

Analytics Security Implementation Guide

Salesforce, Spring '21





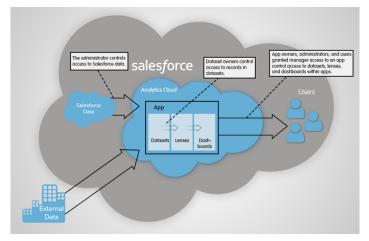
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SECURITY FOR SALESFORCE ANALYTICS CLOUD

Analytics Cloud has different levels of security that your organization can implement to ensure that the right user has access to the right data.



- The administrator can implement object-level and field-level security to control access to Salesforce data. For example, the administrator can restrict access to prevent the dataflow from loading sensitive Salesforce data into datasets. This document describes how Analytics Cloud uses object-level and field-level security on Salesforce data and how to configure permissions on Salesforce objects and fields.
- Dataset owners can implement row-level security on each dataset that they create to restrict access to it's records. If a dataset does not have row-level security, users who have access to the dataset can view all records. This document describes how to configure row-level security on datasets and provides some sample implementations based on datasets created from Salesforce data and external data.
 - Note: Analytics Cloud supports security predicates, a robust row-level security feature that enables you to model many different types of access controls on datasets. Also, Analytics Cloud supports sharing inheritance, to synchronize with sharing that's configured in Salesforce, subject to certain limitations. If you use sharing inheritance, you must also set a security predicate to take over in situations when sharing settings can't be honored.
- App owners, administrators, and users granted manager access to an app control access to datasets, lenses, and dashboards within apps. This document describes the different levels of access for apps and how to share datasets, lenses, dashboards in an app with other users.

SALESFORCE DATA ACCESS IN TABLEAU CRM

Tableau CRM requires access to Salesforce data when extracting the data and also when the data is used as part of row-level security. Tableau CRM gains access to Salesforce data based on permissions of two internal Tableau CRM users: Integration User and Security User.

Tableau CRM uses the permissions of the Integration User to extract data from Salesforce objects and fields when a dataflow job runs. Because the Integration User has View All Data access, consider restricting access to particular objects and fields that contain sensitive data. If the dataflow is configured to extract data from an object or field on which the Integration User does not have permission, the dataflow job fails.

When you query a dataset that has row-level security based on the User object, Tableau CRM uses the permissions of the Security User to access the User object and its fields. The Security User must have at least read permission on each User object field included in a predicate. A predicate is a filter condition that defines row-level security for a dataset. By default, the Security User has read permission on all standard fields of the User object. If the predicate is based on a custom field, then grant the Security User read access on the field. If the Security User does not have read access on all User object fields included in a predicate expression, an error appears when you try to query the dataset using that predicate.

() Important: Because Tableau CRM requires the Integration User and Security User to access Salesforce data, do not delete either of these users.

Control Access to Salesforce Objects and Fields

Analytics Cloud requires access to Salesforce data when extracting the data and also when the data is used as part of row-level security. Configure the permissions of the Integration User on Salesforce objects and fields to control the dataflow's access to Salesforce data. Configure the permissions of the Security User to enable row-level security based on custom fields of the User object.

Control Access to Salesforce Objects and Fields

Analytics Cloud requires access to Salesforce data when extracting the data and also when the data is used as part of row-level security. Configure the permissions of the Integration User on Salesforce objects and fields to control the dataflow's access to Salesforce data. Configure the permissions of the Security User to enable row-level security based on custom fields of the User object.

When configuring permissions for the Integration User or Security User, make changes to a cloned version of the user profile.

1. From Setup, enter *Profiles* in the Quick Find box, then select **Profiles**, and then select the user profile.

For the Integration User, select the Analytics Cloud Integration User profile. For the Security User, select the Analytics Cloud Security User profile.

- 2. Click Clone to clone the user profile.
- **3.** Name and save the cloned user profile.
- 4. Click Object Settings.
- 5. Click the name of the Salesforce object.
- 6. Click Edit.

USER PERMISSIONS

To clone a user profile:

 Manage Profiles and Permission Sets

To edit object permissions:

- Manage Profiles and Permission Sets AND
 - **Customize Application**

- a. To enable permission on the object, select **Read** in the Object Permissions section.
- b. To enable permission on a field of the object, select Read for the field in the Field Permissions section.

Note: You can't change the permissions on standard fields of the User object.

- 7. Save the object settings.
- 8. Assign the cloned user profile to the Integration User or Security User.
 - **a.** From Setup, enter *Users* in the Quick Find box, then select **Users**.
 - **b.** Select the user to which you want to assign the user profile.
 - c. Click Edit.
 - **d.** In the Profile field, select the user profile.
 - e. Click Save.
- 9. Verify that the Integration User or Security User has the right permissions on fields of the objects.

APP-LEVEL SHARING

Analytics Cloud apps are like folders, allowing users to organize their own data projects—both private and shared—and control sharing of datasets, lenses, and dashboards.

All Analytics Cloud users start off with Viewer access to the default Shared App that's available out of the box; administrators can change this default setting to restrict or extend access. Each user also has access to a default app out of the box, called My Private App, intended for personal projects in progress. The contents of each user's My Private App aren't visible to administrators, but dashboards and lenses in My Private App can be shared.

All other apps created by individual users are private, by default; the app owner and administrators have Manager access and can extend access to other users, groups, or roles.

Here's a summary of what users can do with Viewer, Editor, and Manager access.

Action	Viewer	Editor	Manager
View dashboards, lenses, and datasets in the app	Х	Х	Х
Note: If the underlying dataset is in a different app than a lens or dashboard, the user must have access to both apps to view the lens or dashboard.			
See who has access to the app	Х	Х	Х
Save contents of the app to another app that the user has Editor or Manager access to	Х	Х	Х
Save changes to existing dashboards, lenses, and datasets in the app (saving dashboards requires the appropriate permission set license and permission)		Х	Х
Change the app's sharing settings			Х
Rename the app			Х
Update asset visibility in an app		Х	Х
Delete the app			Х

() Important: When users are deactivated, they lose share and delete access to all apps they manage. To avoid "stranding" an app, be sure that manager access is assigned to at least one active user BEFORE deactivating the user who's the manager of the app.

1. Share an App

To enable others to see a lens, dashboard, or dataset, one way to share is by sharing the app it's in.

Share an App

To enable others to see a lens, dashboard, or dataset, one way to share is by sharing the app it's in.

- 1. On the app page, click the **Share** button.
- 2. On the Give Access tab:
 - a. Choose whether you're sharing the app with a user, group, or role.
 - **b.** Start typing the name and select from the suggested matches.
 - c. Choose the level of sharing access: Viewer, Editor, or Manager.
 - d. Click Add.
 - e. Click Save, then click Done.
- Important: When users are deactivated, they lose share and delete access to all apps they manage. To avoid "stranding" an app, be sure that manager access is assigned to at least one active user BEFORE deactivating the user who's the manager of the app.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

USER PERMISSIONS

To share an app:

 Use Analytics and Manager access to the app

SET UP DATASET SECURITY TO CONTROL ACCESS TO ROWS

If a Tableau CRM user has access to a dataset, the user has access to all records in the dataset by default. To restrict access to records, you can implement row-level security on a dataset when you use sharing inheritance and security predicates. Sharing inheritance automatically applies a Salesforce object's sharing logic to the dataset's rows. A security predicate is a manually assigned filter condition that defines dataset row access.

To implement effective dataset row-level security, most Salesforce orgs can use a combination of sharing inheritance and a backup security predicate. Sharing inheritance provides the correct record access to your users who do not have many employees or shared records. For users with access to many of their own or shared records, like a CEO or dashboard builder, a security predicate is set as backup to sharing inheritance.

To get started, learn more about sharing inheritance and security predicates. Then turn on sharing inheritance and evaluate how well sharing inheritance covers your users' dataset access needs. Finally, set the dataset's security predicate if needed and test.

Add Row-Level Security with a Security Predicate

Applying a predicate to a dataset is more than just defining the predicate expression. You also need to consider how the predicate is dependent on the information in the dataset and where to define the predicate expression.

Row-Level Security Example based on Record Ownership

Let's look at an example where you create a dataset based on a CSV file and then implement row-level security based on record ownership. In this example, you will create a dataset that contains sales targets for account owners. To restrict access on each record in the dataset, you will create a security policy where each user can view only sales targets for accounts that they own. This process requires multiple steps that are described in the sections that follow.

Row-Level Security Example based on Opportunity Teams

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on an opportunity team. In this example, you will create a dataset that contains only opportunities associated with an opportunity team. To restrict access on each record in the dataset, you will create a security policy where only opportunity members can view their opportunity. This process requires multiple steps that are described in the sections that follow.

Row-Level Security Example based on Role Hierarchy and Record Ownership

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on the Salesforce role hierarchy and record ownership. In this example, you will create a dataset that contains all opportunities. To restrict access on each record in the dataset, you will create a security policy where each user can view only opportunities that they own or that are owned by their subordinates based on the Salesforce role hierarchy. This process requires multiple steps that are described in the sections that follow.

Row-Level Security Example Based on Territory Management

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on your defined territories. In this example, you determine what model you use for territory management, so you can later review sample JSON for that dataset. To restrict access on each record in the dataset, you will create a security predicate where each user can view only data appropriate for the territory to which they belong.

Add Row-Level Security by Inheriting Sharing Rules

Use sharing inheritance to let Tableau CRM apply the same sharing setup for your datasets as Salesforce uses for your objects. Sharing inheritance increases access accuracy and reduces the need for complicated security predicates for most objects and situations. The tradeoff for applying sharing inheritance is an increase in the time to complete data syncs, dataflow and recipe jobs, and queries. The more complicated the sharing settings, the more impact there is.

Add Row-Level Security with a Security Predicate

Applying a predicate to a dataset is more than just defining the predicate expression. You also need to consider how the predicate is dependent on the information in the dataset and where to define the predicate expression.

Define a predicate for each dataset on which you want to restrict access to records. A *security predicate* is a filter condition that defines row-level access to records in a dataset.

When a user submits a query against a dataset that has a predicate, Analytics Cloud checks the predicate to determine which records the user has access to. If the user doesn't have access to a record, Analytics Cloud does not return that record.

Note:

- Changes to security settings (rowLevelSharingSource or rowLevelSecurityFilter) in a dataflow have no effect on datasets that already exist. You must change those settings on the edit dataset page.
- When sharing inheritance is enabled, you can set the security predicate to 'false' to block all users not covered by sharing. In fact, this predicate is the default when sharing is enabled on existing datasets.

The predicate is flexible and can model different types of security policies. For example, you can create predicates based on:

- Record ownership. Enables each user to view only records that they own.
- Management visibility. Enables each user to view records owned or shared by their subordinates based on a role hierarchy.
- Team or account collaboration. Enables all members of a team, like an opportunity team, to view records shared with the team.
- Combination of different security requirements. For example, you might need to define a predicate based on the Salesforce role hierarchy, teams, and record ownership.

The type of security policy you implement depends on how you want to restrict access to records in the dataset.

👃 Warning: If row-level security isn't applied to a dataset, any user that has access to the dataset can view all records in the dataset.

You can create a predicate expression based on information in the dataset. For example, to enable each user to view only dataset records that they own, you can create a predicate based on a dataset column that contains the owner for each record. If needed, you can load additional data into a dataset required by the predicate.

The location where you define the predicate varies.

- To apply a predicate on a dataset created from a dataflow, add the predicate in the **rowLevelSecurityFilter** field of the Register transformation. The next time the dataflow runs, Analytics Cloud will apply the predicate.
- To apply a predicate on a dataset created from an external data file, define the predicate in the **rowLevelSecurityFilter** field in the metadata file associated with the external data file. Analytics Cloud applies the predicate when you upload the metadata file and external data file. If you already created the dataset from a external data file, you can edit the dataset to apply or change the predicate.

Row-Level Security Example based on Record Ownership

Let's look at an example where you create a dataset based on a CSV file and then implement row-level security based on record ownership. In this example, you will create a dataset that contains sales targets for account owners. To restrict access on each record in the dataset, you will create a security policy where each user can view only sales targets for accounts that they own. This process requires multiple steps that are described in the sections that follow.

Note: Although this example is about applying a predicate to a dataset created from a CSV file, this procedure can also be applied to a dataset that is created from Salesforce data.

1. Determine Which Data to Include in the Dataset

First, determine what data you want to include in the dataset. For this example, you will create a Targets dataset that contains all sales targets.

- 2. Determine Row-Level Security for Dataset Now it's time to think about row-level security. How will you restrict access to each record in this dataset?
- 3. Add the Predicate to the Metadata File

For a dataset created from a CSV file, you can specify the predicate in the metadata file associated with the CSV file or when you edit the dataset.

4. Create the Dataset

Now that you updated the metadata file with the predicate, you can create the dataset.

5. Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see their own sales targets.

Determine Which Data to Include in the Dataset

First, determine what data you want to include in the dataset. For this example, you will create a Targets dataset that contains all sales targets.

You will obtain sales targets from the CSV file shown below.

AccountOwner	Region	Target	TargetDate
Tony Santos	Midwest	10000	1/1/2011
Lucy Timmer	Northeast	50000	1/1/2011
Lucy Timmer	Northeast	0	12/1/2013
Bill Rolley	Midwest	15000	1/1/2011
Keith Laz	Southwest	35000	1/1/2011
Lucy Timmer	Southeast	40000	1/1/2011

If you were to create the dataset without implementing row-level security, any user that had access to the dataset would be able to see the sales targets for all account owners. For example, as shown below, Keith would be able to view the sales targets for all account owners.

^	Sale	sforce Analytics		 Analytics
⊨ SalesTargets 🗙				
< • > C				6 🖓 🥐
bar length	Group Color			
Count of Rows + Measure	by Account Owneand Reg	ion 🕇 Group 🔳 🔅	- -	
T Filter		Count of Rows		
Account Owner Region 0		Count of Rows		2 Region
Carmen Solarto Southwest		1		Midwest
Faredoon Bhujwala Northeast				Northeast
				Southeast
Geoff Bellow Midwest		1		Southwest
Gianna Giachetti Midwest		1		
Indira Singh Southeast		1		

You need to apply row-level security to restrict access to records in this dataset.

Determine Row-Level Security for Dataset

Now it's time to think about row-level security. How will you restrict access to each record in this dataset?

You decide to implement the following predicate on the dataset.

```
'AccountOwner' == "$User.Name"
```

Note: All predicate examples in this document escape the double quotes because it's required when you enter the predicate in the Register transformation or metadata file. This predicate implements row-level security based on record ownership. Based on the predicate, Analytics Cloud returns a sales target record when the user who submits the query on the dataset is the account owner.

Let's take a deeper look into the predicate expression:

- AccountOwner refers to the dataset column that stores the full name of the account owner for each sales target.
- \$User.Name refers to the Name column of the User object that stores the full name of each user. Analytics Cloud performs a lookup to get the full name of the user who submits each query.

Note: The lookup returns a match when the names in AccountOwner and \$User.Name match exactly—they must have the same case.

Add the Predicate to the Metadata File

For a dataset created from a CSV file, you can specify the predicate in the metadata file associated with the CSV file or when you edit the dataset.

You must escape the double quotes around string values when entering a predicate in the metadata file.

In this example, you add the predicate to the metadata file shown below.

```
{
   "fileFormat": {
```

}

```
"charsetName": "UTF-8",
"fieldsDelimitedBy": ",",
"fieldsEnclosedBy": "\"",
"numberOfLinesToIgnore": 1 },
"objects": [
   {
      "name": "Targets",
      "fullyQualifiedName": "Targets",
      "label": "Targets",
      "rowLevelSecurityFilter": "'AccountOwner' == \"$User.Name\"",
      "fields": [
   {
      "name": "AccountOwner",
      "fullyQualifiedName": "Targets.AccountOwner",
      "label": "Account Owner",
      "type": "Text"
   },
   {
      "name": "Region",
      "fullyQualifiedName": "Targets.Region",
      "label": "Region",
      "type": "Text"
   },
   {
      "name": "Target",
      "fullyQualifiedName": "Targets.Target",
      "label": "Target",
      "type": "Numeric",
      "precision": 16,
      "scale": 0,
      "defaultValue": "0",
      "format": null
   },
   {
      "name": "TargetDate",
      "fullyQualifiedName": "Targets.TargetDate",
      "label": "TargetDate",
      "description": "",
      "type": "Date",
      "format": "dd/MM/yy HH:mm:ss",
      "isSystemField": false,
      "fiscalMonthOffset": 0
   }
   ]
   }
]
```

Create the Dataset

Now that you updated the metadata file with the predicate, you can create the dataset.

Warning: If you wish to perform the steps in this sample implementation, perform the steps in a non-production environment. Ensure that these changes do not impact other datasets that you already created.

To create the dataset, perform the following steps.

- 1. In Analytics Cloud, go to the home page.
- 2. Click Create > Dataset
- 3. Click CSV.

The following screen appears.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

USER PERMISSIONS

To upload a CSV and metadata file:

 Upload External Data to Analytics

	Salesforce Analytics		. 🔅 😲 🌔	Analytics	
aset 🗶					
	Add CSV or .gz or ZIP File (N	1ax: 500 MB)			
	<u>1</u>	Select File			
	Add JSON Schema File				
	<u>1</u>	Select File			
		Back	Create Dat	aset	
Dataset Name				_	
Enter Dataset Name					
Арр					
My Private App 🗸 🗸					

- 4. Select the CSV file and metadata (schema) file.
- 5. In the Dataset Name field, enter "SalesTarget" as the name of the dataset.
- 6. Optionally, choose a different app where you want to store the dataset.

7. Click Create Dataset.

Analytics Cloud confirms that the upload is successful and then creates a job to create the dataset. You can view the SalesTarget dataset after the job completes successfully.

- 8. To verify that the job completes successfully, perform the following steps:
 - Click the gear icon (2000) and then select Data Monitor to open the data monitor.
 By default, the Jobs View of the data monitor appears. It shows the statuses of dataflow and external data upload jobs.
 - **b.** Click the Refresh Jobs button (C)) to view the latest statuses of the jobs.

Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see their own sales targets.

- **1.** Log in to Analytics Cloud as Keith.
- 2. Open the SalesTargets dataset.

As shown in the following lens, notice that Keith can see only his sales target.



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f			Salesfor	rce Analy	tics		Keith Laz 🗸	• ?	Analytics	×
SalesTargets	×									
< > > C									٥	P
bar length		Group	Color							
	+ Measure	by Account Owne and	Region	+ Group	i	¢	- 1			
T Filter							•			
			Co	unt of Rows						
Account Owner Re	gion 0							1		Region
Keith Laz South	west							1	Sou	uthwest

Row-Level Security Example based on Opportunity Teams

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on an opportunity team. In this example, you will create a dataset that contains only opportunities associated with an opportunity team. To restrict access on each record in the dataset, you will create a security policy where only opportunity members can view their opportunity. This process requires multiple steps that are described in the sections that follow.

1. Determine Which Data to Include in the Dataset

First, determine what data you want to include in the dataset. For this example, you will create an OppTeamMember dataset that contains only opportunities associated with an opportunity team.

2. Design the Dataflow to Load the Data

Now it's time to figure out how the dataflow will extract the Salesforce data and load it into a dataset. You start by creating this high-level design for the dataflow.

- 3. Determine Row-Level Security for the Dataset Now it's time to think about row-level security. How will you restrict access to each record in this dataset?
- 4. Modify the Dataflow Based on Row-Level Security It's now time to add the predicate in the dataflow definition file.
- 5. Create the Dataset

Now that you have the final dataflow definition file, you can create the dataset.

6. Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see the appropriate opportunities.

Determine Which Data to Include in the Dataset

First, determine what data you want to include in the dataset. For this example, you will create an OppTeamMember dataset that contains only opportunities associated with an opportunity team.

You will obtain opportunities from the Opportunity object and the opportunity teams from the OpportunityTeamMember object. Both are Salesforce objects.

In this example, your Salesforce organization has the following opportunity team and users.

VP_Sales West_Sales NY_Sales VP_Sales West_Sales CA_Sales WA_Sales Mary Opportunity Team

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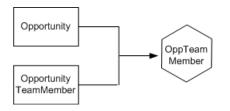
Your organization also contains the following opportunities, most of which are owned by Keith.

New Opportunity	0		ABCD	E F G H I J K	L M N O P Q R S	T U V W X Y Z 0
Action	Opportunity Name 1	Account Name	Amount	Close Date	Stage	Opportunity Owner Alias
📄 Edit Del 🖶	Acc - 1000 Widgets	Acc salesrep		9/4/2014	Prospecting	Tony
📃 Edit Del 🖶	Acme - 1,200 Widgets	<u>Acme</u>	\$140,000.00	6/14/2012	Value Proposition	<u>Keith</u>
📃 Edit Del 🖶	Acme - 200 Widgets	Acme	\$20,000.00	10/13/2012	Prospecting	Keith
📃 Edit Del 🕀	Acme - 600 Widgets	Acme	\$70,000.00	8/10/2012	Needs Analysis	Keith
📄 Edit Del 🕀	ESales 01	East Sales acc 01		9/4/2014	Prospecting	Bill
📃 Edit Del 🕀	Global Media - 400	Global Media	\$40,000.00	7/13/2012	Id. Decision Makers	Keith
📃 Edit Del 🕀	salesforce.com - 1,	salesforce.com	\$100,000.00	6/14/2012	Negotiation/Review	Keith
📃 Edit Del 🕀	salesforce.com - 2,	salesforce.com	\$20,000.00	8/12/2012	Value Proposition	<u>Keith</u>
📃 Edit Del 🕀	salesforce.com - 50	Global Media	\$50,000.00	5/12/2012	Closed Won	Keith
📃 Edit Del 🕀	salesforce.com - 50	Global Media	\$500,000.00	5/12/2012	Closed Won	Keith
📃 Edit Del 🕀	West Sales 01	West Sales Acc 01		9/4/2014	Prospecting	Lucy

Acc - 1000 Widgets is the only opportunity shared by an opportunity team. Bill is the Sales Manager for this opportunity. Tony is the opportunity owner.

Design the Dataflow to Load the Data

Now it's time to figure out how the dataflow will extract the Salesforce data and load it into a dataset. You start by creating this high-level design for the dataflow.



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The dataflow will extract data from the Opportunity and OpportunityTeamMember objects, join the data, and then load it into the OppTeamMember dataset.

Now let's implement that design in JSON, which is the format of the dataflow definition file. A dataflow definition file contains transformations that extract, transform, and load data into a dataset.

Based on the design, you create the JSON shown below.

```
{
  "Extract OpportunityTeamMember": {
     "action": "sfdcDigest",
      "parameters": {
         "object": "OpportunityTeamMember",
         "fields": [
            { "name": "Name" },
            { "name": "OpportunityId" },
            { "name": "UserId" }
         ]
     }
  },
  "Extract Opportunity": {
      "action": "sfdcDigest",
      "parameters": {
         "object": "Opportunity",
         "fields": [
            { "name": "Id" },
            { "name": "Name" },
            { "name": "Amount" },
            { "name": "StageName" },
            { "name": "AccountId" },
            { "name": "OwnerId" }
         ]
     }
  },
  "Augment_OpportunityTeamMember_Opportunity": {
     "action": "augment",
      "parameters": {
         "left": "Extract_OpportunityTeamMember",
```

```
"left key": [
            "OpportunityId"
         ],
         "relationship": "TeamMember",
         "right": "Extract Opportunity",
         "right key": [
            "Id"
         ],
         "right select": [
            "Name", "Amount"
         ]
      }
   },
   "Register Dataset": {
      "action": "sfdcRegister",
      "parameters": {
         "alias": "OppTeamMember",
         "name": "OppTeamMember",
         "source": "Augment_OpportunityTeamMember_Opportunity",
         "rowLevelSecurityFilter": ""
      }
   }
}
```

If you were to run this dataflow, Analytics Cloud would generate a dataset with no row-level security. As a result, any user that has access to the dataset would be able to see the opportunity shared by the opportunity team.

For example, as shown below, Lucy would be able to view the opportunity that belongs to an opportunity team of which she is not a member.

A		Salesforce A	Analytics	Lucy Timmer 🗸	• ?	Analytics	
► OppTeamMember 🗙							
< 🗸 > C						0 🖓	1
bar length							
Count of Rows + Measure	e 🕂 Group	۰ 📥					
T Filter							
				•			
0	Co	unt of Rows					
					1		

You need to apply row-level security to restrict access to records in this dataset.

Determine Row-Level Security for the Dataset

Now it's time to think about row-level security. How will you restrict access to each record in this dataset?

You decide to implement the following predicate on the dataset.

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Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

'UserId' == "\$User.Id"

This predicate compares the Userld column in the dataset against the ID of the user running a query against the dataset. The Userld column in the dataset contains the user ID of the team member associated with each opportunity. To determine the ID of the user running the query, Analytics Cloud looks up the ID of the user making the query in the User object.

For each match, Analytics Cloud returns the record to the user.

Modify the Dataflow Based on Row-Level Security

It's now time to add the predicate in the dataflow definition file.

You add the predicate to the Register transformation that registers the OppTeamMember dataset as shown below.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

{

```
"Extract_OpportunityTeamMember": {
    "action": "sfdcDigest",
    "parameters": {
        "object": "OpportunityTeamMember",
        "fields": [
            { "name": "Name" },
            { "name": "OpportunityId" },
            { "name": "UserId" }
]
```

```
}
   },
   "Extract_Opportunity": {
      "action": "sfdcDigest",
      "parameters": {
         "object": "Opportunity",
         "fields": [
            { "name": "Id" },
            { "name": "Name" },
            { "name": "Amount" },
            { "name": "StageName" },
            { "name": "AccountId" },
            { "name": "OwnerId" }
         ]
      }
   },
   "Augment OpportunityTeamMember Opportunity": {
      "action": "augment",
      "parameters": {
         "left": "Extract OpportunityTeamMember",
         "left key": [
            "OpportunityId"
         ],
         "relationship": "TeamMember",
         "right": "Extract Opportunity",
         "right_key": [
            "Id"
         ],
         "right select": [
            "Name", "Amount"
         ]
      }
   },
   "Register_Dataset": {
      "action": "sfdcRegister",
      "parameters": {
         "alias": "OppTeamMember",
         "name": "OppTeamMember",
         "source": "105_Augment_OpportunityTeamMember_Opportunity",
         "rowLevelSecurityFilter": "'UserId' == \"$User.Id\""
      }
  }
}
```

Create the Dataset

Now that you have the final dataflow definition file, you can create the dataset.

Warning: If you wish to perform the steps in this sample implementation, verify that you have all required Salesforce objects and fields, and perform the steps in a non-production environment. Ensure that these changes do not impact other datasets that you already created. Also, always make a backup of the existing dataflow definition file before you make changes because you cannot retrieve old versions of the file.

To create the dataset, perform the following steps.

- In Analytics Cloud, click the gear icon (icon) and then select Monitor to open the monitor. The Jobs view of the monitor appears by default.
- 2. Select Dataflow View.
- **3.** Click the actions list (1) for the dataflow and then select **Download** to download the existing dataflow definition file.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

USER PERMISSIONS

To download, upload, run, and monitor a dataflow:

Edit Analytics Dataflows

🔀 Data Manager		
Monitor Dataflows & Recipes	Dataflows & Recipes Create, edit, and run dataflows and recipes to clean, transform, and combine data. Help me choose I	Create Dataflow
Data Connect	SalesEdgeEltWorkflow - Run by	t Scheduled
·		✓ Edit ↓ Download
		 Dpload Run Now
		5 Schedule

- 4. Open the dataflow definition file in a JSON or text editor.
- 5. Add the JSON determined in the previous step.
- Before you save the dataflow definition file, use a JSON validation tool to verify that the JSON is valid.
 An error occurs if you try to upload the dataflow definition file with invalid JSON. You can find JSON validation tool on the internet.
- 7. Save and close the dataflow definition file.
- 8. In the Dataflow View of the monitor, click the actions list for the dataflow and then select Upload.
- 9. Select the updated dataflow definition file and click Upload.
- 10. In the Dataflow View of the monitor, click the actions list for the dataflow and then select Run to run the dataflow job.
- 11. Click the **Refresh Jobs** button (C) to view the latest status of the dataflow job. You can view the OppTeamMember dataset after the dataflow job completes successfully.

Note: If you are adding a predicate to a dataset that was previously created, each user must log out and log back in for the predicate to take effect.

Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see the appropriate opportunities.

- 1. Log in to Analytics Cloud as Lucy.
- 2. Open the OppTeamMember opportunity.

Notice that Lucy can't view the opportunity associated with the opportunity team anymore because she is not a member of the team.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

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T Filter												
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No results meet those criteria. Try changing your filters

3. Log out and now log in as Bill.

Bill can view the opportunity that is shared by the opportunity team of which he is a member.

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T Filter					
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Bill Rolley			1		

Row-Level Security Example based on Role Hierarchy and Record Ownership

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on the Salesforce role hierarchy and record ownership. In this example, you will create a dataset that contains all opportunities. To restrict access on each record in the dataset, you will create a security policy where each user can view only opportunities that they own or that are owned by their subordinates based on the Salesforce role hierarchy. This process requires multiple steps that are described in the sections that follow.

1. Determine Which Data to Include in the Dataset

First, determine what data you want to include in the dataset. For this example, you will create the OppRoles dataset that contains all opportunities as well as user details about each opportunity owner, such as their full name, division, and title.

2. Design the Dataflow to Load the Data

Now it's time to figure out how the dataflow will extract the data and load it into a dataset. You start by creating this high-level design for the dataflow.

- 3. Determine Row-Level Security for the Dataset Now it's time to think about row-level security. How will you restrict access to each record in this dataset?
- 4. Modify the Dataflow Based on Row-Level Security Now it's time to modify the dataflow definition file to account for the predicate.
- Create the Dataset
 Now that you have the final dataflow definition file, you can create the dataset.
- 6. Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see the appropriate opportunities.

Determine Which Data to Include in the Dataset

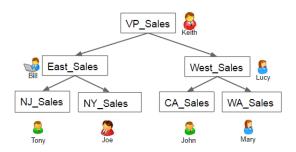
First, determine what data you want to include in the dataset. For this example, you will create the OppRoles dataset that contains all opportunities as well as user details about each opportunity owner, such as their full name, division, and title.

You will obtain opportunities from the Opportunity object and user details from the User object. Both are objects in Salesforce.

In this example, your Salesforce organization has the following role hierarchy and users.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

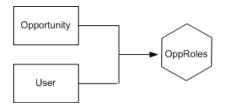


Also, your organization contains the following opportunities, most of which are owned by Keith.

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New Opportunity Image: Control of the state						
Action	Opportunity Name 🔹	Account Name	Amount	Close Date	Stage	Opportunity Owner Alias
📃 Edit Del 🕀	Acc - 1000 Widgets	Acc salesrep		9/4/2014	Prospecting	Tony
📃 Edit Del 🕀	Acme - 1,200 Widgets	Acme	\$140,000.00	6/14/2012	Value Proposition	Keith
📃 Edit Del 🕀	Acme - 200 Widgets	Acme	\$20,000.00	10/13/2012	Prospecting	Keith
📃 🛛 Edit Del 🕀	Acme - 600 Widgets	Acme	\$70,000.00	8/10/2012	Needs Analysis	Keith
📃 Edit Del 🕀	ESales 01	East Sales acc 01		9/4/2014	Prospecting	Bill
📄 🛛 Edit Del 🕀	Global Media - 400	Global Media	\$40,000.00	7/13/2012	Id. Decision Makers	Keith
📃 Edit Del 🕀	salesforce.com - 1	salesforce.com	\$100,000.00	6/14/2012	Negotiation/Review	Keith
📄 Edit Del 🕀	salesforce.com - 2,	salesforce.com	\$20,000.00	8/12/2012	Value Proposition	Keith
📃 Edit Del 🕀	salesforce.com - 50	Global Media	\$50,000.00	5/12/2012	Closed Won	Keith
📃 Edit Del 🕀	salesforce.com - 50	Global Media	\$500,000.00	5/12/2012	Closed Won	Keith
📃 Edit Del 🕀	West Sales 01	West Sales Acc 01		9/4/2014	Prospecting	Lucy

Design the Dataflow to Load the Data

Now it's time to figure out how the dataflow will extract the data and load it into a dataset. You start by creating this high-level design for the dataflow.



The dataflow will extract data from the Opportunity and User objects, join the data, and then load it into the OppRoles dataset.

Now let's implement that design in JSON, which is the format of the dataflow definition file. A dataflow definition file contains transformations that extract, transform, and load data into a dataset.

Based on the design, you create the JSON shown below.

```
"Extract_Opportunity": {
"action": "sfdcDigest",
```

{

EDITIONS

Available in Salesforce Classic and Lightning Experience.

```
"parameters": {
   "object": "Opportunity",
   "fields": [
     { "name": "Id" },
      { "name": "Name" },
      { "name": "Amount" },
      { "name": "StageName" },
      { "name": "AccountId" },
      { "name": "OwnerId" }
     ]
   }
},
"Extract User": {
   "action": "sfdcDigest",
   "parameters": {
   "object": "User",
   "fields": [
      { "name": "Id" },
      { "name": "Username" },
      { "name": "LastName" },
      { "name": "FirstName" },
      { "name": "Name" },
      { "name": "CompanyName" },
      { "name": "Division" },
      { "name": "Department" },
      { "name": "Title" },
      { "name": "Alias" },
      { "name": "CommunityNickname" },
      { "name": "UserType" },
      { "name": "UserRoleId" }
      ]
   }
},
"Augment Opportunity User": {
   "action": "augment",
   "parameters": {
      "left": "Extract_Opportunity",
      "left key": [
         "OwnerId"
      ],
      "right": "Extract User",
      "relationship": "Owner",
      "right_select": [
         "Name"
      ],
      "right key": [
         "Id"
      ]
   }
},
"Register": {
   "action": "sfdcRegister",
   "parameters": {
      "alias": "OppRoles",
```

```
"name": "OppRoles",
    "source": "Augment_Opportunity_User",
    "rowLevelSecurityFilter": ""
    }
}
```

If you were to run this dataflow, Analytics Cloud would generate a dataset with no row-level security. As a result, any user that has access to the dataset would be able to view all opportunities. For example, as shown below, Bill would be able to view all opportunities, including those owned by his manager Keith.

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Acme - 200 Widgets						
Acme - 600 Widgets						
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Global Media - 400 Widgets						
West_Sales_01						
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You need to apply row-level security to restrict access to records in this dataset.

Determine Row-Level Security for the Dataset

Now it's time to think about row-level security. How will you restrict access to each record in this dataset?

EDITIONS

Available in Salesforce Classic and Lightning Experience.

You decide to implement the following predicate on the dataset.

'ParentRoleIDs' == "\$User.UserRoleId" || 'OwnerId' == "\$User.Id"

Note: The current dataflow doesn't contain logic to create a dataset column named "ParentRoleIDs." ParentRoleIDs is a placeholder for the name of a column that will contain this information. In the next step, you will modify the dataflow to add this column to the dataset. This column name will change based on how you configure the dataflow.

Based on the predicate, Analytics Cloud returns an opportunity record if:

- The user who submits the query is a parent of the opportunity owner based on the Salesforce role hierarchy. Analytics Cloud determines this based on their role IDs and the role hierarchy.
- Or, the user who submits the query on the dataset is the opportunity owner.

Let's examine both parts of this predicate.

Predicate Part	Description
'ParentRoleIDs' == "\$User.UserRoleId"	 ParentRoleIDs refers to a dataset column that contains a comma-separated list of role IDs of all users above the opportunity owner based on the role hierarchy. You will create this dataset column in the next section.
	 \$User.UserRoleld refers to the UserRoleld column of the User object. Analytics Cloud looks up the user role ID of the user who submits the query from the User object.
'Ownerld' == "\$User.ld"	 Ownerld refers to the dataset column that contains the user ID of the owner of each opportunity.
	• \$User.Id refers to the Id column of the User object. Analytics Cloud looks up the user ID of the user who submits the query from the User object.

Modify the Dataflow Based on Row-Level Security

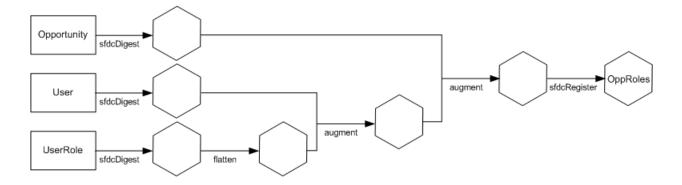
Now it's time to modify the dataflow definition file to account for the predicate.

In this scenario, you have to make changes to the dataflow based on the predicate.

• Add a column in the dataset that stores a comma-separated list of the role IDs of all parents for each opportunity owner. When you defined the predicate in the previous step, you temporarily referred to this column as "ParentRoleIDs." To add the column, you redesign the dataflow as shown in the following diagram:

EDITIONS

Available in Salesforce Classic and Lightning Experience.



The new dataflow design contains the following changes:

- Extracts the role IDs from the UserRole object.
- Uses the Flatten transformation to generate a column that stores a comma-separated list of the role IDs of all parents of each user. When you determined the predicate in the previous step, you temporarily referred to this column as "ParentRoleIDs."
- Link the new column to the OppRoles dataset.
- Add the predicate to the Register transformation that registers the OppRoles dataset.

You modify the dataflow as shown below.

```
{
  "Extract_Opportunity": {
      "action": "sfdcDigest",
      "parameters": {
         "object": "Opportunity",
         "fields": [
            { "name": "Id" },
            { "name": "Name" },
            { "name": "Amount" },
            { "name": "StageName" },
            { "name": "AccountId" },
            { "name": "OwnerId" }
         ]
     }
  },
  "Extract User": {
     "action": "sfdcDigest",
      "parameters": {
         "object": "User",
         "fields": [
            { "name": "Id" },
            { "name": "Username" },
            { "name": "LastName" },
            { "name": "FirstName" },
            { "name": "Name" },
            { "name": "CompanyName" },
            { "name": "Division" },
            { "name": "Department" },
            { "name": "Title" },
            { "name": "Alias" },
            { "name": "CommunityNickname" },
```

```
{ "name": "UserType" },
         { "name": "UserRoleId" }
      ]
   }
},
"Extract_UserRole": {
   "action": "sfdcDigest",
   "parameters": {
      "object": "UserRole",
      "fields": [
         { "name": "Id" },
         { "name": "ParentRoleId" },
         { "name": "RollupDescription" },
         { "name": "OpportunityAccessForAccountOwner" },
         { "name": "CaseAccessForAccountOwner" },
         { "name": "ContactAccessForAccountOwner" },
         { "name": "ForecastUserId" },
         { "name": "MayForecastManagerShare" },
         { "name": "LastModifiedDate" },
         { "name": "LastModifiedById" },
         { "name": "SystemModstamp" },
         { "name": "DeveloperName" },
         { "name": "PortalAccountId" },
         { "name": "PortalType" },
         { "name": "PortalAccountOwnerId" }
      ]
   }
},
"Flatten UserRole": {
   "action": "flatten",
   "parameters": {
      "multi field": "Roles",
      "parent_field": "ParentRoleId",
      "path field": "RolePath",
      "self field": "Id",
      "source": "Extract_UserRole"
   }
},
"Augment User FlattenUserRole": {
   "action": "augment",
   "parameters": {
     "left": "Extract_User",
      "left key": [
         "UserRoleId"
      ],
      "relationship": "Role",
      "right": "Flatten UserRole",
      "right key": [
         "Id"
      ],
      "right_select": [
         "Roles",
         "RolePath"
      1
```

```
}
   },
   "Augment_Opportunity_UserWithRoles": {
      "action": "augment",
      "parameters": {
        "left": "Extract_Opportunity",
         "left key": [
            "OwnerId"
         ],
         "right": "Augment_User_FlattenUserRole",
         "relationship": "Owner",
         "right_select": [
            "Name",
            "Role.Roles",
            "Role.RolePath"
         ],
         "right_key": [
            "Id"
         ]
      }
   },
   "Register": {
      "action": "sfdcRegister",
      "parameters": {
        "alias": "OppRoles",
         "name": "OppRoles",
         "source": "Augment Opportunity UserWithRoles",
       "rowLevelSecurityFilter": "'Owner.Role.Roles' == \"$User.UserRoleId\" || 'OwnerId'
 == \"$User.Id\""
      }
   }
}
```

Note: In this example, the dataset has columns Owner.Role.Roles and Ownerld. A user can view the values of these columns for each record to which they have access.

Create the Dataset

Now that you have the final dataflow definition file, you can create the dataset.

Warning: If you wish to perform the steps in this sample implementation, verify that you have all required Salesforce objects and fields, and perform the steps in a non-production environment. Ensure that these changes do not impact other datasets that you already created. Also, always make a backup of the existing dataflow definition file before you make changes because you cannot retrieve old versions of the file.

To create the dataset, perform the following steps.

In Analytics Cloud, click the gear icon (🔯) and then select **Data Monitor** to open the data monitor.

The Jobs View of the data monitor appears by default.

- 2. Select Dataflow View.
- **3.** Click the actions list (1) for the dataflow and then select **Download** to download the existing dataflow definition file.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

USER PERMISSIONS

To download, upload, run, and monitor a dataflow:

Edit Analytics Dataflows

🔀 Data Manager	
Monitor	Create Dataflows & Recipes Create, edit, and run dataflows and recipes to clean, transform, and combine data. Help me choose 🕥
Data	DATAFLOWS DATASET RECIPES Default Salesforce Dataflow Not Scheduled
🔯 Connect	Last Modified By: Admin User SalesEdgeEltWorkflow - Run by
	 ▲ Download ① Upload
	Run Now
	📅 Schedule

- 4. Open the dataflow definition file in a JSON or text editor.
- 5. Add the JSON determined in the previous step.
- Before you save the dataflow definition file, use a JSON validation tool to verify that the JSON is valid.
 An error occurs if you try to upload the dataflow definition file with invalid JSON. You can find JSON validation tool on the internet.
- 7. Save and close the dataflow definition file.
- 8. In the Dataflow View of the data monitor, click the actions list for the dataflow and then select Upload.
- 9. Select the updated dataflow definition file and click Upload.
- 10. In the Dataflow View of the data monitor, click the actions list for the dataflow and then select Run to run the dataflow job.

11. Click the **Refresh Jobs** button (C) to view the latest status of the dataflow job. You can view the OppRoles dataset after the dataflow job completes successfully.



Note: If you are adding a predicate to a dataset that was previously created, each user must log out and log back in for the predicate to take effect.

Test Row-Level Security for the Dataset

You must verify that the predicate is applied properly and that each user can see the appropriate opportunities.

- **1.** Log in to Analytics Cloud as Bill.
- 2. Open the OppRoles opportunity.

Notice that Bill can't see his manager Keith's opportunities anymore. Now, he can see only his opportunity and his subordinate Tony's opportunity.

EDITIONS

Available in Salesforce Classic and Lightning Experience.

Available with Tableau CRM, which is available for an extra cost in **Enterprise**, **Performance**, and **Unlimited** Editions. Also available in **Developer** Edition.

USER PERMISSIONS

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3. Log out and now log in as Keith.

As expected, Keith can still see all opportunities.

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										Lucy Timmer
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Acme - 600 Widge	ets	Keith Laz							1	
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Global Media - 400 Widg	ets	Keith Laz							1	
TestO	pp	Keith Laz							1	
West_Sales_	_01	Lucy Timmer							1	
salesforce.com - 1,000 Widge	ets	Keith Laz							1	
salesforce.com - 2,000 Widge	ets	Keith Laz							1	
salesforce.com - 500 Widge	ets	Keith Laz							1	
salesforce.com - 5000 Widge	ets	Keith Laz							1	

Row-Level Security Example Based on Territory Management

Let's look at an example where you create a dataset based on Salesforce data and then implement row-level security based on your defined territories. In this example, you determine what model you use for territory management, so you can later review sample JSON for that dataset. To restrict access on each record in the dataset, you will create a security predicate where each user can view only data appropriate for the territory to which they belong.

Territory management is an account sharing system that grants access to accounts based on the characteristics of the accounts. It enables your company to structure your Salesforce data and users the same way you structure your sales territories.

If your organization has a private sharing model, you might have granted users access to accounts based on criteria such as postal code, industry, revenue, or a custom field that is relevant to your business. Perhaps you also need to generate forecasts for these diverse categories of accounts. Territory management solves these business needs and provides a powerful solution for structuring your users, accounts, and their associated contacts, opportunities, and cases.

1. Determine How You Use Territory Management

When working with security related to territory management, it helps to know how your organization implements territory management. Usually, one of 2 methods are used. Either accounts are assigned to regions manually, following some organization-specific precedence, or the organization use's Salesforce's territory hierarchy feature.

2. Create the DataSet

Now we look at sample JSON code that describes territory management in a dataset.

3. Create the Security Predicate

Now we can apply a security predicate to filter the dataset.

Determine How You Use Territory Management

When working with security related to territory management, it helps to know how your organization implements territory management. Usually, one of 2 methods are used. Either accounts are assigned to regions manually, following some organization-specific precedence, or the organization use's Salesforce's territory hierarchy feature.

The manual process

💗 Man	ually Assigned Acc	ounts Add Acco	ounts			
Action	Account Name	Billing State/Province	Phone	Туре	Account Owner Alias	Owner Alias
Remove	Santa's Workshop	North Pole			AUser	

For this example, any account with a Billing State or Province that is North Pole is manually assigned to the Canada region.

Territory Management hierarchies

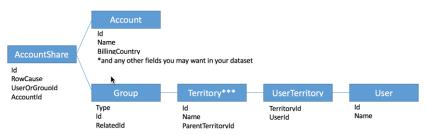
Your Organization's Territory Hierarchy
Collapse All Expand All
□ YG TM Demo
Add Territory
Edit Del
Add Territory
Emina Edit Del
Add Territory
South-East Asia Edit Del
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Europe Edit Del
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Add Territory

For this example, we have a user called North America VP who needs access to all accounts in the Canada, Mexico, and US territories. We also have a user called Rep1 Canada who should only have access to the accounts in the Canada territory, not Mexico or US, and nowhere above in the hierarchy.

Create the DataSet

Now we look at sample JSON code that describes territory management in a dataset.

In this example, territory management data is stored on the following objects and fields.



***Territories can be nested, so you will need to flatten Territory before joining it to the Group and UserTerritory objects

Here is an example JSON file for this dataset.

```
{
 "Extract_AccountShare": {
   "action": "sfdcDigest",
   "parameters": {
      "object": "AccountShare",
      "fields": [
        { "name": "Id"},
        { "name": "RowCause"},
        { "name": "UserOrGroupId"},
        { "name": "AccountId"}
      ]
   }
  },
  "Extract Group": {
   "action": "sfdcDigest",
    "parameters": {
      "object": "Group",
      "fields": [
        { "name": "Name"},
        { "name": "Type"},
        { "name": "Id"},
        { "name": "RelatedId"}
      1
   }
  },
 "Extract_Territory": {
   "action": "sfdcDigest",
   "parameters": {
```

```
"object": "Territory",
    "fields": [
     { "name": "Id"},
     { "name": "Name"},
     { "name": "ParentTerritoryId"}
   ]
 }
},
"Extract User Territory": {
 "action": "sfdcDigest",
 "parameters": {
   "object": "UserTerritory",
    "fields": [
     { "name": "TerritoryId"},
     { "name": "UserId"}
   ]
 }
},
"Extract_User": {
 "action": "sfdcDigest",
 "parameters": {
   "object": "User",
    "fields": [
     { "name": "Id"},
     { "name": "Name"}
   ]
 }
},
"Extract_Account": {
 "action": "sfdcDigest",
 "parameters": {
   "object": "Account",
    "fields": [
     { "name": "Id"},
     { "name": "Name"},
     { "name": "BillingCountry"}
    ]
 }
},
"Augment TerritoryUsers": {
 "action": "augment",
 "parameters": {
   "left": "Extract_Territory",
    "left key": [
     "Id"
    ],
    "relationship": "TerritoryId",
    "right": "Extract User Territory",
    "right key": [
     "TerritoryId"
   ],
    "right select": [
     "UserId"
    ],
```

```
"operation": "LookupMultiValue"
 }
},
"Augment AccountShare To Territory Groups": {
 "action": "augment",
 "parameters": {
   "left": "Augment AccountShare To Account",
    "left key": [
     "UserOrGroupId"
   ],
    "relationship": "UserOrGroupId",
    "right": "Extract Group",
    "right key": [
     "Id"
   ],
    "right select": [
     "Name",
     "RelatedId"
    ]
 }
},
"Augment AccountShare To Territory": {
 "action": "augment",
 "parameters": {
   "left": "Augment AccountShare To Territory Groups",
    "left key": [
     "UserOrGroupId.RelatedId"
   ],
    "relationship": "Territory",
    "right": "Augment TerritoryUsers",
    "right_key": [
     "Id"
   ],
    "right select": [
     "TerritoryId.UserId"
    ],
    "operation": "LookupMultiValue"
 }
},
"Augment AccountShare To Account": {
 "action": "augment",
  "parameters": {
   "left": "Extract_AccountShare",
    "left key": [
     "AccountId"
   ],
    "relationship": "AccountId",
    "right": "Extract Account",
    "right_key": [
     "Id"
   ],
    "right select": [
     "Name"
    1
```

```
}
}
,
"Register_Territory_GroupUsers": {
    "action": "sfdcRegister",
    "parameters": {
        "alias": "Register_Territory_GroupUsers",
        "name": "Register_Territory_GroupUsers",
        "source": "Augment_AccountShare_To_Territory"
    }
}
```

When run, this JSON file results in a list of accounts. In this example, a list of 5:

bar length		Group							
Count of Rov	NS + Measure	by AccountId.N	lame + Gro	up i≡	¢	=			
🚛 Filter									
						Count of	Rowe		
AccountId.Name		1				2	10110	3	4
Acme								3	
Global Media									4
Porto Rico Beach						2			
Santa's Workshop								3	
salesforce.com								3	

Create the Security Predicate

Now we can apply a security predicate to filter the dataset.

Using this example, the following security predicate on the dataset enforces the territory management security rules.

'Territory.Territor	vId.UserId' ==	"ŞUser.Id"	'UserOrGroupI	d' ==	"ŞUser.Id"

Note: Update the dataset, and then log out of and back in to the org so you see the changes.

Now you see only 2 accounts - Global Media because it is in the Canada territory, and Santa's Workshop because of the manual rule.



Add Row-Level Security by Inheriting Sharing Rules

Use sharing inheritance to let Tableau CRM apply the same sharing setup for your datasets as Salesforce uses for your objects. Sharing inheritance increases access accuracy and reduces the need for complicated security predicates for most objects and situations. The tradeoff for applying sharing inheritance is an increase in the time to complete data syncs, dataflow and recipe jobs, and queries. The more complicated the sharing settings, the more impact there is.

As an admin for your Salesforce org, you likely use a combination of sharing settings to provide users access to Salesforce data appropriate to their roles. Sharing settings include manual and rule-based sharing as well as role hierarchy, role, group, apex-managed, and team-based sharing. For more information, see Sharing Settings.

For supported objects, you can enable sharing inheritance in Tableau CRM to use the Salesforce sharing settings in Tableau CRM. When you create or edit datasets, specify the objects to inherit sharing from.

Enable Sharing Inheritance

Turn on sharing inheritance and select the objects to use as a sharing source. Sharing inheritance is on by default in new Salesforce orgs.

Enable Sharing Inheritance

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Note: We recommend that you test in a sandbox environment before rolling out sharing inheritance to production. Test your particular use cases against your org's security model and data to make sure that sharing inheritance works for you.

Turn On Sharing Inheritance

- 1. From Setup, in the Quick Find box, enter *Analytics*, and then click **Settings**.
- 2. Select Inherit sharing from Salesforce, and click Save.

Enable Sharing Inheritance for Synced Objects

If your org has Data Sync enabled, enable sharing inheritance for each object that you want to use as a sharing source.

- 1. In Tableau CRM Studio, click Data Manager.
- 2. In Data Manager, click Connect.
- 3. On the right end of the row for the object you want to enable, click the dropdown list.
- 4. Click Row Level Sharing.
- 5. Click Sharing inheritance on.
- 6. Click Save.

SECURITY PREDICATE REFERENCE

Predicate Expression Syntax for Datasets

You must use valid syntax when defining the predicate expression.

The predicate expression must have the following syntax:

<dataset column> <operator> <value>

For example, you can define the following predicate expression for a dataset:

'UserId' == "\$User.Id"

You can create more complex predicate expressions such as:

('Expected Revenue' > 4000 || 'Stage Name' == "Closed Won") && 'isDeleted' != "False"

Consider the following requirements for the predicate expression:

- The expression is case-sensitive.
- The expression cannot exceed 5,000 characters.
- There must be at least one space between the dataset column and the operator, between the operator and the value, and before
 and after logical operators. This expression is not valid: `Revenue' >100. It must have spaces like this: `Revenue' > 100.

If you try to apply a predicate to a dataset and the predicate is not valid, an error appears when any user tries to query the dataset.

Dataset Columns in a Predicate Expression

You include at least one dataset column as part of the predicate expression.

Values in a Predicate Expression

The value in the predicate expression can be a string literal or number literal. It can also be a field value from the User object in Salesforce.

Escape Sequences

You can use the backslash character (\) to escape characters in column names and string values in a predicate expression.

Character Set Support

Analytics Cloud supports UTF-8 characters in dataset column names and values in a predicate expression. Analytics Cloud replaces

non-UTF-8 characters with the UTF-8 symbol (💎). If Analytics Cloud has to replace a non-UTF-8 character in a predicate expression, users may experience unexpected query results.

Special Characters

Certain characters have a special meaning in Analytics Cloud.

Operators

You can use comparison operators and logical operators in predicate expressions.

Dataset Columns in a Predicate Expression

You include at least one dataset column as part of the predicate expression.

Security Predicate Reference

Consider the following requirements for dataset columns in a predicate expression:

- Column names are case-sensitive.
- Column names must be enclosed in single quotes ('). For example, 'Region' == "South"

Note: A set of characters in double quotes is treated as a string rather than a column name.

• Single quotes in column names must be escaped. For example, 'Team\'s Name' == "West Region Accounts"

Values in a Predicate Expression

The value in the predicate expression can be a string literal or number literal. It can also be a field value from the User object in Salesforce. Consider the following requirements for each value type.

Value Type	Requirements	Predicate Expression Examples
string literal	Enclose in double quotes and escape the double quotes.	 'Owner' == "Amber" 'Stage Name' == "Closed Won"
number literal	Can be a float or long datatype. Do not enclose in quotes.	<pre>'Expected_Revenue' >= 2000.00 'NetLoss' < -10000</pre>
field value	When referencing a field from the User object, use the \$User.[field] syntax. Use the API name for the field. You can specify standard or custom fields of type string, number, or multi-value picklist. When you define a predicate for a dataset, you must have read access on all User object	 'GroupID' == "\$User.UserGroupId_c" Note: Supported User object field value types are string, number, and multi-value picklist. Other types (for

Value Type	Requirements	Predicate Expression Examples
	fields used to create the predicate expression.	example, boolean) are not supported.
	However, when a user queries a dataset that has a predicate based on the User object, Analytics Cloud uses the access permissions of the Insights Security User to evaluate the predicate expression based on the User object.	
	Note: By default, the Security User does not have access permission on custom fields of the User object.	
	To grant the Security User read access on a field, set field-level security on the field in the user profile of the Security User.	

SEE ALSO:

Salesforce Data Access in Tableau CRM

Escape Sequences

You can use the backslash character (\) to escape characters in column names and string values in a predicate expression.

You can use the \' escape sequence to escape a single quote in a column name. For example:

'Team\'s Name' == "West Region Accounts"

You can use the following escape sequences for special characters in string values.

Sequence	Meaning
\b	One backspace character
\n	New line
\r	Carriage return
\t	Tab
١Z	CTRL+Z (ASCII 26)
\"	One double-quote character
\\	One backslash character
\0	One ASCII null character

Character Set Support

Analytics Cloud supports UTF-8 characters in dataset column names and values in a predicate expression. Analytics Cloud replaces

non-UTF-8 characters with the UTF-8 symbol (😯). If Analytics Cloud has to replace a non-UTF-8 character in a predicate expression, users may experience unexpected query results.

Special Characters

Certain characters have a special meaning in Analytics Cloud.

Character	Name	Description
,	Single quote	Encloses a dataset column name in a predicate expression.
		Example predicate expression:
		'Expected_Revenue' >= 2000.00
и	Double quote	Encloses a string value or field value in a predicate expression.
		Example predicate expression: 'OpportunityOwner' == "Michael Vesti"
()	Parentheses	Enforces the order in which to evaluate a predicate expression.
		Example predicate expression:
		('Expected_Revenue' > 4000 'Stage Name' == "Closed Won") && 'isDeleted' != "False"
\$	Dollar sign	Identifies the Salesforce object in a predicate expression.
		Note: You can only use the User object in a predicate expression.
		Example predicate expression:
		'Owner.Role' == "\$User.UserRoleId"
•	Period	Separates the object name and field name in a predicate expression. Example predicate expression:

Character	Name	Description
		'Owner' == "\$User.UserId"

Operators

You can use comparison operators and logical operators in predicate expressions.

Comparison Operators Comparison operators return true or false.

Logical Operators

Logical operators return true or false.

Comparison Operators

Comparison operators return true or false.

Analytics Cloud supports the following comparison operators.

Operator	Name	Description
==	Equals	True if the operands are equal. String comparisons that use the equals operator are case-sensitive.
		Example predicate expressions:
		'Stage Name' == "Closed Won"
!=	Not equals	True if the operands are not equal. String comparisons that use the not equals operator are case-sensitive.
		Example predicate expression:
		'isDeleted' != "False"
<	Less than	True if the left operand is less than the right operand.
		Example predicate expression:
		'Revenue' < 100
<=	Less or equal	True if the left operand is less than or equal to the right operand.
>	Greater than	True if the left operand is greater than the right operand.
>=	Greater or equal	True if the left operand is greater than or equal to the right operand.
in	Multi-value list filter	True if the left operand exists in the list of strings substituted for a multi-value picklist (field value).
		Example predicate expression:
		'Demog' in ["\$User.Demographic_c"]
		In this example, Demographicc is of type multiPicklistField. During evaluation, the multi-value picklist field is substituted by a list of strings, with 1 string per user-selected item.

Operator Name	Description	
	Note: Comma-separated lists are not supported within the square-bracket construct.	

You can use the <, <=, >, and >= operators with measure columns only.

Logical Operators

Logical operators return true or false.

Analytics Cloud supports the following logical operators.

Operator	Name	Description
&&	Logical AND	True if both operands are true.
		Example predicate expression:
		'Stage Name' == "Closed Won" && 'isDeleted' != "False"
Ш	Logical OR	True if either operand is true.
		Example predicate expression:
		'Expected_Revenue' > 4000 'Stage Name' == "Closed Won"

Sample Predicate Expressions for Datasets

Review the samples to see how to structure a predicate expression.

The samples are based on the following Opportunity dataset.

Opportunity	Expected_Rev	Owner	OwnerRoleID	Stage_Name	IsDeleted
ОррА	2000.00	Bill	20	Prospecting	True
ОррВ	3000.00	Joe	22	Closed Won	False
ОррС	1000.00	可爱的花	36	Closed Won	False
OppD	5000.00	O'Fallon	18	Prospecting	True
ОррЕ		Joe	22	Closed Won	True

Let's take a look at some examples to understand how to construct a predicate expression.

Predicate Expression	Details
'OwnerRoleID' == "\$User.UserRoleId"	Checks column values in the User object.
<pre>'Expected_Rev' > 1000 && 'Expected_Rev' <= 3000</pre>	
'Owner' = "Joe" 'Owner' = "Bill"	
<pre>('Expected_Rev' > 4000 'Stage Name' == "Closed Won") && 'isDeleted' != "False"</pre>	Parentheses specify the order of operations.
<pre>'Stage Name' == "Closed Won" && 'Expected_Rev' > 70000</pre>	
'Owner' == "可爱的花"	String contains Unicode characters.
'Owner' == "O\'Fallon"	Single quote in a string requires the escape character.
'Stage Name' == ""	Checks for an empty string.