

Salesforce Health Cloud Developer Guide

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HEALTH CLOUD DEVELOPER GUIDE

This guide provides information on the custom objects used by Health Cloud and their fields. Some fields may not be listed for some objects.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

[Health Cloud Data Model](#)

Salesforce Health Cloud provides a rich set of standard and custom objects to store and access specialized health information.

[Health Cloud Fields on Standard Objects](#)

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

[Creating and Importing Documents](#)

You can integrate a fax system with Health Cloud's Intelligent Document Automation features by creating and importing documents programmatically.

[Intelligent Appointment Management](#)

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different EHR platforms.

[Working With Electronic Health Records](#)

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in the Salesforce Health Cloud data model.

[Emergency Response Management](#)

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

[Apex Reference](#)

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

[Health Cloud Business APIs](#)

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

[Health Cloud Tooling API Objects](#)

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see [Introducing Tooling API](#).

[Metadata Types](#)

[Health Cloud Custom Metadata Types](#)

Custom metadata is customizable, deployable, packageable, and upgradeable application metadata.

[Health Cloud Empower Components for Experience Cloud Sites](#)

Developers can use the Health Cloud Empower Components in other applications to create a patient or member site.

API End-of-Life

Salesforce is committed to supporting each API version for a minimum of three years from the date of first release. In order to mature and improve the quality and performance of the API, versions that are more than three years old might cease to be supported.

Health Cloud Data Model

Salesforce Health Cloud provides a rich set of standard and custom objects to store and access specialized health information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.



Note: The custom objects, components, classes, and triggers delivered in the Health Cloud managed package are one API version behind the core Salesforce API. Health Cloud standard objects have the same API version as core Salesforce. For example, if your org's API version is 43, the custom objects in the Health Cloud managed package are API version 42, and the standard Health Cloud objects are API version 43.

Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Benefits Verification

The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

Care Management

Clinical data from electronic health records (EHR) or other clinical systems is critical to planning, executing, and managing coordinated care plans for patients. You can integrate clinical data with Salesforce using several standard APIs to map messages from EHR systems into Health Cloud objects and fields.

Integrated Care Management

Integrated Care Management provides an improved data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

Care Program Management

Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.

Clinical Data Model

The Clinical Data Model enhances Health Cloud to make it more interoperable. Developed to be aligned with FHIR v4.0, this data model is built almost entirely on core. The Clinical Data Model is the successor to the original EHR Data Model, which was built on the managed package and followed the FHIR v1.0 model.

Code Sets for Diagnosis and Procedure

The code sets data model represents industry-standard procedure and diagnosis codes available to use in prior-authorization request and approval processes. You import these code sets using Data Loader.

Electronic Health Records

Salesforce Health Cloud provides custom objects to store the data contained in the standard electronic health record (EHR) fields.

Engagement Interaction

The engagement data model stores details, such as start and end date and time, topic, and attendees, about an interaction between a customer or customer-authorized representative and a customer service representation (CSR) or contact center agent (CCA). You can add up to 20 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects.

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

Intelligent Sales

Help your sales team plan and execute sales visits and manage field inventory with Intelligent Sales for Health Cloud.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.

Provider Network Management

Provider Network Management allows health insurance companies to bring providers into their network. It provides objects for managing provider application and credentialing data, so you can easily enroll providers into your network and help your members or patients find care that fits their needs.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

Unified Health Scoring

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

Utilization Management

Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.

SEE ALSO:

[Salesforce Object Reference](#)

[Salesforce Developer Limits and Allocations Quick Reference](#)

Advanced Therapy Management

Advanced Therapy Management helps streamline complex procedures that involve multiple appointments across different locations. Use Advanced Therapy Management's Multi-Step Scheduling solution for easy scheduling of appointments for program participants. Configure procedure steps based on lead times and set up affiliated service territories to establish where work types are sequentially performed.

Advanced Therapy Management's Multi-Step Scheduling is powered by Salesforce Scheduler to search for available slots at affiliated service territories. With the combined help of new Health Cloud objects and existing Scheduler objects, Multi-Step Scheduling provides a centralized platform that helps users book, reschedule, and cancel slots for various procedure steps. Multi-Step Scheduling can be used by Health Cloud and by other clouds.

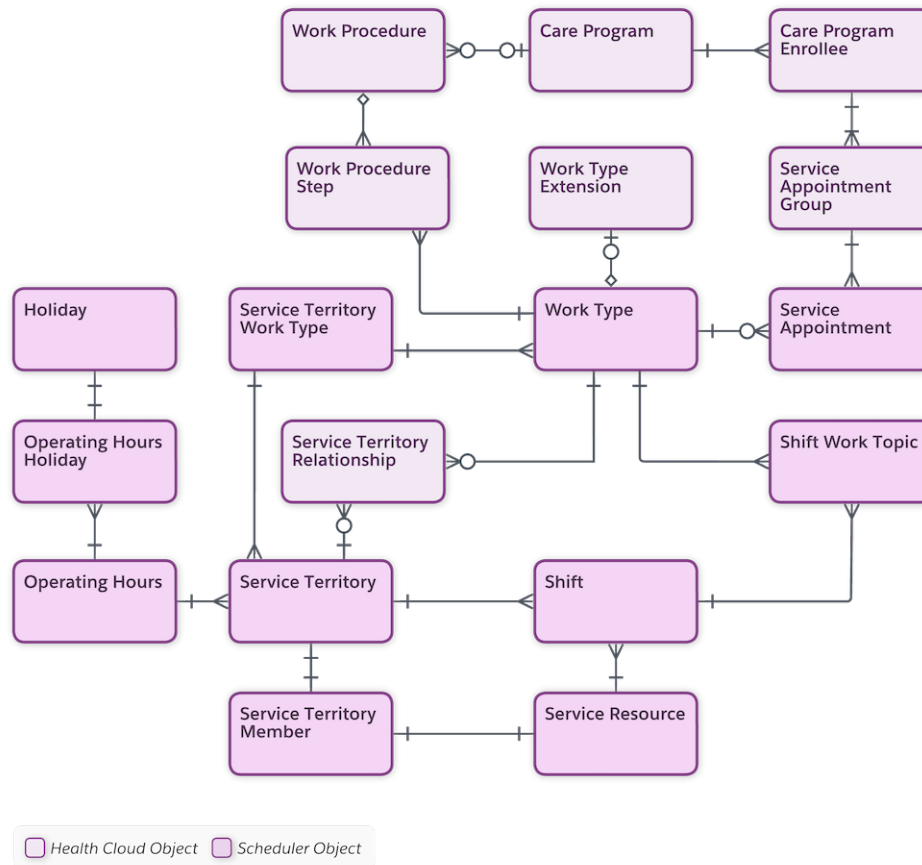
For users of Health Cloud, Advanced Therapy Management helps pharmaceutical companies conduct complex therapies like cell and gene therapy with ease. Treatment center coordinators can schedule appointments for procedure steps like apheresis, manufacturing, and infusion at one go. Service territory relationships streamline search results by defining relationships between affiliated sites where consecutive therapy steps are performed. Salesforce Scheduler's existing objects support effective slot management by helping users configure service resources, assets, and their availabilities at designated locations.

Advanced Therapy Management objects are available to users with the Multi-Step Scheduling permission set and permission set license. Admins must also purchase the Asset Scheduler Add-On license for each asset assigned to a service territory.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud or Health Cloud for Life Sciences



[ServiceAppointmentGroup](#)

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

[ServiceTerritoryRelationship](#)

Represent the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

[WorkProcedure](#)

Represent information about a procedure or process that's part of a program, such as a care program in Health Cloud. This object is available in API version 56.0 and later.

[WorkProcedureStep](#)

Represent information about the work type that's a part of a work procedure. This object is available in API version 56.0 and later.

[WorkTypeExtension](#)

Represent additional information about a work type. This object is available in API version 56.0 and later.

ServiceAppointmentGroup

Stores information about a group of related service appointments. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Stores information about the service appointment group.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the service appointment group.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner
	Relationship Type Lookup
	Refers To Group, User
ReferenceRecordId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Represents the record associated with the service appointment group. This field is a polymorphic relationship field.
	Relationship Name ReferenceRecord
	Relationship Type Lookup
	Refers To Account, CareProgramEnrollee, Case, Opportunity
Status	Type picklist
	Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Specifies the status of the service appointment group. Possible values are: - Cancelled - None - Scheduled The default value is None.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceAppointmentGroupFeed](#) on page 1254

Feed tracking is available for the object.

ServiceAppointmentGroupHistory on page 1263

History is available for tracked fields of the object.

ServiceAppointmentGroupShare on page 1270

Sharing is available for the object.

ServiceTerritoryRelationship

Represent the relationship between service territories based on work types performed. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the service territory relationship.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
RelatedServiceTerritoryId	Type reference Properties Create, Filter, Group, Sort, Update Description The related service territory that's associated with a work type. This field is a relationship field. Relationship Name RelatedServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
ServiceTerritoryId	Type reference Properties Create, Filter, Group, Sort, Update Description The service territory that's associated with a work type. This field is a relationship field. Relationship Name ServiceTerritory Relationship Type Lookup Refers To ServiceTerritory
WorkTypeId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update
	Description The work type that's performed at a service territory. This field is a relationship field.
	Relationship Name WorkType
	Relationship Type Lookup
	Refers To WorkType

Usage

Create a service territory relationship record to map affiliated sites where consecutive work types are performed. Select a service territory where a work type—such as apheresis—is held. In Related Service Territory, select the service territory where the next work type—such as manufacturing—is held.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ServiceTerritoryRelationshipFeed](#) on page 1254

Feed tracking is available for the object.

[ServiceTerritoryRelationshipHistory](#) on page 1263

History is available for tracked fields of the object.

[ServiceTerritoryRelationshipShare](#) on page 1270

Sharing is available for the object.

WorkProcedure

Represent information about a procedure or process that's part of a program, such as a care program in Health Cloud. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the work procedure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the work procedure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup

Field	Details
	Refers To Group, User
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The record ID of the object associated with this work procedure. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To CareProgram

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkProcedureFeed](#) on page 1254

Feed tracking is available for the object.

[WorkProcedureHistory](#) on page 1263

History is available for tracked fields of the object.

[WorkProcedureShare](#) on page 1270

Sharing is available for the object.

WorkProcedureStep

Represent information about the work type that's a part of a work procedure. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LeadTime	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days required to complete a work type.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work procedure step.
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the sequence in which the work type will be performed.
WorkProcedureId	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description The parent work procedure that's associated with the step. This field is a relationship field. Relationship Name WorkProcedure Relationship Type Master-Detail Refers To WorkProcedure
WorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work type that's associated with the work procedure step. This field is a relationship field. Relationship Name WorkType Relationship Type Lookup Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkProcedureStepFeed](#) on page 1254

Feed tracking is available for the object.

[WorkProcedureStepHistory](#) on page 1263

History is available for tracked fields of the object.

WorkTypeExtension

Represent additional information about a work type. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
ImageUrl	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The URL of the image related to the work type.
IsNonStandard	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the work type is nonstandard, that is, the work type can also be performed at child service territories that aren't part of the parent service territory. The default value is FALSE.
IsSchedulingRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a work type requires scheduling. The default value is FALSE.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the work type extension.
ParentWorkTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the parent record of the work type for which information is being added. This field is a relationship field. Relationship Name ParentWorkType Relationship Type Lookup Refers To WorkType
WorkTypeId	Type reference Properties Create, Filter, Group, Sort Description Represents the work type for which information is being added. This field is a relationship field. Relationship Name WorkType Relationship Type Master-Detail Refers To WorkType

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[WorkTypeExtensionFeed](#) on page 1254

Feed tracking is available for the object.

WorkTypeExtensionHistory on page 1263

History is available for tracked fields of the object.

Benefits Verification

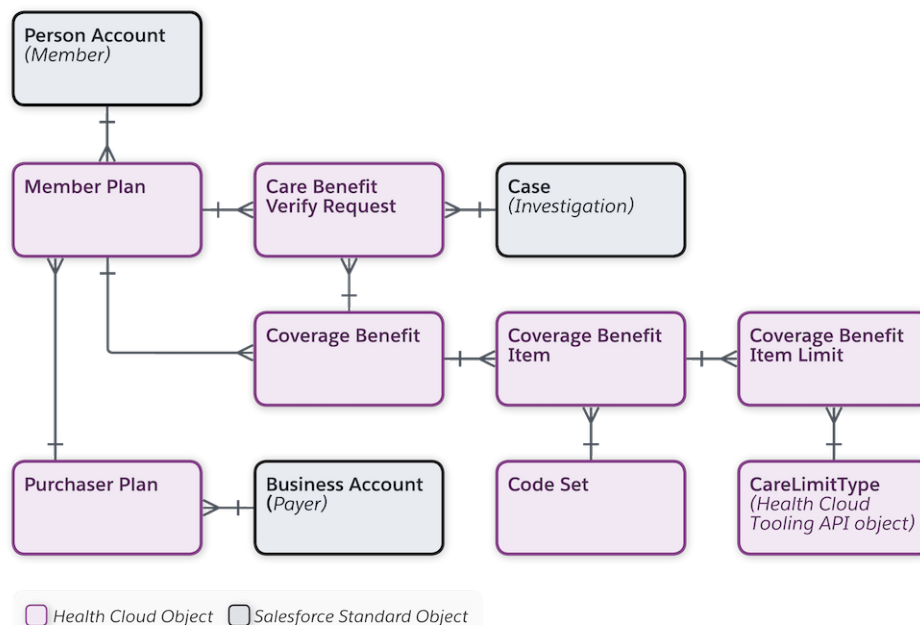
The benefits verification data model supports providers, payers, and life sciences organizations in determining benefits coverage for services and products provided.

The benefits verification objects are available to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Foundation permission set. You must have the Health Cloud managed package installed in your org to access this data model. Available in API version 53.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



[CareBenefitVerifyRequest](#)

Request for verification of benefits. This object is available in API version 53.0 and later.

[CoverageBenefit](#)

Represents the benefits provided to a covered member by a purchaser's plan.

[CoverageBenefitItem](#)

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

[CoverageBenefitItemLimit](#)

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

[MemberPlan](#)

Represents details about the insurance coverage for a member or subscriber.

[PurchaserPlan](#)

Represents the payer plan that a purchaser makes available to its members and members' dependents.

SEE ALSO:

[Health Cloud Administration Guide: Connect to a Benefit Verification Service](#)

CareBenefitVerifyRequest

Request for verification of benefits. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the associated case. This is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
CoverageBenefitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the set of services covered by the insurance plan. This is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup

Field	Details
	Refers To CoverageBenefit
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description Identifies the member plan that includes the benefit item being verified. This is a relationship field. Relationship Name MemberPlan Relationship Type Lookup Refers To MemberPlan
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the care benefit verification request.
RequestDate	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Date of verification request.
RequestedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Person or organization requesting verification. This is a relationship field. Relationship Name RequestedBy Relationship Type Lookup Refers To User
ResponseBody	Type base64 Properties Create, Nillable, Update Description Full JSON response from external system.
ResponseContentType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The content type of the response from the external system. Possible values are: • application/html • application/java-archive • application/javascript • application/json • application/msword • application/octet-stream • application/octet-stream;type=unknown

Field	Details
	• application/opx • application/pdf • application/postscript • application/rtf • application/vnd.box.notes • application/vnd.google-apps.document • application/vnd.google-apps.drawing • application/vnd.google-apps.form • application/vnd.google-apps.presentation • application/vnd.google-apps.script • application/vnd.google-apps.spreadsheet • application/vnd.ms-excel • application/vnd.ms-excel.sheet.macroEnabled.12 • application/vnd.ms-infopath • application/vnd.ms-powerpoint • application/vnd.ms-powerpoint.presentation.macroEnabled.12 • application/vnd.ms-word.document.macroEnabled.12 • application/vnd.oasis.opendocument.presentation • application/vnd.oasis.opendocument.spreadsheet • application/vnd.oasis.opendocument.text • application/vnd.openxmlformats-officedocument.presentationml.presentation • application/vnd.openxmlformats-officedocument.presentationml.slideshow • application/vnd.openxmlformats-officedocument.presentationml.template • application/vnd.openxmlformats-officedocument.spreadsheetml.sheet • application/vnd.openxmlformats-officedocument.spreadsheetml.template • application/vnd.openxmlformats-officedocument.wordprocessingml.document • application/vnd.openxmlformats-officedocument.wordprocessingml.template • application/vnd.visio • application/x-gzip • application/x-java-source • application/x-javascript • application/x-shockwave-flash • application/x-sql • application/x-zip-compressed • application/xhtml+xml • application/xml • application/zip • audio/mp4

Field	Details
	• audio/mpeg • audio/x-aac • audio/x-ms-wma • audio/x-ms-wmv • audio/x-wav • image/bmp • image/gif • image/jpeg • image/jpeg;type=mobile • image/png • image/svg+xml • image/tiff • image/vnd.adobe.photoshop • image/vnd.dwg • image/x-photoshop • message/rfc822 • model/vnd.usdz+zip • text/css • text/csv • text/html • text/plain • text/rtf • text/snote • text/stypi • text/vnd.salesforce.quip-chat • text/vnd.salesforce.quip-doc • text/vnd.salesforce.quip-sheet • text/vnd.salesforce.quip-slides • text/vnd.salesforce.quip-template • text/vtt • text/webviewhtml • text/x-c • text/x-c++ • text/xml • video/mp4 • video/mpeg • video/ogg • video/quicktime

Field	Details
	• video/x-m4v • video/x-ms-asf • video/x-msvideo
ResponseLength	Type int Properties Filter, Group, Nillable, Sort Description The length of the response from the external system.
ResponseName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the response from the external system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Status of the verification request. Possible values are: • Completed • Error • Partial • Pending
StatusReason	Type textarea Properties Create, Nillable, Update Description The reason for the specified status of the care benefit verification request.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to the member under this plan's coverage.
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.
CoinsuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.

Field Name	Details
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical • Vision
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopey	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.

Field Name	Details
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.

Field Name	Details
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime

Field Name	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment the member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CoverageBenefitFeed

Feed tracking is available for the object.

CoverageBenefitHistory

History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the category this benefit is in.
CodeSetServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of a Code Set Service Type in the Code Set object. This is a relationship field. Relationship Name CodeSetServiceType Relationship Type Lookup Refers To CodeSet

Field	Details
CoverageBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the covered benefit this item belongs to. This is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the level of coverage provided by this item.
DoesDeductibleApply	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
InNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the in network coverage provided by this item.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Specifies whether the benefit item is currently available. The default value is 'false'.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the benefit is only available in the plan network. The default value is 'false'.
IsPreauthorizationRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the service must be approved before use. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving this benefit item.

Field	Details
	This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of this coverage benefit item.
Notes	Type textarea Properties Create, Nillable, Update Description Additional information about this coverage benefit item.
OutofNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the coverage for non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup

Field	Details
	Refers To Group, User
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides.
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this coverage benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the CoverageBenefitItem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The ID of this coverage benefits item record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date on which this coverage benefits item was last changed on the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period this plan benefit item covers.

CoverageBenefitItemLimit

Allows you to track details associated with a specific benefit as it relates to expenditures, limits, coverage levels, eligibility, and exclusion. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AllowedLimit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Maximum amount that will be paid for the service.
AppliedLimit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the benefit has been claimed.
CareLimitTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies whether the limit is a required payment or excluded service. This is a relationship field. Relationship Name CareLimitType Relationship Type Lookup Refers To CareLimitType
CoverageBenefitItemId	Type reference Properties Create, Filter, Group, Sort Description Specific service covered by the insurance plan. This is a relationship field. Relationship Name CoverageBenefitItem Relationship Type Lookup Refers To CoverageBenefitItem
CoverageLevel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Defines the persons eligible for the benefit item. Possible values are: • EmployeeSpouse—Employee & Spouse • Family • Individual
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LimitNotes	Type textarea Properties Create, Nillable, Update Description General information about the limit.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the coverage benefit item limit.
NetworkType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the provider is eligible for reimbursement. Possible values are: • In • NA • Out
PriorityOrder	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description This limit's position in the sequence for calculating limits.
TermType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of time period during which the benefit item is available. Possible values are: • Calendar Year • Day • Month • Year to Date

MemberPlan

Represents details about the insurance coverage for a member or subscriber.



Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date from which this member plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this member plan ceases to be effective.
GroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The group number or policy number of the primary member.
IssuerNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference number for the issuer of the plan.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastVerification	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this plan was last verified.
LastViewedDate	Type datetime

Field Name	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member's record.
MemberNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The member's reference number for this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name by which the member knows this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this member plan.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field Name	Details
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup of the Purchaser Plan ID.
PrimaryCarePhysician	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the physician providing primary care under this plan.
PrimarySecondaryTertiary	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Whether this plan is the primary, secondary, or tertiary plan.
RelationshipToSubscriber	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship

Field Name	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the subscriber's record.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the plan's verification. Valid options are:

Field Name	Details
	• Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MemberPlanFeed

Feed tracking is available for the object.

MemberPlanHistory

History is available for tracked fields of the object.

MemberPlanOwnerSharingRule

Sharing rules are available for the object.

MemberPlanShare

Sharing is available for the object.

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The date from which this purchaser plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this purchaser plan ceases to be effective.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name of this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this payer.
Payer	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The ID of the payer's Account object record.
PlanNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The plan's reference number.
PlanStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid • Workers Comp
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the service type offered by this plan.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PurchaserPlanFeed

Feed tracking is available for the object.

PurchaserPlanHistory

History is available for tracked fields of the object.

PurchaserPlanOwnerSharingRule

Sharing rules are available for the object.

PurchaserPlanShare

Sharing is available for the object.

PurchaserPlanChangeEvent

Change data capture is available for this object.

Care Management

Clinical data from electronic health records (EHR) or other clinical systems is critical to planning, executing, and managing coordinated care plans for patients. You can integrate clinical data with Salesforce using several standard APIs to map messages from EHR systems into Health Cloud objects and fields.

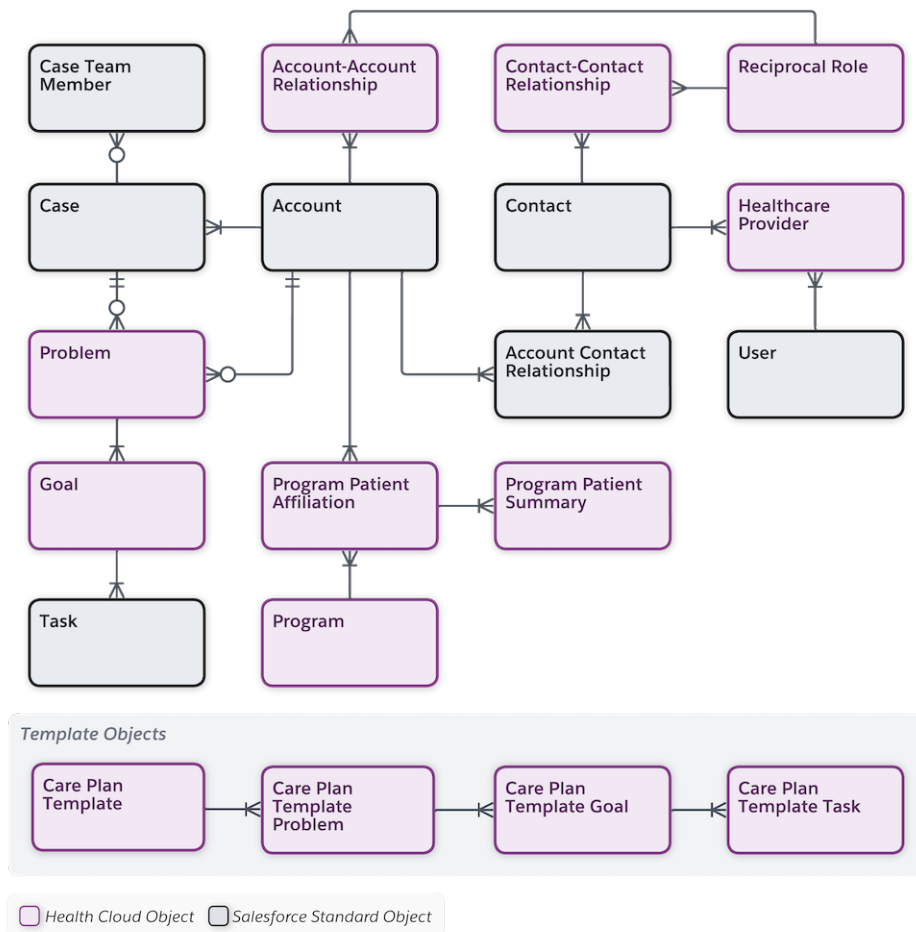
The Health Cloud clinical data model is similar to the FHIR® standard. This supports easier and more straightforward clinical data integration from other source systems. When devising an implementation strategy, you or your integration partner map messages from the EHR system to

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

the correct Health Cloud object. Data is replicated into the clinical data model with read-only access. Data that originates in the EHR or other clinical systems is view-only, so the source system remains the system of record.



[CarePlanTemplate__c](#)

Represents the template used to create a care plan including the problems, goals, and tasks that care coordinators use to manage and mitigate a medical condition.

[CarePlanTemplateGoal__c](#)

Represents a goal included in the care plan template.

[CarePlanTemplateProblem__c](#)

Represents a problem included in the care plan template.

[CarePlanTemplateTask__c](#)

Represents a task that's included in the care plan template.

[AccountAccountRelation__c](#)

Represents a one-to-one relationship between two accounts, each with a distinct role in relation to the other.

[CandidatePatient__c](#)

Represents the demographics and other administrative information about a patient who's receiving health-related services.

[CardViewDropdown__c](#)

Defines a tab navigation menu option on the patient card to open standard and custom pages or URLs as either primary or secondary tabs. Clicking an item in the menu opens a new tab or subtab for that patient.

[CarePlanGoal__c](#)

Represents the intended objectives of carrying out a care plan.

[CarePlanProblem__c](#)

Represents the conditions, problems, concerns, diagnoses, and so on, that this plan manages and mitigates.

[ConditionToHCCCodeMapping__c](#)

Represents a mapping of patient conditions to Hierarchical Condition Category (HCC) codes.

[ContactContactRelation__c](#)

Represents a relationship between two contacts, each with a distinct role in relation to the other.

[CrossObjectRelationship__c](#)

Represents a relationship between two objects (for example, patient Account and EhrPatient__c) used in patient list view pages.

[CustomFieldSets__c](#)

Represents a custom grouping of fields.

[CustomLabelConfig__c](#)

Represents a custom label in Health Cloud.

[FilterColumn__c](#)

Represents the column used by filter criteria for the patient segmentation functionality.

[FilterCondition__c](#)

Represents the condition used by filter criteria for the patient segmentation functionality.

[FilterCriterion__c](#)

Represents the filter criteria for the patient segmentation functionality. Consists of a list of filter conditions and a list of columns that display as part of the filter view on the patient list view page.

[PatientCardViewConfiguration__c](#)

Represents configuration options for the patient card.

[PersonLifeEvent](#)

Represents the life events of an individual, such as marriage, birth of a child, birthday, engagement.

[ReciprocalRole__c](#)

Represents an inverse role. For example, if one role is parent, the reciprocal role is child.

[ProgramPatientAffiliation__c](#)

Represents the program that the patient is affiliated with.

[ProgramPatientSummary__c](#)

Represents a record that contains calculated values for the relevant program that the patient is enrolled in.

[Provider__c](#)

Represents a person providing healthcare.

[TimelineViewConfiguration__c](#)

Represents an event type on the timeline view in the patient care console.

CarePlanTemplate__c

Represents the template used to create a care plan including the problems, goals, and tasks that care coordinators use to manage and mitigate a medical condition.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create Filter, Group, Sort, Update Description Indicates whether the record is active or not.
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The category of treatment a care plan template belongs to. Possible values: • Disease Management • Endocrinology and Metabolism • Home Health • Wellness
ClonedFrom__c	Type reference Properties Create, Filter, Nillable, Group, Sort, Update Description Indicates where this template was cloned or copied from.
Description__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A description of the template.

Usage

Use this object to manage patient care templates.

CarePlanTemplateGoal__c

Represents a goal included in the care plan template.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create Filter, Group, Sort, Update Description Indicates whether the record is active or not.
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template that the goal is related to.
CarePlanTemplateProblem__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template problem that the goal is related to.
Category__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The category of wellness targets a care plan template goal belongs to. Possible values: • Cognition Improvement • Muscle Strength Improvement • Weight Management
Description__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the goal associated with the problem.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the care plan goal. Limit: 255 characters.
OwnerId	Type reference Properties Defaulted on create, Filter, Group, Sort, Update Description ID of the owner of the goal.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The priority of the care plan goal such as low, normal, or high.
SortOrder__c	Type picklistdouble Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates the sort order of goals in the list.

Usage

Use this object to query and manage goals that are related to problems within a care plan template.

CarePlanTemplateProblem__c

Represents a problem included in the care plan template.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create Filter, Group, Sort, Update Description Indicates whether the record is active or not.
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template that the problem is related to.
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The category of ailments a care plan template problem belongs to. Possible values: - Cognition - Pain Monitoring or Management

Field	Details
	Respiratory Impairment
Description__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the problem associated with the template.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the care plan problem. Limit: 255 characters.
OwnerId	Type reference Properties Defaulted on create, Filter, Group, Sort, Update Description ID of the owner of the problem.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The priority of the care plan problem such as low, normal, or high.
SortOrder__c	Type double Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the sort order of problems in the list.

Usage

Use this object to query and manage problems associated with a care plan template.

CarePlanTemplateTask__c

Represents a task that's included in the care plan template.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create Filter, Group, Sort, Update Description Indicates whether the record is active or not.
AssignedTo__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Name of the person who's assigned to the task.
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template that the task is related to.
CarePlanTemplateGoal__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template goal that the task is related to.
CarePlanTemplateProblem__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The care plan template problem that the task is related to.
Description__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the task.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the care plan problem. Limit: 255 characters.
Offset__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Adds an offsetDate to the date selected for a task in the care plan. Tasks that have an offset date add the assigned offset to the task start date. For example, if the care plan start date is December 9 and a task offset is +7 days, the task's due date is December 16.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The priority of the care plan task such as low, normal, or high.
SortOrder__c	Type double Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the sort order of tasks in the list.
Status__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the care plan task such as in progress, complete, or new.
Subject__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The subject or name of the task.
Type__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of task.

Usage

Use this object to query and manage tasks associated with a care plan template.

AccountAccountRelation__c

Represents a one-to-one relationship between two accounts, each with a distinct role in relation to the other.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that <code>RelatedAccount__c</code> is related from.

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the relationship between accounts is active (<code>true</code>) or not (<code>false</code>). The default checkbox value is selected.
EndDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The last date when the two accounts are related.
ExternalId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external ID that inhibits any duplicate definitions from <code>FromAccount- Role - ToAccount</code>.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the relationship between the accounts. Limit: 255 characters.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the user who created the relationship record.
RelatedAccount__c	Type reference Properties Filter, Group, Nillable, Sort

Field	Details
	Description Account that Account__c is related to.
Role__c	Type reference Properties Create, Filter, Group, Sort, Update Description The role of the relationship.
StartDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The first date when the relationship between accounts is valid (not when the object is created).

Usage

This resource tracks each account's relationship to the other.

CandidatePatient__c

Represents the demographics and other administrative information about a patient who's receiving health-related services.



Note: Starting Sprint '22, the Candidate Patient object is no longer supported. Use the Lead object for patient conversion.



Note: As the Candidate Patient custom object is being retired, use the Lead object instead of the Candidate Patient object. If you need a Candidate Patient field that Lead doesn't support, create the fields.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Address1City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The city in an address for the patient.
Address1Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address1EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address1Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The first date when an address for the patient is valid.
Address1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address1Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient. Use is optional based on source data.
Address1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when an address for the patient is valid.
Address2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address2Text__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description A complete address for the patient. Use is optional based on source data.
Address2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a street address for the patient.
Address3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address3Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient. Use is optional based on source data.
Address3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The city in an address for the patient.
Address4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The first date when an address for the patient is valid
Address4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address4Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient. Use is optional based on source data.
Address4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when an address for the patient is valid.
Address5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address5Text__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description A complete address for the patient. Use is optional based on source data.
Address5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
BirthDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The patient's birth date.
Communication1Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication1Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.

Field	Details
Communication2Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication2Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication3Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication3Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication3System__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication4Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication4Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication5Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication5Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Deceased__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the patient is deceased (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
FamilyName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient's family name (Smith in Carol Smith Rodgers Andrews).
FamilyName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient's family name (Rodgers in Carol Smith Rodgers Andrews).
FamilyName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient's family name (Andrews in Carol Smith Rodgers Andrews).

Field	Details
GenderCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the gender that the patient is considered to have for administration and record-keeping purposes.
GenderLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the gender that the patient is considered to have for administration and record-keeping purposes.
GenderSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the gender that the patient is considered to have for administration and record-keeping purposes.
GivenName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName3__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fourth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fifth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MaritalStatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the patient's most recent civil marital status.
MaritalStatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the patient's most recent civil marital status.
MaritalStatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the patient's most recent civil marital status.
MedicalRecordNumber	Type string Properties Create, Filter, Group, Sort, Update Description The medical record number used to identify a patient.
MultipleBirth__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the patient is part of a multiple birth (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The EHR ADT patient ID. Limit: 255 characters.
Name__c	Type textarea
	Properties Create, Nillable, Update
	Description A long text description of a name associated with the patient.
Organization255__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The organization on behalf of which a patient contact is acting, for which the patient contact is working, or that's acting as the custodian of the patient record. Limit: 255 characters.
Organization__c	Type textarea
	Properties Create, Nillable, Update
	Description The long text description of the organization: - On behalf of which a patient contact is acting - For which the patient contact is working - That's acting as the custodian of the patient record
OwnerId	Type reference
	Properties Create, Defaulted on create, Filter, Group, Sort, Update
	Description ID of the record owner.
PhotoUrl__c	Type textarea
	Properties Create, Nillable, Update

Field	Details
	Description The URL for a photograph of the patient.
PrefixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first prefix in a patient's name.
PrefixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in a patient's name.
PrefixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in a patient's name.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The most recent date when the integration system wrote the record from the source record.
SuffixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first suffix in a patient's name.
SuffixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in a patient's name.
SuffixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in a patient's name.
Telecom1PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom1PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom1System__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as phone or fax.
Telecom1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the patient.
Telecom1Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom2PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom2PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines a contact detail that can be used to contact the patient, such as phone or fax.
Telecom2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the patient.
Telecom2Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom3PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom3PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as phone or fax.

Field	Details
Telecom3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the patient.
Telecom3Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom4PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom4PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as phone or fax.
Telecom4Use__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the patient.
Telecom4Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom5PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom5PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as phone or fax.
Telecom5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information that can be used to contact the patient.
Telecom5Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.

CardViewDropdown__c

Defines a tab navigation menu option on the patient card to open standard and custom pages or URLs as either primary or secondary tabs. Clicking an item in the menu opens a new tab or subtab for that patient.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Category__c	Type string Properties Create, Filter, Group, Sort, Update Description Name of the parent category that contains child navigation items. The category name acts as a heading and isn't a clickable navigation link.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Describes the menu navigation item.
ParamString__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Add any extra URL parameters to the existing Visualforce page or URL to open the new tab.
Rec_Open_Type__c	Type string Properties Create, Filter, Group, Sort, Update Description Specifies the type of tab to use for this page: Primary or Subtab. A primary tab is the main item to work on. A subtab is related to an item on a primary tab.
SubCategory__c	Type string Properties Create, Filter, Group, Sort, Update Description Name of the child category in the menu list. This text is the clickable link that opens the page or tab.
Type__c	Type string Properties Create, Filter, Group, Sort, Update Description Content type of the new page. Specify VFpage or URL.
URL__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The URL to access the page.

CarePlanGoal__c

Represents the intended objectives of carrying out a care plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlan__c	Type reference Properties Create, Filter, Group, Sort Description How one or more practitioners intend to deliver care for a particular patient for a time period. Can be limited to care for a specific condition or set of conditions.
CarePlanProblem__c	Type reference Properties Create, Filter, Group, Sort Description The health problem that this goal addresses.
Description__c	Type textarea Properties Create, Nillable, Update Description A long text description of the care plan.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the care plan goal. Limit: 255 characters.
PercentBar___c	Type string Properties Filter, Nillable, Sort Description Percent completed.
Priority___c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the care plan goal. Picklist values: Low, Medium, and High.
Progress___c	Type percent Properties Create, Filter, Nillable, Sort, Update Description Progress toward achieving the care plan goal.
SortOrder___c	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The order in which the goal appears among other goals associated with a problem.
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The category of wellness targets a care plan goal belongs to. Possible values: • Cognition Improvement • Muscle Strength Improvement • Weight Management

Usage

Developers can use an integration to build CarePlanGoal__c from data in EhrCarePlanGoal__c. Not required.

SEE ALSO:

[CarePlanProblem__c](#)

CarePlanProblem__c

Represents the conditions, problems, concerns, diagnoses, and so on, that this plan manages and mitigates.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template associated with the problem.

Field	Details
CarePlan__c	Type reference Properties Create, Filter, Group, Sort Description How one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.
Description__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the care plan problem.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record • Due date of the most recently closed task associated with the record
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the care plan problem. Limit: 255 characters.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the care plan problem. Picklist values: Low, Medium, and High.
SortOrder__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The order in which the problem appears among other problems associated with the care plan.
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Restricted picklist, Update Description The category of ailments a care plan problem belongs to. Possible values: • Cognition • Pain Monitoring or Management • Respiratory Impairment

Usage

Developers can use an integration to build CarePlanProblem__c from data in EhrCarePlanConcern__c. Not required.

SEE ALSO:

[CarePlanGoal__c](#)

ConditionToHCCCodeMapping__c

Represents a mapping of patient conditions to Hierarchical Condition Category (HCC) codes.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this condition to HCC mapping is active and available for use.
ConditionCode__c	Type string Properties Create, Filter, Group, Sort, Update Description A comma-separated list of conditions that apply to the patient.
HCCCode__c	Type string Properties Create, Filter, Group, Sort, Update Description HCC codes that apply to the patient's condition.
ValidFrom__c	Type double Properties Create, Filter, Sort, Update Description The year in which the HCC codes become valid.
ValidThrough__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The last year in which the HCC codes are valid.

Field	Details
YearConditionCodeHCCCode__c	Type string Properties Create, Filter, Group, idLookup, Sort, Unique, Update Description Unique key for the record.

Usage

Use this object to map the EHR condition (diagnosis) codes to the HCC codes.

ContactContactRelation__c

Represents a relationship between two contacts, each with a distinct role in relation to the other.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the relationship is active (<code>true</code>) or not (<code>false</code>). The default checkbox value is selected.
Contact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Contact that <code>RelatedContact__c</code> is related from.
EndDate__c	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The last date when the relationship between contacts is valid.
ExternalId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external ID that inhibits any duplicate definitions from <code>FromContact - Role - ToContact</code>.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the relationship between the contacts. Limit: 255 characters.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
RelatedContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Contact that <code>RelatedContact__c</code> is related to.
Role__c	Type reference Properties Create, Filter, Group, Sort, Update Description Role that describes how <code>RelatedContact__c</code> is related to <code>Contact__c</code>

Field	Details
StartDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The first date when the relationship between the contacts is valid (not when the object was created).

Usage

This resource tracks each contact's relation to the other.

CrossObjectRelationship__c

Represents a relationship between two objects (for example, patient Account and EhrPatient__c) used in patient list view pages.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
FromObject__c	Type string Properties Create, Filter, Group, Sort, Update Description The related from object.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the relationship between the objects. Limit: 255 characters.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record.
Relationship__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The relationship between the objects.
ReverseRelationship__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reverse relationship between the objects.
ToObject__c	Type string Properties Create, Filter, Group, Sort, Update Description The related to object.

CustomFieldSets__c

Represents a custom grouping of fields.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ExcludedFields__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description Fields that aren't included in the field set.
FieldsetLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Label for the field set.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Sort, Update Description The name of the custom field set. Limit: 255 characters.
SObjectName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the sObject. Limit: 255 characters.
TwoColumnLayout	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Whether the layout is two-column (<code>true</code>) or not (<code>false</code>).

CustomLabelConfig__c

Represents a custom label in Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Sort, Update Description The name of the custom label configuration. Limit: 255 characters.
NewLabel__c	Type string Properties Create, Filter, Group, Sort, Update Description Name of the new label.
ObjectFieldName__c	Type string Properties Create, Filter, Group, Sort, Update Description The name of the object field.
ObjectName__c	Type string Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The name of the object.
ObjectRecordType__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The object record type.
RelationshipName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the relationship.
ViewName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the view.

FilterColumn__c

Represents the column used by filter criteria for the patient segmentation functionality.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
FieldApi__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The selected field.
FieldLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Label of the selected field.
FilterCriterion__c	Type reference Properties Create, Filter, Group, Sort Description The field criterion.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The filter column name. Limit: 255 characters.
ObjectName__c	Type textarea Properties Create, Filter, Group, Sort, Update Description A long text description of the name of the object.
Order__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Order in which the field appears.

FilterCondition__c

Represents the condition used by filter criteria for the patient segmentation functionality.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
FieldName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the field.
FieldCriterion__c	Type reference Properties Create, Filter, Group, Sort Description The field criterion.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the filter condition. Limit: 255 characters.
ObjectName__c	Type textarea Properties Create, Filter, Group, Sort, Update Description The name of the object.
Operator__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The filter criteria operator.

Field	Details
RowNumber__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of rows.
SRowNumber__c	Type string Properties Filter, Nillable, Sort Description The number of rows to display.
Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of filter condition.
Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A value entered in the filter condition.

FilterCriterion__c

Represents the filter criteria for the patient segmentation functionality. Consists of a list of filter conditions and a list of columns that display as part of the filter view on the patient list view page.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Grouping__c	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description Grouping of the filter items.
IsWaveList__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Indicates whether a patient list originated from the Wave for Health Cloud app.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the filter criterion. Limit: 255 characters.
ObjectName__c	Type textarea Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The name of the object.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record's owner.

PatientCardViewConfiguration__c

Represents configuration options for the patient card.

Supported Calls

`create()`, `delete()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`

Fields

Field	Details
FieldName__c	Type string Properties Create, Filter, Group, Sort, Update Description Name of the field that contains the information to display on the patient card.
FriendlyName__c	Type string Properties Create, Filter, Group, Sort, Update Description Name that appears as a title on the patient card.
IsActive__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Indicates whether this field is appears on the patient card.

Field	Details
IsAscending__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Indicates whether results appear in ascending order.
LanguageCode__c	Type string Properties Filter, Nillable, Sort Description Code for the language of the item on the patient card.
Language__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist Sort, Update Description Language used for the item on the patient card.
Limit__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Indicates the maximum number of results to display in the field.
ObjectName__c	Type string Properties Create, Filter, Group, Sort, Update Description Name of the object that contains the field to show on the patient card. Use the exact spelling of the object name to ensure correct results.
OverrideFilterField__c	Type string Properties Create, Filter, Group, Sort, Update

Field	Details
	Description Name of the custom filter field to replace the delivered one.
PatientAccountLookup__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the lookup to display on the patient card when multiple lookups to Account exist. The default for this field is Account__c.  Note: To use delivered Account lookups for standard objects like Contact or Task, you must append <i>Id</i> to the lookup field name. For example, to configure a lookup from Contact to Account, use <i>AccountId</i> in this field. Similarly, for a lookup from Task to What, use <i>WhatId</i> .
SortBy__c	Type string Properties Create, Filter, Group, Sort, Update Description The name of the field used to define the order in which the results appear.
SortOrder__c	Type double Properties Create, Filter, Group, Sort, Update Description Indicates the vertical order in which this field appears on the patient card.

Usage

This resource lets you customize the patient card and add the fields of your choice.

PersonLifeEvent

Represents the life events of an individual, such as marriage, birth of a child, birthday, engagement.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(),
query(), retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
EventDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the life event occurred.
EventDescription	Type textarea Properties Create, Nillable, Update Description The description of the life event.
EventLocation	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the life event occurred. This is a compound field of type Address and combines these fields: EventLocationCity, EventLocationCountry, EventLocationGeocodeAccuracy, EventLocationLatitude, EventLocationLongitude, EventLocationPostalCode, EventLocationState, and EventLocationStreet. For more information, see Address Compound Fields.
EventType	Type picklist Properties Create, Filter, Group, Sort Description The type of the life event. For example, birth, graduation, job, marriage, relocation, car, home, baby, retirement.
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The the date when a life event expired.

Field	Details
ExpirationDescription	Type textarea Properties Create, Nillable, Update Description Describes why the event expired.
IsExpired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a life event has expired. The default value is False.
IsTentative	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the exact date of the event is not known. The default value is False.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The name of the life event.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the record owner.
PrimaryPersonId	Type reference Properties Create, Filter, Group, Sort Description ID of the person to whom the life event is related. This field cannot be updated using API.
RelatedPersonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person related to the primary person in a life event involving two people, such as marriage.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source system this record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in the source system.

ReciprocalRole__c

Represents an inverse role. For example, if one role is parent, the reciprocal role is child.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CreateInverseRole__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the corresponding reciprocal role record is created automatically for the inverse role (<code>true</code>) or not (<code>false</code>).
InverseRelationship__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Uniquely identifies the relationship between <code>Role</code> and <code>InverseRole__c</code> so that it can be referenced by a trigger that creates the inverse relationship record.
InverseRole__c	Type string Properties Create, Filter, Group, Sort, Update Description The other role that is related.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the role. Limit: 255 characters.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner.
RelationshipType__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Picklist values: Account Account Relation, All, and Contact Contact Relation.
Role	Type string Properties Create, Filter, Group, Sort, Update Description The role that an entity occupies in the relationship, such as a grandchild or a business proprietor.

ProgramPatientAffiliation__c

Represents the program that the patient is affiliated with.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the Account object.
EndDate__c	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the patient's enrollment in the program ends.
IsActive__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the enrollment of the person in the associated program is active.
Program__c	Type reference Properties Create, Filter, Group, Sort Description The program in which the patient is enrolled.
Recalculate__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether new and relevant information about the patient has been received that triggers a recalculation of the appropriate program metrics.
Provider	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the physician or other healthcare provider.
StartDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the patient's enrollment in the program ends.

Field	Details
Status__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the patient's Medicare Chronic Care Management (CCM) program. Picklist values: Declined, In Progress, In Program, and Potential. The default is In Progress.

Usage

Use this object to manage a patient's enrollment information for a particular program.

ProgramPatientSummary__c

Represents a record that contains calculated values for the relevant program that the patient is enrolled in.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.
Age__c	Type double Properties Create, Filter, Sort, Update Description The patient's age in years as of December 31 for the year being calculated.
AgeBand__c	Type string

Field	Details
	Properties Filter, Nillable, Sort Description The age group in which the patient belongs. For example, 35–44, 55–59, and so on.
Conditions__c	Type textarea Properties Create, Nillable, Update Description A list of Hierarchical Condition Category (HCC) codes associated with the patient.
DisabilityStatus__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient is considered disabled according to the Centers for Medicare and Medicaid Services (CMS) guidelines.
EffectiveDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the risk score was calculated.
EnrollmentType__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates the Medicare enrollment type for the patient.
Gender__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The patient's gender. Picklist values: Decline to Specify, Female, and Male.

Field	Details
HCCCodes__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description HCC codes that apply to the patient for the year.
Institution__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient is in an institution.
LowIncome__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient falls within low-income guidelines.
Month__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The month that the time spent applies.
MostRecent__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this record contains the most recent calculation for the measurement period.
NewPatient__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the person is a new Medicare patient or a continued enrollee.
NumberOfConditions__c	Type string Properties Create, Filter, Group, NillableSort, Update Description The number of HCC codes associated with the patient.
ProgramPatientAffiliation__c	Type reference Properties Create, Filter, Group, NillableSort, Update Description Lookup to the ProgramPatientAffiliation object.
RiskScore__c	Type double Properties Create, Filter, NillableSort, Update Description The patient's calculated HCC risk score.
Stage__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The stage of the Medicare Chronic Care Management (CCM) program that the patient is in. Picklist values: Declined, In Process, In Program, and Potential.
TimeSpent__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The total time spent with the patient on qualifying activities during the measurement period.
Unique__c	Type string

Field	Details
	Properties Filter, Nillable, Sort Description A key used for time calculations.
Year__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The year that the risk score applies to.

Usage

Use this object to store calculated information for a patient's program.

Provider__c

Represents a person providing healthcare.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this provider is actively practicing.
EHRPractitioner__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the EhrPractitioner object.

Field	Details
RelatedContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the Contact object if the record originates from a contact relationship.
RelatedUser__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the User object if the record originates from a user.

TimelineViewConfiguration__c

Represents an event type on the timeline view in the patient care console.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Active__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Indicates whether this field appears on the timeline.
Configuration_Target__c	Type multipicklist Properties Create, Filter, Nillable, Restricted Picklist, Sort, Update Description Picklist used to select which timelines the record targets. You can create one configuration record for patient communities and one for the Health Cloud console. To show the same fields in both the Health Cloud console and the community, select both options.

Field	Details
<code>DetailField__c</code>	Type string Properties Create, Filter, Group, Sort, Update Description Information from this field appears in the hover view on the timeline.
<code>FilterCriterion__c</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the collection of filters that apply to this configuration.
<code>FriendlyName__c</code>	Type string Properties Create, Filter, Group, Sort, Update Description The human-readable name of the timeline view configuration.
<code>GraphicalIcon__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The icon used to depict the event on the timeline.
<code>HoverFieldName__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Enter up to seven comma-separated field names from the object you want to display. The values from this field appear as hover Hover Field Name text for an event on the timeline. For example, you can display fields like the due date, performer name, status, and the related problem for tasks. Make sure to use the API field name and not the field label. Valid field types are <code>Date</code>, <code>Combobox</code>, <code>Number</code>, <code>Picklist</code>, and <code>Text</code>.
<code>LastReferencedDate__c</code>	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LanguageCode__c	Type string Properties Filter, Nillable, Sort Description Code for the language of the item on the timeline.
Language__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist Sort, Update Description Language used for the item on the timeline.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the timeline view configuration. Limit: 255 characters.
ObjectCategory__c	Type string Properties Create, Filter, Group, Sort, Update Description The name of the category of objects that this event is related to. By default, all pre-configured objects are either <code>Engagement Data</code> or <code>Medical Record Data</code>.

Field	Details
ObjectName__c	Type string Properties Create, Filter, Group, Sort, Update Description The name of the object.
PatientAccountLookup__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the field that looks up to Account (Patient). The default for this field is Account__c.  Note: To use delivered Account lookups for standard objects like Contact or Task, you must append <i>Id</i> to the lookup field name. For example, to configure a lookup from Contact to Account, use <i>AccountId</i> in this field. Similarly, for a lookup from Task to What, use <i>WhatId</i>.
PositionField__c	Type string Properties Create, Filter, Group, Sort, Update Description The date or datetime field that the system uses to position the event horizontally on the correct date on the timeline.
ShowOnLoad__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Controls the option to only show a subset of events when the timeline first appears in the console.
SortOrder__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Indicates the vertical order that the events appear when there are other events with the same date on the timeline.

Integrated Care Management

Integrated Care Management provides an improved data model to store clinical data related to a patient or member's care plans. This data model is both USCDI and FHIR R4-aligned, which helps with your system's interoperability.

With the objects in this data model, you can define a PGI library for your organization's care plans, define care plan templates, and store care plans for patients or members. You can also store other information like episodes of care.

To use this data model, go to Setup and enable the **FHIR R4-Aligned Data Model** setting in the **FHIR R4 Support Settings** page and **Enhanced Care Plans** setting in the **Integrated Care Management Settings** page.

[ActionPlanTemplateAssignment](#)

Maps an action plan template with a set of intervention tasks to the problem definition, goal definition, or care plan template that it should be associated with. When these action plan templates are instantiated, the resulting tasks are associated to the related HealthCondition, GoalAssignment, or CarePlan record that's instantiated for the care plan. This object is available in API version 56.0 and later.

[AsmtQstnRespRecommendation](#)

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

[CareEpisode](#)

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provide. This object is based on the [EpisodeOfCare](#) FHIR resource. This object is available in API version 57.0 and later.

[CareEpisodeDetail](#)

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

[CarePlan](#)

Represents a care plan that is created to help improve a patient or member's health. This object is based on the [CarePlan](#) FHIR resource. This object is available in API version 56.0 and later.

[CarePlanActivity](#)

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

[CarePlanActivityDetail](#)

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

[CarePlanDetail](#)

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

[CarePlanTemplate](#)

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

[CarePlanTemplateGoal](#)

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template . This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

CarePlanTemplateProblem

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

GoalAssignment

Represents the goals that are part of a care plan. This object is available in API version 57.0 and later.

GoalAssignmentDetail

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

GoalDefinition

The definition of a care plan goal in the reusable PGI library that's a part of Integrated Care Management. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans. This object is available in API version 57.0 and later.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, ProblemDefinition records create HealthCondition records that serve as problems in care plans. This object is available in API version 57.0 and later.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

ActionPlanTemplateAssignment

Maps an action plan template with a set of intervention tasks to the problem definition, goal definition, or care plan template that it should be associated with. When these action plan templates are instantiated, the resulting tasks are associated to the related HealthCondition, GoalAssignment, or CarePlan record that's instantiated for the care plan. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
ActionPlanTemplateVersionId	Type Master-detail
	Properties Create, Filter, Group, Sort

Field	Details
	Description References the action plan template that's mapped to a problem definition, goal definition, or care plan template. This field is a relationship field. Relationship Name ActionPlanTemplateVersion Refers To ActionPlanTemplateVersion
AssociatedObjectId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The problem definition, goal definition, or care plan template than an action plan template is associated with. Relationship Name AssociatedObject Refers To - CarePlanTemplate - GoalDefinition - ProblemDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ActionPlanTemplateAssignmentFeed](#) on page 1254

Feed tracking is available for the object.

[ActionPlanTemplateAssignmentHistory](#) on page 1263

History is available for tracked fields of the object.

AsmtQstnRespRecommendation

Maps an assessment question's response to the recommendation it has to provide for a care plan. Recommendations can be problems, goals, interventions, or other assessments. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentQuestionVersionId	Type Master-detail Properties Create, Filter, Group, Sort Description The assessment question whose response is mapped to a recommendation. The combination of values selected in the <code>AssessmentQuestionVersionId</code> and <code>OmniProcessId</code> fields must have a matching combination in at least one <code>OmniProcessAsmtQuestionVer</code> record. Relationship Name AssessmentQuestionVersion Refers To AssessmentQuestionVersion
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record
OmniProcessId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The assessment that this question-response-recommendation mapping is valid for. If a response to a question is mapped to the same recommendation, regardless of what assessment it's a part of, then leave this field blank. This field is a relationship field. Relationship Name OmniProcess Refers To OmniProcess
RecommendationReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The problem, goal, interventions, or assessment that a response to a question is mapped to. Relationship Name RecommendationReference

Field	Details
	Relationship Type Lookup Refers To • ActionPlanTemplateVersion • GoalDefinition • OmniProcess • ProblemDefinition
TextResponse	Type textarea Properties Create, Nillable, Update Description The response to a question that a recommendation is mapped to. This value must be under 255 characters.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AsmtQstnRespRecommendationFeed](#) on page 1254

Feed tracking is available for the object.

[AsmtQstnRespRecommendationHistory](#) on page 1263

History is available for tracked fields of the object.

CareEpisode

Records details of the interaction between a patient and a healthcare provider for the period during which the patient receives healthcare services from the provider. This object is based on the [EpisodeOfCare](#) FHIR resource. This object is available in API version 57.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareCoordinatorId	Type Lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The care coordinator who orchestrates care for the patient during the episode of care. Relationship Name CareCoordinator Refers To - HealthcarePractitionerFacility - HealthcareProvider
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the episode of care ends.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Relationship Type Lookup Refers To - Group - User
PatientId	Type Master-detail Properties Create, Filter, Group, Sort Description The patient that's part of the episode of care. Relationship Name Patient Refers To Account
ResponsibleOrganizationId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that's responsible for managing the patient's care during the episode of care. This field is a polymorphic relationship field. Relationship Name ResponsibleOrganization Refers To - Account - HealthcareProvider
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the episode of care started.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the episode of care. Possible values are: • Active • Cancelled • Entered-in-Error • Finished • On Hold • Planned • Wait List

Field	Details
Type	Type multipicklist Properties Create, Filter, Nillable, Update Description The type of the episode of care. Possible values are: • <code>cacp</code> - Community-Based Aged Care • <code>da</code> - Drug and Alcohol Rehabilitation • <code>diab</code> - Post-Coordinated Diabetes Program • <code>hacc</code> - Home and Community Care • <code>pac</code> - Post-Acute Care

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareEpisodeFeed on page 1254

Feed tracking is available for the object.

CareEpisodeHistory on page 1263

History is available for tracked fields of the object.

CareEpisodeShare on page 1270

Sharing is available for the object.

CareEpisodeDetail

Represents additional information associated with a CareEpisode record. This information may be the referral requests that an episode of care started from or the diagnoses that the episode of care is meant to address. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareEpisodeId	Type Master-detail Properties Create, Filter, Group, Sort

Field	Details
	Description The parent care episode that the detail is associated to. This field is a relationship field. Relationship Name CareEpisode Refers To CareEpisode
DetailRecordId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The detail record that associates additional information to the parent care episode. Relationship Name DetailRecord Refers To • ClinicalServiceRequest (For referral requests) • HealthCondition (For diagnoses)
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of detail represented in the record. Possible values are: • <code>diagnosis</code>—Diagnosis • <code>referralRequest</code>—Referral Request
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The name of the record owner. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
Rank	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description When the detail type is a diagnosis, specifies the rank of the recorded diagnosis in the set of diagnoses that's part of the episode of care.
RoleCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description When the detail type is a diagnosis, specifies the role of the recorded diagnoses in the episode of care. This value is a system-defined code. This field is a polymorphic relationship field. Relationship Name RoleCode Relationship Type Lookup Refers To • CodeSet • CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareEpisodeDetailFeed](#) on page 1254

Feed tracking is available for the object.

[CareEpisodeDetailHistory](#) on page 1263

History is available for tracked fields of the object.

[CareEpisodeDetailShare](#) on page 1270

Sharing is available for the object.

CarePlan

Represents a care plan that is created to help improve a patient or member's health. This object is based on the [CarePlan](#) FHIR resource. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Special Access Rules

Fields

Field	Details
AuthorId	Type Polymorphic lookup

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The author of the care plan. Relationship Name Author Relationship Type Lookup Refers To - Account - CareRegisteredDevice - HealthcarePractitionerFacility - HealthcareProvider
AuthorizationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of authorization provided for the care plan. Possible values are: - Option - Order - Plan - Proposal
CarePlanTemplateId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template from which the care plan was instantiated. Relationship Name CarePlanTemplate Refers To CarePlanTemplate
CaseId	Type Master-detail

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The parent case record that the care plan is associated to. This field is a relationship field. Relationship Name Case Refers To Case
ClinicalEncounterId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter during which the care plan was created. Relationship Name ClinicalEncounter Refers To ClinicalEncounter
Description	Type textarea Properties Create, Nillable, Update Description The description of the care plan.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan ends.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
ParticipantId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The patient or member that the care plan is created for. This field is a polymorphic relationship field. Relationship Name Participant Relationship Type Lookup Refers To Account, Contact
RecordedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan was first recorded.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the care plan begins.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the care plan. Possible values are: • Active • Cancelled • Completed • Draft • Proposed
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The job status of tasks associated with the care plan. This field is currently not used. Possible values are: • Completed • Failed • InProgress—In Progress • Submitted
TaskJobStatusMessage	Type textarea Properties Nillable Description The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1254

Feed tracking is available for the object.

CarePlanHistory on page 1263

History is available for tracked fields of the object.

CarePlanActivity

Represents an activity that's part of a care plan. This object is a child of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
ActivityCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents an standardized activity in a care plan. Relationship Name ActivityCode Relationship Type Lookup Refers To • CodeSet • CodeSetBundle
ActivityTimingId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description Represent schedule following which the activity is meant to be performed. This information includes period during which the activity recurs and the frequency with which it recurs during that period. Relationship Name ActivityTiming Refers To ActivityTiming
ActivityType	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the activity. Possible values are: • Appointment • Communication Request • Device Request • Medication Request • Medication Statement • Nutrition Order • Service Request • Task • Vision Prescription
AdministeredProductCodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the product administered as part of the activity. This field is a polymorphic relationship field. Relationship Name AdministeredProductCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
AdministeredProductId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The medication that's administered as part of the activity. Relationship Name AdministeredProduct Refers To Medication

Field	Details
CarePlanId	Type Master-detail Properties Create, Filter, Group, Sort Description The parent care plan that the activity is a part of. This field is a relationship field. Relationship Name CarePlan Relationship Type Lookup Refers To CarePlan
DailyDoseQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount of medication administered daily as part of the activity.
DailyDoseUnitId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for <code>DailyDoseQuantity</code> Relationship Name DailyDoseUnit Relationship Type Lookup Refers To UnitOfMeasure
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description for the activity.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LocationId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the activity was performed. This could be a healthcare facility, or even the patient or member's home. Relationship Name Location Relationship Type Lookup Refers To - HealthcareFacility - Location
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProhibitedActivity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the recorded activity is a prohibited activity. For instance, creating a CarePlanActivity record for Smoking and setting the ProhibitedActivity field to true to indicate that smoking is prohibited in the care plan. Possible values are: • Default • False • True
ReferenceRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References a clinical record that represents the activity. For instance, a medication statement to represent an activity that administers medication as part of the care plan. Relationship Name LookupRecord Refers To • ClinicalServiceRequest • MedicationRequest • MedicationStatement
ScheduleDescription	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The schedule for the activity represent as plain text.
ScheduledPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The scheduled date and time when the activity ends.
ScheduledPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The scheduled date and time when the activity begins.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the activity. Possible values are: - Cancelled - Completed - Entered-In-Error - In Progress - Not Started - On Hold - Scheduled - Stopped - Unknown
StatusReasonCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the reason for the activity's status. This field is a polymorphic relationship field. Relationship Name StatusReasonCode Relationship Type Lookup Refers To • CodeSet • CodeSetBundle
SuppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The total quantity of medication that is meant to be administered as part of the activity during the course of its full period.
SuppliedQuantityUnitId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for SuppliedQuantityUnitId. This field is a relationship field. Relationship Name SuppliedQuantityUnit Relationship Type Lookup Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CarePlanActivityFeed](#) on page 1254

Feed tracking is available for the object.

CarePlanActivityHistory on page 1263

History is available for tracked fields of the object.

CarePlanActivityShare on page 1270

Sharing is available for the object.

CarePlanActivityDetail

Represents additional information associated with a CarePlanActivity record. This information may be outcomes of the activity, the performers who contributed to it, or the reasons why the activity was necessary.. This object is a child of CarePlanActivity. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanActivityId	Type Lookup Properties Create, Filter, Group, Sort Description The parent care plan activity record that the additional information is associated to. Relationship Name CarePlanActivity Relationship Type Lookup Refers To CarePlanActivity
DetailCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the system-defined code that represents the additional information associated to the care plan activity record. This information can be an outcome of the activity or one of the reasons the activity was required. Use this field with the Outcome Code and Reason Code detail types. Relationship Name DetailCode

Field	Details
	Refers To - CodeSet - CodeSetBundle
DetailRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical record that represents the additional information associated to the parent care plan activity record. This information can an outcome of the activity, a performer involved in the activity, or the reason why the activity was necessary. This field is a polymorphic relationship field. Relationship Name DetailRecord Refers To - Account (Performer) - CareObservation (Reason Reference) - CareRegisteredDevice (Performer) - ClinicalEncounter (Outcome Reference) - DiagnosticSummary (Reason Reference) - HealthCondition (Reason Reference) - HealthcarePractitionerFacility (Performer) - HealthcareProvider (Performer) - PatientMedicalProcedure (Outcome Reference)
DetailType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the type of additional information associated with the parent care plan activity. Possible values are: - OutcomeCodeableConcept—Outcome Code - OutcomeReference—Outcome Reference - Performer - ReasonCode—Reason Code - ReasonReference—Reason Reference

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Relationship Type Lookup Refers To • Group • User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanActivityDetailFeed on page 1254

Feed tracking is available for the object.

CarePlanActivityDetailHistory on page 1263

History is available for tracked fields of the object.

CarePlanActivityDetailShare on page 1270

Sharing is available for the object.

CarePlanDetail

Represents additional information associated with a care plan record. These details may be things addressed by the care plan, contributors in the care plan, supporting information, and so on. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanId	Type Master-detail Properties Create, Filter, Group, Sort Description References the parent care plan record. Relationship Name CarePlan Refers To CarePlan
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents additional information associated to a care plan. Detail code is used to support the Category detail type. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle

Field	Details
DetailRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference record that represents additional information associated to the parent care plan. This field is a polymorphic relationship field. Relationship Name DetailRecord Relationship Type Lookup Refers To • Account (For the Contributor and Supporting Information detail types) • CarePlan (For the Based On, Part Of, and Replaced Care Plan detail types) • CareRegisteredDevice (For the Contributor detail type) • HealthCondition (For the Addressed Item detail type) • HealthcarePractitionerFacility (For the Contributor detail type) • HealthcareProvider (For the Contributor detail type)
DetailType	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the type of additional information associated to the parent record. For instance, the care plan that the parent care plan is based on, part of, or replaces, and so on. Possible values are: • Addressed Item • Based On • Category • Contributor • Part of • Replaced Care Plan • Supporting Information
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To - Group - User
ProblemPriority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description For the Addressed Item detail type, indicates the priority of the addressed problem. Possible values are: - High - Low - Normal

Field	Details
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description For the Addressed Item detail type, indicates position of the addressed problem in the list of all addressed problem.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanDetailFeed on page 1254

Feed tracking is available for the object.

CarePlanDetailHistory on page 1263

History is available for tracked fields of the object.

CarePlanDetailShare on page 1270

Sharing is available for the object.

CarePlanTemplate

Represents a template use to instantiate a care plan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description The description for the care plan template.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care plan template.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To • Group • User
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the status of the care plan template. Possible values are: • Draft

Field	Details
	• Inactive • Published The default value is <code>Draft</code>.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1254

Feed tracking is available for the object.

CarePlanTemplateHistory on page 1263

History is available for tracked fields of the object.

CarePlanTemplateShare on page 1270

Sharing is available for the object.

CarePlanTemplateGoal

Represents goals in Care Plan Templates that don't have problems as their parents. These goals are added directly under the care plan in the template. This object determines the position of goals in the hierarchy of care plan templates. The specific details of goals are referenced from GoalDefinitions records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplateId	Type Master-detail Properties Create, Filter, Group, Sort Description References the parent care plan template that the goal is a part of. Relationship Name CarePlanTemplate Refers To CarePlanTemplate

Field	Details
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Sort, Update Description References a goal definition in the PGI library that specifies the details of the templated goal. This field is a relationship field. Relationship Name GoalDefinition Refers To GoalDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the templated care plan goal.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The priority of the templated goal. Possible values are:

Field	Details
	• High • Low • Medium

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateGoalHistory on page 1263

History is available for tracked fields of the object.

CarePlanTemplateProblem

Represents problems in Care Plan Templates. These problems may or may not have goals as their direct children. This object determines the position of problems in the hierarchy of care plan templates. The specific details of problems are referenced from ProblemDefinition records in the PGI library. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlanTemplateId	Type Master-detail Properties Create, Filter, Group, Sort Description The parent care plan template record. Relationship Name CarePlanTemplate Refers To CarePlanTemplate
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To • Group • User
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the priority of the templated problem. Possible values are: • High • Low • Medium
ProblemDefinitionId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description References the problem definition in the PGI library that contains the clinical information related to the templated problem. If the templated problem has a goal as its direct child, then reference a ProblemGoalDefinition record instead. This field is a polymorphic relationship field. Relationship Name ProblemDefinition Relationship Type Lookup Refers To - ProblemDefinition - ProblemGoalDefinition
SequenceNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Determines the spot of the templated problem in the list of all templated problems in the care plan template.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from which the care plan template problem was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the care plan template problem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the care plan template problem was last modified in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CarePlanTemplateProblemFeed](#) on page 1254

Feed tracking is available for the object.

[CarePlanTemplateProblemHistory](#) on page 1263

History is available for tracked fields of the object.

[CarePlanTemplateProblemShare](#) on page 1270

Sharing is available for the object.

GoalAssignment

Represents the goals that are part of a care plan. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssignedById	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the person who assigned the goal. This field is a polymorphic relationship field. Relationship Name AssignedBy Relationship Type Lookup Refers To Account, CarePerformer, Contact, HealthcarePractitionerFacility, HealthcareProvider

Field	Details
CompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is completed.
CompletionPercentage	Type percent Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description Records the progress of the goal with a percentage value.
Description	Type textarea Properties Create, Nillable, Update Description The description of the goal.
DescriptionCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the description of a standardized goal. Relationship Name DescriptionCode Relationship Type Lookup Refers To • CodeSet • CodeSetBundle
GoalAssigneeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The person to whom the goal is assigned.

Field	Details
	Relationship Name GoalAssignee Relationship Type Lookup Refers To Account, Contact
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the goal definition in the PGI library that defines the details of the goal. This field is a relationship field. Relationship Name GoalDefinition Refers To GoalDefinition
GoalType	Type string Properties Filter, Group, Nillable, Sort Description Specifies the type of the goal.
IsContinuousGoal	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the goal is a continuous goal. For instance, setting a goal to quit smoking. The default value is <code>false</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Refers To Group, User
ParentRecordId	Type Polymorphic lookup Properties Create, Filter, Group, Sort, Update Description The parent record that the goal is associated with. This field is a polymorphic relationship field. Relationship Name ParentRecord Refers To • Account • CarePlan • CarePlanActivity • GoalAssignment

Field	Details
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the priority of the goal. Possible values are: • High • Low • Medium
ProgressionStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the progression status of the goal. Possible values are: • Achieved • Improved • In Progress • No Change • Sustained • Unachieved • Unattainable • Worsened
SortOrder	Type double Properties Create, Filter, Nillable, Sort, Update Description Determines the spot of the goal in the list of all goals in a care plan.
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is intended to start.

Field	Details
StartEventCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the event that initiates progression towards the goal. This field is a polymorphic relationship field. Relationship Name StartEventCode Refers To • CodeSet • CodeSetBundle
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the goal. Possible values are: • Canceled • Completed • In Progress • Not Started The default value is Not Started.
StatusDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Records the date and time when the current status was set.
StatusReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Describes the reason for the current status.

Field	Details
TargetCompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the goal is targeted to be completed.
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description This field is not used in Integrated Care Management.
TaskJobStatusMessage	Type textarea Properties Nillable Description This field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalAssignmentFeed](#) on page 1254

Feed tracking is available for the object.

[GoalAssignmentHistory](#) on page 1263

History is available for tracked fields of the object.

[GoalAssignmentShare](#) on page 1270

Sharing is available for the object.

GoalAssignmentDetail

Represents additional information associated with a GoalAssignment record. This information may be the outcome of a goal or something addressed by it. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the addition information associated to a goal. This field is used to specify standardized goal outcomes as codes. This field is a polymorphic relationship field. Relationship Name DetailCode Refers To • CodeSet • CodeSetBundle
DetailRecordId	Type Polymorphic Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References clinical records that associate additional information to a goal. This information can be an outcome or an item addressed by the goal. Relationship Name DetailRecord Refers To • CareObservation (Outcome Reference, Addressed Item) • ClinicalServiceRequest (Addressed Item) • HealthCondition (Addressed Item) • MedicationRequest (Addressed Item) • MedicationStatement (Addressed Item)
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of additional information associated to the goal. Possible values are: • AddressedItem—Addressed Item

Field	Details
	- OutcomeCode—Outcome Code - OutcomeReference—Outcome Reference
GoalAssignmentId	Type Lookup Properties Create, Filter, Group, Sort Description References the parent goal that is associated with the additional information, Relationship Name GoalAssignment Refers To GoalAssignment
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record.

Field	Details
	Relationship Name Owner
	Refers To - Group - User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalAssignmentDetailFeed](#) on page 1254

Feed tracking is available for the object.

[GoalAssignmentDetailHistory](#) on page 1263

History is available for tracked fields of the object.

[GoalAssignmentDetailShare](#) on page 1270

Sharing is available for the object.

GoalDefinition

The definition of a care plan goal in the reusable PGI library that's a part of Integrated Care Management. When instantiated, GoalDefinition records create GoalAssignment records that serve as goals in care plans. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Category	Type picklist
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description The category that the defined goal belongs to.
Description	Type textarea
	Properties Create, Nillable, Update

Field	Details
	Description The description of the defined goal.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Refers To - Group - User
ParentGoalId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description This field is not used in Integrated Care Management. Relationship Name ParentGoal Relationship Type Lookup Refers To GoalDefinition
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the goal definition. This value indicates whether the definition is active or not. Possible values are: • Active • Inactive The default value is <code>Active</code>.
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of the defined goal. Possible values are: • Individual—Intermediate Goal • Strategic—Top Goal The default value is <code>Individual</code>.
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description This field is not used in Integrated Care Management.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[GoalDefinitionFeed](#) on page 1254

Feed tracking is available for the object.

[GoalDefinitionHistory](#) on page 1263

History is available for tracked fields of the object.

[GoalDefinitionShare](#) on page 1270

Sharing is available for the object.

ProblemDefinition

The definition of a care plan problem in the reusable PGI library that's a part of Integrated Care Management. When instantiated, ProblemDefinition records create HealthCondition records that serve as problems in care plans. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the defined problem belongs to. Possible values are: • Encounter Diagnosis • Problem List Item
CodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that defines the problem. This field is a polymorphic relationship field. Relationship Name Code

Field	Details
	Relationship Type Lookup Refers To - CodeSet - CodeSetBundle
Description	Type textarea Properties Create, Nillable, Update Description The description for the problem definition.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the problem definition is active or not. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the record.

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the defined problem. Possible values are: • High • Low • Normal
UsageType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Indicates the type of problem record instantiated from definition. Possible values are: • <code>healthCondition</code>—Health Condition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProblemDefinitionFeed](#) on page 1254

Feed tracking is available for the object.

ProblemDefinitionHistory on page 1263

History is available for tracked fields of the object.

ProblemDefinitionShare on page 1270

Sharing is available for the object.

ProblemGoalDefinition

A junction object that associated a goal definition to its parent problem definition. These junction records assist in establishing the problem-goal hierarchy in care plans instantiated from the PGI library. A problem definition can have multiple goal definitions as its children, and a goal definition can have multiple problem definitions as its parents. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
GoalDefinitionId	Type Lookup Properties Create, Filter, Group, Sort, Update Description References the GoalDefinition record that's associated to a parent ProblemDefinition record. This field is a relationship field. Relationship Name GoalDefinition Relationship Type Lookup Refers To GoalDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Polymorphic lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Relationship Name Owner Relationship Type Lookup Refers To • Group • User
ProblemDefinitionId	Type reference Properties Create, Filter, Group, Sort Description References the ProblemDefinition record that's associated to a child GoalDefinition record. This field is a relationship field. Relationship Name ProblemDefinition Relationship Type Lookup Refers To ProblemDefinition

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProblemGoalDefinitionFeed on page 1254

Feed tracking is available for the object.

ProblemGoalDefinitionHistory on page 1263

History is available for tracked fields of the object.

ProblemGoalDefinitionShare on page 1270

Sharing is available for the object.

Care Program Management

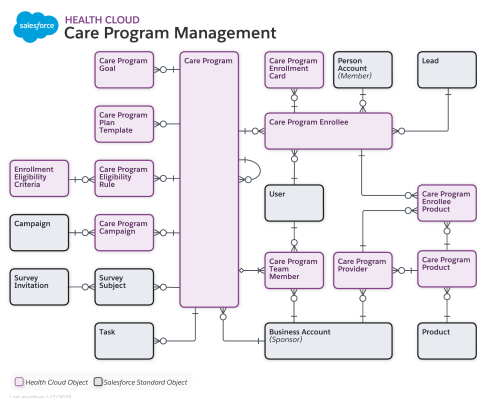
Drive increased adherence and improve patient outcomes using the care program management data model. Now you can enroll and manage patients to achieve the maximum impact of your programs.

The program management data model represents the entire picture of a program—from products and providers to enrollment eligibility of the enrollee. The Program Management standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. You must have the Health Cloud managed package installed in your org to access the program management data model. Available in API version 46.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Care Program Management data model architecture](#) on the Salesforce Architects site.

[CarePgmProvHealthcareProvider](#)

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

[CareProgram](#)

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

[CareProgramCampaign](#)

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

[CareProgramEligibilityRule](#)

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

[CareProgramEnrollee](#)

Represents a participant enrolled in a care program.

[CareProgramEnrolleeProduct](#)

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

[CareProgramEnrollmentCard](#)

Represents a care program membership card that includes a membership number or enrollment code.

[CareProgramGoal](#)

Represents a business or clinical goal related to a care program.

[CareProgramProduct](#)

Represents the affiliation between a care program and a care program product, care program provider, or both.

[CareProgramProvider](#)

Represents a business account that is the service provider for a care program product.

[CareProgramTeamMember](#)

Represents a person who delivers services under a program, such as a program manager or care coordinator.

[CareRegisteredDevice](#)

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

[CareSystemFieldMapping](#)

Represents a mapping from source system fields to Salesforce target entities and attributes.

[EnrollmentEligibilityCriteria](#)

Represents criteria that defines patient enrollment eligibility for one or more care programs.

SEE ALSO:

[Care Program Enrollments](#)

CarePgmProvHealthcareProvider

Represents a junction object identifying the primary healthcare professional associated with a care program provider and to look up all healthcare professionals for care program providers. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramProviderId	Type reference Properties Create, Filter, Group, Sort Description The ID of the care program provider that is associated with the healthcare provider (healthcare professional).
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from when this association record is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when this association record is no longer effective.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the healthcare provider (healthcare professional) that is associated with the care program provider.
IsPrimaryProvider	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the healthcare provider (healthcare professional) is the primary provider for the care program provider.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name for this association between a care program provider and a healthcare provider (healthcare professional).
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePgmProvHealthcareProviderFeed

Feed tracking is available for the object.

CarePgmProvHealthcareProviderHistory

History is available for tracked fields of the object.

CareProgram

Represents a set of activities, such as a patient therapy, financial assistance, education, wellness, or fitness plan, offered to participants by an employer or insurer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BudgetAmount	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Approved budget for the care program.
CareProgramName	Type Text Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the care program.
Category	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the category of the care program. Possible values are: AdvancedTherapy
Description	Type Long Text Area Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Short description explaining the program.
EndDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Program termination date.
ParentProgram	Type Lookup(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of another program that this program is a part of, if any.
ProgramSponsor	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the third-party program sponsor, if any.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type Date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective start date of the program.
Status	Type Pick list Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Status of the program.

Associated Objects

This object has the following associated objects. Unless noted, they're available in the same API version as this object.

CareProgramFeed

Feed tracking is available for the object.

CareProgramHistory

History is available for tracked fields of the object.

CareProgramOwnerSharingRule

Sharing rules are available for the object.

CareProgramShare

Sharing is available for the object.

CareProgramCampaign

Represents a relationship between the Care Program object and the Campaign object. This junction object enables admins to associate one or more campaigns to a program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
CareProgramId	Type Lookup(Campaign) Properties Create, Filter, Group, Sort Description Identifier for the care program.
CareProgram	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the care program.

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description A short name for the care program campaign.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the care program campaign was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The status of the care program campaign record.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramCampaignFeed

Feed tracking is available for the object.

CareProgramCampaignHistory

History is available for tracked fields of the object.

CareProgramEligibilityRule

Represents a rule defining the criteria for patient care program enrollment eligibility. This entity creates an association between Care Program and an Enrollment Eligibility Criteria.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Sort, Update Description Identifier of a care program. Represents a set of activities, such as therapy, wellness, or a fitness plan, offered to participants by a healthcare provider, life sciences organization, employer, or insurer.
EligibilityCriteriaId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Criteria that define patient enrollment eligibility for a care program.
IsRequired	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the care program eligibility rule is required.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description Name for the care program eligibility rule.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Defines whether the eligibility rule is in force or not.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramEligibilityRuleFeed

Feed tracking is available for the object.

CareProgramEligibilityRuleHistory

History is available for tracked fields of the object.

CareProgramEligibilityRuleOwnerSharingRule

Sharing rules are available for the object.

CareProgramEligibilityRuleShare

Sharing is available for the object.

CareProgramEnrollee

Represents a participant enrolled in a care program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account)

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Person Account representing the enrollee
CareProgramId	Type Master-Detail(Care Program) Properties Create, Filter, Group, Nillable, Sort, Update Description Look up for Care Program.
IsPatientInLtrmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the patient was at a long-term healthcare facility during outreach or enrollment to the care program. This field is available in API version 56.0 and later. The default value is <code>false</code> .
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LeadId	Type Lookup(Lead)

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Lead representing the enrollee.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the enrollee.
OptOutPeriodEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the patient's opt out from the care program ends. This field is available in API version 56.0 and later.
OptOutPeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the patient opted out of the care program. This field is available in API version 56.0 and later.
OptOutReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the patient opted out of the care program. This field is available in API version 56.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the enrollee record was sourced.

Field Name	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the enrollee record was sourced.
Status	Type Pick list Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the enrollee. Possible values are: • Active • Inactive • Unenroll
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the enrollee.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramEnrolleeFeed

Feed tracking is available for the object.

CareProgramEnrolleeHistory

History is available for tracked fields of the object.

CareProgramEnrolleeProduct

Represents the affiliation between a care program enrollee and a care program product, a care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program enrollee associated with this care program product or care program provider.
CareProgramProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program product associated with this care program enrollee and care program provider.
CareProgramProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program provider associated with this care program enrollee and care program product.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the product the enrollee participates in.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the care program product or service related to the care program provider and the recipient of the product or service.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramEnrolleeProductFeed

Feed tracking is available for the object.

CareProgramEnrolleeProductHistory

History is available for tracked fields of the object.

CareProgramEnrolleeProductOwnerSharingRule

Sharing rules are available for the object.

CareProgramEnrolleeProductShare

Sharing is available for the object.

CareProgramEnrollmentCard

Represents a care program membership card that includes a membership number or enrollment code.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CardNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique card number for a care program. Often a membership number or enrollment code on a physical card assigned to the care program enrollee.
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program enrollee with whom this care program card is associated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description Name for the care program enrollment card.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of a card in relation to a care program enrollee.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramEnrollmentCardFeed

Feed tracking is available for the object.

CareProgramEnrollmentCardHistory

History is available for tracked fields of the object.

CareProgramEnrollmentCardOwnerSharingRule

Sharing rules are available for the object.

CareProgramEnrollmentCardShare

Sharing is available for the object.

CareProgramGoal

Represents a business or clinical goal related to a care program.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Sort, Update Description The care program associated with a corresponding goal.
CompletionDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The completion date of a care program goal.
Description	Type textarea Properties Create, Nillable, Update Description A detailed description of the care program goal.

Field	Details
DueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The due date for a care program goal.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description Name of the care program goal.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The priority of the care program goal.
ProgressPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage completion of the care program goal.
SequenceNumber	Type double Properties Create, Filter, Nillable, Sort, Update Description The order or sequence of the care program goal relative to other care program goals.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date for a care program goal.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The status of a care program goal.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramGoalFeed

Feed tracking is available for the object.

CareProgramGoalHistory

History is available for tracked fields of the object.

CareProgramGoalOwnerSharingRule

Sharing rules are available for the object.

CareProgramGoalShare

Sharing is available for the object.

CareProgramProduct

Represents the affiliation between a care program and a care program product, care program provider, or both.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Availability	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The default availability of the product to an enrollee in the context of a care program. For example, some products or services are available to all enrollees, others are limited to special circumstances, and others are no longer available.
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Identifier for the care program associated with a care program product.
CareProgramPrice	Type currency Properties Create, Filter, Group, Nillable, Sort, Update Description A standard list price for a given product in the context of a care program.
LastReferencedDate	Type dateTime Properties Filter, Group, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the care program product.
OwnerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the user who owns this record.
ProductId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the product associated with a care program
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the care program product was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the care program product was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the product in the context of a care program.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramProductFeed

Feed tracking is available for the object.

CareProgramProductHistory

History is available for tracked fields of the object.

CareProgramProductOwnerSharingRule

Sharing rules are available for the object.

CareProgramProductShare

Sharing is available for the object.

CareProgramProvider

Represents a business account that is the service provider for a care program product.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Sort, Update Description The account/business entity that is providing the care program product/service to a care program enrollee.
CareProgramContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary person a patient can contact about the care program.
CareProgramProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care program product to which this care program provider is associated.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field	Details
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider associated with the care program.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
Role	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of organization delivering the services included in the program.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of a care program provider in relation to a care program product.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramProviderFeed

Feed tracking is available for the object.

CareProgramProviderHistory

History is available for tracked fields of the object.

CareProgramProviderOwnerSharingRule

Sharing rules are available for the object.

CareProgramProviderShare

Sharing is available for the object.

CareProgramTeamMember

Represents a person who delivers services under a program, such as a program manager or care coordinator.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AccountId	Type Lookup(Account) Properties Create, Filter, Group, Nillable, Sort, Update Description Person account representing the team member.
CareProgramId	Type Master-Detail(CareProgram) Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup for the care program.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the care program team member.
Role	Type Picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Role of the team member.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Field Name	Details
UserId	Type Lookup(User) Properties Create, Filter, Group, Nillable, Sort, Update Description User representing the team member.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProgramTeamMemberFeed

Feed tracking is available for the object.

CareProgramTeamMemberHistory

History is available for tracked fields of the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee to whom this device is registered.
DeviceId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The asset ID for the device.

Field	Details
	Referenced Objects Asset
DeviceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent Referenced Objects CodeSet
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this device registration record.
PatientId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient to whom this device is registered.

Field	Details
	Referenced Objects Account
RegistrationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when this device was registered.
SafetyInformation	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The health and safety information about with the device.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates whether the device registration is active. Possible values are: • Active • Inactive

Field	Details
SupportContactDetail	Type textarea Properties Create, Nillable, Update Description Contact details of the person or organization that provides support for the device.
UniqueDeviceId1	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId1Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI1 for the device.
UniqueDeviceId2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId2Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI2 for the device.
UniqueDeviceId3	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId3Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceFeed

Feed tracking is available for the object.

CareRegisteredDeviceHistory

History is available for tracked fields of the object.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce target entities and attributes.

Supported Calls

create(), delete(), describeSObjects(), query(), retrieve(), update(), upsert()

Fields

Field Name	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the record in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This field is automatically generated but you can supply your own value if you create the record using the API.
ExternalIdField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the field in the external system.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
NamespacePrefix	Type string Properties Filter, Nillable Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <i>namespacePrefix__componentName</i> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer.

Field Name	Details
	In orgs that are not Developer Edition orgs, <code>NamespacePrefix</code> is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
<code>MasterLabel</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The label for this care system field mapping.
<code>Role</code>	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The role that the entity represents. Picklist values <code>RemoteMonitoringDevice</code> and <code>RemoteMonitoringPatient</code> are available from API version 49.0 and later. Possible values are: <code>Patient</code>—When the <code>role</code> field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. <code>RemoteMonitoringDevice</code>—Indicates which <code>externalIdField</code> on the <code>Asset</code> object maps to the <code>Device</code> field in the <code>CareObservation</code> object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>. <code>RemoteMonitoringPatient</code>—Indicates which <code>externalIdField</code> on the <code>Account</code> object maps to the <code>ObservedSubject</code> field in the <code>CareObservation</code> object. This role is used when <code>targetObject</code> is set to <code>Account</code>. <code>ServiceProvider</code>—The Enrollment API uses the value of <code>externalIdField</code> as the provider ID. This role is used when <code>targetObject</code> is set to <code>Account</code>. <code>NotApplicable</code>—This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role.
<code>SourceSystem</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description System from which the record was sourced.
TargetObject	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the parent entity for the external ID.

SEE ALSO:

[Care Program Enrollments](#)[Enrollments](#)[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

EnrollmentEligibilityCriteria

Represents criteria that defines patient enrollment eligibility for one or more care programs.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Description	Type reference Properties Create, Filter, Group, Sort, Update Description A comprehensive description of the enrollment eligibility criteria.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description A short name for the enrollment eligibility criteria.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[EnrollmentEligibilityCriteriaFeed](#)

Feed tracking is available for the object.

EnrollmentEligibilityCriteriaHistory

History is available for tracked fields of the object.

EnrollmentEligibilityCriteriaOwnerSharingRule

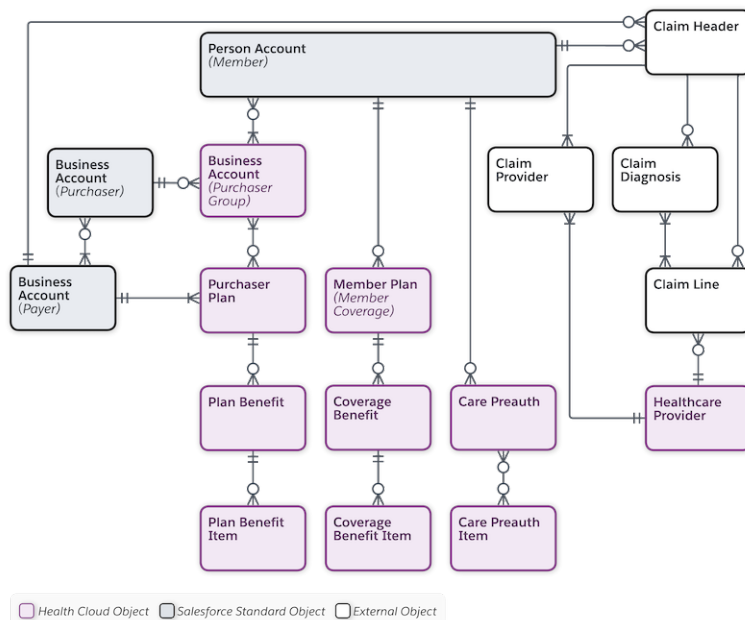
Sharing rules are available for the object.

EnrollmentEligibilityCriteriaShare

Sharing is available for the object.

Claims

A claim is information submitted to an individual's health insurance company by an entity providing a service, medication or device.



EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

ClaimHeader__x

Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

ClaimDiagnosisProcedure__x

Represents a clinical procedure for which a provider is submitting a claim.

ClaimProvider__x

Represents information about a provider of a service, equipment or medication.

ClaimLine__x

Represents a line item in a claim record.

ClaimDiagnosis__x

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

ClaimHeader__x

Contains summary information about the claim, such as the payment amount, specified medications, and billing data.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
AcceptedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which the claim was accepted.
AdjudicatedAmount__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Amount paid for the service by primary payer.
AdjudicatedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which adjudication amount was paid by the primary payer.
BilledDRGCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis-related group (DRG) code used for billing.
ClaimAmount__c	Type Currency Properties Create, Filter, Group, Nillable, Sort, Update Description Amount submitted with the original claim.

Field	Details
ClaimNumber__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description Number assigned to the claim.
ClaimStatusId__c	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description Current status of the claim.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
DrugName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the drug.
DrugQuantity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Authorized quantity per refill.

Field	Details
DrugSupplyDays__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of days the supply is authorized for.
EDIMessage__c	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Unparsed, unfiltered, raw EDI message.
FillDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which the drug was filled by the pharmacy.
FormularyTier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The formulary tier level for the drug.
HIC3ClassCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Hierarchical Specific Therapeutic (HIC3) class code assigned to the service.
IsFormularyStatus__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug is approved for coverage.

Field	Details
IsGeneric__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug is generic.
IsRefillAuthorized__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether refills for the drug are authorized.
MemberPlanId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of member plan that this claim is related to.
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim record.
NDC__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description National Drug Code (NDC) identification number.
PartBorPartD__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the drug has Medicare Part B or Part D coverage.

Field	Details
PayerId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the payer that this claim is related to.
PaymentDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which claim was paid out.
PreauthNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Preauthorization number for the service.
ReferralNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the referral for the service.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system where this claim originated.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system where this claim was sourced from.

Field	Details
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.
StandardGenericTherapeuticClass__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Therapeutic drug category according to the American Hospital Formulary Service (AHFS) classification system.
StandardTherapeuticClassDescription__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the therapeutic category of drug according to the American Hospital Formulary Service (AHFS) classification system.
SubmittedOn__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Claim submission date.
Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Type of claim.

ClaimDiagnosisProcedure__x

Represents a clinical procedure for which a provider is submitting a claim.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
ClaimDiagnosisId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the diagnosis from the claim that this record is related to.
ClaimProcedureId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the procedure from this claim that this record is related to.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim diagnosis procedure record.
SequenceNumber__c	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Diagnosis sequence for the claim line item indicating whether diagnosis is primary, secondary, tertiary, and so on.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier of the system where this record was sourced from.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system where this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system

ClaimProvider__x

Represents information about a provider of a service, equipment or medication.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
ClaimId__c	Type Reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
Name__c	Type Text(64) Properties Create, Filter, Group, NameField, Nillable, Sort, Update Description Name of the claim provider record.
Provider__c	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the provider that this record is related to.
ProviderNPI__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description National Provider Identifier (NPI) identification number.
Role__c	Type Text(64)

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the provider is the rendering provider, service provider, or billing provider.
SourceSystem__c	Type Text(64) Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	Type Text(255) Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system that this record was sourced from.
SourceSystemModified__c	Type DateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the the most recent update from the source system.

ClaimLine__x

Represents a line item in a claim record.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
AdjustedAmount__c	Type currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Adjusted amount for the service
ClaimId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
ClaimStatusId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim status that this record is related to.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description
ExternalId	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
From__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Service start date for claim line.
LineNumber__c	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Claim line ID number.
Location__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Location details of the place where service was performed.
LocationCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Location code of the place where service was performed.
Modifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier associated with claim line.
Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim line record.
NDCCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Drug code as defined in the National Drug Code (NDC).
PaidAmount__c	Type currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description Amount paid for the service.
Price__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description Price for the service.
ProcedureCPTHCPSCId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Service procedure code based on Current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS).
RenderingProvider__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The National Provider Identifier (NPI) of the rendering provider associated with this service.
RevenueCode__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Revenue grouping code associated with the claim line.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system that this record was sourced from.

Field	Details
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system that this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system
Title__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Title of the claim line.
To__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Service end date for claim line.
Unit__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of units of service or drug provided to the patient.

ClaimDiagnosis__x

Represents the clinical diagnosis for which the service, equipment, or medication was provided.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClaimId__c</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the claim that this record is related to.
<code>Diagnosis__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code or description.
<code>DisplayUrl</code>	Type url Properties Create, Filter, Nillable, Sort, Update Description
<code>ExternalId</code>	Type string Properties Create, Defaulted on create, Filter, Nillable, Sort, Update Description
<code>LineNumber__c</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description Claim diagnosis ID number.
<code>Name__c</code>	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the claim diagnosis record.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the system that this record was sourced from.
SourceSystemIdentifier__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the system where this record was sourced from.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Clinical Data Model

The Clinical Data Model enhances Health Cloud to make it more interoperable. Developed to be aligned with FHIR v4.0, this data model is built almost entirely on core. The Clinical Data Model is the successor to the original EHR Data Model, which was built on the managed package and followed the FHIR v1.0 model.

Patient data and healthcare records are important in the healthcare industry. Without accurate information, performing and managing care becomes difficult. These records are readily available

if a patient seeks care from the same provider every time. However, in reality, a patient's healthcare journey takes them to multiple providers and hospitals at different times. Because the patient's health hinges on the accuracy of their medical records, it's crucial for the systems used by different providers and hospitals to be interoperable. And to make this interoperability possible, it's vital to have some industry-recognized standards for how these records are structured, stored, and transferred. That's where the standards defined by Health Level 7 (HL7) come in. Two standards defined by HL7 for this purpose are the Fast Health Interoperability Resources (FHIR) v4.0 and HL7 (the standard) 2.3. The Clinical Data Model is built from the ground up to align with FHIR v4.0, and also supports many of the HL7 v2.3 message types.

To enable these objects in your org, go to **FHIR R4 Support Settings** in **Setup** and enable the **FHIR-Aligned Data Model** org pref.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions

 **Note:** Some of these objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud.

 **Note:** To use the Clinical Data Model objects on an Experience Cloud site, community users need the Health Cloud for Experience Cloud Sites permission set license.

Here's the list of objects that need the org pref to be enabled versus a list of objects that don't require the org pref.

Org Pref Required	Org Pref Not Required
• AllergyIntolerance • CarePerformer • ClinicalAlert • ClinicalEncounter • ClinicalEncounterDiagnosis • ClinicalEncounterFacility • ClinicalEncounterIdentifier • ClinicalEncounterProvider • ClinicalEncounterReason • ClinicalEncounterSvcRequest • ClinicalServiceRequest • ClinicalServiceRequestDetail • DiagnosticSummary • HealthCondition • MedicationRequest • MedicationStatement • PatientHealthReaction • PatientImmunization • PatientMedicalProcedure • PatientMedicalProcedureDetail • PatientMedicationDosage	• CareObservation • CareObservationComponent • CareProviderFacilitySpecialty • CodeSet • CodeSetBundle • HealthcareFacility • HealthcarePractitionerFacility • HealthcareProvider • Identifier • Medication • PersonLanguage • PersonName

And here's the list of Health Cloud fields added to standard objects when you enable this org pref.

- `ContactPointPhone.PreferenceRank`
- `ContactPointPhone.UsageType`
- `ContactPointEmail.PreferenceRank`
- `ContactPointEmail.UsageType`
- `ContactPointAddress.PreferenceRank`
- `ContactPointAddress.UsageType`
- `Account.IsActive`
- `Account.EffectiveDate`
- `Account.SourceSystemIdentifier`

- `Account.SourceSystemModifiedDate`
- `Account.EndDate`
- `Contact.MaritalStatus`
- `Contact.Gender`
- `Contact.DeceasedDate`
- `Contact.SequenceInMultipleBirth`

**Note:**

- Starting with the Spring '23 release, new customers won't be able to create records in the packaged EHR objects that have counterpart standard objects in the FHIR R4-aligned data model.
- All future development in Health Cloud will be built on the FHIR R4-aligned data model. The packaged objects in the EHR data model won't be used for future development.

[ActivityTiming](#)

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

[AllergyIntolerance](#)

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

[AuthorNote](#)

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

[CareObservation](#)

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

[CarePerformer](#)

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

[CareRegisteredDevice](#)

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

[DiagnosticSummary](#)

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

[ClinicalAlert](#)

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

[ClinicalDetectedIssue](#)

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.

[ClinicalDetectedIssueDetail](#)

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.

[ClinicalEncounter](#)

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

[ClinicalServiceRequest](#)

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

[CodeSet](#)

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

[CodeSetBundle](#)

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

[HealthcareFacility](#)

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

[HealthCondition](#)

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

[Identifier](#)

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.

[Medication](#)

Represents detailed information about different medications. This object is available in API version 51.0 and later.

[MedicationDispense](#)

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered. This object is available in API version 54.0 and later.

[MedicationRequest](#)

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

[MedicationStatement](#)

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

[PatientHealthReaction](#)

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.

[PatientImmunization](#)

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

[PatientMedicalProcedure](#)

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

[PatientMedicationDosage](#)

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.

[PersonLanguage](#)

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.

[PersonName](#)

Represents detailed information about a person's name. This object is available in API version 51.0 and later.

SEE ALSO:

[Health Cloud Developer Guide: Mapping FHIR v4.0 to Salesforce Standard Objects](#)

ActivityTiming

Represents detailed information about an activity that's repeated in regular intervals over a period of time. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActivityCountPerRepetition	Type double Properties Create, Filter, Nillable, Sort, Update Description The recommended number of times the activity should be performed in a repetition cycle.
ActivityDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The length of time that the activity should be performed during each occurrence.
ActivityDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the length of time that the activity should be performed during each occurrence. This is a relationship field.

Field	Details
	Referenced Object UnitOfMeasure
ActivityTime	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The approximate time of day or a daily event that acts as a point of reference for when the activity should be performed. Possible values are: • Default
ActivityTimeOffset	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of minutes before or after the reference point specified in <code>ActivityTime</code> when the activity should be performed.
CountInPeriod	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The recommended number of times the activity should be performed in the specified period.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.

Field	Details
MaxActivityCountPerRepetition	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum number of times the activity should be performed in a repetition cycle.
MaxActivityDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum length of time that the activity should be performed during each occurrence.
MaxCountInPeriod	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum number of times the activity should be performed in the specified period.
MaxRepetitionCycleLength	Type double Properties Create, Filter, Nillable, Sort, Update Description The maximum length of each cycle of repetition.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the ActivityTiming record. This value is generated automatically.
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the ActivityTiming record.

Field	Details
	Relationship Name Owner
	Relationship Type Lookup
	Referenced Object Group, User
PeriodEndDateTime	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The end date of the period during which this activity should be performed.
PeriodLength	Type int
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The length of the period during which this activity should be performed.
PeriodLengthLowerLimit	Type double
	Properties Create, Filter, Nillable, Sort, Update
	Description The lower limit of the length of the period during which this activity should be performed.
PeriodLengthUnitId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The unit of the period's length. This field is used to specify the unit for PeriodLength, PeriodLengthLowerLimit, and PeriodLengthUpperLimit.
	Referenced Object UnitOfMeasure
PeriodLengthUpperLimit	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The upper limit of the length of the period during which this activity should be performed.
PeriodStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date of the period during which this activity should be performed.
RepetitionCycleLength	Type double Properties Create, Filter, Nillable, Sort, Update Description The recommended length of each cycle of repetition.
RepetitionCycleUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the length of each cycle of repetition. Referenced Object UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system the record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in its source system.

Field	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last changed in the source system.
TimingCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the timing information of an activity. This code is expected to be a complete statement of what is specified in the other fields of this object, and either this code or the data in the other fields may be used to interpret the timing of an activity. This is a relationship field. Referenced Object CodeSet
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of activity the timing information is used for. Possible values are: • CareObservation—Care Observation • ClinicalServiceRequest—Clinical Service Request • MedicationDosage—Medication Dosage
WeeklyActivityTimeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The day and time of the week when this activity should be performed. Referenced Object OperatingHours

Usage

ActivityTiming records are referenced from MedicationDosage records to specify the timing of their activities. Here's an example of an activity's timing information and how an ActivityTiming record would represent that information.

Scenario: Let's say your doctor tells you that you have to run for 10 minutes every 2 days, 30 minutes after your meals. You need to run at least 5 times in the span of those 2 days. You have to do this for 3 to 4 weeks. You're also told that you shouldn't run for more than 15 minutes at a time, and that you shouldn't do it more than 7 times in 3 days. So in those 3-4 weeks, you should run somewhere between 60-84 times.

Sample Record:

```
Id: 1CDR00000000006OAA
OwnerId: 005R00000000dNImIAM
IsDeleted: false
Name: AT-3147
CreatedDate: 2021-04-15T10:48:14.000+0000
CreatedById: 005R00000000dNImIAM
LastModifiedDate: 2021-04-15T10:49:47.000+0000
LastModifiedById: 005R00000000dNImIAM
SystemModstamp: 2021-04-15T10:49:47.000+0000
LastViewedDate: 2021-04-15T11:14:26.000+0000
LastReferencedDate: 2021-04-15T11:14:26.000+0000
TimingCodeId: null
PeriodStartDateTime: null
PeriodEndDateTime: null
PeriodLength: null
PeriodLengthLowerLimit: 3
PeriodLengthUpperLimit: 4
PeriodLengthUnitId: 0hER0000000001VMAQ
CountInPeriod: 60
MaxCountInPeriod: 84
ActivityDuration: 10
MaxActivityDuration: 15
ActivityDurationUnitId: 0hER0000000001aMAA
ActivityCountPerRepetition: 5
MaxActivityCountPerRepetition: 7
RepetitionCycleLength: 2
MaxRepetitionCycleLength: 3
RepetitionCycleUnitId: 0hER0000000001fMAA
ActivityTime: AfterMeal
ActivityTimeOffset: 30
WeeklyActivityTimeId: 0OHR00000000HanOAE
UsageType: MedicationDosage
SourceSystem: WWHR
SourceSystemIdentifier: 763851
SourceSystemModified: 2021-04-05T23:00:00.000+0000
```

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ActivityTimingFeed on page 1254

Feed tracking is available for the object.

ActivityTimingHistory on page 1263

History is available for tracked fields of the object.

ActivityTimingShare on page 1270

Sharing is available for the object.

AllergyIntolerance

Represents a clinical assessment of a patient's allergy or intolerance. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionSourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the person who asserted the information about the allergy or intolerance. Example The patient or the provider who assessed the patient's condition. Referenced Objects - Account - HealthcareProvider
Category	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the categories the allergy or intolerance belongs to. Possible values are: - Biologic - Environment - Food - Medication

Field	Details
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter where the allergy or intolerance was asserted. Example The encounter record for a patient's ER visit after a bee sting.
CodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the allergy or intolerance.
LastOccurrenceDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date of the last occurrence of the allergy or intolerance. Example 1993-11-09T21:45:00.384Z
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the <code>AllergyIntolerance</code> record.
<code>OnsetEndDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end of the estimated onset period. Example 1993-11-09T23:50:00.384Z
<code>OnsetStartDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The onset date of the allergy intolerance or the estimated start date of the allergy intolerance's onset. Example 1993-11-09T21:45:00.384Z
<code>PatientId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who has the allergy or intolerance. Referenced Objects Account
<code>RecordCreationDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The time the record for the allergy or intolerance was created.

Field	Details
RecordCreatorId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record for the allergy or intolerance. Referenced Objects - Account - HealthcareProvider
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the allergy or intolerance. Possible values are: - High - Low - Unable to assess
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time when the record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the current status of the allergy or intolerance. Possible values are: • Active • Inactive • Resolved
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the record is about an allergy or an intolerance. Possible values are: • Allergy • Intolerance
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies whether the allergy or intolerance has been verified. Possible values are: • Confirmed • Entered in error • Refuted • Unconfirmed

Additional Information for AllergyIntolerance in Other Objects

In addition to creating a record using these fields, you can add more details to your AllergyIntolerance record by creating records in certain other objects, and referencing your AllergyIntolerance record as the parent record. Here's the list of objects you can associate to AllergyIntolerance in this way, the type of information they add, and the field they use to reference AllergyIntolerance.

Object	Type of Information	Reference Field
PatientMedicalReaction	Specifies the information about the patient's adverse reaction linked to the allergy or intolerance.	ParentId
Identifier	Associates an identifier value to the allergy intolerance.	ParentRecordId

AuthorNote

Stores notes associated with different types of records along with information about the author of the note and the time the note was authored. The author isn't necessarily the person who created a record. The author is the person who provided the information in the note. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AuthorId	Type Preference Properties Create, Filter, Group, Nillable, Sort, Update Description References the author of the note. This is a polymorphic relationship field. Relationship Name Author Relationship Type Lookup Referenced Objects - Account - Contact - HealthcareProvider - User—This value is available in API version 55.0 and later.

Field	Details
AuthorName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the author of the note.
AuthoredDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the note was authored.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the AuthorNote record. This value is generated automatically.
NoteText	Type textarea Properties Create, Update Description The contents of the note.

Field	Details
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the AuthorNote record. Relationship Name Owner Relationship Type Lookup Referenced Objects Group, User
ParentRecordId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description References the parent record that the note is associated with. Referenced Objects • Account • AllergyIntolerance • CareObservation • CareRegisteredDevice • ClinicalDetectedIssue—This value is available in API version 55.0 and later. • ClinicalServiceRequest • HealthCondition • MedicationRequest • MedicationStatement • PatientImmunization • PatientMedicalProcedure
RecipientType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of recipient for an author note. Possible values are: • Patient

Field	Details
	• <code>Provider</code> This field is available in API version 55.0 and later.
<code>SourceSystem</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system the record came from.
<code>SourceSystemIdentifier</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record in its source system.
<code>SourceSystemModified</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last changed in the source system.

Usage

When a record requires a related note with the information about the author of that note, that information is stored in an `AuthorNote` record. This `AuthorNote` record references the parent record it's associated with using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[AuthorNoteFeed](#)

Feed tracking is available for the object.

[AuthorNoteHistory](#)

History is available for tracked fields of the object.

[AuthorNoteShare](#)

Sharing is available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AdditionalCode1Id</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> field is not sufficient. Referenced Objects CodeSet
<code>AdditionalCode2Id</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> and <code>AdditionalCode1Id</code> fields are not sufficient. Referenced Objects CodeSet
<code>BasedOnId</code>	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or service request that the observation is based on. Referenced Objects - MedicationRequest - ClinicalServiceRequest

Field	Details
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the baseline values of this observation. Referenced Objects • UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value of an observation represented as a string.
BodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represent the site of the observation on the patient's body. Referenced Objects • CodeSetBundle
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the category of the observation. Possible values are: • Activity • Exam • Imaging • Procedure • Social-History • Survey • Therapy • Vital-Signs

Field	Details
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the specific observation type. Referenced Objects CodeSet  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
DerivationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. Relationship Name DerivationSource Relationship Type Lookup Referenced Objects CareObservation, DiagnosticSummary
DeviceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the device generating the observed value.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
EffectiveDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the observation. Referenced Objects ClinicalEncounter
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the observation's clinically relevant period.
ExpectedValueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The CodeSet ID related to the care metric target.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
HasMetExpectedValue	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value aligns with the expected value or range.
IdentifierId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the observation. Referenced Objects Identifier
IsMonitoredRemotely	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to <code>True</code>. The default value is false.
IsObserved	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as <code>IsOutcomePositive</code>. Use only one of these two fields for this type of information.
IsOutcomePositive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The <code>IsObserved</code> field is a duplicate of this field that stores the same information. Use only one of these two fields for this type of information. The default value is false.
IssuedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the current version of the observation record is issued.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowerBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the lower limit of the baseline value range for the observation.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of the observation. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care observation.
NumericValue	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care observation (6 decimal places).
ObservationEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation ended.
ObservationStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation started.
ObservationStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description Speicifies the status of the observation Possible values are: • Amended • Final • Preliminary • Registered
ObservedSubjectId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The account ID of the subject being observed. For example, the ID of the patient being observed. Referenced Objects • Account

Field	Details
	 Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the observed value. Referenced Objects CodeSetBundle
ObservedValueDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator of the observed value.
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the observed value.
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The observed value in text form.
ObservedValueType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of observed values recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code>. Possible values are:

Field	Details
	- Quantity - Range - Ratio
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as <code>UnitOfMeasureId</code>. Use only one of these fields to store this information. Referenced Objects UnitOfMeasure
ObserverId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the observation. Referenced Objects - Account - HealthcareProvider
PartOfId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement, procedure, or immunization that this observation is a part of. Referenced Objects - MedicationStatement - PatientImmunization - PatientMedicalProcedure
ProcessingResult	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The processing result of this observation record. Applicable only if <code>IsMonitoredRemotely</code> is set to <code>True</code> Possible values are: • <code>DATA_TYPE_MISMATCH</code>—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. • <code>DOES_NOT_MEET_TARGET</code>—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. • <code>MEETS_TARGET</code>—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. • <code>MISSING_UNIT</code>—Invalid record. Provide a valid unit of measure for the code. • <code>NO_EXPECTED_VALUE_IN_DATE</code>—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • <code>NO_VALUE_WITH_UNIT</code>—Record processed. There is no Expected Value with matching Observation Unit of Measure • <code>NULL_PATIENT_DEVICE</code>—Invalid record. Add information about the patient or the device. • <code>PATIENT_NOT_FOUND</code>—Invalid record. Patient not found in the system.
<code>SourceSystem</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
<code>SourceSystemIdentifier</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
<code>SourceSystemModified</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.

Field	Details
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. The <code>ObservedValueUnitId</code> field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. Referenced Objects UnitOfMeasure  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: - High - Low - Normal

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareObservationFeed

Feed tracking is available for the object.

CareObservationHistory

History is available for tracked fields of the object.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

CareObservationComponent

Represents information about a component of a care observation. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value's unit. Referenced Objects UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The baseline value of an observation represented as a string.
CareObservationId	Type Master-detail reference Properties Create, Filter, Group, Sort

Field	Details
	Description References the parent care observation that this component belongs to. Referenced Objects CareObservation
ComponentTypeCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-generated code that represents the component type. Referenced Objects CodeSetBundle Example The LOINC code for niacin in blood.
IsObserved	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates a positive observation. A record can only have a value for one of these fields or field combinations: - IsObserved - ObservationStartDateTime and ObservationEndDateTime - ObservedValueCodeId - ObservedValueText - ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The last date that the record was viewed.
LowerBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the lower limit of the baseline value range for the observation.
MissingDataReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why observation data is missing or incomplete.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>CareObservationComponent</code> record.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The value of the observation in numeric form.
ObservationEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the end of the period related to observation component value. A record can only have a value for one of these fields or field combinations: • <code>IsObserved</code>

Field	Details
	• ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservationStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the start of the period related to observation component value. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code that represents the observed value. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId Referenced Objects • CodeSetBundle
ObservedValueDenominator	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The denominator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the numerical type value observed. Use to record quantity, range, and ratio type values. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The text form of the value observed in the component. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId

Field	Details
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the unit of the observed value. This field is used for quantity, range, and ratio type of observed values. A record can only have a value for one of these fields or field combinations: • IsObserved • ObservationStartDateTime and ObservationEndDateTime • ObservedValueCodeId • ObservedValueText • ObservedValueNumerator, ObservedValueDenominator, and ObservedValueUnitId Referenced Objects • UnitOfMeasure
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: • High • Low • Normal
ValueType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Specifies the type of observed value recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code> . Possible values are: • <code>Quantity</code> • <code>Range</code> • <code>Ratio</code>

Usage

This object is used to record the different components of an observation, such as different tests that are part of a clinical observation. Component records are connected to the parent observation records using the `CareObservationId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareObservationComponentFeed

Feed tracking is available for the object.

CareObservationComponentHistory

History is available for tracked fields of the object.

CarePerformer

Represents the person performing care in observations, procedure, and immunizations. This person may be a physician, the patient's contact, or anyone who administered any sort of care to the patient in the context of the concerned care event. This object is available in API version 51.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AffiliatedOrganizationId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description References the business account of the organization the care performer is affiliated to in the context of the care event. Referenced Objects Account
CareSpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the <code>CareSpecialty</code> record that represents the performer's specialty. Referenced Objects CareSpecialty
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the <code>CarePerformer</code> record.
ParentRecordId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort

Field	Details
	Description References the care observation, procedure, or immunization that this performer was involved in. Referenced Objects • PatientMedicalProcedure • CareObservation • PatientImmunization • MedicationDispense—This value is available in API version 55.0 and later.
PersonId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description References the person who performed care. Referenced Objects • Account • HealthcareProvider • User—This value is available in API version 55.0 and later.
RoleId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the care performer's role in the care event. Referenced Objects • CodeSet • CodeSetBundle

Usage

This object is used to record the relevant details of a care performer in the context of specific care events. The performed care is connected to the procedure, observation, or immunization care event using the `ParentRecordId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePerformerFeed

Feed tracking is available for the object.

CarePerformerHistory

History is available for tracked fields of the object.

CareRegisteredDevice

Represents a device or device registration information for a patient or a care program enrollee. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee to whom this device is registered.
DeviceId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The asset ID for the device. Referenced Objects Asset
DeviceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the device. Examples: Cystoscope, oxygen tent Referenced Objects CodeSet

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this device registration record.
PatientId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient to whom this device is registered. Referenced Objects Account
RegistrationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when this device was registered.
SafetyInformation	Type textarea

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The health and safety information about with the device.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates whether the device registration is active. Possible values are: • Active • Inactive
SupportContactDetail	Type textarea Properties Create, Nillable, Update Description Contact details of the person or organization that provides support for the device.
UniqueDeviceId1	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId1Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI1 for the device.
UniqueDeviceId2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId2Issuer	Type url Properties Create, Filter, Nillable, Sort, Update Description The organization that issued the UDI2 for the device.
UniqueDeviceId3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique device identifier (UDI) assigned to device label or package. It identifies the labeler and the specific version or model of a device. A device may have multiple UDIs since it could have been sold in multiple jurisdictions.
UniqueDeviceId3Issuer	Type url Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The organization that issued the UDI3 for the device.

Additional Information for CareRegisteredDevice in Other Objects

In addition to creating a record using these fields, you can add more details to your CareRegisteredDevice record by creating records in certain other objects, and referencing your CareRegisteredDevice record as the parent record. Here's the list of objects you can associate to CareRegisteredDevice in this way, the type of information they add, and the field they use to reference CareRegisteredDevice.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the CareRegisteredDevice record. This identifier is not the same as the device's UID.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareRegisteredDeviceFeed

Feed tracking is available for the object.

CareRegisteredDeviceHistory

History is available for tracked fields of the object.

DiagnosticSummary

Represents the findings, interpretations, and summaries of tests performed on patients. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AttachmentLanguage	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Records the language of the attached document.

Field	Details
BasedOnId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the medication or clinical service request that the diagnostic summary is based on. Referenced Objects - MedicationStatement - ClinicalServiceRequest
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the care observation that's a part of the diagnostic summary. Referenced Objects ClinicalServiceRequest
Category	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the category of the department or service that the diagnostic summary is a product of. Possible values are: - Community - Inpatient - Outpatient - Patient Specified
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the encounter that the diagnostic summary is about.

Field	Details
	Referenced Objects ClinicalEncounter
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that describes the diagnostic summary. Referenced Objects CodeSetBundle
EffectiveEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the clinically relevant period of the summary.
EffectiveStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the clinically relevant period of the summary.
ImageComments1	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the first image linked in the report.
ImageComments2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the second image linked in the report.

Field	Details
ImageComments3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the third image linked in the report.
ImageComments4	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the fourth image linked in the report.
ImageComments5	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Comments about the fifth image linked in the report.
ImageUrl1	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl2	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl3	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.

Field	Details
ImageUrl4	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
ImageUrl5	Type url Properties Create, Filter, Group, Nillable, Sort, Update Description The link to a key image associated with the diagnostic summary.
InterpretedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the person or organization responsible for interpreting the diagnostic summary and its conclusions. Referenced Objects CarePerformer
IssuedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care performer that issues the diagnostic summary. Referenced Objects CarePerformer
IssuedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the diagnostic summary was issued.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the diagnostic summary record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the patient who is the subject of the diagnostic summary. Referenced Objects Account
ReportAttachmentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The attachment of the diagnostic summary as issued by the diagnostic service. Referenced Objects Attachment
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the diagnostic summary. Possible values are: • Active • Completed • Entered-in-error • Intended • Not-taken • On-hold • Stopped • Unknown
Summary	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The clinical conclusion of the tests performed in the diagnostic service.
SummaryCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the clinical conclusion of the tests as reported in the diagnostic service. Referenced Objects CodeSetBundle
UsageType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the information in the record represents a diagnostic summary or a document reference. Possible values are: - DiagnosticSummary—Diagnostic Summary - DocumentReference—Document Reference

Usage

DiagnosticSummary is used to store records representing both DiagnosticReport and DocumentReference type information from FHIR-based systems. You can use the UsageType field to specify which records represent diagnostic reports and which records represent document references.

For document reference records, you can also use the DiagnosticSummaryDetail child object to associate authors, related documents, and related encounters to your DiagnosticSummary record.

Additional Information for DiagnosticSummary in Other Objects

In addition to creating a record using these fields, you can add more details to your DiagnosticSummary record by creating records in certain other objects, and referencing your DiagnosticSummary record as the parent record. Here's the list of objects you can associate to DiagnosticSummary in this way, the type of information they add, and the field they use to reference DiagnosticSummary.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the diagnostic summary.	ParentRecordId

Object	Type of Information	Reference Field
DiagnosticSummaryDetail	Associates document reference-type DiagnosticSummary records with various other records and defines the nature of association. For instance, authors, related documents, and related encounters.	DiagnosticSummaryId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[DiagnosticSummaryFeed](#)

Feed tracking is available for the object.

[DiagnosticSummaryHistory](#)

History is available for tracked fields of the object.

[DiagnosticSummaryDetail](#)

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

DiagnosticSummaryDetail

Represents additional information associated with document reference-type DiagnosticSummary records. This additional information may be related documents, authors, or related encounters. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a DiagnosticSummary record. Referenced Objects Account, CareRegisteredDevice, ClinicalEncounter, DiagnosticSummary, HealthcareProvider
DetailType	Type picklist

Field	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the relation between the DiagnosticSummary record and the detail record. Possible values are: • Author • ClinicalEncounter—Clinical Encounter • RelatedDocument—Related Document
DiagnosticSummaryId	Type Master-Detail reference Properties Create, Filter, Group, Sort Description The parent DiagnosticSummary record that the detail record is associated to. Referenced Objects DiagnosticSummary
DocumentRelationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description If the detail type is Related Document, then this field specifies the type of relationship between the two documents. Possible values are: • Addition • Conversion • Replacement • Signature
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the DiagnosticSummaryDetail record.

Usage

- Use the DiagnosticSummaryId field to reference the parent DiagnosticSummary record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of information that's being associated to the DiagnosticSummary record.
- Use the DetailRecordId field to reference the record with the associated information. The records that correspond to each detail type are as follows.
 - **Author:** Account, CareRegisteredDevice, and HealthcareProvider
 - **ClinicalEncounter:** ClinicalEncounter
 - **RelatedDocument:** DiagnosticSummary
- If the detail type is related document, then use the DocumentRelationType picklist to specify the type of the relation between the two documents.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

DiagnosticSummaryDetailFeed on page 1254

Feed tracking is available for the object.

DiagnosticSummaryDetailHistory on page 1263

History is available for tracked fields of the object.

ClinicalAlert

Represents a warning or notification of significance related to different healthcare entities. The subject of the alert may be a patient, a location, a provider, a procedure, or even a medication. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Categories	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the category that the alert belongs to. Possible values are: • Clinical • Diet • Drug • Lab • Subject Contact
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the alert.
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the alert. Referenced Objects • CodeSetBundle
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the alert was deactivated.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical alert record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user that this record belongs to.
RaisedById	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or facility that raised the alert. Referenced Objects • HealthcareProvider • HealthcarePractitionerFacility • CareRegisteredDevice
RelatedEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The encounter that this alert is related to. Referenced Objects • ClinicalEncounter
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the alert was activated.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the clinical alert. Possible values are: • Active

Field	Details
	- Entered-In-Error - Inactive
SubjectId	Type polymorphic reference Properties Create, Filter, Group, Sort, Update Description The person or entity the alert is about. Examples - A patient experiencing kidney failure. - A location with an avian flu outbreak. - A practitioner flagged from referrals. - A medication that's flagged for special circumstances. Referenced Objects - Location - HealthcareProvider - Medication - PatientMedicalProcedure - Account

Additional Information for Clinical Alert in Other Objects

In addition to creating a record using these fields, you can add more details to your clinical alert record by creating records in certain other objects, and referencing your ClinicalAlert record as the parent record. Here's the list of objects you can associate to ClinicalAlert in this way, the type of information they add, and the field they use to reference ClinicalAlert.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the clinical alert.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalAlertFeed

Feed tracking is available for the object.

ClinicalAlertHistory

History is available for tracked fields of the object.

ClinicalAlertShare

Sharing is available for the object.

ClinicalDetectedIssue

Represents information about a detected issue resulting from a clinical activity. This object is available in API version 55.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CategoryCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the category associated with the issue. This field is a polymorphic relationship field. Relationship Name CategoryCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Description	Type textarea Properties Create, Nillable, Update Description Additional information about the issue.
IdentificationEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the issue identification was complete.

Field	Details
IdentificationStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the issue was identified.
IdentifiedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account, healthcare provider, user, or device that detected the issue. This field is a polymorphic relationship field. Relationship Name IdentifiedBy Relationship Type Lookup Refers To Account, CareRegisteredDevice, HealthcareProvider, User
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The system-generated name of the clinical detected issue record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient associated with the issue. This field is a relationship field. Relationship Name Patient Relationship Type Lookup Refers To Account
ReferenceUri	Type textarea Properties Create, Nillable, Update Description The medical references available on the issue.
SeverityLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the impact level of the issue. Possible values are: • High • Low • Moderate
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the issue. Possible values are: • Amended • Cancelled • Corrected • Entered in Error • Final • Preliminary • Registered • Unknown

Usage

Indicates an actual or potential clinical issue associated with a clinical action for a patient. The category of the clinical issue, for example, drug-drug interactions or duplicate therapy, is stored in the Category Code field that has a lookup to the CodeSetBundle and CodeSet objects.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalDetectedIssueFeed

Feed tracking is available for the object.

ClinicalDetectedIssueHistory

History is available for tracked fields of the object.

ClinicalDetectedIssueDetail

Represents additional information about a clinical detected issue. This object is available in API version 55.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalDetectedIssueId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent clinical detected issue associated with the issue detail. This field is a relationship field. Relationship Name ClinicalDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code associated with the Clinical Detected Issue Detail record. This field is a polymorphic relationship field. Relationship Name DetailCode

Field	Details
	Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reference to a record that adds information to a Clinical Detected Issue record. This field is a polymorphic relationship field. Relationship Name DetailRecord Relationship Type Lookup Refers To Account, ClinicalEncounterDiagnosis, DiagnosticSummary, HealthcareProvider
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the relation between the Clinical Detected Issue record and the detail record. Possible values are: - Evidence - Implicated - Mitigation
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
MitigationAuthorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The owner who is responsible for creating and executing the mitigation plan. This field is a polymorphic relationship field. Relationship Name MitigationAuthor Relationship Type Lookup Refers To HealthcarePractitionerFacility, HealthcareProvider, User
MitigationAuthoringDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of authoring the mitigation details.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical detected issue detail record.

Usage

- Use the `ClinicalDetectedIssueId` field to reference the parent `ClinicalDetectedIssue` record that the additional information is being associated to.
- Use the `DetailRecordId` field to reference the record with the associated information. This field looks up to the following objects:
 - Account
 - ClinicalEncounterDiagnosis
 - DiagnosticSummary
 - HealthcareProvider

- Use the `DetailType` picklist to specify the type of information that's being associated to the `ClinicalDetectedIssue` record.
- If the detail type is `Evidence`, specify either a detail code or detail record or both. If the detail type is `Implicated`, specify a detail record, but do not add a detail code. If the detail type is `Mitigation`, specify a detail code, but do not add a detail record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ClinicalDetectedIssueDetailFeed

Feed tracking is available for the object.

ClinicalDetectedIssueDetailHistory

History is available for tracked fields of the object.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdmissionSource	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the source of the admission. Possible values are: • Another Hospital • Emergency Department • General Practitioner Referral • In-Hospital Birth • Nursing Home • Other • Other Medical Practitioner Referral • Outpatient Department • Psychiatric Hospital

Field	Details
	Rehabilitation Facility
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the classification of the encounter. Possible values are: - Ambulatory - Emergency - Home Health - Inpatient Encounter
DestinationFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility to which the patient is transferred. Referenced Objects HealthcareFacility
DestinationOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The organization to which the patient is transferred. Referenced Objects Account
DietPreference	Type multipicklist Properties Create, Filter, Nillable, Update Description The diet preferences of the patient. Possible values are: Dairy-Free

Field	Details
	• Gluten-Free • Halal • Kosher • Nut-Free • Vegan • Vegetarian
DischargeDispositionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the patient at discharge. Referenced Objects • CodeSetBundle
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of the patient encounter, in the given unit of measure.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the encounter duration. Referenced Objects • UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the encounter ended.
FacilityId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the encounter took place. Referenced Objects HealthcareFacility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical encounter record.
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient receiving the treatment. Referenced Objects Account
PreAdmissionIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The identifier for the encounter pre-admission. Referenced Objects ClinicalEncounterIdentified
PreviousFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's location before the admission. Referenced Objects HealthcareFacility
PreviousOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the organization where the patient was previously located. Referenced Objects Account
PriorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the priority associated with the urgency of the encounter. Referenced Objects CodeSetBundle
ReadmissionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the readmission.

Field	Details
	Referenced Objects CodeSetBundle
RelatedClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies an encounter that is related to this encounter. Referenced Objects ClinicalEncounter
ServiceAppointment	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The appointment associated with this clinical encounter. Referenced Objects ServiceAppointment
ServiceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the classification of the type of service. Possible values are: - Homoeopathy - Meditation - Naturopathy - Reflexology
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
SpecialCourtesy	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies a class of courtesy extended to the patient. Possible values are: - Extended - Normal - Professional - Staff - Unknown - VIP
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the encounter began.
Status	Type picklist Properties Create, Filter, Group, Sort, Update

Field	Details
	Description Specifies the status of the patient encounter. Possible values are: • Arrived • Cancelled • Finished • In Progress • Planned • Triaged
TypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the encounter. Referenced Objects • CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId

Object	Type of Information	Reference Field
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterFeed

Feed tracking is available for the object.

ClinicalEncounterHistory

History is available for tracked fields of the object.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilities, and other relevant details. This is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterProvider

Represents the providers involved in an encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

ClinicalEncounterDiagnosis

Represents a diagnosis related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent clinical encounter record the diagnosis belongs to. Referenced Objects ClinicalEncounter
DiagnosisId	Type reference Properties Create, Filter, Group, Sort, Update Description References the condition or procedure relevant to the encounter. Referenced Objects - HealthCondition - PatientMedicalProcedure
DiagnosisRank	Type double Properties Create, Filter, Nillable, Sort, Update Description Specifies the rank of a particular diagnosis among multiple diagnoses for an encounter.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was viewed.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description A system-generated name for the ClinicalEncounterDiagnosis record.
UsageTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the role the diagnosis plays in context of the encounter. Referenced Objects • CodeSetBundle

Usage

Once the diagnosis-related information is recorded in the ClinicalEncounterDiagnosis record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterDiagnosisFeed

Feed tracking is available for the object.

ClinicalEncounterDiagnosisHistory

History is available for tracked fields of the object.

ClinicalEncounterFacility

Represents information about the different facilities involved in an encounter, the time spent at those facilities, and other relevant details. This is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent clinical encounter that the clinical encounter facility record is related to, Referenced Objects ClinicalEncounter
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of time that the patient was present at the facility.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of time for the Duration field. Referenced Objects UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the patient's time at the facility during the encounter.
FacilityId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare facility where the encounter occurred.

Field	Details
	Referenced Objects HealthcareFacility
FacilityTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the facility, in the context of its physical structure. Referenced Objects CodeSetBundle
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time when the record was viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterFacility record.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the patient's time at the facility during the encounter.

Field	Details
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the patient's presence at the facility in the context of the patient's encounter. Possible values are: • Active • Completed • Planned • Reserved

Usage

Once the facility-related information is recorded in the `ClinicalEncounterFacility` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalEncounterFacilityFeed](#)

Feed tracking is available for the object.

[ClinicalEncounterFacilityHistory](#)

History is available for tracked fields of the object.

ClinicalEncounterIdentifier

Represents the identifier information for a clinical encounter. This object is a child object of `ClinicalEncounter`. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort

Field	Details
	Description The parent clinical encounter that this identifier belongs to. Referenced Objects ClinicalEncounter
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is in effect.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is no longer in effect.
IdTypeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the identifier. Referenced Objects - CodeSet - CodeSetBundle
IdUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of use of the identifier. Possible values are: - Official - Old - Secondary - Temp

Field	Details
	Usual
IdValue	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The unique value of the identifier. No two ClinicalEncounterIdentifier records in an org can share the same IdValue.
IssuingAuthorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authority or organization that issued the identifier. Referenced Objects Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterIdentifier record.
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The source system that the identifier belongs to.

Usage

Once the identifier-related information is recorded in the `ClinicalEncounterIdentifier` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

`ClinicalEncounterIdentifierFeed`

Feed tracking is available for the object.

`ClinicalEncounterIdentifierHistory`

History is available for tracked fields of the object.

`ClinicalEncounterProvider`

Represents the providers involved in an encounter. This object is a child object of `ClinicalEncounter`. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference
	Properties Create, Filter, Group, Sort
	Description The parent clinical encounter that the <code>ClinicalEncounterProvider</code> record belongs to.
	Referenced Objects <code>ClinicalEncounter</code>.
<code>Duration</code>	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The duration of the performer's participation in the encounter.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the duration field.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the provider's participation in the encounter ended.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the ClinicalEncounterProvider record.
PractitionerId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The person who is performing care in the encounter. Referenced Objects HealthcareProvider
PractitionerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the role of the practitioner in the encounter. For example, admitter, attender discharger, or escort. Referenced Objects CodeSetBundle
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the provider's participation in the encounter started.

Usage

Once the provider-related information is recorded in the ClinicalEncounterProvider record, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterProviderFeed

Feed tracking is available for the object.

ClinicalEncounterProviderHistory

History is available for tracked fields of the object.

ClinicalEncounterReason

Represents the reasons for why the encounter was required. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalEncounterId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent <code>ClinicalEncounter</code> record that this <code>ClinicalEncounterReason</code> record belongs to. Referenced Objects • <code>ClinicalEncounter</code>
<code>LastReferencedDate</code>	Type <code>dateTime</code> Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
<code>LastViewedDate</code>	Type <code>dateTime</code> Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
<code>Name</code>	Type <code>string</code> Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of this encounter reason.
<code>ReasonCodeId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that indicates the reason why the encounter took place.
	Referenced Objects CodeSetBundle
ReasonReferenceId	Type Polymorphic reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The reason for the encounter.
	Referenced Objects - HealthCondition - CareObservation - PatientMedicalProcedure

Usage

Once the reasons for the encounter is recorded in the ClinicalEncounterReason record using the ReasonCodeId and ReasonReferenceId fields, the parent ClinicalEncounter record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterReasonFeed

Feed tracking is available for the object.

ClinicalEncounterReasonHistory

History is available for tracked fields of the object.

ClinicalEncounterSvcRequest

Represents the service requests related to a clinical encounter. This object is a child object of ClinicalEncounter. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalEncounterId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The parent ClinicalEncounter record that this ClinicalEncounterSvcRequest record belongs to. Referenced Objects ClinicalEncounter
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Sort, Update Description The service request that the encounter is based on. Referenced Objects ClinicalServiceRequest
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical encounter service request record.

Usage

Once the service request-related information is recorded in the `ClinicalEncounterSvcRequest` record, the parent `ClinicalEncounter` record is referenced using the `ClinicalEncounterId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

`ClinicalEncounterSvcRequestFeed`

Feed tracking is available for the object.

`ClinicalEncounterSvcRequestHistory`

History is available for tracked fields of the object.

ClinicalServiceRequest

Represents requests for a procedure or diagnostic service that needs to be planned, proposed, or performed as part of the patient's healthcare. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>BodySiteId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents site of the body associated with the service request. Referenced Objects • <code>CodeSetBundle</code>
<code>CategoryId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category of the service request. Referenced Objects • <code>CodeSetBundle</code>

Field	Details
ConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The condition that justifies the service request. Referenced Objects HealthCondition
DateSigned	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date the service request was signed.
DiagnosticReportId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnosis that justifies the service request. Referenced Objects ClinicalEncounterDiagnosis
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the service request. Referenced Objects ClinicalEncounter
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time for the service request.

Field	Details
FacilityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code for the facility where the service request is to be performed. Referenced Objects CodeSetBundle
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the service request is to be performed. Referenced Objects HealthcareFacility
HasPrerequisites	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether there are any prerequisites for the service request. If the value of this field is <i>true</i>, then you can't select a <code>PrerequisiteCodeId</code>.
IsIgnored	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request should be ignored.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical service request.
ObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that justifies the service request. Referenced Objects ClinicalObservation
OriginalRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A reference to the original service request the service request replaces. Referenced Objects ClinicalServiceRequest
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient associated with the service request. Referenced Objects Account

Field	Details
PatientInstruction	Type textarea Properties Create, Nillable, Update Description Instructions for the patient.
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device that performs the service request. Referenced Objects - Account - Asset - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type or role of the person performing the service request. Referenced Objects CodeSetBundle
PrerequisiteCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-generated code that represents the prerequisites for the service request. You can't select a record for this field if the <code>HasPrerequisites</code> field is set to <code>true</code>. Referenced Objects CodeSetBundle

Field	Details
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the service request. Possible values are: • ASAP • Routine • Stat • Urgent
QuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value of the quantity associated with the service request.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value of the quantity associated with the service request.
QuantityNumeratorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the numerator value of the quantity associated with the service request. Referenced Objects • UnitOfMeasure
QuantityType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Indicates the type of quantity related to the service request. Possible values are: • Range • Ratio
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the justification for the service request. Referenced Objects • CodeSetBundle
RequestCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the service request. Referenced Objects • CodeSetBundle
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person or device raising a service request. Referenced Objects • Account • Asset • HealthcareProvider • CareRegisteredDevice
ServiceRequestGroupIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Identifier that ties the service request to its batch of requests. Referenced Objects Identifier
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time for the service request.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The status of the service request. Possible values are: Active

Field	Details
	- Completed - Draft - Entered-in-Error - On-Hold - Revoked - Unknown
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the service request. Possible values are: - Directive - Filler-Order - Instance-Order - Option - Order - Original-Order - Plan - Proposal - Reflex-Order

Additional Information for ClinicalServiceRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalServiceRequest record by creating records in certain other objects, and referencing your ClinicalServiceRequest record as the parent record. Here's the list of objects you can associate to ClinicalServiceRequest in this way, the type of information they add, and the field they use to reference ClinicalServiceRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the service request.	ParentRecordId
ClinicalServiceRequestDetail	Associates the service request with various other records and defines the nature of association. For instance, if the service request is based on an associated record.	ClinicalServiceRequestId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ClinicalServiceRequestFeed](#)

Feed tracking is available for the object.

[ClinicalServiceRequestHistory](#)

History is available for tracked fields of the object.

[ClinicalServiceRequestDetail](#)

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

ClinicalServiceRequestDetail

Associates records from different objects to a clinical service request record to add more information to it. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ClinicalServiceRequestId</code>	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the parent service request record. Referenced Objects • ClinicalServiceRequest
<code>DetailCodeId</code>	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a clinical service request record. Referenced Objects • CodeSet • CodeSetBundle

Field	Details
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a clinical service request record. Referenced Objects • ClinicalServiceRequest • MedicationRequest • HealthcareFacility • CareObservation • HealthCondition • DiagnosticSummary
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the relation between the service request and the detail record. Possible values are: • Based On • Body Site • Reason Reference • Request Facility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical service request detail record.

Usage

ClinicalServiceRequestDetail records add additional information to ClinicalServiceRequest records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests or medication requests
- Body Site: Code sets or code set bundles
- Reason Reference: Health conditions, care observations, or diagnostic summaries
- Request Facility: Healthcare facilities, code sets, or code set bundles

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the clinical service request record it belongs to using the `ClinicalServiceRequestId` field.

One record of ClinicalServiceRequestDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent clinical service request record, multiple records of ClinicalServiceRequestDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalServiceRequestDetailFeed

Feed tracking is available for the object.

ClinicalServiceRequestDetailHistory

History is available for tracked fields of the object.

CodeSet

Represents various industry defined codes in the context of their systems and versions of those systems. These codes are used in all sorts of digital records. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, Sort, Update Description The system-defined code that's represented by this code set.
CodeDescription	Type textarea Properties Create, Nillable, Update Description Additional information associated with the code set.
CodeSetKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Represents a unique key that identifies the concept represented by code sets across different systems and versions. This key is not case sensitive.
CodeSetType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the code set.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the code set's effective period.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the code set is an active code set.
IsCustomCode	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the code set is defined by a specific organization, as opposed to recognized across the industry.
IsPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the code set is the primary code set for the concept. That is, it was selected manually by a user instead of being selected by an automated process.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The textual representation of the meaning of the code.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description A reference to the person who owns the code set record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that sets the context for the code and defines its meaning.
StartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the code set's effective period.
SystemVersion	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The version of the source system the code belongs to.

Usage

Code sets are used across multiple features and objects in Health Cloud to represent coded, system-defined information about various entities. These codes are usually industry recognized codes from systems like LOINC or SNOMED.

CodeSetBundle

Represents a group of code sets across multiple systems and versions. All of these code sets refer to the same conceptual entity. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CodeSet10Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet11Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet12Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet13Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet14Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet15Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet1Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet3Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet4Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet5Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet6Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet7Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet8Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSet9Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A code set that represents the conceptual entity represented by the code set bundle.
CodeSetBundleKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key that represents the concept referenced by the bundled code sets. This value is unique, but not case sensitive.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The last date that the record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of conceptual entity referenced by the different code sets grouped together in the bundle.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description References the user who owns the code set bundle record.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the code set bundle. This field can be used to group together code set bundles of similar types. Add values to this picklist as needed for your business functions.

Usage

The different code sets that represent the same conceptual entity are referenced using the different `CodeSetId` fields, and then given a unique `CodeSetBundleKey`. This object can't have more than one record referencing the same group of code sets. Though the industry defines code set bundles as supporting infinite references to code sets, the salesforce implementation supports a maximum of fifteen code set references in a bundle.

HealthcareFacility

Represents a healthcare facility and all its related details. These details may be physical, functional, geographic, or business details. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type Master-detail reference Properties Create, Filter, Group, Sort Description References the business account of the facility. Referenced Objects Account
AvailabilityExceptions	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The times when the facility is not available. Only non-standard time-offs are recorded in this field. Examples Facility time off because of a natural disaster.
FacilityTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the facility in terms of that functions performed. Referenced Objects CodeSetBundle
IsAlwaysOpen	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the facility is open during all hours.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date that the record was viewed.
LicensedBedCount	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of licensed beds the facility has.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the location record representing the facility's geolocation. Referenced Objects • Location
LocationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the facility in terms of its physical structure. Possible values are: • Building • Facility • House

Field	Details
	ICU Ward
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the healthcare facility record.
ParentHealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent facility that the facility is a part of. Examples The hospital that an ER wing is a part of. Referenced Objects HealthcareFacility
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.

Additional Information for HealthcareFacility in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthcareFacility record by creating records in certain other objects, and referencing your HealthcareFacility record as the parent record. Here's the list of objects you can associate to HealthcareFacility in this way, the type of information they add, and the field they use to reference HealthcareFacility.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the facility.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareFacilityFeed

Feed tracking is available for the object.

HealthcareFacilityHistory

History is available for tracked fields of the object.

HealthCondition

Represents a clinical condition, problem, or any clinically relevant occurrence that is a matter of concern. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AbatementEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the abatement period.
AbatementStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the abatement period or the specific date and time when the condition abated.

Field	Details
AssertionSourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person made the assertion about the condition. This may be a physician, a patient, or even the patient's contact. Referenced Objects - Account - HealthcareProvider
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter that the immunization was a part of. Referenced Objects ClinicalEncounter
ConditionCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the condition. Referenced Objects CodeSetBundle
ConditionStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the condition. Possible values are: - Active - Inactive - Recurrence - Relapse

Field	Details
	• Remission • Resolved
DiagnosticStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnostic status of the condition. Possible values are: • Confirmed • Differential • Entered in error • Provisional • Refuted • Unconfirmed
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the health condition record.
OnsetEndTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the onset period.
OnsetStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date and time of the onset period or the specific date and time when the condition manifested.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who is afflicted with the condition. Referenced Objects Account
ProblemDefinitionId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description References the problem definition in the PGI library that was used to instantiate the HealthCondition record in a care plan. This field is available from version 57.0 This field is a relationship field. Relationship Name ProblemDefinition Relationship Type Lookup Refers To ProblemDefinition
ProblemDescription	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The description for the condition as a problem in a care plan. This field is available from version 57.0
ProblemName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the condition as a problem in a care plan. This field is available from version 57.0
RecordCreationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record of the condition was created.
RecordCreatorId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record of the condition. Referenced Objects - Account - HealthcareProvider
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the condition. Possible values are: - Mild - Moderate

Field	Details
	Severe
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of the condition on the patient's body. Referenced Objects CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StageId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the stage of the condition. Referenced Objects CodeSetBundle

Field	Details
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The contextual type of the condition. Possible values are: • Encounter Diagnosis • Problem List Item

Additional Information for HealthCondition in Other Objects

In addition to creating a record using these fields, you can add more details to your HealthCondition record by creating records in certain other objects, and referencing your HealthCondition record as the parent record. Here's the list of objects you can associate to HealthCondition in this way, the type of information they add, and the field they use to reference HealthCondition.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the health condition.	ParentRecordId

[HealthConditionDetail](#)

This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

HealthConditionDetail

This child object is used to associate body site and laterality codes to HealthCondition records. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Master-Detail reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description References a code set or code set bundle that adds information to a HealthCondition record. Referenced Objects CodeSet, CodeSetBundle
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Speicifies the type of information represented by the detail code that's accosicated to the HealthCondition record. Possible values are: • Body Site • Laterality
HealthConditionId	Type Master-Detail reference Properties Create, Filter, Group, Sort Description The parent HealthCondition record to which the body site and laterality information is being added. Referenced Objects HealthCondition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the HealthConditionDetail record.

Usage

- Use the HealthConditionId field to reference the parent HealthCondition record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of code that's being associated to the HealthCondition record.
- Use the DetailCodeId field to reference the code set or code set bundle record with the associated information.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthConditionDetailFeed on page 1254](#)

Feed tracking is available for the object.

[HealthConditionDetailHistory on page 1263](#)

History is available for tracked fields of the object.

Identifier

Represents identifier information for multiple objects. This object is available in API version 51.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date and time from when the identifier is valid.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the identifier is no longer valid.
IdTypeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of ID the identifier is. Referenced Objects - CodeSet - CodeSetBundle
IdUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of use of the ID. Possible values are: - Official - Old - Secondary - Temp - Usual
IdValue	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The value of the identifier.

Field	Details
IdentifierKey	Type string Properties Filter, Group, idLookup, Nillable, Sort Description A unique key assigned to the identifier record. This is a calculated field.
IssuingAuthorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized body that issued the identifier. Referenced Objects Account
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name for the identifier record.
ParentRecordId	Type Polymorphic master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort Description The parent entity associated with the identifier. Referenced Objects • Account • BoardCertification • Contact • CareRegisteredDevice • Medication • HealthCondition • AllergyIntolerance • PatientMedicalProcedure • PatientImmunization • MedicationStatement • ClinicalEncounter • HealthcareFacility • HealthcareProvider • ClinicalAlert • MedicationRequest • DiagnosticSummary • HealthcarePractitionerFacility • ClinicalServiceRequest • ClinicalDetectedIssue—This value is available in API version 55.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from which the identifier record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the identifier record in its source system.

Field	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the identifier record was last modified in its source system.

Usage

The identifier object is used to assign identifiers to records in various other objects. Here's a list of the objects whose records you can add identifiers to:

- Account
- Contact
- Board Certification
- Medication
- HealthCondition
- AllergyIntolerance
- PatientMedicalProcedure
- PatientImmunization
- MedicationStatement
- ClinicalEncounter
- HealthcareFacility
- ClinicalAlert
- MedicationRequest
- DiagnosticSummary
- HealthcarePractitionerFacility
- ClinicalServiceRequest
- ClinicalDetectedIssue

You connect the identifier record to its related record in any of the listed objects by referencing that record using the `ParentRecordId` field.

Medication

Represents detailed information about different medications. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BatchNumber	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the batch number of the medication.
BrandNameAlternative	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The branded alternative for a generic medication. This field is available in API version 56.0 and later.
ExpirationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Specifies the expiration date of the medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
ManufacturerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The company that makes the medicine. Referenced Objects Account
MedicationCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category of the medication. This field is available in API version 56.0 and later. Possible values are: - Branded Product - Generic Product - Innovator Product - Therapeutic Moeity
MedicationCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that identifies a medication. Referenced Objects CodeSetBundle
MedicationFormId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the dosage form this medication is manufactured in. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the medication.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the medication record.
QuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The total volume of the medication contained in the packaged product.
QuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The total amount of the medication contained in the packaged product.
QuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The measurement unit for the quantity. Referenced Objects UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication. Possible values are: • Active • Entered in error • Inactive

Additional Information for Medication in Other Objects

In addition to creating a record using these fields, you can add more details to your Medication record by creating records in certain other objects, and referencing your Medication record as the parent record. Here's the list of objects you can associate to Medication in this way, the type of information they add, and the field they use to reference Medication.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication record.	ParentRecordId
MedicinalIngredient	Adds information about the different ingredients used in the medication.	ParentRecordId

MedicinalIngredient

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

MedicinalIngredient

MedicinalIngredient is a child object of Medication that represents substances or drugs that are used as ingredients in the medication. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
IngredientId	Type Polymorphic reference Properties Create, Filter, Group, Sort, Update Description The substance that's used as an ingredient in the medication. If the ingredient is another medication or drug, reference a Medication record. If the ingredient is not a medication, reference a code set bundle record with the system-defined code that represents the ingredient. Referenced Objects Medication, CodeSetBundle
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the ingredient is an active ingredient in the medication. An active ingredient affects the therapeutic action of the medication. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.
OwnerId	Type Polymorphic reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Referenced Objects Group, User
ParentRecordId	Type reference Properties Create, Filter, Group, Sort, Update Description The medication that this ingredient is a part of. This is a relationship field. Referenced Objects Medication
StrengthDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value of the ingredient's strength or quantity in the medication.
StrengthDenominatorUnitId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of StrengthDenominator Referenced Objects UnitOfMeasure
StrengthNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value of the ingredient's strength or quantity in the medication.
StrengthNumeratorUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of StrengthNumerator This is a relationship field. Refers To UnitOfMeasure

Usage

Ingredients are added to a medication record by creating MedicinalIngredient records to represent each ingredient, and then referencing the medication record using the ParentRecordId field in all the MedicinalIngredient records.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicinalIngredientFeed](#)

Feed tracking is available for the object.

[MedicinalIngredientHistory](#) on page 1263

History is available for tracked fields of the object.

[MedicinalIngredientShare](#) on page 1270

Sharing is available for the object.

MedicationDispense

Represents the dispense of a medication to a patient in response to a medication request or order. This object also includes the instructions for how the medication is to be administered. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CollectedBy	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The contact, account, or a healthcare provider who collected the dispensed medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name CollectedBy Relationship Type Lookup Refers To Account, Contact, HealthcareProvider
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter that establishes the context for the dispense of a medication. Refers To ClinicalEncounter
DeliveryLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The location where the dispensed medication will be delivered. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name DeliveryLocation Relationship Type Lookup Refers To HealthcareFacility, Location
DispenseTypeCodeId	Type Polymorphic lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies the dispense event type. For instance, a first fill, trial fill, or refill. Refers To - CodeSet - CodeSetBundle
DispensedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication was handed over.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location where the dispense occurred. Refers To HealthcareFacility
IsSubstituted	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a substitute medication was dispensed. The default value is <code>false</code>. This field is available in API version 55.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
MedAdministrationSettingCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the setting in which the medication is expected to be administered to the patient. Possible values are: • Inpatient • Outpatient • Community • Discharge
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies the medication that's dispensed.

Field	Details
	Refers To - CodeSet - CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication that's dispensed. Relationship Name Medication Relationship Type Lookup Refers To Medication
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient for whom the medication is dispensed. Refers To Account
PreparedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication was prepared for dispense.

Field	Details
PrimaryDetectedIssueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary clinical issue associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name PrimaryDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
PrimaryMedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary medication request that authorized the dispense of the medication. Refers To MedicationRequest
PrimaryProcedureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary medical procedure associated with the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name PrimaryProcedure Relationship Type Lookup Refers To PatientMedicalProcedure
Quantity	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The quantity of medication that was dispensed.
QuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the quantity of medication that was dispensed. Refers To UnitOfMeasure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when this item was last changed in the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the dispense event.

Field	Details
	Possible values are: - Cancelled - Completed - Declined - Entered-In-Error - In-Progress - On-Hold - Preparation - Stopped - Unknown
StatusReasonCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the specified status. Refers To - CodeSet - CodeSetBundle
StatusReasonRelatedIssued	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies clinical issue that resulted in the status of the medication dispensation. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name StatusReasonRelatedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
SubstitutedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Specifies the user or healthcare provider who substituted the medication. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name SubstitutedBy Relationship Type Lookup Refers To HealthcareProvider, User
SubstitutionReason	Type multipicklist Properties Create, Filter, Nillable, Update Description Specifies the reason for substituting the medication. Possible values are: - Continuing therapy - Formulary policy - Out of stock - Regulatory requirement This field is available in API version 55.0 and later.
SubstitutionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of substitution done for the medication. Possible values are: - Brand composition - Equivalent - Equivalent composition - Formulary - Generic composition - None - Therapeutic alternative - Therapeutic brand

Field	Details
	Therapeutic generic This field is available in API version 55.0 and later.
SupplyDaysCount	Type double Properties Create, Filter, Nillable, Sort, Update Description The number of days that the dispensed supply is expected to last.

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationDispense record by creating records in certain other objects, and referencing your MedicationDispense record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication dispense.	ParentRecordId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

MedicationDispenseFeed

Feed tracking is available for the object.

MedicationDispenseHistory

History is available for tracked fields of the object.

MedicationRequest

Represents a request or order for the supply of medication, along with information about how it should be administered. This object is available in API version 51.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```


Fields

Field	Details
AllowedSubstitutionTypeCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of substitution that's allowed. This field can't be used if the <code>CanSubstitute</code> field is set to <code>true</code>. Referenced Objects CodeSetBundle
CanSubstitute	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether substitution is okay. If the value for this field is set to <code>true</code>, then the <code>AllowedSubstitutionTypeCodeId</code> field can't be selected.
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter related to the medication request. Referenced Objects ClinicalEncounter
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the service request related to the medication request. Referenced Objects ClinicalServiceRequest
DispenseInterval	Type double

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The minimum interval required between refills.
DispenseIntervalUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for that interval. Referenced Objects UnitOfMeasure
DispenserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who provides the medication. Referenced Objects Account
FillDurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit for the fill duration. Referenced Objects UnitOfMeasure
FillQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the fill quantity. Referenced Objects UnitOfMeasure

Field	Details
<code>InitialFillDuration</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description The length of time the first fill is expected to last.
<code>InitialFillQuantity</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity to be filled in the first dispense.
<code>IsIgnored</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request should be ignored.
<code>IsSecondaryInformation</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the request is based on information from a secondary source instead of a primary one. If this field is set to <code>true</code>, then the <code>SecondarySourceId</code> field can't be selected.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
MedicationAdministrationContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the setting in which the medication is administered. Referenced Objects CodeSetBundle
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the medication requested. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the medication record for the medicine requested. A record can select either a MedicationId or a MedicationCodeId, but not both. Referenced Objects Medication
MedicationRequestGroupId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A shared identifier common to all medication requests that were authorized more or less simultaneously by a single author.

Field	Details
	Referenced Objects Identifier
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the medication request record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The person who needs the medicine. Referenced Objects Account
PerformerId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who will administer the medicine. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
PerformerTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the performer's role. For instance, cardiologist, neurosurgeon, etc. Referenced Objects CodeSetBundle

Field	Details
PrescribedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and perhaps time when the prescription was initially written or authored on.
PrescriptionPeriodEnd	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date for the prescription's validity.
PrescriptionPeriodStart	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date for the prescription's validity.
PreviousPrescriptionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to previous prescriptions. Referenced Objects MedicationRequest
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the request. Possible values are: - ASAP - Routine - Stat

Field	Details
	Urgent
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code for why the medicine was requested. Referenced Objects CodeSetBundle
ReasonReferenceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the condition or observation that warranted this medicine. Referenced Objects - HealthCondition - CareObservation
RefillDuration	Type double Properties Create, Filter, Nillable, Sort, Update Description How long the refill is expected to last.
RefillQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity in each refill.
RefillsAllowed	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of refills that are allowed.

Field	Details
RelatedRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A plan or request that is fulfilled in whole or in part by this medication request. Referenced Objects MedicationRequest
RequesterId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who raised the request. Referenced Objects - Account - HealthcareProvider - CareRegisteredDevice
SecondarySourceId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the person who gave the information for the request. This field can't be selected if the <code>IsSecondarySource</code> field is set to <code>true</code>. Referenced Objects - Account - HealthcareProvider
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Referenced Objects • CodeSetBundle
SubstitutionReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies why a substitution is required. Referenced Objects CodeSetBundle
TherapyDuration	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the overall pattern of the administration of the medication to the patient. For instance, Continuous, Acute, Seasonal. Possible values are: - Continuous - Seasonal - Short Term
Type	Type picklist Properties Create, Filter, Group, Sort, Update Description The type of the request. Possible values are: - Filler Order - Instance Order - Option - Order - Original Order - Plan - Proposal - Reflex Order

Additional Information for MedicationRequest in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationRequest record by creating records in certain other objects, and referencing your MedicationRequest record as the parent record. Here's the list of objects you can associate to MedicationRequest in this way, the type of information they add, and the field they use to reference MedicationRequest.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication request.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication request record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationRequestFeed

Feed tracking is available for the object.

MedicationRequestHistory

History is available for tracked fields of the object.

MedicationStatement

Represents a record of medication that the patient is currently taking or has taken in the past. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the medication statement was made.
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that warranted this medication.

Field	Details
	Referenced Objects CareObservation
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the medication statement. Referenced Objects ClinicalEncounter
DeliverySetting	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the setting in which the medication was administered. Possible values are: - Community - Inpatient - Outpatient - PatientSpecified
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated end date and time for the medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a medication. A record can select either a <code>MedicationId</code> or a <code>MedicationCodeId</code>, but not both. Referenced Objects CodeSetBundle
MedicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication associated with this medication statement. A record can select either a <code>MedicationId</code> or a <code>MedicationCodeId</code>, but not both. Referenced Objects Medication
MedicationReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason this medication was taken. Referenced Objects CodeSetBundle
MedicationReasonId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation, condition, or diagnostic report that warranted the medication.

Field	Details
	Referenced Objects - HealthCondition - CareObservation
MedicationRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A medication request associated with the medication statement. Referenced Objects MedicationRequest
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the medication statement record.
ParentMedicationStatementId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent medication statement associated with the medication statement. Referenced Objects MedicationStatement
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description A patient that the medication statement refers to. Referenced Objects Account
ProcedureId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The procedure associated with this medication statement. Referenced Objects • PatientMedicalProcedure
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The stated start date and time for the medication.
StatementSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the medication statement.

Field	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-error • Intended • Not-taken • On-hold • Stopped • Unknown
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Referenced Objects • CodeSetBundle

Additional Information for MedicationStatement in Other Objects

In addition to creating a record using these fields, you can add more details to your MedicationStatement record by creating records in certain other objects, and referencing your MedicationStatement record as the parent record. Here's the list of objects you can associate to MedicationStatement in this way, the type of information they add, and the field they use to reference MedicationStatement.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the medication statement.	ParentRecordId
PatientMedicationDosage	Associates dosage related information for the medication in the medication statement record.	ParentRecordId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MedicationStatementFeed

Feed tracking is available for the object.

MedicationStatementHistory

History is available for tracked fields of the object.

MedicationStatementDetail

Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

MedicationStatementDetail

Represents additional information associated with MedicationStatement records. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic Master-Detail reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a MedicationStatement record. Referenced Objects - CodeSet - CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a MedicationStatement record Refers To - CareObservation - ClinicalServiceRequest

Field	Details
	- DiagnosticSummary - HealthCondition - MedicationDispense - MedicationRequest - MedicationStatement - PatientMedicalProcedure
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information added to the MedicationStatement record. Possible values are: - Based On - Part Of - Status Reason - Reason Code - Reason Reference - Derived From
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
MedicationStatementId	Type Master-detail reference Properties Create, Filter, Group, Sort

Field	Details
	Description The parent MedicationStatement record to which additional information is being added. This is a relationship field. Refers To MedicationStatement
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.

Usage

- Use the MedicationStatementId field to reference the parent MedicationStatement record that the additional information is being associated to.
- Use the DetailType picklist to specify the type of detail that's being associated to the MedicationStatement record. Here's how the associated record types are mapped to values in the DetailType field.
 - Based On - MedicationRequest, ServiceRequest
 - Part Of - MedicationDispense, MedicationStatement, PatientMedicalProcedure, CareObservation
 - Status Reason - CodeSet, CodeSetBundle
 - Reason Code - CodeSet, CodeSetBundle
 - Reason Reference - HealthCondition, CareObservation, DiagnosticSummary
 - Derived From - CareObservation, ClinicalServiceRequest, DiagnosticSummary, HealthCondition, MedicationDispense, MedicationRequest, MedicationStatement, PatientMedicalProcedure
- Use the DetailCodeId and DetailRecordId fields to reference the records with the associated information.

PatientHealthReaction

Represents a patient's adverse reaction to an allergy, intolerance, or immunization. This object is available in API version 51.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CausativeSubstanceId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the substance that triggered the reaction. Referenced Objects CodeSetBundle
Details	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional information about the reaction and, if required, the manifested symptoms.
ExposureRouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route of exposure related to the reaction. Referenced Objects CodeSetBundle
IsSelfReported	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the reaction was reported by the patient.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
ManifestedSymptomId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the manifested symptom. Referenced Objects • CodeSetBundle
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PatientHealthReaction record.
ObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that provides additional information about the reaction. Referenced Objects • CareObservation
ParentId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description The immunization or allergy intolerance that this reaction is a result of. Referenced Objects • AllergyIntolerance

Field	Details
	• PatientImmunization
ReactionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of the reaction.
Severity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the severity of the reaction. Possible values are: • Mild • Moderate • Severe

Usage

PatientHealthReaction records are used to add more information to AllergyIntolerance and PatientImmunization records in the event of the patient experiencing an adverse reaction related to those events. The PatientHealthReaction record is associated to the AllergyIntolerance or PatientImmunization records using the `ParentId` field.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientHealthReactionFeed

Feed tracking is available for the object.

PatientHealthReactionHistory

History is available for tracked fields of the object.

PatientImmunization

Represents information about a patient's immunizations. This object is available in API version 51.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareObservationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The observation that determined the need for the immunization. Referenced Objects CareObservation
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical encounter that the immunization was a part of. Referenced Objects ClinicalEncounter
CurrentDose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The current dose the patient is on in the total number of doses recommended for immunization.
DiagnosticSummaryId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The diagnostic summary that determined the need for the immunization. Referenced Objects DiagnosticSummary
Dose	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The amount of vaccine that was administered.
DoseUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the amount of vaccine that was administered. Referenced Object UnitOfMeasure
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the immunization is expected to expire.
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare facility where the immunization was performed. Referenced Objects HealthcareFacility
HealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition that determined the need for the immunization. Referenced Objects HealthCondition
ImmunizationRecommendation	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The protocol that was followed for the immunization.
InformationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the source that provided information about the immunization. Referenced Objects CodeSetBundle
IsRecordedByVaccinator	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the immunization record was recorded by the vaccinator.
IsSubpotent	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the vaccination dose was sub-potent.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.

Field	Details
LotNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The lot number of the vaccine.
Manufacturer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the vaccine's manufacturer.
ManufacturerAccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the organization that manufactured the vaccine. Referenced Objects Account
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the patient immunization record.
PatientId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The patient who was immunized. Referenced Objects Account
ReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for the immunization. Referenced Objects CodeSetBundle
RecommendedDoses	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of doses recommended to achieve immunity.
RecommendingAuthority	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The authority or organization that recommended the vaccination protocol that was followed.
RecordCreationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the patient immunization record was created.
RouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route followed in the vaccine administration. Referenced Objects CodeSetBundle
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the site of the vaccine administration on the patient's body. Referenced Objects CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the immunization record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the immunization record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the immunization record was last modified in its source system.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the vaccination. Possible values are: - Completed - Entered in Error - Not Done
StatusReasonCodeId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for the status of the vaccination. Referenced Objects CodeSetBundle
SubpotencyReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for why the vaccination was sub-potent. Referenced Objects CodeSetBundle
TargetDiseaseCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the disease that was targeted in the immunization. Referenced Objects CodeSetBundle
VaccinationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time of the vaccination. If you specify a vaccination date, you can't specify a vaccination period.
VaccinationPeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The period of time during which the vaccination happened. If you specify a vaccination period, you can't specify a vaccination date.

Field	Details
VaccineCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents vaccine that was administered in the immunization. Referenced Objects CodeSetBundle

Additional Information for PatientImmunization in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientImmunization record by creating records in certain other objects, and referencing your PatientImmunization record as the parent record. Here's the list of objects you can associate to PatientImmunization in this way, the type of information they add, and the field they use to reference PatientImmunization.

Object	Type of Information	Reference Field
Identifier	Associates an identifier value to the patient immunization.	ParentRecordId
Patient Health Reaction	Adds information about a patient's adverse reaction to an immunization, if any.	ParentId
Patient Immunization Protocol	Adds information about this protocols followed by a provider during the immunization. This object enables the support of one-to-many values between immunization and protocols applied.	PatientImmunizationId

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PatientImmunizationFeed on page 1254

Feed tracking is available for the object.

PatientImmunizationHistory on page 1263

History is available for tracked fields of the object.

PatientImmunizationShare on page 1270

Sharing is available for the object.

[PatientImmunizationProtocol](#)

Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

PatientImmunizationProtocol

Represents the protocol followed by a provider for a patient's immunization and its related details. The protocol defines the set of recommendations that are followed while a vaccine is administered. This object is a child of the `PatientImmunization` object. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>CurrentDose</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The current dose the patient is on in the total number of doses recommended for immunization.
<code>ImmunizationRecommendation</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the protocol that was followed for the immunization.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
<code>Name</code>	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The system-generated name of the <code>PatientImmuizationProtocol</code> record.
<code>PatientImmunizationId</code>	Type Master-detail reference
	Properties Create, Filter, Group, Sort
	Description The parent <code>PatientImmunization</code> record that the applied protocol is a part of.
	Relationship Name PatientImmunization
	Refers To PatientImmunization
<code>RecommendedDoses</code>	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description
<code>RecommendingAuthority</code>	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Total number of doses recommended to achieve immunity.
<code>TargetDisease1CodeId</code>	Type Lookup
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system-defined code that represents a disease that was targeted in the immunization
	Relationship Name TargetDisease1Code
	Refers To CodeSetBundle

Field	Details
TargetDisease2CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization Relationship Name TargetDisease2Code Refers To CodeSetBundle
TargetDisease3CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease3Code Refers To CodeSetBundle
TargetDisease4CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease4Code Refers To CodeSetBundle
TargetDisease5CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization

Field	Details
	This field is a relationship field. Relationship Name TargetDisease5Code Refers To CodeSetBundle
TargetDisease6CodeId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a disease that was targeted in the immunization This field is a relationship field. Relationship Name TargetDisease6Code Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PatientImmunizationProtocolFeed](#) on page 1254

Feed tracking is available for the object.

[PatientImmunizationProtocolHistory](#) on page 1263

History is available for tracked fields of the object.

PatientMedicalProcedure

Represents detailed information about a healthcare procedure the patient has undergone, is undergoing or will undergo. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssertionSourceId	Type Polymorphic Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the statement about the procedure. Example The patient or the provider who assessed the patient's condition. Referenced Objects - Account - HealthcareProvider
ClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's clinical encounter that the procedure is a part of. Referenced Objects ClinicalEncounter
CodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a procedure. Example The SNOMED code for frontal sinusectomy. Referenced Object CodeSetBundle
DurationTimeString	Type String Properties Create, Filter, Group, Nillable, Sort, Update Description The duration of the procedure in string format.

Field	Details
	Example 2 hours
EndDate	Type DateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time that the procedure ended or the end date of the estimated period within which the procedure was performed. Example 1993-11-09T18:30:00.384Z
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare facility where the procedure is performed. Referenced Object HealthcareFacility
LastReferencedDate	Type DateTime Properties Filter, Nillable, Sort Description The date and time the last time this record was referenced.
LastViewedDate	Type DateTime Properties Filter, Nillable, Sort Description The date and time the last time this record was viewed.
Name	Type Dtring Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the record. This is automatically generated when the record is saved. Example PMP-7396
Outcome	Type Picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the outcome for the procedure. Possible values are: - Partially successful - Successful - Unsuccessful
PatientId	Type Master-Detail Reference Properties Create, Filter, Group, Sort Description The patient on whom the procedure was performed. Example Charles Green Referenced Object Account
PerformedAgeRangeUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the performed at age upper and lower limit fields. Referenced Object UnitOfMeasure
PerformedAtAge	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The patient's age when the procedure was performed.
PerformedAtAgeLowerLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The lower limit for the range of the patient's age when the procedure was performed
PerformedAtAgeUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the PerformedAtAge field. Referenced Object UnitOfMeasure
PerformedAtAgeUpperLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The upper limit for the range of the patient's age when the procedure was performed
ReasonCodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the procedure. Example The SNOMED code for paraparesis. Referenced Object CodeSetBundle
ReasonReferenceId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The event that warranted the procedure. Referenced Objects - HealthCondition - CareObservation - PatientMedicalProcedure - DiagnosticSummary Example Chronic sinusitis, a record in HealthCondition.
RecordCreatorId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who created the record. Referenced Objects - Account - HealthcareProvider Example Dr. Carol Peterson
ReportId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The report associated with this procedure.. Example Charles Green's sinusectomy report. Referenced Object DiagnosticSummary
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.

Field	Details
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
StartDate	Type DateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time that the procedure began or the start date of the estimated period within which the procedure was performed. This field can be used in two ways to indicate the date and time of the procedure: • If you want to specify a single date as either the actual or estimated date of the procedure, enter that date and time in this field. • If you want to specify a period in which the procedure was estimated to have happened, use this field to specify that start of the period, and the <code>EndDate</code> field to specify the end of the period. Example 1993-11-09T21:45:00.384Z
Status	Type Picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the procedure. Possible values are: • Completed • Entered in error • In Progress • Not Done

Field	Details
	- On Hold - Preparation - Stopped - Unknown
StatusReasonCodeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the reason for the status. Example The SNOMED code for 'Procedure not ordered' Referenced Object CodeSetBundle
TypeId	Type Reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that specifies the procedure's type. Example The SNOMED code for 'Surgical procedure' Referenced Object CodeSetBundle

Additional Information for PatientMedicalProcedure in Other Objects

In addition to creating a record using these fields, you can add more details to your PatientMedicalProcedure record by creating records in certain other objects, and referencing your PatientMedicalProcedure record as the parent record. Here's the list of objects you can associate to PatientMedicalProcedure in this way, the type of information they add, and the field they use to reference PatientMedicalProcedure.

Object	Type of Information	Reference Field
CarePerformer	Specifies the person who performed the procedure.	ParentRecordId
Identifier	Associates an identifier value to the procedure.	ParentRecordId
PatientMedicalProcedureDetail	Associates the procedure with various other records and defines the nature of	PatientMedicalProcedureId

Object	Type of Information	Reference Field
	association. For instance, if the procedure is based on, part of, or a follow up of the associated record, and so on.	

[PatientMedicalProcedureDetail](#)

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

PatientMedicalProcedureDetail

Associates records from different objects to a patient medical procedure record to add more information to the procedure record. This is a multi-object junction object. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a code set or code set bundle that adds information to a patient medical procedure record. Referenced Objects - CodeSet - CodeSetBundle
DetailRecordId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description References a record that adds information to a patient medical procedure record. Referenced Objects - PatientMedicalProcedure - CareObservation

Field	Details
	- HealthCondition - ClinicalServiceRequest - CareRegisteredDevice
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information added to the patient medical procedure record. Possible values are: - Based On - Body Site - Complication - Complication Detail - Follow Up - Part Of
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the patient medical procedure detail record.
PatientMedicalProcedureId	Type Master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort
	Description The patient medical procedure to which details are being added.
	Referenced Objects • PatientMedicalProcedure

Usage

PatientMedicalProcedureDetail records add additional information to PatientMedicalProcedure records. This information may be of the following types, referencing the following types of records:

- Based On: Clinical service requests
- Body Site: Code sets or code set bundles
- Complication: Code sets or code set bundles
- Complication Detail: Health conditions
- Follow Up: Code sets or code set bundles
- Part Of: Patient medical procedures or clinical observations

The records providing this additional information is selected using either the `DetailCodeId` or `DetailRecordId` fields, and then the type of information is specified using the `DetailType` field. This information is then connected to the patient medical procedure record it belongs to using the `PatientMedicalProcedureId` field.

One record of PatientMedicalProcedureDetail can specify only one type and piece of information. If multiple detail types or detail instances are required in the parent procedure record, multiple records of PatientMedicalProcedureDetail are required.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PatientMedicalProcedureDetailFeed

Feed tracking is available for the object.

PatientMedicalProcedureDetailHistory

History is available for tracked fields of the object.

PatientMedicationDosage

Represents dosage information for medication. This object is primarily used to add dosage information in MedicationStatement, MedicationRequest, or MedicationDispense records. This object is available in API version 51.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AdditionalInstruction	Type textarea Properties Create, Nillable, Update Description The supplemental instructions or warnings associated with the medication for the patient.
Comments	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The comments associated with the medication dosage for the patient.
DosageDefinitionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies how the dosage was determined. Possible values are: • Calculated • Ordered
DosageQuantityDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.
DosageQuantityNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.

Field	Details
DosageQuantityType	Type Static picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of dosage quantity recorded in <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code>. Possible values are: • Dose • Dose Range
DosageRateDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.
DosageRateType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of dosage rate recorded in <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code>. Possible values are: • Frequency • Frequency Range • Frequency Ratio
DosageRateUnitId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the dosage rate recorded using <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code>. Referenced Objects • <code>UnitOfMeasure</code>
<code>DosageUnitId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the dosage rate recorded using <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code>. Referenced Objects • <code>UnitOfMeasure</code>
<code>DosePrerequisiteId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the conditions that are to be met for the dosage to be taken. Referenced Objects • <code>CodeSetBundle</code>
<code>IsAsNeeded</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the medication is taken on an as-needed basis.
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of dosage administration. Referenced Objects CodeSetBundle
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PatientMedicationDosage record.
ParentRecordId	Type Master-detail polymorphic reference Properties Create, Filter, Group, Sort Description The MedicationStatement, MedicationRequest, or the MedicationDispense record that the PatientMedicationDosage record belongs to. Referenced Objects - MedicationDispense—This value is available in API version 55.0 and later. - MedicationStatement - MedicationRequest
PatientInstruction	Type textarea Properties Create, Nillable, Update Description The patient or consumer instructions associated with this medication.

Field	Details
RouteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route of dosage administration. Referenced Objects CodeSetBundle
Sequence	Type double Properties Create, Filter, Nillable, Sort, Update Description The position of this medication in the sequence of medications prescribed to a patient.
SiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site of dosage administration. Referenced Objects CodeSetBundle
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the dosage record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the dosage record in its source system.
SourceSystemModified	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the dosage record was last modified in its source system.
TimingId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The timing information for when and how frequent the medication dosage should be taken. Referenced Objects ActivityTiming

Usage

PatientMedicationDosage records are used to add more dosage-related information to MedicationStatement, MedicationRequest, and MedicationDispense records. The PatientMedicationDosage record is associated to the MedicationStatement, MedicationRequest, and MedicationDispense records using the `ParentRecordId` field.

PersonLanguage

Represents the use and preference information about a person's language. This object is available in API version 51.0 and later.

 **Important:** Where possible, we have changed noninclusive terms to align with our company value of Equality. We've maintained certain terms to avoid any effect on customer implementations.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
IndividualId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description The person who speaks the language.

Field	Details
	Referenced Objects - Person Account - Account - Contact
Language	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the language spoken by the person. Possible values are: - English - Spanish
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description A system-generated name for the PersonLanguage record.
Rank	Type int Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The preference rank for a particular language for a particular person.
SpeakingProficiencyLevel	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies the person's speaking proficiency level. Possible values are: • Beginner • Intermediate • Fluent The default value is Fluent.
WritingProficiencyLevel	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies the person's writing proficiency level. Possible values are: • Novice • Intermediate • Advanced • Superior • Distinguished The default value is Novice.

Usage

`PersonLanguage` is a data type-like object that's associated to different objects representing people. The language a person speaks is associated to that person by referencing their account, contact, or person account records using the `IndividualId` field on `PersonLanguage`.

PersonName

Represents detailed information about a person's name. This object is available in API version 51.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from when the name is in effect.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from when the name is no longer in use.
FirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name of the person.
FullName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The combination of the first and last names of the person.
IsPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the name is the person's primary name.

Field	Details
LastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The person's last name. In case the person's name has more than just a first name and a last name, this field stores the combination of all names except the first name.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the PersonName record.
NameUsageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the usage context of the name. Possible values are: • Anonymous • Maiden • Nickname • Official • Old

Field	Details
	• Temp • Usual
ParentRecordId	Type Polymorphic master-detail reference Properties Create, Filter, Group, Sort Description References the person the name belongs to. Referenced Objects • Account • Contact
Prefix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The prefix of the person's name.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the PersonName record was brought into Health Cloud.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the person name record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the person name record was last modified in its source system.

Field	Details
Suffix	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The suffix of the person's name.

Usage

PersonName is a data type-like object that's associated to different objects representing people. The names and name-related information of a person are associated to them by referencing their account, contact, or person account records using the `ParentRecordId` field on `PersonName`.

Code Sets for Diagnosis and Procedure

The code sets data model represents industry-standard procedure and diagnosis codes available to use in prior-authorization request and approval processes. You import these code sets using Data Loader.

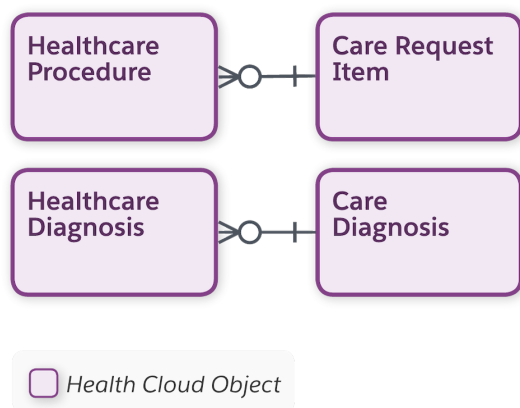
You must have the Health Cloud managed package installed in your org to add the code sets data model.

The code sets data model includes standard objects and record types, and custom fields on standard objects. The standard objects and fields included in code sets are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License, Health Cloud Member Services, and Health Cloud Social Determinants permission sets.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



HealthCareDiagnosis

Represents information related to industry-standard healthcare diagnosis codes.

[HealthCareProcedure](#)

Represents information related to industry-standard healthcare procedure codes.

HealthCareDiagnosis

Represents information related to industry-standard healthcare diagnosis codes.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Category	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Indicates the category for this diagnosis such as newborn, pediatric, maternity, or adult.
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard diagnosis code.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the diagnosis code.
CodeType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Type of diagnosis code represented in the record such as ICD-9 or ICD-10.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Start date for the code.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description End date for the code.
Gender	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Indicates whether this diagnosis is for males, females, or all genders.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the diagnosis code is available for use.
IsComplicationOrComorbidity	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis is used to represent a complication or comorbidity.

Field Name	Details
IsHospitalAcquiredCondition	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis represents a condition acquired while in the hospital.
IsMajorComplicationOrComorbidity	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis is used to represent a major complication or comorbidity.
IsPresentOnAdmissionExempt	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code is exempt from the diagnosis present on admission requirement.
IsPrimaryDiagnosis	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code can be used as primary diagnosis only, or can be used in any diagnosis sequence.
IsUnacceptablePrincipalDxIpAdmit	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether diagnosis code is an unacceptable principal diagnosis for inpatient admission per Medicare Code Edits.

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>--<Description> such as (E08.37X9 - Diabetes mellitus due to underlying condition).
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthCareDiagnosisHistory

History is available for tracked fields of the object.

HealthCareDiagnosisOwnerSharingRule

Sharing rules are available for the object.

HealthCareDiagnosisShare

Sharing is available for the object.

HealthCareProcedure

Represents information related to industry-standard healthcare procedure codes.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Category	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Category of the procedure code such as anesthesia, surgery, radiology, and so on.
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry standard procedure code such as CPT or HCPCS.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the procedure code.

Field Name	Details
CodeShortDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Short description of the procedure code.
CodeType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of procedure code represented in the record such as CPT or HCPCS.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Start date for the code.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description End date for the code.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the diagnosis code is available for use.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort

Field Name	Details
	Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the code that displays in search and lookup fields. Salesforce recommends using the code along with the description to populate this field. For example, use <Code>: <Description> or <Code>-<Description> such as 95115: Allergy injection.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthCareProcedureHistory

History is available for tracked fields of the object.

HealthCareProcedureOwnerSharingRule

Sharing rules are available for the object.

HealthCareProcedureShare

Sharing is available for the object.

Electronic Health Records

Salesforce Health Cloud provides custom objects to store the data contained in the standard electronic health record (EHR) fields.

**Note:**

- Starting with the Summer '23 release, new customers won't be able to create records in the packaged EHR objects that have counterpart standard objects in the FHIR R4-aligned data model.
- All future development in Health Cloud will be built on the FHIR R4-aligned data model. The packaged objects in the EHR data model won't be used for future development.

[Mapping the EHR Data Model to the Clinical Data Model](#)

Certain objects in the EHR data model are succeeded by objects in the Clinical data model. Here 's how those objects in the EHR data model map to objects and fields in the Clinical data model.

[EhrAllergyIntolerance__c](#)

Represents information about the patient's susceptibility to an adverse reaction upon exposure to a specified substance.

[EhrCarePlan__c](#)

Represents how one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.

[EhrCarePlanActivity__c](#)

Represents a planned action to occur as part of a care plan. Examples include a medication to be used, lab tests to perform, and education.

[EhrCarePlanConcern__c](#)

Represents the conditions, problems, concerns, diagnoses, and so on, whose management and mitigation are handled by this plan.

[EhrCarePlanGoal__c](#)

Represents the intended objectives of carrying out the care plan.

[EhrCarePlanParticipant__c](#)

Represents people and organizations who are expected to be involved in the care envisioned by a care plan.

[EhrCondition__c](#)

Represents detailed information about conditions, problems, and diagnoses recognized by a clinician.

[EhrConditionRelatedItem__c](#)

Represents an item that's related to a patient's conditions, problems, or diagnoses recognized by a clinician.

[EhrDevice__c](#)

Represents a manufactured item that's used in the providing of healthcare without being substantially changed through that activity. Examples include machines, inserts, computers, and applications. Devices can be durable (reusable) medical equipment or disposable equipment used for diagnostic, treatment, and research for healthcare.

[EhrDosageInstruction__c](#)

Represents instructions for how a medication is to be used by a patient.

[EhrEncounter__c](#)

Represents an interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status.

[EhrEncounterAccommodation__c](#)

Represents the type of accommodation received by the patient during an encounter.

[EhrEncounterParticipant__c](#)

Represents a person, other than the patient, who's involved in the patient encounter.

[EhrImmunization__c](#)

Represents information about the administration of vaccines to patients.

[EhrImmunizationReaction__c](#)

Represents categorical data indicating that an adverse event is associated in time with an immunization.

[EhrMedicationPrescription__c](#)

Represents an order for supply of a medication and the instructions for administration of the medicine to a patient.

[EhrMedicationStatement__c](#)

Represents a record of the medication that the patient takes or that was given to the patient, where the record is the result of a report from the patient or another clinician.

[EhrObservation__c](#)

Represents measurements and assertions made regarding a patient or device. Observations are a central element in healthcare, used to support diagnosis, monitor progress, determine baselines and patterns, and even capture demographic characteristics.

[EhrPatient__c](#)

Represents the demographics and other administrative information about a patient who's receiving health-related services.

[EhrPatientCareProvider](#)

Represents the patient's nominated care provider.

[EhrPatientContact__c](#)

Represents a contact party (for example, a guardian, partner, or friend) for the patient.

[EhrPractitioner__c](#)

Represents a person who's involved in the providing of healthcare.

[EhrPractitionerIdentity__c](#)

Represents external identities such as licenses and regional identifiers for a practitioner.

[EhrPractitionerQualification__c](#)

Represents qualifications obtained by the practitioner through training and certification.

[EhrPractitionerRole__c](#)

Represents a list of roles that the practitioner can perform for a given time period.

[EhrProcedure__c](#)

A medical action that is or was performed on a patient. This can be a physical intervention like an operation, or less invasive like counseling or hypnotherapy.

[EhrProcedurePerformer__c](#)

A junction object that relates [EhrProcedure__c](#) and [EhrPractitioner__c](#).

[EhrProcedureRequest__c](#)

Represents a request for a procedure to be performed. It can be used to represent a procedure that is planned, proposed, or ordered.

[EhrProgram__c](#)

Represents information about the program that the company is participating in. Programs include Medicare Chronic Care Management (CCM), Medicare accountable care organizations Hierarchical Condition Category (HCC) risk scoring, among others.

[EhrRelatedObservation__c](#)

Represents another observation that's a component of a parent observation or that provides supporting information, context, or warnings about the primary observation. Examples are components, previous observations, and statements of derivation.

[EhrRelatedPerson__c](#)

Represents a person who's involved in a patient's healthcare but isn't the target of care and doesn't have a formal responsibility in the process.

[EhrVaccinationProtocol__c](#)

Represents information about the protocol under which a vaccine is administered.

[EhrVirtualDevice__c](#)

Represents a group of related data items.

[EhrVirtualDeviceChannel__c](#)

Represents the channel a virtual device operates on.

SEE ALSO:

[Working With Electronic Health Records](#)

Mapping the EHR Data Model to the Clinical Data Model

Certain objects in the EHR data model are succeeded by objects in the Clinical data model. Here 's how those objects in the EHR data model map to objects and fields in the Clinical data model.

[EhrAllergyIntolerance__c to AllergyIntolerance](#)

Fields in EhrAllergyIntolerance__c map to AllergyIntolerance and PatientHealthReaction in the Clinical data model.

[EhrCondition__c to HealthCondition](#)

Fields in EhrCondition__c map to HealthCondition in the Clinical data model. Certain fields are mapped to HealthConditionDetail and other child objects.

[EhrDevice__c to CareRegisteredDevice and Asset](#)

Fields in EhrDevice__c map to CareRegisteredDevice and Asset in the Clinical data model.

[EhrDosageInstruction__c to PatientMedicationDosage](#)

Fields in EhrDosageInstruction__c map to PatientMedicationDosage in the Clinical data model.

[EhrEncounter__c to ClinicalEncounter](#)

Fields in EhrEncounter__c map to ClinicalEncounter and its child objects in the Clinical data model.

[EhrEncounterParticipant__c to ClinicalEncounterProvider](#)

Fields in EhrEncounterParticipant__c map to ClinicalEncounterProvider and its child objects in the Clinical data model.

[EhrImmunization__c to PatientImmunization](#)

Fields in EhrImmunization__c map to PatientImmunization in the Clinical data model.

[EhrVaccinationProtocol__c to Patient Immunization](#)

Fields in EhrVaccinationProtocol__c map to PatientImmunization in the Clinical data model.

[EhrImmunizationReaction__c to PatientHealthReaction](#)

Fields in EhrImmunizationReaction__c map to PatientHealthReaction in the Clinical data model.

[EhrMedicationPrescription__c to MedicationRequest](#)

Fields in EhrMedicationPrescription__c map to MedicationRequest in the Clinical data model.

[EhrMedicationStatement__c to MedicationStatement](#)

Fields in EhrMedicationStatement__c map to MedicationStatement in the Clinical data model.

[EhrObservation__c to CareObservation](#)

Fields in EhrObservation__c map to CareObservation in the Clinical data model.

[EhrRelatedObservation__c to CareObservationComponent](#)

Fields in EhrRelatedObservation__c map to CareObservationComponent in the Clinical data model.

[EhrPatient__c to Person Account](#)

Fields in EhrPatient__c map to Account and Contact in the Clinical data model.

[EhrPatientCareProvider__c to ContactContactRelation__c](#)

Fields in EhrPatientCareProvider__c map to ContactContactRelation__c in the Clinical data model.

[EhrPatientContact__c to ContactContactRelation__c](#)

Fields in EhrPatientContact__c map to Account and Contact (Person Accounts) through ContactContactRelation__c in the Clinical data model. EhrRelatedPerson__c is also mapped this way.

[EhrPractitioner__c to PersonAccount and HealthcareProvider and PersonAccount](#)

Fields in EhrPractitioner__c map to Person Accounts and HealthcareProvider in the Clinical data model.

[EhrPractitionerQualification__c to BoardCertification](#)

Fields in EhrPractitionerQualification__c map to BoardCertification in the Clinical data model.

[EhrPractitionerRole__c to HealthcarePractitionerFacility](#)

Fields in EhrPractitionerRole__c map to HealthcarePractitionerFacility and CareProviderFacilitySpecialty in the Clinical data model.

[EhrProcedure__c to PatientMedicalProcedure](#)

Fields in EhrProcedure__c map to PatientMedicalProcedure and its child object in the Clinical data model.

[EhrProcedurePerformer__c to CarePerformer](#)

Fields in EhrProcedurePerformer__c map to CarePerformer in the Clinical data model. CarePerformer references PatientMedicalProcedure as its parent.

[EhrProcedureRequest__c to ClinicalServiceRequest](#)

Fields in EhrProcedureRequest__c map to ClinicalServiceRequest and its child object in the Clinical data model.

EhrAllergyIntolerance__c to AllergyIntolerance

Fields in EhrAllergyIntolerance__c map to AllergyIntolerance and PatientHealthReaction in the Clinical data model.

EhrAllergyIntolerance__c Field	Description	Clinical Data Model Field	Notes
Account__c	The person account that represents the patient in Lightning Platform.	AllergyIntolerance .PatientId	N/A

EhrAllergyIntolerance__c Field	Description	Clinical Data Model Field	Notes
CriticalityCode__c	The system-defined code that represents an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.	AllergyIntolerance .Severity	While EhrAllergyIntolerance__c uses a flattened code field that's split into a set of three text fields, AllergyIntolerance uses a single picklist field instead.
CriticalityLabel__c	The human-readable label that represents an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.		
CriticalitySystem__c	The system that defines an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.		
IsRestricted__c	Indicates whether or not this field has restricted visibility based on sharing rules.	Not Supported	N/A
IsVisibleOnPatientCard__c	Indicates whether or not this field appears on the patient card.	Not Supported	N/A
Name	The EHR allergy intolerance ID. Limit: 255 characters.	AllergyIntolerance .Name	N/A
Patient__c	The patient who has the sensitivity. Lookup to EhrPatient__c.	AllergyIntolerance .PatientId	N/A
Reaction255__c	A description of the allergic reaction, including details of the manifestation if required. Limit: 255 characters.	PatientHealthReaction .Details	N/A
Reaction__c	A long text description of the allergic reaction, including details of the manifestation if required.	Not supported.	The clinical data model field supports only up to 255 characters.

EhrAllergyIntolerance__c Field	Description	Clinical Data Model Field	Notes
RecordedDate__c	The date when the sensitivity was recorded.	AllergyIntolerance .RecordCreationDate Time	N/A
RecorderName255__c	The name of the individual who recorded the record and takes responsibility for its content. Limit: 255 characters.	PersonName .FullName	The PersonName record associated to the person account representing the individual.
RecorderName__c	The long text description of the name of the individual who recorded the record and takes responsibility for its content.		
Recorder__c	The individual who takes responsibility for the content and can reference its source. Lookup to EhrPractitioner__c.	AllergyIntolerance .RecordCreatorId	EhrAllergyIntolerance references EhrPractitioner, Allergy Intolerance references Account and HealthcareProvider.
SensitivityTest1__c	An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.	Not Supported	Sensitivity is not specified as per FHIR R4. Consider creating a custom field that references Care Observation if your organization needs to record this information.
SensitivityTest2__c	An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.		
SensitivityTest3__c	An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.		
SensitivityType Code__c	The system-defined code that represents the patient's sensitivity.	Not Supported	Sensitivity is not specified as per FHIR R4. Consider creating a custom field that references CodeSetBundle if your organization needs to record this information.
SensitivityType Label__c	The human-readable label that represents the patient's sensitivity		
SensitivityType System__c	The system that defines the patient's sensitivity		

EhrAllergyIntolerance__c Field	Description	Clinical Data Model Field	Notes
SourceSystem__c	The external system of record for the allergy intolerance.	AllergyIntolerance .SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	AllergyIntolerance .SourceSystem Identifier	N/A
SourceSystem Modified__c	The date and time when the record was last modified in the source system.	AllergyIntolerance .SourceSystemModified	N/A
StatusCode__c	The system-defined code that represents the level of certainty associated with the potential risk of a reaction to the identified substance.	AllergyIntolerance .Status	While EhrAllergyIntolerance__c uses a flattened code field that's split into a set of three text fields, AllergyIntolerance uses a single picklist field instead.
StatusLabel__c	The human-readable label that represents the level of certainty associated with the potential risk of a reaction to the identified substance.		
StatusSystem__c	The system that defines the level of certainty associated with the potential risk of a reaction to the identified substance.		
Substance255__c	The substance or class of substances that's considered responsible for the adverse reaction risk. Limit: 255 characters.	AllergyIntolerance .CausativeSubstanceId	AllergyIntolerance uses a lookup to CodeSetBundle to represent substances as CodeableConcept data.
SubstanceLong__c	The long text description of the substance or class of substances that's considered responsible for the adverse reaction risk.		
SubstanceCode__c	The system-defined code that represents the substance responsible for the reaction.		

EhrAllergyIntolerance__c Field	Description	Clinical Data Model Field	Notes
SubstanceCodeSystem__c	The system that defines the code that represents the substance that caused the reaction.		

EhrCondition__c to HealthCondition

Fields in EhrCondition__c map to HealthCondition in the Clinical data model. Certain fields are mapped to HealthConditionDetail and other child objects.

Mapping

Field	Details	Clinical Data Model Field	Notes
AbatementDetail255__c	The date or estimated date when the condition was resolved or went into remission. Limit: 255 characters.	HealthCondition .AbatementStartDate Time HealthCondition .AbatementEndDateTime	EhrCondition__c uses a text field, HealthCondition uses a set of two date time fields to specify either a date or a period.
AbatementDetail__c	The long text description of the date or estimated date when the condition was resolved or went into remission.	HealthCondition .AbatementStartDate Time HealthCondition .AbatementEndDateTime	EhrCondition__c uses a text field, HealthCondition uses a set of two date time fields to specify either a date or a period.
Account__c	The person account that represents the patient in Lightning Platform.	HealthCondition .PatientId	N/A
AsserterPatient__c	The person who asserts the condition.	HealthCondition .AssertionSourceId	AllergyIntolerance uses a polymorphic lookup that can reference either a person account (a patient) or a healthcare provider (practitioner) record.
AsserterPractitioner__c	The person reporting the condition.		
CategoryCode__c	The system-defined code that represents the category that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.	HealthCondition.Type	While EhrCondition__c uses a flattened code field that's split into a set of three text fields, HealthCondition uses a single picklist field instead.
CategoryLabel__c	The human-readable label that represents the category		

Field	Details	Clinical Data Model Field	Notes
	that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.		
CategorySystem__c	The system that defines the category that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.		
CertaintyCode__c	The system-defined code that represents level of confidence that the condition is correct.	HealthCondition .DiagnosticStatus	While EhrCondition__c uses a flattened code field that's split into a set of three text fields, HealthCondition uses a single picklist field instead.
CertaintyLabel__c	The human-readable label that represents the certainty of a correct condition.		
CertaintySystem__c	The system that defines the certainty.		
Code__c	The system-defined code that represents the condition, problem, or diagnosis.	HealthCondition .ConditionCodeId	While EhrCondition__c uses a flattened code field that's split into a set of three text fields, HealthCondition uses a single picklist field instead.
CodeLabel__c	The human-readable label that represents the condition, problem, or diagnosis.		
CodeSystem__c	The system that defines the condition, problem, or diagnosis.		
DateAsserted__c	The estimated or actual date when the condition, problem, or diagnosis was first detected or suspected.	HealthCondition .RecordCreationDate Time	N/A
Encounter__c	The encounter during which the condition was first asserted. Lookup to EhrEncounter__c.	HealthCondition .ClinicalEncounterId	While EhrCondition__c reference EhrEncounter__c, HealthCondition references ClinicalEncounter.

Field	Details	Clinical Data Model Field	Notes
EvidenceCode__c	The system-defined code that represents the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.	Can be supported by adding a reference to <code>Care Observation</code> .	FHIR R4 says that evidences for conditions can be represented using observations.
EvidenceDetail__c	A long text description of supporting information such as pathology reports.		
EvidenceLabel__c	The human-readable label that represents the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.		
EvidenceSystem__c	The system that defines the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.		
IsAbated__c	Whether the condition is resolved or in remission (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	<code>HealthCondition.ConditionStatus</code>	Abatement is a subset of the potential statuses of a condition.
IsRestricted__c	Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported.	N/A

Field	Details	Clinical Data Model Field	Notes
IsVisibleOnPatientCard__c	Indicates whether or not this field appears on the patient card.	Not supported.	N/A
LocationCode__c	The system-defined code that represents the anatomical location where the condition is manifested.	HealthConditionDetail	Supported through the child object HealthConditionDetail that associates HealthCondition records with codes that represent body sites.
LocationDetail__c	A long text description with precise details about the anatomical location where the condition is manifested.		
LocationLabel__c	The human-readable label that represents the anatomical location where the condition is manifested.		
LocationSystem__c	The system that defines the anatomical location where the condition is manifested.		
Name	The EHR condition ID. Limit: 255 characters.	HealthCondition.Name	N/A
Notes__c	Additional information about the condition, including general comments about the description of the condition, its diagnosis, and prognosis.	AuthorNote	Supported through the child object AuthorNote.
Onset__c	The estimated or actual date or date-time when the condition began, in the clinician's opinion. Age is typically used when the patient reports an age when the condition began.	HealthCondition.Onset StartDateTime HealthCondition.Onset EndDateTime	HealthCondition supports specifying either a specific date, or a period.
Patient__c	The patient's name. Lookup to EhrPatient__c.	HealthCondition. .PatientId	N/A
SeverityCode__c	The system-defined code that represents a subjective assessment of the condition's severity as	HealthCondition. .Severity	While EhrCondition__c uses a flattened code field that's split into a set of three text fields,

Field	Details	Clinical Data Model Field	Notes
	evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.		HealthCondition uses a single picklist field instead.
SeverityLabel__c	The human-readable label that represents a subjective assessment of the condition's severity as evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.		
SeveritySystem__c	The system that defines a subjective assessment of the condition's severity as evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.		
SourceSystem__c	The external system of record.	HealthCondition .SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	HealthCondition .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	HealthCondition .SourceSystemModified	N/A
Stage__c	A condition's clinical stage or grade, including a summary (such as "Stage 3") or assessment (a reference to a formal record of the evidence on which the staging assessment is based). The determination of the stage is disease-specific. Can include formal severity assessments.	HealthCondition .StageId	HealthCondition uses a lookup to CodeSetBundle to represent the stage as CodeableConcept data.
StatusCode__c	The system-defined code that represents the condition's clinical status.	HealthCondition .ConditionStatus	While EhrCondition__c uses a flattened code field that's split into a set of three text fields,

Field	Details	Clinical Data Model Field	Notes
StatusLabel__c	The human-readable label that represents the condition's clinical status.		HealthCondition uses a single picklist field instead.
StatusSystem__c	The system that defines the condition's clinical status.		

EhrDevice__c to CareRegisteredDevice and Asset

Fields in EhrDevice__c map to CareRegisteredDevice and Asset in the Clinical data model.

Fields

Field	Details	Clinical Data Model Field	Notes
Contact__c	Description A long text description of the contact details for an organization or person who's responsible for support for the device.	Asset.AssetServicedBy	The field in the Clinical data model is a lookup to Account, while the EHR data model field is a text field.
DeviceURL__c	Description A long text description of the network address on which the device can be directly contacted.	Asset.Product2Id .DisplayUrl	N/A
Expiry__c	Description The date and time after which this device is not valid or should not be used.	Asset.UsageEndDate	
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not Supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not Supported	N/A

Field	Details	Clinical Data Model Field	Notes
Location255__c	Description Where the device is found. Can be a literal location (for example, GPS coordinates), a logical place (for example, “with the patient”), or a coded location. Limit: 255 characters.	Not Supported	N/A
Location__c	Description A long text description of where the device is found. Can be a literal location (for example, GPS coordinates), a logical place (for example, “with the patient”), or a coded location.	Not Supported	N/A
LotNumber__c	Description A lot number assigned by the manufacturer.	Not Supported	Even though lot number is not supported, the Clinical data model supports serial numbers using the <code>Asset.SerialNumber</code> field.
Manufacturer__c	Description The name of the device’s manufacturer.	<code>Asset.AssetProviderBy</code>	The Clinical data model field is a lookup to Account while the EHR data model field is a stringn field.
Model__c	Description An identifier that’s assigned by the manufacturer to identify the product by its type. This number is shared by the all devices that are sold as the same type.	<code>Asset.ProductCode</code>	N/A
Name	Description The EHR device ID. Limit: 255 characters.	<code>CareRegisteredDevice</code> <code>.Name</code>	ID values are recommended to be stored using the Identifier object.
Owner255__c	Description The organization that’s responsible for the provision and maintenance of the device. Limit: 255 characters.	<code>Asset.AssetServicedBy</code>	The field in the Clinical data model is a lookup to Account, while the EHR data model field is a text field.

Field	Details	Clinical Data Model Field	Notes
Owner__c	Description The long text description of the organization that's responsible for the provision and maintenance of the device.	Asset.AssetServicedBy	The field in the Clinical data model is a lookup to Account, while the EHR data model field is a text field.
Patient__c	Description The patient's name. Lookup to EhrPatient__c.	CareRegisteredDevice .PatientId	The clinical data model field references a Person Account.
SourceSystemId__c	The ID of the record in the source system.	CareRegisteredDevice .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Not supported	N/A
Type__c	Description The type of device.	CareRegisteredDevice .DeviceTypeId	The Clinical data model field is a reference to a code set while the EHR data model field is a string field.
Udi__c	Description The United States Food and Drug Administration-mandated Unique Device Identifier (UDI). Use the human-readable information (the content that the user sees, which sometimes differs from the syntax in the barcode). The unique identifier can identify an instance of a device uniquely or just identify the type of the device. The DI part can be extracted from the UDI when required and used to find information about the device through the GUDID.	CareRegisteredDevice .UniqueDeviceId1, Care RegisteredDevice .UniqueDeviceId2, and CareRegisteredDevice .UniqueDeviceId3 CareRegisteredDevice .UniqueDeviceId1 Issuer, CareRegistered Device.UniqueDevice Id2Issuer, and Care RegisteredDevice .UniqueDevice Id3Issuer	The Clinical data model supports specifying up to 3 UDIs for a device, with the supported metadata types being the device identifier and device issuer.

Field	Details	Clinical Data Model Field	Notes
Version__c	Description The version of the device, if the device has multiple releases under the same model, is software, or carries firmware.	Not supported	N/A

EhrDosageInstruction__c to PatientMedicationDosage

Fields in EhrDosageInstruction__c map to PatientMedicationDosage in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
AdditionalInstruction__c	Description Additional dosage instructions such as "Take with food."	PatientMedicationDosage.AdditionalInstruction	N/A
AdditionalInstructionCode__c	Description The system-defined code that represents additional dosage instructions.	Not Supported	N/A
AdditionalInstructionLabel__c	Description The human-readable label that represents additional dosage instructions.		
AdditionalInstructionSystem__c	Description The system that defines additional dosage instructions.		
AsNeeded__c	Description Whether a medication is taken only when needed within the specified schedule (<code>true</code>) or at every scheduled dose (<code>false</code>). The default checkbox value is deselected.	PatientMedicationDosage.IsAsNeeded	N/A

Field	Details	Clinical Data Model Field	Notes
AsNeededCode__c	Description The system-defined code that represents whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.	Not Supported	N/A
AsNeededLabel__c	Description The human-readable label that represents whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.		
AsNeededSystem__c	Description The system that defines whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.		
DoseQuantityUnit__c	Description The unit of measurement in the amount of medication that was dispensed.	PatientMedication Dosage.DosageUnitId	N/A
DoseQuantityValue__c	Description The amount of medication that was dispensed.	PatientMedication Dosage.DosageQuantity Numerator	N/A
		PatientMedication Dosage.DosageQuantity Denominator	
EhrPatient__c	Description The individual receiving healthcare services.	Not Supported	In the clinical data model and FHIR R4, dosage is defined for a medication statement, and then that statement is connected to the patient. There is no direct reference between a dosage and a patient.

Field	Details	Clinical Data Model Field	Notes
Instruction__c	Description A long text description of how a medication is to be used by a patient.	PatientMedication Dosage.Patient Instruction	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not Supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not Supported	N/A
MaxDosePerPeriodAmountUnit__c	Description The unit of measurement in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	PatientMedication Dosage.DosageUnitId	N/A
MaxDosePerPeriodAmountValue__c	Description The maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
MaxDosePerPeriodDenominatorUnit__c	Description The unit of measurement in the denominator of the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
MaxDosePerPeriodDenominatorValue__c	Description The denominator in the maximum total quantity of a therapeutic substance that can be administered to a	Not Supported	N/A

Field	Details	Clinical Data Model Field	Notes
	subject over a period of time.		
MaxDosePerPeriod NumeratorUnit__c	Description The unit of measurement in the numerator of the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
MaxDosePerPeriodNumeratorValue__c	Description The numerator in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
MaxDosePerPeriod TimeUnit__c	Description The unit of measurement of time in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
MaxDosePerPeriod TimeValue__c	Description The time value in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.	Not Supported	N/A
Medication Prescription__c	Description An order for supply of a medication and the instructions for administration of the medicine to a patient. Lookup to EhrMedicationPrescription__c.	PatientMedication Dosage.ParentRecordId	N/A

Field	Details	Clinical Data Model Field	Notes
MedicationStatement__c	Description A record of the medication that the patient takes or that was given to the patient, where the record is the result of a report from the patient or another clinician. Lookup to EhrMedicationStatement__c.	PatientMedication Dosage.ParentRecordId	N/A
MethodCode__c	Description The system-defined code that represents the method by which a medication is introduced into or onto the body, most commonly used for injections.	PatientMedication Dosage.MethodId	The clinical data model uses a code set reference to specify method.
MethodLabel__c	Description The human-readable label that represents the method by which a medication is introduced into or onto the body, most commonly used for injections.		
MethodSystem__c	Description The system that defines the method by which a medication is introduced into or onto the body, most commonly used for injections.		
Name	Description The EHR dosage instruction ID. Limit: 255 characters.	PatientMedication Dosage.Name	In the clinical data model, the name field is an autonumber field.
RateDenominator__c	Description The denominator in the speed at which the substance is introduced into the subject, typically the rate for an infusion. An example rate is 200ml in 2 hours.	PatientMedication Dosage.DosageRate Denominator	N/A

Field	Details	Clinical Data Model Field	Notes
RateNumerator__c	Description The numerator in the speed at which the substance is introduced into the subject, typically the rate for an infusion. An example rate is 200ml in 2 hours.	PatientMedication Dosage.DosageRate Numerator	N/A
RouteCode__c	Description The system-defined code that represents the route or physiological path of administration of a therapeutic agent into or onto a subject.	PatientMedication Dosage.RouteId	The clinical data model uses a code set reference to specify route.
RouteLabel__c	Description The human-readable label that represents the route or physiological path of administration of a therapeutic agent into or onto a subject.		
RouteSystem__c	Description The system that defines the route or physiological path of administration of a therapeutic agent into or onto a subject.		
SiteCode__c	Description The system-defined code that specifies the anatomic site where the medication first enters the body.	PatientMedication Dosage.SiteId	The clinical data model uses a code set reference to specify site.
SiteLabel__c	Description The human-readable label that specifies the anatomic site where the medication first enters the body.		

Field	Details	Clinical Data Model Field	Notes
SiteSystem__c	Description The system that defines the anatomic site where the medication first enters the body.		
SourceSystem__c	The external system of record.	PatientMedication Dosage.SourceSystem	N/A
SourceSystemModified__c	The ID of the record in the source system.	PatientMedication Dosage.SourceSystem	N/A
SupplementalInstructions__c	The date and time when the record was last modified in the source system.	PatientMedication Dosage.SourceSystem Identifier	N/A
TimingPeriod__c	Description The defined period of time.	ActivityTiming	Timing information specified using ActivityTiming records that reference the PatientMedication Dosage record as their parent record.
TimingPeriodEnd__c	Description The last day of the time period.		
TimingPeriodStart__c	Description The first day of the time period.		

EhrEncounter__c to ClinicalEncounter

Fields in EhrEncounter__c map to ClinicalEncounter and its child objects in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform.	ClinicalEncounter. PatientId	N/A
Class__c	Description The classification of the encounter. Examples include inpatient, outpatient, ambulatory, and emergency.	ClinicalEncounter. Category	N/A

Field	Details	Clinical Data Model Field	Notes
Encounter__c	Description The name of the interaction during which services are provided to the patient. Lookup to EhrEncounter__c.	ClinicalEncounter. RelatedClinical EncounterId	N/A
HospitalizeAdmit SourceCode__c	Description The system-defined code that represents the source from which the patient was admitted. Examples of sources include physician referral and transfer.	ClinicalEncounter. AdmissionSource	While the EHR data modal defines this information as a code, the Clinical data model implementation is a picklist.
HospitalAdmitSource Label__c	Description The human-readable label that represents the source from which the patient was admitted. Examples of sources include physician referral and transfer.		
HospitalizeAdmit SourceSystem__c	Description The system that defines the source from which the patient was admitted. Examples of sources include physician referral and transfer.		
Hospitalize Destination__c	Description The location to which the patient is discharged.	ClinicalEncounter. Destination FacilityId, ClinicalEncounter. Destination OrganizationId	The Clinical data model implementations supports references to both HealthcareFacility and Account for this value.
HospitalizeDietCode __c	Description The system-defined code that represents diet preferences that the patient reports.	ClinicalEncounter. DietPreference	While the EHR data modal defines this information as a code, the Clinical data model implementation is a multi-select picklist.

Field	Details	Clinical Data Model Field	Notes
HospitalizeDietLabel__c	Description The human-readable label that represents diet preferences that the patient reports. Diet preferences include medical, cultural, and ethical food preferences to help with catering requirements.		
HospitalizeDietSystem__c	Description The system that defines diet preferences that the patient reports. Diet preferences include medical, cultural, and ethical food preferences to help with catering requirements.		
HospitalizeDischargeDiagnosis__c	Description A long text description of the final diagnosis that a patient receives before release from the hospital after all testing, surgery, and workup are completed.	Not supported	N/A
HospitalizeDischargeDispositionCode__c	Description The system-defined code that represents the category or kind of patient location after discharge.	ClinicalEncounter.DischargeDispositionId	While the EHR data modal defines this information as a code, the Clinical data model implementation is a picklist.
HospitalizeDischargeDispositionLabel__c	Description The human-readable label that represents the category or kind of patient location after discharge.		
HospitalizeDischargeDispositionSystem__c	Description The system that defines the category or kind of patient location after discharge.		

Field	Details	Clinical Data Model Field	Notes
HospitalizeOrigin__c	Description The location from which the patient came before admission.	ClinicalEncounter. PreviousFacilityId ClinicalEncounter. PreviousOrganization Id	The Clinical data model implementations supports references to both HealthcareFacility and Account for this value.
HospitalizePeriodEnd__c	Description The last day when the specified participant was present during the encounter. Periods can overlap or be subsets of the overall encounters period.	ClinicalEncounter.End Date	N/A
HospitalizePeriodStart__c	Description The first day when the specified participant was present during the encounter. Periods can overlap or be subsets of the overall encounters period.	ClinicalEncounter. .StartDate	N/A
HospitalizePreAdmissionId__c	Description An identifier for hospitalization pre-admission.	ClinicalEncounter Identifier	Identifier values are represented as child records in ClinicalEncounterIdentifier that reference the ClinicalEncounter record as the parent record.
HospitalizeReadmission__c	Description Whether this hospitalization is a readmission (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	ClinicalEncounter. ReadmissionCodeId	N/A
HospitalizeSpecialArrangementCode__c	Description The system-defined code that represents special arrangements such as a wheelchair, translator, or stretcher.	Not supported	N/A
HospitalizeSpecialArrangementLabel__c	Description The human-readable label that represents special		

Field	Details	Clinical Data Model Field	Notes
	arrangements such as a wheelchair, translator, or stretcher.		
HospitalizeSpecialArrangementSystem__c	Description The system that defines special arrangements such as a wheelchair, translator, or stretcher.		
HospitalizeSpecialCourtesyCode__c	Description The system-defined code that represents a special courtesy such as a courtesy that's extended to a board member or VIP.	ClinicalEncounter.SpecialCourtesy	While the EHR data modal defines this information as a code, the Clinical data model implementation is a picklist.
HospitalizeSpecialCourtesyLabel__c	Description The human-readable label that represents a special courtesy such as a courtesy that's extended to a board member or VIP.		
HospitalizeSpecialCourtesySystem__c	Description The system that defines a special courtesy such as a courtesy that's extended to a board member or VIP.		
Indication__c	Description The reason that the encounter occurs, as specified by using information from another resource. For admissions, this is the admission diagnosis. Typically the indication is a condition or a procedure.	Not supported	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A

Field	Details	Clinical Data Model Field	Notes
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
LengthUnit__c	Description A unit of measurement of time that the encounter lasted, excluding the time during leaves of absence.	ClinicalEncounter. DurationUnitId	N/A
LengthValue__c	Description The length of time that the encounter lasted, excluding the time during leaves of absence.	ClinicalEncounter. Duration	N/A
Location{1-5}City__c	Description The city where a patient encounter occurs.	HealthcareFacility	Location values are supported with child records in the <code>ClinicalEncounterFacility</code> object that connect an encounter with its locations. While the EHR data model could only support five locations for each encounter, the Clinical data model can support a much higher number locations.
Location{1-5}Country__c	Description The country where a patient encounter occurs.		
Location{1-5}Description__c	Description The description of the location where a patient encounter occurs.		
Location{1-5}EndDate__c	Description The last date when this location is valid as a patient encounter location.		
Location{1-5}Id__c	Description An external identifier for the location where a patient encounter occurs.		
Location{1-5}Line1__c	Description The first line in the address of the location where a patient encounter occurs.		

Field	Details	Clinical Data Model Field	Notes
Location{1-5}Line2__c	Description The second line in the address of the location where a patient encounter occurs.		
Location{1-5}Name__c	Description The name of the location where a patient encounter occurs.		
Location{1-5}PostalCode__c	Description The postal code in the address of the location where a patient encounter occurs.		
Location{1-5}StartDate__c	Description The first date when the location is valid as the location where a patient encounter occurs.		
Location{1-5}State__c	Description The state in the address of the location where a patient encounter occurs.		
Location{1-5}TelecomPeriodEnd__c	Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.		
Location{1-5}TelecomPeriodStart__c	Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers,		

Field	Details	Clinical Data Model Field	Notes
	mobile numbers, email addresses, and websites.		
Location{1-5}TelecomSystem__c	Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.		
Location{1-5}TelecomUse__c	Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.		
Location{1-5}TelecomValue__c	Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.		
Location{1-5}Text__c	Description The complete address of the location where a patient encounter occurs.		
Location{1-5}TypeCode__c	Description The system-defined code that represents the type of location where the patient encounter occurs.		

Field	Details	Clinical Data Model Field	Notes
Location{1-5} TypeLabel__c	Description The human-readable label that represents the type of location where the patient encounter occurs.		
Location{1-5} TypeSystem__c	Description The system that defines the type of location where the patient encounter occurs.		
Location{1-5}Type__c	Description The type of location where the patient encounter occurs.		
Location{1-5}Use__c	Description Details such as home or office related to a location where a patient encounter occurs.		
Name	Description The EHR encounter ID. Limit: 255 characters.	ClinicalEncounter Identifier	Identifier values are represented as child records in <code>ClinicalEncounterIdentifier</code> that reference the <code>ClinicalEncounter</code> record as the parent record.
Patient__c	Description The patient's name. Lookup to <code>EhrPatient__c</code> .	ClinicalEncounter. PatientId	N/A
PeriodEnd__c	Description The last date and time when the period is valid for this patient encounter.	ClinicalEncounter.End Date	N/A
PeriodStart__c	Description The first date and time when the period is valid for this patient encounter.	ClinicalEncounter .StartDate	N/A

Field	Details	Clinical Data Model Field	Notes
PriorityCode__c	Description The system-defined code that represents the urgency of the patient encounter.	ClinicalEncounter. PriorityId	This code value is specified as a reference to a code set bundle record.
PriorityLabel__c	Description The human-readable label that represents the urgency of the patient encounter.		
PrioritySystem__c	Description The system that defines the urgency of the patient encounter.		
Priority__c	Description An indication of the urgency of the patient encounter. Examples include immediate, emergency, urgent, semi-urgent, and non-urgent.		
ReasonCode__c	Description The system-defined code that represents the reason why the patient encounter occurs. For admissions, the reason can be used for a coded admission diagnosis.	ClinicalEncounter. Reason.ReasonCodeId	This code value is specified as a reference to a code set bundle record.
ReasonLabel__c	Description The human-readable label that represents the reason why the patient encounter occurs. For admissions, the reason can be used for a coded admission diagnosis.		
ReasonSystem__c	Description The system that defines the reason why the patient encounter occurs. For admissions, the reason can		

Field	Details	Clinical Data Model Field	Notes
	be used for a coded admission diagnosis.		
Status__c	Description An indication of the status of the patient encounter. Examples include planned, arrived, in-progress, onleave, finished, and cancelled.	ClinicalEncounter. Status	N/A
TypeCode__c	Description The system-defined code that represents the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.	ClinicalEncounter. TypeId	This code value is specified as a reference to a code set bundle record.
TypeLabel__c	Description The human-readable label that represents the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.		
TypeSystem__c	Description The system that defines the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.		

EhrEncounterParticipant__c to ClinicalEncounterProvider

Fields in EhrEncounterParticipant__c map to ClinicalEncounterProvider and its child objects in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Encounter__c	Description An interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status.	ClinicalEncounter Provider.Clinical EncounterId	N/A
EndDate__c	Description The last date when the specified participant was present during the patient encounter. Periods can overlap or be subsets of the overall encounters period.	ClinicalEncounter Provider.EndDate	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatient Card__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR encounter participant ID. Limit: 255 characters.	ClinicalEncounter Provider.Name	N/A
Practitioner__c	Description A person who's involved in the providing of healthcare services. Lookup to EhrPractitioner__c.	ClinicalEncounter Provider.Practitioner Id	N/A
RelatedPerson__c	Description A person who's involved in a patient's healthcare but isn't the target of care and doesn't have a formal responsibility in the process.	Not supported	N/A

Field	Details	Clinical Data Model Field	Notes
	Lookup to EhrRelatedPerson __c.		
SourceSystem__c	The external system of record.	ClinicalEncounter. SourceSystem	A child record shares its source system details with its parent record.
SourceSystemId__c	The ID of the record in the source system.	ClinicalEncounter. SourceSystem Identifier	
SourceSystemModified__c	The date and time when the record was last modified in the source system.	ClinicalEncounter. SourceSystemModified	
StartDate__c	Description The last date when the specified participant was present during the patient encounter. Periods can overlap or be subsets of the overall encounters period.	ClinicalEncounter Provider.StartDate	N/A
TypeCode__c	Description The system-defined code that represents the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.	ClinicalEncounter Provider.Practitioner TypeId	This code value is specified as a reference to a code set bundle record.
TypeLabel__c	Description The human-readable label that represents the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner		

Field	Details	Clinical Data Model Field	Notes
	roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.		
TypeSystem__c	Description The system that defines the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.		

EhrImmunization__c to PatientImmunization

Fields in EhrImmunization__c map to PatientImmunization in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform	PatientImmunization. .PatientId	N/A
DateAdministered__c	Description The date when a vaccine was administered or was to be administered.	PatientImmunization. .VaccinationDate	Date in DateTime format.
		PatientImmunization. .VaccinationPeriod	Date as a string.
DoseQuantity__c	Description The quantity of vaccine product that was administered.	PatientImmunization. Dose	DoseQuantity__c and DoseQuantityValue__c are duplicate fields in EhrImmunization__c
DoseQuantityUnits__c	Description The unit of measurement in the quantity of vaccine	PatientImmunization. DoseUnitId	N/A

Field	Details	Clinical Data Model Field	Notes
	product that was administered.		
DoseQuantityValue__c	Description The quantity of vaccine product that was administered.	PatientImmunization.Dose	DoseQuantity__c and DoseQuantityValue__c are duplicate fields in EhrImmunization__c
ExpirationDate__c	Description The date when a vaccine batch expires.	PatientImmunization.ExpirationDate	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
LocationCity__c	Description The city where the vaccine was administered.	PatientImmunization.FacilityId	Location for an immunization is specified in the Clinical data model as a reference to a HealthcareFacility record.
LocationCountry__c	Description The country where the vaccine was administered.		
LocationId__c	Description An external identifier for the service delivery location where the vaccine was administered.		
LocationLline1__c	Description The first line of the address where the vaccine was administered.		
LocationLline2__c	Description The second line of the address where the vaccine was administered.		

Field	Details	Clinical Data Model Field	Notes
LocationName__c	Description The name of the location where the vaccine was administered.		
LocationPostalCode__c	Description The postal code in the address where the vaccine was administered.		
LocationStartDate__c	Description The first date when the vaccination location is valid.		
LocationState__c	Description The state where the vaccine was administered.		
LocationTelecom__c	Description A contact detail for the location where the vaccine was administered.		
LocationText__c	Description The complete address of the location where the vaccine was administered.		
LocationType__c	Description A type of location where the vaccine was administered.		
LocationUse__c	Description Details such as home or office related to the location where the vaccine was administered.		
LotNumber__c	Description The lot number of the vaccine product that was administered.	PatientImmunization .LotNumber	N/A

Field	Details	Clinical Data Model Field	Notes
Name	Description The name of the vaccine product that was administered. Limit: 255 characters.	Identifier	The identifier information for an immunization is represented as Identifier records that reference the Patient Immunization record using their Identifier.ParentRecordId field.
Patient__c	Description The patient who received or was to receive the vaccine. Lookup to EhrPatient__c.	PatientImmunization.PatientId	N/A
Performer__c	Description The clinician who administered the vaccine. Lookup to EhrPractitioner__c.	CarePerformer	The performer information for an immunization is represented as CarePerformer records that reference the Patient Immunization record using their CarePerformer.ParentRecordId field.
PerformerName255__c	Description The clinician who administered the vaccine. Limit: 255 characters.		
PerformerName__c	Description The long text description of the name of the clinician who administered the vaccine.		
ReasonCode__c	Description The system-defined code that represents the reason why a vaccination was administered.	PatientImmunization.ReasonCodeId	This code value is specified as a reference to a code set bundle record.
ReasonLabel__c	Description The human-readable label that represents the reason why a vaccination was administered.		
ReasonSystem__c	Description The system that defines the reason why a vaccination was administered.		

Field	Details	Clinical Data Model Field	Notes
<code>RefusalLabel__c</code>	Description The human-readable label that indicates that the vaccine wasn't administered.	Not supported	N/A
<code>RefusalReasonCode__c</code>	Description The system-defined code that represents the reason why a vaccine wasn't administered.	<code>PatientImmunization.StatusReasonCodeId</code>	Refusal reason is a subset of status reason, since refused is a status.
<code>RefusalReasonLabel__c</code>	Description The human-readable label that represents the reason why a vaccine wasn't administered.		
<code>RefusalReasonSystem__c</code>	Description The system that defines the reason why a vaccine wasn't administered.		
<code>RefusedIndicator__c</code>	Description Whether the vaccine was refused (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	Not supported	The clinical data model has no dedicated field to indicate whether a vaccine was refused or not. But the status field can be used to indicate if a vaccine was refused, among the other possible statuses.
<code>Requestor__c</code>	Description The clinician who ordered the vaccine. Lookup to <code>EhrPractitioner__c</code> .	<code>CarePerformer</code>	Use the <code>CarePerformer</code> object to connect the immunization record with the person who requested the immunization. Specify <code>Requestor</code> as the role type in the <code>CarePerformer</code> record.
<code>RequestorName255__c</code>	Description The clinician who ordered the vaccine. Limit: 255 characters.		
<code>RequestorName__c</code>	Description The long text description of the name of the clinician who ordered the vaccine.		

Field	Details	Clinical Data Model Field	Notes
RouteCode__c	Description The system-defined code that represents the path through which the vaccine is taken into the body.	PatientImmunization .RouteId	This code value is specified as a reference to a code set bundle record.
RouteLabel__c	Description The human-readable label that represents the path through which the vaccine is taken into the body.		
RouteSystem__c	Description The system that defines the path through which the vaccine is taken into the body.		
SelfReported__c	Description Whether the vaccine is self-reported (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	Not supported	N/A
SiteCode__c	Description The system-defined code that represents the body site where the vaccine was administered.	PatientImmunization .SiteId	This code value is specified as a reference to a code set bundle record.
SiteLabel__c	Description The human-readable label that represents the body site where the vaccine was administered.		
SiteSystem__c	Description The system that defines the body site where the vaccine was administered.		
SourceSystem__c	The external system of record.	PatientImmunization .SourceSystem	N/A

Field	Details	Clinical Data Model Field	Notes
SourceSystemId__c	The ID of the record in the source system.	PatientImmunization .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	PatientImmunization .SourceSystemModified	N/A
VaccineTypeCode__c	Description The system-defined code that represents the type of vaccine that was administered or was to be administered.	PatientImmunization .VaccineCodeId	This code value is specified as a reference to a code set bundle record.
VaccineTypeLabel__c	Description The human-readable label that represents the type of vaccine that was administered or was to be administered.		
VaccineTypeSystem__c	Description The system that defines the type of vaccine that was administered or was to be administered.		

EhrVaccinationProtocol__c to Patient Immunization

Fields in EhrVaccinationProtocol__c map to PatientImmunization in the Clinical data model.

Fields

Field	Details	Clinical Data Model Fields	Notes
Authority255__c	Description The authority who published the protocol. Limit: 255 characters.	PatientImmunization .Recommending Authority	N/A
Authority__c	Description The long text description of the authority who published	Not supported	N/A

Field	Details	Clinical Data Model Fields	Notes
	the protocol. Limit: 255 characters.		
Description__c	Description The long text description of the protocol under which a vaccine is administered.	Not supported	N/A
DoseReasonLabel__c	Description The human-readable label that represents an explanation as to why an immunization event counts or doesn't count against the protocol.	PatientImmunization. .StatusReasonCodeId	N/A
DoseStatusReasonCode__c	Description The system-defined code that represents an explanation as to why an immunization event counts or doesn't count against the protocol.		
DoseStatusReasonSystem__c	Description The system that defines an explanation as to why an immunization event counts or doesn't count against the protocol.		
DoseSequence__c	Description The dose number within a series of doses.	PatientImmunization. CurrentDose	N/A
DoseStatusCode__c	Description The system-defined code that indicates whether the immunization event counts or doesn't count against the protocol.	Not supported	N/A
DoseStatusLabel__c	Description The human-readable label that indicates whether the		

Field	Details	Clinical Data Model Fields	Notes
	immunization event counts or doesn't count against the protocol.		
DoseStatusSystem__c	Description The system that defines whether an immunization event counts or doesn't count against the protocol.		
DoseTargetCode__c	Description The system-defined code that represents the disease that the dose targets.	PatientImmunization.TargetDiseaseCodeId	N/A
DoseTargetLabel__c	Description The human-readable label that represents the disease that the dose targets.		N/A
DoseTargetSystem__c	Description The system that defines the disease that the dose targets.		N/A
Immunization__c	Description Information about an immunization event.	Not required	Vaccination protocol is part of the immunization record in the Clinical data model.
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR vaccination protocol ID. Limit: 255 characters.	Not required	Vaccination protocol is part of the immunization record in the Clinical data model.

Field	Details	Clinical Data Model Fields	Notes
Series__s	Description The name of the vaccine series: a possible path to achieve presumed immunity against a disease, within the context of an authority.	PatientImmunization. Immunization Recommendation	N/A
SeriesDoses__s	Description The recommended number of doses for achieving immunity.	PatientImmunization .RecommendedDoses	N/A
SourceSystem__c	The external system of record.	PatientImmunization .SourceSystem	Vaccination protocol is part of the immunization record in the Clinical data model.
SourceSystemId__c	The ID of the record in the source system.	PatientImmunization .SourceSystem Identifier	
SourceSystemModified__c	The date and time when the record was last modified in the source system.	PatientImmunization .SourceSystemModified	

EhrImmunizationReaction__c to PatientHealthReaction

Fields in EhrImmunizationReaction__c map to PatientHealthReaction in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform.	N/A	The reaction is connected to an immunization record, and that immunization record is connected to a patient record.
Details__c	Description Additional information about the reaction.	PatientHealthReaction .Details	N/A
EhrObservation__c	Description Measurements and assertions made regarding a patient or device. Lookup to EhrObservation__c.	PatientHealthReaction .ObservationId	N/A

Field	Details	Clinical Data Model Field	Notes
Immunization__c	Description Information about the administration of vaccines to patients. Lookup to EhrImmunization__c.	PatientHealthReaction .ParentId	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR immunization reaction ID. Limit: 255 characters.	PatientHealthReaction .Name	N/A
Reaction255__c	Description Details about a reaction that follows an immunization. Limit: 255 characters.	PatientHealthReaction .Details	N/A
Reaction__c	Description The long text description of a reaction that follows an immunization.	Not supported	N/A
ReactionStartDate__c	Description The date when the reaction to the immunization first occurred.	PatientHealthReaction .ReactionDateTime	N/A
SelfReported__c	Description Whether the reaction was self-reported (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	PatientHealthReaction .IsSelfReported	N/A
SourceSystem__c	The external system of record.	Not supported	N/A

Field	Details	Clinical Data Model Field	Notes
SourceSystemId__c	The ID of the record in the source system.	Not supported	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Not supported	N/A

EhrMedicationPrescription__c to MedicationRequest

Fields in EhrMedicationPrescription__c map to MedicationRequest in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform.	MedicationRequest. PatientId	N/A
DateWritten__c	Description The date (and optionally time) when the prescription was written.	MedicationRequest. PrescribedDate	N/A
DispenseExpectedSupplyDuration__c	Description The period of time over which the supplied product is expected to be used, or the length of time the dispense is expected to last.	Not Supported	N/A
DispenseMedicationLabel__c	Description The human-readable label that identifies and defines a medication.	Not supported	N/A
DispenseMedicationCode__c	Description The system-defined code that identifies the medication being administered.		

Field	Details	Clinical Data Model Field	Notes
DispenseMedication CodeSystem__c	Description The system that defines the code that identifies this medication.		
DispenseMedication Expiration__c	Description The date when a specific batch of product expires.	Not Supported	N/A
DispenseMedication IsBrand__c	Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacture doesn't have to be known.	Not Supported	N/A
DispenseMedication KindCode__c	Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.	Not supported	N/A
DispenseMedication KindLabel__c	Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		
DispenseMedication KindSystem__c	Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		

Field	Details	Clinical Data Model Field	Notes
DispenseMedicationLotNumber__c	Description The assigned lot number of a batch of the specified product.	Not Supported	N/A
DispenseMedicationName__c	Description A common commercial name for the medication.	Not supported	N/A
DispenseMedicationProductFormCode__c	Description The system-defined code that represents the form of the product: powder, tablet, or carton + code.	Not Supported	Medication form is specified in the linked Medication record.
DispenseMedicationProductFormLabel__c	Description The human-readable label that represents the form of the product: powder, tablet, or carton + human-readable label.		
DispenseMedicationProductFormSystem__c	Description The system that defines the form of the product: powder, tablet, or carton + system.		
DispenseNumberOfRepeatedAllowed__c	Description The number of allowed repeats of the medication dispense. For example, the number of times the prescribed quantity is to be supplied, including the initial standard fill.	Not Supported	N/A
DispenseQuantityUnit__c	Description A unit of measurement in the amount to be dispensed for one fill.	Not Supported	N/A
DispenseQuantityValue__c	Description The amount of medication to supply per dispense.	Not Supported	N/A

Field	Details	Clinical Data Model Field	Notes
DispenseValidityPeriodEnd__c	Description The last date when the prescription is considered valid (not stale) by the prescriber. Dispenses must not be made against the prescription after this date.	Not Supported	N/A
DispenseValidityPeriodStart__c	Description The earliest date when the prescription can be filled for the first time. If not specified, the prescription is open-ended or defaults to a stale date based on regulations.	Not Supported	N/A
Encounter__c	Description An interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status. Lookup to EhrEncounter__c.	MedicationRequest.ClinicalEncounterId	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
MedicationCode__c	Description The system-defined code that identifies a medication.	MedicationRequest.MedicationCodeId	This code value is specified as a reference to a code set bundle record.
MedicationCodeLabel__c	Description The human-readable label that identifies a medication.		

Field	Details	Clinical Data Model Field	Notes
MedicationCodeSystem__c	Description The system that defines a medication.		
MedicationExpiration__c	Description The date when a specific batch of product expires.	Medication.ExpirationDateTime	This information is specified in the Medication record.
MedicationIsBrand__c	Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacturer doesn't have to be known.	Medication.ManufacturerId	If the medication is a brand name medication, then the manufacturer is specified in this field on the linked medication record.
MedicationKindCode__c	Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.	Not supported	N/A
MedicationKindLabel__c	Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		
MedicationKindSystem__c	Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		

Field	Details	Clinical Data Model Field	Notes
MedicationLotNumber__c	Description The assigned lot number of a batch of the specified product.	Medication.BatchNumber	This information is specified in the Medication record.
MedicationName__c	Description A common commercial name for the medication.	Medication.Name	This information is specified in the Medication record.
MedicationProductFormCode__c	Description The system-defined code that represents the form of the medication: powder, tablet, or carton + code.	Medication.MedicationFormId	Medication form is specified in the linked Medication record.
MedicationProductFormLabel__c	Description The human-readable label that represents the form of the medication: powder, tablet, or carton + human-readable label.		
MedicationProductFormSystem__c	Description The system that defines the form of the medication: powder, tablet, or carton + system.		
Name	Description The EHR medication prescription ID. Limit: 255 characters.	Identifier	The identifier information for a medication request is represented as Identifier records that reference the medication request record using their Identifier.ParentRecordId field.
Patient__c	Description The person to whom a medication will be given. Lookup to EhrPatient__c.	MedicationRequest.PatientId	N/A
Prescriber__c	Description The healthcare professional who's responsible for authorizing the prescription.	MedicationRequest.RequesterId	N/A

Field	Details	Clinical Data Model Field	Notes
	Lookup to EhrPractitioner__c.		
PrescriberName__c	Description The long text description of the name of the healthcare professional who's responsible for authorizing the prescription.	Not supported	N/A
ReasonCode__c	Description The system-defined code that represents the reason or indication for writing the prescription.	MedicationRequest.ReasonCodeId	N/A
ReasonLabel__c	Description The human-readable label that represents the reason or indication for writing the prescription.		
ReasonSystem__c	Description The system that defines the reason or indication for writing the prescription.		
ReasonCondition__c	Description Lookup to EhrCondition__c.	MedicationRequest.ReasonReferenceId	N/A
SourceSystem__c	The external system of record.	MedicationRequest.SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	MedicationRequest.SourceSystemIdentifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	MedicationRequest.SourceSystemModified	N/A
StatusCode__c	Description The code that specifies the state of the order, typically active or completed.	MedicationRequest.Status	The clinical data model implementation is a picklist.

Field	Details	Clinical Data Model Field	Notes
StatusLabel__c	Description The human-readable label that specifies the state of the order, typically active or completed.		
StatusSystem__c	Description The system that defines the state of the order, typically active or completed.		
SubstituteRestrictReasonCode__c	Description The system-defined code that indicates the reason why a substitution can't be performed.	MedicationRequest.SubstitutionReasonCodeId	While the SubstituteRestrictReasonCode__c field records why a substitution is restricted, the MedicationRequest.SubstitutionReasonCodeId field records why a substitution is allowed.
SubstituteRestrictReasonLabel__c	Description The human-readable label that indicates the reason why a substitution can't be performed.		
SubstituteRestrictReasonSystem__c	Description The system that defines the reason why a substitution can't be performed.		
SubstituteRestrictTypeCode__c	Description The system-defined code that indicates whether a different drug can be dispensed from what was prescribed.	MedicationRequest.AllowedSubstitutionTypeCodeId	While the MedicationRequest.SubstitutionReasonCodeId field records what type of substitution is restricted, the MedicationRequest.AllowedSubstitutionTypeCodeId field records what type of substitution is allowed.
SubstituteRestrictTypeLabel__c	Description The human-readable label that indicates whether a different drug can be dispensed from what was prescribed.		
SubstituteRestrictTypeSystem__c	Description The system that defines whether a different drug can		

Field	Details	Clinical Data Model Field	Notes
	be dispensed from what was prescribed.		

EhrMedicationStatement__c to MedicationStatement

Fields in EhrMedicationStatement__c map to MedicationStatement in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform	MedicationStatement.PatientId	N/A
Device__c	Description A manufactured item that's used in the providing of healthcare without being substantially changed through that activity. Lookup to EhrDevice__c.	Not supported	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
MedicationCode__c	Description The system-defined code that identifies a medication.	MedicationStatement.MedicationCodeId	N/A
MedicationCodeLabel__c	Description The human-readable label that identifies a medication.		

Field	Details	Clinical Data Model Field	Notes
MedicationCodeSystem__c	Description The system that defines a medication.		
MedicationExpiration__c	Description The date when a specific batch of product expires.	Medication.ExpirationDateTime	The expiration date is recorded on the medication record linked to the medication statement.
MedicationIsBrand__c	Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacturer doesn't have to be known.	Medication.ManufacturerId	If the medication is a brand name medication, then the manufacturer is specified in this field on the linked medication record.
MedicationKindCode__c	Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.	Not supported	N/A
MedicationKindLabel__c	Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		
MedicationKindSystem__c	Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.		

Field	Details	Clinical Data Model Field	Notes
MedicationLotNumber__c	Description The assigned lot number of a batch of the specified product.	Medication.BatchNumber	The lot number is specified in the linked medication record.
MedicationName__c	Description A common commercial name for the medication.	Medication.Name	This information is specified in the Medication record.
MedicationProductFormCode__c	Description The system-defined code that represents the form of the medication: powder, tablet, or carton + code.	Medication.MedicationFormId	This information is specified in the Medication record.
MedicationProductFormLabel__c	Description The human-readable label that represents the form of the medication: powder, tablet, or carton + human-readable label.		
MedicationProductFormSystem__c	Description The system that defines the form of the medication: powder, tablet, or carton + system.		
Name	Description The EHR medication statement ID. Limit: 255 characters.	Identifier	The identifier information for an medication statement is represented as Identifier records that reference the medication statement record using their Identifier.ParentRecordId field.
Patient__c	Description The person who's taking the medication. Lookup to EhrPatient__c.	MedicationStatement.PatientId	N/A
ReasonNotGivenCode__c	Description The system-defined code that indicates why the medication wasn't taken.	MedicationStatement.StatusReasonCodeId	This information can be specified using the MedicationStatement.StatusReasonCodeId field because it's a subset of status reason.

Field	Details	Clinical Data Model Field	Notes
ReasonNotGivenLabel__c	Description The human-readable label that indicates why the medication wasn't taken.		
ReasonNotGivenSystem__c	Description The system that indicates why the medication wasn't taken.		
SourceSystem__c	The external system of record.	MedicationStatement.SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	MedicationStatement.SourceSystemIdentifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	MedicationStatement.SourceSystemModified	N/A
WasNotGiven__c	Description Whether the medication wasn't taken (<code>true</code>) or was taken (<code>false</code>). The default checkbox value is deselected.	MedicationStatement.Status	This information can be specified using the MedicationStatement.Status field because it's a subset of status.
WhenGiven__c	Description The date when the medication was taken.	MedicationStatement.StartDateTime	N/A

EhrObservation__c to CareObservation

Fields in EhrObservation__c map to CareObservation in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform.	CareObservation.ObservedSubjectId	N/A

Field	Details	Clinical Data Model Field	Notes
AppliesDateTime__c	Description The time or time period when the observed value is asserted as being true, usually the time of a procedure or specimen collection. Often the source of the date or time isn't known. Unless this observation is a historical report, a date is required.	CareObservation.EffectiveDateTime	N/A
AppliesPeriodEndDate__c	Description The last day when the observed value is asserted as being true.	CareObservation.EndDateTime	N/A
AppliesPeriodStartDate__c	Description The first day when the observed value is asserted as being true.	CareObservation.EffectiveDateTime	N/A
BodySiteCode__c	Description The system-defined code that represents the site on the patient's body where the observation was made (also called the target site).	CareObservation.BodySiteId	This code value is specified as a reference to a code set bundle record.
BodySiteLabel__c	Description The human-readable label that represents the site on the patient's body where the observation was made (also called the target site).		
BodySiteSystem__c	Description The system that defines the site on the patient's body where the observation was made (also called the target site).		

Field	Details	Clinical Data Model Field	Notes
Comments__c	Description Statements about significant, unexpected, or unreliable values—or information about the source of the observed value—that can be relevant to the interpretation of the result.	AuthorNote	AuthorNote records reference Care Observation records to add notes to the observation.
Device__c	Description The device that's used to generate the observation data. Lookup to EhrDevice__c.	CareObservation. .DeviceId	N/A
InterpretationCode__c	Description The system-defined code that represents the assessment that's made based on the observation results. For some results, especially numeric results, an interpretation is necessary to fully understand the significance of a result.	CareObservation.Value Interpretation	The Clinical data model implementation is a picklist.
InterpretationLabel__c	Description The human-readable label that represents the assessment that's made based on the result of the observation. For some results, especially numeric results, an interpretation is necessary to fully understand the significance of a result.		
InterpretationSystem__c	Description The system that defines the assessment that's made based on the result of the observation. For some results, especially numeric		

Field	Details	Clinical Data Model Field	Notes
	results, an interpretation is necessary to fully understand the significance of a result.		
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IssuedDate__c	Description The date and time when the observation was made available. Updated when the result is updated.	CareObservation .IssuedDateTime	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
MethodCode__c	Description The system-defined code that represents the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.	CareObservation .MethodId	N/A
MethodLabel__c	Description The human-readable label that represents the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.		

Field	Details	Clinical Data Model Field	Notes
MethodSystem__c	Description The system that defines the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.		
Name	Description The EHR observation ID. Limit: 255 characters.	Identifier	The identifier information for an observation is represented as Identifier records that reference the observation record using their Identifier.ParentRecordId field.
NameCode__c	Description The system-defined code that represents the name of the observation.	CareObservation.CodeId, CareObservation.AdditionalCode1Id, and CareObservation.AdditionalCode2Id	The clinical data model supports specifying up to three code sets.
NameLabel__c	Description The human-readable label that represents the name of the observation.		
NameSystem__c	Description The system that defines the name of the observation.		
Patient__c	Description The patient's name. Lookup to Ehr_Patient__c.	CareObservation.ObservedSubjectId	N/A
Practitioner__c	Description A person with a formal responsibility in the providing of healthcare services. Lookup to EhrPractitioner__c.	CareObservation.ObserverId	N/A
ReferenceRangeAgeHigh__c	Description The age at the high end of the applicable reference	CareObservation.UpperBaselineValue	N/A

Field	Details	Clinical Data Model Field	Notes
	range. Can be a neonatal age (for example, number of weeks at term). If this element is omitted, the high value of the reference range is assumed to be meaningless (for example, the reference range is > 5). If the low comparator is missing, it's assumed to be "<".		
ReferenceRangeAgeLow__c	Description The age at the low end of the applicable reference range. Can be a neonatal age (for example, number of weeks at term). If this element is omitted, the low value of the reference range is assumed to be meaningless (for example, the reference range is < 2). If the high comparator is missing, it's assumed to be ">".	CareObservation.Lower BaselineValue	N/A
ReferenceRangeHighUnit__c	Description The unit of measurement in the applicable reference range.	CareObservation.BaselineUnitId	N/A
ReferenceRangeHighValue__c	Description The value at the high end of the applicable reference range. If this element is omitted, the high value of the reference range is assumed to be meaningless. (for example, the reference range is > 5). If the low comparator is missing, it's assumed to be "<".	CareObservation.Upper BaselineValue	N/A

Field	Details	Clinical Data Model Field	Notes
ReferenceRangeLowUnit__c	Description The unit of measurement in the applicable reference range.	CareObservation.BaselineUnitId	N/A
ReferenceRangeLowValue__c	Description The value at the low end of the applicable reference range. If this element is omitted, the low value of the reference range is assumed to be meaningless. (for example, the reference range is < 2). If the high comparator is missing, it's assumed to be ">".	CareObservation.LowerBaselineValue	N/A
ReferenceMeaningLabel__c	Description The human-readable label that represents the meaning of the applicable reference range, which provides guidance on how to interpret the observed value by comparison to a normal or recommended range. Specify what kind of reference range it is (for example, normal, recommended, or therapeutic), or what state this reference range applies to (for example, age or hormonal cycles).	CareObservation.BaselineValueText	The Clinical data model implementation is a text field.
ReferenceRangeMeaningCode__c	Description The system-defined code that represents the meaning of the applicable reference range. Specify what kind of reference range it is (for example, normal, recommended, or therapeutic), or what state this reference range applies		

Field	Details	Clinical Data Model Field	Notes
	to (for example, age or hormonal cycles).		
ReferenceRangeMeaningSystem__c	Description The system that defines the meaning of the applicable reference range.		
ReferenceRangeUnit__c	Description A unit of measurement within the applicable reference range.	CareObservation.BaselineUnitId	N/A
Reliability__c	Description An estimate of the degree to which quality issues have impacted the reported value. Picklist values: calibrating, early, error, ok, ongoing, and questionable.	Not supported	N/A
ReliabilityCode__c	Description The system-defined code that represents the estimate of the degree to which quality issues have impacted the reported value.	Not supported	N/A
SampledData__c	Description Data that comes from a series of measurements that were taken by a device, with upper and lower limits. Can include multiple dimensions.	Not supported	N/A
SourceSystem__c	The external system of record.	CareObservation.SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	CareObservation.SourceSystemIdentifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	CareObservation.SourceSystemModified	N/A

Field	Details	Clinical Data Model Field	Notes
Status__c	Description The status of the observation's result value. Picklist values: amended, final, preliminary, and registered.	CareObservation. ObservationStatus	The Clinical data model implementation of Status is a picklist.
StatusCode__c	Description The system-defined code that represents the status of the observation's result value.		
ValueAttachment__c	Description An attachment related to the observed value. Attachments include additional data content defined in other formats such as PDF, typically images or reports.	Not supported	N/A
ValueCode__c	Description The system-defined code that represents the information determined by making the observation, if the information has a simple value.	CareObservation. ObservedValueCodeId, CareObservation Component.Observed ValueCodeId	N/A
ValueLabel__c	Description The human-readable label that represents the information determined by making the observation, if the information has a simple value.		
ValueSystem__c	Description The system that defines the information determined by making the observation, if the information has a simple value.		

Field	Details	Clinical Data Model Field	Notes
ValuePeriod__c	Description The period during which the observed value is valid.	CareObservation. ObservationStartTime, CareObservation. ObservationEndTime	Supported using the combination of start time and end time fields.
ValuePeriodEndDate__c	Description The last date when the observed value is valid.	CareObservation. ObservationEndTime, CareObservation Component. ObservationEndTime	N/A
ValuePeriodStartDate__c	Description The first date when the observed value is valid.	CareObservation. ObservationStartTime, CareObservation Component. ObservationStartTime	N/A
ValueQuantity__c	Description A measured or potentially measurable amount related to the observed value.	CareObservation. NumericValue, Care ObservationComponent .NumericValue	N/A
ValueQuantityUnit__c	Description A unit of measurement related to the observed value.	CareObservation. ObservedValueUnitId, CareObservation Component.Observed ValueUnitId	N/A
ValueRatio__c	Description A relationship between two quantities, expressed as a numerator and a denominator, related to the observed value.	CareObservation. ObservedValue Numerator, Care Observation.Observed ValueDenominator	Supported using the combination of numerator and denominator fields.
ValueRatioDenominator__c	Description The denominator in the relationship between two quantities related to the observed value.	CareObservation .ObservedValue Denominator, Care ObservationComponent .ObservedValue Denominator	N/A
ValueRatioNumerator__c	Description The numerator in the relationship between two quantities related to the observed value.	CareObservation. ObservedValue Numerator, Care ObservationComponent .ObservedValue Numerator	N/A

Field	Details	Clinical Data Model Field	Notes
ValueSampledData__c	Description Data that comes from a series of measurements taken by a device, related to the observed value.	Not supported	N/A
ValueSampledDataDimensions__c	Description The number of sample points at each time point in the sampled data. If this value is greater than one, all sample points for a point in time are recorded at the same time.	Not supported	N/A
ValueSampledDataFactor__c	Description A correction factor that's applied to the sampled data points before they're added to the origin.	Not supported	N/A
ValueSampledDataLowerLimit__c	Description The lower limit of detection of the measured points in the sampled data. Required if any data points have the value L (lower than detection limit).	Not supported	N/A
ValueSampledDataOrigin__c	Description The base quantity that a measured value of zero represents in the sampled data. This value provides the units of the entire measurement series.	Not supported	N/A
ValueSampledDataOriginCode__c	Description The system-defined code that represents the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A

Field	Details	Clinical Data Model Field	Notes
ValueSampledData OriginCodeLabel__c	Description The human-readable label that represents the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData OriginCodeSystem__c	Description The system that defines the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData OriginComparator__c	Description A comparator used with the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData OriginSystem__c	Description The system that defines the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData OriginUnits__c	Description Units of measurement in the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData OriginValue__c	Description The human-readable value used in the base quantity that a measured value of zero represents in the sampled data.	Not supported	N/A
ValueSampledData PeriodMili__c	Description A time period defined by a start and end date and	Not supported	N/A

Field	Details	Clinical Data Model Field	Notes
	optionally time, related to the sampled data.		
ValueSampledDataUpperLimit__c	Description The upper limit in data that comes from a series of measurements taken by a device.	Not supported	N/A

EhrRelatedObservation__c to CareObservationComponent

Fields in EhrRelatedObservation__c map to CareObservationComponent in the Clinical data model.

Fields

Field	Details	Clinical Data Model Fields	Notes
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR related observation name. Limit: 255 characters.	Not supported	N/A
Observation__c	Description The measurements and assertions made, regarding a patient or device, that this observation is related to.	CareObservationComponent.ObservedValueCodeId	Observation value in code.
		CareObservationComponent.ObservationStartTime	Observation value in period.
		CareObservationComponent.ObservationEndTime	
		CareObservationComponent.NumericValue	Observation value in integer and quantity.

Field	Details	Clinical Data Model Fields	Notes
		CareObservation Component.Observed ValueUnitId	
		CareObservation Component.Observed ValueNumerator	Observation value in range and ratio.
		CareObservation Component.Observed ValueDenominator	
RelatedObservation__c	Description The related observation. Lookup to EhrObservation__c.	CareObservation Component.Care ObservationId	N/A
SourceSystem__c	The external system of record.	CareObservation. SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	CareObservation. SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	CareObservation. SourceSystemModified	N/A
Type__c	Description The type of relationship that exists with the target observation. Picklist values: derived-from, has-component, has-member, interfered-by, qualified-by, replaces, and sequel-to.	Not supported	N/A
TypeCode__c	Description The system-defined code that represents the type of relationship that exists with the target observation.	CareObservation Component.Component TypeCodeId	N/A
TypeLabel__c	Description The human-readable label that represents the type of		

Field	Details	Clinical Data Model Fields	Notes
	relationship that exists with the target observation.		
TypeSystem__c	Description The system that defines the type of relationship that exists with the target observation.		

EhrPatient__c to Person Account

Fields in EhrPatient__c map to Account and Contact in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
Account__c	Description The person account that represents the patient in Lightning Platform.	Not required	In the clinical data model, patient records are the same person account records that represent them.
Address{1-5}City__c	Description The city in an address for the patient.	ContactPointAddress	The address information for a patient is represented as ContactPointAddress records that reference the patient record using their ContactPointAddress . ParentId field. The EHR data model could store only five address values, while the Clinical data model supports a much higher number.
Address{1-5}Country__c	Description The country in an address for the patient.		
Address{1-5}EndDate__c	Description The last date when an address for the patient is valid.		
Address{1-5}Line1__c	Description The first line of a street address for the patient.		
Address{1-5}Line2__c	Description The second line of a street address for the patient.		

Field	Details	Clinical Data Model Field	Notes
Address{1-5}PostalCode__c	Description The postal code of an address for the patient.		
Address{1-5}StartDate__c	Description The first date when an address for the patient is valid.		
Address{1-5}State__c	Description The state in an address for the patient.		
Address{1-5}Text__c	Description A complete address for the patient.		
Address{1-5}Use__c	Description Details such as home or office related to an address for the patient.		
BirthDate__c	Description The patient's birth date.	Contact.Birthdate	N/A
Communication{1-5}Code__c	Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.	PersonLanguage	The language information for a patient is represented as <code>PersonLanguage</code> records that reference the patient record using their <code>PersonLanguage.IndividualId</code> field. The EHR data model could store only five languages spoken by a patient, while the Clinical data model supports a much higher number.
Communication{1-5}Label__c	Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.		
Communication{1-5}System__c	Description The system that defines a language that can be used to communicate with the		

Field	Details	Clinical Data Model Field	Notes
	patient about his or her health.		
Deceased__c	Description Whether the patient is deceased (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	Not supported	N/A
GenderCode__c	Description The system-defined code that represents the gender that the patient is considered to have for administration and record-keeping purposes.	Contact.Gender	This code value is implemented as a picklist in the Clinical data model.
GenderLabel__c	Description The human-readable label that represents the gender that the patient is considered to have for administration and record-keeping purposes.		
GenderSystem__c	Description The system that defines the gender that the patient is considered to have for administration and record-keeping purposes.		
GivenName{1-5}__c	Description The patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)	PersonName	The name information for a patient is represented as <code>PersonName</code> records that reference the patient record using their <code>PersonName.ParentRecordId</code> field.
FamilyName{1-3}__c	Description The patient's family name (Smith in Carol Smith Rodgers Andrews).		

Field	Details	Clinical Data Model Field	Notes
Name__c	Description The long text description of a name associated with the patient.		
PrefixName{1-3}__c	Description The first prefix in the patient's name.		
SuffixName{1-3}__c	Description The first suffix in the patient's name.		
IntegrationIsActive__c	Description Whether integration is active (<code>true</code>) or not (<code>false</code>). The default checkbox value is selected.	not supported	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	not supported	N/A
MaritalStatusCode__c	Description The system-defined code that represents the patient's most recent civil marital status.	Contact.MaritalStatus	This code value is implemented as a picklist in the Clinical data model.
MaritalStatusLabel__c	Description The human-readable label that represents the patient's most recent civil marital status.		
MaritalStatusSystem__c	Description The system that defines the patient's most recent civil marital status.		

Field	Details	Clinical Data Model Field	Notes
MedicalRecordNumber__c	Description The medical record number used to identify a patient.	Account.MedicalRecordNumber__c	N/A
MultipleBirth__c	Description Whether the patient is part of a multiple birth (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.	Not supported	You can still indicate the occurrence of a multiple birth by assigning an appropriate sequence number in the <code>Contact.SequenceInMultipleBirth</code> field.
Name	Description The EHR patient ID. Limit: 255 characters.	Identifier	The identifier information for a patient is represented as <code>Identifier</code> records that reference the patient's account record using their <code>Identifier.ParentRecordId</code> field.
Organization255__c	Description The organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record. Limit: 255 characters.	AccountContactRelation.AccountId	Use the <code>AccountContactRelation</code> junction object to connect the patient's person account record to their organization's business account record.
Organization__c	Description The long text description of the organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record.		
PhotoUrl__c	Description The URL for a photo of the patient.	Not supported	N/A
SourceSystem__c	The external system of record.	Account.SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	Account.SourceSystemIdentifier	N/A

Field	Details	Clinical Data Model Field	Notes
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Account.SourceSystemModified	N/A
Telecom{1-5}PeriodEndDate__c	Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.	ContactPointPhone	The telecom information for a patient is represented as ContactPointPhone records that reference the patient record using their ContactPointPhone.ParentId field.
Telecom{1-5}PeriodStartDate__c	Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.		
Telecom{1-5}System__c	Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.		
Telecom{1-5}Use__c	Description Details such as home, office, or mobile related to the patient's contact information.		
Telecom{1-5}Value__c	Description The content details, such as the phone number, that can be used to contact the patient.		

EhrPatientCareProvider__c to ContactContactRelation__c

Fields in EhrPatientCareProvider__c map to ContactContactRelation__c in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Field	Notes
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR patient care provider ID. Limit: 255 characters.	Not supported	N/A
Organization255__c	Description The organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record. Limit: 255 characters.	HealthcareProvider	This information is specified in the HealthcareProvider record of the associated practitioner.
Organization__c	Description The long text description of the organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record.		
Patient__c	Description The patient's name.	ContactContactRelation__c.Contact__c	N/A
Practitioner__c	Description The practitioner's name. Lookup to EhrPractitioner__c.	ContactContactRelation__c.RelatedContact__c	N/A

Field	Details	Clinical Data Model Field	Notes
PractitionerName255__c	Description The practitioner's name. Limit: 255 characters.	HealthcareProvider	This information is specified in the HealthcareProvider record of the associated practitioner.
PractitionerName__c	Description The long text description of the practitioner's name.	Not supported	N/A
SourceSystem__c	The external system of record.	Account.SourceSystem	The source system information is recorded on the parent patient record.
SourceSystemId__c	The ID of the record in the source system.	Account.SourceSystemIdentifier	
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Account.SourceSystemModified	

EhrPatientContact__c to ContactContactRelation__c

Fields in EhrPatientContact__c map to Account and Contact (Person Accounts) through ContactContactRelation__c in the Clinical data model. EhrRelatedPerson__c is also mapped this way.

Mapping

Field	Details	Clinical Data Model Field	Notes
Address{1-5}City__c	Description The city in an address for the patient contact.	ContactPointAddress	The address information for a patient's contact person is represented as ContactPointAddress records that reference the patient contact person's record using their ContactPointAddress.ParentId field. The EHR data model could store only five address values, while the Clinical data model supports a much higher number.
Address{1-5}Country__c	Description The country in an address for the patient contact.		
Address{1-5}EndDate__c	Description The last date when an address for the patient contact is valid.		
Address{1-5}Line1__c	Description The first line of a street address for the patient contact.		

Field	Details	Clinical Data Model Field	Notes
Address{1-5}Line2__c	Description The second line of a street address for the patient contact.		
Address{1-5}PostalCode__c	Description The postal code of an address for the patient contact.		
Address{1-5}StartDate__c	Description The first date when an address for the patient contact is valid.		
Address{1-5}State__c	Description The state in an address for the patient contact.		
Address{1-5}Text__c	Description A complete address for the patient contact.		
Address{1-5}Use__c	Description Details such as home or office related to an address for the patient contact.		
GenderCode__c	Description The system-defined code that represents the gender that the patient contact is considered to have for administration and record-keeping purposes.	Contact.Gender	This code value is implemented as a picklist in the Clinical data model.
GenderLabel__c	Description The human-readable label that represents the gender that the patient contact is considered to have for administration and record-keeping purposes.		

Field	Details	Clinical Data Model Field	Notes
GenderSystem__c	Description The system that defines the gender that the patient contact is considered to have for administration and record-keeping purposes.		
GivenName{1-5}__c	Description The first name in the patient contact's given name. {Lisa Marie is the given name of Lisa Marie Smith.)	PersonName	The name information for a patient's contact person is represented as PersonName records that reference the patient contact person's record using their PersonName .ParentRecordId field.
FamilyName{1-3}__c	Description The first name in the patient contact's family name {Smith in Carol Smith Rodgers Andrews)		
Name__c	Description The long text description of the name of the patient contact.		
PrefixName{1-3}__c	Description The first prefix in a patient contact name.		
SuffixName{1-3}__c	Description The first suffix in a patient contact name.		
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR patient contact ID. Limit: 255 characters.	Identifier	The identifier information for a patient's contact person is represented as Identifier

Field	Details	Clinical Data Model Field	Notes
			records that reference the patient contact person's account record using their <code>Identifier.ParentRecordId</code> field.
<code>Organization255__c</code>	Description The organization on behalf of which the contact is acting, for which the contact is working, or that's the custodian of the patient record. Limit: 255 characters.	<code>AccountContactRelation.AccountId</code>	Use the <code>AccountContactRelation</code> junction object to connect the patient contact person's person account record to their organization's business account record.
<code>Organization__c</code>	Description The long text description of the organization on behalf of which the contact is acting, for which the contact is working, or that's the custodian of the patient record.		
<code>Patient__c</code>	Description The patient's name.	<code>ContactRelation__c.Contact__c</code>	Contact persons are connected to patients using the <code>ContactContactRelation__c</code> junction object. The <code>ContactContactRelation__c.Contact__c</code> field references the contact record of the patient's person account, and the <code>ContactContactRelation__c.RelatedContact__c</code> field references the contact record of the contact person's person account.
<code>PeriodEnd__c</code>	Description The last day when the contact or organization is valid and can be contacted regarding the patient.	<code>ContactContactRelation__c.EndDate__c</code>	N/A
<code>PeriodStart__c</code>	Description The first day when the contact or organization is	<code>ContactContactRelation__c.StartDate__c</code>	N/A

Field	Details	Clinical Data Model Field	Notes
	valid and can be contacted regarding the patient.		
RelationshipCode__c	Description The system-defined code that represents the nature of the relationship between the patient and the patient contact.	ContactContactRelation__c.Role__c	While the EHR data model defines relationship as a code, the Clinical data model implementation is a reference to ReicprocalRole__c.
RelationshipLabel__c	Description The human-readable label that represents the nature of the relationship between the patient and the patient contact.		
RelationshipSystem__c	Description The system that defines the nature of the relationship between the patient and the patient contact.		
SourceSystem__c	The external system of record.	Account.SourceSystem	The source system information is recorded on the parent patient record.
SourceSystemId__c	The ID of the record in the source system.	Account.SourceSystemIdentifier	
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Account.SourceSystemModified	
Telecom{1-5}PeriodEndDate__c	Description The last date when a contact detail {for example, a phone number or email address) can be used to contact the patient contact.	ContactPointPhone	The telecom information for a patient's contact person is represented as ContactPointPhone records that reference the patient contact person's account record using their ContactPointPhone.ParentId field.
Telecom{1-5}PeriodStartDate__c	Description The first date when a contact detail {for example, a phone number or email address) can be used to contact the patient contact.		

Field	Details	Clinical Data Model Field	Notes
Telecom{1-5}System__c	Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.		
Telecom{1-5}Use__c	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.		
Telecom{1-5}Value__c	Description The content details, such as the phone number, that can be used to contact the patient.		

EhrPractitioner__c to PersonAccount and HealthcareProvider and PersonAccount

Fields in EhrPractitioner__c map to Person Accounts and HealthcareProvider in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Fields	Notes
Address{1-5}City__c	Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.	ContactPointAddress	The address information for a practitioner is represented as ContactPointAddress records that reference the account record of the practitioner's person account using the ContactPointAddress.ParentId field. If your Health Cloud implementation models providers as Contacts instead of Person Accounts, then you can't map addresses to your providers.
Address{1-5}Country__c	Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}EndDate__c	Description The last date when an address is valid as a postal address where the		

Field	Details	Clinical Data Model Fields	Notes
	practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}Line1__c	Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}Line2__c	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}PostalCode__c	Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}StartDate__c	Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}State__c	Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.		
Address{1-5}Text__c	Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.		

Field	Details	Clinical Data Model Fields	Notes
Address{1-5}Use__c	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.		
BirthDate__c	Description The practitioner's birth date, needed for identification.	Contact.Birthdate	N/A
Communication{1-5}Code__c	Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.	PersonLanguage	The language information for a practitioner is represented as <code>PersonLanguage</code> records that reference the practitioner's person account record using their <code>PersonLanguage.IndividualId</code> field. The EHR data model could store only five languages spoken by a practitioner, while the Clinical data model supports a much higher number.
Communication{1-5}Label__c	Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.		
Communication{1-5}System__c	Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.		
Gender__c	Description The gender that the practitioner is considered to have for administration and record-keeping purposes, needed to address the practitioner correctly.	Contact.Gender	N/A

Field	Details	Clinical Data Model Fields	Notes
GivenName1__c	Description The first name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)	PersonName	The name information for a practitioner is represented as PersonName records that reference the practitioner's person account record using their PersonName.ParentRecordId field.
FamilyName{1-3}__c	Description The first name in the practitioner's family name (Smith in Carol Smith Rodgers Andrews).		
Name255__c	Description The name of the practitioner. Limit: 255 characters.		
Name__c	Description The long text description of the practitioner's name.		
PrefixName{1-3}__c	Description The first prefix in the practitioner's name.		
SuffixName{1-3}__c	Description The first suffix in the practitioner's name.		
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Location{1-5}City__c	Description The city associated with a location where the practitioner provides care.	HealthcarePractitionerFacility.AccountId	In the Clinical data model, location details for a practitioner is defined only when creating records for PractitionerRoles in Healthcare

Field	Details	Clinical Data Model Fields	Notes
Location{1-5}Country__c	Description The country associated with a location where the practitioner provides care.		PractitionerFacility and CareProvider FacilitySpecialty The Clinical data model implementation references practice locations indirectly. This is done by referencing the local business account of the required facility using the Healthcare PractitionerFacility.AccountId field. The Clinical data model implementation supports only one location reference for each practitioner role.
Location{1-5}Description__c	Description The description of a location where the practitioner provides care.		
Location{1-5}EndDate__c	Description The last date when a location is valid as a location where the practitioner provides care.		
Location{1-5}Id__c	Description An external identifier for a location where the practitioner provides care.		
Location{1-5}Line1__c	Description The first line in the address of a location where the practitioner provides care.		
Location{1-5}Line2__c	Description The second line in the address of a location where the practitioner provides care.		
Location{1-5}Name__c	Description The name of a location where the practitioner provides care.		
Location{1-5}PostalCode__c	Description The postal code in the address of a location where the practitioner provides care.		

Field	Details	Clinical Data Model Fields	Notes
Location{1-5}StartDate__c	Description The first date when a location is valid as a location where the practitioner provides care.		
Location{1-5}State__c	Description The state in the address of a location where the practitioner provides care.		
Location{1-5}TelecomPeriodEnd__c	Description The last date when a contact detail is valid for a location where the practitioner provides care.		
Location{1-5}TelecomPeriodStart__c	Description The first date when a contact detail is valid for a location where the practitioner provides care.		
Location{1-5}TelecomSystem__c	Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.		
Location{1-5}TelecomUse__c	Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.		
Location{1-5}TelecomValue__c	Description The content details, such as the phone number, for a location where the practitioner provides care.		

Field	Details	Clinical Data Model Fields	Notes
Location{1-5}Text__c	Description The complete address of a location where the practitioner provides care.		
Location{1-5}Type__c	Description The location type for a location where the practitioner provides care.		
Location{1-5}Use__c	Description Details such as home or office related to a location where the practitioner provides care.		
Name	Description The EHR practitioner ID. Limit: 255 characters.	Identifier	The identifier information for a practitioner is represented as Identifier records that reference the practitioner's HealthcareProvider record using their Identifier.Parent RecordId field.
Organization255__c	Description The organization where the practitioner performs the associated roles. Limit: 255 characters.	Not supported	Not supported
Organization__c	Description The long text description of the organization where the practitioner performs the associated roles.		
Period__c	Description The period during which the practitioner is authorized to act as a practitioner in these roles for the organization.	HealthcarePractitionerFacility.EffectiveFrom HealthcarePractitionerFacility.EffectiveTo	In the Clinical data model, period details for a practitioner's role is defined only when creating records for PractitionerRoles in HealthcarePractitionerFacility and CareProvider FacilitySpecialty

Field	Details	Clinical Data Model Fields	Notes
PhotoUrl__c	Description The URL for a photo of the practitioner.	Not supported	N/A
SourceSystem__c	The external system of record.	HealthcareProvider .SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	HealthcareProvider .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	HealthcareProvider .SourceSystemModified	N/A
SpecialtyCode__c	Description The system-defined code that represents a specialty of the practitioner's.	CareProviderFacility Specialty.SepcialtyId	The Clinical data model implementation is a picklist.
SpecialtySystem__c	Description The system that defines a specialty of the practitioner's.		
Telecom{1-5}PeriodEndDate__c	Description The last date when a contact detail is valid for the practitioner.	ContactPointPhone	The telecom information for a practitioner is represented as ContactPointPhone records that reference the practitioner's person account record using their ContactPointPhone.ParentId field.
Telecom{1-5}PeriodStartDate__c	Description The first date when a contact detail is valid for the practitioner.		
Telecom{1-5}System__c	Description The system that defines a contact detail, such as phone or fax, for the practitioner.		
Telecom{1-5}Use__c	Description Details such as home, office, or mobile related to contact information that can be		

Field	Details	Clinical Data Model Fields	Notes
	used to contact the practitioner.		
Telecom{1-5}Value__c	Description The content details, such as the phone number, that can be used to contact the practitioner.		

EhrPractitionerQualification__c to BoardCertification

Fields in EhrPractitionerQualification__c map to BoardCertification in the Clinical data model.

Fields

Field	Details	Clinical Data Model Fields	Notes
Code__c	Description The system-defined code that represents a practitioner qualification.	BoardCertification .CertificationType	The Clinical data model implementation is a picklist.
CodeLabel__c	Description The human-readable label that represents a practitioner qualification.		
CodeSystem__c	Description The system that defines a practitioner qualification.		
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
Issuer255__c	Description The organization that regulates and issues the qualification. Limit: 255 characters.	BoardCertification .BoardName	N/A

Field	Details	Clinical Data Model Fields	Notes
Issue__c	Description The long text description of the organization that regulates and issues the qualification.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR practitioner qualification ID. Limit: 255 characters.	Identifier	Identifier values are recorded using the Identifier object.
PeriodEnd__c	Description The last date when a qualification is valid.	BoardCertification .EffectiveTo	N/A
PeriodStart__c	Description The first date when a qualification is valid.	BoardCertification .EffectiveFrom	N/A
Practitioner__c	Description A person who's involved in the providing of healthcare.	BoardCertification .PractitionerId	N/A
SourceSystem__c	The external system of record.	BoardCertification .SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	BoardCertification .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	BoardCertification .SourceSystemModified	N/A

EhrPractitionerRole__c to HealthcarePractitionerFacility

Fields in EhrPractitionerRole__c map to HealthcarePractitionerFacility and CareProviderFacilitySpecialty in the Clinical data model.

Fields

Field	Details	Clinical Data Model Fields	Notes
EhrPractitioner__c	Description A person who's involved in the providing of healthcare.	Healthcare PractitionerFacility .PractitionerId	This field references the contact record of the practitioner's person account.
EndDate__c	Description The last date when the practitioner is authorized to act as a practitioner in these roles for the organization.	Healthcare PractitionerFacility .EffectiveTo	N/A
IsRestricted__c	Description Indicates whether or not this field has restricted visibility based on sharing rules.	Not supported	N/A
IsVisibleOnPatientCard__c	Description Indicates whether or not this field appears on the patient card.	Not supported	N/A
Name	Description The EHR practitioner role ID. Limit: 255 characters.	Identifier	The identifier information for a practitioner role is represented as Identifier records that reference the practitioner's Healthcare PractitionerFacility record using their Identifier.Parent RecordId field.
RoleCode__c	Description The system-defined code that represents the practitioner's role.	CareProviderFacility Specialty.Sepcialty Role	The clinical data model implementation is a picklist.
RoleLabel__c	Description The human-readable label that represents the practitioner's role.		
RoleSystem__c	Description The system that defines the practitioner's role.		

Field	Details	Clinical Data Model Fields	Notes
SourceSystem__c	The external system of record.	Healthcare PractitionerFacility .SourceSystem	N/A
SourceSystemId__c	The ID of the record in the source system.	Healthcare PractitionerFacility .SourceSystem Identifier	N/A
SourceSystemModified__c	The date and time when the record was last modified in the source system.	Healthcare PractitionerFacility .SourceSystemModified	N/A
Specialty{1-5}Code__c	Description The system-defined code that represents a specialty of the practitioner.	CareProviderFacility Specialty.SepcialtyId	Zero-to-many values can be associated by creating multiple CareProviderFacility Specialty records that reference a Healthcare PractitionerFacility record. However, a single CareProviderFacility Specialty record can have only one combination of role and specialty.
Specialty{1-5}Label__c	Description The human-readable label that represents a specialty of the practitioner.		
Specialty{1-5}System__c	Description The system that defines a specialty of the practitioner.		
StartDate__c	Description The first date when the practitioner is authorized to act as a practitioner in these roles for the organization.	Healthcare PractitionerFacility .EffectiveFrom	N/A

EhrProcedure__c to PatientMedicalProcedure

Fields in EhrProcedure__c map to PatientMedicalProcedure and its child object in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Fields	Notes
Account__c	Description The person account that represents the patient.	PatientMedical Procedure.PatientId	N/A

Field	Details	Clinical Data Model Fields	Notes
BodySite__c	Description Anatomical location for the procedure.	PatientMedical ProcedureDetail. DetailCodeId PatientMedical ProcedureDetail. DetailType	Body site is specified by selecting the code for the site in the PatientMedical ProcedureDetail record, and select <i>Body Site</i> in the PatientMedical ProcedureDetail.DetailCodeId field.
Category__c	Description High-level categorization of the procedure.	PatientMedical Procedure.TypeId	The Clinical data model implementation is a code set bundle.
Code__c	Description Industry-standard code for the procedure.	PatientMedical Procedure.CodeId	The Clinical data model implementation is a code set bundle.
CodeLabel__c	Description Industry-standard name for the procedure.		
Complication__c	Description Code that identifies any resulting complication.	PatientMedical ProcedureDetail. DetailCodeId PatientMedical ProcedureDetail. DetailType	Complication is specified by selecting the code for the complication in the PatientMedicalProcedureDetail record, and select <i>Complication</i> in the PatientMedical ProcedureDetail.DetailCodeId field.
Encounter__c	Description Encounter associated with the procedure.	PatientMedical Procedure.Clinical EncounterId	
FollowUpInstructions__c	Description Instructions for follow-up care.	PatientMedical ProcedureDetail. DetailCodeId PatientMedicalProcedureDetail. DetailType	Follow up instructions are specified by selecting the code for the follow up instructions in the PatientMedical ProcedureDetail record, and select <i>Follow Up</i> in the PatientMedical ProcedureDetail.DetailCodeId field.

Field	Details	Clinical Data Model Fields	Notes
ItemsUsed__c	Description Items used during the procedure.	PatientMedical ProcedureDetail. DetailCodeId PatientMedicalProcedureDetail. DetailType	Items used in a procedure are specified by selecting the code for the used items in the PatientMedical ProcedureDetail record, and select <i>Used Item</i> in the PatientMedical ProcedureDetail.DetailCodeId field.
Location__c	Description Physical location where the procedure was performed, such as a clinic or medical office.	PatientMedical Procedure.FacilityId	N/A
Notes__c	Description Additional information about the procedure.	AuthorNote	Notes are added to a procedure by creating AuthorNote records that reference the procedure record as its parent record.
NotPerformed__c	Description Whether the procedure was not performed as scheduled.	PatientMedical Procedure.Status	This value can be specified by selecting the appropriate status in the PatientMedical Procedure.Status field.
Outcome__c	Description Result of the procedure.	PatientMedical Procedure.Outcome	The Clinical data model implementation is a code set.
PerformedDateTime__c	Description Date and time that the procedure was performed.	PatientMedical Procedure.StartDate	N/A
Reason1__c	Description Reason that the procedure was requested.	PatientMedical Procedure.Reason CodeId, PatientMedical Procedure.Reason ReferenceId	The Clinical data model implementation supports specifying a code set bundle, condition, observation, procedure, or diagnostic summary as the reason for a procedure.
Reason2__c	Description Reason that the procedure was requested.		
Reason3__c	Description Reason that the procedure was requested.		

Field	Details	Clinical Data Model Fields	Notes
Reason4__c	Description Reason that the procedure was requested.		
ReasonNotPerformed__c	Description Reason that the procedure was not performed.	PatientMedical Procedure.Status ReasonCodeId	This information can be specified in a procedure record by selecting an appropriate value in the PatientMedical Procedure.Status ReasonCodeId field.
Report__c	Description Name of the report related to the procedure.	PatientMedical Procedure.ReportId	N/A
Request__c	Description Reference to the request for the procedure.	PatientMedical ProcedureDetail. DetailRecordId PatientMedical ProcedureDetail. DetailType	This information can be specified for a procedure by selecting the appropriate Clinical ServiceRequest record in the PatientMedical ProcedureDetail.DetailRecordId field and selecting <i>Based On</i> as the value for the Patient MedicalProcedure Detail.DetailType field.
SourceSystemId__c	Description Record ID from a system outside of Salesforce.	PatientMedical Procedure.Source System	N/A
Status__c	Description Status of the procedure. Picklist values: Completed, Entered in Error, In Progress, Not Completed.	PatientMedical Procedure.Status	N/A

EhrProcedurePerformer__c to CarePerformer

Fields in EhrProcedurePerformer__c map to CarePerformer in the Clinical data model. CarePerformer references PatientMedicalProcedure as its parent.

Mapping

Field	Details	Clinical Data Model Field	Notes
EHRPractitioner__c	Description Practitioner involved in the procedure. Lookup to Practitioner__c.	CarePerformer .PersonId	N/A
EHRProcedure__c	Description Procedure performed by the practitioner. Lookup to Procedure__c.	CarePerformer.Parent RecordId	N/A
PerformerRole__c	Description Practitioner's role during the procedure.	CarePerformer.RoleId	N/A

EhrProcedureRequest__c to ClinicalServiceRequest

Fields in EhrProcedureRequest__c map to ClinicalServiceRequest and its child object in the Clinical data model.

Mapping

Field	Details	Clinical Data Model Fields	Notes
Account__c	Description Name of the person the procedure was performed on.	ClinicalService Request.PatientId	N/A
BodySite__c	Description Anatomical location for the procedure.	ClinicalService RequestDetail.Detail CodeId ClinicalService RequestDetail.Detail Type	Body site is specified by selecting the code for the site in the ClinicalService RequestDetail.Detail CodeId field, and selecting <i>Body Site</i> in the ClinicalService RequestDetail.Detail Type field.
Category__c	Description High-level categorization of the procedure.	ClinicalService Request.CategoryId	This field is a reference to a code set bundle.

Field	Details	Clinical Data Model Fields	Notes
Code__c	Description Industry-standard code for the procedure.	ClinicalService Request.RequestCodeId	This field is a reference to a code set bundle.
CodeLabel__c	Description Industry-standard name for the procedure.		
Encounter__c	Description Encounter associated with the procedure.	ClinicalService Request.Clinical EncounterId	N/A
Notes__c	Description Additional information about the procedure.	AuthorNote	Notes are added to a procedure by creating AuthorNote records that reference the procedure record as its parent record.
OrderedBy__c	Description Name of the practitioner making the request.	ClinicalService Request.RequesterId	N/A
OrderedOn__c	Description Date and time the request was created.	ClinicalService Request.DateSigned	N/A
Priority__c	Description Priority of the procedure. Picklist values: ASAP, Routine, Stat, Urgent.	ClinicalService Request.Priority	N/A
Reason1__c	Description Reason that the procedure was requested.	ClinicalService Request.ReasonCodeId,	To support many-to-one values for reason in a service request, use the ClinicalService RequestDetail child object. Use the Clinical ServiceRequestDetail .DetailRecordId field and select Reason Reference as the value for the ClinicalService RequestDetail.Detail Type field.
Reason2__c	Description Reason that the procedure was requested.	ClinicalService Request.Diagnostic ReportId, Clinical ServiceRequest .ConditionId,	
Reason3__c	Description Reason that the procedure was requested.	ClinicalService Request.Observation Id, ClinicalService RequestDetail.Detail RecordId	

Field	Details	Clinical Data Model Fields	Notes
Reason4__c	Description Reason that the procedure was requested.		
ScheduledDateTime__c	Description Scheduled date and time to perform the procedure.	ClinicalService Request.StartDate ClinicalService Request.EndDate	For point-in-time values, use the start date field. For periods, use both the start date and end date fields.
SourceSystemId__c	Description Record ID from a system outside of Salesforce.	ClinicalService Request.SourceSystem	N/A
Status__c	Description Status of the procedure request. Picklist values: Accepted, Completed, Draft, In Progress, Not Completed, Proposed, Received, Rejected, Requested, Suspended.	ClinicalService Request.Status	N/A

EhrAllergyIntolerance__c

Represents information about the patient's susceptibility to an adverse reaction upon exposure to a specified substance.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.

Field	Details
CriticalityCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.
CriticalityLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.
CriticalitySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines an estimate of the potential clinical harm or seriousness of the reaction to the identified substance.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort

Field	Details
	Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookupSort Description The EHR allergy intolerance ID. Limit: 255 characters.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient who has the sensitivity. Lookup to EhrPatient__c.
Reaction255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the allergic reaction, including details of the manifestation if required. Limit: 255 characters.

Field	Details
Reaction__c	Type textarea Properties Create, Nillable, Update Description A long text description of the allergic reaction, including details of the manifestation if required.
RecordedDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the sensitivity was recorded.
RecorderName255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the individual who recorded the record and takes responsibility for its content. Limit: 255 characters.
RecorderName__c	Type textarea Properties Create, Nillable, Update Description The long text description of the name of the individual who recorded the record and takes responsibility for its content.
Recorder__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The individual who takes responsibility for the content and can reference its source. Lookup to EhrPractitioner__c.
SensitivityTest1__c	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.
SensitivityTest2__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.
SensitivityTest3__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description An observation that confirms or refutes the patient's sensitivity. Lookup to EhrObservation__c.
SensitivityTypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the patient's sensitivity.
SensitivityTypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the patient's sensitivity
SensitivityTypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the patient's sensitivity
SourceSystem__c	Type string

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
StatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the level of certainty associated with the potential risk of a reaction to the identified substance.
StatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the level of certainty associated with the potential risk of a reaction to the identified substance.
StatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the level of certainty associated with the potential risk of a reaction to the identified substance.

Field	Details
Substance255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The substance or class of substances that's considered responsible for the adverse reaction risk. Limit: 255 characters.
SubstanceLong__c	Type textarea Properties Create, Nillable, Update Description The long text description of the substance or class of substances that's considered responsible for the adverse reaction risk.

EhrCarePlan__c

Represents how one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort, Update Description The person account that represents the patient in Lightning Platform.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR care plan ID. Limit: 255 characters.

Field	Details
Notes__c	Type textarea Properties Create, Nillable, Update Description Notes about the execution of the activity.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient or subject whose intended care is described by the plan. Lookup to EhrPatient__c.
PeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when the plan is in effect.
PeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the plan comes (or is intended to come) into effect.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.

Field	Details
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Status__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Whether the plan is currently being acted upon, represents future intentions, or is only historical record.

Usage

This resource captures basic details about who's involved in the care plan and what actions are intended without dealing in discrete data about dependencies and timing relationships.

EhrCarePlanActivity__c

Represents a planned action to occur as part of a care plan. Examples include a medication to be used, lab tests to perform, and education.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionsResulting__c	Type textarea Properties Create, Nillable, Update Description Resources that describe follow-on actions resulting from the care plan, such as drug prescriptions, encounter records, and appointments.
ActivityPeriod__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The period when the described activity is to occur.
ActivitySchedule__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description When the described activity is scheduled to occur.
CarePlan__c	Type reference Properties Create, Filter, Group, Sort, Description How one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.
Category__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A high-level categorization of the type of activity in a care plan.
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a detailed description of the type of planned activity. Examples of activity types include what lab test, what procedure, and what kind of encounter.
CodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that represents a detailed description of the type of planned activity. Examples of activity types include what lab test, what procedure, and what kind of encounter.
CodeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a detailed description of the type of planned activity. Examples of activity types include what lab test, what procedure, and what kind of encounter.
DailyAmount__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity expected to be consumed in a given day.
Details__c	Type textarea Properties Create, Nillable, Update Description A summary of a planned activity suitable for a general care plan system that doesn't know about specific resources such as procedure.
IsProhibited__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the described activity must not be engaged in when following the plan (<code>true</code>) or can be engaged in when following the plan (<code>false</code>). The default checkbox value is unselected.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LocationId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the facility where the activity will occur. Examples of locations include home, hospital, and specific clinic.

Field	Details
LocationLine1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the facility where the activity will occur.
LocationLine2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the facility where the activity will occur.
LocationName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the facility where the activity will occur. Examples of locations include home, hospital, and specific clinic.
LocationPostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the facility where the activity will occur.
LocationStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a location is valid as the facility where the activity will occur.
LocationState__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The state in the address of the facility where the activity will occur.
LocationTelecom__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A contact detail for the facility where the activity will occur.
LocationText__c	Type textarea Properties Create, Nillable, Update Description The complete address of the facility where the activity will occur.
LocationType__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of location where the activity will occur.
LocationUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to the facility where the activity will occur.
Name	Type string Properties Autonumber, Defaulted on create , Filter, idLookup, Sort Description The EHR care plan activity ID. Limit: 255 characters.
Notes__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description Notes about the execution of the activity.
ProductMedication255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The drug to be consumed or supplied in the activity. Limit: 255 characters.
ProductMedication__c	Type textarea Properties Create, Nillable, Update Description The long text description of the drug to be consumed or supplied in the activity.
ProductSubstance255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A homogeneous material with a definite composition. Limit: 255 characters.
ProductSubstance__c	Type textarea Properties Create, Nillable, Update Description The long text description of a homogeneous material with a definite composition.
Quantity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity expected to be supplied, administered, or consumed.
RelatedCarePlanGoal1__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A related intended objective of carrying out the care plan. Lookup to EhrCarePlanGoal__c.
RelatedCarePlanGoal2__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A related intended objective of carrying out the care plan. Lookup to EhrCarePlanGoal__c.
RelatedCarePlanGoal3__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A related intended objective of carrying out the care plan. Lookup to EhrCarePlanGoal__c.
RelatedCarePlanGoal4__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A related intended objective of carrying out the care plan. Lookup to EhrCarePlanGoal__c.
RelatedCarePlanGoal5__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A related intended objective of carrying out the care plan. Lookup to EhrCarePlanGoal__c.
RelatedEncounter__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A related interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status. Lookup to EhrEncounter__c.
RelatedMedicationPrescription__c	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description A related order for supply of a medication and the instructions for administration of the medicine to a patient. Lookup to EhrMedicationPrescription__c.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Group, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Status__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An indicator of the progress being made by the specific activity.
TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of activity in a care plan.
TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of activity in a care plan.

Field	Details
TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of activity in a care plan.

EhrCarePlanConcern__c

Represents the conditions, problems, concerns, diagnoses, and so on, whose management and mitigation are handled by this plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlan__c	Type reference Properties Create, Filter, Group, Sort Description How one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.
CarePlanGoal__c	Type reference Properties Create, Filter, Group, Sort Description The intended objectives of carrying out the care plan.
Condition__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The problems and diagnoses recognized by a clinician. Lookup to EhrCondition__c.

Field	Details
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR care plan concern ID. Limit: 255 characters.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The most recent date when the integration system wrote the record from the source record.

EhrCarePlanGoal__c

Represents the intended objectives of carrying out the care plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlan__c	Type reference Properties Create, Filter, Group, Sort Description How one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.
Description__c	Type textarea Properties Create, Nillable, Update Description A description of the care plan goal.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group

Field	Details
	Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: - Due date of the most recent event logged against the record. - Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookupSort Description The EHR care plan goal ID. Limit: 255 characters.
Notes__c	Type textarea Properties Create, Nillable, Update Description Comments about the care plan goal.

Field	Details
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Status__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Whether the plan is currently being acted upon, represents future intentions, or is only historical record.

EhrCarePlanParticipant__c

Represents people and organizations who are expected to be involved in the care envisioned by a care plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CarePlan__c	Type reference Properties Create, Filter, Group, Sort Description How one or more practitioners intend to deliver care for a particular patient for a period of time, possibly limited to care for a specific condition or set of conditions.

Field	Details
CarePlanActivity__c	Type reference Properties Create, Filter, Group, Sort Description A planned action to occur as part of the plan. Examples include a medication to be used, lab tests to perform, and education.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR care plan participant ID. Limit: 255 characters.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient or subject whose intended care is described by the plan. Lookup to EhrPatient__c.
Practitioner255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A person who's involved in the providing of healthcare. Limit: 255 characters.
Practitioner__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A person who's involved in the providing of healthcare. Lookup to EhrPractitioner__c.
PractitionerName__c	Type textarea Properties Create, Nillable, Update Description The long text description of the name of a person who's involved in the providing of healthcare.

Field	Details
RelatedPerson__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A person who's involved in a patient's healthcare but isn't the target of care and doesn't have a formal responsibility in the process. Lookup to EhrRelatedPerson__c.
RoleCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the specific responsibility of an individual within the care plan. Examples of roles include primary physician, team coordinator, and caregiver.
RoleLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the specific responsibility of an individual within the care plan. Examples of roles include primary physician, team coordinator, and caregiver.
RoleSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the specific responsibility of an individual within the care plan. Examples of roles include primary physician, team coordinator, and caregiver.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.

EhrCondition__c

Represents detailed information about conditions, problems, and diagnoses recognized by a clinician.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
AbatementDetail255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The date or estimated date when the condition was resolved or went into remission. Limit: 255 characters.
AbatementDetail__c	Type string Properties Create, Nillable, Update Description The long text description of the date or estimated date when the condition was resolved or went into remission.

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort, Description The person account that represents the patient in Lightning Platform.
AsserterPatient__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The person who asserts the condition.
AsserterPractitioner__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The person reporting the condition.
CategoryCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.
CategoryLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the category that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.
CategorySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines the category that's assigned to the condition. Examples of categories are complaint, symptom, and diagnosis.
CertaintyCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents level of confidence that the condition is correct.
CertaintyLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the certainty of a correct condition.
CertaintySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the certainty.
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the condition, problem, or diagnosis.
CodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the condition, problem, or diagnosis.
CodeSystem__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the condition, problem, or diagnosis.
DateAsserted__c	Type dateTime Properties Create, Filter, Group, Nillable, Sort, Update Description The estimated or actual date when the condition, problem, or diagnosis was first detected or suspected.
Encounter__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter during which the condition was first asserted. Lookup to EhrEncounter__c.
EvidenceCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.
EvidenceDetail__c	Type textarea Properties Create, Nillable, Update Description A long text description of supporting information such as pathology reports.
EvidenceLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that represents the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.
EvidenceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the manifestation or symptom that led to the recording of this condition. Evidence can be a simple list of coded symptoms or manifestations, or references to observations or formal assessments, or both.
IsAbated__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the condition is resolved or in remission (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent:

Field	Details
	- Due date of the most recent event logged against the record. - Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LocationCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the anatomical location where the condition is manifested.
LocationDetail__c	Type textarea Properties Create, Nillable, Update Description A long text description with precise details about the anatomical location where the condition is manifested.
LocationLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the anatomical location where the condition is manifested.

Field	Details
LocationSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the anatomical location where the condition is manifested.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR condition ID. Limit: 255 characters.
Notes__c	Type textarea Properties Create, Nillable, Update Description Additional information about the condition, including general comments about the description of the condition, its diagnosis, and prognosis.
Onset__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The estimated or actual date or date-time when the condition began, in the clinician's opinion. Age is typically used when the patient reports an age when the condition began.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's name. Lookup to EhrPatient__c.
SeverityCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents a subjective assessment of the condition's severity as evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.
SeverityLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a subjective assessment of the condition's severity as evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.
SeveritySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a subjective assessment of the condition's severity as evaluated by the clinician. Where possible, coding of the severity with a terminology is preferred.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.

Field	Details
Stage__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A condition's clinical stage or grade, including a summary (such as "Stage 3") or assessment (a reference to a formal record of the evidence on which the staging assessment is based). The determination of the stage is disease-specific. Can include formal severity assessments.
StatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the condition's clinical status.
StatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the condition's clinical status.
StatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the condition's clinical status.

Usage

Uses include recording a diagnosis during an encounter and populating a problem list or summary statement, such as a discharge summary.

EhrConditionRelatedItem__c

Represents an item that's related to a patient's conditions, problems, or diagnoses recognized by a clinician.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the item related to the patient's condition.
CodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the item related to the patient's condition.
CodeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the item related to the patient's condition.
Condition__c	Type reference Properties Create, Filter, Group, Sort Description The patient's problem or diagnosis recognized by a clinician.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group

Field	Details
	Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: - Due date of the most recent event logged against the record. - Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationStatement__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A record of the medication that the patient takes or that was given to the patient, where the record is the result of a report from the patient or another clinician. Lookup to EhrMedicationStatement__c.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The EHR condition name. Limit: 255 characters.

Field	Details
Notes__c	Type textarea Properties Create, Nillable, Update Description Additional information about the item related to the patient's condition.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
TargetCondition__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to EhrCondition__c.
TargetDetail__c	Type textarea Properties Create, Nillable, Update Description
TargetImmunization__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to EhrImmunization__c.

EhrDevice__c

Represents a manufactured item that's used in the providing of healthcare without being substantially changed through that activity. Examples include machines, inserts, computers, and applications. Devices can be durable (reusable) medical equipment or disposable equipment used for diagnostic, treatment, and research for healthcare.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Contact__c	Type textarea Properties Create, Nillable, Update Description A long text description of the contact details for an organization or person who's responsible for support for the device.
DeviceURL__c	Type textarea Properties Create, Nillable, Update Description A long text description of the network address on which the device can be directly contacted.
Expiry__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date and time after which this device is not valid or should not be used.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.

Field	Details
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Location255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Where the device is found. Can be a literal location (for example, GPS coordinates), a logical place (for example, "with the patient"), or a coded location. Limit: 255 characters.
Location__c	Type textarea

Field	Details
	Properties Create, Nillable, Update Description A long text description of where the device is found. Can be a literal location (for example, GPS coordinates), a logical place (for example, “with the patient”), or a coded location.
LotNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A lot number assigned by the manufacturer.
Manufacturer__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the device’s manufacturer.
Model__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier that’s assigned by the manufacturer to identify the product by its type. This number is shared by the all devices that are sold as the same type.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR device ID. Limit: 255 characters.
Owner255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that’s responsible for the provision and maintenance of the device. Limit: 255 characters.

Field	Details
Owner__c	Type textarea Properties Create, Nillable, Update Description The long text description of the organization that's responsible for the provision and maintenance of the device.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's name. Lookup to EhrPatient__c.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The type of device.
Udi__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The United States Food and Drug Administration-mandated Unique Device Identifier (UDI). Use the human-readable information (the content that the user sees, which sometimes differs from the syntax in the barcode). The unique identifier can identify an instance of a device uniquely or just identify the type of the device. The DI part can be extracted from the UDI when required and used to find information about the device through the GUDID.
Version__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The version of the device, if the device has multiple releases under the same model, is software, or carries firmware.

Usage

This resource is typically used to record which device performed an action and to track device location. It's also used for prescribing and dispensing devices for patient use. If the device is implanted in a patient, the patient element is present, and there's no location.

EhrDosageInstruction__c

Represents instructions for how a medication is to be used by a patient.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
<code>AdditionalInstruction__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional dosage instructions such as “Take with food.”
<code>AdditionalInstructionCode__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents additional dosage instructions.
<code>AdditionalInstructionLabel__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents additional dosage instructions.
<code>AdditionalInstructionSystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines additional dosage instructions.
<code>AsNeeded__c</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether a medication is taken only when needed within the specified schedule (<code>true</code>) or at every scheduled dose (<code>false</code>). The default checkbox value is deselected.
<code>AsNeededCode__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.
AsNeededLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.
AsNeededSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines whether a medication is taken only when needed within the specified schedule rather than at every scheduled dose.
DoseQuantityUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the amount of medication that was dispensed.
DoseQuantityValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The amount of medication that was dispensed.
EhrPatient__c	Type reference Properties Create, Filter, Group, Sort Description The individual receiving healthcare services.

Field	Details
Instruction__c	Type textarea Properties Create, Nillable, Update Description A long text description of how a medication is to be used by a patient.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MaxDosePerPeriodAmountUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodAmountValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodDenominatorUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the denominator of the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodDenominatorValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The denominator in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodNumeratorUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The unit of measurement in the numerator of the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodNumeratorValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The numerator in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodTimeUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement of time in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MaxDosePerPeriodTimeValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The time value in the maximum total quantity of a therapeutic substance that can be administered to a subject over a period of time.
MedicationPrescription__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description An order for supply of a medication and the instructions for administration of the medicine to a patient. Lookup to EhrMedicationPrescription__c.
MedicationStatement__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A record of the medication that the patient takes or that was given to the patient, where the record is the result of a report from the patient or another clinician. Lookup to EhrMedicationStatement__c.
MethodCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method by which a medication is introduced into or onto the body, most commonly used for injections.
MethodLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the method by which a medication is introduced into or onto the body, most commonly used for injections.
MethodSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the method by which a medication is introduced into or onto the body, most commonly used for injections.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR dosage instruction ID. Limit: 255 characters.
RateDenominator__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The denominator in the speed at which the substance is introduced into the subject, typically the rate for an infusion. An example rate is 200ml in 2 hours.
RateNumerator__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The numerator in the speed at which the substance is introduced into the subject, typically the rate for an infusion. An example rate is 200ml in 2 hours.
RouteCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the route or physiological path of administration of a therapeutic agent into or onto a subject.
RouteLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the route or physiological path of administration of a therapeutic agent into or onto a subject.
RouteSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the route or physiological path of administration of a therapeutic agent into or onto a subject.
SiteCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that specifies the anatomic site where the medication first enters the body.
SiteLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that specifies the anatomic site where the medication first enters the body.
SiteSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the anatomic site where the medication first enters the body.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
SupplementalInstructions__c	Type textarea Properties Create, Nillable, Update Description Any additional instructions.
TimingPeriod__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The defined period of time.
TimingPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last day of the time period.
TimingPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first day of the time period.

EhrEncounter__c

Represents an interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort, Update Description The person account that represents the patient in Lightning Platform.

Field	Details
Class__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The classification of the encounter. Examples include inpatient, outpatient, ambulatory, and emergency.
Encounter__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the interaction during which services are provided to the patient. Lookup to EhrEncounter__c.
HospitalizeAdmitSourceCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the source from which the patient was admitted. Examples of sources include physician referral and transfer.
HospitalAdmitSourceLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the source from which the patient was admitted. Examples of sources include physician referral and transfer.
HospitalizeAdmitSourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the source from which the patient was admitted. Examples of sources include physician referral and transfer.
HospitalizeDestination__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The location to which the patient is discharged.
HospitalizeDietCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents diet preferences that the patient reports.
HospitalizeDietLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents diet preferences that the patient reports. Diet preferences include medical, cultural, and ethical food preferences to help with catering requirements.
HospitalizeDietSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines diet preferences that the patient reports. Diet preferences include medical, cultural, and ethical food preferences to help with catering requirements.
HospitalizeDischargeDiagnosis__c	Type textarea Properties Create, Nillable, Update Description A long text description of the final diagnosis that a patient receives before release from the hospital after all testing, surgery, and workup are completed.
HospitalizeDischargeDispositionCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the category or kind of patient location after discharge.
<code>HospitalizeDischargeDispositionLabel__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the category or kind of patient location after discharge.
<code>HospitalizeDischargeDispositionSystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the category or kind of patient location after discharge.
<code>HospitalizeOrigin__c</code>	Type textarea Properties Create, Nillable, Update Description The location from which the patient came before admission.
<code>HospitalizePeriodEnd__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last day when the specified participant was present during the encounter. Periods can overlap or be subsets of the overall encounters period.
<code>HospitalizePeriodStart__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first day when the specified participant was present during the encounter. Periods can overlap or be subsets of the overall encounters period.

Field	Details
HospitalizePreAdmissionId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier for hospitalization pre-admission.
HospitalizeReadmission__c	Type boolean Properties Create, Filter, Group, Sort, Update Description Whether this hospitalization is a readmission (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
HospitalizeSpecialArrangementCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents special arrangements such as a wheelchair, translator, or stretcher.
HospitalizeSpecialArrangementLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents special arrangements such as a wheelchair, translator, or stretcher.
HospitalizeSpecialArrangementSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines special arrangements such as a wheelchair, translator, or stretcher.
HospitalizeSpecialCourtesyCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents a special courtesy such as a courtesy that's extended to a board member or VIP.
<code>HospitalizeSpecialCourtesyLabel__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a special courtesy such as a courtesy that's extended to a board member or VIP.
<code>HospitalizeSpecialCourtesySystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a special courtesy such as a courtesy that's extended to a board member or VIP.
<code>HospitalizationOrigin__c</code>	Type textarea Properties Create, Nillable, Update Description The location from which the patient came before admission.
<code>HospitalizationPreAdmissionId__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier for hospitalization pre-admission.
<code>Indication__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The reason that the encounter occurs, as specified by using information from another resource. For admissions, this is the admission diagnosis. Typically the indication is a condition or a procedure.

Field	Details
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LengthUnit__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description A unit of measurement of time that the encounter lasted, excluding the time during leaves of absence.
LengthValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The length of time that the encounter lasted, excluding the time during leaves of absence.
Location1City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where a patient encounter occurs.
Location1Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where a patient encounter occurs.
Location1Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the location where a patient encounter occurs.
Location1EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when this location is valid as a patient encounter location.

Field	Details
Location1Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the location where a patient encounter occurs.
Location1Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the location where a patient encounter occurs.
Location1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the location where a patient encounter occurs.
Location1Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where a patient encounter occurs.
Location1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the location where a patient encounter occurs.
Location1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the location is valid as the location where a patient encounter occurs.

Field	Details
Location1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of the location where a patient encounter occurs.
Location1TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location1TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location1TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location1TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.

Field	Details
Location1TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location1Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of the location where a patient encounter occurs.
Location1TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of location where the patient encounter occurs.
Location1TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of location where the patient encounter occurs.
Location1TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of location where the patient encounter occurs.
Location1Type__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The type of location where the patient encounter occurs.
Location1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where a patient encounter occurs.
Location2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where a patient encounter occurs.
Location2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where a patient encounter occurs.
Location2Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the location where a patient encounter occurs.
Location2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when this location is valid as a patient encounter location.
Location2Id__c	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the location where a patient encounter occurs.
Location2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the location where a patient encounter occurs.
Location2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the location where a patient encounter occurs.
Location2Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where a patient encounter occurs.
Location2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the location where a patient encounter occurs.
Location2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the location is valid as the location where a patient encounter occurs.
Location2State__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of the location where a patient encounter occurs.
Location2TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location2TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location2TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location2TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location2TelecomValue__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location2Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of the location where a patient encounter occurs.
Location2TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of location where the patient encounter occurs.
Location2TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of location where the patient encounter occurs.
Location2TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of location where the patient encounter occurs.
Location2Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The type of location where the patient encounter occurs.
Location2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where a patient encounter occurs.
Location3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where a patient encounter occurs.
Location3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where a patient encounter occurs.
Location3Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the location where a patient encounter occurs.
Location3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when this location is valid as a patient encounter location.
Location3Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update

Field	Details
	Description An external identifier for the location where a patient encounter occurs.
Location3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the location where a patient encounter occurs.
Location3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the location where a patient encounter occurs.
Location3Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where a patient encounter occurs.
Location3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the location where a patient encounter occurs.
Location3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the location is valid as the location where a patient encounter occurs.
Location3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The state in the address of the location where a patient encounter occurs.
Location3TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location3TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location3TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location3TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location3TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location3Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of the location where a patient encounter occurs.
Location3TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of location where the patient encounter occurs.
Location3TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of location where the patient encounter occurs.
Location3TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of location where the patient encounter occurs.
Location3Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of location where the patient encounter occurs.

Field	Details
Location3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where a patient encounter occurs.
Location4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where a patient encounter occurs.
Location4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where a patient encounter occurs.
Location4Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the location where a patient encounter occurs.
Location4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when this location is valid as a patient encounter location.
Location4Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the location where a patient encounter occurs.

Field	Details
Location4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the location where a patient encounter occurs.
Location4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the location where a patient encounter occurs.
Location4Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where a patient encounter occurs.
Location4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the location where a patient encounter occurs.
Location4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the location is valid as the location where a patient encounter occurs.
Location4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of the location where a patient encounter occurs.

Field	Details
Location4TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location4TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location4TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location4TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location4TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location4Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of the location where a patient encounter occurs.
Location4TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of location where the patient encounter occurs.
Location4TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of location where the patient encounter occurs.
Location4TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of location where the patient encounter occurs.
Location4Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of location where the patient encounter occurs.

Field	Details
Location4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where a patient encounter occurs.
Location5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where a patient encounter occurs.
Location5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where a patient encounter occurs.
Location5Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the location where a patient encounter occurs.
Location5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when this location is valid as a patient encounter location.
Location5Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the location where a patient encounter occurs.

Field	Details
Location5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of the location where a patient encounter occurs.
Location5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of the location where a patient encounter occurs.
Location5Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where a patient encounter occurs.
Location5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of the location where a patient encounter occurs.
Location5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the location is valid as the location where a patient encounter occurs.
Location5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of the location where a patient encounter occurs.

Field	Details
Location5TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location5TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location5TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location5TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location5TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The contact detail such as a phone number for this location. Communication devices available at the location can include phone numbers, fax numbers, mobile numbers, email addresses, and websites.
Location5Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of the location where a patient encounter occurs.
Location5TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of location where the patient encounter occurs.
Location5TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of location where the patient encounter occurs.
Location5TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of location where the patient encounter occurs.
Location5Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of location where the patient encounter occurs.

Field	Details
Location5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where a patient encounter occurs.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR encounter ID. Limit: 255 characters.
Patient__c	Type reference Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The patient's name. Lookup to EhrPatient__c.
PeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date and time when the period is valid for this patient encounter.
PeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date and time when the period is valid for this patient encounter.
PriorityCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the urgency of the patient encounter.

Field	Details
PriorityLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the urgency of the patient encounter.
PrioritySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the urgency of the patient encounter.
Priority__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An indication of the urgency of the patient encounter. Examples include immediate, emergency, urgent, semi-urgent, and non-urgent.
ReasonCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason why the patient encounter occurs. For admissions, the reason can be used for a coded admission diagnosis.
ReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the reason why the patient encounter occurs. For admissions, the reason can be used for a coded admission diagnosis.
ReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines the reason why the patient encounter occurs. For admissions, the reason can be used for a coded admission diagnosis.
Status__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An indication of the status of the patient encounter. Examples include planned, arrived, in-progress, onleave, finished, and cancelled.
TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.
TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.
TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the specific type of patient encounter. Examples of types include e-mail consultation, surgical day-care, skilled nursing, and rehabilitation.

Usage

A patient encounter is characterized by the setting in which it occurs. For example, the encounter can be ambulatory, emergency, home health, inpatient, or virtual. An encounter encompasses the lifecycle from pre-admission to discharge (for inpatient encounters). During the encounter the patient can move from practitioner to practitioner and location to location.

EhrEncounterAccommodation__c

Represents the type of accommodation received by the patient during an encounter.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Bed__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An indicator for the type of bed that the patient uses during the encounter.
Encounter__c	Type reference Properties Create, Filter, Group, Sort Description An interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date

Field	Details
	Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR encounter accommodation ID. Limit: 255 characters.
Period__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The time period when the accommodation type is valid.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemModified__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The most recent date when the integration system wrote the record from the source record.

EhrEncounterParticipant__c

Represents a person, other than the patient, who's involved in the patient encounter.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Encounter__c	Type reference
	Properties Create, Filter, Group, Sort
	Description An interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status.
EndDate__c	Type date
	Properties Create, Filter, Group, Sort
	Description The last date when the specified participant was present during the patient encounter. Periods can overlap or be subsets of the overall encounters period.
IsRestricted__c	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The EHR encounter participant ID. Limit: 255 characters.
Practitioner__c	Type reference Properties Create, Filter, Group, Sort, Update Description A person who's involved in the providing of healthcare services. Lookup to EhrPractitioner__c.
RelatedPerson__c	Type reference Properties Create, Filter, Group, Sort, Update Description A person who's involved in a patient's healthcare but isn't the target of care and doesn't have a formal responsibility in the process. Lookup to EhrRelatedPerson__c.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
StartDate__c	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The last date when the specified participant was present during the patient encounter. Periods can overlap or be subsets of the overall encounters period.
TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.
TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.
TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the role of the participant in the patient encounter. The type indicates how an individual participates in a patient encounter. It includes nonpractitioner participants and differs from practitioner roles. Examples include admitting doctor, attending doctor, translator, and consulting doctor.

EhrImmunization__c

Represents information about the administration of vaccines to patients.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
<code>Account__c</code>	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform
<code>DateAdministered__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when a vaccine was administered or was to be administered.
<code>DoseQuantity__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity of vaccine product that was administered.
<code>DoseQuantityUnits__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the quantity of vaccine product that was administered.
<code>DoseQuantityValue__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The quantity of vaccine product that was administered.
ExpirationDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when a vaccine batch expires.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LocationCity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city where the vaccine was administered.
LocationCountry__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country where the vaccine was administered.
LocationId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for the service delivery location where the vaccine was administered.
LocationLline1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of the address where the vaccine was administered.
LocationLline2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of the address where the vaccine was administered.
LocationName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where the vaccine was administered.
LocationPostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address where the vaccine was administered.
LocationStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the vaccination location is valid.
LocationState__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state where the vaccine was administered.
LocationTelecom__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A contact detail for the location where the vaccine was administered.
LocationText__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The complete address of the location where the vaccine was administered.
LocationType__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A type of location where the vaccine was administered.
LocationUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to the location where the vaccine was administered.
LotNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The lot number of the vaccine product that was administered.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookupSort Description The name of the vaccine product that was administered. Limit: 255 characters.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient who received or was to receive the vaccine. Lookup to EhrPatient__c.
Performer__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The clinician who administered the vaccine. Lookup to EhrPractitioner__c.
PerformerName255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The clinician who administered the vaccine. Limit: 255 characters.
PerformerName__c	Type textarea Properties Create, Nillable, Update Description The long text description of the name of the clinician who administered the vaccine.
ReasonCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason why a vaccination was administered.
ReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the reason why a vaccination was administered.
ReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the reason why a vaccination was administered.
RefusalLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that indicates that the vaccine wasn't administered.
RefusalReasonCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason why a vaccine wasn't administered.
RefusalReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the reason why a vaccine wasn't administered.
RefusalReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the reason why a vaccine wasn't administered.
RefusedIndicator__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the vaccine was refused (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
Requestor__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinician who ordered the vaccine. Lookup to EhrPractitioner__c.
RequestorName255__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The clinician who ordered the vaccine. Limit: 255 characters.
RequestorName__c	Type textarea Properties Create, Nillable, Update Description The long text description of the name of the clinician who ordered the vaccine.
RouteCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the path through which the vaccine is taken into the body.
RouteLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the path through which the vaccine is taken into the body.
RouteSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the path through which the vaccine is taken into the body.
SelfReported__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the vaccine is self-reported (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.

Field	Details
SiteCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the body site where the vaccine was administered.
SiteLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the body site where the vaccine was administered.
SiteSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the body site where the vaccine was administered.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, NillableSort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.

Field	Details
VaccineTypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of vaccine that was administered or was to be administered.
VaccineTypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of vaccine that was administered or was to be administered.
VaccineTypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of vaccine that was administered or was to be administered.

Usage

This resource excludes the administration of nonvaccine agents, even those that have or claim to have immunological effects.

EhrlImmunizationReaction__c

Represents categorical data indicating that an adverse event is associated in time with an immunization.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.
Details__c	Type textarea Properties Create, Nillable, Update Description Additional information about the reaction.
EhrObservation__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Measurements and assertions made regarding a patient or device. Lookup to EhrObservation__c.
Immunization__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Information about the administration of vaccines to patients. Lookup to EhrImmunization__c.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group

Field	Details
	Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR immunization reaction ID. Limit: 255 characters.
Reaction255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details about a reaction that follows an immunization. Limit: 255 characters.

Field	Details
Reaction__c	Type textarea Properties Create, Nillable, Update Description The long text description of a reaction that follows an immunization.
ReactionStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the reaction to the immunization first occurred.
SelfReported__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the reaction was self-reported (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The most recent date when the integration system wrote the record from the source record.

EhrMedicationPrescription__c

Represents an order for supply of a medication and the instructions for administration of the medicine to a patient.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.
DateWritten__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date (and optionally time) when the prescription was written.
DispenseExpectedSupplyDuration__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The period of time over which the supplied product is expected to be used, or the length of time the dispense is expected to last.  Note: In some situations, this attribute can be used instead of quantity to identify the amount supplied by how long it's expected to last rather than by the physical quantity issued, for example, a 90-day supply of medication (based on an ordered dosage). This attribute is an estimate that can be influenced by external factors, so specifying quantity is more precise.

Field	Details
<code>DispenseMedicationCode__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies the medication being administered.
<code>DispenseMedicationCodeSystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the code that identifies this medication.
<code>DispenseMedicationExpiration__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when a specific batch of product expires.
<code>DispenseMedicationIsBrand__c</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacture doesn't have to be known.
<code>DispenseMedicationKindCode__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
<code>DispenseMedicationKindLabel__c</code>	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
DispenseMedicationKindSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
DispenseMedicationLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that identifies and defines a medication.
DispenseMedicationLotNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The assigned lot number of a batch of the specified product.
DispenseMedicationName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A common commercial name for the medication.
DispenseMedicationProductFormCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the form of the product: powder, tablet, or carton + code.

Field	Details
<code>DispenseMedicationProductFormLabel__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the form of the product: powder, tablet, or carton + human-readable label.
<code>DispenseMedicationProductFormSystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the form of the product: powder, tablet, or carton + system.
<code>DispenseNumberOfRepeatedAllowed__c</code>	Type double Properties Create, Filter, Nillable, Sort, Update Description The number of allowed repeats of the medication dispense. For example, the number of times the prescribed quantity is to be supplied, including the initial standard fill.
<code>DispenseQuantityUnit__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A unit of measurement in the amount to be dispensed for one fill.
<code>DispenseQuantityValue__c</code>	Type double Properties Create, Filter, Group, Nillable, Sort, Update Description The amount of medication to supply per dispense.
<code>DispenseValidityPeriodEnd__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when the prescription is considered valid (not stale) by the prescriber. Dispenses must not be made against the prescription after this date.
DispenseValidityPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The earliest date when the prescription can be filled for the first time. If not specified, the prescription is open-ended or defaults to a stale date based on regulations.
Encounter__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description An interaction between a patient and one or more healthcare providers for the purpose of providing the patient with healthcare services or assessing a patient's health status. Lookup to EhrEncounter__c.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record.

Field	Details
	Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a medication.
MedicationCodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that identifies a medication.
MedicationCodeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a medication.
MedicationExpiration__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date when a specific batch of product expires.
MedicationIsBrand__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacturer doesn't have to be known.
MedicationKindCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationKindLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationKindSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationLotNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The assigned lot number of a batch of the specified product.
MedicationName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A common commercial name for the medication.
MedicationProductFormCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the form of the medication: powder, tablet, or carton + code.
MedicationProductFormLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the form of the medication: powder, tablet, or carton + human-readable label.
MedicationProductFormSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the form of the medication: powder, tablet, or carton + system.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR medication prescription ID. Limit: 255 characters.
Patient__c	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The person to whom a medication will be given. Lookup to EhrPatient__c.
Prescriber__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare professional who's responsible for authorizing the prescription. Lookup to EhrPractitioner__c.
PrescriberName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The long text description of the name of the healthcare professional who's responsible for authorizing the prescription.
ReasonCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason or indication for writing the prescription.
ReasonCondition__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to EhrCondition__c.
ReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the reason or indication for writing the prescription.

Field	Details
ReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the reason or indication for writing the prescription.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
StatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code that specifies the state of the order, typically active or completed.
StatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that specifies the state of the order, typically active or completed.

Field	Details
StatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the state of the order, typically active or completed.
SubstituteRestrictReasonCode__c	Type textarea Properties Create, Nillable, Update Description The system-defined code that indicates the reason why a substitution can't be performed.
SubstituteRestrictReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that indicates the reason why a substitution can't be performed.
SubstituteRestrictReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the reason why a substitution can't be performed.
SubstituteRestrictTypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that indicates whether a different drug can be dispensed from what was prescribed.
SubstituteRestrictTypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that indicates whether a different drug can be dispensed from what was prescribed.
SubstituteRestrictTypeSystem__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system that defines whether a different drug can be dispensed from what was prescribed.

EhrMedicationStatement__c

Represents a record of the medication that the patient takes or that was given to the patient, where the record is the result of a report from the patient or another clinician.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference
	Properties Create, Filter, Group, Sort, Update
	Description The person account that represents the patient in Lightning Platform
Device__c	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description A manufactured item that's used in the providing of healthcare without being substantially changed through that activity. Lookup to EhrDevice__c.

Field	Details
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationCode__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that identifies a medication.
MedicationCodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that identifies a medication.
MedicationCodeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a medication.
MedicationExpiration__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when a specific batch of product expires.
MedicationIsBrand__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the item is attributable to a specific manufacturer (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.  Note: The manufacturer doesn't have to be known.
MedicationKindCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationKindLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationKindSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the kind of medication. Medications are either a single administrable product or a package that contains one or more products.
MedicationLotNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The assigned lot number of a batch of the specified product.
MedicationName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A common commercial name for the medication.
MedicationProductFormCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the form of the medication: powder, tablet, or carton + code.

Field	Details
MedicationProductFormLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the form of the medication: powder, tablet, or carton + human-readable label.
MedicationProductFormSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the form of the medication: powder, tablet, or carton + system.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR medication statement ID. Limit: 255 characters.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who's taking the medication. Lookup to EhrPatient__c.
ReasonNotGivenCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that indicates why the medication wasn't taken.
ReasonNotGivenLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that indicates why the medication wasn't taken.
ReasonNotGivenSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that indicates why the medication wasn't taken.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
WasNotGiven__c	Type boolean Properties Create, Filter, Group, Nillable, Sort, Update Description Whether the medication wasn't taken (<code>true</code>) or was taken (<code>false</code>). The default checkbox value is deselected.
WhenGiven__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update
	Description The date when the medication was taken.

EhrObservation__c

Represents measurements and assertions made regarding a patient or device. Observations are a central element in healthcare, used to support diagnosis, monitor progress, determine baselines and patterns, and even capture demographic characteristics.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference
	Properties Create, Filter, Group, Sort
	Description The person account that represents the patient in Lightning Platform.
AppliesDateTime__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The time or time period when the observed value is asserted as being true, usually the time of a procedure or specimen collection. Often the source of the date or time isn't known. Unless this observation is a historical report, a date is required.
AppliesPeriodEndDate__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last day when the observed value is asserted as being true.
AppliesPeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first day when the observed value is asserted as being true.
BodySiteCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the site on the patient's body where the observation was made (also called the target site).
BodySiteLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the site on the patient's body where the observation was made (also called the target site).
BodySiteSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the site on the patient's body where the observation was made (also called the target site).
Comments__c	Type textarea Properties Create, Nillable, Update Description Statements about significant, unexpected, or unreliable values—or information about the source of the observed value—that can be relevant to the interpretation of the result.

Field	Details
Device__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The device that's used to generate the observation data. Lookup to EhrDevice__c.
InterpretationCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the assessment that's made based on the observation results. For some results, especially numeric results, an interpretation is necessary to fully understand the significance of a result.
InterpretationLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the assessment that's made based on the result of the observation. For some results, especially numeric results, an interpretation is necessary to fully understand the significance of a result.
InterpretationSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the assessment that's made based on the result of the observation. For some results, especially numeric results, an interpretation is necessary to fully understand the significance of a result.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.

Field	Details
IssuedDate__c	Type dateTime Properties Create, Filter, Group, Nillable, Sort, Update Description The date and time when the observation was made available. Updated when the result is updated.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MethodCode__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.
MethodLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.
MethodSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the mechanism that's used to perform the observation. In some cases, method can impact results and is therefore used to determine whether results can be compared or to determine the significance of results.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR observation ID. Limit: 255 characters.
NameCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the name of the observation.
NameLabel__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the name of the observation.
NameSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the name of the observation.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's name. Lookup to Ehr_Patient__c.
Practitioner__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A person with a formal responsibility in the providing of healthcare services. Lookup to EhrPractitioner__c.
ReferenceMeaningLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the meaning of the applicable reference range, which provides guidance on how to interpret the observed value by comparison to a normal or recommended range. Specify what kind of reference range it is (for example, normal, recommended, or therapeutic), or what state this reference range applies to (for example, age or hormonal cycles).
ReferenceRangeAgeHigh__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The age at the high end of the applicable reference range. Can be a neonatal age (for example, number of weeks at term). If this element is omitted, the high value of the reference range is assumed to be meaningless (for example, the reference range is > 5). If the low comparator is missing, it's assumed to be "<".
ReferenceRangeAgeLow__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The age at the low end of the applicable reference range. Can be a neonatal age (for example, number of weeks at term). If this element is omitted, the low value of the reference range is assumed to be meaningless (for example, the reference range is < 2). If the high comparator is missing, it's assumed to be ">".
ReferenceRangeHighUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the applicable reference range.
ReferenceRangeHighValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The value at the high end of the applicable reference range. If this element is omitted, the high value of the reference range is assumed to be meaningless. (for example, the reference range is > 5). If the low comparator is missing, it's assumed to be "<".
ReferenceRangeLowUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement in the applicable reference range.
ReferenceRangeLowValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The value at the low end of the applicable reference range. If this element is omitted, the low value of the reference range is assumed to be meaningless. (for example, the reference range is < 2). If the high comparator is missing, it's assumed to be ">".
ReferenceRangeMeaningCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the meaning of the applicable reference range. Specify what kind of reference range it is (for example, normal, recommended, or therapeutic), or what state this reference range applies to (for example, age or hormonal cycles).
ReferenceRangeMeaningSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the meaning of the applicable reference range.
ReferenceRangeUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A unit of measurement within the applicable reference range.
Reliability__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An estimate of the degree to which quality issues have impacted the reported value. Picklist values: calibrating, early, error, ok, ongoing, and questionable.
ReliabilityCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the estimate of the degree to which quality issues have impacted the reported value.
SampledData__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Data that comes from a series of measurements that were taken by a device, with upper and lower limits. Can include multiple dimensions.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Status__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the observation's result value. Picklist values: amended, final, preliminary, and registered.

Field	Details
StatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the status of the observation's result value.
ValueAttachment__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An attachment related to the observed value. Attachments include additional data content defined in other formats such as PDF, typically images or reports.
ValueCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the information determined by making the observation, if the information has a simple value.
ValueLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the information determined by making the observation, if the information has a simple value.
ValuePeriod__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The period during which the observed value is valid.
ValuePeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when the observed value is valid.
ValuePeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the observed value is valid.
ValueQuantity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A measured or potentially measurable amount related to the observed value.
ValueQuantityUnit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A unit of measurement related to the observed value.
ValueRatio__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A relationship between two quantities, expressed as a numerator and a denominator, related to the observed value.
ValueRatioDenominator__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The denominator in the relationship between two quantities related to the observed value.
ValueRatioNumerator__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The numerator in the relationship between two quantities related to the observed value.
ValueSampledData__c	Type textarea Properties Create, Nillable, Update Description Data that comes from a series of measurements taken by a device, related to the observed value.
ValueSampledDataDimensions__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The number of sample points at each time point in the sampled data. If this value is greater than one, all sample points for a point in time are recorded at the same time.
ValueSampledDataFactor__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A correction factor that's applied to the sampled data points before they're added to the origin.
ValueSampledDataLowerLimit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The lower limit of detection of the measured points in the sampled data. Required if any data points have the value L (lower than detection limit).
ValueSampledDataOrigin__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The base quantity that a measured value of zero represents in the sampled data. This value provides the units of the entire measurement series.
ValueSampledDataOriginCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginCodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginCodeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginComparator__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A comparator used with the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginUnits__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Units of measurement in the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataOriginValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable value used in the base quantity that a measured value of zero represents in the sampled data.
ValueSampledDataPeriodMili__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A time period defined by a start and end date and optionally time, related to the sampled data.
ValueSampledDataUpperLimit__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The upper limit in data that comes from a series of measurements taken by a device.
ValueSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the information determined by making the observation, if the information has a simple value.

Usage

Most observations are simple name-value pair assertions with some metadata, but some observations group other observations together logically, or even are multicomponent observations.

EhrPatient__c

Represents the demographics and other administrative information about a patient who's receiving health-related services.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.
Address1City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address1Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address1EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.

Field	Details
Address1Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address1Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient.

Field	Details
Address1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.

Field	Details
Address2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address2Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient.
Address2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.

Field	Details
Address3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.

Field	Details
Address3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address3Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient.
Address3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.

Field	Details
Address4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.
Address4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address4Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient.

Field	Details
Address4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
Address5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient.
Address5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient.
Address5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient is valid.
Address5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient.
Address5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient.

Field	Details
Address5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient.
Address5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient is valid.
Address5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient.
Address5Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient.
Address5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient.
BirthDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The patient's birth date.

Field	Details
Communication1Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication1Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication2Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication2Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication2System__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication3Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication3Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication4Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication4Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Communication5Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that can be used to communicate with the patient about his or her health.
Communication5Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that can be used to communicate with the patient about his or her health.
Communication5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that can be used to communicate with the patient about his or her health.
Deceased__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Whether the patient is deceased (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
FamilyName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient's family name (Smith in Carol Smith Rodgers Andrews).
FamilyName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient's family name (Rodgers in Carol Smith Rodgers Andrews).
FamilyName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient's family name (Andrews in Carol Smith Rodgers Andrews).
GenderCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the gender that the patient is considered to have for administration and record-keeping purposes.
GenderLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the gender that the patient is considered to have for administration and record-keeping purposes.

Field	Details
GenderSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the gender that the patient is considered to have for administration and record-keeping purposes.
GivenName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fourth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The fifth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
IntegrationIsActive__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether integration is active (<code>true</code>) or not (<code>false</code>). The default checkbox value is selected.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MaritalStatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the patient's most recent civil marital status.
MaritalStatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the patient's most recent civil marital status.
MaritalStatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the patient's most recent civil marital status.
MedicalRecordNumber	Type string Properties Create, Filter, Group, Sort, Update Description The medical record number used to identify a patient.
MultipleBirth__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Whether the patient is part of a multiple birth (<code>true</code>) or not (<code>false</code>). The default checkbox value is deselected.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookupSort Description The EHR patient ID. Limit: 255 characters.
Name__c	Type textarea Properties Create, Nillable, Update Description The long text description of a name associated with the patient.
Organization255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record. Limit: 255 characters.
Organization__c	Type textarea Properties Create, Nillable, Update Description The long text description of the organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record.
PhotoUrl__c	Type textarea Properties Create, Nillable, Update Description The URL for a photo of the patient.

Field	Details
PrefixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first prefix in the patient's name.
PrefixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in the patient's name.
PrefixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in the patient's name.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.

Field	Details
SuffixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first suffix in the patient's name.
SuffixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second suffix in the patient's name.
SuffixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third suffix in the patient's name.
Telecom1PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom1PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to the patient's contact information.
Telecom1Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom2PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom2PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.

Field	Details
Telecom2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to the patient's contact information.
Telecom2Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom3PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom3PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to the patient's contact information.
Telecom3Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom4PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom4PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to the patient's contact information.

Field	Details
Telecom4Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom5PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom5PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient.
Telecom5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to the patient's contact information.
Telecom5Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The content details, such as the phone number, that can be used to contact the patient.

Usage

A patient record is typically created and maintained by each organization providing care for a patient. A patient receiving care at multiple organizations can have information present in multiple patient resources.

EhrPatientCareProvider

Represents the patient's nominated care provider.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>IsRestricted__c</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
<code>IsVisibleOnPatientCard__c</code>	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
<code>LastActivityDate</code>	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: Due date of the most recent event logged against the record.

Field	Details
	Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR patient care provider ID. Limit: 255 characters.
Organization255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record. Limit: 255 characters.
Organization__c	Type textarea Properties Create, Nillable, Update Description The long text description of the organization on behalf of which the patient contact is acting, for which the patient contact is working, or that's the custodian of the patient record.
Patient__c	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description The patient's name.
Practitioner__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner's name. Lookup to EhrPractitioner__c.
PractitionerName255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner's name. Limit: 255 characters.
PractitionerName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The long text description of the practitioner's name.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The most recent date when the integration system wrote the record from the source record.

EhrPatientContact__c

Represents a contact party (for example, a guardian, partner, or friend) for the patient.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Address1City__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The city in an address for the patient contact.
Address1Country__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The country in an address for the patient contact.
Address1EndDate__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The last date when an address for the patient contact is valid.
Address1Line1__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient contact.
Address1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient contact.
Address1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient contact.
Address1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient contact is valid.
Address1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient contact.
Address1Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient contact.
Address1Use__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient contact.
Address2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient contact.
Address2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient contact.
Address2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient contact is valid.
Address2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient contact.
Address2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient contact.
Address2PostalCode__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient contact.
Address2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient contact is valid.
Address2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient contact.
Address2Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient contact.
Address2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient contact.
Address3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient contact.
Address3Country__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient contact.
Address3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient contact is valid.
Address3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient contact.
Address3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient contact.
Address3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient contact.
Address3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient contact is valid.
Address3State__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient contact.
Address3Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient contact.
Address3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient contact.
Address4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient contact.
Address4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient contact.
Address4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient contact is valid.
Address4Line1__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient contact.
Address4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient contact.
Address4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient contact.
Address4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient contact is valid.
Address4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient contact.
Address4Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient contact.
Address4Use__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient contact.
Address5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the patient contact.
Address5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the patient contact.
Address5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the patient contact is valid.
Address5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the patient contact.
Address5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the patient contact.
Address5PostalCode__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the patient contact.
Address5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the patient contact is valid.
Address5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the patient contact.
Address5Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the patient contact.
Address5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the patient contact.
FamilyName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient contact's family name (Smith in Carol Smith Rodgers Andrews)
FamilyName2__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient contact's family name (Rodgers in Carol Smith Rodgers Andrews)
FamilyName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient contact's family name (Andrews in Carol Smith Rodgers Andrews)
GenderCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the gender that the patient contact is considered to have for administration and record-keeping purposes.
GenderLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the gender that the patient contact is considered to have for administration and record-keeping purposes.
GenderSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the gender that the patient contact is considered to have for administration and record-keeping purposes.
GivenName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The first name in the patient contact's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient contact's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the patient contact's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fourth name in the patient contact's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fifth name in the patient contact's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.

Field	Details
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR patient contact ID. Limit: 255 characters.
Name__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The long text description of the name of the patient contact.
Organization255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization on behalf of which the contact is acting, for which the contact is working, or that's the custodian of the patient record. Limit: 255 characters.
Organization__c	Type textarea Properties Create, Nillable, Update Description The long text description of the organization on behalf of which the contact is acting, for which the contact is working, or that's the custodian of the patient record.
Patient__c	Type reference Properties Create, Filter, Group, Sort Description The patient's name.
PeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last day when the contact or organization is valid and can be contacted regarding the patient.
PeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first day when the contact or organization is valid and can be contacted regarding the patient.

Field	Details
PrefixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first prefix in a patient contact name.
PrefixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in a patient contact name.
PrefixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in a patient contact name.
RelationshipCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the nature of the relationship between the patient and the patient contact.
RelationshipLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the nature of the relationship between the patient and the patient contact.
RelationshipSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines the nature of the relationship between the patient and the patient contact.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, NillableSort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
SuffixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first suffix in a patient contact name.
SuffixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second suffix in a patient contact name.
SuffixName3__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The third suffix in a patient contact name.
Telecom1PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom1PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.
Telecom1Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The content details, such as the phone number, that can be used to contact the patient.
Telecom2PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom2PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.
Telecom2Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.

Field	Details
Telecom3PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom3PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.
Telecom3Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom4PeriodEndDate__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom4PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.
Telecom4Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.
Telecom5PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom5PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the patient contact.
Telecom5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail that can be used to contact the patient, such as fax or phone.
Telecom5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the patient contact.
Telecom5Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the patient.

EhrPractitioner__c

Represents a person who's involved in the providing of healthcare.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>Address1City__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.
<code>Address1Country__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.
<code>Address1EndDate__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
<code>Address1Line1__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
<code>Address1Line2__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address1Text__c	Type textarea Properties Create, Nillable, Update Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.
Address1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2Text__c	Type textarea Properties Create, Nillable, Update Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.
Address2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3Text__c	Type textarea Properties Create, Nillable, Update Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.
Address3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4Text__c	Type textarea Properties Create, Nillable, Update Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.
Address4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The second line of a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address is valid as a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in a postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5Text__c	Type textarea Properties Create, Nillable, Update Description A complete postal address where the practitioner can be found or visited or to which mail can be delivered.
Address5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home or office related to a postal address where the practitioner can be found or visited or to which mail can be delivered.
BirthDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The practitioner's birth date, needed for identification.
Communication1Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication1Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.
Communication2Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.

Field	Details
Communication2Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.
Communication3Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication3Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.
Communication4Code__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication4Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.
Communication5Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication5Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a language that the practitioner can use to communicate with the patient about the patient's health.
Communication5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines a language that the practitioner can use to communicate with the patient about the patient's health.
FamilyName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the practitioner's family name (Smith in Carol Smith Rodgers Andrews).
FamilyName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the practitioner's family name (Rodgers in Carol Smith Rodgers Andrews).
FamilyName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the practitioner's family name (Andrews in Carol Smith Rodgers Andrews).
Gender__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The gender that the practitioner is considered to have for administration and record-keeping purposes, needed to address the practitioner correctly.
GivenName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)

Field	Details
GivenName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fourth name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fifth name in the practitioner's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
Location1City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city associated with a location where the practitioner provides care.
Location1Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country associated with a location where the practitioner provides care.
Location1Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of a location where the practitioner provides care.
Location1EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a location is valid as a location where the practitioner provides care.
Location1Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for a location where the practitioner provides care.
Location1Line1__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of a location where the practitioner provides care.
Location1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of a location where the practitioner provides care.
Location1Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of a location where the practitioner provides care.
Location1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of a location where the practitioner provides care.
Location1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a location is valid as a location where the practitioner provides care.
Location1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of a location where the practitioner provides care.
Location1TelecomPeriodEnd__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for a location where the practitioner provides care.
Location1TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for a location where the practitioner provides care.
Location1TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.
Location1TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.
Location1TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, for a location where the practitioner provides care.
Location1Text__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The complete address of a location where the practitioner provides care.
Location1Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location type for a location where the practitioner provides care.
Location1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where the practitioner provides care.
Location2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city associated with a location where the practitioner provides care.
Location2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country associated with a location where the practitioner provides care.
Location2Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of a location where the practitioner provides care.
Location2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when a location is valid as a location where the practitioner provides care.
Location2Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for a location where the practitioner provides care.
Location2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of a location where the practitioner provides care.
Location2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of a location where the practitioner provides care.
Location2Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of a location where the practitioner provides care
Location2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of a location where the practitioner provides care.
Location2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The first date when a location is valid as a location where the practitioner provides care.
Location2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of a location where the practitioner provides care.
Location2TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for a location where the practitioner provides care.
Location2TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for a location where the practitioner provides care.
Location2TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.
Location2TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.

Field	Details
Location2TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, for a location where the practitioner provides care.
Location2Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of a location where the practitioner provides care.
Location2Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location type for a location where the practitioner provides care.
Location2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where the practitioner provides care.
Location3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city associated with a location where the practitioner provides care.
Location3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The country associated with a location where the practitioner provides care.
Location3Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of a location where the practitioner provides care.
Location3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a location is valid as a location where the practitioner provides care.
Location3Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for a location where the practitioner provides care.
Location3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of a location where the practitioner provides care.
Location3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of a location where the practitioner provides care.
Location3Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The name of a location where the practitioner provides care.
Location3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of a location where the practitioner provides care.
Location3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a location is valid as a location where the practitioner provides care.
Location3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of a location where the practitioner provides care.
Location3TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for a location where the practitioner provides care.
Location3TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for a location where the practitioner provides care.
Location3TelecomSystem__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.
Location3TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.
Location3TelecomValue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, for a location where the practitioner provides care.
Location3Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of a location where the practitioner provides care.
Location3Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location type for a location where the practitioner provides care.
Location3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office about a location where the practitioner provides care.

Field	Details
Location4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city associated with a location where the practitioner provides care.
Location4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country associated with a location where the practitioner provides care.
Location4Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of a location where the practitioner provides care.
Location4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a location is valid as a location where the practitioner provides care.
Location4Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for a location where the practitioner provides care.
Location4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of a location where the practitioner provides care.

Field	Details
Location4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of a location where the practitioner provides care.
Location4Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of a location where the practitioner provides care.
Location4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of a location where the practitioner provides care.
Location4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a location is valid as a location where the practitioner provides care.
Location4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of a location where the practitioner provides care.
Location4TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when a contact detail is valid for a location where the practitioner provides care.
Location4TelecomPeriodStart__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The first date when a contact detail is valid for a location where the practitioner provides care.
Location4TelecomSystem__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.
Location4TelecomUse__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.
Location4TelecomValue__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The content details, such as the phone number, for a location where the practitioner provides care.
Location4Text__c	Type textarea
	Properties Create, Nillable, Update
	Description The complete address of a location where the practitioner provides care.

Field	Details
Location4Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location type for a location where the practitioner provides care.
Location4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where the practitioner provides care.
Location5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city associated with a location where the practitioner provides care.
Location5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country associated with a location where the practitioner provides care.
Location5Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of a location where the practitioner provides care.
Location5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a location is valid as a location where the practitioner provides care.

Field	Details
Location5Id__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description An external identifier for a location where the practitioner provides care.
Location5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line in the address of a location where the practitioner provides care.
Location5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line in the address of a location where the practitioner provides care.
Location5Name__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of a location where the practitioner provides care.
Location5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code in the address of a location where the practitioner provides care.
Location5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a location is valid as a location where the practitioner provides care.

Field	Details
Location5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in the address of a location where the practitioner provides care.
Location5TelecomPeriodEnd__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for a location where the practitioner provides care.
Location5TelecomPeriodStart__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for a location where the practitioner provides care.
Location5TelecomSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for a location where the practitioner provides care.
Location5TelecomUse__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information for a location where the practitioner provides care.
Location5TelecomValue__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, for a location where the practitioner provides care.
Location5Text__c	Type textarea Properties Create, Nillable, Update Description The complete address of a location where the practitioner provides care.
Location5Type__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The location type for a location where the practitioner provides care.
Location5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to a location where the practitioner provides care.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR practitioner ID. Limit: 255 characters.
Name255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the practitioner. Limit: 255 characters.

Field	Details
Name__c	Type textarea Properties Create, Nillable, Update Description The long text description of the practitioner's name.
Organization255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization where the practitioner performs the associated roles. Limit: 255 characters.
Organization__c	Type textarea Properties Create, Nillable, Update Description The long text description of the organization where the practitioner performs the associated roles.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner.
Period__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The period during which the practitioner is authorized to act as a practitioner in these roles for the organization.
PhotoUrl__c	Type textarea Properties Create, Nillable, Update

Field	Details
	Description The URL for a photo of the practitioner.
PrefixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first prefix in the practitioner's name.
PrefixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in the practitioner's name.
PrefixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in the practitioner's name.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The most recent date when the integration system wrote the record from the source record.
SpecialtyCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner's.
SpecialtySystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner's.
SuffixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first suffix in the practitioner's name.
SuffixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second suffix in the practitioner's name.
SuffixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third suffix in the practitioner's name.
Telecom1PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The last date when a contact detail is valid for the practitioner.
Telecom1PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for the practitioner.
Telecom1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for the practitioner.
Telecom1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the practitioner.
Telecom1Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the practitioner.
Telecom2PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for the practitioner.
Telecom2PeriodStartDate__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for the practitioner.
Telecom2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for the practitioner.
Telecom2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the practitioner.
Telecom2Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the practitioner.
Telecom3PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for the practitioner.
Telecom3PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for the practitioner.

Field	Details
Telecom3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for the practitioner.
Telecom3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the practitioner.
Telecom3Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the practitioner.
Telecom4PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for the practitioner.
Telecom4PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for the practitioner.
Telecom4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system that defines a contact detail, such as phone or fax, for the practitioner.
Telecom4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the practitioner.
Telecom4Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the practitioner.
Telecom5PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail is valid for the practitioner.
Telecom5PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail is valid for the practitioner.
Telecom5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, for the practitioner.
Telecom5Use__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home, office, or mobile related to contact information that can be used to contact the practitioner.
Telecom5Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the practitioner.

Usage

This resource covers all individuals who are engaged in the healthcare process and healthcare-related services as part of their formal responsibilities. This resource is used for attribution of activities and responsibilities to these individuals.

EhrPractitionerIdentity__c

Represents external identities such as licenses and regional identifiers for a practitioner.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the identifier.
EhrPractitioner__c	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description A person who's involved in the providing of healthcare.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR practitioner identity name. Limit: 255 characters.
Organization__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that the external identifier applies to. Limit: 255 characters.

Field	Details
PeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the identifier expires.
PeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The first date when the identifier is active.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the practitioner identity.

Field	Details
TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the practitioner identity type: license, registration, or ID.
TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the practitioner identity type: license, registration, or ID.
TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the practitioner identity type.
Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description
Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An identifier for the external system.

EhrPractitionerQualification__c

Represents qualifications obtained by the practitioner through training and certification.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>Code__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a practitioner qualification.
<code>CodeLabel__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a practitioner qualification.
<code>CodeSystem__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a practitioner qualification.
<code>IsRestricted__c</code>	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
<code>Issuer255__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that regulates and issues the qualification. Limit: 255 characters.

Field	Details
Issue__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The long text description of the organization that regulates and issues the qualification.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR practitioner qualification ID. Limit: 255 characters.
PeriodEnd__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The last date when a qualification is valid.
PeriodStart__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The first date when a qualification is valid.
Practitioner__c	Type reference Properties Create, Filter, Group, Sort Description A person who's involved in the providing of healthcare.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update
	Description The most recent date when the integration system wrote the record from the source record.

EhrPractitionerRole__c

Represents a list of roles that the practitioner can perform for a given time period.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EhrPractitioner__c	Type reference
	Properties Create, Filter, Group, Sort
	Description A person who's involved in the providing of healthcare.
EndDate__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The last date when the practitioner is authorized to act as a practitioner in these roles for the organization.
IsRestricted__c	Type boolean
	Properties Create, Defaulted on create, Filter, Group, Sort, Update
	Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR practitioner role ID. Limit: 255 characters.
RoleCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the practitioner's role.
RoleLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the practitioner's role.
RoleSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the practitioner's role.

Field	Details
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Specialty1Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner.
Specialty1Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a specialty of the practitioner.
Specialty1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner.

Field	Details
Specialty2Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner.
Specialty2Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a specialty of the practitioner.
Specialty2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner.
Specialty3Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner.
Specialty3Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a specialty of the practitioner.
Specialty3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner.

Field	Details
Specialty4Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner.
Specialty4Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a specialty of the practitioner.
Specialty4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner.
Specialty5Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents a specialty of the practitioner.
Specialty5Label__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents a specialty of the practitioner.
Specialty5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a specialty of the practitioner.

Field	Details
StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when the practitioner is authorized to act as a practitioner in these roles for the organization.

EhrProcedure__c

A medical action that is or was performed on a patient. This can be a physical intervention like an operation, or less invasive like counseling or hypnotherapy.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Sort, Update Description The person account that represents the patient.
BodySite__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Anatomical location for the procedure.
Category__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description High-level categorization of the procedure.
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard code for the procedure.
CodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard name for the procedure.
Complication__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Code that identifies any resulting complication.
Encounter__c	Type reference Properties Create, Filter, Group, Sort, Update Description Encounter associated with the procedure.
FollowUpInstructions__c	Type textarea Properties Create, Nillable, Update Description Instructions for follow-up care.
ItemsUsed__c	Type textarea

Field	Details
	Properties Create, , Nillable, , Update Description Items used during the procedure.
Location__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Physical location where the procedure was performed, such as a clinic or medical office.
Notes__c	Type textarea Properties Create, Nillable, Update Description Additional information about the procedure.
NotPerformed__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the procedure was not performed as scheduled.
Outcome__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Result of the procedure.
PerformedDateTime__c	Type dateTime Properties Create, Filter, , Nillable, Sort, Update Description Date and time that the procedure was performed.
Reason1__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
ReasonNotPerformed__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was not performed.
Report__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the report related to the procedure.
Request__c	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the request for the procedure.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Record ID from a system outside of Salesforce.
Status__c	Type picklist Properties Create, Filter, Nillable, Sort, Update Description Status of the procedure. Picklist values: Completed, Entered in Error, In Progress, Not Completed.

EhrProcedurePerformer__c

A junction object that relates EhrProcedure__c and EhrPractitioner__c.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
EHRPractitioner__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner involved in the procedure. Lookup to Practitioner__c.

Field	Details
EHRProcedure__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Procedure performed by the practitioner. Lookup to Procedure__c.
PerformerRole__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner's role during the procedure.

EhrProcedureRequest__c

Represents a request for a procedure to be performed. It can be used to represent a procedure that is planned, proposed, or ordered.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the person the procedure was performed on.
BodySite__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Anatomical location for the procedure.
Category__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description High-level categorization of the procedure.
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard code for the procedure.
CodeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Industry-standard name for the procedure.
Encounter__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Encounter associated with the procedure.
Notes__c	Type textarea Properties Create, Nillable, Update Description Additional information about the procedure.
OrderedBy__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Name of the practitioner making the request.
OrderedOn__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time the request was created.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Priority of the procedure. Picklist values: ASAP, Routine, Stat, Urgent.
Reason1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason that the procedure was requested.
Reason4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Reason that the procedure was requested.
ScheduledDateTime__c	Type dateTime Properties Create, Filter, Group, Nillable, Sort, Update Description Scheduled date and time to perform the procedure.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Record ID from a system outside of Salesforce.
Status__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Status of the procedure request. Picklist values: Accepted, Completed, Draft, In Progress, Not Completed, Proposed, Received, Rejected, Requested, Suspended.

EhrProgram__c

Represents information about the program that the company is participating in. Programs include Medicare Chronic Care Management (CCM), Medicare accountable care organizations Hierarchical Condition Category (HCC) risk scoring, among others.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
EndDate__c	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the program ends.
IsActive__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the program is active.
Rate__c	Type currency Properties Create, Filter, Nillable, Sort, Update Description The reimbursement rate for the measurement period of a patient's program.
ReportName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the Wave report that uses this information.
StartDate__c	Type date Properties Create, Filter, Group, Sort, Update Description The date when the program begins.
Target__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Target time to be spent with the patient for the measurement period.
TimeSpan__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The measurement period for the program. Picklist values: Annually, Monthly, Quarterly, and Weekly.
UnitOfMeasure__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Unit of measurement for the time spent with the patient during the measurement period defined in the Target field. Picklist values: Minutes and Seconds.
UserRoleField__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Types of users that qualify for evaluation during a time period, if applicable.

Usage

Use this object to manage information about the programs that a company is participating in.

EhrRelatedObservation__c

Represents another observation that's a component of a parent observation or that provides supporting information, context, or warnings about the primary observation. Examples are components, previous observations, and statements of derivation.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

This packaged object has a standard object counterpart in the Clinical Data Model. We recommend using the standard object because it's more closely aligned with FHIR v4.0.

Fields

Field	Details
IsRestricted__c	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The EHR related observation name. Limit: 255 characters.
Observation__c	Type reference Properties Create, Filter, Group, Sort Description The measurements and assertions made, regarding a patient or device, that this observation is related to.
RelatedObservation__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The related observation. Lookup to EhrObservation__c.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Type__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The type of relationship that exists with the target observation. Picklist values: derived-from, has-component, has-member, interfered-by, qualified-by, replaces, and sequel-to.
TypeCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of relationship that exists with the target observation.
TypeLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the type of relationship that exists with the target observation.
TypeSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the type of relationship that exists with the target observation.

Usage

Some observations have important relationships to other observations (for example, blood pressure = systolic + diastolic) or are derived from other observations (for example, calculated apgar score). Typically an observation has either a value or a set of related observations. Some observations (for example apgar store) can have a value and related observations (for apgar, the observations from which the measure is derived).

EhrRelatedPerson__c

Represents a person who's involved in a patient's healthcare but isn't the target of care and doesn't have a formal responsibility in the process.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>Account__c</code>	Type reference Properties Create, Filter, Group, Sort Description The person account that represents the patient in Lightning Platform.
<code>Address1City__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the related person.
<code>Address1Country__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the related person.
<code>Address1EndDate__c</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the related person is valid.
<code>Address1Line1__c</code>	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the related person.

Field	Details
Address1Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the related person.
Address1PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the related person.
Address1StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the related person is valid.
Address1State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the related person.
Address1Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the related person.
Address1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the related person.

Field	Details
Address2City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the related person.
Address2Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the related person.
Address2EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the related person is valid.
Address2Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the related person.
Address2Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the related person.
Address2PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the related person.

Field	Details
Address2StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the related person is valid.
Address2State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the related person.
Address2Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the related person.
Address2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the related person.
Address3City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the related person.
Address3Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the related person.

Field	Details
Address3EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the related person is valid.
Address3Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the related person.
Address3Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the related person.
Address3PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the related person.
Address3StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the related person is valid.
Address3State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the related person.

Field	Details
Address3Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the related person.
Address3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the related person.
Address4City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the related person.
Address4Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the related person.
Address4EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the related person is valid.
Address4Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the related person.

Field	Details
Address4Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the related person.
Address4PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the related person.
Address4StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the related person is valid.
Address4State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the related person.
Address4Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the related person.
Address4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the related person.

Field	Details
Address5City__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city in an address for the related person.
Address5Country__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country in an address for the related person.
Address5EndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when an address for the related person is valid.
Address5Line1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first line of a street address for the related person.
Address5Line2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second line of a street address for the related person.
Address5PostalCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of an address for the related person.

Field	Details
Address5StartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when an address for the related person is valid.
Address5State__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The state in an address for the related person.
Address5Text__c	Type textarea Properties Create, Nillable, Update Description A complete address for the related person.
Address5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Details such as home or office related to an address for the related person.
BirthDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The related person's birth date.
FamilyName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the related person's family name (Smith in Carol Smith Rodgers Andrews).

Field	Details
FamilyName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the related person's family name (Rodgers in Carol Smith Rodgers Andrews).
FamilyName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third name in the related person's family name (Andrews in Carol Smith Rodgers Andrews).
Gender__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The related person's gender.
GivenName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The third name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fourth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
GivenName5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The fifth name in the patient's given name. (Lisa Marie is the given name of Lisa Marie Smith.)
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
Language1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A language that can be used to communicate with the related person about the patient's health.
Language2__c	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description A language that can be used to communicate with the related person about the patient's health.
Language3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A language that can be used to communicate with the related person about the patient's health.
Language4__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A language that can be used to communicate with the related person about the patient's health.
Language5__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A language that can be used to communicate with the related person about the patient's health.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookupSort Description The EHR related person ID. Limit: 255 characters.
NameFull__c	Type textarea Properties Create, Nillable, Update Description The long text description of the related person's full name.
Patient__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's name. Lookup to EhrPatient__c.
PhotoUrl__c	Type textarea Properties Create, Nillable, Update Description The URL to a photo of the related person.

Field	Details
PrefixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first prefix in the related person's name.
PrefixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second prefix in the related person's name.
PrefixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third prefix in the related person's name.
Relationship__c	Type string Properties Create, Filter, Group, NillableSort, Update Description The nature of the relationship between the patient and the related person.
Role255__c	Type string Properties Create, Filter, Group, NillableSort, Update Description The role of the related person. Limit: 255 characters.
Role__c	Type textarea Properties Create, Nillable, Sort Description The long text description of the role of the related person.

Field	Details
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, NillableSort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.
Specialty255__c	Type string Properties Create, Filter, Group, NillableSort, Update Description The related person's specialty. Limit: 255 characters.
Specialty__c	Type textarea Properties Create, Nillable, Update Description The long text description of the related person's specialty.
SuffixName1__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The first suffix in the related person's name.

Field	Details
SuffixName2__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The second suffix in the related person's name.
SuffixName3__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The third suffix in the related person's name.
Telecom1PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom1PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom1System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, that can be used to contact the related person.
Telecom1Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the related person.
Telecom1Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the related person.
Telecom2PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom2PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom2System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, that can be used to contact the related person.
Telecom2Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the related person.
Telecom2Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the related person.
Telecom3PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom3PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom3System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, that can be used to contact the related person.
Telecom3Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the related person.
Telecom3Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the related person.
Telecom4PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom4PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom4System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, that can be used to contact the related person.
Telecom4Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the related person.
Telecom4Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the related person.
Telecom5PeriodEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The last date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom5PeriodStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The first date when a contact detail (for example, a phone number or email address) can be used to contact the related person.
Telecom5System__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines a contact detail, such as phone or fax, that can be used to contact the related person.
Telecom5Use__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Details such as home, office, or mobile related to contact information (for example, a phone number or email address) that can be used to contact the related person.
Telecom5Value__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The content details, such as the phone number, that can be used to contact the related person.

EhrVaccinationProtocol__c

Represents information about the protocol under which a vaccine is administered.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Authority255__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The authority who published the protocol. Limit: 255 characters.
Authority__c	Type textarea Properties Create, Nillable, Update Description The long text description of the authority who published the protocol. Limit: 255 characters.
Description__c	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The long text description of the protocol under which a vaccine is administered.
DoseReasonLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents an explanation as to why an immunization event counts or doesn't count against the protocol.
DoseSequence__c	Type double Properties Create, Filter, Group, Nillable, Sort, Update Description The dose number within a series of doses.
DoseStatusCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that indicates whether the immunization event counts or doesn't count against the protocol.
DoseStatusLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that indicates whether the immunization event counts or doesn't count against the protocol.
DoseStatusReasonCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents an explanation as to why an immunization event counts or doesn't count against the protocol.
DoseStatusReasonSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines an explanation as to why an immunization event counts or doesn't count against the protocol.
DoseStatusSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines whether an immunization event counts or doesn't count against the protocol.
DoseTargetCode__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the disease that the dose targets.
DoseTargetLabel__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The human-readable label that represents the disease that the dose targets.
DoseTargetSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system that defines the disease that the dose targets.

Field	Details
Immunization__c	Type reference Properties Create, Filter, Group, Sort Description Information about an immunization event.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The EHR vaccination protocol ID. Limit: 255 characters.
Series__s	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the vaccine series: a possible path to achieve presumed immunity against a disease, within the context of an authority.
SeriesDoses__s	Type double Properties Create, Filter, Nillable, Sort, Update Description The recommended number of doses for achieving immunity.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The most recent date when the integration system wrote the record from the source record.

EhrVirtualDevice__c

Represents a group of related data items.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the virtual device.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR virtual device ID. Limit: 255 characters.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.

Field	Details
SourceSystemModified__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The most recent date when the integration system wrote the record from the source record.

EhrVirtualDeviceChannel__c

Represents the channel a virtual device operates on.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system-defined code that represents the virtual device channel.
CodeLabel__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The human-readable label that represents the virtual device channel.
CodeSystem__c	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system that defines the virtual device channel.

Field	Details
EhrVirtualDevice__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A group of related data items. Lookup to EhrVirtualDevice__c.
IsRestricted__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether or not this field has restricted visibility based on sharing rules.
IsVisibleOnPatientCard__c	Type boolean Properties Defaulted on create, Filter, Group Description Indicates whether or not this field appears on the patient card.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Whichever of the following is the most recent: • Due date of the most recent event logged against the record. • Due date of the most recently closed task associated with the record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp that indicates when the current user last viewed a related record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Metric__c	Type textarea Properties Create, Nillable, Update Description The long text description of a piece of data reported by the device for the channel.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The EHR virtual device channel name. Limit: 255 characters.
Observation__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The data for the metric. Lookup to EhrObservation__c.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description A name that identifies the system that created the record and owns update rights to it.
SourceSystemId__c	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update
	Description The ID of an external record. This field can't be encrypted.
SourceSystemModified__c	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The most recent date when the integration system wrote the record from the source record.

Engagement Interaction

The engagement data model stores details, such as start and end date and time, topic, and attendees, about an interaction between a customer or customer-authorized representative and a customer service representation (CSR) or contact center agent (CCA). You can add up to 20 custom fields each in the EngagementAttendee, EngagementInteraction, and EngagementTopic objects.

[EngagementInteraction](#)

Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

[EngagementAttendee](#)

Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later.

[EngagementTopic](#)

Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

EngagementInteraction

Represents information about an interaction between a service representative or any other specialist in an organization and the organization's customer. Engagement interactions can be initiated through communication channels and can cover one or more topics. For example, a customer can initiate an engagement interaction by calling a service representative to inquire about an insurance claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
AttendeeVerificationTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The time when the attendee was verified for the engagement interaction. You can manually set this time. If <code>isAttendeeVerified</code> is set to true, then if you don't manually set this time, it's set based on the current system date and time.
CommunicationChannel	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. The communication channel through which engagement interaction occurs. Possible values are: • In Person • Video Call • Voice Call • Web Chat Your Salesforce admin can define new field values or update the existing field values.
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the record that's considered as the context for the engagement interaction. For example, when a customer initiates an engagement interaction by booking a service appointment for an inquiry, the service appointment is the context for that engagement interaction.

Field	Details
	This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name Context Relationship Type Lookup Refers To ServiceAppointment, Visit
Duration	Type string Properties Create, Filter, Nillable, Sort, Update Description Read-only. The duration of the engagement interaction based on the start date time and end date time. The duration is calculated when the end time is updated.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the engagement interaction ends.
ExternalIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique external identifier of the engagement interaction.
InitiatingAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The attendee who initiated the engagement interaction. This field is a polymorphic relationship field. A polymorphic field is one where the related object can be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead.

Field	Details
	Relationship Name InitiatingAttendee Relationship Type Lookup Refers To Account, Contact, Lead
IsAttendeeAuthenticated	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction has been authenticated through IVR or Web channel (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
IsAttendeeVerified	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction has been verified (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
MappedState	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the state of the engagement interaction that changes when the status of the interaction gets updated. Possible values are: - Completed - InProgress - New The default value is <code>New</code>.
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Engagement Interaction record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement interaction record. This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To User
PhoneNumber	Type phone Properties Create, Filter, Nillable, Sort, Update Description The phone number of the caller to get the context about the previous engagement interaction. This field is available in API version 57.0 and later.
Reason	Type string Properties Create, Filter, Nillable, Sort, Update Description The reason for the engagement as stated by the customer or their representative during the engagement interaction. This field is available from API version 56.0 and later.
Sentiment	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The analyzed sentiment of the engagement interaction attendee about the engagement interaction. Possible values are: - Negative - Neutral - Positive Your Salesforce admin can define new field values or update the existing field values.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Required. The date and time when the engagement interaction starts.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the status of the engagement interaction, which also impacts the interaction state. Possible values are: - Completed - In Progress - New Your Salesforce admin can define new field values or update the existing field values.
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of interaction that was initiated by the attendee. Possible values are: - Inbound - Outbound Your Salesforce admin can define new field values or update the existing field values.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

[EngagementAttendeeHistory](#)

EngagementAttendee

Represents information about an attendee of an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, this object stores information about the customer and the service representative. This object is available in API version 55.0 and later

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the engagement with the attendee ends.
EngagementId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. The engagement interaction, messaging session, or voice call that's related to the attendee. This field is a relationship field.

Field	Details
	Relationship Name Engagement Relationship Type Lookup Refers To EngagementInteraction, MessagingSession, VoiceCall
ExternalAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The external user related to the engagement, such as the customer or partner. To avoid an error, either this field or the <code>InternalAttendeeId</code> field must have a value. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name ExternalAttendee Relationship Type Lookup Refers To Account, Contact, Lead
InternalAttendeeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The internal user related to the engagement, such as the call center agent. To avoid an error, either this field or the <code>ExternalAttendeeId</code> field must have a value. This field is a relationship field. Relationship Name InternalAttendee Relationship Type Lookup Refers To User
IsAuthenticated	Type boolean

Field	Details
	Properties Create, Defaulted on Create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction was authenticated through interactive voice response (IVR) or Web channel (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is available in API version 56.0 and later.
IsVerified	Type boolean Properties Create, Defaulted on Create, Filter, Group, Sort, Update Description Indicates whether the initiating attendee of the engagement interaction was verified (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>. This field is available in API version 56.0 and later.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Engagement Attendee record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement attendee record. This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To User
Role	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The role of an engagement attendee. This field is available in API version 56.0 and later. Possible values are: • <code>OnBehalf</code> • <code>Self</code>
<code>StartDateTime</code>	Type <code>dateTime</code> Properties Create, Filter, Nillable, Sort, Update Description Required. The date and time when the engagement with the attendee starts.
<code>VerificationTime</code>	Type <code>dateTime</code> Properties Create, Filter, Nillable, Sort, Update Description The time when the attendee was verified for the engagement interaction. This field is available in API version 56.0 and later.

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

[EngagementAttendeeHistory](#)

EngagementTopic

Represents information about the topics discussed by a customer and other attendees during an engagement. For example, when a customer initiates an engagement interaction by calling a service representative to inquire about an insurance claim, the topic of the engagement is Claim. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The Health Cloud permission set license is required to use this object.

Fields

Field	Details
EngagementId	Type reference Properties Create, Filter, Group, Sort, Update Description The engagement interaction, messaging session, or voice call record that's related to the topic discussed during the engagement. This field is a relationship field. Relationship Name Engagement Relationship Type Lookup Refers To EngagementInteraction, MessagingSession, VoiceCall
InteractionSummary	Type string Properties Create, Filter, Nillable, Sort, Update Description The summary of the engagement interaction. This field is available in API version 56.0 and later.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Required. The name of the engagement topic record.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The Salesforce ID of the person who owns this engagement topic record. This field is a relationship field. Relationship Name Owner Relationship Type Lookup Refers To User
ParentTopicId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent engagement topic record that's associated with this engagement topic. This field is a relationship field. Relationship Name ParentTopic Relationship Type Lookup Refers To EngagementTopic
ProcessFailureReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the reason the process failed during the engagement interaction. The source is selected from a picklist of available values, which are set by your Salesforce administrator.
ProcessName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the process executed during the engagement interaction.

Field	Details
ProcessStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the current status of the process that's executed during the engagement interaction. Possible values are: - Cancelled - Completed - Failed - Initiated Your Salesforce administrator can define new or update the existing field values.
ProcessType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of the process executed during the engagement interaction. Possible values are: - Flow - OmniScript - QuickAction
RelatedPersonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person for whom the engagement interaction has been initiated. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name RelatedPerson Relationship Type Lookup Refers To Account, Contact, Lead

Field	Details
TopicId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The engagement topic record that's associated with the parent engagement topic. This field is a polymorphic relationship field. A polymorphic field is one where the related object might be one of several different types of objects. For example, the Who relationship field of a Task can be a Contact or a Lead. Relationship Name Topic Relationship Type Lookup Refers To Asset, Case, Claim, LoyaltyMemberTier, LoyaltyProgramMember, Opportunity, Order, ServiceAppointment, Voucher, TransactionJournal, and custom object

Usage

This object is used in the Verify Customer Identity and the Verify Customer Identity Base Flow flow templates.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[EngagementAttendeeChangeEvent](#)

[EngagementAttendeeFeed](#)

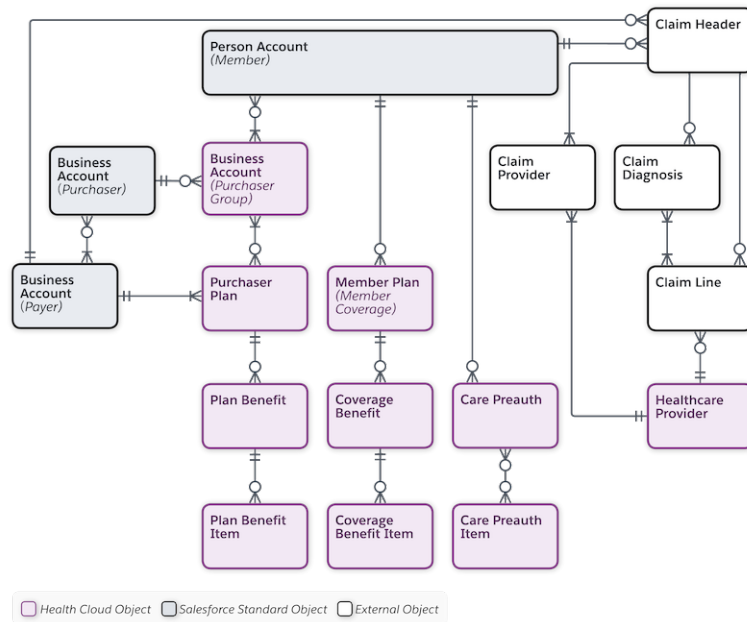
[EngagementAttendeeHistory](#)

Health Insurance

The health insurance data model provides objects for managing the ways care is paid for. It represents information about participants such as employment, insurance coverage, and dependents. You can manage details of the benefits provided by plans to members and treatment preauthorization requests made by members or providers.

Ensure that the Health Cloud managed package is installed in your org as the package contains fields on standard objects used by the health insurance data model.

The health insurance data model includes standard objects and record types. You need the Health Cloud Platform permission set license to create, edit, and delete records in the data model.



CarePreauth

Represents the details of preauthorizations for care under a member's plan.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

MemberPlan

Represents details about the insurance coverage for a member or subscriber.

Payer

A payer is a health insurance company that helps cover the cost of member care.

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

[Purchaser Group Member Association](#)

An association that records the members who belong to a purchaser group.

[PurchaserPlan](#)

Represents the payer plan that a purchaser makes available to its members and members' dependents.

[PurchaserPlanAssn](#)

Represents a junction object that associates the purchaser to the plans they offer to members.

[Purchaser Payer Association](#)

An association that records the purchasers who purchase plans from payers.

CarePreauth

Represents the details of preauthorizations for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
<code>EffectiveFrom</code>	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this preauthorization is effective.
<code>EffectiveTo</code>	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date after which this preauthorization is no longer effective.
<code>LastReferencedDate</code>	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan for which this preauthorization is being provided.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name of this preauthorization.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this preauthorization.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer covering the cost of this treatment.
PreauthIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description An identifier provided by the insurance company for preauthorization of a service.
ReferringPhysician	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the doctor who referred the member for this treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this preauthorization record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this preauthorization record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this preauthorization was last changed on its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of this preauthorization record. The default the picklist values are: • Active • Inactive

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePreauthFeed

Feed tracking is available for the object.

CarePreauthHistory

History is available for tracked fields of the object.

CarePreauthOwnerSharingRule

Sharing rules are available for the object.

CarePreauthShare

Sharing is available for the object.

CarePreauthItem

Represents the details of items included in a preauthorization for care under a member's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
CarePreauthId	Type reference Properties Create, Filter, Group, Sort Description The ID of the care preauthorization this item details.
EndingServiceCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ending service code for the category of care being provided.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Laterality	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The side of the body receiving care.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of this preauthorized care item.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this preauthorized care item.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PreauthitemSequence	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Sequence of this item among the preauthorized care items.
Quantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Quantity being preauthorized.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this preauthorization record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this preauthorization record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this preauthorization was last changed on its source system.
StartingServiceCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The starting service code for the category of care being provided.
Unit	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Units by which the preauthorized quantity is measured.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CarePreauthItemFeed

Feed tracking is available for the object.

CarePreauthItemHistory

History is available for tracked fields of the object.

CarePreauthItemOwnerSharingRule

Sharing rules are available for the object.

CarePreauthItemShare

Sharing is available for the object.

CoverageBenefit

Represents the benefits provided to a covered member by a purchaser's plan.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to the member under this plan's coverage.
BenefitPeriodEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Last day of the coverage benefit period.

Field Name	Details
BenefitPeriodStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description First day of the coverage benefit period.
CoinsuranceNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the contribution the member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts members contributes.
CoverageType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description General category of service covered. Possible values are: • Dental • Medical • Vision
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the member's deductibles under this plan.

Field Name	Details
Disclaimer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Overall plan benefit disclaimers.
EmergencyDepartmentCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards emergency treatment.
FamilyInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by the health plan's preferred providers for all family members.
FamilyInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member is required to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member still has to pay for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocketApplied	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyInNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage year for care provided by the plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers for all family members.
FamilyOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total amount the member has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.

Field Name	Details
FamilyOutOfNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member still has to pay for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.
FamilyOutOfNetworkOutOfPocketRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount for the member to pay during this coverage period for health care provided by non-preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount the member has paid for health care provided by the health plan's preferred providers to the most costly family member.
IndividualInNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkDeductibleRemaining	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for care during the coverage year provided by the plan's preferred providers for any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage year for health care provided by the plan's preferred providers to any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by the health plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualInNetworkOutOfPocketRemaining	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for care provided by the plan's preferred providers for any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductibleApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has paid for health care provided by non-preferred providers to the most costly family member.
IndividualOutOfNetworkDeductibleLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay for health care provided by non-preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkDeductibleRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The remaining amount the member has to pay for health care during the coverage year provided by non-preferred providers to any family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocketApplied	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount of the member has paid in this coverage period for health care provided by non-preferred providers to any family members. It includes deductibles, copayments, and coinsurance, but excludes premiums.

Field Name	Details
IndividualOutOfNetworkOutOfPocketLimit	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most the member pays during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkOutOfPocketRemain	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount remaining for the member to pay during the coverage year for health care provided by non-preferred providers to any family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the provider covers all costs for treatment provided by its preferred

Field Name	Details
	providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the coverage benefit is currently in force. The default value is 'false'.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the lifetime maximum payments the member Will be expected to make.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving these benefits.

Field Name	Details
MemberPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the member plan receiving these benefits.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these coverage benefits.
OutofNetworkCoinsuranceAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards treatment undertaken by non-preferred providers.
OutofNetworkCoinsurancPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutofNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member has to pay during lifetime coverage under this plan after which the plan provider covers all costs for treatment provided by its non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutofPocketNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment the member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards primary care treatment.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards specialist consultations.
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount the member contributes towards urgent care.
VerificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date on which the benefit was verified.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CoverageBenefitFeed

Feed tracking is available for the object.

CoverageBenefitHistory

History is available for tracked fields of the object.

CoverageBenefitOwnerSharingRule

Sharing rules are available for the object.

CoverageBenefitShare

Sharing is available for the object.

CoverageBenefitItem

Specific service covered by the insurance plan. This object is available in API version 53.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the category this benefit is in.
CodeSetServiceTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of a Code Set Service Type in the Code Set object. This is a relationship field. Relationship Name CodeSetServiceType Relationship Type Lookup Refers To CodeSet
CoverageBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the covered benefit this item belongs to. This is a relationship field. Relationship Name CoverageBenefit Relationship Type Lookup Refers To CoverageBenefit
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Description of the level of coverage provided by this item.
DoesDeductibleApply	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item requires a prior expenditure by the patient. The default value is 'false'.
InNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the in network coverage provided by this item.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the benefit item is currently available. The default value is 'false'.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the benefit is only available in the plan network. The default value is 'false'.
IsPreauthorizationRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the service must be approved before use. The default value is 'false'.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the member receiving this benefit item. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of this coverage benefit item.
Notes	Type textarea Properties Create, Nillable, Update

Field	Details
	Description Additional information about this coverage benefit item.
OutofNetworkCoverage	Type textarea Properties Create, Nillable, Update Description Description of the coverage for non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides.
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides.
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this coverage benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the CoverageBenefitItem in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The ID of this coverage benefits item record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this coverage benefits item was last changed on the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period this plan benefit item covers.

Member

A member is a person who is the primary subscriber, a dependent, or anyone else who is covered under the insurance plan.

Members are represented with an Account object record of record type Person Account.

SEE ALSO:

[Health Cloud Developer Guide: Person Accounts](#)

[Salesforce Admin Guide: Person Accounts](#)

[Health Cloud Developer Guide: Account](#)

[Health Cloud Developer Guide: Contact](#)

MemberPlan

Represents details about the insurance coverage for a member or subscriber.



Note: The primary member on the plan is called the subscriber. The other members are dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this member plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this member plan ceases to be effective.

Field Name	Details
GroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The group number or policy number of the primary member.
IssuerNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference number for the issuer of the plan.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastVerification	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this plan was last verified.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MemberId	Type reference Properties Create, Filter, Group, Sort

Field Name	Details
	Description The ID of the member's record.
MemberNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The member's reference number for this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The name by which the member knows this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this member plan.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Lookup of the Purchaser Plan ID.
PrimaryCarePhysician	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the physician providing primary care under this plan.
PrimarySecondaryTertiary	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Whether this plan is the primary, secondary, or tertiary plan.
RelationshipToSubscriber	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The relationship of this member to the plan's subscriber. Valid options are: • Self • Spouse • Child • Unknown • Other Relationship
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the subscriber's record.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the plan's verification. Valid options are: • Active - Verified • Rejected • Not Checked • Unknown • Inactive

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

MemberPlanFeed

Feed tracking is available for the object.

MemberPlanHistory

History is available for tracked fields of the object.

MemberPlanOwnerSharingRule

Sharing rules are available for the object.

MemberPlanShare

Sharing is available for the object.

Payer

A payer is a health insurance company that helps cover the cost of member care.

A payer is represented by records on the Account object of record type Payer, with new custom fields. In addition, a payer is described with the following core and Health Cloud fields:

- Name—Payer's name (core field)
- SourceSystemId__c—ID of the Payer record on the system from which it was sourced (Health Cloud custom field)

Account Custom Fields

Field Name	Details
PayerType__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the type of payer.
TaxId__c	Type string Properties Filter, Nillable, Sort Description The payer's tax ID.
SourceSystem__c	Type string Properties Filter, Nillable, Sort Description The name of the system from which the payer's details are sourced.

See Also:

- [Account](#)

- [Account Custom Fields](#)

PlanBenefit

Represents the standard benefits available under a plan that the purchaser offers to their members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the benefits available to members under this plan's coverage.
CoinsuranceNotes	Type textarea Properties Create, Nillable, Update Description Information about the contribution a member makes towards treatment.
CopayNotes	Type textarea Properties Create, Nillable, Update Description Additional information on the copayment amounts that members contribute.
DeductibleNotes	Type textarea Properties Create, Nillable, Update Description Additional information about a member's deductibles.

Field Name	Details
DocumentLocation	Type url Properties Create, Nillable, Update Description Hyperlink to internal or external resources.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits are communicated to plan members.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits become effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits ceased to be effective.
EmergencyDepartmentCopoly	Type currency Properties Create, Filter, Nillable, Sort, Update Description Patient's portion of payment for using emergency department services.
FamilyInNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount a member pays for health care provided by the health plan's preferred providers for all family members. When this amount is reached, the plan starts to contribute towards treatment.
FamilyInNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by the health plan's preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.
FamilyOutOfNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pay for health care provided by non-preferred providers for all family members before this plan starts to contribute towards treatment.
FamilyOutOfNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by non-preferred providers for all family members. It includes deductibles, copayments, and coinsurance, but is in addition to premiums.
IndividualInNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pays for health care provided by the health plan's preferred providers to any one family member. When this amount is reached, the plan starts to contribute towards treatment.
IndividualInNetworkOutOfPocket	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by the health plan's preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
IndividualOutOfNetworkDeductible	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member pays for health care provided by non-preferred providers to any one family member before this plan starts to contribute towards treatment.
IndividualOutOfNetworkOutOfPocket	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during a coverage year for health care provided by non-preferred providers for any one family member. It includes deductibles, copayments, and coinsurance, but excludes premiums.
InNetworkCoinsuranceAmount	Type double Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards each treatment undertaken by the health plan's preferred providers.
InNetworkCoinsurancePercentage	Type double Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for each treatment undertaken by the health plan's preferred providers.
InNetworkLifetimeMaximum	Type currency

Field Name	Details
	Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during the lifetime membership on this plan for health care provided by the health plan's preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LifetimeMaximumNotes	Type textarea Properties Create, Nillable, Update Description Additional information about a member's maximum lifetime payments.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of these plan coverage benefits.
OutofNetworkCoinsuranceAmount	Type double Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The amount a member contributes towards treatment undertaken by non-preferred providers.
OutOfNetworkCoinsurancePercentage	Type double Properties Create, Filter, Nillable, Sort, Update Description The percentage of treatment cost the member pays for treatment undertaken by non-preferred providers.
OutOfNetworkLifetimeMaximum	Type currency Properties Create, Filter, Nillable, Sort, Update Description The most a member pays during the lifetime membership on this plan for health care provided by non-preferred providers. It includes deductibles, copayments, and coinsurance, but excludes premiums.
OutOfPocketNotes	Type textarea Properties Create, Nillable, Update Description Additional information about the out-of-pocket payment a member makes.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PrimaryCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards primary care treatment.

Field Name	Details
PurchaserPlanId	Type reference Properties Create, Filter, Group, Sort Description The ID of the purchaser plan offering these benefits.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which these benefits were last changed on their source system.
SpecialistCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards specialist consultations.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of these benefits. The default the picklist values are:

Field Name	Details
	• Active • Inactive
UrgentCareCopay	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount a member contributes towards urgent care.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PlanBenefitFeed

Feed tracking is available for the object.

PlanBenefitHistory

History is available for tracked fields of the object.

PlanBenefitOwnerSharingRule

Sharing rules are available for the object.

PlanBenefitShare

Sharing is available for the object.

PlanBenefitItem

Represents the details of a benefit available under a purchaser's plan that is offered to their members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
BenefitCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the benefit category this item belongs to.

Field Name	Details
CoverageLevel	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the level of coverage provided.
InNetworkCoverage	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount available to contribute towards treatment costs for each treatment undertaken by the health plan's preferred providers.
IsInPlanNetwork	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the benefit is only available in the plan network.
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string

Field Name	Details
	Properties Create, Filter, Group, Sort, Update Description Name of this benefit item.
Notes	Type textarea Properties Create, Nillable, Update Description Additional information about this benefit item.
OutofNetworkCoverage	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount available to contribute towards treatment costs for each treatment undertaken by non-preferred providers.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PlanBenefitId	Type reference Properties Create, Filter, Group, Sort Description The ID of the benefit this item belongs to.
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The type of service this plan benefit item provides for.

Field Name	Details
ServiceTypeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The code for the type of service this plan benefit item provides for.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this benefits item record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this benefits item record on its source system.
SourceSystemModified	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this benefits item was last updated from the source system.
TimePeriod	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the period during which services under this plan benefit item are to be rendered or continued.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PlanBenefitItemFeed](#)

Feed tracking is available for the object.

PlanBenefitItemHistory

History is available for tracked fields of the object.

PlanBenefitItemOwnerSharingRule

Sharing rules are available for the object.

PlanBenefitItemShare

Sharing is available for the object.

Purchaser

A purchaser is the organization (an employer) that is providing medical insurance plans for their members (employees).

A purchaser is represented by records on the Account object of record type Business.

See Also:

- [Account](#)

SEE ALSO:

[Account](#)

[Account](#)

Purchaser Group

A purchaser group is a subset of the purchaser. For example, your company may have individual employee groups in different regions of the country. Each purchaser group can have separate options for insurance plans.

A purchaser group is represented by records on the Account object of record type Business.

See Also:

- [Account](#)

Purchaser Group Member Association

An association that records the members who belong to a purchaser group.

This association is represented by records on the AccountContactRelation object. Activate this object as part of the Health Cloud package installation process. For more information, see [Install the Health Cloud Package](#).

See Also:

- [AccountContactRelation](#)

PurchaserPlan

Represents the payer plan that a purchaser makes available to its members and members' dependents.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Affiliation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description An affiliation to a government service, such as the army or navy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this purchaser plan is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this purchaser plan ceases to be effective.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
IsVerifiable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a benefits verification can be performed on this plan.
Name	Type string Properties Create, Filter, Group, Sort, Update

Field Name	Details
	Description The name of this plan.
Notes	Type textarea Properties Create, Nillable, Update Description Notes about this payer.
Payer	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the payer's Account object record.
PlanNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The plan's reference number.
PlanStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the plan is active.
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of plan, with the following default options: • PPO • HMO • Medicare • Medicaid

Field Name	Details
	Workers Comp
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the service type offered by this plan.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this plan record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this plan record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this plan record was last changed on the source system.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PurchaserPlanFeed](#)

Feed tracking is available for the object.

[PurchaserPlanHistory](#)

History is available for tracked fields of the object.

[PurchaserPlanOwnerSharingRule](#)

Sharing rules are available for the object.

[PurchaserPlanShare](#)

Sharing is available for the object.

PurchaserPlanChangeEvent

Change data capture is available for this object.

PurchaserPlanAssn

Represents a junction object that associates the purchaser to the plans they offer to members.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
LastReferencedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type datetime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, Sort Description The name of this purchaser to purchaser plan association.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field Name	Details
	Description The ID of the user who owns this record.
PurchaserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the plan purchaser's Account object record.
PurchaserPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the associated plan on the Purchaser Plan object.
Role	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the purchaser plays a primary or secondary role in the plan.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record on its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field Name	Details
	Description The date on which this item was last changed on the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this purchaser plan relationship is active.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PurchaserPlanAssnFeed](#)

Feed tracking is available for the object.

[PurchaserPlanAssnHistory](#)

History is available for tracked fields of the object.

[PurchaserPlanAssnOwnerSharingRule](#)

Sharing rules are available for the object.

[PurchaserPlanAssnShare](#)

Sharing is available for the object.

Purchaser Payer Association

An association that records the purchasers who purchase plans from payers.

This association is represented by records on the AccountAccountRelation__c custom object. This object is included as part of the standard Health Cloud installation.

See Also:

- [AccountAccountRelation__c](#)

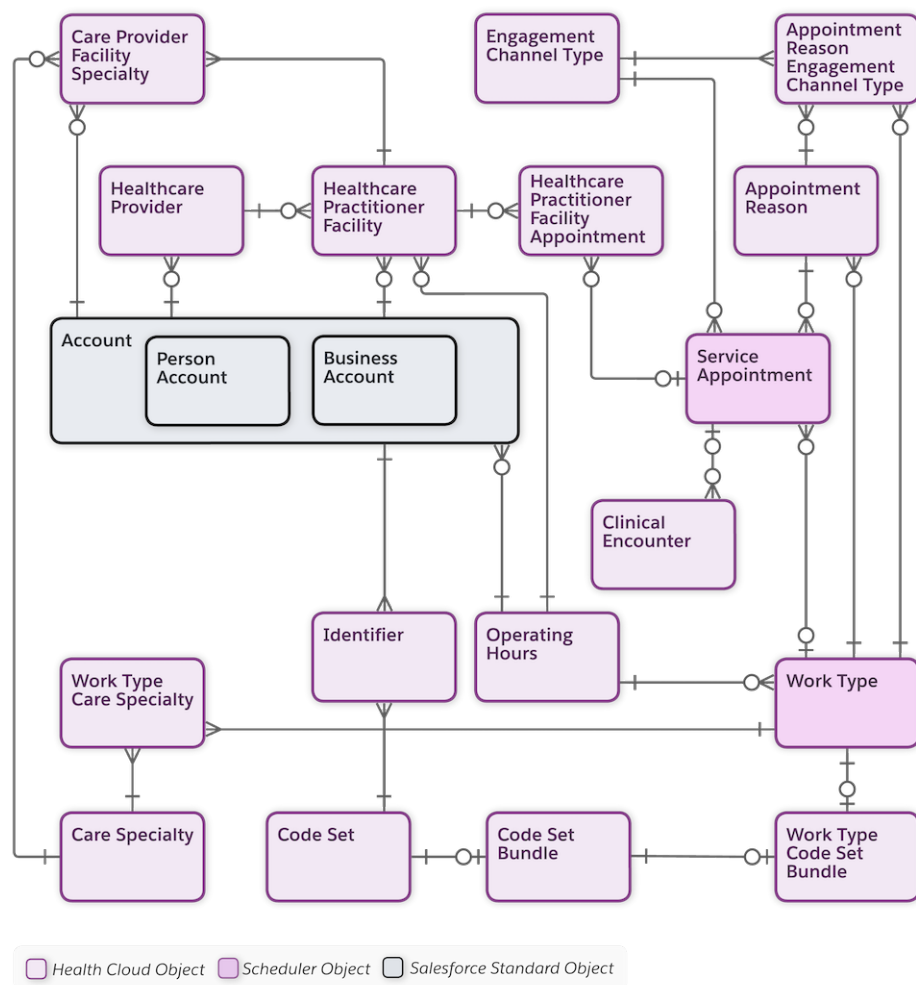
SEE ALSO:

[Account](#)

[Account](#)

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different electronic health record platforms.



ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.

ClinicalEncounter

Represents a healthcare related encounter of a patient with a care provider. This is a broad object that covers multiple phases of a patient's healthcare service experience, all the way from pre-admission to stay to discharge, and everything in between. This object is available in API version 51.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdmissionSource	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the source of the admission. Possible values are: • Another Hospital • Emergency Department • General Practitioner Referral • In-Hospital Birth • Nursing Home • Other • Other Medical Practitioner Referral • Outpatient Department • Psychiatric Hospital • Rehabilitation Facility
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the classification of the encounter. Possible values are: • Ambulatory • Emergency • Home Health • Inpatient Encounter
DestinationFacilityId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The facility to which the patient is transferred. Referenced Objects HealthcareFacility
DestinationOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The organization to which the patient is transferred. Referenced Objects Account
DietPreference	Type multipicklist Properties Create, Filter, Nillable, Update Description The diet preferences of the patient. Possible values are: - Dairy-Free - Gluten-Free - Halal - Kosher - Nut-Free - Vegan - Vegetarian
DischargeDispositionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the patient at discharge. Referenced Objects CodeSetBundle

Field	Details
Duration	Type double Properties Create, Filter, Nillable, Sort, Update Description The duration of the patient encounter, in the given unit of measure.
DurationUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measurement for the encounter duration. Referenced Objects • UnitOfMeasure
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the encounter ended.
FacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where the encounter took place. Referenced Objects • HealthcareFacility
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the clinical encounter record.
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient receiving the treatment. Referenced Objects Account
PreAdmissionIdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the encounter pre-admission. Referenced Objects ClinicalEncounterIdentified
PreviousFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's location before the admission. Referenced Objects HealthcareFacility

Field	Details
PreviousOrganizationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the organization where the patient was previously located. Referenced Objects Account
PriorityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the priority associated with the urgency of the encounter. Referenced Objects CodeSetBundle
ReadmissionCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code for the readmission. Referenced Objects CodeSetBundle
RelatedClinicalEncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies an encounter that is related to this encounter. Referenced Objects ClinicalEncounter
ServiceAppointment	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The appointment associated with this clinical encounter. Referenced Objects • ServiceAppointment
ServiceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the classification of the type of service. Possible values are: • Homoeopathy • Meditation • Naturopathy • Reflexology
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the system this record came from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of this record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which this item was last changed in the source system.

Field	Details
SpecialCourtesy	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies a class of courtesy extended to the patient. Possible values are: - Extended - Normal - Professional - Staff - Unknown - VIP
StartDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the encounter began.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the status of the patient encounter. Possible values are: - Arrived - Cancelled - Finished - In Progress - Planned - Triaged
TypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the type of the encounter. Referenced Objects CodeSetBundle

Additional Information for ClinicalEncounter in Other Objects

In addition to creating a record using these fields, you can add more details to your ClinicalEncounter record by creating records in certain other objects, and referencing your ClinicalEncounter record as the parent record. Here's the list of objects you can associate to ClinicalEncounter in this way, the type of information they add, and the field they use to reference ClinicalEncounter.

Object	Type of Information	Reference Field
ClinicalEncounterDiagnosis	Specifies the different diagnoses from an encounter, and other diagnosis-related information.	ClinicalEncounterId
ClinicalEncounterFacility	Specifies the different healthcare facilities involved in an encounter, and other details relevant to the facility and the encounter.	ClinicalEncounterId
ClinicalEncounterIdentifier	Specifies identifiers for the encounter. The object is very similar to the standard Identifier object, but is exclusive to ClinicalEncounter.	ClinicalEncounterId
ClinicalEncounterProvider	Specifies the different providers involved in an encounter and the details of their involvement.	ClinicalEncounterId
ClinicalEncounterReason	Specifies the reasons for why the encounter happened or was required.	ClinicalEncounterId
ClinicalEncounterSvcRequest	Specifies service requests that the encounter was based on.	ClinicalEncounterId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ClinicalEncounterFeed

Feed tracking is available for the object.

ClinicalEncounterHistory

History is available for tracked fields of the object.

WorkTypeCareSpecialty

Represents a relationship between a care specialty and a visit type (Work Type). This object is available in API version 52.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareSpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care specialty associated with the work type. This is a relationship field. Relationship Name CareSpecialty Relationship Type Lookup Refers To CareSpecialty
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time that the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time that the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description The name of the <code>WorkTypeCareSpecialty</code> record.
<code>WorkTypeId</code>	Type reference Properties Create, Filter, Group, Sort Description The work type that the specialty is associated with. This is the parent record of the work type care specialty. This is a relationship field. Relationship Name WorkType Relationship Type Master-Detail Refers To WorkType

WorkTypeCodeSetBundle

Represents a relationship between visit type (Work Type) and code set bundles that represent the service and appointment details for the visit type. This object is available in API version 52.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>AppointmentTypeId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of appointment associated with the visit type (work type) and service.

Field	Details
	This is a relationship field. Relationship Name AppointmentType Relationship Type Lookup Refers To CodeSetBundle
FlowName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the internal flow that's invoked when the visit type (work type) is selected.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the <code>WorkTypeCodeSetBundle</code> record.
ParentId	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description The parent visit type (work type) that the code sets for service and appointment details are associated with. The value for this field is unique across your org in records. That means you can't have multiple <code>WorkTypeCodeSetBundle</code> records for the same <code>WorkType</code> record. This is a relationship field. Relationship Name Parent Relationship Type Master-Detail Refers To WorkType
<code>SchedulingSystem</code>	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the scheduling system that's used to schedule an appointment. Possible values are: • External • Salesforce The default value is 'External'.
<code>ServiceCategoryId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the category of service associated with the visit type (Work Type). This is a relationship field. Relationship Name ServiceCategory Relationship Type Lookup Refers To CodeSetBundle
<code>ServiceTypeId</code>	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The system-defined code that represents the type of service associated with the visit type (Work Type). This is a relationship field.
	Relationship Name ServiceType
	Relationship Type Lookup
	Refers To CodeSetBundle

Intelligent Document Automation

Use the Intelligent Document Automation data objects to simplify the document management process, reduce manual data entry, and get patients the right care and services faster by managing patient and member forms all in one place, from intake through processing.

The Intelligent Document Automation data objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License permission set. You must have the Health Cloud managed package installed in your org to access the home health data model. Available in API version 47.0 and later.

[ReceivedDocument](#)

Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

[OcrDocumentScanResult](#)

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

[DocumentChecklistItem](#)

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

ReceivedDocument

Contains a request for an operation to be performed on a document, such as rotating, splitting, or text extraction. This object is available in API version 50.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
Direction	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies whether the org is receiving or sending the document. Possible values are: • INCOMING—Incoming • OUTGOING—Outgoing
DocumentNumber	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Unique document identification number.
HasAutoOcrDisabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort Description Determines whether text is extracted from the document automatically. Default is False.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Specifies whether the document is being processed.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the received document.
OcrStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Current state of the text extraction process. Possible values are: Draft, Approved, In Approval, In Review, Obsolete, Superseded, Archived. Default is Draft.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the ReceivedDocument record.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Determines the order in which the document is processed when it is part of a queue. Possible values are: • ONE—1 • THREE—3 • TWO—2

Field	Details
Source	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Origin of the incoming document. Can be used to specify processing priority.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Current stage of processing. Possible values are: • APPROVED—Approved • ARCHIVED—Archived • DRAFT—Draft • IN_REVIEW—In Review • OBSOLETE—Obsolete • SUPERSEDED—Superseded

OcrDocumentScanResult

Represents the contents of a document after optical character recognition (OCR) processing. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContentVersionId	Type reference Properties Filter, Group, Nillable, Sort Description Unique identifier for the current version of the data.

Field	Details
DocumentRequestId	Type reference Properties Filter, Group, Nillable, Sort Description Unique identifier for a document request.
ExtractedValues	Type textarea Properties Nillable Description Data extracted from the document. Data type <code>StringPlusClob</code>, maximum length 131072.  Note: This field is encryptable with Salesforce Platform Encryption.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the record.
OcrService	Type picklist

Field	Details
	Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description Records the service that performed the text extraction. Possible values are: • <code>AMAZON_TEXTTRACT</code>—Amazon Textract • <code>E.AI</code>
<code>OcrStatus</code>	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Current phase of OCR processing. Possible values are: • <code>ERROR</code>—Error • <code>OCR_ENQUEUE</code>—OCR Enqueue • <code>SUCCESS</code>—Success
<code>OwnerId</code>	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The user who owns the <code>OcrDocumentScanResult</code> record.
<code>PageNumber</code>	Type int Properties Filter, Group, Nillable, Sort Description The page number of the scanned document result in the original document that it's a part of.
<code>Rotation</code>	Type int Properties Filter, Group, Nillable, Sort Description Degrees of rotation requested. Can be 0, 90, 180, or 270.

DocumentChecklistItem

Represents a checklist item for a documentation file upload. This object is available in API version 47.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
AccountId	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the account the document checklist item belongs to.
DocumentTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the document type for the document checklist item.
Instruction	Type textarea Properties Create, Nillable, Update Description Instructions associated with the document checklist item.
IsAccepted	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the file has been accepted. The default value is False.
IsFrozen	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates that the item can no longer be modified. The default value is False.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort Description Indicates if the document checklist item is required. The default value is False.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the document checklist item.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the user who owns this record.
ParentRecordId	Type master-detail reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description Original parent object the document checklist item belonged to.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Uploaded document checklist item status. Possible values are: - Accepted - New - Pending - Rejected The default value is New.
UploadedById	Type reference Properties Filter, Group, Nillable, Sort Description Person who uploaded the file.
WhoId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Person that the uploaded documentation pertains to.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[DocumentChecklistItemFeed](#)

Feed tracking is available for the object.

[DocumentChecklistItemHistory](#)

History is available for tracked fields of the object.

DocumentChecklistItemOwnerSharingRule

Sharing rules are available for the object.

DocumentChecklistItemShare

Sharing is available for the object.

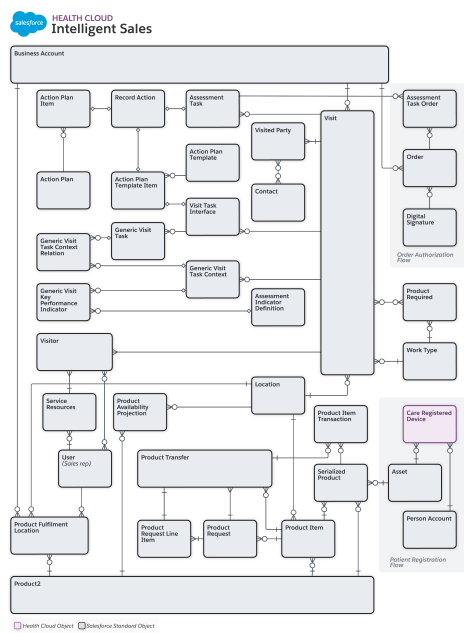
Intelligent Sales

Help your sales team plan and execute sales visits and manage field inventory with Intelligent Sales for Health Cloud.

The Intelligent Sales standard objects are available to users with the Health Cloud and the Health Cloud AddOn permission set licenses. Available in API version 49.0 and later.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions



To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Intelligent Sales data model architecture](#) on the Salesforce Architects site.

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is used by more than one cloud in Industries.

actionplantemplate

Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later in Health Cloud.

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is used by more than one cloud in Industries.

Address

Represents a mailing, billing, or home address.

AssessmentTask

Perform activities such as patient registration or order authorization to capture information. This object is available in API version 47.0 and later, but is available in Health Cloud from API version 49.0.

[Pricebook2](#)

Represents a price book that contains the list of products that your org sells.

[Product2](#)

Represents a product that your org sells.

[Pricebookentry](#)

Represents a product entry (an association between a price book and product) in a price book.

[ProductAvailabilityProjection](#)

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

[ProductFulfillmentLocation](#)

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

[ProductItem](#)

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

[ProductRequest](#)

Represents a device request made as part of a care program.

[ProductRequestLineItem](#)

A junction object between `ProductRequest` and `ProductTransfer`. This object is available in Health Cloud in API version 50.0 and later.

[productrequired](#)

Represents a product that is needed to complete a visit.

[producttransfer](#)

Represents the transfer of inventory between locations in field service.

[RecordAction](#)

Represents a relationship between a record and an action, such as a flow. Create a `RecordAction` for every action that you want to associate with a particular record. Available in API version 42.0 and later.

[SerializedProduct](#)

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

[Visit](#)

Track information related to a field rep's visit to a hospital account where they perform surgical visits. This object is available in API version 47.0 and later, but is available in Health Cloud from API version 49.0.

[VisitedParty](#)

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

[Visitor](#)

Represents the sales reps performing visits. This object is available in API version 49.0 and later.

SEE ALSO:

[User Personas for Intelligent Sales](#)

[The Intelligent Sales Data Model](#)

[Health Cloud Developer Guide: Creating Visits](#)

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is used by more than one cloud in Industries.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ActionPlanTemplateVersionId	Type reference Properties Create, Filter, Group, Sort Description The version of the action plan template this item is for.
DisplayOrder	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The order in which this item is displayed within the action plan template version.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is active.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is required.
ItemEntityType	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of action plan template item entity. Always set to Task. Possible values are: • Assessment Task • RecordAction • Signature Task • Task
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The unique identifier for this action plan template item record.
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for this action plan template item. This field is unique within your organization.

actionplantemplate

Defines a template for different assessment tasks in a visit. This object is available in API version 49.0 and later in Health Cloud.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort Description Specifies the type of action plan you're creating. Possible values are: • Industries • Visit Execution For Intelligent Sales, select only Visit Execution.
Description	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The description for your action plan template.
IsAdHocItemCreationEnabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether ad-hoc creation of tasks is possible.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp for the last time this record was referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The time stamp for the last time this record was viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name for your action plan template
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Reference to the owner of the record.
TargetEntityType	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort Description Indicates which entity this template is being created for. Possible values are: • Account • BusinessMilestone—Business Milestone • Case • Contact • Contract • Lead • Opportunity • PersonLifeEvent • Person Life Event • Visit For Intelligent Sales, use only Visit.

Field	Details
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for your action plan template.

ActionPlanTemplateItem

Represents the instance of an item on an action plan template version. This object is used by more than one cloud in Industries.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ActionPlanTemplateVersionId	Type reference Properties Create, Filter, Group, Sort Description The version of the action plan template this item is for.
DisplayOrder	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The order in which this item is displayed within the action plan template version.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is active.

Field Name	Details
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the task created from this template item is required.
ItemEntityType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The type of action plan template item entity. Always set to Task. Possible values are: • Assessment Task • RecordAction • Signature Task • Task
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, Sort, Update Description The unique identifier for this action plan template item record.

Field Name	Details
UniqueName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name for this action plan template item. This field is unique within your organization.

Address

Represents a mailing, billing, or home address.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

The following access checks must be enabled:

- Industries Insurance
- Retail Execution
- IndustriesVisit
- Field Service
- Order Management
 - Perms: FulfillmentOrder, OrderSummary, AdvancedOrderManagement, OrderCCS
 - Prefs: OrdersEnabled, EnhancedCommerceOrders
- Public Sector
- Employee Experience
- Contact Tracing For Employees

Fields

Field Name	Details
Address	Type address Properties Filter, Nillable Description The full address.

Field Name	Details
AddressType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Picklist of address types. The values are: • Mailing • Shipping • Billing • Home
City	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address city.
Country	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address country.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A brief description of the address.
DrivingDirections	Type string Properties Create, Filter, Nillable, Sort, Update Description Directions to the address.
GeocodeAccuracy	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The level of accuracy of a location's geographical coordinates compared with its physical address. A geocoding service typically provides this value based on the address's latitude and longitude coordinates.
Latitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with <code>Longitude</code> to specify the precise geolocation of the address. Acceptable values are numbers between -90 and 90 with up to 15 decimal places.
LocationType	Type picklist Properties Create, Defaulted on create, Filter, Filter, Group, Sort, Update Description Picklist of location types. The available values are: • Warehouse (default) • Site • Van • Plant
Longitude	Type double Properties Create, Filter, Nillable, Sort, Update Description Used with <code>Latitude</code> to specify the precise geolocation of the address. Acceptable values are numbers between -180 and 180 with up to 15 decimal places.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of the address.

Field Name	Details
ParentId	Type reference Properties Create, Filter, Group, Sort Description A lookup field to the parent location. This is a relationship field. Relationship Name Parent Relationship Type Lookup Refers To Location
PostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address postal code.
State	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The address state.
Street	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The address street.
TimeZone	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Picklist of available time zones.

Usage

 **Important:** “Address” in Salesforce can also refer to the Address compound field found on many standard objects. When referencing the Address object in your Apex code, always use `Schema.Address` instead of `Address` to prevent confusion with the standard Address compound field. If referencing both the address object and the Address field in the same snippet, you can differentiate between the two by using `System.Address` for the field and `Schema.Address` for the object.

AssessmentTask

Perform activities such as patient registration or order authorization to capture information. This object is available in API version 47.0 and later, but is available in Health Cloud from API version 49.0.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssessmentTaskDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The assessment task definition that is referenced for the task.
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Description of task that has to be performed at the store.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Time when the task was completed by a field rep.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicate whether a task must be completed to complete a visit. The default value is False. This field is available in API version 48.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Unique identification of the task.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the assessment task record owner.
ParentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The visit associated with an assessment task. This field is available in API version 48.0 and later.
SequenceNumber	Type int

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The sequence in which the tasks must be performed. This field is available in API version 48.0 and later.
StartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Time when the task was started by a field rep.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description View the status of a task. This field is available in API version 48.0 and later. Possible values are: - Completed - InProgress—In Progress - NotStarted—Not Started
TaskType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort Description Type of a task that the sales rep can perform during the visit. Possible values are: - ConductInStoreSurveys - InventoryCheck - Other - PlaceOrder - PlanogramCheck - PromotionCheck

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

- [AssessmentTaskShare](#) on page 1270
- [AssessmentTaskFeed](#) on page 1254

Pricebook2

Represents a price book that contains the list of products that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text description of the price book.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the price book is active (<code>true</code>) or not (<code>false</code>). Inactive price books are hidden in many areas in the user interface. You can change this field's value as often as necessary. Label is Active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the price book has been archived (<code>true</code>) or not (<code>false</code>). This field is read only.
IsDeleted	Type boolean

Field	Details
	Properties Defaulted on create, Filter Description Indicates whether the price book has been moved to the Recycle Bin (<code>true</code>) or not (<code>false</code>). Label is Deleted.
IsStandard	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the price book is the standard price book for the org (<code>true</code>) or not (<code>false</code>). Every org has one standard price book—all other price books are custom price books.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Required. Name of this object. This field is read-only for the standard price book. Label is Price Book Name.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

Pricebook2History

History is available for tracked fields of the object.

Product2

Represents a product that your org sells.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description A text description of this record. Label is Product Description.
DisplayUrl	Type url Properties Create, Filter, Nillable, Sort, Update Description URL leading to a specific version of a record in the linked external data source.
ExternalDataSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the related external data source.
ExternalId	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of a record in the linked external data source. For example, <i>ID #123</i>.
Family	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the product family associated with this record. Product families are configured as picklists in the user interface. Label is Product Family.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether this record is active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicated whether the product is archived.
IsSerialized	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the product supports serial numbers. If an associated product item record already exists, this boolean can't be set to true unless the product item's quantity is zero.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description Time stamp for the last time this record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description Time stamp for the last time this record was viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Required. Default name of this record. Label is Product Name .
ProductCode	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Default product code for this record. Your org defines the product code naming pattern.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Unit of the product; for example, kilograms, liters, or cases. This field comes with only one value, Each, so you may want to create your own. The QuantityUnitOfMeasure field on ProductItem inherits this field's values.
StockKeepingUnit	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The SKU for the product. Use in tandem with or instead of the ProductCode field. For example, you can track the manufacturer's identifying code in the Product Code field and assign the product a SKU when you resell it.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

Product2Feed

Feed tracking is available for the object.

Product2History

History is available for tracked fields of the object.

Pricebookentry

Represents a product entry (an association between a price book and product) in a price book.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this price book entry is active.
IsArchived	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the price book entry has been archived (true) or not (false). This is set to <code>true</code> when the product record it's associated with is archived, or when the price book record is archived. This field is read only. Available in API version 45.0 and later. Label is Archived.
Name	Type string Properties Filter, Group, Nillable, Sort Description Name of this price book entry record. This read-only field references the value in the Name field of the product record. Label is Product Name.
Pricebook2Id	Type reference Properties Create, Filter, Group, Sort Description Required. ID of the price book record with which this record is associated. This field must be specified when creating price book records. It can't be changed in an update.
Product2Id	Type reference Properties Create, Filter, Group, Sort Description Required. ID of the product record with which this record is associated. This field must be specified when creating product records. It can't be changed in an update.

Field	Details
ProductCode	Type string Properties Filter, Group, Nillable, Sort Description Product code for this record. This read-only field references the value in the ProductCode field of the associated product record.
UnitPrice	Type currency Properties Create, Filter, Sort, Update Description Required. Unit price for this price book entry. You can specify a value only if <code>UseStandardPrice</code> is set to <code>false</code>. Label is List Price.
UseStandardPrice	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this price book entry uses the standard price defined in the standard price book record.

Usage

Use this object to define the association between your organization's products (product) and your organization's standard price book or to other, custom-defined price books (price book). Create one PricebookEntry record for each standard or custom price and currency combination for a product in a price book.

When creating these records, you must specify the IDs of the associated price book record and product record. Once created, your client application can't update these IDs.

This object is defined only for those organizations that have products enabled as a feature.

If you delete a PriceBookEntry while a line item references it, the line item is unaffected, but the PriceBookEntry will be archived and unavailable from the API. Deleted PriceBookEntry records can't be recovered.

You must load the standard price for a product before you are permitted to load its custom price(s).

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

PricebookEntryHistory

History is available for tracked fields of the object.

ProductAvailabilityProjection

Represents the projected product quantity available at an inventory location at various points in time. Records for this object are automatically created by Intelligent Sales. This object is available in API version 55.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field	Details
<code>LastReferencedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
<code>LastViewedDate</code>	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
<code>Name</code>	Type string Properties Filter, Group, idLookup, Sort Description The name of the record.
<code>OwnerId</code>	Type Lookup Properties Filter, Group, Sort Description The owner of the record. Refers To Group, User
<code>Product2Id</code>	Type Lookup

Field	Details
	Properties Filter, Group, Nillable, Sort Description The product whose quantity is available quantity is projected. Refers To Product2
ProductLocationId	Type Lookup Properties Filter, Group, Nillable, Sort Description The inventory location of the product with that quantity. Refers To Location
ProjectedQuantity	Type double Properties Filter, Nillable, Sort Description The quantity projected at the inventory for the specified date.
ProjectionDate	Type date Properties Filter, Group, Nillable, Sort Description The date for when the quantity projection is applicable.
Status	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The status of the inventory based on the projected quantity and the required quantity for that day. Possible values are: • Available • ProjectedAvailable • Shortfall

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProductAvailabilityProjectionFeed](#) on page 1254

Feed tracking is available for the object.

[ProductAvailabilityProjectionHistory](#) on page 1263

History is available for tracked fields of the object.

[ProductAvailabilityProjectionShare](#) on page 1270

Sharing is available for the object.

ProductFulfillmentLocation

Associates a business account and a product inventory with the responsible field rep. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The business account a field rep is responsible for visiting.
FulfillmentLocationId	Type reference Properties Create, Filter, Group, Sort, Update Description The inventory location from which an order will be fulfilled.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location of the account the field rep visits.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the Product Fulfillment Location record.
ProductId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the product the field rep fulfills at the account.
UserId	Type reference Properties Create, Filter, Group, Sort, Update Description The field rep responsible for the account and inventory.

ProductItem

Represents the stock of a particular product at a particular location in field service, such as all bolts stored in your main warehouse.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Fields

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product item was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product item was last viewed.
LocationId	Type reference Properties Create, Filter, Group, Sort Description Location associated with the product item. This usually indicates where the product item is stored.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The product item's owner.
Product2Id	Type reference

Field Name	Details
	Properties Create, Filter, Group, Sort Description Product associated with the product item, which represents the type of product in your inventory.
ProductItemNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description (Read Only) Auto-generated number identifying the product item.
ProductName	Type string Properties Filter, Group, Nillable, Sort Description A name for the product item. Try to select a name that indicates what is being stored where; for example, Batteries in Warehouse A.
QuantityOnHand	Type double Properties Create, Filter, Sort, Update Description The quantity at the location. If you want to add a serial number, this value must be 1.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Units of the product item; for example, kilograms or liters. Quantity Unit of Measure picklist values are inherited from the Quantity Unit of Measure field on products.
SerialNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description A unique number for identification purposes. If you want to enter a serial number, the Quantity on Hand must be 1.

Usage

Each product item is associated with a product and a location in Salesforce. If a product is stored at multiple locations, the product will be tracked in a different product item for each location.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[ProductItemFeed](#)

Feed tracking is available for the object.

[ProductItemHistory](#)

History is available for tracked fields of the object.

[ProductItemOwnerSharingRule](#)

Sharing rules are available for the object.

[ProductItemShare](#)

Sharing is available for the object.

ProductRequest

Represents a device request made as part of a care program.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Field Service must be enabled.

Authenticated external users can create and update ProductRequest objects.

Fields

Field Name	Details
<code>AccountId</code>	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The account associated with the product request. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
CareProgramEnrolleeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the care program enrollee associated with the product request. This field is available from API version 49.0 and later. This is a relationship field. Relationship Name CareProgramEnrollee Relationship Type Lookup Refers To CareProgramEnrollee
CaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The case associated with the product request. This is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
Description	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description A text field for details not recorded in the provided fields.
DestinationLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Where the product is delivered. This is a relationship field. Relationship Name DestinationLocation Relationship Type Lookup Refers To Location
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product request was last modified. Its label in the user interface is Last Modified Date.
LastModifiedById	Type reference Properties Aggregatable, Defaulted on create, Filter, Group, Sort Description ID of the user who last updated this object.
NeedByDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the product must be delivered by.

Field Name	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the shipment. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProductRequestNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-assigned number that identifies the shipment.
ShipToAddress	Type address Properties Filter, Nillable Description The address that the product is to be delivered to.
ShipToCity	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The city that the product is to be delivered to.
ShipToCountry	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The country that the product is to be delivered to.

Field Name	Details
ShipToGeocodeAccuracy	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The accuracy of the geocode for the shipping address.
ShipToLatitude	Type double Properties Create, Filter, Nillable, Sort, Update Description The latitude of the location where the product is to be delivered to.
ShipToLongitude	Type double Properties Create, Filter, Nillable, Sort, Update Description The longitude of the location where the product is to be delivered to.
ShipToPostalCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The postal code of the address where the product is to be delivered to.
ShipToState	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the state where the product is to be delivered to.
ShipToStreet	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The street address where the product is to be delivered to.

Field Name	Details
ShipmentType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of shipment. The picklist includes the following values by default: • None • Rush • Overnight • Next Business Day • Pick Up
SourceLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The location the product is shipped from. This is a relationship field. Relationship Name SourceLocation Relationship Type Lookup Refers To Location
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Status of the product transfer.
WorkOrderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The work order that the product request is related to. This is a relationship field.

Field Name	Details
	Relationship Name WorkOrder
	Relationship Type Lookup
	Refers To WorkOrder
WorkOrderLineItemId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The work order line item that the product request is related to. This is a relationship field.
	Relationship Name WorkOrderLineItem
	Relationship Type Lookup
	Refers To WorkOrderLineItem

ProductRequestLineItem

A junction object between `ProductRequest` and `ProductTransfer`. This object is available in Health Cloud in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime
	Properties Filter, Nillable, Sort
	Description The last date and time this record was referenced.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was viewed.
NeedByDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date specified as required in a transfer request.
ParentId	Type reference Properties Create, Filter, Group, Sort Description Reference to the parent <code>ProductRequest</code> record.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description Reference to the product requested.
ProductRequestLineItemNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Name of this record. This is auto-generated.
QuantityRequested	Type double Properties Create, Filter, Sort, Update Description The quantity that was requested.

Field	Details
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the quantity requested. Possible values are: • Each

productrequired

Represents a product that is needed to complete a visit.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product required was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product required was last viewed.
ParentRecordId	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description The work order or work order line item that the product is required for.
ParentRecordType	Type string Properties Filter, Group, Nillable, Sort Description Indicates whether the parent record is a work order or a work order line item.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description The required product.
ProductName	Type string Properties Filter, Group, Nillable, Sort Description The name of the product required.
ProductRequiredNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description (Read only) Auto-generated number identifying the product required.
QuantityRequired	Type double Properties Create, Filter, Nillable, Sort, Update Description Quantity required of the product.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Units of the required product

Usage

Required products can be added to work types, work orders, and work order line items to ensure that the assigned service resource arrives with the right equipment.

Adding required products to work types saves you time and keeps your business processes consistent. Work orders and work order line items inherit their work type's required products. For example, if all light bulb replacement jobs require a ladder and a light bulb, add the ladder and light bulb as required products to your Light Bulb Replacement work type. When it's time to create a work order for a customer's light bulb replacement, applying that work type to the work order adds the required products.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductRequiredFeed

Feed tracking is available for the object.

ProductRequiredHistory

History is available for tracked fields of the object.

producttransfer

Represents the transfer of inventory between locations in field service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description Details not recorded in the provided fields.
DestinationLocationId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The place the product is to be delivered.
ExpectedPickupDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date that the transfer is being requested for.
IsReceived	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Checkbox identifying that the product was received.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product request was last modified. Its label in the user interface is Last Modified Date.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the product request was last viewed.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Owner of the product transfer.

Field	Details
Product2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup field for the product associated with the product transfer.
ProductTransferNumber	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-assigned number that identifies the product transfer.
QuantityReceived	Type double Properties Create, Filter, Nillable, Sort, Update Description Amount of product received at the destination location.
QuantitySent	Type double Properties Create, Filter, Sort, Update Description Amount of product that's being requested.
QuantityUnitOfMeasure	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The units of the product, for example grams, liters, or units.
ReceivedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup field for the person who received the product at the destination location.

Field	Details
ShipmentExpectedDeliveryDate	Type dateTime Properties Filter, Nillable, Sort Description The date for which the transfer is being accepted..
SourceLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the location of the inventory making the transfer.
SourceProductItemId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the inventory making the transfer.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the transfer request. Possible values are: - Accepted - Rejected - Requested

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

ProductTransferFeed

Feed tracking is available for the object.

ProductTransferHistory

History is available for tracked fields of the object.

ProductTransferOwnerSharingRule

Sharing rules are available for the object.

ProductTransferShare

Sharing is available for the object.

RecordAction

Represents a relationship between a record and an action, such as a flow. Create a RecordAction for every action that you want to associate with a particular record. Available in API version 42.0 and later.



Note: Access to the RecordAction object is determined by a user's access to the associated parent record.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

As of Summer '20 and later, only authenticated internal and external users can access this object.

Fields

Field	Details
ActionDefinition	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required in Lightning Flow for Service implementations that use version 44.0 or later of the API. The API name of the action to associate with the record; for example, the API name of a flow. Use this field rather than FlowDefinition. To distinguish a quick action from a flow with the same API name, we prepend "QuickAction" to the API name of every quick action.
ActionType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required in Lightning Flow for Service implementations that use version 46.0 or later of the API. The type of action. Possible values are: - Flow (default) - QuickAction For versions of the API prior to version 46.0, this field is set to Flow.

Field	Details
FlowDefinition	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Optional in Lightning Flow for Service implementations using version 42.0 or 43.0 of the API. An upgrade to Winter '19 or later, which uses API version 44.0 or later, copies FlowDefinition to ActionDefinition. For versions 42.0 and 43.0, this field is the API name of the flow that's associated with the record.
FlowInterviewId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Optional. The flow interview ID of the paused or completed flow. This field can't be set in Process Builder. This is a relationship field. Relationship Name FlowInterview Relationship Type Lookup Refers To FlowInterview
IsMandatory	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Optional. Specifies whether the action is mandatory. The default value is false.  Note: At runtime, we show a reminder when the user closes a mandatory flow without completing it. We don't show the reminder for quick actions.
IsUiRemoveHidden	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Optional. Specifies whether the ability to remove the action is hidden in the UI. The default value is false. If true, the UI hides the ability to remove the action. However, actions can still be deleted using the API.
Order	Type int Properties Create, Filter, Group, Sort, Update Description Required. The order of the action among all actions associated with this record.
Pinned	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. Specifies whether the action is pinned to the top or bottom of the component. If an action is pinned, users see the Remove option in the UI unless <code>IsUiRemoveHidden</code> is set to true. Possible values are: • None (default) • Top • Bottom
RecordId	Type reference Properties Create, Filter, Group, Sort, Update Description Required. Record associated with the action. In version 46.0 and above, we support most object types. To learn about supported objects, see the Lightning Flow for Service Developer's Guide. This is a relationship field. Relationship Name Record Relationship Type Lookup Refers To Account, Address, Asset, AssetRelationship, AssignedResource, AssociatedLocation, Campaign, CampaignMember, CarePreauth, CarePreauthItem, Case, ChangeRequest, CollaborationGroup, Contact, ContactRequest, Contract, CoverageBenefit, CoverageBenefitItem, EnhancedLetterhead, Incident, Lead, Location, MemberPlan, OperatingHours, Opportunity,

Field	Details
	Order, PlanBenefit, PlanBenefitItem, Problem, Pricebook2, PricebookEntry, Product2, ProductItem, ProductItemTransaction, ProductRequest, ProductRequestLineItem, ProductRequired, ProductTransfer, PurchaserPlan, PurchaserPlanAssn, RebateMemberAggregateItem, ResourceAbsence, ResourcePreference, ReturnOrder, ReturnOrderLineItem, ServiceAppointment, ServiceResource, ServiceResourceSkill, ServiceTerritory, ServiceTerritoryMember, Shipment, SkillRequirement, SocialPersona, SocialPost, TimeSlot, User, Visit, VoiceCall, WorkOrder, WorkOrderLineItem, WorkType, WorkTypeGroup ChangeRequest, Incident, Problem are available in API version 53.0 and later. RebateMemberAggregateItem is available in API version 54.0 and later.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Required. The current state of the action. Possible values are: • New (default) • Paused • Complete • Started • Unlinked—The action was unlinked because the flow was paused and the current record for the flow interview changed. Paused and unlinked statuses do not apply to quick actions. This field can't be set in Process Builder.

Usage

The RecordAction object works with the Actions & Recommendations component in Lightning Experience. Although this junction object can be used to create relationships between records and actions in Salesforce Classic, those relationships can't be displayed in Salesforce Classic.



Note: API version 44.0 added a field, ActionDefinition, so that a RecordAction in future releases can support other types of actions in addition to flows. API version 44.0 and later maintain the FlowDefinition field to support processes that reference this field in earlier API versions. Upgrading an org to Winter '19 or later, which uses API version 44.0 or later, copies the FlowDefinition field to the ActionDefinition field. FlowDefinition will be deprecated in a future release, so use ActionDefinition instead.

When an action is deleted that's referenced in an ActionDefinition or FlowDefinition, the RecordAction object is deleted. RecordAction objects are also deleted when the associated parent record is deleted, or when a flow is paused and the current record context has changed. When an action is completed, the associated RecordAction object is also deleted.

Deleted RecordActions are removed from the list when the page is refreshed.

For more information about the Actions & Recommendations component and how it works with RecordActions, see the [Lightning Flow for Service Developer Guide](#).

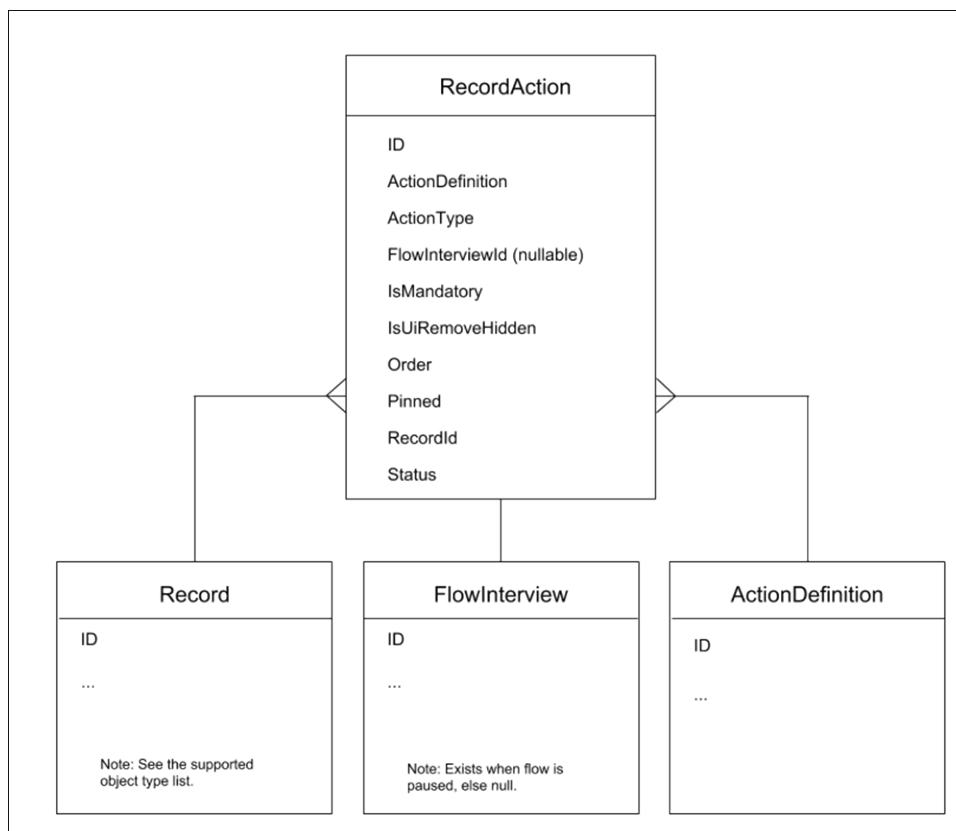
Java Example

Here's an example of how to associate flows to a record using the RecordAction object.

```
public void associateNewCustomerFlowWithAccount(Account a) {
    try {
        RecordAction newRecordAction = new RecordAction();
        newRecordAction.setRecordId(a.getId());
        newRecordAction.setActionDefinition("New_Customer_Flow");
        newRecordAction.setOrder(1);

        SaveResult[] results = connection
            .create(new SObject[] { newRecordAction });
    } catch (ConnectionException ce) {
        ce.printStackTrace();
    }
}
```

Data Model



Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

RecordActionHistory

History is available for tracked fields of the object.

SerializedProduct

Records serial numbers for each individual product in an inventory. This object is available in API version 50.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to an asset record. This is currently not used.
ExpirationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the product expires.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The last date and time this record was viewed.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the serialized product record. This is auto-generated.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Reference to the owner of the record.
Product2Id	Type reference Properties Create, Filter, Group, Sort, Update Description The product that is serialized.
ProductItemId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Reference to the inventory, a product item record, this serialized product belongs to.
SerialNumber	Type string Properties Create, Filter, Group, Sort, Update Description The serial number of the product.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the product. Possible values include:

Field	Details
	• Available • Consumed • Damaged • Lost • Sent The default value is Available.

Visit

Track information related to a field rep's visit to a hospital account where they perform surgical visits. This object is available in API version 47.0 and later, but is available in Health Cloud from API version 49.0.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account that is associated with a visit.
ActualVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit ended.
ActualVisitStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit started.

Field	Details
InstructionDescription	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Special instructions provided by a sales manager or an admin that a sales rep refers to during a visit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Unique identifier for the visit record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the visit record owner.
PlaceId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description ID of the place that sales reps visit.
PlannedVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit is expected to end.
PlannedVisitStartTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the visit is expected to start.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of a visit. Possible values are: - Abandoned - Completed - InProgress - Planned
StatusRemarks	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The reasons for abandoning or completing the visit as provided by the sales rep.
VisitPriority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The priority of the visit. Possible values are: • High • Low • Medium
VisitorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the sales representative visiting the store.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

- [VisitShare](#) on page 1270
- [VisitFeed](#) on page 1254

VisitedParty

Represents the contact person at the account that's being visited. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContactId	Type reference Properties Create, Filter, Group, Sort Description Lookup to the person assigned as the contact at an account. This field references the <code>Contact</code> object.

Field	Details
IsPrimaryContact	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person is the primary visited party.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the visited party.
VisitId	Type reference Properties Create, Filter, Group, Sort, Update Description Lookup to the <code>Visit</code> record this person is associated with.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitedPartyHistory

History is available for the object.

VisitedPartyFeed

Feed tracking is available for the object.

Visitor

Represents the sales reps performing visits. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AssigneeId	Type reference Properties Create, Filter, Group, Sort Description Lookup to the person assigned as the visitor. This field references the <code>User</code> , <code>ServiceResource</code> , and <code>Contact</code> objects.
IsPrimaryResource	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the visitor is the primary visitor for a visit.
IsRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the user is a required visitor for the visit.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the visitor.
VisitId	Type reference Properties Create, Filter, Group, Sort, Update Description Lookup to the <code>Visit</code> record this visitor is associated with.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

VisitorHistory

History is available for the object.

VisitorFeed

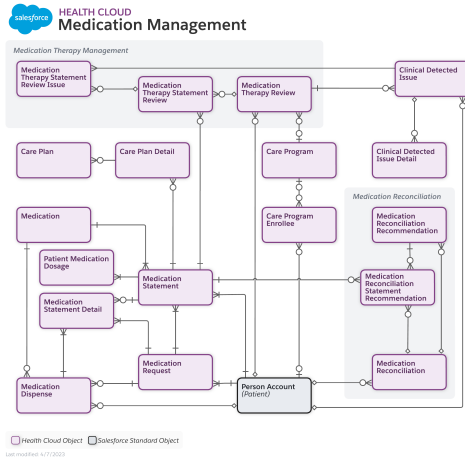
Feed tracking is available for the object.

Medication Management

The Medication Management data model provides objects to enable providers, care coordinators, and clinicians to perform a medication reconciliation and medication therapy review of their patients' medication regimen. The data model provides objects for managing information on medication reconciliations, medication recommendations, and comprehensive and targeted medication reviews conducted for patients.

You must have the Health Cloud managed package installed in your org to access the FHIR R4-aligned Clinical data model. To use the Medication Management data model, you must have the Medication Management Add-On license.

In the following diagram, objects in the shaded box are available with the Medication Management Add-On. All other objects for Medication Review and Medication Management are part of the [Clinical Data Model](#) on page 230.



To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Medication Management data model architecture](#) on the Salesforce Architects site.

[ActionPlanTemplateAssignment](#)

Associates a version of an action plan template with its related care plan template that's used for medication therapy review. This object is available in API version 56.0 and later.

[CarePlan](#)

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

[CarePlanActivity](#)

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

[CarePlanTemplate](#)

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

[MedicationReconciliation](#)

Stores information about a medication reconciliation conducted for a patient. This object is available in API version 54.0 and later.

[MedicationTherapyReview](#)

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

[MedicationTherapyStmtReview](#)

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

[MedReconRecommendation](#)

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

[MedReconStmtRecommendation](#)

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

[MedTherapyStmtReviewIssue](#)

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

ActionPlanTemplateAssignment

Associates a version of an action plan template with its related care plan template that's used for medication therapy review. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionPlanTemplateVersionId	Type reference Properties Create, Filter, Group, Sort Description The version of the action plan template. This field is a relationship field. Relationship Name ActionPlanTemplateVersion Relationship Type Master-Detail Refers To ActionPlanTemplateVersion
AssociatedObjectId	Type reference Properties Create, Filter, Group, Sort, Update Description The object to which the action plan template is associated. This field is a polymorphic relationship field. Relationship Name AssociatedObject Relationship Type Lookup Refers To CarePlanTemplate
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the action plan template assignment record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ActionPlanTemplateAssignmentFeed](#) on page 1254

Feed tracking is available for the object.

[ActionPlanTemplateAssignmentHistory](#) on page 1263

History is available for tracked fields of the object.

CarePlan

Stores information about a care plan associated with a medication therapy review. Care plans are used to assign tasks to patients as part of medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CarePlanTemplateId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The care plan template associated with the care plan. This field is a relationship field. Relationship Name CarePlanTemplate Relationship Type Lookup Refers To CarePlanTemplate
CaseId	Type reference Properties Create, Filter, Group, Sort, Update Description The case associated with the care plan. This field is a relationship field. Relationship Name Case Relationship Type Master-Detail Refers To Case
Description	Type textarea Properties Create, Nillable, Update Description A description of the care plan.
EndDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date until when the care plan is effective.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationTherapyReviewId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication therapy review that's associated with this care plan. This field is a relationship field. Relationship Name MedicationTherapyReview Relationship Type Lookup Refers To MedicationTherapyReview
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The unique name of the care plan.
ParticipantId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort, Update Description The account associated with the care plan. This field is a polymorphic relationship field. Relationship Name Participant Relationship Type Lookup Refers To Account, Contact
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from when the care plan is effective.
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the care plan. Possible values are: • Active • Cancelled • Completed • Draft • Proposed
TaskJobStatus	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The job status of tasks associated with the care plan. This field is currently not used. Possible values are: • Completed

Field	Details
	- Failed - InProgress - Submitted
TaskJobStatusMessage	Type textarea Properties Nillable Description The job status message of tasks associated with the care plan. This field is currently not used.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanFeed on page 1254

Feed tracking is available for the object.

CarePlanHistory on page 1263

History is available for tracked fields of the object.

CarePlanActivity

Represents a planned action that's part of a care plan. For example, knowledge campaigns, physiotherapy appointments, medication regimens, etc. This object is a child object of CarePlan. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActivityCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents an activity.

Field	Details
	 Tip: You can either specify your care plan activity using a generic code with the <code>ActivityCodeId</code> field, or you use the <code>ReferenceRecordId</code> field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. Relationship Name ActivityCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ActivityTimingId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The schedule prescribed for the activity. You can use an ActivityTiming record to specify how long and how often the activity has to be repeated. This field is a relationship field.  Note: You use the <code>ActivityTimingId</code> field if you want to represent the activity's schedule as a timing value, the <code>ScheduleDescription</code> field if you want to use a text value, and the <code>ScheduledPeriodStartDateTime</code> and <code>ScheduledPeriodEndDateTime</code> fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record. Relationship Name ActivityTiming Relationship Type Lookup Refers To ActivityTiming
ActivityType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of the activity. Possible values are: - Appointment - Communication Request

Field	Details
	• Device Request • Medication Request • Medication Statement • Nutrition Order • Service Request • Task • Vision Prescription
AdministeredProductCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the product that's administered as part of the activity.  Note: You can't use both the AdministeredProductCodeId and AdministeredProductId fields together in the same record. This field is a polymorphic relationship field. Relationship Name AdministeredProductCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
AdministeredProductId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the product in that's administered as part of the activity.  Note: You can't use both the AdministeredProductCodeId and AdministeredProductId fields together in the same record. This field is a relationship field. Relationship Name AdministeredProduct Relationship Type Lookup Refers To Medication

Field	Details
CarePlanId	Type reference Properties Create, Filter, Group, Sort Description The parent care plan that the activity is a part of. This field is a relationship field. Relationship Name CarePlan Relationship Type Master-Detail Refers To CarePlan
DailyDoseQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The quantity of product that's administered or consumed each day as part of the activity.
DailyDoseUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the values specified in <code>DailyDoseQuantity</code>. This field is a relationship field. Relationship Name DailyDoseUnit Relationship Type Lookup Refers To UnitOfMeasure
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the activity.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
LocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The place where the activity is intended to happen. This could be provider facility, the patient's home, etc. This field is a polymorphic relationship field. Relationship Name Location Relationship Type Lookup Refers To HealthcareFacility, Location
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The auto-generated name of the record.
ProhibitedActivity	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates whether the activity described in the record is prescribed as something that the patient should avoid doing. Use the Default value if you'd rather not specify this as true or false. Possible values are: • Default • False • True
ReferenceRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The activity that's prescribed as part of the care plan.  Tip: You can either specify your care plan activity using a generic code with the ActivityCodeId field, or you use the ReferenceRecordId field to reference a record in your system that represents the specific instance of the activity. This field is a polymorphic relationship field. Relationship Name ReferenceRecord Relationship Type Lookup Refers To ClinicalServiceRequest, MedicationRequest, MedicationStatement
ScheduleDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The schedule for when the activity is intended to be performed.  Note: You use the ActivityTimingId field if you want to represent the activity's schedule as a timing value, the ScheduleDescription field if you want to use a text value, and the ScheduledPeriodStartDateTime and ScheduledPeriodEndDateTime fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
ScheduledPeriodEndDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The date and time when the activity's prescribed time period ends.  Note: You use the <code>ActivityTimingId</code> field if you want to represent the activity's schedule as a timing value, the <code>ScheduleDescription</code> field if you want to use a text value, and the <code>ScheduledPeriodStartDateTime</code> and <code>ScheduledPeriodEndDateTime</code> fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
<code>ScheduledPeriodStartDateTime</code>	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the activity's prescribed time period starts.  Note: You use the <code>ActivityTimingId</code> field if you want to represent the activity's schedule as a timing value, the <code>ScheduleDescription</code> field if you want to use a text value, and the <code>ScheduledPeriodStartDateTime</code> and <code>ScheduledPeriodEndDateTime</code> fields if you want to use a period value. You can pick any one of these data types, but you can't use more than one in the same record.
<code>Status</code>	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the status of the activity. Possible values are: - Cancelled - Completed - Entered-In-Error - In Progress - Not Started - On Hold - Scheduled - Stopped - Unknown

Field	Details
StatusReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the reason for why the value specified in <code>Status</code> is valid. This field is a polymorphic relationship field. Relationship Name StatusReasonCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
SuppliedQuantity	Type double Properties Create, Filter, Nillable, Sort, Update Description The total quantity of product that's supplied, administered, or consumed as part of the activity during the course of the care plan.
SuppliedQuantityUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of the value specified in <code>SuppliedQuantity</code>. This field is a relationship field. Relationship Name SuppliedQuantityUnit Relationship Type Lookup Refers To UnitOfMeasure

CarePlanTemplate

Stores information about care plan template that's used to define to-do lists for patients during medication therapy reviews. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description A description of the care plan template.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the care plan template.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This field is a polymorphic relationship field.

Field	Details
	Relationship Name Owner
	Relationship Type Lookup
	Refers To Group, User
Status	Type picklist
	Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update
	Description The status of the care plan template. Possible values are: • Draft • Inactive • Published The default value is <code>Draft</code> .

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CarePlanTemplateFeed on page 1254

Feed tracking is available for the object.

CarePlanTemplateHistory on page 1263

History is available for tracked fields of the object.

CarePlanTemplateShare on page 1270

Sharing is available for the object.

MedicationReconciliation

Stores information about a medication reconciliation conducted for a patient This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ConductedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who started the medication reconciliation for the patient. This is a relationship field. Relationship Name ConductedBy Relationship Type Lookup Refers To User
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication reconciliation.
PatientId	Type reference Properties Create, Filter, Group, Sort

Field	Details
	Description The patient for whom the medication reconciliation is performed. This is a relationship field. Relationship Name Patient Relationship Type Master-Detail Refers To Account
ProcessEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication reconciliation process for the patient was completed.
ProcessStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication reconciliation process for the patient was started.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the medication reconciliation. Possible values are: - Cancelled - Completed - InProgress

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationReconciliationFeed](#) on page 1254

Feed tracking is available for the object.

[MedicationReconciliationHistory](#) on page 1263

History is available for tracked fields of the object.

MedicationTherapyReview

Stores information about a medication therapy review conducted for a patient. This object is available in API version 56.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
CareProgramId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The care program associated with the medication therapy review. This field is a relationship field. Relationship Name CareProgram Relationship Type Lookup Refers To CareProgram
ConductedById	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The user who started the medication therapy review for the patient. This field is a relationship field. Relationship Name ConductedBy Relationship Type Lookup Refers To User
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description A description of the medication therapy review conducted for the patient.
IsPatientInLtmCareFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the patient was at a long-term healthcare facility during the medication therapy review. The default value is <code>false</code>.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication therapy review.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns the record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference Properties Create, Filter, Group, Sort Description The patient on whom the medication therapy review is conducted.

Field	Details
	This field is a relationship field. Relationship Name Patient Relationship Type Master-Detail Refers To Account
ReviewDueDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is expected to complete.
ReviewEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is complete.
ReviewStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the medication therapy review is initiated.
ReviewSubtype	Type multipicklist Properties Create, Filter, Nillable, Update Description A further classification of the medication therapy review type.
ReviewType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description The type of medication therapy review conducted for the patient. Possible values are: - ComprehensiveMedicationReview - TargetedMedicationReview
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The current status of the medication therapy review. Possible values are: - Cancelled - Completed - InProgress - NotStarted

Field	Details
SurrogateDecisionMakerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The authorized representative who attends the medication therapy review and makes health-care related decisions on behalf of a cognitively impaired patient. This field is a polymorphic relationship field. Relationship Name SurrogateDecisionMaker Relationship Type Lookup Refers To Account, Contact, HealthcareProvider, User
SurrogateLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The address of the surrogate decision maker where the comprehensive medication review document is delivered. This field is a polymorphic relationship field. Relationship Name SurrogateLocation Relationship Type Lookup Refers To Address, Location
SurrogateType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The relationship between the surrogate decision maker and the patient. Possible values are: • Healthcare Proxy • Patient's Guardian of the Estate • Patient's Child

Field	Details
	• Patient's Friend • Patient's Guardian • Patient's Parent • Patient's Relative • Patient's Sibling • Patient's Spouse

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationTherapyReviewFeed](#) on page 1254

Feed tracking is available for the object.

[MedicationTherapyReviewHistory](#) on page 1263

History is available for tracked fields of the object.

[MedicationTherapyReviewShare](#) on page 1270

Sharing is available for the object.

MedicationTherapyStmtReview

Represents a junction object between the Medication Therapy Review and Medication Statement objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Comment	Type textarea Properties Create, Nillable, Update Description Additional information about the medication therapy review related to the medication statement.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationStatementId	Type reference Properties Create, Filter, Group, Sort, Update Description The medication statement associated with the medication therapy statement review. This field is a relationship field. Relationship Name MedicationStatement Relationship Type Lookup Refers To MedicationStatement
MedicationTherapyReviewId	Type reference Properties Create, Filter, Group, Sort Description The medication therapy review associated with the medication therapy statement review. This field is a relationship field. Relationship Name MedicationTherapyReview Relationship Type Master-Detail Refers To MedicationTherapyReview

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication therapy statement review.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
Status	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The status of the medication therapy statement review. Possible values are: • Complete • Pending

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedicationTherapyStmtReviewFeed](#) on page 1254

Feed tracking is available for the object.

[MedicationTherapyStmtReviewHistory](#) on page 1263

History is available for tracked fields of the object.

MedReconRecommendation

Stores information about a medication recommendation and associates a recommendation to a medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description A description of the medication recommendation added to the patient.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.

Field	Details
MedicationReconciliationId	Type reference Properties Create, Filter, Group, Sort Description The medication reconciliation with which the medication recommendation is associated. This is a relationship field. Relationship Name MedicationReconciliation Relationship Type Lookup Refers To MedicationReconciliation
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the medication recommendation.
NoteForPatient	Type textarea Properties Create, Nillable, Update Description Recommendation notes to provide additional information to the patient.
NoteForProvider	Type textarea Properties Create, Nillable, Update Description Recommendation notes to provide additional information to the provider.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority level of the medication recommendation.

Field	Details
	Possible values are: • High - Within 24 Hours • Low - Within a Month • Medium - Within 2 Weeks
RecommendationReasonSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the recommendation reason type. Possible values are: • Allergy • Alternative • Side-effects of treatment • Suboptimal Drug
RecommendationReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason why the recommendation is added to the patient. Possible values are: • Cost • Health Condition
RecommendationSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the recommendation type. Possible values are: • Change in Dosage • Change in Route • Discontinuation • Non-Compliance • Omission

Field	Details
RecommendationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of medication recommendation added to the patient. Possible values are: • Adverse Drug Event • Care Gap • Discrepancy • Drug to Drug Interaction
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedReconRecommendationFeed](#) on page 1254

Feed tracking is available for the object.

[MedReconRecommendationHistory](#) on page 1263

History is available for tracked fields of the object.

MedReconStmtRecommendation

Associates a medication recommendation to a medication statement and medication reconciliation. This object is available in API version 54.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedReconRecommendationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication recommendation associated with the medication reconciliation and medication statement. This is a relationship field. Relationship Name MedReconRecommendation Relationship Type Lookup Refers To MedReconRecommendation
MedicationReconciliationId	Type reference

Field	Details
	Properties Create, Filter, Group, Sort Description The medication reconciliation with which the medication recommendation is associated. This is a relationship field. Relationship Name MedicationReconciliation Relationship Type Lookup Refers To MedicationReconciliation
MedicationStatementId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement with which the medication recommendation is associated. This is a relationship field. Relationship Name MedicationStatement Relationship Type Lookup Refers To MedicationStatement
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the medication recommendation.
SourceSysModifiedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedReconStmtRecommendationFeed](#) on page 1254

Feed tracking is available for the object.

[MedReconStmtRecommendationHistory](#) on page 1263

History is available for tracked fields of the object.

MedTherapyStmtReviewIssue

Represents a junction object between the Medication Therapy Statement Review and Clinical Detected Issue objects. This object is available in API version 56.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ClinicalDetectedIssueId	Type reference Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The clinical detected issue associated with the medication therapy statement review. This field is a relationship field. Relationship Name ClinicalDetectedIssue Relationship Type Lookup Refers To ClinicalDetectedIssue
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MedicationTherapyStmtReviewId	Type reference Properties Create, Filter, Group, Sort Description The medication therapy statement review associated with the clinical detected issue. This field is a relationship field. Relationship Name MedicationTherapyStmtReview Relationship Type Master-Detail Refers To MedicationTherapyStmtReview
Name	Type string

Field	Details
	Properties Autonumber, Defaulted on create, Filter, idLookup, Sort
	Description The system-generated name of the medication therapy statement review issue record.
SourceSysModifiedDateTime	Type dateTime
	Properties Create, Filter, Nillable, Sort, Update
	Description The date and time when the record was last modified in its source system.
SourceSystem	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The identifier of the record in its source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[MedTherapyStmtReviewIssueFeed](#) on page 1254

Feed tracking is available for the object.

[MedTherapyStmtReviewIssueHistory](#) on page 1263

History is available for tracked fields of the object.

Provider Network Management

Provider Network Management allows health insurance companies to bring providers into their network. It provides objects for managing provider application and credentialing data, so you can easily enroll providers into your network and help your members or patients find care that fits their needs.

EDITIONS

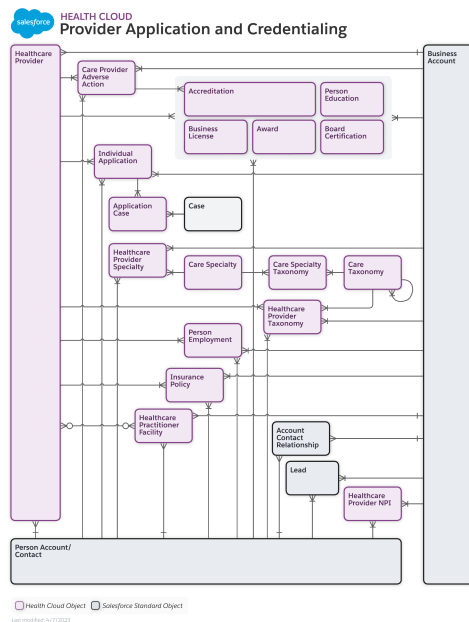
Available in: **Enterprise** and **Unlimited** Editions

To use Health Cloud for provider network management, assign the Health Cloud permission set and the Provider Network Management permission set to your users.

Jump To:

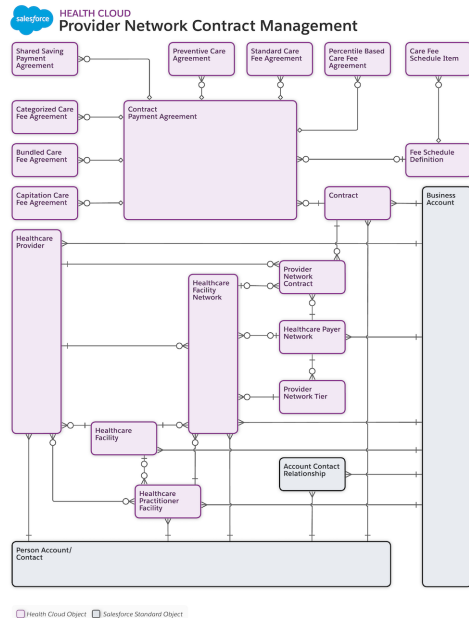
- [Provider Application and Credentialing](#)
- [Provider Network Contract Management](#)

Provider Application and Credentialing



To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Provider Application and Credentialing data model architecture](#) on the Salesforce Architects site.

Provider Network Contract Management



To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Provider Network Contract Management data model architecture](#) on the Salesforce Architects site.

[Provider Network Management Overview](#)

Use the Health Cloud Provider Network Management data model along with standard Salesforce objects to manage your network of providers.

[Access to Provider Network Management](#)

The provider network management standard objects are available to users with the Health Cloud, Health Cloud Platform, and Provider Network Management permission set licenses and the Health Foundation permission set.

[Use Composite API Requests to Import Data for Provider Relationship Cards](#)

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

[Vlocity Health and Insurance Objects Available in Health Cloud](#)

The Provider Recruiting and Credentialing Application features of the Vlocity Health and Insurance package are fully supported in Health Cloud. Each Vlocity field has an equivalent Health Cloud field, which you can find [here](#).

[ApplicationCase](#)

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

[BusinessLicense](#)

Represents the licenses of a party role like healthcare provider or producer.

[CareProviderAdverseAction](#)

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

[CareSpecialtyTaxonomy](#)

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

CareTaxonomy

Represents a static list of taxonomy codes.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

PersonEducation

Represents information about professional education for a person in a provider role.

Accreditation

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

Award

Represents a person's or organization's professional awards.

BoardCertification

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

CareProviderFacilitySpecialty

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

CareProviderSearchableField

This object holds denormalized data from certain fields in the Provider data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

CareSpecialty

Represents a listing of provider specialty codes and descriptions. For example, 02 - Physician/General Surgery.

CategorizedCareFeeAgreement

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

ContractPaymentAgreement

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[FeeScheduleDefinition](#)

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[HealthcareFacilityNetwork](#)

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

[HealthcarePayerNetwork](#)

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

[HealthcarePractitionerFacility](#)

Represents the different locations in which a practitioner provides services.

[HealthcareProvider](#)

Represents business-level details about the healthcare organization or the practitioner.

[HealthcareProviderNpi](#)

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

[HealthcareProviderSpecialty](#)

Represents specialties for a practitioner or a provider service organization. A provider can have multiple specialties such as `anesthesiology` and `cardiovascular`.

[HealthcareProviderTaxonomy](#)

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

[PercentileBsdCareFeeAgreement](#)

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[ProviderNetworkContract](#)

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

[ProviderNetworkTier](#)

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

[PreventiveCareAgreement](#)

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[SharedSavingPaymentAgreement](#)

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

[StandardCareFeeAgreement](#)

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

SEE ALSO:

[Health Cloud Administrator Guide: Provider Network Management](#)

Provider Network Management Overview

Use the Health Cloud Provider Network Management data model along with standard Salesforce objects to manage your network of providers.

The Provider Network Management data model represents the practitioners, facilities, physician relationships, specialties, and organizational hierarchy for your network of providers.

- Physician and organization affiliations, such as hospitals where the physician has attending or admitting privileges
- Practicing locations and specialties offered by a practitioner at a location
- Practice administrators for healthcare facilities
- Operating hours for facilities or practitioner's hours at a particular facility
- Specialty and taxonomy attributes of a practitioner or facility
- National Provider Identifier (NPI) and other provider identifiers
- Insurance payer and plan networks
- Practitioner license, education, board certifications, awards, and accreditation information
- Payment agreement terms for provider network contract types

Provider information is also represented using existing standard Salesforce objects in addition to objects only available through Health Cloud.

- **Account:** Represents a healthcare facility or location. The account hierarchy represents the way the healthcare system is organized. Other companies, like billing companies for physicians or healthcare facilities are represented as accounts and connected to healthcare facilities or physicians using account-account or account-contact relationships.
- **Contact:** Represents physicians and other licensed practitioners. Other professionals, such as nurses are represented using a contact record and connected to the physician using the contact-contact relationships.
- **Account Contact Relationship:** Represents physician and health system business affiliations, such as attending and admitting privileges.
- **Person Education:** Represents the educational details of a physician or licensed practitioner.
- **Identity Document:** Represents all identifiers for a practitioner or facility, other than the NPI.
- **Location:** Represents more details of a healthcare location, such as a clinic.
- **Associated Location:** Represents the junction between an account and a location.
- **Operating Hours:** Represents the hours that a facility is open.
- **Time Slot:** Represents a range of time on a specified day of the week during which healthcare work can be performed. Operating hours consist of one or more time slots.

Access to Provider Network Management

The provider network management standard objects are available to users with the Health Cloud, Health Cloud Platform, and Provider Network Management permission set licenses and the Health Foundation permission set.

You must have the Health Cloud managed package installed in your org to access the provider network management data model, which is available in API version 52.0 and later. You must also have the Health Cloud Provider Network Management Add On license, which contains the Health Cloud Provider Network Management platform license and the Health Cloud Provider Network Management user permission set license.

Some of the objects are available in your org even before enabling this org pref because they're part of other data models in Health Cloud or other Salesforce products. These objects need the Health Cloud Provider Network Management Add On license to be enabled before you can use them:

- Application Case

- Individual Application
- Insurance Policy
- Person Employment
- Provider Network Tier
- Provider Network Contract
- Care Fee Schedule Item
- Fee Schedule Definition
- Contract Payment Agreement
- Standard Care Fee Agreement
- Categorized Care Fee Agreement
- Capitation Care Fee Agreement
- Shared Saving Payment Agreement
- Percentile Care Fee Agreement
- Bundled Care Fee Agreement
- Preventive Care Agreement

And these fields are added to existing objects when you enable the Health Cloud Provider Network Management Add On license.

Business License

- IsPrimaryLicense
- IssueDate
- LicenseNumber

Care Provider Adverse Action

- ActionIssueDate
- IncidentDate
- IncidentReportedDate
- InsurancePolicyNumber
- InsuranceProviderName
- PenaltyAmount
- RegulatoryBody
- RegulatoryBodyType

Person Education

- InstitutionAddress
- ProgramName
- CertificateIdentifier

Use Composite API Requests to Import Data for Provider Relationship Cards

If you're setting up provider relationship cards to show practitioner information, you can use Composite API requests to create and link multiple records.

Usage

You can create records individually by using the Lightning Platform SOAP API or REST API. Or you can use the [Composite resource](#) in REST API to create and link multiple records with a single API call. This approach lets you create 200 records per call.

Example

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create `Account`, `Contact`, `HealthcareProvider`, `PersonEducation`, `HealthcareProviderNpi`, `HealthcarePractitionerFacility`, `HealthcareProviderSpeciality`, `HealthcareFacilityNetwork`, and `HealthcareProviderTaxonomy` records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's `contactId` as the `practitionerId`.

In this example, we assume that there are two `Specialty` records with `SpecialtyCode` `Neurology` and `Cardiology`, a `PayerNetwork` record with code `United Healthcare`, and a `Taxonomy` record with `TaxonomyCode` `Critical Care`. Setting `allOrNone` to `True` rolls back your request if a single record creation fails.

Execute this example using a composite request:

```
curl https://yourInstance.salesforce.com/services/data/v47.0/composite/ -H "Authorization: Bearer token" -H "Content-Type: application/json" -d "@composite.json"
```

Example request body of the `composite.json` file.

```
{
  "allOrNone" : true,
  "compositeRequest" : [
    {
      "method" : "POST",
      "url" : "/services/data/v47.0/objects/Account",
      "referenceId" : "scottKaplanAccount",
      "body" : { "Name" : "Dr. Scott Kaplan" }
    },
    {
      "method" : "POST",
      "url" : "/services/data/v47.0/objects/Contact",
      "referenceId" : "scottKaplanContact",
      "body" : {
        "FirstName" : "Scott",
        "LastName" : "Kaplan",
        "AccountId" : "@{scottKaplanAccount.id}"
      }
    },
    {
      "method" : "POST",
      "url" : "/services/data/v47.0/objects/HealthcareProvider",
      "referenceId" : "scottKaplanProvider",
      "body" : { "Name" : "Dr. Scott Kaplan",
        "PractitionerId" : "@{scottKaplanContact.id}"
      }
    },
    {
      "method" : "POST",
      "url" : "/services/data/v47.0/objects/PersonEducation",
      "referenceId" : "scottKaplanPersonEducation",
```

```

"body" : {
    "Name": "Dr. Scott Kaplan",
    "ContactId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProviderNpi",
"referenceId" : "scottKaplanNpi",
"body" : {
    "Name": "Dr. Scott Kaplan",
    "Npi" : "1558444601",
    "PractitionerId" : "@{scottKaplanContact.id}",
    "NpiType" : "Individual"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcarePractitionerFacility",
"referenceId" : "scottKaplanPractitionerFacility",
"body" : {
    "Name": "Palo Alto Medical Foundation",
    "PractitionerId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProviderSpecialty",
"referenceId" : "hcProviderSpecialtyRef1",
"body" : {
    "Name": "Cardiology",
    "Specialty" : {
        "SpecialtyCode" : "Cardiology"
    },
    "PractitionerId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareProviderSpecialty",
"referenceId" : "scottKaplanSpeciality2",
"body" : {
    "Name": "Neurology",
    "Specialty" : {
        "SpecialtyCode" : "Neurology"
    },
    "PractitionerId" : "@{scottKaplanContact.id}"
},
{
"method" : "POST",
"url" : "/services/data/v47.0/subjects/HealthcareFacilityNetwork",
"referenceId" : "scottKaplanFacilityNetwork",
"body" : {

```

```

        "Name": "United Healthcare",
        "PayerNetwork" : {
            "Code" : "United Healthcare"
        },
        "PractitionerId" : "@{scottKaplanContact.id}"
    },
    {
        "method" : "POST",
        "url" : "/services/data/v47.0/subjects/HealthcareProviderTaxonomy",
        "referenceId" : "scottKaplanTaxonomy",
        "body" : {
            "Name": "Critical care",
            "Taxonomy" : {
                "TaxonomyCode" : "Critical Care"
            },
            "PractitionerId" : "@{scottKaplanContact.id}"
        }
    }
]
}

```

Here's a sample response:

```

{
  "compositeResponse": [{
    "body": {
      "id": "001RM000004MkdJYAS",
      "success": true,
      "errors": []
    },
    "httpHeaders": {
      "Location": "/services/data/v47.0/subjects/Account/001RM000004MkdJYAS"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanAccount"
  }, {
    "body": {
      "id": "003RM000006Ev2AYAS",
      "success": true,
      "errors": []
    },
    "httpHeaders": {
      "Location": "/services/data/v47.0/subjects/Contact/003RM000006Ev2AYAS"
    },
    "httpStatusCode": 201,
    "referenceId": "scottKaplanContact"
  }, {
    "body": {
      "id": "0bYRM0000004CAG2A2",
      "success": true,
      "errors": []
    },
  },

```

```

      "httpHeaders": {
        "Location":
"/services/data/v47.0/subjects/HealthcareFacilityNetwork/0bYRM0000004CAG2A2"
      },
      "httpStatusCode": 201,
      "referenceId": "scottKaplanFacilityNetwork"
    }, {
      "body": {
        "id": "0bPRM0000004CAB2A2",
        "success": true,
        "errors": []
      },
      "httpHeaders": {
        "Location":
"/services/data/v47.0/subjects/HealthcareProviderTaxonomy/0bPRM0000004CAB2A2"
      },
      "httpStatusCode": 201,
      "referenceId": "scottKaplanTaxonomy"
    }
  ]
}

```

In this example, Account ID 001RM000004MkdJYAS and Contact ID 0bYRM0000004CAG2A2 were created on execution. The same Contact ID is used as the `PractitionerId` where applicable.

SEE ALSO:

[Salesforce Help: Set Up Provider Relationship Cards to Show Practitioner Information](#)

Vlocity Health and Insurance Objects Available in Health Cloud

The Provider Recruiting and Credentialing Application features of the Vlocity Health and Insurance package are fully supported in Health Cloud. Each Vlocity field has an equivalent Health Cloud field, which you can find here.



Note: This information is only for existing users who have been using the Vlocity Health and Insurance package before March 2022.

Account Regulatory Action

The functionality supported by the Account Regulatory Action object in the Vlocity Health and Insurance package is supported by the Care Provider Adverse Action object in Health Cloud.

Vlocity Object: Account Regulatory Action	Health Cloud Object: Care Provider Adverse Action
Account	Account
Action Date	Action Issue Date
Agency Identifier	Regulatory Body
Name	Name
Penalty Amount	Penalty Amount

Vlocity Object: Account Regulatory Action

Period Start

Health Cloud Object: Care Provider Adverse Action

Effective From

SEE ALSO:

[CareProviderAdverseAction](#)

Application

The functionality supported by the Application object in the Vlocity Health and Insurance package is supported by the Individual Application object in Health Cloud.

Vlocity Object: Application

Account

Application Name

Application Reference Number

ContactId

Created By

Owner

Status

Type

Health Cloud Object: Individual Application

Account

ReferenceNumber

ReferenceNumber

Contact

CreatedBy

Owner

Status

ApplicationType

SEE ALSO:

[IndividualApplication](#)

Contact Employment

The functionality supported by the Contact Employment object in the Vlocity Health and Insurance package is supported by the Person Employment object in Health Cloud.

Vlocity Object: Contact Employment

Address

City

Contact Id

Country Code

Description

Employer

Employer Phone

Health Cloud Object: Person Employment

EmployerAddress

Address

RelatedPerson

Address

Description

Employer

EmployerPhone

Vlocity Object: Contact Employment	Health Cloud Object: Person Employment
Employment Type	EmploymentType
End Date	EndDate
Occupation	EmploymentOccupation
Postal Code	Address
Start Date	StartDate
States/Provinces	Address
Status	Verification Status
Title	Position

Contact Regulatory Action

The functionality supported by the Contact Regulatory Action object in the Vlocity Health and Insurance package is supported by the Care Provider Adverse Action object in Health Cloud.

Vlocity Object: Contact Regulatory Action	Health Cloud Object: Care Provider Adverse Action
Action Date	Action Issue Date
Agency Identifier	Regulatory Body
Agency type	Regulatory Body Type
ComplaintDate	Incident Reported Date
Contact	Practitioner
IncidentDate (OccurrenceDate)	Incident Date
Insurance Carrier	Insurance Provider Name
Name	Name
Penalty Amount	Penalty Amount
Period Start	Effective From
Policy Number	Insurance Policy Number
ResolutionDate	Action Issue Date

SEE ALSO:

[CareProviderAdverseAction](#)

Contract Provider Network

The functionality supported by the Contract Provider Network object in the Vlocity Health and Insurance package is supported by the Provider Network Contract object in Health Cloud.

Vlocity Object: Contract Provider Network	Health Cloud Object: Provider Network Contract
Contract	Contract Extension
Effective End Date	End Date
Effective Start Date	Start Date
Name	
Provider Account	Facility
Provider Fee Schedule	
Provider Network	Provider Network

Provider Account License

The functionality supported by the Provider Account License object in the Vlocity Health and Insurance package is supported by the Business License object in Health Cloud.

Vlocity Object: Provider Account License	Health Cloud Object: Business License
Effective End Date	Period End
Effective Start Date	Period Start
Enumeration CertifiedDate	Issue Date
Is Primary License	Primary License
Jurisdiction	Jurisdiction State
License Description	Description
License Issuer	Issuer
License Last Updated Date	Source System Update Date
License Number	License Number
License Type	License Class
Name	Name
Provider Account	Organization
Status	Status

SEE ALSO:

[BusinessLicense](#)

Provider Contact License

The functionality supported by the Provider Contact License object in the Vlocity Health and Insurance package is supported by the Business License object in Health Cloud.

Vlocity Object: Provider Contact License**Health Cloud Object: Business License**

Contact	Contact
Effective End Date	Period End
Effective Start Date	Period Start
Enumeration Certified Date	Issue Date
Is Primary License	Primary License
Jurisdiction	Jurisdiction State
License Description	Description
License Issuer	Issuer
License Last Updated Date	Source System Update Date
License Number	License Number
License Type	License Class
Name	Name
Status	Status

SEE ALSO:

[BusinessLicense](#)**Provider Education**

The functionality supported by the Provider Education object in the Vlocity Health and Insurance package is supported by the Person Education object in Health Cloud.

Vlocity Object: Provider Education**Health Cloud Object: Person Education**

Accreditation Type	Education Level
Certification #	Certificate ID
Contact	Degree Earner (Contact)
Degree Through	Graduation Date
Education Type	Degree
Institution Address	Institution Address
Institution Name	Institution
Program Completed Date	Completion Date
Program Name	Program Name
Program Start Date	Start Date

Vlocity Object: Provider Education**Health Cloud Object: Person Education**

Status

Status

SEE ALSO:

[PersonEducation](#)

Provider Network

The functionality supported by the Provider Network object in the Vlocity Health and Insurance package is supported by the Healthcare Payer Network object in Health Cloud.

Vlocity Object: Provider Network**Health Cloud Object: Healthcare Provider Network**

Active

Active

Carrier Account

Payer

Effective End Date

Effective To

Effective Start Date

Effective From

Network Name

Payer Network Name

Description

Description

Parent Network

Line of Business

SEE ALSO:

[HealthcarePayerNetwork](#)

Provider Network Member

The functionality supported by the Provider Network Member object in the Vlocity Health and Insurance package is supported by the Healthcare Facility Network object in Health Cloud.

Vlocity Object: Provider Network Member**Health Cloud Object: Healthcare Facility Network**

Provider Network

Payer Network

Provider Network Tier

ProviderNetworkTier

Provider Account

Health Care Provider

Provider Contact

Health Care Provider

Member Name

Start Date

Effective From

Status

Panel Status

Vlocity Object: Provider Network Member**Health Cloud Object: Healthcare Facility Network**

End Date

Effective To

Provider Network Tier

The functionality supported by the Provider Network Tier object in the Vlocity Health and Insurance package is supported by the Provider Network Tier object in Health Cloud.

Vlocity Object: Provider Network Tier**Health Cloud Object: Provider Network Tier**

Provider Network

Provider Network

Active

Active

Description

Description

Tier Name

Tier Name

Provider Taxonomy

The functionality supported by the Provider Taxonomy object in the Vlocity Health and Insurance package is supported by the Healthcare Provider Taxonomy object in Health Cloud.

Vlocity Object: Provider Taxonomy**Health Cloud Object: Healthcare Provider Taxonomy**

End Date

Effective To

Name

Taxonomy Name

Owner

Owner Name

Provider Account

Account

Provider Contact

Practitioner

Start Date

Effective From

Taxonomy Code

Taxonomy

SEE ALSO:

[HealthcareProviderTaxonomy](#)

ApplicationCase

This junction object stores a relationship between Case and IndividualApplication. This object is available in API version 52.0 and later with the Provider Network Management permission set license.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
ApplicationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The individual application associated with a case application. This is a relationship field. Relationship Name Application Relationship Type Lookup Refers To IndividualApplication
CaseId	Type reference Properties Create, Filter, Group, Sort, Update Description The case associated with a case application. This is a relationship field. Relationship Name Case Relationship Type Lookup Refers To Case
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name associated with the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ApplicationCaseFeed](#) on page 1254

Feed tracking is available for the object.

[ApplicationCaseHistory](#) on page 1263

History is available for tracked fields of the object.

BusinessLicense

Represents the licenses of a party role like healthcare provider or producer.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the organization holding the license.
ContactId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who holds the license and is listed as a contact.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the license.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the Healthcare Provider who holds this license. This field is a lookup to HealthcareProvider.
Identifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Issuer's ID for the licensee. This field is unique within your organization.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the license is active. The default value is false.
isPrimaryLicense	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates if the license is the primary license. The default value is false.

Field	Details
IssueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date the license or certification was issued.
Issuer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description License issuer's name.
JurisdictionCountry	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Country where license is valid.
JurisdictionOther	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of other jurisdiction.
JurisdictionState	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description State where license is valid.
JurisdictionType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Jurisdiction for the license. Possible values:

Field	Details
	• STATE • COUNTRY • PROVINCE • COUNTY
LicenseClass	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class that the distributor's license belongs to. This field is available from API version 48.0 and later. Possible values are: • APN - Advanced Practice Nurse • LPN - Licensed Practical Nurse • MD - Medical Doctor (MD) • PC - Professional Counselor • PT - Physical Therapist
LicenseNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The number of the license.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the business or professional license.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field	Details
PeriodEnd	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description License's expiration date.
PeriodStart	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description License's effective start date.
SourceSystemUpdateDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current status of the license. Example values: • Inactive • Revoked • Draft • Verified
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Person who holds the license and is listed as a user.
VerificationStatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Current status for the license. Possible values: Authorized
VerifiedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description License was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[BusinessLicenseFeed](#)

Feed tracking is available for the object.

[BusinessLicenseHistory](#)

History is available for tracked fields of the object.

[BusinessLicenseOwnerSharingRule](#)

Sharing rules are available for the object.

[BusinessLicenseShare](#)

Sharing is available for the object.

CareProviderAdverseAction

Captures adverse actions against the provider, such as malpractice lawsuits or revoked licences. This object is available in API version 47.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The account this adverse action is associated with.
AccreditationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The accreditation that might be affected by this adverse action.
ActionIssueDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the adverse action was issued by the regulatory authority.
ActionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of adverse action that is being taken. Possible values are: - AdministrativeDisciplinaryAction - CourtOrder - FelonyConviction - MalpracticeJudgement - MisdemeanorConviction - ProbationaryLicense
BoardCertificationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The board certification that might be affected by this adverse action
BusinessLicenseId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The business license that might be affected by this adverse action.
CaseNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The case number associated with this adverse action.
CourtSentence	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The final sentence by the governing court, if any.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Summary of the adverse action.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this Adverse Action is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this Adverse Action is no longer effective.
HealthcareProviderId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description HealthcareProvider that this Adverse Action is associated with
IncidentDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the incident took place that resulted in the adverse action.
IncidentReportedDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which the incident was reported to the regulatory authority.
InsurancePolicyNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The number of the insurance policy associated with an adverse action.
InsuranceProviderName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the insurance provider that issued the policy associated with an adverse action.
Jurisdiction	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the court or government body that issued the legal determination.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the adverse action that is being taken.
PenaltyAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The penalty amount imposed for an adverse action.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Time stamp that indicates when the current user last viewed this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The practitioner this adverse action record is associated with.

Field	Details
RegulatoryBody	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the regulatory authority to which the incident was reported.
RegulatoryBodyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of regulatory authority to which the incident was reported.
ReportingEntity	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the entity or organization that reported this action.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Unique record ID in source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status of the license or certification, such as "revoked" or "suspended."

Field	Details
	Possible values are: • Active • Revoked • Suspended

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareProviderAdverseActionFeed](#) on page 1254

Feed tracking is available for the object.

[CareProviderAdverseActionHistory](#) on page 1263

History is available for tracked fields of the object.

CareSpecialtyTaxonomy

The junction object between CareSpecialty and CareTaxonomy. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareSpecialtyId	Type reference Properties Create, Filter, Group, Sort, Update Description The care specialty associated with a care specialty taxonomy. This is a relationship field. Relationship Name CareSpecialty Relationship Type Lookup Refers To CareSpecialty

Field	Details
CareTaxonomyId	Type reference Properties Create, Filter, Group, Sort, Update Description The care taxonomy associated with a care specialty taxonomy. This is a relationship field. Relationship Name CareTaxonomy Relationship Type Lookup Refers To CareTaxonomy
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The system-generated name of the record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CareSpecialtyTaxonomyFeed](#) on page 1254

Feed tracking is available for the object.

CareSpecialtyTaxonomyHistory on page 1263

History is available for tracked fields of the object.

CareTaxonomy

Represents a static list of taxonomy codes.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the taxonomy.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this taxonomy is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this taxonomy is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the taxonomy master record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
ParentTaxonomyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent taxonomy associated with a care taxonomy. This is a relationship field. Relationship Name ParentTaxonomy Relationship Type Lookup

Field	Details
	Refers To CareTaxonomy
TaxonomyCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the taxonomy.
TaxonomyType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of taxonomy.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareTaxonomyFeed

Feed tracking is available for the object.

CareTaxonomyHistory

History is available for tracked fields of the object.

IndividualApplication

Represents an application form submitted by an individual. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The ID of the applicant's account.
AmountPaid	Type currency Properties Create, Filter, Nillable, Sort, Update Description The amount paid by the applicant.
ApplicationCaseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of a case that relates to this application.
ApplicationCategory	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Categorizes the ways an application can be processed. Possible values are: • Basic • Special
ApplicationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the application. Possible values are: • New • Renewal
AppliedDate	Type dateTime Properties Create, Filter, Sort, Update Description The date on which the application was received from the applicant.

Field	Details
ApprovedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the application was approved.
BusinessTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The type of individual business activity for this application.
Category	Type picklist Properties Create, Filter, Group, Sort, Update Description The service category of the application. Possible values are: • Emergency Service • License • Permit
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text description provided by the applicant.
IsOwnerEditable	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the owner ID of this record can be changed.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
LicensePermitNameId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The emergency service authorization that will be granted if this application is approved.
LicenseTypeId	Type reference Properties Create, Filter, Group, Sort, Update, Nillable Description The type of emergency service that the applicant will provide.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The auto-generated unique ID for this application.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user that owns this record.

Field	Details
PaymentDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time at which payment was received from the applicant.
RequirementsCompleteDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the applicant fulfilled all the requirements for approval.
SavedApplicationRefId	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Reference Id of the saved application.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The submission and approval status of the application. Possible values are: • Closed • In Distribution • In Review • Submitted
WasReturned	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether a submitted application was sent back to the applicant due to errors.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

IndividualApplicationHistory on page 1263

History is available for the object.

IndividualApplicationFeed on page 1254

Feed tracking is available for the object.

IndividualOwnerSharingRule on page 1267

Sharing rules are available for the object.

IndividualApplicationShare on page 1270

Share is available for the object.

InsurancePolicy

Represents a type of insurance policy. Available with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AttributesSelectedValues__c	Type textarea Properties Create, Nillable, Update Description Values of root product attributes set at the InsurancePolicy level.
AuditTerm	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The frequency of the audit. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: • Annually • Monthly • Quarterly • Semi Annual (twice a year)

Field	Details
	Semi-Monthly (twice a month)
CancellationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the insurance policy was canceled.
CancellationReason	Type textarea Properties Create, Nillable, Update Description The reason for canceling the insurance policy.
CancellationReasonType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the cancellation reason belongs to. Possible values are: - Canceled at Request of the Finance Company - Canceled by Underwriter or Plan Administrator - Corporate Officer NonElection - Court Release - Coverage Placed Elsewhere - Duplicate Coverage - Failure to Comply with Terms and Conditions (ex. Audit Failure) - Failure to Pay Deductible - Insured's Request - Misrepresentation of Information on Application - Non-Payment - Not Taken - Other - Revocation of Voluntary Market Acceptance - Rewritten - Substantial Change in Risk

Field	Details
	Underwriting Reasons
CashSurrenderValue	Type currency Properties Create, Filter, Nillable, Sort, Update Description The cash surrender value of the insurance policy.
ChangeSubtype	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description A further categorization of the change type. For example, childbirth, marriage. Possible values are: - Child Birth - Marriage
ChangeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the change in the policy. For example, life event, house renovation. Possible values are: - House Renovation - Life-Event
ContractLineItemId__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of a line item in the contract for the policy. This is a relationship field. Relationship Name ContractLineItemId__r Relationship Type Lookup

Field	Details
	Refers To ContractLineItem__c
DateRenewed	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy was last renewed.
Discount	Type double Properties Create, Filter, Nillable, Sort, Update Description The discount that was given on the policy.
EffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from which the policy is in effect.
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy expires.
FinalRenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The final date on which the policyholder can renew the insurance policy.
EnolChannel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The channel through which the loss for the claim associated with this policy was reported. This field is deprecated in API version 48.0 and will be removed in API version 52 (the Summer '21 release). Possible values are: • Chatbot • Mobile • Phone • Web
GrossWrittenPremium	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total expected premium amount for the insurance policy over the policy period.
HasAnyAutoCoverage	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the insurance policy has an Any Auto coverage, which extends the coverage to hired and other non-owned vehicles. The default value is <code>False</code>.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the policy is active. The default value is <code>False</code>.
IsLoanEligible	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a loan can be requested against the insurance policy. The default value is <code>False</code>.

Field	Details
IsRenewedPolicy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the policy is a renewed policy. The default value is <code>False</code>.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The insurance policy number. Label is Policy Number.
NameInsuredId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the primary insured. This is a relationship field. Relationship Name NameInsured Relationship Type Lookup

Field	Details
	Refers To Account
OriginalEffectiveDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the original policy went into effect. This field is available from API version 51.0 and later.
OriginalExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Expiration date of the original policy. This field is available from API version 51.0 and later.
OriginalPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the original insurance policy. This field is available from API version 51.0 and later. This is a relationship field. Relationship Name OriginalPolicy Relationship Type Lookup Refers To InsurancePolicy
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the record owner. This is a polymorphic relationship field. Relationship Name Owner

Field	Details
	Relationship Type Lookup Refers To Group, User
PaidToDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date up to which the policy is paid for. This field is available from API version 51.0 and later.
ParentPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the parent policy that covers this policy. For example, a parent policy can cover an auto policy and home policy. This is a relationship field. Relationship Name ParentPolicy Relationship Type Lookup Refers To InsurancePolicy
PaymentDueDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the next payment of the premium is due.
PlanTier	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The class that the insurance policy belongs to. For example, silver, gold, or platinum.

Field	Details
	Possible values are: • Gold • Platinum • Silver
PlanType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the insurance policy plan. For example, single life, joint last-to-die, or joint first-to-die (primarily applicable for term insurance). Possible values are: • Joint First-to-Die • Joint Last-to-Die • Single Life
PolicyDescription	Type textarea Properties Create, Nillable, Update Description The description of the insurance policy.
PolicyName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the insurance policy.
PolicyTerm	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The time period for which the policy provides coverage. This field is available from API version 51.0 and later. Possible values are: • Annual

Field	Details
	• Custom • Daily • Monthly • Semi-Annual The default value is Annual.
PolicyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of the insurance policy. For example, home, auto, annuity, or life. Possible values are: • Annuity • Auto • Commercial Auto • Commercial Property • Home • Life • Workers' Compensation
PremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium paid by the policy owner for the current billing period.
PremiumCalculationMethod	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The premium calculation method for a payment period. This field is available from API version 51.0 and later. Possible values are: • Daily • Modal The default value is Daily.

Field	Details
PremiumFrequency	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The frequency of the premium payment or billing. For example, monthly, semi-monthly, quarterly, semi-annually, or annually. Possible values are: • Annually • Monthly • Quarterly • Semi Annual (twice a year) • Semi-Monthly (twice a month) The default value is Annually.
PremiumPaymentType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of premium payment, such as Advance or Arrears. This field is available from API version 51.0 and later. Possible values are: • Advance • Arrears The default value is Advance.
PreviousPremium	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium of the policy before it was renewed.
PreviousRenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the insurance policy was renewed in the last renewal cycle.

Field	Details
PriorPolicyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the insurance policy before it was renewed. This is a relationship field. Relationship Name PriorPolicy Relationship Type Lookup Refers To InsurancePolicy
ProducerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the agency or the agent who sold the policy. This is a relationship field. Relationship Name Producer Relationship Type Lookup Refers To Producer
ProductCode__c	Type string Properties Filter, Nillable, Sort Description The code of the product that this policy belongs to. This is a calculated field. Formula Product.ProductCode
ProductId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The product that this policy belongs to. For example, if the customer buys a silver auto policy, this field looks up to the silver auto product in the Product object. This is a relationship field. Relationship Name Product Relationship Type Lookup Refers To Product2
RenewalChannel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The channel through which the insurance policy was renewed. Possible values are: • Chatbot • Mobile • Phone • Web
RenewalDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy is expected to be renewed. The actual renewal date may be different.
SaleDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date on which the policy was sold.

Field	Details
ServicingOffice	Type address Properties Filter, Nillable Description The address of the office that issued the policy and that services the policy. This is a compound field of type Address and combines these fields: ServicingOfficeCity, ServicingOfficeCountry, ServicingOfficeGeocodeAccuracy, ServicingOfficeLatitude, ServicingOfficeLongitude, ServicingOfficePostalCode, ServicingOfficeState, and ServicingOfficeStreet.
SourceOpportunityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the opportunity from which the policy was created. This is a relationship field. Relationship Name SourceOpportunity Relationship Type Lookup Refers To Opportunity
SourceQuoteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the quote from which the policy was created. This is a relationship field. Relationship Name SourceQuote Relationship Type Lookup Refers To Quote
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the source system this record was obtained from.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The unique ID of this record in the source system.
StandardFeeAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected fee for the policy over the policy period. This field is available from API version 51.0 and later.
StandardPremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected premium for the policy over the policy period. This field is available from API version 51.0 and later.
StandardTaxAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected tax on the policy over the policy period. This field is available from API version 51.0 and later.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The status of the insurance policy.

Field	Details
	Possible values are: • Agreement Premature endings • Applied • Canceled • Customer Rejected • Draft • Final • Full Life Ending • Hypothetical • In Force • In Force with temporary coverage • In Force-change pending • Initial • Insurer Rejected • Lapsed • Negotiation End • Not Taken Up • Offered • Quote Abandoned • Quoted • Replaced by customer application • Replaced by insurer counter offer • Suspended • Terminated • Under negotiation The default value is Initial.
Substatus	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The carrier system's substatus code for the insurance policy. Possible values are: • Draft • Final • Negotiation End • Not Taken Up

Field	Details
	Quote Abandoned The default value is Draft.
TaxesSurcharges	Type currency Properties Create, Filter, Nillable, Sort, Update Description The taxes and surcharges levied on the premium for the insurance policy.
TermFeeAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected fee for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TermPremiumAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected premium for the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TermTaxAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The expected tax on the policy over the policy period, prorated based on the policy's effective dates. This field is available from API version 51.0 and later.
TotalCommissionAmount	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total commission amount for the policy.

Field	Details
TotalStandardAmount	Type currency Properties Filter, Nillable, Sort Description The sum of the expected premium, fee, and tax for the policy over the policy period. This field is available from API version 51.0 and later. This is a calculated field.
TotalSumInsured	Type currency Properties Create, Filter, Nillable, Sort, Update Description The total insured amount. This field is available from API version 51.0 and later.
UnderwritingEntityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Legal entity that underwrote the insurance policy. This is a relationship field. Relationship Name UnderwritingEntity Relationship Type Lookup Refers To LegalEntity
UniversalPolicyNumber	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A number that uniquely identifies the policy across different source systems.

PersonEducation

Represents information about professional education for a person in a provider role.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CompletionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education's completion date.
ContactId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as a contact.
EducationLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of education achieved. Example values: • Undergraduate degree • Medical school • Internship • Residency • Fellowship
GraduationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Graduation date from institution.
Identifier	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description ID issued to the recipient by the educational institution.
IdentifierIssuer	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Educational institution's name.
IndividualId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as an individual.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string

Field	Details
	Properties Create, Filter, Group, Sort, Update Description Name of the degree earned.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
StartDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education's start date.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current status of education. Valid values: • Inactive • Revoked • Draft • Verified The default value is Inactive.
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who earned the degree and is listed as a user.
VerificationStatus	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Current educational status. Valid values: • Authorized • None The default value is None.
VerifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Education was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[PersonEducationFeed](#)

Feed tracking is available for the object.

[PersonEducationHistory](#)

History is available for tracked fields of the object.

[PersonEducationOwnerSharingRule](#)

Sharing rules are available for the object.

[PersonEducationShare](#)

Sharing is available for the object.

Accreditation

Represents the professional accreditations of a facility. For example, a joint commission accredits a facility as a general acute care hospital.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare facility (Account) that this accreditation is associated with.
AccreditationRating	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Rating system used by the accrediting body.
AccreditingBody	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The organization that provided the accreditation.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this accreditation is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this accreditation is no longer effective.
LastFullSurveyDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of the last full survey completed by accrediting body.
LastOnsiteSurveyDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Date that accrediting body was last onsite.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the accreditation.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner that this accreditation is associated with.

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Accreditation status.
SubType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Subtype of the accreditation.
Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of accreditation.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[AccreditationFeed](#)

Feed tracking is available for the object.

AccreditationHistory

History is available for tracked fields of the object.

AccreditationOwnerSharingRule

Sharing rules are available for the object.

AccreditationShare

Sharing is available for the object.

Award

Represents a person's or organization's professional awards.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the organization receiving the award.
AwardDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date award was received.
AwardedBy	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the issuing organization.
ContactId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Person who received the award and is listed as a contact.
Identifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Issuing organization's identifier for the award recipient.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Award name.
OwnerId	Type reference

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description ID of the user who owns this record.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Award status. Example values: • Inactive • Revoked • Draft • Verified
UserId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the person who received the award and is listed as a user.
VerificationStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Current award status. Example values: • Authorized • Pending • Unverified
VerifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Award was validated on this date.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

AwardFeed

Feed tracking is available for the object.

AwardHistory

History is available for tracked fields of the object.

AwardOwnerSharingRule

Sharing rules are available for the object.

AwardShare

Sharing is available for the object.

BoardCertification

Represents the practitioner's board certifications such as being board-certified in cardiology and cardiovascular disease.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that this healthcare provider is associated with.
BoardName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the organization providing the board certification.
CertificationType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of certification.

Field	Details
CurrentCertificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of most recent board certification.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this certification is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this certification is no longer effective.
ExpirationDate	Type date Properties Create, Filter, Group, Nillable, Update Description Expiration date of the board certification.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner that this certification is associated with.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
Status	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Status of the certification.
TerminationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for this provider.
TerminationReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for termination.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[BoardCertificationFeed](#)

Feed tracking is available for the object.

[BoardCertificationHistory](#)

History is available for tracked fields of the object.

[BoardCertificationOwnerSharingRule](#)

Sharing rules are available for the object.

[BoardCertificationShare](#)

Sharing is available for the object.

BundledCareFeeAgreement

Specifies the payment terms for contracts of Bundled Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BasicTierPrice	Type currency Properties Create, Filter, Sort, Update Description The basic tier price for the procedure bundle.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this bundled care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MidTierPrice	Type currency Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The mid tier price for the procedure bundle.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the bundled care fee agreement.
PremiumTierPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The premium tier price for the procedure bundle.
ProcedureBundleCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The code of the bundle including a set of procedures. This is a relationship field. Relationship Name ProcedureBundleCode Relationship Type Lookup Refers To CodeSetBundle
ProcedureBundleDescription	Type textarea Properties Create, Nillable, Update Description The description of the procedure bundle.
ProcedureBundleItemList	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The list of procedures covered in the bundle.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[BundledCareFeeAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[BundledCareFeeAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

CapitationCareFeeAgreement

Specifies the payment terms for contracts of Capitation Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
<code>ContractPaymentAgreementId</code>	Type reference
	Properties Create, Filter, Group, Sort
	Description The contract payment agreement record to which this capitation care fee agreement is associated. This is a relationship field.
	Relationship Name ContractPaymentAgreement
	Relationship Type Master-Detail
	Refers To ContractPaymentAgreement

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
MemberAgeRangeLowerLimit	Type int Properties Create, Filter, Group, Sort, Update Description The lower age limit of the enrolled member for the capitation care fee agreement.
MemberAgeRangeUpperLimit	Type int Properties Create, Filter, Group, Sort, Update Description The upper age limit of the enrolled member for the capitation care fee agreement.
MonthlyBalanceFee	Type currency Properties Filter, Nillable, Sort Description The balance fee for each member after the monthly withheld fee. This is a calculated field.
MonthlyFee	Type currency Properties Create, Filter, Sort, Update

Field	Details
	Description The fee agreed upon by the provider and payer for each member per month.
MonthlyWithheldPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update Description The percentage of the monthly fee that's withheld by the payer and shared later with the provider based on the performance.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the capitation care fee agreement.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CapitationCareFeeAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[CapitationCareFeeAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

CareFeeScheduleItem

Stores procedure level fees for a fee schedule definition. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareFeeScheduleItemKey	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Care Fee Schedule Item record.
FacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
FeeScheduleDefinitionId	Type reference Properties Create, Filter, Group, Sort Description The Fee Schedule Definition associated with the Care Fee Schedule Item. This is a relationship field. Relationship Name FeeScheduleDefinition Relationship Type Master-Detail Refers To FeeScheduleDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the Care Fee Schedule Item.
NonFacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a non-facility location such as the physician's office.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure code.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. Relationship Name ProcedureCode Relationship Type Lookup Refers To CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareFeeScheduleItemFeed on page 1254

Feed tracking is available for the object.

CareFeeScheduleItemHistory on page 1263

History is available for tracked fields of the object.

CareProviderFacilitySpecialty

Represents all the specialties that the practitioner provides at a given location. For example, a physician who is board-certified in both spine and neuro may provide spine services at one location and neuro services at another.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Facility associated with this provider facility specialty record.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this record is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this record is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the record is active.
IsPrimarySpecialty	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this specialty is the practitioner's primary specialty at this facility, or the facility's primary specialty.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the specialty provided at this provider facility.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerFacilityId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner facility associated with this provider facility specialty record.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
SpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the specialty associated with this provider facility specialty record
SpecialtyRole	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareProviderFacilitySpecialtyFeed

Feed tracking is available for the object.

CareProviderFacilitySpecialtyHistory

History is available for tracked fields of the object.

CareProviderFacilitySpecialtyOwnerSharingRule

Sharing rules are available for the object.

CareProviderFacilitySpecialtyShare

Sharing is available for the object.

CareProviderSearchableField

This object holds denormalized data from certain fields in the Provider data model. Provider search APIs query this object instead of multiple objects, which improves search performance. This object is available in API version 47.0 and later.

Supported Calls

`delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`

Fields

Field	Details
Address	Type textarea Properties Nillable Description Specified in <code>Account.ShippingAddress</code> .
CertificationType	Type textarea Properties Nillable Description Specified in <code>BoardCertification.CertificationType</code> .  Note: <code>BoardCertification.HealthcareProvider</code> must also be specified.
EducationLevel	Type textarea Properties Nillable Description Specified in <code>PersonEducation.EducationLevel</code> . Not applicable for a facility.  Note: <code>Degree</code> , <code>Status</code> , <code>DegreeEarner</code> , and <code>HealthCareProvider</code> must also be specified.

Field	Details
Facility	Type reference Properties Filter, Group, Nillable, Sort Description Represents the facility with which the practitioner is associated. Use for practitioner records only. If the provider is a facility, set this field value to null.
FacilityName	Type string Properties Filter, Group, Nillable, Sort Description Specified in <code>Account.Name</code>.
FacilityPhone	Type phone Properties Filter, Group, Nillable, Sort Description Facility's main contact phone number. Specified in <code>Account.Phone</code>.
IsAcceptingNewPatients	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the practitioner is accepting new patients. Specified in <code>HealthcareFacilityNetwork.PanelStatus</code>, where <code>PanelStatus = Open</code> indicates <code>Accepting New Patients = true</code>.  Note: This field applies only to practitioners, not facilities.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LicenseJurisdictionCountry	Type String Properties Filter, Nillable Description The country where the license of the Healthcare Provider is registered. Specified in <code>HealthcareProviderId.BusinessLicense.JurisdictionCountry</code>. This field is available in API version 57.0 or later
LicenseJurisdictionRegion	Type String Properties Filter, Nillable Description The region where the license of the Healthcare Provider is registered. Specified in <code>HealthcareProviderId.BusinessLicense.JurisdictionRegion</code>. This field is available in API version 57.0 or later
LicenseJurisdictionState	Type String Properties Filter, Nillable Description The state where the license of the Healthcare Provider is registered. Specified in <code>HealthcareProviderID. BusinessLicense.JurisdictionState</code>. This field is available in API version 57.0 or later
LicenseName	Type String Properties Filter, Nillable Description The name of the license give to the Healthcare Provider. Specified in <code>HealthcareProviderID. BusinessLicense.Name</code>. This field is available in API version 57.0 or later

Field	Details
LicenseStatus	Type String Properties Filter, Nillable Description Specifies the status of the license given to the Healthcare Provider. Specified in <code>HealthcareProviderID.BusinessLicense.Status</code>. This field is available in API version 57.0 or later
NationalProviderIdentifier	Type string Properties Filter, Group, Nillable, Sort Description Provider's unique NPI number. Specified in <code>HealthcareProviderNpi.Account</code> for a facility, and <code>HealthcareProviderNpi.Practitioner</code> for a practitioner.
OperatingHoursId	Type reference Properties Filter, Group, Nillable, Sort Description Identifies a set of operating hours for this practitioner at this facility. Specified in <code>Account.OperatingHoursId</code> for a facility, or in <code>HealthcarePractitionerFacility.OperatingHoursId</code> for a practitioner-facility combination.
PhotoUrl	Type string Properties Filter, Group, Nillable, Sort Description The URL for a photograph of the practitioner. Field is synced based on <code>Account.PhotoUrl</code> or <code>Contact.PhotoUrl</code>.
PlanType	Type textarea Properties Nillable Description The type of plan, with the following default options: • PPO

Field	Details
	• HMO • Medicare • Medicaid • Workers Comp Specified in <code>HealthcareFacilityNetwork.Account</code> for a facility, or <code>HealthcareFacilityNetwork.PractitionerFacility</code> for a practitioner-facility combination.  Note: <code>HealthcareFacilityNetwork.Name</code> and <code>PayerNetwork.Name</code> must also be populated.
Provider	Type reference Properties Filter, Group, Nillable, Sort Description Lookup to <code>HealthcareProvider</code>. Represents a facility or practitioner-facility combination.
ProviderGender	Type string Properties Filter, Group, Nillable, Sort Description The gender of the <code>HealthcareProvider</code>. Specified in <code>Contact.Gender</code> or <code>Account.PersonGender</code>.
ProviderName	Type string Properties Filter, Group, Nillable, Sort Description Name of the provider. Specified in <code>Account</code> for a facility, or in <code>Contact</code> for a practitioner.
ProviderType	Type string Properties Filter, Group, Nillable, Sort Description Type of provider or facility. For example, pharmacist or ambulatory care facility. Specified in <code>HealthCareProvider.ProviderType</code>.

Field	Details
Specialty	Type textarea Properties Nillable Description Specialty associated with the provider. Specified in <code>CareSpecialty.SpecialtyType</code>. For a facility, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a facility (<code>CareProviderFacilitySpecialty.AccountId</code>) to a care specialty (<code>CareProviderFacilitySpecialty.SpecialtyId</code>). For a practitioner, the Specialty is sourced from a Care Provider Facility Specialty record, which connects a Healthcare Practitioner Facility record (<code>CareProviderFacilitySpecialty.PractitionerFacilityId</code>) to a care specialty (<code>CareProviderFacilitySpecialty.SpecialtyId</code>). The Healthcare Practitioner Facility record then connects the facility (<code>HealthcarePractitionerFacility.AccountId</code>) to a practitioner (<code>HealthcarePractitionerFacility.PractitionerId</code>). All source records must be active.
SubSpecialty	Type textarea Properties Nillable Description Provider's subspecialty. Specified in <code>HealthcareProviderTaxonomy.careTaxonomy.TaxonomyType</code>. Not valid for a practitioner-facility combination.  Note: <code>Taxonomy.TaxonomyType</code> must also be specified.

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

Supported Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Fields

Field	Details
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org.  Note: Only users with View DeveloperName OR View Setup and Configuration permission can view, group, sort, and filter this field.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this configuration is active.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language that the care provider search uses. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian

Field	Details
	• sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MappedObject	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description Indicates mapped objects. Possible values are: • HealthcarePractitionerFacility • HealthcareProvider
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The label for the care provider.
SourceField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the field that is copied to the target object.
TargetField	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the field to copy the data to.

CareSpecialty

Represents a listing of provider specialty codes and descriptions. For example, 02 - Physician/General Surgery.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the specialty.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this specialty is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this specialty is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup Sort, Update Description Name of the specialty master record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
SpecialtyCode	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Code for the specialty.
SpecialtyType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Type of care specialty.
SpecialtyUsage	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this specialty is related to the practitioner, the organization, or both.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareSpecialtyFeed

Feed tracking is available for the object.

CareSpecialtyHistory

History is available for tracked fields of the object.

CareSpecialtyOwnerSharingRule

Sharing rules are available for the object.

CareSpecialtyShare

Sharing is available for the object.

CategorizedCareFeeAgreement

Specifies the payment terms for contracts of Categorized Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CategorizedCareFeeAgreeKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Categorized Care Fee Agreement record.

Field	Details
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this categorized care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure category.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The line of business for which the agreed upon fee is applicable. Possible values are: • Commercial • Medi-Cal • Medicare
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the categorized care fee agreement.
PricingInformation	Type string Properties Create, Filter, Group, Sort, Update Description The agreed upon fee for the procedure category.
ProcedureCategory	Type string Properties Create, Filter, Group, Sort, Update Description The category of procedures covered in the Categorized Care Fee Agreement, such as Immunization.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[CategorizedCareFeeAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[CategorizedCareFeeAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

ContractPaymentAgreement

Stores information about the contract payment agreement associated with a contract. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AgreementType	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The payment type supported in the contract payment agreement. Possible values are: • Bundled Care Fee Agreement • Capitation Care Fee Agreement • Categorized Care Fee Agreement • Percentile Based Care Fee Agreement • Preventive Care Agreement • Shared Saving Payment Agreement • Standard Care Fee Agreement
ContractId	Type reference Properties Create, Filter, Group, Sort Description The contract associated with the contract payment agreement. This is a relationship field. Relationship Name Contract Relationship Type Master-Detail Refers To Contract

Field	Details
ContractPaymentAgreementKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Contract Payment Agreement record.
Description	Type textarea Properties Create, Nillable, Update Description The description of the contract payment agreement.
EligibleProcedureCodeList	Type textarea Properties Create, Nillable, Update Description The procedure codes that are covered in the contract payment agreement. This value is applicable for Capitation and Shared Savings payment type.
EndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date until when the contract payment agreement is effective.
FeeScheduleDefinitionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The fee schedule definition record associated with the contract payment agreement. This value is applicable only for Fee-for-Service payment types. This is a relationship field. Relationship Name FeeScheduleDefinition Relationship Type Lookup

Field	Details
	Refers To FeeScheduleDefinition
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The line of business to which the contract payment agreement is applicable. Possible values are: - Commercial - Medi-Cal - Medicaid - Medicare
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the contract payment agreement associated with the contract.
StandardFeeCalculationPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The percentage of the baseline fees of the fee schedule definition that's used to calculate the negotiated fees for the Fee-for-Service payment types.
StartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date from when the contract payment agreement is effective.
Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of the contract payment agreement. Possible values are: • ACTIVATED—Activated • DEACTIVATED—Deactivated • DRAFT—Draft

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ContractPaymentAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[ContractPaymentAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

FeeScheduleDefinition

Stores fee schedule information for contracts of Standard Care Fee Agreement types. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type textarea Properties Create, Nillable, Update Description The description of the Fee Schedule Definition.
EffectiveEndDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The end date until when the Fee Schedule Definition is effective.
EffectiveStartDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The start date from when the Fee Schedule Definition is effective.
FeeScheduleDefinitionKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Fee Schedule Definition record.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the Fee Schedule Definition.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The unique ID of the owner. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[FeeScheduleDefinitionFeed](#) on page 1254

Feed tracking is available for the object.

[FeeScheduleDefinitionHistory](#) on page 1263

History is available for tracked fields of the object.

[FeeScheduleDefinitionShare](#) on page 1270

Sharing is available for the object.

HealthcareFacilityNetwork

Represents a junction object identifying the insurance network that a location or business entity is a part of. Network participation records are also stored in this object.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account associated with this facility network.
Description	Type textarea Properties Create, Nillable, Update Description Description of the facility network.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this facility network is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this facility network is no longer effective.
GenderRestriction	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether this facility network only applies to male or female patients or members instead of all patients or members.

Field	Details
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description References the HealthcareFacility record associated with the network. Use this field if the associated provider is a business account. This is a relationship field. Relationship Type Lookup Refers To HealthcareFacility
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare provider associated with this facility network. Relationship Type Lookup Refers To HealthcareProvider
HighestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the highest age of patient that this facility network is applicable for.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the lowest age of patient that this facility network is applicable for.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the facility network record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PanelLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description Indicates the maximum number of patients in the practitioner's panel for this payer network and practitioner location.

Field	Details
PanelStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the practitioner is accepting new patients based on the status of their patient panel.
PayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Payer network associated with this facility network.
PractitionerFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner facility associated with this facility network. Use this field if the provider associated with the network is an individual practitioner.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The individual practitioner associated with the facility network.
ProviderNetworkContractId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Provider network contract associated with this facility network This is a relationship field. Relationship Type Lookup Refers To ProviderNetworkContract

Field	Details
ProviderNetworkTierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Provider network tier associated with this facility network. This is a relationship field. Relationship Type Lookup Refers To ProviderNetworkTier
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareFacilityNetworkFeed](#)

Feed tracking is available for the object.

[HealthcareFacilityNetworkHistory](#)

History is available for tracked fields of the object.

[HealthcareFacilityNetworkOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareFacilityNetworkShare](#)

Sharing is available for the object.

HealthcarePayerNetwork

Represents an insurance network group. For example, an insurance company's exclusive provider organization (EPO) plans.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Code representing the payer network.
Description	Type textarea Properties Create, Nillable, Update Description Description of the payer network.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this payer network is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this payer network is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.

Field	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LineofBusiness	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the line of business supported by this payer network. Possible values are: • Commercial for Groups • Commercial for Individuals • Exchange • Medicaid • Medicare
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the payer network.
NetworkType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of network, such as HMO, PPO, or EPO.

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ParentPayerNetworkId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The parent healthcare payer network associated with this payer network. This is a relationship field. Relationship Type Lookup Refers To HealthcarePayerNetwork
PayerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account associated with the payer network. This is a relationship field. Relationship Name Payer Relationship Type Lookup Refers To Account

Field	Details
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of an external record on its source system.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcarePayerNetworkFeed](#)

Feed tracking is available for the object.

[HealthcarePayerNetworkHistory](#)

History is available for tracked fields of the object.

[HealthcarePayerNetworkOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcarePayerNetworkShare](#)

Sharing is available for the object.

HealthcarePractitionerFacility

Represents the different locations in which a practitioner provides services.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Account associated with this practitioner facility. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this practitioner facility is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this practitioner facility is no longer effective.
GenderRestriction	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether physician sees patients of a specific gender.
HealthcareFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The Healthcare facility associated with this healthcare practitioner facility. Relationship Type Lookup

Field	Details
	Refers To HealthcareFacility
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare provider associated with this healthcare practitioner facility. This is a relationship field. Relationship Type Lookup Refers To HealthcareProvider
HighestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The highest age of patients that the practitioner sees at this facility
InitialStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date the practitioner started at this facility.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsDirectoryPrint	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether this facility is displayed in an online or printed directory.
IsPrimaryCarePhysician	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the practitioner provides primary care services at this facility.
IsPrimaryFacility	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the facility is the primary facility for the practitioner.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowestValidAge	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The lowest age of patients that the practitioner sees at this facility.
Name	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the practitioner facility record.
OperatingHoursId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies the operating hours for this practitioner at this facility. This is a relationship field. Relationship Name OperatingHours Relationship Type Lookup Refers To OperatingHours
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the practitioner associated with this facility. This is a relationship field.

Field	Details
	Relationship Name Practitioner
	Relationship Type Lookup
	Refers To Contact
ServiceTerritoryMember	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The service territory member associated with the record.
SourceSystem	Type string
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description System from which the record was sourced.
SourceSystemIdentifier	Type string
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update
	Description ID of an external record on its source system.
TerminationDate	Type date
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Date the practitioner stopped working at this facility.
TerminationReasonCode	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Reason the practitioner facility is no longer current.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcarePractitionerFacilityFeed

Feed tracking is available for the object.

HealthcarePractitionerFacilityHistory

History is available for tracked fields of the object.

HealthcarePractitionerFacilityOwnerSharingRule

Sharing rules are available for the object.

HealthcarePractitionerFacilityShare

Sharing is available for the object.

HealthcareProvider

Represents business-level details about the healthcare organization or the practitioner.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Account that this healthcare provider is associated with.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this provider is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this provider is no longer effective.

Field	Details
EhrSystem	Type textarea Properties Create, Nillable, Update Description Name of the EHR system used at this facility or organization.
InitialStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date that the facility first became operational or the practitioner first started practicing.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Name of the provider.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner that this healthcare provider record is associated with.
ProviderClass	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Class of facility, such as an IPA, medical group, or solo practitioner.
ProviderType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of provider or facility. For example, pharmacist or ambulatory care facility.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.
TerminationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Termination date for this provider.
TerminationReason	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for termination.
TotalLicensedBeds	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of licensed beds at this facility, if applicable.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareProviderFeed](#)

Feed tracking is available for the object.

[HealthcareProviderHistory](#)

History is available for tracked fields of the object.

[HealthcareProviderOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareProviderShare](#)

Sharing is available for the object.

HealthcareProviderNpi

Represents identifiers from the National Provider Identifier that are assigned to every facility and licensed practitioner in the United States. Also includes NPI assigned date, primary mailing address on file, and so on.

Supported Calls

create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), search(), undelete(), update(), upsert()

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the facility that this NPI belongs to.
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this NPI is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this NPI is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, Sort, Update Description Practitioner or facility name as listed in the NPI database.
Npi	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Ten-digit identifier for a provider from the National Plan and Provider Enumeration System.
NpiType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Identifies whether the NPI is for an individual or an organization.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the practitioner that this NPI belongs to.
SourceSystem	Type string

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the record was sourced.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareProviderNpiFeed

Feed tracking is available for the object.

HealthcareProviderNpiHistory

History is available for tracked fields of the object.

HealthcareProviderNpiOwnerSharingRule

Sharing rules are available for the object.

HealthcareProviderNpiShare

Sharing is available for the object.

HealthcareProviderSpecialty

Represents specialties for a practitioner or a provider service organization. A provider can have multiple specialties such as anesthesiology and cardiovascular.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Account associated with this specialty. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this provider specialty is effective.
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this provider specialty is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsPrimarySpecialty	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the specialty is the provider's primary specialty.
LastReferencedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the provider's specialty.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner associated with the specialty. This is a relationship field.

Field	Details
	Relationship Name Practitioner Relationship Type Lookup Refers To Contact
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of an external record on its source system.
SpecialtyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care specialty record associated with the provider. This is a relationship field. Relationship Name Specialty Relationship Type Lookup Refers To CareSpecialty
SpecialtyRole	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Role of the specialty for the provider or practitioner.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

HealthcareProviderSpecialtyFeed

Feed tracking is available for the object.

HealthcareProviderSpecialtyHistory

History is available for tracked fields of the object.

HealthcareProviderSpecialtyOwnerSharingRule

Sharing rules are available for the object.

HealthcareProviderSpecialtyShare

Sharing is available for the object.

HealthcareProviderTaxonomy

Represents taxonomy or subspecialty codes for a practitioner or facility. A provider or facility can have multiple taxonomies.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The business account associated with the provider taxonomy. This is a relationship field. Relationship Name Account Relationship Type Lookup Refers To Account
EffectiveFrom	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date from which this taxonomy is effective.

Field	Details
EffectiveTo	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date on which this taxonomy is no longer effective.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the record is active.
IsPrimaryTaxonomy	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the taxonomy is the provider's primary taxonomy.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update

Field	Details
	Description Name of the provider taxonomy.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Contact record for the practitioner. This is a relationship field. Relationship Name Practitioner Relationship Type Lookup Refers To Contact
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the record was sourced.
SourceSystemIdentifier	Type string

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Record ID in source system of provider directory.
TaxonomyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care taxonomy record associated with the provider taxonomy. This is a relationship field. Relationship Name Taxonomy Relationship Type Lookup Refers To CareTaxonomy

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[HealthcareProviderTaxonomyFeed](#)

Feed tracking is available for the object.

[HealthcareProviderTaxonomyHistory](#)

History is available for tracked fields of the object.

[HealthcareProviderTaxonomyOwnerSharingRule](#)

Sharing rules are available for the object.

[HealthcareProviderTaxonomyShare](#)

Sharing is available for the object.

PercentileBsdCareFeeAgreement

Specifies the payment terms for contracts of Percentile Based Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BracketInformation	Type string Properties Create, Filter, Group, Sort, Update Description The description of the percentile bracket information.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this percentile based care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
FifthBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the fifth percentile bracket based on the factor considered by the payer.
FirstBracketPrice	Type currency Properties Create, Filter, Sort, Update Description The price for the procedure if the member falls into the first percentile bracket based on the factor considered by the payer.
FourthBracketPrice	Type currency

Field	Details
	Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the fourth percentile bracket based on the factor considered by the payer.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the percentile based care fee agreement.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the procedure code.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field.

Field	Details
	Relationship Name ProcedureCode Relationship Type Lookup Refers To CodeSetBundle
RelativeValueUnit	Type double Properties Create, Filter, Nillable, Sort, Update Description The relative value unit for the procedure.
SecondBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the second percentile bracket based on the factor considered by the payer.
StandardPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The standard price for the procedure defined by the governing body.
ThirdBracketPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The price for the procedure if the member falls into the third percentile bracket based on the factor considered by the payer.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

PercentileBsdCareFeeAgreementFeed on page 1254

Feed tracking is available for the object.

PercentileBsdCareFeeAgreementHistory on page 1263

History is available for tracked fields of the object.

ProviderNetworkContract

Represents a provider and a network bound together by a contract. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContractId	Type reference Properties Create, Filter, Group, Sort Description The contract that ties the network and provider together. This is a relationship field. Relationship Type Lookup Refers To Contract
EndDate	Type date Properties Create, Filter, Group, Sort, Update Description The end date of the contract between the provider and the network.
HealthcarePayerNetworkId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare payer network associated with the contract.

Field	Details
	This is a relationship field. Relationship Type Lookup Refers To HealthcarePayerNetwork
HealthcareProviderId	Type reference Properties Create, Filter, Group, Sort, Update Description The healthcare provider associated with the contract. This is a relationship field. Relationship Type Lookup Refers To HealthcareProvider
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the ProviderNetworkContract record.

Field	Details
StartDate	Type date Properties Create, Filter, Group, Sort, Update Description The start date of the contract between the provider and the network.

Usage

This object is used to store Network Participation records created by the Network Participation Lightning component. The location of the network participation is derived from the provider associated with the contract.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ProviderNetworkContractFeed](#)

Feed tracking is available for the object.

[ProviderNetworkContractHistory](#)

History is available for tracked fields of the object.

ProviderNetworkTier

Represents unique tiers for each provider network. This object is available in API version 53.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the description of the provider network tier.

Field	Details
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the provider network tier is active. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last referenced a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Represents the name of the provider network tier.
ProviderNetworkId	Type reference Properties Create, Filter, Group, Sort Description Represents the parent provider network whose tier is specified by the record. This is a relationship field. Relationship Type Lookup Refers To HealthcarePayerNetwork

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

ProviderNetworkTierFeed

Feed tracking is available for the object.

ProviderNetworkTierHistory

History is available for tracked fields of the object.

PreventiveCareAgreement

Specifies the payment terms for contracts of Preventive Care Fee Agreement. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalInformation	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional information on the bonus payout and target expectation.
BonusMeasureDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the bonus measure type.
BonusMeasureType	Type string Properties Create, Filter, Group, Sort, Update Description The measure type used to define the bonus payout such as Preventive Readmission Rate and Preventive Admission Rate.

Field	Details
BonusPayout	Type currency Properties Create, Filter, Sort, Update Description The bonus paid on reaching the target measure percentage.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this preventive care fee agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
CurrentMeasurePercent	Type percent Properties Create, Filter, Nillable, Sort, Update Description The current percentage of the specified measure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the preventive care fee agreement.
TargetMeasurePercent	Type percent Properties Create, Filter, Sort, Update Description The expected percentage of the specified measure.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[PreventiveCareAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[PreventiveCareAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

SharedSavingPaymentAgreement

Specifies the payment terms for contracts of Shared Saving Payment Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
BenchmarkEndDateTime	Type dateTime

Field	Details
	Properties Create, Filter, Sort, Update Description The end date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
BenchmarkStartDateTime	Type dateTime Properties Create, Filter, Sort, Update Description The start date of the benchmark period based on which the profit or loss is determined for the Shared Saving payment type.
BenchmarkedExpenditureAmount	Type currency Properties Create, Filter, Sort, Update Description This is the expenditure amount for the selected benchmark period.
ContractPaymentAgreementId	Type reference Properties Create, Filter, Group, Sort Description The contract payment agreement record to which this shared savings payment agreement is associated. This is a relationship field. Relationship Name ContractPaymentAgreement Relationship Type Master-Detail Refers To ContractPaymentAgreement
ForecastedExpenditureAmount	Type currency Properties Create, Filter, Sort, Update

Field	Details
	Description This is the expenditure amount that's forecasted for the contract payment agreement duration.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
LossPlanDescription	Type textarea Properties Create, Nillable, Update Description The description of the shared savings payment agreement in case of a loss.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the shared savings payment agreement.
ProfitPlanDescription	Type textarea Properties Create, Update Description The description of the shared savings payment agreement when a profit is attained.
QualifyingProfitPercentage	Type percent Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The minimum profit percentage to be reached to share the profit.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[SharedSavingPaymentAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[SharedSavingPaymentAgreementHistory](#) on page 1263

History is available for tracked fields of the object.

StandardCareFeeAgreement

Specifies the payment terms for contracts of Standard Care Fee Agreement type. This object is available in API version 54.0 and later with the Provider Network Management permission set license.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContractPaymentAgreementId	Type reference
	Properties Create, Filter, Group, Sort
	Description The contract payment agreement record to which this standard care fee agreement is associated. This is a relationship field.
	Relationship Name ContractPaymentAgreement
	Relationship Type Master-Detail
	Refers To ContractPaymentAgreement

Field	Details
FacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a facility location such as a hospital or Ambulatory Surgical Center (ASC).
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the standard care fee agreement.
NonFacilityPrice	Type currency Properties Create, Filter, Nillable, Sort, Update Description The fees when the procedure is performed in a non-facility location such as the physician's office.
ProcedureCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The description of the procedure code.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The industry standard code for the procedure such as CPT or HCPCS. This is a relationship field. Relationship Name ProcedureCode Relationship Type Lookup Refers To CodeSetBundle
StdCareFeeAgreementKey	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description A unique key assigned to the Standard Care Fee Agreement record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[StandardCareFeeAgreementFeed](#) on page 1254

Feed tracking is available for the object.

[StandardCareFeeAgreementHistory](#) on page 1263

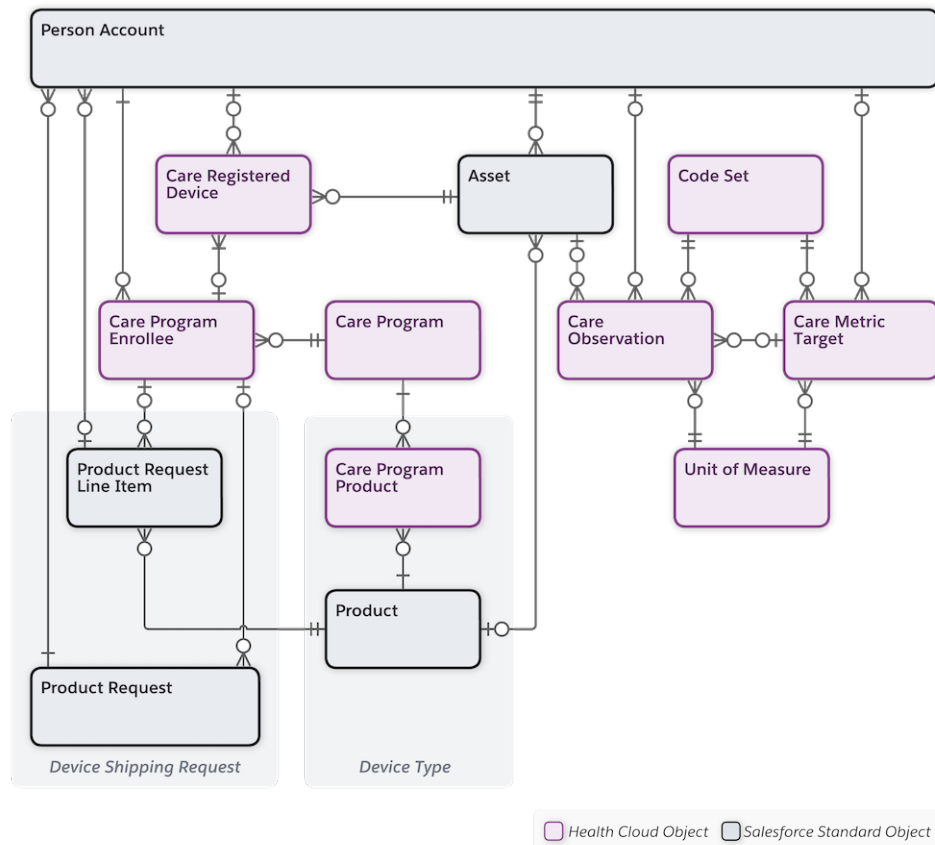
History is available for tracked fields of the object.

Remote Monitoring and Device Registration

The remote monitoring and device registration data model provides objects for managing data collected from devices issued to patients or program members, such as smart watches and heart monitors.

You must have the Health Cloud managed package installed in your org to use the remote monitoring and device registration data model.

The remote monitoring and device registration data model includes standard objects and record types. The health insurance standard objects are visible to users with the Health Cloud and Health Cloud Platform permission set licenses.



CareMetricTarget

Represents the expected care metrics at org level and patient level.. This object is available in API version 49.0 and later.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

CareMetricTarget

Represents the expected care metrics at org level and patient level.. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The CodeSet ID related to the care metric target.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the care metric target value ceases to take effect.
IsOutcomePositive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the expected boolean value. The default value is false.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowerLimit	Type double Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The lower limit for the care metric target range. Used when <code>Type</code> is set to <code>RANGE</code> .
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care metric target.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care metric target (6 decimal places). Used when <code>Type</code> is set to <code>MIN</code> , <code>MAX</code> , or <code>EXACT</code> .
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
PatientId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The account ID of the patient for whom the care metric target is applicable.
StartDate	Type date Properties Create, Filter, Group, Sort, Update Description The date when the care metric target value takes effect.
Type	Type picklist

Field	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The care metric value type. Possible values are: • BOOLEAN • EXACT • MAX • MIN • RANGE
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Sort, Update Description The ID of the unit of measure for the care metric target.
UpperLimit	Type double Properties Create, Filter, Nillable, Sort, Update Description The upper limit for the care metric target range. Used when <code>Type</code> is set to <code>RANGE</code>.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareMetricTargetFeed

Feed tracking is available for the object.

CareMetricTargetHistory

History is available for tracked fields of the object.

CareMetricTargetOwnerSharingRule

Sharing rules are available for the object.

CareMetricTargetShare

Sharing is available for the object.

UnitOfMeasure

Represents the unit of measures for care metrics and care observations. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of this unit of measure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this unit of measure.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

Field	Details
Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The type of the unit of measure. For example, weight, distance, period.
UnitCode	Type string Properties Create, Filter, Group, Sort, Update Description The code for this unit of measure. For example, mm[Hg], mcg/mL, kgs, lbs.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

[UnitOfMeasureOwnerSharingRule](#)

Sharing rules are available for the object.

[UnitOfMeasureShare](#)

Sharing is available for the object.

CareObservation

Represents the observed values for care metrics originating from external systems that contain biometric data. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AdditionalCode1Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> field is not sufficient. Referenced Objects CodeSet
AdditionalCode2Id	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the type of the observation. This field is meant to be used if the <code>CodeId</code> and <code>AdditionalCode1Id</code> fields are not sufficient. Referenced Objects CodeSet
BasedOnId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or service request that the observation is based on. Referenced Objects - MedicationRequest - ClinicalServiceRequest
BaselineUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the baseline values of this observation. Referenced Objects UnitOfMeasure
BaselineValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The baseline value of an observation represented as a string.
BodySiteId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represent the site of the observation on the patient's body. Referenced Objects CodeSetBundle
Category	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the category of the observation. Possible values are: - Activity - Exam - Imaging - Procedure - Social-History - Survey - Therapy - Vital-Signs
CodeId	Type reference Properties Create, Filter, Group, Sort, Update Description The system-defined code that represents the specific observation type. Referenced Objects CodeSet  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.

Field	Details
DerivationSourceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the document or observation from which the value of the observation is derived. If the observation value is derived from a document, reference the diagnostic summary record that represents the document. If the observation value is derived from another observation, reference the CareObservation record representing that observation. This is a polymorphic relationship field. Relationship Name DerivationSource Relationship Type Lookup Referenced Objects CareObservation, DiagnosticSummary
DeviceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the device generating the observed value.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
EffectiveDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation was recorded or the start date and time of the observation's clinically relevant period.
EncounterId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The encounter related to the observation.

Field	Details
	Referenced Objects ClinicalEncounter
EndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date and time of the observation's clinically relevant period.
ExpectedValueId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The CodeSet ID related to the care metric target.  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
HasMetExpectedValue	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the observed value aligns with the expected value or range.
IdentifierId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier for the observation. Referenced Objects Identifier
IsMonitoredRemotely	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update

Field	Details
	Description Indicates whether the observed value is obtained via remote monitoring. This record can only be used in processing and charting if this field is set to <code>True</code>. The default value is false.
IsObserved	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The default value is false. This field is a duplicate field introduced in API version 51.0 that stores the same information as <code>IsOutcomePositive</code>. Use only one of these two fields for this type of information.
IsOutcomePositive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates the boolean value for the observation. The value is true if something is observed, and false if it's not. The <code>IsObserved</code> field is a duplicate of this field that stores the same information. Use only one of these two fields for this type of information. The default value is false.
IssuedDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time the current version of the observation record is issued.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
LowerBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the lower limit of the baseline value range for the observation.
MethodId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the method of the observation. Referenced Objects CodeSetBundle
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of this care observation.
NumericValue	Type double Properties Create, Filter, Nillable, Sort, Update Description The numeric value of the care observation (6 decimal places).
ObservationEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation ended.

Field	Details
ObservationStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the observation started.
ObservationStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description Speicifies the status of the observation Possible values are: • Amended • Final • Preliminary • Registered
ObservedSubjectId	Type Master-detail reference Properties Create, Filter, Group, Sort Description The account ID of the subject being observed. For example, the ID of the patient being observed. Referenced Objects • Account  Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
ObservedValueCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The system-defined code that represents the observed value. Referenced Objects • CodeSetBundle

Field	Details
ObservedValueDenominator	Type double Properties Create, Filter, Nillable, Sort, Update Description The denominator of the observed value.
ObservedValueNumerator	Type double Properties Create, Filter, Nillable, Sort, Update Description The numerator of the observed value.
ObservedValueText	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The observed value in text form.
ObservedValueType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of observed values recorded in <code>ObservedValueNumerator</code> and <code>ObservedValueDenominator</code>. Possible values are: • Quantity • Range • Ratio
ObservedValueUnitId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. This is a duplicate field introduced in API version 51.0 that stores the same information as <code>UnitOfMeasureId</code>. Use only one of these fields to store this information.

Field	Details
	Referenced Objects UnitOfMeasure
ObserverId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The person who made the observation. Referenced Objects - Account - HealthcareProvider
PartOfId	Type Polymorphic reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication statement, procedure, or immunization that this observation is a part of. Referenced Objects - MedicationStatement - PatientImmunization - PatientMedicalProcedure
ProcessingResult	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The processing result of this observation record. Applicable only if <code>IsMonitoredRemotely</code> is set to <code>True</code> Possible values are: <code>DATA_TYPE_MISMATCH</code>—Invalid record. Provide a numeric value that matches the data type in the Expected Value field. <code>DOES_NOT_MEET_TARGET</code>—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive does not meet Care Metric Target conditions. <code>MEETS_TARGET</code>—Record processed. Expected value updated. Observation Numeric Value or Outcome Positive meets Care Metric Target conditions. <code>MISSING_UNIT</code>—Invalid record. Provide a valid unit of measure for the code.

Field	Details
	• NO_EXPECTED_VALUE_IN_DATE—Record processed. There is no Expected Value with Care Metric Target StartDate and EndDate that meets Observation Effective Date Time • NO_VALUE_WITH_UNIT—Record processed. There is no Expected Value with matching Observation Unit of Measure • NULL_PATIENT_DEVICE—Invalid record. Add information about the patient or the device. • PATIENT_NOT_FOUND—Invalid record. Patient not found in the system.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The source system from where the record was brought into Salesforce.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The identifier of the record in its source system.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the record was last modified in its source system.
UnitOfMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the observed value. The <code>ObservedValueUnitId</code> field is a duplicate of this field that stores the same information. Use only one of these fields to store this information. Referenced Objects • UnitOfMeasure

Field	Details
	 Note: When creating a Care Observation record in Apex, use Salesforce IDs instead of external IDs.
UpperBaselineValue	Type double Properties Create, Filter, Nillable, Sort, Update Description Represents the upper limit of the baseline value range for the observation.
ValueInterpretation	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the interpretation of values observed. Possible values are: • High • Low • Normal

Additional Information for CareObservation in Other Objects

In addition to creating a record using these fields, you can add more details to your CareObservation record by creating records in certain other objects, and referencing your CareObservation record as the parent record. Here's the list of objects you can associate to CareObservation in this way, the type of information they add, and the field they use to reference CareObservation.

Object	Type of Information	Reference Field
CareObservationComponent	Associates information about the observation's child components.	CareObservationId

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareObservationFeed

Feed tracking is available for the object.

CareObservationHistory

History is available for tracked fields of the object.

Social Determinants

The social determinants data model represents the barriers, health determinants, and interventions for a patient or member. Available in API version 45.0 and later.

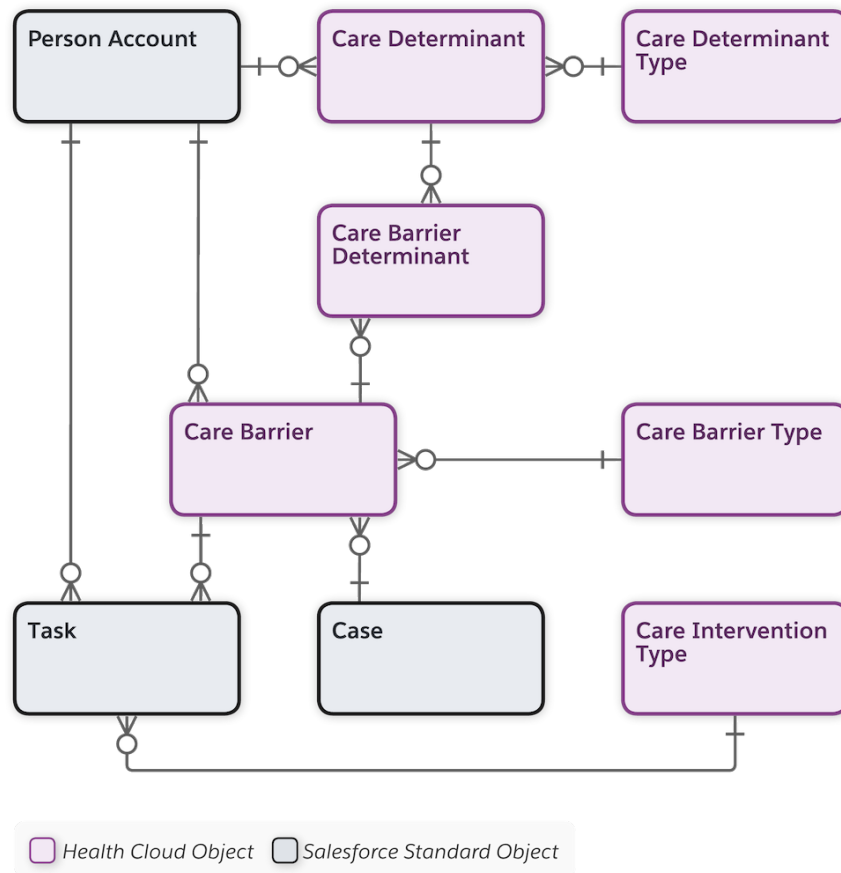
You must have the Health Cloud managed package installed in your org to add the social determinants data model.

The social determinants standard objects are visible to users with the Health Cloud and the Health Cloud Platform permission set licenses and the Health Cloud Permission Set License and Health Cloud Social Determinants permission sets.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



CareBarrier

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

CareBarrierDeterminant

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

CareBarrierType

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

CareDeterminant

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

[CareDeterminantType](#)

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

[CareInterventionType](#)

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

CareBarrier

Represents the circumstances or obstacles affecting a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareBarrierTypeId	Type reference Properties Filter, Group, Sort Description Identifier for the care barrier type for the patient or member. This is a relationship field. Relationship Name CareBarrierType Relationship Type Lookup Refers To CareBarrierType
CaseId	Type reference Properties Filter, Group, Nillable, Sort Description ID of the associated case. This is a relationship field. Relationship Name Case Relationship Type Lookup

Field Name	Details
	Refers To Case
EffectiveFrom	Type date Properties Filter, Group, Nillable, Sort Description The date on which the barrier becomes effective.
EffectiveTo	Type date Properties Filter, Group, Nillable, Sort Description Termination date for the barrier.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this barrier is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.

Field Name	Details
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the barrier.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference Properties Filter, Group, Sort Description Identifier for the patient or member. This is a relationship field. Relationship Name Patient Relationship Type Lookup Refers To Account
Priority	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Priority of the barrier. The values are: • Low • Normal • High
Status	Type picklist Properties Defaulted on create, Filter, Group, Sort Description Status of the barrier. The values are: • Open • Addressed
SurveyResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier for the survey response related to the barrier.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareBarrierFeed

Feed tracking is available for the object.

CareBarrierHistory

History is available for tracked fields of the object.

CareBarrierOwnerSharingRule

Sharing rules are available for the object.

CareBarrierShare

Sharing is available for the object.

CareBarrierDeterminant

Represents the relationship of a barrier to a determinant for a patient or member. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareBarrierId	Type reference Properties Filter, Group, Sort Description ID of the care barrier associated with this record. This is a relationship field. Relationship Name CareBarrier Relationship Type Lookup Refers To CareBarrier
CareDeterminantId	Type reference Properties Filter, Group, Sort Description ID of the care determinant associated with this record. This is a relationship field. Relationship Name CareDeterminant Relationship Type Lookup Refers To CareDeterminant
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description The name of the relationship between the barrier and the determinant. For example, <i>Mold growth in home - Housing</i>.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareBarrierDeterminantFeed

Feed tracking is available for the object.

CareBarrierDeterminantHistory

History is available for tracked fields of the object.

CareBarrierDeterminantOwnerSharingRule

Sharing rules are available for the object.

CareBarrierDeterminantShare

Sharing is available for the object.

CareBarrierType

Represents the standard, defined list of barriers maintained by an organization. Available in API version 45.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Medical vocabulary code for the barrier.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Medical vocabulary code type for the barrier. Possible values are: • ICD-10-CM • SNOMED CT
Description	Type textarea Properties Create, Nillable, Update Description Description of the barrier.
DiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Diagnosis code set associated with the care barrier type. This is a polymorphic relationship field. Relationship Name DiagnosisCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
HealthCareDiagnosisId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code for the barrier. HealthCareDiagnosisId may be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. Relationship Name HealthCareDiagnosis Relationship Type Lookup Refers To HealthCareDiagnosis
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this care barrier type is active. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the care barrier type.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareBarrierTypeFeed

Feed tracking is available for the object.

CareBarrierTypeHistory

History is available for tracked fields of the object.

CareBarrierTypeOwnerSharingRule

Sharing rules are available for the object.

CareBarrierTypeShare

Sharing is available for the object.

CareDeterminant

Represents the determinants of health for a patient such as availability of safe housing, adequate employment, or local food markets. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
CareDeterminantTypeId	Type reference Properties Filter, Group, Sort Description Care determinant for the patient or member. This is a relationship field. Relationship Name CareDeterminantType Relationship Type Lookup Refers To CareDeterminantType
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this care determinant is active.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime

Field Name	Details
	Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the care determinant.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
PatientId	Type reference Properties Filter, Group, Sort Description Identifier for the patient or member. This is a relationship field. Relationship Name Patient Relationship Type Lookup Refers To Account

Field Name	Details
Priority	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Sort Description Priority of the determinant such as Low or High .
SurveyResponseId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Survey response related to the determinant.

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareDeterminantFeed

Feed tracking is available for the object.

CareDeterminantHistory

History is available for tracked fields of the object.

CareDeterminantOwnerSharingRule

Sharing rules are available for the object.

CareDeterminantShare

Sharing is available for the object.

CareDeterminantType

Represents the standard, defined list of determinants of health maintained by an organization, including the domain and type. Available in API version 45.0 and later.

Supported Calls

`describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`

Fields

Field Name	Details
Description	Type textarea

Field Name	Details
	Properties Nillable Description Description of the determinant.
Domain	Type picklist Properties Filter, Group, Sort Description The domain for the determinant. The values are: • Access to health care • Child care • Clothing • Education • Employment • Finances • Food • General (non-specific) • Housing • Immigration/Migration • Incarceration • Primary Language • Race/Ethnicity • Residential Address • Safety • Social Connections/Isolation • Stress • Transportation • Utilities • Veteran Status
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this care determinant type is active.

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the care determinant type.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Type	Type picklist

Field Name	Details
	Properties Defaulted on create, Filter, Group, Sort
	Description The type of determinant. The values are: • Social • Behavior • Genetics

Associated Objects

This object has the following associated objects. Unless noted, they are available in the same API version as this object.

CareDeterminantTypeFeed

Feed tracking is available for the object.

CareDeterminantTypeHistory

History is available for tracked fields of the object.

CareDeterminantTypeOwnerSharingRule

Sharing rules are available for the object.

CareDeterminantTypeShare

Sharing is available for the object.

CareInterventionType

Represents the standard, defined list of interventions maintained by an organization. Available in API version 45.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
Code	Type string
	Properties Filter, Group, Nillable, Sort
	Description Medical vocabulary code for the intervention.

Field Name	Details
CodeType	Type picklist Properties Defaulted on Create, Filter, Group, Nillable, Sort Description Medical vocabulary code type for the intervention.
Description	Type textarea Properties Nillable Description Description of the intervention.
HealthCareProcedureId	Type reference Properties Filter, Group, Nillable, Sort Description Procedure code for the intervention. This is a relationship field. Relationship Name HealthCareProcedure Relationship Type Lookup Refers To HealthCareProcedure
InterventionType	Type picklist Properties Filter, Group, Nillable, Sort Description The type of intervention.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this intervention type is active.

Field Name	Details
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Filter, Group, idLookup, Sort Description Name of the intervention type.
OwnerId	Type reference Properties Filter, Group, Sort Description The ID of the user who owns this record. This is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
ProcedureCodeSetId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The procedure code set associated with the care intervention type. This is a polymorphic relationship field.
	Relationship Name ProcedureCodeSet
	Relationship Type Lookup
	Refers To CodeSet, CodeSetBundle

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareInterventionTypeFeed

Feed tracking is available for the object.

CareInterventionTypeHistory

History is available for tracked fields of the object.

CareInterventionTypeOwnerSharingRule

Sharing rules are available for the object.

CareInterventionTypeShare

Sharing is available for the object.

Unified Health Scoring

The Unified Health Scoring data model provides three objects, three tooling APIs, and a metadata type with two subtypes. Use these objects to implement the feature in your Health Cloud org.

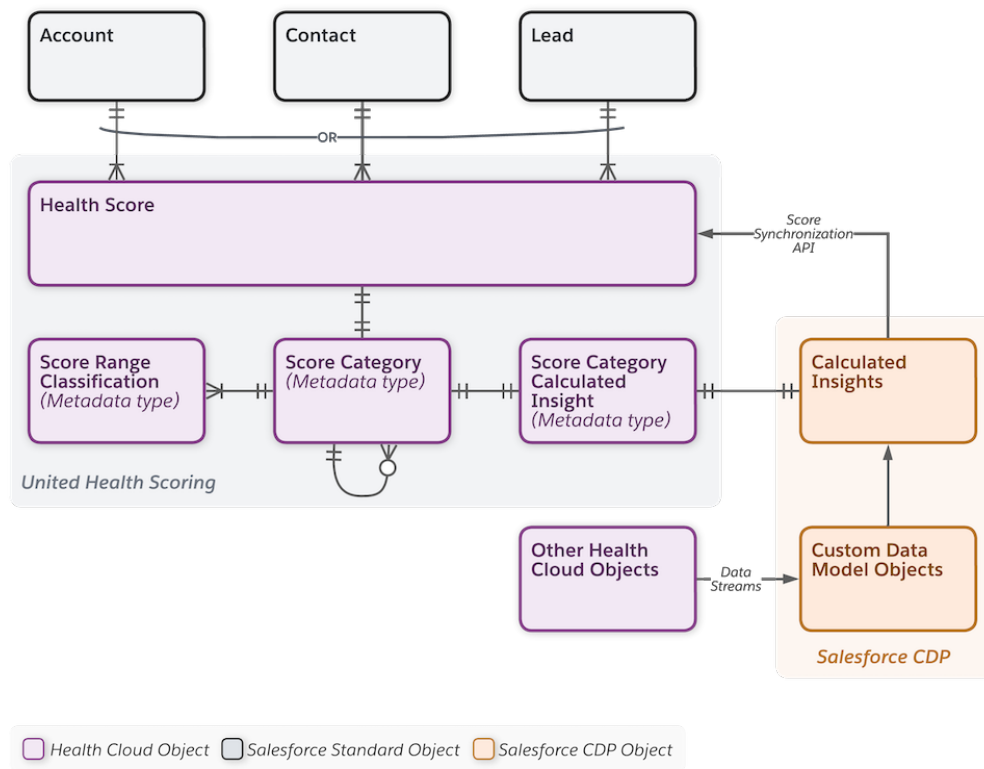
The Unified Health Scoring data model can be further divided into two sub-data models—The Score data model and the Actions data model.

Score Data Model

The Score data model stores and processes information used for the Score List for Unified Health Scoring and Score Details for Unified Health Scoring components.

EDITIONS

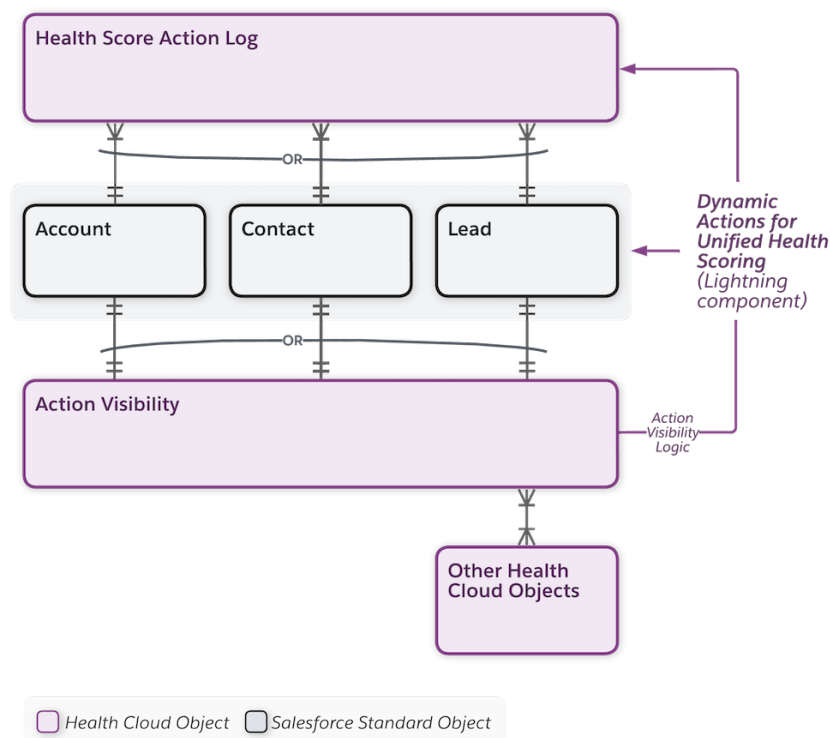
Available in: **Enterprise** and **Unlimited** Editions with Health Cloud



Records are pulled into Data Cloud from Health Cloud using data streams, and these records are stored in Custom Data Model Objects in Data Cloud. This information is then processed into scores using Calculated Insights, and the Score Synchronization pulls those scores from Data Cloud and inserts them into the `HealthScore` object in Health Cloud.

Actions Data Model

The Actions data model supports displaying contextual prompts for users to act on in the Dynamic Actions for Unified Health Scoring component. Add a custom lookup on Account, Contact, or Lead that references `ActionVisibility`, and then add custom fields on `ActionVisibility` as required. Use a data processing solution of your choice to populate data in `ActionVisibility` and link those records to accounts, contacts, or leads using custom triggers. Once that's set up, you can configure the Dynamic Action for Unified Health Scoring component to display actions based on the information you have access to via `ActionVisibility`. Actions triggered from this object are logged in `HealthScoreActionLog`.



ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

ActionVisibility

This object serves as a junction to connect Account or Contact to other objects so that information in those other object can be used to define visibility rules for actions in the Dynamic Actions for Unified Health Scoring component. This object is available in API version 55.0 and later.

Supported Calls

```
create(), delete(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(),
retrieve(), search(), undelete(), update(), upsert()
```

Fields

Field	Details
AccountId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The account record of the subject. Refers To Account
ContactId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The contact record of the subject. Refers To Contact
HealthScoreId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The subject's score. Refers To HealthScore
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.

Field	Details
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the record.
OwnerId	Type Lookup Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The owner of the record. Refers To Group, User

Usage

Add custom fields on this object to support the time of visibility logic you have to implement for your actions. Then, use custom triggers and processes to automatically create and reference these records from the subject's records, and populate the fields in this record with the information relevant to your implementation.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[ActionVisibilityFeed on page 1254](#)

Feed tracking is available for the object.

[ActionVisibilityHistory on page 1263](#)

History is available for tracked fields of the object.

[ActionVisibilityShare on page 1270](#)

Sharing is available for the object.

HealthScore

Represents a subject's score for a specific score category. This object is available in API version 55.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Special Access Rules

Fields

Field	Details
CurrentScore	Type double Properties Create, Filter, Sort, Update Description The patient's current score for the score category.
CurrentScoreDate	Type dateTime Properties Create, Filter, Sort, Update Description The date when the current score was derived.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last referenced.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the <code>HealthScore</code> record.
PreviousScore	Type double

Field	Details
	Properties Filter, Nillable, Sort Description The previous score of the subject for the specified category. This field is automatically updated when with the previous value of the <code>CurrentScore</code> field when the score is updated.
PreviousScoreDate	Type dateTime Properties Filter, Nillable, Sort Description The date when the previous score was calculated. This field is automatically updated with the previous value of the <code>CurrentScoreDate</code> field when the score is updated.
ScoreAndDate	Type string Properties Filter, Group, Nillable, Sort Description For internal use.
ScoreCategoryId	Type Lookup Properties Create, Filter, Group, Sort Description The score category that the score belongs to. Refers To ScoreCategory
ScoreChangePercent	Type percent Properties Filter, Nillable, Sort Description The degree of change between the current score and the previous score. This field is a calculated field.
ScoredAccountId	Type Lookup

Field	Details
	Properties Filter, Group, Nillable, Sort Description The account that is the subject of the score. Refers To Account
ScoredContactId	Type Lookup Properties Filter, Group, Nillable, Sort Description The contact that is the subject of the score. This field is a relationship field. Refers To Contact
ScoredLeadId	Type Lookup Properties Filter, Group, Nillable, Sort Description The lead that is the subject of the score. This field is a relationship field. Refers To Lead
SubjectId	Type Polymorphic Master-detail Properties Create, Filter, Group, Sort Description The subject of the score. Refers To Account, Contact, Lead

Usage

We recommend automating scores for this object using Data Cloud or another data processing solution. However, if you choose to manually enter data for records, just use the `CurrentScore`, `CurrentScoreDate`, `ScoreCategoryId`, and `SubjectId` fields. The other fields are automatically updated as required when you create or update a record.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthScoreFeed](#) on page 1254

Feed tracking is available for the object.

[HealthScoreHistory](#) on page 1263

History is available for tracked fields of the object.

[HealthScoreShare](#) on page 1270

Sharing is available for the object.

HealthScoreActionLog

Represents the log of actions triggered from the Dynamic Actions for Unified Health Scoring component in the Unified Health Scoring feature. This object is available in API version 55.0 and later.

Records in this object are automatically created when actions are triggered by your users.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ActionDate	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the action was triggered by an end user.
ActionDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the triggered action, as defined by the admin.
ActionIconUrl	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The URL of triggered action's icon, as defined by the admin.
ActionLabel	Type string Properties Create, Filter, Group, Sort, Update Description The label of the triggered action, as defined by the admin.
ActionName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the triggered action, as defined by the admin.
ActionStatus	Type picklist Properties Create, Filter, Group, Sort, Update Description The status of the triggered action. The default value is 'triggered'. To update the status to another value, set up a custom trigger or process. Possible values are: - Aborted - Completed - Failed - In Progress - Triggered
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The date and time the record was last referenced.
LastViewedDate	Type dateTime

Field	Details
	Properties Filter, Nillable, Sort Description The date and time the record was last viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name of the log record.
PerformedById	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The user who triggered the action. Refers To User
Score	Type double Properties Create, Filter, Nillable, Sort, Update Description The score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field.
ScoreCategoryId	Type Lookup Properties Create, Filter, Group, Nillable, Sort, Update Description The score category of a score of the subject who the action was triggered for. This field isn't populated in logs by default. Customize the action logging capability of Unified Health Scoring to use this field. Refers To ScoreCategory
SubjectId	Type Lookup

Field	Details
	Properties Create, Filter, Group, Sort Description The subject who the action was triggered for. Refers To Account, Contact, Lead
TargetAccountId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an account, the account record of the subject. Refers To Account
TargetContactId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an contact, the contact record of the subject. Refers To Contact
TargetLeadId	Type Lookup Properties Filter, Group, Nillable, Sort Description If the subject is an lead, the lead record of the subject. Refers To Lead

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[HealthScoreActionLogFeed](#) on page 1254

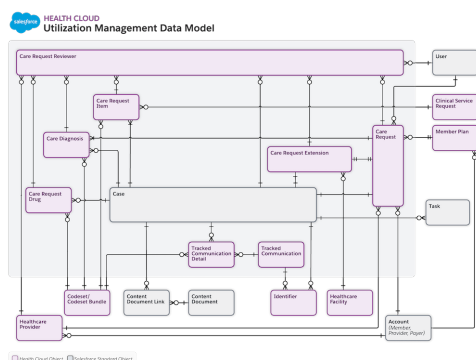
Feed tracking is available for the object.

HealthScoreActionLogHistory on page 1263

History is available for tracked fields of the object.

Utilization Management

Utilization Management (UM) is a health insurance plan's process of interfacing with plan members and contracted medical providers to interpret, administer, and explain the medical policies of the health plan. Health Cloud provides objects you can use to review and evaluate medical care services, communicate about clinical policies, and help health plan members ensure they receive the right care in the right setting at the right time.



EDITIONS

Available in: Lightning
Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

To view a larger version, right-click or control-click the image and select **Open Image in New Tab** or view the [Utilization Management data model architecture](#) on the Salesforce Architects site.

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

[TrackedCommunication](#)

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

[TrackedCommunicationDetail](#)

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

CareDiagnosis

Represents the details of a diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Sort, Update Description Care request for the diagnosis. This is a relationship field. Relationship Name CareRequest

Field	Details
	Relationship Type Lookup Refers To CareRequest
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code description.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the diagnosis. Possible values are: • ICD-10-CM
CodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the diagnosis.
DiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code. DiagnosisCodeId will be deprecated in a future release, so use DiagnosisCodeSetId instead. This is a relationship field. Relationship Name DiagnosisCode Relationship Type Lookup

Field	Details
	Refers To HealthCareDiagnosis
DiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code set. This is a polymorphic relationship field. Relationship Name DiagnosisCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DischargeCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Discharge diagnosis code.
DischargeCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the discharge diagnosis code.
DischargeCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the discharge diagnosis. Possible values are: • ICD-10-CM

Field	Details
DischargeCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the discharge diagnosis.
DischargeDiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Diagnosis code at discharge. This is a relationship field. Relationship Name DischargeDiagnosisCode Relationship Type Lookup Refers To HealthCareDiagnosis
DischargeDiagnosisEffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the discharge diagnosis.
DischargeDiagnosisEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the discharge diagnosis.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the diagnosis.

Field	Details
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the diagnosis.
HealthConditionId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The health condition that's associated with the member. This field is a relationship field. Relationship Name HealthCondition Relationship Type Lookup Refers To HealthCondition This field is available in API version 57.0 and later.
IsDischargeDiagnosisPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this is the primary discharge diagnosis. The default value is 'false'.
IsModifiedDiagnosisPrimary	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this modified diagnosis is the primary diagnosis. The default value is 'false'.
IsPrimary	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether this diagnosis is the primary diagnosis. The default value is 'false'.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
ModifiedCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code.
ModifiedCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code description.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the modified diagnosis.

Field	Details
	Possible values are: • ICD-10-CM
ModifiedCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified diagnosis.
ModifiedDiagnosisCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified diagnosis. ModifiedDiagnosisCodeId will be deprecated in a future release, so use ModifiedDiagnosisCodeSetId instead. This is a relationship field. Relationship Name ModifiedDiagnosisCode Relationship Type Lookup Refers To HealthCareDiagnosis
ModifiedDiagnosisCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Modified diagnosis code set associated with the diagnosis. This is a polymorphic relationship field. Relationship Name ModifiedDiagnosisCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ModifiedEffectiveDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Modified effective date for the diagnosis.
ModifiedEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Modified termination date for the diagnosis.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the diagnosis code.
PresentOnAdmission	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies if the health condition was present at the time of member admission. Possible values are: • No • Undetermined • Yes This field is available in API version 57.0 and later.
RecordTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the record type assigned to this object. This is a relationship field. Relationship Name RecordType

Field	Details
	Relationship Type Lookup Refers To RecordType
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareDiagnosisFeed

Feed tracking is available for the object.

CareDiagnosisHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Diagnosis Input](#)

CareRequest

Represents the general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include preauthorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
<code>AcknowledgementLetterSentDate</code>	Type <code>dateTime</code> Properties Create, Filter, Nillable, Sort, Update Description Date and time when an acknowledgment letter was sent to the requester.
<code>ActualAdmissionDate</code>	Type <code>dateTime</code> Properties Create, Filter, Nillable, Sort, Update Description Actual admission date for the patient.
<code>ActualDischargeDate</code>	Type <code>dateTime</code> Properties Create, Filter, Nillable, Sort, Update Description Actual discharge date for the patient.
<code>AdmissionNotes</code>	Type <code>textarea</code> Properties Create, Nillable, Update Description Notes related to the admission.
<code>AdmissionSource</code>	Type <code>picklist</code>

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Where the patient was admitted from, for example, a clinic or an emergency room.
AdmissionType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of admission, for example, emergency or elective.
AorReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the Appointment of Representative (AOR) form was received.
AorRequestedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the AOR form was requested.
AppealRequestReasonType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of reason associated with the appeal request. Possible values are: • Service Request Rejected • Service Claim Unpaid • Rejected - Service Not Required • Rejected - No Coverage Benefit • Notification Delayed • Specialist Referral Rejected

Field Name	Details
AppointedRepresentativeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the appointed representative for the member. This is a relationship field. Relationship Name AppointedRepresentative Relationship Type Lookup Refers To Account
AppointedRepVerbalContactDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time of verbal contact with the member's appointed representative.
AppointedRepWrittenContactDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time correspondence was sent to the member's appointed representative.
ApprovedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Approved number of days for the admission.
ApprovedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Approved level of care for the patient, for example, <i>Hospital-Observation</i> or <i>SNF-Rehabilitation</i>.
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request.  Note: A case record can only be related to a single care request record. Therefore, ensure that the Case record you specify in this field isn't already associated with another care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
ClaimNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Claim number for the medical service or medication, if one exists.
ClinicalCaseType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Clinical case type for the patient, for example, <i>High Risk Fall</i> or <i>Adult Diabetes</i>.
CriteriaMet	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Indicates whether criteria for care was met.
CumulativeLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Total number of days for the admission.
CurrentLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of care that the patient is receiving.
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date by which the decision must be made for the request.
DecisionDaysRemaining	Type int Properties Filter, Group, Nillable, Sort Description Number of days remaining for a decision or resolution.
DecisionLetter	Type textarea Properties Create, Nillable, Update Description The text of the determination letter sent to the member and provider.
DecisionNotes	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description Notes related to the decision.
DecisionReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for the decision.
DecisionReasonDescription	Type textarea Properties Create, Nillable, Update Description Text describing the reason for the decision.
DeniedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of days denied for the admission.
DeniedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Level of care denied for the patient.
DispositionNotes	Type textarea Properties Create, Nillable, Update Description Notes related to the disposition of the request.

Field Name	Details
DueDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request is due for completion.
EffectiveFrom	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date for an effective-date range.
EffectiveTo	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date for an effective-date range.
ExpirationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Expiration date for the request.
ExtensionRequestReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time an extension was requested.
ExternalComplaintIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Complaint ID number.

Field Name	Details
FacilityRecordNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The medical record number used to identify a patient.
FacilityRoomBedType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of facility bed for the patient.
FacilityRoomNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The facility room number for the patient.
FinalLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Final level of care the patient.
FirstReviewerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the person who reviewed the request. This is a relationship field. Relationship Name FirstReviewer Relationship Type Lookup Refers To User

Field Name	Details
FirstReviewerNotes	Type textarea Properties Create, Nillable, Update Description Notes from the first reviewer related to the case.
GeneralPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Member's primary or general care practitioner. This is a relationship field. Relationship Name GeneralPractitioner Relationship Type Lookup Refers To Contact
GeneralPractitionerVerbalNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the primary care practitioner was verbally notified of the decision
GeneralPractitionerWrittenNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the primary care practitioner was notified of the decision by written correspondence.
GrievanceType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Specifies the type of grievance.
InfoReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when additional information was received from the provider or member.
InfoRequestedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when additional information was requested from the provider or member.
InitialDenialNotificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of initial denial notification.
InitialDenialNotificationTime	Type time Properties Create, Filter, Nillable, Sort, Update Description The time when the initial care request was denied.
IsExtendedRequest	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a request was extended.
IsReadmission	Type boolean

Field Name	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the care request is for a readmission. The default value is 'false'.
IsServiceOrMedicationReceived	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the member has already received the medial service or medication.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicalDirectorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the medical director who reviewed the request. This is a relationship field. Relationship Name MedicalDirector

Field Name	Details
	Relationship Type Lookup Refers To User
MedicalDirectorNotes	Type textarea Properties Create, Nillable, Update Description Notes from the medical director related to the request.
MemberCondition	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description Free-form description of the member's condition.
MemberContactDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the member was contacted.
MemberDateOfBirth	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date of birth of the member.
MemberFirstName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description First name of the member.

Field Name	Details
MemberGender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Gender of the member.
MemberGroupNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance group number for the member.
MemberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance identifier for the member. This is a relationship field. Relationship Name Member Relationship Type Lookup Refers To Account
MemberIdentificationNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Insurance identification number for the member.
MemberLastName	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Last name of the member.
MemberPrimaryPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. Relationship Name MemberPrimaryPlan Relationship Type Lookup Refers To MemberPlan
MemberPrognosis	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicator of the provider's prognosis for the member.
MemberSecondaryPlanId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. This is a relationship field. Relationship Name MemberSecondaryPlan Relationship Type Lookup Refers To MemberPlan

Field Name	Details
MemberStatus	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update Description The member's status at admission, date of outpatient service, or start of care.
MemberVerbalNotificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the member was verbally notified of the decision.
MemberWrittenNotificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the member was notified of the decision by written correspondence.
ModificationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the case was modified.
ModifiedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Modified number of days for the admission.
ModifiedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Modified level of care for the patient.

Field Name	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the care request.
NextReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the next review is scheduled for completion.
OriginalDenialMedicalDirectorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the medical director who denied the original request. This is a relationship field. Relationship Name OriginalDenialMedicalDirector Relationship Type Lookup Refers To User
ParProvider	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicator of whether this provider has entered into an agreement with the insurance carrier.
PlaceOfService	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center.
PractitionerContactDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the provider was contacted.
QuantityType	Type picklist Properties Create, Filter, Nillable, Sort, Update Description Quantity type for the request such as days, units, or visits.
ReceivedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request was received.
ReconsiderationDenialNotificationDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the reconsidered care request was denied.
ReconsiderationDenialNotificationTime	Type time Properties Create, Filter, Nillable, Sort, Update Description The time when the reconsidered care request was denied.
ReferenceCareRequestCaseId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The reference care request case number associated with the care request. This is a relationship field. Relationship Name ReferenceCareRequestCase Relationship Type Lookup Refers To Case
ReferenceCaseNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Reference authorization number for an appeal, complaint, or grievance.
ReopenedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request was reopened.
ReopenReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason the request was reopened. The possible values are: • Administrative Error • Original Decision Overturned
ReopenReasonDescription	Type textarea Properties Create, Nillable, Update

Field Name	Details
	Description Description of why the request was reopened.
RequestedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the request was originally requested.
RequestedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Requested number of days for the admission.
RequestedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Requested level of care for the patient.
RequesterType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates the role of the individual initiating the request.
RequestingPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Ordering or referring practitioner for the request. This is a relationship field. Relationship Name RequestingPractitioner

Field Name	Details
	Relationship Type Lookup Refers To Contact
RequestingPractitionerLicense	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description License type of the practitioner.
RequestingPractitionerSpecialty	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specialty of the practitioner, for example, <i>Family Practice</i> or <i>General Surgery</i> .
RequestingPractitionerVerbalNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the practitioner was verbally notified of the decision.
RequestingPractitionerWrittenNotifiedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the practitioner was notified of the decision by written correspondence.
ResolutionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the complaint, appeal, or grievance was resolved.

Field Name	Details
ResolutionLetterSentDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when a resolution letter was sent to the requester.
ResolutionNotes	Type textarea Properties Create, Nillable, Update Description Resolution notes for the request.
ReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date the review was completed.
RootCauseNotes	Type textarea Properties Create, Nillable, Update Description Field for notes related to the root cause for the request.
ScheduledAdmissionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Anticipated admission date for the patient.
ScheduledDischargeDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Scheduled discharge date for the patient.

Field Name	Details
ServiceDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date when patient received the service.
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Facility where the service is being provided. This is a relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To Account
ServicingPractitionerId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Practitioner administering the service. This is a relationship field. Relationship Name ServicingPractitioner Relationship Type Lookup Refers To Contact
ServicingPractitionerLicense	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description License type of the practitioner.

Field Name	Details
ServicingPractitionerSpecialty	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specialty of the practitioner.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestFeed

Feed tracking is available for the object.

CareRequestHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Input](#)

CareRequestDrug

Represents the details of a requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
ApprovedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Approved quantity of the drug.
AuthApprovalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier assigned to the drug on approval of the authorization request. This field is available in API version 57.0 and later.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request associated with the requested drug. This field is available in API version 57.0 and later.
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request.

Field Name	Details
	This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care request for the care request drug. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
ClinicalDetermination	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical determination of the drug request. Possible values are: • Approved • Denied • Partially Approved • Stopped • Reduced • Suspended • Medical Director Review Pending
ClinicalDeterminationNote	Type textarea

Field Name	Details
	Properties Create, Nillable, Update Description The notes related to the clinical determination.
ClinicalDeterminationReasonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the clinical determination. This is a relationship field. Relationship Name ClinicalDeterminationReason Relationship Type Lookup Refers To CodeSet
Code	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the drug.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description ID code type for the drug. Possible values are: • NDC • RxNorm
DaysSupply	Type int Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Number of days to supply the drug.
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the decision was made for this drug request.
DeniedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Denied quantity of the drug.
DispenserAddress	Type address Properties Filter, Nillable Description Pharmacy address.
DispenserFaxNumber	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy fax number.
DispenserIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID for the pharmacy.
DispenserName	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description ID for the pharmacy.
DispenserPhoneNumber	Type phone Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy phone number.
DispenserTaxIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Pharmacy tax identification number.
DispenserVerbalNotificationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the pharmacy or pharmacy benefit manager was contacted verbally.
DispenserWrittenNotificationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date and time when the pharmacy or pharmacy benefit manager was notified in writing or electronically.
DispensingPharmacyId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The pharmacy that dispenses the drug. This is a polymorphic relationship field.

Field Name	Details
	Relationship Name DispensingPharmacy Relationship Type Lookup Refers To Account, HealthcareProvider
Dose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Dose of the drug.
DrugAdministrationSetting	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The setting where the drug is administered to the patient. Possible values are: - Community - Discharge - Inpatient - Outpatient This field is available in API version 57.0 and later.
Frequency	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Frequency of the drug.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.

Field Name	Details
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
MedicationCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code of the care request drug. This is a relationship field. Relationship Name MedicationCode Relationship Type Lookup Refers To Medication
MedicationRefObjectId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The medication request or statement associated with the requested drug. This field is a polymorphic relationship field. Relationship Name MedicationRefObject Relationship Type Lookup Refers To MedicationRequest, MedicationStatement This field is available in API version 57.0 and later.
ModifiedCode	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the modified drug.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description ID code type for the modified drug. Possible values are: • NDC • RxNorm
ModifiedDaysSupply	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of days of supply for the modified drug.
ModifiedDose	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Dose of the modified drug.
ModifiedFrequency	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Frequency of the modified drug.
ModifiedName	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Name of the modified drug.
ModifiedSig	Type textarea Properties Create, Nillable, Update Description Directions for use of the modified drug.
ModifiedStrength	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Strength of the modified drug.
ModifiedTherapyDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Duration of therapy for the modified drug.
ModifiedUnits	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Modified quantity of the drug.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the drug.
PrescriptionDate	Type date

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Date for the prescription.
PrescriptionFillDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Number of fills for the prescription.
PrescriptionFills	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Number of fills for the prescription.
PrescriptionNumber	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Drug prescription number.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the authorization for the requested drug. Possible values are: • Routine • Stat • Urgent This field is available in API version 57.0 and later.
RequestType	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description The type of drug request. Possible values are: • Filler Order • Instance Order • Option • Order • Original Order • Plan • Proposal • Reflex Order This field is available in API version 57.0 and later.
ServiceCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
ServiceCategoryCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Alphanumeric code that uniquely identifies a service type.
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where a patient receives service of the requested drug. This field is a polymorphic relationship field. Relationship Name ServicingFacility

Field Name	Details
	Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider who provides the service of the requested drug. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider This field is available in API version 57.0 and later.
Sig	Type textarea Properties Create, Nillable, Update Description Directions for use of the drug.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which this request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.

Field Name	Details
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The authorization status of the requested drug. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown This field is available in API version 57.0 and later.
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The reason for assigning the authorization status to the requested drug. Possible values are: • Insufficient Information • Medically Not Required • Other This field is available in API version 57.0 and later.
Strength	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Strength of the drug.
TherapyDuration	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Duration of therapy for the drug.
Units	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description Quantity of the drug.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestDrugFeed

Feed tracking is available for the object.

CareRequestDrugHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Drug Input](#)

CareRequestExtension

Represents extra details for a care request such as the subscriber details for the member's health plan, home healthcare status, and ambulance transportation details.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AmbulanceTransportReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for ambulance transport.
AmbulanceTransportType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of ambulance transport.
AppealEffectuationDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request. This field is available in API version 57.0 and later.
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request extension. This is a relationship field. Relationship Name CareRequestCase

Field	Details
	Relationship Type Lookup Refers To Case
CareRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Care request related to the care request extension. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
CaseSubStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The substatus of a case related to a care request. Possible values are: • Approved • Auto Approved • Denied • More Information Requested • More Information Required • New Request • Partially Approved • Peer to Peer Review Scheduled • Pending Review • Schedule Peer to Peer Review This field is available in API version 56.0 and later.
DocumentAttachmentStatus	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The status of a clinical document upload. Possible values are: - Complete - Incomplete This field is available in API version 55.0 and later.
HealthcareProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider associated with the care request against whom the Grievance is filed This is a relationship field. Relationship Name HealthcareProvider Relationship Type Lookup Refers To HealthcareProvider
HomeHealthCertificationEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Certification end date for home healthcare.
HomeHealthCertificationStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Certification start date for home healthcare.
HomeHealthStartDate	Type date

Field	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Date that home health services are scheduled or anticipated to start.
IndependentReviewDetermination	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The determination made by the independent review. Possible values are: • Other • Overturned • Upheld
IndependentReviewDeterminationDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the determination was made by the independent review.
IndependentReviewSubmissionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the review request was submitted for independent review.
IsIndependentReviewRequired	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether an independent review is required The default value is 'false'.
IsMedicareCoverage	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the member has Medicare coverage.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description Name of the care request extension.
NursingHomeResidentialStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Nursing home-resident status at the time of service.
PriorDischargeStatus	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the previous discharge status of the member. Possible values are:

Field	Details
	- Discharged to court/law enforcement. - Discharged to home with home health. - Discharged to home/self care. - Discharged to hospice care. - Discharged/transferred to LTACC. - Discharged/transferred to Psychiatric facility. - Discharged/transferred to SNF. - Discharged/transferred to other acute care facility. - Expired - Left against medical advice (AMA).
RecordTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Category type of the request. This is a relationship field. Relationship Name RecordType Relationship Type Lookup Refers To RecordType
ReopenDecisionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the decision on the reopen request was made.
ReopenRequestOutcome	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The result of the reopen request. Possible values are: Overturned

Field	Details
	• Upheld
ReopenRequestType	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The type of reopen request. Possible values are: • Peer-to-Peer Review • Reconsideration
RequestExtensionReason	Type textarea Properties Create, Nillable, Update Description The reason for requesting the care extension.
RequestExtnDecisionDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date when the decision to extend the care request extension was made.
RequestOutcome	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the outcome of the request. Possible values are: • Overturned • Partially Pending • Partially Upheld • Upheld • Voided
RequestOutcomeDesc	Type textarea

Field	Details
	Properties Create, Nillable, Update Description The description of the request outcome.
RequestType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Category type of the request.
RequestingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider who requested a prior authorization for a care request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name RequestingProvider Relationship Type Lookup Refers To HealthcareProvider
ResolutionDescription	Type textarea Properties Create, Nillable, Update Description The description of the care request.
ServiceLevel	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The level of service rendered.

Field	Details
ServiceType	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Classification of the type of service.
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where a patient receives service for a care request. This field is available in API version 55.0 and later. This field is a polymorphic relationship field. Relationship Name ServicingFacility Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The provider who provides the service for a care request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider
SubscriberId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Identifier for the person who has subscribed to the health plan. This is a relationship field. Relationship Name Subscriber Relationship Type Lookup Refers To Account
SubscriberMemberIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID for the subscriber.
TotalAmbulanceTransportDistance	Type double Properties Create, Filter, Nillable, Sort, Update Description Total distance traveled during ambulance transport.
UnitofMeasureId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The unit of measure for the quantity associated with a prior authorization request. This field is available in API version 55.0 and later. This field is a relationship field. Relationship Name UnitofMeasure Relationship Type Lookup Refers To UnitOfMeasure

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestExtensionFeed

Feed tracking is available for the object.

CareRequestExtensionHistory

History is available for tracked fields of the object.

CareRequestItem

Represents the details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field Name	Details
AmbulanceTransportDistance	Type double Properties Create, Filter, Nillable, Sort, Update Description Distance traveled during ambulance transport.
AmbulanceTransportReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for ambulance transport.
AmbulanceTransportType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of ambulance transport.

Field Name	Details
ApprovedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days requested for the admission.
ApprovedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the approved level of care for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
ApprovedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The approved quantity of the care item.
ApprovedServiceEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the approved service that the patient received.

Field Name	Details
ApprovedServiceStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the approved service that the patient received.
AuthApprovalIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier assigned to the item on approval of the authorization request. This field is available in API version 57.0 and later.
AuthorizationRefIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique identifier of the authorization request associated with the requested item. This field is available in API version 57.0 and later.
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description Case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestId	Type reference

Field Name	Details
	Properties Create, Filter, Group, Sort, Update Description Care request for the care request item. This is a relationship field. Relationship Name CareRequest Relationship Type Lookup Refers To CareRequest
ClinicalDetermination	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical determination of the care request. Possible values are: • Approved • Denied • Medical Director Review Pending • Partially Approved • Reduced • Stopped • Suspended
ClinicalDeterminationNotes	Type textarea Properties Create, Nillable, Update Description The notes related to the clinical determination.
ClinicalDeterminationReasonId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the clinical determination.

Field Name	Details
	This field is a relationship field. Relationship Name ClinicalDeterminationReason Relationship Type Lookup Refers To CodeSet
ClinicalServiceRequestId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The clinical service request associated with the care request item. This field is a relationship field. Relationship Name ClinicalServiceRequest Relationship Type Lookup Refers To ClinicalServiceRequest This field is available in API version 57.0 and later.
CodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the denied service code.
CodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the service.
CodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description ID of the code type for the service.
CumulativeLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days a patient is admitted.
CurrentLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the level of care the patient is receiving. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
DecisionDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the last decision was made for this care request item.
DeniedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field Name	Details
	Description The level of care denied for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care
DeniedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity of the denied service.
EffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the diagnosis.
EndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the service.
FreeFormProcedureDescription	Type textarea Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description Free-form description of the procedure.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
ModifiedCodeDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the modified service code.
ModifiedCodeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code for the modified service.
ModifiedCodeType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Code type for the modified service.

Field Name	Details
ModifiedCodeTypeIdentifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the code type for the modified service.
ModifiedEffectiveDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Effective date for the modified service.
ModifiedEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Termination date for the modified service.
ModifiedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the modified level of care for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient • SNF - Rehabilitation • SNF - Specialized Care

Field Name	Details
ModifiedModifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier for modified service code.
ModifiedModifierDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier description for modified service code.
ModifiedProcedureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the modified service, drug, or equipment. ModifiedProcedureCodeId will be deprecated in a future release, so use ModifiedProcedureCodeSetId instead. This is a relationship field. Relationship Name ModifiedProcedureCode Relationship Type Lookup Refers To HealthCareProcedure
ModifiedProcedureCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set for the modified service, drug, or device associated with the care request item. This is a polymorphic relationship field. Relationship Name ModifiedProcedureCodeSet Relationship Type Lookup

Field Name	Details
	Refers To CodeSet, CodeSetBundle
ModifiedQuantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The modified quantity of requested care.
Modifier	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Modifier for the service code.
Modifier2	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Second modifier for service code.
Modifier2Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the second modifier for the service code.
Modifier3	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Third modifier for service code.
Modifier3Description	Type string

Field Name	Details
	Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the third modifier for the service code.
Modifier4	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Fourth modifier for service code.
Modifier4Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the fourth modifier for the service code.
ModifierCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The modifier code set for the service code associated with the care request item. This is a polymorphic relationship field. Relationship Name ModifierCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
ModifierDescription	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Description of the modifier for the service code

Field Name	Details
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description ID of the service code.
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the authorization for the requested item. Possible values are: • Routine • Stat • Urgent This field is available in API version 57.0 and later.
ProcedureCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Code for the service, drug, or equipment. ProcedureCodeId will be deprecated in a future release, so use ProcedureCodeSetId instead. This is a relationship field. Relationship Name ProcedureCode Relationship Type Lookup Refers To HealthCareProcedure
ProcedureCodeSetId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field Name	Details
	Description The code set for the service, drug, or device associated with the care request item. This is a polymorphic relationship field. Relationship Name ProcedureCodeSet Relationship Type Lookup Refers To CodeSet, CodeSetBundle
Quantity	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The quantity of the item that is requested.
QuantityType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Quantity type for the request such as days, units, or visits.
ReasonCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for requesting the item. This field is a polymorphic relationship field. Relationship Name ReasonCode Relationship Type Lookup Refers To CareDiagnosis, CodeSet, CodeSetBundle This field is available in API version 57.0 and later.

Field Name	Details
RequestType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The type of item request. Possible values are: • Filler Order • Instance Order • Option • Order • Original Order • Plan • Proposal • Reflex Order This field is available in API version 57.0 and later.
RequestedLengthOfStay	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description The number of days requested for the admission.
RequestedLevelOfCare	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the requested level of care for the patient. Possible values are: • Hospital - Inpatient • Hospital - Intensive Care • Hospital - Rehabilitation • Psychiatric Intensive Care • Psychiatric Room - Semi-private • Psychiatric Room and Board - Private • Psychiatric Ward • SNF - Inpatient

Field Name	Details
	• SNF - Rehabilitation • SNF - Specialized Care
RequestedServiceEndDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The end date of the requested service.
RequestedServiceStartDate	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The start date of the requested service.
ServiceCategory	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory.
ServiceCategoryCode	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Alphanumeric code that uniquely identifies a service type
ServicingFacilityId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The facility where a patient receives service of the requested item. This field is a polymorphic relationship field. Relationship Name ServicingFacility

Field Name	Details
	Relationship Type Lookup Refers To HealthcareFacility, HealthcarePractitionerFacility This field is available in API version 57.0 and later.
ServicingProviderId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The healthcare provider who provides the service of the requested item. This field is a relationship field. Relationship Name ServicingProvider Relationship Type Lookup Refers To HealthcareProvider This field is available in API version 57.0 and later.
SourceSystem	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description System from which the request was sourced.
SourceSystemIdentifier	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description ID of the system from which the request was sourced.
SourceSystemModified	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Timestamp of the most recent update from the source system.

Field Name	Details
Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The authorization status of this service.
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Reason for the authorization status of this service.
TransportLocationId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Destination location for ambulance transport. This is a relationship field. Relationship Name TransportLocation Relationship Type Lookup Refers To Account

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestItemFeed

Feed tracking is available for the object.

CareRequestItemHistory

History is available for tracked fields of the object.

SEE ALSO:

[Care Request Item Input](#)

CareRequestReviewer

Represents the details of a care request reviewer including name, reviewer type, status of the care request at the end of the review, the reviewer's notes, and date of review. A care request, care request item, care request drug, or care diagnosis can be associated with a care request reviewer. This object is available in API version 52.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CareRequestCaseId	Type reference Properties Create, Filter, Group, Sort Description The case related to the care request. This is a relationship field. Relationship Name CareRequestCase Relationship Type Lookup Refers To Case
CareRequestReferenceId	Type reference Properties Create, Filter, Group, Sort, Update Description The care request, care request item, care request drug, or care diagnosis associated with the care request reviewer. This is a polymorphic relationship field. Relationship Name CareRequestReference Relationship Type Lookup Refers To CareDiagnosis, CareRequest, CareRequestDrug, CareRequestItem

Field	Details
ContentDocumentId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The content document that's attached to the reviewer note. This field is a relationship field. Relationship Name ContentDocument Relationship Type Lookup Refers To ContentDocument This field is available in API version 56.0 and later.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when the current user last viewed this record. If this value is null, it's possible that this record was referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description The name associated with the record.
ReviewDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update

Field	Details
	Description The date when the care request was reviewed.
ReviewerId	Type reference Properties Create, Filter, Group, Sort, Update Description The name of the user who reviewed the care request. This is a polymorphic relationship field. Relationship Name Reviewer Relationship Type Lookup Refers To HealthcareProvider, User
ReviewerNotes	Type textarea Properties Create, Nillable, Update Description The notes related to the review.
ReviewerType	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The type of the reviewer who reviewed the care request. Possible values are: • Medical Director Review • Peer Review • Physician Review • Registered Nurse Review The default value is 'Registered Nurse Review'.
Status	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update
	Description The status of the care request. Possible values are: • Approved • Denied • In process The default value is 'Approved'.

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

CareRequestReviewerFeed

Feed tracking is available for the object.

CareRequestReviewerHistory

History is available for tracked fields of the object.

TrackedCommunication

Stores information request or communication details sent from payer to provider on a member's authorization request. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
CommunicatorReferenceId	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description The account or contact that's sending this communication. This field is a polymorphic relationship field.

Field	Details
	Relationship Name CommunicatorReference Relationship Type Lookup Refers To Account, Contact, User
ContextReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The context that's associated with the communication. This field is a polymorphic relationship field. Relationship Name ContextReference Relationship Type Lookup Refers To Account, ClinicalEncounter
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Create, Filter, Group, idLookup, Sort, Update Description The name of the tracked communication.

Field	Details
OccurrenceEndDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time by when the communication is expected to occur.
OccurrenceStartDateTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time from when the communication is expected to occur.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record. This field is a polymorphic relationship field. Relationship Name Owner Relationship Type Lookup Refers To Group, User
Priority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the priority of the communication. Possible values are: • ASAP • Routine • Stat • Urgent

Field	Details
RequesterReferenceId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The requester of the communication. This field is a polymorphic relationship field. Relationship Name RequesterReference Relationship Type Lookup Refers To Account, Contact, User
Status	Type picklist Properties Create, Filter, Group, Sort, Update Description Specifies the communication status. Possible values are: • Active • Completed • Draft • Entered-in-error • On-hold • Revoked • Unknown
StatusReason	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The reason for the status of the communication. Possible values are: • Family-Objection • Invalid-Phone-Number • Patient-Objection

Field	Details
	- Recipient-Unavailable - System-Error - Unknown
SubjectId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The patient for whom the communication is created. This field is a polymorphic relationship field. Relationship Name Subject Relationship Type Lookup Refers To Account, Contact, User
Type	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Specifies the type of communication. Possible values are: - COMMUNICATION - COMMUNICATIONREQUEST

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

[TrackedCommunicationFeed](#) on page 1254

Feed tracking is available for the object.

[TrackedCommunicationHistory](#) on page 1263

History is available for tracked fields of the object.

[TrackedCommunicationShare](#) on page 1270

Sharing is available for the object.

TrackedCommunicationDetail

Stores additional information associated with TrackedCommunication records. This object is available in API version 57.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
DetailCodeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The code set or code set bundle that contains the information to be added to the tracked communication record. Select a detail code when the specified detail type is Category, Medium, Reason Code, or Payload. This field is a polymorphic relationship field. Relationship Name DetailCode Relationship Type Lookup Refers To CodeSet, CodeSetBundle
DetailRecordId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The record that contains the information to be added to the tracked communication record. Select the record based on the detail type you've specified. • For the Replaced Item detail type, select a tracked communication record. • For the About detail type, select either a case or a case request record. • For the Recipient detail type, select either an account or a healthcare provider record. • For the Note detail type, select an author note record. • For the Payload detail type, select an author note record. This field is a polymorphic relationship field. Relationship Name DetailRecord

Field	Details
	Relationship Type Lookup Refers To Account, AuthorNote, CareRequest, Case, HealthcareProvider, TrackedCommunication
DetailType	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Specifies the type of information that you're adding to the tracked communication record. Possible values are: - About - Category - Medium - Note - Payload - Reason Code - Recipient - Replaced Item
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user referenced the record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed the record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort

Field	Details
	Description The name of the tracked communication detail.
TrackedCommunicationId	Type reference
	Properties Create, Filter, Group, Sort
	Description The parent tracked communication record you're adding information to. This field is a relationship field.
	Relationship Name TrackedCommunication
	Relationship Type Master-Detail
	Refers To TrackedCommunication

Associated Objects

This object has the following associated objects. If the API version isn't specified, they're available in the same API versions as this object. Otherwise, they're available in the specified API version and later.

TrackedCommunicationDetailFeed on page 1254

Feed tracking is available for the object.

TrackedCommunicationDetailHistory on page 1263

History is available for tracked fields of the object.

Health Cloud Associated Objects

This section provides a list of objects associated to Health Cloud standard objects with their standard fields.

Some fields may not be listed for some objects. To see the system fields for each object, see [System Fields](#) in the *Object Reference for Salesforce and Lightning Platform*.

To verify the complete list of fields for an object, use a describe call from the API or inspect with an appropriate tool. For example, inspect the WSDL or use a schema viewer.

*StandardObjectName*ChangeEvent

A ChangeEvent object is available for each object that supports Change Data Capture. You can subscribe to a stream of change events using Change Data Capture to receive data tied to record changes in Salesforce. Changes include record creation, updates to an existing record, deletion of a record, and undeletion of a record. A change event isn't a Salesforce object—it doesn't support CRUD operations or queries. It's included in the object reference so you can discover which Salesforce objects support change events.

Supported Calls

`describeSObjects()`

Special Access Rules

- Not all objects may be available in your org. Some objects require specific feature settings and permissions to be enabled.
- For more special access rules, if any, see the documentation for the standard object. For example, for `AccountChangeEvent`, see the special access rules for `Account`.

Change Event Name

Change events are available for all custom objects and a subset of standard objects. The name of a change event is based on the name of the corresponding object for which it captures the changes.

Standard Object Change Event Name

```
<Standard_Object_Name>ChangeEvent
```

Example: `AccountChangeEvent`

Custom Object Change Event Name

```
<Custom_Object_Name>__ChangeEvent
```

Example: `MyCustomObject__ChangeEvent`

Change Event Fields

The fields that a change event can include correspond to the fields on the associated parent Salesforce object, with a few exceptions. For example, `AccountChangeEvent` fields correspond to the fields on `Account`.

The fields that a change event doesn't include are:

- The `IsDeleted` system field.
- The `SystemModStamp` system field.
- Any field whose value isn't on the record and is derived from another record or from a formula, except roll-up summary fields, which are included. Examples are formula fields. Examples of fields with derived values include `LastActivityDate` and `PhotoUrl`.

Each change event also contains header fields. The header fields are included inside the `ChangeEventHeader` field. They contain information about the event, such as whether the change was an update or delete and the name of the object, like `Account`.

In addition to the event payload, the event schema ID is included in the `schema` field. Also included is the event-specific field, `replayId`, which is used for retrieving past events.

Event Message Example

The following example is an event message in JSON format for a new account record creation.

```
{
  "schema": "IeRuaY6cbI_HsV8Rv1Mc5g",
  "payload": {
    "ChangeEventHeader": {
      "entityName": "Account",
      "recordIds": [
```

```

    "<record_ID>"
  ],
  "changeType": "CREATE",
  "changeOrigin": "com/salesforce/api/soap/51.0;client=SfdcInternalAPI/",
  "transactionKey": "0002343d-9d90-e395-ed20-cf416ba652ad",
  "sequenceNumber": 1,
  "commitTimestamp": 1612912679000,
  "commitNumber": 10716283339728,
  "commitUser": "<User_ID>"
},
{
  "Name": "Acme",
  "Description": "Everyone is talking about the cloud. But what does it mean?",
  "OwnerId": "<Owner_ID>",
  "CreatedDate": "2021-02-09T23:17:59Z",
  "CreatedById": "<User_ID>",
  "LastModifiedDate": "2021-02-09T23:17:59Z",
  "LastModifiedById": "<User_ID>"
},
{
  "event": {
    "replayId": 6
  }
}
}

```

API Version and Schema

When you subscribe to change events, the subscription uses the latest API version and the event messages received reflect the latest field definitions. For more information, see [API Version and Event Schema](#) in the *Change Data Capture Developer Guide*.

Usage

For more information about Change Data Capture, see [Change Data Capture Developer Guide](#).

Objects That Follow This Model

The following objects have associated ChangeEvent objects that follow this model.

- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- PurchaserPlan

StandardObjectNameFeed

StandardObjectNameFeed is the model for all feed objects associated with standard objects. These objects represent the posts and feed-tracked changes of a standard object.

The object name is variable and uses *StandardObjectNameFeed* syntax. For example, AccountFeed represents the posts and feed-tracked changes on an account record. We list the available associated feed objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

In the internal org, users can delete all feed items they created. This rule varies in communities where threaded discussions and delete-blocking are enabled. Community members can delete all feed items they created, provided the feed items don't have content nested under them—like a comment, answer, or reply. Where the feed item has nested content, only feed moderators and users with the Modify All Data permission can delete threads.

To delete feed items they didn't create, users must have one of these permissions:

- Modify All Data
- Modify All on the parent object, like Account for AccountFeed
- Moderate Chatter



Note: Users with the Moderate Chatter permission can delete only the feed items and comments they can see.

Only users with this permission can delete items in unlisted groups.

For more special access rules, if any, see the documentation for the standard object. For example, for AccountFeed, see the special access rules for Account.

Fields

Field	Details
BestCommentId	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the comment marked as best answer on a question post.
Body	Type textarea Properties Nillable, Sort Description The body of the post. Required when <code>Type</code> is <code>TextPost</code>. Optional when <code>Type</code> is <code>ContentPost</code> or <code>LinkPost</code>.
CommentCount	Type int Properties Filter, Group, Sort

Field	Details
	Description The number of comments associated with this feed item.
ConnectionId	Type reference Properties Filter, Group, Nillable, Sort Description When a PartnerNetworkConnection modifies a record that is tracked, the CreatedBy field contains the ID of the system administrator. The ConnectionId contains the ID of the PartnerNetworkConnection. Available if Salesforce to Salesforce is enabled for your organization.
InsertedById	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
isRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item Body contains rich text. If you post a rich text feed comment using SOAP API, set IsRichText to true and escape HTML entities from the body. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: <p> Tip: Though the
 tag isn't supported, you can use <p>&nbsp;</p> to create lines. <a> <code> <i> <u> <s>

Field	Details
	• <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only through the API and must reference files in Salesforce similar to this example: <code></code>  Note: In API version 35.0 and later, the system replaces special characters in rich text with escaped HTML. In API version 34.0 and prior, all rich text appears as a plain-text representation.
LikeCount	Type int Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. <code>NetworkScope</code> can have the following values: • <code>NetworkId</code>—The ID of the Experience Cloud site in which the <code>FeedItem</code> is available. If left empty, the feed item is only available in the default Experience Cloud site. • <code>AllNetworks</code>—The feed item is available in all Experience Cloud sites. Note the following exceptions for <code>NetworkScope</code>: • Only feed items with a Group or User parent can set a <code>NetworkId</code> or a null value for <code>NetworkScope</code>. • For feed items with a record parent, users can set <code>NetworkScope</code> only to <code>AllNetworks</code>.

Field	Details
	You can't filter a feed item on the <code>NetworkScope</code> field.
<code>ParentId</code>	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
<code>RelatedRecordId</code>	Type reference Properties Group, Nillable, Sort Description ID of the <code>ContentVersion</code> record associated with a <code>ContentPost</code>. This field is null for all posts except <code>ContentPost</code>.
<code>Title</code>	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the <code>Type</code> is <code>LinkPost</code>, the <code>LinkUrl</code> is the URL and this field is the link name.
<code>Type</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description The type of feed item. Values are: <code>ActivityEvent</code>—indirectly generated event when a user or the API adds a Task associated with a feed-enabled parent record (excluding email tasks on cases). Also occurs when a user or the API adds or updates a Task or Event associated with a case record (excluding email and call logging). For a recurring Task with <code>CaseFeed</code> disabled, one event is generated for the series only. For a recurring Task with <code>CaseFeed</code> enabled, events are generated for the series and each occurrence. <code>AdvancedTextPost</code>—created when a user posts a group announcement and, in Lightning Experience as of API version 39.0 and later, when a user shares a post. <code>AnnouncementPost</code>—Not used. <code>ApprovalPost</code>—generated when a user submits an approval.

Field	Details
	• <code>BasicTemplateFeedItem</code>—Not used. • <code>CanvasPost</code>—a post made by a canvas app posted on a feed. • <code>CollaborationGroupCreated</code>—generated when a user creates a public group. • <code>CollaborationGroupUnarchived</code>—Not used. • <code>ContentPost</code>—a post with an attached file. • <code>CreatedRecordEvent</code>—generated when a user creates a record from the publisher. • <code>DashboardComponentAlert</code>—generated when a dashboard metric or gauge exceeds a user-defined threshold. • <code>DashboardComponentSnapshot</code>—created when a user posts a dashboard snapshot on a feed. • <code>LinkPost</code>—a post with an attached URL. • <code>PollPost</code>—a poll posted on a feed. • <code>ProfileSkillPost</code>—generated when a skill is added to a user's Chatter profile. • <code>QuestionPost</code>—generated when a user posts a question. • <code>ReplyPost</code>—generated when Chatter Answers posts a reply. • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>TextPost</code>—a direct text entry on a feed. • <code>TrackedChange</code>—a change or group of changes to a tracked field. • <code>UserStatus</code>—automatically generated when a user adds a post. Deprecated.
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. <code>Visibility</code> can have the following values: • <code>AllUsers</code>—The feed item is available to all users who have permission to see the feed item. • <code>InternalUsers</code>—The feed item is available to internal users only. Note the following exceptions for <code>Visibility</code>: • For record posts, <code>Visibility</code> is set to <code>InternalUsers</code> for all internal users by default. • External users can set <code>Visibility</code> only to <code>AllUsers</code>. • On user and group posts, only internal users can set <code>Visibility</code> to <code>InternalUsers</code>.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationFeed
- ActionPlanTemplateAssignmentFeed
- ActionVisibilityFeed
- ApplicationCaseFeed
- AuthorNoteFeed
- BoardCertificationFeed
- BundledCareFeeAgreementFeed
- CapitationCareFeeAgreementFeed
- CareBarrierDeterminantFeed
- CareBarrierFeed
- CareBarrierTypeFeed
- CareDeterminantFeed
- CareDeterminantTypeFeed
- CareDiagnosisFeed
- CareFeeScheduleItemFeed
- CareInterventionTypeFeed
- CareMetricTargetFeed
- CareObservationFeed
- CareObservationComponentFeed
- CarePerformerFeed
- CarePgmProvHealthcareProviderFeed
- CarePlanFeed
- CarePlanTemplateFeed
- CarePreauthFeed
- CarePreauthItemFeed
- CareProgramCampaignFeed
- CareProgramEligibilityRuleFeed
- CareProgramEnrolleeFeed
- CareProgramEnrolleeProductFeed
- CareProgramEnrollmentCardFeed

- CareProgramFeed
- CareProgramGoalFeed
- CareProgramProductFeed
- CareProgramProviderFeed
- CareProgramTeamMemberFeed
- CareProviderFacilitySpecialtyFeed
- CareRegisteredDeviceFeed
- CareRequestDrugFeed
- CareRequestExtensionFeed
- CareRequestFeed
- CareRequestItemFeed
- CareRequestReviewerFeed
- CareSpecialtyFeed
- CareSpecialtyTaxonomyFeed
- CareTaxonomyFeed
- CategorizedCareFeeAgreementFeed
- ClinicalAlertFeed
- ClinicalDetectedIssueFeed
- ClinicalDetectedIssueDetailFeed
- ClinicalEncounterDiagnosisFeed
- ClinicalEncounterFacilityFeed
- ClinicalEncounterFeed
- ClinicalEncounterIdentifierFeed
- ClinicalEncounterProviderFeed
- ClinicalEncounterReasonFeed
- ClinicalEncounterSvcRequestFeed
- ClinicalServiceRequestDetailFeed
- ClinicalServiceRequestFeed
- ContractPaymentAgreementFeed
- CoverageBenefitFeed
- CoverageBenefitItemFeed
- DiagnosticSummaryFeed
- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- EnrollmentEligibilityCriteriaFeed
- FeeScheduleDefinitionFeed
- HealthcareFacilityFeed
- HealthcareFacilityNetworkFeed
- HealthcarePayerNetworkFeed

- HealthcarePractitionerFacilityFeed
- HealthcareProviderFeed
- HealthcareProviderNpiFeed
- HealthcareProviderSpecialtyFeed
- HealthcareProviderTaxonomyFeed
- HealthScoreFeed
- HealthScoreActionLogFeed
- MedicationDispenseFeed
- MedicationReconciliationFeed
- MedicationRequestFeed
- MedicationStatementDetailFeed
- MedicationStatementFeed
- MedReconRecommendationFeed
- MedReconStmtRecommendationFeed
- MedicationTherapyReviewFeed
- MedicationTherapyStmtReviewFeed
- MedTherapyStmtReviewIssueFeed
- MemberPlanFeed
- PatientHealthReactionFeed
- PatientImmunizationFeed
- PatientImmunizationProtocolFeed
- PatientMedicalProcedureDetailFeed
- PercentileBsdCareFeeAgreementFeed
- PlanBenefitFeed
- PlanBenefitItemFeed
- PreventiveCareAgreementFeed
- ProductAvailabilityProjectionFeed
- ProviderNetworkContractFeed
- ProviderNetworkTierFeed
- PurchaserPlanAssnFeed
- PurchaserPlanFeed
- ServiceAppointmentGroupFeed
- ServiceTerritoryRelationshipFeed
- SharedSavingPaymentAgreementFeed
- StandardCareFeeAgreementFeed
- TrackedCommunicationFeed
- TrackedCommunicationDetailFeed
- WorkProcedureFeed
- WorkProcedureStepFeed
- WorkTypeExtensionFeed

Objects That Don't Follow This Model

These objects don't follow the standard pattern for associated feed objects.

- VisitedPartyFeed
- VisitorFeed

StandardObjectNameHistory

StandardObjectNameHistory is the model for all history objects associated with standard objects. These objects represent the history of changes to the values in the fields of a standard object.

The object name is variable and uses *StandardObjectNameHistory* syntax. For example, AccountHistory represents the history of changes to the values of an account record's fields. We list the available associated history objects at the end of this topic. For specific version information, see the documentation for the standard object.

Supported Calls

`describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountHistory, see the special access rules for Account.

Fields

Field Name	Details
<i>StandardObjectId</i>	Type reference Properties Filter, Group, Sort Description ID of the standard object.
<i>DataType</i>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Data type of the field that was changed.
<i>Field</i>	Type picklist Properties Filter, Group, Restricted picklist, Sort

Field Name	Details
	Description Name of the field that was changed.
newValue	Type anyType Properties Nillable, Sort Description New value of the field that was changed.
oldValue	Type anyType Properties Nillable, Sort Description Old value of the field that was changed.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationHistory
- ActionPlanTemplateAssignmentHistory
- ActionVisibilityHistory
- ApplicationCaseHistory
- AuthorNoteHistory
- BoardCertificationHistory
- BundledCareFeeAgreementHistory
- CapitationCareFeeAgreementHistory
- CareBarrierDeterminantHistory
- CareBarrierHistory
- CareBarrierTypeHistory
- CareDeterminantHistory
- CareDeterminantTypeHistory
- CareDiagnosisHistory
- CareFeeScheduleItemHistory
- CareInterventionTypeHistory
- CareMetricTargetHistory
- CareObservationComponentHistory
- CareObservationHistory

- CarePerformerHistory
- CarePgmProvHealthcareProviderHistory
- CarePlanHistory
- CarePlanTemplateHistory
- CarePreauthHistory
- CarePreauthItemHistory
- CareProgramCampaignHistory
- CareProgramEligibilityRuleHistory
- CareProgramEnrolleeHistory
- CareProgramEnrolleeProductHistory
- CareProgramEnrollmentCardHistory
- CareProgramGoalHistory
- CareProgramHistory
- CareProgramProductHistory
- CareProgramProviderHistory
- CareProgramTeamMemberHistory
- CareProviderFacilitySpecialtyHistory
- CareRegisteredDeviceHistory
- CareRequestDrugHistory
- CareRequestExtensionHistory
- CareRequestHistory
- CareRequestItemHistory
- CareRequestReviewerHistory
- CareSpecialtyHistory
- CareSpecialtyTaxonomyHistory
- CareTaxonomyHistory
- CategorizedCareFeeAgreementHistory
- ClinicalAlertHistory
- ClinicalDetectedIssueHistory
- ClinicalDetectedIssueDetailHistory
- ClinicalEncounterDiagnosisHistory
- ClinicalEncounterFacilityHistory
- ClinicalEncounterHistory
- ClinicalEncounterIdentifierHistory
- ClinicalEncounterProviderHistory
- ClinicalEncounterReasonHistory
- ClinicalEncounterSvcRequestHistory
- ClinicalServiceRequestDetailHistory
- ClinicalServiceRequestHistory
- ContractPaymentAgreementHistory

- CoverageBenefitHistory
- CoverageBenefitItemHistory
- DiagnosticSummaryHistory
- EngagementAttendee
- EngagementInteraction
- EngagementTopic
- EnrollmentEligibilityCriteriaHistory
- FeeScheduleDefinitionHistory
- HealthCareDiagnosisHistory
- HealthcareFacilityHistory
- HealthcareFacilityNetworkHistory
- HealthcarePayerNetworkHistory
- HealthcarePractitionerFacilityHistory
- HealthCareProcedureHistory
- HealthcareProviderHistory
- HealthcareProviderNpiHistory
- HealthcareProviderSpecialtyHistory
- HealthcareProviderTaxonomyHistory
- HealthScoreHistory
- HealthScoreActionLogHistory
- MedicationDispenseHistory
- MedicationReconciliationHistory
- MedicationRequestHistory
- MedicationStatementDetailHistory
- MedicationStatementHistory
- MedReconRecommendationHistory
- MedReconStmtRecommendationHistory
- MedicationTherapyReviewHistory
- MedicationTherapyStmtReviewHistory
- MedTherapyStmtReviewIssueHistory
- MemberPlanHistory
- PatientHealthReactionHistory
- PatientImmuizationHistory
- PatientImmuizationProtocolHistory
- PatientMedicalProcedureDetailHistory
- PercentileBsdCareFeeAgreementHistory
- PlanBenefitHistory
- PlanBenefitItemHistory
- PreventiveCareAgreementHistory
- ProductAvailabilityProjectionHistory

- `ProviderNetworkContract`
- `ProviderNetworkTier`
- `PurchaserPlanAssnHistory`
- `PurchaserPlanHistory`
- `ServiceAppointmentGroupHistory`
- `ServiceTerritoryRelationshipHistory`
- `SharedSavingPaymentAgreementHistory`
- `StandardCareFeeAgreementHistory`
- `TrackedCommunicationHistory`
- `TrackedCommunicationDetailHistory`
- `VisitedPartyHistory`
- `VisitorHistory`
- `WorkProcedureHistory`
- `WorkProcedureStepHistory`
- `WorkTypeExtensionHistory`

*StandardObjectName*OwnerSharingRule

StandardObjectNameOwnerSharingRule is the model for all owner sharing rule objects associated with standard objects. These objects represent a rule for sharing a standard object with users other than the owner.

The object name is variable and uses *StandardObjectNameOwnerSharingRule* syntax. For example, `ChannelProgramOwnerSharingRule` is a rule for sharing a channel program with users other than the channel program owner. We list the available associated owner sharing rule objects at the end of this topic. For specific version information, see the standard object documentation.

 **Note:** To enable access to this object for your org, contact Salesforce customer support. However, we recommend that you instead use Metadata API to programmatically update owner sharing rules because it triggers automatic sharing rule recalculation. The [SharingRules](#) Metadata API type is enabled for all orgs.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for `ChannelProgramOwnerSharingRule`, see the special access rules for `ChannelProgram`.

Fields

Field Name	Details
<code>AccessLevel</code>	Type picklist

Field Name	Details
	Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Determines the level of access users have to records. Values are: • Read (read only) • Edit (read/write)
Description	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Description of the sharing rule. Maximum length is 1000 characters.
DeveloperName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization.  Note: When creating large sets of data, always specify a unique <code>DeveloperName</code> for each record. If no <code>DeveloperName</code> is specified, performance slows down while Salesforce generates one for each record.
GroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the source group. Records that are owned by users in the source group trigger the rule to give access.
Name	Type string

Field Name	Details
	Properties Create, Filter, Group, idLookup, Sort, Update Description Label of the sharing rule as it appears in the UI. Maximum length is 80 characters.
UserOrGroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the user or group that you are granting access to.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationOwnerSharingRule
- BoardCertificationOwnerSharingRule
- CareBarrierDeterminantOwnerSharingRule
- CareBarrierOwnerSharingRule
- CareBarrierTypeOwnerSharingRule
- CareDeterminantOwnerSharingRule
- CareDeterminantTypeOwnerSharingRule
- CareInterventionTypeOwnerSharingRule
- CareMetricTargetRule
- CarePreauthItemOwnerSharingRule
- CarePreauthOwnerSharingRule
- CareProgramEligibilityRuleOwnerSharingRule
- CareProgramEnrolleeProductOwnerSharingRule
- CareProgramEnrollmentCardOwnerSharingRule
- CareProgramGoalOwnerSharingRule
- CareProgramOwnerSharingRule
- CareProgramProductOwnerSharingRule
- CareProgramProviderOwnerSharingRule
- CareProviderFacilitySpecialtyOwnerSharingRule
- CareSpecialtyOwnerSharingRule
- CareTaxonomyOwnerSharingRule
- CoverageBenefitItemOwnerSharingRule
- CoverageBenefitOwnerSharingRule
- EnrollmentEligibilityCriteriaOwnerSharingRule

- HealthCareDiagnosisOwnerSharingRule
- HealthcareFacilityNetworkOwnerSharingRule
- HealthcarePayerNetworkOwnerSharingRule
- HealthcarePractitionerFacilityOwnerSharingRule
- HealthCareProcedureOwnerSharingRule
- HealthcareProviderNpiOwnerSharingRule
- HealthcareProviderOwnerSharingRule
- HealthcareProviderSpecialtyOwnerSharingRule
- HealthcareProviderTaxonomyOwnerSharingRule
- MemberPlanOwnerSharingRule
- PlanBenefitItemOwnerSharingRule
- PlanBenefitOwnerSharingRule
- PurchaserPlanAssnOwnerSharingRule
- PurchaserPlanOwnerSharingRule
- UnitOfMeasureRule

StandardObjectNameShare

StandardObjectNameShare is the model for all share objects associated with standard objects. These objects represent a sharing entry on the standard object.

The object name is variable and uses *StandardObjectNameShare* syntax. For example, AccountBrandShare is a sharing entry on an account brand. We list the available associated share objects at the end of this topic. For specific version information, see the standard object documentation.

Supported Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Special Access Rules

For specific special access rules, if any, see the documentation for the standard object. For example, for AccountBrandShare, see the special access rules for AccountBrand.

Fields

Field Name	Details
AccessLevel	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description The level of access allowed. Values are:

Field Name	Details
	- All (owner) - Edit (read/write) - Read (read only)
ParentId	Type reference Properties Create, Filter, Group, Sort Description ID of the parent record.
RowCause	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort Description Reason that the sharing entry exists.
UserOrGroupId	Type reference Properties Create, Filter, Group, Sort Description ID of the user or group that has been given access to the object.

Objects That Follow This Model

These objects follow the standard pattern for associated feed objects.

- AccreditationShare
- ActionVisibilityShare
- AuthorNoteShare
- BoardCertificationShare
- CareBarrierDeterminantShare
- CareBarrierShare
- CareBarrierTypeShare
- CareDeterminantShare
- CareDeterminantTypeShare
- CareInterventionTypeShare
- CareMetricTargetShare
- CarePlanTemplateShare

- CarePreauthItemShare
- CarePreauthShare
- CareProgramEligibilityRuleShare
- CareProgramEnrolleeProductShare
- CareProgramEnrollmentCardShare
- CareProgramGoalShare
- CareProgramProductShare
- CareProgramProviderShare
- CareProgramShare
- CareProviderFacilitySpecialtyShare
- CareSpecialtyShare
- CareTaxonomyShare
- ClinicalAlertShare
- CoverageBenefitItemShare
- CoverageBenefitShare
- EnrollmentEligibilityCriteriaShare
- FeeScheduleDefinitionShare
- HealthCareDiagnosisShare
- HealthcareFacilityNetworkShare
- HealthcarePayerNetworkShare
- HealthcarePractitionerFacilityShare
- HealthCareProcedureShare
- HealthcareProviderNpiShare
- HealthcareProviderShare
- HealthcareProviderSpecialtyShare
- HealthcareProviderTaxonomyShare
- HealthScoreShare
- MedicationTherapyReviewShare
- MemberPlanShare
- PatientImmunizationShare
- PlanBenefitItemShare
- PlanBenefitShare
- ProductAvailabilityProjectionShare
- PurchaserPlanAssnShare
- PurchaserPlanShare
- ServiceAppointmentGroupShare
- ServiceTerritoryRelationshipShare
- TrackedCommunicationShare
- UnitOfMeasureShare
- WorkProcedureShare

VisitedPartyFeed

This object represents the posts and feed-tracked changes of the `VisitedParty` object. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Fields

Field	Details
<code>BestCommentId</code>	Type reference Properties Filter, Group, Nillable, Sort Description The ID of the comment marked as best answer on a question post.
<code>Body</code>	Type textarea Properties Nillable, Sort Description The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.
<code>CommentCount</code>	Type int Properties Filter, Group, Sort Description The number of comments associated with this feed item.
<code>InsertedById</code>	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the <code>InsertedBy</code> value is set to the ID of the context user.

Field	Details
IsRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item <code>Body</code> contains rich text. Set <code>IsRichText</code> to <code>true</code> if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • <code><p></code> •  Tip: Though the <code>
</code> tag isn't supported, you can use <code><p>&nbsp; </p></code> to create lines. • <code><a></code> • <code></code> • <code><code></code> • <code><i></code> • <code><u></code> • <code><s></code> • <code></code> • <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only via the API and must reference files in Salesforce similar to this example: <code></code>
LikeCount	Type int Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.

Field	Details
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. NetworkScope can have the following values: • NetworkId—The ID of the Experience Cloud site in which the FeedItem is available. If left empty, the feed item is only available in the default Experience Cloud site. • AllNetworks—The feed item is available in all Experience Cloud sites. Note the following exceptions for NetworkScope: • Only feed items with a Group or User parent can set a NetworkId or a null value for NetworkScope. • For feed items with a record parent, users can set NetworkScope only to AllNetworks. • You can't filter a feed item on the NetworkScope field.
ParentId	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
RelatedRecordId	Type reference Properties Group, Nillable, Sort Description ID of the ContentVersion record associated with a ContentPost. This field is null for all posts except ContentPost.
Title	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the Type is LinkPost, the LinkUrl is the URL and this field is the link name.

Field	Details
Type	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Possible values are: • <code>ActivityEvent</code> • <code>AdvancedTextPost</code>—created when a user posts a group announcement and when a user shares a post. • <code>AnnouncementPost</code> • <code>ApprovalPost</code> • <code>AttachArticleEvent</code> • <code>BasicTemplateFeedItem</code>—Basic Template Post • <code>CallLogPost</code> • <code>CanvasPost</code>—a post made by a canvas app posted on a feed. • <code>CaseCommentPost</code> • <code>ChangeStatusPost</code> • <code>ChatTranscriptPost</code> • <code>CollaborationGroupCreated</code> • <code>CollaborationGroupUnarchived</code> • <code>ContentPost</code> • <code>CreateRecordEvent</code> • <code>DashboardComponentSnapshot</code> • <code>EmailMessageEvent</code> • <code>FacebookPost</code> • <code>LinkPost</code> • <code>MilestoneEvent</code> • <code>PollPost</code> • <code>ProfileSkillPost</code> • <code>QuestionPost</code> • <code>ReplyPost</code> • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>SocialPost</code> • <code>TextPost</code> • <code>TrackedChange</code> • <code>UserStatus</code>

Field	Details
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. Visibility can have the following values: • AllUsers—The feed item is available to all users who have permission to see the feed item. • InternalUsers—The feed item is available to internal users only. Note the following exceptions for Visibility: • For record posts, Visibility is set to InternalUsers for all internal users by default. • External users can set Visibility only to AllUsers. • On user and group posts, only internal users can set Visibility to InternalUsers.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, AccountFeed tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a **LIMIT** clause of 1,000 records or fewer. SOQL **ORDER BY** on fields using relationships is not available. Use **ORDER BY** on fields on the root object in the SOQL query.

VisitorFeed

This object represents the posts and feed-tracked changes of the `visitor` object. This object is available in API version 49.0 and later.

Supported Calls

`delete()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`

Fields

Field	Details
BestCommentId	Type reference

Field	Details
	Properties Filter, Group, Nillable, Sort Description The ID of the comment marked as best answer on a question post.
Body	Type textarea Properties Nillable, Sort Description The body of the post. Required when Type is TextPost. Optional when Type is ContentPost or LinkPost.
CommentCount	Type int Properties Filter, Group, Sort Description The number of comments associated with this feed item.
InsertedById	Type reference Properties Group, Nillable, Sort Description ID of the user who added this item to the feed. For example, if an application migrates posts and comments from another application into a feed, the InsertedBy value is set to the ID of the context user.
IsRichText	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the feed item <code>Body</code> contains rich text. Set <code>IsRichText</code> to <code>true</code> if you post a rich text feed item via SOAP API. Otherwise, the post is rendered as plain text. Rich text supports the following HTML tags: • <code><p></code> •  Tip: Though the <code>
</code> tag isn't supported, you can use <code><p>&nbsp; </p></code> to create lines. • <code><a></code>

Field	Details
	• <code></code> • <code><code></code> • <code><i></code> • <code><u></code> • <code><s></code> • <code></code> • <code></code> • <code></code> • <code></code> The <code></code> tag is accessible only via the API and must reference files in Salesforce similar to this example: <code></code>
LikeCount	Type int Properties Filter, Group, Sort Description The number of likes associated with this feed item.
LinkUrl	Type url Properties Nillable, Sort Description The URL of a <code>LinkPost</code>.
NetworkScope	Type picklist Properties Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available in the default Experience Cloud site, a specific Experience Cloud site, or all sites. This field is available in API version 26.0 and later, if digital experiences is enabled for your org. <code>NetworkScope</code> can have the following values: • <code>NetworkId</code>—The ID of the Experience Cloud site in which the <code>FeedItem</code> is available. If left empty, the feed item is only available in the default Experience Cloud site. • <code>AllNetworks</code>—The feed item is available in all Experience Cloud sites. Note the following exceptions for <code>NetworkScope</code>:

Field	Details
	- Only feed items with a Group or User parent can set a <code>NetworkId</code> or a null value for <code>NetworkScope</code>. - For feed items with a record parent, users can set <code>NetworkScope</code> only to <code>AllNetworks</code>. - You can't filter a feed item on the <code>NetworkScope</code> field.
ParentId	Type reference Properties Filter, Group, Sort Description ID of the record that is tracked in the feed. The detail page for the record displays the feed.
RelatedRecordId	Type reference Properties Group, Nillable, Sort Description ID of the <code>ContentVersion</code> record associated with a <code>ContentPost</code>. This field is null for all posts except <code>ContentPost</code>.
Title	Type string Properties Group, Nillable, Sort Description The title of the feed item. When the <code>Type</code> is <code>LinkPost</code>, the <code>LinkUrl</code> is the URL and this field is the link name.
Type	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Possible values are: <code>ActivityEvent</code> <code>AdvancedTextPost</code>—created when a user posts a group announcement and when a user shares a post. <code>AnnouncementPost</code> <code>ApprovalPost</code> <code>AttachArticleEvent</code>

Field	Details
	• <code>BasicTemplateFeedItem</code>—Basic Template Post • <code>CallLogPost</code> • <code>CanvasPost</code>—a post made by a canvas app posted on a feed. • <code>CaseCommentPost</code> • <code>ChangeStatusPost</code> • <code>ChatTranscriptPost</code> • <code>CollaborationGroupCreated</code> • <code>CollaborationGroupUnarchived</code> • <code>ContentPost</code> • <code>CreateRecordEvent</code> • <code>DashboardComponentSnapshot</code> • <code>EmailMessageEvent</code> • <code>FacebookPost</code> • <code>LinkPost</code> • <code>MilestoneEvent</code> • <code>PollPost</code> • <code>ProfileSkillPost</code> • <code>QuestionPost</code> • <code>ReplyPost</code> • <code>RypplePost</code>—generated when a user creates a Thanks badge in WDC. • <code>SocialPost</code> • <code>TextPost</code> • <code>TrackedChange</code> • <code>UserStatus</code>
Visibility	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies whether this feed item is available to all users or internal users only. This field is available if Salesforce Communities are enabled for your organization. Visibility can have the following values: • <code>AllUsers</code>—The feed item is available to all users who have permission to see the feed item. • <code>InternalUsers</code>—The feed item is available to internal users only. Note the following exceptions for <code>Visibility</code>: • For record posts, <code>Visibility</code> is set to <code>InternalUsers</code> for all internal users by default.

Field	Details
	- External users can set <code>Visibility</code> only to <code>AllUsers</code>. - On user and group posts, only internal users can set <code>Visibility</code> to <code>InternalUsers</code>.

Usage

A feed for an object is automatically created when a user enables feed tracking for the object. Use feeds to track changes to records. For example, `AccountFeed` tracks changes to an account record. Use feed objects to retrieve the content of feed fields, such as type of feed or feed ID.

Note the following SOQL restrictions. No SOQL limit if logged-in user has View All Data permission. If not, specify a `LIMIT` clause of 1,000 records or fewer. SOQL `ORDER BY` on fields using relationships is not available. Use `ORDER BY` on fields on the root object in the SOQL query.

Health Cloud Fields on Standard Objects

Health Cloud adds standard and custom fields to some standard Salesforce objects to represent information about individuals. These fields are available only in orgs where Health Cloud is enabled.

[Health Cloud Fields on Account](#)

Standard and custom fields extend the standard Account object for use in Health Cloud to represent information about patients and providers.

[Health Cloud Fields on Contact](#)

Standard and custom fields extend the standard Contact object for use in Health Cloud to represent information about an individual.

[Health Cloud Fields on Event and Task \(Activity\)](#)

Custom fields extend the standard Event and Task objects for use in Health Cloud to represent information about an individual's activities.

[Health Cloud Fields on Lead](#)

Standard and custom fields extend the Lead object for use in Health Cloud to represent information about an incoming patient.

[Health Cloud Fields on Opportunity](#)

Standard and custom fields extend the Opportunity object for use in Health Cloud to represent information about an incoming patient.

[Health Cloud Referral Management Fields on Contact, Lead, and Opportunity](#)

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

[Health Cloud Fields on Service Appointment](#)

Standard and custom fields extend the standard Service Appointment object for use in Health Cloud to represent information about a healthcare appointment.

Health Cloud Fields on Account

Standard and custom fields extend the standard Account object for use in Health Cloud to represent information about patients and providers.

Fields

Field	Details
Active	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Possible values are: • No • Yes
Age	Type string Properties Filter, Nillable, Sort Description This field is a calculated field. Formula <pre> If (ISBLANK(DeceasedDate), IF(NOT(ISBLANK(PersonBirthdate)) , TEXT(IF(NOT(ISBLANK(PersonBirthdate)) , IF(DATE(2000 , MONTH(PersonBirthdate) , DAY(PersonBirthdate)) <= DATE(2000 , MONTH(TODAY()) , DAY(TODAY())) , YEAR (Today()) - YEAR (PersonBirthdate) , YEAR (Today()) - YEAR (PersonBirthdate) -1) , null))+ ' Years ', ''), IF(NOT(ISBLANK(PersonBirthdate)) , TEXT(IF(NOT(ISBLANK(PersonBirthdate)) , IF(DATE(2000 , MONTH(PersonBirthdate) , DAY(PersonBirthdate)) <= DATE(2000 , MONTH(DeceasedDate) , DAY(DeceasedDate)) , YEAR (DeceasedDate) - YEAR (PersonBirthdate) , YEAR (DeceasedDate) - YEAR (PersonBirthdate) -1) , null))+ ' Years ', '')) </pre>

Field	Details
Birth Date	Type string Properties Filter, Nillable, Sort Description This field is a calculated field. Formula <pre>IF(NOT(ISBLANK(PersonBirthdate)) , CASE(MONTH(PersonBirthdate) , 1, "January", 2, "February", 3, "March", 4, "April", 5, "May", 6, "June", 7, "July", 8, "August", 9, "September", 10, "October", 11, "November", 12, "December", "None")+ ' '+TEXT(DAY(PersonBirthdate))+','+'+' '+TEXT(Year(PersonBirthdate)), '')</pre>
Care Plan	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Healthcare plan for this patient. This field is a relationship field. Relationship Name CarePlan__r Relationship Type Lookup Refers To Refers to Case object. This field is the lookup to the care plan.
Condition Status	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Possible values are: - Asymptomatic - Asymptomatic - Declined to Participate - Cured - Evaluated - No Risk - Symptomatic - Symptomatic - Declined to Participate
Converted Referrals	Type double Properties Create, Filter, Nillable, Sort, Update Description Count of referrals submitted in the last 6 months by this referring practitioner that have a status of "Closed-Converted."
Country of Birth	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: - Afghanistan - Aland Islands - Albania - Algeria - Andorra - Angola - Anguilla - Antarctica - Antigua and Barbuda - Argentina - Armenia - Aruba - Australia - Austria - Azerbaijan - Bahamas

Field	Details
	• Bahrain • Bangladesh • Barbados • Belarus • Belgium • Belize • Benin • Bermuda • Bhutan • Bolivia, Plurinational State of • Bonaire, Sint Eustatius and Saba • Bosnia and Herzegovina • Botswana • Bouvet Island • Brazil • British Indian Ocean Territory • Brunei Darussalam • Bulgaria • Burkina Faso • Burundi • Cambodia • Cameroon • Canada • Cape Verde • Cayman Islands • Central African Republic • Chad • Chile • China • Christmas Island • Cocos (Keeling) Islands • Colombia • Comoros • Congo • Congo, the Democratic Republic of the • Cook Islands • Costa Rica • Cote d'Ivoire

Field	Details
	• Croatia • Cuba • Curaçao • Cyprus • Czech Republic • Denmark • Djibouti • Dominica • Dominican Republic • Ecuador • Egypt • El Salvador • Equatorial Guinea • Eritrea • Estonia • Ethiopia • Falkland Islands (Malvinas) • Faroe Islands • Fiji • Finland • France • French Guiana • French Polynesia • French Southern Territories • Gabon • Gambia • Georgia • Germany • Ghana • Gibraltar • Greece • Greenland • Grenada • Guadeloupe • Guatemala • Guernsey • Guinea • Guinea-Bissau

Field	Details
	• Guyana • Haiti • Heard Island and McDonald Islands • Holy See (Vatican City State) • Honduras • Hungary • Iceland • India • Indonesia • Iran, Islamic Republic of • Iraq • Ireland • Isle of Man • Israel • Italy • Jamaica • Japan • Jersey • Jordan • Kazakhstan • Kenya • Kiribati • Korea, Democratic People's Republic of • Korea, Republic of • Kuwait • Kyrgyzstan • Lao People's Democratic Republic • Latvia • Lebanon • Lesotho • Liberia • Libyan Arab Jamahiriya • Liechtenstein • Lithuania • Luxembourg • Macao • Macedonia, the former Yugoslav Republic of • Madagascar

Field	Details
	• Malawi • Malaysia • Maldives • Mali • Malta • Martinique • Mauritania • Mauritius • Mayotte • Mexico • Moldova, Republic of • Monaco • Mongolia • Montenegro • Montserrat • Morocco • Mozambique • Myanmar • Namibia • Nauru • Nepal • Netherlands • New Caledonia • New Zealand • Nicaragua • Niger • Nigeria • Niue • Norfolk Island • Norway • Oman • Pakistan • Palestine • Panama • Papua New Guinea • Paraguay • Peru • Philippines

Field	Details
	• Pitcairn • Poland • Portugal • Qatar • Reunion • Romania • Russian Federation • Rwanda • Saint Barthélemy • Saint Helena, Ascension and Tristan da Cunha • Saint Kitts and Nevis • Saint Lucia • Saint Martin (French part) • Saint Pierre and Miquelon • Saint Vincent and the Grenadines • Samoa • San Marino • Sao Tome and Principe • Saudi Arabia • Senegal • Serbia • Seychelles • Sierra Leone • Singapore • Sint Maarten (Dutch part) • Slovakia • Slovenia • Solomon Islands • Somalia • South Africa • South Georgia and the South Sandwich Islands • South Sudan • Spain • Sri Lanka • Sudan • Suriname • Svalbard and Jan Mayen • Swaziland

Field	Details
	• Sweden • Switzerland • Syrian Arab Republic • Taiwan • Tajikistan • Tanzania, United Republic of • Thailand • Timor-Leste • Togo • Tokelau • Tonga • Trinidad and Tobago • Tunisia • Turkey • Turkmenistan • Turks and Caicos Islands • Tuvalu • Uganda • Ukraine • United Arab Emirates • United Kingdom • United States • Uruguay • Uzbekistan • Vanuatu • Venezuela, Bolivarian Republic of • Vietnam • Virgin Islands, British • Wallis and Futuna • Western Sahara • Yemen • Zambia • Zimbabwe The default value is United States.
Created From Lead	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The default value is <code>false</code> .
Deceased Date	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description Date on which patient died.
Disabled	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The default value is <code>false</code> .
Effective Date	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from when the person account is active.
End Date	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date from when the person account is no longer active.
Enrollment Type	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: • Dual • ESRD

Field	Details
	• <code>FBDual</code> • <code>NonDual</code> • <code>PBDual</code> The default value is <code>NonDual</code>.
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Possible values are: • <code>Decline to Specify</code> • <code>Female</code> • <code>Male</code> • <code>Other</code>
Individual ID	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier that supports the Individual data model.  Note: The Individual data model is no longer used. Use Person Account or Contact records to represent individuals.
Individual Type	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Possible values are: • <code>Group</code> • <code>Individual</code>
Institution	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a patient is in an institution. The default value is <code>false</code>.

Field	Details
Low Income	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a patient falls within low income guidelines. The default value is <code>false</code>.
Medicaid Eligibility Status	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a patient is eligible for Medicaid. The default value is <code>false</code>.
Medical Record Number	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Unique ID in the source EHR system.
Medicare Enrollee	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates whether the person is a new member or continued from previous year. Possible values are: - Continued - New Enrollee
Monitored at Home	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: - No - Yes

Field	Details
OREC	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: • Age • Disabled
Payer Type	Type string Properties Create, Filter, Group, Nillable, Sort, Update
Preferred Name	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Name preferred by the patient.
Primary Contact	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description This field is a relationship field. Relationship Name PrimaryContact__r Relationship Type Lookup Refers To Contact
Primary Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: • Abkhaz

Field	Details
	• Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi • Filipino

Field	Details
	• Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian • Malay

Field	Details
	• Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino • Telugu

Field	Details
	• Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võro • Welsh • Xhosa • Yiddish • Zazaki The default value is English.
Referrer Score	Type double Properties Filter, Nillable, Sort Description This field is a calculated field. Formula <pre>IF (AND (AND (NOT (ISNULL (TotalReferrals)), NOT (ISNULL (ConvertedReferrals))), TotalReferrals != 0), ROUND ((ConvertedReferrals * 100.0) / TotalReferrals, 0), null)</pre>
Secondary Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are:

Field	Details
	• Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi

Field	Details
	• Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdî • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian

Field	Details
	• Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino

Field	Details
	• Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian • Vietnamese • Vilamovian • Volapük • Võro • Welsh • Xhosa • Yiddish • Zazaki The default value is English.
Source System	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Identifies the system that created the record and owns update rights to it. Defaults to Health1 for manually created records.
Source System ID	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The identifier of the record in its source system. This field can't be encrypted.
Status Group	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Possible values are: • Monitored • NotMonitored • PositiveTest • ReadyForIntake
Tax ID	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Patient's identifier for taxation authorities.
Testing Status	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Possible values are: • Negative Test • Positive Test • Test Results Pending • Test Scheduled • Testing Recommended • Unknown
Total Referrals	Type double Properties Create, Filter, Nillable, Sort, Update Description Count of total number of referrals submitted in the last 6 months by this referring practitioner.

Health Cloud Fields on Contact

Standard and custom fields extend the standard Contact object for use in Health Cloud to represent information about an individual.

Fields

Field	Details
Age__c	Type string Properties Filter, Nillable, Sort Description Age. Calculated from <code>Contact.Birthdate</code>.
BirthDate__c	Type string Properties Filter, Nillable, Sort Description Date of birth.
CountryOfBirth__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Individual's country of birth. Valid values: • Afghanistan • Aland Islands • Albania • Algeria • Andorra • Angola • Anguilla • Antarctica • Antigua and Barbuda • Argentina • Armenia • Aruba • Australia • Austria • Azerbaijan • Bahamas • Bahrain

Field	Details
	• Bangladesh • Barbados • Belarus • Belgium • Belize • Benin • Bermuda • Bhutan • Bolivia, Plurinational State of • Bonaire, Sint Eustatius and Saba • Bosnia and Herzegovina • Botswana • Bouvet Island • Brazil • British Indian Ocean Territory • Brunei Darussalam • Bulgaria • Burkina Faso • Burundi • Cambodia • Cameroon • Canada • Cape Verde • Cayman Islands • Central African Republic • Chad • Chile • China • Christmas Island • Cocos (Keeling) Islands • Colombia • Comoros • Congo • Congo, the Democratic Republic of the • Cook Islands • Costa Rica • Cote d'Ivoire • Croatia

Field	Details
	• Cuba • Curaçao • Cyprus • Czech Republic • Denmark • Djibouti • Dominica • Dominican Republic • Ecuador • Egypt • El Salvador • Equatorial Guinea • Eritrea • Estonia • Ethiopia • Falkland Islands (Malvinas) • Faroe Islands • Fiji • Finland • France • French Guiana • French Polynesia • French Southern Territories • Gabon • Gambia • Georgia • Germany • Ghana • Gibraltar • Greece • Greenland • Grenada • Guadeloupe • Guatemala • Guernsey • Guinea • Guinea-Bissau • Guyana

Field	Details
	• Haiti • Heard Island and McDonald Islands • Holy See (Vatican City State) • Honduras • Hungary • Iceland • India • Indonesia • Iran, Islamic Republic of • Iraq • Ireland • Isle of Man • Israel • Italy • Jamaica • Japan • Jersey • Jordan • Kazakhstan • Kenya • Kiribati • Korea, Democratic People's Republic of • Korea, Republic of • Kuwait • Kyrgyzstan • Lao People's Democratic Republic • Latvia • Lebanon • Lesotho • Liberia • Libyan Arab Jamahiriya • Liechtenstein • Lithuania • Luxembourg • Macao • Macedonia, the former Yugoslav Republic of • Madagascar • Malawi

Field	Details
	• Malaysia • Maldives • Mali • Malta • Martinique • Mauritania • Mauritius • Mayotte • Mexico • Moldova, Republic of • Monaco • Mongolia • Montenegro • Montserrat • Morocco • Mozambique • Myanmar • Namibia • Nauru • Nepal • Netherlands • New Caledonia • New Zealand • Nicaragua • Niger • Nigeria • Niue • Norfolk Island • Norway • Oman • Pakistan • Palestine • Panama • Papua New Guinea • Paraguay • Peru • Philippines • Pitcairn

Field	Details
	• Poland • Portugal • Qatar • Reunion • Romania • Russian Federation • Rwanda • Saint Barthélemy • Saint Helena, Ascension and Tristan da Cunha • Saint Kitts and Nevis • Saint Lucia • Saint Martin (French part) • Saint Pierre and Miquelon • Saint Vincent and the Grenadines • Samoa • San Marino • Sao Tome and Principe • Saudi Arabia • Senegal • Serbia • Seychelles • Sierra Leone • Singapore • Sint Maarten (Dutch part) • Slovakia • Slovenia • Solomon Islands • Somalia • South Africa • South Georgia and the South Sandwich Islands • South Sudan • Spain • Sri Lanka • Sudan • Suriname • Svalbard and Jan Mayen • Swaziland • Sweden

Field	Details
	• Switzerland • Syrian Arab Republic • Taiwan • Tajikistan • Tanzania, United Republic of • Thailand • Timor-Leste • Togo • Tokelau • Tonga • Trinidad and Tobago • Tunisia • Turkey • Turkmenistan • Turks and Caicos Islands • Tuvalu • Uganda • Ukraine • United Arab Emirates • United Kingdom • United States • Uruguay • Uzbekistan • Vanuatu • Venezuela, Bolivarian Republic of • Vietnam • Virgin Islands, British • Wallis and Futuna • Western Sahara • Yemen • Zambia • Zimbabwe
CreatedFromLead__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual was created from a converted lead (<code>true</code>) or not (<code>false</code>).

Field	Details
DeceasedDate	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the individual passed away.
Gender	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The individual's gender. This is a standard field. Possible values are: • Female • Male • Other • Unknown
Gender__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The individual's gender. This is a custom field in the Health Cloud managed package. Valid values: • Female • Male • Decline to Specify • Other
IndividualId__c	Type string Properties Filter, Nillable, Sort Description Identifier for the individual.  Note: The Individual data model is no longer used. Use Person Account or Contact records to represent individuals.

Field	Details
IndividualType__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description Type of individual. Valid values: Individual
MaritalStatus	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The individual's marital status. Possible values are: - Divorced - Married - Separated - Single - Widowed
MedicalRecordNumber	Type string Properties Create, Filter, Group, Sort, Update Description The medical record number used to identify a patient.
PreferredName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Individual's preferred name.
PrimaryLanguage__c	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Individual's primary language. Valid values: • Abkhaz • Adyghe • Afrikaans • Akan • Albanian • American Sign Language • Amharic • Ancient Greek • Arabic • Aragonese • Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto

Field	Details
	• Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian • Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdi • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban

Field	Details
	• Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian • Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog

Field	Details
	- Tajik - Tamil - Tarantino - Telugu - Thai - Tok Pisin - Turkish - Twi - Ukrainian - Upper Sorbian - Urdu - Uzbek - Venetian - Vietnamese - Vilamovian - Volapük - Võro - Welsh - Xhosa - Yiddish - Zazaki
SecondaryLanguage__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Individual's secondary language. Valid values: - Abkhaz - Adyghe - Afrikaans - Akan - Albanian - American Sign Language - Amharic - Ancient Greek - Arabic - Aragonese

Field	Details
	• Aramaic • Armenian • Aymara • Balinese • Basque • Betawi • Bosnian • Breton • Bulgarian • Cantonese • Catalan • Cherokee • Chickasaw • Chinese • Coptic • Cornish • Corsican • Crimean Tatar • Croatian • Czech • Danish • Dawro • Dutch • English • Esperanto • Estonian • Ewe • Fiji Hindi • Filipino • Finnish • French • Galician • Georgian • German • Greek, Modern • Greenlandic • Haitian Creole • Hawaiian

Field	Details
	• Hebrew • Hindi • Hungarian • Icelandic • Indonesian • Interlingua • Inuktitut • Irish • Italian • Japanese • Javanese • Kabardian • Kalasha • Kannada • Kashubian • Khmer • Kinyarwanda • Korean • Kurdish/Kurdi • Ladin • Latgalian • Latin • Lingala • Livonian • Lojban • Low German • Lower Sorbian • Macedonian • Malay • Malayalam • Mandarin • Manx • Maori • Mauritian Creole • Middle Low German • Min Nan • Mongolian • Norwegian

Field	Details
	• Oriya • Pangasinan • Papiamentu • Pashto • Persian • Pitjantjatjara • Polish • Portuguese • Proto-Slavic • Quenya • Rapa Nui • Romanian • Russian • Sanskrit • Scots • Scottish Gaelic • Serbian • Serbo-Croatian • Sinhalese • Slovak • Slovene • Spanish • Swahili • Swedish • Tagalog • Tajik • Tamil • Tarantino • Telugu • Thai • Tok Pisin • Turkish • Twi • Ukrainian • Upper Sorbian • Urdu • Uzbek • Venetian

Field	Details
	• Vietnamese • Vilamovian • Volapük • Võro • Welsh • Xhosa • Yiddish • Zazaki
SequenceInMultipleBirth	Type int Properties Create, Filter, Group, Nillable, Sort, Update Description If the individual is part of a birth involving multiple babies, the sequence of the individual in that multiple birth.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Unique, Update Description The ID of an external record. This field can't be encrypted.
SourceSystem__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description An external data source.

Health Cloud Fields on Event and Task (Activity)

Custom fields extend the standard Event and Task objects for use in Health Cloud to represent information about an individual's activities.

Fields



Note: The fields described here belong to both the Event and Task objects. However, in Object Manager, you can find these fields on the Activity object, not the Event or Task objects. This difference is because the Activity object is a supertype entity that includes the Event and Task objects. When Activity records are created, those records are saved as Event or Task records in the API. For more information about this relationship, see the [Tasks & Events Data Model](#) on the Salesforce Architects site.

Field	Details
Age__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The age of the activity.
CarePlanGoal__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the intended objectives of carrying out a care plan. This field is a relationship field. Relationship Name CarePlanGoal__r Relationship Type Lookup Refers To CarePlanGoal__c
CarePlanProblem__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Represents the conditions, problems, concerns, diagnoses, and so on, whose management and mitigation are handled by this plan. This field is a relationship field. Relationship Name CarePlanProblem__r Relationship Type Lookup Refers To CarePlanProblem__c
CarePlanTemplate__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The care plan template associated with this activity. This field is a relationship field. Relationship Name HealthCloudGA__CarePlanTemplate__r Relationship Type Lookup Refers To HealthCloudGA__CarePlanTemplate__c
Category__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Describes the type of activity. Possible values are: • Counselling • Diagnosis • Exercise • Vaccination
Conditions_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the individual's current condition related to this activity. Possible values are: • Asymptomatic • Asymptomatic - Declined to Participate • Cured • Evaluated - No Risk • Symptomatic • Symptomatic - Declined to Participate
Contract_Tracing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update

Field	Details
	Description Represents the individual's contract tracing status related to this activity. Possible values are: - Completed - In Progress - Incoming - No Response
Gender__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The individual's gender. Possible values are: - Decline to Specify - Female - Male - Other
Monitored_at_Home__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Indicates whether the activity was monitored at the individual's home. Possible values are: - No - Yes
SortOrder___c	Type double Properties Create, Filter, Nillable, Sort, Update Description The order in which the task appears among other tasks associated with a goal.
TaskType__c	Type picklist

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The list of healthcare-related tasks configured in the org. Possible values are: • Administrative • Clinical • Other • Uncategorized The default value is Uncategorized.
Testing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The individual's testing status related to this activity. Possible values are: • Negative Test • Positive Test • Test Results Pending • Test Scheduled • Testing Recommended • Unknown

Health Cloud Fields on Lead

Standard and custom fields extend the Lead object for use in Health Cloud to represent information about an incoming patient.

Fields

Field	Details
AssignCareCoordinatorContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
AssignCareCoordinatorUser__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to User object. If populated, assigns the care coordinator role based on the user record.
BirthDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The patient's birthdate.
CreatedFromLead__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual was created from a converted lead (<code>true</code>) or not (<code>false</code>).
InsuranceGroupId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Group ID of the patient or member's insurance.
InsuranceMemberId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID of the patient or member's insurance.

Field	Details
InsuranceType__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
IsMarkedForPatientConversion__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the lead will be converted to a patient record.
IsOutOfNetwork__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the referral is out-of-network.
MedicalRecordNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The medical record number used to identify a patient.
NumberOfLocations__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of locations associated with the lead.
Primary__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Indicates whether the individual is the primary member of the household (<code>true</code>) or not (<code>false</code>).
PrimaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
PrimaryInsurance__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Primary health insurance company associated with the patient.
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Priority of the referral as designated by the referring provider.
ReasonForOutOfNetworkReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason the referral is sent out-of-network.
ReasonForReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason for the referral.
ReferralStatus__c	Type picklist

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Indicates status of referral processing.
ReferredToOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the organization receiving or fulfilling the referral.
ReferredToPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner to whom the patient or member is being referred.
ReferredToUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user to whom the referral is sent.
ReferringOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the referring organization.
ReferringPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner who submitted the referral.
ReferringUser__c	Type reference

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user who submitted the referral.
RelatedAccount__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Look up to the account of the patient or member who is being referred.
SecondaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The system that created the record and owns updating rights for it.
Specialty__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Specialty associated with the referral.
TertiaryDiagnosis__c	Type reference

Field	Details
	Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
TypeOfService__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Type of service requested.

Health Cloud Fields on Opportunity

Standard and custom fields extend the Opportunity object for use in Health Cloud to represent information about an incoming patient.

Fields

Field	Details
AssignCareCoordinatorContact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to Contact object. If populated and the AssignCareCoordinatorUser__c field is blank, assigns the care coordinator role based on the contact record.
AssignCareCoordinatorUser__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to User object. If populated, assigns the care coordinator role based on the user record.
BirthDate__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The patient's birthdate.
CreatedFromLead__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the individual was created from a converted lead (<code>true</code>) or not (<code>false</code>).
PrimaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
InsuranceGroupId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Group ID of the patient or member's insurance.
InsuranceMemberId__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Member ID of the patient or member's insurance.
InsuranceType__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Type of primary insurance: Medicare, Medicaid, commercial or self-pay.
IsMarkedForPatientConversion__c	Type boolean

Field	Details
	Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Whether the lead will be converted to a patient record.
IsOutOfNetwork__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates that the referral is out-of-network.
MedicalRecordNumber__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The medical record number used to identify a patient.
NumberOfLocations__c	Type double Properties Create, Filter, Nillable, Sort, Update Description Number of locations associated with the lead.
Primary__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicates whether the individual is the primary member of the household (<code>true</code>) or not (<code>false</code>).
PrimaryInsurance__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Primary health insurance company associated with the patient.

Field	Details
Priority__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Priority of the referral as designated by the referring provider.
ReasonForOutOfNetworkReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason the referral is sent out-of-network.
ReasonForReferral__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Reason for the referral.
ReferralReceivedDate__c	Type date Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Date referral was received by the organization.
ReferredToOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the organization receiving or fulfilling the referral.
ReferredToPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner to whom the patient or member is being referred.

Field	Details
ReferredToUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user to whom the referral is sent.
ReferringOrganization__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the referring organization.
ReferringPractitioner__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the practitioner who submitted the referral.
ReferringUser__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Name of the user who submitted the referral.
SecondaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
SourceSystemId__c	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description The ID of an external record. This field can't be encrypted.

Field	Details
SourceSystem__c	Type string Properties Create, Defaulted on create, Filter, Group, Nillable, Sort, Update Description The system that created the record and owns updating rights for it.
Specialty__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Specialty associated with the referral.
TertiaryDiagnosis__c	Type reference Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Lookup to the HealthcareDiagnosis object.
TypeOfService__c	Type picklist Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Type of service requested.

Health Cloud Referral Management Fields on Contact, Lead, and Opportunity

Standard and custom fields extend the Contact, Lead, and Opportunity objects for use in Health Cloud to represent information about referral management.

Contact

These custom fields on the Contact standard object support referral management.

- `ConvertedReferrals__c`
- `ReferrerScore__c`
- `TotalReferrals__c`

Lead

These custom fields on the Lead standard object support referral management.

- AnticipatedDischargeDate__c
- Diagnosis__c
- DischargeDate__c
- EmergencyContactFirstName__c
- EmergencyContactLastName__c
- EmergencyContactPhone__c
- EmergencyContactRelationship__c
- Face-to-FaceEncounterDate__c
- Gender__c
- Homebound__c
- InsuranceGroupId__c
- InsuranceMemberId__c
- InsuranceType__c
- IsOutOfNetwork__c
- Language__c
- PrimaryCareProvider__c
- PrimaryDiagnosisDescription__c
- PrimaryInsurance__c
- Priority__c
- ReasonforDisqualification
- ReasonForOutOfNetworkReferral__c
- ReasonForReferral__c
- ReferralStatus__c
- ReferredToOrganization__c
- ReferredToPractitioner__c
- ReferredToUser__c
- ReferrerAdmitDate__c
- ReferringContactName__c
- ReferringContactPhone__c
- ReferringNPI__c
- ReferringOrganization__c
- ReferringPractitioner__c
- ReferringUser__c
- RelatedAccount__c
- SecondaryDiagnosisDescription__c
- SecondaryInsurance__c
- SecondaryInsuranceID__c

- `SigningProvider__c`
- `Specialty__c`
- `SSN__c`
- `Start/ResumptionofCareDate__c`
- `TypeOfService__c`

Opportunity

These custom fields on the Opportunity standard object support referral management.

- `Diagnosis__c`
- `InsuranceGroupId__c`
- `InsuranceMemberId__c`
- `InsuranceType__c`
- `IsOutOfNetwork__c`
- `PrimaryInsurance__c`
- `Priority__c`
- `ReasonForOutOfNetworkReferral__c`
- `ReferralReceivedDate__c`
- `ReferredToOrganization__c`
- `ReferredToPractitioner__c`
- `ReferredToUser__c`
- `ReferringOrganization__c`
- `ReferringPractitioner__c`
- `ReferringUser__c`
- `Specialty__c`
- `TypeOfService__c`

Health Cloud Fields on Service Appointment

Standard and custom fields extend the standard Service Appointment object for use in Health Cloud to represent information about a healthcare appointment.

Fields

Field	Details
StatusReason	Type reference
	Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description A higher-level category for explaining the value given as the status of the appointment. The picklist includes the following values, which can be customized: • None—Default value. • Proposed • NoShow • Rejected

Creating and Importing Documents

You can integrate a fax system with Health Cloud's Intelligent Document Automation features by creating and importing documents programmatically.

To bring a new document into Health Cloud from an external source, such as a fax system, create a Content Document record and a Received Document record and link them together with a Content Document Link record.

Health Cloud supports the PDF, JPG, JPEG, and PNG file types.



Tip: For help getting set up, see the [Quick Start](#) section of the Salesforce REST API Developer Guide.

1. Make sure your users have access to the Intelligent Document Automation features.
See [Set Up Intelligent Document Automation Users](#) for the user setup requirements.
2. Create a Content Document record.
See [Inserting a New Document](#) in the Salesforce REST API Developer Guide for instructions.
This gives you a Content Document ID.
3. Create a Received Document record.
See [ReceivedDocument](#) in the Health Cloud Developer Guide for details.
For the `Name` field, use the name of the uploaded content document.
 - a. If you have the Intelligent Form Reader license, keep `Disable Auto OCR = false` (unchecked).
 - b. Keep `Active = true` (checked).
 This gives you a Received Document ID.



Note: See the [Developer Guide](#) for other fields you can use for mapping metadata.

4. Create a Content Document Link record to join these two IDs, with the sharing mode to `I` (inferred).
See [ContentDocumentLink](#) in the *Salesforce Object Reference* for details.

To optimize the operation, consider these alternative approaches:

- You can use the [Composite API](#) to combine steps 2 and 3.
- If the content document is under 35 MB, you can use the [Composite API](#) to combine all three steps.

Intelligent Appointment Management

Health Cloud integrates with a customer's appointment management system to provide a patient appointment booking experience in Salesforce for call center agents and care coordinators. The Health Cloud data model for appointments enables you to work with multiple source systems operating on different EHR platforms.

Architecture

Managing appointments from Health Cloud requires identifying the source system's time slot support; implementing the Health Cloud global interface; transforming the input request to fit the source electronic health records (EHR) system; routing the request to the EHR system; and getting the appointment information back.

Data Model

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

User Workflow

Intelligent Appointment Management enables call center agents and care coordinators to select visit types, dates, and providers from a facility's EHR system to match a patient's needs.

Operations

The available operations include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

SEE ALSO:

[HealthCloudExt Namespace for Intelligent Appointment Management](#)

[Salesforce Developer Guide: Named Credentials](#)

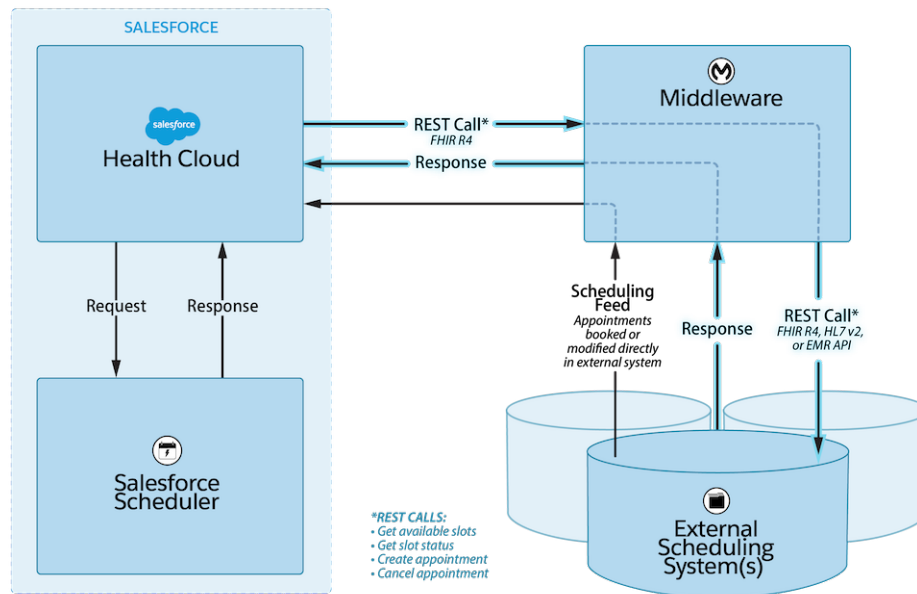
Architecture

Managing appointments from Health Cloud requires identifying the source system's time slot support; implementing the Health Cloud global interface; transforming the input request to fit the source electronic health records (EHR) system; routing the request to the EHR system; and getting the appointment information back.

The external appointment management system is commonly part of a larger electronic health records (EHR) system. The integration between Health Cloud and the EHR can be direct or via integration middleware such as Mulesoft.

The Salesforce [Provider data model](#) provides the `getProviders()` call to filter and show providers in the UI.

REST callouts from Health Cloud point to the source system of truth for appointment availability and booking. If implementing the default REST endpoints called by Health Cloud is not right for your context, you can provide your own Apex class and integrate with your appointment management system in your own way.



Health Cloud makes appointment scheduling requests to the external system, and does not persist provider availability or replace the existing systems that healthcare teams directly use in practice facilities. The external appointment management system manages all information about health care provider availability and is the ultimate authority on appointment status.

Use Salesforce platform [Named Credentials](#) to configure the endpoint base URI and authentication.

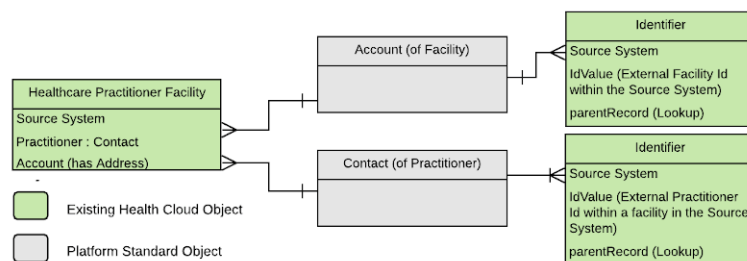
Data Model

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

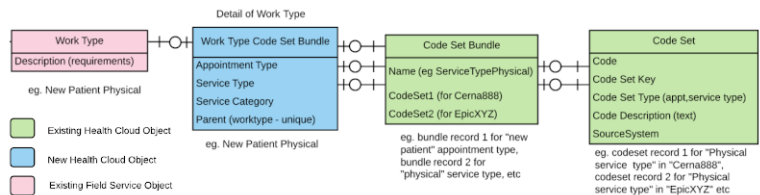
Booking an appointment against a facility alone, such as an X-Ray, lab work, or dialysis, is not supported. A practitioner must be defined for the facility, even if it is a placeholder.



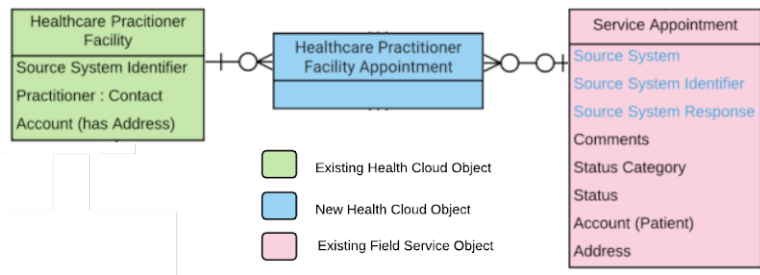
-  **Note:** What's the difference between an ID and an Identifier?
- An Identifier is a record type that represents real-world identifying information about a facility or practitioner, such as dates of validity, jurisdiction, and the issuing authority.
 - An ID is a machine-generated foreign key that identifies a record in a remote EHR system.

Appointment Type and Service Type

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.



Appointments booked by the call center agent result in a Service Appointment record being created along with a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility. The Service Appointment status field is set to `Booked` upon record creation.



SEE ALSO:
[Provider Network Management](#)

User Workflow

- Intelligent Appointment Management enables call center agents and care coordinators to select visit types, dates, and providers from a facility's EHR system to match a patient's needs.
- Booking an appointment in Health Cloud involves these steps by the call center agent:
1. Select an appropriate “visit type” for the service the patient needs.
 2. View a set of available time slots for the resulting practitioners, facilities, date range and visit type.
 3. Discuss them with the patient and select a time slot.

4. Book an appointment for that time slot.
5. Handle any rejection of the booking request by the source system.

Schedule Appointment

What Type: Annual Physical

Requirements have to be met in order to schedule this type: Annual Physical Details

Sort By: Most Recently Seen | Recommended Times

Date: July 10 - July 14, 2020

Filters

- Time Preferences**
 - Days of Week
 - ☐ Monday
 - ☐ Tuesday
 - ☐ Wednesday
 - ☐ Thursday
 - ☐ Friday
 - ☐ Saturday
 - ☐ Sunday
 - Time of Day
 - ☐ Before Hours (12am-8am)
 - ☐ Morning (8am-12pm)
 - ☐ Afternoon (1pm-12pm)
 - ☐ After Hours (1pm-12am)
- Provider Preferences**
 - ☐ Provider Name

12 Results

	Mon 10	Tue 11	Wed 12	Thu 13	Fri 14	Sat 15	Sun 16
Sergio Pilego	8:00 AM	8:00 AM	8:00 AM	8:00 AM	8:00 AM	8:00 AM	8:00 AM
Assigned Provider	8:15 AM	8:15 AM	8:15 AM	8:15 AM	8:15 AM	8:15 AM	8:15 AM
Primary Care Doctor	8:30 AM	8:30 AM	8:30 AM	8:30 AM	8:30 AM	8:30 AM	8:30 AM

Facility: San Francisco State Hospital
Facility Address: 555 Clayton Ave., San Francisco, CA, 94155
Last Appointment: August 26, 2020 (Annual Physical)
Distance: 0.5 Miles, 3 min

[See More](#)

Operations

The available operations include finding available appointment time slots, determining the status of an appointment slot, creating an appointment, getting a scheduled appointment, and canceling an appointment.

The URL for each operation is formed from two parts:

Protocol + Domain

This is defined in a Named Credential for appointment management.

- Create a named credential in Setup.
- The name of the credential must be `Appointment_Management`.
- Associate the named credential with Intelligent Appointment Management in Setup under Intelligent Appointment Management Configuration.

Path

For each operation this defines the URI path following the value obtained from the Named Credential.

- The default URI path for each operation can be overridden in Setup under Appointment Scheduling.
- The URIs must use the defaults shown below.



Note: The comments in these JSON samples are for documentation purposes only and aren't meant to be valid JSON.

Find Available Time Slots for an Appointment

When a call center agent wants to schedule an appointment, the first step is to find the available time slots for providers who match the patient's needs. The call center agent gathers selection criteria and then initiates a search to obtain the available slots for providers who match the criteria.

Type: Controller

Verb: POST

Default URL Path: `<base-url>/Slot/_search`

Content-Type (Header): `application/x-www-form-urlencoded`

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
schedule:Schedule.actor:Practitioner.identifier=http://hl7.org/fhir/sid/us-npi|323,434,567,342,234,224,423
&schedule:Schedule.actor:Location._id=epic|555,epic|123,allscripts|124,allscripts|221,cerner|222,cerner|223,athena|331,athena|332
&schedule:Schedule.actor:Practitioner._id=epic|2342342,&start=ge2020-10-10
&start=le2021-03-31&appointment-type=epic|ROUTINE,epic|ROUTINE,cerner|RTN,athena|REGULAR
&service-type=epic|H999,cerner|E100,athena|C200,allscripts|A300
&status=free
&_include=Slot:schedule
&_sort=start
```



Note: The request payload is sent as single line. It is listed here in separate lines for readability.

Multiple Source Systems

If you are working with more than one source system, the Location._id gets the source system name and ID in pipe-delimited pairs, separated by commas, like this:

```
schedule:Schedule.actor:Location._id=epic|1404774,cerner|1476569
```

For a single source system, the Location._id is the ID only, like this:

```
schedule:Schedule.actor:Location._id=1404774,1476569
```

Response Codes

200: Success

400: Bad request

401: Unauthorized

5xx: Server error

Response Body

- To map slots, resource, resourceType, id, schedule, actor, start, and end are required in the FHIR response.
- Response is a map keyed by CareProvider.careProviderId to give all available slots within the start/end range for a single practitioner+facility pair that can fulfill an appointment for the serviceTypeCode+appointmentTypeCode.
- If a practitioner+facility pair is not found in the source system, the provider is ignored and nothing is returned for that careProviderId. If a practitioner+facility pair does not have availability that matches the slot range and codes, the careProviderId is returned without any slots.
- By default, the list of returned slots for each provider is sorted by date/time in ascending order.
- The sourceSlotId for a slot is the ID of a time slot in the source system for a care provider (eg. practitioner+facility) that can fulfill a specific serviceTypeCode+appointmentTypeCode. Given this ID during appointment booking, the source system is able to identify the practitioner, facility, time slot, service type and appointment type.

```
{
  "resourceType": "Bundle",
  "id": "",
  "meta": {"lastUpdated": },
```



```

"type": "searchset",
"total": n,
"entry": [
  "fullUrl" : "",
  "resource" : {
    "resourceType" : "Slot",
    "id" : "<String>",
    "identifier" : [{ Identifier }],
    "serviceCategory" : [{ CodeableConcept }],
    "serviceType" : [{ CodeableConcept }],
    "specialty" : [{ CodeableConcept }],
    "appointmentType" : { CodeableConcept },
    "schedule" : { Reference(Schedule) }, //expects to get actor in this object
    "status" : "<code>",
    "start" : "<instant>",
    "end" : "<instant>",
    "overbooked" : <boolean>,
    "comment" : "<string>"
  }
]
}

```

Error Response for Multiple Source Systems

```

{
  "resourceType": "Bundle",
  .....
  "entry": [
    {
      "fullUrl": "http://hapi.fhir.org/baseR4/Slot/1939809",
      "resource": {
        "resourceType": "Slot",
        .....
      },
      "search": {"mode": "match"}
    },
    {
      "fullUrl": "http://hapi.fhir.org/baseR4/Schedule/1939822",
      "resource": {
        "resourceType": "Schedule",
        "id": "1939822",
        .....
      },
      "search": {"mode": "include"}
    },
    { //If the targeting system is FHIR R4, you get OperationOutcome resource as error.
      Pass it back with one of the elements in "Bundle.entry" and "extension" to identify the
      target system.
      "resourceType": "OperationOutcome",
      ....
      "extension" : [{
        "url" :
        "https://fhir-ehr-code.cerner.com/r4/ec2458f2-1e24-41c8-b71b-0e701af7583d/Slot/_search33",

```

```

    "value" : "cerner"
  }]
  "issue": [ {
    "severity": "error",
    "code": "processing",
    "diagnostics": "Invalid request: The FHIR endpoint on this server does not know how
to handle GET operation[Slot/_search33] with parameters [[_include, _pretty,
schedule:Schedule.actor:Practitioner.identifier, appointment-type, service-type,
schedule:Schedule.actor:Practitioner._id, schedule:Schedule.actor:Location._id]]"
  }
]
}
]
}
}

```

Identifier

```

{
  "use" : "<code>", // usual | official | temp | secondary | old (If known)
  "type" : { CodeableConcept }, // OPTIONAL Description of identifier
  "system" : "<uri>", // The namespace for the identifier value
  "value" : "<string>", // The value that is unique
  "period" : { Period }, // OPTIONAL Time period when id is/was valid for use
  "assigner" : { Reference(Organization) } // OPTIONAL Organization that issued id (may
be just text)
}

```

CodeableConcept

```

{
  // from Element: extension
  "coding" : [{ Coding }], // Code defined by a terminology system
  "text" : "<string>" // Plain text representation of the concept
}

```

Coding

```

{
  "system" : "<uri>", // Identity of the terminology system
  "version" : "<string>", // OPTIONAL Version of the system - if relevant
  "code" : "<code>", // Symbol in syntax defined by the system
  "display" : "<string>", // Representation defined by the system
  "userSelected" : <boolean> // OPTIONAL If this coding was chosen directly by the user
}

```

SEE ALSO:

[FHIR Resource: Slot](#)

Get Slot Status

Type: Resource

Verb: GET

Default URL Path for Single-Source System: <base-url>/Slot/{sourceSlotId}

Default URL Path for Multi-Source System: <base-url>/Slot/{sourceSystem}/{sourceSlotId}

Where:

sourceSystem identifies the source system.

sourceSlotId is the ID of a time slot in the SourceSystem returned from the Find Available Slots operation.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Response Codes

200: Success

401: Unauthorized

404: Slot not found

5xx: Server error

Response Body

To map slots, resourceType, id, status, start, and end are required in the FHIR response.

```
{
  "resourceType" : "Slot",
  "id" : "<string>"
  "identifier" : [{ Identifier }],
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "schedule" : { Reference(Schedule) },//As we are passing _include=Slot:schedule
in query, it should include the "Schedule" resource as one of the item in "entry" field.

  "status" : "<code>",
  "start" : "<instant>",
  "end" : "<instant>",
  "overbooked" : <boolean>,
  "comment" : "<string>"
}
```

The valid values for slotStatus are:

busy

free

busy-unavailable

busy-tentative

entered-in-error

SEE ALSO:

[FHIR Resource: Slot](#)

Create Appointment

When the patient selects an available slot, the call center agent books the appointment, which triggers a `Get Slot Status` REST call to the EHR system.

1. Health Cloud makes a `Get Slot Status` REST call.

An error is displayed to the call center agent if the slot is no longer available.

2. Health Cloud creates a Service Appointment record and a Healthcare Practitioner Facility Appointment junction between the Service Appointment and Healthcare Practitioner Facility.
3. Health Cloud makes a `Create (Book) Appointment` REST call.
 - Service Appointment is updated with the response.
 - An error is displayed to the call center agent if the booking is rejected.

Type: Resource

Verb: POST

Default URL Path: `[base]/Appointment/[sourceSystem]`

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

The `resourceType`, `identifier`, `cancelationReason`, `serviceType`, `appointmentType`, `slot`, `comment`, and `status` are the minimum required fields in the request that Health Cloud sends.

```
{
  "resourceType" : "Appointment",
  "identifier" : [{ Identifier }], //See Note below
  "cancelationReason" : { CodeableConcept },
  "serviceType" : [{ CodeableConcept }], // From WorkType --> AppointmentType
  "appointmentType" : { CodeableConcept }, // From WorkType --> serviceType
  "slot" : [{ Reference(Slot) }], //Health Cloud sends the slot ID received from the
Find Slots API response.
  "comment" : "<string>",
  "participant" : [{ "type" : [{ CodeableConcept }], //Health Cloud sends sourcePatientId
id
  "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson
| Device|HealthcareService|Location) }, //Health Cloud sends the source practitioner
  "status" : "<code>",
  ]
}
```

 **Note:** For "identifier," Health Cloud sends 3 records:

- Salesforce unique appointment id
- Salesforce unique patient id
- Source system (for multi-source systems only)

Response Codes

200: Success

400: Bad request

401: Unauthorized

404: Slot or patient not found

5xx: Server error

Response Body

To map slots, resourceType, id, identifier, serviceType, appointmentType, slot, participant, actor, and status are required in the FHIR response.

```
{
  "resourceType" : "Appointment",
  "id" : "<string>"
  "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
  if there are multiple source systems
  "cancellationReason" : { CodeableConcept },
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "reasonCode" : [{ CodeableConcept }],
  "reasonReference" : [{
Reference(Condition|Procedure|Observation|ImmunizationRecommendation) }],
  "priority" : "<unsignedInt>",
  "description" : "<string>",
  "supportingInformation" : [{ Reference(Any) }],
  "start" : "<instant>",// start of the appointment - ISO 8601 format
  "end" : "<instant>",// end of the appointment - ISO 8601 format
  "minutesDuration" : "<positiveInt>",
  "slot" : [{ Reference(Slot) }],
  "created" : "<dateTime>",
  "comment" : "<string>",
  "patientInstruction" : "<string>",
  "basedOn" : [{ Reference(ServiceRequest) }],
  "participant" : [{"type" : [{ CodeableConcept }],//Patient EHR id
  "actor" : { Reference(Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
  "required" : "<code>",
  "status" : "<code>", // Mandatory in the response
  "period" : { Period }},
  "requestedPeriod" : [{ Period }
```

```
    ]
  }
```

 **Note:** "Cancelation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

```
proposed
pending
booked
arrived
fulfilled
cancelled
noshow
entered-in-error
checked-in
waitlist
```

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

[FHIR Resource: Appointment](#)

Cancel Appointment

Type: Controller

Verb: POST

Default URL Path for Single-Source System: `<base-url>/Appointment/{sourceAppointmentId}`

Default URL Path for Multi-Source System:* `<base-url>/Appointment/{sourceSystem}/{sourceAppointmentId}`

Where:

`sourceSystem` identifies the source system.

`sourceAppointmentId` is the ID of an appointment in the source system.

Your Base URL is configured in Setup > Appointment Scheduling.

All communications with the external system use the FHIR R4 standard.

Request Body

```
{
  "resourceType": "Appointment",
  "id": "1839594",
  "status": "cancelled",
  "cancelationReason" : {
    "coding" : [
      {
        "system" : "http://terminology.hl7.org/CodeSystem/appointment-cancellation-reason",
```

```

    "code" : "pat-mv"
  }
]
}
}

```

Response Codes

200: Success

401: Unauthorized

404: Appointment not found

5xx: Server error

To map slots, resourceType, id, identifier, serviceType, appointmentType, slot, participant, actor, and status are required in the FHIR response.

```

{
  "resourceType" : "Appointment",
  "id" : "<string>"
  "identifier" : [{ Identifier }], //Source system identifier mandatory in the response
  if there are multiple source systems
  "cancelationReason" : { CodeableConcept },
  "serviceCategory" : [{ CodeableConcept }],
  "serviceType" : [{ CodeableConcept }],
  "specialty" : [{ CodeableConcept }],
  "appointmentType" : { CodeableConcept },
  "reasonCode" : [{ CodeableConcept }],
  "reasonReference" : [{
Reference (Condition|Procedure|Observation|ImmunizationRecommendation) }],
  "priority" : "<unsignedInt>",
  "description" : "<string>",
  "supportingInformation" : [{ Reference (Any) }],
  "start" : "<instant>", // start of the appointment - ISO 8601 format
  "end" : "<instant>", // end of the appointment - ISO 8601 format
  "minutesDuration" : "<positiveInt>",
  "slot" : [{ Reference (Slot) }],
  "created" : "<dateTime>",
  "comment" : "<string>",
  "patientInstruction" : "<string>",
  "basedOn" : [{ Reference (ServiceRequest) }],
  "participant" : [{"type" : [{ CodeableConcept }], //Patient EHR id
  "actor" : { Reference (Patient|Practitioner|PractitionerRole|RelatedPerson |
Device|HealthcareService|Location) }, //Practitioner EHR id
  "required" : "<code>",
  "status" : "<code>", // Mandatory in the response
  "period" : { Period }},
  "requestedPeriod" : [{ Period }
  ]
}

```

 **Note:** "Cancelation" is spelled with one L, per the FHIR R4 specification.

The valid values for `status` are:

`proposed`

`pending`

`booked`

`arrived`

`fulfilled`

`cancelled`

`noshow`

`entered-in-error`

`checked-in`

`waitlist`

If the request cannot be processed for any reason (e.g. it's unsupported, there's a timeout, etc.) `status` is returned as `proposed`.

SEE ALSO:

[FHIR Resource: Appointment](#)

Working With Electronic Health Records

HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR). You can parse EHR data transmitted via HL7 data messages and store it in the Salesforce Health Cloud data model.

Salesforce is committed to interoperability and the use of standards to facilitate the exchange of health data. As a voting member of HL7.org, Salesforce can share excerpts of HL7 standards, post the standards on Salesforce digital assets, and use HL7 organizational and "Care Connected" logos. Here we reference some of the key data elements in the HL7 standards to facilitate mapping to the Salesforce data model.



Note: Elements that aren't mapped here are not yet supported. We are continuing to map additional elements.

[Mapping FHIR v4.0 to Salesforce Standard Objects](#)

The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. Health Cloud's Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

[Store HL7 v2.3 Messages in Salesforce Standard Objects](#)

Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because Health Cloud's Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

[Storing HL7 Admission, Discharge, Transfer \(ADT\) Data in the Packaged EHR Data Model](#)

The HL7 Admission, Discharge, Transfer (ADT) message handles information such as the identity of the patient, the patient's next of kin, patient visits, payers, and allergies. Data elements in ADT messages are stored in the Salesforce Account and Contact objects and in Health Cloud custom objects in the packaged EHR data model. Elements are listed here in order of sequence number in the HL7 standard.

[Storing HL7 Clinical Document Architecture \(CDA\) Data in the Packaged EHR Data Model](#)

Clinical Document Architecture (CDA) is a document markup standard that specifies the structure and semantics of clinical documents for the purpose of exchange between health care providers and patients.

[Storing HL7 Observation Results \(ORU\) Data in the Packaged EHR Data Model](#)

The ORU message transmits observations and results from the producing system (such as an EKG or MRI system) to the ordering system (such as a physician's office).

[Storing FHIR Data in the Packaged EHR Data Model](#)

The FHIR (Fast Healthcare Interoperability Resources) specification is offered as a consistent, easy to implement, and rigorous mechanism for exchanging data between healthcare applications. It can be used as a stand-alone data exchange standard or in combination with other standards, such as HL7.

SEE ALSO:

[Electronic Health Records](#)

Mapping FHIR v4.0 to Salesforce Standard Objects

The Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7) enables healthcare systems to work seamlessly together enhancing their interoperability. Health Cloud's Clinical Data Model is built to align with HL7's FHIR R4. However, because of the way the Salesforce platform works, the Salesforce implementation of FHIR R4 isn't identical to how it's defined by HL7. Here's how various FHIR resources map to fields in different standard objects in Salesforce.

[Considerations for Integration](#)

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

[Address](#)

The `Address` FHIR resource maps to the `ContactPointAddress` object in Salesforce.

[AllergyIntolerance](#)

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

[Annotation](#)

The `Annotation` FHIR resource maps to the `AuthorNote` object in Salesforce.

[Attachment](#)

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

[CarePlan](#)

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `CarePlanActivityDetail` objects in Salesforce.

[CodeableConcept](#)

The `CodeableConcept` FHIR resource maps to the `CodeSetBundleBundle` object in Salesforce.

Coding

The Coding FHIR resource maps to the CodeSet object in Salesforce.

Condition

The Condition FHIR resource maps to the HealthCondition object in Salesforce.

ContactPoint

The ContactPoint FHIR resource maps to the ContactPointPhone object in Salesforce.

Device

The Device FHIR resource maps to the Asset and CareRegisteredDevice objects in Salesforce.

DiagnosticReport

The diagnosticReport FHIR resource maps to the DiagnosticSummary object in Salesforce.

DocumentReference

The DocumentReference FHIR resource maps to the DiagnosticSummary and DiagnosticSummaryDetail objects in Salesforce.

Dosage

The Dosage FHIR resource maps to the PatientMedicationDosage object in Salesforce.

Encounter

The Encounter FHIR resource maps to the ClinicalEncounter, ClinicalEncounterDiagnosis, ClinicalEncounterFacility, ClinicalEncounterIdentifier, ClinicalEncounterProvider, ClinicalEncounterReason, and ClinicalEncounterSvcRequest objects in Salesforce.

EpisodeOfCare

The episodeOfCare FHIR resource maps to the CareEpisode and CareEpisodeDetail objects in Salesforce.

Flag

The Flag FHIR resource maps to the ClinicalAlert object in Salesforce.

Goal

The Goal FHIR resource maps to the GoalAssignment and GoalAssignmentDetail objects in Salesforce.

HumanName

The HumanName FHIR resource maps to the PersonName object in Salesforce.

Identifier

The Identifier FHIR resource maps to the Identifier object in Salesforce.

Immunization

The Immunization FHIR resource maps to the PatientImmunization and PatientHealthReaction objects in Salesforce.

Location

The Location FHIR resource maps to the HealthcareFacility and Location objects in Salesforce.

Medication

The medication FHIR resource maps to the Medication object in Salesforce.

MedicationRequest

The MedicationRequest FHIR resource maps to the MedicationRequest object in Salesforce.

MedicationStatement

The medicationStatement FHIR resource maps to the MedicationStatement object in Salesforce.

Observation

The `observation` FHIR resource maps to the `CareObservation` and `CareObservationComponent` objects in Salesforce.

Organization

The `Organization` FHIR resource maps primarily to the `Account` object in Salesforce.

Patient

The `Patient` FHIR resource maps to the `Account` and `Contact` objects in Salesforce. Patients in Health Cloud are modeled using Person Accounts.

Practitioner

The `Practitioner` FHIR resource maps to the `HealthcareProvider` object and person accounts in Salesforce.

PractitionerRole

The `practitionerRole` FHIR resource maps to the `HealthcarePractitionerFacility` and `CareProviderFacilitySpecialty` objects in Salesforce.

Procedure

The `procedure` FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

RelatedPerson

The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation__c` object.

ServiceRequest

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequestDetail` objects in Salesforce.

Timing

The `Timing` FHIR resource maps to the `ActivityTiming` object in Salesforce.

SEE ALSO:

[Clinical Data Model](#)

[Electronic Health Records](#)

[Clinical Data Model](#)

Considerations for Integration

The Salesforce implementation of FHIR resources differs from the FHIR specification. Built on the core Salesforce platform, the FHIR-aligned clinical data model comes with field mappings that help you integrate with the FHIR R4 specification.

A middleware integration solution is required to convert messages from HL7 and FHIR-based systems to the fields and objects in Health Cloud. But before you integrate, here are a few things to remember:

- The `HumanName` FHIR resource maps to the `PersonName` field in Salesforce. The FHIR resource stores names in the `FirstName`, `MiddleName`, and `LastName` fields, while Salesforce's clinical data model stores information in the `FirstName`, `LastName`, and `FullName` fields. `LastName` can store the family name and any middle name, or any consequent names after the first name. `FullName` stores the combination of the patient's first and last name. The `ParentRecordId` field relates this name to the person by referencing the `Account` or `Contact` record of the person's Person Account.

EDITIONS

Available in: **Enterprise** and **Unlimited** Editions.

- If a coding or codeable concept in FHIR has a value set with conceptually simple values, then Salesforce uses a picklist. For example, the FHIR `identifier.use` resource, which is a code data type, maps to the `Identifier.IdUsageType` field of the Identifier object, which is a picklist in Salesforce.
- For resources that FHIR defines as code data types, Salesforce uses a string. For example, the FHIR `coding.code` resource, which is a code data type, maps to the `CodeSet.Code` field of the CodeSet object, which is a string in Salesforce.
- For two resources that FHIR defines as URI, Salesforce uses a string. These two resources are the `Identifier.SourceSystem` field and the `CodeSet.SourceSystem` field. The FHIR `identifier.system` resource, which is a URI, maps to the `Identifier.SourceSystem` field of the Identifier object, which is a string in Salesforce. Similarly, the FHIR `coding.system` resource, which is a URI, maps to the `CodeSet.SourceSystem` field of the CodeSet object, which is also a string in Salesforce.
- According to FHIR, CodeableConcept has a zero-to-many coding resource. Because Salesforce doesn't support zero-to-many references, Code Set Bundle flattens this zero-to-many reference to 15 zero-to-one Code Set references. The Code Set references are `CodeSet1Id`, `CodeSet2Id`, `CodeSet3Id`, and so on, until `CodeSet15Id`.

Salesforce doesn't have data types for periods, quantities, ranges, and ratios. Instead, resources that need these data types are flattened to sets of two or three fields in their implementation.

- Period fields are flattened into a set of start date and end date fields. For example, `allergyIntolerance.onset.onsetPeriod` in the FHIR specification maps to the `AllergyIntolerance.OnsetStartDateTime` and `AllergyIntolerance.OnsetEndDateTime` fields in Salesforce.
- Quantity fields are flattened into a combination of a numeric quantity and unit fields. The unit field indicates the unit of measure. The quantity field, which is a double field, represents the numeric value. For example, `medicationRequest.dispenseRequest.initialFill.quantity` is flattened into a set of quantity and unit fields.
- Range fields are flattened into a set of upper and lower limits and unit fields. To reference the unit, we have a Lookup to the UnitofMeasure object. For example, `procedure.performed.performedRange` in the FHIR specification maps to the `PatientMedicalProcedure.PerformedAtAgeLowerLimit`, `PatientMedicalProcedure.PerformedAtAgeUpperLimit`, and `PatientMedicalProcedure.PerformedAgeRangeUnit` fields in Salesforce.
- Ratio fields are flattened into a set of numerator and denominator fields. If the ratio refers to a quantity, then a unit field is added. To reference the unit, we have a Lookup to the UnitofMeasure object. For example, `serviceRequest.quantity.quantityRatio` in the FHIR specification maps to the `ClinicalServiceRequest.QuantityNumerator`, `ClinicalServiceRequest.QuantityDenominator`, and `ClinicalServiceRequest.QuantityNumeratorUnitId` fields in Salesforce.

Address

The Address FHIR resource maps to the `ContactPointAddress` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Address](#) map to the fields in Salesforce.

Table 1: Address - Salesforce

Address Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
use	<code>ContactPointAddress.UsageType</code>	Picklist	0.1	FHIR defines <code>ContactPointAddress.use</code> as a code set. However, the Salesforce implementation of <code>ContactPointAddress.ContentType</code> is a picklist.
type	N/A	N/A	N/A	Not supported

Address Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
text	N/A	N/A	N/A	Not supported
line	ContactPointAddress .Street	String	0.1	While FHIR defines <code>address.line</code> as zero-many, Salesforce supports only one string for each record. If you have multiple lines, it's recommended to merge them into a single string before passing it to Salesforce.
city	ContactPointAddress .City	String	0.1	N/A
district	N/A	N/A	N/A	Not supported
state	ContactPointAddress .State	String	0.1	N/A
postal Code	ContactPointAddress .PostalCode	String	0.1	N/A
country	ContactPointAddress .Country	String	0.1	N/A
period	ContactPointAddress .ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation flattens <code>address.period</code> to a set of from and to dates.
	ContactPointAddress .ActiveToDate	Date	0.1	

AllergyIntolerance

The `allergyIntolerance` FHIR resource maps to the `AllergyIntolerance` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [allergyIntolerance](#) map to the fields in Salesforce.

Table 2: allergyIntolerance - Salesforce

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for an allergy intolerance is represented as <code>Identifier</code> records that reference the <code>AllergyIntolerance</code> record using their <code>Identifier.ParentRecordId</code> field.
clinical Status	AllergyIntolerance .Status	Picklist	0.1	While FHIR defines <code>allergyIntolerance.clinicalStatus</code> as a code set bundle, the

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation of Allergy Intolerance. Status is picklist.
verificationStatus	AllergyIntolerance.VerificationStatus	Picklist	0.1	While FHIR defines allergyIntolerance.verificationStatus as a code set bundle, the Salesforce implementation of AllergyIntolerance.VerificationStatus is picklist.
type	AllergyIntolerance.Type	Picklist	0.1	While FHIR defines allergyIntolerance.category as a code set bundle, the Salesforce implementation of AllergyIntolerance.Categories is a picklist.
category	AllergyIntolerance.Category	Multi-Select Picklist	0..M	While FHIR defines allergyIntolerance.category as a code set bundle, the Salesforce implementation of AllergyIntolerance.Category is a picklist.
criticality	AllergyIntolerance.Severity	Picklist	0.1	While FHIR defines allergyIntolerance.criticality as a code set bundle, the Salesforce implementation of AllergyIntolerance.Severity is picklist.
code	AllergyIntolerance.CodeId	Lookup: CodeSetBundle	1.1	N/A
patient	AllergyIntolerance.PatientId	Master-Detail Reference: Account	1.1	N/A
encounter	AllergyIntolerance.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
onset.onsetDateTime	AllergyIntolerance.OnsetStartDateTime	DateTime	0.1	AllergyIntolerance.OnsetStartDateTime is used as both the equivalent of allergyIntolerance.onset.onsetDateTime and the start date of allergyIntolerance.onset.onsetPeriod
onset.onsetAge	N/A	N/A	N/A	Not supported
onset.onsetPeriod	AllergyIntolerance.OnsetStartDateTime	DateTime	0.1	Since Salesforce doesn't natively support the period data type, allergyIntolerance.onset.onsetPeriod is flattened into a set of start date and end date fields. The start date
	AllergyIntolerance.OnsetEndDateTime	DateTime	0.1	

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				field is also used as the equivalent of <code>allergyIntolerance.onset.onsetDateTime</code>
<code>onset.onsetRange</code>	N/A	N/A	N/A	Not supported
<code>onset.onsetString</code>	N/A	N/A	N/A	Not supported
<code>recordedDate</code>	<code>AllergyIntolerance.RecordCreationTime</code>	DateTime	0.1	N/A
<code>recorder</code>	<code>AllergyIntolerance.RecordCreatorId</code>	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
<code>asserter</code>	<code>AllergyIntolerance.AssertionSourceId</code>	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
<code>lastOccurrence</code>	<code>AllergyIntolerance.LastOccurrenceDate</code>	DateTime	0.1	N/A
<code>note</code>	N/A	N/A	N/A	Not supported
<code>reaction</code>	<code>PatientHealthReaction</code>	Object	0..M	The reaction information for an allergy intolerance is represented as <code>PatientHealthReaction</code> records that reference the Allergy Intolerance record using their <code>PatientHealthReaction.ParentId</code> field.
<code>reaction.substance</code>	<code>PatientHealthReaction.CausativeSubstanceId</code>	Lookup: CodeSet Bundle	0.1	N/A
<code>reaction.manifestation</code>	<code>PatientHealthReaction.ManifestedSymptomId</code>	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>allergyIntolerance.reaction.manifestation</code> as a one-to-many resource, the Salesforce implementation of <code>PatientHealthReaction.ManifestedSymptomId</code> is zero-to-one.

Allergy Intolerance Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reaction.description	PatientHealthReaction.Details	String	0.1	N/A
reaction.onset	PatientHealthReaction.ReactionDateTime	DateTime	0.1	N/A
reaction.severity	PatientHealthReaction.Severity	Picklist	0.1	While FHIR defines allergyIntolerance.reaction.severity as a codeset bundle, the Salesforce implementation of PatientHealthReaction.Severity is a picklist.
reaction.exposureRoute	PatientHealthReaction.ExposureRouteId	Lookup: CodeSet Bundle	0.1	N/A
reaction.note	N/A	N/A	N/A	Not supported

SEE ALSO:

[AllergyIntolerance](#)

Annotation

The Annotation FHIR resource maps to the AuthorNote object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Annotation](#) map to the fields in Salesforce.

Table 3: Annotation - Salesforce

Annotation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
author.authorReference	AuthorNote.AuthorId	Lookup: Account, Contact, Healthcare Provider	0.1	N/A
author.authorString	AuthorNote.AuthorName	String	0.1	N/A
time	AuthorNote.AuthoredDateTime	DateTime	0.1	N/A

Annotation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
text	ActivityTiming.Note Text	Double	0.1	N/A

Attachment

The `Attachment` FHIR resource maps to the `Attachment` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Attachment](#) map to the fields in Salesforce.

Table 4: Attachment - Salesforce

Attachment Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
content Type	Attachment.Content Type	String	0.1	FHIR defines <code>Attachment.use</code> as a code set. However, the Salesforce implementation of <code>Attachment.ContentType</code> is a string.
language	DiagnosticSummary. AttachmentLanguage	String	0.1	FHIR defines <code>Attachment.use</code> as a code set. However, the Salesforce implementation of <code>DiagnosticSummary.AttachmentLanguage</code> is a string.
data	Attachment.Body	Base64	0.1	N/A
url	N/A	N/A	N/A	Not supported
size	Attachment.BodyLength	Double	0.1	N/A
hash	N/A	N/A	N/A	Not supported
title	Attachment.Name	String	0.1	N/A
Creation	Attachment.Created Date	DateTime	0.1	N/A

CarePlan

The `CarePlan` FHIR resource maps to the `CarePlan`, `CarePlanDetail`, `CarePlanActivity`, and `CarePlanActivityDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [CarePlan](#) map to the fields in Salesforce.

Table 5: CarePlan - Salesforce

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a care plan is represented as Identifier records that reference the CarePlan record using their Identifier.ParentRecordId field.
instantiates Canonical	N/A	N/A	N/A	Not supported
instantiates Uri	N/A	N/A	N/A	Not supported
basedOn	CarePlanDetail.Detail Type	Picklist	0.M	Select Based On as the picklist value in detailType. .
	CarePlanDetail.Detail RecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
replaces	CarePlanDetail.Detail Type	Picklist	0.M	Select Replaced Care Plan as the picklist value in detailType. .
	CarePlanDetail.Detail RecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
partOf	CarePlanDetail.Detail Type	Picklist	0.M	Select Part Of as the picklist value in detailType. .
	CarePlanDetail.Detail RecordId	Lookup: CarePlan		Select Care Plan as the domain set in DetailRecordId.
status	CarePlan.Status	Picklist	1.1	While FHIR defines this field as a code, the Salesforce implementation is a picklist.
intent	CarePlan.AuthorizationType	Picklist	0.1	While FHIR defines this field as a one-to-one code, the salesforce implementation is a zero-to-one picklist.
category	CarePlanDetail.Detail Type	Picklist	0.M	Select Category as the picklist value in detailType. .
	CarePlanDetail.Detail CodeId	Lookup: CodeSet Bundle, CodeSet		
title	CarePlan.Name	Text	1.1	While FHIR defines this as a zero-to-one value, the Salesforce implementation is one-to-one..
description	CarePlan.Description	Text Area	0.1	N/A
subject	CarePlan .ParticipantId	Lookup: Account	1.1	The Salesforce implementation doesn't support Groups.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
encounter	CarePlan.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
period	CarePlan.CreatedDate	DateTime	0.1	While FHIR defines this field as a Period field, the Salesforce implementation uses a pair of DateTime fields.
	CarePlan.EndDate	DateTime	0.1	
created	CarePlan.StartDate	Date	0.1	N/A
author	CarePlan.AuthorId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device	0.1	The Salesforce implementation doesn't support careTeam values for this field.
contributor	CarePlanDetail.DetailType	Picklist	0.M	Select Part Of as the picklist value in detailType. .
	CarePlanDetail.DetailRecordId	Lookup: Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device		Select an appropriate domain set for DetailRecordId.
careTeam	CaseTeam	Object	0.M	Create case teams for the Case record that's the parent record of the CarePlan record.
status Reason	CarePlan.statusReason	Text	0.1	N/A
addresses	CarePlanDetail.DetailType	Picklist	0.M	Select Addressed Item as the picklist value in detailType.
	CarePlanDetail.DetailRecordId	Lookup: Health Condition		Select HealthCondition as the domain set for DetailRecordId.
supporting Info	CarePlanDetail.DetailType	Picklist	0.M	Select Supporting Information as the picklist value in detailType.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CarePlanDetail.DetailRecordId	Lookup: Care Plan, Appointment, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device, Health Condition		Select an appropriate domain set for DetailRecordId.
goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan using the ParentRecordId field.
activity	CarePlanActivity	Object	0.M	The activity subset of a carePlan FHIR resource is represented in Salesforce as CarePlanActivity records that reference the care plan as its parent.
activity.outcomeCodeableConcept	CarePlanActivityDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType. .
	CarePlanActivityDetail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
activity.				
activity.outcomeReference	CarePlanActivityDetail.DetailType	Picklist	0.M	Select Outcome Code as the picklist value in detailType. .
	CarePlanActivityDetail.DetailRecordId	Lookup: Clinical Encounter, Patient Medical Procedure, Health Condition, Care Observation, Diagnostic Study, Appointment, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device		Select an appropriate domain set for DetailRecordId.
activity.progress	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlanActivity records as their parent.
activity.reference	CarePlanActivity.ReferenceRecordId	Lookup: Medication Statement, Medication Request, Clinical	0.1	The Salesforce implementation of this field doesn't support Appointment, CommunicationRequest, DeviceRequest, NutritionOrder, VisionPrescription, and RequestGroup.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Service Request		
	CarePlanActivity .ReferenceTaskId	Lookup: Task	0.1	The Salesforce implementation implements the Task data type for this field as a separate field on the object.
activity .detail .kind	CarePlanActivity .ActivityType	Picklist	0.1	While FHIR defines this field as a code, the Salesforce implementation is a code.
activity .detail .instantiates Canonical	N/A	N/A	N/A	Not supported
activity .detail .instantiates Uri	N/A	N/A	N/A	Not supported
activity .detail .code	CarePlanActivity .ActivityCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .reason Code	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detailType. .
	CarePlanActivity Detail.DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
activity .detail .reason Reference	CarePlanActivity Detail.DetailType	Picklist	0.M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: Health Condition, Care Observation, Diagnostic Summary		Select an appropriate domain set for Detail RecordId.
activity .detail .goal	GoalAssignment	Object	0.M	Associate the GoalAssignment record to its parent care plan activity using the ParentRecordId field.
activity .detail .status	CarePlanActivity .Status	Picklist	0.1	While FHIR defines this field as a one-to-one code, the Salesforce implementation is a zero-to-one picklist.

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
activity .detail .statusReason	CarePlanActivity .StatusReasonCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
activity .detail .doNotPerform	CarePlanActivity .ProhibitedActivity	Picklist	0.1	The Salesforce implementation is a picklist with the values Default, True, and False.
activity .detail .scheduledTiming	CarePlanActivity .ActivityTimingId	Lookup: Activity Timing	0.1	N/A
activity .detail .scheduledPeriod	CarePlanActivity .ScheduledPeriodStart DateTime	DateTime	0.1	The Salesforce implementation uses a pair of DateTime fields instead of a period field.
	CarePlanActivity .ScheduledPeriodEnd DateTime	DateTime	0.1	
activity .detail .scheduledString	CarePlanActivity .ScheduleDescription	Text	0.1	N/A
activity .detail .location	CarePlanActivity .LocationId	Lookup: Location, Healthcare Facility	0.1	N/A
activity .detail .performer	CarePlanActivity Detail.DetailType	Picklist	0..M	Select Reason Code as the picklist value in detail Type. .
	CarePlanActivity Detail.DetailRecordId	Lookup: ~~Account, Healthcare Provider, Healthcare Practitioner Facility, Care Registered Device~~		Select an appropriate domain set for Detail RecordId. The Salesforce implementation doesn't support careTeam and healthService values for this field.
activity .detail .productCodeableConcept	CarePlanActivity .AdministeredProduct CodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A

CarePlan Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
activity .detail .product Reference	CarePlanActivity .AdministeredProduct Id	Lookup: Medication	0.1	N/A
activity .detail .daily Amount	CarePlanActivity .DailyDoseQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity .DailyDoseUnitId	Lookup: Unit OfMeasure	0.1	
activity .detail .quantity	CarePlanActivity .SuppliedQuantity	Number	0.1	Salesforce implements the quantity data type as a pair of number and unit fields.
	CarePlanActivity .SuppliedQuantity UnitId	Lookup: Unit OfMeasure	0.1	
activity .detail .description	CarePlanActivity .Description	Text	0.1	N/A
note	AuthorNote	Object	0.	Represented as AuthorNote records that reference CarePlan records as their parent.

CodeableConcept

The `CodeableConcept` FHIR resource maps to the `CodeSetBundleBundle` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [CodeableConcept](#) map to the fields in Salesforce.

Table 6: CodeableConcept - Salesforce

Codeable Concept Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
coding	CodeSet Bundle.CodeSet1Id, CodeSet Bundle.CodeSet2Id, CodeSet Bundle.CodeSet3Id,... and CodeSet Bundle.CodeSet15Id	Lookup: CodeSet	0.1	FHIR defines <code>CodeableConcept.coding</code> as a zero-to-many reference. However, the Salesforce implementation has flattened this into fifteen zero-to-one references to <code>CodeSet</code>

Codeable Concept Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
text	CodeSetBundle.Name	String	0.1	N/A

SEE ALSO:

[CodeSetBundle](#)

Coding

The `Coding` FHIR resource maps to the `CodeSet` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Coding](#) map to the fields in Salesforce.

Table 7: Coding - Salesforce

Coding Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
system	CodeSet.SourceSystem	String	0.1	FHIR defines <code>coding.system</code> as a URI. However, the Salesforce implementation of <code>CodeSet.SourceSystem</code> is a string because Salesforce doesn't support the URI data type.
version	CodeSet.SystemVersion	String	0.1	N/A
code	CodeSet.Code	String	0.1	FHIR defines <code>coding.code</code> as a code data type. However, the Salesforce implementation of <code>CodeSet.Code</code> is a string because Salesforce doesn't support the Code data type.
display	CodeSet.Name	String	0.1	N/A
user Selected	CodeSet.IsPrimary	Boolean	0.1	N/A

SEE ALSO:

[CodeSet](#)

Condition

The `Condition` FHIR resource maps to the `HealthCondition` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Condition](#) map to the fields in Salesforce.

Table 8: Condition - Salesforce

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a health condition is represented as <code>Identifier</code> records that reference the health condition record using their <code>Identifier.ParentRecordId</code> field.
clinical Status	<code>HealthCondition.ConditionStatus</code>	Picklist	0..1	While FHIR defines <code>Condition.clinicalStatus</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.ConditionStatus</code> is picklist.
verification Status	<code>HealthCondition.DiagnosticStatus</code>	Picklist	0..1	While FHIR defines <code>condition.verificationStatus</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.DiagnosticStatus</code> is picklist.
category	<code>HealthCondition.Type</code>	Picklist	0..1	While FHIR defines <code>Condition.category</code> as a zero-to-many code set bundle, the Salesforce implementation of <code>HealthCondition.Categories</code> is a zero-to-one picklist.
severity	<code>HealthCondition.Severity</code>	Picklist	0..1	While FHIR defines <code>condition.severity</code> as a code set bundle, the Salesforce implementation of <code>HealthCondition.Severity</code> is picklist.
code	<code>HealthCondition.ConditionCodeId</code>	Lookup: CodeSet Bundle	1..1	While FHIR defines <code>condition.code</code> as a zero-to-one resource, the Salesforce implementation is a one-to-one field.
bodySite	<code>HealthCondition.SiteId</code>	Lookup: CodeSet Bundle	0..1	Use this field if only one bodySite value is required for the condition.
	<code>HealthConditionDetail</code>	Object	0..M	Use the child object to specify BodySite values for a condition if multiple bodySite values are required.
subject	<code>HealthCondition.PatientId</code>	Master-Detail Reference: Account	1..1	The Salesforce implementation of <code>Condition.subject</code> doesn't support groups.
encounter	<code>HealthCondition.ClinicalEncounterId</code>	Lookup: Encounter	0..1	N/A
onset .onset DateTime	<code>HealthCondition.OnsetStartDateTime</code>	DateTime	0..1	<code>HealthCondition.OnsetStartDateTime</code> is used as both the equivalent of <code>condition.onset.onsetDateTime</code>

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				and the start date of <code>condition.onset.onsetPeriod</code>
<code>onset.onsetAge</code>	N/A	N/A	N/A	Not supported
<code>onset.onsetPeriod</code>	<code>HealthCondition.OnsetStartDateTime</code>	DateTime	0.1	Since Salesforce doesn't natively support the period data type, <code>condition.onset.onsetPeriod</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>condition.onset.onsetDateTime</code>
	<code>HealthCondition.OnsetEndDateTime</code>	DateTime	0.1	
<code>onset.onsetRange</code>	N/A	N/A	N/A	Not supported
<code>onset.onsetString</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementDateTime</code>	<code>HealthCondition.AbatementStartDateTime</code>	DateTime	0.1	<code>HealthCondition.AbatementStartDateTime</code> is used as both the equivalent of <code>condition.abatement.abatementDateTime</code> and the start date of <code>condition.abatement.abatementPeriod</code>
<code>abatement.abatementAge</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementPeriod</code>	<code>HealthCondition.AbatementStartDateTime</code>	DateTime	0.1	Since Salesforce doesn't natively support the period data type, <code>condition.abatement.abatementPeriod</code> is flattened into a set of start date and end date fields. The start date field is also used as the equivalent of <code>condition.abatement.abatementDateTime</code>
	<code>HealthCondition.AbatementEndDateTime</code>	DateTime	0.1	
<code>abatement.abatementRange</code>	N/A	N/A	N/A	Not supported
<code>abatement.abatementString</code>	N/A	N/A	N/A	Not supported
<code>recordedDate</code>	<code>HealthCondition.RecordCreationDateTime</code>	DateTime	0.1	N/A

Condition Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
recorder	HealthCondition .RecordCreatorId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
asserter	HealthCondition .AssertionSourceId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
stage	HealthCondition .StageId	Lookup: CodeSet Bundle	0.1	The child resources of <code>condition.stage</code> is combined into a single code set bundle reference field. While FHIR defines <code>condition.stage</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one field.
evidence	N/A	N/A	N/A	Not supported
note	AuthorNote	Object	0..M	The notes for a health condition is represented as <code>AuthorNote</code> records that reference the health condition record using their <code>AuthorNote.ParentRecordId</code> field.

SEE ALSO:

[HealthCondition](#)

ContactPoint

The `ContactPoint` FHIR resource maps to the `ContactPointPhone` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [ContactPoint](#) map to the fields in Salesforce.

Table 9: ContactPoint - Salesforce

Contact Point Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
system	ContactPointPhone .PhoneType	Picklist	0.1	While FHIR defines <code>contactPoint.system</code> as a reference to a code set bundle, the Salesforce implementation is a picklist.

Contact Point Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
value	ContactPointPhone.TelephoneNumber	Phone	0.1	While FHIR defines <code>contactPoint.value</code> as a string, <code>ContactPointPhone.TelephoneNumber</code> is a phone data type.
	ContactPointPhone.AreaCode	String	0.1	N/A
	ContactPointPhone.ExtensionNumber	String	0.1	N/A
	Contact.Email	Email	0.1	While FHIR defines <code>contactPoint.value</code> as a string, <code>Contact.Email</code> is an email data type.
use	ContactPointPhone.UsageType	Picklist	0.1	While FHIR defines <code>contactPoint.use</code> as a code, the Salesforce implementation is a picklist.
	ContactPointEmail.UsageType	Picklist	0.1	
rank	ContactPointPhone.PreferenceRank	Double	0.1	N/A
	ContactPointEmail.PreferenceRank	Double	0.1	N/A
period	ContactPointPhone.ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of <code>contactPoint.period</code> is flattened to a set of from and to dates.
	ContactPointPhone.ActiveToDate	Date	0.1	
	ContactPointEmail.ActiveFromDate	Date	0.1	Because Salesforce doesn't support a native period data type, the Salesforce implementation of <code>contactPoint.period</code> is flattened to a set of from and to dates.
	ContactPointEmail.ActiveToDate	Date	0.1	

Device

The Device FHIR resource maps to the Asset and CareRegisteredDevice objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Device](#) map to the fields in Salesforce.

Table 10: Patient - Salesforce

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a device is represented as <code>Identifier</code> records that reference the <code>CareRegisteredDevice</code> record using their <code>Identifier.ParentRecordId</code> field.
uidCarrier. Device Identifier	CareRegisteredDevice.UniqueDeviceId1	External Lookup	0..3	While FHIR defines <code>uidCarrier.Device Identifier</code> as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	CareRegisteredDevice.UniqueDeviceId2	External Lookup		
	CareRegisteredDevice.UniqueDeviceId3	External Lookup		
uidCarrier. Issuer	CareRegisteredDevice.UniqueDeviceId1 Issuer	URL	0..3	While FHIR defines <code>uidCarrier.Issuer</code> as a zero-to-many value, the Salesforce implementation supports a maximum of three values using three fields.
	CareRegisteredDevice.UniqueDeviceId2 Issuer	URL		
	CareRegisteredDevice.UniqueDeviceId3 Issuer	URL		
uidCarrier. .jurisdiction	N/A	N/A	N/A	Not supported
uidCarrier. .carrierAIDC	N/A	N/A	N/A	Not supported
uidCarrier. .carrierHRF	N/A	N/A	N/A	Not supported
uidCarrier. .entryType	N/A	N/A	N/A	Not supported
status	Asset.Status	Picklist	0..1	While FHIR defines <code>device.status</code> as code, the Salesforce implementation is a picklist.
status Reason	Asset.StatusReason	Picklist	0..1	While FHIR defines <code>device.statusReason</code> as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist.
distinct Identifier	Asset.Uuid	String	0..1	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
manufacturer	Asset.AssetProviderBy	Lookup: Account	0.1	While FHIR defines <code>device.manufacturer</code> as string, the Salesforce implementation is a lookup to Account (Organization).
manufacture Date	Asset.ManufactureDate	Date	0.1	While FHIR defines <code>device.manufactureDate</code> as DateTime, the Salesforce implementation is a of the data type Date.
expiration Date	Asset.UsageEndDate	Date	0.1	While FHIR defines <code>device.expirationDate</code> as DateTime, the Salesforce implementation is a of the data type Date.
lotNumber	N/A	N/A	N/A	Not supported
serial Number	Asset.SerialNumber	String	0.1	N/A
device Name.name	CareRegisteredDevice .Name	String	0.1	While FHIR defines <code>device.deviceName</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
device Name.type	Lookup: CareRegistered Device.NameType	Multi-Select Picklist	0.M	
model Number	Asset.ProductCode	String	0.1	N/A
part Number	N/A	N/A	N/A	Not supported
type	CareRegisteredDevice .DeviceTypeId	Lookup: Code Set	0.1	While FHIR defines <code>device.type</code> as a codeable concept value, the Salesforce implementation is a code set.
specialization	N/A	N/A	N/A	Not supported
version	N/A	N/A	N/A	Not supported
property	N/A	N/A	N/A	Not supported
patient	CareRegisteredDevice .PatientId	Lookup: Account	0.1	N/A
owner	Asset.AssetServicedBy	Lookup: Account	0.1	N/A
contact	CareRegisteredDevice .SupportContactDetail	String	0.1	While FHIR defines <code>device.contact</code> as a contact point value, the Salesforce implementation is a string.
location	N/A	N/A	N/A	N/A

Device Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
url	Asset.Product2Id .DisplayUrl	URL	0.1	N/A
account	N/A	N/A	N/A	Not supported
note.	AuthorNote	Object	0.M	The notes for a device are represented as <code>AuthorNote</code> records that reference the <code>CareRegisteredDevice</code> record using their <code>AuthorNote.ParentRecordId</code> field.
safety	CareRegisteredDevice .SafetyInformation	String	0.1	While FHIR defines <code>device.safety</code> as a codeable concept, the Salesforce implementation is a string field.
parent	Asset.ParentId	Lookup Asset	0.1	N/A

DiagnosticReport

The `diagnosticReport` FHIR resource maps to the `DiagnosticSummary` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [diagnosticReport](#) map to the fields in Salesforce.

Table 11: diagnosticReport - Salesforce

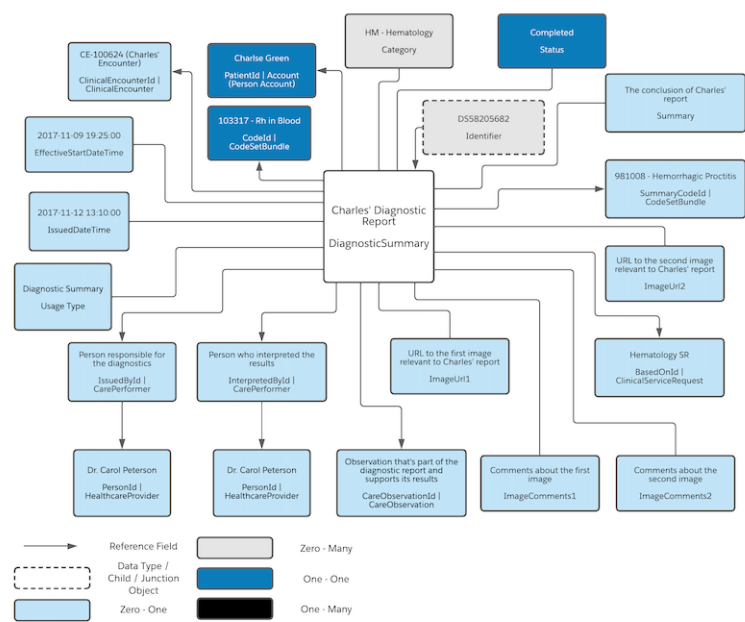
Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a diagnostic summary is represented as <code>Identifier</code> records that reference the <code>DiagnosticSummary</code> record using their <code>Identifier.ParentRecordId</code> field.
basedOn	DiagnosticSummary .BasedOnId	Polymorphic Lookup: Medication Statement, Clinical Service Request	0.1	While FHIR defines <code>diagnosticReport.basedOn</code> as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement and clinical service request records are supported.
status	DiagnosticSummary .Status	Picklist	1.1	While FHIR defines <code>diagnosticReport.status</code> as a reference to code set bundle, the Salesforce implementation is a picklist.
category	DiagnosticSummary .Category	Multi-Select Picklist	0.M	While FHIR defines <code>diagnosticReport.category</code> as a reference to code set bundle,

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				the Salesforce implementation is a multi-select picklist.
code	DiagnosticSummary.CodeId	Lookup: CodeSet Bundle	1.1	N/A
subject	DiagnosticSummary.PatientId	Master-Detail: Account	1.1	The Salesforce implementation of <code>diagnosticReport.subject</code> supports references to only patients.
encounter	DiagnosticSummary.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
effective .effective DateTime	DiagnosticSummary.EffectiveStartDate Time	DateTime	0.1	N/A
effective .effective Period	DiagnosticSummary.EffectiveStartDate Time	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>diagnosticReport.effective.effectivePeriod</code> field is flattened into a set of start date and end date fields.
	DiagnosticSummary.EffectiveEndDate Time	DateTime	0.1	
issued	DiagnosticSummary.IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the <code>diagnosticReport.issued</code> FHIR resource is implemented as a date time field in Salesforce.
performer	DiagnosticSummary.IssuedById	Lookup: Care Performer	0.1	While FHIR defines <code>diagnosticReport.performer</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CarePerformer</code> .
~~resultsInterpreter~~	DiagnosticSummary.InterpretedById	Lookup: Care Performer	0.1	While FHIR defines <code>diagnosticReport.resultsInterpreter</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CarePerformer</code> .
specimen	N/A	N/A	N/A	Not supported
result	DiagnosticSummary.CareObservationId	Lookup: Care Observation	0.1	While FHIR defines <code>diagnosticReport.result</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CareObservation</code> .
imaging Study	N/A	N/A	N/A	Not supported

Diagnostic Report Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
media .comment	DiagnosticSummary .ImageComments1	String	0.1	The zero-to-many <code>diagnosticReport</code> .media resource is flattened to five separate zero-to-one text fields and five separate zero-to-one URL fields in the Salesforce implementation.
	DiagnosticSummary .ImageComments2	String		
	DiagnosticSummary .ImageComments3	String	0.1	
	DiagnosticSummary .ImageComments4	String	0.1	
	DiagnosticSummary .ImageComments5	String	0.1	
media .link	DiagnosticSummary .ImageUrl1	URL	0.1	
	DiagnosticSummary .ImageUrl2	URL	0.1	
	DiagnosticSummary .ImageUrl3	URL	0.1	
	DiagnosticSummary .ImageUrl4	URL	0.1	
	DiagnosticSummary .ImageUrl5	URL	0.1	
conclusion	DiagnosticSummary .Summary	String	0.1	N/A
conclusion Code	DiagnosticSummary .SummaryCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>diagnosticReport</code> .conclusionCode as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference.
presented Form	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:
[DiagnosticSummary](#)

DocumentReference

The DocumentReference FHIR resource maps to the DiagnosticSummary and DiagnosticSummaryDetail objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [DocumentReference](#) map to the fields in Salesforce.

Table 12: Patient - Salesforce

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
MasterIdentifier	N/A	N/A	N/A	Not supported
identifier	Identifier	Object	0..M	The identifier information for a documentReference is represented as Identifier records that reference the DiagnosticSummary record using their Identifier.ParentRecordId field.
status	DiagnosticSummary.Status	Picklist	1..1	While FHIR defines documentReference.status as

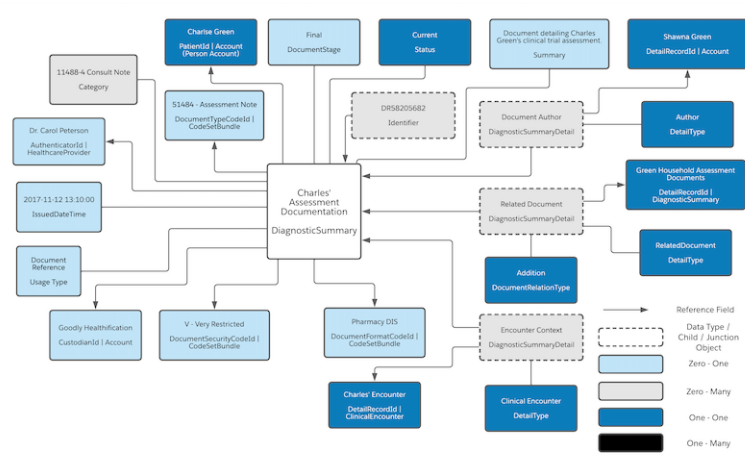
DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				a code, the Salesforce implementation is a picklist.
docStatus	DiagnosticSummary.Document Stage	Picklist	0.1	While FHIR defines documentReference.docStatus as a code, the Salesforce implementation is a picklist.
type	DiagnosticSummary.Document TypeCodeId	Lookup: CodeSet Bundle	0.1	N/A
category	DiagnosticSummary.Category	Multi-Select Picklist	0.M	While FHIR defines documentReference.category as a codeable concept, the Salesforce implementation is a picklist.
subject	DiagnosticSummary.PatientId	Master-Detail: Account	1.1	The Salesforce implementation supports only patients as subjects of a document reference.
date	DiagnosticSummary.Issued DateTime	DateTime	0.1	N/A
author	DiagnosticSummaryDetail	Object	0.M	The author information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the author, the DetailType field specifies the child record type as Author, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
authenticator	DiagnosticSummary.AuthenticatorId	Lookup: Healthcare Provider, Account, Contact, User	0.1	The Salesforce implementation doesn't directly support practitionerRole or HealthcarePractitionerFacility records as authenticators.

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
custodian	DiagnosticSummary.CustodianId	Lookup: Account	0.1	N/A
relatesTo.code	DiagnosticSummaryDetail.DocumentRelationType	Picklist	0.M	The related document information of a document reference is represented using the DiagnosticSummaryDetail child object. The DetailRecordId field references the related document, the DocumentRelationType field specifies the type of relation, the DetailTypefield specifies the child record type as Related Document, and the DiagnosticSummaryId field references the parent DiagnosticSummary record that represents the document reference.
relatesTo.target	DiagnosticSummaryDetail.DetailRecord	Lookup: Diagnostic Summary	0.M	
description	DiagnosticSummary.Summary	String	0.1	While FHIR defines documentReference.status Reason as a zero-to-many codeable concept, the Salesforce implementation is a zero-to-one picklist.
securityLabel	DiagnosticSummary.DocumentSecurityCode	Lookup: CodeSet Bundle	0.1	N/A
content.attachment	DiagnosticSummary.ReportAttachmentId	Lookup: Attachment	0.1	While FHIR defines documentReference.Content as a one-to-many resource, the Salesforce implementation is zero-to-one.
content.format	DiagnosticSummary.DocumentFormatCode	Lookup: CodeSet	0.1	N/A
context.encounter	DiagnosticSummaryDetail	Object	0.M	The encounter context information of a document reference is represented using the DiagnosticSummaryDetail

DocumentReference Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				child object. The <code>DetailRecordId</code> field references the clinical encounter record, the <code>DetailType</code> field specifies the child record type as Clinical Encounter, and the <code>DiagnosticSummaryId</code> field references the parent <code>DiagnosticSummary</code> record that represents the document reference.
<code>context.event</code>	N/A	N/A	N/A	Not supported
<code>context.period</code>	N/A	N/A	N/A	Not supported
<code>context.facility</code> Type	N/A	N/A	N/A	Not supported
<code>context.practice</code> Setting	N/A	N/A	N/A	Not supported
<code>context.source</code> PatientInfo	N/A	N/A	N/A	Not supported
<code>context.related</code>	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Dosage

The `Dosage` FHIR resource maps to the `PatientMedicationDosage` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Dosage](#) map to the fields in Salesforce.

Table 13: Dosage - Salesforce

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
sequence	PatientMedication Dosage.Sequence	Double	0.1	N/A
text	PatientMedication Dosage.Comments	String	0.1	Both <code>dosage.text</code> and <code>dosage.timing</code> are mapped to the <code>PatientMedication Dosage.Comments</code> field in Salesforce.
additional Instruction	PatientMedication Dosage.Additional Instruction	String	0.1	While FHIR defines <code>Dosage.additional Instruction</code> as a zero-to-many reference to code set bundle, the Salesforce implementation is a zero-to-one text field.
patient Instruction	PatientMedication Dosage.Patient Instruction	String	0.1	N/A
timing	PatientMedication Dosage.TimingId	String	0.1	N/A
asNeeded .asNeeded Boolean	PatientMedication Dosage.IsAsNeeded	Boolean	0.1	N/A
asNeeded .asNeeded Codeable Concept	N/A	N/A	N/A	Not supported
site	PatientMedication Dosage.SiteId	Lookup: CodeSet Bundle	0.1	N/A
route	PatientMedication Dosage.RouteId	Lookup: CodeSet Bundle	0.1	N/A
method	PatientMedication Dosage.MethodId	Lookup: CodeSet Bundle	0.1	N/A
doseAnd Rate	N/A	N/A	0.1	While FHIR defines <code>dosage.doseAndRate</code> as a zero-to-many block of child resources, the

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation supports only a zero-to-one set of information per record.
doseAndRate.type	PatientMedication Dosage.DosageDefinitionType	Picklist	0.1	While FHIR defines <code>dosage.doseAndRate.type</code> as a code set bundle, the Salesforce implementation is a picklist.
doseAndRate.dose	PatientMedication Dosage.DosageQuantityType	Picklist	0.1	A Salesforce-original field that determines whether the <code>dosage.doseAndRate.dose</code> value in the record is a dose range or a dose quantity.
	PatientMedication Dosage.DosageQuantityNumerator	Double	0.1	Because Salesforce doesn't support native quantity or range data types, the <code>dosage.doseAndRate.dose</code> FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedication Dosage.DosageQuantityDenominator	Double	0.1	
	PatientMedication Dosage.DosageUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.rate	PatientMedication Dosage.DosageRateType	Picklist	0.1	A Salesforce-original field that determines whether the <code>dosage.doseAndRate.rate</code> value in the record is a simple frequency, frequency range, or frequency ratio.
	PatientMedication Dosage.DosageRateNumerator	Double	0.1	Because Salesforce doesn't support native quantity, range, or ratio data types, the <code>dosage.doseAndRate.dose</code> FHIR resource is flattened to a set of numerator, denominator, and unit fields.
	PatientMedication Dosage.DosageRateDenominator	Double	0.1	
	PatientMedication Dosage.DosageRateUnitId	Lookup: UnitOfMeasure	0.1	
doseAndRate.maxDosePerPeriod	N/A	N/A	N/A	Not supported
doseAndRate.maxDosePerAdministration	N/A	N/A	N/A	Not supported

Dosage Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
doseAndRate.maxDosePerLifetime	N/A	N/A	N/A	Not supported

SEE ALSO:

[PatientMedicationDosage](#)

Encounter

The `Encounter` FHIR resource maps to the `ClinicalEncounter`, `ClinicalEncounterDiagnosis`, `ClinicalEncounterFacility`, `ClinicalEncounterIdentifier`, `ClinicalEncounterProvider`, `ClinicalEncounterReason`, and `ClinicalEncounterSvcRequest` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Encounter](#) map to the fields in Salesforce.

Table 14: Patient - Salesforce

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	ClinicalEncounterIdentifier	Object	0..M	The identifier information for an encounter is represented as <code>ClinicalEncounterIdentifier</code> records that reference the encounter record using their <code>ClinicalEncounterIdentifier.ParentRecordId</code> field.
status	ClinicalEncounter.Status	Picklist	1..1	While FHIR defines <code>encounter.status</code> as a code, its Salesforce implementation is a picklist.
statusHistory	N/A	N/A	N/A	Not supported
class	ClinicalEncounter.Category	Picklist	1..1	While FHIR defines <code>encounter.class</code> as a code set, its Salesforce implementation is a picklist.
classHistory	N/A	N/A	N/A	Not supported
type	ClinicalEncounter.TypeId	Lookup: CodeSet Bundle	0..1	While FHIR defines <code>encounter.type</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
service Type	ClinicalEncounter .ServiceType	Picklist	0.1	While FHIR defines encounter .service Type as a code set bundle, its Salesforce implementation is a picklist.
priority	ClinicalEncounter . PriorityId	Lookup: CodeSet Bundle	0.1	N/A
subject	ClinicalEncounter . PatientId	Lookup: Account	1.1	While FHIR defines encounter .subject as a zero-to-one resource, the Salesforce implementation is one-to-one.
episodeOf Care	N/A	N/A	N/A	Not supported
basedOn	ClinicalEncounterSvc Request	Object	0.M	The service request information that an encounter is based on is represented as Clinical EncounterSvcRequest records that reference the encounter record using their ClinicalEncounterSvcRequest . ClinicalEncounterId field.
participant	ClinicalEncounter Provider	Object	0.M	The participant information for an encounter is represented as ClinicalEncounter Provider records that reference the encounter record using their ClinicalEncounter Provider .ClinicalEncounterId field .
participant .type	ClinicalEncounter Provider .Practitioner TypeId	Lookup: CodeSet Bundle	0.1	While FHIR defines encounter .participant .type as a zero-to-many resource, the Salesforce implementation is zero-to-one.
participant .period	ClinicalEncounter Provider .StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the encounter .participant .period resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	ClinicalEncounter Provider .EndDate	DateTime	0.1	
	ClinicalEncounter Provider .Duration	Double	0.1	
	ClinicalEncounter Provider .Duration UnitId	Lookup: UnitOf Measure	0.1	
participant .individual	ClinicalEncounter Provider .Practitioner Id	Lookup: Healthcare Provider	0.1	N/A

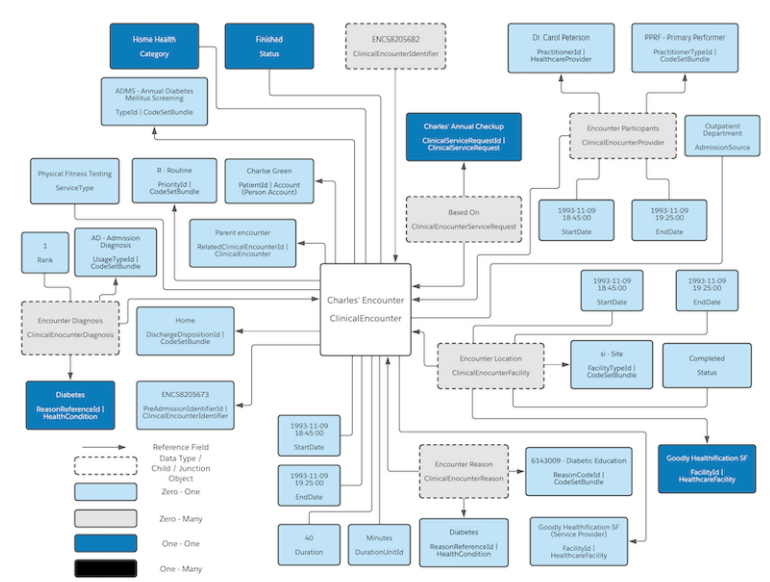
Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
appointment	N/A	N/A	N/A	Not supported
period	ClinicalEncounter.StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the encounter.period resource is flattened into a set of start date and end date fields.
	ClinicalEncounter.EndDate	DateTime	0.1	
length	ClinicalEncounter.Duration	Double	0.1	Because Salesforce doesn't have a native duration data type, the encounter.length resource is flattened into a set of duration and duration unit fields.
	ClinicalEncounter.DurationUnitId	Lookup: UnitOfMeasure	0.1	
reason Code	ClinicalEncounterReason.ReasonCodeId	Lookup: CodeSet Bundle	0.M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
reason Reference	ClinicalEncounterReason.ReasonReferenceId	Polymorphic Lookup: Health Condition, Care Observation, and Patient Medical Procedure	0.M	The reason for an encounter is represented as ClinicalEncounterReason records that reference the encounter record using their ClinicalEncounterReason.ClinicalEncounterId field.
diagnosis	ClinicalEncounterDiagnosis	Object	0.M	The diagnosis information for an encounter is represented as ClinicalEncounterDiagnosis records that reference the encounter record using their ClinicalEncounterDiagnosis.ClinicalEncounterId field.
diagnosis.condition	ClinicalEncounterDiagnosis.DiagnosisId	Polymorphic Lookup: Health Condition, and Patient Medical Procedure	0.1	N/A

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
diagnosis .use	ClinicalEncounter Diagnosis.UsageTypeId	Lookup: CodeSet Bundle	0.1	N/A
diagnosis .rank	ClinicalEncounter Diagnosis.Diagnosis Rank	Double	0.1	N/A
account	N/A	N/A	N/A	Not supported
hospitalization .pre Admission Identifier	ClinicalEncounter.Pre AdmissionIdentifierId	Lookup: Clinical Encounter Identifier	0.1	N/A
hospitalization .origin	ClinicalEncounter. PreviousFacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines encounter .hospitalization.origin as a single resource, the Salesforce implementation flattens it into two fields.
	ClinicalEncounter. PreviousOrganization Id	Lookup: Account	0.1	
hospitalization .admitSource	ClinicalEncounter. AdmissionSource	Picklist	0.1	While FHIR defines encounter .hospitalization.admitSource as a code set bundle, its Salesforce implementation is a picklist.
hospitalization .re Admission	ClinicalEncounter. ReadmissionCodeId	Lookup: CodeSet Bundle	0.1	N/A
hospitalization .diet Preference	ClinicalEncounter. DietPreference	Multi-Select Picklist	0..M	While FHIR defines encounter .hospitalization.dietPreference as a code set bundle, its Salesforce implementation is a picklist.
hospitalization .special Courtesy	ClinicalEncounter .SpecialCourtesy	Picklist	0.1	While FHIR defines encounter .hospitalization.special Courtesy as a zero-to-many code set bundle, its Salesforce implementation is a zero-to-one picklist.
hospitalization .special Arrangement	N/A	N/A	N/A	Not supported
hospitalization .destination	ClinicalEncounter. DestinationFacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines encounter .hospitalization.destination as

Encounter Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	ClinicalEncounter. Destination OrganizationId	Lookup: Account	0.1	a single resource, the Salesforce implementation flattens it into two fields.
hospitalization .discharge Disposition	ClinicalEncounter. DischargeDisposition Id	Lookup: CodeSet Bundle	0.1	N/A
location	ClinicalEncounter Facility	Object	0.M	The facility information for an encounter is represented as <code>ClinicalEncounter Facility</code> records that reference the encounter record using their <code>ClinicalEncounter Facility.ClinicalEncounterId</code> field.
location .location	ClinicalEncounter Facility.FacilityId	Lookup: Healthcare Facility	0.1	N/A
location .status	ClinicalEncounter Facility.Status	Picklist	0.1	While FHIR defines <code>encounter.location.status</code> as a code, its Salesforce implementation is a picklist.
location .physical Type	ClinicalEncounter Facility.Facility TypeId	Lookup: CodeSet Bundle	0.1	N/A
location .period	ClinicalEncounter Facility.StartDate	DateTime	0.1	Because Salesforce doesn't have a native period data type, the <code>encounter.location.period</code> resource is flattened into a set of start date and end date fields, and set of duration and duration unit fields.
	ClinicalEncounter Facility.EndDate	DateTime	0.1	
	ClinicalEncounter Facility.Duration	Double	0.1	
	ClinicalEncounter Facility.Duration UnitId	Lookup: UnitOf Measure	0.1	
serviceProvider	ClinicalEncounter. FacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines <code>encounter.serviceProvider</code> as referencing an organization, the Salesforce implementation references a facility.
partOf	ClinicalEncounter.RelatedClinical EncounterId	Lookup: Clinical Encounter	0.1	N/A

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

- [Clinical Encounter](#)
- [Clinical Encounter Diagnosis](#)
- [Clinical Encounter Facility](#)
- [Clinical Encounter Identifier](#)
- [Clinical Encounter Provider](#)
- [Clinical Encounter Reason](#)
- [Clinical Encounter Svc Request](#)

EpisodeOfCare

The episodeOfCare FHIR resource maps to the CareEpisode and CareEpisodeDetail objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for episodeOfCare map to the fields in Salesforce.

Table 15: episodeOfCare - Salesforce

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for an episode of care is represented as Identifier records that reference the CareEpisode record using their Identifier.ParentRecordId field.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status	CareEpisode.Status	Picklist	1.1	While FHIR defines this field as a code value, the Salesforce implementation is a picklist.
status History	N/A	N/A	N/A	Not supported
type	CareEpisode.Type	Multi-Select Picklist	0.M	While FHIR defines this field as a codeable concept, the Salesforce implementation is a multi-select picklist.
diagnosis .condition	CareEpisodeDetail .DetailType	Picklist	0.M	Select Diagnosis as the picklist value in detailType.
	CareEpisodeDetail .DetailRecordId	Lookup: Health Condition		
diagnosis .role	CareEpisodeDetail .RoleCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
diagnosis .rank	CareEpisodeDetail .Rank	Number	0.1	N/A
patient	CareEpisode.PatientId	Master-Detail: Account	1.1	N/A
managing Organization	CareEpisode .Responsible OrganizationId	Lookup: Account, Healthcare Provider	0.1	N/A
period	CareEpisode.StartDate Time	DateTime	0.1	The Salesforce implementation implements the Period data type as a pair of DateTime fields.
	CareEpisode.EndEnd DateTime	DateTime	0.1	
referral Request	CareEpisodeDetail .DetailType	Picklist	0.1	Select Referral Request as the picklist value in detailType.
	CareEpisodeDetail .DetailRecordId	Lookup: Clinical Service Request		Select ClinicalServiceRequest as the domain set for ReferenceRecordId.
care Manager	CareEpisode.Care CoordinatorId	Lookup: Healthcare Provider, Healthcare	0.1	N/A

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Practitioner Facility		
team	N/A	N/A	N/A	Not supported
account	N/A	N/A	N/A	Not supported

Flag

The `Flag` FHIR resource maps to the `ClinicalAlert` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Flag](#) map to the fields in Salesforce.

Table 16: Flag - Salesforce

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a clinical alert is represented as <code>Identifier</code> records that reference the clinical alert record using their <code>Identifier.ParentRecordId</code> field.
status	<code>ClinicalAlert.Status</code>	Picklist	0..1	While FHIR defines <code>Flag.status</code> as a code, the Salesforce implementation of <code>ClinicalAlert.Status</code> is picklist.
category	<code>ClinicalAlert.Categories</code>	Multi-Select Picklist	0..M	While FHIR defines <code>Flag.category</code> as a code set bundle, the Salesforce implementation of <code>ClinicalAlert.Categories</code> is a multi-select picklist.
code	<code>ClinicalAlert.CodeId</code>	Lookup: CodeSet Bundle	1..1	While FHIR defines <code>Flag.code</code> as a code set bundle only, the Salesforce implementation flattens it into <code>ClinicalAlert.Code</code> and <code>ClinicalAlert.CodeDescription</code> . The latter is meant to display non-coded information to users as required.
	<code>ClinicalAlert.CodeDescription</code>	String	0..1	
subject	<code>ClinicalAlert.Subject</code>	Polymorphic Lookup: Location, Account Healthcare Provider, Medication, and	1..1	The Salesforce implementation of <code>flag.subject</code> doesn't support plan definitions.

Flag Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Patient Medical Procedure		
period	ClinicalAlert.StartDate	Date Time	0.1	In Salesforce's implementation, Flag.period is split into two fields, ClinicalAlert.StartDate and ClinicalAlert.EndDate.
	ClinicalAlert.EndDate	Date Time	0.1	
encounter	ClinicalAlert.RelatedEncounterId	Lookup: Clinical Encounter	0.1	N/A
author	ClinicalAlert.RaisedById	Polymorphic Lookup: Healthcare Provider, Care Registered Device, and Healthcare Practitioner Facility	0.1	The Salesforce implementation of flag.author doesn't support patients, and organizations.

SEE ALSO:

[ClinicalAlert](#)

Goal

The Goal FHIR resource maps to the GoalAssignment and GoalAssignmentDetail objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Goal](#) map to the fields in Salesforce.

Table 17: Goal - Salesforce

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
Identifier	N/A	N/A	N/A	Not supported
lifecycle Status	GoalAssignment.Status	Picklist	0.1	While FHIR defines this field as a one-to-one code value, the Salesforce implementation is a zero-to-one picklist.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
achievementStatus	GoalAssignment.ProgressionStatus	Picklist	0.1	While FHIR defines this value as a codeable concept, the Salesforce implementation is a picklist.
category	N/A	N/A	N/A	Not supported
continuous	GoalAssignment.IsContinuousGoal	Boolean	0.1	N/A
priority	GoalAssignment.Priority	Picklist	0.1	While FHIR defines this field as a codeable concept, the Salesforce implementation is a picklist.
description	GoalAssignment.Description	Text Area	0.1	While FHIR defines this field as a one-to-one codeable concept, the salesforce implementation supports both zero-to-one text values and zero-to-one codeable concept and codeset values.
	GoalAssignment.Description.Coded	Lookup: CodeSet Bundle, CodeSet	0.1	
subject	GoalAssignment.ParentRecordId	Lookup: Account, CarePlan, Goal Assignment, CarePlan Activity	1.1	The Salesforce implementation additionally supports goal and carePlan as valid subject values for goal.
start	GoalAssignment.StartDate	Date	0.1	N/A
	GoalAssignment.StartEventCodeId	Lookup: CodeSet Bundle, CodeSet	0.1	N/A
target	N/A	N/A	N/A	Not Supported
status Date	GoalAssignment.StatusDate	DateTime	0.1	The Salesforce Implementation uses the DateTime data type instead of Date.
status Reason	GoalAssignment.statusReason	Text	0.1	N/A
expressedBy	GoalAssignment.AssignedById	Lookup: Account, Contact, Healthcare Provider, Healthcare	0.1	The Salesforce implementation doesn't support careTeam values for this field.

Goal Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Practitioner Facility		
addresses	GoalAssignmentDetail .DetailType	Picklist	0..M	Select Addressed Item as the picklist value in detailType and select one of the supported domain sets in detailRecord.
	GoalAssignmentDetail .DetailRecordId	Lookup: Health Condition, Care Observation, Medication Statement, Medication Request, Clinical Service Request		The Salesforce implementation doesn't support procedure, nutritionOrder, and RiskAssessment values.
outcome Code	GoalAssignmentDetail .DetailType	Picklist	0..M	Select Outcome Code as the picklist value in detailType.
	GoalAssignmentDetail .DetailCodeId	Lookup: CodeSet Bundle, CodeSet		N/A
outcome Reference	GoalAssignmentDetail .DetailType	Picklist	0..M	Select Outcome Reference as the picklist value in detailType.
	GoalAssignmentDetail .DetailRecordId	Lookup: Care Observation		Select Care Observation as the domain set in DetailRecordId.
note	N/A	N/A	N/A	Not supported

HumanName

The HumanName FHIR resource maps to the PersonName object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [HumanName](#) map to the fields in Salesforce.

Table 18: HumanName - Salesforce

Human Name Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
family	PersonName.LastName	String	0.1	In cases where a person has a middle name, PersonName.LastName is supposed to store a combination of the middle name and the last name.
Given	PersonName.FirstName	String	0.1	While the cardinality defined by FHIR for HumanName.Given is zero-to-many, the Salesforce implementation in PersonName.FirstName is zero-to-one.
text	PersonName.FullName	String	0.1	N/A
use	PersonName.NameUsage Type	Dynamic picklist	0.1	While FHIR defines HumanName.use as a code, Salesforce implements PersonName.NameUsageType as a dynamic picklist.
prefix	PersonName.Prefix	String	0.1	While the cardinality defined by FHIR for HumanName.prefix is zero-to-many, the Salesforce implementation in PersonName.Prefix is zero-to-one.
suffix	PersonName.Suffix	String	0.1	While the cardinality defined by FHIR for HumanName.suffix is zero-to-many, the Salesforce implementation in PersonName.Suffix is zero-to-one.
period	PersonName.Effective Date	Date Time	0.1	In Salesforce's implementation, HumanName.period is split into two fields, PersonName.EffectiveDate and PersonName.End Date.
	PersonName.EndDate	Date Time	0.1	

SEE ALSO:

[PersonName](#)

Identifier

The Identifier FHIR resource maps to the Identifier object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Identifier](#) map to the fields in Salesforce.

Table 19: Identifier - Salesforce

Identifier Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
use	Identifier.IdUsageType	Picklist	0.1	FHIR defines <code>identifier.use</code> as a code set. However, the Salesforce implementation of <code>Identifier.IdUsageType</code> is a dynamic picklist because of the limited list of possible values.
type	Identifier.IdTypeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	N/A
system	Identifier.SourceSystem	String	0.1	FHIR defines <code>identifier.system</code> as a URI. However, the Salesforce implementation of <code>Identifier.SourceSystem</code> is a string because Salesforce doesn't support the URI data type.
value	Identifier.IdValue	String	0.1	N/A
period	Identifier.EffectiveDate	DateTime	0.1	In Salesforce's implementation, <code>identifier.period</code> is split into two fields, <code>Identifier.EffectiveDate</code> and <code>Identifier.EndDate</code> .
	Identifier.EndDate	DateTime	0.1	
assigner	Identifier.IssuingAuthorityId	Lookup: Account	0.1	N/A

SEE ALSO:

[Identifier](#)

Immunization

The Immunization FHIR resource maps to the `PatientImmunization` and `PatientHealthReaction` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Immunization](#) map to the fields in Salesforce.

Table 20: Immunization - Salesforce

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for an immunization is represented as <code>Identifier</code> records that

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				reference the PatientImmunization record using their Identifier.ParentRecordId field .
status	PatientImmunization .Status	Picklist	0.1	While FHIR defines immunization.status as a code set bundle, the Salesforce implementation of PatientImmunization .Status is picklist.
status Reason	PatientImmunization .StatusReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
vaccine Code	PatientImmunization .VaccineCodeId	Lookup: CodeSet Bundle	0.1	N/A
patient	PatientImmunization .PatientId	Master-Detail Reference: Account	1.1	N/A
encounter	PatientImmunization .ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
occurrence .occurrence DateTime	PatientImmunization .VaccinationDate	DateTime	0.1	N/A
occurrence .occurrence String	PatientImmunization .VaccinationPeriod	String	0.1	N/A
recorded	PatientImmunization .RecordCreationDate Time	DateTime	0.1	N/A
primary Source	PatientImmunization .IsRecordedBy Vaccinator	Boolean	0.1	N/A
report Origin	PatientImmunization .InformationSourceId	Lookup: CodeSet Bundle	0.1	N/A
location	PatientImmunization .FacilityId	Lookup: Healthcare .Facility	0.1	N/A
manufacturer	PatientImmunization .Manufacturer	String	0.1	Use this field if only the name of the organization is required.

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	PatientImmunization. Manufacturer AccountId	Lookup: Account		N/A
lotNumber	PatientImmunization. LotNumber	String	0.1	N/A
expiration Date	PatientImmunization. ExpirationDate	DateTime	0.1	N/A
site	PatientImmunization. SiteId	Lookup: CodeSet Bundle	0.1	N/A
route	PatientImmunization. RouteId	Lookup: CodeSet Bundle	0.1	N/A
dose	PatientImmunization. Dose	Double	0.1	The Salesforce equivalent of immunization .dose is represented used the fields PatientImmunization.Dose for the quantity and PatientImmunization.DoseUnitId for the unit.
	PatientImmunization. DoseUnitId	Lookup: UnitOf Measure	0.1	
performer	CarePerformer	Object	0.M	The performer information for an immunization is represented as CarePerformer records that reference the PatientImmunization record using their CarePerformer.Parent RecordId field.
performer .function	CarePerformer.RoleId	Lookup: CodeSet Bundle	0.1	N/A
performer .actor	CarePerformer. PersonId	Polymorphic Lookup: Account and Healthcare Provider	1.1	N/A
note	N/A	N/A	N/A	Not supported
reason Code	PatientImmunization. ReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
reason Reference	PatientImmunization. HealthConditionId	Lookup: Health Condition	0.1	The FHIR resourceimmunization.reason Reference is flattened into three separate zero-to-one references to HealthCondition,

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	PatientImmunization.CareObservationId	Lookup: Care Observation	0.1	CareObservation, and Diagnostic Summary in the Salesforce implementation.
	PatientImmunization.DiagnosticSummaryId	Lookup: Diagnostic Summary	0.1	
isSubpotent	PatientImmunization.IsSubpotent	Boolean	0.1	N/A
subpotent Reason	PatientImmunization.SubpotencyReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines immunization.subpotentReason as a zero-to-many resource, the Salesforce implementation of PatientImmunization.SubpotencyReasonCodeId is a zero-to-one reference.
education	N/A	N/A	N/A	Not supported
program Eligibility	N/A	N/A	N/A	Not supported
fundingSource	N/A	N/A	N/A	Not supported
reaction	PatientHealthReaction	Object	0..M	The reaction information for an immunization is represented as PatientHealthReaction records that reference the PatientImmunization record using their PatientHealthReaction.ParentId field.
reaction.date	PatientHealthReaction.ReactionDateTime	DateTime	0.1	N/A
reaction.detail	PatientHealthReaction.ObservationId	Lookup: Care Observation	0.1	N/A
reaction.reported	PatientHealthReaction.IsSelfReported	Boolean	0.1	N/A
protocol Applied	N/A	N/A	0.1	While FHIR defines immunization.protocolApplied as a zero-to-many reference, the Salesforce implementation of its child resources is zero-to-one.
protocol Applied.series	PatientImmunization.ImmunizationRecommendation	String	0.1	N/A
protocol Applied.authority	PatientImmunization.RecommendingAuthority	String	0.1	While FHIR defines immunization.protocolApplied.authority as a reference to organization, the Salesforce implementation of PatientImmunization

Immunization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				.RecommendingAuthority is a text field
protocolApplied .targetDisease	PatientImmunization .TargetDiseaseCodeId	Lookup: CodeSet Bundle	0.1	N/A
protocolApplied .doseNumberPositiveInt	PatientImmunization. CurrentDose	Double	0.1	N/A
protocolApplied .doseNumberString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.doseNumber supports only integer values.
protocolApplied .seriesDosesPositiveInt	PatientImmunization .RecommendedDoses	Double	0.1	N/A
protocolApplied .seriesDosesString	N/A	N/A	N/A	The Salesforce implementation of immunization.protocolApplied.seriesDoses supports only integer values

SEE ALSO:

[PatientImmunization](#)

Location

The Location FHIR resource maps to the HealthcareFacility and Location objects in Salesforce.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Location](#) map to the fields in the Salesforce.

Table 21: Location - Salesforce

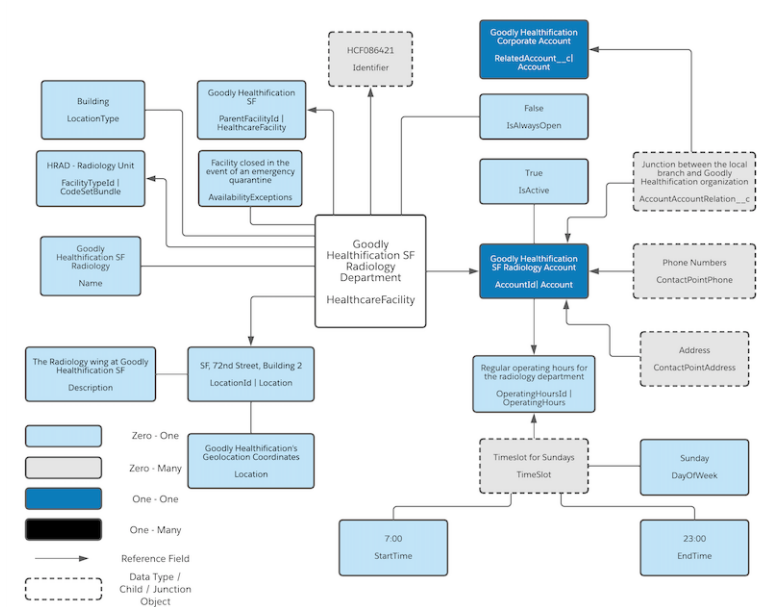
Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a facility is represented as <code>Identifier</code> records that reference the facility record using their <code>Identifier.ParentRecordId</code> field.
status	<code>Account.IsActive</code>	Boolean	0..1	While FHIR defines <code>location.status</code> as a code, the salesforce implementation is a boolean field in the referenced account record.
operational Status	N/A	N/A	N/A	Not supported
name	<code>HealthcareFacility.Name</code>	String	0..1	N/A
alias	N/A	N/A	N/A	Not supported
description	<code>Location.Description</code>	String	0..1	N/A
mode	N/A	N/A	N/A	Not supported
type	<code>HealthcareFacility.FacilityTypeId</code>	Lookup: CodeSet Bundle	0..1	While FHIR defines <code>location.type</code> as a zero-to-many resource, Salesforce implements <code>HealthcareFacility.FacilityTypeId</code> as a zero-to-one field.
telecom	<code>ContactPointPhone</code>	Object	0..M	The telecom information of the facility is stored as <code>ContactPointPhone</code> records that reference the account referenced by the facility record.
address	<code>ContactPointAddress</code>	Object	0..M	The address information of the facility is stored as <code>ContactPointAddress</code> records that reference the account referenced by the facility record.
physical Type	<code>HealthcareFacility.LocationType</code>	Picklist	0..1	While FHIR defines <code>location.physicalType</code> as a code set bundle, Salesforce implements <code>HealthcareFacility.LocationType</code> as a picklist.
position	<code>Location.Location</code>	Geolocation	0..1	The <code>location.position</code> FHIR resource is mapped to the <code>Location.Location</code> salesforce field. This location (Salesforce object) record is referenced by the healthcare facility record using its <code>HealthcareFacility.LocationId</code> lookup field. <code>position.altitude</code> is not supported in <code>Location.Location</code> .

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
managing Organization	AccountAccountRelation__c	Junction Object	0.1	The junction object that connects the facility account with the parent organization's business account.
partOf	HealthcareFacility.ParentFacilityId	Lookup: Healthcare Facility	0.1	N/A
hoursOf Operation .daysOf Week	TimeSlot.DayOfWeek	Picklist	0.1	While FHIR defines <code>location.hoursOfOperation.daysOfWeek</code> as a code set bundle, Salesforce implementation is a picklist. While the <code>TimeSlot.DayOfWeek</code> field is a zero-to-one field, multiple time slot records can reference the same operating hours record, thereby supporting a zero-to-many reference for <code>location.hoursOfOperation.daysOfWeek</code> in the Salesforce implementation. The time slot record references the operating hours record using its <code>TimeSlot.OperatingHoursId</code> master-detail reference field. This operating hours record is referenced by the facility's account record using its <code>Account.OperatingHoursId</code> lookup field. And finally, this account record is referenced by the facility record using its <code>HealthcareFacility.AccountId</code> master-detail reference field.
hoursOf Operation .allDay	N/A	N/A	N/A	Not supported
hoursOf Operation .opening Time	TimeSlot.StartTime	Time	0.1	The time slot record references the operating hours record using its <code>TimeSlot.OperatingHoursId</code> master-detail reference field. This operating hours record is referenced by the facility's account record using its <code>Account.OperatingHoursId</code> lookup field. And finally, this account record is referenced by the facility record using its <code>HealthcareFacility.AccountId</code> master-detail reference field.
hoursOf Operation	TimeSlot.EndTime	Time	0.1	The time slot record references the operating hours record using its <code>TimeSlot</code>

Location Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
.closingTime				.OperatingHoursId master-detail reference field. This operating hours record is referenced by the facility's account record using its Account.OperatingHoursId lookup field. And finally, this account record is referenced by the facility record using its HealthcareFacility.AccountId master-detail reference field.
availabilityExceptions	HealthcareFacility.AvailabilityExceptions	String	0.1	N/A
endPoint	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:
[HealthcareFacility](#)

Medication

The medication FHIR resource maps to the `Medication` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [medication](#) map to the fields in Salesforce.

Table 22: medication - Salesforce

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a medication is represented as Identifier records that reference the medication record using their Identifier.ParentRecordId field.
code	Medication.MedicationCodeId	Lookup: CodeSet Bundle	0..1	N/A
status	Medication.Status	Picklist	1..1	While FHIR defines medication.status as a code set bundle, the Salesforce implementation of Medication.Status is picklist.
manufacturer	Medication.ManufacturerId	Lookup: Account	0..1	N/A
form	Medication.MedicationFormId	Lookup: CodeSet Bundle	0..1	N/A
amount	Medication.QuantityNumerator	Double	0..1	Because Salesforce doesn't support a native quantity data type, the medication.amount field is flattened into a set of numerator, denominator, and unit fields.
	Medication.QuantityDenominator	Double	0..1	
	Medication.QuantityUnitId	Lookup: UnitOfMeasure	0..1	
ingredient.item	MedicinalIngredient.IngredientId	Lookup: CodeSet Bundle, Medication	0..1	Zero-to-many value for medication.ingredient is implemented using the child object MedicinalIngredient. Each ingredient record references the parent Medication record using the ParentRecordId field.
ingredient.isActive	MedicinalIngredient.IsActive	Boolean	0..1	
ingredient.strength	MedicinalIngredient.StrengthNumerator	Double	0..1	
	MedicinalIngredient.StrengthNumeratorUnitId	Lookup: UnitOfMeasure	0..1	
	MedicinalIngredient.StrengthDenominator	Double	0..1	

Medication Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	MedicinalIngredient .StrengthDenominator UnitId	Lookup: UnitOfMeasure	0.1	
batch .lotNumber	Medication.Batch Number	Int	0.1	N/A
batch .expiration Date	Medication.Expiration DateTime	DateTime	0.1	N/A

SEE ALSO:

[Medication](#)

MedicationRequest

The `MedicationRequest` FHIR resource maps to the `MedicationRequest` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [MedicationRequest](#) map to the fields in Salesforce.

Table 23: MedicationRequest - Salesforce

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a medication request is represented as <code>Identifier</code> records that reference the <code>MedicationRequest</code> record using their <code>Identifier.ParentRecordId</code> field.
status	MedicationRequest. Status	Picklist	1.1	While FHIR defines <code>MedicationRequest.status</code> as a code set bundle, the Salesforce implementation of <code>MedicationRequest.Status</code> is picklist.
status Reason	MedicationRequest. StatusReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
intent	MedicationRequest. Type	Picklist	1.1	While FHIR defines <code>MedicationRequest.intent</code> as a code set bundle, the Salesforce implementation of <code>MedicationRequest.Type</code> is picklist.

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
category	MedicationRequest.MedicationAdministrationContextId	Lookup: CodeSet Bundle	0.1	While FHIR defines MedicationRequest.category as a zero-to-many resource, the Salesforce implementation is zero-to-one.
priority	MedicationRequest.Priority	Picklist	0.1	While FHIR defines MedicationRequest.priority as a code set bundle, the Salesforce implementation of MedicationRequest.Priority is picklist.
doNot Perform	MedicationRequest.IsIgnored	Boolean	0.1	N/A
reported .reported Boolean	MedicationRequest.IsSecondaryInformation	Boolean	0.1	N/A
reported .reported Reference	MedicationRequest.SecondarySourceId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
medication .medication Codeable Concept	MedicationRequest.MedicationCodeId	Lookup: CodeSet Bundle	0.1	While the individual fields MedicationRequest.MedicationCodeId and MedicationRequest.MedicationId are zero-to-one references, the set { MedicationRequest.MedicationCodeId, MedicationRequest.MedicationId } is a one-to-one resource.
medication .medication Reference	MedicationRequest.MedicationId	Lookup: Medication	0.1	
subject	MedicationRequest.PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
encounter	MedicationRequest.ClinicalEncounterId	Lookup: Clinical Encounter	0.1	N/A
supporting Information	N/A	N/A	N/A	Not Supported
authored On	MedicationRequest.PrescribedDate	DateTime	0.1	N/A
requester	MedicationRequest.RequesterId	Polymorphic Lookup: Account, Healthcare	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		Provider, Care Registered Device		
performer	MedicationRequest.PerformerId	Polymorphic Lookup: Account, Care Registered Device, and Healthcare Provider	0.1	Doesn't support references to care teams.
performer Type	MedicationRequest.PerformerTypeId	Lookup: CodeSet Bundle	0.1	N/A
recorder	N/A	N/A	N/A	Not Supported
reason Code	MedicationRequest.ReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines MedicationRequest .reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	MedicationRequest.ReasonReferenceId	Polymorphic Lookup: Health Condition, Care Observation	0.1	While FHIR defines MedicationRequest .reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported
basedOn	MedicationRequest.RelatedRequestId	Lookup: Medication Request	0.1	The medicationRequest.basedOn FHIR resource is flattened to a set of medication request and service request fields in the Salesforce implementation.
	MedicationRequestDetail.ClinicalServiceRequestId	Lookup: Clinical Service Request	0.1	
group Identifier	MedicationRequest.MedicationRequestGroupId	Lookup: Identifier	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
courseOfTherapyType	MedicationRequest.TherapyDuration	Picklist	0.1	While FHIR defines MedicationRequest.courseOfTherapyType as a code set bundle, the Salesforce implementation of MedicationRequest.TherapyDuration is picklist.
insurance	N/A	N/A	N/A	Not supported
note	N/A	N/A	N/A	Not supported
dosageInstruction	PatientMedicationDosage	Object	0.M	The dosage information for a medication request is represented as PatientMedicationDosage records that reference the MedicationRequest record using their PatientMedicationDosage.ParentRecordId field.
dispenseRequest.initialFill.quantity	MedicationRequest.InitialFillQuantity	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of medicationRequest.dispenseRequest.initialFill.quantity is flattened into a set of quantity and unit fields.
	MedicationRequest.FillQuantityUnitId	Lookup: UnitOfMeasure	0.1	
dispenseRequest.initialFill.duration	MedicationRequest.InitialFillDuration	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of medicationRequest.dispenseRequest.initialFill.duration is flattened into a set of duration and unit fields.
	MedicationRequest.FillDurationUnitId	Lookup: UnitOfMeasure	0.1	
dispenseRequest.dispenseInterval	MedicationRequest.DispenseInterval	Double	0.1	Because Salesforce doesn't support a native duration data type, the implementation of medicationRequest.dispenseRequest.dispenseInterval is flattened into a set of interval and unit fields.
	MedicationRequest.DispenseIntervalUnitId	Lookup: UnitOfMeasure	0.1	
dispenseRequest.validityPeriod	MedicationRequest.PrescriptionPeriodStart	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of medicationRequest.dispenseRequest.validityPeriod is flattened into a set of start and end dates.
	MedicationRequest.PrescriptionPeriodEnd	DateTime	0.1	
dispenseRequest.numberOfRepeatsAllowed	MedicationRequest.RefillsAllowed	Double	0.1	N/A

Medication Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
dispense Request .quantity	MedicationRequest.RefillQuantity	Double	0.1	Because Salesforce doesn't support a native quantity data type, the medicationRequest .dispenseRequest.quantity is flattened into a set of quantity and unit fields.
	MedicationRequest.FillQuantityUnitId	Lookup: UnitOf Measure	0.1	
dispense Request .expected Supply Duration	MedicationRequest.RefillDuration	Double	0.1	Because Salesforce doesn't support a native duration data type, the medication Request .dispenseRequest .expectedSupplyDuration is flattened into a set of duration and unit fields.
	MedicationRequest.FillDurationUnitId	Lookup: UnitOf Measure	0.1	
dispense Request .performer	MedicationRequest.DispenserId	Lookup: Account	0.1	N/A
substitution .allowed .allowed Boolean	MedicationRequest.Can Substitute	Boolean	0.1	N/A
substitution .allowed .allowed Codeable Concept	MedicationRequest.AllowedSubstitution TypeCodeId	Lookup: CodeSet Bundle	0.1	0.1
substitution .reason	MedicationRequest.SubstitutionReason CodeId	Lookup: CodeSet Bundle	0.1	N/A
prior Prescription	MedicationRequest.PreviousPrescription Id	Lookup: Medication Request	0.1	N/A
detected Issue	N/A	N/A	N/A	Not supported
event History	N/A	N/A	N/A	Not supported

SEE ALSO:

[MedicationRequest](#)

MedicationStatement

The `medicationStatement` FHIR resource maps to the `MedicationStatement` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [medicationStatement](#) map to the fields in Salesforce.

Table 24: MedicationStatement - Salesforce

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a medication statement is represented as <code>Identifier</code> records that reference the <code>MedicationStatement</code> record using their <code>Identifier.ParentRecordId</code> field.
basedOn	<code>MedicationStatement.MedicationRequestId</code>	Lookup: Medication Request	0..1	While FHIR defines <code>medicationStatement.basedOn</code> as a zero-to-many resource, the Salesforce implementation of <code>MedicationStatement.MedicationRequestId</code> is zero-to-one. The Salesforce implementation doesn't support references to care plan or service request records.
partOf	<code>MedicationStatement.ParentMedicationStatementId</code>	Lookup: Medication Statement	0..1	The Salesforce implementation of <code>medicationRequest.partOf</code> is flattened into three separate references.
	<code>MedicationStatement.ProcedureId</code>	Lookup: Patient Medical Procedure	0..1	References to medication administration and medication dispense records are not supported. While FHIR defines <code>medicationStatement.partOf</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one for each of the flattened fields.
	<code>MedicationStatement.CareObservationId</code>	Lookup: Care Observation	0..1	
status	<code>MedicationStatement.Status</code>	Picklist	1..1	While FHIR defines <code>MedicationStatement.status</code> as a code set bundle, the Salesforce implementation of <code>MedicationStatement.Status</code> is picklist.
status Reason	<code>MedicationStatement.StatusReasonCodeId</code>	Lookup: CodeSet Bundle	0..1	N/A

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
category	MedicationStatement .DeliverySetting	Picklist	0.1	While FHIR defines MedicationStatement .category as a code set bundle, the Salesforce implementation is a picklist.
medication .medication Codeable Concept	MedicationStatement .MedicationCodeId	Lookup: CodeSet Bundle	0.1	While the individual fields Medication Statement.MedicationCodeId and MedicationStatement .MedicationId are zero-to-one references, the set {MedicationStatement .MedicationCodeId, Medication Statement.MedicationId} is a one-to-one resource.
medication .medication Reference	MedicationStatement .MedicationId	Lookup: Medication	0.1	
subject	MedicationStatement .PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
context	MedicationStatement .ClinicalEncounterId	Lookup: Clinical Encounter	0.1	Only references to encounters are supported.
effective .effective DateTime	MedicationStatement .StartDateTime	DateTime	0.1	The MedicationStatement.StartDate Time field is used as both the Salesforce counterpart for medicationStatement .effective.effectiveDateTime and the start date field for medication Statement.effective.effective Period.
effective .effective Period	MedicationStatement .StartDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the implementation of medication Statement.effective.effective Period is flattened into a set of start and end dates.
	MedicationStatement .EndDateTime	DateTime	0.1	
date Asserted	MedicationStatement .AssertionDateTime	DateTime	0.1	N/A
information Source	MedicationStatement. StatementSourceId	Polymorphic Lookup: Account, Healthcare Provider	0.1	N/A
derived From	N/A	N/A	N/A	Not supported

Medication Statement Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reason Code	MedicationStatement .MedicationReason CodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines MedicationStatement .reasonCode as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	MedicationStatement .MedicationReasonId	Polymorphic Lookup: Health Condition, Care Observation	0.1	While FHIR defines MedicationStatement .reasonReference as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to condition and observation records are supported.
note	N/A	N/A	N/A	Not supported
dosage	PatientMedication Dosage	Object	0..M	The dosage information for a medication statement is represented as Patient MedicationDosage records that reference the MedicationStatement record using their PatientMedicationDosage .ParentRecordId field.

SEE ALSO:

[MedicationStatement](#)

Observation

The observation FHIR resource maps to the CareObservation and CareObservationComponent objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [observation](#) map to the fields in Salesforce.

Table 25: observation - Salesforce

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	N/A	N/A	N/A	Not supported
basedOn	CareObservation.BasedOnId	Polymorphic Lookup: Medication Request, Clinical Service Request	0.1	While FHIR defines observation.basedOn as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication request and clinical service request records are supported.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
partOf	CareObservation.PartOfId	Polymorphic Lookup: Medication Statement, Patient Immunization, Patient Medical Procedure	0.1	While FHIR defines <code>observation.partOf</code> as a zero-to-many reference, the Salesforce implementation is a zero-to-one text field. Only references to medication statement, patient immunization, and patient medical procedure records are supported.
status	CareObservation.ObservationStatus	Picklist	1.1	While FHIR defines <code>observation.status</code> as a reference to code set bundle, the Salesforce implementation is a picklist.
category	CareObservation.Category	Picklist	0.1	While FHIR defines <code>observation.category</code> as a zero-to-many reference to code set bundle, the Salesforce implementation is a zero-to-one picklist.
code	CareObservation.CodeId	Lookup: CodeSet	1.1	While FHIR defines <code>observation.code</code> as a one-to-one reference to code set bundle, Salesforce implements this as three separate CodeSet reference fields. The first one is a one-to-one field, while the other two are zero-to-one fields.
	CareObservation.AdditionalCode1Id	Lookup: CodeSet	0.1	
	CareObservation.AdditionalCode2Id	Lookup: CodeSet	0.1	
subject	CareObservation.ObservedSubjectId	Master-Detail: Account	1.1	The Salesforce implementation of <code>observation.subject</code> supports references to only patients.
focus	N/A	N/A	N/A	Not supported
encounter	CareObservation.EncounterId	Lookup: Clinical Encounter	0.1	N/A
effective .effective DateTime	CareObservation.EffectiveDateTime	DateTime	0.1	N/A
effective .effective Period	CareObservation.EffectiveDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>observation.effective.effectivePeriod</code> field is flattened into a set of effective date and end date fields.
	CareObservation.EndDateTime	DateTime	0.1	
effective .effective Timing	N/A	N/A	N/A	Not supported

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
effective .effective Instant	N/A	N/A	N/A	Not supported
issued	CareObservation. .IssuedDateTime	DateTime	0.1	Because Salesforce doesn't support a native instant data type, the <code>observation.issued</code> FHIR resource is implemented as a date time field in Salesforce.
performer	CareObservation. ObserverId	Polymorphic Lookup: Account, Healthcare Provider	0.1	While FHIR defines <code>observation.performer</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to Account and Healthcare Provider. References to care teams are not supported.
results Interpreter	CareObservation. .InterpretedById	Lookup: Care Performer	0.1	While FHIR defines <code>observation.resultsInterpreter</code> as a zero-to-many resource, the Salesforce implementation is a zero-to-one reference to <code>CarePerformer</code> .
value	CareObservation. ObservedValueType	Static Picklist	0.1	A Salesforce-original field that determines whether the value stored in <code>CareObservation.ObservedValueNumerator</code> and <code>CareObservation.ObservedValueDenominator</code> is a range, ratio, or quantity. This field is used only when the data entered for <code>observation.value</code> is one these data types.
	CareObservation. ObservedValue Numerator	Double	0.1	Because Salesforce doesn't support native range, ratio, and quantity data types, the <code>observation.value</code> FHIR resource is flattened to a set of numerator, denominator, and unit fields for this type of data. The Salesforce implementation of <code>observation.value</code> doesn't support <code>observation.value.valueSampleData</code> and <code>observation.value.valueTime</code> .
	CareObservation. ObservedValue Denominator	Double	0.1	
	CareObservation. ObservedValueUnitId	Lookup: UnitOf Measure	0.1	<code>CareObservation.ObservedValueUnitId</code> is a duplicate field that stores the same information as <code>CareObservation.UnitOfMeasureId</code> . Use only one of these two fields to specify the unit of a quantity value.

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CareObservation.ObservedValueDenominator	Lookup: CodeSet Bundle	0.1	N/A
	CareObservation.NumericValue	Double	0.1	N/A
	CareObservation.ObservedValueText	String	0.1	N/A
	CareObservation.IsOutcomePositive	Boolean	0.1	CareObservation.IsObserved is a duplicate field that can store the same information. Use only one of these two fields.
	CareObservation.ObservationStartTime	DateTime	0.1	CareObservation.ObservationStartTime is used for both observation.component.value.valueDateTime and observation.component.value.valuePeriod. Because Salesforce doesn't support a native period data type, the observation.value.valuePeriod FHIR resource is flattened to a set of start and end dates.
	CareObservation.ObservationEndTime	DateTime	0.1	
data Absent Reason	N/A	N/A	N/A	Not supported
interpretation	CareObservation.Value Interpretation	Picklist	0.1	While FHIR defines observation.interpretation as a zero-to-many code set bundle, the Salesforce implementation is a zero-to-one picklist.
note	N/A	N/A	N/A	Not supported
bodySite	CareObservation.Body SiteId	Lookup: CodeSet Bundle	0.1	N/A
method	CareObservation.MethodId	Lookup: CodeSet Bundle	0.1	N/A
specimen	N/A	N/A	N/A	Not supported
device	CareObservation.DeviceId	Lookup: Asset	0.1	References to device metrics records aren't supported.
reference Range.low	CareObservation.Lower BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	CareObservation.BaselineUnitId	Lookup: UnitOf Measure	0.1	.referenceRange.low FHIR resource is flattened to a set of value and unit fields for this type of data.
referenceRange.high	CareObservation.UpperBaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation .referenceRange.high FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation.BaselineUnitId	Lookup: UnitOf Measure	0.1	
referenceRange.type	N/A	N/A	N/A	Not supported
referenceRange.appliesTo	N/A	N/A	N/A	Not supported
referenceRange.age	N/A	N/A	N/A	Not supported
referenceRange.text	CareObservation.BaselineValueText	String	0.1	N/A
hasMember	CareObservation.RelatedObservationId	Lookup: Care Observation	0.1	While FHIR defines observation .hasMember as a zero-to-many resource, the Salesforce implementation is zero-to-one. Only references to observation records are supported.
derivedFrom	CareObservation.DerivationSourceId	Lookup: Care Observation, Diagnostic Summary	0.1	While FHIR defines observation .derivedFrom as a zero-to-many resource, the Salesforce implementation is zero-to-one.
component	CareObservation.Component	Object	0.M	The component information for a care observation is represented as CareObservation Component records that reference the Care Observation record using their Identifier.CareObservationId field.
component.code	CareObservation.Component.ComponentTypeCodeId	Lookup: CodeSet Bundle	1.1	N/A
component.value	CareObservation.Component.ValueType	Static Picklist	0.1	A Salesforce-original field that determines whether the value stored in Care

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				ObservationComponent.ObservedValueNumerator and CareObservationComponent.ObservedValueDenominator is a range, ratio, or quantity. This field is used only when the data entered for observation.component.value is one these data types.
	CareObservationComponent.ObservedValueNumerator	Double	0.1	Because Salesforce doesn't support native range, ratio, and quantity data types, the observation.component.value FHIR resource is flattened to a set of numerator, denominator, and unit fields for this type of data .
	CareObservationComponent.ObservedValueDenominator	Double	0.1	
	CareObservationComponent.ObservedValueUnitId	Lookup: UnitOf Measure	0.1	The Salesforce implementation of observation.component.value doesn't support observation.component.value.valueSampleData and observation.component.value.valueTime.
	CareObservationComponent.ObservedValueCodeId	Lookup: CodeSet Bundle	0.1	N/A
	CareObservationComponent.NumericValue	Double	0.1	N/A
	CareObservationComponent.ObservedValueText	String	0.1	N/A
	CareObservationComponent.IsObserved	Boolean	0.1	N/A
	CareObservationComponent.ObservationStartTime	DateTime	0.1	CareObservationComponent.ObservationStartTime is used for both observation.component.value.valueDateTime and observation.component.value.valuePeriod.
	CareObservationComponent.ObservationEndTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, the observation.component.value.valuePeriod FHIR resource is flattened to a set of start and end dates .

Observation Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
component .data Absent Reason	CareObservation Component.MissingData Reason	String	0.1	While FHIR defines observation .component.dataAbsentReason as a code set bundle reference, the Salesforce implementation is a text field.
component .interpretation	CareObservation Component.Value Interpretation	Lookup: CodeSet Bundle	0.1	While FHIR defines observation .component.interpretation as a code set bundle reference, the Salesforce implementation is a picklist.
component .reference Range.low	CareObservation Component.Lower BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation .component.referenceRange.low FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation Component.Baseline UnitId	Lookup: UnitOf Measure	0.1	
component .reference Range .high	CareObservation Component.Upper BaselineValue	Double	0.1	Because Salesforce doesn't support a native quantity data type, the observation .component.referenceRange.high FHIR resource is flattened to a set of value and unit fields for this type of data.
	CareObservation Component.Baseline UnitId	Lookup: UnitOf Measure	0.1	
component .reference Range .type	N/A	N/A	N/A	Not supported
component .reference Range .applies To	N/A	N/A	N/A	Not supported
component .reference Range.age	N/A	N/A	N/A	Not supported
component .reference Range .text	CareObservation Component.Baseline ValueText	String	0.1	N/A



Note: The fields `CareObservation.IsOutcomePositive` and `CareObservation.UnitOfMeasureId` don't have FHIR-defined validation rules built into them because these fields are used in other features and data models. You can define your own custom validation rules on them based on your business requirements.

SEE ALSO:

[CareObservation](#)

[CareObservationComponent](#)

Organization

The `Organization` FHIR resource maps primarily to the `Account` object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Organization](#) map to the fields in Salesforce.

Table 26: Organization - Salesforce

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for an organization is represented as <code>Identifier</code> records that reference the organization record using their <code>Identifier.ParentRecordId</code> field.
active	<code>Account.IsActive</code>	Boolean	0..1	N/A
type	<code>Account.Type</code>	Picklist	0..1	While FHIR defines <code>account.type</code> as a zero-to-many code set bundle reference, its Salesforce implementation is a zero-to-one picklist.
name	<code>Account.Name</code>	String	0..1	N/A
alias	N/A	N/A	N/A	Not supported
telecom	ContactPointPhone	Object	0..M	The telecom information for an organization is represented as <code>ContactPointPhone</code> records that reference the organization record using their <code>ContactPointPhone.ParentId</code> field.
address	ContactPointAddress	Object	0..M	The address information for an organization is represented as <code>ContactPointAddress</code> records that reference the organization record using their <code>ContactPointAddress.ParentId</code> field.
contact	AccountContactRelation.ContactId	Lookup: Contact	0..M	Contacts are connected to organizations using the <code>AccountContactRelation</code> junction object. The <code>AccountContactRelation.AccountId</code> field references the organization's

Organization Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				account record, and the <code>AccountContactRelation.ContactId</code> field references the contact record of the contact's person account.
<code>contact.relationship</code>	<code>AccountContactRelation.Roles</code>	Multi-Select picklist	0.M	While FHIR defines <code>organization.contact.purpose</code> as a code set bundle, its Salesforce implementation is a picklist.
<code>contact.name</code>	<code>PersonName</code>	Object	0.M	The name information for a contact is represented as <code>PersonName</code> records that reference the contact's person account using their <code>PersonName.ParentRecordId</code> field. While FHIR defines <code>patient.contact.name</code> as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
<code>contact.telecom</code>	<code>ContactPointPhone</code>	Object	0.M	The telecom information for a contact is represented as <code>ContactPointPhone</code> records that reference the contact's person account record using their <code>ContactPointPhone.ParentId</code> field.
<code>contact.address</code>	<code>ContactPointAddress</code>	Object	0.M	The address information for a contact is represented as <code>ContactPointAddress</code> records that reference the contact's person account record using their <code>ContactPointAddress.ParentId</code> field. While FHIR defines <code>patient.contact.address</code> as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
<code>contact.endPoint</code>	N/A	N/A	N/A	Not supported

Patient

The `Patient` FHIR resource maps to the `Account` and `Contact` objects in Salesforce. Patients in Health Cloud are modeled using Person Accounts.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Patient](#) map to the fields in Salesforce.

Table 27: Patient - Salesforce

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a patient is represented as <code>Identifier</code> records that reference the patient record using their <code>Identifier.ParentRecordId</code> field.
active	<code>Account.IsActive</code>	Boolean	0..1	N/A
name	PersonName	Object	0..M	The name information for a patient is represented as <code>PersonName</code> records that reference the patient record using their <code>PersonName.ParentRecordId</code> field.
telecom	ContactPointPhone	Object	0..M	The telecom information for a patient is represented as <code>ContactPointPhone</code> records that reference the patient record using their <code>ContactPointPhone.ParentId</code> field.
gender	<code>Contact.Gender</code>	Picklist	0..1	While FHIR defines <code>patient.gender</code> as a code set, its Salesforce implementation is a picklist.
birthDate	<code>Contact.Birthdate</code>	Date	0..1	N/A
deceased .deceased Boolean	N/A	N/A	N/A	Not supported
deceased .deceased DateTime	<code>Contact.DeceasedDate</code>	DateTime	0..1	While FHIR defines <code>patient.deceased</code> as either a boolean or a date, Salesforce supports only a date.
address	ContactPointAddress	Object	0..M	The address information for a patient is represented as <code>ContactPointAddress</code> records that reference the patient record using their <code>ContactPointAddress.ParentId</code> field.
marital Status	<code>Contact.MaritalStatus</code>	Picklist	0..1	While FHIR defines <code>patient.maritalStatus</code> as a code set bundle, its Salesforce implementation is a picklist.
multiple Birth .multiple Birth Boolean	N/A	N/A	N/A	Not supported
multiple Birth .multiple	<code>Contact.SequenceInMultipleBirth</code>	Double	0..1	While FHIR defines <code>patient.multipleBirth</code> as either a boolean or an integer, Salesforce supports only an integer.

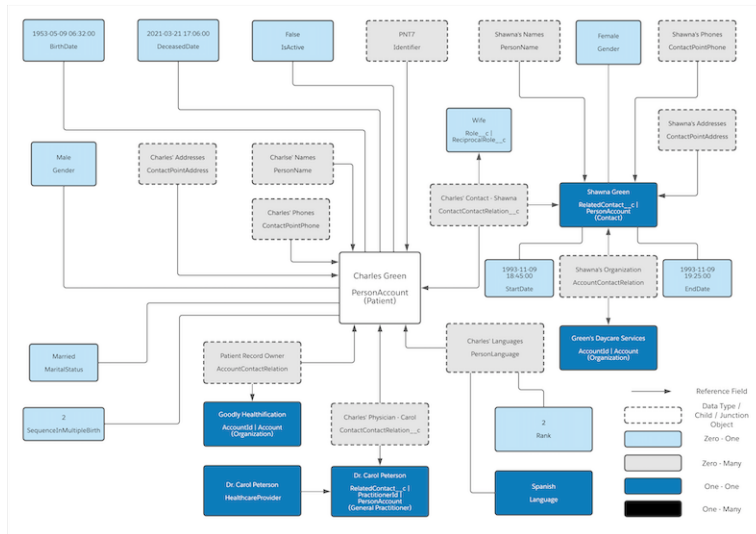
Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
Birth Integer				
photo	N/A	N/A	N/A	Not supported
contact	ContactContactRelation__c.RelatedContact__c	Lookup: Contact	0.M	Contacts are connected to patients using the ContactContactRelation__c junction object. The ContactContactRelation__c.Contact__c field references the contact record of the patient's person account, and the ContactContactRelation__c.RelatedContact__c field references the contact record of the contact's person account.
contact.relationship	ContactContactRelation__c.Role__c	Lookup: ReciprocalRole__c	0.M	While FHIR defines patient.contact.relationship as a code set bundle, its Salesforce implementation is a reference to ReicprocalRole__c.
contact.name	PersonName	Object	0.M	The name information for a contact is represented as PersonName records that reference the contact record of the contact's person account using their PersonName.ParentRecordId field. While FHIR defines patient.contact.name as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.
contact.telecom	ContactPointPhone	Object	0.M	The telecom information for a contact is represented as ContactPointPhone records that reference the contact's person account record using their ContactPointPhone.ParentId field.
contact.address	ContactPointAddress	Object	0.M	The address information for a contact is represented as ContactPointAddress records that reference the contact's person account record using their ContactPointAddress.ParentId field. While FHIR defines patient.contact.address as a zero-to-one resource, the Salesforce implementation can support zero-to-many references.

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
contact .gender	Contact.Gender	Picklist	0.1	While FHIR defines <code>patient.contact.gender</code> as a code set, its Salesforce implementation is a picklist.
contact .organization	N/A	N/A	N/A	Not supported
contact .period	ContactContactRelation__c .StartDate__c	Date	0.1	Because Salesforce doesn't support a native period data type, the <code>patient.contact.period</code> FHIR resource is flattened to a set of from and to dates.
	ContactContactRelation__c .EndDate__c	Date	0.1	
communication	PersonLanguage	Object	0.M	The language information for a patient is represented as <code>PersonLanguage</code> records that reference the patient record using their <code>PersonLanguage.IndividualId</code> field.
communication .language	PersonLanguage .Language	Picklist	0.1	While FHIR defines <code>patient.communication.language</code> as a code set bundle, its Salesforce implementation is a picklist.
communication .preferred	PersonLanguage .Rank	Double	0.1	While FHIR defines <code>patient.communication.preferred</code> as a boolean, its Salesforce implementation is an integer field that ranks the degree of preference.
general Practitioner	ContactContactRelation__c .RelatedContact__c	Lookup: Contact	0.M	Practitioners are connected to patients using the <code>ContactContactRelation__c</code> junction object. The <code>ContactContactRelation__c.Contact__c</code> field references the contact record of the patient's person account, and the <code>ContactContactRelation__c.RelatedContact__c</code> field references the contact record of the practitioner's person account. Health Cloud doesn't support <code>PractitionerRole</code> type values for <code>patient.generalPractitioner</code>
managing Organization	AccountContactRelation .AccountId	Lookup: Account	0.M	Managing organizations are connected to patients using the <code>AccountContactRelation</code> junction object. The <code>AccountContactRelation.AccountId</code> field references the account record of the patient's organization, and the <code>AccountContactRelation</code>

Patient Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				.ContactId field references the contact record of the patient's person account.
link	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Practitioner

The `Practitioner` FHIR resource maps to the `HealthcareProvider` object and person accounts in Salesforce.

The `Practitioner` resource in FHIR is represented as a combination of `HealthcareProvider` records and person accounts in Salesforce, where the `HealthcareProvider` record is the base. The person account is associated to the `HealthcareProvider` record by referencing the person account record using the `AccountId` field on `HealthcareProvider`.

Note: If your implementation of Health Cloud models providers as contacts instead of person accounts, you can't associate the fields mapped to Account to your providers. You can instead associate your HealthcareProvider record to the Contact record using the `PractitionerId` field on `HealthcareProvider`.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Practitioner](#) map to the fields in Salesforce.

Table 28: Practitioner - Salesforce

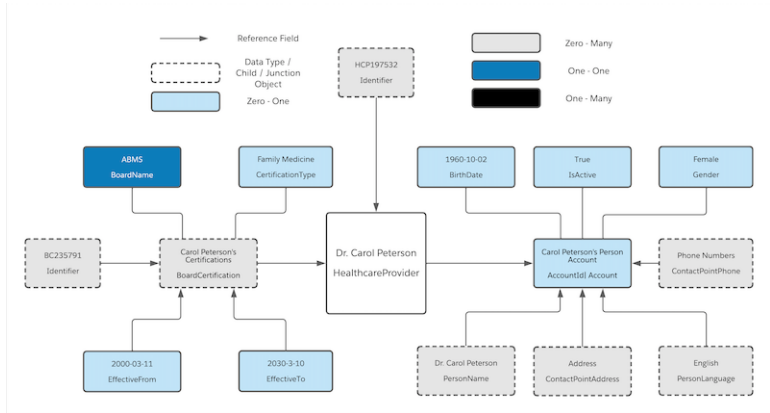
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a documentReference is represented as Identifier records that reference the HealthcareProvider record using their Identifier.ParentRecordId field.
active	Account.IsActive	Boolean	0..1	The practitioner.active field is mapped to the account record of the provider's person account. This account record is referenced using the HealthcareProvider.AccountId field. If your Health Cloud implementation models providers as Contacts instead of Person Accounts, then you can't map practitioner.active to your providers.
name	PersonName	Object	0..M	The name information for a practitioner is represented as PersonName records that reference the practitioner's person account record using their PersonName.ParentRecordId field.
telecom	ContactPointPhone	Object	0..M	The telecom information for a practitioner is represented as ContactPointPhone records that reference the account record of the practitioner's person account using the ContactPointPhone.ParentId field. If your Health Cloud implementation models providers as Contacts instead of Person Accounts, then you can't map practitioner.telecom to your providers.
address	ContactPointAddress	Object	0..M	The address information for a practitioner is represented as ContactPointAddress records that reference the account record of the practitioner's person account using the ContactPointAddress.ParentId field. If your Health Cloud implementation models providers as Contacts instead of Person Accounts, then you can't map practitioner.address to your providers.

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
gender	Contact.Gender	Picklist	0.1	While FHIR defines <code>practitioner.gender</code> as a code set, its Salesforce implementation is a picklist. The practitioner's gender is mapped to the contact record of their person account. This contact record is referenced using the <code>HealthcareProvider.PractitionerId</code> field on <code>HealthcareProvider</code> .
birthDate	Contact.Birthdate	Date	0.1	N/A
photo	N/A	N/A	N/A	Not supported
qualification	BoardCertification	Object	0.M	The qualification information for a practitioner is represented as <code>BoardCertification</code> records that reference the practitioner's <code>HealthcareProvider</code> record using their <code>BoardCertification.HealthcareProviderId</code> field.
qualification.identifier	Identifier	Object	0.M	The identifier information for a qualification is represented as <code>Identifier</code> records that reference the <code>BoardCertification</code> record using their <code>Identifier.ParentRecordId</code> field.
qualification.code	BoardCertification.CertificationType	Picklist	0.1	While FHIR defines <code>practitioner.qualification.code</code> as a code set bundle, its Salesforce implementation is a picklist.
qualification.period	BoardCertification.EffectiveFrom	Date	0.1	Because Salesforce doesn't support a native period data type, the <code>practitioner.qualification.period</code> FHIR resource is flattened to a set of from and to dates.
	BoardCertification.EffectiveTo	Date	0.1	
qualification.issuer	BoardCertification.BoardName	String	0.1	N/A
communication	PersonLanguage	Object	0.M	The language information for a practitioner is represented as <code>PersonLanguage</code> records that reference the practitioner's person account using their <code>PersonLanguage.IndividualId</code> field. While FHIR defines <code>practitioner.communication</code> as a code set bundle, the

Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation is a reference to PersonLanguage.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



PractitionerRole

The practitionerRole FHIR resource maps to the HealthcarePractitionerFacility and CareProviderFacilitySpecialty objects in Salesforce.

The practitionerRole resource in FHIR is represented as a combination of HealthcarePractitionerFacility and CareProviderFacilitySpecialty records, where the HealthcarePractitionerFacility record is the base. The CareProviderFacilitySpecialty record is associated to the HealthcarePractitionerFacility record by referencing the HealthcarePractitionerFacility record using the PractitionerFacilityId field on CareProviderFacilitySpecialty.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for PractitionerRole map to the fields in Salesforce.

Table 29: PractitionerRole - Salesforce

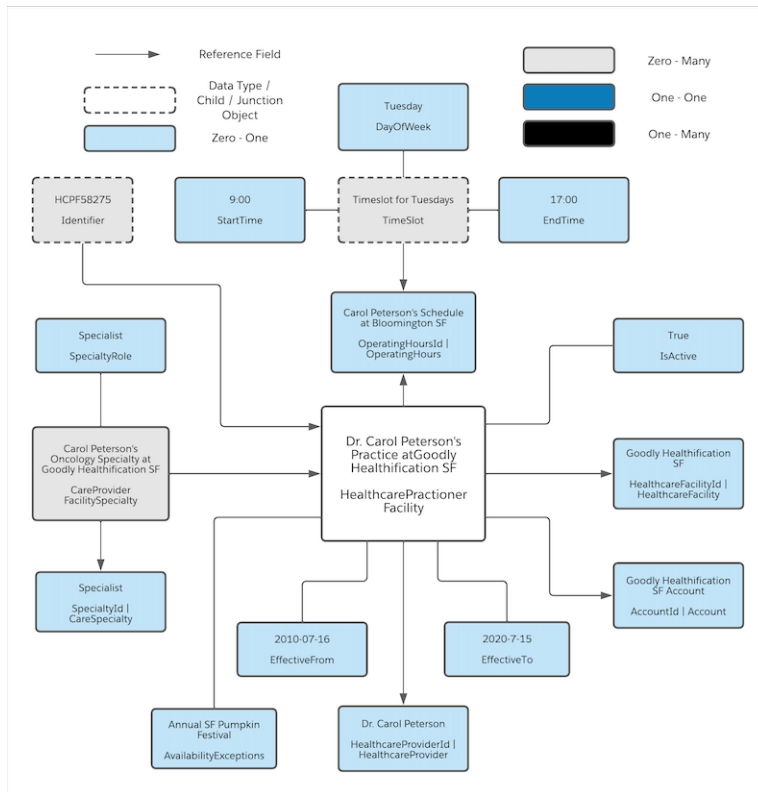
Practitioner Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a practitionerRole is represented as Identifier records that reference the HealthcarePractitionerFacility record using their Identifier.ParentRecordId field.

Practitioner Resource	Salesforce Field	Type	~~Salesforce~~ Cardinality	Notes
active	HealthcarePractitionerFacility.IsActive	Boolean	0.1	N/A
period	HealthcarePractitionerFacility.EffectiveFrom	Date	0.1	Because Salesforce doesn't support a native period data type, the practitionerRole.period FHIR resource is flattened to a set of from and to dates.
	HealthcarePractitionerFacility.EffectiveTo	Date	0.1	
practitioner	HealthcarePractitionerFacility.HealthcareProviderId	Lookup: Healthcare Provider	0.1	N/A
organization	HealthcarePractitionerFacility.AccountId	Lookup: Account	0.1	N/A
code	CareProviderFacilitySpecialty.SpecialtyRole	Picklist	0.M	While FHIR defines practitionerRole.code as a code set bundle, its Salesforce implementation is a picklist. Zero-to-many values can be associated by creating multiple CareProviderFacilitySpecialty records that reference a HealthcarePractitionerFacility record. However, a single CareProviderFacilitySpecialty record can have only one combination of role and specialty.
specialty	CareProviderFacilitySpecialty.SpecialtyId	Lookup: CareSpecialty	0.M	While FHIR defines practitionerRole.code as a code set bundle, its Salesforce implementation is a CareSpecialty reference. Zero-to-many values can be associated by creating multiple CareProviderFacilitySpecialty records that reference a HealthcarePractitionerFacility record. However, a single CareProviderFacility

Practitioner Resource	Salesforce Field	Type	~~Salesforce~~ Cardinality	Notes
				Specialty record can have only one combination of role and specialty.
location	HealthcarePractitionerFacility.HealthcareFacilityId	Lookup: Healthcare Facility	0.1	The Salesforce implementation supports only one practitionerRole.location reference for each practitioner role.
healthcare Service	N/A	N/A	N/A	Not supported
telecom	N/A	N/A	N/A	Not supported
availableTime	HealthcarePractitionerFacility.OperatingHoursId	Operating Hours	0..M	Even though only one OperatingHours record can be referenced from a HealthcarePractitionerFacility record, multiple time slots can be added to that OperatingHours record. As such, zero-to-many available time values can be added to a single HealthcarePractitionerFacility record through a single OperatingHours reference.
notAvailable	N/A	N/A	N/A	Not supported
availability Exceptions	HealthcarePractitionerFacility.AvailabilityExceptions	String	0.1	N/A
endPoint	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



Procedure

The procedure FHIR resource maps to the `PatientMedicalProcedure` and `PatientMedicalProcedureDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [Procedure](#) map to the fields in Salesforce.

Table 30: Procedure - Salesforce

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a Procedure is represented as <code>Identifier</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>Identifier.ParentRecordId</code> field.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
basedOn	PatientMedicalProcedureDetail	Object	0..M	The information about the service request that a procedure is based on is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure .basedOn doesn't support references to care plans.
	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Clinical Service Request	0..1	For procedure .basedOn information, PatientMedicalProcedureDetail.DetailRecordId must reference a ClinicalServiceRequest record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Based On	0..1	For procedure .basedOn information, PatientMedicalProcedureDetail.DetailType must use the value <i>Based On</i> .
partOf	PatientMedicalProcedureDetail	Object	0..M	The information about the procedure or observation that a procedure is a part of is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field. The Salesforce implementation of procedure .partOf doesn't support references to medication administration.
	PatientMedicalProcedureDetail.DetailRecordId	Polymorphic Lookup: Patient Medical Procedure, Care Observation	0..1	For procedure .partOf information, PatientMedicalProcedureDetail.DetailRecordId must reference either a PatientMedicalProcedure record or a CareObservation.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Part Of	0..1	For procedure .partOf information, PatientMedicalProcedureDetail.DetailType must use the value <i>Part Of</i> .

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
status	PatientMedical Procedure.Status	Picklist	0.1	While FHIR defines <code>procedure.status</code> as a code set bundle, the Salesforce implementation of <code>PatientMedicalProcedure.Status</code> is picklist.
status Reason	PatientMedical Procedure.Status ReasonCodeId	Lookup: CodeSet Bundle	0.1	N/A
category	PatientMedical Procedure.TypeId	Lookup: CodeSet Bundle	0.1	N/A
code	PatientMedical Procedure.CodeId	Lookup: CodeSet Bundle	0.1	N/A
subject	PatientMedical Procedure.PatientId	MasterDetail: Account	1.1	The Salesforce implementation of <code>procedure.subject</code> doesn't support references to groups.
encounter	PatientMedical Procedure.Clinical EncounterId	Lookup: Clinical Encounter	0.1	N/A
performed .performed DateTime	PatientMedical Procedure.StartDate	DateTime	0.1	<code>PatientMedicalProcedure.StartDate</code> is used for both <code>procedure.performed.performedDateTime</code> and <code>procedure.performed.performedPeriod</code> . For the latter, the field is used to represent the start date of the period.
performed .performed Period	PatientMedical Procedure.StartDate	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>procedure.performed.performedPeriod</code> field is flattened into a set of start date and end date fields.
	PatientMedical Procedure.EndDate	DateTime	0.1	
performed .performed String	PatientMedical Procedure.Duration TimeString	String	0.1	N/A
performed .performedAge	PatientMedical Procedure.Performed AtAge	Double	0.1	Because Salesforce doesn't support a native age data type, the <code>procedure.performed.performedAge</code> FHIR resource is flattened into a set of age and unit fields.
	PatientMedical Procedure.PerformedAt AgeUnitId	Lookup: UnitOf Measure	0.1	

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
performed .performed Range	PatientMedical Procedure.PerformedAt AgeLowerLimit	Double	0.1	Because Salesforce doesn't support a native range data type, the <code>procedure.performed.performedRange</code> FHIR resource is flattened into a set of lower limit, upper limit, and unit fields.
	PatientMedical Procedure.PerformedAt AgeUpperLimit	Double	0.1	
	PatientMedical Procedure.Performed AgeRangeUnit	Lookup: UnitOf Measure	0.1	
recorder	PatientMedical Procedure.Record CreatorId	Lookup: Account, ~~Healthcare~~ Provider	0.1	N/A
asserter	PatientMedical Procedure.Assertion SourceId	Lookup: Account, Healthcare Provider	0.1	N/A
performer	CarePerformer	Object	0..M	The performer information for a Procedure is represented as <code>CarePerformer</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>CarePerformer.ParentRecordId</code> field.
performer .function	CarePerformer.RoleId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	N/A
performer .actor	CarePerformer .PersonId	Polymorphic Lookup: Account, Healthcare Provider	0.1	The Salesforce implementation doesn't support references to devices.
performer .actorOn BehalfOf	CarePerformer .Affiliated OrganizationId	Lookup: Account	0.1	0.1
location	PatientMedical Procedure.FacilityId	Lookup: Healthcare .Facility	0.1	N/A
reason Code	PatientMedical Procedure.Reason CodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>procedure.reasonCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

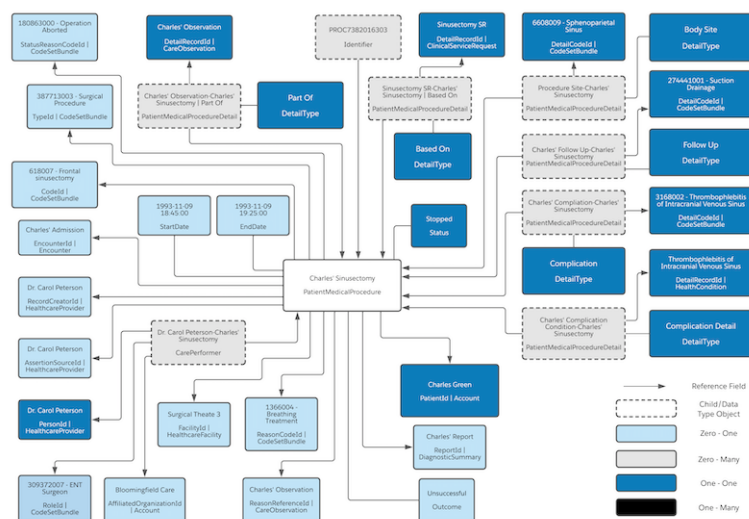
Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
reason Reference	PatientMedical Procedure.Reason ReferenceId	Polymorphic Lookup: Health Condition, Care Observation, Patient Medical Procedure, and Diagnostic Summary	0.1	While FHIR defines <code>procedure.reason</code> Code as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation doesn't support document reference records.
bodySite	PatientMedical ProcedureDetail	Object	0.M	The body site information of a procedure is represented as <code>PatientMedical ProcedureDetail</code> records that reference the <code>PatientMedicalProcedure</code> record using their <code>PatientMedicalProcedureDetail.PatientMedicalProcedureId</code> field.
	PatientMedical ProcedureDetail. DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	For <code>procedure.bodySite</code> information, <code>PatientMedicalProcedureDetail.DetailCodeId</code> must reference a <code>CodeSet</code> or <code>CodeSetBundle</code> record.
	PatientMedical ProcedureDetail. DetailType	Picklist Value: Body Site	0.1	For <code>procedure.bodySite</code> information, <code>PatientMedicalProcedureDetail.DetailType</code> must use the value <i>Body Site</i> .
outcome	PatientMedical Procedure.Outcome	Picklist	0.1	While FHIR defines <code>procedure.outcome</code> as a code, the Salesforce implementation of <code>PatientMedicalProcedure.Outcome</code> is a picklist.
report	PatientMedical Procedure.ReportId	Lookup: Diagnostic Summary	0.1	While FHIR defines <code>procedure.report</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one. The Salesforce implementation of <code>procedure.report</code> doesn't support references to composition or document reference records.
complication	PatientMedical ProcedureDetail	Object	0.M	The complication information of a procedure is represented as <code>PatientMedical</code>

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				ProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0.1	For procedure.complication information, PatientMedicalProcedureDetail.DetailCodeId must reference a CodeSet or CodeSetBundle record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Complication	0.1	For procedure.complication information, PatientMedicalProcedureDetail.DetailType must use the value <i>Complication</i> .
complicationDetail	PatientMedicalProcedureDetail	Object	0.M	The complication detail information of a procedure is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Health Condition	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailRecordId must reference a HealthCondition record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Complication Detail	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailType must use the value <i>Complication Detail</i> .
followUp	PatientMedicalProcedureDetail	Object	0.M	The follow up information of a procedure is represented as PatientMedicalProcedureDetail records that reference the PatientMedicalProcedure record using their PatientMedicalProcedureDetail.PatientMedicalProcedureId field.
	PatientMedicalProcedureDetail.DetailCodeId	Polymorphic Lookup: CodeSet,	0.1	For procedure.followUp information, PatientMedicalProcedureDetail.

Procedure Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
		CodeSet Bundle		DetailCodeId must reference a CodeSet or CodeSetBundle record.
	PatientMedicalProcedureDetail.DetailType	Picklist Value: Follow Up	0.1	For procedure.complicationDetail information, PatientMedicalProcedureDetail.DetailType must use the value <i>Follow Up</i> .
Note	AuthorNote	Object	0.M	Use the AuthorNote object to add notes to a procedure, and use the ParentRecordId field to reference the parent procedure the note belongs to.
focal Device	PatientMedicalProcedureDetail.DetailrecordId	Lookup: Care Registered Device	0.M	Use the PatientMedicalProcedureDetail child object to add multiple focalDevice values that reference the parent procedure record.
used Reference	PatientMedicalProcedureDetail.DetailRecordId	Lookup: Care Registered Device	0.M	Use the PatientMedicalProcedureDetail child object to specify devices used in a procedure, and reference the parent procedure record.
usedCode	PatientMedicalProcedureDetail.DetailCodeId	N/A	0.M	Use the PatientMedicalProcedureDetail child object to specify codes for items used in a procedure, and reference the parent procedure record.

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:

[CarePerformer](#)

[PatientMedicalProcedure](#)

[PatientMedicalProcedureDetail](#)

RelatedPerson

The `relatedPerson` FHIR resource maps to the `Account` and `Contact` objects in Salesforce, and is connected to the person that person's related to using the `ContactContactRelation__c` object.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [RelatedPerson](#) map to the fields in Salesforce.

Table 31: RelatedPerson - Salesforce

RelatedPerson Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0.M	The identifier information for a related person is represented as <code>Identifier</code> records that reference the related person's person account using their <code>Identifier.ParentRecordId</code> field.
active	Account.IsActive	Boolean	0.1	N/A
patient	ContactContactRelation__c.Contact__c	Lookup: Contact	1.1	Though Salesforce can technically accommodate patient as a zero-to-many association, it is recommended to align with the FHIR defined one-to-one association.
relationship	ContactContactRelation__c.Role__c	Lookup: ReciprocalRole__c	0.M	While FHIR defines <code>relatedPerson.relationship</code> as a code set bundle, its

Related Person Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				Salesforce implementation is a reference to <code>ReicprocalRole__c</code> .
name	PersonName	Object	0..M	The name information for a related person is represented as <code>PersonName</code> records that reference the related person's person account using their <code>PersonName.ParentRecordId</code> field.
telecom	ContactPointPhone	Object	0..M	The telecom information for a related person is represented as <code>ContactPointPhone</code> records that reference the related person's person account using their <code>ContactPointPhone.ParentId</code> field.
gender	Contact.Gender	Picklist	0..1	While FHIR defines <code>relatedPerson.gender</code> as a code set, its Salesforce implementation is a picklist.
birthDate	Contact.Birthdate	Date	0..1	N/A
address	ContactPointAddress	Object	0..M	The address information for a related person is represented as <code>ContactPointAddress</code> records that reference the related person's person account using their <code>ContactPointAddress.ParentId</code> field.
photo	N/A	N/A	N/A	Not supported
period	ContactContactRelation__c.StartDate__c	Date	0..1	Because Salesforce doesn't support a native period data type, the <code>relatedPerson.period</code> FHIR resource is flattened to a set of start and end dates.
	ContactContactRelation__c.EndDate__c	Date	0..1	
communication	PersonLanguage	Object	0..M	The language information for a related person is represented as <code>PersonLanguage</code> records that reference the related person's person account using their <code>PersonLanguage.IndividualId</code> field.
communication.language	PersonLanguage.Language	Picklist	0..1	While FHIR defines <code>relatedPerson.communication.language</code> as a code set bundle, its Salesforce implementation is a picklist.
communication.preferred	PersonLanguage.Rank	Double	0..1	While FHIR defines <code>relatedPerson.communication.preferred</code> as a

Related Person Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				boolean, its Salesforce implementation is an integer field that ranks the degree of preference.

ServiceRequest

The `serviceRequest` FHIR resource maps to the `ClinicalServiceRequest` and `ClinicalServiceRequestDetail` objects in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for [serviceRequest](#) map to the fields in Salesforce.

Table 32: serviceRequest - Salesforce

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
identifier	Identifier	Object	0..M	The identifier information for a service request is represented as <code>Identifier</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>Identifier.ParentRecordId</code> field.
instantiates Canonical	N/A	N/A	N/A	Not Supported
instantiates Canonical	N/A	N/A	N/A	Not Supported
basedOn	ClinicalServiceRequestDetail	Object	0..M	The information about the service request or medication request that a service request is based on is represented as <code>ClinicalServiceRequestDetail</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>ClinicalServiceRequestDetail.ClinicalServiceRequestId</code> field. The Salesforce implementation of <code>serviceRequest.basedOn</code> doesn't support references to care plans.
	ClinicalServiceRequestDetail.DetailRecordId	Polymorphic Lookup: Clinical Service Request, Medication Request	0..1	For <code>serviceRequest.basedOn</code> information, <code>ClinicalServiceRequestDetail.DetailRecordId</code> must reference a <code>ClinicalServiceRequest</code> or <code>MedicationRequest</code> record.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Based On	0.1	For <code>serviceRequest.basedOn</code> information, <code>ClinicalServiceRequestDetail.DetailType</code> must use the value <i>Based On</i> .
replaces	ClinicalServiceRequest.OriginalRequestId	Lookup: Clinical Service Request	0.1	While FHIR defines <code>serviceRequest .replaces</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
requisition	ClinicalServiceRequest.ServiceRequestGroupIdentifierId	Lookup: Identifier	0.1	N/A
status	ClinicalServiceRequest.Status	Picklist	1.1	While FHIR defines <code>serviceRequest .status</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Status</code> is picklist.
intent	ClinicalServiceRequest.Type	Picklist	1.1	While FHIR defines <code>serviceRequest .intent</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Type</code> is picklist.
category	ClinicalServiceRequest.CategoryId	Lookup: CodeSet Bundle	0.1	N/A
priority	ClinicalServiceRequest.Priority	Picklist	0.1	While FHIR defines <code>serviceRequest .priority</code> as a code set bundle, the Salesforce implementation of <code>ClinicalServiceRequest.Priority</code> is picklist.
doNot Perform	ClinicalServiceRequest.IsIgnored	Boolean	0.1	N/A
code	ClinicalServiceRequest.RequestCodeId	Lookup: CodeSet Bundle	0.1	N/A
order Detail	N/A	N/A	N/A	Not Supported
quantity .quantity Quantity	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native quantity data type, the implementation of <code>serviceRequest .quantity .quantityQuantity</code> is flattened into a set of quantity and unit fields.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	0.1	
quantity .quantity Ratio	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native ratio data type, the implementation of <code>serviceRequest.quantity.quantityRatio</code> is flattened into a set of numerator, denominator and unit fields.
	ClinicalServiceRequest.QuantityDenominator	Double	0.1	
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	0.1	
	ClinicalServiceRequest.QuantityType	Picklist Value: Ratio	0.1	For <code>serviceRequest.quantity.quantityRatio</code> information, <code>ClinicalServiceRequest.QuantityType</code> must use the value <code>Ratio</code> .
quantity .quantity Range	ClinicalServiceRequest.QuantityNumerator	Double	0.1	Because Salesforce doesn't support a native range data type, the implementation of <code>serviceRequest.quantity.quantityRange</code> is flattened into a set of numerator, denominator and unit fields.
	ClinicalServiceRequest.QuantityDenominator	Double	0.1	
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	0.1	
	ClinicalServiceRequest.QuantityType	Picklist Value: Range	0.1	For <code>serviceRequest.quantity.quantityRange</code> information, <code>ClinicalServiceRequest.QuantityType</code> must use the value <code>Range</code> .
subject	ClinicalServiceRequest.PatientId	Master-Detail Reference: Account	1.1	Only references to patients are supported.
encounter	ClinicalServiceRequest.ClinicalEncounterId	Lookup: ClinicalEncounter	0.1	N/A
occurrence .occurrence DateTime	ClinicalServiceRequest.StartDate	DateTime	0.1	<code>ClinicalServiceRequest.StartDate</code> is used for both <code>serviceRequest.occurrence.occurrenceDateTime</code> and <code>serviceRequest.occurrence</code>

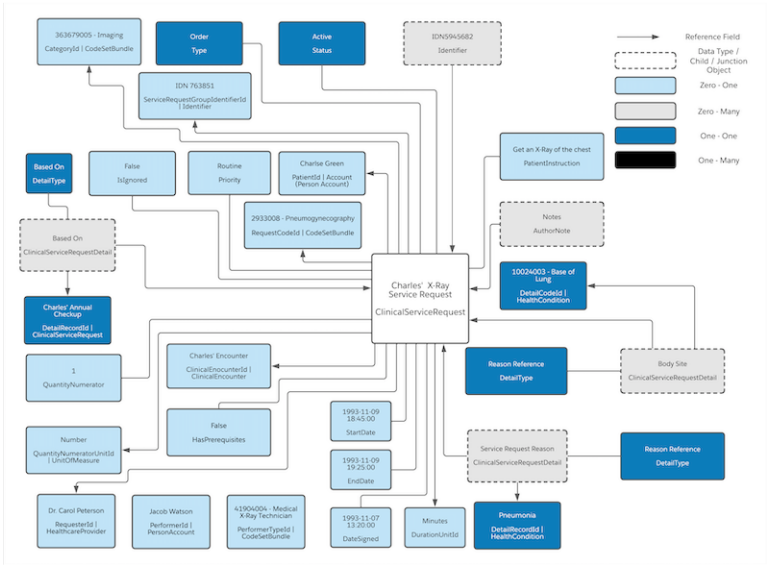
Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
				.occurrencePeriod. For the latter, the field is used to represent the start date of the period.
occurrence .occurrence Period	ClinicalService Request.StartDate	DateTime	0.1	Because Salesforce doesn't support a native period data type, the <code>serviceRequest .occurrence.occurrencePeriod</code> is flattened into a set of start date and end date fields.
	ClinicalService Request.EndDate	DateTime	0.1	
occurrence .occurrence Timing	N/A	N/A	N/A	Not supported
asNeeded .asNeeded Boolean	ClinicalService Request.Has Prerequisites	Boolean	0.1	N/A
asNeeded .asNeeded Codeable Concept	ClinicalService Request.Prerequisite CodeId	Lookup: CodeSet Bundle	0.1	0.1
authored On	ClinicalService Request.DateSigned	DateTime	0.1	N/A
requester	ClinicalService Request.RequesterId	Polymorphic Lookup: Account, Asset, Care Registered Device, and Healthcare Provider	0.1	N/A
performer Type	ClinicalService Request.PerformerType Id	Lookup: CodeSet Bundle	0.1	N/A
performer	ClinicalService Request.PerformerId	Polymorphic Lookup: Account, Asset, Care Registered Device, and Healthcare Provider	0.1	References to care teams and healthcare services are not supported. While FHIR defines <code>serviceRequest .performer</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
location Code	ClinicalServiceRequest.FacilityCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>serviceRequest.locationCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
location Reference	ClinicalServiceRequest.FacilityId	Lookup: Healthcare Facility	0.1	While FHIR defines <code>serviceRequest.locationReference</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reasonCode	ClinicalServiceRequest.ReasonCodeId	Lookup: CodeSet Bundle	0.1	While FHIR defines <code>serviceRequest.reasonCode</code> as a zero-to-many resource, the Salesforce implementation is zero-to-one.
reason Reference	ClinicalServiceRequest.DiagnosticReportId	Lookup: Diagnostic Summary	0.1	N/A
	ClinicalServiceRequest.ConditionId	Lookup: Health Condition	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequest.ObservationId	Lookup: Care Observation	0.1	To support zero-to-many values, use the child object instead.
	ClinicalServiceRequestDetail	Object	0.M	The records referencing the reasons for a service request are represented as <code>ClinicalServiceRequestDetail</code> records that reference the <code>ClinicalServiceRequest</code> record using their <code>ClinicalServiceRequestDetail.ClinicalServiceRequestId</code> field.
	ClinicalServiceRequestDetail.DetailRecordId	Polymorphic Lookup: Health Condition, Care Observation, Diagnostic Summary	0.1	For <code>serviceRequest.reasonReference</code> information, <code>ClinicalServiceRequestDetail.DetailRecordId</code> must reference a <code>HealthCondition</code> or <code>CareObservation</code> record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Reason Reference	0.1	For <code>serviceRequest.reasonReference</code> information, <code>ClinicalServiceRequestDetail.DetailType</code> must use the value <code>ReasonReference</code> .
insurance	N/A	N/A	N/A	Not supported

Service Request Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
supporting Info	N/A	N/A	N/A	Not supported
specimen	N/A	N/A	N/A	Not supported
bodySite	ClinicalServiceRequestDetail	Object	0..M	The body site information of a serviceRequest is represented as ClinicalServiceRequestDetail records that reference the ClinicalServiceRequest record using their ClinicalServiceRequestDetail.ClinicalServiceRequestId field.
	ClinicalServiceRequestDetail.DetailCodeId	Polymorphic Lookup: CodeSet, CodeSet Bundle	0..1	For serviceRequest.bodySite information, ClinicalServiceRequestDetail.DetailCodeId must reference a CodeSet or CodeSetBundle record.
	ClinicalServiceRequestDetail.DetailType	Picklist Value: Body Site	0..1	For serviceRequest.bodySite information, ClinicalServiceRequestDetail.DetailType must use the value <i>Body Site</i> .
Note	N/A	N/A	N/A	Not supported
patient Instruction	ClinicalServiceRequest.PatientInstruction	Text	0..1	N/A
relevant History	N/A	N/A	N/A	Not supported

Sample Record Diagram

Here's a diagram that shows an example of how this resource is represented in Salesforce.



SEE ALSO:
[ClinicalServiceRequest](#)
[ClinicalServiceRequestDetail](#)

Timing

The Timing FHIR resource maps to the ActivityTiming object in Salesforce.

FHIR V4.0 - Clinical Data Model Mapping

Here's how the fields defined by FHIR for Timing map to the fields in Salesforce.

Table 33: Timing - Salesforce

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
event	Event.ActivityDate	Object	0..M	timing.event is stored in Event . ActivityDate. This event record then references the ActivityTiming record using its whatId field.
repeat . bounds . bounds Duration	ActivityTiming.Period Length	Int	0..1	Because Salesforce doesn't support a native duration data type, repeat . bounds . boundsDuration is flattened to a set of length and unit fields.
	ActivityTiming.Period LengthUnitId	Lookup: UnitOf Measure	0..1	
repeat . bounds . bounds Range	ActivityTiming.Period LengthLowerLimit	Double	0..1	Because Salesforce doesn't support a native duration data type, repeat . bounds . boundsRange is flattened to a set of lower limit, upper limit, and unit fields.
	ActivityTiming.Period LengthUpperLimit	Double	0..1	

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
	ActivityTiming.PeriodLengthUnitId	Lookup: UnitOf Measure	0.1	
repeat .bounds .bounds Period	ActivityTiming.PeriodStartDateTime	DateTime	0.1	Because Salesforce doesn't support a native period data type, repeat.bounds.boundsPeriod is flattened to a set of start and end date fields.
	ActivityTiming.PeriodEndDateTime	DateTime	0.1	
repeat .count	ActivityTiming.CountInPeriod	Int	0.1	N/A
repeat .countMax	ActivityTiming.MaxCountInPeriod	Int	0.1	N/A
repeat .duration	ActivityTiming.ActivityDuration	Double	0.1	N/A
repeat .duration Max	ActivityTiming.MaxActivityDuration	Double	0.1	N/A
repeat .duration Unit	ActivityTiming.ActivityDurationUnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .frequency	ActivityTiming.ActivityCountPerRepetition	Double	0.1	N/A
repeat .frequency Max	ActivityTiming.MaxActivityCountPerRepetition	Int	0.1	N/A
repeat .period	ActivityTiming.RepetitionCycleLength	Double	0.1	N/A
repeat .period Max	ActivityTiming.MaxRepetitionCycleLength	Double	0.1	N/A
repeat .period Unit	ActivityTiming.RepetitionCycleUnitId	Lookup: UnitOf Measure	0.1	N/A
repeat .dayOf Week	ActivityTiming.WeeklyActivityTimeId	Lookup: Operating Hours	0..M	While FHIR defines repeat.dayOfWeek as a code value, the Salesforce implementation uses a reference to OperatingHours. A record in OperatingHours can have multiple values for days in a week and time.

Timing Resource	Salesforce Field	Type	Salesforce Cardinality	Notes
repeat .timeOf Day	ActivityTiming.Weekly ActivityTimeId	Lookup: Operating Hours	0..M	N/A
repeat .when	ActivityTiming. ActivityTime	Picklist	0..1	While FHIR defines <code>repeat.when</code> as a zero-to-many code, the Salesforce implementation is a zero-to-one picklist.
repeat .offset	ActivityTiming. ActivityTimeOffset	Int	0..1	N/A
code	ActivityTiming.Timing CodeId	Lookup: CodeSet Bundle	0..1	

Store HL7 v2.3 Messages in Salesforce Standard Objects

Like the Fast Health Interoperability Resources (FHIR) standard defined by Health Level Seven (HL7), HL7 v2.3 is also a database framework defined by HL7 to facilitate interoperability between electronic healthcare systems. Because Health Cloud's Clinical Data Model was built to align with FHIR v4.0, it is also compatible with its predecessor HL7 v2.3. However, because of the way the Salesforce platform works, the Salesforce implementation varies from the HL7 recommendations in certain cases such as the data types that are used.

Here are some HL7 messages and their segments that are supported in Salesforce standard objects.

[HL7 v2.3 Messages Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

[HL7 v2.3 Segments Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support the following segments in HL7 v2.3.

[HL7 v2.3 Data Types Supported in Salesforce Standard Objects](#)

Salesforce Standard objects support the following data types defined in HL7 v2.3.

HL7 v2.3 Messages Supported in Salesforce Standard Objects

Salesforce Standard objects support ADT, ORM, ORU, MDM, VXU, and RDE messages from HL7 v2.3 based systems.

These messages can be stored in Salesforce by mapping their constituent segments to fields in Salesforce standard objects.

- **Admission, Discharge, and Transfer (ADT)**
 - [Patient Identification \(PID\)](#) on page 1455
 - [Patient Visit \(PV1\)](#) on page 1457
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1459
 - [Observation Segment \(OBX\)](#) on page 1451
 - [Patient Allergy Information \(AL1\)](#) on page 1449
- **Order Message (ORM_O01)**
 - [Patient Identification \(PID\)](#) on page 1455

- [Patient Visit \(PV1\)](#) on page 1457
- [Patient Visit - Additional Information \(PV2\)](#) on page 1459
- [Patient Allergy Information \(AL1\)](#) on page 1449
- [Common Order Segment \(ORC\)](#) on page 1454
- **Unsolicited Transmission of an Observation Message (ORU_R01)**
 - [Patient Identification \(PID\)](#) on page 1455
 - [Patient Visit \(PV1\)](#) on page 1457
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1459
 - [Common Order Segment \(ORC\)](#) on page 1454
 - [Observation Request Segment \(OBR\)](#) on page 1450
 - [Observation Segment \(OBX\)](#) on page 1451
- **Unsolicited Vaccination Record Update (VXU_V04)**
 - [Patient Identification \(PID\)](#) on page 1455
 - [Patient Visit \(PV1\)](#) on page 1457
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1459
 - [Common Order Segment \(ORC\)](#) on page 1454
 - [Pharmacy Administration Segment \(RXA\)](#) on page 1460
 - [Pharmacy Route Segment \(RXR\)](#) on page 1462
 - [Observation Segment \(OBX\)](#) on page 1451
- **Pharmacy/Treatment Encoded Order Message (RDE_O01)**
 - [Patient Identification \(PID\)](#) on page 1455
 - [Patient Visit \(PV1\)](#) on page 1457
 - [Patient Visit - Additional Information \(PV2\)](#) on page 1459
 - [Patient Allergy Information \(AL1\)](#) on page 1449
 - [Common Order Segment \(ORC\)](#) on page 1454
 - [Pharmacy Encoded Order Segment \(RXE\)](#) on page 1461
 - [Pharmacy Route Segment \(RXR\)](#) on page 1462
 - [Pharmacy Component Order Segment \(RXC\)](#) on page 1461
 - [Observation Segment \(OBX\)](#) on page 1451

HL7 v2.3 Segments Supported in Salesforce Standard Objects

Salesforce Standard objects support the following segments in HL7 v2.3.

[AL1 - Patient Allergy Information](#)

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

[OBR - Observation Request Segment](#)

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMedicalProcedure` objects in Salesforce.

OBX - Observation Segment

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

ORC - Common Order Segment

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

PID - Patient Identification

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

PV1 - Patient Visit

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

PV2 - Patient Visit - Additional Information

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

RXA - Pharmacy Administration Segment

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

RXC - Pharmacy Component Order Segment

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest` objects in Salesforce.

RXE - Pharmacy Encoded Order Segment

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

RXR - Pharmacy Route Segment

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

AL1 - Patient Allergy Information

The Patient Allergy Information (AL1) HL7 segment maps to the `AllergyIntolerance` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for AL1 map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 34: AL1 - Salesforce

AL1	Salesforce Field	Type	Notes
AL1.2 - Allergy Type	<code>AllergyIntolerance.Category</code>	Picklist	N/A
AL1.3 - Allergy Code/Mnemonic/Description	<code>AllergyIntolerance.CodeId</code>	Lookup: CodeSetBundle	N/A
AL1.4 - Allergy Severity	<code>PatientHealthReaction.Severity</code>	Picklist	N/A
AL1.5 - Allergy Reaction	<code>PatientHealthReaction.ManifestedSymptomId</code>	Lookup: CodeSetBundle	N/A

ALI	Salesforce Field	Type	Notes
AL1.6 - Identification Date	onset.onsetDateTime	DateTime	N/A

OBR - Observation Request Segment

The Observation Request Segment (OBR) HL7 segment maps primarily to the `ClinicalServiceRequest`, `DiagnosticSummary`, and `PatientMedicalProcedure` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBR map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 35: OBR - Salesforce

OBR	Salesforce Field	Type	Notes
OBR.2 - Place Order Number	Identifier	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
OBR.3 - Fill Order Number	Identifier	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
OBR.4 - Universal Service Id	<code>ClinicalServiceRequest.RequestCodeId</code> <code>PatientMedicalProcedure.CodeId</code> <code>DiagnosticSummary.CodeId</code>	Lookup: CodeSetBundle	N/A
OBR.5 - Order Status	<code>ClinicalServiceRequest.Status</code> <code>MedicationRequest.Status</code>	Picklists	N/A
OBR.7 - Observation Date/Time	<code>PatientMedicalProcedure.StartDate</code>	Double	N/A
OBR.16 - Ordering Provider	<code>ClinicalServiceRequest.RequesterId</code>	Lookup: HealthcareProvider, Account, Asset	N/A

OBR	Salesforce Field	Type	Notes
OBR.22 - Results Rpt/Status Chng - Date/Time	DiagnosticSummary.IssuedDateTime	DateTime	N/a
OBR.24 - Diagnostic Service Section ID	- ClinicalServiceRequest.CategoryId - DiagnosticSummary.CategoryId	- Lookup: CodeSetBundle - Picklist	N/A
OBR.25 - Result Status	- PatientMedicalProcedure.Status - DiagnosticSummary.Status	Picklist	N/A
OBR.27 - Quantity/Timing	ClinicalServiceRequest.QuantityNumerator	Double	N/A
	ClinicalServiceRequest.QuantityDenominator	Double	N/A
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	N/A
OBR.31 - Reason For Study	PatientMedicalProcedure.ReasonCodeId	Lookup: CodeSetBundle	N/A
OBR.32 - Principal Result Interpreter	DiagnosticSummary.InterpretedById	Lookup: CarePerformer	N/A

OBX - Observation Segment

The Observation Segment (OBX) HL7 segment maps to the `CareObservation` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for OBX map to fields in Salesforce standard objects.



Note: Only the Segments supported by Salesforce are mentioned below.

Table 36: OBX - Salesforce

OBX	Salesforce Field	Type	Notes
OBX.2 - Value Type	CareObservation.ObservedValueType	Picklist	N/A

OBX	Salesforce Field	Type	Notes
OBX.3 - Observation Identifier	CareObservation .CodeId	Lookup: CodeSetBundle	N/A
	CareObservation Component.Component TypeCodeId	Lookup: CodeSetBundle	N/A
OBX.5 - Observation Value	- CareObservation. ObservedValue Numerator - CareObservation. ObservedValue Denominator - CareObservation. ObservedValue CodeId - CareObservation. ObservedValueText - CareObservation.Is Observed - CareObservation. ObservationStart Time - CareObservation. ObservationEndTime - Care ObservationComponent .ObservedValue Numerator - CareObservation Component.Observed ValueDenominator - Care ObservationComponent .ObservedValue CodeId - Care ObservationComponent .ObservedValueText - Care ObservationComponent .IsObserved - CareObservation Component.	Multiple Data types; Refer Object reference documentation	N/A

OBX	Salesforce Field	Type	Notes
	ObservationStartTime - CareObservationComponent.ObservationEndTime - Attachment.ContentType - Attachment.Body - PatientMedicalProcedure.ReportId		
OBX.6 - Units	- CareObservation.ObservedValueUnitId - CareObservationComponent.ObservedValueUnitId	Lookup: UnitOfMeasure	N/A
OBX.7 - Reference Range	- CareObservation.LowerBaselineValue - CareObservation.UpperBaselineValue - CareObservationComponent.LowerBaselineValue - CareObservationComponent.UpperBaselineValue	Double	N/A
OBX.8 - Abnormal Flags	- CareObservation.ValueInterpretation - CareObservationComponent.ValueInterpretation	Lookup: CodeSetBundle	N/A
OBX.11 - Observation Result Status	CareObservation.ObservationStatus	Picklist	N/A
OBX.14 - Date/Time of the Observation	CareObservation.IssuedDateTime	DateTime	N/A

OBX	Salesforce Field	Type	Notes
OBX.16 - Responsible Observer	CareObservation.ObserverId	Lookup: HealthcareProvider, Account	N/A
	CarePerformer	Object	The performer information for a Procedure is represented as Care Performer records that reference the PatientMedicalProcedure record using their Care Performer.Parent RecordId field.
OBX.17 - Observation Method	CareObservation.MethodId	Lookup: CodeSetBundle	N/A

ORC - Common Order Segment

The Common Order Segment (ORC) HL7 segment maps primarily to the `ClinicalServiceRequest` and `MedicationRequest` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for ORC map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 37: ORC - Salesforce

ORC	Salesforce Field	Type	Notes
ORC.1 - Order Control	<code>ClinicalServiceRequest.Status</code> <code>MedicationRequest.Status</code>	Picklists	N/A
ORC.2 - Place Order Number	Identifier	Object	Place Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
ORC.3 - Fill Order Number	Identifier	Object	Fill Order Number is created as an identifier record. This record will then reference the entity it belongs to using the <code>ParentRecordId</code> field.
ORC.4 - Placer Group Number	<code>ClinicalServiceRequest.ServiceRequestGroupIdentifierId</code>	Lookup: Identifier	N/A

ORC	Salesforce Field	Type	Notes
ORC.5 - Order Status	- ClinicalServiceRequest.Status - MedicationRequest.Status	Picklists	N/A
ORC.7 - Quantity/Timing	ClinicalServiceRequest.QuantityNumerator	Double	N/A
	ClinicalServiceRequest.QuantityDenominator	Double	N/A
	ClinicalServiceRequest.QuantityNumeratorUnitId	Lookup: UnitOfMeasure	N/A
ORC.9 - Date and Time of Transaction	ClinicalServiceRequest.DateSigned	DateTime	N/A
ORC.12 - Ordering Provider	ClinicalServiceRequest.RequesterId	Lookup: HealthcareProvider, Account, Asset	N/A
ORC.12 - Order Control Code Reason	- ClinicalServiceRequest.ReasonCodeId - MedicationRequest.StatusReasonCodeId	Lookup: CodeSetBundle	N/a

PID - Patient Identification

The Patient Identification (PID) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PID map to fields in Salesforce standard objects.



Note: Only the Segments supported by Salesforce are mentioned below.

Table 38: PID - Salesforce

PID	Salesforce Field	Type	Notes
PID.2 - Patient ID (External ID)	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using

PID	Salesforce Field	Type	Notes
			the ParentRecordId field in Identifier.
PID.3 - Patient ID (Internal ID)	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.4 - Alternate Patient ID	Identifier	Object	The identifier record for the patient is associated to the patient by referencing the patient's account record using the ParentRecordId field in Identifier.
PID.5 - Patient Name	PersonName	Object	The name information for a patient is represented as Person Name records that reference the patient record using their PersonName.ParentRecordId field.
PID.7 - Date/Time of Birth	Contact.BirthDate	Date	Salesforce supports only the date of birth. The time of birth isn't supported.
PID.8 - Sex	Contact.Gender	Picklist	N/A
PID.9 - Patient Alias	PersonName	Object	The name information for a patient is represented as Person Name records that reference the patient record using their PersonName.ParentRecordId field.
PID.11 - Patient Address	ContactPointAddress	Object	The address information for a patient is represented as Contact PointAddress records that reference the patient record using their ContactPointAddress.ParentId field.
PID.13 - Home Phone	ContactPointPhone	Object	The telecom information for a patient is represented as Contact PointPhone records that reference the patient record using their ContactPointPhone.ParentId field.
PID.14 - Work Phone	ContactPointPhone	Object	The telecom information for a patient is represented as Contact

PID	Salesforce Field	Type	Notes
			PointPhone records that reference the patient record using their ContactPointPhone.ParentId field.
PID.15 - Primary Language	PersonLanguage	Object	The name information for a patient is represented as Person Name records that reference the patient record using their PersonLanguage.IndividualId field.
PID.16 - Marital Status	Contact.MaritalStatus	Picklist	N/A
PID.25 - Multiple Birth Indicator	Contact.SequenceInMultipleBirth	Double	N/A
PID.29 - Patient Death Date and Time	Contact.DeceasedDate	DateTime	N/A

PV1 - Patient Visit

The Patient Visit (PV1) HL7 segment maps to the `Encounter` object, among other objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV1 map to fields in Salesforce standard objects.

 **Note:** Only the Segments supported by Salesforce are mentioned below.

Table 39: PV1 - Salesforce

PV1	Salesforce Field	Type	Notes
PV1.2 - Patient Class	ClinicalEncounter.Category	Picklist	N/A
PV1.3 - Assigned Patient Location	ClinicalEncounter.Facility	Object	The facility information for a patient visit is represented as <code>ClinicalEncounter.Facility</code> records that reference the encounter record using their <code>ClinicalEncounterFacility.ClinicalEncounterId</code> field.
PV1.4 - Admission Type	ClinicalEncounter.TypeId	Lookup: CodeSetBundle	N/A
PV1.5 - Preadmit Number	ClinicalEncounter.PreAdmissionIdentifierId	Lookup: Identifier	N/A

PV1	Salesforce Field	Type	Notes
PV1.7 - Attending Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider.ClinicalEncounterId field.
PV1.8 - Referring Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider.ClinicalEncounterId field.
PV1.9 - Consulting Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider.ClinicalEncounterId field.
PV1.10 - Hospital Service	ClinicalEncounter.ServiceType	Picklist	N/A
PV1.13 - Readmission Indicator	ClinicalEncounter.ReadmissionCodeId	Lookup: CodeSetBundle	N/A
PV1.14 - Admit Source	ClinicalEncounter.AdmissionSource	Picklist	N/A
PV1.16 - VIP Indicator	ClinicalEncounter.SpecialCourtesy	Picklist	N/A
PV1.17 - Admitting Doctor	ClinicalEncounterProvider	Object	The participant information for an encounter is represented as ClinicalEncounterProvider records that reference the encounter record using their ClinicalEncounterProvider.ClinicalEncounterId field.
PV1.18 - Patient Type	ClinicalEncounter.TypeId	Lookup: CodeSetBundle	N/A
PV1.19 - Visit Identifier	ClinicalEncounterIdentifier	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the

PV1	Salesforce Field	Type	Notes
			encounter record using their ClinicalEncounterIdentifier. ParentRecordId field.
PV1.22 - Courtesy Code	ClinicalEncounter.SpecialCourtesy	Picklist	N/A
PV1.36 - Discharge Disposition	ClinicalEncounter.DischargeDispositionId	Lookup: CodeSetBundle	N/A
PV1.37 - Discharged to Location	ClinicalEncounter.DestinationFacilityId	Lookup: HealthcareFacility	N/A
	ClinicalEncounter.DestinationOrganizationId	Lookup: Account	N/A
PV1.38 - Diet Type	ClinicalEncounter.DietPreference	Picklist	N/A
PV1.44 - Admit Date/Time	ClinicalEncounter.StartDate	DateTime	N/A
PV1.45 - Discharge Date/Time	ClinicalEncounter.EndDate	DateTime	N/A
PV1.50 - Alternate Visit ID	ClinicalEncounterIdentifier	Object	The identifier information for an encounter is represented as ClinicalEncounterIdentifier records that reference the encounter record using their ClinicalEncounterIdentifier. ParentRecordId field.

PV2 - Patient Visit - Additional Information

The Patient Visit - Additional Information (PV2) HL7 segment maps primarily to the `ClinicalEncounter` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for PV2 map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 40: PV2 - Salesforce

PV2	Salesforce Field	Type	Notes
PV2.3 - Admit Reason	ClinicalEncounterReason.ReasonCodeId	Lookup: CodeSetBundle	N/A

PV2	Salesforce Field	Type	Notes
PV2.7 - Visit User Code	ClinicalAlert.CodeId	Lookup: CodeSetBundle	N/A
PV2.11 - Actual Length of Inpatient Stay	ClinicalEncounter.Duration	Double	N/A
	ClinicalEncounter.DurationUnitId	Lookup: UnitOfMeasure	N/A
PV2.25 - Patient Status Code	ClinicalEncounter.PriorityId	Lookup: CodeSetBundle	N/A

RXA - Pharmacy Administration Segment

The Pharmacy Administration Segment (RXA) HL7 segment maps primarily to the `PatientImmunization` and `Medication` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXA map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 41: RXA - Salesforce

RXA	Salesforce Field	Type	Notes
RXA.3 - Date/Time Start of Administration	PatientImmunization.VaccinationDate	DateTime	N/A
RXA.5 - Administered Code	- PatientImmunization.VaccineCodeId - Medication.MedicationCodeId	Lookup: CodeSetBundle	N/A
RXA.6 - Administered Amount	PatientImmunization.Dose	Double	N/A
RXA.7 - Administered Unit	PatientImmunization.DoseUnitId	Lookup:UnitOfMeasure	N/A
RXA.8 - Administered Dosage Form	Medication.MedicationFormId	Lookup: CodeSetBundle	N/A
RXA.10 - Administering Provider	CarePerformer	Object	The performer information for an immunization is represented as CarePerformer records that reference the Patient Immunization record using their

RXA	Salesforce Field	Type	Notes
			CarePerformer.ParentRecordId field.
RXA.11 - Administered-at Location	PatientImmunization.FacilityId	Lookup: Healthcare Facility	N/A
RXA.15 - Substance Lot Number	PatientImmunization.LotNumber	String	N/A
RXA.16 - Substance Expiration Date	PatientImmunization.ExpirationDate	DateTime	N/A
RXA.17 - Substance Manufacturer Name	- PatientImmunization.Manufacturer - Medication.ManufacturerId	- String - Lookup: Account	N/A
RXA.18 - Substance Refusal Reason	PatientImmunization.StatusReasonCodeId	Lookup: CodeSetBundle	N/A
RXA.20 - Completion Status	PatientImmunization.Status	Picklist	N/A

RXC - Pharmacy Component Order Segment

The Pharmacy Component Order Segment (RXC) HL7 segment maps to the `Medication` and `MedicationRequest` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXC map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 42: RXC - Salesforce

RXC	Salesforce Field	Type	Notes
RXC.2 - Component Code	- Medication.MedicationCodeId - MedicationRequest.MedicationCodeId	Lookup: CodeSetBundle	N/A

RXE - Pharmacy Encoded Order Segment

The Pharmacy Encoded Order Segment (RXE) HL7 segment maps primarily to the `Medication` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXE map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 43: RXE - Salesforce

RXE	Salesforce Field	Type	Notes
RXE.2 - Give Code	Medication.Medication CodeId	Lookup: CodeSetBundle	N/A
RXE.2 - Give Dosage Form	Medication.Medication FormId	Lookup: CodeSetBundle	N/A

RXR - Pharmacy Route Segment

The Pharmacy Route Segment (RXR) HL7 segment maps primarily to the `PatientImmunization` and `PatientMedicationDosage` objects in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for RXR map to fields in Salesforce standard objects.

 **Note:** Only the segments supported by Salesforce are mentioned below.

Table 44: RXR - Salesforce

RXR	Salesforce Field	Type	Notes
RXR.1 - Route	• PatientImmunization.RouteId • PatientMedicationDosage.RouteId	Lookup: CodeSetBundle	N/A
RXR.2 - Site	• PatientImmunization.SiteId • PatientMedicationDosage.SiteId	Lookup: CodeSetBundle	N/A
RXR.4 - Administration Method	PatientMedicationDosage.MethodId	Lookup: CodeSetBundle	N/A

HL7 v2.3 Data Types Supported in Salesforce Standard Objects

Salesforce Standard objects support the following data types defined in HL7 v2.3.

[CE - Coded Element](#)

The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

[CX - Extended Composite ID With Check Digit](#)

The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

[XPN - Extended Person Name](#)

The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

[XTN - Extended Telecommunication Number](#)

The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

CE - Coded Element

The Coded Element (CE) HL7 segment maps to the `CodeSet` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CE map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 45: CE - Salesforce

CE	Salesforce Field	Type	Notes
CE.1 - Identifier	<code>CodeSet.Code</code>	String	N/A
CE.2 - Text	<code>CodeSet.Name</code>	String	N/A
	<code>CodeSetBundle.Name</code>	String	N/A
CE.3 - Name of Coding System	<code>CodeSet.SourceSystem</code>	String	N/A

CX - Extended Composite ID With Check Digit

The Extended Composite ID With Check Digit (CX) HL7 segment maps to the `Identifier` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for CX map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 46: CX - Salesforce

CX	Salesforce Field	Type	Notes
CX.1 - ID	<code>Identifier.IdValue</code>	String	N/A
CX.4 - Assigning Authority	<code>Identifier.IssuingAuthority</code>	Lookup: Account	N/A
CX.5 - Identifier Type Code	<code>Identifier.IdType</code>	Lookup: CodeSet, CodeSet Bundle	N/A

XPN - Extended Person Name

The Extended Person Name (XPN) HL7 segment maps to the `PersonName` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XPN map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 47: XPN - Salesforce

XPN	Salesforce Field	Type	Notes
XPN.1 - Family Name	<code>PersonName.LastName</code>	String	In cases where a person has a middle name, <code>PersonName.LastName</code> is supposed to store a combination of the middle name and the last name.
XPN.2 - Given Name	<code>PersonName.FirstName</code>	String	N/A
XPN.3 - Middle Initial or Name	N/A	N/A	This attribute isn't implemented in <code>PersonName</code> . In cases where a person has a middle name, <code>PersonName.LastName</code> is supposed to store a combination of the middle name and the last name.
XPN.4 - Suffix	<code>PersonName.Suffix</code>	String	N/A
XPN.5 - Prefix	<code>PersonName.Prefix</code>	String	N/A
XPN.6 - Degree	N/A	N/A	This attribute isn't implemented in <code>PersonName</code> .
XPN.7 - Name Type Code	<code>PersonName.NameUsageType</code>	Dynamic Picklist	While HL7 defines XPN.7 as a code, Salesforce implements <code>PersonName.NameUsageType</code> as a dynamic picklist.

XTN - Extended Telecommunication Number

The Extended Telecommunication Number (XTN) HL7 segment maps to the `ContactPointPhone` object in Salesforce.

HL7 V2.3 - Clinical Data Model Mapping

Here's how the segments defined by HL7 V2.3 for XTN map to fields in Salesforce standard objects.



Note: Only the segments supported by Salesforce are mentioned below.

Table 48: XTN - Salesforce

XTN	Salesforce Field	Type	Notes
XTN.1 - Telephone Number	ContactPointPhone.Telephone Number	Phone	N/A
XTN.2 - Telecommunication Use Code	ContactPointPhone .UsageType	Picklist	N/A
	ContactPointEmail .UsageType	Picklist	N/A
XTN.3 - Telecommunication Equipment Type	ContactPointPhone .PhoneType	Picklist	N/A
XTN.4 - Email Address	ContactPointEmail .EmailAddress	Email	N/A
XTN.6 - Area/City Code	ContactPointPhone .AreaCode	String	Some systems may break down the phone number into multiple components, such as country code, area code, local number, extension, and so on. In such cases, the full number may have to be assembled.
XTN.8 - Extension	ContactPointPhone .ExtensionNumber	String	N/A

Storing HL7 Admission, Discharge, Transfer (ADT) Data in the Packaged EHR Data Model

The HL7 Admission, Discharge, Transfer (ADT) message handles information such as the identity of the patient, the patient's next of kin, patient visits, payers, and allergies. Data elements in ADT messages are stored in the Salesforce Account and Contact objects and in Health Cloud custom objects in the packaged EHR data model. Elements are listed here in order of sequence number in the HL7 standard.

ADT Patient Identification (PID)

Patient Identification (PID) elements in ADT messages handle information needed for establishing the identity of the patient.



Note: As the Candidate Patient custom object is being retired, use the Lead object instead of the Candidate Patient object. If you need a Candidate Patient field that Lead doesn't support, create the fields.

SEQ	HL7 Element	Salesforce Object	Field
1	Set ID – Patient ID		
2	Patient ID (External ID)	Account	MedicalRecordNumber
3	Patient ID (Internal ID)	Account	SourceSystem; ID
5	Patient Name	Account	Name

SEQ	HL7 Element	Salesforce Object	Field
		Contact	Name
		EhrPatient	GivenName1; FamilyName1
7	Date/Time of Birth	Contact	DateOfBirth
		EhrPatient	BirthDate
8	Sex	EhrPatient	GenderCode;GenderLabel
9	Patient Alias	EhrPatient	GivenName2;Family Name2
		EhrPatient	GivenName3;Family Name3
		EhrPatient	Given Name4; Family Name4
11	Patient Address	Contact	Address Information: MailingStreet, MailingCity, MailingState, MailingZip (PostalCode), MailingCountry
		EhrPatient	Address1Line1, Address1Line2, Address1City, Address1Country, Address1Postal Code, Address1 StateDate, Address1EndDate
13	Phone Number – Home	Contact	HomePhone
14	Phone Number – Business	Contact	Phone
15	Primary Language	Contact	PrimaryLanguage
		Account	PrimaryLanguage
		EhrPatient	Communication1Code (1 to 5)
16	Marital Status	EhrPatient	MaritalStatusCode, MaritalStatusLabel
30	Patient Death Indicator	EhrPatient	Deceased

ADT Next of Kin (NK1)

The NK1 segment contains information about the patient's other related parties, and any associated parties.

When you build tooling to connect EHR data with Salesforce Health Cloud objects, use these mappings as a guide.

SEQ	HL7 Element	Salesforce Object	Field
NK1.1	Set ID - NK1		
NK1.2	NK Name	Contact	ContactName
		Account	AccountName
		EhrPatient EhrRelatedPerson	Given ame1 (up to 5); FamilyName1 (up to 3)
NK1.3	Relationship	Contact	RelatedRole, ContactRelationship

SEQ	HL7 Element	Salesforce Object	Field
NK1.4	Address	EhrPatient EhrRelatedPerson	Relationship
		Contact	Address Information: MailingStreet, MailingCity, MailingState, MailingZip/MailingPostal Code, MailingCountry
NK1.5	Phone Number	EhrPatient EhrRelatedPerson	Address Information: Address1Line1, Address1Line2, Address1City, Address1State, Address1Postal Code, Address1Country
		Contact	Phone, HomePhone, Mobile
NK1.6	Business Phone Number	EhrPatient EhrRelatedPerson	Telecom1Value(up to 5)
		Contact	Phone, OtherPhone
NK1.7	Contact Role	EhrPatient EhrRelatedPerson	Telecom1Value(up to 5)
		Contact	Role, Role255
NK1.10	Next of Kin / Associated Parties Job Title	Contact	Title
NK1.11			
NK1.12	Next of Kin / Associated Parties Employee Number	User	EmployeeNumber
NK1.15	Sex	Account	Gender
		Contact	Gender
		EhrPatient EhrRelatedPerson	Gender
NK1.16	Date/Time Of Birth	Account	BirthDate
		Contact	BirthDate
		EhrPatient EhrRelatedPerson	BirthDate
NK1.20	Primary Language	Account	PrimaryLanguage__pc
		Contact	PrimaryLanguage
		EhrPatient EhrRelatedPerson	Language1 (from 1 to 5)
NK1.30	Contact Person's Name	EhrPatient Contact	GivenName1 (up to 5); FamilyName1 (up to 3)
NK1.31	Contact Person's Telephone Number	EhrPatient Contact	Telecom1Value (up to 5)

SEQ	HL7 Element	Salesforce Object	Field
NK1.32	Contact Person's Address	EhrPatient Contact	Address Information: Address1Line1, Address1Line2, Address1City, Address1State, Address1Postal Code, Address1Country

ADT Patient Visit (PV1)

The PV1 segment contains information about inpatient or outpatient health care encounters.

SEQ	HL7 Element	Salesforce Object	Field
2	Patient Class	EhrEncounter	Class
3	Assigned Patient Location	EhrEncounter	Location1Description, Location1Name, Location1Type
4	Admission Type	EhrEncounter	Indication, ReasonCode, ReasonLabel
5	Preadmit Number	EhrEncounter	HospitalizePreAdmissionId, HospitalizationPreAdmissionId, HospitalizeAdmitSourceCode
6	Prior Patient Location	EhrEncounter	HospitalizeOrigin, HospitalizationOrigin
7	Attending Doctor	EhrEncounterParticipant	Practitioner
		EhrEncounterParticipant	TypeCode, TypeLabel
8	Referring Doctor	EhrEncounter	HospitalizeAdmitSourceCode, HospitalAdmitSourceLabel
9	Consulting Doctor	EhrEncounterParticipant	Practitioner
		EhrEncounterParticipant	TypeCode, TypeLabel
10	Hospital Service	EhrEncounter	TypeCode, TypeLabel
13	Re-admission Indicator	EhrEncounter	HospitalizeReadmission
17	Admitting Doctor	EhrEncounterParticipant	Practitioner
		EhrEncounterParticipant	TypeCode, TypeLabel
36	Discharge Disposition	EhrEncounter	HospitalizeDischargeDispositionCode
37	Discharged to Location	EhrEncounter	HospitalizeDestination
38	Diet Type	EhrEncounter	HospitalizeDietCode, HospitalizeDietLabel
42	Pending Location	EhrEncounter	Location1Description, Location1Name, Location1Type
43	Prior Temporary Location	EhrEncounter	Location1Description, Location1Name, Location1Type
44	Admit Date/Time	EhrEncounter	HospitalizePeriodStart
45	Discharge Date/Time	EhrEncounter	HospitalizePeriodEnd

ADT Guarantor (GT1)

The GT1 segment contains data about the guarantor (e.g., the person or the organization with financial responsibility for payment of a patient account) for patient and insurance billing applications.

When you build tooling to connect EHR data with Salesforce Health Cloud objects, use these mappings as a guide.

SEQ	HL7 Element	Salesforce Object	Field
2	Guarantor Number	Contact	IndividualId
		Account	IndividualId
3	Guarantor Name	Contact	Contact Name
5	Guarantor Address	Contact	Address Information: Mailing Street, Mailing City, Mailing State, Mailing Zip/ Postal Code, Mailing Country
6	Guarantor Ph Num-Home	Contact	HomePhone
7	Guarantor Ph Num-Business	Contact	Phone
8	Guarantor Date/Time Of Birth	Contact	BirthDate
9	Guarantor Sex	Contact	Gender
10	Guarantor Type	Contact	IndividualType
11	Guarantor Relationship	ContactContactRelation	Related Role
13	Guarantor Date - Begin	ContactContactRelation	StartDate
14	Guarantor Date - End	ContactContactRelation	EndDate
21	Guarantor Organization Name	Account	Name
36	Primary Language	Contact	PrimaryLanguage

ADT Allergies (AL1)

The AL1 segment contains patient allergy information. Most of this information will be derived from user-defined tables. Each AL1 segment describes a single patient allergy.

SEQ	HL7 Element	Salesforce Object	Field
2	Allergen Type Code	EhrAllergyIntolerance	SensitivityTypeCode, SensitivityTypeLabel, SensitivityTypeSystem
3	Allergen Code/Mnemonic/Description	EhrAllergyIntolerance	Substance255, SubstanceLong
4	Allergy Severity Code	EhrAllergyIntolerance	CriticalityCode, CriticalityLabel, CriticalitySystem
5	Allergy Reaction Code	EhrAllergyIntolerance	Reaction255, Reaction
6	Identification Date	EhrAllergyIntolerance	RecordedDate

Storing HL7 Clinical Document Architecture (CDA) Data in the Packaged EHR Data Model

Clinical Document Architecture (CDA) is a document markup standard that specifies the structure and semantics of clinical documents for the purpose of exchange between health care providers and patients.

CDA Target Patient

CDA Entry	Example	Salesforce Object	Field
Name: Given Name	Jane	EhrPatient	GivenName1
Name: Family Name	Appleseed-Monroe	EhrPatient	FamilyName1
		Account	Account Name
		Contact	Contact Name
SSN	123-456-7890		
Birth Time (date)	19770330	Account	Date of Birth
		EhrPatient	BirthDate
Gender: Code	F	EhrPatient	GenderCode
Gender: Display Name	Female	EhrPatient	GenderLabel
Gender: Code System	AdministrativeGender (2.16.840.1.113883.5.1)	EhrPatient	GenderSystem
Marital Status: Code	M	EhrPatient	MaritalStatusCode
Marital Status: Display Name	Married	EhrPatient	MaritalStatusLabel
Language: Code	en	EhrPatient	Communication1Code (1 to 5)
Language: Display Name	English	EhrPatient	Communication1Label (1 to 5)
		Contact	PrimaryLanguage
		Account	PrimaryLanguage
Language: Code System	LanguageCode (2.16.840.1.113883.1.11.11526)	EhrPatient	Communication1System (1 to 5)
Street Address: Line 1	999 Huckleberry Ave, Apt #3	EhrPatient	Address1Line1
		Contact	Address Information: Mailing Street
Street Address: Line 2		EhrPatient	Address1Line2
Street Address: City	Springfield	EhrPatient	Address1City
		Contact	Mailing City
Street Address: State	PA	EhrPatient	Address1State

CDA Entry	Example	Salesforce Object	Field
		Contact	Mailing State
Street Address: Postal Code	19604	EhrPatient	Address1PostalCode
		Contact	Mailing Zip/ Postal Code
Street Address: Country	US	EhrPatient	Address1Country
		Contact	Mailing Country
Home Telephone	1(610)555-0000	EhrPatient	Telecom1Use, Telecom1Value
		Contact	HomePhone
Mobile Telephone	1(610)555-1111	EhrPatient	Telecom2Use, Telecom2Value
		Contact	Phone

CDA Conditions

CDA Entry	Example	Salesforce Object	Field
Effective Time: Low Value	1/22/2011	EhrCondition	DateAsserted
Effective Time: High Value	1/31/2011		
Narrative Description	Sleep Apnea; Patient experiencing flu symptoms including chills and fever	EhrCondition	Notes
Condition: Code	6142004	EhrCondition	CategoryCode
Condition: Display Name	Influenza	EhrCondition	CatergoryLabel
Condition: Code System	SNOMED CT (2.16.840.1.113883.6.96)	EhrCondition	CategorySystem
Symptoms: Code	43724002	EhrCondition	EvidenceCode
Symptoms: Display Name	Chill	EhrCondition	EvidenceDetail, EvidenceLabel
Symptoms: Code System	SNOMED CT (2.16.840.1.113883.6.96)	EhrCondition	EvidenceSystem

CDA Medications



Note: This section can repeat for multiple medications. EHR Dosage Instruction object is a child object to EHR Medication Prescription, which contains Dose, Route and Frequency.

CDA Entry	Example	Salesforce Object	Field
Effective Time: Low Value (Date)	20070312	EhrMedicationPrescription	DateWritten

CDA Entry	Example	Salesforce Object	Field
Status Code	active	EhrMedicationPrescription	StatusCode, StatusLabel, StatusSystem
Narrative Text	Take Acetaminophen 500 MG Oral Tablet every 8 hours for 10 days; Take Fluoxetine 15 MG Oral Tablet once a day at breakfast.	EhrDosageInstruction	Instruction, SupplementalInstruction
Medication Information: Code	198440	EhrMedicationPrescription	DispenseMedicationCode, MedicationCode
Medication Information: Display Name	Acetaminophen 500 MG Oral Tablet	EhrMedicationPrescription	DispenseMedicationLabel, MedicationCodeLabel
Medication Information: Code System	RxNorm (2.16.840.1.113883.6.88)	EhrMedicationPrescription	DispenseMedicationCodeSystem, MedicationCodeSystem
Route of Administration: Code	C38288	EhrDosageInstruction	RouteCode
Route of Administration: Display Name	Oral	EhrDosageInstruction	RouteLabel
Route of Administration: Code System	NCI Thesaurus (2.16.840.1.113883.3.26.1.1)	EhrDosageInstruction	RouteSystem
Dose Quantity		EhrDosageInstruction	DoseQuantityUnit, DoseQuantityValue
Product Form: Code	C42998	EhrMedicationPrescription	DispenseMedicationProductFormCode
Product Form: Display Name	Tablet	EhrMedicationPrescription	DispenseMedicationProductFormLabel
Product Form: Code System	NCI Thesaurus (2.16.840.1.113883.3.26.1.1)	EhrMedicationPrescription	DispenseMedicationProductFormSystem

CDA Allergies

CDA Entry	Example	Salesforce Object	Field
Effective Time: Low Value (Date)	20070312	EhrAllergyIntolerance	RecordedDate
Status Code	completed	EhrAllergyIntolerance	StatusCode, StatusLabel, StatusSystem
Narrative Text	Patient relays that they experienced erythema of skin after taking sulfa drug and was told to never take it again; Patient has allergy to soybean,	EhrAllergyIntolerance	Reaction

CDA Entry	Example	Salesforce Object	Field
	Experienced swelling of the tongue as a child and has been instructed to avoid soybean.		
Type of Allergy: Code	416098002	EhrAllergyIntolerance	SensitivityTypeCode
Type of Allergy: Display Name	drug allergy	EhrAllergyIntolerance	SensitivityTypeLabel
Type of Allergy: Code: Code System	SNOMED CT (2.16.840.1.113883.6.96)	EhrAllergyIntolerance	SensitivityTypeSystem
Drug: Code	10180	EhrAllergyIntolerance	SubstanceCode
Drug: Display Name	Sulfamethoxazole	EhrAllergyIntolerance	Substance255
Drug: Code System	RxNorm (2.16.840.1.113883.6.88)	EhrAllergyIntolerance	SubstanceCodeSystem
Reaction: Code	444827008		No equivalent in Health Cloud
Reaction: Display Name	Erythema of skin	EhrAllergyIntolerance	Reaction255
Reaction: Code System	SNOMED CT (2.16.840.1.113883.6.96)		No equivalent in Health Cloud
Severity: Code	6736007	EhrAllergyIntolerance	CriticalityCode
Severity: Display Name	Moderate	EhrAllergyIntolerance	CriticalityLabel
Severity: Code System	SNOMED CT (2.16.840.1.113883.6.96)	EhrAllergyIntolerance	CriticalitySystem

CDA Immunizations

CDA Entry	Example	Salesforce Object	Field
Effective Time (Vaccine Date)	20070312	EhrImmunization	DateAdministered
Vaccine Code	33	EhrImmunization	VaccineTypeCode
Vaccine DisplayName	Pneumococcal (PCV, PPSV)	EhrImmunization	VaccineTypeLabel
Vaccine Code System	CVX (2.16.840.1.113883.12.292)	EhrImmunization	VaccineTypeSystem
Status Code	Completed		
Dose Quantity: Unit	mL	EhrImmunization	DoseQuantityUnits
Dose Quantity: Value	2	EhrImmunization	DoseQuantityValue
Lot Number	3422	EhrImmunization	LotNumber

CDA Plan of Care

CDA Entry	Example	Salesforce Object	Field
Effective Time: Low Value (Date)	20070312	EHR Care Plan	PeriodStart
Effective Time: High Value (Date)		EHR Care Plan	PeriodEnd
Narrative Text	"Patient is to schedule CT scan to examine knee; Follow-up appointment in 2 weeks; Patient was supplied with Malarone 250/100 Oral Tablet and should take one every 24 hours during their visit to Africa to prevent Malaria; Patient instructed to take this medication by mouth with food or a milky drink (such as whole milk, milkshake) that contains fat. "	EHR Care Plan	Notes
Procedure Code	73700	EHR Procedure Request	Code
Procedure Display Name	CT lower Extremity (Leg) w/o contrast	EHR Procedure Request	CodeLabel
Requested Date (Same as Effective Time: Low Value)		EHR Procedure Request	OrderedOn

CDA Procedures and Practitioners

CDA Entry	Example	Salesforce Object	Field
Effective Time: Low Value (Date)	201209011200	EhrProcedure	PerformedDateTime
Narrative Text	Cath showed significant CAD, best treated medically.	EhrProcedure	Notes
Procedure: Code	93452	EhrProcedure	Code
Procedure: Display Name	L HRT CATH W/NJX L VENTRICULOGRAPHY IMG S+I	EhrProcedure	CodeLabel
Practitioner: Prefix	Dr	EhrPractitioner	PrefixName1 (EHR Procedure and EHR Practitioner objects are connected via the EHR Procedure Performer Object)
Practitioner: Given	Jefferey	EhrPractitioner	GivenName1
Practitioner: Given	Q	EhrPractitioner	GivenName1
Practitioner: Family	Smith	EhrPractitioner	FamilyName1
Practitioner: Suffix	MD	EhrPractitioner	SuffixName1

CDA Entry	Example	Salesforce Object	Field
Practitioner: Street Address Line 1	877 E St NW	EhrPractitioner	Address1Line1
Practitioner: Street Address Line2		EhrPractitioner	Address1Line2
Practitioner: City	Springfield	EhrPractitioner	Address1City
Practitioner: State	OH	EhrPractitioner	Address1State
Practitioner: Postal Code	45503	EhrPractitioner	Address1PostalCode
Practitioner: Country	US	EhrPractitioner	Address1Country
Practitioner: Telephone Number	1(937)555-0122	EhrPractitioner	Telecom1System, Telecom1Use, Telecom1Value
Practitioner Organization: Name	Happy Heart Associates	EhrPractitioner	Location1Name
Practitioner Organization: Telephone Number	1(937)555-0199	EhrPractitioner	Location1TelecomSystem, Location1TelecomUse, Location1TelecomValue
Practitioner Organization: Street Address Line 1	100 Cardio Lane	EhrPractitioner	Location1Line1
Practitioner Organization: Street Address Line 2		EhrPractitioner	Location1Line2
Practitioner Organization: City	Springfield	EhrPractitioner	Location1City
Practitioner Organization: State	OH	EhrPractitioner	Location1State
Practitioner Organization: Postal Code	45503	EhrPractitioner	Location1PostalCode
Practitioner Organization: Country	US	EhrPractitioner	Location1Country
Facility: Code	1005-8		
Facility: Display Name	Cardiac Catheterization Lab	EhrProcedure	Location

CDA Lab Results

CDA Entry	Example	Salesforce Object	Field
Effective Time (Date)	20110914	EhrObservation	AppliesDateTime
Status Code	Completed	EhrObservation	StatusCode
Narrative Text	"Cholesterol - 176 mg/dL (normal) Triglyceride - 100 mg/dL (normal) HDL - 60 mg/dL (normal) LDL - 116 mg/dL (normal)"	EhrObservation	ValueLabel

CDA Entry	Example	Salesforce Object	Field
Observation Code	2093-3	EhrObservation	MethodCode
Observation Display Name	Cholesterol [Mass/volume] in Serum or Plasma	EhrObservation	MethodLabel
Observation Code System	LOINC (2.16.840.1.113883.6.1)	EhrObservation	MethodSystem
Observed Value (Result): Value	176	EhrObservation	ValueQuantity
Observed Value (Result): Unit	mg/DL	EhrObservation	ValueQuantityUnit
Interpretation Code: Code	N	EhrObservation	InterpretationCode
Interpretation Code: Display Name	Normal	EhrObservation	InterpretationLabel
Interpretation Code: Code System	ObservationInterpretation (2.16.840.1.113883.5.83)	EhrObservation	InterpretationSystem
Reference Range	Recommended: 0-199; Moderate Risk: 200-239; High Risk: 240+	EhrObservation	ReferenceRangeHighValue, ReferenceRangeHighUnit, ReferenceRangeLowValue, ReferenceRangeLowUnit

Storing HL7 Observation Results (ORU) Data in the Packaged EHR Data Model

The ORU message transmits observations and results from the producing system (such as an EKG or MRI system) to the ordering system (such as a physician's office).



Note: These mappings build on the mappings specified in the ADT message for the common segments.

ORU Order (ORC)

The Common Order segment (ORC) is used to transmit fields that are common to all orders (all types of services that are requested).

Seq	ORC Element	Salesforce Object	Field
2	Placer Order Number	EhrProcedure	SourceSystem, SourceSystemID
3	Filler Order Number	EhrObservation	SourceSystem, SourceSystemID
5	Order Status	EhrProcedure	Status
		EhrProcedureRequest	Status
9	Date/Time of Transaction	EhrProcedure	PerformedDateTime
		EhrProcedureRequest	ScheduledDateTime
12	Ordering Provider	EhrProcedureRequest	OrderedBy
13	Enterer's Location	EhrProcedure	Location

Seq	ORC Element	Salesforce Object	Field
21	Ordering Facility Name	EhrProcedure	Location

ORU Observation Request (OBR)

In the reporting of clinical data, the OBR serves as the report header. It identifies the observation set represented by a series of atomic observations.

Seq	HL7 Element	Salesforce Object	Field
2	Placer Order Number	EHRProcedure	SourceSystem, SourceSystemID
3	Filler Order Number	EhrObservation	SourceSystem, SourceSystemId
4	Universal Service Identifier	EhrProcedure	Code, odeLabel
6	Requested Date/Time	EHRProcedureRequest	OrderedOn
7	Observation Date/Time	EhrProcedure	PerformedDateTime
		EhrObservation	AppliesDateTime
13	Relevant Clinical Information	EhrCondition	No specific field, but can be mapped to EhrCondition
14	Specimen Received Date/Time	EhrProcedure	PerformedDateTime
		EhrObservation	AppliesDateTime
15	Specimen Source	EhrObservation	BodySiteCode, BodySiteLabel, BodySiteSystem
16	Ordering Provider	EhrProcedureRequest	OrderedBy
22	Results Rpt/Status Chng - Date/Time	EhrProcedure	SourceSystemModified
		EhrObservation	SourceSystemModified
25	Result Status	EhrObservation	Status, StatusCode
32	Principal Result Interpreter	EhrObservation	Practitioner
39	Collector's Comment	EhrObservation	Comments

OBR Note

Seq	HL7 Element	Salesforce Object	Field
3	Comment	EHRProcedure	Notes

ORU Observation (OBX)

The OBX segment is used to transmit a single observation or observation fragment. It represents the smallest indivisible unit of a report.

Seq	HL7 Element	Salesforce Object	Field
3	Observation Identifier	EhrObservation	MethodCode, MethodLabel, MethodSystem
5	Observation Value	EhrObservation	ValueLabel, ValueQuantity
6	Units	EhrObservation	ValueQuantityUnit
7	References Range	EhrObservation	ReferenceRangeHighValue, ReferenceRangeHighUnit,
		EhrObservation	ReferenceRangeLowValue, ReferenceRangeLowUnit
8	Abnormal Flags	EhrObservation	InterpretationCode, InterpretationLabel, InterpretationSystem
11	Observation Result Status	EhrObservation	Status, StatusCode
14	Date/Time of the Observation	EhrObservation	AppliesDateTime
16	Responsible Observer	EhrObservation	Practitioner
17	Observation Method	EhrObservation	MethodCode, MethodLabel
18	Equipment Instance Identifier	EhrObservation	Device
25	Performing Organization Medical Director		Potentially mapped through Performing Practitioner/ address on EHR Practitioner

OBX Note

Seq	HL7 Element	Salesforce Object	Field
3	Comment	EhrObservation	Comments

Storing FHIR Data in the Packaged EHR Data Model

The FHIR (Fast Healthcare Interoperability Resources) specification is offered as a consistent, easy to implement, and rigorous mechanism for exchanging data between healthcare applications. It can be used as a stand-alone data exchange standard or in combination with other standards, such as HL7.

FHIR Patient Resource to Salesforce Account Object

The Patient resource in FHIR maps to the Account object and the EhrPatient object in Salesforce. This table shows the target fields in the Account object.

FHIR Field	Salesforce Field	Notes
name.given	FirstName	In the FHIR name object, filter for use=official.
name.family	LastName	

FHIR Field	Salesforce Field	Notes
active	Active__c	
gender	Gender__pc	
maritalStatus.coding.display	Marital_Status__pc	
birthDate	PersonBirthdate	
telecom.value	PersonHomePhone	Filter for use=home and then for use=mobile.
identifier.value	MedicalRecordNumber__c	In the FHIR Identifier object, filter for type.coding.code=MR.
identifier.value	SourceSystemId__c	
address.line	PersonMailingStreet	In the FHIR address object, filter for type=both or type=postal.
address.city	PersonMailingCity	
address.state	PersonMailingState	
address.postalCode	PersonMailingPostalCode	
address.country	PersonMailingCountry	

SEE ALSO:

[Health Cloud Fields on Account](#)

FHIR Patient Resource to Salesforce EhrPatient Object

The Patient resource in FHIR maps to the EhrPatient object and the Account object in Salesforce. This table shows the target fields in the EhrPatient object.

FHIR Field	Salesforce Field	Notes
name.given	GivenName1__c	In the FHIR name object, filter for use=official.
name.family	FamilyName1__c	
gender	GenderLabel__c	
deceasedBoolean	Deceased__c	
birthDate	BirthDate__c	
maritalStatus.coding.display	MaritalStatusLabel__c	
identifier.value	MedicalRecordNumber__c	In the FHIR identifier object, filter for type.coding.code=MR.
identifier.value	SourceSystemId__c	
identifier.system	SourceSystem__c	
address.line	Address1Line1__c	In the FHIR address object, filter for type=both or type=postal.

FHIR Field	Salesforce Field	Notes
address.city	Address1City__c	
address.state	Address1State__c	
address.postalCode	Address1PostalCode__c	
address.country	Address1Country__c	
telecom.system	Telecom[ind]System__c	In the FHIR telecom object, the destination field contains an integer that is the index to the telecom record.
telecom.use	Telecom[ind]Use__c	
telecom.value	Telecom[ind]Value__c	

SEE ALSO:

[EhrPatient__c](#)

FHIR Condition Resource to Salesforce EhrCondition Object

The FHIR Condition resource maps to the Salesforce EhrCondition object.

FHIR Field	Salesforce Field	Notes
id	Id	A lookup in Health Cloud is done to verify that this exists.
subject.reference	Account__c	Split this value on / and take the part to the right.
category.coding.code	CategoryCode__c	
category.coding.system	CategorySystem__c	
category.coding.code	Code__c	
category.coding.display	CodeLabel__c	
category.coding.system	CodeSystem__c	
stage.summary.coding	Stage__c	
identifier.value	SourceSystemId__c	
clinicalStatus.coding.code	StatusCode__c	In the FHIR Coding object, filter for code=active.
clinicalStatus.coding.display	StatusLabel__c	
clinicalStatus.coding.system	StatusSystem__c	
severity.code	SeverityCode__c	
severity.display	SeverityLabel__c	
severity.system	SeveritySystem__c	

FHIR Field	Salesforce Field	Notes
evidence.code	EvidenceCode__c	
evidence.display	EvidenceDetail__c	
evidence.display	EvidenceLabel__c	
evidence.system	EvidenceSystem__c	

SEE ALSO:

[EhrCondition__c](#)

FHIR Observation Resource to Salesforce EhrObservation Object

Map the Observation resource in FHIR to the EhrObservation object in Salesforce.

FHIR Field	Salesforce Field	Notes
id	Id	A lookup in Health Cloud is done to verify this exists.
identifier.value	SourceSystemId__c	Split this value on / and take the part to the right.
status	Status__c	
bodySite.coding.code	BodySiteCode__c	
bodySite.coding.display	BodySiteLabel__c	
bodySite.coding.system	BodySiteSystem__c	
note	Comments__c	
interpretation.coding.code	InterpretationCode__c	
interpretation.coding.display	InterpretationLabel__c	
interpretation.coding.system	InterpretationSystem__c	
method.coding.code	MethodCode__c	
method.coding.display	MethodLabel__c	
method.coding.system	MethodSystem__c	
valueCodeableConcept.coding.code	ValueCode__c	
valueString	ValueLabel__c	
valuePeriod.end	ValuePeriodEndDate__c	
valuePeriod.start	ValuePeriodStartDate__c	
valueQuantity.value	ValueQuantity__c	

FHIR Field	Salesforce Field	Notes
valueQuantity.unit	ValueQuantityUnit__c	

SEE ALSO:

[EhrObservation__c](#)

FHIR AllergyIntolerance Resource to Salesforce EhrAllergyIntolerance Object

The AllergyIntolerance resource in FHIR maps to the EhrAllergyIntolerance object in Salesforce.

FHIR Field	Salesforce Field	Notes
id	Id	A lookup in Health Cloud is done to verify that this exists.
subject.reference	Account__c	Split this value on / and take the part to the right.
criticality	CriticalityCode__c	
reaction.manifestation.coding.code/display	Reaction255__c	Code is concatenated for display and is limited to 255 characters.
reaction.manifestation.coding.display	Reaction__c	
identifier.value	SourceSystemId__c	
code.coding.code	SubstanceCode__c	
code.coding.display	Substance255__c	
criticality	CriticalityLabel__c	
verificationStatus.coding.code	StatusLabel__c	

SEE ALSO:

[EhrAllergyIntolerance__c](#)

Emergency Response Management

Use the objects, fields, and metadata that extend Salesforce for Emergency Response Management.

[Emergency Response Management Standard and Custom Objects](#)

Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

[Emergency Response Management Custom Fields on Standard Objects](#)

Emergency Response Management adds custom fields to some standard Salesforce objects.

[Emergency Response Management Business APIs](#)

Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

Emergency Response Management Standard and Custom Objects

Salesforce Emergency Response Management provides a rich set of standard and custom objects to store and access emergency response information.

To verify the complete list of fields for an object, you can use a describe call from the API, or inspect with an appropriate tool, for example, inspecting the WSDL or using a schema viewer.

[ClinicalAssessmentResponse__c](#)

Represents the results of an assessment of a patient's health condition.

[ContactEncounter](#)

Represents a period of time during which two or more people were in close proximity to each other.

[ContactEncounterParticipant](#)

Represents a person who was present during a contact encounter.

[HousingAssessment__c](#)

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

[Visit](#)

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

ClinicalAssessmentResponse__c

Represents the results of an assessment of a patient's health condition.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AbdominalPain__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing abdominal pain.

Field	Details
CardiovascularDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of cardiovascular disease.
Chills__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing chills.
ChronicLiverDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic liver disease.
ChronicLungDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic lung disease.
ChronicRenalDisease__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of chronic renal disease.
Cough__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing new or chronic coughing.

Field	Details
CurrentSmoker__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient currently smokes.
DiabetesMellitus__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of Diabetes Mellitus.
Diarrhoea__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing diarrhea.
FeverOverThreshold__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a fever that's above a given temperature threshold.
FormerSmoker__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient previously smoked, but no longer does.
Headache__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description Text describing whether the patient is experiencing a headache.
HighestRecordedTemperature__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The highest recorded temperature in Fahrenheit.
HospitalizationStatus__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The status describing whether the person was admitted to the hospital. Possible values are: - Admitted - Not_Admitted—Not Admitted - Unknown
Immunocompromised__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient is immunocompromised.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort

Field	Details
	Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
MuscleAches__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient is experiencing muscle aches (myalgia).
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of this clinical assessment response.
NauseaOrVomiting__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing nausea or vomiting.
NeurologicalDisablity__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of a specific neurological disability.
NeurologicalDisablityNotes__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional text describing the patient's neurological condition.
Occupation__c	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Occupation of the individual. Possible values are: • Childcare workers—Childcare worker • Clinical laboratory technologists and technicians—Clinical laboratory technologist or technician • Combined food preparation and serving workers, including fast food—Combined food preparation or serving worker, including fast food • Dentists—Dentist • Emergency management directors—Emergency management director • Emergency medical technicians and paramedics—Emergency medical technician or paramedic • Health practitioner support technologists and technicians—Health practitioner support technologist or technician • Healthcare support workers, all other, including medical equipment preparers—Healthcare support worker (including medical equipment preparer) • Other
OnsetOfSymptoms__c	Type date Properties Create, Filter, Group, Nillable, Sort, Update Description The date when the symptoms started.
OtherChronicDiseases__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has a history of any other chronic diseases.
OtherChronicDiseasesNotes__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Additional text describing the patient's other chronic diseases.

Field	Details
OtherSymptoms__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing any other symptoms not specified on the assessment form.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.
ParentalConsent__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether consent was provided to interview a minor.
Patient__c	Type reference Properties Create, Filter, Group, Sort, Update Description The person account of the individual whose health condition is described in the assessment.
PrimaryCarePhysician__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the person's primary care physician.
ProviderFacilityName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The name of the provider of healthcare services such as the hospital, clinic, or medical practitioner other than a primary care physician.
RunnyNose__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a runny nose.
ShortnessOfBreath__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing shortness of breath.
SoreThroat__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has been experiencing a sore throat.
SubjectiveFever__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Text describing whether the patient has felt feverish, even if body temperature was not measured.
TestingFacilityName__c	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the facility where the testing was done.

ContactEncounter

Represents a period of time during which two or more people were in close proximity to each other.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Actual_Participant_Count__c	Type double Properties Filter, Nillable, Sort Description The confirmed number of people who were present during the encounter.
Description__c	Type textarea Properties Create, Nillable, Update Description Text describing the encounter.
EndTime__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the encounter ended.
EstimatedParticipantCount__c	Type double Properties Create, Filter, Nillable, Sort, Update Description The estimated number of people who were present during the encounter.
Location__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The location where the encounter took place.
StartTime__c	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the encounter began.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Value is one of the following, whichever is the most recent: - Due date of the most recent event logged against the object. - Due date of the most recently closed task associated with the object.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The timestamp for when a user most recently viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of this contact encounter.

Field	Details
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user who owns this record.

ContactEncounterParticipant

Represents a person who was present during a contact encounter.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
ContactEncounter__c	Type reference Properties Create, Filter, Group, Sort Description The contact encounter that this person was involved in.
Contact__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A contact who was involved in the contact encounter.
EndTime__c	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the contact encounter ended for this person.

Field	Details
Lead__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description A lead who was involved in the contact encounter.
StartTime__c	Type dateTime Properties Filter, Nillable, Sort Description The date and time when the contact encounter began for this person.
LastActivityDate	Type date Properties Filter, Group, Nillable, Sort Description Value is one of the following, whichever is the most recent: • Due date of the most recent event logged against the object. • Due date of the most recently closed task associated with the object.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description An auto-generated unique ID for this record.

HousingAssessment__c

Represents the settings for assessing the living situation of individuals. This object is available in API version 49.0 and later.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
Account__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description Lookup to the account object.
AssessmentDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description Date when the housing assessment took place.
CanPrepareFoodSafely__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person can prepare food.
CanQuarantine__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person can quarantine effectively.
Dwelling__c	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Indicated the type of residence for the person. Possible values are: • Apartment • Board and Care or Assisted Living Facility • Hotel or Motel • House

Field	Details
	• Long-Term Care Facility • Multi-Family Dwelling • Nursing Home • Recreational Vehicle or Mobile Home • Skilled Nursing Facility
HasPrivateBathroom__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person has access to a private bathroom.
IsHomeless__c	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the person has a place to live in.
Name	Type string Properties Create, Defaulted on create, Filter, Group, idLookup, Nillable, Sort, Update Description The name of the housing assessment.
QuarantineEndDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The end date of the quarantine period.
QuarantineLocation__c	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The name of the location where the person must quarantine.

Field	Details
QuarantineStartDate__c	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The start date of the quarantine period.

Visit

Represents a visit to inspect or assess an applicant's ability to perform an emergency service.

Supported Calls

`create()`, `delete()`, `describeLayout()`, `describeSObjects()`, `getDeleted()`, `getUpdated()`, `query()`, `retrieve()`, `search()`, `undelete()`, `update()`, `upsert()`

Fields

Field	Details
AccountId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the account.
ActualVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit ended.
ActualVisitStartTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit started.

Field	Details
ContextId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the context.
InstructionDescription	Type textarea Properties Create, Filter, Nillable, Sort, Update Description Special instructions for conducting the visit, if any.
LastReferencedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user accessed a record related to this record.
LastViewedDate	Type dateTime Properties Filter, Nillable, Sort Description The most recent date on which a user viewed this record.
Name	Type string Properties Autonumber, Defaulted on create, Filter, idLookup, Sort Description Unique identifier for the visit record.
OwnerId	Type reference Properties Create, Defaulted on create, Filter, Group, Sort, Update Description The ID of the user that owns the record.

Field	Details
PlaceId	Type reference Properties Create, Filter, Group, Sort, Update Description ID of the place to be visited.
PlannedVisitEndTime	Type dateTime Properties Create, Filter, Nillable, Sort, Update Description The date and time when the visit is expected to end.
PlannedVisitStartTime	Type dateTime Properties Create, Filter, Sort, Update Description The date and time when the visit is expected to start.
Status	Type picklist Properties Create, Defaulted on create, Filter, Group, Restricted picklist, Sort, Update Description The status of the visit. Possible values are: - Abandoned - Completed - InProgress - Planned
StatusRemarks	Type textarea Properties Create, Filter, Nillable, Sort, Update Description The reasons for abandoning or completing the visit as provided by the visiting user.

Field	Details
VisitPriority	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description The priority of the visit. Possible values are: • High • Low • Medium
VisitTypeId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The type of inspection or assessment conducted during the visit.
VisitorId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The ID of the user that performed the visit.

Emergency Response Management Custom Fields on Standard Objects

Emergency Response Management adds custom fields to some standard Salesforce objects.

[Account Custom Fields](#)

Custom fields extend the standard Account object for use in Emergency Response Management.

[Contact Custom Fields](#)

Custom fields extend the standard Contact object for use in Emergency Response Management.

[Lead Custom Fields](#)

Custom fields extend the standard Lead object for use in Emergency Response Management.

Account Custom Fields

Custom fields extend the standard Account object for use in Emergency Response Management.

Fields

Field	Details
ConditionStatus__pc	Type picklist Properties Create, Filter, Group, Nillable, Sort, Update Description Represents a person's condition based on their most recent test or assessment. Possible values are: - Asymptomatic - Asymptomatic - Declined to Participate - Cured - Evaluated - No Risk - Symptomatic - Symptomatic - Declined to Participate
Monitored_at_Home__pc	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are: - No - Yes
StatusGroup__pc	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Categorizes a person's stage within the testing and monitoring process. Possible values are: - Monitored - Positive - Ready for intake - Unknown - Unmonitored
Testing_Status__pc	Type picklist

Field	Details
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Represents the result of a person's most recent test. Possible values are: - Negative Test - Positive Test - Test Results Pending—Test Results Awaited - Test Scheduled - Testing Recommended - Unknown

Contact Custom Fields

Custom fields extend the standard Contact object for use in Emergency Response Management.

Fields

Field	Details
ConditionStatus__pc	Type picklist
	Properties Create, Filter, Group, Nillable, Sort, Update
	Description Represents a person's condition based on their most recent test or assessment. Possible values are: - Asymptomatic - Asymptomatic - Declined to Participate - Cured - Evaluated - No Risk - Symptomatic - Symptomatic - Declined to Participate
Monitored_at_Home__c	Type picklist
	Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update
	Description Whether a person's condition is being monitored at their home, rather than a clinical setting. Possible values are:

Field	Details
	- No - Yes
StatusGroup__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Categorizes a person's stage within the testing and monitoring process. Possible values are: - Monitored - Positive - Ready for intake - Unknown - Unmonitored
Testing_Status__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Represents the result of a person's most recent test. Possible values are: - Negative Test - Positive Test - Test Results Pending—Test Results Awaited - Test Scheduled - Testing Recommended - Unknown

Lead Custom Fields

Custom fields extend the standard Lead object for use in Emergency Response Management.

Fields

Field	Details
AppointmentDate	Type date Properties Filter, Group, Nillable, Sort

Field	Details
	Description Date of the appointment.
AppointmentId	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Identifier of the appointment.
StatusGroup__c	Type picklist Properties Create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description Categorizes a person's stage within the testing and monitoring process. Possible values are: • Monitored • Positive • Ready for intake • Unknown • Unmonitored

Emergency Response Management Business APIs

Use Business APIs for building integrations or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as loading details of contact encounters into the system.

[Contact Encounter](#)

Load details of contact encounters into the system.

Contact Encounter

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.

- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.
- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```

Available version

49.0 and later

Authentication

Authorization: Bearer **token**



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Request body

JSON example

```
{
  contactTracingEncounters: [
    {
      "referenceId": "0hARM000000000BYAQ",
      "name": "SF All Hands Q2",
      "estimatedParticipantCount": 10,
      "startDateTime": "2020-06-20T00:00:00Z",
      "duration": 12,
      "description": "held in SF tower",
      "participants": [
        {
          "participantType": "lead",
          "recordTypeName": "triage",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 12,
          "firstName": "Leo",
          "lastName": "Machado",
          "age": 24,
          "phoneNumber": "24323322",
          "emailAddress": "lee.lo@mail.com",
          "address": {
            "city": "Seattle",
            "state": "Washington",
            "country": "US",
            "postalCode": "11404",
            "street": "Richmond St"
          }
        }
      ],
    },
  ]
}
```

```

        "participantType": "patient",
        "referenceId": "001RM000004iUi8YAE",
        "sourceSystemId": "211453",
        "startTime": "2020-06-20T00:00:00Z",
        "duration": 10,
        "age": 34
      },
    ],
    "location": {
      "name": "Seattle County",
      "description": "Gala event",
      "latitude": "47.6",
      "longitude": "122.3",
      "encounterAddress": {
        "city": "Seattle",
        "state": "Washington",
        "country": "US",
        "postalCode": "11404",
        "street": "Dutch St"
      }
    }
  }
}

```

Properties

Name	Type	Description
contactTracingEncounters. referenceId	String	The ID of an existing contact encounter record in the Salesforce system.
contactTracingEncounters.name	String	Required. The name for the encounter.
contactTracingEncounters. estimatedParticipantCount	Integer	The estimated number of participants in the encounter.
contactTracingEncounters. startDateTime	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
contactTracingEncounters. duration	Integer	Required. The duration of the encounter in minutes.
contactTracingEncounters. description	String	The description for the encounter.
contactTracingEncounters. participants	List	The list of participants for the contact encounter. Each element in the list represents ContactEncounterParticipant. Valid values are: • lead

Name	Type	Description
		• <code>employee</code> • <code>patient</code>  Note: Only one value is allowed.
<code>contactTracingEncounters. participants.participantType</code>	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record type is not provided in the payload, the default record type (triage) is used. • Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the <code>referenceId</code> that corresponds to the Salesforce record ID. – Using <code>sourceSystemId</code>. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter participant record is created with the <code>contact</code> field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. • Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the <code>referenceId</code> that corresponds to the Salesforce record ID. – Using <code>sourceSystemId</code>. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the <code>contact_id</code> lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response.  Note: Only one value is allowed.
<code>contactTracingEncounters. participants.referenceId</code>	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code>, the <code>referenceID</code> is used for the patient or the employee lookup.

Name	Type	Description
<code>contactTracingEncounters. participants.sourceSystemId</code>	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the <code>referenceId</code> and the <code>sourceSystemId</code> , the <code>referenceId</code> is used for the patient or employee lookup.
<code>contactTracingEncounters. participants.recordTypeName</code>	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.startTime</code>	DateTime	The time when the encounter started.
<code>contactTracingEncounters. participants.duration</code>	Integer	Required. The duration of the encounter in minutes.
<code>contactTracingEncounters. participants.firstName</code>	String	Required. The first name of the participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.lastName</code>	String	Required. The last name of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.age</code>	Integer	The age of the encounter participant.
<code>contactTracingEncounters. participants.phoneNumber</code>	String	The phone number of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.emailAddress</code>	String	The email address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.address</code>	String	The address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .

Name	Type	Description
<code>contactTracingEncounters. participants.address.city</code>	String	The city of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.address.state</code>	String	The state of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.address.country</code>	String	The country of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.address.postalCode</code>	String	The postal code of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.address.street</code>	String	The street of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. location</code>	Object (reference to location)	Identifies the location of the encounter.
<code>contactTracingEncounters. location.name</code>	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: <code>contactTracingEncounters. location.description</code> <code>contactTracingEncounters. location.latitude</code> <code>contactTracingEncounters. location.longitude</code> <code>contactTracingEncounters. location.encounteraddress.city</code> <code>contactTracingEncounters. location.encounteraddress.state</code> <code>contactTracingEncounters. location.encounteraddress.country</code> <code>contactTracingEncounters. location.encounteraddress.postalCode</code> <code>contactTracingEncounters. location.encounteraddress.street</code>
<code>contactTracingEncounters. location.description</code>	String	The description of the location where the encounter took place.

Name	Type	Description
contactTracingEncounters. location.latitude	String	The latitude coordinate of the location where the encounter took place.
contactTracingEncounters. location.longitude	String	The longitude coordinate of the location where the encounter took place.
contactTracingEncounters. location.encounteraddress.city	String	The city where the encounter took place.
contactTracingEncounters. location.encounteraddress.state	String	The state where the encounter took place.
contactTracingEncounters. location.encounteraddress.country	String	The country where the encounter took place.
contactTracingEncounters. location.encounteraddress.postalCode	String	The postal code of the location where the encounter took place.
contactTracingEncounters. location.encounteraddress.street	String	The street where the encounter took place.

Response body**JSON example**

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
```

```

    "employee" : null,
    "errors" : null,
    "id" : "0hbxx00000000GBAAY",
    "lead" : null,
    "patient" : {
      "created" : false,
      "id" : "001xx000003GZ6tAAG"
    }
  } ]
} ],
"errors" : null,
"status" : null,
"success" : true
}

```

Apex Reference

This Apex reference goes into detail about the built-in Apex classes, interfaces, methods, or enums for Health Cloud.

For Apex-related objects and SOAP API calls, see [Objects and SOAP API Calls and Headers for Apex](#) in the *SOAP API Developer Guide*.

[HealthCloudExt Namespace](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[id_verification Namespace](#)

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

HealthCloudExt Namespace

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interfaces.

[HealthCloudExt Namespace for Intelligent Appointment Management](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[HealthCloudExt Namespace for Benefit Verification](#)

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

[HealthCloudExt Namespace for Unified Health Scoring](#)

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

HealthCloudExt Namespace for Intelligent Appointment Management

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

The `HealthCloudExt` namespace includes these classes and interface.

[AppointmentBase Class](#)

An abstract base class that represents the care provider or the practitioner information.

[AppointmentBookingInterop Interface](#)

Contains default Apex implementation for healthcare appointment availability and booking.

[AppointmentBookingInteropFhirAdapter Class](#)

Represents the global class that implements the `AppointmentBookingInterop` interface.

[AppointmentProvider Class](#)

Represents additional information about the care provider and an appointment.

[BookAppointmentRequest Class](#)

Contains set of options to book a healthcare appointment.

[BookAppointmentResponse Class](#)

Represents the appointment booking details from the external scheduling system.

[CancelAppointmentRequest Class](#)

Contains set of options to cancel the booked appointment.

[CancelAppointmentResponse Class](#)

Represents the appointment cancellation details from the external scheduling system.

[FindSlotsRequest Class](#)

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

[GetSlotStatusRequest Class](#)

Contains set of options to retrieve the slot status.

[Slot Class](#)

Represents the time period slot details for the appointment.

[BookingStatus Enum](#)

Represents a possible status of a healthcare appointment.

SEE ALSO:

[Intelligent Appointment Management](#)

AppointmentBase Class

An abstract base class that represents the care provider or the practitioner information.

Namespace

[healthcloudext](#) on page 1511

AppointmentBase Properties

AppointmentBase Properties

The following are properties for `AppointmentBase`.

`careProviders`

Represents details about the care provider or the practitioner.

`careProviders`

Represents details about the care provider or the practitioner.

Signature

```
public List<healthcloudext.AppointmentProvider> careProviders {get; set;}
```

Property Value

Type: List<[healthcloudext.AppointmentProvider](#) on page 1520>

AppointmentBookingInterop Interface

Contains default Apex implementation for healthcare appointment availability and booking.

Namespace

[healthcloudext](#) on page 1511

Usage

Managing appointments from Health Cloud requires identifying the source system's time slot support; implementing the Health Cloud global `AppointmentBookingInterop` interface; transforming the input request to fit the source electronic health records (EHR) system; routing the request to the EHR system; and getting the appointment information back from an external appointment booking system.

The external appointment management system is commonly part of a larger electronic health records (EHR) system. The integration between Health Cloud and the EHR can be direct or via integration middleware such as Mulesoft.

The `OrgPermissions.HealthCloud` permission must be enabled in your Salesforce org to access the Health Cloud `AppointmentBookingInterop` interface and its methods.

You can use the default implementation `AppointmentBookingInteropFhirAdapter` provided by Health Cloud to make a call out to an external scheduling system of truth for appointment availability and booking. All communications with the external system use the FHIR 4 standard.

If implementing the default Health Cloud global interface is not right for your context, you can provide your own Apex class and integrate with your appointment management system in your own way. An ISV or a Salesforce partner having Health Cloud license can distribute customized Apex code to your organization using packages.

Use Salesforce platform Named Credentials to configure the class name and authentication for Apex callouts. Then, map the Name Credential name in the `AppointmentBookingConfig` setup object. The Apex delegator class uses the setup object to invoke

the corresponding implementation between the default implementation or your own provided Apex implementation. See [Named Credentials as Callout Endpoints](#) in the [Apex Developer Guide](#).

[AppointmentBookingInterop Methods](#)

[AppointmentBookingInterop Example Implementation](#)

AppointmentBookingInterop Methods

The following are methods for `AppointmentBookingInterop`.

[bookAppointment\(var1\)](#)

Creates the healthcare appointment in the external scheduling system.

[cancelAppointment\(var1\)](#)

Cancels the booking appointment in the external scheduling system.

[findSlots\(var1\)](#)

Finds the available time slots for providers who match the patient's needs.

[getSlotStatus\(var1\)](#)

Retrieves the status of the time period slot that's assigned to the appointment.

bookAppointment (var1)

Creates the healthcare appointment in the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse  
bookAppointment (healthcloudext.BookAppointmentRequest var1)
```

Parameters

var1

Type: [healthcloudext.BookAppointmentRequest](#)

Return Value

Type: [healthcloudext.BookAppointmentResponse](#)

cancelAppointment (var1)

Cancels the booking appointment in the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse  
cancelAppointment (healthcloudext.CancelAppointmentRequest var1)
```

Parameters

var1
Type: [healthcloudext.CancelAppointmentRequest](#)

Return Value

Type: [healthcloudext.CancelAppointmentResponse](#)

findSlots (var1)

Finds the available time slots for providers who match the patient's needs.

Signature

```
public Map<String, List<healthcloudext.Slot>> findSlots (healthcloudext.FindSlotsRequest var1)
```

Parameters

var1
Type: [healthcloudext.FindSlotsRequest](#)

Return Value

Type: Map<String, List<[healthcloudext.Slot](#)>>

getSlotStatus (var1)

Retrieves the status of the time period slot that's assigned to the appointment.

Signature

```
public healthcloudext.Slot getSlotStatus (healthcloudext.GetSlotStatusRequest var1)
```

Parameters

var1
Type: [healthcloudext.GetSlotStatusRequest](#)

Return Value

Type: [healthcloudext.Slot](#)

AppointmentBookingInterop Example Implementation

This is an example implementation of the default class `AppointmentBookingInteropFhirAdapter` that implements the `healthcloudext.AppointmentBookingInterop` interface.

```
global class AppointmentBookingInteropFhirAdapter implements AppointmentBookingInterop{
    static final String DEFAULT_ERROR_MESSAGE = 'Error during callout to the external
```

```

system';
    static final String DEFAULT_ERROR_CODE = '500';

    /**
     * @Method Name: findSlots
     * @Param: request Type: FindSlotsRequest
     * @Desc: FindSlot implementation
     */
    global Map<String,List<Slot>> findSlots(FindSlotsRequest request){
        Map<String,List<Slot>> response = new Map<String,List<Slot>>();
        try {
            HttpRequest httpReq = FindSlotsMapper.mapHttpRequest(request);
            Http http = new Http();
            HTTPResponse res = http.send(httpReq);
            System.debug('Response Body >>>>'+res.getBody());
            Integer statusCode = res.getStatusCode();
            if(statusCode == 200) {
                FHIR.Bundle bundle = FHIRParser.parseSlotBundle(res.getBody());
                return FindSlotsMapper.mapResponse(request,bundle);
            } else {
                processErrorResponse(res);
            }
        } catch(AppointmentManagementException e) {
            throw e;
        } catch(Exception e){
            throw new AppointmentManagementException(e.getMessage(), DEFAULT_ERROR_CODE, '',
e);
        }
        return response;
    }
    public void processErrorResponse(HTTPResponse res){
        try {
            FHIR.OperationOutcome outcome = FHIRParser.parseOperationOutcome(res.getBody());
            throw new AppointmentManagementException(getErrorMessage(outcome),
String.valueOf(res.getStatusCode()), res.getBody());
        }catch(Exception e){//If couldn't able to parse to OperationOutcome, issue might be
from Middleware
            if(res.getStatusCode() == 404) {
                throw new AppointmentManagementException('Find available slots endpoint not
found, check the Appointment Booking Config & Appointment Booking URL Config',
String.valueOf(res.getStatusCode()), res.getBody());
            }else {
                throw new AppointmentManagementException(e.getMessage(), DEFAULT_ERROR_CODE,
''');
            }
        }
    }
    /**
     * @Method Name: bookAppointment
     * @Param: request Type: BookAppointmentRequest
     * @Desc: Book Appointment implementation
     */
    global BookAppointmentResponse bookAppointment(BookAppointmentRequest request){
        BookAppointmentResponse response;

```

```

        try{
            HttpRequest httpReq = BookAppointmentMapper.mapHttpRequest(request);
            Http http = new Http();
            HTTPResponse res = http.send(httpReq);
            System.debug('Response Body >>>>'+res.getBody());
            Integer statusCode = res.getStatusCode();
            if(statusCode == 200 || statusCode == 201) {
                FHIR.Appointment appointment = FHIRParser.parseAppointment(res.getBody());
                response = BookAppointmentMapper.mapResponse(request, appointment, res.getBody());

            } else {
                FHIR.OperationOutcome outcome = FHIRParser.parseOperationOutcome(res.getBody());

                throw new AppointmentManagementException(getErrorMessage(outcome),
String.valueOf(statusCode), res.getBody());
            }
        }catch (Exception e){
            throw new AppointmentManagementException(DEFAULT_ERROR_MESSAGE, DEFAULT_ERROR_CODE,
'');
        }
        return response;
    }

    /*
    @Method Name: getSlotStatus
    @Param: request Type: GetSlotStatusRequest
    @Desc: getSlotStatus implementation
    */
    global Slot getSlotStatus(GetSlotStatusRequest request){
        try{
            HttpRequest httpReq = GetSlotStatusMapper.mapHttpRequest(request);
            Http http = new Http();
            HTTPResponse res = http.send(httpReq);
            if(res.getStatusCode() == 200) {
                FHIR.Slot slot = FHIRParser.parseSlot(res.getBody());
                return GetSlotStatusMapper.mapResponse(slot);
            }
            else {
                FHIR.OperationOutcome outcome = FHIRParser.parseOperationOutcome(res.getBody());

                throw new AppointmentManagementException(getErrorMessage(outcome),
String.valueOf(res.getStatusCode()), res.getBody());
            }
        }catch (Exception e){
            throw new AppointmentManagementException(DEFAULT_ERROR_MESSAGE, DEFAULT_ERROR_CODE,
'');
        }
    }

    /*
    @Method Name: cancelAppointment
    @Param: request Type: CancelAppointmentRequest
    @Desc: Cancel Appointment implementation
    */

```

```

global CancelAppointmentResponse cancelAppointment(CancelAppointmentRequest request){
    try{
        HttpRequest httpReq = CancelAppointmentMapper.mapHttpRequest(request);
        Http http = new Http();
        HTTPResponse res = http.send(httpReq);
        System.debug('Response Body >>>>'+res.getBody());
        Integer statusCode = res.getStatusCode();
        CancelAppointmentResponse response;
        if(statusCode == 200 || statusCode == 201) {
            FHIR.Appointment appointment = FHIRParser.parseAppointment(res.getBody());
            response = CancelAppointmentMapper.mapResponse( appointment, res.getBody());
        } else {
            FHIR.OperationOutcome outcome = FHIRParser.parseOperationOutcome(res.getBody());

            throw new AppointmentManagementException(getErrorMessage(outcome),
String.valueOf(statusCode), res.getBody());
        }
        return response;
    }catch (Exception e){
        throw new AppointmentManagementException(DEFAULT_ERROR_MESSAGE, DEFAULT_ERROR_CODE,
'');
    }
}

public static String getErrorMessage(FHIR.OperationOutcome outcome){
    String errorMessage = DEFAULT_ERROR_MESSAGE;
    if(outcome != null) {
        if(outcome.issue != null && outcome.issue.size() > 0) {
            if(outcome.issue[0].details != null && outcome.issue[0].details.text != null)
{
                errorMessage = outcome.issue[0].details.text;
            } else if(outcome.issue[0].diagnostics != null) {
                errorMessage = outcome.issue[0].diagnostics;
            }
        }
    }
    return errorMessage;
}
}

```

AppointmentBookingInteropFhirAdapter Class

Represents the global class that implements the AppointmentBookingInterop interface.

Namespace

[healthcloudext](#) on page 1511

[AppointmentBookingInteropFhirAdapter Methods](#)

AppointmentBookingInteropFhirAdapter Methods

The following are methods for AppointmentBookingInteropFhirAdapter.

[bookAppointment\(request\)](#)

Contains set of options to book a healthcare appointment with the external scheduling system.

[cancelAppointment\(request\)](#)

Contains set of options to cancel the booked appointment from the external scheduling system.

[findSlots\(request\)](#)

Contains set of options to find available time slots for healthcare providers who match the patient's needs.

[getSlotStatus\(request\)](#)

Contains set of options to retrieve the slot status.

bookAppointment (request)

Contains set of options to book a healthcare appointment with the external scheduling system.

Signature

```
public healthcloudext.BookAppointmentResponse  
bookAppointment (healthcloudext.BookAppointmentRequest request)
```

Parameters

request
Type: [healthcloudext.BookAppointmentRequest](#)

Return Value

Type: [healthcloudext.BookAppointmentResponse](#)

cancelAppointment (request)

Contains set of options to cancel the booked appointment from the external scheduling system.

Signature

```
public healthcloudext.CancelAppointmentResponse  
cancelAppointment (healthcloudext.CancelAppointmentRequest request)
```

Parameters

request
Type: [healthcloudext.CancelAppointmentRequest](#)

Return Value

Type: [healthcloudext.CancelAppointmentResponse](#)

findSlots (request)

Contains set of options to find available time slots for healthcare providers who match the patient's needs.

Signature

```
public Map<String, List<healthcloudext.Slot>> findSlots (healthcloudext.FindSlotsRequest request)
```

Parameters

request

Type: [healthcloudext.FindSlotsRequest](#)

Return Value

Type: Map<String, List<[healthcloudext.Slot](#)>>

getSlotStatus (request)

Contains set of options to retrieve the slot status.

Signature

```
public healthcloudext.Slot getSlotStatus (healthcloudext.GetSlotStatusRequest request)
```

Parameters

request

Type: [healthcloudext.GetSlotStatusRequest](#)

Return Value

Type: [healthcloudext.Slot](#)

AppointmentProvider Class

Represents additional information about the care provider and an appointment.

Namespace

[healthcloudext](#) on page 1511

[AppointmentProvider Properties](#)

AppointmentProvider Properties

The following are properties for `AppointmentProvider`.

[appointmentTypeCode](#)

Represents the code for the appointment type.

[careProviderId](#)

Represents the ID of the care provider.

npi

Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

practitionerFacilityId

Represents the facility ID of the practitioner.

serviceTypeCode

Represents the code of the service type to be performed at the appointment.

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

sourceSystem

Represents the name of the source system the provider record came from.

appointmentTypeCode

Represents the code for the appointment type.

Signature

```
public String appointmentTypeCode {get; set;}
```

Property Value

Type: String

careProviderId

Represents the ID of the care provider.

Signature

```
public String careProviderId {get; set;}
```

Property Value

Type: String

npi

Represents the unique National Provider Identifier that is assigned to each facility and licensed practitioner.

Signature

```
public String npi {get; set;}
```

Property Value

Type: String

practitionerFacilityId

Represents the facility ID of the practitioner.

Signature

```
public String practitionerFacilityId {get; set;}
```

Property Value

Type: String

serviceTypeCode

Represents the code of the service type to be performed at the appointment.

Signature

```
public String serviceTypeCode {get; set;}
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

Property Value

Type: String

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

Property Value

Type: String

sourceSystem

Represents the name of the source system the provider record came from.

Signature

```
public String sourceSystem {get; set;}
```

Property Value

Type: String

BookAppointmentRequest Class

Contains set of options to book a healthcare appointment.

Namespace

[healthcloudext](#) on page 1511

Usage

To book an appointment, we need to know the availability of a given practitioner at a given facility. To get this information, Health Cloud queries the specific source EHR system, using the IDs of the practitioner and the facility as stored in that source system.

Practitioner and Facility IDs:

- The source system ID comes from the Healthcare Practitioner Facility record for the practitioner+facility combination.
- The source system facility ID comes from an Identifier record that looks up to the Contact record for the practitioner, with the same source system as the Healthcare Practitioner Facility record.
- The source system facility ID comes from an Identifier record that looks up to the Account record for the facility, with the same source system as the Healthcare Practitioner Facility record.

The source system requires Appointment Type and Service Type codes that are derived from the “visit type” (Work Type record) selected by the call center agent. These codes are configured via Work Type Code Set Bundle records, one per Work Type, with lookups to Code Set Bundle and Code Sets for the Service Type and Appointment Type codes in each Source System the org integrates with.

[BookAppointmentRequest Properties](#)**BookAppointmentRequest Properties**

The following are properties for `BookAppointmentRequest`.

[appointmentType](#)

Represents the type of appointment, such as annual physical or intake examination.

[note](#)

Represents optional extra information about the appointment.

[serviceType](#)

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

[slot](#)

Represents the time period slot that’s assigned to the appointment.

[sourceFacilityId](#)

Represents the ID in the source system of the facility where the encounter will occur.

sourcePatientId

Represents the ID in the source system of the patient.

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

sourceSystem

Represents the name of the source system the patient record came from.

appointmentType

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

Property Value

Type: String

note

Represents optional extra information about the appointment.

Signature

```
public String note {get; set;}
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

Property Value

Type: String

sourceFacilityId

Represents the ID in the source system of the facility where the encounter will occur.

Signature

```
public String sourceFacilityId {get; set;}
```

Property Value

Type: String

sourcePatientId

Represents the ID in the source system of the patient.

Signature

```
public String sourcePatientId {get; set;}
```

Property Value

Type: String

sourcePractitionerId

Represents the ID in the source system of the practitioner with whom the encounter will occur.

Signature

```
public String sourcePractitionerId {get; set;}
```

Property Value

Type: String

sourceSystem

Represents the name of the source system the patient record came from.

Signature

```
public String sourceSystem {get; set;}
```

Property Value

Type: String

BookAppointmentResponse Class

Represents the appointment booking details from the external scheduling system.

Namespace

[healthcloudext](#) on page 1511

[BookAppointmentResponse Properties](#)

BookAppointmentResponse Properties

The following are properties for `BookAppointmentResponse`.

[appointmentId](#)

Represents the unique identifier of the appointment in Health Cloud.

[jsonResponse](#)

Represents the response from the external scheduling system encoded as JSON.

[note](#)

Represents optional extra information added to the appointment.

[patientId](#)

Represents the unique identifier of the patient in Health Cloud.

[slotEnd](#)

Represents the date and time that the available time slot ends.

[slotStart](#)

Represents the date and time that the available time slot starts.

[sourceAppointmentId](#)

Represents the unique identifier of the appointment in the source system.

[sourcePatientId](#)

Represents the ID of the patient in the source system.

[sourceSystem](#)

Represents the name of the external scheduling system from which the record was sourced.

[status](#)

Represents the status of the appointment.

appointmentId

Represents the unique identifier of the appointment in Health Cloud.

Signature

```
public String appointmentId {get; set;}
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

Property Value

Type: String

note

Represents optional extra information added to the appointment.

Signature

```
public String note {get; set;}
```

Property Value

Type: String

patientId

Represents the unique identifier of the patient in Health Cloud.

Signature

```
public String patientId {get; set;}
```

Property Value

Type: String

slotEnd

Represents the date and time that the available time slot ends.

Signature

```
public String slotEnd {get; set;}
```

Property Value

Type: String

slotStart

Represents the date and time that the available time slot starts.

Signature

```
public String slotStart {get; set;}
```

Property Value

Type: String

sourceAppointmentId

Represents the unique identifier of the appointment in the source system.

Signature

```
public String sourceAppointmentId {get; set;}
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the source system.

Signature

```
public String sourcePatientId {get; set;}
```

Property Value

Type: String

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

Property Value

Type: String

status

Represents the status of the appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

Property Value

Type: [healthcloudext.BookingStatus](#) on page 1537

CancelAppointmentRequest Class

Contains set of options to cancel the booked appointment.

Namespace

[healthcloudext](#) on page 1511

[CancelAppointmentRequest Properties](#)**CancelAppointmentRequest Properties**

The following are properties for `CancelAppointmentRequest`.

[appointmentId](#)

Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

[appointmentType](#)

Represents the type of appointment, such as annual physical or intake examination.

[cancelationReason](#)

Represents the reason for canceling the appointment.

[serviceType](#)

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

[slot](#)

Represents the time period slot that's assigned to the appointment.

[sourceFacilityId](#)

Represents the healthcare facility where the encounter will occur in the external scheduling system.

[sourcePatientId](#)

Represents the ID of the patient in the external scheduling system.

[sourcePractitionerId](#)

ID of the practitioner who is performing care in the encounter.

[sourceSystem](#)

Name of the external scheduling system from which the record was sourced.

appointmentId

Unique ID of the appointment in Health Cloud. The appointment ID comes from the `ServiceAppointment` object.

Signature

```
public String appointmentId {get; set;}
```

Property Value

Type: String

appointmentType

Represents the type of appointment, such as annual physical or intake examination.

Signature

```
public String appointmentType {get; set;}
```

Property Value

Type: String

cancelationReason

Represents the reason for canceling the appointment.

Signature

```
public String cancelationReason {get; set;}
```

Property Value

Type: String

serviceType

Specifies the type of service to be performed at the appointment, such as dental cleaning or surgery.

Signature

```
public String serviceType {get; set;}
```

Property Value

Type: String

slot

Represents the time period slot that's assigned to the appointment.

Signature

```
public String slot {get; set;}
```

Property Value

Type: String

sourceFacilityId

Represents the healthcare facility where the encounter will occur in the external scheduling system.

Signature

```
public String sourceFacilityId {get; set;}
```

Property Value

Type: String

sourcePatientId

Represents the ID of the patient in the external scheduling system.

Signature

```
public String sourcePatientId {get; set;}
```

Property Value

Type: String

sourcePractitionerId

ID of the practitioner who is performing care in the encounter.

Signature

```
public String sourcePractitionerId {get; set;}
```

Property Value

Type: String

sourceSystem

Name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

Property Value

Type: String

CancelAppointmentResponse Class

Represents the appointment cancellation details from the external scheduling system.

Namespace

[healthcloudext](#) on page 1511

[CancelAppointmentResponse Properties](#)

CancelAppointmentResponse Properties

The following are properties for `CancelAppointmentResponse`.

[externalAppointmentId](#)

Represents the appointment identifier from the external scheduling system.

[jsonResponse](#)

Represents the response from the external scheduling system encoded as JSON.

[serviceAppointmentId](#)

Represents the ID of the service appointment that you want to update.

[status](#)

Represents the status of the healthcare appointment.

externalAppointmentId

Represents the appointment identifier from the external scheduling system.

Signature

```
public String externalAppointmentId {get; set;}
```

Property Value

Type: String

jsonResponse

Represents the response from the external scheduling system encoded as JSON.

Signature

```
public String jsonResponse {get; set;}
```

Property Value

Type: String

serviceAppointmentId

Represents the ID of the service appointment that you want to update.

Signature

```
public String serviceAppointmentId {get; set;}
```

Property Value

Type: String

status

Represents the status of the healthcare appointment.

Signature

```
public healthcloudext.BookingStatus status {get; set;}
```

Property Value

Type: [healthcloudext.BookingStatus](#) on page 1537

FindSlotsRequest Class

Contains set of options to find available time slots for providers who match the patient's needs. This class extends the `AppointmentBase` class and inherits its properties.

Namespace

[healthcloudext](#) on page 1511

[FindSlotsRequest Properties](#)**FindSlotsRequest Properties**

The following are properties for `FindSlotsRequest`.

[slotRangeEnd](#)

Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

[slotRangeStart](#)

Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

[isNextAvailSlot](#)

In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

[patientId](#)

Represents a patient's `AccountId`.

slotRangeEnd

Represents the start of date range for slots in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z.

Signature

```
public String slotRangeEnd {get; set;}
```

Property Value

Type: String

slotRangeStart

Represents the end of date range for slots in ISO 8601 format, for example , 2021-02-25T18:24:31.000Z.

Signature

```
public String slotRangeStart {get; set;}
```

Property Value

Type: String

isNextAvailSlot

In the default Apex class, if the property is set to `True`, gets a provider's next 160 available slots for appointment scheduling. If set to `False`, gets the next 500 available slots of providers in general.

Signature

```
public Boolean isNextAvailSlot {get; set;}
```

Property Value

Type: Boolean

patientId

Represents a patient's `AccountId`.

Signature

```
public Boolean patientId {get; set;}
```

Property Value

Type: String

GetSlotStatusRequest Class

Contains set of options to retrieve the slot status.

Namespace

[healthcloudext](#) on page 1511

[GetSlotStatusRequest Properties](#)

GetSlotStatusRequest Properties

The following are properties for `GetSlotStatusRequest`.

[slotId](#)

Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

[slotSourceSystem](#)

Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

[slotSourceSystemId](#)

Represents the ID of the source system from which the request was sourced.

slotId

Unique identifier for the time period slot in the external scheduling system that's assigned to the appointment.

Signature

```
public String slotId {get; set;}
```

Property Value

Type: String

slotSourceSystem

Name of the external scheduling system from which the time period slot record came from. This information comes from Healthcare Practitioner Facility.

Signature

```
public String slotSourceSystem {get; set;}
```

Property Value

Type: String

slotSourceSystemId

Represents the ID of the source system from which the request was sourced.

Signature

```
public String slotSourceSystemId {get; set;}
```

Property Value

Type: String

Slot Class

Represents the time period slot details for the appointment.

Namespace

[healthcloudext](#) on page 1511

[Slot Properties](#)**Slot Properties**

The following are properties for `Slot`.

[slotEnd](#)

Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

[slotStart](#)

Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

[slotStatus](#)

Represents the status of the time slot.

[sourceSlotId](#)

Represents the ID of the time slot in the external scheduling system.

[sourceSystem](#)

Represents the name of the external scheduling system from which the record was sourced.

slotEnd

Represents the date and time that the appointment time slot ends in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotEnd {get; set;}
```

Property Value

Type: String

slotStart

Represents the date and time that the appointment time slot starts in ISO 8601 format, for example, 2021-02-26T21:24:31.000Z..

Signature

```
public String slotStart {get; set;}
```

Property Value

Type: String

slotStatus

Represents the status of the time slot.

Signature

```
public String slotStatus {get; set;}
```

Property Value

Type: String

sourceSlotId

Represents the ID of the time slot in the external scheduling system.

Signature

```
public String sourceSlotId {get; set;}
```

Property Value

Type: String

sourceSystem

Represents the name of the external scheduling system from which the record was sourced.

Signature

```
public String sourceSystem {get; set;}
```

Property Value

Type: String

BookingStatus Enum

Represents a possible status of a healthcare appointment.

Namespace

[healthcloudext](#) on page 1511

Enum Values

The following are the values of the `healthcloudext.BookingStatus` enum.

Value	Description
Canceled	Indicates that a scheduled appointment has been canceled.
NoShow	Indicates that a patient didn't show up for a scheduled appointment.
Proposed	Indicates that a new date and time has been proposed for a scheduled appointment.
Rejected	Indicates that a scheduled appointment has been rejected.
Scheduled	Indicates that an appointment has been scheduled.

HealthCloudExt Namespace for Benefit Verification

The `HealthCloudExt` namespace provides an interface and classes for Health Cloud to integrate with a source electronic health records (EHR) system.

Integrate benefit verification into the end-to-end patient access workflow to help caregivers and patients reduce the time and effort it takes to find out what coverage is available under each patient's health benefits.

The `HealthCloudExt` namespace includes these classes and interface.

[BenefitsItem Class](#)

Specific service covered by the insurance plan.

[BenefitsItemLimit Class](#)

Services not covered, or expenditures required for coverage.

[BenefitsVerificationRequest Class](#)

Request for verification of benefits.

[BenefitsVerificationResponse Class](#)

Response for verification of benefits.

[IBenefitsVerificationInterOp Interface](#)

Contains default Apex implementation for verification of benefits.

SEE ALSO:

[Health Cloud Administration Guide: Connect to a Benefit Verification Service](#)

BenefitsItem Class

Specific service covered by the insurance plan.

Namespace

[HealthCloudExt](#)

[BenefitsItem Properties](#)

BenefitsItem Properties

The following are properties for `BenefitsItem`.

`benefitsCategory`

Name of the category this benefit is in.

`benefitsItemLimit`

`inPlanNetworkIndicator`

Indicates if the benefit is only available in the plan network. The default value is 'false'.

`notes`

Description of the coverage for non-preferred providers.

`serviceType`

The type of service this plan benefit item provides.

`serviceTypeCode`

The code for the type of service this plan benefit item provides.

`benefitsCategory`

Name of the category this benefit is in.

Signature

```
public String benefitsCategory {get; set;}
```

Property Value

Type: String

`benefitsItemLimit`

Signature

```
public List<healthcloudext.BenefitsItemLimit> benefitsItemLimit {get; set;}
```

Property Value

Type: List<healthcloudext.BenefitsItemLimit>

`inPlanNetworkIndicator`

Indicates if the benefit is only available in the plan network. The default value is 'false'.

Signature

```
public Boolean inPlanNetworkIndicator {get; set;}
```

Property Value

Type: Boolean

notes

Description of the coverage for non-preferred providers.

Signature

```
public String notes {get; set;}
```

Property Value

Type: String

serviceType

The type of service this plan benefit item provides.

Signature

```
public String serviceType {get; set;}
```

Property Value

Type: String

serviceTypeCode

The code for the type of service this plan benefit item provides.

Signature

```
public String serviceTypeCode {get; set;}
```

Property Value

Type: String

BenefitsItemLimit Class

Services not covered, or expenditures required for coverage.

Namespace

[HealthCloudExt](#)

[BenefitsItemLimit Properties](#)

BenefitsItemLimit Properties

The following are properties for `BenefitsItemLimit`.

[benefitCode](#)

[benefitMetricType](#)

[benefitValue](#)

[coverageLevel](#)

Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

[limitNotes](#)

General information about the limit.

[networkType](#)

Specifies whether the provider is eligible for reimbursement. Possible values are In, NA, Out.

[termType](#)

Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date.

benefitCode

Signature

```
public String benefitCode {get; set;}
```

Property Value

Type: String

benefitMetricType

Signature

```
public String benefitMetricType {get; set;}
```

Property Value

Type: String

benefitValue

Signature

```
public String benefitValue {get; set;}
```

Property Value

Type: String

coverageLevel

Defines the persons eligible for the benefit item. Possible values are EmployeeSpouse, Family, Individual.

Signature

```
public String coverageLevel {get; set;}
```

Property Value

Type: String

limitNotes

General information about the limit.

Signature

```
public String limitNotes {get; set;}
```

Property Value

Type: String

networkType

Specifies whether the provider is eligible for reimbursement. Possible values are In, NA, Out.

Signature

```
public String networkType {get; set;}
```

Property Value

Type: String

termType

Specifies the type of time period during which the benefit item is available. Possible values are Calendar Year, Day, Month, Year to Date.

Signature

```
public String termType {get; set;}
```

Property Value

Type: String

BenefitsVerificationRequest Class

Request for verification of benefits.

Namespace

HealthCloudExt

[BenefitsVerificationRequest Properties](#)

BenefitsVerificationRequest Properties

The following are properties for `BenefitsVerificationRequest`.

[benefitsRequestId](#)

Identifies the associated case.

[encounterDate](#)

[groupNumber](#)

[memberAccountId](#)

[memberNumber](#)

[payerId](#)

[providerNpi](#)

Default National Provider Identifier to be used in the benefits verification request.

[providerOrganizationName](#)

Specifies the organization name to use for the benefits verification request service.

[providerType](#)

[serviceTypeCodes](#)

Represents the code of the service type to be performed.

benefitsRequestId

Identifies the associated case.

Signature

```
public String benefitsRequestId {get; set;}
```

Property Value

Type: String

encounterDate

Signature

```
public String encounterDate {get; set;}
```

Property Value

Type: String

groupNumber**Signature**

```
public String groupNumber {get; set;}
```

Property Value

Type: String

memberAccountId**Signature**

```
public String memberAccountId {get; set;}
```

Property Value

Type: String

memberNumber**Signature**

```
public String memberNumber {get; set;}
```

Property Value

Type: String

payerId**Signature**

```
public String payerId {get; set;}
```

Property Value

Type: String

providerNpi

Default National Provider Identifier to be used in the benefits verification request.

Signature

```
public String providerNpi {get; set;}
```


Property Value

Type: String

providerOrganizationName

Specifies the organization name to use for the benefits verification request service.

Signature

```
public String providerOrganizationName {get; set;}
```

Property Value

Type: String

providerType**Signature**

```
public String providerType {get; set;}
```

Property Value

Type: String

serviceTypeCodes

Represents the code of the service type to be performed.

Signature

```
public List<String> serviceTypeCodes {get; set;}
```

Property Value

Type: List<String>

BenefitsVerificationResponse Class

Response for verification of benefits.

Namespace

[HealthCloudExt](#)

[BenefitsVerificationResponse Properties](#)

BenefitsVerificationResponse Properties

The following are properties for `BenefitsVerificationResponse`.

[benefitPeriodEndDate](#)

Last day of the coverage benefit period.

[benefitPeriodStartDate](#)

First day of the coverage benefit period.

[benefitsItem](#)

Specific service covered by the insurance plan.

[benefitsRequestId](#)

Identifies the benefit verification request that this message responds to.

[errorResponse](#)

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

[groupNumber](#)[isCoverageActive](#)

Indicates whether the coverage benefit is currently in force.

[jsonResponse](#)

Full JSON response from external system.

[memberNumber](#)**benefitPeriodEndDate**

Last day of the coverage benefit period.

Signature

```
public String benefitPeriodEndDate {get; set;}
```

Property Value

Type: String

benefitPeriodStartDate

First day of the coverage benefit period.

Signature

```
public String benefitPeriodStartDate {get; set;}
```

Property Value

Type: String

benefitsItem

Specific service covered by the insurance plan.

Signature

```
public List<healthcloudext.BenefitsItem> benefitsItem {get; set;}
```

Property Value

Type: List<healthcloudext.BenefitsItem>

benefitsRequestId

Identifies the benefit verification request that this message responds to.

Signature

```
public String benefitsRequestId {get; set;}
```

Property Value

Type: String

errorResponse

Use to respond with an error indication following errors such as request-forbidden responses, custom validation errors, or expired API tokens.

Signature

```
public String errorResponse {get; set;}
```

Property Value

Type: String

groupNumber**Signature**

```
public String groupNumber {get; set;}
```

Property Value

Type: String

isCoverageActive

Indicates whether the coverage benefit is currently in force.

Signature

```
public Boolean isCoverageActive {get; set;}
```

Property Value

Type: Boolean

jsonResponse

Full JSON response from external system.

Signature

```
public String jsonResponse {get; set;}
```

Property Value

Type: String

memberNumber**Signature**

```
public String memberNumber {get; set;}
```

Property Value

Type: String

IBenefitsVerificationInterOp Interface

Contains default Apex implementation for verification of benefits.

Namespace

[HealthCloudExt](#)

[IBenefitsVerificationInterOp Methods](#)

[IBenefitsVerificationInterOp Example Implementation](#)

IBenefitsVerificationInterOp Methods

The following are methods for `IBenefitsVerificationInterOp`.

[verifyBenefits\(var1\)](#)

Verifies the benefits.

verifyBenefits (var1)

Verifies the benefits.

Signature

```
public List<healthcloudext.BenefitsVerificationResponse>
verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> var1)
```

Parameters

var1
Type: List<[healthcloudext.BenefitsVerificationRequest](#)>

Return Value

Type: List<[healthcloudext.BenefitsVerificationResponse](#)>

IBenefitsVerificationInterOp Example Implementation

This is an example implementation of the `healthcloudext.IBenefitsVerificationInterOp` interface.

```
global class BenefitsVerificationInterImpl implements
healthcloudext.IBenefitsVerificationInterOp {

    /*
    @Method Name: verifyBenefits
    @Param: List of BenefitsVerificationRequests
    @Desc: Method which will do external callout to get the benefits verification
information and transform this information in the form of the BenefitsVerificationResponse

    */
    public List<healthcloudext.BenefitsVerificationResponse>
verifyBenefits(List<healthcloudext.BenefitsVerificationRequest> request) {
        List<healthcloudext.BenefitsVerificationResponse> responses = new
List<healthcloudext.BenefitsVerificationResponse>();

        // Customer code to perform external callout to retrieve benefits verification
information and transform response
        return responses;
    }
}
```

HealthCloudExt Namespace for Unified Health Scoring

The `HealthCloudExt` namespace provides an interface and methods for Health Cloud to store health score information in the action logs.

The `HealthCloudExt` namespace includes these classes and interface.

[IUnifiedHealthScore Interface](#)

Stores additional information in the action logs.

IUnifiedHealthScore Interface

Stores additional information in the action logs.

Namespace

[healthcloudext](#)

Usage

Actions triggered from the Dynamic Actions for Unified Health Scoring component are logged in the Health Score Action Log object. You can customize the information logged in this object using the `IUnifiedHealthScore` Apex interface in a custom Apex class.

[IUnifiedHealthScore Methods](#)

[IUnifiedHealthScore Example Implementation](#)

IUnifiedHealthScore Methods

The following are methods for `IUnifiedHealthScore`.

[saveActionDetail\(var1\)](#)

Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

saveActionDetail (var1)

Stores health score information in the Health Score Action Log object. The action history logged in Health Score Action Log doesn't include score information by default.

Signature

```
public Boolean saveActionDetail (Map<String,String> var1)
```

Parameters

var1

Type: `Map<String,String>`

A map of key-value pairs for the attributes, including subject ID, action status, action date, action label, action name, action description, action icon URL, and performed by ID.

Return Value

Type: `Boolean`

IUnifiedHealthScore Example Implementation

This example shows an implementation of the `healthcloudext.IUnifiedHealthScore` interface.

Using this sample code, your action logs now also mention the specified score category and its score value at the time the action was triggered.

```
global class ApexClassForCustomLogs implements
healthcloudext.IUnifiedHealthScore{//IMPORTANT: replace CustomActionLog with the name the
```

```

Apex class
public Boolean saveActionDetail(Map<String, String> request){
    try {
        String aSubject = request.get('subjectId');
        List<HealthScore> aHealthScore = [select CurrentScore from HealthScore where
SubjectId=:aSubject and ScoreCategoryId='0gzRN00000001drYAA'];
        //IMPORTANT: Replace 0gzRN00000001drYAA with the Id of your score category.
        List<HealthScoreActionLog> acctList = new List<HealthScoreActionLog>();
        HealthScoreActionLog aHealthScoreActionLog = new HealthScoreActionLog(
            ActionDescription=request.get('actionDescription'),
            ActionIconUrl=request.get('actionIconUrl'),
            ActionLabel=request.get('actionLabel'),
            ActionName=request.get('actionName'),
            ActionStatus=request.get('actionStatus'),
            PerformedById=request.get('performedById'),
            SubjectId=request.get('subjectId'),
            ActionDate=datetime.now(),
            Score=aHealthScore[0].CurrentScore,
            ScoreCategoryId='0gzRN00000001drYAA'//IMPORTANT: Replace 0gzRN00000001drYAA
with the Id of your score category.
        );
        acctList.add(aHealthScoreActionLog);
        Database.SaveResult[] srList = Database.insert(acctList, false);
        for (Database.SaveResult sr : srList) {
            if (sr.isSuccess()) {
                // Operation was successful, so get the ID of the record that was processed
                System.debug('Successfully inserted account. HealthScoreActionLog ID: ' +
sr.getId());
            }
            else {
                // Operation failed, so get all errors
                for(Database.Error err : sr.getErrors()) {
                    System.debug('The following error has occurred.');
```

 **Note:** Ensure that you replace the category ID in this sample code with the ID of the category that you want to log score information for. You can find the IDs of your score categories by either inspecting a category page's URL, or you can run this query in the Developer Console Query Editor:

```
Select Id,CategoryName from ScoreCategory
```

id_verification Namespace

The `id_verification` namespace provides an interface and classes for Health Cloud to verify the caller's identity.

For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

The following are the classes in the `id_verification` namespace.

[FieldValue Class](#)

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

[IdentityVerificationExt Interface](#)

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

[ProcessDefinition Class](#)

Contains the verification process definition, including the list of process details.

[ProcessDetail Class](#)

Contains the verification process details.

[SearchFilter Class](#)

Contains data filters that is applied in object-based search.

[SearchFilters Class](#)

Contains a list of data filters to be applied for object-based search.

[SearchRequest Class](#)

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

[SearchResult Class](#)

Contains the contract of search results in tabular format for either the object-based or text-based search.

[SearchResultHeader Class](#)

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

[SearchResultRow Class](#)

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

[SelectedSearchResult Class](#)

Contains the details of the record that has been selected for verification.

[SelectedVerifiedResult Class](#)

Contains information about the verified object that is used for the secondary search.

[VerificationContext Class](#)

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

[VerificationProcessField Class](#)

Contains details of the fields used for both search and the verification process.

[VerificationProcessFieldList Class](#)

Contains information about the list of fields used for both search and the verification process.

[VerifiedDetails Class](#)

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

[VerifiedResult Class](#)

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

[Verifier Class](#)

Contains a list of input representations for verifier fields, including the optional and required fields.

FieldValue Class

Contains a key-value pair represented by the developer name and value of the field. The key-value pair is used for both search results and verification.

Namespace

[id_verification](#)[FieldValue Constructors](#)[FieldValue Properties](#)

FieldValue Constructors

The following are constructors for `FieldValue`.

[FieldValue\(developerName, value\)](#)

Creates an instance of the `FieldValue` class with the specified parameter values.

[FieldValue\(\)](#)

Creates an instance of the `FieldValue` class.

FieldValue(developerName, value)

Creates an instance of the `FieldValue` class with the specified parameter values.

Signature

```
public FieldValue(String developerName, String value)
```

Parameters

developerName

Type: String

The developer name of the field that is used for search results and verification.

value

Type: String

The value of the field that is used for search results and verification.

FieldValue()

Creates an instance of the [FieldValue](#) class.

Signature

```
public FieldValue()
```

FieldValue Properties

The following are properties for `FieldValue`.

[developerName](#)

The developer name of the field that is used for search results and verification.

[value](#)

The value of the field that is used for search results and verification.

developerName

The developer name of the field that is used for search results and verification.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

value

The value of the field that is used for search results and verification.

Signature

```
public String value {get; set;}
```

Property Value

Type: String

IdentityVerificationExt Interface

The `IdentityVerificationExt` interface enables you to verify a caller's identity.

Namespace

[id_verification](#)

Usage

The `id_verification.IdentityVerificationExt` interface is called by the Verify Customer Identity flow.

To implement this interface, you must first declare a class with the implements keyword as follows:

```
public class IdentityVerificationExtImpl implements id_verification.IdentityVerificationExt{}
```

Next, your class must also provide implementation for the following methods:

```
public id_verification.SearchResult search(id_verification.SearchRequest searchRequest) {  
    //Your code here  
}  
  
public id_verification.VerificationContext getVerifiers(id_verification.VerificationContext  
    verificationContext) {  
    //Your code here  
}  
  
public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail  
    processDetail) {  
    //Your code here  
}
```

The method you implemented must be declared as global or public.

[IdentityVerificationExt Methods](#)

[IdentityVerificationExt Example Implementation](#)

IdentityVerificationExt Methods

The following are methods for `IdentityVerificationExt`.

[getVerifiers\(var1\)](#)

Returns the verification data that contains the columns to be verified.

[search\(var1\)](#)

Returns the search result that includes the verification data.

getVerifiers (var1)

Returns the verification data that contains the columns to be verified.

Signature

```
public id_verification.VerificationContext  
getVerifiers(id_verification.VerificationContext var1)
```

Parameters

*var1*Type: [id_verification.VerificationContext](#)

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Return Value

Type: [id_verification.VerificationContext](#)**search (var1)**

Returns the search result that includes the verification data.

Signature

```
public id_verification.SearchResult search(id_verification.SearchRequest var1)
```

Parameters

*var1*Type: [id_verification.SearchRequest](#)

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Return Value

Type: [id_verification.SearchRequest](#)**IdentityVerificationExt Example Implementation**

This example shows an implementation of the `id_verification.IdentityVerificationExt` interface.

The `MockIdentityVerificationExt` implements the `id_verification.IdentityVerificationExt` interface and `MockIdentityVerificationExtHelper` contains the logic for each method.

```
public class MockIdentityVerificationExt implements id_verification.IdentityVerificationExt
{
    public id_verification.SearchResult search(id_verification.SearchRequest searchRequest)
    {
        id_verification.SearchResult searchResult =
MockIdentityVerificationExtHelper.getDefaultSearchResult(
        searchRequest.searchTerm, searchRequest.searchFilters);
        return searchResult;
    }

    public id_verification.VerificationContext
getVerifiers(id_verification.VerificationContext verificationContext) {
        id_verification.VerificationContext context =
MockIdentityVerificationExtHelper.getVerificationContext();
    }
}
```

```

        return context;
    }

    public id_verification.ProcessDetail getProcessDetail(id_verification.ProcessDetail
processDetail) {
        return MockIdentityVerificationExtHelper.getAccountProcessDetail(null, null);
    }
}

```

```

public class MockIdentityVerificationExtHelper {

    // Mock records for search, in an ideal implementation these values will come from an
    API call
    private static List <String[]> mockDb = new List<String[]> {
        //MockAccountName, MockAccountNumber, MockPhone, MockPostalCode
        new String[] { 'James Smith', '263872', '4156546635', '94117'},
        new String[] { 'Michelle Smith', '123872', '3237654456', '56400'},
        new String[] { 'Robert Smith', '329478', '6548987709', '56410'},
        new String[] { 'David Smith', '428476', '6099176652', '08701'},
        new String[] { 'Mary Smith', '238476', '6155123342', '08790'},
        new String[] { 'Maria Garcia', '349872', '4156754040', '94108'},
        new String[] { 'Lee Hartman', '949857', '6457833434', '94110'}
    };

    public static id_verification.SearchResult getDefaultSearchResult(String searchTerm,
List < id_verification.FieldValue > searchFilters) {
        id_verification.SearchResult searchResult = new id_verification.SearchResult();
        searchResult.searchResultHeaders = getSearchResultHeaders();
        searchResult.searchResultRows = getSearchResultRows(searchTerm, searchFilters);
        return searchResult;
    }

    private static List <id_verification.SearchResultHeader> getSearchResultHeaders() {
        List <id_verification.SearchResultHeader> searchResultHeaders = new List
<id_verification.SearchResultHeader>();

        id_verification.SearchResultHeader nameHeader = new
id_verification.SearchResultHeader();
        nameHeader.developerName = 'MockName';
        nameHeader.displayLabel = 'Name';
        nameHeader.dataType = 'Name';
        searchResultHeaders.add(nameHeader);

        id_verification.SearchResultHeader accountNoHeader = new
id_verification.SearchResultHeader();
        accountNoHeader.developerName = 'MockAccountNo';
        accountNoHeader.displayLabel = 'Account #';
        accountNoHeader.dataType = 'Text';
        searchResultHeaders.add(accountNoHeader);

        return searchResultHeaders;
    }
}

```

```

    private static List <id_verification.SearchResultRow> getSearchResultRows(String
searchTerm, List < id_verification.FieldValue > searchFilters) {
    List <id_verification.SearchResultRow> searchResultRows = new List
<id_verification.SearchResultRow>();

    for (String[] row : mockDb) {
        id_verification.SearchResultRow resultRow = new
id_verification.SearchResultRow();
        List <id_verification.FieldValue> fieldValues = new List
<id_verification.FieldValue>();

        Boolean found = false;

        if (!String.isBlank(searchTerm)) { // Text Based Search else block can hold
logic for object based search
            found = textBasedSearch(searchTerm, row);
        }

        if (found) {
            id_verification.FieldValue fieldValue = new id_verification.FieldValue();

            fieldValue.developerName = 'MockAccountName';
            fieldValue.value = row[0];
            fieldValues.add(fieldValue);

            fieldValue = new id_verification.FieldValue();
            fieldValue.developerName = 'MockAccountNumber';
            fieldValue.value = row[1];
            fieldValues.add(fieldValue);

            fieldValue = new id_verification.FieldValue();
            fieldValue.developerName = 'MockPhone';
            fieldValue.value = row[2];
            fieldValues.add(fieldValue);

            fieldValue = new id_verification.FieldValue();
            fieldValue.developerName = 'MockPostalCode';
            fieldValue.value = row[3];
            fieldValues.add(fieldValue);

            resultRow.searchResultFieldValues = fieldValues;
            searchResultRows.add(resultRow);
        }
    }
    return searchResultRows;
}

private static Boolean textBasedSearch(String searchTerm, String[] row) {
    Boolean found = false;
    List<String> terms = searchTerm.split(' ');
    String allTxt = '';

    for (String col : row) {
        allTxt = allTxt + ' ' + col;
    }
}

```

```

    }

    for (String term : terms) {
        if (allTxt.toLowerCase().contains(term.toLowerCase())) {
            found = true;
        } else {
            found = false;
            break;
        }
    }
    return found;
}

public static id_verification.VerificationContext getVerificationContext() {
    id_verification.VerificationContext context = new
id_verification.VerificationContext();
    context.selectedSearchResult = new id_verification.SelectedSearchResult();
    context.verifiedResult = new id_verification.VerifiedResult();
    context.message = 'Success!';
    context.isSuccess = true;

    context.processDefinition = new id_verification.ProcessDefinition();
    context.processDefinition.layoutType = 'Tab';
    context.processDefinition.processDetail = new List <id_verification.ProcessDetail>();

context.processDefinition.processDetail.add(getAccountProcessDetail(context.selectedSearchResult,
context.verifiedResult));
    return context;
}

/* This method will return static/mock values for the context, these values can also
be
pulled from the setup entities for Identity Verification
*/
public static id_verification.ProcessDetail getAccountProcessDetail(
    id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult) {
    Integer numberOfOptionalVerifiers = 1;
    id_verification.ProcessDetail accountProcessDetail = new
id_verification.ProcessDetail();
    accountProcessDetail.developerName = 'External_Process_Detail';
    accountProcessDetail.label = 'External Process Detail';
    accountProcessDetail.dataSourceType = 'External';
    accountProcessDetail.searchObjectName = 'Account';
    accountProcessDetail.searchSequenceNo = 1;
    accountProcessDetail.searchType = 'Object-Based';
    accountProcessDetail.searchResultUniqueIdField = 'MockAccountNo';
    accountProcessDetail.searchResultFilter = '';
    accountProcessDetail.searchResultSortOrder = '';
    accountProcessDetail.optionalVerifierCount = 2;
    //This should be the ID of the apex class implementing the interface
    accountProcessDetail.apexClassName = '01pRM0000002iUX';

```

```

        accountProcessDetail.verificationProcessFieldList = new
id_verification.VerificationProcessFieldList();
        accountProcessDetail.verificationProcessFieldList.verificationProcessFields =
getAccountProcessFields(selectedSearchResult, verifiedResult, numberOfOptionalVerifiers);

        return accountProcessDetail;
    }

    // This method does not populate all fields, this is just an example.
    public static List < id_verification.VerificationProcessField >
getAccountProcessFields(id_verification.SelectedSearchResult selectedSearchResult,
id_verification.VerifiedResult verifiedResult, Integer numberOfOptionalVerifiers) {
        List < id_verification.VerificationProcessField > processFields = new List <
id_verification.VerificationProcessField >();

        List < id_verification.FieldValue > selectedRecordFieldValues = new List <
id_verification.FieldValue >();
        List < id_verification.Verifier > requiredVerifiers = new List
<id_verification.Verifier>();
        List < id_verification.Verifier > optionalVerifiers = new List
<id_verification.Verifier>();

        List < id_verification.FieldValue > selectedPlaceholderOptionalFieldValues = new
List < id_verification.FieldValue >();
        List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
setOptionalVerifierProcessFields(selectedPlaceholderOptionalFieldValues);

        id_verification.VerificationProcessField nameRequiredField = new
id_verification.VerificationProcessField();
        nameRequiredField.dataSourceType = 'External';
        nameRequiredField.dataType = 'Name';
        nameRequiredField.developerName = 'MockAccountName';
        nameRequiredField.fieldName = 'Name';
        nameRequiredField.fieldType = 'requiredVerifier';
        nameRequiredField.label = 'AccountName';
        processFields.add(nameRequiredField);

        id_verification.FieldValue nameRequiredSelectedRecord = new
id_verification.FieldValue();
        nameRequiredSelectedRecord.developerName = nameRequiredField.developerName;
        nameRequiredSelectedRecord.value = 'Monica Green';
        selectedRecordFieldValues.add(nameRequiredSelectedRecord);
        requiredVerifiers.add(new id_verification.Verifier(nameRequiredField.developerName,
'unset'));

        id_verification.VerificationProcessField accountNumberRequiredField = new
id_verification.VerificationProcessField();
        accountNumberRequiredField.dataSourceType = 'External';
        accountNumberRequiredField.dataType = 'Text';
        accountNumberRequiredField.developerName = 'MockAccountNumber';
        accountNumberRequiredField.fieldName = 'AccountNumber';
        accountNumberRequiredField.fieldType = 'requiredVerifier';
        accountNumberRequiredField.label = 'AccountNumber';

```



```

        processFields.add(accountNumberRequiredField);

        id_verification.FieldValue accountNumberRequiredSelectedRecord = new
id_verification.FieldValue();
        accountNumberRequiredSelectedRecord.developerName =
accountNumberRequiredField.developerName;
        accountNumberRequiredSelectedRecord.value = '923384';
        selectedRecordFieldValues.add(accountNumberRequiredSelectedRecord);
        requiredVerifiers.add(new
id_verification.Verifier(accountNumberRequiredField.developerName, 'unset'));

        selectedSearchResult.selectedRecordObject = selectedRecordFieldValues;

        for (Integer i =0; i< optionalVerifierProcessFields.size(); i++) {
            processFields.add(optionalVerifierProcessFields.get(i));
            selectedRecordFieldValues.add(selectedPlaceholderOptionalFieldValues.get(i));

            optionalVerifiers.add(new
id_verification.Verifier(optionalVerifierProcessFields.get(i).developerName, 'unset'));
        }
        verifiedResult.requiredVerifiers = requiredVerifiers;
        verifiedResult.optionalVerifiers = optionalVerifiers;

        return processFields;
    }

    public static List < id_verification.VerificationProcessField >
setOptionalVerifierProcessFields(List < id_verification.FieldValue >
selectedPlaceholderValues) {
        List < id_verification.VerificationProcessField > optionalVerifierProcessFields =
new List < id_verification.VerificationProcessField >();

        id_verification.VerificationProcessField postalCodeOptionalField = new
id_verification.VerificationProcessField();
        postalCodeOptionalField.dataSourceType = 'External';
        postalCodeOptionalField.dataType = 'Text';
        postalCodeOptionalField.developerName = 'MockPostalCode';
        postalCodeOptionalField.fieldName = 'BillingPostalCode';
        postalCodeOptionalField.fieldType = 'optionalVerifier';
        postalCodeOptionalField.label = 'Zip Code';
        optionalVerifierProcessFields.add(postalCodeOptionalField);

        selectedPlaceholderValues.add(new
id_verification.FieldValue(postalCodeOptionalField.developerName, '94117'));

        id_verification.VerificationProcessField birthdateOptionalField = new
id_verification.VerificationProcessField();
        birthdateOptionalField.dataSourceType = 'External';
        birthdateOptionalField.dataType = 'Text';
        birthdateOptionalField.developerName = 'MockBirthdate';
        birthdateOptionalField.fieldName = 'Birthdate';
        birthdateOptionalField.fieldType = 'optionalVerifier';
        birthdateOptionalField.label = 'Date of Birth';
        optionalVerifierProcessFields.add(birthdateOptionalField);
    }

```

```

        selectedPlaceholderValues.add(new
id_verification.FieldValue(birthdateOptionalField.developerName, '05/18/1986'));

        return optionalVerifierProcessFields;
    }
}

```

The following example tests the implementation:

```

@Test
private class MockIdentityVerificationExtTest {
    static testMethod void getSearchResults() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
        id_verification.SearchRequest searchRequest= new
id_verification.SearchRequest('Smith',null,null);
        mock.search(searchRequest);
    }

    static testMethod void getVerificationContext() {
        MockIdentityVerificationExt mock = new MockIdentityVerificationExt();
        //To keep it simple here, we are passing null in the paramater & returning a default
mock context
        mock.getVerifiers(null);
    }
}

```

ProcessDefinition Class

Contains the verification process definition, including the list of process details.

Namespace

[id_verification](#)

[ProcessDefinition Constructors](#)

[ProcessDefinition Properties](#)

ProcessDefinition Constructors

The following are constructors for `ProcessDefinition`.

[ProcessDefinition\(layoutType, processDetail\)](#)

Creates an instance of the `ProcessDefinition` class with the specified parameter values.

[ProcessDefinition\(\)](#)

Creates an instance of the `ProcessDefinition` class.

ProcessDefinition(layoutType, processDetail)

Creates an instance of the [ProcessDefinition](#) class with the specified parameter values.

Signature

```
public ProcessDefinition(String layoutType, List<id_verification.ProcessDetail>
processDetail)
```

Parameters

layoutType

Type: String

Specifies the display layout of the search component is tab or stacked.

processDetail

Type: List<[id_verification.ProcessDetail](#)>

Required. Represents the details of verification processes.

ProcessDefinition()

Creates an instance of the [ProcessDefinition](#) class.

Signature

```
public ProcessDefinition()
```

ProcessDefinition Properties

The following are properties for [ProcessDefinition](#).

[layoutType](#)

Specifies the display layout of the search component is tab or stacked.

[processDetail](#)

Represents the details of verification processes.

layoutType

Specifies the display layout of the search component is tab or stacked.

Signature

```
public String layoutType {get; set;}
```

Property Value

Type: String

processDetail

Represents the details of verification processes.

Signature

```
public List<id_verification.ProcessDetail> processDetail {get; set;}
```

Property Value

Type: List<[id_verification.ProcessDetail](#)>

ProcessDetail Class

Contains the verification process details.

Namespace

[id_verification](#)

[ProcessDetail Constructors](#)

[ProcessDetail Properties](#)

ProcessDetail Constructors

The following are constructors for `ProcessDetail`.

[ProcessDetail\(dataSourceType, searchObjectName, searchSequenceNo, searchType, searchResultUniqueldField, searchResultFilter, searchResultSortOrder, optionalVerifierCount, apexClassName, verificationProcessFieldList, linkedVerificationProcessDetailName, label, developerName\)](#)

Creates an instance of the [ProcessDetail](#) class with the specified parameter values.

[ProcessDetail\(\)](#)

Creates an instance of the [ProcessDetail](#) class.

```
ProcessDetail(dataSourceType, searchObjectName, searchSequenceNo, searchType,  
searchResultUniqueIdField, searchResultFilter, searchResultSortOrder,  
optionalVerifierCount, apexClassName, verificationProcessFieldList,  
linkedVerificationProcessDetailName, label, developerName)
```

Creates an instance of the [ProcessDetail](#) class with the specified parameter values.

Signature

```
public ProcessDetail(String dataSourceType, String searchObjectName, Integer  
searchSequenceNo, String searchType, String searchResultUniqueIdField, String  
searchResultFilter, String searchResultSortOrder, Integer optionalVerifierCount, String  
apexClassName, id_verification.VerificationProcessFieldList verificationProcessFieldList,  
String linkedVerificationProcessDetailName, String label, String developerName)
```

Parameters

dataSourceType

Type: String

Specifies the source type of the data.

searchObjectName

Type: String

Specifies the API name of the object on which search is performed.

searchSequenceNo

Type: Integer

Specifies the sequence in which the search is performed and the search result is displayed.

searchType

Type: String

Specifies whether the search is text-based or object-based.

searchResultUniqueIdField

Type: String

Specifies the unique identifying field of the selected search result.

searchResultFilter

Type: String

Specifies the conditions used to filter search results.

searchResultSortOrder

Type: String

Specifies the values used to sort search results.

optionalVerifierCount

Type: Integer

Specifies the minimum number of optional verifiers that must be checked.

apexClassName

Type: String

Specifies the apex class that's used to search and verify data in an external system.

*verificationProcessFieldList*Type: [id_verification.VerificationProcessFieldList](#)

Specifies the list of verification process fields.

linkedVerificationProcessDetailName

Type: String

Specifies the name of the process detail for secondary search.

label

Type: String

Specifies the label for the process detail.

developerName

Type: String

Specifies the developer name for the process detail.

ProcessDetail()

Creates an instance of the [ProcessDetail](#) class.

Signature

```
public ProcessDetail()
```

ProcessDetail Properties

The following are properties for `ProcessDetail`.

[apexClassName](#)

Specifies the apex class that's used to search and verify data in an external system.

[dataSourceType](#)

Specifies the source type of the data.

[developerName](#)

Specifies the developer name for the process detail.

[label](#)

Specifies the label for the process detail.

[linkedVerificationProcessDetailName](#)

Specifies the name of the process detail for secondary search.

[optionalVerifierCount](#)

Specifies the minimum number of optional verifiers that must be checked.

[searchObjectName](#)

Specifies the API name of the object on which search is performed.

[searchResultFilter](#)

Specifies the conditions used to filter search results.

[searchResultSortOrder](#)

Specifies the values used to sort search results.

[searchResultUniqueldField](#)

Specifies the unique identifying field of the selected search result.

[searchSequenceNo](#)

Specifies the sequence in which the search is performed and the search result is displayed.

[searchType](#)

Specifies whether the search is text-based or object-based.

[verificationProcessFieldList](#)

Specifies the list of verification process fields.

apexClassName

Specifies the apex class that's used to search and verify data in an external system.

Signature

```
public String apexClassName {get; set;}
```

Property Value

Type: String

dataSourceType

Specifies the source type of the data.

Possible value is:

- External
- Internal

Signature

```
public String dataSourceType {get; set;}
```

Property Value

Type: String

developerName

Specifies the developer name for the process detail.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

label

Specifies the label for the process detail.

Signature

```
public String label {get; set;}
```

Property Value

Type: String

linkedVerificationProcessDetailName

Specifies the name of the process detail for secondary search.

Signature

```
public String linkedVerificationProcessDetailName {get; set;}
```

Property Value

Type: String

optionalVerifierCount

Specifies the minimum number of optional verifiers that must be checked.

Signature

```
public Integer optionalVerifierCount {get; set;}
```

Property Value

Type: String

searchObjectName

Specifies the API name of the object on which search is performed.

Signature

```
public String searchObjectName {get; set;}
```

Property Value

Type: String

searchResultFilter

Specifies the conditions used to filter search results.

For example, if the search is to perform only in a person account, use `isPerson = true`.

Signature

```
public String searchResultFilter {get; set;}
```

Property Value

Type: String

searchResultSortOrder

Specifies the values used to sort search results.

For example, if you want to sort the results by policy date and arrange them in a descending order, use `PolicyDate__c Desc`.

Signature

```
public String searchResultSortOrder {get; set;}
```

Property Value

Type: String

searchResultUniqueIdField

Specifies the unique identifying field of the selected search result.

Signature

```
public String searchResultUniqueIdField {get; set;}
```

Property Value

Type: String

searchSequenceNo

Specifies the sequence in which the search is performed and the search result is displayed.

Signature

```
public Integer searchSequenceNo {get; set;}
```

Property Value

Type: Integer

searchType

Specifies whether the search is text-based or object-based.

Signature

```
public String searchType {get; set;}
```

Property Value

Type: String

verificationProcessFieldList

Specifies the list of verification process fields.

Signature

```
public id_verification.VerificationProcessFieldList verificationProcessFieldList {get; set; }
```

Property Value

Type: [id_verification.VerificationProcessFieldList](#)

SearchFilter Class

Contains data filters that is applied in object-based search.

Namespace

[id_verification](#)

[SearchFilter Constructors](#)

[SearchFilter Properties](#)

SearchFilter Constructors

The following are constructors for `SearchFilter`.

[SearchFilter\(developerName, value\)](#)

Creates an instance of the [SearchFilter](#) class with the specified parameter values.

[SearchFilter\(\)](#)

Creates an instance of the [SearchFilter](#) class.

SearchFilter(developerName, value)

Creates an instance of the [SearchFilter](#) class with the specified parameter values.

Signature

```
public SearchFilter(String developerName, String value)
```

Parameters

developerName

Type: String

Specifies the developer name of the field that must be searched in object-based search.

value

Type: String

Specifies the value filter to be applied on the field to be searched in object-based search.

SearchFilter()

Creates an instance of the [SearchFilter](#) class.

Signature

```
public SearchFilter()
```

SearchFilter Properties

The following are properties for `SearchFilter`.

`developerName`

Specifies the developer name of the field that must be searched in object-based search.

`isSetDeveloperName`

Indicates whether the developer name of the field is used as a search filter.

`isSetValue`

Indicates whether the value of a field is used as a search filter.

`value`

Specifies the value filter to be applied on the field to be searched in object-based search.

`developerName`

Specifies the developer name of the field that must be searched in object-based search.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

`isSetDeveloperName`

Indicates whether the developer name of the field is used as a search filter.

Signature

```
public Boolean isSetDeveloperName {get; set;}
```

Property Value

Type: Boolean

`isSetValue`

Indicates whether the value of a field is used as a search filter.

Signature

```
public Boolean isSetValue {get; set;}
```

Property Value

Type: Boolean

value

Specifies the value filter to be applied on the field to be searched in object-based search.

Signature

```
public String value {get; set;}
```

Property Value

Type: String

SearchFilters Class

Contains a list of data filters to be applied for object-based search.

Namespace

[id_verification](#)

[SearchFilters Constructors](#)

[SearchFilters Properties](#)

SearchFilters Constructors

The following are constructors for `SearchFilters`.

[SearchFilters\(searchFilterList\)](#)

Creates an instance of the `SearchFilters` class with the specified parameter value.

[SearchFilters\(\)](#)

Creates an instance of the `SearchFilters` class.

SearchFilters (searchFilterList)

Creates an instance of the `SearchFilters` class with the specified parameter value.

Signature

```
public SearchFilters(List<id_verification.SearchFilter> searchFilterList)
```

Parameters

searchFilterList

Type: List<[id_verification.SearchFilter](#)>

Specifies the list of data filters that can be applied in object-based search.

SearchFilters ()

Creates an instance of the `SearchFilters` class.

Signature

```
public SearchFilters()
```

SearchFilters Properties

The following are properties for `SearchFilters`.

[isSetSearchFilterList](#)

Indicates whether a list of data filters is set in object-based search.

[searchFilterList](#)

Specifies the list of data filters that can be applied in object-based search.

isSetSearchFilterList

Indicates whether a list of data filters is set in object-based search.

Signature

```
public Boolean isSetSearchFilterList {get; set;}
```

Property Value

Type: Boolean

searchFilterList

Specifies the list of data filters that can be applied in object-based search.

Signature

```
public List<id_verification.SearchFilter> searchFilterList {get; set;}
```

Property Value

Type: [List<id_verification.SearchFilter>](#)

SearchRequest Class

Contains information about the search request data. The search request represents search filters for object-based search, search terms for text-based search, and the verification context that includes the process definition, process details, and process fields.

Namespace

[id_verification](#)

[SearchRequest Constructors](#)

[SearchRequest Properties](#)

SearchRequest Constructors

The following are constructors for `SearchRequest`.

[SearchRequest\(searchTerm, searchFilters, verificationContext\)](#)

Creates an instance of the [SearchRequest](#) class with the specified parameter values.

[SearchRequest\(\)](#)

Creates an instance of the [SearchRequest](#) class.

SearchRequest(searchTerm, searchFilters, verificationContext)

Creates an instance of the [SearchRequest](#) class with the specified parameter values.

Signature

```
public SearchRequest(String searchTerm, List<id_verification.FieldValue> searchFilters,  
id_verification.VerificationContext verificationContext)
```

Parameters

searchTerm

Type: String

Required. Specifies the search term for the account to use when performing a search.

searchFilters

Type: List<id_verification.FieldValue>

Specifies the search criteria used for the object-based search.

verificationContext

Type: id_verification.VerificationContext

Required. Specifies the object that contains the setup data and context required to perform the search.

SearchRequest ()

Creates an instance of the [SearchRequest](#) class.

Signature

```
public SearchRequest ()
```

SearchRequest Properties

The following are properties for `SearchRequest`.

[searchFilters](#)

Specifies the search criteria used for the object-based search.

[searchTerm](#)

Specifies the search term for the account to use when performing a search.

[verificationContext](#)

Specifies the object that contains the setup data and context required to perform the search.

searchFilters

Specifies the search criteria used for the object-based search.

Signature

```
public List<id_verification.FieldValue> searchFilters {get; set;}
```

Property Value

Type: [List<id_verification.FieldValue>](#)

searchTerm

Specifies the search term for the account to use when performing a search.

Signature

```
public String searchTerm {get; set;}
```

Property Value

Type: String

verificationContext

Specifies the object that contains the setup data and context required to perform the search.

Signature

```
public id_verification.VerificationContext verificationContext {get; set;}
```

Property Value

Type: [id_verification.VerificationContext](#)

SearchResult Class

Contains the contract of search results in tabular format for either the object-based or text-based search.

Namespace

[id_verification](#)

[SearchResult Constructors](#)

[SearchResult Properties](#)

SearchResult Constructors

The following are constructors for `SearchResult`.

[SearchResult\(searchResultHeaders, searchResultRows\)](#)

Creates an instance of the `SearchResult` class with the specified parameter values.

[SearchResult\(\)](#)

Creates an instance of the `SearchResult` class.

SearchResult(searchResultHeaders, searchResultRows)

Creates an instance of the `SearchResult` class with the specified parameter values.

Signature

```
public SearchResult(List<id_verification.SearchResultHeader> searchResultHeaders,  
List<id_verification.SearchResultRow> searchResultRows)
```

Parameters

searchResultHeaders

Type: [List<id_verification.SearchResultHeader>](#)

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

searchResultRows

Type: [List<id_verification.SearchResultRow>](#)

Represents the search result row field list that contains the column values for a specific row.

SearchResult()

Creates an instance of the `SearchResult` class.

Signature

```
public SearchResult()
```

SearchResult Properties

The following are properties for `SearchResult`.

[searchResultHeaders](#)

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

[searchResultRows](#)

Represents the search result row field list that contains the column values for a specific row.

searchResultHeaders

Represents the search result header field list that contains the metadata information of the columns that are part of the search result.

Signature

```
public List<id_verification.SearchResultHeader> searchResultHeaders {get; set;}
```

Property Value

Type: List<[id_verification.SearchResultHeader](#)>

searchResultRows

Represents the search result row field list that contains the column values for a specific row.

Signature

```
public List<id_verification.SearchResultRow> searchResultRows {get; set;}
```

Property Value

Type: List<[id_verification.SearchResultRow](#)>

SearchResultHeader Class

Contains information about the search result header field list. This list represents the metadata information of the columns that are part of the search result.

Namespace

[id_verification](#)

[SearchResultHeader Constructors](#)

[SearchResultHeader Properties](#)

SearchResultHeader Constructors

The following are constructors for `SearchResultHeader`.

[SearchResultHeader\(developerName, dataType, displayLabel\)](#)

Creates an instance of the [SearchResultHeader](#) class with the specified parameter values.

[SearchResultHeader\(\)](#)

Creates an instance of the [SearchResultHeader](#) class.

SearchResultHeader(developerName, dataType, displayLabel)

Creates an instance of the [SearchResultHeader](#) class with the specified parameter values.

Signature

```
public SearchResultHeader(String developerName, String dataType, String displayLabel)
```

Parameters

developerName

Type: String

Represents the developer name of the field.

dataType

Type: String

Represents the data type of the header field.

displayLabel

Type: String

Represents the label of the field.

SearchResultHeader ()

Creates an instance of the [SearchResultHeader](#) class.

Signature

```
public SearchResultHeader ()
```

SearchResultHeader Properties

The following are properties for `SearchResultHeader`.

[dataType](#)

Represents the data type of the header field.

[developerName](#)

Represents the developer name of the field.

[displayLabel](#)

Represents the label of the field.

dataType

Represents the data type of the header field.

Signature

```
public String dataType {get; set;}
```

Property Value

Type: String

developerName

Represents the developer name of the field.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

displayLabel

Represents the label of the field.

Signature

```
public String displayLabel {get; set;}
```

Property Value

Type: String

SearchResultRow Class

Contains information about the search result row field list. This list represents the column values for a specific row that are part of the search result.

Namespace

[id_verification](#)

[SearchResultRow Constructors](#)

[SearchResultRow Properties](#)

SearchResultRow Constructors

The following are constructors for `SearchResultRow`.

[SearchResultRow\(searchResultFieldValues\)](#)

Creates an instance of the `SearchResultRow` class with the specified parameter values.

[SearchResultRow\(\)](#)

Creates an instance of the `SearchResultRow` class.

SearchResultRow(searchResultFieldValues)

Creates an instance of the `SearchResultRow` class with the specified parameter values.

Signature

```
public SearchResultRow(List<id_verification.FieldValue> searchResultFieldValues)
```

Parameters

searchResultFieldValues

Type: List<[id_verification.FieldValue](#)>

A list of object record fields on which the data has been verified.

SearchResultRow()

Creates an instance of the [SearchResultRow](#) class.

Signature

```
public SearchResultRow()
```

SearchResultRow Properties

The following are properties for [SearchResultRow](#).

[searchResultFieldValues](#)

A list of object record fields on which the data has been verified.

searchResultFieldValues

A list of object record fields on which the data has been verified.

Signature

```
public List<id_verification.FieldValue> searchResultFieldValues {get; set;}
```

Property Value

Type: List<[id_verification.FieldValue](#)>

SelectedSearchResult Class

Contains the details of the record that has been selected for verification.

Namespace

[id_verification](#)

[SelectedSearchResult Constructors](#)

[SelectedSearchResult Properties](#)

SelectedSearchResult Constructors

The following are constructors for [SelectedSearchResult](#).

[SelectedSearchResult\(selectedRecordId, objectName, selectedRecordObject\)](#)

Creates an instance of the [SelectedSearchResult](#) class with the specified parameter values.

[SelectedSearchResult\(\)](#)

Creates an instance of the [SelectedSearchResult](#) class.

SelectedSearchResult(selectedRecordId, objectName, selectedRecordObject)

Creates an instance of the [SelectedSearchResult](#) class with the specified parameter values.

Signature

```
public SelectedSearchResult(String selectedRecordId, String objectName,  
List<id_verification.FieldValue> selectedRecordObject)
```

Parameters

selectedRecordId

Type: String

Required. Specifies the object record ID on which the data is to be verified.

objectName

Type: String

Required. Specifies the name of the object to be verified.

selectedRecordObject

Type: List<[id_verification.FieldValue](#)>

Specifies the object record fields on which the data is to be verified.

SelectedSearchResult()

Creates an instance of the [SelectedSearchResult](#) class.

Signature

```
public SelectedSearchResult()
```

SelectedSearchResult Properties

The following are properties for [SelectedSearchResult](#).

[objectName](#)

Specifies the name of the object to be verified.

[selectedRecordId](#)

Specifies the object record ID on which the data is to be verified.

[selectedRecordObject](#)

Specifies the object record fields on which the data is to be verified.

objectName

Specifies the name of the object to be verified.

Signature

```
public String objectName {get; set;}
```

Property Value

Type: String

selectedRecordId

Specifies the object record ID on which the data is to be verified.

Signature

```
public String selectedRecordId {get; set;}
```

Property Value

Type: String

selectedRecordObject

Specifies the object record fields on which the data is to be verified.

Signature

```
public List<id_verification.FieldValue> selectedRecordObject {get; set;}
```

Property Value

Type: List<[id_verification.FieldValue](#)>

SelectedVerifiedResult Class

Contains information about the verified object that is used for the secondary search.

Namespace

[id_verification](#)

[SelectedVerifiedResult Properties](#)

SelectedVerifiedResult Properties

The following are properties for `SelectedVerifiedResult`.

[verifiedDetails](#)

A list of details about the verified object that is used for secondary search.

verifiedDetails

A list of details about the verified object that is used for secondary search.

Signature

```
public List<id_verification.VerifiedDetails> verifiedDetails {get; set;}
```

Property Value

Type: List<[id_verification.VerifiedDetails](#)>

VerificationContext Class

Contains information about the verification context, including the process definition, selected search result, selected verified result, and verified result.

Namespace

[id_verification](#)

[VerificationContext Constructors](#)

[VerificationContext Properties](#)

VerificationContext Constructors

The following are constructors for `VerificationContext`.

[VerificationContext\(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess\)](#)

Creates an instance of the [VerificationContext](#) class with the specified parameter values.

[VerificationContext\(processDefinition\)](#)

Creates an instance of the [VerificationContext](#) class with the specified parameter values.

[VerificationContext\(\)](#)

Creates an instance of the [VerificationContext](#) class.

VerificationContext(processDefinition, selectedSearchResult, selectedVerifiedResult, verifiedResult, message, isSuccess)

Creates an instance of the [VerificationContext](#) class with the specified parameter values.

Signature

```
public VerificationContext(id_verification.ProcessDefinition processDefinition,
id_verification.SelectedSearchResult selectedSearchResult,
```

```
id_verification.SelectedVerifiedResult selectedVerifiedResult,
id_verification.VerifiedResult verifiedResult, String message, Boolean isSuccess)
```

Parameters

processDefinition

Type: [id_verification.ProcessDefinition](#)

Required. Represents the identity verification process definition.

selectedSearchResult

Type: [id_verification.SelectedSearchResult](#)

Required. Represents the details of the object and fields to appear in the search result.

selectedVerifiedResult

Type: [id_verification.SelectedVerifiedResult](#)

Represents the data from primary search, which is used for secondary search.

verifiedResult

Type: [id_verification.VerifiedResult](#)

Represents the verified result.

message

Type: String

Indicates the request response message.

isSuccess

Type: Boolean

Indicates whether the verification result is successful or not.

VerificationContext (processDefinition)

Creates an instance of the [VerificationContext](#) class with the specified parameter values.

Signature

```
public VerificationContext (id_verification.ProcessDefinition processDefinition)
```

Parameters

processDefinition

Type: [id_verification.ProcessDefinition](#)

Required. Represents the identity verification process definition.

VerificationContext ()

Creates an instance of the [VerificationContext](#) class.

Signature

```
public VerificationContext ()
```


VerificationContext Properties

The following are properties for `VerificationContext`.

`isSuccess`

Indicates whether the verification result is successful or not.

`message`

Indicates the request response message.

`processDefinition`

Represents the identity verification process definition.

`selectedSearchResult`

Represents the details of the object and fields to appear in the search result.

`selectedVerifiedResult`

Represents the data from primary search, which is used for secondary search.

`verifiedResult`

Represents the verified result.

`isSuccess`

Indicates whether the verification result is successful or not.

Signature

```
public Boolean isSuccess {get; set;}
```

Property Value

Type: Boolean

`message`

Indicates the request response message.

Signature

```
public String message {get; set;}
```

Property Value

Type: String

`processDefinition`

Represents the identity verification process definition.

Signature

```
public id_verification.ProcessDefinition processDefinition {get; set;}
```

Property Value

Type: [id_verification.ProcessDefinition](#)

selectedSearchResult

Represents the details of the object and fields to appear in the search result.

Signature

```
public id_verification.SelectedSearchResult selectedSearchResult {get; set;}
```

Property Value

Type: [id_verification.SelectedSearchResult](#)

selectedVerifiedResult

Represents the data from primary search, which is used for secondary search.

Signature

```
public id_verification.SelectedVerifiedResult selectedVerifiedResult {get; set;}
```

Property Value

Type: [id_verification.SelectedVerifiedResult](#)

verifiedResult

Represents the verified result.

Signature

```
public id_verification.VerifiedResult verifiedResult {get; set;}
```

Property Value

Type: [id_verification.VerifiedResult](#)

VerificationProcessField Class

Contains details of the fields used for both search and the verification process.

Namespace

[id_verification](#)

[VerificationProcessField Constructors](#)

[VerificationProcessField Properties](#)

VerificationProcessField Constructors

The following are constructors for `VerificationProcessField`.

`VerificationProcessField(developerName, dataSourceType, fieldType, label, fieldName, dataType)`

Creates an instance of the `VerificationProcessField` class with the specified parameter values.

`VerificationProcessField()`

Creates an instance of the `VerificationProcessField` class.

`VerificationProcessField(developerName, dataSourceType, fieldType, label, fieldName, dataType)`

Creates an instance of the `VerificationProcessField` class with the specified parameter values.

Signature

```
public VerificationProcessField(String developerName, String dataSourceType, String fieldType, String label, String fieldName, String dataType)
```

Parameters

developerName

Type: String

Required. Specifies the developer name of the field.

dataSourceType

Type: String

Required. Specifies the source type of the data.

fieldType

Type: String

Required. Specifies the type of the field.

label

Type: String

Specifies the label of the field.



Note: If you don't specify a label, the field label from the object is used.

fieldName

Type: String

Required. Specifies the name of the field that contains the verification data based on the selected field type.

dataType

Type: String

Required. Specifies the data type of the field.

`VerificationProcessField()`

Creates an instance of the `VerificationProcessField` class.

Signature

```
public VerificationProcessField()
```

VerificationProcessField Properties

The following are properties for `VerificationProcessField`.

[dataSourceType](#)

Specifies the source type of the data.

[dataType](#)

Specifies the data type of the field.

[developerName](#)

Specifies the developer name of the field.

[fieldName](#)

Specifies the name of the field that contains the verification data based on the selected field type.

[fieldType](#)

Specifies the type of the field.

[label](#)

Specifies the label of the field.

dataSourceType

Specifies the source type of the data.

Possible value is:

- `Salesforce`

Signature

```
public String dataSourceType {get; set;}
```

Property Value

Type: String

dataType

Specifies the data type of the field.

Signature

```
public String dataType {get; set;}
```

Property Value

Type: String

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

fieldName

Specifies the name of the field that contains the verification data based on the selected field type.

Signature

```
public String fieldName {get; set;}
```

Property Value

Type: String

fieldType

Specifies the type of the field.

Signature

```
public String fieldType {get; set;}
```

Property Value

Type: String

label

Specifies the label of the field.

Signature

```
public String label {get; set;}
```

Property Value

Type: String

VerificationProcessFieldList Class

Contains information about the list of fields used for both search and the verification process.

Namespace

[id_verification](#)

[VerificationProcessFieldList Constructors](#)

[VerificationProcessFieldList Properties](#)

VerificationProcessFieldList Constructors

The following are constructors for `VerificationProcessFieldList`.

[VerificationProcessFieldList\(verificationProcessFields\)](#)

Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

[VerificationProcessFieldList\(\)](#)

Creates an instance of the `VerificationProcessFieldList` class.

VerificationProcessFieldList(verificationProcessFields)

Creates an instance of the `VerificationProcessFieldList` class with the specified parameter values.

Signature

```
public VerificationProcessFieldList(List<id_verification.VerificationProcessField>
verificationProcessFields)
```

Parameters

verificationProcessFields

Type: `List<id_verification.VerificationProcessField>`

Represents the list of fields used for verification.

VerificationProcessFieldList()

Creates an instance of the `VerificationProcessFieldList` class.

Signature

```
public VerificationProcessFieldList()
```

VerificationProcessFieldList Properties

The following are properties for `VerificationProcessFieldList`.

[verificationProcessFields](#)

Represents the list of fields used for verification.

verificationProcessFields

Represents the list of fields used for verification.

Signature

```
public List<id_verification.VerificationProcessField> verificationProcessFields {get; set; }
```

Property Value

Type: List<[id_verification.VerificationProcessField](#)>

VerifiedDetails Class

Contains details about the verified object that is used for secondary search, including the process that's used to verify the search object.

Namespace

[id_verification](#)

[VerifiedDetails Properties](#)

VerifiedDetails Properties

The following are properties for `VerifiedDetails`.

[label](#)

Specifies the label of the verified search object.

[processDetailName](#)

Specifies the name of the process that's used to verify the search object.

[searchObjectName](#)

Specifies the name of the object that is searched.

[verifiedId](#)

Specifies the ID of the verified search object.

label

Specifies the label of the verified search object.

Signature

```
public String label {get; set; }
```

Property Value

Type: String

processDetailName

Specifies the name of the process that's used to verify the search object.

Signature

```
public String processDetailName {get; set;}
```

Property Value

Type: String

searchObjectName

Specifies the name of the object that is searched.

Signature

```
public String searchObjectName {get; set;}
```

Property Value

Type: String

verifiedId

Specifies the ID of the verified search object.

Signature

```
public String verifiedId {get; set;}
```

Property Value

Type: String

VerifiedResult Class

Contains information about the verification result that includes the required verifiers and optional verifiers and the verification status.

Namespace

[id_verification](#)

[VerifiedResult Constructors](#)

[VerifiedResult Properties](#)

VerifiedResult Constructors

The following are constructors for `VerifiedResult`.

[VerifiedResult\(requiredVerifiers, optionalVerifiers\)](#)

Creates an instance of the [VerifiedResult](#) class with the specified parameter values.

[VerifiedResult\(\)](#)

Creates an instance of the [VerifiedResult](#) class.

VerifiedResult(requiredVerifiers, optionalVerifiers)

Creates an instance of the [VerifiedResult](#) class with the specified parameter values.

Signature

```
public VerifiedResult(List<id_verification.Verifier> requiredVerifiers,  
List<id_verification.Verifier> optionalVerifiers)
```

Parameters

requiredVerifiers

Type: List<[id_verification.Verifier](#)>

Required. Represents the list of required input representations for verifier fields.

optionalVerifiers

Type: List<[id_verification.Verifier](#)>

Represents the list of optional input representations for verifier fields.

VerifiedResult()

Creates an instance of the [VerifiedResult](#) class.

Signature

```
public VerifiedResult()
```

VerifiedResult Properties

The following are properties for [VerifiedResult](#).

[optionalVerifiers](#)

Represents the list of optional input representations for verifier fields.

[requiredVerifiers](#)

Represents the list of required input representations for verifier fields.

optionalVerifiers

Represents the list of optional input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> optionalVerifiers {get; set;}
```

Property Value

Type: List<[id_verification.Verifier](#)>

requiredVerifiers

Represents the list of required input representations for verifier fields.

Signature

```
public List<id_verification.Verifier> requiredVerifiers {get; set;}
```

Property Value

Type: List<[id_verification.Verifier](#)>

Verifier Class

Contains a list of input representations for verifier fields, including the optional and required fields.

Namespace

[id_verification](#)

[Verifier Constructors](#)

[Verifier Properties](#)

Verifier Constructors

The following are constructors for `Verifier`.

[Verifier\(developerName, verificationState\)](#)

Creates an instance of the `Verifier` class with the specified parameter values.

[Verifier\(\)](#)

Creates an instance of the `Verifier` class.

Verifier(developerName, verificationState)

Creates an instance of the `Verifier` class with the specified parameter values.

Signature

```
public Verifier(String developerName, String verificationState)
```

Parameters

developerName

Type: String

Specifies the developer name of the field.

verificationState

Type: String

Indicates the verification state on the field.

Verifier()

Creates an instance of the [Verifier](#) class.

Signature

```
public Verifier()
```

Verifier Properties

The following are properties for `Verifier`.

[developerName](#)

Specifies the developer name of the field.

[verificationState](#)

Indicates the verification state on the field.

developerName

Specifies the developer name of the field.

Signature

```
public String developerName {get; set;}
```

Property Value

Type: String

verificationState

Indicates the verification state on the field.

Signature

```
public String verificationState {get; set;}
```

Property Value

Type: String

Health Cloud Business APIs

Use the Health Cloud Business APIs for building integrations with Health Cloud or for creating custom UI components. The APIs wrap complex business logic by executing multiple tasks within a single API call. They aim to fulfill business use cases specific to the healthcare industry, such as enrolling patients into a care program or creating requests for prior authorizations. To use these APIs, you are not required to understand the underlying healthcare data model. Most of the APIs are RESTful APIs, but a few are also available through Apex classes and methods.

[REST Reference](#)

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

Create Patient

Use this single Apex API to create a patient record rather than making separate calls to the Account and Contact objects. The Person Account object and the Individual record type (for Account and Contact objects) are both supported.

A single API call creates a patient record and populates all fields. If you've defined custom fields, it manages those as well.

If something goes wrong while inserting data, the API rolls back to prevent leaving orphan records behind.

Usage

Instantiate a patient using the relevant record type:

```
HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
patient.PatientClass = 'Individual'; // record type
// OR
// patient.PatientClass = 'PersonAccount';
```

Set standard fields:

```
patient.FirstName = 'Charles';
patient.LastName = 'Green';
//... similarly set additional standard fields for Individual record type
```

Set custom fields:

```
patient.customFields.put('customField', 'value');
patient.customFields.put('DateTypeCustomField__c', Date.newInstance(2017, 11, 15));
```

Usage of PatientService:

```
public class HCBusinessAPIExample {
    public static void genSamplePatient() {

        HealthCloudGA.Patient patient = new HealthCloudGA.Patient();
        patient.PatientClass = 'Individual';
        patient.FirstName = 'Charles';
        patient.LastName = 'Green';
        //... set additional standard fields and custom fields

        HealthCloudGA.Result res = HealthCloudGA.PatientService.createPatient(patient);
```

```
        System.debug(res);  
    }  
}
```

REST Reference

You can access Health Cloud Business APIs using REST endpoints. These REST APIs follow similar conventions as Connect REST APIs.

To understand the architecture, authentication, rate limits, and how the requests and responses work, see [Connect REST API Developer Guide](#)

Resources

Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Request Bodies

This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

Response Bodies

A resource can return a response body in either JSON or XML format.

SEE ALSO:

[Connect REST API Architecture](#)

[Connect REST API Rate Limits](#)

[Build a Resource URL](#)

[Status Codes and Error Responses](#)

Resources

Use these resources of Health Cloud Business APIs to enhance your Salesforce implementation or integrate with other applications.

Care Services Review and Response

These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

Contact Encounter

Load details of contact encounters into the system.

Care Program Enrollments

Use this API to enroll multiple patients in a care program.

Identity Verification

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

Benefit Verification

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record in the Health Cloud Lightning Console.

Intelligent Document Management

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

Medication Statements

Use these resources to create a medication statement or update an existing medication statement for a patient.

Patients

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making separate multiple calls to the objects in Health Cloud.

Providers

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

Unified Health Scoring

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

Visits

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

Care Services Review and Response

These RESTful APIs support data elements required for ANSI X12 278 format Health Care Services Review and Response. Also referred to as ANSI 278 Authorization APIs, they enable payer organizations to electronically receive prior authorization requests and referral requests from providers. Other users of these APIs can be healthcare providers, payers, plan sponsors, or other entities involved in health care services review, such as clearinghouses.

These APIs facilitate communication between two parties for the following cases:

- Appeals
- Drug Requests
- Admissions
- Healthcare Service Requests
- Referrals
- Complaints
- Grievances

Care Services Review Requests (POST, PATCH)

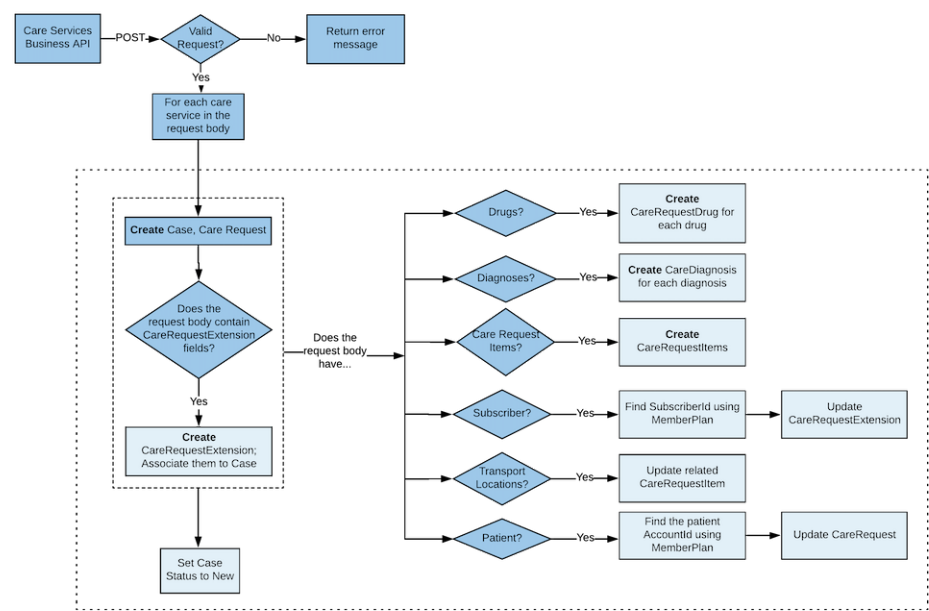
Depending on the type of care service review request (drug request, prior authorization, and so on), and the content of the request body, this API creates one or more records for `Case`, `CareRequest`, `CareRequestExtension`, `CareRequestDrug`, `CareRequestItem`, or `CareRequestDiagnosis`.

The following diagram shows what happens when you make a POST request to this API, to create a care services review request.

USER PERMISSIONS

To access care services APIs

- Health Cloud Utilization Management Permission Set



Care Services Review Requests (GET)

You can get Care Services Review Response for one or more care service review requests, by either using their Salesforce IDs or external source system IDs. Use `section` query parameter to have granular filters. Some examples of valid values in `section` are, `Subscriber`, `Patient`, `CareDiagnoses`, `CareRequestItems`, `CareRequestDrugs`, `TransportLocations`, `CareRequest`, or `CareRequestCase`.

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

SEE ALSO:

- [Handle Care Requests with Utilization Management](#)
- [What is a Care Request?](#)
- [How Are Care Requests Reviewed?](#)
- [ANSI X12 278 - Request for Review and Response Examples](#)
- [Enable Person Accounts](#)

Care Services Review Resources

Use these resources to create or update care services review requests, or get information about the status of existing requests.

Available resources:

Resource	Description
/services/data/vXX.X/connect/health/care-services	Create care services review requests or update existing requests.
/services/data/vXX.X/connect/health/care-services/{ids}	Get details of existing care services review requests.

Care Services Review Requests (GET)

Get details of existing care services review requests.

Resource

/services/data/vXX.X/connect/health/care-services/{ids}

where `ids` is the semicolon separated list of IDs. The items in this list can be Salesforce ID, or a `SourceSystemIdentifier`. Use `idName` query parameter to specify the type of `ids` provided in the URL.

URI Example to retrieve care requests using Salesforce IDs:

```
/connect/health/care-services/00k7859783498540;00k6712899900;00n4367564378788?idName=Id&sectionNames=Subscriber;CareRequest
```

 **Important:** Ensure that semicolon character is not a part of any `id`, if using `SourceSystemIdentifier` to retrieve care requests.

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see [Connect to Connect REST API Using OAuth](#).

HTTP methods

GET

Query parameters

Parameter Name	Type	Description	Required	Available Version
idName	String	Indicates the type of identifiers used in the path parameter <code>ids</code> . The valid values are: <code>id</code>: Salesforce object ID. <code>SourceSystemIdentifier:ID</code> of the external system.	Yes	46.0
sectionNames	String	Semicolon separated list of section names for which data is requested. For example, <code>Subscriber, Patient, CareDiagnoses, CareRequestItems, CareRequestDrugs, TransportLocations, CareRequest, or CareRequestCase</code> .	No	46.0

Response body for GET

[Care Authorization Request Get Result](#)

Care Services Review Requests (POST, PATCH)

Create care services review requests or update existing requests.

- You must have Person Accounts enabled to use these APIs.
- After enabling person accounts, enable name suffixes.
 1. Navigate to **Setup > Customize > User Interface**.
 2. In **Name Settings**, select **Enable Name Suffixes for Person Names** and save.
- You can create or update up to 25 care services requests.
- For PATCH, if the request body contains IDs for `CareRequestItem`, `CareRequestDrug`, or `CareDiagnosis`, then the corresponding records are updated, else the new child records are created.

Resource

/services/data/vXX.X/connect/health/care-services

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests.

HTTP methods

POST, PATCH

Request body for POST and PATCH

Root XML tag

<careRequestsList>

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",
        "caseSubStatus": "active",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0k1RM0000004CBnYAM"
        },
        "requestingPractitioner": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM00000000tldYAA"
        }
      },
      "careRequestItems": [
        {
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "name": "CRI Connect-1.0",

```

```

        "requestType": "Order",
        "priority": "Stat",
        "reasonCode": "0hsRM00000003ytYAA",
        "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM00000004CBnYAM"
        },
        "servicingProvider": {
            "npi": "11111",
            "healthCareProviderId": "0cmRM00000000tldYAA"
        },
        "clinicalServiceRequestId": "0jyRM00000004CAGYA2"
    },
    ],
    "careDiagnoses": [
        {
            "name": "CD Connect 1.0",
            "presentOnAdmission": "Yes",
            "healthConditionId": "0j4RM0000004Mk9YAE"
        }
    ],
    "careRequestDrugs": [
        {
            "name": "CRD Connect 1.0",
            "status": "Active",
            "statusReason": "Insufficient Information",
            "requestType": "Filler Order",
            "drugAdministrationSetting": "Inpatient",
            "priority": "Routine",
            "medicationRefObjectId": "0kmRM00000004CSeYAM",
            "authApprovalIdentifier": "123",
            "authorizationRefIdentifier": "123",
            "servicingFacility": {
                "npi": "742963",
                "servicingFacilityId": "0klRM00000004CBnYAM"
            },
            "servicingProvider": {
                "npi": "11111",
                "healthCareProviderId": "0cmRM00000000tldYAA"
            }
        }
    ],
    "patient": {
        "memberId": "001RM000005XHdbYAG",
        "lastName": "Green",
        "firstName": "Charles",
        "birthDate": "2001-10-26T21:32:52"
    }
}
]
}

```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Response body for POST and PATCH[Care Authorization Request Result](#)**SEE ALSO:**[Enable Person Accounts](#)[Connect to Connect REST API Using OAuth](#)**Contact Encounter**

Load details of contact encounters into the system.

Prerequisites

- This API must be used only for person account-enabled orgs.
- Ensure that you have access to the Contact Encounter fields and the Contact Encounter Participants fields in your org.

Contact Tracing Encounters and Participants

- To create a new encounter, set the `referenceID` field to `null`.
- To update an existing encounter with details of new encounter participants, pass the `referenceID` of the encounter in the payload.
- A single payload can have a maximum of 5 encounters.
- A single payload can have a maximum of 50 participants per encounter.
- Encounter participants are not mandatory. If a participant is specified, the participant type is mandatory. If the participant type is set to `lead`, the participant's first name and last name are mandatory.

Resource

```
/services/data/vXX.X/contact-tracing
```

Available version

49.0 and later

Authentication

Authorization: Bearer *token*



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Request body**JSON example**

```
{
  contactTracingEncounters: [
    {
      "referenceId": "0haRM00000000BYAQ",
      "name": "SF All Hands Q2",
      "estimatedParticipantCount": 10,
      "startDateTime": "2020-06-20T00:00:00Z",
      "duration": 12,
      "description": "held in SF tower",
      "participants": [
        {
          "participantType": "lead",
          "recordTypeName": "triage",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 12,
          "firstName": "Leo",
          "lastName": "Machado",
          "age": 24,
          "phoneNumber": "24323322",
          "emailAddress": "lee.lo@mail.com",
          "address": {
            "city": "Seattle",
            "state": "Washington",
            "country": "US",
            "postalCode": "11404",
            "street": "Richmond St"
          }
        },
        {
          "participantType": "patient",
          "referenceId": "001RM0000004iUi8YAE",
          "sourceSystemId": "211453",
          "startTime": "2020-06-20T00:00:00Z",
          "duration": 10,
          "age": 34
        }
      ]
    },
    {
      "location": {
        "name": "Seattle County",
        "description": "Gala event",
        "latitude": "47.6",
        "longitude": "122.3",
        "encounterAddress": {
          "city": "Seattle",
          "state": "Washington",
          "country": "US",
          "postalCode": "11404",
          "street": "Dutch St"
        }
      }
    }
  ]
}
```

```

    }
  ]
}

```

Properties

Name	Type	Description
<code>contactTracingEncounters.referenceId</code>	String	The ID of an existing contact encounter record in the Salesforce system.
<code>contactTracingEncounters.name</code>	String	Required. The name for the encounter.
<code>contactTracingEncounters.estimatedParticipantCount</code>	Integer	The estimated number of participants in the encounter.
<code>contactTracingEncounters.startDateTime</code>	DateTime	Required. The start date and time of the encounter. Must be in YYYY-MM-DDT HH:MM:SS format. For example, 2020-05-18T09:15:00.
<code>contactTracingEncounters.duration</code>	Integer	Required. The duration of the encounter in minutes.
<code>contactTracingEncounters.description</code>	String	The description for the encounter.
<code>contactTracingEncounters.participants</code>	List	The list of participants for the contact encounter. Each element in the list represents <code>ContactEncounterParticipant</code>. Valid values are: • <code>lead</code> • <code>employee</code> • <code>patient</code>  Note: Only one value is allowed.
<code>contactTracingEncounters.participants.participantType</code>	String	Required. The encounter participant type. Valid values are: • Lead— A new lead is created with the specified participant record type. If the record type does not exist in the org, an error message is returned. If the record type is not provided in the payload, the default record type (triage) is used. • Employee— The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the <code>referenceId</code> that corresponds to the Salesforce record ID. – Using <code>sourceSystemId</code>. For an employee, this ID is typically the employee ID or employee number. If a match is found, the contact encounter

Name	Type	Description
		participant record is created with the <code>contact</code> field lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response. • Patient—The system performs a lookup to the person account and the record type is ignored. This lookup can be done in the following ways: – Using the <code>referenceId</code> that corresponds to the Salesforce record ID. – Using <code>sourceSystemId</code>. For a patient, this ID is the patient ID from an external source system. If a match is found, the contact encounter participant record is created with the <code>contact_id</code> lookup pointing to the matched person account. If a match is not found, this record is rejected and an error message is provided in the response.  Note: Only one value is allowed.
<code>contactTracingEncounters. participants.referenceId</code>	String	The ID of an existing patient or employee record in the Salesforce system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or the employee lookup.
<code>contactTracingEncounters. participants.sourceSystemId</code>	String	For a patient, the patient ID from an external source system at participant level. For an employee, the employee number representing the employee record in the Salesforce or the external system. If a payload has both the <code>referenceID</code> and the <code>sourceSystemID</code> , the <code>referenceID</code> is used for the patient or employee lookup.
<code>contactTracingEncounters. participants.recordTypeName</code>	String	The name for the record type. The value for this field must be exactly the same as the label of the record type in the user interface. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to <code>lead</code> .
<code>contactTracingEncounters. participants.startTime</code>	DateTime	The time when the encounter started.
<code>contactTracingEncounters. participants.duration</code>	Integer	Required. The duration of the encounter in minutes.

Name	Type	Description
<code>contactTracingEncounters. participants.firstName</code>	String	Required. The first name of the participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.lastName</code>	String	Required. The last name of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.  Note: If <code>participants.referenceId</code> is provided, this field is optional.
<code>contactTracingEncounters. participants.age</code>	Integer	The age of the encounter participant.
<code>contactTracingEncounters. participants.phoneNumber</code>	String	The phone number of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.emailAddress</code>	String	The email address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address</code>	String	The address of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.city</code>	String	The city of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.state</code>	String	The state of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.country</code>	String	The country of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.postalCode</code>	String	The postal code of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. participants.address.street</code>	String	The street of the encounter participant. This field is used only when <code>contactTracingEncounters. participants.participantType</code> is set to lead.
<code>contactTracingEncounters. location</code>	Object (reference to location)	Identifies the location of the encounter.

Name	Type	Description
<code>contactTracingEncounters. location.name</code>	String	Required. The name of the location where the encounter took place. If the encounter location name already exists in the system, the existing location record is used and the following location fields are ignored: <code>contactTracingEncounters. location.description</code> <code>contactTracingEncounters. location.latitude</code> <code>contactTracingEncounters. location.longitude</code> <code>contactTracingEncounters. location.encounteraddress.city</code> <code>contactTracingEncounters. location.encounteraddress.state</code> <code>contactTracingEncounters. location.encounteraddress.country</code> <code>contactTracingEncounters. location.encounteraddress.postalCode</code> <code>contactTracingEncounters. location.encounteraddress.street</code>
<code>contactTracingEncounters. location.description</code>	String	The description of the location where the encounter took place.
<code>contactTracingEncounters. location.latitude</code>	String	The latitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.longitude</code>	String	The longitude coordinate of the location where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.city</code>	String	The city where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.state</code>	String	The state where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.country</code>	String	The country where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.postalCode</code>	String	The postal code of the location where the encounter took place.
<code>contactTracingEncounters. location.encounteraddress.street</code>	String	The street where the encounter took place.

Response body**JSON example**

```
{
  "encounters" : [ {
    "created" : false,
    "id" : "0haxx00000000rFAAQ",
    "location" : null,
    "participants" : [ {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000G9AAI",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST8EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GAAAY",
      "lead" : {
        "created" : true,
        "id" : "00Qxx000002TST9EAO"
      },
      "patient" : null
    }, {
      "created" : true,
      "employee" : null,
      "errors" : null,
      "id" : "0hbxx00000000GBAAY",
      "lead" : null,
      "patient" : {
        "created" : false,
        "id" : "001xx000003GZ6tAAG"
      }
    }
  ]
}, {
  "errors" : null,
  "status" : null,
  "success" : true
}
```

Care Program Enrollments

Use this API to enroll multiple patients in a care program.

A single API call creates both patient enrollment cards, and enrollee products for all the patients. You can enroll up to 200 patients in a single request.



Important: Ensure that you have configured required care system field-mapping records for provider, patient, care program, and the product in **Setup > Care System Field Mappings**. For more information, see [CareSystemFieldMapping](#).

[Enrollments](#)

Enroll multiple patients into a care program.

SEE ALSO:

[Care Program Management](#)[Enrollments](#)[CareSystemFieldMapping](#)[Map External Fields to Health Cloud](#)[Enrollments](#)

Enrollments

Enroll multiple patients into a care program.

Resource

```
/services/data/vXX.X/connect/health/care-programs/enrollments
```

Available version

46.0

Authentication

Use OAuth to connect to Salesforce and get an access token. Pass the access token in your requests. For more information, see [Connect to Connect REST API Using OAuth](#).

HTTP methods

POST

Request body

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
  "patientData": [
    {
      "patientId": "patient1",
      "careProgramProductData": [
        {
          "providerId": "provider1",
          "productId": "product1"
        },
        {
          "providerId": "provider1",
          "productId": "product2"
        }
      ]
    },
    {
      "patientId": "patient2",
      "careProgramProductData": [
```

```
{
  {
    "providerId": "provider3",
    "productId": "product4"
  }
]
```

Properties

Name	Type	Description	Required	Available Version
patientData	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
programId	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
sourceSystem	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Response body

[Program Enrollment Result](#)

Prerequisites

Ensure that you have configured the following care system field mapping configured in **Setup > Care System Field Mappings**:

Name	Role	Target Object
Care_Program	Not Applicable	CareProgram
Patient	Patient	Account
Product	Not Applicable	Product2
Provider	Service Provider	Account



Note: Ensure that you have configured appropriate external ID field and source system for each of these mappings.

For more information, see [CareSystemFieldMapping](#).

SEE ALSO:

[Care Program Enrollments](#)

[CareSystemFieldMapping](#)

[Care Program Enrollments](#)

Identity Verification

Use these resources to verify the caller's identity. For example, the call center agent can ask the person to confirm their social security number, birth date, insurance details, or driver's license number.

The person contacting the call center could be a patient, a parent or guardian if the patient's a minor, the authorized representative of a patient, or a provider. No matter who the caller is, if they want sensitive information, an agent must verify the caller's identity first. If the inquiry concerns information in the public domain (for example, the location of a hospital), then verification isn't required.

Available resources are:

Resource	Description
/connect/identity-verification/build-context/\${processDefinitionName}	Build the context required to perform identity verification.
/connect/identity-verification/verification	Verify the caller's identity.
/connect/identity-verification/search	Search the Salesforce record to verify a caller's identity.

[Build Identity Verification Context](#)

Build the context required to perform identity verification.

[Identity Verification](#)

Verify the caller's identity.

[Identity Verification Search](#)

Search the Salesforce record to verify a caller's identity.

Build Identity Verification Context

Build the context required to perform identity verification.

Resource

```
/connect/identity-verification/build-context/${processDefinitionName}
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X
/connect/identity-verification/build-context/SampleVerificationFlow
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{
  "objectName": "Account",
  "selectedRecordId": "001xx000003GZeFAAW"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The API name of the caller's object.	Optional	54.0
selectedRecordId	String	The record ID of the caller.	Optional	54.0

Response body for POST[Verification Context Output](#)**JSON example**

```
{
  "isSuccess" : true,
  "message" : "Build Context for Identity Verification API called successfully for
Process Definition: SampleVerificationFlow",
  "processDefinition" : {
    "layoutType" : "Tab",
    "processDetail" : [ {
      "dataSourceType" : "Salesforce",
      "optionalVerifierCount" : 1,
      "searchObjectName" : "Account",
      "searchResultUniqueIdField" : "Id",
      "searchSequenceNo" : 1,
      "searchType" : "Text-Based",
      "verificationProcessFieldList" : {
        "verificationProcessFields" : [ {
          "dataSourceType" : "Salesforce",
          "dataType" : "Name",
          "developerName" : "SampleAccountName",
          "fieldName" : "Name",
          "fieldType" : "optionalVerifier",
          "label" : "Account Name"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Text",
          "developerName" : "SampleAccountNumber",
          "fieldName" : "AccountNumber",
          "fieldType" : "optionalVerifier",
          "label" : "Account Number"
        }, {
          "dataSourceType" : "Salesforce",
          "dataType" : "Phone",
          "developerName" : "SamplePhone",
          "fieldName" : "Phone",
```

```

        "fieldType" : "optionalVerifier",
        "label" : "Phone"
    }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Text",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
    }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Name",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
    }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Text",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
    }, {
        "dataSourceType" : "Salesforce",
        "dataType" : "Phone",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
    } ]
    }
} ]
},
"selectedSearchResult" : {
    "selectedRecordObject" : [ ]
},
"verifiedResult" : {
    "optionalVerifiers" : [ ],
    "requiredVerifiers" : [ ]
}
}

```

Identity Verification

Verify the caller's identity.

Resource

```
/connect/identity-verification/verification
```

Example URI

```
https://yourInstance.salesforce.com/services/data/vXX.X
/connect/identity-verification/verification
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

<verificationContext>

JSON example

```
{
  "processDefinition":{
    "layoutType":"Tab",
    "processDetail":{
      "processDetailList":[
        {
          "verificationProcessFieldList":{
            "verificationProcessFields":[
              {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccountName",
                "fieldName" : "Name",
                "fieldType" : "optionalVerifier",
                "label" : "Account Name"
              }, {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccountNumber",
                "fieldName" : "AccountNumber",
                "fieldType" : "optionalVerifier",
                "label" : "Account Number"
              }, {
                "dataSourceType" : "Salesforce",
                "developerName" : "SamplePhone",
                "fieldName" : "Phone",
                "fieldType" : "optionalVerifier",
                "label" : "Phone"
              }, {
                "dataSourceType" : "Salesforce",
                "developerName" : "SamplePostalCode",
                "fieldName" : "BillingPostalCode",
                "fieldType" : "optionalVerifier",
                "label" : "Billing Zip/Postal Code"
              }, {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccount",
                "fieldName" : "Name",
                "fieldType" : "resultField",
                "label" : "Account Name"
              }, {
                "dataSourceType" : "Salesforce",
```

```
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      }
    ]
  },
  "searchType": "Text-Based",
  "searchSequenceNo": 1,
  "searchResultUniqueIdField": "Id",
  "searchObjectName": "Account",
  "optionalVerifierCount": 1,
  "dataSourceType": "Salesforce"
}
]
}
},
"selectedSearchResult":{
  "objectName":"Account",
  "selectedRecordId":"001RM00000141414",
  "selectedRecordObject":{
    "selectedRecordObjectList":[]
  }
}
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
processDefinition	Process Definition Input	Represents the identity verification process definition.	Required	54.0
selectedSearchResult	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
verifiedResult	Verified Result Input	Represents the verified result.  Note: Reserved for future use.	Optional	54.0

Response body for POST

[Verification Context Output](#)

JSON example

```
{
  "isSuccess" : true,
```



```

    "message" : "Fetched verification information successfully for User Id :
001RM00000141414.",
    "processDefinition" : {
      "layoutType" : "Tab",
      "processDetail" : [ {
        "dataSourceType" : "Salesforce",
        "optionalVerifierCount" : 1,
        "searchObjectName" : "Account",
        "searchResultUniqueIdField" : "Id",
        "searchSequenceNo" : 1,
        "searchType" : "Text-Based",
        "verificationProcessFieldList" : {
          "verificationProcessFields" : [ {
            "dataSourceType" : "Salesforce",
            "developerName" : "SampleAccountName",
            "fieldName" : "Name",
            "fieldType" : "optionalVerifier",
            "label" : "Account Name"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "SampleAccountNumber",
            "fieldName" : "AccountNumber",
            "fieldType" : "optionalVerifier",
            "label" : "Account Number"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "SamplePhone",
            "fieldName" : "Phone",
            "fieldType" : "optionalVerifier",
            "label" : "Phone"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "SamplePostalCode",
            "fieldName" : "BillingPostalCode",
            "fieldType" : "optionalVerifier",
            "label" : "Billing Zip/Postal Code"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "SampleAccount",
            "fieldName" : "Name",
            "fieldType" : "resultField",
            "label" : "Account Name"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "AccountNumberSample",
            "fieldName" : "AccountNumber",
            "fieldType" : "resultField",
            "label" : "Account Number"
          }, {
            "dataSourceType" : "Salesforce",
            "developerName" : "SamplePhoneNumber",
            "fieldName" : "Phone",
            "fieldType" : "resultField",
            "label" : "Phone"
          }
        ]
      }
    ]
  }
}

```

```

        } ]
      }
    } ]
  },
  "selectedSearchResult" : {
    "objectName" : "Account",
    "selectedRecordId" : "001RM00000141414",
    "selectedRecordObject" : [ {
      "developerName" : "SampleAccountName",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountNumber",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhone",
      "value" : "6500000014"
    }, {
      "developerName" : "SamplePostalCode",
      "value" : "94566"
    }, {
      "developerName" : "SampleAccount",
      "value" : "Joe Tester"
    }, {
      "developerName" : "AccountNumberSample",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    } ]
  },
  "verifiedResult" : {
    "optionalVerifiers" : [ {
      "developerName" : "SampleAccountName",
      "verificationState" : ""
    }, {
      "developerName" : "SampleAccountNumber",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePhone",
      "verificationState" : ""
    }, {
      "developerName" : "SamplePostalCode",
      "verificationState" : ""
    } ],
    "requiredVerifiers" : [ ]
  }
}

```

Identity Verification Search

Search the Salesforce record to verify a caller's identity.

Resource

```
/connect/identity-verification/search
```

Example URI

`https://yourInstance.salesforce.com/services/data/vXX.X/connect/identity-verification/search`

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

`<searchInput>`

JSON example

```
{
  "searchTerm": "Joe Tester",
  "verificationContext": {
    "processDefinition": {
      "processDetail": {
        "processDetailList": [
          {
            "verificationProcessFieldList": {
              "verificationProcessFields": [
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccountName",
                  "fieldName": "Name",
                  "fieldType": "optionalVerifier",
                  "label": "Account Name"
                },
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccountNumber",
                  "fieldName": "AccountNumber",
                  "fieldType": "optionalVerifier",
                  "label": "Account Number"
                },
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SamplePhone",
                  "fieldName": "Phone",
                  "fieldType": "optionalVerifier",
                  "label": "Phone"
                },
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SamplePostalCode",
                  "fieldName": "BillingPostalCode",
                  "fieldType": "optionalVerifier",
                  "label": "Billing Zip/Postal Code"
                },
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccount",
                  "fieldName": "Name",
                  "fieldType": "resultField",

```

```
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      }
    ]
  },
  "searchType": "Text-Based",
  "searchSequenceNo": 1,
  "searchResultUniqueIdField": "Id",
  "searchObjectName": "Account",
  "optionalVerifierCount": 1,
  "dataSourceType": "Salesforce"
}
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
searchTerm	String	The search term for the account to use when performing a search.	Required	54.0
verificationContext	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Response body for POST

[Search Output](#)

JSON example

```
{
  "isSuccess" : true,
  "message" : "Search is a success",
  "searchResult" : [ {
    "searchFields" : [ {
      "developerName" : "SamplePhone",
      "value" : "6500000014"
    }
  ]
}
```

```

    }, {
      "developerName" : "AccountNumberSample",
      "value" : "10014"
    }, {
      "developerName" : "SamplePhoneNumber",
      "value" : "6500000014"
    }, {
      "developerName" : "SampleAccount",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountName",
      "value" : "Joe Tester"
    }, {
      "developerName" : "SampleAccountNumber",
      "value" : "10014"
    }, {
      "developerName" : "SamplePostalCode",
      "value" : "94566"
    }, {
      "developerName" : "Id",
      "value" : "001RM00000141414"
    } ]
  } ],
  "searchResultHeader" : [ {
    "dataType" : "Phone",
    "developerName" : "SamplePhone",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Text",
    "developerName" : "AccountNumberSample",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Phone",
    "developerName" : "SamplePhoneNumber",
    "displayLabel" : "Phone"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccount",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Name",
    "developerName" : "SampleAccountName",
    "displayLabel" : "Account Name"
  }, {
    "dataType" : "Text",
    "developerName" : "SampleAccountNumber",
    "displayLabel" : "Account Number"
  }, {
    "dataType" : "Text",
    "developerName" : "SamplePostalCode",
    "displayLabel" : "Billing Zip/Postal Code"
  }, {
    "dataType" : "Lookup",
    "developerName" : "Id",

```

```
    "displayLabel" : "Account ID"
  } ]
}
```

Benefit Verification

Use these resources to verify the health benefits covered by the patient's insurer. The call center agent can view the coverages in the patient's record in the Health Cloud Lighting Console.

[Benefits Verification API Call](#)

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

[Benefits Verification Input](#)

This is the input structure of a Verify Benefits API call.

[Benefits Verification Request](#)

This is what a Verify Benefits request looks like.

[Benefits Verification Output](#)

This is the content of the output from running the Verify Benefits API call.

[Benefits Verification Response](#)

This is the content of the response from a Verify Benefits API call.

Benefits Verification API Call

The Verify Benefits API call is the main resource for checking which health benefits are available to a patient.

Resource

```
/connect/health/benefitsverification/verifyBenefits
```

Available version

53.0

Requires Chatter

No

HTTP methods

POST

Response body for POST

[Benefits Verification Output](#) on page 1623

Benefits Verification Input

This is the input structure of a Verify Benefits API call.

Root XML tag

```
inputData
```

JSON example**Properties**

Name	Type	Description	Required or Optional	Available Version
~~benefitsVerificationRequests~~ Benefits Verification Request on page 1623[]		List of Benefits Verification Requests		53.0

Benefits Verification Request

This is what a Verify Benefits request looks like.

Properties

Name	Type	Description	Required or Optional	Available Version
encounterDate	String	Encounter Date		53.0
memberAccountId	String	Member Account Id		53.0
memberPlanId	String	Member Plan Id		53.0
providerNpi	String	Provider Npi		53.0
~~providerOrganizationName~~ Benefits Verification Request on page 1623[]	String	Provider Organization Name		53.0
providerType	String	Provider Type		53.0
serviceTypeCodes	String[]	Service Type Codes		53.0

Benefits Verification Output

This is the content of the output from running the Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
~~benefitsVerificationRequests~~ Benefits Verification Response on page 1624[]		Benefits Verification Responses	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Benefits Verification Response

This is the content of the response from a Verify Benefits API call.

Property Name	Type	Description	Filter Group and Version	Available Version
~~careBenefitVerifyRequest~~ careBenefitVerifyRequestId	String	Care Benefit Verify Request Id	Small, 53.0	53.0
code	String	Benefits Verification api returned code	Small, 53.0	53.0
~~coverageBenefit~~ coverageBenefitId	String	Coverage Benefit Id	Small, 53.0	53.0
isSuccess	Boolean	Benefits Verification api success flag	Small, 53.0	53.0
message	String	Benefits Verification api message	Small, 53.0	53.0

Intelligent Document Management

Use the Intelligent Document Management resources to create or update records in Salesforce objects based on the content document records or received document records.

Currently, a user can use the manual flow from the user interface to create records in the target Salesforce objects. A user can create target records based on the content document records or received document records using:

- Transform Document—Transform the received document to create a record in the target Salesforce object.
- Review Document—When the transformed document is used to create the target record, users can review the document for any conflicts, choose to resolve the conflicts, and update the document.

With the Intelligent Document Automation APIs, you can automate the process of getting the mappings between the values of the keys extracted from the content document and the Salesforce object fields, and create a record in the target Salesforce object.

Before using the APIs, perform AWS text extraction from the content document record or received document record by using the POST request on the OCR Text Extraction resource.

Supported Salesforce Objects

Account, BusinessMilestone, Case, Contact, CareDiagnosis, CareRequest, CareRequestDrug, CareRequestExtension, CareRequestItem, CareProgramEnrollee, Lead, Opportunity, Visit, and custom objects.

Special Access Rules

To use these resources, you must have the HealthCloud, DocumentChecklist, and AWSTextract1000LimitAddOn licenses.

Available Resources

Resource	Description
/connect/form-reader/contentDocuments/{contentDocumentId}/record	Create records in Salesforce objects using a document based on a content document record.
/connect/form-reader/contentDocuments/{contentDocumentId}/record/{targetRecordId}	Update an existing record in a Salesforce object using a document based on a content document record.

Resource	Description
/connect/form-reader/receivedDocuments/{receivedDocumentId}/record	Create records in Salesforce objects using a document based on a received document record.
/connect/form-reader/receivedDocuments/{receivedDocumentId}/record/{targetRecordId}	Update an existing record in a Salesforce object using a document based on a received document record.
/connect/document-automation/contentDocuments/{contentDocumentId}/linkedObjects/{linkedObjectId}	Split a document and attach one or more pages from the transformed document to Salesforce records.

[Record Creation with Content Documents](#)

Create records in Salesforce objects using a document based on a content document record.

[Record Creation with Received Documents](#)

Create records in Salesforce objects using a document based on a received document record.

[Record Update with Content Documents](#)

Update an existing record in a Salesforce object using a document based on a content document record.

[Record Update with Received Documents](#)

Update an existing record in a Salesforce object using a document based on a received document record.

[Split Documents](#)

Split a document and attach one or more pages from the transformed document to Salesforce records.

Record Creation with Content Documents

Create records in Salesforce objects using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/{contentDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/contentDocuments/069xx0000004D1sAAE/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<DocumentProcessInput>
```

JSON example for POST

```
{  
  "objectApiName": "Account",
```

```

"documentTypeId": "0dexx0000000001",
"overrideConfidenceScoreThreshold": 50,
"ignoreFieldValueConflict": false,
"fieldsWithoutConflictList": {
  "noConflictFields": [
    {
      "field": "name"
    },
    {
      "field": "accountnumber"
    }
  ]
},
"additionalFields": {
  "additionalFieldMap": {
    "AccountNumber": "9090909"
  }
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	The list of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	The ID of the document type for the document checklist item.	Required	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	The list of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	The ID of the linked object record.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
objectApiName	String	The API name of the target object in which you want to create or update a record.	Required  Note: This field is optional in the update request.	55.0
~~overrideConfidence~~ ScoreThreshold	Integer	Specifies the conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	The ID of the record type of the target object.	Optional	55.0

Response body for POST[Document Process Output](#)**Record Creation with Received Documents**

Create records in Salesforce objects using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/receivedDocuments/0iox0000000001AAA/record
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

<DocumentProcessInput>

JSON example for POST

```
{  
  "objectApiName": "Account",
```

```

"documentTypeId": "0dexx0000000001",
"overrideConfidenceScoreThreshold": 50,
"ignoreFieldValueConflict": false,
"fieldsWithoutConflictList": {
  "noConflictFields": [
    {
      "field": "name"
    },
    {
      "field": "accountnumber"
    }
  ]
},
"additionalFields": {
  "additionalFieldMap": {
    "AccountNumber": "9090909"
  }
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	The list of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	The ID of the document type for the document checklist item.	Required	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	The list of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	The ID of the linked object record.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
objectApiName	String	The API name of the target object in which you want to create or update a record.	Required	55.0
~~overrideConfidence~~ ScoreThreshold	Integer	Specifies the conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	The ID of the record type of the target object.	Optional	55.0

Response body for POST[Document Process Output](#)**Record Update with Content Documents**

Update an existing record in a Salesforce object using a document based on a content document record.

Resource

```
/connect/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/contentDocuments/${contentDocumentId}/record/${targetRecordId}
```

Available version

55.0

Requires Chatter

No

HTTP methods

PATCH

Request body for PATCH**Root XML tag**

<DocumentProcessInput>

JSON example for PATCH

```
{  
  "documentTypeId": "0dexx0000000001",
```

```

"overrideConfidenceScoreThreshold": 100,
"ignoreFieldValueConflict": false,
"attachDocument": true,
"fieldsWithoutConflictList": {
  "noConflictFields": [
    {
      "field": "name"
    },
    {
      "field": "accountnumber"
    }
  ]
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	The list of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	The ID of the document type for the document checklist item.	Required	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	The list of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	The ID of the linked object record.	Optional	55.0
objectApiName	String	The API name of the target object in which you want to create or update a record.	Required	55.0

 **Note:** This field is optional in the update request.

Name	Type	Description	Required or Optional	Available Version
~~overrideConfidence~~ ScoreThreshold	Integer	Specifies the conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	The ID of the record type of the target object.	Optional	55.0

Response body for PATCH[Document Process Output](#)**Record Update with Received Documents**

Update an existing record in a Salesforce object using a document based on a received document record.

Resource

```
/connect/form-reader/receivedDocuments/${receivedDocumentId}/record/${targetRecordId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/form-reader/receivedDocuments/0ioxx0000000001AAA/record/001xx000003GavnAAC
```

Available version

55.0

Requires Chatter

No

HTTP methods

PATCH

Request body for PATCH**Root XML tag**

```
<DocumentProcessInput>
```

JSON example for POST

```
{  
  "documentTypeId": "0dexx0000000001",  
  "overrideConfidenceScoreThreshold": 100,  
  "ignoreFieldValueConflict": false,  
  "attachDocument": true,  
  "fieldsWithoutConflictList": {  
    "noConflictFields": [  
      {  
        "field": "name"  
      },  
    ],  
  },  
}
```

```

    {
      "field": "accountnumber"
    }
  ]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	The list of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	The ID of the document type for the document checklist item.	Required	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	The list of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	The ID of the linked object record.	Optional	55.0
objectApiName	String	The API name of the target object in which you want to create or update a record.	Required  Note: This field is optional in the update request.	55.0
overrideConfidenceScoreThreshold	Integer	Specifies the conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
recordTypeId	String	The ID of the record type of the target object.	Optional	55.0

Response body for PATCH[Document Process Output](#)**Split Documents**

Split a document and attach one or more pages from the transformed document to Salesforce records.

For example, suppose you receive a fax containing multiple patients' documents in a single scanned copy. As needed, separate the document pages and attach the split documents to the patient's record.

Resource

```
/connect/document-automation/contentDocuments/{contentDocumentId}/linkedObjects/{linkedObjectId}
```

Resource Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect  
/document-automation/contentDocuments/0ioRM0000004CqTYAU/linkedObjects/0OxRM0000004CqTYAU
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Parameters for POST

Parameter Name	Type	Description	Required or Optional	Available Version
contentDocumentID	String	The ID of the content document to be split.	Required	55.0
linkedObjectID	String	The ID of the linked object with which the split document must be associated. This is the ID of the DocumentChecklistItem object for the Health Cloud.	Required	55.0

Request body for POST**Root XML tag**

```
<DocumentManagementInput>
```

JSON example

```
{  
  "pageSpecificationList": {
```

```
    "pageSpecifications": [
      {
        "page":1,
        "rotation":0,
        "addToTargetFile":"true"
      },
      {
        "page":2,
        "rotation":0,
        "addToTargetFile":"true"
      }
    ]
  },
  "linkedObjectFieldsMap" : {
    "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx000000000DAAAY"}
  },
  "isOcrRequested" : true
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
isOcrRequested	Boolean	Indicates whether OCR is required to process the content document (<code>true</code>) or not (<code>false</code>). By default, OCR is performed on the first five pages of the content document.  Note: Set this field value to <code>true</code> to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
linkedObjectFieldsMap	Map<String, String>	Represents the map that contains the linked object fields. For example, the linked object is the Document Checklist Item for the Health Cloud.	Optional	55.0
pageSpecificationList	Page Specification List Input []	The page specifications list representation.	Required	55.0
targetFileName	String	The name of the target file that is created from the split document.	Optional	55.0

Response body for POST
[Document Management Result](#)

Medication Statements

Use these resources to create a medication statement or update an existing medication statement for a patient.

Medication statement represents a record of medication that the patient is currently taking or has taken in the past.

Available resources are:

Resource	Description
/connect/health/clinical/patients/{patientId}/medication-statement	Create a medication statement for a patient.
/connect/health/clinical/patients/{patientId}/medication-statement/{medicationStatementId}	Update an existing medication statement for a patient.

Medication Statements (POST)

Create medication statements for a patient.

Medication Statements (PUT)

Update existing medication statements for a patient.

Medication Statements (POST)

Create medication statements for a patient.

Resource

```
/connect/health/clinical/patients/{patientId}/medication-statement
```

Example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/clinical/patients/001RM000005I181YAC/medication-statement
```

Available version

54.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement": {
    "identifier": [
      {
        "assigner": {
          "referenceResource": "Organization",
          "salesforceId": "001RM000005EBfKYAW"
        },
        "type": {
          "text": "Passport number",
          "coding": [
            {
```

```

        "display": "Passport number",
        "code": "PPN",
        "isActive": true,
        "use": "Identifier"
      }
    ],
    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
  },
  {
    "assigner": {
      "referenceResource": "Organization",
      "salesforceId": "001RM000005EBfKYAW"
    },
    "type": {
      "text": "Passport number1",
      "coding": [
        {
          "display": "Passport number",
          "code": "PPN",
          "isActive": true,
          "use": "Identifier"
        }
      ]
    },
    "value": "ABCD5678B",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
  }
],
"basedOn": [
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  }
],

```

```

"partOf":[
  {
    "referenceResource":"MedicationStatement",
    "salesforceId":"0juRM00000000PzYAI",
    "relationship":""
  },
  {
    "referenceResource":"Procedure",
    "referenceId":"",
    "salesforceId":"0jQRM00000004CNU2A2",
    "relationship":""
  },
  {
    "referenceResource":"Observation",
    "referenceId":"",
    "salesforceId":"0hIRM00000004CsM2AU",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000004CGx4AM",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000000Jz4AI",
    "relationship":""
  },
  {
    "referenceResource":"MedicationDispense",
    "referenceId":"",
    "salesforceId":"0NBRM00000004CGx4AM",
    "relationship":""
  }
],
"status":"active",
"statusReason":[
  {
    "codeableConcept":{
      "text":"Burn of Ear status reason",
      "coding":[
        {
          "display":"Burn of status reasonn ear",
          "code":"1234995607",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
]

```

```

        }
      ]
    }
  },
  {
    "codeableConcept":{
      "text":"Burn of Ear status reason",
      "coding":[
        {
          "display":"Burn of status reasonn ear",
          "code":"1234785607",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
],
"category":"Inpatient",
"medication":{
  "medicationReference":{
    "referenceResource":"Medication",
    "referenceId":"",
    "salesforceId":"0itRM0000004CUkYAM",
    "relationship":""
  }
},
"context":{
  "referenceResource":"Encounter",
  "referenceId":"",
  "salesforceId":"0kGRM0000004CWZ2A2",
  "relationship":""
},
"effectiveStartDateTime":"2012-07-26T15:40:30.000Z",
"effectiveEndDateTime":"2012-07-27T15:40:30.000Z",
"dateAsserted":"2012-07-26T15:40:30.000Z",
"informationSource":{
  "referenceResource":"Patient",
  "referenceId":"",
  "relationship":"",
  "salesforceId":"001RM0000005EBfKYAW"
},
"derivedFrom":[
  {
    "referenceResource":"MedicationRequest",
    "referenceId":"",
    "salesforceId":"0kmRM0000004CHMYA2",
    "relationship":""
  }
]

```

```

    },
    {
      "referenceResource": "MedicationRequest",
      "referenceId": "",
      "salesforceId": "0kmRM0000004CHMYA2",
      "relationship": ""
    },
    {
      "referenceResource": "Procedure",
      "referenceId": "",
      "salesforceId": "0jQRM0000004CNU2A2",
      "relationship": ""
    },
    {
      "referenceResource": "ServiceRequest",
      "referenceId": "",
      "salesforceId": "0jyRM000000000aYAA",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationDispense",
      "referenceId": "",
      "salesforceId": "0NBRM0000004CGx4AM",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationStatement",
      "referenceId": "",
      "salesforceId": "0juRM000000000TSYAY",
      "relationship": ""
    },
    {
      "referenceResource": "Observation",
      "referenceId": "",
      "salesforceId": "0hIRM0000004CsM2AU",
      "relationship": ""
    },
    {
      "referenceResource": "Condition",
      "salesforceId": "0j4RM0000004CJXYA2",
      "relationship": ""
    },
    {
      "referenceResource": "DiagnosticReport",
      "salesforceId": "0lQRM000000000k2AA",
      "relationship": ""
    }
  ],
  "reasonCode": [
    {
      "salesforceId": "0iPRM0000004CuR2AU"
    },
    {
      "codeableConcept": {

```

```

      "text": "Burn of Ear sdfstatus reason",
      "coding": [
        {
          "display": "Burn of status reasonn ear",
          "code": "12345dsn607",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  ],
  "reasonReference": [
    {
      "referenceResource": "Condition",
      "salesforceId": "0j4RM0000004CJXYA2",
      "relationship": ""
    },
    {
      "referenceResource": "Observation",
      "salesforceId": "0hIRM0000004CsM2AU",
      "relationship": ""
    },
    {
      "referenceResource": "DiagnosticReport",
      "salesforceId": "0lQRM000000000k2AA",
      "relationship": ""
    }
  ],
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z",
  "dosage": [
    {
      "sequence": "10.0",
      "text": "commentsText",
      "additionalInstruction": "Additioanl Instructions",
      "patientInstruction": "Patient Instructions",
      "asNeeded": "true",
      "site": {
        "codeableConcept": {
          "text": "Burn of Ear route2",
          "coding": [
            {
              "display": "Burn of ear route2",
              "code": "61234567002",
              "system": "http://sfdc.co",
              "version": "2.16.840.1.113883.6.96",

```



```

        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "route":{
    "codeableConcept":{
      "text":"Burn of Ear route",
      "coding":[
        {
          "display":"Burn of ear route",
          "code":"12344456700",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method":{
    "codeableConcept":{
      "text":"Burn of Ear Method",
      "coding":[
        {
          "display":"Burn of ear",
          "code":"12345637777",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"10",
      "dosageQuantityDenominator":"20",

```

```

        "dosageUnit":{
          "unitOfMeasure":{
            "unitCode":"MGTttest",
            "description":"MG description",
            "type":"Custom"
          }
        },
        "rate":{
          "dosageRateType":"Frequency Ratio",
          "dosageRateNumerator":"2",
          "dosageRateDenominator":"3",
          "dosageRateUnit":{
            "unitOfMeasure":{
              "unitCode":"MGTeste2",
              "description":"MG description2",
              "type":"Custom"
            }
          }
        },
        "sourceSystem":"http://sfdc.co",
        "sourceSystemId":"567890",
        "sourceSystemModified":"2012-07-26T15:40:30.000Z"
      },
      {
        "sequence":"100.0",
        "text":"commentsText2",
        "additionalInstruction":"Additioanl Instructions2",
        "patientInstruction":"Patient Instructions2",
        "asNeeded":"false",
        "site":{
          "codeableConcept":{
            "text":"Burn of Ear route2",
            "coding":[
              {
                "display":"Burn of ear route2",
                "code":"12345674002",
                "system":"http://sfdc.co",
                "version":"2.16.840.1.113883.6.96",
                "isActive":true,
                "isPrimary":true,
                "use":"Clinical",
                "userSelected":true,
                "startDate":"1993-11-09T15:40:30.000Z",
                "endDate":"2021-08-24T17:00:00.000Z"
              }
            ]
          }
        },
        "route":{
          "codeableConcept":{
            "text":"Burn of Ear route2",
            "coding":[]
          }
        }
      }
    ]
  }

```

```

        {
          "display": "Burn of ear route2",
          "code": "12345670032",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    },
    "method": {
      "codeableConcept": {
        "text": "Burn of Ear Method2",
        "coding": [
          {
            "display": "Burn of ear Method2",
            "code": "123456777577",
            "system": "http://sfdc.co",
            "version": "2.16.840.1.113883.6.96",
            "isActive": true,
            "isPrimary": true,
            "use": "Clinical",
            "userSelected": true,
            "startDate": "1993-11-09T15:40:30.000Z",
            "endDate": "2021-08-24T17:00:00.000Z"
          }
        ]
      }
    },
    "doseAndRate": {
      "type": "Ordered",
      "dose": {
        "dosageQuantityType": "Dose",
        "dosageQuantityNumerator": "100",
        "dosageQuantityDenominator": "200",
        "dosageUnit": {
          "unitOfMeasure": {
            "unitCode": "MGTest23",
            "description": "MG description2",
            "type": "Custom"
          }
        }
      }
    },
    "rate": {
      "dosageRateType": "Frequency Ratio",
      "dosageRateNumerator": "200",
      "dosageRateDenominator": "300",
      "dosageRateUnit": {
        "unitOfMeasure": {

```

```
        "unitCode": "MGTest24",
        "description": "MG description2",
        "type": "Custom"
      }
    }
  },
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z"
}
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>medicationStatement</code>	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Response body for POST

[Medication Statement Output](#)

Medication Statements (PUT)

Update existing medication statements for a patient.

Resource

```
/connect/health/clinical/patients/${patientId}/medication-statement/${medicationStatementId}
```

Example

```
https://yourInstance.salesforce.com/services/data/v55.0/connect/health/clinical/patients/001RM000005PF3BYAW/medication-statement/0juRM00000000dDYAQ
```

Available version

55.0

Requires Chatter

No

HTTP methods

PUT

Request body for PUT

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement": {
```

```

"identifier":[
  {
    "assigner":{
      "referenceResource":"Organization",
      "salesforceId":"001RM000005EBfKYAW"
    },
    "type":{
      "text":"Passport number",
      "coding":[
        {
          "display":"Passport number",
          "code":"PPN",
          "isActive":true,
          "use":"Identifier"
        }
      ]
    },
    "value":"ABCD5678",
    "use":"Official",
    "periodStart":"1998-05-26T15:40:30.000Z",
    "periodEnd":"2021-08-09T15:40:30.000Z",
    "sourceSystem":"http://sfdc.co",
    "sourceSystemId":"567890",
    "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
  },
  {
    "assigner":{
      "referenceResource":"Organization",
      "salesforceId":"001RM000005EBfKYAW"
    },
    "type":{
      "text":"Passport number1",
      "coding":[
        {
          "display":"Passport number",
          "code":"PPN",
          "isActive":true,
          "use":"Identifier"
        }
      ]
    },
    "value":"ABCD5678B",
    "use":"Official",
    "periodStart":"1998-05-26T15:40:30.000Z",
    "periodEnd":"2021-08-09T15:40:30.000Z",
    "sourceSystem":"http://sfdc.co",
    "sourceSystemId":"567890",
    "sourceSystemModifiedDate":"2012-07-26T15:40:30.000Z"
  }
],
"basedOn":[
  {
    "referenceResource":"MedicationRequest",
    "referenceId":"",

```

```

        "salesforceId":"0kmRM0000004CHMYA2",
        "relationship":""
    },
    {
        "referenceResource":"MedicationRequest",
        "referenceId":"",
        "salesforceId":"0kmRM0000004CHMYA2",
        "relationship":""
    }
],
"partOf":[
    {
        "referenceResource":"MedicationStatement",
        "salesforceId":"0juRM00000000PzYAI",
        "relationship":""
    },
    {
        "referenceResource":"Procedure",
        "referenceId":"",
        "salesforceId":"0jQRM0000004CNU2A2",
        "relationship":""
    },
    {
        "referenceResource":"Observation",
        "referenceId":"",
        "salesforceId":"0hIRM0000004CsM2AU",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM0000004CGx4AM",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM00000000Jz4AI",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM0000004CGx4AM",
        "relationship":""
    }
],
"status":"active",
"statusReason":[
    {
        "codeableConcept":{
            "text":"Burn of Ear status reason",
            "coding":[
                {

```

```

        "display": "Burn of status reasonn ear",
        "code": "1234995607",
        "system": "http://sfdc.co",
        "version": "2.16.840.1.113883.6.96",
        "isActive": true,
        "isPrimary": true,
        "use": "Clinical",
        "userSelected": true,
        "startDate": "1993-11-09T15:40:30.000Z",
        "endDate": "2021-08-24T17:00:00.000Z"
      }
    ]
  },
  {
    "codeableConcept": {
      "text": "Burn of Ear status reason",
      "coding": [
        {
          "display": "Burn of status reasonn ear",
          "code": "1234785607",
          "system": "http://sfdc.co",
          "version": "2.16.840.1.113883.6.96",
          "isActive": true,
          "isPrimary": true,
          "use": "Clinical",
          "userSelected": true,
          "startDate": "1993-11-09T15:40:30.000Z",
          "endDate": "2021-08-24T17:00:00.000Z"
        }
      ]
    }
  }
],
"category": "Inpatient",
"medication": {
  "medicationReference": {
    "referenceResource": "Medication",
    "referenceId": "",
    "salesforceId": "0itRM0000004CUkYAM",
    "relationship": ""
  }
},
"context": {
  "referenceResource": "Encounter",
  "referenceId": "",
  "salesforceId": "0kGRM0000004CWZ2A2",
  "relationship": ""
},
"effectiveStartDateTime": "2012-07-26T15:40:30.000Z",
"effectiveEndDateTime": "2012-07-27T15:40:30.000Z",
"dateAsserted": "2012-07-26T15:40:30.000Z",
"informationSource": {
  "referenceResource": "Patient",

```

```

    "referenceId": "",
    "relationship": "",
    "salesforceId": "001RM000005EBfKYAW"
  },
  "derivedFrom": [
    {
      "referenceResource": "MedicationRequest",
      "referenceId": "",
      "salesforceId": "0kmRM0000004CHMYA2",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationRequest",
      "referenceId": "",
      "salesforceId": "0kmRM0000004CHMYA2",
      "relationship": ""
    },
    {
      "referenceResource": "Procedure",
      "referenceId": "",
      "salesforceId": "0jQRM0000004CNU2A2",
      "relationship": ""
    },
    {
      "referenceResource": "ServiceRequest",
      "referenceId": "",
      "salesforceId": "0jyRM000000000aYAA",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationDispense",
      "referenceId": "",
      "salesforceId": "0NBRM0000004CGx4AM",
      "relationship": ""
    },
    {
      "referenceResource": "MedicationStatement",
      "referenceId": "",
      "salesforceId": "0juRM00000000TSYAY",
      "relationship": ""
    },
    {
      "referenceResource": "Observation",
      "referenceId": "",
      "salesforceId": "0hIRM0000004CsM2AU",
      "relationship": ""
    },
    {
      "referenceResource": "Condition",
      "salesforceId": "0j4RM0000004CJXYA2",
      "relationship": ""
    },
    {
      "referenceResource": "DiagnosticReport",

```



```

        "salesforceId":"01QRM000000000k2AA",
        "relationship":""
    }
],
"reasonCode":[
    {
        "salesforceId":"0iPRM00000004CuR2AU"
    },
    {
        "codeableConcept":{
            "text":"Burn of Ear sdfstatus reason",
            "coding":[
                {
                    "display":"Burn of status reasonn ear",
                    "code":"12345dsn607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                }
            ]
        }
    }
],
"reasonReference":[
    {
        "referenceResource":"Condition",
        "salesforceId":"0j4RM00000004CJXYA2",
        "relationship":""
    },
    {
        "referenceResource":"Observation",
        "salesforceId":"0hIRM00000004CsM2AU",
        "relationship":""
    },
    {
        "referenceResource":"DiagnosticReport",
        "salesforceId":"01QRM000000000k2AA",
        "relationship":""
    }
],
"sourceSystem":"http://sfdc.co",
"sourceSystemId":"567890",
"sourceSystemModified":"2012-07-26T15:40:30.000Z",
"dosage":[
    {
        "sequence":"10.0",
        "text":"commentsText",
        "additionalInstruction":"Additioanl Instructions",
        "patientInstruction":"Patient Instructions",
    }
]

```

```

"asNeeded":"true",
"site":{
  "codeableConcept":{
    "text":"Burn of Ear route2",
    "coding":[
      {
        "display":"Burn of ear route2",
        "code":"61234567002",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"route":{
  "codeableConcept":{
    "text":"Burn of Ear route",
    "coding":[
      {
        "display":"Burn of ear route",
        "code":"12344456700",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"method":{
  "codeableConcept":{
    "text":"Burn of Ear Method",
    "coding":[
      {
        "display":"Burn of ear",
        "code":"12345637777",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
}

```

```

        }
      ]
    }
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"10",
      "dosageQuantityDenominator":"20",
      "dosageUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTttest",
          "description":"MG description",
          "type":"Custom"
        }
      }
    },
    "rate":{
      "dosageRateType":"Frequency Ratio",
      "dosageRateNumerator":"2",
      "dosageRateDenominator":"3",
      "dosageRateUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTeste2",
          "description":"MG description2",
          "type":"Custom"
        }
      }
    }
  },
  "sourceSystem":"http://sfdc.co",
  "sourceSystemId":"567890",
  "sourceSystemModified":"2012-07-26T15:40:30.000Z"
},
{
  "sequence":"100.0",
  "text":"commentsText2",
  "additionalInstruction":"Additioanl Instructions2",
  "patientInstruction":"Patient Instructions2",
  "asNeeded":"false",
  "site":{
    "codeableConcept":{
      "text":"Burn of Ear route2",
      "coding":[
        {
          "display":"Burn of ear route2",
          "code":"12345674002",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,

```

```

        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "route":{
    "codeableConcept":{
      "text":"Burn of Ear route2",
      "coding":[
        {
          "display":"Burn of ear route2",
          "code":"12345670032",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "method":{
    "codeableConcept":{
      "text":"Burn of Ear Method2",
      "coding":[
        {
          "display":"Burn of ear Method2",
          "code":"123456777577",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"100",
      "dosageQuantityDenominator":"200",
      "dosageUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTest23",
          "description":"MG description2",

```

```
        "type": "Custom"
      }
    },
    "rate": {
      "dosageRateType": "Frequency Ratio",
      "dosageRateNumerator": "200",
      "dosageRateDenominator": "300",
      "dosageRateUnit": {
        "unitOfMeasure": {
          "unitCode": "MGTest24",
          "description": "MG description2",
          "type": "Custom"
        }
      }
    }
  },
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModified": "2012-07-26T15:40:30.000Z"
}
]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~medicationStatement~~	FHIR Medication Statement	Represents a record of a patient’s medication statement.	Required	54.0

Response body for PUT
[Medication Statement Update Output](#)

Patients

Retrieve the FHIR patient resource record details. Create or update a patient record rather than making separate multiple calls to the objects in Health Cloud.

 **Note:** We recommend limiting the number of concurrent requests in your org to five. If you exceed this number, the Patients API request can fail.

The update request deletes all child records associated with a patient and recreates them. For example, when you update a patient record having three PersonName records and five Identifier records as child records, the API first deletes all the PersonName and Identifier child records and then reinserts them. If something goes wrong while updating data, the API rolls back to prevent leaving orphan records behind.

Resource for POST

```
/connect/health/patients
```

Resource for GET, PUT

```
/connect/health/patients/${patientId}
```

Example URI

```
/services/data/v53.0/connect/health/patients/001x0000005CQbtAAG
```

Available version

53.0

Requires Chatter

No

HTTP methods

GET, POST, PUT

Response body for GET

[Patient Get Output](#)

Request body for POST and PUT**JSON example**

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
        "text": "Passport Number",
        "coding": [
          {
            "display": "Passport number",
            "code": "PPN",
            "isActive": true,
            "use": "Identifier"
          }
        ]
      }
    }
  ],
  "value": "ABCD5678XYZ"
},
{
  "name": [
    {
      "use": "alias",
      "text": "Charles Green",
      "family": "Green",
      "given": "Charles",
      "prefix": "Mr.",
      "suffix": "Sr."
    }
  ],
  "communication": [
    {
```

```

        "language": "English",
        "preferenceRank": 1
    }
],
"address": [
    {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
    }
],
"telecom": [
    {
        "system": "email",
        "value": "a@bc.com"
    }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
    {
        "relationship": {
            "coding": [
                {
                    "display": "Partner"
                }
            ]
        },
        "name": {
            "use": "Temp",
            "text": "Shawna Green",
            "family": "Green",
            "given": "Shawna",
            "prefix": "Mrs.",
            "suffix": "Jr."
        }
    },
    {
        "system": "email",
        "value": "c@de.com"
    },
    {
        "system": "phone",
        "value": "12345678",
        "use": "temp",
        "rank": 1
    }
],
"address": {
    "use": "temp",
    "type": "postal",
    "line": "Green Household"
}

```

```

    }
  ],
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input[]	The address of the patient.	Optional	53.0
birthDate	String	The date of birth of the patient.	Optional	53.0
communication	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
contact	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0
deceased DateTime	String	The date and time of the patient's death.	Optional	53.0
gender	String	The gender of the patient.	Optional	53.0
general Practitioner	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to patients using the ContactContactRelation__c junction object.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
identifier	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their <code>Identifier.ParentRecordId</code> field.	Optional	53.0
managing Organisation	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the AccountContactRelation junction object.	Optional	53.0
maritalStatus	String	The current marital status of the patient.	Optional	53.0
multiple BirthInteger	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
name	FHIR Human Name Input[]	The names of the patient, stored as a PersonName record.	Optional	53.0
sourceSystemId	String	The source system ID associated with a patient record.	Optional	53.0
telecom	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as ContactPointPhone records that reference the patient records using their <code>ContactPointPhone.ParentId</code> field.	Optional	53.0

Response body for POST[Patient Upsert Output](#)**Response body for PUT**[Patient Update Output](#)**Providers**

Use these resources to create practitioner or facility records, or update existing fields in provider records and insert new fields.

[Create Provider](#)

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

Upsert Provider

This business-level API enables you to upsert data in Health Cloud to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Create Provider

This API creates healthcare provider records along with the corresponding Account records (for facilities) or Contact records (for practitioners). You can also use it to manage information about practitioner credentials.

Use Cases

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

Prerequisites

Notes about lookups

Supported Fields

The Create provider API supports all standard and custom fields.

Resources

Details and JSON samples

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Use Cases

The Create Provider API is mainly intended to support the operations of payer employees who handle provider records, such as credentialing specialists.

Credentialing Specialist

Goals:

- Create provider records.
- Collect and store credential-related data.

Activities:

- When the provider has gone through the lead process, add maximum credential information to it so supervisor can make an approval decision.
- When a new provider is added to the Health Plan Network, add its contact to the system so call center agent can direct patients to that new provider.
- When new information is received about a provider, edit its contact info so the provider information is up to date.

Success Measures:

- Account, Contact, and HealthCareProvider records are created.
- Records in related entities (optionally, for example in License, Person Education, Operating Hours, Specialty records) can be created if customer provides values in the JSON.

- Data created can be viewed and edited according to user's access permission.

Prerequisites

Notes about lookups

To ensure uniqueness, when you create a `HealthcareProviderSpecialty` record with a `SpecialtyId` lookup field, a `CareSpecialty` record must exist with the `CareSpecialty.SpecialtyCode` field populated.

When you create a `HealthcareProviderTaxonomy` record, a `CareTaxonomy.TaxonomyCode` field must exist.

When you create a `HealthcareFacilityNetworkSame` record, a `HealthcarePayerNetwork.Code` field must exist.

You can look up to Operating Hours records if they exist, or create Operating Hours records via API.

For all other lookups, information should be provided in this format:

```
"AccountId": {
  "value": "101",
  "referenceField": "HCGA__SourceSystemId__c"
}
```

In this example,

- `AccountId` is the API name of the lookup field you want to populate.
- `referenceField` is the field on the lookup object to establish the relationship. You can choose any reference field for these lookups as long as the values are unique.
- `value` is the value of the `referenceField`.

When a single request includes multiple lookups to an object, use the same reference field for all those lookups.

For example, suppose you have created custom lookup fields to the `Account` object in `HealthcareProviderSpecialty` and `healthcareTaxonomy`. The lookup fields are called `C_Account1` and `C_Account2`. `Account1` record has its `sourceSystem` field set to `A1`, and `Account2` record has the `sourceSystem` field set to `A2`. You want `C_Account1` to be populated with the `Account1` record and `C_Account2` to be populated with `Account2`. The reference field to find the account record is `SourceSystem`. If `sourceSystem` is `A1`, you get the `Account1` record, and if `sourceSystem` is `A2` you get the `Account2` record.

`HealthcareFacilityNetwork` has lookups to `Account`, `Practitioner` and `HealthcarePractitionerFacility`. You can create a `HealthcareFacilityNetwork` record in an input request in any of these ways:

- Create a record with an account lookup for the facility you are creating.
- Create a record with a practitioner lookup for the practitioner you are creating.
- Create a record with a lookup to `HealthcarePractitionerFacility` for a practitioner at a given facility.

Apex is not directly supported. However, you can call this API using the [HttpRequest Apex](#) class.

Supported Fields

The Create provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the `Name` field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```

 Note:

- Users can edit the Name field after it has been auto-populated.
- When a user enters data from the UI, the Name field is not auto-populated.

If person accounts are enabled, use the recordType parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not Account or Contact.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

49.0 and later

Authentication

Authorization: Bearer **token**

 **Note:** The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

POST

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practitioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples that you can use as a starting point to build request bodies and interpret responses.

- Associate a practitioner with a facility. Each Contact record must have an associated Account record.
- Use the API name of the field, such as RecordType, not the label, such as Record Type.
- Strings with trailing spaces aren't supported.
- The comments in these samples aren't meant to be valid JSON.

Sample Input: Create a Practitioner

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Rachel",
        "LastName": "Green",
        "Description" : "Rachel is a specialist surgeon."
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Medical Doctor",
        "ProviderClass": "Solo Practitioner"
      }
    }
  }
  ]
}
```

Sample Input - Create a Practitioner from an Existing Contact

 **Note:** In the sample input, the reference field can be any unique field.

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "id": {
        "value": "003RM000007FnBvYAK",
        "referenceField": "Id"
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Physician",
        "EffectiveFrom": "2019-01-01 00:00:00"
      }
    }
  }]
}
```

Sample Input - Create a Practitioner as a Person Account

```
{
  "providers": [
    {
      "type": "practitioner",
      "account": {
        "fields": {
          "FirstName": "Jimmy",
          "LastName": "James",
          "Email": "jj@newsradio.com",
          "About": "Jimmy James is a doctor.",
          "RecordType": "PersonAccount"
        }
      },
      "healthcareProvider": {
        "fields": {
          "ProviderType": "Physician",
          "EffectiveFrom": "2019-01-01",
        }
      }
    }
  ]
}
```

Sample Input - Create a Practitioner to Be Synced for Provider Search

 **Note:** To use the following code sample, ensure that the org has:

- A facility Account record (Id 001RM000005J5UTYA0 in the code sample)

- CareSpecialty records (SpecialtyCode 15 and 22 in the code sample)

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Will",
        "LastName": "Doc",
        "Email": "WillDoc@gmail.com",
        "Description": "Will is a doctor."
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Medical Doctor",
        "ProviderClass": "Solo Practitioner"
      }
    },
    "npis": [{
      "fields": {
        "Npi": "WD-14",
        "NpiType": "Individual",
        "IsActive": true
      }
    }
  ]},
  "specialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "15",
        "referenceField": "SpecialtyCode"
      },
      "SpecialtyRole": "Specialist",
      "IsActive": true
    }
  },
  {
    "fields": {
      "SpecialtyId": {
        "value": "22",
        "referenceField": "SpecialtyCode"
      },
      "SpecialtyRole": "Dual",
      "IsActive": true
    }
  }
  ],
  "practitionerFacilities": [{
    "fields": {
      "AccountId": {
        "value": "001RM000005J5UTYA0",
        "referenceField": "Id"
      },
      "IsActive": true
    }
  }
  ]
}
```

```

    },
    "facilityNetworks": [{
      "fields": {
        "PayerNetworkId": {
          "value": "PPO",
          "referenceField": "Code"
        },
        "IsActive": true,
        "LowestValidAge": 0,
        "PanelStatus": "Panel open",
        "PanelLimit": 100
      }
    },
    {
      "fields": {
        "PayerNetworkId": {
          "value": "HMO",
          "referenceField": "Code"
        },
        "IsActive": true,
        "GenderRestriction": "Female",
        "LowestValidAge": 0,
        "PanelStatus": "Panel open",
        "PanelLimit": 100
      }
    }
  ],
  "facilitySpecialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "15",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": true,
      "SpecialtyRole": "Specialist",
      "IsActive": true
    }
  }]
}
]
}
]
}

```

Sample Input - Create a Facility

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "fields": {
        "Name": "Geller Clinic",
        "Description": "Geller Clinic is an eye clinic.",
        "Website": "gellerclinic.com"
      }
    }
  }]
}

```



```

    },
    "operatingHours": {
      "fields": {
        "Name": "GellerClinicHours",
        "Description": "MWF8-5"
      },
      "timeSlots": [{
        "fields": {
          "DayOfWeek": "Monday",
          "StartTime": "09:00:00",
          "EndTime": "17:30:00"
        }
      }]
    }
  },
  "healthcareProvider": {
    "fields": {
      "ProviderType": "MedicalDoctor",
      "EffectiveFrom": "2019-01-01"
    }
  }
}

```

Sample Input - Create a Facility from an Existing Account

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "id": {
        "value": "Geller Clinic",
        "referenceField": "Name"
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "MedicalDoctor",
        "EffectiveFrom": "2019-01-01"
      }
    }
  }]
}

```

Sample Input - Create a Facility to Be Synced for Provider Search



Note: To use the following code sample, ensure that the org has a Specialty record (SpecialtyCode 15 in the code sample).

```

{
  "providers": [{
    "type": "facility",
    "account": {
      "fields": {

```

```

        "Name": "UCSF Hospital",
        "Description": "Test UCSF hospital",
        "Website": "UCSFHospital21@test.com"
    },
    "operatingHours": {
        "fields": {
            "Name": "UCSF Hospital Hours",
            "Description": "MWF8-5"
        },
        "timeSlots": [{
            "fields": {
                "DayOfWeek": "Monday",
                "StartTime": "09:00:00",
                "EndTime": "17:30:00"
            }
        }]
    },
    "healthcareProvider": {
        "fields": {
            "ProviderType": "Hospital",
            "Status": "Active",
            "EffectiveFrom": "2019-01-01"
        }
    },
    "npis": [{
        "fields": {
            "Npi": "UCSFH21",
            "NpiType": "Organization",
            "IsActive": true
        }
    }],
    "specialties": [{
        "fields": {
            "SpecialtyId": {
                "value": "15",
                "referenceField": "SpecialtyCode"
            },
            "IsPrimarySpecialty": true,
            "SpecialtyRole": "Specialist",
            "EffectiveFrom": "2019-01-01",
            "EffectiveTo": "2036-01-01",
            "IsActive": true
        }
    }],
    "boardCertifications": [{
        "fields": {
            "CertificationType": "Dermatology",
            "ExpirationDate": "2030-11-12",
            "Status": "Certified"
        }
    }],
    }
}

```

Sample Input - Create a Practitioner with All Possible Related Objects

 **Note:** Before you use the code sample, create existing lookup records in your org for the following objects:

- Care Specialty
- Care Taxonomy
- Operating Hours
- Healthcare Payer Network
- Account for Healthcare Practitioner Facility

```
{
  "providers": [{
    "type": "practitioner",
    "contact": {
      "fields": {
        "FirstName": "Richard",
        "LastName": "Paul",
        "Email": "richardpaul456@gmail.com",
        "Description": "Richard Paul is a doctor."
      }
    },
    "healthcareProvider": {
      "fields": {
        "ProviderType": "Medical Doctor",
        "ProviderClass": "Solo Practitioner",
        "EffectiveFrom": "2019-01-01"
      }
    },
    "npis": [{
      "fields": {
        "Npi": "93847329810",
        "NpiType": "Individual",
        "IsActive": true
      }
    }
  ]},
  "specialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "25",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": true,
      "SpecialtyRole": "Specialist",
      "EffectiveFrom": "2019-02-15 18:05:32",
      "EffectiveTo": "2050-01-01 23:00:00",
      "IsActive": true
    }
  },
  {
    "fields": {
      "SpecialtyId": {
        "value": "32",
        "referenceField": "SpecialtyCode"
      }
    }
  }
]
```

```

        "IsPrimarySpecialty": false,
        "SpecialtyRole": "Dual",
        "EffectiveFrom": "2019-08-25",
        "EffectiveTo": "2028-01-11",
        "IsActive": true
      }
    },
    ],
    "taxonomies": [{
      "fields": {
        "TaxonomyId": {
          "value": "GG654KUU46",
          "referenceField": "TaxonomyCode"
        },
        "IsPrimaryTaxonomy": true,
        "EffectiveFrom": "2019-01-01",
        "EffectiveTo": "2040-01-01",
        "IsActive": true
      }
    }
  ],
  "practitionerFacilities": [{
    "fields": {
      "AccountId": {
        "value": "001xx000003GYypAAG",
        "referenceField": "Id"
      },
      "InitialStartDate": "2019-02-04",
      "IsPrimaryFacility": true,
      "LowestValidAge": 12,
      "OperatingHoursId": {
        "value": "00Hxx0000004C92GAE",
        "referenceField": "Id"
      }
    },
    "facilityNetworks": [{
      "fields": {
        "PayerNetworkId": {
          "value": "United Payer",
          "referenceField": "Name"
        },
        "IsActive": true,
        "GenderRestriction": "Male",
        "HighestValidAge": 99,
        "LowestValidAge": 5,
        "PanelStatus": "Panel open",
        "PanelLimit": 10
      }
    }
  ],
  "facilitySpecialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "43",
        "referenceField": "SpecialtyCode"
      },

```

```

        "IsPrimarySpecialty": true,
        "SpecialtyRole": "Specialist"
      }
    ]
  },
  {
    "fields": {
      "AccountId": {
        "value": "001xx000003GYxDAAW",
        "referenceField": "Id"
      },
      "InitialStartDate": "2018-05-12",
      "IsPrimaryFacility": false
    },
    "operatingHours": {
      "fields": {
        "Name": "AetnaSFHours",
        "Description": "MWF9-5"
      },
      "timeSlots": [{
        "fields": {
          "DayOfWeek": "Monday",
          "StartTime": "09:00:00.000Z",
          "EndTime": "17:00:00.000Z",
          "Type": "Normal"
        }
      }
    ]
  },
  "facilitySpecialties": [{
    "fields": {
      "SpecialtyId": {
        "value": "55",
        "referenceField": "SpecialtyCode"
      },
      "IsPrimarySpecialty": true,
      "SpecialtyRole": "Dual"
    }
  }],
  "identifiers": [{
    "fields": {
      "IdValue": "1234",
      "EffectiveDate": "2020-12-12 00:00:00"
    }
  }
],
"boardCertifications": [{
  "fields": {
    "CertificationType": "Dermatology",
    "ExpirationDate": "2030-11-12 12:00:00",
    "Status": "Certified"
  }
}],
"awards": [{

```

```

        "fields": {
            "AwardDate": "2019-08-15 00:00:00",
            "AwardedBy": "Barack Obama"
        }
    }],
    "businessLicenses": [{
        "fields": {
            "Name": "Pediatric lab technician",
            "Status": "Inactive"
        }
    }],
    "accreditations": [{
        "fields": {
            "Type": "Hospital",
            "SubType": "Children's",
            "AccreditingBody": "Joint Commission",
            "Status": "Accredited",
            "LastFullSurveyDate": "2018-01-11 00:00:00"
        }
    },
    {
        "fields": {
            "Type": "Clinic",
            "SubType": "Children's",
            "AccreditingBody": "Joint Commission",
            "Status": "Verifying",
            "LastFullSurveyDate": "2020-01-11 00:00:00"
        }
    }
    ],
    "personEducations": [{
        "fields": {
            "Name": "MedicalDegree",
            "EducationLevel": "Masters",
            "IsActive": true,
            "Status": "Verified",
            "VerifiedDate": "2020-01-11 00:00:00"
        }
    }],
    "careProviderAdverseActions": [{
        "fields": {
            "ActionType": "Court Order",
            "Status": "Active"
        }
    }
    ]
}

```

Sample Output Response for Creating a Practitioner with All Possible Related Objects

```

{
    "code": "200",
    "message": "Successfully created records",
    "success": true,

```

```

"providers": [{
  "type": "practitioner",
  "code": "200",
  "message": "Successfully created practitioner record",
  "success": true,
  "Contact": {
    "id": "<contact id>"
  },
  "healthcareProvider": {
    "id": "<provider id>"
  },
  "npis": [{
    "id": "<npi id>"
  }],
  "specialties": [{
    "id": "<specialty id>"
  },
  {
    "id": "<specialty id>"
  }
],
"taxonomies": [{
  "id": "<taxonomy id>"
}],
"practitionerFacilities": [{
  "id": "<pract. fac. id>",
  "facilityNetworks": [{
    "id": "payer. network id"
  }],
  "facilitySpecialties": [{
    "id": "fac. spec. id"
  }]
},
{
  "id": "pract. loc. id",
  "operatingHours": "<operating hours id>",
  "facilitySpecialties": [{
    "id": "fac. spec id"
  }],
  "identifiers": [{
    "id": "<identitfier id>"
  }]
}
],
"boardCertifications": [{
  "id": "board certification id"
}],
"awards": [{
  "id": "award id"
}],
"businessLicenses": [{
  "id": "business license id"
}],
"accreditations": [{

```

```

        "id": "accreditation id"
      },
      {
        "id": "accreditation id"
      }
    ],
    "personEducations": [{
      "id": "person education id"
    }],
    "careProviderAdverseActions": [{
      "id": "care provider adverse action id"
    }]
  }]
}

```

Sample Output Response - Partial Success

```

{
  "code": "207",
  "message": "all good",
  "success": true,
  "providers": [
    {
      "type": "facility",
      "code" : "",
      "message" : "Specialty Code \"409\" not found"
      "success" : false,
      "healthcareProvider" : {
        "fields":{
          "ProviderType":"Physician",
          "EffectiveFrom":"2019-01-01"
        }
      }
    },
    {
      "type": "practitioner",
      "code": "200",
      "message": "all good",
      "success": true,
      "Contact":{
        "id": "<contact id>"
      },
      "healthcareProvider":{
        "id": "provider id"
        "fields":{
          "ProviderType":"Physician",
          "EffectiveFrom":"2019-01-01",
          "Hc4a__language__c" : "Spanish",
          "Hc4a__emergencyContactId__c" : {
            "value" : "SF21083209",
            "referenceField" : "id"
          }
        }
      }
    }
  ],
}

```



```

    "npis": [{
      "id": "npi id"
    }],
    "specialties": [
      {
        "id": "specialty id"
      }
    ],
    "taxonomies": [
      {
        "id": "taxonomy id"
      }
    ],
    "practitionerFacilities": [
      {
        "id": "pract. fac. id",
        "facilityNetworks": [
          {
            "id": "payer. network id"
          },
          {
            "id": "payer. network id"
          }
        ],
        "facilitySpecialties": [
          {
            "id": "fac. spec. id"
          }
        ]
      }
    ],
    "boardCertifications" : [
      {
        "id": "board certification id"
      }
    ],
    "awards" : [
      {
        "id": "award id"
      }
    ]
  }
]
}

```

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '___c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Upsert Provider

This business-level API enables you to upsert data in Health Cloud to represent a practitioner and all the objects and fields in the Provider data model relevant to a Practitioner, such as NPI, provider specialty, and provider taxonomy.

Use this API to support single record create (such as CAQH integration) for multiple providers, along with all their associated data.

Use Cases

Upsert means updating data in healthcare provider record fields and inserting new fields with a single call. For example, you may want to update the operating hours of an existing provider account at the same time as you specify provider type.

- When a group of providers is up for re-credentialing due to changes in specialty or board certifications, bulk-update existing provider records.
- When Hospital Group ABC acquires Hospital Group XYZ, move the providers' affiliation from ABC to XYZ.
- When Hospital Group ABC extends its hours with an additional working day at one of its locations, bulk-update the operating hours for all the providers serving that location.

Supported Fields

The upsert provider API supports all standard and custom fields.

Resources

Details and JSON samples

Code Samples

Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

Supported Fields

The upsert provider API supports all standard and custom fields.

Any field that is required in the object specification is required in JSON request bodies for this API.

All fields specified in your JSON request body must be writable. The user must have read-write access.

If no user input is provided, the Name field is populated automatically using this format:

```
HealthcareProviderSpecialty entity: Jimmy James Specialty - 10-20-20 11:22:33
```

Note:

- Users can edit the Name field after it has been auto-populated.
- When a user enters data from the UI, the Name field is not auto-populated.

If person accounts are enabled, use the recordType parameter in your input to identify a person account.

If you are updating a practitioner record that has already been created, you only need practitioner ID, not Account or Contact.

Resources

Details and JSON samples

Resource

```
/connect/health/providers
```

Available version

52.0 and later

Authentication

Authorization: Bearer *token*



Note: The Lightning Platform REST API supports OAuth 2.0 (an open protocol to allow secure API authorization). See [Authorize Apps with OAuth](#) in *Salesforce Help* for more details.

HTTP methods

PATCH

Supported Objects

Object	Required	Auto-filled Name field	Required Fields	Input/Output JSON key name
Account (for facility) or Contact (for practitioner)	No	NA		account/contact
Accreditation	No	Yes	Name	accreditations
Award	No	Yes	Name	awards
BoardCertification	No	Yes	Name	boardCertifications
BusinessLicense	No	Yes	Name	businessLicenses
CareProviderAdverseAction	No	Yes	Name	careProviderAdverseActions
CareProviderFacilitySpecialty	No	Yes	Name	facilitySpecialties
HealthcareFacilityNetwork	No	Yes	Name	facilityNetworks
HealthcarePractitionerFacility	No	Yes	Name	practitionerFacilities
HealthcareProvider	Yes	Yes	Name	healthcareProvider
HealthcareProviderNpi	No	Yes	Name	npi
HealthcareProviderSpecialty	No	Yes	Name	specialties
HealthcareProviderTaxonomy	No	Yes	Name	taxonomies
Identifier	No			
OperatingHours	No	Yes	Name, TimeZone	operatingHours
PersonEducation (Practitioner only)		Yes	Name	personEducations
PersonEmployment (Practitioner only)		Yes	Name, RelatedPerson (Account/Contact)	personEmployments
TimeSlots	No	No	OperatingHours, StartTime, EndTime, DayOfWeek	TimeSlots

Code Samples

Here are some JSON samples you can use as a starting point for building request bodies and interpreting responses.

You can create either a practitioner or a facility. A facility is always associated with an account. A practitioner can be associated with a contact or a person account.

- You can edit up to 25 provider records at a time.
- Use the API name of the field (such as RecordType), not the label (such as "Record Type").
- Strings with trailing spaces are not supported.



Note: The comments in these samples are for documentation purposes only and aren't meant to be valid JSON.

Sample Input: Update an Existing Practitioner Field and Insert New Practitioner Fields

Here's what your JSON request body might look like when you change the last name on a practitioner's person account, and also specify that the practitioner is a doctor in a solo practice.

```
{
  "providers": [
    {
      "type": "practitioner",
      "account": {
        "id": {
          "value": "001B000001MVfiliAD",
          "referenceField": "Id"
        },
        "fields": {
          "LastName": "Stewart1"
        }
      },
      "healthcareProvider": {
        "fields": {
          "ProviderType": "Medical Doctor",
          "ProviderClass": "Solo Practitioner"
        }
      }
    }
  ]
}
```



Note: In this case, we are creating a practitioner as a person account.

Sample Input: Update an Existing Facility and Practitioner Field for a Provider and Insert New Fields

Here's what it might look like when you change the last name of a practitioner and also specify that the practitioner is a doctor in a solo practice. (A solo practice is treated as a facility with a single practitioner attached to it.)

```
{
  "providers": [
    {
      "type": "facility",
      "account": {
        "id": {
          "value": "001B000001MVfhEIAT",
          "referenceField": "Id"
        },

```

```
      "fields":{
        "Name":"Public Hospital 1"
      }
    },
    "healthcareProvider":{
      "fields":{
        "ProviderType":"Medical Doctor",
        "ProviderClass":"Solo Practitioner"
      }
    }
  },
  {
    "type":"practitioner",
    "contact":{
      "id":{
        "value":"003B000000IqubiIAB",
        "referenceField":"Id"
      },
      "fields":{
        "LastName":"King1"
      }
    },
    "healthcareProvider":{
      "fields":{
        "ProviderType":"Medical Doctor",
        "ProviderClass":"Solo Practitioner"
      }
    }
  }
]
}
```

 **Note:** In this case, we are creating a practitioner as a contact on an account. If we had set type to practitioner and specified an account, we would be creating a person account.

Error Handling

This API supports bulk transactions, but Healthcare Provider records are committed one at a time. An input request can succeed in full or in part. Each provider included in the request succeeds or fails on its own.

For each record requested, HealthcareProvider creation is rolled back, along with any Account or Contact records created, at the first error for the request. If one related object fails, the remaining related objects are not attempted.

For example, if an input request contains 50 provider records and 10 of those records fail, the remaining 40 records are created. You only need to resubmit the failed providers, not the whole request.

Response Codes

Error Code	Http Status Code	Error Message
Bad Request	400	Your request contains invalid data types. Correct the value in section <section name>, field <JSON key>.

Error Code	Http Status Code	Error Message
INSUFFICIENT_ACCESS	403	You don't have permission to perform this action on <object name> records. Contact your Salesforce admin for help.
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Account: bad field names on insert/update call: Namea
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		sObject type 'HealthcareProvider' is not supported. If you are attempting to use a custom object, be sure to append the '___c' after the entity
"ResourceApiException CANNOT_INSERT_UPDATE_ACTIVATE_ENTITY"		Required fields are missing: [Name]
Exception		Invalid format of the given date-time object <input date/time>
Bad Request	400	There is no input in the request body. Resubmit the request with valid input in the request body.
Bad Request	400	We couldn't parse the JSON input. Restructure the JSON and try again.
Too Many Requests	429	Your request contains <XXX> records. Reduce the number of records to fewer than <YYY> and try again.
Wrong Record Type		An Account record is required for a facility. Resubmit the request with an Account record.
Too Many Record Types		Resubmit the request with an Account record or a Contact record but not both.
Specify Provider Type		Provider type is not specified. Resubmit the request indicating provider type as facility or practitioner.
Bad Request	400	"Out of Array of allowed Values(picklist) - for static picklist"
		PersonAccount isnt enabled in the org, if input request is for a PA
		Lookup not found, Specialty Code for eg
Bad Request	400	Missing required fields on standard objects

Unified Health Scoring

Unified Health Scoring (UHS) assists payers and providers by giving them a holistic view into their patients' health profiles.

This view helps them identify the trends in a patient's health, and use that information to better strategize their care for better outcomes and engagement.

Available Resources

Resource	Description
/connect/health/scores/synchronization	Synchronize the calculated score from the Customer Data Platform for a given score category.
/connect/health/scores/synchronization/status/\${scoreCategory}	Fetch the synchronization status for a given score category.

Synchronization

Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object.

Synchronization Status

Fetch the synchronization status for a given score category.

Synchronization

Synchronize the calculated score from the Data Cloud for a given score category. The fetched scores are stored in the HealthScore object. The sync API first validates that the score category is mapped to a valid Data Cloud Calculated Insight. If this step is successful, the request is then passed to the Messaging queue where the scores are fetched from Data Cloud. After the messaging queue fetches the scores, they are then submitted to a bulk job that inserts the new scores in HealthScore.

Resource

```
/connect/health/scores/synchronization
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/scores/synchronization
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
  "categoryName" : "HPI"
}
```


Properties

Name	Type	Description	Required or Optional	Available Version
categoryName	String	The name of the score category for which the score synchronization is triggered.	Required	55.0
debugMode	Boolean	For internal use only.	Optional	55.0
timestamp	String	For internal use only.	Optional	55.0

Response body for POST[HPI Score Sync Output](#)**Synchronization Status**

Fetch the synchronization status for a given score category.

Resource

```
/connect/health/scores/synchronization/status/${scoreCategory}
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X/connect/health/scores/synchronization/status/HPI
```

Available version

55.0

Requires Chatter

No

HTTP methods

GET

Request parameters

Parameter Name	Type	Description	Required or Optional	Available Version
scoreCategory	String	The name of the score category for which the score synchronization status must be fetched.	Required	55.0

Response body for GET[HPI Score Sync State Output](#)**Visits**

Create visits for sales representatives. For example, for a medical device visit, a sales representative visits the surgeon or a hospital location.

Resource

```
/connect/general-visit/visits
```

Resource example

```
https://yourInstance.salesforce.com/services/data/vXX.X  
/connect/general-visit/visits
```

Available version

55.0

Requires Chatter

No

HTTP methods

POST

Request body for POST**Root XML tag**

```
<CreateVisitInput>
```

JSON example

```
{  
  "visitType": "08qxx0000004C92AAE",  
  "place": "131xx0000004FoLAAU",  
  "plannedVisitStartTime": "2022-06-23T09:07:21.205-07:00",  
  "status": "Planned",  
  "account": "001xx000003GYSZAA4",  
  "visitor": [  
    {  
      "user": "005xx000001X7fNAAS",  
      "primaryVisitor": true  
    }  
  ],  
  "actionPlanTemplate": {  
    "templateId": "0PTxx0000004C92GAE",  
    "templateItemFilters": [  
      {  
        "templateItemId": "0PJxx0000004C92GAE"  
      }  
    ]  
  }  
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
account	String	ID of the account that is associated with a visit.	Required	55.0
actionPlanTemplate	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		the sets of tasks that your sales reps perform during visits.		
context	String	Purpose of the visit, such as claim or work type.	Optional	55.0
place	String	Indicates the place that sales representatives visit.	Required	55.0
plannedVisitEndTime	String	Date and time when the visit is expected to end.	Optional	55.0
plannedVisitStartTime	String	Date and time when the visit is expected to start.	Required	55.0
productRequired	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
status	String	Indicates the status of the visit. Valid values are: - Abandoned - Completed - InProgress - Planned	Optional	55.0
statusRemarks	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0
visitPriority	String	Priority of the visit. Valid values are: - High - Low - Medium	Optional	55.0
visitType	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
visitedParty	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
visitor	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Response body for POST[Create Visit Output](#)

Request Bodies

This section lists the request bodies for Health Cloud Business APIs. The query parameters for an endpoint are listed along with each resource.

To create a JSON request body, specify the properties of the request body in JSON format. If a request body is top-level, it has a root XML tag listed. To create an XML request body, nest the properties as XML tags inside the root XML tag.

[Action Plan Context Filters Input](#)

Input representation of the action plan context filters.

[Action Plan Template Input](#)

Input representation of an action plan template.

[Action Plan Template Item Filters Input](#)

Input representation of the action plan template item filters.

[Appointed Representative Input](#)

Person who is the appointed representative for the member.

[Build Identity Verification Context Input](#)

Input representation of the Build Identity Verification Context resource.

[Care Request Case Input](#)

Case related to the care request.

[Care Request Patient Input](#)

The patient for whom the request is being raised.

[Care Authorization Request Input](#)

A complete care authorization request.

[Care Diagnosis Input](#)

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

[Care Request Drug Input](#)

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

[Care Request Input](#)

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

[Care Request Item Input](#)

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

[Care Requests List Input](#)

A list of care authorization requests.

[Care Request Reviewer Input](#)

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

[Care Request Subscriber Input](#)

The primary member on the plan.

[Content Document Input](#)

Input representation for documents linked to the care request record.

[Custom Field Value Input](#)

Adds additional information to any fields not mapped by the medication statement API.

[Create Visit Request Input](#)

Input representation of the create visit request.

[Dispenser Address Input](#)

Address of the pharmacy.

[Document Management Input](#)

Input representation for the document split request.

[Document Process Input](#)

Input representation of the content document or received document record to create or update a Salesforce object record.

[Enrollee Product Input](#)

Data for a single enrollee product.

[Fields Without Conflict Input](#)

Input representation of the list of fields without conflict for record creation.

[Field Value Input](#)

Input representation for each field.

[FHIR Address Input](#)

Input representation for the Address FHIR object.

[FHIR Codeable Concept Input](#)

Input representation for the CodeableConcept FHIR object.

[FHIR Codeable Concept Or ID Input](#)

Input representation for FHIR Codeable Concept or ID.

[FHIR Coding Input](#)

Input representation for the Coding FHIR object.

[FHIR Contact Point Input](#)

Input representation for the ContactPoint FHIR object.

[FHIR Dispense Input](#)

The input representation of FHIR Dispense.

[FHIR Dosage Input](#)

The input representation of dosage information for a patient's medication.

[FHIR Dose](#)

Input representation for the dosage quantity.

[FHIR Dose And Rate](#)

Input representation of the specified dose and rate.

[FHIR Human Name Input](#)

The input representation for the name of a person and all its associated metadata.

[FHIR Identifier Input](#)

The input representation of the Identifier FHIR object.

[FHIR Medication Statement](#)

Input representation for the Medication Statement FHIR object.

[FHIR Medication Resource Input](#)

The input representation of FHIR Medication.

[FHIR Patient Input](#)

Input representation for the FHIR patient resource.

[FHIR Rate](#)

Input representation for dosage rate.

[FHIR Reference Input](#)

The input representation for the Reference FHIR object.

[FHIR Request](#)

Input representation for the supply of medication, along with information about how it should be administered.

[First Reviewer Input](#)

The name of the person who reviewed the request.

[FHIR Unit Of Measure](#)

Input representation for Unit of Measure.

[FHIR Unit Of Measure Or ID](#)

Input representation for Unit of Measure Or Id.

[General Practitioner Input](#)

Member's primary or general care practitioner.

[HPI Score Sync Input](#)

Input representation of the score synchronization request.

[Med Statement Input Payload](#)

Input representation of the request to create a patient's medication statement.

[Medical Director Input](#)

Name of the medical director who reviewed the request.

[Original Denial Medical Director Input](#)

The name of the medical director who denied the original request.

[Patient Contact Party Input](#)

The input representation of the patient contact party.

[Page Specification Input](#)

Input representation of the page specification details.

[Page Specification List Input](#)

Input representation of the page specification list.

[Patient Communication Language Input](#)

The input representation of patient communication language.

[Patient Input](#)

Input containing data for a single patient.

[Product Required Attributes Input](#)

Input representation of the products required for the visit.

[Process Definition Input](#)

Input representation of the verification process definition.

[Process Detail Input](#)

Input representation of the verification process details.

[Program Enrollment Input](#)

Request body for care program enrollment.

[Requesting Practitioner Input](#)

Ordering or referring practitioner for the request.

[Reopened By Input](#)

The name of the person who reopened the care request.

[Servicing Facility Input](#)

Facility where the service is being provided.

[Servicing Practitioner Input](#)

Practitioner administering the service.

[Search Input](#)

Input representation for Search API

[Selected Search Result Input](#)

Input representation for the selected search result.

[Transport Location Input](#)

Input representation for Transport Location

[Verification Context Input](#)

Input representation for verification context.

[Verified Result Input](#)

Input representation of the verifier result.

[Verifier Input](#)

Input representation for verifier fields.

[Verification Process Field Input](#)

Input representation of fields for the verification process.

[Visited Party Attributes Input](#)

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

[Visitor Attributes Input](#)

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

Action Plan Context Filters Input

Input representation of the action plan context filters.

Properties

Name	Type	Description	Required or Optional	Available Version
contextId	String	ID of the Generic Visit Task Context record.	Optional	55.0
kpiIds	String[]	IDs of the corresponding key performance indicators (KPI) associated with the context ID.	Optional	55.0

Action Plan Template Input

Input representation of an action plan template.

JSON example

```
"actionPlanTemplate": {
  "templateId": "0PTxx0000004C92GAE",
  "templateItemFilters": [
    {
      "templateItemId": "0PJxx0000004C92GAE"
    }
  ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
templateId	String	ID of an action plan template.	Optional	55.0
templateItemFilters	Action Plan Template Item Filters Input []	Details of the action plan template item filters.	Optional	55.0

Action Plan Template Item Filters Input

Input representation of the action plan template item filters.

Properties

Name	Type	Description	Required or Optional	Available Version
contextFilters	Action Plan Context Filters Input []	Details of the action plan context filters.	Optional	55.0
templateItemId	String	ID of the action plan template item.	Optional	55.0

Appointed Representative Input

Person who is the appointed representative for the member.

Root XML tag

```
<appointedRepresentative>
```

JSON example

```
{
  "firstName": "Jane",
  "lastName": "Doe"
}
```

Properties

Name	Type	Description	Required	Available Version
firstName	String	First Name of the appointed representative.	No	46.0
lastName	String	Last Name of the appointed representative.	No	46.0
suffix	String	Name suffix of the appointed representative.	No	46.0
birthDate	String	Birth date of the appointed representative.	No	46.0



Tip: All the fields in this input are optional. However, it is advisable to provide as much information as possible to find a unique appointed representative record to associate with your care request.

Build Identity Verification Context Input

Input representation of the Build Identity Verification Context resource.

Root XML tag

```
<buildVerificationContextInput>
```

JSON example

```
{
  "objectName": "Account",
  "selectedRecordId": "001xx000003GZeFAAW"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The API name of the caller's object.	Optional	54.0
selectedRecordId	String	The record ID of the caller.	Optional	54.0

Care Request Case Input

Case related to the care request.

Root XML tag

```
<case>
```

Properties

Name	Type	Description	Required	Available Version
caseOrigin	String	The source of the case, such as Email, Phone, or Web. Maps to: <code>Case.Origin</code>	Yes	46.0
caseReason	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: <code>Case.Reason</code>	No	46.0
description	String	A text description of the case. Limit: 32 KB. Maps to: <code>Case.Description</code>	No	46.0
parentCaseNumber	String	The ID of the parent case in the hierarchy. Maps to: <code>Case.ParentId</code>	No	46.0
priority	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: <code>Case.Priority</code>	No	46.0
status	String	The status of the case. Maps to: <code>Case.Status</code>	No	46.0
subject	String	The subject of the case. Limit: 255 characters. Maps to: <code>Case.Subject</code>	Yes	46.0
type	String	The type of case, such as Feature Request or Question. Maps to: <code>Case.Type</code>	No	46.0
suppliedCompany	String	The company name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedCompany</code>	No	46.0
suppliedEmail	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedEmail</code>	No	46.0
suppliedName	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedName</code>	No	46.0
suppliedPhone	String	The phone number that was entered when the case was created. This field can't be	No	46.0

Name	Type	Description	Required	Available Version
		updated after the case has been created. Maps to: <code>Case.SuppliedPhone</code>		

Care Request Patient Input

The patient for whom the request is being raised.

Root XML tag

```
<patient>
```

Properties

Name	Type	Description	Required	Available Version
addressLine1	String	Patient's address line 1.	No	46.0
addressLine2	String	Patient's Address Line 2.	No	46.0
birthDate	String	Date of birth of the patient. Maps to: <code>CareRequest.MemberDateOfBirth</code>  Note: Required if birth date is specified in the member account record. Must be in <code>DateTime</code> format; for example: <code>1970-04-30T00:00:00</code> .	No	46.0
city	String	City where the patient lives.	No	46.0
firstName	String	First name of the patient.	No	46.0
gender	String	Gender of the patient. Maps to: <code>CareRequest.MemberGender</code>	No	46.0
lastName	String	Last name of the patient.	Yes	46.0
medicareCoverage	Boolean	Indicates whether the patient has Medicare coverage. Maps to: <code>CareRequestExtension.IsMedicareCoverage</code>	No	46.0
memberCondition	String	Free-form description of the patient's condition. Maps to: <code>CareRequest.MemberCondition</code>	No	46.0
memberId	String	Lookup to <code>MemberPlan.MemberNumber</code> .  Note: Not the insurance identifier for the member in <code>Account</code> .	Yes	46.0

Name	Type	Description	Required	Available Version
memberPrognosis	String	Indicator of the provider's prognosis for the patient. Maps to: <code>CareRequest.MemberPrognosis</code>	No	46.0
memberStatus	String	The patient's status at admission, date of outpatient service, or start of care. Maps to: <code>CareRequest.MemberStatus</code>	No	46.0
middleName	String	Middle name of the patient.	No	46.0
state	String	State where the patient lives.	No	46.0
suffix	String	Name suffix of the patient.	No	46.0
zipCode	String	ZIP code of the patient's address.	No	46.0

Care Authorization Request Input

A complete care authorization request.

Root XML tag

```
<careAuthorization>
```

JSON example

```
{
  "careRequestCase": {
    "caseOrigin": "Web",
    "subject": "Case No 10"
  },
  "contentDocumentLinks": [
    {"id": "069xx0000004CNZAA2"}, {"id": "069xx0000004CNYAA2"}
  ],
  "patient": {
    "lastName": "Fedex",
    "firstName": "Roger"
  },
  "careRequestItems": [{
    "name": "95810",
    "codeType": "CPT",
    "sourceSystem": "source_system_name",
    "codeDescription": "Dysuria",
    "sourceSystemIdentifier": "0015cmi",
    "quantity": "15"
  }],
  "careRequestDrugs": [{
    "sourceSystem": "source_system_name",
    "daysSupply": "10",
    "frequency": "16",
    "name": "Metoprolol"
  }],
  "careRequest": {
```

```

    "requestingPractitionerSpecialty": "Neurologist",
    "placeOfService": "InPatient",
    "sourceSystemIdentifier": "0015",
    "name": "Care Request 15",
    "requestingPractitionerLicense": "M.D",
    "sourceSystem": "source_system_name",
    "servicingPractitionerLicense": "M.D",
    "servicingPractitionerSpecialty": "Hospitalist",
    "recordType": "Complaint"
  },
  "careDiagnoses": [{
    "sourceSystem": "ajSource",
    "name": "G47.30",
    "codeDescription": "Sleep apnea, unspecified",
    "codeType": "ICD-10-CM"
  }]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
careDiagnoses	Care Diagnosis Input[]	List of associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.	Optional	46.0
careRequest	Care Request Input	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.	Optional	46.0
careRequestDrugs	Care Request Drug Input[]	List of requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Optional	46.0
careRequestItems	Care Request Item Input[]	The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Optional	46.0
contentDocumentLinks	Documents[]	List of clinical documents to be attached as content document links to the prior authorization request.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
careRequestCase	Care Request Case Input	Case related to the care request.	Optional	46.0
patient	Care Request Patient Input	The patient for whom the request is being raised.	Optional	46.0
subscriber	Care Request Subscriber Input	The primary member on the plan.	Optional	46.0
transportLocations	Transport Location Input[]	List of Transport Locations.	Optional	46.0

Care Diagnosis Input

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Root XML tag

```
<careDiagnosis>
```

JSON example

```
{
  "sourceSystem": "source_system_name",
  "name": "G47.30",
  "codeDescription": "Sleep apnea, unspecified",
  "codeType": "ICD-10-CM"
}
```

Properties

Name	Type	Description	Required	Available Version
careRequestReviewers	Care Request Reviewer Input	The care diagnosis associated with the care request reviewer. Maps to: <code>CareDiagnosis.CareRequestReviewers</code>	No	52.0
codeDescription	String	Diagnosis code description. Maps to: <code>CareDiagnosis.CodeDescription</code>	No	46.0
codeType	String	Code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeType</code>	No	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeTypeIdentifier</code>	No	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to: <code>CareDiagnosis.DiagnosisCodeSet</code>	No	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCode</code>	No	46.0

Name	Type	Description	Required	Available Version
dischargeCode Description	String	Description of the discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCodeDescription</code>	No	46.0
dischargeCode Type	String	Code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeType</code>	No	46.0
dischargeCode TypeId	String	ID of the code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeTypeId</code>	No	46.0
dischargeDiagnosis CodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisCodeSet</code>	No	52.0
dischargeDiagnosis EffectiveDate	String	Effective date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEffectiveDate</code>	No	46.0
discharge DiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEndDate</code>	No	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: <code>CareDiagnosis.EffectiveDate</code>	No	46.0
endDate	String	Termination date for the diagnosis. Maps to: <code>CareDiagnosis.EndDate</code>	No	46.0
healthcare DiagnosisCode	String	Healthcare Diagnosis Code.	No	46.0
healthConditionId	String	The health condition that's associated with the member. Maps to: <code>CareDiagnosis.HealthCondition</code>	No	57.0
id	String	ID of the Care Diagnosis.	Required for PATCH	46.0
modifiedCode	String	Modified diagnosis code. Maps to: <code>CareDiagnosis.ModifiedCode</code>	No	46.0
modifiedCode Description	String	Modified diagnosis code description. Maps to: <code>CareDiagnosis.ModifiedCodeDescription</code>	No	46.0
modifiedCode Type	String	Code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeType</code>	No	46.0

Name	Type	Description	Required	Available Version
modifiedCodeTypeId	String	ID of the code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeTypeIdentifier</code>	No	46.0
modifiedDiagnosisCodeSet	String	The modified diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.ModifiedDiagnosisCodeSet</code>	No	52.0
modifiedEffectiveDate	String	Modified effective date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEffectiveDate</code>	No	46.0
modifiedEndDate	String	Modified termination date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEndDate</code>	No	46.0
modifiedPrimaryDiagnosis	Boolean	Modified Primary Diagnosis	No	46.0
name	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Yes	46.0
presentOnAdmission	String	Specifies if the health condition was present at the time of member admission. Maps to: <code>CareDiagnosis.PresentOnAdmission</code>	No	57.0
primary	Boolean	Indicates whether it is a primary diagnosis (<code>true</code>) or not (<code>false</code>).	No	46.0
primaryDischargeDiagnosis	Boolean	Indicates whether it is a primary Discharge Diagnosis (<code>true</code>) or not (<code>false</code>).	No	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareDiagnosis.SourceSystem</code>	No	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareDiagnosis.SourceSystemIdentifier</code>	No	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareDiagnosis.SourceSystemModified</code>	No	46.0

SEE ALSO:

[CareDiagnosis](#)

Care Request Drug Input

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Root XML tag

```
<careRequestDrug>
```

JSON example

```
{
  "sourceSystem": "source_system_name",
  "daysSupply": "10",
  "frequency": "16",
  "name": "Metoprolol"
}
```

Properties

Name	Type	Description	Required	Available Version
approvedUnits	Integer	Approved quantity of the drug. Maps to: <code>CareRequestDrug.ApprovedUnits</code>	No	46.0
authApprovalIdentifier	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: <code>CareRequestDrug.AuthApprovalIdentifier</code>	No	57.0
authorizationRefIdentifier	String	The unique identifier of the authorization request associated with this requested drug. Maps to: <code>CareRequestDrug.AuthorizationRefIdentifier</code>	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request drug associated with the care request reviewer. Maps to: <code>CareRequestDrug.CareRequestReviewers</code>	No	52.0
clinicalDetermination	String	The clinical determination of the drug request. Maps to: <code>CareRequestDrug.ClinicalDetermination</code>	No	52.0
clinicalDeterminationNote	String	The notes related to the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationNote</code>	No	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationReason</code>	No	52.0
code	String	Code for the drug. Maps to: <code>CareRequestDrug.Code</code>	No	46.0
codeType	String	ID code type for the drug. Maps to: <code>CareRequestDrug.CodeType</code>	No	46.0

Name	Type	Description	Required	Available Version
daysSupply	Integer	Number of days to supply the drug. Maps to: <code>CareRequestDrug.DaysSupply</code>	No	46.0
decisionDate	String	The date and time when the decision was made for this drug request. Maps to: <code>CareRequestDrug.DecisionDate</code>	No	52.0
deniedUnits	Integer	Denied quantity of the drug. Maps to: <code>CareRequestDrug.DeniedUnits</code>	No	46.0
dispenserAddress	Dispenser Address Input	Pharmacy address.	No	46.0
dispenserFaxNumber	String	Pharmacy fax number. Maps to: <code>CareRequestDrug.DispenserFaxNumber</code>	No	46.0
dispenserId	String	ID for the pharmacy. Maps to: <code>CareRequestDrug.DispenserIdentifier</code>	No	46.0
dispenserName	String	Name of the pharmacy. Maps to: <code>CareRequestDrug.DispenserName</code>	No	46.0
dispenserPhoneNumber	String	Pharmacy phone number. Maps to: <code>CareRequestDrug.DispenserPhoneNumber</code>	No	46.0
dispenserTaxId	String	Pharmacy tax identification number. Maps to: <code>CareRequestDrug.DispenserTaxIdentifier</code>	No	46.0
dispensingPharmacy	String	The pharmacy that dispenses the drug. Maps to: <code>CareRequestDrug.DispensingPharmacy</code>	No	52.0
dose	String	Dose of the drug. Maps to: <code>CareRequestDrug.Dose</code>	No	46.0
drugAdministrationSetting	String	The setting in which the drug is expected to be administered to the patient. Maps to: <code>CareRequestDrug.DrugAdministrationSetting</code>	No	57.0
frequency	String	Frequency of the drug. Maps to: <code>CareRequestDrug.Frequency</code>	No	46.0
medicationCode	String	The code of the care request drug. Maps to: <code>CareRequestDrug.MedicationCode</code>	No	52.0
id	String	ID of the Care Request Drug.	Required for PATCH.	46.0
modifiedCode	String	Code for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCode</code>	No	46.0

Name	Type	Description	Required	Available Version
modifiedCode Type	String	ID code type for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCodeType</code>	No	46.0
medicationRef Object Id	String	The medication request or statement associated with the care request drug.	No	57.0
modifiedDays Supply	Integer	Number of days of supply for the modified drug. Maps to: <code>CareRequestDrug.ModifiedDaysSupply</code>	No	46.0
modifiedDose	String	Dose of the modified drug. Maps to: <code>CareRequestDrug.ModifiedDose</code>	No	46.0
modified Frequency	String	Frequency of the modified drug. Maps to: <code>CareRequestDrug.ModifiedFrequency</code>	No	46.0
modifiedName	String	Name of the modified drug. Maps to: <code>CareRequestDrug.ModifiedName</code>	No	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: <code>CareRequestDrug.ModifiedSig</code>	No	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: <code>CareRequestDrug.ModifiedStrength</code>	No	46.0
modifiedTherapy Duration	Integer	Duration of therapy for the modified drug. Maps to: <code>CareRequestDrug.ModifiedTherapyDuration</code>	No	46.0
modifiedUnits	Integer	Modified quantity of the drug. Maps to: <code>CareRequestDrug.ModifiedUnits</code>	No	46.0
name	String	Name of the drug. Maps to: <code>CareRequestDrug.Name</code>	No	46.0
prescription Date	String	Date for the prescription. Maps to: <code>CareRequestDrug.PrescriptionDate</code>	No	46.0
prescription Fill Date	String	Date of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFillDate</code>	No	57.0
prescriptionFills	Integer	Number of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFills</code>	No	46.0
priority	String	The priority representing the urgency of the drug's authorization request. Maps to: <code>CareRequestDrug.Priority</code>	No	57.0
requestType	String	The type of drug request. Maps to: <code>CareRequestDrug.RequestType</code>	No	57.0

Name	Type	Description	Required	Available Version
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestDrug.ServiceCategory</code>	No	46.0
serviceCategory Code	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestDrug.ServiceCategoryCode</code>	No	46.0
servicingFacility	Servicing Facility Input	The facility where a patient receives service of the requested drug. Maps to: <code>CareRequestDrug.ServicingFacility</code>	No	57.0
servicingProvider	Servicing Practitioner Input	The healthcare provider who provides the service of the requested drug. Maps to: <code>CareRequestDrug.ServicingProvider</code>	No	57.0
sig	String	Directions for use of the drug. Maps to: <code>CareRequestDrug.Sig</code>	No	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequestDrug.SourceSystem</code>	No	46.0
sourceSystem Identifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestDrug.SourceSystemIdentifier</code>	No	46.0
sourceSystem Modified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestDrug.SourceSystemModified</code>	No	46.0
status	String	The authorization status of the requested drug. Maps to: <code>CareRequestDrug.Status</code>	No	57.0
statusReason	String	The reason for the authorization status of the requested drug. Maps to: <code>CareRequestDrug.StatusReason</code>	No	57.0
strength	String	Strength of the drug. Maps to: <code>CareRequestDrug.Strength</code>	No	46.0
therapyDuration	Integer	Duration of therapy for the drug. Maps to: <code>CareRequestDrug.TherapyDuration</code>	No	46.0

Name	Type	Description	Required	Available Version
units	Integer	Quantity of the drug. Maps to: <code>CareRequestDrug.Units</code>	No	46.0

SEE ALSO:

[CareRequestDrug](#)

Care Request Input

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Root XML tag

```
<careRequest>
```

JSON example

```
{
  "requestingPractitionerSpecialty": "Neurologist",
  "placeOfService": "InPatient",
  "sourceSystemIdentifier": "0015",
  "name": "Care Request 15",
  "requestingPractitionerLicense": "M.D",
  "sourceSystem": "source_system_name",
  "servicingPractitionerLicense": "M.D",
  "servicingPractitionerSpecialty": "Hospitalist",
  "recordType": "Complaint"
}
```

Properties

Name	Type	Description	Required	Available Version
acknowledgement LetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: <code>CareRequest.AcknowledgementLetterSentDate</code>	No	46.0
actualAdmission Date	String	Actual admission date for the patient. Maps to: <code>CareRequest.ActualAdmissionDate</code>	No	46.0
actualDischarge Date	String	Actual discharge date for the patient. Maps to: <code>CareRequest.ActualDischargeDate</code>	No	46.0
admission Notes	String	Notes related to the admission. Maps to: <code>CareRequest.AdmissionNotes</code>	No	46.0

Name	Type	Description	Required	Available Version
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room. Maps to: <code>CareRequest.AdmissionSource</code>	No	46.0
admissionType	String	Type of admission, for example, emergency or elective. Maps to: <code>CareRequest.AdmissionType</code>	No	46.0
ambulanceTransportDistance	Integer	Ambulance Transport Distance	No	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportReason</code>	No	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportType</code>	No	46.0
aorReceivedDate	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: <code>CareRequest.AorReceivedDate</code>	No	46.0
aorRequestedDate	String	Date and time when the AOR form was requested. Maps to: <code>CareRequest.AorRequestedDate</code>	No	46.0
appealEffectuationDateTime	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: <code>CareRequestExtension.AppealEffectuationDateTime</code>	No	52.0
appealRequestReasonType	String	Specifies the reason for raising the appeal request. Maps to: <code>CareRequest.AppealRequestReasonType</code>	No	52.0
appointedRepVerbalContactDate	String	Date and time of verbal contact with the member's appointed representative. Maps to: <code>CareRequest.AppointedRepVerbalContactDate</code>	No	46.0
appointedRepWrittenContactDate	String	Date and time correspondence was sent to the member's appointed representative. Maps to: <code>CareRequest.AppointedRepWrittenContactDate</code>	No	46.0
appointedRepresentative	Appointed Representative Input	Appointed representative for the member. If provided, the first name, last name, birthdate, and suffix fields are used to find	No	46.0

Name	Type	Description	Required	Available Version
		at a unique Id, which is used to update <code>CareRequest.AppointedRepresentativeId</code> field.		
approvedLengthOfStay	Integer	Approved number of days for the admission. Maps to: <code>CareRequest.ApprovedLengthOfStay</code>	No	46.0
approvedLevelOfCare	String	Approved level of care for the patient, for example, Hospital-Observation or SNF-Rehabilitation. Screen reader support enabled. Maps to: <code>CareRequest.ApprovedLevelOfCare</code>	No	46.0
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: <code>CareRequestExtension.AuthorizationRefIdentifier</code>	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request associated with the care request reviewer. Maps to: <code>CareRequest.CareRequestReviewers</code>	No	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: <code>CareRequest.CaseSubStatus</code>	No	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: <code>CareRequest.ClaimNumber</code>	No	46.0
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: <code>CareRequest.ClinicalCaseType</code>	No	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: <code>CareRequest.CriteriaMet</code>	No	46.0
cumulativeLengthOfStay	Integer	Total number of days for the admission. Maps to: <code>CareRequest.CumulativeLengthOfStay</code>	No	46.0
currentLevelOfCare	String	Level of care that the patient is receiving. Maps to: <code>CareRequest.CurrentLevelOfCare</code>	No	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: <code>CareRequest.DecisionDate</code>	No	46.0

Name	Type	Description	Required	Available Version
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: <code>CareRequest.DecisionLetter</code>	No	46.0
decisionNotes	String	Notes related to the decision. Maps to: <code>CareRequest.DecisionNotes</code>	No	46.0
decisionReason	String	Reason for the decision. Maps to: <code>CareRequest.DecisionReason</code>	No	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: <code>CareRequest.DecisionReasonDescription</code>	No	46.0
deniedLengthOfStay	Integer	Number of days denied for the admission. Maps to: <code>CareRequest.DeniedLengthOfStay</code>	No	46.0
deniedLevelOfCare	String	Level of care denied for the patient. Maps to: <code>CareRequest.DeniedLevelOfCare</code>	No	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: <code>CareRequest.DispositionNotes</code>	No	46.0
documentAttachmentStatus	String	The current status of the document upload based on the checklist provided to the reviewers. Maps to: <code>CareRequestExtension.DocumentAttachmentStatus</code> Valid values are: - Complete - Incomplete	No	55.0
dueDate	String	Date the request is due for completion. Maps to: <code>CareRequest.DueDate</code>	No	46.0
effectiveFrom	String	The start date for an effective-date range. Maps to: <code>CareRequest.EffectiveFrom</code>	No	46.0
effectiveTo	String	The end date for an effective-date range. Maps to: <code>CareRequest.EffectiveTo</code>	No	46.0
expirationDate	String	Expiration date for the request. Maps to: <code>CareRequest.ExpirationDate</code>	No	46.0

Name	Type	Description	Required	Available Version
extendedRequest	Boolean	Indicates whether a request was extended. Maps to: <code>CareRequest.IsExtendedRequest</code>	No	46.0
extensionRequest ReceivedDate	String	Date and time an extension was requested. Maps to: <code>CareRequest.ExtensionRequestReceivedDate</code>	No	46.0
external ComplaintId	String	Complaint ID number. Maps to: <code>CareRequest.ExternalComplaintIdentifier</code>	No	46.0
facility RecordNumber	String	The medical record number used to identify a patient. Maps to: <code>CareRequest.FacilityRecordNumber</code>	No	46.0
facility RoomBedType	String	Type of facility bed for the patient. Maps to: <code>CareRequest.FacilityRoomBedType</code>	No	46.0
facilityRoom Number	String	The facility room number for the patient. Maps to: <code>CareRequest.FacilityRoomNumber</code>	No	46.0
finalLevel OfCare	String	Final level of care the patient. Maps to: <code>CareRequest.FinalLevelOfCare</code>	No	46.0
firstReviewer	First Reviewer Input	The person who reviewed the request.	No	46.0
first ReviewerNotes	String	Notes from the first reviewer related to the case. Maps to: <code>CareRequest.FirstReviewerNotes</code>	No	46.0
general Practitioner	General Practitioner Input	Member's primary or general care practitioner. Maps to <code>CareRequest.generalPractitioner</code>	No	46.0
generalPractitioner VerbalNotification Date	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: <code>CareRequest.GeneralPractitionerVerbalNotifiedDate</code>	No	46.0
generalPractitioner WrittenNotification Date	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.GeneralPractitionerWrittenNotifiedDate</code>	No	46.0
grievanceType	String	Specifies the type of grievance. Maps to: <code>CareRequest.GrievanceType</code>	No	52.0
healthCare Provider	String	The healthcare provider associated with the care request against whom the	No	52.0

Name	Type	Description	Required	Available Version
		Grievance is filed. Maps to <code>CareRequestExtension.HealthCareProvider</code>		
<code>homeHealthCertificationEndDate</code>	String	Certification end date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationEndDate</code>	No	46.0
<code>homeHealthCertificationStartDate</code>	String	Certification start date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationStartDate</code>	No	46.0
<code>homeHealthStartDate</code>	String	Date that home health services are scheduled or anticipated to start. Maps to: <code>CareRequestExtension.HomeHealthStartDate</code>	No	46.0
<code>id</code>	String	ID of the Care Request.	Required for PATCH.	46.0
<code>independentReviewDetermination</code>	String	The determination made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDetermination</code>	No	52.0
<code>independentReviewDeterminationDate</code>	String	The date when the determination was made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDeterminationDate</code>	No	52.0
<code>independentReviewSubmissionDate</code>	String	The date when the review request was submitted for independent review. Maps to: <code>CareRequestExtension.IndependentReviewSubmissionDate</code>	No	52.0
<code>infoReceivedDate</code>	String	Date and time when additional information was received from the provider or member. Maps to: <code>CareRequest.InfoReceivedDate</code>	No	46.0
<code>infoRequestedDate</code>	String	Date and time when additional information was requested from the provider or member. Maps to: <code>CareRequest.InfoRequestedDate</code>	No	46.0
<code>initialDenialNotificationDate</code>	String	Date of initial denial notification. Maps to: <code>CareRequest.InitialDenialNotificationDate</code>	No	46.0
<code>initialDenialNotificationTime</code>	String	The time when the initial care request was denied. Maps to <code>CareRequest.InitialDenialNotificationTime</code>	No	52.0
<code>isIndependentReviewRequired</code>	Boolean	Indicates whether independent review is required. Maps to <code>CareRequestExtension.IsIndependentReviewRequired</code>	No	52.0

Name	Type	Description	Required	Available Version
isReadmission	Boolean	Indicates whether the care request is for a readmission. Maps to <code>CareRequest.IsReadmission</code>	No	52.0
medicalDirector	Medical Director Input	The medical director who reviewed the request.	No	46.0
medicalDirectorNotes	String	Notes from the medical director related to the request. Maps to: <code>CareRequest.MedicalDirectorNotes</code>	No	46.0
memberContactDate	String	Date and time when the member was contacted. Maps to: <code>CareRequest.MemberContactDateTime</code>	No	46.0
memberGroupNumber	String	Insurance group number for the member. Maps to: <code>CareRequest.MemberGroupNumber</code>	No	46.0
memberPrimaryPlan	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberPrimaryPlan</code>	No	52.0
memberSecondaryPlan	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberSecondaryPlan</code>	No	52.0
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: <code>CareRequest.MemberVerbalNotificationDate</code>	No	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: <code>CareRequest.MemberWrittenNotificationDate</code>	No	46.0
modificationDate	String	Date the case was modified. Maps to: <code>CareRequest.ModificationDate</code>	No	46.0
modifiedLengthOfStay	Integer	Modified number of days for the admission. Maps to: <code>CareRequest.ModifiedLengthOfStay</code>	No	46.0
modifiedLevelOfCare	String	Modified level of care for the patient. Maps to: <code>CareRequest.ModifiedLevelOfCare</code>	No	46.0

Name	Type	Description	Required	Available Version
name	String	Name of the Care Request. Maps to: <code>CareRequest.Name</code>	Yes	46.0
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: <code>CareRequest.NextReviewDate</code>	No	46.0
nursingHomeResidentialStatus	String	Nursing home-resident status at the time of service. Maps to: <code>CareRequestExtension.NursingHomeResidentialStatus</code>	No	46.0
originalDenialMedicalDirector	Original Denial Medical Director Input	The medical director who denied the original request.	No	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: <code>CareRequest.ParProvider</code>	No	46.0
placeOfService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: <code>CareRequest.PlaceOfService</code>	No	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: <code>CareRequest.PractitionerContactDateTime</code>	No	46.0
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: <code>CareRequestExtension.PriorDischargeStatus</code>	No	52.0
quantity	Integer	Quantity of the request.	No	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequest.QuantityType</code>	No	46.0
receivedDate	String	Date the request was received. Maps to: <code>CareRequest.ReceivedDate</code>	No	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationDate</code>	No	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationTime</code>	No	52.0
recordType	String	Record type of the care request object.	No	46.0

Name	Type	Description	Required	Available Version
recordTypeId	String	ID of the record type of the care request object.	No	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: <code>CareRequest.ReferenceCareRequestCase</code>	No	52.0
referenceCaseNumber	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: <code>CareRequest.ReferenceCaseNumber</code>	No	46.0
reopenDecisionDateTime	String	Date and time the request was reopened. Maps to: <code>CareRequest.ReopenDecisionDateTime</code>	No	52.0
reopenReason	String	Reason the request was reopened. Maps to: <code>CareRequest.ReopenReason</code>	No	46.0
reopenReasonDescription	String	Description of why the request was reopened. Maps to: <code>CareRequest.ReopenReasonDescription</code>	No	46.0
reopenRequestOutcome	String	The result of the reopen request. Maps to: <code>CareRequestExtension.ReopenRequestOutcome</code>	No	52.0
reopenRequestType	String	The type of reopen request. Maps to: <code>CareRequestExtension.ReopenRequestType</code>	No	52.0
reopenedBy	Reopened By Input	The user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedBy</code>	No	52.0
reopenedByUserId	String	The ID of the user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedByUserId</code>	No	52.0
reopenedDate	String	Date the request was reopened. Maps to: <code>CareRequest.ReopenedDate</code>	No	46.0
requestExtensionReason	String	The reason for requesting the care extension. Maps to: <code>CareRequestExtension.RequestExtensionReason</code>	No	52.0
requestExtensionDecisionDateTime	String	The date when the decision to extend the care request extension was made. Maps to: <code>CareRequestExtension.RequestExtensionDecisionDateTime</code>	No	52.0
requestOutcome	String	Specifies the outcome of the request. Maps to: <code>CareRequestExtension.RequestOutcome</code>	No	52.0

Name	Type	Description	Required	Available Version
requestOutcomeDesc	String	The description of the request outcome. Maps to: <code>CareRequestExtension.RequestOutcomeDesc</code>	No	52.0
requestType	String	Category type of the request. Maps to: <code>CareRequestExtension.RequestType</code>	No	46.0
requestedDate	String	Date the request was originally requested. Maps to: <code>CareRequest.RequestedDate</code>	No	46.0
requestedLengthOfStay	Integer	Requested length of stay for the patient. Maps to: <code>CareRequest.RequestedLengthOfStay</code>	No	57.0
requestedLevelOfCare	String	Requested level of care for the patient. Maps to: <code>CareRequest.RequestedLevelOfCare</code>	No	46.0
requesterType	String	Indicates the role of the individual initiating the request. Maps to: <code>CareRequest.RequesterType</code>	No	46.0
requestingPractitioner	Requesting Practitioner Input	Ordering or referring practitioner for the request.	No	46.0
requestingPractitionerLicense	String	Requesting Practitioner License Maps to: <code>CareRequest.RequestingPractitionerLicense</code>	No	46.0
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: <code>CareRequest.RequestingPractitionerSpecialty</code>	No	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: <code>CareRequest.RequestingPractitionerVerbalNotifiedDate</code>	No	46.0
requestingPractitionerWrittenNotificationDate	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.RequestingPractitionerWrittenNotifiedDate</code>	No	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: <code>CareRequest.ResolutionDate</code>	No	46.0
resolutionDescription	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: <code>CareRequestExtension.ResolutionDescription</code>	No	52.0

Name	Type	Description	Required	Available Version
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: <code>CareRequest.ResolutionLetterSentDate</code>	No	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: <code>CareRequest.ResolutionNotes</code>	No	46.0
reviewDate	String	Date the review was completed. Maps to: <code>CareRequest.ReviewDate</code>	No	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: <code>CareRequest.RootCauseNotes</code>	No	46.0
scheduledAdmissionDate	String	Anticipated admission date for the patient. Maps to: <code>CareRequest.ScheduledAdmissionDate</code>	No	46.0
scheduledDischargeDate	String	Scheduled discharge date for the patient. Maps to: <code>CareRequest.ScheduledDischargeDate</code>	No	46.0
serviceDate	String	Date when patient received the service. Maps to: <code>CareRequest.ServiceDate</code>	No	46.0
serviceLevel	String	The level of service rendered. Maps to: <code>CareRequestExtension.ServiceLevel</code>	No	46.0
serviceType	String	Classification of the type of service. Maps to: <code>CareRequestExtension.ServiceType</code>	No	46.0
serviceorMedicationReceived	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: <code>CareRequest.IsServiceOrMedicationReceived</code>	No	46.0
servicingFacility	Servicing Facility Input	Facility where the service is being provided.	No	46.0
servicingPractitioner	Servicing Practitioner Input	Practitioner administering the service.	No	46.0
servicingPractitionerLicense	String	License type of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerLicense</code>	No	46.0
servicingPractitionerSpecialty	String	Specialty of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerSpecialty</code>	No	46.0

Name	Type	Description	Required	Available Version
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequest.SourceSystem</code>	No	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequest.SourceSystemIdentifier</code>	No	46.0
sourceSystemModified	String	The timestamp of the most recent update from the source system. Maps to: <code>CareRequest.SourceSystemModified</code>	No	46.0
unitOfMeasure	String	The unit of measure associated with the prior authorization request. Maps to: <code>CareRequestExtension.UnitOfMeasure</code> This field is a lookup to <code>UnitOfMeasure</code> .	No	55.0

SEE ALSO:

[CareRequest](#)

Care Request Item Input

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Root XML tag

```
<careRequestItem>
```

JSON example

```
{
  "name": "95810",
  "codeType": "CPT",
  "sourceSystem": "source_system_name",
  "codeDescription": "Dysuria",
  "sourceSystemIdentifier": "0015cmi",
  "quantity": "15"
}
```

Properties

Name	Type	Description	Required	Available Version
approvedLengthOfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.ApprovedLengthOfStay</code>	No	52.0

Name	Type	Description	Required	Available Version
approvedLevelOfCare	Integer	Specifies the approved level of care for the patient. Maps to: <code>CareRequestItem.ApprovedLevelOfCare</code>	No	52.0
approvedQuantity	Integer	The approved quantity of the care item. Maps to: <code>CareRequestItem.ApprovedQuantity</code>	No	46.0
approvedServiceEndDate	String	The end date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceEndDate</code>	No	52.0
approvedServiceStartDate	String	The start date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceStartDate</code>	No	52.0
authApprovalIdentifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: <code>CareRequestItem.AuthApprovalIdentifier</code>	No	57.0
authorizationRefIdentifier	String	The unique identifier of the prior authorization request associated with this requested item. Maps to: <code>CareRequestItem.AuthorizationRefIdentifier</code>	No	57.0
careRequestReviewers	Care Request Reviewer Input	The care request item associated with the care request reviewer. Maps to: <code>CareRequestItem.CareRequestReviewers</code>	No	52.0
clinicalDetermination	String	The clinical determination of the care request. Maps to: <code>CareRequestItem.ClinicalDetermination</code>	No	52.0
clinicalDeterminationNotes	String	The notes related to the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationNotes</code>	No	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationReason</code>	No	52.0
clinicalServiceRequestId	String	The clinical service request associated with the care request item. Maps to: <code>CareRequestItem.ClinicalServiceRequest</code>	No	57.0
code	String	ID of the service code. Maps to: <code>CareRequestItem.Name</code>	No	46.0

Name	Type	Description	Required	Available Version
codeDescription	String	Description of the denied service code. Maps to: <code>CareRequestItem.CodeDescription</code>	No	46.0
codeType	String	Code type for the service. Maps to: <code>CareRequestItem.CodeType</code>	No	46.0
codeTypeId	String	ID of the code type for the service. Maps to: <code>CareRequestItem.CodeTypeIdentifier</code>	No	46.0
cumulativeLengthOfStay	Integer	The number of days a patient is admitted. Maps to: <code>CareRequestItem.CumulativeLengthOfStay</code>	No	52.0
currentLevelOfCare	String	Specifies the level of care the patient is receiving. Maps to: <code>CareRequestItem.CurrentLevelOfCare</code>	No	52.0
decisionDate	String	The date and time when the last decision was made for this care request item. Maps to: <code>CareRequestItem.DecisionDate</code>	No	52.0
deniedLevelOfCare	String	The level of care denied for the patient. Maps to: <code>CareRequestItem.DeniedLevelOfCare</code>	No	52.0
deniedQuantity	Integer	The quantity of the denied service. Maps to: <code>CareRequestItem.DeniedQuantity</code>	No	46.0
effectiveDate	String	Effective date for the diagnosis Maps to: <code>CareRequestItem.EffectiveDate</code>	No	46.0
endDate	String	Termination date for the service. Maps to: <code>CareRequestItem.EndDate</code>	No	46.0
freeFormProcedureDescription	String	Free-form description of the procedure. Maps to: <code>CareRequestItem.FreeFormProcedureDescription</code>	No	46.0
healthcareProcedureCode	String	Healthcare Procedure Code.	No	46.0
id	String	ID of the <code>CareRequestItem</code> .	Required for PATCH.	46.0
modifiedCareEndDate	String	Modified Care End Date	No	46.0
modifiedCode	String	Modified Code	No	46.0

Name	Type	Description	Required	Available Version
modifiedCode Description	String	Description of the modified service code. Maps to: <code>CareRequestItem.ModifiedCodeDescription</code>	No	46.0
modifiedCode Type	String	Code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeType</code>	No	46.0
modifiedCode TypeId	String	ID of the code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeTypeId</code>	No	46.0
modified EffectiveDate	String	Effective date for the modified service. Maps to: <code>CareRequestItem.ModifiedEffectiveDate</code>	No	46.0
modifiedLevel OfCare	String	Specifies the modified level of care for the patient. Maps to: <code>CareRequestItem.ModifiedLevelOfCare</code>	No	52.0
modifiedModifier	String	Modifier for modified service code. Maps to: <code>CareRequestItem.ModifiedModifier</code>	No	46.0
modifiedModifier Description	String	Modifier description for modified service code. Maps to: <code>CareRequestItem.ModifiedModifierDescription</code>	No	46.0
modifiedProcedure CodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: <code>CareRequestItem.ModifiedProcedureCodeSet</code>	No	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: <code>CareRequestItem.ModifiedQuantity</code>	No	46.0
modifier1	String	First modifier for the service code. Maps to: <code>CareRequestItem.Modifier</code>	No	46.0
modifier1 Description	String	Description for the first modifier for the service code. Maps to: <code>CareRequestItem.ModifierDescription</code>	No	46.0
modifier2	String	Second modifier for service code. Maps to: <code>CareRequestItem.Modifier2</code>	No	46.0
modifier2 Description	String	Description of the second modifier for the service code. Maps to: <code>CareRequestItem.Modifier2Description</code>	No	46.0

Name	Type	Description	Required	Available Version
modifier3	String	Third modifier for service code. Maps to: <code>CareRequestItem.Modifier3</code>	No	46.0
modifier3 Description	String	Description of the third modifier for the service code. Maps to: <code>CareRequestItem.Modifier3Description</code>	No	46.0
modifier4	String	Fourth modifier for service code. Maps to: <code>CareRequestItem.Modifier4</code>	No	46.0
modifier4 Description	String	Description of the fourth modifier for the service code. Maps to: <code>CareRequestItem.Modifier4Description</code>	No	46.0
modifierCodeSet	String	The modifier code set for the service code associated with the care request item. Maps to <code>CareRequestItem.ModifierCodeSet</code>	No	52.0
name	String	Name of the care request item. Maps to <code>CareRequestItem.Name</code>	No	46.0
priority	String	The priority representing the urgency of the item's authorization request. Maps to <code>CareRequestItem.Priority</code>	No	57.0
procedureCodeSet	String	The code set for the service, drug, or device associated with the care request item. Maps to <code>CareRequestItem.ProcedureCodeSet</code>	No	52.0
quantity	Integer	The quantity of the item that is requested. Maps to: <code>CareRequestItem.Quantity</code>	No	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequestItem.QuantityType</code>	No	46.0
reasonCode	String	The reason justifying the care request of the item. Maps to: <code>CareRequestItem.ReasonCode</code>	No	57.0
requestType	String	The type of item request. Maps to: <code>CareRequestItem.RequestType</code>	No	57.0
requestedLength OfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.RequestedLengthOfStay</code>	No	52.0

Name	Type	Description	Required	Available Version
requestedLevelOfCare	String	Specifies the requested level of care for the patient. Maps to: <code>CareRequestItem.RequestedLevelOfCare</code>	No	52.0
requestedServiceEndDate	String	The end date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceEndDate</code>	No	52.0
requestedServiceStartDate	String	The start date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceStartDate</code>	No	52.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestItem.ServiceCategory</code>	No	46.0
serviceCategoryCode	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestItem.ServiceCategoryCode</code>	No	46.0
servicingFacility	Servicing Facility Input	The facility where a patient receives service of the requested item. Maps to: <code>CareRequestItem.ServicingFacility</code>	No	57.0
servicingProvider	Servicing Practitioner Input	The healthcare provider who provides the service of the requested item. Maps to: <code>CareRequestItem.ServicingProvider</code>	No	57.0
sourceSystem	String	System from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystem</code>	No	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystemIdentifier</code>	No	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestItem.SourceSystemModified</code>	No	46.0
status	String	The authorization status of this service. Maps to: <code>CareRequestItem.Status</code>	No	46.0

Name	Type	Description	Required	Available Version
statusReason	String	Reason for the authorization status of this service. Maps to: <code>CareRequestItem.StatusReason</code>	No	46.0

SEE ALSO:

[CareRequestItem](#)

Care Requests List Input

A list of care authorization requests.

Root XML tag

```
<careRequestsList>
```

JSON Schema

```
{
  "careRequestsList": [
    {
      "careRequestCase": {
        "caseOrigin": "Web"
      },
      "careRequest": {
        "recordType": "Admission",
        "authorizationRefIdentifier": "1234",
        "name": "Headache",
        "member": "001RM000005XHdbYAG",
        "memberPrimaryPlan": "0SqRM00000000Fp0AI",
        "caseSubStatus": "active",
        "servicingFacility": {
          "npi": "742963",
          "servicingFacilityId": "0klRM0000004CBnYAM"
        },
        "requestingPractitioner": {
          "npi": "11111",
          "healthCareProviderId": "0cmRM0000000tldYAA"
        }
      },
      "careRequestItems": [
        {
          "authApprovalIdentifier": "123",
          "authorizationRefIdentifier": "123",
          "name": "CRI Connect-1.0",
          "requestType": "Order",
          "priority": "Stat",
          "reasonCode": "0hsRM00000003ytYAA",
          "servicingFacility": {
            "npi": "742963",
            "servicingFacilityId": "0klRM0000004CBnYAM"
          }
        }
      ]
    }
  ]
}
```

```

    },
    "servicingProvider": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    },
    "clinicalServiceRequestId": "0jyRM0000004CAGYA2"
  }
],
"careDiagnoses": [
  {
    "name": "CD Connect 1.0",
    "presentOnAdmission": "Yes",
    "healthConditionId": "0j4RM0000004Mk9YAE"
  }
],
"careRequestDrugs": [
  {
    "name": "CRD Connect 1.0",
    "status": "Active",
    "statusReason": "Insufficient Information",
    "requestType": "Filler Order",
    "drugAdministrationSetting": "Inpatient",
    "priority": "Routine",
    "medicationRefObjectId": "0kmRM0000004CSeYAM",
    "authApprovalIdentifier": "123",
    "authorizationRefIdentifier": "123",
    "servicingFacility": {
      "npi": "742963",
      "servicingFacilityId": "0klRM0000004CBnYAM"
    },
    "servicingProvider": {
      "npi": "11111",
      "healthCareProviderId": "0cmRM0000000tldYAA"
    }
  }
],
"patient": {
  "memberId": "001RM000005XHdbYAG",
  "lastName": "Green",
  "firstName": "Charles",
  "birthDate": "2001-10-26T21:32:52"
}
}
]
}

```

Properties

Name	Type	Description	Required	Available Version
careRequestsList	Care Authorization Request Input[]	List of Care Requests to be created or updated. (Up to 25 items.)	Yes	46.0

Care Request Reviewer Input

The general details of the care request, care request item, care request drug, or care diagnosis associated with the care request reviewer.

Root XML tag

```
<careRequestReviewer>
```

JSON example

```
"careRequestReviewers": [{
  "reviewer": "0cmx0000000JP7WAAW",
  "reviewerType": "Registered Nurse Review",
  "status": "In process",
  "reviewDate": "2021-04-20T13:09:04.359Z",
  "reviewerNotes": "Care Request Review is In Process"
}]
```

Properties

Name	Type	Description	Required or Optional	Available Version
contentDocument	Content Document Input	The details of the content document.	No	57.0
id	String	The ID of the care request reviewer.	Yes	52.0
reviewDate	String	The date when the care request was reviewed.	No	52.0
reviewer	String	The name of the user who reviewed the care request.	Yes	52.0
reviewerNotes	String	The notes related to the review.	No	52.0
reviewerType	String	The type of the reviewer who reviewed the care request. Possible values are: • Medical Director Review • Registered Nurse Review • Physician Review • Peer Review	No	52.0
status	String	The status of the care request. Possible values are: • Approved • Denied • In process	No	52.0

Care Request Subscriber Input

The primary member on the plan.

Root XML tag

```
<subscriber>
```

Properties

Name	Type	Description	Required	Available Version
addressLine1	String	Subscriber's address line 1.	No	46.0
addressLine2	String	Subscriber's address line 2.	No	46.0
city	String	Subscriber's city.	No	46.0
firstName	String	First name of the subscriber. Maps to: <code>Account.FirstName</code>	No	46.0
lastName	String	Last name of the subscriber. Maps to: <code>Account.LastName</code>	Yes	46.0
memberId	String	Subscriber Member ID.	Yes	46.0
middleName	String	Middle name of the subscriber. Maps to: <code>Account.MiddleName</code>	No	46.0
state	String	Subscriber's state.	No	46.0
suffix	String	Name suffix of the subscriber for a person account. Maximum size is 40 characters. Maps to: <code>Account.Suffix</code>	No	46.0
zipCode	String	Subscriber's zip code.	No	46.0

Content Document Input

Input representation for documents linked to the care request record.

Root XML tag

```
<documents>
```

Properties

Name	Type	Description	Required or Optional	Available Version
id	String	ID of the clinical document present in the ContentDocument object.	Optional	55.0

Custom Field Value Input

Adds additional information to any fields not mapped by the medication statement API.

Root XML tag

```
<CustomFieldValue>
```

JSON example

```
{
  "CustomFieldValue": [ {
    "fieldName": "Laterality__c",
    "dataType": "picklist",
    "fieldValue": "Bilateral",
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dataType	String	Specifies the primitive data type of a field. Possible values are: • Boolean • DateOnly • DateTime • Number • String • TimeOnly	Required	53.0
fieldName	String	The name of the field.	Required	53.0
fieldValue	Object	The value of the field.	Required	53.0

Create Visit Request Input

Input representation of the create visit request.

Root XML tag

```
<CreateVisitInput>
```

JSON example

```
{
  "visitType": "08qxx0000004C92AAE",
  "place": "131xx0000004FoLAAU",
  "plannedVisitStartTime": "2022-06-23T09:07:21.205-07:00",
  "status": "Planned",
  "account": "001xx000003GYSZAA4",
  "visitor": [
    {
      "user": "005xx000001X7fNAAS",
      "primaryVisitor": true
    }
  ],
}
```

```

"actionPlanTemplate": {
  "templateId": "0PTxx0000004C92GAE",
  "templateItemFilters": [
    {
      "templateItemId": "0PJxx0000004C92GAE"
    }
  ]
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
account	String	ID of the account that is associated with a visit.	Required	55.0
actionPlanTemplate	Action Plan Template Input	Represents the details of an action plan template. Action plan templates define the sets of tasks that your sales reps perform during visits.	Optional	55.0
context	String	Purpose of the visit, such as claim or work type.	Optional	55.0
place	String	Indicates the place that sales representatives visit.	Required	55.0
plannedVisitEndTime	String	Date and time when the visit is expected to end.	Optional	55.0
plannedVisitStartTime	String	Date and time when the visit is expected to start.	Required	55.0
productRequired	Product Required Attributes Input[]	Represents the products required for the visit.	Required	55.0
status	String	Indicates the status of the visit. Valid values are: - Abandoned - Completed - InProgress - Planned	Optional	55.0
statusRemarks	String	Additional remarks or comments provided by the sales representatives.	Optional	55.0
visitPriority	String	Priority of the visit. Valid values are: - High - Low	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
		Medium		
visitType	String	ID of the visit type. This field is a lookup to the Worktype object.	Optional	55.0
visitedParty	Visited Party Attributes Input[]	Represents the contacts from the customer organization who are being visited.	Optional	55.0
visitor	Visitor Attributes Input[]	Represents the service resources from the organization who are executing the visit.	Required	55.0

Dispenser Address Input

Address of the pharmacy.

Root XML tag

```
<dispenserAddress>
```

Properties

Name	Type	Description	Required	Available Version
city	String	City of the pharmacy.	No	46.0
country	String	Country of the pharmacy.	No	46.0
postalCode	String	Postal code of the pharmacy.	No	46.0
state	String	State of the pharmacy.	No	46.0
street	String	Street of the pharmacy.	No	46.0

Document Management Input

Input representation for the document split request.

Root XML tag

```
<DocumentManagementInput>
```

JSON example

```
{
  "pageSpecificationList": {
    "pageSpecifications": [
      {
        "page": 1,
        "rotation": 0,
        "addToTargetFile": "true"
      },
      {
        "page": 2,
```

```

        "rotation":0,
        "addToTargetFile":"true"
    }
  ],
  "linkedObjectFieldsMap" : {
    "linkedObjectFields" : {"ReceivedDocumentId" : "0ioxx000000000DAAAY"}
  },
  "isOcrRequested" : true
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
isOcrRequested	Boolean	Indicates whether OCR is required to process the content document (<code>true</code>) or not (<code>false</code>). By default, OCR is performed on the first five pages of the content document.  Note: Set this field value to true to perform OCR on all the pages of a content document that contains more than five pages.	Optional	55.0
linkedObjectFieldsMap	Map<String, String>	Represents the map that contains the linked object fields. For example, the linked object is the Document Checklist Item for the Health Cloud.	Optional	55.0
pageSpecificationList	Page Specification List Input[]	The page specifications list representation.	Required	55.0
targetFileName	String	The name of the target file that is created from the split document.	Optional	55.0

Document Process Input

Input representation of the content document or received document record to create or update a Salesforce object record.

Properties

Name	Type	Description	Required or Optional	Available Version
additionalFields	Map<String, Object>	The list of additional fields that you want to create or update in the target object and which are not present in the Intelligent Form Reader field mappings.	Optional	55.0

Name	Type	Description	Required or Optional	Available Version
attachDocument	Boolean	Indicates whether to automatically create the DocumentChecklistItem (DCI) and ContentDocumentLink records to link the document to the target object (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
documentTypeId	String	The ID of the document type for the document checklist item.	Required	55.0
fieldsWithoutConflictList	Fields Without Conflict Input[]	The list of fields that must not have any conflicts for the record creation or update process.	Optional	55.0
ignoreFieldValueConflict	Boolean	Indicates whether to ignore conflicts in OCR (<code>true</code>) or not (<code>false</code>). Default value is <code>false</code> .	Optional	55.0
linkedObjectId	String	The ID of the linked object record.	Optional	55.0
objectApiName	String	The API name of the target object in which you want to create or update a record.	Required  Note: This field is optional in the update request.	55.0
overrideConfidenceScoreThreshold	Integer	Specifies the conflict confidence score threshold value for the extracted value.  Note: The value of this field overrides the confidence score threshold value set on the user interface.	Optional	55.0
recordTypeId	String	The ID of the record type of the target object.	Optional	55.0

Enrollee Product Input

Data for a single enrollee product.

Root XML tag

```
<careProgramProductData>
```

JSON example

```
{
  "providerId": "provider3",
  "productId": "product4"
}
```

Properties

Name	Type	Description	Required	Available Version
productId	String	ID of the Product2 object as configured in the Care System Field Mapping.	Yes	46.0
providerId	String	ID of the provider's account as configured in the Care System Field Mapping.	No	46.0

Fields Without Conflict Input

Input representation of the list of fields without conflict for record creation.

Root XML tag

```
<FieldsWithoutConflict>
```

Properties

Name	Type	Description	Required or Optional	Available Version
field	String	The name of the field.	Optional	55.0

Field Value Input

Input representation for each field.

Root XML tag

```
<fieldValue>
```

Properties

Name	Type	Description	Required or Optional	Available Version
developerName	String	The developer name of the field.	Optional	54.0
value	String	The value of the field.	Optional	54.0

FHIR Address Input

Input representation for the Address FHIR object.

The Address FHIR object maps to the [ContactPointAddress](#) object in Salesforce.

JSON example

```
{
  "address": [ {
    "use": "temp",
    "type": "postal",
    "city": "San Francisco",
    "state": "California",
    "country": "U.S",
    "postalCode": "12345",
    "line": "Salesforce",
    "periodStart": "1999-11-09T15:40:30.000Z",
    "periodEnd": "2020-01-02T15:40:30.000Z"
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
city	String	The city of the address.	Optional	53.0
country	String	The country of the address.	Optional	53.0
line	String	The street of the address.	Optional	53.0
periodEnd	String	The date until when the address is active.	Optional	53.0
periodStart	String	The date from when the address is active.	Optional	53.0
postalCode	String	The postal code for the address.	Optional	53.0
state	String	The state or province of the address.	Optional	53.0
type	String	The type of address. For example, postal and physical.	Optional	53.0
use	String	The usage type of the address.	Optional	53.0

FHIR Codeable Concept Input

Input representation for the CodeableConcept FHIR object.

The CodeableConcept FHIR object maps to the [CodeSetBundle](#) object in Salesforce.

Root XML tag

```
<FhirCodeableConceptInput>
```

JSON example

```
{
  "codeableConcept": {
    "text": "Burn of Ear",
  }
}
```



```

    "coding": [ {
      "display": "Burn of ear",
      "code": "1234567",
      "system": "http://sfdc.co",
      "version": "2.16.840.1.113883.6.96",
      "isActive": true,
      "isPrimary": true,
      "use": "Clinical",
      "userSelected": true,
      "startDate": "1993-11-09T15:40:30.000Z",
      "endDate": "2021-08-24T17:00:00.000Z",
      "additionalInformation": [ {
        "fieldName": "IsCustomCode",
        "dataType": "boolean",
        "fieldValue": true
      } ]
    }, {
      "display": "Burn of ear",
      "code": "9876543",
      "system": "http://sfdc.org",
      "version": "3.17.841.2.113884.7.97",
      "isActive": true,
      "isPrimary": true,
      "use": "Clinical",
      "userSelected": true,
      "startDate": "1997-01-25T03:40:30.000Z",
      "endDate": "2021-08-24T05:00:00.000Z",
      "additionalInformation": [ {
        "fieldName": "IsCustomCode",
        "dataType": "boolean",
        "fieldValue": true
      } ]
    } ]
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
coding	FHIR Coding Input[]	The codes that are part of this codeableConcept. You can specify up to 15 codings for a concept.	Optional	53.0
hash	String	The unique key that represents the concept with its combination of codings. If this value isn't specified explicitly, a value is auto-generated by the system.	Optional	53.0
recordId	String	recordId	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
text	String	The human-readable textual representation of the concept represented by the codeableConcept and its codings.	Optional	53.0

FHIR Codeable Concept Or ID Input

Input representation for FHIR Codeable Concept or ID.

Root XML tag

```
<FhirCodeableConceptOrIdInput>
```

JSON example

```
{
  "codeableConcept": {
    "text": "Burn of Ear status reason",
    "coding": [ {
      "display": "Burn of status reasonn ear",
      "code": "1234995607",
      "system": "http://sfdc.co",
      "version": "2.16.840.1.113883.6.96",
      "isActive": true,
      "isPrimary": true,
      "use": "Clinical",
      "userSelected": true,
      "startDate": "1993-11-09T15:40:30.000Z",
      "endDate": "2021-08-24T17:00:00.000Z"
    } ]
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
codeableConcept	FHIR Codeable Concept	Represents the CodeableConcept FHIR object.	Required  Note: Optional if <code>salesforceId</code> is specified.	54.0
salesforceId	String	The ID of the Salesforce record.	Required  Note: Optional if <code>codeableConcept</code> is specified.	54.0

FHIR Coding Input

Input representation for the Coding FHIR object.

The Coding FHIR object maps to the [CodeSet](#) object in Salesforce.

Root XML tag

```
<FhirCodingInput>
```

JSON example

```
{
  "coding": [ {
    "display": "Burn of ear",
    "code": "1234567",
    "system": "http://sfdc.co",
    "version": "2.16.840.1.113883.6.96",
    "isActive": true,
    "isPrimary": true,
    "use": "Clinical",
    "userSelected": true
    "startDate": "1993-11-09T15:40:30.000Z",
    "endDate": "2021-08-24T17:00:00.000Z",
    "additionalInformation": [ {
      "fieldName": "IsCustomCode",
      "dataType": "boolean",
      "fieldValue": true
    } ]
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input []	Adds additional information to any fields not mapped in this API.	Optional	53.0
code	String	The industry-defined code that represents a concept and is defined by its system version.	Optional	53.0
display	String	The human-readable text representation of the code.	Optional	53.0
endDate	String	The date until when the code is valid.	Optional	53.0
hash	String	The code set key associated with the code set record create for this coding. This field is a text field with a unique value to identify the code set record. You can either manually assign a code set key, or let the system generate one for you if you don't specify it in your request.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
<code>isActive</code>	Boolean	Indicates whether the code is active (<code>true</code>) or not (<code>false</code>).	Optional	53.0
<code>isCustomCode</code>	Boolean	Indicates whether the defined code is a custom code (<code>true</code>) or not (<code>false</code>).	Optional	54.0
<code>recordId</code>	String	The Salesforce record ID of the code.	Optional	53.0
<code>startDate</code>	String	The date from when the code is valid.	Optional	53.0
<code>system</code>	String	The terminology system that defines the code.	Optional	53.0
<code>use</code>	String	The code set type associated with the code set record, stored as a picklist value.	Optional	53.0
<code>userSelected</code>	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Optional	53.0
<code>version</code>	String	The version of the system that defines the code.	Optional	53.0

FHIR Contact Point Input

Input representation for the ContactPoint FHIR object.

The ContactPoint FHIR object maps to the [ContactPointPhone](#) object in Salesforce.

JSON example

```
{
  "ContactPoint": [ {
    "system": "email",
    "value": "a@bc.com",
    "use": "office",
    "rank": "1",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z"
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>additionalInformation</code>	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
<code>periodEnd</code>	String	The date until when the contact detail is active.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
periodStart	String	The date from when the contact detail is active.	Optional	53.0
rank	Integer	The preference rank of the contact detail among all the contact details associated with a person.	Optional	53.0
system	String	The system of the contact detail. For example, email and phone.	Optional	53.0
use	String	The usage type of the contact detail. For example, home and office.	Optional	53.0
value	String	The actual details of the patient's contact point phone record stored in the <code>ContactPointPhone.TelephoneNumber</code> , <code>ContactPointPhone.AreaCode</code> , <code>ContactPointPhone.ExtensionNumber</code> , and <code>Contact.Email</code> fields.	Optional	53.0

FHIR Dispense Input

The input representation of FHIR Dispense.

Root XML tag

```
<FhirDispenseInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationReference	String	The reference of the medication request.	Optional	54.0

FHIR Dosage Input

The input representation of dosage information for a patient's medication.

The Dosage FHIR resource maps to the [PatientMedicationDosage](#) object in Salesforce.

Root XML tag

```
<FhirDosageInput>
```

JSON example

```
{
  "sequence": "10.0",
  "text": "commentsText",
  "additionalInstruction": "Additioanl Instructions",
  "patientInstruction": "Patient Instructions",
  "asNeeded": "true",
```

```
"site":{
  "salesforceId":"0iPxx00000000MbEAI" },
  "route":{
    "codeableConcept":{
      "text":"Burn of Ear route",
      "coding":[
        {
          "display":"Burn of ear route",
          "code":"123456700",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z",
        } ]
      }
    },
    "method":{
      "codeableConcept":{
        "text":"Burn of Ear Method",
        "coding":[
          {
            "display":"Burn of ear",
            "code":"1234567777",
            "system":"http://sfdc.co",
            "version":"2.16.840.1.113883.6.96",
            "isActive":true,
            "isPrimary":true,
            "use":"Clinical",
            "userSelected":true,
            "startDate":"1993-11-09T15:40:30.000Z",
            "endDate":"2021-08-24T17:00:00.000Z",
          } ]
        }
      },
      "doseAndRate":{
        "type":"Ordered",
        "dose":{
          "dosageQuantityType":"Dose",
          "dosageQuantityNumerator":"10",
          "dosageQuantityDenominator":"20",
          "dosageUnit":{
            "unitOfMeasure":{
              "unitCode":"MGTest",
              "description":"MG description",
              "type":"Custom" }
            }
        },
        "rate":{
          "dosageRateType":"Frequency Ratio",
          "dosageRateNumerator":"2",
```

```

    "dosageRateDenominator": "3",
    "dosageRateUnit": {
      "salesforceId": "0hExx0000000001EAA" }
    },
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>additionalInformation</code>	Custom Field Value Input[]	The additional information associated with the medication for the patient.	Optional	54.0
<code>additionalInstruction</code>	String	The supplemental instructions or warnings associated with the medication for the patient.	Optional	54.0
<code>asNeeded</code>	Boolean	Indicates whether the medication is taken on an as-needed basis.	Optional	54.0
<code>doseAndRate</code>	FHIR Dose And Rate Input	The amount of dosage administration.	Optional	54.0
<code>method</code>	FHIR Codeable Concept Or ID Input	The method of dosage administration.	Optional	54.0
<code>patientInstruction</code>	String	The patient or consumer instructions associated with this medication.	Optional	54.0
<code>route</code>	FHIR Codeable Concept Or ID Input	The route of dosage administration.	Optional	54.0
<code>sequence</code>	Double	The position of this medication in the sequence of medications prescribed to a patient.	Optional	54.0
<code>site</code>	FHIR Codeable Concept Or ID Input	The site of dosage administration.	Optional	54.0
<code>sourceSystem</code>	String	The source system from where the dosage record was brought into Health Cloud.	Optional	54.0
<code>sourceSystemId</code>	String	The identifier of the dosage record in its source system.	Optional	54.0
<code>sourceSystemModified</code>	String	The date and time when the dosage record was last modified in its source system.	Optional	54.0
<code>text</code>	String	The free text dosage instructions associated with the medication for the patient.	Optional	54.0

FHIR Dose

Input representation for the dosage quantity.

Root XML tag

```
<FhirDoseInput>
```

JSON example

```
{
  "dosageQuantityType": "Dose",
  "dosageQuantityNumerator": "10",
  "dosageQuantityDenominator": "20",
  "dosageUnit": {
    "unitOfMeasure": {
      "unitCode": "MGTttest",
      "description": "MG description",
      "type": "Custom"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~dosageQuantityDenominator~~	Double	The denominator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
~~dosageQuantityNumerator~~	Double	The numerator value for the quantity of medication per dose. This field can be used to record a simple quantity or a quantity range.	Optional	54.0
~~dosageQuantityType~~	String	The type of dosage quantity recorded in <code>DosageQuantityNumerator</code> and <code>DosageQuantityDenominator</code> . Possible values are: • Dose • Dose Range	Optional	54.0
dosageUnit	FHIR Unit Of Measure Or ID	The unit of dosage quantity.	Optional	54.0

FHIR Dose And Rate

Input representation of the specified dose and rate.

Root XML tag

```
<FhirDoseAndRateInput>
```


JSON example

```
{
  "type": "Ordered",
  "dose": {
    "dosageQuantityType": "Dose",
    "dosageQuantityNumerator": "10",
    "dosageQuantityDenominator": "20",
    "dosageUnit": {
      "unitOfMeasure": {
        "unitCode": "MGTttest",
        "description": "MG description",
        "type": "Custom"
      }
    }
  },
  "rate": {
    "dosageRateType": "Frequency Ratio",
    "dosageRateNumerator": "2",
    "dosageRateDenominator": "3",
    "dosageRateUnit": {
      "unitOfMeasure": {
        "unitCode": "MGTeste2",
        "description": "MG description2",
        "type": "Custom"
      }
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
dose	FHIR Dose Input	Represents the dosage quantity.	Optional	54.0
rate	FHIR Rate Input	Represents the dosage rate.	Optional	54.0
type	String	The type of the specified dose.	Optional	54.0

FHIR Human Name Input

The input representation for the name of a person and all its associated metadata.

The HumanName FHIR object maps to the [PersonName](#) object in Salesforce.

JSON example

```
"humanName": [
  {
    "use": "Official",
    "text": "Charles Green",
    "family": "Green",
    "given": "Charles",
```

```

    "prefix": "Mr.",
    "suffix": "Jr.",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  }
]

```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
family	String	The last name of the patient. This field stores a combination of the patient's middle and last name.	Optional	53.0
given	String	The first name of the patient.	Optional	53.0
periodEnd	String	The date until when the name is active.	Optional	53.0
periodStart	String	The date from when the name is active.	Optional	53.0
prefix	String	The prefix of the name.	Optional	53.0
sourceSystem	String	The source system from where the humanName is brought into Health Cloud.	Optional	53.0
sourceSystemId	String	The identifier of the humanName record in its source system.	Optional	53.0
sourceSystem ModifiedDate	String	The date and time when the humanName record was last modified in its source system.	Optional	53.0
suffix	String	The suffix of the name.	Optional	53.0
text	String	The full name of the person.	Optional	53.0
use	String	The usage type of the name.	Optional	53.0

FHIR Identifier Input

The input representation of the Identifier FHIR object.

The Identifier FHIR object maps to the [Identifier](#) object in Salesforce.

Root XML tag

```
<FhirIdentifierInput>
```

JSON example

```
{
  "identifier": [ {
    "assigner": {
      "referenceResource": "Organization",
      "referenceId": "XYZId"
    },
    "type": {
      "text": "Passport number",
      "coding": [ {
        "display": "Passport number",
        "code": "PPN",
        "isActive": true,
        "use": "Identifier"
      } ]
    },
    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModified": "2012-07-26T15:40:30.000Z"
  } ]
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
assigner	FHIR Reference Input	The authorized body that issued the identifier, stored as a reference to the Account object.	Optional	53.0
periodEnd	String	The date and time until when the Identifier is active, recorded in DateTime format.	Optional	53.0
periodStart	String	The date and time from when the Identifier is active, recorded in DateTime format.	Optional	53.0
sourceSystem	String	The source system from which the identifier record was brought into Health Cloud.	Optional	53.0
sourceSystemId	String	The identifier of the identifier record in its source system.	Optional	53.0
sourceSystemModifiedDate	String	The date and time when the identifier record was last modified in its source system.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
type	FHIR Codeable Concept Input	The system-defined code that represents the type of ID the identifier record is.	Optional	53.0
use	String	The usage type of the Identifier record.	Optional	53.0
value	String	The value associated with an Identifier record.	Optional	53.0

FHIR Medication Statement

Input representation for the Medication Statement FHIR object.

This is a record of medication that the patient is currently taking or has taken in the past. The Medication Statement FHIR resource maps to the [MedicationStatement](#) object in Salesforce.

Root XML tag

```
<FhirMedicationStatementInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Additional information associated with the medication statement.	Optional	54.0
basedOn	FHIR Reference Input[]	Additional information based on which the medication statement is prepared.	Optional	54.0
category	String	The category of the medication statement.	Optional	54.0
context	FHIR Reference Input	The specific context associated with the medication.	Optional	54.0
dateAsserted	String	The date and time the medication statement is made.	Optional	54.0
derivedFrom	FHIR Reference Input[]	Additional information about where the medication statement is derived.	Optional	54.0
dosage	FHIR Dosage Input[]	Represents the dosage information set for medication.	Optional	54.0
effectiveEndDateTime	String	The stated end date and time for the medication.	Optional	54.0
effectiveStartDateTime	String	The stated start date and time for the medication.	Optional	54.0
identifier	FHIR Identifier Input[]	Set an identifier value to the medication statement.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
informationSource	FHIR Reference Input	Set who or where the information in the medication statement came from.	Optional	54.0
medication	FHIR Medication Resource Input	Represents detailed information about different medications.	Required	54.0
partOf	FHIR Reference Input[]	Validates only references of medication dispense, medication statement, procedure, observation are passed.	Optional	54.0
reasonCode	FHIR Codeable Concept Or ID Input[]	The system-defined code that specifies the reason for the medication.	Optional	54.0
reasonReference	FHIR Reference Input[]	The observation, condition, or diagnostic report that warranted the medication.	Optional	54.0
sourceSystem	String	The name of the system this record came from.	Optional	54.0
sourceSystemId	String	The ID of this record in its source system.	Optional	54.0
sourceSystemModified	String	The date on which this item was last changed in the source system.	Optional	54.0
status	String	The status of the medication in this statement. Possible values are: • Active • Completed • Entered-in-Error • Intended • Not-Taken • On-Hold • Stopped • Unknown	Required	54.0
statusReason	FHIR Codeable Concept Or ID Input[]	The reason for the medication status.	Optional	54.0

FHIR Medication Resource Input

The input representation of FHIR Medication.

The medication FHIR resource maps to the [Medication](#) object in Salesforce.

Root XML tag

<FhirMedicationResourceInput>

JSON example

```
{
  "medicationReference": {
    "referenceResource": "Medication",
    "referenceId": "",
    "salesforceId": "0itRM0000004CUkYAM",
    "relationship": ""
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~medicationConcept~~	~~FHIR Codeable Concept~~ FHIR Codeable Concept Or ID Input	The codeable concept value of the medication.	Optional  Note: This field must be specified if ~~relationship~~ is not specified.	54.0
~~medicationReference~~	~~FHIR Reference Input~~ FHIR Reference Input	The reference of the medication request.	Optional  Note: This field must be specified if ~~relationship~~ is not specified.	54.0

FHIR Patient Input

Input representation for the FHIR patient resource.

The Patient FHIR resource maps to the [Account and Contact](#) objects in Salesforce. Patients in Health Cloud are modeled using Person Accounts.

JSON example

```
{
  "active": true,
  "identifier": [
    {
      "assigner": {
        "referenceResource": "Organization",
        "referenceId": "Org12345XYZ"
      },
      "type": {
```

```

        "text": "Passport Number",
        "coding": [
            {
                "display": "Passport number",
                "code": "PPN",
                "isActive": true,
                "use": "Identifier"
            }
        ]
    },
    "value": "ABCD5678XYZ"
}
],
"name": [
    {
        "use": "alias",
        "text": "Charles Green",
        "family": "Green",
        "given": "Charles",
        "prefix": "Mr.",
        "suffix": "Sr."
    }
],
"communication": [
    {
        "language": "English",
        "preferenceRank": 1
    }
],
"address": [
    {
        "use": "temp",
        "type": "postal",
        "line": "Green Household"
    }
],
"telecom": [
    {
        "system": "email",
        "value": "a@bc.com"
    }
],
"gender": "male",
"birthDate": "2000-09-12T18:13:41Z",
"maritalStatus": "married",
"contact": [
    {
        "relationship": {
            "coding": [
                {
                    "display": "Partner"
                }
            ]
        }
    }
],
},

```

```

    "name": {
      "use": "Temp",
      "text": "Shawna Green",
      "family": "Green",
      "given": "Shawna",
      "prefix": "Mrs.",
      "suffix": "Jr."
    },
    "telecom": [
      {
        "system": "email",
        "value": "c@de.com"
      },
      {
        "system": "phone",
        "value": "12345678",
        "use": "temp",
        "rank": 1
      }
    ],
    "address": {
      "use": "temp",
      "type": "postal",
      "line": "Green Household"
    }
  },
  "generalPractitioner": [
    {
      "referenceResource": "Practitioner",
      "referenceId": "PRAC789XYZ",
      "relationship": "Plastic Surgeon"
    }
  ],
  "managingOrganisation": {
    "referenceResource": "Organization",
    "referenceId": "MI9007GBE"
  }
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Optional	53.0
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input[]	The address of the patient.	Optional	53.0
birthDate	String	The date of birth of the patient.	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
communication	Patient Communication Language Input[]	The languages of communication associated with the patient.	Optional	53.0
contact	Contact Party For Patient Input[]	The contact associated with the patient record, modeled as a person account. Contacts are connected to patients using the <code>ContactContactRelation__c</code> junction object.	Optional	53.0
deceased DateTime	String	The date and time of the patient's death.	Optional	53.0
gender	String	The gender of the patient.	Optional	53.0
general Practitioner	FHIR Reference Input[]	The practitioners associated with the patient, modeled as either person accounts or Contacts and HealthcareProvider records. Practitioners are connected to patients using the <code>ContactContactRelation__c</code> junction object.	Optional	53.0
identifier	FHIR Identifier Input[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their <code>Identifier.ParentRecordId</code> field.	Optional	53.0
managing Organisation	FHIR Reference Input	The organization that manages the patient record, referenced using a lookup to the Account object. Managing organizations are connected to patients using the <code>AccountContactRelation</code> junction object.	Optional	53.0
maritalStatus	String	The current marital status of the patient.	Optional	53.0
multiple BirthInteger	Integer	The birth order of the patient, in the event that the patient was a part of a multiple birth event.	Optional	53.0
name	FHIR Human Name Input[]	The names of the patient, stored as a <code>PersonName</code> record.	Optional	53.0
sourceSystemId	String	The source system ID associated with a patient record.	Optional	53.0
telecom	FHIR Contact Point Input[]	Contact details of the patient, such as phone numbers and email addresses. These contact details are stored as <code>ContactPointPhone</code> records that reference the	Optional	53.0

Name	Type	Description	Required or Optional	Available Version
		patient records using their <code>ContactPointPhone.ParentId</code> field.		

FHIR Rate

Input representation for dosage rate.

Root XML tag

```
<FhirRateInput>
```

JSON example

```
{
  "dosageRateType": "Frequency Ratio",
  "dosageRateNumerator": "2",
  "dosageRateDenominator": "3",
  "dosageRateUnit": {
    "unitOfMeasure": {
      "unitCode": "MGTeste2",
      "description": "MG description2",
      "type": "Custom"
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
~~dosageRateDenominator~~	Double	The denominator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range	Optional	54.0
~~dosageRateNumerator~~	Double	The numerator value for the rate of medication in the dosage. That is, amount of medication per unit of time. This field can be used to record a simple rate, a rate ratio, or a rate range.	Optional	54.0
dosageRateType	String	The type of dosage rate recorded in <code>DosageRateNumerator</code> and <code>DosageRateDenominator</code> . Possible values are: • <code>Frequency</code> • <code>Frequency Range</code>	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
		Frequency Ratio		
dosageRateUnit	FHIR Unit Of Measure Or ID	The unit of dosage rate.	Optional	54.0

FHIR Reference Input

The input representation for the Reference FHIR object.

Root XML tag

```
<FhirReferenceInput>
```

JSON example

```
{
  "reference": {
    "referenceResource": "practitioner",
    "referenceId": "ABCId",
    "relationship": "Oncologist"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
referenceId	String	The ID of the medication or practitioner (healthcare provider) record or the managing organization (account) record in the source system.	Required  Note: Optional if <code>salesforceId</code> is specified.	53.0
referenceResource	String	The FHIR resource referred to. For example, organization or practitioner.	Required	53.0
relationship	String	The relationship between the patient and the healthcare provider or the managing organization, stored using the Reciprocal Roles records.	Optional	53.0
salesforceId	String	The Salesforce ID of the record that's created in Salesforce.	Required  Note: Optional if <code>referenceId</code> is specified.	54.0

FHIR Request

Input representation for the supply of medication, along with information about how it should be administered.

The MedicationRequest FHIR resource maps to the [MedicationRequest](#) object in Salesforce.

Root XML tag

```
<FhirRequestInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationReference	String	The reference of the medication request.	Optional	54.0
status	String	The status of the medication request. Possible values are: • Active • Cancelled • Completed • Draft • Entered-in-Error • On-Hold • Stopped • Unknown	Optional	54.0
type	String	The type of the medication request. Possible values are: • Filler Order • Instance Order • Option • Original Order • Plan • Proposal • Reflex Order	Optional	54.0

First Reviewer Input

The name of the person who reviewed the request.

Root XML tag

```
<firstReviewer>
```

Properties

Name	Type	Description	Required	Available Version
username	String	User name of the first reviewer.	Yes	46.0

FHIR Unit Of Measure

Input representation for Unit of Measure.

Root XML tag

```
<FhirUnitOfMeasureInput>
```

JSON example

```
{
  "unitCode": "MGTeste2",
  "description": "MG description2",
  "type": "Custom"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
description	String	The description of this unit of measure.	Optional	54.0
type	String	The type of the unit of measure. For example, weight, distance, and period.	Required	54.0
unitCode	String	The code for this unit of measure. For example, mm[Hg], mcg/mL, kgs, and lbs.	Required	54.0

FHIR Unit Of Measure Or ID

Input representation for Unit of Measure Or Id.

Root XML tag

```
<FhirUnitOfMeasureOrIdInput>
```

JSON example

```
{
  "unitOfMeasure": {
    "unitCode": "MGTeste2",
    "description": "MG description2",
    "type": "Custom"
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
salesforceId	String	The Salesforce ID of the unit of measure record.	Required  Note: Optional if <code>unitOfMeasure</code> is specified.	54.0
unitOfMeasure	FHIR Unit Of Measure	Represents the unit of measures for care metrics and care observations.	Optional  Note: Optional if <code>salesforceId</code> is specified.	54.0

General Practitioner Input

Member's primary or general care practitioner.

Root XML tag

```
<generalPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
npi	String	General Practitioner NPI number.	Yes	46.0

HPI Score Sync Input

Input representation of the score synchronization request.

Root XML tag

```
<HpiScoreSyncInput>
```

JSON example

```
{
  "categoryName" : "HPI"
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
categoryName	String	The name of the score category for which the score synchronization is triggered.	Required	55.0

Name	Type	Description	Required or Optional	Available Version
debugMode	Boolean	For internal use only.	Optional	55.0
timestamp	String	For internal use only.	Optional	55.0

Med Statement Input Payload

Input representation of the request to create a patient's medication statement.

Root XML tag

```
<MedStatementInputPayload>
```

JSON example

```
{
  "medicationStatement": {
    "identifier": [
      {
        "assigner": {
          "referenceResource": "Organization",
          "salesforceId": "001RM000005EBfKYAW"
        },
        "type": {
          "text": "Passport number",
          "coding": [
            {
              "display": "Passport number",
              "code": "PPN",
              "isActive": true,
              "use": "Identifier"
            }
          ]
        }
      ]
    },
    "value": "ABCD5678",
    "use": "Official",
    "periodStart": "1998-05-26T15:40:30.000Z",
    "periodEnd": "2021-08-09T15:40:30.000Z",
    "sourceSystem": "http://sfdc.co",
    "sourceSystemId": "567890",
    "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
  },
  {
    "assigner": {
      "referenceResource": "Organization",
      "salesforceId": "001RM000005EBfKYAW"
    },
    "type": {
      "text": "Passport number1",
      "coding": [
        {
          "display": "Passport number",
          "code": "PPN",
          "isActive": true,

```

```

        "use": "Identifier"
      }
    ]
  },
  "value": "ABCD5678B",
  "use": "Official",
  "periodStart": "1998-05-26T15:40:30.000Z",
  "periodEnd": "2021-08-09T15:40:30.000Z",
  "sourceSystem": "http://sfdc.co",
  "sourceSystemId": "567890",
  "sourceSystemModifiedDate": "2012-07-26T15:40:30.000Z"
}
],
"basedOn": [
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationRequest",
    "referenceId": "",
    "salesforceId": "0kmRM0000004CHMYA2",
    "relationship": ""
  }
],
"partOf": [
  {
    "referenceResource": "MedicationStatement",
    "salesforceId": "0juRM00000000PzYAI",
    "relationship": ""
  },
  {
    "referenceResource": "Procedure",
    "referenceId": "",
    "salesforceId": "0jQRM0000004CNU2A2",
    "relationship": ""
  },
  {
    "referenceResource": "Observation",
    "referenceId": "",
    "salesforceId": "0hIRM0000004CsM2AU",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationDispense",
    "referenceId": "",
    "salesforceId": "0NBRM0000004CGx4AM",
    "relationship": ""
  },
  {
    "referenceResource": "MedicationDispense",
    "referenceId": "",

```



```

        "salesforceId":"0NBRM00000000Jz4AI",
        "relationship":""
    },
    {
        "referenceResource":"MedicationDispense",
        "referenceId":"",
        "salesforceId":"0NBRM00000004CGx4AM",
        "relationship":""
    }
],
"status":"active",
"statusReason":[
    {
        "codeableConcept":{
            "text":"Burn of Ear status reason",
            "coding":[
                {
                    "display":"Burn of status reasonn ear",
                    "code":"1234995607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                }
            ]
        }
    },
    {
        "codeableConcept":{
            "text":"Burn of Ear status reason",
            "coding":[
                {
                    "display":"Burn of status reasonn ear",
                    "code":"1234785607",
                    "system":"http://sfdc.co",
                    "version":"2.16.840.1.113883.6.96",
                    "isActive":true,
                    "isPrimary":true,
                    "use":"Clinical",
                    "userSelected":true,
                    "startDate":"1993-11-09T15:40:30.000Z",
                    "endDate":"2021-08-24T17:00:00.000Z"
                }
            ]
        }
    }
],
"category":"Inpatient",
"medication":{
    "medicationReference":{

```

```

        "referenceResource": "Medication",
        "referenceId": "",
        "salesforceId": "0itRM0000004CUkYAM",
        "relationship": ""
    },
    {
        "referenceResource": "Encounter",
        "referenceId": "",
        "salesforceId": "0kGRM0000004CWZ2A2",
        "relationship": ""
    },
    "effectiveStartDateTime": "2012-07-26T15:40:30.000Z",
    "effectiveEndDateTime": "2012-07-27T15:40:30.000Z",
    "dateAsserted": "2012-07-26T15:40:30.000Z",
    "informationSource": {
        "referenceResource": "Patient",
        "referenceId": "",
        "relationship": "",
        "salesforceId": "001RM0000005EBfKYAW"
    },
    "derivedFrom": [
        {
            "referenceResource": "MedicationRequest",
            "referenceId": "",
            "salesforceId": "0kmRM0000004CHMYA2",
            "relationship": ""
        },
        {
            "referenceResource": "MedicationRequest",
            "referenceId": "",
            "salesforceId": "0kmRM0000004CHMYA2",
            "relationship": ""
        },
        {
            "referenceResource": "Procedure",
            "referenceId": "",
            "salesforceId": "0jQRM0000004CNU2A2",
            "relationship": ""
        },
        {
            "referenceResource": "ServiceRequest",
            "referenceId": "",
            "salesforceId": "0jyRM000000000aYAA",
            "relationship": ""
        },
        {
            "referenceResource": "MedicationDispense",
            "referenceId": "",
            "salesforceId": "0NBRM0000004CGx4AM",
            "relationship": ""
        },
        {
            "referenceResource": "MedicationStatement",

```

```

        "referenceId": "",
        "salesforceId": "0juRM000000000TSYAY",
        "relationship": ""
    },
    {
        "referenceResource": "Observation",
        "referenceId": "",
        "salesforceId": "0hIRM0000004CsM2AU",
        "relationship": ""
    },
    {
        "referenceResource": "Condition",
        "salesforceId": "0j4RM0000004CJXYA2",
        "relationship": ""
    },
    {
        "referenceResource": "DiagnosticReport",
        "salesforceId": "0lQRM000000000k2AA",
        "relationship": ""
    }
],
"reasonCode": [
    {
        "salesforceId": "0iPRM0000004CuR2AU"
    },
    {
        "codeableConcept": {
            "text": "Burn of Ear sdfstatus reason",
            "coding": [
                {
                    "display": "Burn of status reasonn ear",
                    "code": "12345dsn607",
                    "system": "http://sfdc.co",
                    "version": "2.16.840.1.113883.6.96",
                    "isActive": true,
                    "isPrimary": true,
                    "use": "Clinical",
                    "userSelected": true,
                    "startDate": "1993-11-09T15:40:30.000Z",
                    "endDate": "2021-08-24T17:00:00.000Z"
                }
            ]
        }
    }
],
"reasonReference": [
    {
        "referenceResource": "Condition",
        "salesforceId": "0j4RM0000004CJXYA2",
        "relationship": ""
    },
    {
        "referenceResource": "Observation",
        "salesforceId": "0hIRM0000004CsM2AU",

```

```

        "relationship":""
      },
      {
        "referenceResource":"DiagnosticReport",
        "salesforceId":"01QRM000000000k2AA",
        "relationship":""
      }
    ],
    "sourceSystem":"http://sfdc.co",
    "sourceSystemId":"567890",
    "sourceSystemModified":"2012-07-26T15:40:30.000Z",
    "dosage":[
      {
        "sequence":"10.0",
        "text":"commentsText",
        "additionalInstruction":"Additioanl Instructions",
        "patientInstruction":"Patient Instructions",
        "asNeeded":"true",
        "site:{
          "codeableConcept:{
            "text":"Burn of Ear route2",
            "coding":[
              {
                "display":"Burn of ear route2",
                "code":"61234567002",
                "system":"http://sfdc.co",
                "version":"2.16.840.1.113883.6.96",
                "isActive":true,
                "isPrimary":true,
                "use":"Clinical",
                "userSelected":true,
                "startDate":"1993-11-09T15:40:30.000Z",
                "endDate":"2021-08-24T17:00:00.000Z"
              }
            ]
          }
        }
      },
      "route:{
        "codeableConcept:{
          "text":"Burn of Ear route",
          "coding":[
            {
              "display":"Burn of ear route",
              "code":"12344456700",
              "system":"http://sfdc.co",
              "version":"2.16.840.1.113883.6.96",
              "isActive":true,
              "isPrimary":true,
              "use":"Clinical",
              "userSelected":true,
              "startDate":"1993-11-09T15:40:30.000Z",
              "endDate":"2021-08-24T17:00:00.000Z"
            }
          ]
        }
      }
    ]
  }

```

```

    }
  },
  "method":{
    "codeableConcept":{
      "text":"Burn of Ear Method",
      "coding":[
        {
          "display":"Burn of ear",
          "code":"12345637777",
          "system":"http://sfdc.co",
          "version":"2.16.840.1.113883.6.96",
          "isActive":true,
          "isPrimary":true,
          "use":"Clinical",
          "userSelected":true,
          "startDate":"1993-11-09T15:40:30.000Z",
          "endDate":"2021-08-24T17:00:00.000Z"
        }
      ]
    }
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"10",
      "dosageQuantityDenominator":"20",
      "dosageUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTttest",
          "description":"MG description",
          "type":"Custom"
        }
      }
    }
  },
  "rate":{
    "dosageRateType":"Frequency Ratio",
    "dosageRateNumerator":"2",
    "dosageRateDenominator":"3",
    "dosageRateUnit":{
      "unitOfMeasure":{
        "unitCode":"MGTeste2",
        "description":"MG description2",
        "type":"Custom"
      }
    }
  }
},
"sourceSystem":"http://sfdc.co",
"sourceSystemId":"567890",
"sourceSystemModified":"2012-07-26T15:40:30.000Z"
},
{
  "sequence":"100.0",

```

```

"text":"commentsText2",
"additionalInstruction":"Additioanl Instructions2",
"patientInstruction":"Patient Instructions2",
"asNeeded":"false",
"site":{
  "codeableConcept":{
    "text":"Burn of Ear route2",
    "coding":[
      {
        "display":"Burn of ear route2",
        "code":"12345674002",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"route":{
  "codeableConcept":{
    "text":"Burn of Ear route2",
    "coding":[
      {
        "display":"Burn of ear route2",
        "code":"12345670032",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",
        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  }
},
"method":{
  "codeableConcept":{
    "text":"Burn of Ear Method2",
    "coding":[
      {
        "display":"Burn of ear Method2",
        "code":"1234567777577",
        "system":"http://sfdc.co",
        "version":"2.16.840.1.113883.6.96",
        "isActive":true,
        "isPrimary":true,
        "use":"Clinical",

```

```

        "userSelected":true,
        "startDate":"1993-11-09T15:40:30.000Z",
        "endDate":"2021-08-24T17:00:00.000Z"
      }
    ]
  },
  "doseAndRate":{
    "type":"Ordered",
    "dose":{
      "dosageQuantityType":"Dose",
      "dosageQuantityNumerator":"100",
      "dosageQuantityDenominator":"200",
      "dosageUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTest23",
          "description":"MG description2",
          "type":"Custom"
        }
      }
    },
    "rate":{
      "dosageRateType":"Frequency Ratio",
      "dosageRateNumerator":"200",
      "dosageRateDenominator":"300",
      "dosageRateUnit":{
        "unitOfMeasure":{
          "unitCode":"MGTest24",
          "description":"MG description2",
          "type":"Custom"
        }
      }
    }
  },
  "sourceSystem":"http://sfdc.co",
  "sourceSystemId":"567890",
  "sourceSystemModified":"2012-07-26T15:40:30.000Z"
}
]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
medicationStatement	FHIR Medication Statement	Represents a record of a patient's medication statement.	Required	54.0

Medical Director Input

Name of the medical director who reviewed the request.

Root XML tag

```
<medicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Medical Director's username.	Yes	46.0

Original Denial Medical Director Input

The name of the medical director who denied the original request.

Root XML tag

```
<originalDenialMedicalDirector>
```

Properties

Name	Type	Description	Required	Available Version
username	String	Original Denial Medical Director's username.	Yes	46.0

Patient Contact Party Input

The input representation of the patient contact party.

JSON example

```
{
  "PatientContactParty": [ {
    "relationship": {
      "coding": [
        {
          "display": "relative"
        }
      ]
    },
    "name": {
      "use": "official",
      "text": "Shawna Green",
      "family": "Green",
      "given": "Shawna",
      "prefix": "Mrs.",
      "suffix": "Sr."
    },
    "telecom": [
      {
        "system": "email",
        "value": "c@d3.com"
      },
      {
```



```

        "system": "phone",
        "value": "12345678",
        "use": "temp",
        "rank": 1
    }
],
"address": {
    "use": "temp",
    "type": "postal",
    "line": "Green Household"
},
"organization": {
    "referenceResource": "Green Family Business",
    "referenceId": "XYZId"
},
"gender": "female",
"periodStart": "1998-05-26T15:40:30.000Z",
"periodEnd": "2021-08-09T15:40:30.000Z",
} ]
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
additional Information	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
address	FHIR Address Input	The address associated with the contact party, stored as ContactPointAddress records.	Optional	53.0
gender	String	The gender of the contact party.	Optional	53.0
name	FHIR Human Name Input	The name of the contact party, stored as PersonName records.	Optional	53.0
organisation	FHIR Reference Input	The organization associated with the contact party.	Optional	53.0
periodEnd	String	The date until when the contact is associated with the patient.	Optional	53.0
periodStart	String	The date from when the contact is associated with the patient.	Optional	53.0
relationship	FHIR Codeable Concept Input	The type of relationship between the contact party and the patient, recorded using a reference to Reciprocal Roles.	Optional	53.0
telecom	FHIR Contact Point Input[]	The telecom information for the contact party, stored as ContactPointPhone records.	Optional	53.0

Page Specification Input

Input representation of the page specification details.

Root XML tag

```
<PageSpecification>
```

Properties

Name	Type	Description	Required or Optional	Available Version
addToTargetFile	Boolean	Indicates whether the page must to be added to the target file (<code>true</code>) or not (<code>false</code>).	Required	55.0
page	Integer	The page number of the document to be split.	Required	55.0
rotation	Integer	The angle at which the page needs to be rotated. Valid values are: 0, 90, 180, 270, or 360.	Required	55.0

Page Specification List Input

Input representation of the page specification list.

Properties

Name	Type	Description	Required or Optional	Available Version
pageSpecifications	Page Specification	Represents the page specification details of the content document that needs to be split.	Required	55.0

Patient Communication Language Input

The input representation of patient communication language.

The PatientCommunicationLanguage FHIR object maps to [PersonLanguage object](#) in Salesforce.

JSON example

```
"PatientCommunicationLanguage": [  
  {  
    "language": "High Elvish",  
    "preferenceRank": 2  
  }  
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
additionalInformation	Custom Field Value Input[]	Adds additional information to any fields not mapped in this API.	Optional	53.0
language	String	The language used by the person.	Optional	53.0
preferenceRank	Integer	The ranked order of preference the person has for the language as a medium of communication.	Optional	53.0

Patient Input

Input containing data for a single patient.

Root XML tag

```
<patientData>
```

JSON example

```
{
  "patientId": "patient2",
  "careProgramProductData": [
    {
      "providerId": "provider3",
      "productId": "product4"
    }
  ]
}
```

Properties

Name	Type	Description	Required	Available Version
careProgramProductData	Enrollee Product Input[]	List of all objects that contain data related to the enrollee's care program product.	No	46.0
patientId	String	ID of the patient as configured in the care system field mappings.	Yes	46.0

Product Required Attributes Input

Input representation of the products required for the visit.

Properties

Name	Type	Description	Required or Optional	Available Version
productId	String	ID of the product.	Required	55.0

Name	Type	Description	Required or Optional	Available Version
quantity	Integer	Quantity of the product.	Required	55.0

Process Definition Input

Input representation of the verification process definition.

Root XML tag

```
<processDefinition>
```

Properties

Name	Type	Description	Required or Optional	Available Version
layoutType	String	Indicate whether the display layout of the search component is tab or stacked.	Optional	54.0
processDetail	Process Detail Input[]	Represents the verification-related details.	Required	54.0

Process Detail Input

Input representation of the verification process details.

Root XML tag

```
<processDetailInput>
```

Properties

Name	Type	Description	Required or Optional	Available Version
apexClassName	String	The Apex class that's used to search and verify data in an external system.  Note: Reserved for future use.	Optional	54.0
dataSourceType	String	The source type of the data. Possible values are: • Salesforce	Required	54.0
optionalVerifierCount	Integer	The number of optional verifiers that must be checked.  Note: This field is required, if you specify optional verifiers.	Optional	54.0

Name	Type	Description	Required or Optional	Available Version
searchObjectName	String	The name of a Salesforce object or custom object on which the search is performed and data is verified.	Required	54.0
searchResultFilter	String	A comma-separated list of predefined filter conditions that are used to refine the scope of the search.	Optional	54.0
searchResultSortOrder	String	The values that are used to sort the search results.	Optional	54.0
searchResultUniqueField	String	The field containing the unique identifier of a record displayed in the search results.	Required	54.0
searchSequenceNo	Integer	The sequence in which the search is performed and the search result is displayed.	Optional	54.0
searchType	String	The type of search being performed. Possible values are: Text-Based	Required	54.0
verificationProcessFieldList	Verification Process Field Input[]	List of fields necessary to configure the questions that an administrator asks the caller before providing them the information they need.	Required	54.0

Program Enrollment Input

Request body for care program enrollment.

Root XML tag

```
<careProgramEnrollmentData>
```

JSON example

```
{
  "programId": "programId1",
  "sourceSystem": "source-system-name",
  "patientData": [
    {
      "patientId": "patient1",
      "careProgramProductData": [
        {
          "providerId": "provider1",
          "productId": "product1"
        },
        {
          "providerId": "provider1",
          "productId": "product2"
        }
      ]
    }
  ]
}
```

```
    }
  ],
},
{
  "patientId": "patient2",
  "careProgramProductData": [
    {
      "providerId": "provider3",
      "productId": "product4"
    }
  ]
}
]
```

Properties

Name	Type	Description	Required	Available Version
patientData	Patient Input []	List of all objects that contain patients data. You can have up to 200 items in this list.	Yes	46.0
programId	String	ID of the care program as configured in the care system field mappings.	Yes	46.0
sourceSystem	String	Name of the source system as configured in the care system field mappings.	Yes	46.0

Requesting Practitioner Input

Ordering or referring practitioner for the request.

Root XML tag

```
<requestingPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field is a lookup to HealthcareProviderId.	Yes	55.0
npi	String	Requesting Practitioner's NPI number.	Yes	46.0

Reopened By Input

The name of the person who reopened the care request.

Root XML tag

```
<reopenedBy>
```

JSON example

```
"reopenedBy": {  
  "username": "admin@um.org"  
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
username	String	The user who reopened the care request.	No	52.0
 Note: This field is required if reopenedBy is passed in the request.				

Servicing Facility Input

Facility where the service is being provided.

Root XML tag

```
<servicingFacility>
```

Properties

Name	Type	Description	Required	Available Version
npi	String	Servicing facility's NPI number.	Yes	46.0
servicingFacilityId	String	ID of the facility where the patient is receiving the service for this care request.	Yes	55.0

Servicing Practitioner Input

Practitioner administering the service.

Root XML tag

```
<servicingPractitioner>
```

Properties

Name	Type	Description	Required	Available Version
healthCareProviderId	String	The provider associated with providing the service for this care request. This field is a lookup to HealthcareProviderId.	Yes	55.0

Name	Type	Description	Required	Available Version
npi	String	Servicing practitioner's NPI number.	Yes	46.0

Search Input

Input representation for Search API

Root XML tag

```
<searchInput>
```

JSON example

```
{
  "searchTerm": "Joe Tester",
  "verificationContext": {
    "processDefinition": {
      "processDetail": {
        "processDetailList": [
          {
            "verificationProcessFieldList": {
              "verificationProcessFields": [
                {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccountName",
                  "fieldName": "Name",
                  "fieldType": "optionalVerifier",
                  "label": "Account Name"
                }, {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccountNumber",
                  "fieldName": "AccountNumber",
                  "fieldType": "optionalVerifier",
                  "label": "Account Number"
                }, {
                  "dataSourceType": "Salesforce",
                  "developerName": "SamplePhone",
                  "fieldName": "Phone",
                  "fieldType": "optionalVerifier",
                  "label": "Phone"
                }, {
                  "dataSourceType": "Salesforce",
                  "developerName": "SamplePostalCode",
                  "fieldName": "BillingPostalCode",
                  "fieldType": "optionalVerifier",
                  "label": "Billing Zip/Postal Code"
                }, {
                  "dataSourceType": "Salesforce",
                  "developerName": "SampleAccount",
                  "fieldName": "Name",
                  "fieldType": "resultField",
                  "label": "Account Name"
                }
              ]
            }
          }
        ]
      }
    }
  }
}
```



```

        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      }
    ]
  },
  "searchType": "Text-Based",
  "searchSequenceNo": 1,
  "searchResultUniqueIdField": "Id",
  "searchObjectName": "Account",
  "optionalVerifierCount": 1,
  "dataSourceType": "Salesforce"
}
]
}
}
}
}

```

Properties

Name	Type	Description	Required or Optional	Available Version
searchTerm	String	The search term for the account to use when performing a search.	Required	54.0
verificationContext	Verification Context Input	The structure that contains the setup data and context required to perform the search.	Required	54.0

Selected Search Result Input

Input representation for the selected search result.

Root XML tag

```
<selectedSearchResult>
```

Properties

Name	Type	Description	Required or Optional	Available Version
objectName	String	The name of the object to be verified.	Required	54.0

Name	Type	Description	Required or Optional	Available Version
<code>selectedRecordId</code>	String	The object record ID on which the data is to be verified.	Required	54.0
<code>selectedRecordObject</code>	Field Value Input []	The object record fields on which the data is to be verified.	Optional	54.0

Transport Location Input

Input representation for Transport Location

Root XML tag

```
<transportLocation>
```

Properties

Name	Type	Description	Required	Available Version
<code>ambulanceTransportDistance</code>	Double	Distance traveled during ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportDistance</code>	No	46.0
<code>ambulanceTransportReason</code>	String	Reason for ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportReason</code>	No	46.0
<code>ambulanceTransportType</code>	String	Type of ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportType</code>	No	46.0
<code>name</code>	String	Name of the transport location.	Yes	46.0

Verification Context Input

Input representation for verification context.

Root XML tag

```
<verificationContext>
```

JSON example

```
{
  "processDefinition":{
    "layoutType":"Tab",
    "processDetail":{
      "processDetailList":[
        {
          "verificationProcessFieldList":{
            "verificationProcessFields":[
              {
                "dataSourceType" : "Salesforce",
                "developerName" : "SampleAccountName",
                "fieldName" : "Name",
                "fieldType" : "optionalVerifier",
```

```

        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccountNumber",
        "fieldName" : "AccountNumber",
        "fieldType" : "optionalVerifier",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhone",
        "fieldName" : "Phone",
        "fieldType" : "optionalVerifier",
        "label" : "Phone"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePostalCode",
        "fieldName" : "BillingPostalCode",
        "fieldType" : "optionalVerifier",
        "label" : "Billing Zip/Postal Code"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SampleAccount",
        "fieldName" : "Name",
        "fieldType" : "resultField",
        "label" : "Account Name"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "AccountNumberSample",
        "fieldName" : "AccountNumber",
        "fieldType" : "resultField",
        "label" : "Account Number"
      }, {
        "dataSourceType" : "Salesforce",
        "developerName" : "SamplePhoneNumber",
        "fieldName" : "Phone",
        "fieldType" : "resultField",
        "label" : "Phone"
      }
    ]
  },
  "searchType": "Text-Based",
  "searchSequenceNo": 1,
  "searchResultUniqueIdField": "Id",
  "searchObjectName": "Account",
  "optionalVerifierCount": 1,
  "dataSourceType": "Salesforce"
}
]
}
},
"selectedSearchResult":{
  "objectName":"Account",
  "selectedRecordId":"001RM00000141414",
  "selectedRecordObject":{

```

```
      "selectedRecordObjectList": []
    }
  }
}
```

Properties

Name	Type	Description	Required or Optional	Available Version
processDefinition	Process Definition Input	Represents the identity verification process definition.	Required	54.0
selectedSearchResult	Selected Search Result Input	Represents the details of the object and fields to appear in the search result.	Required	54.0
verifiedResult	Verified Result Input	Represents the verified result.	Optional	54.0

 **Note:** Reserved for future use.

Verified Result Input

Input representation of the verifier result.

Root XML tag

```
<verifiedResult>
```

Properties

Name	Type	Description	Required or Optional	Available Version
optionalVerifiers	Verifier Input[]	List of optional verifiers.	Optional	54.0

 **Note:** This field is required, if you don't specify required verifiers.

requiredVerifiers	Verifier Input[]	List of required verifiers.	Optional	54.0

 **Note:** This field is required, if you don't specify optional verifiers.

Verifier Input

Input representation for verifier fields.

Root XML tag

```
<verifier>
```

Properties

Name	Type	Description	Required or Optional	Available Version
developerName	String	The developer name of the field.	Optional	54.0
verificationState	String	Indicates the verification state on the field.	Optional	54.0

Verification Process Field Input

Input representation of fields for the verification process.

Root XML tag

```
<verificationProcessField>
```

Properties

Name	Type	Description	Required or Optional	Available Version
dataSourceType	String	The source type of the data. Possible values are: • Salesforce	Required	54.0
developerName	String	The developer name of the field.	Required	54.0
fieldName	String	The name of the field that contains the verification data based on the selected field type.	Required	54.0
fieldValueFormula	String	Stores the formula that's applied to the field value.	Optional	56.0
fieldType	String	Indicates the type of field.	Required	54.0
label	String	The label of the field.  Note: If you don't specify a label, the field label from the object is used.	Optional	54.0

Visited Party Attributes Input

Input representation of the visiting party. For example, for a medical device visit, the visiting party can be the surgeon and the anesthesiologist.

Properties

Name	Type	Description	Required or Optional	Available Version
<code>primary</code>	Boolean	Indicates whether the contact of the visited party is a primary contact (<code>true</code>) or not (<code>false</code>).	Optional	55.0
<code>user</code>	String	ID of the person from the customer account being visited.	Optional	55.0

Visitor Attributes Input

Input representation of the visitor attributes. For example, for a medical device visit, visitor can be the sales representative and the clinical specialist.

JSON example

```
"visitor": [  
  {  
    "user": "005xx000001X7fNAAS",  
    "primaryVisitor": true  
  }  
]
```

Properties

Name	Type	Description	Required or Optional	Available Version
<code>primary</code>	Boolean	Indicates whether a service resource is the primary resource (<code>true</code>) or not (<code>false</code>) for a visit.	Required	55.0
<code>user</code>	String	ID of the assigned service resource.	Required	55.0

Response Bodies

A resource can return a response body in either JSON or XML format.

Refer to [HTTP response code](#) to find out whether the request was successful or not, as well as the error messages for the failed requests.

[Appointed Representative](#)

Person who is an appointed representative for the member.

[Care Request Case](#)

Case related to the care request.

[Care Request Patient](#)

The patient for whom the request is being raised.

[Care Authorization Request](#)

Output of create or update request for care services review.

[Care Authorization Request Related Record](#)

Care Authorization request related record output representation

[Care Authorization Request Result](#)

Result of POST or PATCH request.

[Create or Update Care Authorization Request Result](#)

Response to create or update care services review request.

[Care Diagnosis](#)

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

[Care Program Enrollment Result](#)

Result containing details about a single patient enrollment.

[Care Request Drug](#)

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

[Care Request Item](#)

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

[Care Request](#)

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

[Care Request Reviewer Output](#)

Output representation of the care request reviewer.

[Care Authorization Request Response](#)

The response body for the Care Services Review GET request.

[Create Visit Output](#)

Output representation of the create visit request.

[Content Document Output](#)

Content document output representation.

[Custom Field Value](#)

The output representation of the custom field values.

[Dispenser Address](#)

Pharmacy address.

[Document Conflict Field](#)

Output representation of the target object field with conflict.

[Document Conflict Field List](#)

Output representation of the target object fields with conflicts.

[Document Management Result](#)

Output representation of the document split request.

[Document Process Output](#)

Output representation of the document process creation or update request.

[Error Response Output](#)

Error response representation.

[Enrollee Product Result](#)

Details about the enrollee's products.

[Enrollment Card Result](#)

Details of the enrollment care for a single enrollee.

[Error Message](#)

A generic error message containing error code and the message text.

[First Reviewer](#)

The name of the person who reviewed the request first.

[FHIR Reference](#)

The output representation of the FHIR reference values.

[Field Value Output](#)

Represents the value of a field.

[FHIR Address](#)

The output representation of the FHIR address values.

[FHIR Codeable Concept](#)

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

[FHIR Coding](#)

The output representation of the Code Set records created to represent a Coding value.

[FHIR Human Name](#)

The output representation of a PersonName record created to represent a humanName value.

[FHIR Contact Point](#)

The output representation of contact details stored as a ContactPointPhone record.

[FHIR Identifier](#)

The output representation of the Identified records created to represent an identifier value.

[FHIR Patient](#)

The output representation of the patient stored in Salesforce, as specified in the input request.

[General Practitioner](#)

Member's primary or general care practitioner.

[HPI Score Sync Output](#)

Output representation of the score synchronization request.

[HPI Score Sync State Output](#)

Output representation of the score synchronization status request.

[Medication Statement Output](#)

Output representation of the medication statement create request.

[Medication Statement Update Output](#)

Output representation of medication statement update request.

[Medical Director](#)

Name of the medical director who reviewed the request.

[Original Denial Medical Director](#)

The name of the medical director who denied the original request.

[Object Field](#)

Output representation of of the target object field.

[Object Field List](#)

Output representation of the target object fields list.

[OCR Document Scan Result](#)

Output representation of the OCR document scan result ID.

[OCR Document Scan Result List](#)

Output representation of the list of the OCR document scan results IDs.

[Patient Communication Language](#)

The output representation of the PersonLanguage records that represent the communication preferences of a person.

[Patient Contact Party](#)

The output representation of contact parties associated with a patient.

[Patient Get](#)

Output representation of details of a patient record.

[Patient Upsert](#)

Output representation of result after a Patient FHIR resource is created.

[Patient Update](#)

Output representation of result after a Patient FHIR resource is updated.

[Payload Output](#)

Output representation of the details communicated to the recipient.

[Process Definition Output](#)

Represents the Identity Verification Process Definition record.

[Process Detail Output](#)

Represents the Identity Verification Process Detail record.

[Program Enrollment Result](#)

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

[Requesting Practitioner](#)

Ordering or referring practitioner for the request.

[Reopened By Output](#)

The name of the person who reopened the care request.

[Servicing Facility](#)

Facility where the service is being provided.

[Servicing Practitioner](#)

Practitioner administering the service.

[Subscriber](#)

The primary member on the plan.

[Search Field](#)

Output representation of the search result field.

[Search Output](#)

Output representation of the search response.

[Search Result](#)

Output representation of the search result.

[Search Result Header](#)

Output representation of the search result header.

[Selected Search Result Output](#)

Represents the selected search result.

[Tracked Communication Output](#)

Output representation of tracked communications for a care request.

[Transport Location](#)

Transport Location output representation

[Verified Result Output](#)

Represents the required and optional fields that are verified.

[Verifier Output](#)

Represents a verifier.

[Verification Context Output](#)

Represents the Verification Context resource output.

[Verification Process Field List Output](#)

Represents the list of fields in the Identity Verification Process Field record.

[Verification Process Field Output](#)

Represents the Identity Verification Process Field record.

Appointed Representative

Person who is an appointed representative for the member.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>firstName</code>	String	First Name of the appointed representative. Maps to: <code>Account.FirstName</code>	Big, 46.0	46.0
<code>lastName</code>	String	Last Name of the appointed representative. Maps to: <code>Account.LastName</code>	Big, 46.0	46.0

Care Request Case

Case related to the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
accountName	String	Name of the account.	Big, 46.0	46.0
caseNumber	String	Case number.	Big, 46.0	46.0
caseOrigin	String	The source of the case, such as Email, Phone, or Web. Maps to: <code>Case . Origin</code>	Big, 46.0	46.0
caseOwner	String	Case owner.	Big, 46.0	46.0
caseReason	String	The reason why the case was created, such as Instructions not clear, or User didn't attend training. Maps to: <code>Case . Reason</code>	Big, 46.0	46.0
closed	Boolean	Indicates if the case is closed.	Big, 46.0	46.0
contactName	String	Contact Name.	Big, 46.0	46.0
createdBy	String	Case created by.	Big, 46.0	46.0
dateClosed	String	Date and time when the case was closed.	Big, 46.0	46.0
dateOpened	String	Date and time when the case was opened.	Big, 46.0	46.0
description	String	A text description of the case.	Big, 46.0	46.0
escalated	Boolean	Indicates if the case is escalated.	Big, 46.0	46.0
lastModifiedBy	String	Last modified by.	Big, 46.0	46.0
lastModifiedDate	String	Last modified date of the case.	Big, 46.0	46.0
lastReferencedDate	String	Last referenced date of the case.	Big, 46.0	46.0
lastViewedDate	String	Last viewed date of the case.	Big, 46.0	46.0
parentCase	String	Parent Case.	Big, 46.0	46.0
priority	String	The importance or urgency of the case, such as High, Medium, or Low. Maps to: <code>Case . Priority</code>	Big, 46.0	46.0
status	String	The status of the case. Maps to: <code>Case . Status</code>	Big, 46.0	46.0
subject	String	The subject of the case. Maps to: <code>Case . Subject</code>	Big, 46.0	46.0
type	String	The type of case, such as Feature Request or Question. Maps to: <code>Case . Type</code>	Big, 46.0	46.0
webCompany	String	The company name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case . SuppliedCompany</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
webEmail	String	The email address that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedEmail</code>	Big, 46.0	46.0
webName	String	The name that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedName</code>	Big, 46.0	46.0
webPhone	String	The phone number that was entered when the case was created. This field can't be updated after the case has been created. Maps to: <code>Case.SuppliedPhone</code>	Big, 46.0	46.0

Care Request Patient

The patient for whom the request is being raised.

Property Name	Type	Description	Filter Group and Version	Available Version
birthDate	String	Date of birth of the patient.	Big, 46.0	46.0
firstName	String	First name of the patient.	Big, 46.0	46.0
lastName	String	Last name of the patient.	Big, 46.0	46.0
memberId	String	Insurance identifier for the member.	Big, 46.0	46.0

Care Authorization Request

Output of create or update request for care services review.

Property Name	Type	Description	Filter Group and Version	Available Version
careDiagnoses	Care Diagnoses []	A list of associated diagnoses including code type, name, and description. One or more care diagnoses can be associated with a care request.	Big, 46.0	46.0
careRequest	Care Request	The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
		of admissions, appeals, complaints, and grievances.		
careRequestCase	Care Request Case	Case related to the care request.	Big, 46.0	46.0
careRequestDrugs	Care Request Drug[]	A list of requested drugs including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.	Big, 46.0	46.0
careRequestItems	Care Request Item[]	A list of care request items containing name, modifiers, and the effective date. One or more care service requests can be associated with a care request.	Big, 46.0	46.0
patient	Patient	The patient for whom the request is raised.	Big, 46.0	46.0
subscriber	Subscriber	The primary member on the plan.	Big, 46.0	46.0
tracked Communications	Tracked Communication Output[]	A list of tracked communications for a care request.	Big, 57.0	57.0
transportLocations	Transport Locations[]	Transport location output.	Big, 46.0	46.0

Care Authorization Request Related Record

Care Authorization request related record output representation

Property Name	Type	Description	Filter Group and Version	Available Version
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created record.	Big, 46.0	46.0
objectType	String	The type of the object created.	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Authorization Request Result

Result of POST or PATCH request.

Property Name	Type	Description	Filter Group and Version	Available Version
relatedRecords	Care Authorization Request Related Record[]	List of related records	Big, 46.0	46.0

Create or Update Care Authorization Request Result

Response to create or update care services review request.

JSON example

```
{
  "code": "SUCCESS",
  "isSuccess": true,
  "result": [
    {
      "created": true,
      "id": "0Umxx0000004FA9CAM",
      "objectType": "CareRequest",
      "relatedRecords": [
        {
          "created": true,
          "id": "0VDxx0000004DwLGAU",
          "objectType": "CareRequestDrug"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwMGAU",
          "objectType": "CareRequestItem"
        },
        {
          "created": true,
          "id": "0VKxx0000004DwNGAU",
          "objectType": "CareRequestItem"
        },
        {
          "created": true,
          "id": "0VCxx0000004DwMGAU",
          "objectType": "CareDiagnosis"
        },
        {
          "created": true,
          "id": "0VCxx0000004DwNGAU",
          "objectType": "CareDiagnosis"
        },
        {
          "created": true,
          "id": "06Hxx0000004DwEbEAM",
          "objectType": "CareRequestReviewer"
        },
        {
          "created": true,
```

```

      "id": "06Hxx0000004DWcEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWdEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWeEAM",
      "objectType": "CareRequestReviewer"
    },
    {
      "created": true,
      "id": "06Hxx0000004DWfEAM",
      "objectType": "CareRequestReviewer"
    }
  ]
}
]
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Care Authorization returned code	Small, 46.0	46.0
isSuccess	Boolean	Flag to indicate if the request was successful.	Small, 46.0	46.0
message	String	If there is any error, this property contains the error message.	Small, 46.0	46.0
outputResults	Care Authorization Request[]	Care Authorization Request results output	Small, 46.0	46.0
result	Care Authorization Request Result[]	Care Authorization Request result	Small, 46.0	46.0

Care Diagnosis

Associated diagnosis including code type, name, and description. One or more care diagnoses can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
careRequestReviewers	Care Request Reviewer Output[]	The care diagnosis associated with the care request reviewer. Maps to: <code>CareDiagnosis.CareRequestReviewers</code>	Big, 52.0	52.0
code	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
codeDescription	String	Diagnosis code description. Maps to: <code>CareDiagnosis.CodeDescription</code>	Big, 46.0	46.0
codeType	String	Code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeType</code>	Big, 46.0	46.0
codeTypeID	String	ID of the code type for the diagnosis. Maps to: <code>CareDiagnosis.CodeTypeIdentifier</code>	Big, 46.0	46.0
diagnosisCodeSet	String	The diagnosis code set. Maps to: <code>CareDiagnosis.DiagnosisCodeSet</code>	Big, 52.0	52.0
dischargeCode	String	Discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCode</code>	Big, 46.0	46.0
dischargeCodeDescription	String	Description of the discharge diagnosis code. Maps to: <code>CareDiagnosis.DischargeCodeDescription</code>	Big, 46.0	46.0
dischargeCodeType	String	Code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeType</code>	Big, 46.0	46.0
dischargeCodeTypeId	String	ID of the code type for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeCodeTypeIdentifier</code>	Big, 46.0	46.0
dischargeDiagnosisEffectiveDate	String	Effective date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEffectiveDate</code>	Big, 46.0	46.0
dischargeDiagnosisCodeSet	String	The discharge diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisCodeSet</code>	Big, 52.0	52.0
dischargeDiagnosisEndDate	String	Termination date for the discharge diagnosis. Maps to: <code>CareDiagnosis.DischargeDiagnosisEndDate</code>	Big, 46.0	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: <code>CareDiagnosis.EffectiveDate</code>	Big, 46.0	46.0
endDate	String	Termination date for the diagnosis. Maps to: <code>CareDiagnosis.EndDate</code>	Big, 46.0	46.0
healthcareDiagnosisCode	String	Healthcare Diagnosis Code.	Big, 46.0	46.0
healthConditionId	String	The health condition that's associated with the member. Maps to: <code>CareDiagnosis.HealthCondition</code>	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
id	String	ID of the Care Diagnosis.	Big, 46.0	46.0
modifiedCode	String	Modified diagnosis code. Maps to: <code>CareDiagnosis.ModifiedCode</code>	Big, 46.0	46.0
modifiedCodeDescription	String	Modified diagnosis code description. Maps to: <code>CareDiagnosis.ModifiedCodeDescription</code>	Big, 46.0	46.0
modifiedCodeType	String	Code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedCodeTypeId	String	ID of the code type for the modified diagnosis. Maps to: <code>CareDiagnosis.ModifiedCodeTypeIdentifier</code>	Big, 46.0	46.0
modifiedDiagnosisCodeSet	String	The modified diagnosis code set associated with the care diagnosis. Maps to: <code>CareDiagnosis.ModifiedDiagnosisCodeSet</code>	Big, 52.0	52.0
modifiedEffectiveDate	String	Modified effective date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEffectiveDate</code>	Big, 46.0	46.0
modifiedEndDate	String	Modified termination date for the diagnosis. Maps to: <code>CareDiagnosis.ModifiedEndDate</code>	Big, 46.0	46.0
modifiedPrimaryDiagnosis	Boolean	Modified Primary Diagnosis	Big, 46.0	46.0
name	String	Name of the diagnosis code. Maps to: <code>CareDiagnosis.Name</code>	Big, 46.0	46.0
presentOnAdmission	String	Specifies if the health condition was present at the time of member admission. Maps to: <code>CareDiagnosis.PresentOnAdmission</code>	Big, 57.0	57.0
primary	Boolean	Indicates whether it is a primary diagnosis (<code>true</code>) or not (<code>false</code>).	Big, 46.0	46.0
primaryDischargeDiagnosis	Boolean	Indicates whether it is a primary Discharge Diagnosis (<code>true</code>) or not (<code>false</code>).	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareDiagnosis.SourceSystem</code>	Big, 46.0	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareDiagnosis.SourceSystemIdentifier</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareDiagnosis.SourceSystemModified</code>	Big, 46.0	46.0

Care Program Enrollment Result

Result containing details about a single patient enrollment.

Property Name	Type	Description	Filter Group and Version	Available Version
enrolleeProducts	Enrollee Product Result[]	A list containing results of care program enrollee products creation for each enrollee.	Small, 46.0	46.0
enrollmentCard	Enrollment Card Result	Results of care program enrollment card creation for the enrollee.	Small, 46.0	46.0
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created <code>CareProgramEnrollee</code> record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is <code>CareProgramEnrollee</code> .	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Care Request Drug

Requested drug including name, strength, frequency, and instructions for administration. One or more drug requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
approvedUnits	Integer	Approved quantity of the drug. Maps to: <code>CareRequestDrug.ApprovedUnits</code>	Big, 46.0	46.0
authApprovalIdentifier	String	The unique identifier assigned to the drug on approval of the authorization request. Maps to: <code>CareRequestDrug.AuthApprovalIdentifier</code>	Big, 57.0	57.0
authorizationRefIdentifier	String	The unique identifier of the authorization request associated with this requested drug.	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
		Maps to: <code>CareRequestDrug.AuthorizationRefIdentifier</code>		
<code>careRequestReviewers</code>	Care Request Reviewer Output[]	The care request drug associated with the care request reviewer. Maps to: <code>CareRequestDrug.CareRequestReviewers</code>	Big, 52.0	52.0
<code>clinicalDetermination</code>	String	The clinical determination of the drug request. Maps to: <code>CareRequestDrug.ClinicalDetermination</code>	Big, 52.0	52.0
<code>clinicalDeterminationNote</code>	String	The notes related to the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationNote</code>	Big, 52.0	52.0
<code>clinicalDeterminationReason</code>	String	The reason for the clinical determination. Maps to: <code>CareRequestDrug.ClinicalDeterminationReason</code>	Big, 52.0	52.0
<code>code</code>	String	Code for the drug. Maps to: <code>CareRequestDrug.Code</code>	Big, 46.0	46.0
<code>codeType</code>	String	ID code type for the drug. Maps to: <code>CareRequestDrug.CodeType</code>	Big, 46.0	46.0
<code>daysSupply</code>	Integer	Number of days to supply the drug. Maps to: <code>CareRequestDrug.DaysSupply</code>	Big, 46.0	46.0
<code>deniedUnits</code>	Integer	Denied quantity of the drug. Maps to: <code>CareRequestDrug.DeniedUnits</code>	Big, 46.0	46.0
<code>dispenserAddress</code>	Dispenser Address	Pharmacy address.	Big, 46.0	46.0
<code>dispenserFaxNumber</code>	String	Pharmacy fax number. Maps to: <code>CareRequestDrug.DispenserFaxNumber</code>	Big, 46.0	46.0
<code>dispenserId</code>	String	ID for the pharmacy. Maps to: <code>CareRequestDrug.DispenserIdentifier</code>	Big, 46.0	46.0
<code>dispenserName</code>	String	Name of the pharmacy. Maps to: <code>CareRequestDrug.DispenserName</code>	Big, 46.0	46.0
<code>dispenserPhoneNumber</code>	String	Pharmacy phone number. Maps to: <code>CareRequestDrug.DispenserPhoneNumber</code>	Big, 46.0	46.0
<code>dispenserTaxId</code>	String	Pharmacy tax identification number. Maps to: <code>CareRequestDrug.DispenserTaxIdentifier</code>	Big, 46.0	46.0
<code>dose</code>	String	Dose of the drug. Maps to: <code>CareRequestDrug.Dose</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
drugAdministrationSetting	String	The setting in which the drug is expected to be administered to the patient. Maps to: <code>CareRequestDrug.DrugAdministrationSetting</code>	Big, 57.0	57.0
frequency	String	Frequency of the drug. Maps to: <code>CareRequestDrug.Frequency</code>	Big, 46.0	46.0
id	String	Id	Big, 46.0	46.0
modifiedCode	String	Code for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCode</code>	Big, 46.0	46.0
medicationRef ObjectId	String	The medication request or statement associated with the care request drug. Maps to: <code>CareRequestDrug.MedicationRefObject</code>	Big, 57.0	57.0
modifiedCode Type	String	ID code type for the modified drug. Maps to: <code>CareRequestDrug.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedDays Supply	Integer	Number of days of supply for the modified drug. Maps to: <code>CareRequestDrug.ModifiedDaysSupply</code>	Big, 46.0	46.0
modifiedDose	String	Dose of the modified drug. Maps to: <code>CareRequestDrug.ModifiedDose</code>	Big, 46.0	46.0
modifiedFrequency	String	Frequency of the modified drug. Maps to: <code>CareRequestDrug.ModifiedFrequency</code>	Big, 46.0	46.0
modifiedName	String	Name of the modified drug. Maps to: <code>CareRequestDrug.ModifiedName</code>	Big, 46.0	46.0
modifiedSig	String	Directions for use of the modified drug. Maps to: <code>CareRequestDrug.ModifiedSig</code>	Big, 46.0	46.0
modifiedStrength	String	Strength of the modified drug. Maps to: <code>CareRequestDrug.ModifiedStrength</code>	Big, 46.0	46.0
modifiedTherapy Duration	Integer	Duration of therapy for the modified drug. Maps to: <code>CareRequestDrug.ModifiedTherapyDuration</code>	Big, 46.0	46.0
modifiedUnits	Integer	Modified quantity of the drug. Maps to: <code>CareRequestDrug.ModifiedUnits</code>	Big, 46.0	46.0
name	String	Name of the drug. Maps to: <code>CareRequestDrug.Name</code>	Big, 46.0	46.0
prescriptionDate	String	Date for the prescription. Maps to: <code>CareRequestDrug.PrescriptionDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
prescriptionFillDate	String	Date for the prescription fills. Maps to: <code>CareRequestDrug.PrescriptionFillDate</code>	Big, 57.0	57.0
prescriptionFills	Integer	Number of fills for the prescription. Maps to: <code>CareRequestDrug.PrescriptionFills</code>	Big, 46.0	46.0
priority	String	The priority representing the urgency of the drug's authorization request. Maps to: <code>CareRequestDrug.Priority</code>	Big, 57.0	57.0
requestType	String	The type of drug request. Maps to: <code>CareRequestDrug.RequestType</code>	Big, 57.0	57.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or diagnostic laboratory. Maps to: <code>CareRequestDrug.ServiceCategory</code>	Big, 46.0	46.0
serviceCategoryCode	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestDrug.ServiceCategoryCode</code>	Big, 46.0	46.0
servicingFacility	Servicing Facility Output	The facility where a patient receives service of the requested drug. Maps to: <code>CareRequestDrug.ServicingFacility</code>	Big, 57.0	57.0
servicingProvider	Servicing Practitioner Output	The healthcare provider who provides the service of the requested drug. Maps to: <code>CareRequestDrug.ServicingProvider</code>	Big, 57.0	57.0
sig	String	Directions for use of the drug. Maps to: <code>CareRequestDrug.Sig</code>	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequestDrug.SourceSystem</code>	Big, 46.0	46.0
sourceSystemIdentifier	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestDrug.SourceSystemIdentifier</code>	Big, 46.0	46.0
sourceSystemModified	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestDrug.SourceSystemModified</code>	Big, 46.0	46.0
status	String	The authorization status of the requested drug. Maps to: <code>CareRequestDrug.Status</code>	Big, 57.0	57.0
statusReason	String	The reason for the authorization status of the requested drug. Maps to: <code>CareRequestDrug.StatusReason</code>	Big, 57.0	57.0

Property Name	Type	Description	Filter Group and Version	Available Version
strength	String	Strength of the drug. Maps to: <code>CareRequestDrug.Strength</code>	Big, 46.0	46.0
therapyDuration	Integer	Duration of therapy for the drug. Maps to: <code>CareRequestDrug.TherapyDuration</code>	Big, 46.0	46.0
units	Integer	Quantity of the drug. Maps to: <code>CareRequestDrug.Units</code>	Big, 46.0	46.0

Care Request Item

The details of a care service request, including name, modifiers, and the effective date. One or more care service requests can be associated with a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
approvedLengthOfStay	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.ApprovedLengthOfStay</code>	Big, 52.0	52.0
approvedLevelOfCare	String	Specifies the approved level of care for the patient. Maps to: <code>CareRequestItem.ApprovedLevelOfCare</code>	Big, 52.0	52.0
approvedQuantity	Integer	The approved quantity of the care item. Maps to: <code>CareRequestItem.ApprovedQuantity</code>	Big, 46.0	46.0
approvedServiceEndDate	String	The end date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceEndDate</code>	Big, 52.0	52.0
approvedServiceStartDate	String	The start date of the approved service that the patient received. Maps to: <code>CareRequestItem.ApprovedServiceStartDate</code>	Big, 52.0	52.0
authApprovalIdentifier	String	The unique identifier assigned to the item on approval of the prior authorization request. Maps to: <code>CareRequestItem.AuthApprovalIdentifier</code>	Big, 57.0	57.0
authorizationRefIdentifier	String	The unique identifier of the prior authorization request associated with this requested item. Maps to: <code>CareRequestItem.AuthorizationRefIdentifier</code>	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output	The care request item associated with the care request reviewer. Maps to: <code>CareRequestItem.CareRequestReviewers</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
clinicalDetermination	String	The clinical determination of the care request. Maps to: <code>CareRequestItem.ClinicalDetermination</code>	Big, 52.0	52.0
clinicalDeterminationNotes	String	The notes related to the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationNotes</code>	Big, 52.0	52.0
clinicalDeterminationReason	String	The reason for the clinical determination. Maps to: <code>CareRequestItem.ClinicalDeterminationReason</code>	Big, 52.0	52.0
clinicalServiceRequestId	String	The clinical service request associated with the care request item. Maps to: <code>CareRequestItem.ClinicalServiceRequest</code>	Big, 57.0	57.0
codeDescription	String	Description of the denied service code. Maps to: <code>CareRequestItem.CodeDescription</code>	Big, 46.0	46.0
codeType	String	Code type for the service. Maps to: <code>CareRequestItem.CodeType</code>	Big, 46.0	46.0
codeTypeId	String	ID of the code type for the service. Maps to: <code>CareRequestItem.CodeTypeIdentifier</code>	Big, 46.0	46.0
cumulativeLengthOfStay	Integer	The number of days a patient is admitted. Maps to: <code>CareRequestItem.CumulativeLengthOfStay</code>	Big, 52.0	52.0
currentLevelOfCare	String	Specifies the level of care the patient is receiving. Maps to: <code>CareRequestItem.CurrentLevelOfCare</code>	Big, 52.0	52.0
decisionDate	String	The date and time when the last decision was made for this care request item. Maps to: <code>CareRequestItem.DecisionDate</code>	Big, 52.0	52.0
deniedLevelOfCare	String	The level of care denied for the patient. Maps to: <code>CareRequestItem.DeniedLevelOfCare</code>	Big, 52.0	52.0
deniedQuantity	Integer	The quantity of the denied service. Maps to: <code>CareRequestItem.DeniedQuantity</code>	Big, 46.0	46.0
effectiveDate	String	Effective date for the diagnosis. Maps to: <code>CareRequestItem.EffectiveDate</code>	Big, 46.0	46.0
endDate	String	Termination date for the service. Maps to: <code>CareRequestItem.EndDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
freeForm ProcedureDescription	String	Free-form description of the procedure. Maps to: <code>CareRequestItem.FreeFormProcedureDescription</code>	Big, 46.0	46.0
healthcare ProcedureCode	String	Healthcare Procedure Code.	Big, 46.0	46.0
id	String	ID of the <code>CareRequestItem</code> .	Big, 46.0	46.0
modifiedCare EndDate	String	Modified Care End Date.	Big, 46.0	46.0
modifiedCode	String	Modified Code.	Big, 46.0	46.0
modifiedCode Description	String	Description of the modified service code. Maps to: <code>CareRequestItem.ModifiedCodeDescription</code>	Big, 46.0	46.0
modifiedCode Type	String	Code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeType</code>	Big, 46.0	46.0
modifiedCode TypeId	String	ID of the code type for the modified service. Maps to: <code>CareRequestItem.ModifiedCodeTypeId</code>	Big, 46.0	46.0
modified EffectiveDate	String	Effective date for the modified service. Maps to: <code>CareRequestItem.ModifiedEffectiveDate</code>	Big, 46.0	46.0
modifiedLevel OfCare	String	Specifies the modified level of care for the patient. Maps to: <code>CareRequestItem.ModifiedLevelOfCare</code>	Big, 52.0	52.0
modifiedModifier	String	Modifier for modified service code. Maps to: <code>CareRequestItem.ModifiedModifier</code>	Big, 46.0	46.0
modifiedModifier Description	String	Modifier description for modified service code. Maps to: <code>CareRequestItem.ModifiedModifierDescription</code>	Big, 46.0	46.0
modified ProcedureCodeSet	String	The code set for the modified service, drug, or device associated with the care request item. Maps to: <code>CareRequestItem.ModifiedProcedureCodeSet</code>	Big, 52.0	52.0
modifiedQuantity	Integer	The modified quantity of requested care. Maps to: <code>CareRequestItem.ModifiedQuantity</code>	Big, 46.0	46.0
modifier1	String	First modifier for the service code. Maps to: <code>CareRequestItem.Modifier</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
modifier1 Description	String	Description for the first modifier for the service code. Maps to: <code>CareRequestItem.ModifierDescription</code>	Big, 46.0	46.0
modifier2	String	Second modifier for service code. Maps to: <code>CareRequestItem.Modifier2</code>	Big, 46.0	46.0
modifier2 Description	String	Description of the second modifier for the service code. Maps to: <code>CareRequestItem.Modifier2Description</code>	Big, 46.0	46.0
modifier3	String	Third modifier for service code. Maps to: <code>CareRequestItem.Modifier3</code>	Big, 46.0	46.0
modifier3 Description	String	Description of the third modifier for the service code. Maps to: <code>CareRequestItem.Modifier3Description</code>	Big, 46.0	46.0
modifier4	String	Fourth modifier for service code. Maps to: <code>CareRequestItem.Modifier4</code>	Big, 46.0	46.0
modifier4 Description	String	Description of the fourth modifier for the service code. Maps to: <code>CareRequestItem.Modifier4Description</code>	Big, 46.0	46.0
modifierCode Set	String	The modifier code set for the service code associated with the care request item. Maps to <code>CareRequestItem.ModifierCodeSet</code>	Big, 52.0	52.0
name	String	Name of the care request item. Maps to <code>CareRequestItem.Name</code>	Big, 46.0	46.0
priority	String	The priority representing the urgency of the item's authorization request. Maps to <code>CareRequestItem.Priority</code>	Big, 57.0	57.0
procedureCode Set	String	The code set for the service, drug, or device associated with the care request item. Maps to <code>CareRequestItem.ProcedureCodeSet</code>	Big, 52.0	52.0
quantity	Integer	The quantity of the item that is requested. Maps to: <code>CareRequestItem.Quantity</code>	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequestItem.QuantityType</code>	Big, 46.0	46.0
serviceCategory	String	Name of the service type such as medical care, diagnostic radiology, pharmacy, or	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
		diagnostic laboratory. Maps to: <code>CareRequestItem.ServiceCategory</code>		
<code>reasonCode</code>	String	The reason justifying the care request of the item. Maps to: <code>CareRequestItem.ReasonCode</code>	Big, 57.0	57.0
<code>requestType</code>	String	The type of item request. Maps to: <code>CareRequestItem.RequestType</code>	Big, 57.0	57.0
<code>requestedLengthOfStay</code>	Integer	The number of days requested for the admission. Maps to: <code>CareRequestItem.RequestedLengthOfStay</code>	Big, 52.0	52.0
<code>requestedLevelOfCare</code>	String	Specifies the requested level of care for the patient. Maps to: <code>CareRequestItem.RequestedLevelOfCare</code>	Big, 52.0	52.0
<code>requestedServiceEndDate</code>	String	The end date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceEndDate</code>	Big, 52.0	52.0
<code>requestedServiceStartDate</code>	String	The start date of the requested service. Maps to: <code>CareRequestItem.RequestedServiceStartDate</code>	Big, 52.0	52.0
<code>serviceCategoryCode</code>	String	Alphanumeric code that uniquely identifies a service type. Maps to: <code>CareRequestItem.ServiceCategoryCode</code>	Big, 46.0	46.0
<code>servicingFacility</code>	Servicing Facility Output	The facility where a patient receives service of the requested item. Maps to: <code>CareRequestItem.ServicingFacility</code>	Big, 57.0	57.0
<code>servicingProvider</code>	Servicing Practitioner Output	The healthcare provider who provides the service of the requested item. Maps to: <code>CareRequestItem.ServicingProvider</code>	Big, 57.0	57.0
<code>sourceSystem</code>	String	System from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystem</code>	Big, 46.0	46.0
<code>sourceSystemIdentifier</code>	String	ID of the system from which the request was sourced. Maps to: <code>CareRequestItem.SourceSystemIdentifier</code>	Big, 46.0	46.0
<code>sourceSystemModified</code>	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequestItem.SourceSystemModified</code>	Big, 46.0	46.0
<code>status</code>	String	The authorization status of this service. Maps to: <code>CareRequestItem.Status</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
statusReason	String	Reason for the authorization status of this service. Maps to: <code>CareRequestItem.StatusReason</code>	Big, 46.0	46.0

Care Request

The general details of a care-related request including member information, admission date, decision reason, and so on. A single request can contain multiple diagnoses, services, or drugs. Care requests include prior authorizations for drugs and services, admission notifications, concurrent review of admissions, appeals, complaints, and grievances.

Property Name	Type	Description	Filter Group and Version	Available Version
acknowledgementLetterSentDate	String	Date and time when an acknowledgment letter was sent to the requester. Maps to: <code>CareRequest.AcknowledgementLetterSentDate</code>	Big, 46.0	46.0
actualAdmissionDate	String	Actual admission date for the patient. Maps to: <code>CareRequest.ActualAdmissionDate</code>	Big, 46.0	46.0
actualDischargeDate	String	Actual discharge date for the patient. Maps to: <code>CareRequest.ActualDischargeDate</code>	Big, 46.0	46.0
admissionNotes	String	Notes related to the admission. Maps to: <code>CareRequest.AdmissionNotes</code>	Big, 46.0	46.0
admissionSource	String	Where the patient was admitted from, for example, a clinic or an emergency room. Maps to: <code>CareRequest.AdmissionSource</code>	Big, 46.0	46.0
admissionType	String	Type of admission, for example, emergency or elective. Maps to: <code>CareRequest.AdmissionType</code>	Big, 46.0	46.0
ambulanceTransportDistance	Integer	Ambulance Transport Distance	Big, 46.0	46.0
ambulanceTransportReason	String	Reason for ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportReason</code>	Big, 46.0	46.0
ambulanceTransportType	String	Type of ambulance transport. Maps to: <code>CareRequestExtension.AmbulanceTransportType</code>	Big, 46.0	46.0
aorReceivedDate	String	Date and time when the Appointment of Representative (AOR) form was received. Maps to: <code>CareRequest.AorReceivedDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
aorRequestedDate	String	Date and time when the AOR form was requested. Maps to: <code>CareRequest.AorRequestedDate</code>	Big, 46.0	46.0
appealEffectuationDateTime	String	The effective date of the outcome of the appeal request. For example, if a claim was successfully appealed, this field displays the date when the claim was paid. Maps to: <code>CareRequestExtension.AppealEffectuationDateTime</code>	Big, 52.0	52.0
appealRequestReasonType	String	Specifies the reason for raising the appeal request. Maps to: <code>CareRequest.AppealRequestReasonType</code>	Big, 52.0	52.0
appointedRepVerbalContactDate	String	Date and time of verbal contact with the member's appointed representative. Maps to: <code>CareRequest.AppointedRepVerbalContactDate</code>	Big, 46.0	46.0
appointedRepWrittenContactDate	String	Date and time correspondence was sent to the member's appointed representative. Maps to: <code>CareRequest.AppointedRepWrittenContactDate</code>	Big, 46.0	46.0
appointedRepresentative	Appointed Representative	Appointed representative for the member.	Big, 46.0	46.0
approvedLengthOfStay	Integer	Approved number of days for the admission. Maps to: <code>CareRequest.ApprovedLengthOfStay</code>	Big, 46.0	46.0
approvedLevelOfCare	String	Approved level of care for the patient, for example, Hospital-Observation or SNF-Rehabilitation. Maps to: <code>CareRequest.ApprovedLevelOfCare</code>	Big, 46.0	46.0
authorizationRefIdentifier	String	The unique identifier of the authorization request. Maps to: <code>CareRequestExtension.AuthorizationRefIdentifier</code>	Big, 57.0	57.0
careRequestReviewers	Care Request Reviewer Output[]	The care request associated with the care request reviewer. Maps to: <code>CareRequest.CareRequestReviewers</code>	Big, 52.0	52.0
caseSubStatus	String	Sub status of care request in each stage of care request. Maps to: <code>CareRequest.CaseSubStatus</code>	Big, 57.0	57.0
claimNumber	String	Claim number for the medical service or medication, if one exists. Maps to: <code>CareRequest.ClaimNumber</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
clinicalCaseType	String	Clinical case type for the patient, for example, High Risk Fall or Adult Diabetes. Maps to: <code>CareRequest.ClinicalCaseType</code>	Big, 46.0	46.0
criteriaMet	String	Indicates whether criteria for care was met. Maps to: <code>CareRequest.CriteriaMet</code>	Big, 46.0	46.0
cumulativeLengthOfStay	Integer	Total number of days for the admission. Maps to: <code>CareRequest.CumulativeLengthOfStay</code>	Big, 46.0	46.0
currentLevelOfCare	String	Level of care that the patient is receiving. Maps to: <code>CareRequest.CurrentLevelOfCare</code>	Big, 46.0	46.0
decisionDate	String	Date by which the decision must be made for the request. Maps to: <code>CareRequest.DecisionDate</code>	Big, 46.0	46.0
decisionDaysRemaining	Integer	Number of days remaining for a decision or resolution. Maps to: <code>CareRequest.DecisionDaysRemaining</code>	Big, 46.0	46.0
decisionLetter	String	The text of the determination letter sent to the member and provider. Maps to: <code>CareRequest.DecisionLetter</code>	Big, 46.0	46.0
decisionNotes	String	Notes related to the decision. Maps to: <code>CareRequest.DecisionNotes</code>	Big, 46.0	46.0
decisionReason	String	Reason for the decision. Maps to: <code>CareRequest.DecisionReason</code>	Big, 46.0	46.0
decisionReasonDescription	String	Text describing the reason for the decision. Maps to: <code>CareRequest.DecisionReasonDescription</code>	Big, 46.0	46.0
deniedLengthOfStay	Integer	Number of days denied for the admission. Maps to: <code>CareRequest.DeniedLengthOfStay</code>	Big, 46.0	46.0
deniedLevelOfCare	String	Level of care denied for the patient. Maps to: <code>CareRequest.DeniedLevelOfCare</code>	Big, 46.0	46.0
dispositionNotes	String	Notes related to the disposition of the request. Maps to: <code>CareRequest.DispositionNotes</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
documentAttachmentStatus	String	The status of the document upload based on the checklist provided to the reviewers. Maps to: <code>CareRequestExtension.DocumentAttachmentStatus</code> Valid values are: - Complete - Incomplete	Big, 55.0	55.0
dueDate	String	Date the request is due for completion. Maps to: <code>CareRequest.DueDate</code>	Big, 46.0	46.0
effectiveFrom	String	The start date for an effective-date range. Maps to: <code>CareRequest.EffectiveFrom</code>	Big, 46.0	46.0
effectiveTo	String	The end date for an effective-date range. Maps to: <code>CareRequest.EffectiveTo</code>	Big, 46.0	46.0
expirationDate	String	Expiration date for the request. Maps to: <code>CareRequest.ExpirationDate</code>	Big, 46.0	46.0
extendedRequest	Boolean	Extended Request Maps to: <code>CareRequest.</code>	Big, 46.0	46.0
extensionRequestReceivedDate	String	Date and time an extension was requested. Maps to: <code>CareRequest.ExtensionRequestReceivedDate</code>	Big, 46.0	46.0
externalComplaintID	String	Complaint ID number. Maps to: <code>CareRequest.ExternalComplaintIdentifier</code>	Big, 46.0	46.0
facilityRecordNumber	String	The medical record number used to identify a patient. Maps to: <code>CareRequest.FacilityRecordNumber</code>	Big, 46.0	46.0
facilityRoomBedType	String	Type of facility bed for the patient. Maps to: <code>CareRequest.FacilityRoomBedType</code>	Big, 46.0	46.0
facilityRoomNumber	String	The facility room number for the patient. Maps to: <code>CareRequest.FacilityRoomNumber</code>	Big, 46.0	46.0
finalLevelOfCare	String	Final level of care the patient. Maps to: <code>CareRequest.FinalLevelOfCare</code>	Big, 46.0	46.0
firstReviewer	First Reviewer	The person who reviewed the request.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
firstReviewerNotes	String	Notes from the first reviewer related to the case. Maps to: <code>CareRequest.FirstReviewerNotes</code>	Big, 46.0	46.0
generalPractitioner	General Practitioner	Member's primary or general care practitioner.	Big, 46.0	46.0
generalPractitionerVerbalNotificationDate	String	Date when the primary care practitioner was verbally notified of the decision. Maps to: <code>CareRequest.GeneralPractitionerVerbalNotifiedDate</code>	Big, 46.0	46.0
generalPractitionerWrittenNotificationDate	String	Date when the primary care practitioner was notified of the decision by written correspondence. Maps to: <code>CareRequest.GeneralPractitionerWrittenNotifiedDate</code>	Big, 46.0	46.0
grievanceType	String	Specifies the type of grievance. Maps to: <code>CareRequest.GrievanceType</code>	Big, 52.0	52.0
healthcareProvider	String	The healthcare provider associated with the care request against whom the Grievance is filed. Maps to: <code>CareRequestExtension.HealthCareProvider</code>	Big, 52.0	52.0
homeHealthCertificationEndDate	String	Certification end date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationEndDate</code>	Big, 46.0	46.0
homeHealthCertificationStartDate	String	Certification start date for home health care. Maps to: <code>CareRequestExtension.HomeHealthCertificationStartDate</code>	Big, 46.0	46.0
homeHealthStartDate	String	Date that home health services are scheduled or anticipated to start. Maps to: <code>CareRequestExtension.HomeHealthStartDate</code>	Big, 46.0	46.0
id	String	ID of the Care Request.	Big, 46.0	46.0
independentReviewDetermination	String	The determination made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDetermination</code>	Big, 52.0	52.0
independentReviewDeterminationDate	String	The date when the determination was made by the independent review. Maps to: <code>CareRequestExtension.IndependentReviewDeterminationDate</code>	Big, 52.0	52.0
independentReviewSubmissionDate	String	The date when the review request was submitted for independent review. Maps to: <code>CareRequestExtension.IndependentReviewSubmissionDate</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
infoReceieved Date	String	Date and time when additional information was received from the provider or member. Maps to: <code>CareRequest.InfoReceivedDate</code>	Big, 46.0	46.0
infoRequested Date	String	Date and time when additional information was requested from the provider or member. Maps to: <code>CareRequest.InfoRequestedDate</code>	Big, 46.0	46.0
initialDenial NotificationDate	String	Date of initial denial notification. Maps to: <code>CareRequest.InitialDenialNotificationDate</code>	Big, 46.0	46.0
initialDenial NotificationTime	String	The time when the initial care request was denied. Maps to <code>CareRequest.InitialDenialNotificationTime</code>	Big, 52.0	52.0
isIndependent ReviewRequired	Boolean	Indicates whether independent review is required. Maps to <code>CareRequestExtension.IsIndependentReviewRequired</code>	Big, 52.0	52.0
isReadmission	Boolean	Indicates whether the care request is for a readmission. Maps to <code>CareRequest.IsReadmission</code>	Big, 52.0	52.0
lastModified Date	String	Last Modified Date	Big, 46.0	46.0
medicalDirector	Medical Director	The medical director who reviewed the request.	Big, 46.0	46.0
medicalDirector Notes	String	Notes from the medical director related to the request. Maps to: <code>CareRequest.MedicalDirectorNotes</code>	Big, 46.0	46.0
member	String	Insurance identifier for the member. Maps to: <code>CareRequest.MemberId</code>	Big, 46.0	46.0
memberContact Date	String	Member Contact Date Maps to: <code>CareRequest.</code>	Big, 46.0	46.0
memberGroup Number	String	Insurance group number for the member. Maps to: <code>CareRequest.MemberGroupNumber</code>	Big, 46.0	46.0
memberPrimary Plan	String	The primary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberPrimaryPlan</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
memberSecondaryPlan	String	The secondary insurance plan of a member associated with the care request when the member is insured under multiple plans. Maps to: <code>CareRequest.MemberSecondaryPlan</code>	Big, 52.0	52.0
memberVerbalNotificationDate	String	Date when the member was verbally notified of the decision. Maps to: <code>CareRequest.MemberVerbalNotificationDate</code>	Big, 46.0	46.0
memberWrittenNotificationDate	String	Date when the member was notified of the decision by written correspondence. Maps to: <code>CareRequest.MemberWrittenNotificationDate</code>	Big, 46.0	46.0
modificationDate	String	Date the case was modified. Maps to: <code>CareRequest.ModificationDate</code>	Big, 46.0	46.0
modifiedLengthOfStay	Integer	Modified number of days for the admission. Maps to: <code>CareRequest.ModifiedLengthOfStay</code>	Big, 46.0	46.0
modifiedLevelOfCare	String	Modified level of care for the patient. Maps to: <code>CareRequest.ModifiedLevelOfCare</code>	Big, 46.0	46.0
nextReviewDate	String	Date the next review is scheduled for completion. Maps to: <code>CareRequest.NextReviewDate</code>	Big, 46.0	46.0
nursingHomeResidentialStatus	String	Nursing home resident status at the time of service. Maps to: <code>CareRequestExtension.NursingHomeResidentialStatus</code>	Big, 46.0	46.0
originalDenialMedicalDirector	Original Denial Medical Director	The medical director who denied the original request.	Big, 46.0	46.0
parProvider	String	Indicator of whether this provider has entered into an agreement with the insurance carrier. Maps to: <code>CareRequest.ParProvider</code>	Big, 46.0	46.0
placeofService	String	Place of service for the member's care such as an inpatient hospital or an ambulatory surgery center. Maps to: <code>CareRequest.PlaceOfService</code>	Big, 46.0	46.0
practitionerContactDate	String	Date and time when the provider was contacted. Maps to: <code>CareRequest.PractitionerContactDateTime</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
priorDischargeStatus	String	Specifies the previous discharge status of the member. Maps to: <code>CareRequestExtension.PriorDischargeStatus</code>	Big, 52.0	52.0
quantity	Integer	Quantity of the request.	Big, 46.0	46.0
quantityType	String	Quantity type for the request such as days, units, or visits. Maps to: <code>CareRequest.QuantityType</code>	Big, 46.0	46.0
receivedDate	String	Date the request was received. Maps to: <code>CareRequest.ReceivedDate</code>	Big, 46.0	46.0
reconsiderationDenialNotificationDate	String	Date of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationDate</code>	Big, 46.0	46.0
reconsiderationDenialNotificationTime	String	The time of reconsideration denial notification. Maps to: <code>CareRequest.ReconsiderationDenialNotificationTime</code>	Big, 52.0	52.0
recordType	String	Record type of the care request object.	Big, 46.0	46.0
referenceCareRequestCase	String	The reference care request case number associated with the care request. Maps to: <code>CareRequest.ReferenceCareRequestCase</code>	Big, 52.0	52.0
referenceCaseNumber	String	Reference authorization number for an appeal, complaint, or grievance. Maps to: <code>CareRequest.ReferenceCaseNumber</code>	Big, 46.0	46.0
reopenDecisionDateTime	String	Date and time the request was reopened. Maps to: <code>CareRequest.ReopenDecisionDateTime</code>	Big, 52.0	52.0
reopenReason	String	Reason the request was reopened. Maps to: <code>CareRequest.ReopenReason</code>	Big, 46.0	46.0
reopenReasonDescription	String	Description of why the request was reopened. Maps to: <code>CareRequest.ReopenReasonDescription</code>	Big, 46.0	46.0
reopenRequestOutcome	String	The result of the reopen request. Maps to: <code>CareRequestExtension.ReopenRequestOutcome</code>	Big, 52.0	52.0
reopenRequestType	String	The type of reopen request. Maps to: <code>CareRequestExtension.ReopenRequestType</code>	Big, 52.0	52.0
reopenedBy	Reopened By Output	The user who reopened the care request. Maps to: <code>CareRequestExtension.ReopenedBy</code>	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
reopenedDate	String	Date the request was reopened. Maps to: <code>CareRequest.ReopenedDate</code>	Big, 46.0	46.0
requestExtensionReason	String	The reason for requesting the care extension. Maps to: <code>CareRequestExtension.RequestExtensionReason</code>	Big, 52.0	52.0
requestExtnDecisionDateTime	String	The date when the decision to extend the care request extension was made. Maps to: <code>CareRequestExtension.RequestExtnDecisionDateTime</code>	Big, 52.0	52.0
requestOutcome	String	Specifies the outcome of the request. Maps to: <code>CareRequestExtension.RequestOutcome</code>	Big, 52.0	52.0
requestOutcomeDesc	String	The description of the request outcome. Maps to: <code>CareRequestExtension.RequestOutcomeDesc</code>	Big, 52.0	52.0
requestType	String	Category type of the request. Maps to: <code>CareRequestExtension.RequestType</code>	Big, 46.0	46.0
requestedDate	String	Date the request was originally requested. Maps to: <code>CareRequest.RequestedDate</code>	Big, 46.0	46.0
requestedLengthOfStay	Integer	Requested length of stay for the patient. Maps to: <code>CareRequest.RequestedLengthOfStay</code>	Big, 57.0	57.0
requestedLevelOfCare	String	Requested level of care for the patient. Maps to: <code>CareRequest.RequestedLevelOfCare</code>	Big, 46.0	46.0
requesterType	String	Indicates the role of the individual initiating the request. Maps to: <code>CareRequest.RequesterType</code>	Big, 46.0	46.0
requestingPractitioner	Requesting Practitioner	Ordering or referring practitioner for the request.	Big, 46.0	46.0
requestingPractitionerLicense	String	Requesting Practitioner License Maps to: <code>CareRequest.RequestingPractitionerLicense</code>	Big, 46.0	46.0
requestingPractitionerSpecialty	String	Specialty of the practitioner, for example, Family Practice or General Surgery. Maps to: <code>CareRequest.RequestingPractitionerSpecialty</code>	Big, 46.0	46.0
requestingPractitionerVerbalNotificationDate	String	Date when the practitioner was verbally notified of the decision. Maps to: <code>CareRequest.RequestingPractitionerVerbalNotifiedDate</code>	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
~~requestingPractitionerWrittenNotificationDate~~	String	Date when the practitioner was notified of the decision by written correspondence. Maps to: ~~CareRequest.requestingPractitionerWrittenNotificationDate~~	Big, 46.0	46.0
resolutionDate	String	Date when the complaint, appeal, or grievance was resolved. Maps to: <code>CareRequest.resolutionDate</code>	Big, 46.0	46.0
~~resolutionDescription~~	String	The resolution details provided for the complaint, appeal, or grievance. Maps to: ~~CareRequestExtension.resolutionDescription~~	Big, 52.0	52.0
resolutionLetterSentDate	String	Date and time when a resolution letter was sent to the requester. Maps to: <code>CareRequest.resolutionLetterSentDate</code>	Big, 46.0	46.0
resolutionNotes	String	Resolution notes for the request. Maps to: <code>CareRequest.resolutionNotes</code>	Big, 46.0	46.0
reviewDate	String	Date the review was completed. Maps to: <code>CareRequest.reviewDate</code>	Big, 46.0	46.0
rootCauseNotes	String	Field for notes related to the root cause for the request. Maps to: <code>CareRequest.rootCauseNotes</code>	Big, 46.0	46.0
~~scheduledAdmissionDate~~	String	Anticipated admission date for the patient. Maps to: ~~CareRequest.scheduledAdmissionDate~~	Big, 46.0	46.0
~~scheduledDischargeDate~~	String	Scheduled discharge date for the patient. Maps to: ~~CareRequest.scheduledDischargeDate~~	Big, 46.0	46.0
serviceDate	String	Date when patient received the service. Maps to: <code>CareRequest.serviceDate</code>	Big, 46.0	46.0
serviceLevel	String	The level of service rendered. Maps to: <code>CareRequestExtension.serviceLevel</code>	Big, 46.0	46.0
serviceType	String	Classification of the type of service. Maps to: <code>CareRequestExtension.serviceType</code>	Big, 46.0	46.0
~~serviceOrMedicationReceived~~	Boolean	Indicates whether the member has already received the medial service or medication. Maps to: ~~CareRequest.isServiceOrMedicationReceived~~	Big, 46.0	46.0
servicingFacility	Servicing Facility	Facility where the service is being provided.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
~~servicingPractitioner~~	Servicing Practitioner	Practitioner administering the service.	Big, 46.0	46.0
~~servicingPractitioner~~ License	String	License type of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerLicense</code>	Big, 46.0	46.0
~~servicingPractitioner~~ Specialty	String	Specialty of the practitioner. Maps to: <code>CareRequest.ServicingPractitionerSpecialty</code>	Big, 46.0	46.0
sourceSystem	String	System from which this request was sourced. Maps to: <code>CareRequest.SourceSystem</code>	Big, 46.0	46.0
~~sourceSystemIdentifier~~	String	ID of the system from which the request was sourced. Maps to: <code>CareRequest.SourceSystemIdentifier</code>	Big, 46.0	46.0
~~sourceSystemModified~~	String	Timestamp of the most recent update from the source system. Maps to: <code>CareRequest.SourceSystemModified</code>	Big, 46.0	46.0
unitOfMeasure	String	The unit of measure associated with the prior authorization request. Maps to: <code>CareRequestExtension.UnitOfMeasure</code>	Big, 55.0	55.0

Care Request Reviewer Output

Output representation of the care request reviewer.

Property Name	Type	Description	Filter Group and Version	Available Version
contentDocument	Content Document Output	The details of the content document.	Big, 57.0	57.0
id	String	The ID of the care request reviewer.	Big, 52.0	52.0
reviewDate	String	The date when the care request was reviewed.	Big, 52.0	52.0
reviewer	String	The name of the user who reviewed the care request.	Big, 52.0	52.0
reviewerNotes	String	The notes related to the review.	Big, 52.0	52.0
reviewerType	String	The type of the reviewer who reviewed the care request. Possible values are: • Medical Director Review • Registered Nurse Review • Physician Review	Big, 52.0	52.0

Property Name	Type	Description	Filter Group and Version	Available Version
		Peer Review		
status	String	The status of the care request. Possible values are: - Approved - Denied - In process	Big, 52.0	52.0

Care Authorization Request Response

The response body for the Care Services Review GET request.

JSON example

```
{
  "careAuthorizationRequests": [
    {
      "careDiagnoses": [
        {
          "careRequestReviewers": [],
          "healthConditionId": "0j4RM0000004Mk9YAE",
          "id": "0VCRM0000004COJ4A2",
          "modifiedPrimaryDiagnosis": false,
          "name": "CD Connect 1.0",
          "presentOnAdmission": "Yes",
          "primary": false,
          "primaryDischargeDiagnosis": false
        }
      ],
      "careRequest": {
        "appointedRepresentative": {},
        "authorizationRefIdentifier": "1234",
        "careRequestReviewers": [],
        "caseSubStatus": "active",
        "extendedRequest": false,
        "firstReviewer": {},
        "generalPractitioner": {
          "generalPractitionerNpi": "1234"
        },
        "id": "0UmRM0000004HOG0A2",
        "initialDenialNotificationTime": "",
        "isIndependentReviewRequired": false,
        "isReadmission": false,
        "lastModifiedDate": "2022-11-29T15:39:56.000Z",
        "medicalDirector": {},
        "member": "001RM0000005XHdbYAG",
        "memberPrimaryPlan": "Gold Plan",
        "originalDenialMedicalDirector": {}
      }
    }
  ]
}
```

```

    "reconsiderationDenialNotificationTime": "",
    "recordType": "Admission",
    "reopenedBy": {},
    "requestingPractitioner": {
      "healthCareProviderId": "0cmRM0000000tldYAA",
      "requestingPractitionerNpi": "742963"
    },
    "serviceorMedicationReceived": false,
    "servicingFacility": {
      "servicingFacilityId": "0klRM0000004CBnYAM",
      "servicingFacilityNpi": "742963"
    },
    "servicingPractitioner": {
      "servicingPractitionerNpi": "1234"
    }
  },
  "careRequestCase": {
    "caseNumber": "00001078",
    "caseOrigin": "Web",
    "caseOwner": "Chiranjeevi User",
    "closed": false,
    "createdBy": "005RM000002dmjJYAQ",
    "dateOpened": "2022-11-29T15:39:56.000Z",
    "escalated": false,
    "lastModifiedBy": "005RM000002dmjJYAQ",
    "lastModifiedDate": "2022-11-29T15:39:56.000Z",
    "lastReferencedDate": "2022-11-29T15:39:56.000Z",
    "lastViewedDate": "2022-11-29T15:39:56.000Z",
    "priority": "Medium",
    "status": "New"
  },
  "careRequestDrugs": [
    {
      "authApprovalIdentifier": "123",
      "authorizationRefIdentifier": "123",
      "careRequestReviewers": [],
      "dispenserAddress": {},
      "drugAdministrationSetting": "Inpatient",
      "id": "0VDRM0000004Cla4AE",
      "medicationRefObjectId": "0kmRM0000004CSeYAM",
      "name": "CRD Connect 1.0",
      "priority": "Routine",
      "requestType": "Filler Order",
      "servicingFacility": {
        "servicingFacilityId": "0klRM0000004CBnYAM",
        "servicingFacilityNpi": "742963"
      },
      "servicingProvider": {
        "healthCareProviderId": "0cmRM0000000tldYAA",
        "servicingPractitionerNpi": "1234"
      },
      "status": "Active",
      "statusReason": "Insufficient Information"
    }
  ]
}

```

```

],
"careRequestItems": [
  {
    "authApprovalIdentifier": "123",
    "authorizationRefIdentifier": "123",
    "careRequestReviewers": [],
    "clinicalServiceRequestId": "0jyRM0000004CAGYA2",
    "id": "0VKRM0000004CPd4AM",
    "name": "CRI Connect-1.0",
    "priority": "Stat",
    "reasonCode": "0hsRM00000003ytYAA",
    "requestType": "Order",
    "servicingFacility": {
      "servicingFacilityId": "0klRM0000004CBnYAM",
      "servicingFacilityNpi": "742963"
    },
    "servicingProvider": {
      "healthCareProviderId": "0cmRM0000000tldYAA",
      "servicingPractitionerNpi": "1234"
    }
  }
],
"patient": {
  "firstName": "Charles",
  "lastName": "Green",
  "memberId": "001RM000005XHdbYAG"
},
"subscriber": {},
"trackedCommunications": [
  {
    "categories": [
      "0hsRM00000003ytYAA"
    ],
    "mediums": [
      "0hsRM00000003ytYAA"
    ],
    "name": "CX Label Test",
    "notes": [
      "0nNRM00000000272AA"
    ],
    "payloads": [
      {
        "authorNoteId": "0nNRM00000000272AA",
        "codeSetBundleId": "0hsRM00000003ytYAA"
      }
    ],
    "priority": "Urgent",
    "reasonCodes": [
      "0hsRM00000003ytYAA"
    ],
    "recipients": [
      "001RM000005ZZgSYAW"
    ],
    "replacedItems": [

```



```
        "108RM0000004C9IYAU"
      ],
      "status": "Active",
      "statusReason": "Unknown",
      "type": "COMMUNICATIONREQUEST"
    }
  ],
  "transportLocations": []
}
],
"errorMessage": "",
"isSuccess": true
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
<code>careAuthorizationRequests</code>	Care Authorization Request[]	A list of care authorization requests.	Small, 46.0	46.0
<code>errorMessage</code>	String	If the parameters were invalid, this property contains the error message.	Small, 46.0	46.0
<code>isSuccess</code>	Boolean	This flag indicates if the request was successful or not.	Small, 46.0	46.0

 **Note:** When you call the `CareAuthorization` GET API with the `sectionNames` attribute set, empty sections may appear in the response body. This is normal and can be ignored.

Create Visit Output

Output representation of the create visit request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "status": "Success",
  "visitId": "<visitId>"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
<code>code</code>	String	Code returned by the create visit request.	Small, 55.0	55.0
<code>errorCode</code>	String	Error code with information about the error.	Small, 55.0	55.0
<code>errorMessage</code>	String	Message stating the reason for error, if any.	Small, 55.0	55.0
<code>status</code>	String	Status of the create visit request.	Small, 55.0	55.0

Property Name	Type	Description	Filter Group and Version	Available Version
visitId	String	ID of the visit record that is created.	Small, 55.0	55.0

Content Document Output

Content document output representation.

Property Name	Type	Description	Filter Group and Version	Available Version
id	String	The ID of the content document.	Big, 57.0	57.0

Custom Field Value

The output representation of the custom field values.

Property Name	Type	Description	Filter Group and Version	Available Version
dataType	String	Specifies the primitive data type of a field. Possible values are: - Boolean - DateOnly - DateTime - Number - String - TimeOnly	Small, 53.0	53.0
fieldName	String	The name of the custom field.	Small, 53.0	53.0
fieldValue	Object	The value of the custom field.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0

Dispenser Address

Pharmacy address.

Property Name	Type	Description	Filter Group and Version	Available Version
dispenserCity	String	Dispenser City	Big, 46.0	46.0
dispenserCountry	String	Dispenser Country	Big, 46.0	46.0
dispenserPostalCode	String	Dispenser Postal Code	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
dispenserState	String	Dispenser State	Big, 46.0	46.0
dispenserStreet	String	Dispenser Street	Big, 46.0	46.0

Document Conflict Field

Output representation of the target object field with conflict.

Property Name	Type	Description	Filter Group and Version	Available Version
objectFieldName	String	The name of the field in the target object that has a conflict.	Small, 55.0	55.0

Document Conflict Field List

Output representation of the target object fields with conflicts.

Property Name	Type	Description	Filter Group and Version	Available Version
conflictFieldList	Document Conflict Field []	Representation of the target object fields that have conflicts.	Small, 55.0	55.0

Document Management Result

Output representation of the document split request.

JSON example

Example of a success response:

```
{
  "contentDocumentId": "069xx0000004D1sAAE",
  "isSuccess": true
}
```

Example of an error response:

```
{
  "error": {
    "code": "INVALID_INPUT",
    "message": "The ReceivedDocument field doesn't exist in the specified DocumentChecklistItem object."
  },
  "isSuccess": false
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
contentDocumentId	String	The ID of the content document that is created after the request is successful.	Small, 55.0	55.0
error	Error Response Output	Error representation.	Small, 55.0	55.0
isSuccess	Boolean	Indicates whether the document split request is successful (<code>true</code>) or not (<code>false</code>).	Small, 55.0	55.0

Document Process Output

Output representation of the document process creation or update request.

Response body example for POST

```
{
  "isSuccess": true,
  "message": "Account record was created.",
  "objectFieldList": {
    "objectFieldList": [
      {
        "fieldName": "Name",
        "fieldValue": "Robert Weber"
      },
      {
        "fieldName": "AccountNumber",
        "fieldValue": "1962550079"
      }
    ]
  },
  "ocrDocumentScanResultIdList": {
    "ocrDocumentScanResultIdList": [
      {
        "resultId": "0ixxx00000002t3AAA"
      }
    ]
  },
  "parentId": "001xx000003GeGFAA0"
}
```

Response body example for PATCH

```
{
  "isSuccess": true,
  "message": "Account record was updated.",
  "objectFieldList": {
    "objectFieldList": [
      {
        "fieldName": "Id",
        "fieldValue": "001xx000003GeGFAA0"
      }
    ]
  }
}
```

```

    {
      "fieldName": "Name",
      "fieldValue": "Robert Weber"
    },
    {
      "fieldName": "AccountNumber",
      "fieldValue": "1962550079"
    }
  ],
  "ocrDocumentScanResultIdList": {
    "ocrDocumentScanResultIdList": [
      {
        "resultId": "0ixxx00000002t3AAA"
      }
    ]
  },
  "parentId": "001xx000003GeGFAA0"
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code returned by the create or update API request.	Small, 55.0	55.0
conflictFieldList	Document Conflict Field List	The list of fields in the target object that have conflicts.	Small, 55.0	55.0
isSuccess	Boolean	Indicates whether the create or update request is successful (<code>true</code>) or not (<code>false</code>).	Small, 55.0	55.0
message	String	The message of the create or update API request.	Small, 55.0	55.0
objectFieldList	Object Field List	The list of fields that are created or updated in the target object record.	Small, 55.0	55.0
ocrDocumentScanResultIdList	OCR Document Scan Result List	The list of the OCR document scan result record IDs.	Small, 55.0	55.0
parentId	String	The ID of the target object in which the record is created or updated.	Small, 55.0	55.0

Error Response Output

Error response representation.

JSON example

```

{
  "error": {
    "code": "INVALID_INPUT",

```

```

    "message": "The ReceivedDocument field doesn't exist in the specified
DocumentCheckListItem object."
  }
}

```

Property Name	Type	Description	Filter Group and Version	Available Version
errorCode	String	Error code.	Small, 55.0	55.0
message	String	Message stating the reason for error, if any.	Small, 55.0	55.0

Enrollee Product Result

Details about the enrollee's products.

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
productId	String	Id of the care program product.	Small, 46.0	46.0
providerId	String	Id of the care program provider.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0
id	String	Id for the newly created CareProgramEnrolleeProduct record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is CareProgramEnrolleeProduct.	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Enrollment Card Result

Details of the enrollment care for a single enrollee.

Property Name	Type	Description	Filter Group and Version	Available Version
error	Error Message	Error code and message.	Small, 46.0	46.0
isSuccess	Boolean	Indicates if the operation was a success.	Small, 46.0	46.0
created	Boolean	Indicate if the record was created.	Big, 46.0	46.0

Property Name	Type	Description	Filter Group and Version	Available Version
id	String	Id for the newly created CareProgramEnrollmentCard record.	Big, 46.0	46.0
objectType	String	The type of the object created. In this case, it is CareProgramEnrollmentCard.	Big, 46.0	46.0
status	String	Indicates the status of the record creation.	Big, 46.0	46.0

Error Message

A generic error message containing error code and the message text.

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	Error code.	Small, 46.0	46.0
message	String	Error message text.	Small, 46.0	46.0

First Reviewer

The name of the person who reviewed the request first.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

FHIR Reference

The output representation of the FHIR reference values.

Property Name	Type	Description	Filter Group and Version	Available Version
accountContact RelationId	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the person account record of an associated person, such as a contact party or practitioner.	Small, 53.0	53.0
contactContact RelationId	String	The Salesforce ID of junction record. This record is created to connect a person's person account record with the business account record of an associated organization, such as an issuer or a managing organization.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
referenceId	String	The source system ID of the person or organization referenced.	Small, 53.0	53.0
referenceResource	String	The FHIR resource type of the referenced entity, for instance practitioner or organization.	Small, 53.0	53.0
relationship	String	The relationship between the patient and the healthcare provider or the managing organization, stored using Reciprocal Roles records.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the record that represents the referenced person or organization.	Small, 53.0	53.0

Field Value Output

Represents the value of a field.

Property Name	Type	Description	Filter Group and Version	Available Version
developerName	String	The developer name of a field.	Small, 54.0	54.0
value	String	The value of a field.	Small, 54.0	54.0

FHIR Address

The output representation of the FHIR address values.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value []	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
city	String	The city of the address.	Small, 53.0	53.0
country	String	The country of the address.	Small, 53.0	53.0
line	String	The street of the address.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when the address is active.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
periodStart	String	The date from when the address is active.	Small, 53.0	53.0
postalCode	String	The postal code for the address.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the address record that's created in Salesforce.	Small, 53.0	53.0
state	String	The state or province of the address.	Small, 53.0	53.0
type	String	The type of the address. For example, physical and postal.	Small, 53.0	53.0
use	String	The usage type of the address.	Small, 53.0	53.0

FHIR Codeable Concept

The output representation of the Code Set Bundle records created to represent a codeableConcept value.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value []	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
coding	.FHIR Coding []	The code set records created to represent the codings specified in the codeableConcept input.	Small, 53.0	53.0
hash	String	The unique code set bundle key that represents the combination of code sets included in the code set bundle.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the code set bundle records created in Salesforce to store the codeableConcept values.	Small, 53.0	53.0
text	String	The human-readable textual representation of the concept, as specified in the codeableConcept request.	Small, 53.0	53.0

FHIR Coding

The output representation of the Code Set records created to represent a Coding value.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
code	String	The industry-defined code that represents a concept, and is defined by a system and its version.	Small, 53.0	53.0
display	String	The human-readable textual representation of the concept represented by the code.	Small, 53.0	53.0
endDate	String	The date until when the code set is valid.	Small, 53.0	53.0
hash	String	The unique code set key associated with the code set record.	Small, 53.0	53.0
isActive	Boolean	Indicates whether the code set is active or not.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the code set record created to store a coding value.	Small, 53.0	53.0
startDate	String	The date from when the code set is valid.	Small, 53.0	53.0
system	String	The terminology system that defines the meaning of the code set.	Small, 53.0	53.0
use	String	The code set usage type associated with the code set record, stored as a picklist value.	Small, 53.0	53.0
userSelected	Boolean	Indicates whether the code was selected directly by the user and is intended to be the primary code for the concept.	Small, 53.0	53.0
version	String	The version of the system that defines a code set.	Small, 53.0	53.0

FHIR Human Name

The output representation of a PersonName record created to represent a humanName value.

Property Name	Type	Description	Filter Group and Version	Available Version
additional Information	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
family	String	The family name of the patient. This field stores a combination of the person's middle and last names.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
given	String	The first name of the person.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when the name is active.	Small, 53.0	53.0
periodStart	String	The date from when the name is active.	Small, 53.0	53.0
prefix	String	The prefix attached to the person's name.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the PersonName record created to store the humanName value.	Small, 53.0	53.0
sourceSystem	String	The source system from where the PersonName record was brought into Health Cloud.	Small, 53.0	53.0
sourceSystemId	String	The identifier of the person name record in its source system.	Small, 53.0	53.0
sourceSystemModifiedDate	String	The date and time when the person name record was last modified in its source system.	Small, 53.0	53.0
suffix	String	The suffix attached to the person's name.	Small, 53.0	53.0
text	String	The full name of the person.	Small, 53.0	53.0
use	String	The type of use the name is meant for. For example, temp, official, or alias.	Small, 53.0	53.0

FHIR Contact Point

The output representation of contact details stored as a ContactPointPhone record.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date until when a contact detail is active.	Small, 53.0	53.0
periodStart	String	The date from when a contact detail is active.	Small, 53.0	53.0
rank	Integer	The preferred order in which the patient's contact details are to be used.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
salesforceId	String	The Salesforce ID of the record created to store the contact detail.	Small, 53.0	53.0
system	String	The communication system associated with a contact detail. For example, phone and email.	Small, 53.0	53.0
use	String	The usage type of the contact detail.	Small, 53.0	53.0
value	String	The contact number or email address stored in the <code>ContactPointPhone.TelephoneNumber</code> , <code>ContactPointPhone.AreaCode</code> , <code>ContactPointPhone.ExtensionNumber</code> , and <code>Contact.Email</code> fields.	Small, 53.0	53.0

FHIR Identifier

The output representation of the Identified records created to represent an identifier value.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
assigner	FHIR Reference	The authorized body that issued the identifier, specified as a reference to an Account record.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
periodEnd	String	The date and time until when the Identifier is active, recorded in <code>DateTime</code> format.	Small, 53.0	53.0
periodStart	String	The date and time from when the Identifier is active, recorded in <code>DateTime</code> format.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Identifier record created to store the identifier value.	Small, 53.0	53.0
sourceSystem	String	The source system from which the identifier record was brought into Health Cloud.	Small, 53.0	53.0
sourceSystemId	String	The identifier of the identifier record in its source system	Small, 53.0	53.0
sourceSystemModifiedDate	String	The date and time when the identifier record was last modified in its source system.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
type	FHIR Codeable Concept	The system-defined code that represents the type of ID the identifier record is.	Small, 53.0	53.0
use	String	The usage type of the Identifier.	Small, 53.0	53.0
value	String	The ID value of the Identifier.	Small, 53.0	53.0

FHIR Patient

The output representation of the patient stored in Salesforce, as specified in the input request.

Property Name	Type	Description	Filter Group and Version	Available Version
active	Boolean	Indicates whether the patient is active or not.	Small, 53.0	53.0
additionalInformation	Custom Field Value Output[]	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
address	FHIR AddressOutput[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
birthDate	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
communication	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0
contact	Patient Contact Party[]	The contact party associated with the patient record. Contacts are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
deceasedDateTime	String	The date and time of the patient's death.	Small, 53.0	53.0
gender	String	The gender of the patient.	Small, 53.0	53.0
generalPractitioner	FHIR Reference[]	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
identifier	FHIR Identifier[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their Identifier.ParentRecordId field.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
managingOrganisation	FHIR Reference	The organization that manages the patient recorded. Managing organizations are connected to patients using the Account ContactRelation junction object.	Small, 53.0	53.0
maritalStatus	String	The current marital status of the patient.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
multipleBirthInteger	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
name	FHIR Human Name []	The person name of the patient.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
sourceSystemId	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
telecom	FHIR Contact Point []	The contact details of the patient. For example, phone numbers and email addresses.	Small, 53.0	53.0

General Practitioner

Member's primary or general care practitioner.

Property Name	Type	Description	Filter Group and Version	Available Version
generalPractitionerNpi	String	General Practitioner NPI number.	Big, 46.0	46.0

HPI Score Sync Output

Output representation of the score synchronization request.

Property Name	Type	Description	Filter Group and Version	Available Version
message	String	Specifies the status of the triggered synchronization or any errors the process might have run into.	Small, 55.0	55.0

HPI Score Sync State Output

Output representation of the score synchronization status request.

Property Name	Type	Description	Filter Group and Version	Available Version
bulkJobId	String	The ID of the bulk job that contains the score synchronization requests.	Small, 55.0	55.0
errors	String[]	The message associated with the synchronization status request, in case of failure.	Small, 55.0	55.0
status	String	The status of the score synchronization request for the specified score category. Possible values are: • Idle—Either no process is running or no requests for the specified category are pending. • Not Started—The synchronization process request is accepted, but hasn't started yet. • In Progress—The synchronization request is in progress with the messaging queue. • Bulk Job Submitted—The scores are fetched from Data Cloud and the score records are submitted to the bulk job to be inserted into the HealthScore object. • Failed—Failure during the synchronization process.	Small, 55.0	55.0

Medication Statement Output

Output representation of the medication statement create request.

JSON example

```
{
  "code": "200",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "0juRM00000000dDYAQ",
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code of the medication statement create request.	Big, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
errorCode	String	The error code in case of failure.	Big, 54.0	54.0
errorMessage	String	The error message in case of failure.	Big, 54.0	54.0
medicationStatementId	String	The ID of the medication statement that is generated after the request is successful.	Big, 54.0	54.0
status	String	Indicates the status of the medication statement creation.	Big, 54.0	54.0

Medication Statement Update Output

Output representation of medication statement update request.

JSON example

```
{
  "code": "201",
  "errorCode": "",
  "errorMessage": "",
  "medicationStatementId": "OjuRM00000000dDYAQ",
  "status": "Success"
}
```

Property Name	Type	Description	Filter Group and Version	Available Version
code	String	The code of the medication statement update request.	Big, 55.0	55.0
errorCode	String	The code in case of failure.	Big, 55.0	55.0
errorMessage	String	The error message in case of failure.	Big, 55.0	55.0
medicationStatementId	String	The ID of the medication statement that is updated.	Big, 55.0	55.0
status	String	Indicates the status of the medicated statement update request.	Big, 55.0	55.0

Medical Director

Name of the medical director who reviewed the request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Original Denial Medical Director

The name of the medical director who denied the original request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	username	Big, 46.0	46.0

Object Field

Output representation of of the target object field.

Property Name	Type	Description	Filter Group and Version	Available Version
fieldName	String	The name of the field in the target object.	Small, 55.0	55.0
fieldValue	Object	The value of the field.	Small, 55.0	55.0

Object Field List

Output representation of the target object fields list.

Property Name	Type	Description	Filter Group and Version	Available Version
objectFieldList	Object Field []	Represents the fields that are created or updated in the Salesforce object.	Small, 55.0	55.0

OCR Document Scan Result

Output representation of the OCR document scan result ID.

Property Name	Type	Description	Filter Group and Version	Available Version
resultId	String	The ID of the OCR document scan result.	Small, 55.0	55.0

OCR Document Scan Result List

Output representation of the list of the OCR document scan results IDs.

Property Name	Type	Description	Filter Group and Version	Available Version
ocrDocumentScanResultIdList	OCR Document Scan Result []	Represents the OCR document scan result IDs.	Small, 55.0	55.0

Patient Communication Language

The output representation of the PersonLanguage records that represent the communication preferences of a person.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
language	String	The language specified for communication.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
preferenceRank	Integer	The ranked order of preference the person has for being communicated with using the language.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the PersonLanguage record that represents the communication preferences of a person.	Small, 53.0	53.0

Patient Contact Party

The output representation of contact parties associated with a patient.

Property Name	Type	Description	Filter Group and Version	Available Version
additionalInformation	Custom Field Value	The data stored in any custom fields as specified in the input request.	Small, 53.0	53.0
address	FHIR Address	The address associated with the contact party, stored as ContactPointAddress records.	Small, 53.0	53.0
contactContactRelationId	String	The Salesforce ID of the junction record that connects the patient and the contact party.	Small, 53.0	53.0
gender	String	The gender of the contact party.	Small, 53.0	53.0
message	String	A message with any errors that can encounter while processing the request.	Small, 53.0	53.0
name	FHIR Human Name	The names of the contact party, specified as PersonName records.	Small, 53.0	53.0
organisation	FHIR Reference	The organization associated with the contact party.	Small, 53.0	53.0
periodEnd	String	The date until when the person is a valid contact for the patient.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
periodStart	String	The date from when the person is a valid contact for the patient.	Small, 53.0	53.0
relationship	FHIR Codeable Concept	The type of relationship between the contact party and the patient, specified with Reciprocal Role records.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the contact party.	Small, 53.0	53.0
telecom	FHIR Contact Point[]	The contact details of the contact party. For example, phone numbers and email addresses.	Small, 53.0	53.0

Patient Get

Output representation of details of a patient record.

Property Name	Type	Description	Filter Group and Version	Available Version
active	Boolean	Indicates whether the patient record is active or not.	Small, 53.0	53.0
address	FHIR Address[]	The addresses of the patient, stored as contact point address records.	Small, 53.0	53.0
birthDate	String	The date of birth of the patient, recorded in Date format.	Small, 53.0	53.0
communication	Patient Communication Language[]	The languages of communication associated with the patient, recorded in the PersonLanguage object.	Small, 53.0	53.0
contact	Patient Contact Party[]	The contact party associated with the patient record. Contacts are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
deceasedDateTime	String	The date and time of the patient's death.	Small, 53.0	53.0
gender	String	The gender of the patient.	Small, 53.0	53.0
general Practitioner	FHIR Reference[]	The practitioner associated with the patient. Practitioners are connected to patients using a ContactContactRelation__c junction record.	Small, 53.0	53.0
identifier	FHIR Identifier[]	The identifier information for the patient, stored as Identifier records that reference the patient record using their	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
		Identifier.ParentRecordId field.		
managing Organisation	FHIR Reference []	The organization that manages the patient recorded. Managing organizations are connected to patients using the Account ContactRelation junction object.	Small, 53.0	53.0
maritalStatus	String	The current marital status of the patient.	Small, 53.0	53.0
message	String	A message with any errors that can have been encountered while processing the request.	Small, 53.0	53.0
multiple BirthInteger	Integer	The birth order of the patient in a multiple-birth event.	Small, 53.0	53.0
name	FHIR Human Name []	The person name of the patient.	Small, 53.0	53.0
resourceType	String	Reserved for future use.	Small, 53.0	53.0
salesforceId	String	The Salesforce ID of the Person Account record that represents the patient.	Small, 53.0	53.0
sourceSystemId	String	The record identifier of the patient's record in its source system.	Small, 53.0	53.0
telecom	FHIR Contact Point []	The contact details of the patient, including phone numbers and email addresses.	Small, 53.0	53.0

Patient Upsert

Output representation of result after a Patient FHIR resource is created.

Property Name	Type	Description	Filter Group and Version	Available Version
errorCode	Integer	The error code in case of failure.	Small, 53.0	53.0
errorMessage	String	The error message in case of failure.	Small, 53.0	53.0
failedCount	Integer	Specifies the failed count number.	Small, 53.0	53.0
failedRecords	FHIR Patient []	Represents the failed records.	Small, 53.0	53.0
status	String	Specifies the status of the request. Possible values are: Failure—Specifies that the upsert request of the Patient FHIR resource couldn't be completed.	Small, 53.0	53.0

Property Name	Type	Description	Filter Group and Version	Available Version
		Success—Specifies that the upsert request of the Patient FHIR resource is successfully completed.		
successRecords	FHIR Patient[]	Represents the records that got successfully created.	Small, 53.0	53.0

Patient Update

Output representation of result after a Patient FHIR resource is updated.

Property Name	Type	Description	Filter Group and Version	Available Version
code	Integer	The error in case of failure.	Small, 53.0	53.0
errorCode	Integer	The error code in case of failure.	Small, 53.0	53.0
errorMessage	String	The error message in case of failure.	Small, 53.0	53.0
status	String	Specifies the status of the request. Possible values are: Failure—Specifies that the update request of the Patient FHIR resource couldn't be completed. PartialSuccess—Specifies that the update request of the Patient FHIR resource is partially completed. Success—Specifies that the update request of the Patient FHIR resource is successfully completed.	Small, 53.0	53.0

Payload Output

Output representation of the details communicated to the recipient.

Property Name	Type	Description	Filter Group and Version	Available Version
authorNoteId	String	The author note ID that contains the communication details along with information about the author of the note and the time the note was authored.	Big, 57.0	57.0
codeSetBundleId	String	The ID of the code set bundle.	Big, 57.0	57.0

Process Definition Output

Represents the Identity Verification Process Definition record.

Property Name	Type	Description	Filter Group and Version	Available Version
layoutType	String	The search layout type.	Small, 54.0	54.0
processDetail	Process Detail Output	The API name of the Identity Verification Process Detail record.	Small, 54.0	54.0

Process Detail Output

Represents the Identity Verification Process Detail record.

Property Name	Type	Description	Filter Group and Version	Available Version
apexClassName	String	The Apex class name.	Small, 54.0	54.0
dataSourceType	String	The data source type. Possible values are: - External  Note: In API version 54.0, an external data source type isn't supported. - Salesforce	Small, 54.0	54.0
optionalVerifierCount	Integer	The minimum number of optional verifiers that must be checked.	Small, 54.0	54.0
searchObjectName	String	The API name of the object on which search is performed.	Small, 54.0	54.0
searchResultFilter	String	The conditions used to filter search results. For example, if the search is to be performed only on person accounts, use <code>isPerson = true</code> .	Small, 54.0	54.0
searchResultSortOrder	String	The values used to sort and order search results. For example, if you want to sort the results by policy date and arrange them in a descending order, use <code>PolicyDate__c Desc</code> .	Small, 54.0	54.0
searchResultUniqueField	String	The unique identifying field of the selected search result.	Small, 54.0	54.0
searchSequenceNo	Integer	The search sequence number.	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
searchType	String	Indicates whether the search is text-based or object-based.  Note: In API version 54.0, object-based search isn't supported.	Small, 54.0	54.0
verificationProcessFieldList	Verification Process Field List Output	List of verification process fields.	Small, 54.0	54.0

Program Enrollment Result

Result containing details of all patient enrollment status. If there is success, it contains `id` of new records created for each patient.

Property Name	Type	Description	Filter Group and Version	Available Version
careProgramEnrollmentResults	Care Program Enrollment Result[]	A list containing the results of all the patient enrollments.	Small, 46.0	46.0
error	Error Message	Error output containing the code and the message text.	Small, 46.0	46.0
isSuccess	Boolean	Indicates whether the enrollment was successful.	Small, 46.0	46.0

Requesting Practitioner

Ordering or referring practitioner for the request.

Property Name	Type	Description	Filter Group and Version	Available Version
healthCareProviderId	String	The provider associated with request creation for this prior authorization. This field is a lookup to <code>HealthcareProviderId</code> .	Big, 55.0	55.0
requestingPractitionerNpi	String	Requesting Practitioner NPI number.	Big, 46.0	46.0

Reopened By Output

The name of the person who reopened the care request.

Property Name	Type	Description	Filter Group and Version	Available Version
username	String	The user who reopened the care request.	Big, 52.0	52.0

Servicing Facility

Facility where the service is being provided.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>servicingFacilityId</code>	String	ID of the facility where the patient is receiving the service for this care request.	Big, 55.0	55.0
<code>servicingFacilityNpi</code>	String	Servicing Facility NPI number.	Big, 46.0	46.0

Servicing Practitioner

Practitioner administering the service.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>healthCareProviderId</code>	String	ID of the provider associated with providing the service for this care request. This field is a lookup to <code>HealthcareProviderId</code> .	Big, 55.0	55.0
<code>servicingPractitionerNpi</code>	String	Servicing Practitioner NPI number.	Big, 46.0	46.0

Subscriber

The primary member on the plan.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>firstName</code>	String	First name of the subscriber. Maps to: <code>Account.FirstName</code>	Big, 46.0	46.0
<code>lastName</code>	String	Last name of the subscriber. Maps to: <code>Account.LastName</code>	Big, 46.0	46.0
<code>memberID</code>	String	Member ID for the subscriber. Maps to: <code>careRequestExtension.SubscriberMemberIdentifier</code>	Big, 46.0	46.0

Search Field

Output representation of the search result field.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>developerName</code>	String	The developer name of the field.	Small, 54.0	54.0
<code>value</code>	String	The value of the field.	Small, 54.0	54.0

Search Output

Output representation of the search response.

Property Name	Type	Description	Filter Group and Version	Available Version
isSuccess	Boolean	Indicates whether the result is successful (<code>true</code>) or not (<code>false</code>).	Small, 54.0	54.0
message	String	The request response message.	Small, 54.0	54.0
searchResult	Search Result []	Represents the search result fields.	Small, 54.0	54.0
searchResultHeader	Search Result Header []	Represents the search result header field list.	Small, 54.0	54.0

Search Result

Output representation of the search result.

Property Name	Type	Description	Filter Group and Version	Available Version
searchFields	Search Field Representation []	List of search fields.	Small, 54.0	54.0

Search Result Header

Output representation of the search result header.

Property Name	Type	Description	Filter Group and Version	Available Version
dataType	String	The data type of the field.	Small, 54.0	54.0
developerName	String	The developer name of the field.	Small, 54.0	54.0
displayLabel	String	The display label of the field.	Small, 54.0	54.0

Selected Search Result Output

Represents the selected search result.

Property Name	Type	Description	Filter Group and Version	Available Version
objectName	String	The API name of the object.	Small, 54.0	54.0
selectedRecordId	String	The record ID of the caller.	Small, 54.0	54.0
selectedRecordObject	Field Value Output	The API name of the caller's object.	Small, 54.0	54.0

Tracked Communication Output

Output representation of tracked communications for a care request.

Property Name	Type	Description	Filter Group and Version	Available Version
categories	String[]	The categories of the communication.	Big, 57.0	57.0
communicator Reference	String	The individual sending this communication request.	Big, 57.0	57.0
contextReference	String	The clinical encounter for which the communication is created.	Big, 57.0	57.0
mediums	String[]	The mediums of the communication request.	Big, 57.0	57.0
name	String	The name of the communication request.	Big, 57.0	57.0
notes	String[]	The comments made about the communication request.	Big, 57.0	57.0
occurrenceEnd DateTime	String	The date by when the communication is expected to end.	Big, 57.0	57.0
occurrenceStart DateTime	String	The date from when the communication is expected to be sent.	Big, 57.0	57.0
payloads	Payload Output[]	Represents details of the communication.	Big, 57.0	57.0
priority	String	The priority of the communication.	Big, 57.0	57.0
reasonCodes	String[]	The codes that represent the reason for the communication.	Big, 57.0	57.0
recipients	String[]	The recipients of the communication.	Big, 57.0	57.0
replacedItems	String[]	The parent TrackedCommunication records to which the details are being added.	Big, 57.0	57.0
requesterReference	String	The requester of the communication.	Big, 57.0	57.0
status	String	The status of the communication.	Big, 57.0	57.0
statusReason	String	The reason for the status of the communication.	Big, 57.0	57.0
subject	String	The patient for whom the communication is created.	Big, 57.0	57.0
type	String	The type of the communication.	Big, 57.0	57.0

Transport Location

Transport Location output representation

Property Name	Type	Description	Filter Group and Version	Available Version
<code>ambulanceTransportDistance</code>	Double	Distance traveled during ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportDistance</code>	Big, 46.0	46.0
<code>ambulanceTransportReason</code>	String	Reason for ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportReason</code>	Big, 46.0	46.0
<code>ambulanceTransportType</code>	String	Type of ambulance transport. Maps to: <code>CareRequestItem.AmbulanceTransportType</code>	Big, 46.0	46.0
<code>name</code>	String	Name	Big, 46.0	46.0

Verified Result Output

Represents the required and optional fields that are verified.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>optionalVerifiers</code>	Verifier Output on page 1835	The fields that are optional for verification.	Small, 54.0	54.0
<code>requiredVerifiers</code>	Verifier Output on page 1835	The fields that are required for verification.	Small, 54.0	54.0

Verifier Output

Represents a verifier.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>developerName</code>	String	The developer name of the verifier.	Small, 54.0	54.0
<code>verificationState</code>	String	Indicates whether the verifier was checked.	Small, 54.0	54.0

Verification Context Output

Represents the Verification Context resource output.

Property Name	Type	Description	Filter Group and Version	Available Version
<code>isSuccess</code>	Boolean	Indicates whether the request is successful (<code>true</code>) or not (<code>false</code>).	Small, 54.0	54.0
<code>message</code>	String	The request response message.	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
processDefinition	Process Definition Output	Represents the definition of the identity verification process.	Small, 54.0	54.0
selectedSearchResult	Selected Search Result Output	Represents the selected object and fields in the search result.	Small, 54.0	54.0
verifiedResult	Verified Result Output	Represents the verified result.	Small, 54.0	54.0

 **Note:** Reserved for future use.

Verification Process Field List Output

Represents the list of fields in the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
verificationProcessFields	Verification Process Field Output	Represents the verification process fields.	Small, 54.0	54.0

Verification Process Field Output

Represents the Identity Verification Process Field record.

Property Name	Type	Description	Filter Group and Version	Available Version
dataSourceType	String	The data source type. Possible values are: - External  Note: In API version 54.0, an external data source type isn't supported. - Salesforce	Small, 54.0	54.0
dataType	String	The data type of the field.	Small, 54.0	54.0
developerName	String	The developer name of the record.	Small, 54.0	54.0
fieldName	String	The API name of the field that contains the data to be queried.	Small, 54.0	54.0
fieldValueFormula	String	Stores the formula that's applied to the field value.	Small, 56.0	56.0
fieldType	String	Indicates how the field set in <code>fieldName</code> is to be used. Possible values are: Additional Result Field	Small, 54.0	54.0

Property Name	Type	Description	Filter Group and Version	Available Version
		• Optional Verifier • Required Verifier • Result Field • Search Field • Search Filter		
label	String	The record label.	Small, 54.0	54.0

Health Cloud Tooling API Objects

Tooling API exposes metadata used in developer tooling that you can access through REST or SOAP. Tooling API's SOQL capabilities for many metadata types allow you to retrieve smaller pieces of metadata. For more information about Tooling API objects and to find a complete reference of all the supported objects, see [Introducing Tooling API](#).

[ApptBookingConfig](#)

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.

[ApptBookingUrlConfig](#)

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

[CareBenefitVerifySettings](#)

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.

[CareLimitType](#)

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.

[CareProviderSearchConfig](#)

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.

[CareRequestConfiguration](#)

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

[CareSystemFieldMapping](#)

Represents a mapping from fields in external source systems to Salesforce target entities and attributes

[IdentityVerificationProcDef](#)

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

[IdentityVerificationProcDtl](#)

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

[IdentityVerificationProcFld](#)

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

[ScoreCategory](#)

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.

[ScoreCategoryCalcInsight](#)

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.

[ScoreRangeClassification](#)

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

[TimelineObjectDefinition](#)

Stores timeline configurations. This object is available in API version 55.0 and later. This object is available in API version 55.0 and later.

ApptBookingConfig

Represents a collection of fields to set up appointment scheduling. This object is available in API version 52.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
ApexClassId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The Apex class that's used when scheduling an appointment using an external scheduling system. If this is not specified, the default Health Cloud-supplied Apex class is used. Relationship Name ApexClass Relationship Type Lookup Refers To ApexClass

Field	Details
AssignedProviderRole	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description Role used in a Account Contact Relation record to associate a patient (Person Account) with their assigned provider (Contact).
AttendanceThresholdPct	Type double Properties Create, Filter, Nillable, Sort, Update Description Percentage of attended appointments above which a time slot is highlighted in the scheduling console.
BestTimeSlotsDefinition	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description ID of the attendance prediction taken from Einstein Discovery.
CanCreateDuplicateRecord	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description If true, Health Cloud creates a new record when two or more existing records contain duplicate data. If false, Health Cloud stops processing and creates a case you can review to reconcile the duplicates.
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes

Field	Details
	are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
IsActive	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether a configuration is active. The default value is <code>false</code>.
IsSingleSourceSystem	Type boolean Properties Create, Defaulted on create, Filter, Group, Sort, Update Description Indicates whether the configuration is associated with a single source system. The default value is <code>false</code>.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the appointment booking configuration. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean

Field	Details
	- nl_NL—Dutch - no—Norwegian - pt_BR—Portuguese (Brazil) - ru—Russian - sv—Swedish - th—Thai - zh_CN—Chinese (Simplified) - zh_TW—Chinese (Traditional)
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The UI label of Appointment Booking Configuration
NamedCredentialId	Type reference Properties Create, Filter, Group, Nillable, Sort, Update Description The fully-qualified named credential used by the Apex class to connect to an external scheduling system. This field is a relationship field. Relationship Name NamedCredential Relationship Type Lookup Refers To NamedCredential
ServiceApptRecordTypeName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The record type of the service appointment used for appointment scheduling.

ApptBookingUrlConfig

Represents a collection of fields used to set up the URL paths for appointment scheduling endpoints. This object is available in API version 52.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
AdditionalHeaders	Type textarea Properties Create, Nillable, Update Description Specify headers added to the HTTP request. The format is: key:value;key:value;key:value;
ApptBookingConfigId	Type reference Properties Create, Filter, Group, Sort, Update Description The appointment scheduling config associated with the record. This field is a relationship field. Relationship Name ApptBookingConfig Relationship Type Lookup Refers To ApptBookingConfig
DeveloperName	Type string Properties Create, Filter, Group, Sort, Update

Field	Details
	Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
EndpointName	Type picklist Properties Create, Filter, Group, Restricted picklist, Sort, Update Description Specifies the name of the endpoint to be called. Possible values are: • CANCEL_APPOINTMENT—Cancel Appointment • CREATE_APPOINTMENT—Create Appointment • CREATE_PATIENT—Create Patient • FIND_SLOTS—Find Slots • GET_APPOINTMENT—Get Appointment • GET_SLOT_STATUS—Get Slot Status
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of the Appointment Booking URL Configuration. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish

Field	Details
	• <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
MasterLabel	Type string Properties Create, Filter, Group, Sort, Update Description The UI label of Appointment Booking URL Configuration.
UrlPath	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The URL path for the endpoint.

CareBenefitVerifySettings

Configuration settings for benefit verification requests. This object is available in API version 53.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareBenefitVerifySettings type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareBenefitVerifySettings. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico)

Field	Details
	• <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
<code>MasterLabel</code>	Type string Properties Filter, Group, Sort Description Label that identifies the CareBenefitVerifySettings throughout the Salesforce user interface.
<code>Metadata</code>	Type complexvalue

Field	Details
	Properties Create, Nillable, Update Description The CareBenefitVerifySettings's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
UriPath	Type textarea Properties Nillable Description External endpoint where Health Cloud can access the verification service data.

SEE ALSO:

[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

CareLimitType

Defines the characteristics of limits on benefit provision. This object is available in API version 53.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareLimitType type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort

Field	Details
	Description The language of the CareLimitType. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
LimitType	Type string Properties Filter, Group, Nillable, Sort Description Source of limit on benefit provision, such as a co-insurance requirement.
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated

Field	Details
	• deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the CareLimitType throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareLimitType's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
MetricType	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Specifies the quantity used for calculating the benefit limit, such as number of visits, amount spent, or percentage of allowed expenditure. Possible values are: • Amount • Money • Percentage • Text
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. - In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

SEE ALSO:

[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

CareProviderSearchConfig

Represents fields that can appear in provider search results. Use this object to specify fields in arbitrary objects (source) that are made available in the search object (target). This object is available in API version 48.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not

Field	Details
	include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareProviderSearchConfig type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this configuration is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareProviderSearchConfig. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico)

Field	Details
	• <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>MappedObject</code>	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description Specifies the mapped objects where searches for providers are run. Possible values are: • <code>HealthcarePractitionerFacility</code> • <code>HealthcareProvider</code> The default value is <code>HealthcareProvider</code>.
<code>MasterLabel</code>	Type string Properties Filter, Group, Sort Description Label that identifies the <code>CareProviderSearchConfig</code> throughout the Salesforce user interface.
<code>Metadata</code>	Type complexvalue Properties Create, Nillable, Update Description The <code>CareProviderSearchConfig</code>'s metadata.

Field	Details
	Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
SourceField	Type string Properties Filter, Group, Nillable, Sort Description The API name of the field that is copied to the target object.
TargetField	Type string Properties Filter, Group, Nillable, Sort Description The API name of the field in the target object where data copied from SourceField is pasted.

CareRequestConfiguration

Represents the details for a record type such as service request, drug request, or admission request. One or more record types can be associated with a care request.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
CareRequestRecordType	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description The record type for the care request.
CareRequestRecords	Type multipicklist Properties Filter, Nillable Description The list of available objects used to configure the care request. The possible values are: Possible values are: - CareDiagnosis - CareRequestDrug - CareRequestExtension - CareRequestItem
CareRequestType	Type picklist Properties Filter, Group, Nillable, Sort Description Type of care request. For example, an appeal, a service request, or an admission. Possible values are: - Admission - Appeal - Complaint - Concurrent Review - Drug Request - Grievance - Referral - Service Request
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With

Field	Details
	this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareRequestConfiguration type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this configuration is active. The default value is <code>false</code>.
IsDefaultRecordType	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this is the default record type. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the CareRequestConfiguration.

Field	Details
	Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
<code>MasterLabel</code>	Type string

Field	Details
	Properties Filter, Group, Sort Description Label that identifies the CareRequestConfiguration throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareRequestConfiguration's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

SEE ALSO:

[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

CareSystemFieldMapping

Represents a mapping from fields in external source systems to Salesforce target entities and attributes



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
ExternalIdField	Type string Properties Filter, Group, Nillable, Sort Description The ID of the field in the external system.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated CareSystemFieldMapping type in Metadata API. The full name can include a namespace prefix.

Field	Details
	Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the mapping is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of CareSystemFieldMapping. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
ManageableState	Type picklist

Field	Details
	Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the CareSystemFieldMapping throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The CareSystemFieldMapping’s metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values.

Field	Details
	- In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
Role	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description The role that the entity represents. Picklist values <code>RemoteMonitoringDevice</code> and <code>RemoteMonitoringPatient</code> are available from API version 49.0 and later. Possible values are: <code>NotApplicable</code>: This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role. <code>Patient</code>: When the role field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. <code>RemoteMonitoringDevice</code>: Indicates which <code>externalIdField</code> on the <code>Asset</code> object maps to the <code>Device</code> field in the <code>CareObservation</code> object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>. <code>RemoteMonitoringPatient</code>: Indicates which <code>externalIdField</code> on the <code>Account</code> object maps to the <code>ObservedSubject</code> field in the <code>Care Observation</code> object. This role is used when <code>targetObject</code> is set to <code>Account</code>. <code>ServiceProvider</code>: The Enrollment API uses the value of <code>externalIdField</code> as the provider ID. This role is used when <code>targetObject</code> is set to <code>Account</code>. The default value is <code>NotApplicable</code>.
SourceSystem	Type string Properties Filter, Group, Nillable, Sort Description System from which the record was sourced.
TargetObject	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description Name of the corresponding Health Cloud object where information from the source system is recorded.

IdentityVerificationProcDef

Represents the definition of the identity verification process. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name . This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string

Field	Details
	Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcDef type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of IdentityVerificationProcDef. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort

Field	Details
	Description Indicates the manageable state of the specified component that is contained in a package: Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcDef throughout the Salesforce user interface.
Metadata	Type complexvalue Properties Create, Nillable, Update Description The IdentityVerificationProcDef's metadata.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix associated with this object. Each Developer Edition organization that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. • In Developer Edition organizations, the namespace prefix is set to the namespace prefix of the organization for all objects that support it. There is an exception if an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition organization of the package developer.

Field	Details
	In organizations that are not Developer Edition organizations, NamespacePrefix is only set for objects that are part of an installed managed package. There is no namespace prefix for all other objects.
SearchLayoutType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description The display layout of the search component Possible values are: - Stack - Tab  Note: As of API version 54.0, Tab isn't supported.

IdentityVerificationProcDtl

Used to configure the search function as well as the minimum number of verifiers for the identity verification process. Available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Fields

Field	Details
DataSourceType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies whether source of data for identity verification is external or within Salesforce.

Field	Details
	Possible values are: • External • Salesforce
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcDtl type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IdentityVerificationProcDefId	Type reference Properties Filter, Group, Sort Description The label of the relevant Identity Verification Process Definition record This field is a relationship field. Relationship Name IdentityVerificationProcDef

Field	Details
	Relationship Type Lookup Refers To IdentityVerificationProcDef
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the IdentityVerificationProcDtl. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French • <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)

Field	Details
LinkIdVerfProcessDetId	Type reference Properties Filter, Group, Nillable, Sort Description The identity verification process detail record to be used for secondary verification. This field is a relationship field. Relationship Name LinkIdVerfProcessDet Relationship Type Lookup Refers To IdentityVerificationProcDtl
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcDtl throughout the Salesforce user interface.
Metadata	Type complexvalue

Field	Details
	Properties Create, Nillable, Update Description The IdentityVerificationProcDtl's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. - In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. - In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
ObjectName	Type string Properties Filter, Group, Nillable, Sort Description The name of the object on which the search is performed and data is verified.
OptionalVerifiersMinVerfCount	Type int Properties Filter, Group, Nillable, Sort Description The minimum number of additional verifiers that must be checked.
SearchFilter	Type string

Field	Details
	Properties Filter, Group, Nillable, Sort Description Conditions to filter the search results. For example, if you want to perform the search only on Person Account records, enter <code>isPersonAccount = true</code>  Note: Use the AND operator to enter multiple conditions. The OR operator isn't currently supported.
SearchRecordUniqueIdField	Type string Properties Filter, Group, Nillable, Sort Description The field storing the unique identifier of records displayed in the search results.
SearchResultSortBy	Type string Properties Filter, Group, Nillable, Sort Description The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter <code>PolicyDate__c Desc</code>.
SearchSequenceNumber	Type int Properties Filter, Group, Sort Description The sequence in which the search is performed and the search result is displayed.
SearchType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description The type of search being performed. Possible values are: • Object-Based

Field	Details
	Text-Based  Note: Text-based search enables users to enter search keywords in the search field. In object-based search, users search for data using available fields.

IdentityVerificationProcFld

Used to configure the questions or criteria for verifying the identity of a caller. This object is available in API version 54.0 and later.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Fields

Field	Details
DataSourceType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies whether source of data for identity verification is external or within Salesforce. Possible values are: - External - Salesforce
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With

Field	Details
	this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FieldName	Type string Properties Filter, Group, Sort Description The label of the field that contains the verification data based on the selected field type.
FieldType	Type picklist Properties Filter, Group, Restricted picklist, Sort Description Specifies the type of the field that contains the verification data. Possible values are: • <code>additionalResultField</code>—Additional Result Field • <code>optionalVerifier</code>—Optional Verifier • <code>requiredVerifier</code>—Required Verifier • <code>resultField</code>—Result Field • <code>searchField</code>—Search Field • <code>searchFilter</code>—Search Filter
FieldValueFormula	Type string Properties Filter, Group, Nillable, Sort Description Stores the formula that's applied to the field value.  Note: This field isn't supported as of API version 54.0
FullName	Type string

Field	Details
	Properties Create, Group, Nillable Description The full name of the associated IdentityVerificationProcFld type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IdentityVerificationProcDtlId	Type reference Properties Filter, Group, Sort Description The label of the relevant Identity Verification Process Detail record. This field is a relationship field. Relationship Name IdentityVerificationProcDtl Relationship Type Lookup Refers To IdentityVerificationProcDtl
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the IdentityVerificationProcFld. Possible values are: • <code>da</code>—Danish • <code>de</code>—German

Field	Details
	• en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
ManageableState	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • beta—Managed-Beta • deleted—Managed-Proposed-Deleted • deprecated—Managed-Proposed-Deprecated • deprecatedEditable—SecondGen-Installed-Deprecated • installed—Managed-Installed • installedEditable—SecondGen-Installed-Editable • released—Managed-Released • unmanaged—Unmanaged
MasterLabel	Type string Properties Filter, Group, Sort Description Label that identifies the IdentityVerificationProcFld throughout the Salesforce user interface.

Field	Details
Metadata	Type complexvalue Properties Create, Nillable, Update Description The IdentityVerificationProcFld's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
SequenceNumber	Type int Properties Filter, Group, Sort Description The sequence number of the field.

ScoreCategory

Represents the categories that are scored in a unified health profile. This object is available in API version 55.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
CategoryName	Type string Properties Create, Filter, Group, Sort, Update Description The name of the scored category in a unified health profile.
Description	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The description of the category.
DeveloperName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
IconUrl	Type url Properties Create, Filter, Group, Nillable, Sort, Update

Field	Details
	Description The URL for the image used as the icon of the score category.
Language	Type picklist Properties Create, Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort, Update Description The language of ScoreCategory. Possible values are: • da—Danish • de—German • en_US—English • es—Spanish • es_MX—Spanish (Mexico) • fi—Finnish • fr—French • it—Italian • ja—Japanese • ko—Korean • nl_NL—Dutch • no—Norwegian • pt_BR—Portuguese (Brazil) • ru—Russian • sv—Swedish • th—Thai • zh_CN—Chinese (Simplified) • zh_TW—Chinese (Traditional)
MasterLabel	Type string Properties Create, Filter, Group, idLookup, Nillable, Sort, Update Description Label that identifies the ScoreCategory throughout the Salesforce user interface.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.
ParentCategoryId	Type Master-Detail Properties Create, Filter, Group, Nillable, Sort, Update Description The category that the score category is a part of. Don't use this field if you're defining a top-level score category to represent the a unified health profile. This field is a relationship field. Refers To ScoreCategory

Usage

Define a unified health profile by creating a score category to represent it. Further define this category by classifying its score ranges and add subcategories.

ScoreCategoryCalcInsight

Represents how a score category in Unified Health Scoring is mapped to a calculated insight in Salesforce CDP. Use this object only if you use CDP to calculate scores for Unified Health Scoring. This object is available in API version 55.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

DELETE, GET, HEAD, PATCH, POST, Query

Special Access Rules

Fields

Field	Details
InsightDateFieldName	Type string Properties Create, Filter, Group, Nillable, Sort, Update Description The API name of the date field in the calculated insight that specifies when the last calculation was processed.
InsightName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the calculated insight that derives scores for the category.
InsightScoreFieldName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.
InsightSubjectFieldName	Type string Properties Create, Filter, Group, Sort, Update Description The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.
ScoreCategoryId	Type Master-detail;

Field	Details
	Properties Create, Filter, Group, Sort
	Description The score category that's mapped to a calculated insight.
	Refers To ScoreCategory

Usage

Map a category to its calculated insight with the fields that correspond to the measure and dimension of the calculated insight. This mapping ensures that the scores fetched from CDP are assigned with the right category when they're inserted into `HealthScore`.

ScoreRangeClassification

Represents the different score ranges of a score category and how scores in those ranges are classified or interpreted. This object is available in API version 55.0 and later.

Supported SOAP API Calls

`create()`, `delete()`, `describeObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Special Access Rules

Requires the Unified Health Scoring license.

Fields

Field	Details
<code>ClassificationName</code>	Type string
	Properties Create, Filter, Group, Sort, Update
	Description The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent

Field	Details
ColorHexadecimalCode	Type string Properties Create, Filter, Group, Sort, Update Description The hexadecimal code for the color that represents the range and its interpretation.  Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
RangeEndValue	Type double Properties Create, Filter, Sort, Update Description The end point of a score range classification.
RangeStartValue	Type double Properties Create, Filter, Sort, Update Description The start point of a score range classification.
ScoreCategoryId	Type Master-detail Properties Create, Filter, Group, Sort Description The score category whose score range and classification are defined. This field is a relationship field. Refers To ScoreCategory

Usage

Define multiple ranges to cover the full range of a category's score and classify how scores in each range are interpreted. Ensure that the ranges don't overlap or leave any gaps between them.

TimelineObjectDefinition

Stores timeline configurations. This object is available in API version 55.0 and later. This object is available in API version 55.0 and later.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Supported SOAP API Calls

`create()`, `delete()`, `describeSObjects()`, `query()`, `retrieve()`, `update()`, `upsert()`

Supported REST API Methods

`DELETE`, `GET`, `HEAD`, `PATCH`, `POST`, `Query`

Special Access Rules

Fields

Field	Details
BaseObject	Type picklist Properties Filter, Group, Restricted picklist, Sort Description The object on which a timeline is based. Information displayed in a timeline comes from objects that are related to the base object. The base object can be any Salesforce object, standard or custom.
Definition	Type textarea Properties Description The timeline definition stored in JSON format.
DeveloperName	Type string Properties Filter, Group, Sort Description The unique name of the object in the API. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. In managed packages, this field prevents naming conflicts on package installations. With

Field	Details
	this field, a developer can change the object's name in a managed package and the changes are reflected in a subscriber's organization. Label is Record Type Name. This field is automatically generated, but you can supply your own value if you create the record using the API.  Note: When creating large sets of data, always specify a unique DeveloperName for each record. If no DeveloperName is specified, performance may slow as a DeveloperName is generated for each record.
FullName	Type string Properties Create, Group, Nillable Description The full name of the associated TimelineObjectDefinition type in Metadata API. The full name can include a namespace prefix. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
IsActive	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the timeline is active or not. The default value is <code>false</code>.
Language	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The language of the TimelineObjectDefinition. Possible values are: • <code>da</code>—Danish • <code>de</code>—German • <code>en_US</code>—English • <code>es</code>—Spanish • <code>es_MX</code>—Spanish (Mexico) • <code>fi</code>—Finnish • <code>fr</code>—French

Field	Details
	• <code>it</code>—Italian • <code>ja</code>—Japanese • <code>ko</code>—Korean • <code>nl_NL</code>—Dutch • <code>no</code>—Norwegian • <code>pt_BR</code>—Portuguese (Brazil) • <code>ru</code>—Russian • <code>sv</code>—Swedish • <code>th</code>—Thai • <code>zh_CN</code>—Chinese (Simplified) • <code>zh_TW</code>—Chinese (Traditional)
<code>ManageableState</code>	Type picklist Properties Filter, Group, Nillable, Restricted picklist, Sort Description Indicates the manageable state of the specified component that is contained in a package. Possible values are: • <code>beta</code>—Managed-Beta • <code>deleted</code>—Managed-Proposed-Deleted • <code>deprecated</code>—Managed-Proposed-Deprecated • <code>deprecatedEditable</code>—SecondGen-Installed-Deprecated • <code>installed</code>—Managed-Installed • <code>installedEditable</code>—SecondGen-Installed-Editable • <code>released</code>—Managed-Released • <code>unmanaged</code>—Unmanaged
<code>MasterLabel</code>	Type string Properties Filter, Group, Sort Description Label that identifies the <code>TimelineObjectDefinition</code> throughout the Salesforce user interface.
<code>Metadata</code>	Type complexvalue Properties Create, Nillable, Update

Field	Details
	Description The TimelineObjectDefinition's metadata. Query this field only if the query result contains no more than one record. Otherwise, an error is returned. If more than one record exists, use multiple queries to retrieve the records. This limit protects performance.
NamespacePrefix	Type string Properties Filter, Group, Nillable, Sort Description The namespace prefix that is associated with this object. Each Developer Edition org that creates a managed package has a unique namespace prefix. Limit: 15 characters. You can refer to a component in a managed package by using the <code>namespacePrefix__componentName</code> notation. The namespace prefix can have one of the following values. • In Developer Edition orgs, NamespacePrefix is set to the namespace prefix of the org for all objects that support it, unless an object is in an installed managed package. In that case, the object has the namespace prefix of the installed managed package. This field's value is the namespace prefix of the Developer Edition org of the package developer. • In orgs that are not Developer Edition orgs, NamespacePrefix is set only for objects that are part of an installed managed package. All other objects have no namespace prefix.

Metadata Types

[CareSystemFieldMapping](#)

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.

[CareProviderSearchConfig](#)

Represents the information about the fields that appear in care provider search results. This type extends the Metadata metadata type and inherits its `fullName` field.

[Icon](#)

Represents the mapping of custom icons to objects. This type extends the Metadata metadata type and inherits its `fullName` field.

[IdentityVerificationProcDef](#)

Represents the identity verification process definition. This type extends the Metadata metadata type and inherits its `fullName` field.

[IdentityVerificationProcDtl](#)

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

[IdentityVerificationProcFld](#)

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

[IndustriesSettings](#)

Represents settings for Health Cloud. This type extends the Metadata metadata type and inherits its `fullName` field.

[ScoreCategory](#)

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.

[TimelineObjectDefinition](#)

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.

[UIObjectRelationConfig](#)

Represents the admin-created configuration of the object relation UI component.

[VirtualVisitConfig](#)

Represents an external video provider configuration, which relays events from Salesforce to the provider.

CareSystemFieldMapping

Represents a mapping from source system fields to Salesforce objects and fields. This type extends the Metadata metadata type and inherits its `fullName` field.



[other]: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareSystemFieldMapping components have the suffix `.careSystemFieldMapping` and are stored in the `careSystemFieldMappings` folder.

Version

CareSystemFieldMapping components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud license and the user must have the Health Cloud Foundation permission.

Fields

Field Name	Field Type	Description
<code>externalIdField</code>	string	The ID of the field in the external system.
<code>isActive</code>	boolean	Indicates whether this field mapping is active (<code>true</code>) or not (<code>false</code>). The default value is <code>False</code> .

Field Name	Field Type	Description
isProtected	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.
masterLabel	string	Required. The name of the care system field mapping.
role	SourceSystemFieldRole (enumeration of type string)	Required. The role the field represents. Valid values are: Patient—When the <code>role</code> field is set to <code>Patient</code>, the Enrollment API uses the value of <code>externalIdField</code> as the patient ID. This role can be used when <code>targetObject</code> is set to <code>Account</code>. RemoteMonitoringDevice—Indicates which <code>externalIdField</code> on the Asset object maps to the <code>Device</code> field in the Care Observation object. This role can be used when <code>targetObject</code> is set to <code>Asset</code>. RemoteMonitoringPatient—Indicates which <code>externalIdField</code> on the Account object maps to the <code>ObservedSubject</code> field in the Care Observation object. This role is used when <code>targetObject</code> is set to <code>Account</code>. ServiceProvider—The Enrollment API uses the value of <code>externalIdField</code> as the provider ID. This role is used when <code>targetObject</code> is set to <code>Account</code>. NotApplicable—This role is used when <code>targetObject</code> is set to <code>CareProgram</code> or <code>Product</code>, which means that there is no applicable role.
sourceSystem	string	The system where the record originated.
targetObject	string	The name of the Salesforce object to which the external system field is mapped.

Declarative Metadata Sample Definition

The following is an example of a `CareSystemFieldMapping` component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareSystemFieldMapping xmlns="http://soap.sforce.com/2006/04/metadata">
  <externalIdField>AccountNumber</externalIdField>
  <isActive>true</isActive>
  <isProtected>false</isProtected>
  <masterLabel>Map1</masterLabel>
  <role>Patient</role>
  <sourceSystem>Epic</sourceSystem>
  <targetObject>Account</targetObject>
</CareSystemFieldMapping>
```


The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>patient</members>
    <name>CareSystemFieldMapping</name>
  </types>
  <version>49.0</version>
</Package>
```

CareProviderSearchConfig

Represents the information about the fields that appear in care provider search results. This type extends the Metadata metadata type and inherits its `fullName` field.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

CareProviderSearchConfig components have the suffix `.careProviderSearchConfig` and are stored in the `careProviderSearchConfigs` folder.

Version

CareProviderSearchConfig components are available in API version 48.0 and later.

Fields

Field Name	Field Type	Description
<code>isActive</code>	boolean	Indicates whether this configuration is active (<code>true</code>) or not (<code>false</code>).
<code>isProtected</code>	boolean	An auto-generated value that doesn't currently impact the behavior of the metadata type.
<code>mappedObject</code>	ProviderSearch ObjectMapping (enumeration of type string)	Required. Indicates mapped objects. Possible values are; • <code>HealthCarePractitionerFacility</code> • <code>HealthCareProvider</code>
<code>masterLabel</code>	string	Required. Name of the care provider.
<code>sourceField</code>	string	API name of the field that is copied to the target object.
<code>targetField</code>	string	API name of the field to copy the data to.

Declarative Metadata Sample Definition

The following is an example of a `CareProviderSearchConfig` component.

```
<?xml version="1.0" encoding="UTF-8"?>
<CareProviderSearchConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <sourceField>Test1__c</sourceField>
  <targetField>Test1__c</targetField>
  <mappedObject>HealthcareProvider</mappedObject>
  <isProtected>>false</isProtected>
  <isActive>>true</isActive>
  <masterLabel>testlabel</masterLabel>
</CareProviderSearchConfig>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>HealthcareProvider.Test1__c</members>
    <name>CustomField</name>
  </types>
  <types>
    <members>CareProviderSearchableField.Test1__c</members>
    <name>CustomField</name>
  </types>
  <types>
    <members>Test</members>
    <name>CareProviderSearchConfig</name>
  </types>
  <version>48.0</version>
</Package>
```

Icon

Represents the mapping of custom icons to objects. This type extends the `Metadata` metadata type and inherits its `fullName` field.

File Suffix and Directory Location

Icon components have the suffix `.icon` and are stored in the `icons` folder.

Version

Icon components are available in API version 49.0 and later.

Special Access Rules

To use this metadata type, your Salesforce org must have the Health Cloud or Financial Services Cloud license.

Fields

Field Name	Field Type	Description
image	string	Required. The image file that is mapped to the object. Use the ContentAsset metadata type to hold the icon image referenced in the <code>image</code> field.
key	string	Required. A field value in the object. For example, with the <code>PersonLifeEvent</code> object, possible values for <code>key</code> can be <code>birthday</code> , <code>marriage</code> , <code>childbirth</code> , and so on.
usageType	IconUsageType (enumeration of type string)	Required. The object that is mapped to the image. Valid values are: • <code>PersonLifeEvent</code> • <code>InsurancePolicy</code> • <code>BusinessMilestone</code>

Declarative Metadata Sample Definition

The following is an example of an `Icon` component.

```
<?xml version="1.0" encoding="UTF-8"?>
<Icon xmlns="http://soap.sforce.com/2006/04/metadata">
  <usageType>PersonLifeEvent</usageType>
  <key>Birth</key>
  <image>image</image>
</Icon>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>icons</members>
    <name>Icon</name>
  </types>
  <version>49.0</version>
</Package>
```

IdentityVerificationProcDef

Represents the identity verification process definition. This type extends the `Metadata` metadata type and inherits its `fullName` field.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcDef components have the suffix `.IdentityVerificationProcDef` and are stored in the `IdentityVerificationProcDefs` folder.

Version

IdentityVerificationProcDef components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
masterLabel	Field Type string Description Required. The label of the Identity Verification Process Definition record.
searchLayoutType	Field Type IdentityVerificationSearchLayoutType (enumeration of type string) Description Required. The display layout of the search component. Valid values are: - Stack - Tab  Note: Tab isn't supported in API version 54.0.

Declarative Metadata Sample Definition

The following is an example of an IdentityVerificationProcDef component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDef xmlns="http://soap.sforce.com/2006/04/metadata">
  <masterLabel>def1</masterLabel>
  <searchLayoutType>Tab</searchLayoutType>
  <fullName>def1</fullName>
</IdentityVerificationProcDef>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>IdentityVerificationProcDef</name>
  </types>
  <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

SEE ALSO:
[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

IdentityVerificationProcDtl

Represents the search functionality configuration and the minimum number of optional verifiers for identity verification. This type extends the Metadata metadata type and inherits its `fullName` field.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcDtl components have the suffix `.IdentityVerificationProcDtl` and are stored in the `IdentityVerificationProcDtls` folder.

Version

IdentityVerificationProcDtl components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
apexClass	Field Type string

Field Name	Description
	Description Reserved for future use.
dataSourceType	Field Type IdentityVerificationDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • External—Reserved for future use. • Salesforce
identityVerificationProcDef	Field Type string Description The identity verification process definition.
isActive	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code> .
masterLabel	Field Type string Description Required. The label of the Identity Verification Process Detail record.
objectName	Field Type string Description The name of the object on which the search is performed and data is verified.
optionalVerifiersMinVerfCount	Field Type int Description The minimum number of optional verifiers that must be checked.

Field Name	Description
<code>searchFilter</code>	Field Type string Description Conditions on which to filter the search results. For example, if you want to perform the search only on Person Account records, enter <code>isPersonAccount = true</code>.
<code>searchRecordUniqueIdField</code>	Field Type string Description The field that stores the unique identifier of the records that are displayed in the search results.
<code>searchResultSortBy</code>	Field Type string Description The values that are used to sort the search results. For example, if you want to sort the results by policy date, enter <code>PolicyDate__c Desc</code>.
<code>searchSequenceNumber</code>	Field Type int Description Required. Enter 1 as the search sequence number.  Note: In API version 54.0 and later, this field is reserved for future use, and the value you enter doesn't affect sequencing.
<code>searchType</code>	Field Type IdentityVerificationSearchType (enumeration of type string) Description Required. The type of search being performed. Valid values are: • Object-Based—Reserved for future use. • Text-Based

Declarative Metadata Sample Definition

The following is an example of an identityVerificationProcDtl component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcDtl xmlns="http://soap.sforce.com/2006/04/metadata">
  <dataSourceType>Salesforce</dataSourceType>
  <isActive>true</isActive>
  <masterLabel>detail1</masterLabel>
  <fullName>detail1</fullName>
  <objectName>Account</objectName>
  <optionalVerifiersMinVerfCount>11</optionalVerifiersMinVerfCount>
  <searchFilter>asd</searchFilter>
  <searchRecordUniqueIdField>Id</searchRecordUniqueIdField>
  <searchResultSortBy>asd</searchResultSortBy>
  <searchSequenceNumber>1</searchSequenceNumber>
  <searchType>Text-Based</searchType>
</IdentityVerificationProcDtl>
```

The following is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>IdentityVerificationProcDtl</name>
  </types>
  <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

IdentityVerificationProcFld

Represents the search and verification fields used in identity verification. This type extends the Metadata metadata type and inherits its fullName field.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

File Suffix and Directory Location

IdentityVerificationProcFld components have the suffix .IdentityVerificationProcFld and are stored in the IdentityVerificationProcFlds folder.

Version

IdentityVerificationProcFld components are available in API version 54.0 and later.

Special Access Rules

The Health Cloud permission set license is required to use this metadata type.

Fields

Field Name	Description
customFieldLabel	Field Type string Description The custom label for the field that contains the verification data.  Note: Translation of custom field labels isn't supported in API version 54.0.
dataSourceType	Field Type IdentityVerificationProcFldDataSourceType (enumeration of type string) Description Required. The source type of the data. Valid values are: • External  Note: An external data source isn't supported in API version 54.0. • Salesforce
fieldName	Field Type string Description Required. The label of the field that contains the verification data based on the selected field type.
fieldType	Field Type IdentityVerificationProcFldFieldType (enumeration of type string) Description Required. Indicates the type of field. Possible values are: • <code>additionalResultField</code>—Fetches data as part of the search query, but the data isn't displayed in search results. Use this value if, for example, you want to fetch the policy number and the age of the policy owner as a result of the search,

Field Name	Description
	but the agent isn't supposed to see this data. You can write custom logic to process this additional data. • <code>optionalVerifier</code>—Optional verifier. • <code>requiredVerifier</code>—Required verifier. • <code>resultField</code>—Displays field type in search results. Use this value if, for example, when an agent searches for a caller, you'd like the search results to include the account name, phone number, and email ID. • <code>searchField</code>—Reserved for future use.
<code>fieldValueFormula</code>	Field Type string Description Reserved for future use.
<code>identityVerificationProcDtl</code>	Field Type string Description The search functionality configuration.
<code>isActive</code>	Field Type boolean Description Indicates whether the record is active (<code>true</code>) or not (<code>false</code>). The default value is <code>false</code>.
<code>masterLabel</code>	Field Type string Description Required. The label of the Identity Verification Process Field record.
<code>sequenceNumber</code>	Field Type int Description Required. The sequence number of the field.

Declarative Metadata Sample Definition

The following is an example of an IdentityVerificationProcFld component.

```
<?xml version="1.0" encoding="UTF-8"?>
<IdentityVerificationProcFld xmlns="http://soap.sforce.com/2006/04/metadata"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <customFieldLabel>field1</customFieldLabel>
  <dataSourceType>External</dataSourceType>
  <fieldName>sasa</fieldName>
  <fieldType>requiredVerifier</fieldType>
  <fullName>field1</fullName>
  <identityVerificationProcDtl>detail1</identityVerificationProcDtl>
  <isActive>false</isActive>
  <masterLabel>field1</masterLabel>
  <sequenceNumber>1</sequenceNumber>
</IdentityVerificationProcFld>
```

The following is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>IdentityVerificationProcFld</name>
  </types>
  <version>54.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the package.xml manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

IndustriesSettings

Represents settings for Health Cloud. This type extends the Metadata metadata type and inherits its `fullName` field.

In the package manifest, all organization settings metadata types are accessed using the Settings name. See [Settings](#) for details.

File Suffix and Directory Location

IndustriesSettings are stored in a single file named `Industries.settings` in the `settings` directory.

Version

Industries settings are available in API version 47.0 and later.

Special Access Rules

Users need the Health Cloud permissions to access the settings available in editions with Health Cloud.

Fields for Health Cloud

Field Name	Field Type	Description
<code>enableClinicalDataModel</code>	boolean	Indicates whether Clinical Data Model is enabled for your org. The default is <code>false</code> . Available in API version 51.0 and later.
<code>enableContactCenterAccess</code>	boolean	Indicates whether Contact Center for Health Cloud app is enabled for your org. The default is <code>false</code> . Available in API version 56.0 and later.
<code>enableCareMgmtSlackAccess</code>	boolean	Indicates whether Care Coordination for Slack app is enabled for your org. Available in API version 56.0 and later.
<code>enableCustomFlowsOnExpiryPage</code>	boolean	Indicates whether Custom Flows on Expiry page for Health Cloud app is enabled for your org. Available in API version 56.0 and later.
<code>enableCustomFlowsOnCycleCount</code>	boolean	Indicates whether Custom Flows on Cycle Count page for Health Cloud app is enabled for your org. Available in API version 56.0 and later.
<code>enableMultipleCareProgramEnrolleeOrgPref</code>	boolean	Indicates whether Multiple Care Program Enrollee is enabled for your org. Available in API version 49.0 and later.
<code>enableMedicalDeviceEnabled</code>	boolean	Indicates whether the Intelligent Sales features are enabled.
<code>enableProviderSearchSyncOrgPref</code>	boolean	Indicates whether provider data search is synced every six hours. The default is <code>false</code> . This field is available in editions where Health Cloud is enabled.
<code>enableVisitInventoryEnabled</code>	boolean	Indicates whether the visit data model is enabled.

Declarative Metadata Sample Definition

The following is an example of a `IndustriesSettings` metadata file.

```
<?xml version="1.0" encoding="UTF-8"?>
<IndustriesSettings xmlns="http://soap.sforce.com/2006/04/metadata">
  <enableClinicalDataModel>true</enableClinicalDataModel>
  <enableContactCenterAccess>true</enableContactCenterAccess>
  <enableCareMgmtSlackAccess>true</enableCareMgmtSlackAccess>
  <enableCustomFlowsOnExpiryPage>true</enableCustomFlowsOnExpiryPage>
  <enableCustomFlowsOnCycleCount>true</enableCustomFlowsOnCycleCount>

  <enableMultipleCareProgramEnrolleeOrgPref>false</enableMultipleCareProgramEnrolleeOrgPref>

  <enableMedicalDeviceEnabled>true</enableMedicalDeviceEnabled>
  <enableProviderSearchSyncOrgPref>true</enableProviderSearchSyncOrgPref>
  <enableVisitInventoryEnabled>true</enableVisitInventoryEnabled>
</IndustriesSettings>
```

The following is an example `package.xml` that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
```

```
<members>Industries</members>
<name>Settings</name>
</types>
<version>47.0</version>
</Package>
```

ScoreCategory

Represents the category and subcategories that form a unified health profile in the Unified Health Scoring feature.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

ScoreCategory components have the suffix `.scoreCategory` and are stored in the `scoreCategories` folder.

Version

ScoreCategory components are available in API version 55.0 and later.

Special Access Rules

Field

Field Name	Description
<code>categoryName</code>	Field Type string Description Required. The name of the score category.
<code>description</code>	Field Type string Description Required. The description of the score category.
<code>developerName</code>	Field Type string

Field Name	Description
	Description Required. This name can contain only underscores and alphanumeric characters, and must be unique in your org. It must begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores. This unique name prevents conflicts with rules from other packages that have the same masterLabel.
iconUrl	Field Type string Description Required. The URL for the image used as the icon of the score category.
masterLabel	Field Type string Description Required. The user interface label of the score category record.
parentCategoryId	Field Type string Description The score category that the category is a part of. Do not use this field for top-level categories that represent unified health profiles.
scoreCategoryCalcInsights	Field Type ScoreCategoryCalcInsight[] Description Maps the score category to its calculated insight in Data Cloud.
scoreRangeClassifications	Field Type ScoreRangeClassification[] Description Specifies the different score ranges and their classifications for the score category.

ScoreCategoryCalcInsight

Maps the score category to its calculated insight in Data Cloud. Use this subtype type only if you're using Data Cloud to calculate scores for Unified Health Scoring.

Field Name	Description
insightDateFieldName	Field Type string Description Required. The API name of the date field in the calculated insight that specifies when the last calculation was processed.
insightName	Field Type string Description Required. The API name of the calculated insight that derives scores for the category.
insightScoreFieldName	Field Type string Description Required. The API name of the field in the calculated insight that specifies the derived scores. This field is the field that's defined as the measure of the calculated insight.
insightSubjectFieldName	Field Type string Description Required. The API name of the field in the calculated insight that references the subject of the score. The referenced subject is either an account, lead, or contact. This field is the field that's defined as the dimension of the calculated insight.

ScoreRangeClassification

Represents the score ranges of a score category and how scores in those ranges are interpreted.

Field Name	Description
classificationName	Field Type string Description Required. The interpretation or classification of scores in the specified range. Example: Good, Great, Excellent

Field Name	Description
colorHexadecimalCode	Field Type string Description Required. The hexadecimal code for the color that represents the range and its interpretation.  Tip: Be mindful of cultural differences when you choose a color code. Different colors mean different things in different cultures.
rangeEndValue	Field Type double Description Required. The end point of a score range classification.
rangeStartValue	Field Type double Description Required. The start point of a score range classification.

Declarative Metadata Sample Definition

The following is an example of a ScoreCategory component.

```
<?xml version="1.0" encoding="UTF-8"?>
<ScoreCategory
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <categoryName>Environmental Score 2</categoryName>
  <description>This is second Environmental score for a person</description>
  <developerName>env_score2</developerName>
  <iconUrl>https://duckduckgo.com/assets/logo_header.dddv108.svg</iconUrl>
  <masterLabel>Env Score 2</masterLabel>
</ScoreCategory>
```

The following is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>ScoreCategory</name>
```



```
</types>
<version>55.0</version>
</Package>
```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

TimelineObjectDefinition

Represents the container that stores the details of a timeline configuration. You can use this resource with Salesforce objects to see their records' related events in a linear time-sorted view.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

TimelineObjectDefinition components have the suffix `.timelineObjectDefinition` and are stored in the `timelineObjectDefinitions` folder.

Version

TimelineObjectDefinition components are available in API version 55.0 and later.

Special Access Rules

The Health Cloud license is required to use this metadata type.

Fields

Field Name	Description
baseObject	Field Type string Description Required. The object on which a timeline is based. Information displayed in a timeline comes from objects that are related to the base object. The base object can be a Salesforce object or custom object.

Field Name	Description
definition	Field Type string Description Required. The timeline definition in JSON format.
isActive	Field Type boolean Description Indicates whether the timeline is active (<code>true</code>) or not (<code>false</code>).
masterLabel	Field Type string Description Required. The user interface label of the timeline object definition record.

Declarative Metadata Sample Definition

The following is an example of a `TimelineObjectDefinition` component.

[illegible]

```

Result",,"type":"Text"},{"field":"CallObject","label":"Call
Object
Identifier","type":"Text"},{"field":"CallType","label":"Call
Type","type":"Text"},{"field":"Date","label":"Date"},{"field":"Related
To ID","type":"EntityId"}}}}}</definition>
<isActive>true</isActive>
<masterLabel>HealthTimeline</masterLabel>
</TimelineObjectDefinition>

```

The following is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package
  xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>TimelineObjectDefinition</name>
  </types>
  <version>55.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

SEE ALSO:

[Salesforce DX Developer Guide: Components Available in Managed Packages](#)

UIObjectRelationConfig

Represents the admin-created configuration of the object relation UI component.

 **Important:** Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

UIObjectRelationConfig components have the suffix `.uiObjectRelationConfig` and are stored in the `uiObjectRelationConfigs` folder.

Version

UIObjectRelationConfig components are available in API version 54.0 and later.

Special Access Rules

You must be a Health Cloud customer to use this metadata type

Fields

Field Name	Description
<code>contextObject</code>	Field Type string Description Required. The object that provides the context for this object relation configuration.
<code>contextObjectRecordType</code>	Field Type string Description The record type of the context object for this configuration, if applicable.
<code>directRelationshipField</code>	Field Type string Description For direct relationships, the child relationship field on the related object that matches the context object.
<code>indirectObjectContextField</code>	Field Type string Description For indirect relationships, the field on the junction object that matches the context object.
<code>indirectObjectRelatedField</code>	Field Type string Description For indirect relationships, the field on the junction object that matches the related object.
<code>indirectRelationshipObject</code>	Field Type string

Field Name	Description
	Description For indirect relationships, the junction object representing the relationship between the related object and its context object.
isActive	Field Type boolean Description Indicates whether the configuration is active (<code>true</code>) or not (<code>false</code>).
masterLabel	Field Type string Description Required. Label for the UIObjectRelationConfig. In the UI, this field is UI Object Relation Config.
relatedObject	Field Type string Description Required. The object containing the data that this object relation configuration displays.
relatedObjectRecordType	Field Type string Description The record type of the related object for this configuration.
relationshipType	Field Type ObjectRelationshipType (enumeration of type string) Description Required. A string indicating the type of relationship between the related object and context object. Valid values are: • Direct • Indirect • InverseDirect • Self
UIObjectRelationFieldConfigs	Field Type UIObjectRelationFieldConfig[]

Field Name	Description
	Description Provides a configuration for an object relation field on a specific row of content.

UIObjectRelationFieldConfig

Represents a configuration for a single row of content on a specific object relation configuration.

Field Name	Description
displayLabel	Field Type string Description Required. A string containing the user-defined label for this field, to be displayed on each object relation of this type.
queryText	Field Type string Description Required. A case-insensitive template query for generating the content in this field.
rowOrder	Field Type int Description Required. Determines the top-to-bottom display order of this field on the object relation UI.

Declarative Metadata Sample Definition

This is an example of a UIObjectRelationConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<UIObjectRelationConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <UIObjectRelationFieldConfigs>
    <displayLabel>Address:</displayLabel>
    <queryText>{
      "startNode": {
        "initialObject": "RelatedObject"
      },
      "traversalNodes": [],
      "fieldNode": {
        "fieldEnumOrId": "ShippingAddress"
      }
    }
  </queryText>
  </displayLabel>
</UIObjectRelationFieldConfigs>
</UIObjectRelationConfig>
```

```

    }
  }</queryText>
    <rowOrder>1</rowOrder>
  </UIObjectRelationFieldConfigs>
  <UIObjectRelationFieldConfigs>
    <displayLabel>Phone:</displayLabel>
    <queryText>{
      "startNode": {
        "initialObject": "RelatedObject"
      },
      "traversalNodes": [],
      "fieldNode": {
        "fieldEnumOrId": "Phone"
      }
    }
  }</queryText>
    <rowOrder>2</rowOrder>
  </UIObjectRelationFieldConfigs>
  <UIObjectRelationFieldConfigs>
    <displayLabel>Fax:</displayLabel>
    <queryText>{
      "startNode": {
        "initialObject": "RelatedObject"
      },
      "traversalNodes": [],
      "fieldNode": {
        "fieldEnumOrId": "Fax"
      }
    }
  }</queryText>
    <rowOrder>3</rowOrder>
  </UIObjectRelationFieldConfigs>
  <UIObjectRelationFieldConfigs>
    <displayLabel>Parent Organization:</displayLabel>
    <queryText>{
      "startNode": {
        "initialObject": "RelatedObject"
      },
      "traversalNodes": [
        {
          "destinationObjectEnumOrId": "Account",
          "fieldEnumOrId": "ParentId",
          "traversalDirection": "parent"
        }
      ],
      "fieldNode": {
        "fieldEnumOrId": "Name"
      }
    }
  }</queryText>
    <rowOrder>4</rowOrder>
  </UIObjectRelationFieldConfigs>
  <contextObject>Contact</contextObject>
  <directRelationshipField>AccountId</directRelationshipField>
  <isActive>true</isActive>
  <masterLabel>Sample Primary Account Configuration</masterLabel>
  <relatedObject>Account</relatedObject>

```

```

    <relationshipType>Direct</relationshipType>
    <indirectObjectRelatedField></indirectObjectRelatedField>
    <indirectObjectContextField></indirectObjectContextField>
    <contextObjectRecordType></contextObjectRecordType>
    <indirectRelationshipObject></indirectRelationshipObject>
    <relatedObjectRecordType></relatedObjectRecordType>
  </UIObjectRelationConfig>

```

This is an example `package.xml` that references the previous definition.

```

<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <types>
    <members>*</members>
    <name>UIObjectRelationConfig</name>
  </types>
  <version>54.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

VirtualVisitConfig

Represents an external video provider configuration, which relays events from Salesforce to the provider.



Important: Where possible, we changed noninclusive terms to align with our company value of Equality. We maintained certain terms to avoid any effect on customer implementations.

Parent Type

This type extends the Metadata metadata type and inherits its `fullName` field.

File Suffix and Directory Location

`VirtualVisitConfig` components have the suffix `.virtualVisitConfig` and are stored in the `VirtualVisitConfigs` folder.

Version

`VirtualVisitConfig` components are available in API version 54.0 and later.

Special Access Rules

Access to this metadata type requires at least one of these preferences:

- Video Calls: Org Pref (VideoVisits) Org preference
- Industries Einstein: Intelligent Form Reader (EinsteinDocReader)
- Industries Einstein: Sentiment Insights Account (IESentimentAnalysis)

- Natural Language Processing: Key phrase extraction and entity detection (NLPServiceEnabled) Org Preference and the NLP: Key phrase extraction (KeyPhrasePrefEnabled) Org Preference
- Natural Language Processing (NLPServicePrefEnabled) Org Preference

Fields

Field Name	Description
<code>comprehendServiceType</code>	Field Type VirtualVisitComprehendServiceType (enumeration of type string) Description Specifies the type of service used to convert speech into text or to analyze the converted speech text. Valid values are: • <code>ComprehendMedicalService</code> • <code>ComprehendService</code>
<code>experienceCloudSiteUrl</code>	Field Type string Description The URL of the Digital Experience site where the Video Call component is available to portal or guest users.
<code>externalRoleIdentifier</code>	Field Type string Description The ID of the role that's used to allow users to join a video call and to grant them temporary access to certain functions needed to participate in the call.
<code>isProtected</code>	Field Type boolean Description An auto-generated value that doesn't currently impact the behavior of the metadata type.
<code>masterLabel</code>	Field Type string Description Required. A user-friendly name for VirtualVisitConfig, which is defined when the VirtualVisitConfig is created.
<code>messagingRegion</code>	Field Type string

Field Name	Description
	Description The region where the waiting room and messaging channel data is processed and stored. Available in API version 57.0 and later.
namedCredential	Field Type string Description The named credential record used to authenticate and authorize a video call vendor's account.
storageBucketName	Field Type string Description The name of the storage bucket that stores the meeting transcript.
usageType	Field Type VirtualVisitUsageType (enumeration of type string) Description The name of the Salesforce feature for which the video call configuration record is created. Valid values are: • CHIME • INTELLIGENT_FORM_READER • SENTIMENT_ANALYSIS
videoCallApptTypeValue	Field Type string Description The default Appointment Type picklist values from the Service Appointment object that represent a video appointment type. Use semicolons to separate multiple values.
videoControlRegion	Field Type string Description The region where API calls related to Video Calls are made. Available in API version 57.0 and later.
visitRegion	Field Type VirtualVisitVisitRegion (enumeration of type string) Description The region where the Video Call audio and video data is processed. Valid values are:

Field Name	Description
	• af-south-1 • ap-east-1 • ap-northeast-1 • ap-northeast-2 • ap-northeast-3 • ap-south-1 • ap-southeast-1 • ap-southeast-2 • ca-central-1 • eu-central-1 • eu-north-1 • eu-south-1 • eu-west-1 • eu-west-2 • eu-west-3 • me-south-1 • sa-east-1 • us-east-1 • us-east-2 • us-west-1 • us-west-2

Declarative Metadata Sample Definition

This is an example of a VirtualVisitConfig component.

```
<?xml version="1.0" encoding="UTF-8"?>
<VirtualVisitConfig xmlns="http://soap.sforce.com/2006/04/metadata">
  <usageType>CHIME</usageType>
  <visitRegion>us-east-1</visitRegion>
  <masterLabel>vvconfig1</masterLabel>
  <experienceCloudSiteUrl>videocall_c@testcloudurl.com</experienceCloudSiteUrl>
  <namedCredential>SampleNamedCredential</namedCredential>
  <comprehendServiceType>ComprehendService</comprehendServiceType>
  <storageBucketName>comprehendbucket</storageBucketName>
  <isProtected>>false</isProtected>
</VirtualVisitConfig>
```

This is an example package.xml that references the previous definition.

```
<?xml version="1.0" encoding="UTF-8"?>
<Package xmlns="http://soap.sforce.com/2006/04/metadata">
  <namespacePrefix>[namespacePrefix]</namespacePrefix>
  <fullName>deployPackage</fullName>
```

```

<types>
  <members>*</members>
  <name>VirtualVisitConfig</name>
</types>
<types>
  <members>*</members>
  <name>NamedCredential</name>
</types>
<version>55.0</version>
</Package>

```

Wildcard Support in the Manifest File

This metadata type supports the wildcard character * (asterisk) in the `package.xml` manifest file. For information about using the manifest file, see [Deploying and Retrieving Metadata with the Zip File](#).

Health Cloud Custom Metadata Types

Custom metadata is customizable, deployable, packageable, and upgradeable application metadata.

[GroupRecordTypeMapper](#)

Maps a new custom Group record type to the standard Group record type.

[IndividualRecordTypeMapper](#)

Maps a new custom individual record type to the record type you use for representing individuals, such as patients, members, or practitioners.

[RiskScoreAgeBandContinuedEnrollee](#)

Mapping used to indicate risk score based on age and continued enrollment status.

[RiskScoreAgeBandNewEnrollee](#)

Mapping used to indicate risk score based on age and new enrollment status.

[RiskScoreHCCCode](#)

Maps risk score to HCC codes.

[RiskScoreDiseaseInteraction](#)

Maps risk scores to disease interactions.

[RiskScoreMedicaidInteractions](#)

Maps risk scores to Medicaid and originally disabled interactions.

[HealthCloudSetting](#)

Holds mappings for field sets and other customizable elements in Health Cloud. To change a delivered setting, deactivate the setting, clone it, and make the new setting active.

[HL7Setting](#)

Specifies parser support for electronic health record transmissions using the HL7 standard.

[HL7ParserMapping](#)

Determines which Apex class is used to parse HL7 segments.

[HcServiceOrchestrationSetting](#)

Determines order of execution of parser operations.

GroupRecordTypeMapper

Maps a new custom Group record type to the standard Group record type.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`

Field	Details
<code>AccountRecordType__c</code>	Type string Properties Filter, Group, Nillable, Sort Description The name of your new custom Group record type being mapped to the Group record type. Note: This field is for Salesforce internal-use only. By default, this field doesn't appear on any page layout.
<code>AccountRecordTypeNamespace__c</code>	Type string Properties Filter, Group, Nillable, Sort Description Namespace for Account record type being mapped.

IndividualRecordTypeMapper

Maps a new custom individual record type to the record type you use for representing individuals, such as patients, members, or practitioners.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `describeSObjects()`, `query()`, `retrieve()`, `search()`

Field	Details
<code>AccountRecordTypeNamespace__c</code>	Type string Properties Filter, Group, Nillable, Sort

Field	Details
	Description Namespace for Account record type being mapped.
AccountRecordType__c	Type string Properties Filter, Group, Nillable, Sort Description The name of your new custom Individual record type being mapped to the standard Individual record type.  Note: This field is for Salesforce internal-use only. By default, this field doesn't appear on any page layout.
ContactRecordTypeNamespace__c	Type string Properties Filter, Group, Nillable, Sort Description Namespace for Contact record type being mapped.
ContactRecordType__c	Type string Properties Filter, Group, Nillable, Sort Description Contact record type being mapped to the record type you use for representing individuals.
DetailPage__c	Type string Properties Filter, Group, Nillable, Sort Description Salesforce internal-use only.
IndividualType__c	Type string Properties Filter, Group, Nillable, Sort Description Type of Individual being mapped.

Field	Details
LeadRecordTypeNamespace__c	Type string Properties Filter, Group, Nillable, Sort Description Lead namespace for your custom record type's org.
LeadRecordType__c	Type string Properties Filter, Group, Nillable, Sort Description Lead Record Type to be used when converting Lead records. Leave this field blank to use any record type. All available record types are converted to an Individual record type unless there is another mapping specified.

RiskScoreAgeBandContinuedEnrollee

Mapping used to indicate risk score based on age and continued enrollment status.

 **Note:** New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
AgeBandFrom__c	Type double Properties Filter, Sort Description Minimum age in a defined group.
AgeBandTo__c	Type double Properties Filter, Sort Description Maximum age in a defined group.

Field	Details
CommunityFBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
CommunityFBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
CommunityNonDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of age.
CommunityNonDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of disability.
CommunityPBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
CommunityPBDualDisabled__c	Type double

Field	Details
	Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
Community__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home.
Gender__c	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description The patient's gender. Picklist values: Decline to Specify, Female, and Male.
Institutional__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives in an institution, such as a skilled nursing facility.
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this record is active.
YearSpan__c	Type string Properties Filter, Group, Sort Description Calendar year that this metadata applies to.

RiskScoreAgeBandNewEnrollee

Mapping used to indicate risk score based on age and new enrollment status.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
AgeBandFrom__c	Type double Properties Filter, Sort Description Minimum age in a defined group.
AgeBandTo__c	Type double Properties Filter, Sort Description Maximum age in a defined group.
CSNP__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Whether the patient is part of a CSNP (Chronic Condition Special Needs Plan).
Gender__c	Type picklist Properties Defaulted on create, Filter, Group, Restricted picklist, Sort Description The patient's gender. Picklist values: Decline to Specify, Female, and Male.
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort

Field	Details
	Description Indicates whether this record is active.
MedicaidNonOriginallyDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Patient is a Medicaid patient and the original reason for Medicare entitlement was not due to disability.
MedicaidOriginallyDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Patient is a Medicaid patient and the original reason for Medicare entitlement was due to disability.
NonMedicaidNonOriginallyDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Patient is not a Medicaid patient and the original reason for Medicare entitlement was not due to disability.
NonMedicaidOriginallyDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Patient is not a Medicaid patient and the original reason for Medicare entitlement was due to disability.
YearSpan__c	Type string Properties Filter, Group, Sort Description Calendar year that this metadata applies to.

RiskScoreHCCCode

Maps risk score to HCC codes.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
<code>Community__c</code>	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home.
<code>CommunityFBDualAged__c</code>	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
<code>CommunityFBDualDisabled__c</code>	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
<code>CommunityNonDualAged__c</code>	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of age.
<code>CommunityNonDualDisabled__c</code>	Type double

Field	Details
	Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of disability.
CommunityPBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description
CommunityPBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
ConditionCategory__c	Type string Properties Filter, Group, Sort Description Indicates the medical condition category that the HCC belongs to.
Description__c	Type string Properties Filter, Group, Nillable, Sort Description Description of the medical condition category.
HCCCode__c	Type string Properties Filter, Group, Nillable, Sort Description The HCC code related to the condition.

Field	Details
Institutional__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives in an institution, such as a skilled nursing facility.
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this record is active.
OverriddenHCCCodes__c	Type string Properties Filter, Group, Nillable, Sort Description Indicates which HHC codes are overridden by the value in HCCCode__c.
YearSpan__c	Type string Properties Filter, Group, Sort Description Calendar year that this metadata applies to.

RiskScoreDiseaseInteraction

Maps risk scores to disease interactions.

 **Note:** New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
ApplyIfDisabled__c	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group, Sort Description Indicates a disabled-disease interaction instead of a disease-disease interaction.
Community__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home.
CommunityFBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
CommunityFBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
CommunityNonDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of age.
CommunityNonDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort

Field	Details
	Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of disability.
CommunityPBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
CommunityPBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
HasConditions__c	Type string Properties Filter, Group, Nillable, Sort Description Indicates that there are conditions or HCC codes that interact with either the disabled status or a part of the disease-disease interaction.
Institutional__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives in an institution, such as a skilled nursing facility.
InteractingConditions__c	Type string Properties Filter, Group, Nillable, Sort Description Indicates conditions that interact with the conditions found in HasConditions__c based on disease-disease interactions.

Field	Details
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this record is active.
YearSpan__c	Type string Properties Filter, Group, Sort Description Calendar year that this metadata applies to.

RiskScoreMedicaidInteractions

Maps risk scores to Medicaid and originally disabled interactions.

 **Note:** New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
Community__cl	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home.
CommunityFBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.

Field	Details
CommunityFBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a full-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
CommunityNonDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of age.
CommunityNonDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is covered by Medicare, and is enrolled in Medicare because of disability.
CommunityPBDualAged__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of age.
CommunityPBDualDisabled__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives at home, is a partial-benefit member covered by both Medicare and Medicaid, and is enrolled in Medicare because of disability.
Disabled__c	Type boolean

Field	Details
	Properties Defaulted on create, Filter, Group, Sort Description Patient is disabled.
Gender__c	Type picklist Properties Defaulted on create, Filter, Group, Nillable, Restricted picklist, Sort Description The patient's gender. Picklist values: Decline to Specify, Female, and Male.
Institutional__c	Type double Properties Defaulted on create, Filter, Nillable, Sort Description Indicates that the patient lives in an institution, such as a skilled nursing facility.
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether this record is active.
Medicaid__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Is eligible for Medicaid.
OriginallyDisabled__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Original reason for Medicare entitlement. Picklist values: Age and disabled.
YearSpan__c	Type string

Field	Details
	Properties Filter, Group, Sort
	Description Calendar year that this metadata applies to.

HealthCloudSetting

Holds mappings for field sets and other customizable elements in Health Cloud. To change a delivered setting, deactivate the setting, clone it, and make the new setting active.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
Active__c	Type boolean
	Properties Defaulted on create, Filter, Group, Sort
	Description Indicates whether the record is active.
SettingName__c	Type string
	Properties Filter, Group, Sort
	Description Name of the configuration setting or value that is mapped.
SettingValue__c	Type string
	Properties Filter, Group, Sort
	Description Configuration value for a particular setting.

HL7Setting

Specifies parser support for electronic health record transmissions using the HL7 standard.

 **Note:** New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active.
Value__c	Type string Properties Filter, Group, Sort Description ??? (Limit 255 characters.)

HL7ParserMapping

Determines which Apex class is used to parse HL7 segments.

 **Note:** New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
IsActive__c	Type boolean Properties Defaulted on create, Filter, Group, Sort Description Indicates whether the record is active.
EntityName__c	Type string

Field	Details
	Properties Filter, Group, Sort Description Name of the configuration setting or value that is mapped. (Limit 255 characters.)
ParserName__c	Type string Properties Filter, Group, Sort Description Name of the selected HL7 parser. (Limit 255 characters.)
ReceivingApplication__c	Type string Properties Filter, Group, Sort Description Application receiving the HL7 data transmission. (Limit 255 characters.)
ReceivingFacility__c	Type string Properties Filter, Group, Sort Description Organization receiving the HL7 data transmission. (Limit 100 characters.)
SendingApplication__c	Type string Properties Filter, Group, Sort Description Application sending the HL7 data transmission. (Limit 255 characters.)
SendingFacility__c	Type string Properties Filter, Group, Sort Description Organization sending the HL7 data transmission. (Limit 255 characters.)
Version__c	Type string

Field	Details
	Properties Filter, Group, Sort
	Description HL7 version in use. (Limit 255 characters.)

HcServiceOrchestrationSetting

Determines order of execution of parser operations.



Note: New custom fields can't be added to managed custom metadata types.

Supported Calls

`describeLayout()`, `query()`, `retrieve()`

Field	Details
Active__c	Type boolean
	Properties Defaulted on create, Filter, Group, Sort
	Description Indicates whether the record is active.
ProcessId__c	Type string
	Properties Filter, Group, Sort
	Description ??? (Limit 255 characters.)
Required__c	Type boolean
	Properties Filter, Group, Sort
	Description Configuration value for a particular setting.
Step__c	Type int
	Properties Filter, Group, Sort

Field	Details
	Description Position of this operation in the sequence of operations.
StepClass__c	Type string Properties Filter, Group, Sort Description ??? (Limit 255 characters.)

Health Cloud Empower Components for Experience Cloud Sites

Developers can use the Health Cloud Empower Components in other applications to create a patient or member site.

EDITIONS

Available in: Lightning Experience

Available in: **Enterprise** and **Unlimited** Editions with Health Cloud

[Create Your Own Health Cloud Empower Components](#)

Use these examples to help you create custom Health Care Empower components.

[Care Plan Selector for Health Cloud Empower Component](#)

The Care Plan Selector for Health Cloud Empower component (HcCommunityCarePlanPicker) lets users select a patient or member's care plan.

[Care Team for Health Cloud Empower Component](#)

The Care Team for Health Cloud Empower component (HcCommunityCareTeamList) displays details for members of the care team.

[Care Plan Tasks for Health Cloud Empower Component](#)

The Care Plan Tasks for Health Cloud Empower component (HcCommunityTaskList) lets users see tasks associated with a care plan. Members can view only their own tasks, and they can filter the task list to keep track of which tasks are completed.

[Timeline for Health Cloud Empower Component](#)

The Timeline for Health Cloud Empower component lets people see their past, current, and future healthcare events.

Create Your Own Health Cloud Empower Components

Use these examples to help you create custom Health Care Empower components.

Create a component that works with the care plan selector

You can create a component to display custom objects or information for a care plan or for a patient or member. For example:

- For a custom object, display the related list of records for the care plan.
- Display a list of the EHR records for the person, such as medications or visits.
- Display the list of care plan problems or goals.
- Display a graph of medical device measurements or lab results.
- Display details of the care plan.

The custom components are used with the Empower care plan selector, so you must handle the `HcCommunityEventCarePlanSelected` event.

For example:

.cmp file

```
<aura:component implements="forceCommunity:availableForAllPageTypes" access="global"
>
    <!-- attributes here -->

    <aura:handler event="HcCommunityEventCarePlanSelected" action="{!c.onCarePlanChange}"/>

    <!-- display data here -->
</aura:component>
```

controller.js file

```
((
    onCarePlanChange : function(component, event, helper) {
        var carePlanId = event.getParam("carePlanId");
        var patientId = event.getParam("patientId");
        // do some action here to update the data/layout of the component
    }
}))
```

Create a custom component that replaces the care plan selector

You can create a substitute component for the care plan selector. For example, the custom component could have a select list that displays different information or behaves differently than the one included in the package. Or you could add a text search box to find a name or medical record number.

The component must fire the `HcCommunityEventCarePlanSelected` event trigger.

.cmp file

```
<aura:component implements="forceCommunity:availableForAllPageTypes" access="global" >
    <!-- attributes here -->
    <aura:registerEvent name="carePlanChange" type="c:HcCommunityEventCarePlanSelected"/>

    <!-- display data here -->
</aura:component>
```

controller.js file

```
((
    onSomeActionInTheComponent : function(component, event, helper) {
        var carePlanId = [get from component];
        // OR
        var patientid = [get from component];
        var carePlanEvent =
            $A.get("e.HcCommunityEventCarePlanSelected");
        carePlanEvent.setParams({
            'carePlanId': carePlanId,
            'patientId': patientId
        }).fire();
    }
}))
```

```
    }
  })
}
```

SEE ALSO:

[Admin Guide: Customize Fields in the Health Cloud Empower Lightning Components](#)

Care Plan Selector for Health Cloud Empower Component

The Care Plan Selector for Health Cloud Empower component (HcCommunityCarePlanPicker) lets users select a patient or member’s care plan.

If the user has access to only one care plan, the plan is selected automatically. When a user is a member of multiple care teams, the picklist shows all the user’s plans. If the user doesn’t belong to any care team, the picklist doesn’t appear. Only users who are members of the care team or the owner of the care plan can see the plan.

Includes only case record types that are in the Care Plan Record Type custom metadata records.

 **Note:** In the tables, the labels listed reflect the field in the Experience Builder and the Lightning App Builder. Attributes that do not have a label use a default, unless set by a custom use of the component.

Table 49: Care Plan Selector Component Attributes

Attribute	Field Label	Type	Description
carePlans		map[]	List of care plan IDs and descriptions. If no value is set, the attribute is populated with values based on other selections and the list obtained from a SOQL query.
picklistDefaultOptionText	Placeholder text for picklist	string	Enter the text to display in the picklist before anything is selected. The default is <code>Select a name and care plan...</code> Placeholder text can’t be translated using the Translation Workbench.
showBirthDate	Show birthdate	boolean	Add the person's birthdate to the picklist in addition to their name and the care plan name. Default is <code>false</code> .
includeYearOfBirth	Include birth year	boolean	Include year of birth. Default is <code>true</code> .
useMonthText	Show birth month as text	boolean	Show the person's birth month as text, such as Jan or Feb. Default is <code>true</code> .
includeAllCarePlanOption	Show all care plans	boolean	Add an item to a picklist to show details for all care plans at once when the user has multiple care plans. <code>ALL CARE PLANS</code> is shown as the name of the care plan. Default is <code>true</code> .

Table 50: Care Plan Selector Component Events Handled

Name (Type)	Description
forceCommunity:routeChange (Application)	When a user navigates within the site, the navigation change is captured. The care plan selector fires the eventCarePlanSelected event to keep all components in sync with the currently selected option.

Table 51: Care Plan Selector Component Events Fired

Name (Type)	Attributes (Type)	Description
HcCommunity:EventCarePlanSelected (Application)	- carePlanId (string) - patientId (string)	Fire this event when an option is selected or changed so that dependent components are kept in sync.

Usage

This component registers and fires on an event called HcCommunityEventCarePlanSelected.

If you build a component that responds to the user selection at runtime, include an event handler for the HcCommunityEventCarePlanSelected event.

The Health Cloud package provides two Lightning components, Care Team List and Care Plan Picker, that handle this event.

SEE ALSO:

[Admin Guide: Care Plan Selector for Health Cloud Empower](#)

Care Team for Health Cloud Empower Component

The Care Team for Health Cloud Empower component (HcCommunityCareTeamList) displays details for members of the care team.

HcCommunityPatientCard controls the fields and the order in which they appear for the patient or member in the community.

HcCommunityTeamMembers controls which fields appear for the rest of the team members in the site and their order.

Table 52: Care Team Component Attributes

Attribute	Field Label	Type	Description
carePlanId		string	ID of the care plan or case for a given care team.
patientId		string	Account ID of the person for whom to show care plan members. Setting patientId shows all care plans for that person. Setting carePlanId shows only the details for the referenced care plan. If both are set, carePlanId is used.
patientFieldSet	Patient Field Set Name	string	Name of the field set on the User object. Retrieves the fields to display for the patient or member. Default is HcPatientInfoFields (which is part of the Health Cloud managed package).

Attribute	Field Label	Type	Description
teamMemberFieldSet	Team Member Field Set Name	string	Name of the field set that contains the fields to display for the team members. Default is <code>HcTeamMemberInfoFields</code> (which is part of the Health Cloud managed package).
showLabels	Show labels	boolean	Boolean attribute to toggle label visibility. Default is <code>true</code> .
includeOwner	Include owner in list	boolean	Toggle to show the care plan owner in the list of care team members. Default is <code>false</code> .
carePlanOwnerRoleLabel	Care Plan Owner Role Name	string	Label text for the name of the care plan owner's role. For example, if a nurse practitioner creates and owns the care plan, you can show Nurse Practitioner as the role instead of the default.

Table 53: Care Team Component Events Handled

Name (Type)	Attributes (Type)	Description
HcCommunityEventCarePlanSelected (Application)	- carePlanId (string) - patientId (string)	Event that is fired when a care plan option is selected in the Health Cloud Care Plan Picker component.

Use Alongside Another Component

This component has an event handler for `HcCommunityEventCarePlanSelected` event.

Your custom component must fire the `HcCommunityEventCarePlanSelected` event that this component handles. The value passed in the event is `Caseld` (type string). The Health Cloud package provides the Care Plan Selector component, which registers and fires the `HcCommunityEventCarePlanSelected` event with `Caseld`.

Use as a Child or Nested Component

This component requires `carePlanId` (type string) (or `accountId` or `patientId`) as input from its parent component. The value of `carePlanId` must be a valid `Caseld` value.

Use in a Case Record or Account Page

You can use this component in a Lightning record page for the Case and Account object. The Case or Account record page fires the Aura attribute `force:hasRecordId` that this component handles.

SEE ALSO:

[Admin Guide: Care Team for Health Cloud Empower](#)

Care Plan Tasks for Health Cloud Empower Component

The Care Plan Tasks for Health Cloud Empower component (`HcCommunityTaskList`) lets users see tasks associated with a care plan. Members can view only their own tasks, and they can filter the task list to keep track of which tasks are completed.

Table 54: Care Plan Tasks Component Attributes

Attribute	Field Label	Type	Description
carePlanId		string	ID of the care plan or case for a given care team.
patientId		string	The account ID of the person for whom a list of care plan tasks needs to be shown. Setting the patientId shows all tasks for that person (when they have more than one). Setting the carePlanId only shows the details for the referenced care plan. If both are set we prioritize carePlanId and show only one list of care plan tasks.
taskFieldSet	Field Set Name	string	Name of the field set that contains the fields you want to display for tasks. The default is HcCarePlanTaskFields (which is part of the Health Cloud managed package).
showLabels	Show labels	boolean	Boolean attribute to toggle visibility of the labels that appear in the task list. Default: <code>true</code>
showAll	Show all tasks	boolean	Toggle visibility of all tasks. (Currently unavailable and has no effect.) Default: <code>true</code>

Table 55: Care Plan Tasks Component Events Handled

Name (Type)	Attributes (Type)	Description
HcCommunityEventCarePlanSelected (Application)	- carePlanId (string) - patientId (string)	Event that is fired when a care plan option is selected in the Health Cloud Care Plan Picker component.
HcCommunityGlobalEvent	- taskId (string) - selected (boolean)	Event used to update the status of a task when it is checked.

Use Alongside Another Component

This component has an event handler for HcCommunityEventCarePlanSelected event.

Your custom component must fire the HcCommunityEventCarePlanSelected event that this component handles. The value passed in the event is Caseld (type string). The Health Cloud package provides the Care Plan Selector component, which registers and fires the HcCommunityEventCarePlanSelected event with Caseld.

Use as a Child or Nested Component

This component requires carePlanId (type string) (or accountId or patientId) as input from its parent component. The value of carePlanId must be a valid Caseld value.

Use in a Case Record or Account Page

You can use this component in a Lightning record page for the Case and Account object. The Case or Account record page fires the Aura attribute force:hasRecordId that this component handles.

SEE ALSO:

[Admin Guide: Care Plan Tasks for Health Cloud Empower](#)

Timeline for Health Cloud Empower Component

The Timeline for Health Cloud Empower component lets people see their past, current, and future healthcare events.

The HcCommunityTimeline component displays lists of events for a care plan. The events are shown on three tabs: Today (always shown); Past (can be excluded); and Future (can be excluded). This component is similar to the care team and tasks list in that it handles the plan selected event.

The Community Timeline component filter allows you to select the type of events you want displayed in the timeline by picking from a set of view configuration options.



Note: In the following tables, **Label** refers to the label for the field in the Experience Builder and the Lightning App Builder. Attributes that do not have a label use a default unless set by a custom use of the component.

Table 56: HcCommunityTimeline Component Attributes

Name	Label	Type	Description
carePlanId		string	ID of the care plan or case for a given care team.
patientId		string	Account ID of the person for whom to show care plan members. Setting patientId shows all care plans for that person. Setting carePlanId shows only the details for the referenced care plan. If both are set, carePlanId is used.
showPastActivity	Show past events	boolean	Flag indicates if the Past tab is included to display past timeline activity. Default is <code>true</code> .
showFutureActivity	Show future events	boolean	Flag indicates if the Future tab is included to display future timeline activity. Default is <code>true</code> .
pageReloadSize	Page Reload Size	double	Number of activities to be loaded when a care plan is selected, Show More button is clicked, or when filters are changed.
picklistDefaultOptionTextForTimeline	Text instructing users to select a care plan to view timeline events.	string	Default: <i>Select a care plan to view timeline events.</i>

Table 57: HcCommunityTimeline Component Events Handled

Name (Type)	Attributes (Type)	Description
HcCommunityEventCarePlanSelected (Application)	- carePlanId (string) - patientId (string)	Event that is fired when a care plan option is selected in the Health Cloud Care Plan Picker component.

Use Alongside Another Component

This component has an event handler for HcCommunityEventCarePlanSelected event.

Your custom component must fire HcCommunityEventCarePlanSelected event that this component handles. The value passed in the event is CaselId (type String). Health Cloud package provides a component, Care Plan Selector, that registers and fires HcCommunityEventCarePlanSelected event with CaselId.

Use as a Child or Nested Component

This component would require `carePlanId` (type `String`) as input from its parent component. The value of the `carePlanId` must be a valid `CasId` value.

Use in a Case Record Page

This component can be used in Lightning Record Page for Case object. The Case Record Page sets the `recordId` attribute to the case Id since it implements the `force:hasRecordId` interface.

SEE ALSO:

[Admin Guide: Timeline for Health Cloud Empower](#)

API End-of-Life

Salesforce is committed to supporting each API version for a minimum of three years from the date of first release. In order to mature and improve the quality and performance of the API, versions that are more than three years old might cease to be supported.

When an API version is to be deprecated, advance notice is given at least one year before support ends. Salesforce will directly notify customers using API versions planned for deprecation.