

# Insurance Developer Guide

Version 63.0, Spring '25





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## **CHAPTER 1**

## Get Started with Insurance Developer Resources

Use the developer resources of Insurance Cloud to manage end-to-end insurance processes. Create and configure quotes, manage policy transactions, and automate processes related to brokerage policies and commissions.

Learn more about the developer resources that are available for these components.

## EDITIONS

Available in: Lightning Experience

Available in: **Enterprise**, **Unlimited**, and **Developer** Editions

### **Insurance Product Administration**

Define the products you sell to customers, including their classifications, categories, and attributes. Create customized price adjustment methods and pricing procedures. Define rules that determine how your products behave when they're quoted, sold, and serviced. See Insurance Product Administration on page 2.

## Insurance Quoting

Automate quoting experiences as part of a cohesive customer-centric experience. Create, update, configure, and delete quotes and quote line items. See Insurance Quoting on page 23.

## Insurance Policy Administration

Manage policy lifecycles across quoting, issuance, endorsements, billing, and renewals. See Insurance Policy Administration on page 69.

## Insurance Brokerage

Manage insurance policy lifecycles. Automate processes related to Policy and Commissions Management. See Insurance Brokerage on page 102.

## **CHAPTER 2** Insurance Product Administration

#### In this chapter ...

 Insurance Product Administration Business APIs Use the Insurance Product Administration developer resources to define the products you sell to customers, including their classifications, categories, and attributes. Create customized price adjustment methods and pricing procedures. Define rules that determine how your products behave when they're quoted, sold, and serviced.

## EDITIONS

Available in: Lightning Experience

Available in: **Enterprise**, **Unlimited**, and **Developer** Editions

## Insurance Product Administration Business APIs

Design, manage, and administer insurance products to meet the business requirements.

This table lists the available Insurance Product Administration resources.

| Resource  | Description   |
|---|---|
| /connect/insurance/underwriting-rules(POST)                         | Create an underwriting rule for a root product based on the selected state definition, transition, and object name. |
| /connect/insurance/underwriting-rule-group-status/uwrGroupId(PATCH) | Update the status of an underwriting rule group.  |
| /connect/insurance/underwriting-rules/underwritingRuleId(PATCH)     | Update an existing underwriting rule for a root product.  |

#### Resources

Learn more about the available Insurance Product Administration API resources.

#### Requests

Learn more about the available Insurance Product Administration requests.

#### Responses

Learn more about the available response bodies of Insurance Product Administration APIs.

#### Resources

Learn more about the available Insurance Product Administration API resources.

#### Insurance Underwriting Rules (POST)

Create an underwriting rule for a root product based on the selected state definition, transition, and object name.

#### Insurance Underwriting Rule Group Status (PATCH)

Update the status of an underwriting rule group.

#### Insurance Underwriting Rules (Patch)

Update an existing underwriting rule for a root product.

## Insurance Underwriting Rules (POST)

Create an underwriting rule for a root product based on the selected state definition, transition, and object name.

#### Resource

/connect/insurance/underwriting-rules

#### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/underwriting-rules

#### **Available version**

63.0

#### **HTTP** methods

**POST** 

#### **Request body for POST**

```
"name": "Automatically Approve Quote",
       "apiName": "approveQuoteBasedonComprehensiveCoverageDeductibles",
       "effectiveFromDate": "2024-05-30T10:30:00",
       "effectiveToDate": "2024-11-01T10:30:00",
       "status": "Draft",
       "description": "Rule description",
       "underwritingRuleGroup": {
       "underwritingRuleGroupId": "1KQ000000MKJIK", // Optional,
      // if underwritingRuleGroupId exist, then use it as parent instead of create
a new record.
       "stageTransitionId": "0jjDR0000000VGAAA", // State Transition id.
       "stageTransitionName": "Draft to Approved",
       "objectType": "Quote",
       "recordType": "--Master--",
       "fromStage": "Draft",
       "toStage": "Approved",
       "rootProductId": "01tDR000000EMslYAG" // Auto Gold.
       "criteriaExpression": "1" // Exmple "(1 AND 2) OR 3" if more than 1 rules.
       "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto
Vehicle"
       "sequence": 1,
       "ruleCriteria": [
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Annual Milage",
       "attributePicklistValueId": null,
       "type": "Attribute",
       "attributeId": "OtjDR0000000VGYAY",
       "dataType": "Number",
       "values": [
       "50000"
       ]
       }
       "rootObjectId": "01tDR000000EMslYAG", // Auto Gold.
       "productRelatedComponent" : // Need More details on it.
       "criteriaIndex": 1,
       "sourceContextTagName": "ProductBasedOn",
       "sourceOperator": "Equals",
       "sourceDataType": "String",
```

```
"sourceValues": [
"11BDR0000000T72AI" // Auto Vehicle.
]
},
"conditions": [
"contextTagName": "SalesTransactionItemAttribute",
"operator": "LessThan",
"conditionIndex": 1,
"attributeName": "Comprehensive Deductible",
"type": "Attribute",
"attributePicklistValueId": null,
"attributeId": "OtjDR0000000UaYAI",
"dataType": "Number",
"values": [
"$5000"
}
],
"rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
"productRelatedComponent" : // Need More details on it.
"criteriaIndex": 2,
"sourceContextTagName": "Product",
"sourceOperator": "Equals",
"sourceDataType": "String",
"sourceValues": [
"01tDR000000EMsoYAG" // Comprehensive Product.
1
],
// EvaluationSuccessTaskGroup and EvaluationFailureTaskGroup are optional
// Fulfillment plan design time entities will be created.
"evaluationSuccessTaskGroup": // Create FulfillmentStepDefinitionGroup records
"name": "QuoteApproveSuccessTaskGroup",
"tasks": [ // create FulfillmentStepDefinition records
"name": "KYC check flow", // FulfillmentStepDefinition API Names
"type": "AutoTask",// FulfillmentStepDefinition type
"flowApiName": "KYC check flow", // Flow API Names
}
]
"evaluationFailureTaskGroup": //Similar to EvaluationSuccessTaskGroup
"name": "QuoteApproveFailureTaskGroup",
"tasks": [
"name": "Vehicle ineligible",
"type": "AutoTask",
"flowApiName": "Mail Notification - Vehicle ineligible",
}
```

1 } }

#### **Properties**

| Name                | Туре  | Description  | Required or<br>Optional | Available<br>Version |
|---------------------|---|--|-------------------------|----------------------|
| apiName             | String  | Unique API name of the underwriting rule.                                    | Required                | 63.0                 |
| description         | String  | Description of the underwriting rule   | Optional                | 63.0                 |
| effectiveFramDate   | String  | Date from which the underwriting rule is effective.                          | Required                | 63.0                 |
| effectiveToDate     | String  | Date until which the underwriting rule is effective.                         | Optional                | 63.0                 |
| ealatiofailuefaCop  | Evaluation Task Group Input[]                   | Input details for failed evaluation tasks.                                   | Optional                | 63.0                 |
| ealutios.cesiblop   | Evaluation Task Group Input[]                   | Input details for successful evaluation tasks.                               | Optional                | 63.0                 |
| name                | String  | Name of the underwriting rule  | Required                | 63.0                 |
| productPath         | String  | Name of the product path.  | Required                | 63.0                 |
| ruleCriteria        | Insurance Rule<br>Criteria Input[]              | Rule criteria for the underwriting rule.                                     | Required                | 63.0                 |
| status              | String  | Status of the underwriting rule. Possible values are:  Active Inactive Draft | Optional                | 63.0                 |
| undewritinfRileProp | Insurance<br>Underwriting Rule<br>Group Input[] | The UnderwritingRuleGroup input data.  | Required                | 63.0                 |

#### **Response body for POST**

Insurance Create Underwriting Rules

## Insurance Underwriting Rule Group Status (PATCH)

Update the status of an underwriting rule group.

#### Resource

 $/{\tt connect/insurance/underwriting-rule-group-status}/ {\it uwrGroupId}$ 

Insurance Product Administration Resources

#### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/underwriting-rule-group-status/uwrGroupId

#### **Available version**

63.0

#### **HTTP** methods

PATCH

#### Request body for PATCH

#### JSON example

```
{
"status": "Active"
}
```

#### **Properties**

| Name   | Туре   | Description                                | Required or<br>Optional | Available<br>Version |
|--------|--------|--|-------------------------|----------------------|
| status | String | The status of the underwriting rule group. | Required                | 63.0                 |

#### **Response body for PATCH**

Insurance Underwriting Rule Group Update Status

## Insurance Underwriting Rules (Patch)

Update an existing underwriting rule for a root product.

#### Resource

/connect/insurance/underwriting-rules/underwritingRuleId

#### Resource example

 $\verb|https://yourInstance.sales force.com/services/data/v63.0/connect/insurance/underwriting-rules/underwriti$ 

#### Available version

63.0

#### **HTTP** methods

PATCH

#### **Request body for PATCH**

```
"name": "Automatically Approve Quote",
    "apiName": "approveQuoteBasedonComprehensiveCoverageDeductibles",
    "effectiveFromDate": "2024-05-30T10:30:00",
    "effectiveToDate": "2024-11-01T10:30:00",
    "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto
Vehicle"
```

```
"ruleCriteria": [ // ruleCrieteria will be replaced as a whole. Updating only
one condition is not supported
      "conditions": [
     "contextTagName": "SalesTransactionItemAttribute",
      "operator": "LessThan",
      "conditionIndex": 1,
      "attributeName": "Annual Milage",
     "attributePicklistValueId": null,
     "type": "Attribute",
      "attributeId": "OtjDR0000000VGYAY",
      "dataType": "Number",
      "values": [
     "50000"
     ]
     }
     ],
     "rootObjectId": "01tDR000000EMslYAG", // Auto Gold.
     "productRelatedComponent" : // Need More details on it.
     "criteriaIndex": 1,
     "sourceContextTagName": "ProductBasedOn",
      "sourceOperator": "Equals",
     "sourceDataType": "String",
     "sourceValues": [
      "11BDR0000000T72AI" // Auto Vehicle.
     },
      "conditions": [
     "contextTagName": "SalesTransactionItemAttribute",
     "operator": "LessThan",
     "conditionIndex": 1,
      "attributeName": "Comprehensive Deductible",
      "type": "Attribute",
      "attributePicklistValueId": null,
     "attributeId": "OtjDR0000000UaYAI",
     "dataType": "Number",
      "values": [
      "$5000"
      1
     }
     ],
     "rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
      "productRelatedComponent" : // Need More details on it.
      "criteriaIndex": 2,
     "sourceContextTagName": "Product",
      "sourceOperator": "Equals",
      "sourceDataType": "String",
      "sourceValues": [
     "01tDR000000EMsoYAG" // Comprehensive Product.
      ]
      }
```

```
],
// EvaluationSuccessTaskGroup and EvaluationFailureTaskGroup are opitional
// Fulfillment plan design time entities will be created.
"EvaluationSuccessTaskGroup": // Create FulfillmentStepDefinitionGroup records
"name": "QuoteApproveSuccessTaskGroup",
"taks": [ // create FulfillmentStepDefinition records
"name": "KYC check flow", // FulfillmentStepDefinition API Names
"type": "AutoTask",// FulfillmentStepDefinition type
"flowApiName": "KYC check flow", // Flow API Names
]
},
"EvaluationFailureTaskGroup": //Similar to EvaluationSuccessTaskGroup
"name": "QuoteApproveFailureTaskGroup",
"taks": [
{
"name": "Vehicle ineligible",
"type": "AutoTask",
"flowApiName": "Mail Notification - Vehicle ineligible",
]
}
}
```

| Name                | Туре                               | Description  | Required or<br>Optional | Available<br>Version |
|---------------------|------------------------------------|--|-------------------------|----------------------|
| description         | String                             | Description of the underwriting rule.                | Optional                | 63.0                 |
| effectiveFramDate   | String                             | Date from which the underwriting rule is effective.  | Optional                | 63.0                 |
| effectiveToDate     | String                             | Date until which the underwriting rule is effective. | Optional                | 63.0                 |
| ealatiofailuefaktop | Evaluation Task<br>Group Input[]   | Input details for failed evaluation tasks.           | Optional                | 63.0                 |
| ealatios.cessadop   | Evaluation Task<br>Group Input[]   | Input details for successful evaluation tasks.       | Optional                | 63.0                 |
| name                | String                             | Name of the underwriting rule.                       | Optional                | 63.0                 |
| productPath         | String                             | Name of the product path.                            | Optional                | 63.0                 |
| ruleCriteria        | Insurance Rule<br>Criteria Input[] | Rule criteria for the underwriting rule.             | Required                | 63.0                 |

| Name   | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|--------|--------|---|-------------------------|----------------------|
| status | String | Status of the underwriting rule. Possible values are: | Optional                | 63.0                 |
|        |        | • Active  |                         |                      |
|        |        | • Inactive  |                         |                      |
|        |        | • Draft   |                         |                      |

#### **Response body for PATCH**

Insurance Update Underwriting Rules

## Requests

Learn more about the available Insurance Product Administration requests.

#### **Evaluation Task Group Input**

Input representation details of the evaluation task group.

#### **Evaluation Task Input**

Input representation details of the evaluation task.

#### Insurance Create Underwriting Rules Input

Create Underwriting Rule Input Representation

#### Insurance Rule Condition Input

Input representation details of insurance rule condition.

#### Insurance Rule Criteria Input

Input representation details of the insurance rule criteria.

#### Insurance Underwriting Rule Group Input

Input representation details of the insurance underwriting rule group.

#### Insurance Underwriting Rule Group Update Status Input

Input representation of the request to update insurance underwriting rule group status.

#### Insurance Update Underwriting Rules Input

Update Underwriting Rule Input Representation

### **Evaluation Task Group Input**

Input representation details of the evaluation task group.

```
// EvaluationSuccessTaskGroup and EvaluationFailureTaskGroup are opitional
    // Fulfillment plan design time entities will be created.
    "evaluationSuccessTaskGroup": // Create FulfillmentStepDefinitionGroup records
    {
        "name": "QuoteApproveSuccessTaskGroup",
```

```
"tasks": [ // create FulfillmentStepDefinition records
{
   "name": "KYC check flow", // FulfillmentStepDefinition API Names
   "type": "AutoTask",// FulfillmentStepDefinition type
   "flowApiName": "KYC check flow", // Flow API Names
}

}

pervaluationFailureTaskGroup": //Similar to EvaluationSuccessTaskGroup
{
   "name": "QuoteApproveFailureTaskGroup",
   "tasks": [
   {
       "name": "Vehicle ineligible",
       "type": "AutoTask",
       "flowApiName": "Mail Notification - Vehicle ineligible",
   }
}
```

#### **Properties**

| Name  | Туре                    | Description  | Required or<br>Optional | Available<br>Version |
|-------|-------------------------|--|-------------------------|----------------------|
| name  | String                  | Name of the evaluation task group.                           | Required                | 63.0                 |
| tasks | Evaluation Task Input[] | List of tasks to be executed for this evaluation task group. | Required                | 63.0                 |

## **Evaluation Task Input**

Input representation details of the evaluation task.

#### JSON example

```
"tasks": [
{
   "name": "Vehicle ineligible",
   "type": "AutoTask",
   "flowApiName": "Mail Notification - Vehicle ineligible",
}
]
```

| Name        | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|-------------|--------|--|-------------------------|----------------------|
| flowApiName | String | API name of the associated flow when the task type is AutoTask | Required                | 63.0                 |
| name        | String | Name of the evaluation task.                                   | Required                | 63.0                 |

| Name | Туре   | Description                                       | Required or<br>Optional | Available<br>Version |
|------|--------|---|-------------------------|----------------------|
| type | String | Type of the evaluation task. Possible values are: | Required                | 63.0                 |
|      |        | <ul><li>AutoTask</li><li>Manual</li></ul>         |                         |                      |
|      |        |   |                         |                      |

## Insurance Create Underwriting Rules Input

Create Underwriting Rule Input Representation

```
{
       "name": "Automatically Approve Quote",
       "apiName": "approveQuoteBasedonComprehensiveCoverageDeductibles",
       "effectiveFromDate": "2024-05-30T10:30:00",
       "effectiveToDate": "2024-11-01T10:30:00",
       "status": "Draft",
       "description": "Rule description",
       "underwritingRuleGroup": {
       "underwritingRuleGroupId": "1KQ000000MKJIK", // Optional,
       // if underwritingRuleGroupId exist, then use it as parent instead of create a
new record.
       "stageTransitionId": "0jjDR0000000VGAAA", // State Transition id.
       "stageTransitionName": "Draft to Approved",
       "objectType": "Quote",
       "recordType": "--Master--",
       "fromStage": "Draft",
       "toStage": "Approved",
       "rootProductId": "01tDR000000EMslYAG" // Auto Gold.
      "criteriaExpression": "1" // Exmple "(1 AND 2) OR 3" if more than 1 rules.
      "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto Vehicle"
       "sequence": 1,
       "ruleCriteria": [
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Annual Milage",
       "attributePicklistValueId": null,
       "type": "Attribute",
       "attributeId": "OtjDR0000000VGYAY",
       "dataType": "Number",
       "values": [
       "50000"
       1
```

```
}
],
"rootObjectId": "01tDR000000EMslYAG", // Auto Gold.
"productRelatedComponent" : \//\ Need More details on it.
"criteriaIndex": 1,
"sourceContextTagName": "ProductBasedOn",
"sourceOperator": "Equals",
"sourceDataType": "String",
"sourceValues": [
"11BDR0000000T72AI" // Auto Vehicle.
},
"conditions": [
"contextTagName": "SalesTransactionItemAttribute",
"operator": "LessThan",
"conditionIndex": 1,
"attributeName": "Comprehensive Deductible",
"type": "Attribute",
"attributePicklistValueId": null,
"attributeId": "OtjDR00000000UaYAI",
"dataType": "Number",
"values": [
"$5000"
1
}
],
"rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
"productRelatedComponent" : // Need More details on it.
"criteriaIndex": 2,
"sourceContextTagName": "Product",
"sourceOperator": "Equals",
"sourceDataType": "String",
"sourceValues": [
"01tDR000000EMsoYAG" // Comprehensive Product.
}
// EvaluationSuccessTaskGroup and EvaluationFailureTaskGroup are optional
// Fulfillment plan design time entities will be created.
"evaluationSuccessTaskGroup": // Create FulfillmentStepDefinitionGroup records
"name": "QuoteApproveSuccessTaskGroup",
"tasks": [ // create FulfillmentStepDefinition records
"name": "KYC check flow", // FulfillmentStepDefinition API Names
"type": "AutoTask",// FulfillmentStepDefinition type
"flowApiName": "KYC check flow", // Flow API Names
"evaluationFailureTaskGroup": //Similar to EvaluationSuccessTaskGroup
```

```
"name": "QuoteApproveFailureTaskGroup",
"tasks": [
{
   "name": "Vehicle ineligible",
   "type": "AutoTask",
   "flowApiName": "Mail Notification - Vehicle ineligible",
}
]
]
]
```

#### **Properties**

| Name                | Туре                                      | Description   | Required or<br>Optional | Available<br>Version |
|---------------------|---|---|-------------------------|----------------------|
| apiName             | String                                    | Unique API name of the underwriting rule.             | Required                | 63.0                 |
| description         | String                                    | Description of the underwriting rule                  | Optional                | 63.0                 |
| effectiveFromDate   | String                                    | Date from which the underwriting rule is effective.   | Required                | 63.0                 |
| effectiveToDate     | String                                    | Date until which the underwriting rule is effective.  | Optional                | 63.0                 |
| ealatioffilueffsGop | Evaluation Task<br>Group Input[]          | Input details for failed evaluation tasks.            | Optional                | 63.0                 |
| ealutioSwesSasGop   | Evaluation Task<br>Group Input[]          | Input details for successful evaluation tasks.        | Optional                | 63.0                 |
| name                | String                                    | Name of the underwriting rule                         | Required                | 63.0                 |
| productPath         | String                                    | Name of the product path.                             | Required                | 63.0                 |
| ruleCriteria        | Insurance Rule<br>Criteria Input[]        | Rule criteria for the underwriting rule.              | Required                | 63.0                 |
| status              | String                                    | Status of the underwriting rule. Possible values are: | Optional                | 63.0                 |
|                     |   | • Active  |                         |                      |
|                     |   | • Inactive  |                         |                      |
|                     |   | • Draft   |                         |                      |
| unbewritingRuleGrap | Insurance Underwriting Rule Group Input[] | The UnderwritingRuleGroup input data.                 | Required                | 63.0                 |

## Insurance Rule Condition Input

Input representation details of insurance rule condition.

#### JSON example

#### **Properties**

| Name                     | Туре     | Description  | Required or<br>Optional | Available<br>Version |
|--------------------------|----------|--|-------------------------|----------------------|
| attributeId              | String   | ID of the attribute.                                     | Required                | 63.0                 |
| attributeName            | String   | Name of the attribute.                                   | Required                | 63.0                 |
| attributePicklistValueIc | l String | ID of the attribute picklist value.                      | Required                | 63.0                 |
| conditionIndex           | Integer  | Index of the rule condition.                             | Required                | 63.0                 |
| contextTagName           | String   | Tag name of the context.                                 | Required                | 63.0                 |
| dataType                 | String   | Data type of the attribute.                              | Required                | 63.0                 |
| operator                 | String   | Type of operator. Possible values are:  Equals  LessThan | Required                | 63.0                 |
| type                     | String   | Type of rule condition.                                  | Required                | 63.0                 |
| values                   | String[] | List of values.  | Required                | 63.0                 |

## Insurance Rule Criteria Input

Input representation details of the insurance rule criteria.

Insurance Product Administration Requests

```
"conditionIndex": 1,
"attributeName": "Annual Milage",
"attributePicklistValueId": null,
"type": "Attribute",
"attributeId": "OtjDR0000000VGYAY",
"dataType": "Number",
"values": [
"50000"
]
}
]
```

#### **Properties**

| Name                 | Туре                                | Description   | Required or<br>Optional | Available<br>Version |
|----------------------|-------------------------------------|---|-------------------------|----------------------|
| conditions           | Insurance Rule<br>Condition Input[] | List of rule conditions.                              | Optional                | 63.0                 |
| criteriaIndex        | Integer                             | Index of the rule criteria.                           | Required                | 63.0                 |
| rootObjectId         | String                              | ID of the root object.                                | Required                | 63.0                 |
| sourceContextTagName | String                              | Name of the source context tag.                       | Required                | 63.0                 |
| sourceDataType       | String                              | Source data type. Possible values are: String Integer | Required                | 63.0                 |
| sourceOperator       | String                              | Source operator. Possible value: • Equals             | Required                | 63.0                 |
| sourceValues         | String[]                            | List of source values.                                | Required                | 63.0                 |

## Insurance Underwriting Rule Group Input

Input representation details of the insurance underwriting rule group.

```
"underwritingRuleGroup": {
    "underwritingRuleGroupId": "1KQ000000MKJIK", // Optional,
    // if underwritingRuleGroupId exist, then use it as parent instead of create a
new record.

    "stageTransitionId": "0jjDR0000000VGAAA", // State Transition id.
    "stageTransitionName": "Draft to Approved",
    "objectType": "Quote",
    "recordType": "--Master--",
    "fromStage": "Draft",
    "toStage": "Approved",
    "rootProductId": "01tDR0000000EMs1YAG" // Auto Gold.
```

```
"criteriaExpression": "1" // Exmple "(1 AND 2) OR 3" if more than 1 rules. }
```

#### **Properties**

| Name                  | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|-----------------------|--------|---|-------------------------|----------------------|
| criteriaExpression    | String | Criteria Expression for the underwriting rule group. For example, (1 AND 2) OR 3.             | Required                | 63.0                 |
| fromStage             | String | Name of the stage the record is moving from.  | Optional                | 63.0                 |
| objectType            | String | Object type for which the underwriting rule group is defined.                                 | Required                | 63.0                 |
| recordType            | String | Record type associated with the object type for which the underwriting rule group is defined. | Optional                | 63.0                 |
| rootProductId         | String | ID of the root product.   | Required                | 63.0                 |
| rulesetStatus         | String | Status of the dynamic ruleset. Possible values are:  Active Inactive Draft                    | Required                | 63.0                 |
| stageTransitionId     | String | ID of the stage transition.   | Required                | 63.0                 |
| stageTransitionName   | String | Name of the source stage transition.  | Optional                | 63.0                 |
| toStage               | String | Name of the stage the record is moving to.  | Optional                | 63.0                 |
| undewritingRuleGrapId | String | ID of the underwriting rule group.  | Optional                | 63.0                 |

## Insurance Underwriting Rule Group Update Status Input

Input representation of the request to update insurance underwriting rule group status.

#### JSON example

```
{
"status": "Active"
}
```

| Name   | Туре   | Description                                | Required or<br>Optional | Available<br>Version |
|--------|--------|--|-------------------------|----------------------|
| status | String | The status of the underwriting rule group. | Required                | 63.0                 |

### Insurance Update Underwriting Rules Input

Update Underwriting Rule Input Representation

```
{
       "name": "Automatically Approve Quote",
       "apiName": "approveQuoteBasedonComprehensiveCoverageDeductibles",
       "effectiveFromDate": "2024-05-30T10:30:00",
       "effectiveToDate": "2024-11-01T10:30:00",
      "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto Vehicle"
       "ruleCriteria": [ // ruleCrieteria will be replaced as a whole. Updating only
one condition is not supported
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Annual Milage",
       "attributePicklistValueId": null,
       "type": "Attribute",
       "attributeId": "OtjDR0000000VGYAY",
       "dataType": "Number",
       "values": [
       "50000"
       }
       ],
       "rootObjectId": "01tDR000000EMs1YAG", // Auto Gold.
       "productRelatedComponent" : // Need More details on it.
       "criteriaIndex": 1,
       "sourceContextTagName": "ProductBasedOn",
       "sourceOperator": "Equals",
       "sourceDataType": "String",
       "sourceValues": [
       "11BDR0000000T72AI" // Auto Vehicle.
       ]
       },
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Comprehensive Deductible",
       "type": "Attribute",
       "attributePicklistValueId": null,
       "attributeId": "OtjDR0000000UaYAI",
       "dataType": "Number",
       "values": [
       "$5000"
       ]
```

```
}
],
"rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
"productRelatedComponent" : // Need More details on it.
"criteriaIndex": 2,
"sourceContextTagName": "Product",
"sourceOperator": "Equals",
"sourceDataType": "String",
"sourceValues": [
"01tDR000000EMsoYAG" // Comprehensive Product.
],
// EvaluationSuccessTaskGroup and EvaluationFailureTaskGroup are opitional
// Fulfillment plan design time entities will be created.
"EvaluationSuccessTaskGroup": // Create FulfillmentStepDefinitionGroup records
"name": "QuoteApproveSuccessTaskGroup",
"taks": [ // create FulfillmentStepDefinition records
"name": "KYC check flow", // FulfillmentStepDefinition API Names
"type": "AutoTask",// FulfillmentStepDefinition type
"flowApiName": "KYC check flow", // Flow API Names
]
},
"EvaluationFailureTaskGroup": //Similar to EvaluationSuccessTaskGroup
"name": "QuoteApproveFailureTaskGroup",
"taks": [
"name": "Vehicle ineligible",
"type": "AutoTask",
"flowApiName": "Mail Notification - Vehicle ineligible",
}
]
}
}
```

| Name                | Туре                          | Description  | Required or<br>Optional | Available<br>Version |
|---------------------|-------------------------------|--|-------------------------|----------------------|
| description         | String                        | Description of the underwriting rule.                | Optional                | 63.0                 |
| effectiveFromDate   | String                        | Date from which the underwriting rule is effective.  | Optional                | 63.0                 |
| effectiveToDate     | String                        | Date until which the underwriting rule is effective. | Optional                | 63.0                 |
| ealutioFailueFasGop | Evaluation Task Group Input[] | Input details for failed evaluation tasks.           | Optional                | 63.0                 |

| Name           | Туре                               | Description   | Required or<br>Optional | Available<br>Version |
|----------------|------------------------------------|---|-------------------------|----------------------|
| ealutiosæsskop | Evaluation Task Group Input[]      | Input details for successful evaluation tasks.        | Optional                | 63.0                 |
| name           | String                             | Name of the underwriting rule.                        | Optional                | 63.0                 |
| productPath    | String                             | Name of the product path.                             | Optional                | 63.0                 |
| ruleCriteria   | Insurance Rule<br>Criteria Input[] | Rule criteria for the underwriting rule.              | Required                | 63.0                 |
| status         | String                             | Status of the underwriting rule. Possible values are: | Optional                | 63.0                 |
|                |                                    | • Active  |                         |                      |
|                |                                    | • Inactive  |                         |                      |
|                |                                    | • Draft   |                         |                      |

## Responses

Learn more about the available response bodies of Insurance Product Administration APIs.

#### Insurance Create Underwriting Rules

Output representation details of insurance create underwriting rules request.

#### Insurance Underwriting Rule Group Update Status

Output representation of insurance underwriting rule group update status request.

#### Insurance Underwriting Rules Error

Details of the error response.

#### Insurance Update Underwriting Rules

Output representation details of the insurance update underwriting rules request.

## Insurance Create Underwriting Rules

Output representation details of insurance create underwriting rules request.

#### JSON example

This example shows a sample success response.

```
"underwritingRuleGroupId": "u8ixx0000007MnhEAI",
"underwritingRuleId": "110xx0000007MnhEAE",
"apiName": "ExampleApiName",
"isSuccess": true
}
```

| Property Name        | Туре                                       | Description  | Filter Group and<br>Version | Available Version |
|----------------------|--|--|-----------------------------|-------------------|
| apiName              | String                                     | API name of the underwriting rule.                                   | Big, 63.0                   | 63.0              |
| errors               | Insurance<br>Underwriting Rules<br>Error[] | List of errors encountered during the processing of the API request. | Big, 63.0                   | 63.0              |
| isSuccess            | Boolean                                    | Indicates whether the request is successful (true) or not (false).   | Big, 63.0                   | 63.0              |
| undewritinguleGrapIc | d String                                   | ID of the underwriting rule group.                                   | Big, 63.0                   | 63.0              |
| underwritingRuleId   | d String                                   | ID of the underwriting rule.   | Big, 63.0                   | 63.0              |

## Insurance Underwriting Rule Group Update Status

Output representation of insurance underwriting rule group update status request.

#### JSON example

```
{
"success": "true",
"underwritingRuleGroupId": "1KQxx0000004C92GAE"
}
```

| Property Name     | Туре     | Description  | Filter Group and<br>Version | Available Version |
|-------------------|----------|--|-----------------------------|-------------------|
| success           | Boolean  | Indicates whether the API request is successful (true) or not (false). | Big, 63.0                   | 63.0              |
| untwritinguleGapk | d String | ID of the underwriting rule group whose ruleset status is updated.     | Big, 63.0                   | 63.0              |

## Insurance Underwriting Rules Error

Details of the error response.

| Property Name | Туре   | Description                                   | Filter Group and<br>Version | Available Version |
|---------------|--------|---|-----------------------------|-------------------|
| code          | String | Error code.                                   | Big, 63.0                   | 63.0              |
| message       | String | Message stating the reason for error, if any. | Big, 63.0                   | 63.0              |

## Insurance Update Underwriting Rules

Output representation details of the insurance update underwriting rules request.

#### JSON example

This example shows a sample success response.

```
"underwritingRuleId": "11pxx0000005RE4AAM",
"isActive": false,
"isSuccess": true
}
```

| Property Name      | Туре                                 | Description  | Filter Group and<br>Version | Available Version |
|--------------------|--------------------------------------|--|-----------------------------|-------------------|
| errors             | Insurance Underwriting Rules Error[] | List of errors encountered during the processing of the API request. | Big, 63.0                   | 63.0              |
| isActive           | Boolean                              | Indicates whether the rule is active (true) or not (false).          | Big, 63.0                   | 63.0              |
| isSuccess          | Boolean                              | Indicates whether the request is successful (true) or not (false).   | Big, 63.0                   | 63.0              |
| underwritingRuleId | d String                             | ID of the underwriting rule.   | Big, 63.0                   | 63.0              |

## **CHAPTER 3** Insurance Quoting

#### In this chapter ...

- Insurance Quoting Business APIs
- Insurance Quoting Standard Invocable Actions

Use the Insurance Quoting developer resources to create, update, configure, and delete quotes and quote line items.

## EDITIONS

Available in: Lightning Experience

Available in: **Enterprise**, **Unlimited**, and **Developer** Editions

## Insurance Quoting Business APIs

Create, update, configure, and delete quotes and quote line items. Use the APIs to create guided flows for your external end users. This table lists the available Insurance Quoting resources.

| Resource  | Description   |
|---|---|
| /connect/insurance/quotes(POST)                                 | Generate a quote or quote-ready context in multiple ways.                       |
| <pre>/connect/insurance/product-rating(POST,PATCH)</pre>        | Rate products or update product ratings for use in Insurance quoting processes. |
| /connect/insurance/product-surcharges/productSurchargeId(PATCH) | Update or fetch a product surcharge for a root product.                         |
| /connect/insurance/product-surcharges/bulk(POST)                | Create one or more product surcharges to associate with a root product.         |
| /connect/insurance/quotes/ <b>quoteId</b> (GET, PATCH)          | Update or get details for a specified quote ID.                                 |
| /connect/insurance/underwriting-rules/invoke(POST)              | Invoke underwriting rules for different object records during run time.         |

#### Resources

Learn more about the available Insurance Quoting API resources.

#### Requests

Learn more about the available Insurance Quoting requests.

#### Responses

Learn more about the available response bodies of Insurance Quoting APIs.

### Resources

Learn more about the available Insurance Quoting API resources.

#### Insurance Quote (POST)

Generate a quote or quote-ready context in multiple ways. The API accepts user inputs, generates context, runs rules and pricing, prorates, and then returns a quote ID. The API can also use a context ID to run pricing and rules, update the context, and then return a quote ID. Alternatively, the API can accept user inputs, generate context, run rules and pricing, prorate, and then return only the context ID.

#### Insurance Product Rating (POST, PATCH)

Rate products or update product ratings for use in Insurance quoting processes.

#### Insurance Product Surcharge (PATCH)

Update or fetch a product surcharge for a root product.

#### Insurance Product Surcharge Bulk (POST)

Create one or more product surcharges to associate with a root product.

#### Insurance Quote Details (GET, PATCH)

Update for get details of a specified quote ID.

#### Insurance Invoke Underwriting Rule (POST)

Invoke underwriting rules for different object records during run time.

#### Insurance Quote (POST)

Generate a quote or quote-ready context in multiple ways. The API accepts user inputs, generates context, runs rules and pricing, prorates, and then returns a quote ID. The API can also use a context ID to run pricing and rules, update the context, and then return a quote ID. Alternatively, the API can accept user inputs, generate context, run rules and pricing, prorate, and then return only the context ID.

#### Resource

```
/connect/insurance/quotes
```

#### Resource example

```
https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/quotes
```

#### **Available version**

63.0

#### **HTTP** methods

**POST** 

#### **Request body for POST**

```
"quoteName": "Auto Insurance Quote",
"effectiveDate": "2024-06-30T00:00:00.000Z",
"expirationDate": "2025-07-28T00:00:00.000Z",
"opportunityId": "006xx000001a2odAAA",
"transactionType": "AutoTransactionType",
"salesTransactionTypeId": "1Chxx0000004C92CAE",
"priceBookId": "01sxx0000005ptpAAA",
"configOptions": {
  "executePricing": false,
  "validateProductCatalog": false,
  "executeConfigurationRules": false,
  "executeQualificationRules": false
},
"options": {
  "saveQuote": true,
  "productSellingModel": "One Time"
},
"quoteInputs": [
    "productCode": "autoRoot",
```

```
"instanceKeys": [
  "AutoRoot"
],
"items": [
    "productCode": "autoBundle",
    "instanceKeys": [
     "AutoRoot",
      "AutoBundle1"
   ],
    "attributes": {
     "avMake": "BMW",
      "avValue": "20000",
      "avYear": "2020",
      "AutoValueFactor": 5,
      "AutoAgeFactor": 6
  },
    "productCode": "autoDriver",
    "instanceKeys": [
     "AutoRoot",
      "AutoBundle1",
      "AutoDriver"
    ],
    "relatedRecords": [
        "relatedRecordId": "001xx000003GYiEAAW",
        "relatedRecordObjName": "Account"
      },
        "relatedRecordId": "001xx000003GYiEAAV",
       "relatedRecordObjName": "Contact"
    1
  },
    "productCode": "autoComp",
    "instanceKeys": [
     "AutoRoot",
      "AutoBundle1",
     "AutoComp"
    ],
    "attributes": {
      "CompBasePremium": "750"
  },
    "productCode": "autoBundle",
    "instanceKeys": [
     "AutoRoot",
     "AutoBundle2"
    "attributes": {
```

```
"avMake": "Audi",
          "avValue": "20000",
          "avYear": "2020",
          "AutoValueFactor": 5,
          "AutoAgeFactor": 6
      },
        "productCode": "autoDriver",
        "instanceKeys": [
         "AutoRoot",
          "AutoBundle2",
          "AutoDriver"
        ],
        "relatedRecords": [
            "relatedRecordId": "001xx000003GYiEAAW",
            "relatedRecordObjName": "Account"
          },
            "relatedRecordId": "001xx000003GYiEAAV",
           "relatedRecordObjName": "Contact"
        ]
      },
        "productCode": "autoCollision",
        "instanceKeys": [
          "AutoRoot",
         "AutoBundle2",
          "AutoCollision1"
        ],
        "attributes": {
         "CollisionBasePremium": "120"
]
```

| Name             | Туре                                    | Description   | Required or<br>Optional | Available<br>Version |
|------------------|---|---|-------------------------|----------------------|
| accountId        | String                                  | ID of the account associated with the quote that's being created. | Required                | 63.0                 |
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Additional fields that are used to create insurance quote.        | Optional                | 63.0                 |
| configOptions    | Insurance Quote Config Options[]        | The JSON structure that includes the options for configuration.   | Optional                | 63.0                 |

| Name                   | Туре                            | Description   | Required or<br>Optional | Available<br>Version |
|------------------------|---------------------------------|---|-------------------------|----------------------|
| contextId              | String                          | ID of the context that's used for creating the quote.   | Required                | 63.0                 |
| effectiveDate          | String                          | Date that the quote is effective from.  | Required                | 63.0                 |
| expirationDate         | String                          | Expiration date of the quote.   | Optional                | 63.0                 |
| opportunityId          | String                          | ID of the opportunity associated with the quote.  | Optional                | 63.0                 |
| options                | Insurance Quote Options[]       | Insurance Quote Options.  | Optional                | 63.0                 |
| priceBookId            | String                          | ID of the pricebook associated with the quote.  | Optional                | 63.0                 |
| pricingProcedure       | String                          | Pricing Procedure for insurance quote.  | Optional                | 63.0                 |
| quoteInputs            | Insurance Quote<br>Input Node[] | The JSON structure that contains user inputs for the products for which the quote is being created. | Required                | 63.0                 |
| quoteName              | String                          | Name of the quote.  | Optional                | 63.0                 |
| ratingDate             | String                          | Date of the rating quote.   | Optional                | 63.0                 |
| salesTransactionTypeId | String                          | ID of the sales transaction type.   | Optional                | 63.0                 |
| transactionType        | String                          | Type of the transaction.  | Optional                | 63.0                 |

#### **Response body for POST**

Insurance Quote

## Insurance Product Rating (POST, PATCH)

Rate products or update product ratings for use in Insurance quoting processes.

#### Resource

/connect/insurance/product-rating

#### Resource example

#### **Available version**

63.0

#### **HTTP** methods

PATCH, POST

#### **Request body for PATCH**

#### JSON example

```
{
           "contextId": "11jxx0000006i5gAAA",
           "productId": "01txx0000006i5gAAA",
           "ratingInputs": [{
               "instanceKeys": ["AutoRoot"],
               "productCode": "AUTOROOT",
               "attributes": {
                  "Deductible": 1000
          },
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                  "Mileage": 20000
          },
              "instanceKeys": ["AutoRoot", "Audi", "Tom"],
              "productCode": "DRIVER",
              "attributes": {
                  "DriverAge": 50,
                  "DriverAccident": 0
              } ,
              "targetRecords": ["003xx000004WkvEAAS"]
          }],
          "ratingOptions": {
              "pricingProcedure": "AutoRootEP"
          }
       }
```

| Name             | Туре                                    | Description  | Required or<br>Optional | Available<br>Version |
|------------------|---|--|-------------------------|----------------------|
| addedNodes       | Rating Input Node[]                     | List of added nodes.   | Optional                | 63.0                 |
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Map of additional fields that must be updated in the quote context.                                | Optional                | 63.0                 |
| contextId        | String                                  | Context ID.  | Required                | 63.0                 |
| deletedNodes     | Rating Input Node[]                     | List of deleted nodes.   | Optional                | 63.0                 |
| effectiveDate    | String                                  | Date used to find the active pricing procedure for pricing. The default value is the current date. | Optional                | 63.0                 |
| ratingDate       | String                                  | Date that's used to find the active pricing procedure.   | Optional                | 63.0                 |

| Name          | Туре                      | Description            | Required or<br>Optional | Available<br>Version |
|---------------|---------------------------|------------------------|-------------------------|----------------------|
| ratingOptions | Rating Options<br>Input[] | Options for rating.    | Required                | 63.0                 |
| updatedNodes  | Rating Input Node[]       | List of updated nodes. | Optional                | 63.0                 |

#### **Response body for PATCH**

**Product Rating** 

#### **Request body for POST**

#### JSON example

```
{
           "contextId": "11jxx0000006i5gAAA",
           "productId": "01txx0000006i5gAAA",
           "ratingInputs": [{
               "instanceKeys": ["AutoRoot"],
               "productCode": "AUTOROOT",
               "attributes": {
                  "Deductible": 1000
          },
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                  "Mileage": 20000
              }
          },
              "instanceKeys": ["AutoRoot", "Audi", "Tom"],
              "productCode": "DRIVER",
              "attributes": {
                  "DriverAge": 50,
                  "DriverAccident": 0
              "targetRecords": ["003xx000004WkvEAAS"]
          } ],
          "ratingOptions": {
              "pricingProcedure": "AutoRootEP"
       }
```

| Name             | Туре                              | Description   | Required or<br>Optional | Available<br>Version |
|------------------|-----------------------------------|---|-------------------------|----------------------|
| additionalFields | Map <string, object=""></string,> | Map of additional fields that must be updated in the quote context. | Optional                | 63.0                 |

| Name                  | Туре                      | Description  | Required or<br>Optional | Available<br>Version |
|-----------------------|---------------------------|--|-------------------------|----------------------|
| effectiveDate         | String                    | Date used to find the active pricing procedure for pricing. The default value is the current date. | Optional                | 63.0                 |
| productId             | String                    | ID of the root product.  | Required                | 63.0                 |
| ratingDate            | String                    | Date used to find the active pricing procedure.  | Optional                | 63.0                 |
| ratingInputs          | Rating Input Node[]       | The input JSON that contains the attribute values of each context node.                            | Required                | 63.0                 |
| ratingOptions         | Rating Options<br>Input[] | The options for rating.  | Required                | 63.0                 |
| salesTransationTypeId | String                    | ID of the sales transaction type.  | Optional                | 63.0                 |
| transactionType       | String                    | ID of the transaction type.  | Optional                | 63.0                 |

#### **Response body for POST**

**Product Rating Output** 

## Insurance Product Surcharge (PATCH)

Update or fetch a product surcharge for a root product.

#### Resource

/connect/insurance/product-surcharges/productSurchargeId

#### Resource example

#### **Available version**

63.0

#### HTTP methods

PATCH

#### **Request body for PATCH**

```
"name": "AutoVehicleTax",
    "effectiveFromDate": "2024-05-30T10:30:00",
    "effectiveToDate": "2024-11-01T10:30:00",
    "isProrationEligible": true,
    "isRefundEligible": true,
    "isActive": true,
    "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto
Vehicle"
```

```
"ruleDefinition": [ // ruleDefinition will be replaced as a whole. Updating
only one condition is not supported
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Annual Milage",
       "attributePicklistValueId": null,
       "type": "Attribute",
       "attributeId": "OtjDR0000000VGYAY",
       "dataType": "Number",
       "values": [
       "50000"
       ]
       }
       ],
       "rootObjectId": "01tDR000000EMslYAG", // Auto Gold.
      "productRelatedComponent" : "",
       "criteriaIndex": 1,
       "sourceContextTagName": "ProductBasedOn",
       "sourceOperator": "Equals",
       "sourceDataType": "String",
       "sourceValues": [
       "11BDR0000000T72AI" // Auto Vehicle.
       },
       "conditions": [
       "contextTagName": "SalesTransactionItemAttribute",
       "operator": "LessThan",
       "conditionIndex": 1,
       "attributeName": "Comprehensive Deductible",
       "type": "Attribute",
       "attributePicklistValueId": null,
       "attributeId": "OtjDR0000000UaYAI",
       "dataType": "Number",
       "values": [
       "$5000"
       1
       }
       ],
       "rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
       "productRelatedComponent" : "",
       "criteriaIndex": 2,
       "sourceContextTagName": "Product",
       "sourceOperator": "Equals",
       "sourceDataType": "String",
       "sourceValues": [
       "01tDR000000EMsoYAG" // Comprehensive Product.
       ]
       }
```

]

## **Properties**

| Name               | Туре    | Description  | Required or<br>Optional | Available<br>Version |
|--------------------|---------|--|-------------------------|----------------------|
| effectiveFramDate  | String  | Effective from date of the product surcharge.  | Optional                | 63.0                 |
| effectiveToDate    | String  | Effective to date of the product surcharge.  | Optional                | 63.0                 |
| isActive           | Boolean | Indicates whether the product surcharge is active (true) or not (false). Currently, only active product surcharges are supported.  | Optional                | 63.0                 |
| isProrationAllowed | Boolean | Indicates whether the product surcharge is allowed for proration (true) or not (false).  | Optional                | 63.0                 |
| isRefundAllowed    | Boolean | Indicates whether the product surcharge is allowed for refund (true) or not (false).   | Optional                | 63.0                 |
| name               | String  | Name of the product surcharge.   | Optional                | 63.0                 |
| productPath        | String  | A path containing the product IDs that roll up to the parent product.  | Optional                | 63.0                 |
| poldRelacibipartId | String  | Product related component associated with the product surcharge.   | Optional                | 63.0                 |
| ruleApiName        | String  | Rule API name associated with product surcharge. You can set the ruleApiName with the POST or PATCH method. Once set, this parameter can't be changed. If you set the ruleApiName in the request body, you must also set the ruleCriteria. | Optional                | 63.0                 |
| ruleCriteria       |         | Rule criteria for the dynamic rule.  | Optional                | 63.0                 |

## Response body for PATCH

Product Surcharge Patch

# Insurance Product Surcharge Bulk (POST)

Create one or more product surcharges to associate with a root product.

#### Resource

/connect/insurance/product-surcharges/bulk

#### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/product-surcharges/bulk

#### **Available version**

63.0

#### **HTTP** methods

**POST** 

#### **Request body for POST**

```
{
    "records": [
        {
            "name": "AutoVehicleTax",
            "surchargeId": "01cL0000000EMslOKL",
            "rootProductId": "01tDR000000EMslYAG",
            "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI",
            "effectiveFromDate": "2024-05-30T10:30:00",
            "effectiveToDate": "2024-11-01T10:30:00",
            "isProrationEligible": true,
            "isRefundEligible": true,
            "isActive": true,
            "ruleApiName": "autoVehicleTaxRule",
            "ruleCriteria": [
                {
                    "conditions": [
                            "contextTagName": "SalesTransactionItemAttribute",
                            "operator": "LessThan",
                            "conditionIndex": 1,
                            "attributeName": "Annual Milage",
                            "attributePicklistValueId": null,
                            "type": "Attribute",
                            "attributeId": "OtjDR0000000VGYAY",
                            "dataType": "Number",
                            "values": [
                                "50000"
                        }
                    ],
                    "rootObjectId": "01tDR000000EMslYAG",
                    "productRelatedComponent": "",
                    "criteriaIndex": 1,
                    "sourceContextTagName": "ProductBasedOn",
                    "sourceOperator": "Equals",
                    "sourceDataType": "String",
                    "sourceValues": [
                        "11BDR0000000T72AI"
                },
                    "conditions": [
```

```
"contextTagName": "SalesTransactionItemAttribute",
                        "operator": "LessThan",
                        "conditionIndex": 1,
                        "attributeName": "Comprehensive Deductible",
                        "type": "Attribute",
                        "attributePicklistValueId": null,
                         "attributeId": "OtjDR00000000UaYAI",
                         "dataType": "Number",
                        "values": [
                            "$5000"
                        ]
                ],
                "rootObjectId": "01tDR000000EMslYAG",
                "productRelatedComponent": "",
                "criteriaIndex": 2,
                "sourceContextTagName": "Product",
                "sourceOperator": "Equals",
                "sourceDataType": "String",
                "sourceValues": [
                    "01tDR000000EMsoYAG"
            }
        ]
   }
]
```

#### **Properties**

| Name    | Туре                              | Description                     | Required or<br>Optional | Available<br>Version |
|---------|-----------------------------------|---------------------------------|-------------------------|----------------------|
| records | Product Surcharge<br>Post Input[] | List of the product surcharges. | Required                | 63.0                 |

### **Response body for POST**

Product Surcharge List

## Insurance Quote Details (GET, PATCH)

Update for get details of a specified quote ID.

#### Resource

/connect/insurance/quotes/quoteId

#### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/quotes/0Q0DR0000000xFw0AI

#### **Available version**

63.0

#### **HTTP** methods

GET, PATCH

#### **Request parameters for GET**

| Parameter<br>Name        | Туре                                | Description                        | Required or<br>Optional | Available<br>Version |
|--------------------------|-------------------------------------|------------------------------------|-------------------------|----------------------|
| correctDynamicParameters | Map <string,string></string,string> | Map of connect dynamic parameters. | Optional                | 63.0                 |

#### **Response body for GET**

Get Quote

#### **Request body for PATCH**

```
"configOptions": {
  "executePricing": false,
  "validateProductCatalog": false,
  "executeConfigurationRules": false,
  "executeQualificationRules": false
} ,
"additionalFields": {
  "Status": "Draft",
  "ValidFromDate": "2025-10-29T00:00:00.000Z"
},
"addedNodes": [
    "productCode": "autoCollision",
    "instanceKeys": [
     "autoBundle",
     "autoCollision"
    "additionalFields": {
      "StartDate": "2025-09-29T00:00:00.000Z",
      "EndDate": "2025-10-29T00:00:00.000Z",
      "Discount": 40
  }
],
"updatedNodes": [
  {
    "instanceKeys": [
      "autoBundle"
    "productCode": "autoBundle",
    "attributes": {
      "avMake": "AudiQ14"
    "additionalFields": {
      "StartDate": "2025-09-29T00:00:00.000Z",
      "EndDate": "2025-10-29T00:00:00.000Z",
```

```
"Discount": 50
}
}
]
```

#### **Properties**

| Name             | Туре                                    | Description                                 | Required or<br>Optional | Available<br>Version |
|------------------|---|---|-------------------------|----------------------|
| addedNodes       | Insurance Quote<br>Input Node[]         | List of added nodes for insurance quote.    | Optional                | 63.0                 |
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Insurance quote additional fields.          | Optional                | 63.0                 |
| configOptions    | Insurance Quote Config Options[]        | Configurator options for insurance quote.   | Optional                | 63.0                 |
| deletedNodes     | Insurance Quote<br>Input Node[]         | List of deleted nodes from insurance quote. | Optional                | 63.0                 |
| pricingProcedure | String                                  | Pricing procedure for insurance quote.      | Optional                | 63.0                 |
| updatedNodes     | Insurance Quote Input Node[]            | List of updated nodes on insurance quote.   | Optional                | 63.0                 |

## **Response body for PATCH**

Insurance Quote

## Insurance Invoke Underwriting Rule (POST)

Invoke underwriting rules for different object records during run time.

#### Resource

```
/connect/insurance/underwriting-rules/invoke
```

### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/underwriting-rules/invoke

#### **Available version**

63.0

### **HTTP** methods

POST

### **Request body for POST**

```
{
"objectId": "110xx0000007MnhEAE",
```

```
"toStage": "Approved"
}
```

### **Properties**

| Name     | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|----------|--------|--|-------------------------|----------------------|
| objectId | String | ID of the insurance object (Quote or Insurance Policy ID). | Required                | 63.0                 |
| toStage  | String | Name of the stage the record is moving to.                 | Required                | 63.0                 |

#### **Response body for POST**

Insurance Invoke Underwriting Rule

## Requests

Learn more about the available Insurance Quoting requests.

### Insurance Quote Config Options

Input representation of insurance quote line item related objects.

#### Insurance Quote Options

Input representation of insurance quote options.

#### Insurance Quote Related Record Input

Input representation of insurance quote line item related objects.

#### Insurance Invoke Underwriting Rule Input

Input representation for invoke underwriting rule operation.

### Insurance Quote Input Node

Input representation of root quote line items and child quote line items of insurance quote.

#### Insurance Quote Patch Input

Input representation for insurance quote patch operation.

#### Insurance Quote Post Input

Input representation details to create insurance quote.

#### **Product Rating Patch Input**

Input representation of product rating update details.

#### **Product Rating Post Input**

Input representation of the product rating details.

#### Product Surcharge Bulk Post Input

Input representation of the details of the product surcharge records.

### Product Surcharge Patch Input

Input representation for product surcharge patch request.

### Product Surcharge Post Input

Input representation of product surcharge details.

### Rating Input Node

Input representation of details of context node.

#### Rating Options Input

Input representation details of rating service options.

## **Insurance Quote Config Options**

Input representation of insurance quote line item related objects.

#### JSON example

```
"configOptions": {
    "executePricing": false,
    "validateProductCatalog": false,
    "executeConfigurationRules": false,
    "executeQualificationRules": false
}
```

### **Properties**

| Name                    | Туре    | Description   | Required or<br>Optional | Available<br>Version |
|-------------------------|---------|---|-------------------------|----------------------|
| externigration rules    | Boolean | Indicates whether to execute configuration rules as part of insurance quote.        | Optional                | 63.0                 |
| executePricing          | Boolean | Indicates whether to execute NGP Pricing as part of insurance quote.                | Optional                | 63.0                 |
| ecute) alification Rles | Boolean | Indicates whether to execute qualification rules as part of insurance quote.        | Optional                | 63.0                 |
| validateProdutCatalog   | Boolean | Indicates whether to execute product catalog validation as part of insurance quote. | Optional                | 63.0                 |

## **Insurance Quote Options**

Input representation of insurance quote options.

```
options: {
    "saveQuote": true,
    "productSellingModel": "One Time"
}
```

## **Properties**

| Name                | Туре    | Description   | Required or<br>Optional | Available<br>Version |
|---------------------|---------|---|-------------------------|----------------------|
| productSellingModel | String  | Determines the pricebookld for the products.                        | Required                | 63.0                 |
| saveQuote           | Boolean | Indicates whether to save insurance quote or only generate context. | Required                | 63.0                 |

## Insurance Quote Related Record Input

Input representation of insurance quote line item related objects.

#### JSON example

### **Properties**

| Name                | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|---------------------|--------|--|-------------------------|----------------------|
| relatedRecordId     | String | ID of the related insurance quote record.          | Required                | 63.0                 |
| relatedRecordDjName | String | Object name of the related insurance quote record. | Required                | 63.0                 |

# Insurance Invoke Underwriting Rule Input

Input representation for invoke underwriting rule operation.

```
{
  "objectId": "110xx0000007MnhEAE",
  "toStage": "Approved"
}
```

#### **Properties**

| Name     | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|----------|--------|---|-------------------------|----------------------|
| objectId | String | ID of the insurance object(Quote or Insurance Policy ID). | Required                | 63.0                 |
| toStage  | String | Name of the stage the record is moving to.                | Required                | 63.0                 |

## Insurance Quote Input Node

Input representation of root quote line items and child quote line items of insurance quote.

```
quoteInputs: [
    {
      "productCode": "autoRoot",
      "instanceKeys": [
        "AutoRoot"
      ],
      "items": [
          "productCode": "autoBundle",
          "instanceKeys": [
            "AutoRoot",
            "AutoBundle1"
          ],
          "attributes": {
            "avMake": "BMW",
            "avValue": "20000",
            "avYear": "2020",
            "AutoValueFactor": 5,
            "AutoAgeFactor": 6
          }
        },
          "productCode": "autoDriver",
          "instanceKeys": [
            "AutoRoot",
            "AutoBundle1",
            "AutoDriver"
          ],
          "relatedRecords": [
              "relatedRecordId": "001xx000003GYiEAAW",
              "relatedRecordObjName": "Account"
            },
              "relatedRecordId": "001xx000003GYiEAAV",
              "relatedRecordObjName": "Contact"
```

```
]
},
  "productCode": "autoComp",
  "instanceKeys": [
   "AutoRoot",
    "AutoBundle1",
    "AutoComp"
  ],
  "attributes": {
    "CompBasePremium": "750"
},
  "productCode": "autoBundle",
  "instanceKeys": [
   "AutoRoot",
    "AutoBundle2"
  ],
  "attributes": {
    "avMake": "Audi",
    "avValue": "20000",
    "avYear": "2020",
    "AutoValueFactor": 5,
    "AutoAgeFactor": 6
 }
},
  "productCode": "autoDriver",
  "instanceKeys": [
    "AutoRoot",
    "AutoBundle2",
    "AutoDriver"
  ],
  "relatedRecords": [
      "relatedRecordId": "001xx000003GYiEAAW",
      "relatedRecordObjName": "Account"
    },
      "relatedRecordId": "001xx000003GYiEAAV",
     "relatedRecordObjName": "Contact"
  ]
},
  "productCode": "autoCollision",
  "instanceKeys": [
    "AutoRoot",
    "AutoBundle2",
    "AutoCollision1"
  ],
  "attributes": {
    "CollisionBasePremium": "120"
```

#### **Properties**

| Name             | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|------------------|--|---|-------------------------|----------------------|
| additionalFields | Map <string,<br>Object&gt;</string,<br>      | Insurance quote line items.   | Optional                | 63.0                 |
| attributes       | Map <string,<br>Object&gt;</string,<br>      | Insurance quote attributes key-value pairs.   | Optional                | 63.0                 |
| instanceKeys     | String[]                                     | Product instance identifier of the quote line item.   | Required                | 63.0                 |
| items            | String[]                                     | The JSON structure that contains user inputs for the products for which the quote is created. | Optional                | 63.0                 |
| priceBookEntryId | String                                       | ID of the pricebook associated with the quote.  | Optional                | 63.0                 |
| productCode      | String                                       | Product code of the associated product.   | Required                | 63.0                 |
| relatedRecords   | Insurance Quote<br>Related Record<br>Input[] | List of the related insurance quote records.  | Required                | 62.0                 |

## Insurance Quote Patch Input

Input representation for insurance quote patch operation.

```
"configOptions": {
    "executePricing": false,
    "validateProductCatalog": false,
    "executeConfigurationRules": false,
    "executeQualificationRules": false
},

"additionalFields": {
    "Status": "Draft",
    "ValidFromDate": "2025-10-29T00:00:00.0002"
},

"addedNodes": [
    {
        "productCode": "autoCollision",
        "instanceKeys": [
        "autoBundle",
```

```
"autoCollision"
   ],
    "additionalFields": {
     "StartDate": "2025-09-29T00:00:00.000Z",
     "EndDate": "2025-10-29T00:00:00.000Z",
     "Discount": 40
 }
],
"updatedNodes": [
 {
    "instanceKeys": [
     "autoBundle"
   ],
    "productCode": "autoBundle",
    "attributes": {
     "avMake": "AudiQ14"
    },
    "additionalFields": {
     "StartDate": "2025-09-29T00:00:00.000Z",
     "EndDate": "2025-10-29T00:00:00.000Z",
     "Discount": 50
 }
]
```

### **Properties**

| Name             | Туре                                    | Description                                 | Required or<br>Optional | Available<br>Version |
|------------------|---|---|-------------------------|----------------------|
| addedNodes       | Insurance Quote Input Node[]            | List of added nodes for insurance quote.    | Optional                | 63.0                 |
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Insurance quote additional fields.          | Optional                | 63.0                 |
| configOptions    | Insurance Quote Config Options[]        | Configurator options for insurance quote.   | Optional                | 63.0                 |
| deletedNodes     | Insurance Quote Input Node[]            | List of deleted nodes from insurance quote. | Optional                | 63.0                 |
| pricingProcedure | String                                  | Pricing procedure for insurance quote.      | Optional                | 63.0                 |
| updatedNodes     | Insurance Quote Input Node[]            | List of updated nodes on insurance quote.   | Optional                | 63.0                 |
|                  |   |   |                         |                      |

## Insurance Quote Post Input

Input representation details to create insurance quote.

```
"quoteName": "Auto Insurance Quote",
"effectiveDate": "2024-06-30T00:00:00.000Z",
"expirationDate": "2025-07-28T00:00:00.000Z",
"opportunityId": "006xx000001a2odAAA",
"transactionType": "AutoTransactionType",
"salesTransactionTypeId": "1Chxx0000004C92CAE",
"priceBookId": "01sxx0000005ptpAAA",
"configOptions": {
  "executePricing": false,
  "validateProductCatalog": false,
  "executeConfigurationRules": false,
  "executeQualificationRules": false
},
"options": {
  "saveQuote": true,
  "productSellingModel": "One Time"
},
"quoteInputs": [
 {
    "productCode": "autoRoot",
    "instanceKeys": [
     "AutoRoot"
    ],
    "items": [
      {
        "productCode": "autoBundle",
        "instanceKeys": [
          "AutoRoot",
          "AutoBundle1"
        "attributes": {
          "avMake": "BMW",
          "avValue": "20000",
          "avYear": "2020",
          "AutoValueFactor": 5,
          "AutoAgeFactor": 6
        }
      },
        "productCode": "autoDriver",
        "instanceKeys": [
          "AutoRoot",
          "AutoBundle1",
          "AutoDriver"
        ],
        "relatedRecords": [
            "relatedRecordId": "001xx000003GYiEAAW",
            "relatedRecordObjName": "Account"
          },
          {
```

```
"relatedRecordId": "001xx000003GYiEAAV",
      "relatedRecordObjName": "Contact"
  ]
},
  "productCode": "autoComp",
  "instanceKeys": [
    "AutoRoot",
    "AutoBundle1",
   "AutoComp"
  ],
  "attributes": {
    "CompBasePremium": "750"
},
  "productCode": "autoBundle",
  "instanceKeys": [
    "AutoRoot",
    "AutoBundle2"
  ],
  "attributes": {
    "avMake": "Audi",
    "avValue": "20000",
    "avYear": "2020",
    "AutoValueFactor": 5,
    "AutoAgeFactor": 6
  }
},
  "productCode": "autoDriver",
  "instanceKeys": [
   "AutoRoot",
    "AutoBundle2",
    "AutoDriver"
  ],
  "relatedRecords": [
      "relatedRecordId": "001xx000003GYiEAAW",
      "relatedRecordObjName": "Account"
      "relatedRecordId": "001xx000003GYiEAAV",
     "relatedRecordObjName": "Contact"
  ]
},
  "productCode": "autoCollision",
  "instanceKeys": [
    "AutoRoot",
    "AutoBundle2",
    "AutoCollision1"
```

## **Properties**

| Name                  | Туре                                    | Description   | Required or<br>Optional | Available<br>Version |
|-----------------------|---|---|-------------------------|----------------------|
| accountId             | String                                  | ID of the account associated with the quote that's being created.                                   | Required                | 63.0                 |
| additionalFields      | Map <string,<br>Object&gt;</string,<br> | Additional fields that are used to create insurance quote.  | Optional                | 63.0                 |
| configOptions         | Insurance Quote Config Options[]        | The JSON structure that includes the options for configuration.                                     | Optional                | 63.0                 |
| contextId             | String                                  | ID of the context that's used for creating the quote.   | Required                | 63.0                 |
| effectiveDate         | String                                  | Date that the quote is effective from.  | Required                | 63.0                 |
| expirationDate        | String                                  | Expiration date of the quote.   | Optional                | 63.0                 |
| opportunityId         | String                                  | ID of the opportunity associated with the quote.  | Optional                | 63.0                 |
| options               | Insurance Quote Options[]               | Insurance Quote Options.  | Optional                | 63.0                 |
| priceBookId           | String                                  | ID of the pricebook associated with the quote.  | Optional                | 63.0                 |
| pricingProcedure      | String                                  | Pricing Procedure for insurance quote.  | Optional                | 63.0                 |
| quoteInputs           | Insurance Quote<br>Input Node[]         | The JSON structure that contains user inputs for the products for which the quote is being created. | Required                | 63.0                 |
| quoteName             | String                                  | Name of the quote.  | Optional                | 63.0                 |
| ratingDate            | String                                  | Date of the rating quote.   | Optional                | 63.0                 |
| salesTransationTypeId | String                                  | ID of the sales transaction type.   | Optional                | 63.0                 |
| transactionType       | String                                  | Type of the transaction.  | Optional                | 63.0                 |

## **Product Rating Patch Input**

Input representation of product rating update details.

#### JSON example

```
{
           "contextId": "11jxx0000006i5gAAA",
           "productId": "01txx0000006i5gAAA",
           "ratingInputs": [{
               "instanceKeys": ["AutoRoot"],
               "productCode": "AUTOROOT",
               "attributes": {
                  "Deductible": 1000
          },
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                  "Mileage": 20000
          },
              "instanceKeys": ["AutoRoot", "Audi", "Tom"],
              "productCode": "DRIVER",
              "attributes": {
                  "DriverAge": 50,
                  "DriverAccident": 0
              },
              "targetRecords": ["003xx000004WkvEAAS"]
          }],
          "ratingOptions": {
              "pricingProcedure": "AutoRootEP"
          }
       }
```

#### **Properties**

| Name             | Туре                                    | Description  | Required or<br>Optional | Available<br>Version |
|------------------|---|--|-------------------------|----------------------|
| addedNodes       | Rating Input Node[]                     | List of added nodes.   | Optional                | 63.0                 |
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Map of additional fields that must be updated in the quote context.                                | Optional                | 63.0                 |
| contextId        | String                                  | Context ID.  | Required                | 63.0                 |
| deletedNodes     | Rating Input Node[]                     | List of deleted nodes.   | Optional                | 63.0                 |
| effectiveDate    | String                                  | Date used to find the active pricing procedure for pricing. The default value is the current date. | Optional                | 63.0                 |

| Name          | Туре                      | Description  | Required or<br>Optional | Available<br>Version |
|---------------|---------------------------|--|-------------------------|----------------------|
| ratingDate    | String                    | Date that's used to find the active pricing procedure. | Optional                | 63.0                 |
| ratingOptions | Rating Options<br>Input[] | Options for rating.                                    | Required                | 63.0                 |
| updatedNodes  | Rating Input Node[]       | List of updated nodes.                                 | Optional                | 63.0                 |

## **Product Rating Post Input**

Input representation of the product rating details.

```
{
           "contextId": "11jxx0000006i5gAAA",
           "productId": "01txx0000006i5gAAA",
           "ratingInputs": [{
               "instanceKeys": ["AutoRoot"],
               "productCode": "AUTOROOT",
               "attributes": {
                  "Deductible": 1000
          },
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                  "Mileage": 20000
          },
              "instanceKeys": ["AutoRoot", "Audi", "Tom"],
              "productCode": "DRIVER",
              "attributes": {
                  "DriverAge": 50,
                  "DriverAccident": 0
              "targetRecords": ["003xx000004WkvEAAS"]
          }],
          "ratingOptions": {
              "pricingProcedure": "AutoRootEP"
          }
       }
```

#### **Properties**

| Name                  | Туре                                    | Description  | Required or<br>Optional | Available<br>Version |
|-----------------------|---|--|-------------------------|----------------------|
| additionalFields      | Map <string,<br>Object&gt;</string,<br> | Map of additional fields that must be updated in the quote context.                                | Optional                | 63.0                 |
| effectiveDate         | String                                  | Date used to find the active pricing procedure for pricing. The default value is the current date. | Optional                | 63.0                 |
| productId             | String                                  | ID of the root product.  | Required                | 63.0                 |
| ratingDate            | String                                  | Date used to find the active pricing procedure.  | Optional                | 63.0                 |
| ratingInputs          | Rating Input Node[]                     | The input JSON that contains the attribute values of each context node.                            | Required                | 63.0                 |
| ratingOptions         | Rating Options<br>Input[]               | The options for rating.  | Required                | 63.0                 |
| salesTransationTypeId | String                                  | ID of the sales transaction type.  | Optional                | 63.0                 |
| transactionType       | String                                  | ID of the transaction type.  | Optional                | 63.0                 |

## Product Surcharge Bulk Post Input

Input representation of the details of the product surcharge records.

```
"records": [
        "name": "AutoVehicleTax",
       "surchargeId": "01cL0000000EMslOKL",
        "rootProductId": "01tDR000000EMslYAG",
        "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI",
        "effectiveFromDate": "2024-05-30T10:30:00",
        "effectiveToDate": "2024-11-01T10:30:00",
       "isProrationEligible": true,
        "isRefundEligible": true,
        "isActive": true,
        "ruleApiName": "autoVehicleTaxRule",
        "ruleCriteria": [
                "conditions": [
                        "contextTagName": "SalesTransactionItemAttribute",
                        "operator": "LessThan",
                        "conditionIndex": 1,
                        "attributeName": "Annual Milage",
                        "attributePicklistValueId": null,
```

```
"type": "Attribute",
                            "attributeId": "OtjDR0000000VGYAY",
                            "dataType": "Number",
                            "values": [
                                "50000"
                            ]
                        }
                    ],
                    "rootObjectId": "01tDR000000EMslYAG",
                    "productRelatedComponent": "",
                    "criteriaIndex": 1,
                    "sourceContextTagName": "ProductBasedOn",
                    "sourceOperator": "Equals",
                    "sourceDataType": "String",
                    "sourceValues": [
                        "11BDR00000000T72AI"
                },
                    "conditions": [
                        {
                            "contextTagName": "SalesTransactionItemAttribute",
                            "operator": "LessThan",
                            "conditionIndex": 1,
                            "attributeName": "Comprehensive Deductible",
                            "type": "Attribute",
                            "attributePicklistValueId": null,
                            "attributeId": "OtjDR0000000UaYAI",
                            "dataType": "Number",
                            "values": [
                                "$5000"
                        }
                    "rootObjectId": "01tDR000000EMslYAG",
                    "productRelatedComponent": "",
                    "criteriaIndex": 2,
                    "sourceContextTagName": "Product",
                    "sourceOperator": "Equals",
                    "sourceDataType": "String",
                    "sourceValues": [
                        "01tDR000000EMsoYAG"
               }
           ]
       }
   ]
}
```

#### **Properties**

| Name    | Туре                              | Description                     | Required or<br>Optional | Available<br>Version |
|---------|-----------------------------------|---------------------------------|-------------------------|----------------------|
| records | Product Surcharge<br>Post Input[] | List of the product surcharges. | Required                | 63.0                 |

## **Product Surcharge Patch Input**

Input representation for product surcharge patch request.

```
{
      "name": "AutoVehicleTax",
      "effectiveFromDate": "2024-05-30T10:30:00",
      "effectiveToDate": "2024-11-01T10:30:00",
      "isProrationEligible": true,
      "isRefundEligible": true,
      "isActive": true,
     "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI", // "Auto Gold/Auto Vehicle"
      "ruleDefinition": [ // ruleDefinition will be replaced as a whole. Updating only
one condition is not supported
      "conditions": [
      "contextTagName": "SalesTransactionItemAttribute",
      "operator": "LessThan",
      "conditionIndex": 1,
      "attributeName": "Annual Milage",
      "attributePicklistValueId": null,
      "type": "Attribute",
      "attributeId": "OtjDR0000000VGYAY",
      "dataType": "Number",
       "values": [
      "50000"
      "rootObjectId": "01tDR000000EMslYAG", // Auto Gold.
      "productRelatedComponent" : "",
      "criteriaIndex": 1,
      "sourceContextTagName": "ProductBasedOn",
       "sourceOperator": "Equals",
       "sourceDataType": "String",
       "sourceValues": [
      "11BDR0000000T72AI" // Auto Vehicle.
      },
      "conditions": [
```

```
"contextTagName": "SalesTransactionItemAttribute",
"operator": "LessThan",
"conditionIndex": 1,
"attributeName": "Comprehensive Deductible",
"type": "Attribute",
"attributePicklistValueId": null,
"attributeId": "OtjDR0000000UaYAI",
"dataType": "Number",
"values": [
"$5000"
],
"rootObjectId": "01tDR000000EMslYAG", // Auto Bundle
"productRelatedComponent" : "",
"criteriaIndex": 2,
"sourceContextTagName": "Product",
"sourceOperator": "Equals",
"sourceDataType": "String",
"sourceValues": [
"01tDR000000EMsoYAG" // Comprehensive Product.
}
]
}
```

#### **Properties**

| Name               | Туре    | Description   | Required or<br>Optional | Available<br>Version |
|--------------------|---------|---|-------------------------|----------------------|
| effectiveFromDate  | String  | Effective from date of the product surcharge.   | Optional                | 63.0                 |
| effectiveToDate    | String  | Effective to date of the product surcharge.   | Optional                | 63.0                 |
| isActive           | Boolean | Indicates whether the product surcharge is active (true) or not (false). Currently, only active product surcharges are supported. | Optional                | 63.0                 |
| isProrationAllowed | Boolean | Indicates whether the product surcharge is allowed for proration (true) or not (false).   | Optional                | 63.0                 |
| isRefundAllowed    | Boolean | Indicates whether the product surcharge is allowed for refund (true) or not (false).  | Optional                | 63.0                 |
| name               | String  | Name of the product surcharge.  | Optional                | 63.0                 |
| productPath        | String  | A path containing the product IDs that roll up to the parent product.   | Optional                | 63.0                 |
|                    |         |   |                         |                      |

| Name             | Туре     | Description  | Required or<br>Optional | Available<br>Version |
|------------------|----------|--|-------------------------|----------------------|
| poldfelæfójvætic | 1 String | Product related component associated with the product surcharge.   | Optional                | 63.0                 |
| ruleApiName      | String   | Rule API name associated with product surcharge. You can set the ruleApiName with the POST or PATCH method. Once set, this parameter can't be changed. If you set the ruleApiName in the request body, you must also set the ruleCriteria. | Optional                | 63.0                 |
| ruleCriteria     |          | Rule criteria for the dynamic rule.  | Optional                | 63.0                 |

## **Product Surcharge Post Input**

Input representation of product surcharge details.

```
{
            "name": "AutoVehicleTax",
            "surchargeId": "01cL0000000EMslOKL",
            "rootProductId": "01tDR000000EMslYAG",
            "productPath": "01tDR000000EMslYAG/11BDR0000000T72AI",
            "effectiveFromDate": "2024-05-30T10:30:00",
            "effectiveToDate": "2024-11-01T10:30:00",
            "isProrationEligible": true,
            "isRefundEligible": true,
            "isActive": true,
            "ruleApiName": "autoVehicleTaxRule",
            "ruleCriteria": [
                    "conditions": [
                            "contextTagName": "SalesTransactionItemAttribute",
                            "operator": "LessThan",
                            "conditionIndex": 1,
                            "attributeName": "Annual Milage",
                            "attributePicklistValueId": null,
                            "type": "Attribute",
                            "attributeId": "OtjDR0000000VGYAY",
                            "dataType": "Number",
                            "values": [
                                "50000"
                        }
                    "rootObjectId": "01tDR000000EMslYAG",
                    "productRelatedComponent": "",
                    "criteriaIndex": 1,
                    "sourceContextTagName": "ProductBasedOn",
                    "sourceOperator": "Equals",
```

## **Properties**

| Name                 | Туре    | Description  | Required or<br>Optional | Available<br>Version |
|----------------------|---------|--|-------------------------|----------------------|
| effectiveFramDate    | String  | Effective from date of the product surcharge.  | Optional                | 63.0                 |
| effectiveToDate      | String  | Effective to date of the product surcharge.  | Optional                | 63.0                 |
| isActive             | Boolean | Indicates whether the product surcharge is active (true) or not (false). Currently, only active product surcharges are supported | Optional                | 63.0                 |
| isProrationAllowed   | Boolean | Indicates whether the product surcharge is allowed for proration (true) or not (false).  | Optional                | 63.0                 |
| isRefundAllowed      | Boolean | Indicates whether the product surcharge is allowed for refund (true) or not (false).   | Optional                | 63.0                 |
| name                 | String  | Name of the product surcharge.   | Required                | 63.0                 |
| productPath          | String  | A path containing the product IDs that roll up to the parent product.  | Required                | 63.0                 |
| poldRelatelbiporetId | String  | ID of the product related component associated with the product surcharge.   | Optional                | 63.0                 |
| rootProductId        | String  | ID of the root product associated with the product surcharge.  | Required                | 63.0                 |
| ruleApiName          | String  | Rule API name associated with product surcharge.   | Optional                | 63.0                 |
| ruleCriteria         |         | Rule criteria of the dynamic rule for the product surcharge.   | Optional                | 63.0                 |
| surchargeId          | String  | ID of the surcharge associated with the product surcharge.   | Required                | 63.0                 |

# Rating Input Node

Input representation of details of context node.

## JSON example

```
ratingInputs": [{
               "instanceKeys": ["AutoRoot"],
               "productCode": "AUTOROOT",
               "attributes": {
                  "Deductible": 1000
          },
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                  "Mileage": 20000
          },
              "instanceKeys": ["AutoRoot", "Audi", "Tom"],
              "productCode": "DRIVER",
              "attributes": {
                  "DriverAge": 50,
                  "DriverAccident": 0
              "targetRecords": ["003xx000004WkvEAAS"]
          } ]
```

#### **Properties**

| Name             | Туре                                    | Description   | Required or<br>Optional | Available<br>Version |
|------------------|---|---|-------------------------|----------------------|
| additionalFields | Map <string,<br>Object&gt;</string,<br> | Map of additional fields that must be updated in the quote context. | Optional                | 63.0                 |
| attributes       | Map <string,<br>Object&gt;</string,<br> | Map of attributes key-value pairs that's used to determine pricing. | Optional                | 63.0                 |
| instanceKeys     | String[]                                | List of instance keys for context path.                             | Optional                | 63.0                 |
| productCode      | String                                  | Unique code to identify a product.                                  | Optional                | 63.0                 |
| targetRecords    | String[]                                | List of target records.   | Optional                | 63.0                 |

## **Rating Options Input**

Input representation details of rating service options.

```
ratingOptions": {
          "pricingProcedure": "AutoRootEP"
}
```

#### **Properties**

| Name                 | Туре    | Description                                       | Required or<br>Optional | Available<br>Version |
|----------------------|---------|---|-------------------------|----------------------|
| eeuteOnfiguatioRules | Boolean | Indicates whether to execute configuration rules. | Optional                | 63.0                 |
| executePricing       | Boolean | Indicates whether to execute pricing.             | Optional                | 63.0                 |
| pricingProcedure     | String  | Name of the associated pricing procedure.         | Optional                | 63.0                 |

## Responses

Learn more about the available response bodies of Insurance Quoting APIs.

#### Get Quote

Output representation of the details of the get quote details.

#### Insurance Config Message

Output representation of configurator messages.

#### Insurance Invoke Underwriting Rule

Output representation for invoke underwriting rule response.

#### Insurance Quote

Output representation of the details of the insurance quote.

### Insurance Underwriting Rule Result

Underwriting rule evaluation result.

#### **Product Rating**

Output representation details of the product rating.

#### Product Surcharge List

Output Representation for List of ProductSurcharge

#### **Product Surcharge Patch**

Output representation of product surcharge update.

#### Error Detail

Output representation of the error details.

### Get Quote

Output representation of the details of the get quote details.

#### JSON example

This example shows a sample success response.

```
{
   "contextId": "fa917d24acfaa40c14943d7009f096b2952c974a6e940d1302c465cd3abaee3d",
   "errors": [],
   "insuranceContext": {
```

```
"SalesTransaction": [
        "Status": "Draft",
        "Account": null,
        "BillingCity": null,
        "Subtotal": 1350,
        "businessObjectType": "Ouote",
        "SalesTransactionName": "Multi Auto",
        "TotalAmount": 1350,
        "ShippingStreet": null,
        "SalesTransactionItem": [
            {
                "ProrationPolicy": "Omuxx00000004sAAA",
                "ProductName": "Medical Payments",
                "ProductCode": "STA-3",
                "ProductSellingModel": "0jPxx00000004sEAA",
                "SpecificationType": "Coverage",
                "TaxTreatment": "1ttxx00000004rAAA",
                "SalesTransactionItemParent": "0Q0xx0000004CE1CAM",
                "Quantity": 1,
                "Product": "01txx0000006i7KAAQ",
                "businessObjectType": "QuoteLineItem",
                "PricebookEntry": "01uxx0000008ybrAAA",
                "PricingTermCount": 1,
                "StartDate": "2023-10-19T00:00:00Z",
                "NetUnitPrice": 750,
                "UnitPrice": 750,
                "id": "0QLxx0000004CIpGAM"
            },
                "ProrationPolicy": null,
                "ProductName": "Collision",
                "ProductCode": "STA-2",
                "ProductSellingModel": "0jPxx00000004tEAA",
                "SpecificationType": "Coverage",
                "TaxTreatment": "1ttxx00000004rAAA",
                "SalesTransactionItemParent": "0Q0xx0000004CE1CAM",
                "Quantity": 1,
                "Product": "01txx0000006i7JAAQ",
                "businessObjectType": "QuoteLineItem",
                "PricebookEntry": "01uxx0000008ybsAAA",
                "PricingTermCount": 1,
                "StartDate": null,
                "NetUnitPrice": 500,
                "UnitPrice": 500,
                "id": "0QLxx0000004CIqGAM"
            }
        "BillingCountry": null,
        "BillingStreet": null,
        "Pricebook": "01sxx0000005pyfAAA",
        "Opportunity": null,
        "ShippingPostalCode": null,
        "SalesTransactionSource": "0Q0xx0000004CE1CAM",
```

```
"ShippingCountry": null,
    "ShippingCity": null,
    "ShippingState": null,
    "BillingPostalCode": null,
    "id": "0Q0xx0000004CE1CAM",
    "Contract": null,
    "BillingState": null
}
```

| Property Name    | Туре                              | Description  | Filter Group and<br>Version | Available Version |
|------------------|-----------------------------------|--|-----------------------------|-------------------|
| contextId        | String                            | ID of the insurance context.   | Small, 63.0                 | 63.0              |
| errors           | Error Response                    | List of errors encountered during the processing of the API request. | Small, 63.0                 | 63.0              |
| insuranceContext | Map <string, object=""></string,> | List of insurance context details.                                   | Small, 63.0                 | 63.0              |

## **Insurance Config Message**

Output representation of configurator messages.

| Property Name | Туре   | Description                           | Filter Group and<br>Version | Available Version |
|---------------|--------|---------------------------------------|-----------------------------|-------------------|
| message       | String | Insurance quote configurator message. | Small, 63.0                 | 63.0              |
| type          | String | Type of message.                      | Small, 63.0                 | 63.0              |

## Insurance Invoke Underwriting Rule

Output representation for invoke underwriting rule response.

#### JSON example

This example shows a sample success response.

```
"isSuccess": false
},
{
    "ruleApiName": "CheckVehicleValueRule",
    "isSuccess": true
}
```

| Property Name       | Туре  | Description  | Filter Group and<br>Version | Available Version |
|---------------------|---|--|-----------------------------|-------------------|
| errors              | Error Response                                    | List of errors encountered during the processing of the API request.   | Small, 63.0                 | 63.0              |
| evaluationCriteria  | String  | Evaluation criteria expression.  | Small, 63.0                 | 63.0              |
| fromStage           | String  | The from stage.  | Small, 63.0                 | 63.0              |
| isSuccess           | Boolean   | Indicates whether the API request is successful (true) or not (false). | Small, 63.0                 | 63.0              |
| objectId            | String  | ID of the quote or insurance policy.                                   | Small, 63.0                 | 63.0              |
| objectName          | String  | Name of the object (Quote or Insurance Policy).                        | Small, 63.0                 | 63.0              |
| ruleResult          | Insurance<br>Underwriting Rule<br>Result Output[] | List of underwriting rule results.                                     | Small, 63.0                 | 63.0              |
| stageTransitionName | String  | ID of the stage transition.  | Small, 63.0                 | 63.0              |
| saglasiouwingalaiou | d String  | ID of the underwriting rule evaluation.                                | Small, 63.0                 | 63.0              |
| toStage             | String  | The to stage.  | Small, 63.0                 | 63.0              |

## Insurance Quote

Output representation of the details of the insurance quote.

```
{
   "quoteId": "0Q0xx0000004E2mCAE",
   "contextId": "98977d60d58a614485280fe430afded87290baa9a6ad6bfec889df75ef11008e"
   "errors": [],
   "success": true
}
```

| Property Name  | Туре                          | Description                                    | Filter Group and<br>Version | Available Version |
|----------------|-------------------------------|--|-----------------------------|-------------------|
| configMessages | Insurance Config<br>Message[] | List of insurance quote configurator messages. | Small, 63.0                 | 63.0              |

| Property Name | Туре                                    | Description  | Filter Group and<br>Version | Available Version |
|---------------|---|--|-----------------------------|-------------------|
| contextId     | String                                  | ID of the context.   | Small, 63.0                 | 63.0              |
| errors        | Error Response                          | List of errors encountered during the processing of the API request.   | Small, 63.0                 | 63.0              |
| quoteDetails  | Map <string,<br>Object&gt;</string,<br> | Details of the insurance quote.  | Small, 63.0                 | 63.0              |
| quoteId       | String                                  | ID of the quote.   | Small, 63.0                 | 63.0              |
| success       | Boolean                                 | Indicates whether the API request is successful (true) or not (false). | Small, 63.0                 | 63.0              |

## Insurance Underwriting Rule Result

Underwriting rule evaluation result.

| Property Name | Туре    | Description  | Filter Group and<br>Version | Available Version |
|---------------|---------|--|-----------------------------|-------------------|
| isSuccess     | Boolean | Indicates whether the API request is successful (true) or not (false). | Small, 63.0                 | 63.0              |
| ruleApiName   | String  | API name of the dynamic rule.  | Small, 63.0                 | 63.0              |

## **Product Rating**

Output representation details of the product rating.

### JSON example

This example shows a sample success response.

```
{
            "contextId": "11jxx0000006i5gAAA",
            "addedNodes": [{
                "instanceKeys": ["AutoRoot", "BMW"],
                "productCode": "AUTO",
                "attributes": {
                    "Mileage": 20000
            }],
           "updatedNodes": [{
              "instanceKeys": ["AutoRoot", "Audi"],
              "productCode": "AUTO",
              "attributes": {
                 "Mileage": 21000
            }],
           "deletedNodes": [{
              "instanceKeys": ["AutoRoot", "Audi", "Tom"]
```

```
}],
"ratingOptions": {
    "pricingProcedure": "AutoRootEP"
}
```

| Property Name  | Туре                                    | Description  | Filter Group and<br>Version | Available Version |
|----------------|---|--|-----------------------------|-------------------|
| configMessages | Insurance Config<br>Message Output[]    | List of configurator messages.                                       | Small, 63.0                 | 63.0              |
| contextId      | String                                  | ID of the context.   | Small, 63.0                 | 63.0              |
| errors         | Error Response                          | List of errors encountered during the processing of the API request. | Small, 63.0                 | 63.0              |
| pricingResult  | Map <string,<br>Object&gt;</string,<br> | The pricing result.  | Small, 63.0                 | 63.0              |

## **Product Surcharge List**

Output Representation for List of ProductSurcharge

| Property Name | Туре   | Description  | Filter Group and<br>Version | Available Version |
|---------------|--|--|-----------------------------|-------------------|
| errors        | Map <string,<br>EnoDetOutpuRepesation&gt;&gt;&gt;</string,<br> | List of errors encountered during the processing of the API request.   | Big, 63.0                   | 63.0              |
| isSuccess     | Boolean  | Indicates whether the API request is successful (true) or not (false). | Big, 63.0                   | 63.0              |
| records       | String[]   | Product surcharge records that are created.                            | Big, 63.0                   | 63.0              |

## **Product Surcharge Patch**

Output representation of product surcharge update.

## JSON example

This request shows a sample success response.

```
{
"errors":[]
"isSuccess":true
"productSurchargeId":"1Xrxx00000003F"
}
```

| Property Name      | Туре                  | Description  | Filter Group and<br>Version | Available Version |
|--------------------|-----------------------|--|-----------------------------|-------------------|
| errors             | Error Detail Output[] | List of errors encountered during the processing of the API request.   | Big, 63.0                   | 63.0              |
| isSuccess          | Boolean               | Indicates whether the API request is successful (true) or not (false). | Big, 63.0                   | 63.0              |
| productSurchargeId | String                | ID of the product surcharge.   | Big, 63.0                   | 63.0              |

## **Error Detail**

Output representation of the error details.

| Property Name | Туре   | Description                                   | Filter Group and<br>Version | Available Version |
|---------------|--------|---|-----------------------------|-------------------|
| code          | String | Error code.                                   | Big, 63.0                   | 63.0              |
| message       | String | Message stating the reason for error, if any. | Big, 63.0                   | 63.0              |

# Insurance Quoting Standard Invocable Actions

Learn more about the standard invocable actions available with Insurance Quoting.

### Create Insurance Quote Action

Create an Insurance quote by using a context ID or a set of user inputs that represent quote details.

#### Get Insurance Quote Details Action

Get the details of an insurance quote.

#### Reprice Insurance Product Action

Recalculate the price of Insurance products based on user inputs.

## Create Insurance Quote Action

Create an Insurance quote by using a context ID or a set of user inputs that represent quote details.

This action is available in API version 63.0 and later.

## Supported REST HTTP Methods

#### URI

/services/data/v63.0/actions/standard/createInsuranceQuote

#### **Formats**

**JSON** 

#### **HTTP Methods**

GET, POST

Insurance Quoting Create Insurance Quote Action

## Authentication

Bearer Token

# Inputs

| Input                   | Details  |
|-------------------------|--|
| quoteName               | Туре   |
|                         | String   |
|                         | Description The page of the quete being greated                                |
|                         | The name of the quote being created.   |
| accountId               | Туре   |
|                         | String   |
|                         | Description  |
|                         | The ID of the account associated with the quote being created.                 |
| effectiveDate           | Туре   |
|                         | Date   |
|                         | Description  |
|                         | The date that the quote becomes effective.                                     |
| opportunityId           | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The ID of the opportunity associated with the quote.                 |
| contextId               | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The context ID used to issue the quote.                              |
| quoteInputs             | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The set of user inputs on products that represent the quote details. |
| quoteOptions            | Туре   |
|                         | Apex Type  |
|                         | Description  |
|                         | Optional. The options available when creating the quote.                       |
| pricingProcedureApiName | Туре   |
| _                       | String   |
|                         |  |

Insurance Quoting Create Insurance Quote Action

| Input            | Details   |
|------------------|---|
|                  | Description   |
|                  | Optional. The DeveloperName of the pricing procedure used to price the product.   |
| pricebookId      | Туре  |
|                  | String  |
|                  | Description   |
|                  | Optional. The ID of the pricebook associated with the quote.                      |
| expirationDate   | Туре  |
|                  | Date  |
|                  | Description   |
|                  | Optional. The expiration date of the quote.                                       |
| ratingDate       | Туре  |
|                  | Date  |
|                  | Description   |
|                  | Optional. The date to use to find the active pricing procedure.                   |
| additionalFields | Туре  |
|                  | String  |
|                  | Description   |
|                  | Optional. The map of additional fields that must be updated in the quote context. |

## Example

### **Sample Request**

# Get Insurance Quote Details Action

Get the details of an insurance quote.

This action is available in API version 63.0 and later.

## Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/getInsuranceQuoteDetails

### **Formats**

**JSON** 

#### **HTTP Methods**

GET, POST

#### Authentication

Bearer Token

## Inputs

| Input   | Details  |
|---------|--|
| quoteId | <b>Type</b> String   |
|         | <b>Description</b> The ID of the insurance quote to get the details for.   |
| filters | <b>Type</b> String   |
|         | <b>Description</b> Optional. The filters used to filter the insurance quote or line items associated with the insurance quote. |

## Example

## **Sample Request**

]

# Reprice Insurance Product Action

Recalculate the price of Insurance products based on user inputs.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/repriceInsuranceProduct

**Formats** 

**JSON** 

**HTTP Methods** 

GET, POST

Authentication

Bearer Token

## Inputs

| Input                   | Details  |
|-------------------------|--|
| contextId               | Туре   |
|                         | String   |
|                         | Description  |
|                         | The context ID of the Insurance quote.   |
| pricingProcedureApiName | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The developer name of the pricing procedure used to price the product. |
| addedNodes              | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The set of added product instances details.                            |
| updatedNodes            | Туре   |
|                         | String   |
|                         | Description  |
|                         | Optional. The set of updated product instances details.                          |

| Input                     | Details   |
|---------------------------|---|
| deletedNodes              | <b>Type</b> String  |
|                           | <b>Description</b> Optional. The set of deleted product instances details.  |
| effectiveDate             | <b>Type</b> Date  |
|                           | <b>Description</b> Optional. The date that the quote becomes effective.   |
| ratingDate                | <b>Type</b> Date  |
|                           | <b>Description</b> Optional. The date to use to find the active pricing procedure.                                |
| additionalFields          | <b>Type</b> String  |
|                           | <b>Description</b> Optional. The map of additional fields that must be updated in the insurance quote context.    |
| executeConfigurationRules | <b>Type</b> Boolean   |
|                           | <b>Description</b> Optional. Indicates whether to execute configuration rules or not. The default value is false. |

# Example

## Sample Request

# **CHAPTER 4** Insurance Policy Administration

# In this chapter ...

- Insurance Policy Business APIs
- Insurance Policy Standard Invocable Actions
- Insurance Policy Administration Metadata API Types

Use the Insurance Policy developer resources to manage insurance policies comprehensively, for different transaction types, such as issuance, endorsement, renewal, and cancellation. Each transaction type creates an InsurancePolicyTransaction record.

# EDITIONS

Available in: Lightning Experience

Available in: **Enterprise**, **Unlimited**, and **Developer** Editions

# Insurance Policy Business APIs

Manage policy transactions such as issuance, endorsement, renewal, and cancellation. Calculate term taxes based on transaction types and policy durations.

This table lists the available Insurance Policy Administration resources.

| Resource   | Description  |
|--|--|
| /connect/insurance/policies/ <i>policyId</i> /cancel(POST)               | Cancel an insurance policy version. The API takes the effective date of cancellation from the input JSON.  |
| /connect/insurance/policies/ <i>policyId</i> /endorse(POST)              | Endorse the latest version of the insurance policy based on the context ID and effective date.   |
| /connect/insurance/policies/ <i>policyId</i> ?_qs=contextOnly=true (GET) | Get the ID of the context and the insurance policy details. This includes related assets, participants, and coverages. Use query parameters to request additional information. |
| /connect/insurance/policies(POST)  | Use the context ID provided in the input JSON to generate a new insurance policy.  |
| /connect/insurance/policies/ <i>policyId</i> /renew(POST)                | Use the context ID of an existing policy to renew a policy. Modify the renewal date and also add optional fields and additional information in the input JSON.                 |

### Resources

Learn more about the available Insurance Policy API resources.

### Requests

Learn more about the available Insurance Policy requests.

#### Responses

Learn more about the available response bodies of Insurance Policy APIs.

# Resources

Learn more about the available Insurance Policy API resources.

### Cancel Insurance Policy (POST)

Cancel an insurance policy version. The API takes the effective date of cancellation from the input JSON. You can advance the cancellation date within the policy term, but you can't postpone the cancellation.

### Endorse Insurance Policy (POST)

Endorse the latest version of the insurance policy based on the context ID and effective date. You can also include other optional fields and additional details in the input JSON.

#### Insurance Policy Details (GET)

Get the context ID and the insurance policy details. This includes related assets, participants, and coverages. Use query parameters to request additional information.

#### Issue Insurance Policy (POST)

Use the context ID provided in the input JSON to generate a new insurance policy.

#### Renew Insurance Policy (POST)

Use the context ID of an existing policy to renew a policy. Modify the renewal date and also add optional fields and additional information in the input JSON.

# Cancel Insurance Policy (POST)

Cancel an insurance policy version. The API takes the effective date of cancellation from the input JSON. You can advance the cancellation date within the policy term, but you can't postpone the cancellation.

#### Resource

```
/connect/insurance/policies/policyId/cancel
```

#### Resource example

 $\label{local_policies} https://\textit{yourInstance}. sales force.com/services/data/v63.0/connect/insurance/policies/\textit{OYTXX000000006TCAQ}/cancel$ 

### **Available version**

63.0

## **HTTP** methods

**POST** 

# **Request body for POST**

```
"effectiveDate": "2024-09-08",
  "transactionRecord":{
        "name" : "Cancel Transaction"
}
```

| Name              | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|-------------------|--------|--|-------------------------|----------------------|
| effectiveDate     | String | Date on which the cancellation of the policy goes into effect. | Required                | 63.0                 |
| transactionRecord | •      | The JSON structure that overrides the transaction information. | Optional                | 63.0                 |

### **Response body for POST**

Cancel Policy

# **Endorse Insurance Policy (POST)**

Endorse the latest version of the insurance policy based on the context ID and effective date. You can also include other optional fields and additional details in the input JSON.

#### Resource

```
/connect/insurance/policies/policyId/endorse
```

### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/policies/0YTxx0000000WHGAY/endorse

#### **Available version**

63.0

### **HTTP** methods

**POST** 

# **Request body for POST**

```
insurancePolicy":{
      "policyName": "p2_endorse_name",
      "policyNumber": "p2 endorse number",
      "effectiveDate": "2024-01-01"
   },
   "transaction":{
      "name": "New Endorsement"
   },
"additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c": "2024-11-30",
                  "DateTime c":"2024-12-31T01:34:00.0002",
```

```
"Email__c":"testuser@sf.com"
}

}

{
    "additionalFieldsMapValue":{
        "instanceKey":"autoDriver",
        "fields":{
            "TextEncr__c":"233345675676",
            "Url__c":"https://thisistest.com",
            "Time__c":"12:05:00.0002"
}

}

}

}
```

| Name              | Туре                                 | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|--------------------------------------|---|-------------------------|----------------------|
| additionalFields  | Additional Fields Map Value[]        | The JSON structure that's used to add custom or standard fields to the InsurancePolicy, InsurancePolicyAsset, InsurancePolicyCoverage, and InsurancePolicyParticipant objects. The values for additionalFields take precedence over the context or the insurancePolicy JSON. This is applicable only for the endorsed policy version. Address and Geolocation field types are not supported as additional fields. | Optional                | 63.0                 |
| contextId         | String                               | Context ID of the quote that's used for endorsement.  | Required                | 63.0                 |
| effectiveDate     | String                               | Date that the endorsed policy version is effective from.  | Required                | 63.0                 |
| insurancePolicy   | Insurance Policy<br>Input[]          | The JSON structure that overrides the name and policy number of the endorsed policy version.  | Optional                | 63.0                 |
| transactionRecord | Insurance Policy Transaction Input[] | The JSON structure that overrides the transaction information.  | Optional                | 63.0                 |

# **Response body for POST**

Policy

# Insurance Policy Details (GET)

Get the context ID and the insurance policy details. This includes related assets, participants, and coverages. Use query parameters to request additional information.

#### Resource

/connect/insurance/policies/policyId? qs=contextOnly=true

/connect/insurance/policies/policyId? qs=expand[attributes]=true

/connect/insurance/policies/policyId? qs=expand[attributes]=true&expand[surcharges]=true

/connect/insurance/policies/**policyId**? qs=expand[additionalFields][fieldSet][\$in]={fieldSetIds}

/connect/insurance/policies/**policyId**? qs=expand[additionalFields][fieldSet][\$eq]={fieldSetId}

/connect/insurance/policies/policyId? qs=expand[additionalFields] [fieldSet] [\$eq]={fieldSetId}; contextOnly=true

 $/connect/insurance/policies/\textit{policyId}? \\ qs=expand[additionalFields][fieldSet][$eq]={fieldSetId}; \\ expand[attributes]=true \\ fieldSetId[$eq]={fieldSetId}; \\ expand[attributes]={fieldSetId}; \\ expand[attributes]=$ 

/carrect/insurance/policies/**policyto?** cp-expand[attitionalFields] [fieldSet] [\$eq]=(fieldSetId); expand[attributes]=tne&expand[surcharges]=tne

### Resource example

### **Available version**

63.0

### **HTTP** methods

**GET** 

## Request parameters for GET

| Parameter<br>Name        | Туре                                | Description                        | Required or<br>Optional | Available<br>Version |
|--------------------------|-------------------------------------|------------------------------------|-------------------------|----------------------|
| correctDynamicParameters | Map <string,string></string,string> | Map of connect dynamic parameters. | Optional                | 63.0                 |

### **Response body for GET**

**Get Policy** 

# Issue Insurance Policy (POST)

Use the context ID provided in the input JSON to generate a new insurance policy.

#### Resource

```
/connect/insurance/policies
```

### Resource example

```
https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/policies
```

#### **Available version**

63.0

#### **HTTP** methods

POST

### **Request body for POST**

```
"contextId": "3561319f267fd53380bc38c049a01c8089876e833a321860766d35a9c40b67df",
    "insurancePolicy": {
        "policyName": "Mr. Bret Lees Policy",
        "policyNumber": "Policy-Bret-OneYear",
        "effectiveFromDate": "2024-01-01",
       "effectiveToDate": "2024-10-31"
   },
    "transaction": {
        "name": <transcation name>
   },
"additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c": "2024-11-30",
                  "DateTime__c":"2024-12-31T01:34:00.000Z",
                  "Email c":"testuser@sf.com"
         }
  {
           "additionalFieldsMapValue":{
             "instanceKey": "autoDriver",
              "fields":{
                 "TextEncr c":"233345675676",
```

| Name              | Туре                                    | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|---|---|-------------------------|----------------------|
| additionalFields  | Additional Fields Map Value[]           | The JSON structure that's used to add custom or standard fields to the InsurancePolicy, InsurancePolicyAsset, InsurancePolicyCoverage, and InsurancePolicyParticipant objects. The values for additionalFields take precedence over the context or the insurancePolicy JSON. Address and Geolocation field types are not supported as additional fields. Add the SourceQuoteld standard field to the additionalFields option when the context ID in the input JSON for the Issue Insurance Policy API is generated by the Create Insurance Quote API. | Optional                | 63.0                 |
| contextId         | String                                  | Context ID of the quote that's used to create the policy.   | Required                | 61.0                 |
| insurancePolicy   | Insurance Policy<br>Input[]             | The JSON structure that's used to create the policy. It contains fields and values from the Insurance Policy object.  | Optional                | 61.0                 |
| transactionRecord | Insurance Policy<br>Transaction Input[] | The JSON structure that's used to override transaction information.   | Optional                | 62.0                 |

# **Response body for POST**

Policy

# Renew Insurance Policy (POST)

Use the context ID of an existing policy to renew a policy. Modify the renewal date and also add optional fields and additional information in the input JSON.

### Resource

/connect/insurance/policies/policyId/renew

### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/policies/OYTXX0000000WHCAY/renew

#### **Available version**

63.0

### **HTTP** methods

**POST** 

#### **Request body for POST**

```
"contextId": "54920265842e1b61496c38b7e2202f6f0aff8123ad2f19fe17ac68f7fc1c60b3",
"insurancePolicy": {
  "policyName": "Demo Test Policy 9",
  "policyNumber": "test renew policy",
  "effectiveFromDate": "2025-03-15",
  "effectiveToDate": "2026-03-15"
},
"transactionRecord":{
  "name": "Renew Payment"
"additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c":"2024-11-30",
                  "DateTime c":"2024-12-31T01:34:00.0002",
                  "Email c":"testuser@sf.com"
            }
         }
  {
           "additionalFieldsMapValue":{
             "instanceKey": "autoDriver",
              "fields":{
                 "TextEncr c":"233345675676",
                 "Url c": "https://thisistest.com",
                  "Time c":"12:05:00.000Z"
        }
    }
     ]
  }
```

| Name              | Туре                                 | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|--------------------------------------|---|-------------------------|----------------------|
| additionalFields  | Additional Fields Map Value[]        | The JSON structure that's used to add custom or standard fields to the InsurancePolicy, InsurancePolicyAsset, InsurancePolicyCoverage, and InsurancePolicyParticipant objects. The values for additionalFields take precedence over the context or the insurancePolicy JSON. This is applicable only for the endorsed policy version. Address and Geolocation field types are not supported as additional fields. | Optional                | 63.0                 |
| contextId         | String                               | Context ID of the quote that's used to renew the policy.  | Required                | 63.0                 |
| insurancePolicy   | Insurance Policy Input[]             | The JSON structure that's used to renew the policy. It contains fields and values from the Insurance Policy object.   | Optional                | 63.0                 |
| transactionRecord | Insurance Policy Transaction Input[] | The JSON structure that's used to override the transaction information.   | Optional                | 63.0                 |

# **Response body for POST**

Policy

# Requests

Learn more about the available Insurance Policy requests.

### Additional Fields Map Value

AdditionalFieldsMapValue wrapper object for use as child wrapper of AdditionalFieldsMap.

# **Cancel Policy Input**

Input Representation of cancel policy details.

# **Endorse Policy Input**

Input Representation of endorse policy details.

# Insurance Policy Input

Input representation of insurance policy details.

### Insurance Policy Transaction Input

Input representation of the insurance policy transaction details.

# Issue Policy Input

Input representation of details of the issue policy.

# Additional Fields Map Value

AdditionalFieldsMapValue wrapper object for use as child wrapper of AdditionalFieldsMap.

### JSON example

```
additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c":"2024-11-30",
                  "DateTime__c":"2024-12-31T01:34:00.0002",
                  "Email c":"testuser@sf.com"
            }
           "additionalFieldsMapValue":{
             "instanceKey": "autoDriver",
              "fields":{
                 "TextEncr c":"233345675676",
                 "Url c": "https://thisistest.com",
                  "Time c":"12:05:00.000Z"
     }
```

# **Properties**

| Name                 | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|----------------------|--------|--|-------------------------|----------------------|
| adition FieldMpValue | Object | The JSON map that contains the fields to be updated. | Required                | 63.0                 |

# **Cancel Policy Input**

Input Representation of cancel policy details.

```
{
  "effectiveDate": "2024-09-08",
  "transactionRecord":{
      "name" : "Cancel Transaction"
  }
}
```

| Name              | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|-------------------|--------|--|-------------------------|----------------------|
| effectiveDate     | String | Date on which the cancellation of the policy goes into effect. | Required                | 63.0                 |
| transactionRecord | •      | The JSON structure that overrides the transaction information. | Optional                | 63.0                 |

# **Endorse Policy Input**

Input Representation of endorse policy details.

```
insurancePolicy":{
      "policyName": "p2 endorse name",
      "policyNumber": "p2 endorse number",
      "effectiveDate": "2024-01-01"
   },
   "transaction":{
      "name": "New Endorsement"
"additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c": 2024-11-30",
                  "DateTime c":"2024-12-31T01:34:00.000Z",
                  "Email c":"testuser@sf.com"
            }
         }
           "additionalFieldsMapValue":{
             "instanceKey": "autoDriver",
              "fields":{
                 "TextEncr__c":"233345675676",
                 "Url c": "https://thisistest.com",
                  "Time c":"12:05:00.000Z"
        }
     }
   }
```

| Name              | Туре                                 | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|--------------------------------------|---|-------------------------|----------------------|
| additionalFields  | Additional Fields Map Value[]        | The JSON structure that's used to add custom or standard fields to the InsurancePolicy, InsurancePolicyAsset, InsurancePolicyCoverage, and InsurancePolicyParticipant objects. The values for additionalFields take precedence over the context or the insurancePolicy JSON. This is applicable only for the endorsed policy version. Address and Geolocation field types are not supported as additional fields. | Optional                | 63.0                 |
| contextId         | String                               | Context ID of the quote that's used for endorsement.  | Required                | 63.0                 |
| effectiveDate     | String                               | Date that the endorsed policy version is effective from.  | Required                | 63.0                 |
| insurancePolicy   | Insurance Policy<br>Input[]          | The JSON structure that overrides the name and policy number of the endorsed policy version.  | Optional                | 63.0                 |
| transactionRecord | Insurance Policy Transaction Input[] | The JSON structure that overrides the transaction information.  | Optional                | 63.0                 |

# Insurance Policy Input

Input representation of insurance policy details.

# JSON example

```
insurancePolicy": {
   "policyName": "Mr. Bret Lees Policy",
   "policyNumber": "Policy-Bret-OneYear",
   "effectiveFromDate": "2024-01-01",
   "effectiveToDate": "2024-10-31"
}
```

# **Properties**

| Name              | Туре     | Description                             | Required or<br>Optional | Available<br>Version |
|-------------------|----------|---|-------------------------|----------------------|
| effectiveFromDate | e String | Date that the policy is effective from. | Optional                | 63.0                 |
| effectiveToDate   | String   | Expiration date of the policy.          | Optional                | 63.0                 |
| policyName        | String   | Name of the insurance policy.           | Optional                | 63.0                 |

| Name         | Туре   | Description           | Required or<br>Optional | Available<br>Version |
|--------------|--------|-----------------------|-------------------------|----------------------|
| policyNumber | String | Number of the policy. | Optional                | 63.0                 |

# **Insurance Policy Transaction Input**

Input representation of the insurance policy transaction details.

## JSON example

```
transaction": {
        "name": Cancel Transaction
}
```

## **Properties**

| Name | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|------|--------|--|-------------------------|----------------------|
| name | String | Name of the transaction, such as Cancel Transaction. | Optional                | 63.0                 |

# Issue Policy Input

Input representation of details of the issue policy.

```
"contextId": "3561319f267fd53380bc38c049a01c8089876e833a321860766d35a9c40b67df",
   "insurancePolicy": {
       "policyName": "Mr. Bret Lees Policy",
       "policyNumber": "Policy-Bret-OneYear",
       "effectiveFromDate": "2024-01-01",
       "effectiveToDate": "2024-10-31"
   } ,
   "transaction": {
       "name": <transcation name>
   },
"additionalFields":{
      "additionalFieldsList":[
            "additionalFieldsMapValue":{
               "instanceKey": "autoRoot",
               "fields":{
                  "Checkbox c":"true",
                  "Currency__c":123456,
                  "Date c": "2024-11-30",
                  "DateTime c":"2024-12-31T01:34:00.000Z",
                  "Email c": "testuser@sf.com"
```

| Name              | Туре                                 | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|--------------------------------------|---|-------------------------|----------------------|
| additionalFields  | Additional Fields Map Value[]        | The JSON structure that's used to add custom or standard fields to the InsurancePolicy, InsurancePolicyAsset, InsurancePolicyCoverage, and InsurancePolicyParticipant objects. The values for additionalFields take precedence over the context or the insurancePolicy JSON. Address and Geolocation field types are not supported as additional fields. Add the SourceQuoteld standard field to the additionalFields option when the context ID in the input JSON for the Issue Insurance Policy API is generated by the Create Insurance Quote API. | Optional                | 63.0                 |
| contextId         | String                               | Context ID of the quote that's used to create the policy.   | Required                | 61.0                 |
| insurancePolicy   | Insurance Policy<br>Input[]          | The JSON structure that's used to create the policy. It contains fields and values from the Insurance Policy object.  | Optional                | 61.0                 |
| transactionRecord | Insurance Policy Transaction Input[] | The JSON structure that's used to override transaction information.   | Optional                | 62.0                 |

# Responses

Learn more about the available response bodies of Insurance Policy APIs.

# **Cancel Policy**

Output representation of cancel policy details.

### **Get Policy**

Output representation of policy details.

### Policy

Output representation of policy details.

### Refund

Output representation of refund details.

# **Cancel Policy**

Output representation of cancel policy details.

## JSON example

```
{
  "impactedPolicyVersions": [
    "0YTxx00000006TGAQ"
],
  "refund": {
    "fee": 15.71,
    "premium": 31.42,
    "tax": 15.71
}
}
```

| Property Name           | Туре           | Description  | Filter Group and<br>Version | Available Version |
|-------------------------|----------------|--|-----------------------------|-------------------|
| error                   | Error Response | List of errors encountered during the processing of the API request. | Small, 63.0                 | 63.0              |
| impacted Polic Wersians | String[]       | List of impacted policy versions.                                    | Small, 63.0                 | 63.0              |
| refund                  | Refund[]       | Refund associated with cancellation operation.                       | Small, 63.0                 | 63.0              |

# **Get Policy**

Output representation of policy details.

### JSON example

This example shows a sample response when you pass a policy ID in the get policy request.

```
"insurancepolicy": {
    "id": "xxxxxxxxx",
    "policyName": "policyName",
    "policyNumber": "PN-10012",
    "universalPolicyNumber": "TNS-123981",
    "effectiveFromDate": "2023/01/01", //ISO format - yyyy-mm-dd
    "effectiveToDate": "2023/12/31",
```

```
"insurancePolicyCoverages" : [
                      "coverageName" : "Collision",
                      "effectiveFromDate": "2023/01/01",
                      "effectiveToDate": "2023/12/31",
                  },
                      "coverageName" : "Theft Protection",
                      "effectiveFromDate" : "2023/01/01",
                      "effectiveToDate" : "2023/12/31",
"insurancePolicyAssets" : [
            "assetName" : "Audi A3",
            "effectiveFromDate": "2023/01/01",
            "effectiveToDate" : "2023/12/31",
            "insurancePolicyCoverages" : [
                      "coverageName" : "Collision",
                      "effectiveFromDate" : "2023/01/01",
                      "effectiveToDate": "2023/12/31",
                  },
                      "coverageName" : "Theft Protection",
                      "effectiveFromDate" : "2023/01/01",
                      "effectiveToDate" : "2023/12/31",
                 }
            ]
      },
            "assetName" : "Audi A4",
            "effectiveFromDate": "2023/01/01",
            "effectiveToDate" : "2023/12/31",
            "insurancePolicyCoverages" : [
                      "coverageName" : "Collision",
                      "effectiveFromDate" : "2023/01/01",
                      "effectiveToDate": "2023/12/31",
```

This example shows a sample response when you pass the contextOnly query parameter as true in the request. When the contextOnly parameter is true, the API returns a context ID along with the insurance policy details.

```
{
    "contexId": "e02036acf464f323f197c200895fec48a6a62ae3c711b3603609f08817c4af48
",
    "insurancePolicy": {}
}
```

This example shows a sample response when expand[attributes] query parameter is set to true.

```
{
    "insurancePolicy": {
       "effectiveFromDate": "2024-01-01",
        "effectiveToDate": "2024-09-29",
        "originalEffectiveFromDate": "2024-01-01",
        "originalEffectiveToDate": "2024-12-31",
        "active": true,
  . . . .
        "grossWrittenPremium": 1678.28,
        "insurancePolicyAssets": [
                "effectiveFromDate": "2024-01-01",
                "effectiveToDate": "2024-09-29",
                "assetName": "Auto Bundle",
                "id": "0YWSG000000N4f4AE",
   . . . .
                "insurancePolicyAssets": [],
                "insurancePolicyParticipants": [
                         "effectiveFromDate": "2024-01-01",
                         "effectiveToDate": "2024-09-29",
                         "id": "0aoSG000000sNvhYAE",
    . . . .
                         "insurancePolicyAssets": [],
                         "insurancePolicyCoverages": [],
```

```
"insurancePolicyParticipants": [],
                     "insurancePolicyParticipantAttributes": [
                             "id": "19USG0000004r382AA",
                             "attributeDefinitionId": "OtjSG00000049D8YAI",
                             "attributeName": "DriverAccidents",
                             "attributeValue": "2.0",
                             "insurancePolicyParticipantId": "0aoSG000000sNvhYAE"
                     ],
                     "additionalFields": {}
                 }
             ],
             "insurancePolicyCoverages": [
                     "coverageName": "Comprehensive",
                     "id": "0cYSG0000005gt32AA",
                     "insurancePolicyAssetId": "0YWSG000000N4f4AE",
                     "insurancePolicyId": "0YTSG000000233R4AQ",
                     "name": "IPC-0000034",
                     "insurancePolicyCoverageAttributes": [
                             "id": "19VSG0000004r2w2AA",
                             "attributeDefinitionId": "OtjSG00000049DjYAI",
                             "attributeName": "LimitBI",
                             "attributeValue": "100",
                             "insurancePolicyCoverageId": "0cYSG0000005gt32AA"
                         },
 . . . .
                         {
                             "id": "19VSG0000004r342AA",
                             "attributeDefinitionId": "OtjSG00000049DXYAY",
                             "attributeName": "RentalNumDays",
                             "attributeValue": "10",
                             "insurancePolicyCoverageId": "0cYSG0000005gt32AA"
                         }
                     ],
                     "additionalFields": {}
                 }
             ],
             "insurancePolicyAssetAttributes": [
                     "id": "19QSG0000004r2X2AQ",
                     "attributeDefinitionId": "OtjSG00000049E4YAI",
                     "attributeName": "Body Type",
                     "attributeValue": "NA",
                     "insurancePolicyAssetId": "0YWSG000000N4f4AE"
                 },
. . . .
                 {
```

This example shows a sample response for the get policy request with additional fields. The request returns a list of field-set IDs when the operator is \$in and a single field-set ID when the operator is \$eq.

```
// GET
"insurancePolicy": {
       "effectiveFromDate": "2024-01-01",
       "effectiveToDate": "2024-09-29",
       "insurancePolicyAssets": [
              "effectiveFromDate": "2024-01-01",
              "effectiveToDate": "2024-09-29",
              "assetName": "Auto Bundle",
              "id": "0YWSG000000N4f4AE",
              "assetCode": "BMW",
   . . . .
              "insurancePolicyAssets": [],
              "insurancePolicyParticipants": [
                  {
                      "effectiveFromDate": "2024-01-01",
                      "effectiveToDate": "2024-09-29",
                      "id": "0aoSG000000sNvhYAE",
                      "insurancePolicyId": "0YTSG000000233R4AQ",
                      "name": "IPP-0000032",
   . . . .
                      "insurancePolicyParticipantAttributes": [],
                      "additionalFields": {
                         "InsurancePolicyId": "0YTSG000000233R4AQ",
                         "EffectiveFromDate": "2024-01-01",
                         "Id": "OaoSG000000sNvhYAE"
                      },
                  }
```

```
],
                "insurancePolicyCoverages": [
                        "coverageName": "Comprehensive",
                        "id": "0cYSG0000005gt32AA",
                        "insurancePolicyAssetId": "0YWSG000000N4f4AE",
    . . . .
                        },
                        "insurancePolicyCoverageAttributes": [],
                        "additionalFields": {
                            "CoverageName": "Comprehensive",
                            "Id": "0cYSG0000005gt32AA"
                    }
                ],
                "insurancePolicyAssetAttributes": [],
                "additionalFields": {
                    "Name": "IPA-0000035"
                }
        ],
        "additionalFields": {
            "CheckboxField__c": true,
            "EffectiveFromDate": "2024-01-01",
            "Name": "Admin User Policy001"
   }
}
```

| Property Name   | Туре                              | Description  | Filter Group and<br>Version | Available Version |
|-----------------|-----------------------------------|--|-----------------------------|-------------------|
| contextId       | String                            | ID of the context.   | Small, 63.0                 | 63.0              |
| error           | Error Response                    | List of errors encountered during the processing of the API request. | Small, 63.0                 | 63.0              |
| insurancePolicy | Map <string, object=""></string,> | Details of insurance policy.   | Small, 63.0                 | 63.0              |

# **Policy**

Output representation of policy details.

# JSON example

This request shows a sample success response.

```
{
    "policyId": "0YTxx0000000253GAA"
}
```

| Property Name    | Туре           | Description  | Filter Group and<br>Version | Available Version |
|------------------|----------------|--|-----------------------------|-------------------|
| errors           | Error Response | List of errors encountered during the processing of the API request. | Small, 63.0                 | 63.0              |
| originalPolicyId | String         | ID of the original policy.   | Small, 63.0                 | 63.0              |
| policyId         | String         | ID of the issued or endorsed policy.                                 | Small, 63.0                 | 63.0              |

# Refund

Output representation of refund details.

### JSON example

```
refund": {
    "fee": 15.71,
    "premium": 31.42,
    "tax": 15.71
}
```

| Property Name | Туре   | Description                               | Filter Group and<br>Version | Available Version |
|---------------|--------|---|-----------------------------|-------------------|
| fee           | Double | Refund fee amount after cancellation.     | Small, 63.0                 | 63.0              |
| premium       | Double | Refund premium amount after cancellation. | Small, 63.0                 | 63.0              |
| tax           | Double | Refund tax amount after cancellation.     | Small, 63.0                 | 63.0              |

# Insurance Policy Standard Invocable Actions

Learn more about the standard invocable actions available with Insurance Policy.

# Cancel Insurance Policy Action

Cancel an insurance policy by using a set of user inputs that represent policy details.

### Endorse Insurance Policy Action

Endorse an insurance policy by using a set of user inputs that represent policy details.

### Get Insurance Policy Action

Get the details of an insurance policy.

### Issue Insurance Policy Action

Issue an insurance policy by using a set of user inputs that represent policy details.

### Renew Insurance Policy Action

Renew an insurance policy by using a set of user inputs that represent policy details.

# **Cancel Insurance Policy Action**

Cancel an insurance policy by using a set of user inputs that represent policy details.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

### URI

/services/data/v63.0/actions/standard/cancelInsurancePolicy

### **Formats**

JSON

### **HTTP Methods**

**POST** 

#### Authentication

Authorization: Bearer token

# Inputs

| Input                  | Details  |
|------------------------|--|
| cancelPolicyIAInputRep | Туре   |
|                        | Apex class   |
|                        | Description  |
|                        | An Apex ConnectApi.CancelPolicylAInputRep record that contains details of the policy to be canceled. |

# Outputs

| Output                  | Details  |
|-------------------------|--|
| cancelPolicyIAOutputRep | Туре   |
|                         | Apex class   |
|                         | Description  |
|                         | An Apex ConnectApi.CancelPolicyIAOutputRep record that contains the details of the policy that was canceled. |

# Usage

JSON Sample Request

```
{
  "inputs": [
```

```
"CancelPolicyIAInputRep": {
          "policyId": "0YTxx00000001H3GAI",
          "effectiveDate": "2024-09-08",
           "transactionRecord": {
                "name": "Cancel Transaction"
            }
        }
    }
}
```

# **Endorse Insurance Policy Action**

Endorse an insurance policy by using a set of user inputs that represent policy details.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/endorseInsurancePolicy

#### **Formats**

JSON

#### **HTTP Methods**

**POST** 

## Authentication

Authorization: Bearer token

# Inputs

| Input                   | Details   |
|-------------------------|---|
| endorsePolicyIAInputRep | Туре  |
|                         | Apex class  |
|                         | Description   |
|                         | An Apex ConnectApi.EndorsePolicylAInputRep record that contains the details of the policy to be endorsed. |

# Outputs

| Output           | Details                                  |
|------------------|--|
| endorsedPolicyId | Туре                                     |
|                  | String                                   |
|                  | Description                              |
|                  | The ID of the endorsed insurance policy. |
|                  |  |

# Usage

JSON Sample Request

```
"inputs": [
           "EndorsePolicyIAInputRep": {
               "contextId":
"5dbc40312f69b2d8cb4e7042a700d06f32fc5b9df7de3eabc94aa19a66ed77b3",
               "policyId": "0YTxx00000011fGAI",
               "effectiveDate" : "2024-06-06",
               "insurancePolicy": {
                   "policyName": "Endorsed Test Auto Ins policy",
                   "policyNumber": "PLC5678987"
               },
               "transactionRecord": {
                   "name": "Endorsed Policy Transaction"
               },
               "additionalInput": [
                       "instanceKey": "AutoBundle2",
                       "additionalFieldsList": [
                           {
                               "key": "AssetDescription c",
                               "value": "Test AssetDescription c"
                           },
                               "key": "SourceSystem",
                               "value": "Test_SourceSystem"
                       1
                   },
                       "instanceKey": "AutoDriver",
                       "additionalFieldsList":[
                               "key": "ParticipantName",
                                "value": "Test ParticipantName"
                           },
                                "key": "Participant Hometown c",
```

```
"value": "Test_Participant_Hometown__c"
                    ]
                },
                    "instanceKey": "AutoRoot",
                    "additionalFieldsList": [
                             "key": "Primary Policy Holder c",
                             "value": "Test_Primary_Policy_Holder__c"
                         },
                             "key": "PolicyDescription",
                             "value": "Test PolicyDescription"
                    1
                },
                    "instanceKey": "AutoBundle2_AutoComp1",
                    "additionalFieldsList": [
                             "key": "Coverage Description c",
                             "value": "Test Coverage Description c"
                         },
                             "key": "Description",
                             "value": "Test Description"
                    ]
                }
            ]
        }
    }
]
```

# **Get Insurance Policy Action**

Get the details of an insurance policy.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/getInsurancePolicy

## **Formats**

**JSON** 

### **HTTP Methods**

POST

### Authentication

Authorization: Bearer token

# Inputs

| Input             | Details   |
|-------------------|---|
| insurancePolicyId | Туре  |
|                   | String  |
|                   | Description                                     |
|                   | The ID of the insurance policy to be retrieved. |
|                   |   |

# Outputs

| Output    | Details   |
|-----------|---|
| contextId | Туре  |
|           | Apex class  |
|           | Description                                       |
|           | The context ID of the retrieved insurance policy. |

# Usage

JSON Sample Request

# Issue Insurance Policy Action

Issue an insurance policy by using a set of user inputs that represent policy details.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/issueInsurancePolicy

#### **Formats**

JSON

#### **HTTP Methods**

POST

# Authentication

Authorization: Bearer token

# Inputs

| Input                 | Details   |
|-----------------------|---|
| issuePolicyIAInputRep | Туре  |
|                       | Apex class  |
|                       | Description   |
|                       | An Apex ConnectApi.IssuePolicyIAInputRep record that contains the details of the policy to be issued. |

# Outputs

| Output         | Details                      |
|----------------|------------------------------|
| issuedPolicyId | Туре                         |
| 9              | String                       |
| 1              | Description                  |
| -              | The ID of the issued policy. |

# Usage

JSON Sample Request

```
"transactionRecord": {
   "name": "Sold Policy Transaction"
},
"additionalInput": [
    {
        "instanceKey": "AutoBundle2",
        "additionalFieldsList": [
                "key": "AssetDescription c",
                "value": "Test AssetDescription c"
            },
                "key": "SourceSystem",
                "value": "Test SourceSystem"
        ]
    },
        "instanceKey": "AutoDriver",
        "additionalFieldsList":[
            {
                "key": "ParticipantName",
                "value": "Test ParticipantName"
            },
                "key": "Participant_Hometown__c",
                "value": "Test Participant Hometown c"
        ]
    },
        "instanceKey": "AutoRoot",
        "additionalFieldsList": [
                "key": "Primary Policy Holder c",
                "value": "Test Primary Policy Holder c"
            },
                "key": "PolicyDescription",
                "value": "Test PolicyDescription"
        ]
    },
        "instanceKey": "AutoBundle2 AutoComp1",
        "additionalFieldsList": [
            {
                "key": "Coverage Description c",
                "value": "Test Coverage Description c"
            },
                "key": "Description",
                "value": "Test Description"
```

# **Renew Insurance Policy Action**

Renew an insurance policy by using a set of user inputs that represent policy details.

This action is available in API version 63.0 and later.

# Supported REST HTTP Methods

# URI

/services/data/v63.0/actions/standard/renewInsurancePolicy

#### Formats

JSON

### **HTTP Methods**

POST

# Authentication

Authorization: Bearer token

# Inputs

| Input                 | Details  |  |
|-----------------------|--|--|
| renewPolicyIAInputRep | Туре   |  |
|                       | Apex class   |  |
|                       | Description  |  |
|                       | An Apex ConnectApi.RenewPolicyIAInputRep record that contains the details of the policy to be renewed. |  |

# Outputs

| Output          | Details     |
|-----------------|-------------|
| renewedPolicyId | Туре        |
|                 | String      |
|                 | Description |

| Output | <b>Details</b> |
|--------|----------------|
|--------|----------------|

The ID of the renewed policy.

# Usage

JSON Sample Request

```
"inputs": [
   "RenewPolicyIAInputRep": {
      "contextId": "d767b27ec095f9f95c5a34299e3bd6f507df23e8d0692dfed17f98dcb5b661b6",
      "policyId": "0YTxx0000001ovGAA",
      "insurancePolicy": {
       "policyName": "Renewed Auto Policy 00002",
       "policyNumber": "Renewed Auto Policy 00002",
       "effectiveFromDate": "2025-01-01",
       "effectiveToDate": "2025-12-31"
      },
      "transactionRecord": {
        "name": "Renew Transaction"
      },
      "additionalInput": [
          "instanceKey": "AutoBundle2",
          "additionalFieldsList": [
              "key": "AssetDescription c",
              "value": "Test AssetDescription c"
            },
              "key": "SourceSystem",
              "value": "Test SourceSystem"
          ]
        },
          "instanceKey": "AutoDriver",
          "additionalFieldsList": [
              "key": "ParticipantName",
              "value": "Test ParticipantName"
            },
              "key": "Participant_Hometown__c",
              "value": "Test Participant Hometown c"
            }
          ]
        },
          "instanceKey": "AutoRoot",
          "additionalFieldsList": [
```

```
"key": "Primary Policy Holder c",
              "value": "Test_Primary_Policy_Holder__c"
              "key": "PolicyDescription",
              "value": "Test PolicyDescription"
          ]
        },
          "instanceKey": "AutoBundle2 AutoComp1",
          "additionalFieldsList": [
              "key": "Coverage Description c",
              "value": "Test Coverage Description c"
            },
              "key": "Description",
              "value": "Test Description"
          ]
     ]
   }
]
```

# Insurance Policy Administration Metadata API Types

Metadata API enables you to access some types and feature settings that you can customize in the user interface.

## Flow for Insurance Policy Administration

Represents the metadata associated with a flow. Use Flow to create an application that takes users through a series of pages to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

# Flow for Insurance Policy Administration

Represents the metadata associated with a flow. Use Flow to create an application that takes users through a series of pages to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

# FlowActionCall

Insurance Policy Administration exposes additional actionType values for the FlowActionCall Metadata type.

| Field Name  | Field Type   | Description   |
|---|--|---|
| actionType  InvocableActionType  (enumeration of type string) | Required.  The action type. Additional valid values only for Insurance Policy Administration include:  • cancelInsurancePolicy—Cancel an insurance policy by using a set of user inputs that represent policy details. |   |
|   |  | <ul> <li>endorseInsurancePolicy—Endorse an insurance policy by using a set of user inputs that represent policy details.</li> <li>getInsurancePolicy—Get the details of an insurance policy.</li> </ul> |
|   |  | • issueInsurancePolicy— Issue an insurance policy by using a set of user inputs that represent policy details.  |
|   | <ul> <li>renewInsurancePolicy—Renew an insurance policy by<br/>using a set of user inputs that represent policy details.</li> </ul>  |   |

# **CHAPTER 5** Insurance Brokerage

# In this chapter ...

- Insurance Brokerage Business APIs
- Insurance Brokerage Standard Invocable Actions
- Insurance Brokerage Metadata API Types

Use the Insurance Brokerages developer resources to automate processes related to Policy and Commissions Management. Invoke policy lifecycle services such as Renew, Repurpose, and Cancel using context service. Manage plan benefits using a flexible service layer and Product Catalog.

# EDITIONS

Available in: Lightning Experience

Available in: **Enterprise**, **Unlimited**, and **Developer** Editions

# Insurance Brokerage Business APIs

Use the Insurance Brokerage Business APIs to manage policy lifecycle, brokerage commissions, and plan benefits.

This table lists the available Insurance Brokerage resources.

| Resource  | Description  |
|---|--|
| /connect/insurance/brokerage/commission/process(POST)                               | Process commission statements in an asynchronous manner using a preconfigured batch job.   |
| /connect/insurance/brokerage/policies/ <i>policyId</i> /expected-rates (PATCH)      | Calculate the premium, fee, or premium-equivalent amount at InsuranceRatePlanLineItem based on the underlying rate plan.   |
| /connect/insurance/brokerage/policies/ <i>policyId</i> /expected-revenue (PATCH)    | Calculate the expected revenue, which is derived both from an Insurance Rate Plan Commission object, such as a flat fee and percentage premium, and the premium, fee, or premium equivalent amount on Insurance Rate Plan. |
| /connect/insurance/brokerage/coverages/ <i>coverageId</i> /benefits(POST)           | Get, create, update and delete<br>Insurance Policy Coverage<br>Networks and Insurance Policy<br>Coverage Benefits of an<br>Insurance Policy Coverage.  |
| <pre>/connect/insurance/brokerage/coverages/coverageId/benefits/product (GET)</pre> | Get the product model details<br>along with child components<br>and their attributes for a given<br>insurance policy coverage.   |
| /connect/insurance/brokerage/policies/ <i>policyId</i> /renew(POST)                 | Renew policy for the specified insurance policy ID.  |

### Resources

Learn about the available Insurance Brokerage API resources.

#### Requests

Learn about the available Insurance Brokerage requests.

#### Responses

Learn about the response bodies of Insurance Brokerage APIs.

Insurance Brokerage Resources

# Resources

Learn about the available Insurance Brokerage API resources.

#### Commission Processing (POST)

Process commission statements in an asynchronous manner using a preconfigured batch job.

#### Cost Calculation (PATCH)

Calculate the premium, fee, or premium-equivalent amount at InsuranceRatePlanLineItem based on the underlying rate plan. The InsuranceRatePlanLineItem premium, fees, or premium equivalent amount is rolled up to the Insurance Rate Plan, Insurance Coverage, and Insurance Policy Premium Amount.

#### Expected Revenue (PATCH)

Calculate the expected revenue, derived both from an Insurance Rate Plan Commission object, such as a flat fee and percentage premium, and the premium, fee, or premium equivalent amount on Insurance Rate Plan. The expected revenue amount is rolled up from Insurance Rate Plan to Insurance Coverage and Insurance Policy expected revenue amount.

#### Plan Benefits (GET, POST, PATCH, DELETE)

Get, create, update and delete Insurance Policy Coverage Networks and Insurance Policy Coverage Benefits of an Insurance Policy Coverage.

#### Plan Benefits Product Model (GET)

Get the product model details along with child components and their attributes for a given insurance policy coverage.

#### Renew Policy (POST)

Renew policy for the specified insurance policy ID.

# Commission Processing (POST)

Process commission statements in an asynchronous manner using a preconfigured batch job.

#### Resource

```
/connect/insurance/brokerage/commission/process
```

#### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/brokerage/commission/process

#### **Available version**

63.0

#### **HTTP** methods

POST

# Request body for POST

```
{
  "commissionStatementIds": [
    "199TC0000003kxZYAQ"
  ]
}
```

#### **Properties**

| Name                  | Туре   | Description                                       | Required or<br>Optional | Available<br>Version |
|-----------------------|--------|---|-------------------------|----------------------|
| comissionStatementIds | Object | List of commission statement IDs to be processed. | Required                | 63.0                 |

#### **Response body for POST**

Insurance Commission Processing

## Cost Calculation (PATCH)

Calculate the premium, fee, or premium-equivalent amount at InsuranceRatePlanLineItem based on the underlying rate plan. The InsuranceRatePlanLineItem premium, fees, or premium equivalent amount is rolled up to the Insurance Rate Plan, Insurance Coverage, and Insurance Policy Premium Amount.

#### Resource

/connect/insurance/brokerage/policies/policyId/expected-rates

#### Resource example

https://**gorifstane**silesfore.com/services/dta/45.0/comet/irs.ane/ode.ag/folicies/**0753000005474**5-peterlates?osinesSigetTige=Tis.aneReteParGeocliHCSSI000005474

#### **Available version**

63.0

#### **HTTP** methods

PATCH

### Path parameter for PATCH

| Name     | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|----------|--------|--|-------------------------|----------------------|
| policyId | String | ID of parent policy for which the expected cost is calculated. | Required                | 63.0                 |

#### **Request parameters for PATCH**

| Parameter<br>Name   | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|---------------------|--------|---|-------------------------|----------------------|
| business90bjectType | String | Name of business SObject to calculate premium. Possible values are: | Optional                | 63.0                 |
|                     |        | <ul> <li>InsurancePolicy</li> </ul>                                 |                         |                      |
|                     |        | <ul> <li>InsurancePolicyCoverage</li> </ul>                         |                         |                      |
|                     |        | • InsuranceRatePlan   |                         |                      |
|                     |        | • InsuranceRatePlanLineItem   |                         |                      |

| Parameter<br>Name | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|-------------------|--------|---|-------------------------|----------------------|
| recordId          | String | ID of business SObject for which premium calculation is done. | Optional                | 63.0                 |

## **Request body for PATCH**

### JSON example

## **Properties**

| Name                  | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|-----------------------|--|--|-------------------------|----------------------|
| action                | String   | Course of action for processing RatePlanLineItems. Valid values:   | Optional                | 63.0                 |
|                       |  | <ul> <li>rollup: Calculates premium and<br/>roll ups it to Insurance Policy level.</li> </ul>  |                         |                      |
|                       |  | • calculate: Calculates premium and returns it in the output.  |                         |                      |
| expressionSet<br>Name | String   | Name of the expression set for cost calculation. If not specified, the value from the InsPolicyManagementConfig setup object is taken. | Optional                | 63.0                 |
| ratePlan<br>LineItems | List <map<string,<br>Object&gt;&gt;</map<string,<br> | List of insurance rate plan line items.  | Optional                | 63.0                 |

## Response body for PATCH

**Cost Calculation** 

# **Expected Revenue (PATCH)**

Calculate the expected revenue, derived both from an Insurance Rate Plan Commission object, such as a flat fee and percentage premium, and the premium, fee, or premium equivalent amount on Insurance Rate Plan. The expected revenue amount is rolled up from Insurance Rate Plan to Insurance Coverage and Insurance Policy expected revenue amount.

#### Resource

/connect/insurance/brokerage/policies/**policyId**/expected-revenue

#### Resource example

Altining 21-15 and a serious a

#### **Available version**

63.0

#### **HTTP** methods

PATCH

#### Path parameter for PATCH

| Name     | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|----------|--------|---|-------------------------|----------------------|
| policyId | String | ID of parent policy for which the expected revenue is calculated. | Required                | 63.0                 |

#### **Request parameters for PATCH**

| Parameter<br>Name  | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|--------------------|--------|--|-------------------------|----------------------|
| business9bjectType | String | Name of the business sObject to calculate expected revenue. Possible values are: | Optional                | 63.0                 |
|                    |        | <ul> <li>InsurancePolicy</li> </ul>  |                         |                      |
|                    |        | • InsurancePolicyCoverage  |                         |                      |
|                    |        | • InsuranceRatePlan  |                         |                      |
| recordId           | String | ID of the business sObject for which expected revenue must be calculated.        | Optional                | 63.0                 |

## **Request body for PATCH**

#### JSON example

#### **Properties**

| Name                | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|---------------------|--------|---|-------------------------|----------------------|
| expressionSetName   | String | Name of expression set to be used for expected revenue calculation. If unspecified, a value from the InsPolicyManagementConfig setup object is taken. | Optional                | 63.0                 |
| ratePlanCommissions | List   | List of rate plan commissions to be used for expected revenue calculation. This is a valid input only when businessSObjectType is InsuranceRatePlan.  | Optional                | 63.0                 |

### **Response body for PATCH**

**Expected Revenue** 

# Plan Benefits (GET, POST, PATCH, DELETE)

Get, create, update and delete Insurance Policy Coverage Networks and Insurance Policy Coverage Benefits of an Insurance Policy Coverage.

#### Resource

/connect/insurance/brokerage/coverages/coverageId/benefits

#### **Available version**

63.0

#### **HTTP** methods

GET, POST, PATCH, DELETE

#### **Response body for GET**

PlanBenefitsOutputRepresentation

## **Request body for POST**

### JSON example

```
"networks": [
    {
        "network": "First Network Tier",
        "name": "Preferred Network"
    },
        "network": "Second Network Tier",
        "name": "In Network"
    }
],
"benefits": [
        "productId": "01tSG0000011yBFxxY",
        "productCompGgpId": "0y7SG0000000ZiXxxU",
        "productName": "Chiropractic Care",
        "network": "First Network Tier",
        "attributes": [
                "attributeDefinitionId": "OtjSG0000001embxxA",
                "name": "Copay",
                "value": 311
            },
                "attributeDefinitionId": "OtjSG0000001YmMxxU",
                "name": "Deductible",
                "value": "100"
        ]
   }
]
```

#### **Properties**

| Name             | Туре                              | Descriptions   | Required or<br>Optional | Available<br>Version |
|------------------|-----------------------------------|--|-------------------------|----------------------|
| attributes       | Benefit Attributes<br>on page 116 | List of benefit attributes.                                    | Optional                | 63.0                 |
| network          | String                            | The tier type of the network.                                  | Optional                | 63.0                 |
| networks         | Networks on page<br>119           | Insurance Policy Coverage Networks for creating plan benefits. | Required                | 63.0                 |
| productCampGgpId | String                            | ID of product component group.                                 | Optional                | 63.0                 |

| Name        | Туре   | Descriptions         | Required or<br>Optional | Available<br>Version |
|-------------|--------|----------------------|-------------------------|----------------------|
| productId   | String | ID of the product.   | Required                | 63.0                 |
| productName | String | Name of the product. | Optional                | 63.0                 |

#### **Response body for POST**

PlanBenefitsUpsertOutputRepresentation on page 140

#### **Request body for PATCH**

```
"networks": [
     {
         "networkId": "1HXSG0000002xxxxAM",
         "name": "Preferred Network Updated"
     },
         "networkId": "1HXSG0000002xxxxA2",
         "name": "In Network Updated"
     },
         "network": "Third Network Tier",
         "name": "Out Network"
],
"benefits": [
         "benefitId": "1HSSG0000005Ws7xxE",
         "productId": "01tSG0000011yBFxxY",
         "productCompGgpId": "0y7SG0000000ZiXxxU",
         "productName": "Chiropractic Care",
         "attributes": [
             {
                 "covBnftAttrId": "1HYSG00000002GPxxY",
                 "attributeDefinitionId": "OtjSG0000001embxxA",
                 "name": "Copay",
                 "value": 311
             },
                 "covBnftAttrId": "1HYSG00000002GQxxY",
                 "attributeDefinitionId": "OtjSG0000001YmMxxU",
                 "name": "Notes",
                 "value": "Preferred network limitations apply."
        ]
   }
]
```

### **Properties**

| Name     | Туре              | Description                                  | Required or<br>Optional | Available<br>Version |
|----------|-------------------|--|-------------------------|----------------------|
| benefits | Benefits Input [] | The benefits of the Insurance Plan Coverage. | Optional                | 63.0                 |
| networks | Networks Input [] | The list of networks.                        | Optional                | 63.0                 |

### **Response body for PATCH**

PlanBenefitsUpsertOutputRepresentation

### **Request parameters for DELETE**

| Parameter<br>Name | Туре     | Description  | Required or<br>Optional | Available<br>Version |
|-------------------|----------|--|-------------------------|----------------------|
| benefitIds        | String[] | ID of Insurance Policy Coverage Benefit. If benefitIds are provided, the service will only delete the respective Insurance Policy Coverage Benefit records.  | •                       | 63.0                 |
| networkIds        | String[] | ID of the Insurance Policy Coverage  Network. IfnetworkIds are provided, the service will only delete the respective Insurance Policy Coverage Network records and their associated Insurance Policy Coverage Benefit records. | Optional                | 63.0                 |

## Plan Benefits Product Model (GET)

Get the product model details along with child components and their attributes for a given insurance policy coverage.



Mote: See Prerequisites to define the product model structure. If this model isn't followed, the API throws an error.

#### Resource

 $/{\tt connect/insurance/brokerage/coverages}/{\it coverageId}/{\tt benefits/product}$ 

## Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/brokerage/coverages/coverageId/benefits/product

### **Available version**

63.0

#### **HTTP** methods

**GET** 

## Path parameter for GET

| Name       | Туре   | Description                      | Required or<br>Optional | Available<br>Version |
|------------|--------|----------------------------------|-------------------------|----------------------|
| coverageId | String | ID of insurance policy coverage. | Required                | 63.0                 |

### **Response body for GET**

Plan Benefits Product Model

## Renew Policy (POST)

Renew policy for the specified insurance policy ID.

#### Resource

/connect/insurance/brokerage/policies/policyId/renew

### Resource example

https://yourInstance.salesforce.com/services/data/v63.0/connect/insurance/brokerage/policies/policyId/renew

#### **Available version**

63.0

### **HTTP** methods

POST

## Request body for POST

## JSON example

```
{
   "fieldValueMap": { "Name": "demo" },
   "sameCarrier": true
}
```

### **Properties**

| Name          | Туре    | Description  | Required or<br>Optional | Available<br>Version |
|---------------|---------|--|-------------------------|----------------------|
| fieldValueMap | Object  | JSON object that contains name-value pairs that store details of insurance policy.   | Required                | 63.0                 |
| sameCarrier   | Boolean | Indicates whether the insurance policy is renewed with the same carrier (true) or not (false). If a policy is renewed with the same carrier, the PriorPolicyId field in the new policy is updated with the current policy ID. If not, the PriorPolicyId field is left blank. | Required                | 63.0                 |

#### **Response body for POST**

**Insurance Policy Process** 

## Requests

Learn about the available Insurance Brokerage requests.

#### Cost Calculation Input

Input representation of the request to calculate brokerage cost.

### **Expected Revenue Input**

Input representation of the request to calculate expected brokerage revenue.

#### Insurance Commission Processing Input

Input representation details of insurance commission processing.

#### Insurance Policy Renew Input

Input representation of the details of the request to renew policy.

#### Plan Benefit Attribute Input

Represents details of the plan benefits attributes for an Insurance Policy Coverage.

#### Plan Benefit Input

Represents details of the plan benefits for an Insurance Policy Coverage.

#### Plan Benefit Update Input

Represents details of the plan benefits for an Insurance Policy Coverage.

#### **Networks Input**

Represents Insurance Policy Coverage Networks for creating plan benefits.

### Update Plan Benefit Input

Update Insurance Policy Coverage Networks and Insurance Policy Coverage Benefits by using the ID of an Insurance Policy Coverage.

## **Cost Calculation Input**

Input representation of the request to calculate brokerage cost.

```
}
1
}
```

#### **Properties**

| Name                  | Туре   | Description  | Required or<br>Optional | Available<br>Version |
|-----------------------|--|--|-------------------------|----------------------|
| action                | String   | Course of action for processing RatePlanLineItems. Valid values:   | Optional                | 63.0                 |
|                       |  | • rollup: Calculates premium and roll ups it to Insurance Policy level.  |                         |                      |
|                       |  | <ul> <li>calculate: Calculates premium<br/>and returns it in the output.</li> </ul>  |                         |                      |
| expressionSet<br>Name | String   | Name of the expression set for cost calculation. If not specified, the value from the InsPolicyManagementConfig setup object is taken. | Optional                | 63.0                 |
| ratePlan<br>LineItems | List <map<string, object="">&gt;</map<string,> | List of insurance rate plan line items.  | Optional                | 63.0                 |

# **Expected Revenue Input**

Input representation of the request to calculate expected brokerage revenue.

## **Properties**

| Name                | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|---------------------|--------|---|-------------------------|----------------------|
| expressionSetName   | String | Name of expression set to be used for expected revenue calculation. If unspecified, a value from the InsPolicyManagementConfig setup object is taken. | Optional                | 63.0                 |
| ratePlanCommissions | List   | List of rate plan commissions to be used for expected revenue calculation. This is a valid input only when businessSObjectType is InsuranceRatePlan.  | Optional                | 63.0                 |

## Insurance Commission Processing Input

Input representation details of insurance commission processing.

## JSON example

```
{
  "commissionStatementIds": [
    "199TC0000003kxZYAQ"
  ]
}
```

## **Properties**

| Name                  | Туре   | Description                                       | Required or<br>Optional | Available<br>Version |
|-----------------------|--------|---|-------------------------|----------------------|
| comissio StatementIds | Object | List of commission statement IDs to be processed. | Required                | 63.0                 |

## Insurance Policy Renew Input

Input representation of the details of the request to renew policy.

```
{
   "fieldValueMap": { "Name": "demo" },
   "sameCarrier": true
}
```

## **Properties**

| Name          | Туре    | Description  | Required or<br>Optional | Available<br>Version |
|---------------|---------|--|-------------------------|----------------------|
| fieldValueMap | Object  | JSON object that contains name-value pairs that store details of insurance policy.   | Required                | 63.0                 |
| sameCarrier   | Boolean | Indicates whether the insurance policy is renewed with the same carrier (true) or not (false). If a policy is renewed with the same carrier, the PriorPolicyId field in the new policy is updated with the current policy ID. If not, the PriorPolicyId field is left blank. | Required                | 63.0                 |

# Plan Benefit Attribute Input

Represents details of the plan benefits attributes for an Insurance Policy Coverage.

## JSON example

### **Properties**

| Name      | Туре     | Description                     | Required or Optional | Available Version |
|-----------|----------|---------------------------------|----------------------|-------------------|
| attribter | d String | ID of the Attribute Definition. | Required             | 63.0              |
| name      | String   | Name of the attribute.          | Optional             | 63.0              |
| value     | String   | Value of the attribute.         | Required             | 63.0              |

# Plan Benefit Input

Represents details of the plan benefits for an Insurance Policy Coverage.

## JSON example

```
"networks": [
        "network": "First Network Tier",
        "name": "Preferred Network"
    },
        "network": "Second Network Tier",
        "name": "In Network"
    }
],
"benefits": [
        "productId": "01tSG0000011yBFxxY",
        "productCompGgpId": "0y7SG0000000ZiXxxU",
        "productName": "Chiropractic Care",
        "network": "First Network Tier",
        "attributes": [
            {
                "attributeDefinitionId": "OtjSG0000001embxxA",
                "name": "Copay",
                "value": 311
            },
                "attributeDefinitionId": "OtjSG0000001YmMxxU",
                "name": "Deductible",
                "value": "100"
            }
        ]
    }
]
```

### **Properties**

| Name             | Туре                              | Descriptions   | Required or<br>Optional | Available<br>Version |
|------------------|-----------------------------------|--|-------------------------|----------------------|
| attributes       | Benefit Attributes<br>on page 116 | List of benefit attributes.                                    | Optional                | 63.0                 |
| network          | String                            | The tier type of the network.                                  | Optional                | 63.0                 |
| networks         | Networks on page<br>119           | Insurance Policy Coverage Networks for creating plan benefits. | Required                | 63.0                 |
| productCampGgpId | String                            | ID of product component group.                                 | Optional                | 63.0                 |
| productId        | String                            | ID of the product.   | Required                | 63.0                 |
| productName      | String                            | Name of the product.   | Optional                | 63.0                 |

# Plan Benefit Update Input

Represents details of the plan benefits for an Insurance Policy Coverage.

#### JSON example

```
{
   "benefits": [
       {
            "benefitId": "1HSSG0000005Ws7xxE",
            "productId": "01tSG0000011yBFxxY",
           "productCompGgpId": "0y7SG000000ZiXxxU",
            "productName": "Chiropractic Care",
            "attributes": [
                {
                    "covBnftAttrId": "1HYSG0000002GPxxY",
                    "attributeDefinitionId": "OtjSG0000001embxxA",
                    "name": "Copay",
                    "value": 311
                },
                    "covBnftAttrId": "1HYSG0000002GQxxY",
                    "attributeDefinitionId": "OtjSG0000001YmMxxU",
                    "name": "Notes",
                    "value": "Preferred network limitations apply."
                }
           ]
       }
   ]
```

#### **Properties**

| Name                  | Туре   | Description   | Required or<br>Optional | Available<br>Version |
|-----------------------|--------|---|-------------------------|----------------------|
| benefitId             | String | ID of the Insurance Policy Coverage Benefit.          | Required                | 63.0                 |
| productId             | String | ID of the product.                                    | Optional                | 63.0                 |
| productCompGgpId      | String | ID of product component group                         | Optional                | 63.0                 |
| productName           | String | Name of the product.                                  | Optional                | 63.0                 |
| network               | String | The tier type of the network.                         | Optional                | 63.0                 |
| attributes            | String | List of attributes.                                   | Optional                | 63.0                 |
| covBnftAttrId         | String | ID of Insurance Policy Coverage Benefit<br>Attribute. | Required                | 63.0                 |
| name                  | String | Name of the attribute.                                | Optional                | 63.0                 |
| value                 | String | Value of the attribute.                               | Optional                | 63.0                 |
| attributeDefinitionId | String | ID of the Attribute Definition.                       | Optional                | 63.0                 |

# Networks Input

Represents Insurance Policy Coverage Networks for creating plan benefits.

### JSON example

#### **Properties**

| Name    | Туре   | Description               | Required or<br>Optional | Available<br>Version |
|---------|--------|---------------------------|-------------------------|----------------------|
| name    | String | The name of the network.  | Required                | 63.0                 |
| network | String | Tier type of the network. | Required                | 63.0                 |

## Update Plan Benefit Input

Update Insurance Policy Coverage Networks and Insurance Policy Coverage Benefits by using the ID of an Insurance Policy Coverage.

```
"benefitId": "1HSSG0000005Ws7xxE",
        "productId": "01tSG0000011yBFxxY",
        "productCompGgpId": "0y7SG0000000ZiXxxU",
        "productName": "Chiropractic Care",
        "attributes": [
            {
                "covBnftAttrId": "1HYSG00000002GPxxY",
                "attributeDefinitionId": "OtjSG0000001embxxA",
                "name": "Copay",
                "value": 311
            },
                "covBnftAttrId": "1HYSG00000002GQxxY",
                "attributeDefinitionId": "OtjSG0000001YmMxxU",
                "name": "Notes",
                "value": "Preferred network limitations apply."
    }
]
```

#### **Properties**

| Name     | Туре              | Description                                     | Required or<br>Optional | Available<br>Version |
|----------|-------------------|---|-------------------------|----------------------|
| benefits | Benefits Input [] | The benefits of the Insurance Plan<br>Coverage. | Optional                | 63.0                 |
| networks | Networks Input [] | The list of networks.                           | Optional                | 63.0                 |

## Responses

Learn about the response bodies of Insurance Brokerage APIs.

#### **Amount With Frequency**

Output representation of the amount details with frequency.

#### Attribute Detail

Output representation of product attribute details.

#### Attribute Picklist Value

Output representation of picklist value details.

#### **Benefits Output**

Represents the details of the plan benefits for an Insurance Policy Coverage plan.

#### **Cost Calculation**

Output representation of the details of the cost calculation.

### **Expected Revenue Coverage**

Output representation for the coverage and associated expected revenue calculation.

#### **Expected Revenue Policy**

Output representation of the associated expected revenue details for a policy, such as coverages and rate plans.

#### **Expected Revenue**

Output representation of the details of the expected revenue.

#### Commission Processing Details

Output representation of the details of the commission processing.

#### **Insurance Policy Process**

Output representation of the details of the renewed policy.

#### Plan Benefits Product Model Details

Output representation of the product model details and associated product components.

#### Rate Plan Commission

Output representation of the details of the rate plan commission.

#### Rate Plan

Output representation of the details of the rate plans associated directly with the policy or through coverages.

#### **Product**

Output representation of product details.

#### Plan Benefits Attribute

Represents details of the plan benefits attributes for an Insurance Policy Coverage.

#### Plan Benefits Attributes Output

Represents the details of the benefits attributes for an Insurance Policy Coverage plan.

#### Plan Benefit Networks Output

Represents Insurance Policy Coverage Networks.

### Plan Benefits Output

Represents the output of the plan benefits for an Insurance Policy Coverage creation and updation.

#### Plan Benefits Details Output

Represents the Insurance Policy Benefits.

#### **Product**

Output representation of product details.

## **Amount With Frequency**

Output representation of the amount details with frequency.

### JSON example

```
"amountWithFrequency": {
  "annually": 1000.3,
  "monthly": 100.03,
  "quarterly": 300.09
}
```

| Property Name | Туре   | Description  | Filter Group and<br>Version | Available Version |
|---------------|--------|--|-----------------------------|-------------------|
| annually      | Double | Expected revenue amount that's calculated annually.  | Small, 63.0                 | 63.0              |
| monthly       | Double | Expected revenue amount that's calculated monthly.   | Small, 63.0                 | 63.0              |
| quarterly     | Double | Expected revenue amount that's calculated quarterly. | Small, 63.0                 | 63.0              |

## Attribute Detail

Output representation of product attribute details.

#### JSON example

This request shows a sample success response.

```
"attributes": [
    {
        "id": "OtjSG0000001embYAA",
        "sequence": 1, #optional
        "name": "Copay",
        "label": "Copay Currency", #optional
        "dataType": "CURRENCY",
        "keyHidden":false,
        "isActive": true
    },
        "id": "OtjSG0000001eoDYAQ",
        "sequence": 1,
        "name": "Coinsurance",
        "label": "Coinsurance Percentage",
        "dataType": "PERCENTAGE",
        "keyHidden":false,
        "isActive": true
    }
]
```

| Property Name            | Туре     | Description  | Filter Group and<br>Version | Available Version |
|--------------------------|----------|--|-----------------------------|-------------------|
| attributeDefinitionIo    | d String | ID of the attribute definition.                                  | Small, 63.0                 | 63.0              |
| attributePicklistValueTo | d String | ID of the attribute picklist value.                              | Small, 63.0                 | 63.0              |
| dataType                 | String   | Data type of attribute, such as Percentage.                      | Small, 63.0                 | 63.0              |
| id                       | String   | ID of the product.   | Small, 63.0                 | 63.0              |
| isActive                 | Boolean  | Indicates whether the attribute is active (true) or not (false). | Small, 63.0                 | 63.0              |

| Property Name  | Туре                       | Description  | Filter Group and<br>Version | Available Version |
|----------------|----------------------------|--|-----------------------------|-------------------|
| keyHidden      | Boolean                    | Indicates whether the attribute key is hidden (true) or (not). | Small, 63.0                 | 63.0              |
| label          | String                     | Label of the attribute.  | Small, 63.0                 | 63.0              |
| name           | String                     | Name of the attribute.   | Small, 63.0                 | 63.0              |
| picklistValues | Attribute Picklist Value[] | List of picklist values.                                       | Small, 63.0                 | 63.0              |
| sequence       | Integer                    | Sequence of attribute.   | Small, 63.0                 | 63.0              |
| value          | String                     | Value of attribute.  | Small, 63.0                 | 63.0              |

## Attribute Picklist Value

Output representation of picklist value details.

| Property Name       | Туре     | Description                   | Filter Group and<br>Version | Available Version |
|---------------------|----------|-------------------------------|-----------------------------|-------------------|
| attributePicklistIc | a String | ID of the attribute picklist. | Small, 63.0                 | 63.0              |
| id                  | String   | ID of the product.            | Small, 63.0                 | 63.0              |
| name                | String   | Name of the attribute.        | Small, 63.0                 | 63.0              |
| value               | String   | Value of the attribute.       | Small, 63.0                 | 63.0              |

# **Benefits Output**

Represents the details of the plan benefits for an Insurance Policy Coverage plan.

```
"sequence": 1,
      "keyHidden": false,
      "dataType": "Currency"
     "attributeDefinitionId": "OtjSG00000020yPxxQ",
     "name": "Deductible waiver",
     "value": "Deductible waived",
      "sequence": 2,
     "keyHidden": true,
      "dataType": "Text"
     "attributeDefinitionId": "OtjSG0000001YmMxxU",
     "name": "Notes",
      "value": "In network limitations apply.",
      "sequence": 2,
      "keyHidden": true,
      "dataType": "Text"
 ]
}
```

### **Properties**

| Name                   | Туре                   | Description   | Available Version |
|------------------------|------------------------|---|-------------------|
| benefitId              | String                 | ID of the Insurance Policy Coverage Benefit.                | 63.0              |
| benefitSequence        | String                 | Field sequence of the Insurance Policy Coverage<br>Benefit. | 63.0              |
| network                | String                 | Type of tier of the network.                                | 63.0              |
| productId              | String                 | ID of the product.  | 63.0              |
| productCompGgpId       | String                 | ID of product component group.                              | 63.0              |
| productCompGgpName     | String                 | Name of product component group.                            | 63.0              |
| productCampGgpSequence | String                 | Field sequence of the product component group.              | 63.0              |
| productName            | String                 | Name of the product.  | 63.0              |
| attributes             | Attributes on page 138 | List of attributes of the plan benefits.                    | 63.0              |

## **Cost Calculation**

Output representation of the details of the cost calculation.

#### JSON example

This request shows a sample success response.

```
"isSuccess":true,
"errors":[],
"policy": {
  "id": "p111",
  "premiumAmountWithFrequency": {
    "Annually": "xxx.xx",
    "Monthly": "xxx.xxx",
    "Quarterly": "xx.xxx"
  "premiumEqvAmountWithFrequency": {
    "Annually": "xx.xx",
    "Monthly": "xx.xx",
    "Quarterly": "xxx.xxx"
  },
  "feeAmountWithFrequency": {
    "Annually": "xx.xx",
    "Monthly": "xx.xx",
    "Quarterly": "xxx.xxx"
  },
  "coverages": [
      "id": "pc111",
      "premiumAmountWithFrequency": {
        "Annually": "xxx.xx",
        "Monthly": "xxx.xxx",
        "Quarterly": "xx.xxx"
      },
      "premiumEqvAmountWithFrequency": {
        "Annually": "xx.xx",
        "Monthly": "xx.xx",
        "Quarterly": "xxx.xxx"
      },
      "feeAmountWithFrequency": {
        "Annually": "xx.xx",
        "Monthly": "xx.xx",
        "Quarterly": "xxx.xxx"
      },
      "ratePlans": [
          "id": "rp11",
          "totalPremiumAmount": 350,
          "totalFeeAmount": "xyz",
          "totalPremiumEqvAmount": "xyz",
          "ratePlanLineItems": [
              "id": "rpli111",
              "premiumAmount": 100
            },
              "id": "rpli112",
```

```
"premiumAmount": 150
            ]
          },
          {
            "id": "rp12",
            "totalPremiumAmount": 580,
            "ratePlanLineItems": [
              {
                "id": "rpli121",
                "premiumAmount": 80
              },
                "id": "rpli122",
                "premiumAmount": 200
              },
                "id": "rpli123",
                "premiumAmount": 300
            ]
        ]
     }
   ]
  }
}
```

This request shows a sample error response.

| Property Name | Туре                                    | Description  | Filter Group and<br>Version | Available Version |
|---------------|---|--|-----------------------------|-------------------|
| errors        | Error Response                          | List of errors encountered during the processing of the API request.         | Small, 63.0                 | 63.0              |
| isSuccess     | Boolean                                 | Indicates whether the API request is successful (true) or not (false).       | Small, 63.0                 | 63.0              |
| policy        | Map <string,<br>Object&gt;</string,<br> | Map of policy and cost calculation details from policy to ratePlanLineItems. | Small, 63.0                 | 63.0              |

## **Expected Revenue Coverage**

Output representation for the coverage and associated expected revenue calculation.

#### JSON example

```
"coverages": [
   "id": "pc111",
   "amountWithFrequency": {
      "annually": 1000.3,
      "monthly": 100.03,
      "quarterly": 300.09
    "ratePlans": [
        "id": "rp11",
        "totalPremiumAmount": 350,
        "totalFeeAmount": 200,
        "totalPremiumEqvAmount": 100,
        "expectedRevenueAmount": 45,
        "ratePlanCommissions": [
            "id": "rpc111",
            "premiumPercent": 100,
            "type": "FlatPercentOfPremium"
        ]
      },
      {
        "id": "rp12",
        "totalPremiumAmount": 350,
        "totalFeeAmount": 200,
        "totalPremiumEqvAmount": 100,
        "expectedRevenueAmount": 45,
        "ratePlanCommissions": [
            "id": "rpc111",
            "premiumPercent": null,
            "type": "GradedPercent",
            "amountStartRange": 0,
            "amountEndRange": 1000
          },
            "id": "rpc112",
            "premiumPercent": null,
            "type": "GradedPercent",
            "amountStartRange": 1001,
            "amountEndRange": 10000
          },
        ]
      }
   ]
```

} ]

| Property Name           | Туре                    | Description   | Filter Group and<br>Version | Available Version |
|-------------------------|-------------------------|---|-----------------------------|-------------------|
| amountWith<br>Frequency | Amount With Frequency[] | Expected revenue amount with frequency.   | Small, 63.0                 | 63.0              |
| id                      | String                  | ID of the coverage associated with the policy for which the expected revenue is calculated. | Small, 63.0                 | 63.0              |
| ratePlans               | Rate Plan[]             | Details of the rate plans associated with the policy or through coverages.                  | Small, 63.0                 | 63.0              |

## **Expected Revenue Policy**

Output representation of the associated expected revenue details for a policy, such as coverages and rate plans.

## JSON example

```
"policy": {
 "id": "p111",
  "amountWithFrequency": {
    "annually": 1000.3,
    "monthly": 100.03,
    "quarterly": 300.09
  },
  "coverages": [
      "id": "pc111",
      "amountWithFrequency": {
        "annually": 1000.3,
        "monthly": 100.03,
        "quarterly": 300.09
      },
      "ratePlans": [
        {
          "id": "rp11",
          "totalPremiumAmount": 350,
          "totalFeeAmount": 200,
          "totalPremiumEqvAmount": 100,
          "expectedRevenueAmount": 45,
          "ratePlanCommissions": [
              "id": "rpc111",
              "premiumPercent": 100,
              "type": "FlatPercentOfPremium"
            }
          ]
```

```
},
            "id": "rp12",
            "totalPremiumAmount": 350,
            "totalFeeAmount": 200,
            "totalPremiumEqvAmount": 100,
            "expectedRevenueAmount": 45,
            "ratePlanCommissions": [
                "id": "rpc111",
                "premiumPercent": null,
                "type": "GradedPercent",
                "amountStartRange": 0,
                "amountEndRange": 1000
              },
                "id": "rpc112",
                "premiumPercent": null,
                "type": "GradedPercent",
                "amountStartRange": 1001,
                "amountEndRange": 10000
              },
         }
       ]
     }
   ]
 }
}
```

| Property Name       | Туре                       | Description   | Filter Group and<br>Version | Available Version |
|---------------------|----------------------------|---|-----------------------------|-------------------|
| amountWithFrequency | Amount With Frequency[]    | Expected revenue amount with frequency.                     | Small, 63.0                 | 63.0              |
| coverages           | Expected Rev<br>Coverage[] | Details of policy coverages, such as associated rate plans. | Small, 63.0                 | 63.0              |
| id                  | String                     | ID of the policy for which expected revenue is calculated.  | Small, 63.0                 | 63.0              |
| ratePlans           | Rate Plan[]                | Details of rate plans.                                      | Small, 63.0                 | 63.0              |

# **Expected Revenue**

Output representation of the details of the expected revenue.

### JSON example

```
{
  "policy": {
    "id": "p111",
```

```
"amountWithFrequency": {
  "annually": 1000.3,
  "monthly": 100.03,
  "quarterly": 300.09
},
"coverages": [
    "id": "pc111",
    "amountWithFrequency": {
      "annually": 1000.3,
      "monthly": 100.03,
      "quarterly": 300.09
    "ratePlans": [
        "id": "rp11",
        "totalPremiumAmount": 350,
        "totalFeeAmount": 200,
        "totalPremiumEqvAmount": 100,
        "expectedRevenueAmount": 45,
        "ratePlanCommissions": [
            "id": "rpc111",
            "premiumPercent": 100,
            "type": "FlatPercentOfPremium"
        ]
      },
      {
        "id": "rp12",
        "totalPremiumAmount": 350,
        "totalFeeAmount": 200,
        "totalPremiumEqvAmount": 100,
        "expectedRevenueAmount": 45,
        "ratePlanCommissions": [
          {
            "id": "rpc111",
            "premiumPercent": null,
            "type": "GradedPercent",
            "amountStartRange": 0,
            "amountEndRange": 1000
          },
            "id": "rpc112",
            "premiumPercent": null,
            "type": "GradedPercent",
            "amountStartRange": 1001,
            "amountEndRange": 10000
          },
        ]
      }
   ]
 }
1
```

```
}
}
```

This example shows a sample error response.

| Property Name | Туре                      | Description  | Filter Group and<br>Version | Available Version |
|---------------|---------------------------|--|-----------------------------|-------------------|
| errors        | Error Response[]          | List of errors encountered during the processing of the API request.   | Small, 63.0                 | 63.0              |
| isSuccess     | Boolean                   | Indicates whether the API request is successful (true) or not (false). | Small, 63.0                 | 63.0              |
| policy        | Expected Revenue Policy[] | Map of the policy and expected revenue calculation details.            | Small, 63.0                 | 63.0              |

# **Commission Processing Details**

Output representation of the details of the commission processing.

#### JSON example

This example shows a sample success response.

```
{
    "status": "Success",
    "message": "The processing has started for the commission statement CS-00000001."
}
```

This example shows a sample error response.

```
"status": "Fail",
   "message": "Processing failed for the commission statement The processing has started
for the commission statement CS-00000001 ."
}
```

| Property Name | Туре   | Description                                    | Filter Group and<br>Version | Available Version |
|---------------|--------|--|-----------------------------|-------------------|
| message       | String | Status message of the API execution.           | Small, 63.0                 | 63.0              |
| status        | String | Status of the API execution. Valid values are: | Small, 63.0                 | 63.0              |

| Property Name | Туре | Description | Filter Group and<br>Version | Available Version |
|---------------|------|-------------|-----------------------------|-------------------|
|               |      | • Fail      |                             |                   |

## **Insurance Policy Process**

Output representation of the details of the renewed policy.

#### JSON example

This request shows a sample success response.

```
"errors": [{ "code": "", "message": "" }],
   "status": "Success",
   "policyId": "testId",
   "message": "policy renewed successfully."
}
```

This request shows a sample error response.

```
{
   "errors": [{ "code": "", "message": "" }],
   "status": "Fail",
   "policyId": "",
   "message": "error message."
}
```

| Property Name | Туре   | Description               | Filter Group and<br>Version | Available Version |
|---------------|--------|---------------------------|-----------------------------|-------------------|
| policyId      | String | ID of the renewed policy. | Small, 63.0                 | 63.0              |

## Plan Benefits Product Model Details

Output representation of the product model details and associated product components.

#### JSON example

This request shows a sample success response.

```
"id": "0tjSG0000001embYAA",
                    "sequence": 1, #optional
                    "name": "Copay",
                    "label": "Copay Currency", #optional
                    "dataType": "CURRENCY",
                    "keyHidden":false,
                    "isActive": true
                },
                    "id": "0tjSG0000001eoDYAQ",
                    "sequence": 1,
                    "name": "Coinsurance",
                    "label": "Coinsurance Percentage",
                    "dataType": "PERCENTAGE",
                    "keyHidden":false,
                    "isActive": true
            ]
        }
   ]
}
```

This request shows a sample error response.

| Property Name | Туре             | Description  | Filter Group and<br>Version | Available Version |
|---------------|------------------|--|-----------------------------|-------------------|
| benefits      | Product[]        | List of the product component groups and associated attributes.        | Small, 63.0                 | 63.0              |
| errors        | Error Response[] | List of errors during the processing of the API request.               | Small, 63.0                 | 63.0              |
| isSuccess     | Boolean          | Indicates whether the API request is successful (true) or not (false). | Small, 63.0                 | 63.0              |
| productId     | String           | ID of the product for which the benefits are fetched.                  | Small, 63.0                 | 63.0              |

## **Rate Plan Commission**

Output representation of the details of the rate plan commission.

## JSON example

This example shows a sample success response.

```
"id": "rpc111",
    "premiumPercent": null,
    "type": "GradedPercent",
    "amountStartRange": 0,
    "amountEndRange": 1000
},
{
    "id": "rpc112",
    "premiumPercent": null,
    "type": "GradedPercent",
    "amountStartRange": 1001,
    "amountEndRange": 10000
},
]
```

| Property Name    | Туре    | Description   | Filter Group and<br>Version | Available Version |
|------------------|---------|---|-----------------------------|-------------------|
| amountEndRange   | Double  | End range of amount for graded percent of premium.  | Small, 63.0                 | 63.0              |
| amountStartRange | Double  | Start range of amount for graded percent of premium.  | Small, 63.0                 | 63.0              |
| fee              | Double  | Commission fee when Flat Fee or Capitated Fees are selected.  | Small, 63.0                 | 63.0              |
| feePercent       | Double  | Percentage of fee earned as commission when flat percentage of fee is selected.                                   | Small, 63.0                 | 63.0              |
| id               | String  | ID of the rate plan commission.   | Small, 63.0                 | 63.0              |
| numberEndRange   | Integer | End range of the grade volume, which represents the employee count.   | Small, 63.0                 | 63.0              |
| numberStartRange | Integer | Start range of the grade volume, which represents the employee count.   | Small, 63.0                 | 63.0              |
| premiumPercent   | Double  | Percentage of premium earned as commission when graded percent of premium or flat percent of premium is selected. | Small, 63.0                 | 63.0              |
| type             | String  | Type of commission structure. Valid values are:   | Small, 63.0                 | 63.0              |
|                  |         | • Flat Percent of Premium   |                             |                   |
|                  |         | • Flat Fee  |                             |                   |

• Graded Percent of Premium

| Property Name | Туре | Description           | Filter Group and<br>Version | Available Version |
|---------------|------|-----------------------|-----------------------------|-------------------|
|               |      | • Graded Volume       |                             |                   |
|               |      | • Capitated Fee       |                             |                   |
|               |      | • Flat percent of Fee |                             |                   |

### Rate Plan

Output representation of the details of the rate plans associated directly with the policy or through coverages.

#### JSON example

```
"ratePlans": [
  {
    "id": "rp11",
    "totalPremiumAmount": 350,
    "totalFeeAmount": 200,
    "totalPremiumEqvAmount": 100,
    "expectedRevenueAmount": 45,
    "ratePlanCommissions": [
        "id": "rpc111",
        "premiumPercent": 100,
        "type": "FlatPercentOfPremium"
  },
  {
    "id": "rp12",
    "totalPremiumAmount": 350,
    "totalFeeAmount": 200,
    "totalPremiumEqvAmount": 100,
    "expectedRevenueAmount": 45,
    "ratePlanCommissions": [
      {
        "id": "rpc111",
        "premiumPercent": null,
        "type": "GradedPercent",
        "amountStartRange": 0,
        "amountEndRange": 1000
      },
        "id": "rpc112",
        "premiumPercent": null,
        "type": "GradedPercent",
        "amountStartRange": 1001,
        "amountEndRange": 10000
      },
```

]

}

| Property Name             | Туре                      | Description   | Filter Group and<br>Version | Available Version |
|---------------------------|---------------------------|---|-----------------------------|-------------------|
| expectedRevenue<br>Amount | Double                    | Expected revenue amount for the specified policy.   | Small, 63.0                 | 63.0              |
| id                        | String                    | ID of the rate plan.  | Small, 63.0                 | 63.0              |
| ratePlan<br>Commissions   | Rate Plan<br>Commission[] | Details of the rate plan commissions.   | Small, 63.0                 | 63.0              |
| totalFee<br>Amount        | Double                    | Total fee amount that's calculated for rate plan and then rolled up to policy.                | Small, 63.0                 | 63.0              |
| totalPremium<br>Amount    | Double                    | Total premium amount that's calculated for rate plan and then rolled up to policy.            | Small, 63.0                 | 63.0              |
| totalPremium<br>EqvAmount | Double                    | Total premium equivalent amount that's calculated for rate plan and then rolled up to policy. | Small, 63.0                 | 63.0              |

## **Product**

Output representation of product details.

### JSON example

This request shows a sample success response.

```
"benefits": [
   {
       "id": "01tSG0000011y9dYAA",
       "name": "Annual deductible/Individual",
        "componentGroupId": "0y7SG0000000Q8zYAE",
        "componentGroupName": "General plan information",
        "componentGroupSequence": 1, #optional
        "sequence": 1, #optional
        "attributes": [
                "id": "0tjSG000001embYAA",
                "sequence": 1, #optional
                "name": "Copay",
                "label": "Copay Currency", #optional
                "dataType": "CURRENCY",
                "keyHidden":false,
                "isActive": true
            },
                "id": "0tjSG000001eoDYAQ",
                "sequence": 1,
                "name": "Coinsurance",
```

| Property Name           | Туре               | Description                     | Filter Group and<br>Version | Available Version |
|-------------------------|--------------------|---------------------------------|-----------------------------|-------------------|
| attributes              | Attribute Detail[] | List of attributes              | Small, 63.0                 | 63.0              |
| componentGroupId        | l String           | ID of the component group       | Small, 63.0                 | 63.0              |
| componentGroupName      | e String           | Name of the component group     | Small, 63.0                 | 63.0              |
| comparent GroupSequence | e Integer          | Sequence of the component group | Small, 63.0                 | 63.0              |
| id                      | String             | ID of the product               | Small, 63.0                 | 63.0              |
| name                    | String             | Name of the product             | Small, 63.0                 | 63.0              |
| sequence                | Integer            | Sequence of the product         | Small, 63.0                 | 63.0              |

## Plan Benefits Attribute

Represents details of the plan benefits attributes for an Insurance Policy Coverage.

```
"attributes": [
  {
        "attributeDefinitionId": "OtjSG0000001embxxA",
        "name": "Copay",
        "value": 400,
        "sequence": 1,
        "keyHidden": false,
        "dataType": "Currency"
      },
        "attributeDefinitionId": "OtjSG00000020yPxxQ",
        "name": "Deductible waiver",
        "value": "Deductible waived",
        "sequence": 2,
        "keyHidden": true,
        "dataType": "Text"
]
```

### **Properties**

| Name                  | Туре     | Description   | <b>Available Version</b> |
|-----------------------|----------|---|--------------------------|
| attributeDefinitionId | l String | ID of the Attribute Definition.   | 63.0                     |
| name                  | String   | Name of the attribute.  | 63.0                     |
| value                 | String   | Value of the attribute.   | 63.0                     |
| sequence              | Integer  | Sequence field of the product classification attribute or product attribute definition. | 63.0                     |
| keyHidden             | Boolean  | IsHidden field of the Product classification attribute or Product attribute definition. | 63.0                     |
| dataType              | String   | Data type of the Attribute Definition.  | 63.0                     |

# Plan Benefits Attributes Output

Represents the details of the benefits attributes for an Insurance Policy Coverage plan.

```
"attributes": [
   {
     "attributeDefinitionId": "OtjSG0000001embxxA",
      "name": "Copay",
      "value": 400,
      "sequence": 1,
      "keyHidden": false,
      "dataType": "Currency"
   },
    {
      "attributeDefinitionId": "OtjSG00000020yPxxQ",
     "name": "Deductible waiver",
      "value": "Deductible waived",
      "sequence": 2,
      "keyHidden": true,
      "dataType": "Text"
    },
    {
      "attributeDefinitionId": "OtjSG0000001YmMxxU",
      "name": "Notes",
      "value": "In network limitations apply.",
      "sequence": 2,
      "keyHidden": true,
      "dataType": "Text"
 ]
}
```

## **Properties**

| Name                  | Туре   | Description   | Available Version |
|-----------------------|--------|---|-------------------|
| attributeDefinitionId | String | Indicates whether the request is successful (true) or not (false).                      | 63.0              |
| dataType              | String | Datatype of the Attribute Definition.   | 63.0              |
| keyHidden             | String | IsHidden field of the Product classification attribute or Product attribute definition. | 63.0              |
| name                  | String | Type of tier of the network.  | 63.0              |
| sequence              | String | Sequence field of the Product classification attribute or Product attribute definition. | 63.0              |
| value                 | String | ID of the product.  | 63.0              |

# Plan Benefit Networks Output

Represents Insurance Policy Coverage Networks.

### JSON example

### **Properties**

| Name     | Туре   | Description   | Available Version |
|----------|--------|---|-------------------|
| id       | String | ID of the Insurance Policy Coverage Network.                | 63.0              |
| name     | String | The name of Insurance Policy Coverage Network.              | 63.0              |
| network  | String | Insurance Policy Coverage Network tier type.                | 63.0              |
| sequence | String | Sequence field of the Insurance Policy Coverage<br>Network. | 63.0              |

## Plan Benefits Output

Represents the output of the plan benefits for an Insurance Policy Coverage creation and updation.

## JSON example

```
{
"isSuccess":true,
"errors":[]
}
```

### **Properties**

| Name      | Туре    | Description  | Available Version |
|-----------|---------|--|-------------------|
| isSuccess | Boolean | Indicates whether the request is successful (true) or not (false). | 63.0              |
| errors    | String  | The details of any errors.   | 63.0              |

## Plan Benefits Details Output

Represents the Insurance Policy Benefits.

```
"isSuccess": true,
"errors": [],
"networks": [
  {
    "id": "n1",
    "network": "FIRST_NETWORK_TIER",
    "name": "Preferred Network",
    "sequence": 1
  },
  {
    "id": "n2",
    "network": "SECOND NETWORK TIER",
    "name": "In Network",
    "sequence": 2
  }
],
"benefits": [
  {
    "benefitId": "bft1",
    "benefitSequence": 1,
    "productId": "01tSG0000011yBFYAY",
    "productName": "Preventive Care",
    "productCompGrpId": "0y7SG0000000Q8zYAE",
    "productCompGgpName": "General plan information",
    "productCompGgpSequence": 1,
    "network": "First Network Tier",
    "attributes": [
      {
```

```
"attributeDefinitionId": "OtjSG0000001embYAA",
          "name": "Copay",
          "value": 400,
          "sequence": 1,
          "keyHidden": false,
          "dataType": "Currency"
       },
        {
         "attributeDefinitionId": "OtjSG00000020yPYAQ",
         "name": "Deductible waiver",
         "value": "Deductible waived",
         "sequence": 2,
          "keyHidden": true,
         "dataType": "Text"
       },
         "attributeDefinitionId": "OtjSG0000001YmMYAU",
         "name": "Notes",
          "value": "In network limitations apply.",
         "sequence": 2,
         "keyHidden": true,
         "dataType": "Text"
       }
     ],
     "combinedValue": "Copay $400 | Deductible waived | In network limitations apply."
   }
 ]
}
```

### **Properties**

| Name             | Туре                           | Description   | Available Version |
|------------------|--------------------------------|---|-------------------|
| attributes       | Benefit Attributes on page 137 | List of attributes.   | 63.0              |
| benefits         | Benefits on page 123           | Details of the plan benefit.  | 63.0              |
| combinedValue    | String                         | Combined value of the Insurance Policy Coverage<br>Benefit Attribute for a benefit. | 63.0              |
| errors           | List                           | List of errors.   | 63.0              |
| isSuccess        | Boolean                        | Boolean to determine whether it was success or failure.                             | 63.0              |
| network          | String                         | The tier type of the network.   | 63.0              |
| networks         | Networks on page 139           | Insurance Policy Coverage Networks for creating plan benefits.                      | 63.0              |
| productCompGgpId | String                         | ID of product component group   | 63.0              |
| productId        | String                         | ID of the product.  | 63.0              |

| Name        | Туре   | Description          | <b>Available Version</b> |
|-------------|--------|----------------------|--------------------------|
| productName | String | Name of the product. | 63.0                     |

## **Product**

Output representation of product details.

### JSON example

This request shows a sample success response.

```
"benefits": [
       {
            "id": "01tSG0000011y9dYAA",
            "name": "Annual deductible/Individual",
            "componentGroupId": "0y7SG000000Q8zYAE",
            "componentGroupName": "General plan information",
            "componentGroupSequence": 1, #optional
            "sequence": 1, #optional
            "attributes": [
                    "id": "0tjSG0000001embYAA",
                    "sequence": 1, #optional
                    "name": "Copay",
                    "label": "Copay Currency", #optional
                    "dataType": "CURRENCY",
                    "keyHidden":false,
                    "isActive": true
                },
                    "id": "0tjSG0000001eoDYAQ",
                    "sequence": 1,
                    "name": "Coinsurance",
                    "label": "Coinsurance Percentage",
                    "dataType": "PERCENTAGE",
                    "keyHidden":false,
                    "isActive": true
                }
           ]
       }
   ]
}
```

| Property Name            | Туре               | Description                     | Filter Group and<br>Version | Available Version |
|--------------------------|--------------------|---------------------------------|-----------------------------|-------------------|
| attributes               | Attribute Detail[] | List of attributes              | Small, 63.0                 | 63.0              |
| componentGroupId         | l String           | ID of the component group       | Small, 63.0                 | 63.0              |
| camponentGroupName       | e String           | Name of the component group     | Small, 63.0                 | 63.0              |
| comparent Group Sequence | e Integer          | Sequence of the component group | Small, 63.0                 | 63.0              |

| Property Name | Туре    | Description             | Filter Group and<br>Version | Available Version |
|---------------|---------|-------------------------|-----------------------------|-------------------|
| id            | String  | ID of the product       | Small, 63.0                 | 63.0              |
| name          | String  | Name of the product     | Small, 63.0                 | 63.0              |
| sequence      | Integer | Sequence of the product | Small, 63.0                 | 63.0              |

# Insurance Brokerage Standard Invocable Actions

Learn more about the standard invocable actions available with Insurance Brokerage.

#### Compute Producer Splits Action

Compute the producer splits for the producers associated with an Insurance Policy, for a Commission Statement Line Item.

#### **Create Producer Commissions Action**

Create records for the commissions that producers receive for the insurance policy associated with the specified commission statement line item, and update the commission statement line item record status.

#### Find Insurance Policy Action

Get the insurance policy associated with a commission statement line item that matches the specified criteria, and update the status of the commission statement line item record.

# Compute Producer Splits Action

Compute the producer splits for the producers associated with an Insurance Policy, for a Commission Statement Line Item.

This action is available in API version 63.0 and later.

## **Special Access Rules**

The Compute Producer Splits action is available in Enterprise, Unlimited, and Developer Editions where where Financial Service Cloud and Insurance Brokerage are enabled. To use this action, you need Insurance Commission Management and Insurance Brokerage User permission sets.

## Supported REST HTTP Methods

#### URI

/services/data/v63.0/actions/standard/computeProducerSplits

#### **Formats**

JSON

#### **HTTP Methods**

GET, POST

#### **Authentication**

Authorization: Bearer token

## Inputs

| Input                         | Details  |
|-------------------------------|--|
| commissionStatementLineItemId | <b>Type</b> String                               |
| Description                   |  |
|                               | ID of the commission statement line item record. |

# Outputs

| Output              | Details   |
|---------------------|---|
| producerCommissions | <b>Type</b> sObject   |
|                     | <b>Description</b> Collection of producer commission records that are computed. |

# Example

### POST

This sample request is for the Compute Producer Splits action.

This is the sample response for the Compute Producer Splits action.

```
"CommissionAmount": 4000,
    "InsurancePolicyId": "0YTxx000000001GAA",
    "ProducerId": "0Yxxx000000001CAA",
    "ProducerSplitArngLineItemId": "1BHxx0000004C92GAE",
    "Name": "CSLI-0000000001-Amol-Commission"
    }
    ]
},
    "sortOrder": -1,
    "version": 1
}
```

## **Create Producer Commissions Action**

Create records for the commissions that producers receive for the insurance policy associated with the specified commission statement line item, and update the commission statement line item record status.

This action is available in API version 63.0 and later.

## **Special Access Rules**

The Create Producer Commissions action is available in Enterprise, Unlimited, and Developer Editions where where Financial Service Cloud and Insurance Brokerage are enabled. To use this action, you need Insurance Commission Management and Insurance Brokerage User permission sets.

## Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/createProducerCommissions

#### **Formats**

ISON

#### **HTTP Methods**

GET, POST

#### Authentication

Authorization: Bearer token

## Inputs

| Input               | Details   |
|---------------------|---|
| producerCommissions | <b>Type</b> sObject   |
|                     | Description   |
|                     | A collection of computed producer commission records to be created. |

| Type String  |
|--|
|  |
|  |
| Description  |
| ID of the commission statement line item record.   |
| Туре   |
| String   |
| Description  |
| The status that the associated commission statement line item is set to when the producer commission record is created.    |
| Туре   |
| String   |
| Description  |
| The status that the associated commission statement line item is set to when the producer commission record isn't created. |
|  |

# Outputs

| Output                | Details   |
|-----------------------|---|
| producerCommissionIds | <b>Type</b> String  |
|                       | <b>Description</b> A collection of IDs of the producer commission records that are created. |

# Example

## POST

This sample request is for the Create Producer Commissions action.

Insurance Brokerage Find Insurance Policy Action

```
"Name": "Sanjeev"
},
{
    "InsurancePolicyId": "0YTxx0000002BVGAY",
    "ProducerId": "0Yxxx0000001KHCAY",
    "ProducerSplitArngLineItemId": "1BHxx0000004CXEGA2",
    "CommissionStatementLineItemId": "1Atxx0000004DeaCAE",
    "Name": "Deepak"
}

}
```

This is the sample response for the Create Producer Commissions action.

## Find Insurance Policy Action

Get the insurance policy associated with a commission statement line item that matches the specified criteria, and update the status of the commission statement line item record.

This action is available in API version 63.0 and later.

## **Special Access Rules**

The Find Insurance Policy action is available in Enterprise, Unlimited, and Developer Editions where where Financial Service Cloud and Insurance Brokerage are enabled. To use this action, you need Insurance Commission Management and Insurance Brokerage User permission sets.

## Supported REST HTTP Methods

URI

/services/data/v63.0/actions/standard/findInsurancePolicy

#### **Formats**

**JSON** 

Insurance Brokerage Find Insurance Policy Action

### **HTTP Methods**

GET, POST

### Authentication

Authorization: Bearer token

# Inputs

| Input                              | Details  |  |  |
|------------------------------------|--|--|--|
| commissionStatementLineItemId Type |  |  |  |
|                                    | String   |  |  |
|                                    | Description  |  |  |
|                                    | ID of the commission statement line item record.   |  |  |
| matchingCriteriaPattern Type       |  |  |  |
|                                    | String   |  |  |
|                                    | Description  |  |  |
|                                    | String that identifies the corresponding insurance policy.                                   |  |  |
| failureStatus                      | Туре   |  |  |
|                                    | String   |  |  |
|                                    | Description  |  |  |
|                                    | Indicates the status of the commission statement line item when the item's processing fails. |  |  |

# Outputs

| Output                      | Details  |
|-----------------------------|--|
| commissionStatementLineItem | <b>Type</b> sObject  |
|                             | <b>Description</b> Commission statement line item record populated with the insurance policy ID. |

# Example

## **POST**

This sample request is for the Find Insurance Policy action.

```
{
  "inputs": [
    {
       "commissionStatementLineItemId": "1Atxx0000004DeaCAE",
```

```
"matchingCriteriaPattern":"InsurancePolicyNumber:PolicyName AND
InsurancePolicyEffectiveDate:EffectiveFromDate AND LineOfCoverage:LineOfCoverage AND
ClientAccountName:NameInsured.Name"
     }
     ]
}
```

This is the sample response for the Find Insurance Policy action.

```
"actionName": "findInsurancePolicy",
 "errors": null,
 "invocationId": null,
 "isSuccess": true,
 "outcome": null,
 "outputValues": {
   "commissionStatementLineItem": {
     "attributes": {
       "type": "CommissionStatementLineItem",
       "url":
"/services/data/v64.0/sobjects/CommissionStatementLineItem/1Atxx0000004C92CAE"
     "InsurancePolicyEffectiveDate": "2025-02-01",
     "LineOfCoverage": "Medical",
     "ReferenceRecordId": "0YTxx000000001GAA",
     "InsurancePolicyNumber": "test",
     "Id": "1Atxx0000004C92CAE",
     "ClientAccountName": "test"
   }
 },
 "sortOrder": -1,
 "version": 1
```

# Insurance Brokerage Metadata API Types

Metadata API enables you to access some types and feature settings that you can customize in the user interface.

### Flow for Insurance Brokerage

Represents the metadata associated with a flow. Use Flow to create an application that takes users through a series of pages to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

# Flow for Insurance Brokerage

Represents the metadata associated with a flow. Use Flow to create an application that takes users through a series of pages to query and update records in the database. You can also execute logic and provide branching capability based on user input to build dynamic applications.

# FlowActionCall

Insurance Brokerage exposes additional actionType values for the FlowActionCall Metadata type.

| Field Name | Field Type  | Description  |
|------------|---|--|
| actionType | InvocableActionType<br>(enumeration of<br>type string)  | Required.  The action type. Additional valid values only for Insurance Brokerage include:  |
|            |   | • computeProducerSplits—Compute the producer splits for the producers associated with an Insurance Policy, for a Commission Statement Line Item.   |
|            | • createProducerCommissions—Create records for the commissions that producers receive for the insurance policy associated with the specified commission statement line item, and update the commission statement line item record status. |  |
|            |   | <ul> <li>findInsurancePolicy—Get the insurance policy associated<br/>with a commission statement line item that matches the specified<br/>criteria, and update the status of the commission statement line<br/>item record.</li> </ul> |