
Communications Cloud Sales Developer Guide

Version 64.0, Summer '25

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CHAPTER 1 Communications Cloud Sales Resources

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- [REST Reference](#)

Communications Cloud Sales Business APIs are RESTful APIs.

REST Reference

You can access Communications Cloud Sales APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

To understand the architecture, authentication, rate limits, and how the requests and responses work, see [Connect REST API Developer Guide](#).

[Resources](#)

Here's a list of Communications Cloud Sales API resources.

[Request Bodies](#)

Here's a list of Communications Cloud Sales API request bodies.

[Response Bodies](#)

Here's a list of Communications Cloud Sales response bodies.

Resources

Here's a list of Communications Cloud Sales API resources.

[Recipient Group](#)

Update a recipient group by adding or removing recipients who are associated with offers or products that share the same configuration.

[Split Quote Line Item](#)

Enable the splitting of a quote line item associated with a recipient group into multiple quote line items—one for each recipient within the group.

Recipient Group

Update a recipient group by adding or removing recipients who are associated with offers or products that share the same configuration.

Resource

```
/connect/comms-sales/recipient-group/{recipientGroupId}/recipients
```

Example URI

```
https://yourInstance.salesforce.com/services/data/64.0/connect/media/applications
```

Available version

64.0

HTTP methods

PATCH

Request body for PATCH

JSON example

```
{  
  "recipientsAction": "Add/Remove",  
}
```

```

    "recipientsList": ["recipientId1", "recipientId2"],
    "additionalParameters": {
      "key1": "value1"
    }
  }
}

```

Request parameters for PATCH

| Parameter Name | Type | Description | Required or Optional | Available Version |
|----------------------|---------------------|--|----------------------|-------------------|
| recipientsAction | String | Recipient action you want to perform, such as adding or removing a recipient from a group. | Required | 64.0 |
| recipientsList | List <String> | List of recipients that you want to add or removed from a group. | Optional | 64.0 |
| additionalParameters | Map<String, String> | Parameter to include additional parameter. | Optional | 64.0 |

Response body for PATCH

[Updating Recipient Group Output](#)

Split Quote Line Item

Enable the splitting of a quote line item associated with a recipient group into multiple quote line items—one for each recipient within the group.

Resource

```
/connect/comms-sales/quote-line-item/{quoteLineItemId}
```

Example URI

```
https://yourInstance.salesforce.com/services/data/64.0/connect/media/applications
```

Available version

64.0

HTTP methods

PATCH

Request body for PATCH

JSON example

```

{
  "additionalParameters": {
    "key1": "value1"
  }
}

```

Request parameters for PATCH

| Parameter Name | Type | Description | Required or Optional | Available Version |
|--------------------------------------|---------------------|---|----------------------|-------------------|
| additionalParameters | Map<String, String> | Field to accept any additional parameters | Optional | 64.0 |

Response body for PATCH

[Splitting Group Output](#)

Request Bodies

Here's a list of Communications Cloud Sales API request bodies.

[Recipient Group Input](#)

Input representation of the recipients required to add or remove them from a recipient group.

[Split Recipient Group Input](#)

Input representation of the quote line item to split them from a recipient group.

Recipient Group Input

Input representation of the recipients required to add or remove them from a recipient group.

JSON example

```
{
  "recipientsAction": "Add/Remove",
  "recipientsList": ["recipientId1", "recipientId2"],
  "additionalParameters": {
    "key1": "value1"
  }
}
```

Request parameters for PATCH

| Parameter Name | Type | Description | Required or Optional | Available Version |
|--------------------------------------|---------------------|--|----------------------|-------------------|
| <code>recipientsAction</code> | String | Recipient action you want to perform, such as adding or removing a recipient from a group. | Required | 64.0 |
| <code>recipientsList</code> | List <String> | List of recipients that you want to add or removed from a group. | Optional | 64.0 |
| additionalParameters | Map<String, String> | Parameter to include additional parameter. | Optional | 64.0 |

Split Recipient Group Input

Input representation of the quote line item to split them from a recipient group.

JSON example

```
{
  "additionalParameters": {
    "key1": "value1"
  }
}
```

Request parameters for PATCH

| Parameter Name | Type | Description | Required or Optional | Available Version |
|----------------------|---------------------|---|----------------------|-------------------|
| additionalParameters | Map<String, String> | Field to accept any additional parameters | Optional | 64.0 |

Response Bodies

Here's a list of Communications Cloud Sales response bodies.

[Updating Recipient Group Error Output](#)

Output representation detailing the reasons why the recipient group was not updated.

[Updating Recipient Group Output](#)

Output representation of synchronous operation that's executed to add or remove recipients to a recipient group.

[Splitting Group Error Output](#)

Output representation detailing the reasons why the recipient group was not updated.

[Splitting Group Output](#)

Output representation of synchronous operation that's executed to add or remove recipients to a recipient group.

Updating Recipient Group Error Output

Output representation detailing the reasons why the recipient group was not updated.

| Property Name | Type | Description | Filter Group and Version | Available Version |
|-----------------|--------|--|--------------------------|-------------------|
| statusCode | String | An internal status code to indicate whether a synchronous operation wasn't executed. | Small, 64.0 | 64.0 |
| errorMessage | String | The reason why recipient ID wasn't updated. | Small, 64.0 | 64.0 |
| recipientFields | String | A list of fields that caused the error. | Small, 64.0 | 64.0 |

Updating Recipient Group Output

Output representation of synchronous operation that's executed to add or remove recipients to a recipient group.

JSON example

```
{
  "isSuccessful": true,
  "statusMessage": "<A success message>",
  "errorsList": []
}
```

| Property Name | Type | Description | Filter Group and Version | Available Version |
|---------------|--|---|--------------------------|-------------------|
| isSuccessful | Boolean | Indicates whether the request was successfully completed (<code>true</code>) or not (<code>false</code>). | Small, 64.0 | 64.0 |
| statusMessage | String | The status of the synchronous operation. | Small, 64.0 | 64.0 |
| errorsList | List Updating Recipient Group Error Output on page 5 | A list of errors, including detailed information about each one. | Small, 64.0 | 64.0 |

Splitting Group Error Output

Output representation detailing the reasons why the recipient group was not updated.

| Property Name | Type | Description | Filter Group and Version | Available Version |
|---------------|--------|--|--------------------------|-------------------|
| statusCode | String | An internal status code to indicate whether a synchronous operation wasn't executed. | Small, 64.0 | 64.0 |
| errorMessage | String | The reason why recipient ID wasn't updated. | Small, 64.0 | 64.0 |
| recordId | String | The ID of the record due to which the API request failed. | Small, 64.0 | 64.0 |

Splitting Group Output

Output representation of synchronous operation that's executed to add or remove recipients to a recipient group.

JSON example

```
{
  "isSuccessful": true,
  "statusMessage": "<A success message>",
  "errorsList": []
}
```

| Property Name | Type | Description | Filter Group and Version | Available Version |
|---------------|---|---|--------------------------|-------------------|
| isSuccessful | Boolean | Indicates whether the request was successfully completed (<code>true</code>) or not (<code>false</code>). | Small, 64.0 | 64.0 |
| statusMessage | String | The status of the synchronous operation. | Small, 64.0 | 64.0 |
| errorsList | List Splitting Group Error Output on page 6 | A list of errors, including detailed information about each one. | Small, 64.0 | 64.0 |