

Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

[isRetryAllowedAfterLimit](#)

Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

[label](#)

Specifies the label for the process detail.

[linkedVerificationProcessDetailName](#)

Specifies the name of the process detail for secondary search.

[optionalVerifierCount](#)

Specifies the minimum number of optional verifiers that must be checked.

[retryLimit](#)

Specifies the retry limit to verify process details.

[searchObjectName](#)

Specifies the API name of the object on which search is performed.

[searchResultFilter](#)

Specifies the conditions used to filter search results.

[searchResultSortOrder](#)

Specifies the values used to sort search results.

[searchResultUniqueldField](#)

Specifies the unique identifying field of the selected search result.

[searchSequenceNo](#)

Specifies the sequence in which the search is performed and the search result is displayed.

[searchType](#)

Specifies whether the search is text-based or object-based.

[verificationProcessFieldList](#)

Specifies the list of verification process fields.

apexClassName

Specifies the apex class that's used to search and verify data in an external system.

Signature

```
public String apexClassName {get; set;}
```

```
id_verification.ProcessDetail, apexClassName
```

Property Value

Type: String

dataSourceType

Specifies the source type of the data.

Possible value is:

- External
- Internal

Signature

```
public String dataSourceType {get; set;}
```

```
id_verification.ProcessDetail, dataSourceType
```

Property Value

Type: String

developerName

Specifies the developer name for the process detail.

Signature

```
public String developerName {get; set;}
```

```
id_verification.ProcessDetail, developerName
```

Property Value

Type: String

displayRecordFieldName

Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordFieldName {get; set;}
```

```
id_verification.ProcessDetail, displayRecordFieldName
```

Property Value

Type: String

isRetryAllowedAfterLimit

Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

Signature

```
public Boolean isRetryAllowedAfterLimit {get; set;}
```

```
id_verification.ProcessDetail, isRetryAllowedAfterLimit
```

Property Value

Type: Boolean

label

Specifies the label for the process detail.

Signature

```
public String label {get; set;}
```

```
id_verification.ProcessDetail, label
```

Property Value

Type: String

linkedVerificationProcessDetailName

Specifies the name of the process detail for secondary search.

Signature

```
public String linkedVerificationProcessDetailName {get; set;}
```

```
id_verification.ProcessDetail, linkedVerificationProcessDetailName
```

Property Value

Type: String

optionalVerifierCount

Specifies the minimum number of optional verifiers that must be checked.

Signature

```
public Integer optionalVerifierCount {get; set;}
```

```
id_verification.ProcessDetail, optionalVerifierCount
```

Property Value

Type: String

retryLimit

Specifies the retry limit to verify process details.

Signature

```
public Integer retryLimit {get; set;}
```

```
id_verification.ProcessDetail, retryLimit
```

Property Value

Type: Integer

searchObjectName

Specifies the API name of the object on which search is performed.

Signature

```
public String searchObjectName {get; set;}
```

```
id_verification.ProcessDetail, searchObjectName
```

Property Value

Type: String

searchResultFilter

Specifies the conditions used to filter search results.

For example, if the search is to perform only in a person account, use `isPerson = true`.

Signature

```
public String searchResultFilter {get; set;}
```

```
id_verification.ProcessDetail, searchResultFilter
```

Property Value

Type: String

searchResultSortOrder

Specifies the values used to sort search results.

For example, if you want to sort the results by policy date and arrange them in a descending order, use `PolicyDate__c Desc`.

Signature

```
public String searchResultSortOrder {get; set;}
```

```
id_verification.ProcessDetail, searchResultSortOrder
```

Property Value

Type: String

searchResultUniqueIdField

Specifies the unique identifying field of the selected search result.

Signature

```
public String searchResultUniqueIdField {get; set;}
```

```
id_verification.ProcessDetail, searchResultUniqueIdField
```

Property Value

Type: String

searchSequenceNo

Specifies the sequence in which the search is performed and the search result is displayed.

Signature

```
public Integer searchSequenceNo {get; set;}
```

```
id_verification.ProcessDetail, searchSequenceNo
```

Property Value

Type: Integer

searchType

Specifies whether the search is text-based or object-based.

Signature

```
public String searchType {get; set;}
```

```
id_verification.ProcessDetail, searchType
```

Property Value

Type: String

verificationProcessFieldList

Specifies the list of verification process fields.

Signature

```
public id_verification.VerificationProcessFieldList verificationProcessFieldList {get; set;}
```

```
id_verification.ProcessDetail, verificationProcessFieldList
```

Property Value

Type: [id_verification.VerificationProcessFieldList](#)

SearchFilter Class

Contains data filters that is applied in object-based search.

Namespace

[id_verification](#)

[SearchFilter Constructors](#)

[SearchFilter Properties](#)

SearchFilter Constructors

The following are constructors for `SearchFilter`.

[SearchFilter\(developerName, value\)](#)

Creates an instance of the [SearchFilter](#) class with the specified parameter values.

[SearchFilter\(\)](#)

Creates an instance of the [SearchFilter](#) class.

SearchFilter(developerName, value)

Creates an instance of the [SearchFilter](#) class with the specified parameter values.

Signature

```
public SearchFilter(String developerName, String value)
```

```
id_verification.SearchFilter, newinstance, [String, String], id_verification.SearchFilter
```

Parameters

developerName

Type: String

Specifies the developer name of the field that must be searched in object-based search.

value

Type: String

Specifies the value filter to be applied on the field to be searched in object-based search.

SearchFilter()

Creates an instance of the [SearchFilter](#) class.

Signature

```
public SearchFilter()
```

```
id_verification.SearchFilter, newinstance, [], id_verification.SearchFilter
```

SearchFilter Properties

The following are properties for `SearchFilter`.

`developerName`

Specifies the developer name of the field that must be searched in object-based search.

`isSetDeveloperName`

Indicates whether the developer name of the field is used as a search filter.

`isSetValue`

Indicates whether the value of a field is used as a search filter.

`value`

Specifies the value filter to be applied on the field to be searched in object-based search.

`developerName`

Specifies the developer name of the field that must be searched in object-based search.

Signature

```
public String developerName {get; set;}
```

```
id_verification.SearchFilter, developerName
```

Property Value

Type: String

`isSetDeveloperName`

Indicates whether the developer name of the field is used as a search filter.

Signature

```
public Boolean isSetDeveloperName {get; set;}
```

```
id_verification.SearchFilter, isSetDeveloperName
```

Property Value

Type: Boolean

`isSetValue`

Indicates whether the value of a field is used as a search filter.

Signature

```
public Boolean isSetValue {get; set;}
```

```
id_verification.SearchFilter, isSetValue
```

Property Value

Type: Boolean

value

Specifies the value filter to be applied on the field to be searched in object-based search.

Signature

```
public String value {get; set;}
```

```
id_verification.SearchFilter, value
```

Property Value

Type: String

SearchFilters Class

Contains a list of data filters to be applied for object-based search.

Namespace

[id_verification](#)

[SearchFilters Constructors](#)

[SearchFilters Properties](#)

SearchFilters Constructors

The following are constructors for `SearchFilters`.

[SearchFilters\(searchFilterList\)](#)

Creates an instance of the [SearchFilters](#) class with the specified parameter value.

[SearchFilters\(\)](#)

Creates an instance of the [SearchFilters](#) class.

SearchFilters(searchFilterList)

Creates an instance of the [SearchFilters](#) class with the specified parameter value.

Signature

```
public SearchFilters(List<id_verification.SearchFilter> searchFilterList)
```

```
id_verification.SearchFilters, newinstance, [List<id_verification.SearchFilter>],  
id_verification.SearchFilters
```


Parameters

*searchFilterList*Type: List<[id_verification.SearchFilter](#)>

Specifies the list of data filters that can be applied in object-based search.

SearchFilters()Creates an instance of the [SearchFilters](#) class.

Signature

```
public SearchFilters()
```

```
id_verification.SearchFilters, newinstance, [], id_verification.SearchFilters
```

SearchFilters PropertiesThe following are properties for [SearchFilters](#).[isSetSearchFilterList](#)

Indicates whether a list of data filters is set in object-based search.

[searchFilterList](#)

Specifies the list of data filters that can be applied in object-based search.

isSetSearchFilterList

Indicates whether a list of data filters is set in object-based search.

Signature

```
public Boolean isSetSearchFilterList {get; set;}
```

```
id_verification.SearchFilters, isSetSearchFilterList
```

Property Value

Type: Boolean

searchFilterList

Specifies the list of data filters that can be applied in object-based search.

Signature

```
public List<id_verification.SearchFilter> searchFilterList {get; set;}
```

```
id_verification.SearchFilters, searchFilterList
```

Property Value

Type: List<[id_verification.SearchFilter](#)>

SearchRequest Class

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Namespace

[id_verification](#)

[SearchRequest Constructors](#)

[SearchRequest Properties](#)

SearchRequest Constructors

The following are constructors for `SearchRequest`.

[SearchRequest\(searchTerm, searchFilters, verificationContext\)](#)

Creates an instance of the [SearchRequest](#) class with the specified parameter values.

[SearchRequest\(\)](#)

Creates an instance of the [SearchRequest](#) class.

SearchRequest(searchTerm, searchFilters, verificationContext)

Creates an instance of the [SearchRequest](#) class with the specified parameter values.

Signature

```
public SearchRequest(String searchTerm, List<id_verification.FieldValue> searchFilters,
id_verification.VerificationContext verificationContext)
```

```
id_verification.SearchRequest, newinstance, [String, List<id_verification.FieldValue>,
id_verification.VerificationContext], id_verification.SearchRequest
```

Parameters

searchTerm

Type: String

Required. Specifies the search term for the account to use when performing a search.

searchFilters

Type: List<[id_verification.FieldValue](#)>

Specifies the search criteria used for the object-based search.

verificationContext

Type: [id_verification.VerificationContext](#)

Required. Specifies the object that contains the setup data and context required to perform the search.

SearchRequest ()

Creates an instance of the [SearchRequest](#) class.

Signature

```
public SearchRequest ()
```

```
id_verification.SearchRequest, newinstance, [], id_verification.SearchRequest
```

SearchRequest Properties

The following are properties for [SearchRequest](#).

[searchFilters](#)

Specifies the search criteria used for the object-based search.

[searchTerm](#)

Specifies the search term for the account to use when performing a search.

[verificationContext](#)

Specifies the object that contains the setup data and context required to perform the search.

searchFilters

Specifies the search criteria used for the object-based search.

Signature

```
public List<id_verification.FieldValue> searchFilters {get; set;}
```

```
id_verification.SearchRequest, searchFilters
```

Property Value

Type: [List<id_verification.FieldValue>](#)

searchTerm

Specifies the search term for the account to use when performing a search.

Signature

```
public String searchTerm {get; set;}
```

```
id_verification.SearchRequest, searchTerm
```

Property Value

Type: String

verificationContext

Specifies the object that contains the setup data and context required to perform the search.

Signature

```
public id_verification.VerificationContext verificationContext {get; set;}
```

```
id_verification.SearchRequest, verificationContext
```

Property Value

Type: [id_verification.VerificationContext](#)

SearchResult Class

Contains the contract of search results in tabular format for either the object-based or text-based search.

Namespace

[id_verification](#)

[SearchResult Constructors](#)

[SearchResult Properties](#)

SearchResult Constructors

The following are constructors for `SearchResult`.

[SearchResult\(searchResultHeaders, searchResultRows\)](#)

Creates an instance of the [SearchResult](#) class with the specified parameter values.

[SearchResult\(\)](#)

Creates an instance of the [SearchResult](#) class.

SearchResult(searchResultHeaders, searchResultRows)

Creates an instance of the [SearchResult](#) class with the specified parameter values.

Signature

```
public SearchResult(List<id_verification.SearchResultHeader> searchResultHeaders,  
List<id_verification.SearchResultRow> searchResultRows)
```

```
id_verification.SearchResult, newinstance, [List<id_verification.SearchResultHeader>,  
List<id_verification.SearchResultRow>], id_verification.SearchResult
```

Parameters

searchResultHeaders

Type: List<[id_verification.SearchResultHeader](#)>

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

searchResultRows

Type: List<[id_verification.SearchResultRow](#)>

Represents the search result row field list that contains the column values for a specific row.

SearchResult()

Creates an instance of the [SearchResult](#) class.

Signature

```
public SearchResult()
```

```
id_verification.SearchResult, newinstance, [], id_verification.SearchResult
```

SearchResult Properties

The following are properties for [SearchResult](#).

[searchResultHeaders](#)

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

[searchResultRows](#)

Represents the search result row field list that contains the column values for a specific row.

searchResultHeaders

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

Signature

```
public List<id_verification.SearchResultHeader> searchResultHeaders {get; set;}
```

```
id_verification.SearchResult, searchResultHeaders
```

Property Value

Type: List<[id_verification.SearchResultHeader](#)>

searchResultRows

Represents the search result row field list that contains the column values for a specific row.

Signature

```
public List<id_verification.SearchResultRow> searchResultRows {get; set;}

id_verification.SearchResult, searchResultRows
```

Property Value

Type: List<[id_verification.SearchResultRow](#)>

SearchResultHeader Class

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

Namespace

[id_verification](#)

[SearchResultHeader Constructors](#)

[SearchResultHeader Properties](#)

SearchResultHeader Constructors

The following are constructors for `SearchResultHeader`.

[SearchResultHeader\(developerName, dataType, displayLabel\)](#)

Creates an instance of the [SearchResultHeader](#) class with the specified parameter values.

[SearchResultHeader\(\)](#)

Creates an instance of the [SearchResultHeader](#) class.

SearchResultHeader(developerName, dataType, displayLabel)

Creates an instance of the [SearchResultHeader](#) class with the specified parameter values.

Signature

```
public SearchResultHeader(String developerName, String dataType, String displayLabel)

id_verification.SearchResultHeader, newInstance, [String, String, String],
id_verification.SearchResultHeader
```

Parameters

developerName

Type: String

Represents the developer name of the field.

dataType

Type: String

Represents the data type of the header field.

displayLabel

Type: String

Represents the label of the field.

SearchResultHeader ()

Creates an instance of the [SearchResultHeader](#) class.

Signature

```
public SearchResultHeader ()
```

```
id_verification.SearchResultHeader, newInstance, [], id_verification.SearchResultHeader
```

SearchResultHeader Properties

The following are properties for [SearchResultHeader](#).

[dataType](#)

Represents the data type of the header field.

[developerName](#)

Represents the developer name of the field.

[displayLabel](#)

Represents the label of the field.

dataType

Represents the data type of the header field.

Signature

```
public String dataType {get; set;}
```

```
id_verification.SearchResultHeader, dataType
```

Property Value

Type: String

developerName

Represents the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.SearchResultHeader, developerName
```

Property Value

Type: String

displayLabel

Represents the label of the field.

Signature

```
public String displayLabel {get; set;}
```

```
id_verification.SearchResultHeader, displayLabel
```

Property Value

Type: String

SearchResultRow Class

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

Namespace

[id_verification](#)

[SearchResultRow Constructors](#)

[SearchResultRow Properties](#)

SearchResultRow Constructors

The following are constructors for `SearchResultRow`.

[SearchResultRow\(searchResultFieldValues\)](#)

Creates an instance of the `SearchResultRow` class with the specified parameter values.

[SearchResultRow\(\)](#)

Creates an instance of the `SearchResultRow` class.

SearchResultRow(searchResultFieldValues)

Creates an instance of the `SearchResultRow` class with the specified parameter values.

Signature

```
public SearchResultRow(List<id_verification.FieldValue> searchResultFieldValues)
```

```
id_verification.SearchResultRow, newinstance, [List<id_verification.FieldValue>],
id_verification.SearchResultRow
```

Parameters

searchResultFieldValues

Type: List<[id_verification.FieldValue](#)>

A list of object record fields on which the data has been verified.

SearchResultRow()

Creates an instance of the [SearchResultRow](#) class.

Signature

```
public SearchResultRow()
```

```
id_verification.SearchResultRow, newinstance, [], id_verification.SearchResultRow
```

SearchResultRow Properties

The following are properties for [SearchResultRow](#).

[searchResultFieldValues](#)

A list of object record fields on which the data has been verified.

searchResultFieldValues

A list of object record fields on which the data has been verified.

Signature

```
public List<id_verification.FieldValue> searchResultFieldValues {get; set;}
```

```
id_verification.SearchResultRow, searchResultFieldValues
```

Property Value

Type: List<[id_verification.FieldValue](#)>

SelectedSearchResult Class

Contains the details of the record that has been selected for verification.

Namespace

[id_verification](#)

[SelectedSearchResult Constructors](#)

[SelectedSearchResult Properties](#)

SelectedSearchResult Constructors

The following are constructors for `SelectedSearchResult`.

[SelectedSearchResult\(selectedRecordId, objectName, selectedRecordObject\)](#)

Creates an instance of the [SelectedSearchResult](#) class with the specified parameter values.

[SelectedSearchResult\(\)](#)

Creates an instance of the [SelectedSearchResult](#) class.

SelectedSearchResult(selectedRecordId, objectName, selectedRecordObject)

Creates an instance of the [SelectedSearchResult](#) class with the specified parameter values.

Signature

```
public SelectedSearchResult(String selectedRecordId, String objectName,
List<id_verification.FieldValue> selectedRecordObject)
```

```
id_verification.SelectedSearchResult, newInstance, [String, String,
List<id_verification.FieldValue>], id_verification.SelectedSearchResult
```

Parameters

selectedRecordId

Type: String

Required. Specifies the object record ID on which the data is to be verified.

objectName

Type: String

Required. Specifies the name of the object to be verified.

selectedRecordObject

Type: List<[id_verification.FieldValue](#)>

Specifies the object record fields on which the data is to be verified.

SelectedSearchResult()

Creates an instance of the [SelectedSearchResult](#) class.

Signature

```
public SelectedSearchResult()
```

```
id_verification.SelectedSearchResult, newInstance, [], id_verification.SelectedSearchResult
```

SelectedSearchResult Properties

The following are properties for `SelectedSearchResult`.

`objectName`

Specifies the name of the object to be verified.

`selectedRecordId`

Specifies the object record ID on which the data is to be verified.

`selectedRecordObject`

Specifies the object record fields on which the data is to be verified.

`objectName`

Specifies the name of the object to be verified.

Signature

```
public String objectName {get; set;}
```

```
id_verification.SelectedSearchResult, objectName
```

Property Value

Type: String

`selectedRecordId`

Specifies the object record ID on which the data is to be verified.

Signature

```
public String selectedRecordId {get; set;}
```

```
id_verification.SelectedSearchResult, selectedRecordId
```

Property Value

Type: String

`selectedRecordObject`

Specifies the object record fields on which the data is to be verified.

Signature

```
public List<id_verification.FieldValue> selectedRecordObject {get; set;}
```

```
id_verification.SelectedSearchResult, selectedRecordObject
```

Property Value

Type: List<[id_verification.FieldValue](#)>

SelectedVerifiedResult Class

Contains information about the verified object that is used for the secondary search.

Namespace

[id_verification](#)

[SelectedVerifiedResult Properties](#)

SelectedVerifiedResult Properties

The following are properties for `SelectedVerifiedResult`.

[verifiedDetails](#)

A list of details about the verified object that is used for secondary search.

verifiedDetails

A list of details about the verified object that is used for secondary search.

Signature

```
public List<id_verification.VerifiedDetails> verifiedDetails {get; set;}
```

```
id_verification.SelectedVerifiedResult, verifiedDetails
```

Property Value

Type: List<[id_verification.VerifiedDetails](#)>

VerificationContext Class

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Namespace

[id_verification](#)

[VerificationContext Constructors](#)

[VerificationContext Properties](#)

VerificationContext Constructors

The following are constructors for `VerificationContext`.

`VerificationContext(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess)`

Creates an instance of the `VerificationContext` class with the specified parameter values.

`VerificationContext(processDefinition)`

Creates an instance of the `VerificationContext` class with the specified parameter values.

`VerificationContext()`

Creates an instance of the `VerificationContext` class.

`VerificationContext(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess)`

Creates an instance of the `VerificationContext` class with the specified parameter values.

Signature

```
public VerificationContext(id_verification.ProcessDefinition processDefinition,
id_verification.SelectedSearchResult selectedSearchResult,
id_verification.SelectedVerifiedResult selectedVerifiedResult,
id_verification.VerifiedResult verifiedResult, String message, Boolean isSuccess)
```

```
id_verification.VerificationContext, newinstance, [id_verification.ProcessDefinition,
id_verification.SelectedSearchResult, id_verification.SelectedVerifiedResult,
id_verification.VerifiedResult, String, Boolean], id_verification.VerificationContext
```

Parameters

processDefinition

Type: `id_verification.ProcessDefinition`

Required. Represents the identity verification process definition.

selectedSearchResult

Type: `id_verification.SelectedSearchResult`

Required. Represents the details of the object and fields to appear in the search result.

selectedVerifiedResult

Type: `id_verification.SelectedVerifiedResult`

Represents the data from primary search, which is used for secondary search.

verifiedResult

Type: `id_verification.VerifiedResult`

Represents the verified result.

message

Type: String

Indicates the request response message.

isSuccess

Type: Boolean

Indicates whether the verification result is successful or not.

VerificationContext (processDefinition)

Creates an instance of the [VerificationContext](#) class with the specified parameter values.

Signature

```
public VerificationContext(id_verification.ProcessDefinition processDefinition)
```

```
id_verification.VerificationContext, newinstance, [id_verification.ProcessDefinition],  
id_verification.VerificationContext
```

Parameters

processDefinition

Type: [id_verification.ProcessDefinition](#)

Required. Represents the identity verification process definition.

VerificationContext ()

Creates an instance of the [VerificationContext](#) class.

Signature

```
public VerificationContext ()
```

```
id_verification.VerificationContext, newinstance, [], id_verification.VerificationContext
```

VerificationContext Properties

The following are properties for [VerificationContext](#).

[isSuccess](#)

Indicates whether the verification result is successful or not.

[message](#)

Indicates the request response message.

[processDefinition](#)

Represents the identity verification process definition.

[selectedSearchResult](#)

Represents the details of the object and fields to appear in the search result.

[selectedVerifiedResult](#)

Represents the data from primary search, which is used for secondary search.

[verifiedResult](#)

Represents the verified result.

isSuccess

Indicates whether the verification result is successful or not.

Signature

```
public Boolean isSuccess {get; set;}
```

```
id_verification.VerificationContext, isSuccess
```

Property Value

Type: Boolean

message

Indicates the request response message.

Signature

```
public String message {get; set;}
```

```
id_verification.VerificationContext, message
```

Property Value

Type: String

processDefinition

Represents the identity verification process definition.

Signature

```
public id_verification.ProcessDefinition processDefinition {get; set;}
```

```
id_verification.VerificationContext, processDefinition
```

Property Value

Type: [id_verification.ProcessDefinition](#)

selectedSearchResult

Represents the details of the object and fields to appear in the search result.

Signature

```
public id_verification.SelectedSearchResult selectedSearchResult {get; set;}
```

```
id_verification.VerificationContext, selectedSearchResult
```

Property Value

Type: [id_verification.SelectedSearchResult](#)

selectedVerifiedResult

Represents the data from primary search, which is used for secondary search.

Signature

```
public id_verification.SelectedVerifiedResult selectedVerifiedResult {get; set;}  
id_verification.VerificationContext, selectedVerifiedResult
```

Property Value

Type: [id_verification.SelectedVerifiedResult](#)

verifiedResult

Represents the verified result.

Signature

```
public id_verification.VerifiedResult verifiedResult {get; set;}  
id_verification.VerificationContext, verifiedResult
```

Property Value

Type: [id_verification.VerifiedResult](#)

VerificationProcessField Class

Contains details of the fields used for both search and the verification process.

Namespace

[id_verification](#)

[VerificationProcessField Constructors](#)

[VerificationProcessField Properties](#)

VerificationProcessField Constructors

The following are constructors for `VerificationProcessField`.

[VerificationProcessField\(developerName, dataSourceType, fieldType, label, fieldName, dataType, fieldValueFormula, isManualInput\)](#)
Creates an instance of the [VerificationProcessField](#) class with the specified parameter values.

VerificationProcessField()

Creates an instance of the `VerificationProcessField` class.

VerificationProcessField(developerName, dataSourceType, fieldType, label, fieldName, dataType, fieldValueFormula, isManualInput)

Creates an instance of the `VerificationProcessField` class with the specified parameter values.

Signature

```
public VerificationProcessField(String developerName, String dataSourceType, String fieldType, String label, String fieldName, String dataType, String fieldValueFormula, Boolean isManualInput)
```

```
id_verification.VerificationProcessField, newinstance, [String, String, String, String, String, String, String, Boolean], id_verification.VerificationProcessField
```

Parameters

developerName

Type: String

Required. Specifies the developer name of the field.

dataSourceType

Type: String

Required. Specifies the source type of the data.

fieldType

Type: String

Required. Specifies the type of the field.

label

Type: String

Specifies the label of the field.



Note: If you don't specify a label, the field label from the object is used.

fieldName

Type: String

Required. Specifies the name of the field that contains the verification data based on the selected field type.

dataType

Type: String

Required. Specifies the data type of the field.

fieldValueFormula

Type: String

Stores the formula to specify search filter that's applied to the field value.

isManualInput

Type: Boolean

Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

VerificationProcessField()

Creates an instance of the `VerificationProcessField` class.

Signature

```
public VerificationProcessField()
```

```
id_verification.VerificationProcessField, newinstance, [],  
id_verification.VerificationProcessField
```

VerificationProcessField Properties

The following are properties for `VerificationProcessField`.

`dataSourceType`

Specifies the source type of the data.

`dataType`

Specifies the data type of the field.

`developerName`

Specifies the developer name of the field.

`fieldName`

Specifies the name of the field that contains the verification data based on the selected field type.

`fieldType`

Specifies the type of the field.

`fieldValueFormula`

Stores the formula to specify search filter that's applied to the field value.

`isManualInput`

Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

`label`

Specifies the label of the field.

`dataSourceType`

Specifies the source type of the data.

Possible value is:

- `Salesforce`

Signature

```
public String dataSourceType {get; set;}
```

```
id_verification.VerificationProcessField, dataSourceType
```

Property Value

Type: String

dataType

Specifies the data type of the field.

Signature

```
public String dataType {get; set;}
```

```
id_verification.VerificationProcessField, dataType
```

Property Value

Type: String

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.VerificationProcessField, developerName
```

Property Value

Type: String

fieldName

Specifies the name of the field that contains the verification data based on the selected field type.

Signature

```
public String fieldName {get; set;}
```

```
id_verification.VerificationProcessField, fieldName
```

Property Value

Type: String

fieldType

Specifies the type of the field.

Signature

```
public String fieldType {get; set;}
```

```
id_verification.VerificationProcessField, fieldType
```

Property Value

Type: String

fieldValueFormula

Stores the formula to specify search filter that's applied to the field value.

Signature

```
public String fieldValueFormula {get; set;}
```

```
id_verification.VerificationProcessField, fieldValueFormula
```

Property Value

Type: String

isManualInput

Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

Signature

```
public Boolean isManualInput {get; set;}
```

```
id_verification.VerificationProcessField, isManualInput
```

Property Value

Type: Boolean

label

Specifies the label of the field.

Signature

```
public String label {get; set;}
```

```
id_verification.VerificationProcessField, label
```

Property Value

Type: String

VerificationProcessFieldList Class

Contains information about the list of fields used for both search and the verification process.

Namespace

[id_verification](#)

[VerificationProcessFieldList Constructors](#)

[VerificationProcessFieldList Properties](#)

VerificationProcessFieldList Constructors

The following are constructors for `VerificationProcessFieldList`.

[VerificationProcessFieldList\(verificationProcessFields\)](#)

Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

[VerificationProcessFieldList\(\)](#)

Creates an instance of the `VerificationProcessFieldList` class.

VerificationProcessFieldList(verificationProcessFields)

Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

Signature

```
public VerificationProcessFieldList(List<id_verification.VerificationProcessField>
verificationProcessFields)
```

```
id_verification.VerificationProcessFieldList, newinstance,
[List<id_verification.VerificationProcessField>],
id_verification.VerificationProcessFieldList
```

Parameters

verificationProcessFields

Type: `List<id_verification.VerificationProcessField>`

Represents the list of fields used for verification.

VerificationProcessFieldList()

Creates an instance of the `VerificationProcessFieldList` class.

Signature

```
public VerificationProcessFieldList()
```

```
id_verification.VerificationProcessFieldList, newinstance, [],
id_verification.VerificationProcessFieldList
```

VerificationProcessFieldList Properties

The following are properties for `VerificationProcessFieldList`.

[verificationProcessFields](#)

Represents the list of fields used for verification.

verificationProcessFields

Represents the list of fields used for verification.

Signature

```
public List<id_verification.VerificationProcessField> verificationProcessFields {get;
set; }
```

```
id_verification.VerificationProcessFieldList, verificationProcessFields
```

Property Value

Type: [List<id_verification.VerificationProcessField>](#)

VerifiedDetails Class

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

Namespace

[id_verification](#)

[VerifiedDetails Properties](#)

VerifiedDetails Properties

The following are properties for `VerifiedDetails`.

[displayRecordId](#)

ID of the record that's shown to the user after identity verification is successful.

[displayRecordName](#)

Name of the record that's shown to the user after identity verification is successful.

[label](#)

Specifies the label of the verified search object.

[processDetailName](#)

Specifies the name of the process that's used to verify the search object.

[searchObjectName](#)

Specifies the name of the object that is searched.

[verifiedId](#)

Specifies the ID of the verified search object.

displayRecordId

ID of the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordId {get; set;}
```

```
id_verification.VerifiedDetails, displayRecordId
```

Property Value

Type: String

displayRecordName

Name of the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordName {get; set;}
```

```
id_verification.VerifiedDetails, displayRecordName
```

Property Value

Type: String

label

Specifies the label of the verified search object.

Signature

```
public String label {get; set;}
```

```
id_verification.VerifiedDetails, label
```

Property Value

Type: String

processDetailName

Specifies the name of the process that's used to verify the search object.

Signature

```
public String processDetailName {get; set;}
```

```
id_verification.VerifiedDetails, processDetailName
```

Property Value

Type: String

searchObjectName

Specifies the name of the object that is searched.

Signature

```
public String searchObjectName {get; set;}
```

```
id_verification.VerifiedDetails, searchObjectName
```

Property Value

Type: String

verifiedId

Specifies the ID of the verified search object.

Signature

```
public String verifiedId {get; set;}
```

```
id_verification.VerifiedDetails, verifiedId
```

Property Value

Type: String

VerifiedResult Class

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

Namespace

[id_verification](#)

[VerifiedResult Constructors](#)

[VerifiedResult Properties](#)

VerifiedResult Constructors

The following are constructors for `VerifiedResult`.

[VerifiedResult\(requiredVerifiers, optionalVerifiers\)](#)

Creates an instance of the `VerifiedResult` class with the specified parameter values.

`VerifiedResult()`

Creates an instance of the `VerifiedResult` class.

`VerifiedResult(requiredVerifiers, optionalVerifiers)`

Creates an instance of the `VerifiedResult` class with the specified parameter values.

Signature

```
public VerifiedResult(List<id_verification.Verifier> requiredVerifiers,  
List<id_verification.Verifier> optionalVerifiers)
```

```
id_verification.VerifiedResult, newinstance, [List<id_verification.Verifier>,  
List<id_verification.Verifier>], id_verification.VerifiedResult
```

Parameters

requiredVerifiers

Type: `List<id_verification.Verifier>`

Required. Represents the list of required input representations for verifier fields.

optionalVerifiers

Type: `List<id_verification.Verifier>`

Represents the list of optional input representations for verifier fields.

`VerifiedResult()`

Creates an instance of the `VerifiedResult` class.

Signature

```
public VerifiedResult()
```

```
id_verification.VerifiedResult, newinstance, [], id_verification.VerifiedResult
```

VerifiedResult Properties

The following are properties for `VerifiedResult`.

`optionalVerifiers`

Represents the list of optional input representations for verifier fields.

`requiredVerifiers`

Represents the list of required input representations for verifier fields.

`optionalVerifiers`

Represents the list of optional input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> optionalVerifiers {get; set;}  
id_verification.VerifiedResult, optionalVerifiers
```

Property Value

Type: List<[id_verification.Verifier](#)>

requiredVerifiers

Represents the list of required input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> requiredVerifiers {get; set;}  
id_verification.VerifiedResult, requiredVerifiers
```

Property Value

Type: List<[id_verification.Verifier](#)>

Verifier Class

Contains a list of input representations for verifier fields, including the optional and required fields.

Namespace

[id_verification](#)

[Verifier Constructors](#)

[Verifier Properties](#)

Verifier Constructors

The following are constructors for `Verifier`.

[Verifier\(developerName, verificationState\)](#)

Creates an instance of the [Verifier](#) class with the specified parameter values.

[Verifier\(\)](#)

Creates an instance of the [Verifier](#) class.

Verifier(developerName, verificationState)

Creates an instance of the [Verifier](#) class with the specified parameter values.

Signature

```
public Verifier(String developerName, String verificationState)
```

```
id_verification.Verifier, newinstance, [String, String], id_verification.Verifier
```

Parameters

developerName

Type: String

Specifies the developer name of the field.

verificationState

Type: String

Indicates the verification state on the field.

Verifier()

Creates an instance of the [Verifier](#) class.

Signature

```
public Verifier()
```

```
id_verification.Verifier, newinstance, [], id_verification.Verifier
```

Verifier Properties

The following are properties for [Verifier](#).

[developerName](#)

Specifies the developer name of the field.

[verificationState](#)

Indicates the verification state on the field.

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.Verifier, developerName
```

Property Value

Type: String

verificationState

Indicates the verification state on the field.

Signature

```
public String verificationState {get; set;}  
  
id_verification.Verifier, verificationState
```

Property Value

Type: String

embeddedai Namespace

The `embeddedai` namespace provides classes and methods to manage and represent records and data in Apex to support embedded AI features.

These are the classes in the `embeddedai` namespace.

[ApexMap Class](#)

Create, clone, and convert string based key-value pairs to a JSON string format.

[RecordApexRepresentation Class](#)

Contains properties and a method to create a serializable representation of a record and its associated data for AI service integration and data processing.

ApexMap Class

Create, clone, and convert string based key-value pairs to a JSON string format.

Namespace

[embeddedai](#)

[ApexMap Properties](#)

[ApexMap Methods](#)

Create a copy of the ApexMap object and convert key-value pairs to string format.

ApexMap Properties

These are the properties for `ApexMap`.

[key](#)

Represents key of the key-value pair. This property is used to store the unique ID or name of the data.

[value](#)

Represents value of the key-value pair. This property is used to store the data associated with the key.

key

Represents key of the key-value pair. This property is used to store the unique ID or name of the data.

Signature

```
public String key {get; set;}
```

```
embeddedai.ApexMap, key
```

Property Value

Type: String

value

Represents value of the key-value pair. This property is used to store the data associated with the key.

Signature

```
public String value {get; set;}
```

```
embeddedai.ApexMap, value
```

Property Value

Type: String

ApexMap Methods

Create a copy of the ApexMap object and convert key-value pairs to string format.

These are the methods for `ApexMap`.

`toString()`

Returns a string representation of the `ApexMap` object.

`toString()`

Returns a string representation of the `ApexMap` object.

Signature

```
public String toString()
```

```
embeddedai.ApexMap, toString, [], String
```

Return Value

Type: String

RecordApexRepresentation Class

Contains properties and a method to create a serializable representation of a record and its associated data for AI service integration and data processing.

Namespace

[embeddedai](#)

[RecordApexRepresentation Properties](#)

[RecordApexRepresentation Methods](#)

Create detailed, hierarchical record objects and convert them to a custom JSON string for structured AI input.

RecordApexRepresentation Properties

The following are properties for `RecordApexRepresentation`.

[objectType](#)

Stores the type of the object.

[recordData](#)

Stores a list of objects, where each object holds a key-value pair.

[relatedRecordData](#)

Stores a list that contains a child or related records associated with the record data.

objectType

Stores the type of the object.

Signature

```
public String objectType {get; set;}
```

```
embeddedai.RecordApexRepresentation, objectType
```

Property Value

Type: String

recordData

Stores a list of objects, where each object holds a key-value pair.

Signature

```
public List<embeddedai.ApexMap> recordData {get; set;}
```

```
embeddedai.RecordApexRepresentation, recordData
```

Property Value

Type: [List<embeddedai.ApexMap>](#)

relatedRecordData

Stores a list that contains a child or related records associated with the record data.

Signature

```
public List<embeddedai.RecordApexRepresentation> relatedRecordData {get; set;}
```

```
embeddedai.RecordApexRepresentation, relatedRecordData
```

Property Value

Type: [List<embeddedai.RecordApexRepresentation>](#)

RecordApexRepresentation Methods

Create detailed, hierarchical record objects and convert them to a custom JSON string for structured AI input.

The following are methods for `RecordApexRepresentation`.

[toString\(\)](#)

Returns a structured JSON string representation of the `RecordApexRepresentation` object and its nested related records.

toString()

Returns a structured JSON string representation of the `RecordApexRepresentation` object and its nested related records.

Signature

```
public String toString()
```

```
embeddedai.RecordApexRepresentation, toString, [], String
```

Return Value

Type: String

Health Cloud Business APIs

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

[REST Reference](#)

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

[Intelligent Appointment Management Operations](#)

The available operations for Intelligent Appointment Management include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

Create Patient

Use this single Apex API to create a patient record rather than making separate calls to the Account and Contact objects. The Person Account object and the Individual record type (for Account and Contact objects) are both supported.

A single API call creates a patient record and populates all fields. If you've defined custom fields, it manages those as well.

If something goes wrong while inserting data, the API rolls back to prevent leaving orphan records behind.

Usage

Instantiate a patient using the relevant record type:

```
HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
patient.PatientClass = 'Individual'; // record type
// OR
// patient.PatientClass = 'PersonAccount';
```

Set standard fields:

```
patient.FirstName = 'Charles';
patient.LastName = 'Green';
//... similarly set additional standard fields for Individual record type
```

Set custom fields:

```
patient.customFields.put('customField','value');
patient.customFields.put('DateTypeCustomField__c',Date.newInstance(2017,11,15));
```

Usage of PatientService:

```
public class HCBusinessAPIExample {
    public static void genSamplePatient(){

        HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
        patient.PatientClass = 'Individual';
        patient.FirstName = 'Charles';
        patient.LastName = 'Green';
        //... set additional standard fields and custom fields

        HealthCloudGA.Result res = HealthCloudGA.PatientService.createPatient(patient);

        System.debug(res);

    }
}
```


REST Reference

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

To understand the architecture, authentication, rate limits, and how the requests and responses work, see [Connect REST API Developer Guide](#)

Resources

Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Request Bodies

This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

Response Bodies

A resource can return a response body in either JSON or XML format.

SEE ALSO:

[Connect REST API Architecture](#)

[Connect REST API Rate Limits](#)

[Build a Resource URL](#)

[Status Codes and Error Responses](#)

Resources

Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Appointment Management

Book, cancel or update an appointment for a patient.

Assessment Responses

Save assessment responses from an OmniScript built with the Assessment Questions app.

Book Slot Chain (POST)

Create service appointments for a care program enrollee in advanced therapy management based on the provided appointment slots.

Care Services Review and Response

These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

Contact Encounter (POST)

Load details of contact encounters into the system.

Care Program Enrollments (POST)

Use this API to enroll multiple patients in a care program.

Digital Verification (POST)

Perform verification for the digital verification records within advanced therapy management.

[Guest Referral](#)

Create a patient referral in a Salesforce org from an OOTB guest web form.

[Identity Verification](#)

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

[Benefit Verification](#)

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record page.

[Intelligent Document Management](#)

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

[Medication Statements](#)

Use these resources to create a medication statement or update an existing medication statement for a patient.

[OmniScript](#)

Get the discovery framework structure stored as OmniProcess.

[Patients \(GET, POST, PUT\)](#)

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making multiple separate calls to the objects in Salesforce.

[Providers](#)

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

[Referral Management](#)

Create a patient referral in a Salesforce org from an external data source.

[Unified Health Scoring](#)

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

[Visits \(POST\)](#)

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

[Work Type Lead Time \(POST\)](#)

Get a list of work types and their associated lead times that are optimized across regions for a specific advanced therapy.

[Quotas and Allocations](#)

Find available slots and manage quotas for therapies (Work Procedures) at various stages (Work Types) across multiple treatment centers.

Appointment Management

Book, cancel or update an appointment for a patient.

These APIs are a part of the Intelligent Appointment Management (IAM) and calls into the system, while the [Intelligent Appointment Management Operations API](#) calls out to an external system.

[Book Appointment \(POST\)](#)

Create or book a health appointment.

[Cancel Appointment \(PATCH\)](#)

Cancel a health appointment.

[Update Appointment \(PUT\)](#)

Update an appointment.

[Get Slots \(POST\)](#)

Get slots associated with the provider or asset.

[Get Resources \(POST\)](#)

Search for healthcare care providers or assets using the backend search engine and data.

Book Appointment (POST)

Create or book a health appointment.

Resource

```
/connect/health/appointment-management/appointment
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/appointment-management/appointment
```

HTTP methods

POST

Request body for POST LS

```
{
  "startDate": "2013-12-10T09:00:00Z",
  "endDate": "2013-12-10T11:00:00Z",
  "workTypeId": "<workTypeId>",
  "channelId": "<channelId>",
  "comment": "Further expand on the results of the MRI and determine the next actions
that may be appropriate.",
  "participants": [
    {
      "reference": "Patient/<patientId>"
    },
    {
      "reference": "Facility/<facilityId>"
    },
    {
      "reference": "Practitioner/<healthcarePractitionerId>",
      "isReferenceRequired": true
    }
  ]
}
```

Request body for POST (EHR - External system, like Cerner, Epic and others)

```
{
  "startDate": "2013-12-10T09:00:00Z",
  "endDate": "2013-12-10T11:00:00Z",
  "workTypeId": "<workTypeId>",
  "channelId": "<channelId>",
```

```

    "sourceSystem": "cerner",
    "comment": "Further expand on the results of the MRI and determine the next actions
that may be appropriate.",
    "appointmentTypes": [
    "FOLLOWUP"
    ],
    "serviceCategories": [
      "serviceCategoryCode1",
      "serviceCategoryCode2"
    ],
    "serviceTypes": [
      "serviceTypeCode1",
      "serviceTypeCode2"
    ],
    "specialties": [
      "specialityCode"
    ],
    "slots": [
      {
        "id": "24477854-21304876-62852027-2",
        "reference": "<healthcarePractitionerId>" - matches with the reference of
practitioner within participants
      }
    ],
    "participants": [
      {
        "reference": "Patient/<patientId>"
      },
      {
        "reference": "Facility/<facilityId>"
      },
      {
        "reference": "Practitioner/<healthcarePractitionerId>",
        "isReferenceRequired": true
      }
    ]
  }
}
```

Request parameters for POST

Parameter Name	Type	Description	Required or Optional	Available Version
appointmentTypes	Array	Type of the appointment.	Required, if none of the following are provided: - workTypeId - serviceTypes - serviceCategories	65.0
channelId	String	Engagement channel associated with the work type.	Required	65.0

Parameter Name	Type	Description	Required or Optional	Available Version
comment	String	Additional text to aid in facilitating the appointment.	Optional	65.0
endDate	String	End date and time for the slots range.	Required	65.0
participants	Array	List of participants involved in the appointment. Patient and Facility are required. For single resource appointment, include either a <code>Device</code> (asset) or <code>Provider</code> or both for multi-resource appointment.	Required	65.0
serviceCategories	Array	List of broad categorizations of the service. An array of strings.	Required, if none of the following are provided: • <code>workTypeId</code> • <code>serviceTypes</code> • <code>appointmentType</code>	65.0
serviceTypes	Array	List of specific services to be performed. An array of strings.	Required, if none of the following are provided: • <code>workTypeId</code> • <code>appointmentType</code> • <code>serviceCategories</code>	65.0
slots	Array	List of references to the slots the appointment is filling.	Required, if the appointment is for an external resource.	65.0
sourceSystem	String	Source system associated with the appointment type, service type or service category.	Required, if <code>workTypeId</code> is not provided but either <code>appointmentType</code> , <code>serviceTypes</code> , or <code>serviceCategories</code> is.	65.0
specialties	Array	List of the specialties of a practitioner required for the service.	Optional	65.0
startDate	String	Start date and time for the slots range.	Required	65.0
timeZone	String	Timezone in which the appointment is updated.	Optional	65.0

Parameter Name	Type	Description	Required or Optional	Available Version
workTypeId	String	Work type associated with the resource.	Required	65.0

Response body for POST

[Book Appointment Output](#) on page 1993

Cancel Appointment (PATCH)

Cancel a health appointment.

Resource

```
/connect/health/appointment-management/appointment/{appointmentId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/appointment-management/appointment/08pxx0000004KxxAAE
```

HTTP methods

PATCH

Request body for PATCH

```
{
  "id": "08pxx0000004KxxAE",
  "status": "canceled"
}
```

Request parameters for PATCH

Parameter Name	Type	Description	Required or Optional	Available version
id	String	ID of the appointment to cancel.	Required	65.0
status	String	Status to set the appointment to, as configured in Salesforce appointment statuses.	Required	65.0

Response body for PATCH

[Cancel Appointment Output](#) on page 1993

Update Appointment (PUT)

Update an appointment.

Resource

```
/connect/health/appointment-management/appointment/{appointmentId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/appointment-management/appointment/08pxx0000004KxxAAE
```

HTTP methods

PUT

Request body for PUT (LS)

```
{
  "workTypeId": "08qxx0000004C97AAE",
  "id": "08pxx0000004KGG", -- id of the appointment to
  "channelId": "0eFxx0000000001EAA",
  "startDate": "2025-09-20T00:15:00Z",
  "endDate": "2025-09-20T00:45:00Z",
  "timeZone": "America/Indiana/Indianapolis",
  "comment": "Payload for the internal salesforce system to book a provider.",
  "participants": [
    {
      "reference": "Patient/001xx000003GYimAAG"
    },
    {
      "reference": "Practitioner/0bSxx000000000AEEAQ",
      "isReferenceRequired": true
    },
    {
      "reference": "Facility/001xx000003GYj3AAG"
    }
  ]
}
```

Request body for PUT (External EHR System)

```
{
  "startDate": "2026-12-10T09:00:00Z",
  "endDate": "2026-12-10T11:00:00Z",
  "workTypeId": "08qxx0000004C97AAE",
  "channelId": "0eFxx0000000001EAA",
  "id": "08pxx0000004KGG", -- id of the appointment to
  "sourceSystem": "cerner",
  "comment": "Update the current appointment with new date",
  "appointmentTypes": [
    "FOLLOWUP"
  ],
  "serviceCategories": [
    "serviceCategoryCode1",
    "serviceCategoryCode2"
  ],
  "serviceTypes": [
    "serviceTypeCode1",
    "serviceTypeCode2"
  ],
  "specialties": [
    "specialityCode"
  ],
}
```

```

"slots": [
  {
    "id": "24477854-21304876-62852027-2",
    "reference": "<healthcarePractitionerId>" - matches with the reference of
practitioner within participants
  }
],
"participants": [
  {
    "reference": "Patient/<patientId>"
  },
  {
    "reference": "Facility/<facilityId>"
  },
  {
    "reference": "Practitioner/<healthcarePractitionerId>",
    "isReferenceRequired": true
  }
]
}

```

Request parameters for PUT

Parameter Name	Type	Description	Required or Optional	Available version
appointmentTypes	Array	Type of appointment, such as Follow up.	Required, if none of the following are provided: - workTypeId - serviceTypes - serviceCategories	65.0
channelId	String	Engagement channel associated with the appointment, such as In person or video.	Required if an engagement channel is configured for a visit type.	65.0
comment	String	Additional text to aid in facilitating the appointment.	Optional	65.0
endDate	String	End time of the appointment.	Required	65.0
id	String	ID of the appointment.	Required	65.0
participants	Array	List of participants involved in the appointment. Patient and Facility are required. For single resource appointment, include either a Device (asset) or Provider or both for multi-resource appointment.	Required	65.0

Parameter Name	Type	Description	Required or Optional	Available version
<code>serviceCategories</code>	Array	List of categories of service to include.	Required, if none of the following are provided: <code>workTypeId</code> <code>serviceTypes</code> <code>appointmentType</code>	65.0
<code>serviceTypes</code>	Array	List of specific services to include.	Required, if none of the following are provided: <code>workTypeId</code> <code>serviceCategories</code> <code>appointmentType</code>	65.0
<code>slots</code>	Array	List of references to the slots the appointment is filling.	Required, if the appointment is for an external resource.	65.0
<code>sourceSystem</code>	String	External system defined in Salesforce, such as <i>cerner</i> .	Required, if <code>workTypeId</code> is not provided but one of <code>appointmentType</code> , <code>serviceTypes</code> , or <code>serviceCategories</code> is.	65.0
<code>specialties</code>	Array	List of the specialties of a practitioner required for the service.	Optional	65.0
<code>startDate</code>	String	Start time of the appointment.	Required	65.0
<code>timeZone</code>	String	Timezone in which the appointment is updated.	Optional	65.0
<code>workTypeId</code>	String	Visit type associated with the appointment.	Required, if none of the following are provided: <code>appointmentType</code> <code>serviceTypes</code> <code>serviceCategories</code>	65.0

Response body for PUT

[Update Appointment Output](#) on page 1993

Get Slots (POST)

Get slots associated with the provider or asset.

Resource

```
/connect/health/appointment-management/slots
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/appointment-management/slots
```

HTTP methods

POST

Request body for POST

```
{
  "resources": [
    {
      "resourceId": "c51xx000000B1xxBCI",
      "serviceTerritoryId": "08pxx000000G6xxGHG",
      "serviceResourceId": "08pxx000000I8xxIKM",
      "resourceType": "Provider"
    }
  ],
  "channelId": "a02xx000000A8xxAGH",
  "workTypeId": "1Fwxx0000004C9bCAE",
  "startDate": "2013-12-10T09:00:00Z",
  "endDate": "2013-12-10T11:00:00Z",
  "sourceSystem": "<cerner>",
  "appointmentTypes": [
    "FOLLOW-UP"
  ],
  "serviceCategories": [
    "serviceCategoryCode1",
    "serviceCategoryCode2"
  ],
  "serviceTypes": [
    "serviceTypeCode1",
    "serviceTypeCode2"
  ]
}
```

Request parameters for POST

Parameter Name	Type	Description	Required or Optional	Available version
appointmentTypes	Array	Type of the appointment. An array of strings. Required, if none of the following are provided: - workTypeId - serviceTypes - serviceCategories	Required	65.0
channelId	String	Engagement channel associated with the work type.	Required	65.0
endDate	String	End date and time for the slots range.	Required	65.0
resources	Resources Input on page 1976	Array of resources, like provider or device.	Required	65.0
serviceCategories	Array	List of broad categorizations of the service. An array of strings. Required, if none of the following are provided: - workTypeId - serviceTypes - appointmentType	Required	65.0
serviceTypes	Array	List of specific services to be performed. An array of strings. Required, if none of the following are provided: - workTypeId - appointmentType - serviceCategories	Required	65.0
sourceSystem	String	Source system associated with the appointment type, service type or service category. Required, if workTypeId is not provided but either appointmentType, serviceTypes, or serviceCategories is.	Required	65.0
startDate	String	Start date and time for the slots range.	Required	65.0
workTypeId	String	Work type associated with the resource.	Required	65.0

Response body for POST

[Get Slots Output](#) on page 2042

Get Resources (POST)

Search for healthcare care providers or assets using the backend search engine and data.

Resource

```
/connect/health/appointment-management/resources
```

Available version

65.0

HTTP methods

POST

Request body for POST

```
{
  "resourceType": "Provider",
  "providerSearchCriteria": {
    "providerName": "John Dae",
    "specialties": [
      "Cardiology"
    ],
    "planType": ["HMO"]
  },
  "commonSearchCriteria": {
    "facilityName": "Any Clinic",
    "radius": 5,
    "distanceUnit": "miles"
  },
  "offset": 0,
  "searchLimit": 10
}
```

Properties

Property Name	Type	Description	Required
resourceType	String	Type of resource to search for. Possible values are: - Provider - Asset.	Required
providerSearchCriteria	Provider Search Criteria Input on page 1966	Criteria used specifically for searching for healthcare providers.	Optional
assetSearchCriteria	Asset Search Criteria Input on page 1879	Criteria used specifically for searching for assets.	Optional
commonSearchCriteria	Common Search Criteria Input on page 1919	Search filters that apply to both provider and asset searches.	Optional
orderBy	String	Field by which the search results should be sorted. Possible values are: - name - distanceor a valid CPSF field.	Optional

Property Name	Type	Description	Required
<code>ascending</code>	Boolean	Indicates if the sort order is ascending (<code>true</code>) or descending (<code>false</code>).	Optional
<code>offset</code>	Integer	Starting point for retrieving a subset of search results. Minimum value is 0.	Optional
<code>searchLimit</code>	Integer	Maximum number of search results to return. Minimum value is 1, maximum is 1000.	Optional

Response body for POST

[Get Resources Output](#) on page 2041

Assessment Responses

Save assessment responses from an OmniScript built with the Assessment Questions app.

This feature requires OmniStudio and Discovery Framework licenses. To build an OmniScript using the Assessment Questions app, see [Create a Form](#).

In in Health Cloud, this API captures supporting information for a Prior Authorization (PA) by recording responses from the Documentation Template and Rules Questionnaire. It associates these responses with a specific PA request and is triggered as part of the `$submit` API from Mulesoft.

Resource

```
/connect/discovery-framework/assessment-responses/omniScriptId
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
  "inputs": {
    "questionResponses": {
      "ootb__DF_API_MSelect1": "Y;N",
      "ootb__DF_API_MSelect2": "1;2;3",
      "ootb__DF_API_RG1": {
        "ootb__DF_API_Radio1": "Y",
        "ootb__DF_API_Radio2": "N",
        "ootb__DF_API_Radio3": "M"
      },
      "ootb__DF_API_Text": "TestingDF",
      "ootb__DF_API_Select1": "1",
      "ootb__DF_API_Select2": "w",
      "ootb__DF_API_EditBlock2": {
        "ootb__DF_API_Int": 5
      },
      "ootb__DF_API_Boolean": true,
    }
  }
}
```

```

        "ootb__DF_API_Formula": true
    },
    "contextId": "0U3B00000004IhWKAU",
    "assessmentValues": {
        "Assessment.AssessmentStatus": "Completed"
    },
    "completedDateTime": "2024-10-23T14:45:29.123+05:30",
    "assessor": "001SG000001aIWPYA2",
    "identifier": "Test identifier",
    "assessmentDetails": {
        "assessmentReasons": [
            {
                "referenceRecord": "0jySG0000000qRdYAI"
            },
            {
                "referenceRecord": "0SqSG000000005HR0AY"
            },
            {
                "referenceRecord": "0kmSG0000000n7BYAQ",
                "referenceValue": "Medication Request sample"
            },
            {
                "referenceValue": "Reference Record not present"
            }
        ],
        "assessmentQuestionsResponseDetails": {
            "First_Name": {
                "originType": "Auto",
                "reviewerRole": "0hsSG00000002t8TYAQ",
                "reviewer": "003SG00000BTzxpYAD"
            },
            "Last_Name": {
                "originType": "Auto",
                "reviewerRole": "0hsSG00000002t8TYAQ",
                "reviewer": "003SG00000BTzxpYAD"
            },
            "Email": {
                "originType": "Auto",
                "reviewerRole": "0hsSG00000002t8TYAQ",
                "reviewer": "003SG00000BTzxpYAD"
            },
            "Phone": {
                "originType": "Auto",
                "reviewerRole": "0hsSG00000002t8TYAQ",
                "reviewer": "003SG00000BTzxpYAD"
            },
            "Multi_Select": {
                "originType": "Auto",
                "reviewerRole": "0hsSG00000002t8TYAQ",
                "reviewer": "003SG00000BTzxpYAD"
            }
        }
    }
}

```

```
}  
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
assessment Values	Assessment Values Input > on page 1880[]	Values of Assessment fields.	Optional	60.0
contextId	String	Context record for the OmniScript.	Optional	60.0
inputs	Question Responses Input []	Responses for Assessment Questions.	Optional	60.0

Response body for POST

[Assessment Responses Output](#)

Book Slot Chain (POST)

Create service appointments for a care program enrollee in advanced therapy management based on the provided appointment slots.

This API takes both the published and unpublished slots as inputs. If the provided slots are published, the API calls the Salesforce Scheduler API to book the slots.

Resource

```
/connect/health/advanced-therapy-management/book-slot-chain
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/advanced-therapy-management/book-slot-chain
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{  
  "careProgramEnrolleeId": "08pxx0000004C92AAE",  
  "workProcedureId": "08pxx0000004C92AAE",  
  "slots": [  
    {  
      "schedStartTime": "2022-03-26T16:30:00.000+0000",  
      "schedEndTime": "2022-03-26T16:30:00.000+0000",  
      "workTypeId": "08pxx0000004C92AAE",  
      "serviceTerritoryId": "08pxx0000004C92AAE",  
      "serviceResourceId": "08pxx0000004C92AAE",  
      "contactId": "08pxx0000004C92AAE",  
    }  
  ]  
}
```

```

        "appointmentType": "08pxx0000004C92AAE",
        "subject": "Apheresis",
        "additionalInformation": "Needs Cab Assistance",
        "street": "1 Market Street",
        "city": "San Francisco",
        "state": "CA",
        "postalCode": "94105",
        "country": "USA",
        "comments": "",
        "status": "Scheduled"
    },
    {
        "schedStartTime": "2022-03-26T16:30:00.000+0000",
        "schedEndTime": "2022-03-26T16:30:00.000+0000",
        "workTypeId": "08pxx0000004C92AAE",
        "serviceTerritoryId": "08pxx0000004C92AAE",
        "serviceResourceId": "08pxx0000004C92AAE",
        "contactId": "08pxx0000004C92AAE",
        "appointmentType": "08pxx0000004C92AAE",
        "subject": "Apheresis",
        "additionalInformation": "Needs Cab Assistance",
        "street": "1 Market Street",
        "city": "San Francisco",
        "state": "CA",
        "postalCode": "94105",
        "country": "USA",
        "comments": "",
        "status": "Scheduled"
    },
    {
        "schedStartTime": "2022-03-26T16:30:00.000+0000",
        "schedEndTime": "2022-03-26T16:30:00.000+0000",
        "workTypeId": "08pxx0000004C92AAE",
        "serviceTerritoryId": "08pxx0000004C92AAE",
        "serviceResourceId": "08pxx0000004C92AAE",
        "contactId": "08pxx0000004C92AAE",
        "appointmentType": "08pxx0000004C92AAE",
        "subject": "Apheresis",
        "additionalInformation": "Needs Cab Assistance",
        "street": "1 Market Street",
        "city": "San Francisco",
        "state": "CA",
        "postalCode": "94105",
        "country": "USA",
        "comments": "",
        "status": "Scheduled"
    }
]
}

```


Properties

Name	Type	Description	Required or Optional	Available Version
careProgramEnrolleeId	String	ID of the care program enrollee for whom the service appointments must be created.	Required	60.0
slots	Slots []	Appointment slots to be booked.	Required	60.0
workProcedureId	String	ID of the work procedure for which the service appointments are to be created.	Required	60.0

Response body for POST[Book Slot Chain Output](#)**Care Services Review and Response**

These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

These APIs facilitate communication between two parties for the following cases:

- Appeals
- Drug Requests
- Admissions
- Healthcare Service Requests
- Referrals
- Complaints
- Grievances

USER PERMISSIONS

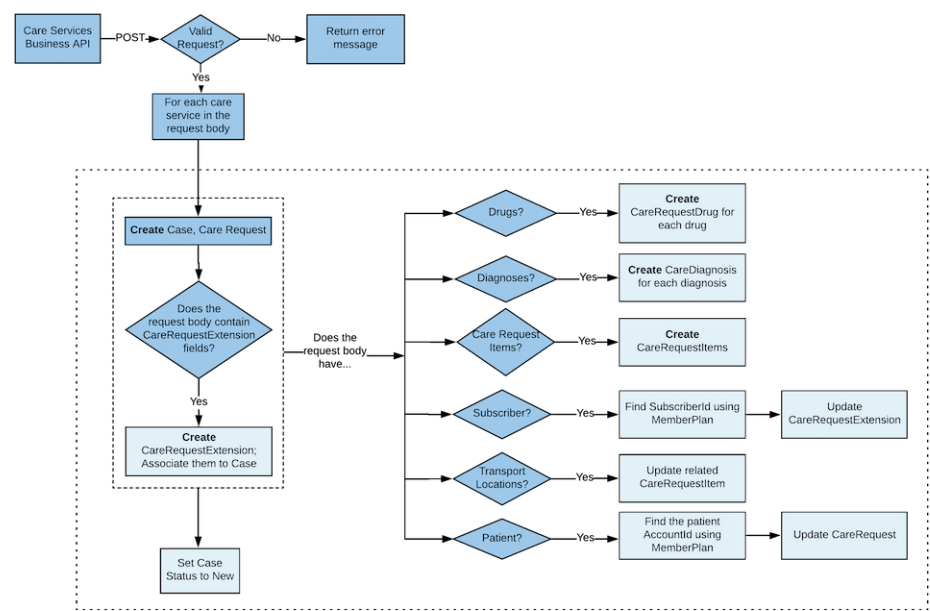
To access care services APIs

- Health Cloud Utilization Management Permission Set

Care Services Review Requests (PATCH)

Depending on the type of care service review request (drug request, prior authorization, and so on), and the content of the request body, this API creates one or more records for `Case`, `CareRequest`, `CareRequestExtension`, `CareRequestDrug`, `CareRequestItem`, or `CareRequestDiagnosis`.

The following diagram shows what happens when you make a POST request to this API, to create a care services review request.



Care Services Review Requests (GET)

You can get Care Services Review Response for one or more care service review requests, by either using their Salesforce IDs or external source system IDs. Use `section` query parameter to have granular filters. Some examples of valid values in `section` are, `Subscriber`, `Patient`, `CareDiagnoses`, `CareRequestItems`, `CareRequestDrugs`, `TransportLocations`, `CareRequest`, or `CareRequestCase`.

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

SEE ALSO:

- [Salesforce Help: Handle Care Requests with Utilization Management](#)
- [Salesforce Help: What is a Care Request?](#)
- [Salesforce Help: How Are Care Requests Reviewed?](#)
- [ANSI X12 278 - Request for Review and Response Examples](#)
- [Salesforce Help: Enable Person Accounts](#)

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

Available resources:

Resource	Description
/services/data/vXX.X/connect/health/care-services	Create care services review requests.
/services/data/vXX.X/connect/health/care-services	Update existing care services review requests.
/services/data/vXX.X/connect/health/care-services/{ids}	Get details of existing care services review requests.

Care Services Review Requests (GET)

Get details of existing care services review requests.

Resource

/services/data/vXX.X/connect/health/care-services/{ids}

where `ids` is the semicolon separated list of IDs. The items in this list can be Salesforce ID, or a `SourceSystemIdentifier`. Use `idName` query parameter to specify the type of `ids` provided in the URI.

URI Example to retrieve care requests using Salesforce IDs:

```
/connect/health/care-services/00k7859783498540;00k6712899900;00n4367564378788?idName=Id&sectionNames=Subscriber;CareRequest
```

 **Important:** Ensure that semicolon character is not a part of any `id`, if using `SourceSystemIdentifier` to retrieve care requests.

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see [Connect to Connect REST API Using OAuth](#).

HTTP methods

GET

Query parameters

Parameter Name	Type	Description	Required	Available Version
idName	String	Indicates the type of identifiers used in the path parameter <code>ids</code> . The valid values are: <code>id</code>: Salesforce object ID. <code>SourceSystemIdentifier:ID</code> of the external system.	Yes	46.0
sectionNames	String	Semicolon separated list of section names for which data is requested. For example, <code>Subscriber, Patient, CareDiagnoses, CareRequestItems, CareRequestDrugs, TransportLocations, CareRequest, or CareRequestCase</code> .	No	46.0

Response body for GET

[Care Authorization Request Get Result](#)

Care Services Review Requests (POST)

Create care services review requests or update existing requests.

- You must have Person Accounts enabled to use these APIs.
- After enabling person accounts, enable name suffixes.
 1. Navigate to **Setup > Customize > User Interface**.
 2. In **Name Settings**, select **Enable Name Suffixes for Person Names** and save.
- You can create or update up to 25 care services requests.

Resource

/services/data/vXX.X/connect/health/care-services

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests.

HTTP methods

POST

Request body for POST**Root XML tag**

<careRequestsList>

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",
        "caseSubStatus": "active",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "requestingPractitioner": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM00000000tldYAA"
        }
      },
      "careRequestItems": [
        {
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "name": "CRI Connect-1.0",
          "requestType": "Order",
          "priority": "Stat",
          "reasonCode": "0hsRM000000003ytYAA",

```

```

        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "servicingProvider": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        },
        "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
      },
    ],
    "careDiagnoses": [
      {
        "name": "CD Connect 1.0",
        "presentOnAdmission": "Yes",
        "healthConditionId": "0j4RM0000004Mk9YAE"
      }
    ],
    "careRequestDrugs": [
      {
        "name": "CRD Connect 1.0",
        "status": "Active",
        "statusReason": "Insufficient Information",
        "requestType": "Filler Order",
        "drugAdministrationSetting": "Inpatient",
        "priority": "Routine",
        "medicationRefObjectId": "0kmRM0000004CSeYAM",
        "authApprovalIdentifier": "123",
        "authorizationRefIdentifier": "123",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "servicingProvider": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        }
      }
    ],
    "assessmentLinks": [
      {
        "id": "0U3SG00000068Cb0AI"
      }
    ],
    "patient": {
      "memberId": "001RM000005XHdbYAG",
      "lastName": "Green",
      "firstName": "Charles",
      "birthDate": "2001-10-26T21:32:52"
    }
  }
]
}

```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Response body for POST[Care Authorization Request Result](#)**Care Services Review Requests (PATCH)**

Update care services review requests or update existing requests.

- You must have Person Accounts enabled to use these APIs.
- After enabling person accounts, enable name suffixes.
 - Navigate to **Setup > Customize > User Interface**.
 - In **Name Settings**, select **Enable Name Suffixes for Person Names** and save.
- For PATCH, if the request body contains IDs for `CareRequestItem`, `CareRequestDrug`, or `CareDiagnosis`, then the corresponding records are updated, else the new child records are created.

Resource

/services/data/vXX.X/connect/health/care-services

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests.

HTTP methods

PATCH

Request body for PATCH**Root XML tag**

```
<careRequestsList>
```

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",

```

```

    "caseSubStatus": "active",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "requestingPractitioner": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    }
  },
  "careRequestItems": [
    {
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "name": "CRI Connect-1.0",
      "requestType": "Order",
      "priority": "Stat",
      "reasonCode": "0hsRM00000003ytYAA",
      "servicingFacility": {
        "npi": "742963",
        "servicingFacilityId": "0klRM0000004CBnYAM"
      },
      "servicingProvider": {
        "npi": "11111",
        "healthCareProviderId": "0cmRM0000000tldYAA"
      },
      "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
    }
  ],
  "careDiagnoses": [
    {
      "name": "CD Connect 1.0",
      "presentOnAdmission": "Yes",
      "healthConditionId": "0j4RM0000004Mk9YAE"
    }
  ],
  "careRequestDrugs": [
    {
      "name": "CRD Connect 1.0",
      "status": "Active",
      "statusReason": "Insufficient Information",
      "requestType": "Filler Order",
      "drugAdministrationSetting": "Inpatient",
      "priority": "Routine",
      "medicationRefObjectId": "0kmRM0000004CSeYAM",
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "servicingFacility": {
        "npi": "742963",
        "servicingFacilityId": "0klRM0000004CBnYAM"
      },
      "servicingProvider": {
        "npi": "11111",
        "healthCareProviderId": "0cmRM0000000tldYAA"
      }
    }
  ]
}

```

```
    }
  }
],
"patient": {
  "memberId": "001RM000005XHdbYAG",
  "lastName": "Green",
  "firstName": "Charles",
  "birthDate": "2001-10-26T21:32:52"
}
}
]
```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Response body for PATCH

Care Authorization Request Result

SEE ALSO:

- [Salesforce Help: Enable Person Accounts](#)
- [Connect to Connect REST API Using OAuth](#)

Contact Encounter (POST)

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.
- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.
- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```


Available version

49.0 and later

AuthenticationAuthorization: Bearer **token**

Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Request body**JSON example**

```
{
  contactTracingEncounters: [
    {
      "referenceId": "0hARM000000000BYAQ",
      "name": "SF All Hands Q2"
      "estimatedParticipantCount": 10,
      "startDateTime" : "2020-06-20T00:00:00Z",
      "duration": 12,
      "description" : "held in SF tower",
      "participants" : [
        {
          "participantType": "lead",
          "recordTypeName": "triage",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 12,
          "firstName" : "Leo",
          "lastName" : "Machado",
          "age" : 24,
          "phoneNumber" : "24323322",
          "emailAddress" : "lee.lo@mail.com",
          "address": {
            "city": "Seattle",
            "state": "Washington",
            "country": "US",
            "postalCode": "11404",
            "street": "Richmond St"
          }
        },
        {
          "participantType": "patient"
          "referenceId": "001RM000004iUi8YAE",
          "sourceSystemId": "211453",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 10,
          "age" : 34
        }
      ],
      "location" : {
        "name": "Seattle County",
        "description": "Gala event",
      }
    }
  ]
}
```

```

        "latitude" : "47.6" ,
        "longitude": "122.3",
        "encounterAddress":{
            "city":"Seattle",
            "state":"Washington",
            "country":"US",
            "postalCode":"11404",
            "street":"Dutch St"
        }
    }
}
]
}

```

Properties

Name	Type	Description
contactTracingEncounters.referenceId	String	The ID of an existing contact encounter record in the Salesforce system.
contactTracingEncounters.name	String	Required. The name for the encounter.
contactTracingEncounters.estimatedParticipantCount	Integer	The estimated number of participants in the encounter.
contactTracingEncounters.startDateTime	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
contactTracingEncounters.duration	Integer	Required. The duration of the encounter in minutes.
contactTracingEncounters.description	String	The description for the encounter.
contactTracingEncounters.participants	List	The list of participants for the contact encounter. Each element in the list represents <code>ContactEncounterParticipant</code>. Valid values are: • lead • employee • patient  Note: Only one value is allowed.
contactTracingEncounters.participants.participantType	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record

Name	Type	Description
		type is not provided in the payload, the default record type (triage) is used. - Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: - Using the <code>referenceId</code> that corresponds to the Salesforce record ID. - Using <code>sourceSystemId</code>. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter participant record is created with the <code>contact</code> field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. - Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: - Using the <code>referenceId</code> that corresponds to the Salesforce record ID. - Using <code>sourceSystemId</code>. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the <code>contact_id</code> lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response.  Note: Only one value is allowed.
<code>contactTracingEncounters. participants.referenceId</code>	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or the employee lookup.
<code>contactTracingEncounters. participants.sourceSystemId</code>	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or employee lookup.
<code>contactTracingEncounters. participants.recordTypeName</code>	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when

Name	Type	Description
		<code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.startTime</code>	DateTime	The time when the encounter started.
<code>contactTracingEncounters.participants.duration</code>	Integer	Required. The duration of the encounter in minutes.
<code>contactTracingEncounters.participants.firstName</code>	String	Required. The first name of the participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters.participants.lastName</code>	String	Required. The last name of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters.participants.age</code>	Integer	The age of the encounter participant.
<code>contactTracingEncounters.participants.phoneNumber</code>	String	The phone number of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.emailAddress</code>	String	The email address of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.address</code>	String	The address of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.address.city</code>	String	The city of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.address.state</code>	String	The state of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.
<code>contactTracingEncounters.participants.address.country</code>	String	The country of the encounter participant. This field is used only when <code>contactTracingEncounters.participants.participantType</code> is set to lead.

Name	Type	Description
<code>contactTracingEncounters. participants.address.postalCode</code>	String	The postal code of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.street</code>	String	The street of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. location</code>	Object (reference to location)	Identifies the location of the encounter.
<code>contactTracingEncounters. location.name</code>	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: <code>contactTracingEncounters. location.description</code> <code>contactTracingEncounters. location.latitude</code> <code>contactTracingEncounters. location.longitude</code> <code>contactTracingEncounters. location.encounteraddress.city</code> <code>contactTracingEncounters. location.encounteraddress.state</code> <code>contactTracingEncounters. location.encounteraddress.country</code> <code>contactTracingEncounters. location.encounteraddress.postalCode</code> <code>contactTracingEncounters. location.encounteraddress.street</code>
<code>contactTracingEncounters. location.description</code>	String	The description of the location where the encounter took place.
<code>contactTracingEncounters. location.latitude</code>	String	The latitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.longitude</code>	String	The longitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.city</code>	String	The city where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.state</code>	String	The state where the encounter took place.

Name	Type	Description
contactTracingEncounters. location.encounteraddress.country	String	The country where the encounter took place.
contactTracingEncounters. location.encounteraddress.postalCode	String	The postal code of the location where the encounter took place.
contactTracingEncounters. location.encounteraddress.street	String	The street where the encounter took place.

Response body

JSON example

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GBAAY",
      "lead" : null,
      "patient" : {
        "created" : false,
        "id" : "001xx000003GZ6tAAG"
      }
    }
  ]
}, {
  "errors" : null,
  "status" : null,
}
```

```
"success" : true
}
```

Care Program Enrollments (POST)

Use this API to enroll multiple patients in a care program.

A single API call creates both patient enrollment cards, and enrollee products for all the patients. You can enroll up to 200 patients in a single request.

 **Important:** Ensure that you have configured required care system field-mapping records for provider, patient, care program, and the product in **Setup > Care System Field Mappings**. For more information, see [CareSystemFieldMapping](#).

Enrollments

Enroll multiple patients into a care program.

SEE ALSO:

[Care Program Management](#)

[Enrollments](#)

[CareSystemFieldMapping](#)

[Salesforce Help: Map External Program Fields to Health Cloud](#)

[Enrollments](#)

Enrollments

Enroll multiple patients into a care program.

Resource

```
/services/data/vXX.X/connect/health/care-programs/enrollments
```

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see [Connect to Connect REST API Using OAuth](#).

HTTP methods

POST

Request body

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
  "patientData": [
    {
      "patientId": "patient1",
```

```

    "careProgramProductData": [
      {
        "providerId": "provider1",
        "productId": "product1"
      },
      {
        "providerId": "provider1",
        "productId": "product2"
      }
    ]
  },
  {
    "patientId": "patient2",
    "careProgramProductData": [
      {
        "providerId": "provider3",
        "productId": "product4"
      }
    ]
  }
]
}

```

Properties

Name	Type	Description	Required	Available Version
patientData	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
programId	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
sourceSystem	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Response body

[Program Enrollment Result](#)

Prerequisites

Ensure that you have configured the following care system field mapping configured in **Setup > Care System Field Mappings**:

Name	Role	Target Object
Care_Program	Not Applicable	CareProgram
Patient	Patient	Account
Product	Not Applicable	Product2
Provider	Service Provider	Account

 **Note:** Ensure that you have configured appropriate external ID field and source system for each of these mappings.

For more information, see [CareSystemFieldMapping](#).

SEE ALSO:

- [Care Program Enrollments \(POST\)](#)
- [CareSystemFieldMapping](#)
- [Care Program Enrollments \(POST\)](#)

Digital Verification (POST)

Perform verification for the digital verification records within advanced therapy management.

Resource

```
/connect/health/advanced-therapy-management/digital-verification
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v60.0/connect/health/advanced-therapy-management/digital-verification
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  },
  "userCredentials": {
    "loginId": "sanampreet.singh@salesforce.com",
    "password": "123456"
  },
  "digitalVerificationId": "15Exx0000004CAeEAM",
  sessionId:12Exz0022004CAfABM
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
digital Verification Id	String	ID of the digital verification record for which the digital verification is to be performed.	Required	60.0

Name	Type	Description	Required or Optional	Available Version
sessionId	String	ID that tracks the session established through a connected app or remote system in Salesforce.	Optional	60.0
user Credentials	User Credentials Input	Authentication credentials of the user performing the digital verification.	Required	60.0
digital Verification InputFields Map	Digital Verification Input Fields Map	Map structure holding key-value pairs of digital verification input fields.	Required	60.0

Response body for POST[Digital Verification](#)**Guest Referral**

Create a patient referral in a Salesforce org from an OOTB guest web form.

When you send a request to create a patient referral, the API creates records in multiple objects, such as `PersonAccount`, `ClinicalServiceRequest`, and `ClinicalServiceRequestDetail` to store the patient referral information.

Resource

```
/connect/health/referral-management/guest-referrals
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/referral-management/guest-referrals
```

Available version

60.0

HTTP methods

POST

Request body for POST**JSON example**

Here's an example request to create a patient referral from the OOTB web form filled by a guest user.

```
{
  "captchaToken": {
    "type": "ReCaptcha",
    "token": "09APYnBZUChiG3s985dvsz9eHvoAMTioa61B0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebg1_7H1ZqawwGwecshDuL0K1K9rfv0eI_dh7pqyGA",
    "siteKeyDeveloperName": "GoogleSiteKey"
  },
  "patient": {
    "fields": {
      "FirstName": "Charles",
```

```

        "lastName": "Green",
        "phone": "8012345678"
    },
    "referralDetails": [
        {
            "detailType": "Insurance",
            "detailRecordType": "Member Plan",
            "fields": {
                "name": "Aetna PPO",
                "memberNumber": "2345678"
            }
        },
        {
            "detailType": "Based On",
            "detailRecordType": "Health Condition",
            "fields": {
                "conditionStatus": "Condition",
                "diagnosticStatus": "Status"
            }
        }
    ],
    "referralNotes": "This is an urgent request",
    "referral": {
        "fields": {
            "patientInstruction": "Need Appointment ASAP.",
            "priority": "Urgent"
        }
    }
}

```

Here's an example request to create a patient referral with the provided performers and requesters in the OOTB guest web form.

```

{
  "captchaToken": {
    "type": "ReCaptcha",
    "token": "09APYnBZUchiG3s985cdvsz9eHvoAMIoalB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebgl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",
    "siteKeyDeveloperName": "GoogleSiteKey"
  },
  "patient": {
    "fields": {
      "firstName": "Joe",
      "lastName": "Clark",
      "phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "name": "Aetna PPO",
        "memberNumber": "2345678"
      }
    }
  ]
}

```

```
    }
  },
  {
    "detailType": "Insurance",
    "detailRecordType": "Member Plan",
    "detailRecordId": "0SqRM0000004F2z0AE"
  },
  {
    "detailType": "Body Site",
    "detailRecordType": "Health Condition",
    "detailCodeId": "0hsRM000000043aYAA"
  },
  {
    "detailType": "Reason Reference",
    "detailRecordId": "0j4RM0000004MunYAE"
  }
],
"requester": {
  "id": "0cmRM0000004nAgYAI"
},
"performers": [
  {
    "id": "0cmRM000000012JYAQ"
  },
  {
    "id": "0cmRM0000000tnoYAA"
  }
],
"referralNotes": "This is an urgent request",
"referral": {
  "fields": {
    "Priority": "Routine",
    "Status": "Draft",
    "Type": "Plan"
  }
}
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
captchaToken	Captcha Token Input	Google captcha verification token. Because the referral information comes from a web form, this API expects a captcha token for security reasons. The guest referral API calls the Google API to verify the provided captcha. A Google captcha token is valid only for 2 minutes.	Required	60.0

Name	Type	Description	Required or Optional	Available Version
patient	Record Fields Input	Account details of the patient being referred.	Required	60.0
performer	Record Fields Input	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	60.0
referral	Record Fields Input	Referral information.	Required	60.0
referralDetails	Referral Detail Input	Patient details, such as, insurance, and health condition.	Optional	60.0
referralNotes	String	Referral notes.	Optional	60.0
requester	Record Fields Input	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a <code>CareRegisteredDevice</code> object. If the requester is new, provide information to create an account.	Optional	60.0

Response body for POST[Guest Referral Output](#)**Identity Verification**

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

Available resources are:

Resource	Description
/connect/identity-verification/build-context/\${processDefinitionName}	Build the context required to perform identity verification.
/connect/identity-verification/verification	Verify the caller's identity.
/connect/identity-verification/search	Search the Salesforce record to verify a caller's identity.

[Build Identity Verification Context](#)

Build the context required to perform identity verification.

[Identity Verification](#)

Verify the caller's identity.

[Identity Verification Search](#)

Search the Salesforce record to verify a caller's identity.

Build Identity Verification Context

Build the context required to perform identity verification.

Resource

```
/connect/identity-verification/build-context/${processDefinitionName}
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X  
/connect/identity-verification/build-context/SampleVerificationFlow
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{  
  "objectName": "Account",  
  "selectedRecordId": "001xx000003GZeFAAW"  
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The API name of the caller's object.	Optional	54.0
selectedRecordId	String	The record ID of the caller.	Optional	54.0

Response body for POST

[Verification Context Output](#)

JSON example

```
{  
  "isSuccess" : true,  
  "message" : "Build Context for Identity Verification API called successfully for  
Process Definition: SampleVerificationFlow",  
}
```

```

"processDefinition" : {
  "layoutType" : "Tab",
  "processDetail" : [ {
    "dataSourceType" : "Salesforce",
    "optionalVerifierCount" : 1,
    "searchObjectName" : "Account",
    "searchResultUniqueIdField" : "Id",
    "searchSequenceNo" : 1,
    "searchType" : "Text-Based",
    "verificationProcessFieldList" : {
      "verificationProcessFields" : [ {
        "dataSourceType" : "Salesforce",
        "dataType" : "Name",
        "developerName" : "SampleAccountName",
        "fieldName" : "Name",
        "fieldType" : "optionalVerifier",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Text",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Phone",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
      }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Text",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
      }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Name",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Text",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",

```

```

        "dataType" : "Phone",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      } ]
    }
  } ]
},
"selectedSearchResult" : {
  "selectedRecordObject" : [ ]
},
"verifiedResult" : {
  "optionalVerifiers" : [ ],
  "requiredVerifiers" : [ ]
}
}

```

Identity Verification

Verify the caller's identity.

Resource

```
/connect/identity-verification/verification
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X
/connect/identity-verification/verification
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<verificationContext>
```

JSON example

```

{
  "processDefinition":{
    "layoutType":"Tab",
    "processDetail":{
      "processDetailList":[
        {
          "verificationProcessFieldList":{
            "verificationProcessFields":[
              {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccountName",

```



```

        "fieldName" : "Name",
        "fieldType" : "optionalVerifier",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
    }
    ]
},
"searchType": "Text-Based",
"searchSequenceNo": 1,
"searchResultUniqueIdField": "Id",
"searchObjectName": "Account",
"optionalVerifierCount": 1,
"dataSourceType": "Salesforce"
}
]
}
},
"selectedSearchResult":{
    "objectName":"Account",

```

```
      "selectedRecordId": "001RM00000141414",
      "selectedRecordObject": {
        "selectedRecordObjectList": []
      }
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
processDefinition	Process Definition Input	Represents the identity verification process definition.	Required	54.0
selectedSearchResult	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
verifiedResult	Verified Result Input	Represents the verified result.	Optional	54.0

 **Note:** Reserved for future use.

Response body for POST

Verification Context Output

JSON example

```
{
  "isSuccess" : true,
  "message" : "Fetched verification information successfully for User Id : 001RM00000141414.",
  "processDefinition" : {
    "layoutType" : "Tab",
    "processDetail" : [ {
      "dataSourceType" : "Salesforce",
      "optionalVerifierCount" : 1,
      "searchObjectName" : "Account",
      "searchResultUniqueIdField" : "Id",
      "searchSequenceNo" : 1,
      "searchType" : "Text-Based",
      "verificationProcessFieldList" : {
        "verificationProcessFields" : [ {
          "dataSourceType" : "Salesforce",
          "developerName" : "SampleAccountName",
          "fieldName" : "Name",
          "fieldType" : "optionalVerifier",
          "label" : "Account Name"
        }, {
          "dataSourceType" : "Salesforce",
          "developerName" : "SampleAccountNumber",
          "fieldName" : "AccountNumber",
          "fieldType" : "optionalVerifier",
          "label" : "Account Number"
        }
      ]
    }
  ]
}
```

```

        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
    }
    ]
}
} ]
},
"selectedSearchResult" : {
    "objectName" : "Account",
    "selectedRecordId" : "001RM00000141414",
    "selectedRecordObject" : [ {
        "developerName" : "SampleAccountName",
        "value" : "Joe Tester"
    }, {
        "developerName" : "SampleAccountNumber",
        "value" : "10014"
    }, {
        "developerName" : "SamplePhone",
        "value" : "6500000014"
    }, {
        "developerName" : "SamplePostalCode",
        "value" : "94566"
    }, {
        "developerName" : "SampleAccount",
        "value" : "Joe Tester"
    }, {
        "developerName" : "AccountNumberSample",
        "value" : "10014"
    }
    ]
}

```

```

    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    } ]
  },
  "verifiedResult" : {
    "optionalVerifiers" : [ {
      "developerName" : "SampleAccountName",
      "verificationState" : ""
    }, {
      "developerName" : "SampleAccountNumber",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePhone",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePostalCode",
      "verificationState" : ""
    } ],
    "requiredVerifiers" : [ ]
  }
}

```

Identity Verification Search

Search the Salesforce record to verify a caller's identity.

Resource

```
/connect/identity-verification/search
```

Example URI

<https://yourInstance.salesforce.com/services/data/vXX.X/connect/identity-verification/search>

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<searchInput>
```

JSON example

```

{
  "searchTerm":"Joe Tester",
  "verificationContext":{
    "processDefinition":{
      "processDetail":{
        "processDetailList":[
          {
            "verificationProcessFieldList":{

```

```

    "verificationProcessFields":[
      {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountName",
        "fieldName" : "Name",
        "fieldType" : "optionalVerifier",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      }
    ]
  },
  "searchType": "Text-Based",
  "searchSequenceNo": 1,
  "searchResultUniqueIdField": "Id",
  "searchObjectName": "Account",
  "optionalVerifierCount": 1,
  "dataSourceType": "Salesforce"
}
]

```

```
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
searchTerm	String	The search term for the account to use when performing a search.	Required	54.0
verificationContext	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Response body for POST

[Search Output](#)

JSON example

```
{
  "isSuccess" : true,
  "message" : "Search is a success",
  "searchResult" : [ {
    "searchFields" : [ {
      "developerName" : "SamplePhone",
      "value" : "6500000014"
    }, {
      "developerName" : "AccountNumberSample",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    }, {
      "developerName" : "SampleAccount",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountName",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountNumber",
      "value" : "10014"
    }, {
      "developerName" : "SamplePostalCode",
      "value" : "94566"
    }, {
      "developerName" : "Id",
      "value" : "001RM00000141414"
    } ]
  } ],
  "searchResultHeader" : [ {
```

```

    "dataType" : "Phone",
    "developerName" : "SamplePhone",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Text",
    "developerName" : "AccountNumberSample",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Phone",
    "developerName" : "SamplePhoneNumber",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccount",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccountName",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Text",
    "developerName" : "SampleAccountNumber",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Text",
    "developerName" : "SamplePostalCode",
    "displayLabel" : "Billing Zip/Postal Code"
  }, {
    "dataType" : "Lookup",
    "developerName" : "Id",
    "displayLabel" : "Account ID"
  } ]
}

```

Benefit Verification

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record page.

[Benefits Verification \(POST\)](#)

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

[Benefits Verification Input](#)

This is the input structure of a Verify Benefits API call.

[Benefits Verification Request](#)

This is what a Verify Benefits request looks like.

[Benefits Verification Output](#)

This is the content of the output from running the Verify Benefits API call.

[Benefits Verification Response](#)

This is the content of the response from a Verify Benefits API call.

Benefits Verification (POST)

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

Resource

```
/connect/health/benefitsverification/verifyBenefits
```

Available version

53.0

Requires Chatter

No

HTTP methods

POST

Response body for POST

[Benefits Verification Output](#) on page 1793

Benefits Verification Input

This is the input structure of a Verify Benefits API call.

Root XML tag

inputData

JSON example

Properties

Name	Type	Description	Required or Optional	Available Version
Benefits Verification Request on page 1792[]		List of Benefits Verification Requests		53.0

Benefits Verification Request

This is what a Verify Benefits request looks like.

Properties

Name	Type	Description	Required or Optional	Available Version
encounterDate	String	Encounter Date		53.0
memberAccountId	String	Member Account Id		53.0
memberPlanId	String	Member Plan Id		53.0
providerNpi	String	Provider Npi		53.0
providerOrganizationName	String	Provider Organization Name		53.0
providerType	String	Provider Type		53.0

Name	Type	Description	Required or Optional	Available Version
serviceTypeCodes	String[]	Service Type Codes		53.0

Benefits Verification Output

This is the content of the output from running the Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
benefitsVerificationResponse	Benefits Verification Response on page 1793[]	Benefits Verification Responses	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Benefits Verification Response

This is the content of the response from a Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
careBenefitVerifyRequestId	String	Care Benefit Verify Request Id	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
coverageBenefitId	String	Coverage Benefit Id	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Intelligent Document Management

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

Currently, a user can use the manual flow from the user interface to create records in the target Salesforce objects. A user can create target records based on the content document records or received document records using:

- Transform Document—Transform the received document to create a record in the target Salesforce object.
- Review Document—When the transformed document is used to create the target record, users can review the document for any conflicts, choose to resolve the conflicts, and update the document.

With the Intelligent Document Automation APIs, you can automate the process of getting the mappings between the values of the keys extracted from the content document and the Salesforce object fields, and create a record in the target Salesforce object.

Before using the APIs, perform AWS text extraction from the content document record or received document record by using the POST request on the OCR Text Extraction resource.

Supported Salesforce Objects

Account, BusinessMilestone, Case, Contact, CareDiagnosis, CareRequest, CareRequestDrug, CareRequestExtension, CareRequestItem, CareProgramEnrollee, Lead, Opportunity, Visit, and custom objects.

Special Access Rules

To use these resources, you must have the HealthCloud, DocumentChecklist, and AWSTextract1000LimitAddOn licenses.

Available Resources

Resource	Description
/connect/form-reader/contentDocuments/{contentDocumentId}/record	Create records in Salesforce objects using a document based on a content document record.
/connect/form-reader/contentDocuments/{contentDocumentId}/record/{targetRecordId}	Update an existing record in a Salesforce object using a document based on a content document record.
/connect/form-reader/receivedDocuments/{receivedDocumentId}/record	Create records in Salesforce objects using a document based on a received document record.
/connect/form-reader/receivedDocuments/{receivedDocumentId}/record/{targetRecordId}	Update an existing record in a Salesforce object using a document based on a received document record.
/connect/document-automation/contentDocuments/{contentDocumentId}/linkedObjects/{linkedObjectId}	Split a document and attach one or more pages from the transformed document to Salesforce records.

[Record Creation with Content Documents \(POST\)](#)

Create records in Salesforce objects using a document based on a content document record.

[Record Creation with Received Documents \(POST\)](#)

Create records in Salesforce objects using a document based on a received document record.

[Record Update with Content Documents \(PATCH\)](#)

Update an existing record in a Salesforce object using a document based on a content document record.

[Record Update with Received Documents \(PATCH\)](#)

Update an existing record in a Salesforce object using a document based on a received document record.

[Split Documents](#)

Split a document and attach one or more pages from the transformed document to Salesforce records.

Record Creation with Content Documents (POST)

Create records in Salesforce objects using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/{contentDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/form-reader/contentDocuments/069xx0000004D1sAAE/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

<DocumentProcessInput>

JSON example for POST

```
{
  "objectApiName": "Account",
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 50,
  "ignoreFieldValueConflict": false,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  },
  "additionalFields": {
    "additionalFieldMap": {
      "AccountNumber": "9090909"
    }
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .		
documentTypeId	String	ID of the document type for the document checklist item.	Optional	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	ID of the linked object record.	Optional	55.0
objectApiName	String	API name of the target object in which you want to create or update a record.	Optional	55.0
overrideConfidenceScoreThreshold	Integer	Conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	ID of the record type of the target object.	Optional	55.0
templateApiName	String	API name of the document template to retrieve.	Optional	59.0

Response body for POST[Document Process Output](#)**Record Creation with Received Documents (POST)**

Create records in Salesforce objects using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/form-reader/receivedDocuments/0iox0000000001AAA/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

<DocumentProcessInput>

JSON example for POST

```
{
  "objectApiName": "Account",
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 50,
  "ignoreFieldValueConflict": false,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  },
  "additionalFields": {
    "additionalFieldMap": {
      "AccountNumber": "9090909"
    }
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
documentTypeId	String	ID of the document type for the document checklist item.	Optional	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	ID of the linked object record.	Optional	55.0
objectApiName	String	API name of the target object in which you want to create or update a record.	Optional	55.0
~~overrideConfidence~~ ScoreThreshold	Integer	Conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	ID of the record type of the target object.	Optional	55.0
templateApiName	String	API name of the document template to retrieve.	Optional	59.0

Response body for POST[Document Process Output](#)**Record Update with Content Documents (PATCH)**

Update an existing record in a Salesforce object using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Available version

55.0

Requires Chatter

No

HTTP methods

PATCH

Request body for PATCH**Root XML tag**

<DocumentProcessInput>

JSON example for PATCH

```
{
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 100,
  "ignoreFieldValueConflict": false,
  "attachDocument": true,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	ID of the document type for the document checklist item.	Optional	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
ignoreFieldValue Conflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	ID of the linked object record.	Optional	55.0
objectApiName	String	API name of the target object in which you want to create or update a record.	Optional	55.0
overrideConfidence ScoreThreshold	Integer	Conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	ID of the record type of the target object.	Optional	55.0
templateApiName	String	API name of the document template to retrieve.	Optional	59.0

Response body for PATCH[Document Process Output](#)**Record Update with Received Documents (PATCH)**

Update an existing record in a Salesforce object using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/receivedDocuments/0ioxx0000000001AAA/record/001xx000003GavnAAC
```

Available version

55.0

Requires Chatter

No

HTTP methods

PATCH

Request body for PATCH**Root XML tag**

```
<DocumentProcessInput>
```


JSON example for POST

```
{
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 100,
  "ignoreFieldValueConflict": false,
  "attachDocument": true,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>additionalFields</code>	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
<code>attachDocument</code>	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
<code>documentTypeId</code>	String	ID of the document type for the document checklist item.	Optional	55.0
<code>fieldsWithoutConflictList</code>	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
<code>ignoreFieldValueConflict</code>	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
<code>linkedObjectId</code>	String	ID of the linked object record.	Optional	55.0
<code>objectApiName</code>	String	API name of the target object in which you want to create or update a record.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
~~overrideConfidence~~ ScoreThreshold	Integer	Conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	ID of the record type of the target object.	Optional	55.0
templateApiName	String	API name of the document template to retrieve.	Optional	59.0

Response body for PATCH[Document Process Output](#)**Split Documents**

Split a document and attach one or more pages from the transformed document to Salesforce records.

For example, suppose you receive a fax containing multiple patients' documents in a single scanned copy. As needed, separate the document pages and attach the split documents to the patient's record.

Resource

```
/connect/document-automation/contentDocuments/{contentDocumentId}/linkedObjects/{linkedObjectId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/document-automation/contentDocuments/0ioRM0000004CqTYAU/linkedObjects/00xRM0000004CqTYAU
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Parameters for POST

Parameter Name	Type	Description	Required or Optional	Available Version
contentDocumentID	String	The ID of the content document to be split.	Required	55.0
linkedObjectID	String	The ID of the linked object with which the split document must be associated. This is the ID of the DocumentChecklistItem object for Salesforce.	Required	55.0

Request body for POST

Root XML tag

<DocumentManagementInput>

JSON example

```
{
  "pageSpecificationList": {
    "pageSpecifications": [
      {
        "page":1,
        "rotation":0,
        "addToTargetFile":"true"
      },
      {
        "page":2,
        "rotation":0,
        "addToTargetFile":"true"
      }
    ]
  },
  "linkedObjectFieldsMap" : {
    "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx000000000DAAY"}
  },
  "isOcrRequested" : true
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
isOcrRequested	Boolean	Indicates whether OCR is required to process the content document (<code>true</code>) or not (<code>false</code>). By default, OCR is performed on the first five pages of the content document.  Note: Set this field value to <code>true</code> to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
linkedObjectFieldsMap	Map<String, String>	Represents the map that contains the linked object fields. For example, the linked object is the Document Checklist Item for Salesforce.	Optional	55.0
pageSpecificationList	Page Specification List Input[]	The page specifications list representation.	Required	55.0
targetFileName	String	The name of the target file that is created from the split document.	Optional	55.0

Response body for POST[Document Management Result](#)**Medication Statements**

Use these resources to create a medication statement or update an existing medication statement for a patient.

Medication statement represents a record of medication that the patient is currently taking or has taken in the past.

Available resources are:

Resource	Description
/connect/health/clinical/patients/{patientId}/medication-statement	Create a medication statement for a patient.
/connect/health/clinical/patients/{patientId}/medication-statement/{medicationStatementId}	Update an existing medication statement for a patient.

[Medication Statements \(POST\)](#)

Create medication statements for a patient.

[Medication Statements \(PUT\)](#)

Update existing medication statements for a patient.

Medication Statements (POST)

Create medication statements for a patient.

Resource

```
/connect/health/clinical/patients/{patientId}/medication-statement
```

Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/clinical/patients/001RM000005I181YAC/medication-statement
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement": {
    "identifier": [
      {
        "assigner": {
```

```

        "referenceResource": "Organization",
        "salesforceId": "001RM000005EBfKYAW"
    },
    "type": {
        "text": "Passport number",
        "coding": [
            {
                "display": "Passport number",
                "code": "PPN",
                "isActive": true,
                "use": "Identifier"
            }
        ]
    },
    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
},
{
    "assigner": {
        "referenceResource": "Organization",
        "salesforceId": "001RM000005EBfKYAW"
    },
    "type": {
        "text": "Passport number1",
        "coding": [
            {
                "display": "Passport number",
                "code": "PPN",
                "isActive": true,
                "use": "Identifier"
            }
        ]
    },
    "value": "ABCD5678B",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
}
],
"basedOn": [
    {
        "referenceResource": "MedicationRequest",
        "referenceId": "",
        "salesforceId": "0kmRM0000004CHMYA2",
        "relationship": ""
    }
],

```

```

    {
      "referenceResource": "MedicationRequest",
      "referenceId": "",
      "salesforceId": "0kmRM0000004CHMYA2",
      "relationship": ""
    }
  ],
  "partOf": [
    {
      "referenceResource": "MedicationStatement",
      "salesforceId": "0juRM00000000PzYAI",
      "relationship": ""
    },
    {
      "referenceResource": "Procedure",
      "referenceId": "",
      "salesforceId": "0jQRM0000004CNU2A2",
      "relationship": ""
    },
    {
      "referenceResource": "Observation",
      "referenceId": "",
      "salesforceId": "0hIRM0000004CsM2AU",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationDispense",
      "referenceId": "",
      "salesforceId": "0NBRM0000004CGx4AM",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationDispense",
      "referenceId": "",
      "salesforceId": "0NBRM00000000Jz4AI",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationDispense",
      "referenceId": "",
      "salesforceId": "0NBRM0000004CGx4AM",
      "relationship": ""
    }
  ],
  "status": "active",
  "statusReason": [
    {
      "codeableConcept": {
        "text": "Burn of Ear status reason",
        "coding": [
          {
            "display": "Burn of status reasonn ear",
            "code": "1234995607",
            "system": "http://sfdc.co",

```

```

        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
{
  "codeableConcept":{
    "text":"Burn of Ear status reason",
    "coding":[
      {
        "display":"Burn of status reasonn ear",
        "code":"1234785607",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
}
],
"category":"Inpatient",
"medication":{
  "medicationReference":{
    "referenceResource":"Medication",
    "referenceId":"",
    "salesforceId":"0itRM0000004CUkYAM",
    "relationship":""
  }
},
"context":{
  "referenceResource":"Encounter",
  "referenceId":"",
  "salesforceId":"0kGRM0000004CWZ2A2",
  "relationship":""
},
"effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
"effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
"dateAsserted":"2012-07-26T15:40:30.000Z",
"informationSource":{
  "referenceResource":"Patient",
  "referenceId":"",
  "relationship":"",
  "salesforceId":"001RM0000005EBfKYAW"
}

```

```

},
"derivedFrom": [
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  },
  {
    "referenceResource": "Procedure",
    "referenceId": "",
    "salesforceId": "0jQRM0000004CNU2A2",
    "relationship": ""
  },
  {
    "referenceResource": "ServiceRequest",
    "referenceId": "",
    "salesforceId": "0jyRM000000000aYAA",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationDispense",
    "referenceId": "",
    "salesforceId": "0NBRM0000004CGx4AM",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationStatement",
    "referenceId": "",
    "salesforceId": "0juRM00000000TSYAY",
    "relationship": ""
  },
  {
    "referenceResource": "Observation",
    "referenceId": "",
    "salesforceId": "0hIRM0000004CsM2AU",
    "relationship": ""
  },
  {
    "referenceResource": "Condition",
    "salesforceId": "0j4RM0000004CJXYA2",
    "relationship": ""
  },
  {
    "referenceResource": "DiagnosticReport",
    "salesforceId": "0lQRM000000000k2AA",
    "relationship": ""
  }
]

```



```

],
"reasonCode":[
  {
    "salesforceId":"0iPRM0000004CuR2AU"
  },
  {
    "codeableConcept":{
      "text":"Burn of Ear sdfstatus reason",
      "coding":[
        {
          "display":"Burn of status reasonn ear",
          "code":"12345dsn607",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
],
"reasonReference":[
  {
    "referenceResource":"Condition",
    "salesforceId":"0j4RM0000004CJXYA2",
    "relationship":""
  },
  {
    "referenceResource":"Observation",
    "salesforceId":"0hIRM0000004CsM2AU",
    "relationship":""
  },
  {
    "referenceResource":"DiagnosticReport",
    "salesforceId":"0lQRM000000000k2AA",
    "relationship":""
  }
],
"sourceSystem":"http://sfdc.co",
"sourceSystemId":"567890",
"sourceSystemModified":"2012-07-26T15:40:30.000Z",
"dosage":[
  {
    "sequence":"10.0",
    "text":"commentsText",
    "additionalInstruction":"Additioanl Instructions",
    "patientInstruction":"Patient Instructions",
    "asNeeded":"true",
    "site":{
      "codeableConcept":{

```

```

      "text": "Burn of Ear route2",
      "coding": [
        {
          "display": "Burn of ear route2",
          "code": "61234567002",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "route": {
    "codeableConcept": {
      "text": "Burn of Ear route",
      "coding": [
        {
          "display": "Burn of ear route",
          "code": "12344456700",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method": {
    "codeableConcept": {
      "text": "Burn of Ear Method",
      "coding": [
        {
          "display": "Burn of ear",
          "code": "12345637777",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
}

```

```

    },
    "doseAndRate":{
      "type":"Ordered",
      "dose":{
        "dosageQuantityType":"Dose",
        "dosageQuantityNumerator":"10",
        "dosageQuantityDenominator":"20",
        "dosageUnit":{
          "unitOfMeasure":{
            "unitCode":"MGTttest",
            "description":"MG description",
            "type":"Custom"
          }
        }
      },
      "rate":{
        "dosageRateType":"Frequency Ratio",
        "dosageRateNumerator":"2",
        "dosageRateDenominator":"3",
        "dosageRateUnit":{
          "unitOfMeasure":{
            "unitCode":"MGTeste2",
            "description":"MG description2",
            "type":"Custom"
          }
        }
      }
    },
    "sourceSystem":"http://sfdc.co",
    "sourceSystemId":"567890",
    "sourceSystemModified":"2012-07-26T15:40:30.000Z"
  },
  {
    "sequence":"100.0",
    "text":"commentsText2",
    "additionalInstruction":"Additioanl Instructions2",
    "patientInstruction":"Patient Instructions2",
    "asNeeded":"false",
    "site":{
      "codeableConcept":{
        "text":"Burn of Ear route2",
        "coding":[
          {
            "display":"Burn of ear route2",
            "code":"12345674002",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
            "userSelected":true,
            "startDate":"1993-11-09T15:40:30.000Z",
            "endDate":"2021-08-24T17:00:00.000Z"
          }
        ]
      }
    }
  }

```

```

    ]
  }
},
"route":{
  "codeableConcept":{
    "text":"Burn of Ear route2",
    "coding":[
      {
        "display":"Burn of ear route2",
        "code":"12345670032",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"method":{
  "codeableConcept":{
    "text":"Burn of Ear Method2",
    "coding":[
      {
        "display":"Burn of ear Method2",
        "code":"123456777577",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"doseAndRate":{
  "type":"Ordered",
  "dose":{
    "dosageQuantityType":"Dose",
    "dosageQuantityNumerator":"100",
    "dosageQuantityDenominator":"200",
    "dosageUnit":{
      "unitOfMeasure":{
        "unitCode":"MGTest23",
        "description":"MG description2",
        "type":"Custom"
      }
    }
  }
}

```

```
    },
    "rate": {
      "dosageRateType": "Frequency Ratio",
      "dosageRateNumerator": "200",
      "dosageRateDenominator": "300",
      "dosageRateUnit": {
        "unitOfMeasure": {
          "unitCode": "MGTest24",
          "description": "MG description2",
          "type": "Custom"
        }
      }
    }
  },
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z"
}
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Response body for POST
Medication Statement Output

Medication Statements (PUT)

Update existing medication statements for a patient.

Resource

```
/connect/health/clinical/patients/${patientId}/medication-statement/${medicationStatementId}
```

Example

```
https://yourInstance.salesforce.com/services/data/v55.0/connect/health/clinical/patients/001RM000005PF3BYAW/medication-statement/0juRM00000000dDYAQ
```

Available version

55.0

Requires Chatter

No

HTTP methods

PUT

Request body for PUT**Root XML tag**

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement":{
    "identifier":[
      {
        "assigner":{
          "referenceResource":"Organization",
          "salesforceId":"001RM000005EBfKYAW"
        },
        "type":{
          "text":"Passport number",
          "coding":[
            {
              "display":"Passport number",
              "code":"PPN",
              "isActive":true,
              "use":"Identifier"
            }
          ]
        },
        "value":"ABCD5678",
        "use":"Official",
        "periodStart":"1998-05-26T15:40:30.000Z",
        "periodEnd":"2021-08-09T15:40:30.000Z",
        "sourceSystem":"http://sfdc.co",
        "sourceSystemId":"567890",
        "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
      },
      {
        "assigner":{
          "referenceResource":"Organization",
          "salesforceId":"001RM000005EBfKYAW"
        },
        "type":{
          "text":"Passport number1",
          "coding":[
            {
              "display":"Passport number",
              "code":"PPN",
              "isActive":true,
              "use":"Identifier"
            }
          ]
        },
        "value":"ABCD5678B",
        "use":"Official",
        "periodStart":"1998-05-26T15:40:30.000Z",
        "periodEnd":"2021-08-09T15:40:30.000Z",
        "sourceSystem":"http://sfdc.co",
```

```

        "sourceSystemId":"567890",
        "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
    }
],
"basedOn":[
    {
        "referenceResource":"MedicationRequest",
        "referenceId":"",
        "salesforceId":"0kmRM0000004CHMYA2",
        "relationship":""
    },
    {
        "referenceResource":"MedicationRequest",
        "referenceId":"",
        "salesforceId":"0kmRM0000004CHMYA2",
        "relationship":""
    }
],
"partOf":[
    {
        "referenceResource":"MedicationStatement",
        "salesforceId":"0juRM00000000PzYAI",
        "relationship":""
    },
    {
        "referenceResource":"Procedure",
        "referenceId":"",
        "salesforceId":"0jQRM0000004CNU2A2",
        "relationship":""
    },
    {
        "referenceResource":"Observation",
        "referenceId":"",
        "salesforceId":"0hIRM0000004CsM2AU",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM0000004CGx4AM",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM00000000Jz4AI",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM0000004CGx4AM",
        "relationship":""
    }
]

```

```

],
"status": "active",
"statusReason": [
  {
    "codeableConcept": {
      "text": "Burn of Ear status reason",
      "coding": [
        {
          "display": "Burn of status reasonn ear",
          "code": "1234995607",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  {
    "codeableConcept": {
      "text": "Burn of Ear status reason",
      "coding": [
        {
          "display": "Burn of status reasonn ear",
          "code": "1234785607",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
],
"category": "Inpatient",
"medication": {
  "medicationReference": {
    "referenceResource": "Medication",
    "referenceId": "",
    "salesforceId": "0itRM0000004CUkYAM",
    "relationship": ""
  }
},
"context": {
  "referenceResource": "Encounter",
  "referenceId": "",

```



```

    "salesforceId":"0kGRM0000004CWZ2A2",
    "relationship":""
  },
  "effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
  "effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
  "dateAsserted":"2012-07-26T15:40:30.000Z",
  "informationSource":{
    "referenceResource":"Patient",
    "referenceId":"",
    "relationship":"",
    "salesforceId":"001RM000005EBfKYAW"
  },
  "derivedFrom":[
    {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
    },
    {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
    },
    {
      "referenceResource":"Procedure",
      "referenceId":"",
      "salesforceId":"0jQRM0000004CNU2A2",
      "relationship":""
    },
    {
      "referenceResource":"ServiceRequest",
      "referenceId":"",
      "salesforceId":"0jyRM000000000aYAA",
      "relationship":""
    },
    {
      "referenceResource":"MedicationDispense",
      "referenceId":"",
      "salesforceId":"0NBRM0000004CGx4AM",
      "relationship":""
    },
    {
      "referenceResource":"MedicationStatement",
      "referenceId":"",
      "salesforceId":"0juRM000000000TSYAY",
      "relationship":""
    },
    {
      "referenceResource":"Observation",
      "referenceId":"",
      "salesforceId":"0hIRM0000004CsM2AU",
      "relationship":""
    }
  ]
}

```

```

    },
    {
      "referenceResource": "Condition",
      "salesforceId": "0j4RM0000004CJXYA2",
      "relationship": ""
    },
    {
      "referenceResource": "DiagnosticReport",
      "salesforceId": "0lQRM000000000k2AA",
      "relationship": ""
    }
  ],
  "reasonCode": [
    {
      "salesforceId": "0iPRM0000004CuR2AU"
    },
    {
      "codeableConcept": {
        "text": "Burn of Ear sdfstatus reason",
        "coding": [
          {
            "display": "Burn of status reasonn ear",
            "code": "12345dsn607",
            "system": "http://sfdc.co",
            "version": "2.16.840.1.113883.6.96",
            "isActive": true,
            "isPrimary": true,
            "use": "Clinical",
            "userSelected": true,
            "startDate": "1993-11-09T15:40:30.000Z",
            "endDate": "2021-08-24T17:00:00.000Z"
          }
        ]
      }
    }
  ],
  "reasonReference": [
    {
      "referenceResource": "Condition",
      "salesforceId": "0j4RM0000004CJXYA2",
      "relationship": ""
    },
    {
      "referenceResource": "Observation",
      "salesforceId": "0hIRM0000004CsM2AU",
      "relationship": ""
    },
    {
      "referenceResource": "DiagnosticReport",
      "salesforceId": "0lQRM000000000k2AA",
      "relationship": ""
    }
  ],
  "sourceSystem": "http://sfdc.co",

```

```

"sourceSystemId":"567890",
"sourceSystemModified":"2012-07-26T15:40:30.000Z",
"dosage":[
  {
    "sequence":"10.0",
    "text":"commentsText",
    "additionalInstruction":"Additioanl Instructions",
    "patientInstruction":"Patient Instructions",
    "asNeeded":"true",
    "site":{
      "codeableConcept":{
        "text":"Burn of Ear route2",
        "coding":[
          {
            "display":"Burn of ear route2",
            "code":"61234567002",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
            "userSelected":true,
            "startDate":"1993-11-09T15:40:30.000Z",
            "endDate":"2021-08-24T17:00:00.000Z"
          }
        ]
      }
    }
  },
  "route":{
    "codeableConcept":{
      "text":"Burn of Ear route",
      "coding":[
        {
          "display":"Burn of ear route",
          "code":"12344456700",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method":{
    "codeableConcept":{
      "text":"Burn of Ear Method",
      "coding":[
        {
          "display":"Burn of ear",
          "code":"12345637777",

```

```

        "system": "http://sfdc.co",
        "version": "2.16.840.1.113883.6.96",
        "isActive": true,
        "isPrimary": true,
        "use": "Clinical",
        "userSelected": true,
        "startDate": "1993-11-09T15:40:30.000Z",
        "endDate": "2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "doseAndRate": {
    "type": "Ordered",
    "dose": {
      "dosageQuantityType": "Dose",
      "dosageQuantityNumerator": "10",
      "dosageQuantityDenominator": "20",
      "dosageUnit": {
        "unitOfMeasure": {
          "unitCode": "MGTttest",
          "description": "MG description",
          "type": "Custom"
        }
      }
    },
    "rate": {
      "dosageRateType": "Frequency Ratio",
      "dosageRateNumerator": "2",
      "dosageRateDenominator": "3",
      "dosageRateUnit": {
        "unitOfMeasure": {
          "unitCode": "MGTeste2",
          "description": "MG description2",
          "type": "Custom"
        }
      }
    }
  },
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z"
},
{
  "sequence": "100.0",
  "text": "commentsText2",
  "additionalInstruction": "Additioanl Instructions2",
  "patientInstruction": "Patient Instructions2",
  "asNeeded": "false",
  "site": {
    "codeableConcept": {
      "text": "Burn of Ear route2",
      "coding": [
        {

```

```

        "display": "Burn of ear route2",
        "code": "12345674002",
        "system": "http://sfdc.co",
        "version": "2.16.840.1.113883.6.96",
        "isActive": true,
        "isPrimary": true,
        "use": "Clinical",
        "userSelected": true,
        "startDate": "1993-11-09T15:40:30.000Z",
        "endDate": "2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "route": {
    "codeableConcept": {
      "text": "Burn of Ear route2",
      "coding": [
        {
          "display": "Burn of ear route2",
          "code": "12345670032",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method": {
    "codeableConcept": {
      "text": "Burn of Ear Method2",
      "coding": [
        {
          "display": "Burn of ear Method2",
          "code": "123456777577",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate": {
    "type": "Ordered",

```

```
      "dose": {
        "dosageQuantityType": "Dose",
        "dosageQuantityNumerator": "100",
        "dosageQuantityDenominator": "200",
        "dosageUnit": {
          "unitOfMeasure": {
            "unitCode": "MGTest23",
            "description": "MG description2",
            "type": "Custom"
          }
        }
      },
      "rate": {
        "dosageRateType": "Frequency Ratio",
        "dosageRateNumerator": "200",
        "dosageRateDenominator": "300",
        "dosageRateUnit": {
          "unitOfMeasure": {
            "unitCode": "MGTest24",
            "description": "MG description2",
            "type": "Custom"
          }
        }
      }
    },
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  }
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Response body for PUT
[Medication Statement Update Output](#)

Omniscript

Get the discovery framework structure stored as OmniProcess.

Use this API to get the assessment form layout and submit the assessment data through any custom-built UI. You can show the questionnaire form, capture assessment responses, and save the assessment.

Resource

```
/connect/omniscript/omniScriptId
```

The `omniScriptId` property is the ID of the Omniscrypt to get the discovery framework structure stored as an OmniProcess.

Resource example

```
https://yourInstance.salesforce.com/services/data/v60.0/connect/omniscrypt/CreditCard_DisputeTransaction_English_1?customType=DiscoveryFramework
```

Available version

60.0

HTTP methods

GET

Request parameters for GET

Parameter Name	Type	Description	Required or Optional	Available Version
customType	String	Custom type of Omniscrypt. For example, <i>CreditCard_DisputeTransaction_English_1</i> . Discovery Framework.	Required	60.0

Response body for GET

[Omniscrypt Output](#)

Patients (GET, POST, PUT)

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making multiple separate calls to the objects in Salesforce.



Note: We recommend limiting the number of concurrent requests in your org to five. If you exceed this number, the Patients API request can fail.

The update request deletes all child records associated with a patient and recreates them. For example, when you update a patient record having three `PersonName` records and five `Identifier` records as child records, the API first deletes all the `PersonName` and `Identifier` child records and then reinserts them. If something goes wrong while updating data, the API rolls back to prevent leaving orphan records behind.

Resource for POST

```
/connect/health/patients
```

Resource for GET, PUT

```
/connect/health/patients/${patientId}
```

Example URI

```
/services/data/v53.0/connect/health/patients/001x0000005CQbtAAG
```

Available version

53.0

Requires Chatter

No

HTTP methods

GET, POST, PUT

Response body for GET[Patient Get Output](#)**Request body for POST and PUT****JSON example**

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
            "use": "Identifier"
          }
        ]
      }
    },
    {
      "value": "ABCD5678XYZ"
    }
  ],
  "name": [
    {
      "use": "alias",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",
      "prefix": "Mr.",
      "suffix": "Sr."
    }
  ],
  "communication": [
    {
      "language": "English",
      "preferenceRank": 1
    }
  ],
  "address": [
    {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    }
  ],
  "telecom": [
    {
      "system": "email",
```



```

        "value": "a@bc.com"
      }
    ],
    "gender": "male",
    "birthDate": "2000-09-12T18:13:41Z",
    "maritalStatus": "married",
    "contact": [
      {
        "relationship": {
          "coding": [
            {
              "display": "Partner"
            }
          ]
        }
      },
      {
        "name": {
          "use": "Temp",
          "text": "Shawna Green",
          "family": "Green",
          "given": "Shawna",
          "prefix": "Mrs.",
          "suffix": "Jr."
        },
        "telecom": [
          {
            "system": "email",
            "value": "c@de.com"
          },
          {
            "system": "phone",
            "value": "12345678",
            "use": "temp",
            "rank": 1
          }
        ]
      },
      {
        "address": {
          "use": "temp",
          "type": "postal",
          "line": "Green Household"
        }
      }
    ],
    "generalPractitioner": [
      {
        "referenceResource": "Practitioner",
        "referenceId": "PRAC789XYZ",
        "relationship": "Plastic Surgeon"
      }
    ],
    "managingOrganisation": {
      "referenceResource": "Organization",
      "referenceId": "MI9007GBE"
    }
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input[]	The address of the patient.	Optional	53.0
birthDate	String	The date of birth of the patient.	Optional	53.0
communication	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
contact	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
deceased DateTime	String	The date and time of the patient's death.	Optional	53.0
gender	String	The gender of the patient.	Optional	53.0
general Practitioner	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
identifier	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their Identifier.ParentRecordId field.	Optional	53.0
managing Organisation	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the AccountContactRelation junction object.	Optional	53.0
maritalStatus	String	The current marital status of the patient.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
multiple BirthInteger	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
name	FHIR Human Name Input[]	The names of the patient, stored as a <code>PersonName</code> record.	Optional	53.0
sourceSystemId	String	The source system ID associated with a patient record.	Optional	53.0
telecom	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as <code>ContactPointPhone</code> records that reference the patient records using their <code>ContactPointPhone.ParentId</code> field.	Optional	53.0

Response body for POST[Patient Upsert Output](#)**Response body for PUT**[Patient Update Output](#)**Providers**

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

[Create Provider](#)

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

[Upsert Provider](#)

This business-level API enables you to upsert data in Salesforce to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Create Provider

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

[Use Cases](#)

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

[Prerequisites](#)

Notes about lookups

Supported Fields

The Create provider API supports all standard and custom fields.

Resources

Details and JSON samples

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Use Cases

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

Credentialing Specialist

Goals:

- Create provider records.
- Collect and store credential-related data.

Activities:

- When the provider has gone through the lead process, add maximum credential information to it so supervisor can make an approval decision.
- When a new provider is added to the Health Plan Network, add its contact to the system so call center agent can direct patients to that new provider.
- When new information is received about a provider, edit its contact info so the provider information is up to date.

Success Measures:

- Account, Contact, and HealthCareProvider records are created.
- Records in related entities (optionally, for example in License, Person Education, Operating Hours, Specialty records) can be created if customer provides values in the JSON.
- Data created can be viewed and edited according to user's access permission.

Prerequisites

Notes about lookups

To ensure uniqueness, when you create a HealthcareProviderSpecialty record with a SpecialtyId lookup field, a CareSpecialty record must exist with the CareSpecialty.SpecialtyCode field populated.

When you create a HealthcareProviderTaxonomy record, a CareTaxonomy.TaxonomyCode field must exist.

When you create a HealthcareFacilityNetworkSame record, a HealthcarePayerNetwork.Code field must exist.

You can look up to Operating Hours records if they exist, or create Operating Hours records via API.

For all other lookups, information should be provided in this format:

```
"AccountId": {  
  "value": "101",
```

```
"referenceField": "HCGA__SourceSystemId__c"
}
```

In this example,

- `AccountId` is the API name of the lookup field you want to populate.
- `referenceField` is the field on the lookup object to establish the relationship. You can choose any reference field for these lookups as long as the values are unique.
- `value` is the value of the `referenceField`.

When a single request includes multiple lookups to an object, use the same reference field for all those lookups.

For example, suppose you have created custom lookup fields to the `Account` object in `HealthcareProviderSpecialty` and `healthcareTaxonomy`. The lookup fields are called `C_Account1` and `C_Account2`. `Account1` record has its `sourceSystem` field set to `A1`, and `Account2` record has the `sourceSystem` field set to `A2`. You want `C_Account1` to be populated with the `Account1` record and `C_Account2` to be populated with `Account2`. The reference field to find the account record is `SourceSystem`. If `sourceSystem` is `A1`, you get the `Account1` record, and if `sourceSystem` is `A2` you get the `Account2` record.

`HealthcareFacilityNetwork` has lookups to `Account`, `Practitioner` and `HealthcarePractitionerFacility`. You can create a `HealthcareFacilityNetwork` record in an input request in any of these ways:

- Create a record with an account lookup for the facility you are creating.
- Create a record with a practitioner lookup for the practitioner you are creating.
- Create a record with a lookup to `HealthcarePractitionerFacility` for a practitioner at a given facility.

Apex is not directly supported. However, you can call this API using the [HttpRequest Apex](#) class.

Supported Fields

The Create provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the `Name` field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```

Note:

- Users can edit the `Name` field after it has been auto-populated.
- When a user enters data from the UI, the `Name` field is not auto-populated.

If person accounts are enabled, use the `recordType` parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not `Account` or `Contact`.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

49.0 and later

Authentication

Authorization: Bearer ***token***



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
AccountContactRelationship	No	Yes		providerAffiliations
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
ContactProfile	No	Yes		contactProfile
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
HealthcareProviderService	No	Yes		providerServices
HLthCareProvTreatedCondition	No	Yes		treatedConditions
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practitioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

- Associate a practitioner with a facility. Each Contact record must have an associated Account record.
- Use the API name of the field, such as RecordType, not the label, such as Record Type.
- Strings with trailing spaces aren't supported.
- The comments in these samples aren't meant to be valid JSON.

Sample Input: Create a Practitioner

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Rachel",
        "LastName": "Green",
        "Description" : "Rachel is a specialist surgeon."
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Medical Doctor",
        "ProviderClass": "Solo Practitioner"
      }
    }
  }]
}
```

Sample Input - Create a Practitioner from an Existing Contact

 **Note:** In the sample input, the reference field can be any unique field.

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "id": {
        "value": "003RM000007FnBvYAK",
        "referenceField": "Id"
      }
    },
  },
]
```

```

        "healthcareProvider": {
          "fields": {
            "ProviderType": "Physician",
            "EffectiveFrom": "2019-01-01 00:00:00"
          }
        }
      }
    ]
  }
}

```

Sample Input - Create a Practitioner as a Person Account

```

{
  "providers": [
    {
      "type": "practitioner",
      "account": {
        "fields": {
          "FirstName": "Jimmy",
          "LastName": "James",
          "Email": "jj@newsradio.com",
          "About": "Jimmy James is a doctor.",
          "RecordType": "PersonAccount"
        }
      },
      "healthcareProvider": {
        "fields": {
          "ProviderType": "Physician",
          "EffectiveFrom": "2019-01-01",
        }
      }
    }
  ]
}

```

Sample Input - Create a Practitioner to Be Synced for Provider Search

 **Note:** To use the following code sample, ensure that the org has:

- A facility Account record (Id 001RM000005J5UTYA0 in the code sample)
- CareSpecialty records (SpecialtyCode 15 and 22 in the code sample)

```

{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Will",
        "LastName": "Doc",
        "Email": "WillDoc@gmail.com",
        "Description": "Will is a doctor."
      }
    },
    "healthcareProvider": {
      "fields": {

```



```

        "ProviderType": "Medical Doctor",
        "ProviderClass": "Solo Practitioner"
    }
},
"npis": [{
    "fields": {
        "Npi": "WD-14",
        "NpiType": "Individual",
        "IsActive": true
    }
}],
"specialties": [{
    "fields": {
        "SpecialtyId": {
            "value": "15",
            "referenceField": "SpecialtyCode"
        },
        "SpecialtyRole": "Specialist",
        "IsActive": true
    }
},
{
    "fields": {
        "SpecialtyId": {
            "value": "22",
            "referenceField": "SpecialtyCode"
        },
        "SpecialtyRole": "Dual",
        "IsActive": true
    }
}
],
"practitionerFacilities": [{
    "fields": {
        "AccountId": {
            "value": "001RM000005J5UTYA0",
            "referenceField": "Id"
        },
        "IsActive": true
    }
},
{
    "facilityNetworks": [{
        "fields": {
            "PayerNetworkId": {
                "value": "PPO",
                "referenceField": "Code"
            },
            "IsActive": true,
            "LowestValidAge": 0,
            "PanelStatus": "Panel open",
            "PanelLimit": 100
        }
    },
    {
        "fields": {

```

```

        "PayerNetworkId": {
          "value": "HMO",
          "referenceField": "Code"
        },
        "IsActive": true,
        "GenderRestriction": "Female",
        "LowestValidAge": 0,
        "PanelStatus": "Panel open",
        "PanelLimit": 100
      }
    ],
    "facilitySpecialties": [{
      "fields": {
        "SpecialtyId": {
          "value": "15",
          "referenceField": "SpecialtyCode"
        },
        "IsPrimarySpecialty": true,
        "SpecialtyRole": "Specialist",
        "IsActive": true
      }
    }]
  }
]
}

```

Sample Input - Create a Facility

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "fields": {
        "Name": "Geller Clinic",
        "Description": "Geller Clinic is an eye clinic.",
        "Website": "gellerclinic.com"
      },
      "operatingHours": {
        "fields": {
          "Name": "GellerClinicHours",
          "Description": "MWF8-5"
        },
        "timeSlots": [{
          "fields": {
            "DayOfWeek": "Monday",
            "StartTime": "09:00:00",
            "EndTime": "17:30:00"
          }
        }]
      }
    }
  ],
}

```

```

        "healthcareProvider": {
          "fields": {
            "ProviderType": "MedicalDoctor",
            "EffectiveFrom": "2019-01-01"
          }
        }
      ]
    }
  }
}

```

Sample Input - Create a Facility from an Existing Account

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "id": {
        "value": "Geller Clinic",
        "referenceField": "Name"
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "MedicalDoctor",
        "EffectiveFrom": "2019-01-01"
      }
    }
  }
]}

```

Sample Input - Create a Facility to Be Synced for Provider Search

 **Note:** To use the following code sample, ensure that the org has a Specialty record (SpecialtyCode 15 in the code sample).

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "fields": {
        "Name": "UCSF Hospital",
        "Description": "Test UCSF hospital",
        "Website": "UCSFHospital21@test.com"
      }
    },
    "operatingHours": {
      "fields": {
        "Name": "UCSF Hospital Hours",
        "Description": "M WTF 8-5"
      }
    },
    "timeSlots": [{
      "fields": {
        "DayOfWeek": "Monday",
        "StartTime": "09:00:00",
        "EndTime": "17:30:00"
      }
    }
  }
]}

```

```

        ]]
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Hospital",
        "Status": "Active",
        "EffectiveFrom": "2019-01-01"
      }
    },
    "npis": [{
      "fields": {
        "Npi": "UCSFH21",
        "NpiType": "Organization",
        "IsActive": true
      }
    }
  ],
  "specialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "15",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": true,
      "SpecialtyRole": "Specialist",
      "EffectiveFrom": "2019-01-01",
      "EffectiveTo": "2036-01-01",
      "IsActive": true
    }
  }
  ],
  "boardCertifications": [{
    "fields": {
      "CertificationType": "Dermatology",
      "ExpirationDate": "2030-11-12",
      "Status": "Certified"
    }
  }
  ]
}

```

Sample Input - Create a Practitioner with All Possible Related Objects

 **Note:** Before you use the code sample, create existing lookup records in your org for the following objects:

- Care Specialty
- Care Taxonomy
- Operating Hours
- Healthcare Payer Network
- Account for Healthcare Practitioner Facility

```
[
{
```

```

"providers": [
  {
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Jimmy",
        "LastName": "James",
        "Email": "jj@newsradio.com",
        "Description": "Jimmy James is a doctor.",
        "AccountId": "001xx000003GbOJAA0"
      }
    },
    "contactProfile": {
      "fields": {
        "Ethnicity": "Asian.",
        "Race": "Asian"
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Physician",
        "EffectiveFrom": "2019-01-01",
        "ProviderPhotoId": "069xx0000004CDsAAM"
      }
    },
    "providerAffiliations": [
      {
        "fields": {
          "AccountId": {
            "value": "001xx000003GbPvAAK",
            "referenceField": "Id"
          }
        }
      }
    ],
    "treatedConditions": [
      {
        "fields": {
          "ConditionId": {
            "value": "118xx000000MbKkAAK",
            "referenceField": "Id"
          },
          "EffectiveFrom": "2019-01-01",
          "EffectiveTo": "2029-01-01",
          "IsActive": true
        }
      }
    ],
    "providerServices": [
      {
        "fields": {
          "HealthcareServiceId": {
            "value": "13xxx0000004C92AAE",
            "referenceField": "Id"
          }
        }
      }
    ]
  }
]

```

```

    },
    "EffectiveFrom": "2019-01-01",
    "EffectiveTo": "2029-01-01",
    "IsActive": true
  }
},
],
"npis": [
  {
    "fields": {
      "Npi": "12345123",
      "NpiType": "Individual",
      "IsActive": true
    }
  }
],
"specialties": [
  {
    "fields": {
      "SpecialtyId": {
        "value": "20",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": true,
      "SpecialtyRole": "Specialist",
      "EffectiveFrom": "2019-01-01",
      "EffectiveTo": "2020-01-01",
      "IsActive": true
    }
  },
  {
    "fields": {
      "SpecialtyId": {
        "value": "24",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": false,
      "SpecialtyRole": "Dual",
      "EffectiveFrom": "2019-01-01",
      "EffectiveTo": "2020-01-01",
      "IsActive": true
    }
  }
],
"taxonomies": [
  {
    "fields": {
      "TaxonomyId": {
        "value": "207X00000X",
        "referenceField": "TaxonomyCode"
      },
      "IsPrimaryTaxonomy": true,
      "SourceSystemIdentifier": "",
      "EffectiveFrom": "2019-01-01",

```

```

        "EffectiveTo": "2020-01-01",
        "IsActive": true
      }
    },
    {
      "fields": {
        "TaxonomyId": {
          "value": "208200000X",
          "referenceField": "TaxonomyCode"
        },
        "IsPrimaryTaxonomy": false,
        "EffectiveFrom": "2019-01-01",
        "EffectiveTo": "2020-01-01",
        "IsActive": true
      }
    }
  ],
  "facilityNetworks": [
    {
      "fields": {
        "IsActive": true,
        "GenderRestriction": "None",
        "HighestValidAge": 99,
        "LowestValidAge": 10,
        "PanelStatus": "Panel open",
        "PanelLimit": 10
      }
    }
  ],
  "facilityServices": [
    {
      "fields": {
        "HealthcareServiceId": {
          "value": "13xxx0000004C92AAE",
          "referenceField": "Id"
        },
        "EffectiveFrom": "2019-01-01",
        "EffectiveTo": "2029-01-01",
        "IsActive": true
      }
    }
  ],
  "practitionerFacilities": [
    {
      "fields": {
        "AccountId": {
          "value": "001xx000003GdxzAAC",
          "referenceField": "Id"
        },
        "LowestValidAge": 12,
        "OperatingHoursId": {
          "value": "123",
          "referenceField": "phone__c"
        }
      }
    }
  ]
}

```

```

    },
    "providerFacilityServices": [
      {
        "fields": {
          "HealthcareServiceId": {
            "value": "13xxx0000004C92AAE",
            "referenceField": "Id"
          },
          "EffectiveFrom": "2019-01-01",
          "EffectiveTo": "2029-01-01",
          "IsActive": true
        }
      }
    ],
    "facilityNetworks": [
      {
        "fields": {
          "PayerNetworkId": {
            "value": "EB0012397",
            "referenceField": "Code"
          },
          "IsActive": true,
          "GenderRestriction": "Male",
          "HighestValidAge": 99,
          "LowestValidAge": 5,
          "PanelStatus": "Panel open",
          "PanelLimit": 10
        }
      },
      {
        "fields": {
          "PayerNetworkId": {
            "value": "UH23029",
            "referenceField": "Code"
          },
          "IsActive": true,
          "GenderRestriction": "Female",
          "HighestValidAge": 99,
          "LowestValidAge": 5,
          "PanelStatus": "Panel open",
          "PanelLimit": 10
        }
      }
    ],
    "facilitySpecialties": [
      {
        "fields": {
          "SpecialtyId": {
            "value": "20",
            "referenceField": "SpecialtyCode"
          },
          "IsPrimarySpecialty": true,
          "SpecialtyRole": "Specialist"
        }
      }
    ]
  }

```



```

    }
  ],
},
{
  "fields": {
    "AccountId": {
      "value": "001xx000003GdxzAAC",
      "referenceField": "Id"
    },
  },
  "InitialStartDate": "2018-05-12"
},
"facilityNetworks": [
  {
    "fields": {
      "PayerNetworkId": {
        "value": "UH23029",
        "referenceField": "Code"
      },
    },
    "IsActive": true,
    "GenderRestriction": "Male",
    "HighestValidAge": 99,
    "LowestValidAge": 5,
    "PanelStatus": "Panel open",
    "PanelLimit": 10
  }
],
{
  "fields": {
    "PayerNetworkId": {
      "value": "UH23039",
      "referenceField": "Code"
    },
  },
  "IsActive": true,
  "GenderRestriction": "Male",
  "HighestValidAge": 99,
  "LowestValidAge": 5,
  "PanelStatus": "Panel open",
  "PanelLimit": 10
}
],
"facilitySpecialties": [
  {
    "fields": {
      "SpecialtyId": {
        "value": "28",
        "referenceField": "SpecialtyCode"
      },
    },
    "IsPrimarySpecialty": true,
    "SpecialtyRole": "Dual"
  }
]
}

```

```
],
"boardCertifications": [
  {
    "fields": {
      "CertificationType": "Dermatology",
      "Status": "Certified"
    }
  }
],
"awards": [
  {
    "fields": {
      "AwardDate": "2019-08-15 17:30:00",
      "AwardedBy": "Barack Obama"
    }
  }
],
"businessLicenses": [
  {
    "fields": {
      "Name": "Pediatric lab technician",
      "Status": "Draft"
    }
  }
],
"accreditations": [
  {
    "fields": {
      "Type": "Hospital",
      "SubType": "Children's",
      "AccreditingBody": "Joint Commission",
      "Status": "Accredited",
      "SourceSystem": "Aetna-SF",
      "SourceSystemIdentifier": "abcd1234"
    }
  },
  {
    "fields": {
      "Type": "Clinic",
      "SubType": "Children's",
      "AccreditingBody": "Joint Commission",
      "Status": "Verifying"
    }
  }
],
"personEducations": [
  {
    "fields": {
      "Name": "MedicalDegree",
      "EducationLevel": "Masters",
      "IsActive": true
    }
  }
],
```

```

    "personEmployments": [
      {
        "fields": {
          "AnnualIncome": "400000",
          "EmployerPhone": "4148767000"
        }
      }
    ],
    "careProviderAdverseActions": [
      {
        "fields": {
          "AccreditationId": {
            "value": "123",
            "referenceField": "SourceSystemIdentifier"
          },
          "ActionType": "Disciplinary",
          "Status": "Verified"
        }
      },
      {
        "fields": {
          "AccreditationId": {
            "value": "123",
            "referenceField": "SourceSystemIdentifier"
          },
          "ActionType": "Disciplinary",
          "Status": "Verified"
        }
      }
    ]
  },
  {
    "providers": [
      {
        "type": "practitioner",
        "contact": {
          "fields": {
            "FirstName": "Rachel",
            "LastName": "Green",
            "Description": "Rachel is a specialist surgeon."
          }
        },
        "contactProfile": {
          "fields": {
            "Ethnicity": "Asian.",
            "Race": "Asian"
          }
        },
        "healthcareProvider": {
          "fields": {
            "ProviderType": "Medical Doctor",
            "ProviderClass": "Solo Practitioner",

```

```

        "ProviderPhotoId": "069xx0000004CDsAAM"
    }
},
"providerAffiliations": [
    {
        "fields": {
            "AccountId": {
                "value": "001xx000003GbPvAAK",
                "referenceField": "Id"
            }
        }
    }
],
"treatedConditions": [
    {
        "fields": {
            "ConditionId": {
                "value": "118xx000000MbKkAAK",
                "referenceField": "Id"
            },
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2029-01-01",
            "IsActive": true
        }
    }
],
"providerServices": [
    {
        "fields": {
            "HealthcareServiceId": {
                "value": "13xxx0000004C92AAE",
                "referenceField": "Id"
            },
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2029-01-01",
            "IsActive": true
        }
    }
],
"practitionerFacilities": [
    {
        "fields": {
            "AccountId": {
                "value": "001xx000003GYikAAG",
                "referenceField": "Id"
            },
            "IsActive": true
        },
        "facilityNetworks": [
            {
                "fields": {
                    "PayerNetworkId": {
                        "value": "PPO",
                        "referenceField": "Code"
                    }
                }
            }
        ]
    }
]

```

```

        },
        "IsActive": true,
        "LowestValidAge": 0,
        "PanelStatus": "Panel open",
        "PanelLimit": 100
    }
},
{
    "fields": {
        "PayerNetworkId": {
            "value": "HMO",
            "referenceField": "Code"
        },
        "IsActive": true,
        "GenderRestriction": "Female",
        "LowestValidAge": 0,
        "PanelStatus": "Panel open",
        "PanelLimit": 100
    }
}
],
"providerFacilityServices": [
    {
        "fields": {
            "HealthcareServiceId": {
                "value": "13xxx0000004C92AAE",
                "referenceField": "Id"
            },
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2029-01-01",
            "IsActive": true
        }
    }
],
"facilitySpecialties": [
    {
        "fields": {
            "SpecialtyId": {
                "value": "15",
                "referenceField": "SpecialtyCode"
            },
            "IsPrimarySpecialty": true,
            "SpecialtyRole": "Specialist",
            "IsActive": true
        }
    }
]
}
]
}
]
}
]

```

Sample Output Response for Creating a Practitioner with All Possible Related Objects

```

{
  "providers": [
    {
      "code": "201",
      "isSuccess": true,
      "message": "1 successfully processed - 0 failed",
      "providers": [
        {
          "accreditations": [
            {
              "fields": {},
              "id": "0Vlxx0000004CSOCA2"
            },
            {
              "fields": {},
              "id": "0Vlxx0000004CSPCA2"
            }
          ],
          "awards": [
            {
              "fields": {},
              "id": "0cFxx00000000XtEAI"
            }
          ],
          "boardCertifications": [
            {
              "fields": {},
              "id": "0YSxx00000000b7GAA"
            }
          ],
          "businessLicenses": [
            {
              "fields": {},
              "id": "0cExx00000000BJEAY"
            }
          ],
          "careProviderAdverseActions": [
            {
              "fields": {},
              "id": "0etxx00000000HlAAI"
            },
            {
              "fields": {},
              "id": "0etxx00000000HmAAI"
            }
          ],
          "code": "201",
          "contact": {
            "fields": {},
            "id": "003xx000004WmIiAAK"
          },
          "contactProfile": {
            "fields": {},

```

```

    "id": "11Axx0000004bCTEAY"
  },
  "facilityNetworks": [
    {
      "fields": {},
      "id": "0bYxx00000000srEAA"
    }
  ],
  "healthcareProvider": {
    "fields": {},
    "id": "0cmxx00000003HFAAY"
  },
  "message": "SUCCESS",
  "npis": [
    {
      "fields": {},
      "id": "0bNxx00000000rFEAQ"
    }
  ],
  "personEducations": [
    {
      "fields": {},
      "id": "0Srx00000004CiCAM"
    }
  ],
  "personEmployments": [
    {
      "fields": {},
      "id": "0Stxx00000004CPACA2"
    }
  ],
  "practitionerFacilities": [
    {
      "facilityNetworks": [
        {
          "fields": {},
          "id": "0bYxx00000000ssEAA"
        },
        {
          "fields": {},
          "id": "0bYxx00000000stEAA"
        }
      ],
      "facilitySpecialties": [
        {
          "fields": {},
          "id": "0bXxx00000000ZVEAY"
        }
      ],
      "fields": {},
      "id": "0bSxx00000000srEAA",
      "identifiers": [],
      "providerFacilityServices": [
        {

```

```

        "fields": {},
        "id": "15Mxx0000004CgvEAE"
    }
  ],
},
{
  "facilityNetworks": [
    {
      "fields": {},
      "id": "0bYxx00000000suEAA"
    },
    {
      "fields": {},
      "id": "0bYxx00000000svEAA"
    }
  ],
  "facilitySpecialties": [
    {
      "fields": {},
      "id": "0bXxx00000000ZWEAY"
    }
  ],
  "fields": {},
  "id": "0bSxx00000000ssEAA",
  "identifiers": [],
  "providerFacilityServices": []
}
],
"providerAffiliations": [
  {
    "fields": {},
    "id": "07kxx0000004D0HAAU"
  }
],
"providerServices": [
  {
    "fields": {},
    "id": "15Mxx0000004CguEAE"
  }
],
"specialties": [
  {
    "fields": {},
    "id": "0bOxx00000000WHEAY"
  },
  {
    "fields": {},
    "id": "0bOxx00000000WIEAY"
  }
],
"taxonomies": [
  {
    "fields": {},
    "id": "0bPxx00000000WHEAY"
  }
]

```



```

        },
        {
            "fields": {},
            "id": "0bPxx00000000WIEAY"
        }
    ],
    "treatedConditions": [
        {
            "fields": {},
            "id": "1K4xx0000004D3UCAU"
        }
    ],
    "type": "practitioner"
}
]
},
{
    "code": "201",
    "isSuccess": true,
    "message": "1 successfully processed - 0 failed",
    "providers": [
        {
            "accreditations": [],
            "awards": [],
            "boardCertifications": [],
            "businessLicenses": [],
            "careProviderAdverseActions": [],
            "code": "201",
            "contact": {
                "fields": {},
                "id": "003xx000004Wj6KAAS"
            },
            "contactProfile": {
                "fields": {},
                "id": "11Axx0000004aebEAA"
            },
            "facilityNetworks": [],
            "healthcareProvider": {
                "fields": {},
                "id": "0cmxx0000000149AAA",
                "providerServices": [
                    {
                        "fields": {},
                        "id": "15Mxx0000004CLwEAM"
                    }
                ]
            },
            "treatedConditions": [
                {
                    "fields": {},
                    "id": "1K4xx0000004ClkCAE"
                }
            ]
        }
    ],
    "message": "SUCCESS",

```

```

    "npis": [],
    "personEducations": [],
    "personEmployments": [],
    "practitionerFacilities": [
      {
        "facilityNetworks": [
          {
            "fields": {},
            "id": "0bYxx00000000CvEAI"
          },
          {
            "fields": {},
            "id": "0bYxx00000000CwEAI"
          }
        ],
        "facilitySpecialties": [
          {
            "fields": {},
            "id": "0bXxx00000000BJEAY"
          }
        ],
        "fields": {},
        "id": "0bSxx00000000CvEAI",
        "identifiers": [],
        "providerFacilityServices": [
          {
            "fields": {},
            "id": "15Mxx0000004CLxEAM"
          }
        ]
      }
    ],
    "specialties": [],
    "taxonomies": [],
    "type": "practitioner"
  }
]
}

```

Sample Output Response - Partial Success

```

{
  "code": "207",
  "message": "all good",
  "success": true,
  "providers": [
    {
      "type": "facility",
      "code": "",
      "message": "Specialty Code \"409\" not found",
      "success": false,
      "healthcareProvider": {

```

```

        "fields":{
            "ProviderType":"Physician",
            "EffectiveFrom":"2019-01-01"
        }
    },
    {
        "type": "practitioner",
        "code": "200",
        "message": "all good",
        "success": true,
        "Contact":{
            "id": "<contact id>"
        },
        "healthcareProvider":{
            "id": "provider id"
            "fields":{
                "ProviderType":"Physician",
                "EffectiveFrom":"2019-01-01",
                "Hc4a__language__c" : "Spanish",
                "Hc4a__emergencyContactId__c" : {
                    "value" : "SF21083209",
                    "referenceField" : "id"
                }
            }
        },
        "npis":[{
            "id": "npi id"
        }],
        "specialties":[
            {
                "id": "specialty id"
            }
        ],
        "taxonomies":[
            {
                "id": "taxonomy id"
            }
        ],
        "practitionerFacilities":[
            {
                "id": "pract. fac. id",
                "facilityNetworks": [
                    {
                        "id": "payer. network id"
                    },
                    {
                        "id": "payer. network id"
                    }
                ],
                "facilitySpecialties": [
                    {
                        "id": "fac. spec. id"
                    }
                ]
            }
        ]
    }
}

```

```

        ]
      },
      "boardCertifications" : [
        {
          "id": "board certification id"
        }
      ],
      "awards" : [
        {
          "id": "award id"
        }
      ]
    }
  ]
}

```

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '___c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.

Error Code	Http Status Code	Error Message
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Upsert Provider

This business-level API enables you to upsert data in Salesforce to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Use this API to support single record create (such as CAQH integration) for multiple providers, along with all their associated data.

Use Cases

Upsert means updating data in healthcare provider record fields and inserting new fields with a single call. For example, you may want to update the operating hours of an existing provider account at the same time as you specify provider type.

- When a group of providers is up for re-credentialing due to changes in specialty or board certifications, bulk-update existing provider records.
- When Hospital Group ABC acquires Hospital Group XYZ, move the providers' affiliation from ABC to XYZ.
- When Hospital Group ABC extends its hours with an additional working day at one of its locations, bulk-update the operating hours for all the providers serving that location.

Supported Fields

The upsert provider API supports all standard and custom fields.

Resources

Details and JSON samples

Code Samples

Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Supported Fields

The upsert provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the Name field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```



Note:

- Users can edit the Name field after it has been auto-populated.
- When a user enters data from the UI, the Name field is not auto-populated.

If person accounts are enabled, use the recordType parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not Account or Contact.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

52.0 and later

Authentication

Authorization: Bearer **token**



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

PATCH

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practitioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

You can create either a practitioner or a facility. A facility is always associated with an account. A practitioner can be associated with a contact or a person account.

- You can edit up to 25 provider records at a time.
- Use the API name of the field (such as RecordType), not the label (such as "Record Type").
- Strings with trailing spaces are not supported.



Note: The comments in these samples are for documentation purposes only and aren't meant to be valid JSON.

Sample Input: Update an Existing Practitioner Field and Insert New Practitioner Fields

Here's what your JSON request body might look like when you change the last name on a practitioner's person account, and also specify that the practitioner is a doctor in a solo practice.

```
{
  "providers": [
```

```

{
  "type": "practitioner",
  "account": {
    "id": {
      "value": "001B000001MVfiliAD",
      "referenceField": "Id"
    },
    "fields": {
      "LastName": "Stewart1"
    }
  }
  "healthcareProvider": {
    "fields": {
      "ProviderType": "Medical Doctor",
      "ProviderClass": "Solo Practitioner"
    }
  }
}
]
}

```

 **Note:** In this case, we are creating a practitioner as a person account.

Sample Input: Update an Existing Facility and Practitioner Field for a Provider and Insert New Fields

Here's what it might look like when you change the last name of a practitioner and also specify that the practitioner is a doctor in a solo practice. (A solo practice is treated as a facility with a single practitioner attached to it.)

```

{
  "providers": [
    {
      "type": "facility",
      "account": {
        "id": {
          "value": "001B000001MVfhEIAT",
          "referenceField": "Id"
        },
        "fields": {
          "Name": "Public Hospital 1"
        }
      },
      "healthcareProvider": {
        "fields": {
          "ProviderType": "Medical Doctor",
          "ProviderClass": "Solo Practitioner"
        }
      }
    },
    {
      "type": "practitioner",
      "contact": {
        "id": {
          "value": "003B000000IqubiIAB",
          "referenceField": "Id"
        }
      }
    }
  ]
}

```



```

    },
    "fields":{
      "LastName":"King1"
    }
  },
  "healthcareProvider":{
    "fields":{
      "ProviderType":"Medical Doctor",
      "ProviderClass":"Solo Practitioner"
    }
  }
}
]
}

```

 **Note:** In this case, we are creating a practitioner as a contact on an account. If we had set type to practitioner and specified an account, we would be creating a person account.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '__c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.

Error Code	Http Status Code	Error Message
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Referral Management

Create a patient referral in a Salesforce org from an external data source.

When you send a request to create a patient referral, the API creates records in multiple objects, such as Account, ClinicalServiceRequest, and ClinicalServiceRequestDetail to store the patient referral information.

Resource

```
/connect/health/referral-management/referrals
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/referral-management/referrals
```

Available version

59.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

JSON example

Here's an example request to create an existing patient referral.

```
{
  "patient": {
    "id": "005S7000001xLk1IAE"
```

```

},
"referralDetails": [
  {
    "detailType": "Insurance",
    "detailRecordType": "Member Plan",
    "fields": {
      "Name": "Aetna PPO",
      "MemberNumber": "2345678"
    }
  },
  {
    "detailType": "Insurance",
    "detailRecordType": "Member Plan",
    "detailRecordId": "0SqRM0000004F2z0AE"
  }
],
"requester": {
  "id": "0cmS70000004CAuIAM"
},
"referralNotes": "This is an urgent request",
"performers": [
  {
    "id": "0cmRM0000004nAgYAI"
  },
  {
    "id": "0cmRM0000004nAgDZc"
  }
],
"referral": {
  "fields": {
    "PatientInstruction": "Need Appointment ASAP.",
    "Priority": "Urgent"
  }
},
"shouldUseHighConfidenceMatch": true
}

```

Here's an example request to create a new patient referral.

```

{
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    }
  ]
}

```

```
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
patient	Record Fields Input[]	Account details of the patient being referred.	Required	59.0
performers	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	59.0
referral	Record Fields Input[]	Referral information.	Required	59.0

Name	Type	Description	Required or Optional	Available Version
referralDetails	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	59.0
referralNotes	String	Referral notes.	Optional	59.0
requester	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a CareRegisteredDevice object. If the requester is new, provide information to create an account.	Optional	59.0
useHighestConfidence	Boolean	Indicates whether to match a duplicate record that has the highest matching confidence (<code>true</code>) or not (<code>false</code>).	Optional	59.0

Response body for POST[Referral Management Output](#)**Unified Health Scoring**

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

This view helps them identify the trends in a patient's health, and use that information to better strategize their care for better outcomes and engagement.

Available Resources

Resource	Description
/connect/health/scores/synchronization	Synchronize the calculated score from the Customer Data Platform for a given score category.
/connect/health/scores/synchronization/status/\${scoreCategory}	Fetch the synchronization status for a given score category.

[Synchronization](#)

Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object.

[Synchronization Status](#)

Fetch the synchronization status for a given score category.

Synchronization

Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object.

The sync API first validates that the score category is mapped to a valid Data Cloud Calculated Insight. If this step is successful, the request is then passed to the Messaging queue where the scores are fetched from Data Cloud. After the messaging queue fetches the scores, they are then submitted to a bulk job that inserts the new scores in HealthScore.

Resource

```
/connect/health/scores/synchronization
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/scores/synchronization
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
  "categoryName" : "HPI"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
categoryName	String	The name of the score category for which the score synchronization is triggered.	Required	55.0
debugMode	Boolean	For internal use only.	Optional	55.0
timestamp	String	For internal use only.	Optional	55.0

Response body for POST

[HPI Score Sync Output](#)

Synchronization Status

Fetch the synchronization status for a given score category.

Resource

```
/connect/health/scores/synchronization/status/${scoreCategory}
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/scores/synchronization/status/HPI
```

Available version

55.0

Requires Chatter

No

HTTP methods

GET

Request parameters

Parameter Name	Type	Description	Required or Optional	Available Version
scoreCategory	String	The name of the score category for which the score synchronization status must be fetched.	Required	55.0

Response body for GET[HPI Score Sync State Output](#)**Visits (POST)**

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

Resource

```
/connect/general-visit/visits
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/general-visit/visits
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

```
<CreateVisitInput>
```

JSON example

```
{
  "visitType": "08qSG00000017VhYAI",
  "place": "131SG0000006yazYAA",
  "plannedVisitStartTime": "2023-12-28T09:07:21.205-07:00",
```

```

"status": "Planned",
"account": "001SG00000Cq7T8YAJ",
"visitor": [
{
"user": "005SG000003Z0p9YAC",
"primary": true
}
],
"productRequired": [
{
"productId": "01tSG000000KOxRYAW",
"quantity": 1
}
]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
account	String	ID of the account that is associated with a visit.	Required	55.0
actionPlanTemplate	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define the sets of tasks that your sales reps perform during visits.	Optional	55.0
context	String	Purpose of the visit, such as claim or work type.	Optional	55.0
place	String	Indicates the place that sales representatives visit.	Required	55.0
plannedVisitEndTime	String	Date and time when the visit is expected to end.	Optional	55.0
plannedVisitStartTime	String	Date and time when the visit is expected to start.	Required	55.0
productRequired	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
status	String	Indicates the status of the visit. Valid values are: - Abandoned - Completed - InProgress - Planned	Optional	55.0
statusRemarks	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
visitPriority	String	Priority of the visit. Valid values are: - High - Low - Medium	Optional	55.0
visitType	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
visitedParty	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
visitor	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Response body for POST[Create Visit Output](#)

SEE ALSO:

[Intelligent Sales](#)**Work Type Lead Time (POST)**

Get a list of work types and their associated lead times that are optimized across regions for a specific advanced therapy.

An advanced therapy process (work procedure) comprises several stages (work types), steps, and tasks, each of which has its own completion time or lead time. For example, the zunos disease therapy has multiple stages, such as, Apheresis, Manufacturing, and Infusion, each of which consists of discrete steps. Apheresis has a lead time of two days, following which the manufacturing stage begins. This API helps to automate and streamline the advanced therapy management process by getting the optimized work type lead times across various regions.

Resource

```
/connect/health/advanced-therapy-management/worktype-leadtime
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/advanced-therapy-management/worktype-leadtime
```

Available version

60.0

HTTP methods

POST

Request body for POST**JSON example**

```
{
  "contextId": "0Wwxx0000000DWjCAM",
  "workProcedureId": "0zjSG00000000PpYAI",
  "priority": 5
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of a program enrollee, an account, or opportunity.	Optional	60.0
priority	Integer	Number between one and ten indicating the priority associated with a country or service territory. This field is useful when you want to override the lead time based on a country or service territory.	Optional	60.0
workProcedureId	String	Advanced therapy ID.	Required	60.0

Response body for POST

[Work Type Lead Time Output](#)

Quotas and Allocations

Find available slots and manage quotas for therapies (Work Procedures) at various stages (Work Types) across multiple treatment centers.

See [Advanced Therapy Management](#) in

Salesforce Help

for details on quotas, allocations and slot management.

Resource

```
/connect/health/advanced-therapy-management/quotas-and-allocations
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v65.0/connect/health/advanced-therapy-management/quotas-and-allocations
```

Available version

60.0

HTTP method

POST

Request body for POST**Root XML tag**

```
<quotasAndAllocations>
```

JSON example

```
{
  "contextId": "0Wwxx000000003FCAQ",
  "endDate": "2023-12-01T02:29:59.000Z",
  "leadTimeMap": {
    "08qxx0000004CSRAA2": 2,
    "08qxx0000004CSQAA2": 30,
    "08qxx0000004CSOAA2": 3,
    "08qxx0000004CSPAA2": 2
  },
  "siteId": "0Hhxx0000004CQmCAM",
  "startDate": "2023-11-15T02:30:00.000Z",
  "workProcedureId": "0uVxx00000000G9EAI",
  "workTypeId": "08qxx0000004CSPAA2"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of the program enrollee, a case or an opportunity used for slot searching.	Optional	60.0
endDate	String	End date and time of slot searching.	Optional	60.0
leadTimeMap	String	Lead time map of work type to lead time.	Optional	60.0
siteId	String	Work procedure organization used for slot searching.	Optional	60.0
startDate	String	Start date and time of slot searching.	Optional	60.0
workProcedureId	String	ID of the work procedure used for searching.	Optional	60.0
workTypeId	Map<String, Integer>	ID of the work type used for slot searching.	Optional	60.0

Response Body for POST

[Quotas and Allocations](#)

Request Bodies

This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

To create a JSON request body, specify the properties of the request body in JSON format. If a request body is top-level, it has a root XML tag listed. To create an XML request body, nest the properties as XML tags inside the root XML tag.

[Action Plan Context Filters Input](#)

Input representation of the action plan context filters.

[Action Plan Template Input](#)

Input representation of an action plan template.

[Action Plan Template Item Filters Input](#)

Input representation of the action plan template item filters.

[Address Input](#)

The detailed address information for a facility used as search criteria.

[Appointed Representative Input](#)

Person who is the appointed representative for the member.

[Assessment Details Input](#)

Input representation of the assessment details of Assessment Response request.

[Assessment Links Input](#)

Associated assessments including id, category, reason and sequence.

[Assessment Reasons Input](#)

Input representation of the assessment reason in Assessment Response request.

[Assessment Responses Input](#)

Input for assessment responses.

[Asset Search Criteria Input](#)

Criteria used to search for assets.

[Assessment Values Input](#)

Input representation of the assessment value of Assessment Response request.

[Book Slot Chain Input](#)

Input representation of the request to create service appointments.

[Build Identity Verification Context Input](#)

Input representation of the Build Identity Verification Context resource.

[Captcha Token Input](#)

Input representation of a Google captcha verification token.

[Care Request Case Input](#)

Case related to the care request.

[Care Request Patient Input](#)

The patient for whom the request is being raised.

[Care Authorization Request Input](#)

A complete care authorization request.

[Care Diagnosis Input](#)

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

[Care Request Drug Input](#)

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

[Care Request Input](#)

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

[Care Request Item Input](#)

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

[Care Requests List Input](#)

A list of care authorization requests.

[Care Request Reviewer Input](#)

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

[Care Request Subscriber Input](#)

The primary member on the plan.

[Care Requests Update List Input](#)

A list of care authorization requests to update.

[Content Document Input](#)

Input representation for documents linked to the care request record.

[Common Search Criteria Input](#)

Search filters that apply to both provider and asset searches.

[Create Visit Request Input](#)

Input representation of the create visit request.

[Custom Field Value Input](#)

Adds additional information to any fields not mapped by the medication statement API.

[Digital Verification Input](#)

Input representation of the request to perform verification tasks for digital verification records.

[Digital Verification Input Fields Map](#)

Input representation of the key-value pairs containing the fields to be updated for the digital verification.

[Dispenser Address Input](#)

Address of the pharmacy.

[Document Management Input](#)

Input representation for the document split request.

[Document Process Input](#)

Input representation of the content document or received document record to create or update a Salesforce object record.

[Enrollee Product Input](#)

Data for a single enrollee product.

[Fields Without Conflict Input](#)

Input representation of the list of fields without conflict for record creation.

[Field Value Input](#)

Input representation for each field.

[FHIR Address Input](#)

Input representation for the Address FHIR object.

[FHIR Codeable Concept Input](#)

Input representation for the CodeableConcept FHIR object.

[FHIR Codeable Concept Or ID Input](#)

Input representation for FHIR Codeable Concept or ID.

[FHIR Coding Input](#)

Input representation for the Coding FHIR object.

[FHIR Contact Point Input](#)

Input representation for the ContactPoint FHIR object.

[FHIR Dispense Input](#)

The input representation of FHIR Dispense.

[FHIR Dosage Input](#)

The input representation of dosage information for a patient's medication.

[FHIR Dose](#)

Input representation for the dosage quantity.

[FHIR Dose And Rate](#)

Input representation of the specified dose and rate.

[FHIR Human Name Input](#)

The input representation for the name of a person and all its associated metadata.

[FHIR Identifier Input](#)

The input representation of the Identifier FHIR object.

[FHIR Medication Statement](#)

Input representation for the Medication Statement FHIR object.

[FHIR Medication Resource Input](#)

The input representation of FHIR Medication.

[FHIR Patient Input](#)

Input representation for the FHIR patient resource.

[FHIR Rate](#)

Input representation for dosage rate.

[FHIR Reference Input](#)

The input representation for the Reference FHIR object.

[FHIR Request](#)

Input representation for the supply of medication, along with information about how it should be administered.

[First Reviewer Input](#)

The name of the person who reviewed the request.

[FHIR Unit Of Measure](#)

Input representation for Unit of Measure.

[FHIR Unit Of Measure Or ID](#)

Input representation for Unit of Measure Or Id.

[General Practitioner Input](#)

Member's primary or general care practitioner.

[HPI Score Sync Input](#)

Input representation of the score synchronization request.

[Med Statement Input Payload](#)

Input representation of the request to create a patient's medication statement.

[Medical Director Input](#)

Name of the medical director who reviewed the request.

[Original Denial Medical Director Input](#)

The name of the medical director who denied the original request.

[Patient Contact Party Input](#)

The input representation of the patient contact party.

[Page Specification Input](#)

Input representation of the page specification details.

[Page Specification List Input](#)

Input representation of the page specification list.

[Patient Communication Language Input](#)

Input representation of the patient communication language.

[Patient Input](#)

Input containing data for a single patient.

[Product Required Attributes Input](#)

Input representation of the products required for the visit.

[Process Definition Input](#)

Input representation of the verification process definition.

[Process Detail Input](#)

Input representation of the verification process details.

[Program Enrollment Input](#)

Request body for care program enrollment.

[Provider Search Criteria Input](#)

Criteria used to search for healthcare providers.

[Referral Management Input](#)

Input representation of the request to create a patient referral.

[Slot Input](#)

Input representation of an appointment slot.

[Guest Referral Input](#)

Input representation of the request to create a patient referral record based on a guest user's input.

[Record Fields Input](#)

Input representation of the request to create a generic object, such as an account, or referral details.

[Referral Detail Input](#)

Input representation of the request to create patient referral details.

[Reopened By Input](#)

The name of the person who reopened the care request.

[Requesting Practitioner Input](#)

Ordering or referring practitioner for the request.

[Resources Input](#)

Input representation for getting appointment slot resources.

[Servicing Facility Input](#)

Facility where the service is being provided.

[Servicing Practitioner Input](#)

Practitioner administering the service.

[Search Input](#)

Input representation for Search API

[Selected Search Result Input](#)

Input representation for the selected search result.

[Transport Location Input](#)

Input representation for Transport Location

[User Credentials Input](#)

Input representation of the user credentials to perform digital verification.

[Verification Context Input](#)

Input representation for verification context.

[Verified Result Input](#)

Input representation of the verifier result.

[Verifier Input](#)

Input representation for verifier fields.

[Verification Process Field Input](#)

Input representation of fields for the verification process.

[Visited Party Attributes Input](#)

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

[Visitor Attributes Input](#)

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

[Work Type Lead Time Input](#)

Input representation of the request to get a list of work types and their associated lead times.

[Quotas and Allocation Input](#)

Input representation of available slots for quotas and allocation.

[Question Responses Input](#)

Input for assessment question responses.

Action Plan Context Filters Input

Input representation of the action plan context filters.

Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of the Generic Visit Task Context record.	Optional	55.0
kpiIds	String[]	IDs of the corresponding key performance indicators (KPI) associated with the context ID.	Optional	55.0

Action Plan Template Input

Input representation of an action plan template.

JSON example

```
"actionPlanTemplate": {
  "templateId": "0PTxx0000004C92GAE",
  "templateItemFilters": [
    {
      "templateItemId": "0PJxx0000004C92GAE"
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
templateId	String	ID of an action plan template.	Optional	55.0
templateItemFilters	Action Plan Template Item Filters Input []	Details of the action plan template item filters.	Optional	55.0

Action Plan Template Item Filters Input

Input representation of the action plan template item filters.

Properties

Name	Type	Description	Required or Optional	Available Version
contextFilters	Action Plan Context Filters Input []	Details of the action plan context filters.	Optional	55.0
templateItemId	String	ID of the action plan template item.	Optional	55.0

Address Input

The detailed address information for a facility used as search criteria.

JSON Example

```
{
  "facilityAddress": {
    "addressText": "1000 Main Street, Suite 200, Springfield, IL 62704, USA",
    "streetLines": [
      "1000 Main Street",
      "Suite 200"
    ],
    "city": "Springfield",
    "district": "Sangamon County",
    "stateProvince": "IL",
    "postalCode": "62704",
    "country": "USA",
    "latitude": 39.7990,
    "longitude": -89.6586
  }
}
```

Properties

Property Name	Type	Description	Required
addressText	String	The complete address in a single text string.	Optional
streetLines	Array of Strings	An array of strings representing the street address lines, including building number, street name, and apartment/suite/P.O. Box details.	Optional
city	String	The name of the city, town, or locality.	Optional
district	String	The district, county, or administrative area.	Optional
stateProvince	String	The full name or standard abbreviation of the state, province, or region.	Optional
postalCode	String	The postal code, ZIP code, or postcode relevant to the address.	Optional
country	String	The country of the address, ideally a two-letter (ISO 3166-1 alpha-2) or three-letter (ISO 3166-1 alpha-3) country code.	Optional
latitude	Number	The geographical latitude coordinate of the address.	Optional
longitude	Number	The geographical longitude coordinate of the address.	Optional

Appointed Representative Input

Person who is the appointed representative for the member.

Root XML tag

```
<appointedRepresentative>
```

JSON example

```
{
  "firstName": "Jane",
  "lastName": "Doe"
}
```

Properties

Name	Type	Description	Required	Available Version
firstName	String	First Name of the appointed representative.	No	46.0
lastName	String	Last Name of the appointed representative.	No	46.0
suffix	String	Name suffix of the appointed representative.	No	46.0
birthDate	String	Birth date of the appointed representative.	No	46.0



Tip: All the fields in this input are optional. However, it is advisable to provide as much information as possible to find a unique appointed representative record to associate with your care request.

Assessment Details Input

Input representation of the assessment details of Assessment Response request.

JSON example

```
{
  "assessmentDetails": {
    "assessmentReasons": [
      {
        "referenceRecord": "0jySG0000000qRdxxI"
      },
      {
        "referenceRecord": "0SqSG000000005HRxxY"
      },
      {
        "referenceRecord": "0kmSG0000000n7BxxQ",
        "referenceValue": "Medication Request sample"
      },
      {
        "referenceValue": "Reference Record not present"
      }
    ],
    "assessmentQuestionsResponseDetails": {
      "First_Name": {
```

```
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TxxQ",
        "reviewer": "003SG00000BTzxpxxD"
      },
      "Last_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TxxQ",
        "reviewer": "003SG00000BTzxpxxD"
      },
      "Email": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TxxQ",
        "reviewer": "003SG00000BTzxpxxD"
      },
      "Phone": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TxxQ",
        "reviewer": "003SG00000BTzxpxxD"
      },
      "Multi_Select": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TxxQ",
        "reviewer": "003SG00000BTzxpxxD"
      }
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~assessmentQuestions~~	Map<String, Object>	The details of the assessment questions response. Only available for Health Cloud users.	Optional	63.0
assessmentReasons	Link to AssessmentReasons on page 1877	Details of the assessment.	Optional	63.0

Assessment Links Input

Associated assessments including id, category, reason and sequence.

Root XML tag

```
<assessmentLinks>
```

JSON example

```
{
  "id": "0U3SG00000068Cb0AI",
  "category": "0iPSG0000024n0z2AA",
  "reason": "0iPSG0000024n0z2AA",
  "sequence": 333
}
```

```
}  
]
```

Properties

Name	Type	Description	Required	Available Version
category	String	The category that the supporting content belongs to.	No	63.0
id	String	The assessment used as the supporting content.	Yes	55.0
reason	String	The reason why the supporting content is required.	No	63.0
sequence	String	The sequence number of the content when multiple contents are available.	No	63.0

Assessment Reasons Input

Input representation of the assessment reason in Assessment Response request.

JSON example

```
{  
  "assessmentReasons": [  
    {  
      "referenceRecord": "0jySG0000000qRdxxI"  
    },  
    {  
      "referenceRecord": "0SqSG00000005HRxxY"  
    },  
    {  
      "referenceRecord": "0kmSG0000000n7BxxQ",  
      "referenceValue": "Medication Request sample"  
    },  
    {  
      "referenceValue": "Reference Record not present"  
    }  
  ]  
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
referenceRecord	String	Reason for the assessment.	Optional	63.0

Name	Type	Description	Required or Optional	Available Version
referenceValue	String	The supporting information when there is no Salesforce record to be added as the reference record.	Optional	63.0

Assessment Responses Input

Input for assessment responses.

JSON example

```
{
  "inputs": {
    "questionResponses": {
      "ootb__DF_API_MSelect1": "Y;N",
      "ootb__DF_API_MSelect2": "1;2;3",
      "ootb__DF_API_RG1": {
        "ootb__DF_API_Radio1": "Y",
        "ootb__DF_API_Radio2": "N",
        "ootb__DF_API_Radio3": "M"
      },
      "ootb__DF_API_Text": "TestingDF",
      "ootb__DF_API_Select1": "1",
      "ootb__DF_API_Select2": "w",
      "ootb__DF_API_EditBlock2": {
        "ootb__DF_API_Int": 5
      },
      "ootb__DF_API_Boolean": true,
      "ootb__DF_API_Formula": true
    }
  },
  "contextId": "0U3B00000004IhWKAU",
  "assessmentValues": {
    "Assessment.AssessmentStatus": "Completed"
  },
  "completedDateTime": "2024-10-23T14:45:29.123+05:30",
  "assessor": "001SG000001aIWPYA2",
  "identifier": "Test identifier",
  "assessmentDetails": {
    "assessmentReasons": [
      {
        "referenceRecord": "0jySG0000000qRdYAI"
      },
      {
        "referenceRecord": "0SqSG000000005HR0AY"
      },
      {
        "referenceRecord": "0kmSG00000000n7BYAQ",
        "referenceValue": "Medication Request sample"
      },
      {
        "referenceValue": "Reference Record not present"
      }
    ]
  }
}
```

```
    }
  ],
  "assessmentQuestionsResponseDetails": {
    "First_Name": {
      "originType": "Auto",
      "reviewerRole": "0hsSG0000002t8TYAQ",
      "reviewer": "003SG00000BTzxpYAD"
    },
    "Last_Name": {
      "originType": "Auto",
      "reviewerRole": "0hsSG0000002t8TYAQ",
      "reviewer": "003SG00000BTzxpYAD"
    },
    "Email": {
      "originType": "Auto",
      "reviewerRole": "0hsSG0000002t8TYAQ",
      "reviewer": "003SG00000BTzxpYAD"
    },
    "Phone": {
      "originType": "Auto",
      "reviewerRole": "0hsSG0000002t8TYAQ",
      "reviewer": "003SG00000BTzxpYAD"
    },
    "Multi_Select": {
      "originType": "Auto",
      "reviewerRole": "0hsSG0000002t8TYAQ",
      "reviewer": "003SG00000BTzxpYAD"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
assessment Values	Assessment Values Input > on page 1880[]	Values of Assessment fields.	Optional	60.0
contextId	String	Context record for the OmniScript.	Optional	60.0
inputs	Question Responses Input []	Responses for Assessment Questions.	Optional	60.0

Asset Search Criteria Input

Criteria used to search for assets.

JSON Example

```
{
  "assetSearchCriteria": {
```

```
    "assetName": "MRI Scanner",
    "assetTypeIds": [
      "DI-001",
      "IM-005"
    ],
    "assetCategories": [
      "Diagnostic Imaging",
      "Large Equipment"
    ],
    "status": "Available",
    "productCode": "SIEMENS-MAGNETOM-S"
  }
}
```

Properties

Property Name	Type	Description	Required
assetName	String	The name of the asset.	Optional
assetTypeIds	Array of Strings	A list of IDs corresponding to the asset's types.	Optional
assetCategories	Array of Strings	A list of the names of the asset's categories.	Optional
status	String	The current status of the asset.	Optional
productCode	String	The product code associated with the asset.	Optional

Assessment Values Input

Input representation of the assessment value of Assessment Response request.

JSON example

```
{
  "assessmentValues": {
    "Assessment.AssessmentStatus": "Completed",
    "completedDateTime": "2024-10-23T14:45:29.123+05:30",
    "assessor": "001SG000000laIWPYA2",
    "identifier": "Test identifier",
    "assessmentDetails": {
      "assessmentReasons": [
        {
          "referenceRecord": "0jySG00000000qRdYAI"
        },
        {
          "referenceRecord": "0SqSG000000005HR0AY"
        },
        {
          "referenceRecord": "0kmSG00000000n7BYAQ",
          "referenceValue": "Medication Request sample"
        },
        {
          "referenceValue": "Reference Record not present"
        }
      ]
    }
  }
}
```



```

    ],
    "assessmentQuestionsResponseDetails": {
      "First_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Last_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Email": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Phone": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Multi_Select": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      }
    }
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
~~assessment~~ ~~assessmentStatus~~	String	Status of the assessment.	Optional	60.0
assessmentDetails	~~AssessmentResponse~~ AssessmentResponse on page 1875	Metadata of the Assessment Questions.	Optional	63.0
assessor	String	Person who carried out the assessment and recorded the responses.	Optional	63.0
completedDateTime	Integer	The date and time when the assessment was completed.	Optional	63.0
identifier	String	Unique identifier of a completed or partially completed assessment in the source system.	Optional	63.0

Book Slot Chain Input

Input representation of the request to create service appointments.

JSON example

```
{
  "careProgramEnrolleeId": "08pxx0000004C92AAE",
  "workProcedureId": "08pxx0000004C92AAE",
  "slots": [
    {
      "schedStartTime": "2022-03-26T16:30:00.000+0000",
      "schedEndTime": "2022-03-26T16:30:00.000+0000",
      "workTypeId": "08pxx0000004C92AAE",
      "serviceTerritoryId": "08pxx0000004C92AAE",
      "serviceResourceId": "08pxx0000004C92AAE",
      "contactId": "08pxx0000004C92AAE",
      "appointmentType": "08pxx0000004C92AAE",
      "subject": "Apheresis",
      "additionalInformation": "Needs Cab Assistance",
      "street": "1 Market Street",
      "city": "San Francisco",
      "state": "CA",
      "postalCode": "94105",
      "country": "USA",
      "comments": "",
      "status": "Scheduled"
    },
    {
      "schedStartTime": "2022-03-26T16:30:00.000+0000",
      "schedEndTime": "2022-03-26T16:30:00.000+0000",
      "workTypeId": "08pxx0000004C92AAE",
      "serviceTerritoryId": "08pxx0000004C92AAE",
      "serviceResourceId": "08pxx0000004C92AAE",
      "contactId": "08pxx0000004C92AAE",
      "appointmentType": "08pxx0000004C92AAE",
      "subject": "Apheresis",
      "additionalInformation": "Needs Cab Assistance",
      "street": "1 Market Street",
      "city": "San Francisco",
      "state": "CA",
      "postalCode": "94105",
      "country": "USA",
      "comments": "",
      "status": "Scheduled"
    },
    {
      "schedStartTime": "2022-03-26T16:30:00.000+0000",
      "schedEndTime": "2022-03-26T16:30:00.000+0000",
      "workTypeId": "08pxx0000004C92AAE",
      "serviceTerritoryId": "08pxx0000004C92AAE",
      "serviceResourceId": "08pxx0000004C92AAE",
      "contactId": "08pxx0000004C92AAE",
      "appointmentType": "08pxx0000004C92AAE",
      "subject": "Apheresis",
      "additionalInformation": "Needs Cab Assistance",
```

```
{
  "street": "1 Market Street",
  "city": "San Francisco",
  "state": "CA",
  "postalCode": "94105",
  "country": "USA",
  "comments": "",
  "status": "Scheduled"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
careProgramEnrolleeId	String	ID of the care program enrollee for whom the service appointments must be created.	Required	60.0
slots	Slots []	Appointment slots to be booked.	Required	60.0
workProcedureId	String	ID of the work procedure for which the service appointments are to be created.	Required	60.0

Build Identity Verification Context Input

Input representation of the Build Identity Verification Context resource.

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{
  "objectName": "Account",
  "selectedRecordId": "001xx000003GZeFAAW"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The API name of the caller's object.	Optional	54.0
selectedRecordId	String	The record ID of the caller.	Optional	54.0

Captcha Token Input

Input representation of a Google captcha verification token.

Properties

Name	Type	Description	Required or Optional	Available Version
siteKeyDeveloperName	String	Registered Salesforce key pair name.	Required	60.0
token	String	Captcha token to verify.	Required	60.0
type	String	Captcha token type. Possible values are: - HCaptcha - ReCaptcha	Required	60.0

Care Request Case Input

Case related to the care request.

Root XML tag

```
<case>
```

Properties

Name	Type	Description	Required	Available Version
caseOrigin	String	The source of the case, such as Email, Phone, or Web. Maps to: <code>Case.Origin</code>	Yes	46.0
caseReason	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: <code>Case.Reason</code>	No	46.0
description	String	A text description of the case. Limit: 32 KB. Maps to: <code>Case.Description</code>	No	46.0
parentCaseNumber	String	The ID of the parent case in the hierarchy. Maps to: <code>Case.ParentId</code>	No	46.0
priority	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: <code>Case.Priority</code>	No	46.0
status	String	The status of the case. Maps to: <code>Case.Status</code>	No	46.0
subject	String	The subject of the case. Limit: 255 characters. Maps to: <code>Case.Subject</code>	Yes	46.0
type	String	The type of case, such as Feature Request or Question. Maps to: <code>Case.Type</code>	No	46.0
suppliedCompany	String	The company name that was entered when the case was created. This field can't be updated after the case has been	No	46.0

Name	Type	Description	Required	Available Version
		created. Maps to: <code>Case.SuppliedCompany</code>		
<code>suppliedEmail</code>	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedEmail</code>	No	46.0
<code>suppliedName</code>	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedName</code>	No	46.0
<code>suppliedPhone</code>	String	The phone number that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedPhone</code>	No	46.0

Care Request Patient Input

The patient for whom the request is being raised.

Root XML tag

```
<patient>
```

Properties

Name	Type	Description	Required	Available Version
<code>addressLine1</code>	String	Patient's address line 1.	No	46.0
<code>addressLine2</code>	String	Patient's Address Line 2.	No	46.0
<code>birthDate</code>	String	Date of birth of the patient. Maps to: <code>CareRequest.MemberDateOfBirth</code>	No	46.0
		 Note: Required if birth date is specified in the member account record. Must be in <code>DateTime</code> format; for example: <code>1970-04-30T00:00:00</code> .		
<code>city</code>	String	City where the patient lives.	No	46.0
<code>firstName</code>	String	First name of the patient.	No	46.0
<code>gender</code>	String	Gender of the patient. Maps to: <code>CareRequest.MemberGender</code>	No	46.0
<code>lastName</code>	String	Last name of the patient.	Yes	46.0

Name	Type	Description	Required	Available Version
medicareCoverage	Boolean	Indicates whether the patient has Medicare coverage. Maps to: <code>CareRequestExtension.IsMedicareCoverage</code>	No	46.0
memberCondition	String	Free-form description of the patient's condition. Maps to: <code>CareRequest.MemberCondition</code>	No	46.0
memberId	String	Lookup to MemberPlan.MemberNumber.  Note: Not the insurance identifier for the member in Account.	Yes	46.0
memberPrognosis	String	Indicator of the provider's prognosis for the patient. Maps to: <code>CareRequest.MemberPrognosis</code>	No	46.0
memberStatus	String	The patient's status at admission, date of outpatient service, or start of care. Maps to: <code>CareRequest.MemberStatus</code>	No	46.0
middleName	String	Middle name of the patient.	No	46.0
state	String	State where the patient lives.	No	46.0
suffix	String	Name suffix of the patient.	No	46.0
zipCode	String	ZIP code of the patient's address.	No	46.0

Care Authorization Request Input

A complete care authorization request.

Root XML tag

```
<careAuthorization>
```

JSON example

```
{
  "careRequestCase": {
    "caseOrigin": "Web",
    "subject": "Case No 10"
  },
  "contentDocumentLinks": [
    {
      "id": "069xx0000004CNZAA2"
    },
    {
      "id": "069xx0000004CNYAA2"
    }
  ],
  "assessmentLinks": [
```

```

    {
      "id": "0U3SG00000068Cb0AI"
    }
  ],
  "patient": {
    "lastName": "Fedex",
    "firstName": "Roger"
  },
  "careRequestItems": [
    {
      "name": "95810",
      "codeType": "CPT",
      "sourceSystem": "source_system_name",
      "codeDescription": "Dysuria",
      "sourceSystemIdentifier": "0015cmi",
      "quantity": "15"
    }
  ],
  "careRequestDrugs": [
    {
      "sourceSystem": "source_system_name",
      "daysSupply": "10",
      "frequency": "16",
      "name": "Metoprolol"
    }
  ],
  "careRequest": {
    "requestingPractitionerSpecialty": "Neurologist",
    "placeOfService": "InPatient",
    "sourceSystemIdentifier": "0015",
    "name": "Care Request 15",
    "requestingPractitionerLicense": "M.D",
    "sourceSystem": "source_system_name",
    "servicingPractitionerLicense": "M.D",
    "servicingPractitionerSpecialty": "Hospitalist",
    "recordType": "Complaint"
  },
  "careDiagnoses": [
    {
      "sourceSystem": "ajSource",
      "name": "G47.30",
      "codeDescription": "Sleep apnea, unspecified",
      "codeType": "ICD-10-CM"
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
assessmentLinks	Assessment Links Input[]	The details of the associated assessments used as the supporting content.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
careDiagnoses	Care Diagnosis Input[]	List of associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.	Optional	46.0
careRequest	Care Request Input[]	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.	Optional	46.0
careRequestDrugs	Care Request Drug Input[]	List of requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Optional	46.0
careRequestItems	Care Request Item Input[]	The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Optional	46.0
contentDocumentLinks	Documents Input[]	List of clinical documents to be attached as content document links to the prior authorization request.	Optional	55.0
careRequestCase	Care Request Case Input[]	Case related to the care request.	Optional	46.0
patient	Care Request Patient Input[]	The patient for whom the request is being raised.	Optional	46.0
subscriber	Care Request Subscriber Input[]	The primary member on the plan.	Optional	46.0
transportLocations	Transport Location Input[]	List of Transport Locations.	Optional	46.0

Care Diagnosis Input

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Root XML tag

```
<careDiagnosis>
```


JSON example

```
{
  "sourceSystem": "source_system_name",
  "name": "G47.30",
  "codeDescription": "Sleep apnea, unspecified",
  "codeType": "ICD-10-CM"
}
```

Properties

Name	Type	Description	Required	Available Version
careRequest Reviewers	Care Request Reviewer Input	The care diagnosis associated with the care request reviewer. Maps to: <code>CareDiagnosis.CareRequestReviewers</code>	No	52.0
codeDescription	String	Diagnosis code description. Maps to: <code>CareDiagnosis.CodeDescription</code>	No	46.0
codeType	String	Code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeType</code>	No	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeTypeIdentifier</code>	No	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to: <code>CareDiagnosis.DiagnosisCodeSet</code>	No	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCode</code>	No	46.0
dischargeCode Description	String	Description of the discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCodeDescription</code>	No	46.0
dischargeCode Type	String	Code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeType</code>	No	46.0
dischargeCode TypeId	String	ID of the code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeTypeIdentifier</code>	No	46.0
dischargeDiagnosis CodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisCodeSet</code>	No	52.0
dischargeDiagnosis EffectiveDate	String	Effective date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEffectiveDate</code>	No	46.0

Name	Type	Description	Required	Available Version
discharge DiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEndDate</code>	No	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: <code>CareDiagnosis.EffectiveDate</code>	No	46.0
endDate	String	Termination date for the diagnosis. Maps to: <code>CareDiagnosis.EndDate</code>	No	46.0
healthcare DiagnosisCode	String	Healthcare Diagnosis Code.	No	46.0
healthConditionId	String	The health condition that's associated with the member. Maps to: <code>CareDiagnosis.HealthCondition</code>	No	57.0
id	String	ID of the Care Diagnosis.	Required for PATCH	46.0
modifiedCode	String	Modified diagnosis code. Maps to: <code>CareDiagnosis.ModifiedCode</code>	No	46.0
modifiedCode Description	String	Modified diagnosis code description. Maps to: <code>CareDiagnosis.ModifiedCodeDescription</code>	No	46.0
modifiedCode Type	String	Code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeType</code>	No	46.0
modifiedCode TypeId	String	ID of the code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeTypeId</code>	No	46.0
modifiedDiagnosis CodeSet	String	The modified diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.ModifiedDiagnosisCodeSet</code>	No	52.0
modifiedEffective Date	String	Modified effective date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEffectiveDate</code>	No	46.0
modifiedEnd Date	String	Modified termination date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEndDate</code>	No	46.0
modifiedPrimary Diagnosis	Boolean	Modified Primary Diagnosis	No	46.0
name	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Yes	46.0

Name	Type	Description	Required	Available Version
presentOn Admission	String	Specifies if the health condition was present at the time of member admission. Maps to: <code>CareDiagnosis.PresentOnAdmission</code>	No	57.0
primary	Boolean	Indicates whether it is a primary diagnosis (<code>true</code>) or not (<code>false</code>).	No	46.0
primaryDischarge Diagnosis	Boolean	Indicates whether it is a primary Discharge Diagnosis (<code>true</code>) or not (<code>false</code>).	No	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareDiagnosis.SourceSystem</code>	No	46.0
sourceSystem Identifier	String	ID of the system from which the request was sourced. Maps to: <code>CareDiagnosis.SourceSystemIdentifier</code>	No	46.0
sourceSystem Modified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareDiagnosis.SourceSystemModified</code>	No	46.0

SEE ALSO:

[CareDiagnosis](#)

Care Request Drug Input

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Root XML tag

```
<careRequestDrug>
```

JSON example

```
{
  "sourceSystem": "source_system_name",
  "daysSupply": "10",
  "frequency": "16",
  "name": "Metoprolol"
}
```

Properties

Name	Type	Description	Required	Available Version
approvedUnits	Integer	Approved quantity of the drug. Maps to: <code>CareRequestDrug.ApprovedUnits</code>	No	46.0

Name	Type	Description	Required	Available Version
AssertionIdentifier	String	The unique identifier of the coverage assertion. This is unavailable for PATCH requests.	No	63.0
authApprovalIdentifier	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: <code>CareRequestDrug.AuthApprovalIdentifier</code>	No	57.0
authorizationRefIdentifier	String	The unique identifier of the authorization request associated with this requested drug. Maps to: <code>CareRequestDrug.AuthorizationRefIdentifier</code>	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request drug associated with the care request reviewer. Maps to: <code>CareRequestDrug.CareRequestReviewers</code>	No	52.0
clinicalDetermination	String	The clinical determination of the drug request. Maps to: <code>CareRequestDrug.ClinicalDetermination</code>	No	52.0
clinicalDeterminationNote	String	The notes related to the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationNote</code>	No	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationReason</code>	No	52.0
code	String	Code for the drug. Maps to: <code>CareRequestDrug.Code</code>	No	46.0
codeType	String	ID code type for the drug. Maps to: <code>CareRequestDrug.CodeType</code>	No	46.0
daysSupply	Integer	Number of days to supply the drug. Maps to: <code>CareRequestDrug.DaysSupply</code>	No	46.0
decisionDate	String	The date and time when the decision was made for this drug request. Maps to: <code>CareRequestDrug.DecisionDate</code>	No	52.0
deniedUnits	Integer	Denied quantity of the drug. Maps to: <code>CareRequestDrug.DeniedUnits</code>	No	46.0
dispenserAddress	Dispenser Address Input	Pharmacy address.	No	46.0
dispenserFaxNumber	String	Pharmacy fax number. Maps to: <code>CareRequestDrug.DispenserFaxNumber</code>	No	46.0

Name	Type	Description	Required	Available Version
dispenserId	String	ID for the pharmacy. Maps to: <code>CareRequestDrug.DispenserIdentifier</code>	No	46.0
dispenserName	String	Name of the pharmacy. Maps to: <code>CareRequestDrug.DispenserName</code>	No	46.0
dispenserPhone Number	String	Pharmacy phone number. Maps to: <code>CareRequestDrug.DispenserPhoneNumber</code>	No	46.0
dispenserTaxId	String	Pharmacy tax identification number. Maps to: <code>CareRequestDrug.DispenserTaxIdentifier</code>	No	46.0
dispensingPharmacy	String	The pharmacy that dispenses the drug. Maps to: <code>CareRequestDrug.DispensingPharmacy</code>	No	52.0
dose	String	Dose of the drug. Maps to: <code>CareRequestDrug.Dose</code>	No	46.0
drugAdministra tionSetting	String	The setting in which the drug is expected to be administered to the patient. Maps to: <code>CareRequestDrug.DrugAdministrationSetting</code>	No	57.0
frequency	String	Frequency of the drug. Maps to: <code>CareRequestDrug.Frequency</code>	No	46.0
medicationCode	String	The code of the care request drug. Maps to: <code>CareRequestDrug.MedicationCode</code>	No	52.0
id	String	ID of the Care Request Drug.	Required for PATCH.	46.0
modifiedCode	String	Code for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCode</code>	No	46.0
modifiedCode Type	String	ID code type for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCodeType</code>	No	46.0
medicationRef ObjectId	String	The medication request or statement associated with the care request drug.	No	57.0
modifiedDays Supply	Integer	Number of days of supply for the modified drug. Maps to: <code>CareRequestDrug.ModifiedDaysSupply</code>	No	46.0
modifiedDose	String	Dose of the modified drug. Maps to: <code>CareRequestDrug.ModifiedDose</code>	No	46.0
modified Frequency	String	Frequency of the modified drug. Maps to: <code>CareRequestDrug.ModifiedFrequency</code>	No	46.0

Name	Type	Description	Required	Available Version
modifiedName	String	Name of the modified drug. Maps to: <code>CareRequestDrug.ModifiedName</code>	No	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: <code>CareRequestDrug.ModifiedSig</code>	No	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: <code>CareRequestDrug.ModifiedStrength</code>	No	46.0
modifiedTherapy Duration	Integer	Duration of therapy for the modified drug. Maps to: <code>CareRequestDrug.ModifiedTherapyDuration</code>	No	46.0
modifiedUnits	Integer	Modified quantity of the drug. Maps to: <code>CareRequestDrug.ModifiedUnits</code>	No	46.0
name	String	Name of the drug. Maps to: <code>CareRequestDrug.Name</code>	No	46.0
prescription Date	String	Date for the prescription. Maps to: <code>CareRequestDrug.PrescriptionDate</code>	No	46.0
prescription FillDate	String	Date of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFillDate</code>	No	57.0
prescriptionFills	Integer	Number of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFills</code>	No	46.0
priority	String	The priority representing the urgency of the drug's authorization request. Maps to: <code>CareRequestDrug.Priority</code>	No	57.0
requestType	String	The type of drug request. Maps to: <code>CareRequestDrug.RequestType</code>	No	57.0
responseDateTime	String	The date and time when the response was sent for the drug request. This is unavailable for PATCH requests.	No	63.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestDrug.ServiceCategory</code>	No	46.0
serviceCategory Code	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestDrug.ServiceCategoryCode</code>	No	46.0

Name	Type	Description	Required	Available Version
<code>servicingFacility</code>	Servicing Facility Input	The facility where a patient receives service of the requested drug. Maps to: <code>CareRequestDrug.ServicingFacility</code>	No	57.0
<code>servicingProvider</code>	Servicing Practitioner Input	The healthcare provider who provides the service of the requested drug. Maps to: <code>CareRequestDrug.ServicingProvider</code>	No	57.0
<code>sig</code>	String	Directions for use of the drug. Maps to: <code>CareRequestDrug.Sig</code>	No	46.0
<code>sourceSystem</code>	String	System from which this request was sourced. Maps to: <code>CareRequestDrug.SourceSystem</code>	No	46.0
<code>sourceSystemIdentifier</code>	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestDrug.SourceSystemIdentifier</code>	No	46.0
<code>sourceSystemModified</code>	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestDrug.SourceSystemModified</code>	No	46.0
<code>status</code>	String	The authorization status of the requested drug. Maps to: <code>CareRequestDrug.Status</code>	No	57.0
<code>statusReason</code>	String	The reason for the authorization status of the requested drug. Maps to: <code>CareRequestDrug.StatusReason</code>	No	57.0
<code>strength</code>	String	Strength of the drug. Maps to: <code>CareRequestDrug.Strength</code>	No	46.0
<code>submittedDateTime</code>	String	The date and time when the drug request was submitted. This is unavailable for PATCH requests.	No	63.0
<code>therapyDuration</code>	Integer	Duration of therapy for the drug. Maps to: <code>CareRequestDrug.TherapyDuration</code>	No	46.0
<code>transactionNumber</code>	Integer	The transaction number assigned to the drug request. This is unavailable with PATCH requests.	No	63.0
<code>units</code>	Integer	Quantity of the drug. Maps to: <code>CareRequestDrug.Units</code>	No	46.0

SEE ALSO:

[CareRequestDrug](#)

Care Request Input

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Root XML tag

```
<careRequest>
```

JSON example

```
{
  "requestingPractitionerSpecialty": "Neurologist",
  "placeOfService": "InPatient",
  "sourceSystemIdentifier": "0015",
  "name": "Care Request 15",
  "requestingPractitionerLicense": "M.D",
  "sourceSystem": "source_system_name",
  "servicingPractitionerLicense": "M.D",
  "servicingPractitionerSpecialty": "Hospitalist",
  "recordType": "Complaint"
}
```

Properties

Name	Type	Description	Required	Available Version
acknowledgementLetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: <code>CareRequest.AcknowledgementLetterSentDate</code>	No	46.0
actualAdmissionDate	String	Actual admission date for the patient. Maps to: <code>CareRequest.ActualAdmissionDate</code>	No	46.0
actualDischargeDate	String	Actual discharge date for the patient. Maps to: <code>CareRequest.ActualDischargeDate</code>	No	46.0
admissionNotes	String	Notes related to the admission. Maps to: <code>CareRequest.AdmissionNotes</code>	No	46.0
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room. Maps to: <code>CareRequest.AdmissionSource</code>	No	46.0
admissionType	String	Type of admission, for example, emergency or elective. Maps to: <code>CareRequest.AdmissionType</code>	No	46.0
ambulanceTransportDistance	Integer	Ambulance Transport Distance	No	46.0

Name	Type	Description	Required	Available Version
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportReason</code>	No	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportType</code>	No	46.0
aorReceivedDate	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: <code>CareRequest.AorReceivedDate</code>	No	46.0
aorRequestedDate	String	Date and time when the AOR form was requested. Maps to: <code>CareRequest.AorRequestedDate</code>	No	46.0
appealEffectuationDateTime	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: <code>CareRequestExtension.AppealEffectuationDateTime</code>	No	52.0
appealRequestReasonType	String	Specifies the reason for raising the appeal request. Maps to: <code>CareRequest.AppealRequestReasonType</code>	No	52.0
appointedRepVerbalContactDate	String	Date and time of verbal contact with the member's appointed representative. Maps to: <code>CareRequest.AppointedRepVerbalContactDate</code>	No	46.0
appointedRepWrittenContactDate	String	Date and time correspondence was sent to the member's appointed representative. Maps to: <code>CareRequest.AppointedRepWrittenContactDate</code>	No	46.0
appointedRepresentative	Appointed Representative Input	Appointed representative for the member. If provided, the first name, last name, birthdate, and suffix fields are used to find a unique Id, which is used to update <code>CareRequest.AppointedRepresentativeId</code> field.	No	46.0
approvedLengthOfStay	Integer	Approved number of days for the admission. Maps to: <code>CareRequest.ApprovedLengthOfStay</code>	No	46.0
approvedLevelOfCare	String	Approved level of care for the patient, for example, Hospital-Observation or SNF-Rehabilitation. Screen reader support	No	46.0

Name	Type	Description	Required	Available Version
		enabled. Maps to: <code>CareRequest.ApprovedLevelOfCare</code>		
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: ~~<code>CareRequestExtension.AuthorizationRefIdentifier</code>~~	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request associated with the care request reviewer. Maps to: <code>CareRequest.CareRequestReviewers</code>	No	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: <code>CareRequest.CaseSubStatus</code>	No	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: <code>CareRequest.ClaimNumber</code>	No	46.0
~~clientSourceIdentifier~~	String	An identifier of the client's source system that sent the care request. This is unavailable for PATCH requests.	No	63.0
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: <code>CareRequest.ClinicalCaseType</code>	No	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: <code>CareRequest.CriteriaMet</code>	No	46.0
cumulativeLengthOfStay	Integer	Total number of days for the admission. Maps to: <code>CareRequest.CumulativeLengthOfStay</code>	No	46.0
currentLevelOfCare	String	Level of care that the patient is receiving. Maps to: <code>CareRequest.CurrentLevelOfCare</code>	No	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: <code>CareRequest.DecisionDate</code>	No	46.0
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: <code>CareRequest.DecisionLetter</code>	No	46.0
decisionNotes	String	Notes related to the decision. Maps to: <code>CareRequest.DecisionNotes</code>	No	46.0

Name	Type	Description	Required	Available Version
decisionReason	String	Reason for the decision. Maps to: <code>CareRequest.DecisionReason</code>	No	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: <code>CareRequest.DecisionReasonDescription</code>	No	46.0
deniedLengthOfStay	Integer	Number of days denied for the admission. Maps to: <code>CareRequest.DeniedLengthOfStay</code>	No	46.0
deniedLevelOfCare	String	Level of care denied for the patient. Maps to: <code>CareRequest.DeniedLevelOfCare</code>	No	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: <code>CareRequest.DispositionNotes</code>	No	46.0
documentAttachmentStatus	String	The current status of the document upload based on the checklist provided to the reviewers. Maps to: <code>CareRequestExtension.DocumentAttachmentStatus</code> Valid values are: - Complete - Incomplete	No	55.0
dueDate	String	Date the request is due for completion. Maps to: <code>CareRequest.DueDate</code>	No	46.0
effectiveFrom	String	The start date for an effective-date range. Maps to: <code>CareRequest.EffectiveFrom</code>	No	46.0
effectiveTo	String	The end date for an effective-date range. Maps to: <code>CareRequest.EffectiveTo</code>	No	46.0
expirationDate	String	Expiration date for the request. Maps to: <code>CareRequest.ExpirationDate</code>	No	46.0
extendedRequest	Boolean	Indicates whether a request was extended. Maps to: <code>CareRequest.IsExtendedRequest</code>	No	46.0
extensionRequestReceivedDate	String	Date and time an extension was requested. Maps to: <code>CareRequest.ExtensionRequestReceivedDate</code>	No	46.0

Name	Type	Description	Required	Available Version
externalComplaintId	String	Complaint ID number. Maps to: <code>CareRequest.ExternalComplaintIdentifier</code>	No	46.0
facilityRecordNumber	String	The medical record number used to identify a patient. Maps to: <code>CareRequest.FacilityRecordNumber</code>	No	46.0
facilityRoomBedType	String	Type of facility bed for the patient. Maps to: <code>CareRequest.FacilityRoomBedType</code>	No	46.0
facilityRoomNumber	String	The facility room number for the patient. Maps to: <code>CareRequest.FacilityRoomNumber</code>	No	46.0
finalLevelOfCare	String	Final level of care the patient. Maps to: <code>CareRequest.FinalLevelOfCare</code>	No	46.0
firstReviewer	First Reviewer Input	The person who reviewed the request.	No	46.0
firstReviewerNotes	String	Notes from the first reviewer related to the case. Maps to: <code>CareRequest.FirstReviewerNotes</code>	No	46.0
generalPractitioner	General Practitioner Input	Member's primary or general care practitioner. Maps to <code>CareRequest.generalPractitioner</code>	No	46.0
generalPractitionerVerbalNotificationDate	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: <code>CareRequest.GeneralPractitionerVerbalNotifiedDate</code>	No	46.0
generalPractitionerWrittenNotificationDate	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.GeneralPractitionerWrittenNotifiedDate</code>	No	46.0
grievanceType	String	Specifies the type of grievance. Maps to: <code>CareRequest.GrievanceType</code>	No	52.0
healthCareProvider	String	The healthcare provider associated with the care request against whom the Grievance is filed. Maps to: <code>CareRequestExtension.HealthCareProvider</code>	No	52.0
homeHealthCertificationEndDate	String	Certification end date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationEndDate</code>	No	46.0

Name	Type	Description	Required	Available Version
homeHealthCertificationStartDate	String	Certification start date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationStartDate</code>	No	46.0
homeHealthStartDate	String	Date that home health services are scheduled or anticipated to start. Maps to: <code>CareRequestExtension.HomeHealthStartDate</code>	No	46.0
id	String	ID of the Care Request.	Required for PATCH.	46.0
independentReviewDetermination	String	The determination made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDetermination</code>	No	52.0
independentReviewDeterminationDate	String	The date when the determination was made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDeterminationDate</code>	No	52.0
independentReviewSubmissionDate	String	The date when the review request was submitted for independent review. Maps to: <code>CareRequestExtension.IndependentReviewSubmissionDate</code>	No	52.0
infoReceivedDate	String	Date and time when additional information was received from the provider or member. Maps to: <code>CareRequest.InfoReceivedDate</code>	No	46.0
infoRequestedDate	String	Date and time when additional information was requested from the provider or member. Maps to: <code>CareRequest.InfoRequestedDate</code>	No	46.0
initialDenialNotificationDate	String	Date of initial denial notification. Maps to: <code>CareRequest.InitialDenialNotificationDate</code>	No	46.0
initialDenialNotificationTime	String	The time when the initial care request was denied. Maps to <code>CareRequest.InitialDenialNotificationTime</code>	No	52.0
isIndependentReviewRequired	Boolean	Indicates whether independent review is required. Maps to <code>CareRequestExtension.IsIndependentReviewRequired</code>	No	52.0
isReadmission	Boolean	Indicates whether the care request is for a readmission. Maps to <code>CareRequest.IsReadmission</code>	No	52.0
medicalDirector	Medical Director Input	The medical director who reviewed the request.	No	46.0

Name	Type	Description	Required	Available Version
medicalDirectorNotes	String	Notes from the medical director related to the request. Maps to: <code>CareRequest.MedicalDirectorNotes</code>	No	46.0
memberContactDate	String	Date and time when the member was contacted. Maps to: <code>CareRequest.MemberContactDateTime</code>	No	46.0
memberGroupNumber	String	Insurance group number for the member. Maps to: <code>CareRequest.MemberGroupNumber</code>	No	46.0
memberPrimaryPlan	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberPrimaryPlan</code>	No	52.0
memberSecondaryPlan	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberSecondaryPlan</code>	No	52.0
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: <code>CareRequest.MemberVerbalNotificationDate</code>	No	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: <code>CareRequest.MemberWrittenNotificationDate</code>	No	46.0
modificationDate	String	Date the case was modified. Maps to: <code>CareRequest.ModificationDate</code>	No	46.0
modifiedLengthOfStay	Integer	Modified number of days for the admission. Maps to: <code>CareRequest.ModifiedLengthOfStay</code>	No	46.0
modifiedLevelOfCare	String	Modified level of care for the patient. Maps to: <code>CareRequest.ModifiedLevelOfCare</code>	No	46.0
name	String	Name of the Care Request. Maps to: <code>CareRequest.Name</code>	Yes	46.0
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: <code>CareRequest.NextReviewDate</code>	No	46.0

Name	Type	Description	Required	Available Version
nursingHomeResidentialStatus	String	Nursing home-resident status at the time of service. Maps to: <code>CareRequestExtension.NursingHomeResidentialStatus</code>	No	46.0
originalDenialMedicalDirector	Original Denial Medical Director Input	The medical director who denied the original request.	No	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: <code>CareRequest.ParProvider</code>	No	46.0
placeOfService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: <code>CareRequest.PlaceOfService</code>	No	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: <code>CareRequest.PractitionerContactDateTime</code>	No	46.0
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: <code>CareRequestExtension.PriorDischargeStatus</code>	No	52.0
quantity	Integer	Quantity of the request.	No	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequest.QuantityType</code>	No	46.0
receivedDate	String	Date the request was received. Maps to: <code>CareRequest.ReceivedDate</code>	No	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationDate</code>	No	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationTime</code>	No	52.0
recordType	String	Record type of the care request object.	No	46.0
recordTypeId	String	ID of the record type of the care request object.	No	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: <code>CareRequest.ReferenceCareRequestCase</code>	No	52.0

Name	Type	Description	Required	Available Version
referenceCaseNumber	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: <code>CareRequest.ReferenceCaseNumber</code>	No	46.0
reopenDecisionDateTime	String	Date and time the request was reopened. Maps to: <code>CareRequest.ReopenDecisionDateTime</code>	No	52.0
reopenReason	String	Reason the request was reopened. Maps to: <code>CareRequest.ReopenReason</code>	No	46.0
reopenReasonDescription	String	Description of why the request was reopened. Maps to: <code>CareRequest.ReopenReasonDescription</code>	No	46.0
reopenRequestOutcome	String	The result of the reopen request. Maps to: <code>CareRequestExtension.ReopenRequestOutcome</code>	No	52.0
reopenRequestType	String	The type of reopen request. Maps to: <code>CareRequestExtension.ReopenRequestType</code>	No	52.0
reopenedBy	Reopened By Input	The user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedBy</code>	No	52.0
reopenedByUserId	String	The ID of the user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedByUserId</code>	No	52.0
reopenedDate	String	Date the request was reopened. Maps to: <code>CareRequest.ReopenedDate</code>	No	46.0
requestExtensionReason	String	The reason for requesting the care extension. Maps to: <code>CareRequestExtension.RequestExtensionReason</code>	No	52.0
requestExtnDecisionDateTime	String	The date when the decision to extend the care request extension was made. Maps to: <code>CareRequestExtension.RequestExtnDecisionDateTime</code>	No	52.0
requestOutcome	String	Specifies the outcome of the request. Maps to: <code>CareRequestExtension.RequestOutcome</code>	No	52.0
requestOutcomeDesc	String	The description of the request outcome. Maps to: <code>CareRequestExtension.RequestOutcomeDesc</code>	No	52.0
requestType	String	Category type of the request. Maps to: <code>CareRequestExtension.RequestType</code>	No	46.0

Name	Type	Description	Required	Available Version
requestedDate	String	Date the request was originally requested. Maps to: <code>CareRequest.RequestedDate</code>	No	46.0
requestedLengthOfStay	Integer	Requested length of stay for the patient. Maps to: <code>CareRequest.RequestedLengthOfStay</code>	No	57.0
requestedLevelOfCare	String	Requested level of care for the patient. Maps to: <code>CareRequest.RequestedLevelOfCare</code>	No	46.0
requesterType	String	Indicates the role of the individual initiating the request. Maps to: <code>CareRequest.RequesterType</code>	No	46.0
requestingPractitioner	Requesting Practitioner Input	Ordering or referring practitioner for the request.	No	46.0
requestingPractitionerLicense	String	Requesting Practitioner License Maps to: <code>CareRequest.RequestingPractitionerLicense</code>	No	46.0
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: <code>CareRequest.RequestingPractitionerSpecialty</code>	No	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: <code>CareRequest.RequestingPractitionerVerbalNotifiedDate</code>	No	46.0
requestingPractitionerWrittenNotificationDate	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.RequestingPractitionerWrittenNotifiedDate</code>	No	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: <code>CareRequest.ResolutionDate</code>	No	46.0
resolutionDescription	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: <code>CareRequestExtension.ResolutionDescription</code>	No	52.0
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: <code>CareRequest.ResolutionLetterSentDate</code>	No	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: <code>CareRequest.ResolutionNotes</code>	No	46.0

Name	Type	Description	Required	Available Version
reviewDate	String	Date the review was completed. Maps to: <code>CareRequest.ReviewDate</code>	No	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: <code>CareRequest.RootCauseNotes</code>	No	46.0
scheduledAdmissionDate	String	Anticipated admission date for the patient. Maps to: <code>CareRequest.ScheduledAdmissionDate</code>	No	46.0
scheduledDischargeDate	String	Scheduled discharge date for the patient. Maps to: <code>CareRequest.ScheduledDischargeDate</code>	No	46.0
serviceDate	String	Date when patient received the service. Maps to: <code>CareRequest.ServiceDate</code>	No	46.0
serviceLevel	String	The level of service rendered. Maps to: <code>CareRequestExtension.ServiceLevel</code>	No	46.0
serviceType	String	Classification of the type of service. Maps to: <code>CareRequestExtension.ServiceType</code>	No	46.0
serviceorMedicationReceived	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: <code>CareRequest.IsServiceOrMedicationReceived</code>	No	46.0
servicingFacility	Servicing Facility Input	Facility where the service is being provided.	No	46.0
servicingPractitioner	Servicing Practitioner Input	Practitioner administering the service.	No	46.0
servicingPractitionerLicense	String	License type of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerLicense</code>	No	46.0
servicingPractitionerSpecialty	String	Specialty of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerSpecialty</code>	No	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequest.SourceSystem</code>	No	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequest.SourceSystemIdentifier</code>	No	46.0

Name	Type	Description	Required	Available Version
sourceSystemModified	String	The timestamp of the most recent update from the source system. Maps to: <code>CareRequest.SourceSystemModified</code>	No	46.0
supportingDocUrl	String	The URL of supporting documentation such as a questionnaire. This is unavailable for PATCH requests.	No	63.0
unitOfMeasure	String	The unit of measure associated with the prior authorization request. Maps to: <code>CareRequestExtension.UnitOfMeasure</code> This field is a lookup to <code>UnitOfMeasure</code> .	No	55.0

SEE ALSO:

[CareRequest](#)

Care Request Item Input

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Root XML tag

```
<careRequestItem>
```

JSON example

```
{
  "name": "95810",
  "codeType": "CPT",
  "sourceSystem": "source_system_name",
  "codeDescription": "Dysuria",
  "sourceSystemIdentifier": "0015cmi",
  "quantity": "15"
}
```

Properties

Name	Type	Description	Required	Available Version
approvedLengthOfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.ApprovedLengthOfStay</code>	No	52.0
approvedLevelOfCare	Integer	Specifies the approved level of care for the patient. Maps to: <code>CareRequestItem.ApprovedLevelOfCare</code>	No	52.0

Name	Type	Description	Required	Available Version
approvedQuantity	Integer	The approved quantity of the care item. Maps to: <code>CareRequestItem.ApprovedQuantity</code>	No	46.0
approvedService EndDate	String	The end date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceEndDate</code>	No	52.0
approvedService StartDate	String	The start date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceStartDate</code>	No	52.0
AssertionIdentifier	String	The unique identifier of the coverage assertion. This is unavailable for PATCH requests.	No	63.0
authApproval Identifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: <code>CareRequestItem.AuthApprovalIdentifier</code>	No	57.0
authorization RefIdentifier	String	The unique identifier of the prior authorization request associated with this requested item. Maps to: <code>CareRequestItem.AuthorizationRefIdentifier</code>	No	57.0
careRequest Reviewers	Care Request Reviewer Input	The care request item associated with the care request reviewer. Maps to: <code>CareRequestItem.CareRequestReviewers</code>	No	52.0
clinical Determination	String	The clinical determination of the care request. Maps to: <code>CareRequestItem.ClinicalDetermination</code>	No	52.0
clinical DeterminationNotes	String	The notes related to the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationNotes</code>	No	52.0
clinical DeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationReason</code>	No	52.0
clinicalService RequestId	String	The clinical service request associated with the care request item. Maps to: <code>CareRequestItem.ClinicalServiceRequest</code>	No	57.0
code	String	ID of the service code. Maps to: <code>CareRequestItem.Name</code>	No	46.0

Name	Type	Description	Required	Available Version
codeDescription	String	Description of the denied service code. Maps to: <code>CareRequestItem.CodeDescription</code>	No	46.0
codeType	String	Code type for the service. Maps to: <code>CareRequestItem.CodeType</code>	No	46.0
codeTypeId	String	ID of the code type for the service. Maps to: <code>CareRequestItem.CodeTypeIdentifier</code>	No	46.0
cumulativeLengthOfStay	Integer	The number of days a patient is admitted. Maps to: <code>CareRequestItem.CumulativeLengthOfStay</code>	No	52.0
currentLevelOfCare	String	Specifies the level of care the patient is receiving. Maps to: <code>CareRequestItem.CurrentLevelOfCare</code>	No	52.0
decisionDate	String	The date and time when the last decision was made for this care request item. Maps to: <code>CareRequestItem.DecisionDate</code>	No	52.0
deniedLevelOfCare	String	The level of care denied for the patient. Maps to: <code>CareRequestItem.DeniedLevelOfCare</code>	No	52.0
deniedQuantity	Integer	The quantity of the denied service. Maps to: <code>CareRequestItem.DeniedQuantity</code>	No	46.0
effectiveDate	String	Effective date for the diagnosis Maps to: <code>CareRequestItem.EffectiveDate</code>	No	46.0
endDate	String	Termination date for the service. Maps to: <code>CareRequestItem.EndDate</code>	No	46.0
freeFormProcedureDescription	String	Free-form description of the procedure. Maps to: <code>CareRequestItem.FreeFormProcedureDescription</code>	No	46.0
healthcareProcedureCode	String	Healthcare Procedure Code.	No	46.0
id	String	ID of the <code>CareRequestItem</code> .	Required for PATCH.	46.0
modifiedCareEndDate	String	Modified Care End Date	No	46.0
modifiedCode	String	Modified Code	No	46.0

Name	Type	Description	Required	Available Version
modifiedCode Description	String	Description of the modified service code. Maps to: <code>CareRequestItem.ModifiedCodeDescription</code>	No	46.0
modifiedCode Type	String	Code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeType</code>	No	46.0
modifiedCode TypeId	String	ID of the code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeTypeId</code>	No	46.0
modified EffectiveDate	String	Effective date for the modified service. Maps to: <code>CareRequestItem.ModifiedEffectiveDate</code>	No	46.0
modifiedLevel OfCare	String	Specifies the modified level of care for the patient. Maps to: <code>CareRequestItem.ModifiedLevelOfCare</code>	No	52.0
modifiedModifier	String	Modifier for modified service code. Maps to: <code>CareRequestItem.ModifiedModifier</code>	No	46.0
modifiedModifier Description	String	Modifier description for modified service code. Maps to: <code>CareRequestItem.ModifiedModifierDescription</code>	No	46.0
modifiedProcedure CodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: <code>CareRequestItem.ModifiedProcedureCodeSet</code>	No	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: <code>CareRequestItem.ModifiedQuantity</code>	No	46.0
modifier1	String	First modifier for the service code. Maps to: <code>CareRequestItem.Modifier</code>	No	46.0
modifier1 Description	String	Description for the first modifier for the service code. Maps to: <code>CareRequestItem.ModifierDescription</code>	No	46.0
modifier2	String	Second modifier for service code. Maps to: <code>CareRequestItem.Modifier2</code>	No	46.0
modifier2 Description	String	Description of the second modifier for the service code. Maps to: <code>CareRequestItem.Modifier2Description</code>	No	46.0

Name	Type	Description	Required	Available Version
modifier3	String	Third modifier for service code. Maps to: <code>CareRequestItem.Modifier3</code>	No	46.0
modifier3 Description	String	Description of the third modifier for the service code. Maps to: <code>CareRequestItem.Modifier3Description</code>	No	46.0
modifier4	String	Fourth modifier for service code. Maps to: <code>CareRequestItem.Modifier4</code>	No	46.0
modifier4 Description	String	Description of the fourth modifier for the service code. Maps to: <code>CareRequestItem.Modifier4Description</code>	No	46.0
modifierCodeSet	String	The modifier code set for the service code associated with the care request item. Maps to <code>CareRequestItem.ModifierCodeSet</code>	No	52.0
name	String	Name of the care request item. Maps to <code>CareRequestItem.Name</code>	No	46.0
priority	String	The priority representing the urgency of the item's authorization request. Maps to <code>CareRequestItem.Priority</code>	No	57.0
procedureCodeSet	String	The code set for the service, drug, or device associated with the care request item. Maps to <code>CareRequestItem.ProcedureCodeSet</code>	No	52.0
quantity	Integer	The quantity of the item that is requested. Maps to: <code>CareRequestItem.Quantity</code>	No	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequestItem.QuantityType</code>	No	46.0
reasonCode	String	The reason justifying the care request of the item. Maps to: <code>CareRequestItem.ReasonCode</code>	No	57.0
requestType	String	The type of item request. Maps to: <code>CareRequestItem.RequestType</code>	No	57.0
requestedLength OfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.RequestedLengthOfStay</code>	No	52.0

Name	Type	Description	Required	Available Version
requestedLevelOfCare	String	Specifies the requested level of care for the patient. Maps to: <code>CareRequestItem.RequestedLevelOfCare</code>	No	52.0
requestedServiceEndDate	String	The end date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceEndDate</code>	No	52.0
requestedServiceStartDate	String	The start date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceStartDate</code>	No	52.0
responseDateTime	String	The date and time when the response was sent for the drug request.	No	63.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestItem.ServiceCategory</code>	No	46.0
serviceCategoryCode	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestItem.ServiceCategoryCode</code>	No	46.0
servicingFacility	Servicing Facility Input	The facility where a patient receives service of the requested item. Maps to: <code>CareRequestItem.ServicingFacility</code>	No	57.0
servicingProvider	Servicing Practitioner Input	The healthcare provider who provides the service of the requested item. Maps to: <code>CareRequestItem.ServicingProvider</code>	No	57.0
sourceSystem	String	System from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystem</code>	No	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystemIdentifier</code>	No	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestItem.SourceSystemModified</code>	No	46.0
status	String	The authorization status of this service. Maps to: <code>CareRequestItem.Status</code>	No	46.0
statusReason	String	Reason for the authorization status of this service. Maps to: <code>CareRequestItem.StatusReason</code>	No	46.0

Name	Type	Description	Required	Available Version
submittedDateTime	String	The date and time when the drug request was submitted. This is unavailable for PATCH requests.	Yes	63.0
transactionNumber	Integer	The transaction number assigned to the drug request. This is unavailable for PATCH requests.	No	63.0

SEE ALSO:

[CareRequestItem](#)

Care Requests List Input

A list of care authorization requests.

Root XML tag

```
<careRequestsList>
```

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",
        "caseSubStatus": "active",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "requestingPractitioner": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        }
      },
      "careRequestItems": [
        {
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "name": "CRI Connect-1.0",
          "requestType": "Order",
          "priority": "Stat",
```

```

        "reasonCode": "0hsRM00000003ytYAA",
        "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM00000004CBnYAM"
        },
        "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM00000000tldYAA"
        },
        "clinicalServiceRequestId": "0jyRM00000004CAGYA2"
    },
    ],
    "careDiagnoses": [
        {
            "name": "CD Connect 1.0",
            "presentOnAdmission": "Yes",
            "healthConditionId": "0j4RM00000004Mk9YAE"
        }
    ],
    "careRequestDrugs": [
        {
            "name": "CRD Connect 1.0",
            "status": "Active",
            "statusReason": "Insufficient Information",
            "requestType": "Filler Order",
            "drugAdministrationSetting": "Inpatient",
            "priority": "Routine",
            "medicationRefObjectId": "0kmRM00000004CSeYAM",
            "authApprovalIdentifier": "123",
            "authorizationRefIdentifier": "123",
            "servicingFacility": {
                "npi": "742963",
                "servicingFacilityId": "0klRM00000004CBnYAM"
            },
            "servicingProvider": {
                "npi": "11111",
                "healthCareProviderId": "0cmRM00000000tldYAA"
            }
        }
    ],
    "assessmentLinks": [
        {
            "id": "0U3SG000000068Cb0AI"
        }
    ],
    "patient": {
        "memberId": "001RM0000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
    }
}
]
}

```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Care Request Reviewer Input

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

Root XML tag

```
<careRequestReviewer>
```

JSON example

```
{
  "careRequestReviewers": [{
    "reviewer": "0cmx0000000JP7WAAW",
    "reviewerType": "Registered Nurse Review",
    "status": "In process",
    "reviewDate": "2021-04-20T13:09:04.359Z",
    "reviewerNotes": "Care Request Review is In Process"
  }]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
contentDocument	Content Document Input	The details of the content document.	No	57.0
id	String	The ID of the care request reviewer.	Yes	52.0
reviewDate	String	The date when the care request was reviewed.	No	52.0
reviewer	String	The name of the user who reviewed the care request.	Yes	52.0
reviewerNotes	String	The notes related to the review.	No	52.0
reviewerType	String	The type of the reviewer who reviewed the care request. Possible values are: • Medical Director Review • Registered Nurse Review • Physician Review • Peer Review	No	52.0

Name	Type	Description	Required or Optional	Available Version
status	String	The status of the care request. Possible values are: • Approved • Denied • In process	No	52.0

Care Request Subscriber Input

The primary member on the plan.

Root XML tag

```
<subscriber>
```

Properties

Name	Type	Description	Required	Available Version
addressLine1	String	Subscriber's address line 1.	No	46.0
addressLine2	String	Subscriber's address line 2.	No	46.0
city	String	Subscriber's city.	No	46.0
firstName	String	First name of the subscriber. Maps to: <code>Account.FirstName</code>	No	46.0
lastName	String	Last name of the subscriber. Maps to: <code>Account.LastName</code>	Yes	46.0
memberId	String	Subscriber Member ID.	Yes	46.0
middleName	String	Middle name of the subscriber. Maps to: <code>Account.MiddleName</code>	No	46.0
state	String	Subscriber's state.	No	46.0
suffix	String	Name suffix of the subscriber for a person account. Maximum size is 40 characters. Maps to: <code>Account.Suffix</code>	No	46.0
zipCode	String	Subscriber's zip code.	No	46.0

Care Requests Update List Input

A list of care authorization requests to update.

Root XML tag

```
<careRequestsList>
```

JSON Schema

```

    {
"careRequestsList": [
  {
    "careRequestCase": {
      "caseOrigin": "Web"
    },
    "careRequest": {
      "recordType": "Admission",
      "authorizationRefIdentifier": "1234",
      "name": "Headache",
      "member": "001RM000005XHdbYAG",
      "memberPrimaryPlan": "0SqRM00000000Fp0AI",
      "caseSubStatus": "active",
      "servicingFacility": {
        "npi": "742963",
        "servicingFacilityId": "0klRM0000004CBnYAM"
      },
      "requestingPractitioner": {
        "npi": "11111",
        "healthCareProviderId": "0cmRM0000000tldYAA"
      }
    },
    "careRequestItems": [
      {
        "authApprovalIdentifier": "123",
        "authorizationRefIdentifier": "123",
        "name": "CRI Connect-1.0",
        "requestType": "Order",
        "priority": "Stat",
        "reasonCode": "0hsRM00000003ytYAA",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "servicingProvider": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        },
        "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
      }
    ],
    "careDiagnoses": [
      {
        "name": "CD Connect 1.0",
        "presentOnAdmission": "Yes",
        "healthConditionId": "0j4RM0000004Mk9YAE"
      }
    ],
    "careRequestDrugs": [
      {
        "name": "CRD Connect 1.0",

```

```

        "status": "Active",
        "statusReason": "Insufficient Information",
        "requestType": "Filler Order",
        "drugAdministrationSetting": "Inpatient",
        "priority": "Routine",
        "medicationRefObjectId": "0kmRM0000004CSeYAM",
        "authApprovalIdentifier": "123",
        "authorizationRefIdentifier": "123",
        "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM0000000tldYAA"
        }
    },
    "patient": {
        "memberId": "001RM000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
    }
}
]
}

```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Content Document Input

Input representation for documents linked to the care request record.

Root XML tag

```
<documents>
```

Properties

Name	Type	Description	Required or Optional	Available Version
category	String	The category that the supporting content belongs to. This is unavailable for PATCH requests.	Required	63.0

Name	Type	Description	Required or Optional	Available Version
id	String	ID of the clinical document present in the ContentDocument object.	Required	55.0
reason	String	The code representing the reason why the supporting content is required. This is unavailable for PATCH requests.	Optional	63.0
sequence	String	The sequence number of the content when multiple contents are available. This is unavailable for PATCH requests.	Optional	63.0

Common Search Criteria Input

Search filters that apply to both provider and asset searches.

JSON Example

```
{
  "commonSearchCriteria": {
    "facilityName": "City General Hospital",
    "facilityAddress": {
      "text": "123 Main St, Anytown, CA 90210, USA",
      "line": [
        "123 Main St",
        "Suite 100"
      ],
      "city": "Anytown",
      "district": "Any County",
      "state": "CA",
      "postalCode": "90210",
      "country": "USA",
      "latitude": 34.0522,
      "longitude": -118.2437
    },
    "radius": 25,
    "distanceUnit": "kilometers"
  }
}
```

Properties

Property Name	Type	Description	Required
facilityName	String	The name of the facility.	Optional
facilityAddress	Object	Detailed address information for the facility. See Address Input on page 1874.	Optional
radius	Integer	The search radius around the specified longitude and latitude. Minimum value is 0, maximum is 100.	Optional

Property Name	Type	Description	Required
distanceUnit	String	The unit of measurement for the search radius. Valid values are miles or kilometers.	Optional

Create Visit Request Input

Input representation of the create visit request.

Root XML tag

```
<CreateVisitInput>
```

JSON example

```
{
  "visitType": "08qSG00000017VhYAI",
  "place": "131SG0000006yazYAA",
  "plannedVisitStartTime": "2023-12-28T09:07:21.205-07:00",
  "status": "Planned",
  "account": "001SG000000Cq7T8YAJ",
  "visitor": [
    {
      "user": "005SG0000003Z0p9YAC",
      "primary": true
    }
  ],
  "productRequired": [
    {
      "productId": "01tSG000000KOxRYAW",
      "quantity": 1
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
account	String	ID of the account that is associated with a visit.	Required	55.0
actionPlanTemplate	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define the sets of tasks that your sales reps perform during visits.	Optional	55.0
context	String	Purpose of the visit, such as claim or work type.	Optional	55.0
place	String	Indicates the place that sales representatives visit.	Required	55.0
plannedVisitEndTime	String	Date and time when the visit is expected to end.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
plannedVisitStartTime	String	Date and time when the visit is expected to start.	Required	55.0
productRequired	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
status	String	Indicates the status of the visit. Valid values are: - Abandoned - Completed - InProgress - Planned	Optional	55.0
statusRemarks	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0
visitPriority	String	Priority of the visit. Valid values are: - High - Low - Medium	Optional	55.0
visitType	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
visitedParty	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
visitor	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Custom Field Value Input

Adds additional information to any fields not mapped by the medication statement API.

Root XML tag

```
<CustomFieldValue>
```

JSON example

```
{
  "CustomFieldValue": [ {
    "fieldName": "Laterality__c",
    "dataType": "picklist",
    "fieldValue": "Bilateral",
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dataType	String	Specifies the primitive data type of a field. Possible values are: • Boolean • DateOnly • DateTime • Number • String • TimeOnly	Required	53.0
fieldName	String	The name of the field.	Required	53.0
fieldValue	Object	The value of the field.	Required	53.0

Digital Verification Input

Input representation of the request to perform verification tasks for digital verification records.

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  },
  "userCredentials": {
    "loginId": "sanampreet.singh@salesforce.com",
    "password": "123456"
  },
  "digitalVerificationId": "15Exx0000004CAeEAM",
  "sessionId": "12Exz0022004CAfABM"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
digitalVerificationId	String	ID of the digital verification record for which the digital verification is to be performed.	Required	60.0
sessionId	String	ID that tracks the session established through a connected app or remote system in Salesforce.	Optional	60.0

Name	Type	Description	Required or Optional	Available Version
user Credentials	User Credentials Input	Authentication credentials of the user performing the digital verification.	Required	60.0
digital Verification InputFields Map	Digital Verification Input Fields Map	Map structure holding key-value pairs of digital verification input fields.	Required	60.0

Digital Verification Input Fields Map

Input representation of the key-value pairs containing the fields to be updated for the digital verification.

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
digital Verification InputFields Map	Map<String, String>	Specifies the map holding the digital verification record details to be modified.	Required	60.0

Dispenser Address Input

Address of the pharmacy.

Root XML tag

```
<dispenserAddress>
```

Properties

Name	Type	Description	Required	Available Version
city	String	City of the pharmacy.	No	46.0
country	String	Country of the pharmacy.	No	46.0
postalCode	String	Postal code of the pharmacy.	No	46.0
state	String	State of the pharmacy.	No	46.0

Name	Type	Description	Required	Available Version
street	String	Street of the pharmacy.	No	46.0

Document Management Input

Input representation for the document split request.

Root XML tag

```
<DocumentManagementInput>
```

JSON example

```
{
  "pageSpecificationList": {
    "pageSpecifications": [
      {
        "page":1,
        "rotation":0,
        "addToTargetFile":"true"
      },
      {
        "page":2,
        "rotation":0,
        "addToTargetFile":"true"
      }
    ]
  },
  "linkedObjectFieldsMap" : {
    "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx00000000DAAY"}
  },
  "isOcrRequested" : true
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
isOcrRequested	Boolean	Indicates whether OCR is required to process the content document (<code>true</code>) or not (<code>false</code>). By default, OCR is performed on the first five pages of the content document.  Note: Set this field value to true to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
linkedObjectFieldsMap	Map<String, String>	Represents the map that contains the linked object fields. For example, the linked	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		object is the Document Checklist Item for Salesforce.		
pageSpecificationList	Page Specification List Input[]	The page specifications list representation.	Required	55.0
targetFileName	String	The name of the target file that is created from the split document.	Optional	55.0

Document Process Input

Input representation of the content document or received document record to create or update a Salesforce object record.

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	ID of the document type for the document checklist item.	Optional	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	ID of the linked object record.	Optional	55.0
objectApiName	String	API name of the target object in which you want to create or update a record.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
<code>overrideConfidenceScoreThreshold</code>	Integer	Conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
<code>recordTypeId</code>	String	ID of the record type of the target object.	Optional	55.0
<code>templateApiName</code>	String	API name of the document template to retrieve.	Optional	59.0

Enrollee Product Input

Data for a single enrollee product.

Root XML tag

```
<careProgramProductData>
```

JSON example

```
{
  "providerId": "provider3",
  "productId": "product4"
}
```

Properties

Name	Type	Description	Required	Available Version
<code>productId</code>	String	ID of the <code>Product2</code> object as configured in the Care System Field Mapping.	Yes	46.0
<code>providerId</code>	String	ID of the provider's account as configured in the Care System Field Mapping.	No	46.0

Fields Without Conflict Input

Input representation of the list of fields without conflict for record creation.

Root XML tag

```
<FieldsWithoutConflict>
```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>field</code>	String	The name of the field.	Optional	55.0

Field Value Input

Input representation for each field.

Root XML tag

```
<fieldValue>
```

Properties

Name	Type	Description	Required or Optional	Available Version
developerName	String	The developer name of the field.	Optional	54.0
value	String	The value of the field.	Optional	54.0

FHIR Address Input

Input representation for the Address FHIR object.

The Address FHIR object maps to the [ContactPointAddress](#) object in Salesforce.

JSON example

```
{
  "address": [ {
    "use": "temp",
    "type": "postal",
    "city": "San Francisco",
    "state": "California",
    "country": "U.S",
    "postalCode": "12345",
    "line": "Salesforce",
    "periodStart": "1999-11-09T15:40:30.000Z",
    "periodEnd": "2020-01-02T15:40:30.000Z"
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
city	String	The city of the address.	Optional	53.0
country	String	The country of the address.	Optional	53.0
line	String	The street of the address.	Optional	53.0
periodEnd	String	The date until when the address is active.	Optional	53.0
periodStart	String	The date from when the address is active.	Optional	53.0
postalCode	String	The postal code for the address.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
state	String	The state or province of the address.	Optional	53.0
type	String	The type of address. For example, postal and physical.	Optional	53.0
use	String	The usage type of the address.	Optional	53.0

FHIR Codeable Concept Input

Input representation for the CodeableConcept FHIR object.

The CodeableConcept FHIR object maps to the [CodeSetBundle](#) object in Salesforce.

Root XML tag

```
<FhirCodeableConceptInput>
```

JSON example

```
{
  "codeableConcept": {
    "text": "Burn of Ear",
    "coding": [ {
      "display": "Burn of ear",
      "code": "1234567",
      "system": "http://sfdc.co",
      "version": "2.16.840.1.113883.6.96",
      "isActive": true,
      "isPrimary": true,
      "use": "Clinical",
      "userSelected": true,
      "startDate": "1993-11-09T15:40:30.000Z",
      "endDate": "2021-08-24T17:00:00.000Z",
      "additionalInformation": [ {
        "fieldName": "IsCustomCode",
        "dataType": "boolean",
        "fieldValue": true
      } ]
    } ]
  }, {
    "display": "Burn of ear",
    "code": "9876543",
    "system": "http://sfdc.org",
    "version": "3.17.841.2.113884.7.97",
    "isActive": true,
    "isPrimary": true,
    "use": "Clinical",
    "userSelected": true,
    "startDate": "1997-01-25T03:40:30.000Z",
    "endDate": "2021-08-24T05:00:00.000Z",
    "additionalInformation": [ {
      "fieldName": "IsCustomCode",
      "dataType": "boolean",
      "fieldValue": true
    } ]
  }
}
```



```

    }
  } ]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
coding	FHIR Coding Input[]	The codes that are part of this codeableConcept. You can specify up to 15 codings for a concept.	Optional	53.0
hash	String	The unique key that represents the concept with its combination of codings. If this value isn't specified explicitly, a value is auto-generated by the system.	Optional	53.0
recordId	String	recordId	Optional	53.0
text	String	The human-readable textual representation of the concept represented by the codeableConcept and its codings.	Optional	53.0

FHIR Codeable Concept Or ID Input

Input representation for FHIR Codeable Concept or ID.

Root XML tag

```
<FhirCodeableConceptOrIdInput>
```

JSON example

```

{
  "codeableConcept":{
    "text":"Burn of Ear status reason",
    "coding":[ {
      "display":"Burn of status reasonn ear",
      "code":"1234995607",
      "system":"http://sfdc.co",
      "version":"2.16.840.1.113883.6.96",
      "isActive":true,
      "isPrimary":true,
      "use":"Clinical",
      "userSelected":true,
      "startDate":"1993-11-09T15:40:30.000Z",
      "endDate":"2021-08-24T17:00:00.000Z"
    }
  ] }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
codeableConcept	FHIR Codeable Concept	Represents the CodeableConcept FHIR object.	Required  Note: Optional if <code>salesforceId</code> is specified.	54.0
salesforceId	String	The ID of the Salesforce record.	Required  Note: Optional if <code>codeableConcept</code> is specified.	54.0

FHIR Coding Input

Input representation for the Coding FHIR object.

The Coding FHIR object maps to the [CodeSet](#) object in Salesforce.

Root XML tag

```
<FhirCodingInput>
```

JSON example

```
{
  "coding": [ {
    "display": "Burn of ear",
    "code": "1234567",
    "system": "http://sfdc.co",
    "version": "2.16.840.1.113883.6.96",
    "isActive": true,
    "isPrimary": true,
    "use": "Clinical",
    "userSelected": true
    "startDate": "1993-11-09T15:40:30.000Z",
    "endDate": "2021-08-24T17:00:00.000Z",
    "additionalInformation": [ {
      "fieldName": "IsCustomCode",
      "dataType": "boolean",
      "fieldValue": true
    } ]
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
code	String	The industry-defined code that represents a concept and is defined by its system version.	Optional	53.0
display	String	The human-readable text representation of the code.	Optional	53.0
endDate	String	The date until when the code is valid.	Optional	53.0
hash	String	The code set key associated with the code set record create for this coding. This field is a text field with a unique value to identify the code set record. You can either manually assign a code set key, or let the system generate one for you if you don't specify it in your request.	Optional	53.0
isActive	Boolean	Indicates whether the code is active (<code>true</code>) or not (<code>false</code>).	Optional	53.0
isCustomCode	Boolean	Indicates whether the defined code is a custom code (<code>true</code>) or not (<code>false</code>).	Optional	54.0
recordId	String	The Salesforce record ID of the code.	Optional	53.0
startDate	String	The date from when the code is valid.	Optional	53.0
system	String	The terminology system that defines the code.	Optional	53.0
use	String	The code set type associated with the code set record, stored as a picklist value.	Optional	53.0
userSelected	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Optional	53.0
version	String	The version of the system that defines the code.	Optional	53.0

FHIR Contact Point Input

Input representation for the ContactPoint FHIR object.

The ContactPoint FHIR object maps to the [ContactPoint](#) object in Salesforce.

JSON example

```
{
  "ContactPoint": [ {
    "system": "email",
    "value": "a@bc.com",
    "use": "office",
    "rank": "1",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z"
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
periodEnd	String	The date until when the contact detail is active.	Optional	53.0
periodStart	String	The date from when the contact detail is active.	Optional	53.0
rank	Integer	The preference rank of the contact detail among all the contact details associated with a person.	Optional	53.0
system	String	The system of the contact detail. For example, email and phone.	Optional	53.0
use	String	The usage type of the contact detail. For example, home and office.	Optional	53.0
value	String	The actual details of the patient's contact point phone record stored in the <code>ContactPointPhone.TelephoneNumber</code> , <code>ContactPointPhone.AreaCode</code> , <code>ContactPointPhone.ExtensionNumber</code> , and <code>Contact.Email</code> fields.	Optional	53.0

FHIR Dispense Input

The input representation of FHIR Dispense.

Root XML tag

```
<FhirDispenseInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~medicationReference~~	String	The reference of the medication request.	Optional	54.0

FHIR Dosage Input

The input representation of dosage information for a patient's medication.

The Dosage FHIR resource maps to the [PatientMedicationDosage](#) object in Salesforce.

Root XML tag

```
<FhirDosageInput>
```

JSON example

```
{
  "sequence": "10.0",
  "text": "commentsText",
  "additionalInstruction": "Additioanl Instructions",
  "patientInstruction": "Patient Instructions",
  "asNeeded": "true",
  "site": {
    "salesforceId": "0iPxx00000000MbEAI" },
  "route": {
    "codeableConcept": {
      "text": "Burn of Ear route",
      "coding": [
        {
          "display": "Burn of ear route",
          "code": "123456700",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z",
        }
      ]
    }
  },
  "method": {
    "codeableConcept": {
      "text": "Burn of Ear Method",
      "coding": [
        {
          "display": "Burn of ear",
          "code": "123456777",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,

```

```

    "use": "Clinical",
    "userSelected": true,
    "startDate": "1993-11-09T15:40:30.000Z",
    "endDate": "2021-08-24T17:00:00.000Z",
  } ]
}
},
"doseAndRate": {
  "type": "Ordered",
  "dose": {
    "dosageQuantityType": "Dose",
    "dosageQuantityNumerator": "10",
    "dosageQuantityDenominator": "20",
    "dosageUnit": {
      "unitOfMeasure": {
        "unitCode": "MGTest",
        "description": "MG description",
        "type": "Custom" }
    }
  },
  "rate": {
    "dosageRateType": "Frequency Ratio",
    "dosageRateNumerator": "2",
    "dosageRateDenominator": "3",
    "dosageRateUnit": {
      "salesforceId": "0hExx0000000001EAA" }
    }
  },
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z"
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>additionalInformation</code>	Custom Field Value Input[]	The additional information associated with the medication for the patient.	Optional	54.0
<code>additionalInstruction</code>	String	The supplemental instructions or warnings associated with the medication for the patient.	Optional	54.0
<code>asNeeded</code>	Boolean	Indicates whether the medication is taken on an as-needed basis.	Optional	54.0
<code>doseAndRate</code>	FHIR Dose And Rate Input	The amount of dosage administration.	Optional	54.0
<code>method</code>	FHIR Codeable Concept Or ID Input	The method of dosage administration.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
patientInstruction	String	The patient or consumer instructions associated with this medication.	Optional	54.0
route	FHIR Codeable Concept Or ID Input	The route of dosage administration.	Optional	54.0
sequence	Double	The position of this medication in the sequence of medications prescribed to a patient.	Optional	54.0
site	FHIR Codeable Concept Or ID Input	The site of dosage administration.	Optional	54.0
sourceSystem	String	The source system from where the dosage record was brought into Salesforce.	Optional	54.0
sourceSystemId	String	The identifier of the dosage record in its source system.	Optional	54.0
sourceSystemModified	String	The date and time when the dosage record was last modified in its source system.	Optional	54.0
text	String	The free text dosage instructions associated with the medication for the patient.	Optional	54.0

FHIR Dose

Input representation for the dosage quantity.

Root XML tag

```
<FhirDoseInput>
```

JSON example

```
{
  "dosageQuantityType": "Dose",
  "dosageQuantityNumerator": "10",
  "dosageQuantityDenominator": "20",
  "dosageUnit": {
    "unitOfMeasure": {
      "unitCode": "MGTttest",
      "description": "MG description",
      "type": "Custom"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~dosageQuantityDenominator~~	Double	The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
~~dosageQuantityNumerator~~	Double	The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
~~dosageQuantityType~~	String	The type of dosage quantity recorded in <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code> . Possible values are: • Dose • Dose Range	Optional	54.0
dosageUnit	FHIR Unit Of Measure Or ID	The unit of dosage quantity.	Optional	54.0

FHIR Dose And Rate

Input representation of the specified dose and rate.

Root XML tag

```
<FhirDoseAndRateInput>
```

JSON example

```
{
  "type": "Ordered",
  "dose": {
    "dosageQuantityType": "Dose",
    "dosageQuantityNumerator": "10",
    "dosageQuantityDenominator": "20",
    "dosageUnit": {
      "unitOfMeasure": {
        "unitCode": "MGTttest",
        "description": "MG description",
        "type": "Custom"
      }
    }
  },
  "rate": {
    "dosageRateType": "Frequency Ratio",
    "dosageRateNumerator": "2",
    "dosageRateDenominator": "3",
```



```
{
  "dosageRateUnit": {
    "unitOfMeasure": {
      "unitCode": "MGTeste2",
      "description": "MG description2",
      "type": "Custom"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dose	FHIR Dose Input	Represents the dosage quantity.	Optional	54.0
rate	FHIR Rate Input	Represents the dosage rate.	Optional	54.0
type	String	The type of the specified dose.	Optional	54.0

FHIR Human Name Input

The input representation for the name of a person and all its associated metadata.

The HumanName FHIR object maps to the [HumanName](#) object in Salesforce.

JSON example

```
"humanName": [
  {
    "use": "Official",
    "text": "Charles Green",
    "family": "Green",
    "given": "Charles",
    "prefix": "Mr.",
    "suffix": "Jr.",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  }
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value[]	Adds additional information to any fields not mapped in this API.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
family	String	The last name of the patient. This field stores a combination of the patient's middle and last name.	Optional	53.0
given	String	The first name of the patient.	Optional	53.0
periodEnd	String	The date until when the name is active.	Optional	53.0
periodStart	String	The date from when the name is active.	Optional	53.0
prefix	String	The prefix of the name.	Optional	53.0
sourceSystem	String	The source system from where the humanName is brought into Salesforce.	Optional	53.0
sourceSystemId	String	The identifier of the humanName record in its source system.	Optional	53.0
sourceSystem ModifiedDate	String	The date and time when the humanName record was last modified in its source system.	Optional	53.0
suffix	String	The suffix of the name.	Optional	53.0
text	String	The full name of the person.	Optional	53.0
use	String	The usage type of the name.	Optional	53.0

FHIR Identifier Input

The input representation of the Identifier FHIR object.

The Identifier FHIR object maps to the [Identifier](#) object in Salesforce.

Root XML tag

```
<FhirIdentifierInput>
```

JSON example

```
{
  "identifier": [ {
    "assigner": {
      "referenceResource": "Organization",
      "referenceId": "XYZId"
    },
    "type": {
      "text": "Passport number",
      "coding": [ {
        "display": "Passport number",
        "code": "PPN",
        "isActive": true,
        "use": "Identifier"
      } ]
    }
  } ],
}
```

```

    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  } ]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
assigner	FHIR Reference Input	The authorized body that issued the identifier, stored as a reference to the Account object.	Optional	53.0
periodEnd	String	The date and time until when the Identifier is active, recorded in DateTime format.	Optional	53.0
periodStart	String	The date and time from when the Identifier is active, recorded in DateTime format.	Optional	53.0
sourceSystem	String	The source system from which the identifier record was brought into Salesforce.	Optional	53.0
sourceSystemId	String	The identifier of the identifier record in its source system.	Optional	53.0
sourceSystemModified	String	The date and time when the identifier record was last modified in its source system.	Optional	53.0
type	FHIR Codeable Concept Input	The system-defined code that represents the type of ID the identifier record is.	Optional	53.0
use	String	The usage type of the Identifier record.	Optional	53.0
value	String	The value associated with an Identifier record.	Optional	53.0

FHIR Medication Statement

Input representation for the Medication Statement FHIR object.

This is a record of medication that the patient is currently taking or has taken in the past. The Medication Statement FHIR resource maps to the [MedicationStatement](#) object in Salesforce.

Root XML tag

<FhirMedicationStatementInput>

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Additional information associated with the medication statement.	Optional	54.0
basedOn	FHIR Reference Input[]	Additional information based on which the medication statement is prepared.	Optional	54.0
category	String	The category of the medication statement.	Optional	54.0
context	FHIR Reference Input	The specific context associated with the medication.	Optional	54.0
dateAsserted	String	The date and time the medication statement is made.	Optional	54.0
derivedFrom	FHIR Reference Input[]	Additional information about where the medication statement is derived.	Optional	54.0
dosage	FHIR Dosage Input[]	Represents the dosage information set for medication.	Optional	54.0
effectiveEndDateTime	String	The stated end date and time for the medication.	Optional	54.0
effectiveStartDateTime	String	The stated start date and time for the medication.	Optional	54.0
identifier	FHIR Identifier Input[]	Set an identifier value to the medication statement.	Optional	54.0
informationSource	FHIR Reference Input	Set who or where the information in the medication statement came from.	Optional	54.0
medication	FHIR Medication Resource Input	Represents detailed information about different medications.	Required	54.0
partOf	FHIR Reference Input[]	Validates only references of medication dispense, medication statement, procedure, observation are passed.	Optional	54.0
reasonCode	FHIR Codeable Concept Or ID Input[]	The system-defined code that specifies the reason for the medication.	Optional	54.0
reasonReference	FHIR Reference Input[]	The observation, condition, or diagnostic report that warranted the medication.	Optional	54.0
sourceSystem	String	The name of the system this record came from.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
sourceSystemId	String	The ID of this record in its source system.	Optional	54.0
sourceSystemModified	String	The date on which this item was last changed in the source system.	Optional	54.0
status	String	The status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-Error • Intended • Not-Taken • On-Hold • Stopped • Unknown	Required	54.0
statusReason	FHIR Codeable Concept Or ID Input[]	The reason for the medication status.	Optional	54.0

FHIR Medication Resource Input

The input representation of FHIR Medication.

The medication FHIR resource maps to the [Medication](#) object in Salesforce.

Root XML tag

```
<FhirMedicationResourceInput>
```

JSON example

```
{
  "medicationReference": {
    "referenceResource": "Medication",
    "referenceId": "",
    "salesforceId": "01tRM00000004CUkYAM",
    "relationship": ""
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationCodeableConcept	FHIR Codeable Concept Or ID Input	The codeable concept value of the medication.	Optional	54.0



Note: This field must be

Name	Type	Description	Required or Optional	Available Version
			specified if ~~relationship~~ is not specified.	
~~medicationReference~~	FHIR Reference Input	The reference of the medication request.	Optional	54.0
			 Note: This field must be specified if ~~relationship~~ is not specified.	

FHIR Patient Input

Input representation for the FHIR patient resource.

The Patient FHIR resource maps to the [Patient](#) objects in Salesforce. Patients are modeled using Person Accounts.

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
            "use": "Identifier"
          }
        ]
      },
      "value": "ABCD5678XYZ"
    }
  ],
  "name": [
    {
      "use": "alias",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",

```

```

        "prefix": "Mr.",
        "suffix": "Sr."
    }
],
"communication": [
    {
        "language": "English",
        "preferenceRank": 1
    }
],
"address": [
    {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
    }
],
"telecom": [
    {
        "system": "email",
        "value": "a@bc.com"
    }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
    {
        "relationship": {
            "coding": [
                {
                    "display": "Partner"
                }
            ]
        },
        "name": {
            "use": "Temp",
            "text": "Shawna Green",
            "family": "Green",
            "given": "Shawna",
            "prefix": "Mrs.",
            "suffix": "Jr."
        }
    },
    {
        "telecom": [
            {
                "system": "email",
                "value": "c@de.com"
            },
            {
                "system": "phone",
                "value": "12345678",
                "use": "temp",
                "rank": 1
            }
        ]
    }
]

```

```

    ],
    "address": {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    }
  },
  ],
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input[]	The address of the patient.	Optional	53.0
birthDate	String	The date of birth of the patient.	Optional	53.0
communication	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
contact	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
deceased DateTime	String	The date and time of the patient's death.	Optional	53.0
gender	String	The gender of the patient.	Optional	53.0
general Practitioner	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
		patients using the <code>ContactContactRelation__c</code> junction object.		
identifier	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their <code>Identifier.ParentRecordId</code> field.	Optional	53.0
managing Organisation	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the <code>AccountContactRelation</code> junction object.	Optional	53.0
maritalStatus	String	The current marital status of the patient.	Optional	53.0
multiple BirthInteger	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
name	FHIR Human Name Input[]	The names of the patient, stored as a <code>PersonName</code> record.	Optional	53.0
sourceSystemId	String	The source system ID associated with a patient record.	Optional	53.0
telecom	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as <code>ContactPointPhone</code> records that reference the patient records using their <code>ContactPointPhone.ParentId</code> field.	Optional	53.0

FHIR Rate

Input representation for dosage rate.

Root XML tag

```
<FhirRateInput>
```

JSON example

```
{
  "dosageRateType": "Frequency Ratio",
  "dosageRateNumerator": "2",
  "dosageRateDenominator": "3",
  "dosageRateUnit": {
    "unitOfMeasure": {
      "unitCode": "MGTeste2",
      "description": "MG description2",
```

```

    "type": "Custom"
  }
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>dosageRateDenominator</code>	Double	The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range	Optional	54.0
<code>dosageRateNumerator</code>	Double	The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.	Optional	54.0
<code>dosageRateType</code>	String	The type of dosage rate recorded in <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code> . Possible values are: • Frequency • Frequency Range • Frequency Ratio	Optional	54.0
<code>dosageRateUnit</code>	FHIR Unit Of Measure Or ID	The unit of dosage rate.	Optional	54.0

FHIR Reference Input

The input representation for the Reference FHIR object.

Root XML tag

```
<FhirReferenceInput>
```

JSON example

```

{
  "reference": {
    "referenceResource": "practitioner",
    "referenceId": "ABCId",
    "relationship": "Oncologist"
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
referenceId	String	The ID of the medication or practitioner (healthcare provider) record or the managing organization (account) record in the source system.	Required  Note: Optional if <code>salesforceId</code> is specified.	53.0
referenceResource	String	The FHIR resource referred to. For example, organization or practitioner.	Required	53.0
relationship	String	The relationship between the patient and the healthcare provider or the managing organization, stored using the Reciprocal Roles records.	Optional	53.0
salesforceId	String	The Salesforce ID of the record that's created in Salesforce.	Required  Note: Optional if <code>referenceId</code> is specified.	54.0

FHIR Request

Input representation for the supply of medication, along with information about how it should be administered.

The MedicationRequest FHIR resource maps to the [MedicationRequest](#) object in Salesforce.

Root XML tag

```
<FhirRequestInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationReference	String	The reference of the medication request.	Optional	54.0
status	String	The status of the medication request. Possible values are: - Active - Cancelled - Completed - Draft - Entered-in-Error - On-Hold	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
		• Stopped • Unknown		
type	String	The type of the medication request. Possible values are: • Filler Order • Instance Order • Option • Original Order • Plan • Proposal • Reflex Order	Optional	54.0

First Reviewer Input

The name of the person who reviewed the request.

Root XML tag

```
<firstReviewer>
```

Properties

Name	Type	Description	Required	Available Version
username	String	User name of the first reviewer.	Yes	46.0

FHIR Unit Of Measure

Input representation for Unit of Measure.

Root XML tag

```
<FhirUnitOfMeasureInput>
```

JSON example

```
{
  "unitCode": "MGTeste2",
  "description": "MG description2",
  "type": "Custom"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
description	String	The description of this unit of measure.	Optional	54.0
type	String	The type of the unit of measure. For example, weight, distance, and period.	Required	54.0
unitCode	String	The code for this unit of measure. For example, mm[Hg], mcg/mL, kgs, and lbs.	Required	54.0

FHIR Unit Of Measure Or ID

Input representation for Unit of Measure Or Id.

Root XML tag

```
<FhirUnitOfMeasureOrIdInput>
```

JSON example

```
{
  "unitOfMeasure": {
    "unitCode": "MGTeste2",
    "description": "MG description2",
    "type": "Custom"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
salesforceId	String	The Salesforce ID of the unit of measure record.	Required	54.0
			 Note: Optional if <code>unitOfMeasure</code> is specified.	
unitOfMeasure	FHIR Unit Of Measure	Represents the unit of measures for care metrics and care observations.	Optional	54.0
			 Note: Optional if <code>salesforceId</code> is specified.	

General Practitioner Input

Member's primary or general care practitioner.

Root XML tag

```
<generalPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
npi	String	General Practitioner NPI number.	Yes	46.0

HPI Score Sync Input

Input representation of the score synchronization request.

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
  "categoryName" : "HPI"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
categoryName	String	The name of the score category for which the score synchronization is triggered.	Required	55.0
debugMode	Boolean	For internal use only.	Optional	55.0
timestamp	String	For internal use only.	Optional	55.0

Med Statement Input Payload

Input representation of the request to create a patient's medication statement.

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement":{
    "identifier":[
      {
        "assigner":{
          "referenceResource":"Organization",
          "salesforceId":"001RM000005EBfKYAW"
        },
        "type":{
          "text":"Passport number",
          "coding": [
```

```

        {
          "display": "Passport number",
          "code": "PPN",
          "isActive": true,
          "use": "Identifier"
        }
      ]
    },
    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
  },
  {
    "assigner": {
      "referenceResource": "Organization",
      "salesforceId": "001RM000005EBfKYAW"
    },
    "type": {
      "text": "Passport number1",
      "coding": [
        {
          "display": "Passport number",
          "code": "PPN",
          "isActive": true,
          "use": "Identifier"
        }
      ]
    },
    "value": "ABCD5678B",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
  }
],
"basedOn": [
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  }
]

```

```

],
"partOf":[
  {
    "referenceResource":"MedicationStatement",
    "salesforceId":"0juRM00000000PzYAI",
    "relationship":""
  },
  {
    "referenceResource":"Procedure",
    "referenceId":"",
    "salesforceId":"0jqRM00000004CNU2A2",
    "relationship":""
  },
  {
    "referenceResource":"Observation",
    "referenceId":"",
    "salesforceId":"0hIRM00000004CsM2AU",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000004CGx4AM",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000000Jz4AI",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000004CGx4AM",
    "relationship":""
  }
],
"status":"active",
"statusReason":[
  {
    "codeableConcept":{
      "text":"Burn of Ear status reason",
      "coding":[
        {
          "display":"Burn of status reasonn ear",
          "code":"1234995607",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",

```



```

        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
{
  "codeableConcept":{
    "text":"Burn of Ear status reason",
    "coding":[
      {
        "display":"Burn of status reasonn ear",
        "code":"1234785607",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
}
],
"category":"Inpatient",
"medication":{
  "medicationReference":{
    "referenceResource":"Medication",
    "referenceId":"",
    "salesforceId":"0itRM0000004CUkYAM",
    "relationship":""
  }
},
"context":{
  "referenceResource":"Encounter",
  "referenceId":"",
  "salesforceId":"0kGRM0000004CWZ2A2",
  "relationship":""
},
"effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
"effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
"dateAsserted":"2012-07-26T15:40:30.000Z",
"informationSource":{
  "referenceResource":"Patient",
  "referenceId":"",
  "relationship":"",
  "salesforceId":"001RM0000005EBfKYAW"
},
"derivedFrom":[
  {
    "referenceResource":"MedicationRequest",
    "referenceId":"",
    "salesforceId":"0kmRM0000004CHMYA2",

```

```

        "relationship":""
      },
      {
        "referenceResource":"MedicationRequest",
        "referenceId":"",
        "salesforceId":"0kmRM0000004CHMYA2",
        "relationship":""
      },
      {
        "referenceResource":"Procedure",
        "referenceId":"",
        "salesforceId":"0jQRM0000004CNU2A2",
        "relationship":""
      },
      {
        "referenceResource":"ServiceRequest",
        "referenceId":"",
        "salesforceId":"0jyRM000000000aYAA",
        "relationship":""
      },
      {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM0000004CGx4AM",
        "relationship":""
      },
      {
        "referenceResource":"MedicationStatement",
        "referenceId":"",
        "salesforceId":"0juRM000000000TSYAY",
        "relationship":""
      },
      {
        "referenceResource":"Observation",
        "referenceId":"",
        "salesforceId":"0hIRM0000004CsM2AU",
        "relationship":""
      },
      {
        "referenceResource":"Condition",
        "salesforceId":"0j4RM0000004CJXYA2",
        "relationship":""
      },
      {
        "referenceResource":"DiagnosticReport",
        "salesforceId":"0lQRM000000000k2AA",
        "relationship":""
      }
    ],
    "reasonCode":[
      {
        "salesforceId":"0iPRM0000004CuR2AU"
      },
      {

```

```

    "codeableConcept":{
      "text":"Burn of Ear sdfstatus reason",
      "coding":[
        {
          "display":"Burn of status reasonn ear",
          "code":"12345dsn607",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  ],
  "reasonReference":[
    {
      "referenceResource":"Condition",
      "salesforceId":"0j4RM0000004CJXYA2",
      "relationship":""
    },
    {
      "referenceResource":"Observation",
      "salesforceId":"0hIRM0000004CsM2AU",
      "relationship":""
    },
    {
      "referenceResource":"DiagnosticReport",
      "salesforceId":"0lQRM000000000k2AA",
      "relationship":""
    }
  ],
  "sourceSystem":"http://sfdc.co",
  "sourceSystemId":"567890",
  "sourceSystemModified":"2012-07-26T15:40:30.000Z",
  "dosage":[
    {
      "sequence":"10.0",
      "text":"commentsText",
      "additionalInstruction":"Additioanl Instructions",
      "patientInstruction":"Patient Instructions",
      "asNeeded":"true",
      "site:{
        "codeableConcept":{
          "text":"Burn of Ear route2",
          "coding":[
            {
              "display":"Burn of ear route2",
              "code":"61234567002",
              "system":"http://sfdc.co",

```

```

        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "route":{
    "codeableConcept":{
      "text":"Burn of Ear route",
      "coding":[
        {
          "display":"Burn of ear route",
          "code":"12344456700",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method":{
    "codeableConcept":{
      "text":"Burn of Ear Method",
      "coding":[
        {
          "display":"Burn of ear",
          "code":"12345637777",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"10",

```

```

        "dosageQuantityDenominator": "20",
        "dosageUnit": {
            "unitOfMeasure": {
                "unitCode": "MGTttest",
                "description": "MG description",
                "type": "Custom"
            }
        },
        "rate": {
            "dosageRateType": "Frequency Ratio",
            "dosageRateNumerator": "2",
            "dosageRateDenominator": "3",
            "dosageRateUnit": {
                "unitOfMeasure": {
                    "unitCode": "MGTeste2",
                    "description": "MG description2",
                    "type": "Custom"
                }
            }
        },
        "sourceSystem": "http://sfdc.co",
        "sourceSystemId": "567890",
        "sourceSystemModified": "2012-07-26T15:40:30.000Z"
    },
    {
        "sequence": "100.0",
        "text": "commentsText2",
        "additionalInstruction": "Additioanl Instructions2",
        "patientInstruction": "Patient Instructions2",
        "asNeeded": "false",
        "site": {
            "codeableConcept": {
                "text": "Burn of Ear route2",
                "coding": [
                    {
                        "display": "Burn of ear route2",
                        "code": "12345674002",
                        "system": "http://sfdc.co",
                        "version": "2.16.840.1.113883.6.96",
                        "isActive": true,
                        "isPrimary": true,
                        "use": "Clinical",
                        "userSelected": true,
                        "startDate": "1993-11-09T15:40:30.000Z",
                        "endDate": "2021-08-24T17:00:00.000Z"
                    }
                ]
            }
        },
        "route": {
            "codeableConcept": {
                "text": "Burn of Ear route2",

```

```

      "coding": [
        {
          "display": "Burn of ear route2",
          "code": "12345670032",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method": {
    "codeableConcept": {
      "text": "Burn of Ear Method2",
      "coding": [
        {
          "display": "Burn of ear Method2",
          "code": "123456777577",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate": {
    "type": "Ordered",
    "dose": {
      "dosageQuantityType": "Dose",
      "dosageQuantityNumerator": "100",
      "dosageQuantityDenominator": "200",
      "dosageUnit": {
        "unitOfMeasure": {
          "unitCode": "MGTest23",
          "description": "MG description2",
          "type": "Custom"
        }
      }
    }
  },
  "rate": {
    "dosageRateType": "Frequency Ratio",
    "dosageRateNumerator": "200",
    "dosageRateDenominator": "300",
    "dosageRateUnit": {

```

```
        "unitOfMeasure": {
          "unitCode": "MGTest24",
          "description": "MG description2",
          "type": "Custom"
        }
      },
    },
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  }
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Medical Director Input

Name of the medical director who reviewed the request.

Root XML tag

```
<medicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Medical Director's username.	Yes	46.0

Original Denial Medical Director Input

The name of the medical director who denied the original request.

Root XML tag

```
<originalDenialMedicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Original Denial Medical Director's username.	Yes	46.0

Patient Contact Party Input

The input representation of the patient contact party.

JSON example

```
{
  "PatientContactParty": [ {
    "relationship": {
      "coding": [
        {
          "display": "relative"
        }
      ]
    },
    "name": {
      "use": "official",
      "text": "Shawna Green",
      "family": "Green",
      "given": "Shawna",
      "prefix": "Mrs.",
      "suffix": "Sr."
    },
    "telecom": [
      {
        "system": "email",
        "value": "c@d3.com"
      },
      {
        "system": "phone",
        "value": "12345678",
        "use": "temp",
        "rank": 1
      }
    ],
    "address": {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    },
    "organization": {
      "referenceResource": "Green Family Business",
      "referenceId": "XYZId"
    },
    "gender": "female",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
  } ]
}
```


Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input	The address associated with the contact party, stored as ContactPointAddress records.	Optional	53.0
gender	String	The gender of the contact party.	Optional	53.0
name	FHIR Human Name Input	The name of the contact party, stored as PersonName records.	Optional	53.0
organisation	FHIR Reference Input	The organization associated with the contact party.	Optional	53.0
periodEnd	String	The date until when the contact is associated with the patient.	Optional	53.0
periodStart	String	The date from when the contact is associated with the patient.	Optional	53.0
relationship	FHIR Codeable Concept Input	The type of relationship between the contact party and the patient, recorded using a reference to Reciprocal Roles.	Optional	53.0
telecom	FHIR Contact Point Input[]	The telecom information for the contact party, stored as ContactPointPhone records.	Optional	53.0

Page Specification Input

Input representation of the page specification details.

Root XML tag

```
<PageSpecification>
```

Properties

Name	Type	Description	Required or Optional	Available Version
addToTargetFile	Boolean	Indicates whether the page must to be added to the target file (<code>true</code>) or not (<code>false</code>).	Required	55.0
page	Integer	The page number of the document to be split.	Required	55.0

Name	Type	Description	Required or Optional	Available Version
rotation	Integer	The angle at which the page needs to be rotated. Valid values are: 0, 90, 180, 270, or 360.	Required	55.0

Page Specification List Input

Input representation of the page specification list.

Properties

Name	Type	Description	Required or Optional	Available Version
pageSpecifications	Page Specification	Represents the page specification details of the content document that needs to be split.	Required	55.0

Patient Communication Language Input

Input representation of the patient communication language.

The PatientCommunicationLanguage FHIR object maps to the [PersonLanguage](#) object in Salesforce.

JSON example

```
"PatientCommunicationLanguage": [  
  {  
    "language": "High Elvish",  
    "preferenceRank": 2  
  }  
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
language	String	The language used by the person.	Optional	53.0
preferenceRank	Integer	The ranked order of preference the person has for the language as a medium of communication.	Optional	53.0

Patient Input

Input containing data for a single patient.

Root XML tag

```
<patientData>
```

JSON example

```
{
  "patientId": "patient2",
  "careProgramProductData": [
    {
      "providerId": "provider3",
      "productId": "product4"
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
careProgramProductData	Enrollee Product Input[]	List of all objects that contain data related to the enrollee's care program product.	No	46.0
patientId	String	ID of the patient as configured in the care system field mappings.	Yes	46.0

Product Required Attributes Input

Input representation of the products required for the visit.

Properties

Name	Type	Description	Required or Optional	Available Version
productId	String	ID of the product.	Required	55.0
quantity	Integer	Quantity of the product.	Required	55.0

Process Definition Input

Input representation of the verification process definition.

Root XML tag

```
<processDefinition>
```

Properties

Name	Type	Description	Required or Optional	Available Version
layoutType	String	Indicate whether the display layout of the search component is tab or stacked.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
processDetail	Process Detail Input[]	Represents the verification-related details.	Required	54.0

Process Detail Input

Input representation of the verification process details.

Root XML tag

```
<processDetailInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
apexClassName	String	The Apex class that's used to search and verify data in an external system.  Note: Reserved for future use.	Optional	54.0
dataSourceType	String	The source type of the data. Possible values are: • Salesforce	Required	54.0
optionalVerifierCount	Integer	The number of optional verifiers that must be checked.  Note: This field is required, if you specify optional verifiers.	Optional	54.0
searchObjectName	String	The name of a Salesforce object or custom object on which the search is performed and data is verified.	Required	54.0
searchResultFilter	String	A comma-separated list of predefined filter conditions that are used to refine the scope of the search.	Optional	54.0
searchResultSortOrder	String	The values that are used to sort the search results.	Optional	54.0
searchResultUniqueField	String	The field containing the unique identifier of a record displayed in the search results.	Required	54.0

Name	Type	Description	Required or Optional	Available Version
searchSequenceNo	Integer	The sequence in which the search is performed and the search result is displayed.	Optional	54.0
searchType	String	The type of search being performed. Possible values are: Text-Based	Required	54.0
verificationProcessFieldList	Verification Process Field Input[]	List of fields necessary to configure the questions that an administrator asks the caller before providing them the information they need.	Required	54.0

Program Enrollment Input

Request body for care program enrollment.

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
  "patientData": [
    {
      "patientId": "patient1",
      "careProgramProductData": [
        {
          "providerId": "provider1",
          "productId": "product1"
        },
        {
          "providerId": "provider1",
          "productId": "product2"
        }
      ]
    },
    {
      "patientId": "patient2",
      "careProgramProductData": [
        {
          "providerId": "provider3",
          "productId": "product4"
        }
      ]
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
patientData	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
programId	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
sourceSystem	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Provider Search Criteria Input

Criteria used to search for healthcare providers.

JSON Example

```
{
  "providerSearchCriteria": {
    "providerName": "Jane Doe",
    "specialties": [
      "Pediatrics"
    ],
    "subSpecialties": [
      "Neonatology"
    ],
    "planTypes": [
      "HMO",
      "PPO"
    ],
    "acceptingNewPatients": true,
    "languagesSpoken": [
      "Spanish"
    ],
    "providerGender": "Female",
    "licenseJurisdictionState": "CA",
    "nationalProviderIdentifier": "1234567890",
    "providerType": "MD"
  }
}
```

Properties

Property Name	Type	Description	Required
providerName	String	The name of the healthcare provider.	Optional
specialties	Array of Strings	A list of the provider's medical specialties.	Optional
subSpecialties	Array of Strings	A list of the provider's medical sub-specialties.	Optional

Property Name	Type	Description	Required
planTypes	Array of Strings	The type of insurance plan accepted by the provider.	Optional
acceptingNewPatients	Boolean	Indicates whether the provider is currently accepting new patients.	Optional
languagesSpoken	Array of Strings	A list of languages the provider can speak.	Optional
providerGender	String	The gender of the healthcare provider.	Optional
licenseJurisdictionState	String	The state where the provider's license is registered.	Optional
licenseJurisdictionCountry	String	The country where the provider's license is registered.	Optional
licenseJurisdictionRegion	String	The region where the provider's license is registered.	Optional
nationalProviderIdentifier	String	The provider's National Provider Identifier (NPI).	Optional
providerType	String	The type of healthcare provider (e.g., MD, DO, NP).	Optional
additionalSearchCriteria	Object	Any additional key-value pairs for specific search fields.	Optional

Referral Management Input

Input representation of the request to create a patient referral.

JSON example

Here's an example request to create an existing patient referral.

```
{
  "patient": {
    "id": "005S7000001xLk1IAE"
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    }
  ],
  "requester": {
    "id": "0cmS70000004CAuIAM"
  }
}
```

```

    },
    "referralNotes": "This is an urgent request",
    "performers": [
      {
        "id": "0cmRM0000004nAgYAI"
      },
      {
        "id": "0cmRM0000004nAgDZc"
      }
    ],
    "referral": {
      "fields": {
        "PatientInstruction": "Need Appointment ASAP.",
        "Priority": "Urgent"
      }
    },
    "shouldUseHighConfidenceMatch": true
  }
}

```

Here's an example request to create a new patient referral.

```

{
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  }
}

```



```

    },
    "performers": [
      {
        "id": "0cmRM000000012JYAQ"
      },
      {
        "id": "0cmRM0000000tnoYAA"
      }
    ],
    "referralNotes": "This is an urgent request",
    "referral": {
      "fields": {
        "Priority": "Routine",
        "Status": "Draft",
        "Type": "Plan"
      }
    }
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
patient	Record Fields Input[]	Account details of the patient being referred.	Required	59.0
performers	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	59.0
referral	Record Fields Input[]	Referral information.	Required	59.0
referralDetails	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	59.0
referralNotes	String	Referral notes.	Optional	59.0
requester	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a CareRegisteredDevice object. If the requester is new, provide information to create an account.	Optional	59.0
~~useHighestConfidenceMatch~~	Boolean	Indicates whether to match a duplicate record that has the highest matching confidence (<code>true</code>) or not (<code>false</code>).	Optional	59.0

Slot Input

Input representation of an appointment slot.

Properties

Name	Type	Description	Required or Optional	Available Version
<code>additionalInformation</code>	String	Additional information about the appointment slot to be booked.	Optional	60.0
<code>appointmentType</code>	String	ID of the Service Appointment record's appointment type.	Optional	60.0
<code>city</code>	String	Name of the city in which the appointment slot must be booked.	Optional	60.0
<code>comments</code>	String	Appointment slot comments.	Optional	60.0
<code>contactId</code>	String	ID of the contact for whom the appointment slot must be booked.	Optional	60.0
<code>country</code>	String	Name of the country in which the appointment slot must be booked.	Optional	60.0
<code>description</code>	String	Description for the appointment slot.	Optional	60.0
<code>postalCode</code>	String	Postal code of the city in which the appointment slot must be booked.	Optional	60.0
<code>schedEndTime</code>	String	Appointment end time.	Required	60.0
<code>schedStartTime</code>	String	Appointment start time.	Required	60.0
<code>serviceAppointmentId</code>	String	ID of the Service Appointment record associated with the appointment slot.	Optional	60.0
<code>serviceResourceId</code>	String	ID of the Service Resource record associated with the appointment slot.	Required	60.0
<code>serviceTerritoryId</code>	String	ID of the service territory in which the appointment slot must be booked.	Required	60.0
<code>state</code>	String	Name of the state in which the appointment slot must be booked.	Optional	60.0
<code>status</code>	String	Status of the appointment slot. Possible values are the enum values configured for the status field of the Service Appointment object on the Salesforce Scheduler.	Required	60.0
<code>street</code>	String	Name of the street in which the appointment slot must be booked.	Optional	60.0
<code>subject</code>	String	Subject for the appointment slot.	Optional	60.0

Name	Type	Description	Required or Optional	Available Version
workTypeId	String	ID of the work type for which the appointment slot must be booked.	Required	60.0

Guest Referral Input

Input representation of the request to create a patient referral record based on a guest user's input.

JSON example

Here's an example request to create a patient referral from the OOTB web form filled by a guest user.

```
{
  "captchaToken": {
    "type": "ReCaptcha",
    "token": "09APYnBZUChiG3s985dvsz9eHvoAMT0a6lB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxeogl_7H1ZqawwGwecshDuL0K1K9rfv0eI_dh7pqyGA",
    "siteKeyDeveloperName": "GoogleSiteKey"
  },
  "patient": {
    "fields": {
      "FirstName": "Charles",
      "LastName": "Green",
      "Phone": "8012345678"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Based On",
      "detailRecordType": "Health Condition",
      "fields": {
        "Condition Status": "Condition",
        "Diagnostic Status": "Status"
      }
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
    "fields": {
      "PatientInstruction": "Need Appointment ASAP.",
      "Priority": "Urgent"
    }
  }
}
```

Here's an example request to create a patient referral with the provided performers and requesters in the OOTB guest web form.

```
{
  "captchaToken": {
    "type": "ReCaptcha",
    "token":
"09APYnBZUChiG3s985dvsz9eHvoAMIo6lB0qeDvL~pZjNvZ3Qg9HgZVRo4rAxebl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",

    "siteKeyDeveloperName": "GoogleSiteKey"
  },
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
```

```

    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
captchaToken	Captcha Token Input	Google captcha verification token. Because the referral information comes from a web form, this API expects a captcha token for security reasons. The guest referral API calls the Google API to verify the provided captcha. A Google captcha token is valid only for 2 minutes.	Required	60.0
patient	Record Fields Input[]	Account details of the patient being referred.	Required	60.0
performer	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	60.0
referral	Record Fields Input[]	Referral information.	Required	60.0
referralDetails	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	60.0
referralNotes	String	Referral notes.	Optional	60.0
requester	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a <code>CareRegisteredDevice</code> object. If the requester is new, provide information to create an account.	Optional	60.0

Record Fields Input

Input representation of the request to create a generic object, such as an account, or referral details.

Properties

Name	Type	Description	Required or Optional	Available Version
fields	Map<String, Object>	Map of API names and values.	Required This is an optional field for performers and requester.	59.0
id	String	ID of the object. If you don't specify an ID, the API creates an object with the provided fields.	Required This is an optional field for performers and requester.	59.0

Referral Detail Input

Input representation of the request to create patient referral details.

Properties

Name	Type	Description	Required or Optional	Available Version
detailCodeId	String	ID of Code Set, or Code Set Bundle that adds information to a clinical service request record.	Optional	59.0
detailRecordId	String	ID of the detail record.	Optional	59.0
detailRecordType	String	Type of the detail record. The supported values are: - Care Observation - Care Plan - Care Registered Device - Care Specialty - Clinical Service Request - Diagnostic Summary - Health Condition - Healthcare Facility - Medication Request - Member Plan - Work Type	Optional	59.0

Name	Type	Description	Required or Optional	Available Version
detailType	String	Type of the object that stores patient details. The supported values are the <code>ClinicalServiceRequestDetail.detailType</code> enum values.	Required	59.0
fields	Map<String, Object>	Map of API names and values of detail fields.	Optional	59.0

Reopened By Input

The name of the person who reopened the care request.

Root XML tag

```
<reopenedBy>
```

JSON example

```
"reopenedBy": {
  "username": "admin@um.org"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
username	String	The user who reopened the care request.	No	52.0

 **Note:** This field is required if `reopenedBy` is passed in the request.

Requesting Practitioner Input

Ordering or referring practitioner for the request.

Root XML tag

```
<requestingPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field is a lookup to HealthcareProviderId.	Yes	55.0
npi	String	Requesting Practitioner's NPI number.	Yes	46.0

Resources Input

Input representation for getting appointment slot resources.

JSON Example

```
{
  "resources": [
    {
      "resourceId": "string",
      "serviceTerritoryId": "003xx000000Y4xxYCD",
      "serviceResourceId": "c51xx000000B1xxBCI",
      "assetCategory": "string",
      "serviceTypes": "Provider"
    }
  ]
}
```

Properties

Property Name	Type	Description	Required or Optional	available version
resourceId	String	ID of the Healthcare Practitioner Facility for Provider and Asset ID for the Asset.	Optional	65.0
serviceTerritoryId	String	ID of the Service Territory.	Optional	65.0
serviceResourceId	String	ID of the service resource.	Optional	65.0
asestCategory	String	Asset category of the resource.	Optional	65.0
resourceType	String	Type of the resource. Possible values are: - provider - device	Optional	65.0

Servicing Facility Input

Facility where the service is being provided.

Root XML tag

```
<servicingFacility>
```

Properties

Name	Type	Description	Required	Available Version
npi	String	Servicing facility's NPI number.	Yes	46.0
servicingFacilityId	String	ID of the facility where the patient is receiving the service for this care request.	Yes	55.0

Servicing Practitioner Input

Practitioner administering the service.

Root XML tag

```
<servicingPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with providing the service for this care request. This field is a lookup to HealthcareProviderId.	Yes	55.0
npi	String	Servicing practitioner's NPI number.	Yes	46.0

Search Input

Input representation for Search API

Root XML tag

```
<searchInput>
```

JSON example

```
{
  "searchTerm": "Joe Tester",
  "verificationContext": {
    "processDefinition": {
      "processDetail": {
        "processDetailList": [
          {
            "verificationProcessFieldList": {
              "verificationProcessFields": [
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccountName",
```

```

        "fieldName" : "Name",
        "fieldType" : "optionalVerifier",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
    }
]

},
"searchType": "Text-Based",
"searchSequenceNo": 1,
"searchResultUniqueIdField": "Id",
"searchObjectName": "Account",
"optionalVerifierCount": 1,
"dataSourceType": "Salesforce"
}

]

}

}

}

```

Properties

Name	Type	Description	Required or Optional	Available Version
searchTerm	String	The search term for the account to use when performing a search.	Required	54.0
verificationContext	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Selected Search Result Input

Input representation for the selected search result.

Root XML tag

```
<selectedSearchResult>
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The name of the object to be verified.	Required	54.0
selectedRecordId	String	The object record ID on which the data is to be verified.	Required	54.0
selectedRecordObject	Field Value Input[]	The object record fields on which the data is to be verified.	Optional	54.0

Transport Location Input

Input representation for Transport Location

Root XML tag

```
<transportLocation>
```

Properties

Name	Type	Description	Required	Available Version
ambulanceTransportDistance	Double	Distance traveled during ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportDistance</code>	No	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportReason</code>	No	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportType</code>	No	46.0

Name	Type	Description	Required	Available Version
name	String	Name of the transport location.	Yes	46.0

User Credentials Input

Input representation of the user credentials to perform digital verification.

JSON example

```
{
  "userCredentials": {
    "loginId": "david.chavez@salesforce.com",
    "password": "123456"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
loginId	String	Login ID or username used by the user to authenticate for the digital verification.	Required	60.0
password	String	Password used by the user to authenticate for the digital verification.	Required	60.0

Verification Context Input

Input representation for verification context.

Root XML tag

```
<verificationContext>
```

JSON example

```
{
  "processDefinition":{
    "layoutType":"Tab",
    "processDetail":{
      "processDetailList":[
        {
          "verificationProcessFieldList":{
            "verificationProcessFields":[
              {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccountName",
                "fieldName" : "Name",
                "fieldType" : "optionalVerifier",
                "label" : "Account Name"
              }, {
                "dataSourceType" : "Salesforce",
```

```

        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
    }
    ]
},
"searchType": "Text-Based",
"searchSequenceNo": 1,
"searchResultUniqueIdField": "Id",
"searchObjectName": "Account",
"optionalVerifierCount": 1,
"dataSourceType": "Salesforce"
}
]
}
},
"selectedSearchResult":{
    "objectName":"Account",
    "selectedRecordId":"001RM00000141414",
    "selectedRecordObject":{
        "selectedRecordObjectList":[]
    }
}

```

```

    }
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
processDefinition	Process Definition Input	Represents the identity verification process definition.	Required	54.0
selectedSearchResult	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
verifiedResult	Verified Result Input	Represents the verified result.	Optional	54.0
 Note: Reserved for future use.				

Verified Result Input

Input representation of the verifier result.

Root XML tag

```
<verifiedResult>
```

Properties

Name	Type	Description	Required or Optional	Available Version
optionalVerifiers	Verifier Input []	List of optional verifiers.	Optional	54.0
 Note: This field is required, if you don't specify required verifiers.				
requiredVerifiers	Verifier Input []	List of required verifiers.	Optional	54.0
 Note: This field is required, if you don't specify optional verifiers.				

Verifier Input

Input representation for verifier fields.

Root XML tag

```
<verifier>
```

Properties

Name	Type	Description	Required or Optional	Available Version
developerName	String	The developer name of the field.	Optional	54.0
verificationState	String	Indicates the verification state on the field.	Optional	54.0

Verification Process Field Input

Input representation of fields for the verification process.

Root XML tag

```
<verificationProcessField>
```

Properties

Name	Type	Description	Required or Optional	Available Version
dataSourceType	String	The source type of the data. Possible values are: • Salesforce	Required	54.0
developerName	String	The developer name of the field.	Required	54.0
fieldName	String	The name of the field that contains the verification data based on the selected field type.	Required	54.0
fieldValueFormula	String	Stores the formula that's applied to the field value.	Optional	56.0
fieldType	String	Indicates the type of field.	Required	54.0
label	String	The label of the field.  Note: If you don't specify a label, the field label from the object is used.	Optional	54.0

Visited Party Attributes Input

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

Properties

Name	Type	Description	Required or Optional	Available Version
primary	Boolean	Indicates whether the contact of the visited party is a primary contact (<code>true</code>) or not (<code>false</code>).	Optional	55.0
user	String	ID of the person from the customer account being visited.	Optional	55.0

Visitor Attributes Input

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

JSON example

```
"visitor": [  
  {  
    "user": "005xx000001X7fNAAS",  
    "primaryVisitor": true  
  }  
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
primary	Boolean	Indicates whether a service resource is the primary resource (<code>true</code>) or not (<code>false</code>) for a visit.	Required	55.0
user	String	ID of the assigned service resource.	Required	55.0

Work Type Lead Time Input

Input representation of the request to get a list of work types and their associated lead times.

JSON example

```
{  
  "contextId": "0Wwxx0000000DWjCAM",  
  "workProcedureId": "0zjSG00000000PpYAI",  
  "priority": 5  
}
```


Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of a program enrollee, an account, or opportunity.	Optional	60.0
priority	Integer	Number between one and ten indicating the priority associated with a country or service territory. This field is useful when you want to override the lead time based on a country or service territory.	Optional	60.0
workProcedureId	String	Advanced therapy ID.	Required	60.0

Quotas and Allocation Input

Input representation of available slots for quotas and allocation.

Root XML tag

```
<quotasAndAllocations>
```

JSON example

```
{
  "contextId": "0Wwxx000000003FCAQ",
  "endDate": "2023-12-01T02:29:59.000Z",
  "leadTimeMap": {
    "08qxx0000004CSRAA2": 2,
    "08qxx0000004CSQAA2": 30,
    "08qxx0000004CSOAA2": 3,
    "08qxx0000004CSPAA2": 2
  },
  "siteId": "0Hhxx0000004CQmCAM",
  "startDate": "2023-11-15T02:30:00.000Z",
  "workProcedureId": "0uVxx00000000G9EAI",
  "workTypeId": "08qxx0000004CSPAA2"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of the program enrollee, a case or an opportunity used for slot searching.	Optional	60.0
endDate	String	End date and time of slot searching.	Optional	60.0
leadTimeMap	String	Lead time map of work type to lead time.	Optional	60.0
siteId	String	Work procedure organization used for slot searching.	Optional	60.0

Name	Type	Description	Required or Optional	Available Version
startDate	String	Start date and time of slot searching.	Optional	60.0
workProcedureId	String	ID of the work procedure used for searching.	Optional	60.0
workTypeId	Map<String, Integer>	ID of the work type used for slot searching.	Optional	60.0

Question Responses Input

Input for assessment question responses.

JSON example

The properties under `questionResponses` are in the following format:

```
{
  "questionResponses": {
    "Element_APIName or AssessmentQuestion uniqueIndex 1": "value",
    "Element_APIName or AssessmentQuestion uniqueIndex 2": {
      "Child_element_APIName or Question uniqueIndex 1": "value",
      "Child_element_APIName or Question uniqueIndex 2": "value",
      ...
    }
  }
}
```

For example:

```
{
  "questionResponses": {
    "ootb__DF_API_MSelect1": "Y;N",
    "ootb__DF_API_MSelect2": "1;2;3",
    "ootb__DF_API_RG1": {
      "ootb__DF_API_Radio1": "Y",
      "ootb__DF_API_Radio2": "N",
      "ootb__DF_API_Radio3": "M"
    },
    "ootb__DF_API_Text": "TestingDF",
    "ootb__DF_API_Select1": "1",
    "ootb__DF_API_Select2": "w",
    "ootb__DF_API_EditBlock2": {
      "ootb__DF_API_Int": 5
    },
    "ootb__DF_API_Boolean": true,
    "ootb__DF_API_Formula": true
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
question Responses	Map<String, Object>	Responses map for Assessment Questions.	Optional	60.0

Response Bodies

A resource can return a response body in either JSON or XML format.

Refer to [HTTP response code](#) to find out whether the request was successful or not, as well as the error messages for the failed requests.

[Additional Attributes Output](#)

Output representation of the Additional Attributes.

[Address Output](#)

The detailed address information for a facility or resource in the response.

[Appointment Management Output](#)

Output representation for appointment management.

[Appointed Representative](#)

Person who is an appointed representative for the member.

[Assessment Responses Output](#)

Output of assessment responses.

[Asset Search Result](#)

Detailed information about a single asset or resource matching the search criteria.

[Book Slot Chain Output](#)

Output representation of the request to create service appointments.

[Care Request Case](#)

Case related to the care request.

[Care Request Patient](#)

The patient for whom the request is being raised.

[Care Authorization Request](#)

Output of create or update request for care services review.

[Care Authorization Request Related Record](#)

Care Authorization request related record output representation

[Care Authorization Request Result](#)

Result of POST or PATCH request.

[Create or Update Care Authorization Request Result](#)

Response to create or update care services review request.

[Additional Attributes Output](#)

Output representation of the Additional Attributes.

Care Diagnosis

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Care Program Enrollment Result

Result containing details about a single patient enrollment.

Care Request Drug

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Care Request Item

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Care Request

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Care Request Reviewer Output

Output representation of the care request reviewer.

Care Authorization Request Response

The response body for the Care Services Review GET request.

Create Visit Output

Output representation of the create visit request.

Content Document Output

Content document output representation.

Custom Field Value

The output representation of the custom field values.

Custom Type Details

Output representation of the custom type details of the Omniscript elements.

Digital Verification Output

Output Representation for the digital verification API request.

Dispenser Address

Pharmacy address.

Document Conflict Field

Output representation of the target object field with conflict.

Document Conflict Field List

Output representation of the target object fields with conflicts.

Document Management Result

Output representation of the document split request.

Document Process Output

Output representation of the document process creation or update request.

Error Response Output

Error response representation.

[Enrollee Product Result](#)

Details about the enrollee's products.

[Enrollment Card Result](#)

Details of the enrollment care for a single enrollee.

[Error Message](#)

A generic error message containing error code and the message text.

[First Reviewer](#)

The name of the person who reviewed the request first.

[FHIR Reference](#)

The output representation of the FHIR reference values.

[Field Value Output](#)

Represents the value of a field.

[FHIR Address](#)

The output representation of the FHIR address values.

[FHIR Codeable Concept](#)

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

[FHIR Coding](#)

The output representation of the Code Set records created to represent a Coding value.

[FHIR Human Name](#)

The output representation of a PersonName record created to represent a humanName value.

[FHIR Contact Point](#)

The output representation of contact details stored as a ContactPointPhone record.

[FHIR Identifier](#)

The output representation of the Identified records created to represent an identifier value.

[FHIR Patient](#)

The output representation of the patient stored in Salesforce, as specified in the input request.

[General Practitioner](#)

Member's primary or general care practitioner.

[Get Resources Output](#)

The response body containing the results of the resource search.

[Get Slots Output](#)

Output representation for getting appointment slots.

[Guest Referral Output](#)

Output representation of the request to create a guest referral.

[HPI Score Sync Output](#)

Output representation of the score synchronization request.

[HPI Score Sync State Output](#)

Output representation of the score synchronization status request.

[Medication Statement Output](#)

Output representation of the medication statement create request.

[Medication Statement Update Output](#)

Output representation of medication statement update request.

[Medical Director](#)

Name of the medical director who reviewed the request.

[Original Denial Medical Director](#)

The name of the medical director who denied the original request.

[Referral Management Output](#)

Output representation of the request to create a patient referral.

[Object Field](#)

Output representation of of the target object field.

[Object Field List](#)

Output representation of the target object fields list.

[OCR Document Scan Result](#)

Output representation of the OCR document scan result ID.

[OCR Document Scan Result List](#)

Output representation of the list of the OCR document scan results IDs.

[Omniscript Element Discovery Framework Output](#)

Output representation of the custom type details of the Omniscript elements for Discovery Framework.

[Omniscript Element Property Set Output](#)

Output representation of the property set configuration of the Omniscript elements.

[Omniscript Elements List](#)

Output representation of the details of the Omniscript elements.

[Omniscript Output](#)

Output representation of the details of the Omniscript.

[Patient Communication Language](#)

The output representation of the PersonLanguage records that represent the communication preferences of a person.

[Patient Contact Party](#)

The output representation of contact parties associated with a patient.

[Patient Get](#)

Output representation of details of a patient record.

[Patient Upsert](#)

Output representation of result after a Patient FHIR resource is created.

[Patient Update](#)

Output representation of result after a Patient FHIR resource is updated.

[Payload Output](#)

Output representation of the details communicated to the recipient.

[Process Definition Output](#)

Represents the Identity Verification Process Definition record.

[Process Detail Output](#)

Represents the Identity Verification Process Detail record.

[Program Enrollment Result](#)

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

[Provider Search Result](#)

Detailed information about a single healthcare provider matching the search criteria.

[Requesting Practitioner](#)

Ordering or referring practitioner for the request.

[Reopened By Output](#)

The name of the person who reopened the care request.

[Servicing Facility](#)

Facility where the service is being provided.

[Servicing Practitioner](#)

Practitioner administering the service.

[Subscriber](#)

The primary member on the plan.

[Search Field](#)

Output representation of the search result field.

[Search Output](#)

Output representation of the search response.

[Search Result](#)

Output representation of the search result.

[Search Result Header](#)

Output representation of the search result header.

[Selected Search Result Output](#)

Represents the selected search result.

[Tracked Communication Output](#)

Output representation of tracked communications for a care request.

[Transport Location](#)

Transport Location output representation

[Verified Result Output](#)

Represents the required and optional fields that are verified.

[Verifier Output](#)

Represents a verifier.

[Verification Context Output](#)

Represents the Verification Context resource output.

[Verification Process Field List Output](#)

Represents the list of fields in the Identity Verification Process Field record.

[Verification Process Field Output](#)

Represents the Identity Verification Process Field record.

[Work Type Lead Time Output](#)

Output representation of a list of work types and their associated lead times.

[Quota Availability](#)

Output representation of a list of available quotas, and their start and end dates for a work type.

[Quota Availability Date Range](#)

Output representation of the date range of an available quota.

Additional Attributes Output

Output representation of the Additional Attributes.

Attribute Name	Type	Description	Filter Group and Version	Available Version
approvalDateTime	String	Date and time when the assessment was approved by the publisher.	Small, 63.0	63.0
displayType	String	Specifies the display format for questions in the assessment for the end-user. Possible values are: • Sequential • Prior-edit • Random.	Small, 63.0	63.0
effectiveFromDate	String	The date when the assessment takes effect.	Small, 63.0	63.0
effectiveToDate	String	The date until the assessment is in effect.	Small, 63.0	63.0
lastRevisedDateTime	String	The date and time when the assessment was last revised.	Small, 63.0	63.0
performerType	String	Specifies the type of performer that can record responses to the assessment. Possible values are: • Patient • Practitioner • Related Person.	Small, 63.0	63.0
purpose	String	The purpose of the assessment.	Small, 63.0	63.0

Attribute Name	Type	Description	Filter Group and Version	Available Version
<code>publisher</code>	String	The organization or individual that published the assessment.	Small, 63.0	63.0

Address Output

The detailed address information for a facility or resource in the response.

Properties

Property Name	Type	Description	Required
<code>addressText</code>	String	The complete address formatted as a single text string.	Optional
<code>streetLines</code>	Array of Strings	An array of strings, where each string represents a line of the street address.	Optional
<code>city</code>	String	The name of the city or town.	Optional
<code>district</code>	String	The district, county, or administrative division.	Optional
<code>stateProvince</code>	String	The name or standard abbreviation of the state, province, or region.	Optional
<code>postalCode</code>	String	The postal code, ZIP code, or equivalent for the address.	Optional
<code>country</code>	String	The country name or its ISO 3166-1 alpha-2/alpha-3 code.	Optional
<code>latitude</code>	Number	The geographical latitude coordinate of the address.	Optional
<code>longitude</code>	Number	The geographical longitude coordinate of the address.	Optional

Appointment Management Output

Output representation for appointment management.

JSON example

```
{
  "id": "08pxx0000004KhxxAE",
  "isSuccess": true,
  "status": "scheduled",
  "error": {}
}
```

Properties

Property Name	Type	Description	Filter Group and Version	Available Version
<code>error</code>	Array	List of errors returned. This field is populated if <code>isSuccess</code> is <code>false</code> .	Small, 65.0	65.0
<code>id</code>	String	ID of the appointment.	Small, 65.0	65.0
<code>isSuccess</code>	Boolean	Indicates whether the appointment is created successfully (<code>true</code>) or not (<code>false</code>).	Small, 65.0	65.0
<code>status</code>	String	Status of the appointment such as <code>scheduled</code> , <code>rejected</code> .	Small, 65.0	65.0

Appointed Representative

Person who is an appointed representative for the member.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>firstName</code>	String	First Name of the appointed representative. Maps to: <code>Account.FirstName</code>	Big, 46.0	46.0
<code>lastName</code>	String	Last Name of the appointed representative. Maps to: <code>Account.LastName</code>	Big, 46.0	46.0

Assessment Responses Output

Output of assessment responses.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>assessmentId</code>	String	ID of created Assessment.	Small, 60.0	60.0
<code>message</code>	String	Message explaining why the request failed.	Small, 60.0	60.0
<code>status</code>	String	Specifies whether the request succeeded (<code>true</code>) or failed (<code>false</code>).	Small, 60.0	60.0

Asset Search Result

Detailed information about a single asset or resource matching the search criteria.

Properties

Property Name	Type	Description	Required
assetId	String	A unique identifier assigned to this specific asset or resource.	Optional
assetName	String	The common name or description of the asset (e.g., "MRI Scanner", "Consultation Room A").	Optional
facilityId	String	A unique identifier for the facility where this asset is located.	Optional
facilityName	String	The name of the facility or clinic where this asset can be found.	Optional
facilityAddress	Address Output on page 1993	The physical address of the facility where the asset is located.	Optional
facilityPhone	String	The main contact phone number for the facility where the asset is located.	Optional
assetTypeIds	Array of Strings	A list of unique identifiers for the categories or types this asset belongs to.	Optional
assetCategories	Array of Strings	A list of broader classifications or groups this asset falls under (e.g., "Diagnostic Imaging", "Surgical Equipment").	Optional
status	String	The current operational status of the asset (e.g., "Available", "In Use", "Maintenance").	Optional
statusReason	String	A brief explanation or reason for the asset's current status.	Optional
productCode	String	The manufacturer's product code or model identifier for the asset.	Optional
additionalDetails	Object	A flexible object containing any extra key-value pair details about the asset.	Optional

Book Slot Chain Output

Output representation of the request to create service appointments.

JSON example

```
{
  "isSuccess":true,
  "serviceAppointmentIds":[
    "08pxx0000004C92AAE",
    "08pxx0000004C92AAE",
    "08pxx0000004C92AAE"
  ],
  "serviceAppointmentGroupId":"08pxx0000004C92AAE",
}
```

```

    "message": "",
    "code": 200
  }

```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	API response code.	Small, 60.0	60.0
isSuccess	Boolean	Indicates whether the request was successful (<code>true</code>) or not (<code>false</code>).	Small, 60.0	60.0
message	String	Error message when the request fails.	Small, 60.0	60.0
serviceAppointmentGroupId	String	ID of the service appointment group to which the created service appointments belong to.	Small, 60.0	60.0
serviceAppointmentIds	String[]	IDs of the created service appointments.	Big, 60.0	60.0

Care Request Case

Case related to the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
accountName	String	Name of the account.	Big, 46.0	46.0
caseNumber	String	Case number.	Big, 46.0	46.0
caseOrigin	String	The source of the case, such as Email, Phone, or Web. Maps to: <code>Case.Origin</code>	Big, 46.0	46.0
caseOwner	String	Case owner.	Big, 46.0	46.0
caseReason	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: <code>Case.Reason</code>	Big, 46.0	46.0
closed	Boolean	Indicates if the case is closed.	Big, 46.0	46.0
contactName	String	Contact Name.	Big, 46.0	46.0
createdBy	String	Case created by.	Big, 46.0	46.0
dateClosed	String	Date and time when the case was closed.	Big, 46.0	46.0
dateOpened	String	Date and time when the case was opened.	Big, 46.0	46.0
description	String	A text description of the case.	Big, 46.0	46.0
escalated	Boolean	Indicates if the case is escalated.	Big, 46.0	46.0
lastModifiedBy	String	Last modified by.	Big, 46.0	46.0
lastModifiedDate	String	Last modified date of the case.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
lastReferencedDate	String	Last referenced date of the case.	Big, 46.0	46.0
lastViewedDate	String	Last viewed date of the case.	Big, 46.0	46.0
parentCase	String	Parent Case.	Big, 46.0	46.0
priority	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: <code>Case.Priority</code>	Big, 46.0	46.0
status	String	The status of the case. Maps to: <code>Case.Status</code>	Big, 46.0	46.0
subject	String	The subject of the case. Maps to: <code>Case.Subject</code>	Big, 46.0	46.0
type	String	The type of case, such as Feature Request or Question. Maps to: <code>Case.Type</code>	Big, 46.0	46.0
webCompany	String	The company name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedCompany</code>	Big, 46.0	46.0
webEmail	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedEmail</code>	Big, 46.0	46.0
webName	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedName</code>	Big, 46.0	46.0
webPhone	String	The phone number that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedPhone</code>	Big, 46.0	46.0

Care Request Patient

The patient for whom the request is being raised.

Property Name	Type	Description	Filter Group and Version	Available Version
birthDate	String	Date of birth of the patient.	Big, 46.0	46.0
firstName	String	First name of the patient.	Big, 46.0	46.0
lastName	String	Last name of the patient.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
memberId	String	Insurance identifier for the member.	Big, 46.0	46.0

Care Authorization Request

Output of create or update request for care services review.

Property Name	Type	Description	Filter Group and Version	Available Version
careDiagnoses	Care Diagnoses []	A list of associated diagnoses including code type, name, and description. One or more care diagnoses can be associated with a care request.	Big, 46.0	46.0
careRequest	Care Request	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.	Big, 46.0	46.0
careRequestCase	Care Request Case	Case related to the care request.	Big, 46.0	46.0
careRequestDrugs	Care Request Drug []	A list of requested drugs including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Big, 46.0	46.0
careRequestItems	Care Request Item []	A list of care request items containing name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Big, 46.0	46.0
patient	Patient	The patient for whom the request is raised.	Big, 46.0	46.0
subscriber	Subscriber	The primary member on the plan.	Big, 46.0	46.0
tracked Communications	Tracked Communication Output []	A list of tracked communications for a care request.	Big, 57.0	57.0
transportLocations	Transport Locations []	Transport location output.	Big, 46.0	46.0

Care Authorization Request Related Record

Care Authorization request related record output representation

Property Name	Type	Description	Filter Group and Version	Available Version
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created record.	Big, 46.0	46.0
objectType	String	The type of the object created.	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Authorization Request Result

Result of POST or PATCH request.

Property Name	Type	Description	Filter Group and Version	Available Version
relatedRecords	Care Authorization Request Related Record[]	List of related records	Big, 46.0	46.0

Create or Update Care Authorization Request Result

Response to create or update care services review request.

JSON example

```
{
  "code": "SUCCESS",
  "isSuccess": true,
  "result": [
    {
      "created": true,
      "id": "0Umxx0000004FA9CAM",
      "objectType": "CareRequest",
      "relatedRecords": [
        {
          "created": true,
          "id": "0VDxx0000004DwLGAU",
          "objectType": "CareRequestDrug"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwMGAU",
          "objectType": "CareRequestItem"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwNGAU",
          "objectType": "CareRequestItem"
        }
      ]
    }
  ]
}
```

```

    {
      "created": true,
      "id": "0VCxx0000004DwMGAU",
      "objectType": "CareDiagnosis"
    },
    {
      "created": true,
      "id": "0VCxx0000004DwNGAU",
      "objectType": "CareDiagnosis"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWbEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWcEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWdEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWeEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWfEAM",
      "objectType": "CareRequestReviewer"
    }
  ]
}
]
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Care Authorization returned code	Small, 46.0	46.0
isSuccess	Boolean	Flag to indicate if the request was successful.	Small, 46.0	46.0
message	String	If there is any error, this property contains the error message.	Small, 46.0	46.0
outputResults	Care Authorization Request[]	Care Authorization Request results output	Small, 46.0	46.0
result	Care Authorization Request Result[]	Care Authorization Request result	Small, 46.0	46.0

Additional Attributes Output

Output representation of the Additional Attributes.

Attribute Name	Type	Description	Filter Group and Version	Available Version
approvalDateTime	String	Date and time when the assessment was approved by the publisher.	Small, 63.0	63.0
displayType	String	Specifies the display format for questions in the assessment for the end-user. Possible values are: • Sequential • Prior-edit • Random.	Small, 63.0	63.0
effectiveFromDate	String	The date when the assessment takes effect.	Small, 63.0	63.0
effectiveToDate	String	The date until the assessment is in effect.	Small, 63.0	63.0
lastRevisedDateTime	String	The date and time when the assessment was last revised.	Small, 63.0	63.0
performerType	String	Specifies the type of performer that can record responses to the assessment. Possible values are: • Patient • Practioner • Related Person.	Small, 63.0	63.0
purpose	String	The purpose of the assessment.	Small, 63.0	63.0
publisher	String	The organization or individual that published the assessment.	Small, 63.0	63.0

Care Diagnosis

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
careRequestReviewers	Care Request Reviewer Output[]	The care diagnosis associated with the care request reviewer. Maps to: <code>CareDiagnosis.CareRequestReviewers</code>	Big, 52.0	52.0
code	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Big, 46.0	46.0
codeDescription	String	Diagnosis code description. Maps to: <code>CareDiagnosis.CodeDescription</code>	Big, 46.0	46.0
codeType	String	Code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeType</code>	Big, 46.0	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeTypeIdentifier</code>	Big, 46.0	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to: <code>CareDiagnosis.DiagnosisCodeSet</code>	Big, 52.0	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCode</code>	Big, 46.0	46.0
dischargeCodeDescription	String	Description of the discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCodeDescription</code>	Big, 46.0	46.0
dischargeCodeType	String	Code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeType</code>	Big, 46.0	46.0
dischargeCodeTypeId	String	ID of the code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeTypeIdentifier</code>	Big, 46.0	46.0
dischargeDiagnosisEffectiveDate	String	Effective date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEffectiveDate</code>	Big, 46.0	46.0
dischargeDiagnosisCodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisCodeSet</code>	Big, 52.0	52.0
dischargeDiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEndDate</code>	Big, 46.0	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: <code>CareDiagnosis.EffectiveDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
endDate	String	Termination date for the diagnosis. Maps to: <code>CareDiagnosis.EndDate</code>	Big, 46.0	46.0
healthcare DiagnosisCode	String	Healthcare Diagnosis Code.	Big, 46.0	46.0
healthCondition Id	String	The health condition that's associated with the member. Maps to: <code>CareDiagnosis.HealthCondition</code>	Big, 57.0	57.0
id	String	ID of the Care Diagnosis.	Big, 46.0	46.0
modifiedCode	String	Modified diagnosis code. Maps to: <code>CareDiagnosis.ModifiedCode</code>	Big, 46.0	46.0
modifiedCode Description	String	Modified diagnosis code description. Maps to: <code>CareDiagnosis.ModifiedCodeDescription</code>	Big, 46.0	46.0
modifiedCodeType	String	Code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedCodeTypeId	String	ID of the code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeTypeIdentifier</code>	Big, 46.0	46.0
modifiedDiagnosis CodeSet	String	The modified diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.ModifiedDiagnosisCodeSet</code>	Big, 52.0	52.0
modifiedEffective Date	String	Modified effective date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEffectiveDate</code>	Big, 46.0	46.0
modifiedEndDate	String	Modified termination date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEndDate</code>	Big, 46.0	46.0
modifiedPrimary Diagnosis	Boolean	Modified Primary Diagnosis	Big, 46.0	46.0
name	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Big, 46.0	46.0
presentOn Admission	String	Specifies if the health condition was present at the time of member admission. Maps to: <code>CareDiagnosis.PresentOnAdmission</code>	Big, 57.0	57.0
primary	Boolean	Indicates whether it is a primary diagnosis (<code>true</code>) or not (<code>false</code>).	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
primaryDischargeDiagnosis	Boolean	Indicates whether it is a primary Discharge Diagnosis (<code>true</code>) or not (<code>false</code>).	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareDiagnosis.SourceSystem</code>	Big, 46.0	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareDiagnosis.SourceSystemIdentifier</code>	Big, 46.0	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareDiagnosis.SourceSystemModified</code>	Big, 46.0	46.0

Care Program Enrollment Result

Result containing details about a single patient enrollment.

Property Name	Type	Description	Filter Group and Version	Available Version
enrolleeProducts	Enrollee Product Result[]	A list containing results of care program enrollee products creation for each enrollee.	Small, 46.0	46.0
enrollmentCard	Enrollment Card Result	Results of care program enrollment card creation for the enrollee.	Small, 46.0	46.0
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created <code>CareProgramEnrollee</code> record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is <code>CareProgramEnrollee</code> .	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Request Drug

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
approvedUnits	Integer	Approved quantity of the drug. Maps to: <code>CareRequestDrug.ApprovedUnits</code>	Big, 46.0	46.0
authApprovalIdentifier	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: <code>CareRequestDrug.AuthApprovalIdentifier</code>	Big, 57.0	57.0
authorizationRefIdentifier	String	The unique identifier of the authorization request associated with this requested drug. Maps to: <code>CareRequestDrug.AuthorizationRefIdentifier</code>	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output[]	The care request drug associated with the care request reviewer. Maps to: <code>CareRequestDrug.CareRequestReviewers</code>	Big, 52.0	52.0
clinicalDetermination	String	The clinical determination of the drug request. Maps to: <code>CareRequestDrug.ClinicalDetermination</code>	Big, 52.0	52.0
clinicalDeterminationNote	String	The notes related to the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationNote</code>	Big, 52.0	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationReason</code>	Big, 52.0	52.0
code	String	Code for the drug. Maps to: <code>CareRequestDrug.Code</code>	Big, 46.0	46.0
codeType	String	ID code type for the drug. Maps to: <code>CareRequestDrug.CodeType</code>	Big, 46.0	46.0
daysSupply	Integer	Number of days to supply the drug. Maps to: <code>CareRequestDrug.DaysSupply</code>	Big, 46.0	46.0
deniedUnits	Integer	Denied quantity of the drug. Maps to: <code>CareRequestDrug.DeniedUnits</code>	Big, 46.0	46.0
dispenserAddress	Dispenser Address	Pharmacy address.	Big, 46.0	46.0
dispenserFaxNumber	String	Pharmacy fax number. Maps to: <code>CareRequestDrug.DispenserFaxNumber</code>	Big, 46.0	46.0
dispenserId	String	ID for the pharmacy. Maps to: <code>CareRequestDrug.DispenserIdentifier</code>	Big, 46.0	46.0
dispenserName	String	Name of the pharmacy. Maps to: <code>CareRequestDrug.DispenserName</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
dispenserPhone Number	String	Pharmacy phone number. Maps to: <code>CareRequestDrug.DispenserPhoneNumber</code>	Big, 46.0	46.0
dispenserTaxId	String	Pharmacy tax identification number. Maps to: <code>CareRequestDrug.DispenserTaxIdentifier</code>	Big, 46.0	46.0
dose	String	Dose of the drug. Maps to: <code>CareRequestDrug.Dose</code>	Big, 46.0	46.0
drugAdministration Setting	String	The setting in which the drug is expected to be administered to the patient. Maps to: <code>CareRequestDrug.DrugAdministrationSetting</code>	Big, 57.0	57.0
frequency	String	Frequency of the drug. Maps to: <code>CareRequestDrug.Frequency</code>	Big, 46.0	46.0
id	String	Id	Big, 46.0	46.0
modifiedCode	String	Code for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCode</code>	Big, 46.0	46.0
medicationRef ObjectId	String	The medication request or statement associated with the care request drug. Maps to: <code>CareRequestDrug.MedicationRefObject</code>	Big, 57.0	57.0
modifiedCode Type	String	ID code type for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedDays Supply	Integer	Number of days of supply for the modified drug. Maps to: <code>CareRequestDrug.ModifiedDaysSupply</code>	Big, 46.0	46.0
modifiedDose	String	Dose of the modified drug. Maps to: <code>CareRequestDrug.ModifiedDose</code>	Big, 46.0	46.0
modifiedFrequency	String	Frequency of the modified drug. Maps to: <code>CareRequestDrug.ModifiedFrequency</code>	Big, 46.0	46.0
modifiedName	String	Name of the modified drug. Maps to: <code>CareRequestDrug.ModifiedName</code>	Big, 46.0	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: <code>CareRequestDrug.ModifiedSig</code>	Big, 46.0	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: <code>CareRequestDrug.ModifiedStrength</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
modifiedTherapyDuration	Integer	Duration of therapy for the modified drug. Maps to: <code>CareRequestDrug.ModifiedTherapyDuration</code>	Big, 46.0	46.0
modifiedUnits	Integer	Modified quantity of the drug. Maps to: <code>CareRequestDrug.ModifiedUnits</code>	Big, 46.0	46.0
name	String	Name of the drug. Maps to: <code>CareRequestDrug.Name</code>	Big, 46.0	46.0
prescriptionDate	String	Date for the prescription. Maps to: <code>CareRequestDrug.PrescriptionDate</code>	Big, 46.0	46.0
prescriptionFillDate	String	Date for the prescription fills. Maps to: <code>CareRequestDrug.PrescriptionFillDate</code>	Big, 57.0	57.0
prescriptionFills	Integer	Number of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFills</code>	Big, 46.0	46.0
priority	String	The priority representing the urgency of the drug's authorization request. Maps to: <code>CareRequestDrug.Priority</code>	Big, 57.0	57.0
requestType	String	The type of drug request. Maps to: <code>CareRequestDrug.RequestType</code>	Big, 57.0	57.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestDrug.ServiceCategory</code>	Big, 46.0	46.0
serviceCategoryCode	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestDrug.ServiceCategoryCode</code>	Big, 46.0	46.0
servicingFacility	Servicing Facility Output	The facility where a patient receives service of the requested drug. Maps to: <code>CareRequestDrug.ServicingFacility</code>	Big, 57.0	57.0
servicingProvider	Servicing Practitioner Output	The healthcare provider who provides the service of the requested drug. Maps to: <code>CareRequestDrug.ServicingProvider</code>	Big, 57.0	57.0
sig	String	Directions for use of the drug. Maps to: <code>CareRequestDrug.Sig</code>	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequestDrug.SourceSystem</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
sourceSystem Identifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestDrug.SourceSystemIdentifier</code>	Big, 46.0	46.0
sourceSystem Modified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestDrug.SourceSystemModified</code>	Big, 46.0	46.0
status	String	The authorization status of the requested drug. Maps to: <code>CareRequestDrug.Status</code>	Big, 57.0	57.0
statusReason	String	The reason for the authorization status of the requested drug. Maps to: <code>CareRequestDrug.StatusReason</code>	Big, 57.0	57.0
strength	String	Strength of the drug. Maps to: <code>CareRequestDrug.Strength</code>	Big, 46.0	46.0
therapyDuration	Integer	Duration of therapy for the drug. Maps to: <code>CareRequestDrug.TherapyDuration</code>	Big, 46.0	46.0
units	Integer	Quantity of the drug. Maps to: <code>CareRequestDrug.Units</code>	Big, 46.0	46.0

Care Request Item

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
approvedLength OfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.ApprovedLengthOfStay</code>	Big, 52.0	52.0
approvedLevel OfCare	String	Specifies the approved level of care for the patient. Maps to: <code>CareRequestItem.ApprovedLevelOfCare</code>	Big, 52.0	52.0
approvedQuantity	Integer	The approved quantity of the care item. Maps to: <code>CareRequestItem.ApprovedQuantity</code>	Big, 46.0	46.0
approvedService EndDate	String	The end date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceEndDate</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
approvedServiceStartDate	String	The start date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceStartDate</code>	Big, 52.0	52.0
authApprovalIdentifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: <code>CareRequestItem.AuthApprovalIdentifier</code>	Big, 57.0	57.0
authorizationRefIdentifier	String	The unique identifier of the prior authorization request associated with this requested item. Maps to: <code>CareRequestItem.AuthorizationRefIdentifier</code>	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output[]	The care request item associated with the care request reviewer. Maps to: <code>CareRequestItem.CareRequestReviewers</code>	Big, 52.0	52.0
clinicalDetermination	String	The clinical determination of the care request. Maps to: <code>CareRequestItem.ClinicalDetermination</code>	Big, 52.0	52.0
clinicalDeterminationNotes	String	The notes related to the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationNotes</code>	Big, 52.0	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationReason</code>	Big, 52.0	52.0
clinicalServiceRequestId	String	The clinical service request associated with the care request item. Maps to: <code>CareRequestItem.ClinicalServiceRequest</code>	Big, 57.0	57.0
codeDescription	String	Description of the denied service code. Maps to: <code>CareRequestItem.CodeDescription</code>	Big, 46.0	46.0
codeType	String	Code type for the service. Maps to: <code>CareRequestItem.CodeType</code>	Big, 46.0	46.0
codeTypeId	String	ID of the code type for the service. Maps to: <code>CareRequestItem.CodeTypeIdentifier</code>	Big, 46.0	46.0
cumulativeLengthOfStay	Integer	The number of days a patient is admitted. Maps to: <code>CareRequestItem.CumulativeLengthOfStay</code>	Big, 52.0	52.0
currentLevelOfCare	String	Specifies the level of care the patient is receiving. Maps to: <code>CareRequestItem.CurrentLevelOfCare</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
decisionDate	String	The date and time when the last decision was made for this care request item. Maps to: <code>CareRequestItem.DecisionDate</code>	Big, 52.0	52.0
deniedLevelOfCare	String	The level of care denied for the patient. Maps to: <code>CareRequestItem.DeniedLevelOfCare</code>	Big, 52.0	52.0
deniedQuantity	Integer	The quantity of the denied service. Maps to: <code>CareRequestItem.DeniedQuantity</code>	Big, 46.0	46.0
effectiveDate	String	Effective date for the diagnosis Maps to: <code>CareRequestItem.EffectiveDate</code>	Big, 46.0	46.0
endDate	String	Termination date for the service. Maps to: <code>CareRequestItem.EndDate</code>	Big, 46.0	46.0
freeFormProcedureDescription	String	Free-form description of the procedure. Maps to: <code>CareRequestItem.FreeFormProcedureDescription</code>	Big, 46.0	46.0
healthcareProcedureCode	String	Healthcare Procedure Code.	Big, 46.0	46.0
id	String	ID of the <code>CareRequestItem</code> .	Big, 46.0	46.0
modifiedCareEndDate	String	Modified Care End Date.	Big, 46.0	46.0
modifiedCode	String	Modified Code.	Big, 46.0	46.0
modifiedCodeDescription	String	Description of the modified service code. Maps to: <code>CareRequestItem.ModifiedCodeDescription</code>	Big, 46.0	46.0
modifiedCodeType	String	Code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedCodeTypeId	String	ID of the code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeTypeId</code>	Big, 46.0	46.0
modifiedEffectiveDate	String	Effective date for the modified service. Maps to: <code>CareRequestItem.ModifiedEffectiveDate</code>	Big, 46.0	46.0
modifiedLevelOfCare	String	Specifies the modified level of care for the patient. Maps to: <code>CareRequestItem.ModifiedLevelOfCare</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
modifiedModifier	String	Modifier for modified service code. Maps to: <code>CareRequestItem.ModifiedModifier</code>	Big, 46.0	46.0
modifiedModifierDescription	String	Modifier description for modified service code. Maps to: <code>CareRequestItem.ModifiedModifierDescription</code>	Big, 46.0	46.0
modifiedProcedureCodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: <code>CareRequestItem.ModifiedProcedureCodeSet</code>	Big, 52.0	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: <code>CareRequestItem.ModifiedQuantity</code>	Big, 46.0	46.0
modifier1	String	First modifier for the service code. Maps to: <code>CareRequestItem.Modifier</code>	Big, 46.0	46.0
modifier1Description	String	Description for the first modifier for the service code. Maps to: <code>CareRequestItem.ModifierDescription</code>	Big, 46.0	46.0
modifier2	String	Second modifier for service code. Maps to: <code>CareRequestItem.Modifier2</code>	Big, 46.0	46.0
modifier2Description	String	Description of the second modifier for the service code. Maps to: <code>CareRequestItem.Modifier2Description</code>	Big, 46.0	46.0
modifier3	String	Third modifier for service code. Maps to: <code>CareRequestItem.Modifier3</code>	Big, 46.0	46.0
modifier3Description	String	Description of the third modifier for the service code. Maps to: <code>CareRequestItem.Modifier3Description</code>	Big, 46.0	46.0
modifier4	String	Fourth modifier for service code. Maps to: <code>CareRequestItem.Modifier4</code>	Big, 46.0	46.0
modifier4Description	String	Description of the fourth modifier for the service code. Maps to: <code>CareRequestItem.Modifier4Description</code>	Big, 46.0	46.0
modifierCodeSet	String	The modifier code set for the service code associated with the care request item. Maps to <code>CareRequestItem.ModifierCodeSet</code>	Big, 52.0	52.0
name	String	Name of the care request item. Maps to <code>CareRequestItem.Name</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
priority	String	The priority representing the urgency of the item's authorization request. Maps to <code>CareRequestItem.Priority</code>	Big, 57.0	57.0
procedureCode Set	String	The code set for the service, drug, or device associated with the care request item. Maps to <code>CareRequestItem.ProcedureCodeSet</code>	Big, 52.0	52.0
quantity	Integer	The quantity of the item that is requested. Maps to: <code>CareRequestItem.Quantity</code>	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequestItem.QuantityType</code>	Big, 46.0	46.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestItem.ServiceCategory</code>	Big, 46.0	46.0
reasonCode	String	The reason justifying the care request of the item. Maps to: <code>CareRequestItem.ReasonCode</code>	Big, 57.0	57.0
requestType	String	The type of item request. Maps to: <code>CareRequestItem.RequestType</code>	Big, 57.0	57.0
requestedLength OfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.RequestedLengthOfStay</code>	Big, 52.0	52.0
requestedLevel OfCare	String	Specifies the requested level of care for the patient. Maps to: <code>CareRequestItem.RequestedLevelOfCare</code>	Big, 52.0	52.0
requested ServiceEndDate	String	The end date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceEndDate</code>	Big, 52.0	52.0
requested ServiceStartDate	String	The start date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceStartDate</code>	Big, 52.0	52.0
serviceCategory Code	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestItem.ServiceCategoryCode</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
servicingFacility	Servicing Facility Output	The facility where a patient receives service of the requested item. Maps to: <code>CareRequestItem.ServicingFacility</code>	Big, 57.0	57.0
servicingProvider	Servicing Practitioner Output	The healthcare provider who provides the service of the requested item. Maps to: <code>CareRequestItem.ServicingProvider</code>	Big, 57.0	57.0
sourceSystem	String	System from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystem</code>	Big, 46.0	46.0
sourceSystem Identifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystemIdentifier</code>	Big, 46.0	46.0
sourceSystem Modified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestItem.SourceSystemModified</code>	Big, 46.0	46.0
status	String	The authorization status of this service. Maps to: <code>CareRequestItem.Status</code>	Big, 46.0	46.0
statusReason	String	Reason for the authorization status of this service. Maps to: <code>CareRequestItem.StatusReason</code>	Big, 46.0	46.0

Care Request

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Property Name	Type	Description	Filter Group and Version	Available Version
acknowledgement LetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: <code>CareRequest.AcknowledgementLetterSentDate</code>	Big, 46.0	46.0
actualAdmission Date	String	Actual admission date for the patient. Maps to: <code>CareRequest.ActualAdmissionDate</code>	Big, 46.0	46.0
actualDischarge Date	String	Actual discharge date for the patient. Maps to: <code>CareRequest.ActualDischargeDate</code>	Big, 46.0	46.0
admissionNotes	String	Notes related to the admission. Maps to: <code>CareRequest.AdmissionNotes</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room. Maps to: <code>CareRequest.AdmissionSource</code>	Big, 46.0	46.0
admissionType	String	Type of admission, for example, emergency or elective. Maps to: <code>CareRequest.AdmissionType</code>	Big, 46.0	46.0
ambulanceTransportDistance	Integer	Ambulance Transport Distance	Big, 46.0	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportReason</code>	Big, 46.0	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportType</code>	Big, 46.0	46.0
aorReceivedDate	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: <code>CareRequest.AorReceivedDate</code>	Big, 46.0	46.0
aorRequestedDate	String	Date and time when the AOR form was requested. Maps to: <code>CareRequest.AorRequestedDate</code>	Big, 46.0	46.0
appealEffectuationDateTime	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: <code>CareRequestExtension.AppealEffectuationDateTime</code>	Big, 52.0	52.0
appealRequestReasonType	String	Specifies the reason for raising the appeal request. Maps to: <code>CareRequest.AppealRequestReasonType</code>	Big, 52.0	52.0
appointedRepVerbalContactDate	String	Date and time of verbal contact with the member's appointed representative. Maps to: <code>CareRequest.AppointedRepVerbalContactDate</code>	Big, 46.0	46.0
appointedRepWrittenContactDate	String	Date and time correspondence was sent to the member's appointed representative. Maps to: <code>CareRequest.AppointedRepWrittenContactDate</code>	Big, 46.0	46.0
appointedRepresentative	Appointed Representative	Appointed representative for the member.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
approvedLengthOfStay	Integer	Approved number of days for the admission. Maps to: <code>CareRequest.ApprovedLengthOfStay</code>	Big, 46.0	46.0
approvedLevelOfCare	String	Approved level of care for the patient, for example, Hospital-Observaton or SNF-Rehabilitation. Maps to: <code>CareRequest.ApprovedLevelOfCare</code>	Big, 46.0	46.0
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: <code>CareRequestExtension.AuthorizationRefIdentifier</code>	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output[]	The care request associated with the care request reviewer. Maps to: <code>CareRequest.CareRequestReviewers</code>	Big, 52.0	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: <code>CareRequest.CaseSubStatus</code>	Big, 57.0	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: <code>CareRequest.ClaimNumber</code>	Big, 46.0	46.0
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: <code>CareRequest.ClinicalCaseType</code>	Big, 46.0	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: <code>CareRequest.CriteriaMet</code>	Big, 46.0	46.0
cumulativeLengthOfStay	Integer	Total number of days for the admission. Maps to: <code>CareRequest.CumulativeLengthOfStay</code>	Big, 46.0	46.0
currentLevelOfCare	String	Level of care that the patient is receiving. Maps to: <code>CareRequest.CurrentLevelOfCare</code>	Big, 46.0	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: <code>CareRequest.DecisionDate</code>	Big, 46.0	46.0
decisionDaysRemaining	Integer	Number of days remaining for a decision or resolution. Maps to: <code>CareRequest.DecisionDaysRemaining</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: <code>CareRequest.DdecisionLetter</code>	Big, 46.0	46.0
decisionNotes	String	Notes related to the decision. Maps to: <code>CareRequest.DdecisionNotes</code>	Big, 46.0	46.0
decisionReason	String	Reason for the decision. Maps to: <code>CareRequest.DdecisionReason</code>	Big, 46.0	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: <code>CareRequest.DdecisionReasonDescription</code>	Big, 46.0	46.0
deniedLengthOfStay	Integer	Number of days denied for the admission. Maps to: <code>CareRequest.DdeniedLengthOfStay</code>	Big, 46.0	46.0
deniedLevelOfCare	String	Level of care denied for the patient. Maps to: <code>CareRequest.DdeniedLevelOfCare</code>	Big, 46.0	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: <code>CareRequest.DdispositionNotes</code>	Big, 46.0	46.0
documentAttachmentStatus	String	The status of the document upload based on the checklist provided to the reviewers. Maps to: <code>CareRequestExtension.DocumentAttachmentStatus</code> Valid values are: - Complete - Incomplete	Big, 55.0	55.0
dueDate	String	Date the request is due for completion. Maps to: <code>CareRequest.DdueDate</code>	Big, 46.0	46.0
effectiveFrom	String	The start date for an effective-date range. Maps to: <code>CareRequest.EffectiveFrom</code>	Big, 46.0	46.0
effectiveTo	String	The end date for an effective-date range. Maps to: <code>CareRequest.EffectiveTo</code>	Big, 46.0	46.0
expirationDate	String	Expiration date for the request. Maps to: <code>CareRequest.ExpirationDate</code>	Big, 46.0	46.0
extendedRequest	Boolean	Extended Request Maps to: <code>CareRequest.</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
extensionRequestReceivedDate	String	Date and time an extension was requested. Maps to: <code>CareRequest.ExtensionRequestReceivedDate</code>	Big, 46.0	46.0
externalComplaintID	String	Complaint ID number. Maps to: <code>CareRequest.ExternalComplaintIdentifier</code>	Big, 46.0	46.0
facilityRecordNumber	String	The medical record number used to identify a patient. Maps to: <code>CareRequest.FacilityRecordNumber</code>	Big, 46.0	46.0
facilityRoomBedType	String	Type of facility bed for the patient. Maps to: <code>CareRequest.FacilityRoomBedType</code>	Big, 46.0	46.0
facilityRoomNumber	String	The facility room number for the patient. Maps to: <code>CareRequest.FacilityRoomNumber</code>	Big, 46.0	46.0
finalLevelOfCare	String	Final level of care the patient. Maps to: <code>CareRequest.FinalLevelOfCare</code>	Big, 46.0	46.0
firstReviewer	First Reviewer	The person who reviewed the request.	Big, 46.0	46.0
firstReviewerNotes	String	Notes from the first reviewer related to the case. Maps to: <code>CareRequest.FirstReviewerNotes</code>	Big, 46.0	46.0
generalPractitioner	General Practitioner	Member's primary or general care practitioner.	Big, 46.0	46.0
generalPractitionerVerbalNotificationDate	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: <code>CareRequest.GeneralPractitionerVerbalNotifiedDate</code>	Big, 46.0	46.0
generalPractitionerWrittenNotificationDate	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.GeneralPractitionerWrittenNotifiedDate</code>	Big, 46.0	46.0
grievanceType	String	Specifies the type of grievance. Maps to: <code>CareRequest.GrievanceType</code>	Big, 52.0	52.0
healthcareProvider	String	The healthcare provider associated with the care request against whom the Grievance is filed. Maps to: <code>CareRequestExtension.HealthCareProvider</code>	Big, 52.0	52.0
homeHealthCertificationEndDate	String	Certification end date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationEndDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
homeHealthCertificationStartDate	String	Certification start date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationStartDate</code>	Big, 46.0	46.0
homeHealthStartDate	String	Date that home health services are scheduled or anticipated to start. Maps to: <code>CareRequestExtension.HomeHealthStartDate</code>	Big, 46.0	46.0
id	String	ID of the Care Request.	Big, 46.0	46.0
independentReviewDetermination	String	The determination made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDetermination</code>	Big, 52.0	52.0
independentReviewDeterminationDate	String	The date when the determination was made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDeterminationDate</code>	Big, 52.0	52.0
independentReviewSubmissionDate	String	The date when the review request was submitted for independent review. Maps to: <code>CareRequestExtension.IndependentReviewSubmissionDate</code>	Big, 52.0	52.0
infoReceivedDate	String	Date and time when additional information was received from the provider or member. Maps to: <code>CareRequest.InfoReceivedDate</code>	Big, 46.0	46.0
infoRequestedDate	String	Date and time when additional information was requested from the provider or member. Maps to: <code>CareRequest.InfoRequestedDate</code>	Big, 46.0	46.0
initialDenialNotificationDate	String	Date of initial denial notification. Maps to: <code>CareRequest.InitialDenialNotificationDate</code>	Big, 46.0	46.0
initialDenialNotificationTime	String	The time when the initial care request was denied. Maps to <code>CareRequest.InitialDenialNotificationTime</code>	Big, 52.0	52.0
isIndependentReviewRequired	Boolean	Indicates whether independent review is required. Maps to <code>CareRequestExtension.IsIndependentReviewRequired</code>	Big, 52.0	52.0
isReadmission	Boolean	Indicates whether the care request is for a readmission. Maps to <code>CareRequest.IsReadmission</code>	Big, 52.0	52.0
lastModifiedDate	String	Last Modified Date	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
medicalDirector	Medical Director	The medical director who reviewed the request.	Big, 46.0	46.0
medicalDirectorNotes	String	Notes from the medical director related to the request. Maps to: <code>CareRequest.MedicalDirectorNotes</code>	Big, 46.0	46.0
member	String	Insurance identifier for the member. Maps to: <code>CareRequest.MemberId</code>	Big, 46.0	46.0
memberContactDate	String	Member Contact Date Maps to: <code>CareRequest.</code>	Big, 46.0	46.0
memberGroupNumber	String	Insurance group number for the member. Maps to: <code>CareRequest.MemberGroupNumber</code>	Big, 46.0	46.0
memberPrimaryPlan	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberPrimaryPlan</code>	Big, 52.0	52.0
memberSecondaryPlan	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberSecondaryPlan</code>	Big, 52.0	52.0
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: <code>CareRequest.MemberVerbalNotificationDate</code>	Big, 46.0	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: <code>CareRequest.MemberWrittenNotificationDate</code>	Big, 46.0	46.0
modificationDate	String	Date the case was modified. Maps to: <code>CareRequest.ModificationDate</code>	Big, 46.0	46.0
modifiedLengthOfStay	Integer	Modified number of days for the admission. Maps to: <code>CareRequest.ModifiedLengthOfStay</code>	Big, 46.0	46.0
modifiedLevelOfCare	String	Modified level of care for the patient. Maps to: <code>CareRequest.ModifiedLevelOfCare</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: <code>CareRequest.NextReviewDate</code>	Big, 46.0	46.0
nursingHomeResidentialStatus	String	Nursing home resident status at the time of service. Maps to: <code>CareRequestExtension.NursingHomeResidentialStatus</code>	Big, 46.0	46.0
originalDenialMedicalDirector	Original Denial Medical Director	The medical director who denied the original request.	Big, 46.0	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: <code>CareRequest.ParProvider</code>	Big, 46.0	46.0
placeofService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: <code>CareRequest.PlaceOfService</code>	Big, 46.0	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: <code>CareRequest.PractitionerContactDateTime</code>	Big, 46.0	46.0
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: <code>CareRequestExtension.PriorDischargeStatus</code>	Big, 52.0	52.0
quantity	Integer	Quantity of the request.	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequest.QuantityType</code>	Big, 46.0	46.0
receivedDate	String	Date the request was received. Maps to: <code>CareRequest.ReceivedDate</code>	Big, 46.0	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationDate</code>	Big, 46.0	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationTime</code>	Big, 52.0	52.0
recordType	String	Record type of the care request object.	Big, 46.0	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: <code>CareRequest.ReferenceCareRequestCase</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
referenceCase Number	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: <code>CareRequest.ReferenceCaseNumber</code>	Big, 46.0	46.0
reopenDecision DateTime	String	Date and time the request was reopened. Maps to: <code>CareRequest.ReopenDecisionDateTime</code>	Big, 52.0	52.0
reopenReason	String	Reason the request was reopened. Maps to: <code>CareRequest.ReopenReason</code>	Big, 46.0	46.0
reopenReason Description	String	Description of why the request was reopened. Maps to: <code>CareRequest.ReopenReasonDescription</code>	Big, 46.0	46.0
reopenRequest Outcome	String	The result of the reopen request. Maps to: <code>CareRequestExtension.ReopenRequestOutcome</code>	Big, 52.0	52.0
reopenRequest Type	String	The type of reopen request. Maps to: <code>CareRequestExtension.ReopenRequestType</code>	Big, 52.0	52.0
reopenedBy	Reopened By Output	The user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedBy</code>	Big, 52.0	52.0
reopenedDate	String	Date the request was reopened. Maps to: <code>CareRequest.ReopenedDate</code>	Big, 46.0	46.0
requestExtension Reason	String	The reason for requesting the care extension. Maps to: <code>CareRequestExtension.RequestExtensionReason</code>	Big, 52.0	52.0
requestExtn DecisionDateTime	String	The date when the decision to extend the care request extension was made. Maps to: <code>CareRequestExtension.RequestExtnDecisionDateTime</code>	Big, 52.0	52.0
requestOutcome	String	Specifies the outcome of the request. Maps to: <code>CareRequestExtension.RequestOutcome</code>	Big, 52.0	52.0
requestOutcome Desc	String	The description of the request outcome. Maps to: <code>CareRequestExtension.RequestOutcomeDesc</code>	Big, 52.0	52.0
requestType	String	Category type of the request. Maps to: <code>CareRequestExtension.RequestType</code>	Big, 46.0	46.0
requestedDate	String	Date the request was originally requested. Maps to: <code>CareRequest.RequestedDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
requestedLengthOfStay	Integer	Requested length of stay for the patient. Maps to: <code>CareRequest.RequestedLengthOfStay</code>	Big, 57.0	57.0
requestedLevelOfCare	String	Requested level of care for the patient. Maps to: <code>CareRequest.RequestedLevelOfCare</code>	Big, 46.0	46.0
requesterType	String	Indicates the role of the individual initiating the request. Maps to: <code>CareRequest.RequesterType</code>	Big, 46.0	46.0
requestingPractitioner	Requesting Practitioner	Ordering or referring practitioner for the request.	Big, 46.0	46.0
requestingPractitionerLicense	String	Requesting Practitioner License Maps to: <code>CareRequest.RequestingPractitionerLicense</code>	Big, 46.0	46.0
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: <code>CareRequest.RequestingPractitionerSpecialty</code>	Big, 46.0	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: <code>CareRequest.RequestingPractitionerVerbalNotifiedDate</code>	Big, 46.0	46.0
requestingPractitionerWrittenNotificationDate	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.RequestingPractitionerWrittenNotifiedDate</code>	Big, 46.0	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: <code>CareRequest.ResolutionDate</code>	Big, 46.0	46.0
resolutionDescription	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: <code>CareRequestExtension.ResolutionDescription</code>	Big, 52.0	52.0
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: <code>CareRequest.ResolutionLetterSentDate</code>	Big, 46.0	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: <code>CareRequest.ResolutionNotes</code>	Big, 46.0	46.0
reviewDate	String	Date the review was completed. Maps to: <code>CareRequest.ReviewDate</code>	Big, 46.0	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: <code>CareRequest.RootCauseNotes</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
~~scheduledAdmissionDate~~	String	Anticipated admission date for the patient. Maps to: <code>CareRequest.ScheduledAdmissionDate</code>	Big, 46.0	46.0
~~scheduledDischargeDate~~	String	Scheduled discharge date for the patient. Maps to: <code>CareRequest.ScheduledDischargeDate</code>	Big, 46.0	46.0
~~serviceDate~~	String	Date when patient received the service. Maps to: <code>CareRequest.ServiceDate</code>	Big, 46.0	46.0
~~serviceLevel~~	String	The level of service rendered. Maps to: <code>CareRequestExtension.ServiceLevel</code>	Big, 46.0	46.0
~~serviceType~~	String	Classification of the type of service. Maps to: <code>CareRequestExtension.ServiceType</code>	Big, 46.0	46.0
~~serviceOrMedicationReceived~~	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: <code>CareRequest.IsServiceOrMedicationReceived</code>	Big, 46.0	46.0
~~servicingFacility~~	Servicing Facility	Facility where the service is being provided.	Big, 46.0	46.0
~~servicingPractitioner~~	Servicing Practitioner	Practitioner administering the service.	Big, 46.0	46.0
~~servicingPractitionerLicense~~	String	License type of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerLicense</code>	Big, 46.0	46.0
~~servicingPractitionerSpecialty~~	String	Specialty of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerSpecialty</code>	Big, 46.0	46.0
~~sourceSystem~~	String	System from which this request was sourced. Maps to: <code>CareRequest.SourceSystem</code>	Big, 46.0	46.0
~~sourceSystemIdentifier~~	String	ID of the system from which the request was sourced. Maps to: <code>CareRequest.SourceSystemIdentifier</code>	Big, 46.0	46.0
~~sourceSystemModified~~	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequest.SourceSystemModified</code>	Big, 46.0	46.0
~~unitOfMeasure~~	String	The unit of measure associated with the prior authorization request. Maps to: <code>CareRequestExtension.UnitofMeasure</code>	Big, 55.0	55.0

Care Request Reviewer Output

Output representation of the care request reviewer.

Property Name	Type	Description	Filter Group and Version	Available Version
contentDocument	Content Document Output	The details of the content document.	Big, 57.0	57.0
id	String	The ID of the care request reviewer.	Big, 52.0	52.0
reviewDate	String	The date when the care request was reviewed.	Big, 52.0	52.0
reviewer	String	The name of the user who reviewed the care request.	Big, 52.0	52.0
reviewerNotes	String	The notes related to the review.	Big, 52.0	52.0
reviewerType	String	The type of the reviewer who reviewed the care request. Possible values are: - Medical Director Review - Registered Nurse Review - Physician Review - Peer Review	Big, 52.0	52.0
status	String	The status of the care request. Possible values are: - Approved - Denied - In process	Big, 52.0	52.0

Care Authorization Request Response

The response body for the Care Services Review GET request.

JSON example

```
{
  "careAuthorizationRequests": [
    {
      "careDiagnoses": [
        {
          "careRequestReviewers": [],
          "healthConditionId": "0j4RM0000004Mk9YAE",
          "id": "0VCRM0000004COJ4A2",
          "modifiedPrimaryDiagnosis": false,
          "name": "CD Connect 1.0",

```



```

        "presentOnAdmission": "Yes",
        "primary": false,
        "primaryDischargeDiagnosis": false
    }
],
"careRequest": {
    "appointedRepresentative": {},
    "authorizationRefIdentifier": "1234",
    "careRequestReviewers": [],
    "caseSubStatus": "active",
    "extendedRequest": false,
    "firstReviewer": {},
    "generalPractitioner": {
        "generalPractitionerNpi": "1234"
    },
    "id": "0UmRM0000004HOG0A2",
    "initialDenialNotificationTime": "",
    "isIndependentReviewRequired": false,
    "isReadmission": false,
    "lastModifiedDate": "2022-11-29T15:39:56.000Z",
    "medicalDirector": {},
    "member": "001RM000005XHdbYAG",
    "memberPrimaryPlan": "Gold Plan",
    "originalDenialMedicalDirector": {},
    "reconsiderationDenialNotificationTime": "",
    "recordType": "Admission",
    "reopenedBy": {},
    "requestingPractitioner": {
        "healthCareProviderId": "0cmRM0000000tldYAA",
        "requestingPractitionerNpi": "742963"
    },
    "serviceorMedicationReceived": false,
    "servicingFacility": {
        "servicingFacilityId": "0klRM0000004CBnYAM",
        "servicingFacilityNpi": "742963"
    },
    "servicingPractitioner": {
        "servicingPractitionerNpi": "1234"
    }
},
"careRequestCase": {
    "caseNumber": "00001078",
    "caseOrigin": "Web",
    "caseOwner": "Chiranjeevi User",
    "closed": false,
    "createdBy": "005RM000002dmjJYAQ",
    "dateOpened": "2022-11-29T15:39:56.000Z",
    "escalated": false,
    "lastModifiedBy": "005RM000002dmjJYAQ",
    "lastModifiedDate": "2022-11-29T15:39:56.000Z",
    "lastReferencedDate": "2022-11-29T15:39:56.000Z",
    "lastViewedDate": "2022-11-29T15:39:56.000Z",
    "priority": "Medium",
    "status": "New"
}

```

```

    },
    "careRequestDrugs": [
      {
        "authApprovalIdentifier": "123",
        "authorizationRefIdentifier": "123",
        "careRequestReviewers": [],
        "dispenserAddress": {},
        "drugAdministrationSetting": "Inpatient",
        "id": "OVDRM0000004Cla4AE",
        "medicationRefObjectId": "0kmRM0000004CSeYAM",
        "name": "CRD Connect 1.0",
        "priority": "Routine",
        "requestType": "Filler Order",
        "servicingFacility": {
          "servicingFacilityId": "0klRM0000004CBnYAM",
          "servicingFacilityNpi": "742963"
        },
        "servicingProvider": {
          "healthCareProviderId": "0cmRM0000000tldYAA",
          "servicingPractitionerNpi": "1234"
        },
        "status": "Active",
        "statusReason": "Insufficient Information"
      }
    ],
    "careRequestItems": [
      {
        "authApprovalIdentifier": "123",
        "authorizationRefIdentifier": "123",
        "careRequestReviewers": [],
        "clinicalServiceRequestId": "0jyRM0000004CAGYA2",
        "id": "OVKRM0000004CPd4AM",
        "name": "CRI Connect-1.0",
        "priority": "Stat",
        "reasonCode": "0hsRM00000003ytYAA",
        "requestType": "Order",
        "servicingFacility": {
          "servicingFacilityId": "0klRM0000004CBnYAM",
          "servicingFacilityNpi": "742963"
        },
        "servicingProvider": {
          "healthCareProviderId": "0cmRM0000000tldYAA",
          "servicingPractitionerNpi": "1234"
        }
      }
    ],
    "patient": {
      "firstName": "Charles",
      "lastName": "Green",
      "memberId": "001RM000005XHdbYAG"
    },
    "subscriber": {},
    "trackedCommunications": [
      {

```

```
    "categories": [
      "0hsRM00000003ytYAA"
    ],
    "mediums": [
      "0hsRM00000003ytYAA"
    ],
    "name": "CX Label Test",
    "notes": [
      "0nNRM00000000272AA"
    ],
    "payloads": [
      {
        "authorNoteId": "0nNRM00000000272AA",
        "codeSetBundleId": "0hsRM00000003ytYAA"
      }
    ],
    "priority": "Urgent",
    "reasonCodes": [
      "0hsRM00000003ytYAA"
    ],
    "recipients": [
      "001RM000005ZZgSYAW"
    ],
    "replacedItems": [
      "108RM0000004C9IYAU"
    ],
    "status": "Active",
    "statusReason": "Unknown",
    "type": "COMMUNICATIONREQUEST"
  }
],
"transportLocations": []
}
],
"errorMessage": "",
"isSuccess": true
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
~~careAuthorizationRequests~~ careAuthorizationRequest[]	Care Authorization Request[]	A list of care authorization requests.	Small, 46.0	46.0
errorMessage	String	If the parameters were invalid, this property contains the error message.	Small, 46.0	46.0
isSuccess	Boolean	This flag indicates if the request was successful or not.	Small, 46.0	46.0

 **Note:** When you call the `CareAuthorization` GET API with the `sectionNames` attribute set, empty sections may appear in the response body. This is normal and can be ignored.

Create Visit Output

Output representation of the create visit request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "status": "Success",
  "visitId": "<visitId>"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Code returned by the create visit request.	Small, 55.0	55.0
errorCode	String	Error code with information about the error.	Small, 55.0	55.0
errorMessage	String	Message stating the reason for error, if any.	Small, 55.0	55.0
status	String	Status of the create visit request.	Small, 55.0	55.0
visitId	String	ID of the visit record that is created.	Small, 55.0	55.0

Content Document Output

Content document output representation.

Property Name	Type	Description	Filter Group and Version	Available Version
id	String	The ID of the content document.	Big, 57.0	57.0

Custom Field Value

The output representation of the custom field values.

Property Name	Type	Description	Filter Group and Version	Available Version
dataType	String	Specifies the primitive data type of a field. Possible values are: - Boolean - DateOnly - DateTime - Number - String - TimeOnly	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
fieldName	String	The name of the custom field.	Small, 53.0	53.0
fieldValue	Object	The value of the custom field.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0

Custom Type Details

Output representation of the custom type details of the Omniscrypt elements.

JSON example

```
"customTypeDetails" : {
  "discoveryFramework": {
    "questionText": "Can you provide more details about the transaction"
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
discovery Framework	OS Element Discovery Framework[]	Custom type details for the Omniscrypt element for Discovery framework.	Small, 60.0	60.0

Digital Verification Output

Output Representation for the digital verification API request.

Sample Response

```
{
  "isSuccess": true,
  "message": "Performed all Steps of Digital Verification Successfully",
  "code": 200
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Response code of the Digital Verification API.	Small, 60.0	60.0
isSuccess	Boolean	Indicates whether the digital verification process was successful (<code>true</code>) or not (<code>false</code>).	Small, 60.0	60.0
message	String	Feedback message from the digital verification API request.	Small, 60.0	60.0

Dispenser Address

Pharmacy address.

Property Name	Type	Description	Filter Group and Version	Available Version
dispenserCity	String	Dispenser City	Big, 46.0	46.0
dispenserCountry	String	Dispenser Country	Big, 46.0	46.0
dispenserPostalCode	String	Dispenser Postal Code	Big, 46.0	46.0
dispenserState	String	Dispenser State	Big, 46.0	46.0
dispenserStreet	String	Dispenser Street	Big, 46.0	46.0

Document Conflict Field

Output representation of the target object field with conflict.

Property Name	Type	Description	Filter Group and Version	Available Version
objectFieldName	String	The name of the field in the target object that has a conflict.	Small, 55.0	55.0

Document Conflict Field List

Output representation of the target object fields with conflicts.

Property Name	Type	Description	Filter Group and Version	Available Version
conflictFieldList	Document Conflict Field[]	Representation of the target object fields that have conflicts.	Small, 55.0	55.0

Document Management Result

Output representation of the document split request.

JSON example

Example of a success response:

```
{
  "contentDocumentId": "069xx0000004D1sAAE",
  "isSuccess": true
}
```

Example of an error response:

```
{
  "error": {
    "code": "INVALID_INPUT",
  }
}
```

```

    "message": "The ReceivedDocument field doesn't exist in the specified
DocumentCheckListItem object."
  },
  "isSuccess": false
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
contentDocumentId	String	The ID of the content document that is created after the request is successful.	Small, 55.0	55.0
error	Error Response Output	Error representation.	Small, 55.0	55.0
isSuccess	Boolean	Indicates whether the document split request is successful (<code>true</code>) or not (<code>false</code>).	Small, 55.0	55.0

Document Process Output

Output representation of the document process creation or update request.

Response body example for POST

```

{
  "isSuccess": true,
  "message": "Account record was created.",
  "objectFieldList": {
    "objectFieldList": [
      {
        "fieldName": "Name",
        "fieldValue": "Robert Weber"
      },
      {
        "fieldName": "AccountNumber",
        "fieldValue": "1962550079"
      }
    ]
  },
  "ocrDocumentScanResultIdList": {
    "ocrDocumentScanResultIdList": [
      {
        "resultId": "0ixxx00000002t3AAA"
      }
    ]
  },
  "parentId": "001xx000003GeGFAA0"
}

```

Response body example for PATCH

```

{
  "isSuccess": true,

```

```

"message": "Account record was updated.",
"objectFieldList": {
  "objectFieldList": [
    {
      "fieldName": "Id",
      "fieldValue": "001xx000003GeGFAA0"
    },
    {
      "fieldName": "Name",
      "fieldValue": "Robert Weber"
    },
    {
      "fieldName": "AccountNumber",
      "fieldValue": "1962550079"
    }
  ]
},
"ocrDocumentScanResultIdList": {
  "ocrDocumentScanResultIdList": [
    {
      "resultId": "0ixxx00000002t3AAA"
    }
  ]
},
"parentId": "001xx000003GeGFAA0"
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code returned by the create or update API request.	Small, 55.0	55.0
conflictFieldList	Document Conflict Field List	The list of fields in the target object that have conflicts.	Small, 55.0	55.0
isSuccess	Boolean	Indicates whether the create or update request is successful (<code>true</code>) or not (<code>false</code>).	Small, 55.0	55.0
message	String	The message of the create or update API request.	Small, 55.0	55.0
objectFieldList	Object Field List	The list of fields that are created or updated in the target object record.	Small, 55.0	55.0
ocrDocumentScanResultIdList	OCR Document Scan Result List	The list of the OCR document scan result record IDs.	Small, 55.0	55.0
parentId	String	The ID of the target object in which the record is created or updated.	Small, 55.0	55.0

Error Response Output

Error response representation.

JSON example

```
{
  "error": {
    "code": "INVALID_INPUT",
    "message": "The ReceivedDocument field doesn't exist in the specified
DocumentChecklistItem object."
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
errorCode	String	Error code.	Small, 55.0	55.0
message	String	Message stating the reason for error, if any.	Small, 55.0	55.0

Enrollee Product Result

Details about the enrollee's products.

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
productId	String	Id of the care program product.	Small, 46.0	46.0
providerId	String	Id of the care program provider.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created CareProgramEnrolleeProduct record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is CareProgramEnrolleeProduct.	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Enrollment Card Result

Details of the enrollment care for a single enrollee.

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created <code>CareProgramEnrollmentCard</code> record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is <code>CareProgramEnrollmentCard</code> .	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Error Message

A generic error message containing error code and the message text.

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Error code.	Small, 46.0	46.0
message	String	Error message text.	Small, 46.0	46.0

First Reviewer

The name of the person who reviewed the request first.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

FHIR Reference

The output representation of the FHIR reference values.

Property Name	Type	Description	Filter Group and Version	Available Version
accountContact RelationId	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the person account record of an associated person, such as a contact party or practitioner.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
contactContactRelationId	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the business account record of an associated organization, such as an issuer or a managing organization.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
referenceId	String	The source system ID of the person or organization referenced.	Small, 53.0	53.0
referenceResource	String	The FHIR resource type of the referenced entity, for instance practitioner or organization.	Small, 53.0	53.0
relationship	String	The relationship between the patient and the healthcare provider or the managing organization, stored using Reciprocal Roles records.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the record that represents the referenced person or organization.	Small, 53.0	53.0

Field Value Output

Represents the value of a field.

Property Name	Type	Description	Filter Group and Version	Available Version
developerName	String	The developer name of a field.	Small, 54.0	54.0
value	String	The value of a field.	Small, 54.0	54.0

FHIR Address

The output representation of the FHIR address values.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value []	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
city	String	The city of the address.	Small, 53.0	53.0
country	String	The country of the address.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
line	String	The street of the address.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when the address is active.	Small, 53.0	53.0
periodStart	String	The date from when the address is active.	Small, 53.0	53.0
postalCode	String	The postal code for the address.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the address record that's created in Salesforce.	Small, 53.0	53.0
state	String	The state or province of the address.	Small, 53.0	53.0
type	String	The type of the address. For example, physical and postal.	Small, 53.0	53.0
use	String	The usage type of the address.	Small, 53.0	53.0

FHIR Codeable Concept

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
coding	.FHIR Coding[]	The code set records created to represent the codings specified in the codeableConcept input.	Small, 53.0	53.0
hash	String	The unique code set bundle key that represents the combination of code sets included in the code set bundle.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the code set bundle records created in Salesforce to store the codeableConcept values.	Small, 53.0	53.0
text	String	The human-readable textual representation of the concept, as specified in the codeableConcept request.	Small, 53.0	53.0

FHIR Coding

The output representation of the Code Set records created to represent a Coding value.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
code	String	The industry-defined code that represents a concept, and is defined by a system and its version.	Small, 53.0	53.0
display	String	The human-readable textual representation of the concept represented by the code.	Small, 53.0	53.0
endDate	String	The date until when the code set is valid.	Small, 53.0	53.0
hash	String	The unique code set key associated with the code set record.	Small, 53.0	53.0
isActive	Boolean	Indicates whether the code set is active or not.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the code set record created to store a coding value.	Small, 53.0	53.0
startDate	String	The date from when the code set is valid.	Small, 53.0	53.0
system	String	The terminology system that defines the meaning of the code set.	Small, 53.0	53.0
use	String	The code set usage type associated with the code set record, stored as a picklist value.	Small, 53.0	53.0
userSelected	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Small, 53.0	53.0
version	String	The version of the system that defines a code set.	Small, 53.0	53.0

FHIR Human Name

The output representation of a PersonName record created to represent a humanName value.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
family	String	The family name of the patient. This field stores a combination of the person's middle and last names.	Small, 53.0	53.0
given	String	The first name of the person.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when the name is active.	Small, 53.0	53.0
periodStart	String	The date from when the name is active.	Small, 53.0	53.0
prefix	String	The prefix attached to the person's name.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the PersonName record created to store the humanName value.	Small, 53.0	53.0
sourceSystem	String	The source system from where the PersonName record was brought into Salesforce.	Small, 53.0	53.0
sourceSystemId	String	The identifier of the person name record in its source system.	Small, 53.0	53.0
sourceSystemModifiedDate	String	The date and time when the person name record was last modified in its source system.	Small, 53.0	53.0
suffix	String	The suffix attached to the person's name.	Small, 53.0	53.0
text	String	The full name of the person.	Small, 53.0	53.0
use	String	The type of use the name is meant for. For example, temp, official, or alias.	Small, 53.0	53.0

FHIR Contact Point

The output representation of contact details stored as a ContactPointPhone record.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when a contact detail is active.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
periodStart	String	The date from when a contact detail is active.	Small, 53.0	53.0
rank	Integer	The preferred order in which the patient's contact details are to be used.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the record created to store the contact detail.	Small, 53.0	53.0
system	String	The communication system associated with a contact detail. For example, phone and email.	Small, 53.0	53.0
use	String	The usage type of the contact detail.	Small, 53.0	53.0
value	String	The contact number or email address stored in the <code>ContactPointPhone</code> . <code>TelephoneNumber</code> , <code>ContactPointPhone.AreaCode</code> , <code>ContactPointPhone.ExtensionNumber</code> , and <code>Contact.Email</code> fields.	Small, 53.0	53.0

FHIR Identifier

The output representation of the Identified records created to represent an identifier value.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
assigner	FHIR Reference	The authorized body that issued the identifier, specified as a reference to an Account record.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date and time until when the Identifier is active, recorded in <code>DateTime</code> format.	Small, 53.0	53.0
periodStart	String	The date and time from when the Identifier is active, recorded in <code>DateTime</code> format.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Identifier record created to store the identifier value.	Small, 53.0	53.0
sourceSystem	String	The source system from which the identifier record was brought into Salesforce.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
sourceSystemId	String	The identifier of the identifier record in its source system	Small, 53.0	53.0
sourceSystemModifiedDate	String	The date and time when the identifier record was last modified in its source system.	Small, 53.0	53.0
type	FHIR Codeable Concept	The system-defined code that represents the type of ID the identifier record is.	Small, 53.0	53.0
use	String	The usage type of the Identifier.	Small, 53.0	53.0
value	String	The ID value of the Identifier.	Small, 53.0	53.0

FHIR Patient

The output representation of the patient stored in Salesforce, as specified in the input request.

Property Name	Type	Description	Filter Group and Version	Available Version
active	Boolean	Indicates whether the patient is active or not.	Small, 53.0	53.0
additionalInformation	Custom Field Value Output[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
address	FHIR AddressOutput[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
birthDate	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
communication	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0
contact	Patient Contact Party[]	The contact party associated with the patient record. Contacts are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
deceasedDateTime	String	The date and time of the patient's death.	Small, 53.0	53.0
gender	String	The gender of the patient.	Small, 53.0	53.0
generalPractitioner	FHIR Reference[]	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
identifier	FHIR Identifier []	The identifier information for the patient, stored as Identifier records that reference the patient record using their <code>Identifier.ParentRecordId</code> field.	Small, 53.0	53.0
managing Organisation	FHIR Reference	The organization that manages the patient recorded. Managing organizations are connected to patients using the Account ContactRelation junction object.	Small, 53.0	53.0
maritalStatus	String	The current marital status of the patient.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
multipleBirthInteger	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
name	FHIR Human Name []	The person name of the patient.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
sourceSystemId	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
telecom	FHIR Contact Point []	The contact details of the patient. For example, phone numbers and email addresses.	Small, 53.0	53.0

General Practitioner

Member's primary or general care practitioner.

Property Name	Type	Description	Filter Group and Version	Available Version
generalPractitionerNpi	String	General Practitioner NPI number.	Big, 46.0	46.0

Get Resources Output

The response body containing the results of the resource search.

JSON Example

```
{
  "matchingProviders": [
    {
      "acceptedInsurancePlans": [
        "Any Plan"
      ]
    }
  ]
}
```

```
    ],
    "acceptingNewPatients": true,
    "additionalDetails": {},
    "certifications": [],
    "educationLevel": "high",
    "facilityAddress": {
      "addressText": "address",
      "city": "<city acronym>",
      "state": "<state acronym>",
      "postalCode": "123456",
      "country": "<country acronym>",
      "latitude": 22.2222,
      "longitude": -33.3333
    },
    "facilityName": "Any Hospital",
    "facilityPhone": "111-111-1111",
    "gender": "male",
    "languagesSpoken": [],
    "licenseCountries": [],
    "licenseRegions": [],
    "licenseStates": [],
    "licenseStatuses": [],
    "licenses": [],
    "nationalProviderIdentifier": "0123456789",
    "photoUrl": "/services/images/photo/001SB00000sb6aid",
    "providerId": "<provider_Id>",
    "providerName": "Dr. John Dae",
    "providerType": "Medical Doctor",
    "sourceSystem": "cerner",
    "specialties": [],
    "subSpecialties": []
  }
]
}
```

Properties

Property Name	Type	Description	Required
providerSearchResults	Provider Search Result on page 2066	A list of healthcare providers or practitioners who match the search criteria.	Required
assetSearchResults	Asset Search Result on page 1994	A list of available assets or resources (e.g., medical equipment, examination rooms) that match the search criteria.	Required
errors	Array of Objects	An array of errors that were found, if any.	Optional

Get Slots Output

Output representation for getting appointment slots.

JSON Example

```
{
  "resourceSlotDetails": [
    {
      "availableSlots": [
        {
          "slotEndDate": "2025-09-20T00:45:00Z",
          "slotId": "ce5b28b6-5b84-4aa8-bd29-2b25ed2dc85a",
          "slotStartDate": "2025-09-20T00:15:00Z",
          "sourceSystem": null
        },
        {
          "slotEndDate": "2025-09-20T01:00:00Z",
          "slotId": "bebb47c9-217d-4d6d-a4f4-2788cd711242",
          "slotStartDate": "2025-09-20T00:30:00Z",
          "sourceSystem": null
        }
      ],
      "resourceId": "0bSxx000000000xxAQ"
    }
  ]
}
```

Properties

Property Name	Type	Description	Filter Group and Version	Available version
availableSlots	Array	Array of available slots for the resource.	Small, 65.0	65.0
resourceId	String	ID of the resource.	Small, 65.0	65.0
resourceSlots	Array	Array of resources and their associated available slots.	Small, 65.0	65.0
slotEndDate	String	End date and time of the slot.	Small, 65.0	65.0
slotId	String	ID of the slot.	Small, 65.0	65.0
slotStartDate	String	Start date and time of the slot.	Small, 65.0	65.0
sourceSystem	String	Source system of the slot.	Small, 65.0	65.0

Guest Referral Output

Output representation of the request to create a guest referral.

JSON example

```
{
  "error": null,
  "token": "01vxx00004000001AAB"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Response	Error details when the request fails.	Small, 60.0	60.0
token	String	Encrypted value of the Clinical Service Request ID, Organization ID, and User ID in this format: <code>ReferralId:OrgId:UserId</code> . The encrypted ID is required to link files to the created Clinical Service Request record.	Small, 60.0	60.0

HPI Score Sync Output

Output representation of the score synchronization request.

Property Name	Type	Description	Filter Group and Version	Available Version
message	String	Specifies the status of the triggered synchronization or any errors the process might have run into.	Small, 55.0	55.0

HPI Score Sync State Output

Output representation of the score synchronization status request.

Property Name	Type	Description	Filter Group and Version	Available Version
bulkJobId	String	The ID of the bulk job that contains the score synchronization requests.	Small, 55.0	55.0
errors	String[]	The message associated with the synchronization status request, in case of failure.	Small, 55.0	55.0
status	String	The status of the score synchronization request for the specified score category. Possible values are: • <code>Idle</code>—Either no process is running or no requests for the specified category are pending. • <code>Not Started</code>—The synchronization process request is accepted, but hasn't started yet. • <code>In Progress</code>—The synchronization request is in progress with the messaging queue.	Small, 55.0	55.0

Property Name	Type	Description	Filter Group and Version	Available Version
		• Bulk Job Submitted—The scores are fetched from Data Cloud and the score records are submitted to the bulk job to be inserted into the HealthScore object. • Failed—Failure during the synchronization process.		

Medication Statement Output

Output representation of the medication statement create request.

JSON example

```
{
  "code": "200",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "0juRM00000000dDYAQ",
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code of the medication statement create request.	Big, 54.0	54.0
errorCode	String	The error code in case of failure.	Big, 54.0	54.0
errorMessage	String	The error message in case of failure.	Big, 54.0	54.0
medicationStatementId	String	The ID of the medication statement that is generated after the request is successful.	Big, 54.0	54.0
status	String	Indicates the status of the medication statement creation.	Big, 54.0	54.0

Medication Statement Update Output

Output representation of medication statement update request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "0juRM00000000dDYAQ",
}
```

```
{
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code of the medication statement update request.	Big, 55.0	55.0
errorCode	String	The code in case of failure.	Big, 55.0	55.0
errorMessage	String	The error message in case of failure.	Big, 55.0	55.0
medicationStatementId	String	The ID of the medication statement that is updated.	Big, 55.0	55.0
status	String	Indicates the status of the medicated statement update request.	Big, 55.0	55.0

Medical Director

Name of the medical director who reviewed the request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Original Denial Medical Director

The name of the medical director who denied the original request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Referral Management Output

Output representation of the request to create a patient referral.

JSON example

```
{
  "error": null,
  "referralIds": [
    "0lvxx00004000001AAB",
    "0bhxx00008000001CAD"
  ]
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Response	Error details when the request fails.	Small, 59.0	59.0
referralsIds	String[]	IDs of the created patient referral records.	Small, 59.0	59.0

Object Field

Output representation of of the target object field.

Property Name	Type	Description	Filter Group and Version	Available Version
fieldName	String	The name of the field in the target object.	Small, 55.0	55.0
fieldValue	Object	The value of the field.	Small, 55.0	55.0

Object Field List

Output representation of the target object fields list.

Property Name	Type	Description	Filter Group and Version	Available Version
objectFieldList	Object Field []	Represents the fields that are created or updated in the Salesforce object.	Small, 55.0	55.0

OCR Document Scan Result

Output representation of the OCR document scan result ID.

Property Name	Type	Description	Filter Group and Version	Available Version
resultId	String	The ID of the OCR document scan result.	Small, 55.0	55.0

OCR Document Scan Result List

Output representation of the list of the OCR document scan results IDs.

Property Name	Type	Description	Filter Group and Version	Available Version
ocrDocumentScanResultIdList	OCR Document Scan Result []	Represents the OCR document scan result IDs.	Small, 55.0	55.0

Omniscript Element Discovery Framework Output

Output representation of the custom type details of the Omniscript elements for Discovery Framework.

JSON example

```
"discoveryFramework": {  
  "questionText": "Can you provide more details about the transaction"  
}
```



Note: When you receive a GET response, HTML replaces reserved characters with their corresponding entities. For example, "What's your address" will appear as "What's your address."

Property Name	Type	Description	Filter Group and Version	Available Version
description	String	Description of the question for the Discovery Framework question type element.	Small, 63.0	63.0
displayTextCategory	String	The category of the display text when the data type is Text Block. This field valued is returned for Health Cloud customers only.	Small, 63.0	63.0
question Category	String	Category of the question for the Discovery Framework question type element.	Small, 60.0	60.0
question DataType	String	Data type of the question for the Discovery Framework question type element.	Small, 60.0	60.0
question DeveloperName	String	Developer name of the question for the Discovery Framework question type element.	Small, 60.0	60.0
question Namespace	String	Namespace of the question for the Discovery Framework question type element.	Small, 60.0	60.0
questionText	String	Text of the question for the Discovery Framework question type element.	Small, 60.0	60.0

Omniscript Element Property Set Output

Output representation of the property set configuration of the Omniscript elements.

JSON example

```
"PropertySetConfig": {  
  "label": "Can you provide more details about the transaction",  
  "defaultValue": null,  
  "help": false,  
  "helpText": "",  
  "show": null,  
  "conditionType": "Hide if False"  
}
```


Property Name	Type	Description	Filter Group and Version	Available Version
checkLabel	String	Label of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
conditionType	String	Condition type of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
dataType	String	Data type of the formula for the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
dateFormat	String	Date format of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
expression	String	Formula expression of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
help	String	Help details of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
helpText	String	Help text of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
label	String	Label of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
options	List<Map<String, Object>>	Options of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
radioLabels	List<Map<String, Object>>	Radio labels of the Omniscrypt element from the property set configuration for the radio group child questions.	Small, 60.0	60.0
required	String	Specifies whether the Omniscrypt element is required to submit the form.	Small, 60.0	60.0
show	Map<String, Object>	Display field details for the conditional rendering of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
text	String	Text of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0
type	String	Type of the Omniscrypt element from the property set configuration.	Small, 60.0	60.0

Omniscrypt Elements List

Output representation of the details of the Omniscrypt elements.

JSON example

```
"elements": [
  {
    "DiscoveryFrameworkUsageType": "Default",
```

```

    "DesignerCustomizationType": "Discovery Framework",
    "Type": "Step",
    "PropertySetConfig": {
      "label": "Card Details",
      "show": null,
      "conditionType": "Hide if False"
    },
    "ParentElementType": null,
    "ParentElementName": null,
    "SequenceNumber": 0,
    "OmniProcessVersionNumber": 1,
    "Level": 0,
    "Description": null,
    "Name": "Step1",
    "elements": [
      {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Radio",
        "PropertySetConfig": {
          "label": "Was the card in your possession at the time of the disputed
transactions?",
          "defaultValue": null,
          "help": false,
          "helpText": "",
          "options": [
            {
              "name": "Yes",
              "developerName": "Yes",
              "value": "Yes",
              "setAll": false
            },
            {
              "name": "No",
              "developerName": "No",
              "value": "No",
              "setAll": false
            }
          ]
        },
        "show": null,
        "conditionType": "Hide if False"
      },
      {
        "ParentElementType": "Step",
        "ParentElementName": "Step1",
        "SequenceNumber": 0,
        "OmniProcessVersionNumber": 1,
        "Level": 1,
        "Description": null,
        "Name": "FSC_DM_v1_CardRelatedQ1",
        "elements": [],
        "customTypeDetails": {
          "discoveryFramework": {
            "questionText": "Was the card in your possession at the time of the
disputed transactions?"

```

```

    }
  }
},
{
  "DiscoveryFrameworkUsageType": "Default",
  "DesignerCustomizationType": "Discovery Framework",
  "Type": "Radio",
  "PropertySetConfig": {
    "label": "Was the card lost or stolen at the time of the disputed
transactions?",
    "defaultValue": null,
    "help": false,
    "helpText": "",
    "options": [
      {
        "name": "Yes",
        "developerName": "Yes",
        "value": "Yes",
        "setAll": false
      },
      {
        "name": "No",
        "developerName": "No",
        "value": "No",
        "setAll": false
      }
    ],
    "show": {
      "group": {
        "operator": "AND",
        "rules": [
          {
            "data": "Yes",
            "condition": "=",
            "field": "FSC_DM_v1_CardRelatedQ1"
          }
        ]
      }
    }
  },
  "conditionType": "Hide if False"
},
{
  "ParentElementType": "Step",
  "ParentElementName": "Step1",
  "SequenceNumber": 1,
  "OmniProcessVersionNumber": 1,
  "Level": 1,
  "Description": null,
  "Name": "FSC_DM_v1_CardRelatedQ2",
  "elements": [],
  "customTypeDetails": {
    "discoveryFramework": {
      "questionText": "Was the card lost or stolen at the time of the disputed
transactions?"
    }
  }
}

```

```

    }
  },
  {
    "DiscoveryFrameworkUsageType": "Default",
    "DesignerCustomizationType": "Discovery Framework",
    "Type": "Radio",
    "PropertySetConfig": {
      "label": "Did you provide your card details on any unfamiliar or suspicious
websites?",
      "defaultValue": null,
      "help": false,
      "helpText": "",
      "options": [
        {
          "name": "Yes",
          "developerName": "Yes",
          "value": "Yes",
          "setAll": false
        },
        {
          "name": "No",
          "developerName": "No",
          "value": "No",
          "setAll": false
        }
      ],
      "show": null,
      "conditionType": "Hide if False"
    },
    "ParentElementType": "Step",
    "ParentElementName": "Step1",
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 1,
    "Description": null,
    "Name": "FSC_DM_v1_FraudRelatedQ4",
    "elements": [],
    "customTypeDetails" : {
      "discoveryFramework": {
        "questionText": "Did you provide your card details on any unfamiliar or
suspicious websites?"
      }
    }
  }
]
},
{
  "DiscoveryFrameworkUsageType": "Default",
  "DesignerCustomizationType": "Discovery Framework",
  "Type": "Step",
  "PropertySetConfig": {
    "label": "Additional Details",
    "show": null,
    "conditionType": "Hide if False"
  }
}

```

```
    },
    "ParentElementType": null,
    "ParentElementName": null,
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 0,
    "Description": null,
    "Name": "Step2",
    "elements": [
      {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Text Area",
        "PropertySetConfig": {
          "label": "Can you provide more details about the transaction",
          "defaultValue": null,
          "help": false,
          "helpText": "",
          "show": null,
          "conditionType": "Hide if False"
        },
        "ParentElementType": "Step",
        "ParentElementName": "Step2",
        "SequenceNumber": 2,
        "OmniProcessVersionNumber": 1,
        "Level": 1,
        "Description": null,
        "Name": "FSC_DM_v1_AdditionalQ2",
        "elements": [],
        "customTypeDetails" : {
          "discoveryFramework": {
            "questionText": "Can you provide more details about the transaction"
          }
        }
      }
    ]
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
customTypeDetails	Custom Type Details[]	Custom type details for the Omniscrypt element.	Small, 60.0	60.0
description	String	Description of the Omniscrypt element.	Small, 60.0	60.0
designerCustomizationType	String	The customization type of the Omniscrypt element.	Small, 60.0	60.0
discoveryFrameworkUsageType	String	Discovery framework usage type of the Omniscrypt element.	Small, 60.0	60.0

Property Name	Type	Description	Filter Group and Version	Available Version
elements	Omniscript Elements List[]	Elements within the Omniscript element.	Small, 60.0	60.0
level	String	Level of the Omniscript element.	Small, 60.0	60.0
name	String	Name of the Omniscript element.	Small, 60.0	60.0
omniProcess VersionNumber	String	OmniProcess version number of the Omniscript element.	Small, 60.0	60.0
parentElement Name	String	Parent element name of the Omniscript element.	Small, 60.0	60.0
parentElement Type	String	Parent element type of the Omniscript element.	Small, 60.0	60.0
propertySet Config	OS Element Property Set[]	Property set configuration of the Omniscript element.	Small, 60.0	60.0
sequence Number	String	Sequence number of the Omniscript element.	Small, 60.0	60.0
type	String	Type of the Omniscript element.	Small, 60.0	60.0

Omniscript Output

Output representation of the details of the Omniscript.

JSON example

```
{
  "DiscoveryFrameworkUsageType": "Default",
  "DesignerCustomizationType": "Discovery Framework",
  "VersionNumber": 1,
  "Type": "DiscoveryFramework",
  "Language": "English",
  "IsActive": false,
  "Description": null,
  "Name": "Dispute",
  "elements": [
    {
      "DiscoveryFrameworkUsageType": "Default",
      "DesignerCustomizationType": "Discovery Framework",
      "Type": "Step",
      "PropertySetConfig": {
        "label": "Card Details",
        "show": null,
        "conditionType": "Hide if False"
      },
      "ParentElementType": null,
      "ParentElementName": null,
      "SequenceNumber": 0,
    }
  ]
}
```

```

    "OmniProcessVersionNumber": 1,
    "Level": 0,
    "Description": null,
    "Name": "Step1",
    "elements": [
      {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Radio",
        "PropertySetConfig": {
          "label": "Was the card in your possession at the time of the disputed
transactions?",
          "defaultValue": null,
          "help": false,
          "helpText": "",
          "options": [
            {
              "name": "Yes",
              "developerName": "Yes",
              "value": "Yes",
              "setAll": false
            },
            {
              "name": "No",
              "developerName": "No",
              "value": "No",
              "setAll": false
            }
          ],
          "show": null,
          "conditionType": "Hide if False"
        },
        "ParentElementType": "Step",
        "ParentElementName": "Step1",
        "SequenceNumber": 0,
        "OmniProcessVersionNumber": 1,
        "Level": 1,
        "Description": null,
        "Name": "FSC_DM_v1_CardRelatedQ1",
        "elements": [],
        "customTypeDetails" : {
          "discoveryFramework": {
            "questionText": "Was the card in your possession at the time of the
disputed transactions?"
          }
        }
      },
      {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Radio",
        "PropertySetConfig": {
          "label": "Was the card lost or stolen at the time of the disputed
transactions?",

```

```

        "defaultValue": null,
        "help": false,
        "helpText": "",
        "options": [
            {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
            },
            {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
            }
        ],
        "show": {
            "group": {
                "operator": "AND",
                "rules": [
                    {
                        "data": "Yes",
                        "condition": "=",
                        "field": "FSC_DM_v1_CardRelatedQ1"
                    }
                ]
            }
        },
        "conditionType": "Hide if False"
    },
    "ParentElementType": "Step",
    "ParentElementName": "Step1",
    "SequenceNumber": 1,
    "OmniProcessVersionNumber": 1,
    "Level": 1,
    "Description": null,
    "Name": "FSC_DM_v1_CardRelatedQ2",
    "elements": [],
    "customTypeDetails" : {
        "discoveryFramework": {
            "questionText": "Was the card lost or stolen at the time of the disputed
transactions?"
        }
    },
    {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Radio",
        "PropertySetConfig": {
            "label": "Did you provide your card details on any unfamiliar or suspicious
websites?",
            "defaultValue": null,

```



```

        "help": false,
        "helpText": "",
        "options": [
            {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
            },
            {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
            }
        ],
        "show": null,
        "conditionType": "Hide if False"
    },
    "ParentElementType": "Step",
    "ParentElementName": "Step1",
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 1,
    "Description": null,
    "Name": "FSC_DM_v1_FraudRelatedQ4",
    "elements": [],
    "customTypeDetails" : {
        "discoveryFramework": {
            "questionText": "Did you provide your card details on any unfamiliar or
suspicious websites?"
        }
    }
}
]
},
{
    "DiscoveryFrameworkUsageType": "Default",
    "DesignerCustomizationType": "Discovery Framework",
    "Type": "Step",
    "PropertySetConfig": {
        "label": "Additional Details",
        "show": null,
        "conditionType": "Hide if False"
    },
    "ParentElementType": null,
    "ParentElementName": null,
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 0,
    "Description": null,
    "Name": "Step2",
    "elements": [
        {

```

```

    "DiscoveryFrameworkUsageType": "Default",
    "DesignerCustomizationType": "Discovery Framework",
    "Type": "Text Area",
    "PropertySetConfig": {
      "label": "Can you provide more details about the transaction",
      "defaultValue": null,
      "help": false,
      "helpText": "",
      "show": null,
      "conditionType": "Hide if False"
    },
    "ParentElementType": "Step",
    "ParentElementName": "Step2",
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 1,
    "Description": null,
    "Name": "FSC_DM_v1_AdditionalQ2",
    "elements": [],
    "customTypeDetails" : {
      "discoveryFramework": {
        "questionText": "Can you provide more details about the transaction"
      }
    }
  }
]
}
]
}
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
<code>additionalAttributes</code>	additionalAttributes Output[]	Additional attributes of the Omniscrypt.	Small, 63.0	63.0
<code>description</code>	String	Description of the Omniscrypt.	Small, 60.0	60.0
<code>designerCustomizationType</code>	String	Custom type of the Omniscrypt.	Small, 60.0	60.0
<code>discoveryFrameworkUsageType</code>	String	Usage type of the Omniscrypt.	Small, 60.0	60.0
<code>elements</code>	Omniscrypt Elements List[]	Element node of the Omniscrypt.	Small, 60.0	60.0
<code>isActive</code>	Boolean	Indicates if the Omniscrypt assessment is active (<code>true</code>) or not (<code>false</code>).	Small, 60.0	60.0
<code>language</code>	String	Language of the Omniscrypt.	Small, 60.0	60.0
<code>lastModifiedDate</code>	String	Date when the Omniscrypt was modified.	Small, 60.0	60.0

Property Name	Type	Description	Filter Group and Version	Available Version
name	String	Name of the Omniscrypt.	Small, 60.0	60.0
omniprocessId	String	ID of the Omniscrypt associated with the assessment record.	Small, 60.0	60.0
subType	String	Subtype of the Omniscrypt.	Small, 60.0	60.0
type	String	Type of the Omniscrypt.	Small, 60.0	60.0
versionNumber	String	Version of the Omniscrypt.	Small, 60.0	60.0
uniqueName	String	Unique name for the Omniscrypt.	Small, 60.0	60.0

Patient Communication Language

The output representation of the PersonLanguage records that represent the communication preferences of a person.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
language	String	The language specified for communication.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
preferenceRank	Integer	The ranked order of preference the person has for being communicated with using the language.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the PersonLanguage record that represents the communication preferences of a person.	Small, 53.0	53.0

Patient Contact Party

The output representation of contact parties associated with a patient.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
address	FHIR Address	The address associated with the contact party, stored as ContactPointAddress records.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
contactContactRelationId	String	The Salesforce ID of the junction record that connects the patient and the contact party.	Small, 53.0	53.0
gender	String	The gender of the contact party.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
name	FHIR Human Name	The names of the contact party, specified as PersonName records.	Small, 53.0	53.0
organisation	FHIR Reference	The organization associated with the contact party.	Small, 53.0	53.0
periodEnd	String	The date until when the person is a valid contact for the patient.	Small, 53.0	53.0
periodStart	String	The date from when the person is a valid contact for the patient.	Small, 53.0	53.0
relationship	FHIR Codeable Concept	The type of relationship between the contact party and the patient, specified with Reciprocal Role records.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the contact party.	Small, 53.0	53.0
telecom	FHIR Contact Point []	The contact details of the contact party. For example, phone numbers and email addresses.	Small, 53.0	53.0

Patient Get

Output representation of details of a patient record.

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,

```

```

        "use": "Identifier"
      }
    ]
  },
  "value": "ABCD5678XYZ"
}
],
"name": [
  {
    "use": "alias",
    "text": "Charles Green",
    "family": "Green",
    "given": "Charles",
    "prefix": "Mr.",
    "suffix": "Sr."
  }
],
"communication": [
  {
    "language": "English",
    "preferenceRank": 1
  }
],
"address": [
  {
    "use": "temp",
    "type": "postal",
    "line": "Green Household"
  }
],
"telecom": [
  {
    "system": "email",
    "value": "a@bc.com"
  }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
  {
    "relationship": {
      "coding": [
        {
          "display": "Partner"
        }
      ]
    }
  }
],
"name": {
  "use": "Temp",
  "text": "Shawna Green",
  "family": "Green",
  "given": "Shawna",
  "prefix": "Mrs.",

```

```

        "suffix": "Jr."
      },
      "telecom": [
        {
          "system": "email",
          "value": "c@de.com"
        },
        {
          "system": "phone",
          "value": "12345678",
          "use": "temp",
          "rank": 1
        }
      ],
      "address": {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
      }
    }
  ],
  "sourceSystemId": "567890",
  "deceasedDateTime": "2023-02-10T10:40:13.000Z",
  "salesforceId": "0NBRM0000004CGx4AM",
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}

```

Properties

Property Name	Type	Description	Filter Group and Version	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Small, 53.0	53.0
address	FHIR Address[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
birthDate	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
communication	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
contact	Patient Contact Party []	The contact party associated with the patient record. Contacts are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
deceasedDateTime	String	The date and time of the patient's death.	Small, 53.0	53.0
gender	String	The gender of the patient.	Small, 53.0	53.0
general Practitioner	FHIR Reference []	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
identifier	FHIR Identifier []	The identifier information for the patient, stored as Identifier records that reference the patient record using their Identifier.ParentRecordId field.	Small, 53.0	53.0
managing Organisation	FHIR Reference []	The organization that manages the patient recorded. Managing organizations are connected to patients using the AccountContactRelation junction object.	Small, 53.0	53.0
maritalStatus	String	The current marital status of the patient.	Small, 53.0	53.0
message	String	A message with any errors that can have been encountered while processing the request.	Small, 53.0	53.0
multiple BirthInteger	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
name	FHIR Human Name []	The person name of the patient.	Small, 53.0	53.0
resourceType	String	Reserved for future use.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
sourceSystemId	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
telecom	FHIR Contact Point []	The contact details of the patient, including phone numbers and email addresses.	Small, 53.0	53.0

Patient Upsert

Output representation of result after a Patient FHIR resource is created.

Property Name	Type	Description	Filter Group and Version	Available Version
errorCode	Integer	The error code in case of failure.	Small, 53.0	53.0
errorMessage	String	The error message in case of failure.	Small, 53.0	53.0
failedCount	Integer	Specifies the failed count number.	Small, 53.0	53.0
failedRecords	FHIR Patient []	Represents the failed records.	Small, 53.0	53.0
status	String	Specifies the status of the request. Possible values are: Failure—Specifies that the upsert request of the Patient FHIR resource couldn't be completed. Success—Specifies that the upsert request of the Patient FHIR resource is successfully completed.	Small, 53.0	53.0
successRecords	FHIR Patient []	Represents the records that got successfully created.	Small, 53.0	53.0

Patient Update

Output representation of result after a Patient FHIR resource is updated.

Property Name	Type	Description	Filter Group and Version	Available Version
code	Integer	The error in case of failure.	Small, 53.0	53.0
errorCode	Integer	The error code in case of failure.	Small, 53.0	53.0
errorMessage	String	The error message in case of failure.	Small, 53.0	53.0
status	String	Specifies the status of the request. Possible values are: Failure—Specifies that the update request of the Patient FHIR resource couldn't be completed. PartialSuccess—Specifies that the update request of the Patient FHIR resource is partially completed. Success—Specifies that the update request of the Patient FHIR resource is successfully completed.	Small, 53.0	53.0

Payload Output

Output representation of the details communicated to the recipient.

Property Name	Type	Description	Filter Group and Version	Available Version
authorNoteId	String	The author note ID that contains the communication details along with information about the author of the note and the time the note was authored.	Big, 57.0	57.0
codeSetBundleId	String	The ID of the code set bundle.	Big, 57.0	57.0

Process Definition Output

Represents the Identity Verification Process Definition record.

Property Name	Type	Description	Filter Group and Version	Available Version
layoutType	String	The search layout type.	Small, 54.0	54.0
processDetail	Process Detail Output	The API name of the Identity Verification Process Detail record.	Small, 54.0	54.0

Process Detail Output

Represents the Identity Verification Process Detail record.

Property Name	Type	Description	Filter Group and Version	Available Version
apexClassName	String	The Apex class name.	Small, 54.0	54.0
dataSourceType	String	The data source type. Possible values are: - External  Note: In API version 54.0, an external data source type isn't supported. - Salesforce	Small, 54.0	54.0
optionalVerifierCount	Integer	The minimum number of optional verifiers that must be checked.	Small, 54.0	54.0
searchObjectName	String	The API name of the object on which search is performed.	Small, 54.0	54.0
searchResultFilter	String	The conditions used to filter search results. For example, if the search is to be performed	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
		only on person accounts, use <code>isPerson = true</code> .		
~~searchResultSortOrder~~	String	The values used to sort and order search results. For example, if you want to sort the results by policy date and arrange them in a descending order, use <code>PolicyDate__c Desc</code>	Small, 54.0	54.0
~~searchResultUniqueField~~	String	The unique identifying field of the selected search result.	Small, 54.0	54.0
searchSequenceNo	Integer	The search sequence number.	Small, 54.0	54.0
searchType	String	Indicates whether the search is text-based or object-based.	Small, 54.0	54.0
		 Note: In API version 54.0, object-based search isn't supported.		
~~verificationProcessFieldList~~	Verification Process Field List Output	List of verification process fields.	Small, 54.0	54.0

Program Enrollment Result

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

Property Name	Type	Description	Filter Group and Version	Available Version
~~careProgramEnrollmentResults~~	Care Program Enrollment Result[]	A list containing the results of all the patient enrollments.	Small, 46.0	46.0
error	Error Message	Error output containing the code and the message text.	Small, 46.0	46.0
isSuccess	Boolean	Indicates whether the enrollment was successful.	Small, 46.0	46.0

Provider Search Result

Detailed information about a single healthcare provider matching the search criteria.

Properties

Property Name	Type	Description	Required
providerId	String	A unique identifier assigned to this healthcare provider.	Optional
providerName	String	The full name of the healthcare provider.	Optional
facilityName	String	The name of the primary facility or clinic where the provider practices.	Optional
specialties	Array of Strings	A list of medical specialties (e.g., Cardiology, Pediatrics) in which the provider is qualified.	Optional
subSpecialties	Array of Strings	A list of more specific areas of focus within the provider's specialties (e.g., Interventional Cardiology, Neonatology).	Optional
acceptedInsurancePlans	Array of Strings	A list of the types of insurance plans or networks that the provider accepts.	Optional
acceptingNewPatients	Boolean	Indicates whether the provider is currently accepting new patients (true/false).	Optional
languagesSpoken	Array of Strings	A list of languages the provider is fluent in.	Optional
providerGender	String	The gender of the provider (e.g., "Male", "Female").	Optional
licenseName	Array of Strings	A list of professional licenses held by the provider.	Optional
licenseStatuses	Array of Strings	The current status of each professional license held by the provider (e.g., "Active", "Inactive").	Optional
licenseStates	Array of Strings	A list of the states or provinces where the provider's licenses are registered.	Optional
licenseCountries	Array of Strings	A list of the countries where the provider's licenses are registered.	Optional
licenseRegions	Array of Strings	A list of the broader regions where the provider's licenses are registered.	Optional
facilityAddress	Object	The primary physical address of the facility where the provider practices. See Address Output on page 1993.	Optional
educationLevel	String	The highest level or type of formal education completed by the provider (e.g., "MD", "PhD", "DO").	Optional
nationalProviderIdentifier	String	The unique National Provider Identifier (NPI) assigned to the provider.	Optional
providerType	String	The professional classification or type of the provider (e.g., "Medical Doctor", "Nurse Practitioner").	Optional

Property Name	Type	Description	Required
facilityPhone	String	The main contact phone number for the provider's primary facility.	Optional
photoUrl	String	A direct link (URL) to a professional photograph of the provider.	Optional
certifications	Array of Strings	A list of professional certifications held by the provider.	Optional
sourceSystem	String	The internal system or database from which this provider's information originated, if applicable.	Optional
additionalDetails	Object	A flexible object containing any extra key-value pair details about the provider.	Optional

Requesting Practitioner

Ordering or referring practitioner for the request.

Property Name	Type	Description	Filter Group and Version	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field is a lookup to HealthcareProviderId.	Big, 55.0	55.0
requestingPractitionerNpi	String	Requesting Practitioner NPI number.	Big, 46.0	46.0

Reopened By Output

The name of the person who reopened the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	The user who reopened the care request.	Big, 52.0	52.0

Servicing Facility

Facility where the service is being provided.

Property Name	Type	Description	Filter Group and Version	Available Version
servicingFacilityId	String	ID of the facility where the patient is receiving the service for this care request.	Big, 55.0	55.0
servicingFacilityNpi	String	Servicing Facility NPI number.	Big, 46.0	46.0

Servicing Practitioner

Practitioner administering the service.

Property Name	Type	Description	Filter Group and Version	Available Version
~~healthCareProviderId~~	String	ID of the provider associated with providing the service for this care request. This field is a lookup to <code>HealthcareProviderId</code> .	Big, 55.0	55.0
~~servicingPractitionerId~~	String	Servicing Practitioner NPI number.	Big, 46.0	46.0

Subscriber

The primary member on the plan.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>firstName</code>	String	First name of the subscriber. Maps to: <code>Account.FirstName</code>	Big, 46.0	46.0
<code>lastName</code>	String	Last name of the subscriber. Maps to: <code>Account.LastName</code>	Big, 46.0	46.0
<code>memberID</code>	String	Member ID for the subscriber. Maps to: ~~<code>careRequestExtension.SubscriberMemberIdentifier</code>~~	Big, 46.0	46.0

Search Field

Output representation of the search result field.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>developerName</code>	String	The developer name of the field.	Small, 54.0	54.0
<code>value</code>	String	The value of the field.	Small, 54.0	54.0

Search Output

Output representation of the search response.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>isSuccess</code>	Boolean	Indicates whether the result if successful (<code>true</code>) or not (<code>false</code>).	Small, 54.0	54.0
<code>message</code>	String	The request response message.	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
searchResult	Search Result []	Represents the search result fields.	Small, 54.0	54.0
searchResultHeader	Search Result Header []	Represents the search result header field list.	Small, 54.0	54.0

Search Result

Output representation of the search result.

Property Name	Type	Description	Filter Group and Version	Available Version
searchFields	Search Field Representation []	List of search fields.	Small, 54.0	54.0

Search Result Header

Output representation of the search result header.

Property Name	Type	Description	Filter Group and Version	Available Version
dataType	String	The data type of the field.	Small, 54.0	54.0
developerName	String	The developer name of the field.	Small, 54.0	54.0
displayLabel	String	The display label of the field.	Small, 54.0	54.0

Selected Search Result Output

Represents the selected search result.

Property Name	Type	Description	Filter Group and Version	Available Version
objectName	String	The API name of the object.	Small, 54.0	54.0
selectedRecordId	String	The record ID of the caller.	Small, 54.0	54.0
selectedRecordObject	Field Value Output	The API name of the caller's object.	Small, 54.0	54.0

Tracked Communication Output

Output representation of tracked communications for a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
categories	String[]	The categories of the communication.	Big, 57.0	57.0
communicator Reference	String	The individual sending this communication request.	Big, 57.0	57.0
contextReference	String	The clinical encounter for which the communication is created.	Big, 57.0	57.0
mediums	String[]	The mediums of the communication request.	Big, 57.0	57.0
name	String	The name of the communication request.	Big, 57.0	57.0
notes	String[]	The comments made about the communication request.	Big, 57.0	57.0
occurrenceEnd DateTime	String	The date by when the communication is expected to end.	Big, 57.0	57.0
occurrenceStart DateTime	String	The date from when the communication is expected to be sent.	Big, 57.0	57.0
payloads	Payload Output []	Represents details of the communication.	Big, 57.0	57.0
priority	String	The priority of the communication.	Big, 57.0	57.0
reasonCodes	String[]	The codes that represent the reason for the communication.	Big, 57.0	57.0
recipients	String[]	The recipients of the communication.	Big, 57.0	57.0
replacedItems	String[]	The parent TrackedCommunication records to which the details are being added.	Big, 57.0	57.0
requesterReference	String	The requester of the communication.	Big, 57.0	57.0
status	String	The status of the communication.	Big, 57.0	57.0
statusReason	String	The reason for the status of the communication.	Big, 57.0	57.0
subject	String	The patient for whom the communication is created.	Big, 57.0	57.0
type	String	The type of the communication.	Big, 57.0	57.0

Transport Location

Transport Location output representation

Property Name	Type	Description	Filter Group and Version	Available Version
ambulanceTransportDistance	Double	Distance traveled during ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportDistance</code>	Big, 46.0	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportReason</code>	Big, 46.0	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportType</code>	Big, 46.0	46.0
name	String	Name	Big, 46.0	46.0

Verified Result Output

Represents the required and optional fields that are verified.

Property Name	Type	Description	Filter Group and Version	Available Version
optionalVerifiers	Verifier Output on page 2072	The fields that are optional for verification.	Small, 54.0	54.0
requiredVerifiers	Verifier Output on page 2072	The fields that are required for verification.	Small, 54.0	54.0

Verifier Output

Represents a verifier.

Property Name	Type	Description	Filter Group and Version	Available Version
developerName	String	The developer name of the verifier.	Small, 54.0	54.0
verificationState	String	Indicates whether the verifier was checked.	Small, 54.0	54.0

Verification Context Output

Represents the Verification Context resource output.

Property Name	Type	Description	Filter Group and Version	Available Version
isSuccess	Boolean	Indicates whether the request is successful (<code>true</code>) or not (<code>false</code>).	Small, 54.0	54.0
message	String	The request response message.	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
processDefinition	Process Definition Output	Represents the definition of the identity verification process.	Small, 54.0	54.0
selectedSearchResult	Selected Search Result Output	Represents the selected object and fields in the search result.	Small, 54.0	54.0
verifiedResult	Verified Result Output	Represents the verified result.	Small, 54.0	54.0

 **Note:** Reserved for future use.

Verification Process Field List Output

Represents the list of fields in the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
verificationProcessFields	Verification Process Field Output	Represents the verification process fields.	Small, 54.0	54.0

Verification Process Field Output

Represents the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
dataSourceType	String	The data source type. Possible values are: - External  Note: In API version 54.0, an external data source type isn't supported. - Salesforce	Small, 54.0	54.0
dataType	String	The data type of the field.	Small, 54.0	54.0
developerName	String	The developer name of the record.	Small, 54.0	54.0
fieldName	String	The API name of the field that contains the data to be queried.	Small, 54.0	54.0
fieldValueFormula	String	Stores the formula that's applied to the field value.	Small, 56.0	56.0
fieldType	String	Indicates how the field set in <code>fieldName</code> is to be used. Possible values are: Additional Result Field	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
		- Optional Verifier - Required Verifier - Result Field - Search Field - Search Filter		
label	String	The record label.	Small, 54.0	54.0

Work Type Lead Time Output

Output representation of a list of work types and their associated lead times.

JSON example

```
{
  "code": "202",
  "isSuccess": true,
  "message": "",
  "workTypeLeadTimeMap": {
    "08qxx0000004Q1UAAU": 1,
    "08qxx0000004QjsAAE": 1,
    "08qxx0000004Qn6AAE": 5
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	API response code.	Small, 60.0	60.0
isSuccess	Boolean	Indicates whether the request was successful (<code>true</code>) or not (<code>false</code>).	Small, 60.0	60.0
message	String	Error message when the request fails.	Small, 60.0	60.0
workTypeLeadTimeMap	Map<String, Integer>	Key value pairs of work type IDs and their corresponding lead times in days.	Big, 60.0	60.0

Quota Availability

Output representation of a list of available quotas, and their start and end dates for a work type.

Property Name	Type	Description	Filter Group and Version	Available Version
workTypeId	String	ID of the work type.	Small, 60.0	60.0
availabilityRangeList	Quota Availability Date Range	Date range of the available quotas.	Small, 60.0	60.0

Quota Availability Date Range

Output representation of the date range of an available quota.

Property Name	Type	Description	Filter Group and Version	Available Version
quotaStartDate	String	Start date for the quota availability.	Small, 60.0	60.0
quotaEndDate	String	End date for the quota availability.	Small, 60.0	60.0

Intelligent Appointment Management Operations

The available operations for Intelligent Appointment Management include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

These APIs call out to an external system, while the [Appointment Management APIs](#) call into the system.

The URL for each operation is formed from two parts:

Protocol + Domain

This is defined in a Named Credential for appointment management.

- Create a named credential in Setup.
- The name of the credential must be `Appointment_Management`.
- Associate the named credential with Intelligent Appointment Management in Setup under Intelligent Appointment Management Configuration.

Path

For each operation this defines the URI path following the value obtained from the Named Credential.

Each operation uses the default URI paths shown below. The default URI path for each operation can be overridden in Setup under **Intelligent Appointment Management URL Configuration**. If you override default URI paths with custom URIs, make corresponding changes in a custom Apex class that connects with your electronic health record (EHR) system's middleware. Consistency between custom URI paths and custom Apex ensures that data from each endpoint is parsed as expected.



Note: The comments in these JSON samples are for documentation purposes only and aren't meant to be valid JSON.

Find Available Time Slots for an Appointment

When a call center agent wants to schedule an appointment, the first step is to find the available time slots for providers who match the patient's needs. The call center agent gathers selection criteria and then initiates a search to obtain the available slots for providers who match the criteria.

Type: Controller

Verb: POST

Default URL Path: `<base-url>/Slot/_search`

Content-Type (Header): `application/x-www-form-urlencoded`

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
schedule:Schedule.actor:Practitioner.identifier=http://hl7.org/fhir/sid/us-npi|323,434,567,342,234,224,423
&schedule:Schedule.actor:Location._id=epic|555,epic|123,allscripts|124,allscripts|221,cerner|222,cerner|223,athena|331,athena|332
&schedule:Schedule.actor:Practitioner._id=epic|2342342,&start=ge2020-10-10
&start=le2021-03-31&appointment-type=epic|ROUTINE,epic|ROUTINE,cerner|RTN,athena|REGULAR
&service-type=epic|H999,cerner|E100,athena|C200,allscripts|A300
&status=free
&_include=Slot:schedule
&_sort=start
```



Note: The request payload is sent as single line. It is listed here in separate lines for readability.

Multiple Source Systems

If you are working with more than one source system, the Location._id gets the source system name and ID in pipe-delimited pairs, separated by commas, like this:

```
schedule:Schedule.actor:Location._id=epic|1404774,cerner|1476569
```

For a single source system, the Location._id is the ID only, like this:

```
schedule:Schedule.actor:Location._id=1404774,1476569
```

Response Codes

200: Success

400: Bad request

401: Unauthorized

5xx: Server error

Response Body

- To map slots, resource, resourceType, id, schedule, actor, start, and end are required in the FHIR response.
- Response is a map keyed by CareProvider.careProviderId to give all available slots within the start/end range for a single practitioner+facility pair that can fulfill an appointment for the serviceTypeCode+appointmentTypeCode.
- If a practitioner+facility pair is not found in the source system, the provider is ignored and nothing is returned for that careProviderId. If a practitioner+facility pair does not have availability that matches the slot range and codes, the careProviderId is returned without any slots.
- By default, the list of returned slots for each provider is sorted by date/time in ascending order.
- The sourceSlotId for a slot is the ID of a time slot in the source system for a care provider (eg. practitioner+facility) that can fulfill a specific serviceTypeCode+appointmentTypeCode. Given this ID during appointment booking, the source system is able to identify the practitioner, facility, time slot, service type and appointment type.

```
{
  "resourceType": "Bundle",
  "id": "",
  "meta": {"lastUpdated": {}},
  "type": "searchset",
  "total": n,
```

```

"entry": [
  "fullUrl" : ""      ,
  "resource" : {
    "resourceType" : "Slot",
    "id" : "<String>",
    "identifier" : [{ Identifier }],
    "serviceCategory" : [{ CodeableConcept }],
    "serviceType" : [{ CodeableConcept }],
    "specialty" : [{ CodeableConcept }],
    "appointmentType" : { CodeableConcept },
    "schedule" : { Reference(Schedule) }, //expects to get actor in this object
    "status" : "<code>",
    "start" : "<instant>",
    "end" : "<instant>",
    "overbooked" : <boolean>,
    "comment" : "<string>"
  }
]
}

```

Error Response for Multiple Source Systems

```

{
  "resourceType": "Bundle",
  .....
  "entry": [
    {
      "fullUrl": "http://hapi.fhir.org/baseR4/Slot/1939809",
      "resource": {
        "resourceType": "Slot",
        .....
      },
      "search": {"mode": "match"}
    },
    {
      "fullUrl": "http://hapi.fhir.org/baseR4/Schedule/1939822",
      "resource": {
        "resourceType": "Schedule",
        "id": "1939822",
        .....
      },
      "search": {"mode": "include"}
    },
    { //If the targeting system is FHIR R4, you get OperationOutcome resource as error.
      Pass it back with one of the elements in "Bundle.entry" and "extension" to identify the
      target system.
      "resourceType": "OperationOutcome",
      ....
      "extension" : [{
        "url" :
        "https://fhir-ehr-code.cerner.com/r4/ec2458f2-1e24-41c8-b71b-0e701af7583d/Slot/_search33",

        "value" : "cerner"
      }
    ]
  }
}

```

```

    ]]
    "issue": [ {
      "severity": "error",
      "code": "processing",
      "diagnostics": "Invalid request: The FHIR endpoint on this server does not know how
to handle GET operation[Slot/_search33] with parameters [[_include, _pretty,
schedule:Schedule.actor:Practitioner.identifier, appointment-type, service-type,
schedule:Schedule.actor:Practitioner._id, schedule:Schedule.actor:Location._id]]"
    }
  ]
}
]
}

```

Identifier

```

{
  "use" : "<code>", // usual | official | temp | secondary | old (If known)
  "type" : { CodeableConcept }, // OPTIONAL Description of identifier
  "system" : "<uri>", // The namespace for the identifier value
  "value" : "<string>", // The value that is unique
  "period" : { Period }, // OPTIONAL Time period when id is/was valid for use
  "assigner" : { Reference(Organization) } // OPTIONAL Organization that issued id (may
be just text)
}

```

CodeableConcept

```

{
  // from Element: extension
  "coding" : [{ Coding }], // Code defined by a terminology system
  "text" : "<string>" // Plain text representation of the concept
}

```

Coding

```

{
  "system" : "<uri>", // Identity of the terminology system
  "version" : "<string>", // OPTIONAL Version of the system - if relevant
  "code" : "<code>", // Symbol in syntax defined by the system
  "display" : "<string>", // Representation defined by the system
  "userSelected" : <boolean> // OPTIONAL If this coding was chosen directly by the user
}

```

SEE ALSO:

[FHIR Resource: Slot](#)

Get Slot Status

Type: Resource

Verb: GET

Default URL Path for Single-Source System: <base-url>/Slot/{sourceSlotId}

Default URL Path for Multi-Source System: <base-url>/Slot/{sourceSystem}/{sourceSlotId}

Where:

sourceSystem identifies the source system.

sourceSlotId is the ID of a time slot in the SourceSystem returned from the Find Available Slots operation.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Response Codes

200: Success

401: Unauthorized

404: Slot not found

5xx: Server error

Response Body

To map slots, resourceType, id, status, start, and end are required in the FHIR response.

```
{
  "resourceType" : "Slot",
  "id" : "<string>"
  "identifier" : [{ Identifier }],
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "schedule" : { Reference(Schedule) },//As we are passing _include=Slot:schedule
in query, it should include the "Schedule" resource as one of the item in "entry" field.

  "status" : "<code>",
  "start" : "<instant>",
  "end" : "<instant>",
  "overbooked" : <boolean>,
  "comment" : "<string>"
}
```

The valid values for slotStatus are:

busy

free

busy-unavailable

busy-tentative

entered-in-error

SEE ALSO:

[FHIR Resource: Slot](#)

Create Appointment

When the patient selects an available slot, the call center agent books the appointment, which triggers a `Get Slot Status` REST call to the EHR system.

1. Health Cloud makes a `Get Slot Status` REST call.

An error is displayed to the call center agent if the slot is no longer available.

2. Health Cloud creates a Service Appointment record and a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility.
3. Health Cloud makes a `Create (Book) Appointment` REST call.
 - Service Appointment is updated with the response.
 - An error is displayed to the call center agent if the booking is rejected.

Type: Resource

Verb: POST

Default URL Path: `[base]/Appointment/[sourceSystem]`

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

The `resourceType`, `identifier`, `cancelationReason`, `serviceType`, `appointmentType`, `slot`, `comment`, and `status` are the minimum required fields in the request that Health Cloud sends.

```
{
  "resourceType" : "Appointment",
  "identifier" : [{ Identifier }], //See Note below
  "cancelationReason" : { CodeableConcept },
  "serviceType" : [{ CodeableConcept }], // From WorkType --> AppointmentType
  "appointmentType" : { CodeableConcept }, // From WorkType --> serviceType
  "slot" : [{ Reference(Slot) }], //Health Cloud sends the slot ID received from the
Find Slots API response.
  "comment" : "<string>",
  "participant" : [{ "type" : [{ CodeableConcept }], //Health Cloud sends sourcePatientId
id
  "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson
| Device|HealthcareService|Location) }, //Health Cloud sends the source practitioner
  "status" : "<code>",
  ]
}
```


 **Note:** For "identifier," Health Cloud sends 3 records:

- Salesforce unique appointment id
- Salesforce unique patient id
- Source system (for multi-source systems only)

Response Codes

200: Success

400: Bad request

401: Unauthorized

404: Slot or patient not found

5xx: Server error

Response Body

To map slots, resourceType, id, identifier, serviceType, appointmentType, slot, participant, actor, and status are required in the FHIR response.

```
{
  "resourceType" : "Appointment",
  "id" : "<string>"
  "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
  if there are multiple source systems
  "cancellationReason" : { CodeableConcept },
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "reasonCode" : [{ CodeableConcept }],
  "reasonReference" : [{
Reference(Condition|Procedure|Observation|ImmunizationRecommendation) }],
  "priority" : "<unsignedInt>",
  "description" : "<string>",
  "supportingInformation" : [{ Reference(Any) }],
  "start" : "<instant>", // start of the appointment - ISO 8601 format
  "end" : "<instant>", // end of the appointment - ISO 8601 format
  "minutesDuration" : "<positiveInt>",
  "slot" : [{ Reference(Slot) }],
  "created" : "<dateTime>",
  "comment" : "<string>",
  "patientInstruction" : "<string>",
  "basedOn" : [{ Reference(ServiceRequest) }],
  "participant" : [{"type" : [{ CodeableConcept }], //Patient EHR id
  "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
  "required" : "<code>",
  "status" : "<code>", // Mandatory in the response
  "period" : { Period }},
  "requestedPeriod" : [{ Period }
```

```
    ]
  }
```

 **Note:** "Cancelation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

```
proposed
pending
booked
arrived
fulfilled
cancelled
noshow
entered-in-error
checked-in
waitlist
```

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

[FHIR Resource: Appointment](#)

Cancel Appointment

Type: Controller

Verb: POST

Default URL Path for Single-Source System: `<base-url>/Appointment/{sourceAppointmentId}`

Default URL Path for Multi-Source System:* `<base-url>/Appointment/{sourceSystem}/{sourceAppointmentId}`

Where:

`sourceSystem` identifies the source system.

`sourceAppointmentId` is the ID of an appointment in the source system.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
{
  "resourceType": "Appointment",
  "id": "1839594",
  "status": "cancelled",
  "cancelationReason" : {
    "coding" : [
      {
        "system" : "http://terminology.hl7.org/CodeSystem/appointment-cancellation-reason",
```

```

    "code" : "pat-mv"
  }
]
}
}

```

Response Codes

200: Success

401: Unauthorized

404: Appointment not found

5xx: Server error

To map slots, resourceType, id, identifier, serviceType, appointmentType, slot, participant, actor, and status are required in the FHIR response.

```

{
  "resourceType" : "Appointment",
  "id" : "<string>"
  "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
  if there are multiple source systems
  "cancellationReason" : { CodeableConcept },
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "reasonCode" : [{ CodeableConcept }],
  "reasonReference" : [{
Reference (Condition|Procedure|Observation|ImmunizationRecommendation) }],
  "priority" : "<unsignedInt>",
  "description" : "<string>",
  "supportingInformation" : [{ Reference (Any) }],
  "start" : "<instant>", // start of the appointment - ISO 8601 format
  "end" : "<instant>", // end of the appointment - ISO 8601 format
  "minutesDuration" : "<positiveInt>",
  "slot" : [{ Reference (Slot) }],
  "created" : "<dateTime>",
  "comment" : "<string>",
  "patientInstruction" : "<string>",
  "basedOn" : [{ Reference (ServiceRequest) }],
  "participant" : [{"type" : [{ CodeableConcept }], //Patient EHR id
  "actor" : { Reference (Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
  "required" : "<code>",
  "status" : "<code>", // Mandatory in the response
  "period" : { Period }},
  "requestedPeriod" : [{ Period }
  ]
}

```

 **Note:** "Cancellation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

`proposed`
`pending`
`booked`
`arrived`
`fulfilled`
`cancelled`
`noshow`
`entered-in-error`
`checked-in`
`waitlist`

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

[FHIR Resource: Appointment](#)

Health Cloud Tooling API Objects

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see [Introducing Tooling API](#).

[ApptBookingConfig](#)

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.

[ApptBookingUrlConfig](#)

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

[AssessmentConfiguration](#)

Represents a configuration for Assessment component. An `AssessmentConfiguration` entry indicates configuration for user flows such as sending out emails or reminder actions on assessments initiated by the patient. This object is available in API version 58.0 and later.

[CareBenefitVerifySettings](#)

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.

[CareLimitType](#)

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.

[CareProviderAfflRoleConfig](#)

Represents information about the affiliations of the healthcare provider. For example, this object represents an affiliation between a healthcare provider and a hospital. This object is available in API version 59.0 and later.

[CareProviderSearchConfig](#)

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

[CareRequestConfiguration](#)

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

[CareSystemFieldMapping](#)

Represents a mapping from fields in external source systems to Salesforce target entities and attributes

[IdentityVerificationProcDef](#)

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

[IdentityVerificationProcDtl](#)

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

[IdentityVerificationProcFld](#)

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

[ScoreCategory](#)

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.

[ScoreCategoryCalcInsight](#)

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.

[ScoreRangeClassification](#)

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

[TimelineObjectDefinition](#)

Stores timeline configurations. This object is available in API version 55.0 and later.

ApptBookingConfig

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
ApexClassId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The Apex class that's used when scheduling an appointment using an external scheduling system. If not specified, the default Health Cloud-supplied Apex class is used. Relationship Name ApexClass Relationship Type Lookup Refers To ApexClass
AssignedProviderRole	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Role used in an Account Contact Relation record to associate a patient (Person Account) with their assigned provider (Contact).
AttendanceThresholdPct	Type double Properties Create, Filter, Nillable, Sort, Update Description Percentage of attended appointments above which a time slot is highlighted in the scheduling console.
BestTimeSlotsDefinition	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the attendance prediction taken from Einstein Discovery.
CanCreateDuplicateRecord	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description If true, Health Cloud creates a new record when two or more existing records contain duplicate data. If false, Health Cloud stops processing and creates a case you can review to reconcile the duplicates.
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
GetSlotStatusTimeout	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of milliseconds before a request to retrieve time slot statuses from a scheduling system times out. Valid values are from 0 through 60000. This field is available in API version 62.0 and later.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a configuration is active. The default value is <code>false</code>.
IsSingleSourceSystem	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the configuration is associated with a single source system. The default value is <code>false</code>.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the appointment booking configuration. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The UI label of Appointment Booking Configuration

Field	Details
NamedCredentialId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The fully-qualified named credential used by the Apex class to connect to an external scheduling system. This field is a relationship field. Relationship Name NamedCredential Relationship Type Lookup Refers To NamedCredential
ServiceApptRecordTypeName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The record type of the service appointment used for appointment scheduling.

ApptBookingUrlConfig

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
AdditionalHeaders	Type textarea Properties Create, Nillable, Update Description Specify headers added to the HTTP request. The format is: key:value;key:value;key:value;
ApptBookingConfigId	Type reference Properties Create, Filter, Group, Sort, Update Description The appointment scheduling config associated with the record. This field is a relationship field. Relationship Name ApptBookingConfig Relationship Type Lookup Refers To ApptBookingConfig
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
EndpointName	Type picklist

Field	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the name of the endpoint to be called. Possible values are: • CANCEL_APPOINTMENT—Cancel Appointment • CREATE_APPOINTMENT—Create Appointment • CREATE_PATIENT—Create Patient • FIND_SLOTS—Find Slots • GET_APPOINTMENT—Get Appointment • GET_SLOT_STATUS—Get Slot Status
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the Appointment Booking URL Configuration. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)

Field	Details
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The UI label of Appointment Booking URL Configuration.
UrlPath	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The URL path for the endpoint.

AssessmentConfiguration

Represents a configuration for Assessment component. An AssessmentConfiguration entry indicates configuration for user flows such as sending out emails or reminder actions on assessments initiated by the patient. This object is available in API version 58.0 and later.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
Configuration	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The configuration name that identifies the action. Possible values are: • Send

Field	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the AssessmentConfiguration
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update

Field	Details
	Description Label that identifies the AssessmentConfiguration throughout the Salesforce user interface.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the namespacePrefix__componentName notation. The namespace prefix can have one of the following values. In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
ResolutionId	Type reference Properties Create, Filter, Group, Sort, Update Description The flow definition that is used to perform the action This field is a relationship field. Relationship Name Resolution Relationship Type Lookup Refers To FlowDefinition
Type	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The feature-specific value for this assessment configuration. Possible values are: DiscoveryFramework—Discovery Framework

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AssessmentConfigurationChangeEvent](#) (API version 60.0)

Change events are available for the object.

CareBenefitVerifySettings

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string

Field	Details
	Properties Create, Group, Nillable Description The full name of the associated CareBenefitVerifySettings type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareBenefitVerifySettings. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort

Field	Details
	Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the CareBenefitVerifySettings throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareBenefitVerifySettings's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that

Field	Details
	case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
UriPath	Type textarea Properties Nullable Description External endpoint where Salesforce can access the verification service data.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBenefitVerifySettingsChangeEvent (API version 60.0)

Change events are available for the object.

SEE ALSO:

[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

CareLimitType

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DeveloperName	Type string

Field	Details
	Properties Filter, Group, Sort Description Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareLimitType type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareLimitType. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French

Field	Details
	• <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>LimitType</code>	Type string Properties Filter, Group, Nillable, Sort Description Source of limit on benefit provision, such as a co-insurance requirement.
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
<code>MasterLabel</code>	Type string Properties Filter, Group, Sort

Field	Details
	Description Label that identifies the CareLimitType throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareLimitType's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
MetricType	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the quantity used for calculating the benefit limit, such as number of visits, amount spent, or percentage of allowed expenditure. Possible values are: • Amount • Money • Percentage • Text
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer.

Field	Details
	In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareLimitTypeChangeEvent (API version 60.0)

Change events are available for the object.

SEE ALSO:

[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

CareProviderAfflRoleConfig

Represents information about the affiliations of the healthcare provider. For example, this object represents an affiliation between a healthcare provider and a hospital. This object is available in API version 59.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
AffiliationType	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Required. Specifies the affiliation of the configuration. This field is unique within your organization. Possible values are: HospitalAffiliation

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description Required. The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareProviderAfflRoleConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the Care Provider Affiliation Role Configuration. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch

Field	Details
	• no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MasterLabel	Type string Properties Filter, Group, Sort Description Label for the affiliation. In the UI, this field is Care Provider Affiliation Role Configuration.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareProviderAffRoleConfig's metadata. .Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
ProviderRole	Type string Properties Filter, Group, Nillable, Sort Description Required. The role of the healthcare provider in relation to the affiliate.

SEE ALSO:

[Object Reference for the Salesforce Platform: AccountContactRelation](#)

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareProviderSearchConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this configuration is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareProviderSearchConfig. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
MappedObject	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description Specifies the mapped objects where searches for providers are run. Possible values are:

Field	Details
	- HealthcarePractitionerFacility - HealthcareProvider The default value is HealthcareProvider.
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the CareProviderSearchConfig throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareProviderSearchConfig's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
SourceField	Type string Properties Filter, Group, Nillable, Sort Description The API name of the field that is copied to the target object.
TargetField	Type string Properties Filter, Group, Nillable, Sort Description The API name of the field in the target object where data copied from SourceField is pasted.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.



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Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
CareRequestRecordType	Type string Properties Filter, Group, Nillable, Sort Description The record type for the care request.
CareRequestRecords	Type multipicklist Properties Filter, Nillable Description The list of available objects used to configure the care request. The possible values are: Possible values are: • CareDiagnosis • CareRequestDrug • CareRequestExtension • CareRequestItem
CareRequestType	Type picklist Properties Filter, Group, Nillable, Sort Description Type of care request. For example, an appeal, a service request, or an admission. Possible values are: • Admission • Appeal • Complaint • Concurrent Review • Drug Request

Field	Details
	- Grievance - Referral - Service Request
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareRequestConfiguration type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this configuration is active. The default value is <code>false</code>.
IsDefaultRecordType	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this is the default record type. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareRequestConfiguration. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are:

Field	Details
	• <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the CareRequestConfiguration throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareRequestConfiguration’s metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field’s value is the namespace prefix of the Developer Edition org of the package developer.

Field	Details
	In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

SEE ALSO:

[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

CareSystemFieldMapping

Represents a mapping from fields in external source systems to Salesforce target entities and attributes



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Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.

Field	Details
ExternalIdField	Type string Properties Filter, Group, Nillable, Sort Description The ID of the field in the external system.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareSystemFieldMapping type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the mapping is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of CareSystemFieldMapping. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French

Field	Details
	• <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
<code>MasterLabel</code>	Type string Properties Filter, Group, Sort Description Label that identifies the <code>CareSystemFieldMapping</code> throughout the Salesforce user interface.
<code>Metadata</code>	Type complexvalue Properties Create, Nillable, Update

Field	Details
	Description The CareSystemFieldMapping's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
Role	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description The role that the entity represents. Picklist values <code>RemoteMonitoringDevice</code> and <code>RemoteMonitoringPatient</code> are available from API version 49.0 and later. Possible values are: • <code>NotApplicable</code>: This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role. • <code>Patient</code>: When the role field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. • <code>RemoteMonitoringDevice</code>: Indicates which <code>externalIdField</code> on the <code>Asset</code> object maps to the <code>Device</code> field in the <code>CareObservation</code> object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>. • <code>RemoteMonitoringPatient</code>: Indicates which <code>externalIdField</code> on the <code>Account</code> object maps to the <code>ObservedSubject</code> field in the <code>Care Observation</code> object. This role is used when <code>targetObject</code> is set to <code>Account</code>.

Field	Details
	ServiceProvider: The Enrollment API uses the value of externalIdField as the provider ID. This role is used when targetObject is set to Account. The default value is NotApplicable.
SourceSystem	Type string Properties Filter, Group, Nillable, Sort Description System from which the record was sourced.
TargetObject	Type string Properties Filter, Group, Nillable, Sort Description Name of the corresponding object where information from the source system is recorded.

IdentityVerificationProcDef

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort

Field	Details
	Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcDef type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of IdentityVerificationProcDef. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean

Field	Details
	- nl_NL—Dutch - no—Norwegian - pt_BR—Portuguese (Brazil) - ru—Russian - sv—Swedish - th—Thai - zh_CN—Chinese (Simplified) - zh_TW—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package: Possible values are: - beta—Managed-Beta - deleted—Managed-Proposed-Deleted - deprecated—Managed-Proposed-Deprecated - deprecatedEditable—SecondGen-Installed-Deprecated - installed—Managed-Installed - installedEditable—SecondGen-Installed-Editable - released—Managed-Released - unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcDef throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The IdentityVerificationProcDef's metadata.

Field	Details
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix associated with this object. Each Developer Edition organization that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. - In Developer Edition organizations, the namespace prefix is set to the namespace prefix of the organization for all objects that support it. There is an exception if an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition organization of the package developer. - In organizations that are not Developer Edition organizations, NamespacePrefix is only set for objects that are part of an installed managed package. There is no namespace prefix for all other objects.
SearchLayoutType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description The display layout of the search component Possible values are: - Stack - Tab  Note: As of API version 54.0, Tab isn't supported.

IdentityVerificationProcDtl

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

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Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DataSourceType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies whether source of data for identity verification is external or within Salesforce. Possible values are: • External • Salesforce
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcDtl type in Metadata API. The full name can include a namespace prefix.

Field	Details
	Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IdentityVerificationProcDefId	Type reference Properties Filter, Group, Sort Description The label of the relevant Identity Verification Process Definition record This field is a relationship field. Relationship Name IdentityVerificationProcDef Relationship Type Lookup Refers To IdentityVerificationProcDef
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the IdentityVerificationProcDtl. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French

Field	Details
	• <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>LinkIdVerfProcessDetId</code>	Type reference Properties Filter, Group, Nillable, Sort Description The identity verification process detail record to be used for secondary verification. This field is a relationship field. Relationship Name <code>LinkIdVerfProcessDet</code> Relationship Type Lookup Refers To <code>IdentityVerificationProcDtl</code>
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable

Field	Details
	- released—Managed-Released - unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcDtl throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The IdentityVerificationProcDtl's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. - In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
ObjectName	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description The name of the object on which the search is performed and data is verified.
OptionalVerifiersMinVerfCount	Type int Properties Filter, Group, Nillable, Sort Description The minimum number of additional verifiers that must be checked.
SearchFilter	Type string Properties Filter, Group, Nillable, Sort Description Conditions to filter the search results. For example, if you want to perform the search only on Person Account records, enter <code>isPersonAccount = true</code>  Note: Use the AND operator to enter multiple conditions. The OR operator isn't currently supported.
SearchRecordUniqueIdField	Type string Properties Filter, Group, Nillable, Sort Description The field storing the unique identifier of records displayed in the search results.
SearchResultSortBy	Type string Properties Filter, Group, Nillable, Sort Description The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter <code>PolicyDate__c Desc</code>.
SearchSequenceNumber	Type int Properties Filter, Group, Sort

Field	Details
	Description The sequence in which the search is performed and the search result is displayed.
SearchType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description The type of search being performed. Possible values are: - Object-Based - Text-Based  Note: Text-based search enables users to enter search keywords in the search field. In object-based search, users search for data using available fields.

IdentityVerificationProcFld

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DataSourceType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies whether source of data for identity verification is external or within Salesforce. Possible values are:

Field	Details
	• External • Salesforce
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FieldName	Type string Properties Filter, Group, Sort Description The label of the field that contains the verification data based on the selected field type.
FieldType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies the type of the field that contains the verification data. Possible values are: • additionalResultField—Additional Result Field • optionalVerifier—Optional Verifier • requiredVerifier—Required Verifier • resultField—Result Field • searchField—Search Field • searchFilter—Search Filter

Field	Details
FieldValueFormula	Type string Properties Filter, Group, Nillable, Sort Description Stores the formula that's applied to the field value.  Note: This field isn't supported as of API version 54.0
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcFld type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IdentityVerificationProcDtlId	Type reference Properties Filter, Group, Sort Description The label of the relevant Identity Verification Process Detail record. This field is a relationship field. Relationship Name IdentityVerificationProcDtl Relationship Type Lookup Refers To IdentityVerificationProcDtl
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active. The default value is <code>false</code>.

Field	Details
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the IdentityVerificationProcFld. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed

Field	Details
	- installedEditable—SecondGen-Installed-Editable - released—Managed-Released - unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcFld throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The IdentityVerificationProcFld's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. - In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
SequenceNumber	Type int Properties Filter, Group, Sort

Field	Details
	Description The sequence number of the field.

ScoreCategory

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.



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Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
CategoryName	Type string Properties Create, Filter, Group, Sort, Update Description The name of the scored category in a unified health profile.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the category.
DeveloperName	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
ImageUrl	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The URL for the image used as the icon of the score category.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of ScoreCategory. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified)

Field	Details
	zh_TW—Chinese (Traditional)
MasterLabel	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Label that identifies the ScoreCategory throughout the Salesforce user interface.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. - In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
ParentCategoryId	Type Master-Detail Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the score category is a part of. Don't use this field if you're defining a top-level score category to represent the a unified health profile. This field is a relationship field. Refers To ScoreCategory

Usage

Define a unified health profile by creating a score category to represent it. Further define this category by classifying its score ranges and add subcategories.

ScoreCategoryCalcInsight

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Special Access Rules

Fields

Field	Details
<code>InsightDateFieldName</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the date field in the calculated insight that specifies when the last calculation was processed.
<code>InsightName</code>	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the calculated insight that derives scores for the category.
<code>InsightScoreFieldName</code>	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.

Field	Details
InsightSubjectFieldName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.
ScoreCategoryId	Type Master-detail; Properties Create, Filter, Group, Sort Description The score category that's mapped to a calculated insight. Refers To ScoreCategory

Usage

Map a category to its calculated insight with the fields that correspond to the measure and dimension of the calculated insight. This mapping ensures that the scores fetched from CDP are assigned with the right category when they're inserted into `HealthScore`.

ScoreRangeClassification

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
ClassificationName	Type string Properties Create, Filter, Group, Sort, Update Description The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent
ColorHexadecimalCode	Type string Properties Create, Filter, Group, Sort, Update Description The hexadecimal code for the color that represents the range and its interpretation.  Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
RangeEndValue	Type double Properties Create, Filter, Sort, Update Description The end point of a score range classification.
RangeStartValue	Type double Properties Create, Filter, Sort, Update Description The start point of a score range classification.
ScoreCategoryId	Type Master-detail Properties Create, Filter, Group, Sort Description The score category whose score range and classification are defined. This field is a relationship field.

Field	Details
	Refers To ScoreCategory

Usage

Define multiple ranges to cover the full range of a category's score and classify how scores in each range are interpreted. Ensure that the ranges don't overlap or leave any gaps between them.

TimelineObjectDefinition

Stores timeline configurations. This object is available in API version 55.0 and later.

For more information, see [TimelineObjectDefinition](#).

Health Cloud Standard Invocable Actions

Manage healthcare facilities using invocable actions. For more information on standard invocable actions, see [REST API Developer Guide](#) and [Actions Developer Guide](#).

[Create Referral Action](#)

Create a patient referral record. A patient referral consists of multiple objects, such as an account, clinical service request, and clinical service request detail.

[Create Quote for Home Visits Action](#)

Create a quote for patient home visits based on the specified visit details.

[Get Data Using Context Definition Action](#)

Get data from a context service using a context definition and the associated context mapping.

[Get Resources for Manual Scheduling Action](#)

Recommend resources to use when you manually schedule a start of care visit or recurring visits.

[Get Transcript from Conversation Action](#)

Gets the transcript for a specified conversation record such as voice call, messaging session, or chat transcript.

[Handle Resource Absence Action](#)

Remove a service resource's visit assignments for a specified period and optionally update the status of the affected visits to a specified value.

[Process Received Document Action](#)

Create a record with the processed results of the specified received document.

[Reschedule Recurring Home Visits Action](#)

Reschedule all the home visits based on the recurrence pattern and scheduling policy provided.

[Schedule Group Visits Action](#)

Create visiting records for patient home visits by bundling them into a group and scheduling either a single start-of-care visit or a series of recurring visits associated with the bundled records.

[Schedule Home Visit Action](#)

Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care.

[Schedule Home Visits Manually Action](#)

Create start of care or recurring home visits and assign care resources that are manually selected by the scheduler to the visits.

[Schedule Recurring Home Visit Action](#)

Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

Create Referral Action

Create a patient referral record. A patient referral consists of multiple objects, such as an account, clinical service request, and clinical service request detail.

This action is available in API version 59.0 and later for users with the Health Cloud license.

Supported REST HTTP Methods

URI

```
/services/data/vxx.x/actions/standard/createReferral
```

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
matchDuplicates	Type Boolean Description Indicates whether to match a duplicate record that has the highest matching confidence (<i>true</i>) or not (<i>false</i>).
performers	Type String[] Description Required. Comma-separated list of IDs of the organizations or practitioners who perform the service.
referralDetailsRecords	Type Reference

Input	Details
	Description Collection of <code>ClinicalServiceRequestDetails</code> records that contain the referral information.
<code>referralNotes</code>	Type String Description Referral notes.
<code>referralRecord</code>	Type Reference Description Required. <code>ClinicalServiceRequest</code> record that contains referral information.
<code>requesterId</code>	Type String Description Required. ID of the provider requesting the service.
<code>subjectRecord</code>	Type Reference Description Required. Account details of the patient being referred.

Outputs

Output	Details
<code>referralIds</code>	Type String[] Description List of IDs of the new referral records.

Example

Sample Request

```
{
  "inputs": [
    {
      "subjectRecord": {
        "Id": "001RM000005bZVvYAM",

```

```

        "FirstName": "Joe",
        "LastName": "Clark"
    },
    "requesterId": "001RM000005bZW0YAM",
    "performers": [
        "001RM000005bZW5YAM"
    ],
    "referralRecord": {
        "Priority": "Routine",
        "Status": "Draft",
        "Type": "Plan"
    },
    "matchDuplicates": false,
    "referralNotes": "This is an urgent request",
    "referralDetails": [
        {
            "detailType": "Insurance",
            "detailRecordType": "Member Plan",
            "detailRecordId": "0SqRM00000000N10AI"
        }
    ]
}

```

Sample Response

```

{
  "errors": null,
  "isSuccess": true,
  "outputValues": {
    "referralIds": [
      "0lvxx00004000001AAB"
    ]
  }
}

```

Create Quote for Home Visits Action

Create a quote for patient home visits based on the specified visit details.

This action is available in API version 63.0 and later.

Special Access Rules

The Create Quote for Home Visits action is available when Home Health is enabled. This action is available to users that have access to Home Health Quote perm set.

Supported REST HTTP Methods

URI

/services/data/v63/actions/standard/createQuoteForHomeVisits

Formats

JSON, XML

HTTP Methods

POST

AuthenticationAuthorization: Bearer *token*

Inputs

Input	Details
quoteName	Type String Description Required The name of the quote to be created for a patient's home visits.
priceBookId	Type String Description Required The ID of the price book to use to create the quote for a patient's home visits.
accountId	Type String Description The person account ID of the patient for whom the quote is to be created.
opportunityId	Type String Description The ID of the opportunity to use to create the quote for a patient's home visits.
startDateTime	Type DateTime Description The date and time when the quote takes effect.
endDateTime	Type DateTime Description The date and time after which the quote is no longer valid.

Input	Details
workTypeIds	Type List<String> Description The collection of IDs of work types that the quote is created for.
visitCount	Type Integer Description The number of home visits that the quote is created for.
isTravelInventoryIncluded	Type Boolean Description Indicates whether the travel and inventory associated with the home visit are included in the quote.
resourceTravelDistance	Type Double Description The distance that a care resource has to travel to provide home healthcare to the patient.
pricingPreference	Type String Description The attribute-based pricing preference that's used as an input in the PlaceQuote API for creating the quote. Possible values are: • <i>System</i> • <i>Force</i> • <i>Skip</i>. The default value is <i>System</i>.
currencyCode	Type String Description The currency code to be used in the quote.
productPricingAttributeDetails	Type List<Object>

Input	Details
	Description A collection of Apex <code>heathcloudext_productPricingAttributeDetails</code> records that contain the pricing attribute details for the products included in the quote.

Outputs

Output	Details
<code>quoteId</code>	Type String Description The ID of the quote record that was created for the patient's home visits.
<code>errorMessage</code>	Type String Description The description of the error encountered while creating the quote.
<code>errorCode</code>	Type String Description The code of the error encountered while creating the quote.

Example

POST

This sample request is for the Create Quote for Home Visits action.

```
{
  "inputs": [
    {
      "quoteName": "Quote For Charles",
      "priceBookId": "01sxx0000005qWXAAY",
      "accountId": "001xx000003GaC7AAK",
      "startDateTime": "2024-08-18T00:00:00.000Z",
      "endDateTime": "2024-08-25T00:00:00.000Z",
      "workTypeIds": [
        "08qxx0000004C92AAE"
      ],
      "visitCount": 2,
      "isTravelInventoryIncluded": false,
      "productPricingAttributeDetails": [
        {
```

```
      "productId": "08qxx0000004C92AAE",
      "unitCount": 1,
      "pricingAttributeList": [
        {
          "attributeDefinitionId": "dayBasedAttributeDefinitionId",
          "attributeValue": "Sunday"
        }
      ]
    }
  ]
}
```

This sample response is for the Create Quote for Home Visits action.

```
{
  "actionName": "createQuoteForHomeVisits",
  "isSuccess": true,
  "outputValues": {
    "quoteId": "0Q0XXXXXXXXXXXXXXXX",
    "errorMessage": null,
    "errorCode": null
  }
}
```

Get Data Using Context Definition Action

Get data from a context service using a context definition and the associated context mapping.

This action is available in API version 64.0 and later.

Supported REST HTTP Methods

URI

/services/data/v65.0/actions/custom/contextDataProvider/DefaultContextDataProvider

Formats

JSON, XML

HTTP Methods

GET

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
contextDefinitionName	Type String

Input	Details
	Description Required The API name of the context definition to get the data.
contextMappingName	Type String Description The name of the context mapping that's used to hydrate the data in the context definition. In the absence of a name, the default mapping name is used.
contextNodeApiName	Type String Description The API name of the root context node if it isn't the same as the context object API name.
contextNodesDataLimit	Type Integer Description The maximum number of records to retrieve.
contextNodesSortFieldName	Type String Description The field name that's used to sort the data.
contextNodesSortIsAscending	Type Boolean Description The checkbox to sort the context nodes in ascending order.
contextRecordId	Type String Description Required The ID of the context record associated with the context object name that's used to hydrate the data.
contextObjectName	Type String Description Required

Input	Details
	The API name of the standard object or a Data Cloud object that's associated with the root context node in the context mapping.
timePeriodInWeeks	Type Integer Description The lookback period in weeks from the current date for fetching the data.

Outputs

Output	Details
contextData	Type String Description The data retrieved from a context service.

Example

GET

This sample request is for the Get Data using Context Definition action.

```
{
  "inputs": [
    {
      "contextDefinitionName": "AccountOpportunity__stdctx",
      "contextMappingName": "AccountOpportunityMappings",
      "contextId": "02ixx0000005yLxxAI",
      "contextObjectName": "Account"
    }
  ]
}
```

This sample response is for the Get Data using Context Definition action.

```
{
  "Account": [
    {
      "AccountName": "Acme",
      "Opportunity": [
        {
          "CreatedDate": "2025-01-20T00:00:00.000+0000",
          "ParentReference": "001xx00000pfHIsxxM",
          "OpportunityName": "Acme - 600 Widgets",

```

```

        "OpportunityStage": "Needs Analysis",
        "OpportunityCloseDate": "2023-01-03T00:00:00.000+0000"
      },
      {
        "CreatedDate": "2025-01-20T00:00:00.000+0000",
        "ParentReference": "001xx00000pfHIsxxM",
        "OpportunityName": "Acme - 1,200 Widgets",
        "OpportunityStage": "Value Proposition",
        "OpportunityCloseDate": "2022-11-07T00:00:00.000+0000"
      },
      {
        "CreatedDate": "2025-01-20T00:00:00.000+0000",
        "ParentReference": "001xx00000pfHIsxxM",
        "OpportunityName": "Acme - 200 Widgets",
        "OpportunityStage": "Prospecting",
        "OpportunityCloseDate": "2023-03-08T00:00:00.000+0000"
      }
    ]
  }
}
]
}

```

Get Resources for Manual Scheduling Action

Recommend resources to use when you manually schedule a start of care visit or recurring visits.

This action is available in API version 61.0 and later.

Special Access Rules

The Get Resources for Manual Scheduling action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v**65.0**/actions/standard/getResourcesForMnlScheduling

Formats

JSON, XML

HTTP Methods

GET

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
<code>operatingHoursId</code>	Type String Description ID of the operating hours record that specifies the time slots to schedule a home visit.
<code>recurringDaysList</code>	Type List <String> Description Comma-delimited list of days to schedule recurring home visits. For example, Monday, Thursday, and Saturday. If <code>recurrenceFrequencyType</code> parameter is set to <code>Weekly</code>, the <code>recurringDaysList</code> parameter is required.
<code>recurrenceFrequencyCount</code>	Type Integer Description Number of recurring home visits to be scheduled <code>Weekly</code> or <code>Daily</code>, based on the value specified in the <code>recurrenceFrequencyType</code> parameter. When <code>recurrenceFrequencyType</code> parameter value is <code>Weekly</code>, the <code>recurrenceFrequencyCount</code> parameter value specifies the number of home visits to schedule per week. When <code>recurrenceFrequencyType</code> parameter value is <code>Daily</code>, the <code>recurrenceFrequencyCount</code> parameter value specifies the number of home visits to schedule per day.
<code>recurrenceFrequencyType</code>	Type String Description Required Type of recurring home visits. Valid values are: • <code>Daily</code> • <code>Weekly</code> If the value is set to <code>Weekly</code>, the <code>recurringDaysList</code> parameter is required.
<code>resourceRecommendationCount</code>	Type Integer Description Required Maximum number of resource recommendations to be shown to the scheduler.

Input	Details
schedulingPolicyId	Type String Description Required ID of the home health scheduling policy to be used to identify care resources available for the home visits.
serviceAppointmentId	Type String Description Required ID of a service appointment record that's used to get the eligible resources for the home visits.
visitsRequired	Type Integer Description Required Number of recurring home visits to schedule.
visitType	Type String Description Required Type of home visit to fetch the resources for. Valid values are: - Start of Care - Recurring
workTypeId	Type String Description ID of the work type record used to get the resources for the home visit.

Outputs

Output	Details
endDateTime	Type Datetime

Output	Details
	Description Scheduled end for the returned slot.
grade	Type Integer Description Grade for the resource recommendation.
manualSchedulingRecommendations	Type JSON Description JSON collection of the <code>resourceRecommendations</code> parameter that contains resource details such as resource name, resource ID, and their available time intervals.
recommendationGrade	Type Integer Description Grade for the resource and slot combination.
resourceId	Type String Description ID of the selected service resource.
resourceName	Type String Description Name of the selected service resource.
resourceRecommendations	Type JSON Description JSON collection for each resource that contains resource details such as resource name, resource ID, their available time slots, and the grade for the resource recommendation.
sequence	Type Integer Description Sequence of this interval in the returned list of resources.

Output	Details
startDateTime	Type Datetime Description Scheduled start for the returned slot.
scheduleIntervalRecommendations	Type JSON Description JSON that contains time interval details for the recommended resource. The details include start date, end date, grade for the time slot, and the sequence number in which the service appointment gets scheduled.
visitType	Type String Description Type of home visit to fetch the resources for. Valid values are: • Start of Care • Recurring

Example

GET

This sample request is for the Get Resources for Manual Scheduling action.

```
{
  "inputs": [
    {
      "visitType": "Recurring",
      "schedulingPolicyId": "a0cSGxx0000CD37YAG",
      "workTypeId": "08qSG0000004zBNYxx",
      "recurrenceFrequencyType": "WEEKLY",
      "recurrenceFrequencyCount": 2,
      "visitsRequired": 2,
      "recurringDaysList": "Monday,Tuesday",
      "resourceRecommendationCount": 3,
      "operatingHoursId": "00HSG00000xxSUH4A4",
      "serviceAppointmentId": "08pSG00000xxUrdYAG"
    }
  ]
}
```

This sample response is for the Get Resources for Manual Scheduling action.

```
{
  {
    "visitType": "Recurring",
    "manualSchedulingRecommendations": [
      {
        "resourceRecommendations": [
          {
            "scheduleIntervalRecommendations": [
              {
                "startDateTime": "2024-08-05T12:59:59.000Z",
                "sequence": 1,
                "grade": "100",
                "endDateTime": "2024-08-05T01:00:00.000Z"
              },
              {
                "startDateTime": "2024-08-06T05:15:00.000Z",
                "sequence": 2,
                "grade": "0",
                "endDateTime": "2024-08-06T02:00:00.000Z"
              }
            ],
            "resourceName": "Allen Smith",
            "resourceId": "0HnSG00000085yb0xx"
          }
        ],
        "recommendationGrade": "85"
      }
    ]
  }
}
```

Get Transcript from Conversation Action

Gets the transcript for a specified conversation record such as voice call, messaging session, or chat transcript.

This action is available in API version 64.0 and later.

Special Access Rules

The Get Transcript from Conversation action is available in Home Health and Service Voice.

Supported REST HTTP Methods

URI

/services/data/v65.0/actions/custom/getTranscriptForConversation

Formats

JSON, XML

HTTP Methods

GET

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
conversationRecordId	Type String Description Required The ID of the voice call, messaging session, or chat transcript to get the conversation transcript for.

Outputs

Output	Details
conversationTranscript	Type String Description The conversation transcript that's associated with the specified voice call, messaging session, or chat transcript record.

Example

GET

This sample request is for the Get Transcript from Conversation action.

```
[
  {
    "inputParameters": {
      "conversationRecordId": "003XXXXXXXXXXXXXXXXX"
    }
  }
]
```

This sample response is for the Get Transcript from Conversation action.

```
{
  "isSuccess": true,
  "outputValues": {
    "conversationTranscript": "Agent: Hello, how can I help you? <br>Customer: I need help with my quotes. <br>"
  },
}
```



```
  "errors": []
}
```

Handle Resource Absence Action

Remove a service resource’s visit assignments for a specified period and optionally update the status of the affected visits to a specified value.

This action is available in API version 58.0 and later.

Special Access Rules

The Remove Visit Assignments action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v65.0/actions/standard/handleResourceAbsence

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
endTime	Type datetime Description Required. End date and time of the period to remove service resource assignments from home visits.
newServiceAppointmentStatus	Type string Description Status of affected service appointments after the service resource has been removed.
serviceResourceId	Type string

Input	Details
	Description Required. ID of the service resource record to remove from home visits.
startDateTime	Type datetime Description Required. Start date and time of the period to remove service resource assignments from home visits.

Outputs

None.

Example

POST

This sample request is for the Handle Resource Absence action.

```
{
  "inputs" : [
    {
      "endDateTime" : "2023-07-04T12:15:45.200-700",
      "newServiceAppointmentStatus" : "Resolved",
      "serviceResourceId" : "0Hnxx0000004C92CAE",
      "startDateTime" : "2023-07-04T11:00:56.235-700"
    }
  ]
}
```

This sample response is for the Handle Resource Absence action.

```
[ {
  "actionName" : "handleResourceAbsence",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : null,
  "version" : 1
} ]
```

Process Received Document Action

Create a record with the processed results of the specified received document.

This action is available in API version 59.0 and later.

Special Access Rules

The Document Checklist and Intelligent Document Workspace permission set licenses are required to access the Process Received Document action.

Supported REST HTTP Methods

URI

/services/data/v`65.0`/actions/standard/processReceivedDocument

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
additionalFields	Type sObject Description Record containing the additional fields to create or update in the target object, which aren't present in the Intelligent Document Reader field mappings.
documentTypeId	Type string Description ID of the document type record that's used in the template with the Intelligent Document Reader field mappings to use to process the received document.
ignoreFieldValueConflict	Type boolean Description Indicates whether to ignore conflicts in Optical Character Recognition (OCR) (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
objectApiName	Type string Description API name of the target object to create or update a record for.
overrideConfidenceScoreThreshold	Type integer

Input	Details
	Description Conflict confidence score threshold value to use for the extracted value.
receivedDocumentId	Type string Description Required. ID of the received document record to process.
recordTypeId	Type string Description ID of the record type of the target object to create a record for.
templateApiName	Type string Description API name of the template with the Intelligent Document Reader field mappings to use to process the received document.

Outputs

Output	Details
recordId	Type string Description ID of the record created by the action.

Example

POST

Here's a sample request for the Process Received Document action.

```
{
  "inputs" : [
    {
      "receivedDocumentId" : "0ioRM00000002nPYAQ",
      "objectApiName" : "Demo__c",
      "templateApiName" : "InsuranceCard",
      "recordTypeId" : "012RM0000005c7bYAA",
    }
  ]
}
```

```

    "documentTypeId" : "0deRM00000000GnYAI"
  }
]
}

```

Here's a sample response for the Process Received Document action.

```

[
  {
    "actionName": "processReceivedDocument",
    "errors": null,
    "isSuccess": true,
    "outputValues": {
      "recordId": "a00RM000001DZ6ZYAW"
    }
  }
]

```

Reschedule Recurring Home Visits Action

Reschedule all the home visits based on the recurrence pattern and scheduling policy provided.

This action is available in API version 60.0 and later.

Special Access Rules

The Schedule Recurring Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v**65.0**/actions/standard/rescheduleRecurringHomeVisits

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
schedulingPolicyId	Type string

Input	Details
	Description Required. ID of the home health scheduling policy to be used to schedule the home visit.
<code>firstVisitStartDateTime</code>	Type datetime Description Required. Rescheduled date and time for the start of the first recurring home visit.
<code>firstVisitEndDateTime</code>	Type datetime Description Rescheduled date and time for the end of the first recurring home visit.
<code>recurrenceFrequencyType</code>	Type string Description Required. Days of recurring home visits. If specified, the <code>selectedDays</code> property is required. Valid values are: • Daily • Weekly
<code>recurringDaysList</code>	Type string Description Comma-delimited list of days to reschedule recurring home visits for the patient. For example, Monday, Thursday, Saturday. If <code>recurrenceFrequencyType</code> is set to Weekly, <code>recurringDaysList</code> is required.
<code>operatingHoursId</code>	Type string Description ID of the operating hours record that specifies the time slots that the patient wants to reschedule recurring visits for.
<code>serviceAppointmentId</code>	Type string

Input	Details
	Description Required. ID of the service appointment record that's associated with the first recurring home visit to be rescheduled.

Outputs

None.

Example

POST

This sample request is for the Reschedule Recurring Home Visit action.

```
{
  "inputs" : [
    {
      "schedulingPolicyId" : "001SG000005OtxxYA0",
      "serviceAppointmentId" : "0jyxx0000000001AAA",
      "firstVisitStartDateTime" : "2024-03-16T07:00:00.000Z",
      "firstVisitEndDateTime" : "2024-03-17T01:00:00.000Z",
      "operatingHoursId" : "0OHxx0000004CKKGA2",
      "recurrenceFrequencyType" : "WEEKLY",
      "recurringDaysList" : "Monday, Thursday"
    }
  ]
}
```

This sample response is for the Reschedule Recurring Home Visit action.

```
[ {
  "actionName" : "rescheduleRecurringHomeVisits",
  "errors" : null,
  "isSuccess" : true,
  "version" : 1
} ]
```

Schedule Group Visits Action

Create visiting records for patient home visits by bundling them into a group and scheduling either a single start-of-care visit or a series of recurring visits associated with the bundled records.

This action is available in API version 60.0 and later.

Special Access Rules

The Schedule Group Visits action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v^{65.0}/actions/standard/scheduleGroupVisits

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
schedulingPolicyId	Type string Description Required. ID of the home health scheduling policy to be used to schedule the group visits.
appointmentBundlePolicyId	Type string Description Required. ID of the home health appointment bundle policy to be used to create the patient visit records.
workTypeId	Type string Description Required. ID of the work type that represents the care service that the visits are being scheduled for.
serviceTerritoryId	Type string Description Required. ID of the service territory record that contains the care resources to be assigned to the visits.

Input	Details
<code>firstVisitStartDateTime</code>	Type datetime Description Required. Scheduled date and time for the start of the first group visit.
<code>firstVisitEndDateTime</code>	Type datetime Description Date and time when the first group visit ends.
<code>operatingHoursId</code>	Type string Description ID of the operating hours record that specifies the time slots to schedule the group visit for.
<code>skillsIdsList</code>	Type string Description A comma-delimited list of record IDs of all skills required for the group visits.
<code>isRecurringVisit</code>	Type boolean Description Indicates whether recurring visits are scheduled. If false, then a single start-of-care group visit is scheduled.
<code>recurrenceFrequencyType</code>	Type string Description Required. Specifies the type of recurring group visits. If specified, the <code>selectedDays</code> property is required. Valid values are: • Daily • Weekly
<code>recurringDaysList</code>	Type string

Input	Details
	Description Comma-delimited list of days to schedule recurring group visits for patients. For example, Monday, Thursday, Saturday. If <code>recurrenceFrequencyType</code> is set to Weekly, <code>recurringDaysList</code> is required.
visitsRequired	Type integer Description The number of recurring group visits to be scheduled.
groupVisitAddress	Type Apex-defined(Input example of apex type: <pre>{ "street": "123 Main St", "city": "Cityville", "state": "CA", "zip": "12345" }</pre>) Description An Apex GroupVisitAddress record that specifies the address where the group visit for the selected patients is scheduled.
clinicalServiceRequestIdsList	Type string Description Comma-delimited list of record IDs of all clinical service requests of the selected patients in the group visit.

Outputs

None.

Example

POST

This sample request is for the Schedule Group Visits action.

```
{
  "inputs" : [
    {
      "schedulingPolicyId" : "001SG00000050txxYA0",
      "appointmentBundlePolicyId" : "0jyxx0000000001AAA",
      "workTypeId" : "0jyxx0000000001AAA",
      "serviceTerritoryId" : "0HxxG00000015dZ0AQ",
      "serviceTerritoryId" : "0HxxG00000015dZ0AQ",
      "firstVisitStartDateTime" : "2024-03-16T07:00:00.000Z",
    }
  ]
}
```

```

    "isRecurringVisit" : "false",
    "operatingHoursId" : "00Hxx0000004CKKGA2",
    "recurrenceFrequencyType" : "WEEKLY",
    "recurringDaysList" : "Monday, Thursday",
    "clinicalServiceRequestIdsList" : ["0jxxG0000000b1BYAQ", "0jyxx0000000b1KYAQ"],
    "groupVisitAddress" : { "city" : "Hyderabad" }
  }
]
}

```

This sample response is for the Schedule Group Visits action.

```

[ {
  "actionName" : "scheduleGroupVisits",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : {
    "careServiceVisitPlanId": "null"
    "bundleStatusMessage": "Group visit request has been submitted"
  },
  "version" : 1
} ]

```

Schedule Home Visit Action

Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care.

This action is available in API version 58.0 and later.

Special Access Rules

The Schedule Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v**65.0**/actions/standard/scheduleHomeVisit

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
schedulingPolicyId	Type String Description Required. ID of the scheduling policy that determines the service resource and the visit time to assign to the specified service appointment.
serviceAppointmentId	Type String Description Required. ID of the service appointment that's assigned a service resource for the home visit.

Outputs

None.

Example

POST

This sample request is for the Schedule Home Visit action.

```
{
  "inputs" : [
    {
      "schedulingPolicyId" : "7sTSG00000001H32AI",
      "serviceAppointmentId" : "08pSG0000000QSLYA2"
    }
  ]
}
```

This sample response is for the Schedule Home Visit action.

```
[ {
  "actionName" : "scheduleHomeVisit",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : null,
  "version" : 1
} ]
```

Schedule Home Visits Manually Action

Create start of care or recurring home visits and assign care resources that are manually selected by the scheduler to the visits.

This action is available in API version 61.0 and later.

Special Access Rules

Schedule Home Visits Manually action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

/services/data/v^{65.0}/actions/standard/scheduleHomeVisitsManually

Formats

JSON, XML

HTTP Methods

POST

Authentication

Authorization: Bearer *token*

Inputs

Input	Details
accountId	Type String Description Required Personal account ID of the patient for whom the visit is to be scheduled. For each API call, you can send only one account ID in the payload.
clinicalServiceRequestId	Type String Description Required ID of the clinical service request record that's associated with the home visits to be scheduled.
firstVisitEndDateTime	Type Datetime Description Date and time when the first recurring home visit ends.

Input	Details
<code>firstVisitStartDateTime</code>	Type Datetime Description Required Date and time when the first recurring home visit starts.
<code>operatingHoursId</code>	Type String Description ID of the operating hours record that specifies the time slots to schedule the home visit.
<code>recurringDaysList</code>	Type String Description Comma-delimited list of days to schedule recurring home visits. For example, Monday, Thursday, and Saturday. If <code>recurrenceFrequencyType</code> is set to <code>Weekly</code>, <code>recurringDaysList</code> is required.
<code>recurrenceFrequencyType</code>	Type String Description Type of recurring home visits. If <code>Weekly</code> is specified, <code>recurringDaysList</code> is required. Valid values are: • <code>Daily</code> • <code>Weekly</code>
<code>resourceDetails</code>	Type Apex defined Description Required Collection of <code>Apex heathcloudext__ResourceDetails</code> records containing resources and schedule intervals for the visit.
<code>schedulingPolicyId</code>	Type String Description Required ID of the home health scheduling policy that's used to identify care resources available for the home visits.

Input	Details
serviceTerritoryId	Type String Description Required ID of the service territory record that contains the care resources to be assigned to the visits.
skillIds	Type String Description Collection of up to 20 record IDs of skills required for the home visits.
visitsRequired	Type Integer Description Number of recurring home visits to be scheduled.
visitSourceId	Type String Description The ID of the reference record to use as a source to schedule the home visit. Available in API version 64 and later.
visitType	Type String Description Required Type of home visit to be scheduled. Valid values are: • Start of Care • Recurring

Outputs

Output	Details
careServiceVisitPlanId	Type String Description ID of the care service visit plan record that's associated with the service request for recurring home visits.

Output	Details
careServiceVisitId	Type String Description ID of the care service visit record that's associated with the service request to start a care home visit.

Example

POST

This sample request is for the Schedule Home Visits Manually action when visitType is Start of Care.

```
{
  "inputs": [
    {
      "accountId": "001xx000003GYv7AAG",
      "visitType": "StartOfCare",
      "schedulingPolicyId": "a0cxx000000fzXpAAI",
      "clinicalServiceRequestId": "0jyxx0000000001AAA",
      "serviceTerritoryId": "0Hhxx0000004C93CAE",
      "firstVisitStartDateTime": "2026-02-18T05:30:00Z",
      "firstVisitEndDateTime": "2026-02-18T07:35:00Z",
      "visitsRequired": 1,
      "skillIds": [
        "0C5SG0000003O930AE"
      ],
      "resourceDetails": [
        {
          "sequence": 1,
          "scheduleStart": "2026-02-18T05:30:00Z",
          "scheduleEnd": "2026-02-18T06:30:00Z",
          "resourceId": "0Hnxx0000004C92CAE"
        }
      ]
    }
  ]
}
```

This sample request is for the Schedule Home Visits Manually action when visitType is Recurring.

```
{
  "inputs": [
    {
      "accountId": "001xx000003GYv7AAG",
      "visitType": "Recurring",
      "schedulingPolicyId": "a0cxx000000fzXpAAI",
      "clinicalServiceRequestId": "0jyxx0000000001AAA",
      "recurrenceFrequencyType": "Weekly",
    }
  ]
}
```



```

    "recurringDaysList": [
      "Monday",
      "Tuesday"
    ],
    "operatingHoursId": "00Hxx0000004C93GAE_USER",
    "serviceTerritoryId": "0Hhxx0000004C93CAE",
    "firstVisitStartDateTime": "2026-02-23T05:30:00Z",
    "firstVisitEndDateTime": "2026-02-23T07:35:00Z",
    "visitsRequired": 2,
    "skillIds": ["0C5SG0000003O930AE"],
    "resourceDetails": [
      {
        "sequence": 1,
        "scheduleStart": "2026-02-23T05:30:00Z",
        "scheduleEnd": "2026-02-23T06:30:00Z",
        "resourceId": "0Hnxx0000004C92CAE"
      },
      {
        "sequence": 2,
        "scheduleStart": "2026-02-24T05:30:00Z",
        "scheduleEnd": "2026-02-24T06:30:00Z",
        "resourceId": "0Hnxx0000004C92CAE"
      }
    ]
  }
}

```

This sample response is for the Schedule Home Visits Manually action when `visitType` is `Start of Care`.

```
[ {"careServiceVisitId": "0oxxx00000000WHAAY"} ]
```

This sample response is for the Schedule Home Visits Manually action when `visitType` is `Recurring`.

```
[ {"careServiceVisitPlanId": "0qExx0000000001EAA"} ]
```

Schedule Recurring Home Visit Action

Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

This action is available in API version 58.0 and later.

Special Access Rules

The Schedule Recurring Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

```
/services/data/v65.0/actions/standard/scheduleRecurringHomeVisit
```

Formats

JSON, XML

HTTP Methods

POST

AuthenticationAuthorization: Bearer *token*

Inputs

Input	Details
accountId	Type string Description Required Person account ID of the patient to schedule the set of recurring visits for.
careResourceCount	Type string Description The number of care resources required for the home visit.
clinicalServiceRequestId	Type string Description Required ID of the clinical service request record that's associated with the recurring home visits to be scheduled.
firstCareResourceSkillsIdList	Type string Description ID of the clinical service request record that's associated with the recurring home visits to be scheduled.
firstVisitEndDateTime	Type datetime Description Scheduled date and time for the end of the first home visit.
flowInterviewId	Type string

Input	Details
	Description The ID of the flow interview to set the service appointment template's Comment field to when manually scheduling home visits.
recurrenceFrequencyType	Type string Description Required Days of recurring home visits. If specified, the <code>selectedDays</code> property is required. Valid values are: • Daily • Weekly
operatingHoursId	Type string Description ID of the operating hours record that specifies the time slots that the patient wants to schedule visits for.
schedulingPolicyId	Type string Description Required ID of the home health scheduling policy to be used to schedule the home visit.
recurringDaysList	Type string Description Comma-delimited list of days to schedule recurring home visits for the patient. For example, Monday, Thursday, Saturday. Required if the <code>frequencyType</code> property is set to <code>Weekly</code> .
secondCareResourceSkillsIdsList	Type string Description A comma-delimited list of skill record IDs required for the second care resource of home visits.
serviceTerritoryId	Type string

Input	Details
	Description Required ID of the service territory record that contains the care resources to be assigned to the visits.
skillsIdsList	Type List<String> Description Comma-delimited list of record IDs of all skills required for the home visits.
firstVisitStartDateTime	Type datetime Description Required Scheduled date and time for the start of the first home visit.
usageType	Type string Description Specifies the method of scheduling of home visits for the action. Valid value is Manual .
visitsRequired	Type integer Description Required Number of recurring home visits to schedule.
visitSourceId	Type string Description ID of the source from where visits are created.
workTypeIdsList	Type List <String> Description A comma-delimited list of work type record IDs associated with the clinical service request of the home visit.

Outputs

Output	Details
careServiceVisitPlanId	Type string Description Required ID of the care service visit plan record that’s associated with the service request.
serviceAppointmentId	Type string Description The ID of the service appointment that was used as a template to manually schedule home visits.

Example

POST

This sample request is for the Schedule Recurring Home Visit action.

```
{
  "inputs": [
    {
      "schedulingPolicyId": "a0cSG0000002RlxxAE",
      "firstVisitStartDateTime": "2024-07-14T07:00:00.000Z",
      "firstVisitStartEndTime" : "2024-07-15T07:00:00.000Z",
      "visitsRequired" : 2,
      "frequencyType" : "DAILY",
      "selectedDays" : "Monday, Thursday",
      "clinicalServiceRequestId": "0jySG0000000VFxxAM",
      "skillsIdList": ["0C5xx0000004C92, 0C5xx0000004C93"],
      "operatingHoursId": "00Hxx0000004CKKGA2",
      "accountId": "001SG00000LN1lxxAT",
      "serviceTerritoryId": "0HxxG00000047xN0AQ",
      "firstCareResourceSkillsIdsList": [0D2xx0000008DC91, 0D2xx0000008DC91],
      "secondCareResourceSkillsIdsList": [0P5xx0000004F16, 0P5xx0000004F16],
      "careResourceCount" : 1,
      "workTypeIdsList": ["08qSG0000002b1xxAA"],
      "visitSourceId": ["0Q0SG000000821R0xx"]
    }
  ]
}
```

This sample response is for the Schedule Recurring Home Visit action.

```
[ {
  "actionName" : "scheduleRecurringHomeVisit",
  "errors" : null,
```

```
"isSuccess" : true,
"outputValues" : {
  "careServiceVisitPlanId": "0qExx00000000WHEAY"
  "serviceAppointmentId": "0bZxx00000000yKEDB"
},
"version" : 1
} ]
```

Metadata Types

[CareBenefitVerifySettings](#)

Represents the configuration settings for benefit verification requests.

[CareLimitType](#)

Defines the characteristics of limits on benefit provision.

[CareRequestConfiguration](#)

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

[CareSystemFieldMapping](#)

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.

[CareProviderSearchConfig](#)

Represents the information about the fields that appear in care provider search results. This type extends the Metadata metadata type and inherits its `fullName` field.

[Flow for Health Cloud](#)

Represents the metadata associated with a flow. With Flow, you can create an application that navigates users through a series of screens to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

[Icon](#)

Represents the mapping of custom icons to objects. This type extends the Metadata metadata type and inherits its `fullName` field.

[IdentityVerificationProcDef](#)

Represents the definition of the identity verification process.

[IdentityVerificationProcDtl](#)

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

[IdentityVerificationProcFld](#)

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

[IndustriesSettings](#)

Represents settings for Health Cloud. This type extends the Metadata metadata type and inherits its `fullName` field.

[ScoreCategory](#)

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.

[TimelineObjectDefinition](#)

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.

[UIObjectRelationConfig](#)

Represents the admin-created configuration of the object relation UI component.

[VirtualVisitConfig](#)

Represents an external video provider configuration, which relays events from Salesforce to the provider.

CareBenefitVerifySettings

Represents the configuration settings for benefit verification requests.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the [Metadata](#) metadata type and inherits its `fullName` field.

File Suffix and Directory Location

CareBenefitVerifySettings components have the suffix `.careBenefitVerifySettings` and are stored in the `careBenefitVerifySettings` folder.

Version

CareBenefitVerifySettings components are available in API version 52.0 and later.

Fields

Field Name	Description
<code>codeSetType</code>	Field Type string Description Specifies the code set type for the benefits verification service type codes.
<code>defaultNpi</code>	Field Type string Description Default National Provider Identifier to be used in the benefits verification request.
<code>generalPlanServiceTypeCode</code>	Field Type string

Field Name	Description
	Description Service type code for the plan benefits as a whole.
isDefault	Field Type boolean Description Indicates whether this record is the default verification service (<code>true</code>) or not (<code>false</code>).
masterLabel	Field Type string Description Required. Name of the benefits verification service.
organizationName	Field Type string Description Specifies the organization name for the benefits verification request service.
serviceApexClass	Field Type string Description Apex class used to access the benefits verification service.
serviceNameCredential	Field Type string Description Credential used to access the benefits verification service.
serviceTypeSourceSystem	Field Type string Description Service type code for the plan benefits as a whole.
uriPath	Field Type string Description Link to payer endpoint.

Declarative Metadata Sample Definition

This is an example of a CareBenefitVerifySettings component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareBenefitVerifySettings xmlns="http://soap.sforce.com/2006/04/metadata">
  <generalPlanServiceTypeCode>abc</generalPlanServiceTypeCode>
  <isDefault>true</isDefault>
  <masterLabel>test</masterLabel>
  <serviceApexClass>TestApexClass</serviceApexClass>
  <serviceNameCredentiaial>test</serviceNameCredentiaial>
  <uriPath>efgh</uriPath>
  <serviceTypeSourceSystem>Lorem ipsum dolor</serviceTypeSourceSystem>
  <codeSetType>Code set</codeSetType>
  <defaultNpi>Npi info</defaultNpi>
  <organizationName>Organization name</organizationName>
</CareBenefitVerifySettings>
```

This is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>CareBenefitVerifySettings</name>
  </types>
  <types>
    <members>*</members>
    <name>ApexClass</name>
  </types>
  <types>
    <members>*</members>
    <name>NamedCredential</name>
  </types>
  <version>52.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

CareLimitType

Defines the characteristics of limits on benefit provision.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the [Metadata](#) metadata type and inherits its fullName field.

File Suffix and Directory Location

CareLimitType components have the suffix `.careLimitType` and are stored in the `careLimitTypes` folder.

Version

CareLimitType components are available in API version 52.0 and later.

Fields

Field Name	Description
<code>isProtected</code>	Field Type boolean Description An auto-generated value that doesn't impact the behavior of the metadata type.
<code>limitType</code>	Field Type string Description Source of limit on benefit provision, such as a co-insurance requirement.
<code>masterLabel</code>	Field Type string Description Required. Name of the limit type.
<code>metricType</code>	Field Type CareLimitTypeMetricType (enumeration of type string) Description Metric to be used for calculating and displaying the benefit limit, such as number of visits, amount spent, or percentage of allowed expenditure. Valid values are: • Amount • Money • Percentage • Text

Declarative Metadata Sample Definition

This is an example of a CareLimitType component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareLimitType xmlns="http://soap.sforce.com/2006/04/metadata">
  <limitType>test</limitType>
  <masterLabel>test</masterLabel>
  <metricType>Money</metricType>
  <isProtected>false</isProtected>
</CareLimitType>
```

This is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>CareLimitType</name>
  </types>
  <version>52.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the [Metadata](#) metadata type and inherits its fullName field.

File Suffix and Directory Location

CareRequestConfiguration components have the suffix .careRequestConfiguration and are stored in the careRequestConfigurations folder.

Version

CareRequestConfiguration components are available in API version 44.0 and later.

Fields

Field Name	Description
<code>careRequestRecordType</code>	Field Type string Description Required. The record type for the care request.
<code>careRequestRecords</code>	Field Type CareRequestRecords[] Description The list of objects you can select to configure the care request.
<code>careRequestType</code>	Field Type string Description Required. The type of care request. For example, an appeal, a service request, or an admission.
<code>isActive</code>	Field Type boolean Description Indicates whether the care request is active (<code>true</code>) or not (<code>false</code>).
	Field Type boolean Description Indicates whether the record type of the care request is default (<code>true</code>) or not (<code>false</code>).
	Field Type string Description Required. A user-friendly name for CareRequestConfiguration, which is defined when the CareRequestConfiguration is created.

CareRequestRecords

Displays a list of objects to customize the care request.

Field Name	Description
careRequestRecord	Field Type string Description Required. The object selected to configure the care request.

Declarative Metadata Sample Definition

This is an example of a CareRequestConfiguration component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareRequestConfiguration xmlns="http://soap.sforce.com/2006/04/metadata">
  <careRequestRecordType>DrugRequest</careRequestRecordType>
  <careRequestRecords>
    <careRequestRecord>CareRequestItem</careRequestRecord>
  </careRequestRecords>
  <careRequestRecords>
    <careRequestRecord>CareRequestDrug</careRequestRecord>
  </careRequestRecords>
  <careRequestType>Drug Request</careRequestType>
  <isActive>false</isActive>
  <isDefaultRecordType>false</isDefaultRecordType>
  <masterLabel>DrugRequest</masterLabel>
</CareRequestConfiguration>
```

This is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>Case.DrugRequest</members>
    <name>BusinessProcess</name>
  </types>
  <types>
    <members>*</members>
    <name>CareRequestConfiguration</name>
  </types>
  <types>
    <members>CareRequest.DrugRequest</members>
    <members>CareRequestDrug.DrugRequest</members>
    <members>CareRequestItem.DrugRequest</members>
    <members>Case.DrugRequest</members>
    <name>RecordType</name>
  </types>
  <version>44.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.



[other]: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareSystemFieldMapping components have the suffix `.careSystemFieldMapping` and are stored in the `careSystemFieldMappings` folder.

Version

CareSystemFieldMapping components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud or Life Sciences Cloud license and the user must have the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud) permission set.

Fields

Field Name	Field Type	Description
<code>externalIdField</code>	string	The ID of the field in the external system.
<code>isActive</code>	boolean	Indicates whether this field mapping is active (<code>true</code>) or not (<code>false</code>). The default value is <code>False</code> .
<code>isProtected</code>	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.
<code>masterLabel</code>	string	Required. The name of the care system field mapping.
<code>role</code>	SourceSystemFieldRole (enumeration of type string)	Required. The role the field represents. Valid values are: • <code>Patient</code>—When the <code>role</code> field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. • <code>RemoteMonitoringDevice</code>—Indicates which <code>externalIdField</code> on the <code>Asset</code> object maps to the <code>Device</code> field in the <code>CareObservation</code> object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>.

Field Name	Field Type	Description
		RemoteMonitoringPatient—Indicates which <code>externalIdField</code> on the Account object maps to the <code>ObservedSubject</code> field in the Care Observation object. This role is used when <code>targetObject</code> is set to Account. ServiceProvider—The Enrollment API uses the value of <code>externalIdField</code> as the provider ID. This role is used when <code>targetObject</code> is set to Account. NotApplicable—This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role.
<code>sourceSystem</code>	string	The system where the record originated.
<code>targetObject</code>	string	The name of the Salesforce object to which the external system field is mapped.

Declarative Metadata Sample Definition

The following is an example of a `CareSystemFieldMapping` component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareSystemFieldMapping xmlns="http://soap.sforce.com/2006/04/metadata">
  <externalIdField>AccountNumber</externalIdField>
  <isActive>true</isActive>
  <isProtected>false</isProtected>
  <masterLabel>Map1</masterLabel>
  <role>Patient</role>
  <sourceSystem>Epic</sourceSystem>
  <targetObject>Account</targetObject>
</CareSystemFieldMapping>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>patient</members>
    <name>CareSystemFieldMapping</name>
  </types>
  <version>49.0</version>
</Package>
```

CareProviderSearchConfig

Represents the information about the fields that appear in care provider search results. This type extends the Metadata metadata type and inherits its `fullName` field.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareProviderSearchConfig components have the suffix `.careProviderSearchConfig` and are stored in the `careProviderSearchConfigs` folder.

Version

CareProviderSearchConfig components are available in API version 48.0 and later.

Fields

Field Name	Field Type	Description
<code>isActive</code>	boolean	Indicates whether this configuration is active (<code>true</code>) or not (<code>false</code>).
<code>isProtected</code>	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.
<code>mappedObject</code>	ProviderSearch ObjectMapping (enumeration of type string)	Required. Indicates mapped objects. Possible values are; • <code>HealthCarePractitionerFacility</code> • <code>HealthCareProvider</code>
<code>masterLabel</code>	string	Required. Name of the care provider.
<code>sourceField</code>	string	API name of the field that is copied to the target object.
<code>targetField</code>	string	API name of the field to copy the data to.

Declarative Metadata Sample Definition

The following is an example of a CareProviderSearchConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareProviderSearchConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <sourceField>Test1__c</sourceField>
  <targetField>Test1__c</targetField>
  <mappedObject>HealthcareProvider</mappedObject>
  <isProtected>>false</isProtected>
  <isActive>true</isActive>
  <masterLabel>testlabel</masterLabel>
</CareProviderSearchConfig>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
```



```
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>HealthcareProvider.Test1__c</members>
    <name>CustomField</name>
  </types>
  <types>
    <members>CareProviderSearchableField.Test1__c</members>
    <name>CustomField</name>
  </types>
  <types>
    <members>Test</members>
    <name>CareProviderSearchConfig</name>
  </types>
  <version>48.0</version>
</Package>
```

Flow for Health Cloud

Represents the metadata associated with a flow. With Flow, you can create an application that navigates users through a series of screens to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

FlowActionCall

Health Cloud exposes additional `actionType` values for the `FlowActionCall` Metadata type.

Field Name	Field Type	Description
<code>actionType</code>	<code>InvokableActionType</code> (enumeration of type string)	Required. The action type. Additional valid values only for Health Cloud include: <code>createQuoteForHomeVisits</code>—Create a quote for patient home visits based on the specified visit details. <code>createReferral</code>—Create a patient referral record. <code>getResourcesForMnlScheduling</code>—Get recommended resources that can be used when you manually schedule a start of care visit or recurring visits. <code>getTranscriptForConversation</code>—Gets the transcript for a specified conversation record such as voice call, messaging session, or chat transcript. This value is available in API version 64.0 and later. <code>handleResourceAbsence</code>—Remove a service resource's visit assignments for a specified period and optionally update the status of the affected visits to a specified value. <code>invokeGenericFHIR</code>—Invoke an external service by including the provided payload as the request body and return the response received from the external service. <code>processReceivedDocument</code>—Create a record with the processed results of a received document.

Field Name	Field Type	Description
		• <code>scheduleHomeVisitManually</code>—Create start of care or recurring home healthcare visits and assign care resources that are manually selected by the scheduler to the visits. • <code>scheduleHomeVisit</code>—Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care. • <code>scheduleRecurringHomeVisit</code>—Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

SEE ALSO:

[Metadata API Developer Guide: Flow](#)

Icon

Represents the mapping of custom icons to objects. This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

Icon components have the suffix `.icon` and are stored in the `icons` folder.

Version

Icon components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud or Financial Services Cloud license.

Fields

Field Name	Field Type	Description
<code>image</code>	string	Required. The image file that is mapped to the object. Use the ContentAsset metadata type to hold the icon image referenced in the <code>image</code> field.
<code>key</code>	string	Required. A field value in the object. For example, with the <code>PersonLifeEvent</code> object, possible values for <code>key</code> can be <code>birthday</code> , <code>marriage</code> , <code>childbirth</code> , and so on.
<code>usageType</code>	IconUsageType (enumeration of type string)	Required. The object that is mapped to the image. Valid values are: • <code>PersonLifeEvent</code> • <code>InsurancePolicy</code>

Field Name	Field Type	Description
		• BusinessMilestone • AssetMilestone • FinancialAccountMilestone

Declarative Metadata Sample Definition

The following is an example of an Icon component.

```
<?xml version="1.0" encoding="UTF-8"?>
<Icon xmlns="http://soap.sforce.com/2006/04/metadata">
  <usageType>PersonLifeEvent</usageType>
  <key>Birth</key>
  <image>image</image>
</Icon>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>icons</members>
    <name>Icon</name>
  </types>
  <version>49.0</version>
</Package>
```

IdentityVerificationProcDef

Represents the definition of the identity verification process.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

IdentityVerificationProcDef components have the suffix `.IdentityVerificationProcDef` and are stored in the `IdentityVerificationProcDefs` folder.

Version

IdentityVerificationProcDef components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
identityVerificationProcDtls	Field Type IdentityVerificationProcDtl[] Description A list of Identity Verification Process Detail elements.
masterLabel	Field Type string Description Required. The label of the Identity Verification Process Definition record.
searchLayoutType	Field Type IdentityVerificationSearchLayoutType (enumeration of type string) Description Required. The display layout of the search component. Valid values are: • Stack • Tab

IdentityVerificationProcDtl

Represents the verification-related details such as search criteria, verification criteria, or the custom apex class.

Field Name	Description
apexClass	Field Type string Description The Apex class that is used to search and verify data in an external system.
dataSourceType	Field Type IdentityVerificationDataSourceType (enumeration of type string)

Field Name	Description
	Description Required. The source type of the data. Valid values are: • External • Salesforce
developerName	Field Type string Description Required. The developer name of Identity verification process detail. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores.
displayRecordFieldName	Field Type string Description The name of the field that contains information about the record that's shown to the user after identity verification is successful. Available in API version 58.0 and later.
identityVerificationProcFlds	Field Type IdentityVerificationProcFld[] Description A list of Identity Verification Process Field elements.
isActive	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>).
isRetryAllowedAfterLimit	Field Type boolean Description For internal use only.
linkedIdVerfProcessDet	Field Type string

Field Name	Description
	Description The record containing the details of the linked identity verification process. Available in API version 58.0 and later.
masterLabel	Field Type string Description Required. The label of the Identity Verification Process Detail record.
objectName	Field Type string Description The name of the object on which the search is performed and data is verified.
optionalVerifiersMinVerfCount	Field Type int Description The number of optional verifiers that must be checked.
retryLimit	Field Type int Description For internal use only.
searchFilter	Field Type string Description A comma-separated list of predefined filter conditions that are used to refine the scope of the search.
searchRecordUniqueIdField	Field Type string Description The field storing the unique identifier of a record displayed in the search results.
searchResultSortBy	Field Type string Description The values that are used to sort the search results.

Field Name	Description
searchSequenceNumber	Field Type int Description Required. The sequence in which the search is performed and the search result is displayed.
searchType	Field Type IdentityVerificationSearchType (enumeration of type string) Description Required. The type of search being performed. Valid values are: • Object-Based • Text-Based

IdentityVerificationProcFld

Represents a set of fields necessary to configure the questions that CCA asks the caller before providing them with the information they need.

Field Name	Description
customFieldLabel	Field Type string Description The custom label for the field that contains the verification data.
dataSourceType	Field Type IdentityVerificationProcFldDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • External • Salesforce
developerName	Field Type string

Field Name	Description
	Description Required. The developer name of Identity Verification Process Field. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. Available in API version 58.0 and later.
fieldDataType	Field Type IdentityVerificationProcFldFieldDataType (enumeration of type string) Description The data type of the field in the external data source that's defined in the identity verification process detail. Available in API version 58.0 and later. Valid values are: • address • checkbox • currency • dateonly • datetime • email • number • other • percent • phone • picklist • reference • text • timeonly • url
fieldName	Field Type string Description Required. The label of the field that contains the verification data based on the selected field type. Available in API version 58.0 and later.
fieldType	Field Type IdentityVerificationProcFldFieldType (enumeration of type string)

Field Name	Description
	Description Required. Indicates the type of field. Valid values are: • <code>additionalResultField</code> • <code>optionalVerifier</code> • <code>requiredVerifier</code> • <code>resultField</code> • <code>searchField</code> • <code>searchFilter</code>
<code>fieldValueFormula</code>	Field Type string Description Stores the formula that is applied to the field value.
<code>isActive</code>	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>).
<code>isManualInput</code>	Field Type boolean Description Indicates whether the user can manually enter the identity verification details (<code>true</code>) or not (<code>false</code>). The default value of this field is <code>false</code>. Available in API version 58.0 and later.
<code>masterLabel</code>	Field Type string Description Required. A user-friendly name for Identity Verification Process Field.
<code>sequenceNumber</code>	Field Type int Description Required.

Field Name	Description
	The sequence number of the field.

Declarative Metadata Sample Definition

This is an example of an IdentityVerificationProcDef component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDef xmlns="http://soap.sforce.com/2006/04/metadata">
  <identityVerificationProcDtls>
    <fullName>Sample93AccountSearch</fullName>
    <dataSourceType>Salesforce</dataSourceType>
    <developerName>Sample93AccountSearch</developerName>
    <identityVerificationProcFlds>
      <fullName>Sample93AccountName</fullName>
      <dataSourceType>Salesforce</dataSourceType>
      <developerName>Sample93AccountName</developerName>
      <fieldName>Name</fieldName>
      <fieldType>requiredVerifier</fieldType>
      <isActive>false</isActive>
      <masterLabel>Sample93 Account Name</masterLabel>
      <fieldValueFormula>abcd</fieldValueFormula>
      <customFieldLabel>Name</customFieldLabel>
      <sequenceNumber>1</sequenceNumber>
      <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <identityVerificationProcFlds>
      <fullName>Sample93Phone</fullName>
      <dataSourceType>Salesforce</dataSourceType>
      <developerName>Sample93Phone</developerName>
      <fieldName>phone</fieldName>
      <fieldType>optionalVerifier</fieldType>
      <isActive>false</isActive>
      <masterLabel>Sample93 Phone</masterLabel>
      <sequenceNumber>93</sequenceNumber>
      <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <identityVerificationProcFlds>
      <fullName>Sample93PostalCode</fullName>
      <dataSourceType>Salesforce</dataSourceType>
      <developerName>Sample93PostalCode</developerName>
      <fieldName>BillingPostalCode</fieldName>
      <fieldType>optionalVerifier</fieldType>
      <isActive>true</isActive>
      <masterLabel>Sample93 Postal Code</masterLabel>
      <sequenceNumber>4</sequenceNumber>
      <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <identityVerificationProcFlds>
      <fullName>Sample93Account</fullName>
      <dataSourceType>Salesforce</dataSourceType>
      <developerName>Sample93Account</developerName>
```

```

        <fieldName>Name</fieldName>
        <fieldType>resultField</fieldType>
        <isActive>false</isActive>
        <masterLabel>Sample93 Account</masterLabel>
        <sequenceNumber>1</sequenceNumber>
        <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <isActive>true</isActive>
    <masterLabel>Sample93 Account Search</masterLabel>
    <objectName>Account</objectName>
    <searchRecordUniqueIdField>Id</searchRecordUniqueIdField>
    <searchSequenceNumber>1</searchSequenceNumber>
    <searchType>Text-Based</searchType>
    <searchResultSortBy>Name</searchResultSortBy>
    <optionalVerifiersMinVerfCount>1</optionalVerifiersMinVerfCount>
    <isRetryAllowedAfterLimit>false</isRetryAllowedAfterLimit>
    <retryLimit>5</retryLimit>
    <searchFilter></searchFilter>
    <displayRecordFieldName>LastModifiedById</displayRecordFieldName>
</identityVerificationProcDtls>
<masterLabel>Sample93 Verification Flow</masterLabel>
<searchLayoutType>Tab</searchLayoutType>
</IdentityVerificationProcDef>

```

This is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>IdentityVerificationProcDef</name>
    </types>
    <version>54.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

SEE ALSO:

[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

IdentityVerificationProcDtl

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcDtl components have the suffix `.IdentityVerificationProcDtl` and are stored in the `IdentityVerificationProcDtls` folder.

Version

IdentityVerificationProcDtl components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
<code>apexClass</code>	Field Type string Description Reserved for future use.
<code>dataSourceType</code>	Field Type IdentityVerificationDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • <code>External</code>—Reserved for future use. • <code>Salesforce</code>
<code>identityVerificationProcFlds</code>	Field Type IdentityVerificationProcFld[] Description A list of Identity Verification Process Field elements.
<code>isActive</code>	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code> .
<code>masterLabel</code>	Field Type string

Field Name	Description
	Description Required. The label of the Identity Verification Process Detail record.
objectName	Field Type string Description The name of the object on which the search is performed and data is verified.
optionalVerifiersMinVerfCount	Field Type int Description The minimum number of optional verifiers that must be checked.
searchFilter	Field Type string Description Conditions on which to filter the search results. For example, if you want to perform the search only on Person Account records, enter <code>isPersonAccount = true</code> .
searchRecordUniqueIdField	Field Type string Description The field that stores the unique identifier of the records that are displayed in the search results.
searchResultSortBy	Field Type string Description The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter <code>PolicyDate__c Desc</code> .
searchSequenceNumber	Field Type int Description Required. Enter 1 as the search sequence number.  Note: In API version 54.0 and later, this field is reserved for future use, and the value you enter doesn't affect sequencing.

Field Name	Description
searchType	Field Type IdentityVerificationSearchType (enumeration of type string) Description Required. The type of search being performed. Valid values are: • Object-Based—Reserved for future use. • Text-Based

IdentityVerificationProcFld

Represents a set of fields necessary to configure the questions that CCA asks the caller before providing them with the information they need.

Field Name	Description
customFieldLabel	Field Type string Description The custom label for the field that contains the verification data.
dataSourceType	Field Type IdentityVerificationProcFldDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • External • Salesforce
developerName	Field Type string Description Required. The developer name of Identity Verification Process Field. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. Available in API version 58.0 and later.

Field Name	Description
fieldDataType	Field Type IdentityVerificationProcFldFieldDataType (enumeration of type string) Description The data type of the field in the external data source that's defined in the identity verification process detail. Available in API version 58.0 and later. Valid values are: • address • checkbox • currency • dateonly • datetime • email • number • other • percent • phone • picklist • reference • text • timeonly • url
fieldName	Field Type string Description Required. The label of the field that contains the verification data based on the selected field type. Available in API version 58.0 and later.
fieldType	Field Type IdentityVerificationProcFldFieldType (enumeration of type string) Description Required. Indicates the type of field. Valid values are: • additionalResultField • optionalVerifier • requiredVerifier

Field Name	Description
	• <code>resultField</code> • <code>searchField</code> • <code>searchFilter</code>
<code>fieldValueFormula</code>	Field Type string Description Stores the formula that is applied to the field value.
<code>isActive</code>	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>).
<code>isManualInput</code>	Field Type boolean Description Indicates whether the user can manually enter the identity verification details (<code>true</code>) or not (<code>false</code>). The default value of this field is <code>false</code>. Available in API version 58.0 and later.
<code>masterLabel</code>	Field Type string Description Required. A user-friendly name for Identity Verification Process Field.
<code>sequenceNumber</code>	Field Type int Description Required. The sequence number of the field.

Declarative Metadata Sample Definition

The following is an example of an `identityVerificationProcDtl` component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDtl xmlns="http://soap.sforce.com/2006/04/metadata">
```



```

<dataSourceType>Salesforce</dataSourceType>
<isActive>true</isActive>    <developerName>Sample93AccountSearch</developerName>
<identityVerificationProcFlds>
  <fullName>Sample93AccountName</fullName>
  <dataSourceType>Salesforce</dataSourceType>
  <developerName>Sample93AccountName</developerName>
  <fieldName>Name</fieldName>
  <fieldType>requiredVerifier</fieldType>
  <isActive>false</isActive>
  <masterLabel>Sample93 Account Name</masterLabel>
  <fieldValueFormula>abcd</fieldValueFormula>
  <customFieldLabel>Name</customFieldLabel>
  <sequenceNumber>1</sequenceNumber>
  <isManualInput>false</isManualInput>
</identityVerificationProcFlds>
<identityVerificationProcFlds>
  <fullName>Sample93Phone</fullName>
  <dataSourceType>Salesforce</dataSourceType>
  <developerName>Sample93Phone</developerName>
  <fieldName>phone</fieldName>
  <fieldType>optionalVerifier</fieldType>
  <isActive>false</isActive>
  <masterLabel>Sample93 Phone</masterLabel>
  <sequenceNumber>93</sequenceNumber>
  <isManualInput>false</isManualInput>
</identityVerificationProcFlds>
<masterLabel>detail1</masterLabel>
<fullName>detail1</fullName>
<objectName>Account</objectName>
<optionalVerifiersMinVerfCount>11</optionalVerifiersMinVerfCount>
<searchFilter>asd</searchFilter>
<searchRecordUniqueIdField>Id</searchRecordUniqueIdField>
<searchResultSortBy>asd</searchResultSortBy>
<searchSequenceNumber>1</searchSequenceNumber>
<searchType>Text-Based</searchType>
</IdentityVerificationProcDtl>

```

The following is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>IdentityVerificationProcDtl</name>
  </types>
  <version>54.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

IdentityVerificationProcFld

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcFld components have the suffix `.IdentityVerificationProcFld` and are stored in the `IdentityVerificationProcFlds` folder.

Version

IdentityVerificationProcFld components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
<code>customFieldLabel</code>	Field Type string Description The custom label for the field that contains the verification data.  Note: Translation of custom field labels isn't supported in API version 54.0.
<code>dataSourceType</code>	Field Type IdentityVerificationProcFldDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • External  Note: An external data source isn't supported in API version 54.0. • Salesforce
<code>fieldDataType</code>	Type picklist

Field Name	Description
	Properties Filter, Group, Nillable, Restricted picklist, Sort Description The type of data stored in an external data source field. Possible values are: • address • checkbox • currency • dateonly • datetime • email • number • other • percent • phone • picklist • reference • text • timeonly • url
fieldName	Field Type string Description Required. The label of the field that contains the verification data based on the selected field type.
fieldType	Field Type IdentityVerificationProcFldFieldType (enumeration of type string) Description Required. Indicates the type of field. Possible values are: • <code>additionalResultField</code>—Fetches data as part of the search query, but the data isn't displayed in search results. Use this value if, for example, you want to fetch the policy number and the age of the policy owner as a result of the search, but the agent isn't supposed to see this data. You can write custom logic to process this additional data.

Field Name	Description
	<code>optionalVerifier</code>—Optional verifier. <code>requiredVerifier</code>—Required verifier. <code>resultField</code>—Displays field type in search results. Use this value if, for example, when an agent searches for a caller, you'd like the search results to include the account name, phone number, and email ID. <code>searchField</code>—Reserved for future use. <code>searchFilter</code>—A comma-separated list of predefined filter conditions that are used to refine the scope of the search.
<code>fieldValueFormula</code>	Field Type string Description Reserved for future use.
<code>isActive</code>	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
<code>isManualInput</code>	Field Type boolean Description Indicates whether the user can manually enter the identity verification details (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is available in API version 58.0 and later.
<code>masterLabel</code>	Field Type string Description Required. The label of the Identity Verification Process Field record.
<code>sequenceNumber</code>	Field Type int Description Required. The sequence number of the field.

Declarative Metadata Sample Definition

The following is an example of an IdentityVerificationProcFld component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcFld xmlns="http://soap.sforce.com/2006/04/metadata"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <customFieldLabel>field1</customFieldLabel>
  <dataSourceType>External</dataSourceType>
  <fieldName>sasa</fieldName>
  <fieldType>requiredVerifier</fieldType>
  <fullName>field1</fullName>

  <isActive>false</isActive>
  <masterLabel>field1</masterLabel>
  <sequenceNumber>1</sequenceNumber>
</IdentityVerificationProcFld>
```

The following is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>IdentityVerificationProcFld</name>
  </types>
  <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

IndustriesSettings

Represents settings for Health Cloud. This type extends the Metadata metadata type and inherits its fullName field.

In the package manifest, all organization settings metadata types are accessed using the Settings name. See [Settings](#) for details.

File Suffix and Directory Location

IndustriesSettings are stored in a single file named Industries.settings in the settings directory.

Version

Industries settings are available in API version 47.0 and later.

Special Access Rules

Users need the Health Cloud permissions to access the settings available in editions with Health Cloud.

Fields for Health Cloud

Field Name	Field Type	Description
<code>enableAuthorizationCustomSharingPCU</code>	boolean	Indicates whether to enable custom sharing to give your users access to view and manage electronic consent forms. Users with a Customer Community Plus license can share Authorization Form Texts and Data Use Purpose records with Accounts, Contracts, and Users specified in the Information Authorization Request record.
<code>enableCandidateMatching</code>	boolean	Indicates whether to enable Candidate Matching to automatically match candidates to clinical trials.
<code>enableCareMgmtSlackAccess</code>	boolean	Indicates whether Care Coordination for Slack app is enabled for your org (<code>true</code>) or not (<code>false</code>). Available in API version 56.0 and later.
<code>enableClinicalDataModel</code>	boolean	Indicates whether Clinical Data Model is enabled for your org (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> . Available in API version 51.0 and later.
<code>enableContactCenterAccess</code>	boolean	Indicates whether Contact Center for Health Cloud app is enabled for your org (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> . Available in API version 56.0 and later.
<code>enableCustomFlowsOnCycleCount</code>	boolean	Indicates whether Custom Flows on Cycle Count page for the Health Cloud app is enabled for your org (<code>true</code>) or not (<code>false</code>). Available in API version 56.0 and later.
<code>enableCustomFlowsOnExpiryPage</code>	boolean	Indicates whether Custom Flows on Expiry page for Health Cloud app is enabled for your org (<code>true</code>) or not (<code>false</code>). Available in API version 56.0 and later.
<code>enableDiseaseSurveillancePref</code>	boolean	Indicates whether the disease surveillance preference that monitors infectious diseases is enabled (<code>true</code>) or not (<code>false</code>). Available in API version 64.0 and later.
<code>enableHcCorePatientConsole</code>	boolean	Indicates whether to enable the OOTB Health Cloud Console App for Patients viewing.
<code>enableHcStdRelationshipJunctions</code>	boolean	Indicates whether to start using the core group membership settings instead of the ones coming from package for existing managed customers or for new ones to start using the relationships from core directly.
<code>enableHlsClinicalDcsnSuptAccessOrgPreference</code>	boolean	Indicates whether to enable Clinical Decision Support capabilities (OOTB IP, Data Model, and others.) (<code>true</code>) or not (<code>false</code>).
<code>enableHlsFhirSubscriptionSetting</code>	boolean	Indicates whether to enable Documentation Template Rule (DTR) processes, data model underneath, and others for processing DTR use cases for Utilization Management & Clinical Decision Support users.
<code>enableIndustriesLPIPreference</code>	boolean	Indicates whether Industries Licensing, Permitting, and Inspections (LPI) feature is enabled for your org (<code>true</code>) or not (<code>false</code>). The

Field Name	Field Type	Description
		default is <code>false</code> . This field is available in editions where Health Cloud is enabled. Available in API version 63.0 and later.
<code>enableLifeSciencesClinicalTrialManagement</code>	boolean	Indicates whether to enable participant recruitment and enrollment to help organizations design and execute clinical trials and manage trial participant journeys.
<code>enableMedicationManagementEnabled</code>	boolean	Indicates whether Medication Management is enabled for your org (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> . This field is available in API version 53.0 and later.
<code>enableMedicalDeviceEnabled</code>	boolean	Indicates whether the Intelligent Sales features are enabled (<code>true</code>) or not (<code>false</code>).
<code>enableMedRecSetting</code>	boolean	Indicates whether Medication Reconciliation is enabled for your org (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> . This field is available in API version 54.0 and later.
<code>enableMultipleCareProgramEnrolleeOrgPref</code>	boolean	Indicates whether Multiple Care Program Enrollee is enabled for your org (<code>true</code>) or not (<code>false</code>). Available in API version 49.0 and later.
<code>enableProviderSearchSyncOrgPref</code>	boolean	Indicates whether provider data search is synced every six hours (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> . This field is available in editions where Health Cloud is enabled.
<code>enableRosterFileFeatureOrgPreference</code>	boolean	Indicates whether this is the org pref used for the roster file in Provider Network Management (<code>true</code>) or not (<code>false</code>). The default is <code>false</code> .
<code>enableTrialManagementConsentManagement</code>	boolean	Indicates whether to enable consent management to help organizations take consent from prospective or enrolled candidates before storing their data.
<code>enableUMPayerAppAccessOrgPreference</code>	boolean	Indicates whether to enable the OOTB Console Utilization Management (UM) Payers App for UM Payers App Enablement. This setting can be enabled by Customers.
<code>enableVisitInventoryEnabled</code>	boolean	Indicates whether the visit data model is enabled (<code>true</code>) or not (<code>false</code>).
<code>IsHomeHealthEnabled</code>	boolean	Indicates whether users can schedule and execute visits for the home healthcare services they provide for their patients (<code>true</code>) or not (<code>false</code>).

Declarative Metadata Sample Definition

The following is an example of a `Industries.Settings` metadata file.

```
<?xml version="1.0" encoding="UTF-8"?>
<IndustriesSettings xmlns="http://soap.sforce.com/2006/04/metadata">
  <enableClinicalDataModel>true</enableClinicalDataModel>
  <enableContactCenterAccess>true</enableContactCenterAccess>
</IndustriesSettings>
```

```

    <enableCareMgmtSlackAccess>true</enableCareMgmtSlackAccess>
    <enableCustomFlowsOnExpiryPage>true</enableCustomFlowsOnExpiryPage>
    <enableCustomFlowsOnCycleCount>true</enableCustomFlowsOnCycleCount>

    <enableMultipleCareProgramEnrolleeOrgPref>false</enableMultipleCareProgramEnrolleeOrgPref>

    <enableMedicalDeviceEnabled>true</enableMedicalDeviceEnabled>
    <enableMedicationManagementEnabled>true</enableMedicationManagementEnabled>
    <enableMedRecSetting>true</enableMedRecSetting>
    <enableProviderSearchSyncOrgPref>true</enableProviderSearchSyncOrgPref>
    <enableVisitInventoryEnabled>true</enableVisitInventoryEnabled>
</IndustriesSettings>

```

The following is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>Industries</members>
        <name>Settings</name>
    </types>
    <version>47.0</version>
</Package>

```

ScoreCategory

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

ScoreCategory components have the suffix `.scoreCategory` and are stored in the `scoreCategories` folder.

Version

ScoreCategory components are available in API version 55.0 and later.

Special Access Rules

Field

Field Name	Description
categoryName	Field Type string Description Required. The name of the score category.
description	Field Type string Description Required. The description of the score category.
developerName	Field Type string Description Required. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
iconUrl	Field Type string Description Required. The URL for the image used as the icon of the score category.
masterLabel	Field Type string Description Required. The user interface label of the score category record.
parentCategoryId	Field Type string

Field Name	Description
	Description The score category that the category is a part of. Do not use this field for top-level categories that represent unified health profiles.
scoreCategoryCalcInsights	Field Type ScoreCategoryCalcInsight[] Description Maps the score category to its calculated insight in Data Cloud.
scoreRangeClassifications	Field Type ScoreRangeClassification[] Description Specifies the different score ranges and their classifications for the score category.

ScoreCategoryCalcInsight

Maps the score category to its calculated insight in Data Cloud. Use this subtype type only if you're using Data Cloud to calculate scores for Unified Health Scoring.

Field Name	Description
insightDateFieldName	Field Type string Description Required. The API name of the date field in the calculated insight that specifies when the last calculation was processed.
insightName	Field Type string Description Required. The API name of the calculated insight that derives scores for the category.
insightScoreFieldName	Field Type string Description Required. The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.

Field Name	Description
<code>insightSubjectFieldName</code>	Field Type string Description Required. The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.

ScoreRangeClassification

Represents the score ranges of a score category and how scores in those ranges are interpreted.

Field Name	Description
<code>classificationName</code>	Field Type string Description Required. The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent
<code>colorHexadecimalCode</code>	Field Type string Description Required. The hexadecimal code for the color that represents the range and its interpretation.  Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
<code>rangeEndValue</code>	Field Type double Description Required. The end point of a score range classification.
<code>rangeStartValue</code>	Field Type double Description Required.

Field Name	Description
	The start point of a score range classification.

Declarative Metadata Sample Definition

The following is an example of a ScoreCategory component.

```
<?xml version="1.0" encoding="UTF-8"?>
<ScoreCategory
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <categoryName>Environmental Score 2</categoryName>
  <description>This is second Environmental score for a person</description>
  <developerName>env_score2</developerName>
  <iconUrl>https://duckduckgo.com/assets/logo_header.dddv108.svg</iconUrl>
  <masterLabel>Env Score 2</masterLabel>
</ScoreCategory>
```

The following is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>ScoreCategory</name>
  </types>
  <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

TimelineObjectDefinition

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the [Metadata](#) metadata type and inherits its fullName field.

File Suffix and Directory Location

TimelineObjectDefinition components have the suffix `.timelineObjectDefinition` and are stored in the `timelineObjectDefinitions` folder.

Version

TimelineObjectDefinition components are available in API version 55.0 and later.

Special Access Rules

TimelineObjectDefinition is available in any org that has the Timeline org preference enabled.

Fields

Field Name	Description
<code>baseObject</code>	Field Type string Description Required. The object on which a timeline is based. Information displayed in a timeline comes from objects that are related to the base object. The base object can be a Salesforce object or custom object.
<code>definition</code>	Field Type string Description Required. The timeline definition in JSON format.
<code>isActive</code>	Field Type boolean Description Indicates whether the timeline is active (<code>true</code>) or not (<code>false</code>).
<code>masterLabel</code>	Field Type string Description Required. The user interface label of the timeline object definition record.

The following is an example of a `TimelineObjectDefinition` component.

<?xml version="1.0" encoding="UTF-8"?>

[illegible]

```
<?xml version="1.0" encoding="UTF-8"?>
<Package
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>TimelineObjectDefinition</name>
  </types>
  <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

SEE ALSO:

[Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages](#)

UIObjectRelationConfig

Represents the admin-created configuration of the object relation UI component.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the [Metadata](#) metadata type and inherits its `fullName` field.

File Suffix and Directory Location

UIObjectRelationConfig components have the suffix `.uiObjectRelationConfig` and are stored in the `uiObjectRelationConfigs` folder.

Version

UIObjectRelationConfig components are available in API version 54.0 and later.

Special Access Rules

You must be a Health Cloud or Life Sciences Cloud customer to use this metadata type

Fields

Field Name	Description
<code>contextObject</code>	Field Type string Description Required. The object that provides the context for this object relation configuration.
<code>contextObjectRecordType</code>	Field Type string Description The record type of the context object for this configuration, if applicable.

Field Name	Description
<code>directRelationshipField</code>	Field Type string Description For direct relationships, the child relationship field on the related object that matches the context object.
<code>indirectObjectContextField</code>	Field Type string Description For indirect relationships, the field on the junction object that matches the context object.
<code>indirectObjectRelatedField</code>	Field Type string Description For indirect relationships, the field on the junction object that matches the related object.
<code>indirectRelationshipObject</code>	Field Type string Description For indirect relationships, the junction object representing the relationship between the related object and its context object.
<code>isActive</code>	Field Type boolean Description Indicates whether the configuration is active (<code>true</code>) or not (<code>false</code>).
<code>masterLabel</code>	Field Type string Description Required. Label for the UIObjectRelationConfig. In the UI, this field is UI Object Relation Config.
<code>relatedObject</code>	Field Type string Description Required. The object containing the data that this object relation configuration displays.

Field Name	Description
<code>relatedObjectRecordType</code>	Field Type string Description The record type of the related object for this configuration.
<code>relationshipType</code>	Field Type ObjectRelationshipType (enumeration of type string) Description Required. A string indicating the type of relationship between the related object and context object. Valid values are: • Direct • Indirect • InverseDirect • Self
<code>UIObjectRelationFieldConfigs</code>	Field Type UIObjectRelationFieldConfig[] Description Provides a configuration for an object relation field on a specific row of content.

UIObjectRelationFieldConfig

Represents a configuration for a single row of content on a specific object relation configuration.

Field Name	Description
<code>displayLabel</code>	Field Type string Description Required. A string containing the user-defined label for this field, to be displayed on each object relation of this type.
<code>queryText</code>	Field Type string Description Required. A case-insensitive template query for generating the content in this field.

Field Name	Description
rowOrder	Field Type int
	Description Required. Determines the top-to-bottom display order of this field on the object relation UI.

Declarative Metadata Sample Definition

This is an example of a UIObjectRelationConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<UIObjectRelationConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <UIObjectRelationFieldConfigs>
    <displayLabel>Address:</displayLabel>
    <queryText>{
      "startNode": {
        "initialObject": "RelatedObject"
      },
      "traversalNodes": [],
      "fieldNode": {
        "fieldEnumOrId": "ShippingAddress"
      }
    }
  </queryText>
  <rowOrder>1</rowOrder>
</UIObjectRelationFieldConfigs>
<UIObjectRelationFieldConfigs>
  <displayLabel>Phone:</displayLabel>
  <queryText>{
    "startNode": {
      "initialObject": "RelatedObject"
    },
    "traversalNodes": [],
    "fieldNode": {
      "fieldEnumOrId": "Phone"
    }
  }
</queryText>
  <rowOrder>2</rowOrder>
</UIObjectRelationFieldConfigs>
<UIObjectRelationFieldConfigs>
  <displayLabel>Fax:</displayLabel>
  <queryText>{
    "startNode": {
      "initialObject": "RelatedObject"
    },
    "traversalNodes": [],
    "fieldNode": {
      "fieldEnumOrId": "Fax"
    }
  }
</queryText>
```

```

        <rowOrder>3</rowOrder>
    </UIObjectRelationFieldConfigs>
    <UIObjectRelationFieldConfigs>
        <displayLabel>Parent Organization:</displayLabel>
        <queryText>{
            "startNode": {
                "initialObject": "RelatedObject"
            },
            "traversalNodes": [
                {
                    "destinationObjectEnumOrId": "Account",
                    "fieldEnumOrId": "ParentId",
                    "traversalDirection": "parent"
                }
            ],
            "fieldNode": {
                "fieldEnumOrId": "Name"
            }
        }
    </queryText>
    <rowOrder>4</rowOrder>
    </UIObjectRelationFieldConfigs>
    <contextObject>Contact</contextObject>
    <directRelationshipField>AccountId</directRelationshipField>
    <isActive>true</isActive>
    <masterLabel>Sample Primary Account Configuration</masterLabel>
    <relatedObject>Account</relatedObject>
    <relationshipType>Direct</relationshipType>
    <indirectObjectRelatedField></indirectObjectRelatedField>
    <indirectObjectContextField></indirectObjectContextField>
    <contextObjectRecordType></contextObjectRecordType>
    <indirectRelationshipObject></indirectRelationshipObject>
    <relatedObjectRecordType></relatedObjectRecordType>
</UIObjectRelationConfig>

```

This is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>UIObjectRelationConfig</name>
    </types>
    <version>54.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

VirtualVisitConfig

Represents an external video provider configuration, which relays events from Salesforce to the provider.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

VirtualVisitConfig components have the suffix `.virtualVisitConfig` and are stored in the `VirtualVisitConfigs` folder.

Version

VirtualVisitConfig components are available in API version 54.0 and later.

Special Access Rules

Access to this metadata type requires at least one of these preferences:

- Video Calls: Org Pref (VideoVisits) Org preference
- Industries Einstein: Intelligent Form Reader (EinsteinDocReader)
- Industries Einstein: Sentiment Insights Account (IESentimentAnalysis)
- Natural Language Processing: Key phrase extraction and entity detection (NLPServiceEnabled) Org Preference and the NLP: Key phrase extraction (KeyPhrasePrefEnabled) Org Preference
- Natural Language Processing (NLPServicePrefEnabled) Org Preference

Fields

Field Name	Description
<code>comprehendServiceType</code>	Field Type VirtualVisitComprehendServiceType (enumeration of type string) Description Specifies the type of service used to convert speech into text or to analyze the converted speech text. Valid values are: • <code>ComprehendMedicalService</code> • <code>ComprehendService</code>
<code>developerName</code>	Type string Properties Filter, Group, Sort

Field Name	Description
	Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.
experienceCloudSiteUrl	Field Type string Description The URL of the Digital Experience site where the Video Call component is available to portal or guest users.
externalMsgServiceIdentifier	Field Type string Description For internal use only.
externalRoleIdentifier	Field Type string Description The ID of the role that's used to allow users to join a video call and to grant them temporary access to certain functions needed to participate in the call.
externalUserIdentifier	Field Type string Description For internal use only.
fullName	Type string Properties Create, Group, Nillable Description The full name of the VirtualVisitConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.

Field Name	Description
isProtected	Field Type boolean Description An auto-generated value that doesn't currently impact the behavior of the metadata type.
masterLabel	Field Type string Description Required. A user-friendly name for VirtualVisitConfig, which is defined when the VirtualVisitConfig is created.
messagingRegion	Field Type string Description The region where the waiting room and messaging channel data is processed and stored. Available in API version 57.0 and later.
namedCredential	Field Type string Description The named credential record used to authenticate and authorize a video call vendor's account.
storageBucketName	Field Type string Description The name of the storage bucket that stores the meeting transcript.
usageType	Field Type VirtualVisitUsageType (enumeration of type string) Description The name of the Salesforce feature for which the video call configuration record is created. Valid values are: • CHIME • ENTITY_DETECTION • INTELLIGENT_FORM_READER • KEY_PHRASE_EXTRACTION • SENTIMENT_ANALYSIS

Field Name	Description
videoCallApptTypeValue	Field Type string Description The default Appointment Type picklist values from the Service Appointment object that represent a video appointment type. Use semicolons to separate multiple values.
videoControlRegion	Field Type string Description The region where API calls related to Video Calls are made. Available in API version 57.0 and later.
visitRegion	Field Type VirtualVisitVisitRegion (enumeration of type string) Description The region where the Video Call audio and video data is processed. Valid values are: • af-south-1 • ap-east-1 • ap-northeast-1 • ap-northeast-2 • ap-northeast-3 • ap-south-1 • ap-southeast-1 • ap-southeast-2 • ca-central-1 • eu-central-1 • eu-north-1 • eu-south-1 • eu-west-1 • eu-west-2 • eu-west-3 • me-south-1 • sa-east-1 • us-east-1 • us-east-2 • us-west-1 • us-west-2

Declarative Metadata Sample Definition

This is an example of a VirtualVisitConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<VirtualVisitConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <usageType>CHIME</usageType>
  <visitRegion>us-east-1</visitRegion>
  <masterLabel>vvconfig1</masterLabel>
  <experienceCloudSiteUrl>videocall_c@testcloudurl.com</experienceCloudSiteUrl>
  <namedCredential>SampleNamedCredential</namedCredential>
  <comprehendServiceType>ComprehendService</comprehendServiceType>
  <storageBucketName>comprehendbucket</storageBucketName>
  <isProtected>false</isProtected>
</VirtualVisitConfig>
```

This is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <namespacePrefix>[namespacePrefix]</namespacePrefix>
  <fullName>deployPackage</fullName>
  <types>
    <members>*</members>
    <name>VirtualVisitConfig</name>
  </types>
  <types>
    <members>*</members>
    <name>NamedCredential</name>
  </types>
  <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

API End-of-Life Policy

Salesforce is committed to supporting each API version for a minimum of 3 years from the date of first release. To improve the quality and performance of the API, versions that are over 3 years old sometimes are no longer supported.

Salesforce notifies customers who use an API version scheduled for deprecation at least 1 year before support for the version ends.