

# Force.com Streaming API Developer's Guide

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# GETTING STARTED WITH FORCE.COM STREAMING API

# **CHAPTER 1** Introducing Streaming API

#### In this chapter ...

- Push Technology Overview
- Bayeux Protocol, CometD, and Long Polling
- Streaming API Terms
- How the Client Connects
- Message Reliability

Use Streaming API to receive notifications for changes to Salesforce data that match a SOQL query you define, in a secure and scalable way.

These events can be received by:

- Pages in the Salesforce application.
- Application servers outside of Salesforce.
- Clients outside the Salesforce application.

The sequence of events when using Streaming API is as follows:

- 1. Create a PushTopic based on a SOQL query. This defines the channel.
- 2. Clients subscribe to the channel.
- **3.** A record is created, updated, deleted, or undeleted (an event occurs). The changes to that record are evaluated.
- **4.** If the record changes match the criteria of the PushTopic query, a notification is generated by the server and received by the subscribed clients.

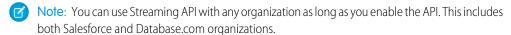
Streaming API is useful when you want notifications to be pushed from the server to the client based on criteria that you define. Consider the following applications for Streaming API:

#### Applications that poll frequently

Applications that have constant polling action against the Salesforce infrastructure, consuming unnecessary API calls and processing time, would benefit from Streaming API which reduces the number of requests that return no data.

#### **General notification**

Use Streaming API for applications that require general notification of data changes in an organization. This enables you to reduce the number of API calls and improve performance.



## **Push Technology Overview**

Push technology is a model of Internet-based communication in which information transfer is initiated from a server to the client. Also called the publish/subscribe model, this type of communication is the opposite of pull technology in which a request for information is made from a client to the server. The information that's sent by the server is typically specified in advance. When using Streaming API, you specify the information the client receives by creating a PushTopic. The client then subscribes to the PushTopic channel to be notified of events that match the PushTopic criteria.

In push technology, the server pushes out information to the client after the client has subscribed to a channel of information. In order for the client to receive the information, the client must maintain a connection to the server. Streaming API uses the Bayeux protocol and CometD, so the client to server connection is maintained through long polling.

## Bayeux Protocol, CometD, and Long Polling

The Bayeux protocol and CometD both use long polling.

- Bayeux is a protocol for transporting asynchronous messages, primarily over HTTP.
- CometD is a scalable HTTP-based event routing bus that uses an AJAX push technology pattern known as Comet. It implements the Bayeux protocol. The Salesforce servers use version 2.0 of CometD.
- Long polling, also called Comet programming, allows emulation of an information push from a server to a client. Similar to a normal poll, the client connects and requests information from the server. However, instead of sending an empty response if information isn't available, the server holds the request and waits until information is available (an event occurs). The server then sends a complete response to the client. The client then immediately re-requests information. The client continually maintains a connection to the server, so it's always waiting to receive a response. In the case of server timeouts, the client connects again and starts over.

If you're not familiar with long polling, Bayeux, or CometD, review the following resources:

- CometD documentation: www.cometd.org/documentation
- Bayeux protocol documentation: www.cometd.org/documentation/bayeux
- Bayeux protocol specification: www.cometd.org/documentation/bayeux/spec

Streaming API supports the following CometD methods:

Method	Description
connect	The client connects to the server.
disconnect	The client disconnects from the server.
handshake	The client performs a handshake with the server and establishes a long polling connection.
subscribe	The client subscribes to a channel defined by a PushTopic. After the client subscribes, it can receive messages from that channel. You must successfully call the handshake method before you can subscribe to a channel.
unsubscribe	The client unsubscribes from a channel.

## Streaming API Terms

The following table lists terms related to Streaming API.

Term	Description
Event	The creation, update, delete, or undelete of a record. Each event may trigger a notification.
Notification	A message in response to an event. The notification is sent to a channel to which one or more clients are subscribed.
PushTopic	A record that you create. The essential element of a PushTopic is the SOQL query. The PushTopic defines a Streaming API channel.

#### How the Client Connects

Streaming API uses the HTTP/1.1 request-response model and the Bayeux protocol (CometD implementation). A Bayeux client connects to the Streaming API in three stages:

- 1. Sends a handshake request.
- 2. Sends a subscription request to a channel.
- **3.** Connects using *long polling*.

The maximum size of the HTTP request post body that the server can accept from the client is 32,768 bytes, for example, when you call the CometD subscribe or connect methods. If the request message exceeds this size, the following error is returned in the response: 413 Maximum Request Size Exceeded. To keep requests within the size limit, avoid sending multiple messages in a single request.

The client receives events from the server while it maintains a long-lived connection.

- If the client receives events, it should reconnect immediately to receive the next set of events. If the reconnection doesn't occur
  within 40 seconds, the server expires the subscription and the connection closes. The client must start over with a handshake and
  subscribe again.
- If no events are generated and the client is waiting and the server closes the connection, after two minutes the client should reconnect immediately.

If a long-lived connection is lost due to unexpected network disruption, CometD will automatically attempt to reconnect. If this reconnection is successful, clients must re-subscribe, since this new connection has gone through a re-handshake that removes previous subscribers. Clients can listen to the meta/handshake meta channel to receive notifications when a connection is lost and re-established.

For details about these steps, see Bayeux Protocol, CometD, and Long Polling.

## Message Reliability

Streaming API doesn't guarantee durability and reliable delivery of notifications. Streaming servers don't maintain any client state and don't keep track of what's delivered. The client may not receive messages for a variety of reasons, including:

- When a client first subscribes or reconnects, it doesn't receive messages that were processed while it wasn't subscribed to the channel.
- If a client disconnects and starts a new handshake, it may be working with a different application server, so it receives only new messages from that point on.
- Some events may be dropped if the system is being heavily used.
- If an application server is stopped, all the messages being processed but not yet sent are lost. Any clients connected to that application server are disconnected. To receive notifications, the client must reconnect and subscribe to the topic channel.

# **CHAPTER 2** Quick Start Using Workbench

This quick start shows you how to get started with Streaming API by using Workbench. This quick start takes you step-by-step through the process of using Streaming API to receive a notification when a record is updated.

- Prerequisites
- Step 1: Create an Object
- Step 2: Create a PushTopic
- Step 3: Subscribe to the PushTopic Channel
- Step 4: Test the PushTopic Channel

#### **Prerequisites**

You need access and appropriate permissions to complete the quick start steps.

- Access to a Developer Edition organization.
  - If you are not already a member of the Force.com developer community, go to developer.salesforce.com/signup and follow the instructions for signing up for a Developer Edition organization. Even if you already have Enterprise Edition, Unlimited Edition, or Performance Edition, use Developer Edition for developing, staging, and testing your solutions against sample data to protect your organization's live data. This is especially true for applications that insert, update, or delete data (as opposed to simply reading data).
- The "API Enabled" permission must be enabled for your Developer Edition organization. This permission is enabled by default, but may have been changed by an administrator.
- The "Streaming API" permission must be enabled.
  - Note: To verify that the "API Enabled" and "Streaming API" permissions are enabled in your organization, from Setup, enter User Interface in the Quick Find box, then select **User Interface**.
- The logged-in user must have "Read" permission on the PushTopic standard object to receive notifications.
- The logged-in user must have "Create" permission on the PushTopic standard object to create and manage PushTopic records.
- The logged-in user must have "Author Apex" permissions to create a PushTopic by using the Developer Console.

## Step 1: Create an Object

The first step is to create an InvoiceStatement object. After you create a PushTopic and subscribe to it, you'll get notifications when an InvoiceStatement record is created, updated, deleted, or undeleted. You'll create the object with the user interface.

- 1. From your management settings for custom objects, if you're using Salesforce Classic, click **New Custom Object**, or if you're using Lightning Experience, select **Create** > **Custom Object**.
- 2. Define the custom object.

- In the **Label field**, type *Invoice Statement*.
- In the **Plural Label** field, type *Invoice Statements*.
- Select Starts with vowel sound.
- In the **Record Name** field, type *Invoice Number*.
- In the **Data Type** field , select Auto Number.
- In the **Display Format** field, type *INV-{0000}*.
- In the **Starting Number** field, type 1.
- 3. Click Save.
- **4.** Add a Status field.
  - a. Scroll down to the Custom Fields & Relationships related list and click New.
  - **b.** For Data Type, select Picklist and click **Next**.
  - c. In the Field Label field, type Status.
  - **d.** Type the following picklist values in the box provided, with each entry on its own line.

Open Closed Negotiating Pending

- e. Select the checkbox for Use first value as default value.
- f. Click Next.
- g. For field-level security, select Read Only and then click Next.
- h. Click **Save & New** to save this field and create a new one.
- 5. Now create an optional Description field.
  - a. In the Data Type field, select Text Area and click Next.
  - **b.** In the Field Label and Field Name fields, enter *Description*.
  - c. Click Next, accept the defaults, and click Next again.
  - **d.** Click **Save** to go the detail page for the Invoice Statement object.

Your InvoiceStatement object should now have two custom fields.

SEE ALSO:

Salesforce Help: Find Object Management Settings

## Step 2: Create a PushTopic

Use the Developer Console to create the PushTopic record that contains a SOQL query. Event notifications are generated for updates that match the query. Alternatively, you can also use Workbench to create a PushTopic.

- 1. Open the Developer Console.
- 2. Click **Debug** > **Open Execute Anonymous Window**.

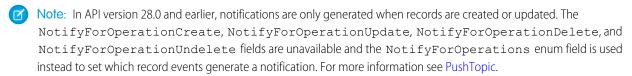
**3.** In the Enter Apex Code window, paste in the following Apex code, and click **Execute**.

```
PushTopic pushTopic = new PushTopic();
pushTopic.Name = 'InvoiceStatementUpdates';
pushTopic.Query = 'SELECT Id, Name, Status_c, Description_c FROM Invoice_Statement_c';
pushTopic.ApiVersion = 35.0;
pushTopic.NotifyForOperationCreate = true;
pushTopic.NotifyForOperationUpdate = true;
pushTopic.NotifyForOperationUndelete = true;
pushTopic.NotifyForOperationDelete = true;
pushTopic.NotifyForFields = 'Referenced';
insert pushTopic;
```

Note: If your organization has a namespace prefix defined, then you'll need to preface the custom object and field names with that namespace when you define the PushTopic query. For example, SELECT Id, Name,

```
namespace__Status__c, namespace__Description__c FROM
namespace Invoice Statement c.
```

Because NotifyForOperationCreate, NotifyForOperationUpdate, NotifyForOperationDelete and NotifyForOperationUndelete are set to true, Streaming API evaluates records that are created, updated, deleted, or undeleted and generates a notification if the record matches the PushTopic query. Because NotifyForFields is set to Referenced, Streaming API will use fields in both the SELECT clause and the WHERE clause to generate a notification. Whenever the fields Name, Status\_\_c, or Description\_\_c are updated, a notification will be generated on this channel. For more informationabout NotifyForOperationCreate, NotifyForOperationUpdate, NotifyForOperationDelete, NotifyForOperationUndelete, and NotifyForFields, see Event Notification Rules.



SEE ALSO:

Salesforce Help: Open the Developer Console

## Step 3: Subscribe to the PushTopic Channel

In this step, you'll subscribe to the channel you created with the PushTopic record in the previous step.

(1) Important: Workbench is a free, open source, community-supported tool (see the Help page in Workbench). Salesforce provides a hosted instance of Workbench for demonstration purposes only—Salesforce recommends that you do not use this hosted instance of Workbench to access data in a production database. If you want to use Workbench for your production database, you can download, host, and configure it using your own resources.

You can download Workbench from http://code.google.com/p/forceworkbench/downloads/list.

- 1. In your browser, navigate to https://developer.salesforce.com/page/Workbench.
- 2. For Environment, select **Production**.
- 3. For API Version, select 35.0.
- **4.** Accept the terms of service and click **Login with Salesforce**.
- **5.** Once you successfully establish a connection to your database, you land on the Select page.

- 6. Click queries > Streaming Push Topics.
- 7. In the Push Topic field, select InvoiceStatementUpdates.
- 8. Click Subscribe.

You'll see the connection and response information and a response like "Subscribed to /topic/InvoiceStatementUpdates."

Keep this browser window open and make sure the connection doesn't time out. You'll be able to see the event notifications triggered by the InvoiceStatement record you create in the next step.

#### Step 4: Test the PushTopic Channel

Make sure the browser that you used in Step 3: Subscribe to the PushTopic Channel stays open and the connection doesn't time out. You'll view event notifications in this browser.

The final step is to test the PushTopic channel by creating a new InvoiceStatement record in Workbench and viewing the event notification.

- 1. In a new browser window, open an instance of Workbench and log in using the same username by following the steps in Step 3: Subscribe to the PushTopic Channel.
  - Note: If the user that makes an update to a record and the user that's subscribed to the channel don't share records, then the subscribed user won't receive the notification. For example, if the sharing model for the organization is private.
- 2. Click data > Insert.
- 3. For Object Type, select Invoice\_Statement\_\_c. Ensure that the Single Record field is selected, and click Next.
- **4.** Type in a value for the **Description**\_\_**c** field.
- 5. Click Confirm Insert.
- **6.** Switch over to your Streaming Push Topics browser window. You'll see a notification that the invoice statement was created. The notification returns the Id, Status\_\_c, and Description\_\_c fields that you defined in the SELECT statement of your PushTopic query. The message looks something like this:

```
"channel": "/topic/InvoiceStatementUpdates",
   "data": {
        "event": {
            "type": "created",
            "createdDate": "2011-11-14T17:33:45.000+0000"
        },
        "sobject": {
            "Name": "INV-0004",
            "Id": "a00D0000008oLi8IAE",
            "Description__c": "Test invoice statement",
            "Status__c": "Open"
        }
    }
}
```

## **CODE EXAMPLES**

## **CHAPTER 3** Example: Interactive Visualforce Page

This code example shows you how to implement Streaming API from a Visualforce page. On the page, you enter the name of the PushTopic channel you want to subscribe to and click **Subscribe** to receive notifications on the page. Click **Unsubscribe** to unsubscribe from the channel and stop receiving notifications.

- Prerequisites
- Step 1: Create an Object
- Step 2: Create a PushTopic
- Step 3: Create the Static Resources
- Step 4: Create a Visualforce Page
- Step 5: Test the PushTopic Channel

#### **Prerequisites**

You need access and appropriate permissions to complete the code example.

- Access to a Developer Edition organization.
  - If you are not already a member of the Force.com developer community, go to developer.salesforce.com/signup and follow the instructions for signing up for a Developer Edition organization. Even if you already have Enterprise Edition, Unlimited Edition, or Performance Edition, use Developer Edition for developing, staging, and testing your solutions against sample data to protect your organization's live data. This is especially true for applications that insert, update, or delete data (as opposed to simply reading data).
- The "API Enabled" permission must be enabled for your Developer Edition organization. This permission is enabled by default, but may have been changed by an administrator.
- The "Streaming API" permission must be enabled.
  - Note: To verify that the "API Enabled" and "Streaming API" permissions are enabled in your organization, from Setup, enter *User Interface* in the Quick Find box, then select **User Interface**.
- The logged-in user must have "Read" permission on the PushTopic standard object to receive notifications.
- The logged-in user must have "Create" permission on the PushTopic standard object to create and manage PushTopic records.
- The logged-in user must have "Author Apex" permissions to create a PushTopic by using the Developer Console.

#### Step 1: Create an Object

To perform this example, you must first create the InvoiceStatement object. If you haven't already created this object, see Step 1: Create an Object.

# Step 2: Create a PushTopic

To perform this example, you must create a PushTopic. If you haven't already done so, see Step 2: Create a PushTopic.

# Step 3: Create the Static Resources

- 1. Download this static resource .zip file: streaming api interactive visualforce demo-v25.zip
- **2.** Extract the following files from the .zip fle:

File Name	Description
cometd.zip	The CometD files used by demo.js. When you define a .zip archive file as a static resource, Visualforce can access the files in that archive. The .zip file becomes a virtual file system.
demo.css	The CSS code that formats the Visualforce page.
demo.js	The code used by the page to subscribe to the channel, receive and display the notifications, and unsubscribe from the channel.
json2.js	The JavaScript library that contains the stringify and parse methods.
StreamingApiDemo	The Visualforce page that displays the Streaming API notifications.

**3.** From Setup, enter *Static Resources* in the Quick Find box, then select **Static Resources** to add the extracted files with the following names:

File Name	Static Resource Name
cometd.zip	cometd
demo.css	demo_css
demo.js	demo_js
json2.js	json2_js

For more information about static resources, see *Deliver Static Resources with Visualforce*.

## Step 4: Create a Visualforce Page

Create a Visualforce page to display the channel notifications.

- 1. From Setup, enter Visualforce Pages in the Quick Find box, then select Visualforce Pages.
- 2. Click New.
- 3. In the **Label** field, enter the name of the page *StreamingAPIDemo*.

4. Replace the code in the page with the code from the StreamingApiDemo file that you downloaded.

```
<apex:page >
<apex:includeScript value="{!$Resource.json2 js}"/>
<apex:includeScript value="{!URLFOR($Resource.cometd, 'dojo/dojo.js')}"/>
<apex:includeScript value="{!$Resource.demo js}"/>
<apex:stylesheet value="{!$Resource.demo css}"/>
   <script>var token = '{!$Api.Session ID}';</script>
      <div id="demo">
          <div id="datastream"></div>
          <div id="input">
             <div id="join">
                 <t.r>
                             
                            Enter Topic Name 
                               <input id="topic" type="text" />
                           <button id="subscribeButton"</pre>
                                  class="button">Subscribe</button>
                           </div>
             <div id="joined">
                 >
                           <button id="leaveButton"</pre>
                                  class="button">Unsubscribe</button>
                           </div>
          </div>
      </div>
</apex:page>
```

**5.** Click **Save** to save the page.

# Step 5: Test the PushTopic Channel

- 1. Load the Visualforce page that you created in a Web browser by using the following URL: https://myinstance.salesforce.com/apex/StreamingAPIDemo where myinstance is the name of your Salesforce instance, such as na1.
- 2. In the text box, enter the channel name: /topic/InvoiceStatementUpdates.

- 3. Click **Subscribe** to subscribe to the channel.
- **4.** Create or modify an InvoiceStatement in a different browser. You should see the event notification appear on the Visualforce page. The output should resemble the following:

```
{ "event":
 { "type": "updated",
   "createdDate": "2012-01-27T20:22:28.000+0000"
 },
 "sobject": {
   "Name": "INV-0005",
   "Id": "a00D0000008oLiSIAU",
   "Description c": "Waiting for vendor materials report.",
   "Status c": "Pending"
 }
}
{ "event":
 { "type": "created",
   "createdDate": "2012-01-27T20:24:47.000+0000"
 },
 "sobject":
   { "Name": "INV-0012",
     "Id": "a00D0000008oMt8IAE",
     "Description c": "New invoice for Pyramid Construction, Inc.",
     "Status c": "Open"
   }
}
```

The first event notification shows the notification data when an invoice statement is created. The second notification shows the notification data when an invoice statement is updated.

Click **Unsubscribe** to unsubscribe from the channel and stop receiving notifications.

## **CHAPTER 4** Example: Visualforce Page

This code example shows you how to implement Streaming API from a Visualforce page. When you run the page, it subscribes to the channel and receives notifications.

- Prerequisites
- Step 1: Create an Object
- Step 2: Create a PushTopic
- Step 3: Create the Static Resources
- Step 4: Create a Visualforce Page
- Step 5: Test the PushTopic Channel

#### **Prerequisites**

You need access and appropriate permissions to complete the code example.

- Access to a Developer Edition organization.
  - If you are not already a member of the Force.com developer community, go to developer.salesforce.com/signup and follow the instructions for signing up for a Developer Edition organization. Even if you already have Enterprise Edition, Unlimited Edition, or Performance Edition, use Developer Edition for developing, staging, and testing your solutions against sample data to protect your organization's live data. This is especially true for applications that insert, update, or delete data (as opposed to simply reading data).
- The "API Enabled" permission must be enabled for your Developer Edition organization. This permission is enabled by default, but may have been changed by an administrator.
- The "Streaming API" permission must be enabled.
  - Note: To verify that the "API Enabled" and "Streaming API" permissions are enabled in your organization, from Setup, enter *User Interface* in the Quick Find box, then select **User Interface**.
- The logged-in user must have "Read" permission on the PushTopic standard object to receive notifications.
- The logged-in user must have "Create" permission on the PushTopic standard object to create and manage PushTopic records.
- The logged-in user must have "Author Apex" permissions to create a PushTopic by using the Developer Console.

## Step 1: Create an Object

To perform this example, you must first create the InvoiceStatement object. If you haven't already created this object, see Step 1: Create an Object.

Example: Visualforce Page Step 2: Create a PushTopic

## Step 2: Create a PushTopic

To perform this example, you must create a PushTopic. If you haven't already done so, see Step 2: Create a PushTopic.

## Step 3: Create the Static Resources

- 1. Download the CometD compressed archive (.tqz) file from http://download.cometd.org/cometd-2.2.0-distribution.tar.qz.
- **2.** Extract the following JavaScript files from cometd-2.2.0-distribution.tar.gz:
  - cometd-2.2.0/cometd-javascript/common/target/cometd-javascript-common-2.2.0.war
  - cometd-2.2.0/cometd-javascript/jquery/src/main/webapp/jquery/jquery-1.5.1.js
  - cometd-2.2.0/cometd-javascript/jquery/src/main/webapp/jquery/json2.js
  - cometd-2.2.0/cometd-javascript/jquery/src/main/webapp/jquery/jquery.cometd.js

To extract the .tgz file in the Windows environment, you'll need a utility such as *PowerArchiver*, 7–zip, or *Winzip*.

3. Extract cometd.js from cometd-javascript-common-2.2.0.war by using the following shell commands:

```
cd cometd-2.2.0/cometd-javascript/common/target
jar xvf cometd-javascript-common-2.2.0.war org/cometd.js
```

**4.** From Setup, enter *Static Resources* in the Quick Find box, then select **Static Resources** to add the extracted files with the following names:

File Name	Static Resource Name
cometd.js	cometd
jquery-1.5.1.js	jquery
json2.js	json2
jquery.cometd.js	jquery_cometd

## Step 4: Create a Visualforce Page

Create a Visualforce page to display the channel notifications.

- 1. From Setup, enter Visualforce Pages in the Quick Find box, then select Visualforce Pages.
- 2. Click New.
- **3.** Replace the code in the page with the following code:

```
<apex:page>
  <apex:includeScript value="{!$Resource.cometd}"/>
  <apex:includeScript value="{!$Resource.jquery}"/>
  <apex:includeScript value="{!$Resource.json2}"/>
  <apex:includeScript value="{!$Resource.jquery_cometd}"/>
  <acript type="text/javascript"></a>
```

```
(function($){
        $ (document) .ready(function() {
            // Connect to the CometD endpoint
            $.cometd.init({
window.location.protocol+'//'+window.location.hostname+'/cometd/24.0/',
               requestHeaders: { Authorization: 'OAuth {!$Api.Session ID}'}
           });
           // Subscribe to a topic. JSON-encoded update will be returned
           // in the callback
           $.cometd.subscribe('/topic/InvoiceStatementUpdates', function(message) {
               $('#content').append('Notification: ' +
                    'Channel: ' + JSON.stringify(message.channel) + '<br>' +
                    'Record name: ' + JSON.stringify(message.data.sobject.Name) +
                    '<br>' + 'ID: ' + JSON.stringify(message.data.sobject.Id) +
                    '<br>' + 'Event type: ' + JSON.stringify(message.data.event.type)+
                  '<br>' + 'Created: ' + JSON.stringify(message.data.event.createdDate)
                    '');
            });
        });
   }) (jQuery)
   function disconnect() {
       $.cometd.disconnect();
  window.onbeforeunload = disconnect;
   </script>
<body>
<div id="content">
   <h1>Streaming API Test Page</h1>
   This is a demonstration page for Streaming API. Notifications from the
       InvoiceStatementUpdates channel will appear here...
</div>
</body>
</apex:page>
```

## Step 5: Test the PushTopic Channel

- Load the Visualforce page in a Web browser by using the following URL:
   https://myinstance.salesforce.com/apex/StreamingPage where myinstance is the name of your Salesforce instance, such as na1.
- 2. Create or modify an InvoiceStatement in a different browser. You should see the event notification appear on the Visualforce page.

# **CHAPTER 5** Example: Java Client

This code example shows you how to implement Streaming API from a Java client. When you run the Java client, it subscribes to the channel and receives notifications.

- Example: Java Client
- Prerequisites
- Step 1: Create an Object
- Step 2: Create a PushTopic
- Step 3: Download the JAR Files
- Step 4: Add the Source Code

#### **Prerequisites**

You need access and appropriate permissions to complete the code example.

- Access to a Developer Edition organization.
  - If you are not already a member of the Force.com developer community, go to developer.salesforce.com/signup and follow the instructions for signing up for a Developer Edition organization. Even if you already have Enterprise Edition, Unlimited Edition, or Performance Edition, use Developer Edition for developing, staging, and testing your solutions against sample data to protect your organization's live data. This is especially true for applications that insert, update, or delete data (as opposed to simply reading data).
- The "API Enabled" permission must be enabled for your Developer Edition organization. This permission is enabled by default, but may have been changed by an administrator.
- The "Streaming API" permission must be enabled.
  - Note: To verify that the "API Enabled" and "Streaming API" permissions are enabled in your organization, from Setup, enter User Interface in the Quick Find box, then select **User Interface**.
- The logged-in user must have "Read" permission on the PushTopic standard object to receive notifications.
- The logged-in user must have "Create" permission on the PushTopic standard object to create and manage PushTopic records.
- The logged-in user must have "Author Apex" permissions to create a PushTopic by using the Developer Console.

## Step 1: Create an Object

To perform this example, you must first create the InvoiceStatement object. If you haven't already created this object, see Step 1: Create an Object.

Example: Java Client Step 2: Create a PushTopic

## Step 2: Create a PushTopic

To perform this example, you must create a PushTopic. If you haven't already done so, see Step 2: Create a PushTopic.

## Step 3: Download the JAR Files

Add the following library files to the build path of your Java client application for Streaming API.

- 1. Download the compressed archive file from http://download.cometd.org/cometd-2.3.1-distribution.tar.gz
- **2.** Extract the following JAR files from cometd-2.3.1.tgz:
  - cometd-2.3.1/cometd-java/bayeux-api/target/bayeux-api-2.3.1.jar
  - cometd-2.3.1/cometd-java/cometd-java-client/target/cometd-java-client-2.3.1.jar
  - cometd-2.3.1/cometd-java/cometd-java-common/target/cometd-java-common-2.3.1.jar
- 3. Download the Jetty Hightide compressed archive file from maven.org: jetty-hightide-7.4.4.v20110707.tar.gz. Jetty Hightide is a distribution of the Jetty open source Web container. For more information, see the Jetty Hightide documentation.
- 4. Extract the following JAR files from jetty-hightide-7.4.4.v20110707.tar.gz.
  - jetty-hightide-7.4.4.v20110707/lib/jetty-client-7.4.4.v20110707.jar
  - jetty-hightide-7.4.4.v20110707/lib/jetty-http-7.4.4.v20110707.jar
  - jetty-hightide-7.4.4.v20110707/lib/jetty-io-7.4.4.v20110707.jar
  - jetty-hightide-7.4.4.v20110707/lib/jetty-util-7.4.4.v20110707.jar

## Step 4: Add the Source Code

1. Add the following code to a Java source file named StreamingClientExample.java. This code subscribes to the PushTopic channel and handles the streaming information.

```
import org.cometd.bayeux.Channel;
import org.cometd.bayeux.Message;
import org.cometd.bayeux.client.ClientSessionChannel;
import org.cometd.bayeux.client.ClientSessionChannel.MessageListener;
import org.cometd.client.BayeuxClient;
import org.cometd.client.transport.ClientTransport;
import org.cometd.client.transport.LongPollingTransport;
import org.eclipse.jetty.client.ContentExchange;
import org.eclipse.jetty.client.HttpClient;
import java.net.MalformedURLException;
import java.net.URL;
import java.util.HashMap;
import java.util.Map;
```

Step 4: Add the Source Code

```
/**
* This example demonstrates how a streaming client works
* against the Salesforce Streaming API.
public class StreamingClientExample {
   // This URL is used only for logging in. The LoginResult
   // returns a serverUrl which is then used for constructing
   // the streaming URL. The serverUrl points to the endpoint
   // where your organization is hosted.
    static final String LOGIN ENDPOINT = "https://login.salesforce.com";
   private static final String USER NAME =
"change this to your testuser@yourcompany.com";
   private static final String PASSWORD = "change this to your testpassword";
   // NOTE: Putting passwords in code is not a good practice and not recommended.
   // Set this to true only when using this client
   // against the Summer'11 release (API version=22.0).
   private static final boolean VERSION 22 = false;
   private static final boolean USE_COOKIES = VERSION 22;
   // The channel to subscribe to. Same as the name of the PushTopic.
   // Be sure to create this topic before running this sample.
   private static final String CHANNEL = VERSION 22 ? "/InvoiceStatementUpdates" :
"/topic/InvoiceStatementUpdates";
   private static final String STREAMING_ENDPOINT_URI = VERSION_22 ?
        "/cometd" : "/cometd/35.0";
   // The long poll duration.
   private static final int CONNECTION TIMEOUT = 20 * 1000; // milliseconds
   private static final int READ TIMEOUT = 120 * 1000; // milliseconds
   public static void main(String[] args) throws Exception {
    System.out.println("Running streaming client example....");
        final BayeuxClient client = makeClient();
        client.getChannel(Channel.META HANDSHAKE).addListener
            (new ClientSessionChannel.MessageListener() {
            public void onMessage(ClientSessionChannel channel, Message message) {
             System.out.println("[CHANNEL:META HANDSHAKE]: " + message);
                boolean success = message.isSuccessful();
                if (!success) {
                    String error = (String) message.get("error");
                    if (error != null) {
                        System.out.println("Error during HANDSHAKE: " + error);
                        System.out.println("Exiting...");
                        System.exit(1);
                    }
```

```
Exception exception = (Exception) message.get("exception");
            if (exception != null) {
                System.out.println("Exception during HANDSHAKE: ");
                exception.printStackTrace();
                System.out.println("Exiting...");
                System.exit(1);
            }
        }
});
client.getChannel(Channel.META CONNECT).addListener(
    new ClientSessionChannel.MessageListener() {
    public void onMessage(ClientSessionChannel channel, Message message) {
        System.out.println("[CHANNEL:META CONNECT]: " + message);
        boolean success = message.isSuccessful();
        if (!success) {
            String error = (String) message.get("error");
            if (error != null) {
                System.out.println("Error during CONNECT: " + error);
                System.out.println("Exiting...");
                System.exit(1);
        }
});
client.getChannel(Channel.META SUBSCRIBE).addListener(
    new ClientSessionChannel.MessageListener() {
    public void onMessage(ClientSessionChannel channel, Message message) {
     System.out.println("[CHANNEL:META SUBSCRIBE]: " + message);
        boolean success = message.isSuccessful();
        if (!success) {
            String error = (String) message.get("error");
            if (error != null) {
                System.out.println("Error during SUBSCRIBE: " + error);
                System.out.println("Exiting...");
                System.exit(1);
        }
    }
});
client.handshake();
```

Step 4: Add the Source Code

```
System.out.println("Waiting for handshake");
    boolean handshaken = client.waitFor(10 * 1000, BayeuxClient.State.CONNECTED);
    if (!handshaken) {
        System.out.println("Failed to handshake: " + client);
        System.exit(1);
    }
    System.out.println("Subscribing for channel: " + CHANNEL);
    client.getChannel(CHANNEL).subscribe(new MessageListener() {
        @Override
        public void onMessage(ClientSessionChannel channel, Message message) {
            System.out.println("Received Message: " + message);
    });
    System.out.println("Waiting for streamed data from your organization ...");
    while (true) {
        // This infinite loop is for demo only,
        // to receive streamed events on the
        // specified topic from your organization.
}
private static BayeuxClient makeClient() throws Exception {
   HttpClient httpClient = new HttpClient();
    httpClient.setConnectTimeout(CONNECTION TIMEOUT);
    httpClient.setTimeout(READ TIMEOUT);
   httpClient.start();
    String[] pair = SoapLoginUtil.login(httpClient, USER NAME, PASSWORD);
    if (pair == null) {
        System.exit(1);
    }
    assert pair.length == 2;
    final String sessionid = pair[0];
    String endpoint = pair[1];
    System.out.println("Login successful!\nEndpoint: " + endpoint
        + "\nSessionid=" + sessionid);
    Map<String, Object> options = new HashMap<String, Object>();
    options.put(ClientTransport.TIMEOUT OPTION, READ TIMEOUT);
    LongPollingTransport transport = new LongPollingTransport(
      options, httpClient) {
     @Override
        protected void customize(ContentExchange exchange) {
```

Example: Java Client Step 4: Add the Source Code

```
super.customize(exchange);
                exchange.addRequestHeader("Authorization", "OAuth " + sessionid);
           }
       };
       BayeuxClient client = new BayeuxClient(salesforceStreamingEndpoint(
           endpoint), transport);
       if (USE COOKIES) establishCookies(client, USER NAME, sessionid);
       return client;
   }
   private static String salesforceStreamingEndpoint(String endpoint)
       throws MalformedURLException {
       return new URL(endpoint + STREAMING ENDPOINT URI).toExternalForm();
   }
   private static void establishCookies(BayeuxClient client, String user,
       String sid) {
       client.setCookie("com.salesforce.LocaleInfo", "us", 24 * 60 * 60 * 1000);
       client.setCookie("login", user, 24 * 60 * 60 * 1000);
       client.setCookie("sid", sid, 24 * 60 * 60 * 1000);
       client.setCookie("language", "en US", 24 * 60 * 60 * 1000);
   }
}
```

2. Edit StreamingClientExample.java and modify the following values:

File Name	Static Resource Name
USER_NAME	Username of the logged-in user
PASSWORD	Password for the USER_NAME (or logged-in user)
CHANNEL	/topic/InvoiceStatementUpdates
LOGIN_ENDPOINT	https://test.salesforce.com (Only if you are using a sandbox. If you are in a production organization, no change is required for LOGIN_ENDPOINT.)

- **3.** Add the following code to a Java source file named SoapLoginUtil.java. This code sends a username and password to the server and receives the session ID.
  - (1) Important: Never handle the usernames and passwords of others. Before using in a production environment, delegate the login to OAuth.

```
package demo;
import java.io.ByteArrayInputStream;
import java.io.IOException;
import java.io.UnsupportedEncodingException;
import java.net.MalformedURLException;
import java.net.URL;
```

Step 4: Add the Source Code

```
import org.eclipse.jetty.client.ContentExchange;
import org.eclipse.jetty.client.HttpClient;
import org.xml.sax.Attributes;
import org.xml.sax.SAXException;
import org.xml.sax.helpers.DefaultHandler;
import javax.xml.parsers.ParserConfigurationException;
import javax.xml.parsers.SAXParser;
import javax.xml.parsers.SAXParserFactory;
public final class SoapLoginUtil {
   // The enterprise SOAP API endpoint used for the login call in this example.
   private static final String SERVICES SOAP PARTNER ENDPOINT = "/services/Soap/u/22.0/";
   private static final String ENV START =
          "<soapenv:Envelope xmlns:soapenv='http://schemas.xmlsoap.org/soap/envelope/'
                    + "xmlns:xsi='http://www.w3.org/2001/XMLSchema-instance' " +
                    "xmlns:urn='urn:partner.soap.sforce.com'><soapenv:Body>";
   private static final String ENV END = "</soapenv:Body></soapenv:Envelope>";
   private static byte[] soapXmlForLogin(String username, String password)
        throws UnsupportedEncodingException {
        return (ENV START +
                " <urn:login>" +
                    <urn:username>" + username + "</urn:username>" +
                    <urn:password>" + password + "</urn:password>" +
                " </urn:login>" +
                ENV END) .getBytes("UTF-8");
    }
    public static String[] login(HttpClient client, String username, String password)
            throws IOException, InterruptedException, SAXException,
                ParserConfigurationException {
        ContentExchange exchange = new ContentExchange();
        exchange.setMethod("POST");
        exchange.setURL(getSoapURL());
        exchange.setRequestContentSource(new ByteArrayInputStream(soapXmlForLogin(
            username, password)));
        exchange.setRequestHeader("Content-Type", "text/xml");
        exchange.setRequestHeader("SOAPAction", "''");
        exchange.setRequestHeader("PrettyPrint", "Yes");
        client.send(exchange);
        exchange.waitForDone();
        String response = exchange.getResponseContent();
        SAXParserFactory spf = SAXParserFactory.newInstance();
        spf.setNamespaceAware(true);
        SAXParser saxParser = spf.newSAXParser();
```

Example: Java Client

```
LoginResponseParser parser = new LoginResponseParser();
    saxParser.parse(new ByteArrayInputStream(
        response.getBytes("UTF-8")), parser);
    if (parser.sessionId == null || parser.serverUrl == null) {
        System.out.println("Login Failed!\n" + response);
        return null;
    }
    URL soapEndpoint = new URL(parser.serverUrl);
    StringBuilder endpoint = new StringBuilder()
        .append(soapEndpoint.getProtocol())
        .append("://")
        .append(soapEndpoint.getHost());
    if (soapEndpoint.getPort() > 0) endpoint.append(":")
        .append(soapEndpoint.getPort());
    return new String[] {parser.sessionId, endpoint.toString()};
}
private static String getSoapURL() throws MalformedURLException {
    return new URL (StreamingClientExample.LOGIN ENDPOINT +
        getSoapUri()).toExternalForm();
private static String getSoapUri() {
    return SERVICES_SOAP_PARTNER_ENDPOINT;
private static class LoginResponseParser extends DefaultHandler {
   private boolean inSessionId;
   private String sessionId;
   private boolean inServerUrl;
   private String serverUrl;
    @Override
    public void characters(char[] ch, int start, int length) {
        if (inSessionId) sessionId = new String(ch, start, length);
        if (inServerUrl) serverUrl = new String(ch, start, length);
    }
    @Override
    public void endElement(String uri, String localName, String qName) {
        if (localName != null) {
            if (localName.equals("sessionId")) {
                inSessionId = false;
            if (localName.equals("serverUrl")) {
               inServerUrl = false;
            }
```

Step 4: Add the Source Code

```
}

@Override
public void startElement(String uri, String localName,
    String qName, Attributes attributes) {
    if (localName != null) {
        if (localName.equals("sessionId")) {
            inSessionId = true;
        }
        if (localName.equals("serverUrl")) {
            inServerUrl = true;
        }
    }
}
```

**4.** In a different browser window, create or modify an InvoiceStatement. After you create or change data that corresponds to the query in your PushTopic, the output looks something like this:

```
Running streaming client example....
Login successful!
Endpoint: https://www.salesforce.com
Sessionid=00DD0000000FSp9!AQIAQIVjGYijFhiAROTc455T6kEVeJGXuW5VCnp
    LANCMawS7.p5fXbjYlqCgx7They_zFjmP5n9HxvfUA6xGSGtC1Nb6P4S.
Waiting for handshake
[CHANNEL:META HANDSHAKE]:
    "id":"1",
    "minimumVersion":"1.0",
    "supportedConnectionTypes":["long-polling"],
    "successful":true,
    "channel": "/meta/handshake",
    "clientId": "31t0cjzfbgnfqn1rggumba0k98u",
    "version":"1.0"
[CHANNEL:META CONNECT]:
    "id":"2",
    "successful":true,
    "advice":{"interval":0, "reconnect":"retry", "timeout":110000},
    "channel": "/meta/connect"}
    Subscribing for channel: /topic/InvoiceStatementUpdates
   Waiting for streamed data from your organization ...
[CHANNEL:META SUBSCRIBE]:
    "id":"4",
    "subscription":"/topic/InvoiceStatementUpdates",
    "successful":true,
    "channel": "/meta/subscribe"
```

Example: Java Client Step 4: Add the Source Code

```
[CHANNEL:META_CONNECT]:
   "id":"3",
   "successful":true,
    "channel": "/meta/connect"
Received Message:
"data":
   {
      "sobject":
       "Name":"INV-0002",
        "Id":"001D000000J3fTHIAZ",
        "Status__c":"Pending"},
        "event": { "type": "updated",
        "createdDate":"2011-09-06T18:51:08.000+0000"
      }
    },
    "channel":"/topic/InvoiceStatementUpdates"
[CHANNEL:META_CONNECT]:
    "id":"5",
    "successful":true,
    "channel":"/meta/connect"
}
```

## **CHAPTER 6** Examples: Authentication

You can set up a simple authentication scheme for developer testing. For production systems, use robust authorization, such as OAuth 2.0.

- Setting Up Authentication for Developer Testing
- Setting Up Authentication with OAuth 2.0

## Setting Up Authentication for Developer Testing

To set up authorization for developer testing:

- (1) Important: This authorization method should only be used for testing and never in a production environment.
- 1. Log in using the SOAP API login () and get the session ID.
- 2. Set up the HTTP authorization header using this session ID:

```
Authorization: Bearer sessionId
```

The CometD endpoint requires a session ID on all requests, plus any additional cookies set by the Salesforce server.

For more details, see Step 4: Add the Source Code.

## Setting Up Authentication with OAuth 2.0

Setting up OAuth 2.0 requires some configuration in the user interface and in other locations. If any of the steps are unfamiliar, you can consult the Force.com REST API Developer's Guide or OAuth 2.0 documentation.

The sample Java code in this chapter uses the Apache HttpClient library which may be downloaded from <a href="http://hc.apache.org/httpcomponents-client-ga/">http://hc.apache.org/httpcomponents-client-ga/</a>.

1. In Salesforce, from Setup, enter Apps in the Quick Find box, then select **Apps**. Click **New** in the Connected Apps related list to create a new connected app.

The Callback URL you supply here is the same as your Web application's callback URL. Usually it's a servlet if you work with Java. It must be secure: http://doesn't work, only https://. For development environments, the callback URL is similar to https://my-website/\_callback. When you click **Save**, the Consumer Key is created and displayed, and a Consumer Secret is created (click the link to reveal it).

Note: The OAuth 2.0 specification uses "client" instead of "consumer." Salesforce supports OAuth 2.0.

The values here correspond to the following values in the sample code in the rest of this procedure:

- client id is the Consumer Key
- client secret is the Consumer Secret

redirect uri is the Callback URL.

An additional value you must specify is: the grant\_type. For OAuth 2.0 callbacks, the value is authorization\_code as shown in the sample. For more information about these parameters, see <a href="https://developer.salesforce.com/page/Digging\_Deeper\_into\_OAuth\_2.0\_on\_Force.com">https://developer.salesforce.com/page/Digging\_Deeper\_into\_OAuth\_2.0\_on\_Force.com</a>.

If the value of client\_id (or consumer key) and client\_secret (or consumer secret) are valid, Salesforce sends a callback to the URI specified in redirect uri that contains a value for access token.

2. From your Java or other client application, make a request to the authentication URL that passes in grant\_type, client\_id, client secret, username, and password. For example:

```
HttpClient httpclient = new DefaultHttpClient();
HttpPost post = new HttpPost(baseURL);

List<BasicNameValuePair> parametersBody = new ArrayList<BasicNameValuePair>();

parametersBody.add(new BasicNameValuePair("grant_type", password));
parametersBody.add(new BasicNameValuePair("client_id", clientId));
parametersBody.add(new BasicNameValuePair("client_secret", client_secret));
parametersBody.add(new BasicNameValuePair("username", "auser@example.com"));
parametersBody.add(new BasicNameValuePair("password", "swordfish"));
```

- (1) Important: This method of authentication should only be used in development environments and not for production code.

```
public static void oAuthSessionProvider(String loginHost, String username,
        String password, String clientId, String secret)
        throws HttpException, IOException
   // Set up an HTTP client that makes a connection to REST API.
   DefaultHttpClient client = new DefaultHttpClient();
   HttpParams params = client.getParams();
   HttpClientParams.setCookiePolicy(params, CookiePolicy.RFC 2109);
   params.setParameter(HttpConnectionParams.CONNECTION TIMEOUT, 30000);
    // Set the SID.
   System.out.println("Logging in as " + username + " in environment " + loginHost);
   String baseUrl = loginHost + "/services/oauth2/token";
   // Send a post request to the OAuth URL.
   HttpPost oauthPost = new HttpPost(baseUrl);
   // The request body must contain these 5 values.
   List<BasicNameValuePair> parametersBody = new ArrayList<BasicNameValuePair>();
   parametersBody.add(new BasicNameValuePair("grant type", "password"));
   parametersBody.add(new BasicNameValuePair("username", username));
   parametersBody.add(new BasicNameValuePair("password", password));
   parametersBody.add(new BasicNameValuePair("client id", clientId));
   parametersBody.add(new BasicNameValuePair("client secret", secret));
   oauthPost.setEntity(new UrlEncodedFormEntity(parametersBody, HTTP.UTF 8));
    // Execute the request.
```

```
System.out.println("POST " + baseUrl + "...\n");
   HttpResponse response = client.execute(oauthPost);
   int code = response.getStatusLine().getStatusCode();
   Map<String, String> oauthLoginResponse = (Map<String, String>)
        JSON.parse(EntityUtils.toString(response.getEntity()));
   System.out.println("OAuth login response");
   for (Map.Entry<String, String> entry : oauthLoginResponse.entrySet())
      System.out.println(String.format(" %s = %s", entry.getKey(), entry.getValue()));
   System.out.println("");
   // Get user info.
   String userIdEndpoint = oauthLoginResponse.get("id");
   String accessToken = oauthLoginResponse.get("access token");
   List<BasicNameValuePair> qsList = new ArrayList<BasicNameValuePair>();
   qsList.add(new BasicNameValuePair("oauth token", accessToken));
   String queryString = URLEncodedUtils.format(qsList, HTTP.UTF 8);
   HttpGet userInfoRequest = new HttpGet(userIdEndpoint + "?" + queryString);
   HttpResponse userInfoResponse = client.execute(userInfoRequest);
   Map<String, Object> userInfo = (Map<String, Object>)
       JSON.parse(EntityUtils.toString(userInfoResponse.getEntity()));
   System.out.println("User info response");
   for (Map.Entry<String, Object> entry : userInfo.entrySet())
      System.out.println(String.format(" %s = %s", entry.getKey(), entry.getValue()));
   System.out.println("");
   // Use the user info in interesting ways.
   System.out.println("Username is " + userInfo.get("username"));
   System.out.println("User's email is " + userInfo.get("email"));
   Map<String, String> urls = (Map<String, String>)userInfo.get("urls");
   System.out.println("REST API url is " + urls.get("rest").replace("{version}",
"35.0"));
```

The output from this code resembles the following:

```
Logging in as auser@example.com in environment https://login.salesforce.com
POST https://login.salesforce.com/services/oauth2/token...

OAuth login response
  id = https://login.salesforce.com/id/00D30000000ehjIEAQ/00530000003THy8AAG
  issued_at = 1334961666037
  instance_url = https://instance.salesforce.com
  access_token =

ODD30000000ehjI!ARYAQHc.OMlmz.DCg3HRNF.SmsSn5njPkry2SM6pb6rjCOqfAODaUkv5CGksRSPRb.xb
  signature = 8M9VWBoaEk+Bs//yD+BfrUR/+5tkNLgXAIwallPMwsY=

User info response
  user_type = STANDARD
```

```
status = {created date=2012-04-08T16:44:58.000+0000, body=Hello}
 urls = {sobjects=https://instance.salesforce.com/services/data/v{version}/sobjects/,
feeds=https://instance.salesforce.com/services/data/v{version}/chatter/feeds,
users=https://instance.salesforce.com/services/data/v{version}/chatter/users,
query=https://instance.salesforce.com/services/data/v{version}/query/,
enterprise=https://instance.salesforce.com/services/Soap/c/{version}/00D30000000ehjI,
recent=https://instance.salesforce.com/services/data/v{version}/recent/,
feed items=https://instance.salesforce.com/services/data/v{version}/chatter/feed-items,
search=https://instance.salesforce.com/services/data/v{version}/search/,
partner=https://instance.salesforce.com/services/Soap/u/{version}/00D30000000ehjI,
rest=https://instance.salesforce.com/services/data/v{version}/,
groups=https://instance.salesforce.com/services/data/v{version}/chatter/groups,
metadata=https://instance.salesforce.com/services/Soap/m/{version}/00D30000000ehjI,
profile=https://instance.salesforce.com/00530000003THy8AAG}
 locale = en US
 asserted user = true
 id = https://login.salesforce.com/id/00D30000000ehjIEAQ/00530000003THy8AAG
 nick name = SampleNickname
 photos = {picture=https://instance.content.force.com/profilephoto/005/F,
thumbnail=https://c.instance.content.force.com/profilephoto/005/T}
 display name = Sample User
 first name = Admin
 last modified date = 2012-04-19T04:35:29.000+0000
 username = auser@example.com
 email = emailaddr@example.com
 organization id = 00D30000000ehjIEAQ
 last name = User
 utcOffset = -28800000
 active = true
 user id = 00530000003THy8AAG
 language = en US
Username is auser@example.com
User's email is emailaddr@example.com
REST API url is https://instance.salesforce.com/services/data/v35.0/
```

# **USING STREAMING API**

# **CHAPTER 7** Working with PushTopics

#### In this chapter ...

- PushTopic Queries
- Event Notification Rules
- Bulk Subscriptions
- Deactivating a Push Topic

Each PushTopic record that you create corresponds to a channel in CometD. The channel name is the name of the PushTopic prefixed with "/topic/", for example, /topic/MyPushTopic. A Bayeux client can receive streamed events on this channel.



**Note**: Updates performed by the Bulk API won't generate notifications, since such updates could flood a channel.

As soon as a PushTopic record is created, the system starts evaluating record creates, updates, deletes, and undeletes for matches. Whenever there's a match, a new notification is generated. The server polls for new notifications for currently subscribed channels every second. This time may fluctuate depending on the overall server load.

The PushTopic defines when notifications are generated in the channel. This is specified by configuring the following PushTopic fields:

- PushTopic Queries
- Events
- Notifications



**Note**: To receive notifications, users must have read access on both the object in the PushTopic query and the PushTopic itself.

Working with PushTopics PushTopic Queries

## **PushTopic Queries**

The PushTopic query is the basis of the PushTopic channel and defines which record create, update, delete, or undelete events generate a notification. This query must be a valid SOQL query. To ensure that notifications are sent in a timely manner, the following requirements apply to PushTopic queries.

- The query SELECT clause must include Id. For example: SELECT Id, Name FROM....
- Only one entity per query.
- The object must be valid for the specified API version.

The fields that you specify in the PushTopic SELECT clause make up the body of the notification that is streamed on the PushTopic channel. For example, if your PushTopic query is SELECT Id, Name, Status\_c FROM InvoiceStatement\_c, then the ID, Name and Status\_c fields are included in any notifications sent on that channel. Following is an example of a notification message that might appear in that channel:

If you change a PushTopic query, those changes take effect immediately on the server. A client receives events only if they match the new SOQL query. If you change a PushTopic Name, live subscriptions are not affected. New subscriptions must use the new channel name.

## Security and the PushTopic Query

Subscribers receive notifications about records that were created, updated, deleted, or undeleted if they have:

- Field-level security access to the fields specified in the WHERE clause
- Read access on the object in the query
- Read access on the PushTopic
- Visibility of the new or modified record based on sharing rules

If the subscriber doesn't have access to specific fields referenced in the query SELECT clause, then those fields aren't included in the notification. If the subscriber doesn't have access to all fields referenced in the query WHERE clause, then they will not receive the notification.

For example, assume a user tries to subscribe to a PushTopic with the following Query value:

```
SELECT Id, Name, SSN__c
FROM Employee__c
WHERE Bonus_Received__c = true AND Bonus_Amount__c > 20000
```

If the subscriber doesn't have access to Bonus\_Received\_\_c or Bonus\_Amount\_\_c, the subscription fails. If the subscriber doesn't have access to SSN c, then it won't be returned in the notification.

If the subscriber has already successfully subscribed to the PushTopic, but the field-level security then changes so that the user no longer has access to one of the fields referenced in the WHERE clause, no streamed notifications are sent.

## Supported PushTopic Queries

All custom objects are supported in PushTopic queries. The following subset of standard objects are supported in PushTopic queries: Account, Campaign, Case, Contact, Lead, Opportunity, Task. The following standard objects are supported in PushTopic queries through a pilot program: ContractLineltem, Entitlement, LiveChatTranscript, Quote, QuoteLineltem, ServiceContract.

- (1) Important: Tasks that are created or updated using the following methods don't appear in task object topics in the streaming API.
  - Lead conversion
  - Entity merge
  - Mass email contacts/leads

Also, the standard SOQL operators as well as most SOQL statements and expressions are supported. Some SOQL statements aren't supported. See Unsupported PushTopic Queries.

The following are examples of supported SOQL statements.

Custom object

```
SELECT Id, MyCustomField_c FROM MyCustomObject_c
```

- Standard objects (may include custom fields)
  - Account

```
SELECT Id, Name FROM Account WHERE NumberOfEmployees > 1000
```

Campaign

```
SELECT Id, Name FROM Campaign WHERE Status = 'Planned'
```

Case

```
SELECT Id, Subject FROM Case WHERE Status = 'Working' AND IsEscalated = TRUE
```

Contact

```
SELECT Id, Name, Email FROM Contact;
```

Lead

```
SELECT Id, Company FROM Lead WHERE Industry = 'Computer Services'
```

Opportunity

SELECT Id, Name, Amount FROM Opportunity WHERE CloseDate < 2011-06-14

– Task

SELECT Id, Subject, IsClosed, Status FROM Task WHERE isClosed = TRUE

#### Important:

- To receive notifications on the IsClosed field, the subscriber must subscribe to the Status field referenced in the query.
- To receive notifications on the WhoCount and WhatCount fields, the subscriber must subscribe to the WhoId and WhatId fields. Subscriptions based only on the WhoCount or WhatCount fields aren't supported.

## **Unsupported PushTopic Queries**

The following SOQL statements are not supported in PushTopic queries.

- Queries without an Id in the selected fields list
- Semi-joins and anti-joins
  - Examplequery: SELECT Id, Name FROM Account WHERE Id IN (SELECT AccountId FROM Contact WHERE Title = 'CEO')
  - Error message: INVALID\_FIELD, semi/anti join sub-selects are not supported
- Aggregate queries (queries that use AVG, MAX, MIN, and SUM)
  - Example query: SELECT Id, AVG (Annual Revenue) FROM Account
  - Error message: INVALID FIELD, Aggregate queries are not supported
- COUNT
  - Example query: SELECT Id, Industry, Count (Name) FROM Account
  - Error message: INVALID FIELD, Aggregate queries are not supported
- LIMIT
  - Example query: SELECT Id, Name FROM Contact LIMIT 10
  - Error message: INVALID\_FIELD, 'LIMIT' is not allowed
- Relationships aren't supported, but you can reference an ID:
  - Example query: SELECT Id, Contact.Account.Name FROM Contact
  - Error message: INVALID FIELD, relationships are not supported
- Searching for values in Text Area fields.
- ORDER BY
  - Example query: SELECT Id, Name FROM Account ORDER BY Name
  - Error message: INVALID\_FIELD, 'ORDER BY' clause is not allowed
- GROUP BY
  - Example query: SELECT Id, AccountId FROM Contact GROUP BY AccountId

Working with PushTopics Event Notification Rules

- Error message: INVALID FIELD, 'Aggregate queries are not supported'
- Formula fields
- Compound address or geolocation fields
- NOT
  - Example query: SELECT Id FROM Account WHERE NOT Name = 'Salesforce.com'
  - Error message: INVALID FIELD, 'NOT' is not supported

To make this a valid query, change it to SELECT Id FROM Account WHERE Name != 'Salesforce.com'.

- Note: The NOT IN phrase is supported in PushTopic queries.
- OFFSET
  - Example query: SELECT Id, Name FROM Account WHERE City = 'New York' OFFSET 10
  - Error message: INVALID FIELD, 'OFFSET' clause is not allowed
- TYPEOF
  - Example query: SELECT TYPEOF Owner WHEN User THEN LastName ELSE Name END FROM Case
  - Error message: INVALID\_FIELD, 'TYPEOF' clause is not allowed
  - Note: TYPEOF is currently available as a Developer Preview as part of the SOQL Polymorphism feature. For more information on enabling TYPEOF for your organization, contact Salesforce.

## **Event Notification Rules**

Notifications are generated for record events based on how you configure your PushTopic. The Streaming API matching logic uses the NotifyForOperationCreate, NotifyForOperationUpdate, NotifyForOperationDelete, NotifyForOperationUndelete, and NotifyForFields fields in a PushTopic record to determine whether to generate a notification.

Clients must connect using the cometd/29.0 (or later) Streaming API endpoint to receive delete and undelete event notifications.

#### **Events**

Events that may generate a notification are the creation, update, delete, or undelete of a record. The PushTopic NotifyForOperationCreate, NotifyForOperationUpdate, NotifyForOperationDelete, and NotifyForOperationUndelete fields enable you to specify which events may generate a notification in that PushTopic channel. The fields are set as follows:

Field	Description
NotifyForOperationCreate	true if a create operation should generate a notification, otherwise, false.
NotifyForOperationDelete	true if a delete operation should generate a notification, otherwise, false.
NotifyForOperationUndelete	true if an undelete operation should generate a notification, otherwise, false.

Field	Description
NotifyForOperationUpdate	true if an update operation should generate a notification, otherwise, false.

In API version 28.0 and earlier, you use the NotifyForOperations field to specify which events generate a notification, and can only specify create or update events. The NotifyForOperations values are:

NotifyForOperations <b>Value</b>	Description
All (default)	Evaluate a record to possibly generate a notification whether the record has been created or updated.
Create	Evaluate a record to possibly generate a notification only if the record has been created.
Update	Evaluate a record to possibly generate a notification only if the record has been updated.
Extended	A value of Extended means that neither create or update operations are set to generate events. This value is provided to allow clients written to API version 28.0 or earlier to work with Salesforce organizations configured to generate delete and undelete notifications.

The event field values together with the NotifyForFields value provides flexibility when configuring when you want to generate notifications using Streaming API.

## **Notifications**

After a record is created or updated (an event), the record is evaluated against the PushTopic query and a notification may be generated. A notification is the message sent to the channel as the result of an event. The notification is a JSON formatted message. The PushTopic field NotifyForFields specifies how the record is evaluated against the PushTopic query. The NotifyForFields values are:

NotifyForFields <b>Value</b>	Description
All	Notifications are generated for all record field changes, provided the values of the fields referenced in the WHERE clause match the values specified in the WHERE clause.
Referenced (default)	Changes to fields referenced in both the SELECT clause and WHERE clause are evaluated. Notifications are generated for all records where a field referenced in the SELECT clause changes or a field referenced in the WHERE clause changes and the values of the fields referenced in the WHERE clause match the values specified in the WHERE clause.
Select	Changes to fields referenced in the SELECT clause are evaluated. Notifications are generated for all records where a field referenced in the SELECT clause changes and the values of the fields referenced in the WHERE clause match the values specified in the WHERE clause.
Where	Changes to fields referenced in the WHERE clause are evaluated. Notifications are generated for all records where a field referenced in the WHERE clause changes and the values of the fields referenced in the WHERE clause match the values specified in the WHERE clause.

The fields that you specify in the PushTopic query SELECT clause are contained in the notification message.

## NotifyForFields Set to All

When you set the value of PushTopic.NotifyForFields to All, a change to any field value in the record causes the Streaming API matching logic to evaluate the record to determine if a notification should be generated. Changes to record field values cause this evaluation whether or not those fields are referenced in the PushTopic query SELECT clause or WHERE clause.

Event	A notification is generated when	
Record is created	The record field values match the values specified in the WHERE clause	
Record is updated	The record field values match the values specified in the WHERE clause	

### **Examples**

'xyz' AND Id IN

PushTopic Query	Result
SELECT Id, f1, f2, f3 FROM InvoiceStatement	Generates a notification if any field values in the record have changed.
SELECT Id, f1, f2 FROM InvoiceStatement WHERE f3 = 'abc' AND f4 LIKE 'xyz'	Generates a notification if any field values in the record have changed and f3 and f4 match the values in the WHERE clause.
SELECT Id FROM InvoiceStatement	When Id is the only field in the SELECT clause, a notification is generated if any field values have changed.
SELECT Id FROM InvoiceStatement WHERE f3 = 'abc' AND f4 LIKE 'xyz'	Generates a notification if any field values in the record have changed and f3 and f4 match the values in the WHERE clause.
SELECT Id FROM InvoiceStatement WHERE Id IN ('a07B00000000KWZ7IAO', 'e10R0000000KEU9IAO', 'v32B0000000KWZ7YEP')	Generates a notification if any field values in the record have changed and the record ID is contained in the WHERE clause IN list.
SELECT Id, f1, f2 FROM InvoiceStatement WHERE Id IN ('a07B00000000KWZ7IAO', 'e10R0000000KEU9IAO', 'v32B00000000KWZ7YEP')	Generates a notification if any field values in the record have changed and the record ID is contained in the WHERE clause IN list.
	Generates a notification if any field values in the record have changed, f3 and f4 match the WHERE clause, and the record ID is contained in the WHERE clause IN list.

PushTopic Query	Result	
('a07B0000000KWZ7IA	,	
'e10R0000000KEU9IA	,	
'v32B0000000KWZ7YE	)	



Warning: Use caution when setting NotifyForFields to All. When you use this value, then notifications are generated for all record field changes as long as the new field values match the values in the WHERE clause. Therefore, the number of generated notifications could potentially be large, and you may hit the daily quota of events limit. In addition, because every record change is evaluated and many notifications may be generated, this causes a heavier load on the system.

### NotifyForFields Set to Referenced

When you set the value of PushTopic.NotifyForFields to Referenced, a change to any field value in the record as long as that field is referenced in the query SELECT clause or WHERE clause causes the Streaming API matching logic to evaluate the record to determine if a notification should be generated.

If the PushTopic.NotifyForFields value is Referenced, then the PushTopic query must have a SELECT clause with at least one field other than ID or a WHERE clause with at least one field other than Id.

Event	A notification is generated when	
Record is created	The record field values match the values specified in the WHERE clause	
Record is updated	<ul> <li>A change occurs in one or more record fields that are specified in the PushTopic query SELEC clause or</li> </ul>	
	<ul> <li>A change occurs in one or more record fields that are specified in the PushTopic query WHERE clause and</li> </ul>	
	<ul> <li>The record values of the fields specified in the WHERE clause all match the values in the PushTopic query WHERE clause</li> </ul>	

#### **Examples**

PushTopic Query	Result
SELECT Id, f1, f2, f3 FROM InvoiceStatement_c	Generates a notification if f1, f2, or f3 have changed.
<pre>SELECT Id, f1, f2 FROM InvoiceStatement_ c WHERE f3 = 'abc' AND f4 LIKE 'xyz'</pre>	Generates a notification if f1, f2, f3, or f4 have changed and f3 and f4 match the values in the WHERE clause.
SELECT Id FROM InvoiceStatement_c WHERE f3 = 'abc' AND f4 LIKE 'xyz'	Generates a notification if f3 and f4 have changed and f3 and f4 match the values in the WHERE clause.
SELECT Id, f1, f2 FROM InvoiceStatement_c WHERE Id IN ('a07B0000000KWZ7IAO',	Generates a notification if f1 or f2 have changed and the record ID is contained in the WHERE clause IN list.

PushTopic Query	Result	
'e10R0000000KEU9IAO', 'v32B0000000KWZ7YEP')		
SELECT Id, f1, f2 FROM InvoiceStatement_c WHERE f3 = 'abc' AND f4 LIKE 'xyz' AND Id IN ('a07B0000000KWZ7IAO', 'e10R0000000KEU9IAO', 'v32B0000000KWZ7YEP')	Generates a notification if f1, f2, f3, or f4 have changed, f3 and f4 match the values in the WHERE clause, and the ID is contained in the WHERE clause IN list.	

## NotifyForFields Set to Select

When you set the value of PushTopic.NotifyForFields to Select, a change to any field value in the record as long as that field is referenced in the query SELECT clause causes the Streaming API matching logic to evaluate the record to determine if a notification should be generated.

If the PushTopic.NotifyForFields value is Select, then the PushTopic query must have a SELECT clause with at least one field other than ID.

Event	A notification is generated when	
Record is created	The record field values match the values specified in the WHERE clause	
Record is updated	<ul> <li>A change occurs in one or more record fields that are specified in the PushTopic query SELECT clause and</li> <li>The record values of the fields specified in the WHERE clause all match the values in the PushTopic query WHERE clause</li> </ul>	

### **Examples**

PushTopic Query	Result
SELECT Id, f1, f2, f3 FROM InvoiceStatement_c	Generates a notification if f1, f2, or f3 have changed.
<pre>SELECT Id, f1, f2 FROM InvoiceStatement c WHERE f3 = 'abc' AND f4 LIKE 'xyz'</pre>	Generates a notification if f1 or f2 have changed and f3 and f4 match the values in the WHERE clause.
SELECT Id, f1, f2 FROM InvoiceStatementc WHERE Id IN ('a07B0000000KWZ7IAO', 'e10R0000000KEU9IAO', 'v32B0000000KWZ7YEP')	Generates a notification if f1 or f2 have changed and ID is contained in the WHERE clause IN list.
SELECT Id, f1, f2 FROM InvoiceStatement_c WHERE f3 = 'abc' AND f4 LIKE 'xyz' AND Id	Generates a notification if f1 or f2 have changed, f3 and f4 match the values in the WHERE clause, and the ID is contained in the WHERE clause IN list.

PushTopic Query	Result
IN ('a07B0000000KWZ7IAO',	
'e10R0000000KEU9IAO',	
'v32B000000KWZ7YEP')	

### NotifyForFields Set to Where

When you set the value of PushTopic.NotifyForFields to Where, a change to any field value in the record as long as that field is referenced in the query WHERE clause causes the Streaming API matching logic to evaluate the record to determine if a notification should be generated.

If the PushTopic.NotifyForFields value is Where, then the PushTopic query must have a WHERE clause with at least one field other than Id.

Event A notification is generated when			
Record is created	The record field values match the values specified in the WHERE clause		
Record is updated	<ul> <li>A change occurs in one or more record fields that are specified in the PushTopic query WHERE clause and</li> <li>The record values of the fields specified in the WHERE clause all match the values in the PushTopic query WHERE clause</li> </ul>		

#### **Examples**

PushTopic Query	Result
<pre>SELECT Id, f1, f2 FROM InvoiceStatement_ c WHERE f3 = 'abc' AND f4 LIKE 'xyz'</pre>	Generates a notification if f3 or f4 have changed and the values match the values in the WHERE clause.
<pre>SELECT Id FROM InvoiceStatementc WHERE f3 = 'abc' AND f4 LIKE 'xyz'</pre>	Generates a notification if f3 or f4 have changed and the values match the values in the WHERE clause.
SELECT Id, f1, f2 FROM InvoiceStatement_c WHERE f3 = 'abc' AND f4 LIKE 'xyz' AND Id IN ('a07B00000000KWZ7IAO', 'e10R0000000KWZ7YEP')	Generates a notification if f3 or f4 have changed, f3 and f4 match the values in the WHERE clause, and the record ID is contained in the WHERE clause IN list.

### **Notification Scenarios**

Following is a list of example scenarios and the field values you need in a PushTopic record to generate notifications.

Working with PushTopics Bulk Subscriptions

Scenario	Configuration
You want to receive all notifications of all record updates.	<ul> <li>MyPushTopic.Query = SELECT Id, Name,         Descriptionc FROM InvoiceStatement</li> <li>MyPushTopic.NotifyForFields = All</li> </ul>
You want to receive notifications of all record changes only when the Name or Amount fields change. For example, if you're maintaining a list view.	<ul> <li>MyPushTopic.Query = SELECT Id, Name, Amount_c FROM InvoiceStatement</li> <li>MyPushTopic.NotifyForFields = Referenced</li> </ul>
You want to receive notification of all record changes made to a specific record.	<ul> <li>MyPushTopic.Query = SELECT Id, Name, Amount_c FROM InvoiceStatement WHERE Id='a07B0000000KWZ7IAO'</li> <li>MyPushTopic.NotifyForFields = All</li> </ul>
You want to receive notification only when the Name or Amount field changes for a specific record. For example, if the user is on a detail page and only those two fields are displayed.	<ul> <li>MyPushTopic.Query = SELECT Id, Name, Amount_c FROM InvoiceStatement WHERE Id='a07B0000000KWZ7IAO'</li> <li>MyPushTopic.NotifyForFields = Referenced</li> </ul>
You want to receive notification for all invoice statement record changes for vendors in a particular state.	<ul> <li>MyPushTopic.Query = SELECT Id, Name, Amount_c</li> <li>FROM InvoiceStatement WHERE BillingState_c</li> <li>= 'NY'</li> <li>MyPushTopic.NotifyForFields = All</li> </ul>
You want to receive notification for all invoice statement record changes where the invoice amount is \$1,000 or more.	<ul> <li>MyPushTopic.Query = SELECT Id, Name FROM InvoiceStatement WHERE Amount &gt; 999</li> <li>MyPushTopic.NotifyForFields = Referenced</li> </ul>

# **Bulk Subscriptions**

You can subscribe to multiple topics at the same time.

To do so, send a JSON array of subscribe messages instead of a single subscribe message. For example this code subscribes to three topics:

```
"channel": "/meta/subscribe",
    "clientId": "Unlq31d3nt1f13r",
    "subscription": "/topic/foo"
},
{
    "channel": "/meta/subscribe",
    "clientId": "Unlq31d3nt1f13r",
    "subscription": "/topic/bar"
```

Working with PushTopics Deactivating a Push Topic

```
},
{
    "channel": "/meta/subscribe",
    "clientId": "Unlq31d3nt1f13r",
    "subscription": "/topic/baz"
}
```

For more information, see the Bayeux Specification.

# Deactivating a Push Topic

You can temporarily deactivate a PushTopic, rather than deleting it, by setting the isActive field to false.

• To deactivate a PushTopic by Id, execute the following Apex code:

```
PushTopic pt = new PushTopic(Id='0IFD0000000008jOAA', IsActive = false);
update(pt);
```

# **CHAPTER 8** Streaming API Considerations

### In this chapter ...

- Clients and Timeouts
- Clients and Cookies for Streaming API
- Supported Browsers
- HTTPS Recommended
- Debugging Streaming API Applications
- Monitoring Events
   Usage
- Notification Message Order

Streaming API helps you create near real-time update notifications of your Salesforce data. This chapter covers some client and troubleshooting considerations to keep in mind when implementing Streaming API.

## Clients and Timeouts

Streaming API imposes two timeouts, as supported in the Bayeux protocol.

#### Socket timeout: 110 seconds

A client receives events (JSON-formatted HTTP responses) while it waits on a connection. If no events are generated and the client is still waiting, the connection times out after 110 seconds and the server closes the connection. Clients should reconnect before two minutes to avoid the connection timeout.

#### Reconnect timeout: 40 seconds

After receiving the events, a client needs to reconnect to receive the next set of events. If the reconnection doesn't happen within 40 seconds, the server expires the subscription and the connection is closed. If this happens, the client must start again and handshake, subscribe, and connect.

Each Streaming API client logs into an instance and maintains a session. When the client handshakes, connects, or subscribes, the session timeout is restarted. A client session times out if the client doesn't reconnect to the server within 40 seconds after receiving a response (an event, subscribe result, and so on).

Note that these timeouts apply to the Streaming API client session and not the Salesforce authentication session. If the client session times out, the authentication session remains active until the organization-specific timeout policy goes into effect.

## Clients and Cookies for Streaming API

The client you create to work with the Streaming API must obey the standard cookie protocol with the server. The client must accept and send the appropriate cookies for the domain and URI path, for example

https://instance name.salesforce.com/cometd.

Streaming API requirements on clients:

- The "Content-Type: application/json" header is required on all calls to the cometd servlet if the content of the post is JSON.
- A header containing the Salesforce session ID or OAuth token is required. For example, Authorization: Bearer sessionId.
- The client must accept and send back all appropriate cookies for the domain and URI path. Clients must obey the standard cookie protocol with the server.
- The subscribe response and other responses might contain the following fields. These fields aren't contained in the CometD specification.
  - EventType contains either created or updated.
  - CreatedDate contains the event's creation date.

## **Supported Browsers**

Streaming API supports the following browsers:

- Internet Explorer 8 and greater
- Firefox 4 and greater

We recommend using the latest version of your browser with the most recent security updates and fixes applied. For regions that must use Internet Explorer 6 or 7, Salesforce has confirmed that these browsers will work with Streaming API using jQuery 1.5.1 and CometD 2.2.0.

### HTTPS Recommended

Streaming API follows the preference set by your administrator for your organization. By default this is HTTPS. To protect the security of your data, we recommend you use HTTPS.

## **Debugging Streaming API Applications**

You must be able to see all of the requests and responses in order to debug Streaming API applications. Because Streaming API applications are stateful, you need to use a proxy tool to debug your application. Use a tool that can report the contents of all requests and results, such as Burp Proxy, Fiddler, or Firebug.

The most common errors include:

- Browser and JavaScript issues
- Sending requests out of sequence
- Malformed requests that don't follow the Bayeux protocol
- Authorization issues
- Network or firewall issues with long-lived connections

Using these tools, you can look at the requests, headers, body of the post, as well as the results. If you must contact us for help, be sure to copy and save these elements to assist in troubleshooting.

The first step for any debugging process is to follow the instructions in the Quick Start Using Workbench, Example: Interactive Visualforce Page, Example: Visualforce Page, or Example: Java Client and verify that you can implement the samples provided. The next step is to use your debug tool to help isolate the symptoms and cause of any problems.

### 402 Error

You may sometimes receive an error notification that contains "402::Unknown client" and looks something like this:

```
Thu Mar 29 06:08:08 PDT 2012 [CHANNEL:META_CONNECT]: {"id":"78","error":"402::Unknown client","successful":false,"advice":{"interval":500,"reconnect":"handshake"}
```

This can be caused by various conditions including when your client connection times out. If you see this error, you should reconnect to the server with a handshake. For more information about client timeouts and Streaming API limits, see

Clients and Timeouts and Streaming API Limits.

## Monitoring Events Usage

The number of events that can be generated in a 24–hour period depends on your type of organization. For more information, see Streaming API Limits. You can monitor Streaming API events usage on the Company Information page.

From Setup, enter Company Information in the Quick Find box, then select Company Information.

If you refresh the Company Information page, the Streaming API Events value may fluctuate slightly. Regardless of these small fluctuations, your limits are being assessed accurately.

## Notification Message Order

Changes to data in your organization happen in a sequential manner. However, the order in which you receive event notification messages in Streaming API isn't guaranteed. On the client side, you can use createdDate to order the notification messages returned in a channel. The value of createdDate is a UTC date/time value that indicates when the event occurred.

This code shows multiple messages, one generated by the creation of a record and one generated by the update of a record.

```
"channel": "/topic/InvoiceStatementUpdates",
 "clientId": "1g177wgjj14omtdo3rcl0hjhm4w",
 "data": {
   "event": {
     "type": "updated",
      "createdDate": "2013-05-10T18:16:19.000+0000"
   } ,
   "sobject": {
     "Name": "INV-0002",
     "test ds Status c": "Negotiating",
     "test ds Description c": "Update to invoice statement #2",
     "Id": "a00D0000008pvxcIAA"
  }
 "channel": "/topic/InvoiceStatementUpdates",
  "clientId": "1g177wgjj14omtdo3rcl0hjhm4w",
  "data": {
   "event": {
     "type": "created",
     "createdDate": "2013-05-10T18:15:11.000+0000"
   "sobject": {
     "Name": "INV-0003",
     "test ds Status c": "Open",
     "test ds Description c": "New invoice statement #1",
     "Id": "a00D0000008pvzdIAA"
   }
 }
}
```

# **GENERIC STREAMING**

# **CHAPTER 9** Introducing Generic Streaming

Generic streaming uses Streaming API to send notifications of general events that are not tied to Salesforce data changes.

Use generic streaming when you want to send and receive notifications based on custom events that you specify. You can use generic streaming for any situation where you need to send custom notifications, such as:

- Broadcasting notifications to specific teams or to your entire organization
- Sending notifications for events that are external to Salesforce

To use generic streaming, you need:

- A StreamingChannel that defines the channel
- One or more clients subscribed to the channel
- The Streaming Channel Push REST API resource that lets you monitor and invoke push events on the channel

## **CHAPTER 10** Quick Start

This quick start shows you how to get started with generic streaming in Streaming API. This quick start takes you step-by-step through the process of using Streaming API to receive a notification when an event is pushed via REST.

#### IN THIS SECTION:

#### Create a Streaming Channel

Create a new StreamingChannel object by using the Salesforce UI.

#### Create a Java Client

Create a Java client that uses Bayeux and CometD to subscribe to the channel.

#### Generate Events Using REST

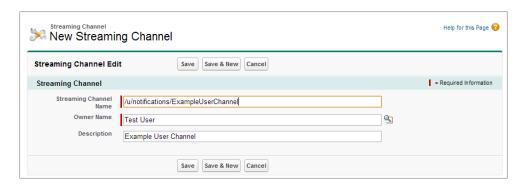
Use the Streaming Channel Push REST API resource to generate event notifications to channel subscribers.

## Create a Streaming Channel

Create a new StreamingChannel object by using the Salesforce UI.

You must have the proper Streaming API permissions enabled in your organization.

- 1. Log into your Developer Edition organization. Under All Tabs (+) select Streaming Channels.
- **2.** On the Streaming Channels tab, select **New** to create a new Streaming Channel.
- **3.** Enter /u/notifications/ExampleUserChannel in **Streaming Channel Name**, and an optional description. Your new Streaming Channel page should look something like this:



**4.** Select **Save**. You've just created a new Streaming Channel that clients can subscribe to for notifications.

StreamingChannel is a regular, createable Salesforce object, so you can also create one programmatically using Apex or any data API like SOAP API or REST API.

Also, if you need to restrict which users can receive or send event notifications, you can use user sharing on the StreamingChannel to control this. Channels shared with public read only or read-write access will only send events to clients subscribed to the channel that also are using a user session associated with the set of shared users or groups. Only users with read-write access to a shared channel can generate events on the channel, or modify the actual StreamingChannel record. To modify user sharing for a StreamingChannel, from Setup, enter <code>Sharing Settings</code> in the <code>Quick Find</code> box, then select **Sharing Settings** and create or modify a StreamingChannel sharing rule.

Generic Streaming also supports dynamic streaming channel creation. With dynamic streaming channel creation, a StreamingChannel will be automatically created when a client first subscribes to the channel. To enable dynamic streaming channels in your organization, from Setup, enter <code>User Interface</code> in the <code>Quick Find</code> box, then select <code>User Interface</code> and enable <code>Enable Dynamic Streaming Channel Creation</code>.

### Create a Java Client

Create a Java client that uses Bayeux and CometD to subscribe to the channel.

- 1. Download and install the CometD and Jetty .jar files if necessary.
- 2. In a new Java project, add the following code to a Java source file named StreamingClientExample.java. This code subscribes to the Streaming channel you created and listens for notifications. Depending on your Java development environment, you might have to rename this file and class to Main.

```
package demo;
import org.cometd.bayeux.Channel;
import org.cometd.bayeux.Message;
import org.cometd.bayeux.client.ClientSessionChannel;
import org.cometd.bayeux.client.ClientSessionChannel.MessageListener;
import org.cometd.client.BayeuxClient;
import org.cometd.client.transport.ClientTransport;
import org.cometd.client.transport.LongPollingTransport;
import org.eclipse.jetty.client.ContentExchange;
import org.eclipse.jetty.client.HttpClient;
import java.net.MalformedURLException;
import java.net.URL;
import java.util.HashMap;
import java.util.Map;
 * This example demonstrates how a streaming client works
 * against the Salesforce Streaming API with generic notifications.
 **/
public class StreamingClientExample {
    // This URL is used only for logging in. The LoginResult
    \ensuremath{//} returns a serverUrl which is then used for constructing
    // the streaming URL. The serverUrl points to the endpoint
    // where your organization is hosted.
    static final String LOGIN ENDPOINT = "https://login.salesforce.com";
    private static final String USER NAME =
```

```
"change this to your testuser@yourcompany.com";
   private static final String PASSWORD = "change this to your testpassword";
   // NOTE: Putting passwords in code is not a good practice and not recommended.
   // The channel to subscribe to.
   // Be sure to create the StreamingChannel before running this sample.
   private static final String CHANNEL = "/u/notifications/ExampleUserChannel";
   private static final String STREAMING ENDPOINT URI = "/cometd/35.0";
   // The long poll duration.
   private static final int CONNECTION TIMEOUT = 20 * 1000; // milliseconds
   private static final int READ TIMEOUT = 120 * 1000; // milliseconds
   public static void main(String[] args) throws Exception {
    System.out.println("Running streaming client example....");
       final BayeuxClient client = makeClient();
       client.getChannel(Channel.META HANDSHAKE).addListener
           (new ClientSessionChannel.MessageListener() {
           public void onMessage(ClientSessionChannel channel, Message message) {
            System.out.println("[CHANNEL:META HANDSHAKE]: " + message);
               boolean success = message.isSuccessful();
               if (!success) {
                   String error = (String) message.get("error");
                   if (error != null) {
                       System.out.println("Error during HANDSHAKE: " + error);
                       System.out.println("Exiting...");
                       System.exit(1);
                   Exception exception = (Exception) message.get("exception");
                   if (exception != null) {
                       System.out.println("Exception during HANDSHAKE: ");
                       exception.printStackTrace();
                       System.out.println("Exiting...");
                        System.exit(1);
                   }
               }
       });
       client.getChannel(Channel.META CONNECT).addListener(
           new ClientSessionChannel.MessageListener() {
           public void onMessage(ClientSessionChannel channel, Message message) {
               System.out.println("[CHANNEL:META CONNECT]: " + message);
               boolean success = message.isSuccessful();
```

```
if (!success) {
            String error = (String) message.get("error");
            if (error != null) {
                System.out.println("Error during CONNECT: " + error);
                System.out.println("Exiting...");
                System.exit(1);
            }
        }
    }
});
client.getChannel(Channel.META SUBSCRIBE).addListener(
    new ClientSessionChannel.MessageListener() {
    public void onMessage(ClientSessionChannel channel, Message message) {
    System.out.println("[CHANNEL:META SUBSCRIBE]: " + message);
        boolean success = message.isSuccessful();
        if (!success) {
            String error = (String) message.get("error");
            if (error != null) {
                System.out.println("Error during SUBSCRIBE: " + error);
                System.out.println("Exiting...");
                System.exit(1);
            }
        }
});
client.handshake();
System.out.println("Waiting for handshake");
boolean handshaken = client.waitFor(10 * 1000, BayeuxClient.State.CONNECTED);
if (!handshaken) {
    System.out.println("Failed to handshake: " + client);
    System.exit(1);
}
System.out.println("Subscribing for channel: " + CHANNEL);
client.getChannel(CHANNEL).subscribe(new MessageListener() {
    @Override
    public void onMessage(ClientSessionChannel channel, Message message) {
       System.out.println("Received Message: " + message);
});
System.out.println("Waiting for streamed data from your organization ...");
while (true) {
```

```
// This infinite loop is for demo only,
            // to receive streamed events on the
            // specified topic from your organization.
        }
   }
   private static BayeuxClient makeClient() throws Exception {
       HttpClient httpClient = new HttpClient();
       httpClient.setConnectTimeout(CONNECTION TIMEOUT);
       httpClient.setTimeout(READ_TIMEOUT);
       httpClient.start();
       String[] pair = SoapLoginUtil.login(httpClient, USER_NAME, PASSWORD);
       if (pair == null) {
            System.exit(1);
        }
       assert pair.length == 2;
       final String sessionid = pair[0];
       String endpoint = pair[1];
       System.out.println("Login successful!\nEndpoint: " + endpoint
            + "\nSessionid=" + sessionid);
       Map<String, Object> options = new HashMap<String, Object>();
       options.put(ClientTransport.TIMEOUT_OPTION, READ_TIMEOUT);
       LongPollingTransport transport = new LongPollingTransport(
         options, httpClient) {
         @Override
            protected void customize(ContentExchange exchange) {
               super.customize(exchange);
               exchange.addRequestHeader("Authorization", "OAuth " + sessionid);
       } ;
       BayeuxClient client = new BayeuxClient(salesforceStreamingEndpoint(
            endpoint), transport);
       return client;
   }
   private static String salesforceStreamingEndpoint(String endpoint)
       throws MalformedURLException {
       return new URL(endpoint + STREAMING ENDPOINT URI).toExternalForm();
   }
}
```

**3.** Edit StreamingClientExample.java and modify the following values:

File Name	Static Resource Name	
USER_NAME	Username of the logged-in user	
PASSWORD	Password for the USER_NAME (or logged-in user)	
CHANNEL	/u/notifications/ExampleUserChannel	
LOGIN_ENDPOINT	https://test.salesforce.com (Only if you are using a sandbox. If you are in a production organization, no change is required for LOGIN_ENDPOINT.)	

- **4.** Add the following code to a Java source file named SoapLoginUtil.java. This code sends a username and password to the server and receives the session ID.
  - (1) Important: Never handle the usernames and passwords of others. Before using in a production environment, delegate the login to OAuth.

```
package demo;
import java.io.ByteArrayInputStream;
import java.io.IOException;
import java.io.UnsupportedEncodingException;
import java.net.MalformedURLException;
import java.net.URL;
import org.eclipse.jetty.client.ContentExchange;
import org.eclipse.jetty.client.HttpClient;
import org.xml.sax.Attributes;
import org.xml.sax.SAXException;
import org.xml.sax.helpers.DefaultHandler;
import javax.xml.parsers.ParserConfigurationException;
import javax.xml.parsers.SAXParser;
import javax.xml.parsers.SAXParserFactory;
public final class SoapLoginUtil {
   // The enterprise SOAP API endpoint used for the login call in this example.
   private static final String SERVICES SOAP PARTNER ENDPOINT = "/services/Soap/u/22.0/";
   private static final String ENV START =
          "<soapenv:Envelope xmlns:soapenv='http://schemas.xmlsoap.org/soap/envelope/'
                    + "xmlns:xsi='http://www.w3.org/2001/XMLSchema-instance' " +
                    "xmlns:urn='urn:partner.soap.sforce.com'><soapenv:Body>";
   private static final String ENV END = "</soapenv:Body></soapenv:Envelope>";
   private static byte[] soapXmlForLogin(String username, String password)
        throws UnsupportedEncodingException {
        return (ENV START +
               " <urn:login>" +
                    <urn:username>" + username + "</urn:username>" +
```

```
<urn:password>" + password + "</urn:password>" +
            " </urn:login>" +
            ENV END) .getBytes("UTF-8");
}
public static String[] login(HttpClient client, String username, String password)
        throws IOException, InterruptedException, SAXException,
            ParserConfigurationException {
    ContentExchange exchange = new ContentExchange();
    exchange.setMethod("POST");
    exchange.setURL(getSoapURL());
    exchange.setRequestContentSource(new ByteArrayInputStream(soapXmlForLogin(
        username, password)));
    exchange.setRequestHeader("Content-Type", "text/xml");
    exchange.setRequestHeader("SOAPAction", "''");
    exchange.setRequestHeader("PrettyPrint", "Yes");
    client.send(exchange);
    exchange.waitForDone();
    String response = exchange.getResponseContent();
    SAXParserFactory spf = SAXParserFactory.newInstance();
    spf.setNamespaceAware(true);
    SAXParser saxParser = spf.newSAXParser();
    LoginResponseParser parser = new LoginResponseParser();
    saxParser.parse(new ByteArrayInputStream(
        response.getBytes("UTF-8")), parser);
    if (parser.sessionId == null || parser.serverUrl == null) {
        System.out.println("Login Failed!\n" + response);
        return null;
    }
    URL soapEndpoint = new URL(parser.serverUrl);
    StringBuilder endpoint = new StringBuilder()
        .append(soapEndpoint.getProtocol())
        .append("://")
        .append(soapEndpoint.getHost());
    if (soapEndpoint.getPort() > 0) endpoint.append(":")
        .append(soapEndpoint.getPort());
    return new String[] {parser.sessionId, endpoint.toString()};
}
private static String getSoapURL() throws MalformedURLException {
    return new URL(StreamingClientExample.LOGIN ENDPOINT +
        getSoapUri()).toExternalForm();
private static String getSoapUri() {
   return SERVICES SOAP PARTNER ENDPOINT;
}
```

```
private static class LoginResponseParser extends DefaultHandler {
       private boolean inSessionId;
       private String sessionId;
       private boolean inServerUrl;
       private String serverUrl;
       @Override
       public void characters(char[] ch, int start, int length) {
            if (inSessionId) sessionId = new String(ch, start, length);
            if (inServerUrl) serverUrl = new String(ch, start, length);
       @Override
       public void endElement(String uri, String localName, String qName) {
            if (localName != null) {
                if (localName.equals("sessionId")) {
                    inSessionId = false;
                if (localName.equals("serverUrl")) {
                   inServerUrl = false;
                }
            }
        }
        @Override
       public void startElement (String uri, String localName,
            String qName, Attributes attributes) {
            if (localName != null) {
                if (localName.equals("sessionId")) {
                    inSessionId = true;
                }
                if (localName.equals("serverUrl")) {
                    inServerUrl = true;
            }
       }
   }
}
```

5. When you run this client app and generate notifications using the REST resource, the output will look something like:

```
Running streaming client example....

Login successful!

Endpoint: https://www.salesforce.com

Sessionid=00DD0000000FSp9!AQIAQIVjGYijFhiAROTc455T6kEVeJGXuW5VCnp

LANCMawS7.p5fXbjYlqCgx7They_zFjmP5n9HxvfUA6xGSGtC1Nb6P4S.

Waiting for handshake
[CHANNEL:META_HANDSHAKE]:
```

```
"id":"1",
   "minimumVersion":"1.0",
    "supportedConnectionTypes":["long-polling"],
    "successful":true,
    "channel": "/meta/handshake",
    "clientId": "31t0cjzfbgnfqn1rggumba0k98u",
    "version":"1.0"
[CHANNEL:META CONNECT]:
    "id":"2",
    "successful":true,
    "advice":{"interval":0,"reconnect":"retry","timeout":110000},
    "channel": "/meta/connect"}
    Subscribing for channel: /u/notifications/ExampleUserChannel
    Waiting for streamed data from your organization ...
[CHANNEL:META SUBSCRIBE]:
    "id":"4",
    "subscription":"/u/notifications/ExampleUserChannel",
    "successful":true,
    "channel": "/meta/subscribe"
}
[CHANNEL: META CONNECT]:
    "id":"3",
    "successful":true,
    "channel": "/meta/connect"
Received Message:
    "data":
    {
      "event":
        "createdDate":"2013-07-30T23:15:59.000+0000"
      "payload": "Broadcast message to all subscribers"
    "channel":"/u/notifications/ExampleUserChannel",
    "clientId": "8173z2cplh8q6m1rmud93zygnf8"
[CHANNEL:META CONNECT]:
    "id":"5",
    "successful":true,
    "channel": "/meta/connect"
}
```

## **Generate Events Using REST**

Use the Streaming Channel Push REST API resource to generate event notifications to channel subscribers.

You'll use Workbench to access REST API and send notifications. Workbench is a free, open source, community-supported tool (see the Help page in Workbench). Salesforce provides a hosted instance of Workbench for demonstration purposes only—Salesforce recommends that you do not use this hosted instance of Workbench to access data in a production database. If you want to use Workbench for your production database, you can download, host, and configure it using your own resources.

- 1. In a browser, navigate to https://developer.salesforce.com/page/Workbench.
- 2. For Environment, select **Production**.
- 3. For API Version, select 35.0.
- **4.** Accept the terms of service and click **Login with Salesforce**.
- **5.** Once you successfully establish a connection to your database, you land on the Select page.
- **6.** Find the StreamingChannel ID by clicking **queries** > **SOQL Query** and doing a SOQL query for SELECT Name, ID FROM StreamingChannel. Copy down the StreamingChannel ID for /u/notifications/ExampleUserChannel.
- 7. Click utilities > REST Explorer.
- **8.** In the URL field, enter /services/data/v29.0/sobjects/StreamingChannel/Streaming Channel ID/push, where Streaming Channel ID is the ID of the StreamingChannel you found in Step 6.
- **9.** Set the HTTP method by selecting **POST**. In **Request Body**, enter the JSON request body shown in "Example POST REST request body" below.
- **10.** With your Java subscriber client running, click **Execute**. This sends the event to all subscribers on the channel. You should receive the notification with the payload text in your Java client. The REST method response will indicate the number of subscribers the event was sent to (in this case, –1, because the event was set to broadcast to all subscribers).

You've successfully sent a notification to a subscriber using generic streaming. Note that you can specify the list of subscribed users to send notifications to instead of broadcasting to all subscribers. Also, you can use the GET method of the Streaming Channel Push REST API resource to get a list of active subscribers to the channel.

**(1)** 

**Example:** Example POST REST request body:

# REFERENCE

# **CHAPTER 11** PushTopic

Represents a query that is the basis for notifying listeners of changes to records in an organization. This is available from API version 21.0 or later.

# **Supported Calls**

REST: DELETE, GET, PATCH, POST (query requests are specified in the URI)

SOAP: create(), delete(), describe(), describeSObjects(), query(), retrieve(), update()

# **Special Access Rules**

- This object is only available if Streaming API is enabled for your organization.
- Only users with "Create" permission can create this record. Users with "View All Data" can view PushTopic records and see streaming messages.

## **Fields**

Field	Field Type	Description
ApiVersion	double	Required. API version to use for executing the query specified in Query. It must be an API version greater than 20.0. If your query applies to a custom object from a package, this value must match the package's ApiVersion.
		Example value: 35.0
		Field Properties: Create, Filter, Sort, Update
Description	string	Description of the PushTopic. Limit: 400 characters
		Field Properties: Create, Filter, Sort, Update
ID	ID	System field: Globally unique string that identifies a record.
		Field Properties: Default on create, Filter, Group, idLookup, Sort
isActive	boolean	Indicates whether the record currently counts towards the organization's limit.
		Field Properties: Create, Default on create, Filter, Group, Sort, Update

Field	Field Type	Description
IsDeleted	boolean	System field: Indicates whether the record has been moved to the Recycle Bin (true) or not (false).
		Field Properties: Default on create, Filter, Group, Sort
Name	string	Required. Descriptive name of the PushTopic, such as MyNewCases or TeamUpdatedContacts. Limit: 25 characters. This value identifies the channel.
		Field Properties: Create, Filter, Group, Sort, Update
NotifyForFields	picklist	Specifies which fields are evaluated to generate a notification.
		Valid values:
		• All
		Referenced (default)
		• Select
		• Where
		Field Properties: Create, Filter, Sort, Update
NotifyForOperations	picklist	Specifies which record events may generate a notification.
		Valid values:
		• All (default)
		• Create
		• Extended
		• Update
		Field Properties for API version 28.0 and earlier: Create, Filter, Sort, Update
		Field Properties for API version 29.0 and later: Filter, Sort
		In API version 29.0 and later, this field is read-only, and will not contain information about delete and undelete events. Use NotifyForOperationCreate, NotifyForOperationDelete, NotifyForOperationUndelete and NotifyForOperationUpdate to specify which record events should generate a notification.
		A value of ${\tt Extended}$ means that neither create or update operations are set to generate events.
NotifyForOperationCreate	boolean	true if a create operation should generate a notification, otherwise, false. Defaults to true. This field is available in API version 29.0 and later.
NotifyForOperationDelete	boolean	true if a delete operation should generate a notification, otherwise, false. Defaults to true. Clients must connect using the cometd/29.0 (or later) Streaming API endpoint to receive delete and undelete event notifications. This field is available in API version 29.0 and later.
NotifyForOperationUndelete	boolean	true if an undelete operation should generate a notification, otherwise, false.  Defaults to true. Clients must connect using the cometd/29.0 (or later) Streaming

### PushTopic

Field	Field Type	Description
		API endpoint to receive delete and undelete event notifications. This field is available in API version 29.0 and later.
NotifyForOperationUpdate	boolean	true if an update operation should generate a notification, otherwise, false. Defaults to true. This field is available in API version 29.0 and later.
Query	string	Required. The SOQL query statement that determines which record changes trigger events to be sent to the channel.
		Limit: 1300 characters
		Field Properties: Create, Filter, Sort, Update

# PushTopic and Notifications

The PushTopic defines when notifications are generated in the channel. This is specified by configuring the following PushTopic fields:

- PushTopic Queries
- Events
- Notifications

# **CHAPTER 12** StreamingChannel

Represents a channel that is the basis for notifying listeners of generic Streaming API events. This is available from API version 29.0 or later.

# **Supported Calls**

REST: DELETE, GET, PATCH, POST (query requests are specified in the URI)

SOAP: create(), delete(), describe(), describeLayout(), describeSObjects(), getDeleted(), getUpdated(), query(), retrieve(), undelete(), update()

## **Special Access Rules**

- This object is only available if Streaming API is enabled for your organization.
- Only users with "Create" permission can create this record. Users with "View All Data" can view StreamingChannel records and see streaming messages.
- You can apply user sharing to StreamingChannel. You can restrict access to receiving or sending events on a channel by sharing channels with specific users or groups. Channels shared with public read only or read-write access will only send events to clients subscribed to the channel that also are using a user session associated with the set of shared users or groups. Only users with read-write access to a shared channel can generate events on the channel, or modify the actual StreamingChannel record.

## **Fields**

Field	Field Type	Description
Description	string	Description of the StreamingChannel. Limit: 255 characters.
		Field Properties: Create, Filter, Group, Nillable, Sort, Update
		Label: Description
ID	ID	System field: Globally unique string that identifies a StreamingChannel record.
		Field Properties: Default on create, Filter, Group, idLookup, Sort
IsDeleted	boolean	System field: Indicates whether the record has been moved to the Recycle Bin ( $true$ ) or not ( $false$ ).
		Field Properties: Default on create, Filter, Group, Sort

### StreamingChannel

Field	Field Type	Description
IsDynamic	boolean	true if the channel gets dynamically created on subscribe if necessary, false otherwise. To enable dynamic streaming channels in your organization, from Setup, enter User Interface in the Quick Find box, then select User Interface and enable Enable Dynamic Streaming Channel Creation.  Field Properties: Default on create, Filter, Group, Sort
LastReferencedDate	date	The timestamp for when the current user last viewed a record related to this record.  Field Properties: Filter, Sort
LastViewedDate	date	The timestamp for when the current user last viewed this record. If this value is null, this record might only have been referenced (LastReferencedDate) and not viewed.  Field Properties: Filter, Sort
Name	string	Required. Descriptive name of the StreamingChannel. Limit: 80 characters, alphanumeric and "_", "/" characters only. Must start with "/u/". This value identifies the channel.  Field Properties: Create, Filter, Group, idLookup, Sort, Update  Label: Streaming Channel Name
OwnerId	reference	The ID of the owner of the StreamingChannel.  Field Properties: Create, Default on create, Filter, Group, Sort, Update  Label: Owner Name

# **CHAPTER 13** Streaming Channel Push

Gets subscriber information and pushes notifications for Streaming Channels.

# **Syntax**

#### URI

/vXX.X/sobjects/StreamingChannel/Channel ID/push

#### Available since release

29.0

#### **Formats**

JSON, XML

#### **HTTP** methods

GET, POST

#### **Authentication**

Authorization: Bearer token

#### Request body

For GET, no request body required. For POST, a request body that provides the push notification payload. This contains the following fields:

Name	Туре	Description
pushEvents	array of push event payloads	List of event payloads to send notifications for.

Each push event payload contains the following fields:

Name	Туре	Description
payload	string	Information sent with notification. Cannot exceed 3,000 single-byte characters.
userIds	array of User IDs	List of subscribed users to send the notification to. If this array is empty, the notification will be broadcast to all subscribers on the channel.

#### **Request parameters**

None

#### Response data

For GET, information on the channel and subscribers is returned in the following fields:

Name	Туре	Description
OnlineUserIds	array of User IDs	User IDs of currently subscribed users to this channel.
ChannelName	string	Name of the channel, for example, /u/notifications/ExampleUserChannel.

For POST, information on the channel and payload notification results is returned in an array of push results, each of which contains the following fields:

Name	Туре	Description
fanoutCount	number	The number of subscribers that the event got sent to. This is the count of subscribers specified in the POST request that were online. If the request was broadcast to all subscribers, fanoutCount will be $-1$ . If no active subscribers were found for the channel, fanoutCount will be $0$ .
userOnlineStatus	array of User online status information	List of User IDs the notification was sent to and their listener status. If true the User ID is actively subscribed and listening, otherwise false.

## Example

The following is an example JSON response of a GET request for services/data/v29.0/sobjects/StreamingChannel/0M6D00000000g7KXA/push:

```
"OnlineUserIds" : [ "005D0000001QXi1IAG" ],
"ChannelName" : "/u/notifications/ExampleUserChannel"
}
```

Using a POST request to services/data/v29.0/sobjects/StreamingChannel/0M6D000000000g7KXA/push with a request JSON body of:

the JSON response data looks something like:

### Streaming Channel Push

# **CHAPTER 14** Streaming API Limits

Limits protect shared resources. These are the default limits intended for basic consumers of Streaming API.

If your application exceeds these limits, or you have scenarios where you need to increase the number of clients per topic or the number of concurrent clients across all topics, please contact Salesforce. Salesforce works with many customers processing several million events every day.

Description	Performance and Unlimited Editions	Enterprise Edition	All other editions
Maximum number of topics (PushTopic records) per organization	100	50	40
Maximum number of clients (subscribers) per topic	2000	1000	20
Maximum number of concurrent clients (subscribers) across all topics	2000	1000	20
Maximum number of events per day (24–hour period)	1,000,000	200,000	50,000 (10,000 for free organizations)
Socket timeout during connection (CometD session)	110 seconds	110 seconds	110 seconds
Timeout to reconnect after successful connection (keepalive)	40 seconds	40 seconds	40 seconds
Maximum length of the SOQL query in the Query field of a PushTopic record	1300 characters	1300 characters	1300 characters
Maximum length for a PushTopic name	25 characters	25 characters	25 characters

# Generic Streaming Limits

The following limits apply to generic streaming.

Description	Performance, Unlimited, Enterprise, and Professional Editions	Developer Edition
Maximum number of StreamingChannels per organization	1000	200
Maximum number of events per day (24–hour period)	100,000	10,000

### Streaming API Limits

The limits on maximum number of clients and maximum number of concurrent clients for generic streaming are the same limits used for PushTopic streaming.

Description	Performance and Unlimited Editions	Enterprise Edition	All other editions
Maximum number of clients (subscribers) per generic streaming channel	2000	1000	20
Maximum number of concurrent clients (subscribers) across all generic streaming channels	2000	1000	20

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