



RESOLVING DATA CONFLICTS AND ERRORS IN FORCE.COM FLEX APPLICATIONS

Summary

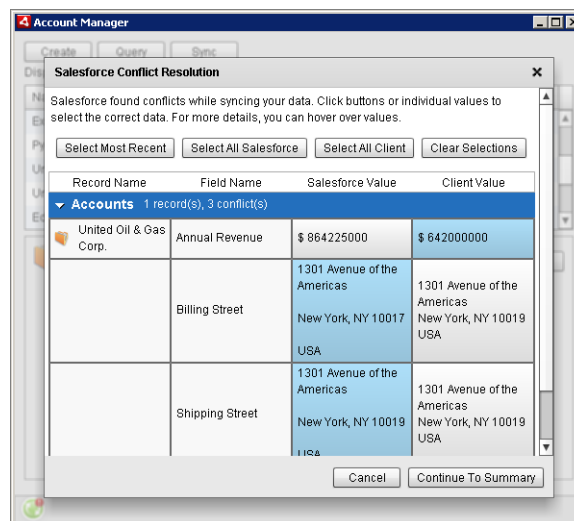
Force.com Flex desktop apps run on client machines with Adobe® Integrated Runtime (AIR®), and operate both online and offline. The ability to operate offline makes them ideal for users who do not always have an Internet connection but still need to access Salesforce.com data.

Resolving Data Conflicts and Errors in Flex Applications

When a Flex desktop application synchronizes with Salesforce, values in the desktop application might violate validation rules or conflict with changes by other users in Salesforce. To resolve data conflicts and errors:

1. Click the **Resolve** button in the status bar of the Flex desktop application. The conflict resolution interface appears.

Conflict Resolution Interface



2. If you have conflicts to resolve, the conflict resolution interface displays the Salesforce values and their conflicting Flex application values in a table. To resolve each conflict, select the correct value in either the `Salesforce Value` column or `Client Value` column. Alternatively, use the buttons at the top to quickly select the most recent values, all Salesforce values, or all client values. Hover over values for details.

When you are finished, click **Continue to Summary** if there are no errors in your Flex application; otherwise, click **Continue to Errors**.

3. If your Flex application data has errors, the conflict resolution interface displays them in a table. To resolve an error, double-click the value and enter the correct values in the `Client Value` column. Click **Continue to Summary** when finished.

4. The summary lists your changes. Review the changes and click **Finish** to save them to both Salesforce and the Flex application.

Unresolved conflicts and errors appear again the next time the Flex application synchronizes with Salesforce.