

MANAGE BULK PERMISSION SET LICENSE (PSL) ASSIGNMENTS FOR HEALTH CLOUD

Assign or Unassign the Health Cloud Permission Set License to Many Users

You can streamline administration by using Data Loader and a spreadsheet to assign permission set licenses in bulk.

Permission set licenses and permission sets have different purposes. Permission set licenses extend the functionality of a user license, and permission sets extend a user's functional access without changing a user's profile. When you assign a permission set, you're also assigning the associated permission set license.

Before you assign or unassign Health Cloud Permission Set Licenses, make sure you have the following in place:

- You must have administrator permissions and access to the Company Profile panel of your org.
- Salesforce Data Loader must be installed to obtain the internal IDs of users as well as the internal ID of the Health Cloud permission set. For more information, see Data Loader documentation.
- You need a spreadsheet application that handles CSV files, such as Microsoft Excel or Google Sheets.

Bulk-Assign Permission Set Licenses

To bulk-assign the Health Cloud permission set and permission set license for multiple users, you need the unique ID of the permission set and the unique ID of each user.

- 1. Check to see how many licenses are assigned. In Setup, go to Company Settings > Company Information, and click Permission Set Licenses
 - Under Permission Set Licenses, check that you have enough Health Cloud licenses for all the users you want to assign.
- 2. In Data Loader, click **Export**, log in, and grant access to the company org.
- 3. Click **Show all Salesforce objects** and select the **User** object.
- **4.** Enter a unique name for the new CSV file (for example, User_Extract.csv), browse to where you want to download the generated file, and click **Next**.
- **5.** Select **Id**, **LastName**, and **FirstName**, then click **Finish**.
 - Tip: To locate only active users, set IsActive to true.
- 6. Confirm that the downloaded CSV file has three columns: User ID, Last Name, and First Name.

You only need the ID, but the last and first names make it easier to identify the user.

- 7. Back in the Data Loader Export tab, click **Show all Salesforce objects** and select **Permission Set**.
 - a. Give the target a unique file name (for example, PermSet_extract.csv), and click Next.
 - **b.** In the panel of query fields, enter this SQL query in the text box: Select Id, Name, Label FROM PermissionSet WHERE Name = 'HealthCloudPermissionSetLicense'.
 - c. Click Finish and then Yes to confirm that you want to proceed.

A single record is created and downloaded.

- 8. In the downloaded file, copy the unique ID for the Health Cloud permission set.
 - a. Open a new CSV spreadsheet and enter headings to the first two columns: PERMISSIONSETID and ASSIGNEEID.
 - b. Copy the user IDs from the User_Extract.csv file, and paste them into the spreadsheet's ASSIGNEEID column.
 - c. Open the PermSet_extract.csv file. It has a single row of data. Copy the first field, which is the internal ID for the Health Cloud Permission Set License, and paste it into the spreadsheet's PERMISSIONSETID column for each user.
 - **d.** Save the spreadsheet with a name like PermSetAssignments.csv.
- 9. Back in Data Loader, on the Upsert tab, click **Show all Salesforce objects**, and select the object **Permission Set Assignment**. Browse to the PermSetAssignments.csv file and click **Next**, and click OK.

 Confirm that the Id field is shown as matching the PermissionSetAssignment. Click **Next**.
- **10.** Select the CSV field to map to the Id field of the permission set, and click **Create Map**.
 - **a.** From the list of fields, drag **Assigneeld** to the ASSIGNEEID row in the mapping table.
 - **b.** Drag **PermissionSetId** to the PERMISSIONSETID row, then click **OK** and then **Next**.
 - ? Tip: You can save this mapping for later use.
 - **c.** Choose where to save the success and error files, and click **Finish**.
- **11.** Under Company Information in Setup, check the Permission Set Licenses and Permission Sets tables to verify that the licenses and permission sets have been assigned.

Bulk-Unassign the Health Cloud Permission Set License

To unassign a permission set and permission set license for multiple users, you'll need the users' internal IDs, the ID of the permission set, and the ID of the permission set license.

- 1. In Data Loader, from the Export tab, log in and grant access to the company org.
- 2. Click Show all Salesforce objects, and select the User object.
- 3. Enter a unique name for the new CSV file (such as User_Extract.csv), and browse to where you want to download the generated file. Click **Next**.
- 4. Select Id. LastName, and FirstName.
- **5.** Click **Finish**, then click **Yes**.
- 6. Confirm that the downloaded file has three columns: the user's unique ID, last name, and first name.
- 7. Back in the Data Loader Export tab, get the permission set ID.
 - a. Click Show all Salesforce objects and select Permission Set.
 - b. Give the target a unique file name (for example PermSet extract.csv) and click Next.
 - c. In the panel of query fields, enter the following explicit query into the text box: Select Id, Name, Label FROM PermissionSet WHERE Name = 'HealthCloudPermissionSetLicense'.
 - d. Click Finish, then Yes to confirm and start the export.

A single record is created.

- 8. Open the downloaded file and copy the ID for the Health Cloud permission set.
- **9.** Back in the Data Loader Export tab, get the unique internal Id for the permission set license.
 - a. Click Show all Salesforce objects and select Permission Set License.

- b. Give the target a unique file name (such as PermSetLicense extract.csv) and click Next.
- c. In the panel of query fields, enter this SQL query: Select Id, DeveloperName, MasterLabel FROM PermissionSetLicense WHERE MasterLabel = 'HealthCloudPermissionSetLicense'. Click Finish and then Yes.

This query creates a single record.

- 10. In the downloaded file, copy the ID for the Health Cloud permission set license.
- 11. Create a list of users currently assigned to the permission set by querying for the permission set ID.
 - a. In the Data Loader Export tab, click Show all Salesforce objects and select Permission Set Assignment.
 - **b.** Give the target a unique file name (such as PermSetAssignment extract.csv) and click **Next**.
 - c. In the panel of query fields, enter this SQL query: Select Id, PermissionSetId, AssigneeId FROM PermissionSetAssignment WHERE PermissionSetId = 'YOUR_UNIQUE_PERMSET_ID'.
 Use your permission set Id in place of YOUR UNIQUE PERMSET ID.
 - **d.** Click **Finish** and then **Yes** to confirm and start the export.
- **12.** Open the downloaded CSV file and identify which user IDs you want to unassign the permission set. Delete all the rows from the permission set assignment file for those users you want to keep the permission set.

The file should only contain rows of assigned users you want to unassign from the Health Cloud permission set.

- 13. Back in Data Loader, click the **Delete** tab.
 - a. Click Show all Salesforce objects and select Permission Set Assignment.
 - b. Choose your prepared permission set assignment CSV file (PermSetAssignment extract.csv) and click Next.
 - **c.** Click **OK** to verify the correct number of rows to be deleted.
 - d. The next panel shows the three fields in the CSV file, and asks you to select the CSV fields to be mapped. Click Create Map, and in the next panel select Auto-Match Fields to Columns. The ID field is mapped to Id. Click OK, then Next.
 You can save this mapping for use in future bulk unassigns.
 - **e.** Specify where you would like to save the success and error files, then click **Finish**, then **Yes**.
 - **f.** Confirm the Recycle Bin information, and click **Yes** to start the job.
- **14.** Verify that the users have been unassigned from the Health Cloud permission set.
- **15.** Create the list of users currently assigned to the permission set license by querying for the permission set license ID. Return to the Data Loader and Export tab.
 - **a.** Click **Show all Salesforce objects** and select **Permission Set License Assignment**. Give the target a unique file name (for example, PermSetLicenseAssignment extract.csv) and click **Next**.
 - **b.** In the panel of query fields, enter this query into the text box: Select Id, PermissionSetLicenseId, AssigneeId FROM PermissionSetLicenseAssign WHERE PermissionSetLicenseId = 'YOUR_UNIQUE_PERMSET_LICENSE_ID'. Enter permission set license ID you got in place of YOUR_UNIQUE_PERMSET_LICENSE_ID in the query string.
 - **c.** Click **Finish** and then **Yes** to confirm and start the export.
- **16.** In the downloaded CSV file, identify which user lds you want to unassign from the permission set license. Delete all the rows for any users you want to keep the permission set license.

- a. Back in Data Loader, click **Delete**, then click **Show all Salesforce objects** and select **Permission Set License Assignment**. Choose your prepared permission set license assignment file (PermSetLicenseAssignment_extract.csv) and click **Next**.
- **b.** Verify that the number of rows to be deleted is correct and click **OK**.
- c. To select the CSV fields to be mapped, click **Create Map**, and in the next panel select **Auto-Match Fields to Columns**. Click **OK**, then **Next**.

You can save this mapping to use in future bulk unassigns.

The ID field is mapped to Id.

- **d.** Specify where to save the success and error files, then click **Finish**, then **Yes** to proceed.
- **e.** In the pop-up warning about the Recycle Bin, click **Yes** to start the job.
- 17. Verify that the correct number of licenses have been recovered. Go to Company Profile | Company Information, click Permission Set Licenses, and check the number of licenses for the Health Cloud permission set.