Salesforce Health Cloud Developer Guide

Salesforce, Summer '25

Last updated: June 27, 2025

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HEALTH CLOUD DEVELOPER GUIDE

This guide provides information on the custom objects used by Health Cloud and their fields. Some fields may not be listed for some objects.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

Health Cloud Data Model

Salesforce Health Cloud provides a rich set of objects to store and access specialized health information.

Health Cloud Fields on Standard Objects

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

Working With Electronic Health Records

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in Salesforce.

Emergency Response Management

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

Apex Reference

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

Health Cloud Business APIs

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

Health Cloud Tooling API Objects

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see **Introducing Tooling API**.

Health Cloud Standard Invocable Actions

Manage healthcare facilities using invocable actions. For more information on standard invocable actions, see **REST API Developer Guide** and **Actions Developer Guide**.

Metadata Types

API End-of-Life Policy

Health Cloud Data Model

Salesforce Health Cloud provides a rich set of objects to store and access specialized health information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.

Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Adverse Events

Adverse Events data model helps you in managing and documenting any unfavorable or unintended signs, symptoms, or diseases that occur as a result of an intervention, such as medical care or research, that impacts a patient or group of patients or participants. These adverse events can include a wide range of physical or psychological effects that varies from mild discomfort to serious health complications.

Assessment Generation

Assessment Generation leverages Einstein generative AI capabilities to create assessment questions by efficiently extracting question details from complex source documents. This innovation, combined with the power of Discovery Framework, helps you to build comprehensive healthcare questionnaires that meet your business needs.

Benefits Verification

The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

Care Program Management

Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.

Clinical Data Model

Patient data and healthcare records are important in the healthcare industry. Without accurate information, performing and managing care becomes difficult. These records are readily available if a patient seeks care from the same provider every time. However, in reality, a patient's healthcare journey takes them to multiple providers and hospitals at different times. Because the patient's health hinges on the accuracy of their medical records, it's crucial for the systems used by different providers and hospitals to be interoperable. And to make this interoperability possible, it's vital to have some industry-recognized standards for how these records are structured, stored, and transferred. That's where the standards defined by Health Level 7 (HL7) come in.

Predecessors to Code Sets and Code Set Bundles in Health Cloud

Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

Coverage Requirement Discovery

Payer organizations in the healthcare industry can use the FHIR-aligned Coverage Requirement Discovery (CRD) data model to help providers access member and coverage-related information in real time, directly from their Electronic Health Records (EHR) system. The automation of coverage requirement discovery reduces time spent on administrative tasks, improves the chances of coverage approval, and helps in reducing human errors.

Crisis Support Center Management

The Crisis Support Center Management data model lets users provide a range of crisis services from a single app. Use a simplified intake flow, search for providers and beds across facilities, and more.

Documentation Templates and Rules

Da Vinci Documentation Templates and Rules (DTR) is a framework under the HL7 FHIR standards that facilitates the exchange of documentation requirements in the healthcare industry. DTR enables the use of standardized templates and rules in the exchange of critical healthcare documentation, ensuring compliance and reducing administrative burden.

Disease Surveillance

Disease Surveillance tracks and manages disease data and public health activities. Use the Disease Surveillance data model to centralize patient information, including demographics, disability status, medications, and specimens. Streamline health monitoring and enable timely, informed decision making by gaining a comprehensive view of disease-related data, such as definitions, investigations, and outbreaks.

Electronic Signatures

Manage electronic signatures by using Digital Verifications. Set up signature trails for records or workflows that require users to verify key updates. Define signature details such as the order of designated verifiers and whether designated verifiers belong to a user group or have a specific participant role.

Engagement Interaction

The engagement data model stores details, such as start date and end date, time, topic, and attendees, about an interaction between a customer or a customer-authorized representative and a customer service representative (CSR) or contact center agent (CCA). You can add up to 50 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects. The engagement objects also support quick actions that help CCAs to perform routine actions quickly without navigating to multiple pages. CCAs can also create personalized list views for engagement objects by using the My engagement attendees, My engagement interactions, and My engagement topics filters.

FHIR Subscription

Publishers can use the Fast Healthcare Interoperability Resources (FHIR) Subscription data model to store subscription topics, subscriber details, the filters and parameters applied to a subscription, and other subscription details. When an event change occurs in the subscribed resource, it triggers a notification and a platform event is created as an Interoperability Topic Subscription Event record. Then, Mulesoft sends the notification to the subscriber's endpoint in real time.

Financial Assistance Program

The financial assistance program data model helps health and life sciences organizations implement several financial assistance programs for eligible patients to receive assistance with their out of pocket medical expenses.

Health Assessments

Health Cloud Assessments use the power of Discovery Framework and OmniStudio to build more complex questionnaire paths.

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Home Health

The Home Health data model helps you store data for your organization's home healthcare services. You can store the preferences patients have for their services, the skills your resources possess, the details of each home visit, and so on. The Home Health data model is primarily built over the Salesforce Field Service data model and uses many of its objects.

Integrated Care Management

Integrated Care Management provides an improved data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

Intelligent Sales

Help your sales team plan and execute sales visits and manage field inventory with Intelligent Sales.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.

Patient Program Outcome Management

Patient Program Outcome Management data model helps you to improve patient and program outcomes by defining and measuring program outcomes, linking patient progress to program outcomes. Program Leads can define outcomes for a care program, and can generate a program and patient outcome summary. Additionally, case agents can generate a patient outcome summary.

Participant Management

Participant Management data model helps you to streamline the recruitment and enrollment processes in clinical trials with advanced digital solutions. With this data model, you can store clinical trial data representing care programs and research studies. It's USCDI and FHIR R4-aligned, which helps with your system's interoperability and compliance while managing participant data efficiently.

Patient Segmentation

The Patient Segmentation data model helps the Patient Segmentation dashboard generate insights into patient demographics and risk scores based on risk adjustment factors.

Pharmacy Benefits Verification

Pharmacy Benefits Verification uses a data model that's FHIR-CARIN and NCPDP aligned to store its data and make it interoperable. The pharmacy benefits verification data model supports drug manufacturers, providers, pharmacists, and healthcare organizations in determining pharmacy benefits coverage for the medications prescribed to the patients under a care program.

Provider Network Management

Provider Network Management allows health insurance companies to bring providers into their network and helps members or patients find care that fits their needs. It provides objects for managing provider networks and contract payment agreement terms.

Provider Relationship Management

Use the Provider Relationship Management data model along with standard Salesforce objects to manage your provider relationships.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

Timeline

Use Timeline to configure a chronological view of records from multiple objects.

Unified Health Scoring

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

Utilization Management

Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.

SEE ALSO:

Salesforce Object Reference

Salesforce Developer Limits and Allocations Quick Reference

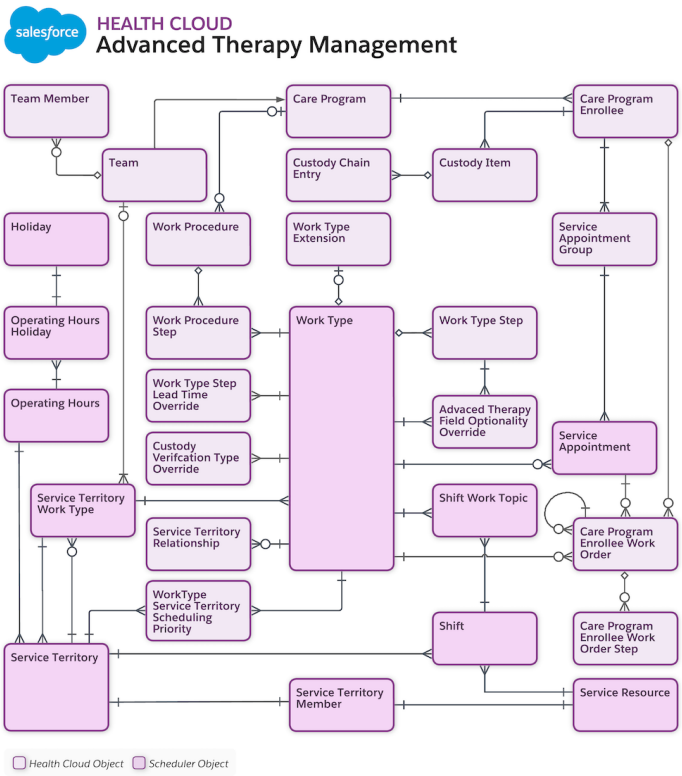
Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Advanced Therapy Management's Multi-Step Scheduling is powered by Salesforce Scheduler to search for available slots at affiliated service territories. With the combined help of new Advanced Therapy Management objects and existing Scheduler objects, Multi-Step Scheduling provides a centralized platform that helps users book, reschedule, and cancel slots for various procedure steps.

Advanced Therapy Management helps pharmaceutical companies conduct complex therapies like cell and gene therapy with ease. Treatment center coordinators can schedule appointments for procedure steps like apheresis, manufacturing, and infusion at one go. Service territory relationships streamline search results by defining relationships between affiliated sites where consecutive therapy steps are performed. Salesforce Scheduler's existing objects support effective slot management by helping users configure service resources, assets, and their availabilities at designated locations.

Advanced Therapy Management objects are available to users with the Multi-Step Scheduling permission set and permission set license. Admins must also purchase the Asset Scheduler Add-On license for each asset assigned to a service territory.



For more details and a larger image, visit the Data Model Gallery.

AdvTherapyFieldOptOverride

Represents a list of fields with changed optionality, based on certain parameters. This object is available in API version 59.0 and later.

CarePgmEnrolleeWorkOrder

Represents information about the work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

CarePgmEnrolleeWkOrdStep

Represents information about the step in a work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

CareProgramEnrollee

Represents a participant enrolled in a care program.

CustodyChainEntry

Represents information about an entry or event in the chain of custody. This object is available in API version 59.0 and later.

CustodyItem

Represents information about an item in the custody chain. This object is available in API version 59.0 and later.

CustodyVerfcTypeOverride

Represents information about the verification of an entry in the chain of custody. This object is available in API version 59.0 and later.

ServiceAppointmentGroup

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

ServiceTerritoryRelationship

Represent the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

Team

Represents the team of members associated with an organization. This object is available in API version 58.0 and later.

TeamMember

Represents the member associated with a team. This object is available in API version 58.0 and later.

WorkProcedure

Represent information about a procedure or process that's part of a program, such as a care program in Health Cloud or Life Sciences Cloud.

WorkProcedureStep

Represent information about the work type that's a part of a work procedure.

WorkTypeExtension

Represent additional information about a work type.

WorkTypeStep

Represents each step within a work type.

WorkTypeStepLdTimeOvride

Represents the lead time that's used to override the default lead time required for the work procedure, work type, or work type step that's performed at a service territory in a country. This object is available in API version 59.0 and later.

WorkTypeSvcTerrSchdPrio

Represents the priority of the combination of the service territory, work type, and work procedure while fetching appointment slots. This object is available in API version 59.0 and later.

SEE ALSO:

Salesforce Scheduler Developer Guide: Salesforce Scheduler Standard Objects

AdvTherapyFieldOptOverride

Represents a list of fields with changed optionality, based on certain parameters. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CountryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The country for which the override is applicable. This field is a relationship field. **Relationship Name** Country **Relationship Type** Lookup **Refers To** GeoCountry
`FieldList`	**Type** textarea **Properties** Create, Update **Description** The list of fields with optionality that's overruled based on the priority of the conditions.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the field optionality override record.
`OwnerId`	**Type** reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the field optionality override record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Priority`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The priority of each condition.
`ServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory condition for which the override is applicable. This field is a relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`TaskName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The task condition for which the override is applicable.

Field	Details
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work procedure condition for which the override is applicable. This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Lookup **Refers To** WorkProcedure
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type condition for which the override is applicable. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType
`WorkTypeStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type step condition for which the override is applicable. This field is a relationship field. **Relationship Name** WorkTypeStep **Relationship Type** Lookup

Field	Details
	Refers To WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AdvTherapyFieldOptOverrideChangeEvent (API version 60.0)
Change events are available for the object.

AdvTherapyFieldOptOverrideFeed
Feed tracking is available for the object.

AdvTherapyFieldOptOverrideHistory
History is available for tracked fields of the object.

AdvTherapyFieldOptOverrideOwnerSharingRule
Sharing rules are available for the object.

AdvTherapyFieldOptOverrideShare
Sharing is available for the object.

CarePgmEnrolleeWorkOrder

Represents information about the work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** This field represents the care program enrollee for whom the work order record is created. This field is a relationship field. **Relationship Name** CareProgramEnrollee

Field	Details
	Relationship Type Master-Detail **Refers To** CareProgramEnrollee
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time for the execution of the care program enrollee work order.
`IsCustodyCompleted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether all the custody chain entries for the work order are completed (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the work order record.

Field	Details
`NextWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field represents next work order that's executed for the associated care program enrollee. This field is a relationship field. **Relationship Name** NextWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`PreviousWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The previous work order that's executed for the associated care program enrollee. This field is a relationship field. **Relationship Name** PreviousWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`ServiceAppointmentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field represents the service appointment that's associated with the work type. This field is a relationship field. **Relationship Name** ServiceAppointment **Relationship Type** Lookup

Field	Details
	Refers To ServiceAppointment
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time for the execution of the care program enrollee work order.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** This field specifies the execution status of the care program enrollee work order. Possible values are: • `Canceled` • `Completed` • `InProgress` • `NotStarted`
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** This field represents work type for which the work order of the care program enrollee is created. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePgmEnrolleeWorkOrderChangeEvent (API version 60.0)
Change events are available for the object.

CarePgmEnrolleeWorkOrderFeed
Feed tracking is available for the object.

CarePgmEnrolleeWorkOrderHistory
History is available for tracked fields of the object.

CarePgmEnrolleeWkOrdStep

Represents information about the step in a work order that's executed for the care program enrollee. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionPlanTemplateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the action plan template containing the tasks related to each work order step. This field is a relationship field. **Relationship Name** ActionPlanTemplate **Relationship Type** Lookup **Refers To** ActionPlanTemplate
`AreAllTasksCompleted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Determine whether all the child tasks for the step are completed (`true`) or not (`false`). The default value is `false`.

Field	Details
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the end date and time for the execution of the work order step.
`IsCustodyCompleted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Determine whether all the custody chain entries for the step and the related tasks are completed (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Represents the name of the step associated with the care program enrollee work order record.
`ParentEnrolleeWorkOrderId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** Represents the parent work order of the care program enrollee that's associated with the step. This field is a relationship field. **Relationship Name** ParentEnrolleeWorkOrder **Relationship Type** Master-Detail **Refers To** CarePgmEnrolleeWorkOrder
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** Represents the sequence in which the work order step will be executed.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the start date and time for the execution of the work order step.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the execution status of the work order step. Possible values are: • `Canceled` • `Completed` • `InProgress` • `NotStarted`
`WorkTypeStepId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The work type step for which the work order step of the care program enrollee is created. This field is a polymorphic relationship field. **Relationship Name** WorkTypeStep **Relationship Type** Lookup **Refers To** WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePgmEnrolleeWkOrdStepChangeEvent (API version 60.0)
Change events are available for the object.

CarePgmEnrolleeWkOrdStepFeed on page 1409
Feed tracking is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AccountId`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person Account representing the enrollee

Field Name	Details
`BenefitCoverageType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: • `ContinuedEnrollee` • `NewEnrollee`
`CareProgramId`	**Type** Master-Detail(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Look up for Care Program.
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. **Relationship Name** ClinicalServiceRequest **Relationship Type** Lookup **Refers To** ClinicalServiceRequest
`CurrentWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later.

Field Name	Details
	Relationship Name CurrentWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`CurrentWorkOrderStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrderStep **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep
`EnrolledAtId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. **Relationship Name** EnrolledAt **Refers To** CareProgramSite
`EnrolleeType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the enrollee is a new enrollee or a continued enrollee.

Field Name	Details
	Possible values are: • `FullBenefitDual` • `PartialBenefitDual` • NonDual • Dual
`EnrollmentLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. **Relationship Name** EnrollmentLocation **Relationship Type** Lookup **Refers To** ServiceTerritory
`FlowInterviewId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow. This field is a relationship field. **Relationship Name** FlowInterview **Refers To** FlowInterview
`FlowOrchestrationInstanceId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow orchestration. This field is a relationship field.

Field Name	Details
	Relationship Name FlowOrchestrationInstance **Refers To** FlowOrchestrationInstance
`IsPatientInLtrmCareFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LeadId`	**Type** Lookup(Lead) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lead representing the enrollee.
`Name`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update **Description** Name of the enrollee.
`OptOutPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
`OptOutPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
`OptOutReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
`ResearchStudyCandidateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The related Research Study Candidate record of the care program enrollee. This field is a relationship field. **Relationship Name** ResearchStudyCandidate **Refers To** ResearchStudyCandidate

Field Name	Details
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the enrollee record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the enrollee record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the enrollee. Possible values are: • `Active` • `Inactive`
`UserId`	**Type** Lookup(User) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrolleeFeed
Feed tracking is available for the object.

CareProgramEnrolleeHistory
History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)
Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)
Sharing is available for the object.

CustodyChainEntry

Represents information about an entry or event in the chain of custody. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssessmentTaskId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The assessment task for which a custody chain entry is created. This field is a relationship field. **Relationship Name** AssessmentTask **Relationship Type** Lookup **Refers To** AssessmentTask
`CustodianId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The user, organization, or location that has custody of the item. This field is a polymorphic relationship field. **Relationship Name** Custodian **Relationship Type** Lookup **Refers To** Account, Contact, ServiceTerritory, User
`CustodyItemId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent custody item that's associated with the custody chain entry record. This field is a relationship field. **Relationship Name** CustodyItem **Relationship Type** Master-Detail **Refers To** CustodyItem
`Description`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the custody chain entry record of the item.
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of custody chain entry the item.

Field	Details
`EnrolleeWorkOrderId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The care program enrollee work order for which a custody chain entry is created. This field is a relationship field. **Relationship Name** EnrolleeWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`EnrolleeWorkOrderStepId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The care program enrollee work order step for which a custody chain entry is created. This field is a relationship field. **Relationship Name** EnrolleeWorkOrderStep **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep
`ItemCustodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The place where the item is held in custody. This field is a polymorphic relationship field. **Relationship Name** ItemCustodySite **Relationship Type** Lookup

Field	Details
	Refers To Address, Location, ServiceTterritory
`ItemVerificationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of verification for the item. Possible values are: • `DualSignature` • `FiveSignatures` • `FourSignatures` • `NoSignature` • `NotApplicable` • `SingleSignature` • `ThreeSignatures`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the custody chain entry record.
`RecordUpdateInformation`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** Stores information about the update in the custody chain entry for which the record was created.
`ReferenceObjectApiName`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The API name of the reference object storing the stage, step, or task, or the custom object record for which the custody chain entry is created. For internal use only. Possible values are: • `AssessmentTask`—Assessment Task • `CarePgmEnrolleeWkOrdStep`—Care Program Enrollee Work Order Step • `CarePgmEnrolleeWorkOrder`—Care Program Enrollee Work Order • `ForecastingItem__hd`—Forecasting Item (Historical)
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The stage, step, task, or any custom object for which the custody entry is created. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Relationship Type** Lookup **Refers To** AssessmentTask, CarePgmEnrolleeWkOrdStep, CarePgmEnrolleeWorkOrder
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of custody chain entry for the item.

Field	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the status of the custody entry record. Possible values are: • `Completed` • `New` • `Rejected`
`StatusCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the category of the custody entry record's status. Possible values are: • `Completed` • `New` • `Rejected`
`VerificationProcessType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of process in which a verification is performed. Possible values are: • `Parallel` • `Sequential`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyChainEntryChangeEvent (API version 60.0)
Change events are available for the object.

CustodyChainEntryFeed on page 1409
Feed tracking is available for the object.

CustodyChainEntryHistory on page 1418
History is available for tracked fields of the object.

CustodyItem

Represents information about an item in the custody chain. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the category of the item that's in custody.
`CollectionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the custody item was collected.
`Description`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the item that's in custody.
`ExternalIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The external identifier for the custody item or the custody chain.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the item that's in custody.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferenceItemObjectApiName`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The API name of the reference object that stores the record of the item that's in custody. For internal use only.

Field	Details
	Possible values are: • `CareProgramEnrollee` • The API name of any custom object created in the org.
`ReferenceItemRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the reference object that stores the record of the item that's in custody. This field is a relationship field. **Relationship Name** ReferenceItemRecord **Relationship Type** Lookup **Refers To** CareProgramEnrollee
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the item that's in custody.
`SubjectId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The subject for which a custody item is collected. This field is a polymorphic relationship field. **Relationship Name** Subject **Relationship Type** Lookup **Refers To** CareProgramEnrollee
`UsageType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The usage of the custody item in an application or cloud. For internal use only. Possible values are: • `Healthcare`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyItemChangeEvent (API version 60.0)
Change events are available for the object.

CustodyItemFeed
Feed tracking is available for the object.

CustodyItemHistory
History is available for tracked fields of the object.

CustodyItemOwnerSharingRule
Sharing rules are available for the object.

CustodyItemShare
Sharing is available for the object.

CustodyVerfcTypeOverride

Represents information about the verification of an entry in the chain of custody. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CountryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The country for which the custody event is configured. This field is a relationship field.

Field	Details
	Relationship Name Country **Relationship Type** Lookup **Refers To** GeoCountry
`CustodyVerificationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of verification required for a custody event. Possible values are: • `DualSignature` • `FiveSignatures` • `FourSignatures` • `NoSignature` • `NotApplicable` • `SingleSignature` • `ThreeSignatures`
`DigitalVerificationSetupId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The digital verification setup associated with the override. This field is a relationship field. **Relationship Name** DigitalVerificationSetup **Relationship Type** Lookup **Refers To** DigitalVerificationSetup
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the custody verification override record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the custody verification override record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Priority`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The priority number assigned to the conditions that apply to the custody verification.
`ServiceTerritoryId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The service territory for which custody is being configured. This field is a relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`TaskName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The task for which the custody event is being configured.
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work procedure for which custody is being configured. This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Lookup **Refers To** WorkProcedure
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type for which custody is being configured. This field is a relationship field.

Field	Details
	Relationship Name WorkType **Relationship Type** Lookup **Refers To** WorkType
`WorkTypeStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type step for which custody is being configured. This field is a relationship field. **Relationship Name** WorkTypeStep **Relationship Type** Lookup **Refers To** WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CustodyVerfcTypeOverrideChangeEvent (API version 60.0)
Change events are available for the object.

CustodyVerfcTypeOverrideFeed
Feed tracking is available for the object.

CustodyVerfcTypeOverrideHistory
History is available for tracked fields of the object.

CustodyVerfcTypeOverrideOwnerSharingRule
Sharing rules are available for the object.

CustodyVerfcTypeOverrideShare
Sharing is available for the object.

ServiceAppointmentGroup

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AppointmentGroupType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies the type of appointment group associated with the service appointment group. Possible values are: • `Multi-Step` • `Recurring`
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Stores information about the service appointment group.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the service appointment group.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the record associated with the service appointment group. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Relationship Type** Lookup **Refers To** Account, CareProgramEnrollee, Case, Opportunity
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the status of the service appointment group. Possible values are: • `Awaiting Approval` • `Canceled`

Field	Details
	• `None` • `Scheduled` The default value is `None`.
`StatusCode`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies the status code used for scheduling the service appointment group. Possible values are: • `Canceled` • `Processed` • `Proposed`
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the work procedure associated with the service appointment group. This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Lookup **Refers To** WorkProcedure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceAppointmentChangeEvent (API version 60.0)
Change events are available for the object.

ServiceAppointmentGroupFeed
Feed tracking is available for the object.

ServiceAppointmentGroupHistory
History is available for tracked fields of the object.

ServiceAppointmentGroupShare
Sharing is available for the object.

ServiceTerritoryRelationship

Represent the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the service territory relationship.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner.

Field	Details
	This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`RelatedServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The related service territory that's associated with a work type. This field is a relationship field. **Relationship Name** RelatedServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`ServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The service territory that's associated with a work type. This field is a relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The work type that's performed at a service territory. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType

Usage

Create a service territory relationship record to map affiliated sites where consecutive work types are performed. Select a service territory where a work type—such as apheresis—is held. In Related Service Territory, select the service territory where the next work type—such as manufacturing—is held.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceTerritoryRelationshipChangeEvent (API version 60.0)
Change events are available for the object.

ServiceTerritoryRelationshipFeed
Feed tracking is available for the object.

ServiceTerritoryRelationshipHistory
History is available for tracked fields of the object.

ServiceTerritoryRelationshipShare
Sharing is available for the object.

Team

Represents the team of members associated with an organization. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the team.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description This field specifies the status of the team. Possible values are: • `Active` • `Entered-in-Error` • `Inactive` • `Proposed` • `Suspended`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TeamChangeEvent (API version 60.0)
Change events are available for the object.

TeamFeed
Feed tracking is available for the object.

TeamHistory
History is available for tracked fields of the object.

TeamShare
Sharing is available for the object.

TeamMember

Represents the member associated with a team. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** This field represents the user that's part of the team. This field is a polymorphic relationship field. **Relationship Name** Member **Relationship Type** Lookup **Refers To** Account, Contact, User
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the team member.
`RoleId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the role associated with the member. This field is a relationship field. **Relationship Name** Role **Relationship Type** Lookup **Refers To** ParticipantRole

Field	Details
`TeamId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** This field represents the team that's associated with the member. This field is a relationship field. **Relationship Name** Team **Relationship Type** Master-Detail **Refers To** Team

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TeamMemberChangeEvent (API version 60.0)
Change events are available for the object.

TeamMemberFeed
Feed tracking is available for the object.

TeamMemberHistory
History is available for tracked fields of the object.

WorkProcedure

Represent information about a procedure or process that's part of a program, such as a care program in Health Cloud or Life Sciences Cloud.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssociatedFlowOrchestratorName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the flow orchestrator associated with the work procedure. This field is available in API version 58.0 and later.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the work procedure.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active (`true`) or not (`false`).
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LeadTimeUnitType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The unit of measure for the lead time required to complete the work procedure. This field is available in API version 59.0 and later. Possible values are: • `Days` • `Hours` • `Minutes`
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the work procedure.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The record ID of the object associated with this work procedure. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Relationship Type** Lookup

Field	Details
	Refers To CareProgram

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkProcedureChangeEvent (API version 60.0)
Change events are available for the object.

WorkProcedureFeed
Feed tracking is available for the object.

WorkProcedureHistory
History is available for tracked fields of the object.

WorkProcedureShare
Sharing is available for the object.

WorkProcedureStep

Represent information about the work type that's a part of a work procedure.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssociatedFlowName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the flow definition that associated with the work procedure step. This field is available in API version 58.0 and later.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LeadTime`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The time required before a work procedure step can begin.
`LeadTimeUnitType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The unit of measure used to calculate the lead time. Possible values are: • `Days` • `Hours` • `Minutes`
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the work procedure step.
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates the sequence in which the work type will be performed.
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent work procedure that's associated with the step. This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Master-Detail **Refers To** WorkProcedure
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type that's associated with the work procedure step. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkProcedureStepChangeEvent (API version 60.0)
Change events are available for the object.

WorkProcedureStepFeed
Feed tracking is available for the object.

WorkProcedureStepHistory
History is available for tracked fields of the object.

WorkTypeExtension

Represent additional information about a work type.

Special Access Rules

Available in API version 56.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`IconUrl`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The URL of the image related to the work type.
`IsNonStandard`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the work type is nonstandard, that is, the work type can also be performed at child service territories that aren't part of the parent service territory. The default value is FALSE.
`IsSchedulingRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a work type requires scheduling. The default value is FALSE.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the work type extension.
`ParentWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the parent record of the work type for which information is being added. This field is a relationship field. **Relationship Name** ParentWorkType **Relationship Type** Lookup **Refers To** WorkType
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Represents the work type for which information is being added.

Field	Details
	This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Master-Detail **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeExtensionChangeEvent (API version 60.0)
Change events are available for the object.

WorkTypeExtensionFeed
Feed tracking is available for the object.

WorkTypeExtensionHistory
History is available for tracked fields of the object.

WorkTypeStep

Represents each step within a work type.

Special Access Rules

Available in API version 59.0 and later with Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionPlanTemplateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The action plan template associated with the work type step. This field is a relationship field.

Field	Details
	Relationship Name ActionPlanTemplate **Relationship Type** Lookup **Refers To** ActionPlanTemplate
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LeadTime`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The lead time required, in hours or days, to complete the work type step.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the work type step record.
`ParentWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The work type associated with the step.

Field	Details
	This field is a relationship field. **Relationship Name** ParentWorkType **Relationship Type** Master-Detail **Refers To** WorkType
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The sequence number in which the work type step is performed.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeChangeEvent (API version 60.0)
Change events are available for the object.

WorkTypeStepFeed
Feed tracking is available for the object.

WorkTypeStepHistory
History is available for tracked fields of the object.

WorkTypeStepLdTimeOvride

Represents the lead time that's used to override the default lead time required for the work procedure, work type, or work type step that's performed at a service territory in a country. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CountryId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The country for which priority is being defined. This field is a relationship field. **Relationship Name** Country **Relationship Type** Lookup **Refers To** GeoCountry
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LeadTime`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The time taken, in hours or days, for the combination of work procedure, work type, work type step, country, and service territory.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the work type step lead time override record.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the work type step lead time override record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Priority`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The priority of the conditions for a lead time.
`ServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory for which priority is being defined. This field is a relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work procedure for which priority is being defined.

Field	Details
	This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Lookup **Refers To** WorkProcedure
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type for which priority is being defined. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType
`WorkTypeStepId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The work type step for which priority is being defined. This field is a relationship field. **Relationship Name** WorkTypeStep **Relationship Type** Lookup **Refers To** WorkTypeStep

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeStepLdTimeOvrideChangeEvent (API version 60.0)
Change events are available for the object.

WorkTypeStepLdTimeOvrideFeed
Feed tracking is available for the object.

WorkTypeStepLdTimeOvrideHistory
History is available for tracked fields of the object.

WorkTypeStepLdTimeOvrideOwnerSharingRule
Sharing rules are available for the object.

WorkTypeStepLdTimeOvrideShare
Sharing is available for the object.

WorkTypeSvcTerrSchdPrio

Represents the priority of the combination of the service territory, work type, and work procedure while fetching appointment slots. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the work type service territory scheduling priority record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the work type service territory scheduling priority record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ParentServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the parent service territory condition for which priority is being defined. This field is a relationship field. **Relationship Name** ParentServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`Priority`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The combined priority of all the conditions for a service territory.
`ServiceTerritoryId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** Represents the service territory condition for which priority is being defined. This field is a relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The usage type of the scheduling priority in an application or cloud. For internal use only. Possible values are: • `Healthcare`
`WorkProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the work procedure condition for which priority is being defined. This field is a relationship field. **Relationship Name** WorkProcedure **Relationship Type** Lookup **Refers To** WorkProcedure
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description Represents the work type condition for which priority is being defined. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeSvcTerrSchdPrioChangeEvent (API version 60.0)
Change events are available for the object.

WorkTypeSvcTerrSchdPrioFeed
Feed tracking is available for the object.

WorkTypeSvcTerrSchdPrioHistory
History is available for tracked fields of the object.

WorkTypeSvcTerrSchdPrioOwnerSharingRule
Sharing rules are available for the object.

WorkTypeSvcTerrSchdPrioShare
Sharing is available for the object.

Adverse Events

Adverse Events data model helps you in managing and documenting any unfavorable or unintended signs, symptoms, or diseases that occur as a result of an intervention, such as medical care or research, that impacts a patient or group of patients or participants. These adverse events can include a wide range of physical or psychological effects that varies from mild discomfort to serious health complications.

For more information, see Adverse Events in Life Sciences Cloud.

Assessment Generation

Assessment Generation leverages Einstein generative AI capabilities to create assessment questions by efficiently extracting question details from complex source documents. This innovation, combined with the power of Discovery Framework, helps you to build comprehensive healthcare questionnaires that meet your business needs.

Assessment Generation uses objects from the Discovery Framework data model. To learn more about the Discovery Framework objects, see Discovery Framework Standard Objects.

Make sure you have the Generative AI Assessment Questions user license to access the Assessment Generation related objects.

AssessmentQuestionSourceDoc

Represents assessment questions and their source document. This object is available in API version 61.0 and later.

SEE ALSO:

Salesforce Help: Discovery Framework Standard Objects

AssessmentQuestionSourceDoc

Represents assessment questions and their source document. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContentDocumentId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The content document that's the source of the assessment questions. This field is a relationship field. **Relationship Name** ContentDocument **Relationship Type** Lookup **Refers To** ContentDocument
`ContentVersionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The content version associated with the content document that's the source of the assessment questions. This field is a relationship field. **Relationship Name** ContentVersion

Field	Details
	Relationship Type Lookup **Refers To** ContentVersion
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Field	Details
`QuestionCreationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies how the assessment questions are created from the source document. Possible values are: • `GenAI`
`QuestionReviewStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the review status of the assessment questions created from the source document. Possible values are: • `Completed` • `InProgress` • `NotStarted`

Benefits Verification

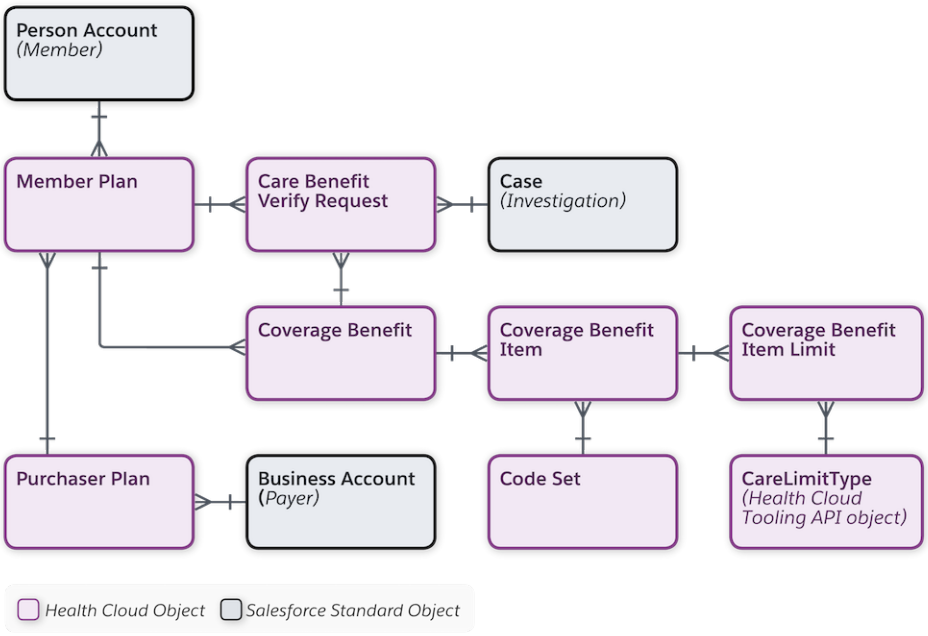
The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

The benefits verification objects are available to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Foundation permission set. Available in API version 53.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

SEE ALSO:

Health Cloud Administration Guide: Connect to a Benefit Verification Service

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssignedToId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user assigned to the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** AssignedTo **Refers To** User
`AuthorizedPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The authorized prescription associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** AuthorizedPrescription **Relationship Type** Lookup **Refers To** MedicationRequest
`BenefitCategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The benefit category code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.

Field	Details
	Relationship Name BenefitCategoryCode **Relationship Type** Lookup **Refers To** CodeSet
`BillablePrdEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when billable period ended. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
`BillablePrdStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when billable period started. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program enrollee associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** CareProgramEnrollee **Refers To** CareProgramEnrollee
`CareProgramId`	**Type** reference

Field	Details
	Properties Filter, Group, Nillable, Sort **Description** The care program associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareProgram **Refers To** CareProgram
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the associated case. This field is a relationship field. **Relationship Name** Case **Relationship Type** Lookup **Refers To** Case
`CoverageBenefitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the set of services covered by the insurance plan. This field is a relationship field. **Relationship Name** CoverageBenefit **Relationship Type** Lookup **Refers To** CoverageBenefit

Field	Details
`InitialFillDuration`	**Type** double **Properties** Filter, Nillable, Sort **Description** The initial fill duration of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
`InitialFillQuantity`	**Type** double **Properties** Filter, Nillable, Sort **Description** The initial fill quantity of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Identifies the member plan that includes the benefit item being verified. This field is a relationship field.

Field	Details
	Relationship Name MemberPlan **Relationship Type** Lookup **Refers To** MemberPlan
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care benefit verification request.
`OriginalPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The original prescription associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OriginalPrescription **Relationship Type** Lookup **Refers To** MedicationRequest
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The payer associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Payer

Field	Details
	Relationship Type Lookup **Refers To** Account
`PlanId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The purchaser plan from the member plan associated with the care program enrollee. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Plan **Refers To** PurchaserPlan
`PrescriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The prescriber associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Prescriber **Relationship Type** Lookup **Refers To** HealthcareProvider
`PrescriptionMedicationId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The medication code or medication name of the authorized prescription.

Field	Details
	This field is a polymorphic relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** PrescriptionMedication **Refers To** CodeSetBundle, Medication
`PriorityCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** PriorityCode **Relationship Type** Lookup **Refers To** CodeSet
`ProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The provider of the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Provider **Relationship Type** Lookup **Refers To** Account, HealthcareProvider

Field	Details
RelatedCareBnftVerifyRequestId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The original care benefit verify request from which the current request is cloned. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** RelatedCareBnftVerifyRequest **Refers To** CareBenefitVerifyRequest
RequestDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date of verification request.
RequestedById	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person or organization requesting verification. This field is a relationship field. **Relationship Name** RequestedBy **Relationship Type** Lookup **Refers To** User
RequesterId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The requester associated with the care benefit verify request.

Field	Details
	This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Requester **Relationship Type** Lookup **Refers To** Account, HealthcareProvider
`ResponseBody`	**Type** base64 **Properties** Create, Nillable, Update **Description** Full JSON response from external system.
`ResponseContentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The content type of the response from the external system. Possible values are: • `application/html` • `application/java-archive` • `application/javascript` • `application/json` • `application/msword` • `application/octet-stream` • `application/octet-stream;type=unknown` • `application/opx` • `application/pdf` • `application/postscript` • `application/rtf` • `application/vnd.box.notes` • `application/vnd.google-apps.document` • `application/vnd.google-apps.drawing` • `application/vnd.google-apps.form` • `application/vnd.google-apps.presentation`

Field	Details
	• application/vnd.google-apps.script • application/vnd.google-apps.spreadsheet • application/vnd.ms-excel • application/vnd.ms-excel.sheet.macroEnabled.12 • application/vnd.ms-infopath • application/vnd.ms-powerpoint • application/vnd.ms-powerpoint.presentation.macroEnabled.12 • application/vnd.ms-word.document.macroEnabled.12 • application/vnd.oasis.opendocument.presentation • application/vnd.oasis.opendocument.spreadsheet • application/vnd.oasis.opendocument.text • application/vnd.openxmlformats-officedocument.presentationml.presentation • application/vnd.openxmlformats-officedocument.presentationml.slideshow • application/vnd.openxmlformats-officedocument.presentationml.template • application/vnd.openxmlformats-officedocument.spreadsheetml.sheet • application/vnd.openxmlformats-officedocument.spreadsheetml.template • application/vnd.openxmlformats-officedocument.wordprocessingml.document • application/vnd.openxmlformats-officedocument.wordprocessingml.template • application/vnd.visio • application/x-gzip • application/x-java-source • application/x-javascript • application/x-shockwave-flash • application/x-sql • application/x-zip-compressed • application/xhtml+xml • application/xml • application/zip • audio/mp4 • audio/mpeg • audio/ogg • audio/x-aac • audio/x-ms-wma • audio/x-ms-wmv • audio/x-wav • image/bmp • image/gif • image/jpeg

Field	Details
	• image/jpeg;type=mobile • image/png • image/svg+xml • image/tiff • image/vnd.adobe.photoshop • image/vnd.dwg • image/x-photoshop • message/rfc822 • model/vnd.usdz+zip • text/css • text/csv • text/html • text/plain • text/rtf • text/snote • text/stypi • text/vnd.salesforce.quip-chat • text/vnd.salesforce.quip-doc • text/vnd.salesforce.quip-sheet • text/vnd.salesforce.quip-slides • text/vnd.salesforce.quip-template • text/vtt • text/webviewhtml • text/x-c • text/x-c++ • text/xml • video/mp4 • video/mpeg • video/ogg • video/quicktime • video/x-m4v • video/x-ms-asf • video/x-msvideo
ResponseLength	**Type** int **Properties** Filter, Group, Nillable, Sort

Field	Details
	Description The length of the response from the external system.
`ResponseName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the response from the external system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Status of the verification request. Possible values are: • `Acknowledged` • `Completed` • `Copy` • `Error` • `Partial` • `Pending` • `Rejected` • `TimedOut`—Timed Out • `Verified` • `Pending Confirmation` • `Receieved Confirmation` • `Ready for Verification`
`StatusReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for the specified status of the care benefit verification request.
`VerificationMode`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the mode of verification used in the care benefit verify request. This field is available in API version 63.0 and later with the Manage Pharmacy Benefits Verification permission set. Possible values are: • `Electronic` • `Manual`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBenefitVerifyRequestChangeEvent (API version 60.0)
Change events are available for the object.

CareBenefitVerifyRequestFeed
Feed tracking is available for the object.

CareBenefitVerifyRequestHistory
History is available for tracked fields of the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the benefits available to the member under this plan's coverage.

Field Name	Details
`BenefitPeriodEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Last day of the coverage benefit period.
`BenefitPeriodStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** First day of the coverage benefit period.
`CareBenefitVerifyRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareBenefitVerifyRequest **Relationship Type** Lookup **Refers To** CareBenefitVerifyRequest
`CoinsuranceNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the contribution the member makes towards treatment.
`CopayNotes`	**Type** textarea

Field Name	Details
	Properties Create, Nillable, Update **Description** Additional information on the copayment amounts members contributes.
`CoverageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** General category of service covered. Possible values are: • `Dental` • `Medical` • `Vision` • `Home Health` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Pharmacy` - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See **Activate Picklist Value for Coverage Benefit** to activate this value.
`DeductibleNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the member's deductibles under this plan.
`Disclaimer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Overall plan benefit disclaimers.
`EmergencyDepartmentCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards emergency treatment.

Field Name	Details
`FamilyInNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
`FamilyInNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers for all family members.
`FamilyOutofNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyOutofNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyOutofNetworkOutofPocketApplied`	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FinalCoverageStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** FinalCoverageStatusCode **Relationship Type** Lookup **Refers To** CodeSet

Field Name	Details
IndividualInNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkDeductibleRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkOutofPocketApplied	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IndividualOutofNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IndividualOutofNetworkOutofPocketRemain`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`InNetworkCoinsuranceAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
`InNetworkCoinsurancePercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
`InNetworkLifetimeMaximum`	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the coverage benefit is currently in force. The default value is 'false'.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LifetimeMaximumNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the lifetime maximum payments the member Will be expected to make.

Field Name	Details
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving these benefits.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member plan receiving these benefits.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of these coverage benefits.
`OutcomeStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OutcomeStatusCode **Relationship Type** Lookup **Refers To** CodeSet
`OutofNetworkCoinsuranceAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member contributes towards treatment undertaken by non-preferred providers.
`OutofNetworkCoinsurancPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
`OutofNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`OutofPocketNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the out-of-pocket payment the member makes.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PharmaCopayAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards the pharma products.

Field Name	Details
	This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
`PrimaryCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards primary care treatment.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits record was obtained from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits record on its source system.
`SourceSystemModified`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits were last changed on their source system.
`SpecialistCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards specialist consultations.
`StatusCodeId`	**Type** reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** StatusCode **Relationship Type** Lookup **Refers To** CodeSet
`UrgentCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards urgent care.
`VerificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitFeed
Feed tracking is available for the object.

CoverageBenefitHistory
History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule
Sharing rules are available for the object.

CoverageBenefitShare
Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BenefitCategory`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the category this benefit is in.
`CodeSetServiceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of a Code Set Service Type in the Code Set object. This is a relationship field. **Relationship Name** CodeSetServiceType **Relationship Type** Lookup **Refers To** CodeSet
`CoverageBenefitId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the covered benefit this item belongs to. This is a relationship field.

Field	Details
	Relationship Name CoverageBenefit **Relationship Type** Lookup **Refers To** CoverageBenefit
`CoverageLevel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the level of coverage provided by this item.
`DoesDeductibleApply`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
`InNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the in network coverage provided by this item.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the benefit item is currently available. The default value is 'false'.
`IsInPlanNetwork`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the benefit is available only in-network (`true`) or both in-network and out-of-network (`false`). The default value is 'false'.
`IsPreauthorizationRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the service must be approved before use. The default value is 'false'.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving this benefit item. This is a relationship field. **Relationship Name** Member **Relationship Type** Lookup **Refers To** Account

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of this coverage benefit item.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about this coverage benefit item.
`OutofNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the coverage for non-preferred providers.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of service this plan benefit item provides.

Field	Details
`ServiceTypeCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for the type of service this plan benefit item provides.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this coverage benefits item record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the CoverageBenefitItem in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The ID of this coverage benefits item record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this coverage benefits item was last changed on the source system.
`TimePeriod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AllowedLimit`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Maximum amount that will be paid for the service.
`AllowedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum quantity allowed of the coverage benefit item. This field is available in API Version 62.0 and later.
`AllowedQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the allowed quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later.

Field	Details
	Relationship Name AllowedQuantityUnit **Refers To** UnitOfMeasure
`AppliedLimit`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the benefit has been claimed.
`AppliedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity of the coverage benefit item already used by the member. This field is available in API Version 62.0 and later.
`AppliedQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the applied quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. **Relationship Name** AppliedQuantityUnit **Refers To** UnitOfMeasure
`CareLimitTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the limit is a required payment or excluded service. This is a relationship field.

Field	Details
	Relationship Name CareLimitType **Relationship Type** Lookup **Refers To** CareLimitType
`CoverageBenefitItemId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Specific service covered by the insurance plan. This is a relationship field. **Relationship Name** CoverageBenefitItem **Relationship Type** Lookup **Refers To** CoverageBenefitItem
`CoverageLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Defines the persons eligible for the benefit item. Possible values are: • `EmployeeSpouse`—Employee & Spouse • `Family` • `Individual`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LimitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** General information about the limit.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the coverage benefit item limit.
`NetworkType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the benefit refers to in-network providers or out-of-network providers. Possible values are: • `In`—In-network providers • `NA`—Not applicable • `Out`—Out-of-network providers If the related CoverageBenefitItem record has an `IsInPlanNetwork` value of `true`, `NetworkType` is typically `In`. If the related record has an `IsInPlanNetwork` value of `false`, `NetworkType` can be any value.
`PriorityOrder`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** This limit's position in the sequence for calculating limits.

Field	Details
`TermType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of time period during which the benefit item is available. Possible values are: • `Calendar Year` • `Day` • `Month` • `Year to Date`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemLimitChangeEvent (API version 60.0)
Change events are available for the object.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.

Field Name	Details
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this member plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this member plan ceases to be effective.
`ExternalIDentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier used to identify the record outside the Salesforce org.
`GroupNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The group number or policy number of the primary member.
`IssuerNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference number for the issuer of the plan.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
`LastVerification`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this plan was last verified.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member's record.
`MemberNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The member's reference number for this plan.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name by which the member knows this plan.

Field Name	Details
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this member plan.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The payer insurance plan or network that is associated with the patient. This field is a relationship field. **Relationship Name** PayerNetwork **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork
`PlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup of the Purchaser Plan ID.

Field Name	Details
`PrimaryCarePhysician`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the physician providing primary care under this plan.
`PrimarySecondaryTertiary`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Whether this plan is the primary, secondary, or tertiary plan.
`RelationshipToSubscriber`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.

Field Name	Details
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this plan record was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the plan is active.
`SubscriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the subscriber's record.
`VerificationStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the plan's verification. Valid options are: • Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)
Change events are available for the object.

MemberPlanFeed
Feed tracking is available for the object.

MemberPlanHistory
History is available for tracked fields of the object.

MemberPlanOwnerSharingRule
Sharing rules are available for the object.

MemberPlanShare
Sharing is available for the object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this purchaser plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this purchaser plan ceases to be effective.
`IsVerifiable`	**Type** boolean

Field Name	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a benefits verification can be performed on this plan.
`LineOfBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of this plan.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this payer.
`Payer`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PlanNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The plan's reference number.

Field Name	Details
`PlanStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the plan is active.
`PlanType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the service type offered by this plan.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.

Field Name	Details
SourceSystemModified	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this plan record was last changed on the source system.
SponsorType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanFeed
Feed tracking is available for the object.

PurchaserPlanHistory
History is available for tracked fields of the object.

PurchaserPlanOwnerSharingRule
Sharing rules are available for the object.

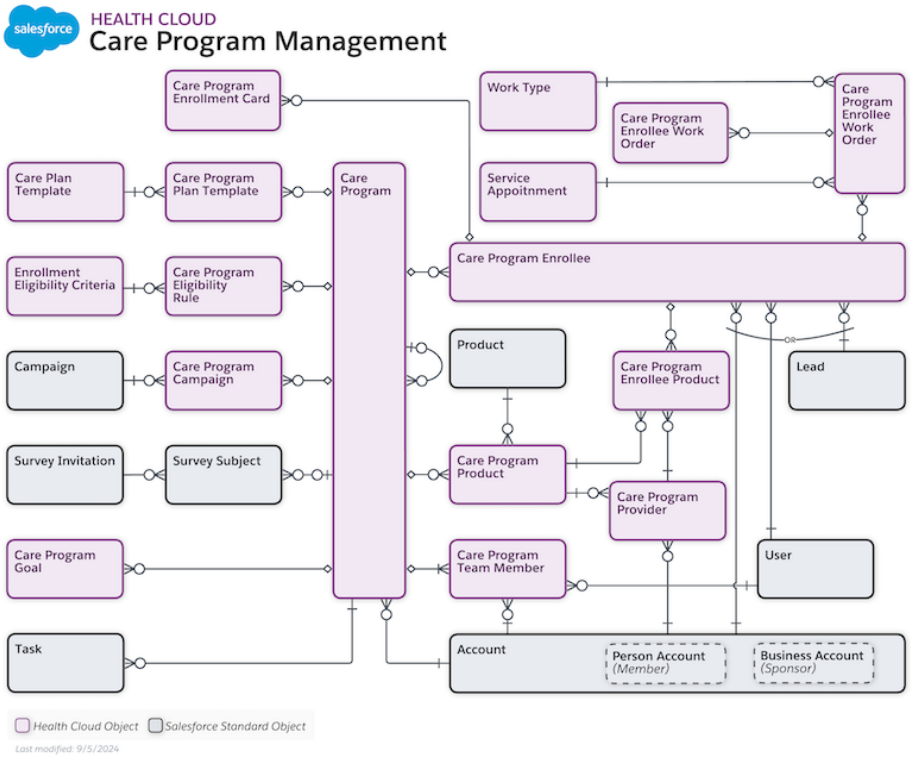
PurchaserPlanShare
Sharing is available for the object.

PurchaserPlanChangeEvent
Change data capture is available for this object.

Care Program Management

Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

The program management data model represents the entire picture of a program—from products and providers to enrollment eligibility of the enrollee. Available in API version 46.0 and later.



For more details and a larger image, visit the Data Model Gallery.

CarePgmProvHealthcareProvider

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

CareProgramCampaign

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

CareProgramEligibilityRule

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

CareProgramEnrollee

Represents a participant enrolled in a care program.

CareProgramEnrolleeProduct

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

CareProgramEnrollmentCard

Represents a care program membership card that includes a membership number or enrollment code.

CareProgramGoal

Represents a business or clinical goal related to a care program.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

CareProgramProvider

Represents a business account that is the service provider for a care program product.

CareProgramTeamMember

Represents a person who delivers services under a program, such as a program manager or care coordinator.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce target entities and attributes.

EnrollmentEligibilityCriteria

Represents criteria that define patient enrollment eligibility for one or more care programs.

SEE ALSO:

Care Program Enrollments

CarePgmProvHealthcareProvider

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramProviderId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the care program provider that is associated with the healthcare provider (healthcare professional).
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from when this association record is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when this association record is no longer effective.
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the healthcare provider (healthcare professional) that is associated with the care program provider.
`IsPrimaryProvider`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the healthcare provider (healthcare professional) is the primary provider for the care program provider.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name for this association between a care program provider and a healthcare provider (healthcare professional).
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePgmProvHealthcareProviderChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

CarePgmProvHealthcareProviderFeed
Feed tracking is available for the object.

CarePgmProvHealthcareProviderHistory
History is available for tracked fields of the object.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`ActiveSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
`BudgetAmount`	**Type** Currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved budget for the care program.
`CareProgramName`	**Type** Text **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the care program.
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the category of the care program. Possible values are: • `AdvancedTherapy` • TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) • Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)
`CurrentEnrolleeCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
`Description`	**Type** Long Text Area **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A short description explaining the program.
`EndDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Program termination date.
`EnrollmentDurationMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. **Relationship Name** EnrollmentDurationMeasure **Refers To** UnitOfMeasure
`EnrollmentRate`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.

Field Name	Details
`FirstSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is closed out.
`FirstSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
`LastSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
`LastSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
`ParentProgram`	**Type** Lookup(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of another program that this program is a part of, if any.
`ProgramSponsor`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Name of the third-party program sponsor, if any.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`StartDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective start date of the program.
`Status`	**Type** Pick list **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the program.
`TargetEnrollmentDuration`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
`TargetEnrolleeCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.

Field Name	Details
`TargetSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramFeed
Feed tracking is available for the object.

CareProgramHistory
History is available for tracked fields of the object.

CareProgramShare
Sharing is available for the object.

CareProgramCampaign

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`CampaignId`	**Type** Lookup(Campaign) **Properties** Create, Filter, Group, Sort **Description** The campaign associated to the care program.

Field Name	Details
`CareProgram`	**Type** Master-Detail(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the care program.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, Sort **Description** A short name for the care program campaign.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the care program campaign was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the care program campaign record.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramCampaignChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

CareProgramCampaignFeed
Feed tracking is available for the object.

CareProgramCampaignHistory
History is available for tracked fields of the object.

CareProgramEligibilityRule

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Identifier of a care program. Represents a set of activities, such as therapy, wellness, or a fitness plan, offered to participants by a healthcare provider, life sciences organization, employer, or insurer.

Field	Details
`EligibilityCriteriaId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Criteria that define patient enrollment eligibility for a care program.
`IsInclusionRule`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the rule is included or excluded when determining care program eligibility. This field is available in API version 62.0 and later. The default value is false.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the care program eligibility rule is required.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, Sort **Description** Name for the care program eligibility rule.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Defines whether the eligibility rule is in force or not.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of the eligibility Rule. This field is available for the Participant Management feature in API version 61.0 and later. Possible values are:

Field	Details
	• `Inclusion Rule` • `Exclusion Rule` • `Age Rule` • `Gender Rule`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEligibilityRuleChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEligibilityRuleFeed
Feed tracking is available for the object.

CareProgramEligibilityRuleHistory
History is available for tracked fields of the object.

CareProgramEligibilityRuleOwnerSharingRule
Sharing rules are available for the object.

CareProgramEligibilityRuleShare
Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AccountId`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person Account representing the enrollee

Field Name	Details
`BenefitCoverageType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: • `ContinuedEnrollee` • `NewEnrollee`
`CareProgramId`	**Type** Master-Detail(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Look up for Care Program.
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. **Relationship Name** ClinicalServiceRequest **Relationship Type** Lookup **Refers To** ClinicalServiceRequest
`CurrentWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later.

Field Name	Details
	Relationship Name CurrentWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`CurrentWorkOrderStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrderStep **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep
`EnrolledAtId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. **Relationship Name** EnrolledAt **Refers To** CareProgramSite
`EnrolleeType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the enrollee is a new enrollee or a continued enrollee.

Field Name	Details
	Possible values are: • `FullBenefitDual` • `PartialBenefitDual` • NonDual • Dual
`EnrollmentLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. **Relationship Name** EnrollmentLocation **Relationship Type** Lookup **Refers To** ServiceTerritory
`FlowInterviewId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow. This field is a relationship field. **Relationship Name** FlowInterview **Refers To** FlowInterview
`FlowOrchestrationInstanceId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow orchestration. This field is a relationship field.

Field Name	Details
	Relationship Name FlowOrchestrationInstance **Refers To** FlowOrchestrationInstance
`IsPatientInLtrmCareFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LeadId`	**Type** Lookup(Lead) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lead representing the enrollee.
`Name`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update **Description** Name of the enrollee.
`OptOutPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
`OptOutPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
`OptOutReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
`ResearchStudyCandidateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The related Research Study Candidate record of the care program enrollee. This field is a relationship field. **Relationship Name** ResearchStudyCandidate **Refers To** ResearchStudyCandidate

Field Name	Details
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the enrollee record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the enrollee record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the enrollee. Possible values are: • `Active` • `Inactive`
`UserId`	**Type** Lookup(User) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrolleeFeed
Feed tracking is available for the object.

CareProgramEnrolleeHistory
History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)
Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)
Sharing is available for the object.

CareProgramEnrolleeProduct

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care program enrollee associated with this care program product or care program provider.
`CareProgramProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program product associated with this care program enrollee and care program provider.

Field	Details
CareProgramProviderId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program provider associated with this care program enrollee and care program product.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the product the enrollee participates in.
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
ProgramId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The program that offers financial assistance for this product. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set. **Relationship Name** Program **Refers To** Program
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the care program product or service related to the care program provider and the recipient of the product or service.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeProductChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrolleeProductFeed
Feed tracking is available for the object.

CareProgramEnrolleeProductHistory
History is available for tracked fields of the object.

CareProgramEnrolleeProductOwnerSharingRule
Sharing rules are available for the object.

CareProgramEnrolleeProductShare
Sharing is available for the object.

CareProgramEnrollmentCard

Represents a care program membership card that includes a membership number or enrollment code.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`CardNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique card number for a care program. Often a membership number or enrollment code on a physical card assigned to the care program enrollee.
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care program enrollee with whom this care program card is associated.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, Sort **Description** Name for the care program enrollment card.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of a card in relation to a care program enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrollmentCardChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrollmentCardFeed
Feed tracking is available for the object.

CareProgramEnrollmentCardHistory
History is available for tracked fields of the object.

CareProgramEnrollmentCardOwnerSharingRule
Sharing rules are available for the object.

CareProgramEnrollmentCardShare
Sharing is available for the object.

CareProgramGoal

Represents a business or clinical goal related to a care program.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care program associated with a corresponding goal.
`CompletionDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The completion date of a care program goal.
`Description`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** A detailed description of the care program goal.
`DueDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The due date for a care program goal.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, Sort **Description** Name of the care program goal.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.

Field	Details
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the care program goal.
`ProgressPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage completion of the care program goal.
`SequenceNumber`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The order or sequence of the care program goal relative to other care program goals.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date for a care program goal.

Field	Details
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of a care program goal.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of the care program goal.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramGoalChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

CareProgramGoalFeed
Feed tracking is available for the object.

CareProgramGoalHistory
History is available for tracked fields of the object.

CareProgramGoalOwnerSharingRule
Sharing rules are available for the object.

CareProgramGoalShare
Sharing is available for the object.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`Availability`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The default availability of the product to an enrollee in the context of a care program. For example, some products or services are available to all enrollees, others are limited to special circumstances, and others are no longer available.
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier for the care program associated with a care program product.
`CareProgramPrice`	**Type** currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A standard list price for a given product in the context of a care program.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Group, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** Name of the care program product.
`OwnerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the user who owns this record.
`ProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier of the product associated with a care program
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the care program product was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the care program product was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the product in the context of a care program.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramProductChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramProductFeed
Feed tracking is available for the object.

CareProgramProductHistory
History is available for tracked fields of the object.

CareProgramProductOwnerSharingRule
Sharing rules are available for the object.

CareProgramProductShare
Sharing is available for the object.

CareProgramProvider

Represents a business account that is the service provider for a care program product.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The account/business entity that is providing the care program product/service to a care program enrollee.
`CareProgramContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary person a patient can contact about the care program.
`CareProgramProductId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The care program product to which this care program provider is associated.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the provider associated with the care program.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`Role`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The type of organization delivering the services included in the program.

Field	Details
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of a care program provider in relation to a care program product.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramProviderChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramProviderFeed
Feed tracking is available for the object.

CareProgramProviderHistory
History is available for tracked fields of the object.

CareProgramProviderOwnerSharingRule
Sharing rules are available for the object.

CareProgramProviderShare
Sharing is available for the object.

CareProgramTeamMember

Represents a person who delivers services under a program, such as a program manager or care coordinator.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AccountId`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person account representing the team member.
`CareProgramId`	**Type** Master-Detail(CareProgram) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup for the care program.
`Category`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the category that the member belongs to. This field is available for the Participant Management feature in API version 61.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The team member associated with the care program team member. This field is available for the Participant Management feature in API version 61.0 and later.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the care program team member.
`Role`	**Type** Picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Role of the team member.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.

Field Name	Details
`UserId`	**Type** Lookup(User) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** User representing the team member.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramTeamMemberChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramTeamMemberFeed
Feed tracking is available for the object.

CareProgramTeamMemberHistory
History is available for tracked fields of the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care program enrollee to whom this device is registered.
`DeviceId`	**Type** Master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** The asset ID for the device. **Referenced Objects** Asset
`DeviceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent **Referenced Objects** CodeSet
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this device registration record.
`PatientId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The account ID of the patient to whom this device is registered. **Referenced Objects** Account
`RegistrationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when this device was registered.
`SafetyInformation`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The health and safety information about with the device.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Indicates whether the device registration is active.

Field	Details
	Possible values are: • `Active` • `Inactive`
`SupportContactDetail`	**Type** textarea **Properties** Create, Nillable, Update **Description** Contact details of the person or organization that provides support for the device.
`UniqueDeviceId1`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId1Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The organization that issued the UDI1 for the device.
`UniqueDeviceId2`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId2Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The organization that issued the UDI2 for the device.

Field	Details
`UniqueDeviceId3`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId3Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceChangeEvent (API version 60.0)
Change events are available for the object.

CareRegisteredDeviceFeed
Feed tracking is available for the object.

CareRegisteredDeviceHistory
History is available for tracked fields of the object.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce target entities and attributes.

Supported Calls

create(), delete(), describeSObjects(), query(), retrieve(), update(), upsert()

Fields

Field Name	Details
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the record in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This field is automatically generated but you can supply your own value if you create the record using the API.
`ExternalIdField`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the field in the external system.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`NamespacePrefix`	**Type** string **Properties** Filter, Nillable **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the ***`namespacePrefix__componentName`*** notation. The namespace prefix can have one of the following values.

Field Name	Details
	• In Developer Edition orgs, `NamespacePrefix` is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, `NamespacePrefix` is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The label for this care system field mapping.
`Role`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The role that the entity represents. Picklist values `RemoteMonitoringDevice` and `RemoteMonitoringPatient` are available from API version 49.0 and later. Possible values are: • `Patient`—When the `role` field is set to `Patient`, the Enrollment API uses the value of `externalIdField` as the patient ID. This role can be used when `targetObject` is set to `Account`. • `RemoteMonitoringDevice`—Indicates which `externalIdField` on the Asset object maps to the `Device` field in the CareObservation object. This role can be used when targetObject is set to Asset. • `RemoteMonitoringPatient`—Indicates which `externalIdField` on the Account object maps to the `ObservedSubject` field in the Care Observation object. This role is used when targetObject is set to Account. • `ServiceProvider`—The Enrollment API uses the value of `externalIdField` as the provider ID. This role is used when `targetObject` is set to `Account`. • `NotApplicable`—This role is used when `targetObject` is set to `CareProgram` or `Product`, which means that there is no applicable role.

Field Name	Details
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`TargetObject`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the parent entity for the external ID.

SEE ALSO:

- Care Program Enrollments
- Enrollments
- *Second-Generation Managed Packaging Developer Guide*: Components Available in Managed Packages

EnrollmentEligibilityCriteria

Represents criteria that define patient enrollment eligibility for one or more care programs.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** A comprehensive description of the enrollment eligibility criteria.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, Sort **Description** A short name for the enrollment eligibility criteria.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

EnrollmentEligibilityCriteriaChangeEvent (API version 59.0)
Change events are available for the object.

EnrollmentEligibilityCriteriaFeed
Feed tracking is available for the object.

EnrollmentEligibilityCriteriaHistory
History is available for tracked fields of the object.

EnrollmentEligibilityCriteriaOwnerSharingRule
Sharing rules are available for the object.

EnrollmentEligibilityCriteriaShare
Sharing is available for the object.

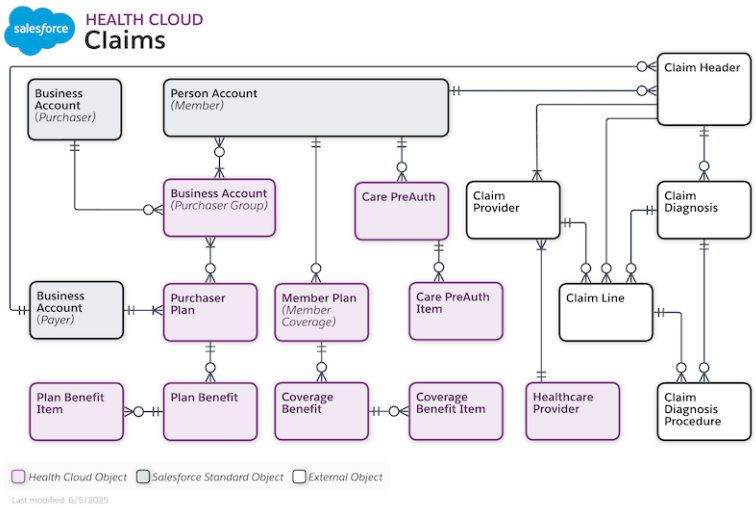
Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



ClaimHeader__x
Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

ClaimDiagnosisProcedure__x
Represents a clinical procedure for which a provider is submitting a claim.

ClaimProvider__x
Represents information about a provider of a service, equipment or medication.

ClaimLine__x
Represents a line item in a claim record.

ClaimDiagnosis__x

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

SEE ALSO:

Object Reference for the Salesforce Platform: External Objects

ClaimHeader__x

Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
`AcceptedOn__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date on which the claim was accepted.
`AdjudicatedAmount__c`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** Amount paid for the service by primary payer.
`AdjudicatedOn__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date on which adjudication amount was paid by the primary payer.
`BilledDRGCode__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Diagnosis-related group (DRG) code used for billing.
`ClaimAmount__c`	**Type** Currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Amount submitted with the original claim.
`ClaimNumber__c`	**Type** Text(64) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number assigned to the claim.
`ClaimStatusId__c`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Current status of the claim.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description**
`ExternalId`	**Type** string **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update **Description**
`DrugName__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the drug.
DrugQuantity__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Authorized quantity per refill.
DrugSupplyDays__c	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Number of days the supply is authorized for.
EDIMessage__c	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Unparsed, unfiltered, raw EDI message.
FillDate__c	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date on which the drug was filled by the pharmacy.
FormularyTier__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The formulary tier level for the drug.
HIC3ClassCode__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Hierarchical Specific Therapeutic (HIC3) class code assigned to the service.
`IsFormularyStatus__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the drug is approved for coverage.
`IsGeneric__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the drug is generic.
`IsRefillAuthorized__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether refills for the drug are authorized.
`MemberPlanId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of member plan that this claim is related to.
`Name__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the claim record.
`NDC__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description National Drug Code (NDC) identification number.
`PartBorPartD__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the drug has Medicare Part B or Part D coverage.
`PayerId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the payer that this claim is related to.
`PaymentDate__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date on which claim was paid out.
`PreauthNumber__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Preauthorization number for the service.
`ReferralNumber__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the referral for the service.
`SourceSystem__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the system where this claim originated.
SourceSystemIdentifier__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system where this claim was sourced from.
SourceSystemModified__c	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.
StandardGenericTherapeuticClass__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Therapeutic drug category according to the American Hospital Formulary Service (AHFS) classification system.
StandardTherapeuticClassDescription__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the therapeutic category of drug according to the American Hospital Formulary Service (AHFS) classification system.
SubmittedOn__c	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Claim submission date.
Type__c	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Type of claim.

ClaimDiagnosisProcedure__x

Represents a clinical procedure for which a provider is submitting a claim.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
`ClaimDiagnosisId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the diagnosis from the claim that this record is related to.
`ClaimProcedureId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the procedure from this claim that this record is related to.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description**
`ExternalId`	**Type** string **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update

Field	Details
	Description
`Name__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the claim diagnosis procedure record.
`SequenceNumber__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Diagnosis sequence for the claim line item indicating whether diagnosis is primary, secondary, tertiary, and so on.
`SourceSystem__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An identifier of the system where this record was sourced from.
`SourceSystemIdentifier__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the system where this record was sourced from.
`SourceSystemModified__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system

ClaimProvider__x

Represents information about a provider of a service, equipment or medication.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
`ClaimId__c`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the claim that this record is related to.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description**
`ExternalId`	**Type** string **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update **Description**
`Name__c`	**Type** Text(64) **Properties** Create, Filter, Group, NameField, Nillable, Sort, Update **Description** Name of the claim provider record.
`Provider__c`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the provider that this record is related to.
`ProviderNPI__c`	**Type** Text(64)

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** National Provider Identifier (NPI) identification number.
`Role__c`	**Type** Text(64) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the provider is the rendering provider, service provider, or billing provider.
`SourceSystem__c`	**Type** Text(64) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the system that this record was sourced from.
`SourceSystemIdentifier__c`	**Type** Text(255) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system that this record was sourced from.
`SourceSystemModified__c`	**Type** DateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the the most recent update from the source system.

ClaimLine__x

Represents a line item in a claim record.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
`AdjustedAmount__c`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** Adjusted amount for the service
`ClaimId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the claim that this record is related to.
`ClaimStatusId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the claim status that this record is related to.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description**
`ExternalId`	**Type** string **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update **Description**
`From__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Service start date for claim line.

Field	Details
`LineNumber__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Claim line ID number.
`Location__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Location details of the place where service was performed.
`LocationCode__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Location code of the place where service was performed.
`Modifier__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modifier associated with claim line.
`Name__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the claim line record.
`NDCCode__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Drug code as defined in the National Drug Code (NDC).

Field	Details
PaidAmount__c	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** Amount paid for the service.
Price__c	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** Price for the service.
ProcedureCPTHCPCSId__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Service procedure code based on Current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS).
RenderingProvider__c	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The National Provider Identifier (NPI) of the rendering provider associated with this service.
RevenueCode__c	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Revenue grouping code associated with the claim line.
SourceSystem__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system that this record was sourced from.
SourceSystemModified__c	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system
Title__c	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Title of the claim line.
To__c	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Service end date for claim line.
Unit__c	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Number of units of service or drug provided to the patient.

ClaimDiagnosis__x

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
`ClaimId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the claim that this record is related to.
`Diagnosis__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code or description.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description**
`ExternalId`	**Type** string **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update **Description**
`LineNumber__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Claim diagnosis ID number.
`Name__c`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Name of the claim diagnosis record.
`SourceSystem__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the system that this record was sourced from.
`SourceSystemIdentifier__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier of the system where this record was sourced from.
`SourceSystemModified__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.

Clinical Data Model

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

Patient data and healthcare records are important in the healthcare industry. Without accurate information, performing and managing care becomes difficult. These records are readily available if a patient seeks care from the same provider every time. However, in reality, a patient's healthcare journey takes them to multiple providers and hospitals at different times. Because the patient's health hinges on the accuracy of their medical records, it's crucial for the systems used by different providers and hospitals to be interoperable. And to make this interoperability possible, it's vital to have some industry-recognized standards for how these records are structured, stored, and transferred. That's where the standards defined by Health Level 7 (HL7) come in.

Two standards defined by HL7 for this purpose are the Fast Health Interoperability Resources (FHIR) v4.0 and HL7 (the standard) 2.3. The Clinical Data Model is built from the ground up to align with FHIR v4.0, and also supports many of the HL7 v2.3 message types.

To enable these objects in your org, go to **FHIR R4 Support Settings** in **Setup** and enable the **FHIR-Aligned Clinical Data Model** org pref.

Note: Some of these objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud and Life Sciences Cloud.

Note: To use the Clinical Data Model objects on an Experience Cloud site, community users need the FHIR R4 for Experience Cloud Sites permission set.

Here's the list of objects that need the org pref to be enabled versus a list of objects that don't require the org pref.

Org Pref Required	Org Pref Not Required
• AllergyIntolerance • CarePerformer • ClinicalAlert • ClinicalEncounter • ClinicalEncounterDiagnosis • ClinicalEncounterFacility • ClinicalEncounterIdentifier • ClinicalEncounterProvider • ClinicalEncounterReason • ClinicalEncounterSvcRequest • ClinicalServiceRequest • ClinicalServiceRequestDetail • DiagnosticSummary • HealthCondition • MedicationRequest • MedicationStatement • PatientHealthReaction • PatientImmunization • PatientMedicalProcedure • PatientMedicalProcedureDetail • PatientMedicationDosage	• CareObservation • CareObservationComponent • CareProviderFacilitySpecialty • CodeSet • CodeSetBundle • HealthcareFacility • HealthcarePractitionerFacility • HealthcareProvider • Identifier • Medication • Medication Administration • Medication Administration Detail • PersonLanguage • PersonName • Problem Definition Relationship • Specimen

And here's the list of fields added to standard objects when you enable this org pref.

- `ContactPointPhone.PreferenceRank`
- `ContactPointPhone.UsageType`
- `ContactPointEmail.PreferenceRank`
- `ContactPointEmail.UsageType`
- `ContactPointAddress.PreferenceRank`
- `ContactPointAddress.UsageType`
- `Account.IsActive`
- `Account.EffectiveDate`
- `Account.SourceSystemIdentifier`

- `Account.SourceSystemModifiedDate`
- `Account.EndDate`
- `Contact.MaritalStatus`
- `Contact.Gender`
- `Contact.DeceasedDate`
- `Contact.SequenceInMultipleBirth`

Note:

- Starting with the Spring '23 release, new customers won't be able to create records in the packaged EHR objects that have counterpart standard objects in the FHIR R4-aligned data model.
- All future development will be built on the FHIR R4-aligned data model. The packaged objects in the EHR data model won't be used for future development.

ActivityTiming

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

AllergyIntolerance

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

AuthorNote

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

CarePerformer

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

DiagnosticSummary

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

ClinicalAlert

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

ClinicalDetectedIssue

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.

ClinicalDetectedIssueDetail

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

CodeSet

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

CodeSetBundle

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

ContactProfile

Represents information about an individual, such as their ethnicity, citizenship, birth place, race, and so on. This object is available in API version 57.0 and later.

HealthcareFacility

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

HealthCondition

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

HealthRiskEvaluation

Represents the evaluation of health risks. This object is available in API version 64.0 and later.

HealthRiskEvalDetail

Represents additional details of a health risk evaluation, including the basis and reason for the evaluation. This object is available in API version XX.0 and later.

HealthRiskEvalOutcome

Represents the outcome of a risk evaluation, such as the probability of disease occurrence. This object is available in API version 64.0 and later.

Identifier

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

MedicationAdministration

Represents an instance of medication administered to a patient. This object is available in API version 64.0 and later.

MedicationDispense

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered This object is available in API version 54.0 and later.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

PatientHealthReaction

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.

PatientImmunization

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

PatientMedicalProcedure

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

PatientMedicationDosage

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.

PersonLanguage

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.

PersonName

Represents detailed information about a person's name. This object is available in API version 51.0 and later.

ProblemDefRelationship

Represents a junction between a problem definition and a related problem definition. This object is available in API version 64.0 and later.

Specimen

Represents a sample used for analysis. This object is available in API version 64.0 and later.

SEE ALSO:

Mapping FHIR v4.0 to Salesforce Standard Objects

ActivityTiming

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActivityCountPerRepetition`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The recommended number of times the activity should be performed in a repetition cycle.
`ActivityDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The length of time that the activity should be performed during each occurrence.
`ActivityDurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the length of time that the activity should be performed during each occurrence. This is a relationship field. **Referenced Object** UnitOfMeasure
`ActivityTime`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The approximate time of day or a daily event that acts as a point of reference for when the activity should be performed. Possible values are: • `Default`
`ActivityTimeOffset`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of minutes before or after the reference point specified in `ActivityTime` when the activity should be performed.

Field	Details
CountInPeriod	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The recommended number of times the activity should be performed in the specified period.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed th reecord.
MaxActivityCountPerRepetition	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The maximum number of times the activity should be performed in a repetition cycle.
MaxActivityDuration	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum length of time that the activity should be performed during each occurrence.
MaxCountInPeriod	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The maximum number of times the activity should be performed in the specified period.

Field	Details
`MaxRepetitionCycleLength`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum length of each cycle of repetition.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the ActivityTiming record. This value is generated automatically.
`OwnerId`	**Type** Polymorphic reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the ActivityTiming record. **Relationship Name** Owner **Relationship Type** Lookup **Referenced Object** Group, User
`PeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date of the period during which this activity should be performed.
`PeriodLength`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The length of the period during which this activity should be performed.

Field	Details
`PeriodLengthLowerLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The lower limit of the length of the period during which this activity should be performed.
`PeriodLengthUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the period's length. This field is used to specify the unit for PeriodLength, PeriodLengthLowerLimit, and PeriodLengthUpperLimit. **Referenced Object** UnitOfMeasure
`PeriodLengthUpperLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The upper limit of the length of the period during which this activity should be performed.
`PeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date of the period during which this activity should be performed.
`RepetitionCycleLength`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The recommended length of each cycle of repetition.
`RepetitionCycleUnitId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the length of each cycle of repetition. **Referenced Object** UnitOfMeasure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system the record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last changed in the source system.
`TimingCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the timing information of an activity. This code is expected to be a complete statement of what is specified in the other fields of this object, and either this code or the data in the other fields may be used to interpret the timing of an activity. This is a relationship field. **Referenced Object** CodeSet

Field	Details
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of activity the timing information is used for. Possible values are: • `CareObservation`—Care Observation • `ClinicalServiceRequest`—Clinical Service Request • `MedicationDosage`—Medication Dosage
`WeeklyActivityTimeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The day and time of the week when this activity should be performed. **Referenced Object** OperatingHours

Usage

ActivityTiming records are referenced from MedicationDosage records to specify the timing of their activities. Here's an example of an activity's timing information and how an ActivityTiming record would represent that information.

Scenario: Let's say your doctor tells you that you have to run for 10 minutes every 2 days, 30 minutes after your meals. You need to run at least 5 times in the span of those 2 days. You have to do this for 3 to 4 weeks. You're also told that you shouldn't run for more than 15 minutes at a time, and that you shouldn't do it more than 7 times in 3 days. So in those 3-4 weeks, you should run somewhere between 60-84 times.

Sample Record:

```
Id: 1CDR00000000006OAA
OwnerId: 005R0000000dNImIAM
IsDeleted: false
Name: AT-3147
CreatedDate: 2021-04-15T10:48:14.000+0000
CreatedById: 005R0000000dNImIAM
LastModifiedDate: 2021-04-15T10:49:47.000+0000
LastModifiedById: 005R0000000dNImIAM
SystemModstamp: 2021-04-15T10:49:47.000+0000
LastViewedDate: 2021-04-15T11:14:26.000+0000
LastReferencedDate: 2021-04-15T11:14:26.000+0000
TimingCodeId: null
PeriodStartDateTime: null
PeriodEndDateTime: null
```

```
PeriodLength: null
PeriodLengthLowerLimit: 3
PeriodLengthUpperLimit: 4
PeriodLengthUnitId: 0hER0000000001VMAQ
CountInPeriod: 60
MaxCountInPeriod: 84
ActivityDuration: 10
MaxActivityDuration: 15
ActivityDurationUnitId: 0hER0000000001aMAA
ActivityCountPerRepetition: 5
MaxActivityCountPerRepetition: 7
RepetitionCycleLength: 2
MaxRepetitionCycleLength: 3
RepetitionCycleUnitId: 0hER0000000001fMAA
ActivityTime: AfterMeal
ActivityTimeOffset: 30
WeeklyActivityTimeId: 0OHR00000000HanOAE
UsageType: MedicationDosage
SourceSystem: WWHR
SourceSystemIdentifier: 763851
SourceSystemModified: 2021-04-05T23:00:00.000+0000
```

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActivityTimingChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

ActivityTimingFeed on page 1409
Feed tracking is available for the object.

ActivityTimingHistory on page 1418
History is available for tracked fields of the object.

ActivityTimingShare on page 1427
Sharing is available for the object.

AllergyIntolerance

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssertionSourceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the person who asserted the information about the allergy or intolerance. **Example** The patient or the provider who assessed the patient's condition. **Referenced Objects** • Account • HealthcareProvider
`Category`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the categories the allergy or intolerance belongs to. Possible values are: • `Biologic` • `Environment` • `Food` • `Medication`
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter where the allergy or intolerance was asserted. **Example** The encounter record for a patient's ER visit after a bee sting.
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the allergy or intolerance.
`LastOccurrenceDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date of the last occurrence of the allergy or intolerance. **Example** 1993-11-09T21:45:00.384Z
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the `AllergyIntolerance` record.
`OnsetEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end of the estimated onset period. **Example** 1993-11-09T23:50:00.384Z

Field	Details
`OnsetStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The onset date of the allergy intolerance or the estimated start date of the allergy intolerance's onset. **Example** 1993-11-09T21:45:00.384Z
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the allergy intolerance record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient who has the allergy or intolerance. **Referenced Objects** • Account
`RecordCreationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The time the record for the allergy or intolerance was created.

Field	Details
`RecordCreatorId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who created the record for the allergy or intolerance. **Referenced Objects** • Account • HealthcareProvider
`Severity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the severity of the allergy or intolerance. Possible values are: • `High` • `Low` • `Unable to assess`
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the record was last modified in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the allergy or intolerance. Possible values are: • `Active` • `Inactive` • `Resolved`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the record is about an allergy or an intolerance. Possible values are: • `Allergy` • `Intolerance`
`VerificationStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the allergy or intolerance has been verified. Possible values are: • `Confirmed` • `Entered in error` • `Refuted` • `Unconfirmed`

Additional Information for AllergyIntolerance in Other Objects

In addition to creating a record using these fields, you can add more details to your AllergyIntolerance record by creating records in certain other objects, and referencing your AllergyIntolerance record as the parent record. Here's the list of objects you can relate to AllergyIntolerance in this way, the type of information they add, and the field they use to reference AllergyIntolerance.

Object	Type of Information	Reference Field
PatientMedicalReaction	Specifies the information about the patient's adverse reaction linked to the allergy or intolerance.	`ParentId`
Identifier	Associates an identifier value to the allergy intolerance.	`ParentRecordId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AllergyIntoleranceChangeEvent (API version 58.0)
Change events are available for the object.

AllergyIntoleranceOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

AllergyIntoleranceShare (API version 56.0)
Sharing is available for the object.

AuthorNote

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AuthorId`	**Type** Preference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the author of the note. This is a polymorphic relationship field. **Relationship Name** Author **Relationship Type** Lookup

Field	Details
	Referenced Objects • Account • Contact • HealthcareProvider • User—This value is available in API version 55.0 and later.
`AuthorName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the author of the note.
`AuthoredDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the note was authored.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the AuthorNote record. This value is generated automatically.

Field	Details
`NoteText`	**Type** textarea **Properties** Create, Update **Description** The contents of the note.
`OwnerId`	**Type** Polymorphic reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the AuthorNote record. **Relationship Name** Owner **Relationship Type** Lookup **Referenced Objects** Group, User
`ParentRecordId`	**Type** Polymorhpic reference **Properties** Create, Filter, Group, Sort, Update **Description** References the parent record that the note is associated with. **Referenced Objects** • Account • AllergyIntolerance • CareObservation • CareRegisteredDevice • ClinicalDetectedIssue—This value is available in API version 55.0 and later. • ClinicalServiceRequest • HealthCondition • MedicationRequest • MedicationStatement • PatientImmunization • PatientMedicalProcedure

Field	Details
`RecipientType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of recipient for an author note. Possible values are: • `Patient` • `Provider` This field is available in API version 55.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system the record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last changed in the source system.

Usage

When a record requires a related note with the information about the author of that note, that information is stored in an AuthorNote record. This AuthorNote record references the parent record it's associated with using the ParentRecordId field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AuthorNoteFeed
Feed tracking is available for the object.

AuthorNoteHistory
History is available for tracked fields of the object.

AuthorNoteShare
Sharing is available for the object.

AuthorNoteChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalCode1Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the observation. This field is meant to be used if the `CodeId` field isn't sufficient. **Referenced Objects** • CodeSet
`AdditionalCode2Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the observation. This field is meant to be used if the `CodeId` and `AdditionalCode1Id` fields aren't sufficient. **Referenced Objects** • CodeSet

Field	Details
`BasedOnId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication request or service request that the observation is based on. **Referenced Objects** • MedicationRequest • ClinicalServiceRequest
`BaselineUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the baseline values of this observation. **Referenced Objects** • UnitOfMeasure
`BaselineValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The baseline value of an observation represented as a string.
`BodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the site of the observation on the patient's body. **Referenced Objects** • CodeSetBundle
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the category of the observation. Possible values are: • `Activity` • `Exam` • `Imaging` • `Procedure` • `Social-History` • `Survey` • `Therapy` • `Vital-Signs`
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the specific observation type. **Referenced Objects** • CodeSet Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`DerivationSourceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. **Relationship Name** DerivationSource **Relationship Type** Lookup **Referenced Objects** CareObservation, DiagnosticSummary

Field	Details
`DeviceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the device generating the observed value. Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`EffectiveDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
`EncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the observation. **Referenced Objects** • ClinicalEncounter
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the observation's clinically relevant period.
`ExpectedValueId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The CodeSet ID related to the care metric target. Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.

Field	Details
`HasMetExpectedValue`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the observed value aligns with the expected value or range.
`IdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the observation. **Referenced Objects** • Identifier
`IsMonitoredRemotely`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to `True`. The default value Is false.
`IsObserved`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as `IsOutcomePositive`. Use only one of these two fields for this type of information.
`IsOutcomePositive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The `IsObserved` field is a duplicate of this field that stores the same

Field	Details
	information. Use only one of these two fields for this type of information. The default value is false.
`IssuedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time the current version of the observation record is issued.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LowerBaselineValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the lower limit of the baseline value range for the observation.
`MethodId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the method of the observation. **Referenced Objects** • CodeSetBundle

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this care observation.
`NumericValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numeric value of the care observation (6 decimal places).
`ObservationEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation ended.
`ObservationStartTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation started.
`ObservationStatus`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the observation Possible values are: • `Amended` • `Final` • `Preliminary` • `Registered`

Field	Details
`ObservedSubjectId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The account ID of the subject being observed. For example, the ID of the patient being observed. **Referenced Objects** • Account Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`ObservedValueCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the observed value. **Referenced Objects** • CodeSetBundle
`ObservedValueDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator of the observed value.
`ObservedValueNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator of the observed value.
`ObservedValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The observed value in text form.
`ObservedValueType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of observed values recorded in `ObservedValueNumerator` and `ObservedValueDenominator`. Possible values are: • `Quantity` • `Range` • `Ratio`
`ObservedValueUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as `UnitOfMeasureId`. Use only one of these fields to store this information. **Referenced Objects** • UnitOfMeasure
`ObserverId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who made the observation. **Referenced Objects** • Account • HealthcareProvider
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PartOfId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication statement, procedure, or immunization that this observation is a part of. **Referenced Objects** • MedicationStatement • PatientImmunization • PatientMedicalProcedure
`ProcessingResult`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The processing result of this observation record. Applicable only if `IsMonitoredRemotely` is set to `True` Possible values are: • `DATA_TYPE_MISMATCH`—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. • `DOES_NOT_MEET_TARGET`—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. • `MEETS_TARGET`—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. • `MISSING_UNIT`—Invalid record. Provide a valid unit of measure for the code. • `NO_EXPECTED_VALUE_IN_DATE`—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • `NO_VALUE_WITH_UNIT`—Record processed. There is no Expected Value with matching Observation Unit of Measure

Field	Details
	• `NULL_PATIENT_DEVICE`—Invalid record. Add information about the patient or the device. • `PATIENT_NOT_FOUND`—Invalid record. Patient not found in the system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`UnitOfMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the observed value. The `ObservedValueUnitId` field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. **Referenced Objects** • UnitOfMeasure Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`UpperBaselineValue`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Represents the upper limit of the baseline value range for the observation.
`ValueInterpretation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the interpretation of values observed. Possible values are: • `High` • `Low` • `Normal`

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareObservationChangeEvent (API version 58.0)
Change events are available for the object.

CareObservationFeed
Feed tracking is available for the object.

CareObservationHistory
History is available for tracked fields of the object.

CareObservationOwnerSharingRule on page 1423 (API version 56.0)
Sharing rules are available for the object.

CareObservationShare on page 1427 (API version 56.0)
Sharing is available for the object.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BaselineUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The baseline value's unit. **Referenced Objects** • UnitOfMeasure
`BaselineValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The baseline value of an observation represented as a string.
`CareObservationId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the parent care observation that this component belongs to. **Referenced Objects** • CareObservation
`ComponentTypeCodeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The system-generated code that represents the component type. **Referenced Objects** • CodeSetBundle **Example** The LOINC code for niacin in blood.
`IsObserved`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates a positive observation. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`LowerBaselineValue`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Represents the lower limit of the baseline value range for the observation.
`MissingDataReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason why observation data is missing or incomplete.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the `CareObservationComponent` record.
`NumericValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The value of the observation in numeric form.
`ObservationEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the end of the period related to observation component value. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`

Field	Details
`ObservationStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the start of the period related to observation component value. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`
`ObservedValueCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-generated code that represents the observed value. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId` **Referenced Objects** • CodeSetBundle
`ObservedValueDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • `IsObserved`

Field	Details
	• `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`
`ObservedValueNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`
`ObservedValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The text form of the value observed in the component. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId`
`ObservedValueUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Represents the unit of the observed value. This field is used for quantity, range, and ratio type of observed values. A record can only have a value for one of these fields or field combinations: • `IsObserved` • `ObservationStartDateTime` and `ObservationEndDateTime` • `ObservedValueCodeId` • `ObservedValueText` • `ObservedValueNumerator`, `ObservedValueDenominator`, and `ObservedValueUnitId` **Referenced Objects** • UnitOfMeasure
`UpperBaselineValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the upper limit of the baseline value range for the observation.
`ValueInterpretation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the interpretation of values observed. Possible values are: • `High` • `Low` • `Normal`
`ValueType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of observed value recorded in `ObservedValueNumerator` and `ObservedValueDenominator`. Possible values are: • `Quantity`

Field	Details
	• `Range` • `Ratio`

Usage

This object is used to record the different components of an observation, such as different tests that are part of a clinical observation. Component records are connected to the parent observation records using the `CareObservationId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareObservationComponentFeed
Feed tracking is available for the object.

CareObservationComponentHistory
History is available for tracked fields of the object.

CareObservationComponentChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CarePerformer

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AffiliatedOrganizationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the business account of the organization the care performer is affiliated to in the context of the care event.

Field	Details
	Referenced Objects • Account
`CareSpecialtyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the `CareSpecialty` record that represents the performer's specialty. **Referenced Objects** • CareSpecialty
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the `CarePerformer` record.
`ParentRecordId`	**Type** Polymorphic master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the care observation, procedure, or immunization that this performer was involved in.

Field	Details
	Referenced Objects • PatientMedicalProcedure • CareObservation • PatientImmunization • MedicationDispense—This value is available in API version 55.0 and later.
`PersonId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Sort, Update **Description** References the person who performed care. **Referenced Objects** • Account • HealthcareProvider • User—This value is available in API version 55.0 and later.
`RoleId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the care performer's role in the care event. **Referenced Objects** • CodeSet • CodeSetBundle

Usage

This object is used to record the relevant details of a care performer in the context of specific care events. The performed care is connected to the procedure, observation, or immunization care event using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePerformerFeed
Feed tracking is available for the object.

CarePerformerHistory
History is available for tracked fields of the object.

CarePerformerChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care program enrollee to whom this device is registered.
`DeviceId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The asset ID for the device. **Referenced Objects** Asset
`DeviceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent **Referenced Objects** CodeSet

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this device registration record.
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account ID of the patient to whom this device is registered. **Referenced Objects** Account
`RegistrationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when this device was registered.
`SafetyInformation`	**Type** textarea

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The health and safety information about with the device.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Indicates whether the device registration is active. Possible values are: • `Active` • `Inactive`
`SupportContactDetail`	**Type** textarea **Properties** Create, Nillable, Update **Description** Contact details of the person or organization that provides support for the device.
`UniqueDeviceId1`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId1Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The organization that issued the UDI1 for the device.
`UniqueDeviceId2`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId2Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The organization that issued the UDI2 for the device.
`UniqueDeviceId3`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
`UniqueDeviceId3Issuer`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceChangeEvent (API version 60.0)
Change events are available for the object.

CareRegisteredDeviceFeed
Feed tracking is available for the object.

CareRegisteredDeviceHistory
History is available for tracked fields of the object.

DiagnosticSummary

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AttachmentLanguage`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Records the language of the attached document.
`BasedOnId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the medication or clinical service request that the diagnostic summary is based on. **Referenced Objects** • MedicationStatement • ClinicalServiceRequest
`CareObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the care observation that's a part of the diagnostic summary. **Referenced Objects** • ClinicalServiceRequest
`Category`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the category of the department or service that the diagnostic summary is a product of. Possible values are: • `Community` • `Inpatient` • `Outpatient` • `Patient Specified`
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the encounter that the diagnostic summary is about. **Referenced Objects** • ClinicalEncounter
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that describes the diagnostic summary. **Referenced Objects** • CodeSetBundle
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case associated with the diagnostic summary. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`ContentDocumentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The content document associated with diagnostic summary. You can include up to 5 documents in the PDF format. This field is available in API version 62.0 and later. This field is a relationship field. **Referenced Objects** • ContentDocument
`EffectiveEndDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The end date and time of the clinically relevant period of the summary.
`EffectiveStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of the clinically relevant period of the summary.
`ImageComments1`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Comments about the first image linked in the report.
`ImageComments2`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Comments about the second image linked in the report.
`ImageComments3`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Comments about the third image linked in the report.
`ImageComments4`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Comments about the fourth image linked in the report.
`ImageComments5`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Comments about the fifth image linked in the report.
`ImageUrl1`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The link to a key image associated with the diagnostic summary.
`ImageUrl2`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The link to a key image associated with the diagnostic summary.
`ImageUrl3`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The link to a key image associated with the diagnostic summary.
`ImageUrl4`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The link to a key image associated with the diagnostic summary.
`ImageUrl5`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The link to a key image associated with the diagnostic summary.
`InterpretedById`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** References the person or organization responsible for interpreting the diagnostic summary and its conclusions. **Referenced Objects** • CarePerformer
`IssuedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care performer that issues the diagnostic summary. **Referenced Objects** • CarePerformer
`IssuedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the diagnostic summary was issued.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the diagnostic summary record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the diagnostic summary record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the patient who is the subject of the diagnostic summary. **Referenced Objects** • Account
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the diagnostic summary. Possible values are: • `Active` • `Completed` • `Entered-in-error` • `Intended` • `Not-taken` • `On-hold` • `Stopped` • `Unknown`
`Summary`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical conclusion of the tests performed in the diagnostic service.
`SummaryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the clinical conclusion of the tests as reported in the diagnostic service.

Field	Details
	Referenced Objects • CodeSetBundle
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the information in the record represents a diagnostic summary or a document reference. Possible values are: • `DiagnosticSummary`—Diagnostic Summary • `DocumentReference`—Document Reference

Usage

DiagnosticSummary is used to store records representing both DiagnosticReport and DocumentReference type information from FHIR-based systems. You can use the UsageType field to specify which records represent diagnostic reports and which records represent document references.

For document reference records, you can also use the DiagnosticSummaryDetail child object to associate authors, related documents, and related encounters to your DiagnosticSummary record.

Additional Information for DiagnosticSummary in Other Objects

In addition to creating a record using these fields, you can add more details to your DiagnosticSummary record by creating records in certain other objects, and referencing your DiagnosticSummary record as the parent record. Here's the list of objects you can associate to DiagnosticSummary in this way, the type of information they add, and the field they use to reference DiagnosticSummary.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the diagnostic summary.	`ParentRecordId`
DiagnosticSummaryDetail	Associates document reference-type DiagnosticSummary records with various other records and defines the nature of association. For instance, authors, related documents, and related encounters.	`DiagnosticSummaryId`

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

DiagnosticSummaryChangeEvent (API version 58.0)
Change events are available for the object.

DiagnosticSummaryFeed
Feed tracking is available for the object.

DiagnosticSummaryHistory
History is available for tracked fields of the object.

DiagnosticSummaryOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

DiagnosticSummaryShare (API version 56.0)
Sharing is available for the object.

DiagnosticSummaryDetail

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

DiagnosticSummaryDetail

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailRecordId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a record that adds information to a DiagnosticSummary record. **Referenced Objets** Account, CareRegisteredDevice, ClinicalEncounter, DiagnosticSummary, HealthcareProvider
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the relation between the DiagnosticSummary record and the detail record. Possible values are: • `Author`

Field	Details
	• `ClinicalEncounter`—Clinical Encounter • `RelatedDocument`—Related Document • `Specimen`
`DiagnosticSummaryId`	**Type** Master-Detail reference **Properties** Create, Filter, Group, Sort **Description** The parent DiagnosticSummary record that the detail record is associated to. **Referenced Objets** DiagnosticSummary
`DocumentRelationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** If the detail type is Related Document, then this field specifies the type of relationship between the two documents. Possible values are: • `Addition` • `Conversion` • `Replacement` • `Signature`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.

Field	Details
Name	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the DiagnosticSummaryDetail record.

Usage

- Use the DiagnosticSummaryId field to reference the parent DiagnosticSummary record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of information that's being associated to the DiagnosticSummary record.
- Use the DetailRecordId field to reference the record with the associated information. The records that correspond to each detail type are as follows.
  - **Author**: Account, CareRegisteredDevice, and HealthcareProvider
  - **ClinicalEncounter**: ClinicalEncounter
  - **RelatedDocument**: DiagnosticSummary
- If the detail type is related document, then use the DocumentRelationType picklist to specify the type of the relation between the two documents.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiagnosticSummaryDetailFeed on page 1409
Feed tracking is available for the object.

DiagnosticSummaryDetailHistory on page 1418
History is available for tracked fields of the object.

DiagnosticSummaryDetailChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalAlert

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`Categories`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the category that the alert belongs to. Possible values are: • `Clinical` • `Diet` • `Drug` • `Lab` • `Subject Contact`
`CodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the alert.
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the alert. **Referenced Objects** • CodeSetBundle
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the alert was deactivated.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical alert record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user that this record belongs to.
`RaisedById`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person or facility that raised the alert. **Referenced Objects** • HealthcareProvider • HealthcarePractitionerFacility • CareRegisteredDevice
`RelatedEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The encounter that this alert is related to. **Referenced Objects** • ClincialEncounter
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the alert was activated.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the clinical alert. Possible values are: • `Active`

Field	Details
	• `Entered-In-Error` • `Inactive`
`SubjectId`	**Type** polymorphic reference **Properties** Create, Filter, Group, Sort, Update **Description** The person or entity the alert is about. **Examples** • A patient experiencing kidney failure. • A location with an avian flu outbreak. • A practitioner flagged from referrals. • A medication that's flagged for special circumstances. **Referenced Objects** • Location • HealthcareProvider • Medication • PatientMedicalProcedure • Account

Additional Information for Clinical Alert in Other Objects

In addition to creating a record using these fields, you can add more details to your clinical alert record by creating records in certain other objects, and referencing your ClinicalAlert record as the parent record. Here's the list of objects you can associate to ClinicalAlert in this way, the type of information they add, and the field they use to reference ClinicalAlert.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the clinical alert.	`ParentRecordId`

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalAlertFeed
Feed tracking is available for the object.

ClinicalAlertHistory
History is available for tracked fields of the object.

ClinicalAlertShare
Sharing is available for the object.

ClinicalAlertChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalDetectedIssue

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the category associated with the issue. This field is a polymorphic relationship field. **Relationship Name** CategoryCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the issue.
`IdentificationEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the issue identification was complete.
IdentificationStartDateTime	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the issue was identified.
IdentifiedById	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account, healthcare provider, user, or device that detected the issue. This field is a polymorphic relationship field. **Relationship Name** IdentifiedBy **Relationship Type** Lookup **Refers To** Account, CareRegisteredDevice, HealthcareProvider, User
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
Name	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical detected issue record.
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient associated with the issue. This field is a relationship field. **Relationship Name** Patient **Relationship Type** Lookup **Refers To** Account
`ReferenceUri`	**Type** textarea **Properties** Create, Nillable, Update **Description** The medical references available on the issue.
`SeverityLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the impact level of the issue. Possible values are: • `High` • `Low` • `Moderate`
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the record in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the issue. Possible values are: • `Amended` • `Cancelled` • `Corrected` • `Entered in Error` • `Final` • `Preliminary` • `Registered` • `Unknown`

Usage

Indicates an actual or potential clinical issue associated with a clinical action for a patient. The category of the clinical issue, for example, drug-drug interactions or duplicate therapy, is stored in the Category Code field that has a lookup to the CodeSetBundle and CodeSet objects.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalDetectedIssueFeed
Feed tracking is available for the object.

ClinicalDetectedIssueHistory
History is available for tracked fields of the object.

ClinicalDetectedIssueChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalDetectedIssueDetail

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalDetectedIssueId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent clinical detected issue associated with the issue detail. This field is a relationship field. **Relationship Name** ClinicalDetectedIssue **Relationship Type** Lookup **Refers To** ClinicalDetectedIssue
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The code associated with the Clinical Detected Issue Detail record. This field is a polymorphic relationship field. **Relationship Name** DetailCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reference to a record that adds information to a Clinical Detected Issue record. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Relationship Type** Lookup **Refers To** Account, ClinicalEncounterDiagnosis, DiagnosticSummary, HealthcareProvider
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the relation between the Clinical Detected Issue record and the detail record. Possible values are: • `Evidence` • `Implicated` • `Mitigation`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`MitigationAuthorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The owner who is responsible for creating and executing the mitigation plan. This field is a polymorphic relationship field. **Relationship Name** MitigationAuthor **Relationship Type** Lookup **Refers To** HealthcarePractitionerFacility, HealthcareProvider, User
`MitigationAuthoringDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time of authoring the mitigation details.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical detected issue detail record.

Usage

- Use the `ClinicalDetectedIssueId` field to reference the parent ClinicalDetectedIssue record that the additional information is being associated to.
- Use the `DetailRecordId` field to reference the record with the associated information. This field looks up to the following objects:
  - Account
  - ClinicalEncounterDiagnosis
  - DiagnosticSummary
  - HealthcareProvider
- Use the `DetailType` picklist to specify the type of information that's being associated to the ClinicalDetectedIssue record.
- If the detail type is Evidence, specify either a detail code or detail record or both. If the detail type is Implicated, specify a detail record, but do not add a detail code. If the detail type is Mitigation, specify a detail code, but do not add a detail record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalDetectedIssueDetailFeed
Feed tracking is available for the object.

ClinicalDetectedIssueDetailHistory
History is available for tracked fields of the object.

ClinicalDetectedIssueDetailChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdmissionSource`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the source of the admission. Possible values are: • `Another Hospital` • `Emergency Department` • `General Practitioner Referral` • `In-Hospital Birth` • `Nursing Home` • `Other` • `Other Medical Practitioner Referral` • `Outpatient Department` • `Psychiatric Hospital` • `Rehabilitation Facility`
`Category`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the classification of the encounter. Possible values are: • `Ambulatory` • `Emergency` • `Home Health` • `Inpatient Encounter`
`DestinationFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility to which the patient is transferred. **Referenced Objects** • HealthcareFacility
`DestinationOrganizationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The organization to which the patient is transferred. **Referenced Objects** • Account
`DietPreference`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** The diet preferences of the patient. Possible values are: • `Dairy-Free` • `Gluten-Free` • `Halal` • `Kosher` • `Nut-Free` • `Vegan` • `Vegetarian`
`DischargeDispositionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the patient at discharge. **Referenced Objects** • CodeSetBundle
`Duration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The duration of the patient encounter, in the given unit of measure.
`DurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit of measurement for the encounter duration. **Referenced Objects** • UnitOfMeasure
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the encounter ended.
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where the encounter took place. **Referenced Objects** • HealthcareFacility
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical encouter record.

Field	Details
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient receiving the treatment. **Referenced Objects** • Account
`PreAdmissionIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the encounter pre-admission. **Referenced Objects** • ClinicalEncounterIdentified
`PreviousFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient's location before the admission. **Referenced Objects** • HealthcareFacility
`PreviousOrganizationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the organization where the patient was previously located. **Referenced Objects** • Account
`PriorityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the priority associated with the urgency of the encounter. **Referenced Objects** • CodeSetBundle
`ReadmissionCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code for the readmission. **Referenced Objects** • CodeSetBundle
`RelatedClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies an encounter that is related to this encounter. **Referenced Objects** • ClinicalEncounter
`ServiceAppointment`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The appointment associated with this clinical encounter. **Referenced Objects** • ServiceAppointment
`ServiceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the classification of the type of service. Possible values are:

Field	Details
	• Homoeopathy • Meditation • Naturopathy • Reflexology
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The ID of this record in its source system.
SourceSystemModified	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
SpecialCourtesy	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies a class of courtesy extended to the patient. Possible values are: • Extended • Normal • Professional • Staff • Unknown • VIP

Field	Details
`StartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date on which the encounter began.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the patient encounter. Possible values are: • `Arrived` • `Cancelled` • `Finished` • `In Progress` • `Planned` • `Triaged`
`TypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the encounter. **Referenced Objects** • CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId

Object	Type of Information	Reference Field
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterChangeEvent (API version 58.0)
Change events are available for the object.

ClinicalEncounterFeed
Feed tracking is available for the object.

ClinicalEncounterHistory
History is available for tracked fields of the object.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilies, and other relevant details. This is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterProvider

Represents the providers involved in an encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the parent clinical encounter record the diagnosis belongs to. **Referenced Objects** • ClinicalEncounter
`DiagnosisId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** References the condition or procedure relevant to the encounter. **Referenced Objects** • HealthCondition • PatientMedicalProcedure
`DiagnosisRank`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the rank of a particular diagnosis among multiple diagnoses for an encounter.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time whenthe record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time when the record was viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** A system-generated name for the ClinicalEncounterDiagnosis record.
`UsageTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the role the diagnosis plays in context of the encounter. **Referenced Objects** • CodeSetBundle

Usage

Once the diagnosis-related information is recorded in the ClinicalEncounterDiagnosis record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterDiagnosisChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

ClinicalEncounterDiagnosisFeed
Feed tracking is available for the object.

ClinicalEncounterDiagnosisHistory
History is available for tracked fields of the object.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilies, and other relevant details. This is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent clinical encounter that the clinical encounter facility record is related to, **Referenced Objects** • ClinicalEncounter
`Duration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The duration of time that the patient was present at the facility.
`DurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of time for the Duration field. **Referenced Objects** • UnitOfMeasure

Field	Details
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the patient's time at the facility during the encounter.
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The healthcare facility where the encounter occurred. **Referenced Objects** • HealthcareFacility
`FacilityTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the facility, in the context of its physical structure. **Referenced Objects** • CodeSetBundle
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time when the record was viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the ClinicalEncounterFacility record.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of the patient's time at the facility during the encounter.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the patient's presence at the facility in the context of the patient's encounter. Possible values are: • `Active` • `Completed` • `Planned` • `Reserved`

Usage

Once the facility-related information is recorded in the ClinicalEncounterFacility record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterFacilityFeed
Feed tracking is available for the object.

ClinicalEncounterFacilityHistory
History is available for tracked fields of the object.

ClinicalEncounterFacilityChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent clinical encounter that this identifier belongs to. **Referenced Objects** • ClinicalEncounter
`EffectiveDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the identifier is in effect.
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the identifier is no longer in effect.
`IdTypeId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the identifier.

Field	Details
	Referenced Objects • CodeSet • CodeSetBundle
`IdUsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of use of the identifier. Possible values are: • `Official` • `Old` • `Secondary` • `Temp` • `Usual`
`IdValue`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The unique value of the identifier. No two ClinicalEncounterIdentifier records in an org can share the same `IdValue`.
`IssuingAuthorityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The authority or organization that issued the identifier. **Referenced Objects** • Account
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the ClinicalEncounterIdentifier record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system that the identifier belongs to.

Usage

Once the identifier-related information is recorded in the ClinicalEncounterIdentifier record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterIdentifierFeed
Feed tracking is available for the object.

ClinicalEncounterIdentifierHistory
History is available for tracked fields of the object.

ClinicalEncounterIdentifierChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalEncounterProvider

Represents the providers involved in an encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent clinical encounter that the ClinicalEncounterProvider record belongs to. **Referenced Objects** • ClinicalEncounter.
`Duration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The duration of the performer's participation in the encounter.
`DurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measurement for the duration field.
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the provider's participation in the encounter ended.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the ClinicalEncounterProvider record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The person who is performing care in the encounter. **Referenced Objects** • HealthcareProvider
`PractitionerTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the role of the practitioner in the encounter. For example, admitter, attender discharger, or escort. **Referenced Objects** • CodeSetBundle
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the provider's participation in the encounter started.

Usage

Once the provider-related information is recorded in the ClinicalEncounterProvider record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterProviderFeed
Feed tracking is available for the object.

ClinicalEncounterProviderHistory
History is available for tracked fields of the object.

ClinicalEncounterProviderChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent ClinicalEncounter record that this ClinicalEncounterReason record belongs to. **Referenced Objects** • ClinicalEncounter
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of this encounter reason.
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that indicates the reason why the encounter took place. **Referenced Objects** • CodeSetBundle
`ReasonReferenceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the encounter. **Referenced Objects** • HealthCondition • CareObservation • PatientMedicalProcedure

Usage

Once the reasons for the encounter is recorded in the ClinicalEncounterReason record using the ReasonCodeId and ReasonReferenceId fields, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterReasonFeed
Feed tracking is available for the object.

ClinicalEncounterReasonHistory
History is available for tracked fields of the object.

ClinicalEncounterReasonChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`,`delete()`,`describeLayout()`,`describeSObjects()`,`getDeleted()`,`getUpdated()`,`query()`, `retrieve()`,`search()`,`undelete()`,`update()`,`upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent ClinicalEnounter record that this ClinicalEncounterSvcRequest record belongs to. **Referenced Objects** • ClinicalEncouter
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The service request that the encounter is based on.

Field	Details
	Referenced Objects • ClinicalServiceRequest
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical encounter service request record.

Usage

Once the service request-related information is recorded in the ClinicalEncounterSvcRequest record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterSvcRequestFeed
Feed tracking is available for the object.

ClinicalEncounterSvcRequestHistory
History is available for tracked fields of the object.

ClinicalEncounterSvcRequestChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents site of the body associated with the service request. **Referenced Objects** • CodeSetBundle
`CategoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the category of the service request. **Referenced Objects** • CodeSetBundle
`ConditionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The condition that justifies the service request. **Referenced Objects** • HealthCondition
`DateSigned`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date the service request was signed.
`DiagnosticReportId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The diagnosis that justifies the service request. **Referenced Objects** • ClinicalEncounterDiagnosis
`DiseaseInvestigationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The disease investigation related to the clinical service request. This field is a relationship field. **Relationship Name** DiseaseInvestigation **Refers To** DiseaseInvestigation
`EncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the service request. **Referenced Objects** • ClinicalEncounter
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The end date and time for the service request.
`FacilityCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-generated code for the facility where the service request is to be performed. **Referenced Objects** • CodeSetBundle
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where the service request is to be performed. **Referenced Objects** • HealthcareFacility
`HasPrerequisites`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether there are any prerequisites for the service request. If the value of this field is *`true`*, then you can't select a `PrerequisiteCodeId`.
`IsAccepted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the clinical service request is accepted (*`true`*) or not (*`false`*). The default value is *`false`*.
`IsIgnored`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the request should be ignored.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical service request.
`ObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that justifies the service request. **Referenced Objects** • ClinicalObservation
`OriginalRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A reference to the original service request the service request replaces. **Referenced Objects** • ClinicalServiceRequest

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the clinical service request record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User Note: To enable queues for the Clinical Service Request object, change the sharing settings for the object from Controlled By Parent to Private.
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient associated with the service request. **Referenced Objects** • Account
`PatientInstruction`	**Type** textarea **Properties** Create, Nillable, Update **Description** Instructions for the patient.
`PerformerId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person or device that performs the service request.

Field	Details
	Referenced Objects • Account • Asset • HealthcareProvider • CareRegisteredDevice
`PerformerTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type or role of the person performing the service request. **Referenced Objects** • CodeSetBundle
`PrerequisiteCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-generated code that represents the prerequisites for the service request. You can't select a record for this field if the `HasPrerequisites` field is set to *`true`*. **Referenced Objects** • CodeSetBundle
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the priority of the service request. Possible values are: • `ASAP` • `Routine` • `Stat` • `Urgent`
`QuantityDenominator`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The denominator value of the quantity associated with the service request.
`QuantityNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator value of the quantity associated with the service request.
`QuantityNumeratorUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the numerator value of the quantity associated with the service request. **Referenced Objects** • UnitOfMeasure
`QuantityType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates the type of quantity related to the service request. Possible values are: • `Range` • `Ratio`
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the justification for the service request. **Referenced Objects** • CodeSetBundle

Field	Details
`RequestCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the service request. **Referenced Objects** • CodeSetBundle
`RequesterId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person or device raising a service request. **Referenced Objects** • Account • Asset • HealthcareProvider • CareRegisteredDevice
`ServiceRequestGroupIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier that ties the service request to its batch of requests. **Referenced Objects** • Identifier
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time for the service request.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The status of the service request. Possible values are: • `Active` • `Completed` • `Draft` • `Entered-in-Error` • `On-Hold` • `Revoked` • `Unknown`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The type of the service request.

Field	Details
	Possible values are: • `Directive` • `Filler-Order` • `Instance-Order` • `Option` • `Order` • `Original-Order` • `Plan` • `Proposal` • `Reflex-Order`

Additional Information for ClinicalServiceRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalServiceRequest record by creating records in certain other objects, and referencing your ClinicalServiceRequest record as the parent record. Here's the list of objects you can associate to ClinicalServiceRequest in this way, the type of information they add, and the field they use to reference ClinicalServiceRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the service request.	ParentRecordId
ClinicalServiceRequestDetail	Associates the service request with various other records and defines the nature of the association. For instance, if the service request is based on an associated record.	ClinicalServiceRequestId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalServiceRequestFeed
Feed tracking is available for the object.

ClinicalServiceRequestHistory
History is available for tracked fields of the object.

ClinicalServiceRequestOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

ClinicalServiceRequestShare (API version 56.0)
Sharing is available for the object.

ClinicalServiceRequestChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalServiceRequestId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the parent service request record. **Referenced Objects** • ClinicalServiceRequest
`DetailCodeId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a clinical service request record. **Referenced Objects** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a record that adds information to a clinical service request record.

Field	Details
	Referenced Objects • ClinicalServiceRequest • MedicationRequest • HealthcareFacility • CareObservation • HealthCondition • DiagnosticSummary • Specimen
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the relation between the service request and the detail record. Possible values are: • `Based On` • `Body Site` • `Reason Reference` • `Request Facility` • `Specimen`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the clinical service request detail record.

Usage

ClinicalServiceRequestDetail records add additional information to ClinicalServiceRequest records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests or medication requests
- Body Site: Code sets or code set bundles
- Reason Reference: Health conditions, care observations, or diagnostic summaries
- Request Facility: Healthcare facilities, code sets, or code set bundles

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the clinical service request record it belongs to using the `ClinicalServiceRequestId` field.

One record of ClinicalServiceRequestDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent clinical service request record, multiple records of ClinicalServiceRequestDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalServiceRequestDetailFeed
Feed tracking is available for the object.

ClinicalServiceRequestDetailHistory
History is available for tracked fields of the object.

ClinicalServiceRequestDetailChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

CodeSet

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Code`	**Type** string

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The system-defined code that's represented by this code set.
`CodeDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information associated with the code set.
`CodeSetKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Represents a unique key that identifies the concept represented by code sets across different systems and versions. This key isn't case-sensitive.
`CodeSetType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of the code set.
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The end date of the code set's effective period.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the code set is an active code set.

Field	Details
IsCustomCode	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the code set is defined by a specific organization, as opposed to recognized across the industry.
IsPrimary	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the code set is the primary code set for the concept. That is, it was selected manually by a user instead of being selected by an automated process.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
Name	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The textual representation of the meaning of the code.
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description A reference to the person who owns the code set record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system that sets the context for the code and defines its meaning.
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date of the code set's effective period.
`SystemVersion`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The version of the source system the code belongs to.

Usage

Code sets are used across multiple features and objects to represent coded, system-defined information about various entities. These codes are usually industry recognized codes from systems like LOINC or SNOMED.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CodeSetChangeEvent (API version 59.0)
Change events are available for the object.

CodeSetBundle

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CodeSet10Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet11Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet12Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet13Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet14Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.

Field	Details
`CodeSet15Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet1Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet2Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet3Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet4Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet5Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.

Field	Details
`CodeSet6Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet7Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet8Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSet9Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A code set that represents the conceptual entity represented by the code set bundle.
`CodeSetBundleKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A unique key that represents the concept referenced by the bundled code sets. This value is unique, but not case sensitive.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The last date that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of a conceptual entity referenced by the different code sets grouped together in the bundle.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** References the user who owns the code set bundle record.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of the code set bundle. This field can be used to group together code set bundles of similar types. Add values to this picklist as needed for your business functions.

Usage

The different code sets that represent the same conceptual entity are referenced using the different `CodeSetId` fields, and then given a unique `CodeSetBundleKey`. This object can't have more than one record referencing the same group of code sets. Though the industry defines code set bundles as supporting infinite references to code sets, the Salesforce implementation supports a maximum of fifteen code set references in a bundle.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CodeSetBundleChangeEvent (API version 59.0)
Change events are available for the object.

ContactProfile

Represents information about an individual, such as their ethnicity, citizenship, birth place, race, and so on. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdvancementGraduationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date of the person's first graduation from an institution.
`BirthCountryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual's country of birth. This field is a relationship field. **Relationship Name** BirthCountry **Refers To** GeoCountry
`BirthPlace`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The individual's place of birth.
`BirthSex`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the sex of an individual assigned at birth, as defined by the Office of the national Coordinator for Health IT (ONC). This extension aligns with the C-CDA Birth Sex Observation (LOINC 76689-9). Possible values are: • `Female` • `Intersex` • `Male` • `PreferNotToDisclose`—Prefer not to Disclose • `Unknown`
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contact associated with the contact profile record. This field is a relationship field. **Relationship Name** Contact **Relationship Type** Master-detail **Refers To** Contact (the master object)
`Ethnicity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the ethnicity of the individual. Possible values are: • `Hispanic or Latino`

Field	Details
	• `Not Hispanic or Latino` • `Not Selected`
`GenerationalCohort`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person's age group, or generational cohort, based on their birth date.
`HighestEducationLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the highest educational qualification of the individual. Possible values are: • `Graduate` • `High School` • `Masters` • `Other` • `PhD`
`HousingStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the housing status of the contact, such as evicted, homeless, or home owner.
`IsFirstGenerationStudent`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the individual is the first generation to enroll in education beyond high school. The default value is `false`.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record, a record related to this record, or a list view.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (`LastReferencedDate`) but not viewed it.
`LivingArrangementType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of living arrangement, such as alone or with parents.
`Location`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the contact currently resides.
`MilitaryBranch`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the military branch if the individual has ever enlisted in the military. Possible values are: • `Air Force` • `Army` • `Coast Guard` • `Marine Corps` • `Navy`

Field	Details
	• `Other` • `Space Force`
`MilitaryService`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the current status of military service. Possible values are: • `Active Duty` • `Active Reserve` • `Full time` • `Other` • `Part time` • `Retired` • `Unknown` • `Veteran`
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name for this record.
`PrimaryCitizenshipId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary citizenship held by the individual. This field is a relationship field. **Relationship Name** PrimaryCitizenship **Refers To** GeoCountry
`PrimaryCitizenshipType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of primary citizenship held by the individual. Possible values are: • `Asylum` • `National` • `Other` • `Refugee`
`Race`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the race of the individual. Possible values are: • `Alaska Native` • `American Indian` • `Asian` • `Black or African American` • `Native Hawaiian or Other Pacific Islander` • `White`
`ResidenceSubType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the subtype of residence.
`ResidenceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of residence, such as trailer, single-family home, or assisted living.
`SecondaryCitizenshipId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The secondary citizenship of the individual if they hold dual citizenship. This field is a relationship field. **Relationship Name** SecondaryCitizenship **Refers To** GeoCountry
`SecondaryCitizenshipType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of secondary citizenship held by the individual. Possible values are: • `Asylum` • `National` • `Other` • `Refugee`
`TribalAffiliationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the tribe affiliated with the contact.
`Website`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** A website that's associated with the contact.

HealthcareFacility

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the business account of the facility. **Referenced Objects** • Account
`AreResearchStudiesConducted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether research studies are conducted in the healthcare facility (`true`) or not (`false`). This field is available in API version 63.0 when Site Management is enabled. The default value is `false`.
`AvailabilityExceptions`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The times when the facility isn't available. Only non-standard time-offs are recorded in this field. **Examples** Facility time off because of a natural disaster.
`AverageActualPtcpEnrlDrtn`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average actual number of days spent enrolling participants at the site. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
AverageActlPtcpEnrlRate	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The average actual participant enrollment rate for all research studies at the site. This field is available in API version 64.0 and later when Site Management is enabled.
AverageOpdPatientCount	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average count of the patients that visit the OPD at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled.
AvgActualPtcpEnrlCount	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average actual number of participants that are enrolled for the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
AvgClnclTrialAgreeDrtn	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average time taken to execute the clinical trial agreement. This field is available in API version 62.0 and later when Site Management is enabled.
AvgInvtglProductReleaseDrtn	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of days between the start of the site activation process to the release of the investigational product at the site. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
`AvgProjectedPtcpEnrlCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of participants that are expected to enroll for the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
`AvgProjectedPtcpEnrlDrtn`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average projected number of days to enroll participants at the site. This field is available in API version 62.0 and later when Site Management is enabled.
`AvgProtocolDeviationCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of protocol deviations reported during the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
`AvgQualVstToInitVstDrtn`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of days between the site qualification visit and site initiation visit. This field is available in API version 62.0 and later when Site Management is enabled.
`AvgRegltyDocTrnarndDrtn`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average turnaround time for the preparation of the regulatory documents for Institutional Review Board (IRB) or the Ethics Committee (EC) submission. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
AvgRsrchEthicalReviewDrtn	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the average duration required for an approval for the clinical trial at the heathcare facility from the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • 30 - 60 Days • 61 - 90 Days • 91 - 120 Days • Greater than 120 Days • Less than 30 Days
AvgSiteActvToFstPtcpDrtn	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of days between the site activation and the first participant visit to the site.
AvgSiteActvToLastPtcpDrtn	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The average number of days between the site activation and the last participant visit to the site. This field is available in API version 62.0 and later when Site Management is enabled.
Classification	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the classification of the healthcare facility, such as Previous Partner, Key Opinion Leader, and Novice Member. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: • Key Opinion Leader

Field	Details
	• `Novice Member.` • `Previous Partner`
`ClinicalTrialAgreementType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of clinical trial agreement that can be done with the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `Tetra-Partite` • `Tripartite`
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider associated with the facility. This field is a relationship field. This field is available in API version 62.0 and later when Site Management is enabled. **Relationship Name** HealthcareProvider **Refers To** HealthcareProvider
`InvestigationalProductType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of investigational product available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `Biologic` • `Device` • `Diagnostic` • `Drug` • `Others`

Field	Details
	• Palliative • Vaccine
InvtglProdtDestructionCpbl	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of Investigational Product disposal capability. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Off-Site • On-Site • Others
InvtglProdtPreparationCpbl	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the list of handling equipment available at the facility for the investigational product. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Extemporaneous Preparation • Horizontal Laminar Flow Hood • Non-Vented Glove Box • Other • Vented Glove Box • Vertical Laminar Flow Hood
InvtglProductStorageCpbl	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the features of the investigational product store available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • Access Controlled • Back-Up Power

Field	Details
	• `Minimum and Maximum Temperature Monitoring` • `Temperature Alarm` • `Temperature Monitoring` • `Temperature Monitoring Log Generation`
`IsAfflWithSiteMgmtOrg`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare facility is affiliated to the site management organization. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`FacilityTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the facility in terms of that functions performed. **Referenced Objects** • CodeSetBundle
`IsAlwaysOpen`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the facility is open during all hours.
`IsDedResearchStudyRoomAvl`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a dedicated room is available at the healthcare facility to conduct the research study. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.

Field	Details
`IsDedRsrchStdyMntrRmAvl`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a dedicated room is available at the healthcare facility to monitor the research study. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsGoodClnclPracTrnPrvd`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether good clinical practice training is provided at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsPgxSpcmnCollAvl`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the pharmacogenoic specimen collection is available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsPkpdSpcmnCollStrgAvl`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether PKPD specimen collection and storage is available at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsRsrchEthicalRvwSbmsSupp`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the facility supports the regulatory document submission to the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsRsrchStudyMtrlStoreAvl`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a store is available at the healthcare facility to keep the research study materials, such as laboratory kits. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsSatelliteSite`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare facility is a satellite site of another healthcare facility (`true`) or not (`false`). This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`IsTrainingProvided`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a training is provided to the research staff at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date that the record was viewed.
`LicensedBedCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of licensed beds the facility has.
`LocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the location record representing the facility's geolocation. **Referenced Objects** • Location
`LocationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of the facility in terms of its physical structure. Possible values are: • `Building` • `Facility` • `House` • `ICU Ward`
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the healthcare facility record.
`ParentHealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent facility that the facility is a part of. **Examples** The hospital that an ER wing is a part of. **Referenced Objects** • HealthcareFacility
`PatientAgeRange`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the age range of the patients at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `18 to 64` • `Greater than or Equal to 65` • `Less than or Equal to 17`
`RegulatoryViolationCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of regulatory violations reported during the research study at the site. This field is available in API version 62.0 and later when Site Management is enabled.
`ResearchStudyMethod`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the method of conducting the study at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled.

Field	Details
	Possible values are: • `Hybrid` • `Traditional` • `Virtual`
`ResearchStudyPhase`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the phases under which the study is conducted. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `Phase 1` • `Phase 2` • `Phase 3` • `Phase 4`
`ResearchStudyStartYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start year of the research study at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled.
`ResearchStudyType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of research study conducted at the healthcare facility. This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `Expanded Access` • `Interventional` • `Observational`
`RsrchEthicalRvwComteType`	**Type** multipicklist

Field	Details
	Properties Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of the Institutional Review Board (IRB) or Ethics Committee (EC). This field is available in API version 62.0 and later when Site Management is enabled. Possible values are: • `30 - 60 Days` • `61 - 90 Days` • `91 - 120 Days` • `Greater than 120 Days` • `Less than 30 Days`
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`UnitOfMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure that's used to calculate the duration of a specific activity at the facility. This field is available in API version 62.0 and later when Site Management is enabled. This field is a relationship field.

Field	Details
	Relationship Name UnitOfMeasure **Refers To** UnitOfMeasure

Additional Information for HealthcareFacility in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthcareFacility record by creating records in certain other objects, and referencing your HealthcareFacility record as the parent record. Here's the list of objects you can associate to HealthcareFacility in this way, the type of information they add, and the field they use to reference HealthcareFacility.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the facility.	`ParentRecordId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareFacilityChangeEvent (API version 59.0)
Change events are available for the object.

HealthcareFacilityFeed
Feed tracking is available for the object.

HealthcareFacilityHistory
History is available for tracked fields of the object.

HealthCondition

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AbatementEndDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The end date and time of the abatement period.
`AbatementStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of the abatement period or the specific date and time when the condition abated.
`AssertionSourceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person made the assertion about the condition. This may be a physician, a patient, or even the patient's contact. **Referenced Objects** • Account • HealthcareProvider
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case associated with the health condition of the disease outbreak. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The clinical encounter that the immunization was a part of. **Referenced Objects** • ClinicalEncounter
`ConditionCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the condition. **Referenced Objects** • CodeSetBundle
`ConditionStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the condition. Possible values are: • `Active` • `Inactive` • `Recurrence` • `Relapse` • `Remission` • `Resolved`
`DiagnosticStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The diagnostic status of the condition. Possible values are: • `Confirmed` • `Differential` • `Entered in error` • `Provisional`

Field	Details
	• `Refuted` • `Unconfirmed`
`ExtlProblemDefIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the external problem definition in the source system.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the health condition record.
`OnsetEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the onset period.
`OnsetStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The start date and time of the onset period or the specific date and time when the condition manifested.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the health condition record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient who is afflicted with the condition. **Referenced Objects** • Account
`ProblemDefinitionId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the problem definition in the PGI library that was used to instantiate the HealthCondition record in a care plan. This field is available from version 57.0 This field is a relationship field. **Relationship Name** ProblemDefinition

Field	Details
	Relationship Type Lookup **Refers To** ProblemDefinition
`ProblemDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description for the condition as a problem in a care plan. This field is available from version 57.0
`ProblemName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the condition as a problem in a care plan. This field is available from version 57.0
`RecordCreationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record of the condition was created.
`RecordCreatorId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who created the record of the condition. **Referenced Objects** • Account • HealthcareProvider
`ReportDate`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date the health condition was reported.
`Severity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the severity of the condition. Possible values are: • `Mild` • `Moderate` • `Severe`
`SiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the site of the condition on the patient's body. **Referenced Objects** • CodeSetBundle
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The identifier for the record in its source system.
`SourceSystemModified`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`StageId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the stage of the condition. **Referenced Objects** • CodeSetBundle
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The contextual type of the condition. Possible values are: • `Encounter Diagnosis` • `Problem List Item`
`DiagnosticStatusCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the category of a patient's diagnosis status. Possible values are: • `Confirmed` • `Probable` • `Suspected` • `Unknown`

Additional Information for HealthCondition in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthCondition record by creating records in certain other objects, and referencing your HealthCondition record as the parent record. Here's the list of objects you can associate to HealthCondition in this way, the type of information they add, and the field they use to reference HealthCondition.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the health condition.	`ParentRecordId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthConditionChangeEvent (API version 58.0)
Change events are available for the object.

HealthConditionOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

HealthConditionShare (API version 56.0)
Sharing is available for the object.

HealthConditionDetail
This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

HealthConditionDetail

This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** Polymorphic Master-Detail reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a HealthCondition record.

Field	Details
	Referenced Objects CodeSet, CodeSetBundle
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Speicifies the type of information represented by the detail code that's accosicated to the HealthCondition record. Possible values are: • `Body Site` • `Laterality`
`HealthConditionId`	**Type** Master-Detail reference **Properties** Create, Filter, Group, Sort **Description** The parent HealthCondition record to which the body site and laterality information is being added. **Referenced Objects** HealthCondition
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the HealthConditionDetail record.

Usage

- Use the HealthConditionId field to reference the parent HealthCondition record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of code that's being associated to the HealthCondition record.
- Use the DetailCodeId field to reference the code set or code set bundle record with the associated information.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthConditionDetailFeed on page 1409
Feed tracking is available for the object.

HealthConditionDetailHistory on page 1418
History is available for tracked fields of the object.

HealthConditionDetailChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

HealthRiskEvaluation

Represents the evaluation of health risks. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical encounter associated with the health risk evaluation. This field is a relationship field.

Field	Details
	Relationship Name ClinicalEncounter **Refers To** ClinicalEncounter
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the evaluation ended.
`EvaluatorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account, healthcare provider, facility, or registered device associated with the health risk evaluation. This field is a polymorphic relationship field. **Relationship Name** Evaluator **Refers To** Account, CareRegisteredDevice, Contact, HealthcarePractitionerFacility, HealthcareProvider
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
`MethodCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set or code set bundle that represents the method used to evaluate the risk. This field is a polymorphic relationship field. **Relationship Name** MethodCode **Refers To** CodeSet, CodeSetBundle
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`PrimaryHealthConditionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The health condition that was assessed during the health risk evaluation. This field is a relationship field. **Relationship Name** PrimaryHealthCondition **Refers To** HealthCondition
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The assessment or the disease investigation associated with the health risk evaluation. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Refers To** Assessment, DiseaseInvestigation
`RiskMitigationInfo`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The evaluator's advice to reduce or manage the identified risks.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the evaluation started.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the health risk evaluation. Possible values are: • `amended`—Amended • `appended` • `cancelled` • `cannotBeObtained` • `corrected` • `enteredInError` • `final` • `preliminary` • `registered` • `specimenInProcess` • `unknown`

Field	Details
	The default value is `registered`.
`SubjectId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The account associated with the health risk evaluation. This field is a polymorphic relationship field. **Relationship Name** Subject **Refers To** Account
`TypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set or code set bundle that represents the type of health risk evaluation. This field is a polymorphic relationship field. **Relationship Name** TypeCode **Refers To** CodeSet, CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthRiskEvalDetail

Represents additional details of a health risk evaluation, including the basis and reason for the evaluation. This object is available in API version XX.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The reference record related to the health risk evaluation record. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Refers To** CareObservation, DiagnosticSummary, HealthCondition
`DetailType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of the health risk evaluation detail. Possible values are: • `Basis` • `ReasonReference`—Reason The default value is `ReasonReference`.
`HealthRiskEvaluationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The health risk evaluation associated with the risk evaluation detail. This field is a relationship field. **Relationship Name** HealthRiskEvaluation **Relationship Type** Master-detail **Refers To** HealthRiskEvaluation (the master object)

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

HealthRiskEvalOutcome

Represents the outcome of a risk evaluation, such as the probability of disease occurrence. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalInformation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The additional information that explains the rationale for the risk prediction.
`HealthRiskEvaluationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The health risk evaluation associated with the risk evaluation outcome.

Field	Details
	This field is a relationship field. **Relationship Name** HealthRiskEvaluation **Relationship Type** Master-detail **Refers To** HealthRiskEvaluation (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MaximumRiskProbabilityValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum probability of the evaluation outcome.
`MinimumRiskProbabilityValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The minimum probability of the evaluation outcome.
`RiskCodeSetValueId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The code set or code set bundle that represents the value that determines the severity of the risk, such as high, medium, or low. This field is a polymorphic relationship field. **Relationship Name** RiskCodeSetValue **Refers To** CodeSet, CodeSetBundle
`RiskEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time after which the subject is no longer at risk of the outcome.
`RiskNumericValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The value that quantifies the severity of the health risk.
`RiskOutcomeCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code set bundle that represents the possible outcome of a risk evaluation. This field is a polymorphic relationship field. **Relationship Name** RiskOutcomeCode **Refers To** CodeSet, CodeSetBundle
`RiskRangeMaximumValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The end of the range until which the subject is at risk of the evaluation outcome.

Field	Details
`RiskRangeMinimumValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The starting point of the range at which the subject is at risk of the evaluation outcome.
`RiskRangeUomId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the risk range. This field is a relationship field. **Relationship Name** RiskRangeUom **Refers To** UnitOfMeasure
`RiskStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the subject is at risk of the outcome.
`RiskValueType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of the health risk evaluation outcome value. Possible values are: • `Probable` • `Qualitative` • `Relative` The default value is `Probable`.

Identifier

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description related to the identifier.
`EffectiveDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the identifier is valid.
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the identifier is no longer valid.
`IdTypeId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of ID the identifier is. **Referenced Objects** • CodeSet

Field	Details
	• CodeSetBundle
`IdUsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of use of the ID. Possible values are: • `Official` • `Old` • `Secondary` • `Temp` • `Usual`
`IdValue`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The value of the identifier.
`IdentifierKey`	**Type** string **Properties** Filter, Group, idLookup, Nillable, Sort **Description** A unique key assigned to the identifier record. This is a calculated field.
`IssuingAuthorityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The authorized body that issued the identifier. **Referenced Objects** • Account

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name for the identifier record.
`ParentRecordId`	**Type** Polymorphic master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent entity associated with the identifier. **Referenced Objects** • Account • BoardCertification • Contact • CareRegisteredDevice • Medication • HealthCondition • AllergyIntolerance • PatientMedicalProcedure • PatientImmunization • MedicationStatement • ClinicalEncounter • HealthcareFacility

Field	Details
	• HealthcareProvider • ClinicalAlert • MedicationRequest • DiagnosticSummary • HealthcarePractitionerFacility • ClinicalServiceRequest • ClinicalDetectedIssue—This value is available in API version 55.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from which the identifier record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the identifier record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the identifier record was last modified in its source system.

Usage

The identifier object is used to assign identifiers to records in various other objects. Here's a list of the objects whose records you can add identifiers to:

- Account
- Contact
- Board Certification
- Medication
- HealthCondition
- AllergyIntolerance
- PatientMedicalProcedure

- PatientImmunization
- MedicationStatement
- ClinicalEncounter
- HealthcareFacility
- ClinicalAlert
- MedicationRequest
- DiagnosticSummary
- HealthcarePractitionerFacility
- ClinicalServiceRequest
- ClinicalDetectedIssue

You connect the identifier record to its related record in any of the listed objects by referencing that record using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IdentifierChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BatchNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the batch number of the medication.
`BrandNameAlternative`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The branded alternative for a generic medication. This field is available in API version 56.0 and later.
`ExpirationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the expiration date of the medication.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`ManufacturerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The company that makes the medicine. **Referenced Objects** • Account
`MedicationCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category of the medication. This field is available in API version 56.0 and later. Possible values are:

Field	Details
	• `Branded Product` • `Generic Product` • `Innovator Product` • `Therapeutic Moeity`
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that identifies a medication. **Referenced Objects** • CodeSetBundle
`MedicationFormId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code for the dosage form this medication is manufactured in. **Referenced Objects** • CodeSetBundle
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the medication.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the medication record.
`ProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The product that's associated with the medication. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Financial Assistance Program permission set.
`QuantityDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total volume of the medication contained in the packaged product.
`QuantityNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount of the medication contained in the packaged product.
`QuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The measurement unit for the quantity. **Referenced Objects** • UnitOfMeasure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of this record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the medication. Possible values are: • `Active` • `Entered in error` • `Inactive`

Additional Information for Medication in Other Objects

In addition to creating a record using these fields, you can add more details to your Medication record by creating records in certain other objects, and referencing your Medication record as the parent record. Here's the list of objects you can associate to Medication in this way, the type of information they add, and the field they use to reference Medication.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication record.	`ParentRecordId`
MedicinalIngredient	Adds information about the different ingredients used in the medication.	`ParentRecordId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationChangeEvent (API version 59.0)
Change events are available for the object.

MedicinalIngredient

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

MedicinalIngredient

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`IngredientId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Sort, Update **Description** The substance that's used as an ingredient in the medication. If the ingredient is another medication or drug, reference a Medication record. If the ingredient is not a medication, reference a code set bundle record with the system-defined code that represents the ingredient. **Referenced Objects** Medication, CodeSetBundle
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the ingredient is an active ingredient in the medication. An active ingredient affects the therapeutic action of the medication. The default value is 'false'.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.
`OwnerId`	**Type** Polymorphic reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Referenced Objects** Group, User
`ParentRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The medication that this ingredient is a part of. This is a relationship field. **Referenced Objects** Medication
`StrengthDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator value of the ingredient's strength or quantity in the medication.

Field	Details
StrengthDenominatorUnitId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of StrengthDenominator **Referenced Objects** UnitOfMeasure
StrengthNumerator	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator value of the ingredient's strength or quantity in the medication.
StrengthNumeratorUnitId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of StrengthNumerator This is a relationship field. **Refers To** UnitOfMeasure

Usage

Ingredients are added to a medication record by creating MedicinalIngredient records to represent each ingredient, and then referencing the medication record using the ParentRecordId field in all the MedicinalIngredient records.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicinalIngredientChangeEvent **on page 1404** **(API Version 62.0)**
Change events are available for the object.

MedicinalIngredientFeed
Feed tracking is available for the object.

MedicinalIngredientHistory **on page 1418**
History is available for tracked fields of the object.

MedicinalIngredientShare on page 1427
Sharing is available for the object.

MedicationAdministration

Represents an instance of medication administered to a patient. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical encounter associated with the medication administration. This field is a relationship field. **Relationship Name** ClinicalEncounter **Refers To** ClinicalEncounter
`DeviceCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The device code set bundle associated with the medication administration, representing the device used during the administration. This field is a relationship field. **Relationship Name** DeviceCode **Refers To** CodeSetBundle
`EndDate`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The end date and time when the administration occurred (or didn't occur).
`IsSubPotent`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the full dose wasn't administered (true) or not (false). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MedicationId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The medication associated with the medication administration. This field is a relationship field. **Relationship Name** Medication **Refers To** Medication

Field	Details
`MedicationRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication request associated with the medication administration. This field is a relationship field. **Relationship Name** MedicationRequest **Refers To** MedicationRequest
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the medication administration.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient associated with the medication administration. This field is a relationship field. **Relationship Name** Patient

Field	Details
	Relationship Type Master-detail **Refers To** Account (the master object)
`RecordedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the occurrence of the medication administration was first captured.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The start date and time when the administration occurred (or didn't occur).
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the medication administration. Possible values are: • `Completed` • `EnteredInError` • `InProgress` • `NotAdministered` • `OnHold` • `Stopped` • `Unknown` The default value is `InProgress`.
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The status reason code set bundle associated with the medication administration indicating why the administration wasn't performed. This field is a relationship field. **Relationship Name** StatusReasonCode **Refers To** CodeSetBundle
`SubPotentReasonId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The sub potent reason code set bundle associated with the medication administration, representing the reason why the full dose wasn't administered. This field is a relationship field. **Relationship Name** SubPotentReason **Refers To** CodeSetBundle
`TypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type code set bundle associated with the medication administration that indicates the type of medication administration. This field is a relationship field. **Relationship Name** Type **Refers To** CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationAdministrationChangeEvent on page 1404
Change events are available for the object.

MedicationAdministrationHistory on page 1418
History is available for tracked fields of the object.

MedicationAdministrationOwnerSharingRule on page 1423
Sharing rules are available for the object.

MedicationAdministrationShare on page 1427
Sharing is available for the object.

MedicationAdministrationDtl
Represents the details of an instance of medication administered to a patient. This object is available in API version 64.0 and later.

MedicationAdministrationDtl

Represents the details of an instance of medication administered to a patient. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a medication administration record. This field is a relationship field. **Relationship Name** DetailCode **Refers To** CodeSet
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** References a record that adds information to a medication administration record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name DetailRecord **Refers To** Account, CareObservation, CarePlan, DiagnosticSummary, HealthCondition, HealthcareProvider, MedicationAdministration, MedicationDispense, MedicationRequest, MedicationStatement, PatientMedicalProcedure
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the relation between the medication administration and the medication administration detail record. Possible values are: • `BasedOn` • `PartOf` • `PerformerDetail` • `ReasonReference`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MedicationAdministrationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The medication administration associated with the medication administration detail.

Field	Details
	This field is a relationship field. **Relationship Name** MedicationAdministration **Relationship Type** Master-detail **Refers To** MedicationAdministration (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationAdministrationDtlChangeEvent on page 1404
Change events are available for the object.

MedicationAdministrationDtlHistory on page 1418
History is available for tracked fields of the object.

MedicationDispense

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered This object is available in API version 54.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CollectedBy`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The contact, account, or a healthcare provider who collected the dispensed medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field.

Field	Details
	Relationship Name CollectedBy **Relationship Type** Lookup **Refers To** Account, Contact, HealthcareProvider
`ContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter that establishes the context for the dispense of a medication. **Refers To** • ClinicalEncounter
`DeliveryLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the dispensed medication will be delivered. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. **Relationship Name** DeliveryLocation **Relationship Type** Lookup **Refers To** HealthcareFacility, Location
`DispenseTypeCodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that identifies the dispense event type. For instance, a first fill, trial fill, or refill. **Refers To** • CodeSet

Field	Details
	• CodeSetBundle
`DispensedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication was handed over.
`HealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the dispense occurred. **Refers To** • HealthcareFacility
`IsSubstituted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a substitute medication was dispensed. The default value is `false`. This field is available in API version 55.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.

Field	Details
MedAdministrationSettingCategory	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the setting in which the medication is expected to be administered to the patient. Possible values are: • Inpatient • Outpatient • Community • Discharge
MedicationCodeId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that identifies the medication that's dispensed. **Refers To** • CodeSet • CodeSetBundle
MedicationId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication that's dispensed. **Relationship Name** Medication **Relationship Type** Lookup **Refers To** • Medication
Name	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient for whom the medication is dispensed. **Refers To** • Account
`PreparedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication was prepared for dispense.
`PrimaryDetectedIssueId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary clinical issue associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** PrimaryDetectedIssue **Relationship Type** Lookup **Refers To** ClinicalDetectedIssue
`PrimaryMedicationRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary medication request that authorized the dispense of the medication.

Field	Details
	Refers To • MedicationRequest
`PrimaryProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary medical procedure associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** PrimaryProcedure **Relationship Type** Lookup **Refers To** PatientMedicalProcedure
`Quantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity of medication that was dispensed.
`QuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the quantity of medication that was dispensed. **Refers To** • UnitOfMeasure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.

Field	Details
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
SourceSystemModifiedDateTime	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when this item was last changed in the source system.
Status	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the dispense event. Possible values are: • Cancelled • Completed • Declined • Entered-In-Error • In-Progress • On-Hold • Preparation • Stopped • Unknown
StatusReasonCodeId	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the specified status. **Refers To** • CodeSet • CodeSetBundle

Field	Details
StatusReasonRelatedIssueId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies clinical issue that resulted in the status of the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** StatusReasonRelatedIssue **Relationship Type** Lookup **Refers To** ClinicalDetectedIssue
SubstitutedById	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the user or healthcare provider who substituted the medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. **Relationship Name** SubstitutedBy **Relationship Type** Lookup **Refers To** HealthcareProvider, User
SubstitutionReason	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the reason for substituting the medication. Possible values are: • `Continuing therapy` • `Formulary policy` • `Out of stock`

Field	Details
	• `Regulatory requirement` This field is available in API version 55.0 and later.
SubstitutionType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of substitution done for the medication. Possible values are: • `Brand composition` • `Equivalent` • `Equivalent composition` • `Formulary` • `Generic composition` • `None` • `Therapeutic alternative` • `Therapeutic brand` • `Therapeutic generic` This field is available in API version 55.0 and later.
`SupplyDaysCount`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The number of days that the dispensed supply is expected to last.

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationDispense record by creating records in certain other objects, and referencing your MedicationDispense record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication dispense.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationDispenseChangeEvent (API version 59.0)
Change events are available for the object.

MedicationDispenseFeed
Feed tracking is available for the object.

MedicationDispenseHistory
History is available for tracked fields of the object.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AllowedSubstitutionTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of substitution that's allowed. This field can't be used if the `CanSubstitute` field is set to *`true`*. **Referenced Objects** • CodeSetBundle
`CanSubstitute`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether substitution is acceptable. If the value for this field is set to *`true`*, then the `AllowedSubstitutionTypeCodeId` field can't be selected.
`CarePlanId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The care plan related to this medication request. This field is a relationship field. **Relationship Name** CarePlan **Relationship Type** Lookup **Referenced Objects** • CarePlan
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical encounter related to the medication request. **Referenced Objects** • ClinicalEncounter
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the service request related to the medication request. **Referenced Objects** • ClinicalServiceRequest
`DispenseInterval`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The minimum interval required between refills.
`DispenseIntervalUnitId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The unit for that interval. **Referenced Objects** • UnitOfMeasure
`DispenserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who provides the medication. **Referenced Objects** • Account
`FillDurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit for the fill duration. **Referenced Objects** • UnitOfMeasure
`FillQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the fill quantity. **Referenced Objects** • UnitOfMeasure
`InitialFillDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The length of time the first fill is expected to last.

Field	Details
`InitialFillQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity to be filled in the first dispense.
`IsIgnored`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the request should be ignored.
`IsSecondaryInformation`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the request is based on information from a secondary source instead of a primary one. If this field is set to *`true`*, then the `SecondarySourceId` field can't be selected.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`MedicationAdministrationContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the setting in which the medication is administered. **Referenced Objects** • CodeSetBundle
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the medication requested. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • CodeSetBundle
`MedicationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to the medication record for the medicine requested. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • Medication
`MedicationRequestGroupId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A shared identifier common to all medication requests that were authorized more or less simultaneously by a single author. **Referenced Objects** • Identifier
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the medication request record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the medication request record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Referenced Objects** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The person who needs the medicine. **Referenced Objects** • Account
`PerformerId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who administers the medicine. **Referenced Objects** • Account • HealthcareProvider • CareRegisteredDevice
`PerformerTypeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the performer's role. For instance, the cardiologist, neurosurgeon, and so on. **Referenced Objects** • CodeSetBundle
`PrescribedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and optionally the time when the prescription was initially written or authored on.
`PrescriptionPeriodEnd`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date for the prescription's validity.
`PrescriptionPeriodStart`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date for the prescription's validity.
`PreviousPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to previous prescriptions. **Referenced Objects** • MedicationRequest
`Priority`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the priority of the request. Possible values are: • `ASAP` • `Routine` • `Stat` • `Urgent`
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for why the medicine was requested. **Referenced Objects** • CodeSetBundle
`ReasonReferenceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to the condition or observation that warranted this medicine. **Referenced Objects** • HealthCondition • CareObservation
`RefillDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** How long the refill is expected to last.
`RefillQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The quantity in each refill.
`RefillsAllowed`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of refills that are allowed.
`RelatedRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A plan or request that is fulfilled in whole or in part by this medication request. **Referenced Objects** • MedicationRequest
`RequesterId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who raised the request. **Referenced Objects** • Account • HealthcareProvider • CareRegisteredDevice
`SecondarySourceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the person who gave the information for the request. This field can't be selected if the `IsSecondarySource` field is set to *`true`*. **Referenced Objects** • Account • HealthcareProvider

Field	Details
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
SourceSystemModified	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
Status	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown
StatusReasonCodeId	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the status. **Referenced Objects** • CodeSetBundle
`SubstitutionReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies why a substitution is required. **Referenced Objects** • CodeSetBundle
`TherapyDuration`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the overall pattern of the administration of the medication to the patient. For instance, Continuous, Acute, Seasonal. Possible values are: • `Continuous` • `Seasonal` • `Short Term`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The type of the request. Possible values are: • `Filler Order` • `Instance Order` • `Option` • `Order`

Field	Details
	• `Original Order` • `Plan` • `Proposal` • `Reflex Order`

Additional Information for MedicationRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationRequest record by creating records in certain other objects, and referencing your MedicationRequest record as the parent record. Here's the list of objects you can associate to MedicationRequest in this way, the type of information they add, and the field they use to reference MedicationRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication request.	ParentRecordId
PatientMedicationDosage	Associates dosage-related information for the medication in the medication request record.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationRequestChangeEvent (API version 59.0)
Change events are available for the object.

MedicationRequestFeed
Feed tracking is available for the object.

MedicationRequestHistory
History is available for tracked fields of the object.

MedicationRequestOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

MedicationRequestShare (API version 56.0)
Sharing is available for the object.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssertionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time the medication statement was made.
`CareObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that warranted this medication. **Referenced Objects** • CareObservation
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the medication statement. **Referenced Objects** • ClinicalEncounter
`DeliverySetting`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the setting in which the medication was administered. Possible values are: • `Community` • `Inpatient` • `Outpatient` • `PatientSpecified`

Field	Details
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The stated end date and time for the medication.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that identifies a medication. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • CodeSetBundle
`MedicationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication associated with this medication statement. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • Medication

Field	Details
`MedicationReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason this medication was taken. **Referenced Objects** • CodeSetBundle
`MedicationReasonId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation, condition, or diagnostic report that warranted the medication. **Referenced Objects** • HealthCondition • CareObservation
`MedicationRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A medication request associated with the medication statement. **Referenced Objects** • MedicationRequest
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the medication statement record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the medication statement record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`ParentMedicationStatementId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent medication statement associated with the medication statement. **Referenced Objects** • MedicationStatement
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** A patient that the medication statement refers to. **Referenced Objects** • Account
`ProcedureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The procedure associated with this medication statement. **Referenced Objects** • PatientMedicalProcedure
`SourceSystem`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The stated start date and time for the medication.
`StatementSourceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who made the medication statement.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the medication in this statement. Possible values are: • `Active`

Field	Details
	• `Completed` • `Entered-in-error` • `Intended` • `Not-taken` • `On-hold` • `Review Pending` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Stopped` • `Unknown`
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the status. **Referenced Objects** • CodeSetBundle

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationStatement record by creating records in certain other objects, and referencing your MedicationStatement record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication statement.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication statement record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationStatementChangeEvent (API version 58.0)
Change events are available for the object.

MedicationStatementFeed
Feed tracking is available for the object.

MedicationStatementHistory
History is available for tracked fields of the object.

MedicationStatementOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

MedicationStatementShare (API version 56.0)
Sharing is available for the object.

MedicationStatementDetail
Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

MedicationStatementDetail

Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** Polymorphic Master-Detail reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a MedicationStatement record. **Referenced Objects** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a record that adds information to a MedicationStatement record **Refers To** • CareObservation • ClinicalServiceRequest • DiagnosticSummary

Field	Details
	• HealthCondition • MedicationDispense • MedicationRequest • MedicationStatement • PatientMedicalProcedure
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of information added to the MedicationStatement record. Possible values are: • Based On • Part Of • Status Reason • Reason Code • Reason Reference • Derived From
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`MedicationStatementId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent MedicationStatement record to which additional information is being added.

Field	Details
	This is a relationship field. **Refers To** • MedicationStatement
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.

Usage

- Use the MedicationStatementId field to reference the parent MedicationStatement record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of detail that's being associated to the MedicationStatement record. Here's how the associated record types are mapped to values in the DetailType field.
  - Based On - MedicationRequest, ServiceRequest
  - Part Of - MedicationDispense, MedicationStatement, PatientMedicalProcedure, CareObservation
  - Status Reason - CodeSet, CodeSetBundle
  - Reason Code - CodeSet, CodeSetBundle
  - Reason Reference - HealthCondition, CareObservation, DiagnosticSummary
  - Derived From - CareObservation, ClinicalServiceRequest, DiagnosticSummary, HealthCondition, MedicationDispense, MedicationRequest, MedicationStatement, PatientMedicalProcedure
- Use the DetailCodeId and DetailRecordId fields to reference the records with the associated information.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationStatementDetailChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

PatientHealthReaction

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`CausativeSubstanceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the substance that triggered the reaction. **Referenced Objects** • CodeSetBundle
`Details`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Additional information about the reaction and, if required, the manifested symptoms.
`ExposureRouteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the route of exposure related to the reaction. **Referenced Objects** • CodeSetBundle
`IsSelfReported`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the reaction was reported by the patient.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`ManifestedSymptomId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the manifested symptom. **Referenced Objects** • CodeSetBundle
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the PatientHealthReaction record.
`ObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that provides additional information about the reaction. **Referenced Objects** • CareObservation
`ParentId`	**Type** Polymorphic master-detail reference **Properties** Create, Filter, Group, Sort

Field	Details
	Description The imm unization or allergy intolerance that this reaction is a result of. **Referenced Objects** • AllergyIntolerance • PatientImmunization
`ReactionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time of the reaction.
`Severity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the severity of the reaction. Possible values are: • `Mild` • `Moderate` • `Severe`

Usage

PatientHealthReaction records are used to add more information to AllergyIntolerance and PatientImmunization records in the event of the patient experiencing an adverse reaction related to those events. The PatientHealthReaction record is associated to the AllergyIntolerance or PatientImmunization records using the `ParentId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientHealthReactionFeed
Feed tracking is available for the object.

PatientHealthReactionHistory
History is available for tracked fields of the object.

PatientHealthReactionChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

PatientImmunization

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that determined the need for the immunization. **Referenced Objects** • CareObservation
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical encounter that the immunization was a part of. **Referenced Objects** • ClinicalEncounter
`CurrentDose`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The current dose the patient is on in the total number of doses recommended for immunization.
`DiagnosticSummaryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The diagnostic summary that determined the need for the immunization. **Referenced Objects** • DiagnosticSummary
`Dose`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of vaccine that was administered.
`DoseUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the amount of vaccine that was administered. **Referenced Object** UnitOfMeasure
`ExpirationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the immunization is expected to expire.
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare facility where the immunization was performed. **Referenced Objects** • HealthcareFacility
`HealthConditionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The health condition that determined the need for the immunization. **Referenced Objects** • HealthCondition
ImmunizationRecommendation	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The protocol that was followed for the immunzation.
InformationSourceId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the source that provided information about the immunization. **Referenced Objects** • CodeSetBundle
IsRecordedByVaccinator	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the immunization record was recorded by the vaccinator.
IsSubpotent	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the vaccination dose was sub-potent.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`LotNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The lot number of the vaccine.
`Manufacturer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the vaccine's manufacturer.
`ManufacturerAccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the organization that manufactured the vaccine. **Referenced Objects** Account
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the patient immunization record.
`OwnerId`	**Type** reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the patient immunization record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient who was immunized. **Referenced Objects** • Account
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the reason for the immunization. **Referenced Objects** • CodeSetBundle
`RecommendedDoses`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Total number of doses recommended to achieve immunity.
`RecommendingAuthority`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The authority or organization that recommended the vaccination protocol that was followed.
`RecordCreationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the patient immunization record was created.
`RouteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the route followed in the vaccine administration. **Referenced Objects** • CodeSetBundle
`SiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the site of the vaccine administration on the patient's body. **Referenced Objects** • CodeSetBundle
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the immunization record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the immunization record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the immunization record was last modified in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the vaccination. Possible values are: • `Completed` • `Entered in Error` • `Not Done`
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the reason for the status of the vaccination. **Referenced Objects** • CodeSetBundle
`SubpotencyReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the reason for why the vaccination was sub-potent. **Referenced Objects** • CodeSetBundle

Field	Details
`TargetDiseaseCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the disease that was targeted in the immunization. **Referenced Objects** • CodeSetBundle
`VaccinationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time of the vaccination. If you specify a vaccination date, you can't specifiy a vaccination period.
`VaccinationPeriod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The period of time during which the vaccination happened. If you specify a vaccination period, you can't specify a vaccination date.
`VaccineCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents vaccine that was administered in the immunization. **Referenced Objects** • CodeSetBundle

Additional Information for PatientImmunization in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientImmunization record by creating records in certain other objects, and referencing your PatientImmunization record as the parent record. Here's the list of objects you can associate to PatientImmunization in this way, the type of information they add, and the field they use to reference PatientImmunization.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the patient immunization.	`ParentRecordId`
Patient Health Reaction	Adds information about a patient's adverse reaction to an immunization, if any.	`ParentId`
Patient Immunization Protocol	Adds information about this protocols followed by a provider during the immunization. This object enables the support of one-to-many values between immunization and protocols applied.	`PatientImmunizationId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientImmunizationChangeEvent (API version 58.0)
Change events are available for the object.

PatientImmunizationFeed
Feed tracking is available for the object.

PatientImmunizationHistory
History is available for tracked fields of the object.

PatientImmunizationOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

PatientImmunizationShare (API version 56.0)
Sharing is available for the object.

PatientImmunizationProtocol
Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

PatientImmunizationProtocol

Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CurrentDose`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The current dose the patient is on in the total number of doses recommended for immunization.
`ImmunizationRecommendation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the protocol that was followed for the immunization.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the `PatientImmuizationProtocol` record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the record. **Relationship Name** Owner **Refers To** • Group • User
`PatientImmunizationId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The parent `PatientImmunization` record that the applied protocol is a part of. **Relationship Name** PatientImmunization **Refers To** `PatientImmunization`
`RecommendedDoses`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description**
`RecommendingAuthority`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Total number of doses recommended to achieve immunity.
`TargetDisease1CodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization **Relationship Name** TargetDisease1Code

Field	Details
	Refers To CodeSetBundle
`TargetDisease2CodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization **Relationship Name** TargetDisease2Code **Refers To** CodeSetBundle
`TargetDisease3CodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. **Relationship Name** TargetDisease3Code **Refers To** CodeSetBundle
`TargetDisease4CodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. **Relationship Name** TargetDisease4Code **Refers To** CodeSetBundle
`TargetDisease5CodeId`	**Type** Lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. **Relationship Name** TargetDisease5Code **Refers To** CodeSetBundle
`TargetDisease6CodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. **Relationship Name** TargetDisease6Code **Refers To** CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientImmunizationProtocolFeed on page 1409
Feed tracking is available for the object.

PatientImmunizationProtocolHistory on page 1418
History is available for tracked fields of the object.

PatientImmunizationProtocolOwnerSharingRule (API version 57.0)
Sharing rules are available for the object.

PatientImmunizationProtocolShare (API version 57.0)
Sharing is available for the object.

PatientImmunizationProtocolChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

PatientMedicalProcedure

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssertionSourceId`	**Type** Polymorphic Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who made the statement about the procedure. **Example** The patient or the provider who assessed the patient's condition. **Referenced Objects** • Account • HealthcareProvider
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient's clinical encounter that the procedure is a part of. **Referenced Objects** • ClinicalEncounter
`CodeId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that identifies a procedure. **Example** The SNOMED code for frontal sinusectomy. **Referenced Object** CodeSetBundle
`DurationTimeString`	**Type** String

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The duration of the procedure in string format. **Example** 2 hours
`EndDate`	**Type** DateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time that the procedure ended or the end date of the estimated period within which the procedure was performed. **Example** 1993-11-09T18:30:00.384Z
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The heathcare facility where the procedure is performed. **Referenced Object** HealthcareFacility
`LastReferencedDate`	**Type** DateTime **Properties** Filter, Nillable, Sort **Description** The date and time the last time this record was referenced.
`LastViewedDate`	**Type** DateTime **Properties** Filter, Nillable, Sort **Description** The date and time the last time this record was viewed.

Field	Details
`Name`	**Type** Dtring **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record. This is automatically generated when the record is saved. **Example** PMP-7396
`Outcome`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the outcome for the procedure. Possible values are: • `Partially successful` • `Successful` • `Unsuccessful`
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the patient medical procedure record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-Detail Reference **Properties** Create, Filter, Group, Sort

Field	Details
	Description The patient on whom the procedure was performed. **Example** Charles Green **Referenced Object** Account
`PerformedAgeRangeUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the performed at age upper and lower limit fields. **Referenced Object** UnitOfMeasure
`PerformedAtAge`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The patient's age when the procedure was performed.
`PerformedAtAgeLowerLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The lower limit for the range of the patient's age when the procedure was performed
`PerformedAtAgeUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the PerformedAtAge field. **Referenced Object** UnitOfMeasure
`PerformedAtAgeUpperLimit`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The upper limit for the range of the patient's age when the procedure was performed
`ReasonCodeId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the procedure. **Example** The SNOMED code for paraparesis. **Referenced Object** CodeSetBundle
`ReasonReferenceId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The event that warranted the procedure. **Referenced Objects** • HealthCondition • CareObservation • PatientMedicalProcedure • DiagnosticSummary **Example** Chronic sinusitis, a record in HealthCondition.
`RecordCreatorId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who created the record. **Referenced Objects** • Account • HealthcareProvider

Field	Details
	Example Dr. Carol Peterson
`ReportId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The report associated with this procedure.. **Example** Charles Green's sinusectomy report. **Referenced Object** DiagnosticSummary
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`StartDate`	**Type** DateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time that the procedure began or the start date of the estimated period within which the procedure was performed. This field can be used in two ways to indicate the date and time of the procedure: • If you want to specify a single date as either the actual or estimated date of the procedure, enter that date and time in this field. • If you want to specify a period in which the procedure was estimated to have happened, use this field to specify that start of the period, and the `EndDate` field to specify the end of the period. **Example** 1993-11-09T21:45:00.384Z
`Status`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the procedure. Possible values are: • `Completed` • `Entered in error` • `In Progress` • `Not Done` • `On Hold` • `Preparation` • `Stopped` • `Unknown`
`StatusReasonCodeId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the status. **Example** The SNOMED code for 'Procedure not ordered' **Referenced Object** CodeSetBundle

Field	Details
`TypeId`	**Type** Reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the procedure's type. **Example** The SNOMED code for 'Surgical procedure' **Referenced Object** CodeSetBundle

Additional Information for PatientMedicalProcedure in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientMedicalProcedure record by creating records in certain other objects, and referencing your PatientMedicalProcedure record as the parent record. Here's the list of objects you can associate to PatientMedicalProcedure in this way, the type of information they add, and the field they use to reference PatientMedicalProcedure.

Object	Type of Information	Reference Field
CarePerformer	Specifies the person who performed the procedure.	ParentRecordId
Identifier	Associates an identifier value to the procedure.	ParentRecordId
PatientMedicalProcedureDetail	Associates the procedure with various other records and defines the nature of association. For instance, if the procedure is based on, part of, or a follow up of the associated record, and so on.	PatientMedicalProcedureId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientMedicalProcedureChangeEvent (API version 58.0)
Change events are available for the object.

PatientMedicalProcedureOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

PatientMedicalProcedureShare (API version 56.0)
Sharing is available for the object.

PatientMedicalProcedureDetail

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

PatientMedicalProcedureDetail

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a patient medical procedure record. **Referenced Objects** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a record that adds information to a patient medical procedure record. **Referenced Objects** • PatientMedicalProcedure • CareObservation • HealthCondition • ClinicalServiceRequest • CareRegisteredDevice
`DetailType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of information added to the patient medical procedure record. Possible values are: • `Based On` • `Body Site` • `Complication` • `Complication Detail` • `Follow Up` • `Part Of`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the patient medical procedure detail record.
`PatientMedicalProcedureId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient medical procedure to which details are being added.

Field	Details
	Referenced Objects • PatientMedicalProcedure

Usage

PatientMedicalProcedureDetail records add additional information to PatientMedicalProcedure records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests
- Body Site: Code sets or code set bundles
- Complication: Code sets or code set bundles
- Complication Detail: Health conditions
- Follow Up: Code sets or code set bundles
- Part Of: Patient medical procedures or clinical observations

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the patient medical procedure record it belongs to using the `PatientMedicalProcedureId` field.

One record of PatientMedicalProcedureDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent procedure record, multiple records of PatientMedicalProcedureDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientMedicalProcedureDetailChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

PatientMedicalProcedureDetailFeed
Feed tracking is available for the object.

PatientMedicalProcedureDetailHistory
History is available for tracked fields of the object.

PatientMedicationDosage

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalInstruction`	**Type** textarea **Properties** Create, Nillable, Update **Description** The supplemental instructions or warnings associated with the medication for the patient.
`Comments`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The comments associated with the medication dosage for the patient.
`DosageDefinitionType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies how the dosage was determined. Possible values are: • `Calculated` • `Ordered`
`DosageQuantityDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.
`DosageQuantityNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.

Field	Details
DosageQuantityType	**Type** Static picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of dosage quantity recorded in DosageQuantityNumerator and DosageQuantityDenominator. Possible values are: • Dose • Dose Range
DosageRateDenominator	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateNumerator	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of dosage rate recorded in DosageRateNumerator and DosageRateDenominator. Possible values are: • Frequency • Frequency Range • Frequency Ratio
DosageRateUnitId	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the dosage rate recorded using `DosageRateNumerator` and `DosageRateDenominator`. **Referenced Objects** • UnitOfMeasure
`DosageUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the dosage rate recorded using `DosageQuantityNumerator` and `DosageQuantityDenominator`. **Referenced Objects** • UnitOfMeasure
`DosePrerequisiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the conditions that are to be met for the dosage to be taken. **Referenced Objects** • CodeSetBundle
`IsAsNeeded`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the medication is taken on an as-needed basis.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`MethodId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the method of dosage administration. **Referenced Objects** • CodeSetBundle
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the PatientMedicationDosage record.
`ParentRecordId`	**Type** Master-detail polymorphic reference **Properties** Create, Filter, Group, Sort **Description** The MedicationStatement, MedicationRequest, or the MedicationDispense record that the PatientMedicationDosage record belongs to. **Referenced Objects** • MedicationDispense—This value is available in API version 55.0 and later. • MedicationStatement • MedicationRequest • MedicationAdministration
`PatientInstruction`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description The patient or consumer instructions associated with this medication.
`RouteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the route of dosage administration. **Referenced Objects** • CodeSetBundle
`Sequence`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The position of this medication in the sequence of medications prescribed to a patient.
`SiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the site of dosage administration. **Referenced Objects** • CodeSetBundle
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the dosage record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the dosage record in its source system.

Field	Details
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the dosage record was last modified in its source system.
`TimingId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The timing information for when and how frequent the medication dosage should be taken. **Referenced Objects** • ActivityTiming

Usage

PatientMedicationDosage records are used to add more dosage-related information to MedicationStatement, MedicationRequest, and MedicationDispense records. The PatientMedicationDosage record is associated to the MedicationStatement, MedicationRequest, and MedicationDispense records using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientMedicationDosageChangeEvent (API version 59.0)
Change events are available for the object.

PersonLanguage

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.

Important: Where possible, we have changed noninclusive terms to align with our company value of Equality. We've maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`IndividualId`	**Type** Polymorphic master-detail reference **Properties** Create, Filter, Group, Sort **Description** The person who speaks the language. **Referenced Objects** • Person Account • Account • Contact
`Language`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the language spoken by the person. Possible values are: • `English` • `Spanish`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description A system-generated name for the PersonLanguage record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Rank`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The preference rank for a particular language for a particular person.
`SpeakingProficiencyLevel`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Specifies the person's speaking proficiency level. Possible values are: • `Beginner` • `Intermediate` • `Fluent` The default value is Fluent. Available in API version 56.0 and later.
`WritingProficiencyLevel`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Nillable, Update

Field	Details
	Description Specifies the person's writing proficiency level. Possible values are: • `Novice` • `Intermediate` • `Advanced` • `Superior` • `Distinguished` The default value is Novice. Available in API version 56.0 and later.

Usage

`PersonLanguage` is a data type-like object that's associated to different objects representing people. The language a person speaks is associated to that person by referencing their account, contact, or person account records using the `IndividualId` field on `PersonLanguage`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonLanguageOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

PersonLanguageShare (API version 56.0)
Sharing is available for the object.

PersonLanguageChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

PersonName

Represents detailed information about a person's name. This object is available in API version 51.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`EffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from when the name is in effect.
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from when the name is no longer in use.
`FirstName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The first name of the person.
`FullName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The combination of the first and last names of the person.
`IsPrimary`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the name is the person's primary name.
`LastName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The person's last name. In case the person's name has more than just a first name and a last name, this field stores the combination of all names except the first name.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the PersonName record.
`NameUsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the usage context of the name. Possible values are: • `Anonymous` • `Maiden` • `Nickname` • `Official` • `Old` • `Temp` • `Usual`

Field	Details
`OwnerId`	**Type** Reference **Properties** Create, Defaulted on Create, Filter, Group, Sort, Update **Description** The owner of the record. **Referenced Objects** • User • Group
`ParentRecordId`	**Type** Polymorphic master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the person the name belongs to. **Referenced Objects** • Account • Contact
`Prefix`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The prefix of the person's name.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the PersonName record was brought into Health Cloud.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the person name record in its source system.

Field	Details
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the person name record was last modified in its source system.
`Suffix`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The suffix of the person's name.

Usage

PersonName is a data type-like object that's associated to different objects representing people. The names and name-related information of a person are associated to them by referencing their account, contact, or person account records using the `ParentRecordId` field on `PersonName`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonNameFeed
Feed tracking is available for the object.

PersonNameHistory
History is available for tracked fields of the object.

PersonNameOwnerSharingRule
Sharing rules are available for the object.

PersonNameShare
Sharing is available for the object.

PersonNameChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

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ProblemDefRelationship

Represents a junction between a problem definition and a related problem definition. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent problem definition record associated with the problem definition relationship. This field is a relationship field. **Relationship Name** ProblemDefinition **Relationship Type** Master-detail **Refers To** ProblemDefinition (the master object)
`RelatedProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The related problem definition record associated with the problem definition relationship.

Field	Details
	This field is a relationship field. **Relationship Name** RelatedProblemDefinition **Refers To** ProblemDefinition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProblemDefRelationshipChangeEvent on page 1404
Change events are available for the object.

ProblemDefRelationshipHistory on page 1418
History is available for tracked fields of the object.

Specimen

Represents a sample used for analysis. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The body site code set bundle associated with a specimen that represents the anatomical collection site. This field is a relationship field. **Relationship Name** BodySite **Refers To** CodeSet

Field	Details
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case associated with the specimen. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`CollectionDeviceCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The device code set bundle associated with a specimen that represents the device used to collect the specimen. For example, SST tube, red top tube, or 100-mL sterile polycup. This field is a relationship field. **Relationship Name** CollectionDeviceCode **Refers To** CodeSet
`CollectionDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total time period over which the specimen was collected.
`CollectionDurationUomId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure of the collection duration. This field is a relationship field. **Relationship Name** CollectionDurationUom

Field	Details
	Refers To UnitOfMeasure
`CollectionEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the collection from the specimen.
`CollectionMethodCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The method code set bundle associated with a specimen that represents the method used to collect the specimen. For example, Biopsy. This field is a relationship field. **Relationship Name** CollectionMethodCode **Refers To** CodeSet
`CollectionQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity of specimen collected. For example, the volume of a blood sample, or the physical measurement of an anatomic pathology sample.
`CollectionQuantityUomId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for collected quantity. This field is a relationship field. **Relationship Name** CollectionQuantityUom

Field	Details
	Refers To UnitOfMeasure
`CollectionStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of the collection from the specimen.
`CollectorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account of the healthcare provider that collected the specimen. This field is a polymorphic relationship field. **Relationship Name** Collector **Refers To** Account, HealthcareProvider
`ConditionCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The condition code set bundle associated with a specimen that represents the state of the specimen. This field is a relationship field. **Relationship Name** ConditionCode **Refers To** CodeSetBundle
`FastingDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total time period over which the individual fasted before sample collection.

Field	Details
`FastingDurationUomId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the unit of measure for the fasting duration. This field is a relationship field. **Relationship Name** FastingDurationUom **Refers To** UnitOfMeasure
`FastingStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The fasting status code set bundle associated with specimen that represents the fasting status of the individual from whom the specimen was collected. This field is a relationship field. **Relationship Name** FastingStatusCode **Refers To** CodeSet
`FeatureCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The feature code set bundle associated with a specimen that represents the type of physical feature or landmark of a specimen, which is highlighted for context by the collector. This field is a relationship field. **Relationship Name** FeatureCode **Refers To** CodeSetBundle
`GroupingMethod`	**Type** picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the specimen is part of a group or pooled with other specimens. Possible values are: • `Grouped` • `Pooled` The default value is `Grouped`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the specimen.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Refers To Group, User
`ReceivedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when a specimen is received by the testing laboratory.
`SourceReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents where a specimen came from. For example, from a patient, from a location (the source of an environmental sample), a sampling of a substance, a biologically derived product, or a device. This field is a polymorphic relationship field. **Relationship Name** SourceReferenceRecord **Refers To** Account, Location
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the status of the specimen. Possible values are: • `Available` • `EnteredInError` • `Unavailable` • `Unsatisfactory` The default value is `Available`.
`TypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The type code set bundle associated with a specimen that represents the type of material that forms the specimen. This field is a relationship field. **Relationship Name** Type **Refers To** CodeSet
`UsageCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The usage code set bundle associated with a specimen that represents the role of the specimen in the testing workflow. This field is a relationship field. **Relationship Name** UsageCode **Refers To** CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

SpecimenChangeEvent on page 1404
Change events are available for the object.

SpecimenHistory on page 1418
History is available for tracked fields of the object.

SpecimenOwnerSharingRule on page 1423
Sharing rules are available for the object.

SpecimenShare on page 1427
Sharing is available for the object.

Predecessors to Code Sets and Code Set Bundles in Health Cloud

Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.

Note: Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

HealthCareDiagnosis

Represents information related to industry-standard healthcare diagnosis codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

HealthCareProcedure

Represents information related to industry-standard healthcare procedure codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

HealthCareDiagnosis

Represents information related to industry-standard healthcare diagnosis codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

Example: The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.

Note: Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Category`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Indicates the category for this diagnosis such as newborn, pediatric, maternity, or adult.
`Code`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Industry-standard diagnosis code.
`CodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the diagnosis code.
`CodeType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Type of diagnosis code represented in the record such as ICD-9 or ICD-10.
`EffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Start date for the code.
`EndDate`	**Type** date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** End date for the code.
`Gender`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether this diagnosis is for males, females, or all genders.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the diagnosis code is available for use.
`IsComplicationOrComorbidity`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this diagnosis is used to represent a complication or comorbidity.
`IsHospitalAcquiredCondition`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this diagnosis represents a condition acquired while in the hospital.
`IsMajorComplicationOrComorbidity`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description Indicates whether this diagnosis is used to represent a major complication or comorbidity.
`IsPresentOnAdmissionExempt`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether diagnosis code is exempt from the diagnosis present on admission requirement.
`IsPrimaryDiagnosis`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether diagnosis code can be used as primary diagnosis only, or can be used in any diagnosis sequence.
`IsUnacceptablePrincipalDxIpAdmit`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether diagnosis code is an unacceptable principal diagnosis for inpatient admission per Medicare Code Edits.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>-<Description> such as (E08.37X9 - Diabetes mellitus due to underlying condition).
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthCareDiagnosisChangeEvent (API version 60.0)
Change events are available for the object.

HealthCareDiagnosisHistory
History is available for tracked fields of the object.

HealthCareDiagnosisOwnerSharingRule
Sharing rules are available for the object.

HealthCareDiagnosisShare
Sharing is available for the object.

HealthCareProcedure

Represents information related to industry-standard healthcare procedure codes. Before the Spring '21 release, the Healthcare Procedure and Healthcare Diagnosis objects stored codes specifically related to procedures and diagnoses. These codes were used for prior-authorization requests and approval processes. Since the Spring'21 release, Health Cloud uses the Code Set and Code Set Bundle objects for this purpose instead.

Example: The Code Set and Code Set Bundle objects improve on the old objects by adding support for terminology system information. This added support comes in the form of the Source System and Version fields.

Note: Objects, flows, and apps that previously used Healthcare Diagnosis and Healthcare Procedure have been or will be extended to support the use of Code Set and Code Set Bundle. Healthcare Diagnosis and Healthcare Procedure are to be gradually phased out with future releases.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Category`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Category of the procedure code such as anesthesia, surgery, radiology, and so on.
`Code`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Industry standard procedure code such as CPT or HCPCS.
`CodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the procedure code.

Field Name	Details
`CodeShortDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Short description of the procedure code.
`CodeType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Type of procedure code represented in the record such as CPT or HCPCS.
`EffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Start date for the code.
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** End date for the code.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the diagnosis code is available for use.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>-<Description> such as 95115: Allergy injection.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthCareProcedureChangeEvent (API version 60.0)
Change events are available for the object.

HealthCareProcedureHistory
History is available for tracked fields of the object.

HealthCareProcedureOwnerSharingRule
Sharing rules are available for the object.

HealthCareProcedureShare
Sharing is available for the object.

Coverage Requirement Discovery

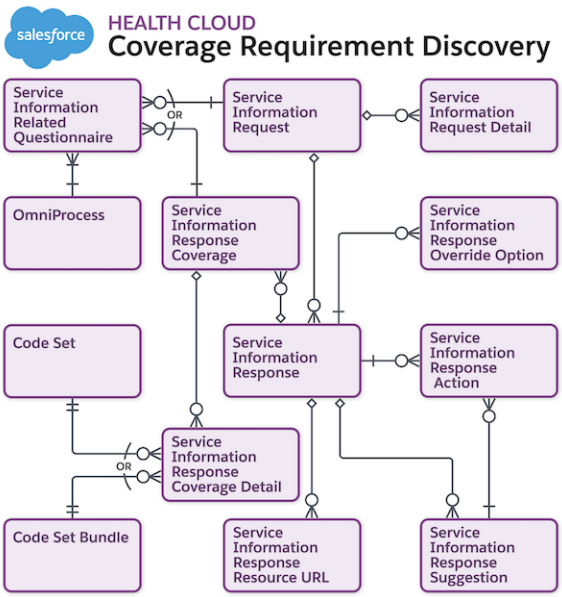
Payer organizations in the healthcare industry can use the FHIR-aligned Coverage Requirement Discovery (CRD) data model to help providers access member and coverage-related information in real time, directly from their Electronic Health Records (EHR) system. The automation of coverage requirement discovery reduces time spent on administrative tasks, improves the chances of coverage approval, and helps in reducing human errors.

When a provider submits a coverage requirement discovery request, you can use the CRD data model to validate the member and their coverage, assess the need for pre-authorization, and check the required documentation.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud

Coverage Requirement Discovery objects are available to users with the Hls Clinical Decision Support permission set.



ServiceInfoRequestDetail

Represents additional details about a service information request, such as the detail type and detail code. This object is available in API version 63.0 and later.

ServiceInformationRequest

Represents information about a service information request, such as the date and time when the request was submitted and the type of service requested. This object is available in API version 63.0 and later.

ServiceInformationResponse

Represents a response to a service information request. This object is available in API version 63.0 and later.

ServiceInfoResponseAction

Represents actions to be performed as suggested by a service information response. This object is available in API version 63.0 and later.

ServiceInfoResponseCoverage

Represents coverage details about a service information response. For example, if additional information or documentation is required for the coverage to be provided. This object is available in API version 63.0 and later.

SvcInfoRespCoverageDetail

Represents additional coverage details about a service information response. This object is available in API version 63.0 and later.

ServiceInfoRespOvrideOpt

Represents the possible reasons for overriding a service information response. This object is available in API version 63.0 and later.

ServiceInfoRespResourceUrl

Represents the URLs of resources relevant to a service information response. This object is available in API version 63.0 and later.

ServiceInfoRespSuggestion

Represents suggestions in a service information response. For example, suggesting a change in medication dosage. This object is available in API version 63.0 and later.

SvcInfoRelatedQuestionnaire

Represents the questionnaire associated with a service information request or service information response coverage. This object is available in API version 63.0 and later.

ServiceInfoRequestDetail

Represents additional details about a service information request, such as the detail type and detail code. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for the issue encountered while processing the request. This field is a polymorphic relationship field. **Relationship Name** DetailCode

Field	Details
	Refers To CodeSet, CodeSetBundle
`DetailCodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of issue encountered while processing the request.
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of detail added to the service information request. For example, an issue encountered while processing the request. Possible values are: • `Assertion Identifier` • `Issue` • `OrderDetail`
`DetailValue`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The value of the detail type. For example, the assertion ID when the detail type is Assertion Identifier.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`ServiceInformationRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The associated service information request. This field is a relationship field. **Relationship Name** ServiceInformationRequest **Relationship Type** Master-detail **Refers To** ServiceInformationRequest (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRequestDetailChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRequestDetailFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRequestDetailHistory on page 1418
History is available for tracked fields of the object.

ServiceInformationRequest

Represents information about a service information request, such as the date and time when the request was submitted and the type of service requested. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccessTokenUsageStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates the usage status of the access token that was sent with the request.
`ApplicationUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The URL of the application used by the requester.
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case associated with the service information request. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`ClientSourceSysIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An identifier of the client's source system that sent the request.
`ContextType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the context from which the service information request was launched.
`DocRequiredReasonType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Indicates the reason why the documentation is required. For example, it may be required to be submitted with a prior-auhtorization or claim.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner **Refers To** Group, User
`RecipientOrgIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The unique identifier of the organization to whom the request was sent. This field is a polymorphic relationship field. **Relationship Name** RecipientOrgIdentifier **Refers To** Identifier
`RequestDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the request was recieved.
`RequestPayload`	**Type** textarea **Properties** Create, Nillable, Update **Description** The input payload sent as part of the request.
`RequesterExternalIdentifier`	**Type** textarea **Properties** Create, Nillable, Update **Description** The identifier of the user who sent the request, as recorded in an external system. This field is available in API version 64.0 and later.
`RequesterOrgExtlIdentifier`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** The identifier of the organization that sent the request, as recorded in an external system. This field is available in API version 64.0 and later.
`RequesterOrgStdIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique standard identifier of the organization that sent the request. This field is a polymorphic relationship field. **Relationship Name** RequesterOrgStdIdentifier **Refers To** Identifier
`RequesterStandardIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique standard identifier of the user who sent the request. This field is a polymorphic relationship field. **Relationship Name** RequesterStandardIdentifier **Refers To** Identifier
`ResponseCode`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The status code returned in response to the request.
`ResponseDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the response to the request was sent.
`ServiceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of service that was requested. Possible values are: • `order-echo` • `order-sign`
`SourceType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of system that captured the request. Possible values are: • `payer-sourced` • `provider-sourced`
`SvcRqstInvocationIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The unique identifier of the service request invocation.
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the usage type of the service information request. For example, Coverage Requirement Discovery (CRD) or Documentation Templates and Rules (DTR). Possible values are: • `CRD` • `DTR`

Field	Details
	• `Other`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInformationRequestChangeEvent on page 1404
Change events are available for the object.

ServiceInformationRequestFeed on page 1409
Feed tracking is available for the object.

ServiceInformationRequestHistory on page 1418
History is available for tracked fields of the object.

ServiceInformationRequestOwnerSharingRule on page 1423
Sharing rules are available for the object.

ServiceInformationRequestShare on page 1427
Sharing is available for the object.

ServiceInformationResponse

Represents a response to a service information request. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalNote`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information related to the response.
`FocusType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update

Field	Details
	Description Specifies the types of data the response focuses on. Possible values are: • `MedicationRequest` • `ServiceRequest`
`Identifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The unique identifier of the response.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`ReferenceSourceCategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the category that the reference source belongs to. This field is a polymorphic relationship field.

Field	Details
	Relationship Name ReferenceSourceCategoryCode **Refers To** CodeSet
`ReferenceSourceIconUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The URL to the icon representing the source of information of the response. The icon should be a 100x100 pixel PNG image without any transparent region.
`ReferenceSourceName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the source of information for the response.
`ReferenceSourceUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The URL to the source of information for the response.
`ResponseEngagementStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the engagement status of the response.
`ResponseSubtype`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the subtype of service information response. For example, coverage info, cost, network, etc.

Field	Details
`ResponseType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of service information response. For example, card or system action. Possible values are: • `Card` • `SystemAction`—System Action
`ServiceInformationRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The service information request for which the response is sent. This field is a relationship field. **Relationship Name** ServiceInformationRequest **Relationship Type** Master-detail **Refers To** ServiceInformationRequest (the master object)
`SuggestionSelectionType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of selection to be made for the suggestions in the response.
`Summary`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The summary of the response.
`UrgencyIndicator`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates how urgent the content of the response is. Possible values are: • `info` • `warning`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInformationResponseChangeEvent on page 1404
Change events are available for the object.

ServiceInformationResponseFeed on page 1409
Feed tracking is available for the object.

ServiceInformationResponseHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoResponseAction

Represents actions to be performed as suggested by a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Context`	**Type** textarea **Properties** Create, Nillable, Update **Description** The context in which the action is performed.
`ContextIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the context.
`Description`	**Type** textarea **Properties** Create, Update **Description** The description of the service information response action.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner **Refers To** Group, User
`ResponseReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The record of the object that's related to the service information response action. This field is a polymorphic relationship field. **Relationship Name** ResponseReferenceRecord **Refers To** ServiceInfoRespSuggestion, ServiceInformationResponse
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of action to be performed. Possible values are: • `CREATE`—Create • `DELETE`—Delete • `UPDATE`—Update

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoResponseActionChangeEvent on page 1404
Change events are available for the object.

ServiceInfoResponseActionFeed on page 1409
Feed tracking is available for the object.

ServiceInfoResponseActionHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoResponseActionShare on page 1427
Sharing is available for the object.

ServiceInfoResponseCoverage

Represents coverage details about a service information response. For example, if additional information or documentation is required for the coverage to be provided. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssertionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the coverge assertion was made.
`CoverageAssertionIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the coverage assertion.
`CoverageIndicator`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies if the requested service is covered under the insurance plan. Possible values are: • `conditional` • `covered` • `not-covered`
`CoveragePlanTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the type of plan the coverage assertion falls under. This field is a polymorphic relationship field. **Relationship Name** CoveragePlanType **Refers To** CodeSet, CodeSetBundle, PurchaserPlan
`DocRequiredReason`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies why the additional documentation is required for coverage to be provided.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The member plan associated with the service information response coverage. This field is a relationship field. **Relationship Name** MemberPlan **Refers To** MemberPlan

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`PreapprovalIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the preapproval, if satisfied.
`PreapprovalRequirementInd`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies if preapproval is required for coverage to be provided.
`ReferenceUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The URL of the reference used for determining the coverage information.

Field	Details
`RequiredAddlInfoType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the type of additional information required for coverage to be provided. For example, the performer and location of the service.
`RequiredDocumentationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of additional documentation required for coverage to be provided. Possible values are: • `admin` • `clinical` • `conditional`
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The associated service information response. This field is a polymorphic relationship field. **Relationship Name** ServiceInformationResponse **Refers To** ServiceInformationResponse

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoResponseCoverageChangeEvent on page 1404
Change events are available for the object.

ServiceInfoResponseCoverageFeed on page 1409
Feed tracking is available for the object.

ServiceInfoResponseCoverageHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoResponseCoverageShare on page 1427
Sharing is available for the object.

SvcInfoRespCoverageDetail

Represents additional coverage details about a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalInformation`	**Type** textarea **Properties** Create, Nillable, Update **Description** The additional information for the detail added to the service information response coverage.
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code representing the detail added to the service information response coverage. This field is a polymorphic relationship field. **Relationship Name** DetailCode **Refers To** CodeSet, CodeSetBundle
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of detail added to the service information response coverage. Possible values are:

Field	Details
	• `ASSERTION_DETAIL`—Assertion Detail • `BILLING_CODE`—Billing Code
`DetailValue`	**Type** textarea **Properties** Create, Nillable, Update **Description** The value of the detail type when the detail type is Assertion Identifier.
`DetailValueDataType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The data type of the detail value. Possible values are: • `DT_BOOLEAN`—Boolean • `DT_DATE`—Date • `DT_DOUBLE`—Double • `DT_STRING`—String • `DT_URL`—URL
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.
`ServiceInfoResponseCoverageId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The service information response coverage that the additional details are captured for. This field is a relationship field. **Relationship Name** ServiceInfoResponseCoverage **Relationship Type** Master-detail **Refers To** ServiceInfoResponseCoverage (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

SvcInfoRespCoverageDetailChangeEvent on page 1404
Change events are available for the object.

SvcInfoRespCoverageDetailFeed on page 1409
Feed tracking is available for the object.

SvcInfoRespCoverageDetailHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoRespOvrideOpt

Represents the possible reasons for overriding a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OverrideReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code representing a possible reason for overriding the service information response. This field is a polymorphic relationship field. **Relationship Name** OverrideReasonCode **Refers To** CodeSet
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The asscoiated service information response.

Field	Details
	This field is a relationship field. **Relationship Name** ServiceInformationResponse **Relationship Type** Master-detail **Refers To** ServiceInformationResponse (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRespOvrideOptChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRespOvrideOptFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRespOvrideOptHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoRespResourceUrl

Represents the URLs of resources relevant to a service information response. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalNote`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Additional information about the URL.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** A human-readable name for the URL.
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The associated service information response. This field is a relationship field. **Relationship Name** ServiceInformationResponse **Relationship Type** Master-detail **Refers To** ServiceInformationResponse (the master object)
`Type`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the type of URL.

Field	Details
`Url`	**Type** url **Properties** Create, Filter, Sort, Update **Description** The URL that loads the resource.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRespResourceUrlChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRespResourceUrlFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRespResourceUrlHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoRespSuggestion

Represents suggestions in a service information response. For example, suggesting a change in medication dosage. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the service information response suggestion.
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The associated service information response. This field is a relationship field. **Relationship Name** ServiceInformationResponse **Relationship Type** Master-detail **Refers To** ServiceInformationResponse (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRespSuggestionChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRespSuggestionFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRespSuggestionHistory on page 1418
History is available for tracked fields of the object.

SvcInfoRelatedQuestionnaire

Represents the questionnaire associated with a service information request or service information response coverage. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the service information related questionnaire.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`RefQuestionnaireRecordId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The OmniProcess record associated with the service information related questionnaire. This field is a polymorphic relationship field. **Relationship Name** RefQuestionnaireRecord **Refers To** OmniProcess
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The parent service information request or service information response coverage record. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Refers To** ServiceInfoResponseCoverage, ServiceInformationRequest

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

SvcInfoRelatedQuestionnaireChangeEvent on page 1404
Change events are available for the object.

SvcInfoRelatedQuestionnaireFeed on page 1409
Feed tracking is available for the object.

SvcInfoRelatedQuestionnaireHistory on page 1418
History is available for tracked fields of the object.

SvcInfoRelatedQuestionnaireShare on page 1427
Sharing is available for the object.

Crisis Support Center Management

The Crisis Support Center Management data model lets users provide a range of crisis services from a single app. Use a simplified intake flow, search for providers and beds across facilities, and more.

Crisis Support Center Management objects are available to users who are assigned the Health Cloud Crisis Support Center Management App permission set and the Health Cloud Crisis Support Center Management permission set license. Users also need the Health Cloud Foundation permission set and the Health Cloud Platform permission set license.

CareFacilityBed
Represents information related to different bed types at a facility with associated care programs and products. This object is available in API version 58.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud or Life Sciences Cloud

CareFacilityBed

Represents information related to different bed types at a facility with associated care programs and products. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AvailableBedCapacity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the available bed capacity of an associated service at a facility.
`BedTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Represents the type of bed associated with a facility. This field is a relationship field. **Relationship Name** BedTypeCode **Relationship Type** Lookup

Field	Details
	Refers To CodeSetBundle
`HealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Represents the associated Healthcare Facility. This field is a relationship field. **Relationship Name** HealthcareFacility **Relationship Type** Lookup **Refers To** HealthcareFacility
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the care facility bed.
`OwnerId`	**Type** reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the reference record of the object that is associated with a bed in a facility. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Relationship Type** Lookup **Refers To** CareProgram, CareProgramProduct, Product
`TotalBedCapacity`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** Represents the total bed capacity of an associated service at a facility.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareFacilityBedChangeEvent on page 1404
Change events are available for the object.

CareFacilityBedFeed on page 1409
Feed tracking is available for the object.

CareFacilityBedHistory on page 1418
History is available for tracked fields of the object.

CareFacilityBedOwnerSharingRule on page 1423
Sharing rules are available for the object.

CareFacilityBedShare on page 1427
Sharing is available for the object.

Documentation Templates and Rules

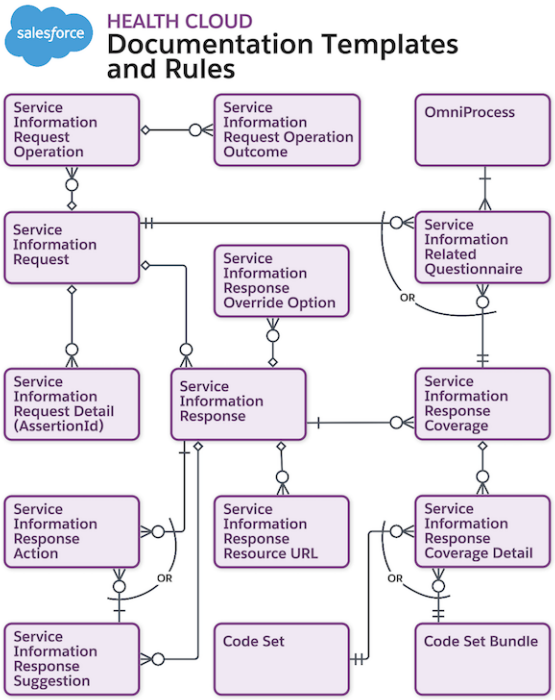
Da Vinci Documentation Templates and Rules (DTR) is a framework under the HL7 FHIR standards that facilitates the exchange of documentation requirements in the healthcare industry. DTR enables the use of standardized templates and rules in the exchange of critical healthcare documentation, ensuring compliance and reducing administrative burden.

Documentation Templates and Rules uses objects in the Coverage Requirement Discovery (CRD) data model. To learn more about the Coverage Requirement Discovery objects, see Coverage Requirement Discovery.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud

Documentation Templates and Rules objects are available to users with the Hls Clinical Decision Support permission set.



ServiceInfoRequestOperation
Represents the system operation performed for a service information request such as a session launch or a questionnaire package operation. This object is available in API version 63.0 and later.

ServiceInfoRqstOpOutcome

Represents the outcome of a service information request operation. This object is available in API version 63.0 and later.

ServiceInfoRequestOperation

Represents the system operation performed for a service information request such as a session launch or a questionnaire package operation. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`InitiatedDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the operation was initiated.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.

Field	Details
`OperationType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The system operation performed for the service information request.
`QuestionnaireUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The canonical URL of the questionnaire associated with the service information request operation.
`ResponseDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the response for the operation was sent.
`ResponseStatusCode`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status code of the response.
`ServiceInformationRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The service information request associated with the operation. This field is a relationship field. **Relationship Name** ServiceInformationRequest **Relationship Type** Master-detail

Field	Details
	Refers To ServiceInformationRequest (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRequestOperationChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRequestOperationFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRequestOperationHistory on page 1418
History is available for tracked fields of the object.

ServiceInfoRqstOpOutcome

Represents the outcome of a service information request operation. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OutcomeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the service information request operation outcome. This field is a relationship field. **Relationship Name** OutcomeCode **Refers To** CodeSetBundle
`OutcomeType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of service information request operation outcome.
`ServiceInfoRequestOperationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The service information request operation associated with the outcome. This field is a relationship field. **Relationship Name** ServiceInfoRequestOperation **Relationship Type** Master-detail **Refers To** ServiceInfoRequestOperation (the master object)

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceInfoRqstOpOutcomeChangeEvent on page 1404
Change events are available for the object.

ServiceInfoRqstOpOutcomeFeed on page 1409
Feed tracking is available for the object.

ServiceInfoRqstOpOutcomeHistory on page 1418
History is available for tracked fields of the object.

Disease Surveillance

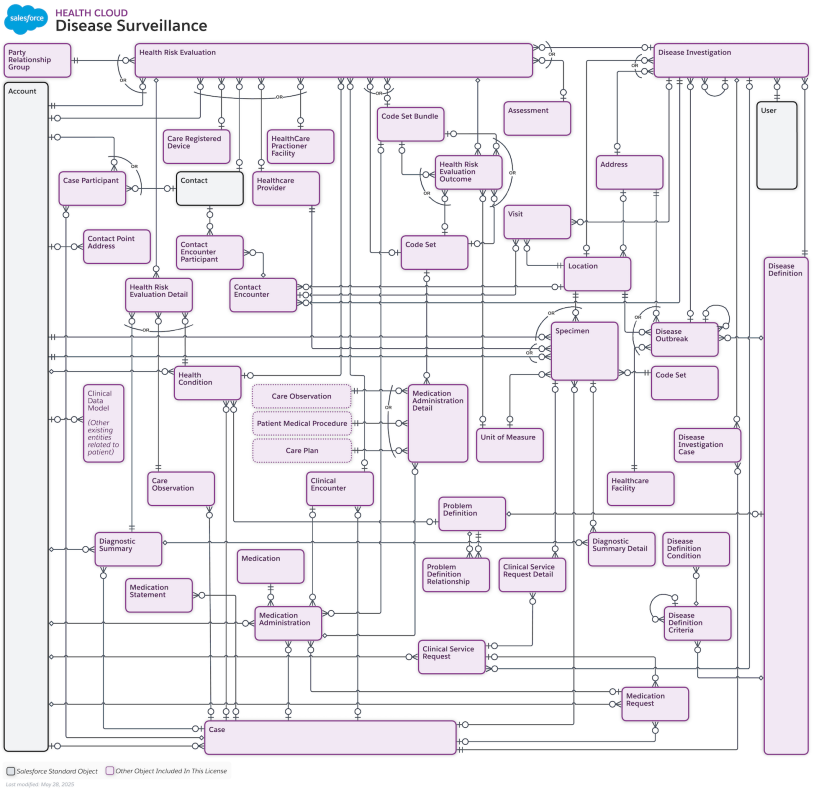
Disease Surveillance tracks and manages disease data and public health activities. Use the Disease Surveillance data model to centralize patient information, including demographics, disability status, medications, and specimens. Streamline health monitoring and enable timely, informed decision making by gaining a comprehensive view of disease-related data, such as definitions, investigations, and outbreaks.

To use this data model, go to Setup and enable **Disease Surveillance** on the Public Health Settings page.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



For more details and a larger image, visit the Data Model Gallery.

DiseaseDefinition

Represents a disease definition that public health organizations regularly monitor to identify and prevent outbreaks. This object is available in API version 64.0 and later.

DiseaseDefinitionCondition

Represents a condition for disease definition criteria. This object is available in API version 64.0 and later.

DiseaseDefinitionCriteria

Represents disease definition criteria, such as clinical, laboratory, and epidemiologic linkage used to diagnose diseases. This object is available in API version 64.0 and later.

DiseaseInvestigation

Represents an investigation of a disease. This object is available in API version 64.0 and later.

DiseaseInvestigationCase

Represents a junction between a disease investigation and a case. This object is available in API version 64.0 and later.

DiseaseOutbreak

Represents a disease outbreak monitored by the public health organization. This object is available in API version 64.0 and later.

DocumentExtractionRequest

Represents a request to extract documents. This object is available in API version 63.0 and later.

DiseaseDefinition

Represents a disease definition that public health organizations regularly monitor to identify and prevent outbreaks. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActivationDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The date the disease definition becomes active.
`AuthorityReportingLevel`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the scope for reporting the disease.

Field	Details
	Possible values are: • `Global` • `Local` • `National` • `State`
`ClinicalDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** A clinical description of the disease definition that details the initial symptoms or physical and clinical findings.
`Comment`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional details related to the disease definition.
`ExpirationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The expiration date of disease definition.
`IcdCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The International Classification of Diseases (ICD) code set bundle associated with the disease definition. This field is a relationship field. **Relationship Name** IcdCode **Refers To** CodeSetBundle

Field	Details
`IsHighRisk`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the disease is high risk (true) or not (false). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the disease.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User

Field	Details
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent problem definition associated with the disease definiton. This field is a relationship field. **Relationship Name** ProblemDefinition **Relationship Type** Master-detail **Refers To** ProblemDefinition (the master object)
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the disease definition. Possible values are: • `Active` • `Draft` • `Inactive` The default value is `Draft`.
`Summary`	**Type** textarea **Properties** Create, Nillable, Update **Description** The summary of the disease definition.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of disease definition. Possible values are:

Field	Details
	• `Animal Borne` • `Blood Borne` • `Food or Water Borne` • `None` • `Respiratory Disease` • `Sexually_Transmitted_Infection` • `Vaccine Preventable`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseDefinitionChangeEvent on page 1404
Change events are available for the object.

DiseaseDefinitionHistory on page 1418
History is available for tracked fields of the object.

DiseaseDefinitionOwnerSharingRule on page 1423
Sharing rules are available for the object.

DiseaseDefinitionShare on page 1427
Sharing is available for the object.

DiseaseDefinitionCondition

Represents a condition for disease definition criteria. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ConditionMatchRequirement`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the level of strictness required when matching the criteria condition. Possible values are:

Field	Details
	• `Necessary` • `Sufficient` • `Supportive` The default value is `Sufficient`.
`Description`	**Type** textarea **Properties** Create, Update **Description** The description of the disease definition criteria condition.
`DiseaseDefinitionCriteriaId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The disease definition criteria associated with the disease definition criteria condition. This field is a relationship field. **Relationship Name** DiseaseDefinitionCriteria **Relationship Type** Master-detail **Refers To** DiseaseDefinitionCriteria (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the disease definition criteria condition.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseDefinitionConditionChangeEvent on page 1404
Change events are available for the object.

DiseaseDefinitionConditionHistory on page 1418
History is available for tracked fields of the object.

DiseaseDefinitionCriteria

Represents disease definition criteria, such as clinical, laboratory, and epidemiologic linkage used to diagnose diseases. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the disease definition criteria.
`DiseaseDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort

Field	Details
	Description The disease definition associated with the disease definition criteria. This field is a relationship field. **Relationship Name** DiseaseDefinition **Relationship Type** Master-detail **Refers To** DiseaseDefinition (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the disease definition criteria.
`ParentCriteriaId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent criteria associated with disease definition criteria. This field is a relationship field. **Relationship Name** ParentCriteria

Field	Details
	Refers To DiseaseDefinitionCriteria
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of the disease definition criteria. Possible values are: • `Case Classification` • `Clinical` • `Laboratory`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseDefinitionCriteriaChangeEvent on page 1404
Change events are available for the object.

DiseaseDefinitionCriteriaHistory on page 1418
History is available for tracked fields of the object.

DiseaseInvestigation

Represents an investigation of a disease. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssigneeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The user responsible for conducting the disease investigation.

Field	Details
	This field is a polymorphic relationship field. **Relationship Name** Assignee **Refers To** User
`Comment`	**Type** textarea **Properties** Create, Nillable, Update **Description** Comments or notes related to the disease investigation.
`DiseaseDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The disease definition associated with the disease investigation. This field is a relationship field. **Relationship Name** DiseaseDefinition **Refers To** DiseaseDefinition
`DiseaseOutbreakId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The disease outbreak associated with the disease investigation. This field is a relationship field. **Relationship Name** DiseaseOutbreak **Refers To** DiseaseOutbreak
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The end date and time of the disease investigation.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the disease investigation.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`RelatedDiseaseInvestigationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A related disease investigation associated with the disease investigation. This field is a relationship field. **Relationship Name** RelatedDiseaseInvestigation **Refers To** DiseaseInvestigation
`StartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The start date and time of the disease investigation.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the disease investigation. Possible values are: • `Completed` • `InProgress` • `NotStarted` The default value is `InProgress`.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of disease investigation. Possible values are: • `Clinical` • `Environmental` • `Epidemiologic` • `Laboratory` • `Source Investigation` • `Vector Surveillance`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseInvestigationChangeEvent on page 1404
Change events are available for the object.

DiseaseInvestigationHistory on page 1418
History is available for tracked fields of the object.

DiseaseInvestigationOwnerSharingRule on page 1423
Sharing rules are available for the object.

DiseaseInvestigationShare on page 1427
Sharing is available for the object.

DiseaseInvestigationCase

Represents a junction between a disease investigation and a case. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The case associated with the disease investigation. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`DiseaseInvestigationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent disease investigation associated with the case. This field is a relationship field.

Field	Details
	Relationship Name DiseaseInvestigation **Relationship Type** Master-detail **Refers To** DiseaseInvestigation (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the disease investigation case.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseInvestigationCaseChangeEvent on page 1404
Change events are available for the object.

DiseaseInvestigationCaseHistory on page 1418
History is available for tracked fields of the object.

DiseaseOutbreak

Represents a disease outbreak monitored by the public health organization. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the disease outbreak.
`DetectionDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time of the disease outbreak detection.
`DiseaseDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The disease definition associated with the disease outbreak. This field is a relationship field. **Relationship Name** DiseaseDefinition **Refers To** DiseaseDefinition
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The end date and time of the disease outbreak.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LocationReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The location, address, or healthcare facility associated with the disease outbreak. This field is a polymorphic relationship field. **Relationship Name** LocationReferenceRecord **Refers To** Address, HealthcareFacility, Location
`ManuallyRecordedconfirmedCnt`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The manually recorded count of people affected by the disease outbreak, based on informal reports.
`ManuallyRecordedsuspectedCnt`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The manually recorded count of people suspected to be affected by the disease outbreak, based on informal reports.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the disease outbreak.
`OutbreakLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the geographical scope of the outbreak, such as local, multi-jurisdictional, provincial, national, or facility-based. Possible values are: • `Facility` • `Local` • `MultiJurisdictional` • `National` • `Provincial`
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`RelatedDiseaseOutbreakId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A related outbreak associated with the disease outbreak. This field is a relationship field.

Field	Details
	Relationship Name RelatedDiseaseOutbreak **Refers To** DiseaseOutbreak
`ReportedById`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The user who reported the disease outbreak. This field is a polymorphic relationship field. **Relationship Name** ReportedBy **Refers To** User
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date and time of the disease outbreak.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the disease outbreak. Possible values are: • `Completed` • `InProgress` • `New`
`TotalConfirmedCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The total confirmed count of people affected by the disease outbreak.

Field	Details
`TotalSuspectedCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The total suspected count of people affected by the disease outbreak.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiseaseOutbreakChangeEvent on page 1404
Change events are available for the object.

DiseaseOutbreakHistory on page 1418
History is available for tracked fields of the object.

DiseaseOutbreakOwnerSharingRule on page 1423
Sharing rules are available for the object.

DiseaseOutbreakShare on page 1427
Sharing is available for the object.

DocumentExtractionRequest

Represents a request to extract documents. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContentDocumentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the document. This field is a relationship field. **Relationship Name** ContentDocument

Field	Details
	Refers To ContentDocument
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this document.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the document.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the owner of this document. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`ServiceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the category for the type of service being provided. Possible values are: • `OpenAIComplianceClauseExtraction` • `IntelligentDocumentProcessing` • `EinsteinGPTService`
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the document clause extraction review status. Possible values are: • `ExtractionFailed` • `ExtractionInProgress` • `ReviewCompleted` • `ReviewExpired` • `ReviewInProgress` • `ReviewNotStarted` • `SaveCompleted` • `SaveFailed` • `SaveInProgress`
`StatusReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the record's current status.
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the usage type of the document extraction request. Possible values are: • `CaseIntakeForm`

Field	Details
	• `DiseaseDefinition`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DocumentExtractionRequestOwnerSharingRule on page 1423
Sharing rules are available for the object.

DocumentExtractionRequestShare on page 1427
Sharing is available for the object.

DocumentExtractionRqstStep
Represents each step involved in the document extraction request process. This object is available in API version 64.0 and later.

DocumentExtractionRqstStep

Represents each step involved in the document extraction request process. This object is available in API version 64.0 and later.

Example:

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DocumentExtractionRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent document extraction request associated with the document extraction request step. This field is a relationship field. **Relationship Name** DocumentExtractionRequest **Relationship Type** Master-detail

Field	Details
	Refers To DocumentExtractionRequest (the master object)
`InputData`	**Type** textarea **Properties** Create, Nillable, Update **Description** The JSON input required for the current document extraction request step.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this document.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the document extraction request step.
`OutputData`	**Type** textarea **Properties** Create, Nillable, Update **Description** The JSON output of the current step, which is passed as input for the next step.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the status of the document extraction request step. Possible values are: • `Completed` • `Error` • `InProgress` • `New`
`StatusReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for the document extraction request step status.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of document extraction request step. Possible values are: • `Extract` • `Save` • `Transform`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DocumentExtractionRqstStepHistory on page 1418
History is available for tracked fields of the object.

Electronic Signatures

Manage electronic signatures by using Digital Verifications. Set up signature trails for records or workflows that require users to verify key updates. Define signature details such as the order of designated verifiers and whether designated verifiers belong to a user group or have a specific participant role.

The Digital Verification standard objects are visible to users with the Health Cloud Advanced Therapy Orchestration permission set license and the Health Cloud Advanced Therapy Orchestration permission set. Available in API version 60.0 and later.

DigitalVerification

Stores information about the verification of a related record. This object is available in API version 60.0 and later.

DigitalVerificationSetup

Stores information about a digital verification setup, such as the number of signatures needed and the record action that's related to the verification. This object is available in API version 60.0 and later.

DigitalVerfSetupDetail

Stores contextual details of a digital verification setup, such as the user who does the verification, and the messages that display at the time of verification. This object is available in API version 60.0 and later.

DigitalVerification

Stores information about the verification of a related record. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Comment`	**Type** textarea **Properties** Create, Nillable, Update **Description** Stores additional comments about the verification.
`DesignatedVerifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user or user group who can provide verification for a parent reference record. This field is a polymorphic relationship field. **Relationship Name** DesignatedVerifier **Relationship Type** Lookup **Refers To** Group, User

Field	Details
DigitalVerificationSetupDetailId	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The details associated with the digital verification setup record. This field is a relationship field. **Relationship Name** DigitalVerificationSetupDetail **Relationship Type** Lookup **Refers To** DigitalVerfSetupDetail
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the digital verification record.
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description ID of the owner of this object. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ParentReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent reference record that is verified. This field is a polymorphic relationship field. **Relationship Name** ParentReferenceRecord **Relationship Type** Lookup **Refers To** ClinicalTrial__c, CustodyChainEntry, DemoObject__c, HC24__AccountAccountRelation__c, HC24__CandidatePatient__c, HC24__CardView_Dropdown__c, HC24__CarePlanGoal__c, HC24__CarePlanProblem__c, HC24__CarePlanTemplateGoal__c, HC24__CarePlanTemplateProblem__c, HC24__CarePlanTemplateTask__c, HC24__CarePlanTemplate__c, HC24__CareProgramPlanTemplate__c, HC24__Clinical_Assessment_Response__c, HC24__CommunityProfileName__c, HC24__ConditionToHCCCodeMapping__c, HC24__ContactContactRelation__c, HC24__CrossObjectRelationship__c, HC24__CustomFieldSets__c, HC24__CustomLabelConfig__c, HC24__EHRProcedurePerformer__c, HC24__EHRProcedureRequest__c, HC24__EHRProcedure__c, HC24__EhrAllergyIntolerance__c, HC24__EhrCarePlanActivity__c, HC24__EhrCarePlanConcern__c, HC24__EhrCarePlanGoal__c, HC24__EhrCarePlanParticipant__c, HC24__EhrCarePlan__c, HC24__EhrConditionRelatedItem__c, HC24__EhrCondition__c, HC24__EhrDevice__c, HC24__EhrDosageInstruction__c, HC24__EhrEncounterAccomodation__c, HC24__EhrEncounterParticipant__c, HC24__EhrEncounter__c, HC24__EhrImmunizationReaction__c, HC24__EhrImmunization__c, HC24__EhrMedicationPrescription__c, HC24__EhrMedicationStatement__c, HC24__EhrObservation__c, HC24__EhrPatientCareProvider__c, HC24__EhrPatientContact__c, HC24__EhrPatient__c, HC24__EhrPractitionerIdentity__c, HC24__EhrPractitionerQualification__c, HC24__EhrPractitionerRole__c,

Field	Details
	HC24__EhrPractitioner__c, HC24__EhrRelatedObservation__c, HC24__EhrRelatedPerson__c, HC24__EhrVaccinationProtocol__c, HC24__EhrVirtualDeviceChannel__c, HC24__EhrVirtualDevice__c, HC24__FilterColumn__c, HC24__FilterCondition__c, HC24__FilterCriterion__c, HC24__HcFlexibleCarePlanTabs__c, HC24__HealthCloudFeatureToggle__c, HC24__HousingAssessment__c, HC24__IndustriesAppConfig__c, HC24__IndustriesSettings__c, HC24__PatientCardViewConfiguration__c, HC24__ProgramPatientAffiliation__c, HC24__ProgramPatientSummary__c, HC24__Program__c, HC24__Provider__c, HC24__ReciprocalRole__c, HC24__TaskGroups__c, HC24__TimelineViewConfiguration__c, HC24__UsePersonAccount__c, HC24__individualExcludedFields__c, custom_sk__c, vlocity_lwc20__CardFrameworkConfiguration__c, vlocity_lwc20__DRBatchQueue__c, vlocity_lwc20__DRBulkData__c, vlocity_lwc20__DREncryption__c, vlocity_lwc20__DRWorker__c, vlocity_lwc20__Interface_DRGeneric__c, vlocity_lwc20__TestResult__c, vlocity_lwc20__TriggerSetup__c, vlocity_lwc20__UISettings__c, vlocity_lwc20__VlocityDataPack__c, vlocity_lwc20__VlocityDocuSignTemplate__c, vlocity_lwc20__VlocityErrorLogEntry__c, vlocity_lwc20__VlocityScheduledJob__c, vlocity_lwc20__VlocityTrackingEntry__c
`PostVerificationMessage`	**Type** textarea **Properties** Create, Nillable, Update **Description** The message that is displayed after a verification is performed.
`PreVerificationMessage`	**Type** textarea **Properties** Create, Nillable, Update **Description** The message that is displayed before a verification is performed.
`VerificationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the verification of the related record was done.
`VerificationRequestDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the verification was requested.
`VerificationSite`	**Type** textarea **Properties** Create, Nillable, Update **Description** The place where the verification is done.
`VerificationStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of verification for the parent reference record.
`VerificationStatusCategory`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The status category of the verification for the parent reference record. Possible values are: • `Completed` • `OnHold` • `ReadyForSigning` • `RejectedClosed` • `RejectedOpen`
`VerifiedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user who performed the verification. This field is a polymorphic relationship field. **Relationship Name** VerifiedBy

Field	Details
	Relationship Type Lookup **Refers To** User
`VerifierOrder`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The order of the verifier who performed the verification. Possible values are: • `FifthVerifier` • `FirstVerifier` • `FourthVerifier` • `SecondVerifier` • `ThirdVerifier`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DigitalVerificationHistory on page 1418
History is available for tracked fields of the object.

DigitalVerificationShare on page 1427
Sharing is available for the object.

DigitalVerificationSetup

Stores information about a digital verification setup, such as the number of signatures needed and the record action that's related to the verification. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the digital verification setup record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`RecordActionType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the record action applicable for the digital verification setup, such as Create and Edit. Possible values are: • `Create` • `Edit`
`ReferenceObjectApiName`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The parent object for which the digital verification setup is applicable. Possible values are: • `CarePgmEnrolleeWorkOrder` • `CarePgmEnrolleeWkOrdStep` • The API name of any custom object created in the org.
`VerificationProcessType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the process type of the verification, such as sequential or parallel. Possible values are: • `Parallel` • `Sequential`
`VerificationType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the process type of the digital verification setup. Possible values are: • `DualSignature` • `FiveSignatures`

Field	Details
	• `FourSignatures` • `NoSignature` • `NotApplicable` • `SingleSignature` • `ThreeSignatures`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DigitalVerificationSetupHistory on page 1418
History is available for tracked fields of the object.

DigitalVerificationSetupOwnerSharingRule on page 1423
Sharing rules are available for the object.

DigitalVerificationSetupShare on page 1427
Sharing is available for the object.

DigitalVerfSetupDetail

Stores contextual details of a digital verification setup, such as the user who does the verification, and the messages that display at the time of verification. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DesignatedVerifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The role, user or user group associated with the digital verification setup detail. This field is a polymorphic relationship field. **Relationship Name** DesignatedVerifier **Relationship Type** Lookup

Field	Details
	Refers To Group, ParticipantRole
`DigitalVerificationSetupId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent digital verification setup associated with the digital verification setup detail. This field is a relationship field. **Relationship Name** DigitalVerificationSetup **Relationship Type** Lookup **Refers To** DigitalVerificationSetup
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed a record indirectly; for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the digital verification setup detail record.

Field	Details
`PostVerificationMessage`	**Type** textarea **Properties** Create, Nillable, Update **Description** The message that is displayed after a verification is performed.
`PreVerificationMessage`	**Type** textarea **Properties** Create, Nillable, Update **Description** The message that is displayed before a verification is performed.
`VerifierRank`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the rank of the verifier that provides the verification. Possible values are: • `FifthVerifier` • `FirstVerifier` • `FourthVerifier` • `SecondVerifier` • `ThirdVerifier`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DigitalVerfSetupDetailHistory on page 1418
History is available for tracked fields of the object.

Engagement Interaction

The engagement data model stores details, such as start date and end date, time, topic, and attendees, about an interaction between a customer or a customer-authorized representative and a customer service representative (CSR) or contact center agent (CCA). You can add up to 50 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects. The engagement objects also support quick actions that help CCAs to perform routine actions quickly without navigating to multiple pages. CCAs can also create personalized list views for engagement objects by using the My engagement attendees, My engagement interactions, and My engagement topics filters.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

EngagementInteraction
Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

EngagementAttendee
Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later

EngagementTopic
Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

EngagementInteraction

Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
`AttendeeVerificationTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The time when the attendee was verified for the engagement interaction. You can manually set this time. If `isAttendeeVerified` is set to true, then if you don't manually set this time, it's set based on the current system date and time.
`CommunicationChannel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Required. The communication channel through which engagement interaction occurs. Possible values are: • `In Person` • `Video Call` • `Voice Call` • `Web Chat` Your Salesforce admin can define new field values or update the existing field values.
`ContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record that's considered as the context for the engagement interaction. For example, when a customer initiates an engagement interaction by booking a service appointment for an inquiry, the service appointment is the context for that engagement interaction. This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. **Relationship Name** Context **Relationship Type** Lookup **Refers To** ServiceAppointment, Visit
`Duration`	**Type** string

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Read-only. The duration of the engagement interaction based on the start date time and end date time. The duration is calculated when the end time is updated.
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the engagement interaction ends.
`ExternalIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The unique external identifier of the engagement interaction.
`InitiatingAttendeeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The attendee who initiated the engagement interaction. This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. **Relationship Name** InitiatingAttendee **Relationship Type** Lookup **Refers To** Account, Contact, Lead
`IsAttendeeAuthenticated`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the initiating attendee of the engagement interaction has been authenticated through IVR or Web channel (`true`) or not (`false`). The default value is `false`.
`IsAttendeeVerified`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the initiating attendee of the engagement interaction has been verified (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record, a record related to this record, or a list view.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (`LastReferencedDate`) but not viewed it.
`MappedState`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies the state of the engagement interaction that changes when the status of the interaction gets updated. Possible values are: • `Completed` • `InProgress`

Field	Details
	• `New` The default value is `New`.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the Engagement Interaction record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The Salesforce ID of the person who owns this engagement interaction record. This field is a relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** User
`PhoneNumber`	**Type** phone **Properties** Create, Filter, Nillable, Sort, Update **Description** The phone number of the caller to get the context about the previous engagement interaction. This field is available in API version 57.0 and later.
`Reason`	**Type** string **Properties** Create, Filter, Nillable, Sort, Update **Description** The reason for the engagement as stated by the customer or their representative during the engagement interaction. This field is available from API version 56.0 and later.

Field	Details
`Sentiment`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The analyzed sentiment of the engagement interaction attendee about the engagement interaction. Possible values are: • `Negative` • `Neutral` • `Positive` Your Salesforce admin can define new field values or update the existing field values.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Required. The date and time when the engagement interaction starts.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the status of the engagement interaction, which also impacts the interaction state. Possible values are: • `Completed` • `In Progress` • `New` Your Salesforce admin can define new field values or update the existing field values.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of interaction that was initiated by the attendee. Possible values are: • `Inbound`

Field	Details
	• `Outbound` Your Salesforce admin can define new field values or update the existing field values.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

EngagementAttendeeChangeEvent

EngagementAttendeeFeed

EngagementAttendeeHistory

EngagementAttendee

Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the engagement with the attendee ends.
`EngagementId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** Required. The engagement interaction, messaging session, or voice call that's related to the attendee. This field is a relationship field. **Relationship Name** Engagement **Relationship Type** Lookup **Refers To** EngagementInteraction, MessagingSession, VoiceCall
`ExternalAttendeeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The external user related to the engagement, such as the customer or partner. To avoid an error, either this field or the `InternalAttendeeId` field must have a value. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. **Relationship Name** ExternalAttendee **Relationship Type** Lookup **Refers To** Account, Contact, Lead
`InternalAttendeeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The internal user related to the engagement, such as the call center agent. To avoid an error, either this field or the ExternalAttendeeId field must have a value. This field is a relationship field. **Relationship Name** InternalAttendee

Field	Details
	Relationship Type Lookup **Refers To** User
`IsAuthenticated`	**Type** boolean **Properties** Create, Defaulted on Create, Filter, Group, Sort, Update **Description** Indicates whether the initiating attendee of the engagement interaction was authenticated through interactive voice response (IVR) or Web channel (`true`) or not (`false`). The default value is `false`. This field is available in API version 56.0 and later.
`IsVerified`	**Type** boolean **Properties** Create, Defaulted on Create, Filter, Group, Sort, Update **Description** Indicates whether the initiating attendee of the engagement interaction was verified (`true`) or not (`false`). The default value is `false`. This field is available in API version 56.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record, a record related to this record, or a list view.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (`LastReferencedDate`) but not viewed it.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the Engagement Attendee record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The Salesforce ID of the person who owns this engagement attendee record. This field is a relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** User
`Role`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The role of an engagement attendee. This field is available in API version 56.0 and later. Possible values are: • `OnBehalf` • `Self`
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Required. The date and time when the engagement with the attendee starts.
`VerificationTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The time when the attendee was verified for the engagement interaction. This field is available in API version 56.0 and later.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

EngagementAttendeeChangeEvent

EngagementAttendeeFeed

EngagementAttendeeHistory

EngagementTopic

Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
`EngagementId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The engagement interaction, messaging session, or voice call record that's related to the topic discussed during the engagement. This field is a relationship field. **Relationship Name** Engagement **Relationship Type** Lookup **Refers To** EngagementInteraction, MessagingSession, VoiceCall
`InteractionSummary`	**Type** string **Properties** Create, Filter, Nillable, Sort, Update **Description** The summary of the engagement interaction. This field is available in API version 56.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record, a record related to this record, or a list view.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (`LastReferencedDate`) but not viewed it.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Required. The name of the engagement topic record.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The Salesforce ID of the person who owns this engagement topic record. This field is a relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** User
`ParentTopicId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent engagement topic record that's associated with this engagement topic. This field is a relationship field. **Relationship Name** ParentTopic **Relationship Type** Lookup **Refers To** EngagementTopic
`ProcessFailureReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the reason the process failed during the engagement interaction. The source is selected from a picklist of available values, which are set by your Salesforce administrator.
`ProcessName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The name of the process executed during the engagement interaction.
`ProcessStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the current status of the process that's executed during the engagement interaction. Possible values are: • `Cancelled` • `Completed` • `Failed` • `Initiated` Your Salesforce administrator can define new or update the existing field values.
`ProcessType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of the process executed during the engagement interaction. Possible values are: • `Flow` • `OmniScript` • `QuickAction`
`RelatedPersonId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person for whom the engagement interaction has been initiated. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. **Relationship Name** RelatedPerson **Relationship Type** Lookup

Field	Details
	Refers To Account, Contact, Lead
`TopicId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The engagement topic record that's associated with the parent engagement topic. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. **Relationship Name** Topic **Relationship Type** Lookup **Refers To** Asset, Case, Claim, LoyaltyMemberTier, LoyaltyProgramMember, Opportunity, Order, ServiceAppointment, Voucher, TransactionJournal, and custom object

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

EngagementAttendeeChangeEvent

EngagementAttendeeFeed

EngagementAttendeeHistory

FHIR Subscription

Publishers can use the Fast Healthcare Interoperability Resources (FHIR) Subscription data model to store subscription topics, subscriber details, the filters and parameters applied to a subscription, and other subscription details. When an event change occurs in the subscribed resource, it triggers a notification and a platform event is created as an Interoperability Topic Subscription Event record. Then, Mulesoft sends the notification to the subscriber's endpoint in real time.

The FHIR Subscription data model is available to users with the Health Cloud Foundation and the FHIR Subscription permission sets.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions

InteropTopic

Represents the interoperability topic for which notifications are sent to subscribers. This object is available in API version 64.0 and later.

InteropTopicDetail

Represents the details of an interoperability topic. This object is available in API version 64.0 and later.

InteropTopicFilter

Represents the properties by which an interoperability topic's notification can be filtered. This object is available in API version 64.0 and later.

InteropTopicNtfcnResource

Represents the notification resource for an interoperability topic. This object is available in API version 64.0 and later.

InteropTopicSubcrFilter

Represents the subscriber's criteria for filtering the interoperability topic subscription event. This object is available in API version 64.0 and later.

InteropTopicSubcrParameter

Represents the parameters added to an interoperability topic subscription. This object is available in API version 64.0 and later.

InteropTopicSubscription

Represents a subscription to an interoperability topic. This object is available in API version 64.0 and later.

InteropTopicSubscriptionDtl

Represents the details of an interoperability topic subscription. This object is available in API version 64.0 and later.

InteropTopicTriggerCriteria

Represents the criteria that trigger a notification for an interoperability topic. This object is available in API version 64.0 and later.

InteropTopic

Represents the interoperability topic for which notifications are sent to subscribers. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ApprovalDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the interoperability topic was approved.
`CopyrightInformation`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** The copyright information of the interoperability topic.
`CopyrightLabel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The copyright label of the interoperability topic.
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the interoperability topic.
`EffectiveEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The last date when the interoperability topic is effective.
`EffectiveStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The first date from when the interoperability topic is effective.
`GlobalUniqueIdentifier`	**Type** textarea **Properties** Create, idLookup, Update **Description** The global unique identifier of the interoperability topic definition.
`IsExperimental`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the interoperability topic is experimental. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic record was last referenced.
`LastReviewedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the interoperability topic was last reviewed.
`LastRevisedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the interoperability topic was last revised.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The date when the interoperability topic was last revised.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the interoperability topic record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`PublisherId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The publisher of the interoperability topic. This field is a relationship field. **Relationship Name** Publisher **Refers To** Account
`Purpose`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The purpose of the interoperability topic.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the interoperability topic. Possible values are: • `ACTIVE`—Active • `DRAFT`—Draft

Field	Details
	• `RETIRED`—Retired • `UNKNOWN`—Unknown
`SubscriberIdentifierType`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the type of identifier assigned to the subscriber.
`Title`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The title of the interoperability topic.
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the usage type of the interoperability topic. Possible values are: • `HEALTHCLOUD`—Health Cloud
`Version`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The version of the interoperability topic.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicChangeEvent on page 1404
Change events are available for the object.

InteropTopicFeed on page 1409
Feed tracking is available for the object.

InteropTopicHistory on page 1418
History is available for tracked fields of the object.

InteropTopicShare on page 1427
Sharing is available for the object.

InteropTopicDetail

Represents the details of an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The detail record added to the interoperability topic. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Refers To** CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of detail added to the interoperability topic. Possible values are: • `CONTACT`—Contact • `DERIVED_FROM`—Derived From • `JURISDICTION`—Jurisdiction
`InteropTopicId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** The interoperability topic for which the details are added. This field is a relationship field. **Relationship Name** InteropTopic **Relationship Type** Master-detail **Refers To** InteropTopic (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic detail record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic detail record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic detail.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicDetailChangeEvent on page 1404
Change events are available for the object.

InteropTopicDetailFeed on page 1409
Feed tracking is available for the object.

InteropTopicDetailHistory on page 1418
History is available for tracked fields of the object.

InteropTopicFilter

Represents the properties by which an interoperability topic's notification can be filtered. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the interoperability topic filter.
`InteropTopicId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic for which the filters are defined. This field is a relationship field. **Relationship Name** InteropTopic **Relationship Type** Master-detail **Refers To** InteropTopic (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic filter record was last referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic filter record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic filter.
`OperatorType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the type of operator that applies to the filter.
`QueryOperatorType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the type of query operator that applies to the filter.
`Resource`	**Type** textarea **Properties** Create, Nillable, Update **Description** The resource for which the notification is sent.
`ResourceField`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The resource field that's used as a paramater in the filter.

Field	Details
`ResourceFieldUrl`	**Type** textarea **Properties** Create, Nillable, Update **Description** The URL of the resource field that's used as a paramater in the filter.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicFilterChangeEvent on page 1404
Change events are available for the object.

InteropTopicFilterFeed on page 1409
Feed tracking is available for the object.

InteropTopicFilterHistory on page 1418
History is available for tracked fields of the object.

InteropTopicNtfcnResource

Represents the notification resource for an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`IncludedRelaRsrcFieldSpec`	**Type** textarea **Properties** Create, Nillable, Update **Description** Any additional related resource fields specification that may be included in the notification.
`IncludedResourceFieldSpec`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description The resource fields specification that should be included in the notification.
`InteropTopicId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic for which the notification resource is specified. This field is a relationship field. **Relationship Name** InteropTopic **Relationship Type** Master-detail **Refers To** InteropTopic (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic notification resource record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic notification resource record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic notification resource.
`Resource`	**Type** textarea

Field	Details
	Properties Create, Update **Description** The resource for which the notification is sent.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicNtfcnResourceChangeEvent on page 1404
Change events are available for the object.

InteropTopicNtfcnResourceFeed on page 1409
Feed tracking is available for the object.

InteropTopicNtfcnResourceHistory on page 1418
History is available for tracked fields of the object.

InteropTopicSubcrFilter

Represents the subscriber's criteria for filtering the interoperability topic subscription event. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`InteropTopicFilterId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The associated interoperability topic filter. This field is a relationship field. **Relationship Name** InteropTopicFilter **Refers To** InteropTopicFilter

Field	Details
`InteropTopicSubscriptionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic subscription to which the filter is applied. This field is a relationship field. **Relationship Name** InteropTopicSubscription **Relationship Type** Master-detail **Refers To** InteropTopicSubscription (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription filter record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription filter record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic subscription filter record.
`OperatorType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of operator that applies to the filter.

Field	Details
	Possible values are: • APPROXIMATELY—Approximately • ENDS_BEFORE—Ends Before • EQUALS—Equals • GREATER_OR_EQUALS—Greater or Equals • GREATER_THAN—Greater Than • LESS_OR_EQUALS—Less or Equals • LESS_THAN—Less Than • NOT_EQUALS—Not Equals • STARTS_AFTER—Starts After
QueryOperatorType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of query operator that applies to the filter. Possible values are: • ABOVE—Above • BELOW—Below • CODE_TEXT—Code Text • CONTAINS—Contains • EXACT—Exact • IDENTIFIER—Identifier • IN—In • ITERATE—Iterate • MISSING—Missing • NOT—Not • NOT_IN—Not In • OF_TYPE—Of Type • TEXT—Text • TEXT_ADVANCED—Text Advanced • TYPE—Type
Value	**Type** string **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The value of the filter.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicSubcrFilterChangeEvent on page 1404
Change events are available for the object.

InteropTopicSubcrFilterFeed on page 1409
Feed tracking is available for the object.

InteropTopicSubcrFilterHistory on page 1418
History is available for tracked fields of the object.

InteropTopicSubcrParameter

Represents the parameters added to an interoperability topic subscription. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`InteropTopicSubscriptionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic subscription for which the parameters are added. This field is a relationship field. **Relationship Name** InteropTopicSubscription **Relationship Type** Master-detail **Refers To** InteropTopicSubscription (the master object)

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription parameter record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription parameter record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic subscription parameter record.
`ParameterName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of the parameter added to the interoperability topic subscription.
`ParameterValue`	**Type** textarea **Properties** Create, Update **Description** The value of the parameter added to the interoperability topic subscription.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicSubcrParameterChangeEvent on page 1404
Change events are available for the object.

InteropTopicSubcrParameterFeed on page 1409
Feed tracking is available for the object.

InteropTopicSubcrParameterHistory on page 1418
History is available for tracked fields of the object.

InteropTopicSubscription

Represents a subscription to an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ChannelIdentifier`	**Type** textarea **Properties** Create, Nillable, Update **Description** The identifier of the channel to which notifications are sent, such as an URL or email.
`ChannelTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code representing the type of channel used to send notifications for the interoperability topic subscription. This field is a relationship field. **Relationship Name** ChannelTypeCode **Refers To** CodeSet
`CheckInInterval`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The maximum interval, in seconds, before a check-in notification is sent to keep the subscription active when no new events occur.
`EffectiveEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The last date when the interoperability topic subscription is effective.
`EffectiveStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The first date when the interoperability topic subscription is effective.
`InteropTopicId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The interoperability topic that's being subscribed to. This field is a relationship field. **Relationship Name** InteropTopic **Refers To** InteropTopic
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date when the interoperability topic subscription record was last viewed.
`MaximumEventCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The maximum number of events that can be bundled in a notification.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the interoperability topic subscription.
`NotificationTimeout`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The maximum amount of time, in seconds, to deliver a notifcation for the subscription.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the interoperability topic subscription record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`PayloadContentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the type of content included in the notification payload. Possible values are: • `EMPTY`—Empty • `FULL_RESOURCE`—Full Resource • `ID_ONLY`—ID Only
`PayloadFormatType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the format in which the notification payload for the subscription is sent.
`Reason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the interoperability topic subscription.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of the interoperability topic subscription. Possible values are: • `ACTIVE`—Active • `ENTERED_IN_ERROR`—Entered in Error • `ERROR`—Error • `OFF`—Off • `REQUESTED`—Requested
`SubscribedById`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The subscriber to the interoperability topic.

Field	Details
	This field is a polymorphic relationship field. **Relationship Name** SubscribedBy **Refers To** Account, HealthcareProvider
`SubscriberIdentifier`	**Type** textarea **Properties** Create, Nillable, Update **Description** The unique identifier of the subscriber.
`SubscriberSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique identifier of the subscriber system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicSubscriptionChangeEvent on page 1404
Change events are available for the object.

InteropTopicSubscriptionFeed on page 1409
Feed tracking is available for the object.

InteropTopicSubscriptionHistory on page 1418
History is available for tracked fields of the object.

InteropTopicSubscriptionShare on page 1427
Sharing is available for the object.

InteropTopicSubscriptionDtl

Represents the details of an interoperability topic subscription. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The detail record added to the interoperability topic subscription. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Refers To** ContactPointEmail, ContactPointPhone
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of detail added to the interoperability topic subscription. Possible values are: • `Contact`
`InteropTopicSubscriptionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic subscription for which the details are added. This field is a relationship field. **Relationship Name** InteropTopicSubscription **Relationship Type** Master-detail **Refers To** InteropTopicSubscription (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date when the interoperability topic subscription detail record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic subscription detail record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic subscription detail.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicSubscriptionDtlChangeEvent on page 1404
Change events are available for the object.

InteropTopicSubscriptionDtlFeed on page 1409
Feed tracking is available for the object.

InteropTopicSubscriptionDtlHistory on page 1418
History is available for tracked fields of the object.

InteropTopicTriggerCriteria

Represents the criteria that trigger a notification for an interoperability topic. This object is available in API version 64.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AreBothRsrcStsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates if both the previous and current resource statuses are required to trigger a notification. The default value is `false`.
`CreateOperationResultType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the result type when the operation type is Create. Possible values are: • `Test Fails` • `Test Passes`
`CriteriaExpression`	**Type** textarea **Properties** Create, Nillable, Update **Description** The trigger critera expressed in a machine-readable format.
`CurrentResourceStatus`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the resource after the triggering update is made.
`DeleteOperationResultType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the result when the operation type is Delete.

Field	Details
	Possible values are: • `Test Fails` • `Test Passes`
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the interoperability topic trigger criteria.
`EventCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the event that triggers the notification. This field is a polymorphic relationship field. **Relationship Name** EventCode **Refers To** CodeSet, CodeSetBundle
`InteropTopicId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The interoperability topic for which the trigger criteria is defined. This field is a relationship field. **Relationship Name** InteropTopic **Relationship Type** Master-detail **Refers To** InteropTopic (the master object)
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date when the interoperability topic trigger criteria record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the interoperability topic trigger criteria record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the interoperability topic trigger criteria.
`OperationType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the type of operation that triggers the subscription notification.
`PreviousResourceStatus`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the resource before the triggering update is made.
`Resource`	**Type** textarea **Properties** Create, Update **Description** The resource for which the notification is sent.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the type of trigger that activates the interoperability topic. Possible values are: • `EventTrigger`—Event Trigger • `ResourceTrigger`—Resource Trigger

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InteropTopicTriggerCriteriaChangeEvent on page 1404
Change events are available for the object.

InteropTopicTriggerCriteriaFeed on page 1409
Feed tracking is available for the object.

InteropTopicTriggerCriteriaHistory on page 1418
History is available for tracked fields of the object.

Financial Assistance Program

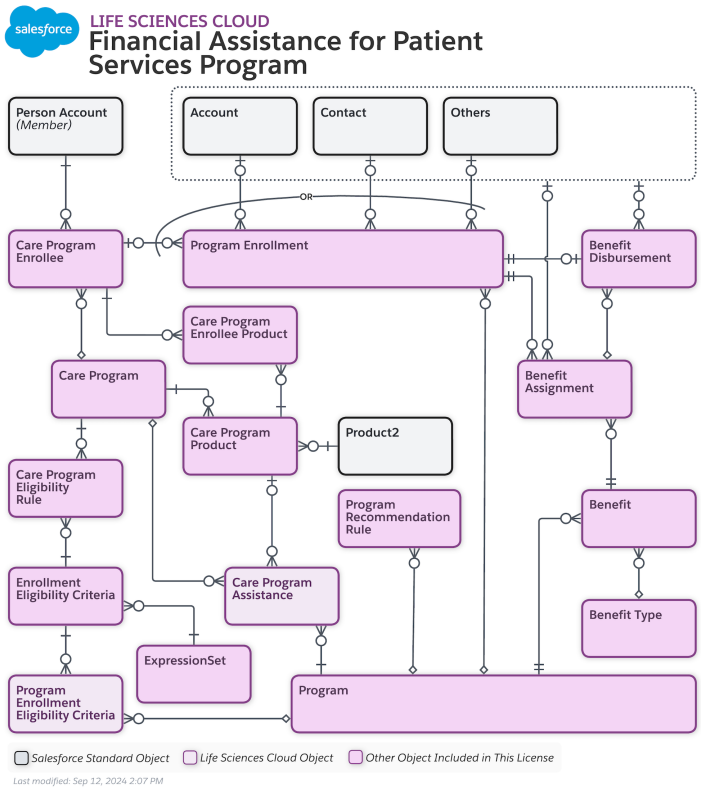
The financial assistance program data model helps health and life sciences organizations implement several financial assistance programs for eligible patients to receive assistance with their out of pocket medical expenses.

The financial assistance program objects are available to users with Health Cloud Starter (for Life Sciences Cloud) or Health Cloud Foundation (for Health Cloud) and the Manage Financial Assistance Program permission set. The objects are available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Life Sciences or Health Cloud



Applicant
Specify the care program enrollee represented as an applicant. This object is available in API version 59.0 and later.

Benefit
Represents information about benefits associated with the financial assistance program. Benefits are mapped to the members based on the program rules. This object is available in API version 51.0 and later.

BenefitType
Represents information about the type of benefits, such as Financial Assistance Program, available to the care program enrollee. This object is available in API version 51.0 and later.

CareProgramAssistance
Represents a junction between Care Program and Program objects. This object is available in API version 61.0 and later.

ProgramEnrollment
Represents details of enrollment for benefits in a program. This object is available in API version 57.0 and later.

ProgramEnrlEligibilityCrit
Represents a junction between Program and Enrollment Eligibility Criteria objects. This object is available in API version 61.0 and later.

ProgramRecommendationRule
Represents the eligibility criteria and recommendation for a program. This object is available in API version 61.0 and later.

Applicant

Specify the care program enrollee represented as an applicant. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account ID associated with the applicant. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`ApplicationFormId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The application that's submitted for a product request. This field is a relationship field. **Relationship Name** ApplicationForm **Relationship Type** Lookup **Refers To** ApplicationForm
`BirthDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date of birth of the applicant.

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field is a relationship field.
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The related contact ID associated with the account. This field is a relationship field. **Relationship Name** Contact **Relationship Type** Lookup **Refers To** Contact
`Email`	**Type** email **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The email address of the applicant.
`FirstName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The first name of the applicant.
`LastName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The last name of the applicant.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MiddleName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The middle name of the applicant.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** A unique number that represents the applicant.
`PartyProfileId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The party profile requesting a product with the application form. This field is a relationship field. **Relationship Name** PartyProfile **Relationship Type** Lookup

Field	Details
	Refers To PartyProfile
`Phone`	**Type** phone **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The applicant's phone number.
`Suffix`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The suffix of the applicant.
`UniqueReferenceNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The customer reference number of the applicant.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API version as this object. Otherwise, they're available in the specified API version and later.

ApplicantChangeEvent on page 1404
Change events are available for the object.

ApplicantFeed on page 1409
Feed tracking is available for the object.

ApplicantHistory on page 1418
History is available for tracked fields of the object.

ApplicantOwnerSharingRule on page 1423
Sharing rules are available for the object.

ApplicantShare on page 1427
Sharing is available for the object.

Benefit

Represents information about benefits associated with the financial assistance program. Benefits are mapped to the members based on the program rules. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BenefitTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** ID of the benefit type. This field is a relationship field. **Relationship Name** BenefitType **Relationship Type** Lookup **Refers To** BenefitType
`BudgetAmountUsed`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The budget amount used by an employee after enrolling in a corresponding program.
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date of the benefit.
`EnrolleeAmountLimit`	**Type** currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount limit allocated to enrollee for a corresponding program.
`EnrolleeLimitFrequency`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The assigned frequency for an enrollee limit for a corresponding program. Possible values are: • `Monthly` • `Monthly, Yearly , Annual, Weekly, Quarterly` • `Yearly`
`EnrolleeTrxnAmountLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The enrollee transaction amount limit for a corresponding program.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Required. Indicates whether the program benefit is active.
`MaxBenefitAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum amount that can be disbursed for a period.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the benefit.
`PayoutFrequency`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • `Annual` • `BiWeekly - Bi-Weekly` • `Monthly` • `OnDemand - On-Demand` • `Quaterly` • `Weekly`
`ProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the program that's associated with the benefit. This field is a relationship field.

BenefitType

Represents information about the type of benefits, such as Financial Assistance Program, available to the care program enrollee. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Benefit Type Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** Required. The name of the benefit type.
`Category`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The category of the benefit type. Picklist values aren't provided for this field and must be added based on the requirements of the organization.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of benefit type.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`ProcessType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Required. The process type associated with the benefit. The possible value is:

Field	Details
	• `Financial Assistance Program` This value is available in API version 61.0 and later.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The process type associated with the benefit. Possible values are: • `Monetary` • `Service` • `Goods`
`UnitofMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the benefit. This is a polymorphic relationship field. **Relationship Type** UnitofMeasure **Refers To** UnitofMeasure

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

BenefitTypeOwnerSharingRule
Sharing rules are available for the object.

BenefitTypeShare
Sharing is available for the object.

CareProgramAssistance

Represents a junction between Care Program and Program objects. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The care program associated with the care program assistance. This field is a relationship field. **Relationship Name** CareProgram **Relationship Type** Master-detail **Refers To** CareProgram (the master object)
`CareProgramProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program product associated with the care program assistance. This field is a relationship field. **Relationship Name** CareProgramProduct **Refers To** CareProgramProduct
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care program assistance.
`ProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The program associated with the care program assistance. This field is a relationship field. **Relationship Name** Program **Refers To** Program

ProgramEnrollment

Represents details of enrollment for benefits in a program. This object is available in API version 57.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the account that's associated with an organization enrolled in the program. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`ApplicationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the enrollee applied to the program.
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program enrollee associated with the program enrollment. This field is a relationship field. **Relationship Name** CareProgramEnrollee **Refers To** CareProgramEnrollee
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the contact that's associated with an individual enrolled in the program.

Field	Details
	This field is a relationship field. **Relationship Name** Contact **Relationship Type** Lookup **Refers To** Contact
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The end date of the enrollment in the program. This field is accessible if you enabled Data Protection and Privacy in Setup.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the enrollment for the participant in the program is active (`true`) or not (`false`). The default value is `false`. This field is accessible if you enabled Data Protection and Privacy in Setup.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the program enrollment record.
`ProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The identifier of the program that's associated with the enrollee. This field is a relationship field.

Field	Details
	Relationship Name Program **Relationship Type** Master-Detail **Refers To** Program
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date of the enrollment in the program. This field is accessible if you enabled Data Protection and Privacy in Setup.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The enrollment status of the enrollee for the program. This field is accessible if you enabled Data Protection and Privacy in Setup.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProgramEnrollmentFeed
Feed tracking is available for the object.

ProgramEnrollmentHistory
History is available for tracked fields of the object.

ProgramEnrollmentOwnerSharingRule
Sharing rules are available for the object.

ProgramEnrollmentShare
Sharing is available for the object.

ProgramEnrlEligibilityCrit

Represents a junction between Program and Enrollment Eligibility Criteria objects. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
`EnrollmentEligibilityCritId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The enrollment eligibility criteria associated with the program enrollment eligibility criteria. This field is a relationship field. **Relationship Name** EnrollmentEligibilityCrit **Refers To** EnrollmentEligibilityCriteria
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether an enrollment eligibility criterion is mandatory (true) or optional (false). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the program enrollment eligibility criteria.
`ProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The program associated with the program enrollment eligibility criteria. This field is a relationship field. **Relationship Name** Program **Relationship Type** Master-detail **Refers To** Program (the master object)
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the program enrollment eligibility criteria.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of enrollment eligibility criteria.

ProgramRecommendationRule

Represents the eligibility criteria and recommendation for a program. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Country`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The country where the program is eligible for implementation.
`HasActiveCommercialIns`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this program has an active commercial insurance. The default value is `false`.
`IsInclusionRule`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether it's an inclusion rule (true) or an exclusion rule (false). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MaximumAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The maximum age for enrolling in the program.
`MinimumAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The minimum age for enrolling in the program.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the program recommendation rule.
`ProgramId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The program associated with the program recommendation rule. This field is a relationship field. **Relationship Name** Program **Relationship Type** Master-detail

Field	Details
	Refers To Program (the master object)
`ProgramType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** The type of program associated with the program recommendation rule. Possible values are: • `Copay` • `Patient Assistance Program` • `Quick Start`
`RecommendedProgramPriority`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The recommended priority of the program.
`RuleType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates the type of rule. Possible values are: • `Eligibility` • `Recommendation`

Health Assessments

Health Cloud Assessments use the power of Discovery Framework and OmniStudio to build more complex questionnaire paths.

The health assessments data model represents the system to create an assessment envelope and assessment envelope item to provide patients access to the assigned assessments. The Assessment standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. Available in API version 57.0 and later.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions with Health Cloud

AssessmentEnvelope

Represents information about an envelope that contains the assessments related to a user. For example, you can create an envelope that contains assessments for a patient or a caregiver related to depression or anxiety. This object is available in API version 58.0 and later.

AssessmentEnvelopeItem

Represents information about an item in an envelope that contains the assessments related to a user. For example, you can create an item that contains an assessment for depression or anxiety. This object is available in API version 58.0 and later.

AssessmentEnvelope

Represents information about an envelope that contains the assessments related to a user. For example, you can create an envelope that contains assessments for a patient or a caregiver related to depression or anxiety. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The recipient of the assessment envelope, such as a patient. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The recipient of the assessment envelope, such as a caregiver. This field is a relationship field.

Field	Details
	Relationship Name Contact **Relationship Type** Lookup **Refers To** Contact
`ExpirationDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time of assessment envelope expiration.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the assessment envelope.
`NotificationStatus`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description The sent status of the assessment envelope Possible values are: • `NotSent` • `Sent`
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`RequestReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reference to the context of the assessment envelope request. This field is a polymorphic relationship field. **Relationship Name** RequestReference **Relationship Type** Lookup **Refers To** Case, ClinicalEncounter, ClinicalServiceRequest, ServiceAppointment
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the envelope that contains the assessments

Field	Details
	Possible values are: • `Completed` • `InProgress`—In Progress • `NotStarted`—Not Started

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AssessmentEnvelopeChangeEvent (API version 60.0)
Change events are available for the object.

AssessmentEnvelopeFeed
Feed tracking is available for the object.

AssessmentEnvelopeHistory
History is available for tracked fields of the object.

AssessmentEnvelopeOwnerSharingRule
Sharing rules are available for the object.

AssessmentEnvelopeShare
Sharing is available for the object.

AssessmentEnvelopeItem

Represents information about an item in an envelope that contains the assessments related to a user. For example, you can create an item that contains an assessment for depression or anxiety. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssessmentEnvelopeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The assessment envelope that is associated with the item. This field is a relationship field.

Field	Details
	Relationship Name AssessmentEnvelope **Relationship Type** Lookup **Refers To** AssessmentEnvelope
`AssessmentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the assessment envelope item. This field is a relationship field. **Relationship Name** Assessment **Relationship Type** Lookup **Refers To** Assessment
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description Tne name of the assessment envelope item.
`OmniProcessId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represent the related OmniProcess. This field is a relationship field. **Relationship Name** OmniProcess **Relationship Type** Lookup **Refers To** OmniProcess
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Indicates the status of the assessment envelope item. Possible values are: • `Completed` • `InProgress` • `NotStarted`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AssessmentEnvelopeItemChangeEvent (API version 60.0)
Change events are available for the object.

AssessmentEnvelopeItemFeed
Feed tracking is available for the object.

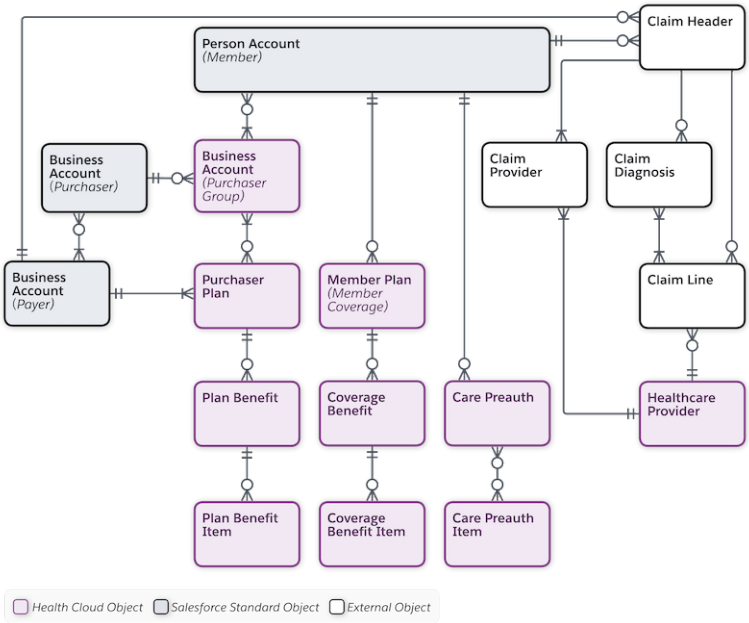
AssessmentEnvelopeItemHistory
History is available for tracked fields of the object.

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Ensure that the Health Cloud managed package is installed in your org as the package contains fields on standard objects used by the health insurance data model.

The health insurance data model includes standard objects and record types. You need the Health Cloud Platform permission set license to create, edit, and delete records in the data model.



CarePreauth

Represents the details of preauthorizations for care under a member's plan.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Payer

A payer is a health insurance company that helps cover the cost of member care. payer is represented by records on the Account object.

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

Purchaser Group Member Association

An association that records the members who belong to a purchaser group. This association is represented by records on the AccountContactRelation object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

PurchaserPlanAssn

Represents a junction object that associates the purchaser to the plans they offer to members.

Purchaser Payer Association

An association that records the purchasers who purchase plans from payers. This association is represented by records on the AccountAccountRelation object.

CarePreauth

Represents the details of preauthorizations for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this preauthorization is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date after which this preauthorization is no longer effective.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member plan for which this preauthorization is being provided.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of this preauthorization.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this preauthorization.

Field Name	Details
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer covering the cost of this treatment.
`PreauthIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An identifier provided by the insurance company for preauthorization of a service.
`ReferringPhysician`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the doctor who referred the member for this treatment.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this preauthorization record was obtained from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this preauthorization record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this preauthorization was last changed on its source system.

Field Name	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of this preauthorization record. The default the picklist values are: • Active • Inactive

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePreauthChangeEvent (API version 60.0)
Change events are available for the object.

CarePreauthFeed
Feed tracking is available for the object.

CarePreauthHistory
History is available for tracked fields of the object.

CarePreauthOwnerSharingRule
Sharing rules are available for the object.

CarePreauthShare
Sharing is available for the object.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`CarePreauthId`	**Type** reference **Properties** Create, Filter, Group, Sort

Field Name	Details
	Description The ID of the care preauthorization this item details.
`EndingServiceCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ending service code for the category of care being provided.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Laterality`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The side of the body receiving care.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of this preauthorized care item.
`Notes`	**Type** textarea

Field Name	Details
	Properties Create, Nillable, Update **Description** Notes about this preauthorized care item.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PreauthitemSequence`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Sequence of this item among the preauthorized care items.
`Quantity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Quantity being preauthorized.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this preauthorization record was obtained from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this preauthorization record on its source system.
`SourceSystemModified`	**Type** dateTime

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date on which this preauthorization was last changed on its source system.
`StartingServiceCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The starting service code for the category of care being provided.
`Unit`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Units by which the preauthorized quantity is measured.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePreauthItemChangeEvent (API version 60.0)
Change events are available for the object.

CarePreauthItemFeed
Feed tracking is available for the object.

CarePreauthItemHistory
History is available for tracked fields of the object.

CarePreauthItemOwnerSharingRule
Sharing rules are available for the object.

CarePreauthItemShare
Sharing is available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the benefits available to the member under this plan's coverage.
`BenefitPeriodEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Last day of the coverage benefit period.
`BenefitPeriodStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** First day of the coverage benefit period.
`CareBenefitVerifyRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareBenefitVerifyRequest **Relationship Type** Lookup **Refers To** CareBenefitVerifyRequest
`CoinsuranceNotes`	**Type** textarea

Field Name	Details
	Properties Create, Nillable, Update **Description** Additional information about the contribution the member makes towards treatment.
`CopayNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the copayment amounts members contributes.
`CoverageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** General category of service covered. Possible values are: • `Dental` • `Medical` • `Vision` • `Home Health` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Pharmacy` - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See **Activate Picklist Value for Coverage Benefit** to activate this value.
`DeductibleNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the member's deductibles under this plan.
`Disclaimer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Overall plan benefit disclaimers.
`EmergencyDepartmentCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards emergency treatment.
`FamilyInNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
`FamilyInNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers for all family members.
`FamilyOutofNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyOutofNetworkDeductibleRemaining`	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyOutofNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FinalCoverageStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code that's determined after considering the restrictions and other status types that apply to the coverage benefit.

Field Name	Details
	This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** FinalCoverageStatusCode **Relationship Type** Lookup **Refers To** CodeSet
`IndividualInNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
`IndividualInNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
`IndividualInNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
`IndividualInNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkDeductibleRemain	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by the health plan's preferred providers.

Field Name	Details
`InNetworkCoinsurancePercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
`InNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the coverage benefit is currently in force. The default value is 'false'.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
`LifetimeMaximumNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the lifetime maximum payments the member Will be expected to make.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving these benefits.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member plan receiving these benefits.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of these coverage benefits.
`OutcomeStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OutcomeStatusCode

Field Name	Details
	Relationship Type Lookup **Refers To** CodeSet
`OutofNetworkCoinsuranceAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by non-preferred providers.
`OutofNetworkCoinsurancPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
`OutofNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`OutofPocketNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the out-of-pocket payment the member makes.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description The ID of the user who owns this record.
`PharmaCopayAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards the pharma products. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
`PrimaryCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards primary care treatment.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits record was obtained from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits record on its source system.
`SourceSystemModified`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits were last changed on their source system.

Field Name	Details
SpecialistCopay	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards specialist consultations.
StatusCodeId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** StatusCode **Relationship Type** Lookup **Refers To** CodeSet
UrgentCareCopay	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards urgent care.
VerificationDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitFeed
Feed tracking is available for the object.

CoverageBenefitHistory
History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule
Sharing rules are available for the object.

CoverageBenefitShare
Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BenefitCategory`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the category this benefit is in.
`CodeSetServiceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of a Code Set Service Type in the Code Set object. This is a relationship field. **Relationship Name** CodeSetServiceType **Relationship Type** Lookup **Refers To** CodeSet

Field	Details
`CoverageBenefitId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the covered benefit this item belongs to. This is a relationship field. **Relationship Name** CoverageBenefit **Relationship Type** Lookup **Refers To** CoverageBenefit
`CoverageLevel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the level of coverage provided by this item.
`DoesDeductibleApply`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
`InNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the in network coverage provided by this item.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Specifies whether the benefit item is currently available. The default value is 'false'.
`IsInPlanNetwork`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the benefit is available only in-network (`true`) or both in-network and out-of-network (`false`). The default value is 'false'.
`IsPreauthorizationRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the service must be approved before use. The default value is 'false'.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the member receiving this benefit item. This is a relationship field. **Relationship Name** Member **Relationship Type** Lookup **Refers To** Account
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of this coverage benefit item.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about this coverage benefit item.
`OutofNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the coverage for non-preferred providers.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Relationship Type Lookup **Refers To** Group, User
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of service this plan benefit item provides.
`ServiceTypeCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for the type of service this plan benefit item provides.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this coverage benefits item record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the CoverageBenefitItem in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The ID of this coverage benefits item record on its source system.
`SourceSystemModified`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date on which this coverage benefits item was last changed on the source system.
`TimePeriod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)
Change events are available for the object.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

Members are represented with an Account object record of record type Person Account.

SEE ALSO:

Salesforce Help : Set Up Person Accounts to Represent Health Cloud Members and Patients

Salesforce Help: Person Accounts

Object Reference for the Salesforce Platform: Account

Object Reference for the Salesforce Platform: Contact

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this member plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this member plan ceases to be effective.
`ExternalIDentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier used to identify the record outside the Salesforce org.
`GroupNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The group number or policy number of the primary member.
`IssuerNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Reference number for the issuer of the plan.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastVerification`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this plan was last verified.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member's record.
`MemberNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The member's reference number for this plan.

Field Name	Details
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name by which the member knows this plan.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this member plan.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The payer insurance plan or network that is associated with the patient. This field is a relationship field. **Relationship Name** PayerNetwork **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork

Field Name	Details
`PlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup of the Purchaser Plan ID.
`PrimaryCarePhysician`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the physician providing primary care under this plan.
`PrimarySecondaryTertiary`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Whether this plan is the primary, secondary, or tertiary plan.
`RelationshipToSubscriber`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.

Field Name	Details
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this plan record was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the plan is active.
`SubscriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the subscriber's record.
`VerificationStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the plan's verification. Valid options are: • Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)
Change events are available for the object.

MemberPlanFeed
Feed tracking is available for the object.

MemberPlanHistory
History is available for tracked fields of the object.

MemberPlanOwnerSharingRule
Sharing rules are available for the object.

MemberPlanShare
Sharing is available for the object.

Payer

A payer is a health insurance company that helps cover the cost of member care. payer is represented by records on the Account object.

To learn more, see Account.

SEE ALSO:

Object Reference for the Salesforce Platform: Account

Fields on Account

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the benefits available to members under this plan's coverage.

Field Name	Details
`CoinsuranceNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Information about the contribution a member makes towards treatment.
`CopayNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the copayment amounts that members contribute.
`DeductibleNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about a member's deductibles.
`DocumentLocation`	**Type** url **Properties** Create, Nillable, Update **Description** Hyperlink to internal or external resources.
`EffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits are communicated to plan members.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits become effective.

Field Name	Details
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits ceased to be effective.
`EmergencyDepartmentCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** Patient's portion of payment for using emergency department services.
`FamilyInNetworkDeductible`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member pays for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkOutofPocket`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most a member pays during a coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.
`FamilyOutofNetworkDeductible`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member pay for health care provided by non-preferred providers for all family members before this plan starts to contribute towards treatment.
`FamilyOutofNetworkOutofPocket`	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The most a member pays during a coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.
`IndividualInNetworkDeductible`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member pays for health care provided by the health plan's preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
`IndividualInNetworkOutofPocket`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most a member pays during a coverage year for health care provided by the health plan's preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IndividualOutofNetworkDeductible`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member pays for health care provided by non-preferred providers to any one family member before this plan starts to contribute towards treatment.
`IndividualOutofNetworkOutofPocket`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most a member pays during a coverage year for health care provided by non-preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
`InNetworkCoinsuranceAmount`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member contributes towards each treatment undertaken by the health plan's preferred providers.
`InNetworkCoinsurancePercentage`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for each treatment undertaken by the health plan's preferred providers.
`InNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most a member pays during the lifetime membership on this plan for health care provided by the health plan's preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
`LifetimeMaximumNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about a member's maximum lifetime payments.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of these plan coverage benefits.
`OutofNetworkCoinsuranceAmount`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member contributes towards treatment undertaken by non-preferred providers.
`OutofNetworkCoinsurancePercentage`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
`OutofNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most a member pays during the lifetime membership on this plan for health care provided by non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`OutofPocketNotes`	**Type** textarea

Field Name	Details
	Properties Create, Nillable, Update **Description** Additional information about the out-of-pocket payment a member makes.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PrimaryCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member contributes towards primary care treatment.
`PurchaserPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the purchaser plan offering these benefits.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits record on its source system.
`SourceSystemModified`	**Type** date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits were last changed on their source system.
`SpecialistCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member contributes towards specialist consultations.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of these benefits. The default the picklist values are: • Active • Inactive
`UrgentCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount a member contributes towards urgent care.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PlanBenefitChangeEvent (API version 60.0)
Change events are available for the object.

PlanBenefitFeed
Feed tracking is available for the object.

PlanBenefitHistory
History is available for tracked fields of the object.

PlanBenefitOwnerSharingRule
Sharing rules are available for the object.

PlanBenefitShare
Sharing is available for the object.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitCategory`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the benefit category this item belongs to.
`CoverageLevel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the level of coverage provided.
`InNetworkCoverage`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount available to contribute towards treatment costs for each treatment undertaken by the health plan's preferred providers.
`IsInPlanNetwork`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates if the benefit is only available in the plan network.
`ItemCodeId`	**Type** reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The code of the plan benefit item. This field is a polymorphic relationship field. This field is available in API version 64.0 and later. **Relationship Name** ItemCode **Refers To** CodeSet, CodeSetBundle
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of this benefit item.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about this benefit item.

Field Name	Details
`OutofNetworkCoverage`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount available to contribute towards treatment costs for each treatment undertaken by non-preferred providers.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PauthRequirementEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date from which preauthorization for the plan benefit item is required or not. This field is available in API version 64.0 and later.
`PauthRequirementStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The last date for which preauthorization for the plan benefit item is required or not. This field is available in API version 64.0 and later.
`PlanBenefitId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the benefit this item belongs to.

Field Name	Details
`PreauthorizationTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code which represents the type of preauthorization that the plan benefit item requires. This field is a relationship field. This field is available in API version 64.0 and later. **Relationship Name** PreauthorizationTypeCode **Refers To** CodeSet
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of service this plan benefit item provides for.
`ServiceTypeCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for the type of service this plan benefit item provides for.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits item record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits item record on its source system.

Field Name	Details
SourceSystemModified	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this benefits item was last updated from the source system.
TimePeriod	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the period during which services under this plan benefit item are to be rendered or continued.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PlanBenefitItemChangeEvent (API version 60.0)
Change events are available for the object.

PlanBenefitItemFeed
Feed tracking is available for the object.

PlanBenefitItemHistory
History is available for tracked fields of the object.

PlanBenefitItemOwnerSharingRule
Sharing rules are available for the object.

PlanBenefitItemShare
Sharing is available for the object.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

A purchaser is represented by records on the Account object of record type Business.

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

A purchaser group is represented by records on the Account object of record type Business.

See Also:

- Account

Purchaser Group Member Association

An association that records the members who belong to a purchaser group. This association is represented by records on the AccountContactRelation object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this purchaser plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this purchaser plan ceases to be effective.
`IsVerifiable`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a benefits verification can be performed on this plan.

Field Name	Details
`LineOfBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of this plan.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this payer.
`Payer`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PlanNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The plan's reference number.
`PlanStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Indicates whether the plan is active.
`PlanType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the service type offered by this plan.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The date on which this plan record was last changed on the source system.
`SponsorType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanFeed
Feed tracking is available for the object.

PurchaserPlanHistory
History is available for tracked fields of the object.

PurchaserPlanOwnerSharingRule
Sharing rules are available for the object.

PurchaserPlanShare
Sharing is available for the object.

PurchaserPlanChangeEvent
Change data capture is available for this object.

PurchaserPlanAssn

Represents a junction object that associates the purchaser to the plans they offer to members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`LastReferencedDate`	**Type** datetime

Field Name	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, Sort **Description** The name of this purchaser to purchaser plan association.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PurchaserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the plan purchaser's Account object record.
`PurchaserPlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the associated plan on the Purchaser Plan object.

Field Name	Details
`Role`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the purchaser plays a primary or secondary role in the plan.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether this purchaser plan relationship is active.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanAssnChangeEvent (API version 60.0)
Change events are available for the object.

PurchaserPlanAssnFeed
Feed tracking is available for the object.

PurchaserPlanAssnHistory
History is available for tracked fields of the object.

PurchaserPlanAssnOwnerSharingRule
Sharing rules are available for the object.

PurchaserPlanAssnShare
Sharing is available for the object.

Purchaser Payer Association

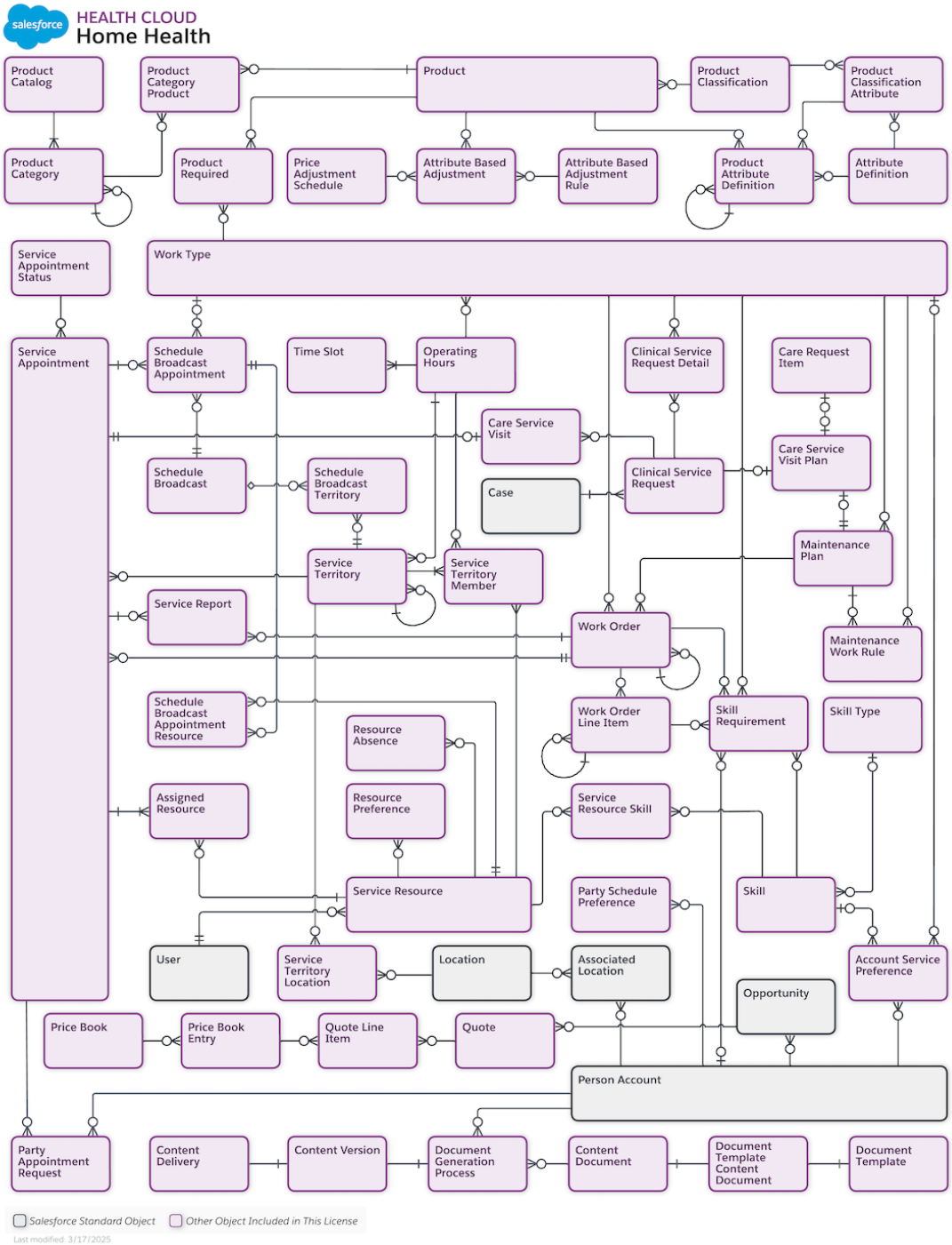
An association that records the purchasers who purchase plans from payers. This association is represented by records on the AccountAccountRelation object.

Home Health

The Home Health data model helps you store data for your organization's home healthcare services. You can store the preferences patients have for their services, the skills your resources possess, the details of each home visit, and so on. The Home Health data model is primarily built over the Salesforce Field Service data model and uses many of its objects.

EDITIONS

Available in: **Enterprise** and **Unlimited** editions of Health Cloud with the Home Health Add-On



For more details and a larger image, visit the Data Model Gallery.

To learn more about the Field Service objects used in Home Health, see Field Service Standard Objects.

AccountServicePreference

Represents the preferences an account has for the services they receive. In Home Health, this object represents the preferences that a patient has for the health workers assigned to their visits. This object is available in API version 58.0 and later.

CareServiceVisit

Associates a service request or a referral request (ClinicalServiceRequest) with a visit (ServiceAppointment) that's part of that service or referral. This object is available in API version 58.0 and later.

CareServiceVisitPlan

Associates a service request with the series of visits that are planned as part of that visit. The series of visits is represented using MaintenancePlan. This object is available in API version 58.0 and later.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

PartyAppointmentRequest

Represents an appointment request raised by a patient for their home healthcare services. This object is available in API version 61.0 and later.

PartySchedulePreference

Represents the schedule preference that a patient has for their home healthcare visit. This object is available in API version 61.0 and later.

ScheduleBroadcast

Represents a broadcast of appointments that's sent to resources of specific service territories. This object is available in API version 60.0 and later.

ScheduleBroadcastAppointment

Represents appointments that schedulers broadcast to resources using a schedule broadcast. This object is available in API version 60.0 and later.

ScheduleBroadcastTerritory

Represent service territories to which a schedule broadcast is sent. This object is available in API version 60.0 and later.

ScheduleBrdcstApptResource

Represents a junction between a Schedule Broadcast Appointment and a Service Resource. This object represents the resources to whom a schedule broadcast is sent. This object is available in API version 60.0 and later.

SkillType

Represents the broader type or category that a skill belongs to. This object is available in API version 58.0 and later.

SEE ALSO:

Health Cloud Administrators Guide: Home Health Data Model and Permissions

Health Cloud Administrators Guide: Set up Home Health

Salesforce Help: Use Home Health

AccountServicePreference

Represents the preferences an account has for the services they receive. In Home Health, this object represents the preferences that a patient has for the health workers assigned to their visits. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** Lookup **Properties** Create, Filter, Group, Sort **Description** The patient whose preference is being recorded. **Relationship Name** Account **Refers To** Account
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`PreferenceId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Sort, Update **Description** The Preference that the patient has about their health worker. This preference may be a skill or trait, or a specific person that they want to avoid or be assigned to their visit. **Relationship Name** Preference **Refers To** • ServiceResource • Skill
`PreferenceOrder`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The order of the preference selected by the patient. This field is available in API version 61.0 and later.
`PreferenceType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of preferences that's recorded. Possible values are: • `Skill`

Field	Details
`ServiceContextId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the work type that this preference is valid for. For instance, a patient may have a certain preference that only applies to physiotherapy and another preference that only applies to wound management. **Relationship Name** ServiceContext **Refers To** WorkType
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the feature that the created record is applicable for. Possible values are: • `HomeHealth`—Home Health

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AccountServicePreferenceChangeEvent (API version 60.0)
Change events are available for the object.

AccountServicePreferenceFeed
Feed tracking is available for the object.

AccountServicePreferenceHistory
History is available for tracked fields of the object.

CareServiceVisit

Associates a service request or a referral request (ClinicalServiceRequest) with a visit (ServiceAppointment) that's part of that service or referral. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the account associated with the patient who received the care service. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account This field is available in API version 59.0 and later.
`AutoVerifiedVisitEndDtTm`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
`AutoVrfyVisitEndLoc`	**Type** location **Properties** Nillable **Description** The end location of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
`AutoVrfyVisitStartDtTm`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The start date and time of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
`AutoVrfyVstStartLoc`	**Type** location **Properties** Nillable **Description** The start location of the care service visit that's automatically updated from the care giver's mobile device. This field is available in API version 59.0 and later.
`CarePlanContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care plan, care plan detail, goal assignment, or action plan associated with the care service visit. This field is a polymorphic relationship field. **Relationship Name** CarePlanContext **Relationship Type** Lookup **Refers To** ActionPlan, CarePlan, CarePlanDetail, GoalAssignment, GoalAssignmentDetail This field is available in API version 59.0 and later.
`CareServiceVisitPlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care service visit plan associated with the care service visit. This field is a relationship field. **Relationship Name** CareServiceVisitPlan **Relationship Type** Lookup

Field	Details
	Refers To CareServiceVisitPlan This field is available in API version 59.0 and later.
`ClinicalServiceRequestId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The service request that the visit is related to. **Relationship Name** ClinicalServiceRequest **Refers To** ClinicalServiceRequest
`EndedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care giver who ends the care service visit. This field is a relationship field. **Relationship Name** EndedBy **Relationship Type** Lookup **Refers To** ServiceResource This field is available in API version 59.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
`ManVerifiedVisitEndDtTm`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
`ManVerifiedVisitStartDtTm`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
`ManVrfyVisitEndLoc`	**Type** location **Properties** Nillable **Description** The end location of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
`ManVrfyVisitStartLoc`	**Type** location **Properties** Nillable **Description** The start location of the care service visit that's verified and updated by a care professional from the Home Health agency. This field is available in API version 59.0 and later.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Refers To** • Group • User
`RelatedVisitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the ID of a related care service visit that's associated with a care service visit. This field is a relationship field. **Relationship Name** RelatedVisit **Relationship Type** Lookup **Refers To** CareServiceVisit This field is available in API version 60.0 and later.
`RelatedVisitType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of related visit that's associated with the care service visit. Possible values are: • `Dependent`

Field	Details
	• None This field is available in API version 60.0 and later.
ServiceRequestId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A derived field that's used for internal purposes. This field is a polymorphic relationship field. **Relationship Name** ServiceRequest **Refers To** ClinicalServiceRequest
SourceReferenceRecordId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The quote or party appointment request that's the source of the care service visit. This field is a polymorphic relationship field. **Relationship Name** SourceReferenceRecord **Refers To** PartyAppointmentRequest This field is available in API version 62.0 and later.
StartedById	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care giver who starts the care service visit. This field is a relationship field. **Relationship Name** StartedBy **Relationship Type** Lookup

Field	Details
	Refers To ServiceResource This field is available in API version 59.0 and later.
`VisitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The visit that's related to the service request. This field is a relationship field. **Relationship Name** Visit **Refers To** ServiceAppointment
`VisitType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of the care service visit. Possible values are: • `Assessment` • `Recurring` • `StartOfCare` This field is available in API version 59.0 and later.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceVisitChangeEvent (API version 60.0)
Change events are available for the object.

CareServiceVisitFeed
Feed tracking is available for the object.

CareServiceVisitHistory
History is available for tracked fields of the object.

CareServiceVisitShare
Sharing is available for the object.

CareServiceVisitPlan

Associates a service request with the series of visits that are planned as part of that visit. The series of visits is represented using MaintenancePlan. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ApprovedVisitCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of approved visits in the planned care service. This field is available in API version 59.0 and later.
`AssignedVisitCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of visits assigned with resources in a planned service.
`AuthorizationReferenceId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care request item that's the record of authorization for the visit. **Relationship Name** AuthorizationReference **Refers To** CareRequestItem
`CarePlanContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the care plan, care plan detail, goal assignment, or action plan associated with the care service visit. This field is a polymorphic relationship field. **Relationship Name** CarePlanContext **Relationship Type** Lookup **Refers To** ActionPlan, CarePlan, CarePlanDetail, GoalAssignment, GoalAssignmentDetail This field is available in API version 59.0 and later.
`ClinicalServiceRequestId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The request for the service. **Relationship Name** ClinicalServiceRequest **Refers To** ClinicalServiceRequest
`CompletedVisitCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of visits that have been completed as part of the service.
`CreatedVisitCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of created visits in the planned care service. This field is available in API version 59.0 and later.
`IsServiceAuthorizationRequired`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the service has to be authorized before it's provided. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Refers To** • Group • User
`ServiceRequestId`	**Type** Lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The service request for the service. **Relationship Name** ServiceRequest **Refers To** ClinicalServiceRequest
`UnassignedVisitCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of unassigned visits in a planned service.
`VisitPlanId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The series of visits planned for a service. **Relationship Name** VisitPlan **Refers To** MaintenancePlan

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceVisitPlanChangeEvent (API version 60.0)
Change events are available for the object.

CareServiceVisitPlanFeed
Feed tracking is available for the object.

CareServiceVisitPlanHistory
History is available for tracked fields of the object.

CareServiceVisitPlanShare
Sharing is available for the object.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents site of the body associated with the service request. **Referenced Objects** • CodeSetBundle
`CategoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the category of the service request. **Referenced Objects** • CodeSetBundle
`ConditionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The condition that justifies the service request. **Referenced Objects** • HealthCondition
`DateSigned`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date the service request was signed.
`DiagnosticReportId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The diagnosis that justifies the service request. **Referenced Objects** • ClinicalEncounterDiagnosis
`DiseaseInvestigationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The disease investigation related to the clinical service request. This field is a relationship field. **Relationship Name** DiseaseInvestigation **Refers To** DiseaseInvestigation
`EncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the service request. **Referenced Objects** • ClinicalEncounter
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The end date and time for the service request.
`FacilityCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-generated code for the facility where the service request is to be performed. **Referenced Objects** • CodeSetBundle
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where the service request is to be performed. **Referenced Objects** • HealthcareFacility
`HasPrerequisites`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether there are any prerequisites for the service request. If the value of this field is *`true`*, then you can't select a `PrerequisiteCodeId`.
`IsAccepted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the clinical service request is accepted (*`true`*) or not (*`false`*). The default value is *`false`*.
`IsIgnored`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the request should be ignored.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical service request.
`ObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that justifies the service request. **Referenced Objects** • ClinicalObservation
`OriginalRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A reference to the original service request the service request replaces. **Referenced Objects** • ClinicalServiceRequest

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the clinical service request record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User Note: To enable queues for the Clinical Service Request object, change the sharing settings for the object from Controlled By Parent to Private.
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The patient associated with the service request. **Referenced Objects** • Account
`PatientInstruction`	**Type** textarea **Properties** Create, Nillable, Update **Description** Instructions for the patient.
`PerformerId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person or device that performs the service request.

Field	Details
	Referenced Objects • Account • Asset • HealthcareProvider • CareRegisteredDevice
`PerformerTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type or role of the person performing the service request. **Referenced Objects** • CodeSetBundle
`PrerequisiteCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-generated code that represents the prerequisites for the service request. You can't select a record for this field if the `HasPrerequisites` field is set to *`true`*. **Referenced Objects** • CodeSetBundle
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the priority of the service request. Possible values are: • `ASAP` • `Routine` • `Stat` • `Urgent`
`QuantityDenominator`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The denominator value of the quantity associated with the service request.
`QuantityNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator value of the quantity associated with the service request.
`QuantityNumeratorUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the numerator value of the quantity associated with the service request. **Referenced Objects** • UnitOfMeasure
`QuantityType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates the type of quantity related to the service request. Possible values are: • `Range` • `Ratio`
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the justification for the service request. **Referenced Objects** • CodeSetBundle

Field	Details
`RequestCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the service request. **Referenced Objects** • CodeSetBundle
`RequesterId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person or device raising a service request. **Referenced Objects** • Account • Asset • HealthcareProvider • CareRegisteredDevice
`ServiceRequestGroupIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier that ties the service request to its batch of requests. **Referenced Objects** • Identifier
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date and time for the service request.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The status of the service request. Possible values are: • `Active` • `Completed` • `Draft` • `Entered-in-Error` • `On-Hold` • `Revoked` • `Unknown`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The type of the service request.

Field	Details
	Possible values are: • `Directive` • `Filler-Order` • `Instance-Order` • `Option` • `Order` • `Original-Order` • `Plan` • `Proposal` • `Reflex-Order`

Additional Information for ClinicalServiceRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalServiceRequest record by creating records in certain other objects, and referencing your ClinicalServiceRequest record as the parent record. Here's the list of objects you can associate to ClinicalServiceRequest in this way, the type of information they add, and the field they use to reference ClinicalServiceRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the service request.	ParentRecordId
ClinicalServiceRequestDetail	Associates the service request with various other records and defines the nature of the association. For instance, if the service request is based on an associated record.	ClinicalServiceRequestId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalServiceRequestFeed
Feed tracking is available for the object.

ClinicalServiceRequestHistory
History is available for tracked fields of the object.

ClinicalServiceRequestOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

ClinicalServiceRequestShare (API version 56.0)
Sharing is available for the object.

ClinicalServiceRequestChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalServiceRequestId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** References the parent service request record. **Referenced Objects** • ClinicalServiceRequest
`DetailCodeId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a code set or code set bundle that adds information to a clinical service request record. **Referenced Objects** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a record that adds information to a clinical service request record. **Referenced Objects** • ClinicalServiceRequest • MedicationRequest • HealthcareFacility

Field	Details
	• CareObservation • HealthCondition • DiagnosticSummary • Specimen
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the relation between the service request and the detail record. Possible values are: • `Based On` • `Body Site` • `Reason Reference` • `Request Facility` • `Specimen`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical service request detail record.

Usage

ClinicalServiceRequestDetail records add additional information to ClinicalServiceRequest records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests or medication requests
- Body Site: Code sets or code set bundles
- Reason Reference: Health conditions, care observations, or diagnostic summaries
- Request Facility: Healthcare facilities, code sets, or code set bundles

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the clinical service request record it belongs to using the `ClinicalServiceRequestId` field.

One record of ClinicalServiceRequestDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent clinical service request record, multiple records of ClinicalServiceRequestDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalServiceRequestDetailFeed
Feed tracking is available for the object.

ClinicalServiceRequestDetailHistory
History is available for tracked fields of the object.

ClinicalServiceRequestDetailChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the benefits available to the member under this plan's coverage.

Field Name	Details
`BenefitPeriodEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Last day of the coverage benefit period.
`BenefitPeriodStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** First day of the coverage benefit period.
`CareBenefitVerifyRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareBenefitVerifyRequest **Relationship Type** Lookup **Refers To** CareBenefitVerifyRequest
`CoinsuranceNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the contribution the member makes towards treatment.
`CopayNotes`	**Type** textarea

Field Name	Details
	Properties Create, Nillable, Update **Description** Additional information on the copayment amounts members contributes.
`CoverageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** General category of service covered. Possible values are: • `Dental` • `Medical` • `Vision` • `Home Health` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Pharmacy` - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See **Activate Picklist Value for Coverage Benefit** to activate this value.
`DeductibleNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the member's deductibles under this plan.
`Disclaimer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Overall plan benefit disclaimers.
`EmergencyDepartmentCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards emergency treatment.

Field Name	Details
FamilyInNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutofPocketRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutofNetworkDeductibleRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutofNetworkOutofPocketApplied	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FinalCoverageStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** FinalCoverageStatusCode **Relationship Type** Lookup **Refers To** CodeSet

Field Name	Details
IndividualInNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutofPocketRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkDeductibleRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkOutofPocketApplied	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the coverage benefit is currently in force. The default value is 'false'.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LifetimeMaximumNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the lifetime maximum payments the member Will be expected to make.

Field Name	Details
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving these benefits.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member plan receiving these benefits.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of these coverage benefits.
`OutcomeStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OutcomeStatusCode **Relationship Type** Lookup **Refers To** CodeSet
`OutofNetworkCoinsuranceAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member contributes towards treatment undertaken by non-preferred providers.
`OutofNetworkCoinsurancPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
`OutofNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`OutofPocketNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the out-of-pocket payment the member makes.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PharmaCopayAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards the pharma products.

Field Name	Details
	This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
PrimaryCareCopay	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards primary care treatment.
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits record was obtained from.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits record on its source system.
SourceSystemModified	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits were last changed on their source system.
SpecialistCopay	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards specialist consultations.
StatusCodeId	**Type** reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** StatusCode **Relationship Type** Lookup **Refers To** CodeSet
`UrgentCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards urgent care.
`VerificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitFeed
Feed tracking is available for the object.

CoverageBenefitHistory
History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule
Sharing rules are available for the object.

CoverageBenefitShare
Sharing is available for the object.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssertionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time the medication statement was made.
`CareObservationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation that warranted this medication. **Referenced Objects** • CareObservation
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the medication statement. **Referenced Objects** • ClinicalEncounter
`DeliverySetting`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the setting in which the medication was administered. Possible values are: • `Community` • `Inpatient` • `Outpatient` • `PatientSpecified`
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The stated end date and time for the medication.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that identifies a medication. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • CodeSetBundle

Field	Details
`MedicationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication associated with this medication statement. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • Medication
`MedicationReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason this medication was taken. **Referenced Objects** • CodeSetBundle
`MedicationReasonId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observation, condition, or diagnostic report that warranted the medication. **Referenced Objects** • HealthCondition • CareObservation
`MedicationRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A medication request associated with the medication statement. **Referenced Objects** • MedicationRequest
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the medication statement record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the medication statement record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`ParentMedicationStatementId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent medication statement associated with the medication statement. **Referenced Objects** • MedicationStatement
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** A patient that the medication statement refers to. **Referenced Objects** • Account
`ProcedureId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The procedure associated with this medication statement. **Referenced Objects** • PatientMedicalProcedure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The stated start date and time for the medication.
`StatementSourceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who made the medication statement.

Field	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the medication in this statement. Possible values are: • `Active` • `Completed` • `Entered-in-error` • `Intended` • `Not-taken` • `On-hold` • `Review Pending` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Stopped` • `Unknown`
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the status. **Referenced Objects** • CodeSetBundle

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationStatement record by creating records in certain other objects, and referencing your MedicationStatement record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication statement.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication statement record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationStatementChangeEvent (API version 58.0)
Change events are available for the object.

MedicationStatementFeed
Feed tracking is available for the object.

MedicationStatementHistory
History is available for tracked fields of the object.

MedicationStatementOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

MedicationStatementShare (API version 56.0)
Sharing is available for the object.

PartyAppointmentRequest

Represents an appointment request raised by a patient for their home healthcare services. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** The additional notes such as comments from the party or the recurrence pattern of appointments associated with the appointment request. This field is available in API version 63.0 and later.
`AppointmentRecurrencePattern`	**Type** textarea **Properties** Create, Nillable, Update **Description** The recurrence pattern of the appointment that's associated with the appointment request. This field is available in API version 62.0 and later.

Field	Details
`AppointmentReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References to an existing appointment that's associated with either a Reschedule or Cancel appointment request. This field is a polymorphic relationship field. **Relationship Name** AppointmentReference **Relationship Type** Lookup **Refers To** ServiceAppointment
`AppointmentType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of appointment that's associated with the appointment request. Possible values are: • `Recurring` • `StartOfCare` The default value is `StartOfCare`. This field is available in API version 62.0 and later.
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical service request that's associated with the appointment request. This field is a relationship field. **Relationship Name** ClinicalServiceRequest **Refers To** ClinicalServiceRequest This field is available in API version 62.0 and later.

Field	Details
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date of the requested appointment.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OperatingHoursId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The operating hours of the appointment that's associated with the appointment request. This field is a relationship field. **Relationship Name** OperatingHours **Refers To** OperatingHours This field is available in API version 62.0 and later.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PartyId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The ID of the patient for whom the appointment request is created. This field is a polymorphic relationship field. **Relationship Name** Party **Relationship Type** Lookup **Refers To** Account
`QuoteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The quote that's associated with the appointment request. This field is a relationship field. **Relationship Name** Quote **Refers To** Quote This field is available in API version 62.0 and later.

Field	Details
`RecurringAppointmentCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The count of recurring appointments associated with the appointment request. This field is available in API version 63.0 and later.
`RelatedRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The related appointment request for a dependent home visit. This field is a relationship field. **Relationship Name** RelatedRequest **Refers To** PartyAppointmentRequest This field is available in API version 62.0 and later.
`RequestType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of appointment request. Possible values are: • `Cancel` • `Reschedule` • `Schedule` The default value is `Schedule`.
`RequestedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the user who raised the appointment request on behalf of another user. This field is a polymorphic relationship field.

Field	Details
	Relationship Name RequestedBy **Relationship Type** Lookup **Refers To** Account
`ServiceContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the service of the requested appointment. This field is a polymorphic relationship field. **Relationship Name** ServiceContext **Relationship Type** Lookup **Refers To** WorkType
`ServiceLocation`	**Type** address **Properties** Filter, Nillable **Description** Specifies the service location of the requested appointment.
`ServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory of the appointment that's associated with the appointment request. This field is a relationship field. **Relationship Name** ServiceTerritory **Refers To** ServiceTerritory This field is available in API version 62.0 and later.

Field	Details
`SourceReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The referral or opportunity that's the source of the appointment request. This field is a polymorphic relationship field. **Relationship Name** SourceReferenceRecord **Refers To** Opportunity This field is available in API version 62.0 and later.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date of the requested appointment.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the appointment request. Possible values are: • `Approved` • `Rejected` • `Submitted` The default value is `Submitted`.
`StatusReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for the appointment request.

Field	Details
`StatusReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the reason type for the status of the appointment request.
`UsageType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the feature that the created record is applicable for. Possible values are: • `HomeHealth` The default value is `HomeHealth`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PartyAppointmentRequestFeed on page 1409
Feed tracking is available for the object.

PartyAppointmentRequestHistory on page 1418
History is available for tracked fields of the object.

PartyAppointmentRequestShare on page 1427
Sharing is available for the object.

PartySchedulePreference

Represents the schedule preference that a patient has for their home healthcare visit. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time until when the patient is available or unavailable for their home visit.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup

Field	Details
	Refers To Group, User
`PartyId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The ID of the patient whose schedule preference is recorded. This field is a polymorphic relationship field. **Relationship Name** Party **Relationship Type** Lookup **Refers To** Account
`Reason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the schedule preference.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time from when the patient is available or unavailable for their home visit.
`Type`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of schedule preference. Possible values are: • `Available` • `Unavailable`

Field	Details
	The default value is `Available`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PartySchedulePreferenceFeed on page 1409
Feed tracking is available for the object.

PartySchedulePreferenceHistory on page 1418
History is available for tracked fields of the object.

PartySchedulePreferenceShare on page 1427
Sharing is available for the object.

ScheduleBroadcast

Represents a broadcast of appointments that's sent to resources of specific service territories. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of the schedule broadcast. Possible values are: • `Completed` • `Created` • `Failed` • `InProgress` The default value is `Created`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ScheduleBroadcastChangeEvent on page 1404
Change events are available for the object.

ScheduleBroadcastFeed on page 1409
Feed tracking is available for the object.

ScheduleBroadcastHistory on page 1418
History is available for tracked fields of the object.

ScheduleBroadcastOwnerSharingRule on page 1423
Sharing rules are available for the object.

ScheduleBroadcastShare on page 1427
Sharing is available for the object.

ScheduleBroadcastAppointment

Represents appointments that schedulers broadcast to resources using a schedule broadcast. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Address`	**Type** address **Properties** Filter, Nillable **Description** The address of the appointment where the home visit is performed.
`AppointmentReferenceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The appointment associated with the schedule broadcast appointment. This field is a polymorphic relationship field. **Relationship Name** AppointmentReference **Relationship Type** Lookup **Refers To** ServiceAppointment, Visit
`City`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The city of the appointment address.
`Country`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The country of the appointment address.
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the appointment.
`GeocodeAccuracy`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates. Possible values are: • `Address` • `Block` • `City` • `County` • `ExtendedZip`—Extended Zip • `NearAddress`—Near Address • `Neighborhood` • `State` • `Street` • `Unknown` • `Zip`

Field	Details
`IsAccepted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a care resource has accepted the appointment (true) or not (false). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Latitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with Longitude to specify the precise geolocation of the address.
`Longitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with Latitude to specify the precise geolocation of the address.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PostalCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The postal code of the appointment address.
`ScheduleBroadcastId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The schedule broadcast associated with the schedule broadcast appointment. This field is a relationship field. **Relationship Name** ScheduleBroadcast **Relationship Type** Lookup **Refers To** ScheduleBroadcast
`StartDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The start date and time of the appointment.
`State`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The state of the appointment address.
`Street`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The street of the appointment address.
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type associated with the schedule broadcast appointment. This field is a relationship field. **Relationship Name** WorkType **Relationship Type** Lookup **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ScheduleBroadcastAppointmentChangeEvent on page 1404
Change events are available for the object.

ScheduleBroadcastAppointmentFeed on page 1409
Feed tracking is available for the object.

ScheduleBroadcastAppointmentHistory on page 1418
History is available for tracked fields of the object.

ScheduleBroadcastAppointmentShare on page 1427
Sharing is available for the object.

ScheduleBroadcastTerritory

Represent service territories to which a schedule broadcast is sent. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`ScheduleBroadcastId`	**Type** reference **Properties** Create, Filter, Group, Sort

Field	Details
	Description The parent schedule broadcast associated with the schedule broadcast territory. This field is a relationship field. **Relationship Name** ScheduleBroadcast **Relationship Type** Master-Detail **Refers To** ScheduleBroadcast
`ServiceTerritoryId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The service territory associated with the schedule broadcast. This field is a polymorphic relationship field. **Relationship Name** ServiceTerritory **Relationship Type** Lookup **Refers To** ServiceTerritory

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ScheduleBroadcastTerritoryChangeEvent on page 1404
Change events are available for the object.

ScheduleBroadcastTerritoryFeed on page 1409
Feed tracking is available for the object.

ScheduleBroadcastTerritoryHistory on page 1418
History is available for tracked fields of the object.

ScheduleBrdcstApptResource

Represents a junction between a Schedule Broadcast Appointment and a Service Resource. This object represents the resources to whom a schedule broadcast is sent. This object is available in API version 60.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AppointmentStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of the appointment that's broadcasted to the resource. Possible values are: • `Accepted` • `Assigned` • `Expired` • `Rejected` • `Unassigned` The default value is `Unassigned`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ResourceReferenceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The resource to whom the schedule broadcast appointment is sent. This field is a polymorphic relationship field. **Relationship Name** ResourceReference **Relationship Type** Lookup **Refers To** ServiceResource
`ScheduleBroadcastAppointmentId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The schedule broadcast appointment associated with the schedule broadcast appointment resource. This field is a relationship field. **Relationship Name** ScheduleBroadcastAppointment **Relationship Type** Lookup

Field	Details
	Refers To ScheduleBroadcastAppointment

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ScheduleBrdcstApptResourceChangeEvent on page 1404
Change events are available for the object.

ScheduleBrdcstApptResourceFeed on page 1409
Feed tracking is available for the object.

ScheduleBrdcstApptResourceHistory on page 1418
History is available for tracked fields of the object.

ScheduleBrdcstApptResourceShare on page 1427
Sharing is available for the object.

SkillType

Represents the broader type or category that a skill belongs to. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization.
`Language`	**Type** picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The language of the define skill type. Possible values are:
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the skill type.

Usage

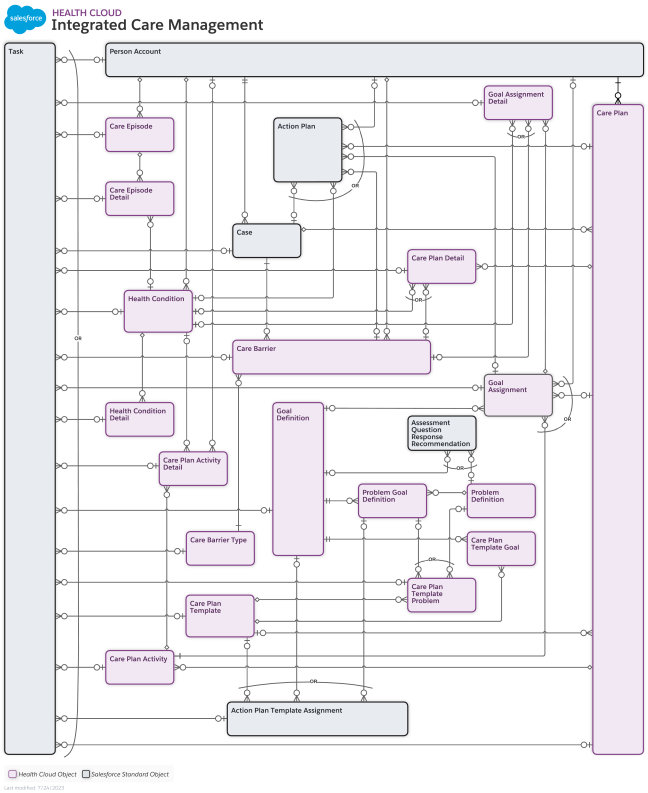
Skills are grouped into types and categories by first defining a SkillType and then referencing that SkillType when you create a skill.

Integrated Care Management

Integrated Care Management provides an improved data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

With the objects in this data model, you can define a PGI library for your organization's care plans, define care plan templates, and store care plans for patients or members. You can also store other information like episodes of care.

To use this data model, go to Setup and enable the **FHIR R4-Aligned Data Model** setting on the FHIR R4 Support Settings page and the **Enhanced Care Plans** setting on the Integrated Care Management Settings page.



For more details and a larger image, visit the Data Model Gallery.

ActionPlanTemplateAssignment

Maps an action plan template with a set of intervention tasks to the problem definition, goal definition, or care plan template that it should be associated with. When these action plan templates are instantiated, the resulting tasks are associated to the related HealthCondition, GoalAssignment, or CarePlan record that's instantiated for the care plan. This object is available in API version 56.0 and later.

AsmtQstnRespRecommendation

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

CareEpisode

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provide. This object is based on the EpisodeOfCare FHIR resource. This object is available in API version 57.0 and later.

CareEpisodeDetail

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

CarePlan

Represents a care plan that is created to help improve a patient or member's health. This object is based on the CarePlan FHIR resource. This object is available in API version 56.0 and later.

CarePlanActivity

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

CarePlanActivityDetail

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

CarePlanDetail

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

CarePlanTemplate

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

CarePlanTemplateGoal

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template . This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

CarePlanTemplateProblem

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

GoalAssignment

Represents the goals that are part of a care plan. This object is available in API version 57.0 and later.

GoalAssignmentDetail

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

GoalDefinition

The definition of a care plan goal in the reusable PGI library that's a part of Integrated Care Management. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans. This object is available in API version 57.0 and later.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, ProblemDefinition records create HealthCondition records that serve as problems in care plans. This object is available in API version 57.0 and later.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

CareGap

Represents gaps in patient care through a specified period. This object is available in API version 59.0 and later.

ClinicalMeasure

Represents a structured and computable definition of a health-related measure for identifying care gaps. This object is available in API version 59.0 and later.

ClinicalMeasureCriteria

Represents a computable criteria of a health-related measure. This object is available in API version 59.0 and later.

ClinicalMeasureCriteriaGrp

Represents a group of computable criteria for a health-related measure. This object is available in API version 59.0 and later.

CareGapCriteriaResult

Represents the result of an evaluated clinical measure criteria. This object is available in API version 59.0 and later.

CareTask

Represents additional information about a healthcare-related task such as process status, beneficiary, and related tasks. This object is available in API version 61.0 and later.

CareTaskDetail

Represents extra details about a healthcare-related task such as the detail type, detail record, detail code, and detail value. This object is available in API version 61.0 and later.

ActionPlanTemplateAssignment

Maps an action plan template with a set of intervention tasks to the problem definition, goal definition, or care plan template that it should be associated with. When these action plan templates are instantiated, the resulting tasks are associated to the related HealthCondition, GoalAssignment, or CarePlan record that's instantiated for the care plan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionPlanTemplateVersionId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** References the action plan template that's mapped to a problem defintion, goal definition, or care plan template. This field is a relationship field. **Relationship Name** ActionPlanTemplateVersion **Refers To** ActionPlanTemplateVersion
`AssociatedObjectId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The problem definition, goal definition, or care plan template than an action plan template is associated with. **Relationship Name** AssociatedObject **Refers To** • CarePlanTemplate • GoalDefinition • ProblemDefinition
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActionPlanTemplateAssignmentFeed on page 1409
Feed tracking is available for the object.

ActionPlanTemplateAssignmentHistory on page 1418
History is available for tracked fields of the object.

AsmtQstnRespRecommendation

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssessmentQuestionVersionId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** The assessment question whose response is mapped to a recommendation. The combination of values selected in the `AssessmentQuestionVersionId` and `OmniProcessId` fields must have a matching combination in at least one `OmniProcessAsmtQuestionVer` record. **Relationship Name** AssessmentQuestionVersion **Refers To** AssessmentQuestionVersion
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record
`OmniProcessId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The assessment that this question-response-recommendation mapping is valid for. If a response to a question is mapped to the same recommendation, regardless of what assessment it's a part of, then leave this field blank. This field is a relationship field. **Relationship Name** OmniProcess **Refers To** OmniProcess
`RecommendationReferenceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The problem, goal, interventions, or assessment that a response to a question is mapped to. **Relationship Name** RecommendationReference **Relationship Type** Lookup **Refers To** • ActionPlanTemplateVersion • GoalDefinition • OmniProcess • ProblemDefinition
`TextResponse`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The response to a question that a recommendation is mapped to.

Field	Details
	This value must be under 255 characters.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AsmtQstnRespRecommendationFeed on page 1409
Feed tracking is available for the object.

AsmtQstnRespRecommendationHistory on page 1418
History is available for tracked fields of the object.

CareEpisode

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provide. This object is based on the EpisodeOfCare FHIR resource. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareCoordinatorId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care coordinator who orchestrates care for the patient during the episode of care. **Relationship Name** CareCoordinator **Refers To** • HealthcarePractitionerFacility • HealthcareProvider
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the episode of care ends.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`PatientId`	**Type** Master-detail

Field	Details
	Properties Create, Filter, Group, Sort **Description** The patient that's part of the episode of care. **Relationship Name** Patient **Refers To** Account
`ResponsibleOrganizationId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The organization that's responsible for managing the patient's care during the episode of care. This field is a polymorphic relationship field. **Relationship Name** ResponsibleOrganization **Refers To** • Account • HealthcareProvider
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the record was last modified in its source system.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the episode of care started.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the eipsode of care. Possible values are: • `Active` • `Cancelled` • `Entered-in-Error` • `Finished` • `On Hold` • `Planned` • `Wait List`
`Type`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** The type od te episode of care. Possible values are: • `cacp - Community-Based Aged Care` • `da - Drug and Alcohol Rehabilitation` • `diab - Post-Coordinated Diabetes Program` • `hacc - Home and Community Care` • `pac - Post-Acute Care`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareEpisodeFeed
Feed tracking is available for the object.

CareEpisodeHistory
History is available for tracked fields of the object.

CareEpisodeOwnerSharingRule
Sharing rules are available for the object.

CareEpisodeShare
Sharing is available for the object.

CareEpisodeDetail

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareEpisodeId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** The parent care episode that the detail is associated to. This field is a relationship field. **Relationship Name** CareEpisode **Refers To** CareEpisode
`DetailRecordId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Sort, Update **Description** The detail record that associates additional information to the parent care episode.

Field	Details
	Relationship Name DetailRecord **Refers To** • ClinicalServiceRequest (For referral requests) • HealthCondition (For diagnoses)
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of detail represented in the record. Possible values are: • `diagnosis`—Diagnosis • `referralRequest`—Referral Request
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymophic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The name of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`Rank`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** When the detail type is a diagnosis, specifies the rank of the recorded diagnosis in the set of diagnoses that's part of the episode of care.
`RoleCodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** When the detail type is a diagnosis, specifies the role of the recorded diagnoses in the episode of care. This value is a system-defined code. This field is a polymorphic relationship field. **Relationship Name** RoleCode **Relationship Type** Lookup **Refers To** • CodeSet • CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareEpisodeDetailFeed on page 1409
Feed tracking is available for the object.

CareEpisodeDetailHistory on page 1418
History is available for tracked fields of the object.

CareEpisodeDetailShare on page 1427
Sharing is available for the object.

CarePlan

Represents a care plan that is created to help improve a patient or member's health. This object is based on the CarePlan FHIR resource. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
`AuthorId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The author of the care plan. **Relationship Name** Author **Relationship Type** Lookup **Refers To** • Account • CareRegisteredDevice • HealthcarePractitionerFacility • HealthcareProvider
`AuthorizationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The type of authorization provided for the care plan. Possible values are: • `Option` • `Order` • `Plan` • `Proposal`
`CarePlanTemplateId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care plan template from which the care plan was instantiated. **Relationship Name** CarePlanTemplate **Refers To** CarePlanTemplate
`CaseId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort, Update **Description** The parent case record that the care plan is associated to. This field is a relationship field. **Relationship Name** Case **Refers To** Case
`ClinicalEncounterId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter during which the care plan was created. **Relationship Name** ClinicalEncounter

Field	Details
	Refers To ClinicalEncounter
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the care plan.
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care plan ends.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the record.
`ParticipantId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The patient or member that the care plan is created for. This field is a polymorphic relationship field. **Relationship Name** Participant **Relationship Type** Lookup **Refers To** Account, Contact
`RecordedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care plan was first recorded.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care plan begins.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the care plan. Possible values are: • `Active` • `Cancelled` • `Completed` • `Draft` • `Proposed`
`TaskJobStatus`	**Type** picklist

Field	Details
	Properties Filter, Group, Nillable, Restricted picklist, Sort **Description** The job status of tasks associated with the care plan. This field is currently not used. Possible values are: • `Completed` • `Failed` • `InProgress`—In Progress • `Submitted`
`TaskJobStatusMessage`	**Type** textarea **Properties** Nillable **Description** The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1409
Feed tracking is available for the object.

CarePlanHistory on page 1418
History is available for tracked fields of the object.

CarePlanActivity

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
`ActivityCodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents an standardized activity in a care plan. **Relationship Name** ActivityCode **Relationship Type** Lookup **Refers To** • CodeSet • CodeSetBundle
`ActivityTimingId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represent schedule following which the activity is meant to be performed. This information includes period during which the activity recurs and the frequency with which it recurs during that period. **Relationship Name** ActivityTiming **Refers To** ActivityTiming
`ActivityType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of the activity. Possible values are: • `Appointment` • `Communication Request`

Field	Details
	• `Device Request` • `Medication Request` • `Medication Statement` • `Nutrition Order` • `Service Request` • `Task` • `Vision Prescription`
`AdministeredProductCodeId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the product administered as part of the activity. This field is a polymorphic relationship field. **Relationship Name** AdministeredProductCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`AdministeredProductId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication that's administered as part of the activity. **Relationship Name** AdministeredProduct **Refers To** Medication
`CarePlanId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** The parent care plan that the activity is a part of. This field is a relationship field.

Field	Details
	Relationship Name CarePlan **Relationship Type** Lookup **Refers To** CarePlan
`DailyDoseQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of medication administered daily as part of the activity.
`DailyDoseUnitId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit for `DailyDoseQuantity` **Relationship Name** DailyDoseUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description for the activity.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`LocationId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the activity was performed. This could be a healthcare facility, or even the patient or member's home. **Relationship Name** Location **Relationship Type** Lookup **Refers To** • HealthcareFacility • Location
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup

Field	Details
	Refers To Group, User
`ProhibitedActivity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the recorded activity is a prohibited activity. For instance, creating a CarePlanActivity record for Smoking and setting the `ProhibitedActivity` field to true to indicate that smoking is prohibited in the care plan. Possible values are: • `Default` • `False` • `True`
`ReferenceRecordId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a clinical record that represents the activity. For instance, a medication statement to represent an activity that administers medication as part of the care plan. **Relationship Name** LookupRecord **Refers To** • ClinicalServiceRequest • MedicationRequest • MedicationStatement
`ReferenceTaskId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References a task record that represents the activity. **Relationship Name** ReferenceTask **Relationship Type** Lookup

Field	Details
	Refers To Task
`ScheduleDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The schedule for the activity represent as plain text.
`ScheduledPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The scheduled date and time when the activity ends.
`ScheduledPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The scheduled date and time when the activity begins.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the activity. Possible values are: • `Cancelled` • `Completed` • `Entered-In-Error` • `In Progress` • `Not Started` • `On Hold` • `Scheduled` • `Stopped` • `Unknown`

Field	Details
`StatusReasonCodeId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the reason for the activity's status. This field is a polymorphic relationship field. **Relationship Name** StatusReasonCode **Relationship Type** Lookup **Refers To** • CodeSet • CodeSetBundle
`SuppliedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total quantity of medication that is meant to be administered as part of the activity during the course of its full period.
`SuppliedQuantityUnitId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit for `SuppliedQuantityUnitId`. This field is a relationship field. **Relationship Name** SuppliedQuantityUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanActivityFeed **on page 1409**
Feed tracking is available for the object.

CarePlanActivityHistory **on page 1418**
History is available for tracked fields of the object.

CarePlanActivityOwnerSharingRule
Sharing rules are available for the object.

CarePlanActivityShare **on page 1427**
Sharing is available for the object.

CarePlanActivityDetail

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CarePlanActivityId`	**Type** Lookup **Properties** Create, Filter, Group, Sort **Description** The parent care plan activity record that the additional information is associated to. **Relationship Name** CarePlanActivity **Relationship Type** Lookup **Refers To** CarePlanActivity
`DetailCodeId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Represents the system-defined code that represents the additional information associated to the care plan activity record. This information can be an outcome of the activity or one of the reasons the activity was required. Use this field with the Outcome Code and Reason Code detail types. **Relationship Name** DetailCode **Refers To** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical record that represents the additional information associated to the parent care plan activity record. This information can an outcome of the activity, a performer involved in the activity, or the reason why the activity was necessary. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Refers To** • Account (Performer) • CareObservation (Reason Reference) • CareRegisteredDevice (Performer) • ClinicalEncounter (Outcome Reference) • DiagnosticSummary (Reason Reference) • HealthCondition (Reason Reference) • HealthcarePractitionerFacility (Performer) • HealthcareProvider (Performer) • PatientMedicalProcedure (Outcome Reference)
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of additional information associated with the parent care plan activity. Possible values are:

Field	Details
	• `OutcomeCodeableConcept`—Outcome Code • `OutcomeReference`—Outcome Reference • `Performer` • `ReasonCode`—Reason Code • `ReasonReference`—Reason Reference
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic Lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanActivityDetailFeed on page 1409
Feed tracking is available for the object.

CarePlanActivityDetailHistory on page 1418
History is available for tracked fields of the object.

CarePlanActivityDetailShare on page 1427
Sharing is available for the object.

CarePlanDetail

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CarePlanId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** References the parent care plan record. **Relationship Name** CarePlan **Refers To** CarePlan
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents additional information associated to a care plan. Detail code is used to support the Category detail type. This field is a polymorphic relationship field.

Field	Details
	Relationship Name DetailCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`DetailRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reference record that represents additional information associated to the parent care plan. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Relationship Type** Lookup **Refers To** • Account (For the Contributor and Supporting Information detail types) • CarePlan (For the Based On, Part Of, and Replaced Care Plan detail types) • CareRegisteredDevice (For the Contributor detail type) • HealthCondition (For the Addressed Item detail type) • HealthcarePractitionerFacility (For the Contributor detail type) • HealthcareProvider (For the Contributor detail type)
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the type of additional information associated to the parent record. For instance, the care plan that the parent care plan is based on, part of, or replaces, and so on. Possible values are: • `Addressed Item` • `Based On` • `Category` • `Contributor` • `Part of`

Field	Details
	• `Replaced Care Plan` • `Supporting Information`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Refers To** • Group • User
`ProblemPriority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description For the Addressed Item detail type, indicates the priority of the addressed problem. Possible values are: • `High` • `Low` • `Normal`
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** For the Addressed Item detail type, indicates position of the addressed problem in the list of all addressed problem.
`TaskJobStatus`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted Picklist, Sort **Description** Possible values are: • `Completed` • `Failed` • `InProgress - In Progress` • `Submitted`
`TaskJobStatusMessage`	**Type** textarea **Properties** Nillable **Description** Status message for the task job.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanDetailFeed
Feed tracking is available for the object.

CarePlanDetailHistory
History is available for tracked fields of the object.

CarePlanDetailOwnerSharingRule
Sharing rules are available for the object.

CarePlanDetailShare
Sharing is available for the object.

CarePlanTemplate

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description for the care plan template.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** The name of the care plan template.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** • Group • User
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the care plan template. Possible values are: • `Draft` • `Inactive` • `Published` The default value is `Draft`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1409
Feed tracking is available for the object.

CarePlanTemplateHistory on page 1418
History is available for tracked fields of the object.

CarePlanTemplateShare on page 1427
Sharing is available for the object.

CarePlanTemplateGoal

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template . This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CarePlanTemplateId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** References the parent care plan template that the goal is a part of. **Relationship Name** CarePlanTemplate **Refers To** CarePlanTemplate
`GoalDefinitionId`	**Type** Lookup **Properties** Create, Filter, Group, Sort, Update **Description** References a goal definition in the PGI library that specifies the details of the templatized goal. This field is a relationship field. **Relationship Name** GoalDefinition **Refers To** GoalDefinition
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the templatized care plan goal.
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The priority of the templatized goal. Possible values are: • `High` • `Low` • `Medium`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateGoalHistory on page 1418
History is available for tracked fields of the object.

CarePlanTemplateProblem

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CarePlanTemplateId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** The parent care plan template record. **Relationship Name** CarePlanTemplate **Refers To** CarePlanTemplate
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner

Field	Details
	Refers To • Group • User
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the priority of the templatized problem. Possible values are: • `High` • `Low` • `Medium`
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the problem definition in the PGI library that contains the clinical information related to the templatized problem. If the templatized problem has a goal as its direct child, then reference a ProblemGoalDefinition record instead. This field is a polymorphic relationship field. **Relationship Name** ProblemDefinition **Relationship Type** Lookup **Refers To** • ProblemDefinition • ProblemGoalDefinition
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Determines the spot of the templatized problem in the list of all templatized problems in the care plan template.

Field	Details
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from which the care plan template problem was brought into Salesforce.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the care plan template problem in its source system.
SourceSystemModified	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care plan template problem was last modified in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateProblemFeed
Feed tracking is available for the object.

CarePlanTemplateProblemHistory
History is available for tracked fields of the object.

CarePlanTemplateProblemOwnerSharingRule
Sharing rules are available for the object.

CarePlanTemplateProblemShare
Sharing is available for the object.

GoalAssignment

Represents the goals that are part of a care plan. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssignedById`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the person who assigned the goal. This field is a polymorphic relationship field. **Relationship Name** AssignedBy **Relationship Type** Lookup **Refers To** Account, CarePerformer, Contact, HealthcarePractitionerFacility, HealthcareProvider
`CompletionDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the goal is completed.
`CompletionPercentage`	**Type** percent **Properties** Create, Defaulted on create, Filter, Nillable, Sort, Update **Description** Records the progress of the goal with a percentage value.
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the goal.

Field	Details
`DescriptionCodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the description of a standardized goal. **Relationship Name** DescriptionCode **Relationship Type** Lookup **Refers To** • CodeSet • CodeSetBundle
`ExtlGoalDefIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the goal in an external source system.
`GoalAssigneeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person to whom the goal is assigned. **Relationship Name** GoalAssignee **Relationship Type** Lookup **Refers To** Account, Contact
`GoalDefinitionId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the goal definition in the PGI library that defines the details of the goal.

Field	Details
	This field is a relationship field. **Relationship Name** GoalDefinition **Refers To** GoalDefinition
`GoalType`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Specifies the type of the goal.
`IsContinuousGoal`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the goal is a continuous goal. For instance, setting a goal to quit smoking. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.

Field	Details
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Refers To** Group, User
`ParentRecordId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Sort, Update **Description** The parent record that the goal is associated with. This field is a polymorphic relationship field. **Relationship Name** ParentRecord **Refers To** • Account • CarePlan • CarePlanActivity • GoalAssignment
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the priority of the goal. Possible values are: • `High` • `Low` • `Medium`
`ProgressionStatus`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the progression status of the goal. Possible values are: • `Achieved` • `Improved` • `In Progress` • `No Change` • `Sustained` • `Unachieved` • `Unattainable` • `Worsened`
`SortOrder`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Determines the spot of the goal in the list of all goals in a care plan.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed on the source system.
`SourceSystemName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The name of the system this record came from.
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the goal is intended to start.
`StartEventCodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the event that initiates progression towards the goal. This field is a polymorphic relationship field. **Relationship Name** StartEventCode **Refers To** • CodeSet • CodeSetBundle
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the status of the goal. Possible values are: • `Canceled` • `Completed` • `In Progress` • `Not Started` The default value is `Not Started`.
`StatusDate`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Records the date and time when the current status was set.
`StatusReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Describes the reason for the current status.
`TargetCompletionDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the goal is targeted to be completed.
`TaskJobStatus`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** This field is not used in Integrated Care Management.
`TaskJobStatusMessage`	**Type** textarea **Properties** Nillable **Description** This field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

GoalAssignmentFeed on page 1409
Feed tracking is available for the object.

GoalAssignmentHistory on page 1418
History is available for tracked fields of the object.

GoalAssignmentOwnerSharingRule
Sharing rules are available for the object.

GoalAssignmentShare **on page 1427**
Sharing is available for the object.

GoalAssignmentDetail

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the addition information associated to a goal. This field is used to specify standardized goal outcomes as codes. This field is a polymorphic relationship field. **Relationship Name** DetailCode **Refers To** • CodeSet • CodeSetBundle
`DetailRecordId`	**Type** Polymorphic Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References clinical records that associate additional information to a goal. This information can be an outcome or an item addressed by the goal. **Relationship Name** DetailRecord **Refers To** • CareObservation (Outcome Reference, Addressed Item)

Field	Details
	• ClinicalServiceRequest (Addressed Item) • HealthCondition (Addressed Item) • MedicationRequest (Addressed Item) • MedicationStatement (Addressed Item)
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of additional information associated to the goal. Possible values are: • `AddressedItem`—Addressed Item • `OutcomeCode`—Outcome Code • `OutcomeReference`—Outcome Reference
`GoalAssignmentId`	**Type** Lookup **Properties** Create, Filter, Group, Sort **Description** References the parent goal that is associated with the additional information, **Relationship Name** GoalAssignment **Refers To** GoalAssignment
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic Lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Refers To** • Group • User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

GoalAssignmentDetailFeed on page 1409
Feed tracking is available for the object.

GoalAssignmentDetailHistory on page 1418
History is available for tracked fields of the object.

GoalAssignmentDetailShare on page 1427
Sharing is available for the object.

GoalDefinition

The definition of a care plan goal in the reusable PGI library that's a part of Integrated Care Management. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The category that the defined goal belongs to.
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the defined goal.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** • Group • User
`ParentGoalId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field is not used in Integrated Care Management. **Relationship Name** ParentGoal **Relationship Type** Lookup **Refers To** GoalDefinition
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of the goal defintion. This value indicates whether the defintion is active or not,. Possible values are: • `Active` • `Inactive` The default value is `Active`.
`Type`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of the defined goal. Possible values are:

Field	Details
	• `Individual`—Intermediate Goal • `Strategic`—Top Goal The default value is `Individual`.
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** This field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

GoalDefinitionFeed on page 1409
Feed tracking is available for the object.

GoalDefinitionHistory on page 1418
History is available for tracked fields of the object.

GoalDefinitionShare on page 1427
Sharing is available for the object.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, ProblemDefinition records create HealthCondition records that serve as problems in care plans. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BarrierTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The care barrier type associated with the problem. This field is a relationship field. **Relationship Name** BarrierType **Relationship Type** Lookup **Refers to** CareBarrierType
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category that the defined problem belongs to. Possible values are: • `Encounter Diagnosis` • `Problem List Item`
`CodeId`	**Type** Polymorphic lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that defines the problem. This field is a polymorphic relationship field. **Relationship Name** Code **Relationship Type** Lookup **Refers To** • CodeSet • CodeSetBundle
`Description`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description The description for the problem definition.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the problem definition is active or not. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Relationship Type Lookup **Refers To** Group, User
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the defined problem. Possible values are: • `High` • `Low` • `Normal`
`UsageType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Indicates the type of problem record instantiated from definition. Possible values are: • `barrier — Barrier` • `careGap — Care Gap` • `healthCondition — Health Condition`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of problem definition. Possible values are: • `infectiousDisease` Note: This field is only available if Disease Surveillance is enabled in your org.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProblemDefinitionFeed on page 1409
Feed tracking is available for the object.

ProblemDefinitionHistory on page 1418
History is available for tracked fields of the object.

ProblemDefinitionShare on page 1427
Sharing is available for the object.

ProblemDefinitionChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`GoalDefinitionId`	**Type** Lookup **Properties** Create, Filter, Group, Sort, Update **Description** References the GoalDefinition record that's associated to a parent ProblemDefinition record. This field is a relationship field. **Relationship Name** GoalDefinition **Relationship Type** Lookup **Refers To** GoalDefinition
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** References the ProblemDefinition record that's associated to a child GoalDefinition record. This field is a relationship field.

Field	Details
	Relationship Name ProblemDefinition **Relationship Type** Lookup **Refers To** ProblemDefinition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProblemGoalDefinitionFeed **on page 1409**
Feed tracking is available for the object.

ProblemGoalDefinitionHistory **on page 1418**
History is available for tracked fields of the object.

ProblemGoalDefinitionShare **on page 1427**
Sharing is available for the object.

CareGap

Represents gaps in patient care through a specified period. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The account associated with the care gap. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup

Field	Details
	Refers To Account
`CareBarrierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care barrier associated with the care gap. This field is a relationship field. **Relationship Name** CareBarrier **Relationship Type** Lookup **Refers To** CareBarrier
`ClinicalMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical measure asscoiated with the care gap. This field is a relationship field. **Relationship Name** ClinicalMeasure **Relationship Type** Lookup **Refers To** ClinicalMeasure
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the care gap.
`HealthConditionId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The health condition associated with the care gap. This field is a relationship field. **Relationship Name** HealthCondition **Relationship Type** Lookup **Refers To** HealthCondition
`LastEvaluatedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care gap was last evaluated.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MeasureEvaluationStatus`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of the measure evaluation. Possible values are: • `EvaluationComplete`—Evaluation Complete

Field	Details
	• `EvaluationError`—Evaluation Error • `EvaluationInProgress`—Evaluation In Progress • `ManuallyClosed`—Manually Closed • `ManuallyExcluded`—Manually Excluded • `ManuallyOpened`—Manually Opened
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the care gap.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The problem definiton associated with the care gap. This field is a relationship field. **Relationship Name** ProblemDefinition **Relationship Type** Lookup **Refers To** ProblemDefinition

Field	Details
`RecordOriginType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort **Description** Specifies the method used for retrieving or creating the care gap record. Possible values are: • `Calculated` • `Imported` • `ManuallyCreated`—Manually Created
`ReportingPeriodEndDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The end date of the care gap reporting period.
`ReportingPeriodStartDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The start date of the care gap reporting period.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of external source system from which the record was imported.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record in the external source system.
`SourceSystemModified`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description**
`Status`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies the status of the care gap. Possible values are: • `Closed` • `Excluded` • `Open`
`StatusReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for force closing the care gap.
`TargetResolutionDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The target resolution date of a care gap for a patient.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareGapFeed
Feed tracking is available for the object.

CareGapHistory
History is available for tracked fields of the object.

CareGapOwnerSharingRule
Sharing rules are available for the object.

CareGapShare
Sharing is available for the object.

ClinicalMeasure

Represents a structured and computable definition of a health-related measure for identifying care gaps. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ApplicationName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The application used for calculating the measure.
`ApplicationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of application used for calculating the measure. Possible values are: • `Apex` • `Custom` • `ExpressionSet`—Expression Set • `Flow` • `IntegrationProcedure`—Integration Procedure
`Author`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual or organization that primarily authored the measure.

Field	Details
`ClinicalRcmdSummary`	**Type** textarea **Properties** Create, Nillable, Update **Description** A summary of relevant clinical guidelines or other clinical recommendations supporting the measure.
`ClinicalUsage`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of how the measure is used.
`CompositeScoringType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The scoring method used to combine the component measures to determine the composite score. Possible values are: • `All-Or-Nothing` • `Linear` • `Opportunity` • `Weighted`
`CopyrightLabel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The copyright label of a measure.
`CopyrightStatement`	**Type** textarea **Properties** Create, Nillable, Update **Description** A copyright statement of the measure and/or its contents.

Field	Details
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the measure.
`Disclaimer`	**Type** textarea **Properties** Create, Nillable, Update **Description** A disclaimer for the use of the measure or its referenced content.
`Editor`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual or organization responsible for editing the measure.
`EffectiveEndDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The end date of a measure evaluation period.
`EffectiveStartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The start date of a measure evaluation period.
`Endorser`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual or organization responsible for endorsing the measure.

Field	Details
IntendedJurisdictionCodeId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The legal or geographic region where the measure is intended to be used. This field is a polymorphic relationship field. **Relationship Name** IntendedJurisdictionCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
IsExperimental	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a measure was authored for experimental purposes (true) or not (false). The default value is `false`.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
LastReviewedDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date the measure was last reviewed.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
`MeasureCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the high-level category that the measure belongs to, such as Assessment or Treatment. Possible values are: • `Assessment` • `Education` • `Treatment`
`MeasureType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the measure type based on what the measure calculates. Possible values are: • `Composite` • `Outcome` • `Patient-Reported-Outcome` • `Process` • `Structure`
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** A human-friendly name for a measure.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PopulationBasisTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the population basis type for a measure when the basis is different from the subject. This field is a relationship field. **Relationship Name** PopulationBasisTypeCode **Relationship Type** Lookup **Refers To** CodeSet
`ProblemDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The problem definition associated with the measure. This field is a relationship field. **Relationship Name** ProblemDefinition **Relationship Type** Lookup **Refers To** ProblemDefinition
`PublisherApprovalDate`	**Type** date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The date the measure was approved by the publisher.
`PublisherContact`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The contact details of the publisher.
`PublisherName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The individual or organization that publishes and maintains the measure.
`Purpose`	**Type** textarea **Properties** Create, Nillable, Update **Description** A short explanation of why a measure is needed.
`Rationale`	**Type** textarea **Properties** Create, Nillable, Update **Description** A detailed reason for why the measure exists, inlcuding its objective and impact.
`RelatedResources`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Supplementary resources or materials supporting a measure, such as additional documentation and citations.

Field	Details
`Reviewer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual or organization responsible for reviewing the measure.
`RiskAdjustmentMethod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the adjustment method for risks, such as clinical severity and conditions present at the start of care that may influence measure scores.
`ScoreAggregationMethod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the method used to combine the different measure scores of each population into one aggregated result.
`ScoreImprovementIndication`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether an increase or decrease in score is the preferred result for a measure. Possible values are: • `Decrease` • `Increase`
`ScoringType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The scoring type used for calculating the measure. Possible values are: • `Cohort`

Field	Details
	• `Continuous Variable` • `Proportion` • `Ratio`
`ScoringUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifes the expected unit of measure for the measure score when the unit can't be inferred from the measure logic. This field is a relationship field. **Relationship Name** ScoringUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The external system of record.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record in the source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in the source system.

Field	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the status of a measure, such as draft, active, retired, or unknown. Possible values are: • `Active` • `Draft` • `Retired` • `Unknown`
`SubjectCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the subject category that the measure is intended for. Possible values are: • `Device` • `Location` • `Organization` • `Patient` • `Practitioner` • `RelatedPerson`
`Subtitle`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A subtitle for a measure, adding additonal context.
`SupportedContext`	**Type** textarea **Properties** Create, Nillable, Update **Description** The context that the measure is intended to support.

Field	Details
`SystemReadableName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A computer-friendly name for a measure.
`TermCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies description of an individual term used within the measure. This field is a relationship field. **Relationship Name** TermCode **Relationship Type** Lookup **Refers To** CodeSet
`VersionNumber`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The version of a measure that is managed by the author.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalMeasureFeed
Feed tracking is available for the object.

ClinicalMeasureHistory
History is available for tracked fields of the object.

ClinicalMeasureOwnerSharingRule
Sharing rules are available for the object.

ClinicalMeasureShare
Sharing is available for the object.

ClinicalMeasureCriteria

Represents a computable criteria of a health-related measure. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AggregateMethodType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The aggregation method used for a measure score. Possible values are: • `Average` • `Count` • `Maximum` • `Median` • `Minimum` • `Sum`
`CriteriaCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique code of the criteria. This field is a polymorphic relationship field. **Relationship Name** CriteriaCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`CriteriaExpression`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The expression used to define the criteria.
`CriteriaType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of criteria that the measure checks for. Possible values are: • `PopulationCriteria`—Population Criteria • `StratifierCriteria`—Stratifier Criteria • `StratifierCriteriaComponent`—Stratifier Criteria Component • `SupplementalData`—Supplemental Data
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the criteria.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the clinical measure criteria.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ParentCriteriaId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The associated parent criteria record. This field is a relationship field. **Relationship Name** ParentCriteria **Relationship Type** Lookup **Refers To** ClinicalMeasureCriteria
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The reference record of the object that is associated with the criteria. This field is a polymorphic relationship field.

Field	Details
	Relationship Name ReferenceRecord **Relationship Type** Lookup **Refers To** ClinicalMeasure, ClinicalMeasureCriteriaGrp

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalMeasureCriteriaFeed on page 1409
Feed tracking is available for the object.

ClinicalMeasureCriteriaHistory on page 1418
History is available for tracked fields of the object.

ClinicalMeasureCriteriaShare on page 1427
Sharing is available for the object.

ClinicalMeasureCriteriaGrp

Represents a group of computable criteria for a health-related measure. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalMeasureId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The clinical measure that the criteria group belongs to. This field is a relationship field. **Relationship Name** ClinicalMeasure **Relationship Type** Lookup

Field	Details
	Refers To ClinicalMeasure
`CriteriaGroupCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique code associated with the clinical measure criteria group. This field is a polymorphic relationship field. **Relationship Name** CriteriaGroupCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the clinical measure criteria group.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MeasureType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the measure type the criteria group belongs to based on what the measure calculates. Possible values are: • `Composite` • `Outcome` • `Patient-Reported-Outcome` • `Process` • `Structure`
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the clinical measure criteria group.
`PopulationBasisTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the population basis type for a measure the criteria group belongs to, when the basis is different from the subject. This field is a relationship field. **Relationship Name** PopulationBasisTypeCode **Relationship Type** Lookup **Refers To** CodeSet
`ProgramName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The program used for calculating the measure that the criteria group belongs to.

Field	Details
`ProgramType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of program used for calculating the measure that the criteria group belongs to. Possible values are: • `Apex Class` • `Expression Set` • `Flow` • `OmniStudio Integration Procedure`
`ScoreAggregationMethod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the method used to combine the different measure scores of each population into one aggregated result.
`ScoreImprovementIndication`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether an increase or decrease in score is the preferred result for the measure that the criteria group belongs to. Possible values are: • `Decrease` • `Increase`
`ScoringType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The scoring type used for calculating the measure the criteria group belongs to. Possible values are: • `Cohort` • `Continuous-Variable`

Field	Details
	• `Proportion` • `Ratio`
`ScoringUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the expected unit of measure for the measure score when the unit can't be inferred from the measure logic. This field is a relationship field. **Relationship Name** ScoringUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`SubjectCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the subject category of the measure that the criteria group belongs to. Possible values are: • `Device` • `Location` • `Organization` • `Patient` • `Practitioner` • `Related Person`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalMeasureCriteriaGrpFeed **on page 1409**
Feed tracking is available for the object.

ClinicalMeasureCriteriaGrpHistory **on page 1418**
History is available for tracked fields of the object.

CareGapCriteriaResult

Represents the result of an evaluated clinical measure criteria. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareGapId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The associated care gap that is being evaluated. This field is a relationship field. **Relationship Name** CareGap **Relationship Type** Lookup **Refers To** CareGap
`ClinicalMeasureCriteriaId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The associated measure criteria that the care gap is evaluated against. This field is a relationship field. **Relationship Name** ClinicalMeasureCriteria **Relationship Type** Lookup **Refers To** ClinicalMeasureCriteria
`EvaluatedCriteriaResult`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The result of the evaluated criteria.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care gap criteria result.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareGapCriteriaResultHistory on page 1418
History is available for tracked fields of the object.

CareTask

Represents additional information about a healthcare-related task such as process status, beneficiary, and related tasks. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A name or code that describes the task. This field is a polymorphic relationship field. **Relationship Name** ActionCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`ActualEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the task ends.
`ActualStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the task starts.
`BeneficiaryId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The party who benefits from the task. This field is a polymorphic relationship field. **Relationship Name** Beneficiary **Relationship Type** Lookup

Field	Details
	Refers To Account, HealthcareProvider
`ClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The associated clinical encounter for which the task was created. This field is a relationship field. **Relationship Name** ClinicalEncounter **Relationship Type** Lookup **Refers To** ClinicalEncounter
`ContentResource`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Stores the endpoints or URLs to relevant educational resources such as PDFs.
`ExpectedEndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the task is expected to end.
`ExpectedStartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the task is expected to start.
`ExtlTaskDefIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The ID or URL of the external task definition in the source system.
`GroupIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The shared ID of multiple independent tasks.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the task is performed. This field is a polymorphic relationship field. **Relationship Name** Location **Relationship Type** Lookup **Refers To** HealthcareFacility, Location

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care task record.
`OwnedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The party who's responsible for executing the task. This field is a polymorphic relationship field. **Relationship Name** OwnedBy **Relationship Type** Lookup **Refers To** Account, CareRegisteredDevice, Contact, User
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the care task record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ParentCareTaskId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The associated care task.

Field	Details
	This field is a relationship field. **Relationship Name** ParentCareTask **Relationship Type** Lookup **Refers To** CareTask
`ProcessStatusId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The business-specific process status of the task. This field is a polymorphic relationship field. **Relationship Name** ProcessStatus **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`RequestedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The party who created the task. This field is a polymorphic relationship field. **Relationship Name** RequestedBy **Relationship Type** Lookup **Refers To** Account, CareRegisteredDevice, Contact, HealthcareProvider, User
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The sequence number in which the task is performed.
`ShouldIgnore`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates if the action specified in the task should be ignored or performed. The default value is `false`.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the record in the external source system.
`SourceSystemModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in the external source system.
`SourceSystemName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the external source system from which the record was imported.
`StatusReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the status of the task.
`TaskId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The task associated with the care task. This field is a relationship field. **Relationship Name** Task **Relationship Type** Lookup **Refers To** Task

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareTaskChangeEvent on page 1404
Change events are available for the object.

CareTaskFeed on page 1409
Feed tracking is available for the object.

CareTaskHistory on page 1418
History is available for tracked fields of the object.

CareTaskShare on page 1427
Sharing is available for the object.

CareTaskDetail

Represents extra details about a healthcare-related task such as the detail type, detail record, detail code, and detail value. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareTaskId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** The care task associated with the care task detail. This field is a relationship field. **Relationship Name** CareTask **Relationship Type** Master-detail **Refers To** CareTask (the master object)
`DetailType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of information you're adding to the care task record. Possible values are: • `ActualPerformer`—Actual Performer • `BasedOn`—Based On • `ExpectedPerformer`—Expected Performer • `InputType`—Input Type • `Insurance` • `OutputType`—Output Type • `Reason` The default value is `BasedOn`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care task detail record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

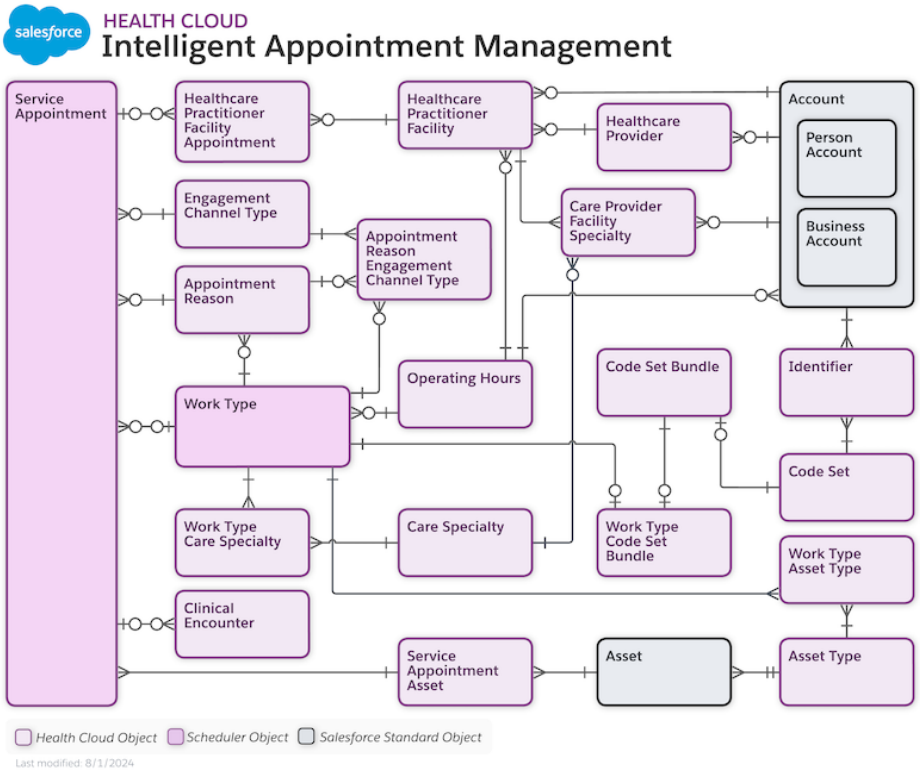
CareTaskDetailChangeEvent **on page 1404**
Change events are available for the object.

CareTaskDetailFeed **on page 1409**
Feed tracking is available for the object.

CareTaskDetailHistory **on page 1418**
History is available for tracked fields of the object.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.



For more details and a larger image, visit the Data Model Gallery.

Practitioner Availability at Facilities

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

AppointmentReason

Represents a patient's reason for making an appointment. Used for self-scheduling in Intelligent Appointment Management. This object is available in API version 53.0 and later.

ApptReasonEngmtChannelType

Represents an available engagement channel for a given AppointmentReason. Possible engagement channels could be video, phone, or in person. Possible appointment reasons could be annual physical, fever, or physical therapy. This object is available in API version 56.0 and later.

AssetType

Represents a type of asset, such as a type of item, physical space, or service offering. This object is available in API version 62.0 and later.

CarePractnFacilityAppt

Represents a junction object between a HealthcarePractitionerFacility (practitioner at a facility) and a ServiceAppointment (appointment). This object is available in API version 52.0 and later.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

ServiceAppointmentAsset

Represents a junction between Service Appointment and Asset. This junction object enables admins to associate a patient appointment to an asset such as a piece of medical equipment. This object is available in API version 62.0 and later.

WorkTypeAssetType

Represents a junction between Work Type and Asset Type. This junction object enables admins to associate a visit type such as PRP Hair Restoration to an asset type such as Room. This object is available in API version 62.0 and later.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.

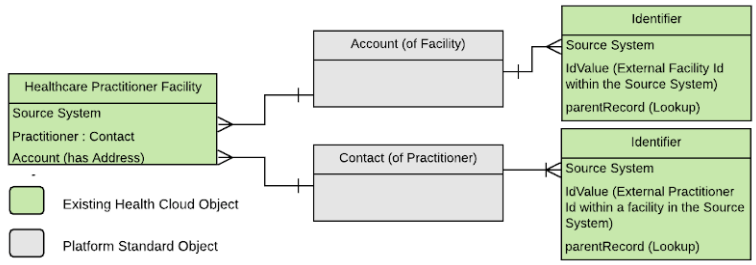
Practitioner Availability at Facilities

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

Booking an appointment against a facility alone, such as an X-Ray, lab work, or dialysis, is not supported. A practitioner must be defined for the facility, even if it is a placeholder.

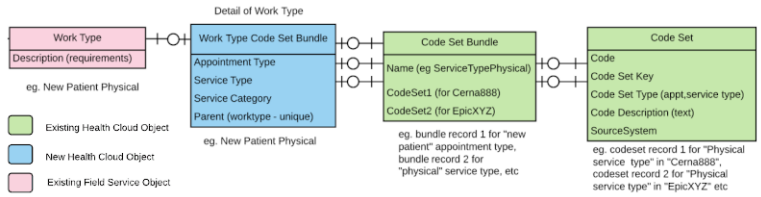


Note: What's the difference between an ID and an Identifier?

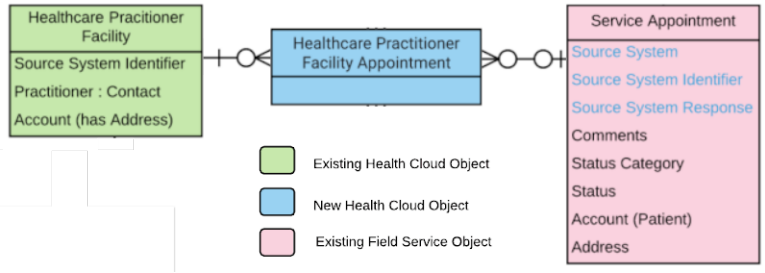
- An Identifier is a record type that represents real-world identifying information about a facility or practitioner, such as dates of validity, jurisdiction, and the issuing authority.
- An ID is a machine-generated foreign key that identifies a record in a remote EHR system.

Appointment Type and Service Type

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.



Appointments booked by the call center agent result in a Service Appointment record being created along with a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility. The Service Appointment status field is set to `Booked` upon record creation.



SEE ALSO:

Provider Network Management

AppointmentReason

Represents a patient’s reason for making an appointment. Used for self-scheduling in Intelligent Appointment Management. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AppointmentReason`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The patient's reason for making the appointment. Not the same as visit type.
`AppointmentReasonImageId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Image related to the visit reason, such as a stethoscope or a splint. This field is a relationship field. **Relationship Name** AppointmentReasonImage **Relationship Type** Lookup **Refers To** ContentDocument
`DefaultImage`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Generic image for all visit reasons. A custom image overrides the default image if present.
`DefaultWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the default appointment parameters for a new patient. This field is a relationship field. **Relationship Name** DefaultWorkType **Relationship Type** Lookup **Refers To** WorkType

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Detailed information about the patient's reason for making the appointment.
`EstablishedWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies appointment parameters for an established patient (has been seen within the last three years) if different from the default work type. This field is a relationship field. **Relationship Name** EstablishedWorkType **Relationship Type** Lookup **Refers To** WorkType
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates if the appointment reason is active. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when this record was last modified. Its label in the user interface is `Last Modified Date`.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the `Appointment Reason` record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ResourceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of resource associated with the appointment reason. Possible values are: • `Asset` • `Provider`
`Visibility`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description Indicates if this `Appointment Reason` is available for patients to self-schedule. Possible values are: • `PATIENT_SELF_SCHEDULING`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AppointmentReasonFeed on page 1409
Feed tracking is available for the object.

AppointmentReasonHistory on page 1418
History is available for tracked fields of the object.

AppointmentReasonOwnerSharingRule on page 1423
Sharing rules are available for the object.

AppointmentReasonShare on page 1427
Sharing is available for the object.

ApptReasonEngmtChannelType

Represents an available engagement channel for a given AppointmentReason. Possible engagement channels could be video, phone, or in person. Possible appointment reasons could be annual physical, fever, or physical therapy. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AppointmentReasonId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient's reason for making this appointment. This field is a relationship field. **Relationship Name** AppointmentReason

Field	Details
	Relationship Type Lookup **Refers To** AppointmentReason
`DefaultWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The work type that defines the default parameters that apply to a new patient. This field is a relationship field. **Relationship Name** DefaultWorkType **Relationship Type** Lookup **Refers To** WorkType
`EngagementChannelTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The channel that the patient can access related to the appointment reason. This field is a relationship field. **Relationship Name** EngagementChannelType **Relationship Type** Lookup **Refers To** EngagementChannelType
`EstablishedWorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work type that defines the parameters that apply to an established patient, if different from the default work type. This field is a relationship field.

Field	Details
	Relationship Name EstablishedWorkType **Relationship Type** Lookup **Refers To** WorkType
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when this record was last modified. Its label in the user interface is `Last Modified Date`.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the `ApptReasonEngmtChannelType` record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ApptReasonEngmtChannelTypeFeed on page 1409
Feed tracking is available for the object.

ApptReasonEngmtChannelTypeHistory on page 1418
History is available for tracked fields of the object.

AssetType

Represents a type of asset, such as a type of item, physical space, or service offering. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
`Category`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the category of the asset type. Possible values are: • `Device` • `HealthcareService`Healthcare Service • `Location` The default value is `Device`.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the asset type.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Required. Indicates whether the asset type is active (`true`) or not (`false`). The default value is `false`.
`IsAvailableToSchedule`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the use of assets associated with the asset type can be scheduled (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Required. The name of the asset type record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User

Field	Details
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent asset type associated with the record. Use a parent record to define a relationship between an asset type and an asset subtype. This field is a relationship field. **Relationship Name** Parent **Refers To** AssetType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AssetTypeHistory
History is available for tracked fields of the object.

AssetTypeOwnerSharingRule
Sharing rules are available for the object.

AssetTypeShare
Sharing is available for the object.

CarePractnFacilityAppt

Represents a junction object between a HealthcarePractitionerFacility (practitioner at a facility) and a ServiceAppointment (appointment). This object is available in API version 52.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`HealthcarePractitionerFacilityId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** Required. The healthcare practitioner facility scheduled for this appointment. This field is a relationship field. **Relationship Name** HealthcarePractitionerFacility **Relationship Type** Master-Detail **Refers To** HealthcarePractitionerFacility
IsRequired	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the provider is required at the appointment (`true`) or not (`false`). This field is available in API version 62.0 or later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when this record was last modified. Its label in the user interface is `Last Modified Date`.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when this record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Required. The provider associated with the service appointment.

Field	Details
`ServiceAppointmentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Required. The appointment associated with this record. This field is a relationship field. **Relationship Name** ServiceAppointment **Relationship Type** Lookup **Refers To** ServiceAppointment

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdmissionSource`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the source of the admission. Possible values are: • `Another Hospital` • `Emergency Department` • `General Practitioner Referral` • `In-Hospital Birth` • `Nursing Home`

Field	Details
	• `Other` • `Other Medical Practitioner Referral` • `Outpatient Department` • `Psychiatric Hospital` • `Rehabilitation Facility`
`Category`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the classification of the encounter. Possible values are: • `Ambulatory` • `Emergency` • `Home Health` • `Inpatient Encounter`
`DestinationFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility to which the patient is transferred. **Referenced Objects** • HealthcareFacility
`DestinationOrganizationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The organization to which the patient is transferred. **Referenced Objects** • Account
`DietPreference`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update

Field	Details
	Description The diet preferences of the patient. Possible values are: • `Dairy-Free` • `Gluten-Free` • `Halal` • `Kosher` • `Nut-Free` • `Vegan` • `Vegetarian`
`DischargeDispositionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the patient at discharge. **Referenced Objects** • CodeSetBundle
`Duration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The duration of the patient encounter, in the given unit of measure.
`DurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measurement for the encounter duration. **Referenced Objects** • UnitOfMeasure
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date on which the encounter ended.
`FacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where the encounter took place. **Referenced Objects** • HealthcareFacility
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the clinical encouter record.
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient receiving the treatment. **Referenced Objects** • Account

Field	Details
`PreAdmissionIdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the encounter pre-admission. **Referenced Objects** • ClinicalEncounterIdentified
`PreviousFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient's location before the admission. **Referenced Objects** • HealthcareFacility
`PreviousOrganizationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the organization where the patient was previously located. **Referenced Objects** • Account
`PriorityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the priority associated with the urgency of the encounter. **Referenced Objects** • CodeSetBundle
`ReadmissionCodeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code for the readmission. **Referenced Objects** • CodeSetBundle
`RelatedClinicalEncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies an encounter that is related to this encounter. **Referenced Objects** • ClinicalEncounter
`ServiceAppointment`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The appointment associated with this clinical encounter. **Referenced Objects** • ServiceAppointment
`ServiceType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the classification of the type of service. Possible values are: • `Homoeopathy` • `Meditation` • `Naturopathy` • `Reflexology`
`SourceSystem`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`SpecialCourtesy`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies a class of courtesy extended to the patient. Possible values are: • `Extended` • `Normal` • `Professional` • `Staff` • `Unknown` • `VIP`
`StartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date on which the encounter began.

Field	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the patient encounter. Possible values are: • `Arrived` • `Cancelled` • `Finished` • `In Progress` • `Planned` • `Triaged`
`TypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the encounter. **Referenced Objects** • CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId

Object	Type of Information	Reference Field
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterChangeEvent (API version 58.0)
Change events are available for the object.

ClinicalEncounterFeed
Feed tracking is available for the object.

ClinicalEncounterHistory
History is available for tracked fields of the object.

ServiceAppointmentAsset

Represents a junction between Service Appointment and Asset. This junction object enables admins to associate a patient appointment to an asset such as a piece of medical equipment. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
`AssetId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. The asset associated with the service appointment. This field is a relationship field.

Field	Details
	Relationship Name Asset **Refers To** Asset
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the asset is required for the appointment (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the service appointment asset record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`ServiceAppointmentId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. The service appointment associated with the asset. This field is a relationship field. **Relationship Name** ServiceAppointment **Refers To** ServiceAppointment

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ServiceAppointmentAssetHistory
History is available for tracked fields of the object.

ServiceAppointmentAssetOwnerSharingRule
Sharing rules are available for the object.

ServiceAppointmentAssetShare
Sharing is available for the object.

WorkTypeAssetType

Represents a junction between Work Type and Asset Type. This junction object enables admins to associate a visit type such as PRP Hair Restoration to an asset type such as Room. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To access this object, you must have the Health Cloud Appointment Management permission set.

Fields

Field	Details
`AssetTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Required. The asset type associated with a work type. This field is a relationship field. **Relationship Name** AssetType **Refers To** AssetType
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the work type asset type record.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Refers To** Group, User
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Required. The work type associated with an asset type. This field is a relationship field. **Relationship Name** WorkType **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeAssetTypeHistory
History is available for tracked fields of the object.

WorkTypeAssetTypeOwnerSharingRule
Sharing rules are available for the object.

WorkTypeAssetTypeShare
Sharing is available for the object.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareSpecialtyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care speciality associated with the work type. This is a relationship field. **Relationship Name** CareSpecialty **Relationship Type** Lookup **Refers To** CareSpecialty
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time that the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time that the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the `WorkTypeCareSpecialty` record.

Field	Details
`WorkTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The work type that the specialty is associated with. This is the parent record of the work type care specialty. This is a relationship field. **Relationship Name** WorkType **Relationship Type** Master-Detail **Refers To** WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

WorkTypeCareSpecialtyFeed
Feed tracking is available for the object.

WorkTypeCareSpecialtyHistory
History is available for tracked fields of the object.

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AppointmentTypeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of appointment associated with the visit type (work type) and service. This is a relationship field. **Relationship Name** AppointmentType **Relationship Type** Lookup **Refers To** CodeSetBundle
`FlowName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the internal flow that's invoked when the visit type (work type) is selected.
`HasPrerequisitesCheckInFlow`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the flow associated with the work type code set bundle checks prerequisites (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the `WorkTypeCodeSetBundle` record.
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent visit type (work type) that the code sets for service and appointment details are associated with. The value for this field is unique across your org in records. That means you can't have multiple `WorkTypeCodeSetBundle` records for the same `WorkType` record. This is a relationship field. **Relationship Name** Parent **Relationship Type** Master-Detail **Refers To** WorkType
`SchedulingSystem`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the scheduling system that's used to schedule an appointment. Possible values are: • `External` • `Salesforce` The default value is 'External'.
`ServiceCategoryId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the category of service associated with the visit type (Work Type). This is a relationship field. **Relationship Name** ServiceCategory **Relationship Type** Lookup **Refers To** CodeSetBundle
`ServiceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of service associated with the visit type (Work Type). This is a relationship field. **Relationship Name** ServiceType **Relationship Type** Lookup **Refers To** CodeSetBundle

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

The Intelligent Document Automation data objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. Available in API version 47.0 and later.

ReceivedDocument
Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

ReceivedDocumentType
Represents a junction object between Received Document and Document Type. This object is available in API version 58.0 and later.

OcrDocumentScanResult

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

DocumentChecklistItem

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

ReceivedDocument

Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Direction`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the org is receiving or sending the document. Possible values are: • `INCOMING`—Incoming • `OUTGOING`—Outgoing
`DocumentNumber`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Unique document identification number.
`HasAutoOcrDisabled`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort **Description** Determines whether text is extracted from the document automatically. Default is False.

Field	Details
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the document is being processed.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the received document.
`OcrStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** Current state of the text extraction process. Possible values are: Draft, Approved, In Approval, In Review, Obsolete, Superseded, Archived. Default is Draft.
`OwnerId`	**Type** reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the `ReceivedDocument` record.
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Determines the order in which the document is processed when it is part of a queue. Possible values are: • `ONE`—1 • `THREE`—3 • `TWO`—2
`Source`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Origin of the incoming document. Can be used to specify processing priority.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Current stage of processing. Possible values are: • `APPROVED` • `ARCHIVED` • `COMPLETED`—Document processing is complete. • `DRAFT` • `IN_REVIEW` • `NEEDS_REVIEW`—Document requires review, for example because processing couldn't be completed. • `OBSOLETE` • `PROCESSING`—Document processing is in progress. • `SUPERSEDED`

Field	Details
`StatusReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** Reason for the status when processing and transforming the document.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ReceivedDocumentChangeEvent (API version 59.0)
Change events are available for the object.

ReceivedDocumentType

Represents a junction object between Received Document and Document Type. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DocumentTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the document type for the document checklist item. This field is a relationship field. **Relationship Name** DocumentType **Relationship Type** Lookup **Refers To** DocumentType

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the received document type.
`PageNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Page number of the received document.
`ReceivedDocumentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the received document for the received document type. This field is a relationship field. **Relationship Name** ReceivedDocument **Relationship Type** Lookup

Field	Details
	Refers To ReceivedDocument

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ReceivedDocumentTypeChangeEvent (API version 60.0)
Change events are available for the object.

OcrDocumentScanResult

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContentVersionId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Unique identifier for the current version of the data.
`DocumentRequestId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Unique identifier for a document request.
`ExtractedValues`	**Type** textarea **Properties** Nillable

Field	Details
	Description Data extracted from the document. Data type `StringPlusClob`, maximum length 131072. Note: This field is encryptable with Salesforce Platform Encryption.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the record.
`OcrService`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** Records the service that performed the text extraction. Possible values are: • `AMAZON_TEXTRACT`—Amazon Textract • `E.AI`
`OcrStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Current phase of OCR processing. Possible values are: • `ERROR`—Error • `OCR_ENQUEUE`—OCR Enqueue • `SUCCESS`—Success
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the `OcrDocumentScanResult` record.
`PageNumber`	**Type** int **Properties** Filter, Group, Nillable, Sort **Description** The page number of the scanned document result in the original document that it's a part of.
`Rotation`	**Type** int **Properties** Filter, Group, Nillable, Sort **Description** Degrees of rotation requested. Can be 0, 90, 180, or 270.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

OcrDocumentScanResultChangeEvent (API version 59.0)
Change events are available for the object.

DocumentChecklistItem

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Read only. The ID of the account the document checklist item belongs to. The value of the field is set internally using the ParentRecordId field.
`Comments`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Comments added when validating a target reference object against the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
`DocumentCategoryId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The document category related to the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud. This field is a relationship field.
`DocumentTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the document type for the document checklist item.
`Instruction`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description Instructions associated with the document checklist item.
`IsAccepted`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the file has been accepted. The default value is False.
`IsFrozen`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the item can no longer be modified. The default value is False.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort **Description** Indicates if the document checklist item is required. The default value is False.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** Name of the document checklist item.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the user who owns this record.
`ParentRecordId`	**Type** master-detail reference **Properties** Create, Filter, Group, Sort, Update **Description** Original parent object the document checklist item belonged to.
`ReceivedDocumentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field is a relationship field. **Relationship Name** ReceivedDocument **Relationship Type** Lookup **Refers To** ReceivedDocument
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Uploaded document checklist item status. Possible values are: • `Accepted`

Field	Details
	• `New` • `Pending` • `Waived` • `Not Verified` • `Rejected` The default value is New.
`UploadedById`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Person who uploaded the file.
`ValidatedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user who validated the target reference object against the document checklist item. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
`ValidationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the target reference object was validated. This field is available only if you have enabled Integrated Onboarding for Financial Services Cloud.
`WhoId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person that the uploaded documentation pertains to.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

DocumentChecklistItemFeed
Feed tracking is available for the object.

DocumentChecklistItemHistory
History is available for tracked fields of the object.

DocumentChecklistItemOwnerSharingRule
Sharing rules are available for the object.

DocumentChecklistItemShare
Sharing is available for the object.

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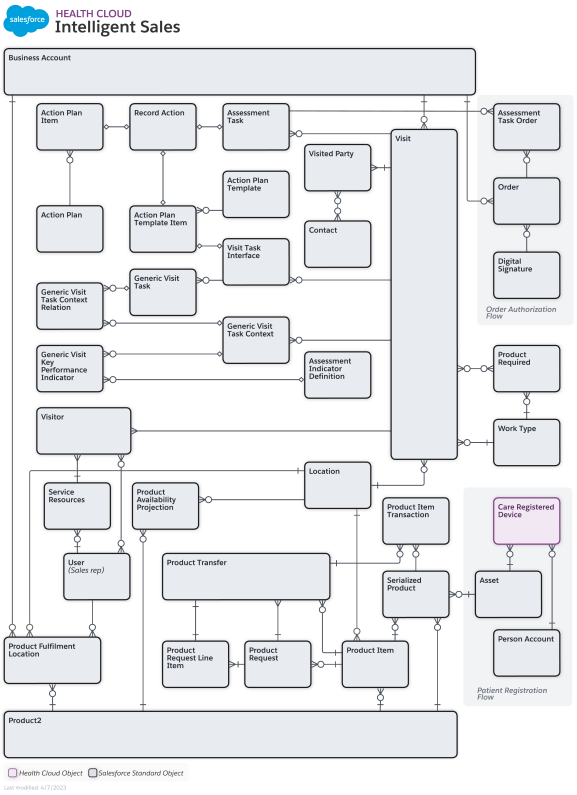


For more details and a larger image, visit the Data Model Gallery.

ActionPlanTemplateItem
Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

actionplantemplate
Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later.

ActionPlanTemplateItem
Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

Address
Represents a mailing, billing, or home address.

AssessmentTask

Perform activities such as patient registration or order authorization to capture information. This object is available in API version 47.0 and later.

Pricebook2

Represents a price book that contains the list of products that your org sells.

Product2

Represents a product that your org sells.

Pricebookentry

Represents a product entry (an association between a price book and product) in a price book.

ProductAvailabilityProjection

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

ProductFulfillmentLocation

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

ProductItem

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

ProductRequest

Represents a device request made as part of a care program.

ProductRequestLineItem

A junction object between `ProductRequest` and `ProductTransfer` This object is available in API version 50.0 and later.

productrequired

Represents a product that is needed to complete a visit.

producttransfer

Represents the transfer of inventory between locations in field service.

RecordAction

Represents a relationship between a record and an action, such as a flow. Create a RecordAction for every action that you want to associate with a particular record. Available in API version 42.0 and later.

SerializedProduct

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

Visit

Track information related to a field rep's visit to a hospital account where they perform surgical visits. This object is available in API version 47.0 and later.

VisitedParty

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

Visitor

Represents the sales reps performing visits. This object is available in API version 49.0 and later.

SEE ALSO:

https://help.salesforce.com/s/articleView?id=sf.admin_intelligent_sales.htm

https://help.salesforce.com/s/articleView?id=sf.admin_intelligent_sales_data_model.htm

Visits

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

Supported Calls

`create()` `delete()` `describeLayout()` `describeSObjects()` `getDeleted()` `getUpdated()` `query()` `retrieve()` `search()` `undelete()` `update()` `upsert()`

Fields

Field Name	Details
`ActionPlanTemplateVersionId`	**Type** reference **Properties** Create, Filter, Group, Sort, **Description** The version of the action plan template this item is for.
`DisplayOrder`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The order in which this item is displayed within the action plan template version.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the task created from this template item is active. The default value is `false`.

Field Name	Details
`IsLocked`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this action plan template item is locked or not. The default value is `false`.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the task created from this template item is required. The default value is `false`.
`ItemEntityType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of action plan template item entity.. Possible values are: • `Document Checklist Item` • `Event`—This value is available in API version 63.0. • `RecordAction` • `Task`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The most recent date on which a user viewed this record.
`MayEdit`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this action plan template item can be edited or not. The default value is `false`.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, idLookup, Update **Description** The unique identifier for this action plan template item record.
`UniqueName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name for this action plan template item. This field is unique within your organization.

actionplantemplate

Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionPlanType`	**Type** picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort **Description** Specifies the type of action plan you're creating. Possible values are: • `Industries` • `Visit Execution` For Intelligent Sales, select only Visit Execution.
`Description`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description for your action plan template.
`IsAdHocItemCreationEnabled`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether ad-hoc creation of tasks is possible.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The time stamp for the last time this record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The time stamp for the last time this record was viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name for your action plan template
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Reference to the owner of the record.
`TargetEntityType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort **Description** Indicates which entity this template is being created for. Possible values are: • `Account` • `BusinessMilestone`—Business Milestone • `Case` • `Contact` • `Contract` • `Lead` • `Opportunity` • `PersonLifeEvent` • Person Life Event • `Visit` For Intelligent Sales, use only Visit.
`UniqueName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name for your action plan template.

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is available in API version 44.0 and later.

Supported Calls

`create()` `delete()` `describeLayout()` `describeSObjects()` `getDeleted()` `getUpdated()` `query()` `retrieve()` `search()` `undelete()` `update()` `upsert()`

Fields

Field Name	Details
`ActionPlanTemplateVersionId`	**Type** reference **Properties** Create, Filter, Group, Sort, **Description** The version of the action plan template this item is for.
`DisplayOrder`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The order in which this item is displayed within the action plan template version.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the task created from this template item is active. The default value is `false`.
`IsLocked`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this action plan template item is locked or not. The default value is `false`.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description Indicates whether the task created from this template item is required. The default value is `false`.
`ItemEntityType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The type of action plan template item entity.. Possible values are: • `Document Checklist Item` • `Event`—This value is available in API version 63.0. • `RecordAction` • `Task`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`MayEdit`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this action plan template item can be edited or not. The default value is `false`.
`Name`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Sort, idLookup, Update **Description** The unique identifier for this action plan template item record.
`UniqueName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name for this action plan template item. This field is unique within your organization.

Address

Represents a mailing, billing, or home address.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The following access checks must be enabled:

- Industries Insurance
- Retail Execution
- Industries Visit
- Field Service
- Order Management
  - Perms: FulfillmentOrder, OrderSummary,AdvancedOrderManagement, OrderCCS
  - Prefs: OrdersEnabled, EnhancedCommerceOrders
- Public Sector
- Employee Experience
- Contact Tracing For Employees

You can create an address only when creating a location.

Fields

Field Name	Details
`Address`	**Type** address **Properties** Filter, Nillable **Description** The full address.
`AddressType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Picklist of address types. The values are: • Mailing • Shipping • Billing • Home
`City`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The address city.
`Country`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The address country.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A brief description of the address.

Field Name	Details
`DrivingDirections`	**Type** string **Properties** Create, Filter, Nillable, Sort, Update **Description** Directions to the address.
`GeocodeAccuracy`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Latitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with `Longitude` to specify the precise geolocation of the address. Acceptable values are numbers between –90 and 90 with up to 15 decimal places.
`LocationType`	**Type** picklist

Field Name	Details
	Properties Create, Defaulted on create, Filter, Filter, Group, Sort, Update **Description** Picklist of location types. The available values are: • Warehouse (default) • Site • Van • Plant
`Longitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with `Latitude` to specify the precise geolocation of the address. Acceptable values are numbers between –180 and 180 with up to 15 decimal places.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Name of the address.
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** A lookup field to the parent location. This is a relationship field. **Relationship Name** Parent **Relationship Type** Lookup **Refers To** Location
`PostalCode`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The address postal code.
`State`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The address state.
`Street`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The address street.
`TimeZone`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Picklist of available time zones.

Usage

Important: "Address" in Salesforce can also refer to the Address compound field found on many standard objects. When referencing the Address object in your Apex code, always use `Schema.Address` instead of `Address` to prevent confusion with the standard Address compound field. If referencing both the address object and the Address field in the same snippet, you can differentiate between the two by using `System.Address` for the field and `Schema.Address` for the object.

Associated Object

This object has the following associated object. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AddressHistory (API version 62.0)
History is available for tracked fields of the object.

AssessmentTask

Perform activities such as patient registration or order authorization to capture information. This object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssessmentTaskDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The assessment task definition that is referenced for the task.
`AssignedToId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the user that's assigned the task. This field is a polymorphic relationship field and is available in API version 58.0 and later. **Relationship Name** AssignedTo **Relationship Type** Lookup **Refers To** User
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Description of task that has to be performed at the store.
`EndTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Time when the task was completed by a field rep.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicate whether a task must be completed to complete a visit. The default value is False. This field is available in API version 48.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Unique identification of the task.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the assessment task record owner.

Field	Details
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The visit associated with an assessment task.This field is available in API version 48.0 and later.
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the record with which the associated task is related. This field is a polymorphic relationship field and is available in API version 58.0 and later. **Relationship Name** ReferenceRecord **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The sequence in which the tasks must be performed. This field is available in API version 48.0 and later.
`StartTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Time when the task was started by a field rep.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update

Field	Details
	Description View the status of a task. This field is available in API version 48.0 and later. Possible values are: • `Completed` • `InProgress`—In Progress • `NotStarted`—Not Started
`TaskType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort **Description** Type of a task that the sales rep can perform during the visit. Possible values are: • `ConductInStoreSurveys` • `InventoryCheck` • `Other` • `PlaceOrder` • `PlanogramCheck` • `PromotionCheck`

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

- AssessmentTaskShare on page 1427
- AssessmentTaskFeed on page 1409

Pricebook2

Represents a price book that contains the list of products that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text description of the price book.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the price book is active (`true`) or not (`false`). Inactive price books are hidden in many areas in the user interface. You can change this field's value as often as necessary. Label is **Active**.
`IsArchived`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the price book has been archived (true) or not (false). This field is read only.
`IsDeleted`	**Type** boolean **Properties** Defaulted on create, Filter **Description** Indicates whether the price book has been moved to the Recycle Bin (`true`) or not (`false`). Label is **Deleted**.
`IsStandard`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the price book is the standard price book for the org (`true`) or not (`false`). Every org has one standard price book—all other price books are custom price books.

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Required. Name of this object. This field is read-only for the standard price book. Label is **Price Book Name**.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

Pricebook2History
History is available for tracked fields of the object.

Product2

Represents a product that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** A text description of this record. Label is **Product Description**.
`DisplayUrl`	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** URL leading to a specific version of a record in the linked external data source.

Field	Details
`ExternalDataSourceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the related external data source.
`ExternalId`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of a record in the linked external data source. For example, *`ID #123`*.
`Family`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the product family associated with this record. Product families are configured as picklists in the user interface. Label is **Product Family**.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this record is active.
`IsArchived`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicated whether the product is archived.
`IsSerialized`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the product supports serial numbers. If an associated product item record already exists, this boolean can't be set to true unless the product item's quantity is zero.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Time stamp for the last time this record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Time stamp for the last time this record was viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Required. Default name of this record. Label is **Product Name**.
`ProductCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Default product code for this record. Your org defines the product code naming pattern.
`QuantityUnitOfMeasure`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unit of the product; for example, kilograms, liters, or cases. This field comes with only one value, Each, so you may want to create your own. The `QuantityUnitOfMeasure` field on ProductItem inherits this field's values.

Field	Details
`StockKeepingUnit`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The SKU for the product. Use in tandem with or instead of the `ProductCode` field. For example, you can track the manufacturer's identifying code in the Product Code field and assign the product a SKU when you resell it.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

Product2Feed
Feed tracking is available for the object.

Product2History
History is available for tracked fields of the object.

Pricebookentry

Represents a product entry (an association between a price book and product) in a price book.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this price book entry is active.
`IsArchived`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort

Field	Details
	Description Indicates whether the price book entry has been archived (true) or not (false). This is set to `true` when the product record it's associated with is archived, or when the price book record is archived. This field is read only. Available in API version 45.0 and later. Label is **Archived**.
`Name`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Name of this price book entry record. This read-only field references the value in the Name field of the product record. Label is **Product Name**.
`Pricebook2Id`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Required. ID of the price book record with which this record is associated. This field must be specified when creating price book records. It can't be changed in an update.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Required. ID of the product record with which this record is associated. This field must be specified when creating product records. It can't be changed in an update.
`ProductCode`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Product code for this record. This read-only field references the value in the **ProductCode** field of the associated product record.
`UnitPrice`	**Type** currency **Properties** Create, Filter, Sort, Update

Field	Details
	Description Required. Unit price for this price book entry. You can specify a value only if `UseStandardPrice` is set to `false`. Label is **List Price**.
`UseStandardPrice`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this price book entry uses the standard price defined in the standard price book record.

Usage

Use this object to define the association between your organization's products (product) and your organization's standard price book or to other, custom-defined price books (price book). Create one PricebookEntry record for each standard or custom price and currency combination for a product in a price book.

When creating these records, you must specify the IDs of the associated price book record and product record. Once created, your client application can't update these IDs.

This object is defined only for those organizations that have products enabled as a feature.

If you delete a PriceBookEntry while a line item references it, the line item is unaffected, but the PriceBookEntry will be archived and unavailable from the API. Deleted PriceBookEntry records can't be recovered.

You must load the standard price for a product before you are permitted to load its custom price(s).

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PricebookEntryHistory
History is available for tracked fields of the object.

ProductAvailabilityProjection

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Lookup **Properties** Filter, Group, Sort **Description** The owner of the record. **Refers To** Group, User
`Product2Id`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The product whose quantity is available quantity is projected. **Refers To** Product2

Field	Details
`ProductLocationId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The inventory location of the product with that quantity. **Refers To** Location
`ProjectedQuantity`	**Type** double **Properties** Filter, Nillable, Sort **Description** The quantity projected at the inventory for the specified date.
`ProjectionDate`	**Type** date **Properties** Filter, Group, Nillable, Sort **Description** The date for when the quantity projection is applicable.
`Status`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** The status of the inventory based on the projected quantity and the required quantity for that day. Possible values are: • `Available` • `ProjectedAvailable` • `Shortfall`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProductAvailabilityProjectionFeed on page 1409
Feed tracking is available for the object.

ProductAvailabilityProjectionHistory on page 1418
History is available for tracked fields of the object.

ProductAvailabilityProjectionShare on page 1427
Sharing is available for the object.

ProductFulfillmentLocation

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The business account a field rep is responsible for visiting.
`FulfillmentLocationId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The inventory location from which an order will be fulfilled.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
`LocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location of the account the field rep visits.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the Product Fulfillment Location record.
`ProductId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The name of the product the field rep fulfills at the account.
`UserId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The field rep responsible for the account and inventory.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProductFulfillmentLocationHistory (API version 63.0)
History is available for tracked fields of the object.

ProductFulfillmentLocationOwnerSharingRule (API version 63.0)
Sharing rules are available for the object.

ProductFulfillmentLocationShare (API version 63.0)
Sharing is available for the object.

ProductItem

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Fields

Field Name	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the product item was last modified. Its label in the user interface is Last Modified Date.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the product item was last viewed.
`LocationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Location associated with the product item. This usually indicates where the product item is stored.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description The product item's owner.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Product associated with the product item, which represents the type of product in your inventory.
`ProductItemNumber`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** (Read Only) Auto-generated number identifying the product item.
`ProductName`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** A name for the product item. Try to select a name that indicates what is being stored where; for example, Batteries in Warehouse A.
`QuantityOnHand`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The quantity at the location. If you want to add a serial number, this value must be 1.
`QuantityUnitOfMeasure`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Units of the product item; for example, kilograms or liters. Quantity Unit of Measure picklist values are inherited from the Quantity Unit of Measure field on products.

Field Name	Details
`SerialNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A unique number for identification purposes. If you want to enter a serial number, the Quantity on Hand must be 1.

Usage

Each product item is associated with a product and a location in Salesforce. If a product is stored at multiple locations, the product will be tracked in a different product item for each location.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductItemFeed
Feed tracking is available for the object.

ProductItemHistory
History is available for tracked fields of the object.

ProductItemOwnerSharingRule
Sharing rules are available for the object.

ProductItemShare
Sharing is available for the object.

ProductRequest

Represents a device request made as part of a care program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Authenticated external users can create and update ProductRequest objects.

Fields

Field Name	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account associated with the product request. This is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care program enrollee associated with the product request. This field is available from API version 49.0 and later. This is a relationship field. **Relationship Name** CareProgramEnrollee **Relationship Type** Lookup **Refers To** CareProgramEnrollee
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case associated with the product request. This is a relationship field. **Relationship Name** Case

Field Name	Details
	Relationship Type Lookup **Refers To** Case
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** A text field for details not recorded in the provided fields.
`DestinationLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Where the product is delivered. This is a relationship field. **Relationship Name** DestinationLocation **Relationship Type** Lookup **Refers To** Location
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the product request was last modified. Its label in the user interface is Last Modified Date.
`LastModifiedById`	**Type** reference **Properties** Aggregatable, Defaulted on create, Filter, Group, Sort **Description** ID of the user who last updated this object.

Field Name	Details
`NeedByDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the product must be delivered by.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the shipment. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ProductRequestNumber`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** An auto-assigned number that identifies the shipment.
`ShipToAddress`	**Type** address **Properties** Filter, Nillable **Description** The address that the product is to be delivered to.
`ShipToCity`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The city that the product is to be delivered to.

Field Name	Details
`ShipToCountry`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The country that the product is to be delivered to.
`ShipToGeocodeAccuracy`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The accuracy of the geocode for the shipping address.
`ShipToLatitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The latitude of the location where the product is to be delivered to.
`ShipToLongitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The longitude of the location where the product is to be delivered to.
`ShipToPostalCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The postal code of the address where the product is to be delivered to.
`ShipToState`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the state where the product is to be delivered to.

Field Name	Details
`ShipToStreet`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The street address where the product is to be delivered to.
`ShipmentType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The type of shipment. The picklist includes the following values by default: • None • Rush • Overnight • Next Business Day • Pick Up
`SourceLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location the product is shipped from. This is a relationship field. **Relationship Name** SourceLocation **Relationship Type** Lookup **Refers To** Location
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the product transfer.

Field Name	Details
`WorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order that the product request is related to. This is a relationship field. **Relationship Name** WorkOrder **Relationship Type** Lookup **Refers To** WorkOrder
`WorkOrderLineItemId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order line item that the product request is related to. This is a relationship field. **Relationship Name** WorkOrderLineItem **Relationship Type** Lookup **Refers To** WorkOrderLineItem

ProductRequestLineItem

A junction object between `ProductRequest` and `ProductTransfer` This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time this record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time this record was viewed.
`NeedByDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date specified as required in a transfer request.
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Reference to the parent `ProductRequest` record.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Reference to the product requested.
`ProductRequestLineItemNumber`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description Name of this record. This is auto-generated.
`QuantityRequested`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The quantity that was requested.
`QuantityUnitOfMeasure`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the quantity requested. Possible values are: • `Each`

productrequired

Represents a product that is needed to complete a visit.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the product required was last modified. Its label in the user interface is Last Modified Date.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The date when the product required was last viewed.
`ParentRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The work order or work order line item that the product is required for.
`ParentRecordType`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Indicates whether the parent record is a work order or a work order line item.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The required product.
`ProductName`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The name of the product required.
`ProductRequiredNumber`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** (Read only) Auto-generated number identifying the product required.
`QuantityRequired`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Quantity required of the product.
`QuantityUnitOfMeasure`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Units of the required product

Usage

Required products can be added to work types, work orders, and work order line items to ensure that the assigned service resource arrives with the right equipment.

Adding required products to work types saves you time and keeps your business processes consistent. Work orders and work order line items inherit their work type's required products. For example, if all light bulb replacement jobs require a ladder and a light bulb, add the ladder and light bulb as required products to your Light Bulb Replacement work type. When it's time to create a work order for a customer's light bulb replacement, applying that work type to the work order adds the required products.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductRequiredFeed
Feed tracking is available for the object.

ProductRequiredHistory
History is available for tracked fields of the object.

producttransfer

Represents the transfer of inventory between locations in field service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** Details not recorded in the provided fields.
`DestinationLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The place the product is to be delivered.
`ExpectedPickupDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date that the transfer is being requested for.
`IsReceived`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Checkbox identifying that the product was received.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the product request was last modified. Its label in the user interface is Last Modified Date.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date when the product request was last viewed.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Owner of the product transfer.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup field for the product associated with the product transfer.
`ProductTransferNumber`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** An auto-assigned number that identifies the product transfer.
`QuantityReceived`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Amount of product received at the destination location.
`QuantitySent`	**Type** double **Properties** Create, Filter, Sort, Update **Description** Amount of product that's being requested.
`QuantityUnitOfMeasure`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The units of the product, for example grams, liters, or units.
`ReceivedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup field for the person who received the product at the destination location.
`ShipmentExpectedDeliveryDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date for which the transfer is being accepted..
`SourceLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to the location of the inventory making the transfer.
`SourceProductItemId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to the inventory making the transfer.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the transfer request. Possible values are: • `Accepted` • `Rejected` • `Requested`

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductTransferFeed
Feed tracking is available for the object.

ProductTransferHistory
History is available for tracked fields of the object.

ProductTransferOwnerSharingRule
Sharing rules are available for the object.

ProductTransferShare
Sharing is available for the object.

RecordAction

Represents a relationship between a record and an action, such as a flow. Create a RecordAction for every action that you want to associate with a particular record. Available in API version 42.0 and later.

Note: Access to the RecordAction object is determined by a user's access to the associated parent record.

Supported Calls

`create()`, `delete()`,, `describeSObjects()`,`getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

As of Summer '20 and later, only authenticated internal and external users can access this object.

Fields

Field	Details
`ActionDefinition`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Required in Lightning Flow for Service implementations that use version 44.0 or later of the API. The API name of the action to associate with the record; for example, the API name of a flow. Use this field rather than FlowDefinition. To distinguish a quick action from a flow with the same API name, we prepend "QuickAction" to the API name of every quick action.
`ActionType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Required in Lightning Flow for Service implementations that use version 46.0 or later of the API. The type of action. Possible values are: • `Flow` (default) • `QuickAction` For versions of the API prior to version 46.0, this field is set to Flow.
`FlowDefinition`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Optional in Lightning Flow for Service implementations using version 42.0 or 43.0 of the API. An upgrade to Winter '19 or later, which uses API version 44.0 or later, copies FlowDefinition to ActionDefinition. For versions 42.0 and 43.0, this field is the API name of the flow that's associated with the record.
`FlowInterviewId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Optional. The flow interview ID of the paused or completed flow. This field can't be set in Process Builder. This is a relationship field. **Relationship Name** FlowInterview **Relationship Type** Lookup **Refers To** FlowInterview
`IsMandatory`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Optional. Specifies whether the action is mandatory. The default value is false. Note: At runtime, we show a reminder when the user closes a mandatory flow without completing it. We don't show the reminder for quick actions.

Field	Details
`IsUiRemoveHidden`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Optional. Specifies whether the ability to remove the action is hidden in the UI. The default value is false. If true, the UI hides the ability to remove the action. However, actions can still be deleted using the API.
`Order`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** Required. The order of the action among all actions associated with this record.
`ParticipantRoleId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The participant role that's associated with the record action. This field is a polymorphic relationship field and is available in API version 58.0 and later. **Relationship Name** ParticipantRole **Relationship Type** Lookup **Refers To** ParticipantRole
`Pinned`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Required. Specifies whether the action is pinned to the top or bottom of the component. If an action is pinned, users see the Remove option in the UI unless `IsUiRemoveHidden` is set to true. Possible values are: • None (default) • Top • Bottom

Field	Details
`RecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. Record associated with the action. In version 46.0 and above, we support most object types. To learn about supported objects, see the Lightning Flow for Service Developer's Guide. This is a relationship field. **Relationship Name** Record **Relationship Type** Lookup **Refers To** Account, Address, Asset, AssetRelationship, AssignedResource, AssociatedLocation, Campaign, CampaignMember, CarePreauth, CarePreauthItem, Case, ChangeRequest, CollaborationGroup, Contact, ContactRequest, Contract, CoverageBenefit, CoverageBenefitItem, EnhancedLetterhead, Incident, Lead, Location, MemberPlan, OperatingHours, Opportunity, Order, PlanBenefit, PlanBenefitItem, Problem, Pricebook2, PricebookEntry, Product2, ProductItem, ProductItemTransaction, ProductRequest, ProductRequestLineItem, ProductRequired, ProductTransfer, PurchaserPlan, PurchaserPlanAssn, RebateMemberAggregateItem, ResourceAbsence, ResourcePreference, ReturnOrder, ReturnOrderLineItem, ServiceAppointment, ServiceResource, ServiceResourceSkill, ServiceTerritory, ServiceTerritoryMember, Shipment, SkillRequirement, SocialPersona, SocialPost, TimeSlot, User, Visit, VoiceCall, WorkOrder, WorkOrderLineItem, WorkType, WorkTypeGroup ChangeRequest, Incident, Problem are available in API version 53.0 and later. RebateMemberAggregateItem is available in API version 54.0 and later.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Required. The current state of the action. Possible values are: • `New` (default) • `Paused` • `Complete` • `Started` • `Unlinked`—The action was unlinked because the flow was paused and the current record for the flow interview changed.

Field	Details
	Paused and unlinked statuses do not apply to quick actions. This field can't be set in Process Builder.

Usage

The RecordAction object works with the Actions & Recommendations component in Lightning Experience. Although this junction object can be used to create relationships between records and actions in Salesforce Classic, those relationships can't be displayed in Salesforce Classic.

Note: API version 44.0 added a field, ActionDefinition, so that a RecordAction in future releases can support other types of actions in addition to flows. API version 44.0 and later maintain the FlowDefinition field to support processes that reference this field in earlier API versions. Upgrading an org to Winter '19 or later, which uses API version 44.0 or later, copies the FlowDefinition field to the ActionDefinition field. FlowDefinition will be deprecated in a future release, so use ActionDefinition instead.

When an action is deleted that's referenced in an ActionDefinition or FlowDefinition, the RecordAction object is deleted. RecordAction objects are also deleted when the associated parent record is deleted, or when a flow is paused and the current record context has changed. When an action is completed, the associated RecordAction object is also deleted.

Deleted RecordActions are removed from the list when the page is refreshed.

For more information about the Actions & Recommendations component and how it works with RecordActions, see the Lightning Flow for Service Developer Guide.

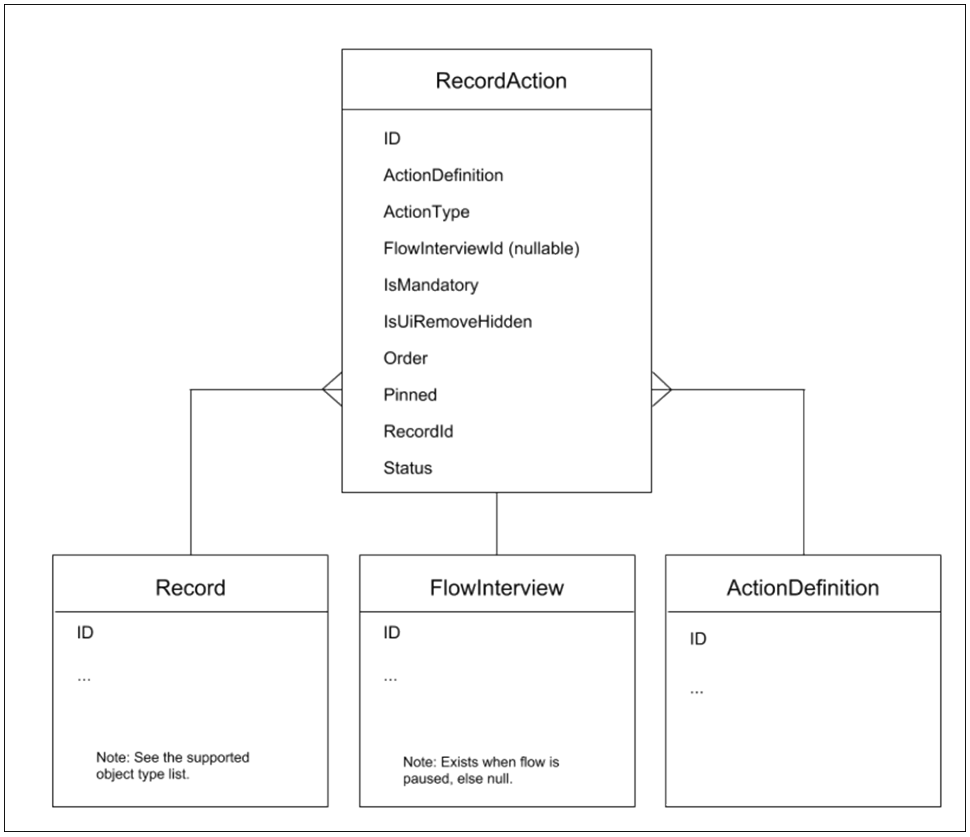
Java Example

Here's an example of how to associate flows to a record using the RecordAction object.

```
public void associateNewCustomerFlowWithAccount(Account a) {
   try {
      RecordAction newRecordAction = new RecordAction();
      newRecordAction.setRecordId(a.getId());
      newRecordAction.setActionDefinition("New_Customer_Flow");
      newRecordAction.setOrder(1);

      SaveResult[] results = connection
            .create(new SObject[] { newRecordAction });
   } catch (ConnectionException ce) {
      ce.printStackTrace();
   }
}
```

Data Model



Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

RecordActionHistory
History is available for tracked fields of the object.

SerializedProduct

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

To use this object, you need the Manage Industries Visit permission and the Industries Visit permission set license. This rule doesn't apply to using serialized products in Field Service.

Fields

Field	Details
`AssetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to an asset record.
`ExpirationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date the product expires.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time this record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time this record was viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the serialized product record. This is auto-generated.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Reference to the owner of the record.
`Product2Id`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The product that is serialized.
`ProductItemId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to the inventory, a product item record, this serialized product belongs to.
`SerialNumber`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The serial number of the product.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of the product. Possible values include: • `Available` • `Consumed` • `Damaged` • `Lost` • `Sent` The default value is `Available`.

Visit

Track information related to a field rep's visit to a hospital account where they perform surgical visits. This object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account that is associated with a visit.
`ActualVisitEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit ended.
`ActualVisitStartTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit started.
`InstructionDescription`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Special instructions provided by a sales manager or an admin that a sales rep refers to during a visit.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Unique identifier for the visit record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the visit record owner.
`PlaceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** ID of the place that sales reps visit.
`PlannedVisitEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit is expected to end.
`PlannedVisitStartTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Sort, Update **Description** The date and time when the visit is expected to start.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of a visit. Possible values are: • `Abandoned` • `Completed` • `InProgress` • `Planned`
`StatusRemarks`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The reasons for abandoning or completing the visit as provided by the sales rep.
`VisitPriority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the visit. Possible values are: • `High` • `Low` • `Medium`
`VisitorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description ID of the sales representative visiting the store.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

- VisitShare on page 1427
- VisitFeed on page 1409

VisitedParty

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Lookup to the person assigned as the contact at an account. This field references the `Contact` object.
`IsPrimaryContact`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the person is the primary visited party.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the visited party.
`VisitId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Lookup to the `Visit` record this person is associated with.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitedPartyHistory
History is available for the object.

VisitedPartyFeed
Feed tracking is available for the object.

Visitor

Represents the sales reps performing visits. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssigneeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Lookup to the person assigned as the visitor. This fields references the `User`, `ServiceResource`, and `Contact` objects.
`IsPrimaryResource`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the visitor is the primary visitor for a visit.
`IsRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the user is a required visitor for the visit.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the visitor.
`VisitId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Lookup to the `Visit` record this visitor is associated with.

Associated Objects

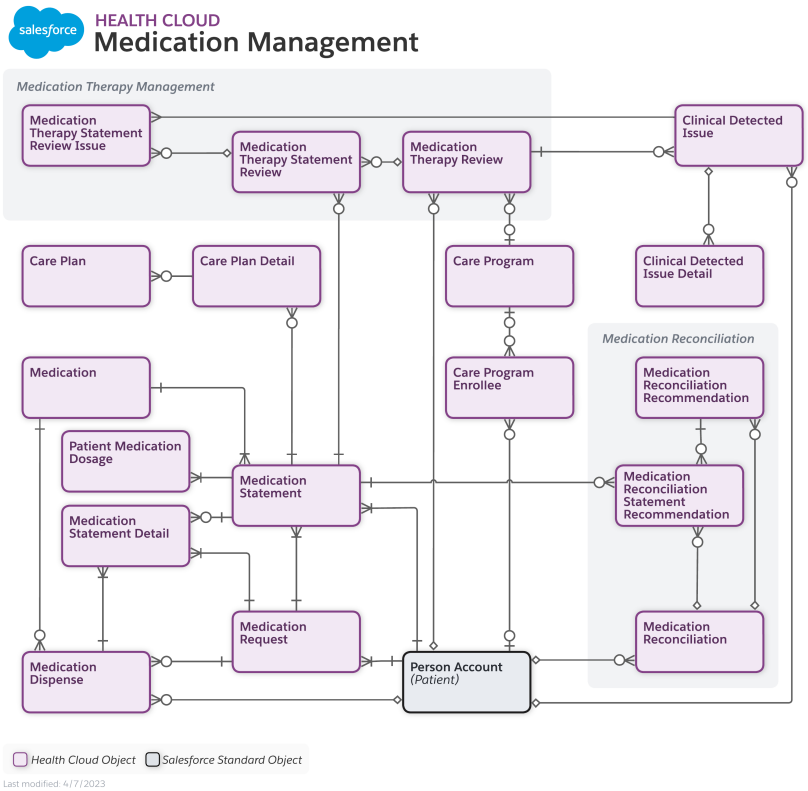
This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitorHistory
History is available for the object.

VisitorFeed
Feed tracking is available for the object.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.



For more details and a larger image, visit the Data Model Gallery.

ActionPlanTemplateAssignment

Associates a version of an action plan template with its related care plan template that's used for medication therapy review. This object is available in API version 56.0 and later.

CarePlan

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

CarePlanActivity

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

CarePlanTemplate

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

MedicationReconciliation

Stores information about a medication reconciliation conducted for a patient This object is available in API version 54.0 and later.

MedicationTherapyReview

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

MedicationTherapyStmtReview

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

MedReconRecommendation

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

MedReconStmtRecommendation

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

MedTherapyStmtReviewIssue

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

ActionPlanTemplateAssignment

Associates a version of an action plan template with its related care plan template that's used for medication therapy review. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionPlanTemplateVersionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The version of the action plan template. This field is a relationship field. **Relationship Name** ActionPlanTemplateVersion **Relationship Type** Master-Detail **Refers To** ActionPlanTemplateVersion
`AssociatedObjectId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The object to which the action plan template is associated.

Field	Details
	This field is a polymorphic relationship field. **Relationship Name** AssociatedObject **Relationship Type** Lookup **Refers To** CarePlanTemplate
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the action plan template assignment record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActionPlanTemplateAssignmentFeed on page 1409
Feed tracking is available for the object.

ActionPlanTemplateAssignmentHistory on page 1418
History is available for tracked fields of the object.

CarePlan

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CarePlanTemplateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care plan template associated with the care plan. This field is a relationship field. **Relationship Name** CarePlanTemplate **Relationship Type** Lookup **Refers To** CarePlanTemplate
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The case associated with the care plan. This field is a relationship field. **Relationship Name** Case **Relationship Type** Master-Detail **Refers To** Case
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** A description of the care plan.

Field	Details
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date until when the care plan is effective.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MedicationTherapyReviewId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication therapy review that's associated with this care plan. This field is a relationship field. **Relationship Name** MedicationTherapyReview **Relationship Type** Lookup **Refers To** MedicationTherapyReview
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The unique name of the care plan.

Field	Details
`ParticipantId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The account associated with the care plan. This field is a polymorphic relationship field. **Relationship Name** Participant **Relationship Type** Lookup **Refers To** Account, Contact
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date from when the care plan is effective.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the care plan. Possible values are: • `Active` • `Cancelled` • `Completed` • `Draft` • `Proposed`
`TaskJobStatus`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** The job status of tasks associated with the care plan. This field is currently not used.

Field	Details
	Possible values are: • `Completed` • `Failed` • `InProgress` • `Submitted`
`TaskJobStatusMessage`	**Type** textarea **Properties** Nillable **Description** The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1409
Feed tracking is available for the object.

CarePlanHistory on page 1418
History is available for tracked fields of the object.

CarePlanActivity

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActivityCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents an activity.

Field	Details
	Tip: You can either specify your care plan activity using a generic code with the ActivityCodeId field, or you use the ReferenceRecordId field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. **Relationship Name** ActivityCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`ActivityTimingId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The schedule prescribed for the activity. You can use use an ActivityTiming record to specifiy how long and how often the activy has to be repeated. This field is a relationship field. Note: You use the `ActivityTimingId` field if you want to represent the activity's schedule as a timing value, the `ScheduleDescription` field if you want to use a text value, and the `ScheduledPeriodStartDateTime` and `ScheduledPeriodEndDateTime` fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record. **Relationship Name** ActivityTiming **Relationship Type** Lookup **Refers To** ActivityTiming
`ActivityType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of the activity. Possible values are: • `Appointment` • `Communication Request`

Field	Details
	• `Device Request` • `Medication Request` • `Medication Statement` • `Nutrition Order` • `Service Request` • `Task` • `Vision Prescription`
`AdministeredProductCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the product that's administered as part of the activity. Note: You can't use both the `AdministeredProductCodeId` and `AdministeredProductId` fields together in the same record. This field is a polymorphic relationship field. **Relationship Name** AdministeredProductCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`AdministeredProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the product in that's administered as part of the activity. Note: You can't use both the `AdministeredProductCodeId` and `AdministeredProductId` fields together in the same record. This field is a relationship field. **Relationship Name** AdministeredProduct **Relationship Type** Lookup **Refers To** Medication

Field	Details
`CarePlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent care plan that the activity is a part of. This field is a relationship field. **Relationship Name** CarePlan **Relationship Type** Master-Detail **Refers To** CarePlan
`DailyDoseQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity of product that's administered or consumed each day as part of the activity.
`DailyDoseUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the values specified in `DailyDoseQuantity`. This field is a relationship field. **Relationship Name** DailyDoseUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the activity.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`LocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The place where the activity is intended to happen. This could be provider facility, the patient's home, etc. This field is a polymorphic relationship field. **Relationship Name** Location **Relationship Type** Lookup **Refers To** HealthcareFacility, Location
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The auto-generated name of the record.
`OwnerId`	**Type** Polymorphic lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the record. Available in API version 57.0. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** • Group • User
`ProhibitedActivity`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the activity described in the record is prescribed as something that the patient should avoid doing. Use the Default value if you'd rather not specify this as true or false. Possible values are: • `Default` • `False` • `True`
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The activity that's prescribed as part of the care plan. Tip: You can either specify your care plan activity using a generic code with the ActivityCodeId field, or you use the ReferenceRecordId field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Relationship Type** Lookup **Refers To** ClinicalServiceRequest, MedicationRequest, MedicationStatement

Field	Details
`ScheduleDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The schedule for when the activty is intended to be performed. Note: You use the `ActivityTimingId` field if you want to represent the activity's schedule as a timing value, the `ScheduleDescription` field if you want to use a text value, and the `ScheduledPeriodStartDateTime` and `ScheduledPeriodEndDateTime` fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
`ScheduledPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the activity's prescribed time period ends. Note: You use the `ActivityTimingId` field if you want to represent the activity's schedule as a timing value, the `ScheduleDescription` field if you want to use a text value, and the `ScheduledPeriodStartDateTime` and `ScheduledPeriodEndDateTime` fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
`ScheduledPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the activity's prescribed time period starts. Note: You use the `ActivityTimingId` field if you want to represent the activity's schedule as a timing value, the `ScheduleDescription` field if you want to use a text value, and the `ScheduledPeriodStartDateTime` and `ScheduledPeriodEndDateTime` fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
`Status`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the activity. Possible values are: • `Cancelled` • `Completed` • `Entered-In-Error` • `In Progress` • `Not Started` • `On Hold` • `Scheduled` • `Stopped` • `Unknown`
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the reason for why the value specified in `Status` is valid. This field is a polymorphic relationship field. **Relationship Name** StatusReasonCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`SuppliedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total quantity of product that's supplied, administered, or consumed as part of the activity during the course of the care plan.
`SuppliedQuantityUnitId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the value specified in `SuppliedQuantity`. This field is a relationship field. **Relationship Name** SuppliedQuantityUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanActivityFeed
Feed tracking is available for the object.

CarePlanActivityHistory
History is available for tracked fields of the object.

CarePlanActivityOwnerSharingRule (API version 57.0)
Sharing rules are available for the object.

CarePlanActivityShare (API version 57.0)
Sharing is available for the object.

CarePlanTemplate

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** A description of the care plan template.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the care plan template.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Field	Details
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of the care plan template. Possible values are: • `Draft` • `Inactive` • `Published` The default value is `Draft`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1409
Feed tracking is available for the object.

CarePlanTemplateHistory on page 1418
History is available for tracked fields of the object.

CarePlanTemplateShare on page 1427
Sharing is available for the object.

MedicationReconciliation

Stores information about a medication reconciliation conducted for a patient This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ConductedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The user who started the medication reconciliation for the patient. This is a relationship field. **Relationship Name** ConductedBy **Relationship Type** Lookup **Refers To** User
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the medication reconciliation.
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient for whom the medication reconciliation is performed. This is a relationship field. **Relationship Name** Patient

Field	Details
	Relationship Type Master-Detail **Refers To** Account
`ProcessEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication reconciliation process for the patient was completed.
`ProcessStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication reconciliation process for the patient was started.
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`Status`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of the medication reconciliation. Possible values are: • `Cancelled` • `Completed` • `InProgress`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationReconciliationChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

MedicationReconciliationFeed on page 1409
Feed tracking is available for the object.

MedicationReconciliationHistory on page 1418
History is available for tracked fields of the object.

MedicationTherapyReview

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program associated with the medication therapy review. This field is a relationship field.

Field	Details
	Relationship Name CareProgram **Relationship Type** Lookup **Refers To** CareProgram
`ConductedById`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user who started the medication therapy review for the patient. This field is a relationship field. **Relationship Name** ConductedBy **Relationship Type** Lookup **Refers To** User
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the medication therapy review conducted for the patient.
`IsPatientInLtrmCareFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the patient was at a long-term healthcare facility during the medication therapy review. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the medication therapy review.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The patient on whom the medication therapy review is conducted. This field is a relationship field. **Relationship Name** Patient

Field	Details
	Relationship Type Master-Detail **Refers To** Account
`ReviewDueDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication therapy review is expected to complete.
`ReviewEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication therapy review is complete.
`ReviewStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the medication therapy review is initiated.
`ReviewSubtype`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** A further classification of the medication therapy review type.
`ReviewType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of medication therapy review conducted for the patient. Possible values are: • `ComprehensiveMedicationReview`

Field	Details
	• `TargetedMedicationReview`
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The current status of the medication therapy review. Possible values are: • `Cancelled` • `Completed` • `InProgress` • `NotStarted`
`SurrogateDecisionMakerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The authorized representative who attends the medication therapy review and makes health-care related decisions on behalf of a cognitively impaired patient. This field is a polymorphic relationship field. **Relationship Name** SurrogateDecisionMaker **Relationship Type** Lookup **Refers To** Account, Contact, HealthcareProvider, User
`SurrogateLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The address of the surrogate decision maker where the comprehensive medication review document is delivered. This field is a polymorphic relationship field. **Relationship Name** SurrogateLocation **Relationship Type** Lookup **Refers To** Address, Location
`SurrogateType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The relationship between the surrogate decision maker and the patient. Possible values are: • `Healthcare Proxy` • `Patient's Guardian of the Estate` • `Patient’s Child` • `Patient’s Friend` • `Patient’s Guardian` • `Patient’s Parent` • `Patient’s Relative`

Field	Details
	• `Patient's Sibling` • `Patient's Spouse`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationTherapyReviewFeed on page 1409
Feed tracking is available for the object.

MedicationTherapyReviewHistory on page 1418
History is available for tracked fields of the object.

MedicationTherapyReviewShare on page 1427
Sharing is available for the object.

MedicationTherapyStmtReview

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Comment`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the medication therapy review related to the medication statement.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MedicationStatementId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The medication statement associated with the medication therapy statement review. This field is a relationship field. **Relationship Name** MedicationStatement **Relationship Type** Lookup **Refers To** MedicationStatement
`MedicationTherapyReviewId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The medication therapy review associated with the medication therapy statement review. This field is a relationship field. **Relationship Name** MedicationTherapyReview **Relationship Type** Master-Detail **Refers To** MedicationTherapyReview
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the medication therapy statement review.

Field	Details
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of the medication therapy statement review. Possible values are: • `Complete` • `Pending`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationTherapyStmtReviewFeed **on page 1409**
Feed tracking is available for the object.

MedicationTherapyStmtReviewHistory **on page 1418**
History is available for tracked fields of the object.

MedReconRecommendation

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** A description of the medication recommendation added to the patient.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MedicationReconciliationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The medication reconciliation with which the medication recommendation is associated. This is a relationship field. **Relationship Name** MedicationReconciliation

Field	Details
	Relationship Type Lookup **Refers To** MedicationReconciliation
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the medication recommendation.
`NoteForPatient`	**Type** textarea **Properties** Create, Nillable, Update **Description** Recommendation notes to provide additional information to the patient.
`NoteForProvider`	**Type** textarea **Properties** Create, Nillable, Update **Description** Recommendation notes to provide additional information to the provider.
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority level of the medication recommendation. Possible values are: • `High - Within 24 Hours` • `Low - Within a Month` • `Medium - Within 2 Weeks`
`RecommendationReasonSubtype`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A further categorization of the recommendation reason type. Possible values are: • `Allergy` • `Alternative` • `Side-effects of treatment` • `Suboptimal Drug`
`RecommendationReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason why the recommendation is added to the patient. Possible values are: • `Cost` • `Health Condition`
`RecommendationSubtype`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A further categorization of the recommendation type. Possible values are: • `Change in Dosage` • `Change in Route` • `Discontinuation` • `Non-Compliance` • `Omission`
`RecommendationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of medication recommendation added to the patient. Possible values are: • `Adverse Drug Event`

Field	Details
	• `Care Gap` • `Discrepancy` • `Drug to Drug Interaction`
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedReconRecommendationChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

MedReconRecommendationFeed on page 1409
Feed tracking is available for the object.

MedReconRecommendationHistory on page 1418
History is available for tracked fields of the object.

MedReconStmtRecommendation

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MedReconRecommendationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication recommendation associated with the medication reconciliation and medication statement. This is a relationship field. **Relationship Name** MedReconRecommendation **Relationship Type** Lookup **Refers To** MedReconRecommendation
`MedicationReconciliationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The medication reconciliation with which the medication recommendation is associated.

Field	Details
	This is a relationship field. **Relationship Name** MedicationReconciliation **Relationship Type** Lookup **Refers To** MedicationReconciliation
`MedicationStatementId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication statement with which the medication recommendation is associated. This is a relationship field. **Relationship Name** MedicationStatement **Relationship Type** Lookup **Refers To** MedicationStatement
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the medication recommendation.
`SourceSysModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedReconStmtRecommendationChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

MedReconStmtRecommendationFeed on page 1409
Feed tracking is available for the object.

MedReconStmtRecommendationHistory on page 1418
History is available for tracked fields of the object.

MedTherapyStmtReviewIssue

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ClinicalDetectedIssueId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The clinical detected issue associated with the medication therapy statement review. This field is a relationship field.

Field	Details
	Relationship Name ClinicalDetectedIssue **Relationship Type** Lookup **Refers To** ClinicalDetectedIssue
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MedicationTherapyStmtReviewId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The medication therapy statement review associated with the clinical detected issue. This field is a relationship field. **Relationship Name** MedicationTherapyStmtReview **Relationship Type** Master-Detail **Refers To** MedicationTherapyStmtReview
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the medication therapy statement review issue record.

Field	Details
SourceSysModifiedDateTime	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedTherapyStmtReviewIssueFeed on page 1409
Feed tracking is available for the object.

MedTherapyStmtReviewIssueHistory on page 1418
History is available for tracked fields of the object.

Patient Program Outcome Management

Patient Program Outcome Management data model helps you to improve patient and program outcomes by defining and measuring program outcomes, linking patient progress to program outcomes. Program Leads can define outcomes for a care program, and can generate a program and patient outcome summary. Additionally, case agents can generate a patient outcome summary.

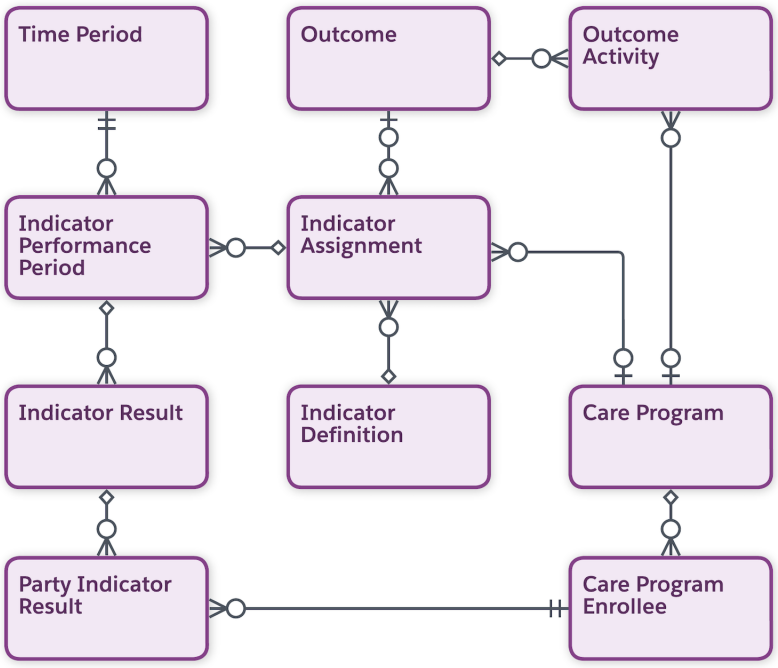
Patient Program Outcome Management reuses Care Program Management standard objects to calculate the outcomes at a care program level. To learn more about Care Program Management objects, refer Care Program Management Standard Objects.

The patient program outcome management objects are available to users with Health Cloud Foundation and Patient Program Outcome Management permission set. Available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud or Life Sciences Cloud



To view a larger version, right-click or control-click the image and select **Open Image in New Tab**.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

CareProgramEnrollee

Represents a participant enrolled in a care program.

IndicatorAssignment

Represents the assignment of an indicator definition that's used to measure the performance of an outcome or a related activity. This object is available in API version 59.0 and later.

IndicatorDefinition

Represents information about the indicator assignment and the process of measuring and calculating the indicator results. This object is available in API version 59.0 and later.

IndicatorPerformancePeriod

Represents information about a specified time period including the frequency at which indicator results should be calculated and the baseline value of the indicator. This object is available in API version 59.0 and later.

IndicatorResult

Represents the result of an indicator assignment for the specified time period that can be used to track the performance of the indicator. This object is available in API version 59.0 and later.

Outcome

Represents information about the expected change in participants that is driven by the organization's activity. This object is available in API version 59.0 and later.

OutcomeActivity

Represents a junction between Outcome and the object that's related to the activity undertaken by an organization to achieve that outcome. This object is available in API version 59.0 and later.

PartyIndicatorResult

Represents information about a party for which the indicator result is calculated. This object is available in API version 62.0 and later.

TimePeriod

Represents the time period that's used to calculate the indicator performance and result. This object is available in API version 59.0 and later.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`ActiveSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
`BudgetAmount`	**Type** Currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved budget for the care program.
`CareProgramName`	**Type** Text **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the care program.

Field Name	Details
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the category of the care program. Possible values are: • `AdvancedTherapy` • TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) • Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)
`CurrentEnrolleeCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
`Description`	**Type** Long Text Area **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A short description explaining the program.
`EndDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Program termination date.
`EnrollmentDurationMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. **Relationship Name** EnrollmentDurationMeasure **Refers To** UnitOfMeasure
`EnrollmentRate`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.
`FirstSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is closed out.
`FirstSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
`LastSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.

Field Name	Details
`LastSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
`ParentProgram`	**Type** Lookup(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of another program that this program is a part of, if any.
`ProgramSponsor`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the third-party program sponsor, if any.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`StartDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective start date of the program.
`Status`	**Type** Pick list **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Status of the program.
`TargetEnrollmentDuration`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
`TargetEnrolleeCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.
`TargetSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramFeed
Feed tracking is available for the object.

CareProgramHistory
History is available for tracked fields of the object.

CareProgramShare
Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AccountId`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person Account representing the enrollee
`BenefitCoverageType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: • `ContinuedEnrollee` • `NewEnrollee`
`CareProgramId`	**Type** Master-Detail(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Look up for Care Program.
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. **Relationship Name** ClinicalServiceRequest **Relationship Type** Lookup **Refers To** ClinicalServiceRequest
`CurrentWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`CurrentWorkOrderStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrderStep **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep

Field Name	Details
`EnrolledAtId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. **Relationship Name** EnrolledAt **Refers To** CareProgramSite
`EnrolleeType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the enrollee is a new enrollee or a continued enrollee. Possible values are: • `FullBenefitDual` • `PartialBenefitDual` • NonDual • Dual
`EnrollmentLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. **Relationship Name** EnrollmentLocation **Relationship Type** Lookup **Refers To** ServiceTerritory

Field Name	Details
`FlowInterviewId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow. This field is a relationship field. **Relationship Name** FlowInterview **Refers To** FlowInterview
`FlowOrchestrationInstanceId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow orchestration. This field is a relationship field. **Relationship Name** FlowOrchestrationInstance **Refers To** FlowOrchestrationInstance
`IsPatientInLtrmCareFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LeadId`	**Type** Lookup(Lead) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lead representing the enrollee.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the enrollee.
`OptOutPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
`OptOutPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
`OptOutReasonType`	**Type** picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
`ResearchStudyCandidateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The related Research Study Candidate record of the care program enrollee. This field is a relationship field. **Relationship Name** ResearchStudyCandidate **Refers To** ResearchStudyCandidate
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the enrollee record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the enrollee record was sourced.

Field Name	Details
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the enrollee. Possible values are: • `Active` • `Inactive`
`UserId`	**Type** Lookup(User) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrolleeFeed
Feed tracking is available for the object.

CareProgramEnrolleeHistory
History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)
Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)
Sharing is available for the object.

IndicatorAssignment

Represents the assignment of an indicator definition that's used to measure the performance of an outcome or a related activity. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program associated with the indicator assignment. This field is a relationship field. This field is available in API version 61.0 and later with the Patient Program Outcome Management permission set. **Relationship Name** CareProgram **Relationship Type** Lookup **Refers To** CareProgram
`IndicatorAssignmentType`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the object that the indicator assignment measures. Possible values are: • `Outcome` • `Care Program` —This value is available from API version 61.0 and later.
`IndicatorDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The indicator definition that's associated with the indicator assignment. This field is a relationship field.

Field	Details
	Relationship Name IndicatorDefinition **Relationship Type** Master-Detail **Refers To** IndicatorDefinition
`IndicatorImprvGuideline`	**Type** textarea **Properties** Create,Nillable, Update **Description** The guidelines to improve the indicator score. This field is available in API version 62.0 and later with the Patient Program Outcome Management permission set.
`IntendedDirection`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the intended direction of change in the behavior, knowledge, skills, status, or level of functioning that's detailed in the parent indicator definition. Possible values are: • `Decrease` • `Increase` • `Maintain`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the indicator assignment.
`OutcomeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The outcome that the indicator assignment measures. This field is a relationship field. **Relationship Name** Outcome **Relationship Type** Lookup **Refers To** Outcome
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of this indicator assignment. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Status`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** Specifies the status of the indicator assignment. Possible values are: • `Active` • `Canceled` • `Completed` • `Planned`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorAssignmentFeed
Feed tracking is available for the object.

IndicatorAssignmentHistory
History is available for tracked fields of the object.

IndicatorAssignmentOwnerSharingRule
Sharing rules are available for the object.

IndicatorAssignmentShare
Sharing is available for the object.

IndicatorDefinition

Represents information about the indicator assignment and the process of measuring and calculating the indicator results. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the indicator definition.
`FlowDefinitionApiName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the flow definition associated with the indicator definition. This field is available from API version 60.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last referenced this indicator definition.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last viewed this indicator definition.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the indicator definition.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns the outcome. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the indicator definition. Possible values are: • `Active` • `Canceled` • `Completed` • `Planned`
`UnitOfMeasureId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The unit of measure for the target, baseline, and result values that are associated with this indicator definition. This field is a relationship field. **Relationship Name** UnitOfMeasure **Relationship Type** Lookup **Refers To** UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorDefinitionFeed
Feed tracking is available for the object.

IndicatorDefinitionHistory
History is available for tracked fields of the object.

IndicatorDefinitionOwnerSharingRule
Sharing rules are available for the object.

IndicatorDefinitionShare
Sharing is available for the object.

IndicatorPerformancePeriod

Represents information about a specified time period including the frequency at which indicator results should be calculated and the baseline value of the indicator. This object is available in API version 59.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`BaselineDescription`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the baseline value.
`BaselineValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The value of the indicator assignment at the beginning of the indicator performance period.
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the indicator performance period.
`IndicatorAssignmentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The indicator assignment that's associated with the indicator performance period. This field is a relationship field. **Relationship Name** IndicatorAssignment **Relationship Type** Master-Detail **Refers To** IndicatorAssignment
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastResultMeasurementDate`	**Type** date **Properties** Filter, Group, Nillable, Sort **Description** The date when the last result value was measured. This field is a calculated field.

Field	Details
`LastResultValue`	**Type** double **Properties** Filter, Nillable, Sort **Description** The result value from the most recently measured indicator result. This field is a calculated field.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the indicator performance period.
`TargetProgress`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the progress of the target within the time period. Possible values are: • `At Risk` • `Complete` • `Not Met` • `Not Started` • `On Track`
`TargetValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The target value of the indicator assignment within the time period.
`TimePeriodId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The time period that is associated with the indicator performance period. This field is a relationship field. **Relationship Name** TimePeriod **Relationship Type** Lookup **Refers To** TimePeriod

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorPerformancePeriodFeed
Feed tracking is available for the object.

IndicatorPerformancePeriodHistory
History is available for tracked fields of the object.

IndicatorResult

Represents the result of an indicator assignment for the specified time period that can be used to track the performance of the indicator. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`CalculationMethod`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Determines whether the indicator result was added manually or calculated by automation. This field is available from API version 60.0 and later. Possible values are: • `AutomaticallyCalculated` • `Manual`
`Denominator`	**Type** double **Properties** Create, Filter, Nillable, Sort **Description** The denominator in automatically-calculated results that are an average or percent. This field is available from API version 60.0 and later.
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the indicator result.
`FlowDefinitionApiName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort **Description** The API name of the flow definition associated with this indicator result. This field is available from API version 60.0 and later.
`FlowVersion`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort

Field	Details
	Description The version of the flow that calculated this result. This field is available from API version 60.0 and later.
IndicatorPerformancePeriodId	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The indicator performance period for which the result is defined. This field is a relationship field. **Relationship Name** IndicatorPerformancePeriod **Relationship Type** Master-Detail **Refers To** IndicatorPerformancePeriod
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last referenced this indicator result.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last viewed this indicator result.
MeasurementDate	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The date on which the indicator result is measured.
Name	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the indicator result.
`Numerator`	**Type** double **Properties** Create, Filter, Nillable, Sort **Description** The numerator in automatically-calculated results that are an average or percent. This field is available from API version 60.0 and later.
`ResultValue`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The result for the indicator performance period.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of the result for the time period. Possible values are: • `Final` • `Interim`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

IndicatorResultFeed
Feed tracking is available for the object.

IndicatorResultHistory
History is available for tracked fields of the object.

Outcome

Represents information about the expected change in participants that is driven by the organization's activity. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The description of the outcome.
`IntendedDirection`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the intended direction of change in the behavior, knowledge, skills, status, or level of functioning that's detailed in the outcome. Possible values are: • `Decrease` • `Increase` • `Maintain`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last referenced this outcome.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last viewed this outcome.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the outcome.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns the outcome. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`SourceName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the source that initially defined the outcome. For example, United Nations Sustainable Development Goals (UNSDG).
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description Specifies the status of the outcome. Possible values are: • `Active` • `Canceled` • `Completed` • `Planned`
`Term`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the term for which the outcome is defined. Possible values are: • `Long-Term` • `Medium-Term` • `Short-Term`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

OutcomeFeed
Feed tracking is available for the object.

OutcomeHistory
History is available for tracked fields of the object.

OutcomeOwnerSharingRule
Sharing rules are available for the object.

OutcomeShare
Sharing is available for the object.

OutcomeActivity

Represents a junction between Outcome and the object that's related to the activity undertaken by an organization to achieve that outcome. This object is available in API version 59.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program associated with the outcome activity. This field is a relationship field. This field is available in API version 61.0 and later with the Patient Program Outcome Management permission set. **Relationship Name** CareProgram **Relationship Type** Lookup **Refers To** CareProgram
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last referenced this outcome activity.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last viewed this outcome activity.

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the outcome activity.
`OutcomeActivityType`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The type of activity that's associated with the outcome, such as care program. Possible values are: • `Care Program` —This value is available from API version 61.0 and later.
`OutcomeId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The outcome that's associated with the outcome activity. This field is a relationship field. **Relationship Name** Outcome **Relationship Type** Master-Detail **Refers To** Outcome

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

OutcomeActivityFeed
Feed tracking is available for the object.

OutcomeActivityHistory
History is available for tracked fields of the object.

PartyIndicatorResult

Represents information about a party for which the indicator result is calculated. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`CareProgramEnrolleeId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The ID of the care program enrollee record associated with the party indicator result. This field is a relationship field. **Relationship Name** CareProgramEnrollee **Refers To** CareProgramEnrollee
`IndicatorResultId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the indicator result record associated with the party. This field is a relationship field. **Relationship Name** IndicatorResult **Refers To** IndicatorResult
`MeasurementDate`	**Type** date

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The date when the party indicator result is measured.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the party indicator result.
`PartyId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The object for which the indicator result is calculated. This field is a relationship field. **Relationship Name** Party **Refers To** CareProgramEnrollee
`ResultValue`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The result value that's used to score the party.

Usage

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PartyIndicatorResultFeed **on page 1409**
Feed tracking is available for the object.

PartyIndicatorResultHistory
History is available for tracked fields of the object.

PartyIndicatorResultShare
Sharing is available for the object.

TimePeriod

Represents the time period that's used to calculate the indicator performance and result. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

This object is available in products where the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud), and Patient Program Outcome Management permission sets are assigned to users.

Fields

Field	Details
`EndDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The end date and time of the time period.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last referenced this time period.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** Date and time when a user last viewed this time period.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** The name of the time period.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns the time period. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`StartDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The start date and time of the time period.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TimePeriodFeed
Feed tracking is available for the object.

TimePeriodHistory
History is available for tracked fields of the object.

TimePeriodOwnerSharingRule
Sharing rules are available for the object.

TimePeriodShare
Sharing is available for the object.

Participant Management

Participant Management data model helps you to streamline the recruitment and enrollment processes in clinical trials with advanced digital solutions. With this data model, you can store clinical trial data representing care programs and research studies. It's USCDI and FHIR R4-aligned, which helps with your system's interoperability and compliance while managing participant data efficiently.

To learn more, see Participant Management for Life Sciences Cloud.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Life Sciences or Health Cloud

Patient Segmentation

The Patient Segmentation data model helps the Patient Segmentation dashboard generate insights into patient demographics and risk scores based on risk adjustment factors.

AgeBandHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the age band that they're a part of and the status of their benefits eligibility. This object is available in API version 61.0 and later.

CondIntrctnHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of interacting conditions they are diagnosed with and the status of their benefits eligibility. This object is available in API version 61.0 and later.

HierCondHlthCodeMapping

Represents how Hierarchical Condition Category (HCC) codes map to condition codes for a specific year. This object is available in API version 61.0 and later.

HierCondHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of Hierarchical Condition Category (HCC) codes that apply to them and the status of their benefits eligibility. This object is available in API version 61.0 and later.

PartyProfile

Represents additional details related to a patient. This object is available in Health Cloud in API version 61.0 and later.

PgmBasedHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on their eligibility for certain benefits programs. For instance, Medicaid in the US. This object is available in API version 61.0 and later.

AgeBandHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the age band that they're a part of and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AgeBandEnd`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The upper limit of the age band.
`AgeBandStart`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The lower limit of the age band.
`CmnyFullBnftDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`CmnyPartialBenefitDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CmnyPartialBnftDualDsbl`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`Community`	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home.
`CommunityFullBnftDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CommunityNonDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.
`CommunityNonDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
`EnrolleeType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies whether the patient is a new enrollee or a continued enrollee. Possible values are: • `Continued` • `New` The default value is `New`.

Field	Details
`Gender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the gender of the patient.
`Institutional`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment. factor for a patient who lives at a healthcare facility.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the risk adjustment factors specified in the record are active. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time that the record was referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The last date and time that the record was referenced.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PublishedYear`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The year when the risk adjustment factors in the record were published.

CondIntrctnHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of interacting conditions they are diagnosed with and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CmnyFullBnftDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`CmnyPartialBenefitDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CmnyPartialBnftDualDsbl`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`Community`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home.
`CommunityFullBnftDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CommunityNonDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.

Field	Details
`CommunityNonDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
`ConditionCodeList`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the first set of condition codes for the condition interactions that the risk adjustment factors are defined for.
`Institutional`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
`InteractingCondCodeList`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the codes of the interacting conditions for the condition interactions that the risk adjustment factors are defined for.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the specified condition interactions and risk adjustment factor combinations are currently active. The default value is `false`.
`IsDisabled`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the interaction is with a condition or a disability. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Field	Details
`PublishedYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The year when the risk adjust factors were published.

HierCondHlthCodeMapping

Represents how Hierarchical Condition Category (HCC) codes map to condition codes for a specific year. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ConditionCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The health condition code that's mapped to a Hierarchical Condition Category (HCC) code. This field is a polymorphic relationship field. **Relationship Name** ConditionCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`EffectiveEndYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The year till when the mapping is valid.

Field	Details
`EffectiveStartYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The year from when the mapping is valid.
`HchcKey`	**Type** string **Properties** Filter, Group, idLookup, Nillable, Sort **Description** For internal use only. This field is a calculated field.
`HierarchicalCondCategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The HCC code that a health condition code is mapped to. This field is a relationship field. **Relationship Name** HierarchicalCondCategoryCode **Relationship Type** Lookup **Refers To** CodeSet
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the specified health condition and HCC code mapping is active. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PublishedYear`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The year when the specified mapping was published.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HierCondHlthCodeMappingHistory on page 1418
History is available for tracked fields of the object.

HierCondHlthCodeMappingOwnerSharingRule on page 1423
Sharing rules are available for the object.

HierCondHlthCodeMappingShare on page 1427
Sharing is available for the object.

HierCondHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on the set of Hierarchical Condition Category (HCC) codes that apply to them and the status of their benefits eligibility. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CmnyFullBnftDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`CmnyPartialBenefitDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CmnyPartialBnftDualDsbl`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`Community`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home.
`CommunityFullBnftDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CommunityNonDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.
`CommunityNonDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
`Condition`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the condition for which the HCC code is defined.

Field	Details
`ConditionCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the broader category that the specified condition belongs to. For instance, Respiratory Ailment.
`HierCondCategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The record ID of the HCC code. This field is a relationship field. **Relationship Name** HierCondCategoryCode **Relationship Type** Lookup **Refers To** CodeSet
`Institutional`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the risk adjustment factors defined in the record are active. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.
`OverriddenCodes`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The list of HCC codes overridden by the specified HCC code.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PublishedYear`	**Type** int

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** The year when the specified risk adjustment factors were published.

PartyProfile

Represents additional details related to a patient. This object is available in Health Cloud in API version 61.0 and later.

For more information related to the fields that are not used for Health Cloud, see Financial Services Cloud Developer Guide: PartyProfile.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the patient's account record. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`BusLicIssAuthorityName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
BusinessEntityCtryofInc	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
BusinessEntityCtryofRgstr	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
BusinessEntityIncDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
BusinessEntityIncNumber	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
BusinessEntityPreviousNames	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
BusinessEntityRgstrDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`BusinessEntityRgstrNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`BusinessEntityTradeName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`BusinessEntityType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases. This field is a relationship field. **Relationship Name** Contact **Relationship Type** Lookup **Refers To** Contact
`CountryOfDomicile`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`CountryofBirth`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`CreditScore`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`CreditScoreProvider`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`DateOfBirth`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`EmploymentIndustry`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`EmploymentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`FirstName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`FullName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`FundSource`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Not used for Health Cloud use cases.
`Gender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`HouseholdAccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases. This field is a relationship field. **Relationship Name** HouseholdAccount **Relationship Type** Lookup **Refers To** Account

Field	Details
`Industry`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`IndustryClassificationCode`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`IsAged`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient is a senior citizen. The default value is `false`.
`IsBusEntyListonStockExch`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Not used for Health Cloud use cases. The default value is `false`.
`IsDisabled`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the person has a disability. The default value is `false`.
`IsInstitutionalized`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the person receives care at a care facility. The default value is `false`.
`IsLowIncome`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient is part of a low-income household. The default value is `false`.
`IsMedicaidEligible`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient is eligible for Medicaid assistance. The default value is `false`.
`IsNetWorthHigh`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Not used for Health Cloud use cases. The default value is `false`.
`IsOffBoarded`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Not used for Health Cloud use cases. The default value is `false`.
`IsRecalculationRequired`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient's risk adjust value needs recalculation. The default value is `false`.
`LastName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`LastProfileReviewDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`LeadId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases. This field is a relationship field.

Field	Details
	Relationship Name Lead **Relationship Type** Lookup **Refers To** Lead
`LegalEntityIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`MiddleName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the record.
`Nationality`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`NextProfileReviewDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`OffBoardingComments`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`OffBoardingReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Prefix`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`PrimaryEmail`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`PrimaryIdentificationName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`PrimaryIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`PrimaryIdentifierType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`PrimaryPhone`	**Type** phone **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`RelatedPartyProfileId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases. This field is a relationship field. **Relationship Name** RelatedPartyProfile **Relationship Type** Lookup **Refers To** PartyProfile

Field	Details
`ResidentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`ReviewDecision`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`Stage`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`StockExchangeName`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Not used for Health Cloud use cases.
`Suffix`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`SurnameAtBirth`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.

Field	Details
`TaxpayerIdentificationNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Not used for Health Cloud use cases.
`TaxpayerIdentificationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description**
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Not used for Health Cloud use cases. Possible values are: • `Business` • `Individual`

PgmBasedHlthRskAdjFctr

Stores the risk adjustment factor for patients and members based on their eligibility for certain benefits programs. For instance, Medicaid in the US. This object is available in API version 61.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CmnyFullBnftDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`CmnyPartialBenefitDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CmnyPartialBnftDualDsbl`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has partial benefits from both Medicare and Medicaid, and is enrolled in Medicare because of a disability.
`Community`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home.
`CommunityFullBnftDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, has full benefits from both Medicare and Medicaid, and is enrolled in Medicare because of their age.
`CommunityNonDualAged`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of their age.

Field	Details
`CommunityNonDualDisabled`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at home, is covered only by Medicare, and is enrolled in Medicare because of a disability.
`Gender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the gender of the patient.
`Institutional`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the risk adjustment factor for a patient who lives at a healthcare facility.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the risk adjustment factors defined in the record are active. The default value is `false`.
`IsDisabled`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient has a disability. The default value is `false`.
`IsOriginallyDisabled`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that patient was originally disabled. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record in the system. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Field	Details
`ProgramType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of program that the risk adjustment factors are defined for.
`PublishedYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The year when the risk adjustment factors were published.

Pharmacy Benefits Verification

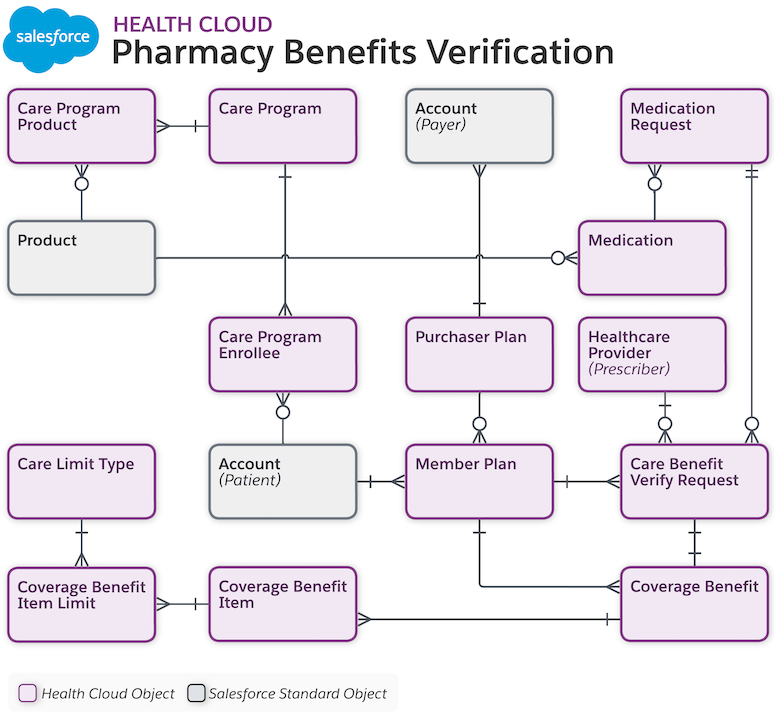
Pharmacy Benefits Verification uses a data model that's FHIR-CARIN and NCPDP aligned to store its data and make it interoperable. The pharmacy benefits verification data model supports drug manufacturers, providers, pharmacists, and healthcare organizations in determining pharmacy benefits coverage for the medications prescribed to the patients under a care program.

The pharmacy benefits verification objects are available to users with the Health Cloud Foundation and Manage Pharmacy Benefits Verification permission set. Available in API version 61.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



To view a larger version, right-click or control-click the image and select **Open Image in New Tab**.

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

CareProgramEnrollee

Represents a participant enrolled in a care program.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AssignedToId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user assigned to the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** AssignedTo **Refers To** User
`AuthorizedPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The authorized prescription associated with the care benefit verify request. This field is a relationship field.

Field	Details
	This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** AuthorizedPrescription **Relationship Type** Lookup **Refers To** MedicationRequest
`BenefitCategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The benefit category code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** BenefitCategoryCode **Relationship Type** Lookup **Refers To** CodeSet
`BillablePrdEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when billable period ended. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
`BillablePrdStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when billable period started.

Field	Details
	This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set.
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care program enrollee associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** CareProgramEnrollee **Refers To** CareProgramEnrollee
`CareProgramId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The care program associated with the care benefit verify request. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareProgram **Refers To** CareProgram
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the associated case. This field is a relationship field. **Relationship Name** Case **Relationship Type** Lookup

Field	Details
	Refers To Case
`CoverageBenefitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the set of services covered by the insurance plan. This field is a relationship field. **Relationship Name** CoverageBenefit **Relationship Type** Lookup **Refers To** CoverageBenefit
`InitialFillDuration`	**Type** double **Properties** Filter, Nillable, Sort **Description** The initial fill duration of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
`InitialFillQuantity`	**Type** double **Properties** Filter, Nillable, Sort **Description** The initial fill quantity of the authorized prescription. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Identifies the member plan that includes the benefit item being verified. This field is a relationship field. **Relationship Name** MemberPlan **Relationship Type** Lookup **Refers To** MemberPlan
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care benefit verification request.
`OriginalPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The original prescription associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OriginalPrescription

Field	Details
	Relationship Type Lookup **Refers To** MedicationRequest
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The payer associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Payer **Relationship Type** Lookup **Refers To** Account
`PlanId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The purchaser plan from the member plan associated with the care program enrollee. This field is a relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Plan **Refers To** PurchaserPlan
`PrescriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The prescriber associated with the care benefit verify request.

Field	Details
	This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Prescriber **Relationship Type** Lookup **Refers To** HealthcareProvider
`PrescriptionMedicationId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The medication code or medication name of the authorized prescription. This field is a polymorphic relationship field. This field is available in API version 62.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** PrescriptionMedication **Refers To** CodeSetBundle, Medication
`PriorityCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority code associated with the care benefit verify request. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** PriorityCode **Relationship Type** Lookup **Refers To** CodeSet

Field	Details
ProviderId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The provider of the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Provider **Relationship Type** Lookup **Refers To** Account, HealthcareProvider
RelatedCareBnftVerifyRequestId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The original care benefit verify request from which the current request is cloned. This field is a relationship field. This field is available in API version 62.0 and later. **Relationship Name** RelatedCareBnftVerifyRequest **Refers To** CareBenefitVerifyRequest
RequestDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date of verification request.
RequestedById	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Person or organization requesting verification. This field is a relationship field. **Relationship Name** RequestedBy **Relationship Type** Lookup **Refers To** User
`RequesterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The requester associated with the care benefit verify request. This field is a polymorphic relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** Requester **Relationship Type** Lookup **Refers To** Account, HealthcareProvider
`ResponseBody`	**Type** base64 **Properties** Create, Nillable, Update **Description** Full JSON response from external system.
`ResponseContentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The content type of the response from the external system. Possible values are:

Field	Details
	• application/html • application/java-archive • application/javascript • application/json • application/msword • application/octet-stream • application/octet-stream;type=unknown • application/opx • application/pdf • application/postscript • application/rtf • application/vnd.box.notes • application/vnd.google-apps.document • application/vnd.google-apps.drawing • application/vnd.google-apps.form • application/vnd.google-apps.presentation • application/vnd.google-apps.script • application/vnd.google-apps.spreadsheet • application/vnd.ms-excel • application/vnd.ms-excel.sheet.macroEnabled.12 • application/vnd.ms-infopath • application/vnd.ms-powerpoint • application/vnd.ms-powerpoint.presentation.macroEnabled.12 • application/vnd.ms-word.document.macroEnabled.12 • application/vnd.oasis.opendocument.presentation • application/vnd.oasis.opendocument.spreadsheet • application/vnd.oasis.opendocument.text • application/vnd.openxmlformats-officedocument.presentationml.presentation • application/vnd.openxmlformats-officedocument.presentationml.slideshow • application/vnd.openxmlformats-officedocument.presentationml.template • application/vnd.openxmlformats-officedocument.spreadsheetml.sheet • application/vnd.openxmlformats-officedocument.spreadsheetml.template • application/vnd.openxmlformats-officedocument.wordprocessingml.document • application/vnd.openxmlformats-officedocument.wordprocessingml.template • application/vnd.visio • application/x-gzip • application/x-java-source • application/x-javascript

Field	Details
	• application/x-shockwave-flash • application/x-sql • application/x-zip-compressed • application/xhtml+xml • application/xml • application/zip • audio/mp4 • audio/mpeg • audio/ogg • audio/x-aac • audio/x-ms-wma • audio/x-ms-wmv • audio/x-wav • image/bmp • image/gif • image/jpeg • image/jpeg;type=mobile • image/png • image/svg+xml • image/tiff • image/vnd.adobe.photoshop • image/vnd.dwg • image/x-photoshop • message/rfc822 • model/vnd.usdz+zip • text/css • text/csv • text/html • text/plain • text/rtf • text/snote • text/stypi • text/vnd.salesforce.quip-chat • text/vnd.salesforce.quip-doc • text/vnd.salesforce.quip-sheet • text/vnd.salesforce.quip-slides • text/vnd.salesforce.quip-template • text/vtt

Field	Details
	• `text/webviewhtml` • `text/x-c` • `text/x-c++` • `text/xml` • `video/mp4` • `video/mpeg` • `video/ogg` • `video/quicktime` • `video/x-m4v` • `video/x-ms-asf` • `video/x-msvideo`
`ResponseLength`	**Type** int **Properties** Filter, Group, Nillable, Sort **Description** The length of the response from the external system.
`ResponseName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the response from the external system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Status of the verification request. Possible values are: • `Acknowledged` • `Completed` • `Copy` • `Error` • `Partial` • `Pending` • `Rejected`

Field	Details
	• `TimedOut`—Timed Out • `Verified` • `Pending Confirmation` • `Receieved Confirmation` • `Ready for Verification`
`StatusReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for the specified status of the care benefit verification request.
`VerificationMode`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the mode of verification used in the care benefit verify request. This field is available in API version 63.0 and later with the Manage Pharmacy Benefits Verification permission set. Possible values are: • `Electronic` • `Manual`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBenefitVerifyRequestChangeEvent (API version 60.0)
Change events are available for the object.

CareBenefitVerifyRequestFeed
Feed tracking is available for the object.

CareBenefitVerifyRequestHistory
History is available for tracked fields of the object.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`ActiveSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of active sites for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.
`BudgetAmount`	**Type** Currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved budget for the care program.
`CareProgramName`	**Type** Text **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the care program.
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the category of the care program. Possible values are: • `AdvancedTherapy` • TrialManagement (This field is available for the Participant Management feature in API version 61.0 and later.) • Patient Services (This field is available with Patient Program Outcome Management permission set in API version 62.0 and later.)

Field Name	Details
`CurrentEnrolleeCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of enrollees who have joined the care program to date. This field is available for the Participant Management feature in API version 61.0 and later.
`Description`	**Type** Long Text Area **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A short description explaining the program.
`EndDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Program termination date.
`EnrollmentDurationMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the participant enrollment duration. This field is available in API version 64.0 and later when Site Management is enabled. This field is a relationship field. **Relationship Name** EnrollmentDurationMeasure **Refers To** UnitOfMeasure
`EnrollmentRate`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The rate of the participant enrollment at the site. This is calculated by dividing the target enrollment count by the target enrollment duration and the number of planned sites. This field is available in API version 64.0 and later when Site Management is enabled.
`FirstSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is closed out.
`FirstSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the first site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
`LastSiteActivatedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is activated for conducting research studies. This field is available in API version 64.0 and later when Site Management is enabled.
`LastSiteClosedOutDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the last site is closed out. This field is available in API version 64.0 and later when Site Management is enabled.
`ParentProgram`	**Type** Lookup(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Name of another program that this program is a part of, if any.
`ProgramSponsor`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the third-party program sponsor, if any.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`StartDate`	**Type** Date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective start date of the program.
`Status`	**Type** Pick list **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the program.
`TargetEnrollmentDuration`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The duration in which the enrollment for the targeted number of participants must be completed. This field is available in API version 64.0 and later when Site Management is enabled.
`TargetEnrolleeCount`	**Type** int

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The target enrollee count of the care program. This field is available for the Participant Management feature in API version 61.0 and later.
`TargetSiteCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of sites planned for conducting the research study. This field is available in API version 64.0 and later when Site Management is enabled.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramFeed
Feed tracking is available for the object.

CareProgramHistory
History is available for tracked fields of the object.

CareProgramShare
Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AccountId`	**Type** Lookup(Account) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person Account representing the enrollee
`BenefitCoverageType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the coverage status of the enrollee under both Medicare and Medicaid. Possible values are: • `ContinuedEnrollee` • `NewEnrollee`
`CareProgramId`	**Type** Master-Detail(Care Program) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Look up for Care Program.
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical service request associated with the care program enrollee. This field is a relationship field and is available in API version 60.0 and later. **Relationship Name** ClinicalServiceRequest **Relationship Type** Lookup **Refers To** ClinicalServiceRequest

Field Name	Details
`CurrentWorkOrderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrder **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWorkOrder
`CurrentWorkOrderStepId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The work order step that's currently being executed for the care program enrollee. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 58.0 and later. **Relationship Name** CurrentWorkOrderStep **Relationship Type** Lookup **Refers To** CarePgmEnrolleeWkOrdStep
`EnrolledAtId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The site, location, or territory where the enrollee enrolled in the care program. This field is available in API version 64.0 when Site Management is enabled. This field is a polymorphic relationship field. **Relationship Name** EnrolledAt

Field Name	Details
	Refers To CareProgramSite
`EnrolleeType`	**Type** Picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the enrollee is a new enrollee or a continued enrollee. Possible values are: • `FullBenefitDual` • `PartialBenefitDual` • NonDual • Dual
`EnrollmentLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory where an advanced therapy care program is executed. This field is a relationship field and is available for the Advanced Therapy Management feature in API version 59.0 and later. **Relationship Name** EnrollmentLocation **Relationship Type** Lookup **Refers To** ServiceTerritory
`FlowInterviewId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow. This field is a relationship field. **Relationship Name** FlowInterview

Field Name	Details
	Refers To FlowInterview
`FlowOrchestrationInstanceId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Runtime instance of the associated flow orchestration. This field is a relationship field. **Relationship Name** FlowOrchestrationInstance **Refers To** FlowOrchestrationInstance
`IsPatientInLtrmCareFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available for the Medication Management feature in API version 56.0 and later. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
`LeadId`	**Type** Lookup(Lead) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lead representing the enrollee.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the enrollee.
`OptOutPeriodEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the patient's opt-out from the care program ends. This field is available in API version 56.0 and later.
`OptOutPeriodStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
`OptOutReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
`ResearchStudyCandidateId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The related Research Study Candidate record of the care program enrollee. This field is a relationship field. **Relationship Name** ResearchStudyCandidate **Refers To** ResearchStudyCandidate
OwnerId	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The UserId for the record owner. This field is a polymorphic relationship field. This field is available in API version 58.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the enrollee record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the enrollee record was sourced.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Status of the enrollee. Possible values are: • `Active` • `Inactive`

Field Name	Details
`UserId`	**Type** Lookup(User) **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** User representing the enrollee.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramEnrolleeChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramEnrolleeFeed
Feed tracking is available for the object.

CareProgramEnrolleeHistory
History is available for tracked fields of the object.

CareProgramEnrolleeOwnerSharingRule (API version 58.0)
Sharing rules are available for the object.

CareProgramEnrolleeShare (API version 58.0)
Sharing is available for the object.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`Availability`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The default availability of the product to an enrollee in the context of a care program. For example, some products or services are available to all enrollees, others are limited to special circumstances, and others are no longer available.
`CareProgramId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier for the care program associated with a care program product.
`CareProgramPrice`	**Type** currency **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A standard list price for a given product in the context of a care program.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Group, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the care program product.

Field	Details
OwnerId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the user who owns this record.
ProductId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier of the product associated with a care program
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the care program product was sourced.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the care program product was sourced.
Status	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the product in the context of a care program.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProgramProductChangeEvent (API version 59.0)
Change events are available for the object.

CareProgramProductFeed
Feed tracking is available for the object.

CareProgramProductHistory
History is available for tracked fields of the object.

CareProgramProductOwnerSharingRule
Sharing rules are available for the object.

CareProgramProductShare
Sharing is available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`BenefitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the benefits available to the member under this plan's coverage.
`BenefitPeriodEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Last day of the coverage benefit period.
`BenefitPeriodStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** First day of the coverage benefit period.

Field Name	Details
`CareBenefitVerifyRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care benefit verify request associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** CareBenefitVerifyRequest **Relationship Type** Lookup **Refers To** CareBenefitVerifyRequest
`CoinsuranceNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the contribution the member makes towards treatment.
`CopayNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the copayment amounts members contributes.
`CoverageType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** General category of service covered. Possible values are: • `Dental` • `Medical`

Field Name	Details
	• `Vision` • `Home Health` - This picklist value is available for the Home Health feature in API version 59.0 and later. • `Pharmacy` - This picklist value is available for the Pharmacy Benefits Verification feature in API version 63.0 and later. See **Activate Picklist Value for Coverage Benefit** to activate this value.
`DeductibleNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the member's deductibles under this plan.
`Disclaimer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Overall plan benefit disclaimers.
`EmergencyDepartmentCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards emergency treatment.
`FamilyInNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
`FamilyInNetworkDeductibleLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
`FamilyInNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyInNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
FamilyOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutofNetworkDeductibleRemaining	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutofNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutofNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FamilyOutofNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`FinalCoverageStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code that's determined after considering the restrictions and other status types that apply to the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** FinalCoverageStatusCode **Relationship Type** Lookup **Refers To** CodeSet
`IndividualInNetworkDeductibleApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
`IndividualInNetworkDeductibleLimit`	**Type** currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
`IndividualInNetworkDeductibleRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
`IndividualInNetworkOutofPocketApplied`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IndividualInNetworkOutofPocketLimit`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`IndividualInNetworkOutofPocketRemaining`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
IndividualOutofNetworkDeductibleApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutofNetworkDeductibleLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkDeductibleRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutofNetworkOutofPocketApplied	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketLimit	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutofNetworkOutofPocketRemain	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	**Type** boolean

Field Name	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the coverage benefit is currently in force. The default value is 'false'.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LifetimeMaximumNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information on the lifetime maximum payments the member Will be expected to make.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving these benefits.
`MemberPlanId`	**Type** reference **Properties** Create, Filter, Group, Sort

Field Name	Details
	Description The ID of the member plan receiving these benefits.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of these coverage benefits.
`OutcomeStatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The outcome code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** OutcomeStatusCode **Relationship Type** Lookup **Refers To** CodeSet
`OutofNetworkCoinsuranceAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards treatment undertaken by non-preferred providers.
`OutofNetworkCoinsurancPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.

Field Name	Details
`OutofNetworkLifetimeMaximum`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
`OutofPocketNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Additional information about the out-of-pocket payment the member makes.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PharmaCopayAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards the pharma products. This field is available in API version 62.0 and later with the Manage Financial Assistance Program permission set.
`PrimaryCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards primary care treatment.

Field Name	Details
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this benefits record was obtained from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this benefits record on its source system.
`SourceSystemModified`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which these benefits were last changed on their source system.
`SpecialistCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards specialist consultations.
`StatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status code set associated with the coverage benefit. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Pharmacy Benefits Verification permission set. **Relationship Name** StatusCode **Relationship Type** Lookup

Field Name	Details
	Refers To CodeSet
`UrgentCareCopay`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount the member contributes towards urgent care.
`VerificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date on which the benefit was verified.

Associated Objects

This object has these associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitFeed
Feed tracking is available for the object.

CoverageBenefitHistory
History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule
Sharing rules are available for the object.

CoverageBenefitShare
Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BenefitCategory`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the category this benefit is in.
`CodeSetServiceTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of a Code Set Service Type in the Code Set object. This is a relationship field. **Relationship Name** CodeSetServiceType **Relationship Type** Lookup **Refers To** CodeSet
`CoverageBenefitId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the covered benefit this item belongs to. This is a relationship field. **Relationship Name** CoverageBenefit **Relationship Type** Lookup **Refers To** CoverageBenefit
`CoverageLevel`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Description of the level of coverage provided by this item.
`DoesDeductibleApply`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
`InNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the in network coverage provided by this item.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the benefit item is currently available. The default value is 'false'.
`IsInPlanNetwork`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the benefit is available only in-network (`true`) or both in-network and out-of-network (`false`). The default value is 'false'.
`IsPreauthorizationRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Specifies whether the service must be approved before use.

Field	Details
	The default value is 'false'.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the member receiving this benefit item. This is a relationship field. **Relationship Name** Member **Relationship Type** Lookup **Refers To** Account
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of this coverage benefit item.
`Notes`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** Additional information about this coverage benefit item.
`OutofNetworkCoverage`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the coverage for non-preferred providers.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of service this plan benefit item provides.
`ServiceTypeCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for the type of service this plan benefit item provides.

Field	Details
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this coverage benefits item record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the CoverageBenefitItem in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The ID of this coverage benefits item record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this coverage benefits item was last changed on the source system.
`TimePeriod`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A description of the period this plan benefit item covers.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemChangeEvent (API version 59.0)
Change events are available for the object.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AllowedLimit`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Maximum amount that will be paid for the service.
`AllowedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The maximum quantity allowed of the coverage benefit item. This field is available in API Version 62.0 and later.
`AllowedQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the allowed quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. **Relationship Name** AllowedQuantityUnit **Refers To** UnitOfMeasure
`AppliedLimit`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the benefit has been claimed.
`AppliedQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity of the coverage benefit item already used by the member. This field is available in API Version 62.0 and later.
`AppliedQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the applied quantity of the coverage benefit item. This field is a relationship field. This field is available in API Version 62.0 and later. **Relationship Name** AppliedQuantityUnit **Refers To** UnitOfMeasure
`CareLimitTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies whether the limit is a required payment or excluded service. This is a relationship field. **Relationship Name** CareLimitType **Relationship Type** Lookup **Refers To** CareLimitType

Field	Details
`CoverageBenefitItemId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Specific service covered by the insurance plan. This is a relationship field. **Relationship Name** CoverageBenefitItem **Relationship Type** Lookup **Refers To** CoverageBenefitItem
`CoverageLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Defines the persons eligible for the benefit item. Possible values are: • `EmployeeSpouse`—Employee & Spouse • `Family` • `Individual`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
`LimitNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** General information about the limit.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the coverage benefit item limit.
`NetworkType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the benefit refers to in-network providers or out-of-network providers. Possible values are: • `In`—In-network providers • `NA`—Not applicable • `Out`—Out-of-network providers If the related CoverageBenefitItem record has an `IsInPlanNetwork` value of `true`, `NetworkType` is typically `In`. If the related record has an `IsInPlanNetwork` value of `false`, `NetworkType` can be any value.
`PriorityOrder`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** This limit's position in the sequence for calculating limits.
`TermType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of time period during which the benefit item is available.

Field	Details
	Possible values are: • `Calendar Year` • `Day` • `Month` • `Year to Date`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CoverageBenefitItemLimitChangeEvent (API version 60.0)
Change events are available for the object.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Account that this healthcare provider is associated with.
`Classification`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the classification of the healthcare provider. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: • `Key Opinion Leader`

Field	Details
	• `Novice Member` • `Previous Partner`
`DoesParticipateInRsrchStudy`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare provider participates in research studies (`true`) or not (`false`). This field is available in API version 63.0 and later when Site Management is enabled. The default value is `false`.
`DoesUseElecDataCapture`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare provider uses Electronic Data Capture (EDC) system (`true`) or not (`false`). This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this provider is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this provider is no longer effective.
`EhrSystem`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description Name of the EHR system used at this facility or organization.
`InitialStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date that the facility first became operational or the practitioner first started practicing.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the provider.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner that this healthcare provider record is associated with.
`ProviderClass`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Class of facility, such as an IPA, medical group, or solo practitioner.
`ProviderPhotoId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The Content Document file that is a photo of the Healthcare Provider. This field is a relationship field. **Relationship Name** ProviderPhoto **Relationship Type** Lookup **Refers To** ContentDocument
`ProviderType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of provider or facility. For example, pharmacist or ambulatory care facility. Possible values are: • `Ambulatory Care` • `Dentist` • `Hospital` • `Laboratory` • `Medical Director` • `Medical Doctor` • `Pharmacist`

Field	Details
	• `Pharmacy` • `Research Study Coordinator` • `Research Study Director` • `Research Study Feasibility Manager` • `Research Study Investigator` • `Research Study Nurse` • `Research Study Operations Manager` • `Research Study Sub-Investigator` • `Site Management Organization Coordinator`
`RelatedUserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The User record that relates to the Healthcare Provider record. This field is a relationship field. **Relationship Name** RelatedUser **Relationship Type** Lookup **Refers To** User
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`TerminationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Termination date for this provider.
`TerminationReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for termination.
`TotalLicensedBeds`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Total number of licensed beds at this facility, if applicable.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareProviderChangeEvent (API version 59.0)
Change events are available for the object.

HealthcareProviderFeed
Feed tracking is available for the object.

HealthcareProviderHistory
History is available for tracked fields of the object.

HealthcareProviderOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderShare
Sharing is available for the object.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BatchNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the batch number of the medication.
`BrandNameAlternative`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The branded alternative for a generic medication. This field is available in API version 56.0 and later.
`ExpirationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Specifies the expiration date of the medication.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`ManufacturerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The company that makes the medicine. **Referenced Objects** • Account
`MedicationCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category of the medication. This field is available in API version 56.0 and later. Possible values are: • `Branded Product` • `Generic Product` • `Innovator Product` • `Therapeutic Moeity`
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that identifies a medication. **Referenced Objects** • CodeSetBundle
`MedicationFormId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code for the dosage form this medication is manufactured in. **Referenced Objects** • CodeSetBundle
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the medication.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns the medication record.
`ProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The product that's associated with the medication. This field is a relationship field. This field is available in API version 61.0 and later with the Manage Financial Assistance Program permission set.
`QuantityDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total volume of the medication contained in the packaged product.
`QuantityNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The total amount of the medication contained in the packaged product.
`QuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The measurement unit for the quantity.

Field	Details
	Referenced Objects • UnitOfMeasure
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the status of the medication. Possible values are: • `Active` • `Entered in error` • `Inactive`

Additional Information for Medication in Other Objects

In addition to creating a record using these fields, you can add more details to your Medication record by creating records in certain other objects, and referencing your Medication record as the parent record. Here's the list of objects you can associate to Medication in this way, the type of information they add, and the field they use to reference Medication.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication record.	`ParentRecordId`
MedicinalIngredient	Adds information about the different ingredients used in the medication.	`ParentRecordId`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationChangeEvent (API version 59.0)
Change events are available for the object.

MedicinalIngredient
MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AllowedSubstitutionTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of substitution that's allowed. This field can't be used if the `CanSubstitute` field is set to *`true`*. **Referenced Objects** • CodeSetBundle
`CanSubstitute`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether substitution is acceptable. If the value for this field is set to *true*, then the AllowedSubstitutionTypeCodeId field can't be selected.
CarePlanId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care plan related to this medication request. This field is a relationship field. **Relationship Name** CarePlan **Relationship Type** Lookup **Referenced Objects** • CarePlan
ClinicalEncounterId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical encounter related to the medication request. **Referenced Objects** • ClinicalEncounter
ClinicalServiceRequestId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the service request related to the medication request. **Referenced Objects** • ClinicalServiceRequest
DispenseInterval	**Type** double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The minimum interval required between refills.
`DispenseIntervalUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit for that interval. **Referenced Objects** • UnitOfMeasure
`DispenserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who provides the medication. **Referenced Objects** • Account
`FillDurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit for the fill duration. **Referenced Objects** • UnitOfMeasure
`FillQuantityUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of the fill quantity. **Referenced Objects** • UnitOfMeasure

Field	Details
`InitialFillDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The length of time the first fill is expected to last.
`InitialFillQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity to be filled in the first dispense.
`IsIgnored`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the request should be ignored.
`IsSecondaryInformation`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the request is based on information from a secondary source instead of a primary one. If this field is set to *`true`*, then the `SecondarySourceId` field can't be selected.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
MedicationAdministrationContextId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the setting in which the medication is administered. **Referenced Objects** • CodeSetBundle
MedicationCodeId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the medication requested. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • CodeSetBundle
MedicationId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to the medication record for the medicine requested. A record can select either a `MedicationId` or a `MedicationCodeId`, but not both. **Referenced Objects** • Medication
MedicationRequestGroupId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A shared identifier common to all medication requests that were authorized more or less simultaneously by a single author.

Field	Details
	Referenced Objects • Identifier
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the medication request record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the medication request record. Available in API version 56.0 and later. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Referenced Objects** • Group • User
`PatientId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort **Description** The person who needs the medicine. **Referenced Objects** • Account
`PerformerId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who administers the medicine.

Field	Details
	Referenced Objects • Account • HealthcareProvider • CareRegisteredDevice
`PerformerTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the performer's role. For instance, the cardiologist, neurosurgeon, and so on. **Referenced Objects** • CodeSetBundle
`PrescribedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and optionally the time when the prescription was initially written or authored on.
`PrescriptionPeriodEnd`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date for the prescription's validity.
`PrescriptionPeriodStart`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date for the prescription's validity.
`PreviousPrescriptionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Reference to previous prescriptions. **Referenced Objects** • MedicationRequest
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the priority of the request. Possible values are: • `ASAP` • `Routine` • `Stat` • `Urgent`
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code for why the medicine was requested. **Referenced Objects** • CodeSetBundle
`ReasonReferenceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference to the condition or observation that warranted this medicine. **Referenced Objects** • HealthCondition • CareObservation
`RefillDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description How long the refill is expected to last.
`RefillQuantity`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The quantity in each refill.
`RefillsAllowed`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of refills that are allowed.
`RelatedRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A plan or request that is fulfilled in whole or in part by this medication request. **Referenced Objects** • MedicationRequest
`RequesterId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who raised the request. **Referenced Objects** • Account • HealthcareProvider • CareRegisteredDevice
`SecondarySourceId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description References the person who gave the information for the request. This field can't be selected if the `IsSecondarySource` field is set to *`true`*. **Referenced Objects** • Account • HealthcareProvider
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this item was last changed in the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the medication request. Possible values are: • `Active` • `Cancelled` • `Completed` • `Draft` • `Entered-in-Error`

Field	Details
	• `On-Hold` • `Stopped` • `Unknown`
`StatusReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that specifies the reason for the status. **Referenced Objects** • CodeSetBundle
`SubstitutionReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies why a substitution is required. **Referenced Objects** • CodeSetBundle
`TherapyDuration`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the overall pattern of the administration of the medication to the patient. For instance, Continuous, Acute, Seasonal. Possible values are: • `Continuous` • `Seasonal` • `Short Term`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The type of the request.

Field	Details
	Possible values are: • `Filler Order` • `Instance Order` • `Option` • `Order` • `Original Order` • `Plan` • `Proposal` • `Reflex Order`

Additional Information for MedicationRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationRequest record by creating records in certain other objects, and referencing your MedicationRequest record as the parent record. Here's the list of objects you can associate to MedicationRequest in this way, the type of information they add, and the field they use to reference MedicationRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication request.	ParentRecordId
PatientMedicationDosage	Associates dosage-related information for the medication in the medication request record.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationRequestChangeEvent (API version 59.0)
Change events are available for the object.

MedicationRequestFeed
Feed tracking is available for the object.

MedicationRequestHistory
History is available for tracked fields of the object.

MedicationRequestOwnerSharingRule (API version 56.0)
Sharing rules are available for the object.

MedicationRequestShare (API version 56.0)
Sharing is available for the object.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this member plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this member plan ceases to be effective.
`ExternalIDentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier used to identify the record outside the Salesforce org.
`GroupNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The group number or policy number of the primary member.
`IssuerNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference number for the issuer of the plan.
`LastReferencedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastVerification`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this plan was last verified.
`LastViewedDate`	**Type** datetime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The ID of the member's record.

Field Name	Details
`MemberNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The member's reference number for this plan.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name by which the member knows this plan.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes about this member plan.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The payer insurance plan or network that is associated with the patient. This field is a relationship field. **Relationship Name** PayerNetwork **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork
`PlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup of the Purchaser Plan ID.
`PrimaryCarePhysician`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the physician providing primary care under this plan.
`PrimarySecondaryTertiary`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Whether this plan is the primary, secondary, or tertiary plan.
`RelationshipToSubscriber`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown

Field Name	Details
	• Other Relationship
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this plan record was last changed on the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the plan is active.
`SubscriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the subscriber's record.
`VerificationStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The status of the plan's verification. Valid options are: • Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MemberPlanChangeEvent (API version 57.0)
Change events are available for the object.

MemberPlanFeed
Feed tracking is available for the object.

MemberPlanHistory
History is available for tracked fields of the object.

MemberPlanOwnerSharingRule
Sharing rules are available for the object.

MemberPlanShare
Sharing is available for the object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Affiliation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An affiliation to a government service, such as the army or navy.

Field Name	Details
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this purchaser plan is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this purchaser plan ceases to be effective.
`IsVerifiable`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a benefits verification can be performed on this plan.
`LineOfBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category of insurance policy that the purchaser plan belongs to. For example, whether the plan is a group health insurance, individual health insurance, etc. This field is available in API version 64.0 and later.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of this plan.
`Notes`	**Type** textarea **Properties** Create, Nillable, Update

Field Name	Details
	Description Notes about this payer.
`Payer`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the payer's Account object record.
`PlanNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The plan's reference number.
`PlanStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the plan is active.
`PlanType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The description of the service type offered by this plan.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the system this plan record came from.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of this plan record on its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which this plan record was last changed on the source system.
`SponsorType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of sponsor for the plan. For example, if it's self-sponsored, government-sponsored, or company-sponsored. This field is available in API version 64.0 and later.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanFeed
Feed tracking is available for the object.

PurchaserPlanHistory
History is available for tracked fields of the object.

PurchaserPlanOwnerSharingRule
Sharing rules are available for the object.

PurchaserPlanShare
Sharing is available for the object.

PurchaserPlanChangeEvent
Change data capture is available for this object.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of this unit of measure.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** The name of this unit of measure.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`Type`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The type of the unit of measure. For example, weight, distance, period.
`UnitCode`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The code for this unit of measure. For example, mm[Hg], mcg/mL., kgs, lbs.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

UnitOfMeasureChangeEvent (API version 59.0)
Change events are available for the object.

UnitOfMeasureOwnerSharingRule
Sharing rules are available for the object.

UnitOfMeasureShare
Sharing is available for the object.

Provider Network Management

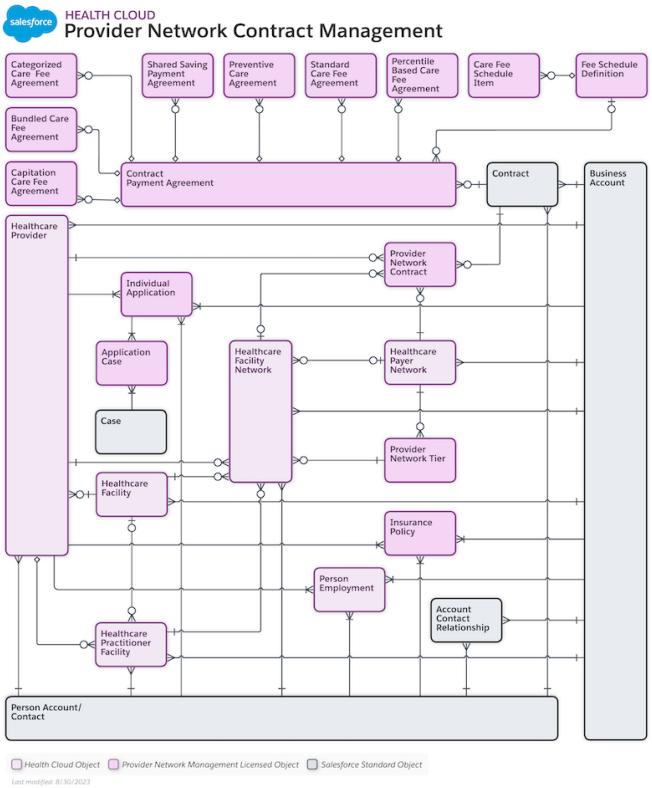
Provider Network Management allows health insurance companies to bring providers into their network and helps members or patients find care that fits their needs. It provides objects for managing provider networks and contract payment agreement terms.

To use all the objects in Provider Network Management, you must have the Health Cloud Provider Network Management Add On license as well as the Health Cloud Platform license. Assign the Health Cloud Foundation permission set and the Provider Network Management permission set to your users.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

Provider Network Management



For more details and a larger image, visit the Data Model Gallery.

Access to Provider Network Management

The provider network management standard objects are available to users with the Health Cloud Platform and Provider Network Management permission set licenses and the Health Foundation permission set.

ApplicationCase

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CaseRelatedFile

Represents the details of a file attached to a case, such as file properties, file processing details, and other additional relevant information. This object is available in API version 62.0 and later.

CategorizedCareFeeAgreement

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

ContractPaymentAgreement

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

FeeScheduleDefinition

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

PercentileBsdCareFeeAgreement

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

ProviderNetworkContract

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

ProviderNetworkTier

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

PreventiveCareAgreement

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

SharedSavingPaymentAgreement

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

StandardCareFeeAgreement

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

SEE ALSO:

Health Cloud Administrator Guide: Provider Network Management

Access to Provider Network Management

The provider network management standard objects are available to users with the Health Cloud Platform and Provider Network Management permission set licenses and the Health Foundation permission set.

The provider network management data model is available in API version 52.0 and later. You must have the Health Cloud Provider Network Management Add On license, which contains the Health Cloud Provider Network Management platform license and the Health Cloud Provider Network Management user permission set license.

Some of the objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud or other Salesforce products. These objects need the Health Cloud Provider Network Management Add On license to be enabled before you can use them:

- Application Case
- Individual Application
- Insurance Policy
- Person Employment
- Provider Network Tier
- Provider Network Contract
- Care Fee Schedule Item
- Fee Schedule Definition
- Contract Payment Agreement
- Standard Care Fee Agreement
- Categorized Care Fee Agreement
- Capitation Care Fee Agreement
- Shared Saving Payment Agreement
- Percentile Care Fee Agreement
- Bundled Care Fee Agreement
- Preventive Care Agreement

And these fields are added to existing objects when you enable the Health Cloud Provider Network Management Add On license.

Business License

- IsPrimaryLicense
- IssueDate
- LicenseNumber

Care Provider Adverse Action

- ActionIssueDate
- IncidentDate

- IncidentReportedDate
- InsurancePolicyNumber
- InsuranceProviderName
- PenaltyAmount
- RegulatoryBody
- RegulatoryBodyType

Person Education

- InstitutionAddress
- ProgramName
- CertificateIdentifier

ApplicationCase

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ApplicationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual application associated with a case application. This is a relationship field. **Relationship Name** Application **Relationship Type** Lookup **Refers To** IndividualApplication
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The case associated with a case application. This is a relationship field. **Relationship Name** Case **Relationship Type** Lookup **Refers To** Case
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name associated with the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ApplicationCaseFeed on page 1409
Feed tracking is available for the object.

ApplicationCaseHistory on page 1418
History is available for tracked fields of the object.

ApplicationCaseChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the applicant's account.
`AmountPaid`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The amount paid by the applicant.
`ApplicationCaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of a case that relates to this application.
`ApplicationCategory`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Categorizes the ways an application can be processed. Possible values are: • `Basic` • `Special`
`ApplicationType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The type of the application. Possible values are: • `New` • `Renewal`
`AppliedDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date on which the application was received from the applicant.
`ApprovedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the application was approved.
`BusinessTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of individual business activity for this application.
`Category`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The service category of the application. Possible values are: • `Emergency Service` • `License` • `Permit`
`Description`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Text description provided by the applicant.
`IsOwnerEditable`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Whether the owner ID of this record can be changed.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
`LicensePermitNameId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The emergency service authorization that will be granted if this application is approved.
`LicenseTypeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update, Nillable **Description** The type of emergency service that the applicant will provide.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The auto-generated unique ID for this application.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user that owns this record.
`PaymentDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time at which payment was received from the applicant.
`RequirementsCompleteDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the applicant fulfilled all the requirements for approval.
`SavedApplicationRefId`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Reference Id of the saved application.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The submission and approval status of the application. Possible values are:

Field	Details
	• `Closed` • `In Distribution` • `In Review` • `Submitted`
`WasReturned`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Whether a submitted application was sent back to the applicant due to errors.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

IndividualApplicationHistory on page 1418
History is available for the object.

IndividualApplicationFeed on page 1409
Feed tracking is available for the object.

IndividualOwnerSharingRule on page 1423
Sharing rules are available for the object.

IndividualApplicationShare on page 1427
Share is available for the object.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AttributesSelectedValues__c`	**Type** textarea **Properties** Create, Nillable, Update

Field	Details
	Description Values of root product attributes set at the InsurancePolicy level.
`AuditTerm`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The frequency of the audit. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: • `Annually` • `Monthly` • `Quarterly` • `Semi Annual(twice a year)` • `Semi-Monthly(twice a month)`
`CancellationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the insurance policy was canceled.
`CancellationReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for canceling the insurance policy.
`CancellationReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category that the cancellation reason belongs to. Possible values are: • `Canceled at Request of the Finance Company` • `Canceled by Underwriter or Plan Administrator`

Field	Details
	• Corporate Officer NonElection • Court Release • Coverage Placed Elsewhere • Duplicate Coverage • Failure to Comply with Terms and Conditions (ex. Audit Failure) • Failure to Pay Deductible • Insured's Request • Misrepresentation of Information on Application • Non-Payment • Not Taken • Other • Revocation of Voluntary Market Acceptance • Rewritten • Substantial Change in Risk • Underwriting Reasons
CashSurrenderValue	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The cash surrender value of the insurance policy.
ChangeSubtype	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A further categorization of the change type. For example, childbirth, marriage. Possible values are: • Child Birth • Marriage
ChangeType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of the change in the policy. For example, life event, house renovation.

Field	Details
	Possible values are: • `House Renovation` • `Life-Event`
`ContractLineItemId__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of a line item in the contract for the policy. This is a relationship field. **Relationship Name** ContractLineItemId__r **Relationship Type** Lookup **Refers To** ContractLineItem__c
`DateRenewed`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the policy was last renewed.
`Discount`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The discount that was given on the policy.
`EffectiveDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date from which the policy is in effect.
`ExpirationDate`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date on which the policy expires.
`FinalRenewalDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The final date on which the policyholder can renew the insurance policy.
`FnolChannel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The channel through which the loss for the claim associated with this policy was reported. This field is deprecated in API version 48.0 and will be removed in API version 52 (the Summer '21 release). Possible values are: • `Chatbot` • `Mobile` • `Phone` • `Web`
`GrossWrittenPremium`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total expected premium amount for the insurance policy over the policy period.
`HasAnyAutoCoverage`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the insurance policy has an Any Auto coverage, which extends the coverage to hired and other non-owned vehicles. The default value is `False`.

Field	Details
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the policy is active. The default value is `False`.
`IsLoanEligibile`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a loan can be requested against the insurance policy. The default value is `False`.
`IsRenewedPolicy`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the policy is a renewed policy. The default value is `False`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** The insurance policy number. Label is **Policy Number**.
`NameInsuredId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The name of the primary insured. This is a relationship field. **Relationship Name** NameInsured **Relationship Type** Lookup **Refers To** Account
`OriginalEffectiveDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the original policy went into effect. This field is available from API version 51.0 and later.
`OriginalExpirationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Expiration date of the original policy. This field is available from API version 51.0 and later.
`OriginalPolicyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the original insurance policy. This field is available from API version 51.0 and later. This is a relationship field.

Field	Details
	Relationship Name OriginalPolicy **Relationship Type** Lookup **Refers To** InsurancePolicy
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PaidToDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date up to which the policy is paid for. This field is available from API version 51.0 and later.
`ParentPolicyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the parent policy that covers this policy. For example, a parent policy can cover an auto policy and home policy. This is a relationship field. **Relationship Name** ParentPolicy **Relationship Type** Lookup

Field	Details
	Refers To InsurancePolicy
`PaymentDueDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the next payment of the premium is due.
`PlanTier`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The class that the insurance policy belongs to. For example, silver, gold, or platinum. Possible values are: • `Gold` • `Platinum` • `Silver`
`PlanType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of the insurance policy plan. For example, single life, joint last-to-die, or joint first-to-die (primarily applicable for term insurance). Possible values are: • `Joint First-to-Die` • `Joint Last-to-Die` • `Single Life`
`PolicyDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the insurance policy.

Field	Details
`PolicyName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the insurance policy.
`PolicyTerm`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The time period for which the policy provides coverage. This field is available from API version 51.0 and later. Possible values are: • `Annual` • `Custom` • `Daily` • `Monthly` • `Semi-Annual` The default value is `Annual`.
`PolicyType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of the insurance policy. For example, home, auto, annuity, or life. Possible values are: • `Annuity` • `Auto` • `Commercial Auto` • `Commercial Property` • `Home` • `Life` • `Workers' Compensation`
`PremiumAmount`	**Type** currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The premium paid by the policy owner for the current billing period.
`PremiumCalculationMethod`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The premium calculation method for a payment period. This field is available from API version 51.0 and later. Possible values are: • `Daily` • `Modal` The default value is `Daily`.
`PremiumFrequency`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The frequency of the premium payment or billing. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: • `Annually` • `Monthly` • `Quarterly` • `Semi Annual(twice a year)` • `Semi-Monthly(twice a month)` The default value is `Annually`.
`PremiumPaymentType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The type of premium payment, such as Advance or Arrears. This field is available from API version 51.0 and later. Possible values are:

Field	Details
	• `Advance` • `Arrears` The default value is `Advance`.
`PreviousPremium`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The premium of the policy before it was renewed.
`PreviousRenewalDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the insurance policy was renewed in the last renewal cycle.
`PriorPolicyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the insurance policy before it was renewed. This is a relationship field. **Relationship Name** PriorPolicy **Relationship Type** Lookup **Refers To** InsurancePolicy
`ProducerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the agency or the agent who sold the policy. This is a relationship field. **Relationship Name** Producer

Field	Details
	Relationship Type Lookup **Refers To** Producer
`ProductCode__c`	**Type** string **Properties** Filter, Nillable, Sort **Description** The code of the product that this policy belongs to. This is a calculated field. **Formula** `Product.ProductCode`
`ProductId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The product that this policy belongs to. For example, if the customer buys a silver auto policy, this field looks up to the silver auto product in the Product object. This is a relationship field. **Relationship Name** Product **Relationship Type** Lookup **Refers To** Product2
`RenewalChannel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The channel through which the insurance policy was renewed. Possible values are: • `Chatbot` • `Mobile` • `Phone`

Field	Details
	• `Web`
`RenewalDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the policy is expected to be renewed. The actual renewal date may be different.
`SaleDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date on which the policy was sold.
`ServicingOffice`	**Type** address **Properties** Filter, Nillable **Description** The address of the office that issued the policy and that services the policy. This is a compound field of type Address and combines these fields: ServicingOfficeCity, ServicingOfficeCountry, ServicingOfficeGeocodeAccuracy, ServicingOfficeLatitude, ServicingOfficeLongitude, ServicingOfficePostalCode, ServicingOfficeState, and ServicingOfficeStreet.
`SourceOpportunityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the opportunity from which the policy was created. This is a relationship field. **Relationship Name** SourceOpportunity **Relationship Type** Lookup **Refers To** Opportunity

Field	Details
SourceQuoteId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the quote from which the policy was created. This is a relationship field. **Relationship Name** SourceQuote **Relationship Type** Lookup **Refers To** Quote
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the source system this record was obtained from.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The unique ID of this record in the source system.
StandardFeeAmount	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The expected fee for the policy over the policy period. This field is available from API version 51.0 and later.
StandardPremiumAmount	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The expected premium for the policy over the policy period. This field is available from API version 51.0 and later.
`StandardTaxAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The expected tax on the policy over the policy period. This field is available from API version 51.0 and later.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the insurance policy. Possible values are: • `Agreement Premature endings` • `Applied` • `Canceled` • `Customer Rejected` • `Draft` • `Final` • `Full Life Ending` • `Hypothetical` • `In Force` • `In Force with temporary coverage` • `In Force-change pending` • `Initial` • `Insurer Rejected` • `Lapsed` • `Negotiation End` • `Not Taken Up` • `Offered` • `Quote Abandoned` • `Quoted` • `Replaced by customer application`

Field	Details
	• `Replaced by insurer counter offer` • `Suspended` • `Terminated` • `Under negotiation` The default value is `Initial`.
`Substatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The carrier system's substatus code for the insurance policy. Possible values are: • `Draft` • `Final` • `Negotiation End` • `Not Taken Up` • `Quote Abandoned` The default value is `Draft`.
`TaxesSurcharges`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The taxes and surcharges levied on the premium for the insurance policy.
`TermFeeAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The expected fee for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
`TermPremiumAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The expected premium for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
`TermTaxAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The expected tax on the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
`TotalCommissionAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total commission amount for the policy.
`TotalStandardAmount`	**Type** currency **Properties** Filter, Nillable, Sort **Description** The sum of the expected premium, fee, and tax for the policy over the policy period. This field is available from API version 51.0 and later. This is a calculated field.
`TotalSumInsured`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The total insured amount. This field is available from API version 51.0 and later.
`UnderwritingEntityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Legal entity that underwrote the insurance policy.

Field	Details
	This is a relationship field. **Relationship Name** UnderwritingEntity **Relationship Type** Lookup **Refers To** LegalEntity
`UniversalPolicyNumber`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A number that uniquely identifies the policy across different source systems.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

InsurancePolicyChangeEvent (API version 61.0)
Change events are available for the object.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BasicTierPrice`	**Type** currency **Properties** Create, Filter, Sort, Update **Description** The basic tier price for the procedure bundle.

Field	Details
ContractPaymentAgreementId	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this bundled care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
MidTierPrice	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The mid tier price for the procedure bundle.
Name	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the bundled care fee agreement.
`PremiumTierPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The premium tier price for the procedure bundle.
`ProcedureBundleCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code of the bundle including a set of procedures. This is a relationship field. **Relationship Name** ProcedureBundleCode **Relationship Type** Lookup **Refers To** CodeSetBundle
`ProcedureBundleDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the procedure bundle.
`ProcedureBundleItemList`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The list of procedures covered in the bundle.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

BundledCareFeeAgreementFeed on page 1409
Feed tracking is available for the object.

BundledCareFeeAgreementHistory on page 1418
History is available for tracked fields of the object.

BundledCareFeeAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContractPaymentAgreementId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this capitation care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`MemberAgeRangeLowerLimit`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The lower age limit of the enrolled member for the capitation care fee agreement.
`MemberAgeRangeUpperLimit`	**Type** int **Properties** Create, Filter, Group, Sort, Update **Description** The upper age limit of the enrolled member for the capitation care fee agreement.
`MonthlyBalanceFee`	**Type** currency **Properties** Filter, Nillable, Sort **Description** The balance fee for each member after the monthly withheld fee. This is a calculated field.
`MonthlyFee`	**Type** currency **Properties** Create, Filter, Sort, Update **Description** The fee agreed upon by the provider and payer for each member per month.
`MonthlyWithheldPercentage`	**Type** percent

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The percentage of the monthly fee that's withheld by the payer and shared later with the provider based on the performance.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the capitation care fee agreement.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CapitationCareFeeAgreementFeed on page 1409
Feed tracking is available for the object.

CapitationCareFeeAgreementHistory on page 1418
History is available for tracked fields of the object.

CapitationCareFeeAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareFeeScheduleItemKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update

Field	Details
	Description A unique key assigned to the Care Fee Schedule Item record.
`FacilityPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
`FeeScheduleDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The Fee Schedule Definition associated with the Care Fee Schedule Item. This is a relationship field. **Relationship Name** FeeScheduleDefinition **Relationship Type** Master-Detail **Refers To** FeeScheduleDefinition
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the Care Fee Schedule Item.
`NonFacilityPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The fees when the procedure is performed in a non-facility location such as the physician's office.
`ProcedureCodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the procedure code.
`ProcedureCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. **Relationship Name** ProcedureCode **Relationship Type** Lookup **Refers To** CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareFeeScheduleItemFeed **on page 1409**
Feed tracking is available for the object.

CareFeeScheduleItemHistory on page 1418
History is available for tracked fields of the object.

CareFeeScheduleItemChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CaseRelatedFile

Represents the details of a file attached to a case, such as file properties, file processing details, and other additional relevant information. This object is available in API version 62.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CaseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The case associated with the case related file. This field is a relationship field. **Relationship Name** Case **Relationship Type** Master-detail **Refers To** Case (the master object)
`ContentDocumentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The content document associated with the case related file. This field is a relationship field. **Relationship Name** ContentDocument **Refers To** ContentDocument

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the case related file.
`ProcessDefinitionReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The batch calc job definition associated with the case related file. This field is a relationship field. **Relationship Name** ProcessDefinitionReference **Refers To** BatchCalcJobDefinition
`ProcessStage`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the stages during processing. Possible values are: • `Mapping`

Field	Details
	• `Processing` • `Staging`
`ProcessStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the current status of the case related file during processing. Possible values are: • `Complete` • `Failed` • `InProgress` • `InReview`
`SourceDatasetName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the source dataset for processing.
`TargetDatasetName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the target data created through the transformation of the source dataset.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CaseRelatedFileChangeEvent on page 1404
Change events are available for the object.

CaseRelatedFileHistory on page 1418
History is available for tracked fields of the object.

CategorizedCareFeeAgreement

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CategorizedCareFeeAgreeKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A unique key assigned to the Categorized Care Fee Agreement record.
`ContractPaymentAgreementId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this categorized care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the procedure category.
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LineofBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The line of business for which the agreed upon fee is applicable. Possible values are: • `Commercial` • `Medi-Cal` • `Medicare`
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the categorized care fee agreement.
`PricingInformation`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The agreed upon fee for the procedure category.
`ProcedureCategory`	**Type** string **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The category of procedures covered in the Categorized Care Fee Agreement, such as Immunization.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CategorizedCareFeeAgreementChangeEvent (API version 61.0)
Change events are available for the object.

CategorizedCareFeeAgreementFeed on page 1409
Feed tracking is available for the object.

CategorizedCareFeeAgreementHistory on page 1418
History is available for tracked fields of the object.

ContractPaymentAgreement

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AgreementType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The payment type supported in the contract payment agreement. Possible values are: • `Bundled Care Fee Agreement` • `Capitation Care Fee Agreement` • `Categorized Care Fee Agreement` • `Percentile Based Care Fee Agreement` • `Preventive Care Agreement` • `Shared Saving Payment Agreement`

Field	Details
	• `Standard Care Fee Agreement`
`ContractId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract associated with the contract payment agreement. This is a relationship field. **Relationship Name** Contract **Relationship Type** Master-Detail **Refers To** Contract
`ContractPaymentAgreementKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A unique key assigned to the Contract Payment Agreement record.
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the contract payment agreement.
`EligibleProcedureCodeList`	**Type** textarea **Properties** Create, Nillable, Update **Description** The procedure codes that are covered in the contract payment agreement. This value is applicable for Capitation and Shared Savings payment type.
`EndDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The end date until when the contract payment agreement is effective.
`FeeScheduleDefinitionId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The fee schedule definition record associated with the contract payment agreement. This value is applicable only for Fee-for-Service payment types. This is a relationship field. **Relationship Name** FeeScheduleDefinition **Relationship Type** Lookup **Refers To** FeeScheduleDefinition
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LineofBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The line of business to which the contract payment agreement is applicable. Possible values are:

Field	Details
	• `Commercial` • `Medi-Cal` • `Medicaid` • `Medicare`
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the contract payment agreement associated with the contract.
`StandardFeeCalculationPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The percentage of the baseline fees of the fee schedule definition that's used to calculate the negotiated fees for the Fee-for-Service payment types.
`StartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date from when the contract payment agreement is effective.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of the contract payment agreement. Possible values are: • `ACTIVATED`—Activated • `DEACTIVATED`—Deactivated • `DRAFT`—Draft

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ContractPaymentAgreementFeed on page 1409
Feed tracking is available for the object.

ContractPaymentAgreementHistory on page 1418
History is available for tracked fields of the object.

ContractPaymentAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

FeeScheduleDefinition

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the Fee Schedule Definition.
`EffectiveEndDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The end date until when the Fee Schedule Definition is effective.
`EffectiveStartDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The start date from when the Fee Schedule Definition is effective.

Field	Details
`FeeScheduleDefinitionKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A unique key assigned to the Fee Schedule Definition record.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the Fee Schedule Definition.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The unique ID of the owner. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

FeeScheduleDefinitionFeed on page 1409
Feed tracking is available for the object.

FeeScheduleDefinitionHistory on page 1418
History is available for tracked fields of the object.

FeeScheduleDefinitionShare on page 1427
Sharing is available for the object.

FeeScheduleDefinitionChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

PercentileBsdCareFeeAgreement

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BracketInformation`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The description of the percentile bracket information.
`ContractPaymentAgreementId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this percentile based care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement

Field	Details
	Relationship Type Master-Detail **Refers To** ContractPaymentAgreement
FifthBracketPrice	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The price for the procedure if the member falls into the fifth percentile bracket based on the factor considered by the payer.
FirstBracketPrice	**Type** currency **Properties** Create, Filter, Sort, Update **Description** The price for the procedure if the member falls into the first percentile bracket based on the factor considered by the payer.
FourthBracketPrice	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The price for the procedure if the member falls into the fourth percentile bracket based on the factor considered by the payer.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the percentile based care fee agreement.
`ProcedureCodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the procedure code.
`ProcedureCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. **Relationship Name** ProcedureCode **Relationship Type** Lookup **Refers To** CodeSetBundle
`RelativeValueUnit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The relative value unit for the procedure.
`SecondBracketPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The price for the procedure if the member falls into the second percentile bracket based on the factor considered by the payer.
`StandardPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The standard price for the procedure defined by the governing body.
`ThirdBracketPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The price for the procedure if the member falls into the third percentile bracket based on the factor considered by the payer.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PercentileBsdCareFeeAgreementFeed on page 1409
Feed tracking is available for the object.

PercentileBsdCareFeeAgreementHistory on page 1418
History is available for tracked fields of the object.

PercentileBsdCareFeeAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

ProviderNetworkContract

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContractId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract that ties the network and provider together. This is a relationship field. **Relationship Type** Lookup **Refers To** Contract
`EndDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The end date of the contract between the provider and the network.
`HealthcarePayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The healthcare payer network associated with the contract. This is a relationship field. **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The healthcare provider associated with the contract. This is a relationship field.

Field	Details
	Relationship Type Lookup **Refers To** HealthcareProvider
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last referenced a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the ProviderNetworkContract record.
`StartDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update **Description** The start date of the contract between the provider and the network.

Usage

This object is used to store Network Participation records created by the Network Participation Lightning component. The location of the network participation is derived from the provider associated with the contract.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProviderNetworkContractFeed
Feed tracking is available for the object.

ProviderNetworkContractHistory
History is available for tracked fields of the object.

ProviderNetworkContractChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

ProviderNetworkTier

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the description of the provider network tier.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the provider network tier is active. The default value is 'false'.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last referenced a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Represents the name of the provider network tier.
`ProviderNetworkId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Represents the parent provider network whose tier is specified by the record. This is a relationship field. **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProviderNetworkTierFeed
Feed tracking is available for the object.

ProviderNetworkTierHistory
History is available for tracked fields of the object.

ProviderNetworkTierChangeEvent **on page 1404 (API version 61.0)**
Change events are available for the object.

PreventiveCareAgreement

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalInformation`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Additional information on the bonus payout and target expectation.
`BonusMeasureDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the bonus measure type.
`BonusMeasureType`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The measure type used to define the bonus payout such as Preventive Readmission Rate and Preventive Admission Rate.
`BonusPayout`	**Type** currency **Properties** Create, Filter, Sort, Update **Description** The bonus paid on reaching the target measure percentage.
`ContractPaymentAgreementId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** The contract payment agreement record to which this preventive care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
`CurrentMeasurePercent`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The current percentage of the specified measure.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the preventive care fee agreement.

Field	Details
`TargetMeasurePercent`	**Type** percent **Properties** Create, Filter, Sort, Update **Description** The expected percentage of the specified measure.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PreventiveCareAgreementFeed on page 1409
Feed tracking is available for the object.

PreventiveCareAgreementHistory on page 1418
History is available for tracked fields of the object.

PreventiveCareAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

SharedSavingPaymentAgreement

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`BenchmarkEndDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The end date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
`BenchmarkStartDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Sort, Update **Description** The start date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
BenchmarkedExpenditureAmount	**Type** currency **Properties** Create, Filter, Sort, Update **Description** This is the expenditure amount for the selected benchmark period.
ContractPaymentAgreementId	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this shared savings payment agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
ForecastedExpenditureAmount	**Type** currency **Properties** Create, Filter, Sort, Update **Description** This is the expenditure amount that's forecasted for the contract payment agreement duration.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`LossPlanDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the shared savings payment agreement in case of a loss.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the shared savings payment agreement.
`ProfitPlanDescription`	**Type** textarea **Properties** Create, Update **Description** The description of the shared savings payment agreement when a profit is attained.
`QualifyingProfitPercentage`	**Type** percent **Properties** Create, Filter, Nillable, Sort, Update **Description** The minimum profit percentage to be reached to share the profit.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

SharedSavingPaymentAgreementFeed on page 1409
Feed tracking is available for the object.

SharedSavingPaymentAgreementHistory on page 1418
History is available for tracked fields of the object.

SharedSavingPaymentAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

StandardCareFeeAgreement

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ContractPaymentAgreementId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contract payment agreement record to which this standard care fee agreement is associated. This is a relationship field. **Relationship Name** ContractPaymentAgreement **Relationship Type** Master-Detail **Refers To** ContractPaymentAgreement
`FacilityPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
`LastReferencedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the standard care fee agreement.
`NonFacilityPrice`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The fees when the procedure is performed in a non-facility location such as the physician's office.
`ProcedureCodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the procedure code.
`ProcedureCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field.

Field	Details
	Relationship Name ProcedureCode **Relationship Type** Lookup **Refers To** CodeSetBundle
`StdCareFeeAgreementKey`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** A unique key assigned to the Standard Care Fee Agreement record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

StandardCareFeeAgreementFeed on page 1409
Feed tracking is available for the object.

StandardCareFeeAgreementHistory on page 1418
History is available for tracked fields of the object.

StandardCareFeeAgreementChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

Provider Relationship Management

Use the Provider Relationship Management data model along with standard Salesforce objects to manage your provider relationships.

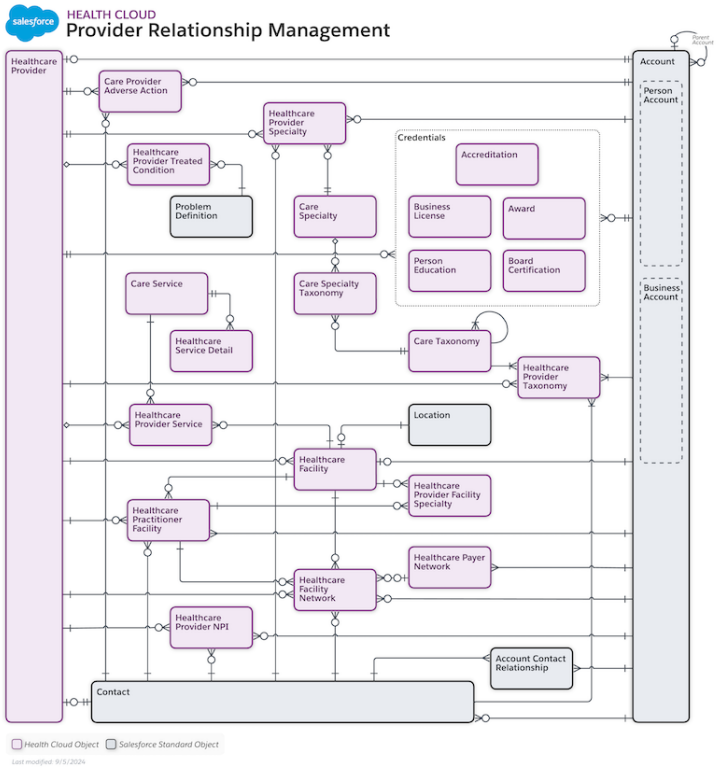
The Provider Relationship Management data model represents the practitioners, facilities, physician relationships, specialties, and organizational hierarchy for your network of providers.

- Physician and organization affiliations, such as hospitals where the physician has attending or admitting privileges
- Practicing locations and specialties offered by a practitioner at a location
- Practice administrators for healthcare facilities
- Operating hours for facilities or practitioner's hours at a particular facility
- Specialty and taxonomy attributes of a practitioner or facility
- National Provider Identifier (NPI) and other provider identifiers
- Insurance payer and plan networks
- Practitioner license, education, board certifications, awards, and accreditation information

Provider information is also represented using existing standard Salesforce objects in addition to objects only available through Health Cloud and Life Sciences Cloud.

- Account: Represents a healthcare facility or location. The account hierarchy represents the way the healthcare system is organized. Other companies, like billing companies for physicians or healthcare facilities are represented as accounts and connected to healthcare facilities or physicians using account-account or account-contact relationships.
- Contact: Represents physicians and other licensed practitioners. Other professionals, such as nurses are represented using a contact record and connected to the physician using the contact-contact relationships.
- Account Contact Relationship: Represents physician and health system business affiliations, such as attending and admitting privileges.
- Person Education: Represents the educational details of a physician or licensed practitioner.
- Identity Document: Represents all identifiers for a practitioner or facility, other than the NPI.
- Location: Represents more details of a healthcare location, such as a clinic.
- Associated Location: Represents the junction between an account and a location.
- Operating Hours: Represents the hours that a facility is open.
- Time Slot: Represents a range of time on a specified day of the week during which healthcare work can be performed. Operating hours consist of one or more time slots.

Provider Relationship Management



For more details and a larger image, visit the Data Model Gallery.

Use Composite API Requests to Import Data for Provider Relationship Cards

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

Accreditation

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

Award

Represents a person's or organization's professional awards.

BoardCertification

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

BusinessLicense

Represents the licenses of a party role like healthcare provider or producer. Available in API version 46.0 and later.

CareProviderAdverseAction

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

CareProviderFacilitySpecialty

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

CareProviderSearchableField

This object holds denormalized data from certain fields in the Provider Relationship Management data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

CareService

Represents a healthcare treatment, service, or procedure offered by a provider, practitioner, or facility. This object is available in API version 59.0 and later.

CareSpecialty

Represents a listing of provider specialty codes and descriptions. For example, `02 - Physician/General Surgery`.

CareSpecialtyTaxonomy

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

CareTaxonomy

Represents a static list of taxonomy codes.

HealthcareFacilityNetwork

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

HealthcarePayerNetwork

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

HealthcarePractitionerFacility

Represents the different locations in which a practitioner provides services.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

HealthcareProviderNpi

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

HealthcareProviderService

Represents a junction object between a HealthcareService and a HealthcareProvider or HealthcareFacility or HealthcarePractitionerFacility. This object is available in API version 59.0 and later.

HealthcareProviderSpecialty

Represents specialties for a practitioner or a service provider organization. A provider can have multiple specialties such as `anesthesiology` and `cardiovascular`.

HealthcareProviderTaxonomy

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

HealthcareServiceDetail

Represents a junction object between a CareService and a CodeSetBundle. For example, this object links a healthcare service such as physical therapy to a set of related codes. This object is available in API version 59.0 and later.

HlthCareProvTreatedCondition

Represents a junction object between a healthcare provider, facility, or practitioner and a problem definition that's related to a health condition, such as disease or illness. For example, this object links a doctor to the treatment of diabetes, or a facility to the treatment of spinal injuries. This object is available in API version 59.0 and later.

PersonEducation

Represents information about professional education for a person in a provider role.

PersonEmployment

Represents information about a person's employment.

ProviderSearchSyncLog

Represents a log with information about the provider search data sync status of a healthcare provider record. This object is available in API version 49.0 and later.

Use Composite API Requests to Import Data for Provider Relationship Cards

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

Usage

You can create records individually by using the Lightning Platform SOAP API or REST API. Or you can use the Composite resource in REST API to create and link multiple records with a single API call. This approach lets you create 200 records per call.

Example

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create `Account`, `Contact`, `HealthcareProvider`, `PersonEducation`, `HealthcareProviderNpi`, `HealthcarePractitionerFacility`, `HealthcareProviderSpeciality`, `HealthcareFacilityNetwork`, and `HealthcareProviderTaxonomy` records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's `contactId` as the `practitionerId`.

In this example, we assume that there are two `Specialty` records with `SpecialtyCode Neurology` and `Cardiology`, a `PayerNetwork` record with code `United Healthcare`, and a `Taxonomy` record with `TaxonomyCode Critical Care`. Setting `allOrNone` to `True` rolls back your request if a single record creation fails.

Execute this example using a composite request:

```
curl https://yourInstance.salesforce.com/services/data/v47.0/composite/ -H "Authorization:
 Bearer token” -H "Content-Type: application/json" -d "@composite.json"
```

Example request body of the `composite.json` file.

```
{
"allOrNone" : true,
"compositeRequest" : [
  {
  "method" : "POST",
  "url" : "/services/data/v47.0/sobjects/Account",
  "referenceId" : "scottKaplanAccount",
  "body" : { "Name" : "Dr. Scott Kaplan" }
  },
  {
  "method" : "POST",
  "url" : "/services/data/v47.0/sobjects/Contact",
  "referenceId" : "scottKaplanContact",
  "body" : {
    "FirstName" : "Scott",
    "LastName" : "Kaplan",
    "AccountId" : "@{scottKaplanAccount.id}"
    }
  },
  {
  "method" : "POST",
  "url" : "/services/data/v47.0/sobjects/HealthcareProvider",
  "referenceId" : "scottKaplanProvider",
  "body" : { "Name" : "Dr. Scott Kaplan",
             "PractitionerId" : "@{scottKaplanContact.id}"
           }
  },
  {
  "method" : "POST",
  "url" : "/services/data/v47.0/sobjects/PersonEducation",
  "referenceId" : "scottKaplanPersonEducation",
  "body" : {
             "Name":  "Dr. Scott Kaplan",
             "ContactId" : "@{scottKaplanContact.id}"
           }
  },
  {
  "method" : "POST",
  "url" : "/services/data/v47.0/sobjects/HealthcareProviderNpi",
  "referenceId" : "scottKaplanNpi",
  "body" : {
             "Name":  "Dr. Scott Kaplan",
             "Npi" : "1558444601",
             "PractitionerId" : "@{scottKaplanContact.id}",
```

```
            "NpiType" : "Individual"
          }
},
{
"method" : "POST",
"url" : "/services/data/v47.0/sobjects/HealthcarePractitionerFacility",
"referenceId" : "scottKaplanPractitionerFacility",
"body" : {
            "Name":  "Palo Alto Medical Foundation",
            "PractitionerId" : "@{scottKaplanContact.id}"
          }
},
{
"method" : "POST",
"url" : "/services/data/v47.0/sobjects/HealthcareProviderSpecialty",
"referenceId" : "hcProviderSpecialtyRef1",
"body" : {
            "Name":  "Cardiology",
            "Specialty" : {
               "SpecialtyCode" : "Cardiology"
            },
            "PractitionerId" : "@{scottKaplanContact.id}"
          }
},
{
"method" : "POST",
"url" : "/services/data/v47.0/sobjects/HealthcareProviderSpecialty",
"referenceId" : "scottKaplanSpeciality2",
"body" : {
            "Name":  "Neurology",
            "Specialty" : {
               "SpecialtyCode" : "Neurology"
            },
            "PractitionerId" : "@{scottKaplanContact.id}"
          }
},
{
"method" : "POST",
"url" : "/services/data/v47.0/sobjects/HealthcareFacilityNetwork",
"referenceId" : "scottKaplanFacilityNetwork",
"body" : {
            "Name":  "United Healthcare",
            "PayerNetwork" : {
               "Code" : "United Healthcare"
            },
            "PractitionerId" : "@{scottKaplanContact.id}"
          }
},
{
"method" : "POST",
"url" : "/services/data/v47.0/sobjects/HealthcareProviderTaxonomy",
"referenceId" : "scottKaplanTaxonomy",
"body" : {
            "Name":  "Critical care",
```

```
            "Taxonomy" : {
               "TaxonomyCode" : "Critical Care"
            },
            "PractitionerId" : "@{scottKaplanContact.id}"
          }
  }

  ]
}
```

Here's a sample response:

```
{
    "compositeResponse": [{
        "body": {
            "id": "001RM000004MkdJYAS",
            "success": true,
            "errors": []
        },
        "httpHeaders": {
            "Location": "/services/data/v47.0/sobjects/Account/001RM000004MkdJYAS"
        },
        "httpStatusCode": 201,
        "referenceId": "scottKaplanAccount"
    }, {
        "body": {
            "id": "003RM000006Ev2AYAS",
            "success": true,
            "errors": []
        },
        "httpHeaders": {
            "Location": "/services/data/v47.0/sobjects/Contact/003RM000006Ev2AYAS"
        },
        "httpStatusCode": 201,
        "referenceId": "scottKaplanContact"
    }, {
        "body": {
            "id": "0bYRM0000004CAG2A2",
            "success": true,
            "errors": []
        },
        "httpHeaders": {
            "Location":
"/services/data/v47.0/sobjects/HealthcareFacilityNetwork/0bYRM0000004CAG2A2"
        },
        "httpStatusCode": 201,
        "referenceId": "scottKaplanFacilityNetwork"
    }, {
        "body": {
            "id": "0bPRM0000004CAB2A2",
            "success": true,
            "errors": []
        },
        "httpHeaders": {
```

```
            "Location":
"/services/data/v47.0/sobjects/HealthcareProviderTaxonomy/0bPRM0000004CAB2A2"
        },
        "httpStatusCode": 201,
        "referenceId": "scottKaplanTaxonomy"
    }]
}
```

In this example, Account ID `001RM000004MkdJYAS` and Contact ID `0bYRM0000004CAG2A2` were created on execution. The same Contact ID is used as the `PractitionerId` where applicable.

SEE ALSO:

Salesforce Help: Set Up Provider Relationship Cards to Show Practitioner Information

Accreditation

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Healthcare facility (Account) that this accreditation is associated with.
`AccreditationRating`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Rating system used by the accrediting body.
`AccreditingBody`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The organization that provided the accreditation.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this accreditation is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this accreditation is no longer effective.
`HealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare facility associated with the accreditation. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. **Relationship Name** HealthcareFacility **Refers To** HealthcareFacility
`LastFullSurveyDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date of the last full survey completed by accrediting body.
`LastOnsiteSurveyDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Date that accrediting body was last onsite.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the accreditation.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner that this accreditation is associated with.
`SourceSystem`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Accreditation status.
`SubType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Subtype of the accreditation.
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of accreditation.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

AccreditationChangeEvent (API version 60.0)
Change events are available for the object.

AccreditationFeed
Feed tracking is available for the object.

AccreditationHistory
History is available for tracked fields of the object.

AccreditationOwnerSharingRule
Sharing rules are available for the object.

AccreditationShare
Sharing is available for the object.

Award

Represents a person's or organization's professional awards.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the organization receiving the award. This field is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`AwardDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date award was received.
`AwardedBy`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Name of the issuing organization.
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person who received the award and is listed as a contact. This field is a relationship field. **Relationship Name** Contact **Relationship Type** Lookup **Refers To** Contact
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Healthcare provider that this award is associated with. This field is a relationship field. **Relationship Name** HealthcareProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
`Identifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Issuing organization's identifier for the award recipient.

Field	Details
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Award name.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the user who owns this record. This field is a relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Field	Details
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Award status. Example values: • Inactive • Revoked • Draft • Verified
`UserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the person who received the award and is listed as a user. This field is a relationship field. **Relationship Name** User **Relationship Type** Lookup **Refers To** User
`VerificationStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Current award status. Example values: • Authorized • Pending • Unverified
`VerifiedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description Award was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

AwardChangeEvent (API version 61.0)
Change events are available for the object.

AwardFeed on page 1409
Feed tracking is available for the object.

AwardHistory on page 1418
History is available for tracked fields of the object.

AwardOwnerSharingRule on page 1423
Sharing rules are available for the object.

AwardShare on page 1427
Sharing is available for the object.

BoardCertification

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Account that this healthcare provider is associated with.
`BoardName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the organization providing the board certification.
`CertificationType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of certification.
`CurrentCertificationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date of most recent board certification.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this certification is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this certification is no longer effective.
`ExpirationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Update **Description** Expiration date of the board certification.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the provider.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner that this certification is associated with.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Status of the certification.
`TerminationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Termination date for this provider.
`TerminationReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for termination.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

BoardCertificationChangeEvent (API version 60.0)
Change events are available for the object.

BoardCertificationFeed
Feed tracking is available for the object.

BoardCertificationHistory
History is available for tracked fields of the object.

BoardCertificationOwnerSharingRule
Sharing rules are available for the object.

BoardCertificationShare
Sharing is available for the object.

BusinessLicense

Represents the licenses of a party role like healthcare provider or producer. Available in API version 46.0 and later.

Supported Calls

`create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the organization holding the license.
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the person who holds the license and is listed as a contact.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the license.
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the Healthcare Provider who holds this license. This field is a lookup to HealthcareProvider.
`Identifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Issuer's ID for the licensee. This field is unique within your organization.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the license is active. The default value is false.
`isPrimaryLicense`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates if the license is the primary license. The default value is false.
`IssueDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date the license or certification was issued.
`Issuer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** License issuer's name.
`JurisdictionCountry`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Country where license is valid.
`JurisdictionOther`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Name of other jurisdiction.
`JurisdictionState`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** State where license is valid.
`JurisdictionType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Jurisdiction for the license. Possible values: • STATE • COUNTRY • PROVINCE • COUNTY
`LicenseClass`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The class that the distributor's license belongs to. This field is available from API version 48.0 and later. Possible values are: • `APN - Advanced Practice Nurse` • `LPN - Licensed Practical Nurse` • `MD - Medical Doctor (MD)` • `PC - Professional Counselor` • `PT - Physical Therapist`
`LicenseNumber`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The number of the license.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the business or professional license.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PeriodEnd`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** License's expiration date.
`PeriodStart`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** License's effective start date.
`SourceSystemUpdateDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Current status of the license. Example values: • Inactive • Revoked • Draft • Verified
`UserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Person who holds the license and is listed as a user.
`VerificationStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Current status for the license. Possible values: • Authorized
`VerifiedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** License was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

BusinessLicenseFeed
Feed tracking is available for the object.

BusinessLicenseHistory
History is available for tracked fields of the object.

BusinessLicenseOwnerSharingRule
Sharing rules are available for the object.

BusinessLicenseShare
Sharing is available for the object.

CareProviderAdverseAction

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account this adverse action is associated with.
`AccreditationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The accreditation that might be affected by this adverse action.
`ActionIssueDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the adverse action was issued by the regulatory authority.
`ActionType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of adverse action that is being taken. Possible values are: • `AdministrativeDisciplinaryAction` • `CourtOrder`

Field	Details
	• FelonyConviction • MalpracticeJudgement • MisdemeanorConviction • ProbationaryLicense
BoardCertificationId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The board certification that might be affected by this adverse action
BusinessLicenseId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The business license that might be affected by this adverse action.
CaseNumber	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The case number associated with this adverse action.
CourtSentence	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The final sentence by the governing court, if any.
Description	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Summary of the adverse action.
EffectiveFrom	**Type** date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this Adverse Action is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this Adverse Action is no longer effective.
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** HealthcareProvider that this Adverse Action is associated with
`IncidentDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the incident took place that resulted in the adverse action.
`IncidentReportedDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which the incident was reported to the regulatory authority.
`InsurancePolicyNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of the insurance policy associated with an adverse action.
`InsuranceProviderName`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The name of the insurance provider that issued the policy associated with an adverse action.
`Jurisdiction`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the court or goverment body that issued the legal determination.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the adverse action that is being taken.
`PenaltyAmount`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update **Description** The penalty amount imposed for an adverse action.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Time stamp that indicates when the current user last viewed this record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The practitioner this adverse action record is associated with.
`RegulatoryBody`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the regulatory authority to which the incident was reported.
`RegulatoryBodyType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of regulatory authority to which the incident was reported.
`ReportingEntity`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the entity or organization that reported this action.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.

Field	Details
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Unique record ID in source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of the license or certification, such as "revoked" or "suspended." Possible values are: • `Active` • `Revoked` • `Suspended`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProviderAdverseActionChangeEvent (API version 60.0)
Change events are available for the object.

CareProviderAdverseActionFeed
Feed tracking is available for the object.

CareProviderAdverseActionHistory
History is available for tracked fields of the object.

CareProviderFacilitySpecialty

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Facility associated with this provider facility specialty record.
`ActiveResearchStudyCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The count of active research studies being performed by the care provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
`CompletedResearchStudyCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The count of research studies completed by the care provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this record is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this record is no longer effective.
`HealthcareFacilityId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the healthcare facility associated with the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. **Relationship Name** HealthcareFacility **Refers To** HealthcareFacility
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`IsPrimarySpecialty`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this specialty is the practitioner's primary specialty at this facility, or the facility's primary specialty.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the specialty provided at this provider facility.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner facility associated with this provider facility specialty record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`SpecialtyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the specialty associated with this provider facility specialty record

Field	Details
`SpecialtyRole`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderFacilitySpecialtyChangeEvent (API version 60.0)
Change events are available for the object.

CareProviderFacilitySpecialtyFeed
Feed tracking is available for the object.

CareProviderFacilitySpecialtyHistory
History is available for tracked fields of the object.

CareProviderFacilitySpecialtyOwnerSharingRule
Sharing rules are available for the object.

CareProviderFacilitySpecialtyShare
Sharing is available for the object.

CareProviderSearchableField

This object holds denormalized data from certain fields in the Provider Relationship Management data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

Supported Calls

`delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`

Fields

Field	Details
`Address`	**Type** textarea **Properties** Nillable **Description** Specified in `Account.ShippingAddress`.

Field	Details
`CertificationType`	**Type** textarea **Properties** Nillable **Description** Specified in `BoardCertification.CertificationType`. Note: `BoardCertification.HealthcareProvider` must also be specified.
`Condition`	**Type** textarea **Properties** Nillable **Description** The conditions represented by the problem definitions that the healthcare provider offers treatment for.
`EducationLevel`	**Type** textarea **Properties** Nillable **Description** Specified in `PersonEducation.EducationLevel`. Not applicable for a facility. Note: `Degree`, `Status`, `DegreeEarner`, and `HealthCareProvider` must also be specified.
`FacilityId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Represents the facility with which the practitioner is associated. Use for practitioner records only. If the provider is a facility, set this field value to null.
`FacilityName`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Specified in `Account.Name`.

Field	Details
`FacilityPhone`	**Type** phone **Properties** Filter, Group, Nillable, Sort **Description** Facility's main contact phone number. Specified in `Account.Phone`.
`IsAcceptingNewPatients`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the practitioner is accepting new patients. Specified in `HealthcareFacilityNetwork.PanelStatus`, where *`PanelStatus = Open`* indicates *`Accepting New Patients = true`*. The default value is `false`. Note: This field applies only to practitioners, not facilities.
`IsUpdateNeeded`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether a change to data in a healthcare provider record or a related record requires a data sync (`true`) or not (`false`). The default value is `false`.
`LanguagesSpoken`	**Type** textarea **Properties** Nillable **Description** The languages spoken by the person. Specified in `PersonLanguage.Language`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LicenseJurisdictionCountry`	**Type** String **Properties** Filter, Nillable **Description** The country where the license of the Healthcare Provider is registered. Specified in `BusinessLicense.JurisdictionCountry`. This field is available in API version 57.0 or later.
`LicenseJurisdictionRegion`	**Type** String **Properties** Filter, Nillable **Description** The region where the license of the Healthcare Provider is registered. Specified in `BusinessLicense.JurisdictionRegion`. This field is available in API version 57.0 or later.
`LicenseJurisdictionState`	**Type** String **Properties** Filter, Nillable **Description** The state where the license of the Healthcare Provider is registered. Specified in `BusinessLicense.JurisdictionState`. This field is available in API version 57.0 or later.
`LicenseName`	**Type** String **Properties** Filter, Nillable **Description** The name of the license associated with the Healthcare Provider. Specified in `BusinessLicense.Name`. This field is available in API version 57.0 or later.

Field	Details
`LicenseStatus`	**Type** String **Properties** Filter, Nillable **Description** Specifies the status of the license given to the Healthcare Provider. Specified in `BusinessLicense.Status`. This field is available in API version 57.0 or later.
`NationalProviderIdentifier`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Provider's unique NPI number. Specified in `HealthcareProviderNpi.Account` for a facility, and `HealthcareProviderNpi.Practitioner` for a practitioner.
`OperatingHoursId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Identifies a set of operating hours for this practitioner at this facility. Specified in `Account.OperatingHoursId` for a facility, or in `HeathcarePractitionerFacility.OperatingHoursId` for a practitioner-facility combination.
`PhotoUrl`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The URL for a photograph of the practitioner. Field is synced based on `Account-PhotoUrl` or `Contact.PhotoUrl`.
`PlanType`	**Type** textarea **Properties** Nillable **Description** The type of plan, with the following default options: • PPO

Field	Details
	• HMO • Medicare • Medicaid • Workers Comp Specified in `HealthcareFacilityNetwork.Account` for a facility, or `HealthcareFacilityNetwork.PractitionerFacility` for a practitioner-facility combination. Note: `HealthcareFacilityNetwork.Name` and `PayerNetwork.Name` must also be populated.
`ProviderGender`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The gender of the HealthcareProvider. Specified in `Contact.Gender` or `Account.PersonGender`.
`ProviderId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Lookup to `HealthcareProvider`. Represents a facility or practitioner-facility combination.
`ProviderName`	**Type** string **Properties** Filter, Group, idLookup, Nillable, Sort **Description** Name of the provider. Specified in `Account` for a facility, or in `Contact` for a practitioner.
`ProviderType`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Type of provider or facility. For example, a pharmacist or an ambulatory care facility. Specified in `HealthCareProvider.ProviderType`.

Field	Details
`Service`	**Type** textarea **Properties** Nillable **Description** The list of services that the healthcare provider offers.
`ServiceCode`	**Type** textarea **Properties** Nillable **Description** The list of codes associated with the service that the healthcare provider offers.
`Specialty`	**Type** textarea **Properties** Nillable **Description** Specialty associated with the provider. Specified in `CareSpecialty.SpecialtyType`. For a facility, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a facility (`CareProviderFacilitySpecialty.AccountId`) to a care specialty (`CareProviderFacilitySpecialty.SpecialtyId`). For a practitioner, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a Healthcare Practitioner Facility record (`CareProviderFacilitySpecialty.PractitionerFacilityId`) to a care specialty (`CareProviderFacilitySpecialty.SpecialtyId`). The Healthcare Practitioner Facility record then connects the facility (`HealthcarePractitionerFacility.AccountId`) to a practitioner (`HealthcarePractitionerFacility.PractitionerId`). All source records must be active.
`SubSpecialty`	**Type** textarea **Properties** Nillable **Description** Provider's subspecialty. Specified in `HealthcareProviderTaxonomy.TaxonomyType`. Not valid for a practitioner-facility combination. Note: `Taxonomy.TaxonomyType` must also be specified.

Field	Details
`SyncLogRecord`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The provider search sync log record that shows the data sync status of a healthcare provider record.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderSearchableFieldChangeEvent (API version 60.0)
Change events are available for the object.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. Note: Only users with View DeveloperName OR View Setup and Configuration permission can view, group, sort, and filter this field.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether this configuration is active.
`Language`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The language that the care provider search uses. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`MappedObject`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** Indicates mapped objects. Possible values are: • `HealthcarePractitionerFacility` • `HealthcareProvider`

Field	Details
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The label for the care provider.
`SourceField`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the field that is copied to the target object.
`TargetField`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the field to copy the data to.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderSearchConfigChangeEvent (API version 60.0)
Change events are available for the object.

CareService

Represents a healthcare treatment, service, or procedure offered by a provider, practitioner, or facility. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the healthcare service.
`IsAppointmentRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether an appointment is required for access to this service (`true`) or not required (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Required. The name of the healthcare service offered by the provider.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferralMethods`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the referral method for the service.
`ServiceProvision`	**Type** multipicklist **Properties** Create, Filter, Nillable, Update **Description** Specifies the conditions under which the service is provided. Possible values are: • `Free` • `Discount Available` • `Fees Apply` .

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareServiceHistory
History is available for tracked fields of the object.

CareServiceOwnerSharingRule
Sharing rules are available for the object.

CareServiceShare
Sharing is available for the object.

CareSpecialty

Represents a listing of provider specialty codes and descriptions. For example, `02 - Physician/General Surgery`.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Description`	**Typestring** **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the specialty.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this specialty is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this specialty is no longer effective.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.

Field	Details
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup Sort, Update **Description** Name of the specialty master record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`SpecialtyCode`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update

Field	Details
	Description Code for the specialty.
`SpecialtyType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of care specialty.
`SpecialtyUsage`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether this specialty is related to the practitioner, the organization, or both.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareSpecialtyChangeEvent (API version 59.0)
Change events are available for the object.

CareSpecialtyFeed
Feed tracking is available for the object.

CareSpecialtyHistory
History is available for tracked fields of the object.

CareSpecialtyOwnerSharingRule
Sharing rules are available for the object.

CareSpecialtyShare
Sharing is available for the object.

CareSpecialtyTaxonomy

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareSpecialtyId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care specialty associated with a care specialty taxonomy. This is a relationship field. **Relationship Name** CareSpecialty **Relationship Type** Lookup **Refers To** CareSpecialty
`CareTaxonomyId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care taxonomy associated with a care specialty taxonomy. This is a relationship field. **Relationship Name** CareTaxonomy **Relationship Type** Lookup **Refers To** CareTaxonomy
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The system-generated name of the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareSpecialtyTaxonomyFeed on page 1409
Feed tracking is available for the object.

CareSpecialtyTaxonomyHistory on page 1418
History is available for tracked fields of the object.

CareSpecialtyTaxonomyChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

CareTaxonomy

Represents a static list of taxonomy codes.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the taxonomy.
`EffectiveFrom`	**Type** date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this taxonomy is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this taxonomy is no longer effective.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the taxonomy master record.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`ParentTaxonomyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent taxonomy associated with a care taxonomy. This is a relationship field. **Relationship Name** ParentTaxonomy **Relationship Type** Lookup **Refers To** CareTaxonomy
`TaxonomyCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code for the taxonomy.
`TaxonomyType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Type of taxonomy.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareTaxonomyChangeEvent (API version 60.0)
Change events are available for the object.

CareTaxonomyFeed
Feed tracking is available for the object.

CareTaxonomyHistory
History is available for tracked fields of the object.

HealthcareFacilityNetwork

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Account associated with this facility network.
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the facility network.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this facility network is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date on which this facility network is no longer effective.
`GenderRestriction`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether this facility network only applies to male or female patients or members instead of all patients or members.
`HealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** References the HealthcareFacility record associated with the network. Use this field if the associated provider is a business account. This is a relationship field. **Relationship Type** Lookup **Refers To** HealthcareFacility
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Healthcare provider associated with this facility network. **Relationship Type** Lookup **Refers To** HealthcareProvider
`HighestValidAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates the highest age of patient that this facility network is applicable for.

Field	Details
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LowestValidAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates the lowest age of patient that this facility network is applicable for.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the facility network record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns this record.
`PanelLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Indicates the maximum number of patients in the practitioner's panel for this payer network and practitioner location.
`PanelStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the practitioner is accepting new patients based on the status of their patient panel.
`PayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Payer network associated with this facility network.
`PractitionerFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner facility associated with this facility network. Use this field if the provider associated with the network is an individual practitioner.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual practitioner associated with the facility network.

Field	Details
ProviderNetworkContractId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Provider network contract associated with this facility network This is a relationship field. **Relationship Type** Lookup **Refers To** ProviderNetworkContract
ProviderNetworkTierId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Provider network tier associated with this facility network. This is a relationship field. **Relationship Type** Lookup **Refers To** ProviderNetworkTier
SourceSystem	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
SourceSystemIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareFacilityNetworkChangeEvent (API version 60.0)
Change events are available for the object.

HealthcareFacilityNetworkFeed
Feed tracking is available for the object.

HealthcareFacilityNetworkHistory
History is available for tracked fields of the object.

HealthcareFacilityNetworkOwnerSharingRule
Sharing rules are available for the object.

HealthcareFacilityNetworkShare
Sharing is available for the object.

HealthcarePayerNetwork

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Code`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Code representing the payer network.
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the payer network.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this payer network is effective.

Field	Details
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this payer network is no longer effective.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LineofBusiness`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the line of business supported by this payer network. Possible values are: • `Commercial for Groups` • `Commercial for Individuals` • `Exchange` • `Medicaid` • `Medicare`

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the payer network.
`NetworkType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of network, such as HMO, PPO, or EPO.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ParentPayerNetworkId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The parent healthcare payer network associated with this payer network. This is a relationship field. **Relationship Type** Lookup **Refers To** HealthcarePayerNetwork

Field	Details
`PayerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account associated with the payer network. This is a relationship field. **Relationship Name** Payer **Relationship Type** Lookup **Refers To** Account
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of an external record on its source system.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcarePayerNetworkChangeEvent (API version 60.0)
Change events are available for the object.

HealthcarePayerNetworkFeed
Feed tracking is available for the object.

HealthcarePayerNetworkHistory
History is available for tracked fields of the object.

HealthcarePayerNetworkOwnerSharingRule
Sharing rules are available for the object.

HealthcarePayerNetworkShare
Sharing is available for the object.

HealthcarePractitionerFacility

Represents the different locations in which a practitioner provides services.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Account associated with this practitioner facility. This is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this practitioner facility is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this practitioner facility is no longer effective.

Field	Details
`GenderRestriction`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether physician sees patients of a specific gender.
`HealthcareFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The Healthcare facility associated with this healthcare practitioner facility. **Relationship Type** Lookup **Refers To** HealthcareFacility
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Healthcare provider associated with this healthcare practitioner facility. This is a relationship field. **Relationship Type** Lookup **Refers To** HealthcareProvider
`HighestValidAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The highest age of patients that the practitioner sees at this facility
`InitialStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Date the practitioner started at this facility.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`IsDirectoryPrint`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this facility is displayed in an online or printed directory.
`IsPrimaryCarePhysician`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the practitioner provides primary care services at this facility.
`IsPrimaryFacility`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the facility is the primary facility for the practitioner.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LowestValidAge`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The lowest age of patients that the practitioner sees at this facility.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the practitioner facility record.
`OperatingHoursId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies the operating hours for this practitioner at this facility. This is a relationship field. **Relationship Name** OperatingHours **Relationship Type** Lookup **Refers To** OperatingHours
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Relationship Type Lookup **Refers To** Group, User
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the practitioner associated with this facility. This is a relationship field. **Relationship Name** Practitioner **Relationship Type** Lookup **Refers To** Contact
`ServiceTerritoryMember`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service territory member associated with the record.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of an external record on its source system.

Field	Details
`TerminationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date the practitioner stopped working at this facility.
`TerminationReasonCode`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason the practitioner facility is no longer current.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcarePractitionerFacilityFeed
Feed tracking is available for the object.

HealthcarePractitionerFacilityHistory
History is available for tracked fields of the object.

HealthcarePractitionerFacilityOwnerSharingRule
Sharing rules are available for the object.

HealthcarePractitionerFacilityShare
Sharing is available for the object.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Account that this healthcare provider is associated with.
`Classification`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the classification of the healthcare provider. This field is available in API version 63.0 and later when Site Management is enabled. Possible values are: • `Key Opinion Leader` • `Novice Member` • `Previous Partner`
`DoesParticipateInRsrchStudy`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare provider participates in research studies (`true`) or not (`false`). This field is available in API version 63.0 and later when Site Management is enabled. The default value is `false`.
`DoesUseElecDataCapture`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the healthcare provider uses Electronic Data Capture (EDC) system (`true`) or not (`false`). This field is available in API version 62.0 and later when Site Management is enabled. The default value is `false`.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The date from which this provider is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this provider is no longer effective.
`EhrSystem`	**Type** textarea **Properties** Create, Nillable, Update **Description** Name of the EHR system used at this facility or organization.
`InitialStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date that the facility first became operational or the practitioner first started practicing.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, Sort, Update **Description** Name of the provider.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner that this healthcare provider record is associated with.
`ProviderClass`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Class of facility, such as an IPA, medical group, or solo practitioner.
`ProviderPhotoId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The Content Document file that is a photo of the Healthcare Provider. This field is a relationship field. **Relationship Name** ProviderPhoto **Relationship Type** Lookup **Refers To** ContentDocument

Field	Details
`ProviderType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of provider or facility. For example, pharmacist or ambulatory care facility. Possible values are: • `Ambulatory Care` • `Dentist` • `Hospital` • `Laboratory` • `Medical Director` • `Medical Doctor` • `Pharmacist` • `Pharmacy` • `Research Study Coordinator` • `Research Study Director` • `Research Study Feasibility Manager` • `Research Study Investigator` • `Research Study Nurse` • `Research Study Operations Manager` • `Research Study Sub-Investigator` • `Site Management Organization Coordinator`
`RelatedUserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The User record that relates to the Healthcare Provider record. This field is a relationship field. **Relationship Name** RelatedUser **Relationship Type** Lookup **Refers To** User
`SourceSystem`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.
`TerminationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Termination date for this provider.
`TerminationReason`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for termination.
`TotalLicensedBeds`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Total number of licensed beds at this facility, if applicable.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareProviderChangeEvent (API version 59.0)
Change events are available for the object.

HealthcareProviderFeed
Feed tracking is available for the object.

HealthcareProviderHistory
History is available for tracked fields of the object.

HealthcareProviderOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderShare
Sharing is available for the object.

HealthcareProviderNpi

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the facility that this NPI belongs to.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this NPI is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this NPI is no longer effective.
`IsActive`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Practitioner or facility name as listed in the NPI database.
`Npi`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Ten-digit identifier for a provider from the National Plan and Provider Enumeration System.
`NpiType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifies whether the NPI is for an individual or an organization.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the practitioner that this NPI belongs to.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareProviderNpiChangeEvent (API version 60.0)
Change events are available for the object.

HealthcareProviderNpiFeed
Feed tracking is available for the object.

HealthcareProviderNpiHistory
History is available for tracked fields of the object.

HealthcareProviderNpiOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderNpiShare
Sharing is available for the object.

HealthcareProviderService

Represents a junction object between a HealthcareService and a HealthcareProvider or HealthcareFacility or HealthcarePractitionerFacility. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareServiceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. The ID of the healthcare service that is offered. This field is a relationship field. **Relationship Name** CareService **Relationship Type** Lookup **Refers To** CareService
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility began offering this service.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility stopped offering this service.

Field	Details
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this offering is active (`true`) or not active (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this association between a Healthcare Service and a Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Relationship Type Lookup **Refers To** Group, User
`ProviderId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. The ID of the Healthcare Provider or Healthcare Facility or Healthcare Practitioner Facility that offers this service. This field is a polymorphic relationship field. **Relationship Name** Provider **Relationship Type** Lookup **Refers To** HealthcareFacility, HealthcarePractitionerFacility, HealthcareProvider

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareProviderServiceHistory
History is available for tracked fields of the object.

HealthcareProviderServiceOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderServiceShare
Sharing is available for the object.

HealthcareProviderSpecialty

Represents specialties for a practitioner or a service provider organization. A provider can have multiple specialties such as `anesthesiology` and `cardiovascular`.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Account associated with this specialty. This is a relationship field. **Relationship Name** Account **Relationship Type** Lookup **Refers To** Account
`ActiveResearchStudyCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The count of active research studies being performed by the healthcare provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
`CompletedResearchStudyCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The count of research studies completed by the healthcare provider for the specialty. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled.
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this provider specialty is effective.
`EffectiveTo`	**Type** date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this provider specialty is no longer effective.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`IsPrimarySpecialty`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the specialty is the provider's primary specialty.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the provider's specialty.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner associated with the specialty. This is a relationship field. **Relationship Name** Practitioner **Relationship Type** Lookup **Refers To** Contact
`ResearchStudyPhase`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the research study phase that the healthcare provider has experience with. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. Possible values are: • `Phase 1` • `Phase 2` • `Phase 3` • `Phase 4`

Field	Details
`ResearchStudyType`	**Type** multipicklist **Properties** Create, Filter, Nillable, Restricted picklist, Update **Description** Specifies the research study type that the healthcare provider has experience with. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. Possible values are: • `Hybrid` • `Traditional` • `Virtual`
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of an external record on its source system.
`SpecialtyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Care specialty record associated with the provider. This is a relationship field. **Relationship Name** Specialty **Relationship Type** Lookup **Refers To** CareSpecialty

Field	Details
`SpecialtyRole`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareProviderSpecialtyChangeEvent (API version 59.0)
Change events are available for the object.

HealthcareProviderSpecialtyFeed
Feed tracking is available for the object.

HealthcareProviderSpecialtyHistory
History is available for tracked fields of the object.

HealthcareProviderSpecialtyOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderSpecialtyShare
Sharing is available for the object.

HealthcareProviderTaxonomy

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The business account associated with the provider taxonomy. This is a relationship field.

Field	Details
	Relationship Name Account **Relationship Type** Lookup **Refers To** Account
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date from which this taxonomy is effective.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date on which this taxonomy is no longer effective.
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider associated with the taxonomy. This field is available in API version 62.0 and later when Site Management (Pilot) is enabled. This field is a relationship field. **Relationship Name** HealthcareProvider **Refers To** HealthcareProvider
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.

Field	Details
`IsPrimaryTaxonomy`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the taxonomy is the provider's primary taxonomy.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the provider taxonomy.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup

Field	Details
	Refers To Group, User
`PractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Contact record for the practitioner. This is a relationship field. **Relationship Name** Practitioner **Relationship Type** Lookup **Refers To** Contact
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the record was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Record ID in source system of provider directory.
`TaxonomyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Care taxonomy record associated with the provider taxonomy. This is a relationship field. **Relationship Name** Taxonomy

Field	Details
	Relationship Type Lookup **Refers To** CareTaxonomy

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareProviderTaxonomyChangeEvent (API version 60.0)
Change events are available for the object.

HealthcareProviderTaxonomyFeed
Feed tracking is available for the object.

HealthcareProviderTaxonomyHistory
History is available for tracked fields of the object.

HealthcareProviderTaxonomyOwnerSharingRule
Sharing rules are available for the object.

HealthcareProviderTaxonomyShare
Sharing is available for the object.

HealthcareServiceDetail

Represents a junction object between a CareService and a CodeSetBundle. For example, this object links a healthcare service such as physical therapy to a set of related codes. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareServiceId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Required. The ID of the healthcare service associated with the code. This field is a relationship field.

Field	Details
	Relationship Name CareService **Relationship Type** Lookup **Refers To** CareService
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Required. The ID of the code associated with the healthcare service. This field is a polymorphic relationship field. **Relationship Name** DetailCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`DetailType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of service detail. Possible values are: • `Service_Category` • `Service_Type` The default value is `Service_Category`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of this association between a HealthcareService and a CodeSetBundle.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthcareServiceDetailHistory
History is available for tracked fields of the object.

HealthcareServiceDetailOwnerSharingRule
Sharing rules are available for the object.

HealthcareServiceDetailShare
Sharing is available for the object.

HlthCareProvTreatedCondition

Represents a junction object between a healthcare provider, facility, or practitioner and a problem definition that's related to a health condition, such as disease or illness. For example, this object links a doctor to the treatment of diabetes, or a facility to the treatment of spinal injuries. This object is available in API version 59.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ConditionId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Required. The ID of the health condition that's treated by a healthcare provider, facility, or practitioner. This field is a relationship field. **Relationship Name** Condition **Relationship Type** Lookup **Refers To** ProblemDefinition
`EffectiveFrom`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the provider began treating the condition.
`EffectiveTo`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the provider stopped treating the condition.

Field	Details
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Required. The ID of the HealthcareProvider or HealthcareFacility or PractitionerFacility associated with the record. This represents the Provider that treats the condition. This field is a relationship field. **Relationship Name** HealthcareProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the provider is actively treating the condition (`true`) or not (`false`). The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.

Field	Details
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this association between a healthcare provider, facility, or practitioner, and a problem definition that's related to a health condition.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HlthCareProvTreatedConditionHistory
History is available for tracked fields of the object.

HlthCareProvTreatedConditionOwnerSharingRule
Sharing rules are available for the object.

HlthCareProvTreatedConditionShare
Sharing is available for the object.

PersonEducation

Represents information about professional education for a person in a provider role.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CompletionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Education's completion date.
`ContactId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the person who earned the degree and is listed as a contact.
`EducationLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Level of education achieved. Example values: • Undergraduate degree • Medical school • Internship • Residency • Fellowship
`GraduationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Graduation date from institution.
`Identifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID issued to the recipient by the educational institution.

Field	Details
`IdentifierIssuer`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Educational institution's name.
`IndividualId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the person who earned the degree and is listed as an individual.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the record is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.
`Name`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Name of the degree earned.

Field	Details
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`StartDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Education's start date.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Current status of education. Valid values: • Inactive • Revoked • Draft • Verified The default value is Inactive.
`UserId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the person who earned the degree and is listed as a user.
`VerificationStatus`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Current educational status. Valid values: • Authorized

Field	Details
	• None The default value is None.
`VerifiedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Education was validated on this date.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonEducationChangeEvent (API version 58.0)
Change events are available for the object.

PersonEducationFeed
Feed tracking is available for the object.

PersonEducationHistory
History is available for tracked fields of the object.

PersonEducationOwnerSharingRule
Sharing rules are available for the object.

PersonEducationShare
Sharing is available for the object.

PersonEmployment

Represents information about a person's employment.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AnnualIncome`	**Type** currency **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description The annual income of the person.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the employment.
`EmployerAddress`	**Type** address **Properties** Filter, Nillable **Description** The complete address of the employer.
`EmployerCity`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The city where the employer is located.
`EmployerCountry`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The country where the employer is located.
`EmployerGeocodeAccuracy`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates. Possible values are: • `Address`

Field	Details
	• `Block` • `City` • `County` • `ExtendedZip` • `NearAddress` • `Neighborhood` • `State` • `Street` • `Unknown` • `Zip`
`EmployerLatitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with Longitude to specify the precise geolocation of the address. Acceptable values are numbers between –90 and 90 with up to 15 decimal places.
`EmployerLongitude`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Used with Latitude to specify the precise geolocation of the address. Acceptable values are numbers between –180 and 180 with up to 15 decimal places.
`EmployerPhone`	**Type** phone **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Employer's phone number.
`EmployerPostalCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The postal code of the employer's address.

Field	Details
`EmployerState`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The state of the employer's address.
`EmployerStreet`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The street address of the employer.
`EmploymentStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the employment status with the employer. Possible values are: • `Employed` • `Home Maker` • `Retired` • `Self-Employed` • `Student` • `Unemployed with Income` • `Unemployed without Income`
`EmploymentType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Possible values are: • `Contract` • `Full-Time` • `Part-Time` • `Self-Employed`

Field	Details
	• `Temporary`
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The last date of employment at this job.
`HealthcareProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider associated with the person employment. This field is a relationship field. **Relationship Name** HealthcareProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record, a record related to this record, or a list view.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, the user might have only accessed this record or list view (`LastReferencedDate`) but not viewed it.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** The name for this record.
`Occupation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the person's occupation. Possible values are: • `Dental assistants` • `Dental hygienists` • `Dentists` • `Diagnostic related technologists and technicians` • `Health technologists and technicians (all)` • `Healthcare support occupations (all)` • `Licensed practical and licensed vocational nurses` • `Nurse midwives and nurse practitioners` • `Nursing, psychiatric, and home health aides` • `Occupational and physical therapist assistants and aides` • `Other occupations within the healthcare sector` • `Pharmacists and pharmacy aides` • `Phlebotomists` • `Physical therapists` • `Physician assistants` • `Physicians and surgeons` • `Registered nurses` • `Respiratory therapists`
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The user who owns this record. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner **Relationship Type** Lookup **Refers To** Group, User
`Position`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The last position of the person at this job.
`RelatedPersonId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The person associated with the employment. This field is a polymorphic relationship field. **Relationship Name** RelatedPerson **Relationship Type** Lookup **Refers To** Account, Contact
`StartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date of employment at this job.
`VerificationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date of verification of the employment.

Field	Details
`VerificationStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status of verification of the employment. Possible values are: • `Authorized` • `Confirmed` • `Expired` • `In Progress` • `Submitted` • `Verified`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PersonEmploymentChangeEvent on page 1404 (API version 61.0)
Change events are available for the object.

PersonEmploymentFeed on page 1409
Feed tracking is available for the object.

PersonEmploymentHistory on page 1418
History is available for tracked fields of the object.

PersonEmploymentShare on page 1427
Sharing is available for the object.

ProviderSearchSyncLog

Represents a log with information about the provider search data sync status of a healthcare provider record. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`

Fields

Field	Details
`FacilityId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The business account of the facility. This field is a relationship field. **Relationship Name** Facility **Relationship Type** Lookup **Refers To** Account
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last accessed this record indirectly, for example, through a list view or related record.
`LastSync`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp of the most recent data sync.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp when the current user last viewed this record or list view. If this value is null, and `LastReferenceDate` is not null, the user accessed this record or list view indirectly.
`Message`	**Type** string

Field	Details
	Properties Filter, Group, Nillable, Sort **Description** The message returned if an error occurred during the data sync.
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort **Description** Name of the provider search sync log.
`OwnerId`	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the owner of the record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ProviderId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The ID of the healthcare organization or the practitioner. This field is a relationship field. **Relationship Name** Provider **Relationship Type** Lookup **Refers To** HealthcareProvider

Field	Details
`ProviderName`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The name of the healthcare provider.
`SyncStatus`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Sort **Description** The status of the data sync. Possible values are: • `Failure` • `Success` The default value is `Success`.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProviderSearchSyncLogChangeEvent (API version 60.0)
Change events are available for the object.

ProviderSearchSyncLogFeed
Feed tracking is available for the object.

ProviderSearchSyncLogHistory
History is available for tracked fields of the object.

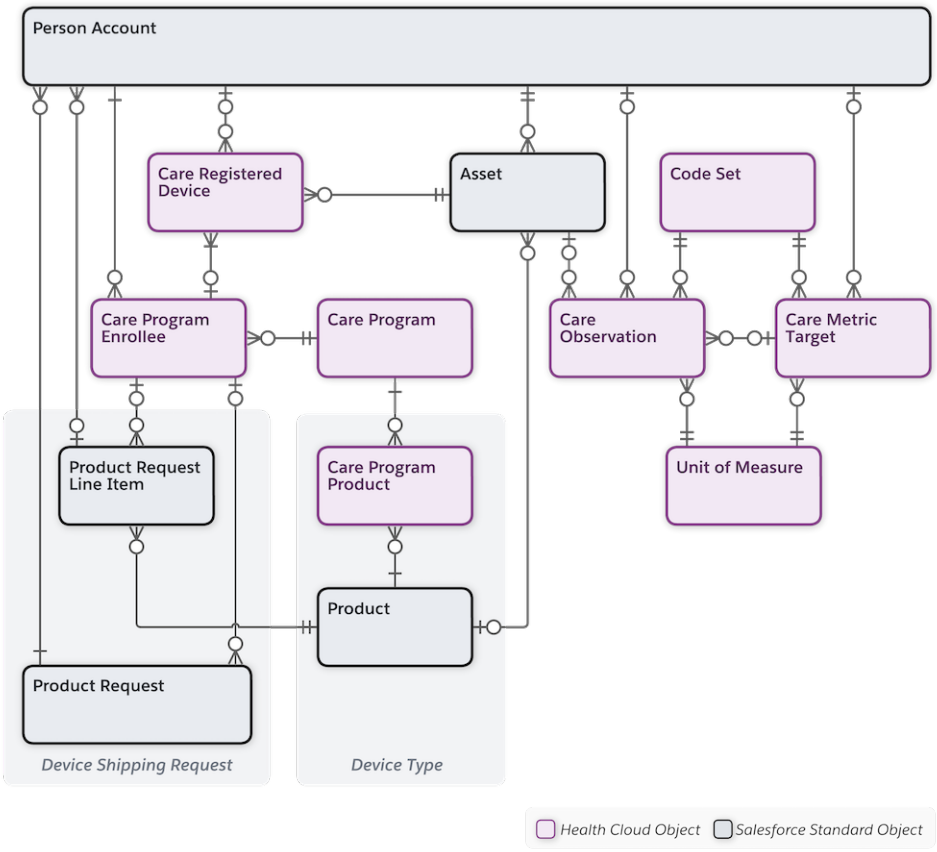
ProviderSearchSyncLogOwnerSharingRule
Sharing rules are available for the object.

ProviderSearchSyncLogShare
Sharing is available for the object.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

The remote monitoring and device registration data model includes standard objects and record types. The health insurance standard objects are visible to users with the Health Cloud and Health Cloud Platform permission set licenses.



CareMetricTarget

Represents the expected care metrics at an org level and patient level. This object is available in API version 49.0 and later.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

CareMetricTarget

Represents the expected care metrics at an org level and patient level. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The CodeSet ID related to the care metric target.
`DetailRatioDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The lower value of the care metric target detail ratio.
`DetailRatioNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The higher value of the care metric target detail ratio.
`DetailRatioUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measurement for the care metric target detail ratio. This field is a relationship field. **Relationship Name** DetailRatioUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`DetailString`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A sequence of Unicode characters.
`DueDuration`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The time it takes to reach the care metric target.
`DueDurationUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measurement for the time it takes to reach the care metric target. This field is a relationship field. **Relationship Name** DueDurationUnit **Relationship Type** Lookup **Refers To** UnitOfMeasure
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the care metric target value ceases to take effect.
`GoalAssignmentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The associated goal assignment record. This field is a relationship field. **Relationship Name** GoalAssignment

Field	Details
	Relationship Type Lookup **Refers To** GoalAssignment
`IsOutcomePositive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates the expected boolean value. The default value is false.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LowerLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The lower limit for the care metric target range. Used when `Type` is set to `RANGE`.
`MeasureCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the related measure code. This field is a polymorphic relationship field.

Field	Details
	Relationship Name MeasureCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this care metric target.
`NumericValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numeric value of the care metric target (6 decimal places). Used when `Type` is set to `MIN, MAX, or EXACT`.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`PatientId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account ID of the patient for whom the care metric target is applicable.
`StartDate`	**Type** date **Properties** Create, Filter, Group, Sort, Update

Field	Details
	Description The date when the care metric target value takes effect.
`TargetedOutcome`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies if the targeted outcome value is false (negative outcome is desired) or true (positive outcome is desired). Possible values are: • `Negative` • `Positive`
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The care metric value type. Possible values are: • `BOOLEAN` • `EXACT` • `MAX` • `MIN` • `RANGE`
`UnitOfMeasureId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The ID of the unit of measure for the care metric target.
`UpperLimit`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The upper limit for the care metric target range. Used when `Type` is set to `RANGE`.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareMetricTargetChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

CareMetricTargetFeed
Feed tracking is available for the object.

CareMetricTargetHistory
History is available for tracked fields of the object.

CareMetricTargetOwnerSharingRule
Sharing rules are available for the object.

CareMetricTargetShare
Sharing is available for the object.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

Supported Calls

`create(),delete(),describeLayout(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve(),search(),undelete(),update(),upsert()`

Fields

Field	Details
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of this unit of measure.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of this unit of measure.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`Type`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The type of the unit of measure. For example, weight, distance, period.
`UnitCode`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The code for this unit of measure. For example, mm[Hg], mcg/mL., kgs, lbs.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

UnitOfMeasureChangeEvent (API version 59.0)
Change events are available for the object.

UnitOfMeasureOwnerSharingRule
Sharing rules are available for the object.

UnitOfMeasureShare
Sharing is available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AdditionalCode1Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the observation. This field is meant to be used if the `CodeId` field isn't sufficient. **Referenced Objects** • CodeSet
`AdditionalCode2Id`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the type of the observation. This field is meant to be used if the `CodeId` and `AdditionalCode1Id` fields aren't sufficient. **Referenced Objects** • CodeSet
`BasedOnId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication request or service request that the observation is based on.

Field	Details
	Referenced Objects • MedicationRequest • ClinicalServiceRequest
`BaselineUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the baseline values of this observation. **Referenced Objects** • UnitOfMeasure
`BaselineValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The baseline value of an observation represented as a string.
`BodySiteId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the site of the observation on the patient's body. **Referenced Objects** • CodeSetBundle
`Category`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the category of the observation. Possible values are: • `Activity` • `Exam` • `Imaging` • `Procedure`

Field	Details
	• `Social-History` • `Survey` • `Therapy` • `Vital-Signs`
`CodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The system-defined code that represents the specific observation type. **Referenced Objects** • CodeSet Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`DerivationSourceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. **Relationship Name** DerivationSource **Relationship Type** Lookup **Referenced Objects** CareObservation, DiagnosticSummary
`DeviceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the device generating the observed value.

Field	Details
	Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`EffectiveDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
`EncounterId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The encounter related to the observation. **Referenced Objects** • ClinicalEncounter
`EndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date and time of the observation's clinically relevant period.
`ExpectedValueId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The CodeSet ID related to the care metric target. Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`HasMetExpectedValue`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the observed value aligns with the expected value or range.
`IdentifierId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier for the observation. **Referenced Objects** • Identifier
`IsMonitoredRemotely`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to `True`. The default value Is false.
`IsObserved`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as `IsOutcomePositive`. Use only one of these two fields for this type of information.
`IsOutcomePositive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The `IsObserved` field is a duplicate of this field that stores the same information. Use only one of these two fields for this type of information. The default value is false.
`IssuedDateTime`	**Type** dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** The date and time the current version of the observation record is issued.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`LowerBaselineValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the lower limit of the baseline value range for the observation.
`MethodId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the method of the observation. **Referenced Objects** • CodeSetBundle
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of this care observation.
`NumericValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numeric value of the care observation (6 decimal places).
`ObservationEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation ended.
`ObservationStartTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the observation started.
`ObservationStatus`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the status of the observation Possible values are: • `Amended` • `Final` • `Preliminary` • `Registered`
`ObservedSubjectId`	**Type** Master-detail reference **Properties** Create, Filter, Group, Sort

Field	Details
	Description The account ID of the subject being observed. For example, the ID of the patient being observed. **Referenced Objects** • Account Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`ObservedValueCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The system-defined code that represents the observed value. **Referenced Objects** • CodeSetBundle
`ObservedValueDenominator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The denominator of the observed value.
`ObservedValueNumerator`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The numerator of the observed value.
`ObservedValueText`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The observed value in text form.
`ObservedValueType`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of observed values recorded in `ObservedValueNumerator` and `ObservedValueDenominator`. Possible values are: • `Quantity` • `Range` • `Ratio`
`ObservedValueUnitId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as `UnitOfMeasureId`. Use only one of these fields to store this information. **Referenced Objects** • UnitOfMeasure
`ObserverId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The person who made the observation. **Referenced Objects** • Account • HealthcareProvider
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** ID of the record owner. Available in API version 56.0 and later. This field is a polymorphic relationship field. **Relationship Name** Owner

Field	Details
	Relationship Type Lookup **Refers To** Group, User
`PartOfId`	**Type** Polymorphic reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medication statement, procedure, or immunization that this observation is a part of. **Referenced Objects** • MedicationStatement • PatientImmunization • PatientMedicalProcedure
`ProcessingResult`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The processing result of this observation record. Applicable only if `IsMonitoredRemotely` is set to `True` Possible values are: • `DATA_TYPE_MISMATCH`—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. • `DOES_NOT_MEET_TARGET`—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. • `MEETS_TARGET`—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. • `MISSING_UNIT`—Invalid record. Provide a valid unit of measure for the code. • `NO_EXPECTED_VALUE_IN_DATE`—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • `NO_VALUE_WITH_UNIT`—Record processed. There is no Expected Value with matching Observation Unit of Measure • `NULL_PATIENT_DEVICE`—Invalid record. Add information about the patient or the device. • `PATIENT_NOT_FOUND`—Invalid record. Patient not found in the system.

Field	Details
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The source system from where the record was brought into Salesforce.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The identifier of the record in its source system.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the record was last modified in its source system.
`UnitOfMeasureId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the observed value. The `ObservedValueUnitId` field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. **Referenced Objects** • UnitOfMeasure Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
`UpperBaselineValue`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Represents the upper limit of the baseline value range for the observation.

Field	Details
`ValueInterpretation`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the interpretation of values observed. Possible values are: • `High` • `Low` • `Normal`

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareObservationChangeEvent (API version 58.0)
Change events are available for the object.

CareObservationFeed
Feed tracking is available for the object.

CareObservationHistory
History is available for tracked fields of the object.

CareObservationOwnerSharingRule on page 1423 (API version 56.0)
Sharing rules are available for the object.

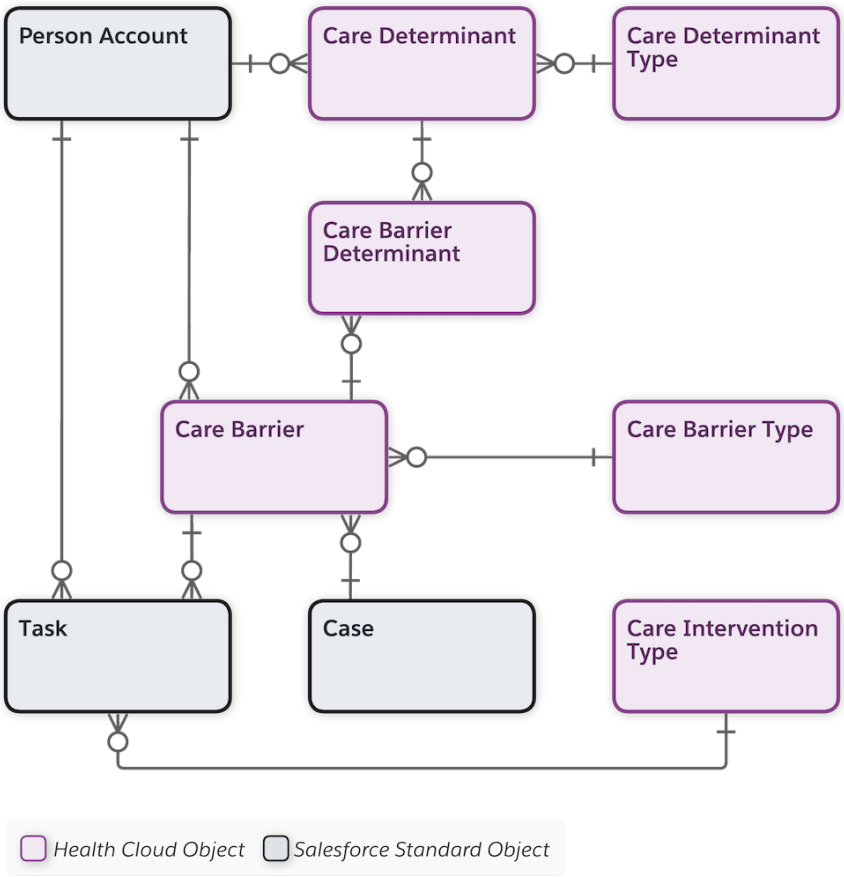
CareObservationShare on page 1427 (API version 56.0)
Sharing is available for the object.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

You must have the Health Cloud managed package installed in your org to add the social determinants data model.

The social determinants standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License and Health Cloud Social Determinants permission sets.



CareBarrier

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

CareBarrierDeterminant

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

CareBarrierType

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

CareDeterminant

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

CareDeterminantType

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

CareInterventionType

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

CareBarrier

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`,`describeSObjects()`,`getDeleted()`,`getUpdated()`,`query()`,`retrieve()`,`search()`

Fields

Field Name	Details
`CareBarrierTypeId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Identifier for the care barrier type for the patient or member. This is a relationship field. **Relationship Name** CareBarrierType **Relationship Type** Lookup **Refers To** CareBarrierType
`CaseId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** ID of the associated case. This is a relationship field. **Relationship Name** Case **Relationship Type** Lookup **Refers To** Case
`EffectiveFrom`	**Type** date **Properties** Filter, Group, Nillable, Sort

Field Name	Details
	Description The date on which the barrier becomes effective.
`EffectiveTo`	**Type** date **Properties** Filter, Group, Nillable, Sort **Description** Termination date for the barrier.
`ExtlProblemDefIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the external problem definition in the source system.
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this barrier is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort **Description** Name of the barrier.
`OwnerId`	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PatientId`	**Type** reference **Properties** Filter, Group, Sort **Description** Identifier for the patient or member. This is a relationship field. **Relationship Name** Patient **Relationship Type** Lookup **Refers To** Account
`Priority`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Priority of the barrier. The values are: • Low • Normal • High
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the care barrier record in the external source system.
`SourceSystemModifiedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the care barrier record was last modified in the external source system.
`SourceSystemName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the external source system from which the record was imported.
`Status`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Sort **Description** Status of the barrier. The values are: • Open • Addressed
`SurveyResponseId`	**Type** reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Identifier for the survey response related to the barrier.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBarrierChangeEvent (API version 58.0)
Change events are available for the object.

CareBarrierFeed
Feed tracking is available for the object.

CareBarrierHistory
History is available for tracked fields of the object.

CareBarrierOwnerSharingRule
Sharing rules are available for the object.

CareBarrierShare
Sharing is available for the object.

CareBarrierDeterminant

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
`CareBarrierId`	**Type** reference **Properties** Filter, Group, Sort **Description** ID of the care barrier associated with this record. This is a relationship field. **Relationship Name** CareBarrier

Field Name	Details
	Relationship Type Lookup **Refers To** CareBarrier
`CareDeterminantId`	**Type** reference **Properties** Filter, Group, Sort **Description** ID of the care determinant associated with this record. This is a relationship field. **Relationship Name** CareDeterminant **Relationship Type** Lookup **Refers To** CareDeterminant
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort

Field Name	Details
	Description The name of the relationship between the barrier and the determinant. For example, *Mold growth in home - Housing*.
OwnerId	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareBarrierDeterminantChangeEvent (API version 60.0)
Change events are available for the object.

CareBarrierDeterminantFeed
Feed tracking is available for the object.

CareBarrierDeterminantHistory
History is available for tracked fields of the object.

CareBarrierDeterminantOwnerSharingRule
Sharing rules are available for the object.

CareBarrierDeterminantShare
Sharing is available for the object.

CareBarrierType

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Code`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Medical vocabulary code for the barrier.
`CodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Medical vocabulary code type for the barrier. Possible values are: • `ICD-10-CM` • `SNOMED CT`
`Description`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of the barrier.
`DiagnosisCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code set associated with the care barrier type. This is a polymorphic relationship field. **Relationship Name** DiagnosisCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle

Field	Details
HealthCareDiagnosisId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code for the barrier. HealthCareDiagnosisId may be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. **Relationship Name** HealthCareDiagnosis **Relationship Type** Lookup **Refers To** HealthCareDiagnosis
IsActive	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this care barrier type is active. The default value is 'false'.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** Name of the care barrier type.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBarrierTypeChangeEvent (API version 60.0)
Change events are available for the object.

CareBarrierTypeFeed
Feed tracking is available for the object.

CareBarrierTypeHistory
History is available for tracked fields of the object.

CareBarrierTypeOwnerSharingRule
Sharing rules are available for the object.

CareBarrierTypeShare
Sharing is available for the object.

CareDeterminant

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
`CareDeterminantTypeId`	**Type** reference **Properties** Filter, Group, Sort **Description** Care determinant for the patient or member. This is a relationship field. **Relationship Name** CareDeterminantType **Relationship Type** Lookup **Refers To** CareDeterminantType
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this care determinant is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string

Field Name	Details
	Properties Filter, Group, idLookup, Sort **Description** Name of the care determinant.
`OwnerId`	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`PatientId`	**Type** reference **Properties** Filter, Group, Sort **Description** Identifier for the patient or member. This is a relationship field. **Relationship Name** Patient **Relationship Type** Lookup **Refers To** Account
`Priority`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Sort **Description** Priority of the determinant such as **Low** or **High**.

Field Name	Details
`SurveyResponseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Survey response related to the determinant.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareDeterminantChangeEvent (API version 58.0)
Change events are available for the object.

CareDeterminantFeed
Feed tracking is available for the object.

CareDeterminantHistory
History is available for tracked fields of the object.

CareDeterminantOwnerSharingRule
Sharing rules are available for the object.

CareDeterminantShare
Sharing is available for the object.

CareDeterminantType

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
`Description`	**Type** textarea **Properties** Nillable **Description** Description of the determinant.

Field Name	Details
`Domain`	**Type** picklist **Properties** Filter, Group, Sort **Description** The domain for the determinant. The values are: • Access to health care • Child care • Clothing • Education • Employment • Finances • Food • General (non-specific) • Housing • Immigration/Migration • Incarceration • Primary Language • Race/Ethnicity • Residential Address • Safety • Social Connections/Isolation • Stress • Transportation • Utilities • Veteran Status
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this care determinant type is active.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort **Description** Name of the care determinant type.
`OwnerId`	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Type`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Sort **Description** The type of determinant. The values are:

Field Name	Details
	• Social • Behavior • Genetics

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareDeterminantTypeChangeEvent (API version 60.0)
Change events are available for the object.

CareDeterminantTypeFeed
Feed tracking is available for the object.

CareDeterminantTypeHistory
History is available for tracked fields of the object.

CareDeterminantTypeOwnerSharingRule
Sharing rules are available for the object.

CareDeterminantTypeShare
Sharing is available for the object.

CareInterventionType

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`Code`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Medical vocabulary code for the intervention.
`CodeType`	**Type** picklist **Properties** Defaulted on Create, Filter, Group, Nillable, Sort

Field Name	Details
	Description Medical vocabulary code type for the intervention.
`Description`	**Type** textarea **Properties** Nillable **Description** Description of the intervention.
`HealthCareProcedureId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** Procedure code for the intervention. This is a relationship field. **Relationship Name** HealthCareProcedure **Relationship Type** Lookup **Refers To** HealthCareProcedure
`InterventionType`	**Type** picklist **Properties** Filter, Group, Nillable, Sort **Description** The type of intervention.
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this intervention type is active.
`LastReferencedDate`	**Type** dateTime

Field Name	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Filter, Group, idLookup, Sort **Description** Name of the intervention type.
`OwnerId`	**Type** reference **Properties** Filter, Group, Sort **Description** The ID of the user who owns this record. This is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ProcedureCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The procedure code set associated with the care intervention type. This is a polymorphic relationship field. **Relationship Name** ProcedureCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareInterventionTypeChangeEvent (API version 60.0)
Change events are available for the object.

CareInterventionTypeFeed
Feed tracking is available for the object.

CareInterventionTypeHistory
History is available for tracked fields of the object.

CareInterventionTypeOwnerSharingRule
Sharing rules are available for the object.

CareInterventionTypeShare
Sharing is available for the object.

Timeline

Use Timeline to configure a chronological view of records from multiple objects.

TimelineObjectDefinitionLocalization
Represents the translated value of a timeline configuration's master label when the Translation Workbench is enabled for your organization. This object is available in API version 60.0 and later.

TimelineObjectDefinitionLocalization

Represents the translated value of a timeline configuration's master label when the Translation Workbench is enabled for your organization. This object is available in API version 60.0 and later.

For more information, see TimelineObjectDefinitionLocalization.

Unified Health Scoring

EDITIONS

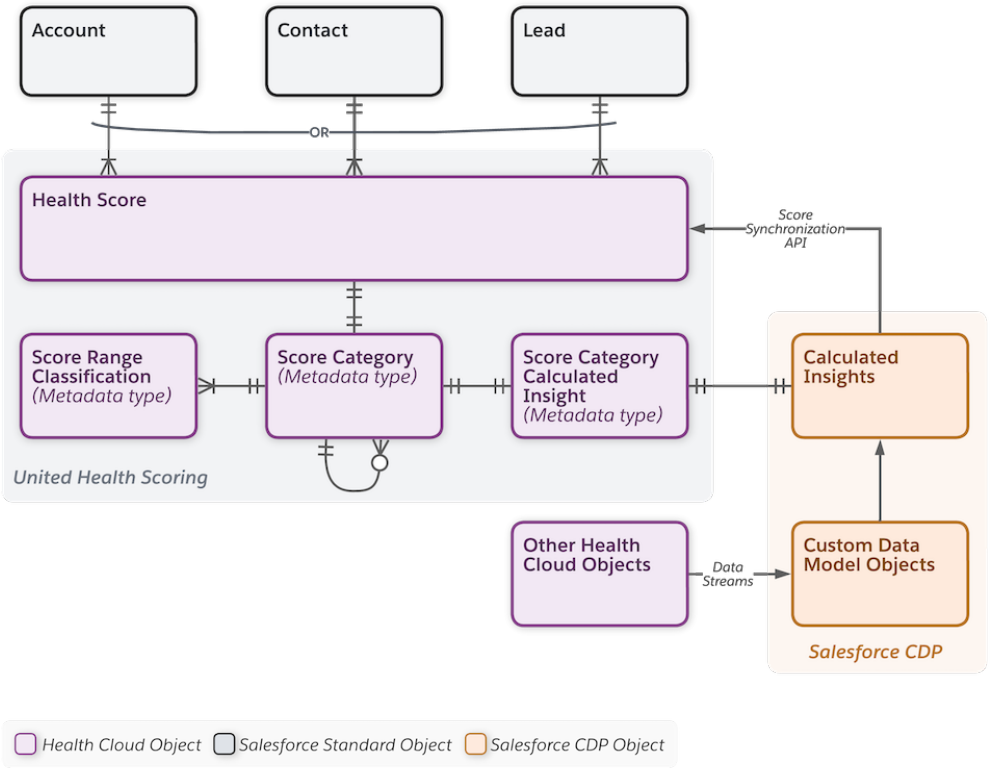
Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

The Unified Health Scoring data model can be further divided into two sub-data models—The Score data model and the Actions data model.

Score Data Model

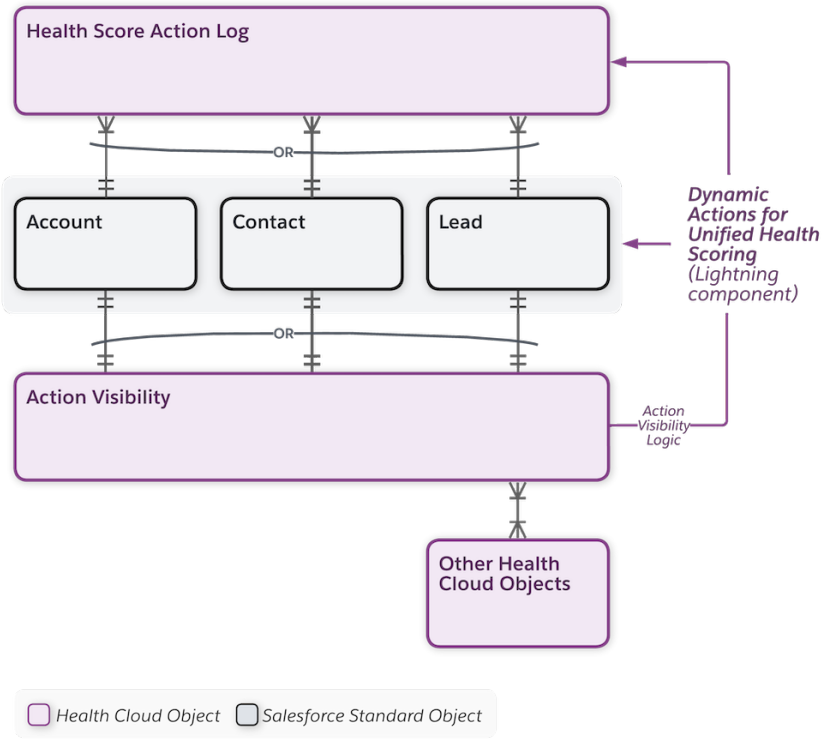
The Score data model stores and processes information used for the Score List for Unified Health Scoring and Score Details for Unified Health Scoring components.



Records are pulled into Data Cloud from Health Cloud using data streams, and these records are stored in Custom Data Model Objects in Data Cloud. This information is then processed into scores using Calculated Insights, and the Score Synchronization pulls those scores from Data Cloud and inserts them into the `HealthScore` object in Health Cloud.

Actions Data Model

The Actions data model supports displaying contextual prompts for users to act on in the Dynamic Actions for Unified Health Scoring component. Add a custom lookup on Account, Contact, or Lead that references `ActionVisibility`, and then add custom fields on `ActionVisibility` as required. Use a data processing solution of your choice to populate data in `ActionVisibility` and link those records to accounts, contacts, or leads using custom triggers. Once that's set up, you can configure the Dynamic Action for Unified Health Scoring component to display actions based on the information you have access to via `ActionVisibility`. Actions triggered from this object are logged in `HealthScoreActionLog`.



ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account record of the subject. **Refers To** Account
`ContactId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The contact record of the subject. **Refers To** Contact
`HealthScoreId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The subject's score. **Refers To** HealthScore
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`OwnerId`	**Type** Lookup **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The owner of the record. **Refers To** Group, User

Usage

Add custom fields on this object to support the time of visibility logic you have to implement for your actions. Then, use custom triggers and processes to automatically create and reference these records from the subject's records, and populate the fields in this record with the information relevant to your implementation.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActionVisibilityFeed on page 1409
Feed tracking is available for the object.

ActionVisibilityHistory on page 1418
History is available for tracked fields of the object.

ActionVisibilityShare on page 1427
Sharing is available for the object.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
`Age`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Age of the patient at the time of computation.
`AgeBand`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Patient's age calculated into age bands.
`AssessmentYear`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates the year the risk score is applicable to.
`CareProgramEnrolleeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Care Program Enrollee for which this score is computed. This field is a relationship field. **Relationship Name** CareProgramEnrollee **Refers To** CareProgramEnrollee
`ConditionCategoryCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the number of applicable condition categories.
`ConditionCategoryList`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A comma separated list of condition categories that apply to the specified condition codes.
`CurrentScore`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The patient's current score for the score category.
`CurrentScoreDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date when the current score was derived.
`Gender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Gender of the patient at the time of computation.
`HierCondCategoryCodeList`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The final HCC Codes that are applicable to the patient after applying the overriding logic.
`IsSubjectDisabled`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description CMS disability status of the patient at the time of computation. The default value is `false`.
`IsSubjectInstitutionalized`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the patient is in an institution. The default value is `false`.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the `HealthScore` record.
`PreviousScore`	**Type** double **Properties** Filter, Nillable, Sort **Description** The previous score of the subject for the specified category. This field is automatically updated when with the previous value of the `CurrentScore` field when the score is updated.

Field	Details
`PreviousScoreDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the previous score was calculated. This field is automatically updated with the previous value of the CurrentScoreDate field when the score is updated.
`ScoreAndDate`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** For internal use.
`ScoreCategoryId`	**Type** Lookup **Properties** Create, Filter, Group, Sort **Description** The score category that the score belongs to. **Refers To** ScoreCategory
`ScoreChangePercent`	**Type** percent **Properties** Filter, Nillable, Sort **Description** The degree of change between the current score and the previous score. This field is a calculated field.
`ScoredAccountId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The account that is the subject of the score. **Refers To** Account

Field	Details
`ScoredContactId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The contact that is the subject of the score. This field is a relationship field. **Refers To** Contact
`ScoredLeadId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** The lead that is the subject of the score. This field is a relationship field. **Refers To** Lead
`SubjectId`	**Type** Polymorphic Master-detail **Properties** Create, Filter, Group, Sort **Description** The subject of the score. **Refers To** Account, Contact, Lead

Usage

We recommend automating scores for this object using Data Cloud or another data processing solution. However, if you choose to manually enter data for records, just use the `CurrentScore`, `CurrentScoreDate`, `ScoreCategoryId`, and `SubjectId` fields. The other fields are automatically updated as required when you create or update a record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthScoreChangeEvent on page 1404 (API Version 62.0)
Change events are available for the object.

HealthScoreFeed on page 1409
Feed tracking is available for the object.

HealthScoreHistory on page 1418
History is available for tracked fields of the object.

HealthScoreShare on page 1427
Sharing is available for the object.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

Records in this object are automatically created when actions are triggered by your users.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionDate`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the action was triggered by an end user.
`ActionDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the triggered action, as defined by the admin.
`ActionIconUrl`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The URL of triggered action's icon, as defined by the admin.

Field	Details
`ActionLabel`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The label of the triggered action, as defined by the admin.
`ActionName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The API name of the triggered action, as defined by the admin.
`ActionStatus`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** The status of the triggered action. The default value is 'triggered'. To update the status to another value, set up a custom trigger or process. Possible values are: • `Aborted` • `Completed` • `Failed` • `In Progress` • `Triggered`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time the record was last viewed.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the log record.
`PerformedById`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The user who triggered the action. **Refers To** User
`Score`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field.
`ScoreCategoryId`	**Type** Lookup **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The score category of a score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field. **Refers To** ScoreCategory
`SubjectId`	**Type** Lookup **Properties** Create, Filter, Group, Sort **Description** The subject who the action was triggered for.

Field	Details
	Refers To Account, Contact, Lead
`TargetAccountId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** If the subject is an account, the account record of the subject. **Refers To** Account
`TargetContactId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** If the subject is an contact, the contact record of the subject. **Refers To** Contact
`TargetLeadId`	**Type** Lookup **Properties** Filter, Group, Nillable, Sort **Description** If the subject is an lead, the lead record of the subject. **Refers To** Lead

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

HealthScoreActionLogFeed **on page 1409**
Feed tracking is available for the object.

HealthScoreActionLogHistory **on page 1418**
History is available for tracked fields of the object.

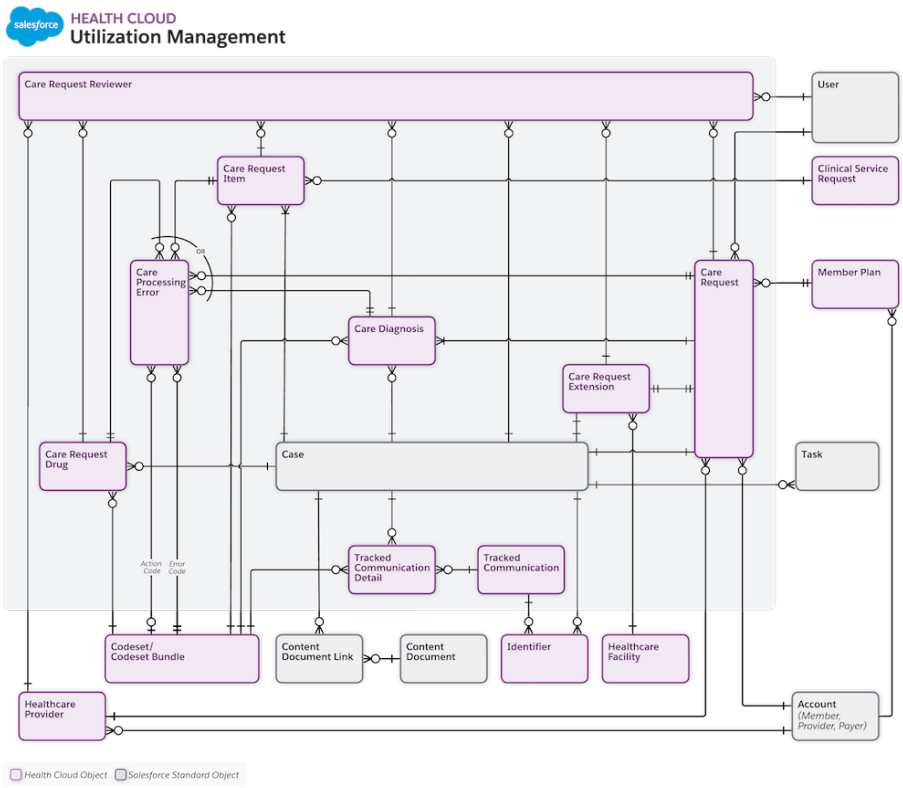
Utilization Management

Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



For more details and a larger image, visit the Data Model Gallery.

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

CareProcessingError

Stores information on processing errors sent from payer to provider on a member's authorization request. This object is available in API version 58.0 and later.

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

CareRequestExchangeInfo

Represents information about a care request exchange. This object is available in API version 63.0 and later.

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

CareRequestSupportingCntnt

Represents details about supporting content of a care request such as assessments or content documents. This object is available in API version 63.0 and later.

TrackedCommunication

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

TrackedCommunicationDetail

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareRequestCaseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Case related to the care request. This is a relationship field. **Relationship Name** CareRequestCase

Field	Details
	Relationship Type Lookup **Refers To** Case
`CareRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Care request for the diagnosis. This is a relationship field. **Relationship Name** CareRequest **Relationship Type** Lookup **Refers To** CareRequest
`CodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code description.
`CodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code type for the diagnosis. Possible values are: • `ICD-10-CM`
`CodeTypeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code type for the diagnosis.

Field	Details
DiagnosisCodeId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code. DiagnosisCodeId will be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. **Relationship Name** DiagnosisCode **Relationship Type** Lookup **Refers To** HealthCareDiagnosis
DiagnosisCodeSetId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code set. This is a polymorphic relationship field. **Relationship Name** DiagnosisCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
DischargeCode	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Discharge diagnosis code.
DischargeCodeDescription	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Description of the discharge diagnosis code.
`DischargeCodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code type for the discharge diagnosis. Possible values are: • `ICD-10-CM`
`DischargeCodeTypeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code type for the discharge diagnosis.
`DischargeDiagnosisCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Diagnosis code at discharge. This is a relationship field. **Relationship Name** DischargeDiagnosisCode **Relationship Type** Lookup **Refers To** HealthCareDiagnosis
`DischargeDiagnosisEffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective date for the discharge diagnosis.

Field	Details
DischargeDiagnosisEndDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Termination date for the discharge diagnosis.
DischrgeDiagnosisCodeSetId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set associated with the discharge diagnosis. This field is a polymorphic relationship field. **Relationship Name** DischrgeDiagnosisCodeSet **Refers To** CodeSet, CodeSetBundle
EffectiveDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective date for the diagnosis.
EndDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Termination date for the diagnosis.
HealthConditionId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The health condition that's associated with the member. This field is a relationship field.

Field	Details
	Relationship Name HealthCondition **Relationship Type** Lookup **Refers To** HealthCondition This field is available in API version 57.0 and later.
IsDischargeDiagnosisPrimary	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this is the primary discharge diagnosis. The default value is 'false'.
IsModifiedDiagnosisPrimary	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this modified diagnosis is the primary diagnosis. The default value is 'false'.
IsPrimary	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether this diagnosis is the primary diagnosis. The default value is 'false'.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	**Type** dateTime

Field	Details
	Properties Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`ModifiedCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified diagnosis code.
`ModifiedCodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified diagnosis code description.
`ModifiedCodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code type for the modified diagnosis. Possible values are: • `ICD-10-CM`
`ModifiedCodeTypeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code type for the modified diagnosis.
`ModifiedDiagnosisCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description ID of the code type for the modified diagnosis. ModifiedDiagnosisCodeId will be deprecated in a future release, so use ModifiedDiagnosisCodeSetId instead. This is a relationship field. **Relationship Name** ModifiedDiagnosisCode **Relationship Type** Lookup **Refers To** HealthCareDiagnosis
`ModifiedDiagnosisCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified diagnosis code set associated with the diagnosis. This is a polymorphic relationship field. **Relationship Name** ModifiedDiagnosisCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`ModifiedEffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified effective date for the diagnosis.
`ModifiedEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified termination date for the diagnosis.
`Name`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update **Description** Name of the diagnosis code.
`PresentOnAdmission`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies if the health condition was present at the time of member admission. Possible values are: • `No` • `Undetermined` • `Yes` This field is available in API version 57.0 and later.
`RecordTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the record type assigned to this object. This is a relationship field. **Relationship Name** RecordType **Relationship Type** Lookup **Refers To** RecordType
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which this request was sourced.
`SourceSystemIdentifier`	**Type** string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of the system from which the request was sourced.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareDiagnosisChangeEvent (API version 59.0)
Change events are available for the object.

CareDiagnosisFeed
Feed tracking is available for the object.

CareDiagnosisHistory
History is available for tracked fields of the object.

SEE ALSO:

Care Diagnosis Input

CareProcessingError

Stores information on processing errors sent from payer to provider on a member's authorization request. This object is available in API version 58.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`ActionCodeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The code that's associated with the resolution of the error that occurred when processing an authorization request. This field is a polymorphic relationship field. **Relationship Name** ActionCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`Description`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The description of the error.
`ErrorCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code that's associated with the error that occurred when processing an authorization request. This field is a polymorphic relationship field. **Relationship Name** ErrorCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`LastModifiedById`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The ID of the user who last updated the record.

Field	Details
`LastModifiedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user updated the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the care processing error.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`ReferenceObjectId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The object that's associated with the error. This field is a polymorphic relationship field. **Relationship Name** ReferenceObject **Relationship Type** Lookup **Refers To** CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem

Usage

When payer receives an authorization request from the provider, they review and validate the request details. If an error occurs during the request processing, payer must create appropriate care processing error records with reference to the care request record. This error information is sent to the provider as part of the request response. Alternatively, payers can also automate the record creation by configuring a flow that's triggered whenever an authorization request is received in the payer system. The flow validates the care request record, identifies any error, and creates appropriate care processing error records to be sent to the provider.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareProcessingErrorChangeEvent on page 1404 (API Version 63.0)
Change events are available for the object.

CareProcessingErrorFeed on page 1409
Feed tracking is available for the object.

CareProcessingErrorHistory on page 1418
History is available for tracked fields of the object.

CareProcessingErrorShare on page 1427
Sharing is available for the object.

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AcknowledgementLetterSentDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when an acknowledgment letter was sent to the requester.
`ActualAdmissionDate`	**Type** dateTime

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Actual admission date for the patient.
`ActualDischargeDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Actual discharge date for the patient.
`AdmissionNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes related to the admission.
`AdmissionSource`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Where the patient was admitted from, for example, a clinic or an emergency room.
`AdmissionType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of admission, for example, emergency or elective.
`AorReceivedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the Appointment of Representative (AOR) form was received.

Field Name	Details
`AorRequestedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the AOR form was requested.
`AppealRequestReasonType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of reason associated with the appeal request. Possible values are: • `Service Request Rejected` • `Service Claim Unpaid` • `Rejected - Service Not Required` • `Rejected - No Coverage Benefit` • `Notification Delayed` • `Specialist Referral Rejected`
`AppointedRepresentativeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the appointed representative for the member. This is a relationship field. **Relationship Name** AppointedRepresentative **Relationship Type** Lookup **Refers To** Account
`AppointedRepVerbalContactDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description Date and time of verbal contact with the member's appointed representative.
`AppointedRepWrittenContactDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time correspondence was sent to the member's appointed representative.
`ApprovedLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved number of days for the admission.
`ApprovedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved level of care for the patient, for example, *`Hospital-Observaton`* or *`SNF-Rehabilitation`*.
`CareRequestCaseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Case related to the care request. Note: A case record can only be related to a single care request record. Therefore, ensure that the Case record you specify in this field isn't already associated with another care request. This is a relationship field. **Relationship Name** CareRequestCase **Relationship Type** Lookup

Field Name	Details
	Refers To Case
`ClaimNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Claim number for the medical service or medication, if one exists.
`ClinicalCaseType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Clinical case type for the patient, for example, *`High Risk Fall`* or *`Adult Diabetes`*.
`CriteriaMet`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether criteria for care was met.
`CumulativeLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Total number of days for the admission.
`CurrentLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Level of care that the patient is receiving.
`DecisionDate`	**Type** dateTime

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update **Description** Date by which the decision must be made for the request.
`DecisionDaysRemaining`	**Type** int **Properties** Filter, Group, Nillable, Sort **Description** Number of days remaining for a decision or resolution.
`DecisionLetter`	**Type** textarea **Properties** Create, Nillable, Update **Description** The text of the determination letter sent to the member and provider.
`DecisionNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes related to the decision.
`DecisionReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for the decision.
`DecisionReasonDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** Text describing the reason for the decision.

Field Name	Details
`DeniedLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number of days denied for the admission.
`DeniedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Level of care denied for the patient.
`DispositionNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes related to the disposition of the request.
`DueDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the request is due for completion.
`EffectiveFrom`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date for an effective-date range.
`EffectiveTo`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The end date for an effective-date range.
`ExpirationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Expiration date for the request.
`ExtensionRequestReceivedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time an extension was requested.
`ExternalComplaintIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Complaint ID number.
`FacilityRecordNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medical record number used to identify a patient.
`FacilityRoomBedType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of facility bed for the patient.
`FacilityRoomNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The facility room number for the patient.
`FinalLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Final level of care the patient.
`FirstReviewerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the person who reviewed the request. This is a relationship field. **Relationship Name** FirstReviewer **Relationship Type** Lookup **Refers To** User
`FirstReviewerNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes from the first reviewer related to the case.
`GeneralPractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Member's primary or general care practitioner. This is a relationship field. **Relationship Name** GeneralPractitioner

Field Name	Details
	Relationship Type Lookup **Refers To** Contact
GeneralPractitionerVerbalNotifiedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the primary care practitioner was verbally notified of the decision
GeneralPractitionerWrittenNotifiedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the primary care practitioner was notified of the decision by written correspondence.
GrievanceType	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of grievance.
InfoReceivedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when additional information was received from the provider or member.
InfoRequestedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when additional information was requested from the provider or member.

Field Name	Details
`InitialDenialNotificationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date of initial denial notification.
`InitialDenialNotificationTime`	**Type** time **Properties** Create, Filter, Nillable, Sort, Update **Description** The time when the initial care request was denied.
`IsExtendedRequest`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a request was extended.
`IsReadmission`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the care request is for a readmission. The default value is 'false'.
`IsServiceOrMedicationReceived`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the member has already received the medial service or medication.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MedicalDirectorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the medical director who reviewed the request. This is a relationship field. **Relationship Name** MedicalDirector **Relationship Type** Lookup **Refers To** User
`MedicalDirectorNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Notes from the medical director related to the request.
`MemberCondition`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Free-form description of the member's condition.

Field Name	Details
`MemberContactDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the member was contacted.
`MemberDateOfBirth`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date of birth of the member.
`MemberFirstName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** First name of the member.
`MemberGender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Gender of the member.
`MemberGroupNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Insurance group number for the member.
`MemberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Insurance identifier for the member. This is a relationship field. **Relationship Name** Member **Relationship Type** Lookup **Refers To** Account
`MemberIdentificationNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Insurance identification number for the member.
`MemberLastName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Last name of the member.
`MemberPrimaryPlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. **Relationship Name** MemberPrimaryPlan **Relationship Type** Lookup **Refers To** MemberPlan

Field Name	Details
`MemberPrognosis`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicator of the provider's prognosis for the member.
`MemberSecondaryPlanId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. **Relationship Name** MemberSecondaryPlan **Relationship Type** Lookup **Refers To** MemberPlan
`MemberStatus`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The member's status at admission, date of outpatient service, or start of care.
`MemberVerbalNotificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the member was verbally notified of the decision.
`MemberWrittenNotificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description Date when the member was notified of the decision by written correspondence.
`ModificationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the case was modified.
`ModifiedLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified number of days for the admission.
`ModifiedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modified level of care for the patient.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the care request.
`NextReviewDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the next review is scheduled for completion.
`OriginalDenialMedicalDirectorId`	**Type** reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The name of the medical director who denied the original request. This is a relationship field. **Relationship Name** OriginalDenialMedicalDirector **Relationship Type** Lookup **Refers To** User
`ParProvider`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicator of whether this provider has entered into an agreement with the insurance carrier.
`PlaceOfService`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center.
`PractitionerContactDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the provider was contacted.
`QuantityType`	**Type** picklist **Properties** Create, Filter, Nillable, Sort, Update **Description** Quantity type for the request such as days, units, or visits.

Field Name	Details
`ReceivedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the request was received.
`ReconsiderationDenialNotificationDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the reconsidered care request was denied.
`ReconsiderationDenialNotificationTime`	**Type** time **Properties** Create, Filter, Nillable, Sort, Update **Description** The time when the reconsidered care request was denied.
`ReferenceCareRequestCaseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reference care request case number associated with the care request. This is a relationship field. **Relationship Name** ReferenceCareRequestCase **Relationship Type** Lookup **Refers To** Case
`ReferenceCaseNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reference authorization number for an appeal, complaint, or grievance.

Field Name	Details
`ReopenedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the request was reopened.
`ReopenReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason the request was reopened. The possible values are: • `Administrative Error` • `Original Decision Overturned`
`ReopenReasonDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** Description of why the request was reopened.
`RequestedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date the request was originally requested.
`RequestedLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Requested number of days for the admission.
`RequestedLevelOfCare`	**Type** picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Requested level of care for the patient.
`RequesterType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates the role of the individual initiating the request.
`RequestingPractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Ordering or referring practitioner for the request. This is a relationship field. **Relationship Name** RequestingPractitioner **Relationship Type** Lookup **Refers To** Contact
`RequestingPractitionerLicense`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** License type of the practitioner.
`RequestingPractitionerSpecialty`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specialty of the practitioner, for example, *`Family Practice`* or *`General Surgery`*.

Field Name	Details
RequestingPractitionerVerbalNotifiedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the practitioner was verbally notified of the decision.
RequestingPractitionerWrittenNotifiedDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the practitioner was notified of the decision by written correspondence.
ResolutionDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the complaint, appeal, or grievance was resolved.
ResolutionLetterSentDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when a resolution letter was sent to the requester.
ResolutionNotes	**Type** textarea **Properties** Create, Nillable, Update **Description** Resolution notes for the request.
ReviewDate	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description Date the review was completed.
`RootCauseNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** Field for notes related to the root cause for the request.
`ScheduledAdmissionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Anticipated admission date for the patient.
`ScheduledDischargeDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Scheduled discharge date for the patient.
`ServiceDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date when patient received the service.
`ServicingFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Facility where the service is being provided. This is a relationship field. **Relationship Name** ServicingFacility

Field Name	Details
	Relationship Type Lookup **Refers To** Account
`ServicingPractitionerId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Practitioner administering the service. This is a relationship field. **Relationship Name** ServicingPractitioner **Relationship Type** Lookup **Refers To** Contact
`ServicingPractitionerLicense`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** License type of the practitioner.
`ServicingPractitionerSpecialty`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specialty of the practitioner.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which this request was sourced.

Field Name	Details
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the system from which the request was sourced.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestChangeEvent (API version 59.0)
Change events are available for the object.

CareRequestFeed
Feed tracking is available for the object.

CareRequestHistory
History is available for tracked fields of the object.

SEE ALSO:

Care Request Input

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`ApprovedUnits`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Approved quantity of the drug.
`AssertionIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the coverage assertion.
`AuthApprovalIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier assigned to the drug on approval of the authorization request. This field is available in API version 57.0 and later.
`AuthorizationRefIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the authorization request associated with the requested drug. This field is available in API version 57.0 and later.
`CareRequestCaseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Case related to the care request. This is a relationship field.

Field Name	Details
	Relationship Name CareRequestCase **Relationship Type** Lookup **Refers To** Case
`CareRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Care request for the care request drug. This is a relationship field. **Relationship Name** CareRequest **Relationship Type** Lookup **Refers To** CareRequest
`ClinicalDetermination`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical determination of the drug request. Possible values are: • Approved • Denied • Partially Approved • Stopped • Reduced • Suspended • Medical Director Review Pending
`ClinicalDeterminationNote`	**Type** textarea **Properties** Create, Nillable, Update

Field Name	Details
	Description The notes related to the clinical determination.
`ClinicalDeterminationReasonId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the clinical determination. This is a relationship field. **Relationship Name** ClinicalDeterminationReason **Relationship Type** Lookup **Refers To** CodeSet
`Code`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code for the drug.
`CodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID code type for the drug. Possible values are: • NDC • RxNorm
`DaysSupply`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number of days to supply the drug.

Field Name	Details
`DecisionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the decision was made for this drug request.
`DeniedUnits`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Denied quantity of the drug.
`DispenserAddress`	**Type** address **Properties** Filter, Nillable **Description** Pharmacy address.
`DispenserFaxNumber`	**Type** phone **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Pharmacy fax number.
`DispenserIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID for the pharmacy.
`DispenserName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID for the pharmacy.

Field Name	Details
`DispenserPhoneNumber`	**Type** phone **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Pharmacy phone number.
`DispenserTaxIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Pharmacy tax identification number.
`DispenserVerbalNotificationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the pharmacy or pharmacy benefit manager was contacted verbally.
`DispenserWrittenNotificationDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date and time when the pharmacy or pharmacy benefit manager was notified in writing or electronically.
`DispensingPharmacyId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The pharmacy that dispenses the drug. This is a polymorphic relationship field. **Relationship Name** DispensingPharmacy **Relationship Type** Lookup

Field Name	Details
	Refers To Account, HealthcareProvider
`Dose`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Dose of the drug.
`DrugAdministrationSetting`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The setting where the drug is administered to the patient. Possible values are: • `Community` • `Discharge` • `Inpatient` • `Outpatient` This field is available in API version 57.0 and later.
`DrugCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set that defines the requested drug. This field is a polymorphic relationship field. **Relationship Name** DrugCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle This field is available in API version 58.0 and later.
`Frequency`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Frequency of the drug.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`MedicationCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the care request drug. This is a relationship field. **Relationship Name** MedicationCode **Relationship Type** Lookup **Refers To** Medication
`MedicationRefObjectId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The medication request or statement associated with the requested drug. This field is a polymorphic relationship field. **Relationship Name** MedicationRefObject **Relationship Type** Lookup **Refers To** MedicationRequest, MedicationStatement This field is available in API version 57.0 and later.
`ModifiedCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code for the modified drug.
`ModifiedCodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID code type for the modified drug. Possible values are: • NDC • RxNorm
`ModifiedDaysSupply`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number of days of supply for the modified drug.
`ModifiedDose`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Dose of the modified drug.
`ModifiedFrequency`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Frequency of the modified drug.
`ModifiedName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the modified drug.
`ModifiedSig`	**Type** textarea **Properties** Create, Nillable, Update **Description** Directions for use of the modified drug.
`ModifiedStrength`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Strength of the modified drug.
`ModifiedTherapyDuration`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Duration of therapy for the modified drug.
`ModifiedUnits`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Modified quantity of the drug.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the drug.
`PrescriptionDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date for the prescription.
`PrescriptionFillDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number of fills for the prescription.
`PrescriptionFills`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Number of fills for the prescription.
`PrescriptionNumber`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Drug prescription number.
`Priority`	**Type** picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the authorization for the requested drug. Possible values are: • `Routine` • `Stat` • `Urgent` This field is available in API version 57.0 and later.
`RequestType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of drug request. Possible values are: • `Filler Order` • `Instance Order` • `Option` • `Order` • `Original Order` • `Plan` • `Proposal` • `Reflex Order` This field is available in API version 57.0 and later.
`RequiredResponseCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of responses required for the requested drug.
`ResponseDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The date and time when the response was sent for the drug request.
`ServiceCategory`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
`ServiceCategoryCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Alphanumeric code that uniquely identifies a service type.
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service information response associated with the drug request. This field is a relationship field. **Relationship Name** ServiceInformationResponse **Refers To** ServiceInformationResponse
`ServicingFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where a patient receives service of the requested drug. This field is a polymorphic relationship field. **Relationship Name** ServicingFacility **Relationship Type** Lookup

Field Name	Details
	Refers To HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.
`ServicingProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider who provides the service of the requested drug. This field is a relationship field. **Relationship Name** ServicingProvider **Relationship Type** Lookup **Refers To** HealthcareProvider This field is available in API version 57.0 and later.
`Sig`	**Type** textarea **Properties** Create, Nillable, Update **Description** Directions for use of the drug.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which this request was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of the system from which the request was sourced.

Field Name	Details
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The authorization status of the requested drug. Possible values are: • `Active` • `Cancelled` • `Completed` • `Draft` • `Entered-in-Error` • `On-Hold` • `Stopped` • `Unknown` This field is available in API version 57.0 and later.
`StatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the action taken by the reviewer for the requested drug. This field is a relationship field. **Relationship Name** StatusCode **Refers To** CodeSetBundle
`StatusReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field Name	Details
	Description The reason for assigning the authorization status to the requested drug. Possible values are: • `Insufficient Information` • `Medically Not Required` • `Other` This field is available in API version 57.0 and later.
`Strength`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Strength of the drug.
`SubmittedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the drug request was submitted.
`TherapyDuration`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Duration of therapy for the drug.
`TransactionNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The transaction number assigned to the drug request.
`Units`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Quantity of the drug.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestDrugChangeEvent (API version 59.0)
Change events are available for the object.

CareRequestDrugFeed
Feed tracking is available for the object.

CareRequestDrugHistory
History is available for tracked fields of the object.

SEE ALSO:

Care Request Drug Input

CareRequestExchangeInfo

Represents information about a care request exchange. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The care request that the exchange details are captured for. This field is a relationship field. **Relationship Name** CareRequest **Relationship Type** Master-detail

Field	Details
	Refers To CareRequest (the master object)
`ExchangeMode`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the mode of exchange. For example, X12 is the standard mode of exchange between an intermediary and a payer. Possible values are: • `direct`—Direct • `ihe`—IHE • `other`—Other • `restful`—RESTful • `x12`—X12
`ExchangeTargetType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the target of the care request exchange. Possible values are: • `Intermediary` • `Payer` • `Provider`
`ExchangeType`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the type of care request exchange. Possible values are: • `cancel`—Cancel • `initial`—Initial • `initialDocToPayer`—Initial Doc To Payer • `query`—Query

Field	Details
	• `subsequent`—Subsequent • `update`—Update
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`RequestDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the request was sent or received.
`ResponseDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the response to the request was sent or received.
`ResponseStatusCode`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The status code of the response.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestExchangeInfoChangeEvent on page 1404
Change events are available for the object.

CareRequestExchangeInfoFeed on page 1409
Feed tracking is available for the object.

CareRequestExchangeInfoHistory on page 1418
History is available for tracked fields of the object.

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AmbulanceTransportReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for ambulance transport.
`AmbulanceTransportType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of ambulance transport.

Field	Details
AppealEffectuationDateTime	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid.
AuthorizationRefIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the authorization request. This field is available in API version 57.0 and later.
CareRequestCaseId	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Case related to the care request extension. This is a relationship field. **Relationship Name** CareRequestCase **Relationship Type** Lookup **Refers To** Case
CareRequestId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Care request related to the care request extension. This is a relationship field. **Relationship Name** CareRequest **Relationship Type** Lookup

Field	Details
	Refers To CareRequest
`CaseSubStatus`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The substatus of a case related to a care request. Possible values are: • `Approved` • `Auto Approved` • `Denied` • `More Information Requested` • `More Information Required` • `New Request` • `Partially Approved` • `Peer to Peer Review Scheduled` • `Pending Review` • `Schedule Peer to Peer Review` This field is available in API version 56.0 and later.
`ClientSourceSysIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An identifier of the client's source system that sent the care request.
`CoveragePlanTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of plan the member is covered by. This field is a relationship field. **Relationship Name** CoveragePlanType **Refers To** CodeSetBundle

Field	Details
DocumentAttachmentStatus	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The status of a clinical document upload. Possible values are: • Complete • Incomplete This field is available in API version 55.0 and later.
HealthcareProviderId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider associated with the care request against whom the Grievance is filed This is a relationship field. **Relationship Name** HealthcareProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
HomeHealthCertificationEndDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Certification end date for home healthcare.
HomeHealthCertificationStartDate	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Certification start date for home healthcare.

Field	Details
`HomeHealthStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date that home health services are scheduled or anticipated to start.
`IndependentReviewDetermination`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The determination made by the independent review. Possible values are: • `Other` • `Overturned` • `Upheld`
`IndependentReviewDeterminationDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the determination was made by the independent review.
`IndependentReviewSubmissionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the review request was submitted for independent review.
`IsIndependentReviewRequired`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether an independent review is required The default value is 'false'.

Field	Details
IsMedicareCoverage	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the member has Medicare coverage.
LastReferencedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Name of the care request extension.
NursingHomeResidentialStatus	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Nursing home-resident status at the time of service.
PriorDischargeStatus	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the previous discharge status of the member. Possible values are: • `Discharged to court/law enforcement.` • `Discharged to home with home health.` • `Discharged to home/self care.` • `Discharged to hospice care.` • `Discharged/transferred to LTACC.` • `Discharged/transferred to Psychiatric facility.` • `Discharged/transferred to SNF.` • `Discharged/transferred to other acute care facility.` • `Expired` • `Left against medical advice (AMA).`
`RecordTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Category type of the request. This is a relationship field. **Relationship Name** RecordType **Relationship Type** Lookup **Refers To** RecordType
`ReferenceCaseType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of reference case that's associated with the care request extension. Possible values are: • `Associated Case` • `Prior Case` This field is available in API version 58.0 and later.

Field	Details
`ReopenDecisionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the decision on the reopen request was made.
`ReopenRequestOutcome`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The result of the reopen request. Possible values are: • `Overturned` • `Upheld`
`ReopenRequestType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The type of reopen request. Possible values are: • `Peer-to-Peer Review` • `Reconsideration`
`RequestExtensionReason`	**Type** textarea **Properties** Create, Nillable, Update **Description** The reason for requesting the care extension.
`RequestExtnDecisionDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the decision to extend the care request extension was made.

Field	Details
`RequestOutcome`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the outcome of the request. Possible values are: • `Overturned` • `Partially Pending` • `Partially Upheld` • `Upheld` • `Voided` • `Queued` • `Complete` • `Error`
`RequestOutcomeDesc`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the request outcome.
`RequestType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Category type of the request. Possible values are: • `Admission Review` • `Concurrent Review` • `Health Services Review` • `Individual` • `Inpatient - Behavioral Health Review` • `Inpatient - Physical Health Review` • `Outpatient - Behavioral Health Review` • `Outpatient - Physical Health Review` • `Specialty Care Review`

Field	Details
`RequestingProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The provider who requested a prior authorization for a care request. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** RequestingProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
`ResolutionDescription`	**Type** textarea **Properties** Create, Nillable, Update **Description** The description of the care request.
`ServiceLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The level of service rendered.
`ServiceType`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Classification of the type of service.
`ServicingFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The facility where a patient receives service for a care request. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. **Relationship Name** ServicingFacility **Relationship Type** Lookup **Refers To** HealthcareFacility, HealthcarePractitionerFacility
`ServicingProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The provider who provides the service for a care request. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** ServicingProvider **Relationship Type** Lookup **Refers To** HealthcareProvider
`SubscriberId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier for the person who has subscribed to the health plan. This is a relationship field. **Relationship Name** Subscriber **Relationship Type** Lookup **Refers To** Account

Field	Details
SubscriberMemberIdentifier	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Member ID for the subscriber.
SupportingDocUrl	**Type** url **Properties** Create, Filter, Nillable, Sort, Update **Description** The URL of supporting documentation such as a questionnaire.
TotalAmbulanceTransportDistance	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Total distance traveled during ambulance transport.
UnitofMeasureId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unit of measure for the quantity associated with a prior authorization request. This field is available in API version 55.0 and later. This field is a relationship field. **Relationship Name** UnitofMeasure **Relationship Type** Lookup **Refers To** UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestExtensionChangeEvent (API Version 62.0)
Change events are available for the object.

CareRequestExtensionFeed
Feed tracking is available for the object.

CareRequestExtensionHistory
History is available for tracked fields of the object.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
`AmbulanceTransportDistance`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Distance traveled during ambulance transport.
`AmbulanceTransportReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for ambulance transport.
`AmbulanceTransportType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Type of ambulance transport.
`ApprovedLengthOfStay`	**Type** int

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The number of days requested for the admission.
`ApprovedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the approved level of care for the patient. Possible values are: • `Hospital - Inpatient` • `Hospital - Intensive Care` • `Hospital - Rehabilitation` • `Psychiatric Intensive Care` • `Psychiatric Room - Semi-private` • `Psychiatric Room and Board - Private` • `Psychiatric Ward` • `SNF - Inpatient` • `SNF - Rehabilitation` • `SNF - Specialized Care`
`ApprovedQuantity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The approved quantity of the care item.
`ApprovedServiceEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The end date of the approved service that the patient received.
`ApprovedServiceStartDate`	**Type** date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The start date of the approved service that the patient received.
`AssertionIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the requested item in the coverage information.
`AuthApprovalIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier assigned to the item on approval of the authorization request. This field is available in API version 57.0 and later.
`AuthorizationRefIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique identifier of the authorization request associated with the requested item. This field is available in API version 57.0 and later.
`CareRequestCaseId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** Case related to the care request. This is a relationship field. **Relationship Name** CareRequestCase **Relationship Type** Lookup

Field Name	Details
	Refers To Case
`CareRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** Care request for the care request item. This is a relationship field. **Relationship Name** CareRequest **Relationship Type** Lookup **Refers To** CareRequest
`ClinicalDetermination`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical determination of the care request. Possible values are: • `Approved` • `Denied` • `Medical Director Review Pending` • `Partially Approved` • `Reduced` • `Stopped` • `Suspended`
`ClinicalDeterminationNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** The notes related to the clinical determination.

Field Name	Details
`ClinicalDeterminationReasonId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the clinical determination. This field is a relationship field. **Relationship Name** ClinicalDeterminationReason **Relationship Type** Lookup **Refers To** CodeSet
`ClinicalServiceRequestId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The clinical service request associated with the care request item. This field is a relationship field. **Relationship Name** ClinicalServiceRequest **Relationship Type** Lookup **Refers To** ClinicalServiceRequest This field is available in API version 57.0 and later.
`CodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the denied service code.
`CodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Code type for the service.
`CodeTypeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code type for the service.
`CumulativeLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of days a patient is admitted.
`CurrentLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the level of care the patient is receiving. Possible values are: • `Hospital - Inpatient` • `Hospital - Intensive Care` • `Hospital - Rehabilitation` • `Psychiatric Intensive Care` • `Psychiatric Room - Semi-private` • `Psychiatric Room and Board - Private` • `Psychiatric Ward` • `SNF - Inpatient` • `SNF - Rehabilitation` • `SNF - Specialized Care`
`DecisionDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The date and time when the last decision was made for this care request item.
`DeniedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The level of care denied for the patient. Possible values are: • `Hospital - Inpatient` • `Hospital - Intensive Care` • `Hospital - Rehabilitation` • `Psychiatric Intensive Care` • `Psychiatric Room - Semi-private` • `Psychiatric Room and Board - Private` • `Psychiatric Ward` • `SNF - Inpatient` • `SNF - Rehabilitation` • `SNF - Specialized Care`
`DeniedQuantity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The quantity of the denied service.
`EffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective date for the diagnosis.
`EndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Termination date for the service.
`FreeFormProcedureDescription`	**Type** textarea **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Free-form description of the procedure.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`ModifiedCodeDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the modified service code.
`ModifiedCodeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code for the modified service.

Field Name	Details
`ModifiedCodeType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code type for the modified service.
`ModifiedCodeTypeIdentifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the code type for the modified service.
`ModifiedEffectiveDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Effective date for the modified service.
`ModifiedEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Termination date for the modified service.
`ModifiedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the modified level of care for the patient. Possible values are: • `Hospital - Inpatient` • `Hospital - Intensive Care` • `Hospital - Rehabilitation` • `Psychiatric Intensive Care` • `Psychiatric Room - Semi-private`

Field Name	Details
	• `Psychiatric Room and Board - Private` • `Psychiatric Ward` • `SNF - Inpatient` • `SNF - Rehabilitation` • `SNF - Specialized Care`
`ModifiedModifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modifier for modified service code.
`ModifiedModifierDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modifier description for modified service code.
`ModifiedProcedureCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code for the modified service, drug, or equipment. ModifiedProcedureCodeId will be deprecated in a future release, so use ModifiedProcedureCodeSetId instead. This is a relationship field. **Relationship Name** ModifiedProcedureCode **Relationship Type** Lookup **Refers To** HealthCareProcedure
`ModifiedProcedureCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The code set for the modified service, drug, or device associated with the care request item. This is a polymorphic relationship field. **Relationship Name** ModifiedProcedureCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`ModifiedQuantity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The modified quantity of requested care.
`Modifier`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Modifier for the service code.
`Modifier2`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Second modifier for service code.
`Modifier2Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the second modifier for the service code.

Field Name	Details
`Modifier3`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Third modifier for service code.
`Modifier3Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the third modifier for the service code.
`Modifier4`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Fourth modifier for service code.
`Modifier4Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the fourth modifier for the service code.
`ModifierCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The modifier code set for the service code associated with the care request item. This is a polymorphic relationship field. **Relationship Name** ModifierCodeSet **Relationship Type** Lookup

Field Name	Details
	Refers To CodeSet, CodeSetBundle
`ModifierDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Description of the modifier for the service code
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** ID of the service code.
`Priority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the authorization for the requested item. Possible values are: • `Routine` • `Stat` • `Urgent` This field is available in API version 57.0 and later.
`ProcedureCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Code for the service, drug, or equipment. ProcedureCodeId will be deprecated in a future release, so use ProcedureCodeSetId instead. This is a relationship field. **Relationship Name** ProcedureCode

Field Name	Details
	Relationship Type Lookup **Refers To** HealthCareProcedure
`ProcedureCodeSetId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set for the service, drug, or device associated with the care request item. This is a polymorphic relationship field. **Relationship Name** ProcedureCodeSet **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`Quantity`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The quantity of the item that is requested.
`QuantityType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Quantity type for the request such as days, units, or visits.
`ReasonCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for requesting the item.

Field Name	Details
	This field is a polymorphic relationship field. **Relationship Name** ReasonCode **Relationship Type** Lookup **Refers To** CareDiagnosis, CodeSet, CodeSetBundle This field is available in API version 57.0 and later.
`RequestType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of item request. Possible values are: • `Filler Order` • `Instance Order` • `Option` • `Order` • `Original Order` • `Plan` • `Proposal` • `Reflex Order` This field is available in API version 57.0 and later.
`RequestedLengthOfStay`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of days requested for the admission.
`RequestedLevelOfCare`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the requested level of care for the patient. Possible values are:

Field Name	Details
	• `Hospital - Inpatient` • `Hospital - Intensive Care` • `Hospital - Rehabilitation` • `Psychiatric Intensive Care` • `Psychiatric Room - Semi-private` • `Psychiatric Room and Board - Private` • `Psychiatric Ward` • `SNF - Inpatient` • `SNF - Rehabilitation` • `SNF - Specialized Care`
`RequestedServiceEndDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The end date of the requested service.
`RequestedServiceStartDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The start date of the requested service.
`RequiredResponseCount`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of responses required for the requested item.
`ResponseDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the response was sent for the requested item.
`ServiceCategory`	**Type** string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
`ServiceCategoryCode`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Alphanumeric code that uniquely identifies a service type
`ServiceInformationResponseId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The service information response associated with the requested item. This field is a relationship field. **Relationship Name** ServiceInformationResponse **Refers To** ServiceInformationResponse
`ServicingFacilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The facility where a patient receives service of the requested item. This field is a polymorphic relationship field. **Relationship Name** ServicingFacility **Relationship Type** Lookup **Refers To** HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.

Field Name	Details
`ServicingProviderId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The healthcare provider who provides the service of the requested item. This field is a relationship field. **Relationship Name** ServicingProvider **Relationship Type** Lookup **Refers To** HealthcareProvider This field is available in API version 57.0 and later.
`SourceSystem`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** System from which the request was sourced.
`SourceSystemIdentifier`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** ID of the system from which the request was sourced.
`SourceSystemModified`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Timestamp of the most recent update from the source system.
`Status`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The authorization status of this service.
`StatusCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code of the action taken by the reviewer for the requested item. This field is a relationship field. **Relationship Name** StatusCode **Refers To** CodeSetBundle
`StatusReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Reason for the authorization status of this service.
`SubmittedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the item request was submitted.
`TransactionNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The transaction number assigned to the request.
`TransportLocationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Destination location for ambulance transport. This is a relationship field. **Relationship Name** TransportLocation **Relationship Type** Lookup **Refers To** Account

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestItemChangeEvent (API version 59.0)
Change events are available for the object.

CareRequestItemFeed
Feed tracking is available for the object.

CareRequestItemHistory
History is available for tracked fields of the object.

SEE ALSO:

Care Request Item Input

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareRequestCaseId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Sort **Description** The case related to the care request. This is a relationship field. **Relationship Name** CareRequestCase **Relationship Type** Lookup **Refers To** Case
`CareRequestReferenceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The care request, care request item, care request drug, or care diagnosis associated with the care request reviewer. This is a polymorphic relationship field. **Relationship Name** CareRequestReference **Relationship Type** Lookup **Refers To** CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem
`ContentDocumentId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The content document that's attached to the reviewer note. This field is a relationship field. **Relationship Name** ContentDocument **Relationship Type** Lookup **Refers To** ContentDocument

Field	Details
	This field is available in API version 56.0 and later.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name associated with the record.
`ReviewDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date when the care request was reviewed.
`ReviewerId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The name of the user who reviewed the care request. This is a polymorphic relationship field. **Relationship Name** Reviewer

Field	Details
	Relationship Type Lookup **Refers To** HealthcareProvider, User
`ReviewerNotes`	**Type** textarea **Properties** Create, Nillable, Update **Description** The notes related to the review.
`ReviewerType`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The type of the reviewer who reviewed the care request. Possible values are: • `Medical Director Review` • `Peer Review` • `Physician Review` • `Registered Nurse Review` The default value is 'Registered Nurse Review'.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The status of the care request. Possible values are: • `Approved` • `Denied` • `In process` The default value is 'Approved'.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestReviewerChangeEvent (API Version 62.0)
Change events are available for the object.

CareRequestReviewerFeed
Feed tracking is available for the object.

CareRequestReviewerHistory
History is available for tracked fields of the object.

CareRequestSupportingCntnt

Represents details about supporting content of a care request such as assessments or content documents. This object is available in API version 63.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CareRequestId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The care request that the supporting content is captured for. This field is a relationship field. **Relationship Name** CareRequest **Relationship Type** Master-detail **Refers To** CareRequest (the master object)
`CategoryCodeId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The code representing the category that the supporting content belongs to.

Field	Details
	This field is a relationship field. **Relationship Name** CategoryCode **Refers To** CodeSetBundle
`InformationTypeCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code respresenting the type of supporting content added to the care request. This field is a relationship field. **Relationship Name** InformationTypeCode **Refers To** CodeSetBundle
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last referenced.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date when the record was last viewed.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the record.
`ReasonCodeId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The code representing the reason why the supporting content is required. This field is a relationship field. **Relationship Name** ReasonCode **Refers To** CodeSetBundle
`ReferenceRecordId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The assessment or content document used as the supporting content. This field is a polymorphic relationship field. **Relationship Name** ReferenceRecord **Refers To** Assessment, ContentDocument
`RequestedDateTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the supporting content was requested.
`SequenceNumber`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The sequence number of the content when multiple contents are available.
`SubmissionType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the channel that's used to submit the supporting content. Possible values are: • `CDex` • `Fax` • `Other` • `Portal` • `X12`
`SubmittedDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the supporting content was submitted.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestSupportingCntntChangeEvent on page 1404
Change events are available for the object.

CareRequestSupportingCntntFeed on page 1409
Feed tracking is available for the object.

CareRequestSupportingCntntHistory on page 1418
History is available for tracked fields of the object.

TrackedCommunication

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`CommunicatorReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account or contact that's sending this communication. This field is a polymorphic relationship field. **Relationship Name** CommunicatorReference **Relationship Type** Lookup **Refers To** Account, Contact, User
`ContextReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The context that's associated with the communication. This field is a polymorphic relationship field. **Relationship Name** ContextReference **Relationship Type** Lookup **Refers To** Account, ClinicalEncounter
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** The name of the tracked communication.
`OccurrenceEndDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time by when the communication is expected to occur.
`OccurrenceStartDateTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time from when the communication is expected to occur.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record. This field is a polymorphic relationship field. **Relationship Name** Owner **Relationship Type** Lookup **Refers To** Group, User
`Priority`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the priority of the communication. Possible values are: • `ASAP` • `Routine` • `Stat` • `Urgent`
`RequesterReferenceId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The requester of the communication. This field is a polymorphic relationship field. **Relationship Name** RequesterReference **Relationship Type** Lookup **Refers To** Account, Contact, User
`Status`	**Type** picklist **Properties** Create, Filter, Group, Sort, Update **Description** Specifies the communication status. Possible values are: • `Active` • `Completed` • `Draft` • `Entered-in-error` • `On-hold` • `Revoked` • `Unknown`

Field	Details
`StatusReason`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The reason for the status of the communication. Possible values are: • `Family-Objection` • `Invalid-Phone-Number` • `Patient-Objection` • `Recipient-Unavailable` • `System-Error` • `Unknown`
`SubjectId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient for whom the communication is created. This field is a polymorphic relationship field. **Relationship Name** Subject **Relationship Type** Lookup **Refers To** Account, Contact, User
`Type`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of communication. Possible values are: • `COMMUNICATION` • `COMMUNICATIONREQUEST`

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TrackedCommunicationChangeEvent on page 1404(API Version 63.0)
Change events are available for the object.

TrackedCommunicationFeed on page 1409
Feed tracking is available for the object.

TrackedCommunicationHistory on page 1418
History is available for tracked fields of the object.

TrackedCommunicationShare on page 1427
Sharing is available for the object.

TrackedCommunicationDetail

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`DetailCodeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The code set or code set bundle that contains the information to be added to the tracked communication record. Select a detail code when the specified detail type is Category, Medium, Reason Code, or Payload. This field is a polymorphic relationship field. **Relationship Name** DetailCode **Relationship Type** Lookup **Refers To** CodeSet, CodeSetBundle
`DetailRecordId`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The record that contains the information to be added to the tracked communication record. Select the record based on the detail type you've specified. • For the Replaced Item detail type, select a tracked communication record. • For the About detail type, select either a case or a case request record. • For the Recipient detail type, select either an account or a healthcare provider record. • For the Note detail type, select an author note record. • For the Payload detail type, select an author note record. This field is a polymorphic relationship field. **Relationship Name** DetailRecord **Relationship Type** Lookup **Refers To** Account, AuthorNote, CareRequest, Case, HealthcareProvider, TrackedCommunication
`DetailType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Specifies the type of information that you're adding to the tracked communication record. Possible values are: • `About` • `Category` • `Medium` • `Note` • `Payload` • `Reason Code` • `Recipient` • `Replaced Item`
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user referenced the record.

Field	Details
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed the record.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** The name of the tracked communication detail.
`TrackedCommunicationId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The parent tracked communication record you're adding information to. This field is a relationship field. **Relationship Name** TrackedCommunication **Relationship Type** Master-Detail **Refers To** TrackedCommunication

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TrackedCommunicationDetailChangeEvent on page 1404(API Version 63.0)
Change events are available for the object.

TrackedCommunicationDetailFeed on page 1409
Feed tracking is available for the object.

TrackedCommunicationDetailHistory on page 1418
History is available for tracked fields of the object.

Health Cloud Associated Objects

This section provides a list of objects associated to Health Cloud standard objects with their standard fields.

Some fields may not be listed for some objects. To see the system fields for each object, see System Fields in the *Object Reference for Salesforce and Lightning Platform*.

To verify the complete list of fields for an object, use a describe call from the API or inspect with an appropriate tool. For example, inspect the WSDL or use a schema viewer.

*StandardObjectName*ChangeEvent

A ChangeEvent object is available for each object that supports Change Data Capture. You can subscribe to a stream of change events using Change Data Capture to receive data tied to record changes in Salesforce. Changes include record creation, updates to an existing record, deletion of a record, and undeletion of a record. A change event isn't a Salesforce object—it doesn't support CRUD operations or queries. It's included in the object reference so you can discover which Salesforce objects support change events.

Supported Calls

`describeSObjects()`

Special Access Rules

- Not all objects may be available in your org. Some objects require specific feature settings and permissions to be enabled.
- For more special access rules, if any, see the documentation for the standard object. For example, for AccountChangeEvent, see the special access rules for Account.

Change Event Name

Change events are available for all custom objects and a subset of standard objects. The name of a change event is based on the name of the corresponding object for which it captures the changes.

Standard Object Change Event Name

```
<Standard_Object_Name>ChangeEvent
```

Example: `AccountChangeEvent`

Custom Object Change Event Name

```
<Custom_Object_Name>__ChangeEvent
```

Example: `MyCustomObject__ChangeEvent`

Change Event Fields

The fields that a change event can include correspond to the fields on the associated parent Salesforce object, with a few exceptions. For example, AccountChangeEvent fields correspond to the fields on Account.

The fields that a change event doesn't include are:

- The `IsDeleted` system field.
- The `SystemModStamp` system field.

- Any field whose value isn't on the record and is derived from another record or from a formula, except roll-up summary fields, which are included. Examples are formula fields. Examples of fields with derived values include `LastActivityDate` and `PhotoUrl`.

Each change event also contains header fields. The header fields are included inside the `ChangeEventHeader` field. They contain information about the event, such as whether the change was an update or delete and the name of the object, like Account.

In addition to the event payload, the event schema ID is included in the `schema` field. Also included is the event-specific field, `replayId`, which is used for retrieving past events.

Event Message Example

The following example is an event message in JSON format for a new account record creation.

```
{
  "schema": "IeRuaY6cbI_HsV8Rv1Mc5g",
  "payload": {
    "ChangeEventHeader": {
      "entityName": "Account",
      "recordIds": [
        "<record_ID>"
      ],
      "changeType": "CREATE",
      "changeOrigin": "com/salesforce/api/soap/51.0;client=SfdcInternalAPI/",
      "transactionKey": "0002343d-9d90-e395-ed20-cf416ba652ad",
      "sequenceNumber": 1,
      "commitTimestamp": 1612912679000,
      "commitNumber": 10716283339728,
      "commitUser": "<User_ID>"
    },
    "Name": "Acme",
    "Description": "Everyone is talking about the cloud. But what does it mean?",
    "OwnerId": "<Owner_ID>",
    "CreatedDate": "2021-02-09T23:17:59Z",
    "CreatedById": "<User_ID>",
    "LastModifiedDate": "2021-02-09T23:17:59Z",
    "LastModifiedById": "<User_ID>"
  },
  "event": {
    "replayId": 6
  }
}
```

API Version and Schema

When you subscribe to change events, the subscription uses the latest API version and the event messages received reflect the latest field definitions. For more information, see API Version and Event Schema in the *Change Data Capture Developer Guide*.

Usage

For more information about Change Data Capture, see Change Data Capture Developer Guide.

Objects That Support Change Events

The following objects have associated ChangeEvent objects.

- AccountServicePreference
- Accreditation
- ActivityTiming
- AdvTherapyFieldOptOverride
- AllergyIntolerance
- ApplicationCase
- AssessmentConfiguration
- AssessmentEnvelope
- AssessmentEnvelopeItem
- Award
- BoardCertification
- BundledCareFeeAgreement
- CapitationCareFeeAgreement
- CareBarrier
- CareBarrierDeterminant
- CareBarrierType
- CareBenefitVerifyRequest
- CareBenefitVerifySettings
- CareDeterminant
- CareDeterminantType
- CareDiagnosis
- CareFeeScheduleItem
- CareInterventionType
- CareLimitType
- CareMetricTarget
- CareObservation
- CarePgmEnrolleeWkOrdStep
- CarePgmEnrolleeWorkOrder
- CarePgmProvHealthcareProvider
- CarePreauth
- CarePreauthItem
- CareProgram
- CareProgramCampaign
- CareProgramEligibilityRule
- CareProgramEnrollee
- CareProgramEnrolleeProduct
- CareProgramEnrollmentCard
- CareProgramGoal

- CareProgramProduct
- CareProgramProvider
- CareProgramTeamMember
- CareProviderAdverseAction
- CareProviderFacilitySpecialty
- CareProviderSearchableField
- CareProviderSearchConfig
- CareRegisteredDevice
- CareRequest
- CareRequestDrug
- CareRequestExtension
- CareRequestItem
- CareRequestReviewer
- CareServiceVisit
- CareServiceVisitPlan
- CareSpecialty
- CareSpecialtyTaxonomy
- CareTaxonomy
- CategorizedCareFeeAgreement
- ClinicalEncounter
- ClinicalEncounterDiagnosis
- CodeSet
- CodeSetBundle
- ContractPaymentAgreement
- CoverageBenefit
- CoverageBenefitItem
- CoverageBenefitItemLimit
- CustodyChainEntry
- CustodyItem
- CustodyVerfcTypeOverride
- DiagnosticSummary
- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- EnrollmentEligibilityCriteria
- FeeScheduleDefinition
- HealthCareDiagnosis
- HealthcareFacility
- HealthcareFacilityNetwork
- HealthcarePayerNetwork

- HealthCareProcedure
- HealthcareProvider
- HealthcareProviderNpi
- HealthcareProviderSpecialty
- HealthcareProviderTaxonomy
- HealthCondition
- HealthScore
- InsurancePolicy
- Medication
- MedicationDispense
- MedicationReconciliation
- MedicationRequest
- MedicationStatement
- MedicationStatementDetail
- MedicinalIngredient
- MedReconRecommendation
- MedReconStmtRecommendation
- MemberPlan
- OcrDocumentScanResult
- PatientImmunization
- PatientMedicalProcedure
- PatientMedicalProcedureDetail
- PatientMedicationDosage
- PercentileBsdCareFeeAgreement
- PersonEducation
- PersonEmployment
- PlanBenefit
- PlanBenefitItem
- PreventiveCareAgreement
- ProviderNetworkContract
- ProviderNetworkTier
- ProviderSearchSyncLog
- PurchaserPlan
- PurchaserPlanAssn
- ReceivedDocument
- ReceivedDocumentType
- ResearchStdyCndtStatusPrd
- ScheduleBroadcast
- ScheduleBroadcastAppointment
- ScheduleBroadcastTerritory

- ScheduleBrdcstApptResource
- ServiceAppointmentGroup
- ServiceTerritoryRelationship
- SharedSavingPaymentAgreement
- StandardCareFeeAgreement
- Team
- TeamMember
- TimelineObjectDefinition
- UnitOfMeasure
- WorkProcedure
- WorkProcedureStep
- WorkTypeExtension
- WorkTypeStep
- WorkTypeStepLdTimeOvride
- WorkTypeSvcTerrSchdPrio

*StandardObjectName*Feed

*StandardObjectName*Feed is the model for all feed objects associated with standard objects. These objects represent the posts and feed-tracked changes of a standard object.

The object name is variable and uses *StandardObjectName*Feed syntax. For example, AccountFeed represents the posts and feed-tracked changes on an account record. We list the available associated feed objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

In the internal org, users can delete all feed items they created. This rule varies in communities where threaded discussions and delete-blocking are enabled. Community members can delete all feed items they created, provided the feed items don't have content nested under them—like a comment, answer, or reply. Where the feed item has nested content, only feed moderators and users with the Modify All Data permission can delete threads.

To delete feed items they didn't create, users must have one of these permissions:

- Modify All Data
- Modify All Records on the parent object, like Account for AccountFeed
- Moderate Chatter

  Note: Users with the Moderate Chatter permission can delete only the feed items and comments they can see.

  Only users with this permission can delete items in unlisted groups.

For more special access rules, if any, see the documentation for the standard object. For example, for AccountFeed, see the special access rules for Account.

Fields

Field	Details
`BestCommentId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The ID of the comment marked as best answer on a question post.
`Body`	**Type** textarea **Properties** Nillable, Sort **Description** The body of the post. Required when `Type` is `TextPost`. Optional when `Type` is `ContentPost` or `LinkPost`.
`CommentCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of comments associated with this feed item.
`ConnectionId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** When a PartnerNetworkConnection modifies a record that is tracked, the `CreatedBy` field contains the ID of the system administrator. The `ConnectionId` contains the ID of the PartnerNetworkConnection. Available if Salesforce to Salesforce is enabled for your organization.
`InsertedById`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the `InsertedBy` value is set to the ID of the context user.

Field	Details
`isRichText`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the feed item `Body` contains rich text. If you post a rich text feed comment using SOAP API, set `IsRichText` to `true` and escape HTML entities from the body. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • `<p>` Tip: Though the ` ` tag isn't supported, you can use `<p> </p>` to create lines. • `<a>` • `<b>` • `<code>` • `<i>` • `<u>` • `<s>` • `<ul>` • `<ol>` • `<li>` • `<img>` The `<img>` tag is accessible only through the API and must reference files in Salesforce similar to this example: `<img src="sfdc://069B0000000omjh"></img>` Note: In API version 35.0 and later, the system replaces special characters in rich text with escaped HTML. In API version 34.0 and prior, all rich text appears as a plain-text representation.
`LikeCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of likes associated with this feed item.
`LinkUrl`	**Type** url **Properties** Nillable, Sort

Field	Details
	Description The URL of a `LinkPost`.
`NetworkScope`	**Type** picklist **Properties** Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. `NetworkScope` can have the following values: • `NetworkId`—The ID of the Experience Cloud site in which the FeedItem is available. If left empty, the feed item is only available in the default Experience Cloud site. • `AllNetworks`—The feed item is available in all Experience Cloud sites. Note the following exceptions for `NetworkScope`: • Only feed items with a Group or User parent can set a `NetworkId` or a null value for `NetworkScope`. • For feed items with a record parent, users can set `NetworkScope` only to `AllNetworks`. • You can't filter a feed item on the `NetworkScope` field.
`ParentId`	**Type** reference **Properties** Filter, Group, Sort **Description** ID of the record that is tracked in the feed. The detail page for the record displays the feed.
`RelatedRecordId`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the ContentVersion record associated with a `ContentPost`. This field is null for all posts except `ContentPost`.
`Title`	**Type** string **Properties** Group, Nillable, Sort

Field	Details
	Description The title of the feed item. When the `Type` is `LinkPost`, the `LinkUrl` is the URL and this field is the link name.
`Type`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** The type of feed item. Values are: • `ActivityEvent`—indirectly generated event when a user or the API adds a Task associated with a feed-enabled parent record (excluding email tasks on cases). Also occurs when a user or the API adds or updates a Task or Event associated with a case record (excluding email and call logging). For a recurring Task with CaseFeed disabled, one event is generated for the series only. For a recurring Task with CaseFeed enabled, events are generated for the series and each occurrence. • `AdvancedTextPost`—created when a user posts a group announcement and, in Lightning Experience as of API version 39.0 and later, when a user shares a post. • `AnnouncementPost`—Not used. • `ApprovalPost`—generated when a user submits an approval. • `BasicTemplateFeedItem`—Not used. • `CanvasPost`—a post made by a canvas app posted on a feed. • `CollaborationGroupCreated`—generated when a user creates a public group. • `CollaborationGroupUnarchived`—Not used. • `ContentPost`—a post with an attached file. • `CreatedRecordEvent`—generated when a user creates a record from the publisher. • `DashboardComponentAlert`—generated when a dashboard metric or gauge exceeds a user-defined threshold. • `DashboardComponentSnapshot`—created when a user posts a dashboard snapshot on a feed. • `LinkPost`—a post with an attached URL. • `PollPost`—a poll posted on a feed. • `ProfileSkillPost`—generated when a skill is added to a user's Chatter profile. • `QuestionPost`—generated when a user posts a question. • `ReplyPost`—generated when Chatter Answers posts a reply. • `RypplePost`—generated when a user creates a Thanks badge in WDC. • `TextPost`—a direct text entry on a feed. • `TrackedChange`—a change or group of changes to a tracked field. • `UserStatus`—automatically generated when a user adds a post. Deprecated.

Field	Details
`Visibility`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. `Visibility` can have the following values: • `AllUsers`—The feed item is available to all users who have permission to see the feed item. • `InternalUsers`—The feed item is available to internal users only. Note the following exceptions for `Visibility`: • For record posts, `Visibility` is set to `InternalUsers` for all internal users by default. • External users can set `Visibility` only to `AllUsers`. • On user and group posts, only internal users can set `Visibility` to `InternalUsers`.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationFeed
- ActionPlanTemplateAssignmentFeed
- ActionVisibilityFeed
- AdvTherapyFieldOptOverrideFeed
- ApplicationCaseFeed
- AppointmentReasonFeed
- ApptReasonEngmtChannelTypeFeed
- AssessmentQuestionSourceDocFeed
- AuthorNoteFeed
- BoardCertificationFeed

- BundledCareFeeAgreementFeed
- CapitationCareFeeAgreementFeed
- CareBarrierDeterminantFeed
- CareBarrierFeed
- CareBarrierTypeFeed
- CareDeterminantFeed
- CareDeterminantTypeFeed
- CareDiagnosisFeed
- CareEpisodeFeed
- CareFeeScheduleItemFeed
- CareGapFeed
- CareInterventionTypeFeed
- CareMetricTargetFeed
- CareObservationFeed
- CareObservationComponentFeed
- CarePerformerFeed
- CarePgmEnrolleeWorkOrder
- CarePgmEnrolleeWkOrdStep
- CarePgmProvHealthcareProviderFeed
- CarePlanFeed
- CarePlanActivityFeed
- CarePlanDetailFeed
- CarePlanTemplateFeed
- CarePractnFacilityApptFeed
- CarePreauthFeed
- CarePreauthItemFeed
- CareProcessingErrorFeed
- CareProgramCampaignFeed
- CareProgramEligibilityRuleFeed
- CareProgramEnrolleeFeed
- CareProgramEnrolleeProductFeed
- CareProgramEnrollmentCardFeed
- CareProgramFeed
- CareProgramGoalFeed
- CareProgramProductFeed
- CareProgramProviderFeed
- CareProgramTeamMemberFeed
- CareProviderFacilitySpecialtyFeed
- CareRegisteredDeviceFeed
- CareRequestDrugFeed

- CareRequestExtensionFeed
- CareRequestFeed
- CareRequestItemFeed
- CareRequestReviewerFeed
- CareSpecialtyFeed
- CareSpecialtyTaxonomyFeed
- CareTaxonomyFeed
- CategorizedCareFeeAgreementFeed
- ClinicalAlertFeed
- ClinicalDetectedIssueFeed
- ClinicalDetectedIssueDetailFeed
- ClinicalEncounterDiagnosisFeed
- ClinicalEncounterFacilityFeed
- ClinicalEncounterFeed
- ClinicalEncounterIdentifierFeed
- ClinicalEncounterProviderFeed
- ClinicalEncounterReasonFeed
- ClinicalEncounterSvcRequestFeed
- ClinicalMeasureFeed
- ClinicalServiceRequestDetailFeed
- ClinicalServiceRequestFeed
- ContractPaymentAgreementFeed
- CoverageBenefitFeed
- CoverageBenefitItemFeed
- CustodyChainEntryFeed
- CustodyItemFeed
- CustodyVerfcTypeOverrideFeed
- DiagnosticSummaryFeed
- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- EnrollmentEligibilityCriteriaFeed
- FeeScheduleDefinitionFeed
- GoalAssignmentFeed
- HealthcareFacilityFeed
- HealthcareFacilityNetworkFeed
- HealthcarePayerNetworkFeed
- HealthcarePractitionerFacilityFeed
- HealthcareProviderFeed
- HealthcareProviderNpiFeed

- HealthcareProviderSpecialtyFeed
- HealthcareProviderTaxonomyFeed
- HealthScoreFeed
- HealthScoreActionLogFeed
- MedicationDispenseFeed
- MedicationReconciliationFeed
- MedicationRequestFeed
- MedicationStatementDetailFeed
- MedicationStatementFeed
- MedReconRecommendationFeed
- MedReconStmtRecommendationFeed
- MedicationTherapyReviewFeed
- MedicationTherapyStmtReviewFeed
- MedTherapyStmtReviewIssueFeed
- MemberPlanFeed
- PartyAppointmentRequestFeed
- PartySchedulePreferenceFeed
- PatientHealthReactionFeed
- PatientImmunizationFeed
- PatientImmunizationProtocolFeed
- PatientMedicalProcedureDetailFeed
- PercentileBsdCareFeeAgreementFeed
- PersonEmploymentFeed
- PersonNameFeed
- PlanBenefitFeed
- PlanBenefitItemFeed
- PreventiveCareAgreementFeed
- ProductAvailabilityProjectionFeed
- ProviderNetworkContractFeed
- ProviderNetworkTierFeed
- ProviderSearchSyncLog
- PurchaserPlanAssnFeed
- PurchaserPlanFeed
- ScheduleBroadcast
- ScheduleBroadcastAppointment
- ScheduleBroadcastTerritory
- ScheduleBrdcstApptResource
- ServiceAppointmentGroupFeed
- ServiceTerritoryRelationshipFeed
- SharedSavingPaymentAgreementFeed

- StandardCareFeeAgreementFeed
- Team
- TeamMember
- TrackedCommunicationFeed
- TrackedCommunicationDetailFeed
- WorkProcedureFeed
- WorkProcedureStepFeed
- WorkTypeCareSpecialty
- WorkTypeExtensionFeed
- WorkTypeStepFeed
- WorkTypeStepLdTimeOvrideFeed
- WorkTypeSvcTerrSchdPrioFeed

Objects That Don't Follow This Model

These objects don't follow the standard pattern for associated feed objects.

- VisitedPartyFeed
- VisitorFeed

*StandardObjectName*History

*StandardObjectName*History is the model for all history objects associated with standard objects. These objects represent the history of changes to the values in the fields of a standard object.

The object name is variable and uses *StandardObjectName*History syntax. For example, AccountHistory represents the history of changes to the values of an account record's fields. We list the available associated history objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountHistory, see the special access rules for Account.

Fields

Field Name	Details
*StandardObjectName*Id	**Type** reference **Properties** Filter, Group, Sort

Field Name	Details
	Description ID of the standard object.
`DataType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Data type of the field that was changed.
`Field`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort **Description** Name of the field that was changed.
`NewValue`	**Type** anyType **Properties** Nillable, Sort **Description** New value of the field that was changed.
`OldValue`	**Type** anyType **Properties** Nillable, Sort **Description** Old value of the field that was changed.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationHistory
- ActionPlanTemplateAssignmentHistory
- ActionVisibilityHistory
- AdvTherapyFieldOptOverrideHistory
- ApplicationCaseHistory
- AppointmentReasonHistory

- ApptReasonEngmtChannelTypeHistory
- AssessmentQuestionSourceDocHistory
- AssetType
- AuthorNoteHistory
- BoardCertificationHistory
- BundledCareFeeAgreementHistory
- CapitationCareFeeAgreementHistory
- CareBarrierDeterminantHistory
- CareBarrierHistory
- CareBarrierTypeHistory
- CareDeterminantHistory
- CareDeterminantTypeHistory
- CareDiagnosisHistory
- CareEpisodeHistory
- CareFeeScheduleItemHistory
- CareGapCriteriaResultHistory
- CareGapHistory
- CareInterventionTypeHistory
- CareMetricTargetHistory
- CareObservationComponentHistory
- CareObservationHistory
- CarePerformerHistory
- CarePgmEnrolleeWorkOrder
- CarePgmProvHealthcareProviderHistory
- CarePlanHistory
- CarePlanActivityHistory
- CarePlanDetailHistory
- CarePlanTemplateProblemHistory
- CarePractnFacilityApptHistory
- CarePreauthHistory
- CarePreauthItemHistory
- CareProcessingErrorHistory
- CareProgramCampaignHistory
- CareProgramEligibilityRuleHistory
- CareProgramEnrolleeHistory
- CareProgramEnrolleeProductHistory
- CareProgramEnrollmentCardHistory
- CareProgramGoalHistory
- CareProgramHistory
- CareProgramProductHistory

- CareProgramProviderHistory
- CareProgramTeamMemberHistory
- CareProviderFacilitySpecialtyHistory
- CareRegisteredDeviceHistory
- CareRequestDrugHistory
- CareRequestExtensionHistory
- CareRequestHistory
- CareRequestItemHistory
- CareRequestReviewerHistory
- CareService
- CareSpecialtyHistory
- CareSpecialtyTaxonomyHistory
- CareTaxonomyHistory
- CategorizedCareFeeAgreementHistory
- ClinicalAlertHistory
- ClinicalDetectedIssueHistory
- ClinicalDetectedIssueDetailHistory
- ClinicalEncounterDiagnosisHistory
- ClinicalEncounterFacilityHistory
- ClinicalEncounterHistory
- ClinicalEncounterIdentifierHistory
- ClinicalEncounterProviderHistory
- ClinicalEncounterReasonHistory
- ClinicalEncounterSvcRequestHistory
- ClinicalMeasureHistory
- ClinicalServiceRequestDetailHistory
- ClinicalServiceRequestHistory
- ContractPaymentAgreementHistory
- CoverageBenefitHistory
- CoverageBenefitItemHistory
- CustodyChainEntryHistory
- CustodyItemHistory
- CustodyVerfcTypeOverrideHistory
- DiagnosticSummaryHistory
- DigitalVerificationHistory
- DigitalVerificationSetupHistory
- DigitalVerfSetupDetailHistory
- EngagementAttendee
- EngagementInteraction
- EngagementTopic

- EnrollmentEligibilityCriteriaHistory
- FeeScheduleDefinitionHistory
- GoalAssignmentHistory
- HealthCareDiagnosisHistory
- HealthcareFacilityHistory
- HealthcareFacilityNetworkHistory
- HealthcarePayerNetworkHistory
- HealthcarePractitionerFacilityHistory
- HealthCareProcedureHistory
- HealthcareProviderHistory
- HealthcareProviderNpiHistory
- HealthcareProviderService
- HealthcareProviderSpecialtyHistory
- HealthcareProviderTaxonomyHistory
- HealthcareServiceDetail
- HealthScoreHistory
- HealthScoreActionLogHistory
- HlthCareProvTreatedCondition
- MedicationDispenseHistory
- MedicationReconciliationHistory
- MedicationRequestHistory
- MedicationStatementDetailHistory
- MedicationStatementHistory
- MedReconRecommendationHistory
- MedReconStmtRecommendationHistory
- MedicationTherapyReviewHistory
- MedicationTherapyStmtReviewHistory
- MedTherapyStmtReviewIssueHistory
- MemberPlanHistory
- PartyAppointmentRequestHistory
- PartySchedulePreferenceHistory
- PatientHealthReactionHistory
- PatientImmunizationHistory
- PatientImmunizationProtocolHistory
- PatientMedicalProcedureDetailHistory
- PercentileBsdCareFeeAgreementHistory
- PersonEmploymentHistory
- PersonNameHistory
- PlanBenefitHistory
- PlanBenefitItemHistory

- PreventiveCareAgreementHistory
- ProductAvailabilityProjectionHistory
- ProviderNetworkContract
- ProviderNetworkTier
- ProviderSearchSyncLog
- PurchaserPlanAssnHistory
- PurchaserPlanHistory
- ScheduleBroadcast
- ScheduleBroadcastAppointment
- ScheduleBroadcastTerritory
- ScheduleBrdcstApptResource
- ServiceAppointmentAsset
- ServiceAppointmentGroupHistory
- ServiceTerritoryRelationshipHistory
- SharedSavingPaymentAgreementHistory
- StandardCareFeeAgreementHistory
- Team
- TeamMember
- TrackedCommunicationHistory
- TrackedCommunicationDetailHistory
- VisitedPartyHistory
- VisitorHistory
- WorkProcedureHistory
- WorkProcedureStepHistory
- WorkTypeAssetType
- WorkTypeCareSpecialty
- WorkTypeExtensionHistory
- WorkTypeStepHistory
- WorkTypeStepLdTimeOvrideHistory
- WorkTypeSvcTerrSchdPrioHistory

*StandardObjectName*OwnerSharingRule

*StandardObjectName*OwnerSharingRule is the model for all owner sharing rule objects associated with standard objects. These objects represent a rule for sharing a standard object with users other than the owner.

The object name is variable and uses *StandardObjectName*OwnerSharingRule syntax. For example, ChannelProgramOwnerSharingRule is a rule for sharing a channel program with users other than the channel program owner. We list the available associated owner sharing rule objects at the end of this topic. For specific version information, see the standard object documentation.

Note: To enable access to this object for your org, contact Salesforce customer support. However, we recommend that you instead use Metadata API to programmatically update owner sharing rules because it triggers automatic sharing rule recalculation. The SharingRules Metadata API type is enabled for all orgs.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for ChannelProgramOwnerSharingRule, see the special access rules for ChannelProgram.

Fields

Field Name	Details
`AccessLevel`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Determines the level of access users have to records. Values are: • `Read` (read only) • `Edit` (read/write)
`Description`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Description of the sharing rule. Maximum length is 1000 characters.
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the

Field Name	Details
	object's name in a managed package and the changes are reflected in a subscriber's organization. Note: When creating large sets of data, always specify a unique `DeveloperName` for each record. If no `DeveloperName` is specified, performance slows down while Salesforce generates one for each record.
`GroupId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** ID of the source group. Records that are owned by users in the source group trigger the rule to give access.
`Name`	**Type** string **Properties** Create, Filter, Group, idLookup, Sort, Update **Description** Label of the sharing rule as it appears in the UI. Maximum length is 80 characters.
`UserOrGroupId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** ID of the user or group that you are granting access to.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationOwnerSharingRule
- AdvTherapyFieldOptOverrideOwnerSharingRule
- AllergyIntoleranceOwnerSharingRule
- AppointmentReasonOwnerSharingRule
- AssetType
- BoardCertificationOwnerSharingRule
- CareBarrierDeterminantOwnerSharingRule
- CareBarrierOwnerSharingRule
- CareBarrierTypeOwnerSharingRule

- CareDeterminantOwnerSharingRule
- CareDeterminantTypeOwnerSharingRule
- CareEpisodeOwnerSharingRule
- CareGapOwnerSharingRule
- CareInterventionTypeOwnerSharingRule
- CareMetricTargetRule
- CareObservationOwnerSharingRule
- CarePlanActivityOwnerSharingRule
- CarePlanDetailOwnerSharingRule
- CarePlanTemplateProblemOwnerSharingRule
- CarePreauthItemOwnerSharingRule
- CarePreauthOwnerSharingRule
- CareProgramEligibilityRuleOwnerSharingRule
- CareProgramEnrolleeProductOwnerSharingRule
- CareProgramEnrollmentCardOwnerSharingRule
- CareProgramGoalOwnerSharingRule
- CareProgramOwnerSharingRule
- CareProgramProductOwnerSharingRule
- CareProgramProviderOwnerSharingRule
- CareProgramSite
- CareProviderFacilitySpecialtyOwnerSharingRule
- CareService
- CareSpecialtyOwnerSharingRule
- CareTaxonomyOwnerSharingRule
- ClinicalMeasureOwnerSharingRule
- ClinicalServiceRequestOwnerSharingRule
- CoverageBenefitItemOwnerSharingRule
- CoverageBenefitOwnerSharingRule
- CustodyItemOwnerSharingRule
- CustodyVerfcTypeOverrideOwnerSharingRule
- DiagnosticSummaryOwnerSharingRule
- DigitalVerificationSetupOwnerSharingRule
- EnrollmentEligibilityCriteriaOwnerSharingRule
- GoalAssignmentOwnerSharingRule
- HealthCareDiagnosisOwnerSharingRule
- HealthcareFacilityNetworkOwnerSharingRule
- HealthcarePayerNetworkOwnerSharingRule
- HealthcarePractitionerFacilityOwnerSharingRule
- HealthCareProcedureOwnerSharingRule
- HealthcareProviderNpiOwnerSharingRule

- HealthcareProviderOwnerSharingRule
- HealthcareProviderService
- HealthcareProviderSpecialtyOwnerSharingRule
- HealthcareProviderTaxonomyOwnerSharingRule
- HealthcareServiceDetail
- HealthConditionOwnerSharingRule
- HlthCareProvTreatedCondition
- MedicationRequestOwnerSharingRule
- MedicationStatementOwnerSharingRule
- MemberPlanOwnerSharingRule
- PatientImmunizationOwnerSharingRule
- PatientImmunizationProtocolOwnerSharingRule
- PatientMedicalProcedureOwnerSharingRule
- PersonLanguageOwnerSharingRule
- PersonNameOwnerSharingRule
- PlanBenefitItemOwnerSharingRule
- PlanBenefitOwnerSharingRule
- ProviderSearchSyncLog
- PurchaserPlanAssnOwnerSharingRule
- PurchaserPlanOwnerSharingRule
- ScheduleBroadcastOwnerSharingRule
- ServiceAppointmentAsset
- UnitOfMeasureRule
- WorkTypeAssetType
- WorkTypeStepLdTimeOvrideOwnerSharingRule
- WorkTypeSvcTerrSchdPrioOwnerSharingRule

*StandardObjectName*Share

*StandardObjectName*Share is the model for all share objects associated with standard objects. These objects represent a sharing entry on the standard object.

The object name is variable and uses *StandardObjectName*Share syntax. For example, AccountBrandShare is a sharing entry on an account brand. We list the available associated share objects at the end of this topic. For specific version information, see the standard object documentation.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountBrandShare, see the special access rules for AccountBrand.

Fields

Field Name	Details
`AccessLevel`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The level of access allowed. Values are: • `All` (owner) • `Edit` (read/write) • `Read` (read only)
`ParentId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** ID of the parent record.
`RowCause`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort **Description** Reason that the sharing entry exists.
`UserOrGroupId`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** ID of the user or group that has been given access to the object.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationShare
- ActionVisibilityShare
- AdvTherapyFieldOptOverrideShare
- AllergyIntoleranceShare
- AppointmentReasonShare
- AssessmentQuestionSourceDocShare
- AssetType
- AuthorNoteShare
- BoardCertificationShare
- CareBarrierDeterminantShare
- CareBarrierShare
- CareBarrierTypeShare
- CareDeterminantShare
- CareDeterminantTypeShare
- CareEpisodeShare
- CareGapShare
- CareInterventionTypeShare
- CareMetricTargetShare
- CareObservationShare
- CarePlanActivityShare
- CarePlanDetailShare
- CarePlanTemplateProblemShare
- CarePreauthItemShare
- CarePreauthShare
- CareProcessingErrorShare
- CareProgramEligibilityRuleShare
- CareProgramEnrolleeProductShare
- CareProgramEnrollmentCardShare
- CareProgramGoalShare
- CareProgramProductShare
- CareProgramProviderShare
- CareProgramShare
- CareProgramSite
- CareProviderFacilitySpecialtyShare
- CareService
- CareSpecialtyShare
- CareTaxonomyShare
- ClinicalAlertShare
- ClinicalMeasureShare
- ClinicalServiceRequestShare

- CoverageBenefitItemShare
- CoverageBenefitShare
- CustodyItemShare
- CustodyVerfcTypeOverrideShare
- DiagnosticSummaryShare
- DigitalVerificationShare
- DigitalVerificationSetupShare
- EnrollmentEligibilityCriteriaShare
- FeeScheduleDefinitionShare
- GoalAssignmentShare
- HealthCareDiagnosisShare
- HealthcareFacilityNetworkShare
- HealthcarePayerNetworkShare
- HealthcarePractitionerFacilityShare
- HealthCareProcedureShare
- HealthcareProviderNpiShare
- HealthcareProviderService
- HealthcareProviderShare
- HealthcareProviderSpecialtyShare
- HealthcareProviderTaxonomyShare
- HealthcareServiceDetail
- HealthConditionShare
- HealthScoreShare
- HlthCareProvTreatedCondition
- MedicationRequestShare
- MedicationStatementShare
- MedicationTherapyReviewShare
- MemberPlanShare
- PartyAppointmentRequestShare
- PartySchedulePreferenceShare
- PatientImmunizationShare
- PatientImmunizationProtocolShare
- PatientMedicalProcedureShare
- PersonEmploymentShare
- PersonLanguageShare
- PersonNameShare
- PlanBenefitItemShare
- PlanBenefitShare
- ProductAvailabilityProjectionShare
- ProviderSearchSyncLog

- PurchaserPlanAssnShare
- PurchaserPlanShare
- ScheduleBroadcast
- ScheduleBroadcastAppointment
- ScheduleBrdcstApptResource
- ServiceAppointmentAsset
- ServiceAppointmentGroupShare
- ServiceTerritoryRelationshipShare
- Team
- TrackedCommunicationShare
- UnitOfMeasureShare
- WorkProcedureShare
- WorkTypeAssetType
- WorkTypeStepLdTimeOvrideShare
- WorkTypeSvcTerrSchdPrioShare

VisitedPartyFeed

This object represents the posts and feed-tracked changes of the `VisitedParty` object. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Fields

Field	Details
`BestCommentId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The ID of the comment marked as best answer on a question post.
`Body`	**Type** textarea **Properties** Nillable, Sort **Description** The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.

Field	Details
`CommentCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of comments associated with this feed item.
`InsertedById`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
`IsRichText`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the feed item `Body` contains rich text. Set `IsRichText` to `true` if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • `<p>` Tip: Though the ` ` tag isn't supported, you can use `<p> </p>` to create lines. • `<a>` • `<b>` • `<code>` • `<i>` • `<u>` • `<s>` • `<ul>` • `<ol>` • `<li>` • `<img>` The `<img>` tag is accessible only via the API and must reference files in Salesforce similar to this example: `<img src="sfdc://069B0000000omjh"></img>`

Field	Details
`LikeCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of likes associated with this feed item.
`LinkUrl`	**Type** url **Properties** Nillable, Sort **Description** The URL of a `LinkPost`.
`NetworkScope`	**Type** picklist **Properties** Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. `NetworkScope` can have the following values: • `NetworkId`—The ID of the Experience Cloud site in which the FeedItem is available. If left empty, the feed item is only available in the default Experience Cloud site. • `AllNetworks`—The feed item is available in all Experience Cloud sites. Note the following exceptions for `NetworkScope`: • Only feed items with a Group or User parent can set a `NetworkId` or a null value for `NetworkScope`. • For feed items with a record parent, users can set `NetworkScope` only to `AllNetworks`. • You can't filter a feed item on the `NetworkScope` field.
`ParentId`	**Type** reference **Properties** Filter, Group, Sort **Description** ID of the record that is tracked in the feed. The detail page for the record displays the feed.

Field	Details
`RelatedRecordId`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the ContentVersion record associated with a `ContentPost`. This field is null for all posts except `ContentPost`.
`Title`	**Type** string **Properties** Group, Nillable, Sort **Description** The title of the feed item. When the `Type` is `LinkPost`, the `LinkUrl` is the URL and this field is the link name.
`Type`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Possible values are: • `ActivityEvent` • `AdvancedTextPost`—created when a user posts a group announcement and when a user shares a post. • `AnnouncementPost` • `ApprovalPost` • `AttachArticleEvent` • `BasicTemplateFeedItem`—Basic Template Post • `CallLogPost` • `CanvasPost`—a post made by a canvas app posted on a feed. • `CaseCommentPost` • `ChangeStatusPost` • `ChatTranscriptPost` • `CollaborationGroupCreated` • `CollaborationGroupUnarchived` • `ContentPost` • `CreateRecordEvent` • `DashboardComponentSnapshot` • `EmailMessageEvent`

Field	Details
	• FacebookPost • LinkPost • MilestoneEvent • PollPost • ProfileSkillPost • QuestionPost • ReplyPost • RypplePost—generated when a user creates a Thanks badge in WDC. • SocialPost • TextPost • TrackedChange • UserStatus
Visibility	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. Visibility can have the following values: • AllUsers—The feed item is available to all users who have permission to see the feed item. • InternalUsers—The feed item is available to internal users only. Note the following exceptions for Visibility: • For record posts, Visibility is set to InternalUsers for all internal users by default. • External users can set Visibility only to AllUsers. • On user and group posts, only internal users can set Visibility to InternalUsers.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a LIMIT clause of 1,000 records or fewer. SOQL ORDER BY on fields using relationships is not available. Use ORDER BY on fields on the root object in the SOQL query.

VisitorFeed

This object represents the posts and feed-tracked changes of the `Visitor` object. This object is available in API version 49.0 and later.

Supported Calls

`delete(),describeSObjects(),getDeleted(),getUpdated(),query(),retrieve()`

Fields

Field	Details
`BestCommentId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The ID of the comment marked as best answer on a question post.
`Body`	**Type** textarea **Properties** Nillable, Sort **Description** The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.
`CommentCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of comments associated with this feed item.
`InsertedById`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
`IsRichText`	**Type** boolean

Field	Details
	Properties Defaulted on create, Filter, Group, Sort **Description** Indicates whether the feed item `Body` contains rich text. Set `IsRichText` to `true` if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • `<p>` Tip: Though the ` ` tag isn't supported, you can use `<p> </p>` to create lines. • `<a>` • `<b>` • `<code>` • `<i>` • `<u>` • `<s>` • `<ul>` • `<ol>` • `<li>` • `<img>` The `<img>` tag is accessible only via the API and must reference files in Salesforce similar to this example: `<img src="sfdc://069B0000000omjh"></img>`
`LikeCount`	**Type** int **Properties** Filter, Group, Sort **Description** The number of likes associated with this feed item.
`LinkUrl`	**Type** url **Properties** Nillable, Sort **Description** The URL of a `LinkPost`.
`NetworkScope`	**Type** picklist

Field	Details
	Properties Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. `NetworkScope` can have the following values: • `NetworkId`—The ID of the Experience Cloud site in which the FeedItem is available. If left empty, the feed item is only available in the default Experience Cloud site. • `AllNetworks`—The feed item is available in all Experience Cloud sites. Note the following exceptions for `NetworkScope`: • Only feed items with a Group or User parent can set a `NetworkId` or a null value for `NetworkScope`. • For feed items with a record parent, users can set `NetworkScope` only to `AllNetworks`. • You can't filter a feed item on the `NetworkScope` field.
`ParentId`	**Type** reference **Properties** Filter, Group, Sort **Description** ID of the record that is tracked in the feed. The detail page for the record displays the feed.
`RelatedRecordId`	**Type** reference **Properties** Group, Nillable, Sort **Description** ID of the ContentVersion record associated with a `ContentPost`. This field is null for all posts except `ContentPost`.
`Title`	**Type** string **Properties** Group, Nillable, Sort **Description** The title of the feed item. When the `Type` is `LinkPost`, the `LinkUrl` is the URL and this field is the link name.

Field	Details
`Type`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Possible values are: • `ActivityEvent` • `AdvancedTextPost`—created when a user posts a group announcement and when a user shares a post. • `AnnouncementPost` • `ApprovalPost` • `AttachArticleEvent` • `BasicTemplateFeedItem`—Basic Template Post • `CallLogPost` • `CanvasPost`—a post made by a canvas app posted on a feed. • `CaseCommentPost` • `ChangeStatusPost` • `ChatTranscriptPost` • `CollaborationGroupCreated` • `CollaborationGroupUnarchived` • `ContentPost` • `CreateRecordEvent` • `DashboardComponentSnapshot` • `EmailMessageEvent` • `FacebookPost` • `LinkPost` • `MilestoneEvent` • `PollPost` • `ProfileSkillPost` • `QuestionPost` • `ReplyPost` • `RypplePost`—generated when a user creates a Thanks badge in WDC. • `SocialPost` • `TextPost` • `TrackedChange` • `UserStatus`

Field	Details
`Visibility`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. `Visibility` can have the following values: • `AllUsers`—The feed item is available to all users who have permission to see the feed item. • `InternalUsers`—The feed item is available to internal users only. Note the following exceptions for `Visibility`: • For record posts, `Visibility` is set to `InternalUsers` for all internal users by default. • External users can set `Visibility` only to `AllUsers`. • On user and group posts, only internal users can set `Visibility` to `InternalUsers`.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

Health Cloud Fields on Standard Objects

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

Fields on Account

Standard and custom fields extend the standard Account object to represent information about patients and providers.

Fields on Contact

Standard and custom fields extend the standard Contact object in to represent information about an individual.

Fields on Event and Task (Activity)

Custom fields extend the standard Event and Task objects to represent information about an individual's activities.

Fields on Lead

Standard and custom fields extend the Lead object to represent information about an incoming patient.

Fields on Opportunity

Standard and custom fields extend the Opportunity object to represent information about an incoming patient.

Health Cloud Referral Management Fields on Contact, Lead, and Opportunity

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

Fields on Service Appointment

Standard and custom fields extend the standard Service Appointment object to represent information about a healthcare appointment.

Fields on Account

Standard and custom fields extend the standard Account object to represent information about patients and providers.

Fields

Field	Details
`HC24__Active__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Possible values are: • `No` • `Yes`

`HC24__Age__pc`	**Type**
	string
	Properties
	Filter, Nillable, Sort
	Description
	This field is a calculated field.
	Formula
	`If(ISBLANK(DeceasedDate),`
	
	`IF( NOT( ISBLANK( PersonBirthdate ) ) , TEXT(IF( NOT( ISBLANK( PersonBirthdate ) ) ,`
	`IF( DATE( 2000 , MONTH( PersonBirthdate ) , DAY( PersonBirthdate ) ) <= DATE( 2000 , MONTH( TODAY() ) , DAY( TODAY() ) ),`
	`YEAR (Today()) - YEAR ( PersonBirthdate ),`
	`YEAR (Today()) - YEAR ( PersonBirthdate ) -1 ),`
	`null))+ ' Years ', ''),`
	
	`IF( NOT( ISBLANK( PersonBirthdate ) ) , TEXT(IF( NOT( ISBLANK( PersonBirthdate ) ) ,`

Field	Details

	``
	IF(DATE(2000 , MONTH(PersonBirthdate) , DAY(PersonBirthdate)) <= DATE(2000 , MONTH(DeceasedDate) , DAY(DeceasedDate)),
	YEAR (DeceasedDate) - YEAR (PersonBirthdate),
	YEAR (DeceasedDate) - YEAR (PersonBirthdate) -1),
	null))+ ' Years ', '')
	
	)
	``

HC24__BirthDate__pc	**Type**
	string
	Properties
	Filter, Nillable, Sort
	Description
	This field is a calculated field.
	Formula
	``
	IF(NOT(ISBLANK(PersonBirthdate)) , CASE(MONTH(PersonBirthdate),
	1, "January",
	2, "February",
	3, "March",
	4, "April",
	5, "May",
	6, "June",
	7, "July",
	8, "August",
	9, "September",
	10, "October",
	11, "November",
	12, "December",
	"None")+ ' '+TEXT(DAY(PersonBirthdate))+','+'
	'+TEXT(Year(PersonBirthdate)), '')
	``

HC24__CarePlan__c	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Healthcare plan for this patient. This field is a relationship field. **Relationship Name** CarePlan__r **Relationship Type** Lookup

Field	Details
	Refers To Refers to Case object. This field is the lookup to the care plan.
HC24__ConditionStatus__pc	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Possible values are: • Asymptomatic • Asymptomatic - Declined to Participate • Cured • Evaluated - No Risk • Symptomatic • Symptomatic - Declined to Participate
HC24__ConvertedReferrals__pc	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Count of referrals submitted in the last 6 months by this referring practitioner that have a status of "Closed-Converted."
HC24__CountryOfBirth__pc	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • Afghanistan • Aland Islands • Albania • Algeria • Andorra • Angola • Anguilla • Antarctica • Antigua and Barbuda • Argentina

Field	Details
	• Armenia • Aruba • Australia • Austria • Azerbaijan • Bahamas • Bahrain • Bangladesh • Barbados • Belarus • Belgium • Belize • Benin • Bermuda • Bhutan • Bolivia, Plurinational State of • Bonaire, Sint Eustatius and Saba • Bosnia and Herzegovina • Botswana • Bouvet Island • Brazil • British Indian Ocean Territory • Brunei Darussalam • Bulgaria • Burkina Faso • Burundi • Cambodia • Cameroon • Canada • Cape Verde • Cayman Islands • Central African Republic • Chad • Chile • China • Christmas Island • Cocos (Keeling) Islands • Colombia

Field	Details
	• Comoros • Congo • Congo, the Democratic Republic of the • Cook Islands • Costa Rica • Cote d'Ivoire • Croatia • Cuba • Curaçao • Cyprus • Czech Republic • Denmark • Djibouti • Dominica • Dominican Republic • Ecuador • Egypt • El Salvador • Equatorial Guinea • Eritrea • Estonia • Ethiopia • Falkland Islands (Malvinas) • Faroe Islands • Fiji • Finland • France • French Guiana • French Polynesia • French Southern Territories • Gabon • Gambia • Georgia • Germany • Ghana • Gibraltar • Greece • Greenland

Field	Details
	• Grenada • Guadeloupe • Guatemala • Guernsey • Guinea • Guinea-Bissau • Guyana • Haiti • Heard Island and McDonald Islands • Holy See (Vatican City State) • Honduras • Hungary • Iceland • India • Indonesia • Iran, Islamic Republic of • Iraq • Ireland • Isle of Man • Israel • Italy • Jamaica • Japan • Jersey • Jordan • Kazakhstan • Kenya • Kiribati • Korea, Democratic People’s Republic of • Korea, Republic of • Kuwait • Kyrgyzstan • Lao People’s Democratic Republic • Latvia • Lebanon • Lesotho • Liberia • Libyan Arab Jamahiriya

Field	Details
	• Liechtenstein • Lithuania • Luxembourg • Macao • Macedonia, the former Yugoslav Republic of • Madagascar • Malawi • Malaysia • Maldives • Mali • Malta • Martinique • Mauritania • Mauritius • Mayotte • Mexico • Moldova, Republic of • Monaco • Mongolia • Montenegro • Montserrat • Morocco • Mozambique • Myanmar • Namibia • Nauru • Nepal • Netherlands • New Caledonia • New Zealand • Nicaragua • Niger • Nigeria • Niue • Norfolk Island • Norway • Oman • Pakistan

Field	Details
	• Palestine • Panama • Papua New Guinea • Paraguay • Peru • Philippines • Pitcairn • Poland • Portugal • Qatar • Reunion • Romania • Russian Federation • Rwanda • Saint Barthélemy • Saint Helena, Ascension and Tristan da Cunha • Saint Kitts and Nevis • Saint Lucia • Saint Martin (French part) • Saint Pierre and Miquelon • Saint Vincent and the Grenadines • Samoa • San Marino • Sao Tome and Principe • Saudi Arabia • Senegal • Serbia • Seychelles • Sierra Leone • Singapore • Sint Maarten (Dutch part) • Slovakia • Slovenia • Solomon Islands • Somalia • South Africa • South Georgia and the South Sandwich Islands • South Sudan

Field	Details
	• Spain • Sri Lanka • Sudan • Suriname • Svalbard and Jan Mayen • Swaziland • Sweden • Switzerland • Syrian Arab Republic • Taiwan • Tajikistan • Tanzania, United Republic of • Thailand • Timor-Leste • Togo • Tokelau • Tonga • Trinidad and Tobago • Tunisia • Turkey • Turkmenistan • Turks and Caicos Islands • Tuvalu • Uganda • Ukraine • United Arab Emirates • United Kingdom • United States • Uruguay • Uzbekistan • Vanuatu • Venezuela, Bolivarian Republic of • Vietnam • Virgin Islands, British • Wallis and Futuna • Western Sahara • Yemen • Zambia

Field	Details
	• `Zimbabwe` The default value is `United States`.
`HC24__CreatedFromLead__pc`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The default value is `false`.
`HC24__DeceasedDate__pc`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Date on which patient died.
`HC24__Disabled__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The default value is `false`.
`EffectiveDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date from when the person account is active.
`EndDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date from when the person account is no longer active.
`HC24__EnrollmentType__c`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Possible values are: • `Dual` • `ESRD` • `FBDual` • `NonDual` • `PBDual` The default value is `NonDual`.
`HC24__Gender__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Possible values are: • `Decline to Specify` • `Female` • `Male` • `Other`
`HC24__IndividualId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier that supports the Individual data model. Note: The Individual data model is no longer used. Use Person Account or Contact records to represent individuals.
`HC24__IndividualType__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Possible values are: • `Group` • `Individual`
`HC24__Institution__c`	**Type** boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a patient is in an institution. The default value is `false`.
`HC24__LowIncome__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a patient falls within low income guidelines. The default value is `false`.
`HC24__MedicaidEligibilityStatus__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a patient is eligible for Medicaid. The default value is `false`.
`HC24__MedicalRecordNumber__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Unique ID in the source EHR system.
`HC24__MedicareEnrollee__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates whether the person is a new member or continued from previous year. Possible values are: • `Continued` • `New Enrollee`
`HC24__Monitored_at_Home__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Possible values are: • `No` • `Yes`
`HC24__OREC__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • `Age` • `Disabled`
`HC24__PayerType__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update
`HC24__PreferredName__pc`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Name preferred by the patient.
`HC24__PrimaryContact__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This field is a relationship field. **Relationship Name** PrimaryContact__r **Relationship Type** Lookup **Refers To** Contact
`HC24__PrimaryLanguage__pc`	**Type** picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English

Field	Details
	• Esperanto • Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin • Lingala • Livonian

Field	Details
	• Lojban • Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish

Field	Details
	• Tagalog • Tajik • Tamil • Tarantino • Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võro • Welsh • Xhosa • Yiddish • Zazaki The default value is English.
HC24__ReferrerScore__pc	**Type** double **Properties** Filter, Nillable, Sort **Description** This field is a calculated field. **Formula** IF(AND(AND(NOT(ISNULL(TotalReferrals)), NOT(ISNULL(ConvertedReferrals))),TotalReferrals!=0), ROUND((ConvertedReferrals * 100.0) / TotalReferrals,0),null)

Field	Details
HC24__SecondaryLanguage__pc	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro

Field	Details
	• Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin

Field	Details
	• Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish

Field	Details
	• Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino • Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võro • Welsh • Xhosa • Yiddish • Zazaki The default value is English.
HC24__SourceSystem__c	**Type** string **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Identifies the system that created the record and owns update rights to it. Defaults to Health1 for manually created records.
HC24__SourceSystemId__c	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update

Field	Details
	Description The identifier of the record in its source system. This field can't be encrypted.
`HC24__StatusGroup__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • `Monitored` • `NotMonitored` • `PositiveTest` • `ReadyForIntake`
`HC24__TaxId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Patient's identifier for taxation authorities.
`HC24__Testing_Status__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Possible values are: • `Negative Test` • `Positive Test` • `Test Results Pending` • `Test Scheduled` • `Testing Recommended` • `Unknown`
`HC24__TotalReferrals__pc`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update

Field	Details
	Description Count of total number of referrals submitted in the last 6 months by this referring practitioner.

SEE ALSO:

Payer

Fields on Contact

Standard and custom fields extend the standard Contact object in to represent information about an individual.

Fields

Field	Details
`ActionVisibilityId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the related ActionVisibility record. This field is a relationship field. **Relationship Name** ActionVisibility **Relationship Type** Lookup **Refers To** ActionVisibility
`Age__c`	**Type** string **Properties** Filter, Nillable, Sort **Description** Age. Calculated from `Contact.Birthdate`.
`BirthDate__c`	**Type** string **Properties** Filter, Nillable, Sort

Field	Details
	Description Date of birth.
`CountryOfBirth__c`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Individual's country of birth. Valid values: • Afghanistan • Aland Islands • Albania • Algeria • Andorra • Angola • Anguilla • Antarctica • Antigua and Barbuda • Argentina • Armenia • Aruba • Australia • Austria • Azerbaijan • Bahamas • Bahrain • Bangladesh • Barbados • Belarus • Belgium • Belize • Benin • Bermuda • Bhutan • Bolivia, Plurinational State of • Bonaire, Sint Eustatius and Saba • Bosnia and Herzegovina • Botswana

Field	Details
	• Bouvet Island • Brazil • British Indian Ocean Territory • Brunei Darussalam • Bulgaria • Burkina Faso • Burundi • Cambodia • Cameroon • Canada • Cape Verde • Cayman Islands • Central African Republic • Chad • Chile • China • Christmas Island • Cocos (Keeling) Islands • Colombia • Comoros • Congo • Congo, the Democratic Republic of the • Cook Islands • Costa Rica • Cote d'Ivoire • Croatia • Cuba • Curaçao • Cyprus • Czech Republic • Denmark • Djibouti • Dominica • Dominican Republic • Ecuador • Egypt • El Salvador • Equatorial Guinea

Field	Details
	• Eritrea • Estonia • Ethiopia • Falkland Islands (Malvinas) • Faroe Islands • Fiji • Finland • France • French Guiana • French Polynesia • French Southern Territories • Gabon • Gambia • Georgia • Germany • Ghana • Gibraltar • Greece • Greenland • Grenada • Guadeloupe • Guatemala • Guernsey • Guinea • Guinea-Bissau • Guyana • Haiti • Heard Island and McDonald Islands • Holy See (Vatican City State) • Honduras • Hungary • Iceland • India • Indonesia • Iran, Islamic Republic of • Iraq • Ireland • Isle of Man

Field	Details
	• Israel • Italy • Jamaica • Japan • Jersey • Jordan • Kazakhstan • Kenya • Kiribati • Korea, Democratic People's Republic of • Korea, Republic of • Kuwait • Kyrgyzstan • Lao People's Democratic Republic • Latvia • Lebanon • Lesotho • Liberia • Libyan Arab Jamahiriya • Liechtenstein • Lithuania • Luxembourg • Macao • Macedonia, the former Yugoslav Republic of • Madagascar • Malawi • Malaysia • Maldives • Mali • Malta • Martinique • Mauritania • Mauritius • Mayotte • Mexico • Moldova, Republic of • Monaco • Mongolia

Field	Details
	• Montenegro • Montserrat • Morocco • Mozambique • Myanmar • Namibia • Nauru • Nepal • Netherlands • New Caledonia • New Zealand • Nicaragua • Niger • Nigeria • Niue • Norfolk Island • Norway • Oman • Pakistan • Palestine • Panama • Papua New Guinea • Paraguay • Peru • Philippines • Pitcairn • Poland • Portugal • Qatar • Reunion • Romania • Russian Federation • Rwanda • Saint Barthélemy • Saint Helena, Ascension and Tristan da Cunha • Saint Kitts and Nevis • Saint Lucia • Saint Martin (French part)

Field	Details
	• Saint Pierre and Miquelon • Saint Vincent and the Grenadines • Samoa • San Marino • Sao Tome and Principe • Saudi Arabia • Senegal • Serbia • Seychelles • Sierra Leone • Singapore • Sint Maarten (Dutch part) • Slovakia • Slovenia • Solomon Islands • Somalia • South Africa • South Georgia and the South Sandwich Islands • South Sudan • Spain • Sri Lanka • Sudan • Suriname • Svalbard and Jan Mayen • Swaziland • Sweden • Switzerland • Syrian Arab Republic • Taiwan • Tajikistan • Tanzania, United Republic of • Thailand • Timor-Leste • Togo • Tokelau • Tonga • Trinidad and Tobago • Tunisia

Field	Details
	• Turkey • Turkmenistan • Turks and Caicos Islands • Tuvalu • Uganda • Ukraine • United Arab Emirates • United Kingdom • United States • Uruguay • Uzbekistan • Vanuatu • Venezuela, Bolivarian Republic of • Vietnam • Virgin Islands, British • Wallis and Futuna • Western Sahara • Yemen • Zambia • Zimbabwe
`CreatedFromLead__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the individual was created from a converted lead (`true`) or not (`false`).
`DeceasedDate`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the individual passed away.
`Gender`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The individual's gender. This is a standard field. Possible values are: • `Female` • `Male` • `Other` • `Unknown`
`Gender__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The individual's gender. This is a custom field in the Health Cloud managed package. Valid values: • Female • Male • Decline to Specify • Other
`IndividualId__c`	**Type** string **Properties** Filter, Nillable, Sort **Description** Identifier for the individual. Note: The Individual data model is no longer used. Use Person Account or Contact records to represent individuals.
`IndividualType__c`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Type of individual. Valid values: • Individual
`MaritalStatus`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The individual's marital status. Possible values are: • `Divorced` • `Married` • `Separated` • `Single` • `Widowed`
`MedicalRecordNumber`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The medical record number used to identify a patient.
`PreferredName__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Individual's preferred name.
`PrimaryLanguage__c`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** Individual's primary language. Valid values: • Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek

Field	Details
	• Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic

Field	Details
	• Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan

Field	Details
	• Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino • Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu

Field	Details
	• Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võrro • Welsh • Xhosa • Yiddish • Zazaki
`SecondaryLanguage__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Individual's secondary language. Valid values: • Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan

Field	Details
	• Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese

Field	Details
	• Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui

Field	Details
	• Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino • Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võrro • Welsh • Xhosa • Yiddish • Zazaki
`SequenceInMultipleBirth`	**Type** int

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** If the individual is part of a birth involving multiple babies, the sequence of the individual in that multiple birth.
`SourceSystemId__c`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Unique, Update **Description** The ID of an external record. This field can't be encrypted.
`SourceSystem__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** An external data source.

Fields on Event and Task (Activity)

Custom fields extend the standard Event and Task objects to represent information about an individual's activities.

Fields

Note: The fields described here belong to both the Event and Task objects. However, in Object Manager, you can find these fields on the Activity object, not the Event or Task objects. This difference is because the Activity object is a supertype entity that includes the Event and Task objects. When Activity records are created, those records are saved as Event or Task records in the API. For more information about this relationship, see the Tasks & Events Data Model on the Salesforce Architects site.

Field	Details
`Age__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The age of the activity.
`CarePlanGoal__c`	**Type** reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Represents the intended objectives of carrying out a care plan. This field is a relationship field. **Relationship Name** CarePlanGoal__r **Relationship Type** Lookup **Refers To** CarePlanGoal__c
`CarePlanProblem__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents the conditions, problems, concerns, diagnoses, and so on, whose management and mitigation are handled by this plan. This field is a relationship field. **Relationship Name** CarePlanProblem__r **Relationship Type** Lookup **Refers To** CarePlanProblem__c
`CarePlanTemplate__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The care plan template associated with this activity. This field is a relationship field. **Relationship Name** HealthCloudGA__CarePlanTemplate__r **Relationship Type** Lookup **Refers To** HealthCloudGA__CarePlanTemplate__c

Field	Details
`Category__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Describes the type of activity. Possible values are: • `Counselling` • `Diagnosis` • `Exercise` • `Vaccination`
`Conditions_Status__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the individual's current condition related to this activity. Possible values are: • `Asymptomatic` • `Asymptomatic - Declined to Participate` • `Cured` • `Evaluated - No Risk` • `Symptomatic` • `Symptomatic - Declined to Participate`
`Contract_Tracing_Status__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the individual's contract tracing status related to this activity. Possible values are: • `Completed` • `In Progress` • `Incoming` • `No Response`

Field	Details
`Gender__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The individual's gender. Possible values are: • `Decline to Specify` • `Female` • `Male` • `Other`
`Monitored_at_Home__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Indicates whether the activity was monitored at the individual's home. Possible values are: • `No` • `Yes`
`SortOrder___c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The order in which the task appears among other tasks associated with a goal.
`TaskType__c`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The list of healthcare-related tasks configured in the org. Possible values are: • `Administrative` • `Clinical` • `Other` • `Uncategorized`

Field	Details
	The default value is `Uncategorized`.
`Testing_Status__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The individual's testing status related to this activity. Possible values are: • `Negative Test` • `Positive Test` • `Test Results Pending` • `Test Scheduled` • `Testing Recommended` • `Unknown`

Fields on Lead

Standard and custom fields extend the Lead object to represent information about an incoming patient.

Fields

Field	Details
`AssignCareCoordinatorContact__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
`AssignCareCoordinatorUser__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to User object. If populated, assigns the care coordinator role based on the user record.

Field	Details
`BirthDate__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient's birthdate.
`BirthDate`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The provider's birthdate. Note: This field is available in API version 61.0 and later with the Health Cloud Provider Network Management permission set.
`CreatedFromLead__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the individual was created from a converted lead (`true`) or not (`false`).
`InsuranceGroupId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Group ID of the patient or member's insurance.
`InsuranceMemberId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Member ID of the patient or member's insurace.
`InsuranceType__c`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
`IsMarkedForPatientConversion__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Whether the lead will be converted to a patient record.
`IsOutOfNetwork__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the referral is out-of-network.
`MedicalRecordNumber__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medical record number used to identify a patient.
`NumberOfLocations__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Number of locations associated with the lead.
`Primary__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the individual is the primary member of the household (`true`) or not (`false`).

Field	Details
PrimaryDiagnosis__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.
PrimaryInsurance__c	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Primary health insurance company associated with the patient.
Priority__c	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Priority of the referral as designated by the referring provider.
ReasonForOutOfNetworkReferral__c	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Reason the referral is sent out-of-network.
ReasonForReferral__c	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Reason for the referral.
ReferralStatus__c	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Indicates status of referral processing.

Field	Details
ReferredToOrganization__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the organization receiving or fulfilling the referral.
ReferredToPractitioner__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the practitioner to whom the patient or member is being referred.
ReferredToUser__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the user to whom the referral is sent.
ReferringOrganization__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the referring organization.
ReferringPractitioner__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the practitioner who submitted the referral.
ReferringUser__c	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the user who submitted the referral.

Field	Details
`RelatedAccount__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Look up to the account of the patient or member who is being referred.
`SecondaryDiagnosis__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.
`SourceSystemId__c`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The ID of an external record. This field can't be encrypted.
`SourceSystem__c`	**Type** string **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The system that created the record and owns updating rights for it.
`Specialty__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Specialty associated with the referral.
`Specialty`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Specialty associated with the provider.

Field	Details
	Note: This field is available in API version 61.0 and later with the Health Cloud Provider Network Management permission set.
`TertiaryDiagnosis__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.
`TypeOfService__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Type of service requested.

Fields on Opportunity

Standard and custom fields extend the Opportunity object to represent information about an incoming patient.

Fields

Field	Details
`AssignCareCoordinatorContact__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
`AssignCareCoordinatorUser__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to User object. If populated, assigns the care coordinator role based on the user record.

Field	Details
`BirthDate__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The patient's birthdate.
`CreatedFromLead__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the individual was created from a converted lead (`true`) or not (`false`).
`PrimaryDiagnosis__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.
`InsuranceGroupId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Group ID of the patient or member's insurance.
`InsuranceMemberId__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Member ID of the patient or member's insurace.
`InsuranceType__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
`IsMarkedForPatientConversion__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Whether the lead will be converted to a patient record.
`IsOutOfNetwork__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates that the referral is out-of-network.
`MedicalRecordNumber__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The medical record number used to identify a patient.
`NumberofLocations__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Number of locations associated with the lead.
`Primary__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicates whether the individual is the primary member of the household (`true`) or not (`false`).
`PrimaryInsurance__c`	**Type** picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Primary health insurance company associated with the patient.
`Priority__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Priority of the referral as designated by the referring provider.
`ReasonForOutOfNetworkReferral__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Reason the referral is sent out-of-network.
`ReasonForReferral__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Reason for the referral.
`ReferralReceivedDate__c`	**Type** date **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Date referral was received by the organization.
`ReferredToOrganization__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the organization receiving or fulfilling the referral.

Field	Details
`ReferredToPractitioner__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the practitioner to whom the patient or member is being referred.
`ReferredToUser__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the user to whom the referral is sent.
`ReferringOrganization__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the referring organization.
`ReferringPractitioner__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the practitioner who submitted the referral.
`ReferringUser__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Name of the user who submitted the referral.
`SecondaryDiagnosis__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.

Field	Details
`SourceSystemId__c`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The ID of an external record. This field can't be encrypted.
`SourceSystem__c`	**Type** string **Properties** Create, Defaulted on create, Filter, Group, Nillable, Sort, Update **Description** The system that created the record and owns updating rights for it.
`Specialty__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Specialty associated with the referral.
`TertiaryDiagnosis__c`	**Type** reference **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Lookup to the HealthcareDiagnosis object.
`TypeOfService__c`	**Type** picklist **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Type of service requested.

Health Cloud Referral Management Fields on Contact, Lead, and Opportunity

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

Contact

These custom fields on the Contact standard object support referral management.

- ConvertedReferrals__c
- ReferrerScore__c
- TotalReferrals__c

Lead

These custom fields on the Lead standard object support referral management.

- AnticipatedDischargeDate__c
- Diagnosis__c
- DischargeDate__c
- EmergencyContactFirstName__c
- EmergencyContactLastName__c
- EmergencyContactPhone__c
- EmergencyContactRelationship__c
- Face-to-FaceEncounterDate__c
- Gender__c
- Homebound__c
- InsuranceGroupId__c
- InsuranceMemberId__c
- InsuranceType__c
- IsOutOfNetwork__c
- Language__c
- PrimaryCareProvider__c
- PrimaryDiagnosisDescription__c
- PrimaryInsurance__c
- Priority__c
- ReasonforDisqualification
- ReasonForOutOfNetworkReferral__c
- ReasonForReferral__c
- ReferralStatus__c
- ReferredToOrganization__c
- ReferredToPractitioner__c
- ReferredToUser__c
- ReferrerAdmitDate__c
- ReferringContactName__c
- ReferringContactPhone__c
- ReferringNPI__c
- ReferringOrganization__c

- ReferringPractitioner__c
- ReferringUser__c
- RelatedAccount__c
- SecondaryDiagnosisDescription__c
- SecondaryInsurance__c
- SecondaryInsuranceID__c
- SigningProvider__c
- Specialty__c
- SSN__c
- Start/ResumptionofCareDate__c
- TypeOfService__c

Opportunity

These custom fields on the Opportunity standard object support referral management.

- Diagnosis__c
- InsuranceGroupId__c
- InsuranceMemberId__c
- InsuranceType__c
- IsOutOfNetwork__c
- PrimaryInsurance__c
- Priority__c
- ReasonForOutOfNetworkReferral__c
- ReferralReceivedDate__c
- ReferredToOrganization__c
- ReferredToPractitioner__c
- ReferredToUser__c
- ReferringOrganization__c
- ReferringPractitioner__c
- ReferringUser__c
- Specialty__c
- TypeOfService__c

Fields on Service Appointment

Standard and custom fields extend the standard Service Appointment object to represent information about a healthcare appointment.

Fields

Field	Details
StatusReason	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A higher-level category for explaining the value given as the status of the appointment. The picklist includes the following values, which can be customized: • `None`—Default value. • `Proposed` • `NoShow` • `Rejected`

Working With Electronic Health Records

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in Salesforce.

Salesforce is committed to interoperability and the use of standards to facilitate the exchange of health data. As a voting member of HL7.org, Salesforce can share excerpts of HL7 standards, post the standards on Salesforce digital assets, and use HL7 organizational and "Care Connected" logos. Here we reference some of the key data elements in the HL7 standards to facilitate mapping to the Salesforce data model.

Note: Elements that aren't mapped here are not yet supported. We are continuing to map additional elements.

Mapping FHIR v4.0 to Salesforce Standard Objects
The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. The Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

Store HL7 v2.3 Messages in Salesforce Standard Objects
Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because the Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

Mapping FHIR v4.0 to Salesforce Standard Objects

The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. The Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

Considerations for Integration

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

Address

The `Address` FHIR resource maps to the `ContactPointAddress` object in Salesforce.

AdverseEvent

The `AdverseEvent` FHIR resource maps to the `AdverseEvent` objects in Salesforce.

AllergyIntolerance

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

Annotation

The `Annotation` FHIR resource maps to the `AuthorNote` object in Salesforce.

Attachment

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

CarePlan

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `Care PlanActivityDetail` objects in Salesforce.

CodeableConcept

The `CodeableConcept` FHIR resource maps to the `CodeSetBundleBundle` object in Salesforce.

Coding

The `Coding` FHIR resource maps to the `CodeSet` object in Salesforce.

CommunicationRequest

The `CommunicationRequest` FHIR resource maps to the `TrackedCommunication` and `TrackedCommunicationDetail` objects in Salesforce.

Condition

The `Condition` FHIR resource maps to the `HealthCondition` object in Salesforce.

ContactPoint

The `ContactPoint` FHIR resource maps to the `ContactPointPhone` object in Salesforce.

CRDMetricData

The `CRDMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoResponseCoverage`, `SvcInfoRespCoverageDetail`, `ServiceInfoResponseAction` `ServiceInfoRespSuggestion`, `ServiceInfoRespOvrideOpt` objects.

Device

The `Device` FHIR resource maps to the `Asset` and `CareRegisteredDevice` objects in Salesforce.

DiagnosticReport

The `diagnosticReport` FHIR resource maps to the `DiagnosticSummary` object in Salesforce.

DocumentReference

The `DocumentReference` FHIR resource maps to the `DiagnosticSummary` and `DiagnosticSummaryDetail` objects in Salesforce.

Dosage

The `Dosage` FHIR resource maps to the `PatientMedicationDosage` object in Salesforce.

DTRMetricData

The `DTRMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoRequestOperation`, and `ServiceInfoResponseCoverage` objects.

DTRQuestionnaireResponse

The `DTRQuestionnaireResponse` FHIR resource maps to the `Assessment` and `AssessmentReason` object.

DTRStdQuestionnaire

The `DTRStdQuestionnaire` FHIR resource maps to the `AssessmentDefinition`, `AssessmentQuestion`, `AssessmentQuestionResponse`, and `AssessmentQuestionVersion` objects.

Encounter

The `Encounter` FHIR resource maps to the `ClinicalEncounter`, `ClinicalEncounterDiagnosis`, `ClinicalEncounterFacility`, `ClinicalEncounterIdentifier`, `ClinicalEncounterProvider`, `ClinicalEncounterReason`, and `ClinicalEncounterSvcRequest` objects in Salesforce.

EpisodeOfCare

The `episodeOfCare` FHIR resource maps to the `CareEpisode` and `CareEpisodeDetail` objects in Salesforce.

Flag

The `Flag` FHIR resource maps to the `ClinicalAlert` object in Salesforce.

Goal

The `Goal` FHIR resource maps to the `GoalAssignment` and `GoalAssignmentDetail` objects in Salesforce.

HumanName

The `HumanName` FHIR resource maps to the `PersonName` object in Salesforce.

Identifier

The `Identifier` FHIR resource maps to the `Identifier` object in Salesforce.

Immunization

The `Immunization` FHIR resource maps to the `PatientImmunization` and `PatientHealthReaction` objects in Salesforce.

InformationOrigin

The `CRDMetricData` FHIR resource maps to the `AssessmentQuestionResponse` object.

Location

The `Location` FHIR resource maps to the `HealthcareFacility` and `Location` objects in Salesforce.

Medication

The `medication` FHIR resource maps to the `Medication` object in Salesforce.

MedicationRequest

The `MedicationRequest` FHIR resource maps to the `MedicationRequest` object in Salesforce.

MedicationStatement

The `medicationStatement` FHIR resource maps to the `MedicationStatement` object in Salesforce.

Observation

The `observation` FHIR resource maps to the `CareObservation` and `CareObservationComponent` objects in Salesforce.

Organization

The `Organization` FHIR resource maps primarily to the `Account` object in Salesforce.

PASClaim

The `PASClaim` FHIR resource maps to the `CareDiagnosis`, `CareRequest`, `CareRequestDrug`, `CareRequestItem`, `CareRequestReviewer`, and `Identifier` obejcts.

PASClaimResponse

The `PASClaimResponse` FHIR resource maps to the `CareProcessingError`, `AuthorNote`, `TrackedCommunication`, and`TrackedCommunicationDetail`objects.

PASMetricData

The `PASMetricData` FHIR resource maps to the `CareRequestExchangeInfo` object.

Patient

The `Patient` FHIR resource maps to the `Account` and `Contact` objects in Salesforce. Patients are modeled using Person Accounts.

Practitioner

The `Practitioner` FHIR resource maps to the `HealthcareProvider` object and person accounts in Salesforce.

PractitionerRole

The `practitionerRole` FHIR resource maps to the `HealthcarePractitionerFacility` and `CareProviderFacilitySpecialty` objects in Salesforce.

Procedure

The `procedure` FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

RelatedPerson

The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation__c` object.

ResearchStudy

The `ResearchStudy` FHIR resource maps to the `ResearchStudy` objects in Salesforce.

ServiceRequest

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequest Detail` objects in Salesforce.

Subscription

The `Subscription` FHIR resource maps to the `InteropTopicSubscription`, `InteropTopicSubscriptionDtl`, `InteropTopicSubcrParameter`, and `InteropTopicSubcrFilter`objects in Salesforce.

SubscriptionTopic

The `SubscriptionTopic` FHIR resource maps to the `InteropTopic`, `InteropTopicDetail`, `InteropTopicTriggerCriteria`, `InteropTopicFilter`and `InteropTopicNtfcnResource`objects in Salesforce.

Timing

The `Timing` FHIR resource maps to the `ActivityTiming` object in Salesforce.

SEE ALSO:

Clinical Data Model

Clinical Data Model

Considerations for Integration

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions.

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

A middleware integration solution is required to convert messages from HL7 and FHIR-based systems to the fields and objects in Salesforce. But before you integrate, here are a few things to remember:

- The `HumanName` FHIR resource maps to the `PersonName` field in Salesforce. The FHIR resource stores names in the `FirstName`, `MiddleName`, and `LastName` fields, while Salesforce's clinical data model stores information in the `FirstName`, `LastName`, and `FullName` fields. `LastName` can store the family name and any middle name, or any consequent names after the first name. `FullName` stores the combination of the patient's first and last name. The `ParentRecordId` field relates this name to the person by referencing the Account or Contact record of the person's Person Account.
- If a coding or codeable concept in FHIR has a value set with conceptually simple values, then Salesforce uses a picklist. For example, the FHIR `identifier.use` resource, which is a code data type, maps to the `Identifier.IdUsageType` field of the Identifier object, which is a picklist in Salesforce.
- For resources that FHIR defines as code data types, Salesforce uses a string. For example, the FHIR `coding.code` resource, which is code data type, maps to the `CodeSet.Code` field of the CodeSet object, which is a string in Salesforce.
- For two resources that FHIR defines as URI, Salesforce uses a string. These two resources are the `Identifier.SourceSystem` field and the `CodeSet.SourceSystem` field. The FHIR `identifier.system` resource, which is a URI, maps to the `Identifier.SourceSystem` field of the Identifier object, which is a string in Salesforce. Similarly, the FHIR `coding.system` resource, which is a URI, maps to the `CodeSet.SourceSystem` field of the CodeSet object, which is also a string in Salesforce.
- According to FHIR, CodeableConcept has a zero-to-many coding resource. Because Salesforce doesn't support zero-to-many references, Code Set Bundle flattens this zero-to-many reference to 15 zero-to-one Code Set references. The Code Set references are `CodeSet1Id`, `CodeSet2Id`, `CodeSet3Id`, and so on, until `CodeSet15Id`.

Salesforce doesn't have data types for periods, quantities, ranges, and ratios. Instead, resources that need these data types are flattened to sets of two or three fields in their implementation.

- Period fields are flattened into a set of start date and end date fields. For example, `allergyIntolerance.onset.onset Period` in the FHIR specification maps to the `AllergyIntolerance.OnsetStartDateTime` and `Allergy Intolerance.OnsetEndDateTime` fields in Salesforce.
- Quantity fields are flattened into a combination of a numeric quantity and unit fields. The unit field indicates the unit of measure. The quantity field, which is a double field, represents the numeric value. For example, `medicationRequest.dispense Request.initialFill.quantity` is flattened into a set of quantity and unit fields.
- Range fields are flattened into a set of upper and lower limits and unit fields. To reference the unit, we have a Lookup to the UnitofMeasure object. For example, `procedure.performed.performedRange` in the FHIR specification maps to the `PatientMedicalProcedure.PerformedAtAgeLowerLimit`, `PatientMedicalProcedure.PerformedAt AgeUpperLimit`, and `PatientMedicalProcedure.PerformedAgeRangeUnit` fields in Salesforce.

- Ratio fields are flattened into a set of numerator and denominator fields. If the ratio refers to a quantity, then a unit field is added. To reference the unit, we have a Lookup to the UnitofMeasure object. For example, `serviceRequest.quantity.quantityRatio` in the FHIR specification maps to the `ClinicalServiceRequest.QuantityNumerator`, `ClinicalServiceRequest.QuantityDenominator`, and `ClinicalServiceRequest.QuantityNumeratorUnitId` fields in Salesforce.

Address

The `Address` FHIR resource maps to the `ContactPointAddress` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Address map to the fields in Salesforce.

Table 1: Address - Salesforce

Address Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`use`	`ContactPointAddress.UsageType`	Picklist	0.1	FHIR defines `ContactPointAddress.use` as a code set. However, the Salesforce implementation of `ContactPointAddress.ContentType` is a picklist.
`type`	N/A	N/A	N/A	Not supported
`text`	N/A	N/A	N/A	Not supported
`line`	`ContactPointAddress.Street`	String	0.1	While FHIR defines `address.line` as zero-many, Salesforce supports only one string for each record. If you have multiple lines, it's recommended to merge them into a single string before passing it to Salesforce.
`city`	`ContactPointAddress.City`	String	0.1	N/A
`district`	N/A	N/A	N/A	Not supported
`state`	`ContactPointAddress.State`	String	0.1	N/A
`postalCode`	`ContactPointAddress.PostalCode`	String	0.1	N/A
`country`	`ContactPointAddress.Country`	String	0.1	N/A
`period`	`ContactPointAddress.ActiveFromDate`	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation flattens `address.period` to a set of from and to dates.
	`ContactPointAddress.ActiveToDate`	Date	0.1	

AdverseEvent

The `AdverseEvent` FHIR resource maps to the `AdverseEvent` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for adverseEvent map to the fields in Salesforce.

Table 2: adverseEvent - Salesforce

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`status`	`AdverseEventEntry.Status`	Dynamic Enum	1.1	While FHIR defines `adverseEventEntry.status` as a code set, the Salesforce implementation of `AdverseEventEntry.Status` is text.
`actuality`	`AdverseEventEntry.Type`	Dynamic Enum	1.1	While FHIR defines `adverseEventEntry.actuality` as a code set, the Salesforce implementation of `AdverseEventEntry.type` is dynamic enum.
`category`	`AdverseEventEntry.Category`	Picklist (Multi-Select)	0.M	While FHIR defines `adverseEventEntry.category` as a code set bundle, the Salesforce implementation of `AdverseEventEntry.Category` is picklist (Multi-Select).
`code`	`AdverseEventEntry.EventCode`	Lookup: Code Set, Code Set Bundle	0.1	While FHIR defines `adverseEventEntry.eventCode` as a code set bundle, the Salesforce implementation of `AdverseEventEntry.EventCode` is a lookup.
`subject`	`AdverseEventEntry.Subject`	Polymorphic Lookup: Care Program Enrollee, Account, Team Member, Care ProgramGroup, Team, Health CareProvider	1.1	N/A
`encounter`	`AdverseEventEntry.ClinicalEncounter`	Lookup: Clinical Encounter	0.1	N/A
`cause`	`AdverseEventEntry.CauseStartDateTime`	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `adverseEvent.cause` is flattened into a set of cause start date time and cause end date time fields.
	`AdverseEventEntry.CauseEndDateTime`	Date/Time	0.1	

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`effect`	`AdverseEventEntry.EventStartDateTime`	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `adverseEvent.effect` is flattened into a set of event start date time and event end date time fields.
	`AdverseEventEntry.EventEndDateTime`	Date/Time	0.1	
detected	`AdverseEventEntry.DetectedDate`	Date/Time	0.1	N/A
recordedDate	AdverseEventEntry.Recorded Date	Date/Time	0.1	N/A
resultingEffect	AdverseEventResultingEffect .Effect	Lookup: Health Condition, Care Observation	1.1	While FHIR defines `adverseEvent ResultingEffect.resultingEffect` as a zero-to-many resource, the Salesforce implementation of `AdverseEvent ResultingEffect.Effect` is one-to-many.
`location`	AdverseEventEntry.Location	Lookup: Healthcare Facility, Care Program Site	0.1	N/A
`seriousness`	AdverseEventEntry.Severity	Picklist	0.1	While FHIR defines `adverseEventEntry .Severity` as a code set bundle, the Salesforce implementation of `AdverseEvent Entry.Severity` is picklist.
outcome	AdverseEventOutcome .OutcomeCode	Lookup: Code Set, Code Set Bundle	1.1	While FHIR defines `adverseEvent Outcome.outcome` as a CodeSetBundle, the Salesforce implementation of `AdverseEvent Outcome.OutcomeCode` is a lookup.
recorder	AdverseEventEntry.RecordedBy	Lookup: Account Care Program Enrollee	1.1	While FHIR defines `adverseEventOutcome .recorder` as a zero-to-many resource, the Salesforce implementation of `AdverseEvent Outcome.RecordedBy` is one-to-one.
participant .function	AdverseEventParty.Role	Dynamic Enum	0.1	N/A
participant .actor	AdverseEventParty.Party	Lookup: Account, Contact, Care Program Enrollee, Healthcare Facility, Care	1.1	N/A

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Registered Device, Healthcare Practitioner Facility		
expectedIn ResearchStudy	AdverseEventEntry.Expected	Boolean	0.1	N/A
`suspect Entity .instance`	`AdverseEventCause. Cause`	Lookup: Patient Immunization, Medication, Medication Statement, Research Study, Patient Medical Procedure, Care Registered Device	1.1	While FHIR defines `adverseEventCause .suspectEntity.instance` as a Code SetBundle, the Salesforce implementation of `AdverseEventCause.Cause` is a lookup.
suspectEntity. causality .assessment Method	AdverseEventCause.Assessment MethodCode	Lookup: Code Set, CodeSet Bundle	0.1	N/A
suspectEntity. causality.entity Relatedness	AdverseEventCause.Probability	Dynamic Enum	0.1	N/A
`suspect Entity. causality .author`	AdverseEventCause.AuthoredBy	Polymorphic Lookup: Account, Contact, User, Healthcare Facility, Healthcare Practitioner Facility, ResearchStudy Participant	0.1	N/A
contributing Factor.item	AdverseEventContributing Factor.ContributingFactor	Polymorphic Lookup: Health Condition, Care Observation,	1.M	While FHIR defines `adverseEvent ContributingFactor.contributing Factor.item` as a zero-to-many resource, the Salesforce implementation of `Adverse`

Adverse Event Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Allergy Intolerance, Patient Immunization, CareRegistered Device, Medication, Medication Statement, Diagnostic Summary, PatientMedical Procedure, Medication Administration		`EventContributingFactor.ContributingFactor` is one-to-many.
preventive Action.item	AdverseEventAction.ActionCode	Polymorphic Lookup: Code Set, CodeSet Bundle	0.1	While FHIR defines `adverseEventAction.preventiveAction.item` as a one-to-one resource, the Salesforce implementation of `AdverseEventAction.ActionCode` is zero-to-one.
mitigating Action.item	AdverseEventAction.ActionCode	Polymorphic Lookup: Code Set, CodeSet Bundle	0.1	While FHIR defines `adverseEventAction.mitigatingAction.item` as a one-to-one resource, the Salesforce implementation of `AdverseEventAction.ActionCode` is zero-to-one.
supportingInfo .item	AdverseEventSupporting Information.Supporting Information	Polymorphic Lookup: Health Condition, Care Observation, Allergy Intolerance, Patient Immunization, Diagnostic Summary, Medication, Medication Statement	1.1	N/A

AllergyIntolerance

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for allergyIntolerance map to the fields in Salesforce.

Table 3: allergyIntolerance - Salesforce

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for an allergy intolerance is represented as `Identifier` records that reference the AllergyIntolerance record using their `Identifier.ParentRecordId` field.
`clinicalStatus`	`AllergyIntolerance.Status`	Picklist	0.1	While FHIR defines `allergyIntolerance.clinicalStatus` as a code set bundle, the Salesforce implementation of `AllergyIntolerance.Status` is picklist.
`verificationStatus`	`AllergyIntolerance.VerificationStatus`	Picklist	0.1	While FHIR defines `allergyIntolerance.verificationStatus` as a code set bundle, the Salesforce implementation of `AllergyIntolerance.VerificationStatus` is picklist.
`type`	`AllergyIntolerance.Type`	Picklist	0.1	While FHIR defines `allergyIntolerance.category` as a code set bundle, the Salesforce implementation of `AllergyIntolerance.Categories` is a picklist.
`category`	`AllergyIntolerance.Category`	Multi-Select Picklist	0.M	While FHIR defines `allergyIntolerance.category` as a code set bundle, the Salesforce implementation of `AllergyIntolerance.Category` is a picklist.
`criticality`	`AllergyIntolerance.Severity`	Picklist	0.1	While FHIR defines `allergyIntolerance.criticality` as a code set bundle, the Salesforce implementation of `AllergyIntolerance.Severity` is picklist.
`code`	`AllergyIntolerance.CodeId`	Lookup: `CodeSetBundle`	1.1	N/A
`patient`	`AllergyIntolerance.PatientId`	Master-Detail Reference: `Account`	1.1	N/A
`encounter`	`AllergyIntolerance.ClinicalEncounterId`	Lookup: `ClinicalEncounter`	0.1	N/A

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
onset.onsetDateTime	AllergyIntolerance.OnsetStartDateTime	DateTime	0.1	AllergyIntolerance.OnsetStartDateTime is used as both the equivalent of allergyIntolerance.onset.onsetDateTime and the start date of allergyIntolerance.onset.onsetPeriod
onset.onsetAge	N/A	N/A	N/A	Not supported
onset.onsetPeriod	AllergyIntolerance.OnsetStartDateTime	DateTime	0.1	Since Salesforce doesn't natively support the period data type, allergyIntolerance.onset.onsetPeriod is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of allergyIntolerance.onset.onsetDateTime
	AllergyIntolerance.OnsetEndDateTime	DateTime	0.1	
onset.onsetRange	N/A	N/A	N/A	Not supported
onset.onsetString	N/A	N/A	N/A	Not supported
recordedDate	AllergyIntolerance.RecordCreationDateTime	DateTime	0.1	N/A
recorder	AllergyIntolerance.RecordCreatorId	Polymorphic Lookup: Account, Healthcare.Provider	0.1	N/A
asserter	AllergyIntolerance.AssertionSourceId	Polymorphic Lookup: Account, Healthcare.Provider	0.1	N/A
lastOccurrence	AllergyIntolerance.LastOccurenceDateTime	DateTime	0.1	N/A
note	N/A	N/A	N/A	Not supported
reaction	PatientHealthReaction	Object	0.M	The reaction information for an allergy intolerance is represented as PatientHealthReaction records that reference the Allergy

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Intolerance record using their `Patient HealthReaction.ParentId` field.
`reaction .substance`	`PatientHealthReaction .CausativeSubstanceId`	Lookup: `CodeSet Bundle`	0.1	N/A
`reaction .manifestation`	`PatientHealthReaction .ManifestedSymptomId`	Lookup: `CodeSet Bundle`	0.1	While FHIR defines `allergyIntolerance .reaction.manifestation` as a one-to-many resource, the Salesforce implementation of `PatientHealth Reaction.ManifestedSymptomId` is zero-to-one.
`reaction .description`	`PatientHealthReaction .Details`	String	0.1	N/A
`reaction .onset`	`PatientHealthReaction .ReactionDateTime`	DateTime	0.1	N/A
`reaction .severity`	`PatientHealthReaction .Severity`	Picklist	0.1	While FHIR defines `allergyIntolerance .reaction.severity` as a code set bundle, the Salesforce implementation of `Patient HealthReaction.Severity` is a picklist.
`reaction .exposure Route`	`PatientHealthReaction .ExposureRouteId`	Lookup: `CodeSet Bundle`	0.1	N/A
`reaction .note`	`N/A`	N/A	N/A	Not supported

SEE ALSO:

AllergyIntolerance

Annotation

The `Annotation` FHIR resource maps to the `AuthorNote` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Annotation map to the fields in Salesforce.

Table 4: Annotation - Salesforce

Annotation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`author.authorReference`	`AuthorNote.AuthorId`	Lookup: Account, Contact, Healthcare Provider	0.1	N/A
`author.authorString`	`AuthorNote.AuthorName`	String	0.1	N/A
`time`	`AuthorNote.AuthoredDateTime`	DateTime	0.1	N/A
`text`	`ActivityTiming.NoteText`	Double	0.1	N/A

Attachment

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Attachment map to the fields in Salesforce.

Table 5: Attachment - Salesforce

Attachment Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`contentType`	`Attachment.ContentType`	String	0.1	FHIR defines `Attachment.use` as a code set. However, the Salesforce implementation of `Attachment.ContentType` is a string.
`language`	`DiagnosticSummary.AttachmentLanguage`	String	0.1	FHIR defines `Attachment.use` as a code set. However, the Salesforce implementation of `DiagnosticSummary.AttachmentLanguage` is a string.
`data`	`Attachment.Body`	Base64	0.1	N/A
`url`	N/A	N/A	N/A	Not supported
`size`	`Attachment.BodyLength`	Double	0.1	N/A
`hash`	N/A	N/A	N/A	Not supported
`title`	`Attachment.Name`	String	0.1	N/A
Creation	`Attachment.CreatedDate`	DateTime	0.1	N/A

CarePlan

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `CarePlanActivityDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for CarePlan map to the fields in Salesforce.

Table 6: CarePlan - Salesforce

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a care plan is represented as `Identifier` records that reference the `CarePlan` record using their `Identifier.ParentRecordId` field.
`instantiatesCanonical`	N/A	N/A	N/A	Not supported
`instantiatesUri`	N/A	N/A	N/A	Not supported
`basedOn`	`CarePlanDetail.DetailType`	Picklist	0.M	Select Based On as the picklist value in detailType. .
	`CarePlanDetail.DetailRecordId`	Lookup: `CarePlan`		Select Care Plan as the domain set in DetailRecordId.
`replaces`	`CarePlanDetail.DetailType`	Picklist	0.M	Select Replaced Care Plan as the picklist value in detailType. .
	`CarePlanDetail.DetailRecordId`	Lookup: `CarePlan`		Select Care Plan as the domain set in DetailRecordId.
`partOf`	`CarePlanDetail.DetailType`	Picklist	0.M	Select Part Of as the picklist value in detailType. .
	`CarePlanDetail.DetailRecordId`	Lookup: `CarePlan`		Select Care Plan as the domain set in DetailRecordId.
`status`	`CarePlan.Status`	Picklist	1.1	While FHIR defines this field as a code, the Salesforce implementation is a picklist.
`intent`	CarePlan.AuthorizationType	Picklist	0.1	While FHIR defines this field as a one-to-one code, the salesforce implementation is a zero-to-one picklist.
category	`CarePlanDetail.DetailType`	Picklist	0.M	Select Category as the picklist value in detailType. .
	`CarePlanDetail.DetailCodeId`	Lookup: `CodeSet`		

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Bundle, CodeSet		
title	CarePlan.Name	Text	1.1	While FHIR defines this as a zero-to-one value, the Salesforce implementation is one-to-one..
description	CarePlan.Description	Text Area	0.1	N/A
subject	CarePlan .ParticipantId	Lookup: Account	1.1	The Salesforce implementation doesn't support Groups.
encounter	CarePlan.Clinical EncounterId	Lookup: Clinical Encounter	0.1	N/A
period	CarePlan.CreatedDate	DateTime	0.1	While FHIR defines this field as a Period field, the Salesforce implementation uses a pair of DateTime fields.
	CarePlan.EndDate	DateTime	0.1	
created	CarePlan.StartDate	Date	0.1	N/A
author	CarePlan.AuthorId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device	0.1	The Salesforce implementation doesn't support careTeam calues for this field.
contributor	CarePlanDetail.Detail Type	Picklist	0.M	Select Part Of as the picklist value in detailType. .
	CarePlanDetail.Detail RecordId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device		Select an appropriate domain set for DetailRecordId.
careTeam	CaseTeam	Object	0.M	Create case teams for the Case record that's the parent record of the CarePlan record.
status Reason	CarePlan.statusReason	Text	0.1	N/A

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
addresses	CarePlanDetail.DetailType	Picklist	0.M	Select Addressed Item as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: HealthCondition		Select HealthCondition as the domain set for DetailRecordId.
supportingInfo	CarePlanDetail.DetailType	Picklist	0.M	Select Supporting Information as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: CarePlan,Account,Healthcare Provider,Healthcare Practitioner Facility,Care Registered Device,HealthCondition		Select an appropriate domain set for DetailRecordId.
goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan using the ParentRecordId field.
activity	CarePlanActivity	Object	0.M	The activity subset of a carePlan FHIR resource is represented in Salesforce as CarePlanActivity records that reference the care plan as its parent.
activity.outcomeCodeableConcept	CarePlanActivityDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType. .
	CarePlanActivityDetail.DetailCodeId	Lookup: CodeSetBundle, CodeSet		N/A
activity.				
activity.outcomeReference	CarePlanActivityDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detail Type. .
	CarePlanActivityDetail.DetailRecordId	Lookup: ClinicalEncounter,PatientMedicalProcedure,HealthCondition,CareObservation,DiagnosticSummary,Account,Healthcare Provider,Healthcare Practitioner Facility,Care		Select an appropriate domain set for Detail RecordId.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Registered Device		
activity .progress	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlanActivity records as their parent.
activity .reference	CarePlanActivity .ReferenceRecordId	Lookup: Medication Statement,Medication Request,Clinical Service Request	0.1	The Salesforce implementation of this field doesn't support Appointment, CommunicationRequest, DeviceRequest, NutritionOrder, VisionPrescription, and RequestGroup.
	CarePlanActivity .ReferenceTaskId	Lookup: Task	0.1	The Salesforce implementation implements the Task data type for this field as a separate field on the object.
activity .detail .kind	CarePlanActivity .ActivityType	Picklist	0.1	While FHIR defines this field as a code, the Salesforce implementation is a code.
activity .detail .instantiates Canonical	N/A	N/A	N/A	Not supported
activity .detail .instantiates Uri	N/A	N/A	N/A	Not supported
activity .detail .code	CarePlanActivity .ActivityCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .reason Code	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detailType. .
	CarePlanActivity Detail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
activity .detail .reason Reference	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: Health Condition,Care		Select an appropriate domain set for Detail RecordId.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Observation, DiagnosticSummary		
activity.detail.goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan activity using the ParentRecordId field.
activity.detail.status	CarePlanActivity.Status	Picklist	0.1	While FHIR defines this field as a one-to-one code, the Salesforce implementation is a zero-to-one picklist.
activity.detail.statusReason	CarePlanActivity.StatusReasonCodeId	Lookup: CodeSetBundle, CodeSet	0.1	N/A
activity.detail.doNotPerform	CarePlanActivity.ProhibitedActivity	Picklist	0.1	The Salesforce implementation is a picklist with the values Default, True, and False.
activity.detail.scheduledTiming	CarePlanActivity.ActivityTimingId	Lookup: ActivityTiming	0.1	N/A
activity.detail.scheduledPeriod	CarePlanActivity.ScheduledPeriodStartDateTime	DateTime	0.1	The Salesforce implementation uses a pair of DateTime fields instead of a period field.
	CarePlanActivity.ScheduledPeriodEndDateTime	DateTime	0.1	
activity.detail.scheduledString	CarePlanActivity.ScheduleDescription	Text	0.1	N/A
activity.detail.location	CarePlanActivity.LocationId	Lookup: Location, HealthcareFacility	0.1	N/A
activity.detail.performer	CarePlanActivityDetail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivityDetail.DetailRecordId	Lookup: Account, HealthcareProvider, HealthcarePractitioner		Select an appropriate domain set for Detail RecordId. The Salesforce implementation doesn't support careTeam and healthService values for this field.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Facility,CareRegisteredDevice		
activity.detail.productCodeableConcept	CarePlanActivity.AdministeredProductCodeId	Lookup: CodeSetBundle, CodeSet	0.1	N/A
activity.detail.productReference	CarePlanActivity.AdministeredProductId	Lookup: Medication	0.1	N/A
activity.detail.dailyAmount	CarePlanActivity.DailyDoseQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity.DailyDoseUnitId	Lookup: UnitOfMeasure	0.1	
activity.detail.quantity	CarePlanActivity.SuppliedQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity.SuppliedQuantityUnitId	Lookup: UnitOfMeasure	0.1	
activity.detail.description	CarePlanActivity.Description	Text	0.1	N/A
note	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlan records as their parent.

CodeableConcept

The `CodeableConcept` FHIR resource maps to the `CodeSetBundleBundle` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for CodeableConcept map to the fields in Salesforce.

Table 7: `CodeableConcept` - Salesforce

Codeable Concept Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`coding`	`CodeSet Bundle.CodeSet1Id`, `CodeSet Bundle.CodeSet2Id`, `CodeSet Bundle.CodeSet3Id`,... and `CodeSet Bundle.CodeSet15Id`	Lookup: `CodeSet`	0.1	FHIR defines `CodeableConcept.coding` as a zero-to-many reference. However, the Salesforce implementation has flattened this into fifteen zero-to-one references to `CodeSet`
`text`	`CodeSetBundle.Name`	String	0.1	N/A

SEE ALSO:

CodeSetBundle

Coding

The `Coding` FHIR resource maps to the `CodeSet` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Coding map to the fields in Salesforce.

Table 8: Coding - Salesforce

Coding Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`system`	`CodeSet.SourceSystem`	String	0.1	FHIR defines `coding.system` as a URI. However, the Salesforce implementation of `CodeSet.SourceSystem` is a string because Salesforce doesn't support the URI data type.
`version`	`CodeSet.SystemVersion`	String	0.1	N/A
`code`	`CodeSet.Code`	String	0.1	FHIR defines `coding.code` as a code data type. However, the Salesforce implementation of `CodeSet.Code` is a string because Salesforce doesn't support the Code data type.
`display`	`CodeSet.Name`	String	0.1	N/A

Coding Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`user Selected`	`CodeSet.IsPrimary`	Boolean	0.1	N/A

SEE ALSO:

CodeSet

CommunicationRequest

The `CommunicationRequest` FHIR resource maps to the `TrackedCommunication` and `TrackedCommunicationDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for CommunicationRequest map to the fields in Salesforce.

Table 9: CommunicationRequest - Salesforce

communicationrequest Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a communication request is represented as `Identifier` records that reference the TrackedCommunication record using their `Identifier.Parent RecordId` field.
`basedOn`	N/A	N/A	N/A	Not supported
`status`	`TrackedCommunication.Status`	Picklist	1.1	While FHIR defines `CommunicationRequest.status` as a code set, the Salesforce implementation of `TrackedCommunication.Status` is a picklist.
`statusReason`	`TrackedCommunication.StatusReason`	Picklist	0.1	While FHIR defines `CommunicationRequest .statusReason` as a code set bundle, the Salesforce implementation of `TrackedCommunication.StatusReason` is a picklist.
`groupIdentifier`	N/A	N/A	N/A	Not supported
`intent`	N/A	N/A	N/A	Not supported
`priority`	`TrackedCommunication.Priority`	Picklist	0.1	While FHIR defines `CommunicationRequest.priority` as a code set, the Salesforce implementation of

communicationrequest Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				`TrackedCommunication.Priority` is a picklist.
`subject`	`TrackedCommunication.Subject`	Lookup: Account, Contact, User	0.1	N/A
`occurrence`	`TrackedCommunication.OccurrenceStartDateTime`	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `CommunicationRequest.occurrence` is flattened into a set of occurrence start date time and occurrence end date time fields.
	`TrackedCommunication.OccurrenceEndDateTime`	Date/Time	0.1	
`authoredOn`	`TrackedCommunication.CreatedDate`	Date/Time	0.1	N/A
`doNotPerform`	N/A	N/A	N/A	Not supported
`encounter`	N/A	N/A	N/A	Not supported
`requester`	`TrackedCommunication.RequesterReferenceId`	Lookup: Account, Contact, User	0.1	N/A
`informationProvider`	`TrackedCommunication.CommunicatorReferenceId`	Lookup: Account, Contact, User	0.M	N/A
`replaces`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Replaced Item as the picklist value in DetailType.
`category`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Category as the picklist value in DetailType.
`medium`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Medium as the picklist value in DetailType.
`about`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select About as the picklist value in DetailType.
`recipient`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Recipient as the picklist value in DetailType.
`reason`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Reason Code as the picklist value in DetailType.
`note`	`TrackedCommunicationDetail.DetailType`	Picklist	0.M	Select Note as the picklist value in DetailType.
`payload.content`	`TrackedCommunicationDetail.DetailType`	Picklist	1.1	Select Payload as the picklist value in DetailType.

Condition

The `Condition` FHIR resource maps to the `HealthCondition` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Condition map to the fields in Salesforce.

Table 10: Condition - Salesforce

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a health condition is represented as `Identifier` records that reference the health condition record using their `Identifier.ParentRecordId` field.
`clinical Status`	`HealthCondition .ConditionStatus`	Picklist	0.1	While FHIR defines `Condition.clinical Status` as a code set bundle, the Salesforce implementation of `HealthCondition .ConditionStatus` is picklist.
`verification Status`	`HealthCondition .DiagnosticStatus`	Picklist	0.1	While FHIR defines `condition .verificationStatus` as a code set bundle, the Salesforce implementation of `HealthCondition.Diagnostic Status` is picklist.
`category`	`HealthCondition.Type`	Picklist	0.1	While FHIR defines `Condition.category` as a zero-to-many code set bundle, the Salesforce implementation of `HealthCondition .Categories` is a zero-to-one picklist.
`severity`	`HealthCondition .Severity`	Picklist	0.1	While FHIR defines `condition.severity` as a code set bundle, the Salesforce implementation of `HealthCondition .Severity` is picklist.
`code`	`HealthCondition .ConditionCodeId`	Lookup: `CodeSet Bundle`	1.1	While FHIR defines `condition.code` as a zero-to-one resource, the Salesforce implementation is a one-to-one field.
`bodySite`	`HealthCondition .SiteId`	Lookup: `CodeSet Bundle`	0.1	Use this field if only one bodySite value is required for the condition.
	`HealthConditionDetail`	Object	0.M	Use the child object to specify BodySite values for a condition if multiple bodySite values are reuqired.
`subject`	`HealthCondition .PatientId`	Master-Detail Reference: `Account`	1.1	The Salesforce implementation of `Condition .subject` doesn't support groups.

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`encounter`	`HealthCondition.ClinicalEncounterId`	Lookup: `Encounter`	0.1	N/A
`onset.onsetDateTime`	`HealthCondition.OnsetStartDateTime`	DateTime	0.1	`HealthCondition.OnsetStartDateTime` is used as both the equivalent of `condition.onset.onsetDateTime` and the start date of `condition.onset.onsetPeriod`
`onset.onsetAge`	N/A	N/A	N/A	Not supported
`onset.onsetPeriod`	`HealthCondition.OnsetStartDateTime`	DateTime	0.1	Since Salesforce doesn't natively support the period data type, `condition.onset.onsetPeriod` is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of `condition.onset.onsetDateTime`
	`HealthCondition.OnsetEndDateTime`	DateTime	0.1	
`onset.onsetRange`	N/A	N/A	N/A	Not supported
`onset.onsetString`	N/A	N/A	N/A	Not supported
`abatement.abatementDateTime`	`HealthCondition.AbatementStartDateTime`	DateTime	0.1	`HealthCondition.AbatementStartDateTime` is used as both the equivalent of `condition.abatement.abatementDateTime` and the start date of `condition.abatement.abatementPeriod`
`abatement.abatementAge`	N/A	N/A	N/A	Not supported
`abatement.abatementPeriod`	`HealthCondition.AbatementStartDateTime`	DateTime	0.1	Since Salesforce doesn't natively support the period data type, `condition.abatement.abatementPeriod` is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of `condition.abatement.abatementDateTime`
	`HealthCondition.AbatementEndDateTime`	DateTime	0.1	
`abatement.abatementRange`	N/A	N/A	N/A	Not supported

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`abatement.abatementString`	N/A	N/A	N/A	Not supported
`recordedDate`	`HealthCondition.RecordCreationDateTime`	DateTime	0.1	N/A
`recorder`	`HealthCondition.RecordCreatorId`	Polymorphic Lookup: `Account`, `HealthcareProvider`	0.1	N/A
`asserter`	`HealthCondition.AssertionSourceId`	Polymorphic Lookup: `Account`, `HealthcareProvider`	0.1	N/A
`stage`	`HealthCondition.StageId`	Lookup: `CodeSetBundle`	0.1	The child resources of `condition.stage` is combined into a single code set bundle reference field. While FHIR defines `condition.stage` as a zero-to-many resource, the Salesforce implementation is a zero-to-one field.
`evidence`	N/A	N/A	N/A	Not supported
`note`	`AuthorNote`	Object	0.M	The notes for a health condition is represented as `AuthorNote` records that reference the health condition record using their `AuthorNote.ParentRecordId` field.

SEE ALSO:

HealthCondition

ContactPoint

The `ContactPoint` FHIR resource maps to the `ContactPointPhone` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for ContactPoint map to the fields in Salesforce.

Table 11: `ContactPoint` - Salesforce

Contact Point Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`system`	`ContactPointPhone.PhoneType`	Picklist	0.1	While FHIR defines `contactPoint.system` as a reference to a code set bundle, the Salesforce implementation is a picklist.
`value`	`ContactPointPhone.TelephoneNumber`	Phone	0.1	While FHIR defines `contactPoint.value` as a string, `ContactPointPhone.TelephoneNumber` is a phone data type.
	`ContactPointPhone.AreaCode`	String	0.1	N/A
	`ContactPointPhone.ExtensionNumber`	String	0.1	N/A
	`Contact.Email`	Email	0.1	While FHIR defines `contactPoint.value` as a string, `Contact.Email` is an email data type.
`use`	`ContactPointPhone.UsageType`	Picklist	0.1	While FHIR defines `contactPoint.use` as a code, the Salesforce implementation is a picklist.
	`ContactPointEmail.UsageType`	Picklist	0.1	
`rank`	`ContactPointPhone.PreferenceRank`	Double	0.1	N/A
	`ContactPointEmail.PreferenceRank`	Double	0.1	N/A
`period`	`ContactPointPhone.ActiveFromDate`	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of `contactPoint.period` is flattened to a set of from and to dates.
	`ContactPointPhone.ActiveToDate`	Date	0.1	
	`ContactPointEmail.ActiveFromDate`	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of `contactPoint.period` is flattened to a set of from and to dates.
	`ContactPointEmail.ActiveToDate`	Date	0.1	

CRDMetricData

The `CRDMetricData` FHIR resource maps to the `ServiceInformationRequest`, `ServiceInfoRequestDetail`, `ServiceInfoResponseCoverage`, `SvcInfoRespCoverageDetail`,`ServiceInfoResponseAction` `ServiceInfoRespSuggestion`, `ServiceInfoRespOvrideOpt`objects.

FHIR V4.0 - Coverage Requirement Discovery Data Model Mapping

Here's how the fields defined by FHIR for CRDMetricData and the CDS hooks specifications map to the fields in Salesforce.

Table 12: CRDMetricData - Salesforce

CRDMetricdata element	Salesforce Field	Type	Salesforce Cardinality	Notes
source	ServiceInformationRequest.SourceType	Picklist	1.1	N/A
hookInstance	ServiceInformationRequest.CdsHookInvocationIdentifier	Text	1.1	N/A
hookType	ServiceInformationRequest.ServiceType	Picklist	1.1	N/A
providerId	ServiceInformationRequest.RequestedSpecialtyIdentifier	Lookup: Identifier	1.1	N/A
groupId	ServiceInformationRequest.RequestedOrgIdentifier	Lookup: Identifier	1.1	N/A
payerId	ServiceInformationRequest.RecipientOrgIdentifier	Lookup: Identifier	1.1	N/A
requestTime	ServiceInformationRequest.RequestDateTime	DateTime	1.1	N/A
responseTime	ServiceInformationRequest.ResponseDateTime	DateTime	0.1	N/A
httpResponse	ServiceInformationRequest.ResponseCode	Integer	1.1	N/A
issue	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Issue as the picklist value in DetailType.
issue.code	ServiceInfoRequestDetail.DetailCodeType	Picklist	1.1	N/A
issue.details	ServiceInfoRequestDetail.DetailCode	Lookup: Code Set, Code Set Bundle	0.1	N/A
tokenUse	ServiceInformationRequest.AccessTokenUsageStatus	Picklist	0.1	N/A
orderDetail	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Order Detail as the picklist value in DetailType.
Card.summary	ServiceInformationResponse.Summary	Text	0.1	CDS specifications of Cardattributes.
Card.uuid	ServiceInformationResponse.Identifier	Text	0.1	
Card.detail	ServiceInformationResponse.AdditionalNote	String Plus Clob	0.1	
Card.indicator	ServiceInformationResponse.UrgencyIndicator	Picklist	0.1	
CardselectionBehavior	ServiceInformationResponse.SuggestionSelectionType	Picklist	0.1	
Card.suggestions	ServiceInfoRespSuggestion	Object	0.1	
Suggestion.label	ServiceInfoRespSuggestion.Name	Text	1.1	CDS specifications of Suggestionattributes.
Suggestion.uuid	ServiceInfoRespSuggestion.Identifier	Text	0.1	

CRD Metadata element	Salesforce Field	Type	Salesforce Cardinality	Notes
Suggestion.isRecommended	ServiceInfoRespSuggestion.IsHighlyRecommended	Boolean	0.1	
Suggestion.action	ServiceInfoResponseAction	Object	0.1	
Action.type	ServiceInfoResponseAction.Type	Picklist	1.1	CDS specifications of Actionattributes.
Action.description	ServiceInfoResponseAction.Description	String Plus Clob	1.1	
Action.resource	ServiceInfoResponseAction.Context	String Plus Clob	0.1	
Action.resourceId	ServiceInfoResponseAction.ContextIdentifier	Text	0.1	
Card.overrideReasons	ServiceInfoRespOvrideOpt	Object	0.M	N/A
Source.label	ServiceInformationResponse.ReferenceSourceName	String	0.1	CDS specifications of Sourceattributes.
Source.url	ServiceInformationResponse.ReferenceSourceUrl	URL	0.1	
Source.icon	ServiceInformationResponse.ReferenceSourceIconUrl	URL	0.1	
Source.topic	ServiceInformationResponse.ReferenceSourceCategoryCodeId	Lookup: Code Set	0.1	
response.type	ServiceInformationResponse.ResponseSubtype	Picklist	0.1	N/A
response.focus	ServiceInformationResponse.FocusType	Multi-picklist	0.M	N/A
response.engagement	ServiceInformationResponse.ResponseEngagementStatus	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.CoverageIndicator	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.PreapprovalRequiredId	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.RequiredDocumentationType	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.RequiredAdditionalInfoType	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.CoverageAssertionIdentifier	Picklist	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.PreapprovalIdentifier	String	0.1	N/A
response.coverageFiltered	ServiceInfoResponseCoverage.CoveragePlanTypeId	Lookup: Code Set, Code Set Bundle	0.1	N/A

Device

The Device FHIR resource maps to the Asset and CareRegisteredDevice objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Device map to the fields in Salesforce.

Table 13: Patient - Salesforce

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a device is represented as `Identifier` records that reference the CareRegisteredDevice record using their `Identifier.ParentRecordId` field .
`uidCarrier.Device Identifier`	`CareRegisteredDevice.UniqueDeviceId1`	External Lookup	0.3	While FHIR defines `uidCarrier.Device Identifier` as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	`CareRegisteredDevice.UniqueDeviceId2`	External Lookup		
	`CareRegisteredDevice.UniqueDeviceId3`	External Lookup		
`uidCarrier.Issuer`	`CareRegisteredDevice.UniqueDeviceId1 Issuer`	URL	0.3	While FHIR defines `uidCarrier.Issuer` as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	`CareRegisteredDevice.UniqueDeviceId2 Issuer`	URL		
	`CareRegisteredDevice.UniqueDeviceId3 Issuer`	URL		
`uidCarrier.jurisdiction`	N/A	N/A	N/A	Not supported
`uidCarrier.carrierAIDC`	N/A	N/A	N/A	Not supported
`uidCarrier.arrierHRF`	N/A	N/A	N/A	Not supported
`uidCarrier.entryType`	N/A	N/A	N/A	Not supported
`status`	`Asset.Status`	Picklist	0.1	While FHIR defines `device.status` as code, the Salesforce implementation is a picklist.
`status Reason`	`Asset.StatusReason`	Picklist	0.1	While FHIR defines `device.statusReason` as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist .
`distinct Identifier`	`Asset.Uuid`	String	0.1	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
manufacturer	Asset.AssetProviderBy	Lookup: Account	0.1	While FHIR defines device.manufacturer as string, the Salesforce implementation is a lookup to Account (Organization).
manufactureDate	Asset.ManufactureDate	Date	0.1	While FHIR defines device.manufactureDate as DateTime, the Salesforce implementation is a of the data type Date.
expirationDate	Asset.UsageEndDate	Date	0.1	While FHIR defines device.expirationDate as DateTime, the Salesforce implementation is a of the data type Date.
lotNumber	N/A	N/A	N/A	Not supported
serialNumber	Asset.SerialNumber	String	0.1	N/A
deviceName.name	CareRegisteredDevice.Name	String	0.1	While FHIR defines device.deviceName as a zero-to-many resource, the Salesforce implementation is zero-to-one.
deviceName.type	Lookup: CareRegisteredDevice.NameType	Multi-Select Picklist	0.M	
modelNumber	Asset.ProductCode	String	0.1	N/A
partNumber	N/A	N/A	N/A	Not supported
type	CareRegisteredDevice.DeviceTypeId	Lookup: Code Set	0.1	While FHIR defines device.type as a codeable concept value, the Salesforce implementation is a code set.
specialization	N/A	N/A	N/A	Not supported
version	N/A	N/A	N/A	Not supported
property	N/A	N/A	N/A	Not supported
patient	CareRegisteredDevice.PatientId	Lookup: Account	0.1	N/A
owner	Asset.AssetServicedBy	Lookup: Account	0.1	N/A
contact	CareRegisteredDevice.SupportContactDetail	String	0.1	While FHIR defines device.contact as a contact point value, the Salesforce implementation is a string.
location	N/A	N/A	N/A	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`url`	`Asset.Product2Id .DisplayUrl`	URL	0.1	N/A
`account`	N/A	N/A	N/A	Not supported
`note.`	`AuthorNote`	Object	0.M	The notes for a device are represented as `AuthorNote` records that reference the CareRegisteredDevice record using their `AuthorNote.ParentRecordId` field.
`safety`	`CareRegisteredDevice .SafetyInformation`	String	0.1	While FHIR defines `device.safety` as a codeable concept, the Salesforce implementation is a string field.
`parent`	`Asset.ParentId`	Lookup Asset	0.1	N/A

DiagnosticReport

The `diagnosticReport` FHIR resource maps to the `DiagnosticSummary` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for diagnosticReport map to the fields in Salesforce.

Table 14: diagnosticReport - Salesforce

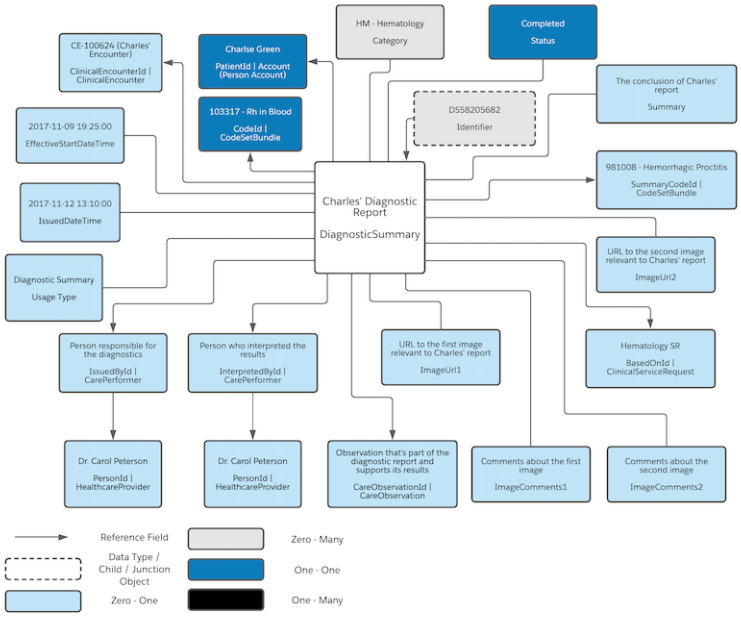
Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a diagnostic summary is represented as `Identifier` records that reference the `Diagnostic Summary` record using their `Identifier .ParentRecordId` field.
`basedOn`	`DiagnosticSummary .BasedOnId`	Polymorphic Lookup: `Medication Statement`, `Clinical Service Request`	0.1	While FHIR defines `diagnosticReport .basedOn` as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement and clinical service request records are supported.
`status`	`DiagnosticSummary .Status`	Picklist	1.1	While FHIR defines `diagnosticReport .status` as a reference to code set bundle, the Salesforce implementation is a picklist.
`category`	`DiagnosticSummary .Category`	Multi-Select Picklist	0.M	While FHIR defines `diagnosticReport .category` as a reference to code set bundle,

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				the Salesforce implementation is a multi-select picklist.
code	DiagnosticSummary.CodeId	Lookup: CodeSetBundle	1.1	N/A
subject	DiagnosticSummary.PatientId	Master-Detail: Account	1.1	The Salesforce implementation of diagnosticReport.subject supports references to only patients.
encounter	DiagnosticSummary.ClinicalEncounterId	Lookup: ClinicalEncounter	0.1	N/A
effective.effectiveDateTime	DiagnosticSummary.EffectiveStartDateTime	DateTime	0.1	N/A
effective.effectivePeriod	DiagnosticSummary.EffectiveStartDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the diagnosticReport.effective.effectivePeriod field is flattened into a set of start date and end date fields.
	DiagnosticSummary.EffectiveEndDateTime	DateTime	0.1	
issued	DiagnosticSummary.IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the diagnosticReport.issued FHIR resource is implemented as a date time field in Salesforce.
performer	DiagnosticSummary.IssuedById	Lookup: CarePerformer	0.1	While FHIR defines diagnosticReport.performer as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to CarePerformer.
resultsInterpreter	DiagnosticSummary.InterpretedById	Lookup: CarePerformer	0.1	While FHIR defines diagnosticReport.resultsInterpreter as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to CarePerformer.
specimen	N/A	N/A	N/A	Not supported
result	DiagnosticSummary.CareObservationId	Lookup: CareObservation	0.1	While FHIR defines diagnosticReport.result as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to CareObservation.
imagingStudy	N/A	N/A	N/A	Not supported

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
media.comment	DiagnosticSummary.ImageComments1	String	0.1	The zero-to-many diagnosticReport.media resource is flattened to five separate zero-to-one text fields and five separate zero-to-one URL fields in the Salesforce implementation.
	DiagnosticSummary.ImageComments2	String		
	DiagnosticSummary.ImageComments3	String	0.1	
	DiagnosticSummary.ImageComments4	String	0.1	
	DiagnosticSummary.ImageComments5	String	0.1	
media.link	DiagnosticSummary.ImageUrl1	URL	0.1	
	DiagnosticSummary.ImageUrl2	URL	0.1	
	DiagnosticSummary.ImageUrl3	URL	0.1	
	DiagnosticSummary.ImageUrl4	URL	0.1	
	DiagnosticSummary.ImageUrl5	URL	0.1	
conclusion	DiagnosticSummary.Summary	String	0.1	N/A
conclusionCode	DiagnosticSummary.SummaryCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines diagnosticReport.conclusionCode as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference.
presentedForm	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

DiagnosticSummary

DocumentReference

The `DocumentReference` FHIR resource maps to the `DiagnosticSummary` and `DiagnosticSummaryDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for DocumentReference map to the fields in Salesforce.

Table 15: Patient - Salesforce

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`MasterIdentifier`	N/A	N/A	N/A	Not supported
`identifier`	`Identifier`	Object	0.M	The identifier information for a documentReference is represented as `Identifier` records that reference the DiagnosticSummary record using their `Identifier.ParentRecordId` field.
`status`	`DiagnosticSummary.Status`	Picklist	1.1	While FHIR defines `documentReference.status` as

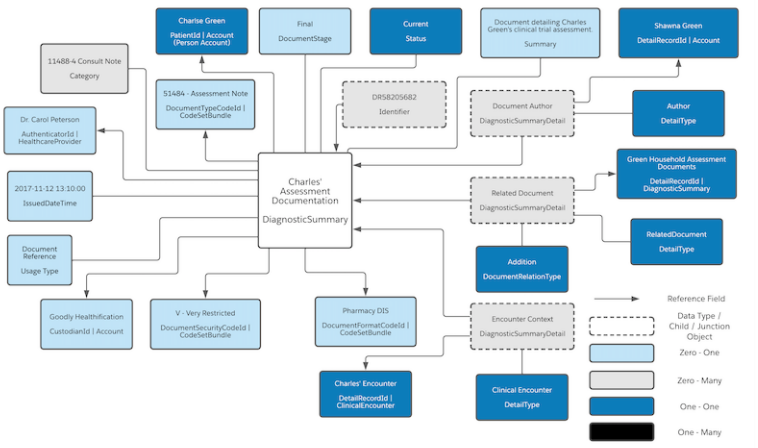
DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				a code, the Salesforce implementation is a picklist.
docStatus	DiagnosticSummary.DocumentStage	Picklist	0.1	While FHIR defines documentReference.docStatus as a code, the Salesforce implementation is a picklist.
type	DiagnosticSummary.DocumentTypeCodeId	Lookup: CodeSet Bundle	0.1	N/A
category	DiagnosticSummary.Category	Multi-Select Picklist	0.M	While FHIR defines documentReference.category as a codeable concept, the Salesforce implementation is a picklist.
subject	DiagnosticSummary.PatientId	Maste-Detail: Account	1.1	The Salesforce implementation supports only patients as subjects of a document reference.
date	DiagnosticSummary.IssuedDateTime	DateTime	0.1	N/A
author	DiagnosticSummaryDetail	Object	0.M	The author information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the author, the DetailTypefield specifies the child record type as Author, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
authenticator	DiagnosticSummary.AuthenticatorId	Lookup: Healthcare Provider, Account, Contact, User	0.1	The Salesforce implementation doesn't directly support practitionerRole or HealthcarePractitionerFacility records as authenticators.

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
custodian	DiagnosticSummary.CustodianId	Lookup: Account	0.1	N/A
relatesTo.code	DiagnosticSummaryDetail.DocumentRelationType	Picklist	0.M	The related document information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the related document, the DocumentRelationType field specifies the type of relation, the DetailTypefield specifies the child record type as Related Document, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
relatesTo.target	DiagnosticSummaryDetail.DetailRecord	Lookup: Diagnostic Summary	0.M	
description	DiagnosticSummary.Summary	String	0.1	While FHIR defines documentReference.status Reason as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist.
securityLabel	DiagnosticSummary.DocumentSecurityCode	Lookup: CodeSet Bundle	0.1	N/A
content.attachment	DiagnosticSummary.ReportAttachmentId	Lookup: Attachment	0.1	While FHIR defines documentReference.Content as a one-to-many resource, the Salesforce implementation is zero-to-one.
content.format	DiagnosticSummary.DocumentFormatCode	Lookup: CodeSet	0.1	N/A
context.encounter	DiagnosticSummaryDetail	Object	0.M	The encounter context information of a document reference is represented using the DiagnosticSummaryDetail

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				child object. The `DetailRecordId` field references the clincial encounter record, the `DetailType`field specifies the child record type as Clinical Encounter, and the `DiagnosticSummaryId` field references the parent `DiagnosticSummary` record that represents the document reference.
`context.event`	N/A	N/A	N/A	Not supported
`context.period`	N/A	N/A	N/A	Not supported
`context.facility Type`	N/A	N/A	N/A	Not supported
`context.practice Setting`	N/A	N/A	N/A	Not supported
`context.source PatientInfo`	N/A	N/A	N/A	Not supported
`context.related`	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Dosage

The `Dosage` FHIR resource maps to the `PatientMedicationDosage` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Dosage map to the fields in Salesforce.

Table 16: Dosage - Salesforce

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`sequence`	`PatientMedicationDosage.Sequence`	Double	0.1	N/A
`text`	`PatientMedicationDosage.Comments`	String	0.1	Both `dosage.text` and `dosage.timing` are mapped to the `PatientMedicationDosage.Comments` field in Salesforce.
`additionalInstruction`	`PatientMedicationDosage.AdditionalInstruction`	String	0.1	While FHIR defines `Dosage.additionalInstruction` as a zero-to-many reference to code set bundle, the Salesforce implementation is a zero-to-one text field.
`patientInstruction`	`PatientMedicationDosage.PatientInstruction`	String	0.1	N/A
`timing`	`PatientMedicationDosage.TimingId`	String	0.1	N/A
`asNeeded.asNeededBoolean`	`PatientMedicationDosage.IsAsNeeded`	Boolean	0.1	N/A
`asNeeded.asNeededCodeableConcept`	N/A	N/A	N/A	Not supported
`site`	`PatientMedicationDosage.SiteId`	Lookup: `CodeSetBundle`	0.1	N/A
`route`	`PatientMedicationDosage.RouteId`	Lookup: `CodeSetBundle`	0.1	N/A
`method`	`PatientMedicationDosage.MethodId`	Lookup: `CodeSetBundle`	0.1	N/A
`doseAndRate`	N/A	N/A	0.1	While FHIR defines `dosage.doseAndRate` as a zero-to-many block of child resources, the

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation supports only a zero-to-one set of information per record.
doseAndRate.type	PatientMedicationDosage.DosageDefinitionType	Picklist	0.1	While FHIR defines dosage.doseAndRate.type as a code set bundle, the Salesforce implementation is a picklist.
doseAndRate.dose	PatientMedicationDosage.DosageQuantityType	Picklist	0.1	A Salesforce-original field that determines whether the dosage.doseAndRate.dose value in the record is a dose range or a dose quantity.
	PatientMedicationDosage.DosageQuantityNumerator	Double	0.1	Because Salesforce doesn't support native quantity or range data types, the dosage.doseAndRate.dose FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedicationDosage.DosageQuantityDenominator	Double	0.1	
	PatientMedicationDosage.DosageUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.rate	PatientMedicationDosage.DosageRateType	Picklist	0.1	A Salesforce-original field that determines whether the dosage.doseAndRate.rate value in the record is a simple frequency, frequency range, or frequency ratio.
	PatientMedicationDosage.DosageRateNumerator	Double	0.1	Because Salesforce doesn't support native quantity, range, or ratio data types, the dosage.doseAndRate.dose FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedicationDosage.DosageRateDenominator	Double	0.1	
	PatientMedicationDosage.DosageRateUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.maxDosePerPeriod	N/A	N/A	N/A	Not supported
doseAndRate.maxDosePerAdministration	N/A	N/A	N/A	Not supported

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
doseAndRate.maxDosePerLifetime	N/A	N/A	N/A	Not supported

SEE ALSO:

PatientMedicationDosage

DTRMetricData

The DTRMetricData FHIR resource maps to the ServiceInformationRequest, ServiceInfoRequestDetail, ServiceInfoRequestOperation, and ServiceInfoResponseCoverage objects.

FHIR V4.0 - Documentation Templates and Rules Data Model Mapping

Here's how the fields defined by FHIR for DTRMetricData map to the fields in Salesforce.

Table 17: DTRMetricData - Salesforce

DTRMetricdata element	Salesforce Field	Type	Salesforce Cardinality	Notes
source	ServiceInformationRequest.SourceType	Picklist	1.1	N/A
sofApp	ServiceInformationRequest.ApplicationUrl	URL	0.1	N/A
providerId	ServiceInformationRequest.RequesterStandardIdentifier	Lookup: Identifier	1.1	N/A
groupId	ServiceInformationRequest.RequesterOrgStandardIdentifier	Lookup: Identifier	1.1	N/A
payerId	ServiceInformationRequest.RecipientOrgIdentifier	Lookup: Identifier	1.1	N/A
orderItem	ServiceInfoRequestDetail.DetailType	Picklist	1.1	Select Order Detail as the picklist value in DetailType.
assertion.Id	ServiceInfoRequestDetail.DetailType	Picklist	1.1	Select Assertion Identifier as the picklist value in DetailType.
	ServiceInfoRequestDetail.DetailValue	String	0.1	Enter the assertion ID in Detail Value when the detail type is Assertion Identifier.
action.detail	ServiceInfoRequestOperation.OperationType		1.1	N/A
action.questionaire	ServiceInfoRequestOperation.QuestionaireUrl	URL	0.1	N/A
action.requestTime	ServiceInfoRequestOperation.InitiatedDateTime	DateTime	1.1	N/A
action.responseTime	ServiceInfoRequestOperation.ResponseDateTime	DateTime	0.1	N/A

DTRMetricdata element	Salesforce Field	Type	Salesforce Cardinality	Notes
action.httpRespons	ServiceInfoRequestQuestionResponseStatusCod	Integer	0.1	N/A
issue	ServiceInfoRequestDetail.DetailType	Picklist	0.M	Select Issue as the picklist value for DetailType.
issue.code	ServiceInfoRequestDetail.DetailCodeType	Picklist	1.1	N/A
issue.details	ServiceInfoRequestDetail.DetailCode	Lookup: Code Set, Code Set Bundle	0.1	N/A
doc.Reason	ServiceInformationRequest.DocRequireReasonTyp	Multi-select Picklist	0.M	N/A
launchMode	ServiceInformationRequest.ContextType	Picklist	0.1	N/A
coverageInfo.covered	ServiceInfoResponseCoverage.CoverageIndicator	Picklist	0.1	N/A
coverageInfo.priorAuthNeeded	ServiceInfoResponseCoverage.PriorApprovalRequiredInd	Picklist	0.1	N/A
coverageInfo.docsNeeded	ServiceInfoResponseCoverage.RequiredDocumentationTyp	Picklist	0.1	N/A
coverageInfo.infoNeeded	ServiceInfoResponseCoverage.RequiredAddlInfoTyp	Picklist	0.1	N/A
coverageInfo.questionId	ServiceInfoResponseCoverage.CoverageQuestionIdentifier	Picklist	0.1	N/A
coverageInfo.satisfied	ServiceInfoResponseCoverage.PriorApprovalIdentifier	String	0.1	N/A
coverageInfo.basisFor	ServiceInfoResponseCoverage.CoveragePlanTypeId	Lookup: Code Set, Code Set Bundle	0.1	N/A

DTRQuestionnaireResponse

The `DTRQuestionnaireResponse` FHIR resource maps to the `Assessment` and `AssessmentReason` object.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for DTRQuestionnaireResponse map to the fields in Salesforce.

Table 18: DTRQuestionnaireResponse - Salesforce

DTRQuestionnaireResponse element	Salesforce Field	Type	Salesforce Cardinality	Notes
QuestionnaireResponse.authored	`Assessment.CompletedDateTime`	DateTime	0.1	N/A
QuestionnaireResponse.author	`Assessment.Assessor`	Reference: Account, Contact, Healthcare Provider, User	0.1	N/A
QuestionnaireResponse.identifier	`Assessment.Identifier`	String	0.1	N/A

DTRQuestionnaire element	Salesforce Field	Type	Salesforce Cardinality	Notes
[illegible]	AssessmentQuestionResponse.OriginType	Picklist	0.1	See InformationOrigin to learn how the AssessmentQuestionResponse fields map to the elements in the InformationOrigin resource.
	AssessmentQuestionResponse.ReviewerId	Reference: Account, Contact, Healthcare Provider, User	0.1	
	AssessmentQuestionResponse.ReviewerRoleId	Reference: Code Set, Code Set Bundle	0.M	
[illegible]	AssessmentReason.ReferenceRecordId	Reference: Clinical Service Request, Medication Request	0.M	N/A
	AssessmentReason.ReferenceValue	String Plus Clob	0.M	N/A

DTRStdQuestionnaire

The `DTRStdQuestionnaire` FHIR resource maps to the `AssessmentDefinition`, `AssessmentQuestion`, `AssessmentQuestionResponse`, and `AssessmentQuestionVersion` objects.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for DTRStdQuestionnaire map to the fields in Salesforce.

Table 19: DTRStdQuestionnaire - Salesforce

DTRStdQuestionnaire element	Salesforce Field	Type	Salesforce Cardinality	Notes
[illegible]	AssessmentDefinition.PerformerType	Multi-select Picklist	0.M	N/A
[illegible]	AssessmentQuestionResponse.DisplayType	Picklist	0.1	N/A
[illegible]	AssessmentQuestionRepose.EffectiveStartDate	DateTime	0.1	Since Salesforce doesn't natively support the period data type, `Questionnaire.effectivePeriod` is flattened into a set of effective start date and effective end date fields.
	AssessmentQuestionRepose.EffectiveEndDate	DateTime	0.1	
[illegible]	AssessmentQuestion.DisplayTextCategory	Picklist	0.1	Select a display text category only when the data type is Text Block.
	AssessmentQuestionVersion.DisplayTextCategory	Picklist	0.1	

Encounter

The `Encounter` FHIR resource maps to the `ClinicalEncounter`, `ClinicalEncounterDiagnosis`, `ClinicalEncounterFacility`, `ClinicalEncounterIdentifier`, `ClinicalEncounterProvider`, `ClinicalEncounterReason`, and `ClinicalEncounterSvcRequest` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Encounter map to the fields in Salesforce.

Table 20: Patient - Salesforce

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`ClinicalEncounterIdentifier`	Object	0.M	The identifier information for an encounter is represented as `ClinicalEncounterIdentifier` records that reference the encounter record using their `ClinicalEncounterIdentifier.ParentRecordId` field.
`status`	`ClinicalEncounter.Status`	Picklist	1.1	While FHIR defines `encounter.status` as a code, its Salesforce implementation is a picklist.
`statusHistory`	N/A	N/A	N/A	Not supported
`class`	`ClinicalEncounter.Category`	Picklist	1.1	While FHIR defines `encounter.class` as a code set, its Salesforce implementation is a picklist.
`classHistory`	N/A	N/A	N/A	Not supported
`type`	`ClinicalEncounter.TypeId`	Lookup: `CodeSetBundle`	0.1	While FHIR defines `encounter.type` as a zero-to-many resource, the Salesforce implementation is zero-to-one.
`serviceType`	`ClinicalEncounter.ServiceType`	Picklist	0.1	While FHIR defines `encounter.serviceType` as a code set bundle, its Salesforce implementation is a picklist.
`priority`	`ClinicalEncounter.PriorityId`	Lookup: `CodeSetBundle`	0.1	N/A
`subject`	`ClinicalEncounter.PatientId`	Lookup: `Account`	1.1	While FHIR defines `encounter.subject` as a zero-to-one resource, the Salesforce implementation is one-to-one.
`episodeOfCare`	N/A	N/A	N/A	Not supported

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	ClinicalEncounterSvcRequest	Object	0.M	The service request information that an encounter is based on is represented as ClinicalEncounterSvcRequest records that reference the encounter record using their ClinicalEncounterSvcRequest.ClinicalEncounterId field.
participant	ClinicalEncounterProvider	Object	0.M	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider.ClinicalEncounterId field .
participant.type	ClinicalEncounterProvider.PractitionerTypeId	Lookup: CodeSetBundle	0.1	While FHIR defines encounter.participant.type as a zero-to-many resource, the Salesforce implementation is zero-to-one.
participant.period	ClinicalEncounterProvider.StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the encounter.participant.period resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	ClinicalEncounterProvider.EndDate	DateTime	0.1	
	ClinicalEncounterProvider.Duration	Double	0.1	
	ClinicalEncounterProvider.DurationUnitId	Lookup: UnitOfMeasure	0.1	
participant.individual	ClinicalEncounterProvider.PractitionerId	Lookup: HealthcareProvider	0.1	N/A
appointment	N/A	N/A	N/A	Not supported
period	ClinicalEncounter.StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the encounter.period resource is flattened into a set of start date and end date fields.
	ClinicalEncounter.EndDate	DateTime	0.1	
length	ClinicalEncounter.Duration	Double	0.1	Because Salesforce doesn't have a native duration data type, the encounter.length resource is flattened into a set of duration and duration unit fields.
	ClinicalEncounter.DurationUnitId	Lookup: UnitOfMeasure	0.1	

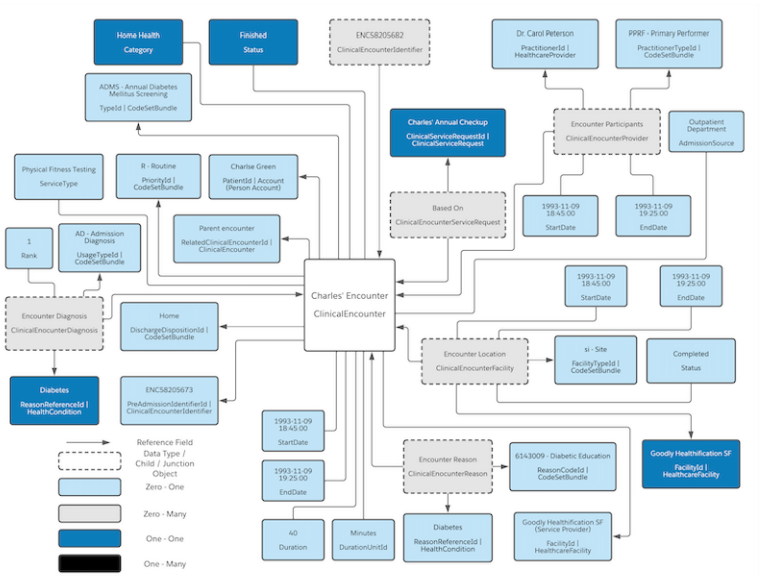
Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reasonCode	ClinicalEncounterReason.ReasonCodeId	Lookup: CodeSetBundle	0.M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
reasonReference	ClinicalEncounterReason.ReasonReferenceId	Polymorphic Lookup: HealthCondition, CareObservation, and PatientMedicalProcedure	0.M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
diagnosis	ClinicalEncounterDiagnosis	Object	0.M	The diagnosis information for an encounter is represented as ClinicalEncounterDiagnosis records that reference the encounter record using their ClinicalEncounterDiagnosis.ClinicalEncounterId field.
diagnosis.condition	ClinicalEncounterDiagnosis.DiagnosisId	Polymorphic Lookup: HealthCondition, and PatientMedicalProcedure	0.1	N/A
diagnosis.use	ClinicalEncounterDiagnosis.UsageTypeId	Lookup: CodeSetBundle	0.1	N/A
diagnosis.rank	ClinicalEncounterDiagnosis.DiagnosisRank	Double	0.1	N/A
account	N/A	N/A	N/A	Not supported
hospitalization.preAdmissionIdentifier.	ClinicalEncounter.PreAdmissionIdentifierId	Lookup: ClinicalEncounterIdentifier	0.1	N/A

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
hospitalization.origin	ClinicalEncounter.PreviousFacilityId	Lookup: HealthcareFacility	0.1	While FHIR defines encounter.hospitalization.origin as a single resource, the Salesforce implementation flattens it into two fields.
	ClinicalEncounter.PreviousOrganizationId	Lookup: Account	0.1	
hospitalization.admitSource	ClinicalEncounter.AdmissionSource	Picklist	0.1	While FHIR defines encounter.hospitalization.admitSource as a code set bundle, its Salesforce implementation is a picklist.
hospitalization.reAdmission	ClinicalEncounter.ReadmissionCodeId	Lookup: CodeSetBundle	0.1	N/A
hospitalization.dietPreference	ClinicalEncounter.DietPreference	Multi-Select Picklist	0.M	While FHIR defines encounter.hospitalization.dietPreference as a code set bundle, its Salesforce implementation is a picklist.
hospitalization.specialCourtesy	ClinicalEncounter.SpecialCourtesy	Picklist	0.1	While FHIR defines encounter.hospitalization.specialCourtesy as a zero-to-many code set bundle, its Salesforce implementation is a zero-to-one picklist.
hospitalization.specialArrangement	N/A	N/A	N/A	Not supported
hospitalization.destination	ClinicalEncounter.DestinationFacilityId	Lookup: HealthcareFacility	0.1	While FHIR defines encounter.hospitalization.destination as a single resource, the Salesforce implementation flattens it into two fields.
	ClinicalEncounter.DestinationOrganizationId	Lookup: Account	0.1	
hospitalization.dischargeDisposition	ClinicalEncounter.DischargeDispositionId	Lookup: CodeSetBundle	0.1	N/A
location	ClinicalEncounterFacility	Object	0.M	The facility information for an encounter is represented as ClinicalEncounterFacility records that reference the encounter record using their ClinicalEncounterFacility.ClinicalEncounterId field .

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`location.location`	`ClinicalEncounterFacility.FacilityId`	Lookup: `HealthcareFacility`	0.1	N/A
`location.status`	`ClinicalEncounterFacility.Status`	Picklist	0.1	While FHIR defines `encounter.location.status` as a code, its Salesforce implementation is a picklist.
`location.physicalType`	`ClinicalEncounterFacility.FacilityTypeId`	Lookup: `CodeSetBundle`	0.1	N/A
`location.period`	`ClinicalEncounterFacility.StartDate`	DateTime	0.1	Because Salesforce doesn't have a native period data type, the `encounter.location.period` resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	`ClinicalEncounterFacility.EndDate`	DateTime	0.1	
	`ClinicalEncounterFacility.Duration`	Double	0.1	
	`ClinicalEncounterFacility.DurationUnitId`	Lookup: `UnitOfMeasure`	0.1	
serviceProvider	`ClinicalEncounter.FacilityId`	Lookup: `HealthcareFacility`	0.1	While FHIR defines `encounter.serviceProvider` as referencing an organization, the Salesforce implementation references a facility.
partOf	ClinicalEncounter.RelatedClinicalEncounterId	Lookup: `ClinicalEncounter`	0.1	N/A

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

- ClinicalEncounter
- ClinicalEncounterDiagnosis
- ClinicalEncounterFacility
- ClinicalEncounterIdentifier
- ClinicalEncounterProvider
- ClinicalEncounterReason
- ClinicalEncounterSvcRequest

EpisodeOfCare

The `episodeOfCare` FHIR resource maps to the `CareEpisode` and `CareEpisodeDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for episodeOfCare map to the fields in Salesforce.

Table 21: episodeOfCare - Salesforce

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for an episode of care is represented as `Identifier` records that reference the `CareEpisode` record using their `Identifier.ParentRecordId` field.
`status`	`CareEpisode.Status`	Picklist	1.1	While FHIR defines this field as a code value, the Salesforce implementation is a picklist.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`statusHistory`	N/A	N/A	N/A	Not supported
`type`	`CareEpisode.Type`	Multi-Select Picklist	0.M	While FHIR defines this field as a codeable concept, the Salesforce implementation is a multi-select picklist.
`diagnosis.condition`	`CareEpisodeDetail.DetailType`	Picklist	0.M	Select Diagnosis as the picklist value in detailType.
	`CareEpisodeDetail.DetailRecordId`	Lookup: `HealthCondition`		
`diagnosis.role`	`CareEpisodeDetail.RoleCodeId`	Lookup: `CodeSetBundle, CodeSet`	0.1	N/A
`diagnosis.rank`	`CareEpisodeDetail.Rank`	Number	0.1	N/A
`patient`	`CareEpisode.PatientId`	Master-Detail: `Account`	1.1	N/A
managing Organization	`CcareEpisode.ResponsibleOrganizationId`	Lookup: `Account, HealthcareProvider`	0.1	N/A
`period`	`CareEpisode.StartDateTime`	DateTime	0.1	The Salesforce implementation implements the Period data type as a pair of DateTime fields.
	`CareEpisode.EndEndDateTime`	DateTime	0.1	
`referralRequest`	`CareEpisodeDetail.DetailType`	Picklist	0.1	Select Referral Request as the picklist value in detailType.
	`CareEpisodeDetail.DetailRecordId`	Lookup: `ClinicalServiceRequest`		Select ClinicalServiceRequest as the domain set for ReferenceRecordId.
`careManager`	`CareEpisode.CareCoordinatorId`	Lookup: `HealthcareProvider, HealthcarePractitioner Facility`	0.1	N/A

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
team	N/A	N/A	N/A	Not supported
account	N/A	N/A	N/A	Not supported

Flag

The `Flag` FHIR resource maps to the `ClinicalAlert` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Flag map to the fields in Salesforce.

Table 22: Flag - Salesforce

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a clinical alert is represented as `Identifier` records that reference the clinical alert record using their `Identifier.ParentRecordId` field.
`status`	`ClinicalAlert.Status`	Picklist	0.1	While FHIR defines `Flag.status` as a code, the Salesforce implementation of `ClinicalAlert.Status` is picklist.
`category`	`ClinicalAlert.Categories`	Multi-Select Picklist	0.M	While FHIR defines `Flag.category` as a code set bundle, the Salesforce implementation of `ClinicalAlert.Categories` is a multi-select picklist.
`code`	`ClinicalAlert.CodeId`	Lookup: `CodeSetBundle`	1.1	While FHIR defines `Flag.code` as a code set bundle only, the Salesforce implementation flattens it into `ClinicalAlert.Code` and `ClinicalAlert.CodeDescription`. The latter is meant to display non-coded information to users as required.
	`ClinicalAlert.CodeDescription`	String	0.1	
`subject`	`ClinicalAlert.Subject`	Polymorphic Lookup: `Location`, `AccountHealthcareProvider`, `Medication`, and `PatientMedicalProcedure`	1.1	The Salesforce implementation of `flag.subject` doesn't support plan definitions.

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`period`	`ClinicalAlert.StartDate`	Date Time	0.1	In Salesforce's implementation, `Flag.period` is split into two fields, `ClinicalAlert.StartDate` and `ClinicalAlert.EndDate`.
	`ClinicalAlert.EndDate`	Date Time	0.1	
encounter	`ClinicalAlert.RelatedEncounterId`	Lookup: `ClinicalEncounter`	0.1	N/A
author	`ClinicalAlert.RaisedById`	Polymorphic Lookup: `HealthcareProvider`, `CareRegisteredDevice`, and `HealthcarePractitionerFacility`	0.1	The Salesforce implementation of `flag.author` doesn't support patients, and organizations.

SEE ALSO:

ClinicalAlert

Goal

The `Goal` FHIR resource maps to the `GoalAssignment` and `GoalAssignmentDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Goal map to the fields in Salesforce.

Table 23: Goal - Salesforce

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`Identifier`	N/A	N/A	N/A	Not supported
`lifecycleStatus`	`GoalAssignment.Status`	Picklist	0.1	While FHIR defines this field as a one-to-one code value, the Salesforce implementation is a zero-to-one picklist.
~~achievementStatus~~	`GoalAssignment.ProgressionStatus`	Picklist	0.1	While FHIR defines this value as a codeable concept, the Salesforce implementation is a picklist.
`category`	N/A	N/A	N/A	Not supported

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
continuous	GoalAssignment.IsContinuousGoal	Boolean	0.1	N/A
priority	GoalAssignment.Priority	Picklist	0.1	While FHIR defines this field as a codeable concept, the Salesforce implementation is a picklist.
description	GoalAssignment.Description	Text Area	0.1	While FHIR defines this field as a one-to-one codeable concept, the salesforce implementation supports both zero-to-one text values and zero-to-one codeable concept and codeset values.
	GoalAssignment.Description CodeId	Lookup: CodeSet Bundle, CodeSet	0.1	
subject	GoalAssignment.ParentRecordId	Lookup: Account, CarePlan. Goal Assignment, CarePlan Activity	1.1	The Salesforce implementation additionally supports goal and carePlan as valid subject values for goal.
start	GoalAssignment.Start Date	Date	0.1	N/A
	GoalAssignment.Start EventCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
target	N/A	N/A	N/A	Not Supported
status Date	GoalAssignment.Status Date	DateTime	0.1	The Salesforce Implementation uses the DateTime data type instead of Date.
status Reason	GoalAssignment.status Reason	Text	0.1	N/A
expressedBy	GoalAssignment.AssignedById	Lookup: Account, Contact, Healthcare Provider, Healthcare Practitioner Facility	0.1	The Salesforce implementation doesn't support careTeam values for this field.
addresses	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Addressed Item as the picklist value in detailType and select one of the supported domain sets in detailRecord.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	GoalAssignmentDetail.DetailRecordId	Lookup: HealthCondition, CareObservation, MedicationStatement, MedicationRequest, ClinicalServiceRequest		The Salesforce implementation doesn't support procedure, nutritionOrder, and RiskAssessment values.
outcomeCode	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType.
	GoalAssignmentDetail.DetailCodeId	Lookup: CodeSetBundle, CodeSet		N/A
outcomeReference	GoalAssignmentDetail.DetailType	Picklist	0.M	Select Outcome Reference as the picklist value in detailType.
	GoalAssignmentDetail.DetailRecordId	Lookup: CareObservation		Select Care Observation as the domain set in DetailRecordId.
note	N/A	N/A	N/A	Not supported

HumanName

The HumanName FHIR resource maps to the PersonName object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for HumanName map to the fields in Salesforce.

Table 24: HumanName - Salesforce

Human Name Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
family	PersonName.LastName	String	0.1	In cases where a person has a middle name, PersonName.LastName is supposed to store a combination of the middle name and the last name.

Human Name Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`Given`	`PersonName.FirstName`	String	0.1	While the cardinality defined by FHIR for `HumanName.Given` is zero-to-many, the Salesforce implementation in `PersonName.FirstName` is zero-to-one.
`text`	`PersonName.FullName`	String	0.1	N/A
`use`	`PersonName.NameUsageType`	Dynamic picklist	0.1	While FHIR defines `HumanName.use` as a code, Salesforce implements `PersonName.NameUsageType` as a dynamic picklist.
`prefix`	`PersonName.Prefix`	String	0.1	While the cardinality defined by FHIR for `HumanName.prefix` is zero-to-many, the Salesforce implementation in `PersonName.Prefix` is zero-to-one.
`suffix`	`PersonName.Suffix`	String	0.1	While the cardinality defined by FHIR for `HumanName.suffix` is zero-to-many, the Salesforce implementation in `PersonName.Suffix` is zero-to-one.
`period`	`PersonName.EffectiveDate`	Date Time	0.1	In Salesforce's implementation, `HumanName.period` is split into two fields, `PersonName.EffectiveDate` and `PersonName.EndDate`.
	`PersonName.EndDate`	Date Time	0.1	

SEE ALSO:

PersonName

Identifier

The `Identifier` FHIR resource maps to the `Identifier` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Identifier map to the fields in Salesforce.

Table 25: Identifier - Salesforce

Identifier Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`use`	`Identifier.IdUsageType`	Picklist	0.1	FHIR defines `identifier.use` as a code set. However, the Salesforce implementation of `Identifier.IdUsageType` is a dynamic picklist because of the limited list of possible values.

Identifier Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`type`	`Identifier.IdTypeId`	Polymorphic Lookup: `CodeSet`, `CodeSet Bundle`	0.1	N/A
`system`	`Identifier.Source System`	String	0.1	FHIR defines `identifier.system` as a URI. However, the Salesforce implementation of `Identifier.SourceSystem` is a string because Salesforce doesn't support the URI data type.
`value`	`Identifier.IdValue`	String	0.1	N/A
`period`	`Identifier.Effective Date`	DateTime	0.1	In Salesforce's implementation, `identifier .period` is split into two fields, `Identifier .EffectiveDate` and `Identifier.End Date`.
	`Identifier.EndDate`	DateTime	0.1	
`assigner`	`Identifier.Issuing AuthorityId`	Lookup: `Account`	0.1	N/A

SEE ALSO:

Identifier

Immunization

The `Immunization` FHIR resource maps to the `PatientImmunization` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Immunization map to the fields in Salesforce.

Table 26: Immunization - Salesforce

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for an immunization is represented as `Identifier` records that reference the PatientImmunization record using their `Identifier.ParentRecordId` field .
`status`	`PatientImmunization .Status`	Picklist	0.1	While FHIR defines `immunization.status` as a code set bundle, the Salesforce

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				implementation of `PatientImmunization.Status` is picklist.
`statusReason`	`PatientImmunization.StatusReasonCodeId`	Lookup: `CodeSetBundle`	0.1	N/A
`vaccineCode`	`PatientImmunization.VaccineCodeId`	Lookup: `CodeSetBundle`	0.1	N/A
`patient`	`PatientImmunization.PatientId`	Master-Detail Reference: `Account`	1.1	N/A
`encounter`	`PatientImmunization.ClinicalEncounterId`	Lookup: `ClinicalEncounter`	0.1	N/A
`occurrence.occurrenceDateTime`	`PatientImmunization.VaccinationDate`	DateTime	0.1	N/A
`occurrence.occurrenceString`	`PatientImmunization.VaccinationPeriod`	String	0.1	N/A
`recorded`	`PatientImmunization.RecordCreationDateTime`	DateTime	0.1	N/A
`primarySource`	`PatientImmunization.IsRecordedByVaccinator`	Boolean	0.1	N/A
`reportOrigin`	`PatientImmunization.InformationSourceId`	Lookup: `CodeSetBundle`	0.1	N/A
`location`	`PatientImmunization.FacilityId`	Lookup: `Healthcare.Facility`	0.1	N/A
`manufacturer`	`PatientImmunization.Manufacturer`	String	0.1	Use this field if only the name of the organization is required.
	`PatientImmunization.ManufacturerAccountId`	Lookup: Account		N/A

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
lotNumber	PatientImmunization.LotNumber	String	0.1	N/A
expirationDate	PatientImmunization.ExpirationDate	DateTime	0.1	N/A
site	PatientImmunization.SiteId	Lookup: CodeSetBundle	0.1	N/A
route	PatientImmunization.RouteId	Lookup: CodeSetBundle	0.1	N/A
dose	PatientImmunization.Dose	Double	0.1	The Salesforce equivalent of immunization.dose is represented used the fields PatientImmunization.Dose for the quantity and PatientImmunization.DoseUnitId for the unit.
	PatientImmunization.DoseUnitId	Lookup: UnitOfMeasure	0.1	
performer	CarePerformer	Object	0.M	The performer information for an immunization is represented as CarePerformer records that reference the PatientImmunization record using their CarePerformer.ParentRecordId field.
performer.function	CarePerformer.RoleId	Lookup: CodeSetBundle	0.1	N/A
performer.actor	CarePerformer.PersonId	Polymorphic Lookup: Account and HealthcareProvider	1.1	N/A
note	N/A	N/A	N/A	Not supported
reasonCode	PatientImmunization.ReasonCodeId	Lookup: CodeSetBundle	0.1	N/A
reasonReference	PatientImmunization.HealthConditionId	Lookup: HealthCondition	0.1	The FHIR resource immunization.reasonReference is flattened into three separate zero-to-one references to HealthCondition, CareObservation, and DiagnosticSummary in the Salesforce implementation.
	PatientImmunization.CareObservationId	Lookup: CareObservation	0.1	

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	PatientImmunization.DiagnosticSummaryId	Lookup: DiagnosticSummary	0.1	
isSubpotent	PatientImmunization.IsSubpotent	Boolean	0.1	N/A
subpotentReason	PatientImmunization.SubpotencyReasonCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines immunization.subpotentReason as a zero-to-many resource, the Salesforce implementation of PatientImmunization.SubpotencyReasonCodeId is a zero-to-one reference.
education	N/A	N/A	N/A	Not supported
programEligibility	N/A	N/A	N/A	Not supported
fundingSource	N/A	N/A	N/A	Not supported
reaction	PatientHealthReaction	Object	0.M	The reaction information for an immunization is represented as PatientHealthReaction records that reference the PatientImmunization record using their PatientHealthReaction.ParentId field.
reaction.date	PatientHealthReaction.ReactionDateTime	DateTime	0.1	N/A
reaction.detail	PatientHealthReaction.ObservationId	Lookup: CareObservation	0.1	N/A
reaction.reported	PatientHealthReaction.IsSelfReported	Boolean	0.1	N/A
protocolApplied	N/A	N/A	0.1	While FHIR defines immunization.protocolApplied as a zero-to-many reference, the Salesforce implementation of its child resources is zero-to-one.
protocolApplied.series	PatientImmunization.ImmunizationRecommendation	String	0.1	N/A
protocolApplied.authority	PatientImmunization.RecommendingAuthority	String	0.1	While FHIR defines immunization.protocolApplied.authority as a reference to organization, the Salesforce implementation of PatientImmunization.RecommendingAuthority is a text field .

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
protocolApplied.targetDisease	PatientImmunization.TargetDiseaseCodeId	Lookup: CodeSetBundle	0.1	N/A
protocolApplied.doseNumberPositiveInt	PatientImmunization.CurrentDose	Double	0.1	N/A
protocolApplied.doseNumberString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.doseNumber supports only integer values.
protocolApplied.seriesDosesPositiveInt	PatientImmunization.RecommendedDoses	Double	0.1	N/A
protocolApplied.seriesDosesString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.seriesDoses supports only integer values .

SEE ALSO:

PatientImmunization

InformationOrigin

The CRDMetricData FHIR resource maps to the AssessmentQuestionResponse object.

FHIR V4.0 - Discovery Framework Data Model Mapping

Here's how the fields defined by FHIR for InformationOrigin map to the fields in Salesforce.

Table 27: InformationOrigin - Salesforce

informationorigin element	Salesforce Field	Type	Salesforce Cardinality	Notes
extension.source.value[x]	AssessmentQuestionResponse.OriginType	Picklist	0.1	N/A

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
extension:author	AssessmentQuestionResponse.ReviewerId	Reference: Account, Contact, Healthcare Provider, User	0.1	N/A
[illegible]	AssessmentQuestionResponse.ReviewerRoleId	Reference: Code Set, Code Set Bundle	0.M	N/A

Location

The `Location` FHIR resource maps to the `HealthcareFacility` and `Location` objects in Salesforce.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Location map to the fields in the Salesforce.

Table 28: Location - Salesforce

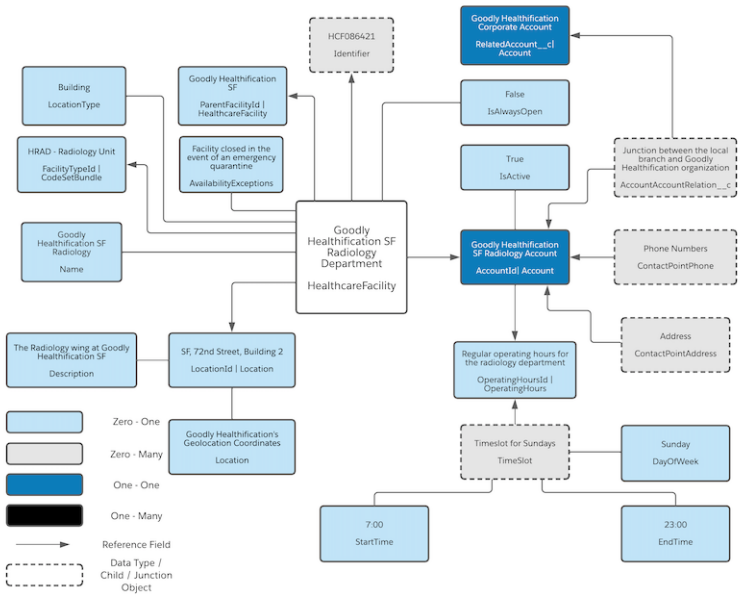
Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a facility is represented as `Identifier` records that reference the facility record using their `Identifier.ParentRecordId` field.
`status`	`Account.IsActive`	Boolean	0.1	While FHIR defines `location.status` as a code, the salesforce implementation is a boolean field in the referenced account record.
`operational Status`	N/A	N/A	N/A	Not supported
`name`	`HealthcareFacility .Name`	String	0.1	N/A
`alias`	N/A	N/A	N/A	Not supported
`description`	`Location.Description`	String	0.1	N/A
`mode`	N/A	N/A	N/A	Not supported
`type`	`HealthcareFacility. FacilityTypeId`	Lookup: `CodeSet Bundle`	0.1	While FHIR defines `location.type` as a zero-to-many resource, Salesforce implements `HealthcareFacility.Facility TypeId` as a zero-to-one field.

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
telecom	ContactPointPhone	Object	0.M	The telecom information of the facility is stored as ContactPointPhone records that reference the account referenced by the facility record.
address	ContactPointAddress	Object	0.M	The address information of the facility is stored as ContactPointAddress records that reference the account referenced by the facility record.
physicalType	HealthcareFacility.LocationType	Picklist	0.1	While FHIR defines location.physicalType as a code set bundle, Salesforce implements HealthcareFacility.LocationType as a picklist.
position	Location.Location	Geolocation	0.1	The location.position FHIR resource is mapped to the Location.Location salesforce field. This location (Salesforce object) record is referenced by the healthcare facility record using its HealthcareFacility.LocationId lookup field. position.altitude is not supported in Location.Location.
managingOrganization	AccountAccountRelation__c	Junction Object	0.1	The junction object that connects the facility account with the parent organization's business account.
partOf	HealthcareFacility.ParentFacilityId	Lookup: HealthcareFacility	0.1	N/A
hoursOfOperation.daysOfWeek	TimeSlot.DayOfWeek	Picklist	0.1	While FHIR defines location.hoursOfOperation.daysOfWeek as a code set bundle, Salesforce implementation is a picklist. While the TimeSlot.DayOfWeek field is a zero-to-one field, multiple time slot records can reference the same operating hours record, thereby supporting a zero-to-many reference for location.hoursOfOperation.daysOfWeek in the Salesforce implementation. The time slot record references the operating hours record using its TimeSlot.OperatingHoursId master-detail reference field. This operating hours record is referenced by the facility's account record using

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				its `Account.OperatingHoursId` lookup field. And finally, this account record is referenced by the facility record using its `Healthcare Facility.AccountId` master-detail reference field.
`hoursOf Operation .allDay`	N/A	N/A	N/A	Not supported
`hoursOf Operation .opening Time`	`TimeSlot.StartTime`	Time	0.1	The time slot record references the operating hours record using its `TimeSlot .OperatingHoursId` master-detail reference field. This operating hours record is referenced by the facility's account record using its `Account.OperatingHoursId` lookup field. And finally, this account record is referenced by the facility record using its `Healthcare Facility.AccountId` master-detail reference field.
`hoursOf Operation .closing Time`	`TimeSlot.EndTime`	Time	0.1	The time slot record references the operating hours record using its `TimeSlot .OperatingHoursId` master-detail reference field. This operating hours record is referenced by the facility's account record using its `Account.OperatingHoursId` lookup field. And finally, this account record is referenced by the facility record using its `Healthcare Facility.AccountId` master-detail reference field.
`availability Exceptions`	`HealthcareFacility .Availability Exceptions`	String	0.1	N/A
`endPoint`	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

HealthcareFacility

Medication

The `medication` FHIR resource maps to the `Medication` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for medication map to the fields in Salesforce.

Table 29: medication - Salesforce

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a medication is represented as `Identifier` records that reference the `medication` record using their `Identifier.ParentRecordId` field.
`code`	`Medication.Medication CodeId`	Lookup: `CodeSet Bundle`	0.1	N/A
`status`	`Medication.Status`	Picklist	1.1	While FHIR defines `medication.status` as a code set bundle, the Salesforce implementation of `Medication.Status` is picklist.
`manufacturer`	`Medication. ManufacturerId`	Lookup: `Account`	0.1	N/A

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
form	Medication.MedicationFormId	Lookup: CodeSet Bundle	0.1	N/A
amount	Medication.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native quantity data type, the medication.amount field is flattened into a set of numerator, denominator, and unit fields.
	Medication.QuantityDenominator	Double	0.1	
	Medication.QuantityUnitId	Lookup: UnitOfMeasure	0.1	
ingredient.item	MedicinalIngredient.IngredientId	Lookup: CodeSet Bundle, Medication	0.1	Zero-to-many value for medication.ingredient is implmeneted using the child object MedicinalIngredient. Each ingredient record references the parent Medication record using the ParentRecordId field.
ingredient.isActive	MedicinalIngredient.IsActive	Boolean	0.1	
ingredient.strength	MedicinalIngredient.StrengthNumerator	Double	0.1	
	MedicinalIngredient.StrengthNumeratorUnitId	Lookup: UnitOfMeasure	0.1	
	MedicinalIngredient.StrengthDenominator	Double	0.1	
	MedicinalIngredient.StrengthDenominatorUnitId	Lookup: UnitOfMeasure	0.1	
batch.lotNumber	Medication.BatchNumber	Int	0.1	N/A
batch.expirationDate	Medication.ExpirationDateTime	DateTime	0.1	N/A

SEE ALSO:

Medication

MedicationRequest

The MedicationRequest FHIR resource maps to the MedicationRequest object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for MedicationRequest map to the fields in Salesforce.

Table 30: MedicationRequest - Salesforce

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a medication request is represented as `Identifier` records that reference the `MedicationRequest` record using their `Identifier.ParentRecordId` field.
`status`	`MedicationRequest.Status`	Picklist	1.1	While FHIR defines `MedicationRequest.status` as a code set bundle, the Salesforce implementation of `MedicationRequest.Status` is picklist.
`statusReason`	`MedicationRequest.StatusReasonCodeId`	Lookup: `CodeSetBundle`	0.1	N/A
`intent`	`MedicationRequest.Type`	Picklist	1.1	While FHIR defines `MedicationRequest.intent` as a code set bundle, the Salesforce implementation of `MedicationRequest.Type` is picklist.
`category`	`MedicationRequest.MedicationAdministrationContextId`	Lookup: `CodeSetBundle`	0.1	While FHIR defines `MedicationRequest.category` as a zero-to-many resource, the Salesforce implementation is zero-to-one.
`priority`	`MedicationRequest.Priority`	Picklist	0.1	While FHIR defines `MedicationRequest.priority` as a code set bundle, the Salesforce implementation of `MedicationRequest.Priority` is picklist.
`doNotPerform`	`MedicationRequest.IsIgnored`	Boolean	0.1	N/A
reported.reported Boolean	`MedicationRequest.IsSecondaryInformation`	Boolean	0.1	N/A
reported.reported Reference	`MedicationRequest.SecondarySourceId`	Polymorphic Lookup: `Account`, `HealthcareProvider`	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
medication.medicationCodeableConcept	MedicationRequest.MedicationCodeId	Lookup: CodeSetBundle	0.1	While the individual fields MedicationRequest.MedicationCodeId and MedicationRequest.MedicationId are zero-to-one references, the set {MedicationRequest.MedicationCodeId, MedicationRequest.MedicationId} is a one-to-one resource.
medication.medicationReference	MedicationRequest.MedicationId	Lookup: Medication	0.1	
subject	MedicationRequest.PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
encounter	MedicationRequest.ClinicalEncounterId	Lookup: ClinicalEncounter	0.1	N/A
supportingInformation	N/A	N/A	N/A	Not Supported
authoredOn	MedicationRequest.PrescribedDate	DateTime	0.1	N/A
requester	MedicationRequest.RequesterId	Polymorphic Lookup: Account, HealthcareProvider, CareRegisteredDevice	0.1	N/A
performer	MedicationRequest.PerformerId	Polymorphic Lookup: Account, CareRegisteredDevice, and HealthcareProvider	0.1	Doesn't support references to care teams.
performerType	MedicationRequest.PerformerTypeId	Lookup: CodeSetBundle	0.1	N/A
recorder	N/A	N/A	N/A	Not Supported

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reasonCode	MedicationRequest.ReasonCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines MedicationRequest.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reasonReference	MedicationRequest.ReasonReferenceId	Polymorphic Lookup: HealthCondition, CareObservation	0.1	While FHIR defines MedicationRequest.reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one.
instantiatesCanonical	N/A	N/A	N/A	Not Supported
instantiatesCanonical	N/A	N/A	N/A	Not Supported
basedOn	MedicationRequest.RelatedRequestId	Lookup: MedicationRequest	0.1	The medicationRequest.basedOn FHIR resource is flattened to a set of medication request and service request fields in the Salesforce implementation.
	MedicationRequestDetail.ClinicalServiceRequestId	Lookup: ClinicalServiceRequest	0.1	
groupIdentifier	MedicationRequest.MedicationRequestGroupId	Lookup: Identifier	0.1	N/A
courseOfTherapyType	MedicationRequest.TherapyDuration	Picklist	0.1	While FHIR defines MedicationRequest.courseOfTherapyType as a code set bundle, the Salesforce implementation of MedicationRequest.TherapyDuration is picklist.
insurance	N/A	N/A	N/A	Not supported
note	N/A	N/A	N/A	Not supported
dosageInstruction	PatientMedicationDosage	Object	0.M	The dosage information for a medication request is represented as PatientMedicationDosage records that reference the MedicationRequest record using their PatientMedicationDosage.ParentRecordId field.
dispenseRequest.initial	MedicationRequest.InitialFillQuantity	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of medicationRequest.dispense

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`Fill .quantity`	`MedicationRequest .FillQuantityUnitId`	Lookup: `UnitOf Measure`	0.1	`Request.initialFill.quantity` is flattened into a set of quantity and unit fields.
`dispense Request .initial Fill .duration`	`MedicationRequest. InitialFillDuration`	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of `medicationRequest.dispense Request.initialFill.duration` is flattened into a set of duration and unit fields.
	`MedicationRequest .FillDurationUnitId`	Lookup: `UnitOf Measure`	0.1	
`dispense Request .dispense Interval`	`MedicationRequest. DispenseInterval`	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of `medicationRequest.dispense Request.dispenseInterval` is flattened into a set of interval and unit fields.
	`MedicationRequest. DispenseIntervalUnit Id`	Lookup: `UnitOf Measure`	0.1	
`dispense Request .validity Period`	`MedicationRequest. PrescriptionPeriod Start`	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of `medication Request.dispenseRequest .validityPeriod` is flattened into a set of start and end dates.
	`MedicationRequest. PrescriptionPeriodEnd`	DateTime	0.1	
`dispense Request .numberOf Repeats Allowed`	`MedicationRequest. RefillsAllowed`	Double	0.1	N/A
`dispense Request .quantity`	`MedicationRequest. RefillQuantity`	Double	0.1	Because Salesforce doesn't support a native quantity data type, the `medicationRequest .dispenseRequest.quantity` is flattened into a set of quantity and unit fields.
	`MedicationRequest .FillQuantityUnitId`	Lookup: `UnitOf Measure`	0.1	
`dispense Request .expected Supply Duration`	`MedicationRequest. RefillDuration`	Double	0.1	Because Salesforce doesn't support a native duration data type, the `medication Request.dispenseRequest .expectedSupplyDuration` is flattened into a set of duration and unit fields.
	`MedicationRequest .FillDurationUnitId`	Lookup: `UnitOf Measure`	0.1	
`dispense Request .performer`	`MedicationRequest. DispenserId`	Lookup: `Account`	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
substitution.allowed.allowed Boolean	MedicationRequest.CanSubstitute	Boolean	0.1	N/A
substitution.allowed.allowed CodeableConcept	MedicationRequest.AllowedSubstitutionTypeCodeId	Lookup: CodeSet Bundle	0.1	0.1
substitution.reason	MedicationRequest.SubstitutionReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
priorPrescription	MedicationRequest.PreviousPrescriptionId	Lookup: MedicationRequest	0.1	N/A
detectedIssue	N/A	N/A	N/A	Not supported
eventHistory	N/A	N/A	N/A	Not supported

SEE ALSO:

MedicationRequest

MedicationStatement

The medicationStatement FHIR resource maps to the MedicationStatement object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for medicationStatement map to the fields in Salesforce.

Table 31: MedicationStatement - Salesforce

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a medication statement is represented as Identifier records that reference the MedicationStatement record using their Identifier.ParentRecordId field.

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	MedicationStatement.MedicationRequestId	Lookup: MedicationRequest	0.1	While FHIR defines medicationStatement.basedOn as a zero-to-many resource, the Salesforce implementation of MedicationStatement.MedicationRequestId is zero-to-one. The Salesforce implementation doesn't support references to care plan or service request records .
partOf	MedicationStatement.ParentMedicationStatementId	Lookup: MedicationStatement	0.1	The Salesforce implementation of medicationRequest.partOf is flattened into three separate references. References to medication administration and medication dispense records are not supported. While FHIR defines medicationStatement.partOf as a zero-to-many resource, the Salesforce implementation is zero-to-one for each of the flattened fields.
	MedicationStatement.ProcedureId	Lookup: PatientMedicalProcedure	0.1	
	MedicationStatement.CareObservationId	Lookup: CareObservation	0.1	
status	MedicationStatement.Status	Picklist	1.1	While FHIR defines MedicationStatement.status as a code set bundle, the Salesforce implementation of MedicationStatement.Status is picklist.
statusReason	MedicationStatement.StatusReasonCodeId	Lookup: CodeSetBundle	0.1	N/A
category	MedicationStatement.DeliverySetting	Picklist	0.1	While FHIR defines MedicationStatement.category as a code set bundle, the Salesforce implementation is a picklist.
medication.medicationCodeableConcept	MedicationStatement.MedicationCodeId	Lookup: CodeSetBundle	0.1	While the individual fields MedicationStatement.MedicationCodeId and MedicationStatement.MedicationId are zero-to-one references, the set {MedicationStatement.MedicationCodeId, MedicationStatement.MedicationId} is a one-to-one resource.
medication.medicationReference	MedicationStatement.MedicationId	Lookup: Medication	0.1	
subject	MedicationStatement.PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
context	MedicationStatement.ClinicalEncounterId	Lookup: ClinicalEncounter	0.1	Only references to encounters are supported.
effective.effectiveDateTime	MedicationStatement.StartDateTime	DateTime	0.1	The MedicationStatement.StartDateTime field is used as both the Salesforce counterpart for medicationStatement.effective.effectiveDateTime and the start date field for medicationStatement.effective.effectivePeriod.
effective.effectivePeriod	MedicationStatement.StartDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of medicationStatement.effective.effectivePeriod is flattened into a set of start and end dates.
	MedicationStatement.EndDateTime	DateTime	0.1	
dateAsserted	MedicationStatement.AssertionDateTime	DateTime	0.1	N/A
informationSource	MedicationStatement.StatementSourceId	Polymorphic Lookup: Account, HealthcareProvider	0.1	N/A
derivedFrom	N/A	N/A	N/A	Not supported
reasonCode	MedicationStatement.MedicationReasonCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines MedicationStatement.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reasonReference	MedicationStatement.MedicationReasonId	Polymorphic Lookup: HealthCondition, CareObservation	0.1	While FHIR defines MedicationStatement.reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to condition and observation records are supported.
note	N/A	N/A	N/A	Not supported
dosage	PatientMedicationDosage	Object	0.M	The dosage information for a medication statement is represented as PatientMedicationDosage records that reference the MedicationStatement record using

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				their `PatientMedicationDosage.ParentRecordId` field.

SEE ALSO:

MedicationStatement

Observation

The `observation` FHIR resource maps to the `CareObservation` and `CareObservationComponent` objects in Salesforce .

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for observation map to the fields in Salesforce.

Table 32: observation - Salesforce

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	N/A	N/A	N/A	Not supported
`basedOn`	`CareObservation.BasedOnId`	Polymorphic Lookup: `MedicationRequest`, `ClinicalServiceRequest`	0.1	While FHIR defines `observation.basedOn` as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication request and clinical service request records are supported.
`partOf`	`CareObservation.PartOfId`	Polymorphic Lookup: `MedicationStatement`, `PatientImmunization`, `PatientMedicalProcedure`	0.1	While FHIR defines `observation.partOf` as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement, patient immunization, and patient medical procedure records are supported.
`status`	`CareObservation.ObservationStatus`	Picklist	1.1	While FHIR defines `observation.status` as a reference to code set bundle, the Salesforce implementation is a picklist.
`category`	`CareObservation.Category`	Picklist	0.1	While FHIR defines `observation.category` as a zero-to-many reference to

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				code set bundle, the Salesforce implementation is a zero-to-one picklist.
code	CareObservation .CodeId	Lookup: CodeSet	1.1	While FHIR defines observation.code as a one-to-one reference to code set bundle, Salesforce implements this as three separate CodeSet reference fields. The first one is a one-to-one field, while the other two are zero-to-one fields.
	CareObservation .AdditionalCode1Id	Lookup: CodeSet	0.1	
	CareObservation .AdditionalCode2Id	Lookup: CodeSet	0.1	
subject	CareObservation. ObservedSubjectId	Master-Detail: Account	1.1	The Salesforce implementation of observation.subject supports references to only patients.
focus	N/A	N/A	N/A	Not supported
encounter	CareObservation .EncounterId	Lookup: Clinical Encounter	0.1	N/A
effective .effective DateTime	CareObservation .EffectiveDateTime	DateTime	0.1	N/A
effective .effective Period	CareObservation .EffectiveDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the observation.effective .effectivePeriod field is flattened into a set of effective date and end date fields.
	CareObservation.End DateTime	DateTime	0.1	
effective .effective Timing	N/A	N/A	N/A	Not supported
effective .effective Instant	N/A	N/A	N/A	Not supported
issued	CareObservation .IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the observation .issued FHIR resource is implemented as a date time field in Salesforce.
performer	CareObservation. ObserverId	Polymorphic Lookup: Account, Healthcare Provider	0.1	While FHIR defines observation .performer as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to Account and Healthcare Provider. References to care teams are not supported.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`resultsInterpreter`	`CareObservation.InterpretedById`	Lookup: `CarePerformer`	0..1	While FHIR defines `observation.resultsInterpreter` as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to `CarePerformer`.
value	`CareObservation.ObservedValueType`	Static Picklist	0..1	A Salesforce-original field that determines whether the value stored in `CareObservation.ObservedValueNumerator` and `CareObservation.ObservedValueDenominator` is a range, ratio, or quantity. This field is used only when the data entered for `observation.value` is one these data types.
	`CareObservation.ObservedValueNumerator`	Double	0..1	Because Salesforce doesn't support native range, ratio, and quantity data types, the `observation.value` FHIR resource is flattened to a set of numerator, denominator, and unit fields for this type of data. The Salesforce implementation of `observation.value` doesn't support `observation.value.valueSampleData` and `observation.value.valueTime`. `CareObservation.ObservedValueUnitId` is a duplicate field that stores the same information as `CareObservation.UnitOfMeasureId`. Use only one of these two fields to specify the unit of a quantity value.
	`CareObservation.ObservedValueDenominator`	Double	0..1	
	`CareObservation.ObservedValueUnitId`	Lookup: `UnitOfMeasure`	0..1	
	`CareObservation.ObservedValueDenominator`	Lookup: `CodeSetBundle`	0..1	N/A
	`CareObservation.NumbericValue`	Double	0..1	N/A
	`CareObservation.ObservedValueText`	String	0..1	N/A
	`CareObservation.IsOutcomePositive`	Boolean	0..1	`CareObservation.IsObserved` is a duplicate field that can store the same information. Use only one of these two fields.
	`CareObservation.ObservationStartTime`	DateTime	0..1	`CareObservation.ObservationStartTime` is used for both `observation`

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CareObservation.ObservationEndTime	DateTime	0.1	.component.value.valueDateTime and observation.component.value.valuePeriod. Because Salesforce doesn't support a native period data type, the observation.value.valuePeriod FHIR resource is flattened to a set of start and end dates.
dataAbsentReason	N/A	N/A	N/A	Not supported
interpretation	CareObservation.ValueInterpretation	Picklist	0.1	While FHIR defines observation.interpretation as a zero-to-many code set bundle, the Salesforce implementation is a zero-to-one picklist.
note	N/A	N/A	N/A	Not supported
bodySite	CareObservation.BodySiteId	Lookup: CodeSetBundle	0.1	N/A
method	CareObservation.MethodId	Lookup: CodeSetBundle	0.1	N/A
specimen	N/A	N/A	N/A	Not supported
device	CareObservation.DeviceId	Lookup: Asset	0.1	References to device metrics records aren't supported.
referenceRange.low	CareObservation.LowerBaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.referenceRange.low FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation.BaselineUnitId	Lookup: UnitOfMeasure	0.1	
referenceRange.high	CareObservation.UpperBaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.referenceRange.high FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation.BaselineUnitId	Lookup: UnitOfMeasure	0.1	
referenceRange.type	N/A	N/A	N/A	Not supported

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
referenceRange.appliesTo	N/A	N/A	N/A	Not supported
referenceRange.age	N/A	N/A	N/A	Not supported
referenceRange.text	CareObservation.BaselineValueText	String	0.1	N/A
hasMember	CareObservation.RelatedObservationId	Lookup: CareObservation	0.1	While FHIR defines observation.hasMember as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to observation records are supported.
derivedFrom	CareObservation.DerivationSourceId	Lookup: Care Observation, Diagnostic Summary	0.1	While FHIR defines observation.derivedFrom as a zero-to-many resource, the Salesforce implementation is zero-to-one.
component	CareObservationComponent	Object	0.M	The component information for a care observation is represented as CareObservationComponent records that reference the CareObservation record using their Identifier.CareObservationId field.
component.code	CareObservationComponent.ComponentTypeCodeId	Lookup: CodeSetBundle	1.1	N/A
component.value	CareObservationComponent.ValueType	Static Picklist	0.1	A Salesforce-original field that determines whether the value stored in CareObservationComponent.ObservedValueNumerator and CareObservationComponent.ObservedValueDenominator is a range, ratio, or quantity. This field is used only when the data entered for observation.component.value is one these data types.
	CareObservationComponent.ObservedValueNumerator	Double	0.1	Because Salesforce doesn't support native range, ratio, and quantity data types, the observation.component.value FHIR

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	`CareObservation Component.Observed ValueDenominator`	Double	0.1	resource is flattened to a set of numerator, denominator, and unit fields for this type of data .
	`CareObservation Component.Observed ValueUnitId`	Lookup: `UnitOf Measure`	0.1	The Salesforce implementation of `observation.component.value` doesn't support `observation.component .value.valueSampleData` and `observation.component.value .valueTime`.
	`CareObservation Component.Observed ValueCodeId`	Lookup: `CodeSet Bundle`	0.1	N/A
	`CareObservation Component.Numeric Value`	Double	0.1	N/A
	`CareObservation Component.Observed ValueText`	String	0.1	N/A
	`CareObservation Component.IsObserved`	Boolean	0.1	N/A
	`CareObservation Component.Observation StartTime`	DateTime	0.1	`CareObservationComponent. ObservationStartTime` is used for both `observation.component.value .valueDateTime` and `observation .component.value.valuePeriod`. Because Salesforce doesn't support a native period data type, the `observation .component.value.valuePeriod` FHIR resource is flattened to a set of start and end dates .
	`CareObservation Component.Observation EndTime`	DateTime	0.1	
`component .data Absent Reason`	`CareObservation Component.MissingData Reason`	String	0.1	While FHIR defines `observation .component.dataAbsentReason` as a code set bundle reference, the Salesforce implementation is a text field.
`component .interpretation`	`CareObservation Component.Value Interpretation`	Lookup: `CodeSet Bundle`	0.1	While FHIR defines `observation .component.interpretation` as a code set bundle reference, the Salesforce implementation is a picklist.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
component.referenceRange.low	CareObservationComponent.LowerBaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.component.referenceRange.low FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservationComponent.BaselineUnitId	Lookup: UnitOfMeasure	0.1	
component.referenceRange.high	CareObservationComponent.UpperBaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation.component.referenceRange.high FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservationComponent.BaselineUnitId	Lookup: UnitOfMeasure	0.1	
component.referenceRange.type	N/A	N/A	N/A	Not supported
component.referenceRange.appliesTo	N/A	N/A	N/A	Not supported
component.referenceRange.age	N/A	N/A	N/A	Not supported
component.referenceRange.text	CareObservationComponent.BaselineValueText	String	0.1	N/A

Note: The fields CareObservation.IsOutcomePositive and CareObservation.UnitOfMeasureId don't have FHIR-defined validation rules built into them because these fields are used in other features and data models. You can define your own custom validation rules on them based on your business requirements.

SEE ALSO:

CareObservation

CareObservationComponent

Organization

The Organization FHIR resource maps primarily to the Account object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Organization map to the fields in Salesforce.

Table 33: Organization - Salesforce

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for an organization is represented as `Identifier` records that reference the organization record using their `Identifier.ParentRecordId` field.
`active`	`Account.IsActive`	Boolean	0.1	N/A
type	`Account.Type`	Picklist	0.1	While FHIR defines `account.type` as a zero-to-many code set bundle reference, its Salesforce implementation is a zero-to-one picklist .
`name`	`Account.Name`	String	0.1	N/A
`alias`	N/A	N/A	N/A	Not supported
`telecom`	`ContactPointPhone`	Object	0.M	The telecom information for an organization is represented as `ContactPointPhone` records that reference the organization record using their `ContactPointPhone.ParentId` field.
`address`	`ContactPointAddress`	Object	0.M	The address information for an organization is represented as `ContactPointAddress` records that reference the organization record using their `ContactPointAddress .ParentId` field.
`contact`	`AccountContact Relation.ContactId`	Lookup: `Contact`	0.M	Contacts are connected to organizations using the `AccountContactRelation` junction object. The `AccountContactRelation .AccountId` field references the organization's account record, and the `AccountContact Relation.ContactId` field references the contact record of the contact's person account.
`contact .relationship`	`AccountContact Relation.Roles`	Multi-Select picklist	0.M	While FHIR defines `organization .contact.purpose` as a code set bundle, its Salesforce implementation is a picklist.
`contact .name`	`PersonName`	Object	0.M	The name information for a contact is represented as `PersonName` records that reference the contact's person account using their `Person Name.ParentRecordId` field. While FHIR defines `patient.contact .name` as a zero-to-one resource, the Salesforce

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				implementation can support zero-to-many references.
`contact.telecom`	`ContactPointPhone`	Object	0.M	The telecom information for a contact is represented as `ContactPointPhone` records that reference the contact's person account record using their `ContactPointPhone.ParentId` field.
`contact.address`	`ContactPointAddress`	Object	0.M	The address information for a contact is represented as `ContactPointAddress` records that reference the contact's person account record using their `ContactPointAddress.ParentId` field. While FHIR defines `patient.contact.address` as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
`contact.endPoint`	N/A	N/A	N/A	Not supported

PASClaim

The `PASClaim` FHIR resource maps to the `CareDiagnosis`, `CareRequest`, `CareRequestDrug`, `CareRequestItem`, `CareRequestReviewer`, and `Identifier` objects.

FHIR V4.0 - Utilization Management Data Model Mapping

Here's how the fields defined by FHIR for PASClaim map to the fields in Salesforce.

Table 34: PASClaim - Salesforce

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a PAS claim is represented as `Identifier` records that reference the CareRequestItem and CareRequestDrug record using their `Identifier.ParentRecordId` field.
`related`	`CareRequest.ReferenceCareRequestCase`	Lookup: Case	0.1	N/A
`diagnosis`	`CareDiagnosis`	Object	0.M	N/A
`item.requestType`	`CareRequestItem.RequestType`	Picklist	0.1	N/A

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
item.productOrService	CareRequestItem.ProcedureCodeSetId	Lookup: Code Set	N/A	N/A
item.modifier	CareRequestItem.Modifier	String	0.1	N/A
item.servicedPeriod	CareRequestItem.RequestedServiceStartDate	Date	0.1	Since Salesforce doesn't natively support the period data type, `item.servicedPeriod` is flattened into a set of rquested service start date and requested service end date fields.
	CareRequestItem.RequestedServiceEndDate	Date	0.1	
item.[illegible]	CareRequestItem.DecisionDate	Date	0.1	N/A
item.[illegible]	CareRequestItem.ServicingFacility	Lookup: Servicing Facility	0.1	While FHIR defines `item.location[x]:locationCodeableConcept` as a codeable concept, the Salesforce implementation is a lookup to the Servicing Facility object.
item.[illegible]	CareRequestItem.ServicingProvider	Lookup: Healthcare Provider	0.1	Since Salesforce doesn't natively support the period data type, `CommunicationRequest.occurrence` is flattened into a set of occurrence start date time and occurrence end date time fields.
item.[illegible]	CareRequestItem.Identifier	Object	0.M	N/A
item.[illegible]	CareRequestItem.ServiceCategoryCode	String	0.1	N/A
item.[illegible]	CareRequestItem.Status	Picklist	0.1	N/A
item.[illegible]	CareRequestItem.Priority	Picklist	0.1	N/A
item.[illegible]	CareRequestItem.ProcedureCodesetId	Lookup: Code Set	0.1	N/A
item.[illegible]	CareRequestItem.Quantity	Number	0.1	N/A
	CareRequestItem.UnitOfMeasure	Lookup: Unit of Measure	0.1	N/A
item.[illegible]	CareRequestItem.RequestedServiceStartDate	Date	0.1	N/A
	CareRequestItem.RequestedServiceEndDate	Date	0.1	N/A
item.[illegible]	CareRequestItem.DecisionDate	Date	0.1	N/A
item.[illegible]	CareRequestItem.ReasonCode	Lookup: Code Set	0.1	N/A
item.[illegible]	CareRequestReviewer	Object	0.M	N/A
item.[illegible]	CareRequestDrug.AuthApprovalIdentifier	String	0.1	N/A
item.[illegible]	CareRequestDrug.AuthorizationReIdentifier	String	0.1	N/A

PASCLAIM element	Salesforce Field	Type	Salesforce Cardinality	Notes
[illegible]	CareRequestDrug.ServicingFacility	Lookup: Servicing Facility	0.1	N/A
[illegible]	CareRequestDrug.ServicingProvider	Lookup: Healthcare Provider	0.1	N/A
[illegible]	Identifier	Object	0.M	N/A
[illegible]	CareRequestDrug.Status	Picklist	0.1	N/A
[illegible]	CareRequestDrug.StatusReason	Picklist	0.1	N/A
[illegible]	CareRequestDrug.RequestType	Picklist	0.1	N/A
[illegible]	CareRequestDrug.DrugAdministrationSetting	String	0.1	N/A
[illegible]	CareRequestDrug.Priority	Picklist	0.1	N/A
[illegible]	CareRequestDrug.MedicationRefObjectId	Lookup: Medication Request	0.1	N/A
[illegible]	CareRequestDrug.PrescriptionDate	Date	0.1	N/A
[illegible]	CareRequestDrug.ClinicalDeterminationReasonId	Lookup: Code est	0.1	N/A

PASClaimResponse

The `PASClaimResponse` FHIR resource maps to the `CareProcessingError`, `AuthorNote`, `TrackedCommunication`, and `TrackedCommunicationDetail` objects.

FHIR V4.0 - Utilization Management Data Model Mapping

Here's how the fields defined by FHIR for PASClaimResponse map to the fields in Salesforce.

Table 35: PASClaimResponse - Salesforce

PASCLAIMRESPONSE element	Salesforce Field	Type	Salesforce Cardinality	Notes
`ProcessNote`	`AuthorNote`	Object	0.M	N/A
processNote.text	`AuthorNote.NoteText`	Text Area	0.1	N/A
`error`	`CareProcessingError`	Object	0.M	N/A
`error.code`	CareProcessingError.ErrorCodeId	Lookup: Code Set, Code Set Bundle	0.1	N/A

PASClaimResponse element	Salesforce Field	Type	Salesforce Cardinality	Notes
error.followUpAction	CareProcessingError.ActionCodeId	Lookup: Code Set, Code Set Bundle	0.1	N/A
communicationRequest	TrackedCommunication	Object	0.M	N/A
	TrackedCommunicationDetail	Object	0.M	N/A

PASMetricData

The `PASMetricData` FHIR resource maps to the `CareRequestExchangeInfo` object.

FHIR V4.0 - Utilization Management Model Mapping

Here's how the fields defined by FHIR for PASMetricData map to the fields in Salesforce.

Table 36: PASMetricData - Salesforce

PASMetricdata element	Salesforce Field	Type	Salesforce Cardinality	Notes
exchange	CareRequestExchangeInfo	Object	1.M	N/A
exchange.type	CareRequestExchangeInfo.ExchangeType	Picklist	1.1	N/A
exchange.with	CareRequestExchangeInfo.ExchangeTargetType	Picklist	0.1	N/A
exchange.method	CareRequestExchangeInfo.ExchangeMode	Picklist	1.1	N/A
exchange.requestTime	CareRequestExchangeInfo.RequestDateTime	DateTime	1.1	N/A
exchange.responseTime	CareRequestExchangeInfo.ResponseDateTime	DateTime	0.1	N/A
exchange.httpResponse	CareRequestExchangeInfo.ResponseStatusCode	Integer	0.1	N/A

Patient

The `Patient` FHIR resource maps to the `Account` and `Contact` objects in Salesforce. Patients are modeled using Person Accounts.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Patient map to the fields in Salesforce.

Table 37: Patient - Salesforce

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a patient is represented as `Identifier` records that

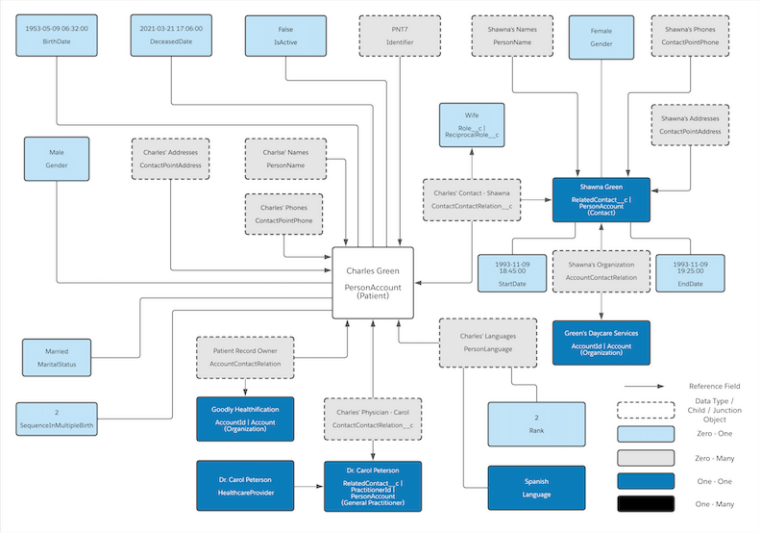
Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				reference the patient record using their `Identifier.ParentRecordId` field.
`active`	`Account.IsActive`	Boolean	0.1	N/A
`name`	`PersonName`	Object	0.M	The name information for a patient is represented as `PersonName` records that reference the patient record using their `PersonName.ParentRecordId` field.
`telecom`	`ContactPointPhone`	Object	0.M	The telecom information for a patient is represented as `ContactPointPhone` records that reference the patient record using their `ContactPointPhone.ParentId` field.
`gender`	`Contact.Gender`	Picklist	0.1	While FHIR defines `patient.gender` as a code set, its Salesforce implementation is a picklist .
`birthDate`	`Contact.Birthdate`	Date	0.1	N/A
`deceased.deceasedBoolean`	N/A	N/A	N/A	Not supported
`deceased.deceasedDateTime`	`Contact.DeceasedDate`	DateTime	0.1	While FHIR defines `patient.deceased` as either a boolean or a date, Salesforce supports only a date.
`address`	`ContactPointAddress`	Object	0.M	The address information for a patient is represented as `ContactPointAddress` records that reference the patient record using their `ContactPointAddress.ParentId` field.
`maritalStatus`	`Contact.MaritalStatus`	Picklist	0.1	While FHIR defines `patient.maritalStatus` as a code set bundle, its Salesforce implementation is a picklist.
`multipleBirth.multipleBirthBoolean`	N/A	N/A	N/A	Not supported
`multipleBirth.multipleBirthInteger`	`Contact.SequenceInMultipleBirth`	Double	0.1	While FHIR defines `patient.multipleBirth` as either a boolean or an integer, Salesforce supports only an integer.

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
photo	N/A	N/A	N/A	Not supported
contact	ContactContact Relation__c .RelatedContact__c	Lookup: Contact	0.M	Contacts are connected to patients using the ContactContactRelation__c junction object. The ContactContact Relation__c.Contact__c field references the contact record of the patient's person account, and the ContactContact Relation__c.RelatedContact__c field references the contact record of the contact's person account.
contact .relationship	ContactContact Relation__c.Role__c	Lookup: ReciprocalRole__c	0.M	While FHIR defines patient.contact .relationship as a code set bundle, its Salesforce implementation is a reference to ReicprocalRole__c.
contact .name	PersonName	Object	0.M	The name information for a contact is represented as PersonName records that reference the contact record of the contact's person account using their PersonName.Parent RecordId field. While FHIR defines patient.contact .name as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact .telecom	ContactPointPhone	Object	0.M	The telecom information for a contact is represented as ContactPointPhone records that reference the contact's person account record using their ContactPointPhone .ParentId field.
contact .address	ContactPointAddress	Object	0.M	The address information for a contact is represented as ContactPointAddress records that reference the contact's person account record using their ContactPoint Address.ParentId field. While FHIR defines patient.contact .address as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact .gender	Contact.Gender	Picklist	0.1	While FHIR defines patient.contact .gender as a code set, its Salesforce implementation is a picklist.

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
contact.organization	N/A	N/A	N/A	Not supported
contact.period	ContactContactRelation__c.StartDate__c	Date	0.1	Because Salesforce doesn't support a native period data type, the patient.contact.period FHIR resource is flattened to a set of from and to dates.
	ContactContactRelation__c.EndDate__c	Date	0.1	
communication	PersonLanguage	Object	0.M	The language information for a patient is represented as PersonLanguage records that reference the patient record using their PersonLanguage.IndividualId field.
communication.language	PersonLanguage.Language	Picklist	0.1	While FHIR defines patient.communication.language as a code set bundle, its Salesforce implementation is a picklist.
communication.preferred	PersonLanguage.Rank	Double	0.1	While FHIR defines patient.communication.preferred as a boolean, its Salesforce implementation is an integer field that ranks the degree of preference.
generalPractitioner	ContactContactRelation__c.RelatedContact__c	Lookup: Contact	0.M	Practitioners are connected to patients using the ContactContactRelation__c junction object. The ContactContactRelation__c.Contact__c field references the contact record of the patient's person account, and the ContactContactRelation__c.RelatedContact__c field references the contact record of the practitioner's person account. Salesforce doesn't support PractitionerRole type values for patient.generalPractitioner
managingOrganization	AccountContactRelation.AccountId	Lookup: Account	0.M	Managing organizations are connected to patients using the AccountContactRelation junction object. The AccountContactRelation.AccountId field references the account record of the patient's organization, and the AccountContactRelation.ContactId field references the contact record of the patient's person account.
link	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Practitioner

The `Practitioner` FHIR resource maps to the `HealthcareProvider` object and person accounts in Salesforce.

The `Practitioner` resource in FHIR is represented as a combination of `HealthcareProvider` records and person accounts in Salesforce, where the `HealthcareProvider` record is the base. The person account is associated to the `HealthcareProvider` record by referencing the person account record using the `AccountId` field on `HealthcareProvider`.

Note: If your implementation models providers as contacts instead of person accounts, you can't associate the fields mapped to Account to your providers. You can instead associate your HealthcareProvider record to the Contact record using the `PractitionerId` field on `HealthcareProvider`.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Practitioner map to the fields in Salesforce.

Table 38: Practitioner - Salesforce

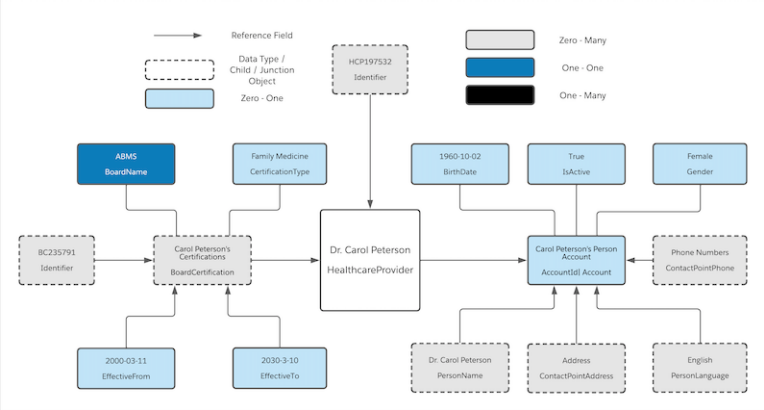
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a documentReference is represented as `Identifier` records that reference the HealthcareProvider record using their `Identifier.ParentRecordId` field.
`active`	`Account.IsActive`	Boolean	0.1	The `practitioner.active` field is mapped to the account record of the provider's person account. This account record is referenced

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				using the `HealthcareProvider.AccountId` field. If your Implementation models providers as Contacts instead of Person Accounts, then you can't map `practitioner.active` to your providers.
`name`	`PersonName`	Object	0.M	The name information for a practitioner is represented as `PersonName` records that reference the practitioner's person account record using their `PersonName.ParentRecordId` field.
`telecom`	`ContactPointPhone`	Object	0.M	The telecom information for a practitioner is represented as `ContactPointPhone` records that reference the account record of the practitioner's person account using the `ContactPointPhone.ParentId` field. If your Implementation models providers as Contacts instead of Person Accounts, then you can't map `practitioner.telecom` to your providers.
`address`	`ContactPointAddress`	Object	0.M	The address information for a practitioner is represented as `ContactPointAddress` records that reference the account record of the practitioner's person account using the `ContactPointAddress.ParentId` field . If your Implementation models providers as Contacts instead of Person Accounts, then you can't map `practitioner.address` to your providers.
`gender`	`Contact.Gender`	Picklist	0.1	While FHIR defines `practitioner.gender` as a code set, its Salesforce implementation is a picklist. The practitioner's gender is mapped to the contact record of their person account. This contact record is referenced using the `HealthcareProvider.PractitionerId` field on HealthcareProvider.

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
birthDate	Contact.Birthdate	Date	0.1	N/A
photo	N/A	N/A	N/A	Not supported
qualification	BoardCertification	Object	0.M	The qualification information for a practitioner is represented as BoardCertification records that reference the practitioner's HealthcareProvider record using their BoardCertification.HealthcareProviderId field.
qualification.identifier	Identifier	Object	0.M	The identifier information for a qualification is represented as Identifier records that reference the BoardCertification record using their Identifier.ParentRecordId field.
qualification.code	BoardCertification.CertificationType	Picklist	0.1	While FHIR defines practitioner.qualification.code as a code set bundle, its Salesforce implementation is a picklist.
qualification.period	BoardCertification.EffectiveFrom	Date	0.1	Because Salesforce doesn't support a native period data type, the practitioner.qualification.period FHIR resource is flattened to a set of from and to dates.
	BoardCertification.EffectiveTo	Date	0.1	
qualification.issuer	BoardCertification.BoardName	String	0.1	N/A
communication	PersonLanguage	Object	0.M	The language information for a practitioner is represented as PersonLanguage records that reference the practitioner's person account using their PersonLanguage.IndividualId field. While FHIR defines practitioner.communication as a code set bundle, the Salesforce implementation is a reference to PersonLanguage.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



PractitionerRole

The `practitionerRole` FHIR resource maps to the `HealthcarePractitionerFacility` and `CareProviderFacilitySpecialty` objects in Salesforce.

The `practitionerRole` resource in FHIR is represented as a combination of `HealthcarePractitionerFacility` and `CareProviderFacilitySpecialty` records, where the `HealthcarePractitionerFacility` record is the base. The `CareProviderFacilitySpecialty` record is associated to the `HealthcarePractitionerFacility` record by referencing the `HealthcarePractitionerFacility` record using the `PractitionerFacilityId` field on `CareProviderFacilitySpecialty`.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for PractitionerRole map to the fields in Salesforce.

Table 39: PractitionerRole - Salesforce

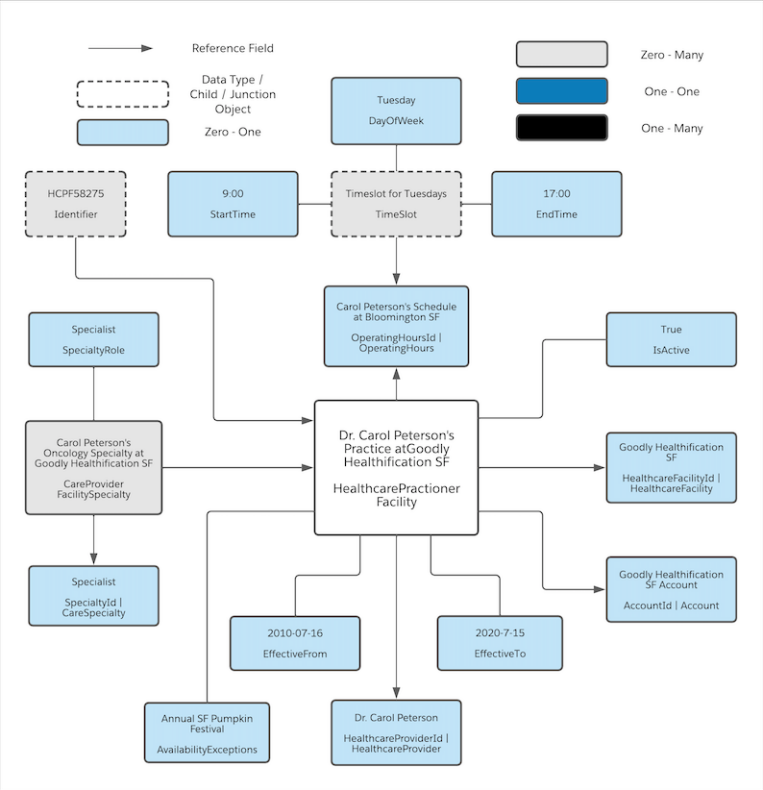
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a practitionerRole is represented as `Identifier` records that reference the HealthcarePractitioner Facility record using their `Identifier.Parent RecordId` field.
`active`	`HealthcarePractitioner Facility.IsActive`	Boolean	0.1	N/A
`period`	`HealthcarePractitioner Facility.EffectiveFrom`	Date	0.1	Because Salesforce doesn't support a native period data type, the `practitionerRole .period` FHIR resource is flattened to a set of from and to dates.
	`HealthcarePractitioner Facility.EffectiveTo`	Date	0.1	

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
practitioner	HealthcarePractitioner Facility.Healthcare ProviderId	Lookup: Healthcare Provider	0.1	N/A
organization	HealthcarePractitioner Facility.AccountId	Lookup: Account	0.1	N/A
code	CareProviderFacility Specialty.SpecialtyRole	Picklist	0.M	While FHIR defines practitionerRole.code as a code set bundle, its Salesforce implementation is a picklist. Zero-to-many values can be associated by creating multiple CareProviderFacility Specialty records that reference a Healthcare PractitionerFacility record. However, a single CareProviderFacility Specialty record can have only one combination of role and specialty.
specialty	CareProviderFacility Specialty.SpecialtyId	Lookup: CareSpecialty	0.M	While FHIR defines practitionerRole.code as a code set bundle, its Salesforce implementation is a CareSpecialty reference. Zero-to-many values can be associated by creating multiple CareProviderFacility Specialty records that reference a Healthcare PractitionerFacility record. However, a single CareProviderFacility Specialty record can have only one combination of role and specialty.
location	HealthcarePractitioner Facility.Healthcare FacilityId	Lookup: Healthcare Facility	0.1	The Salesforce implementation supports only one practitionerRole .location reference for each practitioner role.

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`healthcare Service`	N/A	N/A	N/A	Not supported
`telecom`	N/A	N/A	N/A	Not supported
`availableTime`	`HealthcarePractitioner Facility.OperatingHoursId`	`Operating Hours`	0.M	Even though only one `OperatingHours` record can be referenced from a `HealthcarePractitioner Facility` record, multiple time slots can be added to that `OperatingHours` record. As such, zero-to-many available time values can be added to a single `HealthcarePractitioner Facility` record through a single `OperatingHours` reference.
`notAvailable`	N/A	N/A	N/A	Not supported
`availability Exceptions`	`HealthcarePractitioner Facility.Avialability Exceptions`	String	0.1	N/A
`endPoint`	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Procedure

The `procedure` FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Procedure map to the fields in Salesforce.

Table 40: Procedure - Salesforce

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a Procedure is represented as `Identifier` records that reference the PatientMedicalProcedure record using their `Identifier.Parent RecordId` field.
`instantiates Canonical`	N/A	N/A	N/A	Not Supported
`instantiates Canonical`	N/A	N/A	N/A	Not Supported

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	PatientMedicalProcedureDetail	Object	0.M	The information about the service request that a procedure is based on is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure.basedOn doesn't support references to care plans.
	PatientMedicalProcedureDetail.DetailRecordId	Lookup: ClinicalServiceRequest	0.1	For procedure.basedOn information, PatientMedicalProcedureDetail.DetailRecordId must reference a ClinicalServiceRequest record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Based On	0.1	For procedure.basedOn information, PatientMedicalProcedureDetail.DetailType must use the value *Based On*.
partOf	PatientMedicalProcedureDetail	Object	0.M	The information about the procedure or observation that a procedure is a part of is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure.partOf doesn't support references to medication administration.
	PatientMedicalProcedureDetail.DetailRecordId	Polymorphic Lookup: PatientMedicalProcedure, CareObservation	0.1	For procedure.partOf information, PatientMedicalProcedureDetail.DetailRecordId must reference a either a PatientMedicalProcedure record or a CareObservation.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Part Of	0.1	For procedure.partOf information, PatientMedicalProcedureDetail.DetailType must use the value *Part Of*.

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status	PatientMedicalProcedure.Status	Picklist	0.1	While FHIR defines procedure.status as a code set bundle, the Salesforce implementation of PatientMedicalProcedure.Status is picklist.
statusReason	PatientMedicalProcedure.StatusReasonCodeId	Lookup: CodeSetBundle	0.1	N/A
category	PatientMedicalProcedure.TypeId	Lookup: CodeSetBundle	0.1	N/A
code	PatientMedicalProcedure.CodeId	Lookup: CodeSetBundle	0.1	N/A
subject	PatientMedicalProcedure.PatientId	MasterDetail: Account	1.1	The Salesforce implementation of procedure.subject doesn't support references to groups.
encounter	PatientMedicalProcedure.ClinicalEncounterId	Lookup: ClinicalEncounter	0.1	N/A
performed.performedDateTime	PatientMedicalProcedure.StartDate	DateTime	0.1	PatientMedicalProcedure.StartDate is used for both procedure.performed.performedDateTime and procedure.performed.performedPeriod. For the latter, the field is used to represent the start date of the period.
performed.performedPeriod	PatientMedicalProcedure.StartDate	DateTime	0.1	Because Salesforce doesn't support a native period data type, the procedure.performed.performedPeriod field is flattened into a set of start date and end date fields.
	PatientMedicalProcedure.EndDate	DateTime	0.1	
performed.performedString	PatientMedicalProcedure.DurationTimeString	String	0.1	N/A
performed.performedAge	PatientMedicalProcedure.PerformedAtAge	Double	0.1	Because Salesforce doesn't support a native age data type, the procedure.performed.performedAge FHIR resource is flattened into a set of age and unit fields.
	PatientMedicalProcedure.PerformedAtAgeUnitId	Lookup: UnitOfMeasure	0.1	

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
performed.performedRange	PatientMedicalProcedure.PerformedAtAgeLowerLimit	Double	0.1	Because Salesforce doesn't support a native range data type, the procedure.performed.performedRange FHIR resource is flattened into a set of lower limit, upper limit, and unit fields.
	PatientMedicalProcedure.PerformedAtAgeUpperLimit	Double	0.1	
	PatientMedicalProcedure.PerformedAgeRangeUnit	Lookup: UnitOfMeasure	0.1	
recorder	PatientMedicalProcedure.RecordCreatorId	Lookup: Account, HealthcareProvider	0.1	N/A
asserter	PatientMedicalProcedure.AssertionSourceId	Lookup: Account, HealthcareProvider	0.1	N/A
performer	CarePerformer	Object	0.M	The performer information for a Procedure is represented as CarePerformer records that reference the PatientMedicalProcedure record using their CarePerformer.ParentRecordId field.
performer.function	CarePerformer.RoleId	Polymorphic Lookup: CodeSet, CodeSetBundle	0.1	N/A
performer.actor	CarePerformer.PersonId	Polymorphic Lookup: Account, HealthcareProvider	0.1	The Salesforce implementation doesn't support references to devices.
performer.actoronBehalfOf	CarePerformer.AffiliatedOrganizationId	Lookup: Account	0.1	0.1
location	PatientMedicalProcedure.FacilityId	Lookup: Healthcare.Facility	0.1	N/A
reasonCode	PatientMedicalProcedure.ReasonCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines procedure.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.

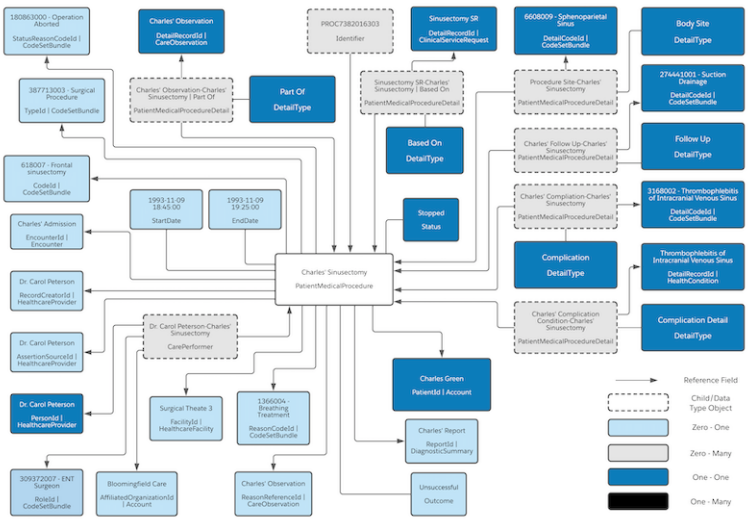
Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reasonReference	PatientMedicalProcedure.ReasonReferenceId	Polymorphic Lookup: HealthCondition, CareObservation, PatientMedicalProcedure, and DiagnosticSummary	0.1	While FHIR defines procedure.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation doesn't support document reference records.
bodySite	PatientMedicalProcedureDetail	Object	0.M	The body site information of a procedure is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailCodeId	Polymorphic Lookup: CodeSet, CodeSetBundle	0.1	For procedure.bodySite information, PatientMedicalProcedureDetail.DetailCodeId must reference a CodeSet or CodeSetBundle record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Body Site	0.1	For procedure.bodySite information, PatientMedicalProcedureDetail.DetailType must use the value *Body Site*.
outcome	PatientMedicalProcedure.Outcome	Picklist	0.1	While FHIR defines procedure.outcome as a code, the Salesforce implementation of PatientMedicalProcedure.Outcome is a picklist.
report	PatientMedicalProcedure.ReportId	Lookup: DiagnosticSummary	0.1	While FHIR defines procedure.report as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation of procedure.report doesn't support references to composition or document reference records.
complication	PatientMedicalProcedureDetail	Object	0.M	The complication information of a procedure is represented as PatientMedical

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				`ProcedureDetail` records that reference the `PatientMedicalProcedure` record using their `PatientMedicalProcedure Detail.PatientMedicalProcedureId` field.
	`PatientMedical ProcedureDetail. DetailCodeId`	Polymorphic Lookup: `CodeSet`, `CodeSet Bundle`	0.1	For `procedure.complication` information, `PatientMedicalProcedure Detail.DetailCodeId` must reference a `CodeSet` or `CodeSetBundle` record.
	`PatientMedical ProcedureDetail. DetailType`	Picklist Value: Complication	0.1	For `procedure.complication` information, `PatientMedicalProcedure Detail.DetailType` must use the value *`Complication`*.
`complication Detail`	`PatientMedical ProcedureDetail`	Object	0.M	The complication detail information of a procedure is represented as `Patient MedicalProcedureDetail` records that reference the `PatientMedicalProcedure` record using their `PatientMedical ProcedureDetail.PatientMedical ProcedureId` field.
	`PatientMedical ProcedureDetail. DetailRecordId`	Lookup: `Health Condition`	0.1	For `procedure.complicationDetail` information, `PatientMedicalProcedure Detail.DetailRecordId` must reference a `HealthCondition` record.
	`PatientMedical ProcedureDetail. DetailType`	Picklist Value: Complication Detail	0.1	For `procedure.complicationDetail` information, `PatientMedicalProcedure Detail.DetailType` must use the value *`Complication Detail`*.
`followUp`	`PatientMedical ProcedureDetail`	Object	0.M	The follow up information of a procedure is represented as `PatientMedical ProcedureDetail` records that reference the `PatientMedicalProcedure` record using their `PatientMedicalProcedure Detail.PatientMedicalProcedureId` field.
	`PatientMedical ProcedureDetail. DetailCodeId`	Polymorphic Lookup: `CodeSet`,	0.1	For `procedure.followUp` information, `PatientMedicalProcedureDetail.`

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		`CodeSet Bundle`		`DetailCodeId` must reference a `CodeSet` or `CodeSetBundle` record.
	`PatientMedical ProcedureDetail. DetailType`	Picklist Value: Follow Up	0.1	For `procedure.complicationDetail` information, `PatientMedicalProcedure Detail.DetailType` must use the value *`Follow Up`*.
`Note`	`AuthorNote`	Object	0.M	Use the AuthorNote object to add notes to a procedure, and use the ParentRecordId field to reference the parent procedure the note belongs to.
`focal Device`	`PatientMedical ProcedureDetail. DetailrecordId`	Lookup: Care Registered Device	0.M	Use the `PatientMedicalProcedure Detail` child object to add multiple focalDevice values that reference the parent procedure record.
`used Reference`	`PatientMedical ProcedureDetail. DetailRecordId`	Lookup: Care Registered Device	0.M	Use the `PatientMedicalProcedure Detail` child object to specify devices used in a procedure, and reference the parent procedure record.
`usedCode`	`PatientMedical ProcedureDetail. DetailCodeId`	N/A	0.M	Use the `PatientMedicalProcedure Detail` child object to specify codes for items used in a procedure, and reference the parent procedure record.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

- CarePerformer
- PatientMedicalProcedure
- PatientMedicalProcedureDetail

RelatedPerson

The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation__c` object.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for RelatedPerson map to the fields in Salesforce.

Table 41: RelatedPerson - Salesforce

RelatedPerson Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a related person is represented as `Identifier` records that reference the related person's person account using their `Identifier.Parent RecordId` field.
`active`	`Account.IsActive`	Boolean	0.1	N/A
`patient`	`ContactContact Relation__c .Contact__c`	Lookup: `Contact`	1.1	Though Salesforce can tehnically accommodate patient as a zero-to-many association, it is recommended to align with the FHIR defined one-to-one association.
`relationship`	`ContactContact Relation__c.Role__c`	Lookup: ReciprocalRole__c	0.M	While FHIR defines `relatedPerson .relationship` as a code set bundle, its

RelatedPerson Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation is a reference to ReicprocalRole__c.
name	PersonName	Object	0.M	The name information for a related person is represented as PersonName records that reference the related person's person account using their PersonName.Parent RecordId field.
telecom	ContactPointPhone	Object	0.M	The telecom information for a related person is represented as ContactPointPhone records that reference the related person's person account using their ContactPointPhone .ParentId field.
gender	Contact.Gender	Picklist	0.1	While FHIR defines relatedPerson .gender as a code set, its Salesforce implementation is a picklist.
birthDate	Contact.Birthdate	Date	0.1	N/A
address	ContactPointAddress	Object	0.M	The address information for a related person is represented as ContactPointAddress records that reference the related person's person account using their ContactPointAddress .ParentId field.
photo	N/A	N/A	N/A	Not supported
period	ContactContact Relation__c .StartDate__c	Date	0.1	Because Salesforce doesn't support a native period data type, the relatedPerson.period FHIR resource is flattened to a set of strart and end dates.
	ContactContact Relation__c .EndDate__c	Date	0.1	
communication	PersonLanguage	Object	0.M	The language information for a related person is represented as PersonLanguage records that reference the related person's person account using their PersonLanguage .IndividualId field.
communication .language	PersonLanguage. Language	Picklist	0.1	While FHIR defines relatedPerson .communication.language as a code set bundle, its Salesforce implementation is a picklist.
communication .preferred	PersonLanguage.Rank	Double	0.1	While FHIR defines relatedPerson .communication.preferred as a

RelatedPerson Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				boolean, its Salesforce implementation is an integer field that ranks the degree of preference.

ResearchStudy

The `ResearchStudy` FHIR resource maps to the `ResearchStudy` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for researchStudy map to the fields in Salesforce.

Table 42: researchStudy - Salesforce

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`url`	`ResearchStudy.UniformResourceIdentifier`	URL	0.1	N/A
`identifier`	`ResearchStudy.Identifier`	Object	0.M	The identifier information for a research study is represented as `Identifier` records that reference the ResearchStudy record using their `Identifier.ParentRecordId` field.
`name`	`ResearchStudy.Name`	Text	1.1	While FHIR defines `researchStudy.name` as a zero-to-one resource, the Salesforce implementation of `ResearchStudy.Name` is one-to-one.
`title`	`ResearchStudy.Title`	Long Text Area	0.1	While FHIR defines `researchStudy.type` as a text, the Salesforce implementation of `ResearchStudy.Title` is a long text area.
`date`	`ResearchStudy.SourceSystemModified`	Date/Time	1.1	N/A
`status`	`ResearchStudy.PublicationStatus`	Picklist	1.1	N/A
`primaryPurposeType`	`ResearchStudy.IntentType`	Picklist	0.1	N/A
`phase`	`ResearchStudy.Phase`	Picklist	0.1	N/A
studyDesign	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle,	1.M	While FHIR defines `researchStudy.studyDesign` as a zero-to-many resource, the Salesforce implementation of

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		OmniProcess, CarePlanTemplate		`CareProgramDetail.DetailRecord` is one-to-many.
focus	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines `researchStudy.focus` as a zero-to-many resource, the Salesforce implementation of `CareProgramDetail.DetailRecord` is one-to-many.
condition	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines `researchStudy.condition` as a zero-to-many resource, the Salesforce implementation of `CareProgramDetail.DetailRecord` is one-to-many.
keyword	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines `researchStudy.keyword` as a zero-to-many resource, the Salesforce implementation of `CareProgramDetail.DetailRecord` is one-to-many.
region	CareProgramDetail.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate		While FHIR defines `researchStudy.region` as a zero-to-many resource, the Salesforce implementation of `CareProgramDetail.DetailRecord` is one-to-many.
`description.Summary`	`ResearchStudy.Summary`	Long Text Area	0.1	N/A
`description`	ResearchStudy.Description	Long Text Area	0.1	N/A
`period`	`ResearchStudy.StartDate`	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `researchStudy.Period` is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of `researchStudy.periodDateTime`.
	`ResearchStudy.EndDate`	Date/Time	0.1	
site	CareProgramSite.HealthCare Facility	Lookup: HealthCareFacility	0.M	N/A
classifier	CareProgramSite.DetailRecord	Lookup: CodeSet, CodeSetBundle, OmniProcess, CarePlanTemplate	1.M	While FHIR defines `researchStudy.classifier` as a zero-to-many resource, the Salesforce implementation of `CareProgramSite.DetailRecord` is one-to-many.

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
associated Party.name	CareProgramTeamMember. Member	Polymorphic Lookup	0.1	While FHIR defines `researchStudy.associatedParty.name` as a text, the Salesforce implementation of `CareProgramTeamMember.Member` is a polymorphic lookup.
associated Party.role	CareProgramTeamMemberRole Period.Role	DynamicEnum	1.1	N/A
`associated Party.period`	CareProgramTeamMemberRole Period.EffectiveStartDate	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `researchStudy. associatedParty.period` is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of `researchStudy.periodDateTime`.
`associated Party.period`	CareProgramTeamMemberRole Period.EffectiveEndDate	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `researchStudy. associatedParty.period` is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of `researchStudy.periodDateTime`.
associated Party.classifier	CareProgramTeamMember .Category	Multi-Select	0.M	While FHIR defines `researchStudy.associatedParty.name` as a CodeSetBundle, the Salesforce implementation of `CareProgramTeamMember.Category` is Multi-Select.
progressStatus .state	CareProgramStatusPeriod.Status	DynamicEnum	1.M	While FHIR defines `researchStudy.state` as a zero-to-many resource, the Salesforce implementation of `CareProgramDetail.DetailRecord` is one-to-many.
progressStatus .actual	CareProgramStatusPeriod.Are DatesTentative	Boolean	0.1	N/A
progressStatus .period	CareProgramStatusPeriod .EffectiveStartDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `researchStudy. progressStatus.period` is flattened into effective start date time field.
progressStatus .period	CareProgramStatusPeriod .EffectiveEndDateTime	Date/Time	0.1	Since Salesforce doesn't natively support the period data type, `researchStudy. progressStatus.period` is flattened into an effective end date time field.

Research Study Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`whyStopped`	`ResearchStudy.DiscontinuationReason`	Picklist	0.1	While FHIR defines `researchStudy.whyStopped` as a code set bundle, the Salesforce implementation of `ResearchStudy.DiscontinuationReason` is a picklist.
recruitment.targetnumber	CareProgram.TargetEnrolleeCount	Number	0.1	N/A
recruitment.actualnumber	CareProgram.CurrentEnrolleeCount	Number	0.1	N/A
`recruitment.eligibility`	ResearchStudy.InclusionExclusionCriteria	Rich Text Area	0.1	N/A
comparisonGroup.name	ResearchStudyComparisonGroup.Name	Text	1.1	N/A
comparisonGroup.type	ResearchStudyComparisonGroup.TypeCode	Lookup: CodeSet	1.1	While FHIR defines `researchStudy.comparisonGroup.type` as a zero-to-one resource, the Salesforce implementation of `CareProgramDetail.TypeCode` is one-to-one.
comparisonGroup.description	ResearchStudyComparisonGroup.Description	Text	0.1	N/A
objective.name	CareProgramGoal.Name	Long Text Area	1.1	While FHIR defines `researchStudy.objective.name` as a zero-to-one resource, the Salesforce implementation of `CareProgramGoal.Name` is one-to-one.
objective.type	CareProgramGoal.Type	Picklist	0.1	N/A
objective.description	CareProgramGoal.Description	Long Text Area	0.1	N/A
result	DiagnosticSummary.BasedOn	Lookup: Medication Statement, Clinical Service Request	0.1	N/A

ServiceRequest

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequestDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for serviceRequest map to the fields in Salesforce.

Table 43: serviceRequest - Salesforce

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`Identifier`	Object	0.M	The identifier information for a service request is represented as `Identifier` records that reference the `ClinicalServiceRequest` record using their `Identifier.ParentRecordId` field.
`instantiatesCanonical`	N/A	N/A	N/A	Not Supported
`instantiatesCanonical`	N/A	N/A	N/A	Not Supported
`basedOn`	`ClinicalServiceRequestDetail`	Object	0.M	The information about the service request or medication request that a service request is based on is represented as `ClinicalServiceRequestDetail` records that reference the `ClinicalServiceRequest` record using their `ClinicalServiceRequestDetail.ClinicalServiceRequestId` field. The Salesforce implementation of `serviceRequest.basedOn` doesn't support references to care plans.
	`ClinicalServiceRequestDetail.DetailRecordId`	Polymorphic Lookup: `ClinicalServiceRequest`, `MedicationRequest`	0.1	For `serviceRequest.basedOn` information, `ClinicalServiceRequestDetail.DetailRecordId` must reference a `ClinicalServiceRequest` or `MedicationRequest` record.
	`ClinicalServiceRequestDetail.DetailType`	Picklist Value: Based On	0.1	For `serviceRequest.basedOn` information, `ClinicalServiceRequestDetail.DetailType` must use the value *`Based On`*.
`replaces`	`ClinicalServiceRequest.OriginalRequestId`	Lookup: `ClinicalServiceRequest`	0.1	While FHIR defines `serviceRequest.replaces` as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
requisition	ClinicalService Request.Service RequestGroup IdentifierId	Lookup: Identifier	0.1	N/A
status	ClinicalService Request.Status	Picklist	1.1	While FHIR defines serviceRequest .status as a code set bundle, the Salesforce implementation of ClinicalService Request.Status is picklist.
intent	ClinicalService Request.Type	Picklist	1.1	While FHIR defines serviceRequest .intent as a code set bundle, the Salesforce implementation of ClinicalService Request.Type is picklist.
category	ClinicalService Request.CategoryId	Lookup: CodeSet Bundle	0.1	N/A
priority	ClinicalService Request.Priority	Picklist	0.1	While FHIR defines serviceRequest .priority as a code set bundle, the Salesforce implementation of Clinical ServiceRequest.Priority is picklist.
doNot Perform	ClinicalService Request.IsIgnored	Boolean	0.1	N/A
code	ClinicalService Request.RequestCodeId	Lookup: CodeSet Bundle	0.1	N/A
order Detail	N/A	N/A	N/A	Not Supported
quantity .quantity Quantity	ClinicalService Request.Quantity Numerator	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of serviceRequest.quantity .quantityQuantity is flattened into a set of quantity and unit fields.
	ClinicalService Request.Quantity NumeratorUnitId	Lookup: UnitOf Measure	0.1	
quantity .quantity Ratio	ClinicalService Request.Quantity Numerator	Double	0.1	Because Salesforce doesn't support a native ratio data type, the implementation of service Request.quantity.quantityRatio is flattened into a set of numerator, denominator and unit fields.
	ClinicalService Request.Quantity Denominator	Double	0.1	

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	`ClinicalServiceRequest.QuantityNumeratorUnitId`	Lookup: `UnitOfMeasure`	0.1	
	`ClinicalServiceRequest.QuantityType`	Picklist Value: Ratio	0.1	For `serviceRequest.quantity.quantityRatio` information, `ClinicalServiceRequest.QuantityType` must use the value *`Ratio`*.
`quantity.quantityRange`	`ClinicalServiceRequest.QuantityNumerator`	Double	0.1	Because Salesforce doesn't support a native range data type, the implementation of `serviceRequest.quantity.quantityRange` is flattened into a set of numerator, denominator and unit fields.
	`ClinicalServiceRequest.QuantityDenominator`	Double	0.1	
	`ClinicalServiceRequest.QuantityNumeratorUnitId`	Lookup: `UnitOfMeasure`	0.1	
	`ClinicalServiceRequest.QuantityType`	Picklist Value: Range	0.1	For `serviceRequest.quantity.quantityRange` information, `ClinicalServiceRequest.QuantityType` must use the value *`Range`*.
`subject`	`ClinicalServiceRequest.PatientId`	Master-Detail Reference: `Account`	1.1	Only references to patients are supported.
`encounter`	`ClinicalServiceRequest.ClinicalEncounterId`	Lookup: `ClinicalEncounter`	0.1	N/A
`occurrence.occurrenceDateTime`	`ClinicalServiceRequest.StartDate`	DateTime	0.1	`ClinicalServiceRequest.StartDate` is used for both `serviceRequest.occurrence.occurrenceDateTime` and `serviceRequest.occurrence.occurrencePeriod`. For the latter, the field is used to represent the start date of the period.
`occurrence.occurrencePeriod`	`ClinicalServiceRequest.StartDate`	DateTime	0.1	Because Salesforce doesn't support a native period data type, the `serviceRequest.occurrence.occurrencePeriod` is flattened into a set of start date and end date fields.
	`ClinicalServiceRequest.EndDate`	DateTime	0.1	

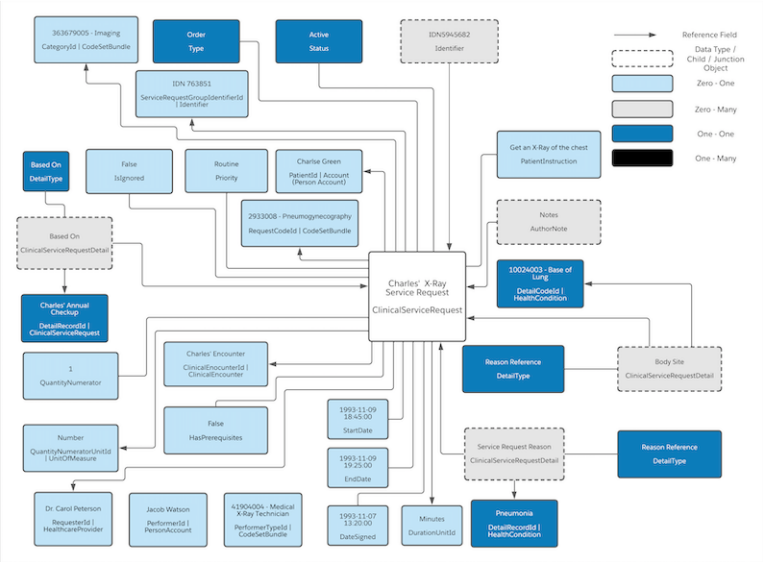
Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
occurrence.occurrenceTiming	N/A	N/A	N/A	Not supported
asNeeded.asNeededBoolean	ClinicalServiceRequest.HasPrerequisites	Boolean	0.1	N/A
asNeeded.asNeededCodeableConcept	ClinicalServiceRequest.PrerequisiteCodeId	Lookup: CodeSetBundle	0.1	0.1
authoredOn	ClinicalServiceRequest.DateSigned	DateTime	0.1	N/A
requester	ClinicalServiceRequest.RequesterId	Polymorphic Lookup: Account, Asset, CareRegisteredDevice, and HealthcareProvider	0.1	N/A
performerType	ClinicalServiceRequest.PerformerTypeId	Lookup: CodeSetBundle	0.1	N/A
performer	ClinicalServiceRequest.PerformerId	Polymorphic Lookup: Account, Asset, CareRegisteredDevice, and HealthcareProvider	0.1	References to care teams and healthcare services are not supported. While FHIR defines serviceRequest.performer as a zero-to-many resource, the Salesforce implementation is zero-to-one.
locationCode	ClinicalServiceRequest.FacilityCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines serviceRequest.locationCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
locationReference	ClinicalServiceRequest.FacilityId	Lookup: HealthcareFacility	0.1	While FHIR defines serviceRequest.locationReference as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reasonCode	ClinicalServiceRequest.ReasonCodeId	Lookup: CodeSetBundle	0.1	While FHIR defines serviceRequest.reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reasonReference	ClinicalServiceRequest.DiagnosticReportId	Lookup: DiagnosticSummary	0.1	N/A
	ClinicalServiceRequest.ConditionId	Lookup: HealthCondition	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequest.ObservationId	Lookup: CareObservation	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequestDetail	Object	0.M	The records referencing the reasons for a service request are represented as ClinicalServiceRequestDetail records that reference the ClinicalServiceRequest record using their ClinicalServiceRequestDetail.ClinicalServiceRequestId field.
	ClinicalServiceRequestDetail.DetailRecordId	Polymorphic Lookup: HealthCondition, CareObservation, DiagnosticSummary	0.1	For serviceRequest.reasonReference information, ClinicalServiceRequestDetail.DetailRecordId must reference a HealthCondition or CareObservation record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Reason Reference	0.1	For serviceRequest.reasonReference information, ClinicalServiceRequestDetail.DetailType must use the value *Reason Reference*.
insurance	N/A	N/A	N/A	Not supported
supportingInfo	N/A	N/A	N/A	Not supported
specimen	N/A	N/A	N/A	Not supported
bodySite	ClinicalServiceRequestDetail	Object	0.M	The body site information of a serviceRequest is represented as ClinicalServiceRequestDetail records that reference the ClinicalServiceRequest record using their

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				`ClinicalServiceRequestDetail.ClinicalServiceRequestId` field.
	`ClinicalServiceRequestDetail.DetailCodeId`	Polymorphic Lookup: `CodeSet`, `CodeSetBundle`	0.1	For `serviceRequest.bodySite` information, `ClinicalServiceRequestDetail.DetailCodeId` must reference a `CodeSet` or `CodeSetBundle` record.
	`ClinicalServiceRequestDetail.DetailType`	Picklist Value: Body Site	0.1	For `serviceRequest.bodySite` information, `ClinicalServiceRequestDetail.DetailType` must use the value *`Body Site`*.
`Note`	N/A	N/A	N/A	Not supported
`patientInstruction`	`ClinicalServiceRequest.PatientInstruction`	Text	0.1	N/A
`relevantHistory`	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

ClinicalServiceRequest

ClinicalServiceRequestDetail

Subscription

The `Subscription` FHIR resource maps to the `InteropTopicSubscription`, `InteropTopicSubscriptionDtl`, `InteropTopicSubcrParameter`, and `InteropTopicSubcrFilter`objects in Salesforce.

FHIR V4.0 - FHIR Subscription Data Model Mapping

Here's how the fields defined by FHIR for Subscription map to the fields in Salesforce.

Table 44: Subscription - Salesforce

subscription Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`identifier`	`N/A`	N/A	N/A	Not supported
`name`	`InteropTopicSubscription.Name`	Text	0.1	N/A
`status`	`InteropTopicSubscription.Status`	Picklist	0.1	While FHIR defines `status` as a code, the Salesforce implementation of `InteropTopicSubscription.Status` is a picklist.
`topic`	`InteropTopicSubscription.InteropTopicId`	Lookup: InteropTopic	1.1	N/A
`contact`	`InteropTopicSubscriptionDtl.DetailType`	Picklist	1.1	Select Contact as the picklist value.

subscription Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	InteropTopicSubscriptionDtl.DetailRecordId	Lookup: ContactPointPhone, ContatcPointEmail	1.1	Reference an email or phone number as the contact record.
end	N/A	N/A	N/A	Not supported
managingEntity	InteropTopicSubscription.SubscribedById	Lookup: Account, HealthcareProvider	1.1	N/A
reason	InteropTopicSubscription.Reason	Text	0.1	N/A
filterBy	InteropTopicSubcrFilter	Object	1.1	N/A
filterBy.resource	N/A	N/A	N/A	Not supported
filterBy.filterParameter	InteropTopicSubcrFilter.InteropTopicFilterId	Lookup: InteropTopicFilter	1.1	N/A
filterBy.comparator	InteropTopicSubcrFilter.OperatorType	Picklist	0.1	N/A
filterBy.modifier	InteropTopicSubcrFilter.QueryOperatorType	Picklist	0.1	N/A
filterBy.value	InteropTopicSubcrFilter.Value	String	1.1	N/A
filterBy.event	N/A	N/A	N/A	Not supported
channelType	InteropTopicSubscription.ChannelTypeCodeId	Lookup: CodeSet	1.1	N/A
endpoint	InteropTopicSubscription.ChannelIdentifier	TextArea	0.1	N/A
parameter	InteropTopicSubcrParameter	Object	1.1	N/A
parameter.name	InteropTopicSubcrParameter.ParameterName	String	1.1	N/A
parameter.value	InteropTopicSubcrParameter.ParameterValue	TextArea	1.1	N/A
heartbeatPeriod	InteropTopicSubscription.CheckInInterval	Integer	0.1	N/A
timeout	InteropTopicSubscription.NotificationTimeout	Integer	0.1	N/A
contentType	InteropTopicSubscription.PayloadFormatType	Picklist	0.1	N/A
content	InteropTopicSubscription.PayloadContentType	Picklist	0.1	N/A
maxCount	InteropTopicSubscription.MaximumEventCount	Integer	0.1	N/A

SubscriptionTopic

The SubscriptionTopic FHIR resource maps to the InteropTopic, InteropTopicDetail, InteropTopicTriggerCriteria, InteropTopicFilterand InteropTopicNtfcnResourceobjects in Salesforce.

FHIR V4.0 - FHIR Subscription Data Model Mapping

Here's how the fields defined by FHIR for SubscriptionTopic map to the fields in Salesforce.

Table 45: SubscriptionTopic - Salesforce

SubscriptionTopic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	N/A	N/A	N/A	Not supported
url	InteropTopic.GlobalUniqueIdentifier	TextArea	1.1	N/A
version	InteropTopic.Version	Text	0.1	N/A
versionAlgorithm[x]	N/A	N/A	N/A	Not supported
name	InteropTopic.Name	Text	1.1	N/A
title	InteropTopic.Title	Text	0.1	N/A
derivedFrom	InteropTopicDetail.DetailType	Picklist	1.1	Select Derived From as the detail type.
	InteropTopicDetail.DetailRecordId	Lookup: CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic	1.1	The record from which the interoperability topic is derived from.
status	InteropTopic.Status	Picklist	1.1	N/A
experimental	InteropTopic.IsExperimental	Boolean	0.1	N/A
date	InteropTopic.LastRevisedDate	DateTime	0.1	N/A
publisher	InteropTopic.PublisherId	Lookup: Account	0.1	N/A
contact	InteropTopicDetail.DetailType	Picklist	1.1	Select Contact as the detail type.
	InteropTopicDetail.DetailRecordId	Lookup: CodeSet, CodeSetBundle, ContactPointEmail, ContactPointPhone, InteropTopic	1.1	The record that has the contact details of the publisher.
description	InteropTopic.Description	TextArea	0.1	N/A
useContext	InteropTopic.UsageType	Picklist	1.1	N/A
jurisdiction	N/A	N/A	N/A	Not supported
purpose	InteropTopic.Purpose	String	0.1	N/A
copyright	InteropTopic.CopyrightInformation	TextArea	0.1	N/A
copyrightLabel	InteropTopic.CopyrightLabel	String	0.1	N/A

SubscriptionTopic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
approvalDate	InteropTopic.ApprovalDate	DateTime	0.1	N/A
lastReviewedDate	InteropTopic.LastReviewedDate	DateTime	0.1	N/A
effectivePeriod	InteropTopic.EffectiveStartDate	DateTime	0.1	Since Salesforce doesn't natively support the period data type, `effectivePeriod` is flattened into a set of effective start date time and effective end date time fields.
	InteropTopic.EffectiveEndDate	DateTime	0.1	
trigger	InteropTopicTriggerCriteria	Object	1.1	N/A
trigger.description	InteropTopicTriggerCriteria.Description	String	0.1	N/A
trigger.resource	InteropTopicTriggerCriteria.Resource	TextArea	1.1	N/A
trigger.supportedInteraction	InteropTopicTriggerCriteria.OperationType	Picklist	0.1	N/A
trigger.queryCriteria	N/A	N/A	N/A	Not supported
trigger.queryCriteria.previous	InteropTopicTriggerCriteria.PreviousResourceStatus	String	0.1	N/A
trigger.queryCriteria.resultForCreate	InteropTopicTriggerCriteria.CreateOperationResultType	Picklist	0.1	N/A
trigger.queryCriteria.current	InteropTopicTriggerCriteria.CurrentResourceStatus	String	0.1	N/A
trigger.queryCriteria.resultForDelete	InteropTopicTriggerCriteria.DeleteOperationResultType	Picklist	0.1	N/A
trigger.queryCriteria.requireBoth	InteropTopicTriggerCriteria.AreBothParamsRequired	Boolean	0.1	N/A
trigger.fhirPathCriteria	InteropTopicTriggerCriteria.CriteriaExpression	TextArea	0.1	N/A
trigger.event	InteropTopicTriggerCriteria.EventCodeId	Lookup: CodeSet, CodeSetBundle	0.1	N/A
trigger.canFilterBy	InteropTopicFilter	Object	1.1	N/A
trigger.canFilterBy.description	InteropTopicFilter.Description	String	0.1	N/A
trigger.canFilterBy.resource	InteropTopicFilter.Resource	TextArea	0.1	N/A
trigger.canFilterBy.filterParameter	InteropTopicFilter.ResourceField	String	1.1	N/A
trigger.canFilterBy.filterDefinition	InteropTopicFilter.ResourceFieldUrl	TextArea	0.1	N/A
trigger.canFilterBy.comparator	InteropTopicFilter.OperatorType	Picklist	0.1	N/A
trigger.canFilterBy.modifier	InteropTopicFilter.QueryOperatorType	Picklist	0.1	N/A
trigger.notificationShape	InteropTopicNtfcnResource	Object	1.1	N/A
trigger.notificationShape.resource	InteropTopicNtfcnResource.Resource	TextArea	1.1	N/A
trigger.notificationShape.include	InteropTopicNtfcnResource.IncludeResourceFieldSpec	TextArea	0.1	N/A
trigger.notificationShape.revInclude	InteropTopicNtfcnResource.IncludeRevResourceFieldSpec	TextArea	0.1	N/A

SubscriptionTopic Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
[illegible]	N/A	N/A	N/A	Not supported
[illegible]	N/A	N/A	N/A	Not supported
[illegible]	N/A	N/A	N/A	Not supported

Timing

The `Timing` FHIR resource maps to the `ActivityTiming` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Timing map to the fields in Salesforce.

Table 46: Timing - Salesforce

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
`event`	`Event.ActivityDate`	Object	0.M	`timing.event` is stored in `Event.ActivityDate`. This event record then references the ActivityTiming record using its `WhatId` field.
`repeat.bounds.boundsDuration`	`ActivityTiming.PeriodLength`	Int	0.1	Because Salesforce doesn't support a native duration data type, `repeat.bounds.boundsDuration` is flattened to a set of length and unit fields.
	`ActivityTiming.PeriodLengthUnitId`	Lookup: UnitOfMeasure	0.1	
`repeat.bounds.boundsRange`	`ActivityTiming.PeriodLengthLowerLimit`	Double	0.1	Because Salesforce doesn't support a native duration data type, `repeat.bounds.boundsRange` is flattened to a set of lower limit, upper limit, and unit fields.
	`ActivityTiming.PeriodLengthUpperLimit`	Double	0.1	
	`ActivityTiming.PeriodLengthUnitId`	Lookup: UnitOfMeasure	0.1	
`repeat.bounds.boundsPeriod`	`ActivityTiming.PeriodStartDateTime`	DateTime	0.1	Because Salesforce doesn't support a native period data type, `repeat.bounds.boundsPeriod` is flattened to a set of start and end date fields.
	`ActivityTiming.PeriodEndDateTime`	DateTime	0.1	
`repeat.count`	`ActivityTiming.CountInPeriod`	Int	0.1	N/A
`repeat.countMax`	`ActivityTiming.MaxCountInPeriod`	Int	0.1	N/A

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
repeat .duration	ActivityTiming .ActivityDuration	Double	0.1	N/A
repeat .duration Max	ActivityTiming.Max ActivityDuration	Double	0.1	N/A
repeat .duration Unit	ActivityTiming .ActivityDuration UnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .frequency	ActivityTiming .ActivityCountPer Repetition	Double	0.1	N/A
repeat .frequency Max	ActivityTiming.Max ActivityCountPer Repetition	Int	0.1	N/A
repeat .period	ActivityTiming .RepetitionCycle Length	Double	0.1	N/A
repeat .period Max	ActivityTiming.Max RepetitionCycleLength	Double	0.1	N/A
repeat .period Unit	ActivityTiming .RepetitionCycle UnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .dayOf Week	ActivityTiming.Weekly ActivityTimeId	Lookup: Operating Hours	0.M	While FHIR defines repeat.dayOfWeek as a code value, the Salesforce implementation uses a reference to OperatingHours. A record in OperatingHours can have multiple values for days in a week and time.
repeat .timeOf Day	ActivityTiming.Weekly ActivityTimeId	Lookup: Operating Hours	0.M	N/A
repeat .when	ActivityTiming. ActivityTime	Picklist	0.1	While FHIR defines repeat.when as a zero-to-many code, the Salesforce implementation is a zero-to-one picklist.
repeat .offset	ActivityTiming. ActivityTimeOffset	Int	0.1	N/A
code	ActivityTiming.Timing CodeId	Lookup: CodeSet Bundle	0.1	

Store HL7 v2.3 Messages in Salesforce Standard Objects

Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because the Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

Here are some HL7 messages and their segments that are supported in Salesforce standard objects.

HL7 v2.3 Messages Supported in Salesforce Standard Objects
Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

HL7 v2.3 Segments Supported in Salesforce Standard Objects
Salesforce Standard objects support the following segments in HL7 v2.3.

HL7 v2.3 Data Types Supported in Salesforce Standard Objects
Salesforce Standard objects support the following data types defined in HL7 v2.3.

HL7 v2.3 Messages Supported in Salesforce Standard Objects

Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

These messages can be stored in Salesforce by mapping their constituent segments to fields in Salesforce standard objects.

- **Admission, Discharge, and Transfer (ADT)**
  - Patient Identification (PID) on page 1624
  - Patient Visit (PV1) on page 1626
  - Patient Visit - Additional Information (PV2) on page 1628
  - Observation Segment (OBX) on page 1620
  - Patient Allergy Information (AL1) on page 1618
- **Order Message (ORM_O01)**
  - Patient Identification (PID) on page 1624
  - Patient Visit (PV1) on page 1626
  - Patient Visit - Additional Information (PV2) on page 1628
  - Patient Allergy Information (AL1) on page 1618
  - Common Order Segment (ORC) on page 1623
- **Unsolicited Transmission of an Observation Message (ORU_R01)**
  - Patient Identification (PID) on page 1624
  - Patient Visit (PV1) on page 1626
  - Patient Visit - Additional Information (PV2) on page 1628
  - Common Order Segment (ORC) on page 1623
  - Observation Request Segment (OBR) on page 1618
  - Observation Segment (OBX) on page 1620
- **Unsolicited Vaccination Record Update (VXU_V04)**
  - Patient Identification (PID) on page 1624

  - Patient Visit (PV1) on page 1626
  - Patient Visit - Additional Information (PV2) on page 1628
  - Common Order Segment (ORC) on page 1623
  - Pharmacy Administration Segment (RXA) on page 1629
  - Pharmacy Route Segment (RXR) on page 1631
  - Observation Segment (OBX) on page 1620
- **Pharmacy/Treatment Encoded Order Message (RDE_O01)**
  - Patient Identification (PID) on page 1624
  - Patient Visit (PV1) on page 1626
  - Patient Visit - Additional Information (PV2) on page 1628
  - Patient Allergy Information (AL1) on page 1618
  - Common Order Segment (ORC) on page 1623
  - Pharmacy Encoded Order Segment (RXE) on page 1630
  - Pharmacy Route Segment (RXR) on page 1631
  - Pharmacy Component Order Segment (RXC) on page 1630
  - Observation Segment (OBX) on page 1620

HL7 v2.3 Segments Supported in Salesforce Standard Objects

Salesforce Standard objects support the following segments in HL7 v2.3.

AL1 - Patient Allergy Information

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

OBR - Observation Request Segment

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMEdicalProcedure` objects in Salesforce.

OBX - Observation Segment

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

ORC - Common Order Segment

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

PID - Patient Identification

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

PV1 - Patient Visit

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

PV2 - Patient Visit - Additional Information

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

RXA - Pharmacy Administration Segment

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

RXC - Pharmacy Component Order Segment

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest`objects in Salesforce.

RXE - Pharmacy Encoded Order Segment

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

RXR - Pharmacy Route Segment

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

AL1 - Patient Allergy Information

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for AL1 map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 47: AL1 - Salesforce

AL1	Salesforce Field	Type	Notes
AL1.2 - Allergy Type	`AllergyIntolerance.Category`	Picklist	N/A
AL1.3 - Allergy Code/Mnemonic/ Description	`AllergyIntolerance.CodeId`	Lookup: CodeSetBundle	N/A
AL1.4 - Allergy Severity	`PatientHealthReaction .Severity`	Picklist	N/A
AL1.5 - Allergy Reaction	`PatientHealthReaction .ManifestedSymptomId`	Lookup: CodeSetBundle	N/A
AL1.6 - Identification Date	`onset.onsetDateTime`	DateTime	N/A

OBR - Observation Request Segment

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMEdicalProcedure` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBR map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 48: OBR - Salesforce

OBR	Salesforce Field	Type	Notes
OBR.2 - Place Order Number	`Identifier`	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
OBR.3 - Fill Order Number	`Identifier`	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
OBR.4 - Universal Service Id	• `ClinicalService Request.Request CodeId` • `PatientMedical Procedure.CodeId` • `DiagnosticSummary .CodeId`	Lookup: CodeSetBundle	`N/A`
OBR.5 - Order Status	• `ClinicalService Request.Status` • `MedicationRequest .Status`	Picklists	N/A
OBR.7 - Observation Date/Time	`PatientMedical Procedure.StartDate`	Double	N/A
OBR.16 - Ordering Provider	`ClinicalService Request.RequesterId`	Lookup: HealthcareProvider, Account, Asset	N/A
OBR.22 - Results Rpt/Status Chng - Date/Time	`DiagnosticSummary. IssuedDateTime`	DateTime	N/a
OBR.24 - Diagnostic Service Section ID	• `ClinicalService Request.CategoryId` • `DiagnosticSummary .CategoryId`	• Lookup: CodeSetBundle • Picklist	N/A
OBR.25 - Result Status	• `PatientMedical Procedure.Status` • `DiagnosticSummary .Status`	Picklist	N/A

OBR	Salesforce Field	Type	Notes
OBR.27 - Quantity/Timing	`ClinicalServiceRequest.QuantityNumerator`	Double	N/A
	`ClinicalServiceRequest.QuantityDenominator`	Double	N/A
	`ClinicalServiceRequest.QuantityNumeratorUnitId`	Lookup: UnitOfMeasure	N/A
OBR.31 - Reason For Study	`PatientMedicalProcedure.ReasonCodeId`	Lookup: CodeSetBundle	N/A
OBR-32 - Principal Result Interpreter	`DiagnosticSummary.InterpretedById`	Lookup: CarePerformer	N/A

OBX - Observation Segment

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBX map to fields in Salesforce standard objects.

Note: Only the Segments supported by Salesforce are mentioned below.

Table 49: OBX - Salesforce

OBX	Salesforce Field	Type	Notes
OBX.2 - Value Type	`CareObservation.ObservedValueType`	Picklist	N/A
OBX.3 - Observation Identifier	`CareObservation.CodeId`	Lookup: CodeSetBundle	N/A
	`CareObservationComponent.ComponentTypeCodeId`	Lookup: CodeSetBundle	N/A
OBX.5 - Observation Value	• `CareObservation.ObservedValueNumerator` • `CareObservation.ObservedValueDenominator`	Multiple Data types; Refer Object reference documentation	N/A

OBX	Salesforce Field	Type	Notes
	• CareObservation.ObservedValueCodeId • CareObservation.ObservedValueText • CareObservation.IsObserved • CareObservation.ObservationStartTime • CareObservation.ObservationEndTime • CareObservationComponent.ObservedValueNumerator • CareObservationComponent.ObservedValueDenominator • CareObservationComponent.ObservedValueCodeId • CareObservationComponent.ObservedValueText • CareObservationComponent.IsObserved • CareObservationComponent.ObservationStartTime • CareObservationComponent.ObservationEndTime • Attachment.ContentType • Attachment.Body • PatientMedicalProcedure.ReportId		

OBX	Salesforce Field	Type	Notes
OBX.6 - Units	• `CareObservation.ObservedValueUnitId` • `CareObservationComponent.ObservedValueUnitId`	Lookup: UnitOfMeasure	N/A
OBX.7 - Reference Range	• `CareObservation.LowerBaselineValue` • `CareObservation.UpperBaselineValue` • `CareObservationComponent.LowerBaselineValue` • `CareObservationComponent.UpperBaselineValue`	Double	N/A
OBX.8 - Abnormal Flags	• `CareObservation.ValueInterpretation` • `CareObservationComponent.ValueInterpretation`	Lookup: CodeSetBundle	N/A
OBX.11 - Observation Result Status	`CareObservation.ObservationStatus`	Picklist	N/A
OBX.14 - Date/Time of the Observation	`CareObservation.IssuedDateTime`	DateTime	N/A
OBX.16 - Responsible Observer	`CareObservation.ObserverId`	Lookup: HealthcareProvider, Account	N/A
	`CarePerformer`	Object	The performer information for a Procedure is represented as Care Performer records that reference the PatientMedicalProcedure record using their `CarePerformer.ParentRecordId` field.
OBX.17 - Observation Method	`CareObservation.MethodId`	Lookup: CodeSetBundle	N/A

ORC - Common Order Segment

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for ORC map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 50: ORC - Salesforce

ORC	Salesforce Field	Type	Notes
ORC.1 - Order Control	• `ClinicalServiceRequest.Status` • `MedicationRequest.Status`	Picklists	N/A
ORC.2 - Place Order Number	`Identifier`	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
ORC.3 - Fill Order Number	`Identifier`	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the ParentRecordId field.
ORC.4 - Placer Group Number	`ClinicalServiceRequest.ServiceRequestGroupIdentifierId`	Lookup: Identifier	N/A
ORC.5 - Order Status	• `ClinicalServiceRequest.Status` • `MedicationRequest.Status`	Picklists	N/A
ORC.7 - Quantity/Timing	`ClinicalServiceRequest.QuantityNumerator`	Double	N/A
	`ClinicalServiceRequest.QuantityDenominator`	Double	N/A

ORC	Salesforce Field	Type	Notes
	`ClinicalService Request.Quantity NumeratorUnitId`	Lookup: UnitOfMeasure	N/A
ORC.9 - Date and Time of Transaction	`ClinicalService Request.DateSigned`	DateTime	N/A
ORC.12 - Ordering Provider	`ClinicalService Request.RequesterId`	Lookup: HealthcareProvider, Account, Asset	N/A
ORC.12 - Order Control Code Reason	• `ClinicalService Request .ReasonCodeId` • `MedicationRequest . StatusReasonCodeId`	Lookup: CodeSetBundle	N/a

PID - Patient Identification

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PID map to fields in Salesforce standard objects.

Note: Only the Segments supported by Salesforce are mentioned below.

Table 51: PID - Salesforce

PID	Salesforce Field	Type	Notes
PID.2 - Patient ID (External ID)	`Identifier`	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.3 - Patient ID (Internal ID)	`Identifier`	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.4 - Alternate Patient ID	`Identifier`	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using

PID	Salesforce Field	Type	Notes
			the ParentRecordId field in Identifier.
PID.5 - Patient Name	`PersonName`	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Name.ParentRecordId field.
PID.7 - Date/Time of Birth	`Contact.BirthDate`	Date	Salesforce supports only the date of birth. The time of birth isn't supported.
PID.8 - Sex	`Contact.Gender`	Picklist	N/A
PID.9 - Patient Alias	`PersonName`	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Name.ParentRecordId field.
PID.11 - Patient Address	`ContactPointAddress`	Object	The address information for a patient is represented as Contact PointAddress records that reference the patient record using their ContactPointAddress .ParentId field.
PID.13 - Home Phone	`ContactPointPhone`	Object	The telecom information for a patient is represented as Contact PointPhone records that reference the patient record using their ContactPointPhone .ParentId field.
PID.14 - Work Phone	`ContactPointPhone`	Object	The telecom information for a patient is represented as Contact PointPhone records that reference the patient record using their ContactPointPhone .ParentId field.
PID.15 - Primary Langauge	`PersonLanguage`	Object	The name information for a patient is represented as Person Name records that reference the patient record using their Person Language.IndividualId field.
PID.16 - Marital Status	`Contact.MaritalStatus`	Picklist	N/A

PID	Salesforce Field	Type	Notes
PID.25 - Multiple Birth Indicator	`Contact.SequenceIn MultipleBirth`	Double	N/A
PID.29 - Patient Death Date and Time	`Contact.DeceasedDate`	DateTime	N/A

PV1 - Patient Visit

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV1 map to fields in Salesforce standard objects.

Note: Only the Segments supported by Salesforce are mentioned below.

Table 52: PV1 - Salesforce

PV1	Salesforce Field	Type	Notes
PV1.2 - Patient Class	`ClinicalEncounter. Category`	Picklist	N/A
PV1.3 - Assigned Patient Location	`ClinicalEncounter Facility`	Object	The facility information for a patient visit is represented as `ClinicalEncounter Facility` records that reference the encounter record using their `Clinical EncounterFacility. ClinicalEncounterId` field.
PV1.4 - Admission Type	`ClinicalEncounter. TypeId`	Lookup: CodeSetBundle	N/A
PV1.5 - Preadmit Number	`ClinicalEncounter.Pre AdmissionIdentifierId`	Lookup: Identifier	N/A
PV1.7 - Attending Doctor	`ClinicalEncounter Provider`	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.8 - Referring Doctor	`ClinicalEncounter Provider`	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the

PV1	Salesforce Field	Type	Notes
			encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.9 - Consulting Doctor	`ClinicalEncounter Provider`	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.10 - Hospital Service	`ClinicalEncounter .ServiceType`	Picklist	N/A
PV1.13 - Readmission Indicator	`ClinicalEncounter. ReadmissionCodeId`	Lookup: CodeSetBundle	N/A
PV1.14 - Admit Source	`ClinicalEncounter. AdmissionSource`	Picklist	N/A
PV1.16 - VIP Indicator	`ClinicalEncounter .SpecialCourtesy`	Picklist	N/A
PV1.17 - Admitting Doctor	`ClinicalEncounter Provider`	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider. ClinicalEncounterId field.
PV1.18 - Patient Type	`ClinicalEncounter. TypeId`	Lookup: CodeSetBundle	N/A
PV1.19 - Visit Identifier	`ClinicalEncounter Identifier`	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the encounter record using their ClinicalEncounterIdentifier. ParentRecordId field.
PV1.22 - Courtesy Code	`ClinicalEncounter .SpecialCourtesy`	Picklist	N/A
PV1.36 - Discharge Disposition	`ClinicalEncounter. DischargeDisposition Id`	Lookup: CodeSetBundle	N/A
PV1.37 - Discharged to Location	`ClinicalEncounter. DestinationFacilityId`	Lookup: HealthcareFacility	N/A

PV1	Salesforce Field	Type	Notes
	`ClinicalEncounter.DestinationOrganizationId`	Lookup: Account	N/A
PV1.38 - Diet Type	`ClinicalEncounter.DietPreference`	Picklist	N/A
PV1.44 - Admit Date/Time	`ClinicalEncounter.StartDate`	DateTime	N/A
PV1.45 - Discharge Date/Time	`ClinicalEncounter.EndDate`	DateTime	N/A
PV1.50 - Alternate Visit ID	`ClinicalEncounterIdentifier`	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the encounter record using their ClinicalEncounterIdentifier.ParentRecordId field.

PV2 - Patient Visit - Additional Information

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV2 map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 53: PV2 - Salesforce

PV2	Salesforce Field	Type	Notes
PV2.3 - Admit Reason	`ClinicalEncounterReason.ReasonCodeId`	Lookup: CodeSetBundle	N/A
PV2.7 - Visit User Code	`ClinicalAlert.CodeId`	Lookup: CodeSetBundle	N/A
PV2.11 - Actual Length of Inpatient Stay	`ClinicalEncounter.Duration`	Double	N/A
	`ClinicalEncounter.DurationUnitId`	Lookup: UnitOfMeasure	N/A
PV2.25 - Patient Status Code	`ClinicalEncounter.PriorityId`	Lookup: CodeSetBundle	N/A

RXA - Pharmacy Administration Segment

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXA map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 54: RXA - Salesforce

RXA	Salesforce Field	Type	Notes
RXA.3 - Date/Time Start of Administration	`PatientImmunization.VaccinationDate`	DateTime	N/A
RXA.5 - Administered Code	• `PatientImmunization.VaccineCodeId` • `Medication.MedicationCodeId`	Lookup: CodeSetBundle	N/A
RXA.6 - Administered Amount	`PatientImmunization.Dose`	Double	N/A
RXA.7 - Administered Unit	`PatientImmunization.DoseUnitId`	Lookup:UnitOfMeasure	N/A
RXA.8 - Administered Dosage Form	`Medication.MedicationFormId`	Lookup: CodeSetBundle	N/A
RXA.10 - Administering Provider	`CarePerformer`	Object	The performer information for an immunization is represented as CarePerformer records that reference the Patient Immunization record using their `CarePerformer.ParentRecordId` field.
RXA.11 - Administered-at Location	`PatientImmunization.FacilityId`	Lookup: Healthcare Facility	N/A
RXA.15 - Substance Lot Number	`PatientImmunization.LotNumber`	String	N/A
RXA.16 - Substance Expiration Date	`PatientImmunization.ExpirationDate`	DateTime	N/A
RXA.17 - Substance Manufacturer Name	• `PatientImmunization.Manufacturer`	• String • Lookup: Account	N/A

RXA	Salesforce Field	Type	Notes
	• `Medication.ManufacturerId`		
RXA.18 - Substance Refusal Reason	`PatientImmunization.StatusReasonCodeId`	• Lookup: CodeSetBundle	N/A
RXA.20 - Completion Status	`PatientImmunization.Status`	Picklist	N/A

RXC - Pharmacy Component Order Segment

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest`objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXC map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 55: RXC - Salesforce

RXC	Salesforce Field	Type	Notes
RXC.2 - Component Code	• `Medication.MedicationCodeId` • `MedicationRequest.MedicationCodeId`	Lookup: CodeSetBundle	N/A

RXE - Pharmacy Encoded Order Segment

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXE map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 56: RXE - Salesforce

RXE	Salesforce Field	Type	Notes
RXE.2 - Give Code	`Medication.MedicationCodeId`	Lookup: CodeSetBundle	N/A
RXE.2 - Give Dosage Form	`Medication.MedicationFormId`	Lookup: CodeSetBundle	N/A

RXR - Pharmacy Route Segment

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXR map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 57: RXR - Salesforce

RXR	Salesforce Field	Type	Notes
RXR.1 - Route	• `PatientImmunization.RouteId` • `PatientMedicationDosage.RouteId`	Lookup: CodeSetBundle	N/A
RXR.2 - Site	• `PatientImmunization.SiteId` • `PatientMedicationDosage.SiteId`	Lookup: CodeSetBundle	N/A
RXR.4 - Administration Method	`PatientMedicationDosage.MethodId`	Lookup: CodeSetBundle	N/A

HL7 v2.3 Data Types Supported in Salesforce Standard Objects

Salesforce Standard objects support the following data types defined in HL7 v2.3.

CE - Coded Element
The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

CX - Extended Composite ID With Check Digit
The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

XPN - Extended Person Name
The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

XTN - Extended Telecommunication Number
The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

CE - Coded Element

The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CE map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 58: CE - Salesforce

CE	Salesforce Field	Type	Notes
CE.1 - Identifier	`CodeSet.Code`	String	N/A
CE.2 - Text	`CodeSet.Name`	String	N/A
	`CodeSetBundle.Name`	String	N/A
CE.3 - Name of Coding System	`CodeSet.SourceSystem`	String	N/A

CX - Extended Composite ID With Check Digit

The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CX map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 59: CX - Salesforce

CX	Salesforce Field	Type	Notes
CX.1 - ID	`Identifier.IdValue`	String	N/A
CX.4 - Assigning Authority	`Identifier.IssuingAuthority`	Lookup: Account	N/A
CX.5 - Identifier Type Code	`Identifier.IdType`	Lookup: CodeSet, CodeSet Bundle	N/A

XPN - Extended Person Name

The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XPN map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 60: XPN - Salesforce

XPN	Salesforce Field	Type	Notes
XPN.1 - Family Name	`PersonName.LastName`	String	In cases where a person has a middle name,

XPN	Salesforce Field	Type	Notes
			`PersonName.LastName` is supposed to store a combination of the middle name and the last name.
XPN.2 - Given Name	`PersonName.FirstName`	String	N/A
XPN.3 - Middle Initial or Name	N/A	N/A	This attribute isn't implemented in `PersonName`. In cases where a person has a middle name, `PersonName.LastName` is supposed to store a combination of the middle name and the last name.
XPN.4 - Suffix	`PersonName.Suffix`	String	N/A
XPN.5 - Prefix	`PersonName.Prefix`	String	N/A
XPN.6 - Degree	N/A	N/A	This attribute isn't implemented in `PersonName`.
XPN.7 - Name Type Code	`PersonName.NameUsageType`	Dynamic Picklist	While HL7 defines XPN.7 as a code, Salesforce implements `PersonName.NameUsageType` as a dynamic picklist.

XTN - Extended Telecommunication Number

The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XTN map to fields in Salesforce standard objects.

Note: Only the segments supported by Salesforce are mentioned below.

Table 61: XTN - Salesforce

XTN	Salesforce Field	Type	Notes
XTN.1 - Telephone Number	`ContactPointPhone.TelephoneNumber`	Phone	N/A
XTN.2 - Telecommunication Use Code	`ContactPointPhone.UsageType`	Picklist	N/A
	`ContactPointEmail.UsageType`	Picklist	N/A

XTN	Salesforce Field	Type	Notes
XTN.3 - Telecommunication Equipment Type	`ContactPointPhone.PhoneType`	Picklist	N/A
XTN.4 - Email Address	`ContactPointEmail.EmailAddress`	Email	N/A
XTN.6 - Area/City Code	`ContactPointPhone.AreaCode`	String	Some systems may break down the phone number into multiple components, such as country code, area code, local number, extension, and so on. In such cases, the full number may have to be assembled.
XTN.8 - Extension	`ContactPointPhone.ExtensionNumber`	String	N/A

Emergency Response Management

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

Emergency Response Management Standard and Custom Objects
Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

Emergency Response Management Custom Fields on Standard Objects
Emergency Response Management adds custom fields to some standard Salesforce objects.

Emergency Response Management Business APIs
Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

Emergency Response Management Standard and Custom Objects

Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.

ClinicalAssessmentResponse__c
Represents the results of an assessment of a patient's health condition.

ContactEncounter
Represents a period of time during which two or more people were in close proximity to each other.

ContactEncounterParticipant

Represents a person who was present during a contact encounter.

HousingAssessment__c

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

Visit

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

ClinicalAssessmentResponse__c

Represents the results of an assessment of a patient's health condition.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AbdominalPain__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing abdominal pain.
`CardiovascularDisease__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of cardiovascular disease.
`Chills__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing chills.
`ChronicLiverDisease__c`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of chronic liver disease.
`ChronicLungDisease__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of chronic lung disease.
`ChronicRenalDisease__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of chronic renal disease.
`Cough__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing new or chronic coughing.
`CurrentSmoker__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient currently smokes.
`DiabetesMellitus__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of Diabetes Mellitus.
`Diarrhoea__c`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing diarrhea.
`FeverOverThreshold__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing a fever that's above a given temperature threshold.
`FormerSmoker__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient previously smoked, but no longer does.
`Headache__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient is experiencing a headache.
`HighestRecordedTemperature__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The highest recorded temperature in Fahrenheit.
`HospitalizationStatus__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The status describing whether the person was admitted to the hospital. Possible values are:

Field	Details
	• `Admitted` • `Not_Admitted`—Not Admitted • `Unknown`
`Immunocompromised__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient is immunocompromised.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
`MuscleAches__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient is experiencing muscle aches (myalgia).
`Name`	**Type** string **Properties** Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The name of this clinical assessment response.
`NauseaOrVomiting__c`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing nausea or vomiting.
`NeurologicalDisablity__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of a specific neurological disability.
`NeurologicalDisablityNotes__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Additional text describing the patient's neurological condition.
`Occupation__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Occupation of the individual. Possible values are: • `Childcare workers`—Childcare worker • `Clinical laboratory technologists and technicians`—Clinical laboratory technologist or technician • `Combined food preparation and serving workers, including fast food`—Combined food preparation or serving worker, including fast food • `Dentists`—Dentist • `Emergency management directors`—Emergency management director • `Emergency medical technicians and paramedics`—Emergency medical technician or paramedic • `Health practitioner support technologists and technicians`—Health practitioner support technologist or technician • `Healthcare support workers, all other, including medical equipment preparers`—Healthcare support worker (including medical equipment preparer) • `Other`

Field	Details
`OnsetOfSymptoms__c`	**Type** date **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The date when the symptoms started.
`OtherChronicDiseases__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has a history of any other chronic diseases.
`OtherChronicDiseasesNotes__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Additional text describing the patient's other chronic diseases.
`OtherSymptoms__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing any other symptoms not specified on the assessment form.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.
`ParentalConsent__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether consent was provided to interview a minor.
`Patient__c`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The person account of the individual whose health condition is described in the assessment.
`PrimaryCarePhysician__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the person's primary care physician.
`ProviderFacilityName__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the provider of healthcare services such as the hospital, clinic, or medical practitioner other than a primary care physician.
`RunnyNose__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing a runny nose.
`ShortnessOfBreath__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing shortness of breath.
`SoreThroat__c`	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has been experiencing a sore throat.
`SubjectiveFever__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Text describing whether the patient has felt feverish, even if body temperature was not measured.
`TestingFacilityName__c`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the facility where the testing was done.

ContactEncounter

Represents a period of time during which two or more people were in close proximity to each other.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Actual_Participant_Count__c`	**Type** double **Properties** Filter, Nillable, Sort **Description** The confirmed number of people who were present during the encounter.
`Description__c`	**Type** textarea

Field	Details
	Properties Create, Nillable, Update **Description** Text describing the encounter.
`DiseaseInvestigationId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The disease investigation associated with the contact encounter. This field is a relationship field. **Relationship Name** DiseaseInvestigation **Refers To** DiseaseInvestigation
`EndTime__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the encounter ended.
`EstimatedParticipantCount__c`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** The estimated number of people who were present during the encounter.
`ExposureSource`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the source of the exposure. Possible values are: • `Animal Contact` • `Environment - Air` • `Environment - Chemical`

Field	Details
	• `Environment - Water` • `Event` • `Facility` • `Person Contact`
`ExposureSourceDescription`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the exposure source.
`ExposureType`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the type of disease exposure the patient encountered. Possible values are: • `Direct Contact` • `Ingestion` • `Inhalation`
`Location__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The location where the encounter took place.
`StartTime__c`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the encounter began.
`LastActivityDate`	**Type** date **Properties** Filter, Group, Nillable, Sort

Field	Details
	Description Value is one of the following, whichever is the most recent: • Due date of the most recent event logged against the object. • Due date of the most recently closed task associated with the object.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
`Name`	**Type** string **Properties** Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The name of this contact encounter.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user who owns this record.

ContactEncounterParticipant

Represents a person who was present during a contact encounter.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The account associated with the contact encounter participant. This field is a relationship field. **Relationship Name** Account **Refers To** Account
`ContactEncounter__c`	**Type** reference **Properties** Create, Filter, Group, Sort **Description** The contact encounter that this person was involved in.
`Contact__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A contact who was involved in the contact encounter.
`EndTime__c`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the contact encounter ended for this person.
`Lead__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** A lead who was involved in the contact encounter.

Field	Details
`StartTime__c`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The date and time when the contact encounter began for this person.
`LastActivityDate`	**Type** date **Properties** Filter, Group, Nillable, Sort **Description** Value is one of the following, whichever is the most recent: • Due date of the most recent event logged against the object. • Due date of the most recently closed task associated with the object.
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** An auto-generated unique ID for this record.
`TransmissionMode`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies whether the contact encounter participant acquired the disease or contracted it through transmission. Possible values are: • `Acquired` • `Transmitted`
`RiskLevel`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Specifies the risk level of an individual for an infection based on their exposure to the contact encounter participant.

Field	Details
	Possible values are: • `HighRisk` • `LowRisk`

HousingAssessment__c

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`Account__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Lookup to the account object.
`AssessmentDate__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** Date when the housing assessment took place.
`CanPrepareFoodSafely__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the person can prepare food.
`CanQuarantine__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the person can quarantine effectively.
`Dwelling__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Indicated the type of residence for the person. Possible values are: • `Apartment` • `Board and Care or Assisted Living Facility` • `Hotel or Motel` • `House` • `Long-Term Care Facility` • `Multi-Family Dwelling` • `Nursing Home` • `Recreational Vehicle or Mobile Home` • `Skilled Nursing Facility`
`HasPrivateBathroom__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the person has access to a private bathroom.
`IsHomeless__c`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the person has a place to live in.
`Name`	**Type** string **Properties** Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update **Description** The name of the housing assessment.

Field	Details
`QuarantineEndDate__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The end date of the quarantine period.
`QuarantineLocation__c`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The name of the location where the person must quarantine.
`QuarantineStartDate__c`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The start date of the quarantine period.

Visit

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
`AccountId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the account.

Field	Details
`ActualVisitEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit ended.
`ActualVisitStartTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit started.
`ContextId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the context.
`InstructionDescription`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** Special instructions for conducting the visit, if any.
`LastReferencedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user accessed a record related to this record.
`LastViewedDate`	**Type** dateTime **Properties** Filter, Nillable, Sort **Description** The most recent date on which a user viewed this record.

Field	Details
`Name`	**Type** string **Properties** Autonumber, Defaulted on create, Filter, idLookup, Sort **Description** Unique identifier for the visit record.
`OwnerId`	**Type** reference **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** The ID of the user that owns the record.
`PlaceId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** ID of the place to be visited.
`PlannedVisitEndTime`	**Type** dateTime **Properties** Create, Filter, Nillable, Sort, Update **Description** The date and time when the visit is expected to end.
`PlannedVisitStartTime`	**Type** dateTime **Properties** Create, Filter, Sort, Update **Description** The date and time when the visit is expected to start.
`Status`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update **Description** The status of the visit.

Field	Details
	Possible values are: • `Abandoned` • `Completed` • `InProgress` • `Planned`
`StatusRemarks`	**Type** textarea **Properties** Create, Filter, Nillable, Sort, Update **Description** The reasons for abandoning or completing the visit as provided by the visiting user.
`VisitPriority`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The priority of the visit. Possible values are: • `High` • `Low` • `Medium`
`VisitTypeId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The type of inspection or assessment conducted during the visit.
`VisitorId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The ID of the user that performed the visit.

Emergency Response Management Custom Fields on Standard Objects

Emergency Response Management adds custom fields to some standard Salesforce objects.

Account Custom Fields
Custom fields extend the standard Account object for use in Emergency Response Management.
Contact Custom Fields
Custom fields extend the standard Contact object for use in Emergency Response Management.
Lead Custom Fields
Custom fields extend the standard Lead object for use in Emergency Response Management.

Account Custom Fields

Custom fields extend the standard Account object for use in Emergency Response Management.

Fields

Field	Details
`ConditionStatus__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents a person's condition based on their most recent test or assessment. Possible values are: • `Asymptomatic` • `Asymptomatic - Declined to Participate` • `Cured` • `Evaluated - No Risk` • `Symptomatic` • `Symptomatic - Declined to Participate`
`Monitored_at_Home__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are: • `No` • `Yes`

Field	Details
`StatusGroup__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Categorizes a person's stage within the testing and monitoring process. Possible values are: • `Monitored` • `Positive` • `Ready for intake` • `Unknown` • `Unmonitored`
`Testing_Status__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the result of a person's most recent test. Possible values are: • `Negative Test` • `Positive Test` • `Test Results Pending`—Test Results Awaited • `Test Scheduled` • `Testing Recommended` • `Unknown`

Contact Custom Fields

Custom fields extend the standard Contact object for use in Emergency Response Management.

Fields

Field	Details
`ConditionStatus__pc`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Represents a person's condition based on their most recent test or assessment. Possible values are:

Field	Details
	• `Asymptomatic` • `Asymptomatic - Declined to Participate` • `Cured` • `Evaluated - No Risk` • `Symptomatic` • `Symptomatic - Declined to Participate`
`Monitored_at_Home__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are: • `No` • `Yes`
`StatusGroup__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Categorizes a person's stage within the testing and monitoring process. Possible values are: • `Monitored` • `Positive` • `Ready for intake` • `Unknown` • `Unmonitored`
`Testing_Status__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Represents the result of a person's most recent test. Possible values are: • `Negative Test` • `Positive Test` • `Test Results Pending`—Test Results Awaited • `Test Scheduled` • `Testing Recommended`

Field	Details
	• `Unknown`

Lead Custom Fields

Custom fields extend the standard Lead object for use in Emergency Response Management.

Fields

Field	Details
`AppointmentDate`	**Type** date **Properties** Filter, Group, Nillable, Sort **Description** Date of the appointment.
`AppointmentId`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** Identifier of the appointment.
`StatusGroup__c`	**Type** picklist **Properties** Create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** Categorizes a person's stage within the testing and monitoring process. Possible values are: • `Monitored` • `Positive` • `Ready for intake` • `Unknown` • `Unmonitored`

Emergency Response Management Business APIs

Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

Contact Encounter
Load details of contact encounters into the system.

Contact Encounter

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.
- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.
- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```

Available version

49.0 and later

Authentication

`Authorization: Bearer token`

Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See Authorize Apps with OAuth in *Salesforce Help* for more details.

HTTP methods

POST

Request body

JSON example

```
{
    contactTracingEncounters: [
        {
            "referenceId":"0haRM000000000BYAQ",
            "name":"SF All Hands Q2"
            "estimatedParticipantCount": 10,
            "startDateTime" : "2020-06-20T00:00:00Z",
            "duration": 12,
            "description" : "held in SF tower",
            "participants" : [
                {
                    "participantType": "lead",
                    "recordTypeName": "triage",
                    "startTime": "2020-06-20T00:00:00Z",
                    "duration": 12,
```

```
                    "firstName" : "Leo",
                    "lastName" : "Machado",
                    "age" : 24,
                    "phoneNumber" : "24323322",
                    "emailAddress" : "lee.lo@mail.com",
                    "address":{
                        "city":"Seattle",
                        "state":"Washington",
                        "country":"US",
                        "postalCode":"11404",
                        "street":"Richmond St"
                    }
                },
                {
                    "participantType": "patient"
                    "referenceId":"001RM000004iUi8YAE",
                    "sourceSystemId":"211453",
                    "startTime": "2020-06-20T00:00:00Z",
                    "duration": 10,
                    "age" : 34
                }
            ],
            "location" : {
                "name":"Seattle County",
                "description":"Gala event",
                "latitude" : "47.6" ,
                "longitude": "122.3",
                "encounterAddress":{
                        "city":"Seattle",
                        "state":"Washington",
                        "country":"US",
                        "postalCode":"11404",
                        "street":"Dutch St"
                    }
            }

        }
    ]

}
```

Properties

Name	Type	Description
`contactTracingEncounters.referenceId`	String	The ID of an existing contact encounter record in the Salesforce system.
`contactTracingEncounters.name`	String	Required. The name for the encounter.
`contactTracingEncounters.estimatedParticipantCount`	Integer	The estimated number of participants in the encounter.

Name	Type	Description
`contactTracingEncounters.startDateTime`	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
`contactTracingEncounters.duration`	Integer	Required. The duration of the encounter in minutes.
`contactTracingEncounters.description`	String	The description for the encounter.
`contactTracingEncounters.participants`	List	The list of participants for the contact encounter. Each element in the list represents `ContactEncounterParticipant`. Valid values are: • `lead` • `employee` • `patient` Note: Only one value is allowed.
`contactTracingEncounters.participants.participantType`	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record type is not provided n the payload, the default record type (triage) is used. • Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the `referenceId` that corresponds to the Salesforce record ID. – Using `sourceSystemId`. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter participant record is created with the `contact` field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. • Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the `referenceId` that corresponds to the Salesforce record ID.

Name	Type	Description
		– Using `sourceSystemId`. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the `contact_id` lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. Note: Only one value is allowed.
`contactTracingEncounters.participants.referenceId`	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the `referenceID` and the `sourceSystemID`, the `referenceID` is used for the patient or the employee lookup.
`contactTracingEncounters.participants.sourceSystemId`	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the `referenceID` and the `sourceSystemID`, the `referenceID` is used for the patient or employee lookup.
`contactTracingEncounters.participants.recordTypeName`	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.startTime`	DateTime	The time when the encounter started.
`contactTracingEncounters.participants.duration`	Integer	Required. The duration of the encounter in minutes.
`contactTracingEncounters.participants.firstName`	String	Required. The first name of the participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`. Note: If `participants.referenceId` is provided, this field is optional.
`contactTracingEncounters.participants.lastName`	String	Required. The last name of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`. Note: If `participants.referenceId` is provided, this field is optional.

Name	Type	Description
`contactTracingEncounters.participants.age`	Integer	The age of the encounter participant.
`contactTracingEncounters.participants.phoneNumber`	String	The phone number of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.emailAddress`	String	The email address of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address`	String	The address of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.city`	String	The city of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.state`	String	The state of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.country`	String	The country of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.postalCode`	String	The postal code of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.street`	String	The street of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.location`	Object (reference to location)	Identifies the location of the encounter.
`contactTracingEncounters.location.name`	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: • `contactTracingEncounters.location.description` • `contactTracingEncounters.location.latitude` • `contactTracingEncounters.location.longitude` • `contactTracingEncounters.location.encounteraddress.city`

Name	Type	Description
		• contactTracingEncounters.location.encounteraddress.state • contactTracingEncounters.location.encounteraddress.country • contactTracingEncounters.location.encounteraddress.postalCode • contactTracingEncounters.location.encounteraddress.street
contactTracingEncounters.location.description	String	The description of the location where the encounter took place.
contactTracingEncounters.location.latitude	String	The latitude coordinate of the location where the encounter took place.
contactTracingEncounters.location.longitude	String	The longitude coordinate of the location where the encounter took place.
contactTracingEncounters.location.encounteraddress.city	String	The city where the encounter took place.
contactTracingEncounters.location.encounteraddress.state	String	The state where the encounter took place.
contactTracingEncounters.location.encounteraddress.country	String	The country where the encounter took place.
contactTracingEncounters.location.encounteraddress.postalCode	String	The postal code of the location where the encounter took place.
contactTracingEncounters.location.encounteraddress.street	String	The street where the encounter took place.

Response body

JSON example

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
```

```
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GBAAY",
      "lead" : null,
      "patient" : {
        "created" : false,
        "id" : "001xx000003GZ6tAAG"
      }
    } ]
  } ],
  "errors" : null,
  "status" : null,
  "success" : true
}
```


Apex Reference

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

For Apex-related objects and SOAP API calls, see Objects and SOAP API Calls and Headers for Apex in the *SOAP API Developer Guide*.

HealthCloudExt Namespace

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

id_verification Namespace

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

embeddedai Namespace

The `embeddedai` namespace provides classes and methods to manage and represent records and data in Apex to support embedded AI features.

HealthCloudExt Namespace

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interfaces.

HealthCloudExt Namespace for Intelligent Appointment Management

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

HealthCloudExt Namespace for Benefit Verification

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

HealthCloudExt Namespace for Unified Health Scoring

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

HealthCloudExt Namespace for Intelligent Appointment Management

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interface.

AppointmentBase Class

An abstract base class that represents the care provider or the practitioner information.

AppointmentBookingInterop Interface

Contains default Apex implementation for healthcare appointment availability and booking.

AppointmentBookingInteropFhirAdapter Class

Represents the global class that implements the `AppointmentBookingInterop` interface.

AppointmentProvider Class

Represents additional information about the care provider and an appointment.

BookAppointmentRequest Class

Contains set of options to book a healthcare appointment.

BookAppointmentResponse Class

Represents the appointment booking details from the external scheduling system.

CancelAppointmentRequest Class

Contains set of options to cancel the booked appointment.

CancelAppointmentResponse Class

Represents the appointment cancellation details from the external scheduling system.

FindSlotsRequest Class

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

GetSlotStatusRequest Class

Contains set of options to retrieve the slot status.

HomeHealth

Contains Apex implementation for Manual Scheduling for healthcare appointments.

Slot Class

Represents the time period slot details for the appointment.

BookingStatus Enum
Represents a possible status of a healthcare appointment.

AppointmentBase Class

An abstract base class that represents the care provider or the practitioner information.

Namespace

healthcloudext on page 1664

AppointmentBase Properties

AppointmentBase Properties

The following are properties for `AppointmentBase`.

careProviders
Represents details about the care provider or the practitioner.

`careProviders`

Represents details about the care provider or the practitioner.

Signature

```
public List<healthcloudext.AppointmentProvider> careProviders {get; set;}
```

```
healthcloudext.AppointmentBase, careProviders
```

Property Value

Type: List<healthcloudext.AppointmentProvider on page 1672>

AppointmentBookingInterop Interface

Contains default Apex implementation for healthcare appointment availability and booking.

Namespace

healthcloudext on page 1664

Usage

Managing appointments from Health Cloud requires identifying the source system's time slot support; implementing the Health Cloud global `AppointmentBookingInterop` interface; transforming the input request to fit the source electronic health records (EHR) system; routing the request to the EHR system; and getting the appointment information back from an external appointment booking system.

The external appointment management system is commonly part of a larger electronic health records (EHR) system. The integration between Health Cloud and the EHR can be direct or via integration middleware such as Mulesoft.

The `OrgPermissions.HealthCloud` permission must be enabled in your Salesforce org to access the Health Cloud `AppointmentBookingInterop` interface and its methods.

You can use the default implementation `AppointmentBookingInteropFhirAdapter` provided by Health Cloud to make a call out to an external scheduling system of truth for appointment availability and booking. All communications with the external system use the FHIR 4 standard.

If implementing the default Health Cloud global interface isn't right for your context, you can provide your own Apex class and integrate with your appointment management system in your own way. An ISV or a Salesforce partner with a Health Cloud license can distribute customized Apex code to your organization using packages.

To include more data in the response or change the structure of the response, create a custom version of the `findSlots` method. Your custom method can prepare the data in the response or map data to the list of time slots expected. Your custom method must use the same signature as the original method. After you create your custom `findSlots` method, incorporate it into a custom implementation of the `AppointmentBookingInterop` interface.

To have Intelligent Appointment Manager use your custom implementation of the `AppointmentBookingInterop` interface, update the active version of your Intelligent Appointment Management Configuration. From Setup, in the Intelligent Appointment Management Configuration, for Apex Class, enter your custom Apex class. If left blank, Intelligent Appointment Manager uses the default Apex class.

Use Salesforce platform Named Credentials to configure the class name and authentication for Apex callouts. Then, map the Name Credential name in the `AppointmentBookingConfig` setup object. The Apex delegator class uses the setup object to invoke the corresponding implementation between the default implementation or your own provided Apex implementation. See Named Credentials as Callout Endpoints in the Apex Developer Guide.

AppointmentBookingInterop Methods

AppointmentBookingInterop Example Implementation
This is an example implementation of the default class `AppointmentBookingInteropFhirAdapter` that implements the `healthcloudext.AppointmentBookingInterop` interface.

AppointmentBookingInterop Methods

The following are methods for `AppointmentBookingInterop`.

bookAppointment(var1)
Creates the healthcare appointment in the external scheduling system.

cancelAppointment(var1)
Cancels the booking appointment in the external scheduling system.

findSlots(var1)
Finds the available time slots for providers who match the patient's needs.

getSlotStatus(var1)
Retrieves the status of the time period slot that's assigned to the appointment.

`bookAppointment(var1)`

Creates the healthcare appointment in the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse
bookAppointment(healthcloudext.BookAppointmentRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, bookAppointment,
[healthcloudext.BookAppointmentRequest], healthcloudext.BookAppointmentResponse
```

Parameters

var1
Type: healthcloudext.BookAppointmentRequest

Return Value

Type: healthcloudext.BookAppointmentResponse

`cancelAppointment(var1)`

Cancels the booking appointment in the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse
cancelAppointment(healthcloudext.CancelAppointmentRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, cancelAppointment,
[healthcloudext.CancelAppointmentRequest], healthcloudext.CancelAppointmentResponse
```

Parameters

var1
Type: healthcloudext.CancelAppointmentRequest

Return Value

Type: healthcloudext.CancelAppointmentResponse

`findSlots(var1)`

Finds the available time slots for providers who match the patient's needs.

The `findSlots` method accepts `FindSlotsRequest` as a parameter. The `FindSlotsRequest` class extends the `AppointmentBase` class and inherits its properties, including details about the care provider such as code sets, identifiers, and the source system used for scheduling.

Signature

```
public Map<String,List<healthcloudext.Slot>> findSlots(healthcloudext.FindSlotsRequest
var1)
```

```
healthcloudext.AppointmentBookingInterop, findSlots, [healthcloudext.FindSlotsRequest],
Map<String,List<healthcloudext.Slot>>
```

Parameters

var1
Type: healthcloudext.FindSlotsRequest

Return Value

Type: Map<String,List<healthcloudext.Slot>>

`getSlotStatus(var1)`

Retrieves the status of the time period slot that's assigned to the appointment.

Signature

```
public healthcloudext.Slot getSlotStatus(healthcloudext.GetSlotStatusRequest var1)
```

```
healthcloudext.AppointmentBookingInterop, getSlotStatus,
[healthcloudext.GetSlotStatusRequest], healthcloudext.Slot
```

Parameters

var1
Type: healthcloudext.GetSlotStatusRequest

Return Value

Type: healthcloudext.Slot

AppointmentBookingInterop Example Implementation

This is an example implementation of the default class `AppointmentBookingInteropFhirAdapter` that implements the `healthcloudext.AppointmentBookingInterop` interface.

```
global class AppointmentBookingInteropFhirAdapter implement
healthcloudext.AppointmentBookingInterop{
   static final String DEFAULT_ERROR_MESSAGE = 'Error during callout to the external
system';
   static final String DEFAULT_ERROR_CODE = '500';

   /*
      @Method Name: findSlots
      @Param: request Type: healthcloudext.FindSlotsRequest
      @Desc: FindSlot implementation
   */
   global Map<String,List<Slot>> findSlots(FindSlotsRequest request)

   /*
      @Method Name: bookAppointment
      @Param: request Type: healthcloudext.BookAppointmentRequest
      @Desc: Book Appointment implementation
   */
```

```
    global BookAppointmentResponse bookAppointment(BookAppointmentRequest request)

    /*
    @Method Name: getSlotStatus
    @Param: request Type: healthcloudext.GetSlotStatusRequest
    @Desc: getSlotStatus implementation
    */
    global Slot getSlotStatus(GetSlotStatusRequest request)

    /*
    @Method Name: cancelAppointment
    @Param: request Type: healthcloudext.CancelAppointmentRequest
    @Desc: Cancel Appointment implementation
    */
    global CancelAppointmentResponse cancelAppointment(CancelAppointmentRequest request)
}
```

AppointmentBookingInteropFhirAdapter Class

Represents the global class that implements the `AppointmentBookingInterop` interface.

Namespace

healthcloudext on page 1664

AppointmentBookingInteropFhirAdapter Methods

AppointmentBookingInteropFhirAdapter Methods

The following are methods for `AppointmentBookingInteropFhirAdapter`.

bookAppointment(request)
Contains set of options to book a healthcare appointment with the external scheduling system.

cancelAppointment(request)
Contains set of options to cancel the booked appointment from the external scheduling system.

findSlots(request)
Contains set of options to find available time slots for healthcare providers who match the patient's needs.

getSlotStatus(request)
Contains set of options to retrieve the slot status.

`bookAppointment(request)`

Contains set of options to book a healthcare appointment with the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse
bookAppointment(healthcloudext.BookAppointmentRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, bookAppointment,
[healthcloudext.BookAppointmentRequest], healthcloudext.BookAppointmentResponse
```

Parameters

request
Type: healthcloudext.BookAppointmentRequest

Return Value

Type: healthcloudext.BookAppointmentResponse

`cancelAppointment(request)`

Contains set of options to cancel the booked appointment from the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse
cancelAppointment(healthcloudext.CancelAppointmentRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, cancelAppointment,
[healthcloudext.CancelAppointmentRequest], healthcloudext.CancelAppointmentResponse
```

Parameters

request
Type: healthcloudext.CancelAppointmentRequest

Return Value

Type: healthcloudext.CancelAppointmentResponse

`findSlots(request)`

Contains set of options to find available time slots for healthcare providers who match the patient's needs.

Signature

```
public Map<String,List<healthcloudext.Slot>> findSlots(healthcloudext.FindSlotsRequest
request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, findSlots,
[healthcloudext.FindSlotsRequest], Map<String,List<healthcloudext.Slot>>
```

Parameters

request
Type: healthcloudext.FindSlotsRequest

Return Value

Type: Map<String,List<healthcloudext.Slot>>

`getSlotStatus(request)`

Contains set of options to retrieve the slot status.

Signature

```
public healthcloudext.Slot getSlotStatus(healthcloudext.GetSlotStatusRequest request)
```

```
healthcloudext.AppointmentBookingInteropFhirAdapter, getSlotStatus,
[healthcloudext.GetSlotStatusRequest], healthcloudext.Slot
```

Parameters

request
Type: healthcloudext.GetSlotStatusRequest

Return Value

Type: healthcloudext.Slot

AppointmentProvider Class

Represents additional information about the care provider and an appointment.

Namespace

healthcloudext on page 1664

AppointmentProvider Properties

AppointmentProvider Properties

The following are properties for `AppointmentProvider`.

appointmentTypeCode
Represents the code for the appointment type.

careProviderId
Represents the ID of the care provider.

npi
Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

practitionerFacilityId
Represents the facility ID of the practitioner.

serviceTypeCode
Represents the code of the service type to be performed at the appointment.

sourceFacilityId
Represents the ID in the source system of the facility where the encounter will occur.

sourcePractitionerId
Represents the ID in the source system of the practitioner with whom the encounter will occur.

sourceSystem
Represents the name of the source system the provider record came from.

`appointmentTypeCode`

Represents the code for the appointment type.

Signature

```
public String appointmentTypeCode {get; set;}
```

```
healthcloudext.AppointmentProvider, appointmentTypeCode
```

Property Value

Type: String

`careProviderId`

Represents the ID of the care provider.

Signature

```
public String careProviderId {get; set;}
```

```
healthcloudext.AppointmentProvider, careProviderId
```

Property Value

Type: String

`npi`

Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

Signature

```
public String npi {get; set;}
```

```
healthcloudext.AppointmentProvider, npi
```

Property Value

Type: String

practitionerFacilityId

Represents the facility ID of the practitioner.

Signature

```
public String practitionerFacilityId {get; set;}
```

```
healthcloudext.AppointmentProvider, practitionerFacilityId
```

Property Value

Type: String

serviceTypeCode

Represents the code of the service type to be performed at the appointment.

Signature

```
public String serviceTypeCode {get; set;}
```

```
healthcloudext.AppointmentProvider, serviceTypeCode
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.AppointmentProvider, sourceFacilityId
```

Property Value

Type: String

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.AppointmentProvider, sourcePractitionerId
```

Property Value

Type: String

sourceSystem

Represents the name of the source system the provider record came from.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.AppointmentProvider, sourceSystem
```

Property Value

Type: String

BookAppointmentRequest Class

Contains set of options to book a healthcare appointment.

Namespace

healthcloudext on page 1664

Usage

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs:

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.

BookAppointmentRequest Properties

BookAppointmentRequest Properties

The following are properties for `BookAppointmentRequest`.

appointmentType
Represents the type of appointment, such as annual physical or intake examination.

note
Represents optional extra information about the appointment.

serviceType
Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

slot
Represents the time period slot that's assigned to the appointment.

sourceFacilityId
Represents the ID in the source system of the facility where the encounter will occur.

sourcePatientId
Represents the ID in the source system of the patient.

sourcePractitionerId
Represents the ID in the source system of the practitioner with whom the encounter will occur.

sourceSystem
Represents the name of the source system the patient record came from.

`appointmentType`

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

```
healthcloudext.BookAppointmentRequest, appointmentType
```

Property Value

Type: String

`note`

Represents optional extra information about the appointment.

Signature

```
public String note {get; set;}
```

```
healthcloudext.BookAppointmentRequest, note
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

```
healthcloudext.BookAppointmentRequest, serviceType
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

```
healthcloudext.BookAppointmentRequest, slot
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourceFacilityId
```

Property Value

Type: String

sourcePatientId

Represents the ID in the source system of the patient.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourcePatientId
```

Property Value

Type: String

`sourcePractitionerId`

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourcePractitionerId
```

Property Value

Type: String

`sourceSystem`

Represents the name of the source system the patient record came from.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.BookAppointmentRequest, sourceSystem
```

Property Value

Type: String

BookAppointmentResponse Class

Represents the appointment booking details from the external scheduling system.

Namespace

healthcloudext on page 1664

BookAppointmentResponse Properties

BookAppointmentResponse Properties

The following are properties for `BookAppointmentResponse`.

appointmentId
Represents the unique identifier of the appointment in Health Cloud.

jsonResponse
Represents the response from the external scheduling system encoded as JSON.

note
Represents optional extra information added to the appointment.

patientId
Represents the unique identifier of the patient in Health Cloud.

slotEnd
Represents the date and time that the available time slot ends.

slotStart
Represents the date and time that the available time slot starts.

sourceAppointmentId
Represents the unique identifier of the appointment in the source system.

sourcePatientId
Represents the ID of the patient in the source system.

sourceSystem
Represents the name of the external scheduling system from which the record was sourced.

status
Represents the status of the appointment.

appointmentId

Represents the unique identifier of the appointment in Health Cloud.

Signature

```
public String appointmentId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, appointmentId
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.BookAppointmentResponse, jsonResponse
```

Property Value

Type: String

note

Represents optional extra information added to the appointment.

Signature

```
public String note {get; set;}
```

```
healthcloudext.BookAppointmentResponse, note
```

Property Value

Type: String

patientId

Represents the unique identifier of the patient in Health Cloud.

Signature

```
public String patientId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, patientId
```

Property Value

Type: String

slotEnd

Represents the date and time that the available time slot ends.

Signature

```
public String slotEnd {get; set;}
```

```
healthcloudext.BookAppointmentResponse, slotEnd
```

Property Value

Type: String

slotStart

Represents the date and time that the available time slot starts.

Signature

```
public String slotStart {get; set;}
```

```
healthcloudext.BookAppointmentResponse, slotStart
```

Property Value

Type: String

sourceAppointmentId

Represents the unique identifier of the appointment in the source system.

Signature

```
public String sourceAppointmentId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourceAppointmentId
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the source system.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourcePatientId
```

Property Value

Type: String

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.BookAppointmentResponse, sourceSystem
```

Property Value

Type: String

status

Represents the status of the appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

```
healthcloudext.BookAppointmentResponse, status
```

Property Value

Type: healthcloudext.BookingStatus on page 1710

CancelAppointmentRequest Class

Contains set of options to cancel the booked appointment.

Namespace

healthcloudext on page 1664

CancelAppointmentRequest Properties

CancelAppointmentRequest Properties

The following are properties for `CancelAppointmentRequest`.

appointmentId
Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

appointmentType
Represents the type of appointment, such as annual physical or intake examination.

cancelationReason
Represents the reason for canceling the appointment.

serviceType
Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

slot
Represents the time period slot that's assigned to the appointment.

sourceFacilityId
Represents the healthcare facility where the encounter will occur in the external scheduling system.

sourcePatientId
Represents the ID of the patient in the external scheduling system.

sourcePractitionerId
ID of the practitioner who is performing care in the encounter.

sourceSystem
Name of the external scheduling system from which the record was sourced.

`appointmentId`

Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

Signature

```
public String appointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, appointmentId
```

Property Value

Type: String

appointmentType

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, appointmentType
```

Property Value

Type: String

cancelationReason

Represents the reason for canceling the appointment.

Signature

```
public String cancelationReason {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, cancelationReason
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, serviceType
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, slot
```

Property Value

Type: String

sourceFacilityId

Represents the healthcare facility where the encounter will occur in the external scheduling system.

Signature

```
public String sourceFacilityId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourceFacilityId
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the external scheduling system.

Signature

```
public String sourcePatientId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourcePatientId
```

Property Value

Type: String

sourcePractitionerId

ID of the practitioner who is performing care in the encounter.

Signature

```
public String sourcePractitionerId {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourcePractitionerId
```

Property Value

Type: String

sourceSystem

Name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.CancelAppointmentRequest, sourceSystem
```

Property Value

Type: String

CancelAppointmentResponse Class

Represents the appointment cancellation details from the external scheduling system.

Namespace

healthcloudext on page 1664

CancelAppointmentResponse Properties

CancelAppointmentResponse Properties

The following are properties for `CancelAppointmentResponse`.

externalAppointmentId
Represents the appointment identifier from the external scheduling system.

jsonResponse
Represents the response from the external scheduling system encoded as JSON.

serviceAppointmentId
Represents the ID of the service appointment that you want to update.

status
Represents the status of the healthcare appointment.

externalAppointmentId

Represents the appointment identifier from the external scheduling system.

Signature

```
public String externalAppointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, externalAppointmentId
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, jsonResponse
```

Property Value

Type: String

serviceAppointmentId

Represents the ID of the service appointment that you want to update.

Signature

```
public String serviceAppointmentId {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, serviceAppointmentId
```

Property Value

Type: String

status

Represents the status of the healthcare appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

```
healthcloudext.CancelAppointmentResponse, status
```

Property Value

Type: healthcloudext.BookingStatus on page 1710

FindSlotsRequest Class

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

Namespace

healthcloudext on page 1664

FindSlotsRequest Properties

FindSlotsRequest Properties

The following are properties for `FindSlotsRequest`.

slotRangeEnd
Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

slotRangeStart
Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

isNextAvailSlot
In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

patientId
Represents a patient's `AccountId`.

`slotRangeEnd`

Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

Signature

```
public String slotRangeEnd {get; set;}
```

```
healthcloudext.FindSlotsRequest, slotRangeEnd
```

Property Value

Type: String

`slotRangeStart`

Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

Signature

```
public String slotRangeStart {get; set;}
```

```
healthcloudext.FindSlotsRequest, slotRangeStart
```

Property Value

Type: String

`isNextAvailSlot`

In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

Signature

```
public Boolean isNextAvailSlot {get; set;}
```

```
healthcloudext.FindSlotsRequest, isNextAvailSlot
```

Property Value

Type: Boolean

`patientId`

Represents a patient's `AccountId`.

Signature

```
public Boolean patientId {get; set;}
```

```
healthcloudext.FindSlotsRequest, patientId
```

Property Value

Type: String

GetSlotStatusRequest Class

Contains set of options to retrieve the slot status.

Namespace

healthcloudext on page 1664

GetSlotStatusRequest Properties

GetSlotStatusRequest Properties

The following are properties for `GetSlotStatusRequest`.

slotId
Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

slotSourceSystem
Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

slotSourceSystemId
Represents the ID of the source system from which the request was sourced.

slotId

Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

Signature

```
public String slotId {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotId
```

Property Value

Type: String

slotSourceSystem

Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

Signature

```
public String slotSourceSystem {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotSourceSystem
```

Property Value

Type: String

slotSourceSystemId

Represents the ID of the source system from which the request was sourced.

Signature

```
public String slotSourceSystemId {get; set;}
```

```
healthcloudext.GetSlotStatusRequest, slotSourceSystemId
```

Property Value

Type: String

HomeHealth

Contains Apex implementation for Manual Scheduling for healthcare appointments.

Namespace

healthcloudext on page 1664

HomeVisitDetails Class

Represents the details of the home visit requests. Once the scheduler approves the visit requests submitted by the patient or the quote requests submitted by the care coordinator, use this Apex class to retrieve the home visit details.

HomeVisitPatientBenefitDetails Class

Represents the home visit details for storing benefit related data. This class is used in the Additional Benefits flow in Budget screen and Agent benefit review flow in Agentforce.

HomeVisitPatientQuoteDetails Class

Represents the home visit details for storing quote related data. This class is used in the Additional Quotes flow in Budget screen and Agent Quote review flow in Agentforce.

ResourceDetails Class

Represents the home visit details for manual scheduling of appointments. Once the scheduler has selected the recommended resources along with the time slot, it will schedule the appointment using this Apex class.

PricingAttribute Class

Represents the attribute key, attribute value, and a boolean indicating if the attribute is a picklist type for a product.

ProductPricingAttributeDetails Class

Represents details about a product's pricing attributes and their associated quantities.

HomeVisitDetails Class

Represents the details of the home visit requests. Once the scheduler approves the visit requests submitted by the patient or the quote requests submitted by the care coordinator, use this Apex class to retrieve the home visit details.

Namespace

healthcloudext on page 1664

resourceId

The ID of the selected service resource.

source

The source of the home visit service resource.

resourceId

The ID of the selected service resource.

Signature

```
public String resourceId {get; set;}
```

```
healthcloudext.HomeVisitDetails, resourceId
```

Property Value

Type: String

source

The source of the home visit service resource.

Signature

```
public String source {get; set;}
```

```
healthcloudext.HomeVisitDetails, source
```

Property Value

Type: String

HomeVisitPatientBenefitDetails Class

Represents the home visit details for storing benefit related data. This class is used in the Additional Benefits flow in Budget screen and Agent benefit review flow in Agentforce.

Namespace

healthcloudext on page 1664

benefitId
The ID of patient benefit.

benefitEndDate
The date on which the benefit ends.

benefitName
The name of the benefit.

benefitStartDate
The date on which the benefit starts.

catalogId
The ID of the product catalog.

catalogName
The name of the product catalog.

categoryId
The ID of the product category.

categoryName
The name of the product category.

coverageBenefitId
The ID of the coverage benefit.

coverageBenefitItemId
The ID of the coverage Benefit Item.

coverageBenefitItemLimitId
The ID of the coverage benefit item limit.

isExistingBenefit
Indicates if the benefit ID is present in the system.

memberPlanId
The ID of the member plan.

memberPlanName
The name of the member plan.

productId
The ID of the product.

productName
The name of the product.

unitCount
The count of the benefit item.

unitPrice
The price of the benefit.

benefitId

The ID of patient benefit.

Signature

```
global String benefitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitId
```

Property Value

Type: String

benefitEndDate

The date on which the benefit ends.

Signature

```
global String benefitEndDate {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitEndDate
```

Property Value

Type: String

benefitName

The name of the benefit.

Signature

```
global String benefitName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitName
```

Property Value

Type: String

benefitStartDate

The date on which the benefit starts.

Signature

```
global String benefitStartDate {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, benefitStartDate
```

Property Value

Type: String

catalogId

The ID of the product catalog.

Signature

```
global String catalogId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, catalogId
```

Property Value

Type: String

catalogName

The name of the product catalog.

Signature

```
global String catalogName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, catalogName
```

Property Value

Type: String

categoryId

The ID of the product category.

Signature

```
global String categoryId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, categoryId
```

Property Value

Type: String

categoryName

The name of the product category.

Signature

```
global String categoryName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, categoryName
```

Property Value

Type: String

coverageBenefitId

The ID of the coverage benefit.

Signature

```
global String coverageBenefitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitId
```

Property Value

Type: String

coverageBenefitItemId

The ID of the coverage Benefit Item.

Signature

```
global String coverageBenefitItemId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitItemId
```

Property Value

Type: String

coverageBenefitItemLimitId

The ID of the coverage benefit item limit.

Signature

```
global String coverageBenefitItemLimitId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, coverageBenefitItemLimitId
```

Property Value

Type: String

isExistingBenefit

Indicates if the benefit ID is present in the system.

Signature

```
global Boolean isExistingBenefit {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, isExistingBenefit
```

Property Value

Type: Boolean

memberPlanId

The ID of the member plan.

Signature

```
global String memberPlanId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, memberPlanId
```

Property Value

Type: String

memberPlanName

The name of the member plan.

Signature

```
global String memberPlanName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, memberPlanName
```

Property Value

Type: String

productId

The ID of the product.

Signature

```
global String productId {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, productId
```

Property Value

Type: String

productName

The name of the product.

Signature

```
global String productName {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, productName
```

Property Value

Type: String

unitCount

The count of the benefit item.

Signature

```
global Decimal unitCount {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, unitCount
```

Property Value

Type: Decimal

unitPrice

The price of the benefit.

Signature

```
global Decimal unitPrice {get; set;}
```

```
healthcloudext.HomeVisitPatientBenefitDetails, unitPrice
```

Property Value

Type: Decimal

HomeVisitPatientQuoteDetails Class

Represents the home visit details for storing quote related data. This class is used in the Additional Quotes flow in Budget screen and Agent Quote review flow in Agentforce.

Namespace

healthcloudext on page 1664

createdDate
The quote created date.

careResourceTerritoryId
The ID of the service territory.

isTravelInventoryIncluded
Indicates if the product is travel inventory record type.

locationId
The ID of the location.

operatingHoursId
The ID of the operating hour.

opportunityId
The ID of the opportunity.

priceBookId
The ID of the price book.

productNames
The list of product names in the quote.

productIdList
The list of product IDs in the quote.

quoteEndDate
The quote end date.

quoteEndTime
The quote end time.

quoteId
The ID of the patient's quote details.

quoteName
The name of the quote.

quotePrice
The price of the quote.

quoteStartDate
The quote start date.

quoteStartTime
The quote start time.

schedulingPreference
The selected time slot of the operating hour.

sourceType
The source reference type, for example, Opportunity.

unitCount
The count of the visit.

unitPrice
The price of the benefit.

visitRecurrencePattern
The scheduling pattern for the recurring visit.

visitType
The Start Of Care or Recurring visit type.

createdDate

The quote created date.

Signature

```
global Date createdDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, createdDate
```

Property Value

Type: Date

careResourceTerritoryId

The ID of the service territory.

Signature

```
global String careResourceTerritoryId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, careResourceTerritoryId
```

Property Value

Type: String

isTravelInventoryIncluded

Indicates if the product is travel inventory record type.

Signature

```
global Boolean isTravelInventoryIncluded {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, isTravelInventoryIncluded
```

Property Value

Type: Boolean

locationId

The ID of the location.

Signature

```
global String locationId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, locationId
```

Property Value

Type: String

operatingHoursId

The ID of the operating hour.

Signature

```
global String operatingHoursId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, operatingHoursId
```

Property Value

Type: String

opportunityId

The ID of the opportunity.

Signature

```
global String opportunityId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, opportunityId
```

Property Value

Type: String

priceBookId

The ID of the price book.

Signature

```
global String priceBookId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, priceBookId
```

Property Value

Type: String

productNames

The list of product names in the quote.

Signature

```
global List<String> productNames {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, productNames
```

Property Value

Type: List<String>

productIdList

The list of product IDs in the quote.

Signature

```
global List<String> productIdList {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, productIdList
```

Property Value

Type: List<String>

quoteEndDate

The quote end date.

Signature

```
global String quoteEndDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteEndDate
```

Property Value

Type: String

quoteEndTime

The quote end time.

Signature

```
global Time quoteEndTime {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteEndTime
```

Property Value

Type: Time

quoteId

The ID of the patient's quote details.

Signature

```
global String quoteId {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteId
```

Property Value

Type: String

quoteName

The name of the quote.

Signature

```
global String quoteName {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteName
```

Property Value

Type: String

quotePrice

The price of the quote.

Signature

```
global Decimal quotePrice {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quotePrice
```

Property Value

Type: Decimal

quoteStartDate

The quote start date.

Signature

```
global String quoteStartDate {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteStartDate
```

Property Value

Type: String

quoteStartTime

The quote start time.

Signature

```
global Time quoteStartTime {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, quoteStartTime
```

Property Value

Type: Time

schedulingPreference

The selected time slot of the operating hour.

Signature

```
global String schedulingPreference {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, schedulingPreference
```

Property Value

Type: String

sourceType

The source reference type, for example, Opportunity.

Signature

```
global String sourceType {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, sourceType
```

Property Value

Type: String

unitCount

The count of the visit.

Signature

```
global Decimal unitCount {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, unitCount
```

Property Value

Type: Decimal

unitPrice

The price of the benefit.

Signature

```
global Decimal unitPrice {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, unitPrice
```

Property Value

Type: Decimal

visitRecurrencePattern

The scheduling pattern for the recurring visit.

Signature

```
global String visitRecurrencePattern {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, visitRecurrencePattern
```

Property Value

Type: String

visitType

The Start Of Care or Recurring visit type.

Signature

```
global String visitType {get; set;}
```

```
healthcloudext.HomeVisitPatientQuoteDetails, visitType
```

Property Value

Type: String

ResourceDetails Class

Represents the home visit details for manual scheduling of appointments. Once the scheduler has selected the recommended resources along with the time slot, it will schedule the appointment using this Apex class.

Namespace

healthcloudext on page 1664

resourceId
The ID of the selected service resource.

scheduleEnd
End date time of the selected slot for appointment.

scheduleStart
Start date time of the selected slot for appointment.

sequence
Sequence number on which appointment needs to schedule.

resourceId

The ID of the selected service resource.

Signature

```
public String resourceId {get; set;}
```

```
healthcloudext.ResourceDetails, resourceId
```

Property Value

Type: String

scheduleEnd

End date time of the selected slot for appointment.

Signature

```
public String scheduleEnd {get; set;}
```

```
healthcloudext.AppointmentProvider, scheduleEnd
```

Property Value

Type: String

scheduleStart

Start date time of the selected slot for appointment.

Signature

```
public String scheduleStart {get; set;}
```

```
healthcloudext.ResourceDetails, scheduleStart
```

Property Value

Type: String

sequence

Sequence number on which appointment needs to schedule.

Signature

```
public String sequence {get; set;}
```

```
healthcloudext.ResourceDetails, sequence
```

Property Value

Type: Integer

PricingAttribute Class

Represents the attribute key, attribute value, and a boolean indicating if the attribute is a picklist type for a product.

Namespace

healthcloudext on page 1664

attributeDefinitionId
Represents the unique identifier of the Attribute Definition for the Product.

attributeValue
Represents the value of the attribute definition that needs to be considered for pricing, if the attribute is of type Picklist then the attribute value should be a unique identifier of the Attribute Picklist Value.

isAttributeDefinitionDataTypePicklist
Represents if the attribute definition is of type Picklist.

attributeDefinitionId

Represents the unique identifier of the Attribute Definition for the Product.

Signature

```
global String attributeDefinitionId { get; set; }
```

```
healthcloudext.PricingAttribute, attributeDefinitionId
```

Property Value

Type: String

attributeValue

Represents the value of the attribute definition that needs to be considered for pricing, if the attribute is of type Picklist then the attribute value should be a unique identifier of the Attribute Picklist Value.

Signature

```
global String attributeValue { get; set; }
```

```
healthcloudext.PricingAttribute, attributeValue
```

Property Value

Type: String

isAttributeDefinitionDataTypePicklist

Represents if the attribute definition is of type Picklist.

Signature

```
global Boolean isAttributeDefinitionDataTypePicklist { get; set; }
```

```
healthcloudext.PricingAttribute, isAttributeDefinitionDataTypePicklist
```

Property Value

Type: Boolean

ProductPricingAttributeDetails Class

Represents details about a product's pricing attributes and their associated quantities.

Namespace

healthcloudext on page 1664

pricingAttributeList
Represents the list of Pricing Attribute Apex Objects that are applicable for the Product.

productId
Represents the unique identifier of the Product.

unitCount
Represents the count of the products for which the pricing attributes are applicable.

pricingAttributeList

Represents the list of Pricing Attribute Apex Objects that are applicable for the Product.

Signature

```
global List<healthcloudext.PricingAttribute> pricingAttributeList { get; set; }
```

```
healthcloudext.ProductPricingAttributeDetails, pricingAttributeList
```

Property Value

Type: List<>

productId

Represents the unique identifier of the Product.

Signature

```
global String productId { get; set; }
```

```
healthcloudext.ProductPricingAttributeDetails, productId
```

Property Value

Type: String

unitCount

Represents the count of the products for which the pricing attributes are applicable.

Signature

```
global Integer unitCount { get; set; }
```

```
healthcloudext.ProductPricingAttributeDetails, unitCount
```

Property Value

Type: Integer

Slot Class

Represents the time period slot details for the appointment.

Namespace

healthcloudext on page 1664

Slot Properties

Slot Properties

The following are properties for `Slot`.

slotEnd
Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

slotStart
Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

slotStatus
Represents the status of the time slot.

sourceSlotId
Represents the ID of the time slot in the external scheduling system.

sourceSystem
Represents the name of the external scheduling system from which the record was sourced.

slotEnd

Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotEnd {get; set;}
```

```
healthcloudext.Slot, slotEnd
```

Property Value

Type: String

slotStart

Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotStart {get; set;}
```

```
healthcloudext.Slot, slotStart
```

Property Value

Type: String

slotStatus

Represents the status of the time slot.

Signature

```
public String slotStatus {get; set;}
```

```
healthcloudext.Slot, slotStatus
```

Property Value

Type: String

The expected value for the string is `SlotAvailable`, `SlotNotAvailable`, or `ServiceNotAvailable`.

sourceSlotId

Represents the ID of the time slot in the external scheduling system.

Signature

```
public String sourceSlotId {get; set;}
```

```
healthcloudext.Slot, sourceSlotId
```

Property Value

Type: String

`sourceSystem`

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

```
healthcloudext.Slot, sourceSystem
```

Property Value

Type: String

BookingStatus Enum

Represents a possible status of a healthcare appointment.

Namespace

healthcloudext on page 1664

Enum Values

The following are the values of the `healthcloudext.BookingStatus` enum.

Value	Description
`Canceled` `healthcloudext.BookingStatus, Canceled`	Indicates that a scheduled appointment has been canceled.
`NoShow` `healthcloudext.BookingStatus, NoShow`	Indicates that a patient didn't show up for a scheduled appointment.
`Proposed` `healthcloudext.BookingStatus, Proposed`	Indicates that a new date and time has been proposed for a scheduled appointment.
`Rejected` `healthcloudext.BookingStatus, Rejected`	Indicates that a scheduled appointment has been rejected.
`Scheduled` `healthcloudext.BookingStatus, Scheduled`	Indicates that an appointment has been scheduled.

HealthCloudExt Namespace for Benefit Verification

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

Integrate benefit verification into the end-to-end patient access workflow to help caregivers and patients reduce the time and effort it takes to find out what coverage is available under each patient's health benefits.

The `HealthCloudExt` namespace includes these classes and interface.

BenefitsItem Class
Specific service covered by the insurance plan.

BenefitsItemLimit Class
Services not covered, or expenditures required for coverage.

BenefitsVerificationRequest Class
Request for verification of benefits.

BenefitsVerificationResponse Class
Response for verification of benefits.

IBenefitsVerificationInterOp Interface
Contains default Apex implementation for verification of benefits.

SEE ALSO:

Health Cloud Administration Guide: Connect to a Benefit Verification Service

BenefitsItem Class

Specific service covered by the insurance plan.

Namespace

HealthCloudExt

BenefitsItem Properties

BenefitsItem Properties

The following are properties for `BenefitsItem`.

benefitsCategory
Name of the category this benefit is in.

benefitsItemLimit

inPlanNetworkIndicator
Indicates whether the benefit is available only in-network (true) or both in-network and out-of-network (false). The default value is 'false'.

notes
Description of the coverage for non-preferred providers.

serviceType
The type of service this plan benefit item provides.

serviceTypeCode
The code for the type of service this plan benefit item provides.

benefitsCategory

Name of the category this benefit is in.

Signature

```
public String benefitsCategory {get; set;}
```

```
healthcloudext.BenefitsItem, benefitsCategory
```

Property Value

Type: String

benefitsItemLimit

Signature

```
public List<healthcloudext.BenefitsItemLimit> benefitsItemLimit {get; set;}
```

```
healthcloudext.BenefitsItem, benefitsItemLimit
```

Property Value

Type: List<healthcloudext.BenefitsItemLimit>

inPlanNetworkIndicator

Indicates whether the benefit is available only in-network (true) or both in-network and out-of-network (false). The default value is 'false'.

Signature

```
public Boolean inPlanNetworkIndicator {get; set;}
```

```
healthcloudext.BenefitsItem, inPlanNetworkIndicator
```

Property Value

Type: Boolean

notes

Description of the coverage for non-preferred providers.

Signature

```
public String notes {get; set;}
```

```
healthcloudext.BenefitsItem, notes
```

Property Value

Type: String

serviceType

The type of service this plan benefit item provides.

Signature

```
public String serviceType {get; set;}
```

```
healthcloudext.BenefitsItem, serviceType
```

Property Value

Type: String

serviceTypeCode

The code for the type of service this plan benefit item provides.

Signature

```
public String serviceTypeCode {get; set;}
```

```
healthcloudext.BenefitsItem, serviceTypeCode
```

Property Value

Type: String

BenefitsItemLimit Class

Services not covered, or expenditures required for coverage.

Namespace

HealthCloudExt

BenefitsItemLimit Properties

BenefitsItemLimit Properties

The following are properties for `BenefitsItemLimit`.

benefitCode

benefitMetricType

benefitValue

coverageLevel
Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

limitNotes
General information about the limit.

networkType
Specifies whether the benefit refers to in-network providers or out-of-network providers.

termType
Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date. To save the `benefitValue` in the `AllowedLimit`field, set the `termType` to a value other than `Remaining`.

benefitCode

Signature

```
public String benefitCode {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitCode
```

Property Value

Type: String

benefitMetricType

Signature

```
public String benefitMetricType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitMetricType
```

Property Value

Type: String

benefitValue

Signature

```
public String benefitValue {get; set;}
```

```
healthcloudext.BenefitsItemLimit, benefitValue
```

Property Value

Type: String

coverageLevel

Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

Signature

```
public String coverageLevel {get; set;}
```

```
healthcloudext.BenefitsItemLimit, coverageLevel
```

Property Value

Type: String

limitNotes

General information about the limit.

Signature

```
public String limitNotes {get; set;}
```

```
healthcloudext.BenefitsItemLimit, limitNotes
```

Property Value

Type: String

networkType

Specifies whether the benefit refers to in-network providers or out-of-network providers.

Possible values are:

- `In`—In-network providers
- `NA`—Not applicable
- `Out`—Out-of-network providers

Signature

```
public String networkType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, networkType
```

Property Value

Type: String

`termType`

Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date. To save the `benefitValue` in the `AllowedLimit`field, set the `termType` to a value other than `Remaining`.

Signature

```
public String termType {get; set;}
```

```
healthcloudext.BenefitsItemLimit, termType
```

Property Value

Type: String

BenefitsVerificationRequest Class

Request for verification of benefits.

Namespace

HealthCloudExt

BenefitsVerificationRequest Properties

BenefitsVerificationRequest Properties

The following are properties for `BenefitsVerificationRequest`.

benefitsRequestId
Identifies the associated case.

encounterDate

groupNumber

memberAccountId

memberNumber

payerId

providerNpi
Default National Provider Identifier to be used in the benefits verification request.

providerOrganizationName
Specifies the organization name to use for the benefits verification request service.

providerType

serviceTypeCodes
Represents the code of the service type to be performed.

benefitsRequestId

Identifies the associated case.

Signature

```
public String benefitsRequestId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, benefitsRequestId
```

Property Value

Type: String

encounterDate

Signature

```
public String encounterDate {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, encounterDate
```

Property Value

Type: String

groupNumber

Signature

```
public String groupNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, groupNumber
```

Property Value

Type: String

memberAccountId

Signature

```
public String memberAccountId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, memberAccountId
```

Property Value

Type: String

memberNumber

Signature

```
public String memberNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, memberNumber
```

Property Value

Type: String

payerId

Signature

```
public String payerId {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, payerId
```

Property Value

Type: String

providerNpi

Default National Provider Identifier to be used in the benefits verification request.

Signature

```
public String providerNpi {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerNpi
```

Property Value

Type: String

providerOrganizationName

Specifies the organization name to use for the benefits verification request service.

Signature

```
public String providerOrganizationName {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerOrganizationName
```

Property Value

Type: String

`providerType`

Signature

```
public String providerType {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, providerType
```

Property Value

Type: String

`serviceTypeCodes`

Represents the code of the service type to be performed.

Signature

```
public List<String> serviceTypeCodes {get; set;}
```

```
healthcloudext.BenefitsVerificationRequest, serviceTypeCodes
```

Property Value

Type: List<String>

BenefitsVerificationResponse Class

Response for verification of benefits.

Namespace

HealthCloudExt

BenefitsVerificationResponse Properties

BenefitsVerificationResponse Properties

The following are properties for `BenefitsVerificationResponse`.

benefitPeriodEndDate
Last day of the coverage benefit period.

benefitPeriodStartDate
First day of the coverage benefit period.

benefitsItem
Specific service covered by the insurance plan.

benefitsRequestId
Identifies the benefit verification request that this message responds to.

errorResponse

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

groupNumber

isCoverageActive

Indicates whether the coverage benefit is currently in force.

jsonResponse

Full JSON response from external system.

memberNumber

benefitPeriodEndDate

Last day of the coverage benefit period.

Signature

```
public String benefitPeriodEndDate {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitPeriodEndDate
```

Property Value

Type: String

benefitPeriodStartDate

First day of the coverage benefit period.

Signature

```
public String benefitPeriodStartDate {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitPeriodStartDate
```

Property Value

Type: String

benefitsItem

Specific service covered by the insurance plan.

Signature

```
public List<healthcloudext.BenefitsItem> benefitsItem {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitsItem
```

Property Value

Type: List<healthcloudext.BenefitsItem>

benefitsRequestId

Identifies the benefit verification request that this message responds to.

Signature

```
public String benefitsRequestId {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, benefitsRequestId
```

Property Value

Type: String

errorResponse

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

Signature

```
public String errorResponse {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, errorResponse
```

Property Value

Type: String

groupNumber

Signature

```
public String groupNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, groupNumber
```

Property Value

Type: String

isCoverageActive

Indicates whether the coverage benefit is currently in force.

Signature

```
public Boolean isCoverageActive {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, isCoverageActive
```

Property Value

Type: Boolean

jsonResponse

Full JSON response from external system.

Signature

```
public String jsonResponse {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, jsonResponse
```

Property Value

Type: String

memberNumber

Signature

```
public String memberNumber {get; set;}
```

```
healthcloudext.BenefitsVerificationResponse, memberNumber
```

Property Value

Type: String

IBenefitsVerificationInterOp Interface

Contains default Apex implementation for verification of benefits.

Namespace

HealthCloudExt

IBenefitsVerificationInterOp Methods

IBenefitsVerificationInterOp Example Implementation

IBenefitsVerificationInterOp Methods

The following are methods for `IBenefitsVerificationInterOp`.

verifyBenefits(var1)
Verifies the benefits.

verifyBenefits(var1)

Verifies the benefits.

Signature

```
public List<healthcloudext.BenefitsVerificationResponse>
verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> var1)
```

```
healthcloudext.IBenefitsVerificationInterOp, verifyBenefits,
[List<healthcloudext.BenefitsVerificationRequest>],
List<healthcloudext.BenefitsVerificationResponse>
```

Parameters

var1
Type: List<healthcloudext.BenefitsVerificationRequest>

Return Value

Type: List<healthcloudext.BenefitsVerificationResponse>

IBenefitsVerificationInterOp Example Implementation

This is an example implementation of the `healthcloudext.IBenefitsVerificationInterOp` interface.

```
global class BenefitsVerificationInterImpl implements
healthcloudext.IBenefitsVerificationInterOp {

     /*
      @Method Name: verifyBenefits
      @Param: List of BenefitsVerificationRequests
      @Desc: Method which will do external callout to get the benefits verification
information and transform this information in the form of the BenefitsVerificationResponse

    */
    public List<healthcloudext.BenefitsVerificationResponse>
verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> request) {
        List<healthcloudext.BenefitsVerificationResponse> responses = new
List<healthcloudext.BenefitsVerificationResponse>();

        // Customer code to perform external callout to retrieve benefits verification
information and transform response
        return responses;
    }
}
```

HealthCloudExt Namespace for Unified Health Scoring

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

The `HealthCloudExt` namespace includes these classes and interface.

IUnifiedHealthScore Interface
Stores additional information in the action logs.

IUnifiedHealthScore Interface

Stores additional information in the action logs.

Namespace

healthcloudext

Usage

Actions triggered from the Dynamic Actions for Unified Health Scoring component are logged in the Health Score Action Log object. You can customize the information logged in this object using the `IUnifiedHealthScore` Apex interface in a custom Apex class.

IUnifiedHealthScore Methods

IUnifiedHealthScore Example Implementation

IUnifiedHealthScore Methods

The following are methods for `IUnifiedHealthScore`.

saveActionDetail(var1)
Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

`saveActionDetail(var1)`

Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

Signature

```
public Boolean saveActionDetail(Map<String,String> var1)
```

```
healthcloudext.IUnifiedHealthScore, saveActionDetail, [Map<String,String>], Boolean
```

Parameters

var1
Type: Map<String,String>

A map of key-value pairs for the attributes, including subject ID, action status, action date, action label, action name, action description, action icon URL, and performed by ID.

Return Value

Type: Boolean

IUnifiedHealthScore Example Implementation

This example shows an implementation of the `healthcloudext.IUnifiedHealthScore` interface.

Using this sample code, your action logs now also mention the specified score category and its score value at the time the action was triggered.

```
global class ApexClassForCustomLogs implements
healthcloudext.IUnifiedHealthScore{//IMPORTANT: replace CustomActionLog with the name the
 Apex class
    public Boolean saveActionDetail(Map<String, String> request){
        try {
            String aSubject = request.get('subjectId');
            List<HealthScore> aHealthScore = [select CurrentScore from HealthScore where
SubjectId=:aSubject and ScoreCategoryId='0gzRN00000001drYAA'];
            //IMPORTANT: Replace 0gzRN00000001drYAA with the Id of your score category.
            List<HealthScoreActionLog> acctList = new List<HealthScoreActionLog>();
        HealthScoreActionLog aHealthScoreActionLog = new HealthScoreActionLog(
             ActionDescription=request.get('actionDescription'),
             ActionIconUrl=request.get('actionIconUrl'),
             ActionLabel=request.get('actionLabel'),
             ActionName=request.get('actionName'),
             ActionStatus=request.get('actionStatus'),
             PerformedById=request.get('performedById'),
             SubjectId=request.get('subjectId'),
             ActionDate=datetime.now(),
            Score=aHealthScore[0].CurrentScore,
            ScoreCategoryId='0gzRN00000001drYAA'//IMPORTANT: Replace 0gzRN00000001drYAA
with the Id of your score category.
        );
            acctList.add(aHealthScoreActionLog);
            Database.SaveResult[] srList = Database.insert(acctList, false);
            for (Database.SaveResult sr : srList) {
    if (sr.isSuccess()) {
        // Operation was successful, so get the ID of the record that was processed
        System.debug('Successfully inserted account. HealthScoreActionLog ID: ' +
sr.getId());
    }
    else {
        // Operation failed, so get all errors
        for(Database.Error err : sr.getErrors()) {
            System.debug('The following error has occurred.');
            System.debug(err.getStatusCode() + ': ' + err.getMessage());
            System.debug('Account fields that affected this error: ' + err.getFields());
        }
    }
}
```

```
            //insert aHealthScoreActionLog;
            return true;
        }catch(DmlException e) {
          System.debug('An unexpected error has occurred: ' + e.getMessage());
          return false;
        }
    }
}
```

Note: Ensure that you replace the category ID in this sample code with the ID of the category that you want to log score information for. You can find the IDs of your score categories by either inspecting a category page's URL, or you can run this query in the Developer Console Query Editor:

```
Select Id,CategoryName from ScoreCategory
```

id_verification Namespace

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

The following are the classes in the `id_verification` namespace.

FieldValue Class

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

IdentityVerificationExt Interface

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

ProcessDefinition Class

Contains the verification process definition, including the list of process details.

ProcessDetail Class

Contains the verification process details.

SearchFilter Class

Contains data filters that is applied in object-based search.

SearchFilters Class

Contains a list of data filters to be applied for object-based search.

SearchRequest Class

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

SearchResult Class

Contains the contract of search results in tabular format for either the object-based or text-based search.

SearchResultHeader Class

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

SearchResultRow Class

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

SelectedSearchResult Class

Contains the details of the record that has been selected for verification.

SelectedVerifiedResult Class

Contains information about the verified object that is used for the secondary search.

VerificationContext Class

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

VerificationProcessField Class

Contains details of the fields used for both search and the verification process.

VerificationProcessFieldList Class

Contains information about the list of fields used for both search and the verification process.

VerifiedDetails Class

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

VerifiedResult Class

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

Verifier Class

Contains a list of input representations for verifier fields, including the optional and required fields.

FieldValue Class

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

Namespace

id_verification

FieldValue Constructors

FieldValue Properties

FieldValue Constructors

The following are constructors for `FieldValue`.

FieldValue(developerName, value)

Creates an instance of the `FieldValue` class with the specified parameter values.

FieldValue()
Creates an instance of the `FieldValue` class.

`FieldValue(developerName, value)`

Creates an instance of the `FieldValue` class with the specified parameter values.

Signature

```
public FieldValue(String developerName, String value)
```

```
id_verification.FieldValue, newinstance, [String, String], id_verification.FieldValue
```

Parameters

`developerName`
Type: String

The developer name of the field that is used for search results and verification.

`value`
Type: String

The value of the field that is used for search results and verification.

`FieldValue()`

Creates an instance of the `FieldValue` class.

Signature

```
public FieldValue()
```

```
id_verification.FieldValue, newinstance, [], id_verification.FieldValue
```

FieldValue Properties

The following are properties for `FieldValue`.

developerName
The developer name of the field that is used for search results and verification.

value
The value of the field that is used for search results and verification.

`developerName`

The developer name of the field that is used for search results and verification.

Signature

```
public String developerName {get; set;}
```

```
id_verification.FieldValue, developerName
```

Property Value

Type: String

value

The value of the field that is used for search results and verification.

Signature

```
public String value {get; set;}
```

```
id_verification.FieldValue, value
```

Property Value

Type: String

IdentityVerificationExt Interface

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

Namespace

id_verification

Usage

The `id_verification.IdentityVerificationExt` interface is called by the Verify Customer Identity flow.

To implement this interface, you must first declare a class with the implements keyword as follows:

```
public class IdentityVerificationExtImpl implements id_verification.IdentityVerificationExt{}
```

Next, your class must also provide implementation for the following methods:

```
public id_verification.SearchResult search(id_verification.SearchRequest searchRequest){
 //Your code here
}

public id_verification.VerificationContext getVerifiers(id_verification.VerificationContext
 verificationContext){
 //Your code here
}

public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail
processDetail){
```

```
 //Your code here
}
```

The method you implemented must be declared as global or public.

IdentityVerificationExt Methods

IdentityVerificationExt Example Implementation

IdentityVerificationExt Methods

The following are methods for `IdentityVerificationExt`.

getVerifiers(var1)

Returns the verification data that contains the columns to be verified.

search(var1)

Returns the search result that includes the verification data.

`getVerifiers(var1)`

Returns the verification data that contains the columns to be verified.

Signature

```
public id_verification.VerificationContext
getVerifiers(id_verification.VerificationContext var1)
```

```
id_verification.IdentityVerificationExt, getVerifiers, [id_verification.VerificationContext],
 id_verification.VerificationContext
```

Parameters

var1

Type: id_verification.VerificationContext

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Return Value

Type: id_verification.VerificationContext

`search(var1)`

Returns the search result that includes the verification data.

Signature

```
public id_verification.SearchResult search(id_verification.SearchRequest var1)
```

```
id_verification.IdentityVerificationExt, search, [id_verification.SearchRequest],
id_verification.SearchResult
```

Parameters

var1

Type: id_verification.SearchRequest

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Return Value

Type: id_verification.SearchRequest

IdentityVerificationExt Example Implementation

This example shows an implementation of the `id_verification.IdentityVerificationExt` interface.

The MockIdentityVerificationExt implements the `id_verification.IdentityVerificationExt` interface and MockIdentityVerificationExtHelper contains the logic for each method.

```
public class MockIdentityVerificationExt implements id_verification.IdentityVerificationExt
 {
   public id_verification.SearchResult search(id_verification.SearchRequest searchRequest)
 {
        id_verification.SearchResult searchResult =
MockIdentityVerificationExtHelper.getDefaultSearchResult(
            searchRequest.searchTerm, searchRequest.searchFilters);
        return searchResult;
    }

    public id_verification.VerificationContext
getVerifiers(id_verification.VerificationContext verificationContext) {
        id_verification.VerificationContext context =
MockIdentityVerificationExtHelper.getVerificationContext();
        return context;
    }

    public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail
processDetail) {
        return MockIdentityVerificationExtHelper.getAccountProcessDetail(null, null);
    }
}
```

```
public class MockIdentityVerificationExtHelper {

    // Mock records for search, in an ideal implementation these values will come from an
 API call
```

```
    private static List <String[]> mockDb = new List<String[]> {
        //MockAccountName, MockAccountNumber, MockPhone, MockPostalCode
        new String[] {'James Smith', '263872', '4156546635', '94117'},
        new String[] {'Michelle Smith', '123872', '3237654456', '56400'},
        new String[] {'Robert Smith', '329478', '6548987709', '56410'},
        new String[] {'David Smith', '428476', '6099176652', '08701'},
        new String[] {'Mary Smith', '238476', '6155123342', '08790'},
        new String[] {'Maria Garcia', '349872', '4156754040', '94108'},
        new String[] {'Lee Hartman', '949857', '6457833434', '94110'}
    };

    public static id_verification.SearchResult getDefaultSearchResult(String searchTerm,
List < id_verification.FieldValue > searchFilters) {
        id_verification.SearchResult searchResult = new id_verification.SearchResult();
        searchResult.searchResultHeaders = getSearchResultHeaders();
        searchResult.searchResultRows = getSearchResultRows(searchTerm, searchFilters);
        return searchResult;
    }

    private static List <id_verification.SearchResultHeader> getSearchResultHeaders() {
        List <id_verification.SearchResultHeader> searchResultHeaders = new List
<id_verification.SearchResultHeader>();

        id_verification.SearchResultHeader nameHeader = new
id_verification.SearchResultHeader();
        nameHeader.developerName = 'MockName';
        nameHeader.displayLabel = 'Name';
        nameHeader.dataType = 'Name';
        searchResultHeaders.add(nameHeader);

        id_verification.SearchResultHeader accountNoHeader = new
id_verification.SearchResultHeader();
        accountNoHeader.developerName = 'MockAccountNo';
        accountNoHeader.displayLabel = 'Account #';
        accountNoHeader.dataType = 'Text';
        searchResultHeaders.add(accountNoHeader);

        return searchResultHeaders;
    }

    private static List <id_verification.SearchResultRow> getSearchResultRows(String
searchTerm, List < id_verification.FieldValue > searchFilters) {
        List <id_verification.SearchResultRow> searchResultRows = new List
<id_verification.SearchResultRow>();

        for (String[] row : mockDb) {
            id_verification.SearchResultRow resultRow = new
id_verification.SearchResultRow();
            List <id_verification.FieldValue> fieldValues = new List
<id_verification.FieldValue>();

            Boolean found = false;

            if (!String.isBlank(searchTerm)) { // Text Based Search else block can hold
```

```
logic for object based search
                found = textBasedSearch(searchTerm, row);
            }

            if (found) {
                id_verification.FieldValue fieldValue = new id_verification.FieldValue();

                fieldValue.developerName = 'MockAccountName';
                fieldValue.value = row[0];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockAccountNumber';
                fieldValue.value = row[1];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockPhone';
                fieldValue.value = row[2];
                fieldValues.add(fieldValue);

                fieldValue = new id_verification.FieldValue();
                fieldValue.developerName = 'MockPostalCode';
                fieldValue.value = row[3];
                fieldValues.add(fieldValue);

                resultRow.searchResultFieldValues = fieldValues;
                searchResultRows.add(resultRow);
            }
        }
        return searchResultRows;
    }

    private static Boolean textBasedSearch(String searchTerm, String[] row) {
        Boolean found = false;
        List<String> terms = searchTerm.split(' ');
        String allTxt = '';

        for (String col : row) {
            allTxt = allTxt + ' ' + col;
        }

        for (String term : terms) {
            if (allTxt.toLowercase().contains(term.toLowercase())) {
                found = true;
            } else {
                found = false;
                break;
            }
        }
        return found;
    }

    public static id_verification.VerificationContext getVerificationContext() {
```

```
        id_verification.VerificationContext context = new
id_verification.VerificationContext();
        context.selectedSearchResult = new id_verification.SelectedSearchResult();
        context.verifiedResult = new id_verification.VerifiedResult();
        context.message = 'Success!';
        context.isSuccess = true;

        context.processDefinition = new id_verification.ProcessDefinition();
        context.processDefinition.layoutType = 'Tab';
       context.processDefinition.processDetail = new List <id_verification.ProcessDetail>();



context.processDefinition.processDetail.add(getAccountProcessDetail(context.selectedSearchResult,
 context.verifiedResult));
        return context;
    }

    /* This method will return static/mock values for the context, these values can also
be
    pulled from the setup entities for Identity Verification
    */
    public static id_verification.ProcessDetail getAccountProcessDetail(
        id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult) {
        Integer numberOfOptionalVerifiers = 1;
        id_verification.ProcessDetail accountProcessDetail = new
id_verification.ProcessDetail();
        accountProcessDetail.developerName = 'External_Process_Detail';
        accountProcessDetail.label = 'External Process Detail';
        accountProcessDetail.dataSourceType = 'External';
        accountProcessDetail.searchObjectName = 'Account';
        accountProcessDetail.searchSequenceNo = 1;
        accountProcessDetail.searchType = 'Object-Based';
        accountProcessDetail.searchResultUniqueIdField = 'MockAccountNo';
        accountProcessDetail.searchResultFilter = '';
        accountProcessDetail.searchResultSortOrder = '';
        accountProcessDetail.optionalVerifierCount = 2;
        //This should be the ID of the apex class implementing the interface
        accountProcessDetail.apexClassName = '01pRM0000002iUX';
        accountProcessDetail.verificationProcessFieldList = new
id_verification.VerificationProcessFieldList();
        accountProcessDetail.verificationProcessFieldList.verificationProcessFields =
getAccountProcessFields(selectedSearchResult, verifiedResult, numberOfOptionalVerifiers);


        return accountProcessDetail;
    }

    // This method does not populate all fields, this is just an example.
    public static List < id_verification.VerificationProcessField >
getAccountProcessFields(id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult, Integer numberOfOptionalVerifiers) {
        List < id_verification.VerificationProcessField > processFields = new List <
```

```
id_verification.VerificationProcessField >();

        List < id_verification.FieldValue > selectedRecordFieldValues = new List <
id_verification.FieldValue >();
        List < id_verification.Verifier > requiredVerifiers = new List
<id_verification.Verifier>();
        List < id_verification.Verifier > optionalVerifiers = new List
<id_verification.Verifier>();

        List < id_verification.FieldValue > selectedPlaceholderOptionalFieldValues = new
List < id_verification.FieldValue >();
        List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
 setOptionalVerifierProcessFields(selectedPlaceholderOptionalFieldValues);

        id_verification.VerificationProcessField nameRequiredField = new
id_verification.VerificationProcessField();
        nameRequiredField.dataSourceType = 'External';
        nameRequiredField.dataType = 'Name';
        nameRequiredField.developerName = 'MockAccountName';
        nameRequiredField.fieldName = 'Name';
        nameRequiredField.fieldType = 'requiredVerifier';
        nameRequiredField.label = 'AccountName';
        processFields.add(nameRequiredField);

        id_verification.FieldValue nameRequiredSelectedRecord = new
id_verification.FieldValue();
        nameRequiredSelectedRecord.developerName = nameRequiredField.developerName;
        nameRequiredSelectedRecord.value = 'Monica Green';
        selectedRecordFieldValues.add(nameRequiredSelectedRecord);
       requiredVerifiers.add(new id_verification.Verifier(nameRequiredField.developerName,
 'unset'));

        id_verification.VerificationProcessField accountNumberRequiredField = new
id_verification.VerificationProcessField();
        accountNumberRequiredField.dataSourceType = 'External';
        accountNumberRequiredField.dataType = 'Text';
        accountNumberRequiredField.developerName = 'MockAccountNumber';
        accountNumberRequiredField.fieldName = 'AccountNumber';
        accountNumberRequiredField.fieldType = 'requiredVerifier';
        accountNumberRequiredField.label = 'AccountNumber';
        processFields.add(accountNumberRequiredField);

        id_verification.FieldValue accountNumberRequiredSelectedRecord = new
id_verification.FieldValue();
        accountNumberRequiredSelectedRecord.developerName =
accountNumberRequiredField.developerName;
        accountNumberRequiredSelectedRecord.value = '923384';
        selectedRecordFieldValues.add(accountNumberRequiredSelectedRecord);
        requiredVerifiers.add(new
id_verification.Verifier(accountNumberRequiredField.developerName, 'unset'));

        selectedSearchResult.selectedRecordObject = selectedRecordFieldValues;

        for (Integer i =0; i< optionalVerifierProcessFields.size(); i++) {
```

```
            processFields.add(optionalVerifierProcessFields.get(i));
            selectedRecordFieldValues.add(selectedPlaceholderOptionalFieldValues.get(i));

            optionalVerifiers.add(new
id_verification.Verifier(optionalVerifierProcessFields.get(i).developerName, 'unset'));
        }
        verifiedResult.requiredVerifiers = requiredVerifiers;
        verifiedResult.optionalVerifiers = optionalVerifiers;

        return processFields;
    }

    public static List < id_verification.VerificationProcessField >
setOptionalVerifierProcessFields(List < id_verification.FieldValue >
selectedPlaceholderValues) {
        List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
 new List < id_verification.VerificationProcessField >();

        id_verification.VerificationProcessField postalCodeOptionalField = new
id_verification.VerificationProcessField();
        postalCodeOptionalField.dataSourceType = 'External';
        postalCodeOptionalField.dataType = 'Text';
        postalCodeOptionalField.developerName = 'MockPostalCode';
        postalCodeOptionalField.fieldName = 'BillingPostalCode';
        postalCodeOptionalField.fieldType = 'optionalVerifier';
        postalCodeOptionalField.label = 'Zip Code';
        optionalVerifierProcessFields.add(postalCodeOptionalField);

        selectedPlaceholderValues.add(new
id_verification.FieldValue(postalCodeOptionalField.developerName, '94117'));

        id_verification.VerificationProcessField birthdateOptionalField = new
id_verification.VerificationProcessField();
        birthdateOptionalField.dataSourceType = 'External';
        birthdateOptionalField.dataType = 'Text';
        birthdateOptionalField.developerName = 'MockBirthdate';
        birthdateOptionalField.fieldName = 'Birthdate';
        birthdateOptionalField.fieldType = 'optionalVerifier';
        birthdateOptionalField.label = 'Date of Birth';
        optionalVerifierProcessFields.add(birthdateOptionalField);

        selectedPlaceholderValues.add(new
id_verification.FieldValue(birthdateOptionalField.developerName, '05/18/1986'));

        return optionalVerifierProcessFields;
    }
}
```

The following example tests the implementation:

```
@isTest
private class MockIdentityVerificationExtTest {
   static testMethod void getSearchResults() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
```

```
        id_verification.SearchRequest searchRequest= new
id_verification.SearchRequest('Smith',null,null);
        mock.search(searchRequest);
    }

    static testMethod void getVerificationContext() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
       //To keep it simple here, we are passing null in the paramater & returning a default
 mock context
        mock.getVerifiers(null);
    }
}
```

ProcessDefinition Class

Contains the verification process definition, including the list of process details.

Namespace

id_verification

- ProcessDefinition Constructors
- ProcessDefinition Properties

ProcessDefinition Constructors

The following are constructors for `ProcessDefinition`.

- ProcessDefinition(layoutType, processDetail)
  Creates an instance of the `ProcessDefinition` class with the specified parameter values.
- ProcessDefinition()
  Creates an instance of the `ProcessDefinition` class.

`ProcessDefinition(layoutType, processDetail)`

Creates an instance of the `ProcessDefinition` class with the specified parameter values.

Signature

```
public ProcessDefinition(String layoutType, List<id_verification.ProcessDetail>
processDetail)
```

```
id_verification.ProcessDefinition, newinstance, [String,
List<id_verification.ProcessDetail>], id_verification.ProcessDefinition
```

Parameters

layoutType
Type: String

Specifies the display layout of the search component is tab or stacked.

processDetail
Type: List<id_verification.ProcessDetail>

Required. Represents the details of verification processes.

ProcessDefinition()

Creates an instance of the `ProcessDefinition` class.

Signature

```
public ProcessDefinition()
```

```
id_verification.ProcessDefinition, newinstance, [], id_verification.ProcessDefinition
```

ProcessDefinition Properties

The following are properties for `ProcessDefinition`.

layoutType
Specifies the display layout of the search component is tab or stacked.

processDetail
Represents the details of verification processes.

layoutType

Specifies the display layout of the search component is tab or stacked.

Signature

```
public String layoutType {get; set;}
```

```
id_verification.ProcessDefinition, layoutType
```

Property Value

Type: String

processDetail

Represents the details of verification processes.

Signature

```
public List<id_verification.ProcessDetail> processDetail {get; set;}
```

```
id_verification.ProcessDefinition, processDetail
```

Property Value

Type: List<id_verification.ProcessDetail>

ProcessDetail Class

Contains the verification process details.

Namespace

id_verification

ProcessDetail Constructors

ProcessDetail Properties

ProcessDetail Constructors

The following are constructors for `ProcessDetail`.

ProcessDetail(dataSourceType, searchObjectName, searchSequenceNo, searchType, searchResultUniqueIdField, searchResultFilter, searchResultSortOrder, optionalVerifierCount, apexClassName, verificationProcessFieldList, linkedVerificationProcessDetailName, retryLimit, isRetryAllowedAfterLimit, label, developerName, displayRecordFieldName)

Creates an instance of the `ProcessDetail` class with the specified parameter values.

ProcessDetail()

Creates an instance of the `ProcessDetail` class.

`ProcessDetail(dataSourceType, searchObjectName, searchSequenceNo, searchType, searchResultUniqueIdField, searchResultFilter, searchResultSortOrder, optionalVerifierCount, apexClassName, verificationProcessFieldList, linkedVerificationProcessDetailName, retryLimit, isRetryAllowedAfterLimit, label, developerName, displayRecordFieldName)`

Creates an instance of the `ProcessDetail` class with the specified parameter values.

Signature

```
public ProcessDetail(String dataSourceType, String searchObjectName, Integer searchSequenceNo, String searchType, String searchResultUniqueIdField, String searchResultFilter, String searchResultSortOrder, Integer optionalVerifierCount, String apexClassName, id_verification.VerificationProcessFieldList verificationProcessFieldList, String linkedVerificationProcessDetailName, Integer retryLimit, Boolean isRetryAllowedAfterLimit, String label, String developerName, String displayRecordFieldName)
```

```
id_verification.ProcessDetail, newinstance, [String, String, Integer, String, String, String, String, Integer, String, id_verification.VerificationProcessFieldList, String, Integer, Boolean, String, String, String], id_verification.ProcessDetail
```

Parameters

dataSourceType
Type: String

Specifies the source type of the data.

searchObjectName
Type: String

Specifies the API name of the object on which search is performed.

searchSequenceNo
Type: Integer

Specifies the sequence in which the search is performed and the search result is displayed.

searchType
Type: String

Specifies whether the search is text-based or object-based.

searchResultUniqueIdField
Type: String

Specifies the unique idenfitying field of the selected search result.

searchResultFilter
Type: String

Specifies the conditions used to filter search results.

searchResultSortOrder
Type: String

Specifies the values used to sort search results.

optionalVerifierCount
Type: Integer

Specifies the minimum number of optional verifiers that must be checked.

apexClassName
Type: String

Specifies the apex class that's used to search and verify data in an external system.

verificationProcessFieldList
Type: id_verification.VerificationProcessFieldList

Specifies the list of verification process fields.

linkedVerificationProcessDetailName
Type: String

Specifies the name of the process detail for secondary search.

retryLimit
Type: Integer

Specifies the retry limit to verify process details.

isRetryAllowedAfterLimit
Type: Boolean

Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

label
Type: String

Specifies the label for the process detail.

developerName
Type: String

Specifies the developer name for the process detail.

displayRecordFieldName
Type: String

Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

ProcessDetail()

Creates an instance of the `ProcessDetail` class.

Signature

```
public ProcessDetail()
```

```
id_verification.ProcessDetail, newinstance, [], id_verification.ProcessDetail
```

ProcessDetail Properties

The following are properties for `ProcessDetail`.

apexClassName
Specifies the apex class that's used to search and verify data in an external system.

dataSourceType
Specifies the source type of the data.

developerName
Specifies the developer name for the process detail.

displayRecordFieldName
Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

isRetryAllowedAfterLimit
Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

label
Specifies the label for the process detail.

linkedVerificationProcessDetailName
Specifies the name of the process detail for secondary search.

optionalVerifierCount
Specifies the minimum number of optional verifiers that must be checked.

retryLimit
Specifies the retry limit to verify process details.

searchObjectName
Specifies the API name of the object on which search is performed.

searchResultFilter
Specifies the conditions used to filter search results.

searchResultSortOrder
Specifies the values used to sort search results.

searchResultUniqueIdField
Specifies the unique idenfitying field of the selected search result.

searchSequenceNo
Specifies the sequence in which the search is performed and the search result is displayed.

searchType
Specifies whether the search is text-based or object-based.

verificationProcessFieldList
Specifies the list of verification process fields.

apexClassName

Specifies the apex class that's used to search and verify data in an external system.

Signature

```
public String apexClassName {get; set;}
```

```
id_verification.ProcessDetail, apexClassName
```

Property Value

Type: String

dataSourceType

Specifies the source type of the data.

Possible value is:

- `External`
- `Internal`

Signature

```
public String dataSourceType {get; set;}
```

```
id_verification.ProcessDetail, dataSourceType
```

Property Value

Type: String

developerName

Specifies the developer name for the process detail.

Signature

```
public String developerName {get; set;}
```

```
id_verification.ProcessDetail, developerName
```

Property Value

Type: String

displayRecordFieldName

Specifies the name of the field that contains details about the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordFieldName {get; set;}
```

```
id_verification.ProcessDetail, displayRecordFieldName
```

Property Value

Type: String

isRetryAllowedAfterLimit

Indicates whether retry is allowed after the retry limit (`true`) or not (`false`). The default value is `false`.

Signature

```
public Boolean isRetryAllowedAfterLimit {get; set;}
```

```
id_verification.ProcessDetail, isRetryAllowedAfterLimit
```

Property Value

Type: Boolean

label

Specifies the label for the process detail.

Signature

```
public String label {get; set;}
```

```
id_verification.ProcessDetail, label
```

Property Value

Type: String

linkedVerificationProcessDetailName

Specifies the name of the process detail for secondary search.

Signature

```
public String linkedVerificationProcessDetailName {get; set;}
```

```
id_verification.ProcessDetail, linkedVerificationProcessDetailName
```

Property Value

Type: String

optionalVerifierCount

Specifies the minimum number of optional verifiers that must be checked.

Signature

```
public Integer optionalVerifierCount {get; set;}
```

```
id_verification.ProcessDetail, optionalVerifierCount
```

Property Value

Type: String

retryLimit

Specifies the retry limit to verify process details.

Signature

```
public Integer retryLimit {get; set;}
```

```
id_verification.ProcessDetail, retryLimit
```

Property Value

Type: Integer

searchObjectName

Specifies the API name of the object on which search is performed.

Signature

```
public String searchObjectName {get; set;}
```

```
id_verification.ProcessDetail, searchObjectName
```

Property Value

Type: String

searchResultFilter

Specifies the conditions used to filter search results.

For example, if the search is to perform only in a person account, use `isPerson = true`.

Signature

```
public String searchResultFilter {get; set;}
```

```
id_verification.ProcessDetail, searchResultFilter
```

Property Value

Type: String

searchResultSortOrder

Specifies the values used to sort search results.

For example, if you want to sort the results by policy date and arrange them in a descending order, use `PolicyDate__c Desc`.

Signature

```
public String searchResultSortOrder {get; set;}
```

```
id_verification.ProcessDetail, searchResultSortOrder
```

Property Value

Type: String

searchResultUniqueIdField

Specifies the unique idenfitying field of the selected search result.

Signature

```
public String searchResultUniqueIdField {get; set;}
```

```
id_verification.ProcessDetail, searchResultUniqueIdField
```

Property Value

Type: String

searchSequenceNo

Specifies the sequence in which the search is performed and the search result is displayed.

Signature

```
public Integer searchSequenceNo {get; set;}
```

```
id_verification.ProcessDetail, searchSequenceNo
```

Property Value

Type: Integer

searchType

Specifies whether the search is text-based or object-based.

Signature

```
public String searchType {get; set;}
```

```
id_verification.ProcessDetail, searchType
```

Property Value

Type: String

verificationProcessFieldList

Specifies the list of verification process fields.

Signature

```
public id_verification.VerificationProcessFieldList verificationProcessFieldList {get;
set;}
```

```
id_verification.ProcessDetail, verificationProcessFieldList
```

Property Value

Type: id_verification.VerificationProcessFieldList

SearchFilter Class

Contains data filters that is applied in object-based search.

Namespace

id_verification

SearchFilter Constructors

SearchFilter Properties

SearchFilter Constructors

The following are constructors for `SearchFilter`.

SearchFilter(developerName, value)
Creates an instance of the `SearchFilter` class with the specified parameter values.

SearchFilter()
Creates an instance of the `SearchFilter` class.

`SearchFilter(developerName, value)`

Creates an instance of the `SearchFilter` class with the specified parameter values.

Signature

```
public SearchFilter(String developerName, String value)
```

```
id_verification.SearchFilter, newinstance, [String, String], id_verification.SearchFilter
```

Parameters

`developerName`
Type: String

Specifies the developer name of the field that must be searched in object-based search.

`value`
Type: String

Specifies the value filter to be applied on the field to be searched in object-based search.

`SearchFilter()`

Creates an instance of the `SearchFilter` class.

Signature

```
public SearchFilter()
```

```
id_verification.SearchFilter, newinstance, [], id_verification.SearchFilter
```

SearchFilter Properties

The following are properties for `SearchFilter`.

developerName
Specifies the developer name of the field that must be searched in object-based search.

isSetDeveloperName
Indicates whether the developer name of the field is used as a search filter.

isSetValue
Indicates whether the value of a field is used as a search filter.

value
Specifies the value filter to be applied on the field to be searched in object-based search.

developerName

Specifies the developer name of the field that must be searched in object-based search.

Signature

```
public String developerName {get; set;}
```

```
id_verification.SearchFilter, developerName
```

Property Value

Type: String

isSetDeveloperName

Indicates whether the developer name of the field is used as a search filter.

Signature

```
public Boolean isSetDeveloperName {get; set;}
```

```
id_verification.SearchFilter, isSetDeveloperName
```

Property Value

Type: Boolean

isSetValue

Indicates whether the value of a field is used as a search filter.

Signature

```
public Boolean isSetValue {get; set;}
```

```
id_verification.SearchFilter, isSetValue
```

Property Value

Type: Boolean

value

Specifies the value filter to be applied on the field to be searched in object-based search.

Signature

```
public String value {get; set;}
```

```
id_verification.SearchFilter, value
```

Property Value

Type: String

SearchFilters Class

Contains a list of data filters to be applied for object-based search.

Namespace

id_verification

- SearchFilters Constructors
- SearchFilters Properties

SearchFilters Constructors

The following are constructors for `SearchFilters`.

- SearchFilters(searchFilterList)
  Creates an instance of the `SearchFilters` class with the specified parameter value.
- SearchFilters()
  Creates an instance of the `SearchFilters` class.

SearchFilters(searchFilterList)

Creates an instance of the `SearchFilters` class with the specified parameter value.

Signature

```
public SearchFilters(List<id_verification.SearchFilter> searchFilterList)
```

```
id_verification.SearchFilters, newinstance, [List<id_verification.SearchFilter>],
id_verification.SearchFilters
```

Parameters

searchFilterList
Type: List<id_verification.SearchFilter>

Specifies the list of data filters that can be applied in object-based search.

SearchFilters()

Creates an instance of the `SearchFilters` class.

Signature

```
public SearchFilters()
```

```
id_verification.SearchFilters, newinstance, [], id_verification.SearchFilters
```

SearchFilters Properties

The following are properties for `SearchFilters`.

isSetSearchFilterList
Indicates whether a list of data filters is set in object-based search.

searchFilterList
Specifies the list of data filters that can be applied in object-based search.

isSetSearchFilterList

Indicates whether a list of data filters is set in object-based search.

Signature

```
public Boolean isSetSearchFilterList {get; set;}
```

```
id_verification.SearchFilters, isSetSearchFilterList
```

Property Value

Type: Boolean

searchFilterList

Specifies the list of data filters that can be applied in object-based search.

Signature

```
public List<id_verification.SearchFilter> searchFilterList {get; set;}
```

```
id_verification.SearchFilters, searchFilterList
```

Property Value

Type: List<id_verification.SearchFilter>

SearchRequest Class

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Namespace

id_verification

SearchRequest Constructors

SearchRequest Properties

SearchRequest Constructors

The following are constructors for `SearchRequest`.

SearchRequest(searchTerm, searchFilters, verificationContext)
Creates an instance of the `SearchRequest` class with the specified parameter values.

SearchRequest()
Creates an instance of the `SearchRequest` class.

`SearchRequest(searchTerm, searchFilters, verificationContext)`

Creates an instance of the `SearchRequest` class with the specified parameter values.

Signature

```
public SearchRequest(String searchTerm, List<id_verification.FieldValue> searchFilters,
id_verification.VerificationContext verificationContext)
```

```
id_verification.SearchRequest, newinstance, [String, List<id_verification.FieldValue>,
id_verification.VerificationContext], id_verification.SearchRequest
```

Parameters

`searchTerm`
Type: String

Required. Specifies the search term for the account to use when performing a search.

`searchFilters`
Type: List<id_verification.FieldValue>

Specifies the search criteria used for the object-based search.

`verificationContext`
Type: id_verification.VerificationContext

Required. Specifies the object that contains the setup data and context required to perform the search.

SearchRequest()

Creates an instance of the SearchRequest class.

Signature

```
public SearchRequest()
```

```
id_verification.SearchRequest, newinstance, [], id_verification.SearchRequest
```

SearchRequest Properties

The following are properties for SearchRequest.

searchFilters
Specifies the search criteria used for the object-based search.

searchTerm
Specifies the search term for the account to use when performing a search.

verificationContext
Specifies the object that contains the setup data and context required to perform the search.

searchFilters

Specifies the search criteria used for the object-based search.

Signature

```
public List<id_verification.FieldValue> searchFilters {get; set;}
```

```
id_verification.SearchRequest, searchFilters
```

Property Value

Type: List<id_verification.FieldValue>

searchTerm

Specifies the search term for the account to use when performing a search.

Signature

```
public String searchTerm {get; set;}
```

```
id_verification.SearchRequest, searchTerm
```

Property Value

Type: String

verificationContext

Specifies the object that contains the setup data and context required to perform the search.

Signature

```
public id_verification.VerificationContext verificationContext {get; set;}
```

```
id_verification.SearchRequest, verificationContext
```

Property Value

Type: id_verification.VerificationContext

SearchResult Class

Contains the contract of search results in tabular format for either the object-based or text-based search.

Namespace

id_verification

- SearchResult Constructors
- SearchResult Properties

SearchResult Constructors

The following are constructors for `SearchResult`.

- SearchResult(searchResultHeaders, searchResultRows)
  Creates an instance of the `SearchResult` class with the specified parameter values.
- SearchResult()
  Creates an instance of the `SearchResult` class.

SearchResult(searchResultHeaders, searchResultRows)

Creates an instance of the `SearchResult` class with the specified parameter values.

Signature

```
public SearchResult(List<id_verification.SearchResultHeader> searchResultHeaders,
List<id_verification.SearchResultRow> searchResultRows)
```

```
id_verification.SearchResult, newinstance, [List<id_verification.SearchResultHeader>,
List<id_verification.SearchResultRow>], id_verification.SearchResult
```

Parameters

searchResultHeaders
Type: List<id_verification.SearchResultHeader>

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

searchResultRows
Type: List<id_verification.SearchResultRow>

Represents the search result row field list that contains the column values for a specific row.

SearchResult()

Creates an instance of the `SearchResult` class.

Signature

```
public SearchResult()
```

```
id_verification.SearchResult, newinstance, [], id_verification.SearchResult
```

SearchResult Properties

The following are properties for `SearchResult`.

searchResultHeaders
Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

searchResultRows
Represents the search result row field list that contains the column values for a specific row.

searchResultHeaders

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

Signature

```
public List<id_verification.SearchResultHeader> searchResultHeaders {get; set;}
```

```
id_verification.SearchResult, searchResultHeaders
```

Property Value

Type: List<id_verification.SearchResultHeader>

searchResultRows

Represents the search result row field list that contains the column values for a specific row.

Signature

```
public List<id_verification.SearchResultRow> searchResultRows {get; set;}
```

```
id_verification.SearchResult, searchResultRows
```

Property Value

Type: List<id_verification.SearchResultRow>

SearchResultHeader Class

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

Namespace

id_verification

- SearchResultHeader Constructors
- SearchResultHeader Properties

SearchResultHeader Constructors

The following are constructors for `SearchResultHeader`.

- SearchResultHeader(developerName, dataType, displayLabel)
  Creates an instance of the `SearchResultHeader` class with the specified parameter values.
- SearchResultHeader()
  Creates an instance of the `SearchResultHeader` class.

`SearchResultHeader(developerName, dataType, displayLabel)`

Creates an instance of the `SearchResultHeader` class with the specified parameter values.

Signature

```
public SearchResultHeader(String developerName, String dataType, String displayLabel)
```

```
id_verification.SearchResultHeader, newinstance, [String, String, String],
id_verification.SearchResultHeader
```

Parameters

developerName
Type: String

Represents the developer name of the field.

dataType
Type: String

Represents the data type of the header field.

displayLabel
Type: String

Represents the label of the field.

SearchResultHeader()

Creates an instance of the `SearchResultHeader` class.

Signature

```
public SearchResultHeader()
```

```
id_verification.SearchResultHeader, newinstance, [], id_verification.SearchResultHeader
```

SearchResultHeader Properties

The following are properties for `SearchResultHeader`.

dataType
Represents the data type of the header field.

developerName
Represents the developer name of the field.

displayLabel
Represents the label of the field.

dataType

Represents the data type of the header field.

Signature

```
public String dataType {get; set;}
```

```
id_verification.SearchResultHeader, dataType
```

Property Value

Type: String

developerName

Represents the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.SearchResultHeader, developerName
```

Property Value

Type: String

displayLabel

Represents the label of the field.

Signature

```
public String displayLabel {get; set;}
```

```
id_verification.SearchResultHeader, displayLabel
```

Property Value

Type: String

SearchResultRow Class

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

Namespace

id_verification

- SearchResultRow Constructors
- SearchResultRow Properties

SearchResultRow Constructors

The following are constructors for `SearchResultRow`.

- SearchResultRow(searchResultFieldValues)
  Creates an instance of the `SearchResultRow` class with the specified parameter values.
- SearchResultRow()
  Creates an instance of the `SearchResultRow` class.

SearchResultRow(searchResultFieldValues)

Creates an instance of the `SearchResultRow` class with the specified parameter values.

Signature

```
public SearchResultRow(List<id_verification.FieldValue> searchResultFieldValues)
```

```
id_verification.SearchResultRow, newinstance, [List<id_verification.FieldValue>],
id_verification.SearchResultRow
```

Parameters

searchResultFieldValues
Type: List<id_verification.FieldValue>

A list of object record fields on which the data has been verified.

SearchResultRow()

Creates an instance of the `SearchResultRow` class.

Signature

```
public SearchResultRow()
```

```
id_verification.SearchResultRow, newinstance, [], id_verification.SearchResultRow
```

SearchResultRow Properties

The following are properties for `SearchResultRow`.

searchResultFieldValues
A list of object record fields on which the data has been verified.

searchResultFieldValues

A list of object record fields on which the data has been verified.

Signature

```
public List<id_verification.FieldValue> searchResultFieldValues {get; set;}
```

```
id_verification.SearchResultRow, searchResultFieldValues
```

Property Value

Type: List<id_verification.FieldValue>

SelectedSearchResult Class

Contains the details of the record that has been selected for verification.

Namespace

id_verification

SelectedSearchResult Constructors

SelectedSearchResult Properties

SelectedSearchResult Constructors

The following are constructors for `SelectedSearchResult`.

SelectedSearchResult(selectedRecordId, objectName, selectedRecordObject)
Creates an instance of the `SelectedSearchResult` class with the specified parameter values.

SelectedSearchResult()
Creates an instance of the `SelectedSearchResult` class.

`SelectedSearchResult(selectedRecordId, objectName, selectedRecordObject)`

Creates an instance of the `SelectedSearchResult` class with the specified parameter values.

Signature

```
public SelectedSearchResult(String selectedRecordId, String objectName,
List<id_verification.FieldValue> selectedRecordObject)
```

```
id_verification.SelectedSearchResult, newinstance, [String, String,
List<id_verification.FieldValue>], id_verification.SelectedSearchResult
```

Parameters

`selectedRecordId`
Type: String

Required. Specifies the object record ID on which the data is to be verified.

`objectName`
Type: String

Required. Specifies the name of the object to be verified.

`selectedRecordObject`
Type: List<id_verification.FieldValue>

Specifies the object record fields on which the data is to be verified.

`SelectedSearchResult()`

Creates an instance of the `SelectedSearchResult` class.

Signature

```
public SelectedSearchResult()
```

```
id_verification.SelectedSearchResult, newinstance, [], id_verification.SelectedSearchResult
```

SelectedSearchResult Properties

The following are properties for `SelectedSearchResult`.

objectName
Specifies the name of the object to be verified.

selectedRecordId
Specifies the object record ID on which the data is to be verified.

selectedRecordObject
Specifies the object record fields on which the data is to be verified.

objectName

Specifies the name of the object to be verified.

Signature

```
public String objectName {get; set;}
```

```
id_verification.SelectedSearchResult, objectName
```

Property Value

Type: String

selectedRecordId

Specifies the object record ID on which the data is to be verified.

Signature

```
public String selectedRecordId {get; set;}
```

```
id_verification.SelectedSearchResult, selectedRecordId
```

Property Value

Type: String

selectedRecordObject

Specifies the object record fields on which the data is to be verified.

Signature

```
public List<id_verification.FieldValue> selectedRecordObject {get; set;}
```

```
id_verification.SelectedSearchResult, selectedRecordObject
```

Property Value

Type: List<id_verification.FieldValue>

SelectedVerifiedResult Class

Contains information about the verified object that is used for the secondary search.

Namespace

id_verification

SelectedVerifiedResult Properties

SelectedVerifiedResult Properties

The following are properties for `SelectedVerifiedResult`.

verifiedDetails
A list of details about the verified object that is used for secondary search.

`verifiedDetails`

A list of details about the verified object that is used for secondary search.

Signature

```
public List<id_verification.VerifiedDetails> verifiedDetails {get; set;}
```

```
id_verification.SelectedVerifiedResult, verifiedDetails
```

Property Value

Type: List<id_verification.VerifiedDetails>

VerificationContext Class

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Namespace

id_verification

VerificationContext Constructors

VerificationContext Properties

VerificationContext Constructors

The following are constructors for `VerificationContext`.

VerificationContext(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess)
Creates an instance of the `VerificationContext` class with the specified parameter values.

VerificationContext(processDefinition)
Creates an instance of the `VerificationContext` class with the specified parameter values.

VerificationContext()
Creates an instance of the `VerificationContext` class.

`VerificationContext(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess)`

Creates an instance of the `VerificationContext` class with the specified parameter values.

Signature

```
public VerificationContext(id_verification.ProcessDefinition processDefinition,
id_verification.SelectedSearchResult selectedSearchResult,
id_verification.SelectedVerifiedResult selectedVerifiedResult,
id_verification.VerifiedResult verifiedResult, String message, Boolean isSuccess)
```

```
id_verification.VerificationContext, newinstance, [id_verification.ProcessDefinition,
id_verification.SelectedSearchResult, id_verification.SelectedVerifiedResult,
id_verification.VerifiedResult, String, Boolean], id_verification.VerificationContext
```

Parameters

`processDefinition`
Type: id_verification.ProcessDefinition

Required. Represents the identity verification process definition.

`selectedSearchResult`
Type: id_verification.SelectedSearchResult

Required. Represents the details of the object and fields to appear in the search result.

`selectedVerifiedResult`
Type: id_verification.SelectedVerifiedResult

Represents the data from primary search, which is used for secondary search.

`verifiedResult`
Type: id_verification.VerifiedResult

Represents the verified result.

`message`
Type: String

Indicates the request response message.

isSuccess
Type: Boolean

Indicates whether the verification result is successful or not.

VerificationContext(processDefinition)

Creates an instance of the `VerificationContext` class with the specified parameter values.

Signature

```
public VerificationContext(id_verification.ProcessDefinition processDefinition)
```

```
id_verification.VerificationContext, newinstance, [id_verification.ProcessDefinition],
id_verification.VerificationContext
```

Parameters

processDefinition
Type: id_verification.ProcessDefinition

Required. Represents the identity verification process definition.

VerificationContext()

Creates an instance of the `VerificationContext` class.

Signature

```
public VerificationContext()
```

```
id_verification.VerificationContext, newinstance, [], id_verification.VerificationContext
```

VerificationContext Properties

The following are properties for `VerificationContext`.

isSuccess
Indicates whether the verification result is successful or not.

message
Indicates the request response message.

processDefinition
Represents the identity verification process definition.

selectedSearchResult
Represents the details of the object and fields to appear in the search result.

selectedVerifiedResult
Represents the data from primary search, which is used for secondary search.

verifiedResult
Represents the verified result.

isSuccess

Indicates whether the verification result is successful or not.

Signature

```
public Boolean isSuccess {get; set;}
```

```
id_verification.VerificationContext, isSuccess
```

Property Value

Type: Boolean

message

Indicates the request response message.

Signature

```
public String message {get; set;}
```

```
id_verification.VerificationContext, message
```

Property Value

Type: String

processDefinition

Represents the identity verification process definition.

Signature

```
public id_verification.ProcessDefinition processDefinition {get; set;}
```

```
id_verification.VerificationContext, processDefinition
```

Property Value

Type: id_verification.ProcessDefinition

selectedSearchResult

Represents the details of the object and fields to appear in the search result.

Signature

```
public id_verification.SelectedSearchResult selectedSearchResult {get; set;}
```

```
id_verification.VerificationContext, selectedSearchResult
```

Property Value

Type: id_verification.SelectedSearchResult

`selectedVerifiedResult`

Represents the data from primary search, which is used for secondary search.

Signature

```
public id_verification.SelectedVerifiedResult selectedVerifiedResult {get; set;}
```

```
id_verification.VerificationContext, selectedVerifiedResult
```

Property Value

Type: id_verification.SelectedVerifiedResult

`verifiedResult`

Represents the verified result.

Signature

```
public id_verification.VerifiedResult verifiedResult {get; set;}
```

```
id_verification.VerificationContext, verifiedResult
```

Property Value

Type: id_verification.VerifiedResult

VerificationProcessField Class

Contains details of the fields used for both search and the verification process.

Namespace

id_verification

- VerificationProcessField Constructors
- VerificationProcessField Properties

VerificationProcessField Constructors

The following are constructors for `VerificationProcessField`.

- VerificationProcessField(developerName, dataSourceType, fieldType, label, fieldName, dataType, fieldValueFormula, isManualInput)
  Creates an instance of the `VerificationProcessField` class with the specified parameter values.

VerificationProcessField()

Creates an instance of the `VerificationProcessField` class.

`VerificationProcessField(developerName, dataSourceType, fieldType, label, fieldName, dataType, fieldValueFormula, isManualInput)`

Creates an instance of the `VerificationProcessField` class with the specified parameter values.

Signature

```
public VerificationProcessField(String developerName, String dataSourceType, String fieldType, String label, String fieldName, String dataType, String fieldValueFormula, Boolean isManualInput)
```

```
id_verification.VerificationProcessField, newinstance, [String, String, String, String, String, String, String, Boolean], id_verification.VerificationProcessField
```

Parameters

`developerName`
Type: String

Required. Specifies the developer name of the field.

`dataSourceType`
Type: String

Required. Specifies the source type of the data.

`fieldType`
Type: String

Required. Specifies the type of the field.

`label`
Type: String

Specifies the label of the field.

Note: If you don't specify a label, the field label from the object is used.

`fieldName`
Type: String

Required. Specifies the name of the field that contains the verification data based on the selected field type.

`dataType`
Type: String

Required. Specifies the data type of the field.

`fieldValueFormula`
Type: String

Stores the formula to specify search filter that's applied to the field value.

`isManualInput`
Type: Boolean

Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

VerificationProcessField()

Creates an instance of the `VerificationProcessField` class.

Signature

```
public VerificationProcessField()
```

```
id_verification.VerificationProcessField, newinstance, [],
id_verification.VerificationProcessField
```

VerificationProcessField Properties

The following are properties for `VerificationProcessField`.

dataSourceType
Specifies the source type of the data.

dataType
Specifies the data type of the field.

developerName
Specifies the developer name of the field.

fieldName
Specifies the name of the field that contains the verification data based on the selected field type.

fieldType
Specifies the type of the field.

fieldValueFormula
Stores the formula to specify search filter that's applied to the field value.

isManualInput
Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

label
Specifies the label of the field.

dataSourceType

Specifies the source type of the data.

Possible value is:

- `Salesforce`

Signature

```
public String dataSourceType {get; set;}
```

```
id_verification.VerificationProcessField, dataSourceType
```

Property Value

Type: String

dataType

Specifies the data type of the field.

Signature

```
public String dataType {get; set;}
```

```
id_verification.VerificationProcessField, dataType
```

Property Value

Type: String

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.VerificationProcessField, developerName
```

Property Value

Type: String

fieldName

Specifies the name of the field that contains the verification data based on the selected field type.

Signature

```
public String fieldName {get; set;}
```

```
id_verification.VerificationProcessField, fieldName
```

Property Value

Type: String

fieldType

Specifies the type of the field.

Signature

```
public String fieldType {get; set;}
```

```
id_verification.VerificationProcessField, fieldType
```

Property Value

Type: String

`fieldValueFormula`

Stores the formula to specify search filter that's applied to the field value.

Signature

```
public String fieldValueFormula {get; set;}
```

```
id_verification.VerificationProcessField, fieldValueFormula
```

Property Value

Type: String

`isManualInput`

Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`.

Signature

```
public Boolean isManualInput {get; set;}
```

```
id_verification.VerificationProcessField, isManualInput
```

Property Value

Type: Boolean

`label`

Specifies the label of the field.

Signature

```
public String label {get; set;}
```

```
id_verification.VerificationProcessField, label
```

Property Value

Type: String

VerificationProcessFieldList Class

Contains information about the list of fields used for both search and the verification process.

Namespace

id_verification

VerificationProcessFieldList Constructors

VerificationProcessFieldList Properties

VerificationProcessFieldList Constructors

The following are constructors for `VerificationProcessFieldList`.

VerificationProcessFieldList(verificationProcessFields)
Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

VerificationProcessFieldList()
Creates an instance of the `VerificationProcessFieldList` class.

`VerificationProcessFieldList(verificationProcessFields)`

Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

Signature

```
public VerificationProcessFieldList(List<id_verification.VerificationProcessField>
verificationProcessFields)
```

```
id_verification.VerificationProcessFieldList, newinstance,
[List<id_verification.VerificationProcessField>],
id_verification.VerificationProcessFieldList
```

Parameters

verificationProcessFields
Type: List<id_verification.VerificationProcessField>

Represents the list of fields used for verification.

`VerificationProcessFieldList()`

Creates an instance of the `VerificationProcessFieldList` class.

Signature

```
public VerificationProcessFieldList()
```

```
id_verification.VerificationProcessFieldList, newinstance, [],
id_verification.VerificationProcessFieldList
```

VerificationProcessFieldList Properties

The following are properties for `VerificationProcessFieldList`.

verificationProcessFields
Represents the list of fields used for verification.

verificationProcessFields

Represents the list of fields used for verification.

Signature

```
public List<id_verification.VerificationProcessField> verificationProcessFields {get; set;}
```

```
id_verification.VerificationProcessFieldList, verificationProcessFields
```

Property Value

Type: List<id_verification.VerificationProcessField>

VerifiedDetails Class

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

Namespace

id_verification

VerifiedDetails Properties

VerifiedDetails Properties

The following are properties for `VerifiedDetails`.

displayRecordId
ID of the record that's shown to the user after identity verification is successful.

displayRecordName
Name of the record that's shown to the user after identity verification is successful.

label
Specifies the label of the verified search object.

processDetailName
Specifies the name of the process that's used to verify the search object.

searchObjectName
Specifies the name of the object that is searched.

verifiedId
Specifies the ID of the verified search object.

displayRecordId

ID of the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordId {get; set;}
```

```
id_verification.VerifiedDetails, displayRecordId
```

Property Value

Type: String

displayRecordName

Name of the record that's shown to the user after identity verification is successful.

Signature

```
public String displayRecordName {get; set;}
```

```
id_verification.VerifiedDetails, displayRecordName
```

Property Value

Type: String

label

Specifies the label of the verified search object.

Signature

```
public String label {get; set;}
```

```
id_verification.VerifiedDetails, label
```

Property Value

Type: String

processDetailName

Specifies the name of the process that's used to verify the search object.

Signature

```
public String processDetailName {get; set;}
```

```
id_verification.VerifiedDetails, processDetailName
```

Property Value

Type: String

searchObjectName

Specifies the name of the object that is searched.

Signature

```
public String searchObjectName {get; set;}
```

```
id_verification.VerifiedDetails, searchObjectName
```

Property Value

Type: String

verifiedId

Specifies the ID of the verified search object.

Signature

```
public String verifiedId {get; set;}
```

```
id_verification.VerifiedDetails, verifiedId
```

Property Value

Type: String

VerifiedResult Class

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

Namespace

id_verification

- VerifiedResult Constructors
- VerifiedResult Properties

VerifiedResult Constructors

The following are constructors for `VerifiedResult`.

- VerifiedResult(requiredVerifiers, optionalVerifiers)
  Creates an instance of the `VerifiedResult` class with the specified parameter values.

VerifiedResult()

Creates an instance of the `VerifiedResult` class.

`VerifiedResult(requiredVerifiers, optionalVerifiers)`

Creates an instance of the `VerifiedResult` class with the specified parameter values.

Signature

```
public VerifiedResult(List<id_verification.Verifier> requiredVerifiers,
List<id_verification.Verifier> optionalVerifiers)
```

```
id_verification.VerifiedResult, newinstance, [List<id_verification.Verifier>,
List<id_verification.Verifier>], id_verification.VerifiedResult
```

Parameters

`requiredVerifiers`

Type: List<id_verification.Verifier>

Required. Represents the list of required input representations for verifier fields.

`optionalVerifiers`

Type: List<id_verification.Verifier>

Represents the list of optional input representations for verifier fields.

`VerifiedResult()`

Creates an instance of the `VerifiedResult` class.

Signature

```
public VerifiedResult()
```

```
id_verification.VerifiedResult, newinstance, [], id_verification.VerifiedResult
```

VerifiedResult Properties

The following are properties for `VerifiedResult`.

optionalVerifiers

Represents the list of optional input representations for verifier fields.

requiredVerifiers

Represents the list of required input representations for verifier fields.

`optionalVerifiers`

Represents the list of optional input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> optionalVerifiers {get; set;}
```

```
id_verification.VerifiedResult, optionalVerifiers
```

Property Value

Type: List<id_verification.Verifier>

requiredVerifiers

Represents the list of required input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> requiredVerifiers {get; set;}
```

```
id_verification.VerifiedResult, requiredVerifiers
```

Property Value

Type: List<id_verification.Verifier>

Verifier Class

Contains a list of input representations for verifier fields, including the optional and required fields.

Namespace

id_verification

- Verifier Constructors
- Verifier Properties

Verifier Constructors

The following are constructors for `Verifier`.

- Verifier(developerName, verificationState)
  Creates an instance of the `Verifier` class with the specified parameter values.
- Verifier()
  Creates an instance of the `Verifier` class.

Verifier(developerName, verificationState)

Creates an instance of the `Verifier` class with the specified parameter values.

Signature

```
public Verifier(String developerName, String verificationState)
```

```
id_verification.Verifier, newinstance, [String, String], id_verification.Verifier
```

Parameters

developerName
Type: String

Specifies the developer name of the field.

verificationState
Type: String

Indicates the verification state on the field.

Verifier()

Creates an instance of the `Verifier` class.

Signature

```
public Verifier()
```

```
id_verification.Verifier, newinstance, [], id_verification.Verifier
```

Verifier Properties

The following are properties for `Verifier`.

developerName
Specifies the developer name of the field.

verificationState
Indicates the verification state on the field.

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

```
id_verification.Verifier, developerName
```

Property Value

Type: String

verificationState

Indicates the verification state on the field.

Signature

```
public String verificationState {get; set;}
```

```
id_verification.Verifier, verificationState
```

Property Value

Type: String

embeddedai Namespace

The `embeddedai` namespace provides classes and methods to manage and represent records and data in Apex to support embedded AI features.

These are the classes in the `embeddedai` namespace.

ApexMap Class
Create, clone, and convert string based key-value pairs to a JSON string format.

RecordApexRepresentation Class
Contains properties and a method to create a serializable representation of a record and its associated data for AI service integration and data processing.

ApexMap Class

Create, clone, and convert string based key-value pairs to a JSON string format.

Namespace

embeddedai

ApexMap Properties

ApexMap Methods
Create a copy of the ApexMap object and convert key-value pairs to string format.

ApexMap Properties

These are the properties for `ApexMap`.

key
Represents key of the key-value pair. This property is used to store the unique ID or name of the data.

value
Represents value of the key-value pair. This property is used to store the data associated with the key.

key

Represents key of the key-value pair. This property is used to store the unique ID or name of the data.

Signature

```
public String key {get; set;}
```

```
embeddedai.ApexMap, key
```

Property Value

Type: String

value

Represents value of the key-value pair. This property is used to store the data associated with the key.

Signature

```
public String value {get; set;}
```

```
embeddedai.ApexMap, value
```

Property Value

Type: String

ApexMap Methods

Create a copy of the ApexMap object and convert key-value pairs to string format.

These are the methods for `ApexMap`.

- toString()
  Returns a string representation of the `ApexMap` object.

toString()

Returns a string representation of the `ApexMap` object.

Signature

```
public String toString()
```

```
embeddedai.ApexMap, toString, [], String
```

Return Value

Type: String

RecordApexRepresentation Class

Contains properties and a method to create a serializable representation of a record and its associated data for AI service integration and data processing.

Namespace

embeddedai

RecordApexRepresentation Properties

RecordApexRepresentation Methods

Create detailed, hierarchical record objects and convert them to a custom JSON string for structured AI input.

RecordApexRepresentation Properties

The following are properties for `RecordApexRepresentation`.

objectType

Stores the type of the object.

recordData

Stores a list of objects, where each object holds a key-value pair.

relatedRecordData

Stores a list that contains a child or related records associated with the record data.

`objectType`

Stores the type of the object.

Signature

```
public String objectType {get; set;}
```

```
embeddedai.RecordApexRepresentation, objectType
```

Property Value

Type: String

`recordData`

Stores a list of objects, where each object holds a key-value pair.

Signature

```
public List<embeddedai.ApexMap> recordData {get; set;}
```

```
embeddedai.RecordApexRepresentation, recordData
```

Property Value

Type: List<embeddedai.ApexMap>

`relatedRecordData`

Stores a list that contains a child or related records associated with the record data.

Signature

```
public List<embeddedai.RecordApexRepresentation> relatedRecordData {get; set;}
```

```
embeddedai.RecordApexRepresentation, relatedRecordData
```

Property Value

Type: List<embeddedai.RecordApexRepresentation>

RecordApexRepresentation Methods

Create detailed, hierarchical record objects and convert them to a custom JSON string for structured AI input.

The following are methods for `RecordApexRepresentation`.

- toString()
  Returns a structured JSON string representation of the `RecordApexRepresentation` object and its nested related records.

`toString()`

Returns a structured JSON string representation of the `RecordApexRepresentation` object and its nested related records.

Signature

```
public String toString()
```

```
embeddedai.RecordApexRepresentation, toString, [], String
```

Return Value

Type: String

Health Cloud Business APIs

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

REST Reference

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

Intelligent Appointment Management Operations

The available operations for Intelligent Appointment Management include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

Create Patient

Use this single Apex API to create a patient record rather than making separate calls to the Account and Contact objects. The Person Account object and the Individual record type (for Account and Contact objects) are both supported.

A single API call creates a patient record and populates all fields. If you've defined custom fields, it manages those as well.

If something goes wrong while inserting data, the API rolls back to prevent leaving orphan records behind.

Usage

Instantiate a patient using the relevant record type:

```
HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
        patient.PatientClass = 'Individual'; // record type
        // OR
        // patient.PatientClass = 'PersonAccount';
```

Set standard fields:

```
        patient.FirstName = 'Charles';
        patient.LastName = 'Green';
        //... similarly set additional standard fields for Individual record type
```

Set custom fields:

```
        patient.customFields.put('customField','value');
        patient.customFields.put('DateTypeCustomField__c',Date.newInstance(2017,11,15));
```

Usage of PatientService:

```
public class HCBusinessAPIExample {
    public static void genSamplePatient(){

        HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
        patient.PatientClass = 'Individual';
        patient.FirstName = 'Charles';
        patient.LastName = 'Green';
        //... set additional standard fields and custom fields

        HealthCloudGA.Result res = HealthCloudGA.PatientService.createPatient(patient);

        System.debug(res);

    }
}
```

REST Reference

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

To understand the architecture, authentication, rate limits, and how the requests and responses work, see Connect REST API Developer Guide

Resources
Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Request Bodies
This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

Response Bodies
A resource can return a response body in either JSON or XML format.

SEE ALSO:
Connect REST API Architecture
Connect REST API Rate Limits
Build a Resource URL
Status Codes and Error Responses

Resources

Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Assessment Responses
Save assessment responses from an OmniScript built with the Assessment Questions app.

Book Slot Chain
Create service appointments for a care program enrollee in advanced therapy management based on the provided appointment slots.

Care Services Review and Response
These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

Contact Encounter
Load details of contact encounters into the system.

Care Program Enrollments
Use this API to enroll multiple patients in a care program.

Digital Verification (POST)
Perform verification for the digital verification records within advanced therapy management.

Guest Referral
Create a patient referral in a Salesforce org from an OOTB guest web form.

Identity Verification

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

Benefit Verification

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record page.

Intelligent Document Management

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

Medication Statements

Use these resources to create a medication statement or update an existing medication statement for a patient.

Omniscript

Get the discovery framework structure stored as OmniProcess.

Patients

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making multiple separate calls to the objects in Salesforce.

Providers

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

Referral Management

Create a patient referral in a Salesforce org from an external data source.

Unified Health Scoring

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

Visits

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

Work Type Lead Time

Get a list of work types and their associated lead times that are optimized across regions for a specific advanced therapy.

Quotas and Allocations

Find available slots and manage quotas for therapies (Work Procedures) at various stages (Work Types) across multiple treatment centers.

Assessment Responses

Save assessment responses from an OmniScript built with the Assessment Questions app.

This feature requires OmniStudio and Discovery Framework licenses. To build an OmniScript using the Assessment Questions app, see Create a Form.

In in Health Cloud, this API captures supporting information for a Prior Authorization (PA) by recording responses from the Documentation Template and Rules Questionnaire. It associates these responses with a specific PA request and is triggered as part of the `$submit` API from Mulesoft.

Resource

```
/connect/discovery-framework/assessment-responses/omniScriptId
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
  "inputs": {
    "questionResponses": {
      "ootb__DF_API_MSelect1": "Y;N",
      "ootb__DF_API_MSelect2": "1;2;3",
      "ootb__DF_API_RG1": {
        "ootb__DF_API_Radio1": "Y",
        "ootb__DF_API_Radio2": "N",
        "ootb__DF_API_Radio3": "M"
      },
      "ootb__DF_API_Text": "TestingDF",
      "ootb__DF_API_Select1": "1",
      "ootb__DF_API_Select2": "w",
      "ootb__DF_API_EditBlock2": {
        "ootb__DF_API_Int": 5
      },
      "ootb__DF_API_Boolean": true,
      "ootb__DF_API_Formula": true
    }
  },
  "contextId": "0U3B00000004IhWKAU",
  "assessmentValues": {
    "Assessment.AssessmentStatus": "Completed"
  },
  "completedDateTime": "2024-10-23T14:45:29.123+05:30",
  "assessor": "001SG00000laIWPYA2",
  "identifier": "Test identifier",
  "assessmentDetails": {
    "assessmentReasons": [
      {
        "referenceRecord": "0jySG0000000qRdYAI"
      },
      {
        "referenceRecord": "0SqSG00000005HR0AY"
      },
      {
        "referenceRecord": "0kmSG0000000n7BYAQ",
        "referenceValue": "Medication Request sample"
      },
      {
        "referenceValue": "Reference Record not present"
      }
    ],
    "assessmentQuestionsResponseDetails": {
      "First_Name": {
        "originType": "Auto",
```

```
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Last_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Email": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Phone": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Multi_Select": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      }
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`assessmentValues`	Assessment Values Input> on page 1905[]	Values of Assessment fields.	Optional	60.0
`contextId`	String	Context record for the OmniScript.	Optional	60.0
`inputs`	Question Responses Input[]	Responses for Assessment Questions.	Optional	60.0

Response body for POST

Assessment Responses Output

Book Slot Chain

Create service appointments for a care program enrollee in advanced therapy management based on the provided appointment slots.

This API takes both the published and unpublished slots as inputs. If the provided slots are published, the API calls the Salesforce Scheduler API to book the slots.

Resource

```
/connect/health/advanced-therapy-management/book-slot-chain
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v64.0/connect/health/advanced-therapy-management/book-slot-chain
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
   "careProgramEnrolleeId":"08pxx0000004C92AAE",
   "workProcedureId":"08pxx0000004C92AAE",
   "slots":[
      {
         "schedStartTime":"2022-03-26T16:30:00.000+0000",
         "schedEndTime":"2022-03-26T16:30:00.000+0000",
         "workTypeId":"08pxx0000004C92AAE",
         "serviceTerritoryId":"08pxx0000004C92AAE",
         "serviceResourceId":"08pxx0000004C92AAE",
         "contactId":"08pxx0000004C92AAE",
         "appointmentType":"08pxx0000004C92AAE",
         "subject":"Apheresis",
         "additionalInformation":"Needs Cab Assistance",
         "street":"1 Market Street",
         "city":"San Francisco",
         "state":"CA",
         "postalCode":"94105",
         "country":"USA",
         "comments":"",
         "status":"Scheduled"
      },
      {
         "schedStartTime":"2022-03-26T16:30:00.000+0000",
         "schedEndTime":"2022-03-26T16:30:00.000+0000",
         "workTypeId":"08pxx0000004C92AAE",
         "serviceTerritoryId":"08pxx0000004C92AAE",
         "serviceResourceId":"08pxx0000004C92AAE",
         "contactId":"08pxx0000004C92AAE",
         "appointmentType":"08pxx0000004C92AAE",
         "subject":"Apheresis",
         "additionalInformation":"Needs Cab Assistance",
         "street":"1 Market Street",
         "city":"San Francisco",
         "state":"CA",
         "postalCode":"94105",
         "country":"USA",
         "comments":"",
         "status":"Scheduled"
      },
      {
         "schedStartTime":"2022-03-26T16:30:00.000+0000",
```

```
            "schedEndTime":"2022-03-26T16:30:00.000+0000",
            "workTypeId":"08pxx0000004C92AAE",
            "serviceTerritoryId":"08pxx0000004C92AAE",
            "serviceResourceId":"08pxx0000004C92AAE",
            "contactId":"08pxx0000004C92AAE",
            "appointmentType":"08pxx0000004C92AAE",
            "subject":"Apheresis",
            "additionalInformation":"Needs Cab Assistance",
            "street":"1 Market Street",
            "city":"San Francisco",
            "state":"CA",
            "postalCode":"94105",
            "country":"USA",
            "comments":"",
            "status":"Scheduled"
        }
    ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
careProgramEnrolleeId	String	ID of the care program enrollee for whom the service appointments must be created.	Required	60.0
slots	Slots []	Appointment slots to be booked.	Required	60.0
workProcedureId	String	ID of the work procedure for which the service appointments are to be created.	Required	60.0

Response body for POST

Book Slot Chain Output

Care Services Review and Response

These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

These APIs facilitate communication between two parties for the following cases:

- Appeals
- Drug Requests
- Admissions
- Healthcare Service Requests
- Referrals
- Complaints

USER PERMISSIONS

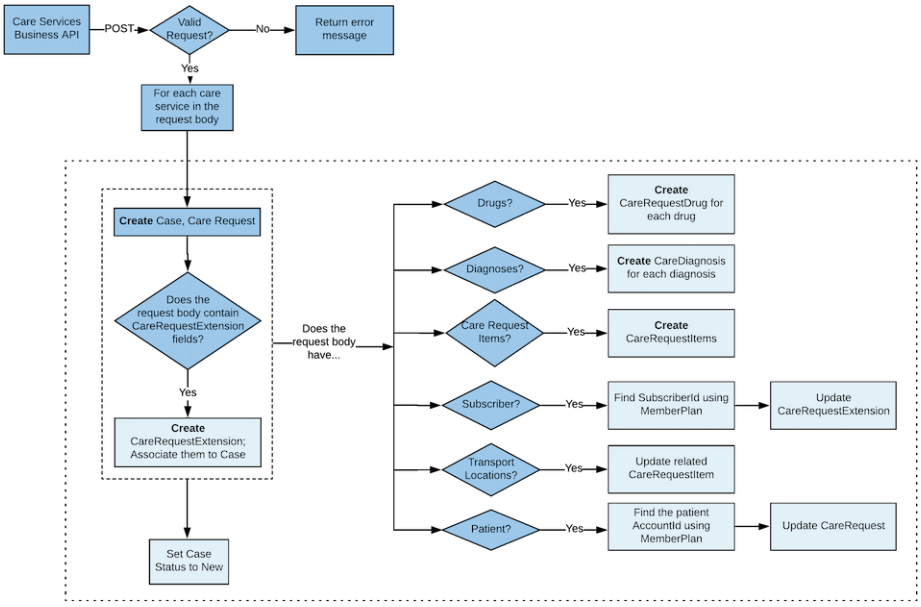
To access care services APIs
- Health Cloud Utilization Management Permission Set

- Grievances

Care Services Review Requests (PATCH)

Depending on the type of care service review request (drug request, prior authorization, and so on), and the content of the request body, this API creates one or more records for `Case, CareRequest, CareRequestExtension, CareRequestDrug, CareRequestItem, or CareRequestDiagnosis.`.

The following diagram shows what happens when you make a POST request to this API, to create a care services review request.



Care Services Review Requests (GET)

You can get Care Services Review Response for one or more care service review requests, by either using their Salesforce IDs or external source system IDs. Use `section` query parameter to have granular filters. Some examples of valid values in `section` are, `Subscriber, Patient, CareDiagnoses, CareRequestItems, CareRequestDrugs, TransportLocations, CareRequest`, or `CareRequestCase`.

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

SEE ALSO:

Salesforce Help: Handle Care Requests with Utilization Management

Salesforce Help: What is a Care Request?

Salsforce Help: How Are Care Requests Reviewed?

ANSI X12 278 - Request for Review and Response Examples

Salesforce Help: Enable Person Accounts

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

Available resources:

Resource	Description
/services/data/vXX.X/connect/health/care-services	Create care services review requests.
/services/data/vXX.X/connect/health/care-services	Update existing care services review requests.
/services/data/vXX.X/connect/health/care-services/{ids}	Get details of existing care services review requests.

Care Services Review Requests (GET)

Get details of existing care services review requests.

Resource

`/services/data/vXX.X/connect/health/care-services/{ids}`

where `ids` is the semicolon separated list of IDs. The items in this list can be Salesforce ID, or a `SourceSystemIdentifier`. Use `idName` query parameter to specify the type of `ids` provided in the URI.

URI Example to retrieve care requests using Salesforce IDs:

```
/connect/health/care-services/0Uk7859783498540;0Uk6712899900;0Um4367564378788?idName=Id&sectionNames=Subscriber;CareRequest
```

Important: Ensure that semicolon character is not a part of any `id`, if using `SourceSystemIdentifier` to retrieve care requests.

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see Connect to Connect REST API Using OAuth.

HTTP methods

GET

Query parameters

Parameter Name	Type	Description	Required	Available Version
`idName`	String	Indicates the type of identifiers used in the path parameter `ids`. The valid values are: • `id`: Salesforce object ID. • `SourceSystemIdentifier`: ID of the external system.	Yes	46.0
`sectionNames`	String	Semicolon separated list of section names for which data is requested. For example, `Subscriber, Patient, CareDiagnoses, CareRequestItems, CareRequestDrugs, TransportLocations, CareRequest`, or `CareRequestCase`.	No	46.0

Response body for GET

Care Authorization Request Get Result

Care Services Review Requests (POST)

Create care services review requests or update existing requests.

- You must have Person Accounts enabled to use these APIs.
- After enabling person accounts, enable name suffixes.
  1. Navigate to **Setup** > **Customize** > **User Interface**.
  2. In **Name Settings**, select **Enable Name Suffixes for Person Names** and save.
- You can create or update up to 25 care services requests.

Resource

`/services/data/vXX.X/connect/health/care-services`

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests.

HTTP methods

POST

Request body for POST

Root XML tag

`<careRequestsList>`

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",
        "caseSubStatus": "active",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "requestingPractitioner": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        }
      },
```

```
"careRequestItems": [
  {
    "authApprovalIdentifier": "123",
    "authorizationRefIdentifier": "123",
    "name": "CRI Connect-1.0",
    "requestType": "Order",
    "priority": "Stat",
    "reasonCode": "0hsRM00000003ytYAA",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "servicingProvider": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    },
    "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
  }
],
"careDiagnoses": [
  {
    "name": "CD Connect 1.0",
    "presentOnAdmission": "Yes",
    "healthConditionId": "0j4RM0000004Mk9YAE"
  }
],
"careRequestDrugs": [
  {
    "name": "CRD Connect 1.0",
    "status": "Active",
    "statusReason": "Insufficient Information",
    "requestType": "Filler Order",
    "drugAdministrationSetting": "Inpatient",
    "priority": "Routine",
    "medicationRefObjectId": "0kmRM0000004CSeYAM",
    "authApprovalIdentifier": "123",
    "authorizationRefIdentifier": "123",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "servicingProvider": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    }
  }
],
"assessmentLinks": [
    {
      "id": "0U3SG00000068Cb0AI"
    },
"patient": {
  "memberId": "001RM000005XHdbYAG",
  "lastName": "Green",
```

```
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
      }
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
`careRequestsList`	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Response body for POST

Care Authorization Request Result

Care Services Review Requests (PATCH)

Update care services review requests or update existing requests.

- You must have Person Accounts enabled to use these APIs.
- After enabling person accounts, enable name suffixes.
  1. Navigate to **Setup** > **Customize** > **User Interface**.
  2. In **Name Settings**, select **Enable Name Suffixes for Person Names** and save.
- For PATCH, if the request body contains IDs for `CareRequestitem`, `CareRequestDrug`, or `CareDiagnosis`, then the corresponding records are updated, else the new child records are created.

Resource

`/services/data/vXX.X/connect/health/care-services`

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests.

HTTP methods

PATCH

Request body for PATCH

Root XML tag

`<careRequestsList>`

JSON Schema

```
                    {
"careRequestsList": [
  {
    "careRequestCase": {
      "caseOrigin": "Web"
```

```
  },
  "careRequest": {
    "recordType": "Admission",
    "authorizationRefIdentifier": "1234",
    "name": "Headache",
    "member": "001RM000005XHdbYAG",
    "memberPrimaryPlan": "0SqRM00000000Fp0AI",
    "caseSubStatus": "active",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "requestingPractitioner": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    }
  },
  "careRequestItems": [
    {
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "name": "CRI Connect-1.0",
      "requestType": "Order",
      "priority": "Stat",
      "reasonCode": "0hsRM00000003ytYAA",
      "servicingFacility": {
        "npi": "742963",
        "servicingFacilityId": "0klRM0000004CBnYAM"
      },
      "servicingProvider": {
        "npi": "11111",
        "healthCareProviderId": "0cmRM0000000tldYAA"
      },
      "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
    }
  ],
  "careDiagnoses": [
    {
      "name": "CD Connect 1.0",
      "presentOnAdmission": "Yes",
      "healthConditionId": "0j4RM0000004Mk9YAE"
    }
  ],
  "careRequestDrugs": [
    {
      "name": "CRD Connect 1.0",
      "status": "Active",
      "statusReason": "Insufficient Information",
      "requestType": "Filler Order",
      "drugAdministrationSetting": "Inpatient",
      "priority": "Routine",
      "medicationRefObjectId": "0kmRM0000004CSeYAM",
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
```

```
          "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
          },
          "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM0000000tldYAA"
          }
        }
      ],
      "patient": {
        "memberId": "001RM000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
      }
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
`careRequestsList`	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Response body for PATCH

Care Authorization Request Result

SEE ALSO:

Salesforce Help: Enable Person Accounts

Connect to Connect REST API Using OAuth

Contact Encounter

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.
- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.

- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```

Available version

49.0 and later

Authentication

`Authorization: Bearer token`

Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See Authorize Apps with OAuth in *Salesforce Help* for more details.

HTTP methods

POST

Request body

JSON example

```
{
    contactTracingEncounters: [
        {
            "referenceId":"0haRM000000000BYAQ",
            "name":"SF All Hands Q2"
            "estimatedParticipantCount": 10,
            "startDateTime" : "2020-06-20T00:00:00Z",
            "duration": 12,
            "description" : "held in SF tower",
            "participants" : [
                {
                    "participantType": "lead",
                    "recordTypeName": "triage",
                    "startTime": "2020-06-20T00:00:00Z",
                    "duration": 12,
                    "firstName" : "Leo",
                    "lastName" : "Machado",
                    "age" : 24,
                    "phoneNumber" : "24323322",
                    "emailAddress" : "lee.lo@mail.com",
                    "address":{
                        "city":"Seattle",
                        "state":"Washington",
                        "country":"US",
                        "postalCode":"11404",
                        "street":"Richmond St"
                    }
                },
                {
                    "participantType": "patient"
                    "referenceId":"001RM000004iUi8YAE",
                    "sourceSystemId":"211453",
                    "startTime": "2020-06-20T00:00:00Z",
```

```
                    "duration": 10,
                    "age" : 34
                }
            ],
            "location" : {
                "name":"Seattle County",
                "description":"Gala event",
                "latitude" : "47.6" ,
                "longitude": "122.3",
                "encounterAddress":{
                        "city":"Seattle",
                        "state":"Washington",
                        "country":"US",
                        "postalCode":"11404",
                        "street":"Dutch St"
                    }
            }

        }
    ]

}
```

Properties

Name	Type	Description
`contactTracingEncounters.referenceId`	String	The ID of an existing contact encounter record in the Salesforce system.
`contactTracingEncounters.name`	String	Required. The name for the encounter.
`contactTracingEncounters.estimatedParticipantCount`	Integer	The estimated number of participants in the encounter.
`contactTracingEncounters.startDateTime`	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
`contactTracingEncounters.duration`	Integer	Required. The duration of the encounter in minutes.
`contactTracingEncounters.description`	String	The description for the encounter.
`contactTracingEncounters.participants`	List	The list of participants for the contact encounter. Each element in the list represents `ContactEncounterParticipant`. Valid values are: • `lead` • `employee` • `patient` Note: Only one value is allowed.

Name	Type	Description
`contactTracingEncounters.participants.participantType`	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record type is not provided n the payload, the default record type (triage) is used. • Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the `referenceId` that corresponds to the Salesforce record ID. – Using `sourceSystemId`. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter participant record is created with the `contact` field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. • Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the `referenceId` that corresponds to the Salesforce record ID. – Using `sourceSystemId`. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the `contact_id` lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. Note: Only one value is allowed.
`contactTracingEncounters.participants.referenceId`	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the `referenceID` and the `sourceSystemID`, the `referenceID` is used for the patient or the employee lookup.
`contactTracingEncounters.participants.sourceSystemId`	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the `referenceID`

Name	Type	Description
		and the `sourceSystemID`, the `referenceID` is used for the patient or employee lookup.
`contactTracingEncounters.participants.recordTypeName`	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.startTime`	DateTime	The time when the encounter started.
`contactTracingEncounters.participants.duration`	Integer	Required. The duration of the encounter in minutes.
`contactTracingEncounters.participants.firstName`	String	Required. The first name of the participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`. Note: If `participants.referenceId` is provided, this field is optional.
`contactTracingEncounters.participants.lastName`	String	Required. The last name of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`. Note: If `participants.referenceId` is provided, this field is optional.
`contactTracingEncounters.participants.age`	Integer	The age of the encounter participant.
`contactTracingEncounters.participants.phoneNumber`	String	The phone number of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.emailAddress`	String	The email address of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address`	String	The address of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.city`	String	The city of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.state`	String	The state of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.

Name	Type	Description
`contactTracingEncounters.participants.address.country`	String	The country of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.postalCode`	String	The postal code of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.participants.address.street`	String	The street of the encounter participant. This field is used only when `contactTracingEncounters.participants.participantType` is set to `lead`.
`contactTracingEncounters.location`	Object (reference to location)	Identifies the location of the encounter.
`contactTracingEncounters.location.name`	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: • `contactTracingEncounters.location.description` • `contactTracingEncounters.location.latitude` • `contactTracingEncounters.location.longitude` • `contactTracingEncounters.location.encounteraddress.city` • `contactTracingEncounters.location.encounteraddress.state` • `contactTracingEncounters.location.encounteraddress.country` • `contactTracingEncounters.location.encounteraddress.postalCode` • `contactTracingEncounters.location.encounteraddress.street`
`contactTracingEncounters.location.description`	String	The description of the location where the encounter took place.
`contactTracingEncounters.location.latitude`	String	The latitude coordinate of the location where the encounter took place.
`contactTracingEncounters.location.longitude`	String	The longitude coordinate of the location where the encounter took place.
`contactTracingEncounters.location.encounteraddress.city`	String	The city where the encounter took place.

Name	Type	Description
contactTracingEncounters.location.encounteraddress.state	String	The state where the encounter took place.
contactTracingEncounters.location.encounteraddress.country	String	The country where the encounter took place.
contactTracingEncounters.location.encounteraddress.postalCode	String	The postal code of the location where the encounter took place.
contactTracingEncounters.location.encounteraddress.street	String	The street where the encounter took place.

Response body

JSON example

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GBAAY",
      "lead" : null,
      "patient" : {
        "created" : false,
        "id" : "001xx000003GZ6tAAG"
      }
    } ]
```

```
  } ],
  "errors" : null,
  "status" : null,
  "success" : true
}
```

Care Program Enrollments

Use this API to enroll multiple patients in a care program.

A single API call creates both patient enrollment cards, and enrollee products for all the patients. You can enroll up to 200 patients in a single request.

Important: Ensure that you have configured required care system field-mapping records for provider, patient, care program, and the product in **Setup** > **Care System Field Mappings**. For more information, see CareSystemFieldMapping.

Enrollments
Enroll multiple patients into a care program.

SEE ALSO:

Care Program Management
Enrollments
CareSystemFieldMapping
Salesforce Help: Map External Program Fields to Health Cloud
Enrollments

Enrollments

Enroll multiple patients into a care program.

Resource

```
/services/data/vXX.X/connect/health/care-programs/enrollments
```

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see Connect to Connect REST API Using OAuth.

HTTP methods

POST

Request body

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
```

```
  "patientData": [
    {
      "patientId": "patient1",
      "careProgramProductData": [
        {
          "providerId": "provider1",
          "productId": "product1"
        },
        {
          "providerId": "provider1",
          "productId": "product2"
        }
      ]
    },
    {
      "patientId": "patient2",
      "careProgramProductData": [
        {
          "providerId": "provider3",
          "productId": "product4"
        }
      ]
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
`patientData`	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
`programId`	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
`sourceSystem`	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Response body

Program Enrollment Result

Prerequisites

Ensure that you have configured the following care system field mapping configured in **Setup** > **Care System Field Mappings**:

Name	Role	Target Object
`Care_Program`	Not Applicable	`CareProgram`
`Patient`	Patient	`Account`
`Product`	Not Applicable	`Product2`

Name	Role	Target Object
`Provider`	Service Provider	`Account`

Note: Ensure that you have configured appropriate external ID field and source system for each of these mappings.

For more information, see CareSystemFieldMapping.

SEE ALSO:

Care Program Enrollments

CareSystemFieldMapping

Care Program Enrollments

Digital Verification (POST)

Perform verification for the digital verification records within advanced therapy management.

Resource

```
/connect/health/advanced-therapy-management/digital-verification
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v60.0/connect/health/advanced-therapy-management/digital-verification
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  },
  "userCredentials": {
    "loginId": "sanampreet.singh@salesforce.com",
    "password": "123456"
  },
  "digitalVerificationId": "15Exx0000004CAeEAM",
sessionId:12Exz0022004CAfABM
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`digitalVerificationId`	String	ID of the digital verification record for which the digital verification is to be performed.	Required	60.0
`sessionId`	String	ID that tracks the session established through a connected app or remote system in Salesforce.	Optional	60.0
`userCredentials`	User Credentials Input	Authentication credentials of the user performing the digital verification.	Required	60.0
`digitalVerificationInputFieldsMap`	Digital Verification Input Fields Map	Map structure holding key-value pairs of digital verification input fields.	Required	60.0

Response body for POST

Digital Verification

Guest Referral

Create a patient referral in a Salesforce org from an OOTB guest web form.

When you send a request to create a patient referral, the API creates records in multiple objects, such as `PersonAccount`, `ClinicalServiceRequest`, and `ClinicalServiceRequestDetail` to store the patient referral information.

Resource

```
/connect/health/referral-management/guest-referrals
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v64.0/connect/health/referral-management/guest-referrals
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

Here's an example request to create a patient referral from the OOTB web form filled by a guest user.

```
{
   "captchaToken":{
      "type":"ReCaptcha",

"token":"09APYnBZUChiG3s985dvsz9eHvoAMIoa6lB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebgl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",
```

```
      "siteKeyDeveloperName":"GoogleSiteKey"
   },
   "patient":{
      "fields":{
         "FirstName":"Charles",
         "LastName":"Green",
         "Phone":"8012345678"
      }
   },
   "referralDetails":[
      {
         "detailType":"Insurance",
         "detailRecordType":"Member Plan",
         "fields":{
            "Name":"Aetna PPO",
            "MemberNumber":"2345678"
         }
      },
      {
         "detailType":"Based On",
         "detailRecordType":"Health Condition",
         "fields":{
            "Condition Status":"Condition",
            "Diagnostic Status":"Status"
         }
      }
   ],
   "referralNotes":"This is an urgent request",
   "referral":{
      "fields":{
         "PatientInstruction":"Need Appointment ASAP.",
         "Priority":"Urgent"
      }
   }
}
```

Here's an example request to create a patient referral with the provided performers and requesters in the OOTB guest web form.

```
{
   "captchaToken": {
        "type": "ReCaptcha",
        "token":
"09APYnBZUChiG3s985dvsz9eHvoAMIoa6lB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebgl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",

        "siteKeyDeveloperName": "GoogleSiteKey"
    },
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
```

```
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`captchaToken`	Captcha Token Input	Google captcha verification token. Because the referral information comes from a web form, this API expects a captcha token for security reasons. The	Required	60.0

Name	Type	Description	Required or Optional	Available Version
		guest referral API calls the Google API to verify the provided captcha. A Google captcha token is valid only for 2 minutes.		
`patient`	Record Fields Input[]	Account details of the patient being referred.	Required	60.0
`performer`	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	60.0
`referral`	Record Fields Input[]	Referral information.	Required	60.0
`referralDetails`	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	60.0
`referralNotes`	String	Referral notes.	Optional	60.0
`requester`	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a `CareRegisteredDevice` object. If the requester is new, provide information to create an account.	Optional	60.0

Response body for POST

Guest Referral Output

Identity Verification

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

Available resources are:

Resource	Description
/connect/identity-verification/build-context/${processDefinitionName}	Build the context required to perform identity verification.
/connect/identity-verification/verification	Verify the caller's identity.
/connect/identity-verification/search	Search the Salesforce record to verify a caller's identity.

Build Identity Verification Context

Build the context required to perform identity verification.

Identity Verification

Verify the caller's identity.

Identity Verification Search

Search the Salesforce record to verify a caller's identity.

Build Identity Verification Context

Build the context required to perform identity verification.

Resource

```
/connect/identity-verification/build-context/${processDefinitionName}
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X
/connect/identity-verification/build-context/SampleVerificationFlow
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{
   "objectName":"Account",
   "selectedRecordId":"001xx000003GZeFAAW"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The API name of the caller's object.	Optional	54.0
selectedRecordId	String	The record ID of the caller.	Optional	54.0

Response body for POST

Verification Context Output

JSON example


```
{
  "isSuccess" : true,
  "message" : "Build Context for Identity Verification API called successfully for
Process Definition: SampleVerificationFlow",
  "processDefinition" : {
    "layoutType" : "Tab",
    "processDetail" : [ {
      "dataSourceType" : "Salesforce",
      "optionalVerifierCount" : 1,
      "searchObjectName" : "Account",
      "searchResultUniqueIdField" : "Id",
      "searchSequenceNo" : 1,
      "searchType" : "Text-Based",
      "verificationProcessFieldList" : {
        "verificationProcessFields" : [ {
          "dataSourceType" : "Salesforce",
          "dataType" : "Name",
          "developerName" : "SampleAccountName",
          "fieldName" : "Name",
          "fieldType" : "optionalVerifier",
          "label" : "Account Name"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Text",
          "developerName" : "SampleAccountNumber",
          "fieldName" : "AccountNumber",
          "fieldType" : "optionalVerifier",
          "label" : "Account Number"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Phone",
          "developerName" : "SamplePhone",
          "fieldName" : "Phone",
          "fieldType" : "optionalVerifier",
          "label" : "Phone"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Text",
          "developerName" : "SamplePostalCode",
          "fieldName" : "BillingPostalCode",
          "fieldType" : "optionalVerifier",
          "label" : "Billing Zip/Postal Code"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Name",
          "developerName" : "SampleAccount",
          "fieldName" : "Name",
          "fieldType" : "resultField",
          "label" : "Account Name"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Text",
```

```
          "developerName" : "AccountNumberSample",
          "fieldName" : "AccountNumber",
          "fieldType" : "resultField",
          "label" : "Account Number"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Phone",
          "developerName" : "SamplePhoneNumber",
          "fieldName" : "Phone",
          "fieldType" : "resultField",
          "label" : "Phone"
        } ]
      }
    } ]
  },
  "selectedSearchResult" : {
    "selectedRecordObject" : [ ]
  },
  "verifiedResult" : {
    "optionalVerifiers" : [ ],
    "requiredVerifiers" : [ ]
  }
}
```

Identity Verification

Verify the caller's identity.

Resource

```
/connect/identity-verification/verification
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X
/connect/identity-verification/verification
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<verificationContext>
```

JSON example

```
{
   "processDefinition":{
      "layoutType":"Tab",
      "processDetail":{
         "processDetailList":[
```

```
{
   "verificationProcessFieldList":{
      "verificationProcessFields":[
            {
              "dataSourceType" : "Salesforce",
              "developerName" : "SampleAccountName",
              "fieldName" : "Name",
              "fieldType" : "optionalVerifier",
              "label" : "Account Name"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "SampleAccountNumber",
              "fieldName" : "AccountNumber",
              "fieldType" : "optionalVerifier",
              "label" : "Account Number"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "SamplePhone",
              "fieldName" : "Phone",
              "fieldType" : "optionalVerifier",
              "label" : "Phone"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "SamplePostalCode",
              "fieldName" : "BillingPostalCode",
              "fieldType" : "optionalVerifier",
              "label" : "Billing Zip/Postal Code"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "SampleAccount",
              "fieldName" : "Name",
              "fieldType" : "resultField",
              "label" : "Account Name"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "AccountNumberSample",
              "fieldName" : "AccountNumber",
              "fieldType" : "resultField",
              "label" : "Account Number"
            }, {
              "dataSourceType" : "Salesforce",
              "developerName" : "SamplePhoneNumber",
              "fieldName" : "Phone",
              "fieldType" : "resultField",
              "label" : "Phone"
            }
      ]
   },
   "searchType": "Text-Based",
   "searchSequenceNo": 1,
   "searchResultUniqueIdField": "Id",
   "searchObjectName": "Account",
   "optionalVerifierCount": 1,
   "dataSourceType": "Salesforce"
```

```
                }
            ]
        }
    },
    "selectedSearchResult":{
        "objectName":"Account",
        "selectedRecordId":"001RM00000141414",
        "selectedRecordObject":{
            "selectedRecordObjectList":[]
        }
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`processDefinition`	Process Definition Input	Represents the identity verification process definition.	Required	54.0
`selectedSearchResult`	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
`verifiedResult`	Verified Result Input	Represents the verified result. Note: Reserved for future use.	Optional	54.0

Response body for POST

Verification Context Output

JSON example

```
{
  "isSuccess" : true,
  "message" : "Fetched verification information successfully for User Id :
001RM00000141414.",
  "processDefinition" : {
    "layoutType" : "Tab",
    "processDetail" : [ {
      "dataSourceType" : "Salesforce",
      "optionalVerifierCount" : 1,
      "searchObjectName" : "Account",
      "searchResultUniqueIdField" : "Id",
      "searchSequenceNo" : 1,
      "searchType" : "Text-Based",
      "verificationProcessFieldList" : {
        "verificationProcessFields" : [ {
          "dataSourceType" : "Salesforce",
          "developerName" : "SampleAccountName",
          "fieldName" : "Name",
          "fieldType" : "optionalVerifier",
          "label" : "Account Name"
        }, {
```

```
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      } ]
    }
  } ]
},
"selectedSearchResult" : {
  "objectName" : "Account",
  "selectedRecordId" : "001RM00000141414",
  "selectedRecordObject" : [ {
    "developerName" : "SampleAccountName",
    "value" : "Joe Tester"
  }, {
    "developerName" : "SampleAccountNumber",
    "value" : "10014"
  }, {
    "developerName" : "SamplePhone",
    "value" : "6500000014"
  }, {
    "developerName" : "SamplePostalCode",
    "value" : "94566"
```

```
    }, {
      "developerName" : "SampleAccount",
      "value" : "Joe Tester"
    }, {
      "developerName" : "AccountNumberSample",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    } ]
  },
  "verifiedResult" : {
    "optionalVerifiers" : [ {
      "developerName" : "SampleAccountName",
      "verificationState" : ""
    }, {
      "developerName" : "SampleAccountNumber",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePhone",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePostalCode",
      "verificationState" : ""
    } ],
    "requiredVerifiers" : [ ]
  }
}
```

Identity Verification Search

Search the Salesforce record to verify a caller's identity.

Resource

```
/connect/identity-verification/search
```

Example URI

https://*yourInstance.salesforce.com*/services/data/*vXX.X*/connect/identity-verification/search

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<searchInput>
```

JSON example

```
{
   "searchTerm":"Joe Tester",
```

```
"verificationContext":{
   "processDefinition":{
      "processDetail":{
         "processDetailList":[
            {
               "verificationProcessFieldList":{
                  "verificationProcessFields":[
                        {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SampleAccountName",
                          "fieldName" : "Name",
                          "fieldType" : "optionalVerifier",
                          "label" : "Account Name"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SampleAccountNumber",
                          "fieldName" : "AccountNumber",
                          "fieldType" : "optionalVerifier",
                          "label" : "Account Number"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SamplePhone",
                          "fieldName" : "Phone",
                          "fieldType" : "optionalVerifier",
                          "label" : "Phone"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SamplePostalCode",
                          "fieldName" : "BillingPostalCode",
                          "fieldType" : "optionalVerifier",
                          "label" : "Billing Zip/Postal Code"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SampleAccount",
                          "fieldName" : "Name",
                          "fieldType" : "resultField",
                          "label" : "Account Name"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "AccountNumberSample",
                          "fieldName" : "AccountNumber",
                          "fieldType" : "resultField",
                          "label" : "Account Number"
                        }, {
                          "dataSourceType" : "Salesforce",
                          "developerName" : "SamplePhoneNumber",
                          "fieldName" : "Phone",
                          "fieldType" : "resultField",
                          "label" : "Phone"
                        }
                  ]
               },
               "searchType": "Text-Based",
               "searchSequenceNo": 1,
```

```
                    "searchResultUniqueIdField": "Id",
                    "searchObjectName": "Account",
                    "optionalVerifierCount": 1,
                    "dataSourceType": "Salesforce"
                }
            ]
        }
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`searchTerm`	String	The search term for the account to use when performing a search.	Required	54.0
`verificationContext`	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Response body for POST

Search Output

JSON example

```
{
  "isSuccess" : true,
  "message" : "Search is a success",
  "searchResult" : [ {
    "searchFields" : [ {
      "developerName" : "SamplePhone",
      "value" : "6500000014"
    }, {
      "developerName" : "AccountNumberSample",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    }, {
      "developerName" : "SampleAccount",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountName",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountNumber",
      "value" : "10014"
    }, {
      "developerName" : "SamplePostalCode",
      "value" : "94566"
```

```
    }, {
      "developerName" : "Id",
      "value" : "001RM00000141414"
    } ]
  } ],
  "searchResultHeader" : [ {
    "dataType" : "Phone",
    "developerName" : "SamplePhone",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Text",
    "developerName" : "AccountNumberSample",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Phone",
    "developerName" : "SamplePhoneNumber",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccount",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccountName",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Text",
    "developerName" : "SampleAccountNumber",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Text",
    "developerName" : "SamplePostalCode",
    "displayLabel" : "Billing Zip/Postal Code"
  }, {
    "dataType" : "Lookup",
    "developerName" : "Id",
    "displayLabel" : "Account ID"
  } ]
}
```


Benefit Verification

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record page.

Benefits Verification API Call

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

Benefits Verification Input

This is the input structure of a Verify Benefits API call.

Benefits Verification Request

This is what a Verify Benefits request looks like.

Benefits Verification Output
This is the content of the output from running the Verify Benefits API call.

Benefits Verification Response
This is the content of the response from a Verify Benefits API call.

Benefits Verification API Call

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

Resource

```
/connect/health/benefitsverification/verifyBenefits
```

Available version
53.0

Requires Chatter
No

HTTP methods
POST

Response body for POST
Benefits Verification Output on page 1819

Benefits Verification Input

This is the input structure of a Verify Benefits API call.

Root XML tag
`inputData`

JSON example

Properties

Name	Type	Description	Required or Optional	Available Version
benefitsVerificationRequests	Benefits Verification Request on page 1818[]	List of Benefits Verification Requests		53.0

Benefits Verification Request

This is what a Verify Benefits request looks like.

Properties

Name	Type	Description	Required or Optional	Available Version
encounterDate	String	Encounter Date		53.0
memberAccountId	String	Member Account Id		53.0

Name	Type	Description	Required or Optional	Available Version
memberPlanId	String	Member Plan Id		53.0
providerNpi	String	Provider Npi		53.0
providerOrganizationName	String	Provider Organization Name		53.0
providerType	String	Provider Type		53.0
serviceTypeCodes	String[]	Service Type Codes		53.0

Benefits Verification Output

This is the content of the output from running the Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
benefitsVerificationResponses	Benefits Verification Response on page 1819[]	Benefits Verification Responses	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Benefits Verification Response

This is the content of the response from a Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
careBenefitVerifyRequestId	String	Care Benefit Verify Request Id	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
coverageBenefitId	String	Coverage Benefit Id	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Intelligent Document Management

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

Currently, a user can use the manual flow from the user interface to create records in the target Salesforce objects. A user can create target records based on the content document records or received document records using:

- Transform Document—Transform the received document to create a record in the target Salesforce object.
- Review Document—When the transformed document is used to create the target record, users can review the document for any conflicts, choose to resolve the conflicts, and update the document.

With the Intelligent Document Automation APIs, you can automate the process of getting the mappings between the values of the keys extracted from the content document and the Salesforce object fields, and create a record in the target Salesforce object.

Before using the APIs, perform AWS text extraction from the content document record or received document record by using the POST request on the OCR Text Extraction resource.

Supported Salesforce Objects

Account, BusinessMilestone, Case, Contact, CareDiagnosis, CareRequest, CareRequestDrug, CareRequestExtension, CareRequestItem, CareProgramEnrollee, Lead, Opportunity, Visit, and custom objects.

Special Access Rules

To use these resources, you must have the HealthCloud, DocumentChecklist, and AWSTextract1000LimitAddOn licenses.

Available Resources

Resource	Description
`/connect/form-reader/contentDocuments/${contentDocumentId}/record`	Create records in Salesforce objects using a document based on a content document record.
`/connect/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}`	Update an existing record in a Salesforce object using a document based on a content document record.
`/connect/form-reader/receivedDocuments/${receivedDocumentId}/record`	Create records in Salesforce objects using a document based on a received document record.
`/connect/form-reader/receivedDocuments/${receivedDocumentId}/record/${targetRecordId}`	Update an existing record in a Salesforce object using a document based on a received document record.
`/connect/document-automation/contentDocuments/${contentDocumentId}/linkedObjects/${linkedObjectId}`	Split a document and attach one or more pages from the transformed document to Salesforce records.

Record Creation with Content Documents

Create records in Salesforce objects using a document based on a content document record.

Record Creation with Received Documents

Create records in Salesforce objects using a document based on a received document record.

Record Update with Content Documents

Update an existing record in a Salesforce object using a document based on a content document record.

Record Update with Received Documents

Update an existing record in a Salesforce object using a document based on a received document record.

Split Documents

Split a document and attach one or more pages from the transformed document to Salesforce records.

Record Creation with Content Documents

Create records in Salesforce objects using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/${contentDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/form-reader/contentDocuments/069xx0000004D1sAAE/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<DocumentProcessInput>
```

JSON example for POST

```
{
  "objectApiName": "Account",
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 50,
  "ignoreFieldValueConflict": false,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  },
  "additionalFields": {
    "additionalFieldMap": {
      "AccountNumber": "9090909"
    }
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		which are not present in the Intelligent Form Reader field mappings.		
`attachDocument`	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`documentTypeId`	String	ID of the document type for the document checklist item.	Optional	55.0
`fieldsWithoutConflictList`	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
`ignoreFieldValueConflict`	Boolean	Indicates whether to ignore conflicts in OCR (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`linkedObjectId`	String	ID of the linked object record.	Optional	55.0
`objectApiName`	String	API name of the target object in which you want to create or update a record.	Optional	55.0
`overrideConfidenceScoreThreshold`	Integer	Conflict confidence score threshold value for the extracted value. Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
`recordTypeId`	String	ID of the record type of the target object.	Optional	55.0
`templateApiName`	String	API name of the document template to retrieve.	Optional	59.0

Response body for POST

Document Process Output

Record Creation with Received Documents

Create records in Salesforce objects using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/form-reader/receivedDocuments/0ioxx0000000001AAA/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<DocumentProcessInput>
```

JSON example for POST

```
{
  "objectApiName": "Account",
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 50,
  "ignoreFieldValueConflict": false,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  },
  "additionalFields": {
    "additionalFieldMap": {
      "AccountNumber": "9090909"
    }
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		document to the target object (`true`) or not (`false`). Default value is `false`.		
`documentTypeId`	String	ID of the document type for the document checklist item.	Optional	55.0
`fieldsWithoutConflictList`	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
`ignoreFieldValueConflict`	Boolean	Indicates whether to ignore conflicts in OCR (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`linkedObjectId`	String	ID of the linked object record.	Optional	55.0
`objectApiName`	String	API name of the target object in which you want to create or update a record.	Optional	55.0
`overrideConfidenceScoreThreshold`	Integer	Conflict confidence score threshold value for the extracted value. Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
`recordTypeId`	String	ID of the record type of the target object.	Optional	55.0
`templateApiName`	String	API name of the document template to retrieve.	Optional	59.0

Response body for POST

Document Process Output

Record Update with Content Documents

Update an existing record in a Salesforce object using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Available version
55.0

Requires Chatter
No

HTTP methods
PATCH

Request body for PATCH

Root XML tag
`<DocumentProcessInput>`

JSON example for PATCH

```
{
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 100,
  "ignoreFieldValueConflict": false,
  "attachDocument": true,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalFields`	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
`attachDocument`	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`documentTypeId`	String	ID of the document type for the document checklist item.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
`fieldsWithoutConflictList`	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
`ignoreFieldValueConflict`	Boolean	Indicates whether to ignore conflicts in OCR (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`linkedObjectId`	String	ID of the linked object record.	Optional	55.0
`objectApiName`	String	API name of the target object in which you want to create or update a record.	Optional	55.0
`overrideConfidenceScoreThreshold`	Integer	Conflict confidence score threshold value for the extracted value. Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
`recordTypeId`	String	ID of the record type of the target object.	Optional	55.0
`templateApiName`	String	API name of the document template to retrieve.	Optional	59.0

Response body for PATCH

Document Process Output

Record Update with Received Documents

Update an existing record in a Salesforce object using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/form-reader/receivedDocuments/0ioxx0000000001AAA/record/001xx000003GavnAAC
```

Available version

55.0

Requires Chatter

No

HTTP methods

PATCH

Request body for PATCH

Root XML tag

```
<DocumentProcessInput>
```

JSON example for POST

```
{
  "documentTypeId": "0dexx0000000001",
  "overrideConfidenceScoreThreshold": 100,
  "ignoreFieldValueConflict": false,
  "attachDocument": true,
  "fieldsWithoutConflictList": {
    "noConflictFields": [
      {
        "field": "name"
      },
      {
        "field": "accountnumber"
      }
    ]
  }
  "templateApiName": "sample_template"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalFields`	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
`attachDocument`	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`documentTypeId`	String	ID of the document type for the document checklist item.	Optional	55.0
`fieldsWithoutConflictList`	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
`ignoreFieldValueConflict`	Boolean	Indicates whether to ignore conflicts in OCR (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`linkedObjectId`	String	ID of the linked object record.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
`objectApiName`	String	API name of the target object in which you want to create or update a record.	Optional	55.0
`overrideConfidenceScoreThreshold`	Integer	Conflict confidence score threshold value for the extracted value. Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
`recordTypeId`	String	ID of the record type of the target object.	Optional	55.0
`templateApiName`	String	API name of the document template to retrieve.	Optional	59.0

Response body for PATCH

Document Process Output

Split Documents

Split a document and attach one or more pages from the transformed document to Salesforce records.

For example, suppose you receive a fax containing multiple patients' documents in a single scanned copy. As needed, separate the document pages and attach the split documents to the patient's record.

Resource

```
/connect/document-automation/contentDocuments/${contentDocumentId}/linkedObjects/${linkedObjectId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/document-automation/contentDocuments/0ioRM0000004CqTYAU/linkedObjects/0OxRM0000004CqTYAU
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Parameters for POST

Parameter Name	Type	Description	Required or Optional	Available Version
`contentDocumentID`	String	The ID of the content document to be split.	Required	55.0
`linkedObjectID`	String	The ID of the linked object with which the split document must be associated. This is	Required	55.0

Parameter Name	Type	Description	Required or Optional	Available Version
		the ID of the DocumentChecklistItem object for Salesforce.		

Request body for POST

Root XML tag

```
<DocumentManagementInput>
```

JSON example

```
{
    "pageSpecificationList": {
        "pageSpecifications": [
            {
                "page":1,
                "rotation":0,
                "addToTargetFile":"true"
            },
            {
                "page":2,
                "rotation":0,
                "addToTargetFile":"true"
            }
        ]
    },
    "linkedObjectFieldsMap" : {
        "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx00000000ODAAY"}
    },
    "isOcrRequested" : true
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`isOcrRequested`	Boolean	Indicates whether OCR is required to process the content document (`true`) or not (`false`). By default, OCR is performed on the first five pages of the content document. Note: Set this field value to true to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
`linkedObjectFieldsMap`	Map<String, String>	Represents the map that contains the linked object fields. For example, the	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		linked object is the Document Checklist Item for Salesforce.		
pageSpecificationList	Page Specification List Input[]	The page specifications list representation.	Required	55.0
targetFileName	String	The name of the target file that is created from the split document.	Optional	55.0

Response body for POST

Document Management Result

Medication Statements

Use these resources to create a medication statement or update an existing medication statement for a patient.

Medication statement represents a record of medication that the patient is currently taking or has taken in the past.

Available resources are:

Resource	Description
/connect/health/clinical/patients/${patientId}/medication-statement	Create a medication statement for a patient.
/connect/health/clinical/patients/${patientId}/medication-statement/${medicationStatementId}	Update an existing medication statement for a patient.

Medication Statements (POST)

Create medication statements for a patient.

Medication Statements (PUT)

Update existing medication statements for a patient.

Medication Statements (POST)

Create medication statements for a patient.

Resource

```
/connect/health/clinical/patients/${patientId}/medication-statement
```

Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/
health/clinical/patients/001RM000005Il81YAC/medication-statement
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
   "medicationStatement":{
      "identifier":[
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number",
               "coding":[
                  {
                     "display":"Passport number",
                     "code":"PPN",
                     "isActive":true,
                     "use":"Identifier"
                  }
               ]
            },
            "value":"ABCD5678",
            "use":"Official",
            "periodStart":"1998-05-26T15:40:30.000Z",
            "periodEnd":"2021-08-09T15:40:30.000Z",
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
         },
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number1",
               "coding":[
                  {
                     "display":"Passport number",
                     "code":"PPN",
                     "isActive":true,
                     "use":"Identifier"
                  }
               ]
            },
            "value":"ABCD5678B",
            "use":"Official",
            "periodStart":"1998-05-26T15:40:30.000Z",
```

```
            "periodEnd":"2021-08-09T15:40:30.000Z",
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
         }
      ],
      "basedOn":[
         {
            "referenceResource":"MedicationRequest",
            "referenceId":"",
            "salesforceId":"0kmRM0000004CHMYA2",
            "relationship":""
         },
         {
            "referenceResource":"MedicationRequest",
            "referenceId":"",
            "salesforceId":"0kmRM0000004CHMYA2",
            "relationship":""
         }
      ],
      "partOf":[
         {
            "referenceResource":"MedicationStatement",
            "salesforceId":"0juRM00000000PzYAI",
            "relationship":""
         },
         {
            "referenceResource":"Procedure",
            "referenceId":"",
            "salesforceId":"0jQRM0000004CNU2A2",
            "relationship":""
         },
         {
            "referenceResource":"Observation",
            "referenceId":"",
            "salesforceId":"0hIRM0000004CsM2AU",
            "relationship":""
         },
         {
            "referenceResource":"MedicationDispense",
            "referenceId":"",
            "salesforceId":"0NBRM0000004CGx4AM",
            "relationship":""
         },
         {
            "referenceResource":"MedicationDispense",
            "referenceId":"",
            "salesforceId":"0NBRM00000000Jz4AI",
            "relationship":""
         },
         {
            "referenceResource":"MedicationDispense",
            "referenceId":"",
            "salesforceId":"0NBRM0000004CGx4AM",
```

```
            "relationship":""
         }
      ],
      "status":"active",
      "statusReason":[
         {
            "codeableConcept":{
               "text":"Burn of Ear status reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"1234995607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         },
         {
            "codeableConcept":{
               "text":"Burn of Ear status reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"1234785607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         }
      ],
      "category":"Inpatient",
      "medication":{
         "medicationReference":{
            "referenceResource":"Medication",
            "referenceId":"",
            "salesforceId":"0itRM0000004CUkYAM",
            "relationship":""
         }
      },
      "context":{
```

```
      "referenceResource":"Encounter",
      "referenceId":"",
      "salesforceId":"0kGRM0000004CWZ2A2",
      "relationship":""
   },
   "effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
   "effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
   "dateAsserted":"2012-07-26T15:40:30.000Z",
   "informationSource":{
      "referenceResource":"Patient",
      "referenceId":"",
      "relationship":"",
      "salesforceId":"001RM000005EBfKYAW"
   },
   "derivedFrom":[
      {
         "referenceResource":"MedicationRequest",
         "referenceId":"",
         "salesforceId":"0kmRM0000004CHMYA2",
         "relationship":""
      },
      {
         "referenceResource":"MedicationRequest",
         "referenceId":"",
         "salesforceId":"0kmRM0000004CHMYA2",
         "relationship":""
      },
      {
         "referenceResource":"Procedure",
         "referenceId":"",
         "salesforceId":"0jQRM0000004CNU2A2",
         "relationship":""
      },
      {
         "referenceResource":"ServiceRequest",
         "referenceId":"",
         "salesforceId":"0jyRM000000000aYAA",
         "relationship":""
      },
      {
         "referenceResource":"MedicationDispense",
         "referenceId":"",
         "salesforceId":"0NBRM0000004CGx4AM",
         "relationship":""
      },
      {
         "referenceResource":"MedicationStatement",
         "referenceId":"",
         "salesforceId":"0juRM00000000TSYAY",
         "relationship":""
      },
      {
         "referenceResource":"Observation",
         "referenceId":"",
```

```
            "salesforceId":"0hIRM0000004CsM2AU",
            "relationship":""
         },
         {
            "referenceResource":"Condition",
            "salesforceId":"0j4RM0000004CJXYA2",
            "relationship":""
         },
         {
            "referenceResource":"DiagnosticReport",
            "salesforceId":"0lQRM000000000k2AA",
            "relationship":""
         }
      ],
      "reasonCode":[
         {
            "salesforceId":"0iPRM0000004CuR2AU"
         },
         {
            "codeableConcept":{
               "text":"Burn of Ear sdfstatus reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"12345dsn607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         }
      ],
      "reasonReference":[
         {
            "referenceResource":"Condition",
            "salesforceId":"0j4RM0000004CJXYA2",
            "relationship":""
         },
         {
            "referenceResource":"Observation",
            "salesforceId":"0hIRM0000004CsM2AU",
            "relationship":""
         },
         {
            "referenceResource":"DiagnosticReport",
            "salesforceId":"0lQRM000000000k2AA",
            "relationship":""
         }
```

```
],
"sourceSystem":"http://sfdc.co",
"sourceSystemId":"567890",
"sourceSystemModified":"2012-07-26T15:40:30.000Z",
"dosage":[
   {
      "sequence":"10.0",
      "text":"commentsText",
      "additionalInstruction":"Additioanl Instructions",
      "patientInstruction":"Patient Instructions",
      "asNeeded":"true",
      "site":{
         "codeableConcept":{
            "text":"Burn of Ear route2",
            "coding":[
               {
                  "display":"Burn of ear route2",
                  "code":"61234567002",
                  "system":"http://sfdc.co",
                  "version":"2.16.840.1.113883.6.96",
                  "isActive":true,
                  "isPrimary":true,
                  "use":"Clinical",
                  "userSelected":true,
                  "startDate":"1993-11-09T15:40:30.000Z",
                  "endDate":"2021-08-24T17:00:00.000Z"
               }
            ]
         }
      },
      "route":{
         "codeableConcept":{
            "text":"Burn of Ear route",
            "coding":[
               {
                  "display":"Burn of ear route",
                  "code":"12344456700",
                  "system":"http://sfdc.co",
                  "version":"2.16.840.1.113883.6.96",
                  "isActive":true,
                  "isPrimary":true,
                  "use":"Clinical",
                  "userSelected":true,
                  "startDate":"1993-11-09T15:40:30.000Z",
                  "endDate":"2021-08-24T17:00:00.000Z"
               }
            ]
         }
      },
      "method":{
         "codeableConcept":{
            "text":"Burn of Ear Method",
            "coding":[
               {
```

```
                    "display":"Burn of ear",
                    "code":"12345637777",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                }
            ]
        }
    },
    "doseAndRate":{
        "type":"Ordered",
        "dose":{
            "dosageQuantityType":"Dose",
            "dosageQuantityNumerator":"10",
            "dosageQuantityDenominator":"20",
            "dosageUnit":{
                "unitOfMeasure":{
                    "unitCode":"MGTttest",
                    "description":"MG description",
                    "type":"Custom"
                }
            }
        },
        "rate":{
            "dosageRateType":"Frequency Ratio",
            "dosageRateNumerator":"2",
            "dosageRateDenominator":"3",
            "dosageRateUnit":{
                "unitOfMeasure":{
                    "unitCode":"MGTeste2",
                    "description":"MG description2",
                    "type":"Custom"
                }
            }
        }
    },
    "sourceSystem":"http://sfdc.co",
    "sourceSystemId":"567890",
    "sourceSystemModified":"2012-07-26T15:40:30.000Z"
},
{
    "sequence":"100.0",
    "text":"commentsText2",
    "additionalInstruction":"Additioanl Instructions2",
    "patientInstruction":"Patient Instructions2",
    "asNeeded":"false",
    "site":{
        "codeableConcept":{
            "text":"Burn of Ear route2",
```

```
            "coding":[
               {
                  "display":"Burn of ear route2",
                  "code":"12345674002",
                  "system":"http://sfdc.co",
                  "version":"2.16.840.1.113883.6.96",
                  "isActive":true,
                  "isPrimary":true,
                  "use":"Clinical",
                  "userSelected":true,
                  "startDate":"1993-11-09T15:40:30.000Z",
                  "endDate":"2021-08-24T17:00:00.000Z"
               }
            ]
         }
      },
      "route":{
         "codeableConcept":{
            "text":"Burn of Ear route2",
            "coding":[
               {
                  "display":"Burn of ear route2",
                  "code":"12345670032",
                  "system":"http://sfdc.co",
                  "version":"2.16.840.1.113883.6.96",
                  "isActive":true,
                  "isPrimary":true,
                  "use":"Clinical",
                  "userSelected":true,
                  "startDate":"1993-11-09T15:40:30.000Z",
                  "endDate":"2021-08-24T17:00:00.000Z"
               }
            ]
         }
      },
      "method":{
         "codeableConcept":{
            "text":"Burn of Ear Method2",
            "coding":[
               {
                  "display":"Burn of ear Method2",
                  "code":"1234567777577",
                  "system":"http://sfdc.co",
                  "version":"2.16.840.1.113883.6.96",
                  "isActive":true,
                  "isPrimary":true,
                  "use":"Clinical",
                  "userSelected":true,
                  "startDate":"1993-11-09T15:40:30.000Z",
                  "endDate":"2021-08-24T17:00:00.000Z"
               }
            ]
         }
      },
```

```
            "doseAndRate":{
               "type":"Ordered",
               "dose":{
                  "dosageQuantityType":"Dose",
                  "dosageQuantityNumerator":"100",
                  "dosageQuantityDenominator":"200",
                  "dosageUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest23",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               },
               "rate":{
                  "dosageRateType":"Frequency Ratio",
                  "dosageRateNumerator":"200",
                  "dosageRateDenominator":"300",
                  "dosageRateUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest24",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               }
            },
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModified":"2012-07-26T15:40:30.000Z"
         }
      ]
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Response body for POST

Medication Statement Output

Medication Statements (PUT)

Update existing medication statements for a patient.

Resource

```
/connect/health/clinical/patients/${patientId}/medication-statement/${medicationStatementId}
```

Example

```
https://yourInstance.salesforce.com/services/data/v55.0/connect/
health/clinical/patients/001RM000005PF3BYAW/medication-statement/0juRM00000000dDYAQ
```

Available version

55.0

Requires Chatter

No

HTTP methods

PUT

Request body for PUT

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
   "medicationStatement":{
      "identifier":[
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number",
               "coding":[
                  {
                     "display":"Passport number",
                     "code":"PPN",
                     "isActive":true,
                     "use":"Identifier"
                  }
               ]
            },
            "value":"ABCD5678",
            "use":"Official",
            "periodStart":"1998-05-26T15:40:30.000Z",
            "periodEnd":"2021-08-09T15:40:30.000Z",
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
         },
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number1",
               "coding":[
                  {
```

```
                "display":"Passport number",
                "code":"PPN",
                "isActive":true,
                "use":"Identifier"
            }
         ]
      },
      "value":"ABCD5678B",
      "use":"Official",
      "periodStart":"1998-05-26T15:40:30.000Z",
      "periodEnd":"2021-08-09T15:40:30.000Z",
      "sourceSystem":"http://sfdc.co",
      "sourceSystemId":"567890",
      "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
   }
],
"basedOn":[
   {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
   },
   {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
   }
],
"partOf":[
   {
      "referenceResource":"MedicationStatement",
      "salesforceId":"0juRM00000000PzYAI",
      "relationship":""
   },
   {
      "referenceResource":"Procedure",
      "referenceId":"",
      "salesforceId":"0jQRM0000004CNU2A2",
      "relationship":""
   },
   {
      "referenceResource":"Observation",
      "referenceId":"",
      "salesforceId":"0hIRM0000004CsM2AU",
      "relationship":""
   },
   {
      "referenceResource":"MedicationDispense",
      "referenceId":"",
      "salesforceId":"0NBRM0000004CGx4AM",
      "relationship":""
   },
```

```
        {
           "referenceResource":"MedicationDispense",
           "referenceId":"",
           "salesforceId":"0NBRM00000000Jz4AI",
           "relationship":""
        },
        {
           "referenceResource":"MedicationDispense",
           "referenceId":"",
           "salesforceId":"0NBRM0000004CGx4AM",
           "relationship":""
        }
     ],
     "status":"active",
     "statusReason":[
        {
           "codeableConcept":{
              "text":"Burn of Ear status reason",
              "coding":[
                 {
                    "display":"Burn of status reasonn ear",
                    "code":"1234995607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                 }
              ]
           }
        },
        {
           "codeableConcept":{
              "text":"Burn of Ear status reason",
              "coding":[
                 {
                    "display":"Burn of status reasonn ear",
                    "code":"1234785607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                 }
              ]
           }
        }
     ],
```

```
"category":"Inpatient",
"medication":{
   "medicationReference":{
      "referenceResource":"Medication",
      "referenceId":"",
      "salesforceId":"0itRM0000004CUkYAM",
      "relationship":""
   }
},
"context":{
   "referenceResource":"Encounter",
   "referenceId":"",
   "salesforceId":"0kGRM0000004CWZ2A2",
   "relationship":""
},
"effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
"effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
"dateAsserted":"2012-07-26T15:40:30.000Z",
"informationSource":{
   "referenceResource":"Patient",
   "referenceId":"",
   "relationship":"",
   "salesforceId":"001RM000005EBfKYAW"
},
"derivedFrom":[
   {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
   },
   {
      "referenceResource":"MedicationRequest",
      "referenceId":"",
      "salesforceId":"0kmRM0000004CHMYA2",
      "relationship":""
   },
   {
      "referenceResource":"Procedure",
      "referenceId":"",
      "salesforceId":"0jQRM0000004CNU2A2",
      "relationship":""
   },
   {
      "referenceResource":"ServiceRequest",
      "referenceId":"",
      "salesforceId":"0jyRM000000000aYAA",
      "relationship":""
   },
   {
      "referenceResource":"MedicationDispense",
      "referenceId":"",
      "salesforceId":"0NBRM0000004CGx4AM",
      "relationship":""
```

```
        },
        {
           "referenceResource":"MedicationStatement",
           "referenceId":"",
           "salesforceId":"0juRM00000000TSYAY",
           "relationship":""
        },
        {
           "referenceResource":"Observation",
           "referenceId":"",
           "salesforceId":"0hIRM0000004CsM2AU",
           "relationship":""
        },
        {
           "referenceResource":"Condition",
           "salesforceId":"0j4RM0000004CJXYA2",
           "relationship":""
        },
        {
           "referenceResource":"DiagnosticReport",
           "salesforceId":"0lQRM000000000k2AA",
           "relationship":""
        }
     ],
     "reasonCode":[
        {
           "salesforceId":"0iPRM0000004CuR2AU"
        },
        {
           "codeableConcept":{
              "text":"Burn of Ear sdfstatus reason",
              "coding":[
                 {
                    "display":"Burn of status reasonn ear",
                    "code":"12345dsn607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                 }
              ]
           }
        }
     ],
     "reasonReference":[
        {
           "referenceResource":"Condition",
           "salesforceId":"0j4RM0000004CJXYA2",
           "relationship":""
        },
```

```
        {
           "referenceResource":"Observation",
           "salesforceId":"0hIRM0000004CsM2AU",
           "relationship":""
        },
        {
           "referenceResource":"DiagnosticReport",
           "salesforceId":"0lQRM000000000k2AA",
           "relationship":""
        }
     ],
     "sourceSystem":"http://sfdc.co",
     "sourceSystemId":"567890",
     "sourceSystemModified":"2012-07-26T15:40:30.000Z",
     "dosage":[
        {
           "sequence":"10.0",
           "text":"commentsText",
           "additionalInstruction":"Additioanl Instructions",
           "patientInstruction":"Patient Instructions",
           "asNeeded":"true",
           "site":{
              "codeableConcept":{
                 "text":"Burn of Ear route2",
                 "coding":[
                    {
                       "display":"Burn of ear route2",
                       "code":"61234567002",
                       "system":"http://sfdc.co",
                       "version":"2.16.840.1.113883.6.96",
                       "isActive":true,
                       "isPrimary":true,
                       "use":"Clinical",
                       "userSelected":true,
                       "startDate":"1993-11-09T15:40:30.000Z",
                       "endDate":"2021-08-24T17:00:00.000Z"
                    }
                 ]
              }
           },
           "route":{
              "codeableConcept":{
                 "text":"Burn of Ear route",
                 "coding":[
                    {
                       "display":"Burn of ear route",
                       "code":"12344456700",
                       "system":"http://sfdc.co",
                       "version":"2.16.840.1.113883.6.96",
                       "isActive":true,
                       "isPrimary":true,
                       "use":"Clinical",
                       "userSelected":true,
                       "startDate":"1993-11-09T15:40:30.000Z",
```

```
                "endDate":"2021-08-24T17:00:00.000Z"
            }
         ]
      }
   },
   "method":{
      "codeableConcept":{
         "text":"Burn of Ear Method",
         "coding":[
            {
               "display":"Burn of ear",
               "code":"12345637777",
               "system":"http://sfdc.co",
               "version":"2.16.840.1.113883.6.96",
               "isActive":true,
               "isPrimary":true,
               "use":"Clinical",
               "userSelected":true,
               "startDate":"1993-11-09T15:40:30.000Z",
               "endDate":"2021-08-24T17:00:00.000Z"
            }
         ]
      }
   },
   "doseAndRate":{
      "type":"Ordered",
      "dose":{
         "dosageQuantityType":"Dose",
         "dosageQuantityNumerator":"10",
         "dosageQuantityDenominator":"20",
         "dosageUnit":{
            "unitOfMeasure":{
               "unitCode":"MGTttest",
               "description":"MG description",
               "type":"Custom"
            }
         }
      },
      "rate":{
         "dosageRateType":"Frequency Ratio",
         "dosageRateNumerator":"2",
         "dosageRateDenominator":"3",
         "dosageRateUnit":{
            "unitOfMeasure":{
               "unitCode":"MGTeste2",
               "description":"MG description2",
               "type":"Custom"
            }
         }
      }
   },
   "sourceSystem":"http://sfdc.co",
   "sourceSystemId":"567890",
   "sourceSystemModified":"2012-07-26T15:40:30.000Z"
```

```
        },
        {
           "sequence":"100.0",
           "text":"commentsText2",
           "additionalInstruction":"Additioanl Instructions2",
           "patientInstruction":"Patient Instructions2",
           "asNeeded":"false",
           "site":{
              "codeableConcept":{
                 "text":"Burn of Ear route2",
                 "coding":[
                    {
                       "display":"Burn of ear route2",
                       "code":"12345674002",
                       "system":"http://sfdc.co",
                       "version":"2.16.840.1.113883.6.96",
                       "isActive":true,
                       "isPrimary":true,
                       "use":"Clinical",
                       "userSelected":true,
                       "startDate":"1993-11-09T15:40:30.000Z",
                       "endDate":"2021-08-24T17:00:00.000Z"
                    }
                 ]
              }
           },
           "route":{
              "codeableConcept":{
                 "text":"Burn of Ear route2",
                 "coding":[
                    {
                       "display":"Burn of ear route2",
                       "code":"12345670032",
                       "system":"http://sfdc.co",
                       "version":"2.16.840.1.113883.6.96",
                       "isActive":true,
                       "isPrimary":true,
                       "use":"Clinical",
                       "userSelected":true,
                       "startDate":"1993-11-09T15:40:30.000Z",
                       "endDate":"2021-08-24T17:00:00.000Z"
                    }
                 ]
              }
           },
           "method":{
              "codeableConcept":{
                 "text":"Burn of Ear Method2",
                 "coding":[
                    {
                       "display":"Burn of ear Method2",
                       "code":"1234567777577",
                       "system":"http://sfdc.co",
                       "version":"2.16.840.1.113883.6.96",
```

```
                        "isActive":true,
                        "isPrimary":true,
                        "use":"Clinical",
                        "userSelected":true,
                        "startDate":"1993-11-09T15:40:30.000Z",
                        "endDate":"2021-08-24T17:00:00.000Z"
                     }
                  ]
               }
            },
            "doseAndRate":{
               "type":"Ordered",
               "dose":{
                  "dosageQuantityType":"Dose",
                  "dosageQuantityNumerator":"100",
                  "dosageQuantityDenominator":"200",
                  "dosageUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest23",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               },
               "rate":{
                  "dosageRateType":"Frequency Ratio",
                  "dosageRateNumerator":"200",
                  "dosageRateDenominator":"300",
                  "dosageRateUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest24",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               }
            },
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModified":"2012-07-26T15:40:30.000Z"
         }
      ]
   }
}
```


Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Response body for PUT
Medication Statement Update Output

Omniscript

Get the discovery framework structure stored as OmniProcess.

Use this API to get the assessment form layout and submit the assessment data through any custom-built UI. You can show the questionnaire form, capture assessment responses, and save the assessment.

Resource

```
/connect/omniscript/omniScriptId
```

The `omniScriptId` property is the ID of the Omniscript to get the discovery framework structure stored as an OmniProcess.

Resource example

```
https://yourInstance.salesforce.com/services/data/v60.0/connect/omniscript/CreditCard_DisputeTransaction_English_1?customType=DiscoveryFramework
```

Available version
60.0

HTTP methods
GET

Request parameters for GET

Parameter Name	Type	Description	Required or Optional	Available Version
`customType`	String	Custom type of Omniscript. For example, Discovery Framework.	Required	60.0

Response body for GET
Omniscript Output

Patients

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making multiple separate calls to the objects in Salesforce.

Note: We recommend limiting the number of concurrent requests in your org to five. If you exceed this number, the Patients API request can fail.

The update request deletes all child records associated with a patient and recreates them. For example, when you update a patient record having three PersonName records and five Identifier records as child records, the API first deletes all the PersonName and Identifier child records and then reinserts them. If something goes wrong while updating data, the API rolls back to prevent leaving orphan records behind.

Resource for POST

```
/connect/health/patients
```

Resource for GET, PUT

```
/connect/health/patients/${patientId}
```

Example URI

```
/services/data/v53.0/connect/health/patients/001x0000005CQbtAAG
```

Available version

53.0

Requires Chatter

No

HTTP methods

GET, POST, PUT

Response body for GET

Patient Get Output

Request body for POST and PUT

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
            "use": "Identifier"
          }
        ]
      },
      "value": "ABCD5678XYZ"
    }
  ],
  "name": [
    {
      "use": "alias",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",
      "prefix": "Mr.",
      "suffix": "Sr."
    }
  ],
  "communication": [
    {
```

```
    "language": "English",
    "preferenceRank": 1
  }
],
"address": [
  {
    "use": "temp",
    "type": "postal",
    "line": "Green Household"
  }
],
"telecom": [
  {
    "system": "email",
    "value": "a@bc.com"
  }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
  {
    "relationship": {
      "coding": [
        {
          "display": "Partner"
        }
      ]
    },
    "name": {
      "use": "Temp",
      "text": "Shawna Green",
      "family": "Green",
      "given": "Shawna",
      "prefix": "Mrs.",
      "suffix": "Jr."
    },
    "telecom": [
      {
        "system": "email",
        "value": "c@de.com"
      },
      {
        "system": "phone",
        "value": "12345678",
        "use": "temp",
        "rank": 1
      }
    ],
    "address": {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    }
```

```
    }
  ],
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`active`	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
`additional Information`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`address`	FHIR Address Input[]	The address of the patient.	Optional	53.0
`birthDate`	String	The date of birth of the patient.	Optional	53.0
`communication`	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
`contact`	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
`deceased DateTime`	String	The date and time of the patient's death.	Optional	53.0
`gender`	String	The gender of the patient.	Optional	53.0
`general Practitioner`	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
`identifier`	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their `Identifier.ParentRecordId` field.	Optional	53.0
`managingOrganisation`	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the AccountContactRelation junction object.	Optional	53.0
`maritalStatus`	String	The current marital status of the patient.	Optional	53.0
`multipleBirthInteger`	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
`name`	FHIR Human Name Input[]	The names of the patient, stored as a PersonName record.	Optional	53.0
`sourceSystemId`	String	The source system ID associated with a patient record.	Optional	53.0
`telecom`	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as ContactPointPhone records that reference the patient records using their `ContactPointPhone.ParentId` field.	Optional	53.0

Response body for POST

Patient Upsert Output

Response body for PUT

Patient Update Output

Providers

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

Create Provider

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

Upsert Provider

This business-level API enables you to upsert data in Salesforce to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Create Provider

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

Use Cases

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

Prerequisites

Notes about lookups

Supported Fields

The Create provider API supports all standard and custom fields.

Resources

Details and JSON samples

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Use Cases

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

Credentialing Specialist

Goals:

- Create provider records.
- Collect and store credential-related data.

Activities:

- When the provider has gone through the lead process, add maximum credential information to it so supervisor can make an approval decision.
- When a new provider is added to the Health Plan Network, add its contact to the system so call center agent can direct patients to that new provider.
- When new information is received about a provider, edit its contact info so the provider information is up to date.

Success Measures:

- Account, Contact, and HealthCareProvider records are created.
- Records in related entities (optionally, for example in License, Person Education, Operating Hours, Specialty records) can be created if customer provides values in the JSON.

- Data created can be viewed and edited according to user's access permission.

Prerequisites

Notes about lookups

To ensure uniqueness, when you create a HealthcareProviderSpecialty record with a SpecialtyId lookup field, a CareSpecialty record must exist with the CareSpecialty.SpecialtyCode field populated.

When you create a HealthcareProviderTaxonomy record, a CareTaxonomy.TaxonomyCode field must exist.

When you create a HealthcareFacilityNetworkSame record, a HealthcarePayerNetwork.Code field must exist.

You can look up to Operating Hours records if they exist, or create Operating Hours records via API.

For all other lookups, information should be provided in this format:

```
"AccountId":{
      "value":"101",
      "referenceField":"HCGA__SourceSystemId__c"
      }
```

In this example,

- `AccountId` is the API name of the lookup field you want to populate.
- `referenceField` is the field on the lookup object to establish the relationship. You can choose any reference field for these lookups as long as the values are unique.
- `value` is the value of the referenceField.

When a single request includes multiple lookups to an object, use the same reference field for all those lookups.

For example, suppose you have created custom lookup fields to the Account object in HealthcareProviderSpecialty and healthcareTaxonomy. The lookup fields are called C_Account1 and C_Account2. Account1 record has its sourceSystem field set to A1, and Account2 record has the sourceSystem field set to A2. You want C_Account1 to be populated with the Account1 record and C_Account2 to be populated with Account2. The reference field to find the account record is SourceSystem. If sourceSystem is A1, you get the Account1 record, and if sourceSystem is A2 you get the Account2 record.

HealthcareFacilityNetwork has lookups to Account, Practitioner and HealthcarePractitionerFacility. You can create a HealthcareFacilityNetwork record in an input request in any of these ways:

- Create a record with an account lookup for the facility you are creating.
- Create a record with a practitioner lookup for the practitioner you are creating.
- Create a record with a lookup to HealthcarePractitionerFacility for a practitioner at a given facility.

Apex is not directly supported. However, you can call this API using the HttpRequest Apex class.

Supported Fields

The Create provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the Name field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```

Note:

- Users can edit the Name field after it has been auto-populated.
- When a user enters data from the UI, the Name field is not auto-populated.

If person accounts are enabled, use the recordType parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not Account or Contact.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

49.0 and later

Authentication

```
Authorization: Bearer token
```

Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See Authorize Apps with OAuth in *Salesforce Help* for more details.

HTTP methods

POST

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
AccountContactRelationship	No	Yes		providerAffliations
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
ContactProfile	No	Yes		contactProfile
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
HealthcareProviderService	No	Yes		providerServices
HlthCareProvTreatedCondition	No	Yes		treatedConditions
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

- Associate a practitioner with a facility. Each Contact record must have an associated Account record.
- Use the API name of the field, such as RecordType, not the label, such as Record Type.
- Strings with trailing spaces aren't supported.
- The comments in these samples aren't meant to be valid JSON.

Sample Input: Create a Practitioner

```
{
    "providers": [{
        "type": "practitioner",
        "contact": {
            "fields": {
                "FirstName": "Rachel",
                "LastName": "Green",
                "Description" : "Rachel is a specialist surgeon."
            }
        },
        "healthcareProvider": {
            "fields": {
                "ProviderType": "Medical Doctor",
                "ProviderClass": "Solo Practitioner"
            }
```

```
        }
    }]
}
```

Sample Input - Create a Practitioner from an Existing Contact

Note: In the sample input, the reference field can be any unique field.

```
{
    "providers": [{
        "type": "practitioner",
        "contact": {
            "id": {
                "value": "003RM000007FnBvYAK",
                "referenceField": "Id"
            }
        },
        "healthcareProvider": {
            "fields": {
                "ProviderType": "Physician",
                "EffectiveFrom": "2019-01-01 00:00:00"
            }
        }
    }]
}
```

Sample Input - Create a Practitioner as a Person Account

```
{
    "providers": [
        {
            "type": "practitioner",
            "account":{
                "fields":{
                    "FirstName":"Jimmy",
                    "LastName":"James",
                    "Email":"jj@newsradio.com",
                    "About": "Jimmy James is a doctor.",
                    "RecordType": "PersonAccount"
                }
            },
            "healthcareProvider":{
                "fields":{
                    "ProviderType":"Physician",
                    "EffectiveFrom":"2019-01-01",
                }
            }
     ]
}
```

Sample Input - Create a Practitioner to Be Synced for Provider Search

Note: To use the following code sample, ensure that the org has:

- A facility Account record (Id 001RM000005J5UTYA0 in the code sample)
- CareSpecialty records (SpecialtyCode 15 and 22 in the code sample)

```
{
    "providers": [{
            "type": "practitioner",
            "contact": {
                "fields": {
                    "FirstName": "Will",
                    "LastName": "Doc",
                    "Email": "WillDoc@gmail.com",
                    "Description": "Will is a doctor."
                }
            },
            "healthcareProvider": {
                "fields": {
                    "ProviderType": "Medical Doctor",
                    "ProviderClass": "Solo Practitioner"
                }
            },
            "npis": [{
                "fields": {
                    "Npi": "WD-14",
                    "NpiType": "Individual",
                    "IsActive": true
                }
            }],
            "specialties": [{
                 "fields": {
                        "SpecialtyId": {
                            "value": "15",
                            "referenceField": "SpecialtyCode"
                        },
                        "SpecialtyRole": "Specialist",
                        "IsActive": true
                    }
                },
                {
                    "fields": {
                        "SpecialtyId": {
                            "value": "22",
                            "referenceField": "SpecialtyCode"
                        },
                        "SpecialtyRole": "Dual",
                        "IsActive": true
                    }
                }
            ],
            "practitionerFacilities": [{
                    "fields": {
                        "AccountId": {
```

```
                            "value": "001RM000005J5UTYA0",
                            "referenceField": "Id"
                        },
                        "IsActive": true
                    },
                    "facilityNetworks": [{
                            "fields": {
                                "PayerNetworkId": {
                                    "value": "PPO",
                                    "referenceField": "Code"
                                },
                                "IsActive": true,
                                "LowestValidAge": 0,
                                "PanelStatus": "Panel open",
                                "PanelLimit": 100
                            }
                        },
                        {
                            "fields": {
                                "PayerNetworkId": {
                                    "value": "HMO",
                                    "referenceField": "Code"
                                },
                                "IsActive": true,
                                "GenderRestriction": "Female",
                                "LowestValidAge": 0,
                                "PanelStatus": "Panel open",
                                "PanelLimit": 100
                            }
                        }
                    ],
                    "facilitySpecialties": [{
                        "fields": {
                            "SpecialtyId": {
                                "value": "15",
                                "referenceField": "SpecialtyCode"
                            },
                            "IsPrimarySpecialty": true,
                            "SpecialtyRole": "Specialist",
                            "IsActive": true
                        }
                    }]
                }
            ]
        }
    ]
}
```

Sample Input - Create a Facility

```
{
    "providers": [{
        "type": "facility",
        "account": {
```

```
            "fields": {
                "Name": "Geller Clinic",
                "Description": "Geller Clinic is an eye clinic.",
                "Website": "gellerclinic.com"
            },
            "operatingHours": {
                "fields": {
                    "Name": "GellerClinicHours",
                    "Description": "MWTF8-5"
                },
                "timeSlots": [{
                    "fields": {
                        "DayOfWeek": "Monday",
                        "StartTime": "09:00:00",
                        "EndTime": "17:30:00"
                    }
                }]
            }
        },
        "healthcareProvider": {
            "fields": {
                "ProviderType": "MedicalDoctor",
                "EffectiveFrom": "2019-01-01"
            }
        }
    }]
}
```

Sample Input - Create a Facility from an Existing Account

```
{
    "providers": [{
        "type": "facility",
        "account": {
            "id": {
                "value": "Geller Clinic",
                "referenceField": "Name"
            }
        },
        "healthcareProvider": {
            "fields": {
                "ProviderType": "MedicalDoctor",
                "EffectiveFrom": "2019-01-01"
            }
        }
    }]
}
```

Sample Input - Create a Facility to Be Synced for Provider Search

Note: To use the following code sample, ensure that the org has a Specialty record (SpecialtyCode 15 in the code sample).

```
{
    "providers": [{
        "type": "facility",
        "account": {
            "fields": {
                "Name": "UCSF Hospital",
                "Description": "Test UCSF hospital",
                "Website": "UCSFHospital21@test.com"
            },
            "operatingHours": {
                "fields": {
                    "Name": "UCSF Hospital Hours",
                    "Description": "MWTF8-5"
                },
                "timeSlots": [{
                    "fields": {
                        "DayOfWeek": "Monday",
                        "StartTime": "09:00:00",
                        "EndTime": "17:30:00"
                    }
                }]
            }
        },
        "healthcareProvider": {
            "fields": {
                "ProviderType": "Hospital",
                "Status": "Active",
                "EffectiveFrom": "2019-01-01"
            }
        },
         "npis": [{
             "fields": {
                "Npi": "UCSFH21",
                "NpiType": "Organization",
                "IsActive": true
            }
        }],
        "specialties": [{
            "fields": {
                "SpecialtyId": {
                    "value": "15",
                    "referenceField": "SpecialtyCode"
                },
                "IsPrimarySpecialty": true,
                "SpecialtyRole": "Specialist",
                "EffectiveFrom": "2019-01-01",
                "EffectiveTo": "2036-01-01",
                "IsActive": true
            }
        }],
        "boardCertifications": [{
```

```
            "fields": {
                "CertificationType": "Dermatology",
                "ExpirationDate": "2030-11-12",
                "Status": "Certified"
            }
        }]
    }]
}
```

Sample Input - Create a Practitioner with All Possible Related Objects

Note: Before you use the code sample, create existing lookup records in your org for the following objects:

- Care Specialty
- Care Taxonomy
- Operating Hours
- Healthcare Payer Network
- Account for Healthcare Practitioner Facility

```
[
  {
    "providers": [
      {
        "type": "practitioner",
        "contact": {
          "fields": {
            "FirstName": "Jimmy",
            "LastName": "James",
            "Email": "jj@newsradio.com",
            "Description": "Jimmy James is a doctor.",
            "AccountId": "001xx000003GbOJAA0"
          }
        },
        "contactProfile": {
          "fields": {
            "Ethnicity": "Asian.",
            "Race": "Asian"
          }
        },
        "healthcareProvider": {
          "fields": {
            "ProviderType": "Physician",
            "EffectiveFrom": "2019-01-01",
            "ProviderPhotoId": "069xx0000004CDsAAM"
          }
        },
        "providerAffiliations": [
          {
            "fields": {
              "AccountId": {
                "value": "001xx000003GbPvAAK",
                "referenceField": "Id"
```

```
            }
          }
        }
      ],
      "treatedConditions": [
        {
          "fields": {
            "ConditionId": {
              "value": "118xx000000MbKkAAK",
              "referenceField": "Id"
            },
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2029-01-01",
            "IsActive": true
          }
        }
      ],
      "providerServices": [
        {
          "fields": {
            "HealthcareServiceId": {
              "value": "13xxx0000004C92AAE",
              "referenceField": "Id"
            },
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2029-01-01",
            "IsActive": true
          }
        }
      ],
      "npis": [
        {
          "fields": {
            "Npi": "12345123",
            "NpiType": "Individual",
            "IsActive": true
          }
        }
      ],
      "specialties": [
        {
          "fields": {
            "SpecialtyId": {
              "value": "20",
              "referenceField": "SpecialtyCode"
            },
            "IsPrimarySpecialty": true,
            "SpecialtyRole": "Specialist",
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2020-01-01",
            "IsActive": true
          }
        },
        {
```

```
            "fields": {
              "SpecialtyId": {
                "value": "24",
                "referenceField": "SpecialtyCode"
              },
              "IsPrimarySpecialty": false,
              "SpecialtyRole": "Dual",
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2020-01-01",
              "IsActive": true
            }
          }
        ],
        "taxonomies": [
          {
            "fields": {
              "TaxonomyId": {
                "value": "207X00000X",
                "referenceField": "TaxonomyCode"
              },
              "IsPrimaryTaxonomy": true,
              "SourceSystemIdentifier": "",
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2020-01-01",
              "IsActive": true
            }
          },
          {
            "fields": {
              "TaxonomyId": {
                "value": "208200000X",
                "referenceField": "TaxonomyCode"
              },
              "IsPrimaryTaxonomy": false,
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2020-01-01",
              "IsActive": true
            }
          }
        ],
        "facilityNetworks": [
          {
            "fields": {
              "IsActive": true,
              "GenderRestriction": "None",
              "HighestValidAge": 99,
              "LowestValidAge": 10,
              "PanelStatus": "Panel open",
              "PanelLimit": 10
            }
          }
        ],
        "facilityServices": [
          {
```

```
            "fields": {
              "HealthcareServiceId": {
                "value": "13xxx0000004C92AAE",
                "referenceField": "Id"
              },
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2029-01-01",
              "IsActive": true
            }
          }
        ],
        "practitionerFacilities": [
          {
            "fields": {
              "AccountId": {
                "value": "001xx000003GdxzAAC",
                "referenceField": "Id"
              },
              "LowestValidAge": 12,
              "OperatingHoursId": {
                "value": "123",
                "referenceField": "phone__c"
              }
            },
            "providerFacilityServices": [
              {
                "fields": {
                  "HealthcareServiceId": {
                    "value": "13xxx0000004C92AAE",
                    "referenceField": "Id"
                  },
                  "EffectiveFrom": "2019-01-01",
                  "EffectiveTo": "2029-01-01",
                  "IsActive": true
                }
              }
            ],
            "facilityNetworks": [
              {
                "fields": {
                  "PayerNetworkId": {
                    "value": "EB0012397",
                    "referenceField": "Code"
                  },
                  "IsActive": true,
                  "GenderRestriction": "Male",
                  "HighestValidAge": 99,
                  "LowestValidAge": 5,
                  "PanelStatus": "Panel open",
                  "PanelLimit": 10
                }
              },
              {
                "fields": {
```

```
            "PayerNetworkId": {
              "value": "UH23029",
              "referenceField": "Code"
            },
            "IsActive": true,
            "GenderRestriction": "Female",
            "HighestValidAge": 99,
            "LowestValidAge": 5,
            "PanelStatus": "Panel open",
            "PanelLimit": 10
          }
        }
      ],
      "facilitySpecialties": [
        {
          "fields": {
            "SpecialtyId": {
              "value": "20",
              "referenceField": "SpecialtyCode"
            },
            "IsPrimarySpecialty": true,
            "SpecialtyRole": "Specialist"
          }
        }
      ]
    },
    {
      "fields": {
        "AccountId": {
          "value": "001xx000003GdxzAAC",
          "referenceField": "Id"
        },
        "InitialStartDate": "2018-05-12"
      },
      "facilityNetworks": [
        {
          "fields": {
            "PayerNetworkId": {
              "value": "UH23029",
              "referenceField": "Code"
            },
            "IsActive": true,
            "GenderRestriction": "Male",
            "HighestValidAge": 99,
            "LowestValidAge": 5,
            "PanelStatus": "Panel open",
            "PanelLimit": 10
          }
        },
        {
          "fields": {
            "PayerNetworkId": {
              "value": "UH23039",
              "referenceField": "Code"
```

```
            },
            "IsActive": true,
            "GenderRestriction": "Male",
            "HighestValidAge": 99,
            "LowestValidAge": 5,
            "PanelStatus": "Panel open",
            "PanelLimit": 10
          }
        }
      ],
      "facilitySpecialties": [
        {
          "fields": {
            "SpecialtyId": {
              "value": "28",
              "referenceField": "SpecialtyCode"
            },
            "IsPrimarySpecialty": true,
            "SpecialtyRole": "Dual"
          }
        }
      ]
    }
  ],
  "boardCertifications": [
    {
      "fields": {
        "CertificationType": "Dermatology",
        "Status": "Certified"
      }
    }
  ],
  "awards": [
    {
      "fields": {
        "AwardDate": "2019-08-15 17:30:00",
        "AwardedBy": "Barack Obama"
      }
    }
  ],
  "businessLicenses": [
    {
      "fields": {
        "Name": "Pediatric lab technician",
        "Status": "Draft"
      }
    }
  ],
  "accreditations": [
    {
      "fields": {
        "Type": "Hospital",
        "SubType": "Children's",
        "AccreditingBody": "Joint Commission",
```

```
            "Status": "Accreditated",
            "SourceSystem": "Aetna-SF",
            "SourceSystemIdentifier": "abcd1234"
          }
        },
        {
          "fields": {
            "Type": "Clinic",
            "SubType": "Children's",
            "AccreditingBody": "Joint Commission",
            "Status": "Verifying"
          }
        }
      ],
      "personEducations": [
        {
          "fields": {
            "Name": "MedicalDegree",
            "EducationLevel": "Masters",
            "IsActive": true
          }
        }
      ],
      "personEmployments": [
        {
          "fields": {
            "AnnualIncome": "400000",
            "EmployerPhone": "4148767000"
          }
        }
      ],
      "careProviderAdverseActions": [
        {
          "fields": {
            "AccreditationId": {
              "value": "123",
              "referenceField": "SourceSystemIdentifier"
            },
            "ActionType": "Disciplinary",
            "Status": "Verified"
          }
        },
        {
          "fields": {
            "AccreditationId": {
              "value": "123",
              "referenceField": "SourceSystemIdentifier"
            },
            "ActionType": "Disciplinary",
            "Status": "Verified"
          }
        }
      ]
    }
```

```
    ]
  },
  {
    "providers": [
      {
        "type": "practitioner",
        "contact": {
          "fields": {
            "FirstName": "Rachel",
            "LastName": "Green",
            "Description": "Rachel is a specialist surgeon."
          }
        },
        "contactProfile": {
          "fields": {
            "Ethnicity": "Asian.",
            "Race": "Asian"
          }
        },
        "healthcareProvider": {
          "fields": {
            "ProviderType": "Medical Doctor",
            "ProviderClass": "Solo Practitioner",
            "ProviderPhotoId": "069xx0000004CDsAAM"
          }
        },
        "providerAffiliations": [
          {
            "fields": {
              "AccountId": {
                "value": "001xx000003GbPvAAK",
                "referenceField": "Id"
              }
            }
          }
        ],
        "treatedConditions": [
          {
            "fields": {
              "ConditionId": {
                "value": "118xx000000MbKkAAK",
                "referenceField": "Id"
              },
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2029-01-01",
              "IsActive": true
            }
          }
        ],
        "providerServices": [
          {
            "fields": {
              "HealthcareServiceId": {
                "value": "13xxx0000004C92AAE",
```

```
            "referenceField": "Id"
          },
          "EffectiveFrom": "2019-01-01",
          "EffectiveTo": "2029-01-01",
          "IsActive": true
        }
      }
    ],
    "practitionerFacilities": [
      {
        "fields": {
          "AccountId": {
            "value": "001xx000003GYikAAG",
            "referenceField": "Id"
          },
          "IsActive": true
        },
        "facilityNetworks": [
          {
            "fields": {
              "PayerNetworkId": {
                "value": "PPO",
                "referenceField": "Code"
              },
              "IsActive": true,
              "LowestValidAge": 0,
              "PanelStatus": "Panel open",
              "PanelLimit": 100
            }
          },
          {
            "fields": {
              "PayerNetworkId": {
                "value": "HMO",
                "referenceField": "Code"
              },
              "IsActive": true,
              "GenderRestriction": "Female",
              "LowestValidAge": 0,
              "PanelStatus": "Panel open",
              "PanelLimit": 100
            }
          }
        ],
        "providerFacilityServices": [
          {
            "fields": {
              "HealthcareServiceId": {
                "value": "13xxx0000004C92AAE",
                "referenceField": "Id"
              },
              "EffectiveFrom": "2019-01-01",
              "EffectiveTo": "2029-01-01",
              "IsActive": true
```

```
                }
              }
            ],
            "facilitySpecialties": [
              {
                "fields": {
                  "SpecialtyId": {
                    "value": "15",
                    "referenceField": "SpecialtyCode"
                  },
                  "IsPrimarySpecialty": true,
                  "SpecialtyRole": "Specialist",
                  "IsActive": true
                }
              }
            ]
          }
        ]
      }
    ]
  }
]
```

Sample Output Response for Creating a Practitioner with All Possible Related Objects

```
{
  "providers": [
    {
      "code": "201",
      "isSuccess": true,
      "message": "1 successfully processed - 0 failed",
      "providers": [
        {
          "accreditations": [
            {
              "fields": {},
              "id": "0Vlxx0000004CSOCA2"
            },
            {
              "fields": {},
              "id": "0Vlxx0000004CSPCA2"
            }
          ],
          "awards": [
            {
              "fields": {},
              "id": "0cFxx00000000XtEAI"
            }
          ],
          "boardCertifications": [
            {
              "fields": {},
              "id": "0YSxx00000000b7GAA"
            }
```

```
    ],
    "businessLicenses": [
      {
        "fields": {},
        "id": "0cExx00000000BJEAY"
      }
    ],
    "careProviderAdverseActions": [
      {
        "fields": {},
        "id": "0etxx00000000HlAAI"
      },
      {
        "fields": {},
        "id": "0etxx00000000HmAAI"
      }
    ],
    "code": "201",
    "contact": {
      "fields": {},
      "id": "003xx000004WmIiAAK"
    },
    "contactProfile": {
      "fields": {},
      "id": "11Axx0000004bCTEAY"
    },
    "facilityNetworks": [
      {
        "fields": {},
        "id": "0bYxx00000000srEAA"
      }
    ],
    "healthcareProvider": {
      "fields": {},
      "id": "0cmxx00000003HFAAY"
    },
    "message": "SUCCESS",
    "npis": [
      {
        "fields": {},
        "id": "0bNxx00000000rFEAQ"
      }
    ],
    "personEducations": [
      {
        "fields": {},
        "id": "0Srxx0000004CIiCAM"
      }
    ],
    "personEmployments": [
      {
        "fields": {},
        "id": "0Stxx0000004CPACA2"
      }
```

```
        ],
        "practitionerFacilities": [
          {
            "facilityNetworks": [
              {
                "fields": {},
                "id": "0bYxx00000000ssEAA"
              },
              {
                "fields": {},
                "id": "0bYxx00000000stEAA"
              }
            ],
            "facilitySpecialties": [
              {
                "fields": {},
                "id": "0bXxx00000000ZVEAY"
              }
            ],
            "fields": {},
            "id": "0bSxx00000000srEAA",
            "identifiers": [],
            "providerFacilityServices": [
              {
                "fields": {},
                "id": "15Mxx0000004CgvEAE"
              }
            ]
          },
          {
            "facilityNetworks": [
              {
                "fields": {},
                "id": "0bYxx00000000suEAA"
              },
              {
                "fields": {},
                "id": "0bYxx00000000svEAA"
              }
            ],
            "facilitySpecialties": [
              {
                "fields": {},
                "id": "0bXxx00000000ZWEAY"
              }
            ],
            "fields": {},
            "id": "0bSxx00000000ssEAA",
            "identifiers": [],
            "providerFacilityServices": []
          }
        ],
        "providerAffiliations": [
          {
```

```
            "fields": {},
            "id": "07kxx0000004D0HAAU"
          }
        ],
        "providerServices": [
          {
            "fields": {},
            "id": "15Mxx0000004CguEAE"
          }
        ],
        "specialties": [
          {
            "fields": {},
            "id": "0bOxx00000000WHEAY"
          },
          {
            "fields": {},
            "id": "0bOxx00000000WIEAY"
          }
        ],
        "taxonomies": [
          {
            "fields": {},
            "id": "0bPxx00000000WHEAY"
          },
          {
            "fields": {},
            "id": "0bPxx00000000WIEAY"
          }
        ],
        "treatedConditions": [
          {
            "fields": {},
            "id": "1K4xx0000004D3UCAU"
          }
        ],
        "type": "practitioner"
      }
    ]
  },
  {
    "code": "201",
    "isSuccess": true,
    "message": "1 successfully processed - 0 failed",
    "providers": [
      {
        "accreditations": [],
        "awards": [],
        "boardCertifications": [],
        "businessLicenses": [],
        "careProviderAdverseActions": [],
        "code": "201",
        "contact": {
          "fields": {},
```

```
      "id": "003xx000004Wj6KAAS"
    },
    "contactProfile": {
      "fields": {},
      "id": "11Axx0000004aebEAA"
    },
    "facilityNetworks": [],
    "healthcareProvider": {
      "fields": {},
      "id": "0cmxx0000000149AAA",
      "providerServices": [
        {
          "fields": {},
          "id": "15Mxx0000004CLwEAM"
        }
      ],
      "treatedConditions": [
        {
          "fields": {},
          "id": "1K4xx0000004ClkCAE"
        }
      ]
    },
    "message": "SUCCESS",
    "npis": [],
    "personEducations": [],
    "personEmployments": [],
    "practitionerFacilities": [
      {
        "facilityNetworks": [
          {
            "fields": {},
            "id": "0bYxx00000000CvEAI"
          },
          {
            "fields": {},
            "id": "0bYxx00000000CwEAI"
          }
        ],
        "facilitySpecialties": [
          {
            "fields": {},
            "id": "0bXxx00000000BJEAY"
          }
        ],
        "fields": {},
        "id": "0bSxx00000000CvEAI",
        "identifiers": [],
        "providerFacilityServices": [
          {
            "fields": {},
            "id": "15Mxx0000004CLxEAM"
          }
        ]
```

```
            }
          ],
          "specialties": [],
          "taxonomies": [],
          "type": "practitioner"
        }
      ]
    }
  ]
}
```

Sample Output Response - Partial Success

```
{
    "code": "207",
    "message": "all good",
    "success": true,
    "providers": [
        {
            "type": "facility",
            "code" : "",
            "message" : "Specialty Code "409" not found"
            "success" : false,
            "healthcareProvider" : {
                "fields":{
                    "ProviderType":"Physician",
                    "EffectiveFrom":"2019-01-01"
                }
            }
        },
        {
            "type": "practitioner",
            "code": "200",
            "message": "all good",
            "success": true,
            "Contact":{
                "id": "<contact id>"
            },
            "healthcareProvider":{
                "id": "provider id"
                "fields":{
                    "ProviderType":"Physician",
                    "EffectiveFrom":"2019-01-01",
                    "Hc4a__language__c" : "Spanish",
                    "Hc4a__emergencyContactId__c" :  {
                        "value" : "SF21083209",
                        "referenceField" : "id"
                    }
                }
            },
            "npis":[{
                "id": "npi id"
            }],
            "specialties":[
```

```
                {
                    "id": "specialty id"
                }
            ],
            "taxonomies":[
                {
                    "id": "taxonomy id"
                }
            ],
            "practitionerFacilities":[
                {
                    "id": "pract. fac. id",
                    "facilityNetworks": [
                        {
                            "id": "payer. network id"
                        },
                        {
                            "id": "payer. network id"
                        }
                    ],
                    "facilitySpecialties": [
                        {
                            "id": "fac. spec. id"
                        }
                    ]
                }
            ],
            "boardCertifications" : [
                {
                    "id": "board certification id"
                }
            ],
            "awards" : [
                {
                    "id": "award id"
                }
            ]
        }
    ]
}
```

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '__c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Upsert Provider

This business-level API enables you to upsert data in Salesforce to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Use this API to support single record create (such as CAQH integration) for multiple providers, along with all their associated data.

Use Cases

Upsert means updating data in healthcare provider record fields and inserting new fields with a single call. For example, you may want to update the operating hours of an existing provider account at the same time as you specify provider type.

- When a group of providers is up for re-credentialing due to changes in specialty or board certifications, bulk-update existing provider records.
- When Hospital Group ABC acquires Hospital Group XYZ, move the providers' affiliation from ABC to XYZ.
- When Hospital Group ABC extends its hours with an additional working day at one of its locations, bulk-update the operating hours for all the providers serving that location.

Supported Fields
The upsert provider API supports all standard and custom fields.

Resources
Details and JSON samples

Code Samples
Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

Error Handling
This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Supported Fields

The upsert provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the Name field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```

Note:

- Users can edit the Name field after it has been auto-populated.
- When a user enters data from the UI, the Name field is not auto-populated.

If person accounts are enabled, use the recordType parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not Account or Contact.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

52.0 and later

Authentication

```
Authorization: Bearer token
```

Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See Authorize Apps with OAuth in *Salesforce Help* for more details.

HTTP methods

PATCH

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

You can create either a practitioner or a facility. A facility is always associated with an account. A practitioner can be associated with a contact or a person account.

- You can edit up to 25 provider records at a time.
- Use the API name of the field (such as RecordType), not the label (such as "Record Type").
- Strings with trailing spaces are not supported.

Note: The comments in these samples are for documentation purposes only and aren't meant to be valid JSON.

Sample Input: Update an Existing Practitioner Field and Insert New Practitioner Fields

Here's what your JSON request body might look like when you change the last name on a practitioner's person account, and also specify that the practitioner is a doctor in a solo practice.

```
{
   "providers":[
      {
         "type":"practitioner",
         "account":{
            "id":{
               "value":"001B000001MVfilIAD",
               "referenceField":"Id"
            },
            "fields":{
               "LastName":"Stewart1"
            }
         }
         "healthcareProvider":{
            "fields":{
               "ProviderType":"Medical Doctor",
               "ProviderClass":"Solo Practitioner"
            }
         }
      }
   ]
}
```

Note: In this case, we are creating a practitioner as a person account.

Sample Input: Update an Existing Facility and Practitioner Field for a Provider and Insert New Fields

Here's what it might look like when you change the last name of a practitioner and also specify that the practitioner is a doctor in a solo practice. (A solo practice is treated as a facility with a single practitioner attached to it.)

```
{
   "providers":[
      {
         "type":"facility",
         "account":{
            "id":{
               "value":"001B000001MVfhEIAT",
               "referenceField":"Id"
            },
```

```
            "fields":{
               "Name":"Public Hospital 1"
            }
         },
         "healthcareProvider":{
            "fields":{
               "ProviderType":"Medical Doctor",
               "ProviderClass":"Solo Practitioner"
            }
         }
      },
      {
         "type":"practitioner",
         "contact":{
            "id":{
               "value":"003B000000IqubiIAB",
               "referenceField":"Id"
            },
            "fields":{
               "LastName":"King1"
            }
         },
         "healthcareProvider":{
            "fields":{
               "ProviderType":"Medical Doctor",
               "ProviderClass":"Solo Practitioner"
            }
         }
      }
   ]
}
```

Note: In this case, we are creating a practitioner as a contact on an account. If we had set type to practitioner and specified an account, we would be creating a person account.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.

Error Code	Http Status Code	Error Message
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '___c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Referral Management

Create a patient referral in a Salesforce org from an external data source.

When you send a request to create a patient referral, the API creates records in multiple objects, such as Account, ClinicalServiceRequest, and ClinicalServiceRequestDetail to store the patient referral information.

Resource

```
/connect/health/referral-management/referrals
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v64.0/connect/health/referral-management/referrals
```

Available version

59.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

JSON example

Here's an example request to create an existing patient referral.

```
{
  "patient": {
    "id": "005S7000001xLk1IAE"
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    }
  ],
  "requester": {
    "id": "0cmS70000004CAuIAM"
  },
  "referralNotes": "This is an urgent request",
  "performers": [
    {
      "id": "0cmRM0000004nAgYAI"
    },
    {
      "id": "0cmRM0000004nAgDZc"
    }
  ],
  "referral": {
    "fields": {
      "PatientInstruction": "Need Appointment ASAP.",
      "Priority": "Urgent"
    }
  },
```

```
  "shouldUseHighConfidenceMatch": true
}
```

Here's an example request to create a new patient referral.

```
{
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
```

```
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`patient`	Record Fields Input[]	Account details of the patient being referred.	Required	59.0
`performers`	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	59.0
`referral`	Record Fields Input[]	Referral information.	Required	59.0
`referralDetails`	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	59.0
`referralNotes`	String	Referral notes.	Optional	59.0
`requester`	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a CareRegisteredDevice object. If the requester is new, provide information to create an account.	Optional	59.0
`shouldUseHighConfidenceMatch`	Boolean	Indicates whether to match a duplicate record that has the highest matching confidence (`true`) or not (`false`).	Optional	59.0

Response body for POST

Referral Management Output

Unified Health Scoring

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

This view helps them identify the trends in a patient's health, and use that information to better strategize their care for better outcomes and engagement.

Available Resources

Resource	Description
/connect/health/scores/synchronization	Synchronize the calculated score from the Customer Data Platform for a given score category.
/connect/health/scores/synchronization/status/${scoreCategory}	Fetch the synchronization status for a given score category.

Synchronization
Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object.

Synchronization Status
Fetch the synchronization status for a given score category.

Synchronization

Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object.

The sync API first validates that the score category is mapped to a valid Data Cloud Calculated Insight. If this step is successful, the request is then passed to the Messaging queue where the scores are fetched from Data Cloud. After the messaging queue fetches the scores, they are then submitted to a bulk job that inserts the new scores in HealthScore.

Resource

```
/connect/health/scores/synchronization
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/health/scores/synchronization
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
   "categoryName" : "HPI"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`categoryName`	String	The name of the score category for which the score synchronization is triggered.	Required	55.0
`debugMode`	Boolean	For internal use only.	Optional	55.0
`timestamp`	String	For internal use only.	Optional	55.0

Response body for POST

HPI Score Sync Output

Synchronization Status

Fetch the synchronization status for a given score category.

Resource

```
/connect/health/scores/synchronization/status/${scoreCategory}
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect
/health/scores/synchronization/status/HPI
```

Available version

55.0

Requires Chatter

No

HTTP methods

GET

Request parameters

Parameter Name	Type	Description	Required or Optional	Available Version
`scoreCategory`	String	The name of the score category for which the score synchronization status must be fetched.	Required	55.0

Response body for GET

HPI Score Sync State Output

Visits

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

Resource

```
/connect/general-visit/visits
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/general-visit/visits
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<CreateVisitInput>
```

JSON example

```
{
"visitType": "08qSG00000017VhYAI",
"place": "131SG0000006yazYAA",
"plannedVisitStartTime": "2023-12-28T09:07:21.205-07:00",
"status": "Planned",
"account": "001SG00000Cq7T8YAJ",
"visitor": [
{
"user": "005SG000003Z0p9YAC",
"primary": true
}
],
"productRequired": [
{
"productId": "01tSG000000KOxRYAW",
"quantity": 1
}
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`account`	String	ID of the account that is associated with a visit.	Required	55.0
`actionPlanTemplate`	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define the sets of tasks that your sales reps perform during visits.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
`context`	String	Purpose of the visit, such as claim or work type.	Optional	55.0
`place`	String	Indicates the place that sales representatives visit.	Required	55.0
`plannedVisitEndTime`	String	Date and time when the visit is expected to end.	Optional	55.0
`plannedVisitStartTime`	String	Date and time when the visit is expected to start.	Required	55.0
`productRequired`	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
`status`	String	Indicates the status of the visit. Valid values are: • `Abondoned` • `Completed` • `InProgress` • `Planned`	Optional	55.0
`statusRemarks`	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0
`visitPriority`	String	Priority of the visit. Valid values are: • `High` • `Low` • `Medium`	Optional	55.0
`visitType`	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
`visitedParty`	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
`visitor`	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Response body for POST

Create Visit Output

SEE ALSO:

Intelligent Sales

Work Type Lead Time

Get a list of work types and their associated lead times that are optimized across regions for a specific advanced therapy.

An advanced therapy process (work procedure) comprises several stages (work types), steps, and tasks, each of which has its own completion time or lead time. For example, the zunotous disease therapy has multiple stages, such as, Apheresis, Manufacturing, and Infusion, each of which consists of discrete steps. Apheresis has a lead time of two days, following which the manufacturing stage begins. This API helps to automate and streamline the advanced therapy management process by getting the optimized work type lead times across various regions.

Resource

```
/connect/health/advanced-therapy-management/worktype-leadtime
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v64.0/connect/health/advanced-therapy-management/worktype-leadtime
```

Available version

60.0

HTTP methods

POST

Request body for POST

JSON example

```
{
   "contextId":"0Wwxx0000000DWjCAM",
   "workProcedureId":"0zjSG00000000PpYAI",
   "priority":5
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`contextId`	String	ID of a program enrollee, an account, or opportunity.	Optional	60.0
`priority`	Integer	Number between one and ten indicating the priority associated with a country or service territory. This field is useful when you want to override the lead time based on a country or service territory.	Optional	60.0
`workProcedureId`	String	Advanced therapy ID.	Required	60.0

Response body for POST

Work Type Lead Time Output

Quotas and Allocations

Find available slots and manage quotas for therapies (Work Procedures) at various stages (Work Types) across multiple treatment centers.

See Advanced Therapy Management in *Salesforce Help* for details on quotas, allocations and slot management.

Resource

```
/connect/health/advanced-therapy-management/quotas-and-allocations
```

Resource example

```
https://yourInstance.salesforce.com/services/data/v64.0/connect/health/advanced-therapy-management/quotas-and-allocations
```

Available version

60.0

HTTP method

POST

Request body for POST

Root XML tag

```
<quotasAndAllocations>
```

JSON example

```
{
          "contextId": "0Wwxx000000003FCAQ",
          "endDate": "2023-12-01T02:29:59.000Z",
          "leadTimeMap": {
            "08qxx0000004CSRAA2": 2,
            "08qxx0000004CSQAA2": 30,
            "08qxx0000004CSOAA2": 3,
            "08qxx0000004CSPAA2": 2
          },
          "siteId": "0Hhxx0000004CQmCAM",
          "startDate": "2023-11-15T02:30:00.000Z",
          "workProcedureId": "0uVxx00000000G9EAI",
          "workTypeId": "08qxx0000004CSPAA2"
   }
```

Properties

Name	Type	Description	Required or Optional	Available Version
`contextId`	String	ID of the program enrollee, a case or an opportunity used for slot searching.	Optional	60.0
`endDate`	String	End date and time of slot searching.	Optional	60.0
`leadTimeMap`	String	Lead time map of work type to lead time.	Optional	60.0
`siteId`	String	Work procedure organization used for slot searching.	Optional	60.0
`startDate`	String	Start date and time of slot searching.	Optional	60.0

Name	Type	Description	Required or Optional	Available Version
`workProcedureId`	String	ID of the work procedure used for searching.	Optional	60.0
`workTypeId`	Map<String, Integer>	ID of the work type used for slot searching.	Optional	60.0

Response Body for POST

Quotas and Allocations

Request Bodies

This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

To create a JSON request body, specify the properties of the request body in JSON format. If a request body is top-level, it has a root XML tag listed. To create an XML request body, nest the properties as XML tags inside the root XML tag.

Action Plan Context Filters Input

Input representation of the action plan context filters.

Action Plan Template Input

Input representation of an action plan template.

Action Plan Template Item Filters Input

Input representation of the action plan template item filters.

Appointed Representative Input

Person who is the appointed representative for the member.

Assessment Details Input

Input representation of the assessment details of Assessment Response request.

Assessment Links Input

Associated assessments including id, category, reason and sequence.

Assessment Reasons Input

Input representation of the assessment reason in Assessment Response request.

Assessment Responses Input

Input for assessment responses.

Assessment Values Input

Input representation of the assessment value of Assessment Response request.

Book Slot Chain Input

Input representation of the request to create service appointments.

Build Identity Verification Context Input

Input representation of the Build Identity Verification Context resource.

Captcha Token Input

Input representation of a Google captcha verification token.

Care Request Case Input

Case related to the care request.

Care Request Patient Input

The patient for whom the request is being raised.

Care Authorization Request Input

A complete care authorization request.

Care Diagnosis Input

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Care Request Drug Input

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Care Request Input

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Care Request Item Input

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Care Requests List Input

A list of care authorization requests.

Care Request Reviewer Input

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

Care Request Subscriber Input

The primary member on the plan.

Care Requests Update List Input

A list of care authorization requests to update.

Content Document Input

Input representation for documents linked to the care request record.

Create Visit Request Input

Input representation of the create visit request.

Custom Field Value Input

Adds additional information to any fields not mapped by the medication statement API.

Digital Verification Input

Input representation of the request to perform verification tasks for digital verification records.

Digital Verification Input Fields Map

Input representation of the key-value pairs containing the fields to be updated for the digital verification.

Dispenser Address Input

Address of the pharmacy.

Document Management Input

Input representation for the document split request.

Document Process Input

Input representation of the content document or received document record to create or update a Salesforce object record.

Enrollee Product Input

Data for a single enrollee product.

Fields Without Conflict Input

Input representation of the list of fields without conflict for record creation.

Field Value Input

Input representation for each field.

FHIR Address Input

Input representation for the Address FHIR object.

FHIR Codeable Concept Input

Input representation for the CodeableConcept FHIR object.

FHIR Codeable Concept Or ID Input

Input representation for FHIR Codeable Concept or ID.

FHIR Coding Input

Input representation for the Coding FHIR object.

FHIR Contact Point Input

Input representation for the ContactPoint FHIR object.

FHIR Dispense Input

The input representation of FHIR Dispense.

FHIR Dosage Input

The input representation of dosage information for a patient's medication.

FHIR Dose

Input representation for the dosage quantity.

FHIR Dose And Rate

Input representation of the specified dose and rate.

FHIR Human Name Input

The input representation for the name of a person and all its associated metadata.

FHIR Identifier Input

The input representation of the Identifier FHIR object.

FHIR Medication Statement

Input representation for the Medication Statement FHIR object.

FHIR Medication Resource Input

The input representation of FHIR Medication.

FHIR Patient Input

Input representation for the FHIR patient resource.

FHIR Rate

Input representation for dosage rate.

FHIR Reference Input

The input representation for the Reference FHIR object.

FHIR Request

Input representation for the supply of medication, along with information about how it should be administered.

First Reviewer Input

The name of the person who reviewed the request.

FHIR Unit Of Measure

Input representation for Unit of Measure.

FHIR Unit Of Measure Or ID

Input representation for Unit of Measure Or Id.

General Practitioner Input

Member's primary or general care practitioner.

HPI Score Sync Input

Input representation of the score synchronization request.

Med Statement Input Payload

Input representation of the request to create a patient's medication statement.

Medical Director Input

Name of the medical director who reviewed the request.

Original Denial Medical Director Input

The name of the medical director who denied the original request.

Patient Contact Party Input

The input representation of the patient contact party.

Page Specification Input

Input representation of the page specification details.

Page Specification List Input

Input representation of the page specification list.

Patient Communication Language Input

Input representation of the patient communication language.

Patient Input

Input containing data for a single patient.

Product Required Attributes Input

Input representation of the products required for the visit.

Process Definition Input

Input representation of the verification process definition.

Process Detail Input

Input representation of the verification process details.

Program Enrollment Input

Request body for care program enrollment.

Referral Management Input

Input representation of the request to create a patient referral.

Slot Input

Input representation of an appointment slot.

Guest Referral Input

Input representation of the request to create a patient referral record based on a guest user's input.

Record Fields Input

Input representation of the request to create a generic object, such as an account, or referral details.

Referral Detail Input

Input representation of the request to create patient referral details.

Reopened By Input

The name of the person who reopened the care request.

Requesting Practitioner Input

Ordering or referring practitioner for the request.

Servicing Facility Input

Facility where the service is being provided.

Servicing Practitioner Input

Practitioner administering the service.

Search Input

Input representation for Search API

Selected Search Result Input

Input representation for the selected search result.

Transport Location Input

Input representation for Transport Location

User Credentials Input

Input representation of the user credentials to perform digital verification.

Verification Context Input

Input representation for verification context.

Verified Result Input

Input representation of the verifier result.

Verifier Input

Input representation for verifier fields.

Verification Process Field Input

Input representation of fields for the verification process.

Visited Party Attributes Input

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

Visitor Attributes Input

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

Work Type Lead Time Input

Input representation of the request to get a list of work types and their associated lead times.

Quotas and Allocation Input

Input representation of available slots for quotas and allocation.

Question Responses Input

Input for assessment question responses.

Action Plan Context Filters Input

Input representation of the action plan context filters.

Properties

Name	Type	Description	Required or Optional	Available Version
`contextId`	String	ID of the Generic Visit Task Context record.	Optional	55.0
`kpiIds`	String[]	IDs of the corresponding key performance indicators (KPI) associated with the context ID.	Optional	55.0

Action Plan Template Input

Input representation of an action plan template.

JSON example

```
"actionPlanTemplate": {
  "templateId": "0PTxx0000004C92GAE",
  "templateItemFilters": [
    {
      "templateItemId": "0PJxx0000004C92GAE"
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`templateId`	String	ID of an action plan template.	Optional	55.0
`templateItemFilters`	Action Plan Template Item Filters Input[]	Details of the action plan template item filters.	Optional	55.0

Action Plan Template Item Filters Input

Input representation of the action plan template item filters.

Properties

Name	Type	Description	Required or Optional	Available Version
`contextFilters`	Action Plan Context Filters Input[]	Details of the action plan context filters.	Optional	55.0
`templateItemId`	String	ID of the action plan template item.	Optional	55.0

Appointed Representative Input

Person who is the appointed representative for the member.

Root XML tag

```
<appointedRepresentative>
```

JSON example

```
{
  "firstName": "Jane",
  "lastName": "Doe"
}
```

Properties

Name	Type	Description	Required	Available Version
`firstName`	String	First Name of the appointed representative.	No	46.0
`lastName`	String	Last Name of the appointed representative.	No	46.0
`suffix`	String	Name suffix of the appointed representative.	No	46.0
`birthDate`	String	Birth date of the appointed representative.	No	46.0

Tip: All the fields in this input are optional. However, it is advisable to provide as much information as possible to find a unique appointed representative record to associate with your care request.

Assessment Details Input

Input representation of the assessment details of Assessment Response request.

JSON example

```
{
    "assessmentDetails": {
        "assessmentReasons": [
            {
                "referenceRecord": "0jySG0000000qRdxxI"
```

```
            },
            {
                "referenceRecord": "0SqSG00000005HRxxY"
            },
            {
                "referenceRecord": "0kmSG0000000n7BxxQ",
                "referenceValue": "Medication Request sample"
            },
            {
                "referenceValue": "Reference Record not present"
            }
        ],
        "assessmentQuestionsResponseDetails": {
            "First_Name": {
                "originType": "Auto",
                "reviewerRole": "0hsSG0000002t8TxxQ",
                "reviewer": "003SG00000BTzxpxxD"
            },
            "Last_Name": {
                "originType": "Auto",
                "reviewerRole": "0hsSG0000002t8TxxQ",
                "reviewer": "003SG00000BTzxpxxD"
            },
            "Email": {
                "originType": "Auto",
                "reviewerRole": "0hsSG0000002t8TxxQ",
                "reviewer": "003SG00000BTzxpxxD"
            },
            "Phone": {
                "originType": "Auto",
                "reviewerRole": "0hsSG0000002t8TxxQ",
                "reviewer": "003SG00000BTzxpxxD"
            },
            "Multi_Select": {
                "originType": "Auto",
                "reviewerRole": "0hsSG0000002t8TxxQ",
                "reviewer": "003SG00000BTzxpxxD"
            }
        }
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
assessmentQuestionsResponseDetails	Map<String, Object>	The details of the assessment questions response. Only available for Health Cloud users.	Optional	63.0
assessmentReasons	List<AssessmentReasonRepresentation> on page 1902	Details of the assessment.	Optional	63.0

Assessment Links Input

Associated assessments including id, category, reason and sequence.

Root XML tag

```
<assessmentLinks>
```

JSON example

```
  {
    "id": "0U3SG00000068Cb0AI",
    "category": "0iPSG0000024n0z2AA",
    "reason": "0iPSG0000024n0z2AA",
    "sequence": 333
  }
]
```

Properties

Name	Type	Description	Required	Available Version
`category`	String	The category that the supporting content belongs to.	No	63.0
`id`	String	The assessment used as the supporting content.	Yes	55.0
`reason`	String	The reason why the supporting content is required.	No	63.0
`sequence`	String	The sequence number of the content when multiple contents are available.	No	63.0

Assessment Reasons Input

Input representation of the assessment reason in Assessment Response request.

JSON example

```
{
        "assessmentReasons": [
            {
                "referenceRecord": "0jySG0000000qRdxxI"
            },
            {
                "referenceRecord": "0SqSG00000005HRxxY"
            },
            {
                "referenceRecord": "0kmSG0000000n7BxxQ",
                "referenceValue": "Medication Request sample"
            },
            {
                "referenceValue": "Reference Record not present"
            }
```

```
        ]
        }
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`referenceRecord`	String	Reason for the assessment.	Optional	63.0
`referenceValue`	String	The supporting information when there is no Salesforce record to be added as the reference record.	Optional	63.0

Assessment Responses Input

Input for assessment responses.

JSON example

```
{
  "inputs": {
    "questionResponses": {
      "ootb__DF_API_MSelect1": "Y;N",
      "ootb__DF_API_MSelect2": "1;2;3",
      "ootb__DF_API_RG1": {
        "ootb__DF_API_Radio1": "Y",
        "ootb__DF_API_Radio2": "N",
        "ootb__DF_API_Radio3": "M"
      },
      "ootb__DF_API_Text": "TestingDF",
      "ootb__DF_API_Select1": "1",
      "ootb__DF_API_Select2": "w",
      "ootb__DF_API_EditBlock2": {
        "ootb__DF_API_Int": 5
      },
      "ootb__DF_API_Boolean": true,
      "ootb__DF_API_Formula": true
    }
  },
  "contextId": "0U3B00000004IhWKAU",
  "assessmentValues": {
    "Assessment.AssessmentStatus": "Completed"
  },
  "completedDateTime": "2024-10-23T14:45:29.123+05:30",
  "assessor": "001SG00000laIWPYA2",
  "identifier": "Test identifier",
  "assessmentDetails": {
    "assessmentReasons": [
      {
        "referenceRecord": "0jySG0000000qRdYAI"
      },
```

```
      {
        "referenceRecord": "0SqSG00000005HR0AY"
      },
      {
        "referenceRecord": "0kmSG0000000n7BYAQ",
        "referenceValue": "Medication Request sample"
      },
      {
        "referenceValue": "Reference Record not present"
      }
    ],
    "assessmentQuestionsResponseDetails": {
      "First_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Last_Name": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Email": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Phone": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      },
      "Multi_Select": {
        "originType": "Auto",
        "reviewerRole": "0hsSG0000002t8TYAQ",
        "reviewer": "003SG00000BTzxpYAD"
      }
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`assessmentValues`	Assessment Values Input> on page 1905[]	Values of Assessment fields.	Optional	60.0
`contextId`	String	Context record for the OmniScript.	Optional	60.0
`inputs`	Question Responses Input[]	Responses for Assessment Questions.	Optional	60.0

Assessment Values Input

Input representation of the assessment value of Assessment Response request.

JSON example

```
{
    "assessmentValues": {
        "Assessment.AssessmentStatus": "Completed",
        "completedDateTime": "2024-10-23T14:45:29.123+05:30",
        "assessor": "001SG00000laIWPYA2",
        "identifier": "Test identifier",
        "assessmentDetails": {
            "assessmentReasons": [
                {
                    "referenceRecord": "0jySG0000000qRdYAI"
                },
                {
                    "referenceRecord": "0SqSG00000005HR0AY"
                },
                {
                    "referenceRecord": "0kmSG0000000n7BYAQ",
                    "referenceValue": "Medication Request sample"
                },
                {
                    "referenceValue": "Reference Record not present"
                }
            ],
            "assessmentQuestionsResponseDetails": {
                "First_Name": {
                    "originType": "Auto",
                    "reviewerRole": "0hsSG0000002t8TYAQ",
                    "reviewer": "003SG00000BTzxpYAD"
                },
                "Last_Name": {
                    "originType": "Auto",
                    "reviewerRole": "0hsSG0000002t8TYAQ",
                    "reviewer": "003SG00000BTzxpYAD"
                },
                "Email": {
                    "originType": "Auto",
                    "reviewerRole": "0hsSG0000002t8TYAQ",
                    "reviewer": "003SG00000BTzxpYAD"
                },
                "Phone": {
                    "originType": "Auto",
                    "reviewerRole": "0hsSG0000002t8TYAQ",
                    "reviewer": "003SG00000BTzxpYAD"
                },
                "Multi_Select": {
                    "originType": "Auto",
                    "reviewerRole": "0hsSG0000002t8TYAQ",
                    "reviewer": "003SG00000BTzxpYAD"
                }
            }
        }
```

```
    }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~AssessmentAssessmentStatus~~	String	Status of the assessment.	Optional	60.0
assessmentDetails	AssessmentDetailsInputRepresentation on page 1900	Metadata of the Assessment Questions.	Optional	63.0
assessor	String	Person who carried out the assessment and recorded the responses.	Optional	63.0
completedDateTime	Integer	The date and time when the assessment was completed.	Optional	63.0
identifier	String	Unique identifier of a completed or partially completed assessment in the source system.	Optional	63.0

Book Slot Chain Input

Input representation of the request to create service appointments.

JSON example

```
{
   "careProgramEnrolleeId":"08pxx0000004C92AAE",
   "workProcedureId":"08pxx0000004C92AAE",
   "slots":[
      {
         "schedStartTime":"2022-03-26T16:30:00.000+0000",
         "schedEndTime":"2022-03-26T16:30:00.000+0000",
         "workTypeId":"08pxx0000004C92AAE",
         "serviceTerritoryId":"08pxx0000004C92AAE",
         "serviceResourceId":"08pxx0000004C92AAE",
         "contactId":"08pxx0000004C92AAE",
         "appointmentType":"08pxx0000004C92AAE",
         "subject":"Apheresis",
         "additionalInformation":"Needs Cab Assistance",
         "street":"1 Market Street",
         "city":"San Francisco",
         "state":"CA",
         "postalCode":"94105",
         "country":"USA",
         "comments":"",
         "status":"Scheduled"
      },
      {
         "schedStartTime":"2022-03-26T16:30:00.000+0000",
         "schedEndTime":"2022-03-26T16:30:00.000+0000",
         "workTypeId":"08pxx0000004C92AAE",
```

```
            "serviceTerritoryId":"08pxx0000004C92AAE",
            "serviceResourceId":"08pxx0000004C92AAE",
            "contactId":"08pxx0000004C92AAE",
            "appointmentType":"08pxx0000004C92AAE",
            "subject":"Apheresis",
            "additionalInformation":"Needs Cab Assistance",
            "street":"1 Market Street",
            "city":"San Francisco",
            "state":"CA",
            "postalCode":"94105",
            "country":"USA",
            "comments":"",
            "status":"Scheduled"
        },
        {
            "schedStartTime":"2022-03-26T16:30:00.000+0000",
            "schedEndTime":"2022-03-26T16:30:00.000+0000",
            "workTypeId":"08pxx0000004C92AAE",
            "serviceTerritoryId":"08pxx0000004C92AAE",
            "serviceResourceId":"08pxx0000004C92AAE",
            "contactId":"08pxx0000004C92AAE",
            "appointmentType":"08pxx0000004C92AAE",
            "subject":"Apheresis",
            "additionalInformation":"Needs Cab Assistance",
            "street":"1 Market Street",
            "city":"San Francisco",
            "state":"CA",
            "postalCode":"94105",
            "country":"USA",
            "comments":"",
            "status":"Scheduled"
        }
    ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
carePrograEnrolleeId	String	ID of the care program enrollee for whom the service appointments must be created.	Required	60.0
slots	Slots []	Appointment slots to be booked.	Required	60.0
workProcedureId	String	ID of the work procedure for which the service appointments are to be created.	Required	60.0

Build Identity Verification Context Input

Input representation of the Build Identity Verification Context resource.

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{
   "objectName":"Account",
   "selectedRecordId":"001xx000003GZeFAAW"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`objectName`	String	The API name of the caller's object.	Optional	54.0
`selectedRecordId`	String	The record ID of the caller.	Optional	54.0

Captcha Token Input

Input representation of a Google captcha verification token.

Properties

Name	Type	Description	Required or Optional	Available Version
`siteKeyDeveloperName`	String	Registered Salesforce key pair name.	Required	60.0
`token`	String	Captcha token to verify.	Required	60.0
`type`	String	Captcha token type. Possible values are: • `HCaptcha` • `ReCaptcha`	Required	60.0

Care Request Case Input

Case related to the care request.

Root XML tag

`<case>`

Properties

Name	Type	Description	Required	Available Version
`caseOrigin`	String	The source of the case, such as Email, Phone, or Web. Maps to: `Case.Origin`	Yes	46.0
`caseReason`	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: `Case.Reason`	No	46.0

Name	Type	Description	Required	Available Version
`description`	String	A text description of the case. Limit: 32 KB. Maps to: `Case.Description`	No	46.0
`parentCaseNumber`	String	The ID of the parent case in the hierarchy. Maps to: `Case.ParentId`	No	46.0
`priority`	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: `Case.Priority`	No	46.0
`status`	String	The status of the case. Maps to: `Case.Status`	No	46.0
`subject`	String	The subject of the case. Limit: 255 characters. Maps to: `Case.Subject`	Yes	46.0
`type`	String	The type of case, such as Feature Request or Question. Maps to: `Case.Type`	No	46.0
`suppliedCompany`	String	The company name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedCompany`	No	46.0
`suppliedEmail`	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedEmail`	No	46.0
`suppliedName`	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedName`	No	46.0
`suppliedPhone`	String	The phone number that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedPhone`	No	46.0

Care Request Patient Input

The patient for whom the request is being raised.

Root XML tag

```
<patient>
```

Properties

Name	Type	Description	Required	Available Version
`addressLine1`	String	Patient's address line 1.	No	46.0
`addressLine2`	String	Patient's Address Line 2.	No	46.0
`birthDate`	String	Date of birth of the patient. Maps to: `CareRequest.MemberDateOfBirth` Note: Required if birth date is specified in the member account record. Must be in `DateTime` format; for example: *`1970-04-30T00:00:00`*.	No	46.0
`city`	String	City where the patient lives.	No	46.0
`firstName`	String	First name of the patient.	No	46.0
`gender`	String	Gender of the patient. Maps to: `CareRequest.MemberGender`	No	46.0
`lastName`	String	Last name of the patient.	Yes	46.0
`medicareCoverage`	Boolean	Indicates whether the patient has Medicare coverage. Maps to: `CareRequestExtension.IsMedicareCoverage`	No	46.0
`memberCondition`	String	Free-form description of the patient's condition. Maps to: `CareRequest.MemberCondition`	No	46.0
`memberId`	String	Lookup to MemberPlan.MemberNumber. Note: Not the insurance identifier for the member in Account.	Yes	46.0
`memberPrognosis`	String	Indicator of the provider's prognosis for the patient. Maps to: `CareRequest.MemberPrognosis`	No	46.0
`memberStatus`	String	The patient's status at admission, date of outpatient service, or start of care. Maps to: `CareRequest.MemberStatus`	No	46.0
`middleName`	String	Middle name of the patient.	No	46.0
`state`	String	State where the patient lives.	No	46.0
`suffix`	String	Name suffix of the patient.	No	46.0
`zipCode`	String	ZIP code of the patient's address.	No	46.0

Care Authorization Request Input

A complete care authorization request.

Root XML tag

```
<careAuthorization>
```

JSON example

```
{
  "careRequestCase": {
    "caseOrigin": "Web",
    "subject": "Case No 10"
  },
  "contentDocumentLinks": [
    {
      "id": "069xx0000004CNZAA2"
    },
    {
      "id": "069xx0000004CNYAA2"
    }
  ],
  "assessmentLinks": [
    {
      "id": "0U3SG00000068Cb0AI"
    }
  ],
  "patient": {
    "lastName": "Fedex",
    "firstName": "Roger"
  },
  "careRequestItems": [
    {
      "name": "95810",
      "codeType": "CPT",
      "sourceSystem": "source_system_name",
      "codeDescription": "Dysuria",
      "sourceSystemIdentifier": "0015cmi",
      "quantity": "15"
    }
  ],
  "careRequestDrugs": [
    {
      "sourceSystem": "source_system_name",
      "daysSupply": "10",
      "frequency": "16",
      "name": "Metoprolol"
    }
  ],
  "careRequest": {
    "requestingPractitionerSpecialty": "Neurologist",
    "placeOfService": "InPatient",
    "sourceSystemIdentifier": "0015",
    "name": "Care Request 15",
    "requestingPractitionerLicense": "M.D",
    "sourceSystem": "source_system_name",
```

```
    "servicingPractitionerLicense": "M.D",
    "servicingPractitionerSpecialty": "Hospitalist",
    "recordType": "Complaint"
  },
  "careDiagnoses": [
    {
      "sourceSystem": "ajSource",
      "name": "G47.30",
      "codeDescription": "Sleep apnea, unspecified",
      "codeType": "ICD-10-CM"
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`assessmentLinks`	Assessment Links Input[]	The details of the associated assessments used as the supporting content.	Optional	55.0
`careDiagnoses`	Care Diagnosis Input[]	List of associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.	Optional	46.0
`careRequest`	Care Request Input[]	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.	Optional	46.0
`careRequestDrugs`	Care Request Drug Input[]	List of requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Optional	46.0
`careRequestItems`	Care Request Item Input[]	The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Optional	46.0
`contentDocumentLinks`	Documents Input[]	List of clinical documents to be attached as content document links to the prior authorization request.	Optional	55.0
`careRequestCase`	Care Request Case Input[]	Case related to the care request.	Optional	46.0

Name	Type	Description	Required or Optional	Available Version
patient	Care Request Patient Input[]	The patient for whom the request is being raised.	Optional	46.0
subscriber	Care Request Subscriber Input[]	The primary member on the plan.	Optional	46.0
transportLocations	Transport Location Input[]	List of Transport Locations.	Optional	46.0

Care Diagnosis Input

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Root XML tag

```
<careDiagnosis>
```

JSON example

```
{
  "sourceSystem": "source_system_name",
  "name": "G47.30",
  "codeDescription": "Sleep apnea, unspecified",
  "codeType": "ICD-10-CM"
  }
```

Properties

Name	Type	Description	Required	Available Version
careRequestReviewers	Care Request Reviewer Input	The care diagnosis associated with the care request reviewer. Maps to: CareDiagnosis.CareRequestReviewers	No	52.0
codeDescription	String	Diagnosis code description. Maps to: CareDiagnosis.CodeDescription	No	46.0
codeType	String	Code type for the diagnosis. Maps to: CareDiagnosis.CodeType	No	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: CareDiagnosis.CodeTypeIdentifier	No	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to: CareDiagnosis.DiagnosisCodeSet	No	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: CareDiagnosis.DischargeCode	No	46.0

Name	Type	Description	Required	Available Version
dischargeCodeDescription	String	Description of the discharge diagnosis code. Maps to: CareDiagnosis.DischargeCodeDescription	No	46.0
dischargeCodeType	String	Code type for the discharge diagnosis. Maps to: CareDiagnosis.DischargeCodeType	No	46.0
dischargeCodeTypeId	String	ID of the code type for the discharge diagnosis. Maps to: CareDiagnosis.DischargeCodeTypeIdentifier	No	46.0
dischargeDiagnosisCodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisCodeSet	No	52.0
dischargeDiagnosisEffectiveDate	String	Effective date for the discharge diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisEffectiveDate	No	46.0
dischargeDiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisEndDate	No	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: CareDiagnosis.EffectiveDate	No	46.0
endDate	String	Termination date for the diagnosis. Maps to: CareDiagnosis.EndDate	No	46.0
healthcareDiagnosisCode	String	Healthcare Diagnosis Code.	No	46.0
healthConditionId	String	The health condition that's associated with the member. Maps to: CareDiagnosis.HealthCondition	No	57.0
id	String	ID of the Care Diagnosis.	Required for PATCH	46.0
modifiedCode	String	Modified diagnosis code. Maps to: CareDiagnosis.ModifiedCode	No	46.0
modifiedCodeDescription	String	Modified diagnosis code description. Maps to: CareDiagnosis.ModifiedCodeDescription	No	46.0
modifiedCodeType	String	Code type for the modified diagnosis. Maps to: CareDiagnosis.ModifiedCodeType	No	46.0

Name	Type	Description	Required	Available Version
`modifiedCodeTypeId`	String	ID of the code type for the modified diagnosis. Maps to: `CareDiagnosis.ModifiedCodeTypeIdentifier`	No	46.0
`modifiedDiagnosisCodeSet`	String	The modified diagnosis code set associated with the care diagnosis. Maps to: `CareDiagnosis.ModifiedDiagnosisCodeSet`	No	52.0
`modifiedEffectiveDate`	String	Modified effective date for the diagnosis. Maps to: `CareDiagnosis.ModifiedEffectiveDate`	No	46.0
`modifiedEndDate`	String	Modified termination date for the diagnosis. Maps to: `CareDiagnosis.ModifiedEndDate`	No	46.0
`modifiedPrimaryDiagnosis`	Boolean	Modified Primary Diagnosis	No	46.0
`name`	String	Name of the diagnosis code. Maps to: `CareDiagnosis.Name`	Yes	46.0
`presentOnAdmission`	String	Specifies if the health condition was present at the time of member admission. Maps to: `CareDiagnosis.PresentOnAdmission`	No	57.0
`primary`	Boolean	Indicates whether it is a primary diagnosis (`true`) or not (`false`).	No	46.0
`primaryDischargeDiagnosis`	Boolean	Indicates whether it is a primary Discharge Diagnosis (`true`) or not (`false`).	No	46.0
`sourceSystem`	String	System from which this request was sourced. Maps to: `CareDiagnosis.SourceSystem`	No	46.0
`sourceSystemIdentifier`	String	ID of the system from which the request was sourced. Maps to: `CareDiagnosis.SourceSystemIdentifier`	No	46.0
`sourceSystemModified`	String	Timestamp of the most recent update from the source system. Maps to: `CareDiagnosis.SourceSystemModified`	No	46.0

SEE ALSO:

CareDiagnosis

Care Request Drug Input

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Root XML tag

```
<careRequestDrug>
```

JSON example

```
{
  "sourceSystem": "source_system_name",
  "daysSupply": "10",
  "frequency": "16",
  "name": "Metoprolol"
  }
```

Properties

Name	Type	Description	Required	Available Version
`approvedUnits`	Integer	Approved quantity of the drug. Maps to: `CareRequestDrug.ApprovedUnits`	No	46.0
`AssertionIdentifier`	String	The unique identifier of the coverage assertion. This is unavailable for PATCH requests.	No	63.0
`authApproval Identifier`	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: `CareRequestDrug.AuthApprovalIdentifier`	No	57.0
`authorization RefIdentifier`	String	The unique identifier of the authorization request associated with this requested drug. Maps to: `CareRequestDrug.AuthorizationRefIdentifier`	No	57.0
`careRequest Reviewers`	Care Request Reviewer Input	The care request drug associated with the care request reviewer. Maps to: `CareRequestDrug.CareRequestReviewers`	No	52.0
`clinical Determination`	String	The clinical determination of the drug request. Maps to: `CareRequestDrug.ClinicalDetermination`	No	52.0
`clinical DeterminationNote`	String	The notes related to the clinical determination. Maps to: `CareRequestDrug.ClinicalDeterminationNote`	No	52.0
`clinical DeterminationReason`	String	The reason for the clinical determination. Maps to: `CareRequestDrug.ClinicalDeterminationReason`	No	52.0

Name	Type	Description	Required	Available Version
`code`	String	Code for the drug. Maps to: `CareRequestDrug.Code`	No	46.0
`codeType`	String	ID code type for the drug. Maps to: `CareRequestDrug.CodeType`	No	46.0
`daysSupply`	Integer	Number of days to supply the drug. Maps to: `CareRequestDrug.DaysSupply`	No	46.0
`decisionDate`	String	The date and time when the decision was made for this drug request. Maps to: `CareRequestDrug.DecisionDate`	No	52.0
`deniedUnits`	Integer	Denied quantity of the drug. Maps to: `CareRequestDrug.DeniedUnits`	No	46.0
`dispenserAddress`	Dispenser Address Input	Pharmacy address.	No	46.0
`dispenserFaxNumber`	String	Pharmacy fax number. Maps to: `CareRequestDrug.DispenserFaxNumber`	No	46.0
`dispenserId`	String	ID for the pharmacy. Maps to: `CareRequestDrug.DispenserIdentifier`	No	46.0
`dispenserName`	String	Name of the pharmacy. Maps to: `CareRequestDrug.DispenserName`	No	46.0
`dispenserPhoneNumber`	String	Pharmacy phone number. Maps to: `CareRequestDrug.DispenserPhoneNumber`	No	46.0
`dispenserTaxId`	String	Pharmacy tax identification number. Maps to: `CareRequestDrug.DispenserTaxIdentifier`	No	46.0
`dispensingPharmacy`	String	The pharmacy that dispenses the drug. Maps to: `CareRequestDrug.DispensingPharmacy`	No	52.0
`dose`	String	Dose of the drug. Maps to: `CareRequestDrug.Dose`	No	46.0
`drugAdministrationSetting`	String	The setting in which the drug is expected to be administered to the patient. Maps to: `CareRequestDrug.DrugAdministrationSetting`	No	57.0
`frequency`	String	Frequency of the drug. Maps to: `CareRequestDrug.Frequency`	No	46.0

Name	Type	Description	Required	Available Version
medicationCode	String	The code of the care request drug. Maps to: CareRequestDrug.MedicationCode	No	52.0
id	String	ID of the Care Request Drug.	Required for PATCH.	46.0
modifiedCode	String	Code for the modified drug. Maps to: CareRequestDrug.ModifiedCode	No	46.0
modifiedCodeType	String	ID code type for the modified drug. Maps to: CareRequestDrug.ModifiedCodeType	No	46.0
medicationRefObjectId	String	The medication request or statement associated with the care request drug.	No	57.0
modifiedDaysSupply	Integer	Number of days of supply for the modified drug. Maps to: CareRequestDrug.ModifiedDaysSupply	No	46.0
modifiedDose	String	Dose of the modified drug. Maps to: CareRequestDrug.ModifiedDose	No	46.0
modifiedFrequency	String	Frequency of the modified drug. Maps to: CareRequestDrug.ModifiedFrequency	No	46.0
modifiedName	String	Name of the modified drug. Maps to: CareRequestDrug.ModifiedName	No	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: CareRequestDrug.ModifiedSig	No	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: CareRequestDrug.ModifiedStrength	No	46.0
modifiedTherapyDuration	Integer	Duration of therapy for the modified drug. Maps to: CareRequestDrug.ModifiedTherapyDuration	No	46.0
modifiedUnits	Integer	Modified quantity of the drug. Maps to: CareRequestDrug.ModifiedUnits	No	46.0
name	String	Name of the drug. Maps to: CareRequestDrug.Name	No	46.0
prescriptionDate	String	Date for the prescription. Maps to: CareRequestDrug.PrescriptionDate	No	46.0
prescriptionFillDate	String	Date of fills for the prescription. Maps to: CareRequestDrug.PrescriptionFillDate	No	57.0

Name	Type	Description	Required	Available Version
`prescriptionFills`	Integer	Number of fills for the prescription. Maps to: `CareRequestDrug.PrescriptionFills`	No	46.0
`priority`	String	The priority representing the urgency of the drug's authorization request. Maps to: `CareRequestDrug.Priority`	No	57.0
`requestType`	String	The type of drug request. Maps to: `CareRequestDrug.RequestType`	No	57.0
`responseDateTime`	String	The date and time when the response was sent for the drug request. This is unavailable for PATCH requests.	No	63.0
`serviceCategory`	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: `CareRequestDrug.ServiceCategory`	No	46.0
`serviceCategoryCode`	String	Alphanumeric code that uniquely identifies a service type. Maps to: `CareRequestDrug.ServiceCategoryCode`	No	46.0
`servicingFacility`	Servicing Facility Input	The facility where a patient receives service of the requested drug. Maps to: `CareRequestDrug.ServicingFacility`	No	57.0
`servicingProvider`	Servicing Practitioner Input	The healthcare provider who provides the service of the requested drug. Maps to: `CareRequestDrug.ServicingProvider`	No	57.0
`sig`	String	Directions for use of the drug. Maps to: `CareRequestDrug.Sig`	No	46.0
`sourceSystem`	String	System from which this request was sourced. Maps to: `CareRequestDrug.SourceSystem`	No	46.0
`sourceSystemIdentifier`	String	ID of the system from which the request was sourced. Maps to: `CareRequestDrug.SourceSystemIdentifier`	No	46.0
`sourceSystemModified`	String	Timestamp of the most recent update from the source system. Maps to: `CareRequestDrug.SourceSystemModified`	No	46.0
`status`	String	The authorization status of the requested drug. Maps to: `CareRequestDrug.Status`	No	57.0

Name	Type	Description	Required	Available Version
`statusReason`	String	The reason for the authorization status of the requested drug. Maps to: `CareRequestDrug.StatusReason`	No	57.0
`strength`	String	Strength of the drug. Maps to: `CareRequestDrug.Strength`	No	46.0
`submittedDateTime`	String	The date and time when the drug request was submitted. This is unavailable for PATCH requests.	No	63.0
`therapyDuration`	Integer	Duration of therapy for the drug. Maps to: `CareRequestDrug.TherapyDuration`	No	46.0
`transactionNumber`	Integer	The transaction number assigned to the drug request. This is unavailable with PATCH requests.	No	63.0
`units`	Integer	Quantity of the drug. Maps to: `CareRequestDrug.Units`	No	46.0

SEE ALSO:

CareRequestDrug

Care Request Input

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Root XML tag

`<careRequest>`

JSON example

```
{
  "requestingPractitionerSpecialty": "Neurologist",
  "placeOfService": "InPatient",
  "sourceSystemIdentifier": "0015",
  "name": "Care Request 15",
  "requestingPractitionerLicense": "M.D",
  "sourceSystem": "source_system_name",
  "servicingPractitionerLicense": "M.D",
  "servicingPractitionerSpecialty": "Hospitalist",
  "recordType": "Complaint"
  }
```

Properties

Name	Type	Description	Required	Available Version
acknowledgementLetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: CareRequest.AcknowledgementLetterSentDate	No	46.0
actualAdmissionDate	String	Actual admission date for the patient. Maps to: CareRequest.ActualAdmissionDate	No	46.0
actualDischargeDate	String	Actual discharge date for the patient. Maps to: CareRequest.ActualDischargeDate	No	46.0
admissionNotes	String	Notes related to the admission. Maps to: CareRequest.AdmissionNotes	No	46.0
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room. Maps to: CareRequest.AdmissionSource	No	46.0
admissionType	String	Type of admission, for example, emergency or elective. Maps to: CareRequest.AdmissionType	No	46.0
ambulanceTransportDistance	Integer	Ambulance Transport Distance	No	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: CareRequestExtention.AmbulanceTransportReason	No	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: CareRequestExtention.AmbulanceTransportType	No	46.0
aorReceivedDate	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: CareRequest.AorReceivedDate	No	46.0
aorRequestedDate	String	Date and time when the AOR form was requested. Maps to: CareRequest.AorRequestedDate	No	46.0
appealEffectuationDateTime	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: CareRequestExtension.AppealEffectuationDateTime	No	52.0

Name	Type	Description	Required	Available Version
appealRequestReasonType	String	Specifies the reason for raising the appeal request. Maps to: CareRequest.AppealRequestReasonType	No	52.0
appointedRepVerbalContactDate	String	Date and time of verbal contact with the member's appointed representative. Maps to: CareRequest.AppointedRepVerbalContactDate	No	46.0
appointedRepWrittenContactDate	String	Date and time correspondence was sent to the member's appointed representative. Maps to: CareRequest.AppointedRepWrittenContactDate	No	46.0
appointedRepresentative	Appointed Representative Input	Appointed representative for the member. If provided, the first name, last name, birthdate, and suffix fields are used to find at a unique Id, which is used to update CareRequest.AppointedRepresentativeId field.	No	46.0
approvedLengthOfStay	Integer	Approved number of days for the admission. Maps to: CareRequest.ApprovedLengthOfStay	No	46.0
approvedLevelOfCare	String	Approved level of care for the patient, for example, Hospital-Observaton or SNF-Rehabilitation. Screen reader support enabled. Maps to: CareRequest.ApprovedLevelOfCare	No	46.0
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: CareRequestExtension.AuthorizationRefIdentifier	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request associated with the care request reviewer. Maps to: CareRequest.CareRequestReviewers	No	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: CareRequest.CaseSubStatus	No	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: CareRequest.ClaimNumber	No	46.0
clientSourceSysIdentifier	String	An identifier of the client's source system that sent the care request. This is unavailable for PATCH requests.	No	63.0

Name	Type	Description	Required	Available Version
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: CareRequest.ClinicalCaseType	No	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: CareRequest.CriteriaMet	No	46.0
cumulativeLengthOfStay	Integer	Total number of days for the admission. Maps to: CareRequest.CumulativeLengthOfStay	No	46.0
currentLevelOfCare	String	Level of care that the patient is receiving. Maps to: CareRequest.CurrentLevelOfCare	No	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: CareRequest.DecisionDate	No	46.0
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: CareRequest.DecisionLetter	No	46.0
decisionNotes	String	Notes related to the decision. Maps to: CareRequest.DecisionNotes	No	46.0
decisionReason	String	Reason for the decision. Maps to: CareRequest.DecisionReason	No	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: CareRequest.DecisionReasonDescription	No	46.0
deniedLengthOfStay	Integer	Number of days denied for the admission. Maps to: CareRequest.DeniedLengthOfStay	No	46.0
deniedLevelOfCare	String	Level of care denied for the patient. Maps to: CareRequest.DeniedLevelOfCare	No	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: CareRequest.DispositionNotes	No	46.0
documentAttachmentStatus	String	The current status of the document upload based on the checklist provided to the reviewers. Maps to: CareRequestExtention.DocumentAttachmentStatus	No	55.0

Name	Type	Description	Required	Available Version
		Valid values are: • `Complete` • `Incomplete`		
`dueDate`	String	Date the request is due for completion. Maps to: `CareRequest.DueDate`	No	46.0
`effectiveFrom`	String	The start date for an effective-date range. Maps to: `CareRequest.EffectiveFrom`	No	46.0
`effectiveTo`	String	The end date for an effective-date range. Maps to: `CareRequest.EffectiveTo`	No	46.0
`expirationDate`	String	Expiration date for the request. Maps to: `CareRequest.ExpirationDate`	No	46.0
`extendedRequest`	Boolean	Indicates whether a request was extended. Maps to: `CareRequest.IsExtendedRequest`	No	46.0
`extensionRequestReceivedDate`	String	Date and time an extension was requested. Maps to: `CareRequest.ExtensionRequestReceivedDate`	No	46.0
`externalComplaintId`	String	Complaint ID number. Maps to: `CareRequest.ExternalComplaintIdentifier`	No	46.0
`facilityRecordNumber`	String	The medical record number used to identify a patient. Maps to: `CareRequest.FacilityRecordNumber`	No	46.0
`facilityRoomBedType`	String	Type of facility bed for the patient. Maps to: `CareRequest.FacilityRoomBedType`	No	46.0
`facilityRoomNumber`	String	The facility room number for the patient. Maps to: `CareRequest.FacilityRoomNumber`	No	46.0
`finalLevelOfCare`	String	Final level of care the patient. Maps to: `CareRequest.FinalLevelOfCare`	No	46.0
`firstReviewer`	First Reviewer Input	The person who reviewed the request.	No	46.0
`firstReviewerNotes`	String	Notes from the first reviewer related to the case. Maps to: `CareRequest.FirstReviewerNotes`	No	46.0

Name	Type	Description	Required	Available Version
`generalPractitioner`	General Practitioner Input	Member's primary or general care practitioner. Maps to `CareRequest.generalPractitioner`	No	46.0
`generalPractitionerVerbalNotificationDate`	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: `CareRequest.GeneralPractitionerVerbalNotifiedDate`	No	46.0
`generalPractitionerWrittenNotificationDate`	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: `CareRequest.GeneralPractitionerWrittenNotifiedDate`	No	46.0
`grievanceType`	String	Specifies the type of grievance. Maps to: `CareRequest.GrievanceType`	No	52.0
`healthCareProvider`	String	The healthcare provider associated with the care request against whom the Grievance is filed. Maps to `CareRequestExtension.HealthCareProvider`	No	52.0
`homeHealthCertificationEndDate`	String	Certification end date for home health care. Maps to: `CareRequestExtension.HomeHealthCertificationEndDate`	No	46.0
`homeHealthCertificationStartDate`	String	Certification start date for home health care. Maps to: `CareRequestExtension.HomeHealthCertificationStartDate`	No	46.0
`homeHealthStartDate`	String	Date that home health services are scheduled or anticipated to start. Maps to: `CareRequestExtension.HomeHealthStartDate`	No	46.0
`id`	String	ID of the Care Request.	Required for PATCH.	46.0
`independentReviewDetermination`	String	The determination made by the independent review. Maps to: `CareRequestExtension.IndependentReviewDetermination`	No	52.0
`independentReviewDeterminationDate`	String	The date when the determination was made by the independent review. Maps to: `CareRequestExtension.IndependentReviewDeterminationDate`	No	52.0
`independentReviewSubmissionDate`	String	The date when the review request was submitted for independent review. Maps to: `CareRequestExtension.IndependentReviewSubmissionDate`	No	52.0

Name	Type	Description	Required	Available Version
`infoReceievedDate`	String	Date and time when additional information was received from the provider or member. Maps to: `CareRequest.InfoReceivedDate`	No	46.0
`infoRequestedDate`	String	Date and time when additional information was requested from the provider or member. Maps to: `CareRequest.InfoRequestedDate`	No	46.0
`initialDenialNotificationDate`	String	Date of initial denial notification. Maps to: `CareRequest.InitialDenialNotificationDate`	No	46.0
`initialDenialNotificationTime`	String	The time when the initial care request was denied. Maps to `CareRequest.InitialDenialNotificationTime`	No	52.0
`isIndependentReviewRequired`	Boolean	Indicates whether independent review is required. Maps to `CareRequestExtension.IsIndependentReviewRequired`	No	52.0
`isReadmission`	Boolean	Indicates whether the care request is for a readmission. Maps to `CareRequest.IsReadmission`	No	52.0
`medicalDirector`	Medical Director Input	The medical director who reviewed the request.	No	46.0
`medicalDirectorNotes`	String	Notes from the medical director related to the request. Maps to: `CareRequest.MedicalDirectorNotes`	No	46.0
`memberContactDate`	String	Date and time when the member was contacted. Maps to: `CareRequest.MemberContactDateTime`	No	46.0
`memberGroupNumber`	String	Insurance group number for the member. Maps to: `CareRequest.MemberGroupNumber`	No	46.0
`memberPrimaryPlan`	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: `CareRequest.MemberPrimaryPlan`	No	52.0
`memberSecondaryPlan`	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: `CareRequest.MemberSecondaryPlan`	No	52.0

Name	Type	Description	Required	Available Version
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: CareRequest.MemberVerbalNotificationDate	No	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: CareRequest.MemberWrittenNotificationDate	No	46.0
modificationDate	String	Date the case was modified. Maps to: CareRequest.ModificationDate	No	46.0
modifiedLengthOfStay	Integer	Modified number of days for the admission. Maps to: CareRequest.ModifiedLengthOfStay	No	46.0
modifiedLevelOfCare	String	Modified level of care for the patient. Maps to: CareRequest.ModifiedLevelOfCare	No	46.0
name	String	Name of the Care Request. Maps to: CareRequest.Name	Yes	46.0
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: CareRequest.NextReviewDate	No	46.0
nursingHomeResidentialStatus	String	Nursing home-resident status at the time of service. Maps to: CareRequestExtension.NursingHomeResidentialStatus	No	46.0
originalDenialMedicalDirector	Original Denial Medical Director Input	The medical director who denied the original request.	No	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: CareRequest.ParProvider	No	46.0
placeOfService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: CareRequest.PlaceOfService	No	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: CareRequest.PractitionerContactDateTime	No	46.0

Name	Type	Description	Required	Available Version
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: CareRequestExtension.PriorDischargeStatus	No	52.0
quantity	Integer	Quantity of the request.	No	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: CareRequest.QuantityType	No	46.0
receivedDate	String	Date the request was received. Maps to: CareRequest.ReceivedDate	No	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: CareRequest.ReconsiderationDenialNotificationDate	No	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: CareRequest.ReconsiderationDenialNotificationTime	No	52.0
recordType	String	Record type of the care request object.	No	46.0
recordTypeId	String	ID of the record type of the care request object.	No	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: CareRequest.ReferenceCareRequestCase	No	52.0
referenceCaseNumber	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: CareRequest.ReferenceCaseNumber	No	46.0
reopenDecisionDateTime	String	Date and time the request was reopened. Maps to: CareRequest.ReopenDecisionDateTime	No	52.0
reopenReason	String	Reason the request was reopened. Maps to: CareRequest.ReopenReason	No	46.0
reopenReasonDescription	String	Description of why the request was reopened. Maps to: CareRequest.ReopenReasonDescription	No	46.0
reopenRequestOutcome	String	The result of the reopen request. Maps to: CareRequestExtension.ReopenRequestOutcome	No	52.0
reopenRequestType	String	The type of reopen request. Maps to: CareRequestExtension.ReopenRequestType	No	52.0

Name	Type	Description	Required	Available Version
`reopenedBy`	Reopened By Input	The user who reopened the care request. Maps to: `CareRequestExtension.ReopenedBy`	No	52.0
`reopenedBy UserId`	String	The ID of the user who reopened the care request. Maps to: `CareRequestExtension.ReopenedByUserId`	No	52.0
`reopenedDate`	String	Date the request was reopened. Maps to: `CareRequest.ReopenedDate`	No	46.0
`requestExtension Reason`	String	The reason for requesting the care extension. Maps to: `CareRequestExtension.RequestExtensionReason`	No	52.0
`requestExtnDecision DateTime`	String	The date when the decision to extend the care request extension was made. Maps to: `CareRequestExtension.RequestExtnDecisionDateTime`	No	52.0
`requestOutcome`	String	Specifies the outcome of the request. Maps to: `CareRequestExtension.RequestOutcome`	No	52.0
`requestOutcome Desc`	String	The description of the request outcome. Maps to: `CareRequestExtension.RequestOutcomeDesc`	No	52.0
`requestType`	String	Category type of the request. Maps to: `CareRequestExtension.RequestType`	No	46.0
`requestedDate`	String	Date the request was originally requested. Maps to: `CareRequest.RequestedDate`	No	46.0
`requestedLength OfStay`	Integer	Requested length of stay for the patient. Maps to: `CareRequest.RequestedLengthOfStay`	No	57.0
`requestedLevel OfCare`	String	Requested level of care for the patient. Maps to: `CareRequest.RequestedLevelOfCare`	No	46.0
`requesterType`	String	Indicates the role of the individual initiating the request. Maps to: `CareRequest.RequesterType`	No	46.0
`requesting Practitioner`	Requesting Practitioner Input	Ordering or referring practitioner for the request.	No	46.0
`requesting PractitionerLicense`	String	Requesting Practitioner License Maps to: `CareRequest.RequestingPractitionerLicense`	No	46.0

Name	Type	Description	Required	Available Version
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: CareRequest.RequestingPractitionerSpecialty	No	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: CareRequest.RequestingPractitionerVerbalNotifiedDate	No	46.0
requestingPractitionerWrittenNotificationDate	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: CareRequest.RequestingPractitionerWrittenNotifiedDate	No	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: CareRequest.ResolutionDate	No	46.0
resolutionDescription	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: CareRequestExtension.ResolutionDescription	No	52.0
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: CareRequest.ResolutionLetterSentDate	No	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: CareRequest.ResolutionNotes	No	46.0
reviewDate	String	Date the review was completed. Maps to: CareRequest.ReviewDate	No	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: CareRequest.RootCauseNotes	No	46.0
scheduledAdmissionDate	String	Anticipated admission date for the patient. Maps to: CareRequest.ScheduledAdmissionDate	No	46.0
scheduledDischargeDate	String	Scheduled discharge date for the patient. Maps to: CareRequest.ScheduledDischargeDate	No	46.0
serviceDate	String	Date when patient received the service. Maps to: CareRequest.ServiceDate	No	46.0
serviceLevel	String	The level of service rendered. Maps to: CareRequestExtension.ServiceLevel	No	46.0

Name	Type	Description	Required	Available Version
`serviceType`	String	Classification of the type of service. Maps to: `CareRequestExtension.ServiceType`	No	46.0
`serviceorMedicationReceived`	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: `CareRequest.IsServiceOrMedicationReceived`	No	46.0
`servicingFacility`	Servicing Facility Input	Facility where the service is being provided.	No	46.0
`servicingPractitioner`	Servicing Practitioner Input	Practitioner administering the service.	No	46.0
`servicingPractitionerLicense`	String	License type of the practitioner. Maps to: `CareRequest.ServicingPractitionerLicense`	No	46.0
`servicingPractitionerSpecialty`	String	Specialty of the practitioner. Maps to: `CareRequest.ServicingPractitionerSpecialty`	No	46.0
`sourceSystem`	String	System from which this request was sourced. Maps to: `CareRequest.SourceSystem`	No	46.0
`sourceSystemIdentifier`	String	ID of the system from which the request was sourced. Maps to: `CareRequest.SourceSystemIdentifier`	No	46.0
`sourceSystemModified`	String	The timestamp of the most recent update from the source system. Maps to: `CareRequest.SourceSystemModified`	No	46.0
`supportingDocUrl`	String	The URL of supporting documentation such as a questionnaire. This is unavailable for PATCH requests.	No	63.0
`unitOfMeasure`	String	The unit of measure associated with the prior authorization request. Maps to: `CareRequestExtention.UnitOfMeasure` This field is a lookup to `UnitOfMeasure`.	No	55.0

SEE ALSO:

CareRequest

Care Request Item Input

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Root XML tag

```
<careRequestItem>
```

JSON example

```
{
 "name": "95810",
 "codeType": "CPT",
 "sourceSystem": "source_system_name",
 "codeDescription": "Dysuria",
 "sourceSystemIdentifier": "0015cmi",
 "quantity": "15"
 }
```

Properties

Name	Type	Description	Required	Available Version
approvedLengthOfStay	Integer	The number of days requested for the admission. Maps to: CareRequestItem.ApprovedLengthOfStay	No	52.0
approvedLevelOfCare	Integer	Specifies the approved level of care for the patient. Maps to: CareRequestItem.ApprovedLevelOfCare	No	52.0
approvedQuantity	Integer	The approved quantity of the care item. Maps to: CareRequestItem.ApprovedQuantity	No	46.0
approvedServiceEndDate	String	The end date of the approved service that the patient received. Maps to: CareRequestItem.ApprovedServiceEndDate	No	52.0
approvedServiceStartDate	String	The start date of the approved service that the patient received. Maps to: CareRequestItem.ApprovedServiceStartDate	No	52.0
AssertionIdentifier	String	The unique identifier of the coverage assertion. This is unavailable for PATCH requests.	No	63.0
authApprovalIdentifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: CareRequestItem.AuthApprovalIdentifier	No	57.0
authorizationRefIdentifier	String	The unique identifier of the prior authorization request associated with this	No	57.0

Name	Type	Description	Required	Available Version
		requested item. Maps to: `CareRequestItem.AuthorizationRefIdentifier`		
`careRequestReviewers`	Care Request Reviewer Input	The care request item associated with the care request reviewer. Maps to: `CareRequestItem.CareRequestReviewers`	No	52.0
`clinicalDetermination`	String	The clinical determination of the care request. Maps to: `CareRequestItem.ClinicalDeterminitation`	No	52.0
`clinicalDeterminationNotes`	String	The notes related to the clinical determination. Maps to: `CareRequestItem.ClinicalDeterminitationNotes`	No	52.0
`clinicalDeterminationReason`	String	The reason for the clinical determination. Maps to: `CareRequestItem.ClinicalDeterminitationReason`	No	52.0
`clinicalServiceRequestId`	String	The clinical service request associated with the care request item. Maps to: `CareRequestItem.ClinicalServiceRequest`	No	57.0
`code`	String	ID of the service code. Maps to: `CareRequestItem.Name`	No	46.0
`codeDescription`	String	Description of the denied service code. Maps to: `CareRequestItem.CodeDescription`	No	46.0
`codeType`	String	Code type for the service. Maps to: `CareRequestItem.CodeType`	No	46.0
`codeTypeId`	String	ID of the code type for the service. Maps to: `CareRequestItem.CodeTypeIdentifier`	No	46.0
`cumulativeLengthOfStay`	Integer	The number of days a patient is admitted. Maps to: `CareRequestItem.CumulativeLengthOfStay`	No	52.0
`currentLevelOfCare`	String	Specifies the level of care the patient is receiving. Maps to: `CareRequestItem.CurrentLevelOfCare`	No	52.0
`decisionDate`	String	The date and time when the last decision was made for this care request item. Maps to: `CareRequestItem.DecisionDate`	No	52.0

Name	Type	Description	Required	Available Version
deniedLevelOfCare	String	The level of care denied for the patient. Maps to: CareRequestItem.DeniedLevelOfCare	No	52.0
deniedQuantity	Integer	The quantity of the denied service. Maps to: CareRequestItem.DeniedQuantity	No	46.0
effectiveDate	String	Effective date for the diagnosis Maps to: CareRequestItem.EffectiveDate	No	46.0
endDate	String	Termination date for the service. Maps to: CareRequestItem.EndDate	No	46.0
freeFormProcedureDescription	String	Free-form description of the procedure. Maps to: CareRequestItem.FreeFormProcedureDescription	No	46.0
healthcareProcedureCode	String	Healthcare Procedure Code.	No	46.0
id	String	ID of the CareRequestItem.	Required for PATCH.	46.0
modifiedCareEndDate	String	Modified Care End Date	No	46.0
modifiedCode	String	Modified Code	No	46.0
modifiedCodeDescription	String	Description of the modified service code. Maps to: CareRequestItem.ModifiedCodeDescription	No	46.0
modifiedCodeType	String	Code type for the modified service. Maps to: CareRequestItem.ModifiedCodeType	No	46.0
modifiedCodeTypeId	String	ID of the code type for the modified service. Maps to: CareRequestItem.ModifiedCodeTypeIdentifier	No	46.0
modifiedEffectiveDate	String	Effective date for the modified service. Maps to: CareRequestItem.ModifiedEffectiveDate	No	46.0
modifiedLevelOfCare	String	Specifies the modified level of care for the patient. Maps to: CareRequestItem.ModifiedLevelOfCare	No	52.0
modifiedModifier	String	Modifier for modified service code. Maps to: CareRequestItem.ModifiedModifier	No	46.0

Name	Type	Description	Required	Available Version
modifiedModifierDescription	String	Modifier description for modified service code. Maps to: CareRequestItem.ModifiedModifierDescription	No	46.0
modifiedProcedureCodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: CareRequestItem.ModifiedProcedureCodeSet	No	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: CareRequestItem.ModifiedQuantity	No	46.0
modifier1	String	First modifier for the service code. Maps to: CareRequestItem.Modifier	No	46.0
modifier1Description	String	Description for the first modifier for the service code. Maps to: CareRequestItem.ModifierDescription	No	46.0
modifier2	String	Second modifier for service code. Maps to: CareRequestItem.Modifier2	No	46.0
modifier2Description	String	Description of the second modifier for the service code. Maps to: CareRequestItem.Modifier2Description	No	46.0
modifier3	String	Third modifier for service code. Maps to: CareRequestItem.Modifier3	No	46.0
modifier3Description	String	Description of the third modifier for the service code. Maps to: CareRequestItem.Modifier3Description	No	46.0
modifier4	String	Fourth modifier for service code. Maps to: CareRequestItem.Modifier4	No	46.0
modifier4Description	String	Description of the fourth modifier for the service code. Maps to: CareRequestItem.Modifier4Description	No	46.0
modifierCodeSet	String	The modifier code set for the service code associated with the care request item. Maps to CareRequestItem.ModifierCodeSet	No	52.0
name	String	Name of the care request item. Maps to CareRequestItem.Name	No	46.0
priority	String	The priority representing the urgency of the item's authorization request. Maps to CareRequestItem.Priority	No	57.0

Name	Type	Description	Required	Available Version
`procedureCodeSet`	String	The code set for the service, drug, or device associated with the care request item. Maps to `CareRequestItem.ProcedureCodeSet`	No	52.0
`quantity`	Integer	The quantity of the item that is requested. Maps to: `CareRequestItem.Quantity`	No	46.0
`quantityType`	String	Quantity type for the request such as days, units, or visits. Maps to: `CareRequestItem.QualityType`	No	46.0
`reasonCode`	String	The reason justifying the care request of the item. Maps to: `CareRequestItem.ReasonCode`	No	57.0
`requestType`	String	The type of item request. Maps to: `CareRequestItem.RequestType`	No	57.0
`requestedLengthOfStay`	Integer	The number of days requested for the admission. Maps to: `CareRequestItem.RequestedLengthOfStay`	No	52.0
`requestedLevelOfCare`	String	Specifies the requested level of care for the patient. Maps to: `CareRequestItem.RequestedLevelOfCare`	No	52.0
`requestedServiceEndDate`	String	The end date of the requested service. Maps to: `CareRequestItem.RequestedServiceEndDate`	No	52.0
`requestedServiceStartDate`	String	The start date of the requested service. Maps to: `CareRequestItem.RequestedServiceStartDate`	No	52.0
`responseDateTime`	String	The date and time when the response was sent for the drug request.	No	63.0
`serviceCategory`	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: `CareRequestItem.ServiceCategory`	No	46.0
`serviceCategoryCode`	String	Alphanumeric code that uniquely identifies a service type. Maps to: `CareRequestItem.ServiceCategoryCode`	No	46.0
`servicingFacility`	Servicing Facility Input	The facility where a patient receives service of the requested item. Maps to: `CareRequestItem.ServicingFacility`	No	57.0

Name	Type	Description	Required	Available Version
`servicingProvider`	Servicing Practitioner Input	The healthcare provider who provides the service of the requested item. Maps to: `CareRequestItem.ServicingProvider`	No	57.0
`sourceSystem`	String	System from which the request was sourced. Maps to: `CareRequestItem.SourceSystem`	No	46.0
`sourceSystemIdentifier`	String	ID of the system from which the request was sourced. Maps to: `CareRequestItem.SourceSystemIdentifier`	No	46.0
`sourceSystemModified`	String	Timestamp of the most recent update from the source system. Maps to: `CareRequestItem.SourceSystemModified`	No	46.0
`status`	String	The authorization status of this service. Maps to: `CareRequestItem.Status`	No	46.0
`statusReason`	String	Reason for the authorization status of this service. Maps to: `CareRequestItem.StatusReason`	No	46.0
`submittedDateTime`	String	The date and time when the drug request was submitted. This is unavailable for PATCH requests.	Yes	63.0
`transactionNumber`	Integer	The transaction number assigned to the drug request. This is unavailable for PATCH requests.	No	63.0

SEE ALSO:

CareRequestItem

Care Requests List Input

A list of care authorization requests.

Root XML tag

```
<careRequestsList>
```

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
```

```
  },
  "careRequest": {
    "recordType": "Admission",
    "authorizationRefIdentifier": "1234",
    "name": "Headache",
    "member": "001RM000005XHdbYAG",
    "memberPrimaryPlan": "0SqRM00000000Fp0AI",
    "caseSubStatus": "active",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "requestingPractitioner": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    }
  },
  "careRequestItems": [
    {
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "name": "CRI Connect-1.0",
      "requestType": "Order",
      "priority": "Stat",
      "reasonCode": "0hsRM00000003ytYAA",
      "servicingFacility": {
        "npi": "742963",
        "servicingFacilityId": "0klRM0000004CBnYAM"
      },
      "servicingProvider": {
        "npi": "11111",
        "healthCareProviderId": "0cmRM0000000tldYAA"
      },
      "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
    }
  ],
  "careDiagnoses": [
    {
      "name": "CD Connect 1.0",
      "presentOnAdmission": "Yes",
      "healthConditionId": "0j4RM0000004Mk9YAE"
    }
  ],
  "careRequestDrugs": [
    {
      "name": "CRD Connect 1.0",
      "status": "Active",
      "statusReason": "Insufficient Information",
      "requestType": "Filler Order",
      "drugAdministrationSetting": "Inpatient",
      "priority": "Routine",
      "medicationRefObjectId": "0kmRM0000004CSeYAM",
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
```

```
          "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
          },
          "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM0000000tldYAA"
          }
        }
      ],
      "assessmentLinks": [
          {
            "id": "0U3SG00000068Cb0AI"
          },
      "patient": {
        "memberId": "001RM000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
      }
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
`careRequestsList`	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Care Request Reviewer Input

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

Root XML tag

```
<careRequestReviewer>
```

JSON example

```
"careRequestReviewers": [{
   "reviewer": "0cmx0000000JP7WAAW",
   "reviewerType": "Registered Nurse Review",
   "status": "In process",
   "reviewDate": "2021-04-20T13:09:04.359Z",
   "reviewerNotes": "Care Request Review is In Process"
}]
```

Properties

Name	Type	Description	Required or Optional	Available Version
`contentDocument`	Content Document Input	The details of the content document.	No	57.0
`id`	String	The ID of the care request reviewer.	Yes	52.0
`reviewDate`	String	The date when the care request was reviewed.	No	52.0
`reviewer`	String	The name of the user who reviewed the care request.	Yes	52.0
`reviewerNotes`	String	The notes related to the review.	No	52.0
`reviewerType`	String	The type of the reviewer who reviewed the care request. Possible values are: • `Medical Director Review` • `Registered Nurse Review` • `Physician Review` • `Peer Review`	No	52.0
`status`	String	The status of the care request. Possible values are: • `Approved` • `Denied` • `In process`	No	52.0

Care Request Subscriber Input

The primary member on the plan.

Root XML tag

`<subscriber>`

Properties

Name	Type	Description	Required	Available Version
`addressLine1`	String	Subscriber's address line 1.	No	46.0
`addressLine2`	String	Subscriber's address line 2.	No	46.0
`city`	String	Subscriber's city.	No	46.0

Name	Type	Description	Required	Available Version
`firstName`	String	First name of the subscriber. Maps to: `Account.FirstName`	No	46.0
`lastName`	String	Last name of the subscriber. Maps to: `Account.LastName`	Yes	46.0
`memberId`	String	Subscriber Member ID.	Yes	46.0
`middleName`	String	Middle name of the subscriber. Maps to: `Account.MiddleName`	No	46.0
`state`	String	Subscriber's state.	No	46.0
`suffix`	String	Name suffix of the subscriber for a person account. Maximum size is 40 characters. Maps to: `Account.Suffix`	No	46.0
`zipCode`	String	Subscriber's zip code.	No	46.0

Care Requests Update List Input

A list of care authorization requests to update.

Root XML tag

```
<careRequestsList>
```

JSON Schema

```
                    {
 "careRequestsList": [
   {
     "careRequestCase": {
       "caseOrigin": "Web"
     },
     "careRequest": {
       "recordType": "Admission",
       "authorizationRefIdentifier": "1234",
       "name": "Headache",
       "member": "001RM000005XHdbYAG",
       "memberPrimaryPlan": "0SqRM00000000Fp0AI",
       "caseSubStatus": "active",
       "servicingFacility": {
         "npi": "742963",
         "servicingFacilityId": "0klRM0000004CBnYAM"
       },
       "requestingPractitioner": {
         "npi": "11111",
         "healthCareProviderId": "0cmRM0000000tldYAA"
       }
     },
     "careRequestItems": [
```

```
        {
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "name": "CRI Connect-1.0",
          "requestType": "Order",
          "priority": "Stat",
          "reasonCode": "0hsRM00000003ytYAA",
          "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
          },
          "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM0000000tldYAA"
          },
          "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
        }
      ],
      "careDiagnoses": [
        {
          "name": "CD Connect 1.0",
          "presentOnAdmission": "Yes",
          "healthConditionId": "0j4RM0000004Mk9YAE"
        }
      ],
      "careRequestDrugs": [
        {
          "name": "CRD Connect 1.0",
          "status": "Active",
          "statusReason": "Insufficient Information",
          "requestType": "Filler Order",
          "drugAdministrationSetting": "Inpatient",
          "priority": "Routine",
          "medicationRefObjectId": "0kmRM0000004CSeYAM",
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
          },
          "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM0000000tldYAA"
          }
        }
      ],
      "patient": {
        "memberId": "001RM000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
      }
    }
]
```

```
}
```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Content Document Input

Input representation for documents linked to the care request record.

Root XML tag

<documents>

Properties

Name	Type	Description	Required or Optional	Available Version
category	String	The category that the supporting content belongs to. This is unavailable for PATCH requests.	Required	63.0
id	String	ID of the clinical document present in the ContentDocument object.	Required	55.0
reason	String	The code representing the reason why the supporting content is required. This is unavailable for PATCH requests.	Optional	63.0
sequence	String	The sequence number of the content when multiple contents are available. This is unavailable for PATCH requests.	Optional	63.0

Create Visit Request Input

Input representation of the create visit request.

Root XML tag

<CreateVisitInput>

JSON example

```
{
"visitType": "08qSG00000017VhYAI",
"place": "131SG0000006yazYAA",
"plannedVisitStartTime": "2023-12-28T09:07:21.205-07:00",
"status": "Planned",
"account": "001SG00000Cq7T8YAJ",
```

```
"visitor": [
{
"user": "005SG000003Z0p9YAC",
"primary": true
}
],
"productRequired": [
{
"productId": "01tSG000000KOxRYAW",
"quantity": 1
}
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`account`	String	ID of the account that is associated with a visit.	Required	55.0
`actionPlanTemplate`	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define the sets of tasks that your sales reps perform during visits.	Optional	55.0
`context`	String	Purpose of the visit, such as claim or work type.	Optional	55.0
`place`	String	Indicates the place that sales representatives visit.	Required	55.0
`plannedVisitEndTime`	String	Date and time when the visit is expected to end.	Optional	55.0
`plannedVisitStartTime`	String	Date and time when the visit is expected to start.	Required	55.0
`productRequired`	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
`status`	String	Indicates the status of the visit. Valid values are: • `Abondoned` • `Completed` • `InProgress` • `Planned`	Optional	55.0
`statusRemarks`	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
`visitPriority`	String	Priority of the visit. Valid values are: • `High` • `Low` • `Medium`	Optional	55.0
`visitType`	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
`visitedParty`	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
`visitor`	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Custom Field Value Input

Adds additional information to any fields not mapped by the medication statement API.

Root XML tag

`<CustomFieldValue>`

JSON example

```
{
   "CustomFieldValue": [ {
      "fieldName": "Laterality__c",
      "dataType": "picklist",
      "fieldValue": "Bilateral",
   } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`dataType`	String	Specifies the primitive data type of a field. Possible values are: • `Boolean` • `DateOnly` • `DateTime` • `Number` • `String` • `TimeOnly`	Required	53.0
`fieldName`	String	The name of the field.	Required	53.0

Name	Type	Description	Required or Optional	Available Version
`fieldValue`	Object	The value of the field.	Required	53.0

Digital Verification Input

Input representation of the request to perform verification tasks for digital verification records.

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  },
  "userCredentials": {
    "loginId": "sanampreet.singh@salesforce.com",
    "password": "123456"
  },
  "digitalVerificationId": "15Exx0000004CAeEAM",
sessionId:12Exz0022004CAfABM
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`digitalVerificationId`	String	ID of the digital verification record for which the digital verification is to be performed.	Required	60.0
`sessionId`	String	ID that tracks the session established through a connected app or remote system in Salesforce.	Optional	60.0
`userCredentials`	User Credentials Input	Authentication credentials of the user performing the digital verification.	Required	60.0
`digitalVerificationInputFieldsMap`	Digital Verification Input Fields Map	Map structure holding key-value pairs of digital verification input fields.	Required	60.0

Digital Verification Input Fields Map

Input representation of the key-value pairs containing the fields to be updated for the digital verification.

JSON example

```
{
  "digitalVerificationInputFieldsMap": {
```

```
    "VerificationStatusCategory": "Completed",
    "Comment": "done successfully",
    "VerificationSite": "USA"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`digitalVerificationInputFieldsMap`	Map<String, String>	Specifies the map holding the digital verification record details to be modified.	Required	60.0

Dispenser Address Input

Address of the pharmacy.

Root XML tag

`<dispenserAddress>`

Properties

Name	Type	Description	Required	Available Version
`city`	String	City of the pharmacy.	No	46.0
`country`	String	Country of the pharmacy.	No	46.0
`postalCode`	String	Postal code of the pharmacy.	No	46.0
`state`	String	State of the pharmacy.	No	46.0
`street`	String	Street of the pharmacy.	No	46.0

Document Management Input

Input representation for the document split request.

Root XML tag

`<DocumentManagementInput>`

JSON example

```
{
    "pageSpecificationList": {
        "pageSpecifications": [
            {
                "page":1,
                "rotation":0,
                "addToTargetFile":"true"
            },
```

```
            {
                "page":2,
                "rotation":0,
                "addToTargetFile":"true"
            }
        ]
    },
    "linkedObjectFieldsMap" : {
        "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx00000000ODAAY"}
    },
    "isOcrRequested" : true
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`isOcrRequested`	Boolean	Indicates whether OCR is required to process the content document (`true`) or not (`false`). By default, OCR is performed on the first five pages of the content document. Note: Set this field value to true to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
`linkedObjectFieldsMap`	Map<String, String>	Represents the map that contains the linked object fields. For example, the linked object is the Document Checklist Item for Salesforce.	Optional	55.0
`pageSpecificationList`	Page Specification List Input[]	The page specifications list representation.	Required	55.0
`targetFileName`	String	The name of the target file that is created from the split document.	Optional	55.0

Document Process Input

Input representation of the content document or received document record to create or update a Salesforce object record.

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalFields`	Map<String, Object>	List of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
`attachDocument`	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`documentTypeId`	String	ID of the document type for the document checklist item.	Optional	55.0
`fieldsWithoutConflictList`	Fields Without Conflict Input[]	List of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
`ignoreFieldValueConflict`	Boolean	Indicates whether to ignore conflicts in OCR (`true`) or not (`false`). Default value is `false`.	Optional	55.0
`linkedObjectId`	String	ID of the linked object record.	Optional	55.0
`objectApiName`	String	API name of the target object in which you want to create or update a record.	Optional	55.0
`overrideConfidenceScoreThreshold`	Integer	Conflict confidence score threshold value for the extracted value. Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
`recordTypeId`	String	ID of the record type of the target object.	Optional	55.0
`templateApiName`	String	API name of the document template to retrieve.	Optional	59.0

Enrollee Product Input

Data for a single enrollee product.

Root XML tag

```
<careProgramProductData>
```

JSON example

```
{
          "providerId": "provider3",
          "productId": "product4"
        }
```

Properties

Name	Type	Description	Required	Available Version
`productId`	String	ID of the `Product2` object as configured in the Care System Field Mapping.	Yes	46.0
`providerId`	String	ID of the provider's account as configured in the Care System Field Mapping.	No	46.0

Fields Without Conflict Input

Input representation of the list of fields without conflict for record creation.

Root XML tag

```
<FieldsWithoutConflict>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`field`	String	The name of the field.	Optional	55.0

Field Value Input

Input representation for each field.

Root XML tag

```
<fieldValue>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`developerName`	String	The developer name of the field.	Optional	54.0
`value`	String	The value of the field.	Optional	54.0

FHIR Address Input

Input representation for the Address FHIR object.

The Address FHIR object maps to the ContactPointAddress object in Salesforce.

JSON example

```
{
   "address": [ {
      "use": "temp",
      "type": "postal",
      "city": "San Francisco",
```

```
      "state": "California",
      "country": "U.S",
      "postalCode": "12345",
      "line": "Salesforce",
      "periodStart": "1999-11-09T15:40:30.000Z",
      "periodEnd": "20202-01-02T15:40:30.000Z"
   } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
city	String	The city of the address.	Optional	53.0
country	String	The country of the address.	Optional	53.0
line	String	The street of the address.	Optional	53.0
periodEnd	String	The date until when the address is active.	Optional	53.0
periodStart	String	The date from when the address is active.	Optional	53.0
postalCode	String	The postal code for the address.	Optional	53.0
state	String	The state or province of the address.	Optional	53.0
type	String	The type of address. For example, postal and physical.	Optional	53.0
use	String	The usage type of the address.	Optional	53.0

FHIR Codeable Concept Input

Input representation for the CodeableConcept FHIR object.

The CodeableConcept FHIR object maps to the CodeSetBundle object in Salesforce.

Root XML tag

```
<FhirCodeableConceptInput>
```

JSON example

```
{
   "codeableConcept": {
      "text": "Burn of Ear",
      "coding": [ {
        "display": "Burn of ear",
        "code": "1234567",
        "system": "http://sfdc.co",
        "version": "2.16.840.1.113883.6.96",
        "isActive": true,
        "isPrimary": true,
```

```
        "use": "Clinical",
        "userSelected": true,
        "startDate": "1993-11-09T15:40:30.000Z",
        "endDate": "2021-08-24T17:00:00.000Z",
        "additionalInformation": [ {
          "fieldName": "IsCustomCode",
          "dataType": "boolean",
          "fieldValue": true
        } ]
       }, {
        "display": "Burn of ear",
        "code": "9876543",
        "system": "http://sfdc.org",
        "version": "3.17.841.2.113884.7.97",
        "isActive": true,
        "isPrimary": true,
        "use": "Clinical",
        "userSelected": true,
        "startDate": "1997-01-25T03:40:30.000Z",
        "endDate": "2021-08-24T05:00:00.000Z",
        "additionalInformation": [ {
              "fieldName": "IsCustomCode",
              "dataType": "boolean",
              "fieldValue": true
        }
      } ]
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`coding`	FHIR Coding Input[]	The codes that are part of this codeableConcept. You can specify up to 15 codings for a concept.	Optional	53.0
`hash`	String	The unique key that represents the concept with its combination of codings. If this value isn't specified explicitly, a value is auto-generated by the system.	Optional	53.0
`recordId`	String	recordId	Optional	53.0
`text`	String	The human-readable textual representation of the concept represented by the codeableConcept and its codings.	Optional	53.0

FHIR Codeable Concept Or ID Input

Input representation for FHIR Codeable Concept or ID.

Root XML tag

```
<FhirCodeableConceptOrIdInput>
```

JSON example

```
{
   "codeableConcept":{
   "text":"Burn of Ear status reason",
   "coding":[ {
   "display":"Burn of status reasonn ear",
   "code":"1234995607",
   "system":"http://sfdc.co",
   "version":"2.16.840.1.113883.6.96",
   "isActive":true,
   "isPrimary":true,
   "use":"Clinical",
   "userSelected":true,
   "startDate":"1993-11-09T15:40:30.000Z",
   "endDate":"2021-08-24T17:00:00.000Z"
   }
   ] }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`codeableConcept`	FHIR Codeable Concept	Represents the CodeableConcept FHIR object.	Required Note: Optional if `salesforceId` is specified.	54.0
`salesforceId`	String	The ID of the Salesforce record.	Required Note: Optional if `codeableConcept` is specified.	54.0

FHIR Coding Input

Input representation for the Coding FHIR object.

The Coding FHIR object maps to the CodeSet object in Salesforce.

Root XML tag

```
<FhirCodingInput>
```

JSON example

```
   "coding": [ {
      "display": "Burn of ear",
      "code": "1234567",
      "system": "http://sfdc.co",
      "version": "2.16.840.1.113883.6.96",
      "isActive": true,
      "isPrimary": true,
      "use": "Clinical",
      "userSelected": true
      "startDate": "1993-11-09T15:40:30.000Z",
      "endDate": "2021-08-24T17:00:00.000Z",
      "additionalInformation": [ {
      "fieldName": "IsCustomCode",
      "dataType": "boolean",
      "fieldValue": true
      } ]
   } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`code`	String	The industry-defined code that represents a concept and is defined by its system version.	Optional	53.0
`display`	String	The human-readable text representation of the code.	Optional	53.0
`endDate`	String	The date until when the code is valid.	Optional	53.0
`hash`	String	The code set key associated with the code set record create for this coding. This field is a text field with a unique value to identify the code set record. You can either manually assign a code set key, or let the system generate one for you if you don't specify it in your request.	Optional	53.0
`isActive`	Boolean	Indicates whether the code is active (`true`) or not (`false`).	Optional	53.0
`isCustomCode`	Boolean	Indicates whether the defined code is a custom code (`true`) or not (`false`).	Optional	54.0
`recordId`	String	The Salesforce record ID of the code.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
`startDate`	String	The date from when the code is valid.	Optional	53.0
`system`	String	The terminology system that defines the code.	Optional	53.0
`use`	String	The code set type associated with the code set record, stored as a picklist value.	Optional	53.0
`userSelected`	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Optional	53.0
`version`	String	The version of the system that defines the code.	Optional	53.0

FHIR Contact Point Input

Input representation for the ContactPoint FHIR object.

The ContactPoint FHIR object maps to the ContactPoint object in Salesforce.

JSON example

```
{
   "ContactPoint": [ {
      "system": "email",
      "value": "a@bc.com",
      "use": "office",
      "rank": "1",
      "periodStart": "1998-05-26T15:40:30.000Z",
      "periodEnd": "2021-08-09T15:40:30.000Z"
    } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additional Information`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`periodEnd`	String	The date until when the contact detail is active.	Optional	53.0
`periodStart`	String	The date from when the contact detail is active.	Optional	53.0
`rank`	Integer	The preference rank of the contact detail among all the contact details associated with a person.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
`system`	String	The system of the contact detail. For example, email and phone.	Optional	53.0
`use`	String	The usage type of the contact detail. For example, home and office.	Optional	53.0
`value`	String	The actual details of the patient's contact point phone record stored in the `ContactPointPhone.TelephoneNumber`. `ContactPointPhone.AreaCode`, `ContactPointPhone.ExtensionNumber`, and `Contact.Email` fields.	Optional	53.0

FHIR Dispense Input

The input representation of FHIR Dispense.

Root XML tag

```
<FhirDispenseInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`medicationReference`	String	The reference of the medication request.	Optional	54.0

FHIR Dosage Input

The input representation of dosage information for a patient's medication.

The Dosage FHIR resource maps to the PatientMedicationDosage object in Salesforce.

Root XML tag

```
<FhirDosageInput>
```

JSON example

```
{
   "sequence":"10.0",
   "text":"commentsText",
   "additionalInstruction":"Additioanl Instructions",
   "patientInstruction":"Patient Instructions",
   "asNeeded":"true",
   "site":{
   "salesforceId":"0iPxx00000000MbEAI" },
   "route":{
   "codeableConcept":{
   "text":"Burn of Ear route",
   "coding":[
```

```
{
"display":"Burn of ear route",
"code":"123456700",
"system":"http://sfdc.co",
"version":"2.16.840.1.113883.6.96",
"isActive":true,
"isPrimary":true,
"use":"Clinical",
"userSelected":true,
"startDate":"1993-11-09T15:40:30.000Z",
"endDate":"2021-08-24T17:00:00.000Z",
} ]
}
},
"method":{
"codeableConcept":{
"text":"Burn of Ear Method",
"coding":[
{
"display":"Burn of ear",
"code":"1234567777",
"system":"http://sfdc.co",
"version":"2.16.840.1.113883.6.96",
"isActive":true,
"isPrimary":true,
"use":"Clinical",
"userSelected":true,
"startDate":"1993-11-09T15:40:30.000Z",
"endDate":"2021-08-24T17:00:00.000Z",
} ]
}
},
"doseAndRate":{
"type":"Ordered",
"dose":{
"dosageQuantityType":"Dose",
"dosageQuantityNumerator":"10",
"dosageQuantityDenominator":"20",
"dosageUnit":{
"unitOfMeasure":{
"unitCode":"MGTest",
"description":"MG description",
"type":"Custom" }
}
},
"rate":{
"dosageRateType":"Frequency Ratio",
"dosageRateNumerator":"2",
"dosageRateDenominator":"3",
"dosageRateUnit":{
"salesforceId":"0hExx0000000001EAA" }
}
},
"sourceSystem":"http://sfdc.co",
```

```
    "sourceSystemId":"567890",
    "sourceSystemModified":"2012-07-26T15:40:30.000Z"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	The additional information associated with the medication for the patient.	Optional	54.0
additionalInstruction	String	The supplemental instructions or warnings associated with the medication for the patient.	Optional	54.0
asNeeded	Boolean	Indicates whether the medication is taken on an as-needed basis.	Optional	54.0
doseAndRate	FHIR Dose And Rate Input	The amount of dosage administration.	Optional	54.0
method	FHIR Codeable Concept Or ID Input	The method of dosage administration.	Optional	54.0
patientInstruction	String	The patient or consumer instructions associated with this medication.	Optional	54.0
route	FHIR Codeable Concept Or ID Input	The route of dosage adminisitration.	Optional	54.0
sequence	Double	The position of this medication in the sequence of medications prescribed to a patient.	Optional	54.0
site	FHIR Codeable Concept Or ID Input	The site of dosage adminisitration.	Optional	54.0
sourceSystem	String	The source system from where the dosage record was brought into Salesforce.	Optional	54.0
sourceSystemId	String	The identifier of the dosage record in its source system.	Optional	54.0
sourceSystemModified	String	The date and time when the dosage record was last modified in its source system.	Optional	54.0
text	String	The free text dosage instructions associated with the medication for the patient.	Optional	54.0

FHIR Dose

Input representation for the dosage quantity.

Root XML tag

```
<FhirDoseInput>
```

JSON example

```
{
   "dosageQuantityType":"Dose",
   "dosageQuantityNumerator":"10",
   "dosageQuantityDenominator":"20",
   "dosageUnit":{
   "unitOfMeasure":{
   "unitCode":"MGTttest",
   "description":"MG description",
   "type":"Custom"
   }
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dosageQuantityDenominator	Double	The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
dosageQuantityNumerator	Double	The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
dosageQuantityType	String	The type of dosage quantity recorded in `DosageQuantityNumerator` and `DosageQuantityDenominator`. Possible values are: • `Dose` • `Dose Range`	Optional	54.0
dosageUnit	FHIR Unit Of Measure Or ID	The unit of dosage quantity.	Optional	54.0

FHIR Dose And Rate

Input representation of the specified dose and rate.

Root XML tag

```
<FhirDoseAndRateInput>
```

JSON example

```
{
   "type":"Ordered",
   "dose":{
   "dosageQuantityType":"Dose",
   "dosageQuantityNumerator":"10",
   "dosageQuantityDenominator":"20",
   "dosageUnit":{
   "unitOfMeasure":{
   "unitCode":"MGTttest",
   "description":"MG description",
   "type":"Custom"
   }
   }
   },
   "rate":{
   "dosageRateType":"Frequency Ratio",
   "dosageRateNumerator":"2",
   "dosageRateDenominator":"3",
   "dosageRateUnit":{
   "unitOfMeasure":{
   "unitCode":"MGTeste2",
   "description":"MG description2",
   "type":"Custom"
   }
   }
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`dose`	FHIR Dose Input	Represents the dosage quantity.	Optional	54.0
`rate`	FHIR Rate Input	Represents the dosage rate.	Optional	54.0
`type`	String	The type of the specified dose.	Optional	54.0

FHIR Human Name Input

The input representation for the name of a person and all its associated metadata.

The HumanName FHIR object maps to the HumanName object in Salesforce.

JSON example

```
"humanName": [
    {
      "use": "Official",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",
```

```
      "prefix": "Mr.",
      "suffix": "Jr.",
      "periodStart": "1998-05-26T15:40:30.000Z",
      "periodEnd": "2021-08-09T15:40:30.000Z",
      "sourceSystem": "http://sfdc.co",
      "sourceSystemId": "567890",
      "sourceSystemModified": "2012-07-26T15:40:30.000Z"
    }
  ]
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`family`	String	The last name of the patient. This field stores a combination of the patient's middle and last name.	Optional	53.0
`given`	String	The first name of the patient.	Optional	53.0
`periodEnd`	String	The date until when the name is active.	Optional	53.0
`periodStart`	String	The date from when the name is active.	Optional	53.0
`prefix`	String	The prefix of the name.	Optional	53.0
`sourceSystem`	String	The source system from where the humanName is brought into Salesforce.	Optional	53.0
`sourceSystemId`	String	The identifier of the humanName record in its source system.	Optional	53.0
`sourceSystemModifiedDate`	String	The date and time when the humanName record was last modified in its source system.	Optional	53.0
`suffix`	String	The suffix of the name.	Optional	53.0
`text`	String	The full name of the person.	Optional	53.0
`use`	String	The usage type of the name.	Optional	53.0

FHIR Identifier Input

The input representation of the Identifier FHIR object.

The Identifier FHIR object maps to the Identifier object in Salesforce.

Root XML tag

```
<FhirIdentifierInput>
```

JSON example

```
{
   "identifier": [ {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "XYZId"
      },
      "type": {
        "text": "Passport number",
        "coding": [ {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
            "use": "Identifier"
        } ]
      },
      "value": "ABCD5678",
      "use": "Official",
      "periodStart": "1998-05-26T15:40:30.000Z",
      "periodEnd": "2021-08-09T15:40:30.000Z",
      "sourceSystem": "http://sfdc.co",
      "sourceSystemId": "567890",
      "sourceSystemModified": "2012-07-26T15:40:30.000Z"
   } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`assigner`	FHIR Reference Input	The authorized body that issued the identifier, stored as a reference to the Account object.	Optional	53.0
`periodEnd`	String	The date and time until when the Identifier is active, recorded in DateTime format.	Optional	53.0
`periodStart`	String	The date and time from when the Identifier is active, recorded in DateTime format.	Optional	53.0
`sourceSystem`	String	The source system from which the identifier record was brought into Salesforce.	Optional	53.0
`sourceSystemId`	String	The identifier of the identifier record in its source system.	Optional	53.0
`sourceSystemModifiedDate`	String	The date and time when the identifier record was last modified in its source system.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
`type`	FHIR Codeable Concept Input	The system-defined code that represents the type of ID the identifier record is.	Optional	53.0
`use`	String	The usage type of the Identifier record.	Optional	53.0
`value`	String	The value associated with an Identifier record.	Optional	53.0

FHIR Medication Statement

Input representation for the Medication Statement FHIR object.

This is a record of medication that the patient is currently taking or has taken in the past. The Medication Statement FHIR resource maps to the MedicationStatement object in Salesforce.

Root XML tag

```
<FhirMedicationStatementInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Additional information associated with the medication statement.	Optional	54.0
`basedOn`	FHIR Reference Input[]	Additional information based on which the medication statement is prepared.	Optional	54.0
`category`	String	The category of the medication statement.	Optional	54.0
`context`	FHIR Reference Input	The specific context associated with the medication.	Optional	54.0
`dateAsserted`	String	The date and time the medication statement is made.	Optional	54.0
`derivedFrom`	FHIR Reference Input[]	Additional information about where the medication statement is derived.	Optional	54.0
`dosage`	FHIR Dosage Input[]	Represents the dosage information set for medication.	Optional	54.0
`effectiveEndDateTime`	String	The stated end date and time for the medication.	Optional	54.0
`effectiveStartDateTime`	String	The stated start date and time for the medication.	Optional	54.0
`identifier`	FHIR Identifier Input[]	Set an identifier value to the medication statement.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
informationSource	FHIR Reference Input	Set who or where the information in the medication statement came from.	Optional	54.0
medication	FHIR Medication Resource Input	Represents detailed information about different medications.	Required	54.0
partOf	FHIR Reference Input[]	Validates only references of medication dispense, medication statement, procedure, observation are passed.	Optional	54.0
reasonCode	FHIR Codeable Concept Or ID Input[]	The system-defined code that specifies the reason for the medication.	Optional	54.0
reasonReference	FHIR Reference Input[]	The observation, condition, or diagnostic report that warranted the medication.	Optional	54.0
sourceSystem	String	The name of the system this record came from.	Optional	54.0
sourceSystemId	String	The ID of this record in its source system.	Optional	54.0
sourceSystemModified	String	The date on which this item was last changed in the source system.	Optional	54.0
status	String	The status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-Error • Intended • Not-Taken • On-Hold • Stopped • Unknown	Required	54.0
statusReason	FHIR Codeable Concept Or ID Input[]	The reason for the medication status.	Optional	54.0

FHIR Medication Resource Input

The input representation of FHIR Medication.

The medication FHIR resource maps to the Medication object in Salesforce.

Root XML tag

```
<FhirMedicationResourceInput>
```

JSON example

```
{
   "medicationReference":{
   "referenceResource":"Medication",
   "referenceId":"",
   "salesforceId":"0itRM0000004CUkYAM",
   "relationship":""
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationCodeableConcept	FHIR Codeable Concept Or ID Input	The codeable concept value of the medication.	Optional Note: This field must be specified if medicationReference is not specified.	54.0
medicationReference	FHIR Reference Input	The reference of the medication request.	Optional Note: This field must be specified if medicationCodeableConcept is not specified.	54.0

FHIR Patient Input

Input representation for the FHIR patient resource.

The Patient FHIR resource maps to the Patient objects in Salesforce. Patients are modeled using Person Accounts.

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
```

```
      "coding": [
        {
          "display": "Passport number",
          "code": "PPN",
          "isActive": true,
          "use": "Identifier"
        }
      ]
    },
    "value": "ABCD5678XYZ"
  }
],
"name": [
  {
    "use": "alias",
    "text": "Charles Green",
    "family": "Green",
    "given": "Charles",
    "prefix": "Mr.",
    "suffix": "Sr."
  }
],
"communication": [
  {
    "language": "English",
    "preferenceRank": 1
  }
],
"address": [
  {
    "use": "temp",
    "type": "postal",
    "line": "Green Household"
  }
],
"telecom": [
  {
    "system": "email",
    "value": "a@bc.com"
  }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
  {
    "relationship": {
      "coding": [
        {
          "display": "Partner"
        }
      ]
    },
    "name": {
```

```
        "use": "Temp",
        "text": "Shawna Green",
        "family": "Green",
        "given": "Shawna",
        "prefix": "Mrs.",
        "suffix": "Jr."
      },
      "telecom": [
        {
          "system": "email",
          "value": "c@de.com"
        },
        {
          "system": "phone",
          "value": "12345678",
          "use": "temp",
          "rank": 1
        }
      ],
      "address": {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
      }
    }
  ],
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`active`	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
`additional Information`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`address`	FHIR Address Input[]	The address of the patient.	Optional	53.0
`birthDate`	String	The date of birth of the patient.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
`communication`	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
`contact`	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
`deceased DateTime`	String	The date and time of the patient's death.	Optional	53.0
`gender`	String	The gender of the patient.	Optional	53.0
`general Practitioner`	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to patients using the ContactContact Relation__c junction object.	Optional	53.0
`identifier`	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their `Identifier.ParentRecordId` field.	Optional	53.0
`managing Organisation`	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the AccountContactRelation junction object.	Optional	53.0
`maritalStatus`	String	The current marital status of the patient.	Optional	53.0
`multiple BirthInteger`	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
`name`	FHIR Human Name Input[]	The names of the patient, stored as a PersonName record.	Optional	53.0
`sourceSystemId`	String	The source system ID associated with a patient record.	Optional	53.0
`telecom`	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as Contact PointPhone records that reference the	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
		patient records using their `Contact PointPhone.ParentId` field.		

FHIR Rate

Input representation for dosage rate.

Root XML tag

`<FhirRateInput>`

JSON example

```
{
   "dosageRateType":"Frequency Ratio",
   "dosageRateNumerator":"2",
   "dosageRateDenominator":"3",
   "dosageRateUnit":{
   "unitOfMeasure":{
   "unitCode":"MGTeste2",
   "description":"MG description2",
   "type":"Custom"
   }
   }
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dosageRateDenominator	Double	The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range	Optional	54.0
dosageRateNumerator	Double	The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.	Optional	54.0
dosageRateType	String	The type of dosage rate recorded in `DosageRateNumerator` and `DosageRateDenominator`. Possibale values are: • `Frequency` • `Frequency Range`	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
		• `Frequency Ratio`		
`dosageRateUnit`	FHIR Unit Of Measure Or ID	The unit of dosage rate.	Optional	54.0

FHIR Reference Input

The input representation for the Reference FHIR object.

Root XML tag

`<FhirReferenceInput>`

JSON example

```
{
   "reference": {
      "referenceResource": "practitioner",
      "referenceId": "ABCId",
      "relationship": "Oncologist"
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`referenceId`	String	The ID of the medication or practitioner (healthcare provider) record or the managing organization (account) record in the source system.	Required Note: Optional if `salesforceId` is specified.	53.0
`referenceResource`	String	The FHIR resource referred to. For example, organization or practitioner.	Required	53.0
`relationship`	String	The relationship between the patient and the healthcare provider or the managing organization, stored using the Reciprocal Roles records.	Optional	53.0
`salesforceId`	String	The Salesforce ID of the record that's created in Salesforce.	Required Note: Optional if `referenceId` is specified.	54.0

FHIR Request

Input representation for the supply of medication, along with information about how it should be administered.

The MedicationRequest FHIR resource maps to the MedicationRequest object inSalesforce.

Root XML tag

```
<FhirRequestInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationReference	String	The reference of the medication request.	Optional	54.0
status	String	The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown	Optional	54.0
type	String	The type of the medication request. Possible values are: • Filler Order • Instance Order • Option • Original Order • Plan • Proposal • Reflex Order	Optional	54.0

First Reviewer Input

The name of the person who reviewed the request.

Root XML tag

```
<firstReviewer>
```

Properties

Name	Type	Description	Required	Available Version
username	String	User name of the first reviewer.	Yes	46.0

FHIR Unit Of Measure

Input representation for Unit of Measure.

Root XML tag

```
<FhirUnitOfMeasureInput>
```

JSON example

```
{
   "unitCode":"MGTeste2",
   "description":"MG description2",
   "type":"Custom"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
description	String	The description of this unit of measure.	Optional	54.0
type	String	The type of the unit of measure. For example, weight, distance, and period.	Required	54.0
unitCode	String	The code for this unit of measure. For example, mm[Hg], mcg/mL., kgs, and lbs.	Required	54.0

FHIR Unit Of Measure Or ID

Input representation for Unit of Measure Or Id.

Root XML tag

```
<FhirUnitOfMeasureOrIdInput>
```

JSON example

```
{
   "unitOfMeasure":{
   "unitCode":"MGTeste2",
   "description":"MG description2",
   "type":"Custom"
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`salesforceId`	String	The Salesforce ID of the unit of measure record.	Required Note: Optional if `unitOfMeasure` is specified.	54.0
`unitOfMeasure`	FHIR Unit Of Measure	Represents the unit of measures for care metrics and care observations.	Optional Note: Optional if `salesforceId` is specified.	54.0

General Practitioner Input

Member's primary or general care practitioner.

Root XML tag

```
<generalPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
`npi`	String	General Practitioner NPI number.	Yes	46.0

HPI Score Sync Input

Input representation of the score synchronization request.

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
   "categoryName" : "HPI"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`categoryName`	String	The name of the score category for which the score synchronization is triggered.	Required	55.0

Name	Type	Description	Required or Optional	Available Version
debugMode	Boolean	For internal use only.	Optional	55.0
timestamp	String	For internal use only.	Optional	55.0

Med Statement Input Payload

Input representation of the request to create a patient's medication statement.

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
   "medicationStatement":{
      "identifier":[
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number",
               "coding":[
                  {
                     "display":"Passport number",
                     "code":"PPN",
                     "isActive":true,
                     "use":"Identifier"
                  }
               ]
            },
            "value":"ABCD5678",
            "use":"Official",
            "periodStart":"1998-05-26T15:40:30.000Z",
            "periodEnd":"2021-08-09T15:40:30.000Z",
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
         },
         {
            "assigner":{
               "referenceResource":"Organization",
               "salesforceId":"001RM000005EBfKYAW"
            },
            "type":{
               "text":"Passport number1",
               "coding":[
                  {
                     "display":"Passport number",
                     "code":"PPN",
                     "isActive":true,
```

```
                "use":"Identifier"
             }
          ]
       },
       "value":"ABCD5678B",
       "use":"Official",
       "periodStart":"1998-05-26T15:40:30.000Z",
       "periodEnd":"2021-08-09T15:40:30.000Z",
       "sourceSystem":"http://sfdc.co",
       "sourceSystemId":"567890",
       "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
    }
 ],
 "basedOn":[
    {
       "referenceResource":"MedicationRequest",
       "referenceId":"",
       "salesforceId":"0kmRM0000004CHMYA2",
       "relationship":""
    },
    {
       "referenceResource":"MedicationRequest",
       "referenceId":"",
       "salesforceId":"0kmRM0000004CHMYA2",
       "relationship":""
    }
 ],
 "partOf":[
    {
       "referenceResource":"MedicationStatement",
       "salesforceId":"0juRM00000000PzYAI",
       "relationship":""
    },
    {
       "referenceResource":"Procedure",
       "referenceId":"",
       "salesforceId":"0jQRM0000004CNU2A2",
       "relationship":""
    },
    {
       "referenceResource":"Observation",
       "referenceId":"",
       "salesforceId":"0hIRM0000004CsM2AU",
       "relationship":""
    },
    {
       "referenceResource":"MedicationDispense",
       "referenceId":"",
       "salesforceId":"0NBRM0000004CGx4AM",
       "relationship":""
    },
    {
       "referenceResource":"MedicationDispense",
       "referenceId":"",
```

```
            "salesforceId":"0NBRM00000000Jz4AI",
            "relationship":""
         },
         {
            "referenceResource":"MedicationDispense",
            "referenceId":"",
            "salesforceId":"0NBRM0000004CGx4AM",
            "relationship":""
         }
      ],
      "status":"active",
      "statusReason":[
         {
            "codeableConcept":{
               "text":"Burn of Ear status reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"1234995607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         },
         {
            "codeableConcept":{
               "text":"Burn of Ear status reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"1234785607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         }
      ],
      "category":"Inpatient",
      "medication":{
         "medicationReference":{
```

```
            "referenceResource":"Medication",
            "referenceId":"",
            "salesforceId":"0itRM0000004CUkYAM",
            "relationship":""
         }
      },
      "context":{
         "referenceResource":"Encounter",
         "referenceId":"",
         "salesforceId":"0kGRM0000004CWZ2A2",
         "relationship":""
      },
      "effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
      "effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
      "dateAsserted":"2012-07-26T15:40:30.000Z",
      "informationSource":{
         "referenceResource":"Patient",
         "referenceId":"",
         "relationship":"",
         "salesforceId":"001RM000005EBfKYAW"
      },
      "derivedFrom":[
         {
            "referenceResource":"MedicationRequest",
            "referenceId":"",
            "salesforceId":"0kmRM0000004CHMYA2",
            "relationship":""
         },
         {
            "referenceResource":"MedicationRequest",
            "referenceId":"",
            "salesforceId":"0kmRM0000004CHMYA2",
            "relationship":""
         },
         {
            "referenceResource":"Procedure",
            "referenceId":"",
            "salesforceId":"0jQRM0000004CNU2A2",
            "relationship":""
         },
         {
            "referenceResource":"ServiceRequest",
            "referenceId":"",
            "salesforceId":"0jyRM000000000aYAA",
            "relationship":""
         },
         {
            "referenceResource":"MedicationDispense",
            "referenceId":"",
            "salesforceId":"0NBRM0000004CGx4AM",
            "relationship":""
         },
         {
            "referenceResource":"MedicationStatement",
```

```
            "referenceId":"",
            "salesforceId":"0juRM00000000TSYAY",
            "relationship":""
         },
         {
            "referenceResource":"Observation",
            "referenceId":"",
            "salesforceId":"0hIRM0000004CsM2AU",
            "relationship":""
         },
         {
            "referenceResource":"Condition",
            "salesforceId":"0j4RM0000004CJXYA2",
            "relationship":""
         },
         {
            "referenceResource":"DiagnosticReport",
            "salesforceId":"0lQRM000000000k2AA",
            "relationship":""
         }
      ],
      "reasonCode":[
         {
            "salesforceId":"0iPRM0000004CuR2AU"
         },
         {
            "codeableConcept":{
               "text":"Burn of Ear sdfstatus reason",
               "coding":[
                  {
                     "display":"Burn of status reasonn ear",
                     "code":"12345dsn607",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         }
      ],
      "reasonReference":[
         {
            "referenceResource":"Condition",
            "salesforceId":"0j4RM0000004CJXYA2",
            "relationship":""
         },
         {
            "referenceResource":"Observation",
            "salesforceId":"0hIRM0000004CsM2AU",
```

```
            "relationship":""
         },
         {
            "referenceResource":"DiagnosticReport",
            "salesforceId":"0lQRM000000000k2AA",
            "relationship":""
         }
      ],
      "sourceSystem":"http://sfdc.co",
      "sourceSystemId":"567890",
      "sourceSystemModified":"2012-07-26T15:40:30.000Z",
      "dosage":[
         {
            "sequence":"10.0",
            "text":"commentsText",
            "additionalInstruction":"Additioanl Instructions",
            "patientInstruction":"Patient Instructions",
            "asNeeded":"true",
            "site":{
               "codeableConcept":{
                  "text":"Burn of Ear route2",
                  "coding":[
                     {
                        "display":"Burn of ear route2",
                        "code":"61234567002",
                        "system":"http://sfdc.co",
                        "version":"2.16.840.1.113883.6.96",
                        "isActive":true,
                        "isPrimary":true,
                        "use":"Clinical",
                        "userSelected":true,
                        "startDate":"1993-11-09T15:40:30.000Z",
                        "endDate":"2021-08-24T17:00:00.000Z"
                     }
                  ]
               }
            },
            "route":{
               "codeableConcept":{
                  "text":"Burn of Ear route",
                  "coding":[
                     {
                        "display":"Burn of ear route",
                        "code":"12344456700",
                        "system":"http://sfdc.co",
                        "version":"2.16.840.1.113883.6.96",
                        "isActive":true,
                        "isPrimary":true,
                        "use":"Clinical",
                        "userSelected":true,
                        "startDate":"1993-11-09T15:40:30.000Z",
                        "endDate":"2021-08-24T17:00:00.000Z"
                     }
                  ]
```

```
            }
         },
         "method":{
            "codeableConcept":{
               "text":"Burn of Ear Method",
               "coding":[
                  {
                     "display":"Burn of ear",
                     "code":"12345637777",
                     "system":"http://sfdc.co",
                     "version":"2.16.840.1.113883.6.96",
                     "isActive":true,
                     "isPrimary":true,
                     "use":"Clinical",
                     "userSelected":true,
                     "startDate":"1993-11-09T15:40:30.000Z",
                     "endDate":"2021-08-24T17:00:00.000Z"
                  }
               ]
            }
         },
         "doseAndRate":{
            "type":"Ordered",
            "dose":{
               "dosageQuantityType":"Dose",
               "dosageQuantityNumerator":"10",
               "dosageQuantityDenominator":"20",
               "dosageUnit":{
                  "unitOfMeasure":{
                     "unitCode":"MGTttest",
                     "description":"MG description",
                     "type":"Custom"
                  }
               }
            },
            "rate":{
               "dosageRateType":"Frequency Ratio",
               "dosageRateNumerator":"2",
               "dosageRateDenominator":"3",
               "dosageRateUnit":{
                  "unitOfMeasure":{
                     "unitCode":"MGTeste2",
                     "description":"MG description2",
                     "type":"Custom"
                  }
               }
            }
         },
         "sourceSystem":"http://sfdc.co",
         "sourceSystemId":"567890",
         "sourceSystemModified":"2012-07-26T15:40:30.000Z"
      },
      {
         "sequence":"100.0",
```

```
"text":"commentsText2",
"additionalInstruction":"Additioanl Instructions2",
"patientInstruction":"Patient Instructions2",
"asNeeded":"false",
"site":{
   "codeableConcept":{
      "text":"Burn of Ear route2",
      "coding":[
         {
            "display":"Burn of ear route2",
            "code":"12345674002",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
            "userSelected":true,
            "startDate":"1993-11-09T15:40:30.000Z",
            "endDate":"2021-08-24T17:00:00.000Z"
         }
      ]
   }
},
"route":{
   "codeableConcept":{
      "text":"Burn of Ear route2",
      "coding":[
         {
            "display":"Burn of ear route2",
            "code":"12345670032",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
            "userSelected":true,
            "startDate":"1993-11-09T15:40:30.000Z",
            "endDate":"2021-08-24T17:00:00.000Z"
         }
      ]
   }
},
"method":{
   "codeableConcept":{
      "text":"Burn of Ear Method2",
      "coding":[
         {
            "display":"Burn of ear Method2",
            "code":"1234567777577",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
```

```
                        "userSelected":true,
                        "startDate":"1993-11-09T15:40:30.000Z",
                        "endDate":"2021-08-24T17:00:00.000Z"
                     }
                  ]
               }
            },
            "doseAndRate":{
               "type":"Ordered",
               "dose":{
                  "dosageQuantityType":"Dose",
                  "dosageQuantityNumerator":"100",
                  "dosageQuantityDenominator":"200",
                  "dosageUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest23",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               },
               "rate":{
                  "dosageRateType":"Frequency Ratio",
                  "dosageRateNumerator":"200",
                  "dosageRateDenominator":"300",
                  "dosageRateUnit":{
                     "unitOfMeasure":{
                        "unitCode":"MGTest24",
                        "description":"MG description2",
                        "type":"Custom"
                     }
                  }
               }
            },
            "sourceSystem":"http://sfdc.co",
            "sourceSystemId":"567890",
            "sourceSystemModified":"2012-07-26T15:40:30.000Z"
         }
      ]
   }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Medical Director Input

Name of the medical director who reviewed the request.

Root XML tag

```
<medicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Medical Director's username.	Yes	46.0

Original Denial Medical Director Input

The name of the medical director who denied the original request.

Root XML tag

```
<originalDenialMedicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Original Denial Medical Director's username.	Yes	46.0

Patient Contact Party Input

The input representation of the patient contact party.

JSON example

```
{
   "PatientContactParty": [ {
      "relationship": {
        "coding": [
          {
            "display": "relative"
          }
        ]
      },
      "name": {
        "use": "official",
        "text": "Shawna Green",
        "family": "Green",
        "given": "Shawna",
        "prefix": "Mrs.",
        "suffix": "Sr."
      },
      "telecom": [
        {
          "system": "email",
          "value": "c@d3.com"
        },
        {
```

```
          "system": "phone",
          "value": "12345678",
          "use": "temp",
          "rank": 1
        }
      ],
      "address": {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
      },
      "organization": {
        "referenceResource": "Green Family Business",
        "referenceId": "XYZId"
      },
      "gender": "female",
      "periodStart": "1998-05-26T15:40:30.000Z",
      "periodEnd": "2021-08-09T15:40:30.000Z",
    } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`address`	FHIR Address Input	The address associated with the contact party, stored as ContactPointAddress records.	Optional	53.0
`gender`	String	The gender of the contact party.	Optional	53.0
`name`	FHIR Human Name Input	The name of the contact party, stored as PersonName records.	Optional	53.0
`organisation`	FHIR Reference Input	The organization associated with the contact party.	Optional	53.0
`periodEnd`	String	The date until when the contact is associated with the patient.	Optional	53.0
`periodStart`	String	The date from when the contact is associated with the patient.	Optional	53.0
`relationship`	FHIR Codeable Concept Input	The type of relationship between the contact party and the patient, recorded using a reference to Reciprocal Roles.	Optional	53.0
`telecom`	FHIR Contact Point Input[]	The telecom information for the contact party, stored as ContactPointPhone records.	Optional	53.0

Page Specification Input

Input representation of the page specification details.

Root XML tag

```
<PageSpecification>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`addToTargetFile`	Boolean	Indicates whether the page must to be added to the target file (`true`) or not (`false`).	Required	55.0
`page`	Integer	The page number of the document to be split.	Required	55.0
`rotation`	Integer	The angle at which the page needs to be rotated. Valid values are: 0, 90, 180, 270, or 360.	Required	55.0

Page Specification List Input

Input representation of the page specification list.

Properties

Name	Type	Description	Required or Optional	Available Version
`pageSpecifications`	Page Specification	Represents the page specification details of the content document that needs to be split.	Required	55.0

Patient Communication Language Input

Input representation of the patient communication language.

The PatientCommunicationLanguage FHIR object maps to the PersonLanguage object in Salesforce.

JSON example

```
"PatientCommunicationLanguage": [
    {
      "language": "High Elvish",
      "preferenceRank": 2
    }
  ]
```

Properties

Name	Type	Description	Required or Optional	Available Version
`additionalInformation`	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
`language`	String	The language used by the person.	Optional	53.0
`preferenceRank`	Integer	The ranked order of preference the person has for the language as a medium of communication.	Optional	53.0

Patient Input

Input containing data for a single patient.

Root XML tag

```
<patientData>
```

JSON example

```
{
      "patientId": "patient2",
      "careProgramProductData": [
        {
          "providerId": "provider3",
          "productId": "product4"
        }
      ]
    }
```

Properties

Name	Type	Description	Required	Available Version
careProgramProductData	Enrollee Product Input[]	List of all objects that contain data related to the enrollee's care program product.	No	46.0
`patientId`	String	ID of the patient as configured in the care system field mappings.	Yes	46.0

Product Required Attributes Input

Input representation of the products required for the visit.

Properties

Name	Type	Description	Required or Optional	Available Version
`productId`	String	ID of the product.	Required	55.0

Name	Type	Description	Required or Optional	Available Version
`quantity`	Integer	Quantity of the product.	Required	55.0

Process Definition Input

Input representation of the verification process definition.

Root XML tag

```
<processDefinition>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`layoutType`	String	Indicate whether the display layout of the search component is tab or stacked.	Optional	54.0
`processDetail`	Process Detail Input[]	Represents the verification-related details.	Required	54.0

Process Detail Input

Input representation of the verification process details.

Root XML tag

```
<processDetailInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
`apexClassName`	String	The Apex class that's used to search and verify data in an external system. Note: Reserved for future use.	Optional	54.0
`dataSourceType`	String	The source type of the data. Possible values are: • `Salesforce`	Required	54.0
`optionalVerifierCount`	Integer	The number of optional verifiers that must be checked.	Optional Note: This field is required, if you specify optional verifiers.	54.0

Name	Type	Description	Required or Optional	Available Version
searchObjectName	String	The name of a Salesforce object or custom object on which the search is performed and data is verified.	Required	54.0
searchResultFilter	String	A comma-separated list of predefined filter conditions that are used to refine the scope of the search.	Optional	54.0
searchResultSortOrder	String	The values that are used to sort the search results.	Optional	54.0
searchResultUniqueIdField	String	The field containing the unique identifier of a record displayed in the search results.	Required	54.0
searchSequenceNo	Integer	The sequence in which the search is performed and the search result is displayed.	Optional	54.0
searchType	String	The type of search being performed. Possible values are: • Text-Based	Required	54.0
verificationProcessFieldList	Verification Process Field Input[]	List of fields necessary to configure the questions that an administrator asks the caller before providing them the information they need.	Required	54.0

Program Enrollment Input

Request body for care program enrollment.

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
  "patientData": [
    {
      "patientId": "patient1",
      "careProgramProductData": [
        {
          "providerId": "provider1",
          "productId": "product1"
        },
        {
          "providerId": "provider1",
          "productId": "product2"
```

```
        }
      ]
    },
    {
      "patientId": "patient2",
      "careProgramProductData": [
        {
          "providerId": "provider3",
          "productId": "product4"
        }
      ]
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
`patientData`	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
`programId`	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
`sourceSystem`	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Referral Management Input

Input representation of the request to create a patient referral.

JSON example

Here's an example request to create an existing patient referral.

```
{
  "patient": {
    "id": "005S7000001xLk1IAE"
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    }
```

```
  ],
  "requester": {
    "id": "0cmS70000004CAuIAM"
  },
  "referralNotes": "This is an urgent request",
  "performers": [
    {
      "id": "0cmRM0000004nAgYAI"
    },
    {
      "id": "0cmRM0000004nAgDZc"
    }
  ],
  "referral": {
    "fields": {
      "PatientInstruction": "Need Appointment ASAP.",
      "Priority": "Urgent"
    }
  },
  "shouldUseHighConfidenceMatch": true
}
```

Here's an example request to create a new patient referral.

```
{
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
```

```
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`patient`	Record Fields Input[]	Account details of the patient being referred.	Required	59.0
`performers`	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	59.0
`referral`	Record Fields Input[]	Referral information.	Required	59.0
`referralDetails`	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	59.0
`referralNotes`	String	Referral notes.	Optional	59.0
`requester`	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a CareRegisteredDevice object. If the requester is new, provide information to create an account.	Optional	59.0
`shouldHighConfidenceMatch`	Boolean	Indicates whether to match a duplicate record that has the highest matching confidence (`true`) or not (`false`).	Optional	59.0

Slot Input

Input representation of an appointment slot.

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	String	Additional information about the appointment slot to be booked.	Optional	60.0
appointmentType	String	ID of the Service Appointment record's appointment type.	Optional	60.0
city	String	Name of the city in which the appointment slot must be booked.	Optional	60.0
comments	String	Appointment slot comments.	Optional	60.0
contactId	String	ID of the contact for whom the appointment slot must be booked.	Optional	60.0
country	String	Name of the country in which the appointment slot must be booked.	Optional	60.0
description	String	Description for the appointment slot.	Optional	60.0
postalCode	String	Postal code of the city in which the appointment slot must be booked.	Optional	60.0
schedEndTime	String	Appointment end time.	Required	60.0
schedStartTime	String	Appointment start time.	Required	60.0
serviceAppointmentId	String	ID of the Service Appointment record associated with the appointment slot.	Optional	60.0
serviceResourceId	String	ID of the Service Resource record associated with the appointment slot.	Required	60.0
serviceTerritoryId	String	ID of the service territory in which the appointment slot must be booked.	Required	60.0
state	String	Name of the state in which the appointment slot must be booked.	Optional	60.0
status	String	Status of the appointment slot. Possible values are the enum values configured for the status field of the Service Appointment object on the Salesforce Scheduler.	Required	60.0
street	String	Name of the street in which the appointment slot must be booked.	Optional	60.0
subject	String	Subject for the appointment slot.	Optional	60.0

Name	Type	Description	Required or Optional	Available Version
`workTypeId`	String	ID of the work type for which the appointment slot must be booked.	Required	60.0

Guest Referral Input

Input representation of the request to create a patient referral record based on a guest user's input.

JSON example

Here's an example request to create a patient referral from the OOTB web form filled by a guest user.

```
{
   "captchaToken":{
      "type":"ReCaptcha",

"token":"09APYnBZUChiG3s985dvsz9eHvoAMIoa6lB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebgl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",

      "siteKeyDeveloperName":"GoogleSiteKey"
   },
   "patient":{
      "fields":{
         "FirstName":"Charles",
         "LastName":"Green",
         "Phone":"8012345678"
      }
   },
   "referralDetails":[
      {
         "detailType":"Insurance",
         "detailRecordType":"Member Plan",
         "fields":{
            "Name":"Aetna PPO",
            "MemberNumber":"2345678"
         }
      },
      {
         "detailType":"Based On",
         "detailRecordType":"Health Condition",
         "fields":{
            "Condition Status":"Condition",
            "Diagnostic Status":"Status"
         }
      }
   ],
   "referralNotes":"This is an urgent request",
   "referral":{
      "fields":{
         "PatientInstruction":"Need Appointment ASAP.",
         "Priority":"Urgent"
      }
   }
}
```

Here's an example request to create a patient referral with the provided performers and requesters in the OOTB guest web form.

```
{
   "captchaToken": {
        "type": "ReCaptcha",
        "token":
"09APYnBZUChiG3s985dvsz9eHvoAMIoa6lB0qeDvL-pZjNvZ3Qg9HgZVRo4rAxebgl_7H1ZqavwGwecshDuL0K1K9rfv0eI_dn7pqyGA",

        "siteKeyDeveloperName": "GoogleSiteKey"
    },
  "patient": {
    "fields": {
      "FirstName": "Joe",
      "LastName": "Clark",
      "Phone": "801XXXXX89"
    }
  },
  "referralDetails": [
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "fields": {
        "Name": "Aetna PPO",
        "MemberNumber": "2345678"
      }
    },
    {
      "detailType": "Insurance",
      "detailRecordType": "Member Plan",
      "detailRecordId": "0SqRM0000004F2z0AE"
    },
    {
      "detailType": "Body Site",
      "detailRecordType": "Health Condition",
      "detailCodeId": "0hsRM000000043aYAA"
    },
    {
      "detailType": "Reason Reference",
      "detailRecordId": "0j4RM0000004MunYAE"
    }
  ],
  "requester": {
    "id": "0cmRM0000004nAgYAI"
  },
  "performers": [
    {
      "id": "0cmRM000000012JYAQ"
    },
    {
      "id": "0cmRM0000000tnoYAA"
    }
  ],
  "referralNotes": "This is an urgent request",
  "referral": {
```

```
    "fields": {
      "Priority": "Routine",
      "Status": "Draft",
      "Type": "Plan"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`captchaToken`	Captcha Token Input	Google captcha verification token. Because the referral information comes from a web form, this API expects a captcha token for security reasons. The guest referral API calls the Google API to verify the provided captcha. A Google captcha token is valid only for 2 minutes.	Required	60.0
`patient`	Record Fields Input[]	Account details of the patient being referred.	Required	60.0
`performer`	Record Fields Input[]	List of healthcare providers who perform the service. You can provide a maximum of 5 provider IDs in a request.	Optional	60.0
`referral`	Record Fields Input[]	Referral information.	Required	60.0
`referralDetails`	Referral Detail Input[]	Patient details, such as, insurance, and health condition.	Optional	60.0
`referralNotes`	String	Referral notes.	Optional	60.0
`requester`	Record Fields Input[]	Information about the provider requesting the service. A requester can be an Account, Asset, Healthcare Provider, or a `CareRegisteredDevice` object. If the requester is new, provide information to create an account.	Optional	60.0

Record Fields Input

Input representation of the request to create a generic object, such as an account, or referral details.

Properties

Name	Type	Description	Required or Optional	Available Version
`fields`	Map<String, Object>	Map of API names and values.	Required This is an optional field for performers and requester.	59.0
`id`	String	ID of the object. If you don't specify an ID, the API creates an object with the provided fields.	Required This is an optional field for performers and requester.	59.0

Referral Detail Input

Input representation of the request to create patient referral details.

Properties

Name	Type	Description	Required or Optional	Available Version
`detailCodeId`	String	ID of Code Set, or Code Set Bundle that adds information to a clinical service request record.	Optional	59.0
`detailRecordId`	String	ID of the detail record.	Optional	59.0
`detailRecordType`	String	Type of the detail record. The supported values are: • `Care Observation` • `Care Plan` • `Care Registered Device` • `Care Specialty` • `Clinical Service Request` • `Diagnostic Summary` • `Health Condition` • `Healthcare Facility` • `Medication Request` • `Member Plan` • `Work Type`	Optional	59.0

Name	Type	Description	Required or Optional	Available Version
`detailType`	String	Type of the object that stores patient details. The supported values are the `ClinicalServiceRequestDetail.detailType` enum values.	Required	59.0
`fields`	Map<String, Object>	Map of API names and values of detail fields.	Optional	59.0

Reopened By Input

The name of the person who reopened the care request.

Root XML tag

`<reopenedBy>`

JSON example

```
"reopenedBy": {
   "username": "admin@um.org"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`username`	String	The user who reopened the care request.	No Note: This field is required if `reopenedBy` is passed in the request.	52.0

Requesting Practitioner Input

Ordering or referring practitioner for the request.

Root XML tag

`<requestingPractitioner>`

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field is a lookup to HealthcareProviderId.	Yes	55.0
npi	String	Requesting Practitioner's NPI number.	Yes	46.0

Servicing Facility Input

Facility where the service is being provided.

Root XML tag

```
<servicingFacility>
```

Properties

Name	Type	Description	Required	Available Version
npi	String	Servicing facility's NPI number.	Yes	46.0
servicingFacilityId	String	ID of the facility where the patient is receiving the service for this care request.	Yes	55.0

Servicing Practitioner Input

Practitioner administering the service.

Root XML tag

```
<servicingPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with providing the service for this care request. This field is a lookup to HealthcareProviderId.	Yes	55.0
npi	String	Servicing practitioner's NPI number.	Yes	46.0

Search Input

Input representation for Search API

Root XML tag

```
<searchInput>
```

JSON example

```
{
   "searchTerm":"Joe Tester",
   "verificationContext":{
      "processDefinition":{
         "processDetail":{
            "processDetailList":[
               {
                  "verificationProcessFieldList":{
                     "verificationProcessFields":[
                           {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SampleAccountName",
                             "fieldName" : "Name",
                             "fieldType" : "optionalVerifier",
                             "label" : "Account Name"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SampleAccountNumber",
                             "fieldName" : "AccountNumber",
                             "fieldType" : "optionalVerifier",
                             "label" : "Account Number"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SamplePhone",
                             "fieldName" : "Phone",
                             "fieldType" : "optionalVerifier",
                             "label" : "Phone"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SamplePostalCode",
                             "fieldName" : "BillingPostalCode",
                             "fieldType" : "optionalVerifier",
                             "label" : "Billing Zip/Postal Code"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SampleAccount",
                             "fieldName" : "Name",
                             "fieldType" : "resultField",
                             "label" : "Account Name"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "AccountNumberSample",
                             "fieldName" : "AccountNumber",
                             "fieldType" : "resultField",
                             "label" : "Account Number"
                           }, {
                             "dataSourceType" : "Salesforce",
                             "developerName" : "SamplePhoneNumber",
                             "fieldName" : "Phone",
                             "fieldType" : "resultField",
                             "label" : "Phone"
                           }
```

```
                    ]
                },
                "searchType": "Text-Based",
                "searchSequenceNo": 1,
                "searchResultUniqueIdField": "Id",
                "searchObjectName": "Account",
                "optionalVerifierCount": 1,
                "dataSourceType": "Salesforce"
            }
        ]
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`searchTerm`	String	The search term for the account to use when performing a search.	Required	54.0
`verificationContext`	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Selected Search Result Input

Input representation for the selected search result.

Root XML tag

`<selectedSearchResult>`

Properties

Name	Type	Description	Required or Optional	Available Version
`objectName`	String	The name of the object to be verified.	Required	54.0
`selectedRecordId`	String	The object record ID on which the data is to be verified.	Required	54.0
`selectedRecordObject`	Field Value Input[]	The object record fields on which the data is to be verified.	Optional	54.0

Transport Location Input

Input representation for Transport Location

Root XML tag

`<transportLocation>`

Properties

Name	Type	Description	Required	Available Version
ambulanceTransportDistance	Double	Distance traveled during ambulance transport. Maps to: CareRequestItem.AmbulanceTransportDistance	No	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: CareRequestItem.AmbulanceTransportReason	No	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: CareRequestItem.AmbulanceTransportType	No	46.0
name	String	Name of the transport location.	Yes	46.0

User Credentials Input

Input representation of the user credentials to perform digital verification.

JSON example

```
{
  "userCredentials": {
    "loginId": "david.chavez@salesforce.com",
    "password": "123456"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
loginId	String	Login ID or username used by the user to authenticate for the digital verification.	Required	60.0
password	String	Password used by the user to authenticate for the digital verification.	Required	60.0

Verification Context Input

Input representation for verification context.

Root XML tag

```
<verificationContext>
```

JSON example

```
{
   "processDefinition":{
      "layoutType":"Tab",
      "processDetail":{
```

```
"processDetailList":[
      {
         "verificationProcessFieldList":{
            "verificationProcessFields":[
                  {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SampleAccountName",
                    "fieldName" : "Name",
                    "fieldType" : "optionalVerifier",
                    "label" : "Account Name"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SampleAccountNumber",
                    "fieldName" : "AccountNumber",
                    "fieldType" : "optionalVerifier",
                    "label" : "Account Number"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SamplePhone",
                    "fieldName" : "Phone",
                    "fieldType" : "optionalVerifier",
                    "label" : "Phone"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SamplePostalCode",
                    "fieldName" : "BillingPostalCode",
                    "fieldType" : "optionalVerifier",
                    "label" : "Billing Zip/Postal Code"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SampleAccount",
                    "fieldName" : "Name",
                    "fieldType" : "resultField",
                    "label" : "Account Name"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "AccountNumberSample",
                    "fieldName" : "AccountNumber",
                    "fieldType" : "resultField",
                    "label" : "Account Number"
                  }, {
                    "dataSourceType" : "Salesforce",
                    "developerName" : "SamplePhoneNumber",
                    "fieldName" : "Phone",
                    "fieldType" : "resultField",
                    "label" : "Phone"
                  }
            ]
         },
         "searchType": "Text-Based",
         "searchSequenceNo": 1,
         "searchResultUniqueIdField": "Id",
         "searchObjectName": "Account",
         "optionalVerifierCount": 1,
```

```
                "dataSourceType": "Salesforce"
            }
        ]
    }
},
"selectedSearchResult":{
    "objectName":"Account",
    "selectedRecordId":"001RM00000141414",
    "selectedRecordObject":{
        "selectedRecordObjectList":[]
    }
}
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`processDefinition`	Process Definition Input	Represents the identity verification process definition.	Required	54.0
`selectedSearchResult`	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
`verifiedResult`	Verified Result Input	Represents the verified result. Note: Reserved for future use.	Optional	54.0

Verified Result Input

Input representation of the verifier result.

Root XML tag

`<verifiedResult>`

Properties

Name	Type	Description	Required or Optional	Available Version
`optionalVerifiers`	Verifier Input[]	List of optional verifiers.	Optional Note: This field is required, if you don't specify required verifiers.	54.0

Name	Type	Description	Required or Optional	Available Version
requiredVerifiers	Verifier Input[]	List of required verifiers.	Optional Note: This field is required, if you don't specify optional verifiers.	54.0

Verifier Input

Input representation for verifier fields.

Root XML tag

```
<verifier>
```

Properties

Name	Type	Description	Required or Optional	Available Version
developerName	String	The developer name of the field.	Optional	54.0
verificationState	String	Indicates the verification state on the field.	Optional	54.0

Verification Process Field Input

Input representation of fields for the verification process.

Root XML tag

```
<verificationProcessField>
```

Properties

Name	Type	Description	Required or Optional	Available Version
dataSourceType	String	The source type of the data. Possible values are: • Salesforce	Required	54.0
developerName	String	The developer name of the field.	Required	54.0
fieldName	String	The name of the field that contains the verification data based on the selected field type.	Required	54.0
fieldValueFormula	String	Stores the formula that's applied to the field value.	Optional	56.0

Name	Type	Description	Required or Optional	Available Version
`fieldType`	String	Indicates the type of field.	Required	54.0
`label`	String	The label of the field. Note: If you don't specify a label, the field label from the object is used.	Optional	54.0

Visited Party Attributes Input

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

Properties

Name	Type	Description	Required or Optional	Available Version
`primary`	Boolean	Indicates whether the contact of the visited party is a primary contact (`true`) or not (`false`).	Optional	55.0
`user`	String	ID of the person from the customer account being visited.	Optional	55.0

Visitor Attributes Input

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

JSON example

```
"visitor": [
  {
    "user": "005xx000001X7fNAAS",
    "primaryVisitor": true
  }
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
`primary`	Boolean	Indicates whether a service resource is the primary resource (`true`) or not (`false`) for a visit.	Required	55.0
`user`	String	ID of the assigned service resource.	Required	55.0

Work Type Lead Time Input

Input representation of the request to get a list of work types and their associated lead times.

JSON example

```
{
   "contextId":"0Wwxx0000000DWjCAM",
   "workProcedureId":"0zjSG00000000PpYAI",
   "priority":5
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`contextId`	String	ID of a program enrollee, an account, or opportunity.	Optional	60.0
`priority`	Integer	Number between one and ten indicating the priority associated with a country or service territory. This field is useful when you want to override the lead time based on a country or service territory.	Optional	60.0
`workProcedureId`	String	Advanced therapy ID.	Required	60.0

Quotas and Allocation Input

Input representation of available slots for quotas and allocation.

Root XML tag

```
<quotasAndAllocations>
```

JSON example

```
{
          "contextId": "0Wwxx000000003FCAQ",
          "endDate": "2023-12-01T02:29:59.000Z",
          "leadTimeMap": {
            "08qxx0000004CSRAA2": 2,
            "08qxx0000004CSQAA2": 30,
            "08qxx0000004CSOAA2": 3,
            "08qxx0000004CSPAA2": 2
          },
          "siteId": "0Hhxx0000004CQmCAM",
          "startDate": "2023-11-15T02:30:00.000Z",
          "workProcedureId": "0uVxx00000000G9EAI",
          "workTypeId": "08qxx0000004CSPAA2"
   }
```

Properties

Name	Type	Description	Required or Optional	Available Version
`contextId`	String	ID of the program enrollee, a case or an opportunity used for slot searching.	Optional	60.0
`endDate`	String	End date and time of slot searching.	Optional	60.0
`leadTimeMap`	String	Lead time map of work type to lead time.	Optional	60.0
`siteId`	String	Work procedure organization used for slot searching.	Optional	60.0
`startDate`	String	Start date and time of slot searching.	Optional	60.0
`workProcedureId`	String	ID of the work procedure used for searching.	Optional	60.0
`workTypeId`	Map<String, Integer>	ID of the work type used for slot searching.	Optional	60.0

Question Responses Input

Input for assessment question responses.

JSON example

The properties under `questionResponses` are in the following format:

```
{
  "questionResponses": {
    "Element_APIName or AssessmentQuestion uniqueIndex 1": "value",
    "Element_APIName or AssessmentQuestion uniqueIndex 2": {
      "Child_element_APIName or Question uniqueIndex 1": "value",
      "Child_element_APIName or Question uniqueIndex 2": "value",
     ...
    }
  }
}
```

For example:

```
{
  "questionResponses": {
    "ootb__DF_API_MSelect1": "Y;N",
    "ootb__DF_API_MSelect2": "1;2;3",
    "ootb__DF_API_RG1": {
      "ootb__DF_API_Radio1": "Y",
      "ootb__DF_API_Radio2": "N",
      "ootb__DF_API_Radio3": "M"
    },
    "ootb__DF_API_Text": "TestingDF",
    "ootb__DF_API_Select1": "1",
    "ootb__DF_API_Select2": "w",
```

```
    "ootb__DF_API_EditBlock2": {
      "ootb__DF_API_Int": 5
    },
    "ootb__DF_API_Boolean": true,
    "ootb__DF_API_Formula": true
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
`question Responses`	Map<String, Object>	Responses map for Assessment Questions.	Optional	60.0

Response Bodies

A resource can return a response body in either JSON or XML format.

Refer to HTTP response code to find out whether the request was successful or not, as well as the error messages for the failed requests.

Additional Attributes Output

Output representation of the Additional Attributes.

Appointed Representative

Person who is an appointed representative for the member.

Assessment Responses Output

Output of assessment responses.

Book Slot Chain Output

Output representation of the request to create service appointments.

Care Request Case

Case related to the care request.

Care Request Patient

The patient for whom the request is being raised.

Care Authorization Request

Output of create or update request for care services review.

Care Authorization Request Related Record

Care Authorization request related record output representation

Care Authorization Request Result

Result of POST or PATCH request.

Create or Update Care Authorization Request Result

Response to create or update care services review request.

Additional Attributes Output

Output representation of the Additional Attributes.

Care Diagnosis

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Care Program Enrollment Result

Result containing details about a single patient enrollment.

Care Request Drug

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Care Request Item

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Care Request

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Care Request Reviewer Output

Output representation of the care request reviewer.

Care Authorization Request Response

The response body for the Care Services Review GET request.

Create Visit Output

Output representation of the create visit request.

Content Document Output

Content document output representation.

Custom Field Value

The output representation of the custom field values.

Custom Type Details

Output representation of the custom type details of the Omniscript elements.

Digital Verification Output

Output Representation for the digital verification API request.

Dispenser Address

Pharmacy address.

Document Conflict Field

Output representation of the target object field with conflict.

Document Conflict Field List

Output representation of the target object fields with conflicts.

Document Management Result

Output representation of the document split request.

Document Process Output

Output representation of the document process creation or update request.

Error Response Output

Error response representation.

Enrollee Product Result

Details about the enrollee's products.

Enrollment Card Result

Details of the enrollment care for a single enrollee.

Error Message

A generic error message containing error code and the message text.

First Reviewer

The name of the person who reviewed the request first.

FHIR Reference

The output representation of the FHIR reference values.

Field Value Output

Represents the value of a field.

FHIR Address

The output representation of the FHIR address values.

FHIR Codeable Concept

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

FHIR Coding

The output representation of the Code Set records created to represent a Coding value.

FHIR Human Name

The output representation of a PersonName record created to represent a humanName value.

FHIR Contact Point

The output representation of contact details stored as a ContactPointPhone record.

FHIR Identifier

The output representation of the Identified records created to represent an identifier value.

FHIR Patient

The output representation of the patient stored in Salesforce, as specified in the input request.

General Practitioner

Member's primary or general care practitioner.

Guest Referral Output

Output representation of the request to create a guest referral.

HPI Score Sync Output

Output representation of the score synchronization request.

HPI Score Sync State Output

Output representation of the score synchronization status request.

Medication Statement Output

Output representation of the medication statement create request.

Medication Statement Update Output

Output representation of medication statement update request.

Medical Director

Name of the medical director who reviewed the request.

Original Denial Medical Director

The name of the medical director who denied the original request.

Referral Management Output

Output representation of the request to create a patient referral.

Object Field

Output representation of of the target object field.

Object Field List

Output representation of the target object fields list.

OCR Document Scan Result

Output representation of the OCR document scan result ID.

OCR Document Scan Result List

Output representation of the list of the OCR document scan results IDs.

Omniscript Element Discovery Framework Output

Output representation of the custom type details of the Omniscript elements for Discovery Framework.

Omniscript Element Property Set Output

Output representation of the property set configuration of the Omniscript elements.

Omniscript Elements List

Output representation of the details of the Omniscript elements.

Omniscript Output

Output representation of the details of the Omniscript.

Patient Communication Language

The output representation of the PersonLanguage records that represent the communication preferences of a person.

Patient Contact Party

The output representation of contact parties associated with a patient.

Patient Get

Output representation of details of a patient record.

Patient Upsert

Output representation of result after a Patient FHIR resource is created.

Patient Update

Output representation of result after a Patient FHIR resource is updated.

Payload Output

Output representation of the details communicated to the recipient.

Process Definition Output

Represents the Identity Verification Process Definition record.

Process Detail Output

Represents the Identity Verification Process Detail record.

Program Enrollment Result

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

Requesting Practitioner

Ordering or referring practitioner for the request.

Reopened By Output
The name of the person who reopened the care request.

Servicing Facility
Facility where the service is being provided.

Servicing Practitioner
Practitioner administering the service.

Subscriber
The primary member on the plan.

Search Field
Output representation of the search result field.

Search Output
Output representation of the search response.

Search Result
Output representation of the search result.

Search Result Header
Output representation of the search result header.

Selected Search Result Output
Represents the selected search result.

Tracked Communication Output
Output representation of tracked communications for a care request.

Transport Location
Transport Location output representation

Verified Result Output
Represents the required and optional fields that are verified.

Verifier Output
Represents a verifier.

Verification Context Output
Represents the Verification Context resource output.

Verification Process Field List Output
Represents the list of fields in the Identity Verification Process Field record.

Verification Process Field Output
Represents the Identity Verification Process Field record.

Work Type Lead Time Output
Output representation of a list of work types and their associated lead times.

Quota Availability
Output representation of a list of available quotas, and their start and end dates for a work type.

Quota Availability Date Range
Output representation of the date range of an available quota.

Additional Attributes Output

Output representation of the Additional Attributes.

Attribute Name	Type	Description	Filter Group and Version	Available Version
`approvalDateTime`	String	Date and time when the assessment was approved by the publisher.	Small, 63.0	63.0
`displayType`	String	Specifies the display format for questions in the assessment for the end-user. Possible values are: • `Sequential` • `Prior-edit` • `Random`.	Small, 63.0	63.0
`effectiveFromDate`	String	The date when the assessment takes effect.	Small, 63.0	63.0
`effectiveToDate`	String	The date until the assessment is in effect.	Small, 63.0	63.0
`lastRevisedDateTime`	String	The date and time when the assessment was last revised.	Small, 63.0	63.0
`performerType`	String	Specifies the type of performer that can record responses to the assessment. Possible values are: • `Patient` • `Practioner` • `Related Person`.	Small, 63.0	63.0
`purpose`	String	The purpose of the assessment.	Small, 63.0	63.0
`publisher`	String	The organization or individual that published the assessment.	Small, 63.0	63.0

Appointed Representative

Person who is an appointed representative for the member.

Property Name	Type	Description	Filter Group and Version	Available Version
`firstName`	String	First Name of the appointed representative. Maps to: `Account.FirstName`	Big, 46.0	46.0
`lastName`	String	Last Name of the appointed representative. Maps to: `Account.LastName`	Big, 46.0	46.0

Assessment Responses Output

Output of assessment responses.

Property Name	Type	Description	Filter Group and Version	Available Version
`assessmentId`	String	ID of created Assessment.	Small, 60.0	60.0
`message`	String	Message explaining why the request failed.	Small, 60.0	60.0
`status`	String	Specifies whether the request succeeded (`true`) or failed (`false`).	Small, 60.0	60.0

Book Slot Chain Output

Output representation of the request to create service appointments.

JSON example

```
{
   "isSuccess":true,
   "serviceAppointmentIds":[
      "08pxx0000004C92AAE",
      "08pxx0000004C92AAE",
      "08pxx0000004C92AAE"
   ],
   "serviceAppointmentGroupId":"08pxx0000004C92AAE",
   "message":"",
   "code":200
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	API response code.	Small, 60.0	60.0
`isSuccess`	Boolean	Indicates whether the request was successful (`true`) or not (`false`).	Small, 60.0	60.0
`message`	String	Error message when the request fails.	Small, 60.0	60.0

Property Name	Type	Description	Filter Group and Version	Available Version
serviceAppointmentGroupId	String	ID of the service appointment group to which the created service appointments belong to.	Small, 60.0	60.0
serviceAppointmentIds	String[]	IDs of the created service appointments.	Big, 60.0	60.0

Care Request Case

Case related to the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
accountName	String	Name of the account.	Big, 46.0	46.0
caseNumber	String	Case number.	Big, 46.0	46.0
caseOrigin	String	The source of the case, such as Email, Phone, or Web. Maps to: `Case.Origin`	Big, 46.0	46.0
caseOwner	String	Case owner.	Big, 46.0	46.0
caseReason	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: `Case.Reason`	Big, 46.0	46.0
closed	Boolean	Indicates if the case is closed.	Big, 46.0	46.0
contactName	String	Contact Name.	Big, 46.0	46.0
createdBy	String	Case created by.	Big, 46.0	46.0
dateClosed	String	Date and time when the case was closed.	Big, 46.0	46.0
dateOpened	String	Date and time when the case was opened.	Big, 46.0	46.0
description	String	A text description of the case.	Big, 46.0	46.0
escalated	Boolean	Indicates if the case is escalated.	Big, 46.0	46.0
lastModifiedBy	String	Last modified by.	Big, 46.0	46.0
lastModifiedDate	String	Last modified date of the case.	Big, 46.0	46.0
lastReferencedDate	String	Last referenced date of the case.	Big, 46.0	46.0
lastViewedDate	String	Last viewed date of the case.	Big, 46.0	46.0
parentCase	String	Parent Case.	Big, 46.0	46.0
priority	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: `Case.Priority`	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
`status`	String	The status of the case. Maps to: `Case.Status`	Big, 46.0	46.0
`subject`	String	The subject of the case. Maps to: `Case.Subject`	Big, 46.0	46.0
`type`	String	The type of case, such as Feature Request or Question. Maps to: `Case.Type`	Big, 46.0	46.0
`webCompany`	String	The company name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedCompany`	Big, 46.0	46.0
`webEmail`	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedEmail`	Big, 46.0	46.0
`webName`	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedName`	Big, 46.0	46.0
`webPhone`	String	The phone number that was entered when the case was created. This field can't be updated after the case has been created. Maps to: `Case.SuppliedPhone`	Big, 46.0	46.0

Care Request Patient

The patient for whom the request is being raised.

Property Name	Type	Description	Filter Group and Version	Available Version
`birthDate`	String	Date of birth of the patient.	Big, 46.0	46.0
`firstName`	String	First name of the patient.	Big, 46.0	46.0
`lastName`	String	Last name of the patient.	Big, 46.0	46.0
`memberId`	String	Insurance identifier for the member.	Big, 46.0	46.0

Care Authorization Request

Output of create or update request for care services review.

Property Name	Type	Description	Filter Group and Version	Available Version
careDiagnoses	Care Diagnoses[]	A list of associated diagnoses including code type, name, and description. One or more care diagnoses can be associated with a care request.	Big, 46.0	46.0
careRequest	Care Request	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.	Big, 46.0	46.0
careRequestCase	Care Request Case	Case related to the care request.	Big, 46.0	46.0
careRequestDrugs	Care Request Drug[]	A list of requested drugs including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Big, 46.0	46.0
careRequestItems	Care Request Item[]	A list of care request items containing name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Big, 46.0	46.0
patient	Patient	The patient for whom the request is raised.	Big, 46.0	46.0
subscriber	Subscriber	The primary member on the plan.	Big, 46.0	46.0
trackedCommunications	Tracked Communication Output[]	A list of tracked communications for a care request.	Big, 57.0	57.0
transportLocations	Transport Locations[]	Transport location output.	Big, 46.0	46.0

Care Authorization Request Related Record

Care Authorization request related record output representation

Property Name	Type	Description	Filter Group and Version	Available Version
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created record.	Big, 46.0	46.0
objectType	String	The type of the object created.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
`status`	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Authorization Request Result

Result of POST or PATCH request.

Property Name	Type	Description	Filter Group and Version	Available Version
`relatedRecords`	Care Authorization Request Related Record[]	List of related records	Big, 46.0	46.0

Create or Update Care Authorization Request Result

Response to create or update care services review request.

JSON example

```
{
  "code": "SUCCESS",
  "isSuccess": true,
  "result": [
    {
      "created": true,
      "id": "0Umxx0000004FA9CAM",
      "objectType": "CareRequest",
      "relatedRecords": [
        {
          "created": true,
          "id": "0VDxx0000004DwLGAU",
          "objectType": "CareRequestDrug"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwMGAU",
          "objectType": "CareRequestItem"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwNGAU",
          "objectType": "CareRequestItem"
        },
        {
          "created": true,
          "id": "0VCxx0000004DwMGAU",
          "objectType": "CareDiagnosis"
        },
        {
          "created": true,
```

```
          "id": "0VCxx0000004DwNGAU",
          "objectType": "CareDiagnosis"
        },
        {
          "created": true,
          "id": "06Hxx0000004DWbEAM",
          "objectType": "CareRequestReviewer"
        },
        {
          "created": true,
          "id": "06Hxx0000004DWcEAM",
          "objectType": "CareRequestReviewer"
        },
        {
          "created": true,
          "id": "06Hxx0000004DWdEAM",
          "objectType": "CareRequestReviewer"
        },
        {
          "created": true,
          "id": "06Hxx0000004DWeEAM",
          "objectType": "CareRequestReviewer"
        },
        {
          "created": true,
          "id": "06Hxx0000004DWfEAM",
          "objectType": "CareRequestReviewer"
        }
      ]
    }
  ]
}
```


Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	Care Authorization returned code	Small, 46.0	46.0
`isSuccess`	Boolean	Flag to indicate if the request was successful.	Small, 46.0	46.0
`message`	String	If there is any error, this property contains the error message.	Small, 46.0	46.0
`outputResults`	Care Authorization Request[]	Care Authorization Request results output	Small, 46.0	46.0
`result`	Care Authorization Request Result[]	Care Authorization Request result	Small, 46.0	46.0

Additional Attributes Output

Output representation of the Additional Attributes.

Attribute Name	Type	Description	Filter Group and Version	Available Version
`approvalDateTime`	String	Date and time when the assessment was approved by the publisher.	Small, 63.0	63.0
`displayType`	String	Specifies the display format for questions in the assessment for the end-user. Possible values are: • `Sequential` • `Prior-edit` • `Random`.	Small, 63.0	63.0
`effectiveFromDate`	String	The date when the assessment takes effect.	Small, 63.0	63.0
`effectiveToDate`	String	The date until the assessment is in effect.	Small, 63.0	63.0
`lastRevisedDateTime`	String	The date and time when the assessment was last revised.	Small, 63.0	63.0
`performerType`	String	Specifies the type of performer that can record responses to the assessment. Possible values are: • `Patient` • `Practioner` • `Related Person`.	Small, 63.0	63.0
`purpose`	String	The purpose of the assessment.	Small, 63.0	63.0
`publisher`	String	The organization or individual that published the assessment.	Small, 63.0	63.0

Care Diagnosis

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
careRequestReviewers	Care Request Reviewer Output[]	The care diagnosis associated with the care request reviewer. Maps to: CareDiagnosis.CareRequestReviewers	Big, 52.0	52.0
code	String	Name of the diagnosis code. Maps to: CareDiagnosis.Name	Big, 46.0	46.0
codeDescription	String	Diagnosis code description. Maps to: CareDiagnosis.CodeDescription	Big, 46.0	46.0
codeType	String	Code type for the diagnosis. Maps to: CareDiagnosis.CodeType	Big, 46.0	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: CareDiagnosis.CodeTypeIdentifier	Big, 46.0	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to:CareDiagnosis.DiagnosisCodeSet	Big, 52.0	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: CareDiagnosis.DischargeCode	Big, 46.0	46.0
dischargeCodeDescription	String	Description of the discharge diagnosis code. Maps to: CareDiagnosis.DischargeCodeDescription	Big, 46.0	46.0
dischargeCodeType	String	Code type for the discharge diagnosis. Maps to: CareDiagnosis.DischargeCodeType	Big, 46.0	46.0
dischargeCodeTypeId	String	ID of the code type for the discharge diagnosis. Maps to: CareDiagnosis.DischargeCodeTypeIdentifier	Big, 46.0	46.0
dischargeDiagnosisEffectiveDate	String	Effective date for the discharge diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisEffectiveDate	Big, 46.0	46.0
dischargeDiagnosisCodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisCodeSet	Big, 52.0	52.0
dischargeDiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: CareDiagnosis.DischargeDiagnosisEndDate	Big, 46.0	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: CareDiagnosis.EffectiveDate	Big, 46.0	46.0
endDate	String	Termination date for the diagnosis. Maps to: CareDiagnosis.EndDate	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
healthcareDiagnosisCode	String	Healthcare Diagnosis Code.	Big, 46.0	46.0
healthConditionId	String	The health condition that's associated with the member. Maps to: CareDiagnosis.HealthCondition	Big, 57.0	57.0
id	String	ID of the Care Diagnosis.	Big, 46.0	46.0
modifiedCode	String	Modified diagnosis code. Maps to: CareDiagnosis.ModifiedCode	Big, 46.0	46.0
modifiedCodeDescription	String	Modified diagnosis code description. Maps to: CareDiagnosis.ModifiedCodeDescription	Big, 46.0	46.0
modifiedCodeType	String	Code type for the modified diagnosis. Maps to: CareDiagnosis.ModifiedCodeType	Big, 46.0	46.0
modifiedCodeTypeId	String	ID of the code type for the modified diagnosis. Maps to: CareDiagnosis.ModifiedCodeTypeIdentifier	Big, 46.0	46.0
modifiedDiagnosisCodeSet	String	The modified diagnosis code set associated with the care diagnosis. Maps to: CareDiagnosis.ModifiedDiagnosisCodeSet	Big, 52.0	52.0
modifiedEffectiveDate	String	Modified effective date for the diagnosis. Maps to: CareDiagnosis.ModifiedEffectiveDate	Big, 46.0	46.0
modifiedEndDate	String	Modified termination date for the diagnosis. Maps to: CareDiagnosis.ModifiedEndDate	Big, 46.0	46.0
modifiedPrimaryDiagnosis	Boolean	Modified Primary Diagnosis	Big, 46.0	46.0
name	String	Name of the diagnosis code. Maps to: CareDiagnosis.Name	Big, 46.0	46.0
presentOnAdmission	String	Specifies if the health condition was present at the time of member admission. Maps to: CareDiagnosis.PresentOnAdmission	Big, 57.0	57.0
primary	Boolean	Indicates whether it is a primary diagnosis (true) or not (false).	Big, 46.0	46.0
primaryDischargeDiagnosis	Boolean	Indicates whether it is a primary Discharge Diagnosis (true) or not (false).	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
`sourceSystem`	String	System from which this request was sourced. Maps to: `CareDiagnosis.SourceSystem`	Big, 46.0	46.0
`sourceSystemIdentifier`	String	ID of the system from which the request was sourced. Maps to: `CareDiagnosis.SourceSystemIdentifier`	Big, 46.0	46.0
`sourceSystemModified`	String	Timestamp of the most recent update from the source system. Maps to: `CareDiagnosis.SourceSystemModified`	Big, 46.0	46.0

Care Program Enrollment Result

Result containing details about a single patient enrollment.

Property Name	Type	Description	Filter Group and Version	Available Version
`enrolleeProducts`	Enrollee Product Result[]	A list containing results of care program enrollee products creation for each enrollee.	Small, 46.0	46.0
`enrollmentCard`	Enrollment Card Result	Results of care program enrollment card creation for the enrollee.	Small, 46.0	46.0
`error`	Error Message	Error code and message.	Small, 46.0	46.0
`isSuccess`	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
`created`	Boolean	Indicate if the record was created.	Big, 46.0	46.0
`id`	String	Id for the newly created `CareProgramEnrollee` record.	Big, 46.0	46.0
`objectType`	String	The type of the object created. In this case, it is `CareProgramEnrollee`.	Big, 46.0	46.0
`status`	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Request Drug

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
`approvedUnits`	Integer	Approved quantity of the drug. Maps to: `CareRequestDrug.ApprovedUnits`	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
authApproval Identifier	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: CareRequestDrug.AuthApprovalIdentifier	Big, 57.0	57.0
authorization RefIdentifier	String	The unique identifier of the authorization request associated with this requested drug. Maps to: CareRequestDrug.AuthorizationRefIdentifier	Big, 57.0	57.0
careRequest Reviewers	Care Request Reviewer Output[]	The care request drug associated with the care request reviewer. Maps to: CareRequestDrug.CareRequestReviewers	Big, 52.0	52.0
clinical Determination	String	The clinical determination of the drug request. Maps to: CareRequestDrug.ClinicalDetermination	Big, 52.0	52.0
clinical DeterminationNote	String	The notes related to the clinical determination. Maps to: CareRequestDrug.ClinicalDeterminationNote	Big, 52.0	52.0
clinical DeterminationReason	String	The reason for the clinical determination. Maps to: CareRequestDrug.ClinicalDeterminationReason	Big, 52.0	52.0
code	String	Code for the drug. Maps to: CareRequestDrug.Code	Big, 46.0	46.0
codeType	String	ID code type for the drug. Maps to: CareRequestDrug.CodeType	Big, 46.0	46.0
daysSupply	Integer	Number of days to supply the drug. Maps to: CareRequestDrug.DaysSupply	Big, 46.0	46.0
deniedUnits	Integer	Denied quantity of the drug. Maps to: CareRequestDrug.DeniedUnits	Big, 46.0	46.0
dispenserAddress	Dispenser Address	Pharmacy address.	Big, 46.0	46.0
dispenserFax Number	String	Pharmacy fax number. Maps to: CareRequestDrug.DispenserFaxNumber	Big, 46.0	46.0
dispenserId	String	ID for the pharmacy. Maps to: CareRequestDrug.DispenserIdentifier	Big, 46.0	46.0
dispenserName	String	Name of the pharmacy. Maps to: CareRequestDrug.DispenserName	Big, 46.0	46.0
dispenserPhone Number	String	Pharmacy phone number. Maps to: CareRequestDrug.DispenserPhoneNumber	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
dispenserTaxId	String	Pharmacy tax identification number. Maps to: CareRequestDrug.DispenserTaxIdentifier	Big, 46.0	46.0
dose	String	Dose of the drug. Maps to: CareRequestDrug.Dose	Big, 46.0	46.0
drugAdministrationSetting	String	The setting in which the drug is expected to be administered to the patient. Maps to: CareRequestDrug.DrugAdministrationSetting	Big, 57.0	57.0
frequency	String	Frequency of the drug. Maps to: CareRequestDrug.Frequency	Big, 46.0	46.0
id	String	Id	Big, 46.0	46.0
modifiedCode	String	Code for the modified drug. Maps to: CareRequestDrug.ModifiedCode	Big, 46.0	46.0
medicationRefObjectId	String	The medication request or statement associated with the care request drug. Maps to: CareRequestDrug.MedicationRefObject	Big, 57.0	57.0
modifiedCodeType	String	ID code type for the modified drug. Maps to: CareRequestDrug.ModifiedCodeType	Big, 46.0	46.0
modifiedDaysSupply	Integer	Number of days of supply for the modified drug. Maps to: CareRequestDrug.ModifiedDaysSupply	Big, 46.0	46.0
modifiedDose	String	Dose of the modified drug. Maps to: CareRequestDrug.ModifiedDose	Big, 46.0	46.0
modifiedFrequency	String	Frequency of the modified drug. Maps to: CareRequestDrug.ModifiedFrequency	Big, 46.0	46.0
modifiedName	String	Name of the modified drug. Maps to: CareRequestDrug.ModifiedName	Big, 46.0	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: CareRequestDrug.ModifiedSig	Big, 46.0	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: CareRequestDrug.ModifiedStrength	Big, 46.0	46.0
modifiedTherapyDuration	Integer	Duration of therapy for the modified drug. Maps to: CareRequestDrug.ModifiedTherapyDuration	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
`modifiedUnits`	Integer	Modified quantity of the drug. Maps to: `CareRequestDrug.ModifiedUnits`	Big, 46.0	46.0
`name`	String	Name of the drug. Maps to: `CareRequestDrug.Name`	Big, 46.0	46.0
`prescriptionDate`	String	Date for the prescription. Maps to: `CareRequestDrug.PrescriptionDate`	Big, 46.0	46.0
`prescription FillDate`	String	Date for the prescription fills. Maps to: `CareRequestDrug.PrescriptionFillDate`	Big, 57.0	57.0
`prescriptionFills`	Integer	Number of fills for the prescription. Maps to: `CareRequestDrug.PrescriptionFills`	Big, 46.0	46.0
`priority`	String	The priority representing the urgency of the drug's authorization request. Maps to: `CareRequestDrug.Priority`	Big, 57.0	57.0
`requestType`	String	The type of drug request. Maps to: `CareRequestDrug.RequestType`	Big, 57.0	57.0
`serviceCategory`	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: `CareRequestDrug.ServiceCategory`	Big, 46.0	46.0
`serviceCategory Code`	String	Alphanumeric code that uniquely identifies a service type. Maps to: `CareRequestDrug.ServiceCategoryCode`	Big, 46.0	46.0
`servicingFacility`	Servicing Facility Output	The facility where a patient receives service of the requested drug. Maps to: `CareRequestDrug.ServicingFacility`	Big, 57.0	57.0
`servicingProvider`	Servicing Practitioner Output	The healthcare provider who provides the service of the requested drug. Maps to: `CareRequestDrug.ServicingProvider`	Big, 57.0	57.0
`sig`	String	Directions for use of the drug. Maps to: `CareRequestDrug.Sig`	Big, 46.0	46.0
`sourceSystem`	String	System from which this request was sourced. Maps to: `CareRequestDrug.SourceSystem`	Big, 46.0	46.0
`sourceSystem Identifier`	String	ID of the system from which the request was sourced. Maps to: `CareRequestDrug.SourceSystemIdentifier`	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: CareRequestDrug.SourceSystemModified	Big, 46.0	46.0
status	String	The authorization status of the requested drug. Maps to: CareRequestDrug.Status	Big, 57.0	57.0
statusReason	String	The reason for the authorization status of the requested drug. Maps to: CareRequestDrug.StatusReason	Big, 57.0	57.0
strength	String	Strength of the drug. Maps to: CareRequestDrug.Strength	Big, 46.0	46.0
therapyDuration	Integer	Duration of therapy for the drug. Maps to: CareRequestDrug.TherapyDuration	Big, 46.0	46.0
units	Integer	Quantity of the drug. Maps to: CareRequestDrug.Units	Big, 46.0	46.0

Care Request Item

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
approvedLengthOfStay	Integer	The number of days requested for the admission. Maps to: CareRequestItem.ApprovedLengthOfStay	Big, 52.0	52.0
approvedLevelOfCare	String	Specifies the approved level of care for the patient. Maps to: CareRequestItem.ApprovedLevelOfCare	Big, 52.0	52.0
approvedQuantity	Integer	The approved quantity of the care item. Maps to: CareRequestItem.ApprovedQuantity	Big, 46.0	46.0
approvedServiceEndDate	String	The end date of the approved service that the patient received. Maps to: CareRequestItem.ApprovedServiceEndDate	Big, 52.0	52.0
approvedServiceStartDate	String	The start date of the approved service that the patient received. Maps to: CareRequestItem.ApprovedServiceStartDate	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
authApproval Identifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: CareRequestItem.AuthApprovalIdentifier	Big, 57.0	57.0
authorization RefIdentifier	String	The unique identifier of the prior authorization request associated with this requested item. Maps to: CareRequestItem.AuthorizationRefIdentifier	Big, 57.0	57.0
careRequest Reviewers	Care Request Reviewer Output[]	The care request item associated with the care request reviewer. Maps to: CareRequestItem.CareRequestReviewers	Big, 52.0	52.0
clinical Determination	String	The clinical determination of the care request. Maps to: CareRequestItem.ClinicalDetermintation	Big, 52.0	52.0
clinical DeterminationNotes	String	The notes related to the clinical determination. Maps to: CareRequestItem.ClinicalDetermintationNotes	Big, 52.0	52.0
clinical DeterminationReason	String	The reason for the clinical determination. Maps to: CareRequestItem.ClinicalDetermintationReason	Big, 52.0	52.0
clinicalService RequestId	String	The clinical service request associated with the care request item. Maps to: CareRequestItem.ClinicalServiceRequest	Big, 57.0	57.0
codeDescription	String	Description of the denied service code. Maps to: CareRequestItem.CodeDescription	Big, 46.0	46.0
codeType	String	Code type for the service. Maps to: CareRequestItem.CodeType	Big, 46.0	46.0
codeTypeId	String	ID of the code type for the service. Maps to: CareRequestItem.CodeTypeIdentifier	Big, 46.0	46.0
cumulativeLength OfStay	Integer	The number of days a patient is admitted. Maps to: CareRequestItem.CumulativeLengthOfStay	Big, 52.0	52.0
currentLevel OfCare	String	Specifies the level of care the patient is receiving. Maps to: CareRequestItem.CurrentLevelOfCare	Big, 52.0	52.0
decisionDate	String	The date and time when the last decision was made for this care request item. Maps	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
		to: `CareRequestItem.DecisionDate`		
`deniedLevelOfCare`	String	The level of care denied for the patient. Maps to: `CareRequestItem.DeniedLevelOfCare`	Big, 52.0	52.0
`deniedQuantity`	Integer	The quantity of the denied service. Maps to: `CareRequestItem.DeniedQuantity`	Big, 46.0	46.0
`effectiveDate`	String	Effective date for the diagnosis Maps to: `CareRequestItem.EffectiveDate`	Big, 46.0	46.0
`endDate`	String	Termination date for the service. Maps to: `CareRequestItem.EndDate`	Big, 46.0	46.0
`freeFormProcedureDescription`	String	Free-form description of the procedure. Maps to: `CareRequestItem.FreeFormProcedureDescription`	Big, 46.0	46.0
`healthcareProcedureCode`	String	Healthcare Procedure Code.	Big, 46.0	46.0
`id`	String	ID of the `CareRequestItem`.	Big, 46.0	46.0
`modifiedCareEndDate`	String	Modified Care End Date.	Big, 46.0	46.0
`modifiedCode`	String	Modified Code.	Big, 46.0	46.0
`modifiedCodeDescription`	String	Description of the modified service code. Maps to: `CareRequestItem.ModifiedCodeDescription`	Big, 46.0	46.0
`modifiedCodeType`	String	Code type for the modified service. Maps to: `CareRequestItem.ModifiedCodeType`	Big, 46.0	46.0
`modifiedCodeTypeId`	String	ID of the code type for the modified service. Maps to: `CareRequestItem.ModifiedCodeTypeIdentifier`	Big, 46.0	46.0
`modifiedEffectiveDate`	String	Effective date for the modified service. Maps to: `CareRequestItem.ModifiedEffectiveDate`	Big, 46.0	46.0
`modifiedLevelOfCare`	String	Specifies the modified level of care for the patient. Maps to: `CareRequestItem.ModifiedLevelOfCare`	Big, 52.0	52.0
`modifiedModifier`	String	Modifier for modified service code. Maps to: `CareRequestItem.ModifiedModifier`	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
modifiedModifierDescription	String	Modifier description for modified service code. Maps to: CareRequestItem.ModifiedModifierDescription	Big, 46.0	46.0
modifiedProcedureCodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: CareRequestItem.ModifiedProcedureCodeSet	Big, 52.0	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: CareRequestItem.ModifiedQuantity	Big, 46.0	46.0
modifier1	String	First modifier for the service code. Maps to: CareRequestItem.Modifier	Big, 46.0	46.0
modifier1Description	String	Description for the first modifier for the service code. Maps to: CareRequestItem.ModifierDescription	Big, 46.0	46.0
modifier2	String	Second modifier for service code. Maps to: CareRequestItem.Modifier2	Big, 46.0	46.0
modifier2Description	String	Description of the second modifier for the service code. Maps to: CareRequestItem.Modifier2Description	Big, 46.0	46.0
modifier3	String	Third modifier for service code. Maps to: CareRequestItem.Modifier3	Big, 46.0	46.0
modifier3Description	String	Description of the third modifier for the service code. Maps to: CareRequestItem.Modifier3Description	Big, 46.0	46.0
modifier4	String	Fourth modifier for service code. Maps to: CareRequestItem.Modifier4	Big, 46.0	46.0
modifier4Description	String	Description of the fourth modifier for the service code. Maps to: CareRequestItem.Modifier4Description	Big, 46.0	46.0
modifierCodeSet	String	The modifier code set for the service code associated with the care request item. Maps to CareRequestItem.ModifierCodeSet	Big, 52.0	52.0
name	String	Name of the care request item. Maps to CareRequestItem.Name	Big, 46.0	46.0
priority	String	The priority representing the urgency of the item's authorization request. Maps to CareRequestItem.Priority	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
procedureCodeSet	String	The code set for the service, drug, or device associated with the care request item. Maps to CareRequestItem.ProcedureCodeSet	Big, 52.0	52.0
quantity	Integer	The quantity of the item that is requested. Maps to: CareRequestItem.Quantity	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: CareRequestItem.QualityType	Big, 46.0	46.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: CareRequestItem.ServiceCategory	Big, 46.0	46.0
reasonCode	String	The reason justifying the care request of the item. Maps to: CareRequestItem.ReasonCode	Big, 57.0	57.0
requestType	String	The type of item request. Maps to: CareRequestItem.RequestType	Big, 57.0	57.0
requestedLengthOfStay	Integer	The number of days requested for the admission. Maps to: CareRequestItem.RequestedLengthOfStay	Big, 52.0	52.0
requestedLevelOfCare	String	Specifies the requested level of care for the patient. Maps to: CareRequestItem.RequestedLevelOfCare	Big, 52.0	52.0
requestedServiceEndDate	String	The end date of the requested service. Maps to: CareRequestItem.RequestedServiceEndDate	Big, 52.0	52.0
requestedServiceStartDate	String	The start date of the requested service. Maps to: CareRequestItem.RequestedServiceStartDate	Big, 52.0	52.0
serviceCategoryCode	String	Alphanumeric code that uniquely identifies a service type. Maps to: CareRequestItem.ServiceCategoryCode	Big, 46.0	46.0
servicingFacility	Servicing Facility Output	The facility where a patient receives service of the requested item. Maps to: CareRequestItem.ServicingFacility	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
servicingProvider	Servicing Practitioner Output	The healthcare provider who provides the service of the requested item. Maps to: CareRequestItem.ServicingProvider	Big, 57.0	57.0
sourceSystem	String	System from which the request was sourced. Maps to: CareRequestItem.SourceSystem	Big, 46.0	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: CareRequestItem.SourceSystemIdentifier	Big, 46.0	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: CareRequestItem.SourceSystemModified	Big, 46.0	46.0
status	String	The authorization status of this service. Maps to: CareRequestItem.Status	Big, 46.0	46.0
statusReason	String	Reason for the authorization status of this service. Maps to: CareRequestItem.StatusReason	Big, 46.0	46.0

Care Request

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Property Name	Type	Description	Filter Group and Version	Available Version
acknowledgementLetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: CareRequest.AcknowledgementLetterSentDate	Big, 46.0	46.0
actualAdmissionDate	String	Actual admission date for the patient. Maps to: CareRequest.ActualAdmissionDate	Big, 46.0	46.0
actualDischargeDate	String	Actual discharge date for the patient. Maps to: CareRequest.ActualDischargeDate	Big, 46.0	46.0
admissionNotes	String	Notes related to the admission. Maps to: CareRequest.AdmissionNotes	Big, 46.0	46.0
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
		Maps to: `CareRequest.AdmissionSource`		
`admissionType`	String	Type of admission, for example, emergency or elective. Maps to: `CareRequest.AdmissionType`	Big, 46.0	46.0
`ambulanceTransportDistance`	Integer	Ambulance Transport Distance	Big, 46.0	46.0
`ambulanceTransportReason`	String	Reason for ambulance transport. Maps to: CareRequestExtention.AmbulanceTransportReason	Big, 46.0	46.0
`ambulanceTransportType`	String	Type of ambulance transport. Maps to: `CareRequestExtention.AmbulanceTransportType`	Big, 46.0	46.0
`aorReceivedDate`	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: `CareRequest.AorReceivedDate`	Big, 46.0	46.0
`aorRequestedDate`	String	Date and time when the AOR form was requested. Maps to: `CareRequest.AorRequestedDate`	Big, 46.0	46.0
`appealEffectuationDateTime`	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: `CareRequestExtension.AppealEffectuationDateTime`	Big, 52.0	52.0
`appealRequestReasonType`	String	Specifies the reason for raising the appeal request. Maps to: `CareRequest.AppealRequestReasonType`	Big, 52.0	52.0
`appointedRepVerbalContactDate`	String	Date and time of verbal contact with the member's appointed representative. Maps to: `CareRequest.AppointedRepVerbalContactDate`	Big, 46.0	46.0
`appointedRepWrittenContactDate`	String	Date and time correspondence was sent to the member's appointed representative. Maps to: `CareRequest.AppointedRepWrittenContactDate`	Big, 46.0	46.0
`appointedRepresentative`	Appointed Representative	Appointed representative for the member.	Big, 46.0	46.0
`approvedLengthOfStay`	Integer	Approved number of days for the admission. Maps to: `CareRequest.ApprovedLengthOfStay`	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
approvedLevelofCare	String	Approved level of care for the patient, for example, Hospital-Observaton or SNF-Rehabilitation. Maps to: CareRequest.ApprovedLevelOfCare	Big, 46.0	46.0
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: CareRequestExtension.AuthorizationRefIdentifier	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output[]	The care request associated with the care request reviewer. Maps to: CareRequest.CareRequestReviewers	Big, 52.0	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: CareRequest.CaseSubStatus	Big, 57.0	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: CareRequest.ClaimNumber	Big, 46.0	46.0
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: CareRequest.ClinicalCaseType	Big, 46.0	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: CareRequest.CriteriaMet	Big, 46.0	46.0
cumulativeLengthofStay	Integer	Total number of days for the admission. Maps to: CareRequest.CumulativeLengthOfStay	Big, 46.0	46.0
currentLevelofCare	String	Level of care that the patient is receiving. Maps to: CareRequest.CurrentLevelOfCare	Big, 46.0	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: CareRequest.DecisionDate	Big, 46.0	46.0
decisionDaysRemaining	Integer	Number of days remaining for a decision or resolution. Maps to: CareRequest.DecisionDaysRemaining	Big, 46.0	46.0
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: CareRequest.DecisionLetter	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
decisionNotes	String	Notes related to the decision. Maps to: CareRequest.DecisionNotes	Big, 46.0	46.0
decisionReason	String	Reason for the decision. Maps to: CareRequest.DecisionReason	Big, 46.0	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: CareRequest.DecisionReasonDescription	Big, 46.0	46.0
deniedLengthofStay	Integer	Number of days denied for the admission. Maps to: CareRequest.DeniedLengthOfStay	Big, 46.0	46.0
deniedLevelofCare	String	Level of care denied for the patient. Maps to: CareRequest.DeniedLevelOfCare	Big, 46.0	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: CareRequest.DispositionNotes	Big, 46.0	46.0
documentAttachmentStatus	String	The status of the document upload based on the checklist provided to the reviewers. Maps to: CareRequestExtension.DocumentAttachmentStatus Valid values are: • Complete • Incomplete	Big, 55.0	55.0
dueDate	String	Date the request is due for completion. Maps to: CareRequest.DueDate	Big, 46.0	46.0
effectiveFrom	String	The start date for an effective-date range. Maps to: CareRequest.EffectiveFrom	Big, 46.0	46.0
effectiveTo	String	The end date for an effective-date range. Maps to: CareRequest.EffectiveTo	Big, 46.0	46.0
expirationDate	String	Expiration date for the request. Maps to: CareRequest.ExpirationDate	Big, 46.0	46.0
extendedRequest	Boolean	Extended Request Maps to: CareRequest.	Big, 46.0	46.0
extensionRequestReceivedDate	String	Date and time an extension was requested. Maps to: CareRequest.ExtensionRequestReceivedDate	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
externalComplaintID	String	Complaint ID number. Maps to: CareRequest.ExternalComplaintIdentifier	Big, 46.0	46.0
facilityRecordNumber	String	The medical record number used to identify a patient. Maps to: CareRequest.FacilityRecordNumber	Big, 46.0	46.0
facilityRoomBedType	String	Type of facility bed for the patient. Maps to: CareRequest.FacilityRoomBedType	Big, 46.0	46.0
facilityRoomNumber	String	The facility room number for the patient. Maps to: CareRequest.FacilityRoomNumber	Big, 46.0	46.0
finalLevelofCare	String	Final level of care the patient. Maps to: CareRequest.FinalLevelOfCare	Big, 46.0	46.0
firstReviewer	First Reviewer	The person who reviewed the request.	Big, 46.0	46.0
firstReviewerNotes	String	Notes from the first reviewer related to the case. Maps to: CareRequest.FirstReviewerNotes	Big, 46.0	46.0
generalPractitioner	General Practitioner	Member's primary or general care practitioner.	Big, 46.0	46.0
generalPractitionerVerbalNotificationDate	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: CareRequest.GeneralPractitionerVerbalNotifiedDate	Big, 46.0	46.0
generalPractitionerWrittenNotificationDate	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: CareRequest.GeneralPractitionerWrittenNotifiedDate	Big, 46.0	46.0
grievanceType	String	Specifies the type of grievance. Maps to: CareRequest.GrievanceType	Big, 52.0	52.0
healthcareProvider	String	The healthcare provider associated with the care request against whom the Grievance is filed. Maps toCareRequestExtension.HealthCareProvider	Big, 52.0	52.0
homeHealthCertificationEndDate	String	Certification end date for home health care. Maps to: CareRequestExtension.HomeHealthCertificationEndDate	Big, 46.0	46.0
homeHealthCertificationStartDate	String	Certification start date for home health care. Maps to: CareRequestExtension.HomeHealthCertificationStartDate	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
homeHealthStartDate	String	Date that home health services are scheduled or anticipated to start. Maps to: CareRequestExtension.HomeHealthStartDate	Big, 46.0	46.0
id	String	ID of the Care Request.	Big, 46.0	46.0
independentReviewDetermination	String	The determination made by the independent review. Maps to: CareRequestExtension.IndependentReviewDetermination	Big, 52.0	52.0
independentReviewDeterminationDate	String	The date when the determination was made by the independent review. Maps to: CareRequestExtension.IndependentReviewDeterminationDate	Big, 52.0	52.0
independentReviewSubmissionDate	String	The date when the review request was submitted for independent review. Maps to: CareRequestExtension.IndependentReviewSubmissionDate	Big, 52.0	52.0
infoReceievedDate	String	Date and time when additional information was received from the provider or member. Maps to: CareRequest.InfoReceivedDate	Big, 46.0	46.0
infoRequestedDate	String	Date and time when additional information was requested from the provider or member. Maps to: CareRequest.InfoRequestedDate	Big, 46.0	46.0
initialDenialNotificationDate	String	Date of initial denial notification. Maps to: CareRequest.InitialDenialNotificationDate	Big, 46.0	46.0
initialDenialNotificationTime	String	The time when the initial care request was denied. Maps to CareRequest.InitialDenialNotificationTime	Big, 52.0	52.0
isIndependentReviewRequired	Boolean	Indicates whether independent review is required. Maps to CareRequestExtension.IsIndependentReviewRequired	Big, 52.0	52.0
isReadmission	Boolean	Indicates whether the care request is for a readmission. Maps to CareRequest.IsReadmission	Big, 52.0	52.0
lastModifiedDate	String	Last Modified Date	Big, 46.0	46.0
medicalDirector	Medical Director	The medical director who reviewed the request.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
medicalDirectorNotes	String	Notes from the medical director related to the request. Maps to: CareRequest.MedicalDirectorNotes	Big, 46.0	46.0
member	String	Insurance identifier for the member. Maps to: CareRequest.MemberId	Big, 46.0	46.0
memberContactDate	String	Member Contact Date Maps to: CareRequest.	Big, 46.0	46.0
memberGroupNumber	String	Insurance group number for the member. Maps to: CareRequest.MemberGroupNumber	Big, 46.0	46.0
memberPrimaryPlan	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: CareRequest.MemberPrimaryPlan	Big, 52.0	52.0
memberSecondaryPlan	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: CareRequest.MemberSecondaryPlan	Big, 52.0	52.0
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: CareRequest.MemberVerbalNotificationDate	Big, 46.0	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: CareRequest.MemberWrittenNotificationDate	Big, 46.0	46.0
modificationDate	String	Date the case was modified. Maps to: CareRequest.ModificationDate	Big, 46.0	46.0
modifiedLengthofStay	Integer	Modified number of days for the admission. Maps to: CareRequest.ModifiedLengthOfStay	Big, 46.0	46.0
modifiedLevelofCare	String	Modified level of care for the patient. Maps to: CareRequest.ModifiedLevelOfCare	Big, 46.0	46.0
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: CareRequest.NextReviewDate	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
nursingHomeResidentialStatus	String	Nursing home resident status at the time of service. Maps to: CareRequestExtension.NursingHomeResidentialStatus	Big, 46.0	46.0
originalDenialMedicalDirector	Original Denial Medical Director	The medical director who denied the original request.	Big, 46.0	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: CareRequest.ParProvider	Big, 46.0	46.0
placeofService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: CareRequest.PlaceOfService	Big, 46.0	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: CareRequest.PractitionerContactDateTime	Big, 46.0	46.0
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: CareRequestExtension.PriorDischargeStatus	Big, 52.0	52.0
quantity	Integer	Quantity of the request.	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: CareRequest.QuantityType	Big, 46.0	46.0
receivedDate	String	Date the request was received. Maps to: CareRequest.ReceivedDate	Big, 46.0	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: CareRequest.ReconsiderationDenialNotificationDate	Big, 46.0	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: CareRequest.ReconsiderationDenialNotificationTime	Big, 52.0	52.0
recordType	String	Record type of the care request object.	Big, 46.0	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: CareRequest.ReferenceCareRequestCase	Big, 52.0	52.0
referenceCaseNumber	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: CareRequest.ReferenceCaseNumber	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
reopenDecisionDateTime	String	Date and time the request was reopened. Maps to: CareRequest.ReopenDecisionDateTime	Big, 52.0	52.0
reopenReason	String	Reason the request was reopened. Maps to: CareRequest.ReopenReason	Big, 46.0	46.0
reopenReasonDescription	String	Description of why the request was reopened. Maps to: CareRequest.ReopenReasonDescription	Big, 46.0	46.0
reopenRequestOutcome	String	The result of the reopen request. Maps to: CareRequestExtension.ReopenRequestOutcome	Big, 52.0	52.0
reopenRequestType	String	The type of reopen request. Maps to: CareRequestExtension.ReopenRequestType	Big, 52.0	52.0
reopenedBy	Reopened By Output	The user who reopened the care request. Maps to: CareRequestExtension.ReopenedBy	Big, 52.0	52.0
reopenedDate	String	Date the request was reopened. Maps to: CareRequest.ReopenedDate	Big, 46.0	46.0
requestExtensionReason	String	The reason for requesting the care extension. Maps to: CareRequestExtension.RequestExtensionReason	Big, 52.0	52.0
requestExtnDecisionDateTime	String	The date when the decision to extend the care request extension was made. Maps to: CareRequestExtension.RequestExtnDecisionDateTime	Big, 52.0	52.0
requestOutcome	String	Specifies the outcome of the request. Maps to: CareRequestExtension.RequestOutcome	Big, 52.0	52.0
requestOutcomeDesc	String	The description of the request outcome. Maps to: CareRequestExtension.RequestOutcomeDesc	Big, 52.0	52.0
requestType	String	Category type of the request. Maps to: CareRequestExtension.RequestType	Big, 46.0	46.0
requestedDate	String	Date the request was originally requested. Maps to: CareRequest.RequestedDate	Big, 46.0	46.0
requestedLengthOfStay	Integer	Requested length of stay for the patient. Maps to: CareRequest.RequestedLengthOfStay	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
requestedLevelOfCare	String	Requested level of care for the patient. Maps to: CareRequest.RequestedLevelOfCare	Big, 46.0	46.0
requesterType	String	Indicates the role of the individual initiating the request. Maps to: CareRequest.RequesterType	Big, 46.0	46.0
requestingPractitioner	Requesting Practitioner	Ordering or referring practitioner for the request.	Big, 46.0	46.0
requestingPractitionerLicense	String	Requesting Practitioner License Maps to: CareRequest.RequestingPractitionerLicense	Big, 46.0	46.0
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: CareRequest.RequestingPractitionerSpecialty	Big, 46.0	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: CareRequest.RequestingPractitionerVerbalNotifiedDate	Big, 46.0	46.0
requestingPractitionerWrittenNotificationDate	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: CareRequest.RequestingPractitionerWrittenNotifiedDate	Big, 46.0	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: CareRequest.ResolutionDate	Big, 46.0	46.0
resolutionDescription	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: CareRequestExtension.ResolutionDescription	Big, 52.0	52.0
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: CareRequest.ResolutionLetterSentDate	Big, 46.0	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: CareRequest.ResolutionNotes	Big, 46.0	46.0
reviewDate	String	Date the review was completed. Maps to: CareRequest.ReviewDate	Big, 46.0	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: CareRequest.RootCauseNotes	Big, 46.0	46.0
scheduledAdmissionDate	String	Anticipated admission date for the patient. Maps to: CareRequest.ScheduledAdmissionDate	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
scheduledDischargeDate	String	Scheduled discharge date for the patient. Maps to: CareRequest.ScheduledDischargeDate	Big, 46.0	46.0
serviceDate	String	Date when patient received the service. Maps to: CareRequest.ServiceDate	Big, 46.0	46.0
serviceLevel	String	The level of service rendered. Maps to: CareRequestExtension.ServiceLevel	Big, 46.0	46.0
serviceType	String	Classification of the type of service. Maps to: CareRequestExtention.ServiceType	Big, 46.0	46.0
serviceorMedicationReceived	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: CareRequest.IsServiceOrMedicationReceived	Big, 46.0	46.0
servicingFacility	Servicing Facility	Facility where the service is being provided.	Big, 46.0	46.0
servicingPractitioner	Servicing Practitioner	Practitioner administering the service.	Big, 46.0	46.0
servicingPractitionerLicense	String	License type of the practitioner. Maps to: CareRequest.ServicingPractitionerLicense	Big, 46.0	46.0
servicingPractitionerSpecialty	String	Specialty of the practitioner. Maps to: CareRequest.ServicingPractitionerSpecialty	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: CareRequest.SourceSystem	Big, 46.0	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: CareRequest.SourceSystemIdentifier	Big, 46.0	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: CareRequest.SourceSystemModified	Big, 46.0	46.0
unitOfMeasure	String	The unit of measure associated with the prior authorization request. Maps to: CareRequestExtension.UnitofMeasure	Big, 55.0	55.0

Care Request Reviewer Output

Output representation of the care request reviewer.

Property Name	Type	Description	Filter Group and Version	Available Version
`contentDocument`	Content Document Output	The details of the content document.	Big, 57.0	57.0
`id`	String	The ID of the care request reviewer.	Big, 52.0	52.0
`reviewDate`	String	The date when the care request was reviewed.	Big, 52.0	52.0
`reviewer`	String	The name of the user who reviewed the care request.	Big, 52.0	52.0
`reviewerNotes`	String	The notes related to the review.	Big, 52.0	52.0
`reviewerType`	String	The type of the reviewer who reviewed the care request. Possible values are: • `Medical Director Review` • `Registered Nurse Review` • `Physician Review` • `Peer Review`	Big, 52.0	52.0
`status`	String	The status of the care request. Possible values are: • `Approved` • `Denied` • `In process`	Big, 52.0	52.0

Care Authorization Request Response

The response body for the Care Services Review GET request.

JSON example

```
{
  "careAuthorizationRequests": [
    {
      "careDiagnoses": [
        {
          "careRequestReviewers": [],
          "healthConditionId": "0j4RM0000004Mk9YAE",
          "id": "0VCRM0000004COJ4A2",
          "modifiedPrimaryDiagnosis": false,
          "name": "CD Connect 1.0",
          "presentOnAdmission": "Yes",
          "primary": false,
          "primaryDischargeDiagnosis": false
```

```
    }
  ],
  "careRequest": {
    "appointedRepresentative": {},
    "authorizationRefIdentifier": "1234",
    "careRequestReviewers": [],
    "caseSubStatus": "active",
    "extendedRequest": false,
    "firstReviewer": {},
    "generalPractitioner": {
      "generalPractitionerNpi": "1234"
    },
    "id": "0UmRM0000004HOG0A2",
    "initialDenialNotificationTime": "",
    "isIndependentReviewRequired": false,
    "isReadmission": false,
    "lastModifiedDate": "2022-11-29T15:39:56.000Z",
    "medicalDirector": {},
    "member": "001RM000005XHdbYAG",
    "memberPrimaryPlan": "Gold Plan",
    "originalDenialMedicalDirector": {},
    "reconsiderationDenialNotificationTime": "",
    "recordType": "Admission",
    "reopenedBy": {},
    "requestingPractitioner": {
      "healthCareProviderId": "0cmRM0000000tldYAA",
      "requestingPractitionerNpi": "742963"
    },
    "serviceorMedicationReceived": false,
    "servicingFacility": {
      "servicingFacilityId": "0klRM0000004CBnYAM",
      "servicingFacilityNpi": "742963"
    },
    "servicingPractitioner": {
      "servicingPractitionerNpi": "1234"
    }
  },
  "careRequestCase": {
    "caseNumber": "00001078",
    "caseOrigin": "Web",
    "caseOwner": "Chiranjeevi User",
    "closed": false,
    "createdBy": "005RM000002dmjJYAQ",
    "dateOpened": "2022-11-29T15:39:56.000Z",
    "escalated": false,
    "lastModifiedBy": "005RM000002dmjJYAQ",
    "lastModifiedDate": "2022-11-29T15:39:56.000Z",
    "lastReferencedDate": "2022-11-29T15:39:56.000Z",
    "lastViewedDate": "2022-11-29T15:39:56.000Z",
    "priority": "Medium",
    "status": "New"
  },
  "careRequestDrugs": [
    {
```

```
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "careRequestReviewers": [],
      "dispenserAddress": {},
      "drugAdministrationSetting": "Inpatient",
      "id": "0VDRM0000004Cla4AE",
      "medicationRefObjectId": "0kmRM0000004CSeYAM",
      "name": "CRD Connect 1.0",
      "priority": "Routine",
      "requestType": "Filler Order",
      "servicingFacility": {
        "servicingFacilityId": "0klRM0000004CBnYAM",
        "servicingFacilityNpi": "742963"
      },
      "servicingProvider": {
        "healthCareProviderId": "0cmRM0000000tldYAA",
        "servicingPractitionerNpi": "1234"
      },
      "status": "Active",
      "statusReason": "Insufficient Information"
    }
  ],
  "careRequestItems": [
    {
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "careRequestReviewers": [],
      "clinicalServiceRequestId": "0jyRM0000004CAGYA2",
      "id": "0VKRM0000004CPd4AM",
      "name": "CRI Connect-1.0",
      "priority": "Stat",
      "reasonCode": "0hsRM00000003ytYAA",
      "requestType": "Order",
      "servicingFacility": {
        "servicingFacilityId": "0klRM0000004CBnYAM",
        "servicingFacilityNpi": "742963"
      },
      "servicingProvider": {
        "healthCareProviderId": "0cmRM0000000tldYAA",
        "servicingPractitionerNpi": "1234"
      }
    }
  ],
  "patient": {
    "firstName": "Charles",
    "lastName": "Green",
    "memberId": "001RM000005XHdbYAG"
  },
  "subscriber": {},
  "trackedCommunications": [
    {
      "categories": [
        "0hsRM00000003ytYAA"
      ],
```

```
          "mediums": [
            "0hsRM00000003ytYAA"
          ],
          "name": "CX Label Test",
          "notes": [
            "0nNRM00000000272AA"
          ],
          "payloads": [
            {
              "authorNoteId": "0nNRM00000000272AA",
              "codeSetBundleId": "0hsRM00000003ytYAA"
            }
          ],
          "priority": "Urgent",
          "reasonCodes": [
            "0hsRM00000003ytYAA"
          ],
          "recipients": [
            "001RM000005ZZgSYAW"
          ],
          "replacedItems": [
            "108RM0000004C9IYAU"
          ],
          "status": "Active",
          "statusReason": "Unknown",
          "type": "COMMUNICATIONREQUEST"
        }
      ],
      "transportLocations": []
    }
  ],
  "errorMessage": "",
  "isSuccess": true
}
```


Property Name	Type	Description	Filter Group and Version	Available Version
careAuthorizationRequests	Care Authorization Request[]	A list of care authorization requests.	Small, 46.0	46.0
errorMessage	String	If the parameters were invalid, this property contains the error message.	Small, 46.0	46.0
isSuccess	Boolean	This flag indicates if the request was successful or not.	Small, 46.0	46.0

Note: When you call the `CareAuthorization` GET API with the `sectionNames` attribute set, empty sections may appear in the response body. This is normal and can be ignored.

Create Visit Output

Output representation of the create visit request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "status": "Success",
  "visitId": "<visitId>"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	Code returned by the create visit request.	Small, 55.0	55.0
`errorCode`	String	Error code with information about the error.	Small, 55.0	55.0
`errorMessage`	String	Message stating the reason for error, if any.	Small, 55.0	55.0
`status`	String	Status of the create visit request.	Small, 55.0	55.0
`visitId`	String	ID of the visit record that is created.	Small, 55.0	55.0

Content Document Output

Content document output representation.

Property Name	Type	Description	Filter Group and Version	Available Version
`id`	String	The ID of the content document.	Big, 57.0	57.0

Custom Field Value

The output representation of the custom field values.

Property Name	Type	Description	Filter Group and Version	Available Version
`dataType`	String	Specifies the primitive data type of a field. Possible values are: • `Boolean` • `DateOnly` • `DateTime` • `Number` • `String` • `TimeOnly`	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`fieldName`	String	The name of the custom field.	Small, 53.0	53.0
`fieldValue`	Object	The value of the custom field.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0

Custom Type Details

Output representation of the custom type details of the Omniscript elements.

JSON example

```
"customTypeDetails" : {
  "discoveryFramework": {
      "questionText": "Can you provide more details about the transaction"
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`discovery Framework`	OS Element Discovery Framework[]	Custom type details for the Omniscript element for Discovery framework.	Small, 60.0	60.0

Digital Verification Output

Output Representation for the digital verification API request.

Sample Response

```
{
  "isSuccess": true,
  "message": "Performed all Steps of Digital Verification Successfully",
  "code": 200
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	Response code of the Digital Verification API.	Small, 60.0	60.0
`isSuccess`	Boolean	Indicates whether the digital verification process was successful (`true`) or not (`false`).	Small, 60.0	60.0
`message`	String	Feedback message from the digital verification API request.	Small, 60.0	60.0

Dispenser Address

Pharmacy address.

Property Name	Type	Description	Filter Group and Version	Available Version
`dispenserCity`	String	Dispenser City	Big, 46.0	46.0
`dispenserCountry`	String	Dispenser Country	Big, 46.0	46.0
`dispenserPostalCode`	String	Dispenser Postal Code	Big, 46.0	46.0
`dispenserState`	String	Dispenser State	Big, 46.0	46.0
`dispenserStreet`	String	Dispenser Street	Big, 46.0	46.0

Document Conflict Field

Output representation of the target object field with conflict.

Property Name	Type	Description	Filter Group and Version	Available Version
`objectFieldName`	String	The name of the field in the target object that has a conflict.	Small, 55.0	55.0

Document Conflict Field List

Output representation of the target object fields with conflicts.

Property Name	Type	Description	Filter Group and Version	Available Version
`conflictFieldList`	Document Conflict Field[]	Representation of the target object fields that have conflicts.	Small, 55.0	55.0

Document Management Result

Output representation of the document split request.

JSON example

Example of a success response:

```
{
  "contentDocumentId": "069xx0000004D1sAAE",
  "isSuccess": true
}
```

Example of an error response:

```
{
  "error": {
    "code": "INVALID_INPUT",
```

```
    "message": "The ReceivedDocument field doesn't exist in the specified
DocumentChecklistItem object."
  },
  "isSuccess": false
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
contentDocumentId	String	The ID of the content document that is created after the request is successful.	Small, 55.0	55.0
error	Error Response Output	Error representation.	Small, 55.0	55.0
isSuccess	Boolean	Indicates whether the document split request is successful (true) or not (false).	Small, 55.0	55.0

Document Process Output

Output representation of the document process creation or update request.

Response body example for POST

```
{
  "isSuccess": true,
  "message": "Account record was created.",
  "objectFieldList": {
    "objectFieldList": [
      {
        "fieldName": "Name",
        "fieldValue": "Robert Weber"
      },
      {
        "fieldName": "AccountNumber",
        "fieldValue": "1962550079"
      }
    ]
  },
  "ocrDocumentScanResultIdList": {
    "ocrDocumentScanResultIdList": [
      {
        "resultId": "0ixxx00000002t3AAA"
      }
    ]
  },
  "parentId": "001xx000003GeGFAA0"
}
```

Response body example for PATCH

```
{
  "isSuccess": true,
```

```
  "message": "Account record was updated.",
  "objectFieldList": {
    "objectFieldList": [
      {
        "fieldName": "Id",
        "fieldValue": "001xx000003GeGFAA0"
      },
      {
        "fieldName": "Name",
        "fieldValue": "Robert Weber"
      },
      {
        "fieldName": "AccountNumber",
        "fieldValue": "1962550079"
      }
    ]
  },
  "ocrDocumentScanResultIdList": {
    "ocrDocumentScanResultIdList": [
      {
        "resultId": "0ixxx00000002t3AAA"
      }
    ]
  },
  "parentId": "001xx000003GeGFAA0"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	The code returned by the create or update API request.	Small, 55.0	55.0
`conflictFieldList`	Document Conflict Field List	The list of fields in the target object that have conflicts.	Small, 55.0	55.0
`isSuccess`	Boolean	Indicates whether the create or update request is successful (`true`) or not (`false`).	Small, 55.0	55.0
`message`	String	The message of the create or update API request.	Small, 55.0	55.0
`objectFieldList`	Object Field List	The list of fields that are created or updated in the target object record.	Small, 55.0	55.0
`ocrDocumentScanResultIdList`	OCR Document Scan Result List	The list of the OCR document scan result record IDs.	Small, 55.0	55.0
`parentId`	String	The ID of the target object in which the record is created or updated.	Small, 55.0	55.0

Error Response Output

Error response representation.

JSON example

```
{
  "error": {
    "code": "INVALID_INPUT",
    "message": "The ReceivedDocument field doesn’t exist in the specified
DocumentChecklistItem object."
  }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`errorCode`	String	Error code.	Small, 55.0	55.0
`message`	String	Message stating the reason for error, if any.	Small, 55.0	55.0

Enrollee Product Result

Details about the enrollee's products.

Property Name	Type	Description	Filter Group and Version	Available Version
`error`	Error Message	Error code and message.	Small, 46.0	46.0
`isSuccess`	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
`productId`	String	Id of the care program product.	Small, 46.0	46.0
`providerId`	String	Id of the care program provider.	Small, 46.0	46.0
`created`	Boolean	Indicate if the record was created.	Big, 46.0	46.0
`id`	String	Id for the newly created `CareProgramEnrolleeProduct` record.	Big, 46.0	46.0
`objectType`	String	The type of the object created. In this case, it is `CareProgramEnrolleeProduct`.	Big, 46.0	46.0
`status`	String	Indicates the status of the record creation.	Big, 46.0	46.0

Enrollment Card Result

Details of the enrollment care for a single enrollee.

Property Name	Type	Description	Filter Group and Version	Available Version
`error`	Error Message	Error code and message.	Small, 46.0	46.0
`isSuccess`	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
`created`	Boolean	Indicate if the record was created.	Big, 46.0	46.0
`id`	String	Id for the newly created `CareProgramEnrollmentCard` record.	Big, 46.0	46.0
`objectType`	String	The type of the object created. In this case, it is `CareProgramEnrollmentCard`.	Big, 46.0	46.0
`status`	String	Indicates the status of the record creation.	Big, 46.0	46.0

Error Message

A generic error message containing error code and the message text.

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	Error code.	Small, 46.0	46.0
`message`	String	Error message text.	Small, 46.0	46.0

First Reviewer

The name of the person who reviewed the request first.

Property Name	Type	Description	Filter Group and Version	Available Version
`username`	String	username	Big, 46.0	46.0

FHIR Reference

The output representation of the FHIR reference values.

Property Name	Type	Description	Filter Group and Version	Available Version
`accountContactRelationId`	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the person account record of an associated person, such as a contact party or practitioner.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`contactContactRelationId`	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the business account record of an associated organization, such as an issuer or a managing organization.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`referenceId`	String	The source system ID of the person or organization referenced.	Small, 53.0	53.0
`referenceResource`	String	The FHIR resource type of the referenced entity, for instance practitioner or organization.	Small, 53.0	53.0
`relationship`	String	The relationship between the patient and the healthcare provider or the managing organization, stored using Reciprocal Roles records.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the record that represents the referenced person or organization.	Small, 53.0	53.0

Field Value Output

Represents the value of a field.

Property Name	Type	Description	Filter Group and Version	Available Version
`developerName`	String	The developer name of a field.	Small, 54.0	54.0
`value`	String	The value of a field.	Small, 54.0	54.0

FHIR Address

The output representation of the FHIR address values.

Property Name	Type	Description	Filter Group and Version	Available Version
`additionalInformation`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`city`	String	The city of the address.	Small, 53.0	53.0
`country`	String	The country of the address.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`line`	String	The street of the address.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`periodEnd`	String	The date until when the address is active.	Small, 53.0	53.0
`periodStart`	String	The date from when the address is active.	Small, 53.0	53.0
`postalCode`	String	The postal code for the address.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the address record that's created in Salesforce.	Small, 53.0	53.0
`state`	String	The state or province of the address.	Small, 53.0	53.0
`type`	String	The type of the address. For example, physical and postal.	Small, 53.0	53.0
`use`	String	The usage type of the address.	Small, 53.0	53.0

FHIR Codeable Concept

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

Property Name	Type	Description	Filter Group and Version	Available Version
`additional Information`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`coding`	.FHIR Coding[]	The code set records created to represent the codings specified in the codeableConcept input.	Small, 53.0	53.0
`hash`	String	The unique code set bundle key that represents the combination of code sets included in the code set bundle.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the code set bundle records created in Salesforce to store the codeableConcept values.	Small, 53.0	53.0
`text`	String	The human-readable textual representation of the concept, as specified in the codeableConcept request.	Small, 53.0	53.0

FHIR Coding

The output representation of the Code Set records created to represent a Coding value.

Property Name	Type	Description	Filter Group and Version	Available Version
`additionalInformation`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`code`	String	The industry-defined code that represents a concept, and is defined by a system and its version.	Small, 53.0	53.0
`display`	String	The human-readable textural representation of the concept represented by the code.	Small, 53.0	53.0
`endDate`	String	The date until when the code set is valid.	Small, 53.0	53.0
`hash`	String	The unique code set key associated with the code set record.	Small, 53.0	53.0
`isActive`	Boolean	Indicates whether the code set is active or not.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the code set record created to store a coding value.	Small, 53.0	53.0
`startDate`	String	The date from when the code set is valid.	Small, 53.0	53.0
`system`	String	The terminology system that defines the meaning of the code set.	Small, 53.0	53.0
`use`	String	The code set usage type associated with the code set record, stored as a picklist value.	Small, 53.0	53.0
`userSelected`	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Small, 53.0	53.0
`version`	String	The version of the system that defines a code set.	Small, 53.0	53.0

FHIR Human Name

The output representation of a PersonName record created to represent a humanName value.

Property Name	Type	Description	Filter Group and Version	Available Version
`additionalInformation`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`family`	String	The family name of the patient. This field stores a combination of the person's middle and last names.	Small, 53.0	53.0
`given`	String	The first name of the person.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`periodEnd`	String	The date until when the name is active.	Small, 53.0	53.0
`periodStart`	String	The date from when the name is active.	Small, 53.0	53.0
`prefix`	String	The prefix attached to the person's name.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the PersonName record created to store the humanName value.	Small, 53.0	53.0
`sourceSystem`	String	The source system from where the PersonName record was brought into Salesforce.	Small, 53.0	53.0
`sourceSystemId`	String	The identifier of the person name record in its source system.	Small, 53.0	53.0
`sourceSystem ModifiedDate`	String	The date and time when the person name record was last modified in its source system.	Small, 53.0	53.0
`suffix`	String	The suffix attached to the person's name.	Small, 53.0	53.0
`text`	String	The full name of the person.	Small, 53.0	53.0
`use`	String	The type of use the name is meant for. For example, temp, official, or alias.	Small, 53.0	53.0

FHIR Contact Point

The output representation of contact details stored as a ContactPointPhone record.

Property Name	Type	Description	Filter Group and Version	Available Version
`additional Information`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`periodEnd`	String	The date until when a contact detail is active.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`periodStart`	String	The date from when a contact detail is active.	Small, 53.0	53.0
`rank`	Integer	The preferred order in which the patient's contact details are to be used.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the record created to store the contact detail.	Small, 53.0	53.0
`system`	String	The communication system associated with a contact detail. For example, phone and email.	Small, 53.0	53.0
`use`	String	The usage type of the contact detail.	Small, 53.0	53.0
`value`	String	The contact number or email address stored in the `ContactPointPhone.TelephoneNumber`. `ContactPointPhone.AreaCode`, `ContactPointPhone.ExtensionNumber`, and `Contact.Email` fields.	Small, 53.0	53.0

FHIR Identifier

The output representation of the Identified records created to represent an identifier value.

Property Name	Type	Description	Filter Group and Version	Available Version
`additionalInformation`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`assigner`	FHIR Reference	The authorized body that issued the identifier, specified as a reference to an Account record.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`periodEnd`	String	The date and time until when the Identifier is active, recorded in DateTime format.	Small, 53.0	53.0
`periodStart`	String	The date and time from when the Identifier is active, recorded in DateTime format.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the Identifier record created to store the identifier value.	Small, 53.0	53.0
`sourceSystem`	String	The source system from which the identifier record was brought into Salesforce.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
sourceSystemId	String	The identifier of the identifier record in its source system	Small, 53.0	53.0
sourceSystemModifiedDate	String	The date and time when the identifier record was last modified in its source system.	Small, 53.0	53.0
type	FHIR Codeable Concept	The system-defined code that represents the type of ID the identifier record is.	Small, 53.0	53.0
use	String	The usage type of the Identifier.	Small, 53.0	53.0
value	String	The ID value of the Identifier.	Small, 53.0	53.0

FHIR Patient

The output representation of the patient stored in Salesforce, as specified in the input request.

Property Name	Type	Description	Filter Group and Version	Available Version
active	Boolean	Indicates whether the patient is active or not.	Small,53.0	53.0
additionalInformation	Custom Field Value Output[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
address	FHIR AddresOutput[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
birthDate	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
communication	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0
contact	Patient Contact Party[]	The contact party associated with the patient record. Contacts are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
deceasedDateTime	String	The date and time of the patient's death.	Small, 53.0	53.0
gender	String	The gender of the patient.	Small, 53.0	53.0
generalPractitioner	FHIR Reference[]	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`identifier`	FHIR Identifier[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their `Identifier.ParentRecordId` field.	Small, 53.0	53.0
`managingOrganisation`	FHIR Reference	The organization that manages the patient recorded. Managing organizations are connected to patients using the Account ContactRelation junction object.	Small, 53.0	53.0
`maritalStatus`	String	The current marital status of the patient.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`multipleBirthInteger`	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
`name`	FHIR Human Name[]	The person name of the patient.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
`sourceSystemId`	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
`telecom`	FHIR Contact Point[]	The contact details of the patient. For example, phone numbers and email addresses.	Small, 53.0	53.0

General Practitioner

Member's primary or general care practitioner.

Property Name	Type	Description	Filter Group and Version	Available Version
`generalPractitionerNpi`	String	General Practitioner NPI number.	Big, 46.0	46.0

Guest Referral Output

Output representation of the request to create a guest referral.

JSON example

```
{
   "error":null,
   "token":"0lvxx00004000001AAB"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`error`	Error Response	Error details when the request fails.	Small, 60.0	60.0
`token`	String	Encrypted value of the Clinical Service Request ID, Organization ID, and User ID in this format: `ReferralId:OrgId:UserId`. The encrypted ID is required to link files to the created Clinical Service Request record.	Small, 60.0	60.0

HPI Score Sync Output

Output representation of the score synchronization request.

Property Name	Type	Description	Filter Group and Version	Available Version
`message`	String	Specifies the status of the triggered synchronization or any errors the process might have run into.	Small, 55.0	55.0

HPI Score Sync State Output

Output representation of the score synchronization status request.

Property Name	Type	Description	Filter Group and Version	Available Version
`bulkJobId`	String	The ID of the bulk job that contains the score synchronization requests.	Small, 55.0	55.0
`errors`	String[]	The message associated with the synchronization status request, in case of failure.	Small, 55.0	55.0
`status`	String	The status of the score synchronization request for the specified score category. Possible values are: • `Idle`—Either no process is running or no requests for the specified category are pending. • `Not Started`—The synchronization process request is accepted, but hasn't started yet. • `In Progress`—The synchronization request is in progress with the messaging queue.	Small, 55.0	55.0

Property Name	Type	Description	Filter Group and Version	Available Version
		• `Bulk Job Submitted`—The scores are fetched from Data Cloud and the score records are submitted to the bulk job to be inserted into the HealthScore object. • `Failed`—Failure during the synchronization process.		

Medication Statement Output

Output representation of the medication statement create request.

JSON example

```
{
  "code": "200",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "0juRM00000000dDYAQ",
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	The code of the medication statement create request.	Big, 54.0	54.0
`errorCode`	String	The error code in case of failure.	Big, 54.0	54.0
`errorMessage`	String	The error message in case of failure.	Big, 54.0	54.0
`medicationStatementId`	String	The ID of the medication statement that is generated after the request is successful.	Big, 54.0	54.0
`status`	String	Indicates the status of the medication statement creation.	Big, 54.0	54.0

Medication Statement Update Output

Output representation of medication statement update request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "0juRM00000000dDYAQ",
```

```
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code of the medication statement update request.	Big, 55.0	55.0
errorCode	String	The code in case of failure.	Big, 55.0	55.0
errorMessage	String	The error message in case of failure.	Big, 55.0	55.0
medicationStatementId	String	The ID of the medication statement that is updated.	Big, 55.0	55.0
status	String	Indicates the status of the medicated statement update request.	Big, 55.0	55.0

Medical Director

Name of the medical director who reviewed the request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Original Denial Medical Director

The name of the medical director who denied the original request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Referral Management Output

Output representation of the request to create a patient referral.

JSON example

```
{
   "error":null,
   "referralIds":[
      "01vxx00004000001AAB",
      "0bhxx00008000001CAD"
   ]
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`error`	Error Response	Error details when the request fails.	Small, 59.0	59.0
`referralsIds`	String[]	IDs of the created patient referral records.	Small, 59.0	59.0

Object Field

Output representation of of the target object field.

Property Name	Type	Description	Filter Group and Version	Available Version
`fieldName`	String	The name of the field in the target object.	Small, 55.0	55.0
`fieldValue`	Object	The value of the field.	Small, 55.0	55.0

Object Field List

Output representation of the target object fields list.

Property Name	Type	Description	Filter Group and Version	Available Version
`objectFieldList`	Object Field[]	Represents the fields that are created or updated in the Salesforce object.	Small, 55.0	55.0

OCR Document Scan Result

Output representation of the OCR document scan result ID.

Property Name	Type	Description	Filter Group and Version	Available Version
`resultId`	String	The ID of the OCR document scan result.	Small, 55.0	55.0

OCR Document Scan Result List

Output representation of the list of the OCR document scan results IDs.

Property Name	Type	Description	Filter Group and Version	Available Version
`ocrDocumentScanResultIdList`	OCR Document Scan Result[]	Represents the OCR document scan result IDs.	Small, 55.0	55.0

Omniscript Element Discovery Framework Output

Output representation of the custom type details of the Omniscript elements for Discovery Framework.

JSON example

```
    "discoveryFramework": {
     "questionText": "Can you provide more details about the transaction"
  }
```

Property Name	Type	Description	Filter Group and Version	Available Version
`description`	String	Description of the question for the Discovery Framework question type element.	Small, 63.0	63.0
`displayTextCategory`	String	The category of the display text when the data type is Text Block. This field valued is returned for Health Cloud customers only.	Small, 63.0	63.0
`questionCategory`	String	Category of the question for the Discovery Framework question type element.	Small, 60.0	60.0
`questionDataType`	String	Data type of the question for the Discovery Framework question type element.	Small, 60.0	60.0
`questionDeveloperName`	String	Developer name of the question for the Discovery Framework question type element.	Small, 60.0	60.0
`questionNamespace`	String	Namespace of the question for the Discovery Framework question type element.	Small, 60.0	60.0
`questionText`	String	Text of the question for the Discovery Framework question type element.	Small, 60.0	60.0

Omniscript Element Property Set Output

Output representation of the property set configuration of the Omniscript elements.

JSON example

```
  "PropertySetConfig": {
         "label": "Can you provide more details about the transaction",
         "defaultValue": null,
         "help": false,
         "helpText": "",
         "show": null,
         "conditionType": "Hide if False"
       }
```

Property Name	Type	Description	Filter Group and Version	Available Version
checkLabel	String	Label of the Omniscript element from the property set configuration.	Small, 60.0	60.0
conditionType	String	Condition type of the Omniscript element from the property set configuration.	Small, 60.0	60.0
dataType	String	Data type of the formula for the Omniscript element from the property set configuration.	Small, 60.0	60.0
dateFormat	String	Date format of the Omniscript element from the property set configuration.	Small, 60.0	60.0
expression	String	Formula expression of the Omniscript element from the property set configuration.	Small, 60.0	60.0
help	String	Help details of the Omniscript element from the property set configuration.	Small, 60.0	60.0
helpText	String	Help text of the Omniscript element from the property set configuration.	Small, 60.0	60.0
label	String	Label of the Omniscript element from the property set configuration.	Small, 60.0	60.0
options	List<Map<String, Object>>	Options of the Omniscript element from the property set configuration.	Small, 60.0	60.0
radioLabels	List<Map<String, Object>>	Radio labels of the Omniscript element from the property set configuration for the radio group child questions.	Small, 60.0	60.0
required	String	Specifies whether the Omniscript element is required to submit the form.	Small, 60.0	60.0
show	Map<String, Object>	Display field details for the conditional rendering of the Omniscript element from the property set configuration.	Small, 60.0	60.0
text	String	Text of the Omniscript element from the property set configuration.	Small, 60.0	60.0
type	String	Type of the Omniscript element from the property set configuration.	Small, 60.0	60.0

Omniscript Elements List

Output representation of the details of the Omniscript elements.

JSON example

```
"elements": [
  {
    "DiscoveryFrameworkUsageType": "Default",
```

```
      "DesignerCustomizationType": "Discovery Framework",
      "Type": "Step",
      "PropertySetConfig": {
        "label": "Card Details",
        "show": null,
        "conditionType": "Hide if False"
      },
      "ParentElementType": null,
      "ParentElementName": null,
      "SequenceNumber": 0,
      "OmniProcessVersionNumber": 1,
      "Level": 0,
      "Description": null,
      "Name": "Step1",
      "elements": [
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Was the card in your possession at the time of the disputed
transactions?",
            "defaultValue": null,
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": null,
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 0,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_CardRelatedQ1",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
                "questionText": "Was the card in your possession at the time of the
disputed transactions?"
```

```
            }
          }
        },
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Was the card lost or stolen at the time of the disputed
transactions?",
            "defaultValue": null,
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": {
              "group": {
                "operator": "AND",
                "rules": [
                  {
                    "data": "Yes",
                    "condition": "=",
                    "field": "FSC_DM_v1_CardRelatedQ1"
                  }
                ]
              }
            },
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 1,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_CardRelatedQ2",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
               "questionText": "Was the card lost or stolen at the time of the disputed
 transactions?"
            }
```

```
          }
        },
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Did you provide your card details on any unfamiliar or suspicious
websites?",
            "defaultValue": null,
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": null,
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 2,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_FraudRelatedQ4",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
                "questionText": "Did you provide your card details on any unfamiliar or
suspicious websites?"
            }
          }
        }
      ]
    },
    {
      "DiscoveryFrameworkUsageType": "Default",
      "DesignerCustomizationType": "Discovery Framework",
      "Type": "Step",
      "PropertySetConfig": {
        "label": "Additional Details",
        "show": null,
        "conditionType": "Hide if False"
```

```
    },
    "ParentElementType": null,
    "ParentElementName": null,
    "SequenceNumber": 2,
    "OmniProcessVersionNumber": 1,
    "Level": 0,
    "Description": null,
    "Name": "Step2",
    "elements": [
      {
        "DiscoveryFrameworkUsageType": "Default",
        "DesignerCustomizationType": "Discovery Framework",
        "Type": "Text Area",
        "PropertySetConfig": {
          "label": "Can you provide more details about the transaction",
          "defaultValue": null,
          "help": false,
          "helpText": "",
          "show": null,
          "conditionType": "Hide if False"
        },
        "ParentElementType": "Step",
        "ParentElementName": "Step2",
        "SequenceNumber": 2,
        "OmniProcessVersionNumber": 1,
        "Level": 1,
        "Description": null,
        "Name": "FSC_DM_v1_AdditionalQ2",
        "elements": [],
        "customTypeDetails" : {
          "discoveryFramework": {
              "questionText": "Can you provide more details about the transaction"
          }
        }
      }
    ]
  }
]
```

Property Name	Type	Description	Filter Group and Version	Available Version
`customType Details`	Custom Type Details[]	Custom type details for the Omniscript element.	Small, 60.0	60.0
`description`	String	Description of the Omniscript element.	Small, 60.0	60.0
`designer Customization Type`	String	The customization type of the Omniscript element.	Small, 60.0	60.0
`discovery Framework UsageType`	String	Discovery framework usage type of the Omniscript element.	Small, 60.0	60.0

Property Name	Type	Description	Filter Group and Version	Available Version
`elements`	Omniscript Elements List[]	Elements within the Omniscript element.	Small, 60.0	60.0
`level`	String	Level of the Omniscript element.	Small, 60.0	60.0
`name`	String	Name of the Omniscript element.	Small, 60.0	60.0
`omniProcessVersionNumber`	String	OmniProcess version number of the Omniscript element.	Small, 60.0	60.0
`parentElementName`	String	Parent element name of the Omniscript element.	Small, 60.0	60.0
`parentElementType`	String	Parent element type of the Omniscript element.	Small, 60.0	60.0
`propertySetConfig`	OS Element Property Set[]	Property set configuration of the Omniscript element.	Small, 60.0	60.0
`sequenceNumber`	String	Sequence number of the Omniscript element.	Small, 60.0	60.0
`type`	String	Type of the Omniscript element.	Small, 60.0	60.0

Omniscript Output

Output representation of the details of the Omniscript.

JSON example

```
{
  "DiscoveryFrameworkUsageType": "Default",
  "DesignerCustomizationType": "Discovery Framework",
  "VersionNumber": 1,
  "Type": "DiscoveryFramework",
  "Language": "English",
  "IsActive": false,
  "Description": null,
  "Name": "Dispute",
  "elements": [
    {
      "DiscoveryFrameworkUsageType": "Default",
      "DesignerCustomizationType": "Discovery Framework",
      "Type": "Step",
      "PropertySetConfig": {
        "label": "Card Details",
        "show": null,
        "conditionType": "Hide if False"
      },
      "ParentElementType": null,
      "ParentElementName": null,
      "SequenceNumber": 0,
```

```
      "OmniProcessVersionNumber": 1,
      "Level": 0,
      "Description": null,
      "Name": "Step1",
      "elements": [
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Was the card in your possession at the time of the disputed
transactions?",
            "defaultValue": null,
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": null,
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 0,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_CardRelatedQ1",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
                "questionText": "Was the card in your possession at the time of the
disputed transactions?"
            }
          }
        },
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Was the card lost or stolen at the time of the disputed
transactions?",
```

```
            "defaultValue": null,
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": {
              "group": {
                "operator": "AND",
                "rules": [
                  {
                    "data": "Yes",
                    "condition": "=",
                    "field": "FSC_DM_v1_CardRelatedQ1"
                  }
                ]
              }
            },
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 1,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_CardRelatedQ2",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
               "questionText": "Was the card lost or stolen at the time of the disputed
transactions?"
            }
          }
        },
        {
          "DiscoveryFrameworkUsageType": "Default",
          "DesignerCustomizationType": "Discovery Framework",
          "Type": "Radio",
          "PropertySetConfig": {
            "label": "Did you provide your card details on any unfamiliar or suspicious
websites?",
            "defaultValue": null,
```

```
            "help": false,
            "helpText": "",
            "options": [
              {
                "name": "Yes",
                "developerName": "Yes",
                "value": "Yes",
                "setAll": false
              },
              {
                "name": "No",
                "developerName": "No",
                "value": "No",
                "setAll": false
              }
            ],
            "show": null,
            "conditionType": "Hide if False"
          },
          "ParentElementType": "Step",
          "ParentElementName": "Step1",
          "SequenceNumber": 2,
          "OmniProcessVersionNumber": 1,
          "Level": 1,
          "Description": null,
          "Name": "FSC_DM_v1_FraudRelatedQ4",
          "elements": [],
          "customTypeDetails" : {
            "discoveryFramework": {
                "questionText": "Did you provide your card details on any unfamiliar or
suspicious websites?"
            }
          }
        }
      ]
    },
    {
      "DiscoveryFrameworkUsageType": "Default",
      "DesignerCustomizationType": "Discovery Framework",
      "Type": "Step",
      "PropertySetConfig": {
        "label": "Additional Details",
        "show": null,
        "conditionType": "Hide if False"
      },
      "ParentElementType": null,
      "ParentElementName": null,
      "SequenceNumber": 2,
      "OmniProcessVersionNumber": 1,
      "Level": 0,
      "Description": null,
      "Name": "Step2",
      "elements": [
        {
```

```
            "DiscoveryFrameworkUsageType": "Default",
            "DesignerCustomizationType": "Discovery Framework",
            "Type": "Text Area",
            "PropertySetConfig": {
              "label": "Can you provide more details about the transaction",
              "defaultValue": null,
              "help": false,
              "helpText": "",
              "show": null,
              "conditionType": "Hide if False"
            },
            "ParentElementType": "Step",
            "ParentElementName": "Step2",
            "SequenceNumber": 2,
            "OmniProcessVersionNumber": 1,
            "Level": 1,
            "Description": null,
            "Name": "FSC_DM_v1_AdditionalQ2",
            "elements": [],
            "customTypeDetails" : {
              "discoveryFramework": {
                  "questionText": "Can you provide more details about the transaction"
              }
            }
          }
        ]
      }
    ]
}
```


Property Name	Type	Description	Filter Group and Version	Available Version
additionalAttributes	additionalAttributes Output[]	Additional attributes of the Omniscript.	Small, 63.0	63.0
description	String	Description of the Omniscript.	Small, 60.0	60.0
designer Customization Type	String	Custom type of the Omniscript.	Small, 60.0	60.0
discovery FrameworkUsage Type	String	Usage type of the Omniscript.	Small, 60.0	60.0
elements	Omniscript Elements List[]	Element node of the Omniscript.	Small, 60.0	60.0
isActive	Boolean	Indicates if the Omniscript assessment is active (true) or not (false).	Small, 60.0	60.0
language	String	Language of the Omniscript.	Small, 60.0	60.0
lastModifiedDate	String	Date when the Omniscript was modified.	Small, 60.0	60.0

Property Name	Type	Description	Filter Group and Version	Available Version
`name`	String	Name of the Omniscript.	Small, 60.0	60.0
`omniprocessId`	String	ID of the Omniscript associated with the assessment record.	Small, 60.0	60.0
`subType`	String	Subtype of the Omniscript.	Small, 60.0	60.0
`type`	String	Type of the Omniscript.	Small, 60.0	60.0
`versionNumber`	String	Version of the Omniscript.	Small, 60.0	60.0
`uniqueName`	String	Unique name for the Omniscript.	Small, 60.0	60.0

Patient Communication Language

The output representation of the PersonLanguage records that represent the communication preferences of a person.

Property Name	Type	Description	Filter Group and Version	Available Version
`additional Information`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`language`	String	The language specified for communication.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`preferenceRank`	Integer	The ranked order of preference the person has for being communicated with using the language.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the PersonLanguage record that represents the communication preferences of a person.	Small, 53.0	53.0

Patient Contact Party

The output representation of contact parties associated with a patient.

Property Name	Type	Description	Filter Group and Version	Available Version
`additional Information`	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
`address`	FHIR Address	The address associated with the contact party, stored as ContactPointAddress records.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`contactContactRelationId`	String	The Salesforce ID of the junction record that connects the patient and the contact party.	Small, 53.0	53.0
`gender`	String	The gender of the contact party.	Small, 53.0	53.0
`message`	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
`name`	FHIR Human Name	The names of the contact party, specified as PersonName records.	Small, 53.0	53.0
`organisation`	FHIR Reference	The organization associated with the contact party.	Small, 53.0	53.0
`periodEnd`	String	The date until when the person is a valid contact for the patient.	Small, 53.0	53.0
`periodStart`	String	The date from when the person is a valid contact for the patient.	Small, 53.0	53.0
`relationship`	FHIR Codeable Concept	The type of relationship between the contact party and the patient, specified with Reciprocal Role records.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the Person Account record that represents the contact party.	Small, 53.0	53.0
`telecom`	FHIR Contact Point[]	The contact details of the contact party. For example, phone numbers and email addresses.	Small, 53.0	53.0

Patient Get

Output representation of details of a patient record.

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
```

```
            "use": "Identifier"
          }
        ]
      },
      "value": "ABCD5678XYZ"
    }
  ],
  "name": [
    {
      "use": "alias",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",
      "prefix": "Mr.",
      "suffix": "Sr."
    }
  ],
  "communication": [
    {
      "language": "English",
      "preferenceRank": 1
    }
  ],
  "address": [
    {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    }
  ],
  "telecom": [
    {
      "system": "email",
      "value": "a@bc.com"
    }
  ],
  "gender": "male",
  "birthDate": "2000-09-12T18:13:41Z",
  "maritalStatus": "married",
  "contact": [
    {
      "relationship": {
        "coding": [
          {
            "display": "Partner"
          }
        ]
      },
      "name": {
        "use": "Temp",
        "text": "Shawna Green",
        "family": "Green",
        "given": "Shawna",
        "prefix": "Mrs.",
```

```
        "suffix": "Jr."
      },
      "telecom": [
        {
          "system": "email",
          "value": "c@de.com"
        },
        {
          "system": "phone",
          "value": "12345678",
          "use": "temp",
          "rank": 1
        }
      ],
      "address": {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
      }
    }
  ],
  "sourceSystemId":"567890",
  "deceasedDateTime": "2023-02-10T10:40:13.000Z",
  "salesforceId":"0NBRM0000004CGx4AM",
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}
```

Properties

Property Name	Type	Description	Filter Group and Version	Available Version
`active`	Boolean	Indicates whether the patient record is active or not.	Small, 53.0	53.0
`address`	FHIR Address[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
`birthDate`	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
`communication`	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
`contact`	Patient Contact Party[]	The contact party associated with the patient record. Contacts are connected to patients using a ContactContact Relation__c junction record.	Small, 53.0	53.0
`deceasedDateTime`	String	The date and time of the patient's death.	Small, 53.0	53.0
`gender`	String	The gender of the patient.	Small, 53.0	53.0
`generalPractitioner`	FHIR Reference[]	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContact Relation__c junction record.	Small, 53.0	53.0
`identifier`	FHIR Identifier[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their `Identifier.ParentRecordId` field.	Small, 53.0	53.0
`managingOrganisation`	FHIR Reference[]	The organization that manages the patient recorded. Managing organizations are connected to patients using the Account ContactRelation junction object.	Small, 53.0	53.0
`maritalStatus`	String	The current marital status of the patient.	Small, 53.0	53.0
`message`	String	A message with any errors that can have been encountered while processing the request.	Small, 53.0	53.0
`multipleBirthInteger`	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
`name`	FHIR Human Name[]	The person name of the patient.	Small, 53.0	53.0
`resourceType`	String	Reserved for future use.	Small, 53.0	53.0
`salesforceId`	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
`sourceSystemId`	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
`telecom`	FHIR Contact Point[]	The contact details of the patient, including phone numbers and email addresses.	Small, 53.0	53.0

Patient Upsert

Output representation of result after a Patient FHIR resource is created.

Property Name	Type	Description	Filter Group and Version	Available Version
`errorCode`	Integer	The error code in case of failure.	Small, 53.0	53.0
`errorMessage`	String	The error message in case of failure.	Small, 53.0	53.0
`failedCount`	Integer	Specifies the failed count number.	Small, 53.0	53.0
`failedRecords`	FHIR Patient[]	Represents the failed records.	Small, 53.0	53.0
`status`	String	Specifies the status of the request. Possible values are: • `Failure`—Specifies that the upsert request of the Patient FHIR resource couldn't be completed. • `Success`—Specifies that the upsert request of the Patient FHIR resource is successfully completed.	Small, 53.0	53.0
`successRecords`	FHIR Patient[]	Represents the records that got successfully created.	Small, 53.0	53.0

Patient Update

Output representation of result after a Patient FHIR resource is updated.

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	Integer	The error in case of failure.	Small, 53.0	53.0
`errorCode`	Integer	The error code in case of failure.	Small, 53.0	53.0
`errorMessage`	String	The error message in case of failure.	Small, 53.0	53.0
`status`	String	Specifies the status of the request. Possible values are: • `Failure`—Specifies that the update request of the Patient FHIR resource couldn't be completed. • `PartialSuccess`—Specifies that the update request of the Patient FHIR resource is partially completed. • `Success`—Specifies that the update request of the Patient FHIR resource is successfully completed.	Small, 53.0	53.0

Payload Output

Output representation of the details communicated to the recipient.

Property Name	Type	Description	Filter Group and Version	Available Version
`authorNoteId`	String	The author note ID that contains the communication details along with information about the author of the note and the time the note was authored.	Big, 57.0	57.0
`codeSetBundleId`	String	The ID of the code set bundle.	Big, 57.0	57.0

Process Definition Output

Represents the Identity Verification Process Definition record.

Property Name	Type	Description	Filter Group and Version	Available Version
`layoutType`	String	The search layout type.	Small, 54.0	54.0
`processDetail`	Process Detail Output	The API name of the Identity Verification Process Detail record.	Small, 54.0	54.0

Process Detail Output

Represents the Identity Verification Process Detail record.

Property Name	Type	Description	Filter Group and Version	Available Version
`apexClassName`	String	The Apex class name.	Small, 54.0	54.0
`dataSourceType`	String	The data source type. Possible values are: • External Note: In API version 54.0, an external data source type isn't supported. • Salesforce	Small, 54.0	54.0
`optionalVerifierCount`	Integer	The minimum number of optional verifiers that must be checked.	Small, 54.0	54.0
`searchObjectName`	String	The API name of the object on which search is performed.	Small, 54.0	54.0
`searchResultFilter`	String	The conditions used to filter search results. For example, if the search is to be performed	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
		only on person accounts, use `isPerson = true`.		
searchResultSortOrder	String	The values used to sort and order search results. For example, if you want to sort the results by policy date and arrange them in a descending order, use `PolicyDate__c Desc`	Small, 54.0	54.0
searchResultUniqueIdField	String	The unique identifying field of the selected search result.	Small, 54.0	54.0
searchSequenceNo	Integer	The search sequence number.	Small, 54.0	54.0
searchType	String	Indicates whether the search is text-based or object-based. Note: In API version 54.0, object-based search isn't supported.	Small, 54.0	54.0
verificationProcessFieldList	Verification Process Field List Output	List of verification process fields.	Small, 54.0	54.0

Program Enrollment Result

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

Property Name	Type	Description	Filter Group and Version	Available Version
careProgramEnrollmentResults	Care Program Enrollment Result[]	A list containing the results of all the patient enrollments.	Small, 46.0	46.0
error	Error Message	Error output containing the code and the message text.	Small, 46.0	46.0
isSuccess	Boolean	Indicates whether the enrollment was successful.	Small, 46.0	46.0

Requesting Practitioner

Ordering or referring practitioner for the request.

Property Name	Type	Description	Filter Group and Version	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field	Big, 55.0	55.0

Property Name	Type	Description	Filter Group and Version	Available Version
		is a lookup to `HealthcareProviderId`.		
`requestingPractitionerNpi`	String	Requesting Practitioner NPI number.	Big, 46.0	46.0

Reopened By Output

The name of the person who reopened the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
`username`	String	The user who reopened the care request.	Big, 52.0	52.0

Servicing Facility

Facility where the service is being provided.

Property Name	Type	Description	Filter Group and Version	Available Version
`servicingFacilityId`	String	ID of the facility where the patient is receiving the service for this care request.	Big, 55.0	55.0
`servicingFacilityNpi`	String	Servicing Facility NPI number.	Big, 46.0	46.0

Servicing Practitioner

Practitioner administering the service.

Property Name	Type	Description	Filter Group and Version	Available Version
`healthCareProviderId`	String	ID of the provider associated with providing the service for this care request. This field is a lookup to `HealthcareProviderId`.	Big, 55.0	55.0
`servicingPractitionerNpi`	String	Servicing Practitioner NPI number.	Big, 46.0	46.0

Subscriber

The primary member on the plan.

Property Name	Type	Description	Filter Group and Version	Available Version
`firstName`	String	First name of the subscriber. Maps to: `Account.FirstName`	Big, 46.0	46.0
`lastName`	String	Last name of the subscriber. Maps to: `Account.LastName`	Big, 46.0	46.0
`memberID`	String	Member ID for the subscriber. Maps to: `careRequestExtention.SubscriberMemberIdentifier`	Big, 46.0	46.0

Search Field

Output representation of the search result field.

Property Name	Type	Description	Filter Group and Version	Available Version
`developerName`	String	The developer name of the field.	Small, 54.0	54.0
`value`	String	The value of the field.	Small, 54.0	54.0

Search Output

Output representation of the search response.

Property Name	Type	Description	Filter Group and Version	Available Version
`isSuccess`	Boolean	Indicates whether the result if successful (`true`) or not (`false`).	Small, 54.0	54.0
`message`	String	The request response message.	Small, 54.0	54.0
`searchResult`	Search Result[]	Represents the search result fields.	Small, 54.0	54.0
`searchResultHeader`	Search Result Header[]	Represents the search result header field list.	Small, 54.0	54.0

Search Result

Output representation of the search result.

Property Name	Type	Description	Filter Group and Version	Available Version
`searchFields`	Search Field Representation[]	List of search fields.	Small, 54.0	54.0

Search Result Header

Output representation of the search result header.

Property Name	Type	Description	Filter Group and Version	Available Version
`dataType`	String	The data type of the field.	Small, 54.0	54.0
`developerName`	String	The developer name of the field.	Small, 54.0	54.0
`displayLabel`	String	The display label of the field.	Small, 54.0	54.0

Selected Search Result Output

Represents the selected search result.

Property Name	Type	Description	Filter Group and Version	Available Version
`objectName`	String	The API name of the object.	Small, 54.0	54.0
`selectedRecordId`	String	The record ID of the caller.	Small, 54.0	54.0
`selectedRecordObject`	Field Value Output	The API name of the caller's object.	Small, 54.0	54.0

Tracked Communication Output

Output representation of tracked communications for a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
`categories`	String[]	The categories of the communication.	Big, 57.0	57.0
`communicatorReference`	String	The individual sending this communication request.	Big, 57.0	57.0
`contextReference`	String	The clinical encounter for which the communication is created.	Big, 57.0	57.0
`mediums`	String[]	The mediums of the communication request.	Big, 57.0	57.0
`name`	String	The name of the communication request.	Big, 57.0	57.0
`notes`	String[]	The comments made about the communication request.	Big, 57.0	57.0
`occurrenceEndDateTime`	String	The date by when the communication is expected to end.	Big, 57.0	57.0
`occurrenceStartDateTime`	String	The date from when the communication is expected to be sent.	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
payloads	Payload Output[]	Represents details of the communication.	Big, 57.0	57.0
priority	String	The priority of the communication.	Big, 57.0	57.0
reasonCodes	String[]	The codes that represent the reason for the communication.	Big, 57.0	57.0
recipients	String[]	The recipients of the communication.	Big, 57.0	57.0
replacedItems	String[]	The parent TrackedCommunication records to which the details are being added.	Big, 57.0	57.0
requesterReference	String	The requester of the communication.	Big, 57.0	57.0
status	String	The status of the communication.	Big, 57.0	57.0
statusReason	String	The reason for the status of the communication.	Big, 57.0	57.0
subject	String	The patient for whom the communication is created.	Big, 57.0	57.0
type	String	The type of the communication.	Big, 57.0	57.0

Transport Location

Transport Location output representation

Property Name	Type	Description	Filter Group and Version	Available Version
ambulanceTransportDistance	Double	Distance traveled during ambulance transport. Maps to: CareRequestItem.AmbulanceTransportDistance	Big, 46.0	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: CareRequestItem.AmbulanceTransportReason	Big, 46.0	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: CareRequestItem.AmbulanceTransportType	Big, 46.0	46.0
name	String	Name	Big, 46.0	46.0

Verified Result Output

Represents the required and optional fields that are verified.

Property Name	Type	Description	Filter Group and Version	Available Version
`optionalVerifiers`	Verifier Output on page 2088	The fields that are optional for verification.	Small, 54.0	54.0
`requiredVerifiers`	Verifier Output on page 2088	The fields that are required for verification.	Small, 54.0	54.0

Verifier Output

Represents a verifier.

Property Name	Type	Description	Filter Group and Version	Available Version
`developerName`	String	The developer name of the verifier.	Small, 54.0	54.0
`verificationState`	String	Indicates whether the verifier was checked.	Small, 54.0	54.0

Verification Context Output

Represents the Verification Context resource output.

Property Name	Type	Description	Filter Group and Version	Available Version
`isSuccess`	Boolean	Indicates whether the request is successful (`true`) or not (`false`).	Small, 54.0	54.0
`message`	String	The request response message.	Small, 54.0	54.0
`processDefinition`	Process Definition Output	Represents the definition of the identity verification process.	Small, 54.0	54.0
`selectedSearchResult`	Selected Search Result Output	Represents the selected object and fields in the search result.	Small, 54.0	54.0
`verifiedResult`	Verified Result Output	Represents the verified result. Note: Reserved for future use.	Small, 54.0	54.0

Verification Process Field List Output

Represents the list of fields in the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
`verificationProcessFields`	Verification Process Field Output	Represents the verification process fields.	Small, 54.0	54.0

Verification Process Field Output

Represents the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
`dataSourceType`	String	The data source type. Possible values are: • `External` Note: In API version 54.0, an external data source type isn't supported. • `Salesforce`	Small, 54.0	54.0
`dataType`	String	The data type of the field.	Small, 54.0	54.0
`developerName`	String	The developer name of the record.	Small, 54.0	54.0
`fieldName`	String	The API name of the field that contains the data to be queried.	Small, 54.0	54.0
`fieldValueFormula`	String	Stores the formula that's applied to the field value.	Small, 56.0	56.0
`fieldType`	String	Indicates how the field set in `fieldName` is to be used. Possible values are: • Additional Result Field • Optional Verifier • Required Verifier • Result Field • Search Field • Search Filter	Small, 54.0	54.0
`label`	String	The record label.	Small, 54.0	54.0

Work Type Lead Time Output

Output representation of a list of work types and their associated lead times.

JSON example

```
{
   "code":"202",
   "isSuccess":true,
   "message":"",
   "workTypeLeadTimeMap":{
      "08qxx0000004QlUAAU":1,
      "08qxx0000004QjsAAE":1,
      "08qxx0000004Qn6AAE":5
```

```
    }
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
`code`	String	API response code.	Small, 60.0	60.0
`isSuccess`	Boolean	Indicates whether the request was successful (`true`) or not (`false`).	Small, 60.0	60.0
`message`	String	Error message when the request fails.	Small, 60.0	60.0
`workTypeLeadTimeMap`	Map<String, Integer>	Key value pairs of work type IDs and their corresponding lead times in days.	Big, 60.0	60.0

Quota Availability

Output representation of a list of available quotas, and their start and end dates for a work type.

Property Name	Type	Description	Filter Group and Version	Available Version
`workTypeId`	String	ID of the work type.	Small, 60.0	60.0
`availabilityRangeList`	Quota Availability Date Range	Date range of the available quotas.	Small, 60.0	60.0

Quota Availability Date Range

Output representation of the date range of an available quota.

Property Name	Type	Description	Filter Group and Version	Available Version
`quotaStartDate`	String	Start date for the quota availability.	Small, 60.0	60.0
`quotaEndDate`	String	End date for the quota availability.	Small, 60.0	60.0

Intelligent Appointment Management Operations

The available operations for Intelligent Appointment Management include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

The URL for each operation is formed from two parts:

`Protocol + Domain`

This is defined in a Named Credential for appointment management.

- Create a named credential in Setup.
- The name of the credential must be `Appointment_Management`.

- Associate the named credential with Intelligent Appointment Management in Setup under Intelligent Appointment Management Configuration.

`Path`

For each operation this defines the URI path following the value obtained from the Named Credential.

Each operation uses the default URI paths shown below. The default URI path for each operation can be overridden in Setup under **Intelligent Appointment Management URL Configuration**. If you override default URI paths with custom URIs, make corresponding changes in a custom Apex class that connects with your electronic health record (EHR) system's middleware. Consistency between custom URI paths and custom Apex ensures that data from each endpoint is parsed as expected.

Note: The comments in these JSON samples are for documentation purposes only and aren't meant to be valid JSON.

Find Available Time Slots for an Appointment

When a call center agent wants to schedule an appointment, the first step is to find the available time slots for providers who match the patient's needs. The call center agent gathers selection criteria and then initiates a search to obtain the available slots for providers who match the criteria.

Type: Controller

Verb: POST

Default URL Path: `<base-url>/Slot/_search`

Content-Type (Header): application/x-www-form-urlencoded

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
schedule:Schedule.actor:Practitioner.identifier=http://hl7.org/fhir/sid/us-npi|323,434,567,342,234,224,423
&schedule:Schedule.actor:Location._id=epic|555,epic|123,allscripts|124,allscripts|221,cerner|222,cerner|223,athena|331,athena|332
&schedule:Schedule.actor:Practitioner._id=epic|2342342,&start=ge2020-10-10
&start=le2021-03-31&appointment-type=epic|ROUTINE,epic|ROUTINE,cerner|RTN,athena|REGULAR
&service-type=epic|H999,cerner|E100,athena|C200,allscripts|A300
&status=free
&_include=Slot:schedule
&_sort=start
```

Note: The request payload is sent as single line. It is listed here in separate lines for readability.

Multiple Source Systems

If you are working with more than one source system, the Location._id gets the source system name and ID in pipe-delimited pairs, separated by commas, like this:

```
schedule:Schedule.actor:Location._id=epic|1404774,cerner|1476569
```

For a single source system, the Location._id is the ID only, like this:

```
schedule:Schedule.actor:Location._id=1404774,1476569
```

Response Codes

200: Success

400: Bad request

401: Unauthorized

5xx: Server error

Response Body

- To map slots, `resource`, `resourceType`, `id`, `schedule`, `actor`, `start`, and `end` are required in the FHIR response.
- Response is a map keyed by `CareProvider.careProviderId` to give all available slots within the start/end range for a single practitioner+facility pair that can fulfill an appointment for the `serviceTypeCode+appointmentTypeCode`.
- If a practitioner+facility pair is not found in the source system, the provider is ignored and nothing is returned for that `careProviderId`. If a practitioner+facility pair does not have availability that matches the slot range and codes, the `careProviderId` is returned without any slots.
- By default, the list of returned slots for each provider is sorted by date/time in ascending order.
- The `sourceSlotId` for a slot is the ID of a time slot in the source system for a care provider (eg. practitioner+facility) that can fulfill a specific `serviceTypeCode+appointmentTypeCode`. Given this ID during appointment booking, the source system is able to identify the practitioner, facility, time slot, service type and appointment type.

```
{
"resourceType": "Bundle",
"id": "",
"meta": {"lastUpdated":},
"type": "searchset",
"total": n,
"entry": [
    "fullUrl" : ""    ,
    "resource" : {
        "resourceType" : "Slot",
        "id" : "<String>",
        "identifier" : [{ Identifier }],
        "serviceCategory" : [{ CodeableConcept }],
        "serviceType" : [{ CodeableConcept }],
        "specialty" : [{ CodeableConcept }],
        "appointmentType" : { CodeableConcept },
        "schedule" : { Reference(Schedule) }, //expects to get actor in this object
        "status" : "<code>",
        "start" : "<instant>",
        "end" : "<instant>",
        "overbooked" : <boolean>,
        "comment" : "<string>"
     }
    ]
}
```

Error Response for Multiple Source Systems

```
{
      "resourceType": "Bundle",
```

```
      .......
      "entry": [
      {
      "fullUrl": "http://hapi.fhir.org/baseR4/Slot/1939809",
      "resource": {
      "resourceType": "Slot",
      .......
      },
      "search": {"mode": "match"}
      },
      {
      "fullUrl": "http://hapi.fhir.org/baseR4/Schedule/1939822",
      "resource": {
      "resourceType": "Schedule",
      "id": "1939822",
      .....
      },
      "search": {"mode": "include"}
      },
      { //If the targeting system is FHIR R4, you get OperationOutcome resource as error.
 Pass it back with one of the elements in "Bundle.entry" and "extension" to identify the
target system.
      "resourceType": "OperationOutcome",
      ....
      "extension" : [{
      "url" :
"https://fhir-ehr-code.cerner.com/r4/ec2458f2-1e24-41c8-b71b-0e701af7583d/Slot/_search33",

      "value" : "cerner"
      }]
      "issue": [ {
      "severity": "error",
      "code": "processing",
      "diagnostics": "Invalid request: The FHIR endpoint on this server does not know how
 to handle GET operation[Slot/_search33] with parameters [[_include, _pretty,
schedule:Schedule.actor:Practitioner.identifier, appointment-type, service-type,
schedule:Schedule.actor:Practitioner._id, schedule:Schedule.actor:Location._id]]"
      }
      ]
      }
      ]
      }
```

Identifier

```
{
  "use" : "<code>", // usual | official | temp | secondary | old (If known)
  "type" : { CodeableConcept },  // OPTIONAL  Description of identifier
  "system" : "<uri>", // The namespace for the identifier value
  "value" : "$lt;string>", // The value that is unique
  "period" : { Period }, // OPTIONAL Time period when id is/was valid for use
  "assigner" : { Reference(Organization) }  // OPTIONAL  Organization that issued id (may
```

```
 be just text)
}
```

CodeableConcept

```
{
  // from Element: extension
  "coding" : [{ Coding }], // Code defined by a terminology system
  "text" : "<string>" // Plain text representation of the concept
}
```

Coding

```
{
  "system" : "<uri>", // Identity of the terminology system
  "version" : "<string>",  // OPTIONAL  Version of the system - if relevant
  "code" : "<code>", // Symbol in syntax defined by the system
  "display" : "<string>", // Representation defined by the system
  "userSelected" : <boolean>  // OPTIONAL  If this coding was chosen directly by the user
}
```

SEE ALSO:

FHIR Resource: Slot

Get Slot Status

Type: Resource

Verb: GET

Default URL Path for Single-Source System: `<base-url>/Slot/{sourceSlotId}`

Default URL Path for Multi-Source System: `<base-url>/Slot/{sourceSystem}/{sourceSlotId}`

Where:

`sourceSystem` identifies the source system.

`sourceSlotId` is the ID of a time slot in the SourceSystem returned from the Find Available Slots operation.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Response Codes

200: Success

401: Unauthorized

404: Slot not found

5xx: Server error

Response Body

To map slots, `resourceType`, `id`, `status`, `start`, and `end` are required in the FHIR response.

```
{
        "resourceType" : "Slot",
        "id" : "<string>"
        "identifier" : [{ Identifier }],
        "serviceCategory" : [{ CodeableConcept }],
        "serviceType" : [{ CodeableConcept }],
        "specialty" : [{ CodeableConcept }],
        "appointmentType" : { CodeableConcept },
        "schedule" : { Reference(Schedule) },//As we are passing _include=Slot:schedule
in query, it should include the "Schedule" resource as one of the item in "entry" field.

        "status" : "<code>",
        "start" : "<instant>",
        "end" : "<instant>",
        "overbooked" : <boolean>,
        "comment" : "<string>"
 }
```

The valid values for `slotStatus` are:

`busy`

`free`

`busy-unavailable`

`busy-tentative`

`entered-in-error`

SEE ALSO:

FHIR Resource: Slot

Create Appointment

When the patient selects an available slot, the call center agent books the appointment, which triggers a `Get Slot Status` REST call to the EHR system.

1. Health Cloud makes a `Get Slot Status` REST call.

   An error is displayed to the call center agent if the slot is no longer available.

2. Health Cloud creates a Service Appointment record and a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility.
3. Health Cloud makes a `Create (Book) Appointment` REST call.
   - Service Appointment is updated with the response.
   - An error is displayed to the call center agent if the booking is rejected.

Type: Resource

Verb: POST

Default URL Path: `[base]/Appointment/[sourceSystem]`

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

The `resourceType`, `identifier`, `cancelationReason`, `serviceType`, `appointmentType`, `slot`, `comment`, and `status` are the minimum required fields in the request that Health Cloud sends.

```
{
    "resourceType" : "Appointment",
    "identifier" : [{ Identifier }], //See Note below
    "cancelationReason" : { CodeableConcept },
    "serviceType" : [{ CodeableConcept }], // From WorkType --> AppointmentType
    "appointmentType" : { CodeableConcept }, // From WorkType --> serviceType
    "slot" : [{ Reference(Slot) }], //Health Cloud sends the slot ID received from the
Find Slots API response.
    "comment" : "<string>",
    "participant" : [{"type" : [{ CodeableConcept }], //Health Cloud sends sourcePatientId

    "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson
    | Device|HealthcareService|Location) }, //Health Cloud sends the source practitioner
id
    "status" : "<code>",
      ]
}
```

Note: For "identifier," Health Cloud sends 3 records:

- Salesforce unique appointment id
- Salesforce unique patient id
- Source system (for multi-source systems only)

Response Codes

`200: Success`

`400: Bad request`

`401: Unauthorized`

`404: Slot or patient not found`

`5xx: Server error`

Response Body

To map slots, `resourceType`, `id`, `identifier`, `serviceType`, `appointmentType`, `slot`, `participant`, `actor`, and `status` are required in the FHIR response.

```
{
    "resourceType" : "Appointment",
    "id" : "<string>"
    "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
 if there are multiple source systems
```

```
    "cancelationReason" : { CodeableConcept },
    "serviceCategory" : [{ CodeableConcept }],
    "serviceType" : [{ CodeableConcept }],
    "specialty" : [{ CodeableConcept }],
    "appointmentType" : { CodeableConcept },
    "reasonCode" : [{ CodeableConcept }],
    "reasonReference" : [{
Reference(Condition|Procedure|Observation|ImmunizationRecommendation) }],
    "priority" : "<unsignedInt>",
    "description" : "<string>",
    "supportingInformation" : [{ Reference(Any) }],
    "start" : "<instant>",// start of the appointment - ISO 8601 format
    "end" : "<instant>",// end of the appointment - ISO 8601 format
    "minutesDuration" : "<positiveInt>",
    "slot" : [{ Reference(Slot) }],
    "created" : "<dateTime>",
    "comment" : "<string>",
    "patientInstruction" : "<string>",
    "basedOn" : [{ Reference(ServiceRequest) }],
    "participant" : [{"type" : [{ CodeableConcept }],//Patient EHR id
    "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
    "required" : "<code>",
    "status" : "<code>", // Mandatory in the response
    "period" : { Period }}],
    "requestedPeriod" : [{ Period }
    ]
}
```

Note: "Cancelation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

`proposed`

`pending`

`booked`

`arrived`

`fulfilled`

`cancelled`

`noshow`

`entered-in-error`

`checked-in`

`waitlist`

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

FHIR Resource: Appointment

Cancel Appointment

Type: Controller

Verb: POST

Default URL Path for Single-Source System: `<base-url>/Appointment/{sourceAppointmentId}`

Default URL Path for Multi-Source System:* `<base-url>/Appointment/{sourceSystem}/{sourceAppointmentId}`

Where:

`sourceSystem` identifies the source system.

`sourceAppointmentId` is the ID of an appointment in the source system.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
{
          "resourceType": "Appointment",
          "id": "1839594",
          "status": "cancelled",
          "cancelationReason" : {
          "coding" : [
          {
        "system" : "http://terminology.hl7.org/CodeSystem/appointment-cancellation-reason",

          "code" : "pat-mv"
          }
          ]
          }
          }
```

Response Codes

200: Success

401: Unauthorized

404: Appointment not found

5xx: Server error

To map slots, `resourceType`, `id`, `identifier`, `serviceType`, `appointmentType`, `slot`, `participant`, `actor`, and `status` are required in the FHIR response.

```
{
    "resourceType" : "Appointment",
    "id" : "<string>"
    "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
 if there are multiple source systems
    "cancelationReason" : { CodeableConcept },
    "serviceCategory" : [{ CodeableConcept }],
    "serviceType" : [{ CodeableConcept }],
    "specialty" : [{ CodeableConcept }],
    "appointmentType" : { CodeableConcept },
```

```
    "reasonCode" : [{ CodeableConcept }],
    "reasonReference" : [{
Reference(Condition|Procedure|Observation|ImmunizationRecommendation) }],
    "priority" : "<unsignedInt>",
    "description" : "<string>",
    "supportingInformation" : [{ Reference(Any) }],
    "start" : "<instant>",// start of the appointment - ISO 8601 format
    "end" : "<instant>",// end of the appointment - ISO 8601 format
    "minutesDuration" : "<positiveInt>",
    "slot" : [{ Reference(Slot) }],
    "created" : "<dateTime>",
    "comment" : "<string>",
    "patientInstruction" : "<string>",
    "basedOn" : [{ Reference(ServiceRequest) }],
    "participant" : [{"type" : [{ CodeableConcept }],//Patient EHR id
    "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
    "required" : "<code>",
    "status" : "<code>", // Mandatory in the response
    "period" : { Period }}],
    "requestedPeriod" : [{ Period }
    ]
}
```

Note: "Cancelation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

`proposed`

`pending`

`booked`

`arrived`

`fulfilled`

`cancelled`

`noshow`

`entered-in-error`

`checked-in`

`waitlist`

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

FHIR Resource: Appointment

Health Cloud Tooling API Objects

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see **Introducing Tooling API**.

ApptBookingConfig

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.

ApptBookingUrlConfig

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

AssessmentConfiguration

Represents a configuration for Assessment component. An AssessmentConfiguration entry indicates configuration for user flows such as sending out emails or reminder actions on assessments initiated by the patient. This object is available in API version 58.0 and later.

CareBenefitVerifySettings

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.

CareLimitType

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.

CareProviderAfflRoleConfig

Represents information about the affiliations of the healthcare provider. For example, this object represents an affiliation between a healthcare provider and a hospital. This object is available in API version 59.0 and later.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

CareSystemFieldMapping

Represents a mapping from fields in external source systems to Salesforce target entities and attributes

IdentityVerificationProcDef

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

IdentityVerificationProcDtl

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

IdentityVerificationProcFld

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

ScoreCategory

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.

ScoreCategoryCalcInsight

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.

ScoreRangeClassification

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

TimelineObjectDefinition

Stores timeline configurations. This object is available in API version 55.0 and later.

ApptBookingConfig

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`ApexClassId`	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The Apex class that's used when scheduling an appointment using an external scheduling system. If not specified, the default Health Cloud-supplied Apex class is used. **Relationship Name** ApexClass **Relationship Type** Lookup **Refers To** ApexClass
`AssignedProviderRole`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Role used in an Account Contact Relation record to associate a patient (Person Account) with their assigned provider (Contact).
`AttendanceThresholdPct`	**Type** double **Properties** Create, Filter, Nillable, Sort, Update **Description** Percentage of attended appointments above which a time slot is highlighted in the scheduling console.
`BestTimeSlotsDefinition`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** ID of the attendance prediction taken from Einstein Discovery.
`CanCreateDuplicateRecord`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** If true, Health Cloud creates a new record when two or more existing records contain duplicate data. If false, Health Cloud stops processing and creates a case you can review to reconcile the duplicates.
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API.

Field	Details
	Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`GetSlotStatusTimeout`	**Type** int **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The number of milliseconds before a request to retrieve time slot statuses from a scheduling system times out. Valid values are from 0 through 60000. This field is available in API version 62.0 and later.
`IsActive`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether a configuration is active. The default value is `false`.
`IsSingleSourceSystem`	**Type** boolean **Properties** Create, Defaulted on create, Filter, Group, Sort, Update **Description** Indicates whether the configuration is associated with a single source system. The default value is `false`.
`Language`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The language of the appointment booking configuration. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish

Field	Details
	• es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MasterLabel	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The UI label of Appointment Booking Configuration
NamedCredentialId	**Type** reference **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The fully-qualified named credential used by the Apex class to connect to an external scheduling system. This field is a relationship field. **Relationship Name** NamedCredential **Relationship Type** Lookup **Refers To** NamedCredential
ServiceApptRecordTypeName	**Type** string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update **Description** The record type of the service appointment used for appointment scheduling.

ApptBookingUrlConfig

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`AdditionalHeaders`	**Type** textarea **Properties** Create, Nillable, Update **Description** Specify headers added to the HTTP request. The format is: key:value;key:value;key:value;
`ApptBookingConfigId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The appointment scheduling config associated with the record. This field is a relationship field. **Relationship Name** ApptBookingConfig

Field	Details
	Relationship Type Lookup **Refers To** ApptBookingConfig
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`EndpointName`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** Specifies the name of the endpoint to be called. Possible values are: • `CANCEL_APPOINTMENT`—Cancel Appointment • `CREATE_APPOINTMENT`—Create Appointment • `CREATE_PATIENT`—Create Patient • `FIND_SLOTS`—Find Slots • `GET_APPOINTMENT`—Get Appointment • `GET_SLOT_STATUS`—Get Slot Status
`Language`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The language of the Appointment Booking URL Configuration. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The UI label of Appointment Booking URL Configuration.
`UrlPath`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The URL path for the endpoint.

AssessmentConfiguration

Represents a configuration for Assessment component. An AssessmentConfiguration entry indicates configuration for user flows such as sending out emails or reminder actions on assessments initiated by the patient. This object is available in API version 58.0 and later.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`Configuration`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The configuration name that identifies the action. Possible values are: • `Send`
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.
`Language`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The language of the AssessmentConfiguration
`ManageableState`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed • `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** Label that identifies the AssessmentConfiguration throughout the Salesforce user interface.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the namespacePrefix__componentName notation. The namespace prefix can have one of the following values. In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

Field	Details
`ResolutionId`	**Type** reference **Properties** Create, Filter, Group, Sort, Update **Description** The flow definition that is used to perform the action This field is a relationship field. **Relationship Name** Resolution **Relationship Type** Lookup **Refers To** FlowDefinition
`Type`	**Type** picklist **Properties** Create, Filter, Group, Restricted picklist, Sort, Update **Description** The feature-specific value for this assessment configuration. Possible values are: • `DiscoveryFramework`—Discovery Framework

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

AssessmentConfigurationChangeEvent (API version 60.0)
Change events are available for the object.

CareBenefitVerifySettings

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated CareBenefitVerifySettings type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the CareBenefitVerifySettings. Possible values are: • `da`—Danish

Field	Details
	• de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	**Type** string **Properties** Filter, Group, Sort

Field	Details
	Description Label that identifies the CareBenefitVerifySettings throughout the Salesforce user interface.
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The CareBenefitVerifySettings's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`UriPath`	**Type** textarea **Properties** Nillable **Description** External endpoint where Salesforce can access the verification service data.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBenefitVerifySettingsChangeEvent (API version 60.0)
Change events are available for the object.

SEE ALSO:

Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages

CareLimitType

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FullName`	**Type** string

Field	Details
	Properties Create, Group, Nillable **Description** The full name of the associated CareLimitType type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the CareLimitType. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`LimitType`	**Type** string **Properties** Filter, Group, Nillable, Sort

Field	Details
	Description Source of limit on benefit provision, such as a co-insurance requirement.
`ManageableState`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed • `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the CareLimitType throughout the Salesforce user interface.
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The CareLimitType's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`MetricType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort

Field	Details
	Description Specifies the quantity used for calculating the benefit limit, such as number of visits, amount spent, or percentage of allowed expenditure. Possible values are: • `Amount` • `Money` • `Percentage` • `Text`
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareLimitTypeChangeEvent (API version 60.0)
Change events are available for the object.

SEE ALSO:

Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages

CareProviderAfflRoleConfig

Represents information about the affiliations of the healthcare provider. For example, this object represents an affiliation between a healthcare provider and a hospital. This object is available in API version 59.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`AffiliationType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Required. Specifies the affiliation of the configuration. This field is unique within your organization. Possible values are: • `HospitalAffiliation`
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** Required. The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**.
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated CareProviderAfflRoleConfig type in Metadata API. The full name can include a namespace prefix.

Field	Details
	Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the Care Provider Affiliation Role Configuration. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label for the affiliation. In the UI, this field is Care Provider Affiliation Role Configuration.
`Metadata`	**Type** complexvalue

Field	Details
	Properties Create, Nillable, Update **Description** The CareProviderAfflRoleConfig's metadata. .Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`ProviderRole`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Required. The role of the healthcare provider in relation to the affiliate.

SEE ALSO:

Object Reference for the Salesforce Platform: AccountContactRelation

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DeveloperName`	**Type** string

Field	Details
	Properties Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated CareProviderSearchConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this configuration is active. The default value is `false`.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the CareProviderSearchConfig. Possible values are: • `da`—Danish

Field	Details
	• de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MappedObject	**Type** picklist **Properties** Defaulted on create, Filter, Group, Restricted picklist, Sort **Description** Specifies the mapped objects where searches for providers are run. Possible values are: • HealthcarePractitionerFacility • HealthcareProvider The default value is HealthcareProvider.
MasterLabel	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the CareProviderSearchConfig throughout the Salesforce user interface.
Metadata	**Type** complexvalue

Field	Details
	Properties Create, Nillable, Update **Description** The CareProviderSearchConfig's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`SourceField`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The API name of the field that is copied to the target object.
`TargetField`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The API name of the field in the target object where data copied from SourceField is pasted.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`CareRequestRecordType`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The record type for the care request.
`CareRequestRecords`	**Type** multipicklist **Properties** Filter, Nillable **Description** The list of available objects used to configure the care request. The possible values are: Possible values are: • `CareDiagnosis` • `CareRequestDrug` • `CareRequestExtension` • `CareRequestItem`
`CareRequestType`	**Type** picklist **Properties** Filter, Group, Nillable, Sort **Description** Type of care request. For example, an appeal, a service request, or an admission. Possible values are: • `Admission` • `Appeal` • `Complaint` • `Concurrent Review` • `Drug Request` • `Grievance` • `Referral` • `Service Request`
`DeveloperName`	**Type** string

Field	Details
	Properties Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated CareRequestConfiguration type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this configuration is active. The default value is `false`.
`IsDefaultRecordType`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether this is the default record type. The default value is `false`.

Field	Details
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the CareRequestConfiguration. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`ManageableState`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed

Field	Details
	• `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the CareRequestConfiguration throughout the Salesforce user interface.
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The CareRequestConfiguration's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

SEE ALSO:

Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages

CareSystemFieldMapping

Represents a mapping from fields in external source systems to Salesforce target entities and attributes

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`ExternalIdField`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The ID of the field in the external system.
`FullName`	**Type** string

Field	Details
	Properties Create, Group, Nillable **Description** The full name of the associated CareSystemFieldMapping type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the mapping is active. The default value is `false`.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of CareSystemFieldMapping. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai

Field	Details
	• `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`ManageableState`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed • `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the CareSystemFieldMapping throughout the Salesforce user interface.
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The CareSystemFieldMapping's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort

Field	Details
	Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`Role`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Restricted picklist, Sort **Description** The role that the entity represents. Picklist values `RemoteMonitoringDevice` and `RemoteMonitoringPatient` are available from API version 49.0 and later. Possible values are: • `NotApplicable`: This role is used when targetObject is set to CareProgram or Product, which means that there is no applicable role. • `Patient`: When the role field is set to Patient, the Enrollment API uses the value of externalIdField as the patient ID. This role can be used when targetObject is set to Account. • `RemoteMonitoringDevice`: Indicates which externalIdField on the Asset object maps to the Device field in the CareObservation object. This role can be used when targetObject is set to Asset. • `RemoteMonitoringPatient`: Indicates which externalIdField on the Account object maps to the ObservedSubject field in the Care Observation object. This role is used when targetObject is set to Account. • `ServiceProvider`: The Enrollment API uses the value of externalIdField as the provider ID. This role is used when targetObject is set to Account. The default value is `NotApplicable`.
`SourceSystem`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** System from which the record was sourced.

Field	Details
`TargetObject`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Name of the corresponding object where information from the source system is recorded.

IdentityVerificationProcDef

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.

Field	Details
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated IdentityVerificationProcDef type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of IdentityVerificationProcDef. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`ManageableState`	**Type** picklist

Field	Details
	Properties Filter, Group, Nillable, Restricted picklist, Sort **Description** ndicates the manageable state of the specified component that is contained in a package: Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed • `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the IdentityVerificationProcDef throughout the Salesforce user interface.
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The IdentityVerificationProcDef's metadata.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix associated with this object. Each Developer Edition organization that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. • In Developer Edition organizations, the namespace prefix is set to the namespace prefix of the organization for all objects that support it. There is an exception if an object is in an installed managed package. In that case, the object has the namespace prefix of the

Field	Details
	installed managed package. This field's value is the namespace prefix of the Developer Edition organization of the package developer. • In organizations that are not Developer Edition organizations, NamespacePrefix is only set for objects that are part of an installed managed package. There is no namespace prefix for all other objects.
`SearchLayoutType`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort **Description** The display layout of the search component Possible values are: • `Stack` • `Tab` Note: As of API version 54.0, Tab isn't supported.

IdentityVerificationProcDtl

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DataSourceType`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort

Field	Details
	Description Specifies whether source of data for identity verification is external or within Salesforce. Possible values are: • `External` • `Salesforce`
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the associated IdentityVerificationProcDtl type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`IdentityVerificationProcDefId`	**Type** reference **Properties** Filter, Group, Sort **Description** The label of the relevant Identity Verification Process Definition record This field is a relationship field.

Field	Details
	Relationship Name IdentityVerificationProcDef **Relationship Type** Lookup **Refers To** IdentityVerificationProcDef
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the record is active. The default value is `false`.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the IdentityVerificationProcDtl. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified)

Field	Details
	• `zh_TW`—Chinese (Traditional)
`LinkedIdVerfProcessDetId`	**Type** reference **Properties** Filter, Group, Nillable, Sort **Description** The identity verification process detail record to be used for secondary verification. This field is a relationship field. **Relationship Name** LinkedIdVerfProcessDet **Relationship Type** Lookup **Refers To** IdentityVerificationProcDtl
`ManageableState`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • `beta`—Managed-Beta • `deleted`—Managed-Proposed-Deleted • `deprecated`—Managed-Proposed-Deprecated • `deprecatedEditable`—SecondGen-Installed-Deprecated • `installed`—Managed-Installed • `installedEditable`—SecondGen-Installed-Editable • `released`—Managed-Released • `unmanaged`—Unmanaged
`MasterLabel`	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the IdentityVerificationProcDtl throughout the Salesforce user interface.

Field	Details
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The IdentityVerificationProcDtl's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`ObjectName`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The name of the object on which the search is performed and data is verified.
`OptionalVerifiersMinVerfCount`	**Type** int **Properties** Filter, Group, Nillable, Sort **Description** The minimum number of additional verifiers that must be checked.

Field	Details
`SearchFilter`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Conditions to filter the search results. For example, if you want to perform the search only on Person Account records, enter `isPersonAccount = true` Note: Use the AND operator to enter multiple conditions. The OR operator isn't currently supported. .
`SearchRecordUniqueIdField`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The field storing the unique identifier of records displayed in the search results.
`SearchResultSortBy`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter PolicyDate__c Desc.
`SearchSequenceNumber`	**Type** int **Properties** Filter, Group, Sort **Description** The sequence in which the search is performed and the search result is displayed.
`SearchType`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort **Description** The type of search being performed.

Field	Details
	Possible values are: • `Object-Based` • `Text-Based` Note: Text-based search enables users to enter search keywords in the search field. In object-based search, users search for data using available fields.

IdentityVerificationProcFld

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Fields

Field	Details
`DataSourceType`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort **Description** Specifies whether source of data for identity verification is external or within Salesforce. Possible values are: • `External` • `Salesforce`
`DeveloperName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not

Field	Details
	include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is **Record Type Name**. This field is automatically generated, but you can supply your own value if you create the record using the API. Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
`FieldName`	**Type** string **Properties** Filter, Group, Sort **Description** The label of the field that contains the verification data based on the selected field type.
`FieldType`	**Type** picklist **Properties** Filter, Group, Restricted picklist, Sort **Description** Specifies the type of the field that contains the verification data. Possible values are: • `additionalResultField`—Additional Result Field • `optionalVerifier`—Optional Verifier • `requiredVerifier`—Required Verifier • `resultField`—Result Field • `searchField`—Search Field • `searchFilter`—Search Filter
`FieldValueFormula`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** Stores the formula that's applied to the field value. Note: This field isn't supported as of API version 54.0
`FullName`	**Type** string

Field	Details
	Properties Create, Group, Nillable **Description** The full name of the associated IdentityVerificationProcFld type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`IdentityVerificationProcDtlId`	**Type** reference **Properties** Filter, Group, Sort **Description** The label of the relevant Identity Verification Process Detail record. This field is a relationship field. **Relationship Name** IdentityVerificationProcDtl **Relationship Type** Lookup **Refers To** IdentityVerificationProcDtl
`IsActive`	**Type** boolean **Properties** Defaulted on create, Filter, Group, Sort **Description** Indicates whether the record is active. The default value is `false`.
`Language`	**Type** picklist **Properties** Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort **Description** The language of the IdentityVerificationProcFld. Possible values are: • `da`—Danish • `de`—German

Field	Details
	• en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	**Type** string **Properties** Filter, Group, Sort **Description** Label that identifies the IdentityVerificationProcFld throughout the Salesforce user interface.

Field	Details
`Metadata`	**Type** complexvalue **Properties** Create, Nillable, Update **Description** The IdentityVerificationProcFld's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort **Description** The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`SequenceNumber`	**Type** int **Properties** Filter, Group, Sort **Description** The sequence number of the field.

ScoreCategory

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
`CategoryName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The name of the scored category in a unified health profile.
`Description`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The description of the category.
`DeveloperName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
`IconUrl`	**Type** url **Properties** Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The URL for the image used as the icon of the score category.
`Language`	**Type** picklist **Properties** Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update **Description** The language of ScoreCategory. Possible values are: • `da`—Danish • `de`—German • `en_US`—English • `es`—Spanish • `es_MX`—Spanish (Mexico) • `fi`—Finnish • `fr`—French • `it`—Italian • `ja`—Japanese • `ko`—Korean • `nl_NL`—Dutch • `no`—Norwegian • `pt_BR`—Portuguese (Brazil) • `ru`—Russian • `sv`—Swedish • `th`—Thai • `zh_CN`—Chinese (Simplified) • `zh_TW`—Chinese (Traditional)
`MasterLabel`	**Type** string **Properties** Create, Filter, Group, idLookup, Nillable, Sort, Update **Description** Label that identifies the ScoreCategory throughout the Salesforce user interface.
`NamespacePrefix`	**Type** string **Properties** Filter, Group, Nillable, Sort

Field	Details
	Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the `namespacePrefix__componentName` notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
`ParentCategoryId`	**Type** Master-Detail **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The category that the score category is a part of. Don't use this field if you're defining a top-level score category to represent the a unified health profile. This field is a relationship field. **Refers To** ScoreCategory

Usage

Define a unified health profile by creating a score category to represent it. Further define this category by classifying its score ranges and add subcategories.

ScoreCategoryCalcInsight

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Special Access Rules

Fields

Field	Details
`InsightDateFieldName`	**Type** string **Properties** Create, Filter, Group, Nillable, Sort, Update **Description** The API name of the date field in the calculated insight that specifies when the last calculation was processed.
`InsightName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The API name of the calculated insight that derives scores for the category.
`InsightScoreFieldName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.
`InsightSubjectFieldName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.
`ScoreCategoryId`	**Type** Master-detai;

Field	Details
	Properties Create, Filter, Group, Sort **Description** The score category that's mapped to a calculated insight. **Refers To** ScoreCategory

Usage

Map a category to its calculated insight with the fields that correspond to the measure and dimension of the calculated insight. This mapping ensures that the scores fetched from CDP are assigned with the right category when they're inserted into `HealthScore`.

ScoreRangeClassification

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE, GET, HEAD, PATCH, POST, Query`

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
`ClassificationName`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent

Field	Details
`ColorHexadecimalCode`	**Type** string **Properties** Create, Filter, Group, Sort, Update **Description** The hexadecimal code for the color that represents the range and its interpretation. Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
`RangeEndValue`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The end point of a score range classification.
`RangeStartValue`	**Type** double **Properties** Create, Filter, Sort, Update **Description** The start point of a score range classification.
`ScoreCategoryId`	**Type** Master-detail **Properties** Create, Filter, Group, Sort **Description** The score category whose score range and classification are defined. This field is a relationship field. **Refers To** ScoreCategory

Usage

Define multiple ranges to cover the full range of a category's score and classify how scores in each range are interpreted. Ensure that the ranges don't overlap or leave any gaps between them.

TimelineObjectDefinition

Stores timeline configurations. This object is available in API version 55.0 and later.

For more information, see TimelineObjectDefinition.

Health Cloud Standard Invocable Actions

Manage healthcare facilities using invocable actions. For more information on standard invocable actions, see **REST API Developer Guide** and **Actions Developer Guide**.

Create Referral Action
Create a patient referral record. A patient referral consists of multiple objects, such as an account, clinical service request, and clinical service request detail.

Get Data Using Context Definition Action
Get data from a context service using a context definition and the associated context mapping.

Get Resources for Manual Scheduling Action
Recommend resources to use when you manually schedule a start of care visit or recurring visits.

Handle Resource Absence Action
Remove a service resource's visit assignments for a specified period and optionally update the status of the affected visits to a specified value.

Process Received Document Action
Create a record with the processed results of the specified received document.

Reschedule Recurring Home Visits Action
Reschedule all the home visits based on the recurrence pattern and scheduling policy provided.

Schedule Group Visits Action
Create visiting records for patient home visits by bundling them into a group and scheduling either a single start-of-care visit or a series of recurring visits associated with the bundled records.

Schedule Home Visit Action
Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care.

Schedule Home Visits Manually Action
Create start of care or recurring home visits and assign care resources that are manually selected by the scheduler to the visits.

Schedule Recurring Home Visit Action
Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

Create Referral Action

Create a patient referral record. A patient referral consists of multiple objects, such as an account, clinical service request, and clinical service request detail.

This action is available in API version 59.0 and later for users with the Health Cloud license.

Supported REST HTTP Methods

URI

`/services/data/v***XX.X***/actions/standard/createReferral`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer ***token***`

Inputs

Input	Details
`matchDuplicates`	**Type** Boolean **Description** Indicates whether to match a duplicate record that has the highest matching confidence (`true`) or not (`false`).
`performers`	**Type** String[] **Description** Required. Comma-separated list of IDs of the organizations or practitioners who perform the service.
`referralDetailsRecords`	**Type** Reference **Description** Collection of `ClinicalServiceRequestDetails` records that contain the referral information.
`referralNotes`	**Type** String **Description** Referral notes.
`referralRecord`	**Type** Reference **Description** Required. `ClinicalServiceRequest` record that contains referral information.
`requesterId`	**Type** String

Input	Details
	Description Required. ID of the provider requesting the service.
`subjectRecord`	**Type** Reference **Description** Required. Account details of the patient being referred.

Outputs

Output	Details
`referralIds`	**Type** String[] **Description** List of IDs of the new referral records.

Example

Sample Request

```
{
   "inputs":[
      {
         "subjectRecord":{
            "Id":"001RM000005bZVvYAM",
            "FirstName":"Joe",
            "LastName":"Clark"
         },
         "requesterId":"001RM000005bZW0YAM",
         "performers":[
            "001RM000005bZW5YAM"
         ],
         "referralRecord":{
            "Priority":"Routine",
            "Status":"Draft",
            "Type":"Plan"
         },
         "matchDuplicates":false,
         "referralNotes":"This is an urgent request",
         "referralDetails":[
            {
               "detailType":"Insurance",
               "detailRecordType":"Member Plan",
               "detailRecordId":"0SqRM00000000N10AI"
            }
```

```
          ]
       }
    ]
}
```

Sample Response

```
{
  "errors": null,
  "isSuccess": true,
  "outputValues": {
    "referralIds": [
      "0lvxx00004000001AAB"
    ]
  }
}
```

Get Data Using Context Definition Action

Get data from a context service using a context definition and the associated context mapping.

This action is available in API version 64.0 and later.

Supported REST HTTP Methods

URI

/services/data/v*64.0*/actions/custom/contextDataProvider/DefaultContextDataProvider

Formats

JSON, XML

HTTP Methods

GET

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`contextDefinitionName`	**Type** String **Description** Required The API name of the context definition to get the data.
`contextMappingName`	**Type** String

Input	Details
	Description The name of the context mapping that's used to hydrate the data in the context definition. In the absence of a name, the default mapping name is used.
`contextNodeApiName`	**Type** String **Description** The API name of the root context node if it isn't the same as the context object API name.
`contextNodesDataLimit`	**Type** Integer **Description** The maximum number of records to retrieve.
`contextNodesSortFieldName`	**Type** String **Description** The field name that's used to sort the data.
`contextNodesSortIsAscending`	**Type** Boolean **Description** The checkbox to sort the context nodes in ascending order.
`contextRecordId`	**Type** String **Description** Required The ID of the context record associated with the context object name that's used to hydrate the data.
`contextObjectName`	**Type** String **Description** Required The API name of the standard object or a Data Cloud object that's associated with the root context node in the context mapping.
`timePeriodInWeeks`	**Type** Integer **Description** The lookback period in weeks from the current date for fetching the data.

Outputs

Output	Details
`contextData`	**Type** String **Description** The data retrieved from a context service.

Example

GET

This sample request is for the Get Data using Context Definition action.

```
{
  "inputs": [
    {
      "contextDefinitionName": "AccountOpportunity__stdctx",
      "contextMappingName": "AccountOpportunityMappings",
      "contextId": "02ixx0000005yLxxAI",
      "contextObjectName": "Account"
    }
  ]
}
```

This sample response is for the Get Data using Context Definition action.

```
{
  "Account": [
    {
      "AccountName": "Acme",
      "Opportunity": [
        {
          "CreatedDate": "2025-01-20T00:00:00.000+0000",
          "ParentReference": "001xx00000pfHIsxxM",
          "OpportunityName": "Acme - 600 Widgets",
          "OpportunityStage": "Needs Analysis",
          "OpportunityCloseDate": "2023-01-03T00:00:00.000+0000"
        },
        {
          "CreatedDate": "2025-01-20T00:00:00.000+0000",
          "ParentReference": "001xx00000pfHIsxxM",
          "OpportunityName": "Acme - 1,200 Widgets",
          "OpportunityStage": "Value Proposition",
          "OpportunityCloseDate": "2022-11-07T00:00:00.000+0000"
        },
        {
          "CreatedDate": "2025-01-20T00:00:00.000+0000",
          "ParentReference": "001xx00000pfHIsxxM",
          "OpportunityName": "Acme - 200 Widgets",
```

```
          "OpportunityStage": "Prospecting",
          "OpportunityCloseDate": "2023-03-08T00:00:00.000+0000"
        }
      ]
    }
  ]
}
```

Get Resources for Manual Scheduling Action

Recommend resources to use when you manually schedule a start of care visit or recurring visits.

This action is available in API version 61.0 and later.

Special Access Rules

The Get Resources for Manual Scheduling action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/getResourcesForMnlScheduling`

Formats

JSON, XML

HTTP Methods

GET

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`operatingHoursId`	**Type** String **Description** ID of the operating hours record that specifies the time slots to schedule a home visit.
`recurringDaysList`	**Type** List <String> **Description** Comma-delimited list of days to schedule recurring home visits. For example, `Monday`, `Thursday`, and `Saturday`. If `recurrenceFrequencyType` parameter is set to `Weekly`, the `recurringDaysList` parameter is required.

Input	Details
`recurrenceFrequencyCount`	**Type** Integer **Description** Number of recurring home visits to be scheduled `Weekly` or `Daily`, based on the value specified in the `recurrenceFrequencyType` parameter. When `recurrenceFrequencyType` parameter value is `Weekly`, the `recurrenceFrequencyCount` parameter value specifies the number of home visits to schedule per week. When `recurrenceFrequencyType` parameter value is `Daily`, the `recurrenceFrequencyCount` parameter value specifies the number of home visits to schedule per day.
`recurrenceFrequencyType`	**Type** String **Description** Required Type of recurring home visits. Valid values are: • `Daily` • `Weekly` If the value is set to `Weekly`, the `recurringDaysList` parameter is required.
`resourceRecommendationCount`	**Type** Integer **Description** Required Maximum number of resource recommendations to be shown to the scheduler.
`schedulingPolicyId`	**Type** String **Description** Required ID of the home health scheduling policy to be used to identify care resources available for the home visits.
`serviceAppointmentId`	**Type** String **Description** Required ID of a service appointment record that's used to get the eligible resources for the home visits.

Input	Details
`visitsRequired`	**Type** Integer **Description** Required Number of recurring home visits to schedule.
`visitType`	**Type** String **Description** Required Type of home visit to fetch the resources for. Valid values are: • `Start of Care` • `Recurring`
`workTypeId`	**Type** String **Description** ID of the work type record used to get the resources for the home visit.

Outputs

Output	Details
`endDateTime`	**Type** Datetime **Description** Scheduled end for the returned slot.
`grade`	**Type** Integer **Description** Grade for the resource recommendation.
`manualSchedulingRecommendations`	**Type** JSON **Description** JSON collection of the `resourceRecommendations` parameter that contains resource details such as resource name, resource ID, and their available time intervals.

Output	Details
`recommendationGrade`	**Type** Integer **Description** Grade for the resource and slot combination.
`resourceId`	**Type** String **Description** ID of the selected service resource.
`resourceName`	**Type** String **Description** Name of the selected service resource.
`resourceRecommendations`	**Type** JSON **Description** JSON collection for each resource that contains resource details such as resource name, resource ID, their available time slots, and the grade for the resource recommendation.
`sequence`	**Type** Integer **Description** Sequence of this interval in the returned list of resources.
`startDateTime`	**Type** Datetime **Description** Scheduled start for the returned slot.
`scheduleIntervalRecommendations`	**Type** JSON **Description** JSON that contains time interval details for the recommended resource. The details include start date, end date, grade for the time slot, and the sequence number in which the service appointment gets scheduled.
`visitType`	**Type** String

Output	Details
	Description Type of home visit to fetch the resources for. Valid values are: • `Start of Care` • `Recurring`

Example

GET

This sample request is for the Get Resources for Manual Scheduling action.

```
{
    "inputs": [
        {
            "visitType": "Recurring",
            "schedulingPolicyId": "a0cSGxx0000CD37YAG",
            "workTypeId": "08qSG0000004zBNYxx",
            "recurrenceFrequencyType": "WEEKLY",
            "recurrenceFrequencyCount": 2,
            "visitsRequired": 2,
            "recurringDaysList": "Monday,Tuesday",
            "resourceRecommendationCount": 3,
            "operatingHoursId": "0OHSG00000xxSUH4A4",
            "serviceAppointmentId": "08pSG00000xxUrdYAG"
        }
    ]
}
```

This sample response is for the Get Resources for Manual Scheduling action.

```
{
    {
        "visitType": "Recurring",
        "manualSchedulingRecommendations": [
            {
                "resourceRecommendations": [
                    {
                        "scheduleIntervalRecommendations": [
                            {
                                "startDateTime": "2024-08-05T12:59:59.000Z",
                                "sequence": 1,
                                "grade": "100",
                                "endDateTime": "2024-08-05T01:00:00.000Z"
                            },
                            {
                                "startDateTime": "2024-08-06T05:15:00.000Z",
                                "sequence": 2,
                                "grade": "0",
```

```
                                "endDateTime": "2024-08-06T02:00:00.000Z"
                            }
                        ],
                        "resourceName": "Allen Smith",
                        "resourceId": "0HnSG00000085yb0xx"
                    }
                ],
                "recommendationGrade": "85"
            }
        ]
    }
}
```

Handle Resource Absence Action

Remove a service resource's visit assignments for a specified period and optionally update the status of the affected visits to a specified value.

This action is available in API version 58.0 and later.

Special Access Rules

The Remove Visit Assignments action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/handleResourceAbsence`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`endDateTime`	**Type** datetime **Description** Required. End date and time of the period to remove service resource assignments from home visits.

Input	Details
`newServiceAppointmentStatus`	**Type** string **Description** Status of affected service appointments after the service resource has been removed.
`serviceResourceId`	**Type** string **Description** Required. ID of the service resource record to remove from home visits.
`startDateTime`	**Type** datetime **Description** Required. Start date and time of the period to remove service resource assignments from home visits.

Outputs

None.

Example

POST

This sample request is for the Handle Resource Absence action.

```
{
  "inputs" : [
    {
      "endDateTime" : "2023-07-04T12:15:45.200-700",
      "newServiceAppointmentStatus" : "Resolved",
      "serviceResourceId" : "0Hnxx0000004C92CAE",
      "startDateTime" : "2023-07-04T11:00:56.235-700"
    }
  ]
}
```

This sample response is for the Handle Resource Absence action.

```
[ {
  "actionName" : "handleResourceAbsence",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : null,
```

```
  "version" : 1
} ]
```

Process Received Document Action

Create a record with the processed results of the specified received document.

This action is available in API version 59.0 and later.

Special Access Rules

The Document Checklist and Intelligent Document Workspace permission set licenses are required to access the Process Received Document action.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/processReceivedDocument`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`additionalFields`	**Type** sObject **Description** Record containing the additional fields to create or update in the target object, which aren't present in the Intelligent Document Reader field mappings.
`documentTypeId`	**Type** string **Description** ID of the document type record that's used in the template with the Intelligent Document Reader field mappings to use to process the received document.
`ignoreFieldValueConflict`	**Type** boolean **Description** Indicates whether to ignore conflicts in Optical Character Recognition (OCR) (`true`) or not (`false`). The default value is `false`.

Input	Details
`objectApiName`	**Type** string **Description** API name of the target object to create or update a record for.
`overrideConfidenceScoreThreshold`	**Type** integer **Description** Conflict confidence score threshold value to use for the extracted value.
`receivedDocumentId`	**Type** string **Description** Required. ID of the received document record to process.
`recordTypeId`	**Type** string **Description** ID of the record type of the target object to create a record for.
`templateApiName`	**Type** string **Description** API name of the template with the Intelligent Document Reader field mappings to use to process the received document.

Outputs

Output	Details
`recordId`	**Type** string **Description** ID of the record created by the action.

Example

POST

Here's a sample request for the Process Received Document action.

```
{
  "inputs" : [
    {
      "receivedDocumentId" : "0ioRM00000002nPYAQ",
      "objectApiName" : "Demo__c",
      "templateApiName" : "InsuranceCard",
      "recordTypeId" : "012RM0000005c7bYAA",
      "documentTypeId" : "0deRM00000000GnYAI"
    }
  ]
}
```

Here's a sample response for the Process Received Document action.

```
[
  {
    "actionName": "processReceivedDocument",
    "errors": null,
    "isSuccess": true,
    "outputValues": {
      "recordId": "a00RM000001DZ6ZYAW"
    }
  }
]
```

Reschedule Recurring Home Visits Action

Reschedule all the home visits based on the recurrence pattern and scheduling policy provided.

This action is available in API version 60.0 and later.

Special Access Rules

The Schedule Recurring Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/rescheduleRecurringHomeVisits`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer` ***token***

Inputs

Input	Details
`schedulingPolicyId`	**Type** string **Description** Required. ID of the home health scheduling policy to be used to schedule the home visit.
`firstVisitStartDateTime`	**Type** datetime **Description** Required. Rescheduled date and time for the start of the first recurring home visit.
`firstVisitEndDateTime`	**Type** datetime **Description** Rescheduled date and time for the end of the first recurring home visit.
`recurrenceFrequencyType`	**Type** string **Description** Required. Days of recurring home visits. If specified, the `selectedDays` property is required. Valid values are: • `Daily` • `Weekly`
`recurringDaysList`	**Type** string **Description** Comma-delimited list of days to reschedule recurring home visits for the patient. For example, Monday, Thursday, Saturday. If `recurrenceFrequencyType` is set to Weekly, `recurringDaysList` is required.
`operatingHoursId`	**Type** string

Input	Details
	Description ID of the operating hours record that specifies the time slots that the patient wants to reschedule recurring visits for.
`serviceAppointmentId`	**Type** string **Description** Required. ID of the service appointment record that's associated with the first recurring home visit to be rescheduled.

Outputs

None.

Example

POST

This sample request is for the Reschedule Recurring Home Visit action.

```
{
  "inputs" : [
    {
      "schedulingPolicyId" : "001SG000005OtxxYA0",
      "serviceAppointmentId" : "0jyxx0000000001AAA",
      "firstVisitStartDateTime" : "2024-03-16T07:00:00.000Z",
      "firstVisitEndDateTime" : "2024-03-17T01:00:00.000Z",
      "operatingHoursId" : "0OHxx0000004CKKGA2",
      "recurrenceFrequencyType" : "WEEKLY",
      "recurringDaysList" : "Monday, Thursday"
    }
  ]
}
```

This sample response is for the Reschedule Recurring Home Visit action.

```
[ {
  "actionName" : "rescheduleRecurringHomeVisits",
  "errors" : null,
  "isSuccess" : true,
  "version" : 1
} ]
```

Schedule Group Visits Action

Create visiting records for patient home visits by bundling them into a group and scheduling either a single start-of-care visit or a series of recurring visits associated with the bundled records.

This action is available in API version 60.0 and later.

Special Access Rules

The Schedule Group Visits action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/scheduleGroupVisits`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`schedulingPolicyId`	**Type** string **Description** Required. ID of the home health scheduling policy to be used to schedule the group visits.
`appointmentBundlePolicyId`	**Type** string **Description** Required. ID of the home health appointment bundle policy to be used to create the patient visit records.
`workTypeId`	**Type** string **Description** Required. ID of the work type that represents the care service that the visits are being scheduled for.

Input	Details
`serviceTerritoryId`	**Type** string **Description** Required. ID of the service territory record that contains the care resources to be assigned to the visits.
`firstVisitStartDateTime`	**Type** datetime **Description** Required. Scheduled date and time for the start of the first group visit.
`firstVisitEndDateTime`	**Type** datetime **Description** Date and time when the first group visit ends.
`operatingHoursId`	**Type** string **Description** ID of the operating hours record that specifies the time slots to schedule the group visit for.
`skillsIdsList`	**Type** string **Description** A comma-delimited list of record IDs of all skills required for the group visits.
`isRecurringVisit`	**Type** boolean **Description** Indicates whether recurring visits are scheduled. If false, then a single start-of-care group visit is scheduled.
`recurrenceFrequencyType`	**Type** string **Description** Required. Specifies the type of recurring group visits. If specified, the `selectedDays` property is required. Valid values are:

Input	Details
	• `Daily` • `Weekly`
`recurringDaysList`	**Type** string **Description** Comma-delimited list of days to schedule recurring group visits for patients. For example, Monday, Thursday, Saturday. If `recurrenceFrequencyType` is set to Weekly, `recurringDaysList` is required.
`visitsRequired`	**Type** integer **Description** The number of recurring group visits to be scheduled.
`groupVisitAddress`	**Type** Apex-defined(Input example of apex type: `{"street":"123 Main St","city":"Cityville","state":"CA","zip":"12345"})` **Description** An Apex GroupVisitAddress record that specifies the address where the group visit for the selected patients is scheduled.
`clinicalServiceRequestIdsList`	**Type** string **Description** Comma-delimited list of record IDs of all clinical service requests of the selected patients in the group visit.

Outputs

None.

Example

POST

This sample request is for the Schedule Group Visits action.

```
{
  "inputs" : [
    {
```

```
      "schedulingPolicyId" : "001SG000005OtxxYA0",
      "appointmentBundlePolicyId" : "0jyxx0000000001AAA",
     ."workTypeId" : "0jyxx0000000001AAA",
      "serviceTerritoryId" : "0HxxG00000015dZ0AQ",
      "serviceTerritoryId" : "0HxxG00000015dZ0AQ",
      "firstVisitStartDateTime" : "2024-03-16T07:00:00.000Z",
      "isRecurringVisit" : "false",
      "operatingHoursId" : "0OHxx0000004CKKGA2",
      "recurrenceFrequencyType" : "WEEKLY",
      "recurringDaysList" : "Monday, Thursday",
      "clinicalServiceRequestIdsList" :["0jxxG0000000b1BYAQ","0jyxx0000000b1KYAQ"],
      "groupVisitAddress" :{ "city" : "Hyderabad" }
    }
  ]
}
```

This sample response is for the Schedule Group Visits action.

```
[ {
  "actionName" : "scheduleGroupVisits",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : {
      "careServiceVisitPlanId": "null"
      "bundleStatusMessage": "Group visit request has been submitted"
    },
  "version" : 1
} ]
```

Schedule Home Visit Action

Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care.

This action is available in API version 58.0 and later.

Special Access Rules

The Schedule Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/scheduleHomeVisit`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`schedulingPolicyId`	**Type** String **Description** Required. ID of the scheduling policy that determines the service resource and the visit time to assign to the specified service appointment.
`serviceAppointmentId`	**Type** String **Description** Required. ID of the service appointment that's assigned a service resource for the home visit.

Outputs

None.

Example

POST

This sample request is for the Schedule Home Visit action.

```
{
  "inputs" : [
    {
      "schedulingPolicyId" : "7sTSG00000001H32AI",
      "serviceAppointmentId" : "08pSG0000000QSLYA2"
    }
  ]
}
```

This sample response is for the Schedule Home Visit action.

```
[ {
  "actionName" : "scheduleHomeVisit",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : null,
  "version" : 1
} ]
```

Schedule Home Visits Manually Action

Create start of care or recurring home visits and assign care resources that are manually selected by the scheduler to the visits.

This action is available in API version 61.0 and later.

Special Access Rules

Schedule Home Visits Manually action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/scheduleHomeVisitsManually`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`accountId`	**Type** String **Description** Required Personal account ID of the patient for whom the visit is to be scheduled. For each API call, you can send only one account ID in the payload.
`clinicalServiceRequestId`	**Type** String **Description** Required ID of the clinical service request record that's associated with the home visits to be scheduled.
`firstVisitEndDateTime`	**Type** Datetime **Description** Date and time when the first recurring home visit ends.

Input	Details
`firstVisitStartDateTime`	**Type** Datetime **Description** Required Date and time when the first recurring home visit starts.
`operatingHoursId`	**Type** String **Description** ID of the operating hours record that specifies the time slots to schedule the home visit.
`recurringDaysList`	**Type** String **Description** Comma-delimited list of days to schedule recurring home visits. For example, `Monday`, `Thursday`, and `Saturday`. If `recurrenceFrequencyType` is set to `Weekly`, `recurringDaysList` is required.
`recurrenceFrequencyType`	**Type** String **Description** Type of recurring home visits. If `Weekly` is specified, `recurringDaysList` is required. Valid values are: • `Daily` • `Weekly`
`resourceDetails`	**Type** Apex defined **Description** Required Collection of Apex `heathcloudext__ResourceDetails` records containing resources and schedule intervals for the visit.
`schedulingPolicyId`	**Type** String **Description** Required ID of the home health scheduling policy that's used to identify care resources available for the home visits.

Input	Details
`serviceTerritoryId`	**Type** String **Description** Required ID of the service territory record that contains the care resources to be assigned to the visits.
`skillIds`	**Type** String **Description** Collection of up to 20 record IDs of skills required for the home visits.
`visitsRequired`	**Type** Integer **Description** Number of recurring home visits to be scheduled.
`visitSourceId`	**Type** String **Description** The ID of the reference record to use as a source to schedule the home visit. Available in API version 64 and later.
`visitType`	**Type** String **Description** Required Type of home visit to be scheduled. Valid values are: • `Start of Care` • `Recurring`

Outputs

Output	Details
`careServiceVisitPlanId`	**Type** String **Description** ID of the care service visit plan record that's associated with the service request for recurring home visits.

Output	Details
`careServiceVisitId`	**Type** String **Description** ID of the care service visit record that's associated with the service request to start a care home visit.

Example

POST

This sample request is for the Schedule Home Visits Manually action.

```
{
    "inputs": [
        {
            "accountId": "0011Q00002cBessxxC",
            "visitType": "Recurring",
            "schedulingPolicyId": "a0cSG0000002R2Oxxx",
            "operatingHoursId": "0OH1Q000000U7KxxA0",
            "clinicalServiceRequestId": "0jy1Q000000kEuxxAU",
            "serviceTerritoryId": "0HhWt0000000NexxAE",
            "firstVisitStartDateTime": "2024-07-27T06:00:00.000Z",
            "firstVisitEndDateTime": "2024-07-28T06:00:00.000Z",
            "visitSourceId": "0022Q00007aBttpxxH",
            "visitsRequired": 1,
            "recurrenceFrequencyType": "Weekly",
            "recurringDaysList": [
                "Monday",
                "Tuesday"
            ],
            "skillIds": [
                "0HxWt0000000PpxxAE"
            ],
            "resourceDetails": [
                {
                    "resourceId": "0Hn1Q000000gX3xxAE",
                    "scheduleStart": "2024-07-31T10:50:00.000Z",
                    "scheduleEnd": "2024-07-31T06:00:00.000Z",
                    "sequence": 1
                }
            ]
        }
    ]
}
```

This sample response is for the Schedule Home Visits Manually action when `visitType` is `Start of Care`.

```
[ {
  "careServiceVisitId" : "0Hn1Q000000gXxxSAE"
} ]
```

This sample response is for the Schedule Home Visits Manually action when `visitType` is `Recurring`.

```
[ {
  "careServiceVisitPlanId" : "0Hn1Q000000gX3xxAE"
} ]
```

Schedule Recurring Home Visit Action

Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

This action is available in API version 58.0 and later.

Special Access Rules

The Schedule Recurring Home Visit action is available in Enterprise and Unlimited Editions with Health Cloud enabled with the Home Health setting.

Supported REST HTTP Methods

URI

`/services/data/v64.0/actions/standard/scheduleRecurringHomeVisit`

Formats

JSON, XML

HTTP Methods

POST

Authentication

`Authorization: Bearer token`

Inputs

Input	Details
`accountId`	**Type** string **Description** Required Person account ID of the patient to schedule the set of recurring visits for.
`careResourceCount`	**Type** string **Description** The number of care resources required for the home visit.
`clinicalServiceRequestId`	**Type** string

Input	Details
	Description Required ID of the clinical service request record that's associated with the recurring home visits to be scheduled.
`firstCareResourceSkillsIdsList`	**Type** string **Description** ID of the clinical service request record that's associated with the recurring home visits to be scheduled.
`firstVisitEndDateTime`	**Type** datetime **Description** Scheduled date and time for the end of the first home visit.
`flowInterviewId`	**Type** string **Description** The ID of the flow interview to set the service appointment template's Comment field to when manually scheduling home visits.
`recurrenceFrequencyType`	**Type** string **Description** Required Days of recurring home visits. If specified, the `selectedDays` property is required. Valid values are: • `Daily` • `Weekly`
`operatingHoursId`	**Type** string **Description** ID of the operating hours record that specifies the time slots that the patient wants to schedule visits for.
`schedulingPolicyId`	**Type** string

Input	Details
	Description Required ID of the home health scheduling policy to be used to schedule the home visit.
`recurringDaysList`	**Type** string **Description** Comma-delimited list of days to schedule recurring home visits for the patient. For example, Monday, Thursday, Saturday. Required if the `frequencyType` property is set to `Weekly`.
`secondCareResourceSkillsIdsList`	**Type** string **Description** A comma-delimited list of skill record IDs required for the second care resource of home visits.
`serviceTerritoryId`	**Type** string **Description** Required ID of the service territory record that contains the care resources to be assigned to the visits.
`skillsIdsList`	**Type** List<String> **Description** Comma-delimited list of record IDs of all skills required for the home visits.
`firstVisitStartDateTime`	**Type** datetime **Description** Required Scheduled date and time for the start of the first home visit.
`usageType`	**Type** string **Description** Specifies the method of scheduling of home visits for the action. Valid value is **Manual.**

Input	Details
`visitsRequired`	**Type** integer **Description** Required Number of recurring home visits to schedule.
`visitSourceId`	**Type** string **Description** ID of the source from where visits are created.
`workTypeIdsList`	**Type** List <String> **Description** A comma-delimited list of work type record IDs associated with the clinical service request of the home visit.

Outputs

Output	Details
`careServiceVisitPlanId`	**Type** string **Description** Required ID of the care service visit plan record that's associated with the service request.
`serviceAppointmentId`	**Type** string **Description** The ID of the service appointment that was used as a template to manually schedule home visits.

Example

POST

This sample request is for the Schedule Recurring Home Visit action.

```
{
  "inputs": [
```

```
    {
      "schedulingPolicyId":"a0cSG0000002RlxxAE",
      "firstVisitStartDateTime":"2024-07-14T07:00:00.000Z",
      "firstVisitStartEndTime" : "2024-07-15T07:00:00.000Z",
      "visitsRequired" : 2,
      "frequencyType" : "DAILY",
      "selectedDays" : "Monday, Thursday",
      "clinicalServiceRequestId": "0jySG0000000VFxxAM",
      "skillsIdList": ["0C5xx0000004C92, 0C5xx0000004C93"],
      "operatingHoursId": "0OHxx0000004CKKGA2",
      "accountId": "001SG00000LNllxxAT",
      "serviceTerritoryId": "0HxxG00000047xN0AQ",
      "firstCareResourceSkillsIdsList": [0D2xx0000008DC91, 0D2xx0000008DC91],
      "secondCareResourceSkillsIdsList": [0P5xx0000004F16, 0P5xx0000004F16],
      "careResourceCount" : 1,
      "workTypeIdsList": ["08qSG0000002b1xxAA"],
      "visitSourceId": ["0Q0SG000000821R0xx"]
    }
  ]
}
```

This sample response is for the Schedule Recurring Home Visit action.

```
[ {
  "actionName" : "scheduleRecurringHomeVisit",
  "errors" : null,
  "isSuccess" : true,
  "outputValues" : {
      "careServiceVisitPlanId": "0qExx00000000WHEAY"
      "serviceAppointmentId": "0bZxx00000000yKEDB"
    },
  "version" : 1
} ]
```

Metadata Types

CareBenefitVerifySettings

Represents the configuration settings for benefit verification requests.

CareLimitType

Defines the characteristics of limits on benefit provision.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.

CareProviderSearchConfig

Represents the information about the fields that appear in care provider search results.This type extends the Metadata metadata type and inherits its `fullName` field.

Flow for Health Cloud

Represents the metadata associated with a flow. With Flow, you can create an application that navigates users through a series of screens to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

Icon

Represents the mapping of custom icons to objects.This type extends the Metadata metadata type and inherits its `fullName` field.

IdentityVerificationProcDef

Represents the definition of the identity verification process.

IdentityVerificationProcDtl

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

IdentityVerificationProcFld

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

IndustriesSettings

Represents settings for Health Cloud.This type extends the Metadata metadata type and inherits its `fullName` field.

ScoreCategory

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.

TimelineObjectDefinition

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.

UIObjectRelationConfig

Represents the admin-created configuration of the object relation UI component.

VirtualVisitConfig

Represents an external video provider configuration, which relays events from Salesforce to the provider.

CareBenefitVerifySettings

Represents the configuration settings for benefit verification requests.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

CareBenefitVerifySettings components have the suffix `.careBenefitVerifySettings` and are stored in the `careBenefitVerifySettings` folder.

Version

CareBenefitVerifySettings components are available in API version 52.0 and later.

Fields

Field Name	Description
`codeSetType`	**Field Type** string **Description** Specifies the code set type for the benefits verification service type codes.
`defaultNpi`	**Field Type** string **Description** Default National Provider Identifier to be used in the benefits verification request.
`generalPlanServiceTypeCode`	**Field Type** string **Description** Service type code for the plan benefits as a whole.
`isDefault`	**Field Type** boolean **Description** Indicates whether this record is the default verification service `(true)` or not `(false)`.
`masterLabel`	**Field Type** string **Description** Required. Name of the benefits verification service.
`organizationName`	**Field Type** string **Description** Specifies the organization name for the benefits verification request service.

Field Name	Description
serviceApexClass	**Field Type** string **Description** Apex class used to access the benefits verification service.
serviceNamedCredential	**Field Type** string **Description** Credential used to access the benefits verification service.
serviceTypeSourceSystem	**Field Type** string **Description** Service type code for the plan benefits as a whole.
uriPath	**Field Type** string **Description** Link to payer endpoint.

Declarative Metadata Sample Definition

This is an example of a CareBenefitVerifySettings component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareBenefitVerifySettings xmlns="http://soap.sforce.com/2006/04/metadata">
    <generalPlanServiceTypeCode>abc</generalPlanServiceTypeCode>
    <isDefault>true</isDefault>
    <masterLabel>test</masterLabel>
    <serviceApexClass>TestApexClass</serviceApexClass>
    <serviceNamedCredential>test</serviceNamedCredential>
    <uriPath>efgh</uriPath>
    <serviceTypeSourceSystem>Lorem ipsum dolor</serviceTypeSourceSystem>
    <codeSetType>Code set</codeSetType>
    <defaultNpi>Npi info</defaultNpi>
    <organizationName>Organization name</organizationName>
</CareBenefitVerifySettings>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>CareBenefitVerifySettings</name>
    </types>
    <types>
```

```
        <members>*</members>
        <name>ApexClass</name>
    </types>
    <types>
        <members>*</members>
        <name>NamedCredential</name>
    </types>
    <version>52.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

CareLimitType

Defines the characteristics of limits on benefit provision.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

CareLimitType components have the suffix `.careLimitType` and are stored in the `careLimitTypes` folder.

Version

CareLimitType components are available in API version 52.0 and later.

Fields

Field Name	Description
`isProtected`	**Field Type** boolean **Description** An auto-generated value that doesn't impact the behavior of the metadata type.
`limitType`	**Field Type** string **Description** Source of limit on benefit provision, such as a co-insurance requirement.

Field Name	Description
masterLabel	**Field Type** string **Description** Required. Name of the limit type.
metricType	**Field Type** CareLimitTypeMetricType (enumeration of type string) **Description** Metric to be used for calculating and displaying the benefit limit, such as number of visits, amount spent, or percentage of allowed expenditure. Valid values are: • Amount • Money • Percentage • Text

Declarative Metadata Sample Definition

This is an example of a CareLimitType component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareLimitType xmlns="http://soap.sforce.com/2006/04/metadata">
    <limitType>test</limitType>
    <masterLabel>test</masterLabel>
    <metricType>Money</metricType>
    <isProtected>false</isProtected>
</CareLimitType>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>CareLimitType</name>
    </types>
    <version>52.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

CareRequestConfiguration components have the suffix `.careRequestConfiguration` and are stored in the `careRequestConfigurations` folder.

Version

CareRequestConfiguration components are available in API version 44.0 and later.

Fields

Field Name	Description
`careRequestRecordType`	**Field Type** string **Description** Required. The record type for the care request.
`careRequestRecords`	**Field Type** CareRequestRecords[] **Description** The list of objects you can select to configure the care request.
`careRequestType`	**Field Type** string **Description** Required. The type of care request. For example, an appeal, a service request, or an admission.
`isActive`	**Field Type** boolean

Field Name	Description
	Description Indicates whether the care request is active (`true`) or not (`false`).
	Field Type boolean **Description** Indicates whether the record type of the care request is default (`true`) or not (`false`).
	Field Type string **Description** Required. A user-friendly name for CareRequestConfiguration, which is defined when the CareRequestConfiguration is created.

CareRequestRecords

Displays a list of objects to customize the care request.

Field Name	Description
`careRequestRecord`	**Field Type** string **Description** Required. The object selected to configure the care request.

Declarative Metadata Sample Definition

This is an example of a CareRequestConfiguration component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareRequestConfiguration xmlns="http://soap.sforce.com/2006/04/metadata">
    <careRequestRecordType>DrugRequest</careRequestRecordType>
    <careRequestRecords>
        <careRequestRecord>CareRequestItem</careRequestRecord>
    </careRequestRecords>
    <careRequestRecords>
        <careRequestRecord>CareRequestDrug</careRequestRecord>
    </careRequestRecords>
    <careRequestType>Drug Request</careRequestType>
    <isActive>false</isActive>
    <isDefaultRecordType>false</isDefaultRecordType>
```

```
    <masterLabel>DrugRequest</masterLabel>
</CareRequestConfiguration>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>Case.DrugRequest</members>
        <name>BusinessProcess</name>
    </types>
    <types>
        <members>*</members>
        <name>CareRequestConfiguration</name>
    </types>
    <types>
        <members>CareRequest.DrugRequest</members>
        <members>CareRequestDrug.DrugRequest</members>
        <members>CareRequestItem.DrugRequest</members>
        <members>Case.DrugRequest</members>
        <name>RecordType</name>
    </types>
    <version>44.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.

[other]: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareSystemFieldMapping components have the suffix `.careSystemFieldMapping` and are stored in the `careSystemFieldMappings` folder.

Version

CareSystemFieldMapping components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud or Life Sciences Cloud license and the user must have the Health Cloud Foundation (for Health Cloud) or Health Cloud Starter (for Life Sciences Cloud) permission set.

Fields

Field Name	Field Type	Description
`externalIdField`	string	The ID of the field in the external system.
`isActive`	boolean	Indicates whether this field mapping is active (`true`) or not (`false`). The default value is False.
`isProtected`	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.
`masterLabel`	string	Required. The name of the care system field mapping.
`role`	SourceSystemFieldRole (enumeration of type string)	Required. The role the field represents. Valid values are: • `Patient`—When the `role` field is set to `Patient`, the Enrollment API uses the value of `externalIdField` as the patient ID. This role can be used when `targetObject` is set to `Account`. • `RemoteMonitoringDevice`—Indicates which `externalIdField` on the Asset object maps to the `Device` field in the CareObservation object. This role can be used when targetObject is set to Asset. • `RemoteMonitoringPatient`—Indicates which `externalIdField` on the Account object maps to the `ObservedSubject` field in the Care Observation object. This role is used when targetObject is set to Account. • `ServiceProvider`—The Enrollment API uses the value of `externalIdField` as the provider ID. This role is used when `targetObject` is set to `Account`. • `NotApplicable`—This role is used when `targetObject` is set to `CareProgram` or `Product`, which means that there is no applicable role.
`sourceSystem`	string	The system where the record originated.
`targetObject`	string	The name of the Salesforce object to which the external system field is mapped.

Declarative Metadata Sample Definition

The following is an example of a CareSystemFieldMapping component.

```
<?xml version="1.0" encoding="UTF-8"?>
```

```
<CareSystemFieldMapping xmlns="http://soap.sforce.com/2006/04/metadata">
    <externalIdField>AccountNumber</externalIdField>
    <isActive>true</isActive>
    <isProtected>false</isProtected>
    <masterLabel>Map1</masterLabel>
    <role>Patient</role>
    <sourceSystem>Epic</sourceSystem>
    <targetObject>Account</targetObject>
</CareSystemFieldMapping>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>patient</members>
        <name>CareSystemFieldMapping</name>
    </types>
    <version>49.0</version>
</Package>
```

CareProviderSearchConfig

Represents the information about the fields that appear in care provider search results.This type extends the Metadata metadata type and inherits its `fullName` field.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareProviderSearchConfig components have the suffix `.careProviderSearchConfig` and are stored in the `careProviderSearchConfigs` folder.

Version

CareProviderSearchConfig components are available in API version 48.0 and later.

Fields

Field Name	Field Type	Description
`isActive`	boolean	Indicates whether this configuration is active (`true`) or not (`false`).
`isProtected`	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.

Field Name	Field Type	Description
`mappedObject`	ProviderSearch ObjectMapping (enumeration of type string)	Required. Indicates mapped objects. Possible values are; • HealthCarePractitionerFacility • HealthCareProvider
`masterLabel`	string	Required. Name of the care provider.
`sourceField`	string	API name of the field that is copied to the target object.
`targetField`	string	API name of the field to copy the data to.

Declarative Metadata Sample Definition

The following is an example of a CareProviderSearchConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareProviderSearchConfig xmlns="http://soap.sforce.com/2006/04/metadata">
    <sourceField>Test1__c</sourceField>
    <targetField>Test1__c</targetField>
    <mappedObject>HealthcareProvider</mappedObject>
    <isProtected>false</isProtected>
    <isActive>true</isActive>
    <masterLabel>testlabel</masterLabel>
</CareProviderSearchConfig>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>HealthcareProvider.Test1__c</members>
        <name>CustomField</name>
    </types>
    <types>
        <members>CareProviderSearchableField.Test1__c</members>
        <name>CustomField</name>
    </types>
    <types>
        <members>Test</members>
        <name>CareProviderSearchConfig</name>
    </types>
    <version>48.0</version>
</Package>
```

Flow for Health Cloud

Represents the metadata associated with a flow. With Flow, you can create an application that navigates users through a series of screens to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

FlowActionCall

Health Cloud exposes additional actionType values for the FlowActionCall Metadata type.

Field Name	Field Type	Description
`actionType`	InvocableActionType (enumeration of type string)	Required. The action type. Additional valid values only for Health Cloud include: • `createQuoteForHomeVisits`—Create a quote for patient home visits based on the specified visit details. • `createReferral`—Create a patient referral record. • `getResourcesForMnlScheduling`—Get recommended resources that can be used when you manually schedule a start of care visit or recurring visits. • `handleResourceAbsence`—Remove a service resource's visit assignments for a specified period and optionally update the status of the affected visits to a specified value. • `invokeGenericFHIR`—Invoke an external service by including the provided payload as the request body and return the response received from the external service. • `processReceivedDocument`—Create a record with the processed results of a received document. • `scheduleHomeVisitManually`—Create start of care or recurring home healthcare visits and assign care resources that are manually selected by the scheduler to the visits. • `scheduleHomeVisit`—Schedule a home visit for the patient to assess the condition before scheduling the recurring visits for the patient care. • `scheduleRecurringHomeVisit`—Create a set of recurring home healthcare visits and assign service resources to them based on the specified scheduling policy.

SEE ALSO:

Metadata API Developer Guide: Flow

Icon

Represents the mapping of custom icons to objects.This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

Icon components have the suffix `.icon` and are stored in the `icons` folder.

Version

Icon components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud or Financial Services Cloud license.

Fields

Field Name	Field Type	Description
`image`	string	Required. The image file that is mapped to the object. Use the ContentAsset metadata type to hold the icon image referenced in the `image` field.
`key`	string	Required. A field value in the object. For example, with the `PersonLifeEvent`object, possible values for `key` can be `birthday`, `marriage`, `childbirth`, and so on.
`usageType`	IconUsageType (enumeration of type string)	Required. The object that is mapped to the image. Valid values are: • `PersonLifeEvent` • `InsurancePolicy` • `BusinessMilestone` • `AssetMilestone` • `FinancialAccountMilestone`

Declarative Metadata Sample Definition

The following is an example of an Icon component.

```
<?xml version="1.0" encoding="UTF-8"?>
<Icon xmlns="http://soap.sforce.com/2006/04/metadata">
    <usageType>PersonLifeEvent</usageType>
    <key>Birth</key>
    <image>image</image>
</Icon>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>icons</members>
```

```
        <name>Icon</name>
    </types>
    <version>49.0</version>
</Package>
```

IdentityVerificationProcDef

Represents the definition of the identity verification process.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

IdentityVerificationProcDef components have the suffix `.IdentityVerificationProcDef` and are stored in the `IdentityVerificationProcDefs` folder.

Version

IdentityVerificationProcDef components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
`identityVerificationProcDtls`	**Field Type** IdentityVerificationProcDtl[] **Description** A list of Identity Verification Process Detail elements.
`masterLabel`	**Field Type** string **Description** Required. The label of the Identity Verification Process Definition record.
`searchLayoutType`	**Field Type** IdentityVerificationSearchLayoutType (enumeration of type string)

Field Name	Description
	Description Required. The display layout of the search component. Valid values are: • `Stack` • `Tab`

IdentityVerificationProcDtl

Represents the verification-related details such as search criteria, verification criteria, or the custom apex class.

Field Name	Description
`apexClass`	**Field Type** string **Description** The Apex class that is used to search and verify data in an external system.
`dataSourceType`	**Field Type** IdentityVerificationDataSourceType (enumeration of type string) **Description** Required. The source type of the data. Valid values are: • `External` • `Salesforce`
`developerName`	**Field Type** string **Description** Required. The developer name of Identity verification process detail. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores.
`displayRecordFieldName`	**Field Type** string

Field Name	Description
	Description The name of the field that contains information about the record that's shown to the user after identity verification is successful. Available in API version 58.0 and later.
`identityVerificationProcFlds`	**Field Type** IdentityVerificationProcFld[] **Description** A list of Identity Verification Process Field elements.
`isActive`	**Field Type** boolean **Description** Indicates whether the record is active (`true`) or not (`false`).
`isRetryAllowedAfterLimit`	**Field Type** boolean **Description** For internal use only.
`linkedIdVerfProcessDet`	**Field Type** string **Description** The record containing the details of the linked identity verification process. Available in API version 58.0 and later.
`masterLabel`	**Field Type** string **Description** Required. The label of the Identity Verification Process Detail record.
`objectName`	**Field Type** string **Description** The name of the object on which the search is performed and data is verified.
`optionalVerifiersMinVerfCount`	**Field Type** int **Description** The number of optional verifiers that must be checked.

Field Name	Description
`retryLimit`	**Field Type** int **Description** For internal use only.
`searchFilter`	**Field Type** string **Description** A comma-separated list of predefined filter conditions that are used to refine the scope of the search.
`searchRecordUniqueIdField`	**Field Type** string **Description** The field storing the unique identifier of a record displayed in the search results.
`searchResultSortBy`	**Field Type** string **Description** The values that are used to sort the search results.
`searchSequenceNumber`	**Field Type** int **Description** Required. The sequence in which the search is performed and the search result is displayed.
`searchType`	**Field Type** IdentityVerificationSearchType (enumeration of type string) **Description** Required. The type of search being performed. Valid values are: • `Object-Based` • `Text-Based`

IdentityVerificationProcFld

Represents a set of fields necessary to configure the questions that CCA asks the caller before providing them with the information they need.

Field Name	Description
`customFieldLabel`	**Field Type** string **Description** The custom label for the field that contains the verification data.
`dataSourceType`	**Field Type** IdentityVerificationProcFldDataSourceType (enumeration of type string) **Description** Required. The source type of the data. Valid values are: • `External` • `Salesforce`
`developerName`	**Field Type** string **Description** Required. The developer name of Identity Verification Process Field. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. Available in API version 58.0 and later.
`fieldDataType`	**Field Type** IdentityVerificationProcFldFieldDataType (enumeration of type string) **Description** The data type of the field in the external data source that's defined in the identity verification process detail. Available in API version 58.0 and later. Valid values are: • `address` • `checkbox` • `currency` • `dateonly` • `datetime` • `email` • `number` • `other` • `percent`

Field Name	Description
	• `phone` • `picklist` • `reference` • `text` • `timeonly` • `url`
`fieldName`	**Field Type** string **Description** Required. The label of the field that contains the verification data based on the selected field type. Available in API version 58.0 and later.
`fieldType`	**Field Type** IdentityVerificationProcFldFieldType (enumeration of type string) **Description** Required. Indicates the type of field. Valid values are: • `additionalResultField` • `optionalVerifier` • `requiredVerifier` • `resultField` • `searchField` • `searchFilter`
`fieldValueFormula`	**Field Type** string **Description** Stores the formula that is applied to the field value.
`isActive`	**Field Type** boolean **Description** Indicates whether the record is active (`true`) or not (`false`).
`isManualInput`	**Field Type** boolean

Field Name	Description
	Description Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value of this field is `false`. Available in API version 58.0 and later.
`masterLabel`	**Field Type** string **Description** Required. A user-friendly name for Identity Verification Process Field.
`sequenceNumber`	**Field Type** int **Description** Required. The sequence number of the field.

Declarative Metadata Sample Definition

This is an example of an IdentityVerificationProcDef component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDef xmlns="http://soap.sforce.com/2006/04/metadata">
   <identityVerificationProcDtls>
      <fullName>Sample93AccountSearch</fullName>
      <dataSourceType>Salesforce</dataSourceType>
      <developerName>Sample93AccountSearch</developerName>
      <identityVerificationProcFlds>
         <fullName>Sample93AccountName</fullName>
         <dataSourceType>Salesforce</dataSourceType>
         <developerName>Sample93AccountName</developerName>
         <fieldName>Name</fieldName>
         <fieldType>requiredVerifier</fieldType>
         <isActive>false</isActive>
         <masterLabel>Sample93 Account Name</masterLabel>
         <fieldValueFormula>abcd</fieldValueFormula>
         <customFieldLabel>Name</customFieldLabel>
         <sequenceNumber>1</sequenceNumber>
         <isManualInput>false</isManualInput>
      </identityVerificationProcFlds>
      <identityVerificationProcFlds>
         <fullName>Sample93Phone</fullName>
         <dataSourceType>Salesforce</dataSourceType>
         <developerName>Sample93Phone</developerName>
```

```
        <fieldName>phone</fieldName>
        <fieldType>optionalVerifier</fieldType>
        <isActive>false</isActive>
        <masterLabel>Sample93 Phone</masterLabel>
        <sequenceNumber>93</sequenceNumber>
        <isManualInput>false</isManualInput>
      </identityVerificationProcFlds>
      <identityVerificationProcFlds>
        <fullName>Sample93PostalCode</fullName>
        <dataSourceType>Salesforce</dataSourceType>
        <developerName>Sample93PostalCode</developerName>
        <fieldName>BillingPostalCode</fieldName>
        <fieldType>optionalVerifier</fieldType>
        <isActive>true</isActive>
        <masterLabel>Sample93 Postal Code</masterLabel>
        <sequenceNumber>4</sequenceNumber>
        <isManualInput>false</isManualInput>
      </identityVerificationProcFlds>
      <identityVerificationProcFlds>
        <fullName>Sample93Account</fullName>
        <dataSourceType>Salesforce</dataSourceType>
        <developerName>Sample93Account</developerName>
        <fieldName>Name</fieldName>
        <fieldType>resultField</fieldType>
        <isActive>false</isActive>
        <masterLabel>Sample93 Account</masterLabel>
        <sequenceNumber>1</sequenceNumber>
        <isManualInput>false</isManualInput>
      </identityVerificationProcFlds>
      <isActive>true</isActive>
      <masterLabel>Sample93 Account Search</masterLabel>
      <objectName>Account</objectName>
      <searchRecordUniqueIdField>Id</searchRecordUniqueIdField>
      <searchSequenceNumber>1</searchSequenceNumber>
      <searchType>Text-Based</searchType>
      <searchResultSortBy>Name</searchResultSortBy>
      <optionalVerifiersMinVerfCount>1</optionalVerifiersMinVerfCount>
      <isRetryAllowedAfterLimit>false</isRetryAllowedAfterLimit>
      <retryLimit>5</retryLimit>
      <searchFilter></searchFilter>
      <displayRecordFieldName>LastModifiedById</displayRecordFieldName>
   </identityVerificationProcDtls>
   <masterLabel>Sample93 Verification Flow</masterLabel>
   <searchLayoutType>Tab</searchLayoutType>
</IdentityVerificationProcDef>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>IdentityVerificationProcDef</name>
    </types>
```

```
    <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

SEE ALSO:

Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages

IdentityVerificationProcDtl

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcDtl components have the suffix `.IdentityVerificationProcDtl` and are stored in the `IdentityVerificationProcDtls` folder.

Version

IdentityVerificationProcDtl components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
`apexClass`	**Field Type** string **Description** Reserved for future use.
`dataSourceType`	**Field Type** IdentityVerificationDataSourceType (enumeration of type string) **Description** Required.

Field Name	Description
	The source type of the data. Valid values are: • `External`—Reserved for future use. • `Salesforce`
`identityVerificationProcFlds`	**Field Type** IdentityVerificationProcFld[] **Description** A list of Identity Verification Process Field elements.
`isActive`	**Field Type** boolean **Description** Indicates whether the record is active (`true`) or not (`false`). The default value is `false`.
`masterLabel`	**Field Type** string **Description** Required. The label of the Identity Verification Process Detail record.
`objectName`	**Field Type** string **Description** The name of the object on which the search is performed and data is verified.
`optionalVerifiersMinVerfCount`	**Field Type** int **Description** The minimum number of optional verifiers that must be checked.
`searchFilter`	**Field Type** string **Description** Conditions on which to filter the search results. For example, if you want to perform the search only on Person Account records, enter `isPersonAccount = true`.
`searchRecordUniqueIdField`	**Field Type** string

Field Name	Description
	Description The field that stores the unique identifier of the records that are displayed in the search results.
`searchResultSortBy`	**Field Type** string **Description** The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter `PolicyDate__c Desc`.
`searchSequenceNumber`	**Field Type** int **Description** Required. Enter 1 as the search sequence number. Note: In API version 54.0 and later, this field is reserved for future use, and the value you enter doesn't affect sequencing.
`searchType`	**Field Type** IdentityVerificationSearchType (enumeration of type string) **Description** Required. The type of search being performed. Valid values are: • `Object-Based`—Reserved for future use. • `Text-Based`

IdentityVerificationProcFld

Represents a set of fields necessary to configure the questions that CCA asks the caller before providing them with the information they need.

Field Name	Description
`customFieldLabel`	**Field Type** string **Description** The custom label for the field that contains the verification data.

Field Name	Description
`dataSourceType`	**Field Type** IdentityVerificationProcFldDataSourceType (enumeration of type string) **Description** Required. The source type of the data. Valid values are: • `External` • `Salesforce`
`developerName`	**Field Type** string **Description** Required. The developer name of Identity Verification Process Field. Can contain only underscores and alphanumeric characters and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. Available in API version 58.0 and later.
`fieldDataType`	**Field Type** IdentityVerificationProcFldFieldDataType (enumeration of type string) **Description** The data type of the field in the external data source that's defined in the identity verification process detail. Available in API version 58.0 and later. Valid values are: • `address` • `checkbox` • `currency` • `dateonly` • `datetime` • `email` • `number` • `other` • `percent` • `phone` • `picklist` • `reference` • `text` • `timeonly`

Field Name	Description
	• `url`
`fieldName`	**Field Type** string **Description** Required. The label of the field that contains the verification data based on the selected field type. Available in API version 58.0 and later.
`fieldType`	**Field Type** IdentityVerificationProcFldFieldType (enumeration of type string) **Description** Required. Indicates the type of field. Valid values are: • `additionalResultField` • `optionalVerifier` • `requiredVerifier` • `resultField` • `searchField` • `searchFilter`
`fieldValueFormula`	**Field Type** string **Description** Stores the formula that is applied to the field value.
`isActive`	**Field Type** boolean **Description** Indicates whether the record is active (`true`) or not (`false`).
`isManualInput`	**Field Type** boolean **Description** Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value of this field is `false`. Available in API version 58.0 and later.

Field Name	Description
masterLabel	**Field Type** string **Description** Required. A user-friendly name for Identity Verification Process Field.
sequenceNumber	**Field Type** int **Description** Required. The sequence number of the field.

Declarative Metadata Sample Definition

The following is an example of an identityVerificationProcDtl component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDtl xmlns="http://soap.sforce.com/2006/04/metadata">
    <dataSourceType>Salesforce</dataSourceType>
    <isActive>true</isActive>    <developerName>Sample93AccountSearch</developerName>
    <identityVerificationProcFlds>
       <fullName>Sample93AccountName</fullName>
       <dataSourceType>Salesforce</dataSourceType>
       <developerName>Sample93AccountName</developerName>
       <fieldName>Name</fieldName>
       <fieldType>requiredVerifier</fieldType>
       <isActive>false</isActive>
       <masterLabel>Sample93 Account Name</masterLabel>
       <fieldValueFormula>abcd</fieldValueFormula>
       <customFieldLabel>Name</customFieldLabel>
       <sequenceNumber>1</sequenceNumber>
       <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <identityVerificationProcFlds>
       <fullName>Sample93Phone</fullName>
       <dataSourceType>Salesforce</dataSourceType>
       <developerName>Sample93Phone</developerName>
       <fieldName>phone</fieldName>
       <fieldType>optionalVerifier</fieldType>
       <isActive>false</isActive>
       <masterLabel>Sample93 Phone</masterLabel>
       <sequenceNumber>93</sequenceNumber>
       <isManualInput>false</isManualInput>
    </identityVerificationProcFlds>
    <masterLabel>detail1</masterLabel>
     <fullName>detail1</fullName>
```

```
    <objectName>Account</objectName>
    <optionalVerifiersMinVerfCount>11</optionalVerifiersMinVerfCount>
    <searchFilter>asd</searchFilter>
    <searchRecordUniqueIdField>Id</searchRecordUniqueIdField>
    <searchResultSortBy>asd</searchResultSortBy>
    <searchSequenceNumber>1</searchSequenceNumber>
    <searchType>Text-Based</searchType>
</IdentityVerificationProcDtl>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>IdentityVerificationProcDtl</name>
    </types>
    <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

IdentityVerificationProcFld

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcFld components have the suffix `.IdentityVerificationProcFld` and are stored in the `IdentityVerificationProcFlds` folder.

Version

IdentityVerificationProcFld components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
`customFieldLabel`	**Field Type** string **Description** The custom label for the field that contains the verification data. Note: Translation of custom field labels isn't supported in API version 54.0.
`dataSourceType`	**Field Type** IdentityVerificationProcFldDataSourceType (enumeration of type string) **Description** Required. The source type of the data. Valid values are: • `External` Note: An external data source isn't supported in API version 54.0. • `Salesforce`
`fieldDataType`	**Type** picklist **Properties** Filter, Group, Nillable, Restricted picklist, Sort **Description** The type of data stored in an external data source field. Possible values are: • `address` • `checkbox` • `currency` • `dateonly` • `datetime` • `email` • `number` • `other` • `percent` • `phone` • `picklist` • `reference`

Field Name	Description
	• `text` • `timeonly` • `url`
`fieldName`	**Field Type** string **Description** Required. The label of the field that contains the verification data based on the selected field type.
`fieldType`	**Field Type** IdentityVerificationProcFldFieldType (enumeration of type string) **Description** Required. Indicates the type of field. Possible values are: • `additionalResultField`—Fetches data as part of the search query, but the data isn't displayed in search results. Use this value if, for example, you want to fetch the policy number and the age of the policy owner as a result of the search, but the agent isn't supposed to see this data. You can write custom logic to process this additional data. • `optionalVerifier`—Optional verifier. • `requiredVerifier`—Required verifier. • `resultField`—Displays field type in search results. Use this value if, for example, when an agent searches for a caller, you'd like the search results to include the account name, phone number, and email ID. • `searchField`—Reserved for future use. • `searchFilter`—A comma-separated list of predefined filter conditions that are used to refine the scope of the search.
`fieldValueFormula`	**Field Type** string **Description** Reserved for future use.
`isActive`	**Field Type** boolean **Description** Indicates whether the record is active (`true`) or not (`false`).

Field Name	Description
	The default value is `false`.
`isManualInput`	**Field Type** boolean **Description** Indicates whether the user can manually enter the identity verification details (`true`) or not (`false`). The default value is `false`. This field is available in API version 58.0 and later.
`masterLabel`	**Field Type** string **Description** Required. The label of the Identity Verification Process Field record.
`sequenceNumber`	**Field Type** int **Description** Required. The sequence number of the field.

Declarative Metadata Sample Definition

The following is an example of an IdentityVerificationProcFld component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcFld xmlns="http://soap.sforce.com/2006/04/metadata"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <customFieldLabel>field1</customFieldLabel>
    <dataSourceType>External</dataSourceType>
    <fieldName>sasa</fieldName>
    <fieldType>requiredVerifier</fieldType>
     <fullName>field1</fullName>

    <isActive>false</isActive>
    <masterLabel>field1</masterLabel>
    <sequenceNumber>1</sequenceNumber>
</IdentityVerificationProcFld>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
```

```
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>*</members>
        <name>IdentityVerificationProcFld</name>
    </types>
    <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

IndustriesSettings

Represents settings for Health Cloud.This type extends the Metadata metadata type and inherits its `fullName` field.

In the package manifest, all organization settings metadata types are accessed using the Settings name. See Settings for details.

File Suffix and Directory Location

IndustriesSettings are stored in a single file named `Industries.settings` in the `settings` directory.

Version

Industries settings are available in API version 47.0 and later.

Special Access Rules

Users need the Health Cloud permissions to access the settings available in editions with Health Cloud.

Fields for Health Cloud

Field Name	Field Type	Description
`enableAuthorizationCustomSharingPCU`	boolean	Indicates whether to enable custom sharing to give your users access to view and manage electronic consent forms. Users with a Customer Community Plus license can share Authorization Form Texts and Data Use Purpose records with Accounts, Contracts, and Users specified in the Information Authorization Request record.
`enableCandidateMatching`	boolean	Indicates whether to enable Candidate Matching to automatically match candidates to clinical trials.
`enableCareMgmtSlackAccess`	boolean	Indicates whether Care Coordination for Slack app is enabled for your org (`true`) or not (`false`). Available in API version 56.0 and later.

Field Name	Field Type	Description
enableClinicalDataModel	boolean	Indicates whether Clinical Data Model is enabled for your org (true) or not (false). The default is false. Available in API version 51.0 and later.
enableContactCenterAccess	boolean	Indicates whether Contact Center for Health Cloud app is enabled for your org (true) or not (false). The default is false. Available in API version 56.0 and later.
enableCustomFlowsOnCycleCount	boolean	Indicates whether Custom Flows on Cycle Count page for the Health Cloud app is enabled for your org (true) or not (false). Available in API version 56.0 and later.
enableCustomFlowsOnExpiryPage	boolean	Indicates whether Custom Flows on Expiry page for Health Cloud app is enabled for your org (true) or not (false). Available in API version 56.0 and later.
enableDiseaseSurveillancePref	boolean	Indicates whether the disease surveillance preference that monitors infectious diseases is enabled (true) or not (false). Available in API version 64.0 and later.
enableHcCorePatientConsole	boolean	Indicates whether to enable the OOTB Health Cloud Console App for Patients viewing.
enableHcStdRelationshipJunctions	boolean	Indicates whether to start using the core group membership settings instead of the ones coming from package for existing managed customers or for new ones to start using the relationships from core directly.
enableHlsClinicalDcsnSuptAccessOrgPreference	boolean	Indicates whether to enable Clinical Decision Support capabilities (OOTB IP, Data Model, and others.) (true) or not (false).
enableHlsFhirSubscriptionSetting	boolean	Indicates whether to enable Documentation Template Rule (DTR) processes, data model underneath, and others for processing DTR use cases for Utilization Management & Clinical Decision Support users.
enableIndustriesLPIPreference	boolean	Indicates whether Industries Licensing, Permitting, and Inspections (LPI) feature is enabled for your org (true) or not (false). The default is false. This field is available in editions where Health Cloud is enabled. Available in API version 63.0 and later.
enableLifeSciencesClinialTrialManagement	boolean	Indicates whether to enable participant recruitment and enrollment to help organizations design and execute clinical trials and manage trial participant journeys.
enableMedicationManagementEnabled	boolean	Indicates whether Medication Management is enabled for your org (true) or not (false). The default is false.This field is available in API version 53.0 and later.
enableMedicalDeviceEnabled	boolean	Indicates whether the Intelligent Sales features are enabled (true) or not (false).

Field Name	Field Type	Description
enableMedRecSetting	boolean	Indicates whether Medication Reconciliation is enabled for your org (true) or not (false). The default is false. This field is available in API version 54.0 and later.
enableMultipleCareProgramEnrolleeOrgPref	boolean	Indicates whether Multiple Care Program Enrollee is enabled for your org (true) or not (false). Available in API version 49.0 and later.
enableProviderSearchSyncOrgPref	boolean	Indicates whether provider data search is synced every six hours (true) or not (false). The default is false. This field is available in editions where Health Cloud is enabled.
enableRosterFileFeatureOrgPreference	boolean	Indicates whether this is the org pref used for the roster file in Provider Network Management (true) or not (false). The default is false.
enableTrialManagementConsentManagement	boolean	Indicates whether to enable consent management to help organizations take consent from prospective or enrolled candidates before storing their data.
enableUMPayerAppAccessOrgPreference	boolean	Indicates whether to enable the OOTB Console Utilization Management (UM) Payers App for UM Payers App Enablement. This setting can be enabled by Customers.
enableVisitInventoryEnabled	boolean	Indicates whether the visit data model is enabled (true) or not (false).
IsHomeHealthEnabled	boolean	Indicates whether users can schedule and execute visits for the home healthcare services they provide for their patients (true) or not (false).

Declarative Metadata Sample Definition

The following is an example of a Industries.Settings metadata file.

```
<?xml version="1.0" encoding="UTF-8"?>
<IndustriesSettings xmlns="http://soap.sforce.com/2006/04/metadata">
    <enableClinicalDataModel>true</enableClinicalDataModel>
    <enableContactCenterAccess>true</enableContactCenterAccess>
    <enableCareMgmtSlackAccess>true</enableCareMgmtSlackAccess>
    <enableCustomFlowsOnExpiryPage>true</enableCustomFlowsOnExpiryPage>
    <enableCustomFlowsOnCycleCount>true</enableCustomFlowsOnCycleCount>

<enableMultipleCareProgramEnrolleeOrgPref>false</enableMultipleCareProgramEnrolleeOrgPref>

    <enableMedicalDeviceEnabled>true</enableMedicalDeviceEnabled>
    <enableMedicationManagementEnabled>true</enableMedicationManagementEnabled>
    <enableMedRecSetting>true</enableMedRecSetting>
    <enableProviderSearchSyncOrgPref>true</enableProviderSearchSyncOrgPref>
    <enableVisitInventoryEnabled>true</enableVisitInventoryEnabled>
</IndustriesSettings>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
    <types>
        <members>Industries</members>
        <name>Settings</name>
    </types>
    <version>47.0</version>
</Package>
```

ScoreCategory

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

ScoreCategory components have the suffix `.scoreCategory` and are stored in the `scoreCategories` folder.

Version

ScoreCategory components are available in API version 55.0 and later.

Special Access Rules

Field

Field Name	Description
`categoryName`	**Field Type** string **Description** Required. The name of the score category.
`description`	**Field Type** string **Description** Required.

Field Name	Description
	The description of the score category.
`developerName`	**Field Type** string **Description** Required. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
`iconUrl`	**Field Type** string **Description** Required. The URL for the image used as the icon of the score category.
`masterLabel`	**Field Type** string **Description** Required. The user interface label of the score category record.
`parentCategoryId`	**Field Type** string **Description** The score category that the category is a part of. Do not use this field for top-level categories that represent unified health profiles.
`scoreCategoryCalcInsights`	**Field Type** ScoreCategoryCalcInsight[] **Description** Maps the score category to its calculated insight in Data Cloud.
`scoreRangeClassifications`	**Field Type** ScoreRangeClassification[] **Description** Specifies the different score ranges and their classifications for the score category.

ScoreCategoryCalcInsight

Maps the score category to its calculated insight in Data Cloud. Use this subtype type only if you're using Data Cloud to calculate scores for Unified Health Scoring.

Field Name	Description
`insightDateFieldName`	**Field Type** string **Description** Required. The API name of the date field in the calculated insight that specifies when the last calculation was processed.
`insightName`	**Field Type** string **Description** Required. The API name of the calculated insight that derives scores for the category.
`insightScoreFieldName`	**Field Type** string **Description** Required. The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.
`insightSubjectFieldName`	**Field Type** string **Description** Required. The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.

ScoreRangeClassification

Represents the score ranges of a score category and how scores in those ranges are interpreted.

Field Name	Description
`classificationName`	**Field Type** string

Field Name	Description
	Description Required. The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent
`colorHexadecimalCode`	**Field Type** string **Description** Required. The hexadecimal code for the color that represents the range and its interpretation. Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
`rangeEndValue`	**Field Type** double **Description** Required. The end point of a score range classification.
`rangeStartValue`	**Field Type** double **Description** Required. The start point of a score range classification.

Declarative Metadata Sample Definition

The following is an example of a ScoreCategory component.

```
<?xml version="1.0" encoding="UTF-8"?>
<ScoreCategory
 xmlns="http://soap.sforce.com/2006/04/metadata">
 <categoryName>Environmental Score 2</categoryName>
 <description>This is second Environmental score for a person</description>
 <developerName>env_score2</developerName>
 <iconUrl>https://duckduckgo.com/assets/logo_header.dddv108.svg</iconUrl>
 <masterLabel>Env Score 2</masterLabel>
</ScoreCategory>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package
 xmlns="http://soap.sforce.com/2006/04/metadata">
 <types>
  <members>*</members>
  <name>ScoreCategory</name>
 </types>
 <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

TimelineObjectDefinition

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

TimelineObjectDefinition components have the suffix `.timelineObjectDefinition` and are stored in the `timelineObjectDefinitions` folder.

Version

TimelineObjectDefinition components are available in API version 55.0 and later.

Special Access Rules

TimelineObjectDefinition is available in any org that has the Timeline org preference enabled.

Fields

Field Name	Description
`baseObject`	**Field Type** string

Field Name	Description
	Description Required. The object on which a timeline is based. Information displayed in a timeline comes from objects that are related to the base object. The base object can be a Salesforce object or custom object.
`definition`	**Field Type** string **Description** Required. The timeline definition in JSON format.
`isActive`	**Field Type** boolean **Description** Indicates whether the timeline is active (`true`) or not (`false`).
`masterLabel`	**Field Type** string **Description** Required. The user interface label of the timeline object definition record.

Declarative Metadata Sample Definition

The following is an example of a TimelineObjectDefinition component.

```
<?xml version="1.0" encoding="UTF-8"?>
<TimelineObjectDefinition
 xmlns="http://soap.sforce.com/2006/04/metadata">
 <baseObject>Account</baseObject>

<definition>{&quot;timelineObjects&quot;:[{&quot;object&quot;:{&quot;entity&quot;:&quot;Account&quot;,&quot;label&quot;:&quot;Account&quot;,&quot;name&quot;:&quot;Account&quot;,&quot;primary&quot;:true},&quot;fields&quot;:{&quot;title&quot;:{&quot;field&quot;:&quot;Effe

Comments&quot;},{&quot;entity&quot;:&quot;Case&quot;,&quot;label&quot;:&quot;Case&quot;},{&quot;entity&quot;:&quot;CaseComment&quot;,&quot;label&quot;:&quot;Fie&quot;}],&quot;title&quot;:{&quot;field&quot;:&quot;CaseNumber&quot;,&quot;label&quot;:&quot;Ca

Number&quot;,&quot;type&quot;:&quot;AutoNumber&quot;},&quot;subTitle&quot;:{&quot;field&quot;:&quot;Comments&quot;,&quot;label&quot;:&quot;Internal

Date&quot;,&quot;type&quot;:&quot;DateTime&quot;},&quot;anchorReferenceField&quot;:{&quot;field&quot;:&quot;AccountId&quot;,&quot;label&quot;:&quot;Account

Id&quot;,&quot;type&quot;:&quot;Id&quot;}}],&quot;name&quot;:&quot;Account&quot;,&quot;relatedObjects&quot;:[{&quot;field&quot;:&quot;Id&quot;,&quot;label&quot;:&quot;Id&quot;,&quot;name&quot;:&quot;Id&quot;,&quot;sortable&quot;:false,&quot;type&quot;:&quot;Id&quot;}],&quot;sortBy&quot;:[{&quot;field&quot;:&quot;Activity
```

```
 Date
 Date
Only&quot;,&quot;type&quot;:&quot;DueDate&quot;},&quot;anchorReferenceField&quot;:{&quot;field&quot;:&quot;WhatId&quot;,&quot;label&quot;:&quot;Related
 To
Result&quot;,&quot;type&quot;:&quot;Text&quot;},{&quot;field&quot;:&quot;CallObject&quot;,&quot;label&quot;:&quot;Call
 Object
Identifier&quot;,&quot;type&quot;:&quot;Text&quot;},{&quot;field&quot;:&quot;CallType&quot;,&quot;label&quot;:&quot;Call
 Date
Only&quot;,&quot;type&quot;:&quot;DueDate&quot;},&quot;anchorReferenceField&quot;:{&quot;field&quot;:&quot;WhatId&quot;,&quot;label&quot;:&quot;Related
 To ID&quot;,&quot;type&quot;:&quot;EntityId&quot;}}}]}}</definition>
 <isActive>true</isActive>
 <masterLabel>HealthTimeline</masterLabel>
</TimelineObjectDefinition>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package
 xmlns="http://soap.sforce.com/2006/04/metadata">
 <types>
  <members>*</members>
  <name>TimelineObjectDefinition</name>
 </types>
 <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

SEE ALSO:

Second-Generation Managed Packaging Developer Guide: Components Available in Managed Packages

UIObjectRelationConfig

Represents the admin-created configuration of the object relation UI component.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

UIObjectRelationConfig components have the suffix `.uiObjectRelationConfig` and are stored in the `uiObjectRelationConfigs` folder.

Version

UIObjectRelationConfig components are available in API version 54.0 and later.

Special Access Rules

You must be a Health Cloud or Life Sciences Cloud customer to use this metadata type

Fields

Field Name	Description
`contextObject`	**Field Type** string **Description** Required. The object that provides the context for this object relation configuration.
`contextObjectRecordType`	**Field Type** string **Description** The record type of the context object for this configuration, if applicable.
`directRelationshipField`	**Field Type** string **Description** For direct relationships, the child relationship field on the related object that matches the context object.
`indirectObjectContextField`	**Field Type** string **Description** For indirect relationships, the field on the junction object that matches the context object.
`indirectObjectRelatedField`	**Field Type** string **Description** For indirect relationships, the field on the junction object that matches the related object.

Field Name	Description
`indirectRelationshipObject`	**Field Type** string **Description** For indirect relationships, the junction object representing the relationship between the related object and its context object.
`isActive`	**Field Type** boolean **Description** Indicates whether the configuration is active (`true`) or not (`false`).
`masterLabel`	**Field Type** string **Description** Required. Label for the UIObjectRelationConfig. In the UI, this field is UI Object Relation Config.
`relatedObject`	**Field Type** string **Description** Required. The object containing the data that this object relation configuration displays.
`relatedObjectRecordType`	**Field Type** string **Description** The record type of the related object for this configuration.
`relationshipType`	**Field Type** ObjectRelationshipType (enumeration of type string) **Description** Required. A string indicating the type of relationship between the related object and context object. Valid values are: • `Direct` • `Indirect` • `InverseDirect` • `Self`

Field Name	Description
`UIObjectRelationFieldConfigs`	**Field Type** UIObjectRelationFieldConfig[] **Description** Provides a configuration for an object relation field on a specific row of content.

UIObjectRelationFieldConfig

Represents a configuration for a single row of content on a specific object relation configuration.

Field Name	Description
`displayLabel`	**Field Type** string **Description** Required. A string containing the user-defined label for this field, to be displayed on each object relation of this type.
`queryText`	**Field Type** string **Description** Required. A case-insensitive template query for generating the content in this field.
`rowOrder`	**Field Type** int **Description** Required. Determines the top-to-bottom display order of this field on the object relation UI.

Declarative Metadata Sample Definition

This is an example of a UIObjectRelationConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<UIObjectRelationConfig xmlns="http://soap.sforce.com/2006/04/metadata">
    <UIObjectRelationFieldConfigs>
        <displayLabel>Address:</displayLabel>
        <queryText>{
    "startNode": {
        "initialObject": "RelatedObject"
    },
```

```
    "traversalNodes": [],
    "fieldNode": {
        "fieldEnumOrId": "ShippingAddress"
    }
}</queryText>
        <rowOrder>1</rowOrder>
    </UIObjectRelationFieldConfigs>
    <UIObjectRelationFieldConfigs>
        <displayLabel>Phone:</displayLabel>
        <queryText>{
    "startNode": {
        "initialObject": "RelatedObject"
    },
    "traversalNodes": [],
    "fieldNode": {
        "fieldEnumOrId": "Phone"
    }
}</queryText>
        <rowOrder>2</rowOrder>
    </UIObjectRelationFieldConfigs>
    <UIObjectRelationFieldConfigs>
        <displayLabel>Fax:</displayLabel>
        <queryText>{
    "startNode": {
        "initialObject": "RelatedObject"
    },
    "traversalNodes": [],
    "fieldNode": {
        "fieldEnumOrId": "Fax"
    }
}</queryText>
        <rowOrder>3</rowOrder>
    </UIObjectRelationFieldConfigs>
    <UIObjectRelationFieldConfigs>
        <displayLabel>Parent Organization:</displayLabel>
        <queryText>{
    "startNode": {
        "initialObject": "RelatedObject"
    },
    "traversalNodes": [
        {
            "destinationObjectEnumOrId": "Account",
            "fieldEnumOrId": "ParentId",
            "traversalDirection": "parent"
        }
    ],
    "fieldNode": {
        "fieldEnumOrId": "Name"
    }
}</queryText>
        <rowOrder>4</rowOrder>
    </UIObjectRelationFieldConfigs>
    <contextObject>Contact</contextObject>
    <directRelationshipField>AccountId</directRelationshipField>
```

```
    <isActive>true</isActive>
    <masterLabel>Sample Primary Account Configuration</masterLabel>
    <relatedObject>Account</relatedObject>
    <relationshipType>Direct</relationshipType>
    <indirectObjectRelatedField></indirectObjectRelatedField>
    <indirectObjectContextField></indirectObjectContextField>
    <contextObjectRecordType></contextObjectRecordType>
    <indirectRelationshipObject></indirectRelationshipObject>
    <relatedObjectRecordType></relatedObjectRecordType>
</UIObjectRelationConfig>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
      <members>*</members>
      <name>UIObjectRelationConfig</name>
  </types>
    <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

VirtualVisitConfig

Represents an external video provider configuration, which relays events from Salesforce to the provider.

Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

VirtualVisitConfig components have the suffix `.virtualVisitConfig` and are stored in the `VirtualVisitConfigs` folder.

Version

VirtualVisitConfig components are available in API version 54.0 and later.

Special Access Rules

Access to this metadata type requires at least one of these preferences:

- Video Calls: Org Pref (VideoVisits) Org preference

- Industries Einstein: Intelligent Form Reader (EinsteinDocReader)
- Industries Einstein: Sentiment Insights Account (IESentimentAnalysis)
- Natural Language Processing: Key phrase extraction and entity detection (NLPServiceEnabled) Org Preference and the NLP: Key phrase extraction (KeyPhrasePrefEnabled) Org Preference
- Natural Language Processing (NLPServicePrefEnabled) Org Preference

Fields

Field Name	Description
`comprehendServiceType`	**Field Type** VirtualVisitComprehendServiceType (enumeration of type string) **Description** Specifies the type of service used to convert speech into text or to analyze the converted speech text. Valid values are: • `ComprehendMedicalService` • `ComprehendService`
`developerName`	**Type** string **Properties** Filter, Group, Sort **Description** The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.
`experienceCloudSiteUrl`	**Field Type** string **Description** The URL of the Digital Experience site where the Video Call component is available to portal or guest users.
`externalMsgServiceIdentifier`	**Field Type** string **Description** For internal use only.

Field Name	Description
`externalRoleIdentifier`	**Field Type** string **Description** The ID of the role that's used to allow users to join a video call and to grant them temporary access to certain functions needed to participate in the call.
`externalUserIdentifier`	**Field Type** string **Description** For internal use only.
`fullName`	**Type** string **Properties** Create, Group, Nillable **Description** The full name of the VirtualVisitConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
`isProtected`	**Field Type** boolean **Description** An auto-generated value that doesn't currently impact the behavior of the metadata type.
`masterLabel`	**Field Type** string **Description** Required. A user-friendly name for VirtualVisitConfig, which is defined when the VirtualVisitConfig is created.
`messagingRegion`	**Field Type** string **Description** The region where the waiting room and messaging channel data is processed and stored. Available in API version 57.0 and later.
`namedCredential`	**Field Type** string

Field Name	Description
	Description The named credential record used to authenticate and authorize a video call vendor's account.
`storageBucketName`	**Field Type** string **Description** The name of the storage bucket that stores the meeting transcript.
`usageType`	**Field Type** VirtualVisitUsageType (enumeration of type string) **Description** The name of the Salesforce feature for which the video call configuration record is created. Valid values are: • `CHIME` • `ENTITY_DETECTION` • `INTELLIGENT_FORM_READER` • `KEY_PHRASE_EXTRACTION` • `SENTIMENT_ANALYSIS`
`videoCallApptTypeValue`	**Field Type** string **Description** The default Appointment Type picklist values from the Service Appointment object that represent a video appointment type. Use semicolons to separate multiple values.
`videoControlRegion`	**Field Type** string **Description** The region where API calls related to Video Calls are made. Available in API version 57.0 and later.
`visitRegion`	**Field Type** VirtualVisitVisitRegion (enumeration of type string) **Description** The region where the Video Call audio and video data is processed. Valid values are: • `af-south-1` • `ap-east-1` • `ap-northeast-1`

Field Name	Description
	• ap-northeast-2 • ap-northeast-3 • ap-south-1 • ap-southeast-1 • ap-southeast-2 • ca-central-1 • eu-central-1 • eu-north-1 • eu-south-1 • eu-west-1 • eu-west-2 • eu-west-3 • me-south-1 • sa-east-1 • us-east-1 • us-east-2 • us-west-1 • us-west-2

Declarative Metadata Sample Definition

This is an example of a VirtualVisitConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
 <VirtualVisitConfig xmlns="http://soap.sforce.com/2006/04/metadata">
     <usageType>CHIME</usageType>
     <visitRegion>us-east-1</visitRegion>
     <masterLabel>vvconfig1</masterLabel>
     <experienceCloudSiteUrl>videocall_c@testcloudurl.com</experienceCloudSiteUrl>
     <namedCredential>SampleNamedCredential</namedCredential>
     <comprehendServiceType>ComprehendService</comprehendServiceType>
     <storageBucketName>comprehendbucket</storageBucketName>
     <isProtected>false</isProtected>
 </VirtualVisitConfig>
```

This is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
 <Package xmlns="http://soap.sforce.com/2006/04/metadata">
     <namespacePrefix>[namespacePrefix]</namespacePrefix>
     <fullName>deployPackage</fullName>
     <types>
         <members>*</members>
         <name>VirtualVisitConfig</name>
     </types>
```

```
    <types>
        <members>*</members>
        <name>NamedCredential</name>
    </types>
    <version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character `*` (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see Deploying and Retrieving Metadata with the Zip File.

API End-of-Life Policy

Salesforce is committed to supporting each API version for a minimum of 3 years from the date of first release. To improve the quality and performance of the API, versions that are over 3 years old sometimes are no longer supported.

Salesforce notifies customers who use an API version scheduled for deprecation at least 1 year before support for the version ends.